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30 31 By the Committee on Elder Affairs & Long-Term Care and Representatives Argenziano, Fiorentino, Waters, Littlefield, Rubio, Bitner, Reddick, Russell, Levine, Kosmas and Jacobs

A bill to be entitled An act relating to protection of vulnerable persons; amending s. 400.6065, F.S.; providing employment screening requirements for hospice personnel; providing penalties; renumbering and amending s. 402.48, F.S.; revising the definition of "health care services pool"; providing background screening requirements for applicants for registration, managing employees, and financial officers of such entities, and certain others; providing penalties; requiring such entities to obtain a certificate of registration from the Agency for Health Care Administration; providing for injunction; revising application procedures; revising responsibilities regarding temporary employees; increasing a penalty; transferring powers, duties, functions, and appropriations relating to health care services pools from the Department of Health to the Agency for Health Care Administration; amending s. 415.102, F.S.; revising definitions; amending s. 415.103, F.S.; providing for a central abuse hotline to receive reports of abuse, neglect, or exploitation of vulnerable adults; amending s. 415.1034, F.S.; conforming provisions relating to mandatory reporting; amending s. 415.1035, F.S.; providing duty of the Department of Children and Family Services to ensure that facilities inform residents of their right to report abuse, neglect, or exploitation;

amending s. 415.1036, F.S.; conforming 1 2 provisions relating to immunity of persons 3 making reports; amending ss. 415.104 and 4 415.1045, F.S.; revising provisions relating to 5 protective investigations; extending the time limit for completion of the department's 6 7 investigation; providing for access to records 8 and documents; providing for working agreements with law enforcement entities; amending s. 9 415.105, F.S.; authorizing the department to 10 11 petition the court to enjoin interference with 12 the provision of protective services; amending 13 s. 415.1051, F.S.; providing for enforcement of 14 court-ordered protective services when any 15 person interferes; amending s. 415.1052, F.S., 16 relating to interference with investigations or provision of services; amending s. 415.1055, 17 F.S.; deleting provisions relating to 18 notification to subjects, reporters, law 19 20 enforcement, and state attorneys of a report alleging abuse, neglect, or exploitation; 21 22 amending s. 415.106, F.S., relating to cooperation by criminal justice and other 23 24 agencies; amending s. 415.107, F.S.; providing certain access to confidential records and 25 26 reports; providing that information in the 27 central abuse hotline may not be used for 28 employment screening; amending s. 415.1102, 29 F.S.; revising provisions relating to adult protection teams; amending s. 415.111, F.S., 30 31 relating to criminal penalties; amending s.

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415.1111, F.S.; revising provisions relating to civil penalties; amending s. 415.1113, F.S., relating to administrative fines for false reporting; amending s. 415.113, F.S., relating to treatment by spiritual means; amending s. 435.03, F.S.; revising provisions relating to level 1 and level 2 screening standards; amending s. 435.05, F.S.; revising provisions relating to screening requirements for covered employees; amending s. 435.07, F.S., relating to exemptions; amending s. 435.08, F.S., relating to payment for processing records checks; amending s. 435.09, F.S., relating to confidentiality of background check information; creating ss. 435.401, 435.402, 435.403, and 435.405, F.S.; providing special work history checks for caregivers of vulnerable adults; providing definitions; requiring certain organizations that hire, contract with, or register for referral such caregivers to obtain service letters regarding applicants from all previous such organizations with whom the applicant worked within a specified period; providing duties of such applicants and organizations; providing penalties; providing for conditional employment, contract, or registration for referral for a specified period; providing for good faith efforts to perform required duties; providing for certain burden of proof; providing penalties for persons or

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organizations that knowingly provide certain false or incomplete information; providing certain immunity from civil liability; protecting certain information from discovery in legal or administrative proceedings; providing for enforcement by the Agency for Health Care Administration; providing for disposition of fines; requiring rules; amending ss. 20.43, 455.712, and 468.520, F.S.; deleting references to health care services pools in provisions relating to the Department of Health; correcting a cross reference; amending ss. 39.202, 90.803, 110.1127, 112.0455, 119.07, 232.50, 242.335, 320.0848, 381.0059, 381.60225, 383.305, 390.015, 393.067, 393.0674, 394.459, 394.875, 355.0055, 395.0199, 395.3025, 397.461, 400.022, 400.071, 400.215, 400.414, 400.4174, 400.426, 400.428, 400.462, 400.471, 400.495, 400.506, 400.509, 400.512, 400.5572, 400.628, 400.801, 400.805, 400.906, 400.931, 400.95, 400.953, 400.955, 400.962, 400.964, 402.3025, 402.3125, 402.313, 409.175, 409.912, 430.205, 447.208, 447.401, 464.018, 468.826, 468.828, 483.101, 483.30, 509.032, 744.309, 744.474, 744.7081, 775.21, 916.107, 943.0585, and 985.05, F.S.; conforming to the act provisions relating to protection of vulnerable adults and the central abuse hotline; repealing s. 415.1065, F.S., relating to management of records of the central abuse registry and tracking system; repealing s. 415.1075, F.S.,

relating to amendment of such records, and 1 2 expunctions, appeals, and exemptions with 3 respect thereto; repealing s. 415.1085, F.S., relating to photographs and medical 4 5 examinations pursuant to investigations of abuse or neglect of an elderly person or 6 7 disabled adult; repealing s. 415.109, F.S., 8 relating to abrogation of privileged communication in cases involving suspected 9 adult abuse, neglect, or exploitation; 10 11 providing an appropriation; providing effective 12 dates.

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Be It Enacted by the Legislature of the State of Florida:

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Section 1. Subsection (3) of section 400.6065, Florida Statutes, is amended, and subsections (4) through (8) are added to said section, to read:

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400.6065 Background screening. --

the Federal Bureau of Investigation.

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hospice applying for an initial license when each individual required by this section to undergo screening has completed the abuse registry and Department of Law Enforcement background check checks, but has not yet received results from

(3) The agency may grant a provisional license to a

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(4) The agency shall require employment or contractor screening as provided in chapter 435, using the level 1 standards for screening set forth in that chapter, for hospice

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personnel.

- (5) The agency may grant exemptions from disqualification from employment under this section as provided in s. 435.07.
- (6) The administration of each hospice must sign an affidavit annually, under penalty of perjury, stating that all personnel employed or contracted with on or after October 1, 1998, who provide hospice services in a facility, or who enter the home of a patient in their service capacity, have been screened.
- (7) Proof of compliance with the screening requirements of chapter 435 shall be accepted in lieu of the requirements of this section if the person has been continuously employed or registered without a breach in service that exceeds 180 days, the proof of compliance is not more than 2 years old, and the person has been screened, at the discretion of the hospice.
- (8)(a) It is a misdemeanor of the first degree, punishable under s. 775.082 or s. 775.083, for any person willfully, knowingly, or intentionally to:
- 1. Fail, by false statement, misrepresentation, impersonation, or other fraudulent means, to disclose in any application for voluntary or paid employment a material fact used in making a determination as to such person's qualifications to be employed or contracted with under this section;
- 2. Operate or attempt to operate an entity licensed under this part with persons who do not meet the minimum standards for good moral character as contained in this section; or
- 30 3. Use information from the criminal records obtained under this section for any purpose other than screening as

 specified in this section, or release such information to any other person for any purpose other than screening under this section.

(b) It is a felony of the third degree, punishable under s. 775.082, s. 775.083, or s. 775.084, for any person willfully, knowingly, or intentionally to use information from the juvenile records of a person obtained under this section for any purpose other than screening for employment under this section.

Section 2. Part XII of chapter 400, Florida Statutes, consisting of s. 400.980, Florida Statutes, is created, entitled "Health Care Services Pools."

Section 3. Section 402.48, Florida Statutes, is renumbered as section 400.980, Florida Statutes, and amended to read:

400.980402.48 Health care services pools.--

- (1) As used in this section, the term:
- (a) "Agency" means the Agency for Health Care

 Administration. "Department" means the Department of Health.
- (b) "Health care services pool" means any person, firm, corporation, partnership, or association engaged for hire in the business of providing temporary employment in health care facilities, residential facilities, and agencies for licensed, certified, or trained health care personnel including, without limitation, nursing assistants, nurses' aides, and orderlies. However, the term does not include nursing registries, a facility licensed under chapter 400, a health care services pool established within a health care facility to provide services only within the confines of such facility, or any individual contractor directly providing

temporary services to a health care facility without use or benefit of a contracting agent.

- (2) Each person who operates a health care services pool must register each separate business location with the agency department. The agency department shall adopt rules and provide forms required for such registration and shall impose a registration fee in an amount sufficient to cover the cost of administering this section. In addition, the registrant must provide the agency department with any change of information contained on the original registration application within 14 days prior to after the change. The agency department may inspect the offices of any health care services pool at any reasonable time for the purpose of determining compliance with this section or the rules adopted under this section.
 - (3) Each application for registration must include:
- (a) The name and address of any person who has an ownership interest in the business, and, in the case of a corporate owner, copies of the articles of incorporation, bylaws, and names and addresses of all officers and directors of the corporation.
- (b) Any other information required by the $\underline{\text{agency}}$ $\underline{\text{department}}$.
- (4) Each applicant for registration must comply with the following requirements:
- (a) Upon receipt of a completed, signed, and dated application, the agency shall require background screening, in accordance with the level 1 standards for screening set forth in chapter 435, of every individual who will have contact with patients. The agency shall require background screening of the managing employee or other similarly titled individual who is

responsible for the operation of the entity, and of the financial officer or other similarly titled individual who is responsible for the financial operation of the entity, including billings for services in accordance with the level 2 standards for background screening as set forth in chapter 435.

- (b) The agency may require background screening of any other individual who is affiliated with the applicant if the agency has a reasonable basis for believing that he or she has been convicted of a crime or has committed any other offense prohibited under the level 2 standards for screening set forth in chapter 435.
- (c) Proof of compliance with the level 2 background screening requirements of chapter 435 which has been submitted within the previous 5 years in compliance with any other health care or assisted living licensure requirements of this state is acceptable in fulfillment of paragraph (a).
- (d) A provisional registration may be granted to an applicant when each individual required by this section to undergo background screening has met the standards for the Department of Law Enforcement background check but the agency has not yet received background screening results from the Federal Bureau of Investigation. A standard registration may be granted to the applicant upon the agency's receipt of a report of the results of the Federal Bureau of Investigation background screening for each individual required by this section to undergo background screening which confirms that all standards have been met, or upon the granting of a disqualification exemption by the agency as set forth in chapter 435. Any other person who is required to undergo level 2 background screening may serve in his or her capacity

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pending the agency's receipt of the report from the Federal Bureau of Investigation. However, the person may not continue to serve if the report indicates any violation of background screening standards and if a disqualification exemption has not been requested of and granted by the agency as set forth in chapter 435.

- (e) Each applicant must submit to the agency, with its application, a description and explanation of any exclusions, permanent suspensions, or terminations of the applicant from the Medicare or Medicaid programs. Proof of compliance with the requirements for disclosure of ownership and controlling interests under the Medicaid or Medicare programs may be accepted in lieu of this submission.
- (f) Each applicant must submit to the agency a description and explanation of any conviction of an offense prohibited under the level 2 standards of chapter 435 which was committed by a member of the board of directors of the applicant, its officers, or any individual owning 5 percent or more of the applicant. This requirement does not apply to a director of a not-for-profit corporation or organization who serves solely in a voluntary capacity for the corporation or organization, does not regularly take part in the day-to-day operational decisions of the corporation or organization, receives no remuneration for his or her services on the corporation's or organization's board of directors, and has no financial interest and no family members having a financial interest in the corporation or organization, if the director and the not-for-profit corporation or organization include in the application a statement affirming that the director's relationship to the corporation satisfies the requirements of this paragraph.

- (g) A registration may not be granted to an applicant if the applicant or managing employee has been found guilty of, regardless of adjudication, or has entered a plea of nolo contendere or guilty to, any offense prohibited under the level 2 standards for screening set forth in chapter 435, unless an exemption from disqualification has been granted by the agency as set forth in chapter 435.
- (h) The provisions of this section which require an applicant for registration to undergo background screening shall stand repealed on June 30, 2001, unless reviewed and saved from repeal through reenactment by the Legislature.
- (i) Failure to provide all required documentation within 30 days after a written request from the agency will result in denial of the application for registration.
- (j) The agency must take final action on an application for registration within 60 days after receipt of all required documentation.
- (k) The agency may deny, revoke, or suspend the registration of any applicant or registrant who:
- 1. Has falsely represented a material fact in the application required by paragraph (e) or paragraph (f), or has omitted any material fact from the application required by paragraph (e) or paragraph (f); or
- 2. Has had prior action taken against the applicant under the Medicaid or Medicare program as set forth in paragraph (e).
- $\underline{\text{3. Fails to comply with this section or applicable}}$ rules.
- 4. Commits an intentional, reckless, or negligent act
 that materially affects the health or safety of a person
 receiving services.

- (5) It is a misdemeanor of the first degree, punishable under s. 775.082 or s. 775.083, for any person willfully, knowingly, or intentionally to:
- (a) Fail, by false statement, misrepresentation, impersonation, or other fraudulent means, to disclose in any application for voluntary or paid employment a material fact used in making a determination as to an applicant's qualifications to be a contractor under this section;
- (b) Operate or attempt to operate an entity registered under this part with persons who do not meet the minimum standards of chapter 435 as contained in this section; or
- (c) Use information from the criminal records obtained under this section for any purpose other than screening an applicant for temporary employment as specified in this section, or release such information to any other person for any purpose other than screening for employment under this section.
- (6) It is a felony of the third degree, punishable under s. 775.082, s. 775.083, or s. 775.084, for any person willfully, knowingly, or intentionally to use information from the juvenile records of a person obtained under this section for any purpose other than screening for employment under this section.
- (7) It is unlawful for a person to offer or advertise services, as defined by rule, to the public without obtaining a certificate of registration from the Agency for Health Care Administration. It is unlawful for any holder of a certificate of registration to advertise or hold out to the public that he or she holds a certificate of registration for other than that for which he or she actually holds a certificate of

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registration. Any person who violates this subsection is subject to injunctive proceedings under s. 400.515.

(8) (8) (4) Each registration shall be for a period of 2 years. The application for renewal must be received by the agency department at least 30 20 days before the expiration date of the registration. An application for a new registration is required within 30 days prior to upon the sale of a controlling interest in a health care services pool.

(9) (9) A health care services pool may not require an employee to recruit new employees from persons employed at a health care facility to which the health care services pool employee is assigned. Nor shall a health care facility to which employees of a health care services pool are assigned recruit new employees from the health care services pool.

(10)(6) A health care services pool shall document that each temporary employee provided to a health care facility is licensed and has met the licensing, certification, training, or and continuing education requirements, as established by the appropriate regulatory agency, for the position in which he or she will be working.

(11) When referring persons for temporary employment in health care facilities, a health care services pool shall comply with all pertinent state and federal laws, rules, and regulations of the appropriate regulatory agency relating to health, background screening, and other qualifications required of persons working in a facility of that type of personnel employed in health care facilities.

 $(12)\frac{(8)}{(8)}$ (a) As a condition of registration and prior to the issuance or renewal of a certificate of registration, a health care services pool applicant must prove financial 31 responsibility to pay claims, and costs ancillary thereto,

 arising out of the rendering of services or failure to render services by the pool or by its employees in the course of their employment with the pool. The <u>agency department</u> shall promulgate rules establishing minimum financial responsibility coverage amounts which shall be adequate to pay potential claims and costs ancillary thereto.

- (b) Each health care services pool shall give written notification to the agency department within 20 days after any change in the method of assuring financial responsibility or upon cancellation or nonrenewal of professional liability insurance. Unless the pool demonstrates that it is otherwise in compliance with the requirements of this section, the agency department shall suspend the registration license of the pool pursuant to ss. 120.569 and 120.57. Any suspension under this section shall remain in effect until the pool demonstrates compliance with the requirements of this section.
- (c) Proof of financial responsibility must be demonstrated to the satisfaction of the <u>agency</u> department, through one of the following methods:
- 1. Establishing and maintaining an escrow account consisting of cash or assets eligible for deposit in accordance with s. 625.52;
- 2. Obtaining and maintaining an unexpired irrevocable letter of credit established pursuant to chapter 675. Such letters of credit shall be nontransferable and nonassignable and shall be issued by any bank or savings association organized and existing under the laws of this state or any bank or savings association organized under the laws of the United States that has its principal place of business in this state or has a branch office which is authorized under the

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30 31 laws of this state or of the United States to receive deposits in this state; or

- 3. Obtaining and maintaining professional liability coverage from one of the following:
 - a. An authorized insurer as defined under s. 624.09;
- b. An eligible surplus lines insurer as defined under s. 626.918(2);
- c. A risk retention group or purchasing group as defined under s. 627.942; or
 - d. A plan of self-insurance as provided in s. 627.357.
- (d) If financial responsibility requirements are met by maintaining an escrow account or letter of credit, as provided in this section, upon the entry of an adverse final judgment arising from a medical malpractice arbitration award from a claim of medical malpractice either in contract or tort, or from noncompliance with the terms of a settlement agreement arising from a claim of medical malpractice either in contract or tort, the financial institution holding the escrow account or the letter of credit shall pay directly to the claimant the entire amount of the judgment together with all accrued interest or the amount maintained in the escrow account or letter of credit as required by this section, whichever is less, within 60 days after the date such judgment became final and subject to execution, unless otherwise mutually agreed to in writing by the parties. If timely payment is not made, the agency department shall suspend the registration license of the pool pursuant to procedures set forth by the department through rule. Nothing in this paragraph shall abrogate a judgment debtor's obligation to satisfy the entire amount of any judgment.

- (e) Each health care services pool carrying claims-made coverage must demonstrate proof of extended reporting coverage through either tail or nose coverage, in the event the policy is canceled, replaced, or not renewed. Such extended coverage shall provide coverage for incidents that occurred during the claims-made policy period but were reported after the policy period.
- (f) The financial responsibility requirements of this section shall apply to claims for incidents that occur on or after January 1, 1991, or the initial date of registration in this state, whichever is later.
- (g) Meeting the financial responsibility requirements of this section must be established at the time of issuance or renewal of a certificate of registration.
- (13)(9) The <u>agency</u> department shall adopt rules to implement this section, including rules providing for the establishment of:
- (a) Minimum standards for the operation and administration of health care personnel pools, including procedures for recordkeeping and personnel.
- (b) Fines for the violation of this section in an amount not to exceed \$2,500\$ and suspension or revocation of registration.
- (c) Disciplinary sanctions for failure to comply with this section or the rules adopted under this section.
- Section 4. All powers, duties and functions, rules, records, personnel, property, and unexpended balances of appropriations, allocations, or other funds of the Department of Health relating to the regulation of health care services pools are transferred by a type two transfer, as defined in s.

20.06(2), Florida Statutes, from the Department of Health to the Agency for Health Care Administration.

Section 5. Section 415.102, Florida Statutes, is amended to read:

415.102 Definitions of terms used in ss. 415.101-415.113.--As used in ss. 415.101-415.113, the term:

- that causes or is likely to cause significant impairment to a vulnerable adult's physical, mental, or emotional health.

 Abuse includes acts and omissions. "Abuse" means the nonaccidental infliction of physical or psychological injury or sexual abuse upon a disabled adult or an elderly person by a relative, caregiver, or household member, or an action by any of those persons which could reasonably be expected to result in physical or psychological injury, or sexual abuse of a disabled adult or an elderly person by any person. "Abuse" also means the active encouragement of any person by a relative, caregiver, or household member to commit an act that inflicts or could reasonably be expected to result in physical or psychological injury to a disabled adult or an elderly person.
- (2) "Alleged perpetrator" means a person who has been named by a reporter as the person responsible for abusing, neglecting, or exploiting a <u>vulnerable</u> <u>disabled</u> adult or an elderly person. "Alleged perpetrator" also means a person who has been named by an adult protective investigator, in a report that has been classified as proposed confirmed, as the person responsible for abusing, neglecting, or exploiting a disabled adult or an elderly person.
- (3) "Capacity to consent" means that a <u>vulnerable</u>

 disabled adult or elderly person has sufficient understanding

to make and communicate responsible decisions regarding the vulnerable disabled adult's or elderly person's person or property, including whether or not to accept protective services offered by the department.

- with or has assumed the responsibility for frequent and regular care of or services to a <u>vulnerable</u> <u>disabled</u> adult or an elderly person on a temporary or permanent basis and who has a commitment, agreement, or understanding with that person or that person's guardian that a caregiver role exists.

 "Caregiver" includes, but is not limited to, relatives, household members, guardians, neighbors, and employees and volunteers of facilities as defined in subsection(8)(13).

 For the purpose of departmental investigative jurisdiction, the term "caregiver" does not include law enforcement officers or employees of municipal or county detention facilities or the Department of Corrections while acting in an official capacity.
- (5) "Closed without classification" means the closure of a report in which an adult protective investigator determines that:
- (a) Some evidence exists that abuse, neglect, or exploitation has occurred, but a preponderance of evidence cannot be established; or
- (b) A preponderance of the evidence exists that abuse, neglect, or exploitation has occurred, but no perpetrator can be identified.
- (6) "Confirmed report" means a proposed confirmed report that has been determined to be valid after a hearing under s. 415.1075(2), a proposed confirmed report for which the alleged perpetrator has failed to request amendment or

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expunction within the time allotted for such a request under s. 415.1075(1), or a proposed confirmed report for which the alleged perpetrator has failed to request an administrative hearing within the time allotted by s. 415.1075(2).

(7) "Criminal justice agency" means any court, any law enforcement agency, or any government agency or subunit thereof as defined under s. 943.045(10).

(5)(8) "Deception" means a misrepresentation or concealment of a material fact relating to services rendered, disposition of property, or the use of property intended to benefit a vulnerable disabled adult or an elderly person.

(6)(9) "Department" means the Department of Children and Family Services.

(10) "Disabled adult" means a person 18 years of age or older who suffers from a condition of physical or mental incapacitation due to a developmental disability, organic brain damage, or mental illness, or who has one or more physical or mental limitations that substantially restrict the ability to perform the normal activities of daily living.

(11) "Disabled adult in need of services" means a disabled adult who has been determined by an adult protective services investigator to be suffering from the ill effects of neglect not caused by a second party perpetrator and is in need of protective services or other services to prevent further harm.

(12) "Elderly person" means a person 60 years of age or older who is suffering from the infirmities of aging as manifested by advanced age or organic brain damage, or other physical, mental, or emotional dysfunctioning to the extent that the ability of the person to provide adequately for the person's own care or protection is impaired.

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2. Unauthorized taking of personal assets;

(13) "Elderly person in need of services" means an elderly person who has been determined by an adult protective services investigator to be suffering from the ill effects of neglect not caused by a second party perpetrator and is in need of protective services or other services to prevent further harm.

(7)(14)(a) "Exploitation" means a person who:

- 1. Stands in a position of trust and confidence with a vulnerable disabled adult or an elderly person and knowingly, by deception or intimidation, obtains or uses, or endeavors to obtain or use, a vulnerable disabled adult's or an elderly person's funds, assets, or property with the intent to temporarily or permanently deprive a vulnerable disabled adult or an elderly person of the use, benefit, or possession of the funds, assets, or property for the benefit of someone other than the vulnerable disabled adult or elderly person; or
- 2. Knows or should know that the vulnerable disabled adult or elderly person lacks the capacity to consent, and obtains or uses, or endeavors to obtain or use, the vulnerable disabled adult's or elderly person's funds, assets, or property with the intent to temporarily or permanently deprive the vulnerable disabled adult or elderly person of the use, benefit, or possession of the funds, assets, or property for the benefit of someone other than the vulnerable disabled adult or elderly person.
 - (b) "Exploitation" may include, but is not limited to:
- Breaches of fiduciary relationships, such as the misuse of a power of attorney or the abuse of guardianship duties, resulting in the unauthorized appropriation, sale, or transfer of property;

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- Misappropriation, misuse, or transfer of moneys 3. belonging to a vulnerable disabled adult or elderly person from a personal or joint account; or
- Intentional or negligent failure to effectively use a vulnerable disabled adult's or elderly person's income and assets for the necessities required for that person's support and maintenance.
- (8)(15) "Facility" means any location providing day or residential care or treatment for vulnerable disabled adults or elderly persons. The term "facility" may include, but is not limited to, any hospital, training center, state institution, nursing home, assisted living facility, adult family-care home, adult day care center, group home, or mental health treatment center.
- (9)(16) "False report" means a report of abuse, neglect, or exploitation of a vulnerable disabled adult or an elderly person to the central abuse hotline registry and tracking system which is not true unfounded and is maliciously made for the purpose of:
- (a) Harassing, embarrassing, or harming another person;
 - (b) Personal financial gain for the reporting person;
- (c) Acquiring custody of a vulnerable disabled adult or an elderly person; or
- (d) Personal benefit for the reporting person in any other private dispute involving a vulnerable disabled adult or an elderly person.

The term "false report" does not include a report of abuse, neglect, or exploitation of a vulnerable disabled adult or an 31 elderly person which is made in good faith to the central

abuse hotline-registry-and-tracking-system-and-which-is-classified-as-unfounded-at-the-conclusion-of-the-investigation.

(10)(17) "Fiduciary relationship" means a relationship based upon the trust and confidence of the vulnerable disabled adult or elderly person in the caregiver, relative, household member, or other person entrusted with the use or management of the property or assets of the vulnerable disabled adult or elderly person. The relationship exists where there is a special confidence reposed in one who in equity and good conscience is bound to act in good faith and with due regard to the interests of the vulnerable disabled adult or elderly person. For the purposes of this part, a fiduciary relationship may be formed by an informal agreement between the vulnerable disabled adult or elderly person and the other person and does not require a formal declaration or court order for its existence. A fiduciary relationship includes, but is not limited to, court-appointed or voluntary guardians, trustees, attorneys, or conservators of a vulnerable disabled adult's or an elderly person's assets or property.

(11)(18) "Guardian" means a person who has been appointed by a court to act on behalf of a person; a preneed guardian, as provided in chapter 744; or a health care surrogate expressly designated by a principal to make health care decisions on behalf of the principal upon the principal's incapacity, as provided in chapter 765.

 $\underline{(12)(19)}$ "In-home services" means the provision of nursing, personal care, supervision, or other services to $\underline{\text{vulnerable}}$ disabled adults or elderly persons in their own homes.

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(13)(20) "Intimidation" means the communication by word or act to a <u>vulnerable</u> disabled adult or an elderly person that that person will be deprived of food, nutrition, clothing, shelter, supervision, medicine, medical services, money, or financial support or will suffer physical violence.

(14)(21) "Lacks capacity to consent" means a mental impairment that causes a <u>vulnerable</u> disabled adult or an elderly person to lack sufficient understanding or capacity to make or communicate responsible decisions concerning the disabled adult's or elderly person's person or property, including whether or not to accept protective services offered by the department.

(15)(22) "Neglect" means the failure or omission on the part of the caregiver or disabled adult or elderly person to provide the care, supervision, and services necessary to maintain the physical and mental health of the vulnerable disabled adult or elderly person, including, but not limited to, food, clothing, medicine, shelter, supervision, and medical services, that a prudent person would consider essential for the well-being of a vulnerable disabled adult or an elderly person. The term "neglect" also means the failure of a caregiver to make a reasonable effort to protect a vulnerable disabled adult or an elderly person from abuse, neglect, or exploitation by others. "Neglect" is repeated conduct or a single incident of carelessness which produces or could reasonably be expected to result in serious physical or psychological injury or a substantial risk of death.

(23) "No jurisdiction" means the disposition of a report that the department does not investigate because the report does not meet the criteria specified in ss. 415.101-415.113.

1 (16)(24) "Obtains or uses" means any manner of: 2 (a) Taking or exercising control over property; or 3 (b) Making any use, disposition, or transfer of 4 property; -5 (c) Obtaining property by fraud, willful 6 misrepresentation of a future act, or false promise; or 7 (d)1. Conduct otherwise known as stealing; larceny; 8 purloining; abstracting; embezzlement; misapplication; misappropriation; conversion; or obtaining money or property 9 by false pretenses, fraud, or deception; or 10 2. Other conduct similar in nature. 11 12 (25) "Perpetrator" means the person who has been named 13 as causing abuse, neglect, or exploitation of a disabled adult 14 or an elderly person in a report that has been classified as 15 confirmed. (17)(26) "Position of trust and confidence" with 16 17 respect to a vulnerable disabled adult or an elderly person means the position of a person who: 18 19 (a) Is a parent, spouse, adult child, or other 20 relative by blood or marriage of the disabled adult or elderly 21 person; 22 (b) Is a joint tenant or tenant in common with the disabled adult or elderly person; 23 24 (c) Has a legal or fiduciary relationship with the 25 disabled adult or elderly person, including, but not limited 26 to, a court-appointed or voluntary guardian, trustee, 27 attorney, or conservator; or 28 (d) Is a caregiver of the disabled adult or elderly 29 person or any other person who has been entrusted with or has

assumed responsibility for the use or management of the

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vulnerable elderly person's or disabled adult's funds, assets, 1 2 or property. 3 (18) "Protective investigation" means acceptance of a 4 report from the central abuse hotline alleging abuse, neglect, or exploitation as defined in this section; investigation of 5 6 the report; determination as to whether action by the court is 7 warranted; and referral of the vulnerable adult to another 8 public or private agency when appropriate. (27) "Property" means anything of value, and includes: 9 10 (a) Real property, including things growing on, 11 affixed to, and found in land. 12 (b) Tangible personal property, including, but not 13 limited to, furniture, jewelry, or clothing and intangible 14 personal property, including rights, privileges, interests, 15 and claims. 16 (28) "Proposed confirmed report" means a report of abuse, neglect, or exploitation which is made pursuant to s. 17 415.1034 when an adult protective investigation alleges that 18 there is a preponderance of evidence that abuse, neglect, or 19 20 exploitation occurred and which identifies the alleged 21 perpetrator. 22 (19)(29)"Protective investigator" means an authorized 23 agent of the department who receives and investigates reports of abuse, neglect, or exploitation of vulnerable adults. 24 'Protective investigator" means an employee of the department 25 26 responsible for: 27 (a) The onsite investigation, classification, and 28 disposition of all reports alleging abuse, neglect, or 29 exploitation of a disabled adult or an elderly person; 30 (b) The determination of immediate risk to a disabled

adult or an elderly person, which determination must include

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the provision of emergency services and the arrangement for immediate in-home and nonemergency services to prevent the recurrence of further abuse, neglect, or exploitation; and

(c) The evaluation of the need for and referrals to ongoing protective services for a disabled adult or an elderly person.

(20)(30) "Protective services" means the provision or arrangement of services to protect a vulnerable disabled adult or an elderly person from further occurrences of abuse, neglect, or exploitation. Such services may include, but are not limited to, protective supervision, placement, and in-home and community-based services.

(21)(31) "Protective supervision" means those services arranged for or implemented by the department to protect vulnerable disabled adults or elderly persons from further occurrences of abuse, neglect, or exploitation during an investigation or following a report that has been classified as proposed confirmed or confirmed, or has been closed without classification.

(22)(32) "Psychological injury" means an injury to the intellectual functioning or emotional state of a vulnerable disabled adult or an elderly person as evidenced by an observable or measurable reduction in the vulnerable disabled adult's or elderly person's ability to function within that person's customary range of performance and that person's behavior.

(23)(33) "Records" means all documents, papers, letters, maps, books, tapes, photographs, films, sound recordings, videotapes, or other material, regardless of physical form or characteristics, made or received pursuant to 31 a an adult protective investigation.

(24)(34) "Sexual abuse" means acts of a sexual nature committed for the sexual gratification of the abuser and in the presence of a <u>vulnerable</u> disabled adult or an elderly person without that person's informed consent. "Sexual abuse" includes, but is not limited to, the acts defined in s. 794.011(1)(h), fondling, exposure of a <u>vulnerable</u> disabled adult's or elderly person's sexual organs, or the use of a <u>vulnerable</u> disabled adult or an elderly person to solicit for or engage in prostitution or sexual performance. "Sexual abuse" does not include any act intended for a valid medical purpose or any act that may reasonably be construed to be normal caregiving action or appropriate display of affection.

(35) "Specified medical personnel" means licensed or certified physicians, osteopathic physicians, nurses, paramedics, advanced registered nurse practitioners, psychologists, psychiatrists, mental health professionals, or any other licensed or certified medical personnel.

(36) "Unfounded report" means a report made pursuant to s. 415.1034 in which the department determines that no evidence of abuse, neglect, or exploitation exists.

 $\underline{(25)(37)}$ "Victim" means any <u>vulnerable</u> disabled adult or elderly person named in a report of abuse, neglect, or exploitation.

or older whose ability to perform the normal activities of daily living or to provide for his or her own care or protection is impaired due to a mental, emotional, physical, or developmental disability or dysfunctioning, or brain damage, or the infirmities of aging.

(27) "Vulnerable adult in need of services" means a vulnerable adult who has been determined by a protective

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investigator to be suffering from the ill effects of neglect not caused by a second party perpetrator and is in need of protective services or other services to prevent further harm.

Section 6. Section 415.103, Florida Statutes, is amended to read:

415.103 Central abuse hotline registry and tracking system. --

- (1) The department shall establish and maintain a central abuse hotline registry and tracking system that receives all reports made pursuant to s. 415.1034 in writing or through a single statewide toll-free telephone number. Any person may use the statewide toll-free telephone number to report known or suspected abuse, neglect, or exploitation of a vulnerable disabled adult or an elderly person at any hour of the day or night, any day of the week. The central abuse hotline registry and tracking system must be operated in such a manner as to enable the department to:
- (a) Accept reports for investigation when there is a reasonable cause to suspect that a vulnerable disabled adult or an elderly person has been or is being abused, neglected, or exploited.
- (b) Determine whether the allegations made by the reporter require an immediate, 24-hour, or next-working-day response priority.
- (c) When appropriate, refer calls that do not allege the abuse, neglect, or exploitation of a vulnerable disabled adult or an elderly person to other organizations that might better resolve the reporter's concerns.
- (d) Immediately identify and locate prior reports of abuse, neglect, or exploitation through the central abuse 31 hotline registry and tracking system.

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- (e) Track critical steps in the investigative process to ensure compliance with all requirements for all reports.
- (f) Maintain data to facilitate the production of aggregate statistical reports for monitoring patterns of abuse, neglect, or exploitation of disabled adults or elderly persons.
- (g) Serve as a resource for the evaluation, management, and planning of preventive and remedial services for <u>vulnerable</u> disabled adults or elderly persons who have been subject to abuse, neglect, or exploitation.
- (2) Upon receiving an oral or written report of known or suspected abuse, neglect, or exploitation of a vulnerable disabled adult or an elderly person, the central abuse hotline registry and tracking system must determine if the report requires an immediate onsite protective investigation. For reports requiring an immediate onsite protective investigation, the central abuse hotline registry and tracking system must immediately notify the department's designated adult protective investigative district staff responsible for protective investigations to ensure prompt initiation of an onsite investigation. For reports not requiring an immediate onsite protective investigation, the central abuse hotline registry and tracking system must notify the department's designated adult protective investigative district staff responsible for protective investigations in sufficient time to allow for an investigation to be commenced within 24 hours. At the time of notification of district staff with respect to the report, the central abuse hotline registry and tracking system must also provide any known information on any previous report concerning a subject of the present report or any

pertinent information relative to the present report or any noted earlier reports.

(3) The department shall set standards, priorities, and policies to maximize the efficiency and effectiveness of the central abuse hotline registry and tracking system.

Section 7. Section 415.1034, Florida Statutes, is amended to read:

415.1034 Mandatory reporting of abuse, neglect, or exploitation of vulnerable disabled adults or elderly persons; mandatory reports of death.--

- (1) MANDATORY REPORTING. --
- (a) Any person, including, but not limited to, any:
- 1. Physician, osteopathic physician, medical examiner, chiropractic physician, nurse, or hospital personnel engaged in the admission, examination, care, or treatment of vulnerable disabled adults or elderly persons;
- 2. Health professional or mental health professional other than one listed in subparagraph 1.;
- 3. Practitioner who relies solely on spiritual means for healing;
- 4. Nursing home staff; assisted living facility staff; adult day care center staff; adult family-care home staff; social worker; or other professional adult care, residential, or institutional staff;
- 5. State, county, or municipal criminal justice employee or law enforcement officer;
- 6. Human rights advocacy committee or long-term care ombudsman council member; or
- 7. Bank, savings and loan, or credit union officer, trustee, or employee,

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who knows, or has reasonable cause to suspect, that a vulnerable disabled adult or an elderly person has been or is being abused, neglected, or exploited shall immediately report such knowledge or suspicion to the central abuse hotline registry and tracking system on the single statewide toll-free telephone number.

- (b) To the extent possible, a report made pursuant to paragraph (a) must contain, but need not be limited to, the following information:
- 1. Name, age, race, sex, physical description, and location of each victim disabled adult or an elderly person alleged to have been abused, neglected, or exploited.
- 2. Names, addresses, and telephone numbers of the victim's disabled adult's or elderly person's family members.
- 3. Name, address, and telephone number of each alleged perpetrator.
- 4. Name, address, and telephone number of the caregiver of the victim disabled adult or elderly person, if different from the alleged perpetrator.
- 5. Name, address, and telephone number of the person reporting the alleged abuse, neglect, or exploitation.
- 6. Description of the physical or psychological injuries sustained.
- 7. Actions taken by the reporter, if any, such as notification of the criminal justice agency.
- Any other information available to the reporting person which may establish the cause of abuse, neglect, or exploitation that occurred or is occurring.
- (2) MANDATORY REPORTS OF DEATH. -- Any person who is required to investigate reports of abuse, neglect, or 31 exploitation and who has reasonable cause to suspect that a

vulnerable disabled adult or an elderly person died as a result of abuse, neglect, or exploitation shall immediately report the suspicion to the appropriate medical examiner, to the appropriate criminal justice agency, and to the department, notwithstanding the existence of a death certificate signed by a practicing physician. The medical examiner shall accept the report for investigation pursuant to s. 406.11 and shall report the findings of the investigation, in writing, to the appropriate local criminal justice agency, the appropriate state attorney, and the department. Autopsy reports maintained by the medical examiner are not subject to the confidentiality requirements provided for in s. 415.107.

Section 8. Section 415.1035, Florida Statutes, is amended to read:

415.1035 Facility's duty to inform residents of their right to report abusive, neglectful, or exploitive practices.—The department shall work cooperatively with the Agency for Health Care Administration and the Department of Elderly Affairs to ensure that every facility that serves vulnerable adults informs residents of their right to report abusive, neglectful, or exploitive practices. Each facility must establish appropriate policies and procedures to facilitate such reporting.

- (1) Every facility that serves disabled adults or elderly persons must inform residents of their right to report abusive, neglectful, or exploitive practices and must establish appropriate policies and procedures to facilitate such reporting.
- (2) The statewide toll-free telephone number for the central abuse registry and tracking system must be posted in all facilities operated by, under contract with, or licensed

by the department or the Agency for Health Care Administration which provide services to disabled adults or elderly persons. Such posting must be clearly visible and in a prominent place within the facility and must be accompanied by the words, "To Report the Abuse, Neglect, or Exploitation of a Disabled Adult or an Elderly Person, Please Call:...."

Section 9. Subsection (1) of section 415.1036, Florida Statutes, is amended to read:

415.1036 Immunity.--

(1) Any person who participates in making a report under s. 415.1034 or participates in a judicial proceeding resulting therefrom is presumed to be acting in good faith and, unless lack of good faith is shown by clear and convincing evidence, is immune from any liability, civil or criminal, that otherwise might be incurred or imposed. This section does not grant immunity, civil or criminal, to any person who is suspected of having abused, neglected, or exploited, or committed any illegal act upon or against, a vulnerable disabled adult or an elderly person. Further, a resident or employee of a facility that serves vulnerable disabled adults or elderly persons may not be subjected to reprisal or discharge because of the resident's or employee's actions in reporting abuse, neglect, or exploitation pursuant to s. 415.1034.

Section 10. Section 415.104, Florida Statutes, is amended to read:

415.104 Protective services investigations of cases of abuse, neglect, or exploitation of vulnerable aged persons or disabled adults; transmittal of records to state attorney.--

(1) The department shall, upon receipt of a report alleging abuse, neglect, or exploitation of <u>a vulnerable</u> an

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aged person or disabled adult, begin commence, or cause to be commenced within 24 hours, a protective services investigation of the facts alleged therein. If, upon arrival of the protective investigator at the scene of the incident, a caregiver refuses to allow the department to begin a protective services investigation or interferes with the department's ability to conduct of such an investigation, the appropriate law enforcement agency shall be contacted for assistance to assist the department in commencing the protective services investigation. If, during the course of the investigation, the department has reason to believe that the abuse, neglect, or exploitation is perpetrated by a second party, the appropriate law enforcement criminal justice agency and state attorney shall be orally notified. The department and the law enforcement agency shall cooperate to allow the criminal investigation to proceed concurrently with, and not be hindered by, the protective investigation. in order that such agencies may begin a criminal investigation concurrent with the protective services investigation of the department. In an institutional investigation, the alleged perpetrator may be represented by an attorney, at his or her own expense, or accompanied by another person, if the person or the attorney executes an affidavit of understanding with the department and agrees to comply with the confidentiality provisions of s. 415.107. The absence of an attorney or other person does not prevent the department from proceeding with other aspects of the investigation, including interviews with other persons. The department shall make a preliminary written report to the law enforcement criminal justice agencies within 5 working days after the oral report. The department shall, within 24 31 hours after receipt of the report, notify the appropriate

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human rights advocacy committee, or long-term care ombudsman council, when appropriate, that an alleged abuse, neglect, or exploitation perpetrated by a second party has occurred. Notice to the human rights advocacy committee or long-term care ombudsman council may be accomplished orally or in writing and shall include the name and location of the vulnerable aged person or disabled adult alleged to have been abused, neglected, or exploited and the nature of the report.

- (2) Upon commencing an investigation, the protective investigator shall inform all of the vulnerable adults and alleged perpetrators named in the report of the following:
- (a) The names of the investigators and identifying credentials from the department.
 - (b) The purpose of the investigation.
- (c) That the victim, the victim's guardian, the victim's caregiver, and the alleged perpetrator, and legal counsel for any of those persons, have a right to a copy of the report at the conclusion of the investigation.
- (d) The name and telephone number of the protective investigator's supervisor available to answer questions.
- $\underline{\text{(e)}\quad \text{That each person has the right to obtain his or}}$ her own attorney.

Any person being interviewed by a protective investigator may be represented by an attorney, at the person's own expense, or

26 may choose to have another person present. The other person

27 present may not be an alleged perpetrator in any report

28 <u>currently under investigation</u>. Before participating in such

interview, the other person present shall execute an agreement

30 to comply with the confidentiality requirements of ss.

415.101-415.113. The absence of an attorney or other person

does not prevent the department from proceeding with other aspects of the investigation, including interviews with other persons. In an investigative interview with a vulnerable adult, the protective investigator may conduct the interview with no other person present.

- (3) For each report it receives, the department shall perform an onsite investigation to:
- (a) Determine that the person is <u>a vulnerable</u> an aged person or disabled adult as defined in s. 415.102.
- (b) Determine whether the person is a vulnerable adult in need of services, as defined in s. 415.102.
- (c)(b) Determine the composition of the family or household, including the name, address, date of birth, social security number, sex, and race of each aged person in the household or disabled adult named in the report; any others in the household or in the care of the caregiver, or any other persons responsible for the aged person's or disabled adult's welfare; and any other adults in the same household.
- (d)(c) Determine whether there is an indication that a vulnerable any aged person or disabled adult is abused, neglected, or exploited., including a determination of harm or threatened harm to any aged person or disabled adult;
- (e) Determine the nature and extent of present or prior injuries, abuse, or neglect, and any evidence thereof.
- (f) Determine, if possible, and a determination as to the person or persons apparently responsible for the abuse, neglect, or exploitation, including the name, address, date of birth, social security number, sex, and race of each person to be classified as an alleged perpetrator in a proposed confirmed report. An alleged perpetrator named in a proposed confirmed report of abuse, neglect, or exploitation shall

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30 31 cooperate in the provision of the required data for the central abuse registry and tracking system to the fullest extent possible.

 $\underline{(g)}$ Determine the immediate and long-term risk to each $\underline{\text{vulnerable}}$ aged person or disabled adult through utilization of standardized risk assessment instruments.

(h)(e) Determine the protective, treatment, and ameliorative services necessary to safeguard and ensure the vulnerable aged person's or disabled adult's well-being and cause the delivery of those services through the early intervention of the departmental worker responsible for service provision and management of identified services.

(4) (4) (2) No later than 60 30 days after receiving the initial report, the designated protective investigative adult services staff of the department shall complete the its investigation and classify the report as proposed confirmed or unfounded or close the report without classification and notify the guardian of the vulnerable aged person or disabled adult, the vulnerable aged person or disabled adult, and the caregiver of any recommendations of services to be provided to ameliorate the causes or effects of abuse, neglect, or exploitation alleged perpetrator. These findings must be reported to the department's central abuse registry and tracking system. For proposed confirmed reports, after receiving the final administrative order rendered in a hearing requested pursuant to s. 415.103(3)(d) or after the 30-day period during which an alleged perpetrator may request such a hearing has expired, the department shall classify the report of abuse, neglect, or exploitation as confirmed or unfounded and shall report its findings to the department's central

abuse registry and tracking system, and must do so in accordance with the final order if a hearing was held.

(5)(3) Whenever the <u>law enforcement</u> criminal justice agency and the department have conducted independent investigations, the <u>law enforcement</u> criminal justice agency shall, within 5 working days after concluding its investigation, report its findings from its investigation to the state attorney and to the department.

(6)(4) Upon receipt of a report which alleges that an employee or agent of the department acting in an official capacity has committed an act of abuse, neglect, or exploitation, the department shall commence, or cause to be commenced within 24 hours, a protective services investigation and shall notify the state attorney in whose circuit the alleged abuse, neglect, or exploitation occurred.

(7)(5) With respect to any case of reported abuse, neglect, or exploitation of a vulnerable an aged person or disabled adult, the department, when appropriate, shall transmit all relevant reports received by it which pertain to the investigation to the state attorney of the circuit where the incident occurred.

(8)(6) Within 15 days after of completion of the state attorney's investigation of a case reported to him or her pursuant to this section, the state attorney shall report his or her findings to the department and shall include a determination of whether or not prosecution is justified and appropriate in view of the circumstances of the specific case.

(9)(7) The department shall not use a warning, reprimand, or disciplinary action against an employee, found in that employee's personnel records, as the sole basis for a finding of abuse, neglect, or exploitation.

1 Section 11. Section 415.1045, Florida Statutes, is 2 amended to read: 3 415.1045 Protective investigations; onsite 4 investigations; Photographs, videotapes, and medical 5 examinations; abrogation of privileged communications; 6 confidential records and documents; classification or closure 7 of records. --8 (1) PROTECTIVE INVESTIGATIONS.--9 (a) The department shall, upon receipt of a report alleging abuse or neglect of a disabled adult or an elderly 10 11 person, commence, or cause to be commenced within 24 hours, a protective investigation of the facts alleged therein. The 12 13 department shall, upon receipt of a report alleging only the 14 exploitation of a disabled adult or an elderly person, commence, or cause to be commenced within 24 hours, excluding 15 Saturdays, Sundays, and legal holidays, a protective 16 investigation of the facts alleged therein. 17 18 (b) Upon commencing an investigation, the adult 19 protective investigator shall inform all disabled adults and 20 elderly persons and alleged perpetrators named in the report 21 of the following: 22 1. The names of the investigators and identifying credentials from the department. 23 24 2. The purpose of the investigation. 25 3. The possible consequences of the investigation. 26 4. That the victim, the victim's guardian, the 27 victim's caregiver, and the alleged perpetrator, and legal 28 counsel for any of those persons, have a right to a copy of 29 the report at the conclusion of the investigation. 30

5. That appeal rights may exist and that such rights 1 2 will be explained in writing when appropriate and necessary at 3 the conclusion of the investigation. 4 6. The name and telephone number of the adult 5 protective investigator's supervisor available to answer 6 questions. 7 (c) Except as provided in paragraph (d), in an 8 investigative interview, any person being interviewed may be 9 represented by an attorney, at the person's own expense, or may choose to have another person present. The other person 10 11 present may not be an alleged perpetrator in any report 12 currently under investigation. Before participating in such 13 interview, the other person present shall execute an agreement 14 to comply with the confidentiality requirements of ss. 415.101-415.113. The absence of an attorney or other person 15 does not prevent the department from proceeding with other 16 aspects of the investigation, including interviews with other 17 18 persons. 19 (d) In an investigative interview with the disabled 20 adult or an elderly person, the protective investigator may conduct the interview with no other person present. 21 (2) ONSITE INVESTIGATIONS. -- For each report it 22 receives, the department shall perform an onsite investigation 23 24 to: 25 (a) Determine whether the person is a disabled adult 26 or an elderly person as defined in s. 415.102. 27 (b) Determine whether the person is a disabled adult 28 in need of services or an elderly person in need of services, as defined in s. 415.102. 29 (c) Determine whether there is an indication that any 30

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30 31 neglected, or exploited, including a determination of the immediate and long-term risk; the nature and extent of present or prior injuries; and the nature and extent of any abuse, neglect, or exploitation, and any evidence thereof.

- (d) Determine whether protective and ameliorative services are necessary to safeguard and ensure the disabled adult's or elderly person's well-being and cause the delivery of those services.
- (e) Determine the person or persons apparently responsible for the abuse, neglect, or exploitation.
- (f) Determine the composition of the family or household, including all disabled adults and elderly persons named in the report, all persons in the care of the caregiver, any other persons responsible for the disabled adult's or elderly person's welfare, and any other adults or children in the same household.
- (g) Gather appropriate demographic data. Each person must cooperate to the fullest extent possible by providing the person's name, address, date of birth, social security number, sex, and race to the department's representative.
 - (1)(3) PHOTOGRAPHS AND VIDEOTAPES.--
- (a) The adult protective investigator, while investigating a report of abuse, neglect, or exploitation, may take or cause to be taken photographs and videotapes of the vulnerable disabled adult or elderly person, and of his or her the disabled adult's or elderly person's environment, which are relevant to the investigation. All photographs and videotapes taken during the course of the protective investigation are confidential and exempt from public disclosure as provided in s. 415.107.

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(b) Any photographs or videotapes made pursuant to 1 this subsection, or copies thereof, must be sent to the department as soon as possible.

(2)(4) MEDICAL EXAMINATIONS.--

- (a) With the consent of the vulnerable disabled adult or elderly person who has the capacity to consent or the vulnerable disabled adult's or elderly person's guardian, or pursuant to s. 415.1051, the department may cause the vulnerable disabled adult or elderly person to be referred to a licensed physician or any emergency department in a hospital or health care facility for medical examination, diagnosis, or treatment if any of the following circumstances exist:
- The areas of trauma visible on the vulnerable disabled adult or elderly person indicate a need for medical examination;
- The vulnerable disabled adult or elderly person verbally complains or otherwise exhibits signs or symptoms indicating a need for medical attention as a consequence of suspected abuse, neglect, or exploitation; or
- The vulnerable disabled adult or elderly person is alleged to have been sexually abused.
- (b) Upon admission to a hospital or health care facility, with the consent of the vulnerable disabled adult or elderly person who has capacity to consent or that person's guardian, or pursuant to s. 415.1051, the medical staff of the facility may examine, diagnose, or treat the vulnerable disabled adult or elderly person. If a person who has legal authority to give consent for the provision of medical treatment to a vulnerable disabled adult or elderly person has not given or has refused to give such consent, examination and treatment must be limited to reasonable examination of the

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patient to determine the medical condition of the patient and treatment reasonably necessary to alleviate the medical condition or to stabilize the patient pending a determination by the court of the department's petition authorizing protective services. Any person may seek an expedited judicial intervention under rule 5.900 of the Florida Probate Rules concerning medical treatment procedures.

- (c) Medical examination, diagnosis, and treatment provided under this subsection must be paid for by third-party reimbursement, if available, or by the vulnerable disabled adult, if he or she is or elderly person or that person's guardian from the disabled adult's or elderly person's assets, if the disabled adult or elderly person is determined to be financially able to pay; or, if he or she the disabled adult or elderly person is unable to pay, the department shall pay the costs within available emergency services funds.
- (d) Reports of examination, diagnosis, and treatment made under this subsection, or copies thereof, must be sent to the department as soon as possible.
- (e) This subsection does not obligate the department to pay for any treatment other than that necessary to alleviate the immediate presenting problems.
- (3)(5) ABROGATION OF PRIVILEGED COMMUNICATIONS.--The privileged quality of communication between husband and wife and between any professional and the professional's patient or client, and any other privileged communication except that between attorney and client or clergy and person, as such communication relates to both the competency of the witness and to the exclusion of confidential communications, does not apply to any situation involving known or suspected abuse, 31 neglect, or exploitation of a vulnerable disabled adult or an

elderly person and does not constitute grounds for failure to report as required by s. 415.1034, for failure to cooperate with the department in its activities under ss. 415.101-415.113, or for failure to give evidence in any judicial or administrative proceeding relating to abuse, neglect, or exploitation of a <u>vulnerable</u> disabled adult or an elderly person.

 $\underline{(4)}$ (6) MEDICAL, SOCIAL, OR FINANCIAL RECORDS OR DOCUMENTS.--

- (a) The adult protective investigator, while investigating a report of abuse, neglect, or exploitation, must have access to, inspect, and copy all medical, social, or financial records or documents in the possession of any person, caregiver, guardian, or facility which are relevant to the allegations under investigation, unless specifically prohibited by the <u>vulnerable</u> <u>disabled</u> adult or elderly person who has capacity to consent.
- (b) The confidentiality of any medical, social, or financial record or document that is confidential under state law does not constitute grounds for failure to:
 - 1. Report as required by s. 415.1034;
- 2. Cooperate with the department in its activities under ss. 415.101-415.113;
 - 3. Give access to such records or documents; or
- 4. Give evidence in any judicial or administrative proceeding relating to abuse, neglect, or exploitation of a vulnerable disabled adult or an elderly person.
- (5) ACCESS TO RECORDS AND DOCUMENTS.--If any person
 refuses to allow the protective investigator to have access
 to, inspect, or copy any medical, social, or financial record
 or document in the possession of any person, caregiver,

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guardian, or facility which is relevant to the allegations under investigation, the department may petition the court for an order requiring the person to allow access to the record or document. The petition must allege specific facts sufficient to show that the record or document is relevant to the allegations under investigation and that the person refuses to allow access to such record or document. If the court finds by a preponderance of the evidence that the record or document is relevant to the allegations under investigation, the court may order the person to allow access to and permit the inspection or copying of the medical, social, or financial record or document.

(6) WORKING AGREEMENTS.--The department shall enter into working agreements with the jurisdictionally responsible county sheriffs' office or local police department that will be the lead agency when conducting any criminal investigation arising from an allegation of abuse, neglect, or exploitation of a vulnerable adult. The working agreement must specify how the requirements of this chapter will be met. For the purposes of such agreement, the jurisdictionally responsible law enforcement entity is authorized to share Florida criminal history and local criminal history information that is not otherwise exempt from s. 119.07(1) with the district personnel. A law enforcement entity entering into such agreement must comply with s. 943.0525. Criminal justice information provided by such law enforcement entity shall be used only for the purposes specified in the agreement and shall be provided at no charge. Notwithstanding any other provision of law, the Department of Law Enforcement shall provide to the department electronic access to Florida criminal justice information which is lawfully available and

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not exempt from s. 119.07(1), only for the purpose of protective investigations and emergency placement. As a condition of access to such information, the department shall be required to execute an appropriate user agreement addressing the access, use, dissemination, and destruction of such information and to comply with all applicable laws and rules of the Department of Law Enforcement.

(7) CLASSIFICATIONS AND CLOSURES. -- No later than 45 days after receiving an initial report in which the department has jurisdiction, the adult protective investigator shall complete the investigation and classify the report as proposed confirmed or unfounded, or close the report without classification. The adult protective investigator must document the details of the investigation, close the report, and enter the data into the central abuse registry and tracking system no later than 60 days after receiving the initial report.

Section 12. Section 415.105, Florida Statutes, is amended to read:

415.105 Provision of protective services with consent; withdrawal of consent; interference. --

(1) PROTECTIVE SERVICES WITH CONSENT. -- If the department determines through its investigation that a vulnerable disabled adult or an elderly person demonstrates a need for protective services or protective supervision, the department shall immediately provide, or arrange for the provision of, protective services or protective supervision, including in-home services, provided that the vulnerable disabled adult or elderly person consents. A vulnerable adult disabled person in need of services as defined in s. 415.102 31 shall be referred to the community care for disabled adults

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program, or. An elderly person in need of services as defined in s. 415.102 shall be referred to the community care for the elderly program administered by the Department of Elderly Affairs.

- (2) WITHDRAWAL OF CONSENT.--If the vulnerable disabled adult or elderly person withdraws consent to the receipt of protective services or protective supervision, the services may not be provided, except pursuant to s. 415.1051.
- (3) INTERFERENCE WITH THE PROVISION OF PROTECTIVE SERVICES. -- When any person refuses to allow the provision of protective services to a vulnerable adult who has the capacity to consent to services, the department shall petition the court for an order enjoining the person from interfering with the provision of protective services. The petition must allege specific facts sufficient to show that the vulnerable adult is in need of protective services and that the person refuses to allow the provision of such services. If the court finds by clear and convincing evidence that the vulnerable adult is in need of protective services and that the person refuses to allow the provision of such services, the court may issue an order enjoining the person from interfering with the provision of protective services to the vulnerable adult.

Section 13. Section 415.1051, Florida Statutes, is amended to read:

415.1051 Protective services interventions when capacity to consent is lacking; nonemergencies; emergencies; orders; limitations.--

(1) NONEMERGENCY PROTECTIVE SERVICES INTERVENTIONS. -- If the department has reasonable cause to believe that a vulnerable disabled adult or elderly person is 31 being abused, neglected, or exploited and is in need of

protective services but lacks the capacity to consent to protective services, the department shall petition the court for an order authorizing the provision of protective services.

- (a) Nonemergency protective services petition.--The petition must state the name, age, and address of the vulnerable disabled adult or elderly person, allege specific facts sufficient to show that the vulnerable disabled adult or elderly person is in need of protective services and lacks the capacity to consent to them, and indicate the services needed.
- (b) Notice.--Notice of the filing of the petition and a copy of the petition must be given to the <u>vulnerable</u> disabled adult or elderly person, to that person's spouse, guardian, and legal counsel, and, when known, to the adult children or next of kin of the <u>vulnerable</u> disabled adult or elderly person. Such notice must be given at least 5 days before the hearing.
 - (c) Hearing. --
- 1. The court shall set the case for hearing within 14 days after the filing of the petition. The <u>vulnerable</u> disabled adult or elderly person and any person given notice of the filing of the petition have the right to be present at the hearing. The department must make reasonable efforts to ensure the presence of the <u>vulnerable</u> disabled adult or elderly person at the hearing.
- 2. The <u>vulnerable</u> disabled adult or elderly person has the right to be represented by legal counsel at the hearing. The court shall appoint legal counsel to represent a <u>vulnerable</u> disabled adult or elderly person who is without legal representation.
 - 3. The court shall determine whether:

- a. Protective services, including in-home services, are necessary. for the disabled adult or elderly person; and
- b. The $\underline{\text{vulnerable}}$ $\underline{\text{disabled}}$ adult $\underline{\text{or elderly person}}$ lacks the capacity to consent to the provision of such services.
- (d) Hearing findings.—If at the hearing the court finds by clear and convincing evidence that the <u>vulnerable</u> disabled adult or elderly person is in need of protective services and lacks the capacity to consent to protective services, the court may issue an order authorizing the provision of protective services. If an order for protective services is issued, it must include a statement of the services to be provided and designate an individual or agency to be responsible for performing or obtaining the essential services on behalf of the <u>vulnerable</u> disabled adult or elderly person or otherwise consenting to protective services on behalf of the vulnerable disabled adult or elderly person.
 - (e) Continued protective services. --
- 1. No more than 60 days after the date of the order authorizing the provision of protective services, the department shall petition the court to determine whether:
- a. Protective services will be continued with the consent of the <u>vulnerable</u> disabled adult or elderly person pursuant to subsection (1);
- b. Protective services will be continued for the vulnerable disabled adult or elderly person who lacks capacity;
 - c. Protective services will be discontinued; or
- d. A petition for guardianship should be filed pursuant to chapter 744.

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- If the court determines that a petition for 2. guardianship should be filed pursuant to chapter 744, the court, for good cause shown, may order continued protective services until it makes a determination regarding the disabled adult's or elderly person's capacity.
- (f) Costs.--The costs of services ordered under this section must be paid by the perpetrator if the perpetrator is financially able to do so; or by third-party reimbursement, if available. If the vulnerable disabled adult or elderly person is unable to pay for guardianship, application may be made to the public guardian for public guardianship services, if available.
- (2) EMERGENCY PROTECTIVE SERVICES INTERVENTION. -- If the department has reasonable cause to believe that a vulnerable disabled adult or an elderly person is suffering from abuse or neglect that presents a risk of death or serious physical injury to the vulnerable disabled adult or elderly person and that the vulnerable disabled adult or elderly person lacks the capacity to consent to emergency protective services, the department may take action under this subsection. If the vulnerable disabled adult or elderly person has the capacity to consent and refuses consent to emergency protective services, emergency protective services may not be provided.
- Emergency entry of premises. -- If, upon arrival at the scene of the incident, consent is not obtained for access to the alleged victim for purposes of conducting a protective investigation under this subsection and the department has reason to believe that the situation presents a risk of death or serious physical injury, a representative of the department 31 and a law enforcement officer may forcibly enter the premises.

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If, after obtaining access to the alleged victim, it is determined through a personal assessment of the situation that no emergency exists and there is no basis for emergency protective services intervention under this subsection, the department shall terminate the emergency entry and may provide protective services with the consent of the disabled adult or elderly person or may petition the court to provide nonemergency protective services or protective supervision pursuant to subsection (1).

(b) Emergency removal from premises.--If it appears that the vulnerable disabled adult or elderly person lacks the capacity to consent to emergency protective services and that the vulnerable disabled adult or elderly person, from the personal observations of the representative of the department and specified medical personnel or law enforcement officers, is likely to incur a risk of death or serious physical injury if such person is not immediately removed from the premises, then the representative of the department shall transport or arrange for the transportation of the vulnerable disabled adult or elderly person to an appropriate medical or protective services facility in order to provide emergency protective services. Law enforcement personnel have a duty to transport when medical transportation is not available or needed and the vulnerable disabled adult or elderly person presents a threat of injury to self or others. If the vulnerable disabled adult's or elderly person's caregiver or guardian is present, the adult protective investigator must seek the caregiver's or guardian's consent pursuant to subsection (4) before the vulnerable disabled adult or elderly person may be removed from the premises, unless the adult protective investigator suspects that the vulnerable disabled

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adult's or elderly person's caregiver or guardian has caused the abuse, neglect, or exploitation to the disabled adult or elderly person. The department shall, within 24 hours after providing or arranging for emergency removal of the vulnerable disabled adult or elderly person, excluding Saturdays, Sundays, and legal holidays, petition the court for an order authorizing emergency protective services.

- (c) Emergency medical treatment.--If, upon admission to a medical facility, it is the opinion of the medical staff that immediate medical treatment is necessary to prevent serious physical injury or death, and that such treatment does not violate a known health care advance directive prepared by the vulnerable disabled adult or elderly person, the medical facility may proceed with treatment to the vulnerable disabled adult or elderly person. If a person with legal authority to give consent for the provision of medical treatment to a vulnerable disabled adult or an elderly person has not given or has refused to give such consent, examination and treatment must be limited to reasonable examination of the patient to determine the medical condition of the patient and treatment reasonably necessary to alleviate the emergency medical condition or to stabilize the patient pending court determination of the department's petition authorizing emergency protective services. Any person may seek an expedited judicial intervention under rule 5.900 of the Florida Probate Rules concerning medical treatment procedures.
- (d) Emergency protective services petition.--A petition filed under this subsection must state the name, age, and address of the vulnerable disabled adult or elderly person and allege the facts constituting the emergency protective 31 services intervention and subsequent removal of the vulnerable

disabled adult or elderly person or provision of in-home services, the facts relating to the capacity of the <u>vulnerable</u> disabled adult or elderly person to consent to services, the efforts of the department to obtain consent, and the services needed or delivered.

- (e) Notice.--Notice of the filing of the emergency protective services petition and a copy of the petition must be given to the <u>vulnerable</u> <u>disabled</u> adult <u>or elderly person</u>, to that person's spouse, to that person's guardian, if any, to legal counsel representing the <u>vulnerable</u> <u>disabled</u> adult or elderly person, and, when known, to adult children or next of kin of the <u>vulnerable</u> <u>disabled</u> adult <u>or elderly person</u>. Such notice must be given at least 24 hours before any hearing on the petition for emergency protective services.
- (f) Hearing.--When emergency removal has occurred under this subsection, a hearing must be held within 4 days after the filing of the emergency protective services petition, excluding Saturday, Sunday, and legal holidays, to establish reasonable cause for grounds to continue emergency protective services.
- 1. The court shall determine, by clear and convincing evidence, whether an emergency existed which justified the emergency protective services intervention, whether the vulnerable disabled adult or elderly person is in need of emergency protective services, whether the vulnerable disabled adult or elderly person lacks the capacity to consent to emergency protective services, and whether:
- a. Emergency protective services will continue with the consent of the $\underline{\text{vulnerable}}$ $\underline{\text{disabled}}$ adult $\underline{\text{or elderly person}}$ $\underline{\text{pursuant to s. 415.105(1)}}$;

- b. Emergency protective services will continue without the consent of the <u>vulnerable</u> disabled adult or elderly person pursuant to subsection (2); or
 - c. Emergency protective services will be discontinued.
- 2. The <u>vulnerable</u> disabled adult or elderly person has the right to be represented by legal counsel at the hearing. The court shall appoint legal counsel to represent a <u>vulnerable</u> disabled adult or an elderly person who is without legal representation.
- 3. The department must make reasonable efforts to ensure the presence of the <u>vulnerable</u> disabled adult or elderly person at the hearing.
- 4. If an order to continue emergency protective services is issued, it must state the services to be provided and designate an individual or agency to be responsible for performing or obtaining the essential services on behalf of the disabled adult or elderly person, or otherwise consenting to protective services on behalf of the <u>vulnerable</u> disabled adult or elderly person.
 - (g) Continued emergency protective services.--
- 1. Not more than 60 days after the date of the order authorizing the provision of emergency protective services, the department shall petition the court to determine whether:
- a. Emergency protective services will be continued with the consent of the $\underline{\text{vulnerable}}$ $\underline{\text{disabled}}$ adult $\underline{\text{or elderly}}$ $\underline{\text{person pursuant to subsection (1)}};$
- b. Emergency protective services will be continued for the $\underline{\text{vulnerable}}$ $\underline{\text{disabled}}$ adult $\underline{\text{or elderly person}}$ who lacks capacity;
- 30 c. Emergency protective services will be discontinued;
 31 or

- d. A petition should be filed under chapter 744.
- 2. If it is decided to file a petition under chapter 744, for good cause shown, the court may order continued emergency protective services until a determination is made by the court regarding the disabled adult's or elderly person's capacity.
- (h) Costs.--The costs of services ordered under this section must be paid by the perpetrator if the perpetrator is financially able to do so, or by third-party reimbursement, if available. If the disabled adult or elderly person is unable to pay for guardianship, application may be made to the public guardian for public guardianship services, if available.
- (3) PROTECTIVE SERVICES ORDER.--In ordering any protective services under this section, the court shall adhere to the following limitations:
- (a) Only such protective services as are necessary to ameliorate the conditions creating the abuse, neglect, or exploitation may be ordered, and the court shall specifically designate the approved services in the order of the court.
- (b) Protective services ordered may not include a change of residence, unless the court specifically finds such action is necessary to ameliorate the conditions creating the abuse, neglect, or exploitation and the court gives specific approval for such action in the order. Placement may be made to such facilities as adult family-care homes, assisted living facilities, or nursing homes, or to other appropriate facilities. Placement may not be made to facilities for the acutely mentally ill, except as provided in chapter 394.
- (c) If an order to continue emergency protective services is issued, it must include the designation of an individual or agency to be responsible for performing or

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obtaining the essential services on behalf of the vulnerable disabled adult or elderly person or otherwise consenting to protective services on behalf of the vulnerable disabled adult or elderly person.

- (4) PROTECTIVE SERVICES INTERVENTIONS WITH CAREGIVER OR GUARDIAN PRESENT. --
- (a) When a vulnerable disabled adult or an elderly person who lacks the capacity to consent has been identified in a report as the victim of abuse, neglect, or exploitation and evidences a need for emergency or nonemergency protective services or protective supervision, and a caregiver or guardian who is responsible for the care of the disabled adult or elderly person is present, the adult protective investigator must first request consent from the caregiver or guardian, if present, before providing protective services or protective supervision, unless the adult protective investigator suspects that the disabled adult's or elderly person's caregiver or guardian has caused the abuse, neglect, or exploitation of the disabled adult or elderly person.
- (b) If the caregiver or guardian agrees to engage or provide services designed to prevent further abuse, neglect, or exploitation, the department may provide protective supervision for the disabled adult or elderly person.
- (c) If the caregiver or guardian refuses to give consent or later withdraws consent to agreed-upon services, or otherwise fails to provide needed care and supervision, the department may provide emergency protective services as provided in subsection (2). If emergency protective services are so provided, the department must then petition the court for an order to provide emergency protective services under 31 subsection (3).

SERVICES.--When a court order exists authorizing protective services for a vulnerable adult who lacks capacity to consent and any person interferes with the provision of such court-ordered protective services, the appropriate law enforcement agency shall enforce the order of the court.

(6)(5) LIMITATIONS.--This section does not limit in any way the authority of the court or a criminal justice officer, or any other duly appointed official, to intervene in emergency circumstances under existing statutes. This section does not limit the authority of any person to file a petition for guardianship under chapter 744.

Section 14. Section 415.1052, Florida Statutes, is amended to read:

415.1052 Interference with investigation or with the provision of protective services.--

- (1) If, upon arrival of the adult protective investigator, any person refuses to allow the department to begin a protective investigation, interferes with the department's ability to conduct such an investigation, or refuses to give access to the <u>vulnerable</u> disabled adult or elderly person, the appropriate law enforcement agency must be contacted to assist the department in commencing the protective investigation.
- (2) If any person refuses to allow the adult protective investigator to have access to, inspect, or copy any medical, social, or financial record or document in the possession of any person, caregiver, guardian, or facility which is relevant to the allegations under investigation, the department may petition the court for an order requiring the person to give access to the record or document. The petition

must allege specific facts sufficient to show that the record or document is relevant to the allegations under investigation and that the person refuses to give access to such record or document. If the court finds by a preponderance of the evidence that the record or document is relevant to the allegations under investigation, the court may order the person to give access to and permit the inspection or copying of the medical, social, or financial record or document.

(2)(3) When any person refuses to allow the provision of protective services to the vulnerable disabled adult or elderly person who has the capacity to consent to services, the department shall petition the court for an order enjoining the person from interfering with the provision of protective services. The petition must allege specific facts sufficient to show that the vulnerable disabled adult or elderly person is in need of protective services and that the person refuses to allow the provision of such services. If the court finds by clear and convincing evidence that the vulnerable disabled adult or elderly person is in need of protective services and that the person refuses to allow the provision of such services, the court may issue an order enjoining the person from interfering with the provision of protective services to the vulnerable disabled adult or elderly person.

(4) When a court order exists authorizing protective services for a disabled adult or an elderly person who lacks capacity to consent and any person interferes with the provision of such court-ordered protective services to the disabled adult or elderly person, the appropriate law enforcement agency shall enforce the order of the court.

Section 15. Section 415.1055, Florida Statutes, is amended to read:

415.1055 Notification to administrative entities, subjects, and reporters; notification to law enforcement and state attorneys.--

(1) NOTIFICATION TO ADMINISTRATIVE ENTITIES. --

(a) The department shall, within 24 hours after receipt of a report of abuse, neglect, or exploitation of a disabled adult or an elderly person within a facility, excluding Saturdays, Sundays, and legal holidays, notify the appropriate human rights advocacy committee and the long-term care ombudsman council, in writing, that the department has reasonable cause to believe that a disabled adult or an elderly person has been abused, neglected, or exploited at the facility.

(1)(b) Upon receipt of a report that alleges that an employee or agent of the department or the Department of Elderly Affairs, acting in an official capacity, has committed an act of abuse, neglect, or exploitation, the department shall notify the state attorney in whose circuit the abuse, neglect, or exploitation occurred. This notification may be oral or written.

(2)(c) If at any time during a protective investigation the department has reasonable cause to believe that a <u>vulnerable</u> disabled adult or an elderly person has been abused, neglected, or exploited by another person, the state attorney having jurisdiction in the county in which the abuse, neglect, or exploitation occurred shall be notified immediately, either orally or in writing.

(3)(d) If at any time during a protective investigation the department has reasonable cause to believe that a <u>vulnerable</u> disabled adult or an elderly person has been abused, neglected, or exploited by another person, the

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appropriate law enforcement agency shall be immediately notified. Such agency may begin a criminal investigation concurrent with or independent of the protective investigation of the department. This notification may be oral or written.

(4) (e) If at any time during a protective investigation the department has reasonable cause to believe that abuse, neglect, or exploitation of a vulnerable disabled adult or an elderly person has occurred within a facility that receives Medicaid funds, the department shall notify the Medicaid Fraud Control Unit within the Department of Legal Affairs, Office of the Attorney General, in order that it may begin an investigation concurrent with the protective investigation of the department. This notification may be oral or written.

(5)(f) If at any time during a protective investigation the department has reasonable cause to believe that an employee of a facility, as defined in s. $415.102 \cdot (13)$, is the alleged perpetrator of abuse, neglect, or exploitation of a vulnerable disabled adult or an elderly person, the department shall notify the Agency for Health Care Administration, Division of Health Quality Assurance, in writing.

 $(6)\frac{(g)}{(g)}$ If at any time during a protective investigation the department has reasonable cause to believe that professional licensure violations have occurred, the department shall notify the Division of Medical Quality Assurance within the Department of Health. This notification must be in writing.

(7) (h) When a report has been classified as proposed confirmed, The department shall notify the state attorney 31 | having jurisdiction in the county in which the abuse, neglect,

or exploitation occurred. The department may submit a report that has been closed without classification if evidence indicates that further criminal investigation is warranted. This notification must be in writing.

(8)(i) At the conclusion of a protective investigation at a facility, the department shall notify either the human rights advocacy committee or long-term care ombudsman council of the results of the investigation. This notification must be in writing.

(j) At the conclusion of a protective investigation, the department shall notify the Agency for Health Care Administration when a licensee or a certified nursing assistant has been named as perpetrator in a report that has been classified as proposed confirmed or confirmed. This notification must be in writing.

(9)(k) When a report has been classified as proposed confirmed in cases involving a guardian of the person or property, or both, is received, the department shall notify the probate court having jurisdiction over the guardianship, of the proposed confirmed report. This notification must be in writing.

department has reason to believe that a vulnerable adult resident of a facility licensed by the Agency for Health Care Administration has been the victim of abuse, neglect, or exploitation, the department shall provide a copy of its investigation to the agency. If the investigation determines that a health professional licensed or certified under the Department of Health may have abused, neglected, or exploited a vulnerable adult, the department shall also provide a copy to the Department of Health.

(2) NOTIFICATION TO OTHER PERSONS. --

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(a) In the case of a report that has been classified as unfounded, notice of the classification must be given to the disabled adult or elderly person, the guardian of that person, the caregiver of that person, and the person who had been named as the alleged perpetrator. The notice must be sent by regular mail and must advise the recipient that the report will be expunged in 1 year.

- (b) If a report has been classified as proposed confirmed, notice of the classification must be given to the disabled adult or elderly person, the guardian of that person, the caregiver of that person, and the alleged perpetrator, and legal counsel, if known, for those persons.
- 1. The notice must state the nature of the alleged abuse, neglect, or exploitation and the facts that are alleged to support the proposed confirmed classification.
- 2. The notice must advise the recipient of the recipient's right to request a copy of the report within 60 days after receipt of the notice.
- 3. The notice must clearly advise the alleged perpetrator that the alleged perpetrator has the right to request amendment or expunction of the report within 60 days after receipt of the notice, and that failure to request amendment or expunction within 60 days means that the report will be reclassified as confirmed at the expiration of the 60 days and that the alleged perpetrator agrees not to contest the classification of the report. No further administrative or judicial proceedings in the matter are allowed.
- 4. The notice must state that, if the report becomes confirmed, the alleged perpetrator may be disqualified from

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working with children, the developmentally disabled, disabled adults, and elderly persons.

5. Notice of a proposed confirmed report must be personally served upon the alleged perpetrator in this state by an adult protective investigator, a sheriff, or a private process server in the district in which the alleged perpetrator resides, works, or can be found. Proof of service of the notice must be by affidavit prepared by the individual serving the notice upon the alleged perpetrator. The affidavit must state the name of the person serving the notice, the name of the alleged perpetrator served, the location at which the alleged perpetrator was served, and the time the notice was served. If the notice of a proposed confirmed report cannot be personally served upon the alleged perpetrator in this state or if the alleged perpetrator does not reside in this state, the notice of the proposed confirmed report must be sent by certified mail, return receipt requested, forwarding and address correction requested, to the last known address of the alleged perpetrator. If an alleged perpetrator cannot be served either by personal service or by certified mail, the record of the proposed confirmed report must be maintained pursuant to s. 415.1065.

6. Notice to other named persons may be sent by regular mail, with the department giving notice to the caregiver, the guardian, legal counsel for all parties, and the disabled adult or elderly person.

7. If a proposed confirmed report becomes confirmed because the alleged perpetrator fails to make a timely request to amend or expunge the proposed confirmed report, the department must give notice of the confirmed classification to 31 the perpetrator and the perpetrator's legal counsel.

 a. Notice of the confirmed classification must inform the perpetrator that the perpetrator may be disqualified from working with children, the developmentally disabled, disabled adults, and elderly persons.

b. The notice must inform the perpetrator that further departmental proceedings in the matter are not allowed.

- c. The notice of the confirmed classification must be sent by certified mail, return receipt requested.
- (c) If a report is closed without classification, notice must be given to the guardian of the disabled adult or elderly person, the disabled adult or elderly person, the caregiver of that person, any person or facility named in the report, and the person who had been named as the alleged perpetrator. The notice must be sent by regular mail and must advise the recipient that:
 - 1. The report will be retained for 7 years.
- 2. The recipient has a right to request a copy of this report.
- 3. Any person or facility named in a report classified as closed without classification has the right to request amendment or expunction of the report within 60 days after the receipt of the notice, and that failure to request amendment or expunction within 60 days means that the report will remain classified as closed without classification and that the person agrees not to contest the classification of the report. No further proceeding will be allowed in this matter.
- (d) In the case of a report that has been determined by an adult protective services investigator to be either a disabled adult in need of services or an elderly person in need of services, as defined in s. 415.102, no classification

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of the report shall be made and no notification shall be required.

- (e) The department shall adopt rules prescribing the content of the notices to be provided and requiring uniformity of content and appearance of each notice of classification or closure without classification.
- (3) NOTIFICATION BY LAW ENFORCEMENT AND STATE ATTORNEYS. --
- (a) Whenever the law enforcement agency and the department have conducted independent investigations, the law enforcement agency shall, within 5 working days after concluding its investigation, report its findings to the department and to the state attorney.
- (b) Within 15 days after completion of an investigation of a case reported to the state attorney under this section, the state attorney shall report the findings to the department and shall include a determination of whether or not prosecution is justified and appropriate in view of the circumstances of the specific case.

Section 16. Subsections (2) and (3) of section 415.106, Florida Statutes, are amended to read:

- 415.106 Cooperation by the department and criminal justice and other agencies .--
- (2) To ensure coordination, communication, and cooperation with the investigation of abuse, neglect, or exploitation of vulnerable disabled adults or elderly persons, the department shall develop and maintain interprogram agreements or operational procedures among appropriate departmental programs and the State Long-Term Care Ombudsman Council, the Statewide Human Rights Advocacy Committee, and 31 other agencies that provide services to vulnerable disabled

 adults or elderly persons. These agreements or procedures must cover such subjects as the appropriate roles and responsibilities of the department in identifying and responding to reports of abuse, neglect, or exploitation of wulnerable-disabled-adults-or-elderly-persons; the provision of services; and related coordinated activities.

(3) To the fullest extent possible, the department shall cooperate with and seek cooperation from all appropriate public and private agencies, including health agencies, educational agencies, social service agencies, courts, organizations, or programs providing or concerned with human services related to the prevention, identification, or treatment of abuse, neglect, or exploitation of <u>vulnerable</u> disabled adults and elderly persons.

Section 17. Section 415.107, Florida Statutes, is amended to read:

415.107 Confidentiality of reports and records.--

- (1) In order to protect the rights of the individual or other persons responsible for the welfare of a <u>vulnerable</u> disabled adult or an elderly person, all records concerning reports of abuse, neglect, or exploitation of the <u>vulnerable</u> disabled adult or elderly person, including reports made to the central abuse <u>hotline</u> registry and tracking system, and all records generated as a result of such reports shall be confidential and exempt from s. 119.07(1) and may not be disclosed except as specifically authorized by ss. 415.101-415.113.
- (2) Access to all records shall be granted to staff of the legislative committees with jurisdiction over issues and services related to vulnerable adults, or over the department.

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- (3) (3) Access to all records, excluding the name of the reporter which shall be released only as provided in subsection (6), shall be granted only to the following persons, officials, and agencies:
- Employees or agents of the department, of the Agency for Health Care Administration, or of the Department of Elderly Affairs who are responsible for carrying out adult protective investigations, ongoing adult protective services, or licensure or approval of nursing homes, assisted living facilities, adult day care centers, adult family-care homes, home care for the elderly, hospices, or other facilities used for the placement of vulnerable disabled adults or elderly persons.
- (b) A criminal justice agency investigating a report of known or suspected abuse, neglect, or exploitation of a vulnerable disabled adult or an elderly person.
- The state attorney of the judicial circuit in which the vulnerable disabled adult or elderly person resides or in which the alleged abuse, neglect, or exploitation occurred.
- (d) Any victim, the victim's person who is the subject of a report or the subject's guardian, caregiver, or legal counsel, and any person who the department has determined might be abusing, neglecting, or exploiting the victim.
- (e) A court, by subpoena, upon its finding that access to such records may be necessary for the determination of an issue before the court; however, such access must be limited to inspection in camera, unless the court determines that public disclosure of the information contained in such records is necessary for the resolution of an issue then pending 31 before it.

- (f) A grand jury, by subpoena, upon its determination that access to such records is necessary in the conduct of its official business.
- (g) Any appropriate official of the human rights advocacy committee or long-term care ombudsman council investigating a report of known or suspected abuse, neglect, or exploitation of a <u>vulnerable</u> <u>disabled</u> adult or an elderly person.
- (h) Any appropriate official of the department, of the Agency for Health Care Administration, or of the Department of Elderly Affairs who is responsible for:
- 1. Administration or supervision of the programs for the prevention, investigation, or treatment of adult abuse, neglect, or exploitation of vulnerable adults when carrying out an official function; or
- 2. Taking appropriate administrative action concerning an employee alleged to have perpetrated institutional abuse, neglect, or exploitation of a vulnerable disabled adult in an institution or an elderly person.
- (i) Any person engaged in bona fide research or auditing. However, information identifying the subjects of the report must not be made available to the researcher.
- (j) Employees or agents of an agency of another state that has jurisdiction comparable to the jurisdiction described in paragraph (a).
- (k) The Public Employees Relations Commission for the sole purpose of obtaining evidence for appeals filed pursuant to s. 447.207. Records may be released only after deletion of all information that specifically identifies persons other than the employee.

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- (1) Any person in the event of the death of a vulnerable disabled adult or elderly person determined to be a result of abuse, neglect, or exploitation. Information identifying the person reporting abuse, neglect, or exploitation shall not be released. Any information otherwise made confidential or exempt by law shall not be released pursuant to this paragraph.
- (3) The Division of Administrative Hearings may have access to a proposed confirmed or a confirmed report, excluding the name of the reporter, for purposes of any administrative challenge relating to a proposed confirmed or confirmed report.
- (4) The Department of Health, the Department of Business and Professional Regulation, and the Agency for Health Care Administration may have access to a confirmed report, excluding the name of the reporter, when considering taking disciplinary action against a licensee or certified nursing assistant pursuant to allegations for actions that resulted in a confirmed report of abuse, neglect, or exploitation which has been upheld following a chapter 120 hearing or a waiver of such proceedings.
- (5) The department may release to any professional person such information as is necessary for the diagnosis and treatment of, and service delivery to, a vulnerable disabled adult or an elderly person or the person perpetrating the abuse, neglect, or exploitation.
- (6) The identity of any person reporting adult abuse, neglect, or exploitation of a vulnerable adult may not be released, without that person's written consent, to any person other than employees of the department responsible for adult 31 protective services, the central abuse hotline registry and

tracking system, or the appropriate state attorney or law enforcement agency. This subsection grants protection only for the person who reported the adult abuse, neglect, or exploitation and protects only the fact that the person is the reporter. This subsection does not prohibit the subpoena of a person reporting the adult abuse, neglect, or exploitation when deemed necessary by the state attorney or the department to protect a vulnerable disabled adult or an elderly person who is the subject of a report, if the fact that the person made the report is not disclosed.

- (7) For the purposes of this section, the term "access" means a visual inspection or copy of the hard-copy record maintained in the district.
- (8) Information in the central abuse hotline may not be used for employment screening.
- (8) The department, upon receipt of the applicable fee, shall search its central abuse registry and tracking system records pursuant to the requirements of ss. 110.1127, 393.0655, 394.457, 397.451, 400.506, 400.509, 400.512, 402.305(1), 402.3055, 402.313, 409.175, 409.176, and 985.407 for the existence of a confirmed report made on the personnel as defined in the foregoing provisions. The department shall report the existence of any confirmed report and advise the authorized licensing agency, applicant for licensure, or other authorized agency or person of the results of the search and the date of the report. Prior to a search being conducted, the department or its designee shall notify such person that an inquiry will be made. The department shall notify each person for whom a search is conducted of the results of the search upon request.

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(9) Upon receipt of the applicable fee and with the written consent of a person applying to work with disabled adults or elderly persons, the department shall search its central abuse registry and tracking system for the existence of a confirmed report. The department shall advise the employer and the person of any such report found and the results of the investigation.

(10) The department may charge a user fee to an employer or the agency in charge of a volunteer, whichever is applicable, for a search of the central abuse registry and tracking system of up to one-third of the actual cost of the screening process. All fees received by the department under this section shall be deposited in an administrative trust fund of the department and may be expended only for the caregiver screening program.

Section 18. Section 415.1102, Florida Statutes, is amended to read:

415.1102 Adult protection teams; services; eligible cases. -- Subject to an appropriation, the department may develop, maintain, and coordinate the services of one or more multidisciplinary adult protection teams in each of the districts of the department. Such teams may be composed of, but need not be limited to, representatives of appropriate health, mental health, social service, legal service, and law enforcement agencies.

(1) The department shall utilize and convene the teams to supplement the protective services activities of the adult protective services program of the department. This section does not prevent a person from reporting under s. 415.1034 all suspected or known cases of abuse, neglect, or exploitation of 31 a vulnerable disabled adult or an elderly person. The role of

the teams is to support activities of the adult protective services program and to provide services deemed by the teams to be necessary and appropriate to abused, neglected, and exploited vulnerable disabled adults or elderly persons upon referral. Services must be provided with the consent of the vulnerable disabled adult, or elderly person or that person's guardian, or through court order. The specialized diagnostic assessment, evaluation, coordination, and other supportive services that an adult protection team must be capable of providing include, but are not limited to:

- (a) Medical diagnosis and evaluation services, including provision or interpretation of X rays and laboratory tests, and related services, as needed, and documentation of findings relative thereto.
- (b) Telephone consultation services in emergencies and in other situations.
- (c) Medical evaluation related to abuse, neglect, or exploitation as defined by department policy or rule.
- (d) Psychological and psychiatric diagnosis and evaluation services for the disabled adult or elderly person.
- (e) Short-term psychological treatment. It is the intent of the Legislature that short-term psychological treatment be limited to no more than 6 months' duration after treatment is initiated.
- (f) Expert medical, psychological, and related professional testimony in court cases.
- (g) Case staffings to develop, implement, and monitor treatment plans for disabled adults and elderly persons whose cases have been referred to the team. An adult protection team may provide consultation with respect to a disabled adult or elderly person who has not been referred to the team. The

consultation must be provided at the request of a representative of the adult protective services program or at the request of any other professional involved with the disabled adult or elderly person or that person's guardian or other caregivers. In every such adult protection team case staffing consultation or staff activity involving a disabled adult or elderly person, an adult protective services program representative shall attend and participate.

- (h) Service coordination and assistance, including the location of services available from other public and private agencies in the community.
- (i) Such training services for program and other department employees as is deemed appropriate to enable them to develop and maintain their professional skills and abilities in handling adult abuse, neglect, or exploitation cases.
- (j) Education and community awareness campaigns on adult abuse, neglect, or exploitation in an effort to enable citizens to prevent, identify, and treat adult abuse, neglect, and exploitation in the community more successfully.
- (2) The adult abuse, neglect, or exploitation cases that are appropriate for referral by the adult protective services program to adult protection teams for supportive services include, but are not limited to, cases involving:
- (a) Unexplained or implausibly explained bruises, burns, fractures, or other injuries in a disabled adult or an elderly person.
- (b) Sexual abuse or molestation, or sexual exploitation, of a disabled adult or elderly person.
- (c) Reported medical, physical, or emotional neglect of a disabled adult or an elderly person.

(d) Reported financial exploitation of a disabled adult or elderly person.

In all instances in which an adult protection team is providing certain services to abused, neglected, or exploited vulnerable disabled adults or elderly persons, other offices and units of the department shall avoid duplicating the provisions of those services.

Section 19. Section 415.111, Florida Statutes, is amended to read:

415.111 Criminal penalties.--

- (1) A person who knowingly and willfully fails to report a case of known or suspected abuse, neglect, or exploitation of a <u>vulnerable</u> <u>disabled</u> adult or an elderly person, or who knowingly and willfully prevents another person from doing so, commits a misdemeanor of the second degree, punishable as provided in s. 775.082 or s. 775.083.
- (2) A person who knowingly and willfully makes public or discloses any confidential information contained in the central abuse https://doi.org/10.2016/journal.com/html registry and tracking system, or in other computer systems, or in the records of any case of abuse, neglect, or exploitation of a wulnerable_disabled adult or elderly person, except as provided in ss. 415.101-415.113, commits a misdemeanor of the second degree, punishable as provided in s. 775.082 or s. 775.083.
- (3) A person who has custody of records and documents the confidentiality of which is abrogated under s. $415.1045\underline{(3)}\underline{(5)}$ and who refuses to grant access to such records commits a misdemeanor of the second degree, punishable as provided in s. 775.082 or s. 775.083.

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- If the department or its authorized agent has determined after its investigation that a report is false, the department shall, with the consent of the alleged perpetrator, refer the reports to the local law enforcement agency having jurisdiction for an investigation to determine whether sufficient evidence exists to refer the case for prosecution for filing a false report as defined in s. 415.102. During the pendency of the investigation by the local law enforcement agency, the department must notify the local law enforcement agency of, and the local law enforcement agency must respond to, all subsequent reports concerning the same vulnerable disabled adult or elderly person in accordance with s. 415.104 or s. 415.1045. If the law enforcement agency believes that there are indicators of abuse, neglect, or exploitation, it must immediately notify the department, which must assure the safety of the vulnerable disabled adult or elderly person. If the law enforcement agency finds sufficient evidence for prosecution for filing a false report, it must refer the case to the appropriate state attorney for prosecution.
- (5) A person who knowingly and willfully makes a false report of abuse, neglect, or exploitation of a <u>vulnerable</u> disabled adult or an elderly person, or a person who advises another to make a false report, commits a felony of the third degree, punishable as provided in s. 775.082 or s. 775.083.
- (a) The department shall establish procedures for determining whether a false report of abuse, neglect, or exploitation of a <u>vulnerable</u> <u>disabled</u> adult or an elderly <u>person</u> has been made and for submitting all identifying information relating to such a false report to the local law enforcement agency as provided in this subsection and shall

report annually to the Legislature the number of reports referred.

- (b) Anyone making a report who is acting in good faith is immune from any liability under this subsection.
- (6) Each state attorney shall establish and publish procedures to facilitate the prosecution of persons under this section and shall report to the Legislature annually the number of complaints that have resulted in the filing of an information or indictment under this section.

Section 20. Section 415.1111, Florida Statutes, is amended to read:

415.1111 Civil penalties.--

- (1) A person who is named as a perpetrator in a confirmed report of abuse, neglect, or exploitation of a disabled adult or an elderly person is subject to civil penalties as follows:
 - (a) For the first offense, a penalty of \$250.
 - (b) For the second offense, a penalty of \$500.
- (c) For the third and subsequent offenses, a penalty of \$1,000 per occurrence.

Second and subsequent offenses may be for the same type of abuse, neglect, or exploitation or for a different type, and may be perpetrated upon the same or a different disabled adult or elderly person.

(2) All fines received by the department under this section must be deposited in the Operations and Maintenance Trust Fund within the department. The Legislature shall annually appropriate from the fund an amount that is no less than the amount deposited under this section, to be expended only for the adult protective services program.

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(1) A vulnerable adult who has been abused, neglected, or exploited disabled adult or an elderly person who has been named as a victim in a confirmed report of abuse, neglect, or exploitation as specified in this chapter part has a cause of action against any perpetrator named in the confirmed report and may recover actual and punitive damages for such abuse, neglect, or exploitation. The action may be brought by the vulnerable disabled adult or elderly person, or that person's quardian, by a person or organization acting on behalf of the vulnerable disabled adult or elderly person with the consent of that person or that person's guardian, or by the personal representative of the estate of a deceased victim disabled adult or elderly person without regard to whether the cause of death resulted from the abuse, neglect, or exploitation. The action may be brought in any court of competent jurisdiction to enforce such action and to recover actual and punitive damages for any deprivation of or infringement on the rights of a vulnerable disabled adult or an elderly person. A party who prevails in any such action may be entitled to recover reasonable attorney's fees, costs of the action, and damages. The remedies provided in this section are in addition to and cumulative with other legal and administrative remedies available to a vulnerable disabled adult or an elderly person.

Section 21. Subsections (1), (2), and (5) of section 415.1113, Florida Statutes, are amended to read:

415.1113 Administrative fines for false report of abuse, neglect, or exploitation of a <u>vulnerable</u> disabled adult or an elderly person.--

(1) In addition to any other penalty authorized by this section, chapter 120, or other law, the department may

 impose a fine, not to exceed \$10,000 for each violation, upon a person who knowingly and willfully makes a false report of abuse, neglect, or exploitation of a <u>vulnerable</u> disabled adult or an elderly person, or a person who counsels another to make a false report.

- (2) If the department alleges that a person has knowingly and willfully filed a false report with the central abuse https://doi.org/10.2016/j.com/html the department must file a notice of intent that alleges the name, age, and address of the individual; the facts constituting the allegation that the individual made a false report; and the administrative fine that the department proposes to impose on the person. Each time that a false report is made constitutes a separate violation.
- (5) At the hearing, the department must prove by clear and convincing evidence that the person knowingly and willfully filed a false report with the central abuse hotline registry and tracking system. The person has the right to be represented by legal counsel at the hearing.

Section 22. Section 415.113, Florida Statutes, is amended to read:

415.113 Statutory construction; treatment by spiritual means.—Nothing in ss. 415.101-415.112 shall be construed to mean a person is abused, neglected, or in need of emergency or protective services for the sole reason that the person relies upon and is, therefore, being furnished treatment by spiritual means through prayer alone in accordance with the tenets and practices of a well-recognized recognized church or religious denomination or organization; nor shall anything in such sections be construed to authorize, permit, or require any

medical care or treatment in contravention of the stated or implied objection of such person. Such construction does not:

- (1) Eliminate the requirement that such a case be reported to the department;
- (2) Prevent the department from investigating such a case; or
- (3) Preclude a court from ordering, when the health of the individual requires it, the provision of medical services by a licensed physician or treatment by a duly accredited practitioner who relies solely on spiritual means for healing in accordance with the tenets and practices of a well-recognized church or religious denomination or organization.

Section 23. <u>Sections 435.01, 435.02, 435.03, 435.04,</u> 435.045, 435.05, 435.06, 435.07, 435.08, 435.09, 435.10, and 435.11, Florida Statutes, are designated as part I of chapter 435, Florida Statutes.

Section 24. Paragraph (a) of subsection (2) and paragraph (a) of subsection (3) of section 435.03, Florida Statutes, are amended to read:

435.03 Level 1 screening standards.--

- (2) Any person for whom employment screening is required by statute must not have been found guilty of, regardless of adjudication, or entered a plea of nolo contendere or guilty to, any offense prohibited under any of the following provisions of the Florida Statutes or under any similar statute of another jurisdiction:
- (a) Section 415.111, relating to $\frac{\text{adult}}{\text{adults}}$ abuse, neglect, or exploitation of $\frac{\text{a vulnerable adult}}{\text{adults}}$.
 - (3) Standards must also ensure that the person:

(a) For employees and employers licensed or registered pursuant to chapter 400, and for employees and employers of developmental services institutions as defined in s. 393.063, intermediate care facilities for the developmentally disabled as defined in s. 393.063, and mental health treatment facilities as defined in s. 394.455, meets the requirements of part II does not have a confirmed report of abuse, neglect, or exploitation as defined in s. 415.102(5), which has been uncontested or upheld under s. 415.103.

Section 25. Paragraphs (b) and (c) of subsection (1) and subsection (2) of section 435.05, Florida Statutes, are amended to read:

435.05 Requirements for covered employees.--Except as otherwise provided by law, the following requirements shall apply to covered employees:

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- (b) For level 1 screening, the employer must submit the information necessary for screening to the Florida Department of Law Enforcement within 5 working days after receiving it. The Florida Department of Law Enforcement will conduct a search of its \text{When required, the employer must at} the same time submit sufficient information to the Department of Children and Family Services to complete a check of its records relating to the abuse, neglect, and exploitation of vulnerable adults. The Florida Department of Law Enforcement and the Department of Children and Family Services will conduct searches of their records and will respond to the employer agency. The employer will inform the employee whether screening has revealed any disqualifying information.
- (c) For level 2 screening, the employer or licensing 31 agency must submit the information necessary for screening to

 the Florida Department of Law Enforcement within 5 working days after receiving it. When required, the employer or licensing agency must also submit sufficient information to the Department of Children and Family Services to complete a check of its records. The Florida Department of Law Enforcement will conduct a search of its criminal and juvenile records and will request that the Federal Bureau of Investigation conduct a search of its records for each employee for whom the request is made. The Florida Department of Law Enforcement and the Department of Children and Family Services will respond to the employer or licensing agency, and the employer or licensing agency will inform the employee whether screening has revealed disqualifying information.

(2) Unless otherwise prohibited by state or federal law, new employees may be placed on probationary status pending a determination of compliance with minimum standards set forth in this part chapter.

Section 26. Subsection (1) of section 435.07, Florida Statutes, is amended to read:

- 435.07 Exemptions from disqualification.--Unless otherwise provided by law, the provisions of this section shall apply to exemptions from disqualification.
- (1) The appropriate licensing agency may grant to any employee otherwise disqualified from employment an exemption from disqualification for:
- (a) Felonies committed more than 3 years prior to the date of disqualification;
- (b) Misdemeanors prohibited under any of the Florida Statutes cited in this chapter or under similar statutes of other jurisdictions;

- (c) Offenses that were felonies when committed but are now misdemeanors;
 - (d) Findings of delinquency; or
- (e) Commissions of acts of domestic violence as defined in s. 741.30.; or
- (f) Confirmed reports of abuse, neglect, or exploitation of a vulnerable adult.

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For the purposes of this subsection, the term "felonies" means both felonies prohibited under any of the Florida Statutes cited in this part chapter or under similar statutes of other jurisdictions.

Section 27. Section 435.08, Florida Statutes, is amended to read:

435.08 Payment for processing of fingerprints and, state criminal records checks, and abuse hotline checks. -- Either the employer or the employee is responsible for paying the costs of screening. Payment shall be submitted to the Florida Department of Law Enforcement with the request for screening. When a search of the central abuse hotline is required, payment shall be submitted by separate check to the Department of Children and Family Services with the request for screening.

Section 28. Section 435.09, Florida Statutes, is amended to read:

435.09 Confidentiality of personnel background check information. -- No criminal or - juvenile -, or abuse hotline information obtained under this section may be used for any purpose other than determining whether persons meet the minimum standards for employment or for an owner or director 31 of a covered service provider. The criminal records and

juvenile records obtained by the department or by an employer 1 2 are exempt from s. 119.07(1). Section 29. Sections 435.401, 43<u>5.402, 435.403, and</u> 3 4 435.405, Florida Statutes, are designated as part II of 5 chapter 435, Florida Statutes. 6 Section 30. Effective January 1, 2001, section 7 435.401, Florida Statutes, is created to read: 8 435.401 Caregivers of vulnerable adults; special 9 employment, contractual, or referral work history checks; 10 definitions. -- For purposes of this part: 11 (1) "Agency" means the Agency for Health Care 12 Administration. 13 (2) "Covered organization" means any residential 14 facility or agency licensed pursuant to chapter 400 by the 15 agency where health, nutritional, or personal care is provided or arranged for vulnerable adults, including nursing homes, 16 assisted living facilities, adult day care facilities, adult 17 family-care homes, hospices, home health care agencies, nurse 18 19 registries, and intermediate care facilities for 20 developmentally disabled persons. Covered organization shall also mean developmental services institutions and mental 21 22 health institutions. Covered organization includes any 23 temporary agency as defined in this section. 24 (3) "Direct access employee or contractor" means a caregiver hired by or contracted with a covered organization 25 26 after January 1, 2001, whose primary job duties require direct 27 access or contact with persons receiving care, access to the 28 living areas of such persons, or access to the funds or property of such persons. The term does not include caregivers 29 whose primary job duties do not include or require direct 30

31 access or contact with persons receiving care, but whose

duties may result in occasional contact with such persons. Not 1 2 included are maintenance personnel, office or clerical 3 workers, and nonlicensed personnel whose essential functions do not include the care of or direct access to persons 4 5 receiving care. 6 (4) "Service letter" means the employment or work 7 history form provided to covered organizations by the agency. 8 (5) "Temporary agency" means an agency responsible for 9 providing temporary employees or contractors to covered 10 organizations, including health care service pools as defined 11 in s. 400.980. Section 31. Effective January 1, 2001, section 12 13 435.402, Florida Statutes, is created to read: 14 435.402 Service letters; requirements; penalties.--15 (1) No covered organization shall hire, contract with, or register for referral any person seeking employment or 16 engagements that require direct access to patients or clients 17 without obtaining service letters regarding that person from 18 19 at least two covered organizations the person has been 20 employed by, contracted with, or registered with during the past 3 years. If the applicant has been employed by, 21 22 contracted with, or registered with fewer than two covered 23 organizations during the past 3 years, then all covered 24 organizations must be contacted. If the person seeking 25 employment has not been previously employed by, contracted 26 with, or registered with a covered organization within the 27 past 3 years or was self-employed, then the prospective 28 covered organization must require the person to provide letters of reference from at least two adults who are familiar 29 with the person, but who are not relatives of the person. 30 Nothing in this subsection shall prohibit or discourage

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prospective covered organizations from performing more work history checks than are required in this subsection.

- (2) The required service letter shall be a form provided by the agency. The form shall be signed by the current or previous covered organizations, as requested, and shall contain information about the type of work performed by the person who has been employed by, contracted with, or registered with the covered organization, the duration of the employment, contract, or registration period, the nature of the person's separation from the covered organization, and any substantiated incidents toward any other person involving violence, threat of violence, abuse, neglect, exploitation, or misappropriation of property by the person, including any disciplinary action taken as a result of such conduct and the date of such action. Covered organizations that contract with caregivers or register caregivers for referral, when receiving a service letter from another covered organization, shall report on the return service letter any substantiated incidents toward any other person involving violence, threat of violence, abuse, neglect, exploitation, or misappropriation of property by the person which resulted in the termination of the person's contract or removal of the person from the referral registry.
- (3) Any covered organization that is required to obtain service letters shall obtain a statement signed by the applicant authorizing a full release to the covered organization of any and all information pertaining to the facts of the applicant's current or previous work history.
- (4)(a) Any covered organization, including a temporary agency, that is required to obtain a service letter shall obtain a statement signed by the applicant attesting that the

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information given in the application represents a full and 1 2 complete disclosure of the applicant's current and previous 3 work history, and that all information contained in the 4 application is true and complete to the best of the knowledge 5 and belief of the applicant. In addition, the application 6 shall contain a written acknowledgment by the applicant that 7 he or she understands that failure to provide a full and 8 complete disclosure of all information required under this 9 section is a violation of this section and that such failure may result in first or second degree misdemeanor charges, or 10 termination of employment, contract, or registration for 11 12 referral. Full and complete disclosure by an applicant 13 includes listing all current and previous covered 14 organizations, as defined in s. 435.401, for the previous 3 15 years. An applicant who has worked for one or more temporary 16 agencies during the previous 3 years shall list on the 17 application all such temporary agencies.

- (b) Any covered organization that does not obtain the applicant's signed attestation for a person hired, contracted with, or registered for referral after January 1, 2001, may be issued a notice of noncompliance. A violation that is not corrected within the specified timeframe or is a repeat violation becomes a finable violation. The covered organization is subject to an administrative penalty of \$500 for the first finable violation, \$1,000 for the second finable violation, and \$2,500 for the third and any subsequent finable violation.
- (5) Any covered organization, including a temporary agency, that receives a written request for a service letter from any other covered organization, as required by this section, shall complete and send that service letter to the

requesting covered organization within 10 business days after 1 2 the date the request is received. Any written response, 3 including a response by regular mail, facsimile, electronic transmission, or other clearly documented delivery, which 4 5 provides the information required by this section on the form 6 provided by the agency shall constitute compliance with this 7 subsection. Any covered organization that does not provide 8 such service letters for a person seeking employment may be 9 issued a notice of noncompliance. A violation that is not corrected within the specified timeframe or is a repeat 10 11 violation becomes a finable violation. The covered 12 organization is subject to an administrative penalty of \$500 13 for the first finable violation, \$1,000 for the second finable 14 violation, and \$2,500 for the third and any subsequent finable 15 violation. (6) Notwithstanding the provisions of subsection (1), 16 the covered organization may conditionally employ, contract 17 with, or register for referral an applicant for up to 30 days 18 19 on a conditional basis, pending receipt of the required 20 service letters. An applicant conditionally employed, contracted with, or registered for referral pursuant to this 21 22 subsection shall be informed, in writing, and shall acknowledge, in writing, that his or her continued employment, 23 contract, or registration is contingent upon receipt of the 24 required service letters. A covered organization may allow a 25 26 person to continue working after the 30 days on a conditional

service letters prior to the applicant's first day of work, by

regular mail, facsimile, electronic transmission, or other

basis without the required service letters if the covered

organization has demonstrated a good faith attempt to obtain the service letters, as evidenced by requesting the necessary

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clearly documented delivery, and at least two documented 2 attempts to contact the covered organizations from which the information was requested when the service letters were not 3 returned within 10 business days. Any covered organization 4 5 that has not demonstrated such good faith effort may be issued 6 a notice of noncompliance. A violation that is not corrected 7 within the specified timeframe or is a repeat violation 8 becomes a finable violation. The covered organization is 9 subject to an administrative penalty of \$500 for the first finable violation, \$1,000 for the second finable violation, 10 11 and \$2,500 for the third and any subsequent finable violation. 12 (7) A covered organization shall make a good faith 13 attempt to locate an applicant's previous covered 14 organizations as identified in the application and to obtain 15 the service letters from each current or previous covered 16 organization. The burden of proof shall rest with the covered 17 organization to demonstrate a good faith attempt to comply with this section, as evidenced by requesting the necessary 18 19 service letters prior to the applicant's first day of work, by 20 regular mail, facsimile, electronic transmission, or other clearly documented delivery, and at least two documented 21 22 attempts to contact the covered organizations from which the information was requested when the service letters were not 23 returned within 10 business days. Any covered organization 24 25 that does not obtain the required service letters for a person 26 seeking employment may be issued a notice of noncompliance. A 27 violation that is not corrected within the specified timeframe 28 or is a repeat violation becomes a finable violation. The 29 covered organization is subject to an administrative penalty of \$500 for the first finable violation, \$1,000 for the second 30

 finable violation, and \$2,500 for the third and any subsequent finable violation.

- (8) Any covered organization that knowingly and with intent to deceive provides information that is a materially inaccurate or incomplete disclosure of past work history information on a service letter is subject to an administrative penalty of \$500 for the first violation, \$1,000 for the second violation, and \$2,500 for the third and any subsequent violation.
- (9) Any person who knowingly and with intent to deceive provides information that is a materially inaccurate or incomplete disclosure of past work history information on an application in violation of the requirements of subsection (4) may be terminated from employment, contract, or registration for referral, and commits a misdemeanor of the second degree, punishable as provided in s. 775.082 or s. 775.083. Any person who commits a second or subsequent violation commits a misdemeanor of the first degree, punishable as provided in s. 775.083.
- (10) Any covered organization, or any person authorized to act on behalf of the covered organization, that discloses information to a covered organization as required by subsection (5) is presumed to be acting in good faith, and, unless lack of good faith is shown, is immune from civil liability under this part and pursuant to s. 768.095 for such disclosure and its consequences and may not be made the subject of any legal action for libel, slander, or defamation by an applicant's current or former covered organization. For purposes of this section, the presumption of good faith may be rebutted upon a showing that the information disclosed by such

covered organization was knowingly false, was deliberately 1 2 misleading, or was rendered with malicious purpose. 3 (11) Any information received from an applicant's 4 current or previous covered organization by the applicant's prospective covered organization, pursuant to this section, 5 6 which could in any way identify the current or previous 7 covered organization that provided the information shall be 8 protected from discovery in any legal or administrative 9 proceedings. The applicant who is the subject of the information provided by his or her current or previous covered 10 11 organization shall have a right to obtain such information 12 from the current or previous covered organization that 13 provided the information to the prospective covered 14 organization. 15 (12) The agency shall be the only party with authority 16 to impose and seek enforcement of an administrative penalty 17 under this part. (13) The background screening database operated by the 18 19 agency pursuant to s. 400.215 shall be accessible to all 20 covered organizations. The agency shall maintain in the database, for all health care professionals licensed or 21 certified by the Department of Health, the current status of 22 any disciplinary action taken by the Department of Health or 23 24 by any professional board against an applicant or employee, in 25 addition to any criminal history information about an 26 applicant or employee. 27 Section 32. Effective January 1, 2001, section 28 435.403, Florida Statutes, is created to read: 435.403 Enforcement; penalties.--29 30 (1) The agency shall monitor covered organizations for compliance with the provisions of s. 435.402. Such monitoring

shall be carried out through routine inspections and surveys or other regulatory activities and through investigations of complaints reported by any person to the agency alleging noncompliance with the provisions of s. 435.402.

(2) Funds collected through payment of administrative penalties to the agency shall be deposited in the Health Care Trust Fund to support enforcement of the requirements of this part and the improvement of quality of care for vulnerable adults who are residents or clients of covered organizations.

Section 33. Effective January 1, 2001, section 435.405, Florida Statutes, is created to read:

implement the provisions of this part. The rules shall include the forms for service letters, provisions for accepting the service letter forms by facsimile or electronic transmission in addition to printed form, standards for documentation of a good faith effort to perform the actions required under this part, and standards for monitoring the compliance of covered organizations.

Section 34. Paragraph (g) of subsection (3) of section 20.43, Florida Statutes, is amended to read:

- 20.43 Department of Health.--There is created a Department of Health.
- (3) The following divisions of the Department of Health are established:
- (g) Division of Medical Quality Assurance, which is responsible for the following boards and professions established within the division:
 - 1. Nursing assistants, as provided under s. 400.211.
- 2. Health care services pools, as provided under s.
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            2.3. The Board of Acupuncture, created under chapter
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    457.
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            3.4. The Board of Medicine, created under chapter 458.
            \underline{4.5.} The Board of Osteopathic Medicine, created under
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    chapter 459.
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            5.6. The Board of Chiropractic Medicine, created under
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    chapter 460.
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            6.7. The Board of Podiatric Medicine, created under
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    chapter 461.
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            7.8. Naturopathy, as provided under chapter 462.
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            8.9. The Board of Optometry, created under chapter
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    463.
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            9.<del>10.</del> The Board of Nursing, created under chapter 464.
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            10.<del>11.</del> The Board of Pharmacy, created under chapter
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    465.
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            11.<del>12.</del> The Board of Dentistry, created under chapter
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    466.
            12.<del>13.</del> Midwifery, as provided under chapter 467.
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            13.14. The Board of Speech-Language Pathology and
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    Audiology, created under part I of chapter 468.
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            14.<del>15.</del> The Board of Nursing Home Administrators,
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    created under part II of chapter 468.
            15.16. The Board of Occupational Therapy, created
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    under part III of chapter 468.
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            16.<del>17.</del> Respiratory therapy, as provided under part V
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    of chapter 468.
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            17.<del>18.</del> Dietetics and nutrition practice, as provided
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    under part X of chapter 468.
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            18.19. The Board of Athletic Training, created under
    part XIII of chapter 468.
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           19.<del>20.</del> The Board of Orthotists and Prosthetists,
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    created under part XIV of chapter 468.
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           20.<del>21.</del> Electrolysis, as provided under chapter 478.
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           21.22. The Board of Massage Therapy, created under
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    chapter 480.
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           22.23. The Board of Clinical Laboratory Personnel,
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    created under part III of chapter 483.
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           23.<del>24.</del> Medical physicists, as provided under part IV
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    of chapter 483.
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           24.25. The Board of Opticianry, created under part I
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    of chapter 484.
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           25.<del>26.</del> The Board of Hearing Aid Specialists, created
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    under part II of chapter 484.
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           26.<del>27.</del> The Board of Physical Therapy Practice, created
    under chapter 486.
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           27.<del>28.</del> The Board of Psychology, created under chapter
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    490.
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           28.<del>29.</del> School psychologists, as provided under chapter
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    490.
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           29.30. The Board of Clinical Social Work, Marriage and
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    Family Therapy, and Mental Health Counseling, created under
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    chapter 491.
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    The department may contract with the Agency for Health Care
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    Administration who shall provide consumer complaint,
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    investigative, and prosecutorial services required by the
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    Division of Medical Quality Assurance, councils, or boards, as
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    appropriate.
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           Section 35. Paragraph (h) of subsection (2) of section
    39.202, Florida Statutes, is amended to read:
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- 39.202 Confidentiality of reports and records in cases of child abuse or neglect. --
- (2) Access to such records, excluding the name of the reporter which shall be released only as provided in subsection (4), shall be granted only to the following persons, officials, and agencies:
- (h) Any appropriate official of the department responsible for:
- 1. Administration or supervision of the department's program for the prevention, investigation, or treatment of child abuse, abandonment, or neglect, or abuse, neglect, or exploitation of a vulnerable disabled adult or elderly person, when carrying out his or her official function;
- Taking appropriate administrative action concerning an employee of the department alleged to have perpetrated child abuse, abandonment, or neglect, or abuse, neglect, or exploitation of a vulnerable disabled adult or elderly person; or
- Employing and continuing employment of personnel of 3. the department.
- Section 36. Subsection (24) of section 90.803, Florida Statutes, is amended to read:
- 90.803 Hearsay exceptions; availability of declarant immaterial. -- The provision of s. 90.802 to the contrary notwithstanding, the following are not inadmissible as evidence, even though the declarant is available as a witness:
- (24) HEARSAY EXCEPTION; STATEMENT OF VULNERABLE ELDERLY PERSON OR DISABLED ADULT. --
- (a) Unless the source of information or the method or circumstances by which the statement is reported indicates a 31 | lack of trustworthiness, an out-of-court statement made by a

<u>vulnerable</u> an elderly person or disabled adult, as defined in s. 825.101, describing any act of abuse or neglect, any act of exploitation, the offense of battery or aggravated battery or assault or aggravated assault or sexual battery, or any other violent act on the declarant <u>vulnerable</u> elderly person or disabled adult, not otherwise admissible, is admissible in evidence in any civil or criminal proceeding if:

- 1. The court finds in a hearing conducted outside the presence of the jury that the time, content, and circumstances of the statement provide sufficient safeguards of reliability. In making its determination, the court may consider the mental and physical age and maturity of the vulnerable elderly person or disabled adult, the nature and duration of the abuse or offense, the relationship of the victim to the offender, the reliability of the assertion, the reliability of the vulnerable elderly person or disabled adult, and any other factor deemed appropriate; and
- 2. The <u>vulnerable</u> elderly person or disabled adult either:
 - a. Testifies; or
- b. Is unavailable as a witness, provided that there is corroborative evidence of the abuse or offense. Unavailability shall include a finding by the court that the <u>vulnerable</u> elderly person's or disabled adult's participation in the trial or proceeding would result in a substantial likelihood of severe emotional, mental, or physical harm, in addition to findings pursuant to s. 90.804(1).
- (b) In a criminal action, the defendant shall be notified no later than 10 days before the trial that a statement which qualifies as a hearsay exception pursuant to this subsection will be offered as evidence at trial. The

notice shall include a written statement of the content of the vulnerable elderly person's or disabled adult's statement, the time at which the statement was made, the circumstances surrounding the statement which indicate its reliability, and such other particulars as necessary to provide full disclosure of the statement.

(c) The court shall make specific findings of fact, on the record, as to the basis for its ruling under this subsection.

Section 37. Paragraphs (a) and (b) of subsection (3) of section 110.1127, Florida Statutes, are amended to read:

110.1127 Employee security checks.--

- (3)(a) All positions in programs providing care to children, the developmentally disabled, or vulnerable adults disabled adults, or elderly persons for 15 hours or more per week; all permanent and temporary employee positions of the central abuse hotline; and all persons working under contract who have access to abuse records are deemed to be persons and positions of special trust or responsibility, and require employment screening pursuant to chapter 435, using the level 2 standards set forth in that chapter.
- (b) The employing agency may grant exemptions from disqualification from working with children, the developmentally disabled, or vulnerable adults disabled adults, or elderly persons as provided in s. 435.07.

Section 38. Paragraph (a) of subsection (12) of section 112.0455, Florida Statutes, is amended to read:

112.0455 Drug-Free Workplace Act.--

- (12) DRUG-TESTING STANDARDS; LABORATORIES. --
- 30 (a) A laboratory may analyze initial or confirmation 31 drug specimens only if:

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- The laboratory is licensed and approved by the Agency for Health Care Administration using criteria established by the United States Department of Health and Human Services as general guidelines for modeling the state drug testing program. Each applicant for licensure must comply with the following requirements:
- Upon receipt of a completed, signed, and dated application, the agency shall require background screening, in accordance with the level 2 standards for screening set forth in chapter 435, of the managing employee, or other similarly titled individual responsible for the daily operation of the laboratory, and of the financial officer, or other similarly titled individual who is responsible for the financial operation of the laboratory, including billings for services. The applicant must comply with the procedures for level 2 background screening as set forth in chapter 435, as well as the requirements of s. 435.03(3).
- The agency may require background screening of any other individual who is an applicant if the agency has probable cause to believe that he or she has been convicted of an offense prohibited under the level 2 standards for screening set forth in chapter 435.
- c. Proof of compliance with the level 2 background screening requirements of chapter 435 which has been submitted within the previous 5 years in compliance with any other health care licensure requirements of this state is acceptable in fulfillment of screening requirements.
- d. A provisional license may be granted to an applicant when each individual required by this section to undergo background screening has met the standards for the 31 abuse registry background check and the Department of Law

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Enforcement background check, but the agency has not yet received background screening results from the Federal Bureau of Investigation, or a request for a disqualification exemption has been submitted to the agency as set forth in chapter 435, but a response has not yet been issued. A license may be granted to the applicant upon the agency's receipt of a report of the results of the Federal Bureau of Investigation background screening for each individual required by this section to undergo background screening which confirms that all standards have been met, or upon the granting of a disqualification exemption by the agency as set forth in chapter 435. Any other person who is required to undergo level 2 background screening may serve in his or her capacity pending the agency's receipt of the report from the Federal Bureau of Investigation. However, the person may not continue to serve if the report indicates any violation of background screening standards and a disqualification exemption has not been requested of and granted by the agency as set forth in chapter 435.

- e. Each applicant must submit to the agency, with its application, a description and explanation of any exclusions, permanent suspensions, or terminations of the applicant from the Medicare or Medicaid programs. Proof of compliance with the requirements for disclosure of ownership and control interests under the Medicaid or Medicare programs shall be accepted in lieu of this submission.
- f. Each applicant must submit to the agency a description and explanation of any conviction of an offense prohibited under the level 2 standards of chapter 435 by a member of the board of directors of the applicant, its 31 officers, or any individual owning 5 percent or more of the

applicant. This requirement does not apply to a director of a not-for-profit corporation or organization if the director serves solely in a voluntary capacity for the corporation or organization, does not regularly take part in the day-to-day operational decisions of the corporation or organization, receives no remuneration for his or her services on the corporation or organization's board of directors, and has no financial interest and has no family members with a financial interest in the corporation or organization, provided that the director and the not-for-profit corporation or organization include in the application a statement affirming that the director's relationship to the corporation satisfies the requirements of this sub-subparagraph.

- g. A license may not be granted to any applicant if the applicant or managing employee has been found guilty of, regardless of adjudication, or has entered a plea of nolo contendere or guilty to, any offense prohibited under the level 2 standards for screening set forth in chapter 435, unless an exemption from disqualification has been granted by the agency as set forth in chapter 435.
- h. The agency may deny or revoke licensure if the applicant:
- (I) Has falsely represented a material fact in the application required by sub-subparagraph e. or sub-subparagraph f., or has omitted any material fact from the application required by sub-subparagraph e. or sub-subparagraph f.; or
- (II) Has had prior action taken against the applicant under the Medicaid or Medicare program as set forth in sub-subparagraph e.

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- i. An application for license renewal must contain the information required under sub-subparagraphs e. and f.
- 2. The laboratory has written procedures to ensure chain of custody.
- 3. The laboratory follows proper quality control procedures, including, but not limited to:
- a. The use of internal quality controls including the use of samples of known concentrations which are used to check the performance and calibration of testing equipment, and periodic use of blind samples for overall accuracy.
- b. An internal review and certification process for drug test results, conducted by a person qualified to perform that function in the testing laboratory.
- c. Security measures implemented by the testing laboratory to preclude adulteration of specimens and drug test results.
- d. Other necessary and proper actions taken to ensure reliable and accurate drug test results.
- Section 39. Paragraphs (a), (b), and (c) of subsection (7) of section 119.07, Florida Statutes, are amended to read:
- 119.07 Inspection, examination, and duplication of records; exemptions.--
- (7)(a) Any person or organization, including the Department of Children and Family Services, may petition the court for an order making public the records of the Department of Children and Family Services that pertain to investigations of alleged abuse, neglect, abandonment, or exploitation of a child or a vulnerable, a disabled adult, or an elderly person. The court shall determine if good cause exists for public access to the records sought or a portion thereof. In making

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of the vulnerable disabled adult, elderly person, or child who is the focus of the investigation, and in the case of the child, the interest of that child's siblings, together with the privacy right of other persons identified in the reports against the public interest. The public interest in access to such records is reflected in s. 119.01(1), and includes the need for citizens to know of and adequately evaluate the actions of the Department of Children and Family Services and the court system in providing vulnerable disabled adults, elderly persons, and children of this state with the protections enumerated in ss. 39.001 and 415.101. However, this subsection does not contravene ss. 39.202 and 415.107, which protect the name of any person reporting the abuse, neglect, or exploitation of a child or a vulnerable, a disabled adult, or an elderly person.

(b) In cases involving serious bodily injury to a child or a vulnerable, a disabled adult or an elderly person, the Department of Children and Family Services may petition the court for an order for the immediate public release of records of the department which pertain to the protective investigation of abuse, neglect, abandonment, or exploitation of the child, disabled adult, or elderly person who suffered serious bodily injury. The petition must be personally served upon the child or vulnerable, disabled adult, or elderly person, the child's parents or guardian, the legal guardian of that person, if any, and any person named as an alleged perpetrator in the report of abuse, neglect, abandonment, or exploitation. The court must determine if good cause exists for the public release of the records sought no later than 24 hours, excluding Saturdays, Sundays, and legal holidays, after 31 the date the department filed the petition with the court. If

the court has neither granted nor denied the petition within the 24-hour time period, the department may release to the public summary information including:

- 1. A confirmation that an investigation has been conducted concerning the alleged victim.
- 2. The dates and brief description of procedural activities undertaken during the department's investigation.
- 3. The date of each judicial proceeding, a summary of each participant's recommendations made at the judicial proceedings, and the rulings of the court.

The summary information may not include the name of, or other identifying information with respect to, any person identified in any investigation. In making a determination to release confidential information, the court shall balance the best interests of the <u>vulnerable</u> <u>disabled</u> adult or elderly person or child who is the focus of the investigation and, in the case of the child, the interests of that child's siblings, together with the privacy rights of other persons identified in the reports against the public interest for access to public records. However, this paragraph does not contravene ss. 39.202 and 415.107, which protect the name of any person reporting abuse, neglect, or exploitation of a child <u>or a vulnerable</u>, a disabled adult, or an elderly person.

(c) When the court determines that good cause for public access exists, the court shall direct that the department redact the name of and other identifying information with respect to any person identified in any protective investigation report unfounded report or proposed confirmed report or report closed without classification, or in any report that has not yet been classified pursuant to s.

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415.1045(7), until such time as the court finds that there is probable cause to believe that the person identified committed an act of alleged abuse, neglect, or abandonment.

Section 40. Subsection (1) of section 232.50, Florida Statutes, is amended to read:

232.50 Child abuse, abandonment, and neglect policy. -- Every school board shall by March 1, 1985:

(1) Post in a prominent place in each school a notice that, pursuant to chapter 39, all employees or agents of the district school board have an affirmative duty to report all actual or suspected cases of child abuse, abandonment, or neglect, have immunity from liability if they report such cases in good faith, and have a duty to comply with child protective investigations and all other provisions of law relating to child abuse, abandonment, and neglect. The notice shall also include the statewide toll-free telephone number of the central state abuse hotline registry.

Section 41. Subsection (4) and paragraph (b) of subsection (5) of section 242.335, Florida Statutes, are amended to read:

242.335 Personnel screening; Florida School for the Deaf and the Blind .--

(4) The Florida School for the Deaf and the Blind may not use the criminal records, abuse registry information, private investigator findings, or information reference checks obtained by the school pursuant to this section for any purpose other than determining if a person meets the minimum standards for good moral character for personnel employed by the school. The criminal records, abuse registry information, private investigator findings, and information from reference 31 checks obtained by the Florida School for the Deaf and the

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Blind for determining the moral character of employees of the school are confidential and exempt from the provisions of s. 119.07(1) and s. 24(a), Art. I of the State Constitution.

- (5) It is a misdemeanor of the first degree, punishable as provided in s. 775.082 or s. 775.083, for any person willfully, knowingly, or intentionally to:
- (b) Use the criminal records, abuse registry information, private investigator findings, or information from reference checks obtained under this section or information obtained from such records or findings for purposes other than screening for employment or release such information or records to persons for purposes other than screening for employment.

Section 42. Paragraph (a) of subsection (8) of section 320.0848, Florida Statutes, is amended to read:

320.0848 Persons who have disabilities; issuance of disabled parking permits; temporary permits; permits for certain providers of transportation services to persons who have disabilities. --

- (8) A law enforcement officer may confiscate the disabled parking permit from any person who fraudulently obtains or unlawfully uses such a permit. A law enforcement officer may confiscate any disabled parking permit that is expired, reported as lost or stolen, or defaced, or that does not display a personal identification number.
- (a) Beginning April 1, 1999, the permit number of each confiscated permit must be submitted to the Department of Highway Safety and Motor Vehicles, and the fact that the permit has been confiscated must be noted on the permitholder's record. If two permits issued to the same 31 person have been confiscated, the Department of Highway Safety

and Motor Vehicles shall refer the information to the $\underline{\text{central}}$ $\underline{\text{Florida}}$ abuse hotline $\underline{\text{of the Department of Children and Family}}$ $\underline{\text{Services}}$ for an investigation of potential abuse, neglect, or exploitation of the permit owner.

Section 43. Paragraph (c) of subsection (1) of section 381.0059, Florida Statutes, is amended to read:

381.0059 Background screening requirements for school health services personnel.--

(1)

(c) The person subject to the required background screening or his or her employer must pay the fees required to obtain the background screening. Payment for the screening and the abuse registry check must be submitted to the Department of Health. The Florida Department of Law Enforcement shall charge the Department of Health for a level 2 screening at a rate sufficient to cover the costs of such screening pursuant to s. 943.053(3). The Department of Health shall establish a schedule of fees to cover the costs of the level 2 screening and the abuse registry check. The applicant or his or her employer who pays for the required screening may be reimbursed by the Department of Health from funds designated for this purpose.

Section 44. Paragraph (d) of subsection (1) of section 381.60225, Florida Statutes, is amended to read:

381.60225 Background screening. --

- (1) Each applicant for certification must comply with the following requirements:
- (d) A provisional certification may be granted to the organization, agency, or entity when each individual required by this section to undergo background screening has met the standards for the abuse registry background check and the

Department of Law Enforcement background check, but the agency 1 2 has not yet received background screening results from the 3 Federal Bureau of Investigation, or a request for a disqualification exemption has been submitted to the agency as 4 5 set forth in chapter 435, but a response has not yet been 6 issued. A standard certification may be granted to the 7 organization, agency, or entity upon the agency's receipt of a 8 report of the results of the Federal Bureau of Investigation background screening for each individual required by this 9 section to undergo background screening which confirms that 10 all standards have been met, or upon the granting of a 11 12 disqualification exemption by the agency as set forth in 13 chapter 435. Any other person who is required to undergo level 14 2 background screening may serve in his or her capacity pending the agency's receipt of the report from the Federal 15 16 Bureau of Investigation. However, the person may not continue to serve if the report indicates any violation of background 17 screening standards and a disqualification exemption has not 18 19 been requested of and granted by the agency as set forth in 20 chapter 435. Section 45. Paragraph (d) of subsection (7) of section 21

(7) Each applicant for licensure must comply with the following requirements:

383.305 Licensure; issuance, renewal, denial,

suspension, revocation; fees; background screening. --

383.305, Florida Statutes, is amended to read:

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(d) A provisional license may be granted to an applicant when each individual required by this section to undergo background screening has met the standards for the abuse registry background check and the Department of Law Enforcement background check, but the agency has not yet

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received background screening results from the Federal Bureau of Investigation, or a request for a disqualification exemption has been submitted to the agency as set forth in chapter 435 but a response has not yet been issued. A standard license may be granted to the applicant upon the agency's receipt of a report of the results of the Federal Bureau of Investigation background screening for each individual required by this section to undergo background screening which confirms that all standards have been met, or upon the granting of a disqualification exemption by the agency as set forth in chapter 435. Any other person who is required to undergo level 2 background screening may serve in his or her capacity pending the agency's receipt of the report from the Federal Bureau of Investigation. However, the person may not continue to serve if the report indicates any violation of background screening standards and a disqualification exemption has not been requested of and granted by the agency as set forth in chapter 435.

Section 46. Paragraph (d) of subsection (3) of section 390.015, Florida Statutes, is amended to read:

390.015 Application for license.--

- (3) Each applicant for licensure must comply with the following requirements:
- (d) A provisional license may be granted to an applicant when each individual required by this section to undergo background screening has met the standards for the abuse registry background check and the Department of Law Enforcement background check, but the agency has not yet received background screening results from the Federal Bureau of Investigation, or a request for a disqualification 31 exemption has been submitted to the agency as set forth in

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chapter 435 but a response has not yet been issued. A standard license may be granted to the applicant upon the agency's receipt of a report of the results of the Federal Bureau of Investigation background screening for each individual required by this section to undergo background screening which confirms that all standards have been met, or upon the granting of a disqualification exemption by the agency as set forth in chapter 435. Any other person who is required to undergo level 2 background screening may serve in his or her capacity pending the agency's receipt of the report from the Federal Bureau of Investigation. However, the person may not continue to serve if the report indicates any violation of background screening standards and a disqualification exemption has not been requested of and granted by the agency as set forth in chapter 435.

Section 47. Paragraph (c) of subsection (5) and paragraph (d) of subsection (6) of section 393.067, Florida Statutes, are amended to read:

393.067 Licensure of residential facilities and comprehensive transitional education programs. --

- (5) The applicant shall submit evidence which establishes the good moral character of the manager or supervisor of the facility or program and the direct service providers in the facility or program and its component centers or units. A license may be issued if all the screening materials have been timely submitted; however, a license may not be issued or renewed if any of the direct service providers have failed the screening required by s. 393.0655.
- (c) The department or a residential facility or comprehensive transitional education program may not use the 31 criminal records or, juvenile records, or abuse registry

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information of a person obtained under this subsection for any purpose other than determining if that person meets the minimum standards for good moral character for a manager or supervisor of, or direct service provider in, such a facility or program. The criminal records or, juvenile records, or abuse registry information obtained by the department or a residential facility or comprehensive transitional education program for determining the moral character of a manager, supervisor, or direct service provider are exempt from s. 119.07(1).

- (6) Each applicant for licensure as an intermediate care facility for the developmentally disabled must comply with the following requirements:
- (d) A provisional license may be granted to an applicant when each individual required by this section to undergo background screening has met the standards for the abuse registry background check and the Department of Law Enforcement background check, but the agency has not yet received background screening results from the Federal Bureau of Investigation, or a request for a disqualification exemption has been submitted to the agency as set forth in chapter 435, but a response has not yet been issued. A standard license may be granted to the applicant upon the agency's receipt of a report of the results of the Federal Bureau of Investigation background screening for each individual required by this section to undergo background screening which confirms that all standards have been met, or upon the granting of a disqualification exemption by the agency as set forth in chapter 435. Any other person who is required to undergo level 2 background screening may serve in 31 his or her capacity pending the agency's receipt of the report

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from the Federal Bureau of Investigation. However, the person may not continue to serve if the report indicates any violation of background screening standards and a disqualification exemption has not been requested of and granted by the agency as set forth in chapter 435.

Section 48. Paragraph (c) of subsection (1) of section 393.0674, Florida Statutes, is amended to read:

393.0674 Penalties.--

- (1) It is a misdemeanor of the first degree, punishable as provided in s. 775.082 or s. 775.083, for any person willfully, knowingly, or intentionally to:
- (c) Use information from the criminal records or central abuse hotline registry obtained under s. 393.0655, s. 393.066, or s. 393.067 for any purpose other than screening that person for employment as specified in those sections or release such information to any other person for any purpose other than screening for employment as specified in those sections.

Section 49. Paragraph (e) of subsection (5) of section 394.459, Florida Statutes, is amended to read:

394.459 Rights of patients.--

- (5) COMMUNICATION, ABUSE REPORTING, AND VISITS. --
- Each patient receiving mental health treatment in any facility shall have ready access to a telephone in order to report an alleged abuse. The facility staff shall orally and in writing inform each patient of the procedure for reporting abuse and shall make every reasonable effort to present the information in a language the patient understands. A written copy of that procedure, including the telephone number of the central abuse hotline registry and reporting 31 forms, shall be posted in plain view.

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Section 50. Paragraph (d) of subsection (12) of section 394.875, Florida Statutes, is amended to read: 394.875 Crisis stabilization units and residents

394.875 Crisis stabilization units and residential treatment facilities; authorized services; license required; penalties.--

- (12) Each applicant for licensure must comply with the following requirements:
- (d) A provisional license may be granted to an applicant when each individual required by this section to undergo background screening has met the standards for the abuse registry background check and the Department of Law Enforcement background check, but the agency has not yet received background screening results from the Federal Bureau of Investigation, or a request for a disqualification exemption has been submitted to the agency as set forth in chapter 435, but a response has not yet been issued. A standard license may be granted to the applicant upon the agency's receipt of a report of the results of the Federal Bureau of Investigation background screening for each individual required by this section to undergo background screening which confirms that all standards have been met, or upon the granting of a disqualification exemption by the agency as set forth in chapter 435. Any other person who is required to undergo level 2 background screening may serve in his or her capacity pending the agency's receipt of the report from the Federal Bureau of Investigation. However, the person may not continue to serve if the report indicates any violation of background screening standards and a disqualification exemption has not been requested of and granted by the agency as set forth in chapter 435.

1 Section 51. Subsection (4) of section 395.0055, 2 Florida Statutes, is amended to read: 3 395.0055 Background screening. -- Each applicant for 4 licensure must comply with the following requirements: 5 (4) A provisional license may be granted to an 6 applicant when each individual required by this section to 7 undergo background screening has met the standards for the 8 abuse registry background check and the Department of Law 9 Enforcement background check, but the agency has not yet received background screening results from the Federal Bureau 10 11 of Investigation, or a request for a disqualification 12 exemption has been submitted to the agency as set forth in 13 chapter 435 but a response has not yet been issued. A 14 standard license may be granted to the applicant upon the agency's receipt of a report of the results of the Federal 15 16 Bureau of Investigation background screening for each individual required by this section to undergo background 17 screening which confirms that all standards have been met, or 18 19 upon the granting of a disqualification exemption by the 20 agency as set forth in chapter 435. Any other person who is required to undergo level 2 background screening may serve in 21 22 his or her capacity pending the agency's receipt of the report from the Federal Bureau of Investigation; however, the person 23 24 may not continue to serve if the report indicates any 25 violation of background screening standards and a 26 disqualification exemption has not been requested of and 27 granted by the agency as set forth in chapter 435. 28 Section 52. Paragraph (d) of subsection (4) of section 395.0199, Florida Statutes, is amended to read: 29 30 395.0199 Private utilization review.--31

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- (4) Each applicant for registration must comply with the following requirements:
- (d) A provisional registration may be granted to an applicant when each individual required by this section to undergo background screening has met the standards for the abuse registry background check and the Department of Law Enforcement background check, but the agency has not yet received background screening results from the Federal Bureau of Investigation, or a request for a disqualification exemption has been submitted to the agency as set forth in chapter 435 but a response has not yet been issued. A standard registration may be granted to the applicant upon the agency's receipt of a report of the results of the Federal Bureau of Investigation background screening for each individual required by this section to undergo background screening which confirms that all standards have been met, or upon the granting of a disqualification exemption by the agency as set forth in chapter 435. Any other person who is required to undergo level 2 background screening may serve in his or her capacity pending the agency's receipt of the report from the Federal Bureau of Investigation. However, the person may not continue to serve if the report indicates any violation of background screening standards and a disqualification exemption has not been requested of and granted by the agency as set forth in chapter 435.

Section 53. Paragraph (g) of subsection (4) of section 395.3025, Florida Statutes, is amended to read:

395.3025 Patient and personnel records; copies; examination.--

(4) Patient records are confidential and must not be disclosed without the consent of the person to whom they

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pertain, but appropriate disclosure may be made without such consent to:

(g) The Department of Children and Family Services or its agent, for the purpose of investigations of cases of abuse, neglect, or exploitation of children or vulnerable disabled adults or elderly persons.

Section 54. Subsection (3) of section 397.461, Florida Statutes, is amended to read:

397.461 Unlawful activities relating to personnel; penalties. -- It is a misdemeanor of the first degree, punishable as provided in s. 775.082 or s. 775.083, for any person willfully, knowingly, or intentionally to:

(3) Use or release any criminal or juvenile or central abuse registry information obtained under this chapter for any purpose other than background checks of personnel for employment.

Section 55. Subsection (2) of section 400.022, Florida Statutes, is amended to read:

400.022 Residents' rights.--

(2) The licensee for each nursing home shall orally inform the resident of the resident's rights and provide a copy of the statement required by subsection (1) to each resident or the resident's legal representative at or before the resident's admission to a facility. The licensee shall provide a copy of the resident's rights to each staff member of the facility. Each such licensee shall prepare a written plan and provide appropriate staff training to implement the provisions of this section. The written statement of rights must include a statement that a resident may file a complaint with the agency or district ombudsman council. The statement 31 must be in boldfaced type and shall include the name, address,

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and telephone numbers of the district ombudsman council and central adult abuse hotline registry where complaints may be lodged.

Section 56. Paragraph (d) of subsection (4) of section 400.071, Florida Statutes, is amended to read:

400.071 Application for license.--

- (4) Each applicant for licensure must comply with the following requirements:
- (d) A provisional license may be granted to an applicant when each individual required by this section to undergo background screening has met the standards for the abuse registry background check and the Department of Law Enforcement background check, but the agency has not yet received background screening results from the Federal Bureau of Investigation, or a request for a disqualification exemption has been submitted to the agency as set forth in chapter 435, but a response has not yet been issued. A license may be granted to the applicant upon the agency's receipt of a report of the results of the Federal Bureau of Investigation background screening for each individual required by this section to undergo background screening which confirms that all standards have been met, or upon the granting of a disqualification exemption by the agency as set forth in chapter 435. Any other person who is required to undergo level 2 background screening may serve in his or her capacity pending the agency's receipt of the report from the Federal Bureau of Investigation; however, the person may not continue to serve if the report indicates any violation of background screening standards and a disqualification exemption has not been requested of and granted by the agency 31 as set forth in chapter 435.

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Section 57. Paragraphs (a), (c), and (e) of subsection (2) and subsections (3) and (8) of section 400.215, Florida Statutes, are amended to read:

400.215 Personnel screening requirement. --

- (2) Employers and employees shall comply with the requirements of s. 435.05.
- (a) Notwithstanding the provisions of s. 435.05(1), facilities must have in their possession evidence that level 1 screening has been completed before allowing an employee to begin working with patients as provided in subsection (1). All information necessary for conducting background screening using level 1 standards as specified in s. 435.03(1) and for conducting a search of the central abuse registry and tracking system as specified in s. 435.03(3)(a)shall be submitted by the nursing facility to the agency. Results of the background screening and the abuse registry check shall be provided by the agency to the requesting nursing facility. An applicant who has been qualified under a level 1 criminal screening and who, under penalty of perjury, attests to not having been classified in the central abuse registry and tracking system as a perpetrator in a confirmed report of abuse, neglect, or exploitation may be allowed to work on a probationary status in the nursing facility, under supervision, for a period not to exceed 30 days, pending the results of an abuse registry screening.
- (c) The agency shall establish and maintain a database of background screening information which shall include the results of both level 1 and level 2 screening and central abuse registry and tracking system checks. The Department of Law Enforcement shall timely provide to the agency, electronically, the results of each statewide screening for

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incorporation into the database. The Department of Children and Family Services shall provide the agency with electronic access to the central abuse registry and tracking system. The agency shall search the registry to identify any confirmed report and shall access such report for incorporation into the database. The agency shall, upon request from any facility, agency, or program required by or authorized by law to screen its employees or applicants, notify the administrator of the facility, agency, or program of the qualifying or disqualifying status of the employee or applicant named in the request.

(e) Notwithstanding the confidentiality provisions of s. 415.107, the agency shall provide no later than 45 days after the effective date of this paragraph, a direct-access electronic screening capability to all enrolled facilities or agencies required by law to restrict employment to only an applicant who does not have a disqualifying report in the central abuse registry and tracking system. The agency shall, upon request, provide to such facility or agency a user code by which the facility or agency may query the listing of all persons disqualified because of a confirmed classification. The direct-access screening system shall allow for the electronic matching of an applicant's identifying information, including name, date of birth, race, sex, and social security number, against the listing of disqualified persons. The agency may charge a fee for issuing the user code sufficient to cover the cost of establishing and maintaining the direct-access screening system. The direct-access screening system shall provide immediately to the user only the electronic notification of applicant clearance or disqualification. The system shall also maintain for

appropriate entry into the agency screening database an electronic record of the inquiry on behalf of the applicant.

- (3) The applicant is responsible for paying the fees associated with obtaining the required screening. Payment for the screening and the abuse registry check shall be submitted to the agency. The agency shall establish a schedule of fees to cover the costs of level 1 and level 2 screening and the abuse registry check. Facilities may reimburse employees for these costs. The Department of Law Enforcement shall charge the agency for a level 1 or level 2 screening a rate sufficient to cover the costs of such screening pursuant to s. 943.053(3). The agency shall, as allowable, reimburse nursing facilities for the cost of conducting background screening as required by this section. This reimbursement will not be subject to any rate ceilings or payment targets in the Medicaid Reimbursement plan.
- (8) There is no monetary or unemployment liability on the part of, and no cause of action for damages arising against an employer that, upon notice of a disqualifying offense listed under chapter 435 or a confirmed report of abuse, neglect, or exploitation or an act of domestic violence, terminates the employee against whom the report was issued, whether or not the employee has filed for an exemption with the Department of Health or the Agency for Health Care Administration.

Section 58. Paragraph (g) of subsection (1) of section 400.414, Florida Statutes, is amended to read:

400.414 Denial, revocation, or suspension of license; imposition of administrative fine; grounds.--

(1) The agency may deny, revoke, or suspend any license issued under this part, or impose an administrative

fine in the manner provided in chapter 120, for any of the following actions by an assisted living facility, any person subject to level 2 background screening under s. 400.4174, or any facility employee:

abuse, neglect, or exploitation, as defined in s. 415.102, which has been upheld following a chapter 120 hearing or a waiver of such proceedings where the perpetrator is an employee, volunteer, administrator, or owner, or person who otherwise has access to the residents of a facility does not meet the criteria specified in s. 435.03(2), and the owner or administrator has not taken action to remove the person perpetrator. Exemptions from disqualification may be granted as set forth in s. 435.07. No administrative action may be taken against the facility if the person perpetrator is granted an exemption.

Section 59. Paragraph (c) of subsection (1) and subsection (3) of section 400.4174, Florida Statutes, are amended to read:

400.4174 Background screening; exemptions; reports of abuse in facilities.--

(1)

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(c) The agency may grant a provisional license to a facility applying for an initial license when each individual required by this subsection to undergo screening has completed the abuse registry and Department of Law Enforcement background checks, but has not yet received results from the Federal Bureau of Investigation, or when a request for an exemption from disqualification has been submitted to the agency pursuant to s. 435.07, but a response has not been issued.

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(3) When an employee, volunteer, administrator, or owner of a facility is the subject of a confirmed report of adult abuse, neglect, or exploitation, as defined in s. 415.102, and the protective investigator knows that the individual is an employee, volunteer, administrator, or owner of a facility, the agency shall be notified of the confirmed report.

Section 60. Subsection (4) of section 400.426, Florida Statutes, is amended to read:

400.426 Appropriateness of placements; examinations of residents.--

(4) If possible, each resident shall have been examined by a licensed physician or a licensed nurse practitioner within 60 days before admission to the facility. The signed and completed medical examination report shall be submitted to the owner or administrator of the facility who shall use the information contained therein to assist in the determination of the appropriateness of the resident's admission and continued stay in the facility. The medical examination report shall become a permanent part of the record of the resident at the facility and shall be made available to the agency during inspection or upon request. An assessment that has been completed through the Comprehensive Assessment and Review for Long-Term Care Services (CARES) Program fulfills the requirements for a medical examination under this subsection and s. 400.407(4)(3)(b)6.

Section 61. Subsection (2) of section 400.428, Florida Statutes, is amended to read:

400.428 Resident bill of rights.--

(2) The administrator of a facility shall ensure that 31 a written notice of the rights, obligations, and prohibitions

set forth in this part is posted in a prominent place in each facility and read or explained to residents who cannot read. This notice shall include the name, address, and telephone numbers of the district ombudsman council and central adult abuse hotline registry and, when applicable, the Advocacy Center for Persons with Disabilities, Inc., and the district human rights advocacy committee, where complaints may be lodged. The facility must ensure a resident's access to a telephone to call the district ombudsman council, central adult abuse hotline registry, Advocacy Center for Persons with Disabilities, Inc., and district human rights advocacy committee.

Section 62. Subsection (20) of section 400.462, Florida Statutes, is amended to read:

400.462 Definitions.--As used in this part, the term:

(20) "Screening" means the assessment of the background of home health agency personnel, nurse registry personnel, and persons registered under s. 400.509 and includes employment or contractual history checks, records checks of the department's central abuse hotline under chapter 415 relating to vulnerable adults, and statewide criminal records correspondence checks through the Department of Law Enforcement.

Section 63. Paragraph (d) of subsection (4) of section 400.471, Florida Statutes, is amended to read:

400.471 Application for license; fee; provisional license; temporary permit.--

- (4) Each applicant for licensure must comply with the following requirements:
- (d) A provisional license may be granted to anapplicant when each individual required by this section to

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undergo background screening has met the standards for the abuse registry background check and the Department of Law Enforcement background check, but the agency has not yet received background screening results from the Federal Bureau of Investigation. A standard license may be granted to the licensee upon the agency's receipt of a report of the results of the Federal Bureau of Investigation background screening for each individual required by this section to undergo background screening which confirms that all standards have been met, or upon the granting of a disqualification exemption by the agency as set forth in chapter 435. Any other person who is required to undergo level 2 background screening may serve in his or her capacity pending the agency's receipt of the report from the Federal Bureau of Investigation. However, the person may not continue to serve if the report indicates any violation of background screening standards and a disqualification exemption has not been requested of and granted by the agency as set forth in chapter 435.

Section 64. Section 400.495, Florida Statutes, is amended to read:

400.495 Notice of toll-free telephone number for central abuse hotline registry .-- On or before the first day home health services are provided to a patient, any home health agency or nurse registry licensed under this part must inform the patient and his or her immediate family, if appropriate, of the right to report abusive, neglectful, or exploitative practices. The statewide toll-free telephone number for the central abuse hotline registry must be provided to patients in a manner that is clearly legible and must include the words: "To report abuse, neglect, or exploitation, 31 | please call toll-free ...(phone number).... The Agency for

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Health Care Administration shall adopt rules that provide for 90 days' advance notice of a change in the toll-free telephone number and that outline due process procedures, as provided under chapter 120, for home health agency personnel and nurse registry personnel who are reported to the central abuse hotline registry. Home health agencies and nurse registries shall establish appropriate policies and procedures for providing such notice to patients.

Section 65. Paragraph (d) of subsection (2) of section 400.506, Florida Statutes, is amended to read:

400.506 Licensure of nurse registries; requirements; penalties.--

- (2) Each applicant for licensure must comply with the following requirements:
- (d) A provisional license may be granted to an applicant when each individual required by this section to undergo background screening has met the standards for the abuse registry background check and the Department of Law Enforcement background check but the agency has not yet received background screening results from the Federal Bureau of Investigation. A standard license may be granted to the applicant upon the agency's receipt of a report of the results of the Federal Bureau of Investigation background screening for each individual required by this section to undergo background screening which confirms that all standards have been met, or upon the granting of a disqualification exemption by the agency as set forth in chapter 435. Any other person who is required to undergo level 2 background screening may serve in his or her capacity pending the agency's receipt of the report from the Federal Bureau of Investigation. However, 31 the person may not continue to serve if the report indicates

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any violation of background screening standards and a disqualification exemption has not been requested of and granted by the agency as set forth in chapter 435.

Section 66. Subsection (6) of section 400.509, Florida Statutes, is amended to read:

400.509 Registration of particular service providers exempt from licensure; certificate of registration; regulation of registrants. --

(6) On or before the first day on which services are provided to a patient or client, any registrant under this part must inform the patient or client and his or her immediate family, if appropriate, of the right to report abusive, neglectful, or exploitative practices. The statewide toll-free telephone number for the central abuse hotline registry must be provided to patients or clients in a manner that is clearly legible and must include the words: "To report abuse, neglect, or exploitation, please call toll-free ...(phone number).... " Registrants must establish appropriate policies and procedures for providing such notice to patients or clients.

Section 67. Subsections (3), (4), (5), and (6) and paragraph (a) of subsection (7) of section 400.512, Florida Statutes, are amended to read:

400.512 Screening of home health agency personnel; nurse registry personnel; and companions and homemakers. -- The agency shall require employment or contractor screening as provided in chapter 435, using the level 1 standards for screening set forth in that chapter, for home health agency personnel; persons referred for employment by nurse registries; and persons employed by companion or homemaker 31 services registered under s. 400.509.

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- (3) As a prerequisite to operating as a home health agency, nurse registry, or companion or homemaker service under s. 400.509, the administrator or managing employee, respectively, must submit to the agency his or her name and any other information necessary to conduct a complete screening according to this section. The agency shall submit the information to the Department of Law Enforcement and the department's abuse hotline for state processing. The agency shall review the record of the administrator or manager with respect to the offenses specified in this section and shall notify the owner of its findings. If disposition information is missing on a criminal record, the administrator or manager, upon request of the agency, must obtain and supply within 30 days the missing disposition information to the agency. Failure to supply missing information within 30 days or to show reasonable efforts to obtain such information will result in automatic disqualification.
- (4) Proof of compliance with the screening requirements of chapter 435 shall be accepted in lieu of the requirements of this section if the person has been continuously employed or registered without a breach in service that exceeds 180 days, the proof of compliance is not more than 2 years old, and the person has been screened through the central abuse registry and tracking system of the department and by the Department of Law Enforcement. A home health agency, nurse registry, or companion or homemaker service registered under s. 400.509 shall directly provide proof of compliance to another home health agency, nurse registry, or companion or homemaker service registered under s. 400.509. The recipient home health agency, nurse registry, 31 or companion or homemaker service registered under s. 400.509

may not accept any proof of compliance directly from the person who requires screening. Proof of compliance with the screening requirements of this section shall be provided upon request to the person screened by the home health agencies; nurse registries; or companion or homemaker services registered under s. 400.509.

- (5) There is no monetary liability on the part of, and no cause of action for damages arises against, a licensed home health agency, licensed nurse registry, or companion or homemaker service registered under s. 400.509, that, upon notice that the employee or contractor has been found guilty of, regardless of adjudication, or entered a plea of nolo contendere or guilty to, any offense prohibited under s.

 435.03 or under any similar statute of another jurisdiction of a confirmed report of adult abuse, neglect, or exploitation, terminates the employee or contractor against whom the report was issued, whether or not the employee or contractor has filed for an exemption with the agency in accordance with chapter 435 and whether or not the time for filing has expired.
- (6) The costs of processing the statewide correspondence criminal records checks and the search of the department's central abuse hotline must be borne by the home health agency; the nurse registry; or the companion or homemaker service registered under s. 400.509, or by the person being screened, at the discretion of the home health agency, nurse registry, or s. 400.509 registrant.
- (7)(a) It is a misdemeanor of the first degree, punishable under s. 775.082 or s. 775.083, for any person willfully, knowingly, or intentionally to:

- 1. Fail, by false statement, misrepresentation, impersonation, or other fraudulent means, to disclose in any application for voluntary or paid employment a material fact used in making a determination as to such person's qualifications to be an employee under this section;
- 2. Operate or attempt to operate an entity licensed or registered under this part with persons who do not meet the minimum standards for good moral character as contained in this section; or
- 3. Use information from the criminal records or central abuse hotline obtained under this section for any purpose other than screening that person for employment as specified in this section or release such information to any other person for any purpose other than screening for employment under this section.

Section 68. Paragraph (c) of subsection (1) and subsection (3) of section 400.5572, Florida Statutes, are amended to read:

400.5572 Background screening. --

(1)

(c) The agency may grant a provisional license to an adult day care center applying for an initial license when each individual required by this subsection to undergo screening has completed the abuse registry and Department of Law Enforcement background check checks, but has not yet received results from the Federal Bureau of Investigation, or when a request for an exemption from disqualification has been submitted to the agency pursuant to s. 435.07, but a response has not been issued.

(3) When an employee, volunteer, operator, or owner of an adult day care center is the subject of a confirmed report

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of adult abuse, neglect, or exploitation, as defined in s. 415.102, and the protective investigator knows that the individual is an employee, volunteer, operator, or owner of a center, the agency shall be notified of the confirmed report.

Section 69. Subsection (2) of section 400.628, Florida Statutes, is amended to read:

400.628 Residents' bill of rights.--

(2) The provider shall ensure that residents and their legal representatives are made aware of the rights, obligations, and prohibitions set forth in this part. Residents must also be given the names, addresses, and telephone numbers of the district ombudsman council and the central adult abuse hotline registry where they may lodge complaints.

Section 70. Paragraph (d) of subsection (4) of section 400.801, Florida Statutes, is amended to read:

400.801 Homes for special services.--

- (4) Each applicant for licensure must comply with the following requirements:
- (d) A provisional license may be granted to an applicant when each individual required by this section to undergo background screening has met the standards for the abuse registry background check and the Department of Law Enforcement background check, but the agency has not yet received background screening results from the Federal Bureau of Investigation, or a request for a disqualification exemption has been submitted to the agency as set forth in chapter 435, but a response has not yet been issued. A standard license may be granted to the applicant upon the agency's receipt of a report of the results of the Federal 31 | Bureau of Investigation background screening for each

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individual required by this section to undergo background screening which confirms that all standards have been met, or upon the granting of a disqualification exemption by the agency as set forth in chapter 435. Any other person who is required to undergo level 2 background screening may serve in his or her capacity pending the agency's receipt of the report from the Federal Bureau of Investigation. However, the person may not continue to serve if the report indicates any violation of background screening standards and a disqualification exemption has not been requested of and granted by the agency as set forth in chapter 435.

Section 71. Paragraph (d) of subsection (3) of section 400.805, Florida Statutes, is amended to read:

400.805 Transitional living facilities.--

- (3) Each applicant for licensure must comply with the following requirements:
- (d) A provisional license may be granted to an applicant when each individual required by this section to undergo background screening has met the standards for the abuse registry background check and the Department of Law Enforcement background check, but the agency has not yet received background screening results from the Federal Bureau of Investigation, or a request for a disqualification exemption has been submitted to the agency as set forth in chapter 435, but a response has not yet been issued. A standard license may be granted to the applicant upon the agency's receipt of a report of the results of the Federal Bureau of Investigation background screening for each individual required by this section to undergo background screening which confirms that all standards have been met, or 31 upon the granting of a disqualification exemption by the

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agency as set forth in chapter 435. Any other person who is required to undergo level 2 background screening may serve in his or her capacity pending the agency's receipt of the report from the Federal Bureau of Investigation. However, the person may not continue to serve if the report indicates any violation of background screening standards and a disqualification exemption has not been requested of and granted by the agency as set forth in chapter 435.

Section 72. Paragraph (d) of subsection (5) of section 400.906, Florida Statutes, is amended to read:

400.906 Initial application for license. --

- (5) Each applicant for licensure must comply with the following requirements:
- (d) A provisional license may be granted to an applicant when each individual required by this section to undergo background screening has met the standards for the abuse registry background check and the Department of Law Enforcement background check, but the agency has not yet received background screening results from the Federal Bureau of Investigation, or a request for a disqualification exemption has been submitted to the agency as set forth in chapter 435, but a response has not yet been issued. A standard license may be granted to the applicant upon the agency's receipt of a report of the results of the Federal Bureau of Investigation background screening for each individual required by this section to undergo background screening which confirms that all standards have been met, or upon the granting of a disqualification exemption by the agency as set forth in chapter 435. Any other person who is required to undergo level 2 background screening may serve in 31 his or her capacity pending the agency's receipt of the report

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from the Federal Bureau of Investigation. However, the person may not continue to serve if the report indicates any violation of background screening standards and a disqualification exemption has not been requested of and granted by the agency as set forth in chapter 435.

Section 73. Subsection (10) of section 400.931, Florida Statutes, is amended to read:

400.931 Application for license; fee; provisional license; temporary permit. --

(10) When a change of the general manager of a home medical equipment provider occurs, the licensee must notify the agency of the change within 45 days thereof and must provide evidence of compliance with the background screening requirements in subsection (5); except that a general manager who has met the standards for the abuse registry background check and the Department of Law Enforcement background check, but for whom background screening results from the Federal Bureau of Investigation have not yet been received, may be employed pending receipt of the Federal Bureau of Investigation background screening report. An individual may not continue to serve as general manager if the Federal Bureau of Investigation background screening report indicates any violation of background screening standards.

Section 74. Section 400.95, Florida Statutes, is amended to read:

400.95 Notice of toll-free telephone number for central abuse hotline registry .-- On or before the first day home medical equipment is delivered to the patient's home, any home medical equipment provider licensed under this part must inform the consumer and his or her immediate family, if 31 appropriate, of the right to report abusive, neglectful, or

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exploitative practices. The statewide toll-free telephone number for the central abuse hotline registry must be provided to consumers in a manner that is clearly legible and must include the words: "To report abuse, neglect, or exploitation, please call toll-free 1-800-962-2873." Home medical equipment providers shall establish appropriate policies and procedures for providing such notice to consumers.

Section 75. Subsections (3), (4), (5), and (6) and paragraph (a) of subsection (7) of section 400.953, Florida Statutes, are amended to read:

400.953 Background screening of home medical equipment provider personnel. -- The agency shall require employment screening as provided in chapter 435, using the level 1 standards for screening set forth in that chapter, for home medical equipment provider personnel.

(3) Proof of compliance with the screening requirements of s. 110.1127, s. 393.0655, s. 394.4572, s. 397.451, s. 402.305, s. 402.313, s. 409.175, s. 464.008, or s. 985.407 or this part must be accepted in lieu of the requirements of this section if the person has been continuously employed in the same type of occupation for which he or she is seeking employment without a breach in service that exceeds 180 days, the proof of compliance is not more than 2 years old, and the person has been screened through the central abuse registry and tracking system of the department and by the Department of Law Enforcement. An employer or contractor shall directly provide proof of compliance to another employer or contractor, and a potential employer or contractor may not accept any proof of compliance directly 31 | from the person requiring screening. Proof of compliance with

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the screening requirements of this section shall be provided, upon request, to the person screened by the home medical equipment provider.

- (4) There is no monetary liability on the part of, and no cause of action for damages arising against, a licensed home medical equipment provider that, upon notice that an employee has been found guilty of, regardless of adjudication, or entered a plea of nolo contendere or guilty to, any offense prohibited under s. 435.03 or under any similar statute of another jurisdiction of a confirmed report of adult abuse, neglect, or exploitation under chapter 415, terminates the employee against whom the report was issued, whether or not the employee has filed for an exemption with the agency and whether or not the time for filing has expired.
- (5) The costs of processing the statewide correspondence criminal records checks and the search of the department's central abuse registry must be borne by the home medical equipment provider or by the person being screened, at the discretion of the home medical equipment provider.
- (6) Neither the agency nor the home medical equipment provider may use the criminal records or, juvenile records, or central abuse registry information of a person for any purpose other than determining whether that person meets minimum standards of good moral character for home medical equipment provider personnel.
- (7)(a) It is a misdemeanor of the first degree, punishable as provided in s. 775.082 or s. 775.083, for any person willfully, knowingly, or intentionally to:
- 1. Fail, by false statement, misrepresentation, impersonation, or other fraudulent means, to disclose in any 31 application for paid employment a material fact used in making

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a determination as to the person's qualifications to be an employee under this section;

- Operate or attempt to operate an entity licensed under this part with persons who do not meet the minimum standards for good moral character as contained in this section; or
- 3. Use information from the criminal records or central abuse registry obtained under this section for any purpose other than screening that person for employment as specified in this section, or release such information to any other person for any purpose other than screening for employment under this section.

Section 76. Subsection (1) of section 400.955, Florida Statutes, is amended to read:

400.955 Procedures for screening of home medical equipment provider personnel.--

(1) A person employed by a home medical equipment provider shall, within 5 working days after starting to work, submit to the home medical equipment provider a complete set of information necessary to conduct a screening under this section. The person must sign an affidavit stating whether he or she meets the minimum standards for good moral character under this section. The home medical equipment provider shall submit the information to the Department of Law Enforcement and to the department's central abuse registry and tracking system for processing. If disposition information is missing on a criminal record, it is the responsibility of the person being screened to obtain and supply the missing information within 30 days. Failure to supply the missing information or to show reasonable efforts to obtain such information will 31 result in automatic disqualification for employment.

1 Section 77. Paragraph (d) of subsection (10) of 2 section 400.962, Florida Statutes, is amended to read: 3 400.962 License required; license application.--4 (10)5 (d) A provisional license may be granted to an 6 applicant when each individual required by this section to 7 undergo background screening has met the standards for the 8 abuse registry background check and the Department of Law 9 Enforcement background check, but the agency has not yet received background screening results from the Federal Bureau 10 11 of Investigation, or a request for a disqualification 12 exemption has been submitted to the agency as set forth in 13 chapter 435, but a response has not yet been issued. A license 14 may be granted to the applicant upon the agency's receipt of a report of the results of the Federal Bureau of Investigation 15 16 background screening for each individual required by this section to undergo background screening which confirms that 17 all standards have been met, or upon the granting of a 18 19 disqualification exemption by the agency as set forth in 20 chapter 435. Any other person who is required to undergo level 21 2 background screening may serve in his or her capacity 22 pending the agency's receipt of the report from the Federal Bureau of Investigation; however, the person may not continue 23 24 to serve if the report indicates any violation of background 25 screening standards and a disqualification exemption has not 26 been granted by the agency as set forth in chapter 435. 27 Section 78. Subsections (4) and (8) of section 28 400.964, Florida Statutes, are amended to read: 400.964 Personnel screening requirement. --29 (4) The applicant is responsible for paying the fees 30

31 associated with obtaining the required screening. Payment for

the screening and the abuse registry check must be submitted to the agency as prescribed by the agency.

(8) There is no monetary or unemployment liability on the part of, and no cause of action for damages arises against an employer that, upon notice of a disqualifying offense listed under chapter 435 or a confirmed report of abuse, neglect, or exploitation or an act of domestic violence, terminates the employee against whom the report was issued, whether or not the employee has filed for an exemption with the Department of Health or the Agency for Health Care Administration.

Section 79. Paragraph (d) of subsection (2) of section 402.3025, Florida Statutes, is amended to read:

402.3025 Public and nonpublic schools.--For the purposes of ss. 402.301-402.319, the following shall apply:

- (2) NONPUBLIC SCHOOLS. --
- (d)1. Programs for children who are at least 3 years of age, but under 5 years of age, which are not licensed under ss. 402.301-402.319 shall substantially comply with the minimum child care standards promulgated pursuant to ss. 402.305-402.3057.
- 2. The department or local licensing agency shall enforce compliance with such standards, where possible, to eliminate or minimize duplicative inspections or visits by staff enforcing the minimum child care standards and staff enforcing other standards under the jurisdiction of the department.
- 3. The department or local licensing agency may commence and maintain all proper and necessary actions and proceedings for any or all of the following purposes:

- a. To protect the health, sanitation, safety, and well-being of all children under care.
 - b. To enforce its rules and regulations.
- c. To use corrective action plans, whenever possible, to attain compliance prior to the use of more restrictive enforcement measures.
- d. To make application for injunction to the proper circuit court, and the judge of that court shall have jurisdiction upon hearing and for cause shown to grant a temporary or permanent injunction, or both, restraining any person from violating or continuing to violate any of the provisions of ss. 402.301-402.319. Any violation of this section or of the standards applied under ss. 402.305-402.3057 which threatens harm to any child in the school's programs for children who are at least 3 years of age, but are under 5 years of age, or repeated violations of this section or the standards under ss. 402.305-402.3057, shall be grounds to seek an injunction to close a program in a school.
- e. To impose an administrative fine, not to exceed \$100, for each violation of the minimum child care standards promulgated pursuant to ss. 402.305-402.3057.
- 4. It is a misdemeanor of the first degree, punishable as provided in s. 775.082 or s. 775.083, for any person willfully, knowingly, or intentionally to:
- a. Fail, by false statement, misrepresentation, impersonation, or other fraudulent means, to disclose in any required written documentation for exclusion from licensure pursuant to this section a material fact used in making a determination as to such exclusion; or
- b. Use information from the criminal records or central abuse registry obtained under s. 402.305 or s.

402.3055 for any purpose other than screening that person for employment as specified in those sections or release such information to any other person for any purpose other than screening for employment as specified in those sections.

5. It is a felony of the third degree, punishable as provided in s. 775.082, s. 775.083, or s. 775.084, for any person willfully, knowingly, or intentionally to use information from the juvenile records of any person obtained under s. 402.305 or s. 402.3055 for any purpose other than screening for employment as specified in those sections or to release information from such records to any other person for any purpose other than screening for employment as specified in those sections.

Section 80. Paragraph (c) of subsection (5) of section 402.3125, Florida Statutes, is amended to read:

402.3125 Display and appearance of license; posting of violations; information to be provided to parents.--

- (5) The department shall develop a model brochure for distribution by the department and by local licensing agencies to every child care facility in the state. Pursuant thereto:
- (c) The brochure shall, at a minimum, contain the following information:
- 1. A statement that the facility is licensed and has met state standards for licensure as established by s. 402.305 or that the facility is licensed by a local licensing agency and has met or exceeded the state standards, pursuant to ss. 402.306 and 402.307. Such statement shall include a listing of specific standards that licensed facilities must meet pursuant to s. 402.305.
- 2. A statement indicating that information about the licensure status of the child care facility can be obtained by

telephoning the department office or the office of the local licensing agency issuing the license at a telephone number or numbers which shall be printed upon or otherwise affixed to the brochure.

- 3. The statewide toll-free telephone number of the <u>central Florida</u> abuse <u>hotline Registry</u>, together with a notice that reports of suspected and actual cases of child physical abuse, sexual abuse, and neglect are received and referred for investigation by the hotline <u>registry</u>.
- 4. The date that the current license for the facility was issued and the date of its scheduled expiration if it is not renewed.
- 5. Any other information relating to competent child care that the department deems would be helpful to parents and other caretakers in their selection of a child care facility.

Section 81. Paragraph (d) of subsection (6) of section 402.313, Florida Statutes, is amended to read:

402.313 Family day care homes.--

- (6) The department shall prepare a brochure on family day care for distribution by the department and by local licensing agencies, if appropriate, to family day care homes for distribution to parents utilizing such child care, and to all interested persons, including physicians and other health professionals; mental health professionals; school teachers or other school personnel; social workers or other professional child care, foster care, residential, or institutional workers; and law enforcement officers. The brochure shall, at a minimum, contain the following information:
- (d) The statewide toll-free telephone number of the central Florida abuse hotline Registry, together with a notice that reports of suspected and actual child physical abuse,

sexual abuse, and neglect are received and referred for investigation by the hotline registry.

Section 82. Paragraph (b) of subsection (11) of section 409.175, Florida Statutes, is amended to read:

409.175 Licensure of family foster homes, residential child-caring agencies, and child-placing agencies. --

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- (b) It is unlawful for any person, agency, summer day camp, or summer 24-hour camp providing care for children to:
- Willfully or intentionally fail to comply with the requirements for the screening of personnel or the dismissal of personnel found not to be in compliance with the requirements for good moral character as specified in paragraph (4)(a).
- Use information from the criminal records or central abuse registry obtained under this section for any purpose other than screening a person for employment as specified in this section or to release such information to any other person for any purpose other than screening for employment as specified in this section.

Section 83. Subsection (29) of section 409.912, Florida Statutes, is amended to read:

409.912 Cost-effective purchasing of health care. -- The agency shall purchase goods and services for Medicaid recipients in the most cost-effective manner consistent with the delivery of quality medical care. The agency shall maximize the use of prepaid per capita and prepaid aggregate fixed-sum basis services when appropriate and other alternative service delivery and reimbursement methodologies, including competitive bidding pursuant to s. 287.057, designed 31 to facilitate the cost-effective purchase of a case-managed

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continuum of care. The agency shall also require providers to minimize the exposure of recipients to the need for acute inpatient, custodial, and other institutional care and the inappropriate or unnecessary use of high-cost services.

(29) Each managed care plan that is under contract with the agency to provide health care services to Medicaid recipients shall annually conduct a background check with the Florida Department of Law Enforcement of all persons with ownership interest of 5 percent or more or executive management responsibility for the managed care plan and shall submit to the agency information concerning any such person who has been found guilty of, regardless of adjudication, or has entered a plea of nolo contendere or guilty to, any of the offenses listed in s. 435.03 or has a confirmed report of abuse, neglect, or exploitation pursuant to chapter 415.

Section 84. Subsection (5) of section 430.205, Florida Statutes, is amended to read:

430.205 Community care service system.--

(5) Any person who has been classified as a functionally impaired elderly person is eligible to receive community-care-for-the-elderly core services. Those elderly persons who are determined by adult protective investigations services to be vulnerable adults elderly persons in need of services, pursuant to s. $415.104(3)(b)\frac{415.1045(2)(b)}{415.1045(2)(b)}$, or to be victims of abuse, neglect, or exploitation who are in need of immediate services to prevent further harm and are referred by the adult protective services program, shall be given primary consideration for receiving community-care-for-the-elderly services. As used in this subsection, "primary consideration" means that an assessment 31 and services must commence within 72 hours after referral to

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the department or as established in accordance with department contracts by local protocols developed between department service providers and $\underline{\text{the}}$ adult protective services $\underline{\text{program}}$.

Section 85. Subsection (1) of section 447.208, Florida Statutes, is amended to read:

447.208 Procedure with respect to certain appeals under s. 447.207.--

(1) Any person filing an appeal pursuant to subsection (8) or subsection (9) of s. 447.207 shall be entitled to a hearing pursuant to subsections (4) and (5) of s. 447.503 and in accordance with chapter 120; however, the hearing shall be conducted within 30 days of the filing of an appeal with the commission, unless an extension of time is granted by the commission for good cause or unless the basis for the appeal is an allegation of abuse or neglect under s. 415.1075, in which case the hearing by the Public Employees Relations Commission may not be held until the confirmed report of abuse or neglect has been upheld pursuant to the procedures for appeal in s. 415.1075. Discovery may be granted only upon a showing of extraordinary circumstances. A party requesting discovery shall demonstrate a substantial need for the information requested and an inability to obtain relevant information by other means. To the extent that chapter 120 is inconsistent with these provisions, the procedures contained in this section shall govern.

Section 86. Section 447.401, Florida Statutes, is amended to read:

447.401 Grievance procedures.--Each public employer and bargaining agent shall negotiate a grievance procedure to be used for the settlement of disputes between employer and employee, or group of employees, involving the interpretation

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or application of a collective bargaining agreement. grievance procedure shall have as its terminal step a final and binding disposition by an impartial neutral, mutually selected by the parties; however, when the issue under appeal is an allegation of abuse, abandonment, or neglect by an employee under s. 39.201 or s. 415.1034 s. 415.1075, the grievance may not be decided until the abuse, abandonment, or neglect of a child has been judicially determined or until a confirmed report of abuse or neglect of a disabled adult or elderly person has been upheld pursuant to the procedures for appeal in s. 415.1075. However, an arbiter or other neutral shall not have the power to add to, subtract from, modify, or alter the terms of a collective bargaining agreement. employee organization is certified as the bargaining agent of a unit, the grievance procedure then in existence may be the subject of collective bargaining, and any agreement which is reached shall supersede the previously existing procedure. All public employees shall have the right to a fair and equitable grievance procedure administered without regard to membership or nonmembership in any organization, except that certified employee organizations shall not be required to process grievances for employees who are not members of the organization. A career service employee shall have the option of utilizing the civil service appeal procedure, an unfair labor practice procedure, or a grievance procedure established under this section, but such employee is precluded from availing himself or herself to more than one of these procedures. Section 87. Subsection (5) of section 455.712, Florida

Statutes, is amended to read:

455.712 Business establishments; requirements for active status licenses.--

(5) This section applies to any business establishment registered, permitted, or licensed by the department to do business. Business establishments include, but are not limited to, dental laboratories, electrology facilities, massage establishments, and pharmacies, and health care services pools.

Section 88. Paragraph (e) of subsection (1) of section 464.018, Florida Statutes, is amended to read:

464.018 Disciplinary actions.--

- (1) The following acts shall be grounds for disciplinary action set forth in this section:
- (e) Having been found guilty of, regardless of adjudication, or entered a plea of nolo contendere or guilty to, any offense prohibited under s. 435.03 or under any similar statute of another jurisdiction a confirmed report of abuse, neglect, or exploitation as defined in s. 415.102(6) which has been uncontested or upheld under the procedures of s. 415.1075; or having committed an act which constitutes domestic violence as defined in s. 741.28.

Section 89. Paragraph (f) of subsection (4) of section 468.520, Florida Statutes, is amended to read:

468.520 Definitions.--As used in this part:

(4) "Employee leasing" means an arrangement whereby a leasing company assigns its employees to a client and allocates the direction of and control over the leased employees between the leasing company and the client. The term does not include the following:

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30 31 (f) A health care services pool licensed under s. $\underline{400.980}$ $\underline{402.48}$, unless otherwise engaged in business as an employee leasing company.

Section 90. Section 468.826, Florida Statutes, is amended to read:

468.826 Exemption from liability.--If an employer terminates or denies employment to a certified nursing assistant whose certification is inactive as shown on the certified nursing assistant registry or whose name appears on the central abuse registry and tracking system of the Department of Children and Family Services or on a criminal screening report of the Department of Law Enforcement, the employer is not civilly liable for such termination and a cause of action may not be brought against the employer for damages, regardless of whether the employee has filed for an exemption from the department under s. 468.824(1). There may not be any monetary liability on the part of, and a cause of action for damages may not arise against, any licensed facility, its governing board or members thereof, medical staff, disciplinary board, agents, investigators, witnesses, employees, or any other person for any action taken in good faith without intentional fraud in carrying out this section.

Section 91. Subsections (1) and (2) of section 468.828, Florida Statutes, are amended to read:

468.828 Background screening information; rulemaking authority.--

(1) The Agency for Health Care Administration shall allow the department to electronically access its background screening database and records, and the Department of Children and Family Services shall allow the department to

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electronically access its central abuse registry and tracking system under chapter 415.

(2) An employer, or an agent thereof, may not use criminal records <u>or</u>-juvenile records, or information obtained from the central abuse hotline under chapter 415 for any purpose other than determining if the person meets the requirements of this part. Such records and information obtained by the department shall remain confidential and exempt from s. 119.07(1).

Section 92. Paragraph (d) of subsection (2) of section 483.101, Florida Statutes, is amended to read:

483.101 Application for clinical laboratory license. --

- (2) Each applicant for licensure must comply with the following requirements:
- (d) A provisional license may be granted to an applicant when each individual required by this section to undergo background screening has met the standards for the abuse registry background check and the Department of Law Enforcement background check but the agency has not yet received background screening results from the Federal Bureau of Investigation, or a request for a disqualification exemption has been submitted to the agency as set forth in chapter 435 but a response has not yet been issued. A license may be granted to the applicant upon the agency's receipt of a report of the results of the Federal Bureau of Investigation background screening for each individual required by this section to undergo background screening which confirms that all standards have been met, or upon the granting of a disqualification exemption by the agency as set forth in chapter 435. Any other person who is required to undergo level 2 background screening may serve in his or her capacity

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pending the agency's receipt of the report from the Federal Bureau of Investigation. However, the person may not continue to serve if the report indicates any violation of background screening standards and a disqualification exemption has not been requested of and granted by the agency as set forth in chapter 435.

Section 93. Paragraph (d) of subsection (2) of section 483.30, Florida Statutes, is amended to read:

483.30 Licensing of centers.--

- (2) Each applicant for licensure must comply with the following requirements:
- (d) A provisional license may be granted to an applicant when each individual required by this section to undergo background screening has met the standards for the abuse registry background check and the Department of Law Enforcement background check, but the agency has not yet received background screening results from the Federal Bureau of Investigation, or a request for a disqualification exemption has been submitted to the agency as set forth in chapter 435 but a response has not yet been issued. A license may be granted to the applicant upon the agency's receipt of a report of the results of the Federal Bureau of Investigation background screening for each individual required by this section to undergo background screening which confirms that all standards have been met, or upon the granting of a disqualification exemption by the agency as set forth in chapter 435. Any other person who is required to undergo level 2 background screening may serve in his or her capacity pending the agency's receipt of the report from the Federal Bureau of Investigation. However, the person may not continue 31 to serve if the report indicates any violation of background

screening standards and a disqualification exemption has not been requested of and granted by the agency as set forth in chapter 435.

Section 94. Paragraph (a) of subsection (2) of section 509.032, Florida Statutes, is amended to read:

509.032 Duties.--

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- (2) INSPECTION OF PREMISES. --
- (a) The division has responsibility and jurisdiction for all inspections required by this chapter. The division has responsibility for quality assurance. Each licensed establishment shall be inspected at least biannually and at such other times as the division determines is necessary to ensure the public's health, safety, and welfare. The division shall establish a system to determine inspection frequency. Public lodging units classified as resort condominiums or resort dwellings are not subject to this requirement, but shall be made available to the division upon request. If, during the inspection of a public lodging establishment classified for renting to transient or nontransient tenants, an inspector identifies vulnerable disabled adults or elderly persons who appear to be victims of neglect, as defined in s. 415.102, or, in the case of a building that is not equipped with automatic sprinkler systems, tenants or clients who may be unable to self-preserve in an emergency, the division shall convene meetings with the following agencies as appropriate to the individual situation: the Department of Health, the Department of Elderly Affairs, the area agency on aging, the local fire marshal, the landlord and affected tenants and clients, and other relevant organizations, to develop a plan which improves the prospects for safety of affected residents 31 and, if necessary, identifies alternative living arrangements

1 such as facilities licensed under part II or part III of 2 chapter 400. 3 Section 95. Subsection (3) of section 744.309, Florida Statutes, is amended to read: 4 5 744.309 Who may be appointed quardian of a resident 6 ward.--7 (3) DISQUALIFIED PERSONS.--No person who has been 8 convicted of a felony or who, from any incapacity or illness, 9 is incapable of discharging the duties of a quardian, or who is otherwise unsuitable to perform the duties of a guardian, 10 11 shall be appointed to act as guardian. Further, no person who 12 has been judicially determined to have committed abuse, 13 abandonment, or neglect against a child as defined in s. 39.01 14 or s. 984.03(1), (2), and (39), or who has been found guilty of, regardless of adjudication, or entered a plea of nolo 15 16 contendere or guilty to, any offense prohibited under s. 435.03 or under any similar statute of another jurisdiction, a 17 18 confirmed report of abuse, neglect, or exploitation which has 19 been uncontested or upheld pursuant to the provisions of ss. 20 415.104 and 415.1075 shall be appointed to act as a guardian. 21 Except as provided in subsection (5) or subsection (6), a 22 person who provides substantial services to the proposed ward in a professional or business capacity, or a creditor of the 23 proposed ward, may not be appointed guardian and retain that 24 previous professional or business relationship. A person may 25 26 not be appointed a guardian if he or she is in the employ of 27 any person, agency, government, or corporation that provides 28 service to the proposed ward in a professional or business capacity, except that a person so employed may be appointed if 29

he or she is the spouse, adult child, parent, or sibling of

conflict of interest is insubstantial and that the appointment would clearly be in the proposed ward's best interest. The court may not appoint a guardian in any other circumstance in which a conflict of interest may occur.

Section 96. Subsection (12) of section 744.474, Florida Statutes, is amended to read:

744.474 Reasons for removal of guardian.--A guardian may be removed for any of the following reasons, and the removal shall be in addition to any other penalties prescribed by law:

(12) Having been found guilty of, regardless of adjudication, or entered a plea of nolo contendere or guilty to, any offense prohibited under s. 435.03 or under any similar statute of another jurisdiction A confirmed report pursuant to a protective investigation made by the Department of Children and Family Services, which has been uncontested or has been upheld, in accordance with s. 415.1075, that the guardian has abused, neglected, or exploited the ward.

Section 97. Section 744.7081, Florida Statutes, is amended to read:

744.7081 Access to records by Statewide Public Guardianship Office; confidentiality.—Notwithstanding any other provision of law to the contrary, any medical, financial, or mental health records held by an agency, or the court and its agencies, which are necessary to evaluate the public guardianship system, to assess the need for additional public guardianship, or to develop required reports, shall be provided to the Statewide Public Guardianship Office upon that office's request. Any confidential or exempt information provided to the Statewide Public Guardianship Office shall continue to be held confidential or exempt as otherwise

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provided by law. All records held by the Statewide Public Guardianship Office relating to the medical, financial, or mental health of vulnerable citizens who are elderly persons or disabled adults as defined in chapter 415, persons with a developmental disability as defined in chapter 393, or persons with a mental illness as defined in chapter 394, shall be confidential and exempt from s. 119.07(1) and s. 24(a), Art. I of the State Constitution. This section is subject to the Open Government Sunset Review Act of 1995 in accordance with s. 119.15, and shall stand repealed on October 2, 2004, unless reviewed and saved from repeal through reenactment by the Legislature.

Section 98. Paragraph (a) of subsection (6) of section 775.21, Florida Statutes, is amended to read:

775.21 The Florida Sexual Predators Act; definitions; legislative findings, purpose, and intent; criteria; designation; registration; community and public notification; immunity; penalties.--

- (6) REGISTRATION. --
- (a) A sexual predator must register with the department by providing the following information to the department:
- 1. Name, social security number, age, race, sex, date of birth, height, weight, hair and eye color, photograph, address of legal residence and address of any current temporary residence, including a rural route address and a post office box, date and place of any employment, date and place of each conviction, fingerprints, and a brief description of the crime or crimes committed by the offender. A post office box shall not be provided in lieu of a physical 31 residential address. If the sexual predator's place of

 residence is a motor vehicle, trailer, mobile home, or manufactured home, as defined in chapter 320, the sexual predator shall also provide to the department written notice of the vehicle identification number; the license tag number; the registration number; and a description, including color scheme, of the motor vehicle, trailer, mobile home, or manufactured home. If a sexual predator's place of residence is a vessel, live-aboard vessel, or houseboat, as defined in chapter 327, the sexual predator shall also provide to the department written notice of the hull identification number; the manufacturer's serial number; the name of the vessel, live-aboard vessel, or houseboat; the registration number; and a description, including color scheme, of the vessel, live-aboard vessel, or houseboat.

2. Any other information determined necessary by the department, including criminal and corrections records; nonprivileged personnel <u>and</u>,treatment, and abuse registry records; and evidentiary genetic markers when available.

Section 99. Paragraph (e) of subsection (5) of section 916.107, Florida Statutes, is amended to read:

916.107 Rights of forensic clients.--

- (5) COMMUNICATION, ABUSE REPORTING, AND VISITS. --
- (e) Each client committed pursuant to this chapter shall have ready access to a telephone in order to report an alleged abuse. The facility or program staff shall orally and in writing inform each client of the procedure for reporting abuse and shall present the information in a language the client understands. A written copy of that procedure, including the telephone number of the central abuse hotline registry and reporting forms, shall be posted in plain view.

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Section 100. Paragraph (a) of subsection (4) of section 943.0585, Florida Statutes, is amended to read: 943.0585 Court-ordered expunction of criminal history records. -- The courts of this state have jurisdiction over their own procedures, including the maintenance, expunction, and correction of judicial records containing criminal history information to the extent such procedures are not inconsistent with the conditions, responsibilities, and duties established by this section. Any court of competent jurisdiction may order a criminal justice agency to expunge the criminal history record of a minor or an adult who complies with the requirements of this section. The court shall not order a criminal justice agency to expunge a criminal history record until the person seeking to expunge a criminal history record has applied for and received a certificate of eligibility for expunction pursuant to subsection (2). A criminal history record that relates to a violation of chapter 794, s. 800.04, s. 817.034, s. 827.071, chapter 839, s. 893.135, or a violation enumerated in s. 907.041 may not be expunged, without regard to whether adjudication was withheld, if the defendant was found guilty of or pled guilty or nolo contendere to the offense, or if the defendant, as a minor, was found to have committed, or pled guilty or nolo contendere to committing, the offense as a delinquent act. The court may only order expunction of a criminal history record pertaining to one arrest or one incident of alleged criminal activity, except as provided in this section. The court may, at its sole discretion, order the expunction of a criminal history record pertaining to more than one arrest if the additional arrests directly relate to the original arrest. If the court intends 31 to order the expunction of records pertaining to such

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additional arrests, such intent must be specified in the order. A criminal justice agency may not expunge any record pertaining to such additional arrests if the order to expunge does not articulate the intention of the court to expunge a record pertaining to more than one arrest. This section does not prevent the court from ordering the expunction of only a portion of a criminal history record pertaining to one arrest or one incident of alleged criminal activity. Notwithstanding any law to the contrary, a criminal justice agency may comply with laws, court orders, and official requests of other jurisdictions relating to expunction, correction, or confidential handling of criminal history records or information derived therefrom. This section does not confer any right to the expunction of any criminal history record, and any request for expunction of a criminal history record may be denied at the sole discretion of the court.

(4) EFFECT OF CRIMINAL HISTORY RECORD EXPUNCTION.--Any criminal history record of a minor or an adult which is ordered expunged by a court of competent jurisdiction pursuant to this section must be physically destroyed or obliterated by any criminal justice agency having custody of such record; except that any criminal history record in the custody of the department must be retained in all cases. A criminal history record ordered expunged that is retained by the department is confidential and exempt from the provisions of s. 119.07(1) and s. 24(a), Art. I of the State Constitution and not available to any person or entity except upon order of a court of competent jurisdiction. A criminal justice agency may retain a notation indicating compliance with an order to expunge.

- (a) The person who is the subject of a criminal history record that is expunged under this section or under other provisions of law, including former s. 893.14, former s. 901.33, and former s. 943.058, may lawfully deny or fail to acknowledge the arrests covered by the expunged record, except when the subject of the record:
- Is a candidate for employment with a criminal justice agency;
 - 2. Is a defendant in a criminal prosecution;
- 3. Concurrently or subsequently petitions for relief under this section or s. 943.059;
 - 4. Is a candidate for admission to The Florida Bar;
- 5. Is seeking to be employed or licensed by or to contract with the Department of Children and Family Services or the Department of Juvenile Justice or to be employed or used by such contractor or licensee in a sensitive position having direct contact with children, the developmentally disabled, the aged, or the elderly as provided in s. 110.1127(3), s. 393.063(15), s. 394.4572(1), s. 397.451, s. 402.302(3), s. 402.313(3), s. 409.175(2)(i), s. 415.102(4), s. 415.1075(4), s. 985.407, or chapter 400; or
- 6. Is seeking to be employed or licensed by the Office of Teacher Education, Certification, Staff Development, and Professional Practices of the Department of Education, any district school board, or any local governmental entity that licenses child care facilities.

Section 101. Paragraph (e) of subsection (4) of section 985.05, Florida Statutes, is amended to read:
985.05 Court records.--

1 (4) A court record of proceedings under this part is 2 not admissible in evidence in any other civil or criminal 3 proceeding, except that: 4 (e) Records of proceedings under this part may be used 5 to prove disqualification pursuant to ss. 110.1127, 393.0655, 6 394.457, 397.451, 402.305, 402.313, 409.175, 409.176, and 7 985.407, and for proof in a chapter 120 proceeding pursuant to 8 s. 415.1075. 9 Section 102. Sections 415.1065, 415.1075, 415.1085, 10 and 415.109, Florida Statutes, are repealed. 11 Section 103. There is hereby appropriated from the 12 Health Care Trust Fund to the Agency for Health Care 13 Administration one full-time equivalent position and \$60,000 14 to implement the provisions of s. 400.980, Florida Statutes, 15 relating to the regulation of health care services pools, as 16 provided for in this act. 17 Section 104. Except as otherwise provided herein, this act shall take effect September 1, 2000. 18 19 20 21 22 23 24 25 26 27

HOUSE SUMMARY

Provides employment screening requirements for hospice personnel and applicants for registration, managing employees, and financial officers of health care services pools. Provides penalties for certain misrepresentation, operation of such entities with persons who do not meet screening standards, and certain misuse of screening information. Revises operation of health care services pools, and transfers regulation from the Department of Health to the Agency for Health Care Administration. Revises and reorganizes provisions relating to the protection of vulnerable adults from abuse, neglect, and exploitation, and management, maintenance, and use of information relating to reports of such abuse, neglect, and exploitation. Requires certain organizations that hire, contract with, or register for referral caregivers of vulnerable adults, including nursing homes, assisted living facilities, adult day care facilities, adult family-care homes, hospices, home health care agencies, nurse registries, intermediate care facilities for developmentally disabled persons, developmental services institutions, mental health institutions, and agencies providing temporary employees or contractors to such organizations, to obtain work history information from the previous employers of applicants. Provides procedures therefor, and penalties for noncompliance by the organization or the applicant. Provides for enforcement by the Agency for Health Care Administration. Requires the agency to adopt rules. See bill for details.