By the Committee on Health Care Licensing & Regulation and Representative Fasano

A bill to be entitled ing to health care; cre

An act relating to health care; creating the Florida Commission on Excellence in Health Care; providing legislative findings and intent; providing definitions; providing duties and responsibilities; providing for membership, organization, meetings, procedures, and staff; providing for reimbursement of travel and related expenses of certain members; providing certain evidentiary prohibitions; requiring a report to the Governor, the President of the Senate, and the Speaker of the House of Representatives; providing for termination of the commission; providing an appropriation; providing an effective date.

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Be It Enacted by the Legislature of the State of Florida:

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Section 1. <u>Florida Commission on Excellence in Health</u> Care.--

(1) LEGISLATIVE FINDINGS AND INTENT.--The Legislature finds that the health care delivery industry is one of the largest and most complex industries in Florida. The Legislature finds that the current system of regulating health care practitioners and health care providers is one of blame and punishment and does not encourage voluntary admission of errors and immediate corrective action on a large scale. The Legislature finds that previous attempts to identify and address areas which impact the quality of care provided by the health care industry have suffered from a lack of coordination

among the industry's stakeholders and regulators. The

Legislature finds that additional focus on strengthening 1 2 health care delivery systems by eliminating avoidable mistakes in the diagnosis and treatment of Floridians holds tremendous 3 promise to increase the quality of health care services 4 5 available to Floridians, thereby reducing the costs associated 6 with medical mistakes and malpractice and in turn increasing 7 access to health care in the state. To achieve this enhanced 8 focus, it is the intent of the Legislature to create the Florida Commission on Excellence in Health Care to facilitate 9 the development of a comprehensive statewide strategy for 10 11 improving health care delivery systems through meaningful 12 reporting standards, data collection and review, and quality 13 measurement. 14 (2) DEFINITIONS.--As used in this act, the term:

- (a) "Agency" means the Agency for Health Care Administration.

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- (b) "Commission" means the Florida Commission on Excellence in Health Care.
  - (c) "Department" means the Department of Health.
- (d) "Error," with respect to health care, means an unintended act, by omission or commission.
- 22 "Health care practitioner" means any person 23 licensed under chapter 457; chapter 458; chapter 459; chapter 24 460; chapter 461; chapter 462; chapter 463; chapter 464; 25 chapter 465; chapter 466; chapter 467; part I, part II, part 26 III, part V, part X, part XIII, or part XIV of chapter 468; 27 chapter 478; chapter 480; part III or part IV of chapter 483; 28 chapter 484; chapter 486; chapter 490; or chapter 491, Florida 29 Statutes.
- (f) "Health care provider" means any health care 30 facility or other health care organization licensed or

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certified to provide approved medical and allied health
services in this state, or any entity licensed by the
Department of Insurance as a prepaid health care plan or
health maintenance organization or as an insurer to provide
coverage for health care services through a network of
providers.

- (3) COMMISSION; DUTIES AND RESPONSIBILITIES.--There is hereby created the Florida Commission on Excellence in Health Care. The commission shall:
- (a) Identify existing data sources that evaluate quality of care in Florida and collect, analyze, and evaluate this data.
- (b) Establish guidelines for data sharing and coordination.
- (c) Identify core sets of quality measures for standardized reporting by appropriate components of the health care continuum.
- (d) Recommend a framework for quality measurement and outcome reporting.
- (e) Develop quality measures that enhance and improve the ability to evaluate and improve care.
- (f) Make recommendations regarding research and development needed to advance quality measurement and reporting.
- (g) Evaluate regulatory issues relating to the pharmacy profession and recommend changes necessary to optimize patient safety.
- 28 (h) Facilitate open discussion of a process to ensure
  29 that comparative information on health care quality is valid,
  30 reliable, comprehensive, understandable, and widely available
  31 in the public domain.

- (i) Sponsor public hearings to share information and expertise, identify "best practices," and recommend methods to promote their acceptance.
- (j) Evaluate current regulatory programs to determine what changes, if any, need to be made to facilitate patient safety.
- (k) Review public and private health care purchasing systems to determine if there are sufficient mandates and incentives to facilitate continuous improvement in patient safety.
- (1) Analyze how effective existing regulatory systems are in ensuring continuous competence and knowledge of effective safety practices.
- (m) Develop a framework for organizations that license, accredit, or credential health care practitioners and health care providers to more quickly and effectively identify unsafe providers and practitioners and to take action necessary to remove the unsafe provider or practitioner from practice or operation until such time as the practitioner or provider has proven safe to practice or operate.
- (n) Recommend procedures for development of a curriculum on patient safety and methods of incorporating such curriculum into training, licensure, and certification requirements.
- (o) Develop a framework for regulatory bodies to disseminate information on patient safety to health care practitioners, health care providers, and consumers through conferences, journal articles and editorials, newsletters, publications, and Internet websites.
- (p) Recommend procedures to incorporate recognized
   patient safety considerations into practice guidelines and

into standards related to the introduction and diffusion of
new technologies, therapies, and drugs.

- (q) Recommend a framework for development of community-based collaborative initiatives for error reporting and analysis and implementation of patient safety improvements.
- (r) Evaluate the role of advertising in promoting or adversely affecting patient safety.
- (s) Evaluate and make recommendations regarding the need for licensure of additional persons who participate in the delivery of health care to Floridians, including, but not limited to, surgical technologists and pharmacy technicians.
- (t) Evaluate the benefits and problems of the current medical malpractice and disciplinary systems and make recommendations regarding alternative systems for reimbursing patients for injuries resulting from medical errors which focus on early error identification, personal responsibility, corrective action, and education of other health care practitioners, health care providers, and consumers to avoid similar errors in the future.
- (4) MEMBERSHIP, ORGANIZATION, MEETINGS, PROCEDURES, STAFF.--
  - (a) The commission shall consist of:
- 1. The Secretary of Health and the Executive Director of the Agency for Health Care Administration.
- 2. One representative each from the following agencies or organizations: the Board of Medicine, the Board of Osteopathic Medicine, the Board of Pharmacy, the Board of Nursing, the Board of Dentistry, the Florida Dental Association, the Florida Medical Association, the Florida Osteopathic Medical Association, the Florida Nurses

Association, the Florida Organization of Nursing Executives, the Florida Pharmacy Association, the Florida Society of Health System Pharmacists, Inc., the Florida Hospital Association, the Association of Community Hospitals and Health Systems of Florida, Inc., the Florida League of Health Care Systems, the Florida Health Care Risk Management Advisory Council, the Florida Health Care Association, and the Florida Association of Homes for the Aging;

- 3. One licensed clinical laboratory director, appointed by the Secretary of Health;
- 4. Two health lawyers, appointed by the Secretary of Health, one of whom shall be a member of The Florida Bar

  Health Law Section who defends physicians and one of whom shall be a member of the Florida Academy of Trial Lawyers;
- 5. One representative of the medical malpractice professional liability insurance industry, appointed by the Secretary of Health;
- <u>6. Two representatives of the health insurance</u>
  industry, appointed by the Executive Director of the Agency
  for Health Care Administration, one of whom shall represent
  indemnity plans and one of whom shall represent managed care;
- 7. Five consumer advocates, consisting of one from the Association for Responsible Medicine, two appointed by the Governor, one appointed by the President of the Senate, and one appointed by the Speaker of the House of Representatives; and
- 8. Two legislators, one appointed by the President of the Senate and one appointed by the Speaker of the House of Representatives.

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Commission membership shall reflect the geographic and demographic diversity of the state.

- The Secretary of Health and the Executive Director of the Agency for Health Care Administration shall jointly chair the commission. Subcommittees shall be formed by the joint chairs, as needed, to make recommendations to the full commission on the subjects assigned. However, all votes on work products of the commission shall be at the full commission level, and all recommendations to the Governor, the President of the Senate, and the Speaker of the House of Representatives must pass by a two-thirds vote of the full commission. Sponsoring agencies and organizations may designate an alternative member who may attend and vote on behalf of the sponsoring agency or organization in the event the appointed member is unable to attend a meeting of the commission or any subcommittee. The commission shall be staffed by employees of the Department of Health and the Agency for Health Care Administration. Sponsoring agencies or organizations must fund the travel and related expenses of their appointed members on the commission. Travel and related expenses for the consumer members of the commission shall be reimbursed by the state pursuant to s. 112.061, Florida Statutes. The commission shall hold its first meeting no later than July 15, 2000.
  - (5) EVIDENTIARY PROHIBITIONS. --
- (a) The findings, recommendations, evaluations, opinions, investigations, proceedings, records, reports, minutes, testimony, correspondence, work product, and actions of the commission shall be available to the public, but may not be introduced into evidence at any civil, criminal, special, or administrative proceeding against a health care

practitioner or health care provider arising out of the 1 2 matters which are the subject of the findings of the commission. Moreover, no member of the commission shall be 3 examined in any civil, criminal, special, or administrative 4 5 proceeding against a health care practitioner or health care 6 provider as to any evidence or other matters produced or 7 presented during the proceedings of this commission or as to 8 any findings, recommendations, evaluations, opinions, 9 investigations, proceedings, records, reports, minutes, testimony, correspondence, work product, or other actions of 10 11 the commission or any members thereof. However, nothing in 12 this section shall be construed to mean that information, 13 documents, or records otherwise available and obtained from 14 original sources are immune from discovery or use in any civil, criminal, special, or administrative proceeding merely 15 16 because they were presented during proceedings of the 17 commission. Nor shall any person who testifies before the commission or who is a member of the commission be prevented 18 19 from testifying as to matters within his or her knowledge in a 20 subsequent civil, criminal, special, or administrative 21 proceeding merely because such person testified in front of 22 the commission. (b) The findings, recommendations, evaluations, 23 opinions, investigations, proceedings, records, reports, 24 minutes, testimony, correspondence, work product, and actions 25 26 of the commission shall be used as a guide and resource and 27 shall not be construed as establishing or advocating the 28 standard of care for health care practitioners or health care providers unless subsequently enacted into law or adopted in 29 rule. Nor shall any findings, recommendations, evaluations, 30 opinions, investigations, proceedings, records, reports,

minutes, testimony, correspondence, work product, or actions of the commission be admissible as evidence in any way, directly or indirectly, by introduction of documents or as a basis of an expert opinion as to the standard of care applicable to health care practitioners or health care providers in any civil, criminal, special, or administrative proceeding unless subsequently enacted into law or adopted in rule.

- (c) No person who testifies before the commission or who is a member of the commission may specifically identify any patient, health care practitioner, or health care provider by name. Moreover, the findings, recommendations, evaluations, opinions, investigations, proceedings, records, reports, minutes, testimony, correspondence, work product, and actions of the commission may not specifically identify any patient, health care practitioner, or health care provider by name.
- (6) REPORT; TERMINATION.--The commission shall provide a report of its findings and recommendations to the Governor, the President of the Senate, and the Speaker of the House of Representatives no later than February 1, 2001. After submission of the report, the commission shall continue to exist for the purpose of assisting the Department of Health, the Agency for Health Care Administration, and the regulatory boards in their drafting of proposed legislation and rules to implement its recommendations and for the purpose of providing information to the health care industry on its recommendations. The commission shall be terminated June 1, 2001.
- Section 2. The sum of \$91,000 in nonrecurring general revenue is hereby appropriated from the General Revenue Fund to the Department of Health to cover costs of the Florida

Commission on Excellence in Health Care relating to the travel and related expenses of staff, consumer members, and members appointed by the department or agency; the hiring of consultants, if necessary; and the reproduction and dissemination of documents. Section 3. This act shall take effect upon becoming a law. HOUSE SUMMARY Creates the Florida Commission on Excellence in Health Care to help develop a comprehensive statewide strategy for improving health care delivery systems. Provides the duties and responsibilities of the commission and its membership, organization, meetings, and procedures. Provides for staffing by employees of the Department of Health and the Agency for Health Care Administration. Requires sponsoring agencies and organizations to fund the travel and related expenses of their members on the commission. Provides for reimbursement of travel and related expenses of consumer members of the commission. Provides certain evidentiary prohibitions. Requires the commission to submit a report of its findings and recommendations to the Governor the President of the recommendations to the Governor, the President of the Senate, and the Speaker of the House of Representatives and to provide subsequent assistance and information with respect to those recommendations. Provides for termination of the commission on a specified date.