1	A bill to be entitled
2	An act relating to protection of vulnerable
3	persons; amending s. 400.6065, F.S.; providing
4	employment screening requirements for hospice
5	personnel; providing penalties; renumbering and
6	amending s. 402.48, F.S.; revising the
7	definition of "health care services pool";
8	providing background screening requirements for
9	applicants for registration, managing
10	employees, and financial officers of such
11	entities, and certain others; providing
12	penalties; requiring such entities to obtain a
13	certificate of registration from the Agency for
14	Health Care Administration; providing for
15	injunction; revising application procedures;
16	revising responsibilities regarding temporary
17	employees; increasing a penalty; transferring
18	powers, duties, functions, and appropriations
19	relating to health care services pools from the
20	Department of Health to the Agency for Health
21	Care Administration; amending s. 415.102, F.S.;
22	revising definitions; amending s. 415.103,
23	F.S.; providing for a central abuse hotline to
24	receive reports of abuse, neglect, or
25	exploitation of vulnerable adults; amending s.
26	415.1034, F.S.; conforming provisions relating
27	to mandatory reporting; amending s. 415.1035,
28	F.S.; providing duty of the Department of
29	Children and Family Services to ensure that
30	facilities inform residents of their right to
31	report abuse, neglect, or exploitation;
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1	amending s. 415.1036, F.S.; conforming
2	provisions relating to immunity of persons
3	making reports; amending ss. 415.104 and
4	415.1045, F.S.; revising provisions relating to
5	protective investigations; extending the time
6	limit for completion of the department's
7	investigation; providing for access to records
8	and documents; providing for working agreements
9	with law enforcement entities; amending s.
10	415.105, F.S.; authorizing the department to
11	petition the court to enjoin interference with
12	the provision of protective services; amending
13	s. 415.1051, F.S.; providing for enforcement of
14	court-ordered protective services when any
15	person interferes; amending s. 415.1052, F.S.,
16	relating to interference with investigations or
17	provision of services; amending s. 415.1055,
18	F.S.; deleting provisions relating to
19	notification to subjects, reporters, law
20	enforcement, and state attorneys of a report
21	alleging abuse, neglect, or exploitation;
22	amending s. 415.106, F.S., relating to
23	cooperation by criminal justice and other
24	agencies; amending s. 415.107, F.S.; providing
25	certain access to confidential records and
26	reports; providing that information in the
27	central abuse hotline may not be used for
28	employment screening; amending s. 415.1102,
29	F.S.; revising provisions relating to adult
30	protection teams; amending s. 415.111, F.S.,
31	relating to criminal penalties; amending s.

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1	415.1111, F.S.; revising provisions relating to
2	civil penalties; amending s. 415.1113, F.S.,
3	relating to administrative fines for false
4	reporting; amending s. 415.113, F.S., relating
5	to treatment by spiritual means; amending s.
6	435.03, F.S.; revising provisions relating to
7	level 1 and level 2 screening standards;
8	amending s. 435.05, F.S.; revising provisions
9	relating to screening requirements for covered
10	employees; amending s. 435.07, F.S., relating
11	to exemptions; amending s. 435.08, F.S.,
12	relating to payment for processing records
13	checks; amending s. 435.09, F.S., relating to
14	confidentiality of background check
15	information; creating ss. 435.401, 435.402,
16	435.403, and 435.405, F.S.; providing special
17	work history checks for caregivers of
18	vulnerable adults; providing definitions;
19	requiring certain organizations that hire,
20	contract with, or register for referral such
21	caregivers to obtain service letters regarding
22	applicants from all previous such organizations
23	with whom the applicant worked within a
24	specified period; providing duties of such
25	applicants and organizations; providing
26	penalties; providing for conditional
27	employment, contract, or registration for
28	referral for a specified period; providing for
29	good faith efforts to perform required duties;
30	providing for certain burden of proof;
31	providing penalties for persons or
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1	organizations that knowingly provide certain
2	false or incomplete information; providing
3	certain immunity from civil liability;
4	protecting certain information from discovery
5	in legal or administrative proceedings;
6	providing for enforcement by the Agency for
7	Health Care Administration; providing for
8	disposition of fines; requiring rules; amending
9	ss. 20.43, 455.712, and 468.520, F.S.; deleting
10	references to health care services pools in
11	provisions relating to the Department of
12	Health; correcting a cross reference; amending
13	ss. 39.202, 90.803, 110.1127, 112.0455, 119.07,
14	232.50, 242.335, 320.0848, 381.0059, 381.60225,
15	383.305, 390.015, 393.067, 393.0674, 394.459,
16	394.875, 355.0055, 395.0199, 395.3025, 397.461,
17	400.022, 400.071, 400.215, 400.414, 400.4174,
18	400.426, 400.428, 400.462, 400.471, 400.495,
19	400.506, 400.509, 400.512, 400.5572, 400.628,
20	400.801, 400.805, 400.906, 400.931, 400.95,
21	400.953, 400.955, 400.962, 400.964, 402.3025,
22	402.3125, 402.313, 409.175, 409.912, 430.205,
23	447.208, 447.401, 464.018, 468.826, 468.828,
24	483.101, 483.30, 509.032, 744.309, 744.474,
25	744.7081, 775.21, 916.107, 943.0585, and
26	985.05, F.S.; conforming to the act provisions
27	relating to protection of vulnerable adults and
28	the central abuse hotline; repealing s.
29	415.1065, F.S., relating to management of
30	records of the central abuse registry and
31	tracking system; repealing s. 415.1075, F.S.,
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1 relating to amendment of such records, and 2 expunctions, appeals, and exemptions with 3 respect thereto; repealing s. 415.1085, F.S., 4 relating to photographs and medical 5 examinations pursuant to investigations of 6 abuse or neglect of an elderly person or 7 disabled adult; repealing s. 415.109, F.S., relating to abrogation of privileged 8 9 communication in cases involving suspected adult abuse, neglect, or exploitation; 10 providing an appropriation; providing effective 11 12 dates. 13 14 Be It Enacted by the Legislature of the State of Florida: 15 Section 1. Subsection (3) of section 400.6065, Florida 16 17 Statutes, is amended, and subsections (4) through (8) are 18 added to said section, to read: 19 400.6065 Background screening.--20 (3) The agency may grant a provisional license to a 21 hospice applying for an initial license when each individual 22 required by this section to undergo screening has completed 23 the abuse registry and Department of Law Enforcement background check checks, but has not yet received results from 24 25 the Federal Bureau of Investigation. 26 (4) The agency shall require employment or contractor screening as provided in chapter 435, using the level 1 27 28 standards for screening set forth in that chapter, for hospice 29 personnel. 30 31 5

(5) The agency may grant exemptions from 1 2 disqualification from employment under this section as 3 provided in s. 435.07. 4 (6) The administration of each hospice must sign an 5 affidavit annually, under penalty of perjury, stating that all 6 personnel employed or contracted with on or after October 1, 7 1998, who provide hospice services in a facility, or who enter 8 the home of a patient in their service capacity, have been 9 screened. 10 (7) Proof of compliance with the screening 11 requirements of chapter 435 shall be accepted in lieu of the 12 requirements of this section if the person has been 13 continuously employed or registered without a breach in 14 service that exceeds 180 days, the proof of compliance is not 15 more than 2 years old, and the person has been screened, at the discretion of the hospice. 16 17 (8)(a) It is a misdemeanor of the first degree, punishable under s. 775.082 or s. 775.083, for any person 18 19 willfully, knowingly, or intentionally to: 20 1. Fail, by false statement, misrepresentation, 21 impersonation, or other fraudulent means, to disclose in any 22 application for voluntary or paid employment a material fact 23 used in making a determination as to such person's qualifications to be employed or contracted with under this 24 25 section; 26 2. Operate or attempt to operate an entity licensed 27 under this part with persons who do not meet the minimum 28 standards for good moral character as contained in this 29 section; or 30 3. Use information from the criminal records obtained 31 under this section for any purpose other than screening as 6 CODING: Words stricken are deletions; words underlined are additions.

specified in this section, or release such information to any 1 2 other person for any purpose other than screening under this 3 section. 4 (b) It is a felony of the third degree, punishable 5 under s. 775.082, s. 775.083, or s. 775.084, for any person 6 willfully, knowingly, or intentionally to use information from 7 the juvenile records of a person obtained under this section 8 for any purpose other than screening for employment under this 9 section. 10 Section 2. Part XII of chapter 400, Florida Statutes, consisting of s. 400.980, Florida Statutes, is created, 11 12 entitled "Health Care Services Pools." Section 3. Section 402.48, Florida Statutes, is 13 14 renumbered as section 400.980, Florida Statutes, and amended 15 to read: 16 400.980402.48 Health care services pools.--17 (1) As used in this section, the term: 18 (a) "Agency" means the Agency for Health Care 19 Administration. "Department" means the Department of Health. 20 "Health care services pool" means any person, (b) firm, corporation, partnership, or association engaged for 21 hire in the business of providing temporary employment in 22 health care facilities, residential facilities, and agencies 23 for licensed, certified, or trained health care personnel 24 including, without limitation, nursing assistants, nurses' 25 26 aides, and orderlies. However, the term does not include nursing registries, a facility licensed under chapter 400, a 27 health care services pool established within a health care 28 29 facility to provide services only within the confines of such facility, or any individual contractor directly providing 30 31 7

temporary services to a health care facility without use or
 benefit of a contracting agent.

3 (2) Each person who operates a health care services 4 pool must register each separate business location with the 5 agency department. The agency department shall adopt rules 6 and provide forms required for such registration and shall 7 impose a registration fee in an amount sufficient to cover the cost of administering this section. In addition, the 8 9 registrant must provide the agency department with any change of information contained on the original registration 10 application within 14 days prior to after the change. The 11 12 agency department may inspect the offices of any health care services pool at any reasonable time for the purpose of 13 14 determining compliance with this section or the rules adopted under this section. 15

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(3) Each application for registration must include:
(a) The name and address of any person who has an ownership interest in the business, and, in the case of a corporate owner, copies of the articles of incorporation,

19 corporate owner, copies of the articles of incorporation,20 bylaws, and names and addresses of all officers and directors21 of the corporation.

(b) Any other information required by the <u>agency</u>department.

24 (4) Each applicant for registration must comply with 25 the following requirements:

26 (a) Upon receipt of a completed, signed, and dated 27 application, the agency shall require background screening, in 28 accordance with the level 1 standards for screening set forth 29 in chapter 435, of every individual who will have contact with 30 patients. The agency shall require background screening of the 31 managing employee or other similarly titled individual who is

responsible for the operation of the entity, and of the 1 financial officer or other similarly titled individual who is 2 3 responsible for the financial operation of the entity, 4 including billings for services in accordance with the level 2 5 standards for background screening as set forth in chapter 6 435. 7 (b) The agency may require background screening of any other individual who is affiliated with the applicant if the 8 9 agency has a reasonable basis for believing that he or she has been convicted of a crime or has committed any other offense 10 prohibited under the level 2 standards for screening set forth 11 12 in chapter 435. (c) Proof of compliance with the level 2 background 13 14 screening requirements of chapter 435 which has been submitted within the previous 5 years in compliance with any other 15 health care or assisted living licensure requirements of this 16 17 state is acceptable in fulfillment of paragraph (a). (d) A provisional registration may be granted to an 18 19 applicant when each individual required by this section to 20 undergo background screening has met the standards for the 21 Department of Law Enforcement background check but the agency has not yet received background screening results from the 22 Federal Bureau of Investigation. A standard registration may 23 be granted to the applicant upon the agency's receipt of a 24 25 report of the results of the Federal Bureau of Investigation 26 background screening for each individual required by this section to undergo background screening which confirms that 27 all standards have been met, or upon the granting of a 28 29 disqualification exemption by the agency as set forth in chapter 435. Any other person who is required to undergo level 30 2 background screening may serve in his or her capacity 31 9

pending the agency's receipt of the report from the Federal 1 Bureau of Investigation. However, the person may not continue 2 3 to serve if the report indicates any violation of background 4 screening standards and if a disqualification exemption has 5 not been requested of and granted by the agency as set forth 6 in chapter 435. 7 (e) Each applicant must submit to the agency, with its 8 application, a description and explanation of any exclusions, 9 permanent suspensions, or terminations of the applicant from the Medicare or Medicaid programs. Proof of compliance with 10 the requirements for disclosure of ownership and controlling 11 12 interests under the Medicaid or Medicare programs may be accepted in lieu of this submission. 13 14 (f) Each applicant must submit to the agency a 15 description and explanation of any conviction of an offense prohibited under the level 2 standards of chapter 435 which 16 17 was committed by a member of the board of directors of the applicant, its officers, or any individual owning 5 percent or 18 19 more of the applicant. This requirement does not apply to a 20 director of a not-for-profit corporation or organization who 21 serves solely in a voluntary capacity for the corporation or organization, does not regularly take part in the day-to-day 22 23 operational decisions of the corporation or organization, receives no remuneration for his or her services on the 24 corporation's or organization's board of directors, and has no 25 26 financial interest and no family members having a financial interest in the corporation or organization, if the director 27 and the not-for-profit corporation or organization include in 28 the application a statement affirming that the director's 29 30 relationship to the corporation satisfies the requirements of 31 this paragraph. 10

(g) A registration may not be granted to an applicant 1 if the applicant or managing employee has been found guilty 2 3 of, regardless of adjudication, or has entered a plea of nolo contendere or guilty to, any offense prohibited under the 4 5 level 2 standards for screening set forth in chapter 435, 6 unless an exemption from disqualification has been granted by 7 the agency as set forth in chapter 435. 8 (h) The provisions of this section which require an 9 applicant for registration to undergo background screening shall stand repealed on June 30, 2001, unless reviewed and 10 saved from repeal through reenactment by the Legislature. 11 12 (i) Failure to provide all required documentation 13 within 30 days after a written request from the agency will 14 result in denial of the application for registration. 15 (j) The agency must take final action on an application for registration within 60 days after receipt of 16 17 all required documentation. (k) The agency may deny, revoke, or suspend the 18 19 registration of any applicant or registrant who: 20 1. Has falsely represented a material fact in the 21 application required by paragraph (e) or paragraph (f), or has 22 omitted any material fact from the application required by 23 paragraph (e) or paragraph (f); or 2. Has had prior action taken against the applicant 24 under the Medicaid or Medicare program as set forth in 25 26 paragraph (e). 27 3. Fails to comply with this section or applicable 28 rules. 29 4. Commits an intentional, reckless, or negligent act 30 that materially affects the health or safety of a person 31 receiving services. 11

1 (5) It is a misdemeanor of the first degree, 2 punishable under s. 775.082 or s. 775.083, for any person 3 willfully, knowingly, or intentionally to: (a) Fail, by false statement, misrepresentation, 4 impersonation, or other fraudulent means, to disclose in any 5 6 application for voluntary or paid employment a material fact 7 used in making a determination as to an applicant's 8 qualifications to be a contractor under this section; 9 (b) Operate or attempt to operate an entity registered under this part with persons who do not meet the minimum 10 standards of chapter 435 as contained in this section; or 11 (c) Use information from the criminal records obtained 12 under this section for any purpose other than screening an 13 14 applicant for temporary employment as specified in this 15 section, or release such information to any other person for any purpose other than screening for employment under this 16 17 section. (6) It is a felony of the third degree, punishable 18 19 under s. 775.082, s. 775.083, or s. 775.084, for any person 20 willfully, knowingly, or intentionally to use information from 21 the juvenile records of a person obtained under this section for any purpose other than screening for employment under this 22 23 section. (7) It is unlawful for a person to offer or advertise 24 services, as defined by rule, to the public without obtaining 25 26 a certificate of registration from the Agency for Health Care Administration. It is unlawful for any holder of a certificate 27 28 of registration to advertise or hold out to the public that he 29 or she holds a certificate of registration for other than that 30 for which he or she actually holds a certificate of 31 12

registration. Any person who violates this subsection is 1 2 subject to injunctive proceedings under s. 400.515. 3 (8) (4) Each registration shall be for a period of 2 4 years. The application for renewal must be received by the 5 agency department at least 30 20 days before the expiration 6 date of the registration. An application for a new 7 registration is required within 30 days prior to upon the sale 8 of a controlling interest in a health care services pool. 9 (9) (5) A health care services pool may not require an employee to recruit new employees from persons employed at a 10 health care facility to which the health care services pool 11 12 employee is assigned. Nor shall a health care facility to which employees of a health care services pool are assigned 13 14 recruit new employees from the health care services pool. 15 (10) (6) A health care services pool shall document 16 that each temporary employee provided to a health care 17 facility is licensed and has met the licensing, certification, 18 training, or and continuing education requirements, as 19 established by the appropriate regulatory agency, for the 20 position in which he or she will be working. 21 (11) (1)(7) When referring persons for temporary 22 employment in health care facilities, a health care services 23 pool shall comply with all pertinent state and federal laws, rules, and regulations of the appropriate regulatory agency 24 25 relating to health, background screening, and other 26 qualifications required of persons working in a facility of that type of personnel employed in health care facilities. 27 28 $(12)\frac{(8)}{(8)}$ (a) As a condition of registration and prior to 29 the issuance or renewal of a certificate of registration, a health care services pool applicant must prove financial 30 responsibility to pay claims, and costs ancillary thereto, 31 13

1 arising out of the rendering of services or failure to render 2 services by the pool or by its employees in the course of 3 their employment with the pool. The <u>agency</u> department shall 4 promulgate rules establishing minimum financial responsibility 5 coverage amounts which shall be adequate to pay potential 6 claims and costs ancillary thereto.

7 (b) Each health care services pool shall give written 8 notification to the agency department within 20 days after any 9 change in the method of assuring financial responsibility or upon cancellation or nonrenewal of professional liability 10 insurance. Unless the pool demonstrates that it is otherwise 11 12 in compliance with the requirements of this section, the 13 agency department shall suspend the registration license of 14 the pool pursuant to ss. 120.569 and 120.57. Any suspension 15 under this section shall remain in effect until the pool demonstrates compliance with the requirements of this section. 16

17 (c) Proof of financial responsibility must be
18 demonstrated to the satisfaction of the <u>agency</u> department,
19 through one of the following methods:

1. Establishing and maintaining an escrow account
 consisting of cash or assets eligible for deposit in
 accordance with s. 625.52;

23 2. Obtaining and maintaining an unexpired irrevocable letter of credit established pursuant to chapter 675. 24 Such letters of credit shall be nontransferable and nonassignable 25 26 and shall be issued by any bank or savings association 27 organized and existing under the laws of this state or any bank or savings association organized under the laws of the 28 29 United States that has its principal place of business in this state or has a branch office which is authorized under the 30 31

laws of this state or of the United States to receive deposits 1 2 in this state; or 3 3. Obtaining and maintaining professional liability coverage from one of the following: 4 5 a. An authorized insurer as defined under s. 624.09; 6 b. An eligible surplus lines insurer as defined under 7 s. 626.918(2); 8 c. A risk retention group or purchasing group as 9 defined under s. 627.942; or d. A plan of self-insurance as provided in s. 627.357. 10 (d) If financial responsibility requirements are met 11 12 by maintaining an escrow account or letter of credit, as provided in this section, upon the entry of an adverse final 13 14 judgment arising from a medical malpractice arbitration award 15 from a claim of medical malpractice either in contract or tort, or from noncompliance with the terms of a settlement 16 17 agreement arising from a claim of medical malpractice either 18 in contract or tort, the financial institution holding the 19 escrow account or the letter of credit shall pay directly to the claimant the entire amount of the judgment together with 20 all accrued interest or the amount maintained in the escrow 21 account or letter of credit as required by this section, 22 23 whichever is less, within 60 days after the date such judgment became final and subject to execution, unless otherwise 24 mutually agreed to in writing by the parties. If timely 25 26 payment is not made, the agency department shall suspend the 27 registration license of the pool pursuant to procedures set forth by the department through rule. Nothing in this 28 29 paragraph shall abrogate a judgment debtor's obligation to 30 satisfy the entire amount of any judgment. 31

(e) Each health care services pool carrying 1 2 claims-made coverage must demonstrate proof of extended 3 reporting coverage through either tail or nose coverage, in 4 the event the policy is canceled, replaced, or not renewed. 5 Such extended coverage shall provide coverage for incidents 6 that occurred during the claims-made policy period but were 7 reported after the policy period. 8 (f) The financial responsibility requirements of this 9 section shall apply to claims for incidents that occur on or after January 1, 1991, or the initial date of registration in 10 this state, whichever is later. 11 12 (g) Meeting the financial responsibility requirements of this section must be established at the time of issuance or 13 14 renewal of a certificate of registration. 15 (13)(9) The agency department shall adopt rules to implement this section, including rules providing for the 16 17 establishment of: 18 (a) Minimum standards for the operation and 19 administration of health care personnel pools, including procedures for recordkeeping and personnel. 20 21 (b) Fines for the violation of this section in an amount not to exceed\$2,500\$1,000 and suspension or 22 23 revocation of registration. (c) Disciplinary sanctions for failure to comply with 24 this section or the rules adopted under this section. 25 26 Section 4. All powers, duties and functions, rules, records, personnel, property, and unexpended balances of 27 appropriations, allocations, or other funds of the Department 28 29 of Health relating to the regulation of health care services pools are transferred by a type two transfer, as defined in s. 30 31 16 CODING: Words stricken are deletions; words underlined are additions.

20.06(2), Florida Statutes, from the Department of Health to 1 the Agency for Health Care Administration. 2 3 Section 5. Section 415.102, Florida Statutes, is 4 amended to read: 5 415.102 Definitions of terms used in ss. 6 415.101-415.113.--As used in ss. 415.101-415.113, the term: 7 (1) "Abuse" means any willful act or threatened act 8 that causes or is likely to cause significant impairment to a 9 vulnerable adult's physical, mental, or emotional health. Abuse includes acts and omissions. "Abuse" means the 10 nonaccidental infliction of physical or psychological injury 11 12 or sexual abuse upon a disabled adult or an elderly person by a relative, caregiver, or household member, or an action by 13 14 any of those persons which could reasonably be expected to 15 result in physical or psychological injury, or sexual abuse of 16 a disabled adult or an elderly person by any person. "Abuse" 17 also means the active encouragement of any person by a relative, caregiver, or household member to commit an act that 18 19 inflicts or could reasonably be expected to result in physical 20 or psychological injury to a disabled adult or an elderly 21 person. 22 (2) "Alleged perpetrator" means a person who has been 23 named by a reporter as the person responsible for abusing, neglecting, or exploiting a vulnerable disabled adult or an 24 elderly person. "Alleged perpetrator" also means a person who 25 26 has been named by an adult protective investigator, in a 27 report that has been classified as proposed confirmed, as the person responsible for abusing, neglecting, or exploiting a 28 29 disabled adult or an elderly person. "Capacity to consent" means that a vulnerable 30 (3) disabled adult or elderly person has sufficient understanding 31 17

to make and communicate responsible decisions regarding the 1 vulnerable disabled adult's or elderly person's person or 2 3 property, including whether or not to accept protective 4 services offered by the department. 5 (4) "Caregiver" means a person who has been entrusted б with or has assumed the responsibility for frequent and 7 regular care of or services to a vulnerable disabled adult or 8 an elderly person on a temporary or permanent basis and who 9 has a commitment, agreement, or understanding with that person or that person's guardian that a caregiver role exists. 10 "Caregiver" includes, but is not limited to, relatives, 11 12 household members, guardians, neighbors, and employees and volunteers of facilities as defined in subsection(8)(13). 13 14 For the purpose of departmental investigative jurisdiction, the term "caregiver" does not include law enforcement officers 15 or employees of municipal or county detention facilities or 16 17 the Department of Corrections while acting in an official 18 capacity. 19 (5) "Closed without classification" means the closure 20 of a report in which an adult protective investigator 21 determines that: 22 (a) Some evidence exists that abuse, neglect, or exploitation has occurred, but a preponderance of evidence 23 cannot be established; or 24 25 (b) A preponderance of the evidence exists that abuse, 26 neglect, or exploitation has occurred, but no perpetrator can be identified. 27 (6) "Confirmed report" means a proposed confirmed 28 29 report that has been determined to be valid after a hearing under s. 415.1075(2), a proposed confirmed report for which 30 31 the alleged perpetrator has failed to request amendment or 18 CODING: Words stricken are deletions; words underlined are additions.

expunction within the time allotted for such a request under 1 s. 415.1075(1), or a proposed confirmed report for which the 2 3 alleged perpetrator has failed to request an administrative 4 hearing within the time allotted by s. 415.1075(2). 5 (7) "Criminal justice agency" means any court, any law 6 enforcement agency, or any government agency or subunit 7 thereof as defined under s. 943.045(10). 8 (5) "Deception" means a misrepresentation or 9 concealment of a material fact relating to services rendered, disposition of property, or the use of property intended to 10 benefit a vulnerable disabled adult or an elderly person. 11 12 (6)(9) "Department" means the Department of Children and Family Services. 13 14 (10) "Disabled adult" means a person 18 years of age 15 or older who suffers from a condition of physical or mental incapacitation due to a developmental disability, organic 16 17 brain damage, or mental illness, or who has one or more physical or mental limitations that substantially restrict the 18 19 ability to perform the normal activities of daily living. 20 (11) "Disabled adult in need of services" means a 21 disabled adult who has been determined by an adult protective 22 services investigator to be suffering from the ill effects of 23 neglect not caused by a second party perpetrator and is in need of protective services or other services to prevent 24 25 further harm. 26 (12) "Elderly person" means a person 60 years of age 27 or older who is suffering from the infirmities of aging as 28 manifested by advanced age or organic brain damage, or other 29 physical, mental, or emotional dysfunctioning to the extent that the ability of the person to provide adequately for the 30 person's own care or protection is impaired. 31 19

1 (13) "Elderly person in need of services" means an 2 elderly person who has been determined by an adult protective 3 services investigator to be suffering from the ill effects of 4 neglect not caused by a second party perpetrator and is in 5 need of protective services or other services to prevent 6 further harm. 7 "Exploitation" means a person who: (7)(14)(a) 8 Stands in a position of trust and confidence with a 9 vulnerable disabled adult or an elderly person and knowingly, by deception or intimidation, obtains or uses, or endeavors to 10 obtain or use, a vulnerable disabled adult's or an elderly 11 12 person's funds, assets, or property with the intent to temporarily or permanently deprive a vulnerable disabled adult 13 14 or an elderly person of the use, benefit, or possession of the 15 funds, assets, or property for the benefit of someone other 16 than the vulnerable disabled adult or elderly person; or 17 2. Knows or should know that the vulnerable disabled 18 adult or elderly person lacks the capacity to consent, and 19 obtains or uses, or endeavors to obtain or use, the vulnerable 20 disabled adult's or elderly person's funds, assets, or property with the intent to temporarily or permanently deprive 21 22 the vulnerable disabled adult or elderly person of the use, 23 benefit, or possession of the funds, assets, or property for the benefit of someone other than the vulnerable disabled 24 25 adult or elderly person. "Exploitation" may include, but is not limited to: 26 (b) Breaches of fiduciary relationships, such as the 27 1. 28 misuse of a power of attorney or the abuse of guardianship 29 duties, resulting in the unauthorized appropriation, sale, or transfer of property; 30 2. Unauthorized taking of personal assets; 31 20 CODING: Words stricken are deletions; words underlined are additions.

3. Misappropriation, misuse, or transfer of moneys 1 2 belonging to a vulnerable disabled adult or elderly person 3 from a personal or joint account; or 4 4. Intentional or negligent failure to effectively use 5 a vulnerable disabled adult's or elderly person's income and 6 assets for the necessities required for that person's support 7 and maintenance. 8 (8)(15) "Facility" means any location providing day or 9 residential care or treatment for vulnerable disabled adults or elderly persons. The term "facility" may include, but is 10 not limited to, any hospital, training center, state 11 12 institution, nursing home, assisted living facility, adult family-care home, adult day care center, group home, or mental 13 14 health treatment center. 15 (9)(16) "False report" means a report of abuse, neglect, or exploitation of a vulnerable disabled adult or an 16 17 elderly person to the central abuse hotline registry and tracking system which is not true unfounded and is maliciously 18 19 made for the purpose of: 20 (a) Harassing, embarrassing, or harming another 21 person; 22 (b) Personal financial gain for the reporting person; 23 (c) Acquiring custody of a vulnerable disabled adult 24 or an elderly person; or (d) Personal benefit for the reporting person in any 25 26 other private dispute involving a vulnerable disabled adult or 27 an elderly person. 28 29 The term "false report" does not include a report of abuse, neglect, or exploitation of a vulnerable disabled adult or an 30 elderly person which is made in good faith to the central 31 21 CODING: Words stricken are deletions; words underlined are additions.

abuse hotline registry and tracking system and which is 1 classified as unfounded at the conclusion of the 2 3 investigation. 4 (10)(17) "Fiduciary relationship" means a relationship 5 based upon the trust and confidence of the vulnerable disabled 6 adult or elderly person in the caregiver, relative, household 7 member, or other person entrusted with the use or management 8 of the property or assets of the vulnerable disabled adult or 9 elderly person. The relationship exists where there is a special confidence reposed in one who in equity and good 10 conscience is bound to act in good faith and with due regard 11 12 to the interests of the vulnerable disabled adult or elderly person. For the purposes of this part, a fiduciary 13 14 relationship may be formed by an informal agreement between 15 the vulnerable disabled adult or elderly person and the other person and does not require a formal declaration or court 16 17 order for its existence. A fiduciary relationship includes, but is not limited to, court-appointed or voluntary guardians, 18 trustees, attorneys, or conservators of a vulnerable disabled 19 adult's or an elderly person's assets or property. 20 21 (11)(18) "Guardian" means a person who has been 22 appointed by a court to act on behalf of a person; a preneed 23 guardian, as provided in chapter 744; or a health care surrogate expressly designated by a principal to make health 24 care decisions on behalf of the principal upon the principal's 25 26 incapacity, as provided in chapter 765. (12)(19) "In-home services" means the provision of 27 nursing, personal care, supervision, or other services to 28 29 vulnerable disabled adults or elderly persons in their own 30 homes. 31 2.2

(13)(20) "Intimidation" means the communication by 1 2 word or act to a vulnerable disabled adult or an elderly 3 person that that person will be deprived of food, nutrition, 4 clothing, shelter, supervision, medicine, medical services, 5 money, or financial support or will suffer physical violence. 6 (14)(21) "Lacks capacity to consent" means a mental 7 impairment that causes a vulnerable disabled adult or an 8 elderly person to lack sufficient understanding or capacity to 9 make or communicate responsible decisions concerning the disabled adult's or elderly person's person or property, 10 including whether or not to accept protective services offered 11 12 by the department. (15)(22) "Neglect" means the failure or omission on 13 14 the part of the caregiver or disabled adult or elderly person to provide the care, supervision, and services necessary to 15 maintain the physical and mental health of the vulnerable 16 17 disabled adult or elderly person, including, but not limited to, food, clothing, medicine, shelter, supervision, and 18 19 medical services, that a prudent person would consider essential for the well-being of a vulnerable disabled adult or 20 an elderly person. The term "neglect" also means the failure 21 of a caregiver to make a reasonable effort to protect a 22 23 vulnerable disabled adult or an elderly person from abuse, neglect, or exploitation by others. "Neglect" is repeated 24 conduct or a single incident of carelessness which produces or 25 26 could reasonably be expected to result in serious physical or psychological injury or a substantial risk of death. 27 28 (23) "No jurisdiction" means the disposition of a 29 report that the department does not investigate because the report does not meet the criteria specified in ss. 30 415.101-415.113. 31 23

1 (16)(24) "Obtains or uses" means any manner of: 2 Taking or exercising control over property; or (a) 3 (b) Making any use, disposition, or transfer of 4 property;-5 (c) Obtaining property by fraud, willful 6 misrepresentation of a future act, or false promise; or 7 (d)1. Conduct otherwise known as stealing; larceny; 8 purloining; abstracting; embezzlement; misapplication; 9 misappropriation; conversion; or obtaining money or property by false pretenses, fraud, or deception; or 10 2. Other conduct similar in nature. 11 12 (25) "Perpetrator" means the person who has been named as causing abuse, neglect, or exploitation of a disabled adult 13 14 or an elderly person in a report that has been classified as confirmed. 15 (17)(26) "Position of trust and confidence" with 16 17 respect to a vulnerable disabled adult or an elderly person 18 means the position of a person who: 19 (a) Is a parent, spouse, adult child, or other 20 relative by blood or marriage of the disabled adult or elderly 21 person; 22 (b) Is a joint tenant or tenant in common with the 23 disabled adult or elderly person; (c) Has a legal or fiduciary relationship with the 24 25 disabled adult or elderly person, including, but not limited 26 to, a court-appointed or voluntary guardian, trustee, 27 attorney, or conservator; or 28 (d) Is a caregiver of the disabled adult or elderly 29 person or any other person who has been entrusted with or has 30 assumed responsibility for the use or management of the 31 24 CODING: Words stricken are deletions; words underlined are additions.

vulnerable elderly person's or disabled adult's funds, assets, 1 2 or property. 3 (18) "Protective investigation" means acceptance of a 4 report from the central abuse hotline alleging abuse, neglect, 5 or exploitation as defined in this section; investigation of 6 the report; determination as to whether action by the court is 7 warranted; and referral of the vulnerable adult to another 8 public or private agency when appropriate. 9 (27) "Property" means anything of value, and includes: 10 (a) Real property, including things growing on, affixed to, and found in land. 11 12 (b) Tangible personal property, including, but not limited to, furniture, jewelry, or clothing and intangible 13 14 personal property, including rights, privileges, interests, and claims. 15 16 (28) "Proposed confirmed report" means a report of 17 abuse, neglect, or exploitation which is made pursuant to s. 415.1034 when an adult protective investigation alleges that 18 19 there is a preponderance of evidence that abuse, neglect, or exploitation occurred and which identifies the alleged 20 21 perpetrator. 22 (19)(29)"Protective investigator" means an authorized 23 agent of the department who receives and investigates reports of abuse, neglect, or exploitation of vulnerable adults. 24 25 'Protective investigator" means an employee of the department 26 responsible for: 27 (a) The onsite investigation, classification, and disposition of all reports alleging abuse, neglect, or 28 29 exploitation of a disabled adult or an elderly person; (b) The determination of immediate risk to a disabled 30 adult or an elderly person, which determination must include 31 25

the provision of emergency services and the arrangement for 1 2 immediate in-home and nonemergency services to prevent the recurrence of further abuse, neglect, or exploitation; and 3 4 (c) The evaluation of the need for and referrals to 5 ongoing protective services for a disabled adult or an elderly 6 person. 7 (20)(30) "Protective services" means the provision or 8 arrangement of services to protect a vulnerable disabled adult 9 or an elderly person from further occurrences of abuse, neglect, or exploitation. Such services may include, but are 10 not limited to, protective supervision, placement, and in-home 11 12 and community-based services. (21)(31) "Protective supervision" means those services 13 14 arranged for or implemented by the department to protect vulnerable disabled adults or elderly persons from further 15 occurrences of abuse, neglect, or exploitation during an 16 17 investigation or following a report that has been classified as proposed confirmed or confirmed, or has been closed without 18 19 classification. 20 (22)(32) "Psychological injury" means an injury to the intellectual functioning or emotional state of a vulnerable 21 disabled adult or an elderly person as evidenced by an 22 23 observable or measurable reduction in the vulnerable disabled adult's or elderly person's ability to function within that 24 25 person's customary range of performance and that person's 26 behavior. (23)(33) "Records" means all documents, papers, 27 letters, maps, books, tapes, photographs, films, sound 28 29 recordings, videotapes, or other material, regardless of physical form or characteristics, made or received pursuant to 30 a an adult protective investigation. 31 26

1	(24) (34) "Sexual abuse" means acts of a sexual nature
2	committed for the sexual gratification of the abuser and in
3	the presence of a <u>vulnerable</u> disabled adult or an elderly
4	person without that person's informed consent. "Sexual abuse"
5	includes, but is not limited to, the acts defined in s.
6	794.011(1)(h), fondling, exposure of a <u>vulnerable</u> disabled
7	adult's or elderly person's sexual organs, or the use of a
8	<u>vulnerable</u> disabled adult or an elderly person to solicit for
9	or engage in prostitution or sexual performance. "Sexual
10	abuse" does not include any act intended for a valid medical
11	purpose or any act that may reasonably be construed to be
12	normal caregiving action or appropriate display of affection.
13	(35) "Specified medical personnel" means licensed or
14	certified physicians, osteopathic physicians, nurses,
15	paramedics, advanced registered nurse practitioners,
16	psychologists, psychiatrists, mental health professionals, or
17	any other licensed or certified medical personnel.
18	(36) "Unfounded report" means a report made pursuant
19	to s. 415.1034 in which the department determines that no
20	evidence of abuse, neglect, or exploitation exists.
21	<u>(25)(37) "Victim" means any <u>vulnerable</u> disabled adult</u>
22	or elderly person named in a report of abuse, neglect, or
23	exploitation.
24	(26) "Vulnerable adult" means a person 18 years of age
25	or older whose ability to perform the normal activities of
26	daily living or to provide for his or her own care or
27	protection is impaired due to a mental, emotional, physical,
28	or developmental disability or dysfunctioning, or brain
29	damage, or the infirmities of aging.
30	(27) "Vulnerable adult in need of services" means a
31	vulnerable adult who has been determined by a protective
	27
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investigator to be suffering from the ill effects of neglect 1 2 not caused by a second party perpetrator and is in need of 3 protective services or other services to prevent further harm. 4 Section 6. Section 415.103, Florida Statutes, is 5 amended to read: 6 415.103 Central abuse hotline registry and tracking 7 system.--(1) 8 The department shall establish and maintain a 9 central abuse hotline registry and tracking system that receives all reports made pursuant to s. 415.1034 in writing 10 or through a single statewide toll-free telephone number. Any 11 12 person may use the statewide toll-free telephone number to report known or suspected abuse, neglect, or exploitation of a 13 14 vulnerable disabled adult or an elderly person at any hour of the day or night, any day of the week. The central abuse 15 16 hotline registry and tracking system must be operated in such 17 a manner as to enable the department to: 18 (a) Accept reports for investigation when there is a 19 reasonable cause to suspect that a vulnerable disabled adult 20 or an elderly person has been or is being abused, neglected, 21 or exploited. 22 (b) Determine whether the allegations made by the 23 reporter require an immediate, 24-hour, or next-working-day 24 response priority. (c) When appropriate, refer calls that do not allege 25 the abuse, neglect, or exploitation of a vulnerable disabled 26 27 adult or an elderly person to other organizations that might better resolve the reporter's concerns. 28 29 (d) Immediately identify and locate prior reports of 30 abuse, neglect, or exploitation through the central abuse hotline registry and tracking system. 31 28

(e) Track critical steps in the investigative process 1 2 to ensure compliance with all requirements for all reports. 3 (f) Maintain data to facilitate the production of 4 aggregate statistical reports for monitoring patterns of 5 abuse, neglect, or exploitation of disabled adults or elderly 6 persons. 7 Serve as a resource for the evaluation, (g) 8 management, and planning of preventive and remedial services 9 for vulnerable disabled adults or elderly persons who have been subject to abuse, neglect, or exploitation. 10 (2) Upon receiving an oral or written report of known 11 12 or suspected abuse, neglect, or exploitation of a vulnerable disabled adult or an elderly person, the central abuse hotline 13 14 registry and tracking system must determine if the report 15 requires an immediate onsite protective investigation. For reports requiring an immediate onsite protective 16 17 investigation, the central abuse hotline registry and tracking 18 system must immediately notify the department's designated 19 adult protective investigative district staff responsible for protective investigations to ensure prompt initiation of an 20 21 onsite investigation. For reports not requiring an immediate onsite protective investigation, the central abuse hotline 22 23 registry and tracking system must notify the department's designated adult protective investigative district staff 24 responsible for protective investigations in sufficient time 25 26 to allow for an investigation to be commenced within 24 hours. At the time of notification of district staff with respect to 27 the report, the central abuse hotline registry and tracking 28 29 system must also provide any known information on any previous 30 report concerning a subject of the present report or any 31

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pertinent information relative to the present report or any 1 noted earlier reports. 2 3 (3) The department shall set standards, priorities, 4 and policies to maximize the efficiency and effectiveness of 5 the central abuse hotline registry and tracking system. Section 7. Section 415.1034, Florida Statutes, is б 7 amended to read: 8 415.1034 Mandatory reporting of abuse, neglect, or 9 exploitation of vulnerable disabled adults or elderly persons; 10 mandatory reports of death .--(1) MANDATORY REPORTING. --11 12 (a) Any person, including, but not limited to, any: 1. Physician, osteopathic physician, medical examiner, 13 14 chiropractic physician, nurse, or hospital personnel engaged in the admission, examination, care, or treatment of 15 16 vulnerable disabled adults or elderly persons; 17 2. Health professional or mental health professional other than one listed in subparagraph 1.; 18 19 3. Practitioner who relies solely on spiritual means 20 for healing; 21 4. Nursing home staff; assisted living facility staff; adult day care center staff; adult family-care home staff; 22 23 social worker; or other professional adult care, residential, or institutional staff; 24 5. State, county, or municipal criminal justice 25 26 employee or law enforcement officer; 27 6. Human rights advocacy committee or long-term care ombudsman council member; or 28 29 7. Bank, savings and loan, or credit union officer, 30 trustee, or employee, 31 30

who knows, or has reasonable cause to suspect, that a 1 vulnerable disabled adult or an elderly person has been or is 2 3 being abused, neglected, or exploited shall immediately report 4 such knowledge or suspicion to the central abuse hotline 5 registry and tracking system on the single statewide toll-free 6 telephone number. 7 (b) To the extent possible, a report made pursuant to 8 paragraph (a) must contain, but need not be limited to, the 9 following information: Name, age, race, sex, physical description, and 10 1. location of each victim disabled adult or an elderly person 11 12 alleged to have been abused, neglected, or exploited. 2. Names, addresses, and telephone numbers of the 13 14 victim's disabled adult's or elderly person's family members. 15 Name, address, and telephone number of each alleged 3. 16 perpetrator. 4. Name, address, and telephone number of the 17 18 caregiver of the victim disabled adult or elderly person, if 19 different from the alleged perpetrator. 20 5. Name, address, and telephone number of the person reporting the alleged abuse, neglect, or exploitation. 21 22 6. Description of the physical or psychological 23 injuries sustained. 7. Actions taken by the reporter, if any, such as 24 25 notification of the criminal justice agency. 26 8. Any other information available to the reporting 27 person which may establish the cause of abuse, neglect, or 28 exploitation that occurred or is occurring. 29 (2) MANDATORY REPORTS OF DEATH. -- Any person who is 30 required to investigate reports of abuse, neglect, or exploitation and who has reasonable cause to suspect that a 31 31 CODING: Words stricken are deletions; words underlined are additions.

vulnerable disabled adult or an elderly person died as a 1 result of abuse, neglect, or exploitation shall immediately 2 report the suspicion to the appropriate medical examiner, to 3 4 the appropriate criminal justice agency, and to the 5 department, notwithstanding the existence of a death certificate signed by a practicing physician. The medical б 7 examiner shall accept the report for investigation pursuant to s. 406.11 and shall report the findings of the investigation, 8 9 in writing, to the appropriate local criminal justice agency, the appropriate state attorney, and the department. Autopsy 10 reports maintained by the medical examiner are not subject to 11 12 the confidentiality requirements provided for in s. 415.107. Section 8. Section 415.1035, Florida Statutes, is 13 14 amended to read: 15 415.1035 Facility's duty to inform residents of their right to report abusive, neglectful, or exploitive 16 17 practices. -- The department shall work cooperatively with the Agency for Health Care Administration and the Department of 18 19 Elderly Affairs to ensure that every facility that serves 20 vulnerable adults informs residents of their right to report abusive, neglectful, or exploitive practices. Each facility 21 must establish appropriate policies and procedures to 22 23 facilitate such reporting. (1) Every facility that serves disabled adults or 24 25 elderly persons must inform residents of their right to report 26 abusive, neglectful, or exploitive practices and must 27 establish appropriate policies and procedures to facilitate 28 such reporting. 29 (2) The statewide toll-free telephone number for the central abuse registry and tracking system must be posted in 30 all facilities operated by, under contract with, or licensed 31 32

by the department or the Agency for Health Care Administration 1 which provide services to disabled adults or elderly persons. 2 3 Such posting must be clearly visible and in a prominent place within the facility and must be accompanied by the words, "To 4 5 Report the Abuse, Neglect, or Exploitation of a Disabled Adult 6 or an Elderly Person, Please Call:...." Section 9. Subsection (1) of section 415.1036, Florida 7 8 Statutes, is amended to read: 9 415.1036 Immunity.--(1) Any person who participates in making a report 10 under s. 415.1034 or participates in a judicial proceeding 11 12 resulting therefrom is presumed to be acting in good faith and, unless lack of good faith is shown by clear and 13 14 convincing evidence, is immune from any liability, civil or criminal, that otherwise might be incurred or imposed. 15 This section does not grant immunity, civil or criminal, to any 16 person who is suspected of having abused, neglected, or 17 18 exploited, or committed any illegal act upon or against, a 19 vulnerable disabled adult or an elderly person. Further, a resident or employee of a facility that serves vulnerable 20 disabled adults or elderly persons may not be subjected to 21 reprisal or discharge because of the resident's or employee's 22 23 actions in reporting abuse, neglect, or exploitation pursuant to s. 415.1034. 24 25 Section 10. Section 415.104, Florida Statutes, is 26 amended to read: 415.104 Protective services investigations of cases of 27 abuse, neglect, or exploitation of vulnerable aged persons or 28 29 disabled adults; transmittal of records to state attorney.--30 (1) The department shall, upon receipt of a report alleging abuse, neglect, or exploitation of a vulnerable an 31 33

aged person or disabled adult, begin commence, or cause to be 1 commenced within 24 hours, a protective services investigation 2 of the facts alleged therein. If, upon arrival of the 3 4 protective investigator at the scene of the incident, a 5 caregiver refuses to allow the department to begin a protective services investigation or interferes with the 6 7 department's ability to conduct of such an investigation, the 8 appropriate law enforcement agency shall be contacted for 9 assistance to assist the department in commencing the protective services investigation. If, during the course of 10 the investigation, the department has reason to believe that 11 12 the abuse, neglect, or exploitation is perpetrated by a second party, the appropriate law enforcement criminal justice agency 13 14 and state attorney shall be orally notified. The department and the law enforcement agency shall cooperate to allow the 15 criminal investigation to proceed concurrently with, and not 16 17 be hindered by, the protective investigation. in order that such agencies may begin a criminal investigation concurrent 18 19 with the protective services investigation of the department. In an institutional investigation, the alleged perpetrator may 20 be represented by an attorney, at his or her own expense, 21 or accompanied by another person, if the person or the attorney 22 23 executes an affidavit of understanding with the department and agrees to comply with the confidentiality provisions of s. 24 415.107. The absence of an attorney or other person does not 25 26 prevent the department from proceeding with other aspects of the investigation, including interviews with other persons. 27 The department shall make a preliminary written report to the 28 29 law enforcement criminal justice agencies within 5 working days after the oral report. The department shall, within 24 30 hours after receipt of the report, notify the appropriate 31

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human rights advocacy committee, or long-term care ombudsman 1 2 council, when appropriate, that an alleged abuse, neglect, or exploitation perpetrated by a second party has occurred. 3 4 Notice to the human rights advocacy committee or long-term 5 care ombudsman council may be accomplished orally or in 6 writing and shall include the name and location of the 7 vulnerable aged person or disabled adult alleged to have been 8 abused, neglected, or exploited and the nature of the report. 9 (2) Upon commencing an investigation, the protective investigator shall inform all of the vulnerable adults and 10 alleged perpetrators named in the report of the following: 11 12 (a) The names of the investigators and identifying 13 credentials from the department. (b) The purpose of the investigation. 14 15 (c) That the victim, the victim's guardian, the victim's caregiver, and the alleged perpetrator, and legal 16 17 counsel for any of those persons, have a right to a copy of 18 the report at the conclusion of the investigation. 19 (d) The name and telephone number of the protective 20 investigator's supervisor available to answer questions. 21 (e) That each person has the right to obtain his or 22 her own attorney. 23 Any person being interviewed by a protective investigator may 24 be represented by an attorney, at the person's own expense, or 25 26 may choose to have another person present. The other person 27 present may not be an alleged perpetrator in any report currently under investigation. Before participating in such 28 29 interview, the other person present shall execute an agreement to comply with the confidentiality requirements of ss. 30 415.101-415.113. The absence of an attorney or other person 31 35

does not prevent the department from proceeding with other 1 aspects of the investigation, including interviews with other 2 3 persons. In an investigative interview with a vulnerable 4 adult, the protective investigator may conduct the interview 5 with no other person present. 6 (3) For each report it receives, the department shall 7 perform an onsite investigation to: 8 (a) Determine that the person is a vulnerable an aged 9 person or disabled adult as defined in s. 415.102. (b) Determine whether the person is a vulnerable adult 10 in need of services, as defined in s. 415.102. 11 12 (c)(b) Determine the composition of the family or household, including the name, address, date of birth, social 13 14 security number, sex, and race of each aged person in the 15 household or disabled adult named in the report; any others in the household or in the care of the caregiver, or any other 16 17 persons responsible for the aged person's or disabled adult's 18 welfare; and any other adults in the same household. 19 (d) (d) (c) Determine whether there is an indication that a 20 vulnerable any aged person or disabled adult is abused, neglected, or exploited., including a determination of harm or 21 threatened harm to any aged person or disabled adult; 22 23 (e) Determine the nature and extent of present or prior injuries, abuse, or neglect, and any evidence thereof. 24 (f) Determine, if possible, ; and a determination as to 25 26 the person or persons apparently responsible for the abuse, neglect, or exploitation, including the name, address, date of 27 birth, social security number, sex, and race of each person to 28 29 be classified as an alleged perpetrator in a proposed confirmed report. An alleged perpetrator named in a proposed 30 confirmed report of abuse, neglect, or exploitation shall 31 36
cooperate in the provision of the required data for the 1 central abuse registry and tracking system to the fullest 2 3 extent possible. 4 (g) (d) Determine the immediate and long-term risk to 5 each vulnerable aged person or disabled adult through 6 utilization of standardized risk assessment instruments. 7 (h)(e) Determine the protective, treatment, and 8 ameliorative services necessary to safeguard and ensure the vulnerable aged person's or disabled adult's well-being and 9 cause the delivery of those services through the early 10 intervention of the departmental worker responsible for 11 12 service provision and management of identified services. (4) (4) (2) No later than 60 30 days after receiving the 13 14 initial report, the designated protective investigative adult services staff of the department shall complete the its 15 16 investigation and classify the report as proposed confirmed or unfounded or close the report without classification and 17 notify the guardian of the vulnerable aged person or disabled 18 19 adult, the vulnerable aged person or disabled adult, and the 20 caregiver of any recommendations of services to be provided to 21 ameliorate the causes or effects of abuse, neglect, or 22 exploitation alleged perpetrator. These findings must be reported to the department's central abuse registry and 23 tracking system. For proposed confirmed reports, after 24 25 receiving the final administrative order rendered in a hearing 26 requested pursuant to s. 415.103(3)(d) or after the 30-day 27 period during which an alleged perpetrator may request such a 28 hearing has expired, the department shall classify the report 29 of abuse, neglect, or exploitation as confirmed or unfounded 30 and shall report its findings to the department's central 31 37

abuse registry and tracking system, and must do so in 1 accordance with the final order if a hearing was held. 2 3 (5)(3) Whenever the law enforcement criminal justice 4 agency and the department have conducted independent 5 investigations, the law enforcement criminal justice agency 6 shall, within 5 working days after concluding its 7 investigation, report its findings from its investigation to 8 the state attorney and to the department. 9 (6) (4) Upon receipt of a report which alleges that an employee or agent of the department acting in an official 10 11 capacity has committed an act of abuse, neglect, or exploitation, the department shall commence, or cause to be 12 commenced within 24 hours, a protective services investigation 13 14 and shall notify the state attorney in whose circuit the alleged abuse, neglect, or exploitation occurred. 15 16 (7) (7) (5) With respect to any case of reported abuse, 17 neglect, or exploitation of a vulnerable an aged person or disabled adult, the department, when appropriate, shall 18 19 transmit all relevant reports received by it which pertain to 20 the investigation to the state attorney of the circuit where 21 the incident occurred. (8)(6) Within 15 days after of completion of the state 22 23 attorney's investigation of a case reported to him or her pursuant to this section, the state attorney shall report his 24 25 or her findings to the department and shall include a 26 determination of whether or not prosecution is justified and appropriate in view of the circumstances of the specific case. 27 28 (9) (7) The department shall not use a warning, 29 reprimand, or disciplinary action against an employee, found in that employee's personnel records, as the sole basis for a 30 finding of abuse, neglect, or exploitation. 31 38

1 Section 11. Section 415.1045, Florida Statutes, is 2 amended to read: 3 415.1045 Protective investigations; onsite 4 investigations; Photographs, videotapes, and medical 5 examinations; abrogation of privileged communications; 6 confidential records and documents; classification or closure 7 of records.--8 (1) PROTECTIVE INVESTIGATIONS.--9 (a) The department shall, upon receipt of a report alleging abuse or neglect of a disabled adult or an elderly 10 11 person, commence, or cause to be commenced within 24 hours, a protective investigation of the facts alleged therein. The 12 department shall, upon receipt of a report alleging only the 13 14 exploitation of a disabled adult or an elderly person, commence, or cause to be commenced within 24 hours, excluding 15 Saturdays, Sundays, and legal holidays, a protective 16 investigation of the facts alleged therein. 17 18 (b) Upon commencing an investigation, the adult 19 protective investigator shall inform all disabled adults and 20 elderly persons and alleged perpetrators named in the report 21 of the following: 22 1. The names of the investigators and identifying 23 credentials from the department. 2. The purpose of the investigation. 24 25 3. The possible consequences of the investigation. 26 4. That the victim, the victim's guardian, the 27 victim's caregiver, and the alleged perpetrator, and legal 28 counsel for any of those persons, have a right to a copy of 29 the report at the conclusion of the investigation. 30 31 39

5. That appeal rights may exist and that such rights 1 2 will be explained in writing when appropriate and necessary at 3 the conclusion of the investigation. 4 6. The name and telephone number of the adult 5 protective investigator's supervisor available to answer 6 questions. 7 (c) Except as provided in paragraph (d), in an 8 investigative interview, any person being interviewed may be 9 represented by an attorney, at the person's own expense, or may choose to have another person present. The other person 10 present may not be an alleged perpetrator in any report 11 currently under investigation. Before participating in such 12 interview, the other person present shall execute an agreement 13 14 to comply with the confidentiality requirements of ss. 415.101-415.113. The absence of an attorney or other person 15 does not prevent the department from proceeding with other 16 aspects of the investigation, including interviews with other 17 18 persons. 19 (d) In an investigative interview with the disabled 20 adult or an elderly person, the protective investigator may 21 conduct the interview with no other person present. (2) ONSITE INVESTIGATIONS. -- For each report it 22 receives, the department shall perform an onsite investigation 23 24 to: 25 (a) Determine whether the person is a disabled adult 26 or an elderly person as defined in s. 415.102. 27 (b) Determine whether the person is a disabled adult 28 in need of services or an elderly person in need of services, 29 as defined in s. 415.102. 30 (c) Determine whether there is an indication that any disabled adult or elderly person has been or is being abused, 31 40 CODING: Words stricken are deletions; words underlined are additions.

neglected, or exploited, including a determination of the 1 immediate and long-term risk; the nature and extent of present 2 3 or prior injuries; and the nature and extent of any abuse, 4 neglect, or exploitation, and any evidence thereof. 5 (d) Determine whether protective and ameliorative 6 services are necessary to safeguard and ensure the disabled 7 adult's or elderly person's well-being and cause the delivery 8 of those services. 9 (e) Determine the person or persons apparently 10 responsible for the abuse, neglect, or exploitation. (f) Determine the composition of the family or 11 12 household, including all disabled adults and elderly persons named in the report, all persons in the care of the caregiver, 13 14 any other persons responsible for the disabled adult's or 15 elderly person's welfare, and any other adults or children in the same household. 16 17 (g) Gather appropriate demographic data. Each person must cooperate to the fullest extent possible by providing the 18 19 person's name, address, date of birth, social security number, 20 sex, and race to the department's representative. 21 (1)(3) PHOTOGRAPHS AND VIDEOTAPES.--(a) The adult protective investigator, while 22 23 investigating a report of abuse, neglect, or exploitation, may take or cause to be taken photographs and videotapes of the 24 vulnerable disabled adult or elderly person, and of his or her 25 26 the disabled adult's or elderly person's environment, which are relevant to the investigation. All photographs and 27 videotapes taken during the course of the protective 28 29 investigation are confidential and exempt from public 30 disclosure as provided in s. 415.107. 31 41

(b) Any photographs or videotapes made pursuant to 1 2 this subsection, or copies thereof, must be sent to the 3 department as soon as possible. 4 (2)(4) MEDICAL EXAMINATIONS.--5 (a) With the consent of the vulnerable disabled adult 6 or elderly person who has the capacity to consent or the 7 vulnerable disabled adult's or elderly person's guardian, or 8 pursuant to s. 415.1051, the department may cause the 9 vulnerable disabled adult or elderly person to be referred to a licensed physician or any emergency department in a hospital 10 or health care facility for medical examination, diagnosis, or 11 12 treatment if any of the following circumstances exist: 13 The areas of trauma visible on the vulnerable 14 disabled adult or elderly person indicate a need for medical examination; 15 The vulnerable disabled adult or elderly person 16 2. 17 verbally complains or otherwise exhibits signs or symptoms indicating a need for medical attention as a consequence of 18 19 suspected abuse, neglect, or exploitation; or 20 The vulnerable disabled adult or elderly person is 3. 21 alleged to have been sexually abused. 22 (b) Upon admission to a hospital or health care 23 facility, with the consent of the vulnerable disabled adult or elderly person who has capacity to consent or that person's 24 25 guardian, or pursuant to s. 415.1051, the medical staff of the 26 facility may examine, diagnose, or treat the vulnerable disabled adult or elderly person. If a person who has legal 27 28 authority to give consent for the provision of medical 29 treatment to a vulnerable disabled adult or elderly person has not given or has refused to give such consent, examination and 30 treatment must be limited to reasonable examination of the 31 42

1 patient to determine the medical condition of the patient and 2 treatment reasonably necessary to alleviate the medical 3 condition or to stabilize the patient pending a determination 4 by the court of the department's petition authorizing 5 protective services. Any person may seek an expedited 6 judicial intervention under rule 5.900 of the Florida Probate 7 Rules concerning medical treatment procedures.

(c) Medical examination, diagnosis, and treatment 8 9 provided under this subsection must be paid for by third-party 10 reimbursement, if available, or by the vulnerable disabled adult, if he or she is or elderly person or that person's 11 12 guardian from the disabled adult's or elderly person's assets, if the disabled adult or elderly person is determined to be 13 14 financially able to pay; or, if he or she the disabled adult 15 or elderly person is unable to pay, the department shall pay the costs within available emergency services funds. 16

17 (d) Reports of examination, diagnosis, and treatment 18 made under this subsection, or copies thereof, must be sent to 19 the department as soon as possible.

20 (e) This subsection does not obligate the department
21 to pay for any treatment other than that necessary to
22 alleviate the immediate presenting problems.

(3)(5) ABROGATION OF PRIVILEGED COMMUNICATIONS.--The 23 privileged quality of communication between husband and wife 24 and between any professional and the professional's patient or 25 26 client, and any other privileged communication except that 27 between attorney and client or clergy and person, as such communication relates to both the competency of the witness 28 29 and to the exclusion of confidential communications, does not apply to any situation involving known or suspected abuse, 30 neglect, or exploitation of a vulnerable disabled adult or an 31

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elderly person and does not constitute grounds for failure to 1 report as required by s. 415.1034, for failure to cooperate 2 with the department in its activities under ss. 3 4 415.101-415.113, or for failure to give evidence in any 5 judicial or administrative proceeding relating to abuse, neglect, or exploitation of a vulnerable disabled adult or an 6 7 elderly person. 8 (4)(6) MEDICAL, SOCIAL, OR FINANCIAL RECORDS OR 9 DOCUMENTS. --10 (a) The adult protective investigator, while investigating a report of abuse, neglect, or exploitation, 11 12 must have access to, inspect, and copy all medical, social, or financial records or documents in the possession of any 13 14 person, caregiver, guardian, or facility which are relevant to 15 the allegations under investigation, unless specifically prohibited by the vulnerable disabled adult or elderly person 16 17 who has capacity to consent. (b) The confidentiality of any medical, social, or 18 19 financial record or document that is confidential under state law does not constitute grounds for failure to: 20 21 1. Report as required by s. 415.1034; 22 2. Cooperate with the department in its activities under ss. 415.101-415.113; 23 3. Give access to such records or documents; or 24 25 4. Give evidence in any judicial or administrative 26 proceeding relating to abuse, neglect, or exploitation of a 27 vulnerable disabled adult or an elderly person. 28 (5) ACCESS TO RECORDS AND DOCUMENTS.--If any person 29 refuses to allow the protective investigator to have access 30 to, inspect, or copy any medical, social, or financial record or document in the possession of any person, caregiver, 31 44

guardian, or facility which is relevant to the allegations 1 under investigation, the department may petition the court for 2 3 an order requiring the person to allow access to the record or document. The petition must allege specific facts sufficient 4 5 to show that the record or document is relevant to the 6 allegations under investigation and that the person refuses to 7 allow access to such record or document. If the court finds 8 by a preponderance of the evidence that the record or document 9 is relevant to the allegations under investigation, the court may order the person to allow access to and permit the 10 inspection or copying of the medical, social, or financial 11 12 record or document. (6) WORKING AGREEMENTS.--The department shall enter 13 14 into working agreements with the jurisdictionally responsible county sheriffs' office or local police department that will 15 be the lead agency when conducting any criminal investigation 16 17 arising from an allegation of abuse, neglect, or exploitation of a vulnerable adult. The working agreement must specify how 18 19 the requirements of this chapter will be met. For the purposes 20 of such agreement, the jurisdictionally responsible law enforcement entity is authorized to share Florida criminal 21 history and local criminal history information that is not 22 23 otherwise exempt from s. 119.07(1) with the district personnel. A law enforcement entity entering into such 24 agreement must comply with s. 943.0525. Criminal justice 25 26 information provided by such law enforcement entity shall be 27 used only for the purposes specified in the agreement and 28 shall be provided at no charge. Notwithstanding any other 29 provision of law, the Department of Law Enforcement shall provide to the department electronic access to Florida 30 criminal justice information which is lawfully available and 31 45

not exempt from s. 119.07(1), only for the purpose of 1 2 protective investigations and emergency placement. As a 3 condition of access to such information, the department shall be required to execute an appropriate user agreement 4 5 addressing the access, use, dissemination, and destruction of 6 such information and to comply with all applicable laws and 7 rules of the Department of Law Enforcement. 8 (7) CLASSIFICATIONS AND CLOSURES.--No later than 45 9 days after receiving an initial report in which the department 10 has jurisdiction, the adult protective investigator shall complete the investigation and classify the report as proposed 11 12 confirmed or unfounded, or close the report without classification. The adult protective investigator must 13 document the details of the investigation, close the report, 14 15 and enter the data into the central abuse registry and tracking system no later than 60 days after receiving the 16 17 initial report. Section 12. Section 415.105, Florida Statutes, is 18 19 amended to read: 20 415.105 Provision of protective services with consent; 21 withdrawal of consent; interference.--22 (1) PROTECTIVE SERVICES WITH CONSENT.--If the department determines through its investigation that a 23 vulnerable disabled adult or an elderly person demonstrates a 24 need for protective services or protective supervision, the 25 department shall immediately provide, or arrange for the 26 27 provision of, protective services or protective supervision, including in-home services, provided that the vulnerable 28 29 disabled adult or elderly person consents. A vulnerable adult disabled person in need of services as defined in s. 415.102 30 shall be referred to the community care for disabled adults 31 46

program, or. An elderly person in need of services as defined 1 in s. 415.102 shall be referred to the community care for the 2 3 elderly program administered by the Department of Elderly 4 Affairs. 5 (2) WITHDRAWAL OF CONSENT.--If the vulnerable disabled 6 adult or elderly person withdraws consent to the receipt of 7 protective services or protective supervision, the services 8 may not be provided, except pursuant to s. 415.1051. 9 (3) INTERFERENCE WITH THE PROVISION OF PROTECTIVE SERVICES .-- When any person refuses to allow the provision of 10 protective services to a vulnerable adult who has the capacity 11 12 to consent to services, the department shall petition the court for an order enjoining the person from interfering with 13 14 the provision of protective services. The petition must 15 allege specific facts sufficient to show that the vulnerable adult is in need of protective services and that the person 16 17 refuses to allow the provision of such services. If the court finds by clear and convincing evidence that the vulnerable 18 19 adult is in need of protective services and that the person 20 refuses to allow the provision of such services, the court may 21 issue an order enjoining the person from interfering with the 22 provision of protective services to the vulnerable adult. 23 Section 13. Section 415.1051, Florida Statutes, is amended to read: 24 25 415.1051 Protective services interventions when 26 capacity to consent is lacking; nonemergencies; emergencies; orders; limitations.--27 (1) NONEMERGENCY PROTECTIVE SERVICES 28 29 INTERVENTIONS.--If the department has reasonable cause to believe that a vulnerable disabled adult or elderly person is 30 being abused, neglected, or exploited and is in need of 31 47 CODING: Words stricken are deletions; words underlined are additions.

protective services but lacks the capacity to consent to 1 protective services, the department shall petition the court 2 3 for an order authorizing the provision of protective services. 4 (a) Nonemergency protective services petition. -- The 5 petition must state the name, age, and address of the 6 vulnerable disabled adult or elderly person, allege specific 7 facts sufficient to show that the vulnerable disabled adult or 8 elderly person is in need of protective services and lacks the 9 capacity to consent to them, and indicate the services needed. (b) Notice.--Notice of the filing of the petition and 10 a copy of the petition must be given to the vulnerable 11 12 disabled adult or elderly person, to that person's spouse, guardian, and legal counsel, and, when known, to the adult 13 14 children or next of kin of the vulnerable disabled adult or 15 elderly person. Such notice must be given at least 5 days 16 before the hearing. 17 (c) Hearing.--18 1. The court shall set the case for hearing within 14 19 days after the filing of the petition. The vulnerable 20 disabled adult or elderly person and any person given notice of the filing of the petition have the right to be present at 21 the hearing. The department must make reasonable efforts to 22 23 ensure the presence of the vulnerable disabled adult or elderly person at the hearing. 24 25 The vulnerable disabled adult or elderly person has 2. 26 the right to be represented by legal counsel at the hearing. 27 The court shall appoint legal counsel to represent a 28 vulnerable disabled adult or elderly person who is without 29 legal representation. 30 3. The court shall determine whether: 31 48 CODING: Words stricken are deletions; words underlined are additions.

a. Protective services, including in-home services, 1 2 are necessary.for the disabled adult or elderly person; and 3 The vulnerable disabled adult or elderly person b. 4 lacks the capacity to consent to the provision of such 5 services. 6 (d) Hearing findings.--If at the hearing the court 7 finds by clear and convincing evidence that the vulnerable disabled adult or elderly person is in need of protective 8 9 services and lacks the capacity to consent to protective services, the court may issue an order authorizing the 10 provision of protective services. If an order for protective 11 12 services is issued, it must include a statement of the services to be provided and designate an individual or agency 13 14 to be responsible for performing or obtaining the essential services on behalf of the vulnerable disabled adult or elderly 15 16 person or otherwise consenting to protective services on 17 behalf of the vulnerable disabled adult or elderly person. (e) Continued protective services .--18 19 1. No more than 60 days after the date of the order 20 authorizing the provision of protective services, the 21 department shall petition the court to determine whether: a. Protective services will be continued with the 22 23 consent of the vulnerable disabled adult or elderly person pursuant to subsection (1); 24 25 b. Protective services will be continued for the 26 vulnerable disabled adult or elderly person who lacks 27 capacity; c. Protective services will be discontinued; or 28 29 A petition for guardianship should be filed d. 30 pursuant to chapter 744. 31 49 CODING: Words stricken are deletions; words underlined are additions. 2. If the court determines that a petition for
 guardianship should be filed pursuant to chapter 744, the
 court, for good cause shown, may order continued protective
 services until it makes a determination regarding the disabled
 adult's or elderly person's capacity.

6 (f) Costs.--The costs of services ordered under this 7 section must be paid by the perpetrator if the perpetrator is 8 financially able to do so; or by third-party reimbursement, if 9 available. If the <u>vulnerable</u> disabled adult or elderly person 10 is unable to pay for guardianship, application may be made to 11 the public guardian for public guardianship services, if 12 available.

EMERGENCY PROTECTIVE SERVICES INTERVENTION. -- If 13 (2) 14 the department has reasonable cause to believe that a 15 vulnerable disabled adult or an elderly person is suffering from abuse or neglect that presents a risk of death or serious 16 17 physical injury to the vulnerable disabled adult or elderly person and that the vulnerable disabled adult or elderly 18 19 person lacks the capacity to consent to emergency protective 20 services, the department may take action under this subsection. If the vulnerable disabled adult or elderly 21 22 person has the capacity to consent and refuses consent to 23 emergency protective services, emergency protective services 24 may not be provided.

(a) Emergency entry of premises.--If, upon arrival at the scene of the incident, consent is not obtained for access to the alleged victim for purposes of conducting a protective investigation under this subsection and the department has reason to believe that the situation presents a risk of death or serious physical injury, a representative of the department and a law enforcement officer may forcibly enter the premises.

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If, after obtaining access to the alleged victim, it is 1 determined through a personal assessment of the situation that 2 3 no emergency exists and there is no basis for emergency 4 protective services intervention under this subsection, the 5 department shall terminate the emergency entry and may provide protective services with the consent of the disabled adult or б 7 elderly person or may petition the court to provide 8 nonemergency protective services or protective supervision 9 pursuant to subsection (1).

(b) Emergency removal from premises.--If it appears 10 that the vulnerable disabled adult or elderly person lacks the 11 12 capacity to consent to emergency protective services and that the vulnerable disabled adult or elderly person, from the 13 14 personal observations of the representative of the department 15 and specified medical personnel or law enforcement officers, is likely to incur a risk of death or serious physical injury 16 17 if such person is not immediately removed from the premises, then the representative of the department shall transport or 18 19 arrange for the transportation of the vulnerable disabled adult or elderly person to an appropriate medical or 20 protective services facility in order to provide emergency 21 protective services. Law enforcement personnel have a duty to 22 23 transport when medical transportation is not available or needed and the vulnerable disabled adult or elderly person 24 presents a threat of injury to self or others. If the 25 26 vulnerable disabled adult's or elderly person's caregiver or guardian is present, the adult protective investigator must 27 28 seek the caregiver's or guardian's consent pursuant to 29 subsection (4) before the vulnerable disabled adult or elderly person may be removed from the premises, unless the adult 30 protective investigator suspects that the vulnerable disabled 31

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1 adult's or elderly person's caregiver or guardian has caused 2 the abuse, neglect, or exploitation to the disabled adult or 3 elderly person. The department shall, within 24 hours after 4 providing or arranging for emergency removal of the <u>vulnerable</u> 5 disabled adult or elderly person, excluding Saturdays, 6 Sundays, and legal holidays, petition the court for an order 7 authorizing emergency protective services.

8 (c) Emergency medical treatment.--If, upon admission 9 to a medical facility, it is the opinion of the medical staff that immediate medical treatment is necessary to prevent 10 serious physical injury or death, and that such treatment does 11 not violate a known health care advance directive prepared by 12 the vulnerable disabled adult or elderly person, the medical 13 14 facility may proceed with treatment to the vulnerable disabled 15 adult or elderly person. If a person with legal authority to give consent for the provision of medical treatment to a 16 17 vulnerable disabled adult or an elderly person has not given or has refused to give such consent, examination and treatment 18 19 must be limited to reasonable examination of the patient to determine the medical condition of the patient and treatment 20 reasonably necessary to alleviate the emergency medical 21 condition or to stabilize the patient pending court 22 23 determination of the department's petition authorizing emergency protective services. Any person may seek an 24 expedited judicial intervention under rule 5.900 of the 25 26 Florida Probate Rules concerning medical treatment procedures. (d) Emergency protective services petition.--A 27 petition filed under this subsection must state the name, age, 28 29 and address of the vulnerable disabled adult or elderly person and allege the facts constituting the emergency protective 30 services intervention and subsequent removal of the vulnerable 31

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1 disabled adult or elderly person or provision of in-home 2 services, the facts relating to the capacity of the <u>vulnerable</u> 3 disabled adult or elderly person to consent to services, the 4 efforts of the department to obtain consent, and the services 5 needed or delivered.

6 (e) Notice.--Notice of the filing of the emergency 7 protective services petition and a copy of the petition must 8 be given to the vulnerable disabled adult or elderly person, 9 to that person's spouse, to that person's guardian, if any, to legal counsel representing the vulnerable disabled adult or 10 elderly person, and, when known, to adult children or next of 11 12 kin of the vulnerable disabled adult or elderly person. Such notice must be given at least 24 hours before any hearing on 13 14 the petition for emergency protective services.

(f) Hearing.--When emergency removal has occurred under this subsection, a hearing must be held within 4 days after the filing of the emergency protective services petition, excluding Saturday, Sunday, and legal holidays, to establish reasonable cause for grounds to continue emergency protective services.

1. The court shall determine, by clear and convincing evidence, whether an emergency existed which justified the emergency protective services intervention, whether the <u>vulnerable disabled</u> adult or elderly person is in need of emergency protective services, whether the <u>vulnerable</u> disabled adult or elderly person lacks the capacity to consent to emergency protective services, and whether:

a. Emergency protective services will continue with
the consent of the <u>vulnerable</u> disabled adult or elderly person
pursuant to s. 415.105(1);

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1 Emergency protective services will continue without b. 2 the consent of the vulnerable disabled adult or elderly person 3 pursuant to subsection (2); or Emergency protective services will be discontinued. 4 c. 5 2. The vulnerable disabled adult or elderly person has 6 the right to be represented by legal counsel at the hearing. 7 The court shall appoint legal counsel to represent a 8 vulnerable disabled adult or an elderly person who is without 9 legal representation. The department must make reasonable efforts to 10 3. 11 ensure the presence of the vulnerable disabled adult or 12 elderly person at the hearing. 4. If an order to continue emergency protective 13 14 services is issued, it must state the services to be provided and designate an individual or agency to be responsible for 15 16 performing or obtaining the essential services on behalf of 17 the disabled adult or elderly person, or otherwise consenting to protective services on behalf of the vulnerable disabled 18 19 adult or elderly person. 20 (g) Continued emergency protective services .--21 Not more than 60 days after the date of the order 1. 22 authorizing the provision of emergency protective services, 23 the department shall petition the court to determine whether: Emergency protective services will be continued 24 a. 25 with the consent of the vulnerable disabled adult or elderly 26 person pursuant to subsection (1); Emergency protective services will be continued for 27 b. 28 the vulnerable disabled adult or elderly person who lacks 29 capacity; 30 Emergency protective services will be discontinued; c. 31 or 54

1 d. A petition should be filed under chapter 744. 2 If it is decided to file a petition under chapter 2. 3 744, for good cause shown, the court may order continued 4 emergency protective services until a determination is made by 5 the court regarding the disabled adult's or elderly person's 6 capacity. 7 (h) Costs.--The costs of services ordered under this 8 section must be paid by the perpetrator if the perpetrator is 9 financially able to do so, or by third-party reimbursement, if available. If the disabled adult or elderly person is unable 10 to pay for guardianship, application may be made to the public 11 12 guardian for public guardianship services, if available. (3) PROTECTIVE SERVICES ORDER.--In ordering any 13 14 protective services under this section, the court shall adhere to the following limitations: 15 (a) Only such protective services as are necessary to 16 17 ameliorate the conditions creating the abuse, neglect, or exploitation may be ordered, and the court shall specifically 18 19 designate the approved services in the order of the court. 20 (b) Protective services ordered may not include a 21 change of residence, unless the court specifically finds such action is necessary to ameliorate the conditions creating the 22 abuse, neglect, or exploitation and the court gives specific 23 approval for such action in the order. Placement may be made 24 to such facilities as adult family-care homes, assisted living 25 26 facilities, or nursing homes, or to other appropriate facilities. Placement may not be made to facilities for the 27 acutely mentally ill, except as provided in chapter 394. 28 29 (c) If an order to continue emergency protective services is issued, it must include the designation of an 30 individual or agency to be responsible for performing or 31 55

obtaining the essential services on behalf of the <u>vulnerable</u>
 disabled adult or elderly person or otherwise consenting to
 protective services on behalf of the <u>vulnerable</u> disabled adult
 or elderly person.

5 (4) PROTECTIVE SERVICES INTERVENTIONS WITH CAREGIVER
6 OR GUARDIAN PRESENT.--

7 (a) When a vulnerable disabled adult or an elderly 8 person who lacks the capacity to consent has been identified 9 in a report as the victim of abuse, neglect, or exploitation 10 and evidences a need for emergency or nonemergency protective services or protective supervision, and a caregiver or 11 12 guardian who is responsible for the care of the disabled adult or elderly person is present, the adult protective 13 14 investigator must first request consent from the caregiver or 15 guardian, if present, before providing protective services or protective supervision, unless the adult protective 16 17 investigator suspects that the disabled adult's or elderly person's caregiver or guardian has caused the abuse, neglect, 18 19 or exploitation of the disabled adult or elderly person. 20 (b) If the caregiver or guardian agrees to engage or

21 provide services designed to prevent further abuse, neglect, 22 or exploitation, the department may provide protective 23 supervision for the disabled adult or elderly person.

(c) If the caregiver or guardian refuses to give 24 25 consent or later withdraws consent to agreed-upon services, or 26 otherwise fails to provide needed care and supervision, the 27 department may provide emergency protective services as provided in subsection (2). If emergency protective services 28 29 are so provided, the department must then petition the court for an order to provide emergency protective services under 30 subsection (3). 31

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1 (5) INTERFERENCE WITH COURT-ORDERED PROTECTIVE 2 SERVICES. -- When a court order exists authorizing protective 3 services for a vulnerable adult who lacks capacity to consent 4 and any person interferes with the provision of such 5 court-ordered protective services, the appropriate law 6 enforcement agency shall enforce the order of the court. 7 (6)(5) LIMITATIONS.--This section does not limit in 8 any way the authority of the court or a criminal justice 9 officer, or any other duly appointed official, to intervene in emergency circumstances under existing statutes. This section 10 does not limit the authority of any person to file a petition 11 12 for guardianship under chapter 744. Section 14. Section 415.1052, Florida Statutes, is 13 14 amended to read: 15 415.1052 Interference with investigation or with the 16 provision of protective services.--17 (1) If, upon arrival of the adult protective 18 investigator, any person refuses to allow the department to 19 begin a protective investigation, interferes with the 20 department's ability to conduct such an investigation, or refuses to give access to the vulnerable disabled adult or 21 22 elderly person, the appropriate law enforcement agency must be 23 contacted to assist the department in commencing the protective investigation. 24 25 (2) If any person refuses to allow the adult 26 protective investigator to have access to, inspect, or copy 27 any medical, social, or financial record or document in the possession of any person, caregiver, guardian, or facility 28 29 which is relevant to the allegations under investigation, the department may petition the court for an order requiring the 30 person to give access to the record or document. The petition 31 57

must allege specific facts sufficient to show that the record 1 or document is relevant to the allegations under investigation 2 and that the person refuses to give access to such record or 3 document. If the court finds by a preponderance of the 4 5 evidence that the record or document is relevant to the allegations under investigation, the court may order the б 7 person to give access to and permit the inspection or copying of the medical, social, or financial record or document. 8

9 (2) (3) When any person refuses to allow the provision of protective services to the vulnerable disabled adult or 10 elderly person who has the capacity to consent to services, 11 12 the department shall petition the court for an order enjoining the person from interfering with the provision of protective 13 14 services. The petition must allege specific facts sufficient to show that the vulnerable disabled adult or elderly person 15 is in need of protective services and that the person refuses 16 to allow the provision of such services. If the court finds 17 by clear and convincing evidence that the vulnerable disabled 18 19 adult or elderly person is in need of protective services and that the person refuses to allow the provision of such 20 services, the court may issue an order enjoining the person 21 from interfering with the provision of protective services to 22 the vulnerable disabled adult or elderly person. 23

(4) When a court order exists authorizing protective 24 25 services for a disabled adult or an elderly person who lacks 26 capacity to consent and any person interferes with the 27 provision of such court-ordered protective services to the disabled adult or elderly person, the appropriate law 28 29 enforcement agency shall enforce the order of the court. 30 Section 15. Section 415.1055, Florida Statutes, is amended to read: 31

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1 415.1055 Notification to administrative entities, 2 subjects, and reporters; notification to law enforcement and 3 state attorneys. --4 (1) NOTIFICATION TO ADMINISTRATIVE ENTITIES.-5 (a) The department shall, within 24 hours after 6 receipt of a report of abuse, neglect, or exploitation of a 7 disabled adult or an elderly person within a facility, 8 excluding Saturdays, Sundays, and legal holidays, notify the 9 appropriate human rights advocacy committee and the long-term 10 care ombudsman council, in writing, that the department has reasonable cause to believe that a disabled adult or an 11 12 elderly person has been abused, neglected, or exploited at the facility. 13 14 (1)(b) Upon receipt of a report that alleges that an 15 employee or agent of the department or the Department of Elderly Affairs, acting in an official capacity, has committed 16 an act of abuse, neglect, or exploitation, the department 17 18 shall notify the state attorney in whose circuit the abuse, 19 neglect, or exploitation occurred. This notification may be oral or written. 20 21 (2)(c) If at any time during a protective 22 investigation the department has reasonable cause to believe 23 that a vulnerable disabled adult or an elderly person has been abused, neglected, or exploited by another person, the state 24 25 attorney having jurisdiction in the county in which the abuse, 26 neglect, or exploitation occurred shall be notified 27 immediately, either orally or in writing. 28 (3)(d) If at any time during a protective 29 investigation the department has reasonable cause to believe that a vulnerable disabled adult or an elderly person has been 30 abused, neglected, or exploited by another person, the 31 59 CODING: Words stricken are deletions; words underlined are additions.

appropriate law enforcement agency shall be immediately 1 notified. Such agency may begin a criminal investigation 2 concurrent with or independent of the protective investigation 3 4 of the department. This notification may be oral or written. 5 (4) (4) (e) If at any time during a protective б investigation the department has reasonable cause to believe 7 that abuse, neglect, or exploitation of a vulnerable disabled adult or an elderly person has occurred within a facility that 8 9 receives Medicaid funds, the department shall notify the Medicaid Fraud Control Unit within the Department of Legal 10 Affairs, Office of the Attorney General, in order that it may 11 12 begin an investigation concurrent with the protective 13 investigation of the department. This notification may be oral or written. 14 15 (5) (f) If at any time during a protective 16 investigation the department has reasonable cause to believe 17 that an employee of a facility, as defined in s. 415.102(13), is the alleged perpetrator of abuse, neglect, or exploitation 18 19 of a vulnerable disabled adult or an elderly person, the department shall notify the Agency for Health Care 20 Administration, Division of Health Quality Assurance, in 21 22 writing. 23 (6) (g) If at any time during a protective investigation the department has reasonable cause to believe 24 that professional licensure violations have occurred, the 25 26 department shall notify the Division of Medical Quality 27 Assurance within the Department of Health. This notification must be in writing. 28 29 (7)(h) When a report has been classified as proposed confirmed, The department shall notify the state attorney 30 having jurisdiction in the county in which the abuse, neglect, 31 60

or exploitation occurred. The department may submit a report 1 that has been closed without classification if evidence 2 indicates that further criminal investigation is warranted. 3 4 This notification must be in writing. 5 (8) (i) At the conclusion of a protective investigation 6 at a facility, the department shall notify either the human 7 rights advocacy committee or long-term care ombudsman council 8 of the results of the investigation. This notification must 9 be in writing. 10 (j) At the conclusion of a protective investigation, the department shall notify the Agency for Health Care 11 12 Administration when a licensee or a certified nursing assistant has been named as perpetrator in a report that has 13 14 been classified as proposed confirmed or confirmed. This notification must be in writing. 15 (9)(k) When a report has been classified as proposed 16 17 confirmed in cases involving a guardian of the person or property, or both, is received, the department shall notify 18 19 the probate court having jurisdiction over the guardianship, 20 of the proposed confirmed report. This notification must be in writing. 21 22 (10) When a report has been received and the 23 department has reason to believe that a vulnerable adult resident of a facility licensed by the Agency for Health Care 24 25 Administration has been the victim of abuse, neglect, or 26 exploitation, the department shall provide a copy of its investigation to the agency. If the investigation determines 27 that a health professional licensed or certified under the 28 Department of Health may have abused, neglected, or exploited 29 a vulnerable adult, the department shall also provide a copy 30 to the Department of Health. 31 61

1 (2) NOTIFICATION TO OTHER PERSONS.--2 (a) In the case of a report that has been classified 3 as unfounded, notice of the classification must be given to 4 the disabled adult or elderly person, the guardian of that 5 person, the caregiver of that person, and the person who had been named as the alleged perpetrator. The notice must be 6 7 sent by regular mail and must advise the recipient that the 8 report will be expunged in 1 year. 9 (b) If a report has been classified as proposed confirmed, notice of the classification must be given to the 10 disabled adult or elderly person, the guardian of that person, 11 the caregiver of that person, and the alleged perpetrator, and 12 legal counsel, if known, for those persons. 13 1. The notice must state the nature of the alleged 14 15 abuse, neglect, or exploitation and the facts that are alleged 16 to support the proposed confirmed classification. 2. The notice must advise the recipient of the 17 recipient's right to request a copy of the report within 60 18 19 days after receipt of the notice. 20 3. The notice must clearly advise the alleged 21 perpetrator that the alleged perpetrator has the right to 22 request amendment or expunction of the report within 60 days after receipt of the notice, and that failure to request 23 amendment or expunction within 60 days means that the report 24 25 will be reclassified as confirmed at the expiration of the 60 days and that the alleged perpetrator agrees not to contest 26 the classification of the report. No further administrative or 27 28 judicial proceedings in the matter are allowed. 29 4. The notice must state that, if the report becomes 30 confirmed, the alleged perpetrator may be disqualified from 31 62

working with children, the developmentally disabled, disabled 1 adults, and elderly persons. 2 3 5. Notice of a proposed confirmed report must be 4 personally served upon the alleged perpetrator in this state 5 by an adult protective investigator, a sheriff, or a private process server in the district in which the alleged 6 7 perpetrator resides, works, or can be found. Proof of service of the notice must be by affidavit prepared by the individual 8 9 serving the notice upon the alleged perpetrator. The affidavit must state the name of the person serving the 10 notice, the name of the alleged perpetrator served, the 11 12 location at which the alleged perpetrator was served, and the time the notice was served. If the notice of a proposed 13 14 confirmed report cannot be personally served upon the alleged perpetrator in this state or if the alleged perpetrator does 15 not reside in this state, the notice of the proposed confirmed 16 report must be sent by certified mail, return receipt 17 requested, forwarding and address correction requested, to the 18 19 last known address of the alleged perpetrator. If an alleged perpetrator cannot be served either by personal service or by 20 certified mail, the record of the proposed confirmed report 21 22 must be maintained pursuant to s. 415.1065. 6. Notice to other named persons may be sent by 23 regular mail, with the department giving notice to the 24 caregiver, the guardian, legal counsel for all parties, and 25 26 the disabled adult or elderly person. 7. If a proposed confirmed report becomes confirmed 27 because the alleged perpetrator fails to make a timely request 28 29 to amend or expunge the proposed confirmed report, the department must give notice of the confirmed classification to 30 the perpetrator and the perpetrator's legal counsel. 31 63

Notice of the confirmed classification must inform 1 a. 2 the perpetrator that the perpetrator may be disqualified from working with children, the developmentally disabled, disabled 3 4 adults, and elderly persons. 5 b. The notice must inform the perpetrator that further б departmental proceedings in the matter are not allowed. 7 c. The notice of the confirmed classification must be sent by certified mail, return receipt requested. 8 (c) If a report is closed without classification, 9 notice must be given to the guardian of the disabled adult or 10 elderly person, the disabled adult or elderly person, the 11 12 caregiver of that person, any person or facility named in the report, and the person who had been named as the alleged 13 14 perpetrator. The notice must be sent by regular mail and must advise the recipient that: 15 16 1. The report will be retained for 7 years. 17 2. The recipient has a right to request a copy of this 18 report. 19 3. Any person or facility named in a report classified 20 as closed without classification has the right to request 21 amendment or expunction of the report within 60 days after the 22 receipt of the notice, and that failure to request amendment or expunction within 60 days means that the report will remain 23 classified as closed without classification and that the 24 25 person agrees not to contest the classification of the report. 26 No further proceeding will be allowed in this matter. (d) In the case of a report that has been determined 27 by an adult protective services investigator to be either a 28 29 disabled adult in need of services or an elderly person in need of services, as defined in s. 415.102, no classification 30 31 64

of the report shall be made and no notification shall be 1 2 required. 3 (e) The department shall adopt rules prescribing the 4 content of the notices to be provided and requiring uniformity of content and appearance of each notice of classification or 5 6 closure without classification. 7 (3) NOTIFICATION BY LAW ENFORCEMENT AND STATE 8 ATTORNEYS.--9 (a) Whenever the law enforcement agency and the 10 department have conducted independent investigations, the law enforcement agency shall, within 5 working days after 11 12 concluding its investigation, report its findings to the department and to the state attorney. 13 14 (b) Within 15 days after completion of an 15 investigation of a case reported to the state attorney under 16 this section, the state attorney shall report the findings to the department and shall include a determination of whether or 17 18 not prosecution is justified and appropriate in view of the 19 circumstances of the specific case. 20 Section 16. Subsections (2) and (3) of section 21 415.106, Florida Statutes, are amended to read: 22 415.106 Cooperation by the department and criminal 23 justice and other agencies .--(2) To ensure coordination, communication, and 24 25 cooperation with the investigation of abuse, neglect, or 26 exploitation of vulnerable disabled adults or elderly persons, the department shall develop and maintain interprogram 27 28 agreements or operational procedures among appropriate 29 departmental programs and the State Long-Term Care Ombudsman Council, the Statewide Human Rights Advocacy Committee, and 30 other agencies that provide services to vulnerable disabled 31 65

adults or elderly persons. These agreements or procedures must 1 cover such subjects as the appropriate roles and 2 responsibilities of the department in identifying and 3 4 responding to reports of abuse, neglect, or exploitation of 5 vulnerable disabled adults or elderly persons; the provision 6 of services; and related coordinated activities. 7 (3) To the fullest extent possible, the department 8 shall cooperate with and seek cooperation from all appropriate 9 public and private agencies, including health agencies, educational agencies, social service agencies, courts, 10 organizations, or programs providing or concerned with human 11 12 services related to the prevention, identification, or 13 treatment of abuse, neglect, or exploitation of vulnerable 14 disabled adults and elderly persons. Section 17. Section 415.107, Florida Statutes, is 15 16 amended to read: 17 415.107 Confidentiality of reports and records.--18 (1) In order to protect the rights of the individual 19 or other persons responsible for the welfare of a vulnerable 20 disabled adult or an elderly person, all records concerning reports of abuse, neglect, or exploitation of the vulnerable 21 disabled adult or elderly person, including reports made to 22 23 the central abuse hotline registry and tracking system, and all records generated as a result of such reports shall be 24 confidential and exempt from s. 119.07(1) and may not be 25 26 disclosed except as specifically authorized by ss. 415.101-415.113. 27 28 (2) Upon the request of the committee chairperson, 29 access to all records shall be granted to staff of the legislative committees with jurisdiction over issues and 30 services related to vulnerable adults, or over the department. 31 66

All confidentiality provisions that apply to the Department of 1 2 Children and Family Services continue to apply to the records 3 made available to legislative staff under this subsection. (3) (3) (2) Access to all records, excluding the name of 4 5 the reporter which shall be released only as provided in 6 subsection (6), shall be granted only to the following 7 persons, officials, and agencies: 8 (a) Employees or agents of the department, of the 9 Agency for Health Care Administration, or of the Department of Elderly Affairs who are responsible for carrying out adult 10 protective investigations, ongoing adult protective services, 11 12 or licensure or approval of nursing homes, assisted living facilities, adult day care centers, adult family-care homes, 13 14 home care for the elderly, hospices, or other facilities used 15 for the placement of vulnerable disabled adults or elderly 16 persons. 17 (b) A criminal justice agency investigating a report of known or suspected abuse, neglect, or exploitation of a 18 19 vulnerable disabled adult or an elderly person. 20 (c) The state attorney of the judicial circuit in which the vulnerable disabled adult or elderly person resides 21 22 or in which the alleged abuse, neglect, or exploitation 23 occurred. 24 (d) Any victim, the victim's person who is the subject of a report or the subject's guardian, caregiver, or legal 25 26 counsel, and any person who the department has determined might be abusing, neglecting, or exploiting the victim. 27 28 (e) A court, by subpoena, upon its finding that access 29 to such records may be necessary for the determination of an issue before the court; however, such access must be limited 30 to inspection in camera, unless the court determines that 31 67

public disclosure of the information contained in such records 1 is necessary for the resolution of an issue then pending 2 3 before it. 4 (f) A grand jury, by subpoena, upon its determination 5 that access to such records is necessary in the conduct of its 6 official business. 7 (g) Any appropriate official of the human rights 8 advocacy committee or long-term care ombudsman council 9 investigating a report of known or suspected abuse, neglect, or exploitation of a vulnerable disabled adult or an elderly 10 11 person. 12 (h) Any appropriate official of the department, of the Agency for Health Care Administration, or of the Department of 13 14 Elderly Affairs who is responsible for: 1. Administration or supervision of the programs for 15 the prevention, investigation, or treatment of adult abuse, 16 17 neglect, or exploitation of vulnerable adults when carrying out an official function; or 18 19 2. Taking appropriate administrative action concerning 20 an employee alleged to have perpetrated institutional abuse, neglect, or exploitation of a vulnerable disabled adult in an 21 22 institution or an elderly person. 23 (i) Any person engaged in bona fide research or auditing. However, information identifying the subjects of the 24 report must not be made available to the researcher. 25 26 Employees or agents of an agency of another state (j) 27 that has jurisdiction comparable to the jurisdiction described in paragraph (a). 28 29 (k) The Public Employees Relations Commission for the sole purpose of obtaining evidence for appeals filed pursuant 30 to s. 447.207. Records may be released only after deletion of 31 68 CODING: Words stricken are deletions; words underlined are additions.

all information that specifically identifies persons other 1 than the employee. 2 3 (1) Any person in the event of the death of a 4 vulnerable disabled adult or elderly person determined to be a 5 result of abuse, neglect, or exploitation. Information 6 identifying the person reporting abuse, neglect, or 7 exploitation shall not be released. Any information otherwise 8 made confidential or exempt by law shall not be released 9 pursuant to this paragraph. 10 (3) The Division of Administrative Hearings may have access to a proposed confirmed or a confirmed report, 11 12 excluding the name of the reporter, for purposes of any administrative challenge relating to a proposed confirmed or 13 14 confirmed report. 15 (4) The Department of Health, the Department of Business and Professional Regulation, and the Agency for 16 Health Care Administration may have access to a confirmed 17 18 report, excluding the name of the reporter, when considering 19 taking disciplinary action against a licensee or certified nursing assistant pursuant to allegations for actions that 20 resulted in a confirmed report of abuse, neglect, or 21 exploitation which has been upheld following a chapter 120 22 23 hearing or a waiver of such proceedings. The department may release to any professional 24 (5) person such information as is necessary for the diagnosis and 25 26 treatment of, and service delivery to, a vulnerable disabled 27 adult or an elderly person or the person perpetrating the abuse, neglect, or exploitation. 28 29 (6) The identity of any person reporting adult abuse, neglect, or exploitation of a vulnerable adult may not be 30 released, without that person's written consent, to any person 31 69 CODING: Words stricken are deletions; words underlined are additions.

other than employees of the department responsible for adult 1 protective services, the central abuse hotline registry and 2 3 tracking system, or the appropriate state attorney or law 4 enforcement agency. This subsection grants protection only 5 for the person who reported the adult abuse, neglect, or exploitation and protects only the fact that the person is the 6 7 reporter. This subsection does not prohibit the subpoena of a 8 person reporting the adult abuse, neglect, or exploitation 9 when deemed necessary by the state attorney or the department to protect a vulnerable disabled adult or an elderly person 10 who is the subject of a report, if the fact that the person 11 12 made the report is not disclosed. (7) For the purposes of this section, the term 13 14 "access" means a visual inspection or copy of the hard-copy record maintained in the district. 15 (8) Information in the central abuse hotline may not 16 17 be used for employment screening. 18 (8) The department, upon receipt of the applicable fee, shall search its central abuse registry and tracking 19 20 system records pursuant to the requirements of ss. 110.1127, 393.0655, 394.457, 397.451, 400.506, 400.509, 400.512, 21 402.305(1), 402.3055, 402.313, 409.175, 409.176, and 985.407 22 23 for the existence of a confirmed report made on the personnel as defined in the foregoing provisions. The department shall 24 report the existence of any confirmed report and advise the 25 26 authorized licensing agency, applicant for licensure, or other 27 authorized agency or person of the results of the search and the date of the report. Prior to a search being conducted, the 28 29 department or its designee shall notify such person that an 30 inquiry will be made. The department shall notify each person 31 70

for whom a search is conducted of the results of the search 1 2 upon request. (9) Upon receipt of the applicable fee and with the 3 4 written consent of a person applying to work with disabled 5 adults or elderly persons, the department shall search its central abuse registry and tracking system for the existence б 7 of a confirmed report. The department shall advise the 8 employer and the person of any such report found and the 9 results of the investigation. 10 (10) The department may charge a user fee to an employer or the agency in charge of a volunteer, whichever is 11 12 applicable, for a search of the central abuse registry and tracking system of up to one-third of the actual cost of the 13 14 screening process. All fees received by the department under this section shall be deposited in an administrative trust 15 16 fund of the department and may be expended only for the 17 caregiver screening program. 18 Section 18. Section 415.1102, Florida Statutes, is 19 amended to read: 20 415.1102 Adult protection teams; services; eligible 21 cases.--Subject to an appropriation, the department may develop, maintain, and coordinate the services of one or more 22 23 multidisciplinary adult protection teams in each of the districts of the department. Such teams may be composed of, 24 25 but need not be limited to, representatives of appropriate 26 health, mental health, social service, legal service, and law 27 enforcement agencies. 28 (1) The department shall utilize and convene the teams 29 to supplement the protective services activities of the adult protective services program of the department. This section 30 does not prevent a person from reporting under s. 415.1034 all 31 71 CODING: Words stricken are deletions; words underlined are additions.

suspected or known cases of abuse, neglect, or exploitation of 1 a vulnerable disabled adult or an elderly person. The role of 2 3 the teams is to support activities of the adult protective 4 services program and to provide services deemed by the teams 5 to be necessary and appropriate to abused, neglected, and exploited vulnerable disabled adults or elderly persons upon 6 7 referral. Services must be provided with the consent of the vulnerable disabled adult, or elderly person or that person's 8 9 guardian, or through court order. The specialized diagnostic assessment, evaluation, coordination, and other supportive 10 services that an adult protection team must be capable of 11 12 providing include, but are not limited to: (a) Medical diagnosis and evaluation services, 13 14 including provision or interpretation of X rays and laboratory tests, and related services, as needed, and documentation of 15 findings relative thereto. 16 17 (b) Telephone consultation services in emergencies and 18 in other situations. 19 (c) Medical evaluation related to abuse, neglect, or 20 exploitation as defined by department policy or rule. 21 (d) Psychological and psychiatric diagnosis and 22 evaluation services for the disabled adult or elderly person. 23 (e) Short-term psychological treatment. It is the intent of the Legislature that short-term psychological 24 treatment be limited to no more than 6 months' duration after 25 26 treatment is initiated. 27 (f) Expert medical, psychological, and related professional testimony in court cases. 28 29 (g) Case staffings to develop, implement, and monitor 30 treatment plans for disabled adults and elderly persons whose cases have been referred to the team. An adult protection 31 72 CODING: Words stricken are deletions; words underlined are additions.
team may provide consultation with respect to a disabled adult 1 or elderly person who has not been referred to the team. 2 - The consultation must be provided at the request of a 3 4 representative of the adult protective services program or at 5 the request of any other professional involved with the disabled adult or elderly person or that person's guardian or б 7 other caregivers. In every such adult protection team case staffing consultation or staff activity involving a disabled 8 9 adult or elderly person, an adult protective services program representative shall attend and participate. 10 (h) Service coordination and assistance, including the 11 12 location of services available from other public and private agencies in the community. 13 14 (i) Such training services for program and other 15 department employees as is deemed appropriate to enable them to develop and maintain their professional skills and 16 17 abilities in handling adult abuse, neglect, or exploitation 18 cases. 19 (j) Education and community awareness campaigns on adult abuse, neglect, or exploitation in an effort to enable 20 citizens to prevent, identify, and treat adult abuse, neglect, 21 and exploitation in the community more successfully. 22 23 (2) The adult abuse, neglect, or exploitation cases that are appropriate for referral by the adult protective 24 services program to adult protection teams for supportive 25 services include, but are not limited to, cases involving: 26 27 (a) Unexplained or implausibly explained bruises, burns, fractures, or other injuries in a disabled adult or an 28 29 elderly person. (b) Sexual abuse or molestation, or sexual 30 exploitation, of a disabled adult or elderly person. 31 73 CODING: Words stricken are deletions; words underlined are additions.

1 (c) Reported medical, physical, or emotional neglect 2 of a disabled adult or an elderly person. 3 (d) Reported financial exploitation of a disabled 4 adult or elderly person. 5 б In all instances in which an adult protection team is 7 providing certain services to abused, neglected, or exploited 8 vulnerable disabled adults or elderly persons, other offices 9 and units of the department shall avoid duplicating the provisions of those services. 10 Section 19. Section 415.111, Florida Statutes, is 11 12 amended to read: 415.111 Criminal penalties.--13 14 (1) A person who knowingly and willfully fails to report a case of known or suspected abuse, neglect, or 15 16 exploitation of a vulnerable disabled adult or an elderly 17 person, or who knowingly and willfully prevents another person 18 from doing so, commits a misdemeanor of the second degree, 19 punishable as provided in s. 775.082 or s. 775.083. 20 (2) A person who knowingly and willfully makes public 21 or discloses any confidential information contained in the central abuse hotline registry and tracking system, or in 22 23 other computer systems, or in the records of any case of abuse, neglect, or exploitation of a vulnerable disabled adult 24 25 or elderly person, except as provided in ss. 415.101-415.113, 26 commits a misdemeanor of the second degree, punishable as provided in s. 775.082 or s. 775.083. 27 28 (3) A person who has custody of records and documents 29 the confidentiality of which is abrogated under s. 30 415.1045(3)(5) and who refuses to grant access to such records 31 74 CODING: Words stricken are deletions; words underlined are additions. 1 commits a misdemeanor of the second degree, punishable as 2 provided in s. 775.082 or s. 775.083.

3 (4) If the department or its authorized agent has 4 determined after its investigation that a report is false, the 5 department shall, with the consent of the alleged perpetrator, 6 refer the reports to the local law enforcement agency having jurisdiction for an investigation to determine whether 7 sufficient evidence exists to refer the case for prosecution 8 9 for filing a false report as defined in s. 415.102. During the pendency of the investigation by the local law enforcement 10 agency, the department must notify the local law enforcement 11 12 agency of, and the local law enforcement agency must respond to, all subsequent reports concerning the same vulnerable 13 14 disabled adult or elderly person in accordance with s. 415.104 or s. 415.1045. If the law enforcement agency believes that 15 there are indicators of abuse, neglect, or exploitation, it 16 17 must immediately notify the department, which must assure the 18 safety of the vulnerable disabled adult or elderly person. If 19 the law enforcement agency finds sufficient evidence for prosecution for filing a false report, it must refer the case 20 21 to the appropriate state attorney for prosecution.

(5) A person who knowingly and willfully makes a false report of abuse, neglect, or exploitation of a <u>vulnerable</u> disabled adult or an elderly person, or a person who advises another to make a false report, commits a felony of the third degree, punishable as provided in s. 775.082 or s. 775.083.

(a) The department shall establish procedures for
determining whether a false report of abuse, neglect, or
exploitation of a <u>vulnerable</u> disabled adult or an elderly
person has been made and for submitting all identifying
information relating to such a false report to the local law

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enforcement agency as provided in this subsection and shall 1 report annually to the Legislature the number of reports 2 3 referred. 4 (b) Anyone making a report who is acting in good faith 5 is immune from any liability under this subsection. 6 (6) Each state attorney shall establish and publish 7 procedures to facilitate the prosecution of persons under this 8 section and shall report to the Legislature annually the 9 number of complaints that have resulted in the filing of an information or indictment under this section. 10 Section 20. Section 415.1111, Florida Statutes, is 11 12 amended to read: 415.1111 Civil penalties.--13 14 (1) A person who is named as a perpetrator in a 15 confirmed report of abuse, neglect, or exploitation of a 16 disabled adult or an elderly person is subject to civil 17 penalties as follows: 18 (a) For the first offense, a penalty of \$250. 19 (b) For the second offense, a penalty of \$500. 20 (c) For the third and subsequent offenses, a penalty 21 of \$1,000 per occurrence. 22 23 Second and subsequent offenses may be for the same type of abuse, neglect, or exploitation or for a different type, and 24 25 may be perpetrated upon the same or a different disabled adult 26 or elderly person. (2) All fines received by the department under this 27 section must be deposited in the Operations and Maintenance 28 29 Trust Fund within the department. The Legislature shall 30 annually appropriate from the fund an amount that is no less 31 76

than the amount deposited under this section, to be expended 1 only for the adult protective services program. 2 3 (1) (1) (3) A vulnerable adult who has been abused, neglected, or exploited disabled adult or an elderly person 4 5 who has been named as a victim in a confirmed report of abuse, 6 neglect, or exploitation as specified in this chapter part has 7 a cause of action against any perpetrator named in the 8 confirmed report and may recover actual and punitive damages 9 for such abuse, neglect, or exploitation. The action may be brought by the vulnerable disabled adult or elderly person, or 10 that person's guardian, by a person or organization acting on 11 12 behalf of the vulnerable disabled adult or elderly person with the consent of that person or that person's guardian, or by 13 14 the personal representative of the estate of a deceased victim 15 disabled adult or elderly person without regard to whether the 16 cause of death resulted from the abuse, neglect, or 17 exploitation. The action may be brought in any court of competent jurisdiction to enforce such action and to recover 18 19 actual and punitive damages for any deprivation of or infringement on the rights of a vulnerable disabled adult or 20 an elderly person. A party who prevails in any such action 21 may be entitled to recover reasonable attorney's fees, costs 22 23 of the action, and damages. The remedies provided in this section are in addition to and cumulative with other legal and 24 25 administrative remedies available to a vulnerable disabled 26 adult or an elderly person. Section 21. Subsections (1), (2), and (5) of section 27 28 415.1113, Florida Statutes, are amended to read: 29 415.1113 Administrative fines for false report of 30 abuse, neglect, or exploitation of a vulnerable disabled adult or an elderly person. --31 77

(1) In addition to any other penalty authorized by 1 2 this section, chapter 120, or other law, the department may 3 impose a fine, not to exceed \$10,000 for each violation, upon 4 a person who knowingly and willfully makes a false report of 5 abuse, neglect, or exploitation of a vulnerable disabled adult or an elderly person, or a person who counsels another to make 6 7 a false report. 8 (2) If the department alleges that a person has 9 knowingly and willfully filed a false report with the central 10 abuse hotline registry and tracking system, the department must file a notice of intent that alleges the name, age, and 11 12 address of the individual; the facts constituting the

13 allegation that the individual made a false report; and the 14 administrative fine that the department proposes to impose on 15 the person. Each time that a false report is made constitutes 16 a separate violation.

17 (5) At the hearing, the department must prove by clear 18 and convincing evidence that the person knowingly and 19 willfully filed a false report with the central abuse <u>hotline</u> 20 registry and tracking system. The person has the right to be 21 represented by legal counsel at the hearing.

22 Section 22. Section 415.113, Florida Statutes, is 23 amended to read:

24 415.113 Statutory construction; treatment by spiritual means.--Nothing in ss. 415.101-415.112 shall be construed to 25 mean a person is abused, neglected, or in need of emergency or 26 protective services for the sole reason that the person relies 27 upon and is, therefore, being furnished treatment by spiritual 28 29 means through prayer alone in accordance with the tenets and practices of a well-recognized recognized church or religious 30 denomination or organization; nor shall anything in such 31

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sections be construed to authorize, permit, or require any 1 medical care or treatment in contravention of the stated or 2 3 implied objection of such person. Such construction does not: 4 (1) Eliminate the requirement that such a case be 5 reported to the department; 6 (2) Prevent the department from investigating such a 7 case; or 8 (3) Preclude a court from ordering, when the health of 9 the individual requires it, the provision of medical services by a licensed physician or treatment by a duly accredited 10 practitioner who relies solely on spiritual means for healing 11 12 in accordance with the tenets and practices of a well-recognized church or religious denomination or 13 14 organization. 15 Section 23. Sections 435.01, 435.02, 435.03, 435.04, 435.045, 435.05, 435.06, 435.07, 435.08, 435.09, 435.10, and 16 17 435.11, Florida Statutes, are designated as part I of chapter 18 435, Florida Statutes. 19 Section 24. Paragraph (a) of subsection (2) and paragraph (a) of subsection (3) of section 435.03, Florida 20 21 Statutes, are amended to read: 22 435.03 Level 1 screening standards.--23 (2) Any person for whom employment screening is required by statute must not have been found guilty of, 24 regardless of adjudication, or entered a plea of nolo 25 26 contendere or guilty to, any offense prohibited under any of the following provisions of the Florida Statutes or under any 27 similar statute of another jurisdiction: 28 29 (a) Section 415.111, relating to adult abuse, neglect, or exploitation of a vulnerable adult aged persons or disabled 30 31 adults. 79

1 (3) Standards must also ensure that the person: 2 (a) For employees and employers licensed or registered 3 pursuant to chapter 400, and for employees and employers of 4 developmental services institutions as defined in s. 393.063, 5 intermediate care facilities for the developmentally disabled 6 as defined in s. 393.063, and mental health treatment 7 facilities as defined in s. 394.455, meets the requirements of 8 part II does not have a confirmed report of abuse, neglect, or 9 exploitation as defined in s. 415.102(5), which has been uncontested or upheld under s. 415.103. 10 Section 25. Paragraphs (b) and (c) of subsection (1) 11 12 and subsection (2) of section 435.05, Florida Statutes, are amended to read: 13 14 435.05 Requirements for covered employees.--Except as 15 otherwise provided by law, the following requirements shall 16 apply to covered employees: 17 (1)(b) For level 1 screening, the employer must submit 18 19 the information necessary for screening to the Florida Department of Law Enforcement within 5 working days after 20 receiving it. The Florida Department of Law Enforcement will 21 22 conduct a search of its When required, the employer must at 23 the same time submit sufficient information to the Department of Children and Family Services to complete a check of its 24 records relating to the abuse, neglect, and exploitation of 25 26 vulnerable adults. The Florida Department of Law Enforcement 27 and the Department of Children and Family Services will conduct searches of their records and will respond to the 28 29 employer agency. The employer will inform the employee whether screening has revealed any disqualifying information. 30 31 80

1	(c) For level 2 screening, the employer or licensing		
2	agency must submit the information necessary for screening to		
3	the Florida Department of Law Enforcement within 5 working		
4	days after receiving it. When required, the employer or		
5	licensing agency must also submit sufficient information to		
6	the Department of Children and Family Services to complete a		
7	check of its records. The Florida Department of Law		
8	Enforcement will conduct a search of its criminal and juvenile		
9	records and will request that the Federal Bureau of		
10	Investigation conduct a search of its records for each		
11	employee for whom the request is made. The Florida Department		
12	of Law Enforcement and the Department of Children and Family		
13	Services will respond to the employer or licensing agency, and		
14	the employer or licensing agency will inform the employee		
15	whether screening has revealed disqualifying information.		
16	(2) Unless otherwise prohibited by state or federal		
17	law, new employees may be placed on probationary status		
18	pending a determination of compliance with minimum standards		
19	set forth in this <u>part</u> chapter .		
20	Section 26. Subsection (1) of section 435.07, Florida		
21	Statutes, is amended to read:		
22	435.07 Exemptions from disqualificationUnless		
23	otherwise provided by law, the provisions of this section		
24	shall apply to exemptions from disqualification.		
25	(1) The appropriate licensing agency may grant to any		
26	employee otherwise disqualified from employment an exemption		
27	from disqualification for:		
28	(a) Felonies committed more than 3 years prior to the		
29	date of disqualification;		
30			
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(b) Misdemeanors prohibited under any of the Florida 1 2 Statutes cited in this chapter or under similar statutes of 3 other jurisdictions; 4 (c) Offenses that were felonies when committed but are 5 now misdemeanors; 6 (d) Findings of delinquency; or 7 (e) Commissions of acts of domestic violence as 8 defined in s. 741.30. ; or 9 (f) Confirmed reports of abuse, neglect, or exploitation of a vulnerable adult. 10 11 12 For the purposes of this subsection, the term "felonies" means both felonies prohibited under any of the Florida Statutes 13 14 cited in this part chapter or under similar statutes of other jurisdictions. 15 16 Section 27. Section 435.08, Florida Statutes, is 17 amended to read: 435.08 Payment for processing of fingerprints and, 18 19 state criminal records checks, and abuse hotline checks.--Either the employer or the employee is responsible 20 for paying the costs of screening. Payment shall be submitted 21 to the Florida Department of Law Enforcement with the request 22 23 for screening. When a search of the central abuse hotline is required, payment shall be submitted by separate check to the 24 25 Department of Children and Family Services with the request 26 for screening. Section 28. Section 435.09, Florida Statutes, is 27 28 amended to read: 29 435.09 Confidentiality of personnel background check 30 information. -- No criminal or, juvenile, or abuse hotline information obtained under this section may be used for any 31 82

purpose other than determining whether persons meet the 1 minimum standards for employment or for an owner or director 2 3 of a covered service provider. The criminal records and 4 juvenile records obtained by the department or by an employer 5 are exempt from s. 119.07(1). 6 Section 29. Sections 435.401, 435.402, 435.403, and 7 435.405, Florida Statutes, are designated as part II of 8 chapter 435, Florida Statutes. Section 30. Effective January 1, 2001, section 9 435.401, Florida Statutes, is created to read: 10 435.401 Caregivers of vulnerable adults; special 11 12 employment, contractual, or referral work history checks; 13 definitions.--For purposes of this part: 14 (1) "Agency" means the Agency for Health Care 15 Administration. (2) "Covered organization" means any residential 16 17 facility or agency licensed pursuant to chapter 400 by the agency where health, nutritional, or personal care is provided 18 19 or arranged for vulnerable adults, including nursing homes, 20 assisted living facilities, adult day care facilities, adult 21 family-care homes, hospices, home health care agencies, nurse registries, and intermediate care facilities for 22 23 developmentally disabled persons. Covered organization shall also mean developmental services institutions and mental 24 25 health institutions. Covered organization includes any temporary agency as defined in this section. 26 27 (3) "Direct access employee or contractor" means a caregiver hired by or contracted with a covered organization 28 29 after January 1, 2001, whose primary job duties require direct access or contact with persons receiving care, access to the 30 31 living areas of such persons, or access to the funds or 83

property of such persons. The term does not include caregivers 1 2 whose primary job duties do not include or require direct 3 access or contact with persons receiving care, but whose 4 duties may result in occasional contact with such persons. Not 5 included are maintenance personnel, office or clerical 6 workers, and nonlicensed personnel whose essential functions 7 do not include the care of or direct access to persons 8 receiving care. 9 (4) "Service letter" means the employment or work 10 history form provided to covered organizations by the agency. (5) "Temporary agency" means an agency responsible for 11 providing temporary employees or contractors to covered 12 organizations, including health care service pools as defined 13 14 in s. 400.980. 15 Section 31. Effective January 1, 2001, section 435.402, Florida Statutes, is created to read: 16 17 435.402 Service letters; requirements; penalties.--18 (1) No covered organization shall hire, contract with, 19 or register for referral any person seeking employment or 20 engagements that require direct access to patients or clients 21 without obtaining service letters regarding that person from at least two covered organizations the person has been 22 23 employed by, contracted with, or registered with during the past 3 years. If the applicant has been employed by, 24 25 contracted with, or registered with fewer than two covered 26 organizations during the past 3 years, then all covered organizations must be contacted. If the person seeking 27 28 employment has not been previously employed by, contracted 29 with, or registered with a covered organization within the past 3 years or was self-employed, then the prospective 30 31 covered organization must require the person to provide 84

letters of reference from at least two adults who are familiar 1 2 with the person, but who are not relatives of the person. 3 Nothing in this subsection shall prohibit or discourage prospective covered organizations from performing more work 4 5 history checks than are required in this subsection. 6 (2) The required service letter shall be a form 7 provided by the agency. The form shall be signed by the 8 current or previous covered organizations, as requested, and 9 shall contain information about the type of work performed by the person who has been employed by, contracted with, or 10 registered with the covered organization, the duration of the 11 12 employment, contract, or registration period, the nature of 13 the person's separation from the covered organization, and any 14 substantiated incidents toward any other person involving 15 violence, threat of violence, abuse, neglect, exploitation, or 16 misappropriation of property by the person, including any 17 disciplinary action taken as a result of such conduct and the date of such action. Covered organizations that contract with 18 19 caregivers or register caregivers for referral, when receiving 20 a service letter from another covered organization, shall report on the return service letter any substantiated 21 incidents toward any other person involving violence, threat 22 23 of violence, abuse, neglect, exploitation, or misappropriation 24 of property by the person which resulted in the termination of the person's contract or removal of the person from the 25 26 referral registry. (3) Any covered organization that is required to 27 obtain service letters shall obtain a statement signed by the 28 29 applicant authorizing a full release to the covered organization of any and all information pertaining to the 30 31 facts of the applicant's current or previous work history. 85

1	(4)(a) Any covered organization, including a temporary
2	agency, that is required to obtain a service letter shall
3	obtain a statement signed by the applicant attesting that the
4	information given in the application represents a full and
5	complete disclosure of the applicant's current and previous
6	work history, and that all information contained in the
7	application is true and complete to the best of the knowledge
8	and belief of the applicant. In addition, the application
9	shall contain a written acknowledgment by the applicant that
10	he or she understands that failure to provide a full and
11	complete disclosure of all information required under this
12	section is a violation of this section and that such failure
13	may result in first or second degree misdemeanor charges, or
14	termination of employment, contract, or registration for
15	referral. Full and complete disclosure by an applicant
16	includes listing all current and previous covered
17	organizations, as defined in s. 435.401, for the previous 3
18	years. An applicant who has worked for one or more temporary
19	agencies during the previous 3 years shall list on the
20	application all such temporary agencies.
21	(b) Any covered organization that does not obtain the
22	applicant's signed attestation for a person hired, contracted
23	with, or registered for referral after January 1, 2001, may be
24	issued a notice of noncompliance. A violation that is not
25	corrected within the specified timeframe or is a repeat
26	violation becomes a finable violation. The covered
27	organization is subject to an administrative penalty of \$500
28	for the first finable violation, \$1,000 for the second finable
29	violation, and \$2,500 for the third and any subsequent finable
30	violation.
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1	(5) Any covered organization, including a temporary
2	agency, that receives a written request for a service letter
3	from any other covered organization, as required by this
4	section, shall complete and send that service letter to the
5	requesting covered organization within 10 business days after
б	the date the request is received. Any written response,
7	including a response by regular mail, facsimile, electronic
8	transmission, or other clearly documented delivery, which
9	provides the information required by this section on the form
10	provided by the agency shall constitute compliance with this
11	subsection. Any covered organization that does not provide
12	such service letters for a person seeking employment may be
13	issued a notice of noncompliance. A violation that is not
14	corrected within the specified timeframe or is a repeat
15	violation becomes a finable violation. The covered
16	organization is subject to an administrative penalty of \$500
17	for the first finable violation, \$1,000 for the second finable
18	violation, and $$2,500$ for the third and any subsequent finable
19	violation.
20	(6) Notwithstanding the provisions of subsection (1) ,
21	the covered organization may conditionally employ, contract
22	with, or register for referral an applicant for up to 30 days
23	on a conditional basis, pending receipt of the required
24	service letters. An applicant conditionally employed,
25	contracted with, or registered for referral pursuant to this
26	subsection shall be informed, in writing, and shall
27	acknowledge, in writing, that his or her continued employment,
28	contract, or registration is contingent upon receipt of the
29	required service letters. A covered organization may allow a
30	person to continue working after the 30 days on a conditional
31	basis without the required service letters if the covered
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organization has demonstrated a good faith attempt to obtain 1 the service letters, as evidenced by requesting the necessary 2 3 service letters prior to the applicant's first day of work, by 4 regular mail, facsimile, electronic transmission, or other 5 clearly documented delivery, and at least two documented 6 attempts to contact the covered organizations from which the 7 information was requested when the service letters were not returned within 10 business days. Any covered organization 8 9 that has not demonstrated such good faith effort may be issued a notice of noncompliance. A violation that is not corrected 10 within the specified timeframe or is a repeat violation 11 12 becomes a finable violation. The covered organization is 13 subject to an administrative penalty of \$500 for the first 14 finable violation, \$1,000 for the second finable violation, 15 and \$2,500 for the third and any subsequent finable violation. 16 (7) A covered organization shall make a good faith 17 attempt to locate an applicant's previous covered organizations as identified in the application and to obtain 18 19 the service letters from each current or previous covered 20 organization. The burden of proof shall rest with the covered organization to demonstrate a good faith attempt to comply 21 with this section, as evidenced by requesting the necessary 22 23 service letters prior to the applicant's first day of work, by regular mail, facsimile, electronic transmission, or other 24 clearly documented delivery, and at least two documented 25 26 attempts to contact the covered organizations from which the 27 information was requested when the service letters were not returned within 10 business days. Any covered organization 28 29 that does not obtain the required service letters for a person seeking employment may be issued a notice of noncompliance. A 30 31 violation that is not corrected within the specified timeframe

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or is a repeat violation becomes a finable violation. The 1 2 covered organization is subject to an administrative penalty of \$500 for the first finable violation, \$1,000 for the second 3 4 finable violation, and \$2,500 for the third and any subsequent 5 finable violation. 6 (8) Any covered organization that knowingly and with 7 intent to deceive provides information that is a materially 8 inaccurate or incomplete disclosure of past work history 9 information on a service letter is subject to an 10 administrative penalty of \$500 for the first violation, \$1,000 for the second violation, and \$2,500 for the third and any 11 12 subsequent violation. 13 (9) Any person who knowingly and with intent to 14 deceive provides information that is a materially inaccurate 15 or incomplete disclosure of past work history information on 16 an application in violation of the requirements of subsection 17 (4) may be terminated from employment, contract, or registration for referral, and commits a misdemeanor of the 18 19 second degree, punishable as provided in s. 775.082 or s. 20 775.083. Any person who commits a second or subsequent violation commits a misdemeanor of the first degree, 21 punishable as provided in s. 775.082 or s. 775.083. 22 23 (10) Any covered organization, or any person authorized to act on behalf of the covered organization, that discloses 24 information to a covered organization as required by 25 26 subsection (5) is presumed to be acting in good faith, and, unless lack of good faith is shown, is immune from civil 27 liability under this part and pursuant to s. 768.095 for such 28 29 disclosure and its consequences and may not be made the subject of any legal action for libel, slander, or defamation 30 31 by an applicant's current or former covered organization. For 89

purposes of this section, the presumption of good faith may be 1 2 rebutted upon a showing that the information disclosed by such 3 covered organization was knowingly false, was deliberately 4 misleading, or was rendered with malicious purpose. 5 (11) Any information received from an applicant's 6 current or previous covered organization by the applicant's 7 prospective covered organization, pursuant to this section, 8 which could in any way identify the current or previous 9 covered organization that provided the information shall be protected from discovery in any legal or administrative 10 proceedings. The applicant who is the subject of the 11 12 information provided by his or her current or previous covered 13 organization shall have a right to obtain such information 14 from the current or previous covered organization that 15 provided the information to the prospective covered 16 organization. 17 (12) The agency shall be the only party with authority to impose and seek enforcement of an administrative penalty 18 19 under this part. 20 (13) The background screening database operated by the agency pursuant to s. 400.215 shall be accessible to all 21 covered organizations. The agency shall maintain in the 22 23 database, for all health care professionals licensed or certified by the Department of Health, the current status of 24 any disciplinary action taken by the Department of Health or 25 26 by any professional board against an applicant or employee, in addition to any criminal history information about an 27 28 applicant or employee. Section 32. Effective January 1, 2001, section 29 435.403, Florida Statutes, is created to read: 30 435.403 Enforcement; penalties.--31 90

(1) The agency shall monitor covered organizations for 1 2 compliance with the provisions of s. 435.402. Such monitoring 3 shall be carried out through routine inspections and surveys 4 or other regulatory activities and through investigations of 5 complaints reported by any person to the agency alleging 6 noncompliance with the provisions of s. 435.402. 7 (2) Funds collected through payment of administrative 8 penalties to the agency shall be deposited in the Health Care 9 Trust Fund to support enforcement of the requirements of this part and the improvement of quality of care for vulnerable 10 adults who are residents or clients of covered organizations. 11 12 Section 33. Effective January 1, 2001, section 13 435.405, Florida Statutes, is created to read: 14 435.405 Rules.--The agency shall adopt rules to 15 implement the provisions of this part. The rules shall include the forms for service letters, provisions for accepting the 16 17 service letter forms by facsimile or electronic transmission in addition to printed form, standards for documentation of a 18 19 good faith effort to perform the actions required under this 20 part, and standards for monitoring the compliance of covered 21 organizations. Section 34. Paragraph (g) of subsection (3) of section 22 23 20.43, Florida Statutes, is amended to read: 20.43 Department of Health.--There is created a 24 25 Department of Health. 26 (3) The following divisions of the Department of Health are established: 27 28 (g) Division of Medical Quality Assurance, which is 29 responsible for the following boards and professions 30 established within the division: 1. Nursing assistants, as provided under s. 400.211. 31 91 CODING: Words stricken are deletions; words underlined are additions.

1 2. Health care services pools, as provided under 2 402.48. 3 2.3. The Board of Acupuncture, created under chapter 4 457. 5 3.4. The Board of Medicine, created under chapter 458. 6 4.5. The Board of Osteopathic Medicine, created under 7 chapter 459. 8 5.6. The Board of Chiropractic Medicine, created under 9 chapter 460. 10 6.7. The Board of Podiatric Medicine, created under chapter 461. 11 12 7.8. Naturopathy, as provided under chapter 462. 13 8.9. The Board of Optometry, created under chapter 14 463. 15 9.10. The Board of Nursing, created under chapter 464. 16 10.11. The Board of Pharmacy, created under chapter 17 465. 18 11.12. The Board of Dentistry, created under chapter 19 466. 20 12.13. Midwifery, as provided under chapter 467. 21 13.14. The Board of Speech-Language Pathology and 22 Audiology, created under part I of chapter 468. 23 14.15. The Board of Nursing Home Administrators, created under part II of chapter 468. 24 15.16. The Board of Occupational Therapy, created 25 26 under part III of chapter 468. 27 16.17. Respiratory therapy, as provided under part V of chapter 468. 28 29 17.18. Dietetics and nutrition practice, as provided 30 under part X of chapter 468. 31 92 CODING: Words stricken are deletions; words underlined are additions.

18.19. The Board of Athletic Training, created under 1 2 part XIII of chapter 468. 3 19.20. The Board of Orthotists and Prosthetists, 4 created under part XIV of chapter 468. 5 20.21. Electrolysis, as provided under chapter 478. 6 21.22. The Board of Massage Therapy, created under 7 chapter 480. 8 22.23. The Board of Clinical Laboratory Personnel, created under part III of chapter 483. 9 23.24. Medical physicists, as provided under part IV 10 of chapter 483. 11 12 24.25. The Board of Opticianry, created under part I 13 of chapter 484. 14 25.26. The Board of Hearing Aid Specialists, created 15 under part II of chapter 484. 16 26.27. The Board of Physical Therapy Practice, created 17 under chapter 486. 18 27.28. The Board of Psychology, created under chapter 19 490. 20 28.29. School psychologists, as provided under chapter 21 490. 22 29.30. The Board of Clinical Social Work, Marriage and 23 Family Therapy, and Mental Health Counseling, created under chapter 491. 24 25 26 The department may contract with the Agency for Health Care 27 Administration who shall provide consumer complaint, investigative, and prosecutorial services required by the 28 29 Division of Medical Quality Assurance, councils, or boards, as appropriate. 30 31 93

Section 35. Paragraph (h) of subsection (2) of section 1 2 39.202, Florida Statutes, is amended to read: 3 39.202 Confidentiality of reports and records in cases 4 of child abuse or neglect .--5 (2) Access to such records, excluding the name of the 6 reporter which shall be released only as provided in 7 subsection (4), shall be granted only to the following 8 persons, officials, and agencies: 9 (h) Any appropriate official of the department responsible for: 10 Administration or supervision of the department's 11 1. 12 program for the prevention, investigation, or treatment of 13 child abuse, abandonment, or neglect, or abuse, neglect, or 14 exploitation of a vulnerable disabled adult or elderly person, 15 when carrying out his or her official function; 16 2. Taking appropriate administrative action concerning 17 an employee of the department alleged to have perpetrated 18 child abuse, abandonment, or neglect, or abuse, neglect, or 19 exploitation of a vulnerable disabled adult or elderly person; 20 or 21 Employing and continuing employment of personnel of 3. 22 the department. 23 Section 36. Paragraphs (a) and (b) of subsection (3) of section 110.1127, Florida Statutes, are amended to read: 24 110.1127 Employee security checks .--25 26 (3)(a) All positions in programs providing care to 27 children, the developmentally disabled, or vulnerable adults 28 disabled adults, or elderly persons for 15 hours or more per 29 week; all permanent and temporary employee positions of the central abuse hotline; and all persons working under contract 30 who have access to abuse records are deemed to be persons and 31 94

positions of special trust or responsibility, and require 1 employment screening pursuant to chapter 435, using the level 2 3 2 standards set forth in that chapter. 4 (b) The employing agency may grant exemptions from 5 disqualification from working with children, the 6 developmentally disabled, or vulnerable adults disabled 7 adults, or elderly persons as provided in s. 435.07. 8 Section 37. Paragraph (a) of subsection (12) of 9 section 112.0455, Florida Statutes, is amended to read: 112.0455 Drug-Free Workplace Act.--10 (12) DRUG-TESTING STANDARDS; LABORATORIES.--11 12 (a) A laboratory may analyze initial or confirmation 13 drug specimens only if: 14 1. The laboratory is licensed and approved by the 15 Agency for Health Care Administration using criteria established by the United States Department of Health and 16 17 Human Services as general guidelines for modeling the state drug testing program. Each applicant for licensure must comply 18 19 with the following requirements: 20 a. Upon receipt of a completed, signed, and dated application, the agency shall require background screening, in 21 accordance with the level 2 standards for screening set forth 22 23 in chapter 435, of the managing employee, or other similarly titled individual responsible for the daily operation of the 24 25 laboratory, and of the financial officer, or other similarly 26 titled individual who is responsible for the financial 27 operation of the laboratory, including billings for services. The applicant must comply with the procedures for level 2 28 29 background screening as set forth in chapter 435, as well as 30 the requirements of s. 435.03(3). 31

The agency may require background screening of any 1 b. 2 other individual who is an applicant if the agency has 3 probable cause to believe that he or she has been convicted of 4 an offense prohibited under the level 2 standards for 5 screening set forth in chapter 435. 6 c. Proof of compliance with the level 2 background 7 screening requirements of chapter 435 which has been submitted 8 within the previous 5 years in compliance with any other 9 health care licensure requirements of this state is acceptable in fulfillment of screening requirements. 10 A provisional license may be granted to an 11 d. 12 applicant when each individual required by this section to 13 undergo background screening has met the standards for the 14 abuse registry background check and the Department of Law Enforcement background check, but the agency has not yet 15 received background screening results from the Federal Bureau 16 17 of Investigation, or a request for a disqualification 18 exemption has been submitted to the agency as set forth in 19 chapter 435, but a response has not yet been issued. A license 20 may be granted to the applicant upon the agency's receipt of a report of the results of the Federal Bureau of Investigation 21 22 background screening for each individual required by this 23 section to undergo background screening which confirms that all standards have been met, or upon the granting of a 24 disqualification exemption by the agency as set forth in 25 26 chapter 435. Any other person who is required to undergo level 27 2 background screening may serve in his or her capacity pending the agency's receipt of the report from the Federal 28 29 Bureau of Investigation. However, the person may not continue to serve if the report indicates any violation of background 30 screening standards and a disqualification exemption has not 31

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been requested of and granted by the agency as set forth in
 chapter 435.

e. Each applicant must submit to the agency, with its application, a description and explanation of any exclusions, permanent suspensions, or terminations of the applicant from the Medicare or Medicaid programs. Proof of compliance with the requirements for disclosure of ownership and control interests under the Medicaid or Medicare programs shall be accepted in lieu of this submission.

f. Each applicant must submit to the agency a 10 description and explanation of any conviction of an offense 11 12 prohibited under the level 2 standards of chapter 435 by a member of the board of directors of the applicant, its 13 14 officers, or any individual owning 5 percent or more of the 15 applicant. This requirement does not apply to a director of a not-for-profit corporation or organization if the director 16 17 serves solely in a voluntary capacity for the corporation or 18 organization, does not regularly take part in the day-to-day 19 operational decisions of the corporation or organization, receives no remuneration for his or her services on the 20 corporation or organization's board of directors, and has no 21 financial interest and has no family members with a financial 22 23 interest in the corporation or organization, provided that the director and the not-for-profit corporation or organization 24 include in the application a statement affirming that the 25 26 director's relationship to the corporation satisfies the requirements of this sub-subparagraph. 27

g. A license may not be granted to any applicant if the applicant or managing employee has been found guilty of, regardless of adjudication, or has entered a plea of nolo contendere or guilty to, any offense prohibited under the

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level 2 standards for screening set forth in chapter 435, 1 unless an exemption from disqualification has been granted by 2 3 the agency as set forth in chapter 435. 4 h. The agency may deny or revoke licensure if the 5 applicant: 6 (I) Has falsely represented a material fact in the 7 application required by sub-subparagraph e. or 8 sub-subparagraph f., or has omitted any material fact from the 9 application required by sub-subparagraph e. or 10 sub-subparagraph f.; or (II) Has had prior action taken against the applicant 11 12 under the Medicaid or Medicare program as set forth in 13 sub-subparagraph e. 14 i. An application for license renewal must contain the 15 information required under sub-subparagraphs e. and f. 16 The laboratory has written procedures to ensure 2. 17 chain of custody. 18 The laboratory follows proper quality control 3. 19 procedures, including, but not limited to: 20 The use of internal quality controls including the a. use of samples of known concentrations which are used to check 21 the performance and calibration of testing equipment, and 22 23 periodic use of blind samples for overall accuracy. b. An internal review and certification process for 24 drug test results, conducted by a person qualified to perform 25 26 that function in the testing laboratory. 27 c. Security measures implemented by the testing laboratory to preclude adulteration of specimens and drug test 28 29 results. Other necessary and proper actions taken to ensure 30 d. reliable and accurate drug test results. 31 98 CODING: Words stricken are deletions; words underlined are additions.

Section 38. Paragraphs (a), (b), and (c) of subsection 1 2 (7) of section 119.07, Florida Statutes, are amended to read: 3 119.07 Inspection, examination, and duplication of 4 records; exemptions. --5 (7)(a) Any person or organization, including the 6 Department of Children and Family Services, may petition the 7 court for an order making public the records of the Department 8 of Children and Family Services that pertain to investigations 9 of alleged abuse, neglect, abandonment, or exploitation of a child or a vulnerable, a disabled adult, or an elderly person. 10 The court shall determine if good cause exists for public 11 12 access to the records sought or a portion thereof. In making this determination, the court shall balance the best interest 13 14 of the vulnerable disabled adult, elderly person, or child who is the focus of the investigation, and in the case of the 15 child, the interest of that child's siblings, together with 16 17 the privacy right of other persons identified in the reports 18 against the public interest. The public interest in access to 19 such records is reflected in s. 119.01(1), and includes the need for citizens to know of and adequately evaluate the 20 actions of the Department of Children and Family Services and 21 the court system in providing vulnerable disabled adults, 22 23 elderly persons, and children of this state with the protections enumerated in ss. 39.001 and 415.101. However, 24 this subsection does not contravene ss. 39.202 and 415.107, 25 26 which protect the name of any person reporting the abuse, 27 neglect, or exploitation of a child or a vulnerable, a disabled adult, or an elderly person. 28 29 In cases involving serious bodily injury to a (b) 30 child or a vulnerable, a disabled adult or an elderly person, the Department of Children and Family Services may petition 31 99

the court for an order for the immediate public release of 1 records of the department which pertain to the protective 2 3 investigation of abuse, neglect, abandonment, or exploitation 4 of the child, disabled adult, or elderly person who suffered 5 serious bodily injury. The petition must be personally served upon the child or vulnerable, disabled adult, or elderly б 7 person, the child's parents or guardian, the legal guardian of 8 that person, if any, and any person named as an alleged 9 perpetrator in the report of abuse, neglect, abandonment, or exploitation. The court must determine if good cause exists 10 for the public release of the records sought no later than 24 11 12 hours, excluding Saturdays, Sundays, and legal holidays, after the date the department filed the petition with the court. If 13 14 the court has neither granted nor denied the petition within 15 the 24-hour time period, the department may release to the public summary information including: 16 17 1. A confirmation that an investigation has been conducted concerning the alleged victim. 18 19 2. The dates and brief description of procedural 20 activities undertaken during the department's investigation. 21 The date of each judicial proceeding, a summary of 3. 22 each participant's recommendations made at the judicial 23 proceedings, and the rulings of the court. 24 25 The summary information may not include the name of, or other 26 identifying information with respect to, any person identified 27 in any investigation. In making a determination to release confidential information, the court shall balance the best 28 29 interests of the vulnerable disabled adult or elderly person or child who is the focus of the investigation and, in the 30 case of the child, the interests of that child's siblings, 31 100

together with the privacy rights of other persons identified 1 2 in the reports against the public interest for access to 3 public records. However, this paragraph does not contravene 4 ss. 39.202 and 415.107, which protect the name of any person 5 reporting abuse, neglect, or exploitation of a child or a 6 vulnerable, a disabled adult, or an elderly person. 7 (c) When the court determines that good cause for 8 public access exists, the court shall direct that the 9 department redact the name of and other identifying information with respect to any person identified in any 10 protective investigation report unfounded report or proposed 11 12 confirmed report or report closed without classification, or in any report that has not yet been classified pursuant to s. 13 14 415.1045(7), until such time as the court finds that there is 15 probable cause to believe that the person identified committed 16 an act of alleged abuse, neglect, or abandonment. 17 Section 39. Subsection (1) of section 232.50, Florida 18 Statutes, is amended to read: 19 232.50 Child abuse, abandonment, and neglect 20 policy.--Every school board shall by March 1, 1985: 21 (1) Post in a prominent place in each school a notice that, pursuant to chapter 39, all employees or agents of the 22 23 district school board have an affirmative duty to report all actual or suspected cases of child abuse, abandonment, or 24 neglect, have immunity from liability if they report such 25 cases in good faith, and have a duty to comply with child 26 protective investigations and all other provisions of law 27 relating to child abuse, abandonment, and neglect. The notice 28 29 shall also include the statewide toll-free telephone number of 30 the central state abuse hotline registry. 31 101

Section 40. Subsection (4) and paragraph (b) of 1 2 subsection (5) of section 242.335, Florida Statutes, are 3 amended to read: 4 242.335 Personnel screening; Florida School for the 5 Deaf and the Blind.--6 (4) The Florida School for the Deaf and the Blind may not use the criminal records, abuse registry information, 7 private investigator findings, or information reference checks 8 9 obtained by the school pursuant to this section for any 10 purpose other than determining if a person meets the minimum standards for good moral character for personnel employed by 11 12 the school. The criminal records, abuse registry information, 13 private investigator findings, and information from reference 14 checks obtained by the Florida School for the Deaf and the 15 Blind for determining the moral character of employees of the school are confidential and exempt from the provisions of s. 16 17 119.07(1) and s. 24(a), Art. I of the State Constitution. 18 (5) It is a misdemeanor of the first degree, 19 punishable as provided in s. 775.082 or s. 775.083, for any 20 person willfully, knowingly, or intentionally to: 21 (b) Use the criminal records, abuse registry 22 information, private investigator findings, or information 23 from reference checks obtained under this section or information obtained from such records or findings for 24 purposes other than screening for employment or release such 25 26 information or records to persons for purposes other than 27 screening for employment. Section 41. Paragraph (a) of subsection (8) of section 28 29 320.0848, Florida Statutes, is amended to read: 320.0848 Persons who have disabilities; issuance of 30 disabled parking permits; temporary permits; permits for 31 102 CODING: Words stricken are deletions; words underlined are additions.

certain providers of transportation services to persons who 1 have disabilities. --2

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(8) A law enforcement officer may confiscate the 4 disabled parking permit from any person who fraudulently 5 obtains or unlawfully uses such a permit. A law enforcement 6 officer may confiscate any disabled parking permit that is 7 expired, reported as lost or stolen, or defaced, or that does 8 not display a personal identification number.

9 Beginning April 1, 1999, the permit number of each (a) confiscated permit must be submitted to the Department of 10 Highway Safety and Motor Vehicles, and the fact that the 11 permit has been confiscated must be noted on the 12 permitholder's record. If two permits issued to the same 13 14 person have been confiscated, the Department of Highway Safety 15 and Motor Vehicles shall refer the information to the central Florida abuse hotline of the Department of Children and Family 16 Services for an investigation of potential abuse, neglect, or 17 18 exploitation of the permit owner.

19 Section 42. Paragraph (c) of subsection (1) of section 20 381.0059, Florida Statutes, is amended to read:

21 381.0059 Background screening requirements for school health services personnel. --22

23

(1)

The person subject to the required background 24 (C) screening or his or her employer must pay the fees required to 25 26 obtain the background screening. Payment for the screening and the abuse registry check must be submitted to the Department 27 of Health. The Florida Department of Law Enforcement shall 28 29 charge the Department of Health for a level 2 screening at a rate sufficient to cover the costs of such screening pursuant 30 to s. 943.053(3). The Department of Health shall establish a 31

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schedule of fees to cover the costs of the level 2 screening 1 and the abuse registry check. The applicant or his or her 2 employer who pays for the required screening may be reimbursed 3 4 by the Department of Health from funds designated for this 5 purpose. 6 Section 43. Paragraph (d) of subsection (1) of section 7 381.60225, Florida Statutes, is amended to read: 8 381.60225 Background screening.--9 (1) Each applicant for certification must comply with the following requirements: 10 (d) A provisional certification may be granted to the 11 12 organization, agency, or entity when each individual required by this section to undergo background screening has met the 13 14 standards for the abuse registry background check and the 15 Department of Law Enforcement background check, but the agency has not yet received background screening results from the 16 17 Federal Bureau of Investigation, or a request for a 18 disqualification exemption has been submitted to the agency as 19 set forth in chapter 435, but a response has not yet been issued. A standard certification may be granted to the 20 organization, agency, or entity upon the agency's receipt of a 21 report of the results of the Federal Bureau of Investigation 22 23 background screening for each individual required by this section to undergo background screening which confirms that 24 all standards have been met, or upon the granting of a 25 26 disqualification exemption by the agency as set forth in 27 chapter 435. Any other person who is required to undergo level 28 2 background screening may serve in his or her capacity 29 pending the agency's receipt of the report from the Federal Bureau of Investigation. However, the person may not continue 30 to serve if the report indicates any violation of background 31

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screening standards and a disqualification exemption has not
 been requested of and granted by the agency as set forth in
 chapter 435.

4 Section 44. Paragraph (d) of subsection (7) of section
5 383.305, Florida Statutes, is amended to read:

6 383.305 Licensure; issuance, renewal, denial, 7 suspension, revocation; fees; background screening.--

8 (7) Each applicant for licensure must comply with the9 following requirements:

(d) A provisional license may be granted to an 10 applicant when each individual required by this section to 11 12 undergo background screening has met the standards for the abuse registry background check and the Department of Law 13 14 Enforcement background check, but the agency has not yet 15 received background screening results from the Federal Bureau 16 of Investigation, or a request for a disqualification 17 exemption has been submitted to the agency as set forth in 18 chapter 435 but a response has not yet been issued. A standard 19 license may be granted to the applicant upon the agency's receipt of a report of the results of the Federal Bureau of 20 Investigation background screening for each individual 21 22 required by this section to undergo background screening which confirms that all standards have been met, or upon the 23 granting of a disqualification exemption by the agency as set 24 25 forth in chapter 435. Any other person who is required to 26 undergo level 2 background screening may serve in his or her 27 capacity pending the agency's receipt of the report from the Federal Bureau of Investigation. However, the person may not 28 29 continue to serve if the report indicates any violation of 30 background screening standards and a disqualification 31

exemption has not been requested of and granted by the agency
 as set forth in chapter 435.

Section 45. Paragraph (d) of subsection (3) of section 390.015, Florida Statutes, is amended to read:

390.015 Application for license.--

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6 (3) Each applicant for licensure must comply with the7 following requirements:

8 (d) A provisional license may be granted to an 9 applicant when each individual required by this section to undergo background screening has met the standards for the 10 abuse registry background check and the Department of Law 11 12 Enforcement background check, but the agency has not yet received background screening results from the Federal Bureau 13 14 of Investigation, or a request for a disqualification 15 exemption has been submitted to the agency as set forth in chapter 435 but a response has not yet been issued. A standard 16 17 license may be granted to the applicant upon the agency's 18 receipt of a report of the results of the Federal Bureau of 19 Investigation background screening for each individual required by this section to undergo background screening which 20 21 confirms that all standards have been met, or upon the 22 granting of a disqualification exemption by the agency as set 23 forth in chapter 435. Any other person who is required to undergo level 2 background screening may serve in his or her 24 25 capacity pending the agency's receipt of the report from the 26 Federal Bureau of Investigation. However, the person may not 27 continue to serve if the report indicates any violation of background screening standards and a disqualification 28 29 exemption has not been requested of and granted by the agency 30 as set forth in chapter 435. 31

1 Section 46. Paragraph (c) of subsection (5) and 2 paragraph (d) of subsection (6) of section 393.067, Florida 3 Statutes, are amended to read: 4 393.067 Licensure of residential facilities and 5 comprehensive transitional education programs. --6 (5) The applicant shall submit evidence which 7 establishes the good moral character of the manager or 8 supervisor of the facility or program and the direct service 9 providers in the facility or program and its component centers or units. A license may be issued if all the screening 10 materials have been timely submitted; however, a license may 11 12 not be issued or renewed if any of the direct service providers have failed the screening required by s. 393.0655. 13 14 (c) The department or a residential facility or 15 comprehensive transitional education program may not use the 16 criminal records or, juvenile records, or abuse registry 17 information of a person obtained under this subsection for any purpose other than determining if that person meets the 18 19 minimum standards for good moral character for a manager or 20 supervisor of, or direct service provider in, such a facility 21 or program. The criminal records or, juvenile records, or abuse registry information obtained by the department or a 22 23 residential facility or comprehensive transitional education program for determining the moral character of a manager, 24 25 supervisor, or direct service provider are exempt from s. 26 119.07(1).27 (6) Each applicant for licensure as an intermediate care facility for the developmentally disabled must comply 28 29 with the following requirements: 30 (d) A provisional license may be granted to an applicant when each individual required by this section to 31 107 CODING: Words stricken are deletions; words underlined are additions.

undergo background screening has met the standards for the 1 abuse registry background check and the Department of Law 2 3 Enforcement background check, but the agency has not yet 4 received background screening results from the Federal Bureau 5 of Investigation, or a request for a disqualification 6 exemption has been submitted to the agency as set forth in 7 chapter 435, but a response has not yet been issued. A 8 standard license may be granted to the applicant upon the 9 agency's receipt of a report of the results of the Federal Bureau of Investigation background screening for each 10 individual required by this section to undergo background 11 screening which confirms that all standards have been met, or 12 upon the granting of a disqualification exemption by the 13 14 agency as set forth in chapter 435. Any other person who is 15 required to undergo level 2 background screening may serve in his or her capacity pending the agency's receipt of the report 16 17 from the Federal Bureau of Investigation. However, the person may not continue to serve if the report indicates any 18 19 violation of background screening standards and a disqualification exemption has not been requested of and 20 granted by the agency as set forth in chapter 435. 21 Section 47. Paragraph (c) of subsection (1) of section 22 23 393.0674, Florida Statutes, is amended to read: 393.0674 Penalties.--24 25 (1) It is a misdemeanor of the first degree, punishable as provided in s. 775.082 or s. 775.083, for any 26 person willfully, knowingly, or intentionally to: 27 (c) Use information from the criminal records or 28 29 central abuse hotline registry obtained under s. 393.0655, s. 393.066, or s. 393.067 for any purpose other than screening 30 that person for employment as specified in those sections or 31 108 CODING: Words stricken are deletions; words underlined are additions.
release such information to any other person for any purpose 1 other than screening for employment as specified in those 2 3 sections. 4 Section 48. Paragraph (e) of subsection (5) of section 5 394.459, Florida Statutes, is amended to read: 6 394.459 Rights of patients.--7 (5) COMMUNICATION, ABUSE REPORTING, AND VISITS.--8 (e) Each patient receiving mental health treatment in 9 any facility shall have ready access to a telephone in order to report an alleged abuse. The facility staff shall orally 10 and in writing inform each patient of the procedure for 11 12 reporting abuse and shall make every reasonable effort to present the information in a language the patient understands. 13 14 A written copy of that procedure, including the telephone 15 number of the central abuse hotline registry and reporting 16 forms, shall be posted in plain view. 17 Section 49. Paragraph (d) of subsection (12) of section 394.875, Florida Statutes, is amended to read: 18 19 394.875 Crisis stabilization units and residential 20 treatment facilities; authorized services; license required; 21 penalties.--22 (12) Each applicant for licensure must comply with the 23 following requirements: (d) A provisional license may be granted to an 24 25 applicant when each individual required by this section to 26 undergo background screening has met the standards for the abuse registry background check and the Department of Law 27 Enforcement background check, but the agency has not yet 28 29 received background screening results from the Federal Bureau of Investigation, or a request for a disqualification 30 exemption has been submitted to the agency as set forth in 31 109

chapter 435, but a response has not yet been issued. A 1 2 standard license may be granted to the applicant upon the 3 agency's receipt of a report of the results of the Federal 4 Bureau of Investigation background screening for each 5 individual required by this section to undergo background 6 screening which confirms that all standards have been met, or 7 upon the granting of a disqualification exemption by the 8 agency as set forth in chapter 435. Any other person who is 9 required to undergo level 2 background screening may serve in his or her capacity pending the agency's receipt of the report 10 from the Federal Bureau of Investigation. However, the person 11 12 may not continue to serve if the report indicates any violation of background screening standards and a 13 14 disqualification exemption has not been requested of and 15 granted by the agency as set forth in chapter 435. Section 50. Subsection (4) of section 395.0055, 16 17 Florida Statutes, is amended to read: 18 395.0055 Background screening.--Each applicant for 19 licensure must comply with the following requirements: 20 (4) A provisional license may be granted to an 21 applicant when each individual required by this section to 22 undergo background screening has met the standards for the 23 abuse registry background check and the Department of Law Enforcement background check, but the agency has not yet 24 received background screening results from the Federal Bureau 25 26 of Investigation, or a request for a disqualification 27 exemption has been submitted to the agency as set forth in chapter 435 but a response has not yet been issued. A 28 29 standard license may be granted to the applicant upon the agency's receipt of a report of the results of the Federal 30 Bureau of Investigation background screening for each 31

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individual required by this section to undergo background 1 screening which confirms that all standards have been met, or 2 3 upon the granting of a disqualification exemption by the 4 agency as set forth in chapter 435. Any other person who is 5 required to undergo level 2 background screening may serve in б his or her capacity pending the agency's receipt of the report 7 from the Federal Bureau of Investigation; however, the person 8 may not continue to serve if the report indicates any 9 violation of background screening standards and a disqualification exemption has not been requested of and 10 granted by the agency as set forth in chapter 435. 11 12 Section 51. Paragraph (d) of subsection (4) of section 395.0199, Florida Statutes, is amended to read: 13 14 395.0199 Private utilization review.--15 (4) Each applicant for registration must comply with 16 the following requirements: 17 (d) A provisional registration may be granted to an 18 applicant when each individual required by this section to 19 undergo background screening has met the standards for the 20 abuse registry background check and the Department of Law Enforcement background check, but the agency has not yet 21 received background screening results from the Federal Bureau 22 23 of Investigation, or a request for a disqualification exemption has been submitted to the agency as set forth in 24 25 chapter 435 but a response has not yet been issued. A standard 26 registration may be granted to the applicant upon the agency's receipt of a report of the results of the Federal Bureau of 27 Investigation background screening for each individual 28 29 required by this section to undergo background screening which confirms that all standards have been met, or upon the 30 granting of a disqualification exemption by the agency as set 31

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forth in chapter 435. Any other person who is required to 1 undergo level 2 background screening may serve in his or her 2 3 capacity pending the agency's receipt of the report from the 4 Federal Bureau of Investigation. However, the person may not 5 continue to serve if the report indicates any violation of background screening standards and a disqualification 6 7 exemption has not been requested of and granted by the agency 8 as set forth in chapter 435. 9 Section 52. Paragraph (g) of subsection (4) of section 395.3025, Florida Statutes, is amended to read: 10 395.3025 Patient and personnel records; copies; 11 12 examination. --(4) Patient records are confidential and must not be 13 14 disclosed without the consent of the person to whom they 15 pertain, but appropriate disclosure may be made without such consent to: 16 17 (g) The Department of Children and Family Services or its agent, for the purpose of investigations of cases of 18 19 abuse, neglect, or exploitation of children or vulnerable 20 disabled adults or elderly persons. 21 Section 53. Subsection (3) of section 397.461, Florida Statutes, is amended to read: 22 23 397.461 Unlawful activities relating to personnel; penalties.--It is a misdemeanor of the first degree, 24 punishable as provided in s. 775.082 or s. 775.083, for any 25 26 person willfully, knowingly, or intentionally to: 27 (3) Use or release any criminal or juvenile or central abuse registry information obtained under this chapter for any 28 29 purpose other than background checks of personnel for 30 employment. 31 112

Section 54. Subsection (2) of section 400.022, Florida 1 2 Statutes, is amended to read: 3 400.022 Residents' rights .--4 (2) The licensee for each nursing home shall orally 5 inform the resident of the resident's rights and provide a 6 copy of the statement required by subsection (1) to each 7 resident or the resident's legal representative at or before 8 the resident's admission to a facility. The licensee shall 9 provide a copy of the resident's rights to each staff member of the facility. Each such licensee shall prepare a written 10 plan and provide appropriate staff training to implement the 11 12 provisions of this section. The written statement of rights must include a statement that a resident may file a complaint 13 14 with the agency or district ombudsman council. The statement 15 must be in boldfaced type and shall include the name, address, and telephone numbers of the district ombudsman council and 16 17 central adult abuse hotline registry where complaints may be 18 lodged. 19 Section 55. Paragraph (d) of subsection (4) of section 20 400.071, Florida Statutes, is amended to read: 21 400.071 Application for license.--22 (4) Each applicant for licensure must comply with the 23 following requirements: (d) A provisional license may be granted to an 24 25 applicant when each individual required by this section to 26 undergo background screening has met the standards for the abuse registry background check and the Department of Law 27 Enforcement background check, but the agency has not yet 28 29 received background screening results from the Federal Bureau of Investigation, or a request for a disqualification 30 exemption has been submitted to the agency as set forth in 31 113 CODING: Words stricken are deletions; words underlined are additions.

chapter 435, but a response has not yet been issued. 1 Α 2 license may be granted to the applicant upon the agency's 3 receipt of a report of the results of the Federal Bureau of 4 Investigation background screening for each individual 5 required by this section to undergo background screening which 6 confirms that all standards have been met, or upon the 7 granting of a disqualification exemption by the agency as set 8 forth in chapter 435. Any other person who is required to 9 undergo level 2 background screening may serve in his or her capacity pending the agency's receipt of the report from the 10 Federal Bureau of Investigation; however, the person may not 11 12 continue to serve if the report indicates any violation of background screening standards and a disqualification 13 14 exemption has not been requested of and granted by the agency as set forth in chapter 435. 15 Section 56. Paragraphs (a), (c), and (e) of subsection 16 17 (2) and subsections (3) and (8) of section 400.215, Florida 18 Statutes, are amended to read: 19 400.215 Personnel screening requirement. --20 (2) Employers and employees shall comply with the 21 requirements of s. 435.05. 22 (a) Notwithstanding the provisions of s. 435.05(1), 23 facilities must have in their possession evidence that level 1 screening has been completed before allowing an employee to 24 begin working with patients as provided in subsection (1). All 25 26 information necessary for conducting background screening 27 using level 1 standards as specified in s. 435.03(1) and for conducting a search of the central abuse registry and tracking 28 29 system as specified in s. 435.03(3)(a) shall be submitted by the nursing facility to the agency. Results of the background 30 screening and the abuse registry check shall be provided by 31 114

the agency to the requesting nursing facility. An applicant 1 who has been qualified under a level 1 criminal screening and 2 3 who, under penalty of perjury, attests to not having been 4 classified in the central abuse registry and tracking system 5 as a perpetrator in a confirmed report of abuse, neglect, or exploitation may be allowed to work on a probationary status 6 7 in the nursing facility, under supervision, for a period not 8 to exceed 30 days, pending the results of an abuse registry 9 screening.

(c) The agency shall establish and maintain a database 10 of background screening information which shall include the 11 results of both level 1 and level 2 screening and central 12 abuse registry and tracking system checks. The Department of 13 14 Law Enforcement shall timely provide to the agency, 15 electronically, the results of each statewide screening for 16 incorporation into the database. The Department of Children 17 and Family Services shall provide the agency with electronic 18 access to the central abuse registry and tracking system. The 19 agency shall search the registry to identify any confirmed 20 report and shall access such report for incorporation into the database. The agency shall, upon request from any facility, 21 22 agency, or program required by or authorized by law to screen 23 its employees or applicants, notify the administrator of the facility, agency, or program of the qualifying or 24 25 disqualifying status of the employee or applicant named in the 26 request. 27 (e) Notwithstanding the confidentiality provisions of s. 415.107, the agency shall provide no later than 45 days 28 29 after the effective date of this paragraph, a direct-access electronic screening capability to all enrolled facilities or 30 agencies required by law to restrict employment to only an 31 115

applicant who does not have a disqualifying report in the 1 central abuse registry and tracking system. The agency shall, 2 3 upon request, provide to such facility or agency a user code 4 by which the facility or agency may query the listing of all 5 persons disqualified because of a confirmed classification. 6 The direct-access screening system shall allow for the 7 electronic matching of an applicant's identifying information, 8 including name, date of birth, race, sex, and social security 9 number, against the listing of disqualified persons. The agency may charge a fee for issuing the user code sufficient 10 to cover the cost of establishing and maintaining the 11 12 direct-access screening system. The direct-access screening system shall provide immediately to the user only the 13 14 electronic notification of applicant clearance or disqualification. The system shall also maintain for 15 appropriate entry into the agency screening database an 16 17 electronic record of the inquiry on behalf of the applicant. 18 (3) The applicant is responsible for paying the fees 19 associated with obtaining the required screening. Payment for the screening and the abuse registry check shall be submitted 20 to the agency. The agency shall establish a schedule of fees 21 22 to cover the costs of level 1 and level 2 screening and the abuse registry check. Facilities may reimburse employees for 23 these costs. The Department of Law Enforcement shall charge 24 25 the agency for a level 1 or level 2 screening a rate 26 sufficient to cover the costs of such screening pursuant to s. 943.053(3). The agency shall, as allowable, reimburse nursing 27 facilities for the cost of conducting background screening as 28 29 required by this section. This reimbursement will not be subject to any rate ceilings or payment targets in the 30 Medicaid Reimbursement plan. 31

(8) There is no monetary or unemployment liability on 1 2 the part of, and no cause of action for damages arising 3 against an employer that, upon notice of a disqualifying 4 offense listed under chapter 435 or a confirmed report of 5 abuse, neglect, or exploitation or an act of domestic 6 violence, terminates the employee against whom the report was 7 issued, whether or not the employee has filed for an exemption 8 with the Department of Health or the Agency for Health Care 9 Administration. 10 Section 57. Paragraph (g) of subsection (1) of section 400.414, Florida Statutes, is amended to read: 11 12 400.414 Denial, revocation, or suspension of license; imposition of administrative fine; grounds .--13 14 (1) The agency may deny, revoke, or suspend any 15 license issued under this part, or impose an administrative fine in the manner provided in chapter 120, for any of the 16 following actions by an assisted living facility, any person 17 subject to level 2 background screening under s. 400.4174, or 18 19 any facility employee: 20 (g) A determination that confirmed report of adult 21 abuse, neglect, or exploitation, as defined in s. 415.102, 22 which has been upheld following a chapter 120 hearing or a 23 waiver of such proceedings where the perpetrator is an employee, volunteer, administrator, or owner, or person who 24 otherwise has access to the residents of a facility does not 25 26 meet the criteria specified in s. 435.03(2), and the owner or administrator has not taken action to remove the person 27 28 perpetrator. Exemptions from disqualification may be granted 29 as set forth in s. 435.07. No administrative action may be taken against the facility if the person perpetrator is 30 granted an exemption. 31

1 Section 58. Paragraph (c) of subsection (1) and 2 subsection (3) of section 400.4174, Florida Statutes, are 3 amended to read: 4 400.4174 Background screening; exemptions; reports of 5 abuse in facilities .--6 (1)7 The agency may grant a provisional license to a (C) 8 facility applying for an initial license when each individual 9 required by this subsection to undergo screening has completed the abuse registry and Department of Law Enforcement 10 background checks, but has not yet received results from the 11 12 Federal Bureau of Investigation, or when a request for an 13 exemption from disqualification has been submitted to the 14 agency pursuant to s. 435.07, but a response has not been 15 issued. 16 (3) When an employee, volunteer, administrator, or 17 owner of a facility is the subject of a confirmed report of adult abuse, neglect, or exploitation, as defined in s. 18 19 415.102, and the protective investigator knows that the 20 individual is an employee, volunteer, administrator, or owner of a facility, the agency shall be notified of the confirmed 21 22 report. 23 Section 59. Subsection (4) of section 400.426, Florida 24 Statutes, is amended to read: 25 400.426 Appropriateness of placements; examinations of 26 residents.--(4) If possible, each resident shall have been 27 examined by a licensed physician or a licensed nurse 28 29 practitioner within 60 days before admission to the facility. The signed and completed medical examination report shall be 30 submitted to the owner or administrator of the facility who 31 118

shall use the information contained therein to assist in the 1 determination of the appropriateness of the resident's 2 3 admission and continued stay in the facility. The medical 4 examination report shall become a permanent part of the record 5 of the resident at the facility and shall be made available to the agency during inspection or upon request. An assessment 6 7 that has been completed through the Comprehensive Assessment and Review for Long-Term Care Services (CARES) Program 8 9 fulfills the requirements for a medical examination under this 10 subsection and s. 400.407(4)(3)(b)6.

Section 60. Subsection (2) of section 400.428, Florida
 Statutes, is amended to read:

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400.428 Resident bill of rights.--

14 (2) The administrator of a facility shall ensure that 15 a written notice of the rights, obligations, and prohibitions 16 set forth in this part is posted in a prominent place in each 17 facility and read or explained to residents who cannot read. This notice shall include the name, address, and telephone 18 19 numbers of the district ombudsman council and central adult 20 abuse hotline registry and, when applicable, the Advocacy Center for Persons with Disabilities, Inc., and the district 21 22 human rights advocacy committee, where complaints may be 23 lodged. The facility must ensure a resident's access to a telephone to call the district ombudsman council, central 24 25 adult abuse hotline registry, Advocacy Center for Persons with 26 Disabilities, Inc., and district human rights advocacy 27 committee. Section 61. Subsection (20) of section 400.462, 28 29 Florida Statutes, is amended to read: 400.462 Definitions.--As used in this part, the term: 30 31 119

(20) "Screening" means the assessment of the 1 2 background of home health agency personnel, nurse registry 3 personnel, and persons registered under s. 400.509 and 4 includes employment or contractual history checks, records 5 checks of the department's central abuse hotline under chapter 6 415 relating to vulnerable adults, and statewide criminal 7 records correspondence checks through the Department of Law 8 Enforcement. 9 Section 62. Paragraph (d) of subsection (4) of section 400.471, Florida Statutes, is amended to read: 10 400.471 Application for license; fee; provisional 11 12 license; temporary permit. --(4) Each applicant for licensure must comply with the 13 14 following requirements: 15 (d) A provisional license may be granted to an applicant when each individual required by this section to 16 17 undergo background screening has met the standards for the 18 abuse registry background check and the Department of Law 19 Enforcement background check, but the agency has not yet received background screening results from the Federal Bureau 20 of Investigation. A standard license may be granted to the 21 licensee upon the agency's receipt of a report of the results 22 23 of the Federal Bureau of Investigation background screening for each individual required by this section to undergo 24 background screening which confirms that all standards have 25 26 been met, or upon the granting of a disqualification exemption by the agency as set forth in chapter 435. Any other person 27 who is required to undergo level 2 background screening may 28 29 serve in his or her capacity pending the agency's receipt of the report from the Federal Bureau of Investigation. However, 30 the person may not continue to serve if the report indicates 31

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2 disqualification exemption has not been requested of and 3 granted by the agency as set forth in chapter 435. 4 Section 63. Section 400.495, Florida Statutes, is 5 amended to read: 6 400.495 Notice of toll-free telephone number for 7 central abuse hotline registry .-- On or before the first day 8 home health services are provided to a patient, any home 9 health agency or nurse registry licensed under this part must inform the patient and his or her immediate family, if 10 appropriate, of the right to report abusive, neglectful, or 11 12 exploitative practices. The statewide toll-free telephone number for the central abuse hotline registry must be provided 13 14 to patients in a manner that is clearly legible and must 15 include the words: "To report abuse, neglect, or exploitation, please call toll-free ... (phone number).... " The Agency for 16 17 Health Care Administration shall adopt rules that provide for 18 90 days' advance notice of a change in the toll-free telephone 19 number and that outline due process procedures, as provided under chapter 120, for home health agency personnel and nurse 20 registry personnel who are reported to the central abuse 21 22 hotline registry. Home health agencies and nurse registries 23 shall establish appropriate policies and procedures for providing such notice to patients. 24 Section 64. Paragraph (d) of subsection (2) of section 25 26 400.506, Florida Statutes, is amended to read: 27 400.506 Licensure of nurse registries; requirements; 28 penalties.--29 (2) Each applicant for licensure must comply with the 30 following requirements: 31 121 CODING: Words stricken are deletions; words underlined are additions.

any violation of background screening standards and a

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(d) A provisional license may be granted to an 1 2 applicant when each individual required by this section to 3 undergo background screening has met the standards for the 4 abuse registry background check and the Department of Law 5 Enforcement background check but the agency has not yet 6 received background screening results from the Federal Bureau 7 of Investigation. A standard license may be granted to the 8 applicant upon the agency's receipt of a report of the results 9 of the Federal Bureau of Investigation background screening for each individual required by this section to undergo 10 background screening which confirms that all standards have 11 12 been met, or upon the granting of a disqualification exemption by the agency as set forth in chapter 435. Any other person 13 14 who is required to undergo level 2 background screening may 15 serve in his or her capacity pending the agency's receipt of the report from the Federal Bureau of Investigation. However, 16 17 the person may not continue to serve if the report indicates any violation of background screening standards and a 18 19 disqualification exemption has not been requested of and 20 granted by the agency as set forth in chapter 435. 21 Section 65. Subsection (6) of section 400.509, Florida Statutes, is amended to read: 22 23 400.509 Registration of particular service providers exempt from licensure; certificate of registration; regulation 24 25 of registrants.--26 (6) On or before the first day on which services are provided to a patient or client, any registrant under this 27 28 part must inform the patient or client and his or her 29 immediate family, if appropriate, of the right to report abusive, neglectful, or exploitative practices. The statewide 30 toll-free telephone number for the central abuse hotline 31 122

1 registry must be provided to patients or clients in a manner 2 that is clearly legible and must include the words: "To report 3 abuse, neglect, or exploitation, please call toll-free 4 ...(phone number)...." Registrants must establish appropriate 5 policies and procedures for providing such notice to patients 6 or clients.

7 Section 66. Subsections (3), (4), (5), and (6) and 8 paragraph (a) of subsection (7) of section 400.512, Florida 9 Statutes, are amended to read:

400.512 Screening of home health agency personnel; 10 nurse registry personnel; and companions and homemakers .-- The 11 12 agency shall require employment or contractor screening as provided in chapter 435, using the level 1 standards for 13 14 screening set forth in that chapter, for home health agency 15 personnel; persons referred for employment by nurse registries; and persons employed by companion or homemaker 16 17 services registered under s. 400.509.

18 (3) As a prerequisite to operating as a home health 19 agency, nurse registry, or companion or homemaker service under s. 400.509, the administrator or managing employee, 20 respectively, must submit to the agency his or her name and 21 any other information necessary to conduct a complete 22 23 screening according to this section. The agency shall submit the information to the Department of Law Enforcement and the 24 25 department's abuse hotline for state processing. The agency 26 shall review the record of the administrator or manager with respect to the offenses specified in this section and shall 27 notify the owner of its findings. If disposition information 28 29 is missing on a criminal record, the administrator or manager, upon request of the agency, must obtain and supply within 30 30 days the missing disposition information to the agency. 31

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Failure to supply missing information within 30 days or to
 show reasonable efforts to obtain such information will result
 in automatic disqualification.

4 (4) Proof of compliance with the screening 5 requirements of chapter 435 shall be accepted in lieu of the б requirements of this section if the person has been 7 continuously employed or registered without a breach in 8 service that exceeds 180 days, the proof of compliance is not 9 more than 2 years old, and the person has been screened through the central abuse registry and tracking system of the 10 department and by the Department of Law Enforcement. A home 11 12 health agency, nurse registry, or companion or homemaker service registered under s. 400.509 shall directly provide 13 14 proof of compliance to another home health agency, nurse 15 registry, or companion or homemaker service registered under s. 400.509. The recipient home health agency, nurse registry, 16 or companion or homemaker service registered under s. 400.509 17 18 may not accept any proof of compliance directly from the 19 person who requires screening. Proof of compliance with the screening requirements of this section shall be provided upon 20 request to the person screened by the home health agencies; 21 nurse registries; or companion or homemaker services 22 registered under s. 400.509. 23

(5) There is no monetary liability on the part of, and 24 25 no cause of action for damages arises against, a licensed home 26 health agency, licensed nurse registry, or companion or homemaker service registered under s. 400.509, that, upon 27 notice that the employee or contractor has been found guilty 28 29 of, regardless of adjudication, or entered a plea of nolo contendere or guilty to, any offense prohibited under s. 30 435.03 or under any similar statute of another jurisdiction of 31

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a confirmed report of adult abuse, neglect, or exploitation, 1 terminates the employee or contractor against whom the report 2 3 was issued, whether or not the employee or contractor has 4 filed for an exemption with the agency in accordance with 5 chapter 435 and whether or not the time for filing has 6 expired. 7 The costs of processing the statewide (6) 8 correspondence criminal records checks and the search of the 9 department's central abuse hotline must be borne by the home health agency; the nurse registry; or the companion or 10 homemaker service registered under s. 400.509, or by the 11 person being screened, at the discretion of the home health 12 agency, nurse registry, or s. 400.509 registrant. 13 14 (7)(a) It is a misdemeanor of the first degree, 15 punishable under s. 775.082 or s. 775.083, for any person 16 willfully, knowingly, or intentionally to: 1. Fail, by false statement, misrepresentation, 17 impersonation, or other fraudulent means, to disclose in any 18 19 application for voluntary or paid employment a material fact 20 used in making a determination as to such person's 21 qualifications to be an employee under this section; 22 Operate or attempt to operate an entity licensed or 2. 23 registered under this part with persons who do not meet the minimum standards for good moral character as contained in 24 25 this section; or 26 3. Use information from the criminal records or central abuse hotline obtained under this section for any 27 28 purpose other than screening that person for employment as 29 specified in this section or release such information to any 30 other person for any purpose other than screening for employment under this section. 31 125

1 Section 67. Paragraph (c) of subsection (1) and 2 subsection (3) of section 400.5572, Florida Statutes, are 3 amended to read: 4 400.5572 Background screening.--5 (1)6 (c) The agency may grant a provisional license to an 7 adult day care center applying for an initial license when 8 each individual required by this subsection to undergo 9 screening has completed the abuse registry and Department of Law Enforcement background check checks, but has not yet 10 received results from the Federal Bureau of Investigation, or 11 12 when a request for an exemption from disqualification has been 13 submitted to the agency pursuant to s. 435.07, but a response 14 has not been issued. 15 (3) When an employee, volunteer, operator, or owner of 16 an adult day care center is the subject of a confirmed report 17 of adult abuse, neglect, or exploitation, as defined in s. 18 415.102, and the protective investigator knows that the 19 individual is an employee, volunteer, operator, or owner of a center, the agency shall be notified of the confirmed report. 20 21 Section 68. Subsection (2) of section 400.628, Florida 22 Statutes, is amended to read: 23 400.628 Residents' bill of rights.--(2) The provider shall ensure that residents and their 24 legal representatives are made aware of the rights, 25 26 obligations, and prohibitions set forth in this part. 27 Residents must also be given the names, addresses, and telephone numbers of the district ombudsman council and the 28 29 central adult abuse hotline registry where they may lodge 30 complaints. 31 126 CODING: Words stricken are deletions; words underlined are additions.

Section 69. Paragraph (d) of subsection (4) of section 1 2 400.801, Florida Statutes, is amended to read: 3 400.801 Homes for special services.--4 (4) Each applicant for licensure must comply with the 5 following requirements: 6 (d) A provisional license may be granted to an 7 applicant when each individual required by this section to 8 undergo background screening has met the standards for the 9 abuse registry background check and the Department of Law Enforcement background check, but the agency has not yet 10 received background screening results from the Federal Bureau 11 12 of Investigation, or a request for a disqualification exemption has been submitted to the agency as set forth in 13 14 chapter 435, but a response has not yet been issued. A 15 standard license may be granted to the applicant upon the agency's receipt of a report of the results of the Federal 16 17 Bureau of Investigation background screening for each 18 individual required by this section to undergo background 19 screening which confirms that all standards have been met, or upon the granting of a disqualification exemption by the 20 agency as set forth in chapter 435. Any other person who is 21 required to undergo level 2 background screening may serve in 22 23 his or her capacity pending the agency's receipt of the report from the Federal Bureau of Investigation. However, the person 24 25 may not continue to serve if the report indicates any 26 violation of background screening standards and a 27 disqualification exemption has not been requested of and 28 granted by the agency as set forth in chapter 435. 29 Section 70. Paragraph (d) of subsection (3) of section 30 400.805, Florida Statutes, is amended to read: 400.805 Transitional living facilities .--31 127

1 (3) Each applicant for licensure must comply with the 2 following requirements:

3 (d) A provisional license may be granted to an 4 applicant when each individual required by this section to 5 undergo background screening has met the standards for the 6 abuse registry background check and the Department of Law 7 Enforcement background check, but the agency has not yet 8 received background screening results from the Federal Bureau 9 of Investigation, or a request for a disqualification exemption has been submitted to the agency as set forth in 10 chapter 435, but a response has not yet been issued. A 11 12 standard license may be granted to the applicant upon the agency's receipt of a report of the results of the Federal 13 14 Bureau of Investigation background screening for each 15 individual required by this section to undergo background screening which confirms that all standards have been met, or 16 17 upon the granting of a disqualification exemption by the 18 agency as set forth in chapter 435. Any other person who is 19 required to undergo level 2 background screening may serve in his or her capacity pending the agency's receipt of the report 20 from the Federal Bureau of Investigation. However, the person 21 may not continue to serve if the report indicates any 22 23 violation of background screening standards and a disqualification exemption has not been requested of and 24 25 granted by the agency as set forth in chapter 435. 26 Section 71. Paragraph (d) of subsection (5) of section 400.906, Florida Statutes, is amended to read: 27 28 400.906 Initial application for license.--29 (5) Each applicant for licensure must comply with the 30 following requirements: 31 128

(d) A provisional license may be granted to an 1 2 applicant when each individual required by this section to 3 undergo background screening has met the standards for the 4 abuse registry background check and the Department of Law Enforcement background check, but the agency has not yet 5 6 received background screening results from the Federal Bureau 7 of Investigation, or a request for a disqualification 8 exemption has been submitted to the agency as set forth in 9 chapter 435, but a response has not yet been issued. A standard license may be granted to the applicant upon the 10 agency's receipt of a report of the results of the Federal 11 12 Bureau of Investigation background screening for each individual required by this section to undergo background 13 14 screening which confirms that all standards have been met, or 15 upon the granting of a disgualification exemption by the agency as set forth in chapter 435. Any other person who is 16 17 required to undergo level 2 background screening may serve in 18 his or her capacity pending the agency's receipt of the report 19 from the Federal Bureau of Investigation. However, the person may not continue to serve if the report indicates any 20 violation of background screening standards and a 21 22 disgualification exemption has not been requested of and 23 granted by the agency as set forth in chapter 435. Section 72. Subsection (10) of section 400.931, 24 25 Florida Statutes, is amended to read: 26 400.931 Application for license; fee; provisional 27 license; temporary permit. --28 (10) When a change of the general manager of a home 29 medical equipment provider occurs, the licensee must notify the agency of the change within 45 days thereof and must 30 provide evidence of compliance with the background screening 31 129

requirements in subsection (5); except that a general manager 1 who has met the standards for the abuse registry background 2 3 check and the Department of Law Enforcement background check, 4 but for whom background screening results from the Federal 5 Bureau of Investigation have not yet been received, may be б employed pending receipt of the Federal Bureau of 7 Investigation background screening report. An individual may 8 not continue to serve as general manager if the Federal Bureau 9 of Investigation background screening report indicates any violation of background screening standards. 10

Section 73. Section 400.95, Florida Statutes, is amended to read:

400.95 Notice of toll-free telephone number for 13 14 central abuse hotline registry .-- On or before the first day 15 home medical equipment is delivered to the patient's home, any home medical equipment provider licensed under this part must 16 inform the consumer and his or her immediate family, if 17 appropriate, of the right to report abusive, neglectful, or 18 19 exploitative practices. The statewide toll-free telephone 20 number for the central abuse hotline registry must be provided to consumers in a manner that is clearly legible and must 21 include the words: "To report abuse, neglect, or 22 exploitation, please call toll-free 1-800-962-2873." Home 23 medical equipment providers shall establish appropriate 24 25 policies and procedures for providing such notice to 26 consumers. 27 Section 74. Subsections (3), (4), (5), and (6) and paragraph (a) of subsection (7) of section 400.953, Florida 28 29 Statutes, are amended to read: 30 400.953 Background screening of home medical equipment provider personnel. -- The agency shall require employment 31

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screening as provided in chapter 435, using the level 1 1 2 standards for screening set forth in that chapter, for home 3 medical equipment provider personnel. 4 (3) Proof of compliance with the screening 5 requirements of s. 110.1127, s. 393.0655, s. 394.4572, s. 6 397.451, s. 402.305, s. 402.313, s. 409.175, s. 464.008, or s. 7 985.407 or this part must be accepted in lieu of the 8 requirements of this section if the person has been 9 continuously employed in the same type of occupation for which he or she is seeking employment without a breach in service 10 that exceeds 180 days, the proof of compliance is not more 11 12 than 2 years old, and the person has been screened through the 13 central abuse registry and tracking system of the department 14 and by the Department of Law Enforcement. An employer or 15 contractor shall directly provide proof of compliance to another employer or contractor, and a potential employer or 16 17 contractor may not accept any proof of compliance directly 18 from the person requiring screening. Proof of compliance with 19 the screening requirements of this section shall be provided, 20 upon request, to the person screened by the home medical 21 equipment provider. 22 (4) There is no monetary liability on the part of, and 23 no cause of action for damages arising against, a licensed home medical equipment provider that, upon notice that an 24 25 employee has been found guilty of, regardless of adjudication, 26 or entered a plea of nolo contendere or guilty to, any offense prohibited under s. 435.03 or under any similar statute of 27 28 another jurisdiction of a confirmed report of adult abuse, 29 neglect, or exploitation under chapter 415, terminates the 30 employee against whom the report was issued, whether or not 31 131

the employee has filed for an exemption with the agency and 1 whether or not the time for filing has expired. 2 3 (5) The costs of processing the statewide 4 correspondence criminal records checks and the search of the 5 department's central abuse registry must be borne by the home 6 medical equipment provider or by the person being screened, at 7 the discretion of the home medical equipment provider. 8 (6) Neither the agency nor the home medical equipment 9 provider may use the criminal records or, juvenile records, or 10 central abuse registry information of a person for any purpose other than determining whether that person meets minimum 11 12 standards of good moral character for home medical equipment 13 provider personnel. 14 (7)(a) It is a misdemeanor of the first degree, 15 punishable as provided in s. 775.082 or s. 775.083, for any 16 person willfully, knowingly, or intentionally to: Fail, by false statement, misrepresentation, 17 1. 18 impersonation, or other fraudulent means, to disclose in any 19 application for paid employment a material fact used in making 20 a determination as to the person's qualifications to be an 21 employee under this section; Operate or attempt to operate an entity licensed 22 2. 23 under this part with persons who do not meet the minimum standards for good moral character as contained in this 24 25 section; or 26 3. Use information from the criminal records or central abuse registry obtained under this section for any 27 28 purpose other than screening that person for employment as 29 specified in this section, or release such information to any other person for any purpose other than screening for 30 employment under this section. 31

Section 75. Subsection (1) of section 400.955, Florida 1 2 Statutes, is amended to read: 3 400.955 Procedures for screening of home medical 4 equipment provider personnel. --(1) A person employed by a home medical equipment 5 6 provider shall, within 5 working days after starting to work, 7 submit to the home medical equipment provider a complete set 8 of information necessary to conduct a screening under this 9 section. The person must sign an affidavit stating whether he or she meets the minimum standards for good moral character 10 under this section. The home medical equipment provider shall 11 12 submit the information to the Department of Law Enforcement and to the department's central abuse registry and tracking 13 14 system for processing. If disposition information is missing 15 on a criminal record, it is the responsibility of the person being screened to obtain and supply the missing information 16 17 within 30 days. Failure to supply the missing information or to show reasonable efforts to obtain such information will 18 19 result in automatic disqualification for employment. 20 Section 76. Paragraph (d) of subsection (10) of 21 section 400.962, Florida Statutes, is amended to read: 22 400.962 License required; license application.--23 (10)(d) A provisional license may be granted to an 24 applicant when each individual required by this section to 25 26 undergo background screening has met the standards for the abuse registry background check and the Department of Law 27 Enforcement background check, but the agency has not yet 28 29 received background screening results from the Federal Bureau of Investigation, or a request for a disqualification 30 exemption has been submitted to the agency as set forth in 31 133

chapter 435, but a response has not yet been issued. A license 1 may be granted to the applicant upon the agency's receipt of a 2 3 report of the results of the Federal Bureau of Investigation 4 background screening for each individual required by this 5 section to undergo background screening which confirms that б all standards have been met, or upon the granting of a 7 disqualification exemption by the agency as set forth in 8 chapter 435. Any other person who is required to undergo level 9 2 background screening may serve in his or her capacity pending the agency's receipt of the report from the Federal 10 Bureau of Investigation; however, the person may not continue 11 12 to serve if the report indicates any violation of background screening standards and a disqualification exemption has not 13 14 been granted by the agency as set forth in chapter 435. 15 Section 77. Subsections (4) and (8) of section 16 400.964, Florida Statutes, are amended to read: 400.964 Personnel screening requirement. --17 18 (4) The applicant is responsible for paying the fees 19 associated with obtaining the required screening. Payment for 20 the screening and the abuse registry check must be submitted to the agency as prescribed by the agency. 21 22 (8) There is no monetary or unemployment liability on 23 the part of, and no cause of action for damages arises against an employer that, upon notice of a disqualifying offense 24 25 listed under chapter 435 or a confirmed report of abuse, 26 neglect, or exploitation or an act of domestic violence, 27 terminates the employee against whom the report was issued, whether or not the employee has filed for an exemption with 28 29 the Department of Health or the Agency for Health Care 30 Administration. 31 134

Section 78. Paragraph (d) of subsection (2) of section 1 2 402.3025, Florida Statutes, is amended to read: 3 402.3025 Public and nonpublic schools.--For the 4 purposes of ss. 402.301-402.319, the following shall apply: 5 (2) NONPUBLIC SCHOOLS. --6 (d)1. Programs for children who are at least 3 years 7 of age, but under 5 years of age, which are not licensed under 8 ss. 402.301-402.319 shall substantially comply with the 9 minimum child care standards promulgated pursuant to ss. 402.305-402.3057. 10 2. The department or local licensing agency shall 11 12 enforce compliance with such standards, where possible, to eliminate or minimize duplicative inspections or visits by 13 14 staff enforcing the minimum child care standards and staff 15 enforcing other standards under the jurisdiction of the 16 department. 17 3. The department or local licensing agency may commence and maintain all proper and necessary actions and 18 19 proceedings for any or all of the following purposes: 20 To protect the health, sanitation, safety, and a. 21 well-being of all children under care. 22 To enforce its rules and regulations. b. 23 To use corrective action plans, whenever possible, с. to attain compliance prior to the use of more restrictive 24 25 enforcement measures. 26 d. To make application for injunction to the proper 27 circuit court, and the judge of that court shall have 28 jurisdiction upon hearing and for cause shown to grant a 29 temporary or permanent injunction, or both, restraining any person from violating or continuing to violate any of the 30 provisions of ss. 402.301-402.319. Any violation of this 31 135

section or of the standards applied under ss. 402.305-402.3057 1 which threatens harm to any child in the school's programs for 2 3 children who are at least 3 years of age, but are under 5 4 years of age, or repeated violations of this section or the 5 standards under ss. 402.305-402.3057, shall be grounds to seek 6 an injunction to close a program in a school. 7 To impose an administrative fine, not to exceed e. 8 \$100, for each violation of the minimum child care standards 9 promulgated pursuant to ss. 402.305-402.3057. It is a misdemeanor of the first degree, punishable 10 4. as provided in s. 775.082 or s. 775.083, for any person 11 12 willfully, knowingly, or intentionally to: Fail, by false statement, misrepresentation, 13 а. 14 impersonation, or other fraudulent means, to disclose in any 15 required written documentation for exclusion from licensure 16 pursuant to this section a material fact used in making a determination as to such exclusion; or 17 b. Use information from the criminal records or 18 central abuse registry obtained under s. 402.305 or s. 19 402.3055 for any purpose other than screening that person for 20 employment as specified in those sections or release such 21 information to any other person for any purpose other than 22 23 screening for employment as specified in those sections. 5. It is a felony of the third degree, punishable as 24 25 provided in s. 775.082, s. 775.083, or s. 775.084, for any 26 person willfully, knowingly, or intentionally to use 27 information from the juvenile records of any person obtained 28 under s. 402.305 or s. 402.3055 for any purpose other than 29 screening for employment as specified in those sections or to 30 release information from such records to any other person for 31

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any purpose other than screening for employment as specified 1 2 in those sections. 3 Section 79. Paragraph (c) of subsection (5) of section 4 402.3125, Florida Statutes, is amended to read: 402.3125 Display and appearance of license; posting of 5 6 violations; information to be provided to parents .--7 (5) The department shall develop a model brochure for 8 distribution by the department and by local licensing agencies 9 to every child care facility in the state. Pursuant thereto: (c) The brochure shall, at a minimum, contain the 10 following information: 11 12 1. A statement that the facility is licensed and has met state standards for licensure as established by s. 402.305 13 14 or that the facility is licensed by a local licensing agency 15 and has met or exceeded the state standards, pursuant to ss. 402.306 and 402.307. Such statement shall include a listing of 16 17 specific standards that licensed facilities must meet pursuant to s. 402.305. 18 19 2. A statement indicating that information about the licensure status of the child care facility can be obtained by 20 telephoning the department office or the office of the local 21 22 licensing agency issuing the license at a telephone number or 23 numbers which shall be printed upon or otherwise affixed to the brochure. 24 25 3. The statewide toll-free telephone number of the 26 central Florida abuse hotline Registry, together with a notice 27 that reports of suspected and actual cases of child physical abuse, sexual abuse, and neglect are received and referred for 28 29 investigation by the hotline registry. 30 31 137 CODING: Words stricken are deletions; words underlined are additions.

1 The date that the current license for the facility 4. 2 was issued and the date of its scheduled expiration if it is 3 not renewed. 4 5. Any other information relating to competent child 5 care that the department deems would be helpful to parents and 6 other caretakers in their selection of a child care facility. 7 Section 80. Paragraph (d) of subsection (6) of section 8 402.313, Florida Statutes, is amended to read: 402.313 Family day care homes.--9 (6) The department shall prepare a brochure on family 10 day care for distribution by the department and by local 11 12 licensing agencies, if appropriate, to family day care homes for distribution to parents utilizing such child care, and to 13 14 all interested persons, including physicians and other health professionals; mental health professionals; school teachers or 15 other school personnel; social workers or other professional 16 child care, foster care, residential, or institutional 17 workers; and law enforcement officers. The brochure shall, at 18 19 a minimum, contain the following information: 20 (d) The statewide toll-free telephone number of the central Florida abuse hotline Registry, together with a notice 21 22 that reports of suspected and actual child physical abuse, 23 sexual abuse, and neglect are received and referred for 24 investigation by the hotline registry. Section 81. Paragraph (b) of subsection (11) of 25 26 section 409.175, Florida Statutes, is amended to read: 409.175 Licensure of family foster homes, residential 27 28 child-caring agencies, and child-placing agencies.--29 (11)(b) It is unlawful for any person, agency, summer day 30 camp, or summer 24-hour camp providing care for children to: 31 138 CODING: Words stricken are deletions; words underlined are additions.

1. Willfully or intentionally fail to comply with the 1 2 requirements for the screening of personnel or the dismissal 3 of personnel found not to be in compliance with the 4 requirements for good moral character as specified in 5 paragraph (4)(a). 6 2. Use information from the criminal records or central abuse registry obtained under this section for any 7 8 purpose other than screening a person for employment as 9 specified in this section or to release such information to any other person for any purpose other than screening for 10 employment as specified in this section. 11 12 Section 82. Subsection (29) of section 409.912, Florida Statutes, is amended to read: 13 14 409.912 Cost-effective purchasing of health care.--The 15 agency shall purchase goods and services for Medicaid recipients in the most cost-effective manner consistent with 16 17 the delivery of quality medical care. The agency shall maximize the use of prepaid per capita and prepaid aggregate 18 19 fixed-sum basis services when appropriate and other alternative service delivery and reimbursement methodologies, 20 including competitive bidding pursuant to s. 287.057, designed 21 to facilitate the cost-effective purchase of a case-managed 22 23 continuum of care. The agency shall also require providers to minimize the exposure of recipients to the need for acute 24 25 inpatient, custodial, and other institutional care and the 26 inappropriate or unnecessary use of high-cost services. 27 (29) Each managed care plan that is under contract 28 with the agency to provide health care services to Medicaid 29 recipients shall annually conduct a background check with the 30 Florida Department of Law Enforcement of all persons with ownership interest of 5 percent or more or executive 31 139

management responsibility for the managed care plan and shall 1 submit to the agency information concerning any such person 2 3 who has been found guilty of, regardless of adjudication, or 4 has entered a plea of nolo contendere or guilty to, any of the 5 offenses listed in s. 435.03 or has a confirmed report of abuse, neglect, or exploitation pursuant to chapter 415. б 7 Section 83. Subsection (5) of section 430.205, Florida 8 Statutes, is amended to read: 9 430.205 Community care service system.--(5) Any person who has been classified as a 10 functionally impaired elderly person is eligible to receive 11 12 community-care-for-the-elderly core services. Those elderly persons who are determined by adult protective investigations 13 14 services to be vulnerable adults elderly persons in need of 15 services, pursuant to s. 415.104(3)(b)415.1045(2)(b), or to 16 be victims of abuse, neglect, or exploitation who are in need 17 of immediate services to prevent further harm and are referred by the adult protective services program, shall be given 18 19 primary consideration for receiving community-care-for-the-elderly services. As used in this 20 subsection, "primary consideration" means that an assessment 21 and services must commence within 72 hours after referral to 22 23 the department or as established in accordance with department contracts by local protocols developed between department 24 service providers and the adult protective services program. 25 26 Section 84. Subsection (1) of section 447.208, Florida Statutes, is amended to read: 27 28 447.208 Procedure with respect to certain appeals 29 under s. 447.207.--(1) Any person filing an appeal pursuant to subsection 30 (8) or subsection (9) of s. 447.207 shall be entitled to a 31 140 CODING: Words stricken are deletions; words underlined are additions.

hearing pursuant to subsections (4) and (5) of s. 447.503 and 1 in accordance with chapter 120; however, the hearing shall be 2 3 conducted within 30 days of the filing of an appeal with the 4 commission, unless an extension of time is granted by the 5 commission for good cause or unless the basis for the appeal is an allegation of abuse or neglect under s. 415.1075, in 6 7 which case the hearing by the Public Employees Relations 8 Commission may not be held until the confirmed report of abuse 9 or neglect has been upheld pursuant to the procedures for appeal in s. 415.1075. Discovery may be granted only upon a 10 showing of extraordinary circumstances. A party requesting 11 12 discovery shall demonstrate a substantial need for the information requested and an inability to obtain relevant 13 14 information by other means. To the extent that chapter 120 is 15 inconsistent with these provisions, the procedures contained in this section shall govern. 16

Section 85. Section 447.401, Florida Statutes, isamended to read:

19 447.401 Grievance procedures.--Each public employer 20 and bargaining agent shall negotiate a grievance procedure to be used for the settlement of disputes between employer and 21 22 employee, or group of employees, involving the interpretation 23 or application of a collective bargaining agreement. Such grievance procedure shall have as its terminal step a final 24 and binding disposition by an impartial neutral, mutually 25 26 selected by the parties; however, when the issue under appeal 27 is an allegation of abuse, abandonment, or neglect by an employee under s. 39.201 or s. 415.1034 s. 415.1075, the 28 29 grievance may not be decided until the abuse, abandonment, or neglect of a child has been judicially determined or until a 30 confirmed report of abuse or neglect of a disabled adult or 31

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elderly person has been upheld pursuant to the procedures for 1 appeal in s. 415.1075. However, an arbiter or other neutral 2 3 shall not have the power to add to, subtract from, modify, or 4 alter the terms of a collective bargaining agreement. If an 5 employee organization is certified as the bargaining agent of a unit, the grievance procedure then in existence may be the б 7 subject of collective bargaining, and any agreement which is 8 reached shall supersede the previously existing procedure. 9 All public employees shall have the right to a fair and equitable grievance procedure administered without regard to 10 membership or nonmembership in any organization, except that 11 12 certified employee organizations shall not be required to process grievances for employees who are not members of the 13 14 organization. A career service employee shall have the option 15 of utilizing the civil service appeal procedure, an unfair 16 labor practice procedure, or a grievance procedure established 17 under this section, but such employee is precluded from availing himself or herself to more than one of these 18 19 procedures. 20 Section 86. Subsection (5) of section 455.712, Florida Statutes, is amended to read: 21 22 455.712 Business establishments; requirements for 23 active status licenses. --(5) This section applies to any business establishment 24 registered, permitted, or licensed by the department to do 25 26 business. Business establishments include, but are not limited 27 to, dental laboratories, electrology facilities, massage establishments, and pharmacies, and health care services 28 29 pools. Section 87. Paragraph (e) of subsection (1) of section 30 464.018, Florida Statutes, is amended to read: 31 142 CODING: Words stricken are deletions; words underlined are additions.

1 464.018 Disciplinary actions.--2 (1) The following acts shall be grounds for 3 disciplinary action set forth in this section: 4 (e) Having been found guilty of, regardless of 5 adjudication, or entered a plea of nolo contendere or guilty 6 to, any offense prohibited under s. 435.03 or under any 7 similar statute of another jurisdiction a confirmed report of 8 abuse, neglect, or exploitation as defined in s. 415.102(6) 9 which has been uncontested or upheld under the procedures of s. 415.1075; or having committed an act which constitutes 10 domestic violence as defined in s. 741.28. 11 12 Section 88. Paragraph (f) of subsection (4) of section 468.520, Florida Statutes, is amended to read: 13 14 468.520 Definitions.--As used in this part: 15 (4) "Employee leasing" means an arrangement whereby a 16 leasing company assigns its employees to a client and allocates the direction of and control over the leased 17 18 employees between the leasing company and the client. The term 19 does not include the following: 20 (f) A health care services pool licensed under s. 21 400.980 402.48, unless otherwise engaged in business as an 22 employee leasing company. 23 Section 89. Section 468.826, Florida Statutes, is amended to read: 24 25 468.826 Exemption from liability.--If an employer 26 terminates or denies employment to a certified nursing assistant whose certification is inactive as shown on the 27 28 certified nursing assistant registry or whose name appears on 29 the central abuse registry and tracking system of the Department of Children and Family Services or on a criminal 30 screening report of the Department of Law Enforcement, the 31 143

employer is not civilly liable for such termination and a 1 cause of action may not be brought against the employer for 2 3 damages, regardless of whether the employee has filed for an 4 exemption from the department under s. 468.824(1). There may 5 not be any monetary liability on the part of, and a cause of action for damages may not arise against, any licensed б 7 facility, its governing board or members thereof, medical 8 staff, disciplinary board, agents, investigators, witnesses, 9 employees, or any other person for any action taken in good faith without intentional fraud in carrying out this section. 10 Section 90. Subsections (1) and (2) of section 11 12 468.828, Florida Statutes, are amended to read: 13 468.828 Background screening information; rulemaking 14 authority.--15 (1) The Agency for Health Care Administration shall 16 allow the department to electronically access its background 17 screening database and records, and the Department of Children 18 and Family Services shall allow the department to 19 electronically access its central abuse registry and tracking 20 system under chapter 415. 21 (2) An employer, or an agent thereof, may not use 22 criminal records or, juvenile records, or information obtained 23 from the central abuse hotline under chapter 415 for any purpose other than determining if the person meets the 24 requirements of this part. Such records and information 25 26 obtained by the department shall remain confidential and exempt from s. 119.07(1). 27 28 Section 91. Paragraph (d) of subsection (2) of section 29 483.101, Florida Statutes, is amended to read: 483.101 Application for clinical laboratory license.--30 31 144

1 (2) Each applicant for licensure must comply with the 2 following requirements:

3 (d) A provisional license may be granted to an 4 applicant when each individual required by this section to 5 undergo background screening has met the standards for the 6 abuse registry background check and the Department of Law 7 Enforcement background check but the agency has not yet 8 received background screening results from the Federal Bureau 9 of Investigation, or a request for a disqualification exemption has been submitted to the agency as set forth in 10 chapter 435 but a response has not yet been issued. A license 11 12 may be granted to the applicant upon the agency's receipt of a report of the results of the Federal Bureau of Investigation 13 14 background screening for each individual required by this section to undergo background screening which confirms that 15 all standards have been met, or upon the granting of a 16 17 disqualification exemption by the agency as set forth in 18 chapter 435. Any other person who is required to undergo level 19 2 background screening may serve in his or her capacity pending the agency's receipt of the report from the Federal 20 Bureau of Investigation. However, the person may not continue 21 22 to serve if the report indicates any violation of background 23 screening standards and a disqualification exemption has not been requested of and granted by the agency as set forth in 24 25 chapter 435. 26 Section 92. Paragraph (d) of subsection (2) of section 483.30, Florida Statutes, is amended to read: 27 28 483.30 Licensing of centers .--29 (2) Each applicant for licensure must comply with the 30 following requirements: 31

(d) A provisional license may be granted to an 1 2 applicant when each individual required by this section to 3 undergo background screening has met the standards for the 4 abuse registry background check and the Department of Law 5 Enforcement background check, but the agency has not yet 6 received background screening results from the Federal Bureau 7 of Investigation, or a request for a disqualification 8 exemption has been submitted to the agency as set forth in 9 chapter 435 but a response has not yet been issued. A license may be granted to the applicant upon the agency's receipt of a 10 report of the results of the Federal Bureau of Investigation 11 12 background screening for each individual required by this section to undergo background screening which confirms that 13 14 all standards have been met, or upon the granting of a 15 disqualification exemption by the agency as set forth in chapter 435. Any other person who is required to undergo level 16 17 2 background screening may serve in his or her capacity 18 pending the agency's receipt of the report from the Federal 19 Bureau of Investigation. However, the person may not continue to serve if the report indicates any violation of background 20 screening standards and a disqualification exemption has not 21 22 been requested of and granted by the agency as set forth in 23 chapter 435. Section 93. Paragraph (a) of subsection (2) of section 24 25 509.032, Florida Statutes, is amended to read: 26 509.032 Duties.--(2) INSPECTION OF PREMISES.--27 28 (a) The division has responsibility and jurisdiction 29 for all inspections required by this chapter. The division 30 has responsibility for quality assurance. Each licensed establishment shall be inspected at least biannually and at 31

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such other times as the division determines is necessary to 1 ensure the public's health, safety, and welfare. 2 The division shall establish a system to determine inspection frequency. 3 4 Public lodging units classified as resort condominiums or 5 resort dwellings are not subject to this requirement, but shall be made available to the division upon request. If, 6 7 during the inspection of a public lodging establishment 8 classified for renting to transient or nontransient tenants, 9 an inspector identifies vulnerable disabled adults or elderly 10 persons who appear to be victims of neglect, as defined in s. 415.102, or, in the case of a building that is not equipped 11 12 with automatic sprinkler systems, tenants or clients who may 13 be unable to self-preserve in an emergency, the division shall 14 convene meetings with the following agencies as appropriate to 15 the individual situation: the Department of Health, the 16 Department of Elderly Affairs, the area agency on aging, the 17 local fire marshal, the landlord and affected tenants and clients, and other relevant organizations, to develop a plan 18 19 which improves the prospects for safety of affected residents 20 and, if necessary, identifies alternative living arrangements such as facilities licensed under part II or part III of 21 22 chapter 400. 23 Section 94. Subsection (3) of section 744.309, Florida 24 Statutes, is amended to read: 25 744.309 Who may be appointed guardian of a resident 26 ward.--27 (3) DISQUALIFIED PERSONS. -- No person who has been convicted of a felony or who, from any incapacity or illness, 28 is incapable of discharging the duties of a guardian, or who 29 is otherwise unsuitable to perform the duties of a guardian, 30 shall be appointed to act as guardian. Further, no person who 31 147

has been judicially determined to have committed abuse, 1 abandonment, or neglect against a child as defined in s. 39.01 2 3 or s. 984.03(1),(2), and (39), or who has been found guilty 4 of, regardless of adjudication, or entered a plea of nolo 5 contendere or guilty to, any offense prohibited under s. 6 435.03 or under any similar statute of another jurisdiction, a 7 confirmed report of abuse, neglect, or exploitation which has been uncontested or upheld pursuant to the provisions of ss. 8 9 415.104 and 415.1075 shall be appointed to act as a guardian. Except as provided in subsection (5) or subsection (6), a 10 person who provides substantial services to the proposed ward 11 12 in a professional or business capacity, or a creditor of the proposed ward, may not be appointed guardian and retain that 13 14 previous professional or business relationship. A person may 15 not be appointed a quardian if he or she is in the employ of 16 any person, agency, government, or corporation that provides 17 service to the proposed ward in a professional or business capacity, except that a person so employed may be appointed if 18 19 he or she is the spouse, adult child, parent, or sibling of the proposed ward or the court determines that the potential 20 conflict of interest is insubstantial and that the appointment 21 would clearly be in the proposed ward's best interest. The 22 23 court may not appoint a guardian in any other circumstance in which a conflict of interest may occur. 24 Section 95. Subsection (12) of section 744.474, 25 26 Florida Statutes, is amended to read: 744.474 Reasons for removal of guardian.--A guardian 27 may be removed for any of the following reasons, and the 28 29 removal shall be in addition to any other penalties prescribed by law: 30 31 148 CODING: Words stricken are deletions; words underlined are additions.

(12) Having been found guilty of, regardless of 1 2 adjudication, or entered a plea of nolo contendere or guilty 3 to, any offense prohibited under s. 435.03 or under any 4 similar statute of another jurisdiction A confirmed report 5 pursuant to a protective investigation made by the Department of Children and Family Services, which has been uncontested or б 7 has been upheld, in accordance with s. 415.1075, that the 8 guardian has abused, neglected, or exploited the ward. 9 Section 96. Section 744.7081, Florida Statutes, is amended to read: 10 744.7081 Access to records by Statewide Public 11 12 Guardianship Office; confidentiality. -- Notwithstanding any other provision of law to the contrary, any medical, 13 14 financial, or mental health records held by an agency, or the 15 court and its agencies, which are necessary to evaluate the public guardianship system, to assess the need for additional 16 17 public guardianship, or to develop required reports, shall be provided to the Statewide Public Guardianship Office upon that 18 19 office's request. Any confidential or exempt information provided to the Statewide Public Guardianship Office shall 20 continue to be held confidential or exempt as otherwise 21 provided by law. All records held by the Statewide Public 22 23 Guardianship Office relating to the medical, financial, or mental health of vulnerable citizens who are elderly persons 24 or disabled adults as defined in chapter 415, persons with a 25 26 developmental disability as defined in chapter 393, or persons with a mental illness as defined in chapter 394, shall be 27 confidential and exempt from s. 119.07(1) and s. 24(a), Art. I 28 29 of the State Constitution. This section is subject to the Open Government Sunset Review Act of 1995 in accordance with s. 30 119.15, and shall stand repealed on October 2, 2004, unless 31

reviewed and saved from repeal through reenactment by the 1 2 Legislature. 3 Section 97. Paragraph (a) of subsection (6) of section 4 775.21, Florida Statutes, is amended to read: 5 775.21 The Florida Sexual Predators Act; definitions; 6 legislative findings, purpose, and intent; criteria; 7 designation; registration; community and public notification; 8 immunity; penalties.--9 (6) REGISTRATION.--10 (a) A sexual predator must register with the department by providing the following information to the 11 12 department: 13 1. Name, social security number, age, race, sex, date 14 of birth, height, weight, hair and eye color, photograph, 15 address of legal residence and address of any current temporary residence, including a rural route address and a 16 17 post office box, date and place of any employment, date and place of each conviction, fingerprints, and a brief 18 19 description of the crime or crimes committed by the offender. A post office box shall not be provided in lieu of a physical 20 residential address. If the sexual predator's place of 21 residence is a motor vehicle, trailer, mobile home, or 22 23 manufactured home, as defined in chapter 320, the sexual predator shall also provide to the department written notice 24 of the vehicle identification number; the license tag number; 25 26 the registration number; and a description, including color scheme, of the motor vehicle, trailer, mobile home, or 27 manufactured home. If a sexual predator's place of residence 28 29 is a vessel, live-aboard vessel, or houseboat, as defined in chapter 327, the sexual predator shall also provide to the 30 department written notice of the hull identification number; 31

the manufacturer's serial number; the name of the vessel, 1 live-aboard vessel, or houseboat; the registration number; and 2 3 a description, including color scheme, of the vessel, 4 live-aboard vessel, or houseboat. 2. Any other information determined necessary by the 5 6 department, including criminal and corrections records; 7 nonprivileged personnel and, treatment, and abuse registry 8 records; and evidentiary genetic markers when available. 9 Section 98. Paragraph (e) of subsection (5) of section 916.107, Florida Statutes, is amended to read: 10 916.107 Rights of forensic clients.--11 (5) COMMUNICATION, ABUSE REPORTING, AND VISITS.--12 (e) Each client committed pursuant to this chapter 13 14 shall have ready access to a telephone in order to report an 15 alleged abuse. The facility or program staff shall orally and in writing inform each client of the procedure for reporting 16 17 abuse and shall present the information in a language the client understands. A written copy of that procedure, 18 19 including the telephone number of the central abuse hotline registry and reporting forms, shall be posted in plain view. 20 21 Section 99. Paragraph (a) of subsection (4) of section 943.0585, Florida Statutes, is amended to read: 22 23 943.0585 Court-ordered expunction of criminal history records .-- The courts of this state have jurisdiction over 24 their own procedures, including the maintenance, expunction, 25 26 and correction of judicial records containing criminal history 27 information to the extent such procedures are not inconsistent with the conditions, responsibilities, and duties established 28 29 by this section. Any court of competent jurisdiction may order a criminal justice agency to expunge the criminal 30 history record of a minor or an adult who complies with the 31 151

requirements of this section. The court shall not order a 1 criminal justice agency to expunge a criminal history record 2 3 until the person seeking to expunge a criminal history record 4 has applied for and received a certificate of eligibility for 5 expunction pursuant to subsection (2). A criminal history record that relates to a violation of chapter 794, s. 800.04, 6 7 s. 817.034, s. 827.071, chapter 839, s. 893.135, or a 8 violation enumerated in s. 907.041 may not be expunded, 9 without regard to whether adjudication was withheld, if the defendant was found guilty of or pled guilty or nolo 10 contendere to the offense, or if the defendant, as a minor, 11 12 was found to have committed, or pled guilty or nolo contendere to committing, the offense as a delinquent act. The court may 13 14 only order expunction of a criminal history record pertaining 15 to one arrest or one incident of alleged criminal activity, except as provided in this section. The court may, at its sole 16 17 discretion, order the expunction of a criminal history record pertaining to more than one arrest if the additional arrests 18 19 directly relate to the original arrest. If the court intends to order the expunction of records pertaining to such 20 additional arrests, such intent must be specified in the 21 22 order. A criminal justice agency may not expunge any record pertaining to such additional arrests if the order to expunge 23 does not articulate the intention of the court to expunge a 24 record pertaining to more than one arrest. This section does 25 26 not prevent the court from ordering the expunction of only a portion of a criminal history record pertaining to one arrest 27 or one incident of alleged criminal activity. Notwithstanding 28 29 any law to the contrary, a criminal justice agency may comply with laws, court orders, and official requests of other 30 jurisdictions relating to expunction, correction, or 31

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confidential handling of criminal history records or
 information derived therefrom. This section does not confer
 any right to the expunction of any criminal history record,
 and any request for expunction of a criminal history record
 may be denied at the sole discretion of the court.

6 (4) EFFECT OF CRIMINAL HISTORY RECORD EXPUNCTION. -- Any 7 criminal history record of a minor or an adult which is 8 ordered expunged by a court of competent jurisdiction pursuant 9 to this section must be physically destroyed or obliterated by any criminal justice agency having custody of such record; 10 except that any criminal history record in the custody of the 11 12 department must be retained in all cases. A criminal history record ordered expunged that is retained by the department is 13 14 confidential and exempt from the provisions of s. 119.07(1) and s. 24(a), Art. I of the State Constitution and not 15 available to any person or entity except upon order of a court 16 17 of competent jurisdiction. A criminal justice agency may 18 retain a notation indicating compliance with an order to 19 expunge.

(a) The person who is the subject of a criminal
history record that is expunged under this section or under
other provisions of law, including former s. 893.14, former s.
901.33, and former s. 943.058, may lawfully deny or fail to
acknowledge the arrests covered by the expunged record, except
when the subject of the record:

Is a candidate for employment with a criminal
 justice agency;

2. Is a defendant in a criminal prosecution;

29 3. Concurrently or subsequently petitions for relief30 under this section or s. 943.059;

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4.

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Is a candidate for admission to The Florida Bar;

5. Is seeking to be employed or licensed by or to 1 2 contract with the Department of Children and Family Services 3 or the Department of Juvenile Justice or to be employed or 4 used by such contractor or licensee in a sensitive position 5 having direct contact with children, the developmentally disabled, the aged, or the elderly as provided in s. 6 7 110.1127(3), s. 393.063(15), s. 394.4572(1), s. 397.451, s. 8 402.302(3), s. 402.313(3), s. 409.175(2)(i), s. 415.102(4), s. 9 415.1075(4), s. 985.407, or chapter 400; or Is seeking to be employed or licensed by the Office 10 6. of Teacher Education, Certification, Staff Development, and 11 12 Professional Practices of the Department of Education, any 13 district school board, or any local governmental entity that 14 licenses child care facilities. 15 Section 100. Paragraph (e) of subsection (4) of section 985.05, Florida Statutes, is amended to read: 16 17 985.05 Court records.--18 (4) A court record of proceedings under this part is 19 not admissible in evidence in any other civil or criminal proceeding, except that: 20 21 (e) Records of proceedings under this part may be used 22 to prove disqualification pursuant to ss. 110.1127, 393.0655, 23 394.457, 397.451, 402.305, 402.313, 409.175, 409.176, and 24 985.407, and for proof in a chapter 120 proceeding pursuant to 25 s. 415.1075. 26 Section 101. Sections 415.1065, 415.1075, 415.1085, 27 and 415.109, Florida Statutes, are repealed. 28 Section 102. There is hereby appropriated from the 29 Health Care Trust Fund to the Agency for Health Care Administration one full-time equivalent position and \$60,000 30 to implement the provisions of s. 400.980, Florida Statutes, 31 154

relating to the regulation of health care services pools, as provided for in this act. Section 103. Except as otherwise provided herein, this act shall take effect September 1, 2000. б CODING:Words stricken are deletions; words underlined are additions.