Bill No. <u>CS for CS for SB 1348</u>

Amendment No. ____

	CHAMBER ACTION
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11	Senator Dawson moved the following amendment:
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13	Senate Amendment (with title amendment)
14	Delete everything after the enacting clause
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16	and insert:
17	Section 1. Section 366.15, Florida Statutes, is
18	created to read:
19	366.15 Medically essential electric utility service
20	(1) As used in this section, the term "Medically
21	essential" means the medical dependence on electric-powered
22	medical equipment for residential customers that must be
23	operated 24 hours per day, seven days per week; or to avoid
24	the loss of life or immediate hospitalization of the
25	residential customer or another permanent resident at the
26	service address due to serious medical complications caused by
27	the electric-powered medical equipment ceasing to operate.
28	Notwithstanding the foregoing, medically essential service
29	shall also include the following electric-powered medical
30	equipment in the home: feeding tubes and medical equipment
31	used in performing kidney dialysis in the home.
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- who are authorized to direct an ordered continuation or restoration of medically essential service. Doubts shall be resolved in favor of continued or restored service. However, such continued or restored service shall be for no longer than 10 business days to permit the customer to seek certification under section 3(a) or re-certification under section 3(b). An electric utility shall not impose upon any customer any additional deposit to continue or restore medically essential service.
- explanation of the certification process upon the customer's request and shall provide appropriate forms to be completed before having the customer's service designated as medically essential service. Certification of medically essential service requires a written completion of a provided form by the customer of record and completion of a provided form by a physician licensed to practice medicine in this state, stating in medical and nonmedical terms why the electric service is medically essential.
- (b) Medically essential service must be recertified no more frequently than once every 12 months. Recertification of medically essential service shall require in writing completion of a utility provided form by the customer of record and completion of a utility provided form by a physician licensed to practice medicine in this state, stating in medical and nonmedical terms why the electric service is medically essential.
- (4)(a) Each electric utility shall adopt policies and procedures to ensure that electric service is provided to any customer who provides to the electric utility a certificate

from a doctor licensed under chapter 458 that such electric service is medically essential. False certification of medically essential service by a physician is considered a violation of chapter 458. Delegating ocular post-operative responsibilities to a person not licensed under chapters 458 or 459 is grounds for disciplinary action under chapters 458 and 459.

- (b) The continued provision of such service shall be consistent with the requirements of the electric utility's residential rates.
- (5) Notwithstanding any other provision of this section, an electric utility may disconnect service to a residence whenever an emergency may threaten the health or safety of a person, the surrounding area, or the electric utility's distribution system. The electric utility shall act promptly to restore service as soon as feasible.
- disconnection of service for nonpayment of bills to a customer who requires medically essential service, an electric utility shall attempt to contact the customer by telephone in order to provide notice of the schedule disconnection. If the customer does not have a telephone number listed on the account or if the electric utility cannot reach the customer or other adult resident of the premises by telephone by the specified time, the electric utility shall send a representative to the customer's residence to attempt to contact the customer, no later than 4 p.m. of the day before scheduled disconnection. If contact is not made, however, the electric utility may leave written notification at the residence advising the customer of the scheduled disconnection. Thereafter, the electric utility may disconnect service on the specified date.

- (7) Each electric utility customer who requires medically essential service is responsible for making satisfactory arrangements with the electric utility to ensure payment for such service.
- (8) Each electric utility customer who requires medically essential service is solely responsible for any backup equipment or power supply and a planned course of action in the event of a power outage or interruption of service.
- (9)(a) Each electric utility that provides electric service to any of the electric utility's customers who require medically essential service shall monitor, by certification no more frequently than once every 12 months, the health or condition of such customer and to call, contact, or otherwise advise such customer of scheduled service interruptions.
- monitor the renewal of certificates no more frequently than once every 12 months. The customer shall be sent by regular mail the current package of information and advised that a new certificate must be on file within 30 days after the expiration of the existing certificates for medically essential service to continue. If no certificate is received within such 30-day period, the electric utility shall remove all indications and procedures relating to the management of medical essential service from the customer's records.
- (10)(a) Each electric utility shall provide information on sources of state or local agency funding which may provide financial assistance to the electric utility's customers who require medically essential service and who notify the electric utility of their need for financial assistance.

1	(b)1. Each electric utility that operates a program to
2	receive voluntary financial contributions from the electric
3	utility's customers to provide assistance to persons who are
4	unable to pay for the electric utility's services shall
5	maintain a list of all agencies to which the electric utility
6	distributes such funds for such purposes and shall make the
7	list available to any such person who requests the list.
8	2. Each electric utility that operates such a program
9	shall:
10	a. Maintain a system of accounting for the specific
11	amounts distributed to each such agency, and the electric
12	utility and such agencies shall maintain a system of
13	accounting for the specific amounts distributed to persons
14	under such respective programs.
15	b. Train its customer service representatives to
16	assist any person who possesses a medically essential
17	certification as provided in this section in identifying such
18	agencies and programs.
19	Section 2. Nothing in this act shall form the basis
20	for any cause of action for monetary damages against an
21	electric utility. Failure to comply with any obligation
22	created by this act does not constitute evidence of negligence
23	on the part of the electric utility.
24	Section 3. This act shall take effect upon becoming a
25	law.
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28	========= T I T L E A M E N D M E N T ==========
29	And the title is amended as follows:
30	Delete everything before the enacting clause

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and insert: 1 2 A bill to be entitled 3 An act relating to medically essential electric 4 utility service; creating s. 366.15, F.S.; 5 defining the term "medically essential"; requiring electric utilities to provide 6 7 medically essential service under specified circumstances; requiring electric utilities to 8 adopt policies and procedures to ensure 9 10 medically essential service; authorizing utilities to disconnect service under certain 11 circumstances; providing for notice to 12 13 customers; providing for payment for service; 14 providing for monitoring of customers; providing responsibilities for customers; 15 16 providing for the identification of sources for 17 funding purposes; providing an effective date. 18 19 20 21 22 23 24 25 26 27