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1 Appropriation 246 of the 2000-2001 General Appropriations Act,  
2 subsection (3) of section 409.9115, Florida Statutes, is  
3 amended to read:

4           409.9115 Disproportionate share program for mental  
5 health hospitals.--The Agency for Health Care Administration  
6 shall design and implement a system of making mental health  
7 disproportionate share payments to hospitals that qualify for  
8 disproportionate share payments under s. 409.911. This system  
9 of payments shall conform with federal requirements and shall  
10 distribute funds in each fiscal year for which an  
11 appropriation is made by making quarterly Medicaid payments.  
12 Notwithstanding s. 409.915, counties are exempt from  
13 contributing toward the cost of this special reimbursement for  
14 patients.

15           (3) For the 2000-2001 ~~1999-2000~~ fiscal year only, the  
16 Agency for Health Care Administration shall make payments for  
17 the Medicaid disproportionate share program for mental health  
18 hospitals on a monthly basis. If the amounts appropriated for  
19 the Medicaid disproportionate share program for mental health  
20 hospitals are increased or decreased during the fiscal year  
21 pursuant to the requirements of chapter 216, the required  
22 adjustment shall be prorated over the remaining payment  
23 periods. This subsection expires ~~is repealed on~~ July 1, 2001  
24 ~~2000~~.

25           Section 4. During the 2000-2001 fiscal year, the  
26 Agency for Health Care Administration shall use the 1992-1993  
27 disproportionate share formula, the 1994 audited financial  
28 data, and the Medicaid per diem rate as of January 1, 1999,  
29 for those hospitals that qualify for the hospital  
30 disproportionate share program funded in Specific  
31 Appropriation 217 of the 2000-2001 General Appropriations Act.

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1 This section expires July 1, 2001.

2 Section 5. In order to implement Specific  
3 Appropriation 212 of the 2000-2001 General Appropriations Act,  
4 subsection (6) of section 409.9116, Florida Statutes, is  
5 amended to read:

6 409.9116 Disproportionate share/financial assistance  
7 program for rural hospitals.--In addition to the payments made  
8 under s. 409.911, the Agency for Health Care Administration  
9 shall administer a federally matched disproportionate share  
10 program and a state-funded financial assistance program for  
11 statutory rural hospitals. The agency shall make  
12 disproportionate share payments to statutory rural hospitals  
13 that qualify for such payments and financial assistance  
14 payments to statutory rural hospitals that do not qualify for  
15 disproportionate share payments. The disproportionate share  
16 program payments shall be limited by and conform with federal  
17 requirements. In fiscal year 1993-1994, available funds shall  
18 be distributed in one payment, as soon as practicable after  
19 the effective date of this act. In subsequent fiscal years,  
20 funds shall be distributed quarterly in each fiscal year for  
21 which an appropriation is made. Notwithstanding the provisions  
22 of s. 409.915, counties are exempt from contributing toward  
23 the cost of this special reimbursement for hospitals serving a  
24 disproportionate share of low-income patients.

25 (6) For the 2000-2001 ~~1999-2000~~ fiscal year only, the  
26 Agency for Health Care Administration shall use the following  
27 formula for distribution of the funds in Specific  
28 Appropriation 212 ~~236~~ of the 2000-2001 ~~1999-2000~~ General  
29 Appropriations Act for the disproportionate share/financial  
30 assistance program for rural hospitals.

31 (a) The agency shall first determine a preliminary

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1 payment amount for each rural hospital by allocating all  
2 available state funds using the following formula:

3

$$4 \quad \text{PDAER} = (\text{TAERH} \times \text{TARH}) / \text{STAERH}$$

5

6 Where:

7 PDAER = preliminary distribution amount for each rural  
8 hospital.

9 TAERH = total amount earned by each rural hospital.

10 TARH = total amount appropriated or distributed under  
11 this section.

12 STAERH = sum of total amount earned by each rural  
13 hospital.

14 (b) Federal matching funds for the disproportionate  
15 share program shall then be calculated for those hospitals  
16 that qualify for disproportionate share in paragraph (a).

17 (c) The state-funds-only payment amount is then  
18 calculated for each hospital using the formula:

19

$$20 \quad \text{SFOER} = \text{Maximum value of (1) SFOL} - \text{PDAER or (2) 0}$$

21

22 Where:

23 SFOER = state-funds-only payment amount for each rural  
24 hospital.

25 SFOL = state-funds-only payment level, which is set at  
26 4 percent of TARH.

27 (d) The adjusted total amount allocated to the rural  
28 disproportionate share program shall then be calculated using  
29 the following formula:

30

$$31 \quad \text{ATARH} = (\text{TARH} - \text{SSFOER})$$

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Where:

ATARH = adjusted total amount appropriated or distributed under this section.

SSFOER = sum of the state-funds-only payment amount calculated under paragraph (c) for all rural hospitals.

(e) The determination of the amount of rural disproportionate share hospital funds is calculated by the following formula:

$$TDAERH = [(TAERH \times ATARH) / STAERH]$$

Where:

TDAERH = total distribution amount for each rural hospital.

(f) Federal matching funds for the disproportionate share program shall then be calculated for those hospitals that qualify for disproportionate share in paragraph (e).

(g) State-funds-only payment amounts calculated under paragraph (c) are then added to the results of paragraph (f) to determine the total distribution amount for each rural hospital.

(h) This subsection expires ~~is repealed on July 1, 2001 2000~~.

Section 6. In order to implement Specific Appropriations 264-435 and 462-592C of the 2000-2001 General Appropriations Act, paragraph (c) of subsection (15) of section 216.181, Florida Statutes, is amended to read:

216.181 Approved budgets for operations and fixed capital outlay.--

(15)

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1           (c) For the 2000-2001 ~~1999-2000~~ fiscal year only,  
 2 funds appropriated to the Department of Children and Family  
 3 Services in Specific Appropriations 264 ~~292~~ through 435 ~~425~~  
 4 and the Department of Health in Specific Appropriations 462  
 5 ~~445~~ through 592C ~~540~~ of the 2000-2001 ~~1999-2000~~ General  
 6 Appropriations Act may be advanced, unless specifically  
 7 prohibited in such General Appropriations Act, for those  
 8 contracted services that were approved for advancement by the  
 9 Comptroller in fiscal year 1993-1994, including those services  
 10 contracted on a fixed-price or unit cost basis. This  
 11 paragraph expires ~~is repealed on~~ July 1, 2001 ~~2000~~.

12           Section 7. In order to implement Specific  
 13 Appropriation 217 of the 2000-2001 General Appropriations Act,  
 14 and for the 2000-2001 fiscal year only, the Agency for Health  
 15 Care Administration shall include health maintenance  
 16 organization recipients in the county billing for inpatient  
 17 hospital stays for the purpose of shared costs with counties  
 18 in accordance with the Florida Statutes. This section expires  
 19 July 1, 2001.

20           Section 8. In order to implement Specific  
 21 Appropriation 217 of the 2000-2001 General Appropriations Act,  
 22 paragraph (c) is added to subsection (5) of section 409.905,  
 23 Florida Statutes, to read:

24           409.905 Mandatory Medicaid services.--The agency may  
 25 make payments for the following services, which are required  
 26 of the state by Title XIX of the Social Security Act,  
 27 furnished by Medicaid providers to recipients who are  
 28 determined to be eligible on the dates on which the services  
 29 were provided. Any service under this section shall be  
 30 provided only when medically necessary and in accordance with  
 31 state and federal law. Nothing in this section shall be

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1 construed to prevent or limit the agency from adjusting fees,  
2 reimbursement rates, lengths of stay, number of visits, number  
3 of services, or any other adjustments necessary to comply with  
4 the availability of moneys and any limitations or directions  
5 provided for in the General Appropriations Act or chapter 216.

6 (5) HOSPITAL INPATIENT SERVICES.--The agency shall pay  
7 for all covered services provided for the medical care and  
8 treatment of a recipient who is admitted as an inpatient by a  
9 licensed physician or dentist to a hospital licensed under  
10 part I of chapter 395. However, the agency shall limit the  
11 payment for inpatient hospital services for a Medicaid  
12 recipient 21 years of age or older to 45 days or the number of  
13 days necessary to comply with the General Appropriations Act.

14 (c) The Agency for Health Care Administration shall  
15 adjust a hospital's inpatient per diem rate to reflect the  
16 cost of serving the Medicaid population at that institution  
17 if:

18 1. There is a change in the mix of patient services,  
19 primarily resulting from the effects of a natural disaster  
20 occurring after July 1, 2000, which has caused the hospital's  
21 average annual Medicaid per-patient cost to increase by more  
22 than 25 percent; or

23 2. The hospital experiences an increase in Medicaid  
24 caseload by more than 20 percent, primarily resulting from the  
25 closure of a hospital in the same service area occurring after  
26 July 1, 1995, which has caused the hospital's average annual  
27 Medicaid per-patient cost to increase by more than 25 percent.

28  
29 The agency must include the estimated costs for any adjustment  
30 in a hospital inpatient per diem pursuant to this paragraph in  
31 the estimates it provides to the Social Services Estimating

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1 Conference for inclusion in the total estimates for the  
2 Medicaid program. Before the agency implements a change in a  
3 hospital's inpatient per diem rate pursuant to this paragraph,  
4 the Legislature must have specifically appropriated sufficient  
5 funds in the General Appropriations Act to support the  
6 increase in cost as estimated by the Social Services  
7 Estimating Conference. This subsection expires July 1, 2001.

8       Section 9. For the 2000-2001 fiscal year only, the  
9 Departments of Children and Family Services, Management  
10 Services, Labor and Employment Security, and Health and the  
11 Agency for Health Care Administration may transfer positions  
12 and general revenue funds as necessary to comply with any  
13 provision of the 2000-2001 General Appropriations Act or  
14 Workforce Innovation Act of 2000 which requires or  
15 specifically authorizes the transfer of positions and general  
16 revenue funds between these agencies. This section expires  
17 July 1, 2001.

18       Section 10. In order to implement Specific  
19 Appropriations 307-310, 310B, and 312 of the 2000-2001 General  
20 Appropriations Act, section 39.3065, Florida Statutes, is  
21 amended to read:

22       39.3065 Sheriffs of Pasco, Manatee, and Pinellas  
23 Counties to provide child protective investigative services;  
24 procedures; funding.--

25       (1) As described in this section, the Department of  
26 Children and Family Services shall, by the end of fiscal year  
27 1999-2000, transfer all responsibility for child protective  
28 investigations for Pinellas County, Manatee County, and Pasco  
29 County to the sheriff of that county in which the child abuse,  
30 neglect, or abandonment is alleged to have occurred. Each  
31 sheriff is responsible for the provision of all child



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1 protective investigations in his or her county. Each  
2 individual who provides these services must complete the  
3 training provided to and required of protective investigators  
4 employed by the Department of Children and Family Services.

5 (2) During fiscal year 1998-1999, the Department of  
6 Children and Family Services and each sheriff's office shall  
7 enter into a contract for the provision of these services.  
8 Funding for the services will be appropriated to the  
9 Department of Children and Family Services, and the department  
10 shall transfer to the respective sheriffs for the duration of  
11 fiscal year 1998-1999, funding for the investigative  
12 responsibilities assumed by the sheriffs, including federal  
13 funds that the provider is eligible for and agrees to earn and  
14 that portion of general revenue funds which is currently  
15 associated with the services that are being furnished under  
16 contract, and including, but not limited to, funding for all  
17 investigative, supervisory, and clerical positions; training;  
18 all associated equipment; furnishings; and other fixed capital  
19 items. The contract must specify whether the department will  
20 continue to perform part or none of the child protective  
21 investigations during the initial year. The sheriffs may  
22 either conduct the investigations themselves or may, in turn,  
23 subcontract with law enforcement officials or with properly  
24 trained employees of private agencies to conduct  
25 investigations related to neglect cases only. If such a  
26 subcontract is awarded, the sheriff must take full  
27 responsibility for any safety decision made by the  
28 subcontractor and must immediately respond with law  
29 enforcement staff to any situation that requires removal of a  
30 child due to a condition that poses an immediate threat to the  
31 child's life. The contract must specify whether the services

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1 are to be performed by departmental employees or by persons  
2 determined by the sheriff. During this initial year, the  
3 department is responsible for quality assurance, and the  
4 department retains the responsibility for the performance of  
5 all child protective investigations. The department must  
6 identify any barriers to transferring the entire  
7 responsibility for child protective services to the sheriffs'  
8 offices and must pursue avenues for removing any such barriers  
9 by means including, but not limited to, applying for federal  
10 waivers. By January 15, 1999, the department shall submit to  
11 the President of the Senate, the Speaker of the House of  
12 Representatives, and the chairs of the Senate and House  
13 committees that oversee departmental activities a report that  
14 describes any remaining barriers, including any that pertain  
15 to funding and related administrative issues. Unless the  
16 Legislature, on the basis of that report or other pertinent  
17 information, acts to block a transfer of the entire  
18 responsibility for child protective investigations to the  
19 sheriffs' offices, the sheriffs of Pasco County, Manatee  
20 County, and Pinellas County, beginning in fiscal year  
21 1999-2000, shall assume the entire responsibility for such  
22 services, as provided in subsection (3).

23 (3)(a) Beginning in fiscal year 1999-2000, the  
24 sheriffs of Pasco County, Manatee County, and Pinellas County  
25 have the responsibility to provide all child protective  
26 investigations in their respective counties.

27 (b) The sheriffs of Pasco County, Manatee County, and  
28 Pinellas County shall operate, at a minimum, in accordance  
29 with the performance standards established by the Legislature  
30 for protective investigations conducted by the Department of  
31 Children and Family Services.

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1           (c) Funds for providing child protective  
2 investigations in Pasco County, Manatee County, and Pinellas  
3 County must be identified in the annual appropriation made to  
4 the Department of Children and Family Services, which shall  
5 award grants for the full amount identified to the respective  
6 sheriffs' offices. Funds for the child protective  
7 investigations may not be integrated into the sheriffs'  
8 regular budgets. Budgetary data and other data relating to the  
9 performance of child protective investigations must be  
10 maintained separately from all other records of the sheriffs'  
11 offices.

12           (d) Program performance evaluation shall be based on  
13 criteria mutually agreed upon by the respective sheriffs and a  
14 committee of seven persons appointed by the Governor and  
15 selected from those persons serving on the Department of  
16 Children and Family Services District 5 Health and Human  
17 Services Board and District 6 Health and Human Services Board.  
18 Two of the Governor's appointees must be residents of Pasco  
19 County, two of the Governor's appointees must be residents of  
20 Manatee County, and two of the Governor's appointees must be  
21 residents of Pinellas County. Such appointees shall serve at  
22 the pleasure of the Governor. The individuals appointed must  
23 have demonstrated experience in outcome evaluation, social  
24 service areas of protective investigation, or child welfare  
25 supervision. The committee shall submit an annual report  
26 regarding quality performance, outcome-measure attainment, and  
27 cost efficiency to the President of the Senate, the Speaker of  
28 the House of Representatives, and to the Governor no later  
29 than January 31 of each year the sheriffs are receiving  
30 general appropriations to provide child protective  
31 investigations.

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1           (4) For the 2000-2001 ~~1999-2000~~ fiscal year only, the  
2 Sheriffs ~~Sheriff~~ of Broward County and Seminole County shall  
3 perform the same child protective investigative services  
4 according to the same standards as are performed by the  
5 sheriffs of Pinellas County, Manatee County, and Pasco County  
6 under this section. This subsection expires July 1, 2001 ~~2000~~.

7           Section 11. Subsection (1) of section 1 of chapter  
8 99-219, Laws of Florida, is amended to read:

9           Section 1. (1) The following provisions of section  
10 20.19, Florida Statutes, ~~1998 Supplement~~, are waived until  
11 July 1, 2001 ~~2000~~, for the purpose of allowing the Department  
12 of Children and Family Services to organize programs,  
13 districts, and functions of the department to achieve more  
14 effective and efficient service delivery and improve  
15 accountability, notwithstanding the provisions of section  
16 20.04, Florida Statutes:

17           (a) Section 20.19(2)(b) and (f) Florida Statutes, ~~1998~~  
18 ~~Supplement~~, relating to the secretary and deputy secretary.

19           (b) Section 20.19(3), Florida Statutes, ~~1998~~  
20 ~~Supplement~~, relating to the Office of Standards and  
21 Evaluation.

22           (c) Section 20.19(5)(a), Florida Statutes, ~~1998~~  
23 ~~Supplement~~, relating to program offices.

24           (d) Section 20.19(6)(a), (c), and (d), Florida  
25 Statutes, ~~1998 Supplement~~, relating to the Assistant Secretary  
26 for Administration.

27           (e) Section 20.19(8)(l), (m), (n), and (o), Florida  
28 Statutes, ~~1998 Supplement~~, relating to health and human  
29 services boards.

30           (f) Section 20.19(9), Florida Statutes, ~~1998~~  
31 ~~Supplement~~, relating to district nominee qualifications review

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1 committees.

2 (g) Section 20.19(10), (a), (b), (c)1.-7., (d), (e),  
3 (f), and (g), Florida Statutes, ~~1998 Supplement~~, relating to  
4 the district administrator.

5 (h) Section 20.19(12)(d), Florida Statutes, ~~1998~~  
6 ~~Supplement~~, relating to the departmental budget.

7  
8 Actions taken under the authority granted by this section must  
9 be taken in consultation with the Executive Office of the  
10 Governor. The secretary shall submit a report describing  
11 actions taken and additional plans for implementing the  
12 provisions of this section to the Governor, the President of  
13 the Senate, and the Speaker of the House of Representatives by  
14 30 ~~thirty~~ days after this act ~~bill~~ becomes a law. The  
15 department shall submit status reports ~~on a monthly basis~~  
16 through December 2000 ~~1999~~.

17 Section 12. In order to implement Specific  
18 Appropriations 1150, 1159A, 1161, 1165, 1171, 1175, 1178,  
19 1183, 1186, and 1190A of the 2000-2001 General Appropriations  
20 Act, subsection (17) of section 216.181, Florida Statutes, is  
21 amended to read:

22 216.181 Approved budgets for operations and fixed  
23 capital outlay.--

24 (17) Notwithstanding any other provision of this  
25 section to the contrary, and for the 2000-2001 ~~1999-2000~~  
26 fiscal year only, the Florida Department of Law Enforcement  
27 may transfer up to 20 positions and associated budget between  
28 budget entities, provided the same funding source is used  
29 throughout each transfer. The department may also transfer up  
30 to 10 percent of the initial approved salary rate between  
31 budget entities, provided the same funding source is used

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1 throughout each transfer. The department must provide notice  
2 to the Executive Office of the Governor, the chair of the  
3 Senate Budget Committee, and the chair of the House Committee  
4 on Criminal Justice Appropriations for all transfers of  
5 positions or salary rate. This subsection expires ~~is repealed~~  
6 ~~on~~ July 1, 2001 ~~2000~~.

7           Section 13. Consistent with the provisions of section  
8 216.163, Florida Statutes, in accordance with  
9 performance-based program budgeting requirements, and  
10 notwithstanding the provisions of section 216.181, Florida  
11 Statutes, the Florida Department of Law Enforcement may  
12 transfer up to one-half of 1 percent of the funds in Specific  
13 Appropriations 1150, 1159A, 1161, 1165, 1171, 1175, 1178,  
14 1183, 1186, and 1190A, of the 2000-2001 General Appropriations  
15 Act for lump-sum salary bonuses for departmental employees at  
16 the discretion of the executive director, provided that such  
17 bonuses are given only to selected employees for meritorious  
18 performance, instead of being given as across-the-board  
19 bonuses for all employees. The department, after consultation  
20 with the Executive Office of the Governor, shall provide a  
21 plan to the chair of the House Fiscal Responsibility Council  
22 and to the chair of the Senate Budget Committee for approval  
23 before awarding such bonuses. This section expires July 1,  
24 2001.

25           Section 14. In order to implement Specific  
26 Appropriations 1591G and 1476 of the 2000-2001 General  
27 Appropriations Act, subsection (7) of section 212.20, Florida  
28 Statutes, is amended to read:

29           212.20 Funds collected, disposition; additional powers  
30 of department; operational expense; refund of taxes  
31 adjudicated unconstitutionally collected.--

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1           (7) For the 2000-2001 ~~1999-2000~~ fiscal year only, the  
2 use of funds allocated to the Solid Waste Management Trust  
3 Fund shall be as provided in the General Appropriations Act.  
4 There is appropriated \$10.5 ~~transferred \$15.5~~ million for  
5 wastewater ~~surface water~~ improvement and management projects  
6 and \$10 million for the aquatic weed control program from  
7 revenues provided by this section. This subsection expires ~~is~~  
8 ~~repealed on~~ July 1, 2001 ~~2000~~.

9           Section 15. In order to implement Specific  
10 Appropriation 1633A of the 2000-2001 General Appropriations  
11 Act, subsections (8) and (9) of section 403.7095, Florida  
12 Statutes, are amended to read:

13           403.7095 Solid waste management grant program.--

14           (8) For fiscal year 2000-2001 ~~1999-2000~~, the  
15 department shall provide counties with populations under  
16 100,000 with at least 80 percent of the level of funding they  
17 received in fiscal year 1997-1998 for solid waste management  
18 and recycling grants.

19           (9) For fiscal year 2000-2001 ~~1999-2000~~, the  
20 department shall provide 10 percent of the total funds  
21 available after the requirements of subsection (8) are met for  
22 recycling grants available to all counties on a competitive  
23 basis for innovative programs. The department may consider one  
24 or more of the following criteria in determining whether a  
25 grant proposal is innovative:

26           (a) Demonstrate advanced technologies or processes.

27           (b) Collect and recycle materials targeted by the  
28 department.

29           (c) Demonstrate substantial improvement in program  
30 cost-effectiveness and efficiency as measured against  
31 statewide average costs for the same or similar programs.

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1 (d) Demonstrate transferability of technology and  
2 processes used in program.

3 (e) Demonstrate and implement multicounty or regional  
4 recycling programs.

5 Section 16. In order to implement Specific  
6 Appropriations 2432, 2433, and 2434 of the 2000-2001 General  
7 Appropriations Act, section 110.1239, Florida Statutes, is  
8 amended to read:

9 110.1239 State group health insurance program  
10 funding.--For the 2000-2001 ~~1999-2000~~ fiscal year only, it is  
11 the intent of the Legislature that the state group health  
12 insurance program be managed, administered, operated, and  
13 funded in such a manner as to maximize the protection of state  
14 employee health insurance benefits. Inherent in this intent is  
15 the recognition that the health insurance liabilities  
16 attributable to the benefits offered state employees should be  
17 fairly, orderly, and equitably funded. Accordingly:

18 (1) The division shall determine the level of premiums  
19 necessary to fully fund the state group health insurance  
20 program for the next fiscal year. Such determination shall be  
21 made after each revenue estimating conference on health  
22 insurance as provided in s. 216.136(1), but not later than  
23 December 1 and April 1 of each fiscal year.

24 (2) The Governor, in the Governor's recommended  
25 budget, shall provide premium rates necessary for full funding  
26 of the state group health insurance program, and the  
27 Legislature shall provide in the General Appropriations Act  
28 for a premium level necessary for full funding of the state  
29 group health insurance program.

30 ~~(3) For purposes of funding, any additional~~  
31 ~~appropriation amounts allocated to the state group health~~



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1 ~~insurance program by the Legislature shall be considered as a~~  
2 ~~state contribution and thus an increase in the state premiums.~~

3 ~~(3)(4) This section expires is repealed on July 1,~~  
4 ~~2001 ~~2000~~.~~

5 Section 17. In order to implement Specific  
6 Appropriation 1582A of the 2000-2001 General Appropriations  
7 Act, section 86 of chapter 93-213, Laws of Florida, as amended  
8 by section 28 of chapter 98-46, Laws of Florida, and section  
9 29 of chapter 99-228, Laws of Florida, is amended to read:

10 Section 86. The Department of Environmental Regulation  
11 is authorized 54 career service positions for administering  
12 the state NPDES program. Twenty-five career service positions  
13 are authorized for startup of the program beginning July 1,  
14 1993, and the remaining 29 career service positions beginning  
15 January 1, 1994. The state NPDES program staffing shall start  
16 July 1, 1993, with completion targeted for 6 months following  
17 United States Environmental Protection Agency authorization to  
18 administer the National Pollutant Discharge Elimination System  
19 program. Implementation of positions is subject to review and  
20 final approval by the secretary of the Department of  
21 Environmental Regulation. The sum of \$3.2 million is hereby  
22 appropriated from the Pollution Recovery Trust Fund to cover  
23 program startup costs. For the 2000-2001 ~~1999-2000~~ fiscal year  
24 only, such funds need not be repaid.

25 Section 18. In order to implement Specific  
26 Appropriations 2408, 2409, 2410, and 2411 of the 2000-2001  
27 General Appropriations Act, subsection (4) of section 287.161,  
28 Florida Statutes, is amended to read:

29 287.161 Executive aircraft pool; assignment of  
30 aircraft; charge for transportation.--

31 (4) Notwithstanding the requirements of subsections

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1 (2) and (3) and for the 2000-2001 ~~1999-2000~~ fiscal year only,  
 2 the Department of Management Services shall charge all persons  
 3 receiving transportation from the executive aircraft pool a  
 4 rate not less than the mileage allowance fixed by the  
 5 Legislature for the use of privately owned vehicles. Fees  
 6 collected for persons traveling by aircraft in the executive  
 7 aircraft pool shall be deposited into the Bureau of Aircraft  
 8 Trust Fund and shall be expended for costs incurred to operate  
 9 the aircraft management activities of the department. It is  
 10 the intent of the Legislature that the executive aircraft pool  
 11 be operated on a full cost recovery basis, less available  
 12 funds. This subsection expires July 1, 2001 ~~2000~~.

13 Section 19. In order to implement Specific  
 14 Appropriation 1596C of the 2000-2001 General Appropriations  
 15 Act, subsection (6) of section 403.1826, Florida Statutes, is  
 16 amended to read:

17 403.1826 Grants, requirements for eligibility.--

18 (6)(a) A grant may not be made unless the local  
 19 governmental agency assures the department of the proper and  
 20 efficient operation and maintenance of the project after  
 21 construction. Revenue sufficient to ensure that the facility  
 22 will be self-supporting shall be generated from sources which  
 23 include, but are not limited to, service charges and  
 24 connection fees. The revenue generated shall provide for  
 25 financing future sanitary sewerage capital improvements. The  
 26 grantee shall accumulate, during the design life of the  
 27 grant-funded project, moneys in an amount equivalent to the  
 28 grant amount adjusted for inflationary cost increases.

29 (b) The department may waive this accumulation  
 30 requirement for up to 5 years for a grantee, in a county as  
 31 defined by s. 125.011(1), which certifies to the department's

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1 satisfaction that an equivalent amount of money will be used,  
2 above the required amounts, to pay outstanding obligations  
3 resulting from improvements to the system. This paragraph  
4 expires July 1, 2001 ~~2000~~.

5 Section 20. In order to implement Specific  
6 Appropriations 1807, 1816, 1822, 1837, 1847, and 1859 of the  
7 2000-2001 General Appropriations Act, subsection (19) is added  
8 to section 216.181, Florida Statutes, read:

9 216.181 Approved budgets for operations and fixed  
10 capital outlay.--

11 (19) Notwithstanding any other provision of this  
12 chapter to the contrary, the Florida Department of  
13 Transportation, in order to facilitate the transfer of  
14 personnel to the new turnpike headquarters location in Orange  
15 County, may transfer salary rate to the turnpike budget entity  
16 from other departmental budget entities. The department must  
17 provide documentation to the Executive Office of the Governor,  
18 the chair of the Senate Budget Committee, and the chair of the  
19 House Committee on Transportation and Economic Development  
20 Appropriations for all transfers. This subsection expires July  
21 1, 2001.

22 Section 21. The Division of Pari-mutuel Wagering of  
23 the Department of Business and Professional Regulation shall  
24 transfer all tangible personal property which is owned by the  
25 department and currently in use by the College of Veterinary  
26 Medicine at the University of Florida in Gainesville, Florida,  
27 to the College of Veterinary Medicine at the University of  
28 Florida.

29 Section 22. The Florida Legislature affirms that all  
30 funds and related interest appropriated to the Instituto  
31 Patriotico y Docente San Carlos, Inc., a Florida







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1 specific appropriation or specifically identified proviso  
2 language in the 2000-2001 General Appropriations Act is void  
3 if the specific appropriation or specifically identified  
4 proviso language is vetoed. A section of this act that  
5 implements more than one specific appropriation or more than  
6 one portion of specifically identified proviso language in the  
7 2000-2001 General Appropriations Act is void if all the  
8 specific appropriations or portions of specifically identified  
9 proviso language are vetoed.

10 Section 28. If any other act passed during the 2000  
11 Regular Session of the Legislature or any extension thereof  
12 contains a provision that is substantively the same as a  
13 provision in this act, but that removes or is otherwise not  
14 subject to the future repeal applied to such provision by this  
15 act, the Legislature intends that the provision in the other  
16 act shall take precedence and shall continue to operate,  
17 notwithstanding the future repeal provided by this act.

18 Section 29. The performance measures and standards  
19 established in this section for individual programs in  
20 education shall be applied to those programs for the 2000-2001  
21 fiscal year. These performance measures and standards are  
22 directly linked to the appropriations made in the General  
23 Appropriations Act for Fiscal Year 2000-2001 as required by  
24 the Government Performance and Accountability Act of 1994.

25 (1) DEPARTMENT OF EDUCATION.--

26 (a) For the Private Colleges and Universities Program,  
27 the outcome measures, output measures, and associated  
28 performance standards with respect to funds provided in  
29 Specific Appropriations 11, 12, 16-21, 24-27, 29-32, and 35-41  
30 are as follows:

31 1. FLORIDA RESIDENT ACCESS GRANT OUTCOME MEASURES.--

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- 1           a. Retention rate of First Time in College (FTIC)
- 2 award recipients, using a 6-year rate.....FY 2001-2002 LBR
- 3           b. Graduation rate of FTIC award recipients, using a
- 4 6-year rate..... FY 2001-2002 LBR
- 5           2. FLORIDA RESIDENT ACCESS GRANT OUTPUT MEASURE.--
- 6           a. Number of degrees granted by level for FRAG
- 7 recipients and contract program recipients...FY 2001-2002 LBR
- 8           3. ACADEMIC CONTRACTS OUTCOME MEASURES.--
- 9           a. Retention rate of award recipients.FY 2001-2002 LBR
- 10          b. Graduation rate of award recipients....FY 2001-2002
- 11 LBR
- 12          c. Of those graduates remaining in Florida, the
- 13 percent employed at \$22,000 or more 1 year following
- 14 graduation.....FY 2001-2002 LBR
- 15          d. Of those graduates remaining in Florida, the
- 16 percent employed at \$22,000 or more 5 years following
- 17 graduation.....FY 2001-2002 LBR
- 18          e. Licensure/certification rates of award recipients
- 19 (where applicable).....FY 2001-2002 LBR
- 20          4. ACADEMIC CONTRACTS OUTPUT MEASURES.--
- 21          a. Number of prior year's graduates...FY 2001-2002 LBR
- 22          b. Number of prior year's graduates remaining in
- 23 Florida.....FY 2001-2002
- 24 LBR
- 25          5. HISTORICALLY BLACK COLLEGES AND UNIVERSITIES
- 26 OUTCOME MEASURES.--
- 27          a. Retention rate of students, using a 6-year rate..FY
- 28 2001-2002 LBR
- 29          b. Graduation rate of students, using a 6-year rate.FY
- 30 2001-2002 LBR
- 31          6. HISTORICALLY BLACK COLLEGES AND UNIVERSITIES OUTPUT



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- 1 MEASURE.--
- 2     a. Number of FTIC students, disaggregated by in-state
- 3 and out-of-state.....FY 2001-2002 LBR
- 4     (b) For the Financial Aid Programs, the outcome
- 5 measures, output measures, and associated performance
- 6 standards with respect to funds provided in Specific
- 7 Appropriations 2 and 55 are as follows:
- 8         1. BRIGHT FUTURES SCHOLARSHIP OUTCOME MEASURES.--
- 9             a. Percent of high school graduates who successfully
- 10 completed the 19 core credits.....60%
- 11             b. Retention rate of FTIC award recipients, by
- 12 delivery system, using a 4-year rate for community colleges
- 13 and a 6-year rate for universities..... FY 2001-2002 LBR
- 14             c. Graduation rate of FTIC award recipients, by
- 15 delivery system..... FY 2001-2002 LBR
- 16             d. Percent of high school graduates eligible for
- 17 awards who enrolled in a Florida postsecondary institution.84%
- 18             e. Percentage of high school graduates attending
- 19 Florida postsecondary institutions.....51%
- 20         2. BRIGHT FUTURES SCHOLARSHIP OUTPUT MEASURE.--
- 21             a. Number of Bright Futures recipients.....73,406
- 22         3. FLORIDA STUDENT ASSISTANCE GRANTS (FSAG) OUTCOME
- 23 MEASURES.--
- 24             a. Retention rate of FTIC award recipients, by
- 25 delivery system..... FY 2001-2002 LBR
- 26             b. Graduation rate of FTIC award recipients, by
- 27 delivery system..... FY 2001-2002 LBR
- 28         4. CRITICAL TEACHER SHORTAGE LOAN FORGIVENESS PROGRAM
- 29 OUTCOME MEASURE.--
- 30             a. Percent of recipients who, upon completion of the
- 31 program, work in fields in which there are shortages.....FY

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1 2001-2002 LBR

2 (c) For the Public Schools Program, the outcome  
3 measures, output measures, and associated performance  
4 standards with respect to funds provided in Specific  
5 Appropriations 3, 3A, 5, 5A, 59-113, 115, and 117 are as  
6 follows:

7 1. KINDERGARTEN - GRADE TWELVE (K-12) OUTCOME  
8 MEASURES.--

9 a. Number and percent of teachers with National  
10 Teacher's Certification, reported by district.....1,046/0.8%

11 b. Number and percent of "A" schools, reported by  
12 district.....254/10%

13 c. Number and percent of schools that receive a grade  
14 of "D" or "F," reported by district.....494/20%

15 d. Number and percent of schools declining one or more  
16 letter grades, reported by district.....FY 2001-2002 LBR

17 e. Number and percent of schools improving one or more  
18 letter grades, reported by district.....FY 2001-2002 LBR

19 2. STATE OVERSIGHT AND ASSISTANCE TO PUBLIC SCHOOLS  
20 OUTCOME MEASURES.--

21 a. Percent of certificates issued within 30 days after  
22 receipt of application.....84%

23 b. Number of districts that have implemented a high  
24 quality professional development system, as determined by the  
25 Department of Education, based on its review of student  
26 performance data and the success of districts in defining and  
27 meeting the training needs of teachers.....12

28 c. Percent of current fiscal year competitive grants  
29 approved by August 1 of current fiscal year.....90%

30 3. STATE OVERSIGHT AND ASSISTANCE TO PUBLIC SCHOOLS  
31 OUTPUT MEASURE.--

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- 1           a. Number of certification applications processed
- 2 .....56,000
- 3           (d) For the Workforce Development Program, the outcome
- 4 measures, output measures, and associated performance
- 5 standards with respect to funds provided in Specific
- 6 Appropriations 123-127 and 128-136 are as follows:
- 7           1. WORKFORCE DEVELOPMENT OUTCOME MEASURES.--
- 8           a. Number and percent of vocational certificate
- 9 program completers who are found placed according to the
- 10 following definitions:
- 11           (I) Level III - Completed a program identified as high
- 12 wage/high skill on the Occupational Forecasting List and found
- 13 employed at \$4,680 or more per quarter.....12,227/42.6%
- 14           (II) Level II - Completed a program identified for new
- 15 entrants on the Occupational Forecasting List and found
- 16 employed at \$3,900 or more per quarter, or found continuing
- 17 education in a college credit-level program.....4,369/15.2%
- 18           (III) Level I - Completed any program not included in
- 19 Levels II or III and found employed, enlisted in the military,
- 20 or continuing their education at the vocational certificate
- 21 level.....10,801/37.6%
- 22           b. Number and percent of associate in science degree
- 23 and college-credit certificate program completers who are
- 24 found placed according to the following definitions:
- 25           (I) Level III - Completed a program identified as high
- 26 wage/high skill on the Occupational Forecasting List and found
- 27 employed at \$4,680 or more per quarter.....6,897/57.9%
- 28           (II) Level II - Completed a program identified for new
- 29 entrants on the Occupational Forecasting List and found
- 30 employed at \$3,900 or more per quarter, or found continuing
- 31 education in a college credit-level program.....1,351/11.3%

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- 1           (III) Level I - Completed any program not included in
- 2 Levels II or III and found employed, enlisted in the military,
- 3 or continuing their education at the vocational certificate
- 4 level.....1,166/13.9%
- 5           2. WORKFORCE DEVELOPMENT OUTPUT MEASURE.--
- 6           a. Number of adult basic education, including English
- 7 as a Second Language, and adult secondary education completion
- 8 point completers who are found employed or continuing their
- 9 education.....FY 2001-2002 LBR
- 10          (e) For the Community Colleges program, the outcome
- 11 measures, output measures, and associated performance
- 12 standards with respect to funds provided in Specific
- 13 Appropriations 8 and 137-152 are as follows:
- 14          1. COMMUNITY COLLEGE OUTCOME MEASURES.--
- 15          a. Percent of Associate in Arts (AA) degree graduates
- 16 who transfer to a state university within 2 years.....64%
- 17          b. Percent of AA degree transfers to the State
- 18 University System who earn a 2.5 or above in the SUS after a
- 19 year.....73%
- 20          c. Of the AA graduates who are employed full-time
- 21 rather than continuing their education, the percent which are
- 22 in jobs earning at least \$9 an hour.....59%
- 23          d. Of the AA students who complete 18 credit hours,
- 24 the percent of whom graduate in 4 years, disaggregating the
- 25 data by the following groups: ethnic, disabled, limited
- 26 English speaking, and economically disadvantaged.....33%
- 27          e. Percent of students graduating with total
- 28 accumulated credit hours that are less than or equal to 120
- 29 percent of the degree requirement.....36%
- 30          f. Percent of students exiting the college-preparatory
- 31 program who enter college-level course work associated with

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1 the AA, Associate in Science (AS), Postsecondary Vocational  
2 Certificate, and Postsecondary Adult Vocational programs...66%  
3 g. Percent of AA degree transfers to the State  
4 University System who started in College Prep and who earn a  
5 2.5 in the SUS after 1 year.....72%  
6 2. COMMUNITY COLLEGE OUTPUT MEASURES.--  
7 a. Number of AA degrees granted.....29,000  
8 b. Number of students receiving college preparatory  
9 instruction.....94,000  
10 c. Number of students enrolled in baccalaureate  
11 programs offered on community college campuses....FY 2001-2002  
12 LBR  
13 (f) For the Postsecondary Education Planning  
14 Commission (PEPC) program, the outcome measures and associated  
15 performance standards with respect to funds provided in  
16 Specific Appropriations 153-158 are as follows:  
17 1. PEPC OUTCOME MEASURE.--  
18 a. Completed studies required by statute or the  
19 General Appropriations Act.....100%  
20 (g) For the State University System program, the  
21 outcome measures, output measures, and associated performance  
22 standards with respect to funds provided in Specific  
23 Appropriations 9A-9D, 160-183A are as follows:  
24 1. STATE UNIVERSITY SYSTEM OUTCOME MEASURES.--  
25 a. Graduation rate for First Time in College (FTIC)  
26 students, using a 6-year rate.....61%  
27 b. Retention rate for FTIC students, using a 6-year  
28 rate.....71%  
29 c. Graduation rate for AA transfer students, using a  
30 4-year rate.....69%  
31 d. Retention rate for AA transfer students, using a

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1	<u>4-year rate.....</u>	<u>80%</u>
2	<u>e. Percent of students graduating with total</u>	
3	<u>accumulated credit hours that are less than or equal to 115</u>	
4	<u>percent of the degree requirement, disaggregating the data by</u>	
5	<u>FTIC and AA transfers.....</u>	<u>61%</u>
6	<u>f. Pass rate on licensure/certification exams, for the</u>	
7	<u>first sitting.....</u>	<u>FY 2001-2002 LBR</u>
8	<u>g. Of the prior year graduates remaining in Florida,</u>	
9	<u>the percent employed at \$22,000 or more 1 year following</u>	
10	<u>graduation.....</u>	<u>60%</u>
11	<u>h. Of those graduates remaining in Florida, the</u>	
12	<u>percent employed at \$22,000 or more 5 years following</u>	
13	<u>graduation.....</u>	<u>90%</u>
14	<u>i. Percent of undergraduate students enrolled in</u>	
15	<u>graduate school upon completion of the baccalaureate degree</u>	
16	<u>.....</u>	<u>16%</u>
17	<u>j. Externally generated research and training grant</u>	
18	<u>funds (federal, state, local, business, and industry) per</u>	
19	<u>state-funded ranked faculty full-time equivalent..</u>	<u>FY 2001-2002</u>
20	<u>LBR</u>	
21	<u>k. Average number of articles in Institute for</u>	
22	<u>Scientific Information Publication Count per ranked faculty.</u>	<u>FY</u>
23	<u>2001-2002 LBR</u>	
24	<u>l. For IFAS only, the percent of public service</u>	
25	<u>projects where the beneficiary is satisfied or highly</u>	
26	<u>satisfied with the extension assistance.....</u>	<u>98%</u>
27	<u>m. Of the total instructional effort by level, the</u>	
28	<u>percent of effort provided by faculty:</u>	
29	<u>(I) Lower level.....</u>	<u>35%</u>
30	<u>(II) Upper level.....</u>	<u>50%</u>
31	<u>(III) Graduate.....</u>	<u>55%</u>

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1           n. Number and percent of qualified Florida students,  
2 those applicants meeting BOR admission standards, admitted as  
3 FTIC students.....FY 2001-2002  
4 LBR/95%

5           o. Percent of FTIC students admitted as student  
6 profile assessments.....10%

7           p. Percent of student profile assessments who are  
8 out-of-state students.....10%

9           q. Of total faculty effort allocated for public  
10 service, the percent devoted to public schools.....25%

11           2. STATE UNIVERSITY SYSTEM OUTPUT MEASURE.--

12           a. Number of degrees granted, by level:

13           (I) Baccalaureate.....37,982

14           (II) Masters.....11,008

15           (III) Professional.....1,255

16           (IV) Doctoral.....1,170

17           Section 30. The performance measures and standards  
18 established in this section for individual programs in human  
19 services agencies shall be applied to those programs for the  
20 2000-2001 fiscal year. These performance measures and  
21 standards are directly linked to the appropriations made in  
22 the General Appropriations Act for Fiscal Year 2000-2001 as  
23 required by the Government Performance and Accountability Act  
24 of 1994.

25           (1) AGENCY FOR HEALTH CARE ADMINISTRATION.--

26           (a) For the Administration and Support Program, the  
27 outcome measures, output measures, and associated performance  
28 standards with respect to funds provided in Specific  
29 Appropriations 184-190 are as follows:

30           1. OUTCOME MEASURES.--

31           a. Administrative cost as a percent of total agency

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1 costs.....1.2%  
2       b. Information technology costs as a percent of agency  
3 administrative costs.....9.6%  
4       2. OUTPUT MEASURE.--  
5       a. Number of information technology service hours  
6 .....165,460  
7       (b) For the Health Care Services Program, the outcome  
8 measures, output measures, and associated performance  
9 standards with respect to funds provided in Specific  
10 Appropriations 191-251 are as follows:  
11       1. CHILDREN SPECIAL HEALTH CARE (KIDCARE PROGRAM)  
12 OUTCOME MEASURES.--  
13       a. Percent of eligible uninsured children who receive  
14 health benefits coverage.....100%  
15       b. Percent of children enrolled with up-to-date  
16 immunizations.....80%  
17       c. Percent of compliance with the standards  
18 established in the Guidelines for Health Supervision of  
19 Children and Youth as developed by the American Academy of  
20 Pediatrics for children eligible under the program.....80%  
21       d. Percent of families satisfied with the care  
22 provided under the program.....90%  
23       2. CHILDREN SPECIAL HEALTH CARE (KIDCARE PROGRAM)  
24 OUTPUT MEASURES.--  
25       a. Total number of uninsured children enrolled in  
26 KidCare.....400,982  
27       b. Number of uninsured children enrolled in Florida  
28 Healthy Kids.....261,927  
29       c. Number of uninsured children enrolled in Medikids  
30 .....30,994  
31       d. Number of uninsured children enrolled in Children's



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1	<u>Medical Services Network.....</u>	<u>6,326</u>
2	<u>e. Number of uninsured children enrolled in the</u>	
3	<u>Medicaid Expansion.....</u>	<u>16,735</u>
4	<u>f. Number of uninsured children enrolled in Medicaid</u>	
5	<u>as a result of outreach efforts.....</u>	<u>85,000</u>
6	<u>3. EXECUTIVE DIRECTION AND SUPPORT SERVICES OUTCOME</u>	
7	<u>MEASURE.--</u>	
8	<u>a. Administrative cost as a percent of total program</u>	
9	<u>costs.....</u>	<u>1.2%</u>
10	<u>4. EXECUTIVE DIRECTION AND SUPPORT SERVICES OUTPUT</u>	
11	<u>MEASURES.--</u>	
12	<u>a. Average number of days between receipt of clean</u>	
13	<u>Medicaid claim and payment.....</u>	<u>16</u>
14	<u>b. Number of Medicaid claims received.....</u>	<u>115,612,455</u>
15	<u>c. Number of Medicaid claims paid.....</u>	<u>75,319,381</u>
16	<u>5. MEDICAID SERVICES TO INDIVIDUALS OUTCOME</u>	
17	<u>MEASURES.--</u>	
18	<u>a. Percent of women receiving adequate prenatal care</u>	
19	<u>.....</u>	<u>85.0%</u>
20	<u>b. Neonatal mortality rate per 1,000.....</u>	<u>4.70</u>
21	<u>c. Average number of months between pregnancies for</u>	
22	<u>those receiving family planning services.....</u>	<u>37.4</u>
23	<u>d. Percent of eligible children who received all</u>	
24	<u>required components of EPSDT screen.....</u>	<u>72%</u>
25	<u>e. Percent of child hospitalizations for conditions</u>	
26	<u>preventable with good ambulatory care.....</u>	<u>7.50%</u>
27	<u>f. Percent of nondisabled working age adult</u>	
28	<u>hospitalizations for conditions preventable with good</u>	
29	<u>ambulatory care.....</u>	<u>12.5%</u>
30	<u>g. Percent of disabled working age adult</u>	
31	<u>hospitalizations for conditions preventable with good</u>	

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1	<u>ambulatory care.....</u>	<u>13.5%</u>
2	<u>h. Percent of elder hospitalizations for conditions</u>	
3	<u>preventable with good ambulatory care.....</u>	<u>13.0%</u>
4	<u>6. MEDICAID SERVICES TO INDIVIDUALS OUTPUT MEASURES.--</u>	
5	<u>a. Number of women receiving prenatal care.....</u>	<u>143,852</u>
6	<u>b. Number of vaginal deliveries.....</u>	<u>58,225</u>
7	<u>c. Number of women receiving family planning services</u>	
8	.....	<u>256,496</u>
9	<u>d. Number of children ages 1-20 enrolled in Medicaid</u>	
10	.....	<u>1,179,147</u>
11	<u>e. Number of children receiving EPSDT services.</u>	<u>193,031</u>
12	<u>f. Number of hospital inpatient services provided to</u>	
13	<u>children.....</u>	<u>44,353</u>
14	<u>g. Number of physician services provided to children</u>	
15	.....	<u>3,927,330</u>
16	<u>h. Number of prescribed drugs provided to children</u>	
17	.....	<u>3,101,827</u>
18	<u>i. Percent of nondisabled adults receiving a service</u>	
19	.....	<u>76%</u>
20	<u>j. Percent of enrolled disabled adults receiving a</u>	
21	<u>service.....</u>	<u>87.6%</u>
22	<u>k. Percent of hospital stays for elder recipients</u>	
23	<u>exceeding length of stay criteria.....</u>	<u>9.5%</u>
24	<u>l. Number of elders enrolled in long term care waivers</u>	
25	.....	<u>13,614</u>
26	<u>m. Number of hospital inpatient services provided to</u>	
27	<u>elders.....</u>	<u>111,883</u>
28	<u>n. Number of physician services provided to elders</u>	
29	.....	<u>3,042,986</u>
30	<u>o. Number of prescribed drugs provided to elders</u>	
31	.....	<u>10,044,825</u>

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- 1           7. MEDICAID LONG TERM CARE OUTCOME MEASURES.--
- 2           a. Percent of elder hospitalizations for conditions
- 3 preventable with good ambulatory care.....13.0%
- 4           b. Percent of developmentally disabled
- 5 hospitalizations for conditions preventable with good
- 6 ambulatory care.....15%
- 7           8. MEDICAID PREPAID HEALTH PLAN OUTCOME MEASURES.--
- 8           a. Percent of elder and disabled hospitalizations for
- 9 conditions preventable with good ambulatory care.....15%
- 10           b. Percent of women and child hospitalizations for
- 11 conditions preventable with good ambulatory care.....14.2%
- 12           (c) For the Health Care Regulation Program, the
- 13 outcome measures, output measures, and associated performance
- 14 standards with respect to funds provided in Specific
- 15 Appropriations 252-263 are as follows:
- 16           1. HEALTH FACILITIES AND PRACTITIONER REGULATION
- 17 OUTCOME MEASURES.--
- 18           a. Percent of Priority I practitioner investigations
- 19 resulting in emergency action.....25%
- 20           b. Average number of days to take emergency action on
- 21 Priority I practitioner investigations.....60
- 22           c. Percent of cease and desist orders issued to
- 23 unlicensed practitioners in which another complaint of
- 24 unlicensed activity is subsequently filed against the same
- 25 practitioner.....6%
- 26           d. Percent of initial investigations and
- 27 recommendations as to the existence of probable cause
- 28 completed within 180 days after receipt of complaint.....85%
- 29           e. Percent of investigations of alleged unlicensed
- 30 facilities and programs that have been previously issued a
- 31 cease and desist order, that are confirmed as repeated

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1 unlicensed activity.....8%  
2     f. Percent of Priority I consumer complaints about  
3 licensed facilities and programs that are investigated within  
4 48 hours.....100%  
5     g. Percent of accredited hospitals and ambulatory  
6 surgical centers cited for not complying with life safety,  
7 licensure, or emergency access standards.....9%  
8     h. Percent of validation surveys that are consistent  
9 with findings noted during the accreditation survey .....98%  
10     i. Percent of nursing home facilities with  
11 deficiencies that pose a serious threat to the health, safety,  
12 or welfare of the public.....2%  
13     j. Percent of assisted living facilities with  
14 deficiencies that pose a serious threat to the health, safety,  
15 or welfare of the public.....2%  
16     k. Percent of home health facilities with deficiencies  
17 that pose a serious threat to the health, safety, or welfare  
18 of the public.....0%  
19     l. Percent of clinical laboratories with deficiencies  
20 that pose a serious threat to the health, safety, or welfare  
21 of the public.....0%  
22     m. Percent of ambulatory surgical centers with  
23 deficiencies that pose a serious threat to the health, safety,  
24 or welfare of the public.....2%  
25     n. Percent of hospitals with deficiencies that pose a  
26 serious threat to the health, safety, or welfare of the public  
27 .....2%  
28     o. Percent of hospitals that fail to report serious  
29 incidents (agency identified).....5%  
30     p. Percent of hospitals that fail to report peer  
31 review disciplinary actions (agency identified).....2%

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1           g. Percent of new recipients voluntarily selecting  
2 managed care plan.....71%  
3           r. Administrative cost as a percent of total program  
4 costs.....6.4%  
5           2. HEALTH FACILITIES AND PRACTITIONER REGULATION  
6 OUTPUT MEASURES.--  
7           a. Number of practitioner complaints determined  
8 legally sufficient.....6,836  
9           b. Number of legally sufficient practitioner  
10 complaints resolved by findings of no probable cause (nolle  
11 prosse).....1,182  
12           c. Number of legally sufficient practitioner  
13 complaints resolved by findings of no probable cause (letters  
14 of guidance).....1,095  
15           d. Number of legally sufficient practitioner  
16 complaints resolved by findings of no probable cause (notice  
17 of noncompliance).....3  
18           e. Number of legally sufficient practitioner  
19 complaints resolved by findings of probable cause - issuance  
20 of citation for minor violations.....62  
21           f. Number of legally sufficient practitioner  
22 complaints resolved by findings of stipulations or informal  
23 hearings.....1,023  
24           g. Number of legally sufficient practitioner  
25 complaints resolved by findings of formal hearings.....37  
26           h. Average number of practitioner complaint  
27 investigations per FTE.....227  
28           i. Number of inquiries to the call center regarding  
29 practitioner licensure and disciplinary information...115,230  
30           j. Number of facility emergency actions taken.....89  
31           k. Total number of full facility quality-of-care

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1 surveys conducted.....4,980

2     l. Number of nursing home full facility

3 quality-of-care surveys conducted.....712

4     m. Number of assisted living facility full facility

5 quality-of-care surveys conducted.....762

6     n. Number of home health agency full facility

7 quality-of-care surveys conducted.....1,221

8     o. Number of clinical laboratory full facility

9 quality-of-care surveys conducted.....1,163

10    p. Number of hospital full facility quality-of-care

11 surveys conducted.....37

12    q. Number of other full facility quality-of-care

13 surveys conducted.....1,084

14    r. Average processing time (in days) for Statewide

15 Provider and Subscriber Assistance Panel cases.....165

16    s. Number of nursing home plans and construction

17 reviews performed.....1,100

18    t. Number of hospital plan and construction reviews

19 performed.....2,500

20    u. Number of ambulatory surgical center plans and

21 construction reviewed.....200

22    v. Average number of hours for a nursing home plans

23 and construction review.....30

24    w. Average number of hours for a hospital plans and

25 construction review.....35

26    x. Average number of hours for an ambulatory surgical

27 center plans and construction review.....25

28    y. Number of new enrollees provided choice counseling

29 .....191,582

30    (2) DEPARTMENT OF CHILDREN AND FAMILY SERVICES.--

31    (a) For the Executive Leadership Program, the outcome

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1 measures, output measures, and associated performance  
2 standards with respect to funds provided in Specific  
3 Appropriations 264-268 are as follows:  
4       1. EXECUTIVE DIRECTION AND SUPPORT SERVICES OUTCOME  
5 MEASURE.--  
6           a. Administrative cost as a percent of total agency  
7 costs.....0.3%  
8           (b) For the Support Services Program, the outcome  
9 measures, output measures, and associated performance  
10 standards with respect to funds provided in Specific  
11 Appropriations 269-293 are as follows:  
12       1. INFORMATION TECHNOLOGY OUTCOME MEASURE.--  
13           a. Information technology costs as a percent of total  
14 agency costs.....3.5%  
15       2. INFORMATION TECHNOLOGY OUTPUT MEASURES.--  
16           a. Number of computer programs supported.....22,485  
17           b. Number of computer programs designed and developed  
18 .....22,485  
19       3. ASSISTANT SECRETARY FOR ADMINISTRATION OUTCOME  
20 MEASURE.--  
21           a. Administrative cost as a percent of total agency  
22 costs.....1%  
23       4. DISTRICT ADMINISTRATION OUTCOME MEASURE.--  
24           a. Administrative cost as a percent of total agency  
25 costs.....1.6%  
26           (c) For the Family Safety Program, the outcome  
27 measures, output measures, and associated performance  
28 standards with respect to funds provided in Specific  
29 Appropriations 294-325 are as follows:  
30       1. CHILD CARE REGULATION AND INFORMATION OUTCOME  
31 MEASURE.--

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- 1           a. Percent of licensed child care facilities and homes
- 2 with no class 1 (serious) violations during their licensure
- 3 year.....97%
- 4           2. CHILD CARE REGULATION AND INFORMATION OUTPUT
- 5 MEASURE.--
- 6           a. Number of facilities and homes licensed.....5,692
- 7           3. ADULT PROTECTION OUTCOME MEASURES.--
- 8           a. Percent of protective supervision cases in which no
- 9 report alleging abuse, neglect, or exploitation is received
- 10 while the case is open (from beginning of protective
- 11 supervision for a maximum of 1 year).....97%
- 12           b. Ratio of domestic violence incidents reported
- 13 resulting in injury or harm to clients as a result of
- 14 inadequate security procedures per 1,000 shelter days
- 15 .....2001-2002 LBR
- 16           c. Percent of adult and child victims in shelter more
- 17 than 72 hours having a plan for family safety and security
- 18 when they leave shelter.....95%
- 19           4. ADULT PROTECTION OUTPUT MEASURES.--
- 20           a. Number of investigations.....32,281
- 21           b. Number of persons receiving protective supervision
- 22 services.....628
- 23           c. Number of persons referred to other agencies..1,700
- 24           d. Number of individuals served in emergency shelters
- 25 .....13,578
- 26           e. Number of individuals counseled.....97,343
- 27           5. CHILD ABUSE PREVENTION AND INTERVENTION OUTCOME
- 28 MEASURE.--
- 29           a. Percent of children in families who complete
- 30 intensive child abuse prevention programs of 3 months or more
- 31 who are not abused or neglected within 12 months after program



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1	<u>completion.....</u>	<u>96%</u>
2	<u>b. Per capita child abuse rate.....</u>	<u>23/1,000</u>
3	<u>c. Number of families served.....</u>	<u>53,500</u>
4	<u>6. CHILD PROTECTION AND PERMANENCY OUTCOME MEASURES.--</u>	
5	<u>a. Percent of children who have no findings of child</u>	
6	<u>maltreatment within 1 year after case closure from services</u>	
7	<u>.....</u>	<u>95%</u>
8	<u>b. Percent of children reunified with family who</u>	
9	<u>return to foster care within 1 year after case closure.....</u>	<u>3%</u>
10	<u>c. Percent of children not abused or neglected during</u>	
11	<u>services.....</u>	<u>97%</u>
12	<u>d. Percent of children who exited out-of-home care by</u>	
13	<u>the 12th month.....</u>	<u>30%</u>
14	<u>e. Percent of cases reviewed by supervisors in</u>	
15	<u>accordance with department timeframes for early warning system</u>	
16	<u>.....</u>	<u>100%</u>
17	<u>f. Percent of alleged victims seen within 24 hours</u>	
18	<u>.....</u>	<u>100%</u>
19	<u>g. Percent of investigations completed within 30 days</u>	
20	<u>.....</u>	<u>100%</u>
21	<u>h. Percent of children removed from a home who are</u>	
22	<u>placed with a relative as a result of a child protective</u>	
23	<u>investigation.....</u>	<u>2001-2002 LBR</u>
24	<u>i. Percent of children removed from a home who are</u>	
25	<u>placed in out-of-home care (excluding relative placements) as</u>	
26	<u>a result of a child protective investigation.....</u>	<u>2001-2002 LBR</u>
27	<u>j. Percent of foster homes that exceed their licensed</u>	
28	<u>capacity without a current waiver.....</u>	<u>2001-2002 LBR</u>
29	<u>k. Percent of case plans completed within 60 days</u>	
30	<u>after the child is removed from the home.....</u>	<u>2001-2002 LBR</u>
31	<u>l. Percent of children who are adopted of the number</u>	

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1	<u>of children legally available for adoption.....</u>	<u>97%</u>
2	<u>7. CHILD PROTECTION AND PERMANENCY OUTPUT MEASURES.--</u>	
3	<u>a. Reports of child abuse/neglect.....</u>	<u>134,344</u>
4	<u>b. Children identified as abused/neglected during year</u>	
5	<u>.....</u>	<u>75,000</u>
6	<u>c. Children receiving adoptive services.....</u>	<u>4,500</u>
7	<u>d. Children receiving adoption subsidies.....</u>	<u>13,209</u>
8	<u>8. FLORIDA ABUSE HOTLINE OUTCOME MEASURE.--</u>	
9	<u>a. Percent of abandoned calls made to the Florida</u>	
10	<u>Abuse Hotline.....</u>	<u>7%</u>
11	<u>9. FLORIDA ABUSE HOTLINE OUTPUT MEASURE.--</u>	
12	<u>a. Calls answered.....</u>	<u>474,204</u>
13	<u>10. PROGRAM MANAGEMENT AND COMPLIANCE OUTCOME</u>	
14	<u>MEASURE.--</u>	
15	<u>a. Administrative cost as a percent of total program</u>	
16	<u>costs.....</u>	<u>6.40%</u>
17	<u>(d) For the Persons with Disabilities Program, the</u>	
18	<u>outcome measures, output measures, and associated performance</u>	
19	<u>standards with respect to funds provided in Specific</u>	
20	<u>Appropriations 326-360 are as follows:</u>	
21	<u>1. DEVELOPMENTAL SERVICES PUBLIC FACILITIES OUTCOME</u>	
22	<u>MEASURES.--</u>	
23	<u>a. Annual number of significant reportable incidents</u>	
24	<u>per 100 persons with developmental disabilities living in</u>	
25	<u>developmental services institutions.....</u>	<u>24</u>
26	<u>b. Percent of people with improved quality of life.</u>	<u>40%</u>
27	<u>2. DEVELOPMENTAL SERVICES PUBLIC FACILITIES OUTPUT</u>	
28	<u>MEASURES.--</u>	
29	<u>a. Adults incompetent to proceed provided competency</u>	
30	<u>training and custodial care in the Mentally Retarded</u>	
31	<u>Defendants Program.....</u>	<u>141</u>

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1	<u>    b. Adults receiving services in developmental services</u>	
2	<u>institutions.....</u>	<u>1,419</u>
3	<u>    3. HOME AND COMMUNITY SERVICES OUTCOME MEASURES.--</u>	
4	<u>    a. Percent of people receiving home and community</u>	
5	<u>services with improved quality of life (waiver and nonwaiver)</u>	
6	<u>.....</u>	<u>53%</u>
7	<u>    b. Percent of people receiving private ICF/DD with</u>	
8	<u>improved quality of life.....</u>	<u>40%</u>
9	<u>    c. Percent of people who have a quality-of-life score</u>	
10	<u>of 19 out of 25 or greater on the Outcome Based Performance</u>	
11	<u>Measures Assessment at annual reassessment.....</u>	<u>18%</u>
12	<u>    d. Percent of people who are employed in integrated</u>	
13	<u>settings.....</u>	<u>26%</u>
14	<u>    4. HOME AND COMMUNITY SERVICES OUTPUT MEASURES.--</u>	
15	<u>    a. Children and adults provided residential care.</u>	<u>5,330</u>
16	<u>    b. Number of people served in the community (not in</u>	
17	<u>private ICF/DDs).....</u>	<u>27,891</u>
18	<u>    c. Number of people served in private facilities.</u>	<u>2,084</u>
19	<u>    5. IN-HOME SERVICES FOR DISABLED ADULTS OUTCOME</u>	
20	<u>MEASURE.--</u>	
21	<u>    a. Percent of adults with disabilities receiving</u>	
22	<u>services who are not placed in a nursing home.....</u>	<u>99%</u>
23	<u>    6. IN-HOME SERVICES FOR DISABLED ADULTS OUTPUT</u>	
24	<u>MEASURE.--</u>	
25	<u>    a. Number of disabled adults provided in-home supports</u>	
26	<u>.....</u>	<u>4,302</u>
27	<u>    7. PROGRAM MANAGEMENT AND COMPLIANCE OUTCOME</u>	
28	<u>MEASURE.--</u>	
29	<u>    a. Administrative cost as a percent of total program</u>	
30	<u>costs.....</u>	<u>0.12%</u>
31	<u>    (e) For the Mental Health Program, the outcome</u>	

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1 measures, output measures, and associated performance  
2 standards with respect to funds provided in Specific  
3 Appropriations 361-390 are as follows:

- 4 1. VIOLENT SEXUAL PREDATOR OUTPUT MEASURES.--
- 5 a. Number of sexual predators served.....4,750
- 6 b. Number of people served who are committed.....89
- 7 c. Number of people served who are noncommitted.....60

8 2. ADULT COMMUNITY MENTAL HEALTH SERVICES OUTCOME  
9 MEASURES.--

- 10 a. Average annual number of days spent in the
- 11 community (not in institutions or other facilities) for adults
- 12 with a serious and persistent mental illness.....344
- 13 b. Average functional level based on Global Assessment
- 14 of Functioning score for adults with a serious and persistent
- 15 mental illness.....50
- 16 c. Average annual days worked for pay for adults with
- 17 a serious and persistent mental illness.....40
- 18 d. Percent of clients with a serious and persistent
- 19 mental illness who worked during the year.....2001-2002 LBR
- 20 e. Percent of community partners (serious and
- 21 persistent mental illness) satisfied based on survey.....90%
- 22 f. Average Global Assessment of Functioning scale
- 23 change score for adults in mental health crisis.....8
- 24 g. Percent of adults in mental health crisis not
- 25 readmitted within 30 days.....97%
- 26 h. Percent of community partners (adults in mental
- 27 health crisis) satisfied based on survey.....90%
- 28 i. Average functional level based on Global Assessment
- 29 of Functioning score for adults with forensic involvement...45
- 30 j. Percent of adults with forensic involvement who
- 31 violate their conditional release under chapter 916, Florida

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1 Statutes, and are recommitted.....4%  
2     k. Percent of community partners (adults in mental  
3 health crisis) satisfied based on survey.....90%  
4     l. Average annual number of days spent in the  
5 community (not in institutions or other facilities) for adults  
6 with forensic involvement.....310  
7     3. ADULT COMMUNITY MENTAL HEALTH SERVICES OUTPUT  
8 MEASURES.--  
9     a. Number of adults with a serious and persistent  
10 mental illness in the community served.....53,736  
11     b. Number of adults in mental health crisis served  
12 .....34,382  
13     c. Number of adults with forensic involvement served  
14 .....896  
15     4. CHILDREN'S MENTAL HEALTH SERVICES OUTCOME  
16 MEASURES.--  
17     a. Percent of children with mental illness restored to  
18 competency and recommended to proceed with a judicial hearing  
19 .....90%  
20     b. Percent of children with mental retardation  
21 restored to competency and recommended to proceed with a  
22 judicial hearing.....68%  
23     c. Percent of community partners satisfied with  
24 program (children incompetent to proceed in Juvenile Justice)  
25 based upon a survey.....90%  
26     d. Projected annual days serious emotionally disturbed  
27 (SED) children (excluding those in juvenile justice  
28 facilities) spend in the community.....333  
29     e. Percent of available school days SED children  
30 attended during the last 30 days.....86%  
31     f. Percent of SED community partners satisfied based

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1 on a survey.....90%  
2 g. Average functional level score SED children will  
3 have achieved on the Children's Global Assessment of  
4 Functioning scale.....50  
5 h. Percent of improvement of the emotional condition  
6 or behavior of the child or adolescent evidenced by resolving  
7 the presented problem and symptoms of the serious disturbance  
8 recorded in the initial assessment..... 2001-2002 LBR  
9 i. Projected annual days emotionally disturbed (ED)  
10 children (excluding those in juvenile justice facilities)  
11 spend in the community.....349  
12 j. Percent of available days ED children attended  
13 school during the last 30 days.....89%  
14 k. Percent of ED community partners satisfied based on  
15 a survey.....90%  
16 l. Percent of improvement of the emotional condition  
17 or behavior of the child or adolescent evidenced by resolving  
18 the presented problem and symptoms of the serious emotional  
19 disturbance recorded in the initial assessment...2001-2002 LBR  
20 m. Average functional level score ED children will  
21 have achieved on the Children's Global Assessment of  
22 Functioning scale.....57  
23 5. CHILDREN'S MENTAL HEALTH SERVICES OUTPUT  
24 MEASURES.--  
25 a. Number served who are incompetent to proceed....226  
26 b. Number of SED children to be served.....32,817  
27 c. Number of ED children to be served.....18,272  
28 d. Number of at-risk children to be served.....2,000  
29 6. ADULT MENTAL HEALTH TREATMENT FACILITIES OUTCOME  
30 MEASURES.--  
31 a. Percent of civil commitment patients who improve

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1 mental health based on the Positive and Negative Syndrome  
2 Scale.....64%  
3 b. Average civil commitment scores on community  
4 readiness/ability survey.....2001-2002 LBR  
5 c. Percent of civil commitment patients readmitted  
6 within 1 year.....2001-2002 LBR  
7 d. Percent of civil commitment community partners  
8 satisfied based on survey.....2001-2002 LBR  
9 e. Percent of people in civil commitment served who  
10 are discharged to the community.....40%  
11 f. Annual number of harmful events per 100 residents  
12 in civil commitment in each mental health institution.....15  
13 g. Average number of days to restore competency for  
14 adults in forensic commitment.....174  
15 h. Percent of forensic residents restored to  
16 competency.....2001-2002 LBR  
17 i. Annual number of harmful events per 100 residents  
18 in forensic commitment in each mental health institution.....5  
19 j. Percent of forensic commitment community partners  
20 satisfied based on survey.....90%  
21 7. ADULT MENTAL HEALTH TREATMENT FACILITIES OUTPUT  
22 MEASURES.--  
23 a. Number of people in civil commitment served...2,700  
24 b. Number of civil commitment adult abuse reports  
25 confirmed or proposed confirmed.....2001-2002 LBR  
26 c. Number of forensic commitment adult abuse reports  
27 confirmed or proposed confirmed.....2001-2002 LBR  
28 d. Number of adults in forensic commitment served  
29 .....1,605  
30 8. PROGRAM MANAGEMENT AND COMPLIANCE OUTCOME  
31 MEASURE.--

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- 1           a. Administrative cost as a percent of total program
- 2 costs.....1.6%
- 3           (f) For the Substance Abuse Program, the outcome
- 4 measures, output measures, and associated performance
- 5 standards with respect to funds provided in Specific
- 6 Appropriations 391-398B are as follows:
- 7           1. PROGRAM MANAGEMENT AND COMPLIANCE OUTCOME
- 8 MEASURE.--
- 9           a. Administrative cost as a percent of total program
- 10 costs.....3.8%
- 11           2. CHILD SUBSTANCE-ABUSE-PREVENTION, EVALUATION, AND
- 12 TREATMENT SERVICES OUTCOME MEASURES.--
- 13           a. Percent of children with substance abuse who
- 14 complete treatment.....72%
- 15           b. Percent of children with substance abuse who are
- 16 drug free during the 12 months following completion of
- 17 treatment.....52%
- 18           c. Percent of children with substance abuse under the
- 19 supervision of the state receiving substance-abuse treatment
- 20 who are not committed to the Department of Juvenile Justice
- 21 during the 12 months following treatment completion.....85%
- 22           d. Percent of community partners satisfied based on
- 23 survey.....85%
- 24           e. Percent of children at risk of substance abuse in
- 25 targeted prevention programs who achieve expected level of
- 26 improvement in reading.....75%
- 27           f. Percent of children at risk of substance abuse in
- 28 targeted prevention programs who achieve expected level of
- 29 improvement in math.....75%
- 30           g. Percent of children at risk of substance abuse who
- 31 receive targeted prevention services who are not admitted to



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1	<u>substance-abuse services during the 12 months after completion</u>	
2	<u>of prevention services.....</u>	<u>95%</u>
3	<u>3. CHILD SUBSTANCE-ABUSE-PREVENTION SERVICES OUTPUT</u>	
4	<u>MEASURES.--</u>	
5	<u>a. Number of children with substance-abuse problems</u>	
6	<u>served.....</u>	<u>55,000</u>
7	<u>b. Number of children with substance abuse completing</u>	
8	<u>treatment.....</u>	<u>5,429</u>
9	<u>c. Number of children receiving aftercare/follow-up</u>	
10	<u>.....</u>	<u>2,004</u>
11	<u>d. Number of at-risk children served in targeted</u>	
12	<u>prevention.....</u>	<u>7,000</u>
13	<u>e. Number of prevention services to children at risk</u>	
14	<u>.....</u>	<u>7,483</u>
15	<u>4. ADULT SUBSTANCE-ABUSE-PREVENTION, EVALUATION, AND</u>	
16	<u>TREATMENT SERVICES OUTCOME MEASURES.--</u>	
17	<u>a. Percent of adults who are drug free during the 12</u>	
18	<u>months following completion of treatment.....</u>	<u>54%</u>
19	<u>b. Percent of adults employed upon discharge from</u>	
20	<u>treatment services.....</u>	<u>65%</u>
21	<u>c. Percent change in the number of clients with</u>	
22	<u>arrests within 90 days following discharge compared to number</u>	
23	<u>with arrests within 90 days prior to admission.....</u>	<u>55%</u>
24	<u>d. Percent of community partners satisfied based on</u>	
25	<u>survey.....</u>	<u>82%</u>
26	<u>e. Percent of adults in child welfare protective</u>	
27	<u>supervision who have case plans requiring substance-abuse</u>	
28	<u>treatment who are receiving treatment.....</u>	<u>53%</u>
29	<u>f. Percent of clients who complete treatment.....</u>	<u>68%</u>
30	<u>5. ADULT SUBSTANCE-ABUSE-PREVENTION, EVALUATION, AND</u>	
31	<u>TREATMENT SERVICES OUTPUT MEASURES.--</u>	

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1	<u>a. Number of adults served.....</u>	<u>124,400</u>
2	<u>b. Number of adults in child welfare protective</u>	
3	<u>supervision who have case plans requiring substance-abuse</u>	
4	<u>treatment who are receiving treatment.....</u>	<u>5,000</u>
5	<u>c. Number of adults provided detoxification and crisis</u>	
6	<u>supports.....</u>	<u>23,000</u>
7	<u>d. Number of at-risk adults provided prevention</u>	
8	<u>services.....</u>	<u>53,000</u>
9	<u>e. Number of adults provided treatment, as measured by</u>	
10	<u>the number completing treatment.....</u>	<u>20,213</u>
11	<u>f. Number of adults in need given aftercare/follow-up</u>	
12	<u>.....</u>	<u>14,826</u>
13	<u>(g) For the Economic Self-Sufficiency Program, the</u>	
14	<u>outcome measures, output measures, and associated performance</u>	
15	<u>standards with respect to funds provided in Specific</u>	
16	<u>Appropriations 399-435 are as follows:</u>	
17	<u>1. COMPREHENSIVE ELIGIBILITY SERVICES OUTCOME</u>	
18	<u>MEASURE.--</u>	
19	<u>a. Percent of all applications processed within time</u>	
20	<u>standards.....</u>	<u>98%</u>
21	<u>2. COMPREHENSIVE ELIGIBILITY SERVICES OUTPUT</u>	
22	<u>MEASURE.--</u>	
23	<u>a. Total number of applications.....</u>	<u>2,890,790</u>
24	<u>3. PROGRAM MANAGEMENT AND COMPLIANCE OUTCOME</u>	
25	<u>MEASURE.--</u>	
26	<u>a. Administrative cost as a percent of total program</u>	
27	<u>costs.....</u>	<u>2.7%</u>
28	<u>4. FRAUD PREVENTION AND BENEFIT RECOVERY OUTCOME</u>	
29	<u>MEASURES.--</u>	
30	<u>a. Percent of Food Stamp benefits determined</u>	
31	<u>accurately.....</u>	<u>90.70%</u>

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1	<u>b. Percent of cash assistance benefits determined</u>	
2	<u>accurately.....</u>	<u>93.89%</u>
3	<u>c. Percent of dollars collected for established</u>	
4	<u>benefit recovery claims.....</u>	<u>64.10%</u>
5	<u>d. Percent of suspected fraud cases referred that</u>	
6	<u>result in front-end fraud prevention savings.....</u>	<u>70%</u>
7	<u>5. FRAUD PREVENTION AND BENEFIT RECOVERY OUTPUT</u>	
8	<u>MEASURES.--</u>	
9	<u>a. Dollars collected through benefit recovery</u>	
10	<u>.....</u>	<u>\$14,725,000</u>
11	<u>b. Number of front-end fraud prevention investigations</u>	
12	<u>completed.....</u>	<u>25,230</u>
13	<u>c. Dollars saved through front-end fraud prevention</u>	
14	<u>.....</u>	<u>\$18,929,800</u>
15	<u>6. SPECIAL ASSISTANCE PAYMENTS OUTCOME MEASURE.--</u>	
16	<u>a. Percent of applications processed within time</u>	
17	<u>standards.....</u>	<u>98%</u>
18	<u>7. SPECIAL ASSISTANCE PAYMENTS OUTPUT MEASURE.--</u>	
19	<u>a. Number of applications processed for Optional State</u>	
20	<u>Supplementation payments.....</u>	<u>5,640</u>
21	<u>8. WORK AND GAIN ECONOMIC SELF-SUFFICIENCY (WAGES) AND</u>	
22	<u>EMPLOYMENT SUPPORTS OUTCOME MEASURES.--</u>	
23	<u>a. Percent of 4-year-old children placed with</u>	
24	<u>contracted providers in care for 9 months who enter</u>	
25	<u>kindergarten ready to learn as determined by DOE or local</u>	
26	<u>school systems' readiness assessment.....</u>	<u>83%</u>
27	<u>b. Percent of cash and welfare-transition clients who</u>	
28	<u>need child care who receive subsidized child care services</u>	
29	<u>.....</u>	<u>100%</u>
30	<u>c. Percent of working poor clients</u>	
31	<u>(nonwelfare-transition) who receive subsidized child care</u>	

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1 services.....71%  
2 9. WORK AND GAIN ECONOMIC SELF-SUFFICIENCY (WAGES) AND  
3 EMPLOYMENT SUPPORTS OUTPUT MEASURES.--  
4 a. Number of cash assistance participants referred to  
5 the regional workforce development boards.....121,000  
6 b. Number of children who received subsidized child  
7 care services.....147,085  
8 10. REFUGEES OUTCOME MEASURE.--  
9 a. Percent of Refugee Assistance cases accurately  
10 closed at 8 months or less.....98%  
11 11. REFUGEES OUTPUT MEASURE.--  
12 a. Number of refugee cases closed.....5,840  
13 (3) DEPARTMENT OF ELDERLY AFFAIRS.--  
14 (a) For the Services to Elders Program, the outcome  
15 measures, output measures, and associated performance  
16 standards with respect to funds provided in Specific  
17 Appropriations 436-461 are as follows:  
18 1. COMPREHENSIVE ELIGIBILITY SERVICES OUTCOME  
19 MEASURES.--  
20 a. Percent of elders CARES determined to be eligible  
21 for nursing home placement who are diverted.....16.8%  
22 b. Percent of CARES imminent-risk referrals served.90%  
23 2. COMPREHENSIVE ELIGIBILITY SERVICES OUTPUT  
24 MEASURE.--  
25 a. Total number of CARES assessments.....64,356  
26 3. HOME AND COMMUNITY SERVICES OUTCOME MEASURES.--  
27 a. Percent of Adult Protective Services (APS)  
28 referrals who are in need of immediate services to prevent  
29 further harm who are served within 72 hours.....95%  
30 b. Costs of home and community-based care (including  
31 non-DOEA programs) is less than nursing home care for

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- 1 comparable client groups.....FY 2001-2002 LBR
- 2     c. Percent of elders assessed with high or
- 3 moderate-risk environments who improved their environment
- 4 score.....70%
- 5     d. Percent of new service recipients with high-risk
- 6 nutrition scores whose nutritional status improved.....60.0%
- 7     e. Percent of new service recipients whose ADL
- 8 assessment score has been maintained or improved.....60.6%
- 9     f. Percent of new service recipients whose IADL
- 10 assessment score has been maintained or improved.....60.0%
- 11     g. Percent of family and family-assisted caregivers
- 12 who self-report they are very likely to provide care.....92%
- 13     h. Percent of Community Care for the Elderly clients
- 14 defined as "probable Medicaid eligibles" who remain in
- 15 state-funded programs.....15%
- 16     4. HOME AND COMMUNITY SERVICES OUTPUT MEASURES.--
- 17     a. Number of people served.....139,331
- 18     b. Number of congregate meals provided.....4,709,932
- 19     5. EXECUTIVE DIRECTION AND SUPPORT SERVICES OUTCOME
- 20 MEASURES.--
- 21     a. Administrative and support cost as a percent of
- 22 total agency costs.....4%
- 23     b. Increase the percent of participants passing the
- 24 competency test.....80%
- 25     c. Agency information technology cost as a percent of
- 26 total agency costs.....0.6%
- 27     6. EXECUTIVE DIRECTION AND SUPPORT SERVICES OUTPUT
- 28 MEASURE.--
- 29     a. Number of Assisted Living Facility and Adult Family
- 30 Care Home proprietors and staff trained.....7,000
- 31     7. CONSUMER ADVOCATE SERVICES OUTCOME MEASURE.--

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- 1           a. Percent of complaint investigations initiated
- 2 within 5 working days.....90%
- 3           8. CONSUMER ADVOCATE SERVICES OUTPUT MEASURES.--
- 4           a. Number of judicially approved guardianship plans
- 5 .....340
- 6           b. Number of complaint investigations completed..8,500
- 7           (4) DEPARTMENT OF HEALTH.--
- 8           (a) For the Executive Direction and Administration
- 9 Program, the outcome measures, output measures, and associated
- 10 performance standards with respect to funds provided in
- 11 Specific Appropriations 462-474 are as follows:
- 12           1. EXECUTIVE DIRECTION AND SUPPORT SERVICES OUTCOME
- 13 MEASURES.--
- 14           a. Administrative costs as a percent of total agency
- 15 costs.....1%
- 16           b. Percent of middle and high school students who
- 17 report using tobacco products in the last 30 days.....25.5%
- 18           2. EXECUTIVE DIRECTION AND SUPPORT SERVICES OUTPUT
- 19 MEASURE.--
- 20           a. Number of middle and high school students provided
- 21 comprehensive tobacco prevention education.....121,185
- 22           3. INFORMATION TECHNOLOGY OUTCOME MEASURE.--
- 23           a. Percent of hardware, software, and networks meeting
- 24 department standards.....98%
- 25           4. INFORMATION TECHNOLOGY OUTPUT MEASURES.--
- 26           a. Number of custom and in-house applications
- 27 supported.....42
- 28           b. Number of personal computers, servers, and e-mail
- 29 users supported.....19,588
- 30           (b) For the Community Public Health Program, the
- 31 outcome measures, output measures, and associated performance

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1	<u>standards with respect to funds provided in Specific</u>	
2	<u>Appropriations 475-544 are as follows:</u>	
3	<u>1. FAMILY HEALTH SERVICES OUTCOME MEASURES.--</u>	
4	<u>a. Total infant mortality rate per 1,000 live births</u>	
5	.....	<u>6.9</u>
6	<u>b. Nonwhite infant mortality rate per 1,000 nonwhite</u>	
7	<u>births.....</u>	<u>10.7</u>
8	<u>c. Percent of low-birth-weight births among prenatal</u>	
9	<u>Women, Infants, and Children program clients.....</u>	<u>7.9%</u>
10	<u>d. Live births to mothers age 15-19 per 1,000 females</u>	
11	<u>15-19.....</u>	<u>55.4</u>
12	<u>e. Percent of mothers 15-19 having a repeat birth..</u>	<u>16%</u>
13	<u>f. Percent of targeted low-income population receiving</u>	
14	<u>dental health services from a county health department... </u>	<u>10.5%</u>
15	<u>g. Percent of students who visit the health clinic and</u>	
16	<u>are able to return to class rather than leaving school....</u>	<u>90%</u>
17	<u>2. FAMILY HEALTH SERVICES OUTPUT MEASURES.--</u>	
18	<u>a. Number of women and infants receiving Healthy Start</u>	
19	<u>services.....</u>	<u>145,000</u>
20	<u>b. Average monthly participants in Women, Infants, and</u>	
21	<u>Children program.....</u>	<u>339,000</u>
22	<u>c. Number of clients served in county health</u>	
23	<u>department Family Planning programs.....</u>	<u>162,000</u>
24	<u>d. Number of teens age 15-19 served in county health</u>	
25	<u>department Family Planning programs.....</u>	<u>43,725</u>
26	<u>e. Number of adults and children receiving county</u>	
27	<u>health department sponsored professional dental care... </u>	<u>79,400</u>
28	<u>f. Number of children served in the county health</u>	
29	<u>department Child Health program.....</u>	<u>168,000</u>
30	<u>g. Number of School Health nursing assessments</u>	
31	<u>provided.....</u>	<u>885,000</u>

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- 1           h. Number of women, infants, and children provided
- 2 food and nutrition services (WIC and Child Care Food)..443,100
- 3           i. Number of KidCare outreach services.....1,680,000
- 4           3. INFECTIOUS-DISEASE PREVENTION AND CONTROL OUTCOME
- 5 MEASURES.--
- 6           a. AIDS case rate per 100,000 population.....35.5
- 7           b. HIV/AIDS resident total deaths per 100,000
- 8 population.....9.6
- 9           c. Chlamydia case rate per 100,000 population...195.0
- 10          d. Tuberculosis case rate per 100,000 population...8.0
- 11          e. Immunization rate among 2-year-olds.....90%
- 12          f. Vaccine-preventable disease rate per 100,000
- 13 population.....3.26
- 14          4. INFECTIOUS-DISEASE PREVENTION AND CONTROL OUTPUT
- 15 MEASURES.--
- 16          a. Number of HIV/AIDS counseling and testing services
- 17 provided annually.....220,000
- 18          b. Number of HIV partner notification services
- 19 provided annually.....8,500
- 20          c. Number of clients served in county health
- 21 department sexually transmitted disease programs.....78,000
- 22          d. Number of tuberculosis medical management services
- 23 provided.....25,245
- 24          e. Number of patients who complete tuberculosis
- 25 therapy at the A.G. Holley tuberculosis hospital.....90
- 26          f. Number of immunization services provided by county
- 27 public health departments.....1,629,815
- 28          g. Number of HIV/AIDS patient care services provided
- 29 to individuals.....28,193
- 30          5. ENVIRONMENTAL HEALTH SERVICES OUTCOME MEASURES.--
- 31          a. Food and waterborne disease cases per 1,000



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1 facilities regulated by the department.....4.4  
2     b. Overall sanitation and safety score in department  
3 regulated facilities.....97.2%  
4     c. Septic tank failure rate per 1,000 within 2 years  
5 after system installation.....2.4  
6 6. ENVIRONMENTAL HEALTH SERVICES OUTPUT MEASURES.--  
7     a. Number of department regulated facilities inspected  
8 .....122,527  
9     b. Number of onsite sewage disposal system inspections  
10 completed.....295,000  
11     c. Control of radiation threats as measured by the  
12 number of x-ray machines inspected.....37,800  
13     d. Number of water systems and storage tanks inspected  
14 .....218,000  
15 7. STATEWIDE HEALTH SUPPORT SERVICES OUTCOME  
16 MEASURES.--  
17     a. Percent saved on prescription drugs compared to  
18 market price.....30%  
19     b. Percent of laboratory samples passing standardized  
20 proficiency testing.....100%  
21     c. Percent of vital statistics records completed  
22 within established timeframes.....99%  
23     (c) For the Children's Medical Services (CMS) Program,  
24 the outcome measures, output measures, and associated  
25 performance standards with respect to funds provided in  
26 Specific Appropriations 545-571A are as follows:  
27     1. CHILDREN'S SPECIAL HEALTH CARE OUTCOME MEASURES.--  
28     a. Percent of families in Children's Medical Services  
29 (CMS) Program Network indicating a positive perception of care  
30 .....95%  
31     b. Percent of CMS Network enrollees in compliance with

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1 the periodicity schedule for well-child care.....90%  
2     c. Percent of eligible infants/toddlers provided CMS  
3 program Early Intervention program services.....90%  
4     d. Percent of Child Protection Team (CPT) team  
5 assessments provided to Family Safety and Preservation program  
6 within established timeframes.....90%  
7     2. CHILDREN'S SPECIAL HEALTH CARE OUTPUT MEASURES.--  
8     a. Number of children enrolled in CMS program Network  
9 (Medicaid and Non-Medicaid).....37,500  
10     b. Number of clients receiving services in the CMS  
11 program Early Intervention program.....29,000  
12     c. Number of children receiving Child Protection Team  
13 (CPT) assessments.....27,500  
14     (d) For the Health Care Practitioner and Access  
15 Program, the outcome measures, output measures, and associated  
16 performance standards with respect to funds provided in  
17 Specific Appropriations 572-592 are as follows:  
18     1. MEDICAL QUALITY ASSURANCE OUTCOME MEASURES.--  
19     a. Number of unlicensed individuals identified and  
20 referred to State Attorneys.....36  
21     b. Percent of health care practitioners' applications  
22 for licensure completed within 90 days.....100%  
23     2. MEDICAL QUALITY ASSURANCE OUTPUT MEASURES.--  
24     a. Number of unlicensed individuals investigated...364  
25     b. Number of initial health care practitioner licenses  
26 processed.....48,946  
27     c. Number of initial health care practitioner licenses  
28 issued.....43,531  
29     d. Number of licenses issued and renewed by mail  
30 .....314,688  
31     3. COMMUNITY HEALTH RESOURCES OUTCOME MEASURES.--

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1           a. Percent of emergency medical service providers  
2 found to have a significant deficiency during licensure  
3 inspection.....8.5%  
4           b. Age-adjusted injury death rate per 100,000.....57  
5           c. Number of emergency medical service providers  
6 licensed annually.....249  
7           d. Number of medical students who do a rotation in a  
8 medically underserved area.....715  
9           e. Number of persons who receive continuing education  
10 services through Work Force Development.....16,400  
11           4. COMMUNITY HEALTH RESOURCES OUTPUT MEASURES.--  
12           a. Number of providers recruited for underserved areas  
13 .....46  
14           b. Number of brain and spinal cord injury victims  
15 reintegrated to the community.....3,384  
16           c. Number of emergency medical services providers  
17 licensed and emergency medical technicians and paramedics  
18 certified.....31,930  
19           (e) For the Disability Determinations Program, the  
20 outcome measures, output measures, and associated performance  
21 standards with respect to funds provided in Specific  
22 Appropriations 592A-592C are as follows:  
23           1. DISABILITY BENEFITS DETERMINATIONS OUTCOME  
24 MEASURE.--  
25           a. Percent of Title II and XVI disability decisions  
26 completed accurately as measured by the Social Security  
27 Administration.....92%  
28           2. DISABILITY BENEFITS DETERMINATIONS OUTPUT  
29 MEASURE.--  
30           a. Number of Title II and XVI disability decisions  
31 completed.....212,489

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- 1           (5) DEPARTMENT OF VETERANS' AFFAIRS.--
- 2           (a) For the Services to Veterans Program, the outcome
- 3 measures, output measures, and associated performance
- 4 standards with respect to funds provided in Specific
- 5 Appropriations 593-611 are as follows:
- 6           1. VETERANS' HOMES OUTCOME MEASURES.--
- 7           a. Occupancy rate for veterans homes in operation for
- 8 2 years or longer.....75%
- 9           b. Percent of veterans' homes that received gold-star
- 10 certification by AHCA.....FY 2001-2002 LBR
- 11           2. VETERANS' HOMES OUTPUT MEASURE.--
- 12           a. Number of veterans' homes beds available.....390
- 13           3. VETERANS' CLAIMS OUTCOME MEASURE.--
- 14           a. Percent of "ready to rate" claims submitted to
- 15 USDVA compared to total claims submitted.....2%
- 16           4. VETERANS' CLAIMS OUTPUT MEASURES.--
- 17           a. Number of veterans served.....195,000
- 18           b. Number of claims processed.....15,500
- 19           5. VETERANS' FIELD SERVICES OUTCOME MEASURE.--
- 20           a. Value of cost avoidance because of issue resolution
- 21 .....\$4,680,000
- 22           6. VETERANS' FIELD SERVICES OUTPUT MEASURE.--
- 23           a. Number of veterans served (benefited) by issue
- 24 resolution.....240,000
- 25           7. EXECUTIVE DIRECTION AND SUPPORT SERVICES OUTCOME
- 26 MEASURES.--
- 27           a. Administrative cost as a percent of total agency
- 28 costs.....8%
- 29           b. Percent of time computer network is available for
- 30 use or response time.....85%
- 31           c. Number of veterans or eligible dependents enrolled

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1 in certified educational programs.....27,000  
2     d. Percent of veterans, families, and survivors aware  
3 of FDVA services.....43%  
4     e. Percent of schools certified after submission of  
5 application.....100%  
6     8. EXECUTIVE DIRECTION AND SUPPORT SERVICES OUTPUT  
7 MEASURES.--  
8     a. Number of constituents served.....559,000  
9     b. Value of veterans' education benefits paid  
10 .....\$110,000,000  
11     c. Number of Florida education institution programs  
12 certified.....3,000  
13     d. Number of staff supported by the information  
14 technology service through networking, software, and hardware  
15 support.....540  
16     Section 31. The performance measures and standards  
17 established in this section for individual programs in public  
18 safety and judiciary agencies shall be applied to those  
19 programs for the 2000-2001 fiscal year. These performance  
20 measures and standards are directly linked to the  
21 appropriations made in the General Appropriations Act for  
22 Fiscal Year 2000-2001 as required by the Government  
23 Performance and Accountability Act of 1994.  
24     (1) DEPARTMENT OF CORRECTIONS.--  
25     (a) For the Administration Program, the outcome  
26 measures, output measures, and associated performance  
27 standards with respect to funds provided in Specific  
28 Appropriations 612-624 are as follows:  
29     1. EXECUTIVE DIRECTION & SUPPORT SERVICES OUTCOME  
30 MEASURE.--  
31     a. Administrative costs as a percent of total agency

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- 1 costs.....11.0%
- 2 2. INFORMATION TECHNOLOGY OUTCOME MEASURE.--
- 3 a. Percent of fully operational hours of Corrections
- 4 Data Center.....97.0%
- 5 (b) For the Security and Institutional Operations
- 6 Program, the outcome measures, output measures, and associated
- 7 performance standards with respect to funds provided in
- 8 Specific Appropriations 625-700 are as follows:
- 9 1. ADULT MALE CUSTODY OPERATIONS OUTCOME MEASURES.--
- 10 a. Number of escapes from the secure perimeter of
- 11 major institutions.....0
- 12 b. Number of batteries committed by inmates on one or
- 13 more persons per 1,000 inmates.....FY 2001-2002 LBR
- 14 c. Number of inmates receiving major disciplinary
- 15 reports per 1,000 inmates.....FY 2001-2002 LBR
- 16 d. Percent of random inmate drug tests that are
- 17 negative.....98.5%
- 18 2. ADULT FEMALE CUSTODY OPERATIONS OUTCOME MEASURES.--
- 19 a. Number of escapes from the secure perimeter of
- 20 major institutions.....0
- 21 b. Number of batteries committed by inmates on one or
- 22 more persons per 1,000 inmates.....FY 2001-2002 LBR
- 23 c. Number of inmates receiving major disciplinary
- 24 reports per 1,000 inmates.....FY 2001-2002 LBR
- 25 d. Percent of random inmate drug tests that are
- 26 negative.....98.5%
- 27 3. MALE YOUTHFUL OFFENDER OPERATIONS OUTCOME
- 28 MEASURES.--
- 29 a. Number of escapes from the secure perimeter of
- 30 major institutions.....0
- 31 b. Number of batteries committed by inmates on one or

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- 1 more persons per 1,000 inmates.....FY 2001-2002 LBR
- 2     c. Number of inmates receiving major disciplinary
- 3 reports per 1,000 inmates.....FY 2001-2002 LBR
- 4     d. Percent of random inmate drug tests that are
- 5 negative.....98.5%
- 6     4. SPECIALTY INSTITUTION OPERATIONS OUTCOME
- 7 MEASURES.--
- 8     a. Number of escapes from the secure perimeter of
- 9 major institutions.....0
- 10     b. Number of batteries committed by inmates on one or
- 11 more persons per 1,000 inmates.....FY 2001-2002 LBR
- 12     c. Number of inmates receiving major disciplinary
- 13 reports per 1,000 inmates.....FY 2001-2002 LBR
- 14     d. Percent of random inmate drug tests that are
- 15 negative.....98.5%
- 16     5. RECEPTION CENTER OPERATIONS OUTCOME MEASURES.--
- 17     a. Number of escapes from the secure perimeter of
- 18 major institutions.....0
- 19     b. Number of batteries committed by inmates on one or
- 20 more persons per 1,000 inmates.....FY 2001-2002 LBR
- 21     c. Number of inmates receiving major disciplinary
- 22 reports per 1,000 inmates.....FY 2001-2002 LBR
- 23     d. Percent of random inmate drug tests that are
- 24 negative.....98.5%
- 25     6. PUBLIC SERVICE WORK SQUADS & WORK RELEASE
- 26 TRANSITION OUTCOME MEASURES.--
- 27     a. Number of available work assignments.....35,203
- 28     b. Number of inmates available for work assignments
- 29 ..... FY 2001-2002
- 30 LBR
- 31     c. Percent of those available for work who are not

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- 1 assigned.....1.4%
- 2 d. Percent of available inmates working.....83.0%
- 3 7. ROAD PRISONS OUTCOME MEASURE.--
- 4 a. Annual cost savings to the state for using inmate
- 5 labor for maintenance of state rights-of-way..FY 2001-2002 LBR
- 6 8. OFFENDER MANAGEMENT & CONTROL OUTCOME MEASURES.--
- 7 a. Percent of inmates who did not escape when assigned
- 8 outside a secure perimeter.....99.9%
- 9 b. Percent of inmates placed in a facility that
- 10 provides at least one of inmate's primary program needs.....FY
- 11 2001-2002 LBR
- 12 9. OFFENDER MANAGEMENT & CONTROL OUTPUT MEASURE.--
- 13 a. Number of new inmates received and oriented..26,831
- 14 10. EXECUTIVE DIRECTION & SUPPORT SERVICES OUTCOME
- 15 MEASURE.--
- 16 a. Percent of victim notifications that meet the
- 17 statutory time period requirements.....FY 2001-2002 LBR
- 18 11. EXECUTIVE DIRECTION & SUPPORT SERVICES OUTPUT
- 19 MEASURE.--
- 20 a. Percent of reported criminal incidents investigated
- 21 by Inspector General's Office.....FY 2001-2002 LBR
- 22 12. CORRECTIONAL FACILITIES MAINTENANCE & REPAIR
- 23 OUTCOME MEASURE.--
- 24 a. Square footage maintained in major institutions
- 25 .....16.5 M
- 26 (c) For the Community Corrections Program, the outcome
- 27 measures, output measures, and associated performance
- 28 standards with respect to funds provided in Specific
- 29 Appropriations 701-736 are as follows:
- 30 1. PROBATION SUPERVISION OUTCOME MEASURES.--
- 31 a. Percent of offenders that successfully complete



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1 their sentence or are still under supervision at the end of a  
2 2-year measurement period.....56.9%  
3 b. Status of offenders 2 years after the period of  
4 supervision was imposed:  
5 (I) Revoked:  
6 (A) Number.....FY 2001-2002 LBR  
7 (B) Percent.....FY 2001-2002 LBR  
8 (II) Absconded:  
9 (A) Number.....FY 2001-2002 LBR  
10 (B) Percent.....FY 2001-2002 LBR  
11 c. Percent of offenders who successfully complete  
12 supervision and are not subsequently recommitted to DOC for  
13 committing a new crime within 2 years:  
14 (I) To prison.....98.9%  
15 (II) To supervision.....94.4%  
16 2. PROBATION SUPERVISION OUTPUT MEASURES.--  
17 a. Number of monthly personal contacts with offenders  
18 supervised in the community compared to the department  
19 standard:  
20 (I) Administrative.....FY 2001-2002 LBR  
21 (II) Basic risk.....FY 2001-2002 LBR  
22 (III) Enhanced risk.....FY 2001-2002 LBR  
23 (IV) Intensive risk.....FY 2001-2002 LBR  
24 (V) Close risk.....FY 2001-2002 LBR  
25 3. DRUG OFFENDER PROBATION OUTCOME MEASURES.--  
26 a. Percent of offenders that successfully complete  
27 their sentence or are still under supervision at the end of a  
28 2-year measurement period.....56.9%  
29 b. Status of offenders 2 years after the period of  
30 supervision was imposed:  
31 (I) Revoked:

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- 1        (A) Number.....FY 2001-2002 LBR
- 2        (B) Percent.....FY 2001-2002 LBR
- 3        (II) Absconded:
- 4        (A) Number.....FY 2001-2002 LBR
- 5        (B) Percent.....FY 2001-2002 LBR
- 6        c. Percent of offenders who successfully complete
- 7 supervision and are not subsequently recommitted to DOC for
- 8 committing a new crime within 2 years:
- 9        (I) To prison.....98.9%
- 10       (II) To supervision.....94.4%
- 11        4. DRUG OFFENDER PROBATION OUTPUT MEASURES.--
- 12        a. Number of monthly personal contacts with offenders
- 13 supervised in the community compared to the department
- 14 standard:
- 15        (I) Administrative.....FY 2001-2002 LBR
- 16        (II) Basic risk.....FY 2001-2002 LBR
- 17        (III) Enhanced risk.....FY 2001-2002 LBR
- 18        (IV) Intensive risk.....FY 2001-2002 LBR
- 19        (V) Close risk.....FY 2001-2002 LBR
- 20        5. PRETRIAL INTERVENTION OUTCOME MEASURES.--
- 21        a. Percent of offenders that successfully complete
- 22 their sentence or are still under supervision at the end of a
- 23 2-year measurement period.....56.9%
- 24        b. Status of offenders 2 years after the period of
- 25 supervision was imposed:
- 26        (I) Revoked:
- 27        (A) Number.....FY 2001-2002 LBR
- 28        (B) Percent.....FY 2001-2002 LBR
- 29        (II) Absconded:
- 30        (A) Number.....FY 2001-2002 LBR
- 31        (B) Percent.....FY 2001-2002 LBR

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1           c. Percent of offenders who successfully complete  
2 supervision and are not subsequently recommitted to DOC for  
3 committing a new crime within 2 years:

4           (I) To prison.....98.9%

5           (II) To supervision.....94.4%

6           6. PRETRIAL INTERVENTION OUTPUT MEASURES.--

7           a. Number of monthly personal contacts with offenders  
8 supervised in the community compared to the department  
9 standard:

10           (I) Administrative.....FY 2001-2002 LBR

11           (II) Basic risk.....FY 2001-2002 LBR

12           (III) Enhanced risk.....FY 2001-2002 LBR

13           (IV) Intensive risk.....FY 2001-2002 LBR

14           (V) Close risk.....FY 2001-2002 LBR

15           7. COMMUNITY CONTROL OUTCOME MEASURES.--

16           a. Percent of offenders that successfully complete  
17 their sentence or are still under supervision at the end of a  
18 2-year measurement period.....56.9%

19           b. Status of offenders 2 years after the period of  
20 supervision was imposed:

21           (I) Revoked:

22           (A) Number.....FY 2001-2002 LBR

23           (B) Percent.....FY 2001-2002 LBR

24           (II) Absconded:

25           (A) Number.....FY 2001-2002 LBR

26           (B) Percent.....FY 2001-2002 LBR

27           c. Percent of offenders who successfully complete  
28 supervision and are not subsequently recommitted to DOC for  
29 committing a new crime within 2 years:

30           (I) To prison.....98.9%

31           (II) To supervision.....94.4%

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- 1           8. COMMUNITY CONTROL OUTPUT MEASURE.--
- 2           a. Number of monthly personal contacts with offenders
- 3 supervised in the community compared to the department
- 4 standard.....FY 2001-2002 LBR
- 5           9. POST-PRISON-RELEASE OUTCOME MEASURES.--
- 6           a. Percent of offenders that successfully complete
- 7 their sentence or are still under supervision at the end of a
- 8 2-year measurement period.....56.9%
- 9           b. Status of offenders 2 years after the period of
- 10 supervision was imposed:
- 11           (I) Revoked:
- 12           (A) Number.....FY 2001-2002 LBR
- 13           (B) Percent.....FY 2001-2002 LBR
- 14           (II) Absconded:
- 15           (A) Number.....FY 2001-2002 LBR
- 16           (B) Percent.....FY 2001-2002 LBR
- 17           c. Percent of offenders who successfully complete
- 18 supervision and are not subsequently recommitted to DOC for
- 19 committing a new crime within 2 years:
- 20           (I) To prison.....98.9%
- 21           (II) To supervision.....94.4%
- 22           10. POST-PRISON-RELEASE OUTPUT MEASURES.--
- 23           a. Number of monthly personal contacts with offenders
- 24 supervised in the community compared to the department
- 25 standard:
- 26           (I) Administrative.....FY 2001-2002 LBR
- 27           (II) Basic risk.....FY 2001-2002 LBR
- 28           (III) Enhanced risk.....FY 2001-2002 LBR
- 29           (IV) Intensive risk.....FY 2001-2002 LBR
- 30           (V) Close risk.....FY 2001-2002 LBR
- 31           11. ADULT SUBSTANCE ABUSE SERVICES OUTPUT MEASURE.--

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- 1           a. Substance abuse tests administered to offenders
- 2 being supervised in the community.....FY 2001-2002 LBR
- 3           12. OFFENDER MANAGEMENT & CONTROL OUTPUT MEASURE.--
- 4           a. Score sheets processed.....122,722
- 5           (d) For the Health Care Program, the outcome measures,
- 6 output measures, and associated performance standards with
- 7 respect to funds provided in Specific Appropriations 737-750
- 8 are as follows:
- 9           1. INMATE HEALTH SERVICES OUTCOME MEASURES.--
- 10           a. Health care grievances that are upheld:
- 11           (I) Number.....FY 2001-2002 LBR
- 12           (II) Percent.....3.0%
- 13           b. Number of suicides per 100,000 inmates compared to
- 14 the national average for correctional facilities/institutions:
- 15           (I) Within DOC.....FY 2001-2002 LBR
- 16           (II) National average.....FY 2001-2002 LBR
- 17           c. Comparison of per diems for General Medical
- 18 Services:
- 19           (I) DOC.....FY 2001-2002 LBR
- 20           (II) HMO.....FY 2001-2002 LBR
- 21           (III) Medicaid HMO.....FY 2001-2002 LBR
- 22           d. Comparison of per diems for Mental Health Services:
- 23           (I) DOC.....FY 2001-2002 LBR
- 24           (II) HMO.....FY 2001-2002 LBR
- 25           (III) Medicaid HMO.....FY 2001-2002 LBR
- 26           e. Comparison of per diems for hospitalization
- 27 contracts:
- 28           (I) DOC.....FY 2001-2002 LBR
- 29           (II) HMO.....FY 2001-2002 LBR
- 30           (III) Medicaid HMO.....FY 2001-2002 LBR
- 31           (e) For the Correctional Education and Programs

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1 Program, the outcome measures, output measures, and associated  
2 performance standards with respect to funds provided in  
3 Specific Appropriations 751-766 are as follows:

4 1. ADULT SUBSTANCE ABUSE PREVENTION, EVALUATION, AND  
5 TREATMENT SERVICES OUTCOME MEASURES.--

6 a. Percent of community supervision offenders who have  
7 completed drug treatment without subsequent recommitment to  
8 community supervision or prison within 24 months after release  
9 .....93.2%

10 b. Percent of inmates who have completed drug  
11 treatment without subsequent recommitment to community  
12 supervision or prison within 24 months after release.....72.9%

13 c. Percent of inmates who need programs and  
14 successfully complete Drug Abuse Education/Treatment programs  
15 .....46.0%

16 2. BASIC EDUCATION SKILLS OUTCOME MEASURES.--

17 a. Percent of inmates who successfully complete  
18 Mandatory Literacy Programs.....52.0%

19 b. Percent of inmates who successfully complete GED  
20 Education Programs.....14.0%

21 c. Percent of inmates who successfully complete  
22 Vocational Education Programs.....32.0%

23 d. Percent of inmates who participate in Special  
24 Education (Federal Law) Programs.....FY 2001-2002 LBR

25 e. Percent of inmates completing mandatory literacy  
26 programs who score at or above 9th grade level on next Test  
27 for Adult Basic Education (TABE).....16.0%

28 2. ADULT OFFENDER TRANSITION, REHABILITATION, AND  
29 SUPPORT OUTCOME MEASURES.--

30 a. Percent of community supervision offenders who  
31 successfully complete transition, rehabilitation, or support

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- 1 programs without subsequent recommitment to community
- 2 supervision or prison for 24 months after release.....85.5%
- 3     b. Percent of inmates who successfully complete
- 4 transition, rehabilitation, or support programs without
- 5 subsequent recommitment to community supervision or prison for
- 6 24 months after release.....72.9%
- 7     3. ADULT OFFENDER TRANSITION, REHABILITATION, AND
- 8 SUPPORT OUTPUT MEASURES.--
- 9     a. Number of transition plans completed for inmates
- 10 released from prison.....FY 2001-2002 LBR
- 11     b. Percent of transition plans completed for inmates
- 12 released from prison.....FY 2001-2002 LBR
- 13     c. Percent of inmates participating in religious
- 14 programming.....FY
- 15 2001-2002 LBR
- 16     (2) JUSTICE ADMINISTRATION.--
- 17     (a) For the Justice Administrative Commission Program,
- 18 the outcome measures, output measures, and associated
- 19 performance standards with respect to funds provided in
- 20 Specific Appropriations 767-781 are as follows:
- 21     1. EXECUTIVE DIRECTION AND SUPPORT SERVICES OUTCOME
- 22 MEASURES.--
- 23     a. Administrative costs as a percentage of total
- 24 agency costs.....4.0%
- 25     b. Number of material/substantial audit findings
- 26 related to areas of direct JAC responsibility to its customers
- 27 .....FY 2001-2002 LBR
- 28     c. Percent of invoices processed within statutory
- 29 timeframes.....FY
- 30 2001-2002 LBR
- 31     2. EXECUTIVE DIRECTION AND SUPPORT SERVICES OUTPUT

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- 1 MEASURES.--
- 2       a. Number of budget amendments processed and agency
- 3 transfers processed.....FY 2001-2002 LBR
- 4       b. Number of accounting transactions (FLAIR) input..FY
- 5 2001-2002 LBR
- 6       c. Number of financial reports produced...FY 2001-2002
- 7 LBR
- 8       d. Number of reports prepared.....FY 2001-2002 LBR
- 9       e. Number of employee and position transactions
- 10 (COPES) processed by type.....FY 2001-2002 LBR
- 11       f. Number of IRM reports provided to the State
- 12 Technology Office..... FY 2001-2002 LBR
- 13       g. Number of JAC Staff users directly supported.....FY
- 14 2001-2002 LBR
- 15       h. Number of Public Records Requests..FY 2001-2002 LBR
- 16       (b) For the Criminal Prosecutions and Civil Actions
- 17 Program, the outcome measures, output measures, and associated
- 18 performance standards with respect to funds provided to each
- 19 State Attorney Office in Specific Appropriations 782-924 are
- 20 as follows:
- 21       1. OUTCOME MEASURES.--
- 22       a. Number of dispositions by trial verdicts, pleas,
- 23 nontrial, and otherwise disposed of.....FY 2001-2002 LBR
- 24       b. Percent of dispositions by trial verdicts, pleas,
- 25 nontrial, and otherwise disposed of.....FY 2001-2002 LBR
- 26       c. Offenders who qualify for enhanced sentencing for
- 27 whom state attorneys requested enhanced sentencing and the
- 28 number for whom judges ordered enhanced sentencing "Enhanced
- 29 Sentencing" includes Habitual Offender, Violent Habitual,
- 30 Violent Career Criminal, Prison Releasee Reoffender,
- 31 10-20-Life, and Three-Strikes statutes:



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- 1           (I) Number.....FY 2001-2002 LBR
- 2           (II) Percent.....FY 2001-2002 LBR
- 3           d. Number of Baker Act hearings in which the
- 4 recommendation of the state attorney was supported by the
- 5 court.....FY 2001-2002 LBR
- 6           e. Cases in which restitution was recommended and
- 7 ordered:
- 8           (I) Number.....FY 2001-2002 LBR
- 9           (II) Percent.....FY 2001-2002 LBR
- 10          f. Cases in which child support was requested and
- 11 ordered:
- 12          (I) Number.....FY 2001-2002 LBR
- 13          (II) Percent.....FY 2001-2002 LBR
- 14          g. Percent of substantiated Bar grievances filed
- 15 annually.....0.0%
- 16          h. Annual attorney turnover rates....FY 2001-2002 LBR
- 17          i. Average years of prosecution experience..... FY
- 18 2001-2002 LBR
- 19          2. OUTPUT MEASURES.--
- 20          a. Number of criminal case referrals:
- 21          (I) Misdemeanor.....FY 2001-2002 LBR
- 22          (II) Felony.....FY 2001-2002 LBR
- 23          (III) Juvenile.....FY 2001-2002 LBR
- 24          b. Number of filings:
- 25          (I) Misdemeanor.....FY 2001-2002 LBR
- 26          (II) Felony.....FY 2001-2002 LBR
- 27          (III) Juvenile.....FY 2001-2002 LBR
- 28          c. Average number of referrals per attorney:
- 29          (I) Misdemeanor.....FY 2001-2002 LBR
- 30          (II) Felony.....FY 2001-2002 LBR
- 31          (III) Juvenile.....FY 2001-2002 LBR

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- 1           d. Average number of filings per attorney:
- 2           (I) Misdemeanor.....FY 2001-2002 LBR
- 3           (II) Felony.....FY 2001-2002 LBR
- 4           (III) Juvenile.....FY 2001-2002 LBR
- 5           e. Number of cases investigated/reviewed..FY 2001-2002
- 6 LBR
- 7           f. Number of victim contacts and notifications..... FY
- 8 2001-2002 LBR
- 9           g. Number of witness contacts and notifications.... FY
- 10 2001-2002 LBR
- 11           h. Number of truancy interventions....FY 2001-2002 LBR
- 12           i. Number of citizen dispute mediations.. FY 2001-2002
- 13 LBR
- 14           j. Number of worthless check diversions.. FY 2001-2002
- 15 LBR
- 16           k. Number of domestic violence diversions..... FY
- 17 2001-2002 LBR
- 18           l. Number of statutory pretrial interventions..... FY
- 19 2001-2002 LBR
- 20           m. Number of cases referred to drug court.FY 2001-2002
- 21 LBR
- 22           n. Number of postconviction relief responses.....9,000
- 23           o. Number of Habeas Corpus responses..FY 2001-2002 LBR
- 24           p. Number of actions for the following:
- 25           (I) Public records requests.....FY 2001-2002 LBR
- 26           (II) Bond validations.....FY 2001-2002 LBR
- 27           (III) Expungements.....FY 2001-2002 LBR
- 28           (IV) Forfeiture.....FY 2001-2002 LBR
- 29           (V) Baker Act hearings.....FY 2001-2002 LBR
- 30           (VI) Bond estreatures.....FY 2001-2002 LBR
- 31           q. Number of sexual predator civil commitment

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1 proceedings.....FY  
2 2001-2002 LBR  
3     r. Number of child welfare referrals received.....FY  
4 2001-2002 LBR  
5     s. Number of child support enforcement referrals....FY  
6 2001-2002 LBR  
7     (c) For the Public Defender Trial Program, the outcome  
8 measures, output measures, and associated performance  
9 standards with respect to funds provided to each Trial Public  
10 Defender Office in Specific Appropriations 925-1044 are as  
11 follows:  
12     1. OUTCOME MEASURES.--  
13     a. Percent of clients in custody contacted within 72  
14 hours after appointment to a public defender.....90.0%  
15     b. Percent of felony and misdemeanor cases resolved  
16 within speedy trial rule unless dismissed.....90.0%  
17     c. Percent of substantiated Bar grievances filed  
18 annually.....0.0%  
19     d. Average years of defense experience....FY 2001-2002  
20 LBR  
21     e. Annual attorney turnover rates.....9.0%  
22     2. OUTPUT MEASURES.--  
23     a. Number of criminal cases closed.....571,418  
24     b. Number of civil cases closed.....18,650  
25     c. Number of pleas.....FY 2001-2002 LBR  
26     d. Number of trials.....FY 2001-2002 LBR  
27     e. Number of cases nolle prossed or dismissed.....FY  
28 2001-2002 LBR  
29     f. Number of clients represented.....FY 2001-2002 LBR  
30     g. Number of cases closed.....FY 2001-2002 LBR  
31     h. Number of violation of probation hearings.....FY

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1 2001-2002 LBR

2     i. Number of initial interviews for assigned cases..FY

3 2001-2002 LBR

4     (d) For the Public Defender Appellate Program, the  
5 outcome measures, output measures, and associated performance  
6 standards with respect to funds provided to each Appellate  
7 Public Defender Office in Specific Appropriations 1045-1069  
8 are as follows:

9     1. OUTCOME MEASURES.--

10     a. Percent of appeals resolved.....91.0%

11     b. Percent of substantiated Bar grievances filed  
12 annually.....0.0%

13     c. Average years of defense experience....FY 2001-2002

14 LBR

15     d. Annual attorney turnover rates.....9.0%

16     2. OUTPUT MEASURES.--

17     a. Number of clients represented.....FY 2001-2002 LBR

18     b. Number of briefs filed.....FY 2001-2002 LBR

19     c. Number of writs filed.....FY 2001-2002 LBR

20     d. Number of cases closed.....4,739

21     (e) For the Capital Collateral Regional Counsels  
22 Program, the outcome measures, output measures, and associated  
23 performance standards with respect to funds provided to each  
24 Appellate Public Defender Office in Specific Appropriations  
25 1070-1092 are as follows:

26     1. OUTCOME MEASURES.--

27     a. Percent of cases in which postconviction motion,  
28 postconviction appeal, federal habeas corpus motion, or  
29 federal appeal is timely filed, without extension..... FY

30 2001-2002 LBR

31     b. Number of decisions by the court to release a death

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- 1 row inmate..... FY 2001-2002 LBR
- 2     c. Number of new trials granted to death row inmates
- 3 .....FY 2001-2002 LBR
- 4     d. Number of new sentencing hearings granted.....FY
- 5 2001-2002 LBR
- 6     e. Number of other appeals granted....FY 2001-2002 LBR
- 7     f. Percent of substantiated Bar grievances filed
- 8 annually.....0.0%
- 9     g. Annual attorney turnover rates....FY 2001-2002 LBR
- 10     h. Average years of postconviction experience.....FY
- 11 2001-2002 LBR
- 12     2. OUTPUT MEASURES.--
- 13     a. Number of death row public records requests
- 14 processed, as measured by number of record analyses made...180
- 15     b. Number of death row cases investigated/analyzed.139
- 16     c. Number of death row case requests for public
- 17 records made..... FY
- 18 2001-2002 LBR
- 19     d. Number of formal legal and background death row
- 20 case public record analyses made.....FY 2001-2002 LBR
- 21     e. Average number of hours per public records analysis
- 22 .....FY 2001-2002
- 23 LBR
- 24     f. Number of death row cases investigated.FY 2001-2002
- 25 LBR
- 26     g. Number of witnesses and experts interviewed.....FY
- 27 2001-2002 LBR
- 28     h. Number of death penalty inmate contacts made.....FY
- 29 2001-2002 LBR
- 30     i. Number of postconviction and appellate actions...FY
- 31 2001-2002 LBR

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- 1           j. Number of issues raised by CCRC that are formally
- 2 considered by the courts.....FY 2001-2002 LBR
- 3           k. Percent of issues raised by CCRC that are formally
- 4 considered by the courts.....FY 2001-2002 LBR
- 5           l. Requested extensions of time granted following
- 6 court considerations:
- 7           (I) Number.....FY 2001-2002 LBR
- 8           (II) Percent.....FY 2001-2002 LBR
- 9           m. Number of CCRC court issues not ruled on by the
- 10 courts due to strength of at least one issue..FY 2001-2002 LBR
- 11           (3) DEPARTMENT OF JUVENILE JUSTICE.--
- 12           (a) For the Juvenile Detention Program, the outcome
- 13 measures, output measures, and associated performance
- 14 standards with respect to funds provided in Specific
- 15 Appropriations 1093-1101 are as follows:
- 16           1. DETENTION CENTERS OUTCOME MEASURES.--
- 17           a. Number of escapes from secure detention facilities
- 18 per 100,000 resident days.....0
- 19           b. Number of batteries per 100,000 resident days while
- 20 in secure detention:
- 21           (I) Youth on youth.....84
- 22           (II) Youth on staff.....20
- 23           c. Percent of youth who remain crime free while in
- 24 secure detention.....97.0%
- 25           2. DETENTION CENTERS OUTPUT MEASURE.--
- 26           a. Number of admissions to secure detention facilities
- 27 .....61,844
- 28           3. HOME DETENTION OUTCOME MEASURE.--
- 29           a. Percent of successful completions without
- 30 committing a new law or contract violation, failure to appear,
- 31 an abscond, or contempt of court.....73.0%

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1           4. HOME DETENTION OUTPUT MEASURES.--

2           a. Number of admissions into home detention....35,549

3           b. Average daily population for home detention.....FY

4 2001-2002 LBR

5           (b) For the Probation and Community Corrections  
6 Program, the outcome measures, output measures, and associated  
7 performance standards with respect to funds provided in  
8 Specific Appropriations 1102-1111 are as follows:

9           1. OUTCOME MEASURES.--

10          a. Percent of youth who remain crime free during  
11 aftercare supervision.....65.0%

12          b. Percent of youth who remain crime free 1 year after  
13 release from nonresidential commitment.....65.0%

14          c. Percent of youth who remain crime free 1 year after  
15 release from probation.....79.0%

16          d. Percent of juveniles who remain crime free within 1  
17 year after release from aftercare.....FY 2001-2002 LBR

18          e. Average time in days to make recommendations to the  
19 State Attorney once the law enforcement report is received...9

20          2. OUTPUT MEASURES.--

21          a. Youth received at intake.....FY 2001-2002 LBR

22          b. Number of youth under aftercare supervision.....FY

23 2001-2002 LBR

24          c. Number of youth under probation supervision.....FY

25 2001-2002 LBR

26          d. Number of youth receiving nonresidential  
27 delinquency rehabilitation services.....FY 2001-2002 LBR

28          e. Average annual community control and intake  
29 caseload (agency standard is 32:1).....40:1

30          (c) For the Office of the Secretary/Assistant  
31 Secretary for Administrative Services Program, the outcome

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1 measures, output measures, and associated performance  
2 standards with respect to funds provided in Specific  
3 Appropriations 1112-1121A are as follows:  
4       1. EXECUTIVE DIRECTION & SUPPORT SERVICES PROGRAM  
5 OUTCOME MEASURE.--  
6       a. Administrative costs as a percentage of total  
7 agency costs.....7.5%  
8       2. INFORMATION TECHNOLOGY OUTCOME MEASURE.--  
9       a. Response time for youthful offender face sheet  
10 inquiries in seconds (current is 75 seconds).....38  
11       3. INFORMATION TECHNOLOGY OUTPUT MEASURE.--  
12       a. Youth tracked by the Juvenile Justice Information  
13 System.....488,387  
14       (d) For the Residential Corrections Program, the  
15 outcome measures, output measures, and associated performance  
16 standards with respect to funds provided in Specific  
17 Appropriations 1122-1139 are as follows:  
18       1. NONSECURE RESIDENTIAL SERVICES OUTCOME MEASURES.--  
19       a. Percent of youth who remain crime free 1 year after  
20 release.....53.0%  
21       b. Percent of escapes from nonsecure residential  
22 commitment programs.....FY 2001-2002 LBR  
23       c. Number of youth-on-youth batteries per 100 youth.FY  
24 2001-2002 LBR  
25       d. Number of youth-on-staff batteries per 100 youth.FY  
26 2001-2002 LBR  
27       e. Nonexempt contracts awarded on a competitive basis:  
28       (I) Number.....FY 2001-2002 LBR  
29       (II) Percent.....FY 2001-2002 LBR  
30       f. Percent of residential commitment program reviews  
31 conducted by Quality Assurance, which indicate satisfactory or



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1 higher ratings on overall quality (calendar year).FY 2001-2002  
2 LBR  
3 2. NONSECURE RESIDENTIAL SERVICES OUTPUT MEASURES.--  
4 a. Youth served in nonsecure residential commitment:  
5 (I) Total number of youth served.....9,660  
6 (II) Average daily population of youth served.....FY  
7 2001-2002 LBR  
8 b. Number of residential commitment beds on line....FY  
9 2001-2002 LBR  
10 c. Youth receiving substance abuse treatment....2,386  
11 3. SECURE RESIDENTIAL SERVICES OUTCOME MEASURES.--  
12 a. Percent of youth who remain crime free 1 year after  
13 release.....53.0%  
14 b. Percent of escapes.....0.0%  
15 c. Number of youth-on-youth batteries per 100 youth.FY  
16 2001-2002 LBR  
17 d. Number of youth-on-staff batteries per 100 youth.FY  
18 2001-2002 LBR  
19 e. Nonexempt contracts awarded on a competitive basis:  
20 (I) Number.....FY 2001-2002 LBR  
21 (II) Percent.....FY 2001-2002 LBR  
22 f. Percent of residential commitment program reviews  
23 conducted by Quality Assurance, which indicate satisfactory or  
24 higher ratings on overall quality (calendar year).FY 2001-2002  
25 LBR  
26 4. SECURE RESIDENTIAL SERVICES OUTPUT MEASURES.--  
27 a. Youth served in secure residential commitment:  
28 (I) Total number of youth served.....2,501  
29 (II) Average daily population of youth served.....FY  
30 2001-2002 LBR  
31 b. Number of residential commitment beds on line....FY

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1 2001-2002 LBR

2 (e) For the Prevention and Victim Services, the  
3 outcome measures, output measures, and associated performance  
4 standards with respect to funds provided in Specific  
5 Appropriations 1140-1149A are as follows:

6 1. OUTCOME MEASURE.--  
7 a. Percent of youth who remain crime free 6 months  
8 after receiving prevention services.....85.0%

9 2. OUTPUT MEASURE.--  
10 a. Number of youth served with prevention services  
11 .....121,264

12 (4) DEPARTMENT OF LAW ENFORCEMENT.--

13 (a) For the Office of Executive Direction & Business  
14 Support Program, the outcome measures, output measures, and  
15 associated performance standards with respect to funds  
16 provided in Specific Appropriations 1150-1160D are as follows:

17 1. OUTCOME MEASURE.--  
18 a. Administrative costs as a percentage of total  
19 agency costs.....5.1%

20 2. OUTPUT MEASURES.--  
21 a. Number of internal investigations conducted.....100  
22 b. Number of Florida law enforcement agencies  
23 accredited/reaccredited.....25

24 c. Total number of accredited Florida law enforcement  
25 agencies.....76

26 (b) For the Criminal Justice Investigations and  
27 Forensic Science Program, the outcome measures, output  
28 measures, and associated performance standards with respect to  
29 funds provided in Specific Appropriations 1161-1174 are as  
30 follows:

31 1. LABORATORY SERVICES OUTCOME MEASURES.--

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1	<u>a. Lab service requests completed:</u>	
2	(I) <u>Number.....</u>	<u>75,505</u>
3	(II) <u>Percent.....</u>	<u>95.0%</u>
4	<u>b. Average number of days to complete lab service</u>	
5	<u>requests by lab discipline:</u>	
6	(I) <u>Toxicology.....</u>	<u>30</u>
7	(II) <u>Chemistry.....</u>	<u>FY 2001-2002 LBR</u>
8	(III) <u>Crime Scene.....</u>	<u>39</u>
9	(IV) <u>Firearms.....</u>	<u>FY 2001-2002 LBR</u>
10	(V) <u>Documents.....</u>	<u>50</u>
11	(VI) <u>Automated Fingerprint Identification System</u>	
12	<u>(AFIS).....</u>	<u>FY</u>
13	<u>2001-2002 LBR</u>	
14	(VII) <u>Latents.....</u>	<u>FY 2001-2002 LBR</u>
15	(VIII) <u>Serology/DNA.....</u>	<u>150</u>
16	(IX) <u>Computer Evidence Recovery (CER).FY 2001-2002 LBR</u>	
17	(X) <u>Microanalysis.....</u>	<u>85</u>
18	<u>2. LABORATORY SERVICES OUTPUT MEASURES.--</u>	
19	<u>a. Number of crime scenes processed.....</u>	<u>600</u>
20	<u>b. Number of DNA samples added to DNA database..</u>	<u>24,000</u>
21	<u>c. Number of expert witness appearances in court</u>	
22	<u>proceedings.....</u>	<u>1,815</u>
23	<u>3. INVESTIGATIVE SERVICES OUTCOME MEASURES.--</u>	
24	<u>a. Percent of closed criminal investigations resolved</u>	
25	<u>.....</u>	<u>87.0%</u>
26	<u>b. Criminal investigations closed resulting in an</u>	
27	<u>arrest:</u>	
28	(I) <u>Number.....</u>	<u>826</u>
29	(II) <u>Percent.....</u>	<u>67.0%</u>
30	<u>4. INVESTIGATIVE SERVICES OUTPUT MEASURES.--</u>	
31	<u>a. Number of criminal investigations worked.....</u>	<u>2,878</u>

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- 1       b. Number of criminal investigations commenced...1,549
- 2       c. Number of criminal investigations closed.....1,314
- 3       d. Percent of criminal investigations closed.....47.5%
- 4       e. Number of short-term investigative assists worked
- 5       .....1,578
- 6       5. MUTUAL AID & PROTECTIVE SERVICES OUTPUT MEASURES.--
- 7       a. Number of background investigations performed.3,500
- 8       b. Number of dignitaries provided with FDLE protective
- 9       services.....52
- 10       (c) For the Criminal Justice Information Program, the
- 11       outcome measures, output measures, and associated performance
- 12       standards with respect to funds provided in Specific
- 13       Appropriations 1175-1182 are as follows:
- 14       1. INFORMATION NETWORK SERVICES OUTCOME MEASURES.--
- 15       a. Percent of responses from FCIC hot files that
- 16       contain substantive information within defined timeframes
- 17       .....96.0%
- 18       b. Percent of time FCIC is running and accessible
- 19       .....99.5%
- 20       2. INFORMATION NETWORK SERVICES OUTPUT MEASURE.--
- 21       a. Number of FCIC workstations networked.....18,000
- 22       3. PREVENTION AND CRIME INFORMATION SERVICES OUTCOME
- 23       MEASURES.--
- 24       a. Percent response to criminal history record check
- 25       customers within defined timeframes.....92.0%
- 26       b. Percent of criminal history information records
- 27       compiled accurately.....83.0%
- 28       4. PREVENTION AND CRIME INFORMATION SERVICES OUTPUT
- 29       MEASURES.--
- 30       a. Percent of criminal arrest information received
- 31       electronically (through AFIS) for entry into the criminal

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1	<u>history system.....</u>	<u>80.0%</u>
2	<u>b. Number of responses to requests from criminal</u>	
3	<u>history record checks.....</u>	<u>1,580,000</u>
4	<u>c. Number of registered sexual predators/offenders</u>	
5	<u>identified to the public.....</u>	<u>16,603</u>
6	<u>d. Number of missing children cases worked through</u>	
7	<u>MCIC.....</u>	<u>625</u>
8	<u>e. Arrest/identification records created and</u>	
9	<u>maintained.....</u>	<u>FY 2001-2002</u>
10	<u>LBR</u>	
11	<u>(d) For the Criminal Justice Professionalism Program,</u>	
12	<u>the outcome measures, output measures, and associated</u>	
13	<u>performance standards with respect to funds provided in</u>	
14	<u>Specific Appropriations 1183-1190 are as follows:</u>	
15	<u>1. TRAINING AND CERTIFICATION SERVICES OUTCOME</u>	
16	<u>MEASURE.--</u>	
17	<u>a. Percent of individuals who pass the basic</u>	
18	<u>professional certification examination for law enforcement</u>	
19	<u>officers, corrections officers, and correctional probation</u>	
20	<u>officers.....</u>	<u>75.0%</u>
21	<u>2. TRAINING AND CERTIFICATION SERVICES OUTPUT</u>	
22	<u>MEASURES.--</u>	
23	<u>a. Number of course curricula and examinations</u>	
24	<u>developed or revised.....</u>	<u>109</u>
25	<u>b. Number of examinations administered.....</u>	<u>7,000</u>
26	<u>c. Number of individuals trained by the Florida</u>	
27	<u>Criminal Justice Executive Institute.....</u>	<u>604</u>
28	<u>d. Number of law enforcement officers trained by DARE</u>	
29	<u>.....</u>	<u>155</u>
30	<u>3. COMPLIANCE SERVICES OUTCOME MEASURE.--</u>	
31	<u>a. Percent of training schools in compliance with</u>	

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1	<u>standards.....</u>	<u>100.0%</u>
2	<u>4. COMPLIANCE SERVICES OUTPUT MEASURES.--</u>	
3	<u>a. Number of discipline referrals processed for state</u>	
4	<u>&amp; local LEOs and COs and CPOs pursuant to ch. 120, F.S...1,500</u>	
5	<u>b. Number of program and financial compliance audits</u>	
6	<u>performed.....</u>	<u>3,155</u>
7	<u>c. Number of records audited to validate the accuracy</u>	
8	<u>and completeness of ATMS2 record information.....</u>	<u>3,000</u>
9	<u>d. Breath-testing instruments tested.....</u>	<u>648</u>
10	<u>(e) For the Public Assistance Fraud Program, the</u>	
11	<u>outcome measures, output measures, and associated performance</u>	
12	<u>standards with respect to funds provided in Specific</u>	
13	<u>Appropriations 1190A-1190E are as follows:</u>	
14	<u>1. OUTCOME MEASURE.--</u>	
15	<u>a. Amount of fraudulent benefits withheld as a result</u>	
16	<u>of public assistance fraud investigations.....</u>	<u>\$27.8M</u>
17	<u>2. OUTPUT MEASURE.--</u>	
18	<u>a. Public assistance fraud investigations conducted</u>	
19	<u>.....</u>	<u>11,476</u>
20	<u>(5) DEPARTMENT OF LEGAL AFFAIRS.--</u>	
21	<u>(a) For the Office of Attorney General Program, the</u>	
22	<u>outcome measures, output measures, and associated performance</u>	
23	<u>standards with respect to funds provided in Specific</u>	
24	<u>Appropriations 1191-1231 are as follows:</u>	
25	<u>1. CIVIL ENFORCEMENT OUTCOME MEASURES.--</u>	
26	<u>a. Percent of mediated open government cases resolved</u>	
27	<u>in 3 weeks or less.....</u>	<u>75.0%</u>
28	<u>b. Percent of lemon law cases resolved in less than 1</u>	
29	<u>year.....</u>	<u>99.0%</u>
30	<u>c. Percent of clients expressing satisfaction with</u>	
31	<u>civil enforcement legal services.....</u>	<u>FY 2001-2002 LBR</u>



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- 1           d. Number of active state employment cases.....FY
- 2 2001-2002 LBR
- 3           e. Number of active tort cases.....FY 2001-2002 LBR
- 4           f. Number of active capital criminal cases.....FY
- 5 2001-2002 LBR
- 6           g. Number of active noncapital cases..FY 2001-2002 LBR
- 7           7. VICTIM SERVICES OUTCOME MEASURES.--
- 8           a. Average number of days from application to
- 9 eligibility determination.....51
- 10           b. Percent of counties receiving motor vehicle theft
- 11 grant funds that experienced a reduction in motor vehicle
- 12 theft incidents below 1994 levels compared to the statewide
- 13 average.....70.0%
- 14           8. VICTIM SERVICES OUTPUT MEASURES.--
- 15           a. Number of victim compensation claims paid.....7,000
- 16           b. Number of information and referral services
- 17 provided.....25,000
- 18           c. Number of VOCA grants funded.....250
- 19           d. Number of victims served through contract grants
- 20 .....175,000
- 21           e. Number of motor vehicle theft grants funded.....40
- 22           f. Number of people attending training (crime
- 23 prevention).....4,918
- 24           g. Number of minority communities served with crime
- 25 prevention education and awareness programs.....8
- 26           9. EXECUTIVE DIRECTION & SUPPORT SERVICES OUTCOME
- 27 MEASURE.--
- 28           a. Annual attorney turnover rates.....FY 2001-2002 LBR
- 29           (b) For the Statewide Prosecution Program, the outcome
- 30 measures, output measures, and associated performance
- 31 standards with respect to funds provided in Specific



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- 1 Appropriations 1232-1234 are as follows:
- 2     1. OUTCOME MEASURES.--
- 3       a. Conviction rate for defendants who reached final
- 4 adjudication.....90.0%
- 5       b. Annual attorney turnover rates.....FY 2001-2002 LBR
- 6     2. OUTPUT MEASURES.--
- 7       a. Number of law enforcement agencies assisted.....88
- 8       b. Total number of active cases, excluding drug cases
- 9 .....FY 2001-2002
- 10 LBR
- 11       c. Total number of drug related multi-circuit
- 12 organized criminal cases.....50
- 13     (c) For the Florida Elections Commission Program, the
- 14 outcome measures, output measures, and associated performance
- 15 standards with respect to funds provided in Specific
- 16 Appropriations 1235-1237A are as follows:
- 17     1. OUTCOME MEASURE.--
- 18       a. Percent of cases that are closed within 12 months
- 19 .....75.0%
- 20     2. OUTPUT MEASURE.--
- 21       a. Number of election complaints and automatic fine
- 22 cases.....485
- 23     (6) PAROLE COMMISSION.--
- 24       (a) For the Post-Incarceration Enforcement and
- 25 Victims-Rights Program, the outcome measures, output measures,
- 26 and associated performance standards with respect to funds
- 27 provided in Specific Appropriations 1238-1244 are as follows:
- 28     1. OUTCOME MEASURES.--
- 29       a. Parolees who have successfully completed their
- 30 supervision without revocation within the first 2 years:
- 31       (I) Number.....FY 2001-2002 LBR

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1           (II) Percent.....FY 2001-2002 LBR  
2           b. Percent of revocation cases completed within 90  
3 days after final hearing.....FY 2001-2002 LBR  
4           c. Percent of cases placed before the Parole  
5 Commission/Clemency Board containing no factual errors...80.0%  
6           2. OUTPUT MEASURES.--  
7           a. Number of conditional release cases handled...5,311  
8           b. Number of supervision reviews.....468  
9           c. Number of revocation determinations.....3,005  
10           d. Number of Clemency Board decisions supported..2,686  
11           e. Number of Parole Release Decisions.FY 2001-2002 LBR  
12           f. Number of Victims Contacted.....FY 2001-2002 LBR  
13           Section 32. The performance measures and standards  
14 established in this section for individual programs in natural  
15 resources, environment, growth management, and transportation  
16 agencies shall be applied to those programs for the 2000-2001  
17 fiscal year. These performance measures and standards are  
18 directly linked to the appropriations made in the General  
19 Appropriations Act for Fiscal Year 2000-2001 as required by  
20 the Government Performance and Accountability Act of 1994.  
21           (1) DEPARTMENT OF AGRICULTURE AND CONSUMER SERVICES.--  
22           (a) For the Office of the Commissioner and Division of  
23 Administration, the outcome measures, output measures, and  
24 associated performance standards with respect to funds  
25 provided in Specific Appropriations 1245-1262D are as follows:  
26           1. AGRICULTURAL LAW ENFORCEMENT OUTCOME MEASURE.--  
27           a. Criminal investigations closure rate.....76%  
28           2. AGRICULTURAL WATER POLICY COORDINATION OUTPUT  
29 MEASURE.--  
30           a. Number of water policy assists provided to  
31 agricultural interests.....266

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- 1           3. EXECUTIVE DIRECTION AND SUPPORT SERVICES OUTCOME
- 2 MEASURE.--
- 3           a. Administrative cost as a percent of total agency
- 4 costs.....6.17%
- 5           (b) For the Forest and Resource Protection Program,
- 6 the outcome measures, output measures, and associated
- 7 performance standards with respect to funds provided in
- 8 Specific Appropriations 1263-1279 are as follows:
- 9           1. LAND MANAGEMENT OUTCOME MEASURE.--
- 10          a. Percent of State Forest timber producing acres
- 11 adequately stocked and growing.....32%
- 12          2. LAND MANAGEMENT OUTPUT MEASURES.--
- 13          a. Number of forest acres and other lands managed by
- 14 the department and purchased by the state with approved
- 15 management plans.....907,860
- 16          b. Number of forest-related technical assists provided
- 17 to nonindustrial private land owners.....39,800
- 18          c. Number of person-hours spent responding to
- 19 emergency incidents other than wildfires.....8,000
- 20          d. Number of youths who fulfill Juvenile Justice
- 21 Forestry Youth Academy training program.....40
- 22          e. Number of acres of cooperative forest lands managed
- 23 .....600,000
- 24          f. Number of hours of work provided by inmate work
- 25 camps.....315,000
- 26          3. WILDFIRE PREVENTION AND MANAGEMENT OUTCOME
- 27 MEASURES.--
- 28          a. Percent of acres of protected forest and wildlands
- 29 not burned by wildfires.....98.1%
- 30          b. Percent of threatened structures not burned by
- 31 wildfires.....99.7%

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- 1           c. Percent of wildfires caused by humans.....80%
- 2           4. WILDFIRE PREVENTION AND MANAGEMENT OUTPUT
- 3 MEASURES.--
- 4           a. Number of wildfires detected and suppressed...3,800
- 5           b. Number of acres burned through prescribed burning
- 6 ..... 2 million
- 7           c. Number of person-hours of firefighting training
- 8 provided.....50,000
- 9           d. Number of acres of forest land protected from
- 10 wildfires.....25,100,000
- 11           (c) For the Food Safety and Quality Program, the
- 12 outcome measures, output measures, and associated performance
- 13 standards with respect to funds provided in Specific
- 14 Appropriations 1285-1295 are as follows:
- 15           1. DAIRY FACILITIES COMPLIANCE AND ENFORCEMENT OUTCOME
- 16 MEASURES.--
- 17           a. Percent of dairy establishments meeting food safety
- 18 and sanitation requirements.....80.77%
- 19           b. Percent of milk and milk products analyzed that
- 20 meet standards.....90.7%
- 21           2. DAIRY FACILITIES COMPLIANCE AND ENFORCEMENT OUTPUT
- 22 MEASURES.--
- 23           a. Number of milk and milk product analyses conducted
- 24 .....70,000
- 25           b. Number of dairy establishments inspections...16,500
- 26           3. FOOD SAFETY INSPECTION AND ENFORCEMENT OUTCOME
- 27 MEASURES.--
- 28           a. Percent of food establishments meeting food safety
- 29 and sanitation requirements.....91.2%
- 30           b. Percent of food products analyzed that meet
- 31 standards.....91.4%

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- 1           c. Percent of produce or other food samples analyzed
- 2 that meet pesticide residue standards.....97.7%
- 3           4. FOOD SAFETY INSPECTION AND ENFORCEMENT OUTPUT
- 4 MEASURES.--
- 5           a. Number of inspections of food establishments, dairy
- 6 establishments, and water vending machines.....65,500
- 7           b. Number of food analyses conducted.....43,000
- 8           c. Number of pesticide residue analyses conducted
- 9 .....265,000
- 10          d. Number of food-related consumer assistance
- 11 investigations or actions.....3,500
- 12          e. Tons of poultry and shell eggs graded.....430,000
- 13          (d) For the Consumer Protection Program, the outcome
- 14 measures, output measures, and associated performance
- 15 standards with respect to funds provided in Specific
- 16 Appropriations 1296-1313B are as follows:
- 17          1. AGRICULTURAL ENVIRONMENTAL SERVICES OUTCOME
- 18 MEASURES.--
- 19          a. Percent of licensed pest control applicators
- 20 inspected that are in compliance with regulations.....78%
- 21          b. Percent of feed, seed, and fertilizer inspected
- 22 products in compliance with performance/quality standards..83%
- 23          c. Percent of licensed pesticide applicators inspected
- 24 that are in compliance.....76%
- 25          d. Number of reported human/equine disease cases
- 26 caused by mosquitoes.....2/40
- 27          2. AGRICULTURAL ENVIRONMENTAL SERVICES OUTPUT
- 28 MEASURES.--
- 29          a. Number of pest control; feed, seed, and fertilizer;
- 30 and pesticide inspections.....16,818
- 31          b. Number of complaints investigated/processed

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1 relating to all entities regulated by the Division of  
2 Agricultural Environmental Services.....1,225  
3     c. Number of laboratory analyses performed on seed and  
4 fertilizer and pesticide product and residue samples...217,591  
5     d. Number of people served by mosquito control  
6 activities.....14,500,000  
7     3. CONSUMER PROTECTION SERVICES OUTCOME MEASURE.--  
8     a. Percent of regulated entities (motor vehicle repair  
9 shops, health studio, telemarketer, business opportunity,  
10 dance studio, solicitation of contribution, sellers of travel,  
11 & pawn shops) found operating in compliance of the consumer  
12 protection laws.....91%  
13     4. CONSUMER PROTECTION SERVICES OUTPUT MEASURES.--  
14     a. Number of assists provided to consumers, not  
15 including lemon law.....780,600  
16     b. Number of lemon law assists made to consumers  
17 .....21,000  
18     c. Number of complaints investigated/processed  
19 relating to all entities regulated by the Division of Consumer  
20 Services in the Consumer Protection Program.....12,190  
21     d. Number of "no sales solicitation calls"  
22 subscriptions processed.....103,000  
23     e. Number of registered entities licensed by the  
24 division.....35,607  
25     5. STANDARDS AND PETROLEUM QUALITY INSPECTION OUTCOME  
26 MEASURES.--  
27     a. Percent of LP Gas facilities found in compliance  
28 with safety requirements on first inspection.....20%  
29     b. Percent of amusement attractions found in full  
30 compliance with safety requirements on first inspections...40%  
31     c. Percent of regulated weighing and measuring

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1 devices, packages, and businesses with scanners in compliance  
2 with accuracy standards during initial inspection/testing..95%  
3 d. Percent of petroleum products meeting quality  
4 standards.....99.2%  
5 6. STANDARDS AND PETROLEUM QUALITY INSPECTION OUTPUT  
6 MEASURES.--  
7 a. Number of LP Gas facility inspections and  
8 reinspections conducted.....5,830  
9 b. Number of petroleum field inspections conducted  
10 .....185,000  
11 c. Number of petroleum lab test analyses performed  
12 .....172,000  
13 d. Number of amusement ride safety inspections  
14 conducted.....9,205  
15 e. Number of weights and measures inspections  
16 conducted.....64,000  
17 (e) For the Agricultural Economic Development Program,  
18 the outcome measures, output measures, and associated  
19 performance standards with respect to funds provided in  
20 Specific Appropriations 1314-1355E are as follows:  
21 1. FRUITS AND VEGETABLES INSPECTION AND ENFORCEMENT  
22 OUTCOME MEASURE.--  
23 a. Dollar value of fruit and vegetables that are  
24 shipped to other states or countries that are subject to  
25 mandatory inspection.....\$1,443,648,000  
26 2. FRUITS AND VEGETABLES INSPECTION AND ENFORCEMENT  
27 OUTPUT MEASURE.--  
28 a. Number of tons of fruits and vegetables inspected  
29 .....13,781,717  
30 3. AGRICULTURAL PRODUCTS MARKETING OUTCOME MEASURES.--  
31 a. Total sales of agricultural and seafood products

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1	<u>generated by tenants of state farmers markets.....</u>	<u>\$202,206,000</u>
2	<u>b. Dollar value of federal commodities and recovered</u>	
3	<u>food distributed.....</u>	<u>\$50,246,102</u>
4	<u>c. Florida agricultural products as a percent of the</u>	
5	<u>national market.....</u>	<u>3.7%</u>
6	<u>4. AGRICULTURAL PRODUCTS MARKETING OUTPUT MEASURES.--</u>	
7	<u>a. Number of buyers reached with agricultural</u>	
8	<u>promotion campaign messages.....</u>	<u>1.73 billion</u>
9	<u>b. Number of marketing assists provided to producers</u>	
10	<u>and businesses.....</u>	<u>96,319</u>
11	<u>c. Pounds of federal commodities and recovered food</u>	
12	<u>distributed.....</u>	<u>75,816,366</u>
13	<u>d. Number of leased square feet at State Farmers'</u>	
14	<u>Markets.....</u>	<u>1,592,536</u>
15	<u>e. Number of marketing assists provided to producers</u>	
16	<u>and businesses.....</u>	<u>16,500</u>
17	<u>5. AQUACULTURE OUTCOME MEASURES.--</u>	
18	<u>a. Shellfish illness reported from Florida shellfish</u>	
19	<u>products per 100,000 meals served.....</u>	<u>0.331</u>
20	<u>b. Percent of shellfish and crab processing facilities</u>	
21	<u>in significant compliance with permit and food safety</u>	
22	<u>regulations.....</u>	<u>80%</u>
23	<u>6. AQUACULTURE OUTPUT MEASURES.--</u>	
24	<u>a. Number of shellfish processing plant inspections</u>	
25	<u>.....</u>	<u>700</u>
26	<u>b. Number of available acres of harvestable shellfish</u>	
27	<u>waters.....</u>	<u>973,321</u>
28	<u>7. AGRICULTURAL INSPECTION STATIONS OUTCOME MEASURE.--</u>	
29	<u>a. Amount of revenue generated by Bills of Lading</u>	
30	<u>transmitted to the Department of Revenue from Agricultural</u>	
31	<u>Inspection stations.....</u>	<u>\$16,852,050</u>



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1           8. AGRICULTURAL INSPECTION STATIONS OUTPUT MEASURES.--  
2           a. Number of vehicles inspected at agricultural  
3 inspection stations.....12,973,040  
4           b. Number of vehicles inspected at agricultural  
5 inspection stations transporting agricultural or regulated  
6 commodities.....3,222,791  
7           c. Number of Bills of Lading transmitted to the  
8 Department of Revenue from agricultural inspection stations  
9 .....78,000  
10          9. ANIMAL PEST AND DISEASE CONTROL OUTCOME MEASURE.--  
11          a. Percent of livestock and poultry infected with  
12 specific transmissible diseases for which monitoring,  
13 controlling, and eradicating activities are established  
14 .....0.00043%  
15          10. ANIMAL PEST AND DISEASE CONTROL OUTPUT MEASURES.--  
16          a. Number of animal site inspections performed..16,650  
17          b. Number of animals tested or vaccinated.....770,000  
18          c. Number of animal-related diagnostic laboratory  
19 procedures performed.....850,000  
20          11. PLANT PEST AND DISEASE CONTROL OUTCOME MEASURES.--  
21          a. Percent of newly introduced pests and diseases  
22 prevented from infesting Florida plants to a level where  
23 eradication is biologically or economically unfeasible...80.8%  
24          b. Percent of commercial citrus acres free of citrus  
25 canker.....98.5%  
26          12. PLANT PEST AND DISEASE CONTROL OUTPUT MEASURES.--  
27          a. Number of plant, fruit fly trap and honeybee  
28 inspections performed.....3,768,166  
29          b. Number of commercial citrus acres surveyed for  
30 citrus canker.....560,000  
31          c. Millions of sterile med flies released.....3,412

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- 1           d. Number of acres where plant pest and disease
- 2 eradication or control efforts were undertaken.....100,000
- 3           e. Number of plant, soil, insect, and other organism
- 4 samples processed for identification or diagnosis.....407,000
- 5           f. Number of cartons of citrus certified as fly-free
- 6 for export.....10,014,270
- 7           (2) DEPARTMENT OF COMMUNITY AFFAIRS.--
- 8           (a) For the Office of the Secretary Program, the
- 9 outcome measures, output measures, and associated performance
- 10 standards with respect to funds provided in Specific
- 11 Appropriations 1356-1372 are as follows:
- 12           1. LAND ADMINISTRATION OUTCOME MEASURES.--
- 13           a. Percent of local government participation in land
- 14 acquisition programs.....FY 2001-2002 LBR
- 15           b. Percent of local government participation in land
- 16 acquisition programs acquiring open space in urban cores....FY
- 17 2001-2002 LBR
- 18           2. LAND ADMINISTRATION OUTPUT MEASURES.--
- 19           a. Number of project grant applications reviewed....FY
- 20 2001-2002 LBR
- 21           b. Number of grants awarded.....FY 2001-2002 LBR
- 22           c. Number of project applications receiving technical
- 23 assistance..... FY 2001-2002 LBR
- 24           d. Number of active projects monitored....FY 2001-2002
- 25 LBR
- 26           e. Number of parcels appraised, negotiated, and closed
- 27 .....FY 2001-2002
- 28 LBR
- 29           3. FLORIDA COASTAL MANAGEMENT OUTCOME MEASURE.--
- 30           a. Number of local governments participating in
- 31 coastal management programs to protect, maintain, and develop

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1 coastal resources through a coordinated effort....FY 2001-2002  
2 LBR  
3 4. FLORIDA COASTAL MANAGEMENT OUTPUT MEASURES.--  
4 a. Number of projects reviewed that do not require  
5 problem resolution.....FY 2001-2002 LBR  
6 b. Number of projects reviewed that do require some  
7 problem resolution.....FY 2001-2002 LBR  
8 c. Number of projects funded.....FY 2001-2002 LBR  
9 d. Number of individuals trained.....FY 2001-2002 LBR  
10 5. EXECUTIVE DIRECTION AND SUPPORT SERVICES OUTCOME  
11 MEASURE.--  
12 a. Maximum threshold of administrative costs expressed  
13 as a percent of total program costs.....FY 2001-2002 LBR  
14 (b) For the Community Planning and Protection Program,  
15 the outcome measures, output measures, and associated  
16 performance standards with respect to funds provided in  
17 Specific Appropriation 1373-1378A are as follows:  
18 1. OUTPUT MEASURES.--  
19 a. Number of plans reviewed.....FY 2001-2002 LBR  
20 b. Number of plan changes processed...FY 2001-2002 LBR  
21 c. Number of local government evaluation and appraisal  
22 report reviews completed.....FY 2001-2002 LBR  
23 d. Number of grants administered.....FY 2001-2002 LBR  
24 e. Number of technical assistance initiatives  
25 completed..... FY  
26 2001-2002 LBR  
27 f. Number of plans adequately addressing disaster  
28 mitigation..... FY  
29 2001-2002 LBR  
30 g. Number of developments of regional impact managed  
31 .....FY 2001-2002 LBR

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1           h. Number of Area of Critical State Concern  
2 development orders reviewed and final orders issued.....FY  
3 2001-2002 LBR

4           (c) For the Emergency Response Management Program, the  
5 outcome measures, output measures, and associated performance  
6 standards with respect to funds provided in Specific  
7 Appropriations 1379-1416 are as follows:

8           1. PREDISASTER MITIGATION OUTCOME MEASURE.--  
9           a. Number of dollars saved by mitigating repetitive  
10 losses due to flood damage.....FY 2001-2002 LBR

11           2. PREDISASTER MITIGATION OUTPUT MEASURES.--  
12           a. Number of predisaster mitigation grants awarded to  
13 state and local governments.....FY 2001-2002 LBR

14           b. Number of applicants provided technical assistance  
15 ..... FY  
16 2001-2002 LBR

17           c. Number of communities audited and receiving  
18 technical assistance in accord with the National Flood  
19 Insurance Program.....FY 2001-2002 LBR

20           d. Number of Flood Mitigation Assistance Program  
21 grants awarded..... FY 2001-2002 LBR

22           3. EMERGENCY PLANNING OUTCOME MEASURE.--  
23           a. Percent of counties with above average ability to  
24 respond to emergencies.....FY 2001-2002 LBR

25           4. EMERGENCY PLANNING OUTPUT MEASURES.--  
26           a. Number of technical assistance contacts to state  
27 and local government regarding capability assessments for  
28 readiness.....FY 2001-2002 LBR

29           b. Number of personnel trained in emergency  
30 preparedness..... FY  
31 2001-2002 LBR

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- 1           c. Number of plans, reports, and procedures maintained
- 2 in coordinating with federal and state emergency management
- 3 organizations..... FY
- 4 2001-2002 LBR
- 5           d. Number of signatories maintained regarding the
- 6 Statewide Mutual Aid Agreement.....FY 2001-2002 LBR
- 7           e. Number of public hurricane shelters evaluated....FY
- 8 2001-2002 LBR
- 9           f. Number of organizations awarded funds..FY 2001-2002
- 10 LBR
- 11           g. Number of funding applications processed.....FY
- 12 2001-2002 LBR
- 13           5. EMERGENCY RECOVERY OUTCOME MEASURE.--
- 14           a. Number of months required for communities to
- 15 completely recover from a disaster.....FY 2001-2002 LBR
- 16           6. EMERGENCY RECOVERY OUTPUT MEASURES.--
- 17           a. Number of financial assistance recovery grants to
- 18 eligible local entities.....FY 2001-2002 LBR
- 19           b. Number of mitigation agreements with local entities
- 20 managed..... FY 2001-2002 LBR
- 21           c. Number of hurricane shelters created...FY 2001-2002
- 22 LBR
- 23           d. Number of projects requiring National Environmental
- 24 Policy Act review.....FY 2001-2002 LBR
- 25           e. Number of postdisaster assessments conducted....FY
- 26 2001-2002 LBR
- 27           f. Number of outreach team members deployed.....FY
- 28 2001-2002 LBR
- 29           g. Number of project inspections performed.....FY
- 30 2001-2002 LBR
- 31           7. EMERGENCY RESPONSE OUTCOME MEASURE.--

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1           a. Percent of events in which the affected population  
2 is warned within an appropriate timeframe in relation to the  
3 disaster/event..... FY 2001-2002

4 LBR

5           8. EMERGENCY RESPONSE OUTPUT MEASURES.--

6           a. Operations Center is activated at Level 2 or above  
7 for local government emergency needs.....FY 2001-2002 LBR

8           b. Number of incidents reported to the State Warning  
9 Point..... FY  
10 2001-2002 LBR

11           c. Number of requests from local governments and  
12 allied agencies for assistance.....FY 2001-2002 LBR

13           d. Number of predisaster mitigation grants awarded..FY  
14 2001-2002 LBR

15           e. Population covered in NOAA weather radio  
16 transmission areas..... FY 2001-2002 LBR

17           9. HAZARDOUS MATERIALS COMPLIANCE OUTCOME MEASURE.--

18           a. Percent of facilities in compliance with hazardous  
19 materials requirements.....FY 2001-2002 LBR

20           10. HAZARDOUS MATERIALS COMPLIANCE OUTPUT MEASURES.--

21           a. Number of facility files researched for compliance  
22 verification..... FY 2001-2002 LBR

23           b. Number of Community Right to Know requests  
24 fulfilled..... FY  
25 2001-2002 LBR

26           c. Number of facility risk management audits conducted  
27 ..... FY  
28 2001-2002 LBR

29           d. Number of financial agreements maintained.....FY  
30 2001-2002 LBR

31           (d) For the Housing and Community Revitalization

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1 Program, the outcome measures, output measures, and associated  
2 performance standards with respect to funds provided in  
3 Specific Appropriations 1417-1441A are as follows:

4 1. AFFORDABLE HOUSING AND NEIGHBORHOOD REDEVELOPMENT  
5 OUTCOME MEASURES.--

6 a. Number of neighborhoods improved and assisted  
7 through community development block grant programs,  
8 empowerment zone programs, urban infill programs, affordable  
9 housing programs, and long-term redevelopment programs.....FY  
10 2001-2002 LBR

11 b. Number of jobs created/retained through community  
12 development block grant programs.....FY 2001-2002 LBR

13 2. AFFORDABLE HOUSING AND NEIGHBORHOOD REDEVELOPMENT  
14 OUTPUT MEASURES.--

15 a. Number of grants administered for affordable  
16 housing..... FY  
17 2001-2002 LBR

18 b. Number of redevelopment plans developed.....FY  
19 2001-2002 LBR

20 c. Number of grant awards managed.....FY 2001-2002 LBR

21 d. Number of people trained/served....FY 2001-2002 LBR

22 3. BUILDING CODE COMPLIANCE AND HAZARD MITIGATION  
23 OUTCOME MEASURE.--

24 a. Percent of local governments that have a building  
25 code program rated at or above a specified level of  
26 effectiveness by a recognized rating organization.FY 2001-2002  
27 LBR

28 4. BUILDING CODE COMPLIANCE AND HAZARD MITIGATION  
29 OUTPUT MEASURES.--

30 a. Number of partners assisted.....FY 2001-2002 LBR

31 b. Number of code amendments promulgated..FY 2001-2002

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1 LBR

2     c. Number of permits issued for manufactured buildings

3 ..... FY

4 2001-2002 LBR

5     d. Number of grants managed.....FY 2001-2002 LBR

6     5. PUBLIC SERVICE AND ENERGY INITIATIVES OUTCOME

7 MEASURE.--

8     a. Number of households benefiting from services

9 provided by community development block grant programs,

10 community services, LIHEP, weatherization, and energy programs

11 .....FY 2001-2002 LBR

12     6. PUBLIC SERVICE AND ENERGY INITIATIVES OUTPUT

13 MEASURES.--

14     a. Number of public service grants administered.....FY

15 2001-2002 LBR

16     b. Number of energy efficient demonstration grants

17 administered..... FY 2001-2002 LBR

18     (e) For the Florida Housing Finance Corporation

19 Program, the outcome measures, output measures, and associated

20 performance standards with respect to funds provided in

21 Specific Appropriations 1458-1462 are as follows:

22     1. OUTCOME MEASURES.--

23     a. Percent of dollars that are targeted to

24 farmworkers, elderly, and fishworkers.....FY 2001-2002 LBR

25     b. Ratio of nonstate funding to state-appropriated

26 dollars..... FY

27 2001-2002 LBR

28     c. Percent of units exceeding statutory set-asides..FY

29 2001-2002 LBR

30     2. OUTPUT MEASURES.--

31     a. Number of applications processed...FY 2001-2002 LBR



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- 1           b. Number of local governments under compliance
- 2 monitoring for the State Housing Initiatives Partnership
- 3 (SHIP) program.....114
- 4           c. Number of local governments served.FY 2001-2002 LBR
- 5           d. Executive direction and support services costs as a
- 6 percent of total program costs.....FY 2001-2002 LBR
- 7           (3) DEPARTMENT OF ENVIRONMENTAL PROTECTION.--
- 8           (a) For the Division of Administrative Services, the
- 9 outcome measures, output measures, and associated performance
- 10 standards with respect to funds provided in Specific
- 11 Appropriations 1463-1474 are as follows:
- 12           1. EXECUTIVE DIRECTION AND SUPPORT SERVICES OUTCOME
- 13 MEASURE.--
- 14           a. Administrative costs as a percent of total agency
- 15 costs.....5.12%
- 16           (b) For the State Lands Program, the outcome measures,
- 17 output measures, and associated performance standards with
- 18 respect to funds provided in Specific Appropriations 1475-1506
- 19 are as follows:
- 20           1. INVASIVE PLANT CONTROL OUTPUT MEASURES.--
- 21           a. Number of new acres of public land where invasive,
- 22 exotic, upland plants are controlled and maintained.....7,000
- 23           b. Number of acres of public water bodies treated
- 24 .....40,165
- 25           c. Number of acres of upland plants controlled...4,285
- 26           2. LAND ADMINISTRATION OUTPUT MEASURES.--
- 27           a. Percent of parcels acquired within the agreed upon
- 28 time limit.....70%
- 29           b. Appraised value as a percent of purchase price for
- 30 parcels.....92%
- 31           c. Number of appraisals certified.....500

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1           d. Number of maps certified.....80

2           e. Number of appraisals completed on projects on

3 current list (as amended).....500

4           f. Number of parcels (ownerships) negotiated.....4,397

5           g. Number of parcels (ownerships) closed.....1,281

6           3. LAND MANAGEMENT OUTCOME MEASURES.--

7           a. Percent of easements, leases, and other requests

8 completed by maximum time frames prescribed.....75%

9           b. Percent of all land management plans completed

10 within statutory timeframes.....70%

11           4. LAND MANAGEMENT OUTPUT MEASURE.--

12           a. Number of leases developed by the department....500

13           (c) For the Water Resource Management Program, the

14 outcome measures, output measures, and associated performance

15 standards with respect to funds provided in Specific

16 Appropriations 1568-1596D are as follows:

17           1. BEACH MANAGEMENT OUTCOME MEASURE.--

18           a. Percent of miles of critically eroding beaches

19 restored or maintained.....49%

20           2. BEACH MANAGEMENT OUTPUT MEASURE.--

21           a. Number of coastal construction permits processed

22 .....1,652

23           3. WATER RESOURCE PROTECTION AND RESTORATION OUTCOME

24 MEASURES.--

25           a. Percent of rivers that meet designated uses.....92%

26           b. Percent of lakes that meet designated uses.....87%

27           c. Percent of estuaries that meet designated uses..95%

28           d. Percent of groundwater that meets designated uses

29 .....85%

30           e. Percent of drinking water that meets designated

31 uses.....90%

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- 1           f. Percent of the state's water segments that meet
- 2 designated uses.....89%
- 3           g. Wetland acres authorized by permit to be
- 4 impacted/acres required to be created, enhanced, restored, or
- 5 preserved.....FY 2001-2002 LBR
- 6           h. Percent of mines in significant compliance with
- 7 restoration plan.....95%
- 8           i. Percent of public water systems with no significant
- 9 public health drinking water quality problems.....93.5%
- 10           4. WATER RESOURCE PROTECTION AND RESTORATION OUTPUT
- 11 MEASURES.--
- 12           a. Number of mining inspections.....400
- 13           b. Number of water resource permits processed...18,500
- 14           c. Number of regulatory inspections conducted...17,000
- 15           d. Number of technical assistance, public education,
- 16 and outreach contacts made.....4,250
- 17           e. Number of water resource protection and restoration
- 18 projects funded.....50
- 19           f. Percent reduction in phosphorus loadings to Lake
- 20 Okeechobee..... FY 2001-2002 LBR
- 21           g. Number of Total Maximum Daily Loads adopted.....FY
- 22 2001-2002 LBR
- 23           5. WATER SUPPLY OUTCOME MEASURE.--
- 24           a. Reclaimed water (reuse) capacity as percent of
- 25 total wastewater capacity.....45%
- 26           6. WATER SUPPLY OUTPUT MEASURE.--
- 27           a. Number of alternative water supply projects funded
- 28 .....9
- 29           (d) For the Waste Management Program, the outcome
- 30 measures, output measures, and associated performance
- 31 standards with respect to funds provided in Specific

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- 1 Appropriations 1597-1633B are as follows:
- 2     1. WASTE CLEANUP OUTCOME MEASURES.--
- 3       a. Cumulative percent of petroleum contaminated
- 4 program sites with cleanup completed.....19%
- 5       b. Cumulative percent of dry-cleaning contaminated
- 6 sites with cleanup completed.....1%
- 7       c. Cumulative percent of other contaminated sites with
- 8 cleanup completed.....62%
- 9       d. Percent of hazardous waste sites cleaned up....18%
- 10     2. WASTE CLEANUP OUTPUT MEASURES.--
- 11       a. Number of petroleum program contaminated sites
- 12 being cleaned up.....2,668
- 13       b. Number of known contaminated hazardous waste sites
- 14 being cleaned up.....200
- 15     3. WASTE CONTROL OUTCOME MEASURES.--
- 16       a. Percent of regulated petroleum storage tank
- 17 facilities in significant compliance with state regulations
- 18 .....89%
- 19       b. Percent of inspected facilities that generate,
- 20 treat, store, or dispose of hazardous waste in significant
- 21 compliance.....96%
- 22       c. Cumulative percent of petroleum contaminated
- 23 non-program sites with cleanup completed.....65%
- 24       d. Percent of inspected permitted solid waste
- 25 facilities in significant compliance.....96%
- 26       e. Percent of municipal solid waste managed by
- 27 recycling/waste-to-energy/landfilling.....38%/16%/46%
- 28     4. WASTE CONTROL OUTPUT MEASURES.--
- 29       a. Number of storage tank facilities inspected..16,123
- 30       b. Percent of storage tank facilities inspected....85%
- 31       c. Number of solid and hazardous waste permits,

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1 variances, exemptions, certifications, and registrations  
2 processed.....331  
3 d. Number of solid and hazardous waste compliance  
4 assurance inspections conducted.....2,800  
5 e. Number of petroleum storage systems compliance  
6 inspections conducted.....16,123  
7 f. Number of pollution prevention assessments  
8 conducted at businesses and government facilities.....32  
9 g. Number of pollution site technical reviews  
10 conducted.....1,045  
11 h. Number of known contaminated sites being cleaned up  
12 by responsible parties.....1,091  
13 (e) For the Recreation and Parks Program, the outcome  
14 measures, output measures, and associated performance  
15 standards with respect to funds provided in Specific  
16 Appropriations 1634-1666 are as follows:  
17 1. LAND MANAGEMENT OUTCOME MEASURE.--  
18 a. Acres designated as part of the Florida Greenways  
19 and Trails system.....102,970  
20 2. LAND MANAGEMENT OUTPUT MEASURE.--  
21 a. Number of technical assists provided to local  
22 government to promote Greenways and Trails.....33  
23 3. RECREATIONAL ASSISTANCE TO LOCAL GOVERNMENTS OUTPUT  
24 MEASURE.--  
25 a. Number of recreational grants to local governments  
26 for recreational facilities and land acquisition.....34  
27 4. STATE PARK OPERATIONS OUTCOME MEASURE.--  
28 a. Attendance at state parks.....15,000,000  
29 5. STATE PARK OPERATIONS OUTPUT MEASURES.--  
30 a. Number of state park sites managed.....152  
31 b. Number of acres managed.....515,111

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- 1           6. COASTAL AND AQUATIC MANAGED AREAS OUTPUT MEASURE.--
- 2           a. Increase in the number of degraded acreage in state
- 3 buffer enhanced or restored.....7,778
- 4           (f) For the Air Resources Management Program, the
- 5 outcome measures, output measures, and associated performance
- 6 standards with respect to funds provided in Specific
- 7 Appropriations 1667-1685 are as follows:
- 8           1. AIR ASSESSMENT OUTCOME MEASURES.--
- 9           a. Percent of time that monitored population breathes
- 10 good or moderate quality air.....98.5%
- 11           b. Percent of population living in areas monitored for
- 12 air quality.....86%
- 13           2. AIR ASSESSMENT OUTPUT MEASURES.--
- 14           a. Number of monitors operated by the department and
- 15 local programs.....240
- 16           b. Number of emission points reviewed and analyzed
- 17 .....5,350
- 18           3. AIR POLLUTION PREVENTION OUTCOME MEASURES.--
- 19           a. Pounds of NOx air emissions per capita.....128.72
- 20           b. Pounds of SO2 air emissions per capita.....100.49
- 21           c. Pounds of CO air emissions per capita.....542.51
- 22           d. Pounds of VOC air emissions per capita.....108.05
- 23           e. Percent of Title V facilities in significant
- 24 compliance with state regulations.....95%
- 25           4. AIR POLLUTION PREVENTION OUTPUT MEASURES.--
- 26           a. Number of air permits issued.....1,292
- 27           b. Number of facility inspections.....6,477
- 28           5. UTILITIES SITING AND COORDINATION OUTCOME
- 29 MEASURE.--
- 30           a. Percent of energy facilities certified within
- 31 statutory timeframes.....85%

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- 1           (g) For the Law Enforcement Program, the outcome
- 2 measures, output measures, and associated performance
- 3 standards with respect to funds provided in Specific
- 4 Appropriations 1686-1715B are as follows:
- 5           1. ENVIRONMENTAL INVESTIGATION OUTPUT MEASURE.--
- 6           a. Number of investigations closed.....227
- 7           2. PATROL ON STATE LANDS OUTCOME MEASURE.--
- 8           a. Criminal incidents per 100,000 state park visitors
- 9 .....30
- 10          3. PATROL ON STATE LANDS OUTPUT MEASURE.--
- 11          a. Number of patrol hours on state lands.....71,936
- 12          4. EMERGENCY RESPONSE OUTCOME MEASURE.--
- 13          a. Gallons of pollutant discharge per capita...189,868
- 14          5. EMERGENCY RESPONSE OUTPUT MEASURES.--
- 15          a. Number of sites/spills remediated.....533
- 16          b. Number of incidents reported.....2,700
- 17          (4) FISH AND WILDLIFE CONSERVATION COMMISSION.--
- 18          (a) For the Executive Director and Division of
- 19 Administration, the outcome measures, output measures, and
- 20 associated performance standards with respect to funds
- 21 provided in Specific Appropriations 1716-1749C are as follows:
- 22          1. STANDARDS AND LICENSURE OUTCOME MEASURES.--
- 23          a. Percent change in licensed anglers.....3%
- 24          b. Percent change in the number of licensed hunters.0%
- 25          2. STANDARDS AND LICENSURE OUTPUT MEASURES.--
- 26          a. Number of licensed anglers.....1,712,711
- 27          b. Number of licensed hunters.....167,798
- 28          3. OUTDOOR EDUCATION AND INFORMATION OUTCOME
- 29 MEASURES.--
- 30          a. Percent of total students meeting minimum standards
- 31 for graduation.....88%

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- 1           b. Number of hunting accidents.....23
- 2           4. OUTDOOR EDUCATION AND INFORMATION OUTPUT
- 3 MEASURES.--
- 4           a. Number of students graduating hunter education
- 5 courses.....10,514
- 6           b. Number of written conservation education materials
- 7 provided to citizens.....6,538,965
- 8           5. MARINE AND WILDLIFE HABITAT CONSERVATION OUTCOME
- 9 MEASURE.--
- 10          a. Percent of critical habitat (hot spots) protected
- 11 through land acquisition, lease, or management contract....38%
- 12          6. EXECUTIVE DIRECTION AND SUPPORT SERVICES OUTCOME
- 13 MEASURE.--
- 14          a. Administrative costs as a percent of total agency
- 15 costs.....5.7%
- 16           (b) For the Law Enforcement Program, the outcome
- 17 measures, output measures, and associated performance
- 18 standards with respect to funds provided in Specific
- 19 Appropriations 1750-1765 are as follows:
- 20           1. WILDLIFE, MARINE, AND BOATING LAW ENFORCEMENT
- 21 OUTCOME MEASURE.--
- 22           a. Overall conviction rate.....FY 2001-2002 LBR
- 23           2. WILDLIFE, MARINE, AND BOATING LAW ENFORCEMENT
- 24 OUTPUT MEASURES.--
- 25           a. Total number of violations.....FY 2001-2002 LBR
- 26           b. Number of felony violations.....FY 2001-2002 LBR
- 27           c. Total number of hours spent in preventative patrol
- 28 and investigations (not including Marine Patrol).....616,566
- 29           d. Total number of hours spent on land (not including
- 30 Marine Patrol).....536,936
- 31           e. Total number of hours spent on water (not including



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- 1 Marine Patrol).....71,056
- 2     f. Total number of hours spent in air (not including
- 3 Marine Patrol).....8,474
- 4     g. Total number of investigations closed (not
- 5 including Marine Patrol).....750
- 6     h. Number of inspections of licensed and permitted
- 7 captive wildlife facilities.....4,446
- 8     i. Number of vessel safety inspections (not including
- 9 Marine Patrol).....154,408
- 10     j. Total number of boating accidents investigated...FY
- 11 2001-2002 LBR
- 12     k. Total number of boating fatalities investigated..FY
- 13 2001-2002 LBR
- 14     l. Number of flight hours provided.....3,650
- 15     (c) For the Wildlife Management Program, the outcome
- 16 measures, output measures, and associated performance
- 17 standards with respect to funds provided in Specific
- 18 Appropriations 1766-1781B are as follows:
- 19     1. WILDLIFE MANAGEMENT OUTCOME MEASURES.--
- 20         a. Percent of satisfied hunters.....75%
- 21         b. Percent of wildlife species whose biological status
- 22 is stable or improving.....70%
- 23     2. WILDLIFE MANAGEMENT OUTPUT MEASURES.--
- 24         a. Number of acres managed for wildlife.....4,750,000
- 25         b. Number of wildlife technical assists provided...325
- 26     (d) For the Freshwater Fisheries Management Program,
- 27 the outcome measures, output measures, and associated
- 28 performance standards with respect to funds provided in
- 29 Specific Appropriations 1782-1789A are as follows:
- 30     1. FRESHWATER FISHERIES MANAGEMENT OUTCOME MEASURE.--
- 31         a. Percent angler satisfaction.....75%

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- 1           2. FRESHWATER FISHERIES MANAGEMENT OUTPUT MEASURES.--
- 2           a. Number of acres of water bodies managed to improve
- 3 fishing.....770,955
- 4           b. Number of access points established or maintained
- 5 .....42
- 6           c. Number of participants in achievement programs..600
- 7           d. Number of fish stocked.....2,385,000
- 8           e. Number of acres of water bodies where habitat
- 9 rehabilitation projects have been completed.....40,000
- 10          (e) For the Marine Fisheries Program, the outcome
- 11 measures, output measures, and associated performance
- 12 standards with respect to funds provided in Specific
- 13 Appropriations 1790-1798A are as follows:
- 14           1. MARINE FISHERIES MANAGEMENT OUTCOME MEASURE.--
- 15           a. Percent of fisheries stocks with sufficient data
- 16 that are increasing or stable.....79%
- 17           2. MARINE FISHERIES MANAGEMENT OUTPUT MEASURES.--
- 18           a. Number of commercial and other marine fishing
- 19 licenses processed.....32,600
- 20           b. Number of artificial reefs created and/or monitored
- 21 .....68
- 22           c. Number of fishery stocks management plans reviewed
- 23 .....15
- 24          (f) For the Marine Research Program, the outcome
- 25 measures, output measures, and associated performance
- 26 standards with respect to funds provided in Specific
- 27 Appropriations 1798B-1806C are as follows:
- 28           1. MARINE ASSESSMENT, RESTORATION, AND TECHNICAL
- 29 SUPPORT OUTCOME MEASURES.--
- 30           a. Percent of research projects that provide
- 31 management recommendations or support management actions..100%

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1           b. Manatee mortality rate.....7.72%

2           2. MARINE ASSESSMENT, RESTORATION, AND TECHNICAL

3 SUPPORT OUTPUT MEASURES.--

4           a. Total number of sea turtle nests.....77,864

5           b. Manatee population.....2,399

6           c. Number of fish stocks assessments and data

7 summaries conducted.....170

8           d. Number of requests for status of endangered and

9 threatened species completed.....3,400

10          (5) DEPARTMENT OF TRANSPORTATION.--

11          (a) For the Transportation Systems Development

12 Program, the outcome measures, output measures, and associated

13 performance standards with respect to funds provided in

14 Specific Appropriations 1807-1821G are as follows:

15           1. HIGHWAY AND BRIDGE CONSTRUCTION OUTCOME MEASURES.--

16           a. Number of motor vehicle fatalities per 100 million

17 miles traveled..... <2.05

18           b. Percent of state highway system pavement meeting

19 department standards.....78%

20           c. Percent of FDOT maintained bridges which meet

21 department standards.....90%

22           d. Percent increase in number of days required for

23 completed construction contracts over original contract days

24 (less weather days).....<30%

25           e. Percent increase in final amount paid for completed

26 construction contracts over original contract amount.....<10%

27           f. Percent of vehicle crashes on state highway system

28 where road-related conditions were listed as a contributing

29 factor.....<1%

30           g. Construction Engineering as a percent of

31 construction.....15%

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1	<u>h. Average construction cost per lane mile of new</u>	
2	<u>capacity.....</u>	<u>\$3,800,000</u>
3	<u>2. HIGHWAY AND BRIDGE CONSTRUCTION OUTPUT MEASURES.--</u>	
4	<u>a. Number of lane miles let to contract for</u>	
5	<u>resurfacing.....</u>	<u>2,800</u>
6	<u>b. Number of lane miles let to contract for highway</u>	
7	<u>capacity improvements.....</u>	<u>176</u>
8	<u>c. Percent of construction contracts planned for</u>	
9	<u>letting that were actually let.....</u>	<u>95%</u>
10	<u>d. Number of bridges let to contract for repair.....</u>	<u>81</u>
11	<u>e. Number of bridges let to contract for replacement</u>	
12	<u>.....</u>	<u>35</u>
13	<u>f. Number of right-of-way parcels acquired.....</u>	<u>2,230</u>
14	<u>g. Number of projects certified ready for construction</u>	
15	<u>.....</u>	<u>81</u>
16	<u>3. PUBLIC TRANSPORTATION OUTCOME MEASURES.--</u>	
17	<u>a. Transit ridership growth compared to population</u>	
18	<u>growth.....</u>	<u>2%/2%</u>
19	<u>b. Tons of cargo shipped by air.....</u>	<u>4,000,000</u>
20	<u>c. Average cost per requested trip for transportation</u>	
21	<u>disadvantaged.....</u>	<u>\$4.32</u>
22	<u>4. PUBLIC TRANSPORTATION OUTPUT MEASURES.--</u>	
23	<u>a. Number of passenger enplanements.....</u>	<u>56,000,000</u>
24	<u>b. Number of public transit passenger trips</u>	
25	<u>.....</u>	<u>175,000,000</u>
26	<u>c. Number of cruise embarkations and disembarkations</u>	
27	<u>at Florida ports.....</u>	<u>9,300,000</u>
28	<u>d. Number of transportation disadvantaged trips</u>	
29	<u>provided.....</u>	<u>5,768,000</u>
30	<u>(b) For the Transportation Systems Operation Program,</u>	
31	<u>the outcome measures, output measures, and associated</u>	

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1 performance standards with respect to funds provided in  
2 Specific Appropriations 1822-1864 are as follows:  
3     1. HIGHWAY OPERATIONS OUTCOME MEASURES.--  
4       a. Maintenance condition rating of state highway  
5 system as measured against the department's maintenance manual  
6 standards.....80  
7       b. Percent of commercial vehicles weighed by fixed  
8 scales that were overweight.....0.4%  
9       c. Percent of commercial vehicles weighed by portable  
10 scales that were overweight.....37.0%  
11     2. HIGHWAY OPERATIONS OUTPUT MEASURES.--  
12       a. Number of commercial vehicles weighed....11,000,000  
13       b. Number of commercial vehicle safety inspections  
14 performed.....50,000  
15       c. Number of portable scale weighings performed.45,000  
16     3. TOLL OPERATION OUTCOME MEASURE.--  
17       a. Operational cost per toll transaction.....<\$0.16  
18     4. TOLL OPERATION OUTPUT MEASURE.--  
19       a. Number of toll transactions.....499,000,000  
20     5. EXECUTIVE DIRECTION AND SUPPORT SERVICES OUTCOME  
21 MEASURE.--  
22       a. Administration and support costs as a percent of  
23 total agency costs.....2.1%  
24     6. INFORMATION TECHNOLOGY OUTCOME MEASURE.--  
25       a. Percent of mainframe utilization.....90%  
26     7. INFORMATION TECHNOLOGY OUTPUT MEASURE.--  
27       a. Number of computer work stations supported....8,017  
28     Section 33. The performance measures and standards  
29 established in this section for individual programs in general  
30 government agencies shall be applied to those programs for the  
31 2000-2001 fiscal year. These performance measures and

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1 standards are directly linked to the appropriations made in  
2 the General Appropriations Act for Fiscal Year 2000-2001 as  
3 required by the Government Performance and Accountability Act  
4 of 1994.

5 (1) DEPARTMENT OF BANKING AND FINANCE.--

6 (a) For the Office of the Comptroller and Division of  
7 Administration Program, the outcome measures, output measures,  
8 and associated performance standards with respect to funds  
9 provided in Specific Appropriations 1878-1880 are as follows:

10 1. EXECUTIVE DIRECTION AND SUPPORT SERVICES OUTCOME  
11 MEASURE.--

12 a. Cabinet and Clemency support administrative costs  
13 as a percent of total agency costs.....FY 2001-2002 LBR

14 (b) For the Financial Accountability for Public Funds  
15 Program, the outcome measures, output measures, and associated  
16 performance standards with respect to funds provided in  
17 Specific Appropriations 1881-1903 are as follows:

18 1. RECOVERY AND RETURN OF UNCLAIMED PROPERTY OUTCOME  
19 MEASURES.--

20 a. Percent of increase in the total number of holders  
21 reporting.....3%

22 b. Percent of previously filing holders who submit  
23 problem reports.....3%

24 c. Percent of total number (% of \$) of claims paid to  
25 the owner compared to the total number (\$) of returnable  
26 accounts reported/received.....22%

27 d. Percent of the total dollar amount of claims paid  
28 to the owner compared to the total dollars in returnable  
29 accounts reported/received.....80%

30 2. RECOVERY AND RETURN OF UNCLAIMED PROPERTY OUTPUT  
31 MEASURES.--

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- 1       a. Number of holders reports processed.....16,000
- 2       b. Number of exams of holders who have not previously
- 3 filed a holder report.....213
- 4       c. Number of exams conducted/processed.....476
- 5       d. Dollar value collected as a result of exams
- 6 .....\$15,500,000
- 7       e. Number/dollar value of owner accounts processed
- 8 ..... 255,000/
- 9 \$101,000,000
- 10       f. Total cost of the program to the number of holder
- 11 reports/owner accounts processed.....\$9/\$186
- 12       g. Number/dollar value of claims paid to owners
- 13 ..... 55,000/FY
- 14 2001-2002 LBR
- 15       h. Number of owner accounts advertised.....100,000
- 16       i. Percent of claims approved/denied within 30/60/90
- 17 days from the date received (cumulative total)....50%/90%/100%
- 18       j. Percent of claims paid within 30/60/90 days from
- 19 the date received (cumulative total).....15%/50%/100%
- 20       3. STATE FINANCIAL INFORMATION AND STATE AGENCY
- 21 ACCOUNTING OUTCOME MEASURES.--
- 22       a. Percent of program's customers who return an
- 23 overall customer service rating of good or excellent on
- 24 surveys.....95%
- 25       b. Percent of vendor payments issued in less than the
- 26 Comptroller's statutory time limit of 10 days.....100%
- 27       c. Accuracy rate of postaudited vendor payments....FY
- 28 2001-2002 LBR
- 29       d. Percent of those utilizing the program and
- 30 providing financial information who rate the overall
- 31 relevancy, usefulness, and timeliness of information as good

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1	<u>or excellent.....</u>	<u>95%</u>
2	<u>e. Number of qualifications in the Independent</u>	
3	<u>Auditor's Report on the State General Purpose Financial</u>	
4	<u>Statements which are related to the presentation of the</u>	
5	<u>financial statements.....</u>	<u>0</u>
6	<u>f. Percent of vendor payments issued electronically</u>	
7	<u>.....</u>	<u>16%</u>
8	<u>g. Percent of payroll payments issued electronically</u>	
9	<u>.....</u>	<u>77%</u>
10	<u>h. Percent of retirement payments issued</u>	
11	<u>electronically.....</u>	<u>76%</u>
12	<u>4. STATE FINANCIAL INFORMATION AND STATE AGENCY</u>	
13	<u>ACCOUNTING OUTPUT MEASURES.--</u>	
14	<u>a. Number of vendor payment requests preaudited</u>	
15	<u>.....</u>	<u>1,000,000</u>
16	<u>b. Number of vendor payment requests postaudited...FY</u>	
17	<u>2001-2002 LBR</u>	
18	<u>c. Percent of vendor payment requests postaudited...FY</u>	
19	<u>2001-2002 LBR</u>	
20	<u>d. Number of vendor invoices paid.....</u>	<u>4,050,000</u>
21	<u>e. Number of payroll payments issued.....</u>	<u>5,639,780</u>
22	<u>f. Number of payments issued electronically..</u>	<u>6,450,000</u>
23	<u>g. Number of instances during the year where, as a</u>	
24	<u>result of inadequate cash management under this program,</u>	
25	<u>general revenue had a negative cash balance.....</u>	<u>0</u>
26	<u>h. Number of fiscal integrity cases closed.....</u>	<u>18</u>
27	<u>i. Number of "get lean" hotline calls processed for</u>	
28	<u>referral to the appropriate agency.....</u>	<u>250</u>
29	<u>j. Number of fiscal integrity cases closed where</u>	
30	<u>criminal, disciplinary, and/or administrative actions taken.FY</u>	
31	<u>2001-2002 LBR</u>	



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- 1           5. EXECUTIVE DIRECTION AND SUPPORT SERVICES OUTCOME
- 2 MEASURE.--
- 3           a. Maximum threshold of administrative costs expressed
- 4 as a percent of total program costs.....FY 2001-2002 LBR
- 5           6. INFORMATION TECHNOLOGY OUTCOME MEASURE.--
- 6           a. Percent of user requests that are responded to
- 7 timely and effectively.....FY 2001-2002 LBR
- 8           7. INFORMATION TECHNOLOGY OUTPUT MEASURES.--
- 9           a. Number of Florida Accounting Information Resource
- 10 (FLAIR) design, programming and education service requests
- 11 completed.....FY 2001-2002 LBR
- 12           b. The number of hours the computer is available for
- 13 use..... FY
- 14 2001-2002 LBR
- 15           (c) For the Financial Institutions Regulatory and
- 16 Consumer Financial Protection Program, the outcome measures,
- 17 output measures, and associated performance standards with
- 18 respect to funds provided in Specific Appropriations 1904-1938
- 19 are as follows:
- 20           1. COMPLIANCE AND ENFORCEMENT OUTCOME MEASURES.--
- 21           a. Percent of licensees examined where department
- 22 action is taken against the licensee for cause -- based on
- 23 risk assessment profile, or internal/external information
- 24 which indicates a violation of statute.....33.05%
- 25           b. Percent of licensees examined where department
- 26 action is taken against the licensee for cause --
- 27 routine-proactive exam conducted on randomly selected entities
- 28 or entities on an examination cycle.....16.88%
- 29           2. COMPLIANCE AND ENFORCEMENT OUTPUT MEASURES.--
- 30           a. Number of "for cause" examinations completed....377
- 31           b. Number of "routine" examinations completed....1,435

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- 1           c. Percent of total licensees examined to determine
- 2 compliance with applicable regulations.....5%
- 3           4. FINANCIAL SERVICES INDUSTRY REGULATION OUTCOME
- 4 MEASURES.--
- 5           a. Percent of licensees sanctioned for violations..<1%
- 6           b. Percent of total applicants not licensed to conduct
- 7 business in the state because they fail to meet substantive
- 8 licensing requirements.....4.3%
- 9           c. Percent of applicants prevented from entering the
- 10 securities industry in Florida who subsequently are the
- 11 subject of additional disciplinary action in other
- 12 jurisdictions within 3 years.....60%
- 13           5. FINANCIAL SERVICES INDUSTRY REGULATION OUTPUT
- 14 MEASURES.--
- 15           a. Number of final actions taken against licensees.370
- 16           b. Number of applications denied or withdrawn...3,546
- 17           c. Number of applications processed.....70,944
- 18           d. Amount (dollars) of securities registration
- 19 applications denied or withdrawn.....\$2.1 billion
- 20           e. Number of applications licensed.....67,398
- 21           f. Number of applicants licensed with restrictions..95
- 22           g. Number/percent of filings or requests processed by
- 23 the department within a designated standard number of days, by
- 24 type.....FY 2001-2002 LBR
- 25           h. Number of applicants denied or withdrawn with
- 26 additional disciplinary information reported on the Central
- 27 Registration Depository within 3 years.....324
- 28           6. SAFETY AND SOUNDNESS OF STATE BANKING SYSTEM
- 29 OUTCOME MEASURES.--
- 30           a. Percent of Florida state-chartered banks that
- 31 exceed the median of all national/federal banks chartered in

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- 1 Florida on Return on Assets.....51%
- 2     b. Percent of Florida state-chartered banks that
- 3 exceed the median of all national/federal banks chartered in
- 4 Florida on Return on Equity.....51%
- 5     c. Percent of Florida state-chartered banks that
- 6 exceed the median of all national/federal banks chartered in
- 7 Florida on Capital to Asset Ratio.....51%
- 8     d. Percent of Florida state-chartered banks that
- 9 exceed the median of all national/federal banks chartered in
- 10 Florida on Tier 1 Capital.....51%
- 11     e. Percent of Florida state-chartered credit unions
- 12 that exceed the median of all national/federal credit unions
- 13 chartered in Florida on Return on Assets.....51%
- 14     f. Percent of Florida state-chartered credit unions
- 15 that exceed the median of all national/federal credit unions
- 16 chartered in Florida on Return on Equity.....51%
- 17     g. Percent of Florida state-chartered credit unions
- 18 that exceed the median of all national/federal credit unions
- 19 chartered in Florida on Capital to Asset Ratio.....51%
- 20     h. Percent of Florida state-chartered credit unions
- 21 that exceed the median of all national/federal credit unions
- 22 chartered in Florida on Tier 1 Capital.....51%
- 23     i. Percent of applications for new Florida financial
- 24 institutions that seek state charters.....67%
- 25     j. Unit average dollar savings in assessments paid by
- 26 state-chartered financial institutions compared to assessments
- 27 that would be paid if the bank was nationally or federally
- 28 chartered.....\$10,000
- 29     k. Unit average dollar savings in assessments paid by
- 30 state-chartered financial institutions compared to assessments
- 31 that would be paid if the credit union was nationally or

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1	<u>federally chartered.....</u>	<u>\$500</u>
2	<u>l. Percent of banks receiving an examination report</u>	
3	<u>within 45 days after the conclusion of their on-site state</u>	
4	<u>examination.....</u>	<u>75%</u>
5	<u>m. Percent of credit unions receiving an examination</u>	
6	<u>report within 30 days after the conclusion of their on-site</u>	
7	<u>state examination.....</u>	<u>75%</u>
8	<u>n. Percent of international financial institutions</u>	
9	<u>receiving an examination report within 45 days after the</u>	
10	<u>conclusion of their on-site state examination.....</u>	<u>75%</u>
11	<u>o. Percent of trust companies receiving an examination</u>	
12	<u>report within 60 days after the conclusion of their on-site</u>	
13	<u>state examination.....</u>	<u>75%</u>
14	<u>p. Percent of De Novo applications statutorily</u>	
15	<u>complete that are processed within 90 days.....</u>	<u>67%</u>
16	<u>q. Percent of branch applications statutorily complete</u>	
17	<u>that are processed within 50 days.....</u>	<u>67%</u>
18	<u>r. Percent of merger/acquisition applications</u>	
19	<u>statutorily complete that are processed within 60 days.....</u>	<u>67%</u>
20	<u>s. Percent of financial institutions under enforcement</u>	
21	<u>action that are substantially in compliance with conditions</u>	
22	<u>imposed.....</u>	<u>90%</u>
23	<u>7. SAFETY AND SOUNDNESS OF STATE BANKING SYSTEM OUTPUT</u>	
24	<u>MEASURES.--</u>	
25	<u>a. Median Florida state-chartered banks Return on</u>	
26	<u>Assets.....</u>	<u>0.96%</u>
27	<u>b. Median Florida state-chartered banks Return on</u>	
28	<u>Equity.....</u>	<u>10.50%</u>
29	<u>c. Median Florida state-chartered banks Return on</u>	
30	<u>Capital to Asset Ratio.....</u>	<u>9.0%</u>
31	<u>d. Median Florida state-chartered banks Tier 1 Capital</u>	

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1 .....9.1%

2 e. Median Florida state-chartered credit unions Return

3 on Assets.....0.93%

4 f. Median Florida state-chartered credit unions Return

5 on Equity.....7.1%

6 g. Median Florida state-chartered credit unions Return

7 on Capital to Asset Ratio.....12.5%

8 h. Median Florida state-chartered credit unions Tier 1

9 Capital.....11.90%

10 i. Number of new Florida state-chartered banks opened

11 .....15

12 j. Amount (dollars) annual assessments paid by banks

13 .....\$6,929,900

14 k. Amount (dollars) annual assessments paid by credit

15 unions.....\$1,463,000

16 l. Number of banks examined by the Division of Banking

17 receiving an examination report within 45 days.....54

18 m. Number of credit unions examined by the Division of

19 Banking receiving an examination report within 30 days.....57

20 n. Number of international financial institutions

21 examined by the Division of Banking receiving an examination

22 report within 45 days.....14

23 o. Number of trust companies examined by the Division

24 of Banking receiving an examination report within 60 days....8

25 p. Number of statutorily complete new DeNovo

26 applications received that are processed within 90 days.....7

27 q. Number of statutorily complete branch applications

28 received that are processed within 15 days.....14

29 r. Number of statutorily complete merger/acquisition

30 applications received that are processed within 60 days.....7

31 s. Number of institutions in substantial compliance

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1 with enforcement actions.....20  
2 t. Percent/number of financial institutions examined  
3 within statutory timeframes by type of institution:  
4 (I) Banks.....66%/144  
5 (II) Credit Unions.....66%/76  
6 (III) International.....66%/41  
7 (IV) Trust Companies.....66%/12  
8 u. Percent/number of surveys returned that rate the  
9 Division's examination program as satisfactory or above  
10 .....75%/150  
11 v. Average change in total exam time from previous  
12 state exam by type of institution:  
13 (I) Banks.....-5%  
14 (II) Credit Unions.....-5%  
15 (III) International.....-5%  
16 (IV) Trust Companies.....-5%  
17 w. Average percent of total exam hours conducted  
18 off-site, by type of institution:  
19 (I) Banks.....25%  
20 (II) Credit Unions.....25%  
21 (III) International.....25%  
22 (IV) Trust Companies.....25%  
23 8. CONSUMER FINANCIAL FRAUD PREVENTION AND DETECTION  
24 OUTCOME MEASURES.--  
25 a. Percent of investigations of licensed and  
26 unlicensed entities referred to other agencies where  
27 investigative assistance aided in obtaining  
28 criminal/civil/administrative actions:  
29 (I) Licensed.....6%  
30 (II) Unlicensed.....59%  
31 b. Dollars returned (voluntarily or through court

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1 ordered restitution) to victims compared to total dollars of  
2 verified loss as a result of investigative efforts of licensed  
3 entities.....\$0.001/\$1  
4     c. Dollars returned (voluntarily or through court  
5 ordered restitution) to victims compared to total dollars of  
6 verified loss as a result of investigative efforts of  
7 unlicensed entities.....\$0.46/\$1  
8     d. Percent of written complaints processed within  
9 applicable standards.....85%  
10     e. Percent of written complaints regarding licensed  
11 entities referred for examination, investigation, or  
12 legal/criminal action resulting in formal/informal sanctions  
13 within/outside statutory authority.....18.6%  
14     f. Percent of written complaints regarding unlicensed  
15 entities referred for examination, investigation, or  
16 legal/criminal action resulting in formal/informal sanctions  
17 within/outside statutory authority.....37.5%  
18     9. CONSUMER FINANCIAL FRAUD PREVENTION AND DETECTION  
19 OUTPUT MEASURES.--  
20     a. Number of investigations closed.....450  
21     b. Number of background investigations completed...800  
22     c. Amount (dollars) of court ordered restitution to  
23 victims of licensed/unlicensed entities:  
24         (I) Licensed.....\$9K  
25         (II) Unlicensed.....\$20.8M  
26     d. Amount (dollars) of voluntary reimbursement  
27 received from licensed/unlicensed entities:  
28         (I) Licensed.....\$1.2K  
29         (II) Unlicensed.....\$434.7K  
30     e. Amount (dollars) returned to victims of  
31 licensed/unlicensed entities:

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1	<u>(I) Licensed.....</u>	<u>\$10K</u>
2	<u>(II) Unlicensed.....</u>	<u>\$21.2M</u>
3	<u>f. Amount (dollars) of verified loss to victims of</u>	
4	<u>licensed/unlicensed entities:</u>	
5	<u>(I) Licensed.....</u>	<u>\$9.2M</u>
6	<u>(II) Unlicensed.....</u>	<u>\$46.14M</u>
7	<u>g. Average number of days for initial written</u>	
8	<u>responses to consumers.....</u>	<u>7</u>
9	<u>h. Average number of days to resolve, refer, or close</u>	
10	<u>a written complaint.....</u>	<u>68</u>
11	<u>i. Number of complaints resolved, referred, or closed</u>	
12	<u>during the year.....</u>	<u>4,350</u>
13	<u>j. Percent of complaints remaining open beyond 90 days</u>	
14	<u>and less than 120 days.....</u>	<u>10%</u>
15	<u>k. Percent of complaints remaining open beyond 120</u>	
16	<u>days.....</u>	<u>15%</u>
17	<u>l. Number of written complaints where the department</u>	
18	<u>identified statutory violations.....</u>	<u>150</u>
19	<u>m. Number of complaints referred for consideration of</u>	
20	<u>legal or criminal action.....</u>	<u>275</u>
21	<u>n. Number of public/consumer awareness contacts made</u>	
22	<u>activities with personal, direct face-to-face contact.....</u>	<u>140</u>
23	<u>o. Number of public/consumer awareness activities</u>	
24	<u>conducted utilizing all types of media.....</u>	<u>540</u>
25	<u>p. Number of participants at public/consumer awareness</u>	
26	<u>activities with personal, direct, face-to-face contact...</u>	<u>6,800</u>
27	<u>q. Total number of hours spent conducting</u>	
28	<u>public/consumer awareness activities.....</u>	<u>1,100</u>
29	<u>10. EXECUTIVE DIRECTION AND SUPPORT SERVICES OUTCOME</u>	
30	<u>MEASURE.--</u>	
31	<u>a. Maximum threshold of administrative costs expressed</u>	



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1 as a percent of total program costs.....FY 2001-2002 LBR  
2 11. INFORMATION TECHNOLOGY OUTCOME MEASURE.--  
3 a. Increase in the level of service requests that are  
4 responded to timely and effectively.....FY 2001-2002 LBR  
5 12. INFORMATION TECHNOLOGY OUTPUT MEASURE.--  
6 a. Number of completed service requests for internal  
7 systems design and support.....FY 2001-2002 LBR  
8 (2) DEPARTMENT OF BUSINESS AND PROFESSIONAL  
9 REGULATION.--  
10 (a) For the Office of the Secretary and Division of  
11 Administration Program, the outcome measures, output measures,  
12 and associated performance standards with respect to funds  
13 provided in Specific Appropriations 1939-1957 are as follows:  
14 1. FLORIDA BOXING COMMISSION OUTCOME MEASURE.--  
15 a. Percent of licenses suspended or revoked (primarily  
16 for medical purposes/approx 90%) in relation to fights  
17 supervised.....28.8%  
18 2. FLORIDA BOXING COMMISSION OUTPUT MEASURE.--  
19 a. Number of scheduled boxing rounds.....2,472  
20 3. EXECUTIVE DIRECTION AND SUPPORT OUTCOME MEASURE.--  
21 a. Percent agency administrative and support costs  
22 compared to total agency costs.....FY 2001-2002 LBR  
23 4. INFORMATION TECHNOLOGY OUTCOME MEASURE.--  
24 a. Percent increase in public access to regulatory  
25 information.....10%  
26 5. INFORMATION TECHNOLOGY OUTPUT MEASURE.--  
27 a. Number of clients served.....15,968,506  
28 (b) For the Professional Regulation Program, the  
29 outcome measures, output measures, and associated performance  
30 standards with respect to funds provided in Specific  
31 Appropriations 1958-1978 are as follows:

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- 1           1. STANDARDS AND LICENSURE OUTCOME MEASURE.--
- 2           a. Percent of applications processed within 90 days
- 3           .....100%
- 4           2. STANDARDS AND LICENSURE OUTPUT MEASURES.--
- 5           a. Number of applications processed.....59,263
- 6           b. Number of licensees.....499,964
- 7           3. COMPLIANCE AND ENFORCEMENT OUTCOME MEASURES.--
- 8           a. Percent of cases that are resolved through
- 9 alternative means (notices of noncompliance, citations or
- 10 alternative dispute resolution)..... FY
- 11 2001-2002 LBR
- 12           b. Percent of establishments or licensees found in
- 13 violation of critical or multiple noncritical violations
- 14 resulting in discipline.....0.9%
- 15           4. COMPLIANCE AND ENFORCEMENT OUTPUT MEASURES.--
- 16           a. Total number of cases.....FY 2001-2002 LBR
- 17           b. Number of enforcement actions.....35,558
- 18           (c) For the Pari-Mutuel Wagering Program, the outcome
- 19 measures, output measures, and associated performance
- 20 standards with respect to funds provided in Specific
- 21 Appropriations 1979-2001 are as follows:
- 22           1. COMPLIANCE AND ENFORCEMENT OUTCOME MEASURE.--
- 23           a. Percent of races and games that result in statutory
- 24 or rule infractions.....0.85%
- 25           2. COMPLIANCE AND ENFORCEMENT OUTPUT MEASURE.--
- 26           a. Number of races and games monitored.....87,000
- 27           3. STANDARDS AND LICENSURE OUTCOME MEASURE.--
- 28           a. Percent of applications processed within 90 days
- 29           .....100%
- 30           4. STANDARDS AND LICENSURE OUTPUT MEASURE.--
- 31           a. Number of applications processed.....23,001

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- 1           5. TAX COLLECTION OUTCOME MEASURE.--
- 2           a. Total collections per dollar spent on pari-mutuel
- 3 events.....\$19.38
- 4           6. TAX COLLECTION OUTPUT MEASURE.--
- 5           a. Number of audits conducted.....87,500
- 6           (d) For the Hotels and Restaurants Program, the
- 7 outcome measures, output measures, and associated performance
- 8 standards with respect to funds provided in Specific
- 9 Appropriations 2001A-2013 are as follows:
- 10           1. COMPLIANCE AND ENFORCEMENT OUTCOME MEASURES.--
- 11           a. Percent of licensees in compliance with applicable
- 12 laws and rules for food service and public lodging
- 13 establishments.....86.07%
- 14           b. Percent of licensees in compliance with applicable
- 15 laws and rules for elevators, escalators, and other vertical
- 16 conveyance devices.....95.29%
- 17           2. COMPLIANCE AND ENFORCEMENT OUTPUT MEASURES.--
- 18           a. Number of educational packets distributed and
- 19 education and training seminars/workshops conducted....283,407
- 20           b. Number of inspections for food service and public
- 21 lodging establishments.....FY 2001-2002 LBR
- 22           c. Number of inspections for elevators, escalators,
- 23 and other vertical conveyance devices.....FY 2001-2002 LBR
- 24           d. Number of call-back inspections for food service
- 25 and public lodging establishments.....FY 2001-2002 LBR
- 26           3. STANDARDS AND LICENSURE OUTCOME MEASURE.--
- 27           a. Percent of hotel and restaurant licenses and
- 28 elevator certificates of operation processed within 30 days
- 29 .....90.6%
- 30           4. STANDARDS AND LICENSURE OUTPUT MEASURES.--
- 31           a. Number of licensees for public lodging and food

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- 1 service establishments.....69,315
- 2       b. Number of licensees for elevators, escalators, and
- 3 other vertical conveyance devices.....43,897
- 4       (e) For the Alcoholic Beverages and Tobacco Program,
- 5 the outcome measures, output measures, and associated
- 6 performance standards with respect to funds provided in
- 7 Specific Appropriations 2014-2033 are as follows:
- 8       1. COMPLIANCE AND ENFORCEMENT OUTCOME MEASURES.--
- 9           a. Percent repeated noncomplying wholesale/retail
- 10 licensees on yearly basis.....FY 2001-2002 LBR
- 11           b. Percent noncomplying wholesale/retail licensees on
- 12 yearly basis.....FY
- 13 2001-2002 LBR
- 14           c. Percent of alcoholic beverages and tobacco
- 15 retailers tested found to be in compliance with underage
- 16 persons' access.....FY 2001-2002 LBR
- 17           d. Percent of total retail alcohol and tobacco
- 18 licensees and permit holders inspected.....30%
- 19       2. COMPLIANCE AND ENFORCEMENT OUTPUT MEASURE.--
- 20           a. Number of licensees.....64,000
- 21       3. STANDARDS AND LICENSURE OUTCOME MEASURE.--
- 22           a. Percent of license applications processed within 90
- 23 days.....95%
- 24           4. STANDARDS AND LICENSURE OUTPUT MEASURE.--
- 25           a. Number of applications processed.....12,307
- 26       5. TAX COLLECTION OUTCOME MEASURES.--
- 27           a. Total auditing expenditures compared to auditing
- 28 collections..... FY 2001-2002 LBR
- 29           b. Percent of retail and wholesale tax dollars
- 30 identified by audit that were collected.....85%
- 31       6. TAX COLLECTION OUTPUT MEASURE.--

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- 1           a. Number of audits conducted.....241,000
- 2           (f) For the Florida Land Sales, Condominiums, and
- 3 Mobile Homes Program, the outcome measures, output measures,
- 4 and associated performance standards with respect to funds
- 5 provided in Specific Appropriations 2034-2045 are as follows:
- 6           1. COMPLIANCE AND ENFORCEMENT OUTCOME MEASURES.--
- 7           a. Percent of administrative actions resulting in
- 8 consent orders..... FY 2001-2002 LBR
- 9           b. Average number of days to resolve consumer
- 10 complaints not investigated.....FY 2001-2002 LBR
- 11           c. Average number of days to resolve investigations.FY
- 12 2001-2002 LBR
- 13           d. Average number of days to resolve cases submitted
- 14 for arbitration for condominiums.....FY 2001-2002 LBR
- 15           e. Percent of parties surveyed that benefited from
- 16 education provided (condominiums).....FY 2001-2002 LBR
- 17           2. COMPLIANCE AND ENFORCEMENT OUTPUT MEASURES.--
- 18           a. Number of administrative actions resolved by
- 19 consent orders..... FY 2001-2002 LBR
- 20           b. Number of days to close consumer complaints.....FY
- 21 2001-2002 LBR
- 22           c. Number of consumer complaints closed...FY 2001-2002
- 23 LBR
- 24           d. Number of days to close investigations.FY 2001-2002
- 25 LBR
- 26           e. Number of investigations closed....FY 2001-2002 LBR
- 27           f. Number of days to close cases.....FY 2001-2002 LBR
- 28           g. Number of cases closed.....FY 2001-2002 LBR
- 29           h. Number of seminars conducted.....FY 2001-2002 LBR
- 30           i. Number of attendees at educational seminars
- 31 surveyed..... FY

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- 1 2001-2002 LBR
- 2       j. Number of topics covered at educational seminars.FY
- 3 2001-2002 LBR
- 4       k. Number of unit owners represented at educational
- 5 seminars..... FY
- 6 2001-2002 LBR
- 7       l. Number of associations represented at educational
- 8 seminars..... FY
- 9 2001-2002 LBR
- 10       3. STANDARDS AND LICENSURE OUTCOME MEASURE.--
- 11       a. Percent of permanent licenses issued and filings
- 12 reviewed as prescribed by laws.....97%
- 13       4. STANDARDS AND LICENSURE OUTPUT MEASURE.--
- 14       a. Permanent licenses and filings processed....19,161
- 15       (3) DEPARTMENT OF CITRUS.--
- 16       (a) For the Citrus Research Program, the outcome
- 17 measures, output measures, and associated performance
- 18 standards with respect to funds provided in Specific
- 19 Appropriations 2046-2048 are as follows:
- 20       1. CITRUS RESEARCH OUTCOME MEASURE.--
- 21       a. Number of new citrus product lines.....2
- 22       2. CITRUS RESEARCH OUTPUT MEASURE.--
- 23       a. Number of sponsored research programs.....17
- 24       (b) For the Executive Direction and Support Services
- 25 Program, the outcome measures, output measures, and associated
- 26 performance standards with respect to funds provided in
- 27 Specific Appropriations 2049-2056 are as follows:
- 28       1. EXECUTIVE DIRECTION AND SUPPORT SERVICES OUTCOME
- 29 MEASURE.--
- 30       a. Administrative cost as a percent of total agency
- 31 costs.....7.8%

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1           (c) For the Agricultural Products and Marketing  
 2 Program, the outcome measures, output measures, and associated  
 3 performance standards with respect to funds provided in  
 4 Specific Appropriations 2057-2059 are as follows:

- 5           1. AGRICULTURAL PRODUCTS MARKETING OUTCOME MEASURE.--
- 6           a. Percent return on investment for Florida growers.9%
- 7           2. AGRICULTURAL PRODUCTS MARKETING OUTPUT MEASURES.--
- 8           a. Number of TV Gross Rating Points.....4,000
- 9           b. Number of trade incentive programs administered  
 10 .....2,400

11           (4) EXECUTIVE OFFICE OF THE GOVERNOR.--

12           (a) For the Tourism, Trade, and Economic Development  
 13 Program, the outcome measures, output measures, and associated  
 14 performance standards with respect to funds provided in  
 15 Specific Appropriations 2084-2088D are as follows:

- 16           1. EXECUTIVE DIRECTION AND SUPPORT SERVICES OUTCOME  
 17 MEASURE.--
- 18           a. Administrative costs as a percent of total program  
 19 costs.....1%
- 20           2. ECONOMIC DEVELOPMENT PROGRAMS AND PROJECTS OUTCOME  
 21 MEASURES.--
- 22           a. Number/dollar amount of contracts and grants  
 23 administered..... 283/\$290 million
- 24           b. Public expenditures per job created/retained under  
 25 QTI incentive program.....\$3,750
- 26           c. Number of state agency proposed rules reviewed  
 27 which impact small businesses.....70
- 28           d. Number of business leaders' meetings coordinated..1
- 29           e. Implement the revitalization of urban communities

30 (Front Porch Florida) as measured by the number of  
 31 applications and neighborhood plans reviewed; partnering

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- 1 activities, interactive community activities, and technical
- 2 assistance activities facilitated.....FY 2001-2002 LBR
- 3     f. Market, promote, and provide services to the
- 4 state's entertainment industry (Office of Film Commission) as
- 5 measured by the number of marketing, promotion, and other
- 6 services provided.....FY 2001-2002 LBR
- 7     g. Dollar amount and procurement opportunities
- 8 generated for Black businesses.....\$2.5 million
- 9     h. Economic contributions from Florida Sports
- 10 Foundation-sponsored regional and major sporting events grants
- 11 .....\$150 million
- 12     i. Satisfaction of the area Sports Commissions with
- 13 the efforts of the foundation to promote and develop the
- 14 sports industry and related industries in the state.....75%
- 15     j. Economic contributions to communities as a result
- 16 of hosting Florida's Senior State Games Championship.....FY
- 17 2001-2002 LBR
- 18     k. Economic contributions to communities as a result
- 19 of hosting Florida's Sunshine State Spring Games Championship
- 20 .....FY 2001-2002 LBR
- 21     l. Number of jobs created as a result of economic
- 22 factors on the community using the State of Florida Economic
- 23 Impact Model.....FY 2001-2002 LBR
- 24     m. Number of out-of-state travelers who come to and go
- 25 through Florida.....\$50.6 million
- 26     n. Number of resident travelers who come to and go
- 27 through Florida.....13.6 million
- 28     o. Impact that travelers in Florida have on the
- 29 state's overall economy through rental car surcharge....\$141.2
- 30 million
- 31     p. Impact that travelers in Florida have on the



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- 1 state's overall economy through tourism-related employment
- 2 .....835,156
- 3     g. Impact that travelers in Florida have on the
- 4 state's overall economy through taxable sales....\$48.3 billion
- 5     r. Impact that travelers in Florida have on the
- 6 state's overall economy through local option tax..\$320 million
- 7     s. Growth in private sector contributions to VISIT
- 8 FLORIDA..... \$34
- 9 million
- 10     t. Satisfaction of Visit Florida's Partners and
- 11 representative members of the tourism industry with the
- 12 efforts of Visit Florida to promote Florida tourism.....75%
- 13     u. Facilitate the creation of an inventory of the
- 14 sites identified by the state's tourism regions as
- 15 nature-based and heritage tourism sites and implement
- 16 procedures to maintain the inventory.....FY 2001-2002 LBR
- 17     v. Implement s. 288.1224(13), F.S., including the
- 18 incorporation of nature-based and heritage tourism components
- 19 into the Four-Year Marketing Plan.....FY 2001-2002 LBR
- 20     w. Value of new investment in the Florida space
- 21 business and programs (cumulative).....\$230 million
- 22     x. Number of launches.....30
- 23     y. Number of visitors to space-related tourism
- 24 facilities.....2.9 million
- 25     z. Tax revenue generated by space-related tourism
- 26 facilities.....\$1,400,000
- 27     aa. Number of direct full-time jobs facilitated as a
- 28 result of Enterprise Florida's recruitment, expansion, and
- 29 retention efforts in rural areas (2,000), in urban core areas
- 30 (2,000), in critical industries (10,000).....31,000
- 31     bb. Documented export sales attributable to programs

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1 and activities.....\$275 million  
2 cc. Total number of marketing leads generated through  
3 Enterprise Florida's comprehensive marketing programs: trade  
4 leads - 450, investment leads - 300.....750  
5 dd. Satisfaction of economic development practitioners  
6 and other appropriate entities with efforts of Enterprise  
7 Florida in providing economic development leadership in the  
8 full range of services required for state and local economic  
9 growth, including critical industries and workforce  
10 development.....75%  
11 ee. Satisfaction of economic development practitioners  
12 and other appropriate entities with efforts of EFI in  
13 marketing the state, including marketing rural communities and  
14 distressed urban communities, as a pro-business location for  
15 potential new investment.....75%  
16 ff. Percent of supplemental fund requests from  
17 Regional Workforce Boards acted upon in a timely fashion for  
18 requests less than or equal to established fund threshold  
19 acted upon within 14 days of receipt of approvable  
20 documentation, and for requests greater than the established  
21 fund threshold within 90 days.....100%/100%  
22 gg. Number and percent of agency policies to be  
23 reviewed, recommendations made, and actions taken to implement  
24 recommendations.....202/70%  
25 hh. Number and percent of on-site regional workforce  
26 development board reviews completed in accordance with an  
27 established schedule by June 30, 2000.....24/100%  
28 ii. For regions out of compliance, the percent of  
29 reviews where board staff issued the report of deficiencies  
30 and provided recommendations for corrective action within 14  
31 days after exit.....100%

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- 1       jj. Number and percent of individuals completing high
- 2 skill/high wage programs found employed at an average hourly
- 3 wage equal to or higher than \$9/ahw for the last completed
- 4 reporting period.....49,500/50%
- 5       kk. Number and percent of WIA statewide standards met
- 6 or exceeded..... 12 of 17/70%
- 7       ll. Number and percent of WIA regional standards met
- 8 or exceeded.....300
- 9 of 408/73.5%
- 10       mm. Percent of customers who found the State Board
- 11 fulfilling its oversight and coordinating responsibilities
- 12 determined through the use of a customer survey.....75%
- 13       nn. QRT Employee Retention Rates and Earnings in
- 14 quarter following completion of training....70% at \$9 or above
- 15       oo. QRT Employee satisfaction rates (per survey)...75%
- 16       pp. IWT Employee Retention Rates and Earnings in
- 17 quarter following completion of training....70% at \$9 or above
- 18       qq. IWT Employer satisfaction rates (per survey)...75%
- 19       3. ECONOMIC DEVELOPMENT PROGRAMS AND PROJECTS OUTPUT
- 20 MEASURES.--
- 21       a. Number of missions/events coordinated/participated
- 22 in to develop business opportunities for Black Business
- 23 Investment Board.....4
- 24       b. Number of Black Business Investment Boards created
- 25 or supported.....8
- 26       c. Private dollars leveraged by Black Business
- 27 Investment Board..... \$1.6 million
- 28       d. Number of Businesses provided Technical Assistance
- 29 through Statewide BBIC.....200
- 30       e. Number/amount of major and regional sports event
- 31 grants awarded.....30/\$700,000

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- 1       f. Number of publications produced and distributed by
- 2 the Florida Sports Foundation.....5/574,000
- 3       g. Number of statewide promotions conducted/supported
- 4 by the Florida Sports Foundation.....6
- 5       h. Number of national promotions conducted/supported
- 6 by the Florida Sports Foundation.....1
- 7       i. Number of trade/consumer shows facilitated or
- 8 conducted by the Florida Sports Foundation.....10
- 9       j. Number of athletes competing in Florida's Senior
- 10 State Games Championship.....FY 2001-2002 LBR
- 11       k. Number of athletes competing in Florida's Sunshine
- 12 State Spring Games Championship.....FY 2001-2002 LBR
- 13       l. Number of amateur athletic sports leaders workshops
- 14 and seminars conducted.....FY 2001-2002 LBR
- 15       m. Quality and effectiveness of paid advertising
- 16 messages reaching the target audience: impressions.550 million
- 17       n. Number contacting VISIT FLORIDA in response to
- 18 advertising.....620,146
- 19       o. Value and number of consumer promotions facilitated
- 20 by VISIT FLORIDA.....\$13 million/155
- 21       p. Number of leads and visitor inquiries generated by
- 22 the FTIMC events and media placements.....1,229,780
- 23       q. Number of private-sector partners.....3,462
- 24       r. Level of private-sector partner financial
- 25 contribution through direct financial investment..\$2.2 million
- 26       s. Level of private-sector partner financial
- 27 contribution through strategic alliance program...\$1.3 million
- 28       t. Number of students in Spaceport Florida Authority
- 29 (SFA) sponsored space-related classroom or research at
- 30 accredited institutions of higher education.....400
- 31       u. Equity in SFA industrial/research facilities....\$65

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1 million

2 v. Presentations to industry and governmental decision

3 makers.....35

4 w. Equity in SFA space-related tourist facilities..\$25

5 million

6 x. Number of trade events.....32

7 y. Number of companies assisted by Enterprise Florida

8 in the area of international trade.....2,660

9 z. Number of active recruitment, expansion, and

10 retention projects worked during the year.....295

11 aa. Number of leads and projects referred to local

12 Economic Development Organizations.....120

13 bb. Number of successful incentive projects worked

14 with local Economic Development Organizations.....60

15 cc. Number of times Enterprise Florida's information

16 services are accessed by local Economic Development

17 Organizations.....800

18 dd. Market space and defense businesses as measured by

19 the number of leads generated.....75

20 ee. Rural and urban core businesses provided

21 assistance.....225

22 ff. Total number of Quick Response Training new

23 full-time, high skill/high wage jobs created.....4,500

24 gg. Number of Quick Response Training new full-time,

25 high skill/high wage jobs created in rural areas.....300

26 hh. Number of Quick Response Training new full-time,

27 high skill/high wage jobs created in urban core areas.....300

28 ii. Number of Quick Response Training new full-time,

29 high skill/high wage jobs created in critical industries.2,700

30 jj. QRT Ratio of private funds match to state funds..3

31 to 1

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- 1           kk. Total number of Incumbent Worker Training Pilot
- 2 Project (WIA) permanent jobs retained as a result of incumbent
- 3 worker training.....1,000
- 4           ll. Number of Incumbent Worker Training Pilot Project
- 5 (WIA) permanent jobs retained as a result of incumbent worker
- 6 training in rural areas.....100
- 7           mm. Number of Incumbent Worker Training Pilot Project
- 8 (WIA) permanent jobs retained as a result of incumbent worker
- 9 training in urban core areas.....200
- 10          nn. Number of Incumbent Worker Training Pilot Project
- 11 (WIA) permanent jobs retained as a result of incumbent worker
- 12 training in critical industries.....250
- 13          oo. IWT Ratio of private funds match to federal WIA
- 14 funds.....2 to 1
- 15          (5) DEPARTMENT OF HIGHWAY SAFETY AND MOTOR VEHICLES.--
- 16           (a) For the Executive Director and Division of
- 17 Administrative Services, the outcome measures, output
- 18 measures, and associated performance standards with respect to
- 19 funds provided in Specific Appropriations 2089-2099 are as
- 20 follows:
- 21           1. OUTCOME MEASURES.--
- 22            a. Administration and support costs/positions as a
- 23 percent of total agency costs and positions.....5.02%/7.43%
- 24            b. Cost per square foot spent on operational
- 25 maintenance of agency facilities.....\$4.76
- 26           (b) For the Highway Patrol Program, the outcome
- 27 measures, output measures, and associated performance
- 28 standards with respect to funds provided in Specific
- 29 Appropriations 2100-2123 are as follows:
- 30           1. HIGHWAY SAFETY OUTCOME MEASURES.--
- 31            a. Florida death rate on patrolled highways per 100

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1 million vehicle miles of travel (For Information Only).....1.9  
2       b. National average death rate on highways per 100  
3 million vehicle miles of travel.....1.7  
4       c. Florida death rate on all roads per 100 million  
5 vehicle miles of travel.....1.9  
6       d. National average death rate on all roads per 100  
7 million vehicle miles of travel.....1.7  
8       e. Alcohol-related death rate per 100 million vehicle  
9 miles of travel.....0.64  
10       f. Number of crashes investigated by FHP.....186,978  
11       g. Percent change in number of crashes investigated by  
12 FHP.....+1%  
13       h. Annual crash rate per 100 million vehicle miles of  
14 travel on all Florida roads.....177  
15       2. HIGHWAY SAFETY OUTPUT MEASURES.--  
16       a. Actual average response time (minutes) to calls for  
17 crashes or assistance.....26.00  
18       b. Number of law enforcement officer duty hours spent  
19 on preventive patrol.....1,014,491  
20       c. Percent of law enforcement officer duty hours spent  
21 on preventive patrol.....42%  
22       d. Number of law enforcement officer duty hours spent  
23 on crash investigation.....338,826  
24       e. Percent of law enforcement officer duty hours spent  
25 on crash investigation.....14%  
26       f. Average time (hours) to investigate crashes (long  
27 form).....2.17  
28       g. Average time (hours) to investigate crashes (short  
29 form).....1.35  
30       h. Average time (hours) to investigate crashes  
31 (nonreportable).....0.65

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1	<u>    i. Duty hours spent on law enforcement officer</u>	
2	<u>assistance to motorist.....</u>	<u>102,387</u>
3	<u>    j. Percent of law enforcement officer duty hours spent</u>	
4	<u>on motorist assistance.....</u>	<u>5%</u>
5	<u>    k. Number of motorists assisted by law enforcement</u>	
6	<u>officers.....</u>	<u>299,924</u>
7	<u>    3. CRIMINAL AND ADMINISTRATIVE INVESTIGATIONS OUTCOME</u>	
8	<u>MEASURE.--</u>	
9	<u>    a. Percent of closed criminal investigation cases</u>	
10	<u>which are resolved.....</u>	<u>66%</u>
11	<u>    4. CRIMINAL AND ADMINISTRATIVE INVESTIGATIONS OUTPUT</u>	
12	<u>MEASURES.--</u>	
13	<u>    a. Average time (hours) spent per criminal</u>	
14	<u>investigation cases closed.....</u>	<u>37,901</u>
15	<u>    b. Actual number of criminal cases closed.....</u>	<u>1,233</u>
16	<u>    c. Average time (hours) spent per professional</u>	
17	<u>compliance investigation cases closed.....</u>	<u>7,884</u>
18	<u>    d. Actual number of professional compliance</u>	
19	<u>investigation cases closed.....</u>	<u>122</u>
20	<u>    e. Number of hours spent on traffic homicide</u>	
21	<u>investigations.....</u>	<u>133,105</u>
22	<u>    f. Number of cases resolved as result of traffic</u>	
23	<u>homicide investigations.....</u>	<u>1,647</u>
24	<u>    g. Average time (hours) spent per traffic homicide</u>	
25	<u>investigation.....</u>	<u>80.82</u>
26	<u>    h. Percent of recruits retained by FHP for 3 years</u>	
27	<u>after the completion of training.....</u>	<u>88%</u>
28	<u>    i. Number of hours spent on investigations.....</u>	<u>63,350</u>
29	<u>    5. PUBLIC INFORMATION AND SAFETY EDUCATION OUTCOME</u>	
30	<u>MEASURES.--</u>	
31	<u>    a. Percent increase in seat belt use.....</u>	<u>1%</u>



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1        b. State seat belt compliance rate.....60.7%  
2        c. National average seat belt compliance rate (for  
3 comparison).....68%  
4        6. PUBLIC INFORMATION AND SAFETY EDUCATION OUTPUT  
5 MEASURES.--  
6        a. Number of public traffic safety presentations made  
7 .....1,563  
8        b. Persons in attendance at public traffic safety  
9 presentations.....83,475  
10       c. Average size of audience per presentation.....53  
11       d. Number of training courses offered to FHP recruits  
12 and personnel.....41  
13       e. Number of students successfully completing training  
14 courses.....967  
15       7. EXECUTIVE DIRECTION AND SUPPORT SERVICES OUTCOME  
16 MEASURE.--  
17       a. Program administration and support costs/positions  
18 as a percent of total program costs and positions....1.29%/1%  
19        (c) For the Licenses, Titles, and Regulations Program,  
20 the outcome measures, output measures, and associated  
21 performance standards with respect to funds provided in  
22 Specific Appropriations 2124-2175 are as follows:  
23        1. MOTOR VEHICLES OUTCOME MEASURES.--  
24        a. Percent of motor vehicle titles issued without  
25 error.....98%  
26        b. Number of fraudulent motor vehicle titles  
27 identified and submitted to law enforcement.....930  
28        c. Percent change in number of fraudulent motor  
29 vehicle titles identified and submitted to law enforcement..3%  
30        d. Ratio of warranty complaints to new mobile homes  
31 titled.....1:61

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1	<u>    e. Percent reduction in pollution tonnage per day in</u>	
2	<u>the six applicable (air quality) counties.....</u>	<u>15.50%</u>
3	<u>    f. Ratio of taxes collected from international</u>	
4	<u>registration plans (IRP) and international fuel tax agreements</u>	
5	<u>(IFTA) audits to cost of audits.....</u>	<u>\$1.85/\$1</u>
6	<u>    2. MOTOR VEHICLES OUTPUT MEASURES.--</u>	
7	<u>    a. Number of motor vehicle and mobile homes</u>	
8	<u>registrations issued.....</u>	<u>13,923,922</u>
9	<u>    b. Number of motor vehicle and mobile home titles</u>	
10	<u>issued.....</u>	<u>4,700,000</u>
11	<u>    c. Average cost to issue a motor vehicle title...\$</u>	<u>2.05</u>
12	<u>    d. Average number of days to issue a motor vehicle</u>	
13	<u>title.....</u>	<u>3.4</u>
14	<u>    e. Number of vessel registrations issued.....</u>	<u>863,501</u>
15	<u>    f. Number of vessel titles issued.....</u>	<u>224,171</u>
16	<u>    g. Average cost to issue a vessel title.....\$</u>	<u>5.08</u>
17	<u>    h. Number of motor carriers audited per auditor, with</u>	
18	<u>number of auditors shown.....</u>	<u>22/14</u>
19	<u>    3. DRIVER'S LICENSES OUTCOME MEASURES.--</u>	
20	<u>    a. Percent of customers waiting 15 minutes or less for</u>	
21	<u>driver license service.....</u>	<u>82%</u>
22	<u>    b. Percent of customers waiting 30 minutes or more for</u>	
23	<u>driver license service.....</u>	<u>11%</u>
24	<u>    c. Percent of DUI course graduates who do not</u>	
25	<u>recidivate within 3 years after graduation.....</u>	<u>86%</u>
26	<u>    d. Average number of corrections per 1,000 driver</u>	
27	<u>records maintained.....</u>	<u>4.0</u>
28	<u>    e. Percent of motorists complying with financial</u>	
29	<u>responsibility.....</u>	<u>83%</u>
30	<u>    f. Number of driver's licenses/identification cards</u>	
31	<u>suspended, cancelled and invalidated as a result of fraudulent</u>	

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1 activity, with annual percent change shown.....2,178/1%  
2     4. DRIVER'S LICENSES OUTPUT MEASURES.--  
3       a. Number of driver's licenses issued.....4,188,819  
4       b. Number of identification cards issued.....821,349  
5       c. Number of written driver's license examinations  
6 conducted.....2,213,001  
7       d. Number of road tests conducted.....525,855  
8     5. KIRKMAN DATA CENTER OUTCOME MEASURE.--  
9       a. Percent of customers who rate services as  
10 satisfactory or better as measured by survey.....80%  
11     6. KIRKMAN DATA CENTER OUTPUT MEASURE.--  
12       a. Number of service programs maintained.....3,310  
13     (6) DEPARTMENT OF INSURANCE.--  
14       (a) For the Office of the Treasurer and Division of  
15 Administration Program the outcome measures, output measures,  
16 and associated performance standards with respect to funds  
17 provided in Specific Appropriations 2176-2194 are as follows:  
18       1. EXECUTIVE DIRECTION AND SUPPORT SERVICES OUTCOME  
19 MEASURE.--  
20       a. Administrative costs expressed as a percent of  
21 total program costs.....FY 2001-2002 LBR  
22       2. EXECUTIVE DIRECTION AND SUPPORT SERVICES OUTPUT  
23 MEASURES.--  
24       a. Number of cabinet issues handled.....2,242  
25       b. Number of issues handled by Insurance Consumer  
26 Advocate.....500  
27       3. LEGAL SERVICES OUTCOME MEASURE.--  
28       a. Percent of suspected code violations referred to  
29 Legal Services resulting in discipline or corrective action  
30 .....92%  
31       4. LEGAL SERVICES OUTPUT MEASURE.--

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1	<u>a. Number of assignments handled by Legal Services</u>	
2	.....	4,569
3	<u>5. INFORMATION TECHNOLOGY OUTCOME MEASURE.--</u>	
4	<u>a. Minimum percent of scheduled services and service</u>	
5	<u>requests completed in a timely manner.....</u>	80%
6	<u>6. INFORMATION TECHNOLOGY OUTPUT MEASURE.--</u>	
7	<u>a. Number of scheduled hours of technical resources</u>	
8	<u>available per position.....</u>	2,900
9	<u>(b) For the Division of Treasury Program the outcome</u>	
10	<u>measures, output measures, and associated performance</u>	
11	<u>standards with respect to funds provided in Specific</u>	
12	<u>Appropriations 2195-2204 are as follows:</u>	
13	<u>1. DEPOSIT SECURITY SERVICES OUTCOME MEASURE.--</u>	
14	<u>a. Maximum administrative unit cost per \$100,000 of</u>	
15	<u>securities placed for deposit security services purposes...\$25</u>	
16	<u>2. DEPOSIT SECURITY SERVICES OUTPUT MEASURES.--</u>	
17	<u>a. Number of analysis performed on the financial</u>	
18	<u>condition of qualified public depositories and custodians, and</u>	
19	<u>securities held for deposit.....</u>	3,880
20	<u>b. Number of account actions taken on trust deposit</u>	
21	<u>and collateral accounts.....</u>	34,545
22	<u>3. STATE FUNDS MANAGEMENT AND INVESTMENT OUTCOME</u>	
23	<u>MEASURES.--</u>	
24	<u>a. Ratio of net rates of return to established</u>	
25	<u>national benchmarks for:</u>	
26	<u>(I) Internal liquidity investments.....</u>	1.05
27	<u>(II) Internal bridge investments.....</u>	1.03
28	<u>(III) External investment program bridge portfolio</u>	
29	<u>.....</u>	1.01
30	<u>(IV) Medium term portfolio.....</u>	1.02
31	<u>(V) Investment grade convertible bonds....FY 2001-2002</u>	

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2 4. STATE FUNDS MANAGEMENT AND INVESTMENT OUTPUT

3 MEASURES.--

4 a. Number of cash management consultation services..30

5 b. Number of financial management/accounting

6 transactions processed and reports produced.....10,200,093

7 5. SUPPLEMENTAL RETIREMENT PLAN OUTCOME MEASURE.--

8 a. Minimum percent of state employees (excluding OPS)

9 participating in the State Supplemental Retirement Plan

10 (Deferred Compensation).....24%

11 6. SUPPLEMENTAL RETIREMENT PLAN OUTPUT MEASURES.--

12 a. Number of participant account actions processed by

13 the state deferred compensation office.....89,268

14 b. Number of educational materials distributed by the

15 state deferred compensation office.....FY 2001-2002 LBR

16 (c) For the Fire Marshal Program, the outcome

17 measures, output measures, and associated performance

18 standards with respect to funds provided in Specific

19 Appropriations 2205-2217D are as follows:

20 1. COMPLIANCE AND ENFORCEMENT OUTCOME MEASURES.--

21 a. Number of fire related deaths occurring in state

22 owned and leased properties required to be inspected.....0

23 b. Percent of mandated regulatory inspections

24 completed.....100%

25 2. COMPLIANCE AND ENFORCEMENT OUTPUT MEASURES.--

26 a. Number of recurring inspections completed of fire

27 code compliance in state owned/leased buildings.....7,200

28 b. Number of high hazard inspections completed of fire

29 code compliance in state owned/leased buildings.....6,536

30 c. Number of construction inspections completed of

31 fire code compliance in state owned/leased buildings.....875

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- 1           d. Percent of fire code inspections completed within
- 2 statutory defined timeframe.....100%
- 3           e. Percent of fire code plans reviews completed within
- 4 statutory defined timeframe.....100%
- 5           f. Number of boilers inspected by department
- 6 inspectors.....5,500
- 7           g. Number of regulatory inspections completed.....481
- 8           3. FIRE AND ARSON INVESTIGATION OUTCOME MEASURES.--
- 9           a. Percent of closed fire investigations successfully
- 10 concluded, including by cause determined, suspect identified
- 11 and/or arrested, or other reasons.....85%
- 12           b. Percent of closed arson investigations for which an
- 13 arrest was made Florida/National.....29/18
- 14           4. FIRE AND ARSON INVESTIGATION OUTPUT MEASURES.--
- 15           a. Total number of fire investigations opened....9,458
- 16           b. Total number of fire investigations closed....6,242
- 17           5. PROFESSIONAL TRAINING AND STANDARDS OUTCOME
- 18 MEASURES.--
- 19           a. Percent of challenges to examination results and
- 20 eligibility determination compared to those eligible to
- 21 challenge.....<1%
- 22           b. Number/percent of students who rate training they
- 23 received at the Florida State Fire College as improving their
- 24 ability to perform assigned duties.....3,500/95%
- 25           c. Percent of above satisfactory ratings by
- 26 supervisors of students' job performance from post-class
- 27 evaluations of skills gained through training at the Florida
- 28 State Fire College.....85%
- 29           6. PROFESSIONAL TRAINING AND STANDARDS OUTPUT
- 30 MEASURES.--
- 31           a. Number of classes conducted by the Florida State

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1 Fire College.....210

2       b. Number of students trained and classroom contact

3 hours provided by the Florida State Fire College.4,200/220,000

4       c. Number/percent of customer requests for

5 certification testing completed within defined timeframes

6 .....4,000/90%

7       d. Number of certified training centers inspected...29

8       e. Number of examinations administered.....4,400

9       (d) For the State Property and Casualty Claims

10 Program, the outcome measures, output measures, and associated

11 performance standards with respect to funds provided in

12 Specific Appropriations 2218-2224 are as follows:

13       1. RISK REDUCTION SERVICES OUTCOME MEASURES.--

14       a. Number of workers' compensation claims requiring

15 some payment per 100 FTE employees.....5.7

16       b. Number and percent of responses indicating the risk

17 services training they received was useful in developing and

18 implementing risk management plans in their agencies...80/90%

19       c. Average cost of tort liability claims paid...\$3,599

20       d. Average cost of Federal Civil Rights liability

21 claims paid.....\$13,046

22       e. Average cost of workers' compensation claims.\$3,250

23       f. Average cost of property claims paid.....\$3,497

24       g. Number/percent of liability claims closed in

25 relation to liability claims worked during the fiscal year

26 .....4,226/51%

27       2. RISK REDUCTION SERVICES OUTPUT MEASURE.--

28       a. Risk services training and consultation as measured

29 by the number of training units (1 unit=8 hrs.) provided and

30 consultation contracts made.....265

31       3. STATE SELF-INSURED CLAIMS ADJUSTMENTS OUTCOME

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- 1 MEASURES.--
- 2     a. Percent of indemnity and medical payments made in a
- 3 timely manner in compliance with DLES Security Rule
- 4 38F-24.021, F.A.C.....95%
- 5     b. State employees' workers' compensation benefit cost
- 6 rate, as defined by indemnity and medical benefits, per \$100
- 7 of state employees' payroll as compared to prior years..<\$1.16
- 8     c. Percent of lawsuits, generated from a liability
- 9 claim, evaluated with SEFES codes entered within prescribed
- 10 timeframes.....92%
- 11     d. Number/percent of trainees who indicated the
- 12 training they received was useful in performing required
- 13 property program processes.....123/95%
- 14     e. Average operational cost of a claim worked..\$140.28
- 15     4. STATE SELF-INSURED CLAIMS ADJUSTMENTS OUTPUT

- 16 MEASURES.--
- 17     a. Number of workers' compensation claims worked
- 18 .....28,500
- 19     b. Number of workers' compensation claims litigated
- 20 .....780
- 21     c. Number of liability claims worked.....8,784
- 22     d. Number of training units (1 unit=8 hrs.) provided
- 23 by the property program.....40
- 24     e. Number of state property loss/damage claims worked
- 25 .....522
- 26     (e) For the Insurance Regulation and Consumer
- 27 Protection Program the outcome measures, output measures, and
- 28 associated performance standards with respect to funds
- 29 provided in Specific Appropriations 2225-2247 are as follows:
- 30     1. INSURANCE COMPANY LICENSURE AND OVERSIGHT OUTCOME

31 MEASURES.--



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- 1           a. Percent of total premium of major lines
- 2 (homeowner's, automobile, worker's compensation) written
- 3 through the residual market.....3.13%
- 4           b. Maximum number of insurance companies entering
- 5 rehabilitation or liquidation during the year.FY 2001-2002 LBR
- 6           2. INSURANCE COMPANY LICENSURE AND OVERSIGHT OUTPUT
- 7 MEASURES.--
- 8           a. Current number of licensed insurance entities.3,420
- 9           b. Number of market conduct examinations completed.265
- 10          c. Number of financial reviews and examinations
- 11 completed.....12,620
- 12          d. Number of rate and form reviews completed...22,100
- 13          e. Total number of insurance companies in
- 14 rehabilitation or liquidation during the year.....56
- 15          3. INSURANCE REPRESENTATIVE LICENSURE, SALES
- 16 APPOINTMENTS, AND OVERSIGHT OUTCOME MEASURE.--
- 17          a. Maximum percent of insurance representatives
- 18 requiring discipline or oversight.....23%
- 19          4. INSURANCE REPRESENTATIVE LICENSURE, SALES
- 20 APPOINTMENTS, AND OVERSIGHT OUTPUT MEASURE.--
- 21          a. Number of applications for licensure processed
- 22 .....71,222
- 23          b. Number of appointment actions processed.....868,916
- 24          c. Number of applicants and licensees required to
- 25 comply with education requirements.....107,610
- 26          5. COMPLIANCE AND ENFORCEMENT OUTCOME MEASURES.--
- 27          a. Percent of arrests for insurance fraud resulting in
- 28 trial or nontrial conviction.....82%
- 29          b. Percent of investigative actions resulting in
- 30 administrative action against agents and agencies.....64%
- 31          6. COMPLIANCE AND ENFORCEMENT OUTPUT MEASURES.--

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1	<u>a. Number of insurance fraud investigations completed</u>	
2	.....	<u>1,599</u>
3	<u>b. Number of agent and agency investigations completed</u>	
4	.....	<u>2,428</u>
5	<u>7. INSURANCE CONSUMER ASSISTANCE OUTCOME MEASURE.--</u>	
6	<u>a. Percent of service requests appropriately resolved</u>	
7	.....	<u>FY</u>
8	<u>2001-2002 LBR</u>	
9	<u>8. INSURANCE CONSUMER ASSISTANCE OUTPUT MEASURES.--</u>	
10	<u>a. Number of consumer educational materials created</u>	
11	<u>and distributed.....</u>	<u>223,664</u>
12	<u>b. Number of telephone calls answered through the</u>	
13	<u>consumer helpline.....</u>	<u>362,393</u>
14	<u>c. Number of consumer requests and information</u>	
15	<u>inquiries handled.....</u>	<u>50,908</u>
16	<u>(7) DEPARTMENT OF LABOR AND EMPLOYMENT SECURITY.--</u>	
17	<u>(a) For the Workforce Assistance and Security Program,</u>	
18	<u>the outcome measures, output measures, and associated</u>	
19	<u>performance standards with respect to funds provided in</u>	
20	<u>Specific Appropriations 2248-2333 are as follows:</u>	
21	<u>1. WORKFORCE PLACEMENT AND ASSISTANCE OUTCOME</u>	
22	<u>MEASURES.--</u>	
23	<u>a. Percent of injured workers returning to work at 80</u>	
24	<u>percent or more of previous average (BRE) quarterly wage for</u>	
25	<u>at least 1 quarter of the year following injury for accident 2</u>	
26	<u>yrs prior.....</u>	<u>63.5%</u>
27	<u>b. Percent of initial payments made on time by</u>	
28	<u>insurance carriers.....</u>	<u>91.8%</u>
29	<u>c. Number of workers newly protected by workers'</u>	
30	<u>compensation coverage per fiscal year as a result of</u>	
31	<u>compliance efforts.....</u>	<u>14,015</u>

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- 1           d. Percent of investigated issues resolved by EAO..10%
- 2           e. Percent of noncomplying carriers in compliance upon
- 3 reaudit.....78%
- 4           f. Percent of eligible workers receiving reemployment
- 5 services sponsored by the division with closed cases during
- 6 the fiscal year and returned to suitable work.FY 2001-2002 LBR
- 7           g. Average total cost per 4-year-old case.....\$17,597
- 8           h. Percent of lost time cases with no petition for
- 9 benefits filed 18 months after the date of accident.....77%
- 10          i. Percent of compliance enforcement actions which
- 11 result in a successful outcome (payment in full of all
- 12 penalties assessed and compliance by the employer and/or
- 13 cessation of all business operations of the employer).....FY
- 14 2001-2002 LBR
- 15          j. Percent of permanent total supplemental benefits
- 16 paid by the division to injured workers timely and accurately
- 17 .....FY 2001-2002 LBR
- 18          k. Percent of timely held mediations (21 days).....FY
- 19 2001-2002 LBR
- 20          l. Average days from petition filed to disposition
- 21 order..... FY
- 22 2001-2002 LBR
- 23          m. Cost per disposition order entered.FY 2001-2002 LBR
- 24          n. Occupational injury and illness total case
- 25 incidence rate (per 100 workers) (information only).....8.1%
- 26          o. Percent change in total case incidence rate for
- 27 private sector job sites served.....-4%
- 28          p. Percent change in total case incidence rate for
- 29 public sector job sites served.....-4%
- 30          q. Percent reduction in lost workday case incidence
- 31 rate for private sector job sites served.....-5%

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- 1           r. Percent reduction in lost workday case incidence
- 2 rate for public sector job sites served.....-5%
- 3           s. Percent change in disabling compensable claims rate
- 4 for private employers served.....-5%
- 5           t. Percent change in disabling compensable claims rate
- 6 for public employers served.....-5%
- 7           u. Percent of employers surveyed who view services as
- 8 adequately effective or above.....90%
- 9           v. Percent of UC benefits paid timely.....90%
- 10          w. Percent of UC benefits paid accurately.....95%
- 11          x. Percent of UC appeal cases completed timely..87.01%
- 12          y. Percent of new UC employer liability determinations
- 13 made timely.....84.20%
- 14          z. Percent of current quarter UC taxes paid timely
- 15 .....92.5%
- 16          aa. Percent of job openings filled.....50.2%
- 17          bb. Percent of individuals referred to jobs who are
- 18 placed.....28%
- 19          cc. Percent of food stamp clients employed.....11.8%
- 20          dd. Percent increase in high skill/high wage
- 21 apprenticeship programs registered.....5%
- 22          ee. WIA adult & dislocated worker placement rate...78%
- 23          ff. WIA youth positive outcome rate.....80%
- 24          gg. Rate and number of customers gainfully employed
- 25 (rehabilitated) at least 90 days (96-97 - at least 60 days)
- 26 .....62%/9,500
- 27          hh. Rate and number of VR severely disabled customers
- 28 gainfully employed (rehabilitated) at least 90 days (96-97 -
- 29 at least 60 days).....63%/3,800
- 30          ii. Rate and number of VR most severely disabled
- 31 customers gainfully employed (rehabilitated) at least 90 days

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1	(96-97 - at least 60 days).....	56%/4,275
2	<u>jj. Rate and number of all other VR disabled customers</u>	
3	<u>gainfully employed (rehabilitated) at least 90 days (96-97 -</u>	
4	<u>at least 60 days).....</u>	75%/1,437
5	<u>kk. Rate and number of VR customers placed in</u>	
6	<u>competitive employment.....</u>	97.5%/9,262
7	<u>ll. Rate and number of VR customers retained in</u>	
8	<u>employment after 1 year.....</u>	61.5%/5,200
9	<u>mm. Average annual earnings of VR customers at</u>	
10	<u>placement.....</u>	\$13,633
11	<u>nn. Average annual earnings of VR customers after 1</u>	
12	<u>year.....</u>	\$14,384
13	<u>oo. Percent of case costs covered by third-party</u>	
14	<u>payers.....</u>	20%
15	<u>pp. Average cost of case life (to Division) for</u>	
16	<u>severely disabled VR customers.....</u>	\$3,311
17	<u>qq. Average cost of case life (to Division) for most</u>	
18	<u>severely disabled VR customers.....</u>	\$3,175
19	<u>rr. Average cost of case life (to Division) for all</u>	
20	<u>other disabled VR customers.....</u>	\$450
21	<u>ss. Percent of unemployment compensation appeals</u>	
22	<u>disposed within 45 days.....</u>	50%
23	<u>tt. Percent of unemployment compensation appeals</u>	
24	<u>disposed within 90 days.....</u>	95%
25	<u>uu. Percent of cases appealed to DCA.....</u>	7%
26	<u>vv. Average unit cost of cases appealed to</u>	
27	<u>Unemployment Appeals Commission.....</u>	\$186
28	<u>ww. Average unit cost of cases appealed to DCA....</u>	\$685
29	<u>xx. Percent of appealed decisions affirmed by the DCA</u>	
30	<u>.....</u>	94%
31	<u>2. WORKFORCE PLACEMENT AND ASSISTANCE OUTPUT</u>	

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1 MEASURES.--

2       a. Number of employer investigations conducted for

3 compliance with workers' compensation law.....22,758

4       b. Number of applicants screened for reemployment

5 services.....1,921

6       c. Number of carriers audited.....381

7       d. Number of investigated issues resolved by the

8 Employee Assistance Office.....25,000

9       e. Number of private-sector employers (and job sites)

10 provided OHSA 7(c)1 consultation services.....549

11       f. Number of public-sector employers (and job sites)

12 provided consultation services.....3,000

13       g. Number of private-sector employers receiving

14 training and other technical services.....2,300/6,700

15       h. Number of public-sector employers receiving

16 training and other technical services.....330/5,600

17       i. Number of UC claimant eligibility determinations

18 issued.....170,635

19       j. Number of UC benefits weeks paid.....3,153,006

20       k. Amount of UC benefits paid.....\$683,477,111

21       l. Number of appeal cases completed.....52,197

22       m. Number of new UC employer liability determinations

23 made.....69,118

24       n. Amount of UC taxes collected.....\$651,471,000

25       o. Number of UC employer tax/wage reports processed

26 .....1,609,450

27       p. Number individuals referred to job openings listed

28 with J&B.....540,000

29       q. Number individuals placed by J&B.....137,700

30       r. Number individuals obtaining employment after

31 receiving specific J&B services.....35,700

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1	<u>s. Cost per placement by J&amp;B.....</u>	<u>\$230</u>
2	<u>t. Cost per individual placed or obtained employment</u>	
3	<u>.....</u>	<u>\$176</u>
4	<u>u. Number of food stamp recipients employed.....</u>	<u>14,800</u>
5	<u>v. Cost per food stamp placement.....</u>	<u>\$302</u>
6	<u>w. Number Apprenticeship Program requests meeting high</u>	
7	<u>skill/high wage requirements.....</u>	<u>166</u>
8	<u>x. Number apprentices successfully completing terms of</u>	
9	<u>training as set by registered industry standards.....</u>	<u>2,900</u>
10	<u>y. Number WIA Adult Program completers.....</u>	<u>8,600</u>
11	<u>z. Number WIA Youth Program completers.....</u>	<u>6,000</u>
12	<u>aa. Employers in compliance or brought into compliance</u>	
13	<u>with labor laws as a percent of total employers monitored..</u>	<u>85%</u>
14	<u>bb. Employers monitored for compliance with child</u>	
15	<u>labor and migrant farmworker labor laws.....</u>	<u>3,290</u>
16	<u>cc. Number of customers reviewed for eligibility</u>	
17	<u>.....</u>	<u>26,000</u>
18	<u>dd. Number of individualized written plans for</u>	
19	<u>services.....</u>	<u>19,750</u>
20	<u>ee. Number of customers served.....</u>	<u>72,000</u>
21	<u>ff. Percent of eligibility determinations completed in</u>	
22	<u>compliance with federal law.....</u>	<u>85%</u>
23	<u>gg. Customer caseload per counseling/case management</u>	
24	<u>team member.....</u>	<u>161</u>
25	<u>hh. Number of unemployment compensation appeals</u>	
26	<u>disposed of.....</u>	<u>9,000</u>
27	<u>3. BLIND SERVICES OUTCOME MEASURES.--</u>	
28	<u>a. Rate and number of rehabilitation customers</u>	
29	<u>gainfully employed at least 90 days.....</u>	<u>68.3%/847</u>
30	<u>b. Rate and number of rehabilitation customers placed</u>	
31	<u>in competitive employment.....</u>	<u>64.3%/654</u>

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1	<u>c. Projected average annual earnings of rehabilitation</u>	
2	<u>customers at placement.....</u>	<u>\$13,500</u>
3	<u>d. Rate and number of successfully rehabilitated older</u>	
4	<u>persons, nonvocational rehabilitation.....</u>	<u>55.2%/1,355</u>
5	<u>e. Ratio and number of customers (children)</u>	
6	<u>successfully rehabilitated/transitioned from pre-school to</u>	
7	<u>school.....</u>	<u>67.3%/36</u>
8	<u>f. Ratio and number of customers (children)</u>	
9	<u>successfully rehabilitated/transitioned from school to work</u>	
10	<u>.....</u>	<u>26.5%/38</u>
11	<u>g. Percent of eligible library customers served..</u>	<u>19.8%</u>
12	<u>h. Percent of library customers satisfied with the</u>	
13	<u>timeliness of services.....</u>	<u>98.6%</u>
14	<u>i. Percent of library customers satisfied with the</u>	
15	<u>selection of reading materials available.....</u>	<u>96%</u>
16	<u>4. BLIND SERVICES OUTPUT MEASURES.--</u>	
17	<u>a. Number of written plans for services.....</u>	<u>1,425</u>
18	<u>b. Number of books available per library customer</u>	
19	<u>.....</u>	<u>51.14</u>
20	<u>c. Number of books loaned per library customer...</u>	<u>12.39</u>
21	<u>d. Number of periodicals loaned per library customer</u>	
22	<u>.....</u>	<u>3.62</u>
23	<u>e. Net increase in registered customers for library</u>	
24	<u>services.....</u>	<u>822</u>
25	<u>f. Cost per library customer.....</u>	<u>\$19.65</u>
26	<u>g. Total number of food service managers.....</u>	<u>162</u>
27	<u>h. Number of existing food services facilities</u>	
28	<u>renovated.....</u>	<u>10</u>
29	<u>i. Number of new food service facilities constructed.</u>	<u>5</u>
30	<u>j. Number of customers reviewed for eligibility..</u>	<u>2,035</u>
31	<u>k. Number of customers served.....</u>	<u>13,100</u>



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1	<u>1. Average time lapse between application and</u>	
2	<u>eligibility determination for rehabilitation customers.....</u>	<u>69</u>
3	<u>m. Customer caseload per counseling/case management</u>	
4	<u>team member.....</u>	<u>114</u>
5	<u>5. EXECUTIVE DIRECTION AND SUPPORT SERVICES OUTCOME</u>	
6	<u>MEASURE.--</u>	
7	<u>a. Administrative costs as a percent of total agency</u>	
8	<u>cost.....</u>	<u>7.9%</u>
9	<u>6. INFORMATION TECHNOLOGY OUTCOME MEASURES.--</u>	
10	<u>a. Percent of data processing requests completed by</u>	
11	<u>due date.....</u>	<u>95%</u>
12	<u>b. System design and programming hourly cost.....</u>	<u>\$52</u>
13	<u>c. Percent of scheduled production jobs completed</u>	
14	<u>.....</u>	<u>99.9%</u>
15	<u>d. Percent of scheduled hours available data center</u>	
16	<u>operations.....</u>	<u>99.79%</u>
17	<u>e. Cost per MIP (millions of instructions per second)</u>	
18	<u>.....</u>	<u>\$19,000</u>
19	<u>f. Percent of Help Desk calls resolved within 3</u>	
20	<u>working days.....</u>	<u>89.48%</u>
21	<u>g. Cost per Help Desk call.....</u>	<u>\$8</u>
22	<u>h. Percent of scheduled hours available network.....</u>	<u>99.08%</u>
23	<u>i. Cost for support per network device.....</u>	<u>\$195</u>
24	<u>7. INFORMATION TECHNOLOGY OUTPUT MEASURES.--</u>	
25	<u>a. Number of data processing requests completed by due</u>	
26	<u>date.....</u>	<u>2,900</u>
27	<u>b. Number of scheduled production jobs completed</u>	
28	<u>.....</u>	<u>517,000</u>
29	<u>c. Number of hours available data center operations</u>	
30	<u>.....</u>	<u>2,876</u>
31	<u>d. Number of Help Desk calls resolved within 3 working</u>	

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1 days.....18,175  
2     e. Number of hours available network.....2,855  
3 (8) DEPARTMENT OF THE LOTTERY.--  
4     (a) For the Sale of Lottery Products Program, the  
5 outcome measures, output measures, and associated performance  
6 standards with respect to funds provided in Specific  
7 Appropriations 2353-2366 are as follows:  
8     1. SALE OF LOTTERY PRODUCTS OUTCOME MEASURES.--  
9     a. Total revenue in dollars.....\$2,287.3M  
10     b. Percent change in total revenue dollars from prior  
11 year.....2.87%  
12     c. Transfers to the state Educational Enhancement  
13 Trust Fund.....\$869.1M  
14     d. Percent of total revenue to the Educational  
15 Enhancement Trust Fund.....38%  
16     2. SALE OF LOTTERY PRODUCTS OUTPUT MEASURES.--  
17     a. Percent of total revenue paid as prizes.....49.64%  
18     b. Administrative expense paid for retailer commission  
19 .....\$129.41M  
20     c. Operating expense (includes retailer commission)  
21 .....\$282.7M  
22     d. Operating expense as percent of total revenue...12%  
23     e. Percent of respondents who are aware of the  
24 Lottery's contribution to education.....65%  
25     f. Provide executive direction and support services  
26 for all lottery operations as measured by percent of total  
27 agency budget.....9%  
28 (9) DEPARTMENT OF MANAGEMENT SERVICES.--  
29     (a) For the Administration Program, the outcome  
30 measures, output measures, and associated performance  
31 standards with respect to funds provided in Specific

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- 1 Appropriations 2367-2378 are as follows:
- 2     1. EXECUTIVE DIRECTION AND SUPPORT SERVICES OUTCOME
- 3 MEASURE.--
- 4     a. Administrative costs as a percent of total agency
- 5 costs.....2.62%
- 6     2. STATE TECHNOLOGY OFFICE OUTPUT MEASURE.--
- 7     a. Number of state entities served.....73
- 8     3. STATE EMPLOYEE LEASING OUTCOME MEASURE.--
- 9     a. Number of employees in the State Employee Leasing
- 10 service.....19
- 11     (b) For the SMART Schools Clearinghouse Program, the
- 12 outcome measures, output measures, and associated performance
- 13 standards with respect to funds provided in Specific
- 14 Appropriations 2379-2384 are as follows:
- 15     1. SMART SCHOOLS CLEARINGHOUSE OUTPUT MEASURE.--
- 16     a. Number of schools receiving SMART awards.....25
- 17     (c) For the Facilities Program, the outcome measures,
- 18 output measures, and associated performance standards with
- 19 respect to funds provided in Specific Appropriations 2385-2401
- 20 are as follows:
- 21     1. FACILITIES MANAGEMENT OUTCOME MEASURES.--
- 22     a. Average DMS full service rent - composite cost per
- 23 net square foot (actual).....\$15.39
- 24     b. Average private sector full service rent -
- 25 composite cost per net square foot in counties where DMS has
- 26 office facilities (for comparison).....\$16.95
- 27     c. DMS average operations and maintenance cost per
- 28 square foot maintained.....\$5.20
- 29     d. Private industry average operations and maintenance
- 30 cost per square foot maintained.....\$6.74
- 31     2. FACILITIES MANAGEMENT OUTPUT MEASURES.--

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1	<u>a. Net square feet of state-owned office space</u>	
2	<u>occupied by state agencies including non-DMS owned facilities</u>	
3	.....	7,840,079
4	<u>b. Net square feet of private office space occupied by</u>	
5	<u>state agencies.....</u>	10,713,751
6	<u>c. Number of maintained square feet (private contract</u>	
7	<u>and agency).....</u>	7,412,150
8	<u>3. BUILDING CONSTRUCTION OUTCOME MEASURES.--</u>	
9	<u>a. Gross square foot construction cost of office</u>	
10	<u>facilities for DMS.....</u>	\$84.94
11	<u>b. Gross square foot construction cost of office</u>	
12	<u>facilities for private industry average (for comparison)</u>	
13	.....	\$91.73
14	<u>4. BUILDING CONSTRUCTION OUTPUT MEASURE.--</u>	
15	<u>a. Dollar volume of Fixed Capital Outlay project</u>	
16	<u>starts managed.....</u>	\$280,000,000
17	<u>5. CAPITOL POLICE OUTCOME MEASURE.--</u>	
18	<u>a. Number of criminal incidents per 1,000 employees</u>	
19	.....	28.75
20	<u>6. CAPITOL POLICE OUTPUT MEASURES.--</u>	
21	<u>a. Total number of criminal incidents reported...</u>	5,686
22	<u>b. Total number of noncriminal calls for service</u>	
23	.....	32,000
24	<u>c. Number of patrol hours on-site at state facilities</u>	
25	.....	72,800
26	<u>(d) For the Support Program, the outcome measures,</u>	
27	<u>output measures, and associated performance standards with</u>	
28	<u>respect to funds provided in Specific Appropriations 2408-2425</u>	
29	<u>are as follows:</u>	
30	<u>1. AIRCRAFT MANAGEMENT OUTCOME MEASURES.--</u>	
31	<u>a. Passenger load factor for DMS.....</u>	3.5

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- 1           b. Cost per flight hour - DMS aircraft pool.....\$1,200
- 2           c. Average percent DMS direct cost per flight hour
- 3 below industry direct cost.....32%
- 4           2. AIRCRAFT MANAGEMENT OUTPUT MEASURE.--
- 5           a. Number of flights by executive aircraft pool..1,500
- 6           3. FEDERAL PROPERTY ASSISTANCE OUTCOME MEASURE.--
- 7           a. Federal property distribution rate.....85%
- 8           4. FEDERAL PROPERTY ASSISTANCE OUTPUT MEASURE.--
- 9           a. Number of federal property orders processed...2,150
- 10          5. MOTOR VEHICLE AND WATERCRAFT MANAGEMENT OUTCOME
- 11 MEASURES.--
- 12          a. Average percent below private sector fleet
- 13 maintenance - labor costs.....10%
- 14          b. Average percent below private sector fleet
- 15 maintenance - parts costs.....26%
- 16          c. Average percent state rental vehicles below state
- 17 rental contract rates.....30%
- 18          6. MOTOR VEHICLE AND WATERCRAFT MANAGEMENT OUTPUT
- 19 MEASURE.--
- 20          a. Miles of state rental vehicle service provided
- 21 .....1,900,000
- 22          7. PURCHASING OVERSIGHT OUTCOME MEASURE.--
- 23          a. Percent of state term contracts savings.....39%
- 24          8. PURCHASING OVERSIGHT OUTPUT MEASURE.--
- 25          a. Number of contracts and agreements executed...1,103
- 26          9. MINORITY BUSINESS ENTERPRISE OUTCOME MEASURE.--
- 27          a. Average number of days to process minority
- 28 certification.....10
- 29          10. MINORITY BUSINESS ENTERPRISE OUTPUT MEASURE.--
- 30          a. Number of certified minority businesses.....5,600
- 31          (e) For the Workforce Program, the outcome measures,

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- 1 output measures, and associated performance standards with
- 2 respect to funds provided in Specific Appropriations 2426-2450
- 3 are as follows:
- 4     1. HUMAN RESOURCE MANAGEMENT OUTCOME MEASURES.--
- 5       a. Total program cost per authorized positions in the
- 6 state personnel system.....\$78.76
- 7       b. Overall customer satisfaction rating.....75%
- 8       c. Percent of agencies at or above EEO gender parity
- 9 with available labor market.....86.7%
- 10       d. Percent of agencies at or above EEO minority parity
- 11 with available labor market.....70%
- 12     2. HUMAN RESOURCE MANAGEMENT OUTPUT MEASURE.--
- 13       a. Number of authorized positions supported by the
- 14 Cooperative Personnel Employment Subsystem (COPES).....125,600
- 15     3. INSURANCE BENEFITS ADMINISTRATION OUTCOME
- 16 MEASURES.--
- 17       a. Percent of vendors meeting all contractual
- 18 performance provisions.....95%
- 19       b. Administrative cost per enrollee.....\$230.06
- 20     4. INSURANCE BENEFITS ADMINISTRATION OUTPUT MEASURE.--
- 21       a. Number of subscribers or contracts.....480,591
- 22     5. RETIREMENT BENEFITS ADMINISTRATION OUTCOME
- 23 MEASURES.--
- 24       a. Percent of customers satisfied with retirement
- 25 information.....92.78%
- 26       b. Percent of agency payroll transactions correctly
- 27 reported.....90%
- 28       c. Percent of customers satisfied with retirement
- 29 services.....92.53%
- 30       d. Administrative cost per active and retired member
- 31 (excluding RIM project).....\$20.39

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- 1           e. Percent of local retirement systems annually
- 2 reviewed which are funded on a sound actuarial basis.....95%
- 3           6. RETIREMENT BENEFITS ADMINISTRATION OUTPUT
- 4 MEASURES.--
- 5           a. Number of local pension plan valuations and impact
- 6 statements reviewed.....400
- 7           b. Number of FRS members.....810,349
- 8           (f) For the Information Technology Program, the
- 9 outcome measures, output measures, and associated performance
- 10 standards with respect to funds provided in Specific
- 11 Appropriations 2451-2472 are as follows:
- 12           1. TELECOMMUNICATIONS SERVICES OUTCOME MEASURES.--
- 13           a. Percent SUNCOM discount from commercial rates for
- 14 local access.....40%
- 15           b. Percent SUNCOM discount from commercial rates for
- 16 long distance.....40%
- 17           c. Percent SUNCOM discount from commercial rates for
- 18 data service.....25%
- 19           d. Overall customer survey ranking (scale of 1 to 5)
- 20 .....3.79
- 21           2. TELECOMMUNICATIONS SERVICES OUTPUT MEASURES.--
- 22           a. Total revenue for voice service.....\$80,185,085
- 23           b. Total revenue for data service.....\$50,814,915
- 24           3. WIRELESS SERVICES OUTCOME MEASURE.--
- 25           a. Percent wireless discount from commercially
- 26 available and similar type engineering services.....35%
- 27           4. WIRELESS SERVICES OUTPUT MEASURES.--
- 28           a. Overall customer satisfaction ranking (scale of 1
- 29 to 5).....4.15
- 30           b. Number of engineering projects and approvals
- 31 handled for state and local governments.....616

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1           c. Number of square miles covered by Joint Task Force  
2 Radio System.....57,727  
3           5. INFORMATION SERVICES OUTCOME MEASURE.--  
4           a. Overall customer survey ranking (scale of 1 to 5)  
5 .....3.94  
6           6. INFORMATION SERVICES OUTPUT MEASURE.--  
7           a. Number of ITP research, development, and consulting  
8 projects completed.....436  
9           (10) DEPARTMENT OF MILITARY AFFAIRS.--  
10           (a) For the Readiness and Response Program, the  
11 outcome measures, output measures, and associated performance  
12 standards with respect to funds provided to Specific  
13 Appropriations 2488A-2507D are as follows:  
14           1. DRUG INTERDICTION AND PREVENTION OUTCOME MEASURE.--  
15           a. Percent of Law Enforcement officers trained that  
16 rate the training as relevant and valuable.....87.5%  
17           2. DRUG INTERDICTION AND PREVENTION OUTPUT MEASURES.--  
18           a. Interagency counter-drug assistance provided as  
19 measured by the number of man-days devoted to counter-drug  
20 tasks.....61,950  
21           b. Presentations provided to improve drug awareness  
22 among high school students.....22,249  
23           c. Community anti-drug coalitions sponsored.....18  
24           d. Number of law enforcement personnel trained.....400  
25           e. Number of man-days devoted to providing  
26 counter-drug training to law enforcement agents.....125,000  
27           3. READINESS OUTCOME MEASURE.--  
28           a. Percent of authorized filled positions.....95%  
29           4. READINESS OUTPUT MEASURES.--  
30           a. Number/percent of armories rated adequate....36/62%  
31           b. Percent of satisfaction with training facilities at



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1	<u>Camp Blanding.....</u>	<u>82%</u>
2	<u>c. Number of annual training days at Camp Blanding</u>	
3	.....	<u>180,000</u>
4	<u>d. Number of new recruits using State Education</u>	
5	<u>Assistance Program.....</u>	<u>1,300</u>
6	<u>e. Number of crisis response exercises conducted</u>	
7	<u>annually.....</u>	<u>4</u>
8	<u>f. Number of soldiers in the Florida National Guard</u>	
9	<u>recruited and retained.....</u>	<u>11,599</u>
10	<u>g. Number of armories under maintenance and repair..</u>	<u>55</u>
11	<u>h. Number of people using the Camp Blanding training</u>	
12	<u>area.....</u>	<u>233,587</u>
13	<u>4. RESPONSE OUTCOME MEASURE.--</u>	
14	<u>a. Percent of supported agencies reporting</u>	
15	<u>satisfaction with the department's support for specific</u>	
16	<u>missions.....</u>	<u>90%</u>
17	<u>5. EXECUTIVE DIRECTION AND SUPPORT SERVICES OUTCOME</u>	
18	<u>MEASURE.--</u>	
19	<u>a. Maximum threshold of administrative costs expressed</u>	
20	<u>as a percent of total program costs.....</u>	<u>FY 2001-2002 LBR</u>
21	<u>6. FEDERAL/STATE COOPERATIVE AGREEMENTS OUTCOME</u>	
22	<u>MEASURE.--</u>	
23	<u>a. Number of Department of Defense contracts</u>	
24	<u>administered in Florida.....</u>	<u>21</u>
25	<u>(11) PUBLIC SERVICE COMMISSION.--</u>	
26	<u>(a) For the Utilities Regulation/Consumer Assistance</u>	
27	<u>Program, the outcome measures, output measures, and associated</u>	
28	<u>performance standards with respect to Specific Appropriations</u>	
29	<u>2508-2515 are as follows:</u>	
30	<u>1. OUTCOME MEASURES.--</u>	
31	<u>a. Average allowed Return on Equity (ROE) in Florida</u>	

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1 compared to average ROE in the USA:  
2       (I) Electric:  
3       (A) Florida.....+/-1  
4       (B) USA.....12.20  
5       (II) Gas:  
6       (A) Florida.....+/-1  
7       (B) USA.....11.60  
8       (III) Water and wastewater:  
9       (A) Florida.....+/-2.5  
10       (B) USA.....11.20  
11       b. Percent of utilities achieving within range, over  
12 range, and under range of last authorized ROE:  
13       (I) Electric:  
14       (A) Within range.....100%  
15       (B) Over range.....0%  
16       (II) Gas:  
17       (A) Within range.....25%  
18       (B) Over range.....0%  
19       (III) Water and wastewater:  
20       (A) Within range.....5%  
21       (B) Over range.....25%  
22       c. Limit in the percent increase in annual utility  
23 bill for average residential usage compared to inflation as  
24 measured by the Consumer Price Index within:  
25       (I) Electric (1,000 KWH).....1%  
26       (II) Gas (30 Therms).....1%  
27       (III) Water and wastewater (10,000 gal).....1%  
28       d. Percent of state access lines served by Alternative  
29 Local Exchange Companies (ALECS).....FY 2001-2002 LBR  
30       e. Percent of communications service variances per  
31 inspection points examined:

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1	<u>(I) Local exchange &amp; alternate local exchange</u>	
2	<u>telephone companies.....</u>	<u>22%</u>
3	<u>(II) Interexchange.....</u>	<u>20%</u>
4	<u>(III) Pay telephone companies.....</u>	<u>4%</u>
5	<u>f. Percent of electric safety variances corrected on</u>	
6	<u>1st reinspection.....</u>	<u>3%</u>
7	<u>g. Percent of gas safety variances corrected on 1st</u>	
8	<u>reinspection.....</u>	<u>25%</u>
9	<u>h. Consumer calls:</u>	
10	<u>(I) Percent of calls answered.....</u>	<u>72%</u>
11	<u>(II) Average waiting time.....</u>	<u>2 min.</u>
12	<u>i. Percent of consumer complaints resolved:</u>	
13	<u>(I) Within 30 days.....</u>	<u>48%</u>
14	<u>(II) Within 60 days.....</u>	<u>62%</u>
15	<u>j. Per capita annual KWH energy savings through</u>	
16	<u>conservation programs.....</u>	<u>142 KWH</u>
17	<u>k. Percent of combined conservation goals achieved by</u>	
18	<u>7 FEECA utilities.....</u>	<u>100%</u>
19	<u>2. OUTPUT MEASURES.--</u>	
20	<u>a. Proceedings, reviews, and audits examining rates,</u>	
21	<u>rate structure, earnings, and expenditures:</u>	
22	<u>(I) Electric.....</u>	<u>120</u>
23	<u>(II) Gas.....</u>	<u>110</u>
24	<u>(III) Water and wastewater.....</u>	<u>873</u>
25	<u>b. Number of proceedings establishing agreements</u>	
26	<u>between local service providers.....</u>	<u>687</u>
27	<u>c. Number of proceedings granting certificates to</u>	
28	<u>operate as a telecommunications company.....</u>	<u>1,009</u>
29	<u>d. Number of proceedings granting service authority,</u>	
30	<u>resolving territorial disputes:</u>	
31	<u>(I) Electric.....</u>	<u>3</u>

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1           (II) Gas.....1  
2           (III) Water and wastewater.....71  
3           e. Number of 10-year site plan reviews and need  
4 determinations for electric utilities.....15  
5           f. Number of consumer inquiries/complaints handled:  
6           (I) Communications.....17,356  
7           (II) Electric.....1,731  
8           (III) Gas.....211  
9           (IV) Water and wastewater.....422  
10          g. Number of service evaluations/safety inspections  
11 performed:  
12          (I) Communications (service evaluations).....9,100  
13          (II) Electric (safety inspections).....3,670  
14          (III) Gas (safety inspections).....77  
15          h. Number of enforcement proceedings relating to  
16 service and safety:  
17          (I) Communications.....58  
18          (II) Electric.....0  
19          (III) Gas.....0  
20          i. Number of conservation programs reviewed.....25  
21          (12) DEPARTMENT OF REVENUE.--  
22          (a) For the Administration Program, the outcome  
23 measures, output measures, and associated performance  
24 standards with respect to funds provided in Specific  
25 Appropriations 2516-2525 are as follows:  
26           1. EXECUTIVE DIRECTION AND SUPPORT SERVICES OUTCOME  
27 MEASURE.--  
28           a. Administrative costs as a percent of total agency  
29 costs (excluding revenue sharing).....5.79%  
30           (b) For the Property Tax Administration Program, the  
31 outcome measures, output measures, and associated performance

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- 1 standards with respect to funds provided in Specific
- 2 Appropriations 2526-2538 are as follows:
- 3     1. PROPERTY TAX COLLECTION OVERSIGHT OUTCOME
- 4 MEASURES.--
  - 5     a. Percent of refund and tax certificate applications
  - 6 processed within 30 days after receipt.....95%
  - 7     b. Number of refund requests per 100,000 parcels..31.6
- 8     2. PROPERTY TAX COLLECTION OVERSIGHT OUTPUT
- 9 MEASURES.--
  - 10     a. Number of property tax refund requests processed
  - 11 .....2,700
  - 12     b. Number of tax certificate cancellations/corrections
  - 13 processed.....2,000
- 14     3. PROPERTY TAX ROLL OVERSIGHT OUTCOME MEASURES.--
  - 15     a. Percent of classes studied found to have a level of
  - 16 at least 90 percent.....97.1%
  - 17     b. Taxroll uniformity - average for coefficient of
  - 18 dispersion.....11.2%
- 19     4. PROPERTY TAX ROLL OVERSIGHT OUTPUT MEASURES.--
  - 20     a. Number of subclasses of property studied with
  - 21 feedback to property appraisers.....4,400
  - 22     b. Number of taxpayers audited on behalf of county
  - 23 property appraisers (TPP).....260
  - 24     c. Number of county property tax rolls evaluated....67
- 25     5. TRUTH-IN-MILLAGE COMPLIANCE OUTCOME MEASURE.--
  - 26     a. Percent of taxing authorities in total or
  - 27 substantial truth-in-millage compliance on initial submission
  - 28 .....97.5%
- 29     6. TRUTH-IN-MILLAGE COMPLIANCE OUTPUT MEASURE.--
  - 30     a. Number of TRIM compliance letters sent to taxing
  - 31 authorities.....605

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- 1           (c) For the Child-Support Enforcement Program, the
- 2 outcome measures, output measures, and associated performance
- 3 standards with respect to funds provided in Specific
- 4 Appropriations 2539-2561 are as follows:
- 5           1. CHILD-SUPPORT ORDER ESTABLISHMENT OUTCOME
- 6 MEASURES.--
- 7           a. Percent of children with a court order for support
- 8 .....52%
- 9           b. Percent of children with paternity established
- 10 .....81.5%
- 11           2. CHILD-SUPPORT ORDER ESTABLISHMENT OUTPUT
- 12 MEASURES.--
- 13           a. Number of children with a newly established court
- 14 order.....60,000
- 15           b. Number of cases prepared for judicial processing
- 16 .....330,000
- 17           3. CHILD-SUPPORT PAYMENTS DISTRIBUTION OUTCOME
- 18 MEASURES.--
- 19           a. Total child-support dollars collected per \$1 of
- 20 total expenditures.....\$3.05
- 21           b. Percent of State Disbursement Unit Collections
- 22 disbursed within 2 business days after receipt.....95%
- 23           4. CHILD-SUPPORT PAYMENTS DISTRIBUTION OUTCOME
- 24 MEASURE.--
- 25           a. Child-support collections distributed..\$763 million
- 26           5. CHILD-SUPPORT PAYMENTS COLLECTION OUTCOME
- 27 MEASURES.--
- 28           a. Percent of cases with child support due in a month
- 29 which received a payment during the month.....54%
- 30           b. Percent of child-support collected that was due
- 31 during the fiscal year.....57%

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- 1           (d) For the General Tax Administration Program, the
- 2 outcome measures, output measures, and associated performance
- 3 standards with respect to funds provided in Specific
- 4 Appropriations 2562-2580 are as follows:
- 5           1. TAX COLLECTION OUTCOME MEASURES.--
- 6           a. Average days from receipt of payment to final
- 7 processing of deposit - sales, corporation, intangibles, fuel
- 8 .....0.60
- 9           b. Number of days between initial distribution of
- 10 funds and final adjustments - sales, fuel.....60
- 11           c. Percent of sales tax returns filed substantially
- 12 error free and on time.....76%
- 13           d. Return on investment - total collections per dollar
- 14 spent.....\$149.73
- 15           e. Dollars collected as a percent of actual liability
- 16 of notices sent for apparent sales tax return filing errors or
- 17 late returns.....50%
- 18           f. Average time, in days, between the processing of a
- 19 sales tax return and the first notification to the taxpayer of
- 20 an apparent filing error or late return.....36
- 21           g. Percent of delinquent sales tax return and filing
- 22 error or late return notices issued accurately to taxpayer.90%
- 23           h. Percent of final audit assessment amounts collected
- 24 - tax only.....85%
- 25           i. Final audit assessment amounts as a percent of
- 26 initial assessment amounts - tax only.....74%
- 27           j. Dollars collected voluntarily as a percent of total
- 28 dollars collected.....97%
- 29           k. Average number of days to resolve a dispute of an
- 30 audit assessment.....175
- 31           l. Direct collections per enforcement related dollar

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1 spent.....\$4.82  
2       2. TAX COLLECTION OUTPUT MEASURES.--  
3       a. Number of delinquent tax return notices issued to  
4 taxpayers.....720,000  
5       b. Number of notices sent to taxpayers for apparent  
6 tax return filing errors or late return.....520,000  
7       c. Number of tax returns processed.....8,330,000  
8       d. Number of tax returns reconciled.....6,500,000  
9       e. Number of identified potential liabilities resolved  
10 .....1,060,000  
11       f. Number of audits completed.....29,500  
12       g. Number of successful contacts with taxpayers.47,000  
13       3. TAX DISTRIBUTION OUTCOME MEASURE.--  
14       a. Accuracy of initial revenue distributions to local  
15 governments.....93%  
16       4. TAX DISTRIBUTION OUTPUT MEASURE.--  
17       a. Number of refund claims processed.....64,000  
18       (e) For the Information Services Program, the outcome  
19 measures, output measures, and associated performance  
20 standards with respect to funds provided in Specific  
21 Appropriations 2581-2588 are as follows:  
22       1. INFORMATION TECHNOLOGY OUTCOME MEASURE.--  
23       a. Information program costs as a percent of total  
24 agency costs.....4.18%  
25       2. INFORMATION TECHNOLOGY OUTPUT MEASURES.--  
26       a. Develop and maintain applications as measured by  
27 completed work requests.....1,100  
28       b. Number of computer operations by production  
29 transaction/jobs executed.....99,150,000  
30       (13) DEPARTMENT OF STATE.--  
31       (a) For the Secretary and Division of Administrative



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1 Services, the outcome measures, output measures, and  
2 associated performance standards with respect to funds  
3 provided in Specific Appropriations 2589-2596A are as follows:

4 1. ADVOCACY IN INTERNATIONAL BUSINESS PARTNERSHIPS  
5 OUTCOME MEASURES.--

- 6 a. Level of clients who indicate assistance is very  
7 responsive, as measured by survey.....60%
- 8 b. Percent of overseas clients who indicate assistance  
9 is very responsive.....96%
- 10 c. Percent of volunteer-consultants who would  
11 volunteer again.....97%
- 12 d. Ratio of donated services and contributions as  
13 compared to the amount of state funding.....1.5:1

14 2. ADVOCACY IN INTERNATIONAL BUSINESS PARTNERSHIPS  
15 OUTPUT MEASURES.--

- 16 a. Number of Trade/Cultural Missions.....3
- 17 b. Number of Consular Corps Credentials issued.....50
- 18 c. Number of Sister Cities/Sister State Grants  
19 approved.....20
- 20 d. Number of Civil Law Notaries issued.....270
- 21 e. Total number of notary applications processed per  
22 year.....100,000
- 23 f. Number of volunteer technical assistance missions  
24 to Central America and the Caribbean.....96
- 25 g. Number of international and domestic development  
26 missions.....15

27 (b) For the Elections Program, the outcome measures,  
28 output measures, and associated performance standards with  
29 respect to funds provided in Specific Appropriations 2597-2602  
30 are as follows:

31 1. ELECTION RECORDS, LAWS, AND CODES OUTCOME

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- 1 MEASURES.--
- 2     a. Percent of campaign treasurer's reports detail
- 3 information released on the Internet within 7 days.....94%
- 4     b. Percent survey respondents satisfied with services:
- 5 Quality and Timeliness of Response.....90%
- 6     c. Percent of training session/workshop attendees
- 7 satisfied: Quality of content and Applicability of materials
- 8 presented.....90%
- 9     2. ELECTION RECORDS, LAWS, AND CODES OUTPUT
- 10 MEASURES.--
- 11     a. Number of campaign reports received/processed
- 12 .....14,000
- 13     b. Number of attendees at training, workshops, and
- 14 assistance events.....500
- 15     c. Number of web hits.....750,000
- 16     (c) For the Historical Resources Program the outcome
- 17 measures, output measures, and associated performance
- 18 standards with respect to funds provided in Specific
- 19 Appropriations 2603-2622B are as follows:
- 20     1. EXECUTIVE DIRECTION AND SUPPORT SERVICES OUTCOME
- 21 MEASURE.--
- 22     a. Administrative costs as a percent of total program
- 23 costs.....9.74%
- 24     2. HISTORIC MUSEUMS CONSERVATION OUTCOME MEASURE.--
- 25     a. Percent of visitors who rank "quality of exhibits"
- 26 as excellent or good.....88%
- 27     3. HISTORIC MUSEUMS CONSERVATION OUTPUT MEASURES.--
- 28     a. Number of museum exhibits.....84
- 29     b. Number of visitors to state historic museums
- 30 educated about Florida history.....233,046
- 31     c. Educational opportunities provided to museum

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1	<u>visitors.....</u>	<u>3,600,000</u>
2	<u>4. HISTORIC PROPERTIES PRESERVATION OUTCOME</u>	
3	<u>MEASURES.--</u>	
4	<u>a. Total local funds leveraged by historical resources</u>	
5	<u>program.....</u>	<u>\$105 million</u>
6	<u>b. Percent of customers satisfied with quality and</u>	
7	<u>timeliness of technical assistance provided.....</u>	<u>96%</u>
8	<u>5. HISTORIC PROPERTIES PRESERVATION OUTPUT MEASURES.--</u>	
9	<u>a. Number of grants awarded.....</u>	<u>243</u>
10	<u>b. Number of dollars awarded through grants</u>	
11	<u>.....</u>	<u>\$16,088,144</u>
12	<u>c. Number of publications and multimedia products</u>	
13	<u>available for the general public (historical and</u>	
14	<u>archaeological items).....</u>	<u>315</u>
15	<u>d. Number of preservation services applications</u>	
16	<u>reviewed.....</u>	<u>8,000</u>
17	<u>e. Number of attendees at produced and sponsored</u>	
18	<u>events (historic and archaeological).....</u>	<u>FY 2001-2002 LBR</u>
19	<u>f. Number of historic resources protected and</u>	
20	<u>preserved.....</u>	<u>7,881</u>
21	<u>g. Attendees educated at workshops on the preservation</u>	
22	<u>of historic resources.....</u>	<u>163,975</u>
23	<u>6. ARCHAEOLOGICAL RESEARCH OUTCOME MEASURE.--</u>	
24	<u>a. Number of historic and archaeological objects</u>	
25	<u>maintained for public use and scientific research.....</u>	<u>150,000</u>
26	<u>7. ARCHAEOLOGICAL RESEARCH OUTPUT MEASURES.--</u>	
27	<u>a. Number of sites in the Florida Master Site File</u>	
28	<u>.....</u>	<u>133,000</u>
29	<u>b. Number of historic and archaeological objects</u>	
30	<u>maintained for public use.....</u>	<u>120,000</u>
31	<u>c. Number of copies or viewings of publications,</u>	

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1 including web hits.....1,750,000  
2 (d) For the Commercial Recording and Registration  
3 Program the outcome measures, output measures, and associated  
4 performance standards with respect to funds provided in  
5 Specific Appropriations 2623-2625A are as follows:  
6 1. OUTCOME MEASURE.--  
7 a. Percent client satisfaction with the division's  
8 services.....91%  
9 2. OUTPUT MEASURES.--  
10 a. Average Cost/Corporate Filing.....\$5.38  
11 b. Average Cost/Uniform Commercial Code Filings..\$1.81  
12 c. Average Cost/Inquiry.....\$0.075  
13 d. Proportion of total inquires handled by telephone  
14 .....20%  
15 e. Proportion of total inquiries handled by  
16 mail/walk-ins.....7.5%  
17 f. Proportion of total inquiries handled by electronic  
18 means.....72.5%  
19 (e) For the Library and Information Services Program  
20 the outcome measures, output measures, and associated  
21 performance standards with respect to funds provided in  
22 Specific Appropriations 2626-2629B are as follows:  
23 1. OUTCOME MEASURES.--  
24 a. Annual increase in the use of local public library  
25 service.....2%  
26 b. Annual increase in usage of research collections.6%  
27 c. Annual cost avoidance achieved by government  
28 agencies through records storage/disposition/micrographics  
29 .....\$58,000,000  
30 d. Customer Satisfaction with relevancy and timeliness  
31 of research response.....90%

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1	<u>e. Customer Satisfaction with Records Management</u>	
2	<u>technical assistance, training, and Records Center Services</u>	
3	.....	90%
4	<u>f. Customer Service with accuracy and timeliness of</u>	
5	<u>library consultant responses.....</u>	FY 2001-2002 LBR
6	<u>2. OUTPUT MEASURES.--</u>	
7	<u>a. Number of items loaned by public libraries</u>	
8	.....	71,361,232
9	<u>b. Number of library customer visits.....</u>	50,504,239
10	<u>c. Number of public library reference requests</u>	
11	.....	25,644,913
12	<u>d. Number of public library registered borrowers</u>	
13	.....	7,207,942
14	<u>e. Number of persons attending public library programs</u>	
15	.....	3,148,771
16	<u>f. Number of volumes in public library collections</u>	
17	.....	25,242,994
18	<u>g. Number of new users (State Library, State Archives)</u>	
19	.....	6,336
20	<u>h. Number of reference requests handled (State</u>	
21	<u>Library, State Archives).....</u>	117,847
22	<u>i. Number of database searches conducted (State</u>	
23	<u>Library, State Archives).....</u>	837,195
24	<u>j. Number of items loaned (State Library).....</u>	86,163
25	<u>k. Cubic feet of obsolete public records approved for</u>	
26	<u>disposal.....</u>	510,000
27	<u>l. Cubic feet of noncurrent records stored at the</u>	
28	<u>Records Center.....</u>	220,000
29	<u>m. Number of microfilm images created, processed,</u>	
30	<u>and/or duplicated at the Records Center.....</u>	160,000,000
31	<u>(f) For the Division of Cultural Affairs, the outcome</u>	

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1 measures, output measures, and associated performance  
2 standards with respect to funds provided in Specific  
3 Appropriations 2630-2646B are as follows:  
4       1. EXECUTIVE DIRECTION AND SUPPORT SERVICES OUTCOME  
5 MEASURE.--  
6           a. Administrative cost as a percent of total program  
7 costs.....3.21%  
8           2. CULTURAL SUPPORT AND DEVELOPMENT GRANTS OUTCOME  
9 MEASURES.--  
10           a. Attendance at supported cultural events..21,000,000  
11           b. Number of individuals served by professional  
12 associations.....8,000,000  
13           c. Total local financial support leveraged by state  
14 funding.....\$360,000,000  
15           3. CULTURAL SUPPORT AND DEVELOPMENT GRANTS OUTPUT  
16 MEASURES.--  
17           a. Number of capital grants awarded.....30  
18           b. Number of program grants awarded.....750  
19           c. Dollars awarded through capital grants..\$12,000,000  
20           d. Dollars awarded through program grants..\$19,535,872  
21           e. Percent of counties funded by the program.....88.1%  
22           f. Percent of large counties (N=34; population  
23 >75,000) funded by the program.....97.0%  
24           g. Percent of small counties (N=33; population less  
25 than 75,000) funded by the program.....78.8%  
26           h. Number of state-supported performances and exhibits  
27 .....25,000  
28           (g) For the Licensing Program the outcome measures,  
29 output measures, and associated performance standards with  
30 respect to funds provided in Specific Appropriations 2647-2650  
31 are as follows:

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1	<u>1. OUTCOME MEASURES.--</u>
2	<u>a. Percent Security, Investigative, and Recovery</u>
3	<u>licenses issued within 90 days after receipt of an application</u>
4	<u>.....83%</u>
5	<u>b. Percent/number Concealed Weapon/Firearm licenses</u>
6	<u>issued within 90-day statutory timeframe without fingerprint</u>
7	<u>results.....7%/1,978</u>
8	<u>c. Number of default Concealed Weapons/Firearms</u>
9	<u>licensees with prior criminal histories.....339</u>
10	<u>d. Percent License Revocations or Suspensions</u>
11	<u>Initiated within 20 days after receipt of disqualifying</u>
12	<u>information (all license types).....60%</u>
13	<u>e. Percent Security, Investigative, and Recovery</u>
14	<u>investigations completed within 60 days.....94%</u>
15	<u>f. Percent Security, Investigative, and Recovery</u>
16	<u>inspections completed within 30 days.....90%</u>
17	<u>g. Percent of Concealed Weapon/Firearm Violators to</u>
18	<u>Licensed Population.....0.15%</u>
19	<u>h. Percent of Security, Investigative, and Recovery</u>
20	<u>Violators to Licensed Population.....1.42%</u>
21	<u>2. OUTPUT MEASURES.--</u>
22	<u>a. Average Cost/Concealed Weapon/Firearm Application</u>
23	<u>Processed.....\$27</u>
24	<u>b. Average Cost/Security, Investigative, and Recovery</u>
25	<u>Application Processed.....\$59</u>
26	<u>c. Average Cost/Security, Investigative, and Recovery</u>
27	<u>Investigation.....\$1,846</u>
28	<u>d. Average Cost/Security, Investigative, and Recovery</u>
29	<u>Compliance Inspection.....\$377</u>
30	<u>e. Average cost/Administrative Action (revocation,</u>
31	<u>fine, probation, &amp; compliance letters).....\$491</u>

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- 1           f. Number investigations performed (Security,
- 2 Investigative, and Recovery complaint and agency generated
- 3 inspections).....1,541
- 4           g. Number compliance inspections performed (Security,
- 5 Investigative, and Recovery licensees/new agency inspections
- 6 and random inspections).....1,771
- 7           (h) For the Historic Pensacola Preservation Board the
- 8 outcome measures, output measures, and associated performance
- 9 standards with respect to funds provided in Specific
- 10 Appropriations 2651-2654 are as follows:
- 11           1. OUTCOME MEASURE.--
- 12           a. Number of visitors to Board-managed properties
- 13 .....150,000
- 14           2. OUTPUT MEASURES.--
- 15           a. Number of consultations to city and county
- 16 governments.....550
- 17           b. Total acreage of historic properties maintained
- 18 .....8.75
- 19           c. Total square footage of historic properties
- 20 maintained.....108,600
- 21           (i) For the Ringling Museum of Art, the outcome
- 22 measures, output measures, and associated performance
- 23 standards with respect to funds provided in Specific
- 24 Appropriations 2655-2657A are as follows:
- 25           1. OUTCOME MEASURES.--
- 26           a. Annual number of museum visitors.....251,308
- 27           b. Number of individual participants in scheduled
- 28 education programs.....3,200
- 29           c. Percent of visitors rating visit better than
- 30 expected.....77%
- 31           2. OUTPUT MEASURES.--



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1	<u>a. Total number of objects maintained.....</u>	<u>12,850</u>
2	<u>b. Number of institutions to which items are on loan</u>	
3	<u>.....</u>	<u>16</u>
4	<u>c. Net asset balance of the Museum and Foundation,</u>	
5	<u>including assets transferred to the state and excluding art</u>	
6	<u>and other collections.....</u>	<u>\$8,300,000</u>

7 Section 34. This act shall take effect July 1, 2000;  
8 and in the event that this act fails to become a law until  
9 after that date, it shall take effect upon becoming a law and  
10 shall operate retroactively to July 1, 2000.

11  
12

13 ===== T I T L E A M E N D M E N T =====

14 And the title is amended as follows:

15 Delete everything before the enacting clause

16

17 and insert:

18

A bill to be entitled

19

An act implementing the 2000-2001 General

20

Appropriations Act; providing legislative

21

intent; providing that specified funds are to

22

be allocated based on equity and are not

23

subject to the provisions of s. 394.908, F.S.;

24

amending s. 409.9115, F.S.; specifying how the

25

Agency for Health Care Administration shall

26

make payments for the Medicaid disproportionate

27

share program for mental health hospitals;

28

requiring the Agency for Health Care

29

Administration to use a specified

30

disproportionate share formula, specified

31

audited financial data, and a specified

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1 Medicaid per diem rate in fiscal year 2000-2001  
2 for qualifying hospitals; amending s. 409.9116,  
3 F.S.; providing a formula for rural hospital  
4 disproportionate share payments; amending s.  
5 216.181, F.S.; authorizing the Department of  
6 Children and Family Services and the Department  
7 of Health to advance certain moneys for certain  
8 contract services; directing the Agency for  
9 Health Care Administration to include health  
10 maintenance organization recipients in the  
11 county billing for a specified purpose;  
12 amending s. 409.905, F.S.; prescribing  
13 conditions upon which an adjustment in a  
14 hospital's inpatient per diem rate may be  
15 based; authorizing the Departments of Children  
16 and Family Services, Management Services, Labor  
17 and Employment Security, and Health and the  
18 Agency for Health Care Administration to  
19 transfer positions and funds to comply with the  
20 General Appropriations Act or the WAGES Act;  
21 amending s. 39.3065, F.S.; providing for the  
22 sheriffs of Broward County and Seminole County  
23 to provide child protective investigative  
24 services; amending s. 1, ch. 99-219, Laws of  
25 Florida; extending flexibility to implement  
26 reorganization of the Department of Children  
27 and Family Services until July 1, 2001;  
28 amending s. 216.181, F.S.; authorizing the  
29 Department of Law Enforcement to transfer some  
30 positions and associated budget and a certain  
31 percentage of salary rate between budget

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1 entities and providing requirements with  
2 respect thereto; providing that billing agent  
3 consulting services related to certain Medicaid  
4 provider agreements not be considered billing  
5 agent services; requiring the Agency for Health  
6 Care Administration to develop a reimbursement  
7 schedule; authorizing the Department of Law  
8 Enforcement to use certain moneys to provide  
9 meritorious-performance bonuses for employees,  
10 subject to approval; amending s. 212.20, F.S.;  
11 providing for use of moneys allocated to the  
12 Solid Waste Management Trust Fund; amending s.  
13 403.7095, F.S.; revising the expiration date of  
14 the solid waste management grant program;  
15 requiring a specified level of funding for  
16 counties receiving solid waste management and  
17 recycling grants; providing for allocation of  
18 funds for innovative programs to address  
19 recycling practices and procedures; amending s.  
20 110.1239, F.S.; providing requirements for the  
21 funding of the state group health insurance  
22 program; amending s. 86, ch. 93-213, Laws of  
23 Florida, as amended; deferring repayment  
24 requirements for certain funding provided to  
25 the state NPDES program; amending s. 287.161,  
26 F.S.; requiring the Department of Management  
27 Services to charge all persons receiving  
28 transportation from the executive aircraft pool  
29 a specified rate; providing for deposit and use  
30 of such fees; amending s. 403.1826, F.S.;  
31 providing authority of the Department of

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1 Environmental Protection to waive requirements  
2 related to water pollution control and sewage  
3 treatment grants; amending s. 216.181, F.S.;  
4 providing authority to the Department of  
5 Transportation to facilitate the transfer of  
6 personnel to the turnpike headquarters facility  
7 in Orange County; providing for the transfer of  
8 tangible personal property from the Department  
9 of Business and Professional Regulation to the  
10 College of Veterinary Medicine at the  
11 University of Florida; providing legislative  
12 intent concerning funds appropriated for the  
13 San Carlos Institute; providing for allocation  
14 of moneys provided for workforce development  
15 and providing for budget amendment when a  
16 program is moved; providing for future repeal  
17 of various provisions; providing for audit and  
18 transfer of specified funds relating to law  
19 enforcement programs transferred to St. Johns  
20 River and Tallahassee Community Colleges;  
21 amending s. 240.2605, F.S.; requiring the Board  
22 of Regents to rank certain donations; requiring  
23 presidents of universities in the State  
24 University System to provide lists of certain  
25 donations; requiring the Board of Regents to  
26 submit a report; requiring the Board of Regents  
27 to rank such donations; providing effect of  
28 veto of specific appropriation or proviso to  
29 which implementing language refers; providing  
30 applicability to other legislation; providing  
31 performance measures and standards for programs

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1           within state agencies; providing that the  
2           performance measures and standards are linked  
3           to appropriations in the General Appropriations  
4           Act; providing an effective date.  
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