1	A bill to be entitled
2	An act relating to protection of vulnerable
3	persons; creating the Task Force on the
4	Availability and Affordability of Long-term
5	Care; providing for membership and duties;
6	providing for staff and expenses; requiring a
7	report; providing for the expiration of the
8	task force; providing an appropriation;
9	amending s. 400.6065, F.S.; providing
10	employment screening requirements for hospice
11	personnel; providing penalties; renumbering and
12	amending s. 402.48, F.S.; revising the
13	definition of "health care services pool";
14	providing background screening requirements for
15	applicants for registration, managing
16	employees, and financial officers of such
17	entities, and certain others; providing
18	penalties; requiring such entities to obtain a
19	certificate of registration from the Agency for
20	Health Care Administration; providing for
21	injunction; revising application procedures;
22	revising responsibilities regarding temporary
23	employees; increasing a penalty; transferring
24	powers, duties, functions, and appropriations
25	relating to health care services pools from the
26	Department of Health to the Agency for Health
27	Care Administration; amending s. 415.102, F.S.;
28	revising definitions; amending s. 415.103,
29	F.S.; providing for a central abuse hotline to
30	receive reports of abuse, neglect, or
31	exploitation of vulnerable adults; amending s.

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1	415.1034, F.S.; conforming provisions relating
2	to mandatory reporting; amending s. 415.1035,
3	F.S.; providing duty of the Department of
4	Children and Family Services to ensure that
5	facilities inform residents of their right to
6	report abuse, neglect, or exploitation;
7	amending s. 415.1036, F.S.; conforming
8	provisions relating to immunity of persons
9	making reports; amending ss. 415.104 and
10	415.1045, F.S.; revising provisions relating to
11	protective investigations; extending the time
12	limit for completion of the department's
13	investigation; providing for access to records
14	and documents; providing for working agreements
15	with law enforcement entities; amending s.
16	415.105, F.S.; authorizing the department to
17	petition the court to enjoin interference with
18	the provision of protective services; amending
19	s. 415.1051, F.S.; providing for enforcement of
20	court-ordered protective services when any
21	person interferes; amending s. 415.1052, F.S.,
22	relating to interference with investigations or
23	provision of services; amending s. 415.1055,
24	F.S.; deleting provisions relating to
25	notification to subjects, reporters, law
26	enforcement, and state attorneys of a report
27	alleging abuse, neglect, or exploitation;
28	amending s. 415.106, F.S., relating to
29	cooperation by criminal justice and other
30	agencies; amending s. 415.107, F.S.; providing
31	certain access to confidential records and
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1	reports; providing that information in the
2	central abuse hotline may not be used for
3	employment screening; amending s. 415.1102,
4	F.S.; revising provisions relating to adult
5	protection teams; amending s. 415.111, F.S.,
6	relating to criminal penalties; amending s.
7	415.1111, F.S.; revising provisions relating to
8	civil penalties; amending s. 415.1113, F.S.,
9	relating to administrative fines for false
10	reporting; amending s. 415.113, F.S., relating
11	to treatment by spiritual means; amending s.
12	435.03, F.S.; revising provisions relating to
13	level 1 and level 2 screening standards;
14	amending s. 435.05, F.S.; revising provisions
15	relating to screening requirements for covered
16	employees; amending s. 435.07, F.S., relating
17	to exemptions; amending s. 435.08, F.S.,
18	relating to payment for processing records
19	checks; amending s. 435.09, F.S., relating to
20	confidentiality of background check
21	information; creating ss. 435.401, 435.402,
22	435.403, and 435.405, F.S.; providing special
23	work history checks for caregivers of
24	vulnerable adults; providing definitions;
25	requiring certain organizations that hire,
26	contract with, or register for referral such
27	caregivers to obtain service letters regarding
28	applicants from all previous such organizations
29	with whom the applicant worked within a
30	specified period; providing duties of such
31	applicants and organizations; providing
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1	penalties; providing for conditional
2	employment, contract, or registration for
3	referral for a specified period; providing for
4	good faith efforts to perform required duties;
5	providing for certain burden of proof;
б	providing penalties for persons or
7	organizations that knowingly provide certain
8	false or incomplete information; providing
9	certain immunity from civil liability;
10	protecting certain information from discovery
11	in legal or administrative proceedings;
12	providing for enforcement by the Agency for
13	Health Care Administration; providing for
14	disposition of fines; requiring rules; amending
15	ss. 20.43, 455.712, and 468.520, F.S.; deleting
16	references to health care services pools in
17	provisions relating to the Department of
18	Health; correcting a cross reference; amending
19	ss. 39.202, 90.803, 110.1127, 112.0455, 119.07,
20	232.50, 242.335, 320.0848, 381.0059, 381.60225,
21	383.305, 390.015, 393.067, 393.0674, 394.459,
22	394.875, 355.0055, 395.0199, 395.3025, 397.461,
23	400.022, 400.071, 400.215, 400.414, 400.4174,
24	400.426, 400.428, 400.462, 400.471, 400.495,
25	400.506, 400.509, 400.512, 400.5572, 400.628,
26	400.801, 400.805, 400.906, 400.931, 400.95,
27	400.953, 400.955, 400.962, 400.964, 402.3025,
28	402.3125, 402.313, 409.175, 409.912, 430.205,
29	447.208, 447.401, 464.018, 468.826, 468.828,
30	483.101, 483.30, 509.032, 744.309, 744.474,
31	744.7081, 775.21, 916.107, 943.0585, and

1	985.05, F.S.; conforming to the act provisions
2	relating to protection of vulnerable adults and
3	the central abuse hotline; repealing s.
4	415.1065, F.S., relating to management of
5	records of the central abuse registry and
б	tracking system; repealing s. 415.1075, F.S.,
7	relating to amendment of such records, and
8	expunctions, appeals, and exemptions with
9	respect thereto; repealing s. 415.1085, F.S.,
10	relating to photographs and medical
11	examinations pursuant to investigations of
12	abuse or neglect of an elderly person or
13	disabled adult; repealing s. 415.109, F.S.,
14	relating to abrogation of privileged
15	communication in cases involving suspected
16	adult abuse, neglect, or exploitation;
17	providing an appropriation; providing effective
18	dates.
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20	Be It Enacted by the Legislature of the State of Florida:
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22	Section 1. (1) There is created the Task Force on the
23	Availability and Affordability of Long-term Care, to study
24	issues related to the provision of long-term care to the
25	elderly in nursing homes and alternatives to nursing homes,
26	and to make recommendations to the Governor and the
27	Legislature. The task force shall, at a minimum, study and
28	make recommendations concerning the following:
29	(a) The availability of alternative housing and care
30	settings for the elderly, including the use of rent-subsidized
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facilities, assisted living facilities, and adult family care 1 2 homes. 3 The availability of community-based care (b) 4 arrangements that support elderly individuals to age in place 5 in their own homes and in alternative housing and care 6 settings. 7 (c) The role of family members in caring for elderly 8 relatives and ways in which quality family care can be 9 encouraged. (d) The adequacy of reimbursements for the cost of 10 providing care to the elderly in nursing homes and in 11 12 alternative housing and care settings. (e) The availability and affordability of 13 14 long-term-care insurance coverage and the potential for funding long-term care through such coverage. 15 The role of the certificate-of-need process in the 16 (f) 17 development of systems of long-term care for the elderly. 18 (g) The extent to which the quality of care in 19 long-term-care facilities in this state is compromised because 20 of market changes that affect the financial stability of the 21 long-term-care industry. 22 The effect of lawsuits against nursing homes and (h) 23 long-term care facilities on the cost of nursing home care and on the financial stability of the nursing home industry in the 24 25 state. 26 (i) The kinds of incidents that lead to the filing of 27 lawsuits and the extent to which frivolous lawsuits are filed. 28 The cost of liability insurance coverage for (j) 29 long-term-care providers and the extent to which such costs 30 affect the affordability of care. 31 6

1 (k) The availability of liability insurance coverage 2 for long-term-care providers through Florida insurance 3 companies. 4 (1) The primary causes for recent bankruptcies facing 5 the nursing home industry. 6 The additional costs to Medicaid, Medicare, and (m) 7 the family when a patient suffering from a preventable 8 condition has to be admitted to a hospital. 9 (n) The ways in which other states have promoted the development of alternative and homebased care and what they 10 have learned from these innovations. 11 12 (o) The difference between the quality of care 13 provided by for-profit skilled nursing facilities and by 14 not-for-profit skilled nursing facilities. 15 (p) An evaluation of how the quality of care in the long-term care facilities of this state compare with the 16 17 quality of care in such facilities in other states. 18 (2) The task force shall be composed of 19 members, as 19 follows: 20 (a) The Lieutenant Governor, who shall serve as chair 21 of the task force. 22 (b) The Secretary of Elderly Affairs. 23 (c) The director of the state Medicaid program. (d) A member of The Florida Bar, appointed by The 24 25 Florida Bar. 26 (e) A representative of the Florida Assisted Living 27 Association, appointed by the association. 28 (f) A representative of the Florida Association of 29 Homes for the Aging, appointed by the association. 30 (g) A representative of the insurance industry who has experience in the insurance markets affecting long-term care, 31 7 CODING: Words stricken are deletions; words underlined are additions.

1	appointed by the Governor in consultation with the President
2	of the Senate and the Speaker of the House of Representatives.
3	(h) A member to represent private sponsors of housing
4	for the elderly financed through the United States Department
5	of Housing and Urban Development, appointed by the Secretary
6	of Elderly Affairs.
7	(i) An investment banker who has experience in
8	long-term-care economics, appointed by the Governor in
9	consultation with the President of the Senate and the Speaker
10	of the House of Representatives.
11	(j) An academic gerontologist appointed by the
12	Chancellor of the State University System.
13	(k) A physician whose specialty is geriatrics and who
14	is experienced in treating people with memory-related
15	disorders, appointed by the Florida Medical Association.
16	(1) A member of a Florida chapter of the American
17	Association of Retired Persons who has experience
18	administering a long-term care facility, appointed by the
19	Governor in consultation with the President of the Senate and
20	the Speaker of the House of Representatives.
21	(m) An individual who has experience with periodic
22	review of nursing homes and other long-term care facilities,
23	appointed by the Attorney General.
24	(n) A representative of the Florida Health Care
25	Association, appointed by the association.
26	(o) A local volunteer long-term care ombudsman with at
27	least two years of experience in assisting residents of
28	nursing homes and assisted living facilities, appointed by the
29	State Long-term Care Ombudsman.
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(p) Two consumer representatives, one appointed by the 1 2 President of the Senate and one appointed by the Speaker of 3 the House of Representatives. 4 (q) Two members of the Legislature, one appointed by 5 the President of the Senate and one appointed by the Speaker 6 of the House of Representatives. 7 The task force shall conduct research, hold public (3) 8 meetings, receive testimony, employ consultants, and undertake 9 other activities determined by its members to be necessary to 10 complete its responsibilities. (4) The members of the task force may not delegate 11 12 their attendance or voting power to designees. 13 (5) The task force shall be located at the University 14 of South Florida for administrative purposes. The Florida 15 Policy Exchange Center on Aging at the University of South Florida shall provide staff and support services to the task 16 17 force. Members of the task force shall serve without compensation, but are entitled to receive reimbursement for 18 19 travel and per diem as provided in section 112.061, Florida 20 Statutes. 21 (6) The appointments to the task force must be completed within 30 days after the effective date of this act, 22 23 and the task force must hold its initial meeting within 45 days after the effective date of this act. The task force 24 shall submit a report containing its recommendations by 25 26 January 1, 2001, to the Governor, the President of the Senate, 27 and the Speaker of the House of Representatives. The 28 recommendations of the task force must include proposed 29 legislation. The task force shall expire on March 1, 2001. Section 2. For the 2000-2001 fiscal year, the 30 31 nonrecurring sum of \$200,000 is appropriated from the General 9

Revenue Fund to the University of South Florida for the 1 2 purposes of implementing this act. Section 3. Subsection (3) of section 400.6065, Florida 3 4 Statutes, is amended, and subsections (4) through (8) are 5 added to said section, to read: б 400.6065 Background screening.--7 (3) The agency may grant a provisional license to a 8 hospice applying for an initial license when each individual 9 required by this section to undergo screening has completed the abuse registry and Department of Law Enforcement 10 background check checks, but has not yet received results from 11 12 the Federal Bureau of Investigation. 13 (4) The agency shall require employment or contractor 14 screening as provided in chapter 435, using the level 1 standards for screening set forth in that chapter, for hospice 15 16 personnel. 17 (5) The agency may grant exemptions from disqualification from employment under this section as 18 19 provided in s. 435.07. 20 (6) The administration of each hospice must sign an 21 affidavit annually, under penalty of perjury, stating that all 22 personnel employed or contracted with on or after October 1, 23 1998, who provide hospice services in a facility, or who enter the home of a patient in their service capacity, have been 24 25 screened. 26 (7) Proof of compliance with the screening 27 requirements of chapter 435 shall be accepted in lieu of the 28 requirements of this section if the person has been continuously employed or registered without a breach in 29 service that exceeds 180 days, the proof of compliance is not 30 31 10

more than 2 years old, and the person has been screened, at 1 2 the discretion of the hospice. 3 (8)(a) It is a misdemeanor of the first degree, 4 punishable under s. 775.082 or s. 775.083, for any person 5 willfully, knowingly, or intentionally to: 6 1. Fail, by false statement, misrepresentation, 7 impersonation, or other fraudulent means, to disclose in any 8 application for voluntary or paid employment a material fact 9 used in making a determination as to such person's qualifications to be employed or contracted with under this 10 section; 11 12 2. Operate or attempt to operate an entity licensed under this part with persons who do not meet the minimum 13 14 standards for good moral character as contained in this 15 section; or 3. Use information from the criminal records obtained 16 17 under this section for any purpose other than screening as specified in this section, or release such information to any 18 19 other person for any purpose other than screening under this 20 section. 21 (b) It is a felony of the third degree, punishable under s. 775.082, s. 775.083, or s. 775.084, for any person 22 23 willfully, knowingly, or intentionally to use information from the juvenile records of a person obtained under this section 24 25 for any purpose other than screening for employment under this 26 section. 27 Section 4. Part XII of chapter 400, Florida Statutes, 28 consisting of s. 400.980, Florida Statutes, is created, 29 entitled "Health Care Services Pools." 30 31 11 CODING: Words stricken are deletions; words underlined are additions.

1 Section 5. Section 402.48, Florida Statutes, is 2 renumbered as section 400.980, Florida Statutes, and amended 3 to read: 4 400.980402.48 Health care services pools .--5 (1) As used in this section, the term: 6 (a) "Agency" means the Agency for Health Care 7 Administration. "Department" means the Department of Health. 8 (b) "Health care services pool" means any person, 9 firm, corporation, partnership, or association engaged for hire in the business of providing temporary employment in 10 health care facilities, residential facilities, and agencies 11 12 for licensed, certified, or trained health care personnel including, without limitation, nursing assistants, nurses' 13 14 aides, and orderlies. However, the term does not include nursing registries, a facility licensed under chapter 400, a 15 16 health care services pool established within a health care 17 facility to provide services only within the confines of such 18 facility, or any individual contractor directly providing 19 temporary services to a health care facility without use or 20 benefit of a contracting agent. 21 (2) Each person who operates a health care services 22 pool must register each separate business location with the 23 agency department. The agency department shall adopt rules and provide forms required for such registration and shall 24 25 impose a registration fee in an amount sufficient to cover the 26 cost of administering this section. In addition, the 27 registrant must provide the agency department with any change 28 of information contained on the original registration 29 application within 14 days prior to after the change. The agency department may inspect the offices of any health care 30 services pool at any reasonable time for the purpose of 31 12

determining compliance with this section or the rules adopted 1 2 under this section. (3) Each application for registration must include: 3 4 (a) The name and address of any person who has an 5 ownership interest in the business, and, in the case of a 6 corporate owner, copies of the articles of incorporation, 7 bylaws, and names and addresses of all officers and directors 8 of the corporation. 9 (b) Any other information required by the agency 10 department. (4) Each applicant for registration must comply with 11 12 the following requirements: (a) Upon receipt of a completed, signed, and dated 13 14 application, the agency shall require background screening, in accordance with the level 1 standards for screening set forth 15 in chapter 435, of every individual who will have contact with 16 17 patients. The agency shall require background screening of the 18 managing employee or other similarly titled individual who is 19 responsible for the operation of the entity, and of the 20 financial officer or other similarly titled individual who is responsible for the financial operation of the entity, 21 including billings for services in accordance with the level 2 22 23 standards for background screening as set forth in chapter 435. 24 25 (b) The agency may require background screening of any other individual who is affiliated with the applicant if the 26 27 agency has a reasonable basis for believing that he or she has 28 been convicted of a crime or has committed any other offense 29 prohibited under the level 2 standards for screening set forth 30 in chapter 435. 31 13

1	(c) Proof of compliance with the level 2 background
2	screening requirements of chapter 435 which has been submitted
3	within the previous 5 years in compliance with any other
4	health care or assisted living licensure requirements of this
5	state is acceptable in fulfillment of paragraph (a).
6	(d) A provisional registration may be granted to an
7	applicant when each individual required by this section to
8	undergo background screening has met the standards for the
9	Department of Law Enforcement background check but the agency
10	has not yet received background screening results from the
11	Federal Bureau of Investigation. A standard registration may
12	be granted to the applicant upon the agency's receipt of a
13	report of the results of the Federal Bureau of Investigation
14	background screening for each individual required by this
15	section to undergo background screening which confirms that
16	all standards have been met, or upon the granting of a
17	disqualification exemption by the agency as set forth in
18	chapter 435. Any other person who is required to undergo level
19	2 background screening may serve in his or her capacity
20	pending the agency's receipt of the report from the Federal
21	Bureau of Investigation. However, the person may not continue
22	to serve if the report indicates any violation of background
23	screening standards and if a disqualification exemption has
24	not been requested of and granted by the agency as set forth
25	in chapter 435.
26	(e) Each applicant must submit to the agency, with its
27	application, a description and explanation of any exclusions,
28	permanent suspensions, or terminations of the applicant from
29	the Medicare or Medicaid programs. Proof of compliance with
30	the requirements for disclosure of ownership and controlling
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interests under the Medicaid or Medicare programs may be 1 2 accepted in lieu of this submission. 3 (f) Each applicant must submit to the agency a 4 description and explanation of any conviction of an offense 5 prohibited under the level 2 standards of chapter 435 which 6 was committed by a member of the board of directors of the 7 applicant, its officers, or any individual owning 5 percent or 8 more of the applicant. This requirement does not apply to a director of a not-for-profit corporation or organization who 9 serves solely in a voluntary capacity for the corporation or 10 organization, does not regularly take part in the day-to-day 11 12 operational decisions of the corporation or organization, receives no remuneration for his or her services on the 13 14 corporation's or organization's board of directors, and has no 15 financial interest and no family members having a financial interest in the corporation or organization, if the director 16 17 and the not-for-profit corporation or organization include in the application a statement affirming that the director's 18 19 relationship to the corporation satisfies the requirements of 20 this paragraph. 21 (g) A registration may not be granted to an applicant if the applicant or managing employee has been found guilty 22 23 of, regardless of adjudication, or has entered a plea of nolo contendere or guilty to, any offense prohibited under the 24 level 2 standards for screening set forth in chapter 435, 25 26 unless an exemption from disqualification has been granted by 27 the agency as set forth in chapter 435. 28 The provisions of this section which require an (h) 29 applicant for registration to undergo background screening 30 shall stand repealed on June 30, 2001, unless reviewed and saved from repeal through reenactment by the Legislature. 31 15

1 (i) Failure to provide all required documentation 2 within 30 days after a written request from the agency will 3 result in denial of the application for registration. 4 (j) The agency must take final action on an 5 application for registration within 60 days after receipt of 6 all required documentation. 7 (k) The agency may deny, revoke, or suspend the 8 registration of any applicant or registrant who: 9 1. Has falsely represented a material fact in the application required by paragraph (e) or paragraph (f), or has 10 omitted any material fact from the application required by 11 12 paragraph (e) or paragraph (f); or 2. Has had prior action taken against the applicant 13 14 under the Medicaid or Medicare program as set forth in 15 paragraph (e). 16 Fails to comply with this section or applicable 3. 17 rules. 4. Commits an intentional, reckless, or negligent act 18 19 that materially affects the health or safety of a person 20 receiving services. 21 (5) It is a misdemeanor of the first degree, 22 punishable under s. 775.082 or s. 775.083, for any person 23 willfully, knowingly, or intentionally to: (a) Fail, by false statement, misrepresentation, 24 25 impersonation, or other fraudulent means, to disclose in any 26 application for voluntary or paid employment a material fact 27 used in making a determination as to an applicant's 28 qualifications to be a contractor under this section; 29 (b) Operate or attempt to operate an entity registered 30 under this part with persons who do not meet the minimum standards of chapter 435 as contained in this section; or 31 16

1	(c) Use information from the criminal records obtained
2	under this section for any purpose other than screening an
3	applicant for temporary employment as specified in this
4	section, or release such information to any other person for
5	any purpose other than screening for employment under this
6	section.
7	(6) It is a felony of the third degree, punishable
8	under s. 775.082, s. 775.083, or s. 775.084, for any person
9	willfully, knowingly, or intentionally to use information from
10	the juvenile records of a person obtained under this section
11	for any purpose other than screening for employment under this
12	section.
13	(7) It is unlawful for a person to offer or advertise
14	services, as defined by rule, to the public without obtaining
15	a certificate of registration from the Agency for Health Care
16	Administration. It is unlawful for any holder of a certificate
17	of registration to advertise or hold out to the public that he
18	or she holds a certificate of registration for other than that
19	for which he or she actually holds a certificate of
20	registration. Any person who violates this subsection is
21	subject to injunctive proceedings under s. 400.515.
22	(8) (4) Each registration shall be for a period of 2
23	years. The application for renewal must be received by the
24	agency department at least 30 20 days before the expiration
25	date of the registration. An application for a new
26	registration is required <u>within 30 days prior to</u> upon the sale
27	of a controlling interest in a health care services pool.
28	(9) (5) A health care services pool may not require an
29	employee to recruit new employees from persons employed at a
30	health care facility to which the health care services pool
31	employee is assigned. Nor shall a health care facility to
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which employees of a health care services pool are assigned 1 recruit new employees from the health care services pool. 2 3 (10) (6) A health care services pool shall document that each temporary employee provided to a health care 4 5 facility is licensed and has met the licensing, certification, 6 training, or and continuing education requirements, as 7 established by the appropriate regulatory agency, for the position in which he or she will be working. 8 9 (11) (7) When referring persons for temporary employment in health care facilities, a health care services 10 pool shall comply with all pertinent state and federal laws, 11 12 rules, and regulations of the appropriate regulatory agency 13 relating to health, background screening, and other 14 qualifications required of persons working in a facility of 15 that type of personnel employed in health care facilities. $(12)\frac{(8)}{(8)}$ (a) As a condition of registration and prior to 16 17 the issuance or renewal of a certificate of registration, a health care services pool applicant must prove financial 18 19 responsibility to pay claims, and costs ancillary thereto, arising out of the rendering of services or failure to render 20 services by the pool or by its employees in the course of 21 their employment with the pool. The agency department shall 22 23 promulgate rules establishing minimum financial responsibility coverage amounts which shall be adequate to pay potential 24 claims and costs ancillary thereto. 25 26 (b) Each health care services pool shall give written notification to the agency department within 20 days after any 27 change in the method of assuring financial responsibility or 28 29 upon cancellation or nonrenewal of professional liability insurance. Unless the pool demonstrates that it is otherwise 30 in compliance with the requirements of this section, the 31

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agency department shall suspend the registration license of 1 the pool pursuant to ss. 120.569 and 120.57. Any suspension 2 3 under this section shall remain in effect until the pool 4 demonstrates compliance with the requirements of this section. 5 (c) Proof of financial responsibility must be 6 demonstrated to the satisfaction of the agency department, 7 through one of the following methods: 8 1. Establishing and maintaining an escrow account 9 consisting of cash or assets eligible for deposit in accordance with s. 625.52; 10 Obtaining and maintaining an unexpired irrevocable 11 2. 12 letter of credit established pursuant to chapter 675. Such letters of credit shall be nontransferable and nonassignable 13 14 and shall be issued by any bank or savings association 15 organized and existing under the laws of this state or any bank or savings association organized under the laws of the 16 17 United States that has its principal place of business in this state or has a branch office which is authorized under the 18 19 laws of this state or of the United States to receive deposits 20 in this state; or 21 3. Obtaining and maintaining professional liability coverage from one of the following: 22 a. An authorized insurer as defined under s. 624.09; 23 b. An eligible surplus lines insurer as defined under 24 25 s. 626.918(2); 26 c. A risk retention group or purchasing group as defined under s. 627.942; or 27 28 d. A plan of self-insurance as provided in s. 627.357. 29 (d) If financial responsibility requirements are met by maintaining an escrow account or letter of credit, as 30 provided in this section, upon the entry of an adverse final 31 19 CODING: Words stricken are deletions; words underlined are additions.

judgment arising from a medical malpractice arbitration award 1 from a claim of medical malpractice either in contract or 2 3 tort, or from noncompliance with the terms of a settlement 4 agreement arising from a claim of medical malpractice either 5 in contract or tort, the financial institution holding the escrow account or the letter of credit shall pay directly to 6 7 the claimant the entire amount of the judgment together with 8 all accrued interest or the amount maintained in the escrow account or letter of credit as required by this section, 9 whichever is less, within 60 days after the date such judgment 10 became final and subject to execution, unless otherwise 11 12 mutually agreed to in writing by the parties. If timely 13 payment is not made, the agency department shall suspend the 14 registration license of the pool pursuant to procedures set 15 forth by the department through rule. Nothing in this paragraph shall abrogate a judgment debtor's obligation to 16 17 satisfy the entire amount of any judgment. 18 (e) Each health care services pool carrying 19 claims-made coverage must demonstrate proof of extended reporting coverage through either tail or nose coverage, in 20 the event the policy is canceled, replaced, or not renewed. 21 Such extended coverage shall provide coverage for incidents 22 23 that occurred during the claims-made policy period but were reported after the policy period. 24

(f) The financial responsibility requirements of this section shall apply to claims for incidents that occur on or after January 1, 1991, or the initial date of registration in this state, whichever is later.

(g) Meeting the financial responsibility requirements of this section must be established at the time of issuance or renewal of a certificate of registration.

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1 (13)(9) The agency department shall adopt rules to implement this section, including rules providing for the 2 3 establishment of: 4 (a) Minimum standards for the operation and 5 administration of health care personnel pools, including 6 procedures for recordkeeping and personnel. 7 (b) Fines for the violation of this section in an 8 amount not to exceed\$2,500\$1,000 and suspension or 9 revocation of registration. (c) Disciplinary sanctions for failure to comply with 10 this section or the rules adopted under this section. 11 12 Section 6. All powers, duties and functions, rules, records, personnel, property, and unexpended balances of 13 14 appropriations, allocations, or other funds of the Department 15 of Health relating to the regulation of health care services pools are transferred by a type two transfer, as defined in s. 16 17 20.06(2), Florida Statutes, from the Department of Health to 18 the Agency for Health Care Administration. 19 Section 7. Section 415.102, Florida Statutes, is 20 amended to read: 21 415.102 Definitions of terms used in ss. 22 415.101-415.113.--As used in ss. 415.101-415.113, the term: 23 (1) "Abuse" means any willful act or threatened act that causes or is likely to cause significant impairment to a 24 25 vulnerable adult's physical, mental, or emotional health. 26 Abuse includes acts and omissions."Abuse means the 27 nonaccidental infliction of physical or psychological injury or sexual abuse upon a disabled adult or an elderly person by 28 29 a relative, caregiver, or household member, or an action by any of those persons which could reasonably be expected to 30 result in physical or psychological injury, or sexual abuse of 31 21

1 a disabled adult or an elderly person by any person. "Abuse" 2 also means the active encouragement of any person by a 3 relative, caregiver, or household member to commit an act that 4 inflicts or could reasonably be expected to result in physical 5 or psychological injury to a disabled adult or an elderly 6 person.

7 (2) "Alleged perpetrator" means a person who has been 8 named by a reporter as the person responsible for abusing, 9 neglecting, or exploiting a vulnerable disabled adult or an elderly person."Alleged perpetrator" also means a person who 10 has been named by an adult protective investigator, in a 11 12 report that has been classified as proposed confirmed, as the person responsible for abusing, neglecting, or exploiting a 13 14 disabled adult or an elderly person.

(3) "Capacity to consent" means that a <u>vulnerable</u> disabled adult or elderly person has sufficient understanding to make and communicate responsible decisions regarding the <u>vulnerable</u> disabled adult's or elderly person's person or property, including whether or not to accept protective services offered by the department.

21 "Caregiver" means a person who has been entrusted (4) 22 with or has assumed the responsibility for frequent and regular care of or services to a vulnerable disabled adult or 23 an elderly person on a temporary or permanent basis and who 24 has a commitment, agreement, or understanding with that person 25 26 or that person's guardian that a caregiver role exists. "Caregiver" includes, but is not limited to, relatives, 27 household members, guardians, neighbors, and employees and 28 29 volunteers of facilities as defined in subsection(8)(13). For the purpose of departmental investigative jurisdiction, 30 the term "caregiver" does not include law enforcement officers 31

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or employees of municipal or county detention facilities or 1 the Department of Corrections while acting in an official 2 3 capacity. (5) "Closed without classification" means the closure 4 5 of a report in which an adult protective investigator 6 determines that: 7 (a) Some evidence exists that abuse, neglect, or 8 exploitation has occurred, but a preponderance of evidence 9 cannot be established; or 10 (b) A preponderance of the evidence exists that abuse, neglect, or exploitation has occurred, but no perpetrator can 11 12 be identified. (6) "Confirmed report" means a proposed confirmed 13 14 report that has been determined to be valid after a hearing under s. 415.1075(2), a proposed confirmed report for which 15 16 the alleged perpetrator has failed to request amendment or 17 expunction within the time allotted for such a request under 18 s. 415.1075(1), or a proposed confirmed report for which the 19 alleged perpetrator has failed to request an administrative hearing within the time allotted by s. 415.1075(2). 20 21 (7) "Criminal justice agency" means any court, any law 22 enforcement agency, or any government agency or subunit 23 thereof as defined under s. 943.045(10). (5)(8) "Deception" means a misrepresentation or 24 25 concealment of a material fact relating to services rendered, 26 disposition of property, or the use of property intended to benefit a vulnerable disabled adult or an elderly person. 27 28 (6)(9) "Department" means the Department of Children 29 and Family Services. (10) "Disabled adult" means a person 18 years of age 30 31 or older who suffers from a condition of physical or mental 23 CODING: Words stricken are deletions; words underlined are additions.

incapacitation due to a developmental disability, organic 1 brain damage, or mental illness, or who has one or more 2 3 physical or mental limitations that substantially restrict the 4 ability to perform the normal activities of daily living. 5 (11) "Disabled adult in need of services" means a 6 disabled adult who has been determined by an adult protective 7 services investigator to be suffering from the ill effects of neglect not caused by a second party perpetrator and is in 8 9 need of protective services or other services to prevent further harm. 10 (12) "Elderly person" means a person 60 years of age 11 12 or older who is suffering from the infirmities of aging as manifested by advanced age or organic brain damage, or other 13 14 physical, mental, or emotional dysfunctioning to the extent that the ability of the person to provide adequately for the 15 person's own care or protection is impaired. 16 17 (13) "Elderly person in need of services" means an elderly person who has been determined by an adult protective 18 19 services investigator to be suffering from the ill effects of 20 neglect not caused by a second party perpetrator and is in need of protective services or other services to prevent 21 further harm. 22 23 (7)(14)(a) "Exploitation" means a person who: Stands in a position of trust and confidence with a 24 1. vulnerable disabled adult or an elderly person and knowingly, 25 26 by deception or intimidation, obtains or uses, or endeavors to 27 obtain or use, a vulnerable disabled adult's or an elderly person's funds, assets, or property with the intent to 28 29 temporarily or permanently deprive a vulnerable disabled adult or an elderly person of the use, benefit, or possession of the 30 31 24

funds, assets, or property for the benefit of someone other 1 than the vulnerable disabled adult or elderly person; or 2 2. Knows or should know that the vulnerable disabled 3 4 adult or elderly person lacks the capacity to consent, and 5 obtains or uses, or endeavors to obtain or use, the vulnerable disabled adult's or elderly person's funds, assets, or 6 7 property with the intent to temporarily or permanently deprive the vulnerable disabled adult or elderly person of the use, 8 9 benefit, or possession of the funds, assets, or property for the benefit of someone other than the vulnerable disabled 10 adult or elderly person. 11 12 (b) "Exploitation" may include, but is not limited to: 1. Breaches of fiduciary relationships, such as the 13 14 misuse of a power of attorney or the abuse of guardianship 15 duties, resulting in the unauthorized appropriation, sale, or 16 transfer of property; 17 2. Unauthorized taking of personal assets; Misappropriation, misuse, or transfer of moneys 18 3. 19 belonging to a vulnerable disabled adult or elderly person from a personal or joint account; or 20 21 Intentional or negligent failure to effectively use 4. 22 a vulnerable disabled adult's or elderly person's income and 23 assets for the necessities required for that person's support 24 and maintenance. 25 (8)(15) "Facility" means any location providing day or 26 residential care or treatment for vulnerable disabled adults 27 or elderly persons. The term "facility" may include, but is not limited to, any hospital, training center, state 28 29 institution, nursing home, assisted living facility, adult family-care home, adult day care center, group home, or mental 30 health treatment center. 31 25

1 (9)(16) "False report" means a report of abuse, 2 neglect, or exploitation of a vulnerable disabled adult or an 3 elderly person to the central abuse hotline registry and 4 tracking system which is not true unfounded and is maliciously made for the purpose of: 5 6 (a) Harassing, embarrassing, or harming another 7 person; 8 (b) Personal financial gain for the reporting person; 9 (c) Acquiring custody of a vulnerable disabled adult 10 or an elderly person; or (d) Personal benefit for the reporting person in any 11 12 other private dispute involving a vulnerable disabled adult or 13 an elderly person. 14 The term "false report" does not include a report of abuse, 15 16 neglect, or exploitation of a vulnerable disabled adult or an elderly person which is made in good faith to the central 17 18 abuse hotline registry and tracking system and which is 19 classified as unfounded at the conclusion of the 20 investigation. 21 (10)(17) "Fiduciary relationship" means a relationship based upon the trust and confidence of the vulnerable disabled 22 23 adult or elderly person in the caregiver, relative, household member, or other person entrusted with the use or management 24 25 of the property or assets of the vulnerable disabled adult or 26 elderly person. The relationship exists where there is a special confidence reposed in one who in equity and good 27 conscience is bound to act in good faith and with due regard 28 29 to the interests of the vulnerable disabled adult or elderly person. For the purposes of this part, a fiduciary 30 relationship may be formed by an informal agreement between 31 26

1 the <u>vulnerable</u> disabled adult or elderly person and the other 2 person and does not require a formal declaration or court 3 order for its existence. A fiduciary relationship includes, 4 but is not limited to, court-appointed or voluntary guardians, 5 trustees, <u>attorneys</u>, or conservators of a <u>vulnerable</u> disabled 6 adult's or an elderly person's assets or property.

7 <u>(11)(18)</u> "Guardian" means a person who has been appointed by a court to act on behalf of a person; a preneed guardian, as provided in chapter 744; or a health care surrogate expressly designated by a principal to make health care decisions on behalf of the principal upon the principal's incapacity, as provided in chapter 765.

13 <u>(12)(19)</u> "In-home services" means the provision of 14 nursing, personal care, supervision, or other services to 15 <u>vulnerable</u> disabled adults or elderly persons in their own 16 homes.

17 (13)(20) "Intimidation" means the communication by 18 word or act to a vulnerable disabled adult or an elderly 19 person that that person will be deprived of food, nutrition, 20 clothing, shelter, supervision, medicine, medical services, money, or financial support or will suffer physical violence. 21 22 (14)(21) "Lacks capacity to consent" means a mental 23 impairment that causes a vulnerable disabled adult or an elderly person to lack sufficient understanding or capacity to 24

25 make or communicate responsible decisions concerning the
26 disabled adult's or elderly person's person or property,
27 including whether or not to accept protective services offered

28 by the department.

29 <u>(15)(22)</u> "Neglect" means the failure or omission on 30 the part of the caregiver or disabled adult or elderly person 31 to provide the care, supervision, and services necessary to

maintain the physical and mental health of the vulnerable 1 disabled adult or elderly person, including, but not limited 2 to, food, clothing, medicine, shelter, supervision, and 3 4 medical services, that a prudent person would consider 5 essential for the well-being of a vulnerable disabled adult or б an elderly person. The term "neglect" also means the failure 7 of a caregiver to make a reasonable effort to protect a vulnerable disabled adult or an elderly person from abuse, 8 9 neglect, or exploitation by others. "Neglect" is repeated conduct or a single incident of carelessness which produces or 10 could reasonably be expected to result in serious physical or 11 12 psychological injury or a substantial risk of death. (23) "No jurisdiction" means the disposition of a 13 14 report that the department does not investigate because the report does not meet the criteria specified in ss. 15 16 415.101-415.113. 17 (16)(24) "Obtains or uses" means any manner of: 18 (a) Taking or exercising control over property; or 19 (b) Making any use, disposition, or transfer of 20 property;-21 (c) Obtaining property by fraud, willful 22 misrepresentation of a future act, or false promise; or 23 (d)1. Conduct otherwise known as stealing; larceny; purloining; abstracting; embezzlement; misapplication; 24 25 misappropriation; conversion; or obtaining money or property 26 by false pretenses, fraud, or deception; or 27 2. Other conduct similar in nature. (25) "Perpetrator" means the person who has been named 28 29 as causing abuse, neglect, or exploitation of a disabled adult 30 or an elderly person in a report that has been classified as 31 confirmed. 28

1 (17)(26) "Position of trust and confidence" with 2 respect to a vulnerable disabled adult or an elderly person 3 means the position of a person who: 4 (a) Is a parent, spouse, adult child, or other 5 relative by blood or marriage of the disabled adult or elderly 6 person; 7 (b) Is a joint tenant or tenant in common with the 8 disabled adult or elderly person; 9 (c) Has a legal or fiduciary relationship with the disabled adult or elderly person, including, but not limited 10 to, a court-appointed or voluntary guardian, trustee, 11 12 attorney, or conservator; or (d) Is a caregiver of the disabled adult or elderly 13 14 person or any other person who has been entrusted with or has 15 assumed responsibility for the use or management of the vulnerable elderly person's or disabled adult's funds, assets, 16 17 or property. 18 (18) "Protective investigation" means acceptance of a 19 report from the central abuse hotline alleging abuse, neglect, 20 or exploitation as defined in this section; investigation of 21 the report; determination as to whether action by the court is 22 warranted; and referral of the vulnerable adult to another 23 public or private agency when appropriate. (27) "Property" means anything of value, and includes: 24 25 (a) Real property, including things growing on, 26 affixed to, and found in land. 27 (b) Tangible personal property, including, but not 28 limited to, furniture, jewelry, or clothing and intangible 29 personal property, including rights, privileges, interests, 30 and claims. 31 29

1 (28)"Proposed confirmed report" means a report of 2 abuse, neglect, or exploitation which is made pursuant to s. 3 415.1034 when an adult protective investigation alleges that 4 there is a preponderance of evidence that abuse, neglect, or 5 exploitation occurred and which identifies the alleged 6 perpetrator. 7 (19)(29)"Protective investigator" means an authorized 8 agent of the department who receives and investigates reports 9 of abuse, neglect, or exploitation of vulnerable adults. Protective investigator means an employee of the department 10 responsible for: 11 12 (a) The onsite investigation, classification, and disposition of all reports alleging abuse, neglect, or 13 14 exploitation of a disabled adult or an elderly person; 15 (b) The determination of immediate risk to a disabled adult or an elderly person, which determination must include 16 17 the provision of emergency services and the arrangement for 18 immediate in-home and nonemergency services to prevent the recurrence of further abuse, neglect, or exploitation; and 19 20 (c) The evaluation of the need for and referrals to 21 ongoing protective services for a disabled adult or an elderly 22 person. 23 (20)(30) "Protective services" means the provision or arrangement of services to protect a vulnerable disabled adult 24 or an elderly person from further occurrences of abuse, 25 26 neglect, or exploitation. Such services may include, but are not limited to, protective supervision, placement, and in-home 27 28 and community-based services. 29 (21)(31) "Protective supervision" means those services 30 arranged for or implemented by the department to protect vulnerable disabled adults or elderly persons from further 31 30 CODING: Words stricken are deletions; words underlined are additions.

occurrences of abuse, neglect, or exploitation during an 1 investigation or following a report that has been classified 2 3 as proposed confirmed or confirmed, or has been closed without 4 classification. 5 (22)(32) "Psychological injury" means an injury to the 6 intellectual functioning or emotional state of a vulnerable 7 disabled adult or an elderly person as evidenced by an 8 observable or measurable reduction in the vulnerable disabled 9 adult's or elderly person's ability to function within that person's customary range of performance and that person's 10 11 behavior. 12 (23)(33) "Records" means all documents, papers, 13 letters, maps, books, tapes, photographs, films, sound 14 recordings, videotapes, or other material, regardless of physical form or characteristics, made or received pursuant to 15 a an adult protective investigation. 16 17 (24)(34) "Sexual abuse" means acts of a sexual nature 18 committed for the sexual gratification of the abuser and in 19 the presence of a vulnerable disabled adult or an elderly person without that person's informed consent. "Sexual abuse" 20 includes, but is not limited to, the acts defined in s. 21 794.011(1)(h), fondling, exposure of a vulnerable disabled 22 adult's or elderly person's sexual organs, or the use of a 23 vulnerable disabled adult or an elderly person to solicit for 24 or engage in prostitution or sexual performance. 25 "Sexual abuse" does not include any act intended for a valid medical 26 27 purpose or any act that may reasonably be construed to be normal caregiving action or appropriate display of affection. 28 29 (35) "Specified medical personnel" means licensed or 30 certified physicians, osteopathic physicians, nurses, paramedics, advanced registered nurse practitioners, 31 31

psychologists, psychiatrists, mental health professionals, or 1 any other licensed or certified medical personnel. 2 (36) "Unfounded report" means a report made pursuant 3 4 to s. 415.1034 in which the department determines that no evidence of abuse, neglect, or exploitation exists. 5 6 (25)(37) "Victim" means any vulnerable disabled adult 7 or elderly person named in a report of abuse, neglect, or 8 exploitation. 9 (26) "Vulnerable adult" means a person 18 years of age or older whose ability to perform the normal activities of 10 daily living or to provide for his or her own care or 11 12 protection is impaired due to a mental, emotional, physical, or developmental disability or dysfunctioning, or brain 13 14 damage, or the infirmities of aging. (27) "Vulnerable adult in need of services" means a 15 vulnerable adult who has been determined by a protective 16 investigator to be suffering from the ill effects of neglect 17 18 not caused by a second party perpetrator and is in need of 19 protective services or other services to prevent further harm. 20 Section 8. Section 415.103, Florida Statutes, is 21 amended to read: 22 415.103 Central abuse hotline registry and tracking 23 system.--The department shall establish and maintain a 24 (1)central abuse hotline registry and tracking system that 25 26 receives all reports made pursuant to s. 415.1034 in writing or through a single statewide toll-free telephone number. Any 27 person may use the statewide toll-free telephone number to 28 29 report known or suspected abuse, neglect, or exploitation of a vulnerable disabled adult or an elderly person at any hour of 30 the day or night, any day of the week. The central abuse 31 32 CODING: Words stricken are deletions; words underlined are additions.

hotline registry and tracking system must be operated in such 1 a manner as to enable the department to: 2 3 (a) Accept reports for investigation when there is a 4 reasonable cause to suspect that a vulnerable disabled adult 5 or an elderly person has been or is being abused, neglected, 6 or exploited. 7 (b) Determine whether the allegations made by the 8 reporter require an immediate, 24-hour, or next-working-day 9 response priority. (c) When appropriate, refer calls that do not allege 10 the abuse, neglect, or exploitation of a vulnerable disabled 11 12 adult or an elderly person to other organizations that might better resolve the reporter's concerns. 13 14 (d) Immediately identify and locate prior reports of 15 abuse, neglect, or exploitation through the central abuse 16 hotline registry and tracking system. (e) Track critical steps in the investigative process 17 18 to ensure compliance with all requirements for all reports. 19 (f) Maintain data to facilitate the production of 20 aggregate statistical reports for monitoring patterns of 21 abuse, neglect, or exploitation of disabled adults or elderly 22 persons. 23 (q) Serve as a resource for the evaluation, management, and planning of preventive and remedial services 24 25 for vulnerable disabled adults or elderly persons who have been subject to abuse, neglect, or exploitation. 26 27 (2) Upon receiving an oral or written report of known 28 or suspected abuse, neglect, or exploitation of a vulnerable 29 disabled adult or an elderly person, the central abuse hotline registry and tracking system must determine if the report 30 requires an immediate onsite protective investigation. For 31 33

reports requiring an immediate onsite protective 1 2 investigation, the central abuse hotline registry and tracking 3 system must immediately notify the department's designated 4 adult protective investigative district staff responsible for 5 protective investigations to ensure prompt initiation of an б onsite investigation. For reports not requiring an immediate 7 onsite protective investigation, the central abuse hotline 8 registry and tracking system must notify the department's 9 designated adult protective investigative district staff responsible for protective investigations in sufficient time 10 to allow for an investigation to be commenced within 24 hours. 11 At the time of notification of district staff with respect to 12 13 the report, the central abuse hotline registry and tracking 14 system must also provide any known information on any previous 15 report concerning a subject of the present report or any pertinent information relative to the present report or any 16 17 noted earlier reports. 18 (3) The department shall set standards, priorities,

19 and policies to maximize the efficiency and effectiveness of 20 the central abuse <u>hotline</u> registry and tracking system.

21 Section 9. Section 415.1034, Florida Statutes, is 22 amended to read:

23 415.1034 Mandatory reporting of abuse, neglect, or 24 exploitation of <u>vulnerable</u> disabled adults or elderly persons; 25 mandatory reports of death.--

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(1) MANDATORY REPORTING. --

27 (a) Any person, including, but not limited to, any:
28 1. Physician, osteopathic physician, medical examiner,
29 chiropractic physician, nurse, or hospital personnel engaged
30 in the admission, examination, care, or treatment of
31 <u>vulnerable</u> disabled adults or elderly persons;

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2. Health professional or mental health professional 1 2 other than one listed in subparagraph 1.; 3 3. Practitioner who relies solely on spiritual means 4 for healing; 5 4. Nursing home staff; assisted living facility staff; 6 adult day care center staff; adult family-care home staff; 7 social worker; or other professional adult care, residential, 8 or institutional staff; 9 5. State, county, or municipal criminal justice employee or law enforcement officer; 10 6. Human rights advocacy committee or long-term care 11 12 ombudsman council member; or 7. Bank, savings and loan, or credit union officer, 13 14 trustee, or employee, 15 16 who knows, or has reasonable cause to suspect, that a 17 vulnerable disabled adult or an elderly person has been or is 18 being abused, neglected, or exploited shall immediately report 19 such knowledge or suspicion to the central abuse hotline 20 registry and tracking system on the single statewide toll-free 21 telephone number. 22 (b) To the extent possible, a report made pursuant to 23 paragraph (a) must contain, but need not be limited to, the following information: 24 25 1. Name, age, race, sex, physical description, and 26 location of each victim disabled adult or an elderly person 27 alleged to have been abused, neglected, or exploited. 28 2. Names, addresses, and telephone numbers of the 29 victim's disabled adult's or elderly person's family members. 30 Name, address, and telephone number of each alleged 3. 31 perpetrator. 35

1 4. Name, address, and telephone number of the 2 caregiver of the victim disabled adult or elderly person, if 3 different from the alleged perpetrator. 4 5. Name, address, and telephone number of the person 5 reporting the alleged abuse, neglect, or exploitation. 6 6. Description of the physical or psychological 7 injuries sustained. 7. Actions taken by the reporter, if any, such as 8 9 notification of the criminal justice agency. 8. Any other information available to the reporting 10 person which may establish the cause of abuse, neglect, or 11 12 exploitation that occurred or is occurring. (2) MANDATORY REPORTS OF DEATH. -- Any person who is 13 14 required to investigate reports of abuse, neglect, or 15 exploitation and who has reasonable cause to suspect that a 16 vulnerable disabled adult or an elderly person died as a result of abuse, neglect, or exploitation shall immediately 17 18 report the suspicion to the appropriate medical examiner, to 19 the appropriate criminal justice agency, and to the 20 department, notwithstanding the existence of a death 21 certificate signed by a practicing physician. The medical examiner shall accept the report for investigation pursuant to 22 23 s. 406.11 and shall report the findings of the investigation, in writing, to the appropriate local criminal justice agency, 24 25 the appropriate state attorney, and the department. Autopsy reports maintained by the medical examiner are not subject to 26 the confidentiality requirements provided for in s. 415.107. 27 28 Section 10. Section 415.1035, Florida Statutes, is 29 amended to read: 30 415.1035 Facility's duty to inform residents of their right to report abusive, neglectful, or exploitive 31 36

practices .-- The department shall work cooperatively with the 1 Agency for Health Care Administration and the Department of 2 3 Elderly Affairs to ensure that every facility that serves 4 vulnerable adults informs residents of their right to report 5 abusive, neglectful, or exploitive practices. Each facility 6 must establish appropriate policies and procedures to 7 facilitate such reporting. 8 (1) Every facility that serves disabled adults or 9 elderly persons must inform residents of their right to report 10 abusive, neglectful, or exploitive practices and must establish appropriate policies and procedures to facilitate 11 12 such reporting. 13 (2) The statewide toll-free telephone number for the 14 central abuse registry and tracking system must be posted in 15 all facilities operated by, under contract with, or licensed 16 by the department or the Agency for Health Care Administration 17 which provide services to disabled adults or elderly persons. Such posting must be clearly visible and in a prominent place 18 19 within the facility and must be accompanied by the words, "To 20 Report the Abuse, Neglect, or Exploitation of a Disabled Adult or an Elderly Person, Please Call:...." 21 Section 11. Subsection (1) of section 415.1036, 22 Florida Statutes, is amended to read: 23 415.1036 Immunity.--24 (1) Any person who participates in making a report 25 26 under s. 415.1034 or participates in a judicial proceeding 27 resulting therefrom is presumed to be acting in good faith and, unless lack of good faith is shown by clear and 28 29 convincing evidence, is immune from any liability, civil or criminal, that otherwise might be incurred or imposed. 30 This section does not grant immunity, civil or criminal, to any 31 37 CODING: Words stricken are deletions; words underlined are additions.

person who is suspected of having abused, neglected, or 1 exploited, or committed any illegal act upon or against, a 2 3 vulnerable disabled adult or an elderly person. Further, a resident or employee of a facility that serves vulnerable 4 5 disabled adults or elderly persons may not be subjected to 6 reprisal or discharge because of the resident's or employee's 7 actions in reporting abuse, neglect, or exploitation pursuant 8 to s. 415.1034. 9 Section 12. Section 415.104, Florida Statutes, is amended to read: 10 415.104 Protective services investigations of cases of 11 12 abuse, neglect, or exploitation of vulnerable aged persons or disabled adults; transmittal of records to state attorney .--13 14 (1) The department shall, upon receipt of a report 15 alleging abuse, neglect, or exploitation of a vulnerable an 16 aged person or disabled adult, begin commence, or cause to be 17 commenced within 24 hours, a protective services investigation of the facts alleged therein. If, upon arrival of the 18 19 protective investigator at the scene of the incident, a 20 caregiver refuses to allow the department to begin a protective services investigation or interferes with the 21 department's ability to conduct of such an investigation, the 22 23 appropriate law enforcement agency shall be contacted for assistance to assist the department in commencing the 24 25 protective services investigation. If, during the course of 26 the investigation, the department has reason to believe that 27 the abuse, neglect, or exploitation is perpetrated by a second party, the appropriate law enforcement criminal justice agency 28 29 and state attorney shall be orally notified. The department and the law enforcement agency shall cooperate to allow the 30 criminal investigation to proceed concurrently with, and not 31

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be hindered by, the protective investigation. in order that 1 such agencies may begin a criminal investigation concurrent 2 3 with the protective services investigation of the department. In an institutional investigation, the alleged perpetrator may 4 5 be represented by an attorney, at his or her own expense, or 6 accompanied by another person, if the person or the attorney 7 executes an affidavit of understanding with the department and 8 agrees to comply with the confidentiality provisions of s. 9 415.107. The absence of an attorney or other person does not prevent the department from proceeding with other aspects of 10 the investigation, including interviews with other persons. 11 12 The department shall make a preliminary written report to the law enforcement criminal justice agencies within 5 working 13 14 days after the oral report. The department shall, within 24 hours after receipt of the report, notify the appropriate 15 human rights advocacy committee, or long-term care ombudsman 16 17 council, when appropriate, that an alleged abuse, neglect, or exploitation perpetrated by a second party has occurred. 18 19 Notice to the human rights advocacy committee or long-term care ombudsman council may be accomplished orally or in 20 21 writing and shall include the name and location of the vulnerable aged person or disabled adult alleged to have been 22 23 abused, neglected, or exploited and the nature of the report. (2) Upon commencing an investigation, the protective 24 25 investigator shall inform all of the vulnerable adults and 26 alleged perpetrators named in the report of the following: (a) The names of the investigators and identifying 27 28 credentials from the department. 29 (b) The purpose of the investigation. 30 (c) That the victim, the victim's guardian, the victim's caregiver, and the alleged perpetrator, and legal 31 39

counsel for any of those persons, have a right to a copy of 1 2 the report at the conclusion of the investigation. 3 The name and telephone number of the protective (d) 4 investigator's supervisor available to answer questions. 5 (e) That each person has the right to obtain his or 6 her own attorney. 7 8 Any person being interviewed by a protective investigator may 9 be represented by an attorney, at the person's own expense, or 10 may choose to have another person present. The other person present may not be an alleged perpetrator in any report 11 12 currently under investigation. Before participating in such 13 interview, the other person present shall execute an agreement 14 to comply with the confidentiality requirements of ss. 15 415.101-415.113. The absence of an attorney or other person 16 does not prevent the department from proceeding with other 17 aspects of the investigation, including interviews with other persons. In an investigative interview with a vulnerable 18 19 adult, the protective investigator may conduct the interview 20 with no other person present. 21 (3) For each report it receives, the department shall 22 perform an onsite investigation to: 23 (a) Determine that the person is a vulnerable an aged person or disabled adult as defined in s. 415.102. 24 (b) Determine whether the person is a vulnerable adult 25 26 in need of services, as defined in s. 415.102. 27 (c)(b) Determine the composition of the family or household, including the name, address, date of birth, social 28 29 security number, sex, and race of each aged person in the household or disabled adult named in the report; any others in 30 31 the household or in the care of the caregiver, or any other 40

persons responsible for the aged person's or disabled adult's 1 welfare; and any other adults in the same household. 2 (d) (d) (c) Determine whether there is an indication that a 3 4 vulnerable any aged person or disabled adult is abused, 5 neglected, or exploited., including a determination of harm or 6 threatened harm to any aged person or disabled adult; 7 (e) Determine the nature and extent of present or prior injuries, abuse, or neglect, and any evidence thereof. 8 (f) Determine, if possible, ; and a determination as to 9 the person or persons apparently responsible for the abuse, 10 neglect, or exploitation, including the name, address, date of 11 birth, social security number, sex, and race of each person to 12 be classified as an alleged perpetrator in a proposed 13 14 confirmed report. An alleged perpetrator named in a proposed 15 confirmed report of abuse, neglect, or exploitation shall cooperate in the provision of the required data for the 16 17 central abuse registry and tracking system to the fullest extent possible. 18 19 (g)(d) Determine the immediate and long-term risk to 20 each vulnerable aged person or disabled adult through 21 utilization of standardized risk assessment instruments. 22 (h)(e) Determine the protective, treatment, and ameliorative services necessary to safeguard and ensure the 23 vulnerable aged person's or disabled adult's well-being and 24 25 cause the delivery of those services through the early 26 intervention of the departmental worker responsible for service provision and management of identified services. 27 (4) (2) No later than 60 30 days after receiving the 28 29 initial report, the designated protective investigative adult services staff of the department shall complete the its 30 investigation and classify the report as proposed confirmed or 31 41

unfounded or close the report without classification and 1 notify the guardian of the vulnerable aged person or disabled 2 3 adult, the vulnerable aged person or disabled adult, and the 4 caregiver of any recommendations of services to be provided to 5 ameliorate the causes or effects of abuse, neglect, or 6 exploitation alleged perpetrator. These findings must be 7 reported to the department's central abuse registry and 8 tracking system. For proposed confirmed reports, after 9 receiving the final administrative order rendered in a hearing 10 requested pursuant to s. 415.103(3)(d) or after the 30-day period during which an alleged perpetrator may request such a 11 12 hearing has expired, the department shall classify the report of abuse, neglect, or exploitation as confirmed or unfounded 13 14 and shall report its findings to the department's central 15 abuse registry and tracking system, and must do so in 16 accordance with the final order if a hearing was held. 17 (5)(3) Whenever the law enforcement criminal justice agency and the department have conducted independent 18 19 investigations, the law enforcement criminal justice agency 20 shall, within 5 working days after concluding its 21 investigation, report its findings from its investigation to 22 the state attorney and to the department. 23 (6) (4) Upon receipt of a report which alleges that an employee or agent of the department acting in an official 24 capacity has committed an act of abuse, neglect, or 25 26 exploitation, the department shall commence, or cause to be commenced within 24 hours, a protective services investigation 27 28 and shall notify the state attorney in whose circuit the 29 alleged abuse, neglect, or exploitation occurred. 30 (7) (7) (5) With respect to any case of reported abuse, neglect, or exploitation of a vulnerable an aged person or 31 42

disabled adult, the department, when appropriate, shall 1 transmit all relevant reports received by it which pertain to 2 3 the investigation to the state attorney of the circuit where 4 the incident occurred. 5 (8) (6) Within 15 days after of completion of the state 6 attorney's investigation of a case reported to him or her 7 pursuant to this section, the state attorney shall report his 8 or her findings to the department and shall include a 9 determination of whether or not prosecution is justified and appropriate in view of the circumstances of the specific case. 10 (9) (7) The department shall not use a warning, 11 12 reprimand, or disciplinary action against an employee, found in that employee's personnel records, as the sole basis for a 13 14 finding of abuse, neglect, or exploitation. Section 13. Section 415.1045, Florida Statutes, is 15 16 amended to read: 17 415.1045 Protective investigations; onsite investigations; Photographs, videotapes, and medical 18 19 examinations; abrogation of privileged communications; 20 confidential records and documents; classification or closure 21 of records.--22 (1) PROTECTIVE INVESTIGATIONS.--(a) The department shall, upon receipt of a report 23 alleging abuse or neglect of a disabled adult or an elderly 24 25 person, commence, or cause to be commenced within 24 hours, a 26 protective investigation of the facts alleged therein. The 27 department shall, upon receipt of a report alleging only the exploitation of a disabled adult or an elderly person, 28 29 commence, or cause to be commenced within 24 hours, excluding Saturdays, Sundays, and legal holidays, a protective 30 investigation of the facts alleged therein. 31 43

1 (b) Upon commencing an investigation, the adult protective investigator shall inform all disabled adults and 2 elderly persons and alleged perpetrators named in the report 3 4 of the following: 5 1. The names of the investigators and identifying 6 credentials from the department. 7 2. The purpose of the investigation. 3. The possible consequences of the investigation. 8 4. That the victim, the victim's guardian, the 9 victim's caregiver, and the alleged perpetrator, and legal 10 11 counsel for any of those persons, have a right to a copy of the report at the conclusion of the investigation. 12 5. That appeal rights may exist and that such rights 13 14 will be explained in writing when appropriate and necessary at the conclusion of the investigation. 15 16 6. The name and telephone number of the adult protective investigator's supervisor available to answer 17 18 questions. 19 (c) Except as provided in paragraph (d), in an 20 investigative interview, any person being interviewed may be represented by an attorney, at the person's own expense, or 21 22 may choose to have another person present. The other person present may not be an alleged perpetrator in any report 23 currently under investigation. Before participating in such 24 25 interview, the other person present shall execute an agreement 26 to comply with the confidentiality requirements of ss. 415.101-415.113. The absence of an attorney or other person 27 28 does not prevent the department from proceeding with other 29 aspects of the investigation, including interviews with other 30 persons. 31 44

(d) In an investigative interview with the disabled 1 adult or an elderly person, the protective investigator may 2 3 conduct the interview with no other person present. 4 (2) ONSITE INVESTIGATIONS.--For each report it 5 receives, the department shall perform an onsite investigation 6 to: 7 (a) Determine whether the person is a disabled adult or an elderly person as defined in s. 415.102. 8 9 (b) Determine whether the person is a disabled adult in need of services or an elderly person in need of services, 10 as defined in s. 415.102. 11 (c) Determine whether there is an indication that any 12 disabled adult or elderly person has been or is being abused, 13 neglected, or exploited, including a determination of the 14 immediate and long-term risk; the nature and extent of present 15 or prior injuries; and the nature and extent of any abuse, 16 neglect, or exploitation, and any evidence thereof. 17 (d) Determine whether protective and ameliorative 18 19 services are necessary to safeguard and ensure the disabled 20 adult's or elderly person's well-being and cause the delivery 21 of those services. 22 (e) Determine the person or persons apparently 23 responsible for the abuse, neglect, or exploitation. (f) Determine the composition of the family or 24 25 household, including all disabled adults and elderly persons named in the report, all persons in the care of the caregiver, 26 any other persons responsible for the disabled adult's or 27 28 elderly person's welfare, and any other adults or children in 29 the same household. 30 (g) Gather appropriate demographic data. Each person must cooperate to the fullest extent possible by providing the 31 45

person's name, address, date of birth, social security number, 1 sex, and race to the department's representative. 2 (1)(3) PHOTOGRAPHS AND VIDEOTAPES.--3 4 (a) The adult protective investigator, while 5 investigating a report of abuse, neglect, or exploitation, may 6 take or cause to be taken photographs and videotapes of the 7 vulnerable disabled adult or elderly person, and of his or her 8 the disabled adult's or elderly person's environment, which 9 are relevant to the investigation. All photographs and videotapes taken during the course of the protective 10 investigation are confidential and exempt from public 11 12 disclosure as provided in s. 415.107. (b) Any photographs or videotapes made pursuant to 13 14 this subsection, or copies thereof, must be sent to the 15 department as soon as possible. 16 (2)(4) MEDICAL EXAMINATIONS.--17 (a) With the consent of the vulnerable disabled adult or elderly person who has the capacity to consent or the 18 19 vulnerable disabled adult's or elderly person's guardian, or 20 pursuant to s. 415.1051, the department may cause the vulnerable disabled adult or elderly person to be referred to 21 a licensed physician or any emergency department in a hospital 22 or health care facility for medical examination, diagnosis, or 23 treatment if any of the following circumstances exist: 24 The areas of trauma visible on the vulnerable 25 1. 26 disabled adult or elderly person indicate a need for medical 27 examination; 28 The vulnerable disabled adult or elderly person 2. 29 verbally complains or otherwise exhibits signs or symptoms indicating a need for medical attention as a consequence of 30 suspected abuse, neglect, or exploitation; or 31 46

3. The vulnerable disabled adult or elderly person is 1 2 alleged to have been sexually abused. 3 (b) Upon admission to a hospital or health care 4 facility, with the consent of the vulnerable disabled adult or 5 elderly person who has capacity to consent or that person's 6 guardian, or pursuant to s. 415.1051, the medical staff of the 7 facility may examine, diagnose, or treat the vulnerable 8 disabled adult or elderly person. If a person who has legal 9 authority to give consent for the provision of medical treatment to a vulnerable disabled adult or elderly person has 10 not given or has refused to give such consent, examination and 11 treatment must be limited to reasonable examination of the 12 patient to determine the medical condition of the patient and 13 14 treatment reasonably necessary to alleviate the medical condition or to stabilize the patient pending a determination 15 by the court of the department's petition authorizing 16 17 protective services. Any person may seek an expedited judicial intervention under rule 5.900 of the Florida Probate 18 19 Rules concerning medical treatment procedures. 20 (c) Medical examination, diagnosis, and treatment 21 provided under this subsection must be paid for by third-party reimbursement, if available, or by the vulnerable disabled 22 23 adult, if he or she is or elderly person or that person's guardian from the disabled adult's or elderly person's assets, 24 25 if the disabled adult or elderly person is determined to be financially able to pay; or, if he or she the disabled adult 26 27 or elderly person is unable to pay, the department shall pay 28 the costs within available emergency services funds. 29 (d) Reports of examination, diagnosis, and treatment

30 made under this subsection, or copies thereof, must be sent to 31 the department as soon as possible.

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1	(e) This subsection does not obligate the department
2	to pay for any treatment other than that necessary to
3	alleviate the immediate presenting problems.
4	(3)(5) ABROGATION OF PRIVILEGED COMMUNICATIONSThe
5	privileged quality of communication between husband and wife
6	and between any professional and the professional's patient or
7	client, and any other privileged communication except that
8	between attorney and client or clergy and person, as such
9	communication relates to both the competency of the witness
10	and to the exclusion of confidential communications, does not
11	apply to any situation involving known or suspected abuse,
12	neglect, or exploitation of a <u>vulnerable</u> disabled adult or an
13	elderly person and does not constitute grounds for failure to
14	report as required by s. 415.1034, for failure to cooperate
15	with the department in its activities under ss.
16	415.101-415.113, or for failure to give evidence in any
17	judicial or administrative proceeding relating to abuse,
18	neglect, or exploitation of a <u>vulnerable</u> disabled adult or an
19	elderly person.
20	(4) (6) MEDICAL, SOCIAL, OR FINANCIAL RECORDS OR
21	DOCUMENTS
22	(a) The adult protective investigator, while
23	investigating a report of abuse, neglect, or exploitation,
24	must have access to, inspect, and copy all medical, social, or
25	financial records or documents in the possession of any
26	person, caregiver, guardian, or facility which are relevant to
27	the allegations under investigation, unless specifically
28	prohibited by the <u>vulnerable</u> disabled adult or elderly person
29	who has capacity to consent.
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CODING: Words stricken are deletions; words <u>underlined</u> are additions.	

(b) The confidentiality of any medical, social, or 1 2 financial record or document that is confidential under state law does not constitute grounds for failure to: 3 4 1. Report as required by s. 415.1034; 5 2. Cooperate with the department in its activities 6 under ss. 415.101-415.113; 7 3. Give access to such records or documents; or 4. Give evidence in any judicial or administrative 8 9 proceeding relating to abuse, neglect, or exploitation of a vulnerable disabled adult or an elderly person. 10 (5) ACCESS TO RECORDS AND DOCUMENTS.--If any person 11 12 refuses to allow the protective investigator to have access to, inspect, or copy any medical, social, or financial record 13 14 or document in the possession of any person, caregiver, 15 guardian, or facility which is relevant to the allegations under investigation, the department may petition the court for 16 17 an order requiring the person to allow access to the record or document. The petition <u>must allege specific facts sufficient</u> 18 19 to show that the record or document is relevant to the 20 allegations under investigation and that the person refuses to 21 allow access to such record or document. If the court finds by a preponderance of the evidence that the record or document 22 23 is relevant to the allegations under investigation, the court may order the person to allow access to and permit the 24 25 inspection or copying of the medical, social, or financial 26 record or document. (6) WORKING AGREEMENTS.--The department shall enter 27 28 into working agreements with the jurisdictionally responsible 29 county sheriffs' office or local police department that will 30 be the lead agency when conducting any criminal investigation arising from an allegation of abuse, neglect, or exploitation 31 49

of a vulnerable adult. The working agreement must specify how 1 the requirements of this chapter will be met. For the purposes 2 3 of such agreement, the jurisdictionally responsible law 4 enforcement entity is authorized to share Florida criminal 5 history and local criminal history information that is not 6 otherwise exempt from s. 119.07(1) with the district 7 personnel. A law enforcement entity entering into such agreement must comply with s. 943.0525. Criminal justice 8 9 information provided by such law enforcement entity shall be used only for the purposes specified in the agreement and 10 shall be provided at no charge. Notwithstanding any other 11 12 provision of law, the Department of Law Enforcement shall 13 provide to the department electronic access to Florida 14 criminal justice information which is lawfully available and not exempt from s. 119.07(1), only for the purpose of 15 protective investigations and emergency placement. As a 16 condition of access to such information, the department shall 17 be required to execute an appropriate user agreement 18 19 addressing the access, use, dissemination, and destruction of 20 such information and to comply with all applicable laws and 21 rules of the Department of Law Enforcement. 22 (7) CLASSIFICATIONS AND CLOSURES.--No later than 45 23 days after receiving an initial report in which the department has jurisdiction, the adult protective investigator shall 24 25 complete the investigation and classify the report as proposed 26 confirmed or unfounded, or close the report without classification. The adult protective investigator must 27 28 document the details of the investigation, close the report, 29 and enter the data into the central abuse registry and 30 tracking system no later than 60 days after receiving the 31 initial report. 50

1 Section 14. Section 415.105, Florida Statutes, is 2 amended to read: 415.105 Provision of protective services with consent; 3 4 withdrawal of consent; interference. --5 (1) PROTECTIVE SERVICES WITH CONSENT.--If the 6 department determines through its investigation that a 7 vulnerable disabled adult or an elderly person demonstrates a 8 need for protective services or protective supervision, the 9 department shall immediately provide, or arrange for the provision of, protective services or protective supervision, 10 including in-home services, provided that the vulnerable 11 12 disabled adult or elderly person consents. A vulnerable adult disabled person in need of services as defined in s. 415.102 13 14 shall be referred to the community care for disabled adults 15 program, or. An elderly person in need of services as defined in s. 415.102 shall be referred to the community care for the 16 17 elderly program administered by the Department of Elderly Affairs. 18 19 (2) WITHDRAWAL OF CONSENT.--If the vulnerable disabled 20 adult or elderly person withdraws consent to the receipt of 21 protective services or protective supervision, the services may not be provided, except pursuant to s. 415.1051. 22 23 (3) INTERFERENCE WITH THE PROVISION OF PROTECTIVE SERVICES. -- When any person refuses to allow the provision of 24 25 protective services to a vulnerable adult who has the capacity 26 to consent to services, the department shall petition the court for an order enjoining the person from interfering with 27 28 the provision of protective services. The petition must 29 allege specific facts sufficient to show that the vulnerable 30 adult is in need of protective services and that the person refuses to allow the provision of such services. If the court 31 51

finds by clear and convincing evidence that the vulnerable 1 2 adult is in need of protective services and that the person 3 refuses to allow the provision of such services, the court may 4 issue an order enjoining the person from interfering with the 5 provision of protective services to the vulnerable adult. 6 Section 15. Section 415.1051, Florida Statutes, is 7 amended to read: 8 415.1051 Protective services interventions when 9 capacity to consent is lacking; nonemergencies; emergencies; orders; limitations.--10 (1) NONEMERGENCY PROTECTIVE SERVICES 11 INTERVENTIONS. -- If the department has reasonable cause to 12 believe that a vulnerable disabled adult or elderly person is 13 14 being abused, neglected, or exploited and is in need of protective services but lacks the capacity to consent to 15 protective services, the department shall petition the court 16 17 for an order authorizing the provision of protective services. 18 (a) Nonemergency protective services petition. -- The 19 petition must state the name, age, and address of the vulnerable disabled adult or elderly person, allege specific 20 21 facts sufficient to show that the vulnerable disabled adult or elderly person is in need of protective services and lacks the 22 23 capacity to consent to them, and indicate the services needed. (b) Notice. -- Notice of the filing of the petition and 24 25 a copy of the petition must be given to the vulnerable 26 disabled adult or elderly person, to that person's spouse, 27 guardian, and legal counsel, and, when known, to the adult children or next of kin of the vulnerable disabled adult or 28 29 elderly person. Such notice must be given at least 5 days before the hearing. 30 31 (c) Hearing.--

The court shall set the case for hearing within 14 1 1. 2 days after the filing of the petition. The vulnerable 3 disabled adult or elderly person and any person given notice 4 of the filing of the petition have the right to be present at 5 the hearing. The department must make reasonable efforts to ensure the presence of the vulnerable disabled adult or б 7 elderly person at the hearing. 8 2. The vulnerable disabled adult or elderly person has 9 the right to be represented by legal counsel at the hearing. The court shall appoint legal counsel to represent a 10 vulnerable disabled adult or elderly person who is without 11 12 legal representation. 3. The court shall determine whether: 13 14 a. Protective services, including in-home services, 15 are necessary.for the disabled adult or elderly person; and The vulnerable disabled adult or elderly person 16 b. 17 lacks the capacity to consent to the provision of such 18 services. 19 (d) Hearing findings.--If at the hearing the court 20 finds by clear and convincing evidence that the vulnerable disabled adult or elderly person is in need of protective 21 services and lacks the capacity to consent to protective 22 services, the court may issue an order authorizing the 23 provision of protective services. If an order for protective 24 services is issued, it must include a statement of the 25 26 services to be provided and designate an individual or agency to be responsible for performing or obtaining the essential 27 services on behalf of the vulnerable disabled adult or elderly 28 29 person or otherwise consenting to protective services on 30 behalf of the vulnerable disabled adult or elderly person. (e) Continued protective services.--31 53

1 1. No more than 60 days after the date of the order 2 authorizing the provision of protective services, the 3 department shall petition the court to determine whether: 4 a. Protective services will be continued with the 5 consent of the vulnerable disabled adult or elderly person 6 pursuant to subsection (1); 7 Protective services will be continued for the b. 8 vulnerable disabled adult or elderly person who lacks 9 capacity; c. Protective services will be discontinued; or 10 d. A petition for guardianship should be filed 11 12 pursuant to chapter 744. If the court determines that a petition for 13 2. 14 guardianship should be filed pursuant to chapter 744, the court, for good cause shown, may order continued protective 15 16 services until it makes a determination regarding the disabled 17 adult's or elderly person's capacity. (f) Costs.--The costs of services ordered under this 18 19 section must be paid by the perpetrator if the perpetrator is financially able to do so; or by third-party reimbursement, if 20 available. If the vulnerable disabled adult or elderly person 21 is unable to pay for guardianship, application may be made to 22 23 the public guardian for public guardianship services, if available. 24 25 (2) EMERGENCY PROTECTIVE SERVICES INTERVENTION. -- If 26 the department has reasonable cause to believe that a 27 vulnerable disabled adult or an elderly person is suffering 28 from abuse or neglect that presents a risk of death or serious 29 physical injury to the vulnerable disabled adult or elderly person and that the vulnerable disabled adult or elderly 30 person lacks the capacity to consent to emergency protective 31 54

1 services, the department may take action under this
2 subsection. If the <u>vulnerable</u> disabled adult or elderly
3 person has the capacity to consent and refuses consent to
4 emergency protective services, emergency protective services
5 may not be provided.

6 (a) Emergency entry of premises.--If, upon arrival at 7 the scene of the incident, consent is not obtained for access to the alleged victim for purposes of conducting a protective 8 9 investigation under this subsection and the department has reason to believe that the situation presents a risk of death 10 or serious physical injury, a representative of the department 11 12 and a law enforcement officer may forcibly enter the premises. If, after obtaining access to the alleged victim, it is 13 14 determined through a personal assessment of the situation that 15 no emergency exists and there is no basis for emergency protective services intervention under this subsection, the 16 17 department shall terminate the emergency entry and may provide protective services with the consent of the disabled adult or 18 19 elderly person or may petition the court to provide 20 nonemergency protective services or protective supervision 21 pursuant to subsection (1).

(b) Emergency removal from premises.--If it appears 22 that the vulnerable disabled adult or elderly person lacks the 23 capacity to consent to emergency protective services and that 24 25 the vulnerable disabled adult or elderly person, from the personal observations of the representative of the department 26 and specified medical personnel or law enforcement officers, 27 is likely to incur a risk of death or serious physical injury 28 29 if such person is not immediately removed from the premises, then the representative of the department shall transport or 30 arrange for the transportation of the vulnerable disabled 31

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adult or elderly person to an appropriate medical or 1 protective services facility in order to provide emergency 2 3 protective services. Law enforcement personnel have a duty to 4 transport when medical transportation is not available or 5 needed and the vulnerable disabled adult or elderly person presents a threat of injury to self or others. If the б 7 vulnerable disabled adult's or elderly person's caregiver or 8 guardian is present, the adult protective investigator must 9 seek the caregiver's or guardian's consent pursuant to subsection (4) before the vulnerable disabled adult or elderly 10 person may be removed from the premises, unless the adult 11 12 protective investigator suspects that the vulnerable disabled adult's or elderly person's caregiver or guardian has caused 13 14 the abuse, neglect, or exploitation to the disabled adult or 15 elderly person. The department shall, within 24 hours after providing or arranging for emergency removal of the vulnerable 16 17 disabled adult or elderly person, excluding Saturdays, Sundays, and legal holidays, petition the court for an order 18 19 authorizing emergency protective services. 20 (c) Emergency medical treatment.--If, upon admission to a medical facility, it is the opinion of the medical staff 21 that immediate medical treatment is necessary to prevent 22 serious physical injury or death, and that such treatment does 23 not violate a known health care advance directive prepared by 24 the vulnerable disabled adult or elderly person, the medical 25 26 facility may proceed with treatment to the vulnerable disabled adult or elderly person. If a person with legal authority to 27 give consent for the provision of medical treatment to a 28 29 vulnerable disabled adult or an elderly person has not given or has refused to give such consent, examination and treatment 30 must be limited to reasonable examination of the patient to 31

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determine the medical condition of the patient and treatment reasonably necessary to alleviate the emergency medical condition or to stabilize the patient pending court determination of the department's petition authorizing emergency protective services. Any person may seek an expedited judicial intervention under rule 5.900 of the Florida Probate Rules concerning medical treatment procedures.

8 (d) Emergency protective services petition.--A 9 petition filed under this subsection must state the name, age, and address of the vulnerable disabled adult or elderly person 10 and allege the facts constituting the emergency protective 11 services intervention and subsequent removal of the vulnerable 12 disabled adult or elderly person or provision of in-home 13 14 services, the facts relating to the capacity of the vulnerable 15 disabled adult or elderly person to consent to services, the efforts of the department to obtain consent, and the services 16 needed or delivered. 17

(e) Notice.--Notice of the filing of the emergency 18 19 protective services petition and a copy of the petition must be given to the vulnerable disabled adult or elderly person, 20 to that person's spouse, to that person's guardian, if any, to 21 legal counsel representing the vulnerable disabled adult or 22 23 elderly person, and, when known, to adult children or next of kin of the vulnerable disabled adult or elderly person. 24 Such notice must be given at least 24 hours before any hearing on 25 26 the petition for emergency protective services.

(f) Hearing.--When emergency removal has occurred under this subsection, a hearing must be held within 4 days after the filing of the emergency protective services petition, excluding Saturday, Sunday, and legal holidays, to

establish reasonable cause for grounds to continue emergency 1 2 protective services. 3 The court shall determine, by clear and convincing 1. 4 evidence, whether an emergency existed which justified the 5 emergency protective services intervention, whether the 6 vulnerable disabled adult or elderly person is in need of 7 emergency protective services, whether the vulnerable disabled 8 adult or elderly person lacks the capacity to consent to 9 emergency protective services, and whether: a. Emergency protective services will continue with 10 the consent of the vulnerable disabled adult or elderly person 11 12 pursuant to s. 415.105(1); Emergency protective services will continue without 13 b. 14 the consent of the vulnerable disabled adult or elderly person 15 pursuant to subsection (2); or c. Emergency protective services will be discontinued. 16 17 2. The vulnerable disabled adult or elderly person has 18 the right to be represented by legal counsel at the hearing. 19 The court shall appoint legal counsel to represent a 20 vulnerable disabled adult or an elderly person who is without 21 legal representation. 22 The department must make reasonable efforts to 3. 23 ensure the presence of the vulnerable disabled adult or elderly person at the hearing. 24 25 4. If an order to continue emergency protective 26 services is issued, it must state the services to be provided and designate an individual or agency to be responsible for 27 performing or obtaining the essential services on behalf of 28 29 the disabled adult or elderly person, or otherwise consenting to protective services on behalf of the vulnerable disabled 30 adult or elderly person. 31 58 CODING: Words stricken are deletions; words underlined are additions.

1 (g) Continued emergency protective services .--2 1. Not more than 60 days after the date of the order 3 authorizing the provision of emergency protective services, 4 the department shall petition the court to determine whether: 5 Emergency protective services will be continued a. 6 with the consent of the vulnerable disabled adult or elderly 7 person pursuant to subsection (1); 8 Emergency protective services will be continued for b. 9 the vulnerable disabled adult or elderly person who lacks 10 capacity; Emergency protective services will be discontinued; 11 c. 12 or A petition should be filed under chapter 744. 13 d. 14 2. If it is decided to file a petition under chapter 744, for good cause shown, the court may order continued 15 16 emergency protective services until a determination is made by 17 the court regarding the disabled adult's or elderly person's 18 capacity. 19 (h) Costs.--The costs of services ordered under this 20 section must be paid by the perpetrator if the perpetrator is 21 financially able to do so, or by third-party reimbursement, if available. If the disabled adult or elderly person is unable 22 23 to pay for guardianship, application may be made to the public guardian for public guardianship services, if available. 24 25 (3) PROTECTIVE SERVICES ORDER.--In ordering any 26 protective services under this section, the court shall adhere to the following limitations: 27 (a) Only such protective services as are necessary to 28 29 ameliorate the conditions creating the abuse, neglect, or exploitation may be ordered, and the court shall specifically 30 designate the approved services in the order of the court. 31 59

(b) Protective services ordered may not include a 1 2 change of residence, unless the court specifically finds such 3 action is necessary to ameliorate the conditions creating the 4 abuse, neglect, or exploitation and the court gives specific 5 approval for such action in the order. Placement may be made to such facilities as adult family-care homes, assisted living 6 7 facilities, or nursing homes, or to other appropriate facilities. Placement may not be made to facilities for the 8 9 acutely mentally ill, except as provided in chapter 394. (c) If an order to continue emergency protective 10 services is issued, it must include the designation of an 11 12 individual or agency to be responsible for performing or obtaining the essential services on behalf of the vulnerable 13 14 disabled adult or elderly person or otherwise consenting to 15 protective services on behalf of the vulnerable disabled adult 16 or elderly person. 17 (4) PROTECTIVE SERVICES INTERVENTIONS WITH CAREGIVER 18 OR GUARDIAN PRESENT. --19 (a) When a vulnerable disabled adult or an elderly 20 person who lacks the capacity to consent has been identified in a report as the victim of abuse, neglect, or exploitation 21 22 and evidences a need for emergency or nonemergency protective 23 services or protective supervision, and a caregiver or guardian who is responsible for the care of the disabled adult 24 25 or elderly person is present, the adult protective 26 investigator must first request consent from the caregiver or 27 guardian, if present, before providing protective services or protective supervision, unless the adult protective 28 29 investigator suspects that the disabled adult's or elderly person's caregiver or guardian has caused the abuse, neglect, 30 or exploitation of the disabled adult or elderly person. 31 60

(b) If the caregiver or guardian agrees to engage or 1 2 provide services designed to prevent further abuse, neglect, 3 or exploitation, the department may provide protective 4 supervision for the disabled adult or elderly person. 5 (c) If the caregiver or guardian refuses to give 6 consent or later withdraws consent to agreed-upon services, or 7 otherwise fails to provide needed care and supervision, the 8 department may provide emergency protective services as 9 provided in subsection (2). If emergency protective services are so provided, the department must then petition the court 10 for an order to provide emergency protective services under 11 12 subsection (3). 13 (5) INTERFERENCE WITH COURT-ORDERED PROTECTIVE 14 SERVICES. -- When a court order exists authorizing protective 15 services for a vulnerable adult who lacks capacity to consent 16 and any person interferes with the provision of such 17 court-ordered protective services, the appropriate law 18 enforcement agency shall enforce the order of the court. 19 (6)(5) LIMITATIONS.--This section does not limit in 20 any way the authority of the court or a criminal justice 21 officer, or any other duly appointed official, to intervene in emergency circumstances under existing statutes. This section 22 23 does not limit the authority of any person to file a petition for guardianship under chapter 744. 24 25 Section 16. Section 415.1052, Florida Statutes, is 26 amended to read: 415.1052 Interference with investigation or with the 27 28 provision of protective services .--29 (1) If, upon arrival of the adult protective 30 investigator, any person refuses to allow the department to begin a protective investigation, interferes with the 31 61 CODING: Words stricken are deletions; words underlined are additions. 1 department's ability to conduct such an investigation, or 2 refuses to give access to the <u>vulnerable</u> disabled adult or 3 elderly person, the appropriate law enforcement agency must be 4 contacted to assist the department in commencing the 5 protective investigation.

6 (2) If any person refuses to allow the adult 7 protective investigator to have access to, inspect, or copy 8 any medical, social, or financial record or document in the 9 possession of any person, caregiver, guardian, or facility which is relevant to the allegations under investigation, the 10 department may petition the court for an order requiring the 11 12 person to give access to the record or document. The petition must allege specific facts sufficient to show that the record 13 14 or document is relevant to the allegations under investigation 15 and that the person refuses to give access to such record or document. If the court finds by a preponderance of the 16 17 evidence that the record or document is relevant to the allegations under investigation, the court may order the 18 19 person to give access to and permit the inspection or copying of the medical, social, or financial record or document. 20

21 (2) (3) When any person refuses to allow the provision of protective services to the vulnerable disabled adult or 22 23 elderly person who has the capacity to consent to services, the department shall petition the court for an order enjoining 24 the person from interfering with the provision of protective 25 26 services. The petition must allege specific facts sufficient 27 to show that the vulnerable disabled adult or elderly person is in need of protective services and that the person refuses 28 29 to allow the provision of such services. If the court finds by clear and convincing evidence that the vulnerable disabled 30 adult or elderly person is in need of protective services and 31

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that the person refuses to allow the provision of such 1 services, the court may issue an order enjoining the person 2 from interfering with the provision of protective services to 3 4 the vulnerable disabled adult or elderly person. 5 (4) When a court order exists authorizing protective services for a disabled adult or an elderly person who lacks 6 7 capacity to consent and any person interferes with the provision of such court-ordered protective services to the 8 9 disabled adult or elderly person, the appropriate law 10 enforcement agency shall enforce the order of the court. Section 17. Section 415.1055, Florida Statutes, is 11 12 amended to read: 415.1055 Notification to administrative entities, 13 14 subjects, and reporters; notification to law enforcement and 15 state attorneys. --(1) NOTIFICATION TO ADMINISTRATIVE ENTITIES.--16 17 (a) The department shall, within 24 hours after receipt of a report of abuse, neglect, or exploitation of a 18 19 disabled adult or an elderly person within a facility, 20 excluding Saturdays, Sundays, and legal holidays, notify the 21 appropriate human rights advocacy committee and the long-term 22 care ombudsman council, in writing, that the department has 23 reasonable cause to believe that a disabled adult or an 24 elderly person has been abused, neglected, or exploited at the 25 facility. 26 (1)(b) Upon receipt of a report that alleges that an 27 employee or agent of the department or the Department of Elderly Affairs, acting in an official capacity, has committed 28 29 an act of abuse, neglect, or exploitation, the department shall notify the state attorney in whose circuit the abuse, 30 31 63

neglect, or exploitation occurred. This notification may be 1 2 oral or written. 3 (2) (c) If at any time during a protective 4 investigation the department has reasonable cause to believe 5 that a vulnerable disabled adult or an elderly person has been 6 abused, neglected, or exploited by another person, the state 7 attorney having jurisdiction in the county in which the abuse, neglect, or exploitation occurred shall be notified 8 9 immediately, either orally or in writing. (3) (d) If at any time during a protective 10 investigation the department has reasonable cause to believe 11 12 that a vulnerable disabled adult or an elderly person has been abused, neglected, or exploited by another person, the 13 14 appropriate law enforcement agency shall be immediately notified. Such agency may begin a criminal investigation 15 concurrent with or independent of the protective investigation 16 17 of the department. This notification may be oral or written. 18 (4) (4) (e) If at any time during a protective 19 investigation the department has reasonable cause to believe that abuse, neglect, or exploitation of a vulnerable disabled 20 adult or an elderly person has occurred within a facility that 21 receives Medicaid funds, the department shall notify the 22 23 Medicaid Fraud Control Unit within the Department of Legal Affairs, Office of the Attorney General, in order that it may 24 begin an investigation concurrent with the protective 25 26 investigation of the department. This notification may be oral or written. 27 (5)(f) If at any time during a protective 28 29 investigation the department has reasonable cause to believe that an employee of a facility, as defined in s. 415.102(13), 30 is the alleged perpetrator of abuse, neglect, or exploitation 31 64 CODING: Words stricken are deletions; words underlined are additions.

of a vulnerable disabled adult or an elderly person, the 1 department shall notify the Agency for Health Care 2 3 Administration, Division of Health Quality Assurance, in 4 writing. 5 (6) (G) (G) If at any time during a protective 6 investigation the department has reasonable cause to believe 7 that professional licensure violations have occurred, the 8 department shall notify the Division of Medical Quality 9 Assurance within the Department of Health. This notification must be in writing. 10 (7)(h) When a report has been classified as proposed 11 12 confirmed, The department shall notify the state attorney having jurisdiction in the county in which the abuse, neglect, 13 14 or exploitation occurred. The department may submit a report that has been closed without classification if evidence 15 indicates that further criminal investigation is warranted. 16 17 This notification must be in writing. 18 (8) (i) At the conclusion of a protective investigation 19 at a facility, the department shall notify either the human rights advocacy committee or long-term care ombudsman council 20 of the results of the investigation. This notification must 21 22 be in writing. 23 (j) At the conclusion of a protective investigation, the department shall notify the Agency for Health Care 24 Administration when a licensee or a certified nursing 25 26 assistant has been named as perpetrator in a report that has 27 been classified as proposed confirmed or confirmed. This notification must be in writing. 28 29 (9)(k) When a report has been classified as proposed confirmed in cases involving a guardian of the person or 30 property, or both, is received, the department shall notify 31 65

the probate court having jurisdiction over the guardianship, 1 of the proposed confirmed report. This notification must be in 2 3 writing. 4 (10) When a report has been received and the 5 department has reason to believe that a vulnerable adult 6 resident of a facility licensed by the Agency for Health Care 7 Administration has been the victim of abuse, neglect, or exploitation, the department shall provide a copy of its 8 9 investigation to the agency. If the investigation determines that a health professional licensed or certified under the 10 Department of Health may have abused, neglected, or exploited 11 12 a vulnerable adult, the department shall also provide a copy to the Department of Health. 13 (2) NOTIFICATION TO OTHER PERSONS. --14 15 (a) In the case of a report that has been classified 16 as unfounded, notice of the classification must be given to 17 the disabled adult or elderly person, the guardian of that person, the caregiver of that person, and the person who had 18 been named as the alleged perpetrator. The notice must be 19 20 sent by regular mail and must advise the recipient that the 21 report will be expunged in 1 year. 22 (b) If a report has been classified as proposed confirmed, notice of the classification must be given to the 23 disabled adult or elderly person, the guardian of that person, 24 25 the caregiver of that person, and the alleged perpetrator, and 26 legal counsel, if known, for those persons. 1. The notice must state the nature of the alleged 27 28 abuse, neglect, or exploitation and the facts that are alleged 29 to support the proposed confirmed classification. 30 31 66

2. The notice must advise the recipient of the 1 2 recipient's right to request a copy of the report within 60 3 days after receipt of the notice. 4 3. The notice must clearly advise the alleged 5 perpetrator that the alleged perpetrator has the right to 6 request amendment or expunction of the report within 60 days 7 after receipt of the notice, and that failure to request amendment or expunction within 60 days means that the report 8 will be reclassified as confirmed at the expiration of the 60 9 days and that the alleged perpetrator agrees not to contest 10 the classification of the report. No further administrative or 11 judicial proceedings in the matter are allowed. 12 4. The notice must state that, if the report becomes 13 14 confirmed, the alleged perpetrator may be disqualified from working with children, the developmentally disabled, disabled 15 16 adults, and elderly persons. 5. Notice of a proposed confirmed report must be 17 personally served upon the alleged perpetrator in this state 18 19 by an adult protective investigator, a sheriff, or a private process server in the district in which the alleged 20 perpetrator resides, works, or can be found. Proof of service 21 of the notice must be by affidavit prepared by the individual 22 serving the notice upon the alleged perpetrator. The 23 affidavit must state the name of the person serving the 24 25 notice, the name of the alleged perpetrator served, the 26 location at which the alleged perpetrator was served, and the time the notice was served. If the notice of a proposed 27 28 confirmed report cannot be personally served upon the alleged 29 perpetrator in this state or if the alleged perpetrator does not reside in this state, the notice of the proposed confirmed 30 report must be sent by certified mail, return receipt 31 67

requested, forwarding and address correction requested, to the 1 last known address of the alleged perpetrator. If an alleged 2 3 perpetrator cannot be served either by personal service or by certified mail, the record of the proposed confirmed report 4 5 must be maintained pursuant to s. 415.1065. 6 6. Notice to other named persons may be sent by 7 regular mail, with the department giving notice to the caregiver, the guardian, legal counsel for all parties, and 8 9 the disabled adult or elderly person. 7. If a proposed confirmed report becomes confirmed 10 because the alleged perpetrator fails to make a timely request 11 to amend or expunge the proposed confirmed report, the 12 department must give notice of the confirmed classification to 13 14 the perpetrator and the perpetrator's legal counsel. 15 a. Notice of the confirmed classification must inform 16 the perpetrator that the perpetrator may be disqualified from working with children, the developmentally disabled, disabled 17 18 adults, and elderly persons. b. The notice must inform the perpetrator that further 19 20 departmental proceedings in the matter are not allowed. 21 c. The notice of the confirmed classification must be sent by certified mail, return receipt requested. 22 (c) If a report is closed without classification, 23 notice must be given to the guardian of the disabled adult or 24 elderly person, the disabled adult or elderly person, the 25 26 caregiver of that person, any person or facility named in the report, and the person who had been named as the alleged 27 28 perpetrator. The notice must be sent by regular mail and must 29 advise the recipient that: 30 1. The report will be retained for 7 years. 31 68

2. The recipient has a right to request a copy of this 1 2 report. 3 3. Any person or facility named in a report classified 4 as closed without classification has the right to request 5 amendment or expunction of the report within 60 days after the receipt of the notice, and that failure to request amendment 6 7 or expunction within 60 days means that the report will remain classified as closed without classification and that the 8 9 person agrees not to contest the classification of the report. No further proceeding will be allowed in this matter. 10 (d) In the case of a report that has been determined 11 by an adult protective services investigator to be either a 12 disabled adult in need of services or an elderly person in 13 14 need of services, as defined in s. 415.102, no classification of the report shall be made and no notification shall be 15 required. 16 (e) The department shall adopt rules prescribing the 17 content of the notices to be provided and requiring uniformity 18 19 of content and appearance of each notice of classification or 20 closure without classification. 21 (3) NOTIFICATION BY LAW ENFORCEMENT AND STATE 22 ATTORNEYS.--23 (a) Whenever the law enforcement agency and the department have conducted independent investigations, the law 24 enforcement agency shall, within 5 working days after 25 26 concluding its investigation, report its findings to the department and to the state attorney. 27 28 (b) Within 15 days after completion of an 29 investigation of a case reported to the state attorney under 30 this section, the state attorney shall report the findings to the department and shall include a determination of whether or 31 69 CODING: Words stricken are deletions; words underlined are additions.

not prosecution is justified and appropriate in view of the 1 circumstances of the specific case. 2 3 Section 18. Subsections (2) and (3) of section 4 415.106, Florida Statutes, are amended to read: 5 415.106 Cooperation by the department and criminal 6 justice and other agencies .--(2) To ensure coordination, communication, and 7 8 cooperation with the investigation of abuse, neglect, or 9 exploitation of vulnerable disabled adults or elderly persons, the department shall develop and maintain interprogram 10 agreements or operational procedures among appropriate 11 12 departmental programs and the State Long-Term Care Ombudsman Council, the Statewide Human Rights Advocacy Committee, and 13 14 other agencies that provide services to vulnerable disabled 15 adults or elderly persons. These agreements or procedures must cover such subjects as the appropriate roles and 16 17 responsibilities of the department in identifying and responding to reports of abuse, neglect, or exploitation of 18 19 vulnerable disabled adults or elderly persons; the provision 20 of services; and related coordinated activities. 21 (3) To the fullest extent possible, the department shall cooperate with and seek cooperation from all appropriate 22 23 public and private agencies, including health agencies, educational agencies, social service agencies, courts, 24 25 organizations, or programs providing or concerned with human 26 services related to the prevention, identification, or 27 treatment of abuse, neglect, or exploitation of vulnerable disabled adults and elderly persons. 28 29 Section 19. Section 415.107, Florida Statutes, is 30 amended to read: 415.107 Confidentiality of reports and records.--31 70 CODING: Words stricken are deletions; words underlined are additions.

(1) In order to protect the rights of the individual 1 2 or other persons responsible for the welfare of a vulnerable 3 disabled adult or an elderly person, all records concerning 4 reports of abuse, neglect, or exploitation of the vulnerable 5 disabled adult or elderly person, including reports made to the central abuse hotline registry and tracking system, and 6 7 all records generated as a result of such reports shall be 8 confidential and exempt from s. 119.07(1) and may not be 9 disclosed except as specifically authorized by ss. 415.101-415.113. 10 11 (2) Upon the request of the committee chairperson, 12 access to all records shall be granted to staff of the 13 legislative committees with jurisdiction over issues and 14 services related to vulnerable adults, or over the department. All confidentiality provisions that apply to the Department of 15 Children and Family Services continue to apply to the records 16 17 made available to legislative staff under this subsection. 18 (3) (3) (2) Access to all records, excluding the name of 19 the reporter which shall be released only as provided in 20 subsection (6), shall be granted only to the following 21 persons, officials, and agencies: 22 (a) Employees or agents of the department, of the 23 Agency for Health Care Administration, or of the Department of Elderly Affairs who are responsible for carrying out adult 24 25 protective investigations, ongoing adult protective services, 26 or licensure or approval of nursing homes, assisted living 27 facilities, adult day care centers, adult family-care homes, home care for the elderly, hospices, or other facilities used 28 29 for the placement of vulnerable disabled adults or elderly 30 persons. 31 71 CODING: Words stricken are deletions; words underlined are additions.

(b) A criminal justice agency investigating a report 1 2 of known or suspected abuse, neglect, or exploitation of a 3 vulnerable disabled adult or an elderly person. 4 (c) The state attorney of the judicial circuit in 5 which the vulnerable disabled adult or elderly person resides 6 or in which the alleged abuse, neglect, or exploitation 7 occurred. (d) Any victim, the victim's person who is the subject 8 9 of a report or the subject's guardian, caregiver, or legal 10 counsel, and any person who the department has determined might be abusing, neglecting, or exploiting the victim. 11 12 (e) A court, by subpoena, upon its finding that access to such records may be necessary for the determination of an 13 14 issue before the court; however, such access must be limited to inspection in camera, unless the court determines that 15 public disclosure of the information contained in such records 16 17 is necessary for the resolution of an issue then pending 18 before it. 19 (f) A grand jury, by subpoena, upon its determination 20 that access to such records is necessary in the conduct of its 21 official business. 22 (q) Any appropriate official of the human rights 23 advocacy committee or long-term care ombudsman council investigating a report of known or suspected abuse, neglect, 24 or exploitation of a vulnerable disabled adult or an elderly 25 26 person. Any appropriate official of the department, of the 27 (h) Agency for Health Care Administration, or of the Department of 28 29 Elderly Affairs who is responsible for: Administration or supervision of the programs for 30 1. the prevention, investigation, or treatment of adult abuse, 31 72 CODING: Words stricken are deletions; words underlined are additions. 1 neglect, or exploitation of vulnerable adults when carrying 2 out an official function; or

2. Taking appropriate administrative action concerning
an employee alleged to have perpetrated institutional abuse,
neglect, or exploitation of a <u>vulnerable</u> disabled adult <u>in an</u>
institution or an elderly person.

7 (i) Any person engaged in bona fide research or
8 auditing. However, information identifying the subjects of the
9 report must not be made available to the researcher.

10 (j) Employees or agents of an agency of another state 11 that has jurisdiction comparable to the jurisdiction described 12 in paragraph (a).

13 (k) The Public Employees Relations Commission for the 14 sole purpose of obtaining evidence for appeals filed pursuant 15 to s. 447.207. Records may be released only after deletion of 16 all information that specifically identifies persons other 17 than the employee.

18 (1) Any person in the event of the death of a
19 <u>vulnerable</u> disabled adult or elderly person determined to be a
20 result of abuse, neglect, or exploitation. Information
21 identifying the person reporting abuse, neglect, or
22 exploitation shall not be released. Any information otherwise
23 made confidential or exempt by law shall not be released
24 pursuant to this paragraph.

25 (3) The Division of Administrative Hearings may have 26 access to a proposed confirmed or a confirmed report, 27 excluding the name of the reporter, for purposes of any 28 administrative challenge relating to a proposed confirmed or 29 confirmed report. 30 (4) The Department of Health, the Department of

31 Business and Professional Regulation, and the Agency for

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Health Care Administration may have access to a confirmed report, excluding the name of the reporter, when considering disciplinary action against a licensee or certified nursing assistant <u>pursuant to allegations</u> for actions that resulted in a confirmed report of abuse, neglect, or exploitation which has been upheld following a chapter 120 hearing or a waiver of such proceedings.

8 (5) The department may release to any professional 9 person such information as is necessary for the diagnosis and 10 treatment of, and service delivery to, a <u>vulnerable</u> <u>disabled</u> 11 adult or an elderly person or the person perpetrating the 12 abuse, neglect, or exploitation.

(6) The identity of any person reporting adult abuse, 13 14 neglect, or exploitation of a vulnerable adult may not be released, without that person's written consent, to any person 15 other than employees of the department responsible for adult 16 protective services, the central abuse hotline registry and 17 18 tracking system, or the appropriate state attorney or law 19 enforcement agency. This subsection grants protection only for the person who reported the adult abuse, neglect, or 20 exploitation and protects only the fact that the person is the 21 reporter. This subsection does not prohibit the subpoena of a 22 23 person reporting the adult abuse, neglect, or exploitation when deemed necessary by the state attorney or the department 24 to protect a vulnerable disabled adult or an elderly person 25 26 who is the subject of a report, if the fact that the person made the report is not disclosed. 27

(7) For the purposes of this section, the term
"access" means a visual inspection or copy of the hard-copy
record maintained in the district.

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(8) Information in the central abuse hotline may not 1 2 be used for employment screening. 3 (8) The department, upon receipt of the applicable 4 fee, shall search its central abuse registry and tracking 5 system records pursuant to the requirements of ss. 110.1127, 6 393.0655, 394.457, 397.451, 400.506, 400.509, 400.512, 7 402.305(1), 402.3055, 402.313, 409.175, 409.176, and 985.407 for the existence of a confirmed report made on the personnel 8 9 as defined in the foregoing provisions. The department shall report the existence of any confirmed report and advise the 10 authorized licensing agency, applicant for licensure, or other 11 authorized agency or person of the results of the search and 12 the date of the report. Prior to a search being conducted, the 13 14 department or its designee shall notify such person that an inquiry will be made. The department shall notify each person 15 16 for whom a search is conducted of the results of the search 17 upon request. (9) Upon receipt of the applicable fee and with the 18 19 written consent of a person applying to work with disabled 20 adults or elderly persons, the department shall search its central abuse registry and tracking system for the existence 21 of a confirmed report. The department shall advise the 22 employer and the person of any such report found and the 23 24 results of the investigation. 25 (10) The department may charge a user fee to an employer or the agency in charge of a volunteer, whichever is 26 27 applicable, for a search of the central abuse registry and tracking system of up to one-third of the actual cost of the 28 29 screening process. All fees received by the department under this section shall be deposited in an administrative trust 30 31 75

fund of the department and may be expended only for the 1 2 caregiver screening program. 3 Section 20. Section 415.1102, Florida Statutes, is 4 amended to read: 5 415.1102 Adult protection teams; services; eligible 6 cases.--Subject to an appropriation, the department may 7 develop, maintain, and coordinate the services of one or more 8 multidisciplinary adult protection teams in each of the 9 districts of the department. Such teams may be composed of, but need not be limited to, representatives of appropriate 10 health, mental health, social service, legal service, and law 11 12 enforcement agencies. (1) The department shall utilize and convene the teams 13 14 to supplement the protective services activities of the adult 15 protective services program of the department. This section does not prevent a person from reporting under s. 415.1034 all 16 17 suspected or known cases of abuse, neglect, or exploitation of 18 a vulnerable disabled adult or an elderly person. The role of 19 the teams is to support activities of the adult protective services program and to provide services deemed by the teams 20 to be necessary and appropriate to abused, neglected, and 21 exploited vulnerable disabled adults or elderly persons upon 22 23 referral. Services must be provided with the consent of the vulnerable disabled adult, or elderly person or that person's 24 guardian, or through court order. The specialized diagnostic 25 26 assessment, evaluation, coordination, and other supportive 27 services that an adult protection team must be capable of providing include, but are not limited to: 28 29 (a) Medical diagnosis and evaluation services, 30 including provision or interpretation of X rays and laboratory 31 76

tests, and related services, as needed, and documentation of 1 findings relative thereto. 2 (b) Telephone consultation services in emergencies and 3 4 in other situations. 5 (c) Medical evaluation related to abuse, neglect, or 6 exploitation as defined by department policy or rule. 7 (d) Psychological and psychiatric diagnosis and evaluation services for the disabled adult or elderly person. 8 9 (e) Short-term psychological treatment. It is the intent of the Legislature that short-term psychological 10 treatment be limited to no more than 6 months' duration after 11 12 treatment is initiated. (f) Expert medical, psychological, and related 13 14 professional testimony in court cases. 15 (g) Case staffings to develop, implement, and monitor 16 treatment plans for disabled adults and elderly persons whose cases have been referred to the team. An adult protection 17 team may provide consultation with respect to a disabled adult 18 19 or elderly person who has not been referred to the team. The consultation must be provided at the request of a 20 representative of the adult protective services program or at 21 the request of any other professional involved with the 22 23 disabled adult or elderly person or that person's guardian or other caregivers. In every such adult protection team case 24 staffing consultation or staff activity involving a disabled 25 26 adult or elderly person, an adult protective services program 27 representative shall attend and participate. 28 (h) Service coordination and assistance, including the 29 location of services available from other public and private 30 agencies in the community. 31 77

(i) Such training services for program and other 1 2 department employees as is deemed appropriate to enable them to develop and maintain their professional skills and 3 4 abilities in handling adult abuse, neglect, or exploitation 5 cases. (j) Education and community awareness campaigns on 6 7 adult abuse, neglect, or exploitation in an effort to enable 8 citizens to prevent, identify, and treat adult abuse, neglect, 9 and exploitation in the community more successfully. 10 (2) The adult abuse, neglect, or exploitation cases that are appropriate for referral by the adult protective 11 12 services program to adult protection teams for supportive services include, but are not limited to, cases involving: 13 14 (a) Unexplained or implausibly explained bruises, burns, fractures, or other injuries in a disabled adult or an 15 16 elderly person. 17 (b) Sexual abuse or molestation, or sexual exploitation, of a disabled adult or elderly person. 18 19 (c) Reported medical, physical, or emotional neglect 20 of a disabled adult or an elderly person. 21 (d) Reported financial exploitation of a disabled 22 adult or elderly person. 23 In all instances in which an adult protection team is 24 providing certain services to abused, neglected, or exploited 25 26 vulnerable disabled adults or elderly persons, other offices 27 and units of the department shall avoid duplicating the provisions of those services. 28 29 Section 21. Section 415.111, Florida Statutes, is 30 amended to read: 415.111 Criminal penalties.--31 78

(1) A person who knowingly and willfully fails to 1 2 report a case of known or suspected abuse, neglect, or 3 exploitation of a vulnerable disabled adult or an elderly person, or who knowingly and willfully prevents another person 4 5 from doing so, commits a misdemeanor of the second degree, 6 punishable as provided in s. 775.082 or s. 775.083. 7 (2) A person who knowingly and willfully makes public 8 or discloses any confidential information contained in the 9 central abuse hotline registry and tracking system, or in other computer systems, or in the records of any case of 10 abuse, neglect, or exploitation of a vulnerable disabled adult 11 12 or elderly person, except as provided in ss. 415.101-415.113, commits a misdemeanor of the second degree, punishable as 13 14 provided in s. 775.082 or s. 775.083. 15 (3) A person who has custody of records and documents 16 the confidentiality of which is abrogated under s. 17 415.1045(3)(5) and who refuses to grant access to such records 18 commits a misdemeanor of the second degree, punishable as 19 provided in s. 775.082 or s. 775.083. 20 (4) If the department or its authorized agent has 21 determined after its investigation that a report is false, the 22 department shall, with the consent of the alleged perpetrator, 23 refer the reports to the local law enforcement agency having jurisdiction for an investigation to determine whether 24 25 sufficient evidence exists to refer the case for prosecution 26 for filing a false report as defined in s. 415.102. During the pendency of the investigation by the local law enforcement 27 28 agency, the department must notify the local law enforcement 29 agency of, and the local law enforcement agency must respond to, all subsequent reports concerning the same vulnerable 30 disabled adult or elderly person in accordance with s. 415.104 31 79

or s. 415.1045. If the law enforcement agency believes that 1 there are indicators of abuse, neglect, or exploitation, it 2 3 must immediately notify the department, which must assure the 4 safety of the vulnerable disabled adult or elderly person. If 5 the law enforcement agency finds sufficient evidence for 6 prosecution for filing a false report, it must refer the case 7 to the appropriate state attorney for prosecution.

8 (5) A person who knowingly and willfully makes a false 9 report of abuse, neglect, or exploitation of a vulnerable disabled adult or an elderly person, or a person who advises 10 another to make a false report, commits a felony of the third 11 12 degree, punishable as provided in s. 775.082 or s. 775.083.

The department shall establish procedures for 13 (a) 14 determining whether a false report of abuse, neglect, or 15 exploitation of a vulnerable disabled adult or an elderly person has been made and for submitting all identifying 16 17 information relating to such a false report to the local law 18 enforcement agency as provided in this subsection and shall 19 report annually to the Legislature the number of reports 20 referred.

21 Anyone making a report who is acting in good faith (b) 22 is immune from any liability under this subsection.

23 (6) Each state attorney shall establish and publish procedures to facilitate the prosecution of persons under this 24 section and shall report to the Legislature annually the 25 26 number of complaints that have resulted in the filing of an information or indictment under this section. 27

28 Section 22. Section 415.1111, Florida Statutes, is 29 amended to read: 30

415.1111 Civil penalties.--

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(1) A person who is named as a perpetrator in a 1 2 confirmed report of abuse, neglect, or exploitation of a 3 disabled adult or an elderly person is subject to civil 4 penalties as follows: 5 (a) For the first offense, a penalty of \$250. 6 (b) For the second offense, a penalty of \$500. 7 (c) For the third and subsequent offenses, a penalty 8 of \$1,000 per occurrence. 9 10 Second and subsequent offenses may be for the same type of abuse, neglect, or exploitation or for a different type, and 11 12 may be perpetrated upon the same or a different disabled adult 13 or elderly person. 14 (2) All fines received by the department under this 15 section must be deposited in the Operations and Maintenance Trust Fund within the department. The Legislature shall 16 17 annually appropriate from the fund an amount that is no less 18 than the amount deposited under this section, to be expended 19 only for the adult protective services program. 20 (1) (1) (3) A vulnerable adult who has been abused, neglected, or exploited disabled adult or an elderly person 21 22 who has been named as a victim in a confirmed report of abuse, 23 neglect, or exploitation as specified in this chapter part has a cause of action against any perpetrator named in the 24 confirmed report and may recover actual and punitive damages 25 for such abuse, neglect, or exploitation. The action may be 26 brought by the vulnerable disabled adult or elderly person, or 27 that person's guardian, by a person or organization acting on 28 29 behalf of the vulnerable disabled adult or elderly person with the consent of that person or that person's guardian, or by 30 the personal representative of the estate of a deceased victim 31

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disabled adult or elderly person without regard to whether the 1 cause of death resulted from the abuse, neglect, or 2 3 exploitation. The action may be brought in any court of 4 competent jurisdiction to enforce such action and to recover 5 actual and punitive damages for any deprivation of or 6 infringement on the rights of a vulnerable disabled adult or 7 an elderly person. A party who prevails in any such action 8 may be entitled to recover reasonable attorney's fees, costs 9 of the action, and damages. The remedies provided in this section are in addition to and cumulative with other legal and 10 administrative remedies available to a vulnerable disabled 11 12 adult or an elderly person. Section 23. Subsections (1), (2), and (5) of section 13 14 415.1113, Florida Statutes, are amended to read: 415.1113 Administrative fines for false report of 15 16 abuse, neglect, or exploitation of a vulnerable disabled adult 17 or an elderly person. --18 (1) In addition to any other penalty authorized by 19 this section, chapter 120, or other law, the department may impose a fine, not to exceed \$10,000 for each violation, upon 20 a person who knowingly and willfully makes a false report of 21 abuse, neglect, or exploitation of a vulnerable disabled adult 22 23 or an elderly person, or a person who counsels another to make 24 a false report. (2) If the department alleges that a person has 25 26 knowingly and willfully filed a false report with the central 27 abuse hotline registry and tracking system, the department 28 must file a notice of intent that alleges the name, age, and 29 address of the individual; the facts constituting the allegation that the individual made a false report; and the 30 administrative fine that the department proposes to impose on 31

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the person. Each time that a false report is made constitutes
 a separate violation.

3 (5) At the hearing, the department must prove by clear 4 and convincing evidence that the person knowingly and 5 willfully filed a false report with the central abuse <u>hotline</u> 6 registry and tracking system. The person has the right to be 7 represented by legal counsel at the hearing.

8 Section 24. Section 415.113, Florida Statutes, is9 amended to read:

415.113 Statutory construction; treatment by spiritual 10 means.--Nothing in ss. 415.101-415.112 shall be construed to 11 12 mean a person is abused, neglected, or in need of emergency or protective services for the sole reason that the person relies 13 14 upon and is, therefore, being furnished treatment by spiritual 15 means through prayer alone in accordance with the tenets and practices of a well-recognized recognized church or religious 16 17 denomination or organization; nor shall anything in such sections be construed to authorize, permit, or require any 18 19 medical care or treatment in contravention of the stated or implied objection of such person. Such construction does not: 20

21 (1) Eliminate the requirement that such a case be 22 reported to the department;

23 (2) Prevent the department from investigating such a 24 case; or

(3) Preclude a court from ordering, when the health of the individual requires it, the provision of medical services by a licensed physician or treatment by a duly accredited practitioner who relies solely on spiritual means for healing in accordance with the tenets and practices of a well-recognized church or religious <u>denomination or</u> organization.

Section 25. Sections 435.01, 435.02, 435.03, 435.04, 1 2 435.045, 435.05, 435.06, 435.07, 435.08, 435.09, 435.10, and 3 435.11, Florida Statutes, are designated as part I of chapter 4 435, Florida Statutes. 5 Section 26. Paragraph (a) of subsection (2) and 6 paragraph (a) of subsection (3) of section 435.03, Florida 7 Statutes, are amended to read: 435.03 Level 1 screening standards.--8 9 (2) Any person for whom employment screening is required by statute must not have been found guilty of, 10 regardless of adjudication, or entered a plea of nolo 11 12 contendere or guilty to, any offense prohibited under any of the following provisions of the Florida Statutes or under any 13 14 similar statute of another jurisdiction: (a) Section 415.111, relating to adult abuse, neglect, 15 16 or exploitation of a vulnerable adult aged persons or disabled 17 adults. 18 (3) Standards must also ensure that the person: 19 (a) For employees and employers licensed or registered 20 pursuant to chapter 400, and for employees and employers of 21 developmental services institutions as defined in s. 393.063, 22 intermediate care facilities for the developmentally disabled as defined in s. 393.063, and mental health treatment 23 facilities as defined in s. 394.455, meets the requirements of 24 25 part II does not have a confirmed report of abuse, neglect, or 26 exploitation as defined in s. 415.102(5), which has been 27 uncontested or upheld under s. 415.103. 28 Section 27. Paragraphs (b) and (c) of subsection (1) 29 and subsection (2) of section 435.05, Florida Statutes, are 30 amended to read: 31 84

435.05 Requirements for covered employees.--Except as 1 2 otherwise provided by law, the following requirements shall 3 apply to covered employees: 4 (1)5 (b) For level 1 screening, the employer must submit 6 the information necessary for screening to the Florida 7 Department of Law Enforcement within 5 working days after 8 receiving it. The Florida Department of Law Enforcement will 9 conduct a search of its When required, the employer must at the same time submit sufficient information to the Department 10 of Children and Family Services to complete a check of its 11 12 records relating to the abuse, neglect, and exploitation of vulnerable adults. The Florida Department of Law Enforcement 13 14 and the Department of Children and Family Services will conduct searches of their records and will respond to the 15 employer agency. The employer will inform the employee 16 17 whether screening has revealed any disgualifying information. (c) For level 2 screening, the employer or licensing 18 19 agency must submit the information necessary for screening to 20 the Florida Department of Law Enforcement within 5 working 21 days after receiving it. When required, the employer or licensing agency must also submit sufficient information to 22 23 the Department of Children and Family Services to complete a check of its records. The Florida Department of Law 24 25 Enforcement will conduct a search of its criminal and juvenile 26 records and will request that the Federal Bureau of Investigation conduct a search of its records for each 27 28 employee for whom the request is made. The Florida Department 29 of Law Enforcement and the Department of Children and Family 30 Services will respond to the employer or licensing agency, and 31 85

the employer or licensing agency will inform the employee 1 whether screening has revealed disqualifying information. 2 (2) Unless otherwise prohibited by state or federal 3 4 law, new employees may be placed on probationary status 5 pending a determination of compliance with minimum standards 6 set forth in this part chapter. 7 Section 28. Subsection (1) of section 435.07, Florida 8 Statutes, is amended to read: 9 435.07 Exemptions from disgualification.--Unless otherwise provided by law, the provisions of this section 10 shall apply to exemptions from disqualification. 11 12 (1) The appropriate licensing agency may grant to any employee otherwise disqualified from employment an exemption 13 14 from disqualification for: 15 (a) Felonies committed more than 3 years prior to the date of disgualification; 16 17 (b) Misdemeanors prohibited under any of the Florida Statutes cited in this chapter or under similar statutes of 18 19 other jurisdictions; 20 (c) Offenses that were felonies when committed but are 21 now misdemeanors; 22 (d) Findings of delinquency; or (e) Commissions of acts of domestic violence as 23 24 defined in s. 741.30.; or 25 (f) Confirmed reports of abuse, neglect, or 26 exploitation of a vulnerable adult. 27 For the purposes of this subsection, the term "felonies" means 28 29 both felonies prohibited under any of the Florida Statutes cited in this part chapter or under similar statutes of other 30 jurisdictions. 31 86

1 Section 29. Section 435.08, Florida Statutes, is 2 amended to read: 3 435.08 Payment for processing of fingerprints and, 4 state criminal records checks, and abuse hotline 5 checks.--Either the employer or the employee is responsible 6 for paying the costs of screening. Payment shall be submitted 7 to the Florida Department of Law Enforcement with the request 8 for screening. When a search of the central abuse hotline is 9 required, payment shall be submitted by separate check to the Department of Children and Family Services with the request 10 for screening. 11 12 Section 30. Section 435.09, Florida Statutes, is amended to read: 13 14 435.09 Confidentiality of personnel background check 15 information. -- No criminal or, juvenile, or abuse hotline 16 information obtained under this section may be used for any 17 purpose other than determining whether persons meet the 18 minimum standards for employment or for an owner or director 19 of a covered service provider. The criminal records and 20 juvenile records obtained by the department or by an employer are exempt from s. 119.07(1). 21 22 Section 31. Sections 435.401, 435.402, 435.403, and 23 435.405, Florida Statutes, are designated as part II of chapter 435, Florida Statutes. 24 25 Section 32. Effective January 1, 2001, section 26 435.401, Florida Statutes, is created to read: 27 435.401 Caregivers of vulnerable adults; special 28 employment, contractual, or referral work history checks; 29 definitions.--For purposes of this part: 30 (1) "Agency" means the Agency for Health Care 31 Administration. 87

1	(2) "Covered organization" means any residential
2	facility or agency licensed pursuant to chapter 400 by the
3	agency where health, nutritional, or personal care is provided
4	or arranged for vulnerable adults, including nursing homes,
5	assisted living facilities, adult day care facilities, adult
6	family-care homes, hospices, home health care agencies, nurse
7	registries, and intermediate care facilities for
8	developmentally disabled persons. Covered organization shall
9	also mean developmental services institutions and mental
10	health institutions. Covered organization includes any
11	temporary agency as defined in this section.
12	(3) "Direct access employee or contractor" means a
13	caregiver hired by or contracted with a covered organization
14	after January 1, 2001, whose primary job duties require direct
15	access or contact with persons receiving care, access to the
16	living areas of such persons, or access to the funds or
17	property of such persons. The term does not include caregivers
18	whose primary job duties do not include or require direct
19	access or contact with persons receiving care, but whose
20	duties may result in occasional contact with such persons. Not
21	included are maintenance personnel, office or clerical
22	workers, and nonlicensed personnel whose essential functions
23	do not include the care of or direct access to persons
24	receiving care.
25	(4) "Service letter" means the employment or work
26	history form provided to covered organizations by the agency.
27	(5) "Temporary agency" means an agency responsible for
28	providing temporary employees or contractors to covered
29	organizations, including health care service pools as defined
30	<u>in s. 400.980.</u>
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Section 33. Effective January 1, 2001, section 1 2 435.402, Florida Statutes, is created to read: 3 435.402 Service letters; requirements; penalties .--4 (1) No covered organization shall hire, contract with, 5 or register for referral any person seeking employment or 6 engagements that require direct access to patients or clients 7 without obtaining service letters regarding that person from 8 at least two covered organizations the person has been 9 employed by, contracted with, or registered with during the past 3 years. If the applicant has been employed by, 10 contracted with, or registered with fewer than two covered 11 12 organizations during the past 3 years, then all covered organizations must be contacted. If the person seeking 13 14 employment has not been previously employed by, contracted with, or registered with a covered organization within the 15 past 3 years or was self-employed, then the prospective 16 17 covered organization must require the person to provide letters of reference from at least two adults who are familiar 18 19 with the person, but who are not relatives of the person. 20 Nothing in this subsection shall prohibit or discourage 21 prospective covered organizations from performing more work 22 history checks than are required in this subsection. 23 (2) The required service letter shall be a form provided by the agency. The form shall be signed by the 24 25 current or previous covered organizations, as requested, and 26 shall contain information about the type of work performed by the person who has been employed by, contracted with, or 27 28 registered with the covered organization, the duration of the 29 employment, contract, or registration period, the nature of 30 the person's separation from the covered organization, and any substantiated incidents toward any other person involving 31 89

violence, threat of violence, abuse, neglect, exploitation, or 1 misappropriation of property by the person, including any 2 3 disciplinary action taken as a result of such conduct and the 4 date of such action. Covered organizations that contract with 5 caregivers or register caregivers for referral, when receiving 6 a service letter from another covered organization, shall 7 report on the return service letter any substantiated 8 incidents toward any other person involving violence, threat 9 of violence, abuse, neglect, exploitation, or misappropriation of property by the person which resulted in the termination of 10 the person's contract or removal of the person from the 11 12 referral registry. 13 (3) Any covered organization that is required to 14 obtain service letters shall obtain a statement signed by the 15 applicant authorizing a full release to the covered organization of any and all information pertaining to the 16 17 facts of the applicant's current or previous work history. (4)(a) Any covered organization, including a temporary 18 19 agency, that is required to obtain a service letter shall 20 obtain a statement signed by the applicant attesting that the 21 information given in the application represents a full and complete disclosure of the applicant's current and previous 22 23 work history, and that all information contained in the application is true and complete to the best of the knowledge 24 25 and belief of the applicant. In addition, the application 26 shall contain a written acknowledgment by the applicant that he or she understands that failure to provide a full and 27 28 complete disclosure of all information required under this 29 section is a violation of this section and that such failure 30 may result in first or second degree misdemeanor charges, or termination of employment, contract, or registration for 31 90

referral. Full and complete disclosure by an applicant 1 2 includes listing all current and previous covered 3 organizations, as defined in s. 435.401, for the previous 3 4 years. An applicant who has worked for one or more temporary 5 agencies during the previous 3 years shall list on the 6 application all such temporary agencies. 7 (b) Any covered organization that does not obtain the 8 applicant's signed attestation for a person hired, contracted 9 with, or registered for referral after January 1, 2001, may be issued a notice of noncompliance. A violation that is not 10 corrected within the specified timeframe or is a repeat 11 12 violation becomes a finable violation. The covered 13 organization is subject to an administrative penalty of \$500 14 for the first finable violation, \$1,000 for the second finable violation, and \$2,500 for the third and any subsequent finable 15 16 violation. 17 (5) Any covered organization, including a temporary agency, that receives a written request for a service letter 18 19 from any other covered organization, as required by this 20 section, shall complete and send that service letter to the 21 requesting covered organization within 10 business days after the date the request is received. Any written response, 22 23 including a response by regular mail, facsimile, electronic transmission, or other clearly documented delivery, which 24 25 provides the information required by this section on the form 26 provided by the agency shall constitute compliance with this subsection. Any covered organization that does not provide 27 28 such service letters for a person seeking employment may be 29 issued a notice of noncompliance. A violation that is not corrected within the specified timeframe or is a repeat 30 violation becomes a finable violation. The covered 31 91

organization is subject to an administrative penalty of \$500 1 for the first finable violation, \$1,000 for the second finable 2 3 violation, and \$2,500 for the third and any subsequent finable 4 violation. 5 (6) Notwithstanding the provisions of subsection (1), 6 the covered organization may conditionally employ, contract 7 with, or register for referral an applicant for up to 30 days 8 on a conditional basis, pending receipt of the required 9 service letters. An applicant conditionally employed, contracted with, or registered for referral pursuant to this 10 subsection shall be informed, in writing, and shall 11 12 acknowledge, in writing, that his or her continued employment, 13 contract, or registration is contingent upon receipt of the 14 required service letters. A covered organization may allow a 15 person to continue working after the 30 days on a conditional basis without the required service letters if the covered 16 17 organization has demonstrated a good faith attempt to obtain the service letters, as evidenced by requesting the necessary 18 19 service letters prior to the applicant's first day of work, by 20 regular mail, facsimile, electronic transmission, or other clearly documented delivery, and at least two documented 21 attempts to contact the covered organizations from which the 22 23 information was requested when the service letters were not returned within 10 business days. Any covered organization 24 that has not demonstrated such good faith effort may be issued 25 26 a notice of noncompliance. A violation that is not corrected 27 within the specified timeframe or is a repeat violation becomes a finable violation. The covered organization is 28 29 subject to an administrative penalty of \$500 for the first finable violation, \$1,000 for the second finable violation, 30 31 and \$2,500 for the third and any subsequent finable violation. 92

1	(7) A covered organization shall make a good faith
2	attempt to locate an applicant's previous covered
3	organizations as identified in the application and to obtain
4	the service letters from each current or previous covered
5	organization. The burden of proof shall rest with the covered
6	organization to demonstrate a good faith attempt to comply
7	with this section, as evidenced by requesting the necessary
8	service letters prior to the applicant's first day of work, by
9	regular mail, facsimile, electronic transmission, or other
10	clearly documented delivery, and at least two documented
11	attempts to contact the covered organizations from which the
12	information was requested when the service letters were not
13	returned within 10 business days. Any covered organization
14	that does not obtain the required service letters for a person
15	seeking employment may be issued a notice of noncompliance. A
16	violation that is not corrected within the specified timeframe
17	or is a repeat violation becomes a finable violation. The
18	covered organization is subject to an administrative penalty
19	of \$500 for the first finable violation, \$1,000 for the second
20	finable violation, and \$2,500 for the third and any subsequent
21	finable violation.
22	(8) Any covered organization that knowingly and with
23	intent to deceive provides information that is a materially
24	inaccurate or incomplete disclosure of past work history
25	information on a service letter is subject to an
26	administrative penalty of \$500 for the first violation, \$1,000
27	for the second violation, and $$2,500$ for the third and any
28	subsequent violation.
29	(9) Any person who knowingly and with intent to
30	deceive provides information that is a materially inaccurate
31	or incomplete disclosure of past work history information on
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an application in violation of the requirements of subsection 1 (4) may be terminated from employment, contract, or 2 3 registration for referral, and commits a misdemeanor of the 4 second degree, punishable as provided in s. 775.082 or s. 5 775.083. Any person who commits a second or subsequent 6 violation commits a misdemeanor of the first degree, 7 punishable as provided in s. 775.082 or s. 775.083. 8 (10) Any covered organization, or any person authorized 9 to act on behalf of the covered organization, that discloses information to a covered organization as required by 10 subsection (5) is presumed to be acting in good faith, and, 11 12 unless lack of good faith is shown, is immune from civil liability under this part and pursuant to s. 768.095 for such 13 14 disclosure and its consequences and may not be made the subject of any legal action for libel, slander, or defamation 15 by an applicant's current or former covered organization. For 16 17 purposes of this section, the presumption of good faith may be rebutted upon a showing that the information disclosed by such 18 19 covered organization was knowingly false, was deliberately 20 misleading, or was rendered with malicious purpose. 21 (11) Any information received from an applicant's current or previous covered organization by the applicant's 22 23 prospective covered organization, pursuant to this section, which could in any way identify the current or previous 24 25 covered organization that provided the information shall be 26 protected from discovery in any legal or administrative 27 proceedings. The applicant who is the subject of the information provided by his or her current or previous covered 28 29 organization shall have a right to obtain such information 30 from the current or previous covered organization that 31 94

provided the information to the prospective covered 1 2 organization. 3 (12) The agency shall be the only party with authority 4 to impose and seek enforcement of an administrative penalty under this part. 5 6 (13) The background screening database operated by the 7 agency pursuant to s. 400.215 shall be accessible to all 8 covered organizations. The agency shall maintain in the 9 database, for all health care professionals licensed or certified by the Department of Health, the current status of 10 any disciplinary action taken by the Department of Health or 11 12 by any professional board against an applicant or employee, in addition to any criminal history information about an 13 14 applicant or employee. Section 34. Effective January 1, 2001, section 15 435.403, Florida Statutes, is created to read: 16 17 435.403 Enforcement; penalties.--18 (1) The agency shall monitor covered organizations for 19 compliance with the provisions of s. 435.402. Such monitoring 20 shall be carried out through routine inspections and surveys 21 or other regulatory activities and through investigations of complaints reported by any person to the agency alleging 22 23 noncompliance with the provisions of s. 435.402. (2) Funds collected through payment of administrative 24 penalties to the agency shall be deposited in the Health Care 25 26 Trust Fund to support enforcement of the requirements of this part and the improvement of quality of care for vulnerable 27 adults who are residents or clients of covered organizations. 28 29 Section 35. Effective January 1, 2001, section 30 435.405, Florida Statutes, is created to read: 31 95

435.405 Rules.--The agency shall adopt rules to 1 2 implement the provisions of this part. The rules shall include 3 the forms for service letters, provisions for accepting the 4 service letter forms by facsimile or electronic transmission 5 in addition to printed form, standards for documentation of a 6 good faith effort to perform the actions required under this 7 part, and standards for monitoring the compliance of covered 8 organizations. 9 Section 36. Paragraph (g) of subsection (3) of section 20.43, Florida Statutes, is amended to read: 10 20.43 Department of Health.--There is created a 11 12 Department of Health. 13 (3) The following divisions of the Department of 14 Health are established: 15 (q) Division of Medical Quality Assurance, which is responsible for the following boards and professions 16 17 established within the division: 1. Nursing assistants, as provided under s. 400.211. 18 19 2. Health care services pools, as provided under s. 20 402.48. 21 2.3. The Board of Acupuncture, created under chapter 22 457. 23 3.4. The Board of Medicine, created under chapter 458. 24 4.5. The Board of Osteopathic Medicine, created under chapter 459. 25 26 5.6. The Board of Chiropractic Medicine, created under chapter 460. 27 28 6.7. The Board of Podiatric Medicine, created under 29 chapter 461. 7.8. Naturopathy, as provided under chapter 462. 30 31 96 CODING: Words stricken are deletions; words underlined are additions.

1 8.9. The Board of Optometry, created under chapter 2 463. 3 9.10. The Board of Nursing, created under chapter 464. 4 10.11. The Board of Pharmacy, created under chapter 5 465. 6 11.12. The Board of Dentistry, created under chapter 7 466. 8 12.13. Midwifery, as provided under chapter 467. 9 13.14. The Board of Speech-Language Pathology and 10 Audiology, created under part I of chapter 468. 14.15. The Board of Nursing Home Administrators, 11 12 created under part II of chapter 468. 13 15.16. The Board of Occupational Therapy, created 14 under part III of chapter 468. 15 16.17. Respiratory therapy, as provided under part V of chapter 468. 16 17 17.18. Dietetics and nutrition practice, as provided 18 under part X of chapter 468. 19 18.19. The Board of Athletic Training, created under part XIII of chapter 468. 20 21 19.20. The Board of Orthotists and Prosthetists, 22 created under part XIV of chapter 468. 23 20.21. Electrolysis, as provided under chapter 478. 24 21.22. The Board of Massage Therapy, created under 25 chapter 480. 26 22.23. The Board of Clinical Laboratory Personnel, 27 created under part III of chapter 483. 23.24. Medical physicists, as provided under part IV 28 29 of chapter 483. 24.25. The Board of Opticianry, created under part I 30 of chapter 484. 31 97 CODING: Words stricken are deletions; words underlined are additions.

25.26. The Board of Hearing Aid Specialists, created 1 2 under part II of chapter 484. 3 26.27. The Board of Physical Therapy Practice, created 4 under chapter 486. 5 27.28. The Board of Psychology, created under chapter 6 490. 7 28.29. School psychologists, as provided under chapter 8 490. 9 29.30. The Board of Clinical Social Work, Marriage and 10 Family Therapy, and Mental Health Counseling, created under 11 chapter 491. 12 The department may contract with the Agency for Health Care 13 14 Administration who shall provide consumer complaint, 15 investigative, and prosecutorial services required by the 16 Division of Medical Quality Assurance, councils, or boards, as 17 appropriate. 18 Section 37. Paragraph (h) of subsection (2) of section 19 39.202, Florida Statutes, is amended to read: 39.202 Confidentiality of reports and records in cases 20 21 of child abuse or neglect. --(2) Access to such records, excluding the name of the 22 23 reporter which shall be released only as provided in subsection (4), shall be granted only to the following 24 persons, officials, and agencies: 25 26 (h) Any appropriate official of the department responsible for: 27 28 1. Administration or supervision of the department's 29 program for the prevention, investigation, or treatment of child abuse, abandonment, or neglect, or abuse, neglect, or 30 31 98

exploitation of a vulnerable disabled adult or elderly person, 1 2 when carrying out his or her official function; 3 2. Taking appropriate administrative action concerning 4 an employee of the department alleged to have perpetrated 5 child abuse, abandonment, or neglect, or abuse, neglect, or 6 exploitation of a vulnerable disabled adult or elderly person; 7 or 8 Employing and continuing employment of personnel of 3. 9 the department. Section 38. Paragraphs (a) and (b) of subsection (3) 10 11 of section 110.1127, Florida Statutes, are amended to read: 12 110.1127 Employee security checks.--(3)(a) All positions in programs providing care to 13 14 children, the developmentally disabled, or vulnerable adults 15 disabled adults, or elderly persons for 15 hours or more per week; all permanent and temporary employee positions of the 16 17 central abuse hotline; and all persons working under contract 18 who have access to abuse records are deemed to be persons and 19 positions of special trust or responsibility, and require 20 employment screening pursuant to chapter 435, using the level 21 2 standards set forth in that chapter. 22 (b) The employing agency may grant exemptions from 23 disqualification from working with children, the developmentally disabled, or vulnerable adults disabled 24 25 adults, or elderly persons as provided in s. 435.07. 26 Section 39. Paragraph (a) of subsection (12) of section 112.0455, Florida Statutes, is amended to read: 27 28 112.0455 Drug-Free Workplace Act.--29 (12) DRUG-TESTING STANDARDS; LABORATORIES.--30 (a) A laboratory may analyze initial or confirmation drug specimens only if: 31 99

The laboratory is licensed and approved by the 1 1. 2 Agency for Health Care Administration using criteria 3 established by the United States Department of Health and 4 Human Services as general guidelines for modeling the state 5 drug testing program. Each applicant for licensure must comply 6 with the following requirements: 7 Upon receipt of a completed, signed, and dated a. 8 application, the agency shall require background screening, in 9 accordance with the level 2 standards for screening set forth in chapter 435, of the managing employee, or other similarly 10 titled individual responsible for the daily operation of the 11 12 laboratory, and of the financial officer, or other similarly titled individual who is responsible for the financial 13 14 operation of the laboratory, including billings for services. The applicant must comply with the procedures for level 2 15 background screening as set forth in chapter 435, as well as 16 17 the requirements of s. 435.03(3). 18 The agency may require background screening of any b. 19 other individual who is an applicant if the agency has probable cause to believe that he or she has been convicted of 20 21 an offense prohibited under the level 2 standards for 22 screening set forth in chapter 435. 23 Proof of compliance with the level 2 background c. screening requirements of chapter 435 which has been submitted 24 within the previous 5 years in compliance with any other 25 26 health care licensure requirements of this state is acceptable in fulfillment of screening requirements. 27 28 d. A provisional license may be granted to an 29 applicant when each individual required by this section to undergo background screening has met the standards for the 30 abuse registry background check and the Department of Law 31 100

Enforcement background check, but the agency has not yet 1 received background screening results from the Federal Bureau 2 3 of Investigation, or a request for a disqualification 4 exemption has been submitted to the agency as set forth in 5 chapter 435, but a response has not yet been issued. A license 6 may be granted to the applicant upon the agency's receipt of a 7 report of the results of the Federal Bureau of Investigation 8 background screening for each individual required by this 9 section to undergo background screening which confirms that all standards have been met, or upon the granting of a 10 disqualification exemption by the agency as set forth in 11 12 chapter 435. Any other person who is required to undergo level 2 background screening may serve in his or her capacity 13 14 pending the agency's receipt of the report from the Federal Bureau of Investigation. However, the person may not continue 15 to serve if the report indicates any violation of background 16 17 screening standards and a disqualification exemption has not 18 been requested of and granted by the agency as set forth in 19 chapter 435.

e. Each applicant must submit to the agency, with its
application, a description and explanation of any exclusions,
permanent suspensions, or terminations of the applicant from
the Medicare or Medicaid programs. Proof of compliance with
the requirements for disclosure of ownership and control
interests under the Medicaid or Medicare programs shall be
accepted in lieu of this submission.

f. Each applicant must submit to the agency a description and explanation of any conviction of an offense prohibited under the level 2 standards of chapter 435 by a member of the board of directors of the applicant, its officers, or any individual owning 5 percent or more of the

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applicant. This requirement does not apply to a director of a 1 2 not-for-profit corporation or organization if the director 3 serves solely in a voluntary capacity for the corporation or 4 organization, does not regularly take part in the day-to-day 5 operational decisions of the corporation or organization, 6 receives no remuneration for his or her services on the 7 corporation or organization's board of directors, and has no 8 financial interest and has no family members with a financial 9 interest in the corporation or organization, provided that the director and the not-for-profit corporation or organization 10 include in the application a statement affirming that the 11 12 director's relationship to the corporation satisfies the requirements of this sub-subparagraph. 13 g. A license may not be granted to any applicant if 14 15 the applicant or managing employee has been found quilty of, 16 regardless of adjudication, or has entered a plea of nolo 17 contendere or guilty to, any offense prohibited under the 18 level 2 standards for screening set forth in chapter 435, 19 unless an exemption from disqualification has been granted by the agency as set forth in chapter 435. 20 21 The agency may deny or revoke licensure if the h. 22 applicant: 23 (I) Has falsely represented a material fact in the application required by sub-subparagraph e. or 24 sub-subparagraph f., or has omitted any material fact from the 25 26 application required by sub-subparagraph e. or 27 sub-subparagraph f.; or 28 (II) Has had prior action taken against the applicant 29 under the Medicaid or Medicare program as set forth in 30 sub-subparagraph e. 31 102 CODING: Words stricken are deletions; words underlined are additions.

i. An application for license renewal must contain the 1 2 information required under sub-subparagraphs e. and f. 3 The laboratory has written procedures to ensure 2. 4 chain of custody. 5 3. The laboratory follows proper quality control 6 procedures, including, but not limited to: 7 The use of internal quality controls including the a. 8 use of samples of known concentrations which are used to check 9 the performance and calibration of testing equipment, and periodic use of blind samples for overall accuracy. 10 An internal review and certification process for 11 b. 12 drug test results, conducted by a person qualified to perform that function in the testing laboratory. 13 14 c. Security measures implemented by the testing 15 laboratory to preclude adulteration of specimens and drug test 16 results. 17 d. Other necessary and proper actions taken to ensure reliable and accurate drug test results. 18 19 Section 40. Paragraphs (a), (b), and (c) of subsection (7) of section 119.07, Florida Statutes, are amended to read: 20 21 119.07 Inspection, examination, and duplication of 22 records; exemptions .--23 (7)(a) Any person or organization, including the Department of Children and Family Services, may petition the 24 court for an order making public the records of the Department 25 26 of Children and Family Services that pertain to investigations 27 of alleged abuse, neglect, abandonment, or exploitation of a child or a vulnerable, a disabled adult, or an elderly person. 28 29 The court shall determine if good cause exists for public access to the records sought or a portion thereof. In making 30 this determination, the court shall balance the best interest 31 103

of the vulnerable disabled adult, elderly person, or child who 1 is the focus of the investigation, and in the case of the 2 3 child, the interest of that child's siblings, together with 4 the privacy right of other persons identified in the reports 5 against the public interest. The public interest in access to such records is reflected in s. 119.01(1), and includes the 6 7 need for citizens to know of and adequately evaluate the actions of the Department of Children and Family Services and 8 9 the court system in providing vulnerable disabled adults, elderly persons, and children of this state with the 10 protections enumerated in ss. 39.001 and 415.101. However, 11 this subsection does not contravene ss. 39.202 and 415.107, 12 which protect the name of any person reporting the abuse, 13 14 neglect, or exploitation of a child or a vulnerable, a 15 disabled adult, or an elderly person.

(b) In cases involving serious bodily injury to a 16 17 child or a vulnerable, a disabled adult or an elderly person, the Department of Children and Family Services may petition 18 19 the court for an order for the immediate public release of records of the department which pertain to the protective 20 investigation of abuse, neglect, abandonment, or exploitation 21 of the child, disabled adult, or elderly person who suffered 22 23 serious bodily injury. The petition must be personally served upon the child or vulnerable, disabled adult, or elderly 24 person, the child's parents or guardian, the legal guardian of 25 26 that person, if any, and any person named as an alleged 27 perpetrator in the report of abuse, neglect, abandonment, or exploitation. The court must determine if good cause exists 28 29 for the public release of the records sought no later than 24 hours, excluding Saturdays, Sundays, and legal holidays, after 30 the date the department filed the petition with the court. If 31

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the court has neither granted nor denied the petition within 1 the 24-hour time period, the department may release to the 2 3 public summary information including: 4 1. A confirmation that an investigation has been 5 conducted concerning the alleged victim. 6 2. The dates and brief description of procedural 7 activities undertaken during the department's investigation. 8 3. The date of each judicial proceeding, a summary of 9 each participant's recommendations made at the judicial 10 proceedings, and the rulings of the court. 11 12 The summary information may not include the name of, or other identifying information with respect to, any person identified 13 14 in any investigation. In making a determination to release confidential information, the court shall balance the best 15 interests of the vulnerable disabled adult or elderly person 16 or child who is the focus of the investigation and, in the 17 case of the child, the interests of that child's siblings, 18 19 together with the privacy rights of other persons identified in the reports against the public interest for access to 20 public records. However, this paragraph does not contravene 21 ss. 39.202 and 415.107, which protect the name of any person 22 23 reporting abuse, neglect, or exploitation of a child or a vulnerable, a disabled adult, or an elderly person. 24 25 (c) When the court determines that good cause for 26 public access exists, the court shall direct that the department redact the name of and other identifying 27 28 information with respect to any person identified in any 29 protective investigation report unfounded report or proposed confirmed report or report closed without classification, or 30 in any report that has not yet been classified pursuant to s. 31 105

415.1045(7), until such time as the court finds that there is 1 probable cause to believe that the person identified committed 2 3 an act of alleged abuse, neglect, or abandonment. 4 Section 41. Subsection (1) of section 232.50, Florida 5 Statutes, is amended to read: 232.50 Child abuse, abandonment, and neglect б 7 policy.--Every school board shall by March 1, 1985: 8 (1) Post in a prominent place in each school a notice 9 that, pursuant to chapter 39, all employees or agents of the district school board have an affirmative duty to report all 10 actual or suspected cases of child abuse, abandonment, or 11 12 neglect, have immunity from liability if they report such cases in good faith, and have a duty to comply with child 13 14 protective investigations and all other provisions of law relating to child abuse, abandonment, and neglect. The notice 15 shall also include the statewide toll-free telephone number of 16 17 the central state abuse hotline registry. 18 Section 42. Subsection (4) and paragraph (b) of 19 subsection (5) of section 242.335, Florida Statutes, are amended to read: 20 21 242.335 Personnel screening; Florida School for the Deaf and the Blind.--22 (4) The Florida School for the Deaf and the Blind may 23 not use the criminal records, abuse registry information, 24 private investigator findings, or information reference checks 25 26 obtained by the school pursuant to this section for any 27 purpose other than determining if a person meets the minimum standards for good moral character for personnel employed by 28 29 the school. The criminal records, abuse registry information, private investigator findings, and information from reference 30 checks obtained by the Florida School for the Deaf and the 31 106

Blind for determining the moral character of employees of the 1 school are confidential and exempt from the provisions of s. 2 3 119.07(1) and s. 24(a), Art. I of the State Constitution. 4 (5) It is a misdemeanor of the first degree, 5 punishable as provided in s. 775.082 or s. 775.083, for any 6 person willfully, knowingly, or intentionally to: 7 (b) Use the criminal records, abuse registry 8 information, private investigator findings, or information 9 from reference checks obtained under this section or information obtained from such records or findings for 10 purposes other than screening for employment or release such 11 12 information or records to persons for purposes other than 13 screening for employment. 14 Section 43. Paragraph (a) of subsection (8) of section 320.0848, Florida Statutes, is amended to read: 15 320.0848 Persons who have disabilities; issuance of 16 17 disabled parking permits; temporary permits; permits for certain providers of transportation services to persons who 18 19 have disabilities. --20 (8) A law enforcement officer may confiscate the disabled parking permit from any person who fraudulently 21 obtains or unlawfully uses such a permit. A law enforcement 22 23 officer may confiscate any disabled parking permit that is expired, reported as lost or stolen, or defaced, or that does 24 not display a personal identification number. 25 26 (a) Beginning April 1, 1999, the permit number of each confiscated permit must be submitted to the Department of 27 Highway Safety and Motor Vehicles, and the fact that the 28 29 permit has been confiscated must be noted on the permitholder's record. If two permits issued to the same 30 person have been confiscated, the Department of Highway Safety 31 107

and Motor Vehicles shall refer the information to the central 1 Florida abuse hotline of the Department of Children and Family 2 Services for an investigation of potential abuse, neglect, or 3 4 exploitation of the permit owner. 5 Section 44. Paragraph (c) of subsection (1) of section 6 381.0059, Florida Statutes, is amended to read: 7 381.0059 Background screening requirements for school 8 health services personnel. --9 (1)The person subject to the required background 10 (C) screening or his or her employer must pay the fees required to 11 12 obtain the background screening. Payment for the screening and the abuse registry check must be submitted to the Department 13 14 of Health. The Florida Department of Law Enforcement shall 15 charge the Department of Health for a level 2 screening at a rate sufficient to cover the costs of such screening pursuant 16 17 to s. 943.053(3). The Department of Health shall establish a schedule of fees to cover the costs of the level 2 screening 18 19 and the abuse registry check. The applicant or his or her employer who pays for the required screening may be reimbursed 20 by the Department of Health from funds designated for this 21 22 purpose. 23 Section 45. Paragraph (d) of subsection (1) of section 381.60225, Florida Statutes, is amended to read: 24 381.60225 Background screening.--25 26 (1) Each applicant for certification must comply with 27 the following requirements: 28 (d) A provisional certification may be granted to the 29 organization, agency, or entity when each individual required by this section to undergo background screening has met the 30 standards for the abuse registry background check and the 31 108 CODING: Words stricken are deletions; words underlined are additions.

Department of Law Enforcement background check, but the agency 1 has not yet received background screening results from the 2 3 Federal Bureau of Investigation, or a request for a 4 disqualification exemption has been submitted to the agency as 5 set forth in chapter 435, but a response has not yet been б issued. A standard certification may be granted to the 7 organization, agency, or entity upon the agency's receipt of a 8 report of the results of the Federal Bureau of Investigation 9 background screening for each individual required by this section to undergo background screening which confirms that 10 all standards have been met, or upon the granting of a 11 12 disqualification exemption by the agency as set forth in chapter 435. Any other person who is required to undergo level 13 14 2 background screening may serve in his or her capacity 15 pending the agency's receipt of the report from the Federal Bureau of Investigation. However, the person may not continue 16 17 to serve if the report indicates any violation of background 18 screening standards and a disqualification exemption has not 19 been requested of and granted by the agency as set forth in 20 chapter 435. 21 Section 46. Paragraph (d) of subsection (7) of section 22 383.305, Florida Statutes, is amended to read: 23 383.305 Licensure; issuance, renewal, denial, suspension, revocation; fees; background screening .--24 25 (7) Each applicant for licensure must comply with the 26 following requirements: (d) A provisional license may be granted to an 27 28 applicant when each individual required by this section to 29 undergo background screening has met the standards for the abuse registry background check and the Department of Law 30 Enforcement background check, but the agency has not yet 31 109

received background screening results from the Federal Bureau 1 of Investigation, or a request for a disqualification 2 3 exemption has been submitted to the agency as set forth in 4 chapter 435 but a response has not yet been issued. A standard 5 license may be granted to the applicant upon the agency's 6 receipt of a report of the results of the Federal Bureau of 7 Investigation background screening for each individual 8 required by this section to undergo background screening which 9 confirms that all standards have been met, or upon the granting of a disqualification exemption by the agency as set 10 forth in chapter 435. Any other person who is required to 11 12 undergo level 2 background screening may serve in his or her capacity pending the agency's receipt of the report from the 13 14 Federal Bureau of Investigation. However, the person may not 15 continue to serve if the report indicates any violation of background screening standards and a disqualification 16 17 exemption has not been requested of and granted by the agency 18 as set forth in chapter 435. Section 47. Paragraph (d) of subsection (3) of section 19 20 390.015, Florida Statutes, is amended to read: 21 390.015 Application for license.--22 (3) Each applicant for licensure must comply with the 23 following requirements: (d) A provisional license may be granted to an 24 25 applicant when each individual required by this section to 26 undergo background screening has met the standards for the abuse registry background check and the Department of Law 27 Enforcement background check, but the agency has not yet 28 29 received background screening results from the Federal Bureau of Investigation, or a request for a disqualification 30 exemption has been submitted to the agency as set forth in 31 110

chapter 435 but a response has not yet been issued. A standard 1 2 license may be granted to the applicant upon the agency's 3 receipt of a report of the results of the Federal Bureau of 4 Investigation background screening for each individual 5 required by this section to undergo background screening which 6 confirms that all standards have been met, or upon the 7 granting of a disqualification exemption by the agency as set 8 forth in chapter 435. Any other person who is required to 9 undergo level 2 background screening may serve in his or her capacity pending the agency's receipt of the report from the 10 Federal Bureau of Investigation. However, the person may not 11 12 continue to serve if the report indicates any violation of background screening standards and a disqualification 13 14 exemption has not been requested of and granted by the agency as set forth in chapter 435. 15 Section 48. Paragraph (c) of subsection (5) and 16 17 paragraph (d) of subsection (6) of section 393.067, Florida 18 Statutes, are amended to read: 19 393.067 Licensure of residential facilities and 20 comprehensive transitional education programs. --21 (5) The applicant shall submit evidence which 22 establishes the good moral character of the manager or 23 supervisor of the facility or program and the direct service providers in the facility or program and its component centers 24 or units. A license may be issued if all the screening 25 26 materials have been timely submitted; however, a license may not be issued or renewed if any of the direct service 27 28 providers have failed the screening required by s. 393.0655. 29 (c) The department or a residential facility or 30 comprehensive transitional education program may not use the criminal records or, juvenile records, or abuse registry 31 111

information of a person obtained under this subsection for any 1 purpose other than determining if that person meets the 2 3 minimum standards for good moral character for a manager or 4 supervisor of, or direct service provider in, such a facility 5 or program. The criminal records or, juvenile records, or 6 abuse registry information obtained by the department or a 7 residential facility or comprehensive transitional education 8 program for determining the moral character of a manager, 9 supervisor, or direct service provider are exempt from s. 119.07(1). 10

11 (6) Each applicant for licensure as an intermediate 12 care facility for the developmentally disabled must comply 13 with the following requirements:

14 (d) A provisional license may be granted to an 15 applicant when each individual required by this section to 16 undergo background screening has met the standards for the 17 abuse registry background check and the Department of Law 18 Enforcement background check, but the agency has not yet 19 received background screening results from the Federal Bureau of Investigation, or a request for a disqualification 20 exemption has been submitted to the agency as set forth in 21 22 chapter 435, but a response has not yet been issued. A 23 standard license may be granted to the applicant upon the agency's receipt of a report of the results of the Federal 24 25 Bureau of Investigation background screening for each 26 individual required by this section to undergo background screening which confirms that all standards have been met, or 27 upon the granting of a disqualification exemption by the 28 29 agency as set forth in chapter 435. Any other person who is required to undergo level 2 background screening may serve in 30 his or her capacity pending the agency's receipt of the report 31

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from the Federal Bureau of Investigation. However, the person 1 may not continue to serve if the report indicates any 2 3 violation of background screening standards and a 4 disqualification exemption has not been requested of and 5 granted by the agency as set forth in chapter 435. 6 Section 49. Paragraph (c) of subsection (1) of section 7 393.0674, Florida Statutes, is amended to read: 393.0674 Penalties.--8 9 (1) It is a misdemeanor of the first degree, punishable as provided in s. 775.082 or s. 775.083, for any 10 person willfully, knowingly, or intentionally to: 11 (c) Use information from the criminal records or 12 central abuse hotline registry obtained under s. 393.0655, s. 13 14 393.066, or s. 393.067 for any purpose other than screening 15 that person for employment as specified in those sections or release such information to any other person for any purpose 16 17 other than screening for employment as specified in those 18 sections. 19 Section 50. Paragraph (e) of subsection (5) of section 20 394.459, Florida Statutes, is amended to read: 21 394.459 Rights of patients.--(5) COMMUNICATION, ABUSE REPORTING, AND VISITS.--22 23 (e) Each patient receiving mental health treatment in any facility shall have ready access to a telephone in order 24 25 to report an alleged abuse. The facility staff shall orally 26 and in writing inform each patient of the procedure for 27 reporting abuse and shall make every reasonable effort to present the information in a language the patient understands. 28 29 A written copy of that procedure, including the telephone number of the central abuse hotline registry and reporting 30 forms, shall be posted in plain view. 31

1 Section 51. Paragraph (d) of subsection (12) of 2 section 394.875, Florida Statutes, is amended to read: 394.875 Crisis stabilization units and residential 3 4 treatment facilities; authorized services; license required; 5 penalties.--6 (12) Each applicant for licensure must comply with the 7 following requirements: 8 (d) A provisional license may be granted to an 9 applicant when each individual required by this section to undergo background screening has met the standards for the 10 abuse registry background check and the Department of Law 11 12 Enforcement background check, but the agency has not yet received background screening results from the Federal Bureau 13 14 of Investigation, or a request for a disqualification 15 exemption has been submitted to the agency as set forth in chapter 435, but a response has not yet been issued. A 16 17 standard license may be granted to the applicant upon the 18 agency's receipt of a report of the results of the Federal 19 Bureau of Investigation background screening for each 20 individual required by this section to undergo background 21 screening which confirms that all standards have been met, or upon the granting of a disqualification exemption by the 22 23 agency as set forth in chapter 435. Any other person who is required to undergo level 2 background screening may serve in 24 25 his or her capacity pending the agency's receipt of the report 26 from the Federal Bureau of Investigation. However, the person may not continue to serve if the report indicates any 27 28 violation of background screening standards and a 29 disqualification exemption has not been requested of and 30 granted by the agency as set forth in chapter 435. 31 114

Section 52. Subsection (4) of section 395.0055, 1 2 Florida Statutes, is amended to read: 3 395.0055 Background screening.--Each applicant for 4 licensure must comply with the following requirements: 5 (4) A provisional license may be granted to an 6 applicant when each individual required by this section to 7 undergo background screening has met the standards for the 8 abuse registry background check and the Department of Law 9 Enforcement background check, but the agency has not yet received background screening results from the Federal Bureau 10 of Investigation, or a request for a disqualification 11 12 exemption has been submitted to the agency as set forth in chapter 435 but a response has not yet been issued. A 13 14 standard license may be granted to the applicant upon the 15 agency's receipt of a report of the results of the Federal 16 Bureau of Investigation background screening for each 17 individual required by this section to undergo background screening which confirms that all standards have been met, or 18 19 upon the granting of a disqualification exemption by the 20 agency as set forth in chapter 435. Any other person who is 21 required to undergo level 2 background screening may serve in 22 his or her capacity pending the agency's receipt of the report 23 from the Federal Bureau of Investigation; however, the person may not continue to serve if the report indicates any 24 25 violation of background screening standards and a 26 disqualification exemption has not been requested of and 27 granted by the agency as set forth in chapter 435. 28 Section 53. Paragraph (d) of subsection (4) of section 29 395.0199, Florida Statutes, is amended to read: 395.0199 Private utilization review.--30 31 115 CODING: Words stricken are deletions; words underlined are additions. 1 (4) Each applicant for registration must comply with 2 the following requirements:

3 (d) A provisional registration may be granted to an 4 applicant when each individual required by this section to 5 undergo background screening has met the standards for the 6 abuse registry background check and the Department of Law 7 Enforcement background check, but the agency has not yet 8 received background screening results from the Federal Bureau 9 of Investigation, or a request for a disqualification exemption has been submitted to the agency as set forth in 10 chapter 435 but a response has not yet been issued. A standard 11 12 registration may be granted to the applicant upon the agency's receipt of a report of the results of the Federal Bureau of 13 14 Investigation background screening for each individual 15 required by this section to undergo background screening which confirms that all standards have been met, or upon the 16 17 granting of a disqualification exemption by the agency as set 18 forth in chapter 435. Any other person who is required to 19 undergo level 2 background screening may serve in his or her 20 capacity pending the agency's receipt of the report from the Federal Bureau of Investigation. However, the person may not 21 continue to serve if the report indicates any violation of 22 23 background screening standards and a disqualification exemption has not been requested of and granted by the agency 24 25 as set forth in chapter 435. 26 Section 54. Paragraph (g) of subsection (4) of section 395.3025, Florida Statutes, is amended to read: 27 28 395.3025 Patient and personnel records; copies;

29 examination.--

30 (4) Patient records are confidential and must not be31 disclosed without the consent of the person to whom they

pertain, but appropriate disclosure may be made without such 1 2 consent to: 3 (g) The Department of Children and Family Services or 4 its agent, for the purpose of investigations of cases of 5 abuse, neglect, or exploitation of children or vulnerable 6 disabled adults or elderly persons. 7 Section 55. Subsection (3) of section 397.461, Florida 8 Statutes, is amended to read: 9 397.461 Unlawful activities relating to personnel; penalties.--It is a misdemeanor of the first degree, 10 punishable as provided in s. 775.082 or s. 775.083, for any 11 12 person willfully, knowingly, or intentionally to: (3) Use or release any criminal or juvenile or central 13 14 abuse registry information obtained under this chapter for any 15 purpose other than background checks of personnel for employment. 16 17 Section 56. Subsection (2) of section 400.022, Florida 18 Statutes, is amended to read: 19 400.022 Residents' rights .--20 (2) The licensee for each nursing home shall orally inform the resident of the resident's rights and provide a 21 copy of the statement required by subsection (1) to each 22 23 resident or the resident's legal representative at or before the resident's admission to a facility. The licensee shall 24 provide a copy of the resident's rights to each staff member 25 26 of the facility. Each such licensee shall prepare a written 27 plan and provide appropriate staff training to implement the provisions of this section. The written statement of rights 28 29 must include a statement that a resident may file a complaint with the agency or district ombudsman council. The statement 30 must be in boldfaced type and shall include the name, address, 31 117

and telephone numbers of the district ombudsman council and 1 2 central adult abuse hotline registry where complaints may be 3 lodged.

4 Section 57. Paragraph (d) of subsection (4) of section 400.071, Florida Statutes, is amended to read:

400.071 Application for license.--

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7 (4) Each applicant for licensure must comply with the 8 following requirements:

9 (d) A provisional license may be granted to an applicant when each individual required by this section to 10 11 undergo background screening has met the standards for the 12 abuse registry background check and the Department of Law Enforcement background check, but the agency has not yet 13 14 received background screening results from the Federal Bureau of Investigation, or a request for a disgualification 15 16 exemption has been submitted to the agency as set forth in 17 chapter 435, but a response has not yet been issued. Α 18 license may be granted to the applicant upon the agency's 19 receipt of a report of the results of the Federal Bureau of 20 Investigation background screening for each individual required by this section to undergo background screening which 21 confirms that all standards have been met, or upon the 22 23 granting of a disqualification exemption by the agency as set forth in chapter 435. Any other person who is required to 24 25 undergo level 2 background screening may serve in his or her 26 capacity pending the agency's receipt of the report from the Federal Bureau of Investigation; however, the person may not 27 28 continue to serve if the report indicates any violation of 29 background screening standards and a disqualification exemption has not been requested of and granted by the agency 30 as set forth in chapter 435. 31

Section 58. Paragraphs (a), (c), and (e) of subsection 1 2 (2) and subsections (3) and (8) of section 400.215, Florida 3 Statutes, are amended to read: 4 400.215 Personnel screening requirement. --5 (2) Employers and employees shall comply with the 6 requirements of s. 435.05. 7 (a) Notwithstanding the provisions of s. 435.05(1), 8 facilities must have in their possession evidence that level 1 9 screening has been completed before allowing an employee to begin working with patients as provided in subsection (1). All 10 information necessary for conducting background screening 11 12 using level 1 standards as specified in s. 435.03(1) and for conducting a search of the central abuse registry and tracking 13 14 system as specified in s. 435.03(3)(a) shall be submitted by the nursing facility to the agency. Results of the background 15 screening and the abuse registry check shall be provided by 16 17 the agency to the requesting nursing facility. An applicant 18 who has been qualified under a level 1 criminal screening and 19 who, under penalty of perjury, attests to not having been classified in the central abuse registry and tracking system 20 as a perpetrator in a confirmed report of abuse, neglect, 21 or 22 exploitation may be allowed to work on a probationary status 23 in the nursing facility, under supervision, for a period not 24 to exceed 30 days, pending the results of an abuse registry 25 screening. 26 (C) The agency shall establish and maintain a database 27 of background screening information which shall include the results of both level 1 and level 2 screening and central 28 29 abuse registry and tracking system checks. The Department of Law Enforcement shall timely provide to the agency, 30 electronically, the results of each statewide screening for 31 119

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incorporation into the database. The Department of Children 1 and Family Services shall provide the agency with electronic 2 3 access to the central abuse registry and tracking system. The 4 agency shall search the registry to identify any confirmed 5 report and shall access such report for incorporation into the database. The agency shall, upon request from any facility, б 7 agency, or program required by or authorized by law to screen its employees or applicants, notify the administrator of the 8 9 facility, agency, or program of the qualifying or disqualifying status of the employee or applicant named in the 10 11 request. 12 (e) Notwithstanding the confidentiality provisions of s. 415.107, the agency shall provide no later than 45 days 13 14 after the effective date of this paragraph, a direct-access electronic screening capability to all enrolled facilities or 15 agencies required by law to restrict employment to only an 16 17 applicant who does not have a disqualifying report in the 18 central abuse registry and tracking system. The agency shall, 19 upon request, provide to such facility or agency a user code 20 by which the facility or agency may query the listing of all persons disqualified because of a confirmed classification. 21 22 The direct-access screening system shall allow for the electronic matching of an applicant's identifying information, 23 including name, date of birth, race, sex, and social security 24 number, against the listing of disqualified persons. The 25 26 agency may charge a fee for issuing the user code sufficient 27 to cover the cost of establishing and maintaining the direct-access screening system. The direct-access screening 28 29 system shall provide immediately to the user only the electronic notification of applicant clearance or 30 disqualification. The system shall also maintain for 31 120

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appropriate entry into the agency screening database an 1 2 electronic record of the inquiry on behalf of the applicant. 3 The applicant is responsible for paying the fees (3) 4 associated with obtaining the required screening. Payment for 5 the screening and the abuse registry check shall be submitted 6 to the agency. The agency shall establish a schedule of fees 7 to cover the costs of level 1 and level 2 screening and the 8 abuse registry check. Facilities may reimburse employees for 9 these costs. The Department of Law Enforcement shall charge the agency for a level 1 or level 2 screening a rate 10 sufficient to cover the costs of such screening pursuant to s. 11 12 943.053(3). The agency shall, as allowable, reimburse nursing facilities for the cost of conducting background screening as 13 14 required by this section. This reimbursement will not be 15 subject to any rate ceilings or payment targets in the 16 Medicaid Reimbursement plan. 17 (8) There is no monetary or unemployment liability on 18 the part of, and no cause of action for damages arising 19 against an employer that, upon notice of a disqualifying 20 offense listed under chapter 435 or a confirmed report of abuse, neglect, or exploitation or an act of domestic 21 violence, terminates the employee against whom the report was 22 23 issued, whether or not the employee has filed for an exemption with the Department of Health or the Agency for Health Care 24 Administration. 25 26 Section 59. Paragraph (g) of subsection (1) of section 400.414, Florida Statutes, is amended to read: 27 28 400.414 Denial, revocation, or suspension of license; 29 imposition of administrative fine; grounds .--30 (1) The agency may deny, revoke, or suspend any license issued under this part, or impose an administrative 31 121 CODING: Words stricken are deletions; words underlined are additions.

fine in the manner provided in chapter 120, for any of the 1 following actions by an assisted living facility, any person 2 3 subject to level 2 background screening under s. 400.4174, or 4 any facility employee: 5 (g) A determination that confirmed report of adult 6 abuse, neglect, or exploitation, as defined in s. 415.102, 7 which has been upheld following a chapter 120 hearing or a 8 waiver of such proceedings where the perpetrator is an 9 employee, volunteer, administrator, or owner, or person who 10 otherwise has access to the residents of a facility does not meet the criteria specified in s. 435.03(2), and the owner or 11 12 administrator has not taken action to remove the person 13 perpetrator. Exemptions from disqualification may be granted 14 as set forth in s. 435.07. No administrative action may be 15 taken against the facility if the person perpetrator is 16 granted an exemption. 17 Section 60. Paragraph (c) of subsection (1) and subsection (3) of section 400.4174, Florida Statutes, are 18 19 amended to read: 20 400.4174 Background screening; exemptions; reports of 21 abuse in facilities.--22 (1) 23 The agency may grant a provisional license to a (C) facility applying for an initial license when each individual 24 required by this subsection to undergo screening has completed 25 26 the abuse registry and Department of Law Enforcement background checks, but has not yet received results from the 27 Federal Bureau of Investigation, or when a request for an 28 29 exemption from disqualification has been submitted to the agency pursuant to s. 435.07, but a response has not been 30 issued. 31 122

1 (3) When an employee, volunteer, administrator, or 2 owner of a facility is the subject of a confirmed report of 3 adult abuse, neglect, or exploitation, as defined in s. 4 415.102, and the protective investigator knows that the 5 individual is an employee, volunteer, administrator, or owner of a facility, the agency shall be notified of the confirmed б 7 report. 8 Section 61. Subsection (4) of section 400.426, Florida 9 Statutes, is amended to read: 10 400.426 Appropriateness of placements; examinations of residents. --11 12 (4) If possible, each resident shall have been examined by a licensed physician or a licensed nurse 13 14 practitioner within 60 days before admission to the facility. The signed and completed medical examination report shall be 15 submitted to the owner or administrator of the facility who 16 shall use the information contained therein to assist in the 17 determination of the appropriateness of the resident's 18 19 admission and continued stay in the facility. The medical examination report shall become a permanent part of the record 20 of the resident at the facility and shall be made available to 21 22 the agency during inspection or upon request. An assessment 23 that has been completed through the Comprehensive Assessment and Review for Long-Term Care Services (CARES) Program 24 fulfills the requirements for a medical examination under this 25 subsection and s. 400.407(4)(3)(b)6. 26 Section 62. Subsection (2) of section 400.428, Florida 27 28 Statutes, is amended to read: 29 400.428 Resident bill of rights .--(2) The administrator of a facility shall ensure that 30 a written notice of the rights, obligations, and prohibitions 31 123 CODING: Words stricken are deletions; words underlined are additions.

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set forth in this part is posted in a prominent place in each 1 facility and read or explained to residents who cannot read. 2 3 This notice shall include the name, address, and telephone 4 numbers of the district ombudsman council and central adult 5 abuse hotline registry and, when applicable, the Advocacy 6 Center for Persons with Disabilities, Inc., and the district 7 human rights advocacy committee, where complaints may be 8 lodged. The facility must ensure a resident's access to a 9 telephone to call the district ombudsman council, central 10 adult abuse hotline registry, Advocacy Center for Persons with Disabilities, Inc., and district human rights advocacy 11 12 committee. Section 63. Subsection (20) of section 400.462, 13 14 Florida Statutes, is amended to read: 400.462 Definitions.--As used in this part, the term: 15 (20) "Screening" means the assessment of the 16 17 background of home health agency personnel, nurse registry personnel, and persons registered under s. 400.509 and 18 19 includes employment or contractual history checks, records 20 checks of the department's central abuse hotline under chapter 415 relating to vulnerable adults, and statewide criminal 21 22 records correspondence checks through the Department of Law 23 Enforcement. Section 64. Paragraph (d) of subsection (4) of section 24 400.471, Florida Statutes, is amended to read: 25 26 400.471 Application for license; fee; provisional 27 license; temporary permit. --28 (4) Each applicant for licensure must comply with the 29 following requirements: (d) A provisional license may be granted to an 30 applicant when each individual required by this section to 31 124 CODING: Words stricken are deletions; words underlined are additions.

undergo background screening has met the standards for the 1 abuse registry background check and the Department of Law 2 3 Enforcement background check, but the agency has not yet 4 received background screening results from the Federal Bureau of Investigation. A standard license may be granted to the 5 6 licensee upon the agency's receipt of a report of the results 7 of the Federal Bureau of Investigation background screening 8 for each individual required by this section to undergo 9 background screening which confirms that all standards have been met, or upon the granting of a disqualification exemption 10 by the agency as set forth in chapter 435. Any other person 11 12 who is required to undergo level 2 background screening may serve in his or her capacity pending the agency's receipt of 13 14 the report from the Federal Bureau of Investigation. However, 15 the person may not continue to serve if the report indicates any violation of background screening standards and a 16 17 disqualification exemption has not been requested of and 18 granted by the agency as set forth in chapter 435. 19

19 Section 65. Section 400.495, Florida Statutes, is 20 amended to read:

21 400.495 Notice of toll-free telephone number for 22 central abuse hotline registry. -- On or before the first day 23 home health services are provided to a patient, any home health agency or nurse registry licensed under this part must 24 25 inform the patient and his or her immediate family, if 26 appropriate, of the right to report abusive, neglectful, or 27 exploitative practices. The statewide toll-free telephone number for the central abuse hotline registry must be provided 28 29 to patients in a manner that is clearly legible and must include the words: "To report abuse, neglect, or exploitation, 30 please call toll-free ... (phone number).... " The Agency for 31

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Health Care Administration shall adopt rules that provide for 1 90 days' advance notice of a change in the toll-free telephone 2 number and that outline due process procedures, as provided 3 4 under chapter 120, for home health agency personnel and nurse 5 registry personnel who are reported to the central abuse 6 hotline registry. Home health agencies and nurse registries 7 shall establish appropriate policies and procedures for 8 providing such notice to patients. 9 Section 66. Paragraph (d) of subsection (2) of section 400.506, Florida Statutes, is amended to read: 10 400.506 Licensure of nurse registries; requirements; 11 12 penalties.--13 (2) Each applicant for licensure must comply with the 14 following requirements: 15 (d) A provisional license may be granted to an applicant when each individual required by this section to 16 17 undergo background screening has met the standards for the 18 abuse registry background check and the Department of Law 19 Enforcement background check but the agency has not yet received background screening results from the Federal Bureau 20 of Investigation. A standard license may be granted to the 21 22 applicant upon the agency's receipt of a report of the results 23 of the Federal Bureau of Investigation background screening for each individual required by this section to undergo 24 background screening which confirms that all standards have 25 26 been met, or upon the granting of a disqualification exemption by the agency as set forth in chapter 435. Any other person 27 who is required to undergo level 2 background screening may 28 29 serve in his or her capacity pending the agency's receipt of the report from the Federal Bureau of Investigation. However, 30 the person may not continue to serve if the report indicates 31

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any violation of background screening standards and a
 disqualification exemption has not been requested of and
 granted by the agency as set forth in chapter 435.

4 Section 67. Subsection (6) of section 400.509, Florida5 Statutes, is amended to read:

400.509 Registration of particular service providers
exempt from licensure; certificate of registration; regulation
of registrants.--

9 (6) On or before the first day on which services are provided to a patient or client, any registrant under this 10 part must inform the patient or client and his or her 11 12 immediate family, if appropriate, of the right to report abusive, neglectful, or exploitative practices. The statewide 13 14 toll-free telephone number for the central abuse hotline 15 registry must be provided to patients or clients in a manner that is clearly legible and must include the words: "To report 16 17 abuse, neglect, or exploitation, please call toll-free 18 ... (phone number).... " Registrants must establish appropriate 19 policies and procedures for providing such notice to patients 20 or clients.

Section 68. Subsections (3), (4), (5), and (6) and paragraph (a) of subsection (7) of section 400.512, Florida Statutes, are amended to read:

400.512 Screening of home health agency personnel; 24 nurse registry personnel; and companions and homemakers .-- The 25 26 agency shall require employment or contractor screening as 27 provided in chapter 435, using the level 1 standards for screening set forth in that chapter, for home health agency 28 29 personnel; persons referred for employment by nurse registries; and persons employed by companion or homemaker 30 services registered under s. 400.509. 31

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(3) As a prerequisite to operating as a home health 1 2 agency, nurse registry, or companion or homemaker service 3 under s. 400.509, the administrator or managing employee, 4 respectively, must submit to the agency his or her name and 5 any other information necessary to conduct a complete 6 screening according to this section. The agency shall submit 7 the information to the Department of Law Enforcement and the 8 department's abuse hotline for state processing. The agency 9 shall review the record of the administrator or manager with respect to the offenses specified in this section and shall 10 notify the owner of its findings. If disposition information 11 12 is missing on a criminal record, the administrator or manager, upon request of the agency, must obtain and supply within 30 13 14 days the missing disposition information to the agency. 15 Failure to supply missing information within 30 days or to 16 show reasonable efforts to obtain such information will result 17 in automatic disqualification. 18 (4) Proof of compliance with the screening 19 requirements of chapter 435 shall be accepted in lieu of the 20 requirements of this section if the person has been 21 continuously employed or registered without a breach in service that exceeds 180 days, the proof of compliance is not 22 23 more than 2 years old, and the person has been screened through the central abuse registry and tracking system of the 24 25 department and by the Department of Law Enforcement. A home 26 health agency, nurse registry, or companion or homemaker

27 service registered under s. 400.509 shall directly provide 28 proof of compliance to another home health agency, nurse 29 registry, or companion or homemaker service registered under 30 s. 400.509. The recipient home health agency, nurse registry, 31 or companion or homemaker service registered under s. 400.509

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1 may not accept any proof of compliance directly from the 2 person who requires screening. Proof of compliance with the 3 screening requirements of this section shall be provided upon 4 request to the person screened by the home health agencies; 5 nurse registries; or companion or homemaker services 6 registered under s. 400.509.

7 (5) There is no monetary liability on the part of, and 8 no cause of action for damages arises against, a licensed home 9 health agency, licensed nurse registry, or companion or homemaker service registered under s. 400.509, that, upon 10 notice that the employee or contractor has been found guilty 11 12 of, regardless of adjudication, or entered a plea of nolo contendere or guilty to, any offense prohibited under s. 13 14 435.03 or under any similar statute of another jurisdiction of 15 a confirmed report of adult abuse, neglect, or exploitation, 16 terminates the employee or contractor against whom the report 17 was issued, whether or not the employee or contractor has 18 filed for an exemption with the agency in accordance with 19 chapter 435 and whether or not the time for filing has 20 expired.

21 The costs of processing the statewide (6) correspondence criminal records checks and the search of the 22 23 department's central abuse hotline must be borne by the home health agency; the nurse registry; or the companion or 24 25 homemaker service registered under s. 400.509, or by the person being screened, at the discretion of the home health 26 agency, nurse registry, or s. 400.509 registrant. 27 28 (7)(a) It is a misdemeanor of the first degree,

29 punishable under s. 775.082 or s. 775.083, for any person 30 willfully, knowingly, or intentionally to:

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1. Fail, by false statement, misrepresentation, 1 2 impersonation, or other fraudulent means, to disclose in any 3 application for voluntary or paid employment a material fact 4 used in making a determination as to such person's qualifications to be an employee under this section; 5 6 2. Operate or attempt to operate an entity licensed or 7 registered under this part with persons who do not meet the 8 minimum standards for good moral character as contained in 9 this section; or 3. Use information from the criminal records or 10 central abuse hotline obtained under this section for any 11 12 purpose other than screening that person for employment as specified in this section or release such information to any 13 14 other person for any purpose other than screening for employment under this section. 15 Section 69. Paragraph (c) of subsection (1) and 16 17 subsection (3) of section 400.5572, Florida Statutes, are 18 amended to read: 19 400.5572 Background screening.--20 (1)21 (c) The agency may grant a provisional license to an 22 adult day care center applying for an initial license when 23 each individual required by this subsection to undergo screening has completed the abuse registry and Department of 24 Law Enforcement background check checks, but has not yet 25 26 received results from the Federal Bureau of Investigation, or when a request for an exemption from disqualification has been 27 28 submitted to the agency pursuant to s. 435.07, but a response 29 has not been issued. 30 (3) When an employee, volunteer, operator, or owner of 31 an adult day care center is the subject of a confirmed report 130 CODING: Words stricken are deletions; words underlined are additions.

of adult abuse, neglect, or exploitation, as defined in s. 1 415.102, and the protective investigator knows that the 2 3 individual is an employee, volunteer, operator, or owner of a 4 center, the agency shall be notified of the confirmed report. 5 Section 70. Subsection (2) of section 400.628, Florida 6 Statutes, is amended to read: 7 400.628 Residents' bill of rights .--8 (2) The provider shall ensure that residents and their 9 legal representatives are made aware of the rights, obligations, and prohibitions set forth in this part. 10 Residents must also be given the names, addresses, and 11 12 telephone numbers of the district ombudsman council and the 13 central adult abuse hotline registry where they may lodge 14 complaints. 15 Section 71. Paragraph (d) of subsection (4) of section 16 400.801, Florida Statutes, is amended to read: 400.801 Homes for special services.--17 18 (4) Each applicant for licensure must comply with the 19 following requirements: 20 (d) A provisional license may be granted to an 21 applicant when each individual required by this section to 22 undergo background screening has met the standards for the 23 abuse registry background check and the Department of Law Enforcement background check, but the agency has not yet 24 25 received background screening results from the Federal Bureau of Investigation, or a request for a disqualification 26 exemption has been submitted to the agency as set forth in 27 28 chapter 435, but a response has not yet been issued. A 29 standard license may be granted to the applicant upon the 30 agency's receipt of a report of the results of the Federal Bureau of Investigation background screening for each 31 131

individual required by this section to undergo background 1 screening which confirms that all standards have been met, or 2 3 upon the granting of a disqualification exemption by the 4 agency as set forth in chapter 435. Any other person who is 5 required to undergo level 2 background screening may serve in б his or her capacity pending the agency's receipt of the report 7 from the Federal Bureau of Investigation. However, the person 8 may not continue to serve if the report indicates any 9 violation of background screening standards and a disqualification exemption has not been requested of and 10 granted by the agency as set forth in chapter 435. 11 12 Section 72. Paragraph (d) of subsection (3) of section 400.805, Florida Statutes, is amended to read: 13 14 400.805 Transitional living facilities .--15 (3) Each applicant for licensure must comply with the 16 following requirements: 17 (d) A provisional license may be granted to an 18 applicant when each individual required by this section to 19 undergo background screening has met the standards for the 20 abuse registry background check and the Department of Law Enforcement background check, but the agency has not yet 21 received background screening results from the Federal Bureau 22 23 of Investigation, or a request for a disqualification exemption has been submitted to the agency as set forth in 24 25 chapter 435, but a response has not yet been issued. A 26 standard license may be granted to the applicant upon the agency's receipt of a report of the results of the Federal 27 Bureau of Investigation background screening for each 28 29 individual required by this section to undergo background screening which confirms that all standards have been met, or 30 upon the granting of a disqualification exemption by the 31

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agency as set forth in chapter 435. Any other person who is 1 required to undergo level 2 background screening may serve in 2 3 his or her capacity pending the agency's receipt of the report 4 from the Federal Bureau of Investigation. However, the person 5 may not continue to serve if the report indicates any 6 violation of background screening standards and a 7 disqualification exemption has not been requested of and 8 granted by the agency as set forth in chapter 435. 9 Section 73. Paragraph (d) of subsection (5) of section 400.906, Florida Statutes, is amended to read: 10 400.906 Initial application for license.--11 12 (5) Each applicant for licensure must comply with the 13 following requirements: 14 (d) A provisional license may be granted to an 15 applicant when each individual required by this section to 16 undergo background screening has met the standards for the 17 abuse registry background check and the Department of Law 18 Enforcement background check, but the agency has not yet 19 received background screening results from the Federal Bureau of Investigation, or a request for a disqualification 20 exemption has been submitted to the agency as set forth in 21 22 chapter 435, but a response has not yet been issued. A 23 standard license may be granted to the applicant upon the agency's receipt of a report of the results of the Federal 24 25 Bureau of Investigation background screening for each 26 individual required by this section to undergo background screening which confirms that all standards have been met, or 27 upon the granting of a disqualification exemption by the 28 29 agency as set forth in chapter 435. Any other person who is required to undergo level 2 background screening may serve in 30 his or her capacity pending the agency's receipt of the report 31

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from the Federal Bureau of Investigation. However, the person 1 may not continue to serve if the report indicates any 2 violation of background screening standards and a 3 4 disqualification exemption has not been requested of and 5 granted by the agency as set forth in chapter 435. Section 74. Subsection (10) of section 400.931, б 7 Florida Statutes, is amended to read: 8 400.931 Application for license; fee; provisional 9 license; temporary permit.--10 (10) When a change of the general manager of a home medical equipment provider occurs, the licensee must notify 11 12 the agency of the change within 45 days thereof and must provide evidence of compliance with the background screening 13 14 requirements in subsection (5); except that a general manager 15 who has met the standards for the abuse registry background check and the Department of Law Enforcement background check, 16 17 but for whom background screening results from the Federal Bureau of Investigation have not yet been received, may be 18 19 employed pending receipt of the Federal Bureau of Investigation background screening report. An individual may 20 not continue to serve as general manager if the Federal Bureau 21 22 of Investigation background screening report indicates any 23 violation of background screening standards. Section 75. Section 400.95, Florida Statutes, is 24 25 amended to read: 26 400.95 Notice of toll-free telephone number for 27 central abuse hotline registry .-- On or before the first day home medical equipment is delivered to the patient's home, any 28 29 home medical equipment provider licensed under this part must inform the consumer and his or her immediate family, if 30 appropriate, of the right to report abusive, neglectful, or 31

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exploitative practices. The statewide toll-free telephone 1 number for the central abuse hotline registry must be provided 2 3 to consumers in a manner that is clearly legible and must include the words: "To report abuse, neglect, or 4 5 exploitation, please call toll-free 1-800-962-2873." Home medical equipment providers shall establish appropriate 6 7 policies and procedures for providing such notice to 8 consumers. 9 Section 76. Subsections (3), (4), (5), and (6) and paragraph (a) of subsection (7) of section 400.953, Florida 10 Statutes, are amended to read: 11 12 400.953 Background screening of home medical equipment 13 provider personnel. -- The agency shall require employment 14 screening as provided in chapter 435, using the level 1 standards for screening set forth in that chapter, for home 15 medical equipment provider personnel. 16 17 (3) Proof of compliance with the screening requirements of s. 110.1127, s. 393.0655, s. 394.4572, s. 18 19 397.451, s. 402.305, s. 402.313, s. 409.175, s. 464.008, or s. 985.407 or this part must be accepted in lieu of the 20 requirements of this section if the person has been 21 22 continuously employed in the same type of occupation for which 23 he or she is seeking employment without a breach in service that exceeds 180 days, the proof of compliance is not more 24 than 2 years old, and the person has been screened through the 25 26 central abuse registry and tracking system of the department 27 and by the Department of Law Enforcement. An employer or contractor shall directly provide proof of compliance to 28 29 another employer or contractor, and a potential employer or contractor may not accept any proof of compliance directly 30 from the person requiring screening. Proof of compliance with 31

the screening requirements of this section shall be provided, 1 2 upon request, to the person screened by the home medical 3 equipment provider. 4 (4) There is no monetary liability on the part of, and 5 no cause of action for damages arising against, a licensed 6 home medical equipment provider that, upon notice that an 7 employee has been found guilty of, regardless of adjudication, 8 or entered a plea of nolo contendere or guilty to, any offense 9 prohibited under s. 435.03 or under any similar statute of 10 another jurisdiction of a confirmed report of adult abuse, neglect, or exploitation under chapter 415, terminates the 11 12 employee against whom the report was issued, whether or not the employee has filed for an exemption with the agency and 13 14 whether or not the time for filing has expired. (5) The costs of processing the statewide 15 correspondence criminal records checks and the search of the 16 17 department's central abuse registry must be borne by the home 18 medical equipment provider or by the person being screened, at 19 the discretion of the home medical equipment provider. 20 (6) Neither the agency nor the home medical equipment provider may use the criminal records or, juvenile records, or 21 22 central abuse registry information of a person for any purpose 23 other than determining whether that person meets minimum standards of good moral character for home medical equipment 24 25 provider personnel. 26 (7)(a) It is a misdemeanor of the first degree, punishable as provided in s. 775.082 or s. 775.083, for any 27 28 person willfully, knowingly, or intentionally to: 29 Fail, by false statement, misrepresentation, 1. 30 impersonation, or other fraudulent means, to disclose in any application for paid employment a material fact used in making 31 136

1 a determination as to the person's qualifications to be an 2 employee under this section;

2. Operate or attempt to operate an entity licensed
under this part with persons who do not meet the minimum
standards for good moral character as contained in this
section; or

3. Use information from the criminal records or
central abuse registry obtained under this section for any
purpose other than screening that person for employment as
specified in this section, or release such information to any
other person for any purpose other than screening for
employment under this section.

13 Section 77. Subsection (1) of section 400.955, Florida 14 Statutes, is amended to read:

15 400.955 Procedures for screening of home medical 16 equipment provider personnel.--

17 (1) A person employed by a home medical equipment provider shall, within 5 working days after starting to work, 18 19 submit to the home medical equipment provider a complete set of information necessary to conduct a screening under this 20 section. The person must sign an affidavit stating whether he 21 or she meets the minimum standards for good moral character 22 23 under this section. The home medical equipment provider shall submit the information to the Department of Law Enforcement 24 25 and to the department's central abuse registry and tracking 26 system for processing. If disposition information is missing 27 on a criminal record, it is the responsibility of the person being screened to obtain and supply the missing information 28 29 within 30 days. Failure to supply the missing information or to show reasonable efforts to obtain such information will 30 result in automatic disqualification for employment. 31

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Section 78. Paragraph (d) of subsection (10) of 1 2 section 400.962, Florida Statutes, is amended to read: 3 400.962 License required; license application.--4 (10)5 (d) A provisional license may be granted to an 6 applicant when each individual required by this section to 7 undergo background screening has met the standards for the 8 abuse registry background check and the Department of Law 9 Enforcement background check, but the agency has not yet received background screening results from the Federal Bureau 10 of Investigation, or a request for a disqualification 11 12 exemption has been submitted to the agency as set forth in chapter 435, but a response has not yet been issued. A license 13 14 may be granted to the applicant upon the agency's receipt of a 15 report of the results of the Federal Bureau of Investigation background screening for each individual required by this 16 17 section to undergo background screening which confirms that all standards have been met, or upon the granting of a 18 19 disqualification exemption by the agency as set forth in 20 chapter 435. Any other person who is required to undergo level 21 2 background screening may serve in his or her capacity 22 pending the agency's receipt of the report from the Federal 23 Bureau of Investigation; however, the person may not continue to serve if the report indicates any violation of background 24 25 screening standards and a disqualification exemption has not 26 been granted by the agency as set forth in chapter 435. Section 79. Subsections (4) and (8) of section 27 28 400.964, Florida Statutes, are amended to read: 29 400.964 Personnel screening requirement. --(4) The applicant is responsible for paying the fees 30 associated with obtaining the required screening. Payment for 31 138

the screening and the abuse registry check must be submitted 1 to the agency as prescribed by the agency. 2 3 (8) There is no monetary or unemployment liability on 4 the part of, and no cause of action for damages arises against 5 an employer that, upon notice of a disqualifying offense 6 listed under chapter 435 or a confirmed report of abuse, 7 neglect, or exploitation or an act of domestic violence, 8 terminates the employee against whom the report was issued, 9 whether or not the employee has filed for an exemption with the Department of Health or the Agency for Health Care 10 11 Administration. 12 Section 80. Paragraph (d) of subsection (2) of section 402.3025, Florida Statutes, is amended to read: 13 14 402.3025 Public and nonpublic schools.--For the purposes of ss. 402.301-402.319, the following shall apply: 15 (2) NONPUBLIC SCHOOLS.--16 17 (d)1. Programs for children who are at least 3 years of age, but under 5 years of age, which are not licensed under 18 19 ss. 402.301-402.319 shall substantially comply with the 20 minimum child care standards promulgated pursuant to ss. 21 402.305-402.3057. 22 2. The department or local licensing agency shall 23 enforce compliance with such standards, where possible, to eliminate or minimize duplicative inspections or visits by 24 staff enforcing the minimum child care standards and staff 25 26 enforcing other standards under the jurisdiction of the 27 department. 28 The department or local licensing agency may 3. 29 commence and maintain all proper and necessary actions and proceedings for any or all of the following purposes: 30 31 139

To protect the health, sanitation, safety, and 1 a. 2 well-being of all children under care. 3 To enforce its rules and regulations. b. 4 c. To use corrective action plans, whenever possible, 5 to attain compliance prior to the use of more restrictive 6 enforcement measures. 7 d. To make application for injunction to the proper 8 circuit court, and the judge of that court shall have 9 jurisdiction upon hearing and for cause shown to grant a temporary or permanent injunction, or both, restraining any 10 person from violating or continuing to violate any of the 11 provisions of ss. 402.301-402.319. Any violation of this 12 section or of the standards applied under ss. 402.305-402.3057 13 14 which threatens harm to any child in the school's programs for 15 children who are at least 3 years of age, but are under 5 years of age, or repeated violations of this section or the 16 17 standards under ss. 402.305-402.3057, shall be grounds to seek 18 an injunction to close a program in a school. 19 e. To impose an administrative fine, not to exceed 20 \$100, for each violation of the minimum child care standards 21 promulgated pursuant to ss. 402.305-402.3057. 22 It is a misdemeanor of the first degree, punishable 4. as provided in s. 775.082 or s. 775.083, for any person 23 willfully, knowingly, or intentionally to: 24 25 a. Fail, by false statement, misrepresentation, 26 impersonation, or other fraudulent means, to disclose in any required written documentation for exclusion from licensure 27 28 pursuant to this section a material fact used in making a 29 determination as to such exclusion; or b. Use information from the criminal records or 30 central abuse registry obtained under s. 402.305 or s. 31 140 CODING: Words stricken are deletions; words underlined are additions.

402.3055 for any purpose other than screening that person for 1 employment as specified in those sections or release such 2 3 information to any other person for any purpose other than 4 screening for employment as specified in those sections. 5 5. It is a felony of the third degree, punishable as 6 provided in s. 775.082, s. 775.083, or s. 775.084, for any 7 person willfully, knowingly, or intentionally to use 8 information from the juvenile records of any person obtained 9 under s. 402.305 or s. 402.3055 for any purpose other than screening for employment as specified in those sections or to 10 release information from such records to any other person for 11 12 any purpose other than screening for employment as specified in those sections. 13 14 Section 81. Paragraph (c) of subsection (5) of section 402.3125, Florida Statutes, is amended to read: 15 402.3125 Display and appearance of license; posting of 16 17 violations; information to be provided to parents.--18 (5) The department shall develop a model brochure for 19 distribution by the department and by local licensing agencies to every child care facility in the state. Pursuant thereto: 20 21 (c) The brochure shall, at a minimum, contain the 22 following information: 23 1. A statement that the facility is licensed and has met state standards for licensure as established by s. 402.305 24 or that the facility is licensed by a local licensing agency 25 26 and has met or exceeded the state standards, pursuant to ss. 402.306 and 402.307. Such statement shall include a listing of 27 specific standards that licensed facilities must meet pursuant 28 29 to s. 402.305. 2. A statement indicating that information about the 30 licensure status of the child care facility can be obtained by 31 141 CODING: Words stricken are deletions; words underlined are additions. 1 telephoning the department office or the office of the local 2 licensing agency issuing the license at a telephone number or 3 numbers which shall be printed upon or otherwise affixed to 4 the brochure.

5 3. The statewide toll-free telephone number of the 6 <u>central Florida</u> abuse <u>hotline</u> Registry, together with a notice 7 that reports of suspected and actual cases of child physical 8 abuse, sexual abuse, and neglect are received and referred for 9 investigation by the <u>hotline</u> registry.

4. The date that the current license for the facilitywas issued and the date of its scheduled expiration if it isnot renewed.

5. Any other information relating to competent child
care that the department deems would be helpful to parents and
other caretakers in their selection of a child care facility.

Section 82. Paragraph (d) of subsection (6) of section 402.313, Florida Statutes, is amended to read:

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402.313 Family day care homes.--

19 (6) The department shall prepare a brochure on family day care for distribution by the department and by local 20 licensing agencies, if appropriate, to family day care homes 21 22 for distribution to parents utilizing such child care, and to 23 all interested persons, including physicians and other health professionals; mental health professionals; school teachers or 24 other school personnel; social workers or other professional 25 26 child care, foster care, residential, or institutional workers; and law enforcement officers. The brochure shall, at 27 a minimum, contain the following information: 28

(d) The statewide toll-free telephone number of the
 <u>central Florida</u> abuse <u>hotline</u> Registry, together with a notice
 that reports of suspected and actual child physical abuse,

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sexual abuse, and neglect are received and referred for 1 investigation by the hotline registry. 2 3 Section 83. Paragraph (b) of subsection (11) of section 409.175, Florida Statutes, is amended to read: 4 5 409.175 Licensure of family foster homes, residential 6 child-caring agencies, and child-placing agencies.--7 (11)8 (b) It is unlawful for any person, agency, summer day 9 camp, or summer 24-hour camp providing care for children to: 1. Willfully or intentionally fail to comply with the 10 requirements for the screening of personnel or the dismissal 11 12 of personnel found not to be in compliance with the requirements for good moral character as specified in 13 14 paragraph (4)(a). 2. Use information from the criminal records or 15 16 central abuse registry obtained under this section for any 17 purpose other than screening a person for employment as specified in this section or to release such information to 18 19 any other person for any purpose other than screening for employment as specified in this section. 20 21 Section 84. Subsection (29) of section 409.912, 22 Florida Statutes, is amended to read: 23 409.912 Cost-effective purchasing of health care.--The agency shall purchase goods and services for Medicaid 24 recipients in the most cost-effective manner consistent with 25 26 the delivery of quality medical care. The agency shall 27 maximize the use of prepaid per capita and prepaid aggregate 28 fixed-sum basis services when appropriate and other 29 alternative service delivery and reimbursement methodologies, including competitive bidding pursuant to s. 287.057, designed 30 to facilitate the cost-effective purchase of a case-managed 31 143

continuum of care. The agency shall also require providers to 1 minimize the exposure of recipients to the need for acute 2 3 inpatient, custodial, and other institutional care and the 4 inappropriate or unnecessary use of high-cost services. 5 (29) Each managed care plan that is under contract 6 with the agency to provide health care services to Medicaid 7 recipients shall annually conduct a background check with the 8 Florida Department of Law Enforcement of all persons with 9 ownership interest of 5 percent or more or executive management responsibility for the managed care plan and shall 10 submit to the agency information concerning any such person 11 12 who has been found guilty of, regardless of adjudication, or has entered a plea of nolo contendere or guilty to, any of the 13 14 offenses listed in s. 435.03 or has a confirmed report of 15 abuse, neglect, or exploitation pursuant to chapter 415. Section 85. Subsection (5) of section 430.205, Florida 16 17 Statutes, is amended to read: 18 430.205 Community care service system.--19 (5) Any person who has been classified as a 20 functionally impaired elderly person is eligible to receive 21 community-care-for-the-elderly core services. Those elderly 22 persons who are determined by adult protective investigations 23 services to be vulnerable adults elderly persons in need of services, pursuant to s. 415.104(3)(b)415.1045(2)(b), or to 24 be victims of abuse, neglect, or exploitation who are in need 25 26 of immediate services to prevent further harm and are referred 27 by the adult protective services program, shall be given primary consideration for receiving 28 29 community-care-for-the-elderly services. As used in this subsection, "primary consideration" means that an assessment 30 and services must commence within 72 hours after referral to 31 144

the department or as established in accordance with department 1 contracts by local protocols developed between department 2 3 service providers and the adult protective services program. 4 Section 86. Subsection (1) of section 447.208, Florida 5 Statutes, is amended to read: 447.208 Procedure with respect to certain appeals б 7 under s. 447.207.--(1) Any person filing an appeal pursuant to subsection 8 9 (8) or subsection (9) of s. 447.207 shall be entitled to a hearing pursuant to subsections (4) and (5) of s. 447.503 and 10 in accordance with chapter 120; however, the hearing shall be 11 12 conducted within 30 days of the filing of an appeal with the commission, unless an extension of time is granted by the 13 14 commission for good cause or unless the basis for the appeal 15 is an allegation of abuse or neglect under s. 415.1075, in which case the hearing by the Public Employees Relations 16 17 Commission may not be held until the confirmed report of abuse 18 or neglect has been upheld pursuant to the procedures for 19 appeal in s. 415.1075. Discovery may be granted only upon a showing of extraordinary circumstances. A party requesting 20 discovery shall demonstrate a substantial need for the 21 information requested and an inability to obtain relevant 22 23 information by other means. To the extent that chapter 120 is inconsistent with these provisions, the procedures contained 24 in this section shall govern. 25 26 Section 87. Section 447.401, Florida Statutes, is amended to read: 27 28 447.401 Grievance procedures.--Each public employer 29 and bargaining agent shall negotiate a grievance procedure to be used for the settlement of disputes between employer and 30 employee, or group of employees, involving the interpretation 31 145 CODING: Words stricken are deletions; words underlined are additions.

or application of a collective bargaining agreement. Such 1 2 grievance procedure shall have as its terminal step a final 3 and binding disposition by an impartial neutral, mutually 4 selected by the parties; however, when the issue under appeal 5 is an allegation of abuse, abandonment, or neglect by an 6 employee under s. 39.201 or s. 415.1034 s. 415.1075, the 7 grievance may not be decided until the abuse, abandonment, or 8 neglect of a child has been judicially determined or until a 9 confirmed report of abuse or neglect of a disabled adult or elderly person has been upheld pursuant to the procedures for 10 appeal in s. 415.1075. However, an arbiter or other neutral 11 12 shall not have the power to add to, subtract from, modify, or alter the terms of a collective bargaining agreement. 13 If an 14 employee organization is certified as the bargaining agent of 15 a unit, the grievance procedure then in existence may be the subject of collective bargaining, and any agreement which is 16 17 reached shall supersede the previously existing procedure. All public employees shall have the right to a fair and 18 19 equitable grievance procedure administered without regard to membership or nonmembership in any organization, except that 20 certified employee organizations shall not be required to 21 22 process grievances for employees who are not members of the 23 organization. A career service employee shall have the option of utilizing the civil service appeal procedure, an unfair 24 labor practice procedure, or a grievance procedure established 25 26 under this section, but such employee is precluded from availing himself or herself to more than one of these 27 28 procedures. 29 Section 88. Subsection (5) of section 455.712, Florida 30 Statutes, is amended to read: 31 146

1 455.712 Business establishments; requirements for 2 active status licenses.--3 (5) This section applies to any business establishment 4 registered, permitted, or licensed by the department to do 5 business. Business establishments include, but are not limited 6 to, dental laboratories, electrology facilities, massage 7 establishments, and pharmacies, and health care services 8 pools. 9 Section 89. Paragraph (e) of subsection (1) of section 464.018, Florida Statutes, is amended to read: 10 464.018 Disciplinary actions.--11 12 (1) The following acts shall be grounds for disciplinary action set forth in this section: 13 14 (e) Having been found guilty of, regardless of 15 adjudication, or entered a plea of nolo contendere or guilty to, any offense prohibited under s. 435.03 or under any 16 17 similar statute of another jurisdiction a confirmed report of 18 abuse, neglect, or exploitation as defined in s. 415.102(6) 19 which has been uncontested or upheld under the procedures of s. 415.1075; or having committed an act which constitutes 20 21 domestic violence as defined in s. 741.28. 22 Section 90. Paragraph (f) of subsection (4) of section 23 468.520, Florida Statutes, is amended to read: 468.520 Definitions.--As used in this part: 24 25 "Employee leasing" means an arrangement whereby a (4) 26 leasing company assigns its employees to a client and allocates the direction of and control over the leased 27 28 employees between the leasing company and the client. The term 29 does not include the following: 30 31 147 CODING: Words stricken are deletions; words underlined are additions.

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(f) A health care services pool licensed under s. 1 2 400.980 402.48, unless otherwise engaged in business as an 3 employee leasing company. 4 Section 91. Section 468.826, Florida Statutes, is 5 amended to read: 6 468.826 Exemption from liability.--If an employer 7 terminates or denies employment to a certified nursing 8 assistant whose certification is inactive as shown on the 9 certified nursing assistant registry or whose name appears on 10 the central abuse registry and tracking system of the Department of Children and Family Services or on a criminal 11 12 screening report of the Department of Law Enforcement, the employer is not civilly liable for such termination and a 13 14 cause of action may not be brought against the employer for 15 damages, regardless of whether the employee has filed for an exemption from the department under s. 468.824(1). There may 16 17 not be any monetary liability on the part of, and a cause of 18 action for damages may not arise against, any licensed 19 facility, its governing board or members thereof, medical staff, disciplinary board, agents, investigators, witnesses, 20 employees, or any other person for any action taken in good 21 22 faith without intentional fraud in carrying out this section. Section 92. Subsections (1) and (2) of section 23 468.828, Florida Statutes, are amended to read: 24 25 468.828 Background screening information; rulemaking 26 authority.--(1) The Agency for Health Care Administration shall 27 allow the department to electronically access its background 28 29 screening database and records, and the Department of Children 30 and Family Services shall allow the department to 31 148 CODING: Words stricken are deletions; words underlined are additions.

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electronically access its central abuse registry and tracking 1 2 system under chapter 415. 3 (2) An employer, or an agent thereof, may not use 4 criminal records or, juvenile records, or information obtained 5 from the central abuse hotline under chapter 415 for any 6 purpose other than determining if the person meets the 7 requirements of this part. Such records and information 8 obtained by the department shall remain confidential and 9 exempt from s. 119.07(1). Section 93. Paragraph (d) of subsection (2) of section 10 483.101, Florida Statutes, is amended to read: 11 12 483.101 Application for clinical laboratory license.--(2) Each applicant for licensure must comply with the 13 14 following requirements: 15 (d) A provisional license may be granted to an 16 applicant when each individual required by this section to 17 undergo background screening has met the standards for the 18 abuse registry background check and the Department of Law 19 Enforcement background check but the agency has not yet received background screening results from the Federal Bureau 20 21 of Investigation, or a request for a disqualification exemption has been submitted to the agency as set forth in 22 23 chapter 435 but a response has not yet been issued. A license may be granted to the applicant upon the agency's receipt of a 24 25 report of the results of the Federal Bureau of Investigation 26 background screening for each individual required by this section to undergo background screening which confirms that 27 28 all standards have been met, or upon the granting of a 29 disqualification exemption by the agency as set forth in chapter 435. Any other person who is required to undergo level 30 2 background screening may serve in his or her capacity 31

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pending the agency's receipt of the report from the Federal 1 Bureau of Investigation. However, the person may not continue 2 3 to serve if the report indicates any violation of background 4 screening standards and a disqualification exemption has not 5 been requested of and granted by the agency as set forth in 6 chapter 435. 7 Section 94. Paragraph (d) of subsection (2) of section 8 483.30, Florida Statutes, is amended to read: 483.30 Licensing of centers.--9 (2) Each applicant for licensure must comply with the 10 11 following requirements: 12 (d) A provisional license may be granted to an applicant when each individual required by this section to 13 14 undergo background screening has met the standards for the 15 abuse registry background check and the Department of Law 16 Enforcement background check, but the agency has not yet 17 received background screening results from the Federal Bureau 18 of Investigation, or a request for a disqualification 19 exemption has been submitted to the agency as set forth in 20 chapter 435 but a response has not yet been issued. A license 21 may be granted to the applicant upon the agency's receipt of a report of the results of the Federal Bureau of Investigation 22 23 background screening for each individual required by this section to undergo background screening which confirms that 24 25 all standards have been met, or upon the granting of a 26 disqualification exemption by the agency as set forth in chapter 435. Any other person who is required to undergo level 27 28 2 background screening may serve in his or her capacity 29 pending the agency's receipt of the report from the Federal Bureau of Investigation. However, the person may not continue 30 to serve if the report indicates any violation of background 31

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screening standards and a disqualification exemption has not 1 been requested of and granted by the agency as set forth in 2 3 chapter 435. 4 Section 95. Paragraph (a) of subsection (2) of section 5 509.032, Florida Statutes, is amended to read: 6 509.032 Duties.--7 INSPECTION OF PREMISES. --(2) The division has responsibility and jurisdiction 8 (a) 9 for all inspections required by this chapter. The division has responsibility for quality assurance. Each licensed 10 establishment shall be inspected at least biannually and at 11 such other times as the division determines is necessary to 12 ensure the public's health, safety, and welfare. 13 The division 14 shall establish a system to determine inspection frequency. 15 Public lodging units classified as resort condominiums or resort dwellings are not subject to this requirement, but 16 17 shall be made available to the division upon request. If, 18 during the inspection of a public lodging establishment 19 classified for renting to transient or nontransient tenants, an inspector identifies vulnerable disabled adults or elderly 20 persons who appear to be victims of neglect, as defined in s. 21 415.102, or, in the case of a building that is not equipped 22 23 with automatic sprinkler systems, tenants or clients who may be unable to self-preserve in an emergency, the division shall 24 convene meetings with the following agencies as appropriate to 25 26 the individual situation: the Department of Health, the 27 Department of Elderly Affairs, the area agency on aging, the local fire marshal, the landlord and affected tenants and 28 29 clients, and other relevant organizations, to develop a plan which improves the prospects for safety of affected residents 30 and, if necessary, identifies alternative living arrangements 31

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such as facilities licensed under part II or part III of 1 chapter 400. 2 3 Section 96. Subsection (3) of section 744.309, Florida 4 Statutes, is amended to read: 5 744.309 Who may be appointed guardian of a resident 6 ward.--7 (3) DISQUALIFIED PERSONS. -- No person who has been 8 convicted of a felony or who, from any incapacity or illness, 9 is incapable of discharging the duties of a guardian, or who is otherwise unsuitable to perform the duties of a guardian, 10 shall be appointed to act as guardian. Further, no person who 11 12 has been judicially determined to have committed abuse, abandonment, or neglect against a child as defined in s. 39.01 13 14 or s. 984.03(1),(2), and (39), or who has been found guilty of, regardless of adjudication, or entered a plea of nolo 15 contendere or guilty to, any offense prohibited under s. 16 17 435.03 or under any similar statute of another jurisdiction, a confirmed report of abuse, neglect, or exploitation which has 18 19 been uncontested or upheld pursuant to the provisions of ss. 415.104 and 415.1075 shall be appointed to act as a guardian. 20 Except as provided in subsection (5) or subsection (6), a 21 person who provides substantial services to the proposed ward 22 23 in a professional or business capacity, or a creditor of the proposed ward, may not be appointed guardian and retain that 24 previous professional or business relationship. A person may 25 26 not be appointed a guardian if he or she is in the employ of 27 any person, agency, government, or corporation that provides service to the proposed ward in a professional or business 28 29 capacity, except that a person so employed may be appointed if he or she is the spouse, adult child, parent, or sibling of 30 the proposed ward or the court determines that the potential 31

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conflict of interest is insubstantial and that the appointment 1 would clearly be in the proposed ward's best interest. The 2 court may not appoint a guardian in any other circumstance in 3 4 which a conflict of interest may occur. 5 Section 97. Subsection (12) of section 744.474, 6 Florida Statutes, is amended to read: 7 744.474 Reasons for removal of guardian.--A guardian 8 may be removed for any of the following reasons, and the 9 removal shall be in addition to any other penalties prescribed by law: 10 11 (12)Having been found guilty of, regardless of 12 adjudication, or entered a plea of nolo contendere or guilty 13 to, any offense prohibited under s. 435.03 or under any 14 similar statute of another jurisdiction A confirmed report 15 pursuant to a protective investigation made by the Department 16 of Children and Family Services, which has been uncontested or 17 has been upheld, in accordance with s. 415.1075, that the 18 guardian has abused, neglected, or exploited the ward. 19 Section 98. Section 744.7081, Florida Statutes, is 20 amended to read: 21 744.7081 Access to records by Statewide Public Guardianship Office; confidentiality. -- Notwithstanding any 22 23 other provision of law to the contrary, any medical, financial, or mental health records held by an agency, or the 24 court and its agencies, which are necessary to evaluate the 25 26 public guardianship system, to assess the need for additional 27 public guardianship, or to develop required reports, shall be provided to the Statewide Public Guardianship Office upon that 28 29 office's request. Any confidential or exempt information provided to the Statewide Public Guardianship Office shall 30 continue to be held confidential or exempt as otherwise 31 153

provided by law. All records held by the Statewide Public 1 2 Guardianship Office relating to the medical, financial, or 3 mental health of vulnerable citizens who are elderly persons 4 or disabled adults as defined in chapter 415, persons with a 5 developmental disability as defined in chapter 393, or persons 6 with a mental illness as defined in chapter 394, shall be 7 confidential and exempt from s. 119.07(1) and s. 24(a), Art. I 8 of the State Constitution. This section is subject to the Open 9 Government Sunset Review Act of 1995 in accordance with s. 119.15, and shall stand repealed on October 2, 2004, unless 10 reviewed and saved from repeal through reenactment by the 11 12 Legislature. Section 99. Paragraph (a) of subsection (6) of section 13 14 775.21, Florida Statutes, is amended to read: 775.21 The Florida Sexual Predators Act; definitions; 15 legislative findings, purpose, and intent; criteria; 16 17 designation; registration; community and public notification; 18 immunity; penalties.--19 (6) REGISTRATION.--20 (a) A sexual predator must register with the department by providing the following information to the 21 22 department: 23 1. Name, social security number, age, race, sex, date of birth, height, weight, hair and eye color, photograph, 24 address of legal residence and address of any current 25 26 temporary residence, including a rural route address and a post office box, date and place of any employment, date and 27 place of each conviction, fingerprints, and a brief 28 29 description of the crime or crimes committed by the offender. A post office box shall not be provided in lieu of a physical 30 residential address. If the sexual predator's place of 31 154

residence is a motor vehicle, trailer, mobile home, or 1 manufactured home, as defined in chapter 320, the sexual 2 3 predator shall also provide to the department written notice 4 of the vehicle identification number; the license tag number; 5 the registration number; and a description, including color 6 scheme, of the motor vehicle, trailer, mobile home, or 7 manufactured home. If a sexual predator's place of residence 8 is a vessel, live-aboard vessel, or houseboat, as defined in 9 chapter 327, the sexual predator shall also provide to the department written notice of the hull identification number; 10 the manufacturer's serial number; the name of the vessel, 11 12 live-aboard vessel, or houseboat; the registration number; and a description, including color scheme, of the vessel, 13 14 live-aboard vessel, or houseboat. 15 2. Any other information determined necessary by the department, including criminal and corrections records; 16 17 nonprivileged personnel and, treatment, and abuse registry 18 records; and evidentiary genetic markers when available. 19 Section 100. Paragraph (e) of subsection (5) of 20 section 916.107, Florida Statutes, is amended to read: 21 916.107 Rights of forensic clients. --(5) COMMUNICATION, ABUSE REPORTING, AND VISITS.--22 23 (e) Each client committed pursuant to this chapter shall have ready access to a telephone in order to report an 24 25 alleged abuse. The facility or program staff shall orally and 26 in writing inform each client of the procedure for reporting 27 abuse and shall present the information in a language the 28 client understands. A written copy of that procedure, 29 including the telephone number of the central abuse hotline 30 registry and reporting forms, shall be posted in plain view. 31 155

Section 101. Paragraph (a) of subsection (4) of 1 2 section 943.0585, Florida Statutes, is amended to read: 3 943.0585 Court-ordered expunction of criminal history 4 records .-- The courts of this state have jurisdiction over their own procedures, including the maintenance, expunction, 5 6 and correction of judicial records containing criminal history 7 information to the extent such procedures are not inconsistent with the conditions, responsibilities, and duties established 8 9 by this section. Any court of competent jurisdiction may 10 order a criminal justice agency to expunge the criminal history record of a minor or an adult who complies with the 11 12 requirements of this section. The court shall not order a criminal justice agency to expunge a criminal history record 13 14 until the person seeking to expunge a criminal history record 15 has applied for and received a certificate of eligibility for expunction pursuant to subsection (2). A criminal history 16 17 record that relates to a violation of chapter 794, s. 800.04, s. 817.034, s. 827.071, chapter 839, s. 893.135, or a 18 19 violation enumerated in s. 907.041 may not be expunged, without regard to whether adjudication was withheld, if the 20 defendant was found guilty of or pled guilty or nolo 21 contendere to the offense, or if the defendant, as a minor, 22 23 was found to have committed, or pled guilty or nolo contendere to committing, the offense as a delinquent act. The court may 24 only order expunction of a criminal history record pertaining 25 26 to one arrest or one incident of alleged criminal activity, 27 except as provided in this section. The court may, at its sole discretion, order the expunction of a criminal history record 28 29 pertaining to more than one arrest if the additional arrests directly relate to the original arrest. If the court intends 30 to order the expunction of records pertaining to such 31

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additional arrests, such intent must be specified in the 1 order. A criminal justice agency may not expunge any record 2 3 pertaining to such additional arrests if the order to expunge 4 does not articulate the intention of the court to expunge a 5 record pertaining to more than one arrest. This section does 6 not prevent the court from ordering the expunction of only a 7 portion of a criminal history record pertaining to one arrest 8 or one incident of alleged criminal activity. Notwithstanding 9 any law to the contrary, a criminal justice agency may comply with laws, court orders, and official requests of other 10 jurisdictions relating to expunction, correction, or 11 confidential handling of criminal history records or 12 information derived therefrom. This section does not confer 13 any right to the expunction of any criminal history record, 14 15 and any request for expunction of a criminal history record may be denied at the sole discretion of the court. 16 (4) EFFECT OF CRIMINAL HISTORY RECORD EXPUNCTION. -- Any 17 criminal history record of a minor or an adult which is 18 19 ordered expunged by a court of competent jurisdiction pursuant 20 to this section must be physically destroyed or obliterated by any criminal justice agency having custody of such record; 21 except that any criminal history record in the custody of the 22 23 department must be retained in all cases. A criminal history record ordered expunged that is retained by the department is 24 25 confidential and exempt from the provisions of s. 119.07(1) 26 and s. 24(a), Art. I of the State Constitution and not 27 available to any person or entity except upon order of a court of competent jurisdiction. A criminal justice agency may 28 29 retain a notation indicating compliance with an order to 30 expunge. 31

(a) The person who is the subject of a criminal 1 2 history record that is expunged under this section or under 3 other provisions of law, including former s. 893.14, former s. 901.33, and former s. 943.058, may lawfully deny or fail to 4 acknowledge the arrests covered by the expunged record, except 5 6 when the subject of the record: 7 Is a candidate for employment with a criminal 1. 8 justice agency; 9 2. Is a defendant in a criminal prosecution; Concurrently or subsequently petitions for relief 10 3. under this section or s. 943.059; 11 Is a candidate for admission to The Florida Bar; 12 4 Is seeking to be employed or licensed by or to 13 5. 14 contract with the Department of Children and Family Services or the Department of Juvenile Justice or to be employed or 15 used by such contractor or licensee in a sensitive position 16 17 having direct contact with children, the developmentally disabled, the aged, or the elderly as provided in s. 18 19 110.1127(3), s. 393.063(15), s. 394.4572(1), s. 397.451, s. 402.302(3), s. 402.313(3), s. 409.175(2)(i), s. 415.102(4), s. 20 415.1075(4),s. 985.407, or chapter 400; or 21 6. Is seeking to be employed or licensed by the Office 22 23 of Teacher Education, Certification, Staff Development, and Professional Practices of the Department of Education, any 24 district school board, or any local governmental entity that 25 26 licenses child care facilities. Section 102. Paragraph (e) of subsection (4) of 27 section 985.05, Florida Statutes, is amended to read: 28 29 985.05 Court records.--30 31 158 CODING: Words stricken are deletions; words underlined are additions.

(4) A court record of proceedings under this part is not admissible in evidence in any other civil or criminal proceeding, except that: (e) Records of proceedings under this part may be used to prove disqualification pursuant to ss. 110.1127, 393.0655, 394.457, 397.451, 402.305, 402.313, 409.175, 409.176, and 985.407, and for proof in a chapter 120 proceeding pursuant to s. 415.1075. Section 103. Sections 415.1065, 415.1075, 415.1085, and 415.109, Florida Statutes, are repealed. Section 104. There is hereby appropriated from the Health Care Trust Fund to the Agency for Health Care Administration one full-time equivalent position and \$60,000 to implement the provisions of s. 400.980, Florida Statutes, relating to the regulation of health care services pools, as provided for in this act. Section 105. Except as otherwise provided herein, this act shall take effect upon becoming a law. CODING: Words stricken are deletions; words underlined are additions.