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A bill to be entitled An act implementing the 2000-2001 General Appropriations Act; providing legislative intent; providing for allocation of moneys provided for workforce development and providing for budget amendment when a program is moved; making certain findings regarding funds for the San Carlos Institute; amending s. 240.384, F.S.; requiring an analysis and the transfer of certain funds relating to certain transferred criminal justice training programs; amending s. 236.025, F.S.; revising funding for exceptional student education programs; providing for future reversion to current text; amending s. 236.081, F.S.; revising funding for exceptional student education programs; providing for future reversion to current text; amending s. 237.34, F.S.; revising reporting requirements for exceptional student education programs; providing for future reversion to current text; amending s. 236.081, F.S.; revising the exclusion provisions of the computation of district required local effort; requiring plaintiffs to provide the district school board and the Department of Education certain documentation in litigation affecting the assessed value of real property above a specified amount; providing for future reversion to current text; amending s. 409.9115, F.S.; specifying how the Agency for Health Care Administration shall make payments

for the Medicaid disproportionate share program for mental health hospitals; requiring the Agency for Health Care Administration to use a specified disproportionate share formula, specified audited financial data, and a specified Medicaid per diem rate in fiscal year 2000-2001 for qualifying hospitals; amending s. 409.9116, F.S.; providing a formula for rural hospital disproportionate share payments; creating s. 409.9119, F.S.; creating a disproportionate share program for specialty hospitals for children; providing formulas governing payments made to hospitals under the program; providing for withholding payments from a hospital that is not complying with agency rules; amending s. 216.181, F.S.; authorizing the Department of Children and Family Services and the Department of Health to advance certain moneys for certain contract services; directing the Agency for Health Care Administration to include health maintenance organization recipients in the county billing for a specified purpose; authorizing the Departments of Children and Family Services, Education, Management Services, Labor and Employment Security, and Health and the Agency for Health Care Administration to transfer positions and funds to comply with the General Appropriations Act or the Workforce Innovation Act of 2000; amending s. 39.3065, F.S.; requiring the sheriffs of Broward County and

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Seminole County to perform child protective investigative services according to the same standards as are performed by the sheriffs of Pinellas, Manatee, and Pasco Counties; providing for conduct of program performance evaluation by a team of peer reviewers from the respective sheriffs' offices that perform child protective investigations and representatives from the Department of Children and Family Services; requiring a report to the Governor and Legislature; providing that specified funds 12 are to be allocated based on equity and are not subject to the provisions of s. 394.908, F.S., relating to historical inequity in funding of alcohol, drug abuse, and mental health services; amending s. 409.905, F.S.; prescribing conditions upon which an adjustment in a hospital's inpatient per diem rate may be based; amending s. 1, ch. 99-219, Laws of 20 Florida; extending flexibility to implement reorganization of the Department of Children and Family Services until July 1, 2001; 22 23 amending s. 216.177, F.S.; providing notice requirements for the Department of Children and 24 Family Services with respect to transferring 25 26 portions of district budgets; providing that income earned as a temporary federal census worker shall be disregarded in determination of 29 eligibility for certain public assistance programs; providing limitations; amending s. 409.915, F.S.; exempting counties from

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1 contributing toward the increased cost of 2 hospital inpatient services due to elimination 3 of Medicaid ceilings on certain types of 4 hospitals and for special Medicaid reimbursements to hospitals; prohibiting the 5 6 Agency for Health Care Administration from 7 adjusting premiums paid to health maintenance 8 organizations or prepaid health care plans due 9 to elimination of Medicaid ceilings on certain types of hospitals and special Medicaid 10 payments to hospitals; providing for a facility 11 12 in DeSoto County to house and rehabilitate sexually violent predators; authorizing the 13 14 Department of Children and Family Services to 15 continue to contract with existing providers of treatment and detention services until 16 completion of such facility; amending s. 17 18 409.9122, F.S.; requiring assignment of 19 Medicaid recipients to a managed care plan in 20 certain counties; authorizing the Department of 21 Law Enforcement to use certain moneys to 22 provide meritorious-performance bonuses for 23 employees, subject to review; amending s. 216.181, F.S.; authorizing the Department of 24 25 Law Enforcement to transfer some positions and 26 associated budget and a certain percentage of 27 salary rate between budget entities and 28 providing requirements with respect thereto; 29 authorizing the Correctional Privatization 30 Commission to make certain expenditures to defray costs incurred by a municipality or 31

1 county as a result of opening or operating a 2 facility of the commission or the department; 3 authorizing the Department of Legal Affairs to 4 transfer certain funds between trust funds; 5 providing for reimbursement for purchase of 6 retirement credit by employees of the public 7 defender; restricting releases of juvenile justice prevention funds; amending s. 318.21, 8 9 F.S.; distributing a portion of the civil penalties paid to the county courts to the 10 state courts system instead of the Department 11 12 of Children and Family Services for administrative, training, and other costs 13 14 associated with the implementation and maintenance of Florida foster care citizen 15 16 review panels; amending s. 925.037, F.S.; 17 providing that the state courts system shall 18 allocate conflict counsel funds among certain 19 counties; amending s. 216.262, F.S.; providing for additional positions to operate additional 20 21 prison bed capacity under certain circumstances; amending ss. 938.01 and 943.25, 22 23 F.S.; providing for deposit of certain funds for use by the Department of Law Enforcement, 24 rather than the Department of Community 25 Affairs; providing for future reversion to 26 current text; transferring the Criminal Justice 27 Program from the Department of Community 28 29 Affairs to the Department of Law Enforcement; transferring the Prevention of Domestic and 30 Sexual Violence Program from the Department of 31

Community Affairs to the Department of Children and Family Services; providing matching funds for the administration of such program; amending ss. 316.1951, 319.14, 320.02, and 320.58, F.S.; deleting references to license inspectors; providing for appointment of compliance examiners; including reference to the agents of the Department of Highway Safety and Motor Vehicles with respect to application for a certificate of title under ch. 319, F.S.; providing for future reversion to current text; amending s. 216.181, F.S.; authorizing the Department of Transportation to transfer salary rate to the turnpike budget entity to facilitate transferring personnel to the turnpike headquarters facility in Orange County; amending s. 257.17, F.S.; providing for library grants to certain municipalities; amending s. 252.373, F.S.; providing for use of funds of the Emergency Management, Preparedness, and Assistance Trust Fund to improve, and increase the number of, disaster shelters in the state and improve local disaster preparedness; amending s. 287.161, F.S.; requiring the Department of Management Services to charge all persons receiving transportation from the executive aircraft pool a specified rate; providing for deposit and use of such fees; amending s. 212.20, F.S.; providing for use of moneys allocated to the Solid Waste Management Trust Fund; amending s.

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403.7095, F.S., relating to the solid waste management grant program; requiring a specified level of funding for counties receiving solid waste management and recycling grants; providing for allocation of funds for innovative programs to address recycling and waste reduction practices and procedures; amending s. 373.59, F.S.; requiring release of certain moneys by the Secretary of Environmental Protection to water management districts, upon request; requiring transfer of certain property owned by the Department of Business and Professional Regulation to the University of Florida; authorizing the Department of Agriculture and Consumer Services to use certain funds for expenses associated with its administrative and regulatory powers and duties; amending s. 259.032, F.S.; authorizing the appropriation of certain funds in the Conservation and Recreation Lands Trust Fund for outdoor recreation grants; amending s. 110.12315, F.S.; providing copayment requirements for the state employees' prescription drug program; providing for a preferred brand name drug list to be used in the administration of such program; amending s. 110.1239, F.S.; providing requirements for the funding of the state group health insurance program; providing for implementation of conversion of certain systems for budget restructuring purposes; providing for future

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repeal of various provisions; providing effect of veto of specific appropriation or proviso to which implementing language refers; providing applicability to other legislation; providing performance measures and standards for individual programs within state agencies; providing that the performance measures and standards are directly linked to the appropriations made in the 2000-2001 General Appropriations Act, as required by the Government Performance and Accountability Act of 1994; providing severability; providing an effective date.

Be It Enacted by the Legislature of the State of Florida:

Section 1. It is the intent of the Legislature that the implementing and administering provisions of this act apply to the General Appropriations Act for fiscal year 2000-2001.

Appropriation 135 of the 2000-2001 General Appropriations Act, the funds provided for workforce development shall be initially allocated to the school district or community college as designated. If, for any reason, a program in whole or in part is moved from a community college to a school district or moved from a school district to a community college, the Commissioner of Education or the Executive Director of the Division of Community Colleges shall submit a budget amendment pursuant to chapter 216, Florida Statutes, to transfer the appropriate amount of the 2000-2001 appropriation

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between the affected district and community college. The
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   amount transferred shall be as near as practicable to the
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   actual amount appropriated for the FTE funded for that
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   program. This section is repealed on July 1, 2001.
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           Section 3. In order to implement Specific
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   Appropriation 2645A of the 2000-2001 General Appropriations
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    Act, the Legislature affirms and confirms that all funds and
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   related interest appropriated to the Instituto Patriotico v
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   Docente San Carlos, Inc., a Florida not-for-profit corporation
   doing business as the San Carlos Institute between fiscal
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   years 1986-1987 and 1992-1993, including, but not limited to,
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   Public Education Capital Outlay (PECO) funds, were spent in
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   accordance with legislative intent; and the Legislature
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   affirms and confirms that all matching fund requirements have
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   been fully met by the San Carlos Institute. Furthermore, the
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   Legislature affirms and confirms that the appropriations to
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   the San Carlos Institute in fiscal years 1998-1999, 1999-2000,
   and 2000-2001 do not require matching funds. Therefore, the
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   requirement that interest funds be repaid to the State of
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   Florida is hereby waived, and the Legislature directs all
   applicable state agencies to release to the San Carlos
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   Institute all funds appropriated for the San Carlos Institute
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    for fiscal years 1993-1994, 1998-1999, 1999-2000, and
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    2000-2001. This section is repealed on July 1, 2001.
           Section 4. In order to implement Specific
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   Appropriation 135 of the 2000-2001 General Appropriations Act,
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   subsection (7) is added to section 240.384, Florida Statutes,
   to read:
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           240.384 Training school consolidation pilot
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   projects.--
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(7) AUDITOR GENERAL ANALYSIS. -- Notwithstanding any 1 2 provision of this section to the contrary, and for the 3 2000-2001 fiscal year only, prior to the release of funds in 4 Specific Appropriation 135 of the 2000-2001 General Appropriations Act for Leon and St. Johns Counties, the 5 6 Auditor General shall determine, no later than August 1, 2000, 7 that all FTEs, completions, placements, and related funds and 8 any other funds from all state sources relating to the 9 criminal justice training programs transferred to St. Johns River Community College and Tallahassee Community College have 10 been correctly identified and transferred to the respective 11 12 community colleges. All program funds and their sources, including, but not limited to, the entire FEFP, categorical 13 14 programs, workforce development funds, performance incentives, incentive grants for expanded programs, and all other state 15 fund sources relating to these programs shall be included in 16 17 this analysis. All funds identified in this analysis for a 18 given program under this section shall be shifted to the base 19 appropriation for the appropriate community college before the 20 funds in Specific Appropriation 135 are allocated. This 21 subsection is repealed on July 1, 2000. 22 Section 5. In order to implement Specific 23 Appropriation 78 of the 2000-2001 General Appropriations Act, section 236.025, Florida Statutes, is amended to read: 24 25 236.025 Revised funding model for exceptional student 26 education programs. --(1) The revised funding model for exceptional student 27 28 education programs is designed to: be better for students 29 than the existing funding system by encouraging school districts and schools to identify and implement educationally 30 effective instructional delivery models; simplify funding by 31

utilizing two five weighted cost factors and a guaranteed allocation; provide fiscal support for exceptional students in general education classes; be outcome driven; and be revenue neutral; and reduce the paperwork burden associated with state funding. This funding model is designed to support both traditional and new service delivery models along the continuum of services required for exceptional students. It is the intent of the Legislature, through the General Appropriations Act, to minimize the fiscal impact on school districts of the implementation of this funding model.

- English for Speakers of Other Languages, and vocational five
 Florida Education Finance Program cost factors, two
 exceptional education cost factors, and a guaranteed
 allocation for exceptional student education programs.

 Exceptional education cost factors are determined by using a matrix of services to document the services that each exceptional student will receive. The nature and intensity of the services indicated on the matrix shall be consistent with the services described in each exceptional student's individual education plan.
- weighted cost factors, a matrix of services must be completed at the time of the student's initial placement into an exceptional student education program and at least once every 3 years least once each year by public school personnel who have received approved training. Additionally, each time an exceptional student's individual education plan, family support plan, or education plan is reviewed, the matrix of services must also be reviewed. Nothing listed in the matrix shall be construed as limiting the services a school district

must provide in order to ensure that exceptional students are provided a free, appropriate public education.

- (c) Students identified as exceptional, in accordance with chapter 6A-6, Florida Administrative Code, who do not have a matrix of services as specified in paragraph (b) shall generate funds on the basis of full-time-equivalent student membership in the Florida Education Finance Program at the same funding level per student as provided for basic students. Additional funds for these exceptional students shall be provided through the guaranteed allocation designated in subsection (3).
- (3) For students identified as exceptional who do not have a matrix of services, there is created a guaranteed allocation to provide these students with a free appropriate public education, in accordance with s. 230.23(4)(m) and rules of the state board, which shall be allocated annually to each school district in the amount provided in the General Appropriations Act. These funds shall be in addition to the funds appropriated on the basis of full-time-equivalent student membership in the Florida Education Finance Program, and the amount allocated for each school district shall not be recalculated during the year. These funds shall be used to provide special education and related services for exceptional students.
- $\underline{(4)(3)}$ The Department of Education shall revise its monitoring systems for exceptional student education programs to include a review of delivery of services as indicated on the matrix of services.
- $\underline{\text{(5)}(4)}$ The Department of Education shall $\underline{\text{adopt}}$ promulgate rules necessary to implement the revised funding model.

1 (5) The funding level in the 1997-1998 FEFP for
2 exceptional student education shall be guaranteed for 3 years
3 so that no district will have a financial uncertainty during

Statutes, by this act shall expire on July 1, 2001, and the text of said section shall revert to that in existence on June 30, 2000, except that any amendments to such text enacted other than by this act shall be preserved and continue to operate to the extent that such amendments are not dependent upon the portions of said text which expire pursuant to the provisions of this act. The Division of Statutory Revision of the Office of Legislative Services shall include in an appropriate reviser's bill any amendments to said section which are necessary to give effect to the legislative intent expressed in this section.

the initial implementation of the revised funding model.

Section 7. In order to implement Specific Appropriation 78 of the 2000-2001 General Appropriations Act, paragraphs (c) and (d) of subsection (1) of section 236.081, Florida Statutes, are amended to read:

236.081 Funds for operation of schools.——If the annual allocation from the Florida Education Finance Program to each district for operation of schools is not determined in the annual appropriations act or the substantive bill implementing the annual appropriations act, it shall be determined as follows:

(1) COMPUTATION OF THE BASIC AMOUNT TO BE INCLUDED FOR OPERATION. -- The following procedure shall be followed in determining the annual allocation to each district for operation:

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(c) Determination of programs. -- Cost factors based on
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    desired relative cost differences between the following
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   programs shall be established in the annual General
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   Appropriations Act. The Commissioner of Education shall
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    specify a matrix of services and intensity levels to be used
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   by districts in the determination of the two weighted cost
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    factors for exceptional students with the highest levels of
    need. For these students, the funding support level shall fund
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    the exceptional student education program, with the exception
    of extended school year services for students with
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    disabilities. funding support for each exceptional student.
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    The funding support level for each exceptional student shall
    fund the exceptional student's total education program.
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           1. Basic programs. --
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           a. Kindergarten and grades 1, 2, and 3.
           b. Grades 4, 5, 6, 7, and 8.
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           c. Grades 9, 10, 11, and 12.
           2. Programs for exceptional students.--
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           a. Support Level I.
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           b. Support Level II.
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              Support Level III.
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           a.<del>d.</del> Support Level IV.
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           b.<del>e.</del> Support Level V.
           3. Secondary career education programs.--
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           4. Students-at-risk programs.--
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           a. Dropout prevention and teenage parents.
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           4.b. English for Speakers of Other Languages .--
           (d) Annual allocation calculation. --
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               The Department of Education is authorized and
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    directed to review all district programs and enrollment
   projections and calculate a maximum total weighted full-time
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equivalent student enrollment for each district for the K-12 FEFP.

- 2. Maximum enrollments calculated by the department shall be derived from enrollment estimates used by the Legislature to calculate the FEFP. If two or more districts enter into an agreement under the provisions of s. 230.23(4)(d), after the final enrollment estimate is agreed upon, the amount of FTE specified in the agreement, not to exceed the estimate for the specific program as identified in paragraph (c), may be transferred from the participating districts to the district providing the program.
- 3. As part of its calculation of each district's maximum total weighted full-time equivalent student enrollment, the department shall establish separate enrollment ceilings for each of two program groups. Group 1 shall be composed of grades K-3, grades 4-8, and grades 9-12. Group 2 shall be composed of students in exceptional student education programs, English for Speakers of Other Languages students-at-risk programs, all basic programs other than the programs in group 1, and all vocational programs in grades 7-12.
- a. The weighted enrollment ceiling for group 2 programs shall be calculated by multiplying the final enrollment conference estimate for each program by the appropriate program weight. The weighted enrollment ceiling for program group 2 shall be the sum of the weighted enrollment ceilings for each program in the program group, plus the increase in weighted full-time equivalent student membership from the prior year for clients of the Department of Children and Family Services and the Department of Juvenile Justice.

- b. If, for any calculation of the FEFP, the weighted enrollment for program group 2, derived by multiplying actual enrollments by appropriate program weights, exceeds the enrollment ceiling for that group, the following procedure shall be followed to reduce the weighted enrollment for that group to equal the enrollment ceiling:
- (I) The weighted enrollment ceiling for each program in the program group shall be subtracted from the weighted enrollment for that program derived from actual enrollments.
- (II) If the difference calculated under sub-sub-subparagraph (I) is greater than zero for any program, a reduction proportion shall be computed for the program by dividing the absolute value of the difference by the total amount by which the weighted enrollment for the program group exceeds the weighted enrollment ceiling for the program group.
- (III) The reduction proportion calculated under sub-sub-subparagraph (II) shall be multiplied by the total amount of the program group's enrollment over the ceiling as calculated under sub-subparagraph (I).
- (IV) The prorated reduction amount calculated under sub-sub-subparagraph (III) shall be subtracted from the program's weighted enrollment. For any calculation of the FEFP, the enrollment ceiling for group 1 shall be calculated by multiplying the actual enrollment for each program in the program group by its appropriate program weight.
- c. For program group 2, the weighted enrollment ceiling shall be a number not less than the sum obtained by:
- (I) Multiplying the sum of reported FTE for all programs in the program group that have a cost factor of 1.0 or more by 1.0, and

(II) By adding this number to the sum obtained by multiplying the projected FTE for all programs with a cost factor less than 1.0 by the actual cost factor.

4. Following completion of the weighted enrollment ceiling calculation as provided in subparagraph 3., a supplemental capping calculation shall be employed for those districts that are over their weighted enrollment ceiling. For each such district, the total reported unweighted FTE enrollment for group 2 programs shall be compared with the total appropriated unweighted FTE enrollment for group 2 programs. If the total reported unweighted FTE for group 2 is greater than the appropriated unweighted FTE, then the excess unweighted FTE up to the unweighted FTE transferred from group 2 to group 1 for each district by the Public School FTE Estimating Conference shall be funded at a weight of 1.0 and added to the funded weighted FTE computed in subparagraph 3. This adjustment shall be calculated beginning with the third calculation of the 1998-1999 FEFP.

Section 8. The amendment of paragraphs (c) and (d) of subsection (1) of section 236.081, Florida Statutes, by this act shall expire on July 1, 2001, and the text of said paragraphs shall revert to that in existence on June 30, 2000, except that any amendments to such text enacted other than by this act shall be preserved and continue to operate to the extent that such amendments are not dependent upon the portions of said text which expire pursuant to the provisions of this act. The Division of Statutory Revision of the Office of Legislative Services shall include in an appropriate reviser's bill any amendments to said paragraphs which are necessary to give effect to the legislative intent expressed in this section.

1 Section 9. In order to implement Specific 2 Appropriation 78 of the 2000-2001 General Appropriations Act, 3 paragraph (b) of subsection (2) and paragraph (a) of 4 subsection (3) of section 237.34, Florida Statutes, are 5 amended to read: 6 237.34 Cost accounting and reporting .--7 (2) COST REPORTING. --(b) Each district shall report on a school-by-school 8 9 and on an aggregate district basis expenditures for each program funded in s. 236.081(1)(c), except that programs for 10 exceptional students shall be reported on an aggregate basis. 11 12 (3) PROGRAM EXPENDITURE REQUIREMENTS. --13 (a) Each district shall expend at least the percent of 14 the funds generated by each of the programs listed herein on 15 the aggregate total school costs for such programs: 16 1. Kindergarten and grades 1, 2, and 3, 90 percent. 17 2. Grades 4, 5, 6, 7, and 8, 80 percent. 3. Grades 9, 10, 11, and 12, 80 percent. 18 19 4. Programs for exceptional students, on an aggregate 20 program basis, 90 80 percent. 21 Grades 7 through 12 vocational education programs, 22 on an aggregate program basis, 80 percent. Students-at-risk programs, on an aggregate program 23 24 basis, 80 percent. 25 7. Juvenile justice programs, on an aggregate program 26 basis, 80 percent. Any new program established and funded under s. 27 236.081(1)(c), that is not included under subparagraphs 1. 28 29 through 6., on an aggregate basis as appropriate, 80 percent.

subsection (2) and paragraph (a) of subsection (3) of section

The amendment of paragraph (b) of

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Section 10.

237.34, Florida Statutes, by this act shall expire on July 1, 2 2001, and the text of said paragraphs shall revert to that in 3 existence on June 30, 2000, except that any amendments to such 4 text enacted other than by this act shall be preserved and continue to operate to the extent that <u>such amendments are not</u> 5 6 dependent upon the portions of said text which expire pursuant 7 to the provisions of this act. The Division of Statutory 8 Revision of the Office of Legislative Services shall include 9 in an appropriate reviser's bill any amendments to said paragraphs which are necessary to give effect to the 10 legislative intent expressed in this section. 11

Section 11. In order to implement Specific Appropriation 78 of the 2000-2001 General Appropriations Act, paragraph (d) of subsection (4) of section 236.081, Florida Statutes, is amended to read:

236.081 Funds for operation of schools.--If the annual allocation from the Florida Education Finance Program to each district for operation of schools is not determined in the annual appropriations act or the substantive bill implementing the annual appropriations act, it shall be determined as follows:

- (4) COMPUTATION OF DISTRICT REQUIRED LOCAL EFFORT.—The Legislature shall prescribe the aggregate required local effort for all school districts collectively as an item in the General Appropriations Act for each fiscal year. The amount that each district shall provide annually toward the cost of the Florida Education Finance Program for kindergarten through grade 12 programs shall be calculated as follows:
 - (d) Exclusion. --

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1. In those instances in which:

a.1. There is litigation either attacking the
authority of the property appraiser to include certain
property on the tax assessment roll as taxable property
contesting the assessed value of certain property on the

property on the tax assessment roll as taxable property or contesting the assessed value of certain property on the tax assessment roll, and b.2. The assessed value of the property in contest

b.2. The assessed value of the property in contest involves more than 6 percent of the total nonexempt assessment roll, the plaintiff shall provide to the district school board of the county in which the property is located and to the Department of Education a certified copy of the petition and receipt for the good faith payment at the time they are filed with the court.

the assessed value of the property in contest shall be excluded from the taxable value for school purposes for purposes of computing the district required local effort.

2. For purposes of computing the required local effort for each district affected by such petition, the Department of Education shall exclude from the district's total nonexempt assessment roll the assessed value of the property in contest and shall add the amount of the good faith payment to the district's required local effort.

Section 12. The amendment of paragraph (d) of subsection (4) of section 236.081, Florida Statutes, by this act shall expire on July 1, 2001, and the text of said paragraph shall revert to that in existence on June 30, 2000, except that any amendments to such text enacted other than by this act shall be preserved and continue to operate to the extent that such amendments are not dependent upon the portions of said text which expire pursuant to the provisions of this act. The Division of Statutory Revision of the Office

of Legislative Services shall include in an appropriate reviser's bill any amendments to said paragraph which are necessary to give effect to the legislative intent expressed in this section.

Section 13. In order to implement Specific Appropriation 246 of the 2000-2001 General Appropriations Act, subsection (3) of section 409.9115, Florida Statutes, is amended to read:

409.9115 Disproportionate share program for mental health hospitals.—The Agency for Health Care Administration shall design and implement a system of making mental health disproportionate share payments to hospitals that qualify for disproportionate share payments under s. 409.911. This system of payments shall conform with federal requirements and shall distribute funds in each fiscal year for which an appropriation is made by making quarterly Medicaid payments. Notwithstanding s. 409.915, counties are exempt from contributing toward the cost of this special reimbursement for patients.

(3) For the 2000-2001 1999-2000 fiscal year only, the Agency for Health Care Administration shall make payments for the Medicaid disproportionate share program for mental health hospitals on a monthly basis. If the amounts appropriated for the Medicaid disproportionate share program for mental health hospitals are increased or decreased during the fiscal year pursuant to the requirements of chapter 216, the required adjustment shall be prorated over the remaining payment periods. This subsection is repealed on July 1, 2001 2000.

Section 14. <u>In order to implement Specific</u>

Appropriation 217 of the 2000-2001 General Appropriations Act, and for the 2000-2001 fiscal year only, the Agency for Health

Care Administration shall use the 1992-1993 disproportionate share formula, the 1994 audited financial data, and the Medicaid per diem rate as of January 1, 1999, for those hospitals that qualify for the hospital disproportionate share program funded in that specific appropriation. This section is repealed on July 1, 2001.

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Section 15. In order to implement Specific Appropriation 212 of the 2000-2001 General Appropriations Act, subsection (6) of section 409.9116, Florida Statutes, is amended to read:

409.9116 Disproportionate share/financial assistance program for rural hospitals. -- In addition to the payments made under s. 409.911, the Agency for Health Care Administration shall administer a federally matched disproportionate share program and a state-funded financial assistance program for statutory rural hospitals. The agency shall make disproportionate share payments to statutory rural hospitals that qualify for such payments and financial assistance payments to statutory rural hospitals that do not qualify for disproportionate share payments. The disproportionate share program payments shall be limited by and conform with federal requirements. In fiscal year 1993-1994, available funds shall be distributed in one payment, as soon as practicable after the effective date of this act. In subsequent fiscal years, funds shall be distributed quarterly in each fiscal year for which an appropriation is made. Notwithstanding the provisions of s. 409.915, counties are exempt from contributing toward the cost of this special reimbursement for hospitals serving a disproportionate share of low-income patients.

(6) For the 2000-2001 1999-2000 fiscal year only, the Agency for Health Care Administration shall use the following

formula for distribution of the funds in Specific 1 2 Appropriation 212 236 of the 2000-2001 1999-2000 General 3 Appropriations Act for the disproportionate share/financial 4 assistance program for rural hospitals. 5 (a) The agency shall first determine a preliminary 6 payment amount for each rural hospital by allocating all 7 available state funds using the following formula: 8 9 $PDAER = (TAERH \times TARH)/STAERH$ 10 11 Where: 12 PDAER = preliminary distribution amount for each rural 13 hospital. 14 TAERH = total amount earned by each rural hospital. 15 TARH = total amount appropriated or distributed under 16 this section. 17 STAERH = sum of total amount earned by each rural hospital. 18 19 (b) Federal matching funds for the disproportionate 20 share program shall then be calculated for those hospitals 21 that qualify for disproportionate share in paragraph (a). 22 (c) The state-funds-only payment amount is then 23 calculated for each hospital using the formula: 24 25 SFOER = Maximum value of (1) SFOL - PDAER or (2) 0 26 27 Where: 28 SFOER = state-funds-only payment amount for each rural 29 hospital. 30 SFOL = state-funds-only payment level, which is set at 31 4 percent of TARH. 2.3

1 (d) The adjusted total amount allocated to the rural 2 disproportionate share program shall then be calculated using 3 the following formula: 4 5 ATARH = (TARH - SSFOER)6 7 Where: ATARH = adjusted total amount appropriated or 9 distributed under this section. 10 SSFOER = sum of the state-funds-only payment amount 11 calculated under paragraph (c) for all rural hospitals. (e) The determination of the amount of rural 12 disproportionate share hospital funds is calculated by the 13 14 following formula: 15 16 $TDAERH = [(TAERH \times ATARH)/STAERH]$ 17 18 Where: 19 TDAERH = total distribution amount for each rural 20 hospital. 21 Federal matching funds for the disproportionate 22 share program shall then be calculated for those hospitals 23 that qualify for disproportionate share in paragraph (e). (g) State-funds-only payment amounts calculated under 24 25 paragraph (c) are then added to the results of paragraph (f) 26 to determine the total distribution amount for each rural 27 hospital. 28 (h) This subsection is repealed on July 1, 2001 2000. 29 Section 16. In order to implement Specific 30 Appropriation 234A of the 2000-2001 General Appropriations Act, section 409.9119, Florida Statutes, is created to read: 31 2.4

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409.9119 Disproportionate share program for specialty
 1
    hospitals for children. -- In addition to the payments made
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 3
    under s. 409.911, the Agency for Health Care Administration
    shall develop and implement a system under which
 4
 5
    disproportionate share payments are made to those hospitals
 6
    that are licensed by the state as specialty hospitals for
 7
    children and were licensed on January 1, 2000, as specialty
 8
    hospitals for children. This system of payments must conform
 9
    to federal requirements and must distribute funds in each
    fiscal year for which an appropriation is made by making
10
    quarterly Medicaid payments. Notwithstanding s. 409.915,
11
12
    counties are exempt from contributing toward the cost of this
13
    special reimbursement for hospitals that serve a
14
    disproportionate share of low-income patients.
15
          (1) The agency shall use the following formula to
    calculate the total amount earned for hospitals that
16
17
    participate in the specialty hospital for children
18
    disproportionate share program:
19
                        TAE = DSR \times BMPD \times MD
20
    Where:
21
           TAE = total amount earned by a specialty hospital for
22
    children.
23
           DSR = disproportionate share rate.
           BMPD = base Medicaid per diem.
24
           MD = Medicaid days.
25
26
          (2) The agency shall calculate the total additional
27
    payment for hospitals that participate in the specialty
28
    hospital for children disproportionate share program as
29
    follows:
30
31
                           TAP = (TAE \times TA)
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1	
2	STAE
3	Where:
4	TAP = total additional payment for a specialty hospital
5	for children.
6	TAE = total amount earned by a specialty hospital for
7	children.
8	TA = total appropriation for the specialty hospital for
9	children disproportionate share program.
10	STAE = sum of total amount earned by each hospital that
11	participates in the specialty hospital for children
12	disproportionate share program.
13	
14	(3) A hospital may not receive any payments under this
15	section until it achieves full compliance with the applicable
16	rules of the agency. A hospital that is not in compliance for
17	two or more consecutive quarters may not receive its share of
18	the funds. Any forfeited funds must be distributed to the
19	remaining participating specialty hospitals for children that
20	are in compliance.
21	(4) This section is repealed on July 1, 2001.
22	Section 17. In order to implement Specific
23	Appropriations 264-435 and 462-592E of the 2000-2001 General
24	Appropriations Act, paragraph (c) of subsection (15) of
25	section 216.181, Florida Statutes, is amended to read:
26	216.181 Approved budgets for operations and fixed
27	capital outlay
28	(15)
29	(c) For the $2000-2001$ $1999-2000$ fiscal year only,
30	funds appropriated to the Department of Children and Family
31	Services in Specific Appropriations <u>264-435</u> 292 through 425
	26

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and the Department of Health in Specific Appropriations
 2
    462-592E 445 through 540 of the 2000-2001 1999-2000 General
 3
   Appropriations Act may be advanced, unless specifically
 4
   prohibited in such General Appropriations Act, for those
 5
    contracted services that were approved for advancement by the
 6
    Comptroller in fiscal year 1993-1994, including those services
 7
    contracted on a fixed-price or unit cost basis.
 8
   paragraph is repealed on July 1, 2001 2000.
 9
           Section 18. In order to implement Specific
   Appropriation 217 of the 2000-2001 General Appropriations Act,
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    and for the 2000-2001 fiscal year only, the Agency for Health
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12
    Care Administration shall include health maintenance
13
    organization recipients in the county billing for inpatient
14
   hospital stays for the purpose of shared costs with counties
15
    in accordance with the Florida Statutes. This section is
    repealed on July 1, 2001.
16
17
           Section 19. In order to implement Specific
18
    Appropriations 1-182, 184-263, 264-435, 462-592E, 2248-2333,
19
    and 2402-2407 of the 2000-2001 General Appropriations Act, and
20
    for the 2000-2001 fiscal year only, the Department of Children
21
    and Family Services, the Department of Education, the
    Department of Management Services, the Department of Labor and
22
23
    Employment Security, the Department of Health, and the Agency
    for Health Care Administration may transfer positions and
24
25
    general revenue funds as necessary to comply with any
26
   provision of the 2000-2001 General Appropriations Act or
    Workforce Innovation Act of 2000 which requires or
27
28
    specifically authorizes the transfer of positions and general
    revenue funds between these agencies. This section is repealed
29
30
    on July 1, 2001.
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Section 20. In order to implement Specific Appropriations 307-310 and 312 of the 2000-2001 General Appropriations Act, section 39.3065, Florida Statutes, is amended to read:

- 39.3065 Sheriffs of <u>certain</u> Pasco, Manatee, and Pinellas counties to provide child protective investigative services; procedures; funding.--
- (1) As described in this section, the Department of Children and Family Services shall, by the end of fiscal year 1999-2000, transfer all responsibility for child protective investigations for Pinellas County, Manatee County, and Pasco County to the sheriff of that county in which the child abuse, neglect, or abandonment is alleged to have occurred. Each sheriff is responsible for the provision of all child protective investigations in his or her county. Each individual who provides these services must complete the training provided to and required of protective investigators employed by the Department of Children and Family Services.
- (2) During fiscal year 1998-1999, the Department of Children and Family Services and each sheriff's office shall enter into a contract for the provision of these services. Funding for the services will be appropriated to the Department of Children and Family Services, and the department shall transfer to the respective sheriffs for the duration of fiscal year 1998-1999, funding for the investigative responsibilities assumed by the sheriffs, including federal funds that the provider is eligible for and agrees to earn and that portion of general revenue funds which is currently associated with the services that are being furnished under contract, and including, but not limited to, funding for all investigative, supervisory, and clerical positions; training;

all associated equipment; furnishings; and other fixed capital items. The contract must specify whether the department will 2 3 continue to perform part or none of the child protective 4 investigations during the initial year. The sheriffs may 5 either conduct the investigations themselves or may, in turn, subcontract with law enforcement officials or with properly 6 7 trained employees of private agencies to conduct 8 investigations related to neglect cases only. If such a 9 subcontract is awarded, the sheriff must take full responsibility for any safety decision made by the 10 subcontractor and must immediately respond with law 11 12 enforcement staff to any situation that requires removal of a child due to a condition that poses an immediate threat to the 13 14 child's life. The contract must specify whether the services 15 are to be performed by departmental employees or by persons determined by the sheriff. During this initial year, the 16 17 department is responsible for quality assurance, and the department retains the responsibility for the performance of 18 19 all child protective investigations. The department must identify any barriers to transferring the entire 20 responsibility for child protective services to the sheriffs' 21 22 offices and must pursue avenues for removing any such barriers 23 by means including, but not limited to, applying for federal waivers. By January 15, 1999, the department shall submit to 24 the President of the Senate, the Speaker of the House of 25 26 Representatives, and the chairs of the Senate and House 27 committees that oversee departmental activities a report that describes any remaining barriers, including any that pertain 28 29 to funding and related administrative issues. Unless the Legislature, on the basis of that report or other pertinent 30 information, acts to block a transfer of the entire 31

responsibility for child protective investigations to the sheriffs' offices, the sheriffs of Pasco County, Manatee County, and Pinellas County, beginning in fiscal year 1999-2000, shall assume the entire responsibility for such services, as provided in subsection (3).

- (3)(a) Beginning in fiscal year 1999-2000, the sheriffs of Pasco County, Manatee County, and Pinellas County have the responsibility to provide all child protective investigations in their respective counties.
- (b) The sheriffs of Pasco County, Manatee County, and Pinellas County shall operate, at a minimum, in accordance with the performance standards established by the Legislature for protective investigations conducted by the Department of Children and Family Services.
- investigations in Pasco County, Manatee County, and Pinellas County must be identified in the annual appropriation made to the Department of Children and Family Services, which shall award grants for the full amount identified to the respective sheriffs' offices. Funds for the child protective investigations may not be integrated into the sheriffs' regular budgets. Budgetary data and other data relating to the performance of child protective investigations must be maintained separately from all other records of the sheriffs' offices.
- (d) Program performance evaluation shall be based on criteria mutually agreed upon by the respective sheriffs and a committee of seven persons appointed by the Governor and selected from those persons serving on the Department of Children and Family Services District 5 Health and Human Services Board and District 6 Health and Human Services Board.

Two of the Governor's appointees must be residents of Pasco County, two of the Governor's appointees must be residents of Manatee County, and two of the Governor's appointees must be residents of Pinellas County. Such appointees shall serve at the pleasure of the Governor. The individuals appointed must have demonstrated experience in outcome evaluation, social service areas of protective investigation, or child welfare supervision. The committee shall submit an annual report regarding quality performance, outcome-measure attainment, and cost efficiency to the President of the Senate, the Speaker of the House of Representatives, and to the Governor no later than January 31 of each year the sheriffs are receiving general appropriations to provide child protective investigations.

- (e) Notwithstanding the provisions of paragraph (d), and for the 2000-2001 fiscal year only, program performance evaluation shall be based on criteria mutually agreed upon by the respective sheriffs and the Department of Children and Family Services. The program performance evaluation shall be conducted by a team of peer reviewers from the respective sheriffs' offices that perform child protective investigations and representatives from the department. The department shall submit a report regarding quality performance, outcome-measure attainment, and cost efficiency to the President of the Senate, the Speaker of the House of Representatives, and the Governor no later than January 31, 2001. This paragraph is repealed on July 1, 2001.
- (4) For the 2000-2001 1999-2000 fiscal year only, the Sheriffs Sheriff of Broward County and Seminole County shall perform the same child protective investigative services according to the same standards as are performed by the

sheriffs of Pinellas County, Manatee County, and Pasco County under this section. This subsection expires July 1, 2001 2000.

Section 21. In order to implement Specific

Appropriation 367 of the 2000-2001 General Appropriations Act,
and notwithstanding s. 394.908, Florida Statutes, all funds in
excess of fiscal year 1998-1999 appropriations are to be
allocated based on equity except those programs and funds
specifically identified in clarifying language in the General
Appropriations Act. No district shall receive an allocation of
recurring funds that is less than its initial approved
operating budget plus any distributions of lump sums for the
state fiscal year 1998-1999. This section is repealed on July
1, 2001.

Section 22. In order to implement Specific Appropriation 217 of the 2000-2001 General Appropriations Act, paragraph (c) is added to subsection (5) of section 409.905, Florida Statutes, to read:

advantation Medicaid services.—The agency may make payments for the following services, which are required of the state by Title XIX of the Social Security Act, furnished by Medicaid providers to recipients who are determined to be eligible on the dates on which the services were provided. Any service under this section shall be provided only when medically necessary and in accordance with state and federal law. Nothing in this section shall be construed to prevent or limit the agency from adjusting fees, reimbursement rates, lengths of stay, number of visits, number of services, or any other adjustments necessary to comply with the availability of moneys and any limitations or directions provided for in the General Appropriations Act or chapter 216.

(5) HOSPITAL INPATIENT SERVICES.—The agency shall pay for all covered services provided for the medical care and treatment of a recipient who is admitted as an inpatient by a licensed physician or dentist to a hospital licensed under part I of chapter 395. However, the agency shall limit the payment for inpatient hospital services for a Medicaid recipient 21 years of age or older to 45 days or the number of days necessary to comply with the General Appropriations Act.

- (c) The Agency for Health Care Administration shall adjust a hospital's current inpatient per diem rate to reflect the cost of serving the Medicaid population at that institution if:
- 1. The hospital experiences an increase in Medicaid caseload by more than 25 percent in any year, primarily resulting from the closure of a hospital in the same service area occurring after July 1, 1995; or
- 2. The hospital's Medicaid per diem rate is at least
 25 percent below the Medicaid per patient cost for that year.

No later than November 1, 2000, the agency must provide estimated costs for any adjustment in a hospital inpatient per diem pursuant to this paragraph to the Executive Office of the Governor, the House of Representatives General Appropriations Committee, and the Senate Budget Committee. Before the agency implements a change in a hospital's inpatient per diem rate pursuant to this paragraph, the Legislature must have specifically appropriated sufficient funds in the 2001-2002 General Appropriations Act to support the increase in cost as estimated by the agency. This paragraph is repealed on July 1, 2001.

Section 23. In order to implement Specific Appropriations 264-435 of the 2000-2001 General Appropriations Act, subsection (1) of section 1 of chapter 99-219, Laws of Florida, is amended to read:

Section 1. (1) The following provisions of section 20.19, Florida Statutes, 1998 Supplement, are waived until July 1, 2001 2000, for the purpose of allowing the Department of Children and Family Services to organize programs, districts, and functions of the department to achieve more effective and efficient service delivery and improve accountability, notwithstanding the provisions of section 20.04, Florida Statutes:

- (a) Section 20.19(2)(b) and (f), Florida Statutes, 1998 Supplement, relating to the secretary and deputy secretary.
- (b) Section 20.19(3), Florida Statutes, 1998 Supplement, relating to the Office of Standards and Evaluation.
- (c) Section 20.19(5)(a), Florida Statutes, 1998 Supplement, relating to program offices.
- (d) Section 20.19(6)(a), (c), and (d), Florida Statutes, 1998 Supplement, relating to the Assistant Secretary for Administration.
- (e) Section 20.19(8)(1), (m), (n), and (o), Florida Statutes, 1998 Supplement, relating to health and human services boards.
- (f) Section 20.19(9), Florida Statutes, 1998
 Supplement, relating to district nominee qualifications review committees.

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(g) Section 20.19(10), (a), (b), (c)1.-7., (d), (e),
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2
    (f), and (g), Florida Statutes, 1998 Supplement, relating to
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    the district administrator.
4
           (h) Section 20.19(12)(d), Florida Statutes, 1998
5
    Supplement, relating to the departmental budget.
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7
   Actions taken under the authority granted by this section must
   be taken in consultation with the Executive Office of the
9
   Governor. The secretary shall submit a report describing
    actions taken and additional plans for implementing the
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   provisions of this section to the Governor, the President of
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    the Senate, and the Speaker of the House of Representatives by
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    30 thirty days after this act bill becomes a law. The
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    department shall submit status reports on a monthly basis
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    through December 2000 1999.
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           Section 24. In order to implement Specific
17
    Appropriations 264-435 of the 2000-2001 General Appropriations
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    Act, subsection (4) is added to section 216.177, Florida
19
    Statutes, to read:
20
           216.177 Appropriations acts, statement of intent,
21
    violation, notice, review and objection procedures .--
22
          (4) Notwithstanding the 14-day notice requirements of
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    this section, and for the 2000-2001 fiscal year only, the
    Department of Children and Family Services is required to
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25
   provide notice of proposed transfers submitted pursuant to s.
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    20.19(10)(c)8. to the Executive Office of the Governor and the
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    chairs of the legislative appropriations committees at least 3
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    working days prior to their implementation.
29
           Section 25.
                        In order to implement Specific
30
    Appropriations 264-435 of the 2000-2001 General Appropriations
    Act, notwithstanding any provision of state law to the
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contrary, and within the procedures, requirements, and 2 limitations of federal law and regulation, income earned 3 through temporary decennial census employment shall be 4 disregarded when determining eligibility or continued 5 eligibility for participation in programs requiring a 6 financial determination for receipt of benefits, payments, or 7 services, including the WAGES Program under chapter 414, 8 Florida Statutes, subsidized child care under s. 402.3015, 9 Florida Statutes, and any other social or economic assistance funded through the state share of Temporary Assistance for 10 Needy Families (TANF) block grant funds. For purposes of this 11 12 section, "temporary decennial census employment" means employment for 120 days or less, within the period January 1, 13 14 2000, to December 31, 2000, with the United States Department 15 of Commerce as a census-taker or block canvasser. This section is repealed on July 1, 2001. 16

Section 26. In order to implement Specific Appropriation 217 of the 2000-2001 General Appropriations Act, subsection (7) is added to section 409.915, Florida Statutes, to read:

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409.915 County contributions to Medicaid.--Although the state is responsible for the full portion of the state share of the matching funds required for the Medicaid program, in order to acquire a certain portion of these funds, the state shall charge the counties for certain items of care and service as provided in this section.

(7) Notwithstanding any provision of this section to the contrary, counties are exempt from contributing toward the increased cost of hospital inpatient services due to the elimination of ceilings on Medicaid inpatient reimbursement rates paid to teaching hospitals, specialty hospitals, and

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community health education program hospitals and for special
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2
    Medicaid reimbursements to hospitals for which the Legislature
3
   has specifically appropriated funds. This subsection is
    repealed on July 1, 2001.
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5
           Section 27. In order to implement Specific
6
    Appropriations 217 and 220 of the 2000-2001 General
7
    Appropriations Act, the Agency for Health Care Administration
8
    shall not adjust a premium paid to a health maintenance
9
    organization or a prepaid health care plan to reflect an
    increase in such premium because of specifically appropriated
10
    funds in the General Appropriations Act to eliminate ceilings
11
12
    on Medicaid reimbursement rates paid to teaching hospitals,
    specialty hospitals, and community health education program
13
14
   hospitals and for making special Medicaid payments to
15
    hospitals. This section is repealed on July 1, 2001.
           Section 28. (1) In order to implement Specific
16
17
    Appropriations 361-364 of the 2000-2001 General Appropriations
    Act, and for the 2000-2001 fiscal year only, the Department of
18
19
    Children and Family Services may continue to contract with
20
    existing providers of treatment and detention services until
21
    completion of the 600-bed facility near DeSoto County to house
    and rehabilitate sexually violent predators.
22
23
          (2)(a) The Correctional Privatization Commission
    created under chapter 957, Florida Statutes, in consultation
24
25
    with the Department of Children and Family Services, shall
    <u>develop</u> and <u>issue</u> a request for proposals on or before
26
    September 1, 2000, for the financing, design, construction,
27
28
    acquisition, ownership, leasing, and operation of a secure
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    facility of at least 600 beds to house and rehabilitate sexual
30
    predators committed under part V of chapter 394, Florida
    Statutes, the Jimmy Ryce Act of 1998. The Secretary of
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Children and Family Services shall provide final approval of the request for proposal, the successful bidder, and the contract.

(b) This constitutes specific legislative

- (b) This constitutes specific legislative
 authorization for the Correctional Privatization Commission to
 enter into a contract with a provider for the financing,
 design, construction, acquisition, ownership, leasing, and
 operation of a secure facility to house and rehabilitate
 sexual predators to be constructed in Desoto County, Florida.
- (c) The selected contractor is authorized to enter into a lease arrangement or other private financing or to sponsor the issuance of tax exempt bonds, certificates of participation, or other public or private means to finance the facility. The state is authorized to enter into all such agreements as are necessary, including lease alternatives, to bring the facility to an operational state and to commence leasing of the facility.
- (d) Upon completion of the sexual predator secure treatment facility in Desoto County, the Martin Sexually

 Violent Predator Treatment and Retaining Program shall be phased out, to be terminated within 1 year after completion of the facility.
 - (3) This section is repealed on July 1, 2001.

Section 29. In order to implement Specific Appropriations 204A-240, 250, and 251 of the 2000-2001 General Appropriations Act, paragraph (k) is added to subsection (2) of section 409.9122, Florida Statutes, to read:

409.9122 Mandatory Medicaid managed care enrollment; programs and procedures.--

(2)

- (k)1. Notwithstanding the provisions of paragraph (f), and for the 2000-2001 fiscal year only, when a Medicaid recipient does not choose a managed care plan or MediPass provider, the agency shall assign the Medicaid recipient to a managed care plan, except in those counties in which there are fewer than two managed care plans accepting Medicaid enrollees, in which case assignment shall be to a managed care plan or a MediPass provider. Medicaid recipients in counties with fewer than two managed care plans accepting Medicaid enrollees who are subject to mandatory assignment but who fail to make a choice shall be assigned to managed care plans until an equal enrollment of 50 percent in MediPass and provider service networks and 50 percent in managed care plans is achieved. Once equal enrollment is achieved, the assignments shall be divided in order to maintain an equal enrollment in MediPass and managed care plans. When making assignments, the agency shall take into account the following criteria:
- $\underline{\text{a.}}$ A managed care plan has sufficient network capacity to meet the need of members.
- b. The managed care plan or MediPass has previously enrolled the recipient as a member, or one of the managed care plan's primary care providers or MediPass providers has previously provided health care to the recipient.
- c. The agency has knowledge that the member has previously expressed a preference for a particular managed care plan or MediPass provider as indicated by Medicaid fee-for-service claims data, but has failed to make a choice.
- d. The managed care plan's or MediPass primary care providers are geographically accessible to the recipient's residence.

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e. The agency has authority to make mandatory
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    assignments based on quality of service and performance of
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    managed care plans.
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           2. This paragraph is repealed on July 1, 2001.
 5
           Section 30. Consistent with the provisions of s.
 6
    216.163, Florida Statutes, in accordance with
 7
    performance-based program budgeting requirements, and
 8
    notwithstanding the provisions of s. 216.181, Florida
 9
    Statutes, the Department of Law Enforcement may transfer up to
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    one-half of 1 percent of the funds in Specific Appropriations
    1150, 1160A, 1161, 1165, 1171, 1175, 1178, 1183, 1186, and
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12
    1190C of the 2000-2001 General Appropriations Act for salary
    bonuses for departmental employees at the discretion of the
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    executive director, provided that such bonuses are given only
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    to selected employees for meritorious performance, instead of
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    being given as across-the-board bonuses for all employees. The
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    department, after consultation with the Executive Office of
    the Governor, shall provide a plan to the chairs of the
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    legislative appropriations committees responsible for
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    producing the General Appropriations Act for review before
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    awarding such bonuses. This section is repealed on July 1,
22
    2001.
23
           Section 31. In order to implement Specific
    Appropriations 1150, 1160A, 1161, 1165, 1171, 1175, 1178,
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    1183, 1186, and 1190C of the 2000-2001 General Appropriations
25
26
    Act, subsection (17) of section 216.181, Florida Statutes, is
    amended to read:
27
           216.181 Approved budgets for operations and fixed
28
29
    capital outlay .--
           (17) Notwithstanding any other provision of this
30
    section to the contrary, and for the 2000-2001 1999-2000
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fiscal year only, the Florida Department of Law Enforcement may transfer up to 20 positions and associated budget between 2 3 budget entities, provided the same funding source is used 4 throughout each transfer. The department may also transfer up 5 to 10 percent of the initial approved salary rate between 6 budget entities, provided the same funding source is used 7 throughout each transfer. The department must provide notice 8 to the Executive Office of the Governor, the chair of the 9 Senate Budget Committee, and the chair of the House Committee on Criminal Justice Appropriations for all transfers of 10 positions or salary rate. This subsection is repealed on July 11 12 1, 2001 2000. 13 Section 32. In order to implement Specific 14 Appropriation 1137 of the 2000-2001 General Appropriations Act, the Correctional Privatization Commission may expend 15 appropriated funds to assist in defraying the costs of impacts 16 17 that are incurred by a municipality or county and associated with opening or operating a facility under the authority of 18 19 the Correctional Privatization Commission or a facility under 20 the authority of the Department of Juvenile Justice which is 21 located within that municipality or county. The amount that is to be paid under this section for any facility may not exceed 22 23 1 percent of the facility construction cost, less building impact fees imposed by the municipality, or by the county if 24 25 the facility is located in the unincorporated portion of the 26 county. This section is repealed on July 1, 2001. 27 Section 33. In order to implement Specific 28 Appropriation 1226 of the 2000-2001 General Appropriations 29 Act, the Department of Legal Affairs may transfer up to \$1,054,632 between trust funds. This section is repealed on 30 July 1, 2001. 31

Section 34. In order to implement the proviso 1 2 immediately preceding Specific Appropriation 925 of the 3 2000-2001 General Appropriations Act, the public defender of 4 any judicial circuit in this state may reimburse any employee 5 who purchased, at his or her own expense, additional 6 retirement credit in the Florida Retirement System Elected 7 Officers' Class, for time spent as an employee of the public 8 defender, up to the amounts actually spent by the employee. 9 This section is repealed on July 1, 2001. Section 35. In order to implement Specific 10 Appropriation 1144A of the 2000-2001 General Appropriations 11 12 Act, notwithstanding the provisions of s. 216.192, Florida Statutes, and pursuant to s. 216.345, Florida Statutes, funds 13 14 in Specific Appropriation 1144A shall not be allocated or 15 released until the Department of Juvenile Justice develops a plan to ensure that the use of funds is in accordance with 16 17 lawfully established priorities and conditions for the use of juvenile justice prevention funds and the plan is approved by 18 19 the Juvenile Justice Review Panel established pursuant to 20 Executive Order 2000-7. This section is repealed on July 1, 21 2001. 22 Section 36. In order to implement Specific Appropriation 2713B of the 2000-2001 General Appropriations 23 Act, paragraph (i) is added to subsection (2) of section 24 25 318.21, Florida Statutes, as amended by subsection (1) of section 4 of chapter 97-235, Laws of Florida, and section 135 26 of chapter 98-403, Laws of Florida, to read: 27 28 318.21 Disposition of civil penalties by county 29 courts. -- All civil penalties received by a county court pursuant to the provisions of this chapter shall be 30 distributed and paid monthly as follows: 31 42

(2) Of the remainder:

- (a) Five and six-tenths percent shall be paid to the General Revenue Fund of the state, except that the first \$300,000 shall be deposited into the Grants and Donations Trust Fund in the Department of Children and Family Services for administrative costs, training costs, and costs associated with the implementation and maintenance of Florida foster care citizen review panels as provided for in s. 39.702.
- (i) For fiscal year 2000-2001 only, and in lieu of the provisions of paragraph (a), five and six-tenths percent shall be paid to the General Revenue Fund of the state, except that the first \$300,000 shall be deposited into the Grants and Donations Trust Fund in the state courts system for administrative costs, training costs, and costs associated with the implementation and maintenance of Florida foster care citizen review panels as provided for in s. 39.702. This paragraph is repealed on July 1, 2001.

Section 37. In order to implement Specific Appropriation 2670B of the 2000-2001 General Appropriations Act, subsection (8) is added to section 925.037, Florida Statutes, to read:

925.037 Reimbursement of counties for fees paid to appointed counsel; circuit conflict committees.--

(8) Notwithstanding any other provision of this section to the contrary, and for the 2000-2001 fiscal year only, funds allocated pursuant to this section shall be distributed to the counties in the designated circuits by the state courts system. This subsection is repealed on July 1, 2001.

Section 38. In order to implement Specific Appropriation 625 of the 2000-2001 General Appropriations Act,

subsection (4) is added to section 216.262, Florida Statutes, to read:

216.262 Authorized positions.--

increasing the number of authorized positions, and for the 2000-2001 fiscal year only, if the actual inmate population of the Department of Corrections exceeds by 2 percent for 2 consecutive months or more the inmate population projected by the Criminal Justice Estimating Conference on March 2, 2000, the Executive Office of the Governor may request positions in excess of the number authorized by the Legislature and sufficient funding from the Working Capital Fund to operate the additional prison bed capacity necessary to accommodate the actual inmate population. Such request is subject to the budget amendment and consultation provisions of this chapter. This subsection is repealed on July 1, 2001.

Section 39. In order to implement Specific Appropriations 297-301, 1149B-1149P, and 1160A-1160C of the 2000-2001 General Appropriations Act, subsection (1) of section 938.01, Florida Statutes, is amended to read:

938.01 Additional Court Cost Clearing Trust Fund. --

(1) All courts created by Art. V of the State Constitution shall, in addition to any fine or other penalty, assess \$3 as a court cost against every person convicted for violation of a state penal or criminal statute or convicted for violation of a municipal or county ordinance. Any person whose adjudication is withheld pursuant to the provisions of s. 318.14(9) or (10) shall also be assessed such cost. In addition, \$3 from every bond estreature or forfeited bail bond related to such penal statutes or penal ordinances shall be forwarded to the Treasurer as described in this subsection.

However, no such assessment may be made against any person convicted for violation of any state statute, municipal ordinance, or county ordinance relating to the parking of vehicles.

- (a) All such costs collected by the courts shall be remitted to the Department of Revenue, in accordance with administrative rules adopted by the executive director of the Department of Revenue, for deposit in the Additional Court Cost Clearing Trust Fund and shall be earmarked to the Department of Law Enforcement and the Department of Community Affairs for distribution as follows:
- 1. Two dollars and seventy-five cents of each \$3 assessment shall be deposited in the Criminal Justice Standards and Training Trust Fund, and the remaining 25 cents of each such assessment shall be deposited into the <u>Department of Law Enforcement</u> Operating Trust Fund and shall be disbursed to the <u>Bureau of Public Safety Management of the Department of Law Enforcement Community Affairs</u>.
- 2. Ninety-two percent of the money distributed to the Additional Court Cost Clearing Trust Fund pursuant to s. 318.21 shall be earmarked to the Department of Law Enforcement for deposit in the Criminal Justice Standards and Training Trust Fund, and 8 percent of such money shall be deposited into the Department of Law Enforcement Operating Trust Fund and shall be disbursed to the Bureau of Public Safety Management of the Department of Law Enforcement Community Affairs.
- (b) The funds deposited in the Criminal Justice Standards and Training Trust Fund and the <u>Department of Law Enforcement</u> Operating Trust Fund may be invested. Any interest earned from investing such funds and any unencumbered funds

remaining at the end of the budget cycle shall remain in the respective trust fund until the following year.

(c) All funds in the Criminal Justice Standards and Training Trust Fund earmarked to the Department of Law Enforcement shall be disbursed only in compliance with s. 943.25(9).

Section 40. The amendment of subsection (1) of section 938.01, Florida Statutes, by this act shall expire on July 1, 2001, and the text of said subsection shall revert to that in existence on June 30, 2000, except that any amendments to such text enacted other than by this act shall be preserved and continue to operate to the extent that such amendments are not dependent upon the portions of said text which expire pursuant to the provisions of this act. The Division of Statutory Revision of the Office of Legislative Services shall include in an appropriate reviser's bill any amendments to said subsection which are necessary to give effect to the legislative intent expressed in this section.

Section 41. In order to implement Specific Appropriations 297-301, 1149B-1149P, and 1160A-1160C of the 2000-2001 General Appropriations Act, subsection (1) of section 943.25, Florida Statutes, is amended to read:

943.25 Criminal justice trust funds; source of funds; use of funds.--

Affairs may approve, for disbursement from the <u>Department of Law Enforcement</u> Operating Trust Fund established pursuant to s. 290.034, those appropriated sums necessary and required by the state for grant matching, implementing, administering, evaluating, and qualifying for such federal funds.

Disbursements from the trust fund for the purpose of

supplanting state general revenue funds may not be made 2 without specific legislative appropriation. 3 Section 42. The amendment of subsection (1) of section 4 943.25, Florida Statutes, by this act shall expire on July 1, 5 2001, and the text of said subsection shall revert to that in 6 existence on June 30, 2000, except that any amendments to such 7 text enacted other than by this act shall be preserved and 8 continue to operate to the extent that such amendments are not 9 dependent upon the portions of said text which expire pursuant to the provisions of this act. The Division of Statutory 10 Revision of the Office of Legislative Services shall include 11 12 in an appropriate reviser's bill any amendments to said 13 subsection which are necessary to give effect to the 14 legislative intent expressed in this section. 15 Section 43. (1) In order to implement Specific Appropriations 297-301, 1149B-1149P, and 1160A-1160C of the 16 17 2000-2001 General Appropriations Act, and for the 2000-2001 fiscal year only, the Criminal Justice Program shall be 18 19 transferred from the Department of Community Affairs to the 20 Department of Law Enforcement by a type two transfer, pursuant 21 to s. 20.06(2), Florida Statutes. The Criminal Justice Program so transferred is comprised of the Byrne State and Local Law 22 23 Enforcement Assistance Program, Local Law Enforcement Block Grants, Drug-Free Communities Program, Residential Substance 24 Abuse Treatment for State Prisoners, the Bulletproof Vest 25 26 Program, the Guantanamo Bay Refugee and Entrant Assistance 27 Program, the National Criminal History Improvement Program, and the Violent Offender Incarceration and Truth-in-Sentencing 28 29 Program. (2)(a) In order to implement Specific Appropriations 30 297-301, 1149B-1149P, and 1160A-1160C of the 2000-2001 General 31 47

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Appropriations Act, and for the 2000-2001 fiscal year only,
2
   the Prevention of Domestic and Sexual Violence Program is
3
   transferred from the Department of Community Affairs to the
4
   Department of Children and Family Services by a type two
5
   transfer, pursuant to s. 20.06(2), Florida Statutes. The
6
   Domestic and Sexual Violence Program so transferred is
7
    comprised of the Governor's Task Force on Domestic and Sexual
8
    Violence and the Violence Against Women Program.
9
          (b) From the funds deposited into the Department of
10
   Law Enforcement Operating Trust Fund pursuant to s.
   938.01(1)(a)1. and 2., Florida Statutes, the Department of Law
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12
   Enforcement shall transfer funds to the Department of Children
13
   and Family Services to be used as matching funds for the
14
   administration of the Prevention of Domestic and Sexual
15
   Violence Program transferred from the Department of Community
   Affairs. The amount of the transfer for fiscal year 2000-2001
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17
   shall be determined by the Governor's Office of Planning and
   Budgeting, in consultation with the Department of Community
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19
   Affairs, the Department of Law Enforcement, and the Department
20
   of Children and Family Services, and shall be based on the
21
   historic use of these funds and current needs of the
22
   Prevention of Domestic and Sexual Violence Program.
23
          (3) This section is repealed on July 1, 2001.
           Section 44. In order to implement Specific
24
25
   Appropriations 2128-2132 of the 2000-2001 General
   Appropriations Act, subsection (4) of section 316.1951,
26
   Florida Statutes, is amended to read:
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28
           316.1951 Parking for certain purposes prohibited.--
29
           (4) A law enforcement officer or license inspector or
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   supervisor, as authorized in s. 320.58(1)(a), may cause to be
   removed at the owner's expense any motor vehicle found upon a
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                                  48
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public street, public parking lot, other public property, or private property, where the public has the right to travel by 2 3 motor vehicle, which is in violation of subsection (1). Every 4 written notice issued pursuant to this section shall be 5 affixed in a conspicuous place upon a vehicle by a law 6 enforcement officer or license inspector or supervisor. Any 7 vehicle found in violation of subsection (1) within 10 days 8 after a previous violation and written notice shall be subject 9 to immediate removal without an additional waiting period. Section 45. The amendment of subsection (4) of section 10 316.1951, Florida Statutes, by this act shall expire on July 11 12 1, 2001, and the text of said subsection shall revert to that 13 in existence on June 30, 2000, except that any amendments to 14 such text enacted other than by this act shall be preserved 15 and continue to operate to the extent that such amendments are not dependent upon the portions of said text which expire 16 17 pursuant to the provisions of this act. The Division of Statutory Revision of the Office of Legislative Services shall 18 19 include in an appropriate reviser's bill any amendments to 20 said subsection which are necessary to give effect to the 21 legislative intent expressed in this section. 22 Section 46. In order to implement Specific 23 Appropriations 2128-2132 of the 2000-2001 General Appropriations Act, paragraph (b) of subsection (1) of section 24 319.14, Florida Statutes, is amended to read: 25 26 319.14 Sale of motor vehicles registered or used as 27 taxicabs, police vehicles, lease vehicles, or rebuilt vehicles 28 and nonconforming vehicles .--29 (1)(b) No person shall knowingly offer for sale, sell, or 30 exchange a rebuilt vehicle until the department has stamped in 31

a conspicuous place on the certificate of title for the vehicle words stating that the vehicle has been rebuilt, 2 3 assembled from parts, or combined, or is a kit car, glider 4 kit, replica, or flood vehicle unless proper application for a 5 certificate of title for a vehicle that is rebuilt, assembled 6 from parts, or combined, or is a kit car, glider kit, replica, 7 or flood vehicle has been made to the department in accordance with this chapter and the department or its agent has 9 conducted the physical examination of the vehicle to assure the identity of the vehicle. 10 Section 47. The amendment of paragraph (b) of 11 12 subsection (1) of section 319.14, Florida Statutes, by this act shall expire on July 1, 2001, and the text of said 13 14 paragraph shall revert to that in existence on June 30, 2000, 15 except that any amendments to such text enacted other than by this act shall be preserved and continue to operate to the 16 17 extent that such amendments are not dependent upon the portions of said text which expire pursuant to the provisions 18 19 of this act. The Division of Statutory Revision of the Office 20 of Legislative Services shall include in an appropriate 21 reviser's bill any amendments to said paragraph which are necessary to give effect to the legislative intent expressed 22 23 in this section. Section 48. In order to implement Specific 24 25 Appropriations 2128-2132 of the 2000-2001 General Appropriations Act, subsection (14) of section 320.02, Florida 26 Statutes, is amended to read: 27 28 320.02 Registration required; application for 29 registration; forms. --

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(14) (a) The license inspectors appointed by the

department pursuant to s. 320.58 are empowered to issue a

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notice of violation on a form prescribed by the department to unattended motor vehicles that reasonably appear to such examiners to be required to be registered under this chapter and that are not so registered. The notice of violation shall include a summary of the provisions of this section and shall contain such other information as the department in its discretion shall determine.

(b) The owner or person in charge of any vehicle that is issued a notice of violation pursuant to this section shall, within 30 days of the date of issuance shown on the notice, register the vehicle as required by this chapter or provide proof satisfactory to the department that the vehicle is exempt from such registration. If the vehicle is not registered or the proof is not provided on or after the 31st day following the date of issuance shown on the notice, the department is authorized to immobilize the vehicle by use of an immobilization device. Upon proof of registration of the vehicle or proof satisfactory to the department that the vehicle is exempt from such registration, the department shall remove the immobilization device. The department shall immediately remove, at no charge, any immobilization device that has been placed on any vehicle in error.

(c) The license inspectors appointed by the department pursuant to s. 320.58 are empowered to enter upon both publicly owned and privately owned property in order to carry out the provisions of this section.

(d) Any person who, without the authorization of the department, disables, removes, tampers with, damages, or unlocks an immobilization device placed on a vehicle pursuant to this section, or who attempts to do so, is guilty of a

misdemeanor of the second degree, punishable as provided in s. 775.082 or s. 775.083.

Section 49. The amendment of subsection (14) of section 320.02, Florida Statutes, by this act shall expire on July 1, 2001, and the text of said subsection shall revert to that in existence on June 30, 2000, except that any amendments to such text enacted other than by this act shall be preserved and continue to operate to the extent that such amendments are not dependent upon the portions of said text which expire pursuant to the provisions of this act. The Division of Statutory Revision of the Office of Legislative Services shall include in an appropriate reviser's bill any amendments to said subsection which are necessary to give effect to the legislative intent expressed in this section.

Section 50. In order to implement Specific Appropriations 2128-2132 of the 2000-2001 General Appropriations Act, section 320.58, Florida Statutes, is amended to read:

320.58 <u>Compliance examiners</u> License inspectors; powers, appointment.--

(1)(a) The department shall appoint as many compliance examiners license inspectors and supervisors as it deems necessary to enforce the provisions of this chapter and chapters 319, 322, and 324. In order to enforce the provisions of these laws, the inspectors are empowered to enter on both publicly owned and privately owned property and to issue uniform traffic citations to persons found in violation thereof. The department is further empowered to delegate the power to issue uniform traffic citations to persons acting as its agents for the purpose of enforcing the registration provisions of this chapter, which may include,

but not be limited to, personnel employed by district school boards as agreed to by the school board and the county tax collector.

(b) License inspectors appointed pursuant to this section and agents delegated by the department are not to be considered for membership in the state high-risk retirement program.

(2) Any person who fails or refuses to surrender his or her driver's license, registration certificate, and license plate upon lawful demand of an inspector, supervisor, or authorized agent of the department is guilty of a misdemeanor of the second degree, punishable as provided in s. 775.082 or s. 775.083.

Statutes, by this act shall expire on July 1, 2001, and the text of said section shall revert to that in existence on June 30, 2000, except that any amendments to such text enacted other than by this act shall be preserved and continue to operate to the extent that such amendments are not dependent upon the portions of said text which expire pursuant to the provisions of this act. The Division of Statutory Revision of the Office of Legislative Services shall include in an appropriate reviser's bill any amendments to said section which are necessary to give effect to the legislative intent expressed in this section.

Section 52. In order to implement Specific Appropriations 1807-1864 of the 2000-2001 General Appropriations Act, subsection (18) of section 216.181, Florida Statutes, is amended to read:

216.181 Approved budgets for operations and fixed capital outlay.--

chapter to the contrary, the Florida Department of Transportation, in order to facilitate the transfer of personnel to the new turnpike headquarters location in Orange County, may transfer salary rate to the turnpike budget entity from other departmental budget entities. The department must provide documentation of all transfers to the Executive Office of the Governor, the Chairman of the Senate Budget Committee, and the Chairman of the House of Representatives Committee on Transportation and Economic Development Appropriations. This subsection expires July 1, 2001 2000.

Section 53. In order to implement Specific Appropriation 2627 of the 2000-2001 General Appropriations Act, subsection (4) is added to section 257.17, Florida Statutes, to read:

257.17 Operating grants.--A political subdivision that has been designated by a county as the single library administrative unit is eligible to receive from the state an annual operating grant of not more than 25 percent of all local funds expended by that political subdivision during the second preceding fiscal year for the operation and maintenance of a library, under the following conditions:

- (4)(a) A municipality with a population of 200,000 or more that establishes or maintains a library is eligible to receive from the state an annual operating grant of not more than 25 percent of all local funds expended by that municipality during the second preceding fiscal year for the operation and maintenance of a library, under the following conditions:
- 1. The municipal library is operated under a single administrative head and expends its funds centrally;

- 2. The municipal library has an operating budget of at least \$20,000 per year from local sources; and
- 3. The municipal library provides free library service to all residents of the municipality.
 - (b) This subsection is repealed on July 1, 2001.

Section 54. In order to implement Specific
Appropriations 1406Q and 1406R of the 2000-2001 General
Appropriations Act, subsection (1) of section 252.373, Florida
Statutes, is amended to read:

252.373 Allocation of funds; rules.--

- (1)(a) Funds appropriated from the Emergency Management, Preparedness, and Assistance Trust Fund shall be allocated by the Department of Community Affairs as follows:
- 1.(a) Sixty percent to implement and administer state and local emergency management programs, including training, of which 20 percent shall be used by the division and 80 percent shall be allocated to local emergency management agencies and programs. Of this 80 percent, at least 80 percent shall be allocated to counties.
- 2.(b) Twenty percent to provide for state relief assistance for nonfederally declared disasters, including but not limited to grants and below-interest-rate loans to businesses for uninsured losses resulting from a disaster.
- 3.(c) Twenty percent for grants and loans to state or regional agencies, local governments, and private organizations to implement projects that will further state and local emergency management objectives. These projects must include, but need not be limited to, projects that will promote public education on disaster preparedness and recovery issues, enhance coordination of relief efforts of statewide private sector organizations, and improve the training and

operations capabilities of agencies assigned lead or support responsibilities in the state comprehensive emergency management plan, including the State Fire Marshal's Office for coordinating the Florida fire services. The division shall establish criteria and procedures for competitive allocation of these funds by rule. No more than 5 percent of any award made pursuant to this <u>subparagraph</u> paragraph may be used for administrative expenses.

(b) Notwithstanding the provisions of paragraph (a), and for the 2000-2001 fiscal year only, up to \$4 million of the unencumbered balance of the Emergency Management,

Preparedness, and Assistance Trust Fund shall be utilized to improve, and increase the number of, disaster shelters within the state and improve local disaster preparedness. This paragraph is repealed on July 1, 2001.

Section 55. In order to implement Specific
Appropriations 2408-2411 of the 2000-2001 General
Appropriations Act, subsection (4) of section 287.161, Florida
Statutes, is amended to read:

287.161 Executive aircraft pool; assignment of aircraft; charge for transportation.--

(4) Notwithstanding the requirements of subsections
(2) and (3) and for the 2000-2001 1999-2000 fiscal year only,
the Department of Management Services shall charge all persons
receiving transportation from the executive aircraft pool a
rate not less than the mileage allowance fixed by the
Legislature for the use of privately owned vehicles. Fees
collected for persons traveling by aircraft in the executive
aircraft pool shall be deposited into the Bureau of Aircraft
Trust Fund and shall be expended for costs incurred to operate
the aircraft management activities of the department. It is

the intent of the Legislature that the executive aircraft pool be operated on a full cost recovery basis, less available funds. This subsection expires July 1, 2001 2000.

Section 56. In order to implement Specific Appropriations 1476, 1591G, 1591J, and 1591K of the 2000-2001 General Appropriations Act, subsection (7) of section 212.20, Florida Statutes, is amended to read:

- 212.20 Funds collected, disposition; additional powers of department; operational expense; refund of taxes adjudicated unconstitutionally collected.--
- (7) For the 2000-2001 1999-2000 fiscal year only, the use of funds allocated to the Solid Waste Management Trust Fund shall be as provided in the General Appropriations Act. There is transferred \$15\$15.5 million for surface water improvement and management projects and \$6.5\$10 million for the aquatic weed control program from revenues provided by this section. This subsection is repealed on July 1, 2001 2000.

Section 57. In order to implement Specific Appropriation 1609D of the 2000-2001 General Appropriations Act, subsections (8) and (9) of section 403.7095, Florida Statutes, are amended to read:

403.7095 Solid waste management grant program. --

- (8) For fiscal year 2000-2001 only 1999-2000, the department shall provide counties with populations under 100,000 with at least 80 percent of the level of funding they received in fiscal year 1997-1998 for solid waste management and recycling grants. This subsection is repealed on July 1, 2001.
- (9) For fiscal year $\underline{2000-2001}$ only $\underline{1999-2000}$, the department shall provide $\underline{25}$ $\underline{10}$ percent of the total funds

available after the requirements of subsection (8) are met for recycling and waste reduction grants available to all counties on a competitive basis for innovative programs. Because the Legislature recognizes that input from the recycling industry is essential to the success of this funding program, the department shall cooperate with affected organizations to develop a process and define specific criteria for evaluating proposals and selecting programs for funding that comply with the following general guidelines. Programs selected for funding shall The department may consider one or more of the following criteria in determining whether a grant proposal is innovative:

- (a) Demonstrate advanced technologies or processes that are not in common use in Florida, that represent a novel application of an existing technology or process, or that overcome obstacles to recycling in new or innovative ways.
- (b) Collect and recycle $\underline{\text{or reduce}}$ materials targeted by the department $\underline{\text{and the recycling industry}}$.
- environmental benefits of the proposed recycling program and the cost-effectiveness of the program's approach substantial improvement in program cost-effectiveness and efficiency as measured against statewide average costs for the same or similar programs.
- (d) Demonstrate transferability of technology and processes used in $\underline{\text{the}}$ program $\underline{\text{and specify how the program will}}$ promote transferability.
- (e) Demonstrate <u>local support for the proposed program</u> by the commitment of cash or in-kind matching funds and implement multicounty or regional recycling programs.
 - (f) This subsection is repealed on July 1, 2001.

Section 58. In order to implement Specific 1 2 Appropriations 1490E and 1591G of the 2000-2001 General 3 Appropriations Act, subsection (11) of section 373.59, Florida 4 Statutes, is amended to read: 5 373.59 Water Management Lands Trust Fund. --6 (11) Notwithstanding any provision of this section to 7 the contrary, and for the 2000-2001 fiscal year only, the 8 governing board of a water management district may request, 9 and the Secretary of Environmental Protection shall release upon such request, moneys allocated to the districts pursuant 10 to subsection (8) for the purpose of carrying out the purposes 11 of s. 373.0361, s. 375.0831, s. 373.139, or ss. 12 13 373.451-373.4595 and for legislatively authorized land 14 acquisition and water restoration initiatives. No funds may be 15 used pursuant to this subsection until necessary debt service obligations, requirements for payments in lieu of taxes, and 16 17 land management obligations that may be required by this chapter are provided for. This subsection is repealed on July 18 19 1, 2001. 20 Section 59. In order to implement Specific Appropriation 1983 of the 2000-2001 General Appropriations 21 22 Act, the Division of Pari-mutuel Wagering of the Department of Business and Professional Regulation shall transfer title to 23 all tangible personal property owned by the department that is 24 25 currently in use by the College of Veterinary Medicine at the 26 University of Florida in Gainesville, Florida, to the college. This section is repealed on July 1, 2001. 27 28 Section 60. In order to implement Specific 29 Appropriation 1262C of the 2000-2001 General Appropriations 30 Act, and notwithstanding the provisions of ss. 496.405(4)(c), 496.409(7), 496.410(15), and 496.419(9), Florida Statutes, the 31 59

moneys received and deposited into the General Inspection

Trust Fund may be used by the Department of Agriculture and

Consumer Services to defray the expenses of the department in

the discharge of any and all of its administrative and

regulatory powers and duties as prescribed by law. This

section is repealed on July 1, 2001.

Section 61. In order to implement Specific Appropriation 1641A of the 2000-2001 General Appropriations Act, subsection (15) of section 259.032, Florida Statutes, is amended to read:

259.032 Conservation and Recreation Lands Trust Fund; purpose.--

(15) For fiscal year $\underline{2000-2001}$ $\underline{1999-2000}$ only, moneys credited to the fund may be appropriated to provide grants to qualified local governmental entities pursuant to the provisions of s. 375.075. This subsection is repealed on July 1, 2001 $\underline{2000}$.

Section 62. In order to implement section 8 of the 2000-2001 General Appropriations Act, subsection (7) of section 110.12315, Florida Statutes, is amended to read:

110.12315 Prescription drug program.—The state employees' prescription drug program is established. This program shall be administered by the Department of Management Services, according to the terms and conditions of the plan as established by the relevant provisions of the annual General Appropriations Act and implementing legislation, subject to the following conditions:

(7) Notwithstanding the provisions of subsections (1) and (2), under the state employees' prescription drug program, effective October 1, 1999, copayments must be made as follows:

1	(a) For the period July 1, 2000, through December 31,
2	2000:
3	1. For generic drug with card\$7.
4	2. For brand name drug with card\$20.
5	3. For generic mail order drug with card\$7.
6	4. For brand name mail order drug with card\$20.
7	(b) Effective January 1, 2001:
8	1. For generic drug with card\$7.
9	2. For preferred brand name drug with card\$20.
10	3. For nonpreferred brand name drug with card\$35.
11	4. For generic mail order drug with card\$10.50.
12	5. For preferred brand name mail order drug with
13	card\$30.
14	6. For nonpreferred brand name drug with
15	card\$52.50.
16	(c) The Department of Management Services shall create
17	a preferred brand name drug list to be used in the
18	administration of the state employees' prescription drug
19	program.
20	(a) Twenty-dollar copayment for brand name drug with
21	card;
22	(b) Seven-dollar copayment for generic drug with card;
23	(c) Seven-dollar copayment for generic mail order
24	drug;
25	(d) Twenty-dollar copayment for brand name mail order
26	drug.
27	
28	This subsection expires July 1, 2001 2000.
29	Section 63. In order to implement section 8 of the
30	2000-2001 General Appropriations Act, section 110.1239,
31	Florida Statutes, is amended to read:
	61

110.1239 State group health insurance program funding.—For the 2000-2001 1999-2000 fiscal year only, it is the intent of the Legislature that the state group health insurance program be managed, administered, operated, and funded in such a manner as to maximize the protection of state employee health insurance benefits. Inherent in this intent is the recognition that the health insurance liabilities attributable to the benefits offered state employees should be fairly, orderly, and equitably funded. Accordingly:

- (1) The division shall determine the level of premiums necessary to fully fund the state group health insurance program for the next fiscal year. Such determination shall be made after each revenue estimating conference on health insurance as provided in s. 216.136(1), but not later than December 1 and April 1 of each fiscal year.
- (2) The Governor, in the Governor's recommended budget, shall provide premium rates necessary for full funding of the state group health insurance program, and the Legislature shall provide in the General Appropriations Act for a premium level necessary for full funding of the state group health insurance program.
- (3) For purposes of funding, any additional appropriation amounts allocated to the state group health insurance program by the Legislature shall be considered as a state contribution and thus an increase in the state premiums.
 - (4) This section is repealed on July 1, 2001 2000.

Section 64. In order to implement the revised budget structure contained in the 2000-2001 General Appropriations

Act for reorganizations approved by the Legislature but not appropriated in the General Appropriations Act, the effective date for necessary budget restructuring and account code

conversion of financial, personnel, purchasing, and similar system and data issues in systems, including, but not limited to, FLAIR, LAS/PBS, COPES, and SPURS, associated with such reorganizations may be extended to October 1, 2000, unless a later date is specified in such legislation.

Section 65. A section of this act that implements a specific appropriation or specifically identified proviso language in the 2000-2001 General Appropriations Act is void if the specific appropriation or specifically identified proviso language is vetoed. A section of this act that implements more than one specific appropriation or more than one portion of specifically identified proviso language in the 2000-2001 General Appropriations Act is void if all the specific appropriations or portions of specifically identified proviso language are vetoed.

Section 66. If any other act passed during the 2000 Regular Session of the Legislature or any extension thereof contains a provision that is substantively the same as a provision in this act, but that removes or is otherwise not subject to the future repeal applied to such provision by this act, the Legislature intends that the provision in the other act shall take precedence and shall continue to operate, notwithstanding the future repeal provided by this act.

Section 67. The performance measures and standards established in this section for individual programs in education agencies shall be applied to those programs for the 2000-2001 fiscal year. These performance measures and standards are directly linked to the appropriations made in the General Appropriations Act for Fiscal Year 2000-2001, as required by the Government Performance and Accountability Act of 1994.

1	(1) DEPARTMENT OF EDUCATION
2	(a) For the Private Colleges and Universities Program,
3	the outcome measures, output measures, and associated
4	performance standards with respect to funds provided in
5	Specific Appropriations 11, 15-27, 29-32, and 35-41 are as
6	follows:
7	1. FLORIDA RESIDENT ACCESS GRANT OUTCOME MEASURES
8	a. Retention rate of First Time in College (FTIC)
9	award recipients, using a 6-year rateFY 2001-2002 LBR
10	b. Graduation rate of FTIC award recipients, using a
11	6-year rateFY 2001-2002 LBR
12	2. FLORIDA RESIDENT ACCESS GRANT OUTPUT MEASURE
13	a. Number of degrees granted by level for FRAG
14	recipients and contract program recipientsFY 2001-2002 LBR
15	3. ACADEMIC CONTRACTS OUTCOME MEASURES
16	a. Retention rate of award
17	recipientsFY 2001-2002 LBR
18	b. Graduation rate of award
19	recipientsFY 2001-2002 LBR
20	c. Of those graduates remaining in Florida, the
21	percent employed at \$22,000 or more 1 year following
22	graduationFY 2001-2002 LBR
23	d. Of those graduates remaining in Florida, the
24	percent employed at \$22,000 or more 5 years following
25	graduationFY 2001-2002 LBR
26	e. Licensure/certification rates of award recipients
27	(where applicable)FY 2001-2002 LBR
28	4. ACADEMIC CONTRACTS OUTPUT MEASURES
29	a. Number of prior year's graduatesFY 2001-2002 LBR
30	b. Number of prior year's graduates remaining in
31	FloridaFY 2001-2002 LBR
	64

1	5. HISTORICALLY BLACK COLLEGES AND UNIVERSITIES
2	OUTCOME MEASURES
3	a. Retention rate of students, using a 6-year
4	rateFY 2001-2002 LBR
5	b. Graduation rate of students, using a 6-year
6	rateFY 2001-2002 LBR
7	6. HISTORICALLY BLACK COLLEGES AND UNIVERSITIES OUTPUT
8	MEASURE
9	a. Number of FTIC students, disaggregated by in-state
10	and out-of-stateFY 2001-2002 LBR
11	(b) For the Financial Aid Programs, the outcome
12	measures, output measures, and associated performance
13	standards with respect to funds provided in Specific
14	Appropriations 2 and 55 are as follows:
15	1. BRIGHT FUTURES SCHOLARSHIP OUTCOME MEASURES
16	a. Percent of high school graduates who successfully
17	completed the 19 core credits60%
18	b. Retention rate of FTIC award recipients, by
19	delivery system, using a 4-year rate for community colleges
20	and a 6-year rate for universitiesFY 2001-2002 LBR
21	c. Graduation rate of FTIC award recipients, by
22	delivery systemFY 2001-2002 LBR
23	d. Percent of high school graduates eligible for
24	awards who enrolled in a Florida postsecondary
25	institution84%
26	e. Percent of high school graduates attending Florida
27	postsecondary institutions51%
28	2. BRIGHT FUTURES SCHOLARSHIP OUTPUT MEASURE
29	a. Number of Bright Futures recipients73,406
30	3. FLORIDA STUDENT ASSISTANCE GRANTS (FSAG) OUTCOME
31	MEASURES
	65

1	a. Retention rate of FTIC award recipients, by
2	delivery systemFY 2001-2002 LBR
3	b. Graduation rate of FTIC award recipients, by
4	delivery systemFY 2001-2002 LBR
5	4. CRITICAL TEACHER SHORTAGE LOAN FORGIVENESS PROGRAM
6	OUTCOME MEASURE
7	a. Percent of recipients who, upon completion of the
8	program, work in fields in which there are
9	shortagesFY 2001-2002 LBR
10	(c) For the Public Schools Program, the outcome
11	measures, output measures, and associated performance
12	standards with respect to funds provided in Specific
13	Appropriations 3-7 and 59-121 are as follows:
14	1. KINDERGARTEN - GRADE TWELVE (K-12) OUTCOME
15	MEASURES
16	a. Number and percent of teachers with National
17	Teacher's Certification, reported by district1,046/0.8%
18	b. Number/percent of "A" schools, reported by
19	district254/10%
20	c. Number/percent of "D" or "F" schools, reported by
21	district494/20%
22	d. Number/percent of schools declining one or more
23	letter grades, reported by districtFY 2001-2002 LBR
24	e. Number/percent of schools improving one or more
25	letter grades, reported by districtFY 2001-2002 LBR
26	2. STATE OVERSIGHT AND ASSISTANCE TO PUBLIC SCHOOLS
27	OUTCOME MEASURES
28	a. Percent of teacher certificates issued within 30
29	days after receipt of application84%
30	b. Number of districts that have implemented a
31	high-quality professional development system, as determined by
	66

1	the Department of Education, based on its review of student
2	performance data and the success of districts in defining and
3	meeting the training needs of teachers12
4	c. Percent of current fiscal year competitive grants
5	initial disbursement made by December 1 of current
6	fiscal year100%
7	3. STATE OVERSIGHT AND ASSISTANCE TO PUBLIC SCHOOLS
8	OUTPUT MEASURE
9	a. Number of certification applications
10	processed56,000
11	(d) For the Workforce Development Program, the outcome
12	measures, output measures, and associated performance
13	standards with respect to funds provided in Specific
14	Appropriations 123-135 are as follows:
15	1. WORKFORCE DEVELOPMENT OUTCOME MEASURES
16	a. Number/percent of vocational certificate program
17	completers who are found placed according to the following
18	definitions:
19	(I) Level III - Completed a program identified as high
20	wage/high skill on the Occupational Forecasting Conference
21	list and found employed at \$4,680 or more per
22	quarter12,227/42.6%
23	(II) Level II - Completed a program identified for new
24	entrants on the Occupational Forecasting Conference list and
25	found employed at \$3,900 or more per quarter, or found
26	continuing education in a college-credit-level
27	program4,369/15.2%
28	(III) Level I - Completed any program not included in
29	Levels II or III and found employed, enlisted in the military,
30	or continuing their education at the vocational certificate
31	level

1	b. Number/percent of associate in science degree and
2	college-credit certificate program completers who are found
3	placed according to the following definitions:
4	(I) Level III - Completed a program identified as high
5	wage/high skill on the Occupational Forecasting Conference
6	list and found employed at \$4,680 or more per
7	quarter6,897/57.9%
8	(II) Level II - Completed a program identified for new
9	entrants on the Occupational Forecasting Conference list and
10	found employed at \$3,900 or more per quarter, or found
11	continuing education in a college-credit-level
12	program1,351/11.3%
13	(III) Level I - Completed any program not included in
14	Levels II or III and found employed, enlisted in the military,
15	or continuing their education at the vocational certificate
16	level1,661/13.9%
17	c. Number/percent of workforce development programs
18	which meet or exceed nationally recognized accrediting
19	standards for those programs which teach a subject matter for
20	which there is a nationally recognized accrediting
21	bodyFY 2001-2002 LBR
22	d. Number/percent of students attending workforce
23	development programs which meet or exceed nationally
24	recognized accrediting standardsFY 2001-2002 LBR
25	e. Number/percent of students completing workforce
26	development programs which meet or exceed nationally
27	recognized accrediting standardsFY 2001-2002 LBR
28	2. WORKFORCE DEVELOPMENT OUTPUT MEASURE
29	a. Number of adult basic education, including English
30	as a Second Language, and adult secondary education completion
31	
	68

1	noint gampletors who are found ampleyed or continuing their
	point completers who are found employed or continuing their
2	educationFY 2001-2002 LBR
3	(e) For the Community Colleges Program, the outcome
4	measures, output measures, and associated performance
5	standards with respect to funds provided in Specific
6	Appropriations 8 and 137-152 are as follows:
7	1. COMMUNITY COLLEGE OUTCOME MEASURES
8	a. Percent of Associate in Arts (AA) degree graduates
9	who transfer to a state university within 2 years67%
10	b. Percent of AA degree transfers to the State
11	University System who earn a 2.5 or above in the SUS after
12	1 year
13	c. Of the AA graduates who are employed full time
14	rather than continuing their education, the percent which are
15	in jobs earning at least \$9 an hour59%
16	d. Of the AA students who complete 18 credit hours,
17	the percent of whom graduate in 4 years, disaggregating the
18	data by the following groups: ethnic, disabled, limited
19	English speaking, and economically disadvantaged30%
20	e. Percent of students graduating with total
21	accumulated credit hours that are less than or equal to 120
22	percent of the degree requirement
23	f. Percent of students exiting the college-preparatory
24	program who enter college-level course work associated with
25	the AA, Associate in Science (AS), Postsecondary Vocational
26	Certificate, and Postsecondary Adult Vocational programs66%
27	g. Percent of AA degree transfers to the State
28	University System who started in College Prep and who earn a
29	2.5 in the SUS after 1 year
30	
31	
	69

1	h. Number/percent of AA partial completers
2	transferring to the State University System with at least 40
3	credit hoursFY 2001-2002 LBR
4	i. Number/FTEs of AA students who do not complete 18
5	credit hours within 4 yearsFY 2001-2002 LBR
6	j. Of the economically disadvantaged AA students who
7	complete 18 credit hours, the number and percent who graduate
8	with an AA degree within 4 yearsFY 2001-2002 LBR
9	k. Of the disabled AA students who complete 18 credit
10	hours, the number and percent who graduate with an AA degree
11	within 4 yearsFY 2001-2002 LBR
12	1. Of the black male AA students who complete 18
13	credit hours, the number and percent who graduate with
14	an AA degree within 4 yearsFY 2001-2002 LBR
15	m. Of the English as Second Language (college prep) or
16	English for Non-Speaker (college credit) students who complete
17	18 credit hours, the number and percent who graduate with an
18	AA degree within 4 yearsFY 2001-2002 LBR
19	n. Of the AA graduates who have not transferred to the
20	State University System, the number and percent who are found
21	placed in an occupation identified as high wage/high skill on
22	the Occupational Forecasting Conference list and found
23	employed at \$4,680 per quarter or moreFY 2001-2002 LBR
24	2. COMMUNITY COLLEGE OUTPUT MEASURES
25	a. Number of AA degrees granted29,000
26	b. Number of students receiving college preparatory
27	instruction94,000
28	c. Number of students enrolled in baccalaureate
29	programs offered on community college
30	campusesFY 2001-2002 LBR
31	
	70

1	(f) For the Postsecondary Education Planning
2	Commission (PEPC) Program, the outcome measures and associated
3	performance standards with respect to funds provided in
4	Specific Appropriations 153-158 are as follows:
5	1. PEPC OUTCOME MEASURE
6	a. Completed studies required by statute or the
7	General Appropriations Act
8	(g) For the State University System Program, the
9	outcome measures, output measures, and associated performance
10	standards with respect to funds provided in Specific
11	Appropriations 9A-9D and 160-182 are as follows:
12	1. STATE UNIVERSITY SYSTEM OUTCOME MEASURES
13	a. Graduation rate for First Time in College (FTIC)
14	students, using a 6-year rate61%
15	b. Retention rate for FTIC students, using a 6-year
16	rate71%
17	c. Graduation rate for AA transfer students, using a
18	4-year rate69%
19	d. Retention rate for AA transfer students, using a
20	4-year rate80%
21	e. Percent of students graduating with total
22	accumulated credit hours that are less than or equal to 115
23	percent of the degree requirement, disaggregating the data by
24	FTIC and AA transfers61%
25	f. Pass rate on licensure/certification exams, for the
26	first sittingFY 2001-2002 LBR
27	g. Of the prior year graduates remaining in Florida,
28	the percent employed at \$22,000 or more 1 year following
29	graduation
30	
31	
	71

1	h. Of those graduates remaining in Florida, the
2	percent employed at \$22,000 or more 5 years following
3	graduation90%
4	i. Percent of undergraduate students enrolled in
5	graduate school upon completion of the baccalaureate
6	degree16%
7	j. Externally generated research and training grant
8	funds (federal, state, local, business, and industry) per
9	state-funded ranked faculty full-time
10	equivalentFY 2001-2002 LBR
11	k. Average number of articles in Institute for
12	Scientific Information Publication Count per ranked
13	facultyFY 2001-2002 LBR
14	l. For IFAS only, the percent of public service
15	projects where the beneficiary is satisfied or highly
16	satisfied with the extension assistance98%
17	m. Of the total instructional effort by level, the
18	percent of effort provided by faculty:
19	(I) Lower level35%
20	(II) Upper level50%
21	(III) Graduate55%
22	n. Number and percent of qualified Florida students,
23	those applicants meeting BOR admission standards, admitted as
24	FTIC studentsFY 2001-2002 LBR/95%
25	o. Percent of FTIC students admitted as student
26	profile assessments10%
27	p. Percent of student profile assessments who are
28	out-of-state students10%
29	q. Of total faculty effort allocated for public
30	service, the percent devoted to public schools25%
31	2. STATE UNIVERSITY SYSTEM OUTPUT MEASURES
	72

1	a. Number of degrees granted, baccalaureate37,982
2	b. Number of degrees granted, masters11,008
3	c. Number of degrees granted, doctoral1,255
4	d. Number of degrees granted, professional1,170
5	(h) For the Vocational Rehabilitation Program, the
6	purpose of which is to empower individuals with disabilities
7	to maximize their employment, economic self-sufficiency, and
8	independence, the outcome measures, output measures, and
9	associated performance standards with respect to funds in
10	Specific Appropriations 10E-10N are as follows:
11	1. VOCATIONAL REHABILITATION OUTCOME MEASURES
12	a. Percent/number of customers gainfully employed
13	(rehabilitated) at least 90 days:63%/10,500
14	(I) Of VR severely disabled63.5%/4,100
15	(II) Of VR most severely disabled56.5%/4,600
16	(III) Of all other VR disabled
17	b. Percent/number of VR customers placed in
18	competitive employment97.5%/10,237
19	c. Percent/number of VR customers retained in
20	employment after 1 year62.5%/5,500
21	d. Average annual earnings of VR customers at
22	placement\$13,900
23	e. Average annual earnings of VR customers after
24	1 year\$14,400
25	f. Percent of case costs covered by third-party
26	payers
27	g. Average cost of case life (to division):
28	(I) For severely disabled VR customers\$3,311
29	(II) For most severely disabled VR customers\$3,175
30	(III) For all other disabled VR customers\$400
31	
	73

1	h. Maintain the annual rate and number of
2	rehabilitation customers gainfully employed at least 90 days
3	at 68.3% and 847 customers, or more
4	2. VOCATIONAL REHABILITATION OUTPUT MEASURES
5	a. Number of customers reviewed for
6	eligibility26,500
7	b. Number of individualized written plans for
8	services22,500
9	c. Number of customers served72,000
10	d. Customer caseload per counseling/case management
11	team member161
12	e. Percent of eligibility determinations completed in
13	compliance with federal law92.5%
14	Section 68. The performance measures and standards
15	established in this section for individual programs in human
16	services agencies shall be applied to those programs for the
17	2000-2001 fiscal year. These performance measures and
18	standards are directly linked to the appropriations made in
19	the General Appropriations Act for Fiscal Year 2000-2001, as
20	required by the Government Performance and Accountability Act
21	of 1994.
22	(1) AGENCY FOR HEALTH CARE ADMINISTRATION
23	(a) For the Administration and Support Program, the
24	outcome measures, output measures, and associated performance
25	standards with respect to funds provided in Specific
26	Appropriations 184-190 are as follows:
27	1. OUTCOME MEASURES
28	a. Administrative cost as a percent of total agency
29	costs1.2%
30	b. Information technology costs as a percent of agency
31	administrative costs9.6%
	74

1	2. OUTPUT MEASURE
2	a. Number of information technology service
3	hours
4	(b) For the Health Care Services Program, the outcome
5	measures, output measures, and associated performance
6	standards with respect to funds provided in Specific
7	Appropriations 191-251 are as follows:
8	1. CHILDREN SPECIAL HEALTH CARE (KIDCARE PROGRAM)
9	OUTCOME MEASURES
10	a. Percent of eligible uninsured children who receive
11	health benefits coverage100%
12	b. Percent of children enrolled with up-to-date
13	immunizations80%
14	c. Percent of compliance with the standards
15	established in the Guidelines for Health Supervision of
16	Children and Youth as developed by the American Academy of
17	Pediatrics for children eligible under the program80%
18	d. Percent of families satisfied with the care
19	provided under the program90%
20	2. CHILDREN SPECIAL HEALTH CARE (KIDCARE PROGRAM)
21	OUTPUT MEASURES
22	a. Total number of uninsured children enrolled in
23	KidCare400,982
24	b. Number of uninsured children enrolled in Florida
25	Healthy Kids261,927
26	c. Number of uninsured children enrolled in
27	Medikids30,994
28	d. Number of uninsured children enrolled in Children's
29	Medical Services Network6,326
30	e. Number of uninsured children enrolled in the
31	Medicaid Expansion
	75

1	f. Number of uninsured children enrolled in Medicaid
2	as a result of outreach efforts85,000
3	3. EXECUTIVE DIRECTION AND SUPPORT SERVICES OUTCOME
4	MEASURE
5	a. Administrative cost as a percent of total program
6	costs1.2%
7	4. EXECUTIVE DIRECTION AND SUPPORT SERVICES OUTPUT
8	MEASURES
9	a. Average number of days between receipt of clean
10	Medicaid claim and payment16
11	b. Number of Medicaid claims received115,612,455
12	c. Number of Medicaid claims paid75,319,381
13	5. MEDICAID SERVICES TO INDIVIDUALS OUTCOME
14	MEASURES
15	a. Percent of women receiving adequate prenatal
16	care85%
17	b. Neonatal mortality rate per 1,0004.7
18	c. Average number of months between pregnancies for
19	those receiving family planning services
20	d. Percent of eligible children who received all
21	required components of EPSDT screen72%
22	e. Percent of child hospitalizations for conditions
23	preventable with good ambulatory care7.5%
24	f. Percent of nondisabled working age adult
25	hospitalizations for conditions preventable with good
26	ambulatory care12.5%
27	g. Percent of disabled working age adult
28	hospitalizations for conditions preventable with good
29	ambulatory care13.5%
30	h. Percent of elder hospitalizations for conditions
31	preventable with good ambulatory care13%
	76

1	6. MEDICAID SERVICES TO INDIVIDUALS OUTPUT MEASURES
2	a. Number of women receiving prenatal care143,852
3	b. Number of vaginal deliveries58,225
4	c. Number of women receiving family planning
5	services256,496
6	d. Number of children ages 1-20 enrolled in
7	Medicaid1,179,147
8	e. Number of children receiving EPSDT
9	<u>services193,031</u>
10	f. Number of hospital inpatient services provided to
11	<u>children44,353</u>
12	g. Number of physician services provided to
13	children3,927,330
14	h. Number of prescribed drugs provided to
15	children3,101,827
16	i. Percent of nondisabled adults receiving a
17	service
18	j. Percent of enrolled disabled adults receiving a
19	service87.6%
20	k. Percent of hospital stays for elder recipients
21	exceeding length of stay criteria9.5%
22	1. Number of elders enrolled in long-term care
23	waivers
24	m. Number of hospital inpatient services provided to
25	elders111,883
26	n. Number of physician services provided to
27	elders3,042,986
28	o. Number of prescribed drugs provided to
29	elders10,044,825
30	7. MEDICAID LONG TERM CARE OUTCOME MEASURES
31	
	77

1	a. Percent of elder hospitalizations for conditions
2	preventable with good ambulatory care13%
3	b. Percent of developmentally disabled
4	hospitalizations for conditions preventable with good
5	ambulatory care
6	8. MEDICAID PREPAID HEALTH PLAN OUTCOME MEASURES
7	a. Percent of elder and disabled hospitalizations for
8	conditions preventable with good ambulatory care15%
9	b. Percent of women and child hospitalizations for
10	conditions preventable with good ambulatory care14.2%
11	(c) For the Health Care Regulation Program, the
12	outcome measures, output measures, and associated performance
13	standards with respect to funds provided in Specific
14	Appropriations 252-263 are as follows:
15	1. HEALTH FACILITIES AND PRACTITIONER REGULATION
16	OUTCOME MEASURES
17	a. Percent of Priority I practitioner investigations
18	resulting in emergency action25%
19	b. Average number of days to take emergency action on
20	Priority I practitioner investigations60
21	c. Percent of cease and desist orders issued to
22	unlicensed practitioners in which another complaint of
23	unlicensed activity is subsequently filed against the same
24	practitioner6%
25	d. Percent of initial investigations and
26	recommendations as to the existence of probable cause
27	completed within 180 days after receipt of complaint85%
28	e. Percent of investigations of alleged unlicensed
29	facilities and programs that have been previously issued a
30	cease and desist order, that are confirmed as repeated
31	unlicensed activity8%
	78

1	f. Percent of Priority I consumer complaints about
2	licensed facilities and programs that are investigated within
3	48 hours100%
4	g. Percent of accredited hospitals and ambulatory
5	surgical centers cited for not complying with life safety,
6	licensure, or emergency access standards9%
7	h. Percent of validation surveys that are consistent
8	with findings noted during the accreditation survey98%
9	i. Percent of nursing home facilities with
10	deficiencies that pose a serious threat to the health, safety,
11	or welfare of the public2%
12	j. Percent of assisted living facilities with
13	deficiencies that pose a serious threat to the health, safety,
14	or welfare of the public2%
15	k. Percent of home health facilities with deficiencies
16	that pose a serious threat to the health, safety, or welfare
17	of the public0%
18	1. Percent of clinical laboratories with deficiencies
19	that pose a serious threat to the health, safety, or welfare
20	of the public0%
21	m. Percent of ambulatory surgical centers with
22	deficiencies that pose a serious threat to the health, safety,
23	or welfare of the public2%
24	n. Percent of hospitals with deficiencies that pose a
25	serious threat to the health, safety, or welfare of the
26	public2%
27	o. Percent of hospitals that fail to report serious
28	incidents (agency identified)5%
29	p. Percent of hospitals that fail to report peer
30	review disciplinary actions (agency identified)2%
31	
	79
	13

1	q. Percent of new recipients voluntarily selecting
2	managed care plan71%
3	r. Administrative cost as a percent of total program
4	costs6.4%
5	2. HEALTH FACILITIES AND PRACTITIONER REGULATION
6	OUTPUT MEASURES
7	a. Number of practitioner complaints determined
8	legally sufficient6,836
9	b. Number of legally sufficient practitioner
10	complaints resolved by findings of no probable cause (nolle
11	prosse)
12	c. Number of legally sufficient practitioner
13	complaints resolved by findings of no probable cause (letters
14	of guidance)
15	d. Number of legally sufficient practitioner
16	complaints resolved by findings of no probable cause (notice
17	of noncompliance)3
18	e. Number of legally sufficient practitioner
19	complaints resolved by findings of probable cause - issuance
20	of citation for minor violations62
21	f. Number of legally sufficient practitioner
22	complaints resolved by findings of stipulations or informal
23	hearings1,023
24	g. Number of legally sufficient practitioner
25	complaints resolved by findings of formal hearings37
26	h. Average number of practitioner complaint
27	investigations per FTE227
28	i. Number of inquiries to the call center regarding
29	practitioner licensure and disciplinary information115,230
30	j. Number of facility emergency actions taken89
31	
	80

1	k. Total number of full facility quality-of-care
2	surveys conducted4,980
3	1. Number of nursing home full facility
4	quality-of-care surveys conducted712
5	m. Number of assisted living facility full facility
6	quality-of-care surveys conducted762
7	n. Number of home health agency full facility
8	quality-of-care surveys conducted
9	o. Number of clinical laboratory full facility
10	quality-of-care surveys conducted
11	p. Number of hospital full facility quality-of-care
12	surveys conducted
13	q. Number of other full facility quality-of-care
14	surveys conducted
15	r. Average processing time (in days) for Statewide
16	Provider and Subscriber Assistance Panel cases165
17	s. Number of nursing home plans and construction
18	reviews performed
19	t. Number of hospital plan and construction reviews
20	performed
21	u. Number of ambulatory surgical center plans and
22	construction reviewed
23	v. Average number of hours for a nursing home plans
24	and construction review30
25	w. Average number of hours for a hospital plans and
26	construction review35
27	x. Average number of hours for an ambulatory surgical
28	center plans and construction review
29	y. Number of new enrollees provided choice
30	counseling
31	(2) DEPARTMENT OF CHILDREN AND FAMILY SERVICES
-	(1) During of Children in the Hilling During Cold.
	81

1	(a) For the Executive Leadership Program, the outcome
2	measures, output measures, and associated performance
3	standards with respect to funds provided in Specific
4	Appropriations 264-268 are as follows:
5	1. EXECUTIVE DIRECTION AND SUPPORT SERVICES OUTCOME
6	MEASURE
7	a. Administrative cost as a percent of total agency
8	costs0.3%
9	(b) For the Support Services Program, the outcome
10	measures, output measures, and associated performance
11	standards with respect to funds provided in Specific
12	Appropriations 269-293 are as follows:
13	1. INFORMATION TECHNOLOGY OUTCOME MEASURE
14	a. Information technology costs as a percent of total
15	agency costs
16	2. INFORMATION TECHNOLOGY OUTPUT MEASURES
17	a. Number of computer programs supported22,485
18	b. Number of computer programs designed and
19	developed22,485
20	3. ASSISTANT SECRETARY FOR ADMINISTRATION OUTCOME
21	MEASURE
22	a. Administrative cost as a percent of total agency
23	costs1%
24	4. DISTRICT ADMINISTRATION OUTCOME MEASURE
25	a. Administrative cost as a percent of total agency
26	costs1.6%
27	(c) For the Family Safety Program, the outcome
28	measures, output measures, and associated performance
29	standards with respect to funds provided in Specific
30	Appropriations 294-325B are as follows:
31	
	82

1	1. CHILD CARE REGULATION AND INFORMATION OUTCOME
2	MEASURE
3	a. Percent of licensed child care facilities and homes
4	with no class 1 (serious) violations during their licensure
5	<u>year97%</u>
6	2. CHILD CARE REGULATION AND INFORMATION OUTPUT
7	MEASURE
8	a. Number of facilities and homes licensed5,692
9	3. ADULT PROTECTION OUTCOME MEASURES
10	a. Percent of protective supervision cases in which no
11	report alleging abuse, neglect, or exploitation is received
12	while the case is open (from beginning of protective
13	supervision for a maximum of 1 year)97%
14	b. Ratio of domestic violence incidents reported
15	resulting in injury or harm to clients as a result of
16	inadequate security procedures per 1,000 shelter
17	daysFY 2001-2002 LBR
18	c. Percent of adult and child victims in shelter more
19	than 72 hours having a plan for family safety and security
20	when they leave shelter95%
21	4. ADULT PROTECTION OUTPUT MEASURES
22	a. Number of investigations32,281
23	b. Number of persons receiving protective supervision
24	<u>services628</u>
25	c. Number of persons referred to other
26	agencies
27	d. Number of individuals served in emergency
28	shelters13,578
29	e. Number of individuals counseled97,343
30	5. CHILD ABUSE PREVENTION AND INTERVENTION OUTCOME
31	MEASURE
	83

1	a. Percent of children in families who complete
2	intensive child abuse prevention programs of 3 months or more
3	who are not abused or neglected within 12 months after program
4	completion96%
5	b. Per capita child abuse rate23/1,000
6	c. Number of children in families served53,500
7	6. CHILD PROTECTION AND PERMANENCY OUTCOME MEASURES
8	a. Percent of children who have no findings of child
9	maltreatment within 1 year after case closure from
10	services95%
11	b. Percent of children reunified with family who
12	return to foster care within 1 year after case closure3%
13	c. Percent of children not abused or neglected during
14	services97%
15	d. Percent of children who exited out-of-home care by
16	the 12th month30%
17	e. Percent of cases reviewed by supervisors in
18	accordance with department timeframes for early warning
19	system100%
20	f. Percent of alleged victims seen within 24
21	hours100%
22	g. Percent of investigations completed within 30
23	days100%
24	h. Percent of children removed from a home who are
25	placed with a relative as a result of a child protective
26	investigationFY 2001-2002 LBR
27	i. Percent of children removed from a home who are
28	placed in out-of-home care (excluding relative placements) as
29	a result of a child protective
30	investigationFY 2001-2002 LBR
31	
	0.4
	84

1	j. Percent of foster homes that exceed their licensed
2	capacity without a current waiverFY 2001-2002 LBR
3	k. Percent of case plans completed within 60 days
4	after the child is removed from the homeFY 2001-2002 LBR
5	1. Percent of children who are adopted of the number
6	of children legally available for adoption90%
7	7. CHILD PROTECTION AND PERMANENCY OUTPUT MEASURES
8	a. Reports of child abuse/neglect177,196
9	b. Children identified as abused/neglected during
10	year75,000
11	c. Children receiving adoptive services4,500
12	d. Children receiving adoption subsidies13,209
13	8. FLORIDA ABUSE HOTLINE OUTCOME MEASURE
14	a. Percent of calls made to the Florida Abuse Hotline
15	that were abandoned7%
16	9. FLORIDA ABUSE HOTLINE OUTPUT MEASURE
17	a. Calls answered441,000
18	10. PROGRAM MANAGEMENT AND COMPLIANCE OUTCOME
19	MEASURE
20	a. Administrative cost as a percent of total program
21	costs6.4%
22	(d) For the Persons with Disabilities Program, the
23	outcome measures, output measures, and associated performance
24	standards with respect to funds provided in Specific
25	Appropriations 326-360 are as follows:
26	1. DEVELOPMENTAL SERVICES PUBLIC FACILITIES OUTCOME
27	MEASURES
28	a. Annual number of significant reportable incidents
29	per 100 persons with developmental disabilities living in
30	developmental services institutions24
31	b. Percent of people with improved quality of
	85
	U J

1	life40%
2	2. DEVELOPMENTAL SERVICES PUBLIC FACILITIES OUTPUT
3	MEASURES
4	a. Adults incompetent to proceed provided competency
5	training and custodial care in the Mentally Retarded
6	Defendants Program141
7	b. Adults receiving services in developmental services
8	institutions1,419
9	3. HOME AND COMMUNITY SERVICES OUTCOME MEASURES
10	a. Percent of people receiving home and community
11	services with improved quality of life (waiver and
12	nonwaiver)53%
13	b. Percent of people receiving private ICF/DD with
14	improved quality of life40%
15	c. Percent of people who have a quality-of-life score
16	of 19 out of 25 or greater on the Outcome Based Performance
17	Measures Assessment at annual reassessment18%
18	d. Percent of people who are employed in integrated
19	settings
20	4. HOME AND COMMUNITY SERVICES OUTPUT MEASURES
21	a. Children and adults provided residential
22	care5,330
23	b. Number of people served in the community (not in
24	private ICF/DDs)
25	c. Number of people served in private
26	facilities
27	5. IN-HOME SERVICES FOR DISABLED ADULTS OUTCOME
28	MEASURE
29	a. Percent of adults with disabilities receiving
30	services who are not placed in a nursing home99%
31	
	86

1	6. IN-HOME SERVICES FOR DISABLED ADULTS OUTPUT
2	MEASURE
3	a. Number of disabled adults provided in-home
4	supports4,302
5	7. PROGRAM MANAGEMENT AND COMPLIANCE OUTCOME
6	MEASURE
7	a. Administrative cost as a percent of total program
8	costs0.12%
9	(e) For the Mental Health Program, the outcome
10	measures, output measures, and associated performance
11	standards with respect to funds provided in Specific
12	Appropriations 361-390 are as follows:
13	1. VIOLENT SEXUAL PREDATOR OUTPUT MEASURES
14	a. Number of sexual predators served4,750
15	b. Number of people served who are committed89
16	c. Number of people served who are noncommitted60
17	2. ADULT COMMUNITY MENTAL HEALTH SERVICES OUTCOME
18	MEASURES
19	a. Average annual number of days spent in the
20	community (not in institutions or other facilities) for adults
21	with a serious and persistent mental illness
22	b. Average functional level based on Global Assessment
23	of Functioning score for adults with a serious and persistent
24	mental illness50
25	c. Average annual days worked for pay for adults with
26	a serious and persistent mental illness40
27	d. Percent of clients with a serious and persistent
28	mental illness who worked during the yearFY 2001-2002 LBR
29	e. Percent of community partners (serious and
30	persistent mental illness) satisfied based on survey90%
31	
	87

1	f. Average Global Assessment of Functioning scale
2	change score for adults in mental health crisis8
3	g. Percent of adults in mental health crisis not
4	readmitted within 30 days97%
5	h. Percent of community partners (adults in mental
6	health crisis) satisfied based on survey90%
7	i. Average functional level based on Global Assessment
8	of Functioning score for adults with forensic involvement45
9	j. Percent of adults with forensic involvement who
10	violate their conditional release under chapter 916, Florida
11	Statutes, and are recommitted4%
12	k. Percent of community partners (adults in mental
13	health crisis) satisfied based on survey90%
14	l. Average annual number of days spent in the
15	community (not in institutions or other facilities) for adults
16	with forensic involvement
17	3. ADULT COMMUNITY MENTAL HEALTH SERVICES OUTPUT
18	MEASURES
19	a. Number of adults with a serious and persistent
20	mental illness in the community served53,736
21	b. Number of adults in mental health crisis
22	served
23	c. Number of adults with forensic involvement
24	served896
25	4. CHILDREN'S MENTAL HEALTH SERVICES OUTCOME
26	MEASURES
27	a. Percent of children with mental illness restored to
28	competency and recommended to proceed with a judicial
29	hearing90%
30	
31	
	0.0
	88

1	b. Percent of children with mental retardation
2	restored to competency and recommended to proceed with a
3	judicial hearing68%
4	c. Percent of community partners satisfied with
5	program (children incompetent to proceed in Juvenile Justice)
6	based upon a survey90%
7	d. Projected annual days serious emotionally disturbed
8	(SED) children (excluding those in juvenile justice
9	facilities) spend in the community
10	e. Percent of available school days SED children
11	attended during the last 30 days86%
12	f. Percent of SED community partners satisfied based
13	on a survey90%
14	g. Average functional level score SED children will
15	have achieved on the Children's Global Assessment of
16	Functioning scale50
17	h. Percent of improvement of the emotional condition
18	or behavior of the child or adolescent evidenced by resolving
19	the presented problem and symptoms of the serious emotional
20	disturbance recorded in the initial
21	assessmentFY 2001-2002 LBR
22	i. Projected annual days emotionally disturbed (ED)
23	children (excluding those in juvenile justice facilities)
24	spend in the community349
25	j. Percent of available days ED children attended
26	school during the last 30 days89%
27	k. Percent of ED community partners satisfied based on
28	a survey90%
29	l. Percent of improvement of the emotional condition
30	or behavior of the child or adolescent evidenced by resolving
31	
	89

1	the presented problem and symptoms of the emotional
2	disturbance recorded in the initial
3	assessment
4	m. Average functional level score ED children will
5	have achieved on the Children's Global Assessment of
6	Functioning scale57
7	5. CHILDREN'S MENTAL HEALTH SERVICES OUTPUT
8	MEASURES
9	a. Number served who are incompetent to proceed226
10	b. Number of SED children to be served32,817
11	c. Number of ED children to be served18,272
12	d. Number of at-risk children to be served2,000
13	6. ADULT MENTAL HEALTH TREATMENT FACILITIES OUTCOME
14	MEASURES
15	a. Percent of civil commitment patients who improve
16	mental health based on the Positive and Negative Syndrome
17	Scale64%
18	b. Average civil commitment scores on community
19	readiness/ability surveyFY 2001-2002 LBR
20	c. Percent of civil commitment patients readmitted
21	within 1 yearFY 2001-2002 LBR
22	d. Percent of civil commitment community partners
23	satisfied based on surveyFY 2001-2002 LBR
24	e. Percent of people in civil commitment served who
25	are discharged to the community40%
26	f. Annual number of harmful events per 100 residents
27	in civil commitment in each mental health institution15
28	g. Average number of days to restore competency for
29	adults in forensic commitment174
30	h. Percent of forensic residents restored to
31	competency within 12 monthsFY 2001-2002 LBR
	90

1	i. Annual number of harmful events per 100 residents
2	in forensic commitment in each mental health institution5
3	j. Percent of forensic commitment community partners
4	satisfied based on survey90%
5	7. ADULT MENTAL HEALTH TREATMENT FACILITIES OUTPUT
6	MEASURES
7	a. Number of people in civil commitment served2,700
8	b. Number of civil commitment adult abuse reports
9	confirmed or proposed confirmedFY 2001-2002 LBR
10	c. Number of forensic commitment adult abuse reports
11	confirmed or proposed confirmedFY 2001-2002 LBR
12	d. Number of adults in forensic commitment
13	served
14	8. PROGRAM MANAGEMENT AND COMPLIANCE OUTCOME
15	MEASURE
16	a. Administrative cost as a percent of total program
17	costs
18	(f) For the Substance Abuse Program, the outcome
19	measures, output measures, and associated performance
20	standards with respect to funds provided in Specific
21	Appropriations 391-398A are as follows:
22	1. PROGRAM MANAGEMENT AND COMPLIANCE OUTCOME
23	MEASURE
24	a. Administrative cost as a percent of total program
25	costs
26	2. CHILD SUBSTANCE-ABUSE-PREVENTION, EVALUATION, AND
27	TREATMENT SERVICES OUTCOME MEASURES
28	a. Percent of children with substance abuse who
29	complete treatment72%
30	
31	
	91

1	b. Percent of children with substance abuse who are
2	drug free during the 12 months following completion of
3	treatment52%
4	c. Percent of children with substance abuse under the
5	supervision of the state receiving substance-abuse treatment
6	who are not committed to the Department of Juvenile Justice
7	during the 12 months following treatment completion85%
8	d. Percent of community partners satisfied based on
9	survey85%
10	e. Percent of children at risk of substance abuse in
11	targeted prevention programs who achieve expected level of
12	improvement in reading75%
13	f. Percent of children at risk of substance abuse in
14	targeted prevention programs who achieve expected level of
15	improvement in math75%
16	g. Percent of children at risk of substance abuse who
17	receive targeted prevention services who are not admitted to
18	substance-abuse services during the 12 months after completion
19	of prevention services95%
19 20	of prevention services95% 3. CHILD SUBSTANCE-ABUSE-PREVENTION SERVICES OUTPUT
20 21	3. CHILD SUBSTANCE-ABUSE-PREVENTION SERVICES OUTPUT
20 21 22	3. CHILD SUBSTANCE-ABUSE-PREVENTION SERVICES OUTPUT MEASURES
20 21 22 23	3. CHILD SUBSTANCE-ABUSE-PREVENTION SERVICES OUTPUT MEASURES a. Number of children with substance-abuse problems
20 21 22 23 24	3. CHILD SUBSTANCE-ABUSE-PREVENTION SERVICES OUTPUT MEASURES a. Number of children with substance-abuse problems served
20 21 22 23 24 25	3. CHILD SUBSTANCE-ABUSE-PREVENTION SERVICES OUTPUT MEASURES a. Number of children with substance-abuse problems served
20 21 22 23 24 25 26	3. CHILD SUBSTANCE-ABUSE-PREVENTION SERVICES OUTPUT MEASURES a. Number of children with substance-abuse problems served
20 21 22 23 24 25 26 27	3. CHILD SUBSTANCE-ABUSE-PREVENTION SERVICES OUTPUT MEASURES a. Number of children with substance-abuse problems served
20 21 22 23 24 25 26 27 28	3. CHILD SUBSTANCE-ABUSE-PREVENTION SERVICES OUTPUT MEASURES a. Number of children with substance-abuse problems served
20 21 22 23 24 25 26 27 28 29	3. CHILD SUBSTANCE-ABUSE-PREVENTION SERVICES OUTPUT MEASURES a. Number of children with substance-abuse problems served
20	3. CHILD SUBSTANCE-ABUSE-PREVENTION SERVICES OUTPUT MEASURES a. Number of children with substance-abuse problems served

4. ADULT SUBSTANCE-ABUSE-PREVENTION, EVALUATION, AND
TREATMENT SERVICES OUTCOME MEASURES
a. Percent of adults who are drug free during the 12
months following completion of treatment54%
b. Percent of adults employed upon discharge from
treatment services65%
c. Percent change in the number of clients with
arrests within 90 days following discharge compared to number
with arrests within 90 days prior to admission55%
d. Percent of community partners satisfied based on
survey82%
e. Percent of adults in child welfare protective
supervision who have case plans requiring substance-abuse
treatment who are receiving treatment53%
f. Percent of clients who complete treatment68%
5. ADULT SUBSTANCE-ABUSE-PREVENTION, EVALUATION, AND
TREATMENT SERVICES OUTPUT MEASURES
a. Number of adults served124,400
b. Number of adults in child welfare protective
supervision who have case plans requiring substance-abuse
treatment who are receiving treatment5,000
c. Number of adults provided detoxification and crisis
supports23,000
d. Number of at-risk adults provided prevention
services53,000
e. Number of adults provided treatment20,213
f. Number of adults in need given
aftercare/follow-up14,826
(g) For the Economic Self-Sufficiency Program, the
outcome measures, output measures, and associated performance
93

1	standards with respect to funds provided in Specific
2	Appropriations 399-435 are as follows:
3	1. COMPREHENSIVE ELIGIBILITY SERVICES OUTCOME
4	MEASURE
5	a. Percent of all applications processed within time
6	standards98%
7	2. COMPREHENSIVE ELIGIBILITY SERVICES OUTPUT
8	MEASURE
9	a. Total number of applications2,890,790
10	3. PROGRAM MANAGEMENT AND COMPLIANCE OUTCOME
11	MEASURE
12	a. Administrative cost as a percent of total program
13	costs
14	4. FRAUD PREVENTION AND BENEFIT RECOVERY OUTCOME
15	MEASURES
16	a. Percent of Food Stamp benefits determined
17	accurately90.7%
18	b. Percent of cash assistance benefits determined
19	accurately93.89%
20	c. Percent of dollars collected for established
21	benefit recovery claims64.1%
22	d. Percent of suspected fraud cases referred that
23	result in front-end fraud prevention savings70%
24	5. FRAUD PREVENTION AND BENEFIT RECOVERY OUTPUT
25	MEASURES
26	a. Dollars collected through benefit
27	recovery\$14,725,000
28	b. Number of front-end fraud prevention investigations
29	completed25,230
30	c. Dollars saved through front-end fraud
31	prevention\$18,929,800
	0.4
	94

1	6. SPECIAL ASSISTANCE PAYMENTS OUTCOME MEASURE
2	a. Percent of Optional State Supplementation (OSS)
3	applications processed within time standards98%
4	7. SPECIAL ASSISTANCE PAYMENTS OUTPUT MEASURE
5	a. Number of applications processed for Optional State
6	Supplementation payments5,640
7	8. WORK AND GAIN ECONOMIC SELF-SUFFICIENCY (WAGES) AND
8	EMPLOYMENT SUPPORTS OUTCOME MEASURES
9	a. Percent of 4-year-old children placed with
10	contracted providers in care for 9 months who enter
11	kindergarten ready to learn as determined by the Florida
12	Partnership for School Readiness83%
13	b. Percent of cash and welfare-transition clients who
14	need child care who receive subsidized child care
15	services
16	c. Percent of working poor clients
17	(nonwelfare-transition) who receive subsidized child care
18	<u>services71%</u>
19	9. WORK AND GAIN ECONOMIC SELF-SUFFICIENCY (WAGES) AND
20	EMPLOYMENT SUPPORTS OUTPUT MEASURES
21	a. Number of cash assistance participants referred to
22	the regional workforce development boards121,000
23	b. Number of children who received subsidized child
24	<u>care services147,085</u>
25	10. REFUGEES OUTCOME MEASURE
26	a. Percent of Refugee Assistance cases accurately
27	closed at 8 months or less98%
28	11. REFUGEES OUTPUT MEASURE
29	a. Number of refugee cases closed5,840
30	(3) DEPARTMENT OF ELDERLY AFFAIRS
31	
	95

1	(a) For the Services to Elders Program, the outcome
2	measures, output measures, and associated performance
3	standards with respect to funds provided in Specific
4	Appropriations 436-461 are as follows:
5	1. COMPREHENSIVE ELIGIBILITY SERVICES OUTCOME
6	MEASURES
7	a. Percent of elders CARES determined to be eligible
8	for nursing home placement who are diverted16.8%
9	b. Percent of CARES imminent-risk referrals
10	served90%
11	2. COMPREHENSIVE ELIGIBILITY SERVICES OUTPUT
12	MEASURE
13	a. Total number of CARES assessments64,356
14	3. HOME AND COMMUNITY SERVICES OUTCOME MEASURES
15	a. Percent of Adult Protective Services (APS)
16	referrals who are in need of immediate services to prevent
17	further harm who are served within 72 hours95%
18	b. Costs of home and community-based care (including
19	non-DOEA programs) is less than nursing home care for
20	comparable client groupsFY 2001-2002 LBR
21	c. Percent of elders assessed with high or
22	moderate-risk environments who improved their environment
23	score70%
24	d. Percent of new service recipients with high-risk
25	nutrition scores whose nutritional status improved60%
26	e. Percent of new service recipients whose ADL
27	assessment score has been maintained or improved60.6%
28	f. Percent of new service recipients whose IADL
29	assessment score has been maintained or improved60%
30	g. Percent of family and family-assisted caregivers
31	who self-report they are very likely to provide care92%
	96

1	h. Percent of Community Care for the Elderly clients
2	defined as "probable Medicaid eligibles" who remain in
3	state-funded programs15%
4	4. HOME AND COMMUNITY SERVICES OUTPUT MEASURES
5	a. Number of people served139,331
6	b. Number of congregate meals provided4,709,932
7	5. EXECUTIVE DIRECTION AND SUPPORT SERVICES OUTCOME
8	MEASURES
9	a. Administrative and support cost as a percent of
10	total agency costs4%
11	b. Increase the percent of participants passing the
12	competency test80%
13	c. Agency information technology cost as a percent of
14	total agency costs0.6%
15	6. EXECUTIVE DIRECTION AND SUPPORT SERVICES OUTPUT
16	MEASURE
17	a. Number of Assisted Living Facility and Adult Family
18	Care Home proprietors and staff trained
19	7. CONSUMER ADVOCATE SERVICES OUTCOME MEASURE
20	a. Percent of complaint investigations initiated
21	within 5 working days90%
22	8. CONSUMER ADVOCATE SERVICES OUTPUT MEASURES
23	a. Number of judicially approved guardianship
24	plans340
25	b. Number of complaint investigations
26	completed8,500
27	(4) DEPARTMENT OF HEALTH
28	(a) For the Executive Direction and Administration
29	Program, the outcome measures, output measures, and associated
30	performance standards with respect to funds provided in
31	Specific Appropriations 462-474 are as follows:
	97

1	1. EXECUTIVE DIRECTION AND SUPPORT SERVICES OUTCOME
2	MEASURES
3	a. Administrative costs as a percent of total agency
4	costs1%
5	b. Percent of middle and high school students who
6	report using tobacco products in the last 30 days25.5%
7	2. EXECUTIVE DIRECTION AND SUPPORT SERVICES OUTPUT
8	MEASURE
9	a. Number of middle and high school students provided
10	comprehensive tobacco prevention education121,185
11	3. INFORMATION TECHNOLOGY OUTCOME MEASURE
12	a. Percent of hardware, software, and networks meeting
13	department standards98%
14	4. INFORMATION TECHNOLOGY OUTPUT MEASURES
15	a. Number of custom and in-house applications
16	<u>supported42</u>
17	b. Number of personal computers, servers, and e-mail
18	users supported19,588
19	(b) For the Community Public Health Program, the
20	outcome measures, output measures, and associated performance
21	standards with respect to funds provided in Specific
22	Appropriations 475-544B are as follows:
23	1. FAMILY HEALTH SERVICES OUTCOME MEASURES
24	a. Total infant mortality rate per 1,000 live
25	births6.9
26	b. Nonwhite infant mortality rate per 1,000 nonwhite
27	births
28	c. Percent of low-birth-weight births among prenatal
29	Women, Infants, and Children program clients7.9%
30	d. Live births to mothers age 15-19 per 1,000 females
31	<u>15-1955.4</u>
	98

1	e. Percent of mothers 15-19 having a repeat
2	birth16%
3	f. Percent of targeted low-income population receiving
4	dental health services from a county health department10.5%
5	g. Percent of students who visit the health clinic and
6	are able to return to class rather than leaving school90%
7	2. FAMILY HEALTH SERVICES OUTPUT MEASURES
8	a. Number of women and infants receiving Healthy Start
9	services145,000
10	b. Average monthly participants in Women, Infants, and
11	Children program339,000
12	c. Number of clients served in county health
13	department Family Planning programs162,000
14	d. Number of teens age 15-19 served in county health
15	department Family Planning programs43,725
16	e. Number of adults and children receiving county
17	health department sponsored professional dental care79,400
18	f. Number of children served in the county health
19	department Child Health program
20	g. Number of School Health nursing assessments
21	provided885,000
22	h. Number of women, infants, and children provided
23	food and nutrition services (WIC and Child Care
24	Food)443,100
25	i. Number of KidCare outreach services1,680,000
26	3. INFECTIOUS-DISEASE PREVENTION AND CONTROL OUTCOME
27	MEASURES
28	a. AIDS case rate per 100,000 population35.5
29	b. HIV/AIDS resident total deaths per 100,000
30	population9.6
31	c. Chlamydia case rate per 100,000 population195
	99

1	d. Tuberculosis case rate per 100,000 population8
2	e. Immunization rate among 2-year-olds90%
3	f. Vaccine-preventable disease rate per 100,000
4	population3.26
5	4. INFECTIOUS-DISEASE PREVENTION AND CONTROL OUTPUT
6	MEASURES
7	a. Number of HIV/AIDS counseling and testing services
8	provided annually220,000
9	b. Number of HIV partner notification services
10	provided annually8,500
11	c. Number of clients served in county health
12	department sexually transmitted disease programs78,000
13	d. Number of tuberculosis medical management services
14	provided25,245
15	e. Number of patients who complete tuberculosis
16	therapy at the A.G. Holley tuberculosis hospital90
17	f. Number of immunization services provided by county
18	<pre>public health departments1,629,815</pre>
19	g. Number of HIV/AIDS patient care services provided
20	to individuals
21	5. ENVIRONMENTAL HEALTH SERVICES OUTCOME MEASURES
22	a. Food and waterborne disease cases per 1,000
23	facilities regulated by the department4.4
24	b. Overall sanitation and safety score in department
25	regulated facilities97.2%
26	c. Septic tank failure rate per 1,000 within 2 years
27	after system installation2.4
28	6. ENVIRONMENTAL HEALTH SERVICES OUTPUT MEASURES
29	a. Number of department regulated facilities
30	<u>inspected</u> 122,527
31	
	100
	100

1	b. Number of onsite sewage disposal system inspections
2	completed295,000
3	c. Control of radiation threats as measured by the
4	number of x-ray machines inspected
5	d. Number of water systems and storage tanks
6	inspected
7	7. STATEWIDE HEALTH SUPPORT SERVICES OUTCOME
8	MEASURES
9	a. Percent saved on prescription drugs compared to
10	market price30%
11	b. Percent of laboratory samples passing standardized
12	<pre>proficiency testing100%</pre>
13	c. Percent of vital statistics records completed
14	within established timeframes99%
15	(c) For the Children's Medical Services (CMS) Program,
16	the outcome measures, output measures, and associated
17	performance standards with respect to funds provided in
18	Specific Appropriations 545-571 are as follows:
19	1. CHILDREN'S SPECIAL HEALTH CARE OUTCOME MEASURES
20	a. Percent of families in Children's Medical Services
21	(CMS) Program Network indicating a positive perception of
22	care95%
23	b. Percent of CMS Network enrollees in compliance with
24	the periodicity schedule for well-child care90%
25	c. Percent of eligible infants/toddlers provided CMS
26	program Early Intervention program services90%
27	d. Percent of Child Protection Team (CPT) team
28	assessments provided to Family Safety and Preservation program
29	within established timeframes90%
30	2. CHILDREN'S SPECIAL HEALTH CARE OUTPUT MEASURES
31	
	101
	= * =

1	a. Number of children enrolled in CMS program Network
2	(Medicaid and Non-Medicaid)
3	b. Number of clients receiving services in the CMS
4	program Early Intervention program29,000
5	c. Number of children receiving Child Protection Team
6	(CPT) assessments27,500
7	(d) For the Health Care Practitioner and Access
8	Program, the outcome measures, output measures, and associated
9	performance standards with respect to funds provided in
10	Specific Appropriations 572-592B are as follows:
11	1. MEDICAL QUALITY ASSURANCE OUTCOME MEASURES
12	a. Number of unlicensed individuals identified and
13	referred to State Attorneys
14	b. Percent of health care practitioners' applications
15	for licensure completed within 90 days100%
16	2. MEDICAL QUALITY ASSURANCE OUTPUT MEASURES
17	a. Number of unlicensed individuals investigated364
18	b. Number of initial health care practitioner licenses
19	processed48,946
20	c. Number of initial health care practitioner licenses
21	issued43,531
22	d. Number of licenses issued and renewed by
23	mail314,688
24	3. COMMUNITY HEALTH RESOURCES OUTCOME MEASURES
25	a. Percent of emergency medical service providers
26	found to have a significant deficiency during licensure
27	inspection8.5%
28	b. Age-adjusted injury death rate per 100,00057
29	c. Number of emergency medical service providers
30	licensed annually249
31	
	100
	102

1	d. Number of medical students who do a rotation in a
2	medically underserved area715
3	e. Number of persons who receive continuing education
4	services through Work Force Development16,400
5	4. COMMUNITY HEALTH RESOURCES OUTPUT MEASURES
6	a. Number of providers recruited for underserved
7	areas46
8	b. Number of brain and spinal cord injury victims
9	reintegrated to the community3,384
10	c. Number of emergency medical services providers
11	licensed and emergency medical technicians and paramedics
12	certified31,930
13	(e) For the Disability Determinations Program, the
14	outcome measures, output measures, and associated performance
15	standards with respect to funds provided in Specific
16	Appropriations 592C-592E are as follows:
17	1. DISABILITY BENEFITS DETERMINATIONS OUTCOME
18	MEASURE
19	a. Percent of Title II and XVI disability decisions
20	completed accurately as measured by the Social Security
21	Administration92%
22	2. DISABILITY BENEFITS DETERMINATIONS OUTPUT
23	MEASURE
24	a. Number of Title II and XVI disability decisions
25	completed212,489
26	(5) DEPARTMENT OF VETERANS' AFFAIRS
27	(a) For the Services to Veterans Program, the outcome
28	measures, output measures, and associated performance
29	standards with respect to funds provided in Specific
30	Appropriations 593-611 are as follows:
31	1. VETERANS' HOMES OUTCOME MEASURES
	103

1	a. Occupancy rate for veterans homes in operation for
2	2 years or longer75%
3	b. Percent of veterans' homes that received gold-star
4	certification by AHCAFY 2001-2002 LBR
5	2. VETERANS' HOMES OUTPUT MEASURE
6	a. Number of veterans' homes beds available390
7	3. VETERANS' CLAIMS OUTCOME MEASURE
8	a. Percent of "ready to rate" claims submitted to
9	USDVA compared to total claims submitted2%
10	4. VETERANS' CLAIMS OUTPUT MEASURES
11	a. Number of veterans served195,000
12	b. Number of claims processed15,500
13	5. VETERANS' FIELD SERVICES OUTCOME MEASURE
14	a. Value of cost avoidance because of issue
15	resolution\$4,680,000
16	6. VETERANS' FIELD SERVICES OUTPUT MEASURE
17	a. Number of veterans served (benefited) by issue
18	resolution240,000
19	7. EXECUTIVE DIRECTION AND SUPPORT SERVICES OUTCOME
20	MEASURES
21	a. Administrative cost as a percent of total agency
22	costs8%
23	b. Percent of time computer network is available for
24	use or response time85%
25	c. Number of veterans or eligible dependents enrolled
26	in certified educational programs27,000
27	d. Percent of veterans, families, and survivors aware
28	of FDVA services43%
29	e. Percent of schools certified after submission of
30	application100%
31	
	104
	104

1	8. EXECUTIVE DIRECTION AND SUPPORT SERVICES OUTPUT
2	MEASURES
3	a. Number of constituents served559,000
4	b. Value of veterans' education benefits
5	paid\$110 million
6	c. Number of Florida education institution programs
7	certified3,000
8	d. Number of staff supported by the information
9	technology service through networking, software, and hardware
10	support540
11	Section 69. The performance measures and standards
12	established in this section for individual programs in public
13	safety and judiciary agencies shall be applied to those
14	programs for the 2000-2001 fiscal year. These performance
15	measures and standards are directly linked to the
16	appropriations made in the General Appropriations Act for
17	Fiscal Year 2000-2001, as required by the Government
18	Performance and Accountability Act of 1994.
19	(1) DEPARTMENT OF CORRECTIONS
20	(a) For the Security and Institutional Operations
21	Program, the outcome measures, output measures, and associated
22	performance standards with respect to funds provided in
23	Specific Appropriations 625-700 are as follows:
24	1. OUTCOME MEASURES
25	a. Number of escapes from the secure perimeter of
26	major institutions0
27	b. Percent of inmates who did not escape when assigned
28	outside a secure perimeter99.9%
29	c. Number of batteries committed by inmates on one or
30	more persons per 1,000 inmatesFY 2001-2002 LBR
31	
	105
	105

1	d. Number of inmates receiving major disciplinary
2	reports per 1,000 inmates
3	e. Percent of random inmate drug tests that are
4	negative98.5%
5	f. Percent of reported criminal incidents
6	investigated by the Inspector General's Office100%
7	g. Percent of victim notifications that meet the
8	statutory time period requirements100%
9	h. Percent of available inmates who work83.5%
10	i. Number of available work assignments35,203
11	j. Number of inmates available for work
12	assignmentsFY 2001-2002 LBR
13	k. Percent of those available for work who are not
14	assigned1.4%
15	l. Annual cost savings to the state for using inmate
16	labor for maintenance of state
17	rights-of-wayFY 2001-2002 LBR
18	m. Percent of inmates placed in a facility that
19	provides at least one of inmate's primary program
20	needsFY 2001-2002 LBR
21	2. OUTPUT MEASURE
22	a. Number of new inmates received and
23	oriented
24	(b) For the Health Care Program, the outcome measures,
25	output measures, and associated performance standards with
26	respect to funds provided in Specific Appropriations 737-750
27	are as follows:
28	1. INMATE HEALTH SERVICES OUTCOME MEASURES
29	a. Health care grievances that are upheld:
30	(I) Number60
31	(II) Percent
	106

1	b. Number of suicides per 100,000 inmates compared to
2	the national average for correctional facilities/institutions:
3	(I) Within DOCFY 2001-2002 LBR
4	(II) National averageFY 2001-2002 LBR
5	c. Comparison of per diems for General Medical
6	Services:
7	(I) DOCFY 2001-2002 LBR
8	(II) HMOFY 2001-2002 LBR
9	(III) Medicaid HMOFY 2001-2002 LBR
10	d. Comparison of per diems for Mental Health Services:
11	(I) DOCFY 2001-2002 LBR
12	(II) HMOFY 2001-2002 LBR
13	(III) Medicaid HMOFY 2001-2002 LBR
14	e. Comparison of per diems for hospitalization
15	contracts:
16	(I) DOCFY 2001-2002 LBR
17	(II) HMOFY 2001-2002 LBR
18	(III) Medicaid HMOFY 2001-2002 LBR
19	f. Comparison of per diems for hospitalization
20	contracts:
21	(I) DOC(to be reported by the department)
22	(II) HMO(to be reported by the department)
23	(III) Medicaid HMO(to be reported by the department)
24	(c) For the Community Corrections Program, the outcome
25	measures, output measures, and associated performance
26	standards with respect to funds provided in Specific
27	Appropriations 701-736 are as follows:
28	1. OUTCOME MEASURES
29	a. Status of offenders 2 years after the period of
30	supervision was imposed:
31	(I) Revoked:
	107

1	(A) NumberFY 2001-2002 LBR
2	(B) PercentFY 2001-2002 LBR
3	(II) Absconded:
4	(A) NumberFY 2001-2002 LBR
5	(B) PercentFY 2001-2002 LBR
6	b. Percent of offenders that successfully complete
7	their sentence or are still under supervision at the end of a
8	2-year measurement period56.9%
9	c. Percent of offenders who successfully complete
10	supervision and are not subsequently recommitted to DOC for
11	committing a new crime within 2 years:
12	(I) To prison98.9%
13	(II) To supervision94.4%
14	d. Percent of court-ordered amounts collected from
15	offenders on community supervision only by DOC
16	for restitutionFY 2001-2002 LBR
17	e. Percent of court-ordered amounts collected from
18	offenders on community supervision only by DOC for other
19	court-ordered costsFY 2001-2002 LBR
20	f. Percent of court-ordered amounts collected from
21	offenders on community supervision only by DOC for costs of
22	supervisionFY 2001-2002 LBR
23	g. Percent of court-ordered amounts collected for
24	subsistence from offenders/inmates in community correctional
25	centersFY 2001-2002 LBR
26	h. Percent of court-ordered amounts collected for
27	subsistence from offenders/inmates in probation and
27 28	<pre>subsistence from offenders/inmates in probation and restitution centersFY 2001-2002 LBR</pre>
28	restitution centers
28 29	restitution centers

a. Number of monthly personal contacts with offenders
supervised in the community compared to the department
standard:
(I) Administrative0.2
(II) Basic risk1.3
(III) Enhanced risk
(IV) Intensive risk1.9
(V) Close risk2.5
(VI) Community Control6.5
b. Substance abuse tests administered to offenders
being supervised in the communityFY 2001-2002 LBR
c. Score sheets processed122,722
(d) For the Correctional Education and Rehabilitation
Program, the outcome measures, output measures, and associated
performance standards with respect to funds provided in
Specific Appropriations 751-766 are as follows:
1. OUTCOME MEASURES
a. Percent of inmates completing mandatory literacy
programs who score at or above 9th grade level on next Test
for Adult Basic Education (TABE)16%
b. Percent of inmates who successfully complete
mandatory literacy programs52%
c. Percent of inmates who successfully complete GED
education programs14%
d. Percent of inmates who need special education
programs who participate in special education (federal law)
programsFY 2001-2002 LBR
e. Percent of inmates who successfully complete
vocational education programs32%

1	f. Percent of community supervision offenders who have
2	completed drug treatment without subsequent recommitment to
3	community supervision or prison within 24 months after
4	release93.2%
5	g. Percent of inmates who have completed drug
6	treatment without subsequent recommitment to community
7	supervision or prison within 24 months after release72.9%
8	h. Percent of inmates who need programs and
9	successfully complete Drug Abuse Education/Treatment
10	programs
11	i. Average increase in grade level achieved by inmates
12	participating in educational programs per instructional
13	period0.6
14	j. Percent of community supervision offenders who
15	successfully complete transition, rehabilitation, or support
16	programs without subsequent recommitment to community
17	supervision or prison for 24 months after release85.5%
18	k. Percent of inmates who successfully complete
19	transition, rehabilitation, or support programs without
20	subsequent recommitment to community supervision or prison for
21	24 months after release72.9%
22	2. OUTPUT MEASURES
23	a. Number of transition plans completed for inmates
24	released from prisonFY 2001-2002 LBR
25	b. Percent of transition plans completed for inmates
26	released from prisonFY 2001-2002 LBR
27	c. Percent of inmates participating in religious
28	programmingFY 2001-2002 LBR
29	
30	Additional measures and standards as contained in reviews
31	required by ss. 11.513 and 216.0166, Florida Statutes, shall
	110

be included in the agency fiscal year 2001-2002 legislative budget request. Measures for which data are unavailable should be included with an explanation as to the utility of the measure.

- Administrative Commission shall recommend standards for the following outcomes and outputs for fiscal year 2000-2001 to the appropriate legislative committees. For each outcome and output, or for each group of integrally related outcomes and outputs, the commission shall identify total associated costs for producing that outcome or output, based on the fiscal year 1999-2000 budget, in order to improve the Legislature's ability to appropriate funds, compare activities, and evaluate commission activities for efficiency:
- (a) For the Justice Administrative Commission Program,
 the outcome measures, output measures, and associated
 performance standards with respect to funds provided in
 Specific Appropriations 774-781B are as follows:
- 1. EXECUTIVE DIRECTION AND SUPPORT SERVICES OUTCOME MEASURES.--
- <u>a. Number of material/substantial audit findings</u>
 related to areas of direct JAC responsibility to its
 customers.
- <u>b. Percent of invoices processed within statutory timeframes.</u>
 - 2. BUDGET SERVICES OUTPUT MEASURE. --
- $\underline{\text{a. Number of budget amendments processed and agency}}$ transfers processed.
 - 3. ACCOUNTING SERVICES OUTPUT MEASURES.--
- a. Number of accounting transactions (FLAIR) processed.

1	b. Number of financial reports produced.
2	4. HUMAN RESOURCES OUTPUT MEASURE
3	a. Number of reports prepared.
4	5. PAYROLL SERVICES OUTPUT MEASURE
5	a. Number of employee and position transactions
6	(COPES) processed by type.
7	6. TECHNOLOGY SERVICES OUTPUT MEASURES
8	a. Number of JAC staff users directly supported.
9	b. Number of JAC computer devices directly supported.
10	c. Number of IRM reports provided to the State
11	Technology Office.
12	7. ADMINISTRATION OUTPUT MEASURE
13	a. Number of public records requests.
14	(3) STATE ATTORNEYS Each state attorney shall
15	recommend standards for the following outcomes and outputs for
16	fiscal year 2000-2001 to the appropriate legislative
17	committees. For each outcome and output, or for each group of
18	integrally related outcomes and outputs, the state attorney
19	shall identify total associated costs for producing that
20	outcome or output, based on the fiscal year 1999-2000 budget,
21	in order to improve the Legislature's ability to appropriate
22	funds, compare activities, and evaluate state attorney
23	activities for efficiency:
24	(a) For the Criminal Prosecutions and Civil Actions
25	Program, the outcome measures, output measures, and associated
26	performance standards with respect to funds provided to each
27	State Attorney Office in Specific Appropriations 782-924A are
28	as follows:
29	1. OUTCOME MEASURES
30	a. Offenders who qualify for enhanced sentencing for
31	whom state attorneys requested enhanced sentencing and the
	112

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number for whom judges ordered enhanced sentencing. "Enhanced
1
2
   sentencing" includes Habitual Offender, Violent Habitual
3
   Offender, Violent Career Criminal, Prison Releasee Reoffender,
4
    10-20-Life, and Three-Strikes statutes:
5
         (I) Number.
6
          (II) Percent.
7
           b. Number of dispositions by trial verdicts, pleas,
8
   nontrial, and otherwise disposed of.
9
           c. Percent of dispositions by trial verdicts, pleas,
   nontrial, and otherwise disposed of.
10
           d. Number of Baker Act hearings in which the
11
   recommendation of the state attorney was supported by the
12
13
   court.
14
           e. Cases in which restitution was recommended and
15
   ordered:
16
         (I) Number.
17
          (II) Percent.
18
           f. Number of substantiated Bar grievances filed
19
   annually.
20
          g. Percent of substantiated Bar grievances filed
   annually.
21
22
           h. Cases in which child support was requested and
23
   ordered:
24
          (I) Number.
          (II) Percent.
25
26
           i. Annual attorney turnover rates.
27
           2. CRIMINAL PROSECUTION OUTPUT MEASURES.--
28
           a. Number of criminal case referrals:
29
          (I) Misdemeanor.
30
          (II) Felony.
31
          (III) Juvenile.
                                 113
```

CODING: Words stricken are deletions; words underlined are additions.

1	b. Number of filings:
2	(I) Misdemeanor.
3	(II) Felony.
4	(III) Juvenile.
5	c. Average number of referrals per attorney:
6	(I) Misdemeanor.
7	(II) Felony.
8	(III) Juvenile.
9	d. Average number of filings per attorney:
10	(I) Misdemeanor.
11	(II) Felony.
12	(III) Juvenile.
13	e. Average paid attorney hours worked in office per
14	case.
15	f. Average paid attorney hours worked in court per
16	case.
17	3. INVESTIGATION SERVICES OUTPUT MEASURE
18	a. Number of cases investigated and reviewed.
19	4. VICTIM/WITNESS SERVICES OUTPUT MEASURES
20	a. Number of victim contacts and notifications.
21	b. Number of witness contacts and notifications.
22	c. Number of restitution actions for victims.
23	5. CHILD WELFARE LEGAL SERVICES OUTPUT MEASURES
24	a. Number of child welfare referrals received and
25	acted upon.
26	b. Percent of child welfare referrals received and
27	acted upon.
28	6. POSTCONVICTION RELIEF SERVICES OUTPUT MEASURES
29	a. Number of postconviction relief responses.
30	b. Number of habeas corpus responses.
31	7. CIVIL ACTION SERVICES OUTPUT MEASURES
	114

CODING: Words stricken are deletions; words underlined are additions.

1	a. Number of child support enforcement referrals
2	handled.
3	b. Number of sexual predator civil commitment
4	proceedings.
5	c. Number of truancy interventions.
6	d. Number of citizen dispute mediations.
7	e. Number of worthless check diversions.
8	f. Number of domestic violence diversions.
9	g. Number of statutory pretrial interventions.
LO	h. Number of cases referred to drug court.
L1	i. Number of actions for the following:
L2	(I) Public records requests.
L3	(II) Bond validations.
L4	(III) Expungements.
L5	(IV) Forfeiture.
L6	(V) Baker Act hearings.
L7	(VI) Bond estreatures.
L8	(4) PUBLIC DEFENDERS Each public defender shall
L9	recommend standards for the following outcomes and outputs for
20	fiscal year 2000-2001 to the appropriate legislative
21	committees. For each outcome and output, or for each group of
22	integrally related outcomes and outputs, the public defender
23	shall identify total associated costs for producing that
24	outcome or output, based on the fiscal year 1999-2000 budget,
25	in order to improve the Legislature's ability to appropriate
26	funds, compare activities, and evaluate public defender
27	activities for efficiency:
28	(a) For the Public Defender Trial Program, the outcome
29	measures, output measures, and associated performance
30	standards with respect to funds provided to each Trial Public
31	
	115

1	Defender Office in Specific Appropriations 925-1044A are as
2	follows:
3	1. OUTCOME MEASURES
4	a. Percent of public defender clients in custody
5	contacted within 72 hours after appointment.
6	b. Number of felony and misdemeanor cases resolved
7	within speedy rule limit, unless dismissed.
8	c. Percent of felony and misdemeanor cases resolved
9	within speedy rule limit, unless dismissed.
LO	d. Number of substantiated Bar grievances filed
L1	annually.
L2	e. Percent of substantiated Bar grievances filed
L3	annually.
L4	f. Annual attorney turnover rates.
L5	2. OUTPUT MEASURES
L6	a. Number of criminal cases closed.
L7	b. Number of civil cases closed.
L8	c. Number of pleas.
L9	d. Number of trials.
20	e. Number of cases nolle prossed or dismissed.
21	f. Number of clients represented.
22	g. Number of cases closed.
23	h. Number of contested violation-of-probation
24	hearings.
25	i. Number of conflict hearings.
26	j. Number of initial interviews for assigned cases.
27	(5) APPELLATE PUBLIC DEFENDERS Each appellate public
28	defender shall recommend standards for the following outcomes
29	and outputs for fiscal year 2000-2001 to the appropriate
30	legislative committees. For each outcome and output, or for
31	each group of integrally related outcomes and outputs, the
	116

appellate public defender shall identify total associated 2 costs for producing that outcome or output, based on the 3 fiscal year 1999-2000 budget, in order to improve the <u>Legislature's ability</u> to appropriate funds, compare 4 activities, and evaluate appellate public defender activities 5 6 for efficiency: 7 (a) For the Public Defender Appellate Program, the 8 outcome measures, output measures, and associated performance 9 standards with respect to funds provided to each Appellate Public Defender Office in Specific Appropriations 1045-1069A 10 are as follows: 11 12 1. OUTCOME MEASURES.--13 a. Percent of appeals resolved. 14 b. Number of substantiated Bar grievances filed annually. 15 16 c. Percent of substantiated Bar grievances filed 17 annually. d. Annual attorney turnover rates. 18 19 2. OUTPUT MEASURES.--20 a. Number of clients represented. 21 b. Number of briefs filed. 22 c. Number of writs filed. 23 d. Number of cases closed. CAPITAL COLLATERAL REGIONAL COUNSELS. -- Each 24 25 capital collateral regional counsel shall recommend standards for the following outcomes and outputs for fiscal year 26 27 2000-2001 to the appropriate legislative committees. For each 28 outcome and output, or for each group of integrally related 29 outcomes and outputs, the counsel shall identify total associated costs for producing that outcome or output, based 30

on the fiscal year 1999-2000 budget, in order to improve the

1	Legislature's ability to appropriate funds, compare
2	activities, and evaluate counsel activities for efficiency:
3	(a) For the Capital Collateral Regional Counsels
4	Program, the outcome measures, output measures, and associated
5	performance standards with respect to funds provided to each
6	Capital Collateral Regional Counsel office in Specific
7	Appropriations 1070-1092 are as follows:
8	1. OUTCOME MEASURES
9	a. Percent of cases in which postconviction motion,
10	postconviction appeal, federal habeas corpus motion, or
11	federal appeal is timely filed, without extension.
12	b. Number of decisions by the court to release a death
13	row inmate.
14	c. Number of new trials granted to death row inmates.
15	d. Number of new sentencing hearings granted.
16	e. Number of other appeals granted.
17	f. Percent of substantiated Bar grievances filed
18	annually.
19	g. Annual attorney turnover rates.
20	h. Number/percent of final decisions from the courts:
21	(I) Number of decisions by the court to release death
22	row inmates.
23	(II) Number of new trials granted to death row
24	inmates.
25	(III) Number of new sentencing hearings granted.
26	(IV) Number of other appeals granted.
27	2. REQUESTS FOR PUBLIC RECORDS AND ANALYSIS SERVICES
28	OUTPUT MEASURES
29	a. Number of death row case requests for public
30	records made.
31	
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1	b. Number of formal legal and background death row
2	case record analyses made.
3	c. Average number of hours per public records
4	analysis.
5	3. DEATH ROW CASE INVESTIGATION SERVICES OUTPUT
6	MEASURES
7	a. Number of death row cases investigated.
8	b. Average number of hours per death row case
9	investigated.
10	c. Number of witnesses and experts interviewed.
11	4. DEATH PENALTY LEGAL SERVICES OUTPUT MEASURES
12	a. Number of death penalty inmate contacts made.
13	b. Average number of hours per inmate contact made.
14	c. Number of evidentiary hearings on actions which are
15	authorized by statute.
16	d. Number of appellate actions which are authorized by
17	statute.
18	e. Average number of hours per evidentiary hearing.
19	f. Average number of hours per appellate action.
20	g. Number of issues raised by CCRC that are formally
21	considered by the courts which were not ruled procedurally
22	barred or without merit.
23	h. Percent of issues raised by CCRC that are formally
24	considered by the courts which were not ruled procedurally
25	barred or without merit.
26	i. Number of requested extensions of time granted
27	following court considerations.
28	j. Percent of requested extensions of time granted
29	following court considerations.
30	k. Number of CCRC court issues not ruled on by the
31	courts due to merit of at least one issue.
	119

1. Number of issues raised by CCRC that are summarily 1 dismissed by the courts or, if formally considered by the 2 3 courts, ruled to be procedurally barred or without merit. 4 m. Percent of issues raised by CCRC that are summarily 5 dismissed by the courts or, if formally considered by the 6 courts, ruled to be procedurally barred or without merit. 7 n. Number of postconviction actions which contain a 8 request by the CCRC for the court to grant leave to amend a 9 postconviction action. 5. ADDITIONAL MEASURES. -- Additional measures and 10 standards as contained in reviews required by ss. 11.513 and 11 12 216.0166, Florida Statutes, shall be included in the agency fiscal year 2001-2002 legislative budget request. Measures for 13 14 which data are unavailable should be included with an 15 explanation as to the utility of the measure. Specifically, the following data should be reported: 16 17 a. Number of CCRC active state court cases in total 18 and number/percent by procedural stage: 19 (I) Number/percent in Stage One (cases where the 20 capital defendant's fully pled postconviction action is filed 21 in the trial court). 22 (II) Number/percent in Stage Two (cases where there is 23 a final order granting or denying the capital defendant's motion for postconviction relief). 24 25 (III) Number/percent in Stage Three (cases where the 26 capital defendant's brief or briefs that address the trial 27 court's final order granting or denying the motion for 28 postconviction relief has been filed with the Supreme Court). 29 (IV) Number/percent in Stage Four (cases where the 30 appeal of the trial court's denial of the capital defendant's

motion for postconviction relief is completed).

1	(V) Number/percent in Stage Five (cases where a
2	petition has been filed for writ of certiorari in the Supreme
3	Court of the United States).
4	b. Number of CCRC active federal court system cases in
5	total and percent of the cases by procedural stage:
6	(I) Number/percent in Stage One (cases where the
7	capital defendant's complete original motion for habeas corpus
8	is filed in federal court).
9	(II) Number/percent in Stage Two (cases where there is
10	a final order granting or denying the capital defendant's
11	motion for post-habeas corpus relief).
12	(III) Number/percent in Stage Three (cases where the
13	capital defendant's brief or briefs that address the federal
14	court's final order granting or denying the capital
15	defendant's motion for habeas corpus postconviction relief has
16	been filed with the Circuit Court of Appeals).
17	(IV) Number/percent in Stage Four (cases where the
18	appeal of the federal court's denial of the capital
19	defendant's motion for habeas corpus relief is completed).
20	(V) Number/percent in Stage Five (cases where a
21	petition has been filed for writ of certiorari in the Supreme
22	Court of the United States).
23	(7) DEPARTMENT OF JUVENILE JUSTICE
24	(a) For the Juvenile Detention Program, the outcome
25	measures, output measures, and associated performance
26	standards with respect to funds provided in Specific
27	Appropriations 1093-1101 are as follows:
28	1. SECURE DETENTION OUTCOME MEASURES
29	a. Number of escapes from secure detention
30	<u>facilities</u> 0
31	
	121

1	b. Number of batteries per 1,000 youth based on
2	average daily population in secure detention:
3	(I) Youth on youth84
4	(II) Youth on staff20
5	c. Percent of youth who remain crime free while in
6	secure detention97%
7	2. SECURE DETENTION OUTPUT MEASURE
8	a. Number of admissions to secure detention
9	facilities61,844
10	3. HOME/NONSECURE DETENTION OUTCOME MEASURE
11	a. Percent of successful completions without
12	committing a new law or contract violation, failure to appear,
13	an abscond, or contempt of court
14	4. HOME DETENTION OUTPUT MEASURES
15	a. Number of admissions into home detention35,549
16	b. Average daily population for home
17	detentionFY 2001-2002 LBR
18	(b) For the Residential Corrections Program, the
19	outcome measures, output measures, and associated performance
20	standards with respect to funds provided in Specific
21	Appropriations 1122-1139 are as follows:
22	1. RESIDENTIAL SERVICES OUTCOME MEASURES
23	a. Percent of youth who remain crime free 1 year after
24	release53%
25	b. Number of escapes from residential commitment
26	programsFY 2001-2002 LBR
27	c. Number of youth-on-youth batteries per
28	1000 youthFY 2001-2002 LBR
29	d. Number of youth-on-staff batteries per
30	1000 youthFY 2001-2002 LBR
31	
	122
	122

1	e. Percent of residential commitment program reviews
2	conducted by Quality Assurance, which indicate satisfactory or
3	higher ratings on overall quality
4	(calendar year)LBR
5	f. Total collections of statutorily mandated
6	maintenance feesFY 2001-2002 LBR
7	2. RESIDENTIAL SERVICES OUTPUT MEASURES
8	a. Youth served in residential commitment:
9	(I) Total number of youth servedFY 2001-2002 LBR
10	(II) Average daily population of youth
11	servedFY 2001-2002 LBR
12	b. Number of residential commitment beds
13	on lineFY 2001-2002 LBR
14	c. Number of youth receiving substance abuse
15	treatmentFY 2001-2002 LBR
16	(c) For the Probation and Community Corrections
17	Program, the outcome measures, output measures, and associated
18	performance standards with respect to funds provided in
19	Specific Appropriations 1102-1111 are as follows:
20	1. OUTCOME MEASURES
21	a. Percent of youth who remain crime free during
22	aftercare supervisionFY 2001-2002 LBR
23	b. Percent of juveniles who remain crime free 1 year
24	after release from aftercareFY 2001-2002 LBR
25	c. Percent of youth who remain crime free 1 year after
26	release from nonresidential commitmentFY 2001-2002 LBR
27	d. Percent of youth who remain crime free 1 year after
28	release from probationFY 2001-2002 LBR
29	e. Average time in days to make recommendations to the
30	State Attorney once the law enforcement report is received9
31	2. OUTPUT MEASURES
	123
	123

1	a. Youth received at intakeFY 2001-2002 LBR
2	b. Number of youth under aftercare
3	supervisionFY 2001-2002 LBR
4	c. Number of youth under probation
5	supervisionFY 2001-2002 LBR
6	d. Number of youth receiving nonresidential
7	delinquency rehabilitation servicesFY 2001-2002 LBR
8	e. Average annual community supervision
9	caseload40:1
10	f. Average annual intake and assessment
11	caseloadFY 2001-2002 LBR
12	(d) For the Prevention and Victim Services Program,
13	the outcome measures, output measures, and associated
14	performance standards with respect to funds provided in
15	Specific Appropriations 1140-1149A are as follows:
16	1. OUTCOME MEASURE
17	a. Percent of youth who remain crime free 6 months
18	after receiving prevention services85%
19	2. OUTPUT MEASURE
20	a. Number of youth served with prevention
21	services121,264
22	
23	Additional measures and standards as contained in reviews
24	required by ss. 11.513 and 216.0166, Florida Statutes, shall
25	be included in the agency fiscal year 2001-2002 legislative
26	budget request. Measures for which data are unavailable should
27	be included with an explanation as to the utility of the
28	measure.
29	(8) DEPARTMENT OF LAW ENFORCEMENT
30	(a) For the Criminal Justice Investigations and
31	Forensic Science Program, the outcome measures, output
	124

1	measures, and associated performance standards with respect to
2	funds provided in Specific Appropriations 1161-1174 are as
3	follows:
4	1. LABORATORY SERVICES OUTCOME MEASURES
5	a. Lab service requests completed:
6	(I) Number75,505
7	(II) Percent95%
8	b. Average number of days to complete lab service
9	requests by lab discipline:
10	(I) Toxicology30
11	(II) ChemistryFY 2001-2002 LBR
12	(III) Crime Scene39
13	(IV) FirearmsFY 2001-2002 LBR
14	(V) Documents50
15	(VI) Automated Fingerprint Identification System
16	(AFIS)FY 2001-2002 LBR
17	(VII) LatentsFY 2001-2002 LBR
18	(VIII) Serology/DNA150
19	(IX) Computer Evidence Recovery
20	(CER)FY 2001-2002 LBR
21	(X) Microanalysis85
22	2. LABORATORY SERVICES OUTPUT MEASURES
23	a. Number of crime scenes processed600
24	b. Number of DNA samples added to DNA
25	database24,000
26	c. Number of expert witness appearances in court
27	proceedings
28	3. INVESTIGATION AND SUPPORT SERVICES OUTCOME
29	MEASURES
30	a. Percent of closed criminal investigations
31	resolved87%
	125
	-

1	b. Number of closed criminal investigations
2	resolved
3	c. Criminal investigations closed resulting in an
4	arrest:
5	(I) Number826
6	(II) Percent67%
7	4. INVESTIGATIVE SERVICES OUTPUT MEASURES
8	a. Number of criminal investigations worked2,878
9	b. Number of criminal investigations commenced1,549
10	c. Number of criminal investigations closed1,314
11	d. Percent of criminal investigations closed47.5%
12	e. Number of short-term investigative assists
13	worked1,578
14	5. MUTUAL AID & PROTECTIVE SERVICES OUTPUT MEASURES
15	a. Number of background investigations
16	performed3,500
17	b. Number of dignitaries provided with FDLE protective
18	services52
19	(b) For the Criminal Justice Information Program, the
20	outcome measures, output measures, and associated performance
21	standards with respect to funds provided in Specific
22	Appropriations 1175-1182 are as follows:
23	1. INFORMATION NETWORK SERVICES OUTCOME MEASURES
24	a. Percent of responses from FCIC hot files that
25	contain substantive information within defined
26	timeframes96%
27	b. Percent of time FCIC is running and
28	accessible99.5%
29	c. Percent response to criminal history record check
30	customers within defined timeframes92%
31	
	126
	126

1	d. Percent of criminal history information records
2	<pre>compiled accurately83%</pre>
3	2. INFORMATION NETWORK SERVICES OUTPUT MEASURE
4	a. Percent of criminal arrest information received
5	electronically (through AFIS) for entry into the criminal
6	history system80%
7	b. Number of FCIC work stations networked18,000
8	c. Number of agencies networked855
9	d. Number of agencies connected to the Criminal
10	Justice Network853
11	e. Number of responses to requests from criminal
12	history record checks
13	f. Number of registered sexual predators/offenders
14	identified to the public
15	g. Number of missing children cases worked through
16	MCIC625
17	h. Arrest/identification records created and
18	maintainedFY 2001-2002 LBR
19	(c) For the Criminal Justice Professionalism Program,
20	the outcome measures, output measures, and associated
21	performance standards with respect to funds provided in
22	Specific Appropriations 1183-1190B are as follows:
23	1. TRAINING AND CERTIFICATION SERVICES OUTCOME
24	MEASURE
25	a. Percent of individuals who pass the basic
26	professional certification examination for law enforcement
27	officers, corrections officers, and correctional probation
28	officers75%
29	b. Number of individuals who pass the basic
30	professional certification examination for law enforcement
31	
	105
	127

1	officers, corrections officers, and correctional probation
2	officers5,140
3	c. Percent of training schools in compliance with
4	standards100%
5	2. TRAINING AND CERTIFICATION SERVICES OUTPUT
6	MEASURES
7	a. Number of course curricula and examinations
8	developed or revised109
9	b. Number of examinations administered7,000
10	c. Number of individuals trained by the Florida
11	Criminal Justice Executive Institute604
12	d. Number of law enforcement officers trained by
13	DARE155
14	e. Number of discipline referrals processed for state
15	and local LEOs, COs, and CPOs pursuant to chapter 120,
16	Florida Statutes
17	f. Number of criminal justice officer disciplinary
18	actions452
19	g. Number of program and financial compliance audits
20	performed3,155
21	h. Number of records audited to validate the accuracy
22	and completeness of ATMS2 record information3,000
23	i. Breath-testing instruments tested648
24	(d) For the Public Assistance Fraud Program, the
25	outcome measures, output measures, and associated performance
26	standards with respect to funds provided in Specific
27	Appropriations 1190C-1190G are as follows:
28	1. OUTCOME MEASURE
29	a. Amount of fraudulent benefits withheld as a result
30	of public assistance fraud investigations\$27.8M
31	2. OUTPUT MEASURE
	100
	128

1	a. Public assistance fraud investigations
2	conducted11,476
3	
4	Additional measures and standards as contained in reviews
5	required by ss. 11.513 and 216.0166, Florida Statutes, shall
6	be included in the agency fiscal year 2001-2002 legislative
7	budget request. Measures for which data are unavailable should
8	be included with an explanation as to the utility of the
9	measure.
10	(9) DEPARTMENT OF LEGAL AFFAIRS
11	(a) For the Office of Attorney General Program, the
12	outcome measures, output measures, and associated performance
13	standards with respect to funds provided in Specific
14	Appropriations 1191-1231 are as follows:
15	1. OUTCOME MEASURES
16	a. Average number of days for opinion response29
17	b. Percent of mediated open government cases resolved
18	in 3 weeks or less75%
19	c. Percent of lemon law cases resolved in less
20	than 1 year99%
21	d. Average number of days from application to
22	eligibility determination (victim services)51
23	e. Percent of counties receiving motor vehicle theft
24	grant funds that experienced a reduction in motor vehicle
25	theft incidents below 1994 levels compared to the statewide
26	average70%
27	f. Annual attorney turnover ratesFY 2001-2002 LBR
28	2. OUTPUT MEASURES
29	a. Cases opened
30	b. Cases closed4,700
31	
	129
	149

1	c. Number of capital briefs/state and federal
2	responses/oral arguments270
3	d. Number of active capital criminal
4	casesFY 2001-2002 LBR
5	e. Number of noncapital briefs/state and federal
6	responses/oral arguments11,289
7	f. Number of active noncapital
8	casesFY 2001-2002 LBR
9	g. Number of active antitrust casesFY 2001-2002 LBR
10	h. Number of antitrust cases closed20
11	i. Number of economic crime cases closed400
12	j. Number of active Medicaid fraud
13	casesFY 2001-2002 LBR
14	k. Number of active Children's Legal Services
15	(uncontested disposition orders entered)
16	casesFY 2001-2002 LBR
17	1. Number of active ethics casesFY 2001-2002 LBR
18	m. Number of opinions issued255
19	n. Number of disputes resolved through mediation105
20	o. Percent of disputes resolved through
21	mediation
22	p. Number of active lemon law casesFY 2001-2002 LBR
23	q. Number of active consumer fraud
24	casesFY 2001-2002 LBR
25	r. Number of active child support enforcement
26	cases FY 2001-2002 LBR
27	s. Number of active civil rights
28	casesFY 2001-2002 LBR
29	t. Number of active eminent domain
30	casesFY 2001-2002 LBR
31	u. Number of active tax casesFY 2001-2002 LBR
	130

1	v. Number of active civil appellate
2	casesFY 2001-2002 LBR
3	w. Number of active inmate casesFY 2001-2002 LBR
4	x. Number of active state employment
5	casesFY 2001-2002 LBR
6	y. Number of active tort casesFY 2001-2002 LBR
7	z. Number of victim compensation claims paid7,000
8	aa. Number of victim compensation final orders
9	issued
10	bb. Number of sexual battery examination claims
11	paid
12	cc. Number of appellate services provided800
13	dd. Number of VOCA grants funded
14	ee. Number of victims served through contract
15	grants
16	ff. Number of motor vehicle theft grants funded40
17	gg. Number of people attending training (crime
18	prevention)
19	hh. Number of minority communities served with crime
20	prevention education and awareness programs8
21	(b) For the Statewide Prosecution Program, the outcome
22	measures, output measures, and associated performance
23	standards with respect to funds provided in Specific
24	Appropriations 1232-1234 are as follows:
25	1. OUTCOME MEASURES
26	a. Of the defendants who reached disposition, the
27	number of those convicted325
28	b. Conviction rate for defendants who reached final
29	adjudicationFY
30	2001-2002 LBR
31	c. Annual attorney turnover ratesFY 2001-2002 LBR
	131

1	2. OUTPUT MEASURES
2	a. Number of law enforcement agencies assisted88
3	b. Ratio of request to number of intake
4	prosecutorsFY 2001-2002 LBR
5	c. Ratio of investigations to number of
6	prosecutorsFY 2001-2002 LBR
7	d. Ratio of total filed cases to total number of
8	prosecutorsFY 2001-2002 LBR
9	e. Total number of active cases, excluding drug
10	casesFY 2001-2002 LBR
11	f. Total number of drug related multi-circuit
12	organized criminal cases50
13	(c) For the Florida Elections Commission Program, the
14	outcome measures, output measures, and associated performance
15	standards with respect to funds provided in Specific
16	Appropriations 1235-1237A are as follows:
17	1. OUTCOME MEASURE
18	a. Percent of cases that are closed within
19	12 months
20	2. OUTPUT MEASURE
21	a. Number of election complaints and automatic fine
22	cases485
23	
24	Additional measures and standards as contained in reviews
25	required by ss. 11.513 and 216.0166, Florida Statutes, shall
26	be included in the agency fiscal year 2001-2002 legislative
27	budget request. Measures for which data are unavailable should
28	be included with an explanation as to the utility of the
29	measure.
30	(10) PAROLE COMMISSION
31	
	132

1	(a) For the Post-Incarceration Enforcement and
2	Victims-Rights Program, the outcome measures, output measures,
3	and associated performance standards with respect to funds
4	provided in Specific Appropriations 1238-1244 are as follows:
5	1. OUTCOME MEASURES
6	a. Parolees who have successfully completed their
7	supervision without revocation within the first 2 years:
8	(I) NumberFY 2001-2002 LBR
9	(II) PercentFY 2001-2002 LBR
10	b. Percent of revocation cases completed within 90
11	days after final hearingFY 2001-2002 LBR
12	c. Percent of cases placed before the Parole
13	Commission/Clemency Board containing no factual errors80%
14	2. OUTPUT MEASURES
15	a. Number of conditional release cases handled5,311
16	b. Number of supervision reviews468
17	c. Number of revocation determinations3,005
18	d. Number of Clemency Board decisions
19	supported2,686
20	e. Number of parole release
21	decisions(to be reported by the commission)
22	f. Number of victims
23	contacted(to be reported by the commission)
24	Section 70. The performance measures and standards
25	established in this section for individual programs in natural
26	resources, environment, growth management, and transportation
27	agencies shall be applied to those programs for the 2000-2001
28	fiscal year. These performance measures and standards are
29	directly linked to the appropriations made in the General
30	Appropriations Act for Fiscal Year 2000-2001, as required by
31	the Government Performance and Accountability Act of 1994.
	133

1	
1	(1) DEPARTMENT OF AGRICULTURE AND CONSUMER SERVICES
2	(a) For the Office of the Commissioner and Division of
3	Administration, the outcome measures, output measures, and
4	associated performance standards with respect to funds
5	provided in Specific Appropriations 1245-1262C are as follows:
6	1. AGRICULTURAL LAW ENFORCEMENT OUTCOME MEASURE
7	a. Criminal investigations closure rate76%
8	2. AGRICULTURAL WATER POLICY COORDINATION OUTPUT
9	MEASURE
10	a. Number of water policy assists provided to
11	agricultural interests266
12	3. EXECUTIVE DIRECTION AND SUPPORT SERVICES OUTCOME
13	MEASURE
14	a. Administrative cost as a percent of total agency
15	costs6.17%
16	(b) For the Forest and Resource Protection Program,
17	the outcome measures, output measures, and associated
18	performance standards with respect to funds provided in
19	Specific Appropriations 1263-1279 are as follows:
20	1. LAND MANAGEMENT OUTCOME MEASURE
21	a. Percent of State Forest timber producing acres
22	adequately stocked and growing
23	2. LAND MANAGEMENT OUTPUT MEASURES
24	a. Number of forest acres and other lands managed by
25	the department and purchased by the state with approved
26	management plans907,860
27	b. Number of forest-related technical assists provided
28	to nonindustrial private land owners39,800
29	c. Number of person-hours spent responding to
30	emergency incidents other than wildfires8,000
31	d. Number of acres of cooperative forest lands
	134

1	managed
2	3. WILDFIRE PREVENTION AND MANAGEMENT OUTCOME
3	MEASURES
4	a. Percent of acres of protected forest and wildlands
5	not burned by wildfires98.1%
6	b. Percent of threatened structures not burned by
7	wildfires99.7%
8	c. Percent of wildfires caused by humans80%
9	4. WILDFIRE PREVENTION AND MANAGEMENT OUTPUT
10	MEASURES
11	a. Number of wildfires detected and suppressed3,800
12	b. Number of acres burned through prescribed
13	burning 2 million
14	c. Number of person-hours of firefighting training
15	provided50,000
16	d. Number of acres of forest land protected from
17	wildfires25,100,000
18	(c) For the Food Safety and Quality Program, the
19	outcome measures, output measures, and associated performance
20	standards with respect to funds provided in Specific
21	Appropriations 1285-1295 are as follows:
22	1. DAIRY FACILITIES COMPLIANCE AND ENFORCEMENT OUTCOME
23	MEASURES
24	a. Percent of dairy establishments meeting food safety
25	and sanitation requirements80.77%
26	b. Percent of milk and milk products analyzed that
27	meet standards90.7%
28	2. DAIRY FACILITIES COMPLIANCE AND ENFORCEMENT OUTPUT
29	MEASURES
30	a. Number of milk and milk product analyses
31	conducted70,000
	135

1	b. Number of dairy establishments inspections16,500
2	3. FOOD SAFETY INSPECTION AND ENFORCEMENT OUTCOME
3	MEASURES
4	a. Percent of food establishments meeting food safety
5	and sanitation requirements91.2%
6	b. Percent of food products analyzed that meet
7	standards91.4%
8	c. Percent of produce or other food samples analyzed
9	that meet pesticide residue standards97.7%
10	4. FOOD SAFETY INSPECTION AND ENFORCEMENT OUTPUT
11	MEASURES
12	a. Number of inspections of food establishments, dairy
13	establishments, and water vending machines65,500
14	b. Number of food analyses conducted43,000
15	c. Number of pesticide residue analyses
16	conducted265,000
17	d. Number of food-related consumer assistance
18	investigations or actions3,500
19	e. Tons of poultry and shell eggs graded430,000
20	(d) For the Consumer Protection Program, the outcome
21	measures, output measures, and associated performance
22	standards with respect to funds provided in Specific
23	Appropriations 1296-1313B are as follows:
24	1. AGRICULTURAL ENVIRONMENTAL SERVICES OUTCOME
25	MEASURES
26	a. Percent of licensed pest control applicators
27	inspected that are in compliance with regulations78%
28	b. Percent of feed, seed, and fertilizer inspected
29	products in compliance with performance/quality
30	standards83%
31	
	136
	130

1	c. Percent of licensed pesticide applicators inspected
2	that are in compliance76%
3	d. Number of reported human/equine disease cases
4	caused by mosquitoes2/40
5	2. AGRICULTURAL ENVIRONMENTAL SERVICES OUTPUT
6	MEASURES
7	a. Number of feed, seed, and fertilizer
8	inspections12,500
9	b. Number of pest control inspections
10	c. Number of pesticide inspections2,500
11	d. Number of complaints investigated/processed
12	relating to all entities regulated by the Division of
13	Agricultural Environmental Services (excluding
14	pesticide)875
15	e. Number of pesticide complaints investigated350
16	f. Number of laboratory analyses performed on seed and
17	fertilizer and pesticide product and residue samples217,591
18	g. Number of people served by mosquito control
19	activities14,500,000
20	3. CONSUMER PROTECTION SERVICES OUTCOME MEASURE
21	a. Percent of regulated entities found operating in
22	compliance with the consumer protection laws91%
23	4. CONSUMER PROTECTION SERVICES OUTPUT MEASURES
24	a. Number of assists provided to consumers, not
25	including lemon law
26	b. Number of lemon law assists made to
27	consumers21,000
28	c. Number of complaints investigated/processed
29	relating to all entities regulated by the Division of Consumer
30	Services in the Consumer Protection Program12,190
31	
	137
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1	d. Number of "no sales solicitation calls"
2	subscriptions processed103,000
3	e. Number of registered entities licensed by the
4	division35,607
5	5. STANDARDS AND PETROLEUM QUALITY INSPECTION OUTCOME
6	MEASURES
7	a. Percent of LP Gas facilities found in compliance
8	with safety requirements on first inspection20%
9	b. Percent of amusement attractions found in full
10	compliance with safety requirements on first inspection40%
11	c. Percent of regulated weighing and measuring
12	devices, packages, and businesses with scanners in compliance
13	with accuracy standards during initial
14	inspection/testing95%
15	d. Percent of petroleum products meeting quality
16	standards99.2%
17	6. STANDARDS AND PETROLEUM QUALITY INSPECTION OUTPUT
18	MEASURES
19	a. Number of LP Gas facility inspections and
20	reinspections conducted5,830
21	b. Number of petroleum field inspections
22	conducted185,000
23	c. Number of petroleum lab test analyses
24	performed172,000
25	d. Number of amusement ride safety inspections
26	conducted9,205
27	e. Number of weights and measures inspections
28	conducted64,000
29	(e) For the Agricultural Economic Development Program,
30	the outcome measures, output measures, and associated
31	
	138

1	performance standards with respect to funds provided in
2	Specific Appropriations 1314-1355C are as follows:
3	1. FRUITS AND VEGETABLES INSPECTION AND ENFORCEMENT
4	OUTCOME MEASURE
5	a. Dollar value of fruit and vegetables that are
6	shipped to other states or countries that are subject to
7	mandatory inspection\$1,443,648,000
8	2. FRUITS AND VEGETABLES INSPECTION AND ENFORCEMENT
9	OUTPUT MEASURE
10	a. Number of tons of fruits and vegetables
11	inspected13,781,717
12	3. AGRICULTURAL PRODUCTS MARKETING OUTCOME MEASURES
13	a. Total sales of agricultural and seafood products
14	generated by tenants of state farmers markets\$202,206,000
15	b. Dollar value of federal commodities and recovered
16	food distributed\$50,246,102
17	c. Florida agricultural products as a percent of the
18	national market3.7%
19	4. AGRICULTURAL PRODUCTS MARKETING OUTPUT MEASURES
20	a. Number of buyers reached with agricultural
21	promotion campaign messages1.73 billion
22	b. Number of marketing assists provided to producers
23	and businesses96,319
24	c. Pounds of federal commodities and recovered food
25	distributed75,816,366
26	d. Number of leased square feet at State Farmers'
27	Markets1,592,536
28	e. Number of market pricing information assists
29	provided to producers and businesses16,500
30	5. AQUACULTURE OUTCOME MEASURES
31	
	139
	==>/

1	a. Shellfish illness reported from Florida shellfish
2	products per 100,000 meals served
3	b. Percent of shellfish and crab processing facilities
4	in significant compliance with permit and food safety
5	regulations80%
6	6. AQUACULTURE OUTPUT MEASURES
7	a. Number of shellfish processing plant
8	inspections700
9	b. Number of available acres of harvestable shellfish
10	waters973,321
11	7. AGRICULTURAL INSPECTION STATIONS OUTCOME MEASURE
12	a. Amount of revenue generated by Bills of Lading
13	transmitted to the Department of Revenue from Agricultural
14	Inspection stations\$16,852,050
15	8. AGRICULTURAL INSPECTION STATIONS OUTPUT MEASURES
16	a. Number of vehicles inspected at agricultural
17	inspection stations
18	b. Number of vehicles inspected at agricultural
19	inspection stations transporting agricultural or regulated
20	commodities3,222,791
21	c. Number of Bills of Lading transmitted to the
22	Department of Revenue from agricultural inspection
23	stations78,000
24	9. ANIMAL PEST AND DISEASE CONTROL OUTCOME MEASURE
25	a. Percent of livestock and poultry infected with
26	specific transmissible diseases for which monitoring,
27	controlling, and eradicating activities are
28	established0.00043%
29	10. ANIMAL PEST AND DISEASE CONTROL OUTPUT MEASURES
30	a. Number of animal site inspections
31	performed16,650
	140
	± ±0

1	b. Number of animals tested or vaccinated770,000
2	c. Number of animal-related diagnostic laboratory
3	procedures performed850,000
4	d. Number of animals covered by health
5	certificates930,000
6	11. PLANT PEST AND DISEASE CONTROL OUTCOME MEASURES
7	a. Percent of newly introduced pests and diseases
8	prevented from infesting Florida plants to a level where
9	eradication is biologically or economically unfeasible80.8%
10	b. Percent of commercial citrus acres free of citrus
11	canker98.5%
12	12. PLANT PEST AND DISEASE CONTROL OUTPUT MEASURES
13	a. Number of plant, fruit fly trap and honeybee
14	inspections performed3,768,166
15	b. Number of commercial citrus acres surveyed for
16	citrus canker560,000
17	c. Millions of sterile med flies released3,412
18	d. Number of acres where plant pest and disease
19	eradication or control efforts were undertaken100,000
20	e. Number of plant, soil, insect, and other organism
21	samples processed for identification or diagnosis407,000
22	f. Number of cartons of citrus certified as fly-free
23	for export
24	(2) DEPARTMENT OF COMMUNITY AFFAIRS The department
25	shall recommend standards for the following outcomes and
26	outputs for fiscal year 2001-2002 to the appropriate
27	legislative committees. For each outcome and output, or for
28	each group of integrally related outcomes and outputs, the
29	department shall identify total associated costs for producing
30	that outcome or output, based on the fiscal year 2000-2001
31	budget, in order to improve the Legislature's ability to
	141

1	appropriate funds, compare activities, and evaluate department
2	activities for efficiency:
3	(a) For the Office of the Secretary Program, the
4	purpose of which is to provide the overall planning,
5	coordinating, administrative, and executive direction for the
6	Department of Community Affairs and to administer the Florida
7	Communities Trust and Florida Coastal Management Programs, the
8	outcome measures and output measures are as follows:
9	1. OFFICE OF THE SECRETARY OUTCOME MEASURES
LO	a. Maximum administrative costs as compared to total
L1	agency costs.
L2	b. Number of local governments participating in
L3	coastal management programs to protect, maintain, and develop
L4	coastal resources through coordinated management.
L5	c. Number of improved coastal access sites.
L6	d. Percent of local government participation in land
L7	acquisition programs.
L8	e. Percent of local government participation in land
L9	acquisition programs that acquire open space in urban cores.
20	2. OFFICE OF THE SECRETARY OUTPUT MEASURES
21	a. Number of federal projects reviewed by Florida
22	Coastal Management (FCM) that do not require problem
23	resolution.
24	b. Number of federal projects reviewed by FCM that
25	require some problem resolution.
26	c. Number of FCM projects funded.
27	d. Number of individuals trained at coastal management
28	forums.
29	e. Number of land acquisition project applications
30	reviewed.
31	

- 1 f. Number of land acquisition project applications 2 receiving technical assistance. 3 Number of land acquisition grants awarded. Number of land acquisition active projects 4 5 monitored. 6 i. Number of land acquisition parcels appraised, 7 negotiated, and closed. 8 (b) For the Community Planning Program, the purpose of 9 which is to help Florida's communities envision and plan their future to meet the challenges of growth; to assist them in the 10 development and implementation of their comprehensive planning 11 12 efforts aimed at ensuring the availability of public 13 infrastructure necessary to support sound growth, preserving 14 and conserving valuable natural, human, economic, and physical resources vital to quality of life, and mitigating or avoiding 15 the impacts of disasters; and to help communities plan and 16 17 build residential and commercial structures that are safe, affordable, accessible, and energy efficient, the outcome and 18 19 output measures are as follows: 20 1. COMMUNITY PLANNING OUTCOME MEASURES.--21 a. Percent of local governments receiving technical 22 assistance to implement a community planning component or 23 process impacting a community or included in a comprehensive plan that exceeds minimum requirements of chapter 163, Florida 24 25 Statutes, and Administrative Rule 9J-5. 26 b. Number of local governments that have implemented a
 - b. Number of local governments that have implemented a community planning component or process impacting its community or included in its comprehensive plan that exceeds minimum requirements of chapter 163, Florida Statutes, and Administrative Rule 9J-5.
 - 2. COMMUNITY PLANNING OUTPUT MEASURES. --

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1	a. Number of new plans reviewed.
2	b. Number of plan amendments reviewed.
3	c. Number of local government evaluation and appraisal
4	reports (EARs) reviewed.
5	d. Number of planning grants administered.
6	e. Number of technical assistance initiatives
7	undertaken.
8	f. Number of plans that adequately address disaster
9	mitigation.
LO	g. Number of developments of regional impact managed.
L1	h. Number of area of critical state concern
L2	development orders reviewed and final orders issued.
L3	(c) For the Emergency Management Program, the purpose
L4	of which is to help Florida's communities reduce the effects
L5	of disasters and to coordinate the state's operational duties
L6	and responsibilities prior to, during, and immediately after
L7	disasters, the outcome and output measures are as follows:
L8	1. EMERGENCY MANAGEMENT OUTCOME MEASURES
L9	a. Percent of counties with an above average
20	capability rating to respond to emergencies.
21	b. Average number of months required for communities
22	to completely recover from a disaster.
23	c. Percent of events in which the affected population
24	is warned within an appropriate timeframe in relation to the
25	disaster/event.
26	d. Percent of events in which the affected population
27	is evacuated within an appropriate timeframe in relation to
28	the disaster/event.
29	<u>e. Statewide shelter deficit.</u>
30	f. Percent of facilities in compliance with hazardous
31	materials planning programs.

1	g. Number of dollars saved by mitigating repetitive
2	losses.
3	2. EMERGENCY MANAGEMENT OUTPUT MEASURES
4	a. Number of applicants provided technical assistance.
5	b. Number of personnel trained in emergency
6	preparedness.
7	c. Number of plans, reports, and procedures
8	maintained.
9	d. Number of mutual aid signatories maintained.
10	e. Number of public hurricane shelters evaluated.
11	f. Number of organizations awarded funds.
12	g. Number of planning funding applications processed.
13	h. Number of financial agreements managed (recovery
14	and mitigation).
15	i. Number of hurricane shelter spaces created.
16	j. Number of projects requiring National Environmental
17	Policy Act review.
18	k. Number of post-disaster assessments conducted.
19	1. Number of outreach team members deployed.
20	m. Number of project inspections performed.
21	n. Number of days activated at Level 2 or above.
22	o. Number of incidents reported to the State Warning
23	Point.
24	p. Number of requests for state assistance.
25	q. Population covered in NOAA weather radio
26	transmission areas.
27	r. Number of facility files researched for compliance
28	verification (hazardous materials).
20	Number of community winds to longer comparts
29	s. Number of community right-to-know requests
	fulfilled (hazardous materials).
29 30 31	

CODING: Words stricken are deletions; words underlined are additions.

1	t. Number of hazardous materials facility audits
2	completed.
3	u. Number of hazardous materials planning financial
4	agreements maintained.
5	v. Number of applicants provided technical assistance
6	(predisaster mitigation).
7	w. Number of communities audited and technical
8	assistance provided (National Flood Insurance Program).
9	x. Number of Flood Mitigation Assistance Program
10	grants awarded.
11	y. Number of counties that have operationalized their
12	portion of the Regional Hurricane Evacuation Studies.
13	(d) The Housing and Community Development Program, the
14	purpose of which is to help revitalize Florida's communities
15	and neighborhoods by assisting local governments and nonprofit
16	community organizations in their efforts to rehabilitate
17	housing, create jobs, develop public infrastructure, and
18	provide basic community services, the outcome and output
19	measures are as follows:
20	1. HOUSING AND COMMUNITY DEVELOPMENT OUTCOME
21	MEASURES
22	a. Number of neighborhoods assisted and improved
23	through community development block grant programs,
24	<pre>empowerment zone programs, urban infill programs, affordable</pre>
25	housing programs, and long-term redevelopment programs.
26	b. Percent of local governments that have a building
27	code program rated at or above a specified level of
28	effectiveness by a recognized rating organization.
29	c. Number of households benefiting from services
30	provided by community services block grant, LIHEP,
31	weatherization, and energy programs.
	146

1	d. Number of jobs created/retained through community
2	development block grant programs.
3	2. HOUSING AND COMMUNITY DEVELOPMENT OUTPUT
4	MEASURES
5	a. Number of grant awards managed.
6	b. Number of redevelopment plans developed.
7	c. Number of people trained/served.
8	d. Number of code amendments promulgated.
9	e. Number of permits issued for manufactured
10	buildings.
11	(e) The Florida Housing Finance Corporation Program,
12	the purpose of which is to administer programs to make
13	low-cost housing available to low-income and moderate-income
14	Florida families, the outcome and output measures are as
15	follows:
16	1. FLORIDA HOUSING FINANCE CORPORATION OUTCOME
17	MEASURES
18	a. Percent of targeted dollars that are allocated to
19	farmworkers, elderly, and fishworkers.
20	b. Ratio of nonstate funding to state-appropriated
21	dollars.
22	c. Percent of units exceeding statutory set-asides.
23	2. FLORIDA HOUSING FINANCE CORPORATION OUTPUT
24	MEASURES
25	a. Number of applications processed.
26	b. Number of affordable housing loans funded.
27	c. Number of local governments under compliance
28	monitoring for the State Housing Initiatives Partnership
29	(SHIP) program.
30	d. Number of local governments served.
31	
	147

1	e. Provide executive direction and support services as
2	measured by percent of total program budget.
3	(3) DEPARTMENT OF ENVIRONMENTAL PROTECTION
4	(a) For the Division of Administrative Services, the
5	outcome measures, output measures, and associated performance
6	standards with respect to funds provided in Specific
7	Appropriations 1463-1474 are as follows:
8	1. EXECUTIVE DIRECTION AND SUPPORT SERVICES OUTCOME
9	MEASURE
10	a. Administrative costs as a percent of total agency
11	costs5.12%
12	(b) For the State Lands Program, the outcome measures,
13	output measures, and associated performance standards with
14	respect to funds provided in Specific Appropriations 1475-1505
15	are as follows:
16	1. INVASIVE PLANT CONTROL OUTCOME MEASURE
17	a. Percent of Florida's public waters where control of
18	hydrilla, water hyacinth, and water lettuce has been achieved
19	and sustained95%
20	2. INVASIVE PLANT CONTROL OUTPUT MEASURES
21	a. Number of new acres of public land where invasive,
22	exotic, upland plants are controlled and maintained7,000
23	b. Number of acres of public water bodies
24	treated40,165
25	c. Number of acres of upland plants controlled4,285
26	3. LAND ADMINISTRATION OUTCOME MEASURE
27	a. Percent increase in the number of occurrences of
28	endangered/threatened/special concern species on publicly
29	managed conservation areas
30	4. LAND ADMINISTRATION OUTPUT MEASURES
31	
	148

1	a. Percent of parcels acquired within the agreed upon
2	time limit70%
3	b. Appraised value as a percent of purchase price for
4	parcels92%
5	c. Number of appraisals certified500
6	d. Number of maps certified80
7	e. Number of appraisals completed on projects on
8	<pre>current list (as amended)500</pre>
9	f. Number of parcels (ownerships) negotiated4,397
10	g. Number of parcels (ownerships) closed1,281
11	5. LAND MANAGEMENT OUTCOME MEASURES
12	a. Percent of easements, leases, and other requests
13	completed by maximum time frames prescribed
14	b. Percent of all land management plans completed
15	within statutory timeframes70%
16	6. LAND MANAGEMENT OUTPUT MEASURE
17	a. Number of leases developed by the department500
18	(c) For the Water Resource Management Program, the
19	outcome measures, output measures, and associated performance
20	standards with respect to funds provided in Specific
21	Appropriations 1568-1596 are as follows:
22	1. BEACH MANAGEMENT OUTCOME MEASURE
23	a. Percent of miles of critically eroding beaches
24	restored or maintained49%
25	2. BEACH MANAGEMENT OUTPUT MEASURES
26	a. Number of coastal construction permits
27	processed
28	b. Miles of shoreline surveyed and monitored207
29	c. Number of beach management plans developed and
30	<u>maintained40</u>
31	
	149
	

1	3. WATER RESOURCE PROTECTION AND RESTORATION OUTCOME
2	MEASURES
3	a. Percent of rivers that meet designated uses92%
4	b. Percent of lakes that meet designated uses87%
5	c. Percent of estuaries that meet designated
6	uses95%
7	d. Percent of groundwater that meets designated
8	uses85%
9	e. Percent of the state's water segments that meet
10	designated uses89%
11	f. Wetland acres authorized by permit to be
12	impacted/acres required to be created, enhanced, restored, or
13	preservedFY 2001-2002 LBR
14	g. Percent of mines in significant compliance with
15	restoration plan95%
16	h. Percent of public water systems with no significant
17	public health drinking water quality problems93.5%
18	4. WATER RESOURCE PROTECTION AND RESTORATION OUTPUT
19	MEASURES
20	a. Number of mining inspections400
21	b. Number of water resource permits processed18,500
22	c. Number of regulatory inspections conducted17,000
23	d. Number of technical assistance, public education,
24	and outreach contacts made4,250
25	e. Number of water resource protection and restoration
26	projects funded50
27	f. Percent reduction in phosphorus loadings to Lake
28	Okeechobee FY 2001-2002 LBR
29	g. Number of total maximum daily loads
30	adoptedFY 2001-2002 LBR
31	5. WATER SUPPLY OUTCOME MEASURE
	150

1	a. Reclaimed water (reuse) capacity as percent of
2	total wastewater capacity45%
3	6. WATER SUPPLY OUTPUT MEASURE
4	a. Number of alternative water supply projects
5	<u>funded9</u>
6	(d) For the Waste Management Program, the outcome
7	measures, output measures, and associated performance
8	standards with respect to funds provided in Specific
9	Appropriations 1597-1633D are as follows:
10	1. WASTE CLEANUP OUTCOME MEASURES
11	a. Cumulative percent of petroleum contaminated
12	program sites with cleanup completed19%
13	b. Cumulative percent of dry-cleaning contaminated
14	sites with cleanup completed1%
15	c. Cumulative percent of other contaminated sites with
16	cleanup completed62%
17	d. Percent of hazardous waste sites cleaned up18%
18	2. WASTE CLEANUP OUTPUT MEASURES
19	a. Number of petroleum program contaminated sites
20	being cleaned up
21	b. Number of known contaminated hazardous waste sites
22	being cleaned up
23	3. WASTE CONTROL OUTCOME MEASURES
24	a. Percent of regulated petroleum storage tank
25	facilities in significant compliance with state
26	regulations89%
27	b. Percent of inspected facilities that generate,
28	treat, store, or dispose of hazardous waste in significant
29	compliance96%
30	c. Cumulative percent of petroleum contaminated
31	non-program sites with cleanup completed65%
	151

1	d. Percent of inspected permitted solid waste
2	facilities in significant compliance96%
3	e. Percent of municipal solid waste managed by
4	recycling/waste-to-energy/landfilling38%/16%/46%
5	4. WASTE CONTROL OUTPUT MEASURES
6	a. Number of storage tank facilities
7	inspected16,123
8	b. Percent of storage tank facilities inspected85%
9	c. Number of solid and hazardous waste permits,
10	variances, exemptions, certifications, and registrations
11	processed
12	d. Number of solid and hazardous waste compliance
13	assurance inspections conducted
14	e. Number of petroleum storage systems compliance
15	inspections conducted16,123
16	f. Number of pollution prevention assessments
17	conducted at businesses and government facilities32
18	g. Number of pollution site technical reviews
19	conducted1,045
20	h. Number of known contaminated sites being cleaned up
21	by responsible parties
22	(e) For the Recreation and Parks Program, the outcome
23	measures, output measures, and associated performance
24	standards with respect to funds provided in Specific
25	Appropriations 1634-1666D are as follows:
26	1. LAND MANAGEMENT OUTCOME MEASURE
27	a. Acres designated as part of the Florida Greenways
28	and Trails system
29	2. LAND MANAGEMENT OUTPUT MEASURE
30	a. Number of technical assists provided to local
31	government to promote Greenways and Trails33
	152
	104

1	3. RECREATIONAL ASSISTANCE TO LOCAL GOVERNMENTS OUTPUT
2	MEASURE
3	a. Number of recreational grants and funding provided
4	to local governments for recreational facilities and land
5	acquisition325/\$33,800,045
6	4. STATE PARK OPERATIONS OUTCOME MEASURE
7	a. Attendance at state parks15,000,000
8	5. STATE PARK OPERATIONS OUTPUT MEASURES
9	a. Number of state park sites managed152
10	b. Number of acres managed515,111
11	6. COASTAL AND AQUATIC MANAGED AREAS OUTPUT MEASURE
12	a. Increase in the number of degraded acreage in state
13	buffer enhanced or restored
14	(f) For the Air Resources Management Program, the
15	outcome measures, output measures, and associated performance
16	standards with respect to funds provided in Specific
17	Appropriations 1667-1685 are as follows:
18	1. AIR ASSESSMENT OUTCOME MEASURES
19	a. Percent of time that monitored population breathes
20	good or moderate quality air98.5%
21	b. Percent of population living in areas monitored for
22	air quality86%
23	2. AIR ASSESSMENT OUTPUT MEASURES
24	a. Number of monitors operated by the department and
25	local programs240
26	b. Number of emission points reviewed and
27	analyzed5,350
28	3. AIR POLLUTION PREVENTION OUTCOME MEASURES
29	a. Pounds of NOx air emissions per capita128.72
30	b. Pounds of SO2 air emissions per capita100.49
31	c. Pounds of CO air emissions per capita542.51
	153

1	d. Pounds of VOC air emissions per capita108.05
2	e. Percent of Title V facilities in significant
3	compliance with state regulations95%
4	4. AIR POLLUTION PREVENTION OUTPUT MEASURES
5	a. Number of air permits issued1,292
6	b. Number of facility inspections6,477
7	5. UTILITIES SITING AND COORDINATION OUTCOME
8	MEASURE
9	a. Percent of energy facilities certified within
10	statutory timeframes85%
11	(g) For the Law Enforcement Program, the outcome
12	measures, output measures, and associated performance
13	standards with respect to funds provided in Specific
14	Appropriations 1686-1715 are as follows:
15	1. ENVIRONMENTAL INVESTIGATION OUTPUT MEASURE
16	a. Number of investigations closed227
17	2. PATROL ON STATE LANDS OUTCOME MEASURE
18	a. Criminal incidents per 100,000 state park
19	visitors30
20	3. PATROL ON STATE LANDS OUTPUT MEASURE
21	a. Number of patrol hours on state lands71,936
22	4. EMERGENCY RESPONSE OUTCOME MEASURE
23	a. Gallons of pollutant discharge per capita189,868
24	5. EMERGENCY RESPONSE OUTPUT MEASURES
25	a. Number of sites/spills remediated533
26	b. Number of incidents reported2,700
27	(4) FISH AND WILDLIFE CONSERVATION COMMISSION
28	(a) For the Executive Director and Division of
29	Administration, the outcome measures, output measures, and
30	associated performance standards with respect to funds
31	provided in Specific Appropriations 1716-1749C are as follows:
	154

1	1. STANDARDS AND LICENSURE OUTCOME MEASURES
2	a. Percent change in licensed anglers3%
3	b. Percent change in the number of licensed hunters.0%
4	2. STANDARDS AND LICENSURE OUTPUT MEASURES
5	a. Number of licensed anglers1,712,711
6	b. Number of licensed hunters167,798
7	3. OUTDOOR EDUCATION AND INFORMATION OUTCOME
8	MEASURES
9	a. Percent of total students meeting minimum standards
10	for graduation88%
11	b. Number of hunting accidents23
12	4. OUTDOOR EDUCATION AND INFORMATION OUTPUT
13	MEASURES
14	a. Number of students graduating hunter education
15	courses10,514
16	b. Number of written conservation education materials
17	provided to citizens6,538,965
18	5. MARINE AND WILDLIFE HABITAT CONSERVATION OUTCOME
19	MEASURE
20	a. Percent of critical habitat (hot spots) protected
21	through land acquisition, lease, or management contract38%
22	(b) For the Law Enforcement Program, the purpose of
23	which is to provide patrol and protection activities to
24	safeguard the opportunities for boating, camping, fishing,
25	hunting, wildlife viewing, and other natural-resource-related
26	activities in a safe and healthy environment, the outcome
27	measures, output measures, and associated performance
28	standards with respect to funds provided in Specific
29	Appropriations 1750-1765 are as follows:
30	1. WILDLIFE, MARINE, AND BOATING LAWS ENFORCEMENT
31	OUTPUT MEASURES
	155
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1	a. Total number of violations29,130
2	b. Total number of hours spent in preventive patrol
3	and investigations (not including Marine Patrol)616,566
4	c. Number of air contacts resulting in detection and
5	apprehension (includes inland and marine)3,550
6	d. Total number of hours spent on land (not including
7	Marine Patrol)536,936
8	e. Total number of hours spent on water (not including
9	Marine Patrol)71,056
10	f. Total number of hours spent in air (not including
11	Marine Patrol)8,474
12	g. Total number of investigations closed (not
13	including Marine Patrol)750
14	h. Number of inspections of licensed and permitted
15	captive wildlife facilities4,446
16	i. Number of vessel safety inspections (not including
17	Marine Patrol)154,408
18	j. Total number of boating accidents
19	investigatedFY 2001-2002 LBR
20	k. Total number of boating fatalities
21	investigatedFY 2001-2002 LBR
22	1. Number of flight hours provided3,650
23	(c) For the Wildlife Management Program, the purpose
24	of which is to maintain and enhance Florida's diverse wildlife
25	and to provide for responsible use of this resource, the
26	outcome measures, output measures, and associated performance
27	standards with respect to funds provided in Specific
28	Appropriations 1766-1781D are as follows:
29	1. WILDLIFE MANAGEMENT OUTCOME MEASURES
30	a. Economic impact of wildlife-related outdoor
31	recreation\$3,675,935,000
	156
	156

1	b. Percent of satisfied hunters
2	c. Percent of the acreage under management control
3	which is open to the public for wildlife-related outdoor
4	recreation99.9%
5	d. Percent of wildlife species whose biological status
6	is stable or improving70%
7	2. WILDLIFE MANAGEMENT OUTPUT MEASURES
8	a. Number of acres managed for wildlife4,750,000
9	b. Number of wildlife technical assists provided325
10	(d) For the Fisheries Management Program, the purpose
11	of which is to maintain, enhance, and provide for responsible
12	use of Florida's freshwater fisheries, the outcome measures,
13	output measures, and associated performance standards with
14	respect to funds provided in Specific Appropriations 1782-1789
15	are as follows:
16	1. FRESHWATER FISHERIES MANAGEMENT OUTCOME MEASURES
17	a. Percent angler satisfaction
18	b. Number of water bodies and acres where habitat
19	rehabilitation projects have been completed21/177,064
20	c. Percent change in degraded lakes
21	rehabilitated+5.7%
22	2. FRESHWATER FISHERIES MANAGEMENT OUTPUT MEASURES
23	a. Number of water bodies managed to improve
24	fishing770,955
25	b. Number of access points established or
26	maintained42
27	c. Number of fish stocked2,385,000
28	(e) For the Marine Fisheries Program, the outcome
29	measures, output measures, and associated performance
30	standards with respect to funds provided in Specific
31	Appropriations 1790-1798C are as follows:
	157

1	1. MARINE FISHERIES OUTCOME MEASURES
2	a. Artificial reefs monitored and/or created
3	annually65
4	b. Percent of fisheries stocks that are increasing or
5	stable79%
6	2. MARINE FISHERIES OUTPUT MEASURE
7	a. Number of commercial and other marine fishing
8	licenses processed32,600
9	(f) For the Marine Research Program, the outcome
10	measures, output measures, and associated performance
11	standards with respect to funds provided in Specific
12	Appropriations 1798B-1806C are as follows:
13	1. MARINE ASSESSMENT, RESTORATION, AND TECHNICAL
14	SUPPORT OUTCOME MEASURES
15	a. Percent of research projects that provide
16	management recommendations or support management
17	actions100%
18	b. Manatee mortality rate7.72%
19	2. MARINE ASSESSMENT, RESTORATION, AND TECHNICAL
20	SUPPORT OUTPUT MEASURES
21	a. Total number of sea turtle nests
22	b. Manatee population
23	c. Number of fish stocks assessments and data
24	summaries conducted170
25	d. Number of requests for status of endangered and
26	threatened species completed3,400
27	(5) DEPARTMENT OF TRANSPORTATION
28	(a) For the Highway and Bridge Construction Program,
29	the purpose of which is to develop and implement the state
30	highway system, the outcome measures, output measures, and
31	
	158
	100

1	associated performance standards with respect to funds
2	provided in Specific Appropriations 1807-1815 are as follows:
3	1. HIGHWAY BRIDGE AND CONSTRUCTION PROGRAM OUTCOME
4	MEASURES
5	a. Number of motor vehicle fatalities per 100 million
6	miles traveledless than 2.05
7	b. Percent of state highway system pavement meeting
8	department standards
9	c. Percent of department-maintained bridges meeting
10	department standards90%
11	d. Percent increase in number of days required for
12	completed construction contracts over original contract days
13	(less weather days)less than 30%
14	e. Percent increase in final amount paid for completed
15	construction contracts over original contract
16	amountless than 10%
17	f. Percent of vehicle crashes on state highway system
18	where road-related conditions were listed as a contributing
19	factorless than 1%
20	g. Average construction cost per lane mile of new
21	capacity\$3.8 million
22	2. HIGHWAY BRIDGE AND CONSTRUCTION PROGRAM OUTPUT
23	MEASURES
24	a. Number of lane miles let to contract for
25	resurfacing
26	b. Number of lane miles let to contract for highway
27	capacity improvements
28	c. Percent of construction contracts planned for
29	letting that were actually let
30	d. Number of bridges let to contract for repair81
31	e. Number of bridges let to contract for
-	
	159

1	replacement35
2	f. Number of right-of-way parcels acquired2,230
3	g. Number of projects certified ready for
4	construction81
5	(b) For the Public Transportation Program, the purpose
6	of which is to develop and provide for all forms of public
7	transportation, including transit, aviation, intermodal rail,
8	and seaport development, the outcome measures, output
9	measures, and associated performance standards with respect to
10	funds provided in Specific Appropriations 1816-1821G are as
11	<u>follows:</u>
12	1. PUBLIC TRANSPORTATION PROGRAM OUTCOME MEASURES
13	a. Transit ridership growth compared to population
14	growth2%/2%
15	b. Tons of cargo shipped by air4 million
16	c. Average cost per requested trip for transportation
17	disadvantaged\$4.32
18	2. PUBLIC TRANSPORTATION PROGRAM OUTPUT MEASURES
19	a. Number of passenger enplanements56 million
20	b. Number of public transit passenger
21	<u>trips175 million</u>
22	c. Number of cruise embarkations and disembarkations
23	at Florida ports9.3 million
24	d. Number of trips provided (transportation
25	disadvantaged)5,768,000
26	(c) For the Highway Operations Program, the purpose of
27	which is to provide routine and uniform maintenance of the
28	state highway system, the outcome measures, output measures,
29	and associated performance standards with respect to funds
30	provided in Specific Appropriations 1822-1836L are as follows:
31	1. HIGHWAY OPERATIONS PROGRAM OUTCOME MEASURES
	160

a. Maintenance condition rating of state highway
system as measured against the department's maintenance manual
standards80
b. Percent of commercial vehicles weighed that were
over weight:
(I) Fixed scale weighings
(II) Portable scale weighings37%
2. HIGHWAY OPERATIONS PROGRAM OUTPUT MEASURES
a. Number of commercial vehicles weighed11 million
b. Number of commercial vehicle safety inspections
performed50,000
c. Number of portable scale weighings
performed45,000
(d) For the Toll Operations Program, the purpose of
which is to efficiently operate and maintain state toll
facilities, the outcome measures, output measures, and
associated performance standards with respect to funds
provided in Specific Appropriations 1837-1846E are as follows:
1. TOLL OPERATIONS PROGRAM OUTCOME MEASURES
a. Operational cost per tollless than \$0.16
b. Operational cost per dollar
collectedless than \$0.19
2. TOLL OPERATIONS PROGRAM OUTPUT MEASURE
a. Number of toll transactions499 million
Section 71. The performance measures and standards
established in this section for individual programs in general
government agencies shall be applied to those programs for the
2000-2001 fiscal year. These performance measures and
standards are directly linked to the appropriations made in
the General Appropriations Act for Fiscal Year 2000-2001, as
161

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1	required by the Government Performance and Accountability Act
2	<u>of 1994.</u>
3	(1) DEPARTMENT OF BANKING AND FINANCE
4	(a) For the Financial Accountability for Public Funds
5	Program, the outcome measures, output measures, and associated
6	performance standards with respect to funds provided in
7	Specific Appropriations 1881-1903 are as follows:
8	1. RECOVERY AND RETURN OF UNCLAIMED PROPERTY OUTCOME
9	MEASURES
10	a. Percent increase in the total number of holders
11	reporting
12	b. Percent of previously filing holders who submit
13	problem reports3%
14	c. Percent of the total number of claims paid to the
15	owner compared to the total number of returnable accounts
16	reported/received22%
17	d. Percent of the total dollar amount of claims paid
18	to the owner compared to the total dollars in returnable
19	accounts reported/received80%
20	2. RECOVERY AND RETURN OF UNCLAIMED PROPERTY OUTPUT
21	MEASURES
22	a. Number of holders reports processed16,000
23	b. Number of exams of holders who have not previously
24	filed a holder report213
25	c. Number of exams conducted/processed476
26	d. Dollar value collected as a result of exams\$15.5
27	million
28	e. Number/dollar value of owner accounts
29	processed
30	f. Total cost of the program to the number of holder
31	reports/owner accounts processed\$9/\$186
	162

1	g. Number/dollar value of claims paid to
2	owners55,000/FY 2001-2002 LBR
3	h. Number of owner accounts advertised100,000
4	i. Percent of claims approved/denied within 30/60/90
5	days from the date received (cumulative total)50%/90%/100%
6	j. Percent of claims paid within 30/60/90 days from
7	date received (cumulative total)15%/50%/100%
8	3. STATE FINANCIAL INFORMATION AND STATE AGENCY
9	ACCOUNTING OUTCOME MEASURES
10	a. Percent of program's customers who return an
11	overall customer service rating of good or excellent on
12	surveys95%
13	b. Percent of vendor payments issued in less than the
14	Comptroller's statutory time limit of 10 days100%
15	c. Accuracy rate of postaudited vendor
16	paymentsFY 2001-2002 LBR
17	d. Percent of those utilizing program provided
18	financial information who rate the overall relevancy,
19	usefulness, and timeliness of information as good or
20	excellent95%
21	e. Number of qualifications in the Independent
22	Auditor's Report on the State General Purpose Financial
23	Statements which are related to the presentation of the
24	financial statements0
25	f. Percent of vendor payments issued
26	electronically16%
27	g. Percent of payroll payments issued
28	electronically77%
29	h. Percent of retirement payments issued
30	electronically76%
31	
	163
	103

1	4. STATE FINANCIAL INFORMATION AND STATE AGENCY
2	ACCOUNTING OUTPUT MEASURES
3	a. Number of vendor payment requests
4	<pre>preaudited million</pre>
5	b. Number of vendor payment requests
6	postauditedFY 2001-2002 LBR
7	c. Percent of vendor payment requests
8	postauditedFY 2001-2002 LBR
9	d. Dollar amount of vendor payment requests
10	postauditedFY 2001-2002 LBR
11	e. Number of vendor invoices paid4,050,000
12	f. Number of payroll payments issued5,639,780
13	g. Number of instances during the year where as a
14	result of inadequate cash management under this program,
15	general revenue had a negative cash balance0
16	h. Number of payments issued
17	electronically6,450,000
18	i. Number of fiscal integrity cases closed18
19	j. Number of "get lean" hotline calls processed for
20	referral to the appropriate agency250
21	k. Number of fiscal integrity cases closed where
22	criminal disciplinary and/or administrative actions were
23	takenFY 2001-2002 LBR
24	(b) For the Financial Institutions Regulatory Program,
25	the outcome measures, output measures, and associated
26	performance standards with respect to funds provided in
27	Specific Appropriations 1904-1926 are as follows:
28	1. COMPLIANCE AND ENFORCEMENT OUTCOME MEASURES
29	a. Percent of licensees examined where department
30	action is taken against the licensee for violations:
31	
	164

1	(I) For-cause violations based on risk assessment
2	profile or on internal/external information which indicates a
3	violation of statute33.05%
4	(II) Routine proactive exam conducted on randomly
5	selected entities or entities on an examination cycle16.88%
6	2. COMPLIANCE AND ENFORCEMENT OUTPUT MEASURES
7	a. Number of for-cause examinations completed377
8	b. Number of routine examinations completed1,435
9	c. Percent of total licensees examined to determine
10	compliance with applicable regulations5%
11	3. FINANCIAL SERVICES INDUSTRY REGULATION OUTCOME
12	MEASURES
13	a. Percent of licensees sanctioned for
14	violationsless than 1%
15	b. Percent of total applicants not licensed to conduct
16	business in the state because they fail to meet substantive
17	licensing requirements4.3%
18	c. Percent of applicants not granted registration in
19	the securities industry in Florida who subsequently are the
20	subject of regulatory action60%
21	4. FINANCIAL SERVICES INDUSTRY REGULATION OUTPUT
22	MEASURES
23	a. Number of final actions taken against
24	licensees370
25	b. Number of applications denied or withdrawn3,546
26	c. Number of applications processed70,944
27	d. Amount of securities registration applications
28	denied or withdrawn\$2.1 billion
29	e. Number of applicants licensed67,398
30	f. Number of applicants licensed with
31	restrictions95
	165

1	g. Number of applications denied or withdrawn with
2	additional disciplinary information reported on the Central
3	Registration Depository324
4	h. Number/percent of filing or requests processed
5	within a designated standard number of days by
6	<u>typeFY 2001-2002 LBR</u>
7	5. SAFETY AND SOUNDNESS OF STATE BANKING SYSTEM
8	OUTCOME MEASURES
9	a. Percent of Florida state-chartered banks that
10	exceed the median of all national/federal banks chartered in
11	Florida on return on assets51%
12	b. Percent of Florida state-chartered banks that
13	exceed the median of all national/federal banks chartered in
14	Florida on return on equity51%
15	c. Percent of Florida state-chartered banks that
16	exceed the median of all national/federal banks chartered in
17	Florida on capital to asset ratio51%
18	d. Percent of Florida state-chartered banks that
19	exceed the median of all national/federal banks chartered in
20	Florida on tier 1 capital51%
21	e. Percent of Florida state-chartered credit unions
22	that exceed the median of all national/federal credit unions
23	chartered in Florida on return on assets51%
24	f. Percent of Florida state-chartered credit unions
25	that exceed the median of all national/federal credit unions
26	chartered in Florida on return on equity51%
27	g. Percent of Florida state-chartered credit unions
28	that exceed the median of all national/federal credit unions
29	chartered in Florida on capital to asset ratio51%
30	
31	
	166

1	h. Percent of Florida state-chartered credit unions
2	that exceed the median of all national/federal credit unions
3	chartered in Florida on tier 1 capital51%
4	i. Percent of applications for new Florida financial
5	institutions that seek state charters67%
6	j. Unit average dollar savings in assessments paid by
7	state-chartered banks compared to assessments that would be
8	paid if the bank was nationally or federally
9	chartered\$10,000
10	k. Unit average dollar savings in assessments paid by
11	state-chartered credit unions compared to assessments that
12	would be paid if the credit unions were nationally or
13	federally chartered\$500
14	1. Percent of banks receiving an examination report
15	within 45 days after the conclusion of their onsite state
16	examination75%
17	m. Percent of credit unions receiving an examination
18	report within 30 days after the conclusion of their onsite
19	state examination75%
20	n. Percent of international financial institutions
21	receiving an examination report within 45 days after the
22	conclusion of their onsite state examination
23	o. Percent of trust companies receiving an examination
24	report within 60 days after the conclusion of their onsite
25	state examination75%
26	p. Percent of de novo applications statutorily
27	complete that are processed within a standard number of 90
28	days67%
29	q. Percent of branch applications statutorily complete
30	that are processed within 50 days67%
31	
	167
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1	r. Percent of merger/acquisition applications
2	statutorily complete that are processed within 60 days67%
3	s. Percent of financial institutions under enforcement
4	action that are substantially in compliance with conditions
5	<u>imposed90%</u>
6	6. SAFETY AND SOUNDNESS OF STATE BANKING SYSTEM OUTPUT
7	MEASURES
8	a. Median Florida state-chartered bank return on
9	assets0.96%
10	b. Median Florida state-chartered bank return on
11	equity
12	c. Median Florida state-chartered bank capital to
13	<u>asset ratio9%</u>
14	d. Median Florida state-chartered bank tier 1
15	capital9.1%
16	e. Median Florida state-chartered credit union return
17	on assets0.93%
18	f. Median Florida state-chartered credit union return
19	on equity
20	g. Median Florida state-chartered credit union capital
21	to asset ratio12.5%
22	h. Median Florida state-chartered credit union tier 1
23	<u>capital11.9%</u>
24	i. Number of new Florida state-chartered banks
25	<u>opened15</u>
26	j. Amount of annual assessments paid by
27	banks\$6,929,900
28	k. Amount of annual assessments paid by
29	<u>credit unions\$1,463,000</u>
30	1. Number of banks examined by the Division of Banking
31	receiving an examination report within 45 days54
	168

1	m. Number of credit unions examined by the Division of
2	Banking receiving an examination report within 30 days57
3	n. Number of international financial institutions
4	examined by the Division of Banking receiving an examination
5	report within 45 days14
6	o. Number of trust companies examined by the Division
7	of Banking receiving an examination report within 60 days8
8	p. Number of statutorily complete new De Novo
9	applications received that are processed within 90 days7
10	q. Number of statutorily complete branch applications
11	received that are processed within 15 days14
12	r. Number of statutorily complete merger/acquisition
13	applications received that are processed within 60 days7
14	s. Number of institutions in substantial compliance
15	with enforcement actions
16	t. Percent/number of financial institutions examined
17	within statutory timeframes by type of institution:
18	(I) Banks66%/144
19	(II) Credit Unions66%/76
20	(III) International
21	(IV) Trust Companies
22	u. Percent/number of surveys returned that rate the
23	Division's examination program as satisfactory or
24	above75%/150
25	v. Average change in total exam time from previous
26	state exam by type of institution:
27	(I) Banks5%
28	(II) Credit Unions5%
29	(III) International5%
30	(IV) Trust Companies5%
31	
	169
	109

1	w. Average percent of total exam hours conducted
2	off-site, by type of institution:
3	(I) Banks25%
4	(II) Credit Unions25%
5	(III) International25%
6	(IV) Trust Companies25%
7	7. CONSUMER FINANCIAL FRAUD PREVENTION AND DETECTION
8	OUTCOME MEASURES
9	a. Percent of investigations of licensed and
10	unlicensed entities referred to other agencies where
11	investigative assistance aided in obtaining
12	criminal/civil/administrative actions:
13	(I) Licensed6%
14	(II) Unlicensed59%
15	b. Dollars returned (voluntarily or through
16	court-ordered restitution) to victims compared to total
17	dollars of verified loss as a result of investigative efforts
18	of licensed and unlicensed entities\$.001/\$1
19	c. Dollars returned (voluntarily or through court
20	ordered restitution) to victims compared to total dollars of
21	verified loss as a result of investigative efforts of
22	unlicensed entities\$0.46/\$1
23	d. Percent of written complaints processed within
24	applicable standards85%
25	e. Percent of written complaints regarding licensed
26	entities referred for examination, investigation, or
27	legal/criminal action resulting in formal/informal sanctions
28	within/outside statutory authority18.6%
29	f. Percent of written complaints regarding unlicensed
30	entities referred for examination, investigation, or
31	
	170
	± / V

1	legal/criminal action resulting in formal/informal sanctions
2	within/outside statutory authority37.5%
3	8. CONSUMER FINANCIAL FRAUD PREVENTION AND DETECTION
4	OUTPUT MEASURES
5	a. Number of investigations closed450
6	b. Number of background investigations completed800
7	c. Amount of court-ordered restitution to victims of
8	licensed/unlicensed entities:
9	(I) Licensed\$9,000
10	(II) Unlicensed\$20.8 million
11	d. Amount of voluntary reimbursement received from
12	licensed/unlicensed entities:
13	(I) Licensed\$1,200
14	(II) Unlicensed\$434,700
15	e. Amount returned to victims of licensed/unlicensed
16	entities:
17	(I) Licensed\$10,000
18	(II) Unlicensed\$21.2 million
19	f. Amount of verified loss to victims of
20	licensed/unlicensed entities:
21	(I) Licensed\$9.2 million
22	(II) Unlicensed\$46.14 million
23	g. Average number of days for initial written
24	responses to consumers7
25	h. Average number of days to resolve, refer, or close
26	a written complaint68
27	i. Number of complaints resolved, referred, or closed
28	during the year4,350
29	j. Percent of complaints remaining open beyond 90 days
30	and less than 120 days10%
31	
	171

1	k. Percent of complaints remaining open beyond 120
2	days15%
3	1. Number of written complaints where the department
4	identified statutory violations150
5	m. Number of complaints referred for consideration of
6	legal/criminal action (licensed and unlicensed entities)275
7	n. Number of public/consumer awareness contacts made
8	activities with personal, direct face-to-face contact140
9	o. Number of public/consumer awareness activities
10	conducted utilizing all types of media540
11	p. Number of participants at personal, direct,
12	<pre>face-to-face public/consumer awareness activities6,800</pre>
13	q. Total number of hours spent conducting
14	<pre>public/consumer awareness activities</pre>
15	(2) DEPARTMENT OF BUSINESS AND PROFESSIONAL
16	REGULATION
17	(a) For the Florida Boxing Commission, the outcome
18	measures, output measures, and associated performance
19	standards with respect to funds provided in Specific
20	Appropriations 1939-1957 are as follows:
21	1. INFORMATION TECHNOLOGY OUTCOME MEASURE
22	a. Percent increase in public access to regulatory
23	information10%
24	2. FLORIDA BOXING COMMISSION OUTCOME MEASURE
25	a. Percent of licenses suspended or revoked (primarily
26	for medical purposes/approx 90%) in relation to fights
27	supervised28.8%
28	3. FLORIDA BOXING COMMISSION OUTPUT MEASURE
29	a. Number of scheduled boxing rounds2,472
30	(b) For the Professional Regulation Program, the
31	outcome measures, output measures, and associated performance
	172

1	standards with respect to funds provided in Specific
2	Appropriations 1958-1978 are as follows:
3	1. STANDARDS AND LICENSURE OUTCOME MEASURE
4	a. Percent of applications processed within
5	90 days100%
6	2. STANDARDS AND LICENSURE OUTPUT MEASURES
7	a. Number of applications processed59,263
8	b. Number of licensees499,964
9	3. COMPLIANCE AND ENFORCEMENT OUTCOME MEASURES
10	a. Percent of cases that are resolved through
11	alternative means (notices of noncompliance, citations or
12	alternative dispute resolution)FY 2001-2002 LBR
13	b. Percent of establishments or licensees found in
14	violation of critical or multiple noncritical violations
15	resulting in discipline0.9%
16	4. COMPLIANCE AND ENFORCEMENT OUTPUT MEASURES
17	a. Total number of casesFY 2001-2002 LBR
18	b. Number of enforcement actions35,558
19	(c) For the Pari-Mutuel Wagering Program, the outcome
20	measures, output measures, and associated performance
21	standards with respect to funds provided in Specific
22	Appropriations 1979-2001 are as follows:
23	1. COMPLIANCE AND ENFORCEMENT OUTCOME MEASURE
24	a. Percent of races and games that result in statutory
25	or rule infractions0.85%
26	2. COMPLIANCE AND ENFORCEMENT OUTPUT MEASURE
27	a. Number of races and games monitored87,000
28	3. STANDARDS AND LICENSURE OUTCOME MEASURE
29	a. Percent of applications processed within
30	90 days100%
31	4. STANDARDS AND LICENSURE OUTPUT MEASURE
	172
	173

1	a. Number of applications processed23,001
2	5. TAX COLLECTION OUTCOME MEASURE
3	a. Total collections per dollar spent on pari-mutuel
4	events\$19.38
5	6. TAX COLLECTION OUTPUT MEASURE
6	a. Number of audits conducted87,500
7	(d) For the Hotels and Restaurants Program, the
8	outcome measures, output measures, and associated performance
9	standards with respect to funds provided in Specific
10	Appropriations 2002-2013 are as follows:
11	1. COMPLIANCE AND ENFORCEMENT OUTCOME MEASURES
12	a. Percent of licensees in compliance with applicable
13	laws and rules for food service and public lodging
14	establishments86.07%
15	b. Percent of licensees in compliance with applicable
16	laws and rules for elevators, escalators, and other vertical
17	conveyance devices95.29%
18	2. COMPLIANCE AND ENFORCEMENT OUTPUT MEASURES
19	a. Number of educational packets distributed and
20	education and training seminars/workshops conducted283,407
21	b. Number of inspections for food service and public
22	lodging establishmentsFY 2001-2002 LBR
23	c. Number of inspections for elevators, escalators,
24	and other vertical conveyance devicesFY 2001-2002 LBR
25	d. Number of call-back inspections for food service
26	and public lodging establishmentsFY 2001-2002 LBR
27	3. STANDARDS AND LICENSURE OUTCOME MEASURE
28	a. Percent of hotel and restaurant licenses and
29	elevator certificates of operation processed within
30	30 days90.6%
31	4. STANDARDS AND LICENSURE OUTPUT MEASURES
	174
	1

1	a. Number of licensees for public lodging and food
2	service establishments69,315
3	b. Number of licensees for elevators, escalators, and
4	other vertical conveyance devices43,897
5	(e) For the Alcoholic Beverages and Tobacco Program,
6	the outcome measures, output measures, and associated
7	performance standards with respect to funds provided in
8	Specific Appropriations 2014-2033 are as follows:
9	1. COMPLIANCE AND ENFORCEMENT OUTCOME MEASURES
10	a. Percent repeated noncomplying wholesale/retail
11	licensees on yearly basisFY 2001-2002 LBR
12	b. Percent noncomplying wholesale/retail licensees on
13	yearly basisFY 2001-2002 LBR
14	c. Percent of alcoholic beverages and tobacco
15	retailers tested found to be in compliance with underage
16	persons' accessFY 2001-2002 LBR
17	d. Percent of total retail alcohol and tobacco
18	licensees and permit holders inspected30%
19	2. COMPLIANCE AND ENFORCEMENT OUTPUT MEASURE
20	a. Number of licensees64,000
21	3. STANDARDS AND LICENSURE OUTCOME MEASURE
22	a. Percent of license applications processed within 90
23	days95%
24	4. STANDARDS AND LICENSURE OUTPUT MEASURE
25	a. Number of applications processed
26	5. TAX COLLECTION OUTCOME MEASURES
27	a. Total auditing expenditures compared to auditing
28	collections FY 2001-2002 LBR
29	b. Percent of retail and wholesale tax dollars
30	identified by audit that were collected85%
31	6. TAX COLLECTION OUTPUT MEASURE
	175

1	a. Number of audits conducted241,000
2	(f) For the Florida Land Sales, Condominiums, and
3	Mobile Homes Program, the outcome measures, output measures,
4	and associated performance standards with respect to funds
5	provided in Specific Appropriations 2034-2045 are as follows:
6	1. COMPLIANCE AND ENFORCEMENT OUTCOME MEASURES
7	a. Percent of administrative actions resulting in
8	consent orders FY 2001-2002 LBR
9	b. Average number of days to resolve consumer
10	complaints not investigatedFY 2001-2002 LBR
11	c. Average number of days to resolve
12	investigationsFY 2001-2002 LBR
13	d. Average number of days to resolve cases submitted
14	for arbitration for condominiumsFY 2001-2002 LBR
15	e. Percent of parties surveyed that benefited from
16	education provided (condominiums)FY 2001-2002 LBR
17	2. COMPLIANCE AND ENFORCEMENT OUTPUT MEASURES
18	a. Number of administrative actions resolved by
19	consent orders FY 2001-2002 LBR
20	b. Number of days to close consumer
21	complaintsFY 2001-2002 LBR
22	c. Number of consumer complaints
23	closedFY 2001-2002 LBR
24	d. Number of days to close
25	investigationsFY 2001-2002 LBR
26	e. Number of investigations closedFY 2001-2002 LBR
27	f. Number of days to close casesFY 2001-2002 LBR
28	g. Number of cases closedFY 2001-2002 LBR
29	h. Number of seminars conductedFY 2001-2002 LBR
30	i. Number of attendees at educational seminars
31	surveyedFY 2001-2002 LBR
	176

1	
1	j. Number of topics covered at educational
2	seminarsFY 2001-2002 LBR
3	k. Number of unit owners represented at educational
4	seminarsFY 2001-2002 LBR
5	1. Number of associations represented at educational
6	seminarsFY 2001-2002 LBR
7	3. STANDARDS AND LICENSURE OUTCOME MEASURE
8	a. Percent of permanent licenses issued and filings
9	reviewed as prescribed by laws97%
10	4. STANDARDS AND LICENSURE OUTPUT MEASURE
11	a. Permanent licenses and filings processed19,161
12	(3) DEPARTMENT OF CITRUS
13	(a) For the Citrus Research Program, the outcome
14	measures, output measures, and associated performance
15	standards with respect to funds provided in Specific
16	Appropriations 2046-2048 are as follows:
17	1. CITRUS RESEARCH OUTCOME MEASURE
18	a. Number of new citrus product lines2
19	2. CITRUS RESEARCH OUTPUT MEASURE
20	a. Number of sponsored research programs17
21	(b) For the Executive Direction and Support Services
22	Program, the outcome measures, output measures, and associated
23	performance standards with respect to funds provided in
24	Specific Appropriations 2049-2056 are as follows:
25	1. EXECUTIVE DIRECTION AND SUPPORT SERVICES OUTCOME
26	MEASURE
27	a. Administrative cost as a percent of total agency
28	costs7.8%
29	(c) For the Agricultural Products and Marketing
30	Program, the outcome measures, output measures, and associated
31	
	177

1	performance standards with respect to funds provided in
2	Specific Appropriations 2057-2059 are as follows:
3	1. AGRICULTURAL PRODUCTS MARKETING OUTCOME MEASURE
4	a. Percent return on investment for Florida
5	growers9%
6	2. AGRICULTURAL PRODUCTS MARKETING OUTPUT MEASURES
7	a. Number of TV Gross Rating Points4,000
8	b. Number of trade incentive programs
9	<u>administered</u>
10	(4) EXECUTIVE OFFICE OF THE GOVERNOR
11	(a) For the General Office Program, the purpose of
12	which is to assist the Governor in the performance of his or
13	her duties and responsibilities, helping to communicate and
14	implement the Governor's goals, priorities, programs, and
15	$\underline{ ext{views}}$ to the citizens of Florida, the outcome measures, output
16	measures, and associated performance standards with respect to
17	funds provided in Specific Appropriations 2060-2083 are as
18	<u>follows:</u>
19	1. DRUG CONTROL COORDINATION OUTCOME MEASURE
20	a. Decrease the use of illegal drugs in Florida from
21	8% to 7%7%
22	2. LEGISLATIVE APPROPRIATIONS SYSTEM/PLANNING AND
23	BUDGETING SUBSYSTEM OUTCOME MEASURE
24	a. Decrease the ratio of Legislative Appropriations
25	System/Planning and Budgeting Subsystem costs to the number of
26	users supported from \$5,316,331:585 to
27	\$5,309,322:585\$5,309,322:58 <u>5</u>
28	3. SCHOOL READINESS OUTCOME MEASURE
29	a. Increase the percent of kindergarten students
30	meeting state expectations for readiness from 80% to 83%83%
31	4. SCHOOL READINESS OUTPUT MEASURE
	178

1	a. Coordinate the state's School Readiness services as
2	measured by the number of students meeting state expectations
3	for readiness633,168
4	5. WORK AND GAIN ECONOMIC SELF-SUFFICIENCY (WAGES)
5	OUTCOME MEASURE
6	a. Maintain the level of Work and Gain Economic
7	Self-sufficiency (WAGES) clients who successfully leave the
8	program at 41% or more41%
9	6. WORK AND GAIN ECONOMIC SELF-SUFFICIENCY (WAGES)
10	OUTPUT MEASURE
11	a. Oversee Work and Gain Economic Self-sufficiency
12	State Board as measured by the number of Work and Gain
13	Economic Self-sufficiency clients who successfully complete
14	the program52,966
15	(b) For the Office of Tourism, Trade, and Economic
16	Development Program, the purpose of which is to maintain and
17	improve the economic health of Florida by increasing jobs,
18	income, and investments through promoting targeted businesses,
19	tourism, and professional and amateur sports and entertainment
20	and by assisting communities, residents, and businesses, the
21	outcome measures, output measures, and associated performance
22	standards with respect to funds provided in Specific
23	Appropriations 2084-2088E are as follows:
24	1. OFFICE OF TOURISM, TRADE, AND ECONOMIC DEVELOPMENT
25	OUTPUT MEASURES
26	a. Number/dollar amount of contracts and grants
27	administered283/\$290 million
28	b. Public expenditures per job created/retained under
29	QTI incentive program\$3,750
30	c. Number of state agency proposed rules reviewed
31	which impact small businesses70
	170

1	d. Number of business leaders' meetings
2	coordinated1
3	e. Implement the revitalization of urban communities
4	(Front Porch Florida) as measured by the number of
5	applications and neighborhood plans reviewed; partnering
6	activities, interactive community activities, and technical
7	assistance activities facilitatedTBD
8	f. Market, promote, and provide services to the
9	state's entertainment industry (Office of Film Commission) as
10	measured by the number of marketing, promotion, and other
11	services providedTBD
12	2. BLACK BUSINESS INVESTMENT BOARD OUTCOME MEASURES
13	a. Number of jobs supported by financing black
14	business:
15	(I) Regional BBICs2,000
16	(II) Statewide BBICs120
17	b. Dollar amount and procurement opportunities
18	generated for Black businesses\$2.5 million
19	3. BLACK BUSINESS INVESTMENT BOARD OUTPUT MEASURES
20	a. Matching dollars leveraged by the Black Business
21	Investment Board\$1.6 million
22	b. Number of businesses provided technical assistance
23	through Statewide BBIC200
24	4. FLORIDA SPORTS FOUNDATION OUTCOME MEASURES
25	a. Economic contributions from Florida Sports
26	Foundation-sponsored regional and major sporting
27	events grants\$150 million
28	b. Satisfaction of the area sports commissions with
29	the efforts of the foundation to promote and develop the
30	sports industry and related industries in the state75%
31	
	100
	180

1	c. Economic contributions to communities as a result
2	of hosting Florida's Senior State Games and Sunshine State
3	Games ChampionshipsTBD
4	5. FLORIDA SPORTS FOUNDATION OUTPUT MEASURES
5	a. Number/amount of major and regional sports event
6	grants awarded30/\$700,000
7	b. Number of athletes competing in Florida's Senior
8	State Games and Sunshine State Games ChampionshipsTBD
9	c. Number of amateur athletic eventsTBD
10	6. FLORIDA COMMISSION ON TOURISM OUTCOME MEASURES
11	a. Sustained growth in the number of travelers who
12	come to and go through Florida:
13	(I) Out-of-state50.6 million
14	(II) Residents13.6 million
15	b. Sustained growth in the beneficial impacts that
16	travelers in Florida have on the state's overall economy:
17	(I) Rental car surcharge\$141.2 million
18	(II) Tourism-related employment835,156
19	(III) Taxable sales\$48.3 billion
20	(IV) Local option tax\$320 million
21	c. Growth in private sector contributions to VISIT
22	Florida\$34 million
23	d. Satisfaction of VISIT Florida's partners and
24	representative members of the tourism industry with the
25	efforts of VISIT Florida to promote Florida tourism75%
26	e. Facilitate the creation of an inventory of the
27	sites identified by the state's tourism regions as
28	nature-based and heritage tourism sites and implement
29	procedures to maintain the inventoryTBD
30	
31	
	181

1	f. Implement s. 288.1224(13), Florida Statutes,
2	including the incorporation of nature-based and heritage
3	tourism components into the Four-Year Marketing PlanTBD
4	7. FLORIDA COMMISSION ON TOURISM OUTPUT MEASURES
5	a. Quality and effectiveness of paid advertising
6	messages reaching the target audience
7	(impressions)550 million
8	b. Number contacting VISIT Florida in response to
9	advertising620,146
10	c. Value and number of consumer promotions facilitated
11	by VISIT Florida\$13 million/155
12	d. Number of leads and visitor inquiries generated by
13	VISIT Florida events and media placements1,229,780
14	e. Number of private sector partners3,462
15	f. Private sector partner financial contributions
16	through direct financial investment\$2.2 million
17	g. Private sector partner financial contributions
18	through strategic alliance program\$1.3 million
19	8. SPACEPORT FLORIDA OUTCOME MEASURES
20	a. Value of new investment in the Florida space
21	business and programs (cumulative)\$230 million
22	b. Number of launches30
23	c. Number of visitors to space-related tourism
24	facilities2.9 million
25	d. Tax revenue generated by space-related tourism
26	facilities\$1,400,000
27	9. SPACEPORT FLORIDA OUTPUT MEASURES
28	a. Number of students in Spaceport Florida Authority
29	(SFA) sponsored space-related classroom or research at
30	accredited institutions of higher education400
31	b. Equity in SFA industrial/research
	182

1	facilities\$65 million
2	c. Number of presentations to industry and
3	governmental decisionmakers35
4	d. Equity in SFA space-related tourist
5	facilities\$25 million
6	10. ENTERPRISE FLORIDA BUSINESS EXPANSION, RETENTION,
7	AND RECRUITMENT OUTCOME MEASURES
8	a. Number of direct full-time jobs facilitated as a
9	result of Enterprise Florida's recruitment, expansion, and
10	retention efforts31,000
11	(I) Rural areas (subset)
12	(II) Urban core areas (subset)2,000
13	(III) Critical industries (subset)10,000
14	b. Documented export sales attributable to programs
15	and activities\$275 million
16	c. Number of qualified marketing leads generated
17	through Enterprise Florida's comprehensive marketing
18	programs
19	(I) Trade leads (subset)450
20	(II) Investment leads (subset)300
21	d. Satisfaction of economic development practitioners
22	and other appropriate entities with efforts of Enterprise
23	Florida in providing economic development leadership in the
24	full range of services required for state and local economic
25	growth, including critical industries and workforce
26	<u>development75%</u>
27	e. Satisfaction of economic development practitioners
28	and other appropriate entities with efforts of EFI in
29	marketing the state, including rural communities and
30	distressed urban communities, as a probusiness location for
31	potential new investment75%
	183

1	11. ENTERPRISE FLORIDA BUSINESS EXPANSION, RETENTION,
2	AND RECRUITMENT OUTPUT MEASURES
3	a. Number of trade events32
4	b. Number of companies assisted by Enterprise Florida
5	in the area of international trade
6	c. Number of active recruitment, expansion, and
7	retention projects worked during the year295
8	d. Number of leads and projects referred to local
9	economic development organizations120
10	e. Number of successful incentive projects worked with
11	local economic development organizations60
12	f. Number of times Enterprise Florida's information
13	services are accessed by local economic development
14	organizations800
15	12. ENTERPRISE FLORIDA WORKFORCE DEVELOPMENT OUTCOME
16	MEASURES
17	a. Percent of supplemental fund requests from Regional
18	Workforce Boards acted upon in a timely fashion:
19	(I) Less than or equal to established fund threshold
20	acted upon within 14 days after receipt of approvable
21	documentation100%
22	(II) Greater than the established fund threshold
23	within 90 days100%
24	b. Number/percent of agency policies to be reviewed,
25	recommendations made, and actions taken to implement
26	recommendations202/70%
27	c. Number/percent of onsite regional workforce
28	development board reviews completed in accordance with an
29	established schedule by June 30, 200024/100%
30	d. For regions out of compliance, the percent of
31	reviews where board staff issued the report of deficiencies
	184

1	and provided recommendations for corrective action within 14
2	<u>days after exit100%</u>
3	e. Number/percent of individuals completing high
4	skill/high wage programs found employed at an average hourly
5	wage equal to or higher than \$9 for the last completed
6	reporting period49,500/50%
7	f. Number/percent of WIA statewide standards met or
8	exceeded
9	g. Number/percent of WIA regional standards met or
10	exceeded300 of 408/73.5%
11	h. Percent of customers who found the State Board
12	fulfilling its oversight and coordinating responsibilities
13	determined through the use of a customer survey75%
14	13. ENTERPRISE FLORIDA WORKFORCE DEVELOPMENT OUTPUT
15	MEASURES
16	a. Number of new full-time, high skill/high wage jobs
17	created as a result of Quick Response Training4,500
18	(I) In rural areas300
19	(II) In urban core areas
20	(III) In critical industries2,700
21	b. QRT ratio of private funds match to state
22	funds3:1
23	c. QRT employee retention rates and earnings (at \$9 or
24	above) in quarter following completion of training70%
25	d. QRT employee satisfaction rates (per survey)75%
26	e. Number of permanent jobs retained as a result of
27	Incumbent Worker Training pilot project (WIA)1,000
28	(I) In rural areas
29	(II) In urban core areas
30	(III) In critical industries
31	(111) III Official Industries
J T	
	185

1	f. IWT ratio of private funds match to federal WIA
2	funds2:1
3	g. IWT employee retention rates and earnings (at \$9 or
4	above) in quarter following completion of training70%
5	h. IWT employer satisfaction rates (per survey)75%
6	(5) DEPARTMENT OF HIGHWAY SAFETY AND MOTOR VEHICLES
7	(a) For the Florida Highway Patrol Program, the
8	purpose of which is to increase highway safety in Florida
9	through law enforcement, preventive patrol, and public
10	education, the outcome measures, output measures, and
11	associated performance standards with respect to funds
12	provided in Specific Appropriations 2100-2123 are as follows:
13	1. OUTCOME MEASURES
14	a. Percent of closed criminal investigation cases
15	which are resolved66%
16	b. Florida death rate on patrolled highways per 100
17	million vehicle miles of travel
18	c. National average death rate on highways per 100
19	million vehicle miles of travel
20	d. Florida death rate on all roads per 100 million
21	vehicle miles of travel
22	e. National average death rate on all roads per 100
23	million vehicle miles of travel
24	f. Alcohol-related death rate per 100 million vehicle
25	miles of travel
26	g. Number of crashes investigated by FHP186,978
27	h. Percent change in number of crashes investigated by
28	FHPmore than 1%
29	i. Annual crash rate per 100 million vehicle miles of
30	travel on all Florida roads177
31	j. Percent change in seat belt usemore than 1%
	106
	186

1	k. State seat belt compliance rate60.7%
2	1. National average seat belt compliance rate (for
3	comparison)
4	2. OUTPUT MEASURES
5	a. Hours spent on criminal investigation cases
6	closed37,901
7	b. Actual number of criminal cases closed1,233
8	c. Hours spent on professional compliance
9	investigation cases closed
10	d. Actual number of professional compliance
11	investigation cases closed122
12	e. Number of hours spent on traffic homicide
13	investigations133,105
14	f. Number of cases resolved as result of traffic
15	homicide investigations1,647
16	g. Average time (hours) spent per traffic homicide
17	investigation80.82
18	h. Percent of recruits retained by FHP for 3 years
19	after the completion of training88%
20	i. Number of hours spent on investigations63,350
21	j. Actual average response time (minutes) to calls for
22	crashes or assistance26
23	k. Number of law enforcement officer duty hours spent
24	on preventive patrol1,014,491
25	1. Percent of law enforcement officer duty hours spent
26	on preventive patrol42%
27	m. Number of law enforcement officer duty hours spent
28	on crash investigation337,801
29	n. Percent of law enforcement officer duty hours spent
30	on crash investigation14%
31	
	105
	187

1	o. Average time (hours) to investigate crashes (long
2	form)2.17
3	p. Average time (hours) to investigate crashes (short
4	<u>form</u>)
5	q. Average time (hours) to investigate crashes
6	(nonreportable)0.65
7	r. Duty hours spent on law enforcement officer
8	assistance to motorists102,387
9	s. Percent of law enforcement officer duty hours spent
10	on motorist assistance5%
11	t. Number of motorists assisted by law enforcement
12	officers299,924
13	u. Number of public traffic safety presentations
14	made
15	v. Number of persons in attendance at public traffic
16	safety presentations83,475
17	w. Average size of audience per presentation53
18	x. Number of training courses offered to FHP recruits
19	and personnel41
20	y. Number of students successfully completing training
21	course967
22	(b) For the Licenses, Titles, and Regulations Program,
23	the purpose of which is to maintain an efficient and effective
24	driver licensing program, ensuring that only drivers
25	demonstrating the necessary knowledge, skills, and abilities
26	are licensed to operate motor vehicles on Florida roads; to
27	remove drivers from the highways who abuse their driving
28	privilege or require further driver education; to ensure that
29	drivers are financially responsible for their actions; and to
30	maintain adequate records for driver education and
31	administrative control, the outcome measures, output measures,
	188

1	and associated performance standards with respect to funds
2	provided in Specific Appropriations 2124-2169 are as follows:
3	1. OUTCOME MEASURES
4	a. Percent of customers waiting 15 minutes or less for
5	driver license service82%
6	b. Percent of customers waiting 30 minutes or more for
7	driver license service11%
8	c. Percent of DUI course graduates who do not
9	recidivate within three years of graduation86%
10	d. Average number of corrections per 1,000 driver
11	records maintained4
12	e. Percent of motorists complying with financial
13	responsibility83%
14	f. Number of driver licenses/identification cards
15	suspended, cancelled, and invalidated as a result of
16	fraudulent activity, with annual percent change
17	shown
18	g. Percent of motor vehicle titles issued without
19	error98%
20	h. Number of fraudulent motor vehicle titles
21	identified and submitted to law enforcement930
22	i. Percent change in number of fraudulent motor
23	vehicle titles identified and submitted to law
24	enforcement3%
25	j. Ratio of warranty complaints to new mobile homes
26	titled1:61
27	k. Percent reduction in pollution tonnage per day in
28	the six applicable (air quality) counties15.5%
29	l. Ratio of taxes collected from international
30	registration plans (IRP) and international fuel tax agreements
31	(IFTA) audits to cost of audits\$1.85:\$1
	189

1	2. OUTPUT MEASURES
2	a. Number of driver licenses issued4,188,819
3	b. Number of identification cards issued821,349
4	c. Number of written driver license examinations
5	conducted2,213,001
6	d. Number of road tests conducted525,855
7	e. Number of motor vehicle and mobile home
8	registrations issued
9	f. Number of motor vehicle and mobile home titles
10	issued4.7 million
11	g. Average cost to issue a motor vehicle title\$2.05
12	h. Average number of days to issue a motor vehicle
13	title3.4
14	i. Number of vessel registrations issued863,501
15	j. Number of vessel titles issued224,171
16	k. Average cost to issue a vessel title\$5.08
17	1. Number of motor carriers audited per auditor, with
18	number of auditors shown
19	(c) For the Kirkman Data Center Program, the purpose
20	of which is to encourage greater efficiency in all
21	governmental programs through implementation of effective
22	information technology initiatives, the outcome measures,
23	output measures, and associated performance standards with
24	respect to funds provided in Specific Appropriations 2170-2175
25	are as follows:
26	1. KIRKMAN DATA CENTER OUTCOME MEASURE
27	a. Percent of customers who rate services as
28	satisfactory or better as measured by survey80%
29	2. KIRKMAN DATA CENTER OUTPUT MEASURE
30	a. Number of service programs maintained3,310
31	
	190
	±2°

1	(d) For the Administrative Services Program, the
2	purpose of which is to provide policy determination and
3	administrative support for agency operations, the outcome
4	measures, output measures, and associated performance
5	standards with respect to funds provided in Specific
6	Appropriations 2089-2099A, 2119-2123, and 2165-2169 are as
7	<u>follows:</u>
8	1. ADMINISTRATIVE SERVICES PROGRAM OUTCOME MEASURES
9	a. Percent agency administration and support costs and
10	positions compared to total agency costs and
11	positions5.02%:7.43%
12	b. Cost per square foot for operational maintenance of
13	agency facilities\$4.76
14	(6) DEPARTMENT OF INSURANCE
15	(a) For the Division of Treasury Program, the outcome
16	measures, output measures, and associated performance
17	standards with respect to funds provided in Specific
18	Appropriations 2195-2204 are as follows:
19	1. DEPOSIT SECURITY SERVICES OUTCOME MEASURE
20	a. Maximum administrative unit cost per \$100,000 of
21	securities placed for deposit security services purposes\$25
22	2. DEPOSIT SECURITY SERVICES OUTPUT MEASURES
23	a. Number of analyses performed on the financial
24	condition of qualified public depositories and custodians, and
25	securities held for deposit
26	b. Number of account actions taken on trust deposit
27	and collateral accounts34,545
28	3. STATE FUNDS MANAGEMENT AND INVESTMENT OUTCOME
29	MEASURES
30	a. Ratio of net rates of return to established
31	national benchmarks for:
	191
	7

1	(I) Internal liquidity investments1.05
2	(II) Internal bridge investments1.03
3	(III) External investment program bridge
4	portfolio1.01
5	(IV) Medium term portfolio1.02
6	(V) Investment grade convertible
7	bondsFY 2001-2002 LBR
8	4. STATE FUNDS MANAGEMENT AND INVESTMENT OUTPUT
9	MEASURES
10	a. Number of cash management consultation
11	<u>services30</u>
12	b. Number of financial management/accounting
13	transactions processed and reports produced10,200,093
14	5. SUPPLEMENTAL RETIREMENT PLAN OUTCOME MEASURE
15	a. Minimum percent of state employees (excluding OPS)
16	participating in the State Supplemental Retirement Plan
17	(Deferred Compensation)24%
18	6. SUPPLEMENTAL RETIREMENT PLAN OUTPUT MEASURES
19	a. Number of participant account actions processed by
20	the state deferred compensation office89,268
21	b. Number of educational materials distributed by the
22	state deferred compensation officeFY 2001-2002 LBR
23	(b) For the Fire Marshal Program, the outcome
24	measures, output measures, and associated performance
25	standards with respect to funds provided in Specific
26	Appropriations 2205-2217N are as follows:
27	1. COMPLIANCE AND ENFORCEMENT OUTCOME MEASURES
28	a. Number of fire related deaths occurring in state
29	owned and leased properties required to be inspected0
30	b. Percent of mandated regulatory inspections
31	completed
	192
	<u> </u>

1	2. COMPLIANCE AND ENFORCEMENT OUTPUT MEASURES
2	a. Number of recurring inspections completed of fire
3	code compliance in state owned/leased buildings7,200
4	b. Number of high hazard inspections completed of fire
5	code compliance in state owned/leased buildings6,536
6	c. Number of construction inspections completed of
7	fire code compliance in state owned/leased buildings875
8	d. Percent of fire code inspections completed within
9	statutory defined timeframe100%
10	e. Percent of fire code plans reviews completed within
11	statutory defined timeframe100%
12	f. Number of boilers inspected by department
13	inspectors5,500
14	g. Number of regulatory inspections completed481
15	3. FIRE AND ARSON INVESTIGATION OUTCOME MEASURES
16	a. Percent of closed fire investigations successfully
17	concluded, including by cause determined, suspect identified
18	and/or arrested, or other reasons85%
19	b. Percent of closed arson investigations for which an
20	arrest was made Florida/National29%/18%
21	4. FIRE AND ARSON INVESTIGATION OUTPUT MEASURES
22	a. Total number of fire investigations opened9,458
23	b. Total number of fire investigations closed6,242
24	5. PROFESSIONAL TRAINING AND STANDARDS OUTCOME
25	MEASURES
26	a. Percent of challenges to examination results and
27	eligibility determination compared to those eligible to
28	challengeless than 1%
29	b. Number/percent of students who rate training they
30	received at the Florida State Fire College as improving their
31	ability to perform assigned duties3,500/95%
	193

1	c. Percent of above satisfactory ratings by
2	supervisors of students' job performance from post-class
3	evaluations of skills gained through training at the Florida
4	State Fire College85%
5	6. PROFESSIONAL TRAINING AND STANDARDS OUTPUT
6	MEASURES
7	a. Number of classes conducted by the Florida State
8	Fire College210
9	b. Number of students trained and classroom contact
10	hours provided by the Florida State Fire
11	College4,200/220,000
12	c. Number/percent of customer requests for
13	certification testing completed within defined
14	timeframes4,000/90%
15	d. Number of certified training centers inspected29
16	e. Number of examinations administered4,400
17	(c) For the Risk Management Program, the outcome
18	measures, output measures, and associated performance
19	standards with respect to funds provided in Specific
20	Appropriations 2220-2224 are as follows:
21	1. RISK REDUCTION SERVICES OUTCOME MEASURES
22	a. Number of workers' compensation claims requiring
23	some payment per 100 FTE employees5.7
24	b. Number and percent of responses indicating the risk
25	services training they received was useful in developing and
26	implementing risk management plans in their agencies80/90%
27	c. Average cost of tort liability claims paid\$3,599
28	d. Average cost of Federal Civil Rights liability
29	claims paid\$13,046
30	e. Average cost of workers' compensation
31	claims\$3,250
	194

1	f. Average cost of property claims paid\$3,497
2	g. Number/percent of liability claims closed in
3	relation to liability claims worked during the fiscal
4	year4,226/51%
5	2. RISK REDUCTION SERVICES OUTPUT MEASURE
6	a. Risk services training and consultation as measured
7	by the number of training units (1 unit=8 hrs.) provided and
8	consultation contracts made265
9	3. STATE SELF-INSURED CLAIMS ADJUSTMENTS OUTCOME
10	MEASURES
11	a. Percent of indemnity and medical payments made in a
12	timely manner in compliance with DLES Security Rule
13	38F-24.021, F.A.C95%
14	b. State employees' workers' compensation benefit cost
15	rate, as defined by indemnity and medical benefits, per \$100
16	of state employees' payroll as compared to prior
17	yearsless than \$1.16
18	c. Percent of lawsuits, generated from a liability
19	claim, evaluated with SEFES codes entered within prescribed
20	timeframes92%
21	d. Number/percent of trainees who indicated the
22	training they received was useful in performing required
23	property program processes123/95%
24	e. Average operational cost of a claim
25	worked\$140.28
26	4. STATE SELF-INSURED CLAIMS ADJUSTMENTS OUTPUT
27	MEASURES
28	a. Number of workers' compensation claims
29	worked28,500
30	b. Number of workers' compensation claims
31	litigated
	195

1	c. Number of liability claims worked8,784
2	d. Number of training units (1 unit=8 hrs.) provided
3	by the property program40
4	e. Number of state property loss/damage claims
5	worked522
6	(d) For the Insurance Regulation and Consumer
7	Protection Program, the outcome measures, output measures, and
8	associated performance standards with respect to funds
9	provided in Specific Appropriations 2225-2247 are as follows:
10	1. INSURANCE COMPANY LICENSURE AND OVERSIGHT OUTCOME
11	MEASURES
12	a. Maximum number of insurance companies entering
13	rehabilitation or liquidation during the
14	yearFY 2001-2002 LBR
15	b. A. M. Best rating for authorized domestic insurers,
16	weighted average based on premium written:
17	(I) Homeowner's insuranceFY 2001-2002 LBR
18	(II) Workers' compensation insuranceFY 2001-2002 LBR
19	(III) Automobile insuranceFY 2001-2002 LBR
20	(IV) Life and health insuranceFY 2001-2002 LBR
21	c. Residual market premium written as a percentage of
22	total premium, increase or decrease:
23	(I) Homeowner's (total), mobile home, dwelling fire
24	insuranceFY 2001-2002 LBR
25	(II) Workers' compensation insuranceFY 2001-2002 LBR
26	(III) Automobile insuranceFY 2001-2002 LBR
27	d. Unfunded liability per residual market entity,
28	based on 100-year probable maximum loss:
29	(I) Florida Residential Property and Casualty Joint
30	Underwriting AssociationFY 2001-2002 LBR
31	(II) Florida Windstorm Underwriting
	196
	± > 0

1	AssociationFY 2001-2002 LBR
2	2. INSURANCE COMPANY LICENSURE AND OVERSIGHT OUTPUT
3	MEASURES
4	a. Current number of licensed insurance
5	entities3,420
6	b. Number of market conduct examinations
7	completed
8	c. Number of financial reviews and examinations
9	completed12,620
10	d. Number of rate and form reviews completed22,100
11	e. Total number of insurance companies in
12	rehabilitation or liquidation during the year56
13	3. INSURANCE REPRESENTATIVE LICENSURE, SALES
14	APPOINTMENTS, AND OVERSIGHT OUTCOME MEASURE
15	a. Maximum percent of insurance representatives
16	requiring discipline or oversight23%
17	4. INSURANCE REPRESENTATIVE LICENSURE, SALES
18	APPOINTMENTS, AND OVERSIGHT OUTPUT MEASURE
19	a. Number of applications for licensure
20	processed71,222
21	b. Number of appointment actions processed868,916
22	c. Number of applicants and licensees required to
23	comply with education requirements107,610
24	5. COMPLIANCE AND ENFORCEMENT OUTCOME MEASURES
25	a. Percent of arrests for insurance fraud resulting in
26	trial or nontrial conviction82%
27	b. Percent of investigative actions resulting in
28	administrative action against agents and agencies64%
29	6. COMPLIANCE AND ENFORCEMENT OUTPUT MEASURES
30	a. Number of insurance fraud investigations
31	completed1,599
	197

	h Marilana af annat and annar instantiant
1	b. Number of agent and agency investigations
2	<u>completed2,428</u>
3	7. INSURANCE CONSUMER ASSISTANCE OUTCOME MEASURE
4	a. Percent of consumer service requests appropriately
5	resolvedFY 2001-2002 LBR
6	8. INSURANCE CONSUMER ASSISTANCE OUTPUT MEASURES
7	a. Number of consumer educational materials created
8	and distributed223,664
9	b. Number of telephone calls answered through the
10	consumer helpline
11	c. Number of consumer requests and information
12	inquiries handled50,908
13	(7) DEPARTMENT OF LABOR AND EMPLOYMENT SECURITY
14	(a) For the Blind Services Program, the purpose of
15	which is to obtain employment outcome and maximize
16	independence and integration into the community for Floridians
17	who are blind or visually impaired, the outcome measures,
18	output measures, and associated performance standards with
19	respect to funds in Specific Appropriations 2299-2311A are as
20	follows:
20 21	
	follows:
21	follows: 1. BLIND SERVICES OUTCOME MEASURES
21 22	follows: 1. BLIND SERVICES OUTCOME MEASURES a. Percent/number of rehabilitation customers
21 22 23 24	follows: 1. BLIND SERVICES OUTCOME MEASURES a. Percent/number of rehabilitation customers gainfully employed at least 90 days68.3%/847
21 22 23	follows: 1. BLIND SERVICES OUTCOME MEASURES a. Percent/number of rehabilitation customers gainfully employed at least 90 days68.3%/847 b. Percent/number of rehabilitation customers placed
21 22 23 24 25	follows: 1. BLIND SERVICES OUTCOME MEASURES a. Percent/number of rehabilitation customers gainfully employed at least 90 days
21 22 23 24 25 26	1. BLIND SERVICES OUTCOME MEASURES a. Percent/number of rehabilitation customers gainfully employed at least 90 days
21 22 23 24 25 26 27	follows: 1. BLIND SERVICES OUTCOME MEASURES a. Percent/number of rehabilitation customers gainfully employed at least 90 days
21 22 23 24 25 26 27 28 29	follows: 1. BLIND SERVICES OUTCOME MEASURES a. Percent/number of rehabilitation customers gainfully employed at least 90 days
21 22 23 24 25 26 27 28	follows: 1. BLIND SERVICES OUTCOME MEASURES a. Percent/number of rehabilitation customers gainfully employed at least 90 days

1	f. Percent/number of customers (children) successfully
2	rehabilitated/transitioned from school to work26.5%/47
3	2. BLIND SERVICES OUTPUT MEASURES
4	a. Number of customers reviewed for
5	eligibility
6	b. Number of written plans for services1,425
7	c. Number of customers served13,100
8	d. Average time lapse (in days) between application
9	and eligibility determination for rehabilitation
10	customers69
11	e. Customer caseload per counseling/case management
12	team member114
13	f. Cost per library customer\$19.65
14	g. Total number of food service managers162
15	h. Number of existing food service facilities
16	renovated10
17	i. Number of new food service facilities
18	constructed5
19	j. Facilitate the provision of developmental services
20	to blind and visually impaired children890
21	k. Provide Braille and recorded publications to
22	customers45,000
23	(b) For the Safety/Workers' Compensation Program, the
24	purpose of which is to keep the workplace safe and return
25	injured employees to work at a reasonable cost to employers,
26	the outcome measures, output measures, and associated
27	performance standards with respect to funds provided in
28	Specific Appropriations 2257-2271 are as follows:
29	1. WORKERS' COMPENSATION OUTCOME MEASURES
30	a. Percent of injured workers returning to work at 80
31	percent or more of previous average quarterly wage during the
	199
	±22

1	four-quarter period following injury for accident 2 years
2	prior63.5%
3	b. Percent of initial payments made on time by
4	insurance carriers91%
5	c. Number of workers newly protected by workers'
6	compensation coverage per fiscal year as a result of
7	compliance efforts11,145
8	d. Percent of investigated issues resolved by the
9	Employee Assistance Office
10	e. Percent of noncomplying carriers in
11	compliance upon reaudit78%
12	f. Average total cost per 4-year-old case (information
13	only)\$20,000
14	g. Percent of lost time cases with no petition for
15	benefits filed 18 months after the date of accident77%
16	h. Percent change in total case incidence rate for
17	private sector job sites served4%
18	i. Percent change in total case incidence rate for
19	public sector job sites served4%
20	j. Percent change in disabling compensable claims rate
21	for private employers served25%
22	k. Percent change in disabling compensable claims rate
23	for public employers served25%
24	1. Percent of employers surveyed who view services as
25	adequately effective or above85% to 90%
26	m. Percent of permanent total supplemental benefits
27	paid by the division to injured workers timely and
28	accurately100%
29	n. Percent of compliance enforcement actions which
30	result in a successful outcome (positive disposition of any
31	formal or informal review; payment in full of all penalties
	202
	200

1	assessed and compliance by the employer; and/or cessation of
2	all business operations of the employer)New
3	o. Percent of requests for assistance filed by
4	attorneysNew
5	p. Number of investigated issues resolved by the
6	Employee Assistance Office25,000
7	2. WORKERS' COMPENSATION OUTPUT MEASURES
8	a. Number of employer investigations conducted for
9	compliance with workers' compensation law22,758
10	b. Number of program applicants provided reemployment
11	services2,100
12	c. Number of carriers audited381
13	d. Number of investigated issues resolved by the
14	Employee Assistance Office25,000
15	e. Number of private sector employers (and job sites)
16	provided OSHA 7(c)1 consultation services549
17	f. Number of public sector employers (and job sites)
18	provided consultation services3,000
19	g. Number of private sector employers receiving
20	training/other technical services2,300/6,700
21	h. Number of public sector employers receiving
22	training/other technical services330/5,600
23	i. Number of requests for assistance processed by the
24	Employee Assistance OfficeNew
25	3. SAFETY OUTCOME MEASURES
26	a. Occupational injury and illness total case
27	<pre>incidence rate (per 100 workers) (information only)8.1%</pre>
28	b. Percent change in total case incidence rate for
29	private sector job sites served4%
30	c. Percent change in total case incidence rate for
31	public sector job sites served4%
	201
	-

1	d. Percent change in disabling compensable claims rate
2	for private employers served25%
3	e. Percent change in disabling compensable claims rate
4	for public employers served25%
5	f. Percent of employers surveyed who view services as
6	adequately effective or above85% to 90%
7	4. SAFETY OUTPUT MEASURES
8	a. Number of private sector employers (and job sites)
9	provided OSHA 7(c)1 consultation services549
10	b. Number of public sector employers (and job sites)
11	provided consultation services
12	c. Number of private sector employers receiving
13	training/other technical services2,300/6,700
14	d. Number of public sector employers receiving
15	training/other technical services330/5,600
16	(c) For the Unemployment Compensation Program, the
17	purpose of which is to provide prompt, accurate benefits for
18	unemployed workers in order to expedite their reemployment
19	while providing an equitable and cost-effective unemployment
20	compensation system for the employers of Florida, the outcome
21	measures, output measures, and associated performance
22	standards with respect to funds provided in Specific
23	Appropriations 2272-2276 are as follows:
24	1. UNEMPLOYMENT COMPENSATION OUTCOME MEASURES
25	a. Percent of UC benefits paid timely90%
26	b. Percent of UC benefits paid accurately95%
27	c. Percent of UC appeal cases completed
28	timely89%
29	d. Percent of new UC employer liability
30	determinations made timely84.6%
31	e. Percent of current quarter UC taxes paid
	202

1	timely92.5%
2	2. UNEMPLOYMENT COMPENSATION OUTPUT MEASURES
3	a. Number of UC claimant eligibility determinations
4	issued170,635
5	b. Number of UC benefits weeks paid3,153,006
6	c. Amount of UC benefits paid\$683,477,111
7	d. Number of appeal cases completed52,197
8	e. Number of new UC employer liability determinations
9	made69,118
10	f. Amount of UC taxes collected\$651,471,000
11	g. Number of UC employer tax/wage reports
12	processed1,609,450
13	h. Number of process claims filed by unemployed
14	workers481,270
15	(d) For the Workforce Employment Opportunities
16	Program, the purpose of which is to provide employment
17	services and training opportunities that promote a strong
18	Florida economy, the outcome measures, output measures, and
19	associated performance standards with respect to funds
20	provided in Specific Appropriations 2248-2250 and 2286-2298A
21	are as follows:
22	1. WORKFORCE EMPLOYMENT OPPORTUNITIES OUTCOME
23	MEASURES
24	a. Percent of job openings filled50.2%
25	b. Percent of individuals referred to jobs who are
26	placed28%
27	c. Percent of food stamp clients employed11.8%
28	d. Percent increase in high skill/high wage
29	apprenticeship programs registered5%
30	e. Increase the percent of customers directly placed
31	in jobs or obtaining employment within 90 days after receiving
	203

1	services from Workforce and Employment Opportunities from 22%
2	to 23%23%
3	2. WORKFORCE EMPLOYMENT OPPORTUNITIES OUTPUT
4	MEASURES
5	a. Number of individuals referred to job openings
6	listed with J&B540,000
7	b. Number of individuals placed by J&B137,700
8	c. Refer customers to job training16,964
9	d. Number of individuals obtaining employment after
10	receiving specific J&B services35,700
11	e. Cost per placement by J&B\$230
12	f. Cost per individual placed in or having obtained
13	employment\$176
14	g. Number of recipients employed:
15	(I) Food stamps14,800
16	(II) Cost per food stamp placement\$302
17	h. Number of Apprenticeship Program requests meeting
18	high skill/high wage requirements166
19	i. Number of apprentices successfully completing terms
20	of training as set by registered industry standards2,900
21	3. WORKFORCE INVESTMENT ACT (WIA) OUTCOME MEASURES
22	a. WIA adult and dislocated worker placement rate
23	(information only)78%
24	b. WIA youth positive outcome rate (information
25	only)80%
26	c. Increase the number of employers in compliance or
27	brought into compliance with labor laws as a percent of total
28	employers monitored annually from 83% to 85%85%
29	4. WORKFORCE INVESTMENT ACT (WIA) OUTPUT MEASURES
30	a. Number of WIA Adult Program completers8,600
31	b. Number of WIA Youth Program completers6,000
	204

1	c. Monitor employers for compliance with child labor
2	and migrant farmworker labor laws3,290
3	(e) For the Public Employees Relations Commission
4	Program, the purpose of which is to promote harmonious
5	employer/employee relations at the state and local levels by
6	resolving and mediating workplace disputes, the outcome
7	measures, output measures, and associated performance
8	standards with respect to the funds provided in Specific
9	Appropriations 2326-2333 are as follows:
10	1. PERC OUTCOME MEASURES
11	a. Percent of timely labor dispositions96%
12	b. Percent of timely employment dispositions98%
13	c. Percent of dispositions not appealed96%
14	d. Percent of appealed dispositions affirmed98%
15	2. PERC OUTPUT MEASURES
16	a. Number of labor dispositions801
17	b. Number of employment dispositions691
18	(f) For the Workers' Compensation Appeals Program, the
19	purpose of which is to resolve disputed workers' compensation
20	claims in conformity with pertinent statutory, rule, and
21	caseload requirements through the maintenance of a statewide
22	mediation, hearing, and order adjudicatory system, the outcome
23	measures, output measures, and associated performance
24	standards with respect to funds provided in Specific
25	Appropriations 2251-2256 are as follows:
26	1. OUTCOME MEASURES
27	a. Percent of concluded mediations resulting in
28	resolution56%
29	b. Percent of appealed, decided orders
30	affirmed80%
31	2. OUTPUT MEASURES
	205
	Z(U.)

1	a. Number of petitions received by presiding
2	judge112,000
3	b. Number of mediations held23,100
4	c. Number of final hearings held4,100
5	d. Number of other hearings held42,300
6	(I) Number of final merit orders3,100
7	(II) Number of lump sum settlements orders39,500
8	e. Number/percent of final orders entered
9	within 14 days
10	(g) For the Unemployment Appeals Commission Program,
11	the purpose of which is to provide rapid cost-effective review
12	and decisions for appealed unemployment compensation claims,
13	the outcome measures, output measures, and associated
14	performance standards with respect to funds provided in
15	Specific Appropriations 2282-2285 are as follows:
16	1. OUTCOME MEASURES
17	a. Percent of unemployment compensation appeals
18	disposed of within 45 days50%
19	b. Percent of unemployment compensation appeals
20	disposed of within 90 days95%
21	c. Percent of cases appealed to DCA7%
22	d. Average unit cost of cases appealed to Unemployment
23	Appeals Commission\$186
24	e. Average unit cost of cases appealed to DCA\$685
25	f. Percent of appealed decisions affirmed by DCA94%
26	2. OUTPUT MEASURE
27	a. Number of unemployment compensation appeals
28	disposed of9,000
29	(h) For the Information Technology Program, the
30	purpose of which is to support agency functions through the
31	management of information resources, the outcome measures,
	206

1	output measures, and associated performance standards with
2	respect to funds provided in Specific Appropriations 2321-2325
3	are as follows:
4	1. OUTCOME MEASURES
5	a. Maintain the percent of scheduled information
6	technology production jobs completed at 99.9% or more99.9%
7	b. Percent of data processing requests
8	completed by due date95%
9	c. System design and programming hourly cost\$52
10	d. Percent of scheduled production jobs
11	completed99.9%
12	e. Percent of scheduled hours available (data center
13	operations)99.79%
14	f. Cost per MIP (millions of instructions per
15	second)\$19,000
16	g. Percent of Help Desk calls resolved within
17	3 working days89.48%
18	h. Cost per Help Desk call\$8
19	i. Percent of scheduled hours available
20	(network)99.08%
21	j. Cost for support per network device\$195
22	2. OUTPUT MEASURES
23	a. Number of data processing requests completed
24	by due date2,900
25	b. Number of scheduled production jobs
26	<u>completed</u> 517,000
27	c. Number of hours available (data center
28	operations)2,876
29	d. Number of Help Desk calls resolved within 3 working
30	days18,175
31	e. Number of hours available (network)2,855
	207

1	f. Maintain and develop information technology as
2	measured by the number of production jobs completed514,000
3	(i) For the Executive Direction and Support Services
4	Program, the purpose of which is to provide policy
5	determination and administrative support for agency
6	operations, the outcome measures, output measures, and
7	associated performance standards with respect to funds
8	provided in Specific Appropriations 2312-2320 are as follows:
9	1. OUTCOME MEASURE
10	a. Reduce the administrative costs to less than 7.9%
11	of total agency cost7.9%
12	(8) DEPARTMENT OF THE LOTTERY
13	(a) For the Lottery Operations Program, the outcome
14	measures, output measures, and associated performance
15	standards with respect to funds provided in Specific
16	Appropriations 2353-2366 are as follows:
17	1. LOTTERY OPERATIONS OUTCOME MEASURES
18	a. Total revenue in dollars\$2,287.3 million
19	b. Percent change in total revenue dollars from prior
20	year
21	c. Transfers to the state Educational Enhancement
22	Trust Fund\$886.7 million
23	d. Percent of total revenue to the Educational
24	Enhancement Trust Fund
25	2. LOTTERY OPERATIONS OUTPUT MEASURES
26	a. Percent of total revenue paid as prizes49.79%
27	b. Administrative expense paid for retailer
28	commission\$129.41 million
29	c. Operating expense (includes retailer
30	commission)\$261.8 million
31	d. Operating expense as percent of total
	208

1	revenue11.44%
2	e. Percent of respondents who are aware of the
3	Lottery's contribution to education65%
4	f. Provide executive direction and support services
5	for all lottery operations as measured by percent of total
6	agency budget9%
7	(9) DEPARTMENT OF MANAGEMENT SERVICES
8	(a) For the Administration Program, the outcome
9	measures, output measures, and associated performance
10	standards with respect to funds provided in Specific
11	Appropriations 2367-2378 are as follows:
12	1. EXECUTIVE DIRECTION AND SUPPORT SERVICES OUTCOME
13	MEASURE
14	a. Administrative costs as a percent of total agency
15	costs2.62%
16	2. STATE TECHNOLOGY OFFICE OUTPUT MEASURE
17	a. Number of state entities served
18	3. STATE EMPLOYEE LEASING OUTCOME MEASURE
19	a. Number of employees in the State Employee Leasing
20	service19
21	(b) For the SMART Schools Clearinghouse Program, the
22	outcome measures, output measures, and associated performance
23	standards with respect to funds provided in Specific
24	Appropriations 2379-2384 are as follows:
25	1. SMART SCHOOLS CLEARINGHOUSE OUTPUT MEASURE
26	a. Number of schools receiving SMART awards25
27	(c) For the Facilities Program, the outcome measures,
28	output measures, and associated performance standards with
29	respect to funds provided in Specific Appropriations 2385-2401
30	are as follows:
31	1. FACILITIES MANAGEMENT OUTCOME MEASURES
	209

1	a. Average DMS full service rent - composite cost per
2	net square foot (actual)\$15.39
3	b. Average private sector full service rent -
4	composite cost per net square foot in counties where DMS has
5	office facilities (for comparison)\$16.95
6	c. DMS average operations and maintenance cost per
7	square foot maintained\$5.20
8	d. Private industry average operations and maintenance
9	cost per square foot maintained\$6.74
10	2. FACILITIES MANAGEMENT OUTPUT MEASURES
11	a. Net square feet of state-owned office space
12	occupied by state agencies including non-DMS owned
13	facilities7,840,079
14	b. Net square feet of private office space occupied by
15	state agencies
16	c. Number of maintained square feet (private contract
17	and agency)
18	3. BUILDING CONSTRUCTION OUTCOME MEASURES
19	a. Gross square foot construction cost of office
20	facilities for DMS\$84.94
21	b. Gross square foot construction cost of office
22	facilities for private industry average
23	(for comparison)\$91.73
24	4. BUILDING CONSTRUCTION OUTPUT MEASURE
25	a. Dollar volume of Fixed Capital Outlay project
26	starts managed\$280,000,000
27	5. CAPITOL POLICE OUTCOME MEASURE
28	a. Number of criminal incidents per 1,000
29	employees
30	6. CAPITOL POLICE OUTPUT MEASURES
31	a. Total number of criminal incidents reported5,686
	210

1	b. Total number of noncriminal calls for
2	service32,000
3	c. Number of patrol hours on-site at state
4	facilities72,800
5	d. Gross square feet monitored for security
6	purposes7,825,023
7	e. Number of investigations conducted210
8	f. Number of state employees receiving crime
9	prevention and safety training
10	(d) For the Support Program, the outcome measures,
11	output measures, and associated performance standards with
12	respect to funds provided in Specific Appropriations 2408-2425
13	are as follows:
14	1. AIRCRAFT MANAGEMENT OUTCOME MEASURES
15	a. Passenger load factor for DMS3.5
16	b. Cost per flight hour - DMS aircraft pool\$1,200
17	c. Average percent DMS direct cost per flight hour
18	below industry direct cost34%
19	2. AIRCRAFT MANAGEMENT OUTPUT MEASURE
20	a. Number of flights by executive aircraft
21	pool1,500
22	3. FEDERAL PROPERTY ASSISTANCE OUTCOME MEASURE
23	a. Federal property distribution rate85%
24	4. FEDERAL PROPERTY ASSISTANCE OUTPUT MEASURE
25	a. Number of federal property orders processed2,150
26	5. MOTOR VEHICLE AND WATERCRAFT MANAGEMENT OUTCOME
27	MEASURES
28	a. Average percent below private sector fleet
29	maintenance - labor costs13%
30	b. Average percent below private sector fleet
31	maintenance - parts costs26%
	211

1	c. Average percent state rental vehicles below state
2	rental contract rates30%
3	6. MOTOR VEHICLE AND WATERCRAFT MANAGEMENT OUTPUT
4	MEASURE
5	a. Miles of state rental vehicle service
6	provided1,900,000
7	7. PURCHASING OVERSIGHT OUTCOME MEASURE
8	a. Percent of state term contracts savings39%
9	8. PURCHASING OVERSIGHT OUTPUT MEASURE
10	a. Number of state contracts and agreements
11	executed1,103
12	(e) For the Workforce Program, the outcome measures,
13	output measures, and associated performance standards with
14	respect to funds provided in Specific Appropriations 2426-2450
15	are as follows:
16	1. HUMAN RESOURCE MANAGEMENT OUTCOME MEASURES
17	a. Total program cost per authorized positions in the
18	state personnel system\$78.76
19	b. Overall customer satisfaction rating85%
20	c. Percent of agencies at or above EEO gender parity
21	with available labor market86.7%
22	d. Percent of agencies at or above EEO minority parity
23	with available labor market70%
24	2. HUMAN RESOURCE MANAGEMENT OUTPUT MEASURES
25	a. Number of authorized positions supported by the
26	Cooperative Personnel Employment Subsystem (COPES)125,600
27	b. Number of responses to technical assistance
28	requests
29	3. INSURANCE BENEFITS ADMINISTRATION OUTCOME
30	MEASURES
31	
	212

1	a. Percent of vendors meeting all contractual
2	performance provisions95%
3	b. Administrative cost per health insurance
4	enrollee\$230.06
5	c. Customer feedback ranking for Division (scale of 1
6	to 5)3.5
7	d. Percent of claims reaching final action within 30
8	days after receipt98%
9	e. Percent of dollars paid correctly99%
10	f. Telephone response time within 45 seconds90%
11	g. Percent of claims pended, paid, or rejected within
12	14 days90%
13	4. INSURANCE BENEFITS ADMINISTRATION OUTPUT MEASURE
14	a. Number of enrollees480,591
15	5. RETIREMENT BENEFITS ADMINISTRATION OUTCOME
16	MEASURES
17	a. Percent of members satisfied with retirement
18	information92.78%
19	b. Percent of participating agencies satisfied with
20	retirement information94.9%
21	c. Percent of members satisfied with retirement
22	services92.53%
23	d. Percent of participating agencies satisfied with
24	retirement services94.9%
25	e. Percent of agency payroll transactions correctly
26	reported90%
27	f. Administrative cost per active and retired member
28	(excluding RIM project)\$20.39
29	g. Percent of local retirement systems annually
30	reviewed which are funded on a sound actuarial basis95%
31	h. Ratio of active and retired members to division
	213

FTE3,391:1
6. RETIREMENT BENEFITS ADMINISTRATION OUTPUT
MEASURES
a. Number of local pension plan valuations and impact
statements reviewed400
b. Number of FRS members810,349
c. Number of retirement account audits83,000
d. Number of benefit payments issued2,244,680
(f) For the Information Technology Program, the
outcome measures, output measures, and associated performance
standards with respect to funds provided in Specific
Appropriations 2451-2472 are as follows:
1. TELECOMMUNICATIONS SERVICES OUTCOME MEASURES
a. Percent SUNCOM discount from commercial rates for
<u>local access40%</u>
b. Percent SUNCOM discount from commercial rates for
<u>long distance40%</u>
c. Percent SUNCOM discount from commercial rates for
<u>data service25%</u>
d. Overall customer survey ranking (scale of 1
to 5)
2. TELECOMMUNICATIONS SERVICES OUTPUT MEASURES
a. Total revenue for voice service\$80,185,085
b. Total revenue for data service\$50,814,915
c. Number of SUNCOM long distance billable
minutes
d. Number of SUNCOM local service main
<u>stations</u>
e. Number of SUNCOM data locations served10,747
3. WIRELESS SERVICES OUTCOME MEASURES
214

1	a. Percent wireless discount from commercially
2	available and similar type engineering services35%
3	b. Overall customer satisfaction ranking (scale of 1
4	to 5)4.15
5	c. Percent of state covered by the Joint Task Force
6	Radio System58%
7	4. WIRELESS SERVICES OUTPUT MEASURES
8	a. Number of engineering projects and approvals
9	handled for state and local governments616
10	b. Number of square miles covered by Joint Task Force
11	Radio System57,727
12	c. Number of Joint Task Force Radio Systems fixed
13	sites operated and maintained92
14	5. INFORMATION SERVICES OUTCOME MEASURE
15	a. Overall customer survey ranking (scale of 1
16	to 5)3.94
17	6. INFORMATION SERVICES OUTPUT MEASURES
18	a. Number of ITP research, development, and consulting
19	projects completed436
20	b. Percent utilization by the Unisys System as used
21	for capacity planning and technology refresh, employing 80%
22	<pre>maximum utilization standard60%</pre>
23	c. Percent utilization by the IBM System as used for
24	capacity planning and technology refresh, employing 80%
25	<pre>maximum utilization standard59.5%</pre>
26	(g) For the Administrative Hearings Program, the
27	outcome measures, output measures, and associated performance
28	standards with respect to funds in Specific Appropriations
29	<u>2484-2488</u> are as follows:
30	1. OUTCOME MEASURES
31	
	215

1	a. Percent of cases scheduled for hearing within 90
2	days after filing53.22%
3	b. Percent of cases closed within 120 days after
4	filing73.09%
5	c. Percent of professional licensure cases scheduled
6	for hearing within 90 days after filing21.61%
7	d. Percent of professional licensure cases closed
8	within 120 days after filing42.21%
9	2. OUTPUT MEASURES
10	a. Number of cases opened5,877
11	b. Number of cases closed6,921
12	c. Number of cases carried forward2,354
13	d. Staffing ratio based on the average number of cases
14	closed per administrative law judge188
15	e. Number of professional licensure cases opened487
16	f. Number of professional licensure cases closed569
17	g. Number of professional licensure cases carried
18	forward292
19	(10) DEPARTMENT OF MILITARY AFFAIRS
20	(a) For the Readiness and Response Program, the
21	purpose of which is to provide military units and personnel
22	(at the Governor's request) that are ready to protect life and
23	property; preserve peace, order, and public safety; and
24	contribute to such state and local programs that add value to
25	the State of Florida, the outcome measures, output measures,
26	and associated performance standards with respect to funds
27	provided in Specific Appropriations 2488A-2507E are as
28	<u>follows:</u>
29	1. READINESS OUTCOME MEASURES
30	a. Percent of authorized filled positions95%
31	b. Number/percent of armories rated
	216

1	adequate36/62%
2	c. Percent of assigned soldiers to authorized staffing
3	levels99%
4	2. READINESS OUTPUT MEASURES
5	a. Percent of satisfaction with training facilities at
6	Camp Blanding82%
7	b. Number of annual training days at Camp
8	Blanding180,000
9	c. Number of new recruits using State Education
10	Assistance Program
11	d. Number of crisis response exercises conducted
12	annually4
13	e. Recruit, retain, and provide administration for
14	soldiers in the Florida National Guard11,599
15	f. Number of armories under maintenance and
16	repair55
17	g. Number of people using Camp Blanding training
18	area233,587
19	3. RESPONSE OUTCOME MEASURE
20	a. Percent of supported agencies reporting
21	satisfaction with the department's support for specific
22	missions90%
23	4. DRUG INTERDICTION AND PREVENTION OUTCOME MEASURE
24	a. Percent of Law Enforcement officers trained that
25	rate the training as relevant and valuable87.5%
26	5. DRUG INTERDICTION AND PREVENTION OUTPUT MEASURES
27	a. Provide interagency counter-drug assistance as
28	measured by the number of mandays devoted to counter-drug
29	tasks61,950
30	b. Provide presentations to improve drug awareness
31	among high school students22,249
	217

c. Sponsor community anti-drug coalitions18
d. Number of law enforcement personnel trained400
e. Number of drug-training hours provided to law
enforcement agents125,000
6. FEDERAL/STATE COOPERATIVE AGREEMENTS OUTPUT
MEASURE
a. Administer Department of Defense contracts in
Florida21
(11) PUBLIC SERVICE COMMISSION
(a) For the Utilities Regulation/Consumer Assistance
Program, the purpose of which is to provide a regulatory
environment that facilitates the provision of desired utility
services of acceptable quality at fair prices, the outcome
measures, output measures, and associated performance
standards with respect to funds provided in Specific
Appropriations 2508-2515 are as follows:
1. OUTCOME MEASURES
a. Average allowed Return on Equity (ROE) in Florida
compared to average ROE in the USA:
(I) Electric:
(A) Florida+/-1
(B) USA12.2
(II) Gas:
(A) Florida+/-1
(B) USA11.6
(III) Water and wastewater:
(A) Florida+/-2.5
(B) USA11.2
b. Percent of utilities achieving within range and
over range of last authorized ROE:
(I) Electric:

1	(A) Within range100%
2	(B) Over range0%
3	(II) Gas:
4	(A) Within range25%
5	(B) Over range0%
6	(III) Water and wastewater:
7	(A) Within range5%
8	(B) Over range25%
9	c. Limit in the percent increase in annual utility
10	bill for average residential usage compared to inflation as
11	measured by the Consumer Price Index within:
12	(I) Electric (1,000 KWH)1%
13	(II) Gas (30 Therms)1%
14	(III) Water and wastewater (10,000 gal)1%
15	(IV) Communication1%
16	d. Percent of communications service variances per
17	inspection points examined:
18	(I) Local exchange & alternate local exchange
19	telephone companies22%
20	(II) Interexchange20%
21	(III) Pay telephone companies4%
22	e. Percent of electric safety variances corrected on
23	first reinspection3%
24	f. Percent of gas safety variances corrected on first
25	reinspection25%
26	g. Consumer calls:
27	(I) Percent of calls answered72%
28	(II) Average waiting time (in minutes)2
29	h. Percent of consumer complaints resolved:
30	(I) Within 30 days48%
31	(II) Within 60 days62%
	219

1	i. Per capita annual KWH energy savings through
2	conservation programs142 KWH
3	j. Percent of combined conservation goals achieved by
4	7 FEECA utilities100%
5	2. OUTPUT MEASURES
6	a. Proceedings, reviews, and audits examining rates,
7	rate structure, earnings, and expenditures:
8	(I) Electric120
9	(II) Gas110
10	(III) Water and wastewater873
11	b. Number of proceedings establishing agreements
12	between local service providers
13	c. Number of proceedings granting certificates to
14	operate as a telecommunications company
15	d. Number of proceedings granting service authority,
16	resolving territorial disputes:
17	(I) Electric3
18	(II) Gas1
19	(III) Water and wastewater71
20	e. Number of 10-year site plan reviews and need
21	determinations for electric utilities15
22	f. Number of consumer inquiries/complaints handled:
23	(I) Communications17,356
24	(II) Electric
25	(III) Gas211
26	(IV) Water and wastewater422
27	g. Number of service evaluations/safety inspections
28	<pre>performed:</pre>
29	(I) Communications (service evaluations)9,100
30	(II) Electric (safety inspections)3,670
31	(III) Gas (safety inspections)77
	220

1	(12) DEPARTMENT OF REVENUE
2	(a) For the Property Tax Administration Program, the
3	outcome measures, output measures, and associated performance
4	standards with respect to funds provided in Specific
5	Appropriations 2526-2538 are as follows:
6	1. PROPERTY TAX COLLECTION OVERSIGHT OUTCOME
7	MEASURES
8	a. Percent of refund and tax certificate applications
9	processed within 30 days after receipt95%
10	b. Number of refund requests per 100,000
11	parcels31.6
12	2. PROPERTY TAX COLLECTION OVERSIGHT OUTPUT
13	MEASURES
14	a. Number of property tax refund requests
15	processed2,700
16	b. Number of tax certificate cancellations/corrections
17	processed2,000
18	3. PROPERTY TAX ROLL OVERSIGHT OUTCOME MEASURES
19	a. Percent of classes studied found to have a level of
20	assessment of at least 90 percent97.1%
21	b. Tax roll uniformity - average for coefficient of
22	dispersion11.2%
23	4. PROPERTY TAX ROLL OVERSIGHT OUTPUT MEASURES
24	a. Number of subclasses of property studied with
25	feedback to property appraisers4,400
26	b. Number of taxpayers audited on behalf of county
27	property appraisers (TPP)260
28	c. Number of county property tax rolls evaluated67
29	5. TRUTH-IN-MILLAGE COMPLIANCE OUTCOME MEASURE
30	a. Percent of taxing authorities in total or
31	substantial truth-in-millage compliance on initial
	221

1	submission97.5%
2	6. TRUTH-IN-MILLAGE COMPLIANCE OUTPUT MEASURE
3	a. Number of TRIM compliance letters sent to taxing
4	authorities605
5	(b) For the Child-Support Enforcement Program, the
6	outcome measures, output measures, and associated performance
7	standards with respect to funds provided in Specific
8	Appropriations 2539-2561G are as follows:
9	1. CHILD-SUPPORT ORDER ESTABLISHMENT OUTCOME
10	MEASURES
11	a. Percent of children with a court order for
12	support52%
13	b. Percent of children with paternity
14	established81.5%
15	2. CHILD-SUPPORT ORDER ESTABLISHMENT OUTPUT MEASURE
16	a. Number of children with a newly established court
17	order60,000
18	3. CHILD-SUPPORT COLLECTIONS AND DISTRIBUTION OUTCOME
19	MEASURES
20	a. Total child-support dollars collected per \$1 of
21	total expenditures\$3.05
22	b. Percent of State Disbursement Unit Collections
23	disbursed within 2 business days after receipt95%
24	4. CHILD-SUPPORT COLLECTIONS AND DISTRIBUTION OUTPUT
25	MEASURE
26	a. Child-support collections distributed\$763 million
27	5. CHILD-SUPPORT ENFORCEMENT OUTCOME MEASURES
28	a. Percent of cases with child support due in a month
29	that received a payment during the month54%
30	b. Percent of child-support collected that was due
31	during the fiscal year57%
	222

1	(c) For the General Tax Administration Program, the
2	outcome measures, output measures, and associated performance
3	standards with respect to funds provided in Specific
4	Appropriations 2580A-2580AH are as follows:
5	1. TAXPAYER REGISTRATION AND EDUCATION OUTCOME
6	MEASURES
7	a. Return on investment - total collections per dollar
8	spent\$149.73
9	b. Percent of sales tax returns filed substantially
10	error free and on time76%
11	c. Dollars collected voluntarily as a percentage of
12	total dollars collected97%
13	2. FILING COMPLIANCE PROCESS OUTCOME MEASURES
14	a. Average number of days from receipt of payment to
15	final processing of deposit - sales, corporation, intangibles,
16	fuel0.60
17	b. Average number of days between the processing of a
18	sales tax return and the first notification to the taxpayer of
19	an apparent filing error or late return
20	c. Percent of delinquent sales tax return and filing
21	error or late return notices issued accurately to
22	taxpayers90%
23	3. FILING COMPLIANCE PROCESS OUTPUT MEASURES
24	a. Number of tax returns processed8,330,000
25	b. Number of tax returns reconciled6,500,000
26	c. Number of delinquent tax return notices issued to
27	taxpayers720,000
28	d. Number of notices sent to taxpayers for apparent
29	tax return filing errors or late returns520,000
30	e. Number of refund claims processed64,000
31	4. REMITTANCE ACCOUNTING PROCESS OUTCOME MEASURES
	223

1	a. Average number of days between initial distribution
2	of funds and final adjustments - sales, fuel60
3	b. Accuracy of initial revenue distributions to local
4	governments93%
5	5. ENFORCED COMPLIANCE PROCESS OUTCOME MEASURES
6	a. Dollars collected as a percentage of actual
7	liability of notices sent for apparent sales tax return filing
8	errors or late returns50%
9	b. Percent of final audit assessment amounts collected
10	- tax only85%
11	c. Final audit assessment amounts as a percentage of
12	initial assessment amounts - tax only74%
13	d. Average number of days to resolve a dispute of an
14	audit assessment175
15	e. Direct collections per enforcement-related dollar
16	spent\$4.82
17	6. ENFORCED COMPLIANCE PROCESS OUTPUT MEASURES
18	a. Number of identified potential liabilities
19	resolved1,060,000
20	b. Number of audits completed29,500
21	(13) DEPARTMENT OF STATE
22	(a) For the Office of the Secretary and Administrative
23	Services Program, the purposes of which are to administer the
24	statutory responsibilities of the Secretary of State in regard
25	to international affairs, to administer the notary commissions
26	and apostilles certifications while providing enhanced public
27	access, and to help people reach their goals for improved
28	social and economic conditions in Central America and the
29	Caribbean through training and technical assistance, the
30	outcome measures, output measures, and associated performance
31	
	224

1	standards with respect to funds provided in Specific
2	Appropriations 2589-2596 are as follows:
3	1. INTERNATIONAL BUSINESS PARTNERSHIPS AND NOTARIES
4	OUTCOME MEASURE
5	a. Maintain the current level of clients who indicate
6	assistance is very responsive, as measured by survey, at 60
7	percent or more60%
8	2. INTERNATIONAL BUSINESS PARTNERSHIPS AND NOTARIES
9	OUTPUT MEASURES
10	a. Number of trade/cultural missions3
11	b. Number of Consular Corps credentials issued50
12	c. Number of sister cities/sister state grants
13	approved20
14	3. FLORIDA ASSOCIATION OF VOLUNTARY AGENCIES FOR
15	CARIBBEAN ACTION OUTCOME MEASURES
16	a. Percent of overseas clients who indicate assistance
17	is very responsive96%
18	b. Percent of volunteer-consultants who would
19	volunteer again97%
20	c. Ratio of donated services and contributions to the
21	amount of state funding
22	4. FLORIDA ASSOCIATION OF VOLUNTARY AGENCIES FOR
23	CARIBBEAN ACTION OUTPUT MEASURES
24	a. Number of volunteer technical assistance missions
25	to Central America and the Caribbean108
26	b. Number of international and domestic development
27	missions18
28	(b) For the Elections Program, the purpose of which is
29	to protect the integrity of elections and to promote public
30	awareness and participation in the electoral process through
31	open and accurate public access and in the development of
	225

1	governmental procedures through the dissemination of Florida's
2	administrative records, laws, acts, and rules, the outcome
3	measures, output measures, and associated performance
4	standards with respect to funds provided in Specific
5	Appropriations 2597-2602 are as follows:
6	1. OUTCOME MEASURES
7	a. Percent of campaign treasurer report detail
8	information released on the Internet within 7 days94%
9	b. Percent of survey respondents satisfied with
10	services (quality and timeliness of response)90%
11	c. Percent of training session/workshop attendees
12	satisfied (quality of content and applicability of materials
13	presented)90%
14	2. OUTPUT MEASURES
15	a. Number of campaign reports
16	received/processed14,000
17	b. Number of attendees at training, workshops, and
18	assistance events500
19	c. Number of Internet website hits750,000
20	(c) For the Historical Resources Program, the purpose
21	of which is to encourage identification, evaluation,
22	protection, preservation, collection, conservation,
23	interpretation, and public access to information about
24	Florida's historic sites and properties and objects related to
25	Florida history and to archaeological and folk cultural
26	heritage, the outcome measures, output measures, and
27	associated performance standards with respect to funds
28	provided in Specific Appropriations 2603-2622 are as follows:
29	1. OUTCOME MEASURES
30	a. Number of copies or viewings of publications,
31	including Internet website hits
	226

1	b. Number of historic and archaeological objects
2	maintained for public use120,000
3	c. Total number of historic and archaeological sites
4	recorded in the master site file133,000
5	d. Total number of properties protected or
6	preserved7,881
7	e. Total local funds leveraged by historical resources
8	program\$105 million
9	f. Percent of Museum of Florida History visitors
10	rating the experience good or excellent88%
11	g. Percent of customers satisfied with the
12	quality/timeliness of technical assistance provided96%
13	2. OUTPUT MEASURES
14	a. Number of grants awarded256
15	b. Number of dollars awarded through
16	grants\$19,294,807
17	c. Number of museum exhibits84
18	d. Number of publications and multimedia products
19	available for the general public259
20	e. Number of preservation services applications
21	reviewed8,256
22	f. Number of attendees at produced and sponsored
23	events
24	g. Number of visitors to state historic
25	museums
26	(d) For the Corporations Program, the purpose of which
27	is to promote financial and economic stability through public
28	notice of clients' interest in business organizations,
29	trademarks, financial transactions, and liens as well as
30	identification of those doing business under names other than
31	their own, the outcome measures, output measures, and
	227

1	associated performance standards with respect to funds
2	provided in Specific Appropriations 2623-2625A are as follows:
3	1. OUTCOME MEASURE
4	a. Percent of client satisfaction with the division's
5	services91%
6	2. OUTPUT MEASURES
7	a. Average cost/corporate filing\$5.38
8	b. Average cost/Uniform Commercial Code
9	filing\$1.81
10	c. Average cost/inquiry\$0.075
11	d. Percent of total inquires handled by
12	telephone20%
13	e. Percent of total inquiries handled by
14	mail/walk-ins7.5%
15	f. Percent of total inquiries handled by electronic
16	means72.5%
17	(e) For the Libraries and Information Services
18	Program, the purpose of which is to ensure access to
19	information of past, present, and future value for the
20	educational and cultural benefit of the people of Florida and
21	to work in partnership with citizens, information providers,
22	and government for efficient and effective management and
23	development of information services, the outcome measures,
24	output measures, and associated performance standards with
25	respect to funds provided in Specific Appropriations
26	2626-2629B are as follows:
27	1. OUTCOME MEASURES
28	a. Annual increase in the use of local public library
29	service
30	b. Annual increase in usage of research
31	<u>collections6%</u>
	228

1	c. Annual cost avoidance achieved by government
2	agencies through records storage/disposition
3	/micrographics\$58 million
4	d. Customer satisfaction with relevancy and timeliness
5	of research response90%
6	e. Customer satisfaction with Records Management
7	technical assistance, training, and Records Center
8	<u>Services90%</u>
9	f. Customer satisfaction with accuracy and timeliness
10	of library consultant responsesTBD
11	2. OUTPUT MEASURES
12	a. Number of items loaned by public
13	<u>libraries71,361,232</u>
14	b. Number of library customer visits50,504,239
15	c. Number of public library reference
16	requests25,644,913
17	d. Number of public library registered
18	borrowers
19	e. Number of persons attending public
20	library programs3,148,771
21	f. Number of volumes in public library
22	collections
23	g. Number of new users (State Library, State
24	Archives)6,336
25	h. Number of reference requests handled (State
26	Library, State Archives)117,847
27	i. Number of database searches conducted (State
28	Library, State Archives)837,195
29	j. Number of items loaned (State Library)86,163
30	k. Cubic feet of obsolete public records approved for
31	disposal510,000
	229

1	1. Cubic feet of noncurrent records stored at
2	the Records Center220,000
3	m. Number of microfilm images created, processed,
4	and/or duplicated at the Records Center160 million
5	(f) For the Cultural Affairs Program, the purpose of
6	which is to foster development of a receptive climate for
7	cultural programs, to enrich culturally and benefit the
8	citizens of this state in their daily lives, to increase the
9	appeal of Florida visits and vacations, and to attract to
10	Florida residency outstanding creators through the promotion
11	of cultural programs, the outcome measures, output measures,
12	and associated performance standards with respect to funds
13	provided in Specific Appropriations 2630-2646C are as follows:
14	1. OUTCOME MEASURES
15	a. Attendance at supported cultural
16	events21 million
17	b. Number of individuals served by professional
18	associations8 million
19	c. Total local financial support leveraged by state
20	funding\$360 million
21	d. Number of children attending school-based,
22	organized cultural events
23	2. OUTPUT MEASURES
24	a. Number of capital grants awarded30
25	b. Number of program grants awarded750
26	c. Dollars awarded through capital
27	grants\$12 million
28	d. Dollars awarded through program
29	grants\$19,535,872
30	e. Percent of counties funded by the program88.1%
31	
	230
	430

1	f. Percent of large counties (N=34; population greater
2	than 75,000) funded by the program97.1%
3	g. Percent of small counties (N=33; population less
4	than 75,000) funded by the program
5	h. Number of state-supported performances and
6	exhibits25,000
7	(g) For the Licensing Program, the purpose of which is
8	to protect the public's health, safety, and welfare through
9	the licensing, regulation, and enforcement of the private
10	security, private investigative, and recovery industries;
11	through the regulation of game promotions conducted in
12	Florida; and through the issuance of licenses to citizens
13	wishing to carry concealed weapons or firearms for lawful
14	defense, the outcome measures, output measures, and associated
15	performance standards with respect to funds provided in
16	Specific Appropriations 2647-2650 are as follows:
17	1. OUTCOME MEASURES
18	a. Percent of Security, Investigative, and Recovery
19	licenses issued within 90 days after receipt of an
20	<u>application83%</u>
21	b. Percent/number of Concealed Weapon/Firearm licenses
22	issued within 90-day statutory timeframe without fingerprint
23	<u>results7%/1,978</u>
24	c. Number of default Concealed Weapon/Firearm
25	licensees with prior criminal histories339
26	d. Percent of license revocations or suspensions
27	initiated within 20 days after receipt of disqualifying
28	information (all license types)60%
29	e. Percent of Security, Investigative, and Recovery
30	investigations completed within 60 days94%
31	
	231

1	f. Percent of Security, Investigative, and Recovery
2	inspections completed within 30 days90%
3	g. Percent of Concealed Weapon/Firearm violators to
4	licensed population0.15%
5	h. Percent of Security, Investigative, and Recovery
6	violators to licensed population1.42%
7	2. OUTPUT MEASURES
8	a. Average cost of Concealed Weapon/Firearm
9	application processed\$27
10	b. Average cost of Security, Investigative, and
11	Recovery application processed\$59
12	c. Average cost of Security, Investigative, and
13	Recovery investigation\$1,846
14	d. Average cost of Security, Investigative, and
15	Recovery compliance inspection\$377
16	e. Average cost of Administrative Action (revocation,
17	fine, probation, and compliance letters)\$491
18	f. Number of investigations performed (Security,
19	Investigative, and Recovery complaint and agency-generated
20	inspections)
21	g. Number of compliance inspections performed
22	(Security, Investigative, and Recovery licensees/new agency
23	inspections and random inspections)
24	(h) For the Historic Pensacola Preservation Program,
25	the purpose of which is to develop, implement, and maintain a
26	variety of public programs through research, through
27	historical, archaeological, and architectural surveys, and
28	through administrative support and to provide special and
29	permanent exhibitions of local and regional history,
30	maintenance and operation of historic and other public
31	buildings, and education programs to effectively aid citizens
	232

1	in the preservation of the cultural heritage and natural
2	resources of Florida, the outcome measures, output measures,
3	and associated performance standards with respect to funds
4	provided in Specific Appropriations 2651-2654 are as follows:
5	1. OUTCOME MEASURE
6	a. Number of visitors to board-managed
7	properties150,000
8	2. OUTPUT MEASURES
9	a. Number of consultations to city and county
10	governments550
11	b. Total acreage of historic properties
12	maintained8.75
13	c. Total square footage of historic properties
14	maintained108,600
15	(i) For the Ringling Museum of Art Program, the
16	purpose of which is to carry out its duties as the official
17	art museum of the State of Florida, including the preservation
18	and maintenance of collections, furnishings, objects,
19	artifacts, and objects of art and other property willed to the
20	State of Florida by John Ringling, to provide access to and
21	education about its holdings, and to acquire and preserve
22	additional objects of art and artifacts of historical or
23	cultural significance, the outcome measures, output measures,
24	and associated performance standards with respect to funds
25	provided in Specific Appropriations 2655-2657A are as follows:
26	1. OUTCOME MEASURES
27	a. Annual number of museum visitors251,308
28	b. Number of individual participants in scheduled
29	education programs3,200
30	c. Percent of visitors rating visit better than
31	expected
	233

1	2. OUTPUT MEASURES
2	a. Total number of objects maintained12,850
3	b. Number of institutions to which items are on
4	loan16
5	c. Net asset balance of the Museum and Foundation,
6	including assets transferred to the state and excluding art
7	and other collections\$8,300,000
8	Section 72. If any provision of this act or the
9	application thereof to any person or circumstance is held
10	invalid, the invalidity shall not affect other provisions or
11	applications of the act which can be given effect without the
12	invalid provision or application, and to this end the
13	provisions of this act are declared severable.
14	Section 73. This act shall take effect July 1, 2000;
15	or, in the event this act fails to become a law until after
16	that date, it shall take effect upon becoming a law and shall
17	operate retroactively to July 1, 2000.
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	234