By the Committee on Business Regulation & Consumer Affairs and Representatives Ogles, Turnbull, Brown, Sorensen, J. Miller, Cantens, Futch, Crist and Greenstein

A bill to be entitled 1 2 An act relating to consumer protection; 3 amending s. 501.017, F.S.; requiring certain health studio contract refunds to be issued 4 5 within a time certain; amending s. 559.803, F.S.; specifying additional information 6 7 required in certain business opportunity 8 contract disclosure statements; amending s. 9 559.807, F.S.; revising application of 10 requirements for certain securities relating to 11 selling business opportunities; amending s. 559.904, F.S.; revising certain requirements 12 13 for motor vehicle repair shop registrations; amending s. 559.905, F.S.; providing additional 14 estimated cost of repair requirements for 15 16 written repair estimates; amending s. 559.9221, 17 F.S.; revising Motor Vehicle Repair Advisory Council membership requirements; amending ss. 18 19 325.202 and 325.212, F.S., to conform; repealing s. 559.903(5), F.S., relating to a 20 21 definition of minor repair service; providing an effective date. 22 23 Be It Enacted by the Legislature of the State of Florida: 24 25 26 Section 1. Paragraphs (b) and (d) of subsection (1) of section 501.017, Florida Statutes, is amended to read: 27 28 501.017 Health studios; contracts.--29 (1) Every contract for the sale of future health studio services which is paid for in advance or which the 30 buyer agrees to pay for in future installment payments shall

be in writing and shall contain, contractual provisions to the contrary notwithstanding, in immediate proximity to the space reserved in the contract for the signature of the buyer, and in 10-point boldfaced type, language substantially equivalent to the following:

- (b)1. A provision for the cancellation and refund of the contract if the contracting business location of the health studio goes out of business, or moves its facilities more than 5 driving miles from the business location designated in such contract and fails to provide, within 30 days, a facility of equal quality located within 5 driving miles of the business location designated in such contract at no additional cost to the buyer.
- 2. A provision that notice of intent to cancel by the buyer shall be given in writing to the health studio. Such a notice of cancellation from the consumer shall also terminate automatically the consumer's obligation to any entity to whom the health studio has subrogated or assigned the consumer's contract. If the health studio wishes to enforce such contract after receipt of such showing, it may request the department to determine the sufficiency of the showing.
- 3. A provision that if the department determines that a refund is due the buyer, the refund shall be an amount computed by dividing the contract price by the number of weeks in the contract term and multiplying the result by the number of weeks remaining in the contract term. The business location of a health studio shall not be deemed out of business when temporarily closed for repair and renovation of the premises:
- a. Upon sale, for not more than 14 consecutive days;
 or

b. During ownership, for not more than 7 consecutive days and not more than two periods of 7 consecutive days in any calendar year.

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A refund shall be issued within 30 days after receipt of the notice of cancellation made pursuant to this subsection.

(d) A provision for the cancellation of the contract if the buyer dies or becomes physically unable to avail himself or herself of a substantial portion of those services which he or she used from the commencement of the contract until the time of disability, with refund of funds paid or accepted in payment of the contract in an amount computed by dividing the contract price by the number of weeks in the contract term and multiplying the result by the number of weeks remaining in the contract term. The contract may require a buyer or the buyer's estate seeking relief under this paragraph to provide proof of disability or death. A physical disability sufficient to warrant cancellation of the contract by the buyer shall be established if the buyer furnishes to the health studio a certification of such disability by a physician licensed under chapter 458, chapter 459, chapter 460, or chapter 461 to the extent the diagnosis or treatment of the disability is within the physician's scope of practice. A refund shall be issued within 30 days after receipt of the notice of cancellation made pursuant to this subsection.

Section 2. Subsections (11), (12), and (13) of section 559.803, Florida Statutes, are renumbered as subsections (12), (13), and (14), respectively, and new subsection (11) is added to said section, to read:

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559.803 Disclosure statement.--At least 3 working days prior to the time the purchaser signs a business opportunity contract, or at least 3 working days prior to the receipt of any consideration by the seller, whichever occurs first, the seller must provide the prospective purchaser a written document, the cover sheet of which is entitled in at least 12-point boldfaced capital letters "DISCLOSURES REQUIRED BY FLORIDA LAW." Under this title shall appear the following statement in at least 10-point type: "The State of Florida has not reviewed and does not approve, recommend, endorse, or sponsor any business opportunity. The information contained in this disclosure has not been verified by the state. If you have any questions about this investment, see an attorney before you sign a contract or agreement." Nothing except the title and required statement shall appear on the cover sheet. Immediately following the cover sheet, the seller must provide an index page that briefly lists the contents of the disclosure document as required in this section and any pages on which the prospective purchaser can find each required disclosure. At the top of the index page, the following statement must appear in at least 10-point type: "The State of Florida requires sellers of business opportunities to disclose certain information to prospective purchasers. This index is provided to help you locate this information." If the index contains other information not required by this section, the seller shall place a designation beside each of the disclosures required by this section and provide an explanation of the designation at the end of the statement at the top of the index page. The disclosure document shall contain the following information:

(11)(a) The total number of persons who purchased the business opportunity being offered by the seller within the past 3 years.

(b) The names, addresses, and telephone numbers of the 10 persons who previously purchased the business opportunity from the seller and who are the most geographically close to the potential purchaser.

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Should any seller of business opportunities prepare a disclosure statement pursuant to 16 C.F.R. ss. 436.1 et seq., a Trade Regulation Rule of the Federal Trade Commission regarding Disclosure Requirements and Prohibitions Concerning Franchising and Business Opportunity Ventures, the seller may file that disclosure statement in lieu of the document required pursuant to this section. Should the seller be required pursuant to 16 C.F.R. to prepare any other documents to be presented to the prospective purchaser, those documents shall also be filed with the department.

Section 3. Section 559.807, Florida Statutes, is amended to read:

559.807 Bond or other security trust account required.--

(1) If the business opportunity seller makes any representations set forth in s. 559.801(1)(a)3., the seller must either have obtained a surety bond issued by a surety company authorized to do business in this state or have established a certificate of deposit trust account or a guaranteed letter of credit with a licensed and insured bank or savings institution located in the state. The amount of the bond, certificate of deposit trust account, or guaranteed 31 | letter of credit shall be an amount not less than \$50,000.

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(2) The bond, certificate of deposit, or guaranteed letter of credit trust account shall be in the favor of the department for the use and benefit of-any person who is injured by the fraud, misrepresentation, damaged by any violation of ss. 559.80-559.815, or by the seller's breach of the contract, financial failure, or violation of any provision of this part by the seller. Such liability may be enforced by filing an action at law in a court of competent jurisdiction without precluding enforcement in an administrative action pursuant to chapter 120. However, the bond, certificate of deposit, or guaranteed letter of credit shall be amenable and enforceable only by and through administrative proceedings before the department. A money judgment resulting from an action at law, less any award for costs and attorney's fees, shall be prima facie evidence sufficient to establish the value of the claim in an administrative action. It is the intent of the Legislature that such bond, certificate of deposit, or guaranteed letter of credit shall be applicable and liable only for payment of claims duly adjudicated by order of the department. The bond, certificate of deposit, or guaranteed letter of credit shall be open to successive claims but for the business opportunity sale or of any obligation arising therefrom, may bring an action against the bond, trust account, or guaranteed letter of credit to recover damages suffered; however, the aggregate amount may not liability of the surety or trustee shall be only for actual damages and in no event shall exceed the amount of the bond, certificate of deposit trust account, or guaranteed letter of credit. Section 4. Subsections (3), (4), (5), and (6) of section 559.904, Florida Statutes, are amended to read:

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559.904 Motor vehicle repair shop registration; application; exemption. --

- (3) Each application for registration must be accompanied by a registration fee set forth as follows:
- (a) If the place of business only performed "minor repair service": \$25.
- (a) (b) If the place of business has 1 to 5 employees: \$50.
- (b)(c) If the place of business has 6 to 10 employees: \$150.
- (c)(d) If the place of business has 11 or more employees: \$300.
- (4) Each application for registration must be accompanied by copies of the applicant's estimate and invoice forms. Such forms must comply with applicable provisions of this act before a registration may be issued.
- (5) (4) No annual registration fee is required for any motor vehicle repair shop which has a local municipal or county license issued pursuant to an ordinance containing standards which the department determines are at least equal to the requirements of this part, or for any motor vehicle dealer licensed pursuant to chapter 320.
- (6) (6) (5) The department shall issue to each applicant a registration certificate in the form and size as prescribed by the department in accordance with s. 120.60. In the case of an applicant with more than one place of business, the department shall issue a registration certificate for each place of business. The certificate must show at least the name and address of the motor vehicle repair shop and the registration number for that place of business. In the case of 31 a mobile motor vehicle repair shop, the certificate must show

 the home address of the owner, if different from the business address.

(6) Any affidavit of exemption proof of filing certificate, issued by the department prior to July 1, 1997, to a motor vehicle repair shop conducting only minor repair services shall be valid until its expiration.

Section 5. Paragraph (h) of subsection (1) of section 559.905, Florida Statutes, is amended to read:

559.905 Written motor vehicle repair estimate and disclosure statement required.--

- (1) When any customer requests a motor vehicle repair shop to perform repair work on a motor vehicle, the cost of which repair work will exceed \$100 to the customer, the shop shall prepare a written repair estimate, which is a form setting forth the estimated cost of repair work, including diagnostic work, before effecting any diagnostic work or repair. The written repair estimate shall also include the following items:
- (h) The estimated cost of repair which shall include any charge for shop supply or for hazardous or other waste removal and if a charge is included, the estimate shall include the following statement:

"This charge represents costs and profits to the motor vehicle repair facility for miscellaneous shop supplies or waste disposal."

If a charge is mandated by state or federal law, the estimate shall contain a statement identifying the law and the specific amount charged under the law.

Section 6. Subsection (1) of section 559.9221, Florida Statutes, is amended to read:

559.9221 Motor Vehicle Repair Advisory Council.--The Motor Vehicle Repair Advisory Council is created to advise and assist the department in carrying out this part.

- (1) The membership of the council may not exceed 11 members appointed by the Commissioner of Agriculture.
- (a) Eight industry members of the council must be chosen from individuals already engaged in the motor vehicle repair business who are eligible to be registered under this part. Such members must become registered by October 1, 1993. Thereafter, The professional members of this council must be licensed under this part. The commissioner shall select one industry member from each of the following categories:
 - 1. Independent automotive mechanics shops.
- 2. Franchise or company-owned automotive mechanics shops.
 - 3. Independent automotive collision shops.
- 4. Franchise or company-owned automotive collision shops.
 - 5. Independent tire dealer.
 - 6. Franchise or company-owned tire dealer.
- 7. Independent motor vehicle dealer licensed under s. 320.27.
- Franchise motor vehicle dealer licensed under s.
 320.27.
- (b) One member of the council \underline{may} \underline{must} be chosen from persons already engaged \underline{solely} in $\underline{motor\ vehicle}$ \underline{minor} repair service.
- (c) Two consumer members of the council must be residents of this state and must not be connected with the motor vehicle repair business.

1 (d) Within 30 days after July 1, 1993, the 2 commissioner shall appoint one consumer member and four 3 industry members for terms of 2 years and one consumer member, 4 one minor repair shop member, and four industry members for 5 terms of 4 years. As terms of the members expire, the 6 commissioner shall appoint successors for terms of 4 years. 7 Members shall serve from the time of their appointment until 8 their successors are appointed. Section 7. Subsection (12) of section 325.202, Florida 9 Statutes, is amended to read: 10 11 325.202 Definitions.--As used in this act, the term: 12 (12) "Reinspection facility" means any motor vehicle 13 repair shop as defined in s. $559.903 \frac{(7)}{(7)}$ which has been 14 licensed by the department pursuant to the provisions of s. 15 325.212. Section 8. Subsection (2) of section 325.212, Florida 16 Statutes, is amended to read: 17 325.212 Reinspections; reinspection facilities; rules; 18 19 minority business participation .--20 (2) Any motor vehicle repair shop, as defined in s. 21 $559.903\frac{(7)}{}$, may apply to the department, on a form approved by 22 the department, to be licensed as a reinspection facility to reinspect motor vehicles which fail to pass inspections 23 required by this act. 24 Section 9. Subsection (5) of section 559.903, Florida 25 26 Statutes, is repealed. 27 Section 10. This act shall take effect October 1, 28 2000. 29 30

********** HOUSE SUMMARY Revises various consumer protection provisions relating to health studio contracts, sales of business opportunities, motor vehicle repair shop registrations and repair estimates, and Motor Vehicle Repair Advisory Council membership requirements. See bill for details.