2000 Legislature CS for SB 358, 1st Engrossed

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2	An act relating to long-term care; amending s.
3	394.455, F.S.; redefining the term "mental
4	illness" for purposes of part I of ch. 394,
5	F.S.; amending s. 394.492, F.S.; redefining the
6	term "child or adolescent who is experiencing
7	an acute mental or emotional crisis" for
8	purposes of part III of ch. 394, F.S.; amending
9	s. 394.493, F.S.; revising the income standard
10	that is the basis for a sliding fee scale
11	adopted by the Department of Children and
12	Family Services for mental health services
13	provided to children and adolescents; amending
14	s. 394.65, F.S.; redesignating part IV of ch.
15	394, F.S., as "The Community Substance Abuse
16	and Mental Health Services Act"; amending s.
17	394.66, F.S.; providing legislative intent with
18	respect to substance abuse and mental health
19	services; amending s. 394.67, F.S.; revising
20	definitions; creating s. 394.674, F.S.;
21	providing clinical eligibility for substance
22	abuse and mental health services funded by the
23	Department of Children and Family Services;
24	providing fee collection requirements;
25	providing for availability of crisis services,
26	substance abuse services, and mental health
27	services; requiring that the Department of
28	Children and Family Services adopt rules;
29	requiring contracting service providers to
30	establish a sliding fee scale; providing for
31	copayments; amending s. 394.675, F.S.; revising
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2000 Legislature

1	the types of services provided by the
2	department under the substance abuse and mental
3	health service system; creating s. 394.676,
4	F.S.; authorizing the Department of Children
5	and Family Services to establish an indigent
6	psychiatric medication program; requiring the
7	department to adopt rules; providing for
8	certain continued treatment of persons
9	discharged from facilities; amending s. 394.74,
10	F.S.; conforming provisions relating to
11	contracts for substance abuse and mental health
12	programs to changes made by the act; amending
13	s. 394.75, F.S.; providing for a state master
14	plan for financing and delivery of
15	community-based substance abuse and mental
16	health services; providing plan requirements;
17	providing for annual update and submission to
18	the Legislature; requiring district health and
19	human services boards, rather than planning
20	councils, to prepare district substance abuse
21	and mental health plans; providing plan
22	requirements; revising the population groups to
23	be addressed in the plans to conform to changes
24	made by the act; amending ss. 394.4574, 394.76,
25	394.77, 394.78, 394.908, and 397.321, F.S.,
26	relating to department responsibilities for
27	mental health residents who reside in certain
28	assisted living facilities, the financing of
29	district programs and services, uniform
30	information and reporting systems, procedures
31	for audits and dispute resolution, distribution

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ENROLLED 2000 Legislature

1	of appropriations, and development of a
2	district plan for substance abuse services;
3	conforming provisions to changes made by the
4	act; requiring the department to submit a
5	report to the Legislature which describes the
б	compliance of providers with performance
7	outcome standards; directing the Commission on
8	Mental Health and Substance Abuse to conduct a
9	study and make certain recommendations to the
10	Legislature; including certain older adults in
11	the target groups for substance abuse and
12	mental health services of the Department of
13	Children and Family Services; requiring the
14	department to track and report on providers of
15	such services to older adults; repealing s.
16	394.79, F.S., relating to a state alcohol, drug
17	abuse, and mental health plan; amending s.
18	400.6065, F.S.; providing employment screening
19	requirements for hospice personnel; providing
20	penalties; renumbering and amending s. 402.48,
21	F.S.; revising the definition of "health care
22	services pool"; providing background screening
23	requirements for applicants for registration,
24	managing employees, and financial officers of
25	such entities, and certain others; providing
26	penalties; requiring such entities to obtain a
27	certificate of registration from the Agency for
28	Health Care Administration; providing for
29	injunction; revising application procedures;
30	revising responsibilities regarding temporary
31	employees; increasing a penalty; transferring

3

2000 Legislature

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1	powers, duties, functions, and appropriations
2	relating to health care services pools from the
3	Department of Health to the Agency for Health
4	Care Administration; amending s. 415.102, F.S.;
5	revising definitions; amending s. 415.103,
6	F.S.; providing for a central abuse hotline to
7	receive reports of abuse, neglect, or
8	exploitation of vulnerable adults; amending s.
9	415.1034, F.S.; conforming provisions relating
10	to mandatory reporting; amending s. 415.1035,
11	F.S.; providing duty of the Department of
12	Children and Family Services to ensure that
13	facilities inform residents of their right to
14	report abuse, neglect, or exploitation;
15	amending s. 415.1036, F.S.; conforming
16	provisions relating to immunity of persons
17	making reports; amending ss. 415.104 and
18	415.1045, F.S.; revising provisions relating to
19	protective investigations; extending the time
20	limit for completion of the department's
21	investigation; providing for access to records
22	and documents; providing for working agreements
23	with law enforcement entities; amending s.
24	415.105, F.S.; authorizing the department to
25	petition the court to enjoin interference with
26	the provision of protective services; amending
27	s. 415.1051, F.S.; providing for enforcement of
28	court-ordered protective services when any
29	person interferes; amending s. 415.1052, F.S.,
30	relating to interference with investigations or
31	provision of services; amending s. 415.1055,

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1	F.S.; deleting provisions relating to
2	notification to subjects, reporters, law
3	enforcement, and state attorneys of a report
4	alleging abuse, neglect, or exploitation;
5	amending s. 415.106, F.S., relating to
б	cooperation by criminal justice and other
7	agencies; amending s. 415.107, F.S.; providing
8	certain access to confidential records and
9	reports; providing that information in the
10	central abuse hotline may not be used for
11	employment screening; amending s. 415.1102,
12	F.S.; revising provisions relating to adult
13	protection teams; amending s. 415.111, F.S.,
14	relating to criminal penalties; amending s.
15	415.1111, F.S.; revising provisions relating to
16	civil penalties; amending s. 415.1113, F.S.,
17	relating to administrative fines for false
18	reporting; amending s. 415.113, F.S., relating
19	to treatment by spiritual means; amending s.
20	435.03, F.S.; revising provisions relating to
21	level 1 and level 2 screening standards;
22	amending s. 435.05, F.S.; revising provisions
23	relating to screening requirements for covered
24	employees; amending s. 435.07, F.S., relating
25	to exemptions; amending s. 435.08, F.S.,
26	relating to payment for processing records
27	checks; amending s. 435.09, F.S., relating to
28	confidentiality of background check
29	information; amending ss. 20.43, 455.712, and
30	468.520, F.S.; deleting references to health
31	care services pools in provisions relating to
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2000 Legislature

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1	the Department of Health; correcting a
2	cross-reference; amending ss. 39.202, 90.803,
3	110.1127, 112.0455, 119.07, 232.50, 242.335,
4	320.0848, 381.0059, 381.60225, 383.305,
5	390.015, 393.067, 393.0674, 394.459, 394.875,
6	355.0055, 395.0199, 395.3025, 397.461, 400.022,
7	400.071, 400.215, 400.414, 400.4174, 400.426,
8	400.428, 400.462, 400.471, 400.495, 400.506,
9	400.509, 400.512, 400.5572, 400.628, 400.801,
10	400.805, 400.906, 400.931, 400.95, 400.953,
11	400.955, 400.962, 400.964, 402.3025, 402.3125,
12	402.313, 409.175, 409.912, 430.205, 447.208,
13	447.401, 464.018, 468.826, 468.828, 483.101,
14	483.30, 509.032, 744.309, 744.474, 744.7081,
15	775.21, 916.107, 943.0585, and 985.05, F.S.;
16	conforming to the act provisions relating to
17	protection of vulnerable adults and the central
18	abuse hotline; repealing s. 415.1065, F.S.,
19	relating to management of records of the
20	central abuse registry and tracking system;
21	repealing s. 415.1075, F.S., relating to
22	amendment of such records, and expunctions,
23	appeals, and exemptions with respect thereto;
24	repealing s. 415.1085, F.S., relating to
25	photographs and medical examinations pursuant
26	to investigations of abuse or neglect of an
27	elderly person or disabled adult; repealing s.
28	415.109, F.S., relating to abrogation of
29	privileged communication in cases involving
30	suspected adult abuse, neglect, or
31	exploitation; providing an appropriation;
	6

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CS for SB 358, 1st Engrossed

1	amending s. 400.0065, F.S.; providing duty of
2	the State Long-Term Care Ombudsman to prepare
3	and submit annual budget requests; providing
4	duty to enter into a cooperative agreement
5	relating to investigation of Medicaid fraud;
6	providing for consultation on rulemaking by the
7	Department of Elderly Affairs relating to
8	conflict of interest; deleting provisions
9	relating to governmental interference with
10	duties of the Office of State Long-Term Care
11	Ombudsman; creating s. 400.0066, F.S.;
12	providing relationship between the office and
13	departments of state government; providing
14	responsibilty of the Department of Elderly
15	Affairs for administrative support and costs
16	for the program; amending ss. 400.0067 and
17	400.0069, F.S.; revising provisions relating to
18	appointment and terms of service of members of
19	the state and local ombudsman councils;
20	amending s. 400.0077, F.S.; providing authority
21	of the office to adopt rules relating to
22	disclosure of files maintained by the program;
23	deleting such rulemaking authority of the
24	department; amending ss. 20.41, 395.3025,
25	400.0063, 400.0071, 400.0073, 400.0075,
26	400.0079, 400.0081, 400.0083, 400.0087,
27	400.0089, 400.0091, 400.021, 400.022, 400.0255,
28	400.19, 400.191, 400.23, 400.419, 400.428,
29	400.434, 400.435, 400.4415, 400.619, and
30	400.628, F.S.; clarifying and conforming
31	references and cross references; providing
	7

CS for SB 358, 1st Engrossed

2000 Legislature

1	appropriations; amending s. 39.407, F.S.;
2	revising provisions governing the medical,
3	psychiatric, and psychological examination and
4	treatment of children; prescribing procedures
5	for the admission of children or adolescents to
6	residential treatment centers for residential
7	mental health treatment; amending s. 394.4785,
8	F.S.; prohibiting children and adolescents from
9	admission to state mental health treatment
10	facilities; requiring residential treatment
11	centers for children and adolescents to adhere
12	to certain standards; amending s. 394.67, F.S.;
13	defining the term "residential treatment center
14	for children and adolescents"; amending s.
15	394.875, F.S.; requiring the licensure of
16	residential treatment centers for children and
17	adolescents; requiring the Department of
18	Children and Family Services to adopt rules;
19	amending s. 409.175, F.S.; specifying that
20	residential child-caring agencies do not
21	include residential treatment centers for
22	children and adolescents; providing effective
23	dates.
24	
25	Be It Enacted by the Legislature of the State of Florida:
26	
27	Section 1. Subsection (18) of section 394.455, Florida
28	Statutes, is amended to read:
29	394.455 DefinitionsAs used in this part, unless the
30	context clearly requires otherwise, the term:
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"Mental illness" means an impairment of the 1 (18) 2 mental or emotional processes that exercise conscious control 3 of one's actions or of the ability to perceive or understand 4 reality, which impairment substantially interferes with a 5 person's ability to meet the ordinary demands of living, regardless of etiology. For the purposes of this part, the 6 7 term does not include retardation or developmental disability as defined in chapter 393, intoxication, or conditions 8 9 manifested only by antisocial behavior or substance abuse impairment. 10 11 Section 2. Subsection (7) of section 394.492, Florida 12 Statutes, is amended to read: 13 394.492 Definitions.--As used in ss. 394.490-394.497, 14 the term: 15 (7) "Child or adolescent who is experiencing an acute mental or emotional crisis" means a child or adolescent who 16 17 experiences a psychotic episode or a high level of mental or emotional distress which may be precipitated by a traumatic 18 19 event or a perceived life problem for which the individual's 20 typical coping strategies are inadequate. The term an acute mental or emotional problem and includes a child or adolescent 21 22 who meets the criteria for involuntary examination specified 23 in s. 394.463(1). Section 3. Subsections (2) and (3) of section 394.493, 24 Florida Statutes, are amended to read: 25 26 394.493 Target populations for child and adolescent 27 mental health services funded through the department .--28 (2) Each mental health provider under contract with 29 the department to provide mental health services to the target population shall collect fees from the parent or legal 30 guardian of the child or adolescent receiving services. The 31 9 CODING: Words stricken are deletions; words underlined are additions.

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fees shall be based on a sliding fee scale for families whose 1 net family income is at or above 150 between 100 percent and 2 3 200 percent of the Federal Poverty Income Guidelines. The 4 department shall adopt, by rule, a sliding fee scale for statewide implementation. A family whose net family income is 5 200 percent or more above the Federal Poverty Income б 7 Guidelines is responsible for paying the cost of services. Fees collected from families shall be retained in the service 8 9 district and used for expanding child and adolescent mental health treatment services. 10 (3) Each child or adolescent who meets the target 11 12 population criteria of this section shall be served to the extent possible within available resources and consistent with 13 14 the portion of the district substance alcohol, drug abuse, and mental health plan specified in s. 394.75 which pertains to 15 child and adolescent mental health services. 16 17 Section 4. Section 394.65, Florida Statutes, is 18 amended to read: 19 394.65 Short title.--This part may be cited shall be 20 known as "The Community Substance Alcohol, Drug Abuse, and 21 Mental Health Services Act." 22 Section 5. Section 394.66, Florida Statutes, is 23 amended to read: 394.66 Legislative intent with respect to substance 24 alcohol, drug abuse, and mental health services. -- It is the 25 26 intent of the Legislature to: (1) Recognize that mental illness and substance abuse 27 impairment are diseases that are responsive to medical and 28 29 psychological interventions and management that integrate 30 treatment, rehabilitative, and support services to achieve 31 10 CODING: Words stricken are deletions; words underlined are additions.

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quality and cost-efficient outcomes for clients and for 1 2 community-based treatment systems. (2) (1) Promote and improve the mental health of the 3 4 citizens of the state by making substance abuse and mental 5 health treatment and support services available to those 6 persons who are most in need and least able to pay, through a 7 community-based system of care comprehensive, coordinated alcohol, drug abuse, and mental health services. 8 9 (3) (3) (2) Involve local citizens in the planning of 10 substance alcohol, drug abuse, and mental health services in their communities. 11 12 (4) Ensure that the department and the Agency for Health Care Administration work cooperatively in planning and 13 14 designing comprehensive community-based substance abuse and 15 mental health programs that focus on the individual needs of 16 clients. 17 (5) (3) Ensure that all activities of the Department of Children and Family Services and the Agency for Health Care 18 19 Administration, and their respective contract providers, 20 involved in the delivery of substance its contractors are directed toward the coordination of planning efforts in 21 alcohol, drug abuse, and mental health treatment and 22 prevention services are coordinated and integrated with other 23 local systems and groups, public and private, such as juvenile 24 25 justice, criminal justice, child protection, and public health 26 organizations; school districts; and local groups or organizations that focus on services to older adults. 27 28 (6)(4) Provide access to crisis services to all 29 residents of the state with priority of attention being given to individuals exhibiting symptoms of acute or chronic mental 30 illness, alcohol abuse, or substance drug abuse. 31 11

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(7) Ensure that services provided to persons with 1 2 co-occurring mental illness and substance abuse problems be 3 integrated across treatment systems. (8)(5) Ensure continuity of care, consistent with 4 5 minimum standards, for persons who are released from a state 6 treatment facility into the community. 7 (9)(6) Provide accountability for service provision 8 through statewide standards for treatment and support 9 services, and statewide standards for management, monitoring, and reporting of information. 10 (10)(7) Include substance alcohol, drug abuse, and 11 12 mental health services as a component of the integrated 13 service delivery system of the Department of Children and 14 Family Services. 15 (11) (1) (8) Ensure that the districts of the department 16 are the focal point of all substance alcohol, drug abuse, and 17 mental health planning activities, including budget 18 submissions, grant applications, contracts, and other 19 arrangements that can be effected at the district level. (12)(9) Organize and finance community substance 20 alcohol, drug abuse, and mental health services in local 21 22 communities throughout the state through locally administered 23 service delivery programs that are based on client outcomes, are programmatically effective, and are financially efficient, 24 and that maximize the involvement of local citizens. 25 26 Section 6. Section 394.67, Florida Statutes, is amended to read: 27 394.67 Definitions.--As used in this part, the term: 28 29 (1) "Advisory council" means a district advisory 30 council. 31 12

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(1) "Agency" means the Agency for Health Care 1 2 Administration. 3 (2)(3) "Applicant" means an individual applicant, or 4 any officer, director, agent, managing employee, or affiliated 5 person, or any partner or shareholder having an ownership interest equal to a 5-percent or greater interest in the б 7 corporation, partnership, or other business entity. (3)(4) "Client" means any individual receiving 8 9 services in any substance alcohol, drug abuse, or mental 10 health facility, program, or service, which facility, program, or service is operated, funded, or regulated by the agency and 11 12 the department or regulated by the agency. 13 (4) "Crisis services" means short-term evaluation, 14 stabilization, and brief intervention services provided to a 15 person who is experiencing an acute mental or emotional crisis, as defined in subsection (22), or an acute substance 16 17 abuse crisis, as defined in subsection (23), to prevent further deterioration of the person's mental health. Crisis 18 19 services are provided in settings such as a crisis 20 stabilization unit, an inpatient unit, a short-term residential treatment program, a detoxification facility, or 21 an addictions receiving facility; at the site of the crisis by 22 23 a mobile crisis response team; or at a hospital on an 24 outpatient basis. "Crisis stabilization unit" means a program that 25 (5) 26 provides an alternative to inpatient hospitalization and that 27 provides brief, intensive services 24 hours a day, 7 days a week, for mentally ill individuals who are in an acutely 28 29 disturbed state. (6) "Department" means the Department of Children and 30 Family Services. 31 13 CODING: Words stricken are deletions; words underlined are additions.

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1 (7) "Director" means any member of the official board 2 of directors reported in the organization's annual corporate 3 report to the Florida Department of State, or, if no such 4 report is made, any member of the operating board of 5 directors. The term excludes members of separate, restricted boards that serve only in an advisory capacity to the 6 7 operating board. 8 (8) "District administrator" means the person 9 appointed by the Secretary of Children and Family Services for the purpose of administering a department service district as 10 set forth in s. 20.19. 11 (9) "District plan" or "plan" means the combined 12 13 district substance alcohol, drug abuse, and mental health plan 14 approved by the district administrator and governing bodies in 15 accordance with this part. (10) "Federal funds" means funds from federal sources 16 17 for substance alcohol, drug abuse, or mental health facilities 18 and programs, exclusive of federal funds that are deemed 19 eligible by the Federal Government, and are eligible through 20 state regulation, for matching purposes. 21 (11) "Governing body" means the chief legislative body 22 of a county, a board of county commissioners, or boards of 23 county commissioners in counties acting jointly, or their 24 counterparts in a charter government. (12) "Health and human services board" or "board" 25 26 means the board within a district or subdistrict of the 27 department which is established in accordance with s. 20.19 28 and designated in this part for the purpose of assessing the 29 substance abuse and mental health needs of the community and 30 developing a plan to address those needs. 31 14

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(13)(12) "Licensed facility" means a facility licensed 1 2 in accordance with this chapter. 3 (14)(13) "Local matching funds" means funds received from governing bodies of local government, including city 4 5 commissions, county commissions, district school boards, special tax districts, private hospital funds, private gifts, 6 7 both individual and corporate, and bequests and funds received from community drives or any other sources. 8 9 (15)(14) "Managing employee" means the administrator or other similarly titled individual who is responsible for 10 the daily operation of the facility. 11 12 (16) "Mental health services" means those therapeutic 13 interventions and activities that help to eliminate, reduce, 14 or manage symptoms or distress for persons who have severe 15 emotional distress or a mental illness and to effectively 16 manage the disability that often accompanies a mental illness 17 so that the person can recover from the mental illness, become appropriately self-sufficient for his or her age, and live in 18 19 a stable family or in the community. The term also includes 20 those preventive interventions and activities that reduce the risk for or delay the onset of mental disorders. The term 21 includes the following types of services: 22 23 (a) Treatment services, such as psychiatric medications and supportive psychotherapies, which are intended 24 to reduce or ameliorate the symptoms of severe distress or 25 26 mental illness. (b) Rehabilitative services, which are intended to 27 reduce or eliminate the disability that is associated with 28 29 mental illness. Rehabilitative services may include assessment 30 of personal goals and strengths, readiness preparation, 31 specific skill training, and assistance in designing 15

environments that enable individuals to maximize their 1 2 functioning and community participation. 3 (c) Support services, which include services that 4 assist individuals in living successfully in environments of 5 their choice. Such services may include income supports, 6 social supports, housing supports, vocational supports, or 7 accommodations related to the symptoms or disabilities associated with mental illness. 8 9 (d) Case management services, which are intended to assist individuals in obtaining the formal and informal 10 resources that they need to successfully cope with the 11 12 consequences of their illness. Resources may include treatment 13 or rehabilitative or supportive interventions by both formal 14 and informal providers. Case management may include an 15 assessment of client needs; intervention planning with the client, his or her family, and service providers; linking the 16 17 client to needed services; monitoring service delivery; evaluating the effect of services and supports; and advocating 18 19 on behalf of the client. 20 Mental health services may be delivered in a variety of 21 settings, such as inpatient, residential, partial hospital, 22 23 day treatment, outpatient, club house, or a drop-in or self-help center, as well as in other community settings, such 24 as the client's residence or workplace. The types and 25 26 intensity of services provided shall be based on the client's clinical status and goals, community resources, and 27 preferences. Services such as assertive community treatment 28 29 involve all four types of services which are delivered by a multidisciplinary treatment team that is responsible for 30 identified individuals who have a serious mental illness. 31 16

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(17)(15) "Patient fees" means compensation received by 1 2 a community substance alcohol, drug abuse, or mental health 3 facility for services rendered to a specific client clients 4 from any source of funds, including city, county, state, 5 federal, and private sources. 6 (18) "Person who is experiencing an acute mental or 7 emotional crisis" means a child, adolescent, or adult who is 8 experiencing a psychotic episode or a high level of mental or 9 emotional distress which may be precipitated by a traumatic event or a perceived life problem for which the individual's 10 typical coping strategies are inadequate. The term includes an 11 12 individual who meets the criteria for involuntary examination 13 specified in s. 394.463(1). 14 (19) "Person who is experiencing an acute substance abuse crisis" means a child, adolescent, or adult who is 15 experiencing a medical or emotional crisis because of the use 16 17 of alcoholic beverages or any psychoactive or mood-altering substance. The term includes an individual who meets the 18 19 criteria for involuntary admission specified in s. 397.675. 20 (20)(16) "Premises" means those buildings, beds, and facilities located at the main address of the licensee and all 21 other buildings, beds, and facilities for the provision of 22 acute or residential care which are located in such reasonable 23 proximity to the main address of the licensee as to appear to 24 the public to be under the dominion and control of the 25 26 licensee. (21)(17) "Program office" means the Alcohol, Drug 27 Abuse, and Mental Health Program Office of the Department of 28 29 Children and Family Services. 30 (22) "Sliding fee scale" means a schedule of fees for identified services delivered by a service provider which are 31 17 CODING: Words stricken are deletions; words underlined are additions.

based on a uniform schedule of discounts deducted from the 1 2 service provider's usual and customary charges. These charges 3 must be consistent with the prevailing market rates in the 4 community for comparable services. 5 (23) "Substance abuse services" means services 6 designed to prevent or remediate the consequences of substance 7 abuse, improve an individual's quality of life and 8 self-sufficiency, and support long-term recovery. The term 9 includes the following service categories: (a) Prevention services, which include information 10 dissemination; education regarding the consequences of 11 12 substance abuse; alternative drug-free activities; problem identification; referral of persons to appropriate prevention 13 14 programs; community-based programs that involve members of local communities in prevention activities; and environmental 15 strategies to review, change, and enforce laws that control 16 17 the availability of controlled and illegal substances. 18 (b) Assessment services, which includes the evaluation 19 of individuals and families in order to identify their 20 strengths and determine their required level of care, 21 motivation, and need for treatment and ancillary services. (c) Intervention services, which include early 22 23 identification, short-term counseling and referral, and 24 outreach. 25 (d) Rehabilitation services, which include 26 residential, outpatient, day or night, case management, in-home, psychiatric, and medical treatment, and methadone or 27 28 medication management. 29 (e) Ancillary services, which include self-help and 30 other support groups and activities; aftercare provided in a 31 structured, therapeutic environment; supported housing; 18

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supported employment; vocational services; and educational 1 2 services. 3 (24)(18) "Residential treatment facility" means a 4 facility providing residential care and treatment to 5 individuals exhibiting symptoms of mental illness who are in need of a 24-hour-per-day, 7-day-a-week structured living 6 7 environment, respite care, or long-term community placement. (19) "Service district" means a community service 8 9 district as established by the department under s. 20.19 for 10 the purpose of providing community alcohol, drug abuse, and mental health services. 11 12 (20) "Service provider" means any agency in which all 13 or any portion of the programs or services set forth in s. 14 394.675 are carried out. Section 7. Section 394.674, Florida Statutes, is 15 16 created to read: 17 394.674 Clinical eligibility for publicly funded substance abuse and mental health services; fee collection 18 19 requirements.--20 (1) To be eligible to receive substance abuse and 21 mental health services funded by the department, a person must 22 be a member of one of the department's target groups approved 23 by the Legislature, pursuant to s. 216.0166. (2) Crisis services, as defined in s. 394.67, must, 24 within the limitations of available state and local matching 25 26 resources, be available to each person who is eligible for services under subsection (1), regardless of the person's 27 ability to pay for such services. A person who is experiencing 28 29 a mental health crisis and who does not meet the criteria for involuntary examination under s. 394.463(1), or a person who 30 is experiencing a substance abuse crisis and who does not meet 31 19

the involuntary admission criteria in s. 397.675, must 1 2 contribute to the cost of his or her care and treatment pursuant to the sliding fee scale developed under subsection 3 4 (4), unless charging a fee is contraindicated because of the 5 crisis situation. 6 (3) Mental health services, substance abuse services, 7 and crisis services, as defined in s. 394.67, must, within the 8 limitations of available state and local matching resources, 9 be available to each person who is eligible for services under subsection (1). Such person must contribute to the cost of his 10 or her care and treatment pursuant to the sliding fee scale 11 12 developed under subsection (4). 13 (4) The department shall adopt rules to implement the 14 clinical eligibility and fee collection requirements for 15 publicly funded substance abuse and mental health services. The rules must require that each provider under contract with 16 17 the department develop a sliding fee scale for persons who have a net family income at or above 150 percent of the 18 19 Federal Poverty Income Guidelines, unless otherwise required 20 by state or federal law. The sliding fee scale must use the uniform schedule of discounts by which a provider under 21 contract with the department discounts its established client 22 23 charges for services supported with state, federal, or local funds, using, at a minimum, factors such as family income, 24 financial assets, and family size as declared by the person or 25 26 the person's guardian. The rules must include uniform criteria to be used by all service providers in developing the schedule 27 of discounts for the sliding fee scale. The rules must address 28 29 the most expensive types of treatment, such as residential and inpatient treatment, in order to make it possible for a client 30 to responsibly contribute to his or her mental health or 31

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substance abuse care without jeopardizing the family's 1 financial stability. A person who is not eligible for Medicaid 2 3 and whose net family income is less than 150 percent of the 4 Federal Poverty Income Guidelines must pay a portion of his or 5 her treatment costs which is comparable to the copayment 6 amount required by the Medicaid program for Medicaid clients 7 pursuant to s. 409.9081. The rules must require that persons 8 who receive financial assistance from the Federal Government because of a disability and are in long-term residential 9 treatment settings contribute to their board and care costs 10 and treatment costs and must be consistent with the provisions 11 12 in s. 409.212. 13 (5) A person who meets the eligibility criteria in 14 subsection (1) shall be served in accordance with the 15 appropriate district substance abuse and mental health services plan specified in s. 394.75 and within available 16 17 resources. Section 8. Section 394.675, Florida Statutes, is 18 19 amended to read: 20 394.675 Substance Alcohol, drug abuse, and mental 21 health service system. --22 (1) A community-based system of comprehensive 23 substance alcohol, drug abuse, and mental health services shall be established and shall include as follows: 24 25 (a) Crisis services. 26 (b) Substance abuse services. 27 (c) Mental health services. 28 (a) "Primary care services" are those services which, 29 at a minimum, must be made available in each service district 30 to persons who have acute or chronic mental illnesses, who are acute or chronic drug dependents, and who are acute or chronic 31 21

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alcohol abusers to provide them with immediate care and 1 treatment in crisis situations and to prevent further 2 deterioration or exacerbation of their conditions. These 3 4 services include, but are not limited to, 5 emergency-stabilization services, detoxification services, inpatient services, residential services, and case management б 7 services. (b) "Rehabilitative services" are those services which 8 9 are made available to the general population at risk of 10 serious mental health problems or substance abuse problems or which are provided as part of a rehabilitative program. These 11 12 services are designed to prepare or train persons to function within the limits of their disabilities, to restore previous 13 14 levels of functioning, or to improve current levels of inadequate functioning. Rehabilitative services include, but 15 are not limited to, outpatient services, day treatment 16 17 services, and partial hospitalization services. 18 (c) "Preventive services" are those services which are 19 made available to the general population for the purpose of preventing or ameliorating the effects of alcohol abuse, drug 20 abuse, or mental illness. These services emphasize the 21 reduction of the occurrence of emotional disorders, mental 22 disorders, and substance abuse through public education, early 23 detection, and timely intervention. Preventive services 24 include consultation, public education, and prevention 25 26 services which have been determined through the district 27 planning process to be necessary to complete a continuum of services as required by this part and which are included in 28 29 the district plan. (2) Notwithstanding the provisions of this part, funds 30 that which are provided through state and federal sources for 31 2.2

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specific services or for specific populations shall be used 1 2 for those purposes. 3 Section 9. Section 394.676, Florida Statutes, is 4 created to read: 5 394.676 Indigent psychiatric medication program.--6 (1) Within legislative appropriations, the department 7 may establish the indigent psychiatric medication program to 8 purchase psychiatric medications for persons as defined in s. 9 394.492(5) or (6) or pursuant to s. 394.674(1), who do not reside in a state mental health treatment facility or an 10 inpatient unit. 11 12 (2) The department must adopt rules to administer the indigent psychiatric medication program. The rules must 13 14 prescribe the clinical and financial eligibility of clients 15 who may receive services under the indigent psychiatric medication program, the requirements that community-based 16 17 mental health providers must meet to participate in the program, and the sanctions to be applied for failure to meet 18 19 those requirements. 20 (3) To the extent possible within existing 21 appropriations, the department must ensure that 22 non-Medicaid-eligible indigent individuals discharged from 23 mental health treatment facilities continue to receive the medications which effectively stabilized their mental illness 24 in the treatment facility, or newer medications, without 25 26 substitution by a service provider unless such substitution is 27 clinically indicated as determined by the licensed physician responsible for such individual's psychiatric care. 28 29 Section 10. Section 394.74, Florida Statutes, is 30 amended to read: 31 23

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394.74 Contracts for provision of local substance 1 2 alcohol, drug abuse, and mental health programs. --3 (1) The department, when funds are available for such 4 purposes, is authorized to contract for the establishment and 5 operation of local substance alcohol, drug abuse, and mental health programs with any hospital, clinic, laboratory, 6 7 institution, or other appropriate service provider. 8 (2)(a) Contracts for service shall be consistent with 9 the approved district plan and the service priorities established in s. 394.75(4). 10 (b) Notwithstanding s. 394.76(3)(a) and (c), the 11 12 department may use unit cost methods of payment in contracts for purchasing mental health and substance abuse services. The 13 14 unit cost contracting system must account for those patient fees that are paid on behalf of a specific client and those 15 that are earned and used by the provider for those services 16 17 funded in whole or in part by the department. 18 (c) The department may reimburse actual expenditures 19 for startup contracts and fixed capital outlay contracts in accordance with contract specifications. 20 21 (3) Contracts shall include, but are not limited to: (a) A provision that, within the limits of available 22 23 resources, substance primary care alcohol, drug abuse, and mental health crisis services, as defined in s. 394.67(4), 24 shall be available to any individual residing or employed 25 26 within the service area, regardless of ability to pay for such 27 services, current or past health condition, or any other 28 factor; 29 (b) A provision that such services be available with priority of attention being given to individuals who exhibit 30 symptoms of chronic or acute substance alcoholism, drug abuse, 31 24 CODING: Words stricken are deletions; words underlined are additions.

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1 or mental illness and who are unable to pay the cost of 2 receiving such services; 3 (c) A provision that every reasonable effort to

4 collect appropriate reimbursement for the cost of providing 5 <u>substance</u> alcohol, drug abuse, and mental health services to 6 persons able to pay for services, including first-party 7 payments and third-party payments, shall be made by facilities 8 providing services pursuant to this act;

9 (d) A program description and line-item operating 10 budget by program service component for <u>substance</u> alcohol, 11 drug abuse, and mental health services, provided the entire 12 proposed operating budget for the service provider will be 13 displayed; and

(e) A requirement that the contractor must conform todepartment rules and the priorities established thereunder.

16 (4) The department shall develop standard contract 17 forms for use between the district administrator and community 18 <u>substance alcohol, drug</u> abuse, and mental health service 19 providers.

(5) Nothing in This part does not prevent prevents any municipality city or county, or combination of <u>municipalities</u> cities and counties, from owning, financing, and operating <u>a</u> substance an alcohol, drug abuse, or mental health program by entering into an arrangement with the district to provide, and be reimbursed for, services provided as part of the district plan.

27 Section 11. Section 394.75, Florida Statutes, is 28 amended to read:

29 394.75 <u>State and district substance alcohol, drug</u>
30 abuse-and mental health plans.--

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(1)(a) Every 3 years, beginning in 2001, the 1 2 department, in consultation with the Medicaid program in the 3 Agency for Health Care Administration, shall prepare a state 4 master plan for the delivery and financing of a system of 5 publicly funded, community-based substance abuse and mental 6 health services throughout the state. 7 The initial plan must include an assessment of the (b) 8 clinical practice guidelines and standards for community-based 9 mental health and substance abuse services delivered by persons or agencies under contract with the Department of 10 Children and Family Services. The assessment must include an 11 12 inventory of current clinical guidelines and standards used by 13 persons and agencies under contract with the department, and 14 by nationally recognized accreditation organizations, to 15 address the quality of care and must specify additional clinical practice standards and quidelines for new or existing 16 17 services and programs. (c) The plan must propose changes in department policy 18 19 or statutory revisions to strengthen the quality of mental 20 health and substance abuse treatment and support services. 21 (d) The plan must identify strategies for meeting the treatment and support needs of children, adolescents, adults, 22 23 and older adults who have, or are at risk of having, mental, emotional, or substance abuse problems as defined in chapter 24 394 or chapter 397. 25 26 (e) The plan must include input from persons who represent local communities; local government entities that 27 28 contribute funds to the local substance abuse and mental 29 health treatment systems; consumers of publicly funded substance abuse and mental health services, and their 30 31 families; and stakeholders interested in mental health and 26

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substance abuse services. The plan must describe the means by 1 which this local input occurred. The plan shall be updated 2 3 annually. 4 (f) The plan must include statewide policies and 5 planning parameters that will be used by the health and human 6 services boards in preparing the district substance abuse and 7 mental health plans. 8 (g) The district plans shall be one component of the 9 state master plan. 10 (2) The state master plan shall also include: (a) A proposal for the development of a data system 11 12 that will evaluate the effectiveness of programs and services 13 provided to clients of the substance abuse and mental health 14 service system. 15 (b) A proposal to resolve the funding discrepancies 16 between districts. 17 (c) A methodology for the allocation of resources available from federal, state, and local sources and a 18 19 description of the current level of funding available from 20 each source. 21 (d) A description of the statewide priorities for clients and services, and each district's priorities for 22 23 clients and services. (e) Recommendations for methods of enhancing local 24 25 participation in the planning, organization, and financing of 26 substance abuse and mental health services. 27 (f) A description of the current methods of contracting for services, an assessment of the efficiency of 28 29 these methods in providing accountability for contracted 30 funds, and recommendations for improvements to the system of 31 contracting. 27

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Recommendations for improving access to services 1 (g) 2 by clients and their families. 3 Guidelines and formats for the development of (h) 4 district plans. 5 (i) Recommendations for future directions for the 6 substance abuse and mental health service delivery system. 7 8 A schedule, format, and procedure for development and review 9 of the state master plan shall be adopted by the department by June of each year. The plan and annual updates must be 10 submitted to the President of the Senate and the Speaker of 11 12 the House of Representatives by January 1 of each year, 13 beginning January 1, 2001. 14 (3) The district health and human services board shall 15 prepare an integrated district substance abuse and mental health plan. The plan shall be prepared and updated on a 16 17 schedule established by the Alcohol, Drug Abuse, and Mental Health Program Office. The plan shall reflect the needs and 18 19 program priorities established by the department and the needs 20 of the district established under ss. 394.674 and 394.675. The plan must list in order of priority the mental health and the 21 substance abuse treatment needs of the district and must rank 22 23 each program separately. The plan shall include: (a) A record of the total amount of money available in 24 25 the district for mental health and substance abuse services. 26 (b) A description of each service that will be 27 purchased with state funds. 28 (c) A record of the amount of money allocated for each 29 service identified in the plan as being purchased with state 30 funds. 31 2.8

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(d) A record of the total funds allocated to each 1 2 provider. 3 (e) A record of the total funds allocated to each 4 provider by type of service to be purchased with state funds. 5 (f) Input from community-based persons, organizations, 6 and agencies interested in substance abuse and mental health 7 treatment services; local government entities that contribute funds to the public substance abuse and mental health 8 treatment systems; and consumers of publicly funded substance 9 abuse and mental health services, and their family members. 10 The plan must describe the means by which this local input 11 12 occurred. (1)(a) The district planning council shall prepare a 13 14 combined district alcohol, drug abuse, and mental health plan. The plan shall be prepared on a biennial basis and shall be 15 reviewed annually and shall reflect both the program 16 17 priorities established by the department and the needs of the district. The plan shall include a program description and 18 19 line-item budget by program service component for alcohol, drug abuse, and mental health service providers that will 20 21 receive state funds. The entire proposed operating budget for each service provider shall be displayed. A schedule, format, 22 23 and procedure for development and review of the plan shall be promulgated by the department. 24 25 26 (b) The plan shall be submitted by the district board planning council to the district administrator and to the 27 28 governing bodies for review, comment, and approval, as 29 provided in subsection (9). 30 (4) (4) (2) The district plan shall: 31 29 CODING: Words stricken are deletions; words underlined are additions.

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(a) Describe the publicly funded, community-based 1 2 substance abuse and mental health system of care, and identify 3 statutorily defined populations, their service needs, and the 4 resources available and required to meet their needs. 5 (b) Provide the means for meeting the needs of the 6 district's eligible clients, specified in ss. 394.674 and 7 394.675, for substance abuse and mental health services. 8 (c) Provide a process for coordinating the delivery of 9 services within a community-based system of care to eligible clients. Such process must involve service providers, clients, 10 and other stakeholders. The process must also provide a means 11 12 by which providers will coordinate and cooperate to strengthen linkages, achieve maximum integration of services, foster 13 14 efficiencies in service delivery and administration, and designate responsibility for outcomes for eligible clients. 15 (d)(a) Provide a projection of district program and 16 17 fiscal needs for the next fiscal year biennium, provide for the orderly and economical development of needed services, and 18 19 indicate priorities and resources for each population served, 20 performance outcomes, and anticipated expenditures and 21 revenues. 22 (e)(b) Include a summary budget request for the total 23 district substance alcohol, drug abuse, and mental health program, which must shall include the funding priorities 24 established by the district planning process. 25 26 (f)(c) Provide a basis for the district legislative 27 budget request. 28 (g)(d) Include a policy and procedure for allocation 29 of funds. 30 31 30 CODING: Words stricken are deletions; words underlined are additions.

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(h)(e) Include a procedure for securing local matching 1 2 funds. Such a procedure shall be developed in consultation 3 with governing bodies and service providers. (i)(f) Provide for the integration of substance 4 5 alcohol, drug abuse, and mental health services with the other 6 departmental programs and with the criminal justice, juvenile 7 justice, child protection, school, and health care systems 8 system within the district. 9 (j) (g) Provide a plan for the coordination of services in such manner as to ensure effectiveness and avoid 10 duplication, fragmentation of services, and unnecessary 11 12 expenditures. 13 (k)(h) Provide for continuity of client care between 14 state treatment facilities and community programs to assure that discharge planning results in the rapid application for 15 all benefits for which a client is eligible, including 16 17 Medicaid coverage for persons leaving state treatment facilities and returning to community-based programs. 18 19 (1)(i) Provide for the most appropriate and economical 20 use of all existing public and private agencies and personnel. 21 (m)(j) Provide for the fullest possible and most 22 appropriate participation by existing programs; state 23 hospitals and other hospitals; city, county, and state health and family service agencies; drug abuse and alcoholism 24 programs; probation departments; physicians; psychologists; 25 26 social workers; marriage and family therapists; mental health 27 counselors; clinical social workers; public health nurses; school systems; and all other public and private agencies and 28 29 personnel that which are required to, or may agree to, 30 participate in the plan. 31 31 CODING: Words stricken are deletions; words underlined are additions.

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1	(n) (k) Include an inventory of all public and private
2	substance alcohol, drug abuse, and mental health resources
3	within the district, including consumer advocacy groups and
4	self-help groups known to registered with the department.
5	(5) (3) The district plan shall address how substance
6	abuse and mental health primary care services will be provided
7	and how a system of care for target populations continuum of
8	services will be provided given the resources available in the
9	service district. The plan must include provisions for
10	maximizing client access to the most recently developed
11	psychiatric medications approved by the United States Food and
12	Drug Administration, for developing independent housing units
13	through participation in the Section 811 program operated by
14	the United States Department of Housing and Urban Development,
15	for developing supported employment services through the
16	Division of Vocational Rehabilitation of the Department of
17	Labor and Employment Security, for providing treatment
18	services to persons with co-occurring mental illness and
19	substance abuse problems which are integrated across treatment
20	systems, and for providing services to adults who have a
21	serious mental illness, as defined in s. 394.67, and who
22	reside in assisted-living facilities.
23	(6) (4) The district plan shall provide the means by
24	which the needs of the following population groups specified
25	pursuant to s. 394.674 having priority will be addressed in
26	the district.+
27	(a) Chronic public inebriates;
28	(b) Marginally functional alcoholics;
29	(c) Chronic opiate abusers;
30	(d) Poly-drug abusers;
31	(e) Chronically mentally ill individuals;
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1 (f) Acutely mentally ill individuals; 2 (g) Severely emotionally disturbed children and 3 adolescents; 4 (h) Elderly persons at high risk of 5 institutionalization; and 6 (i) Individuals returned to the community from a state 7 mental health treatment facility. 8 (7) (5) In developing the district plan, optimum use 9 shall be made of any federal, state, and local funds that may be available for substance alcohol, drug abuse, and mental 10 health service planning. However, the department must provide 11 12 these services within legislative appropriations. (8)(6) The district health and human services board 13 14 planning council shall establish a subcommittee to prepare the portion of the district plan relating to children and 15 adolescents. The subcommittee shall include representative 16 17 membership of any committee organized or established by the district to review placement of children and adolescents in 18 19 residential treatment programs. The board shall establish a subcommittee to prepare the portion of the district plan which 20 relates to adult mental health and substance abuse. The 21 subcommittee must include representatives from the community 22 23 who have an interest in mental health and substance abuse 24 treatment for adults. (9) (7) All departments of state government and all 25 26 local public agencies shall cooperate with officials to assist 27 them in service planning. Each district administrator shall, upon request and the availability of staff, provide 28 29 consultative services to the local agency directors and governing bodies. 30 31 33

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1 (10)(8) The district administrator shall ensure that
2 the district plan:

3 (a) Conforms to the priorities in the state plan, the
4 requirements of this part, and the standards adopted under
5 this part;

(b) Ensures that the most effective and economical use
will be made of available public and private <u>substance</u>
alcohol, drug abuse, and mental health resources in the
service district; and

(c) Has adequate provisions made for review and 10 evaluation of the services provided in the service district. 11 12 (11)(9) The district administrator shall require such modifications in the district plan as he or she deems 13 14 necessary to bring the plan into conformance with the provisions of this part. If the district board planning 15 council and the district administrator cannot agree on the 16 17 plan, including the projected budget, the issues under dispute shall be submitted directly to the secretary of the department 18 19 for immediate resolution.

20 (12)(10) Each governing body that provides local funds 21 has the authority to require necessary modification to only 22 that portion of the district plan which affects <u>substance</u> 23 alcohol, drug abuse, and mental health programs and services 24 within the jurisdiction of that governing body.

25 <u>(13)(11)</u> The district administrator shall report 26 annually to the district <u>board</u> planning council the status of 27 funding for priorities established in the district plan. Each 28 report must include:

29 (a) A description of the district plan priorities that 30 were included in the district legislative budget request.+ 31

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(b) A description of the district plan priorities that 1 2 were included in the departmental budget request prepared 3 under s. 20.19.+ (c) A description of the programs and services 4 5 included in the district plan priorities that were 6 appropriated funds by the Legislature in the legislative 7 session that preceded the report. 8 Section 12. Subsection (3) of section 394.4574, Florida Statutes, is amended to read: 9 394.4574 Department responsibilities for a mental 10 health resident who resides in an assisted living facility 11 that holds a limited mental health license .--12 (3) The Secretary of Children and Family Services, in 13 14 consultation with the Agency for Health Care Administration, shall annually require each district administrator to develop, 15 with community input, detailed plans that demonstrate how the 16 17 district will ensure the provision of state-funded mental health and substance abuse treatment services to residents of 18 19 assisted living facilities that hold a limited mental health license. These plans must be consistent with the substance 20 alcohol, drug abuse, and mental health district plan developed 21 pursuant to s. 394.75 and must address case management 22 23 services; access to consumer-operated drop-in centers; access to services during evenings, weekends, and holidays; 24 supervision of the clinical needs of the residents; and access 25 26 to emergency psychiatric care. 27 Section 13. Subsections (3), (4), (8), (9), (10), and (11) of section 394.76, Florida Statutes, are amended to read: 28 29 394.76 Financing of district programs and 30 services .-- If the local match funding level is not provided in the General Appropriations Act or the substantive bill 31 35

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implementing the General Appropriations Act, such funding 1 2 level shall be provided as follows: 3 (3) The state share of financial participation shall be determined by the following formula: 4 5 (a) The state share of approved program costs shall be 6 a percentage of the net balance determined by deducting from 7 the total operating cost of services and programs, as specified in s. 394.675(1), those expenditures which are 8 9 ineligible for state participation as provided in subsection (7) and those ineligible expenditures established by rule of 10 the department pursuant to s. 394.78. 11 12 (b) Residential and case management services which are funded as part of a deinstitutionalization project shall not 13 14 require local matching funds and shall not be used as local 15 matching funds. The state and federal financial participation portions of Medicaid earnings pursuant to Title XIX of the 16 17 Social Security Act, except for the amount of general revenue equal to the amount appropriated in 1985-1986 plus all other 18 19 general revenue that is shifted from any other alcohol, drug abuse, and mental health appropriation category after fiscal 20 year 1986-1987 or substance abuse and mental health 21 appropriation category after fiscal year 2000-2001, shall not 22 23 require local matching funds and shall not be used as local matching funds. Local matching funds are not required for 24 general revenue transferred by the department into substance 25 26 alcohol, drug abuse, and mental health appropriations 27 categories during a fiscal year to match federal funds earned from Medicaid services provided for mental health clients in 28 29 excess of the amounts initially appropriated. Funds for children's services which were provided through the Children, 30 Youth, and Families Services budget which did not require 31 36

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local match prior to being transferred to the Substance 1 Alcohol, Drug Abuse, and Mental Health Services budget shall 2 3 be exempt from local matching requirements. All other 4 contracted community alcohol and mental health services and 5 programs, except as identified in s. 394.457(3), shall require 6 local participation on a 75-to-25 state-to-local ratio. 7 (c) The expenditure of 100 percent of all third-party 8 payments and fees shall be considered as eligible for state 9 financial participation if such expenditures are in accordance with subsection (7) and the approved district plan. 10 (d) Fees generated by residential and case management 11 12 services which are funded as part of a deinstitutionalization program and do not require local matching funds shall be used 13 14 to support program costs approved in the district plan. 15 (e) Any earnings pursuant to Title XIX of the Social 16 Security Act in excess of the amount appropriated shall be 17 used to support program costs approved in the district plan. 18 (4) Notwithstanding the provisions of subsection (3), 19 the department is authorized to develop and demonstrate alternative financing systems for substance alcohol, drug 20 abuse, and mental health services. Proposals for 21 demonstration projects conducted pursuant to this subsection 22 23 shall be reviewed by the substantive and appropriations committees of the Senate and the House of Representatives 24 prior to implementation of the projects. 25 26 (8) Expenditures for capital improvements relating to 27 construction of, addition to, purchase of, or renovation of a community substance alcohol, drug abuse, or mental health 28 29 facility may be made by the state, provided such expenditures or capital improvements are part and parcel of an approved 30 district plan. Nothing shall prohibit the use of such 31

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1 expenditures for the construction of, addition to, renovation 2 of, or purchase of facilities owned by a county, city, or 3 other governmental agency of the state or a nonprofit entity. 4 Such expenditures are subject to the provisions of subsection 5 (6).

(9)(a) State funds for community alcohol and mental 6 7 health services shall be matched by local matching funds as 8 provided in paragraph (3)(b). The governing bodies within a 9 district or subdistrict shall be required to participate in the funding of alcohol and mental health services under the 10 jurisdiction of such governing bodies. The amount of the 11 12 participation shall be at least that amount which, when added 13 to other available local matching funds, is necessary to match state funds. 14

(b) The provisions of paragraph (a) to the contrary notwithstanding, no additional matching funds may be required solely due to the addition in the General Appropriations Act of <u>Substance Alcohol, Drug</u> Abuse, and Mental Health Block Grant Funds for local community mental health centers and alcohol project grants.

21 (10) A local governing body is authorized to 22 appropriate moneys, in lump sum or otherwise, from its public 23 funds for the purpose of carrying out the provisions of this part. In addition to the payment of claims upon submission of 24 proper vouchers, such moneys may also, at the option of the 25 26 governing body, be disbursed in the form of a lump-sum or 27 advance payment for services for expenditure, in turn, by the recipient of the disbursement without prior audit by the 28 29 auditor of the governing body. Such funds shall be expended only for substance alcohol, drug abuse, or mental health 30 purposes as provided in the approved district plan. 31 Each

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governing body appropriating and disbursing moneys pursuant to 1 2 this subsection shall require the expenditure of such moneys 3 by the recipient of the disbursement to be audited annually 4 either in conjunction with an audit of other expenditures or 5 by a separate audit. Such annual audits shall be furnished to 6 the governing bodies of each participating county and 7 municipality for their examination. 8 (11) No additional local matching funds shall be 9 required solely due to the addition in the General 10 Appropriations Act of substance alcohol, drug abuse, and mental health block grant funds for local community mental 11 12 health centers, drug abuse programs, and alcohol project 13 grants. 14 Section 14. Subsection (1) of section 394.77, Florida Statutes, is amended to read: 15 394.77 Uniform management information, accounting, and 16 17 reporting systems for providers. -- The department shall 18 establish, for the purposes of control of costs: 19 (1) A uniform management information system and fiscal 20 accounting system for use by providers of community substance 21 alcohol, drug abuse, and mental health services. 22 Section 15. Subsections (2), (3), (4), and (5) of 23 section 394.78, Florida Statutes, are amended to read: 394.78 Operation and administration; personnel 24 25 standards; procedures for audit and monitoring of service 26 providers; resolution of disputes.--(2) The department shall, by rule, establish standards 27 of education and experience for professional and technical 28 29 personnel employed in substance alcohol, drug abuse, and 30 mental health programs. 31 39 CODING: Words stricken are deletions; words underlined are additions.

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1 The department shall establish, to the extent (3) 2 possible, a standardized auditing procedure for substance 3 alcohol, drug abuse, and mental health service providers; and 4 audits of service providers shall be conducted pursuant to 5 such procedure and the applicable department rules. Such procedure shall be supplied to all current and prospective б 7 contractors and subcontractors prior to the signing of any 8 contracts. 9 (4) The department shall monitor service providers for compliance with contracts and applicable state and federal 10 regulations. A representative of the district health and 11 12 human services board planning council shall be represented on 13 the monitoring team. 14 (5) In unresolved disputes regarding this part or 15 rules established pursuant to this part, providers and district health and human services boards planning councils 16 17 shall adhere to formal procedures specified under s. 20.19(8)(n)as provided by the rules established by the 18 19 department. 20 Section 16. Section 394.908, Florida Statutes, is 21 amended to read: 22 394.908 Substance Alcohol, drug abuse, and mental 23 health funding equity; distribution of appropriations. -- In recognition of the historical inequity among service districts 24 of the former Department of Health and Rehabilitative Services 25 26 in the funding of substance alcohol, drug abuse, and mental health services, and in order to rectify this inequity and 27 provide for equitable funding in the future throughout the 28 29 state, the following funding process shall be adhered to, 30 beginning with the 1997-1998 fiscal year: 31 40 CODING: Words stricken are deletions; words underlined are additions.

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(1) Funding thresholds for substance alcohol, drug 1 2 abuse, and mental health services in each of the current 3 districts, statewide, shall be established based on the 4 current number of persons in need per district of substance 5 for alcohol and drug abuse, and for mental health services, 6 respectively. 7 (2) "Persons in need" means those persons who fit the 8 profile of the respective target populations and require 9 mental health or substance abuse services. 10 (3) Seventy-five Beginning July 1, 1997, 75 percent of any additional funding beyond the 1996-1997 fiscal year base 11 12 appropriation for alcohol, drug abuse, and mental health 13 services shall be allocated to districts for substance abuse 14 and mental health services based on: (a) Epidemiological estimates of disabilities which 15 16 apply to the respective target populations. 17 (b) A pro rata share distribution that ensures districts below the statewide average funding level per person 18 19 in each target population of "persons in need" receive funding 20 necessary to achieve equity. (4) The remaining 25 percent shall be allocated based 21 22 on the number of persons in need of substance alcohol, drug 23 abuse, and mental health services per district without regard to current funding levels. 24 (5) Target populations for persons in need shall be 25 26 displayed for each district and distributed concurrently with 27 the approved operating budget. The display by target population shall show: The annual number of persons served 28 29 based on prior year actual numbers, the annual cost per person served, the number of persons served by service cost center, 30 31 41 CODING: Words stricken are deletions; words underlined are additions.

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   and the estimated number of the total target population for
1
   persons in need.
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           (6) The annual cost per person served shall be defined
4
   as the total actual funding for each target population divided
5
   by the number of persons served in the target population for
6
    that year.
7
           (7) Commencing on July 1, 1998, all additional funding
   pursuant to this section shall be performance-based.
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           Section 17. Subsection (2) of section 397.321, Florida
   Statutes, is amended to read:
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           397.321 Duties of the department.--The department
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12
    shall:
           (2) Ensure that a plan for substance abuse services is
13
14
    developed at the district level in accordance with the
15
   provisions of part IV of chapter 394, and the state plan
   pursuant to s. 394.79.
16
17
           Section 18. By November 1 of each year, the Department
    of Children and Family Services shall submit a report to the
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19
    President of the Senate and the Speaker of the House of
20
    Representatives which describes the compliance of providers
    that provide substance abuse treatment programs and mental
21
   health services under contract with the Department of Children
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23
    and Family Services. The report must describe the status of
    compliance with the annual performance outcome standards
24
    established by the Legislature and must address the providers
25
26
    that meet or exceed performance standards, the providers that
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    did not achieve performance standards for which corrective
    action measures were developed, and the providers whose
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    contracts were terminated due to failure to meet the
    requirements of the corrective plan.
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Section 19. The Commission on Mental Health and 1 2 Substance Abuse is directed to study and make recommendations 3 regarding who should receive publicly funded mental health and substance abuse services. The commission shall submit its 4 5 recommendations to the President of the Senate, the Speaker of 6 the House of Representatives, and the majority and minority 7 leaders of each chamber no later than December 1, 2000. 8 Section 20. Target groups. -- The Department of Children 9 and Family Services shall revise its target groups for substance abuse and mental health services approved pursuant 10 to s. 216.0166, Florida Statutes, to include "older adults in 11 12 crisis," "older adults who are at risk of being placed in a 13 more restrictive environment because of their mental illness 14 or substance abuse," "older adults with severe and persistent 15 mental illness," and "older adults in need of substance abuse treatment." The department shall track and report specifically 16 17 on substance abuse and mental health services provided to older adults. 18 19 Section 21. Section 394.79, Florida Statutes, is 20 repealed. 21 Section 22. Subsection (3) of section 400.6065, Florida Statutes, is amended, and subsections (4) through (8) 22 23 are added to said section, to read: 400.6065 Background screening.--24 (3) The agency may grant a provisional license to a 25 26 hospice applying for an initial license when each individual 27 required by this section to undergo screening has completed the abuse registry and Department of Law Enforcement 28 29 background check checks, but has not yet received results from the Federal Bureau of Investigation. 30 31 43

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1 (4) The agency shall require employment or contractor 2 screening as provided in chapter 435, using the level 1 3 standards for screening set forth in that chapter, for hospice 4 personnel. 5 (5) The agency may grant exemptions from 6 disqualification from employment under this section as 7 provided in s. 435.07. 8 (6) The administration of each hospice must sign an 9 affidavit annually, under penalty of perjury, stating that all personnel employed or contracted with on or after October 1, 10 1998, who provide hospice services in a facility, or who enter 11 the home of a patient in their service capacity, have been 12 13 screened. 14 (7) Proof of compliance with the screening 15 requirements of chapter 435 shall be accepted in lieu of the requirements of this section if the person has been 16 17 continuously employed or registered without a breach in service that exceeds 180 days, the proof of compliance is not 18 19 more than 2 years old, and the person has been screened, at 20 the discretion of the hospice. 21 (8)(a) It is a misdemeanor of the first degree, punishable under s. 775.082 or s. 775.083, for any person 22 23 willfully, knowingly, or intentionally to: 1. Fail, by false statement, misrepresentation, 24 25 impersonation, or other fraudulent means, to disclose in any 26 application for voluntary or paid employment a material fact 27 used in making a determination as to such person's 28 qualifications to be employed or contracted with under this 29 section; 30 2. Operate or attempt to operate an entity licensed 31 under this part with persons who do not meet the minimum 44

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standards for good moral character as contained in this 1 2 section; or 3 3. Use information from the criminal records obtained 4 under this section for any purpose other than screening as 5 specified in this section, or release such information to any 6 other person for any purpose other than screening under this 7 section. (b) It is a felony of the third degree, punishable 8 9 under s. 775.082, s. 775.083, or s. 775.084, for any person willfully, knowingly, or intentionally to use information from 10 the juvenile records of a person obtained under this section 11 12 for any purpose other than screening for employment under this 13 section. 14 Section 23. Part XII of chapter 400, Florida Statutes, consisting of s. 400.980, Florida Statutes, is created, 15 entitled "Health Care Services Pools." 16 17 Section 24. Section 402.48, Florida Statutes, is renumbered as section 400.980, Florida Statutes, and amended 18 19 to read: 20 400.980402.48 Health care services pools .--(1) As used in this section, the term: 21 22 (a) "Agency" means the Agency for Health Care 23 Administration. "Department" means the Department of Health. "Health care services pool" means any person, 24 (b) firm, corporation, partnership, or association engaged for 25 hire in the business of providing temporary employment in 26 health care facilities, residential facilities, and agencies 27 for licensed, certified, or trained health care personnel 28 29 including, without limitation, nursing assistants, nurses' aides, and orderlies. However, the term does not include 30 nursing registries, a facility licensed under chapter 400, a 31 45

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1 health care services pool established within a health care 2 facility to provide services only within the confines of such 3 facility, or any individual contractor directly providing 4 temporary services to a health care facility without use or 5 benefit of a contracting agent.

(2) Each person who operates a health care services 6 7 pool must register each separate business location with the 8 agency department. The agency department shall adopt rules 9 and provide forms required for such registration and shall impose a registration fee in an amount sufficient to cover the 10 cost of administering this section. In addition, the 11 12 registrant must provide the agency department with any change of information contained on the original registration 13 14 application within 14 days prior to after the change. The 15 agency department may inspect the offices of any health care 16 services pool at any reasonable time for the purpose of 17 determining compliance with this section or the rules adopted under this section. 18

19 (3) Each application for registration must include:
20 (a) The name and address of any person who has an
21 ownership interest in the business, and, in the case of a
22 corporate owner, copies of the articles of incorporation,
23 bylaws, and names and addresses of all officers and directors
24 of the corporation.

(b) Any other information required by the <u>agency</u>
department.

27 (4) Each applicant for registration must comply with 28 the following requirements:

29 (a) Upon receipt of a completed, signed, and dated 30 application, the agency shall require background screening, in 31 accordance with the level 1 standards for screening set forth

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in chapter 435, of every individual who will have contact with 1 2 patients. The agency shall require background screening of the 3 managing employee or other similarly titled individual who is 4 responsible for the operation of the entity, and of the 5 financial officer or other similarly titled individual who is 6 responsible for the financial operation of the entity, 7 including billings for services in accordance with the level 2 8 standards for background screening as set forth in chapter 9 435. 10 (b) The agency may require background screening of any other individual who is affiliated with the applicant if the 11 12 agency has a reasonable basis for believing that he or she has been convicted of a crime or has committed any other offense 13 14 prohibited under the level 2 standards for screening set forth 15 in chapter 435. (c) Proof of compliance with the level 2 background 16 17 screening requirements of chapter 435 which has been submitted within the previous 5 years in compliance with any other 18 19 health care or assisted living licensure requirements of this 20 state is acceptable in fulfillment of paragraph (a). 21 (d) A provisional registration may be granted to an applicant when each individual required by this section to 22 23 undergo background screening has met the standards for the Department of Law Enforcement background check but the agency 24 has not yet received background screening results from the 25 26 Federal Bureau of Investigation. A standard registration may 27 be granted to the applicant upon the agency's receipt of a report of the results of the Federal Bureau of Investigation 28 29 background screening for each individual required by this section to undergo background screening which confirms that 30 all standards have been met, or upon the granting of a 31 47

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disqualification exemption by the agency as set forth in 1 2 chapter 435. Any other person who is required to undergo level 3 2 background screening may serve in his or her capacity 4 pending the agency's receipt of the report from the Federal 5 Bureau of Investigation. However, the person may not continue 6 to serve if the report indicates any violation of background 7 screening standards and if a disqualification exemption has 8 not been requested of and granted by the agency as set forth 9 in chapter 435. (e) Each applicant must submit to the agency, with its 10 application, a description and explanation of any exclusions, 11 12 permanent suspensions, or terminations of the applicant from 13 the Medicare or Medicaid programs. Proof of compliance with 14 the requirements for disclosure of ownership and controlling 15 interests under the Medicaid or Medicare programs may be accepted in lieu of this submission. 16 17 (f) Each applicant must submit to the agency a description and explanation of any conviction of an offense 18 19 prohibited under the level 2 standards of chapter 435 which 20 was committed by a member of the board of directors of the 21 applicant, its officers, or any individual owning 5 percent or more of the applicant. This requirement does not apply to a 22 director of a not-for-profit corporation or organization who 23 serves solely in a voluntary capacity for the corporation or 24 25 organization, does not regularly take part in the day-to-day 26 operational decisions of the corporation or organization, receives no remuneration for his or her services on the 27 28 corporation's or organization's board of directors, and has no 29 financial interest and no family members having a financial 30 interest in the corporation or organization, if the director and the not-for-profit corporation or organization include in 31 48

the application a statement affirming that the director's 1 2 relationship to the corporation satisfies the requirements of 3 this paragraph. (g) A registration may not be granted to an applicant 4 5 if the applicant or managing employee has been found guilty 6 of, regardless of adjudication, or has entered a plea of nolo 7 contendere or guilty to, any offense prohibited under the 8 level 2 standards for screening set forth in chapter 435, 9 unless an exemption from disqualification has been granted by the agency as set forth in chapter 435. 10 (h) The provisions of this section which require an 11 12 applicant for registration to undergo background screening shall stand repealed on June 30, 2001, unless reviewed and 13 14 saved from repeal through reenactment by the Legislature. 15 (i) Failure to provide all required documentation within 30 days after a written request from the agency will 16 17 result in denial of the application for registration. 18 (j) The agency must take final action on an 19 application for registration within 60 days after receipt of 20 all required documentation. 21 (k) The agency may deny, revoke, or suspend the registration of any applicant or registrant who: 22 23 1. Has falsely represented a material fact in the 24 application required by paragraph (e) or paragraph (f), or has 25 omitted any material fact from the application required by 26 paragraph (e) or paragraph (f); or 2. Has had prior action taken against the applicant 27 under the Medicaid or Medicare program as set forth in 28 29 paragraph (e). 30 3. Fails to comply with this section or applicable 31 rules. 49

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4. Commits an intentional, reckless, or negligent act 1 2 that materially affects the health or safety of a person 3 receiving services. 4 (5) It is a misdemeanor of the first degree, 5 punishable under s. 775.082 or s. 775.083, for any person 6 willfully, knowingly, or intentionally to: 7 (a) Fail, by false statement, misrepresentation, 8 impersonation, or other fraudulent means, to disclose in any 9 application for voluntary or paid employment a material fact used in making a determination as to an applicant's 10 qualifications to be a contractor under this section; 11 12 (b) Operate or attempt to operate an entity registered 13 under this part with persons who do not meet the minimum 14 standards of chapter 435 as contained in this section; or 15 (c) Use information from the criminal records obtained under this section for any purpose other than screening an 16 17 applicant for temporary employment as specified in this 18 section, or release such information to any other person for 19 any purpose other than screening for employment under this 20 section. 21 (6) It is a felony of the third degree, punishable under s. 775.082, s. 775.083, or s. 775.084, for any person 22 23 willfully, knowingly, or intentionally to use information from the juvenile records of a person obtained under this section 24 25 for any purpose other than screening for employment under this 26 section. (7) It is unlawful for a person to offer or advertise 27 services, as defined by rule, to the public without obtaining 28 29 a certificate of registration from the Agency for Health Care 30 Administration. It is unlawful for any holder of a certificate of registration to advertise or hold out to the public that he 31 50

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or she holds a certificate of registration for other than that 1 2 for which he or she actually holds a certificate of 3 registration. Any person who violates this subsection is 4 subject to injunctive proceedings under s. 400.515. 5 (8) (4) Each registration shall be for a period of 2 6 years. The application for renewal must be received by the 7 agency department at least 30 20 days before the expiration 8 date of the registration. An application for a new registration is required within 30 days prior to upon the sale 9 of a controlling interest in a health care services pool. 10 (9) (5) A health care services pool may not require an 11 12 employee to recruit new employees from persons employed at a health care facility to which the health care services pool 13 14 employee is assigned. Nor shall a health care facility to 15 which employees of a health care services pool are assigned recruit new employees from the health care services pool. 16 17 (10)(6) A health care services pool shall document that each temporary employee provided to a health care 18 19 facility is licensed and has met the licensing, certification, 20 training, or and continuing education requirements, as established by the appropriate regulatory agency, for the 21 position in which he or she will be working. 22 23 (11) (1) (7) When referring persons for temporary employment in health care facilities, a health care services 24 pool shall comply with all pertinent state and federal laws, 25 26 rules, and regulations of the appropriate regulatory agency relating to health, background screening, and other 27 qualifications required of persons working in a facility of 28 29 that type of personnel employed in health care facilities. (12)(8) (a) As a condition of registration and prior to 30 the issuance or renewal of a certificate of registration, a 31 51 CODING: Words stricken are deletions; words underlined are additions. ENROLLED 2000 Legislature

health care services pool applicant must prove financial 1 responsibility to pay claims, and costs ancillary thereto, 2 3 arising out of the rendering of services or failure to render 4 services by the pool or by its employees in the course of 5 their employment with the pool. The agency department shall promulgate rules establishing minimum financial responsibility б 7 coverage amounts which shall be adequate to pay potential 8 claims and costs ancillary thereto.

9 (b) Each health care services pool shall give written 10 notification to the agency department within 20 days after any change in the method of assuring financial responsibility or 11 12 upon cancellation or nonrenewal of professional liability insurance. Unless the pool demonstrates that it is otherwise 13 14 in compliance with the requirements of this section, the 15 agency department shall suspend the registration license of the pool pursuant to ss. 120.569 and 120.57. Any suspension 16 17 under this section shall remain in effect until the pool demonstrates compliance with the requirements of this section. 18

19 (c) Proof of financial responsibility must be 20 demonstrated to the satisfaction of the <u>agency</u> department, 21 through one of the following methods:

Establishing and maintaining an escrow account
 consisting of cash or assets eligible for deposit in
 accordance with s. 625.52;

25 2. Obtaining and maintaining an unexpired irrevocable
 26 letter of credit established pursuant to chapter 675. Such
 27 letters of credit shall be nontransferable and nonassignable
 28 and shall be issued by any bank or savings association
 29 organized and existing under the laws of this state or any
 30 bank or savings association organized under the laws of the
 31 United States that has its principal place of business in this

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state or has a branch office which is authorized under the 1 2 laws of this state or of the United States to receive deposits 3 in this state; or 4 3. Obtaining and maintaining professional liability 5 coverage from one of the following: 6 a. An authorized insurer as defined under s. 624.09; 7 b. An eligible surplus lines insurer as defined under s. 626.918(2); 8 9 c. A risk retention group or purchasing group as defined under s. 627.942; or 10 A plan of self-insurance as provided in s. 627.357. 11 d. 12 (d) If financial responsibility requirements are met by maintaining an escrow account or letter of credit, as 13 14 provided in this section, upon the entry of an adverse final 15 judgment arising from a medical malpractice arbitration award from a claim of medical malpractice either in contract or 16 17 tort, or from noncompliance with the terms of a settlement agreement arising from a claim of medical malpractice either 18 19 in contract or tort, the financial institution holding the escrow account or the letter of credit shall pay directly to 20 the claimant the entire amount of the judgment together with 21 all accrued interest or the amount maintained in the escrow 22 account or letter of credit as required by this section, 23 whichever is less, within 60 days after the date such judgment 24 became final and subject to execution, unless otherwise 25 26 mutually agreed to in writing by the parties. If timely 27 payment is not made, the agency department shall suspend the registration license of the pool pursuant to procedures set 28 29 forth by the department through rule. Nothing in this paragraph shall abrogate a judgment debtor's obligation to 30 satisfy the entire amount of any judgment. 31

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1 (e) Each health care services pool carrying 2 claims-made coverage must demonstrate proof of extended 3 reporting coverage through either tail or nose coverage, in 4 the event the policy is canceled, replaced, or not renewed. 5 Such extended coverage shall provide coverage for incidents that occurred during the claims-made policy period but were 6 7 reported after the policy period. 8 (f) The financial responsibility requirements of this 9 section shall apply to claims for incidents that occur on or after January 1, 1991, or the initial date of registration in 10 this state, whichever is later. 11 12 (g) Meeting the financial responsibility requirements of this section must be established at the time of issuance or 13 14 renewal of a certificate of registration. 15 (13)(9) The agency department shall adopt rules to implement this section, including rules providing for the 16 17 establishment of: 18 (a) Minimum standards for the operation and 19 administration of health care personnel pools, including procedures for recordkeeping and personnel. 20 21 (b) Fines for the violation of this section in an amount not to exceed\$2,500\$1,000 and suspension or 22 23 revocation of registration. (c) Disciplinary sanctions for failure to comply with 24 this section or the rules adopted under this section. 25 26 Section 25. All powers, duties and functions, rules, records, personnel, property, and unexpended balances of 27 appropriations, allocations, or other funds of the Department 28 29 of Health relating to the regulation of health care services pools are transferred by a type two transfer, as defined in s. 30 31 54 CODING: Words stricken are deletions; words underlined are additions.

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20.06(2), Florida Statutes, from the Department of Health to 1 2 the Agency for Health Care Administration. 3 Section 26. Section 415.102, Florida Statutes, is 4 amended to read: 5 415.102 Definitions of terms used in ss. 6 415.101-415.113.--As used in ss. 415.101-415.113, the term: 7 (1) "Abuse" means any willful act or threatened act 8 that causes or is likely to cause significant impairment to a 9 vulnerable adult's physical, mental, or emotional health. Abuse includes acts and omissions. "Abuse" means the 10 nonaccidental infliction of physical or psychological injury 11 12 or sexual abuse upon a disabled adult or an elderly person by a relative, caregiver, or household member, or an action by 13 14 any of those persons which could reasonably be expected to 15 result in physical or psychological injury, or sexual abuse of 16 a disabled adult or an elderly person by any person. "Abuse" 17 also means the active encouragement of any person by a relative, caregiver, or household member to commit an act that 18 19 inflicts or could reasonably be expected to result in physical 20 or psychological injury to a disabled adult or an elderly 21 person. 22 (2) "Alleged perpetrator" means a person who has been 23 named by a reporter as the person responsible for abusing, neglecting, or exploiting a vulnerable disabled adult or an 24 elderly person. "Alleged perpetrator" also means a person who 25 26 has been named by an adult protective investigator, in a 27 report that has been classified as proposed confirmed, as the person responsible for abusing, neglecting, or exploiting a 28 29 disabled adult or an elderly person. "Capacity to consent" means that a vulnerable 30 (3) disabled adult or elderly person has sufficient understanding 31 55

to make and communicate responsible decisions regarding the 1 vulnerable disabled adult's or elderly person's person or 2 3 property, including whether or not to accept protective 4 services offered by the department. 5 (4) "Caregiver" means a person who has been entrusted 6 with or has assumed the responsibility for frequent and 7 regular care of or services to a vulnerable disabled adult or 8 an elderly person on a temporary or permanent basis and who 9 has a commitment, agreement, or understanding with that person or that person's guardian that a caregiver role exists. 10 "Caregiver" includes, but is not limited to, relatives, 11 12 household members, guardians, neighbors, and employees and volunteers of facilities as defined in subsection(8)(13). 13 14 For the purpose of departmental investigative jurisdiction, the term "caregiver" does not include law enforcement officers 15 or employees of municipal or county detention facilities or 16 17 the Department of Corrections while acting in an official 18 capacity. 19 (5) "Closed without classification" means the closure 20 of a report in which an adult protective investigator 21 determines that: 22 (a) Some evidence exists that abuse, neglect, or exploitation has occurred, but a preponderance of evidence 23 cannot be established; or 24 25 (b) A preponderance of the evidence exists that abuse, 26 neglect, or exploitation has occurred, but no perpetrator can 27 be identified. (6) "Confirmed report" means a proposed confirmed 28 29 report that has been determined to be valid after a hearing under s. 415.1075(2), a proposed confirmed report for which 30 31 the alleged perpetrator has failed to request amendment or 56

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expunction within the time allotted for such a request under 1 s. 415.1075(1), or a proposed confirmed report for which the 2 3 alleged perpetrator has failed to request an administrative 4 hearing within the time allotted by s. 415.1075(2). 5 (7) "Criminal justice agency" means any court, any law 6 enforcement agency, or any government agency or subunit 7 thereof as defined under s. 943.045(10). 8 (5) "Deception" means a misrepresentation or 9 concealment of a material fact relating to services rendered, disposition of property, or the use of property intended to 10 benefit a vulnerable disabled adult or an elderly person. 11 12 (6)(9) "Department" means the Department of Children and Family Services. 13 14 (10) "Disabled adult" means a person 18 years of age 15 or older who suffers from a condition of physical or mental incapacitation due to a developmental disability, organic 16 17 brain damage, or mental illness, or who has one or more physical or mental limitations that substantially restrict the 18 19 ability to perform the normal activities of daily living. 20 (11) "Disabled adult in need of services" means a 21 disabled adult who has been determined by an adult protective services investigator to be suffering from the ill effects of 22 23 neglect not caused by a second party perpetrator and is in need of protective services or other services to prevent 24 25 further harm. 26 (12) "Elderly person" means a person 60 years of age 27 or older who is suffering from the infirmities of aging as 28 manifested by advanced age or organic brain damage, or other 29 physical, mental, or emotional dysfunctioning to the extent that the ability of the person to provide adequately for the 30 person's own care or protection is impaired. 31 57

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1 "Elderly person in need of services" means an (13)2 elderly person who has been determined by an adult protective 3 services investigator to be suffering from the ill effects of 4 neglect not caused by a second party perpetrator and is in 5 need of protective services or other services to prevent 6 further harm. 7 (7)(14)(a) "Exploitation" means a person who: 8 Stands in a position of trust and confidence with a 9 vulnerable disabled adult or an elderly person and knowingly, by deception or intimidation, obtains or uses, or endeavors to 10 obtain or use, a vulnerable disabled adult's or an elderly 11 12 person's funds, assets, or property with the intent to temporarily or permanently deprive a vulnerable disabled adult 13 14 or an elderly person of the use, benefit, or possession of the 15 funds, assets, or property for the benefit of someone other 16 than the vulnerable disabled adult or elderly person; or 17 2. Knows or should know that the vulnerable disabled 18 adult or elderly person lacks the capacity to consent, and 19 obtains or uses, or endeavors to obtain or use, the vulnerable disabled adult's or elderly person's funds, assets, or 20 property with the intent to temporarily or permanently deprive 21 22 the vulnerable disabled adult or elderly person of the use, 23 benefit, or possession of the funds, assets, or property for the benefit of someone other than the vulnerable disabled 24 25 adult or elderly person. "Exploitation" may include, but is not limited to: 26 (b) Breaches of fiduciary relationships, such as the 27 1. 28 misuse of a power of attorney or the abuse of guardianship 29 duties, resulting in the unauthorized appropriation, sale, or transfer of property; 30 2. Unauthorized taking of personal assets; 31 58 CODING: Words stricken are deletions; words underlined are additions.

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abuse hotline registry and tracking system and which is 1 2 classified as unfounded at the conclusion of the 3 investigation. 4 (10)(17) "Fiduciary relationship" means a relationship 5 based upon the trust and confidence of the vulnerable disabled 6 adult or elderly person in the caregiver, relative, household 7 member, or other person entrusted with the use or management of the property or assets of the vulnerable disabled adult or 8 9 elderly person. The relationship exists where there is a special confidence reposed in one who in equity and good 10 conscience is bound to act in good faith and with due regard 11 12 to the interests of the vulnerable disabled adult or elderly person. For the purposes of this part, a fiduciary 13 14 relationship may be formed by an informal agreement between 15 the vulnerable disabled adult or elderly person and the other person and does not require a formal declaration or court 16 17 order for its existence. A fiduciary relationship includes, but is not limited to, court-appointed or voluntary guardians, 18 trustees, attorneys, or conservators of a vulnerable disabled 19 adult's or an elderly person's assets or property. 20 21 (11)(18) "Guardian" means a person who has been 22 appointed by a court to act on behalf of a person; a preneed 23 guardian, as provided in chapter 744; or a health care surrogate expressly designated by a principal to make health 24 care decisions on behalf of the principal upon the principal's 25 26 incapacity, as provided in chapter 765. (12)(19) "In-home services" means the provision of 27 nursing, personal care, supervision, or other services to 28 29 vulnerable disabled adults or elderly persons in their own 30 homes. 31 60 CODING: Words stricken are deletions; words underlined are additions.

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(13)(20) "Intimidation" means the communication by 1 2 word or act to a vulnerable disabled adult or an elderly 3 person that that person will be deprived of food, nutrition, 4 clothing, shelter, supervision, medicine, medical services, 5 money, or financial support or will suffer physical violence. 6 (14)(21) "Lacks capacity to consent" means a mental 7 impairment that causes a vulnerable disabled adult or an 8 elderly person to lack sufficient understanding or capacity to 9 make or communicate responsible decisions concerning the disabled adult's or elderly person's person or property, 10 including whether or not to accept protective services offered 11 12 by the department. (15)(22) "Neglect" means the failure or omission on 13 14 the part of the caregiver or disabled adult or elderly person to provide the care, supervision, and services necessary to 15 maintain the physical and mental health of the vulnerable 16 17 disabled adult or elderly person, including, but not limited to, food, clothing, medicine, shelter, supervision, and 18 19 medical services, that a prudent person would consider essential for the well-being of a vulnerable disabled adult or 20 an elderly person. The term "neglect" also means the failure 21 of a caregiver to make a reasonable effort to protect a 22 23 vulnerable disabled adult or an elderly person from abuse, neglect, or exploitation by others. "Neglect" is repeated 24 conduct or a single incident of carelessness which produces or 25 26 could reasonably be expected to result in serious physical or psychological injury or a substantial risk of death. 27 28 (23) "No jurisdiction" means the disposition of a 29 report that the department does not investigate because the report does not meet the criteria specified in ss. 30 415.101-415.113. 31 61

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(16)(24) "Obtains or uses" means any manner of: 1 2 Taking or exercising control over property; or (a) 3 (b) Making any use, disposition, or transfer of 4 property;-5 (c) Obtaining property by fraud, willful 6 misrepresentation of a future act, or false promise; or 7 (d)1. Conduct otherwise known as stealing; larceny; 8 purloining; abstracting; embezzlement; misapplication; 9 misappropriation; conversion; or obtaining money or property by false pretenses, fraud, or deception; or 10 2. Other conduct similar in nature. 11 12 (25) "Perpetrator" means the person who has been named as causing abuse, neglect, or exploitation of a disabled adult 13 14 or an elderly person in a report that has been classified as confirmed. 15 (17)(26) "Position of trust and confidence" with 16 17 respect to a vulnerable disabled adult or an elderly person 18 means the position of a person who: 19 (a) Is a parent, spouse, adult child, or other 20 relative by blood or marriage of the disabled adult or elderly 21 person; 22 (b) Is a joint tenant or tenant in common with the 23 disabled adult or elderly person; (c) Has a legal or fiduciary relationship with the 24 25 disabled adult or elderly person, including, but not limited 26 to, a court-appointed or voluntary guardian, trustee, 27 attorney, or conservator; or 28 (d) Is a caregiver of the disabled adult or elderly 29 person or any other person who has been entrusted with or has 30 assumed responsibility for the use or management of the 31 62

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vulnerable elderly person's or disabled adult's funds, assets, 1 2 or property. 3 (18) "Protective investigation" means acceptance of a 4 report from the central abuse hotline alleging abuse, neglect, 5 or exploitation as defined in this section; investigation of 6 the report; determination as to whether action by the court is 7 warranted; and referral of the vulnerable adult to another 8 public or private agency when appropriate. 9 (27) "Property" means anything of value, and includes: 10 (a) Real property, including things growing on, affixed to, and found in land. 11 12 (b) Tangible personal property, including, but not limited to, furniture, jewelry, or clothing and intangible 13 14 personal property, including rights, privileges, interests, and claims. 15 16 (28) "Proposed confirmed report" means a report of 17 abuse, neglect, or exploitation which is made pursuant to s. 415.1034 when an adult protective investigation alleges that 18 19 there is a preponderance of evidence that abuse, neglect, or exploitation occurred and which identifies the alleged 20 21 perpetrator. 22 (19)(29)"Protective investigator" means an authorized 23 agent of the department who receives and investigates reports of abuse, neglect, or exploitation of vulnerable adults. 24 'Protective investigator" means an employee of the department 25 26 responsible for: 27 (a) The onsite investigation, classification, and disposition of all reports alleging abuse, neglect, or 28 29 exploitation of a disabled adult or an elderly person; (b) The determination of immediate risk to a disabled 30 adult or an elderly person, which determination must include 31 63

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the provision of emergency services and the arrangement for 1 2 immediate in-home and nonemergency services to prevent the recurrence of further abuse, neglect, or exploitation; and 3 4 (c) The evaluation of the need for and referrals to 5 ongoing protective services for a disabled adult or an elderly 6 person. 7 (20)(30) "Protective services" means the provision or 8 arrangement of services to protect a vulnerable disabled adult 9 or an elderly person from further occurrences of abuse, neglect, or exploitation. Such services may include, but are 10 not limited to, protective supervision, placement, and in-home 11 12 and community-based services. (21)(31) "Protective supervision" means those services 13 14 arranged for or implemented by the department to protect vulnerable disabled adults or elderly persons from further 15 occurrences of abuse, neglect, or exploitation during an 16 17 investigation or following a report that has been classified as proposed confirmed or confirmed, or has been closed without 18 19 classification. 20 (22)(32) "Psychological injury" means an injury to the intellectual functioning or emotional state of a vulnerable 21 disabled adult or an elderly person as evidenced by an 22 23 observable or measurable reduction in the vulnerable disabled adult's or elderly person's ability to function within that 24 25 person's customary range of performance and that person's 26 behavior. (23)(33) "Records" means all documents, papers, 27 letters, maps, books, tapes, photographs, films, sound 28 29 recordings, videotapes, or other material, regardless of physical form or characteristics, made or received pursuant to 30 a an adult protective investigation. 31 64

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1	(24) (34) "Sexual abuse" means acts of a sexual nature
2	committed for the sexual gratification of the abuser and in
3	the presence of a <u>vulnerable</u> disabled adult or an elderly
4	person without that person's informed consent. "Sexual abuse"
5	includes, but is not limited to, the acts defined in s.
6	794.011(1)(h), fondling, exposure of a <u>vulnerable</u> disabled
7	adult's or elderly person's sexual organs, or the use of a
8	<u>vulnerable</u> disabled adult or an elderly person to solicit for
9	or engage in prostitution or sexual performance. "Sexual
10	abuse" does not include any act intended for a valid medical
11	purpose or any act that may reasonably be construed to be
12	normal caregiving action or appropriate display of affection.
13	(35) "Specified medical personnel" means licensed or
14	certified physicians, osteopathic physicians, nurses,
15	paramedics, advanced registered nurse practitioners,
16	psychologists, psychiatrists, mental health professionals, or
17	any other licensed or certified medical personnel.
18	(36) "Unfounded report" means a report made pursuant
19	to s. 415.1034 in which the department determines that no
20	evidence of abuse, neglect, or exploitation exists.
21	<u>(25)(37) "Victim" means any vulnerable</u> disabled adult
22	or elderly person named in a report of abuse, neglect, or
23	exploitation.
24	(26) "Vulnerable adult" means a person 18 years of age
25	or older whose ability to perform the normal activities of
26	daily living or to provide for his or her own care or
27	protection is impaired due to a mental, emotional, physical,
28	or developmental disability or dysfunctioning, or brain
29	damage, or the infirmities of aging.
30	(27) "Vulnerable adult in need of services" means a
31	vulnerable adult who has been determined by a protective
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investigator to be suffering from the ill effects of neglect 1 2 not caused by a second party perpetrator and is in need of 3 protective services or other services to prevent further harm. 4 Section 27. Section 415.103, Florida Statutes, is 5 amended to read: 6 415.103 Central abuse hotline registry and tracking 7 system.--8 The department shall establish and maintain a (1) 9 central abuse hotline registry and tracking system that receives all reports made pursuant to s. 415.1034 in writing 10 or through a single statewide toll-free telephone number. Any 11 12 person may use the statewide toll-free telephone number to 13 report known or suspected abuse, neglect, or exploitation of a 14 vulnerable disabled adult or an elderly person at any hour of the day or night, any day of the week. The central abuse 15 16 hotline registry and tracking system must be operated in such 17 a manner as to enable the department to: 18 (a) Accept reports for investigation when there is a 19 reasonable cause to suspect that a vulnerable disabled adult 20 or an elderly person has been or is being abused, neglected, 21 or exploited. 22 (b) Determine whether the allegations made by the 23 reporter require an immediate, 24-hour, or next-working-day 24 response priority. (c) When appropriate, refer calls that do not allege 25 the abuse, neglect, or exploitation of a vulnerable disabled 26 27 adult or an elderly person to other organizations that might better resolve the reporter's concerns. 28 29 (d) Immediately identify and locate prior reports of 30 abuse, neglect, or exploitation through the central abuse hotline registry and tracking system. 31 66

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Track critical steps in the investigative process 1 (e) 2 to ensure compliance with all requirements for all reports. 3 (f) Maintain data to facilitate the production of 4 aggregate statistical reports for monitoring patterns of 5 abuse, neglect, or exploitation of disabled adults or elderly 6 persons. 7 Serve as a resource for the evaluation, (g) 8 management, and planning of preventive and remedial services 9 for vulnerable disabled adults or elderly persons who have been subject to abuse, neglect, or exploitation. 10 (2) Upon receiving an oral or written report of known 11 12 or suspected abuse, neglect, or exploitation of a vulnerable disabled adult or an elderly person, the central abuse hotline 13 14 registry and tracking system must determine if the report 15 requires an immediate onsite protective investigation. For reports requiring an immediate onsite protective 16 17 investigation, the central abuse hotline registry and tracking 18 system must immediately notify the department's designated 19 adult protective investigative district staff responsible for protective investigations to ensure prompt initiation of an 20 onsite investigation. For reports not requiring an immediate 21 onsite protective investigation, the central abuse hotline 22 23 registry and tracking system must notify the department's designated adult protective investigative district staff 24 responsible for protective investigations in sufficient time 25 26 to allow for an investigation to be commenced within 24 hours. At the time of notification of district staff with respect to 27 the report, the central abuse hotline registry and tracking 28 29 system must also provide any known information on any previous 30 report concerning a subject of the present report or any 31 67

2000 Legislature CS for SB 358, 1st Engrossed pertinent information relative to the present report or any 1 noted earlier reports. 2 3 (3) The department shall set standards, priorities, 4 and policies to maximize the efficiency and effectiveness of 5 the central abuse hotline registry and tracking system. Section 28. Section 415.1034, Florida Statutes, is б 7 amended to read: 415.1034 Mandatory reporting of abuse, neglect, or 8 9 exploitation of vulnerable disabled adults or elderly persons; 10 mandatory reports of death. --(1) MANDATORY REPORTING. --11 12 (a) Any person, including, but not limited to, any: 1. Physician, osteopathic physician, medical examiner, 13 14 chiropractic physician, nurse, or hospital personnel engaged in the admission, examination, care, or treatment of 15 16 vulnerable disabled adults or elderly persons; 17 2. Health professional or mental health professional other than one listed in subparagraph 1.; 18 19 3. Practitioner who relies solely on spiritual means 20 for healing; 21 4. Nursing home staff; assisted living facility staff; adult day care center staff; adult family-care home staff; 22 23 social worker; or other professional adult care, residential, or institutional staff; 24 5. State, county, or municipal criminal justice 25 26 employee or law enforcement officer; 27 6. Human rights advocacy committee or long-term care ombudsman council member; or 28 29 7. Bank, savings and loan, or credit union officer, 30 trustee, or employee, 31 68

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1 who knows, or has reasonable cause to suspect, that a
2 <u>vulnerable</u> disabled adult or an elderly person has been or is
3 being abused, neglected, or exploited shall immediately report
4 such knowledge or suspicion to the central abuse <u>hotline</u>
5 registry and tracking system on the single statewide toll-free
6 telephone number.

7 (b) To the extent possible, a report made pursuant to 8 paragraph (a) must contain, but need not be limited to, the 9 following information:

Name, age, race, sex, physical description, and
 location of each <u>victim</u> disabled adult or an elderly person
 alleged to have been abused, neglected, or exploited.

Names, addresses, and telephone numbers of the
 <u>victim's</u> disabled adult's or elderly person's family members.
 Name, address, and telephone number of each alleged

16 perpetrator.

17 4. Name, address, and telephone number of the
18 caregiver of the <u>victim</u> disabled adult or elderly person, if
19 different from the alleged perpetrator.

S. Name, address, and telephone number of the personreporting the alleged abuse, neglect, or exploitation.

22 6. Description of the physical or psychological23 injuries sustained.

7. Actions taken by the reporter, if any, such asnotification of the criminal justice agency.

8. Any other information available to the reporting
person which may establish the cause of abuse, neglect, or
exploitation that occurred or is occurring.

(2) MANDATORY REPORTS OF DEATH.--Any person who is
required to investigate reports of abuse, neglect, or
exploitation and who has reasonable cause to suspect that a

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vulnerable disabled adult or an elderly person died as a 1 result of abuse, neglect, or exploitation shall immediately 2 report the suspicion to the appropriate medical examiner, to 3 4 the appropriate criminal justice agency, and to the 5 department, notwithstanding the existence of a death certificate signed by a practicing physician. The medical 6 7 examiner shall accept the report for investigation pursuant to s. 406.11 and shall report the findings of the investigation, 8 9 in writing, to the appropriate local criminal justice agency, the appropriate state attorney, and the department. Autopsy 10 reports maintained by the medical examiner are not subject to 11 12 the confidentiality requirements provided for in s. 415.107. Section 29. Section 415.1035, Florida Statutes, is 13 14 amended to read: 15 415.1035 Facility's duty to inform residents of their right to report abusive, neglectful, or exploitive 16 17 practices. -- The department shall work cooperatively with the Agency for Health Care Administration and the Department of 18 19 Elderly Affairs to ensure that every facility that serves 20 vulnerable adults informs residents of their right to report abusive, neglectful, or exploitive practices. Each facility 21 must establish appropriate policies and procedures to 22 23 facilitate such reporting. (1) Every facility that serves disabled adults or 24 25 elderly persons must inform residents of their right to report 26 abusive, neglectful, or exploitive practices and must 27 establish appropriate policies and procedures to facilitate 28 such reporting. 29 (2) The statewide toll-free telephone number for the central abuse registry and tracking system must be posted in 30 all facilities operated by, under contract with, or licensed 31 70

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by the department or the Agency for Health Care Administration 1 which provide services to disabled adults or elderly persons. 2 3 Such posting must be clearly visible and in a prominent place within the facility and must be accompanied by the words, "To 4 5 Report the Abuse, Neglect, or Exploitation of a Disabled Adult 6 or an Elderly Person, Please Call:...." 7 Section 30. Subsection (1) of section 415.1036, 8 Florida Statutes, is amended to read: 9 415.1036 Immunity.--(1) Any person who participates in making a report 10 under s. 415.1034 or participates in a judicial proceeding 11 12 resulting therefrom is presumed to be acting in good faith and, unless lack of good faith is shown by clear and 13 14 convincing evidence, is immune from any liability, civil or criminal, that otherwise might be incurred or imposed. 15 This section does not grant immunity, civil or criminal, to any 16 17 person who is suspected of having abused, neglected, or 18 exploited, or committed any illegal act upon or against, a 19 vulnerable disabled adult or an elderly person. Further, a resident or employee of a facility that serves vulnerable 20 disabled adults or elderly persons may not be subjected to 21 22 reprisal or discharge because of the resident's or employee's 23 actions in reporting abuse, neglect, or exploitation pursuant to s. 415.1034. 24 25 Section 31. Section 415.104, Florida Statutes, is 26 amended to read: 415.104 Protective services investigations of cases of 27 abuse, neglect, or exploitation of vulnerable aged persons or 28 29 disabled adults; transmittal of records to state attorney.--30 (1) The department shall, upon receipt of a report alleging abuse, neglect, or exploitation of a vulnerable an 31 71

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aged person or disabled adult, begin commence, or cause to be 1 commenced within 24 hours, a protective services investigation 2 3 of the facts alleged therein. If, upon arrival of the 4 protective investigator at the scene of the incident, a 5 caregiver refuses to allow the department to begin a protective services investigation or interferes with the б 7 department's ability to conduct of such an investigation, the appropriate law enforcement agency shall be contacted for 8 9 assistance to assist the department in commencing the protective services investigation. If, during the course of 10 the investigation, the department has reason to believe that 11 12 the abuse, neglect, or exploitation is perpetrated by a second party, the appropriate law enforcement criminal justice agency 13 14 and state attorney shall be orally notified. The department and the law enforcement agency shall cooperate to allow the 15 criminal investigation to proceed concurrently with, and not 16 17 be hindered by, the protective investigation. in order that such agencies may begin a criminal investigation concurrent 18 19 with the protective services investigation of the department. In an institutional investigation, the alleged perpetrator may 20 be represented by an attorney, at his or her own expense, 21 or accompanied by another person, if the person or the attorney 22 23 executes an affidavit of understanding with the department and agrees to comply with the confidentiality provisions of s. 24 415.107. The absence of an attorney or other person does not 25 26 prevent the department from proceeding with other aspects of the investigation, including interviews with other persons. 27 The department shall make a preliminary written report to the 28 29 law enforcement criminal justice agencies within 5 working days after the oral report. The department shall, within 24 30 hours after receipt of the report, notify the appropriate 31

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human rights advocacy committee, or long-term care ombudsman 1 2 council, when appropriate, that an alleged abuse, neglect, or exploitation perpetrated by a second party has occurred. 3 4 Notice to the human rights advocacy committee or long-term 5 care ombudsman council may be accomplished orally or in 6 writing and shall include the name and location of the 7 vulnerable aged person or disabled adult alleged to have been 8 abused, neglected, or exploited and the nature of the report. 9 (2) Upon commencing an investigation, the protective investigator shall inform all of the vulnerable adults and 10 alleged perpetrators named in the report of the following: 11 12 (a) The names of the investigators and identifying 13 credentials from the department. 14 (b) The purpose of the investigation. 15 (c) That the victim, the victim's guardian, the victim's caregiver, and the alleged perpetrator, and legal 16 17 counsel for any of those persons, have a right to a copy of 18 the report at the conclusion of the investigation. 19 (d) The name and telephone number of the protective 20 investigator's supervisor available to answer questions. 21 (e) That each person has the right to obtain his or 22 her own attorney. 23 Any person being interviewed by a protective investigator may 24 be represented by an attorney, at the person's own expense, or 25 26 may choose to have another person present. The other person 27 present may not be an alleged perpetrator in any report currently under investigation. Before participating in such 28 29 interview, the other person present shall execute an agreement to comply with the confidentiality requirements of ss. 30 415.101-415.113. The absence of an attorney or other person 31 73

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does not prevent the department from proceeding with other 1 2 aspects of the investigation, including interviews with other 3 persons. In an investigative interview with a vulnerable 4 adult, the protective investigator may conduct the interview 5 with no other person present. 6 (3) For each report it receives, the department shall 7 perform an onsite investigation to: 8 (a) Determine that the person is a vulnerable an aged person or disabled adult as defined in s. 415.102. 9 (b) Determine whether the person is a vulnerable adult 10 in need of services, as defined in s. 415.102. 11 12 (c)(b) Determine the composition of the family or household, including the name, address, date of birth, social 13 14 security number, sex, and race of each aged person in the household or disabled adult named in the report; any others in 15 the household or in the care of the caregiver, or any other 16 17 persons responsible for the aged person's or disabled adult's welfare; and any other adults in the same household. 18 19 (d) (d) (c) Determine whether there is an indication that a 20 vulnerable any aged person or disabled adult is abused, neglected, or exploited., including a determination of harm or 21 threatened harm to any aged person or disabled adult; 22 23 (e) Determine the nature and extent of present or prior injuries, abuse, or neglect, and any evidence thereof. 24 (f) Determine, if possible, ; and a determination as to 25 26 the person or persons apparently responsible for the abuse, neglect, or exploitation, including the name, address, date of 27 birth, social security number, sex, and race of each person to 28 29 be classified as an alleged perpetrator in a proposed confirmed report. An alleged perpetrator named in a proposed 30 confirmed report of abuse, neglect, or exploitation shall 31 74

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cooperate in the provision of the required data for the 1 2 central abuse registry and tracking system to the fullest 3 extent possible. 4 (g) (d) Determine the immediate and long-term risk to 5 each vulnerable aged person or disabled adult through 6 utilization of standardized risk assessment instruments. 7 (h)(e) Determine the protective, treatment, and 8 ameliorative services necessary to safeguard and ensure the vulnerable aged person's or disabled adult's well-being and 9 cause the delivery of those services through the early 10 intervention of the departmental worker responsible for 11 12 service provision and management of identified services. (4) (4) (2) No later than 60 30 days after receiving the 13 14 initial report, the designated protective investigative adult services staff of the department shall complete the its 15 16 investigation and classify the report as proposed confirmed or unfounded or close the report without classification and 17 notify the guardian of the vulnerable aged person or disabled 18 19 adult, the vulnerable aged person or disabled adult, and the 20 caregiver of any recommendations of services to be provided to 21 ameliorate the causes or effects of abuse, neglect, or 22 exploitation alleged perpetrator. These findings must be reported to the department's central abuse registry and 23 tracking system. For proposed confirmed reports, after 24 25 receiving the final administrative order rendered in a hearing 26 requested pursuant to s. 415.103(3)(d) or after the 30-day 27 period during which an alleged perpetrator may request such a 28 hearing has expired, the department shall classify the report 29 of abuse, neglect, or exploitation as confirmed or unfounded 30 and shall report its findings to the department's central 31 75

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abuse registry and tracking system, and must do so in 1 accordance with the final order if a hearing was held. 2 3 (5)(3) Whenever the law enforcement criminal justice 4 agency and the department have conducted independent 5 investigations, the law enforcement criminal justice agency 6 shall, within 5 working days after concluding its 7 investigation, report its findings from its investigation to 8 the state attorney and to the department. 9 (6) (4) Upon receipt of a report which alleges that an employee or agent of the department acting in an official 10 11 capacity has committed an act of abuse, neglect, or exploitation, the department shall commence, or cause to be 12 commenced within 24 hours, a protective services investigation 13 14 and shall notify the state attorney in whose circuit the alleged abuse, neglect, or exploitation occurred. 15 16 (7) (7) (5) With respect to any case of reported abuse, 17 neglect, or exploitation of a vulnerable an aged person or disabled adult, the department, when appropriate, shall 18 19 transmit all relevant reports received by it which pertain to 20 the investigation to the state attorney of the circuit where 21 the incident occurred. (8)(6) Within 15 days after of completion of the state 22 23 attorney's investigation of a case reported to him or her pursuant to this section, the state attorney shall report his 24 25 or her findings to the department and shall include a determination of whether or not prosecution is justified and 26 appropriate in view of the circumstances of the specific case. 27 28 (9) (7) The department shall not use a warning, 29 reprimand, or disciplinary action against an employee, found in that employee's personnel records, as the sole basis for a 30 finding of abuse, neglect, or exploitation. 31 76

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1 Section 32. Section 415.1045, Florida Statutes, is 2 amended to read: 3 415.1045 Protective investigations; onsite 4 investigations; Photographs, videotapes, and medical 5 examinations; abrogation of privileged communications; 6 confidential records and documents; classification or closure 7 of records.--8 (1) PROTECTIVE INVESTIGATIONS.--9 (a) The department shall, upon receipt of a report alleging abuse or neglect of a disabled adult or an elderly 10 person, commence, or cause to be commenced within 24 hours, a 11 protective investigation of the facts alleged therein. The 12 department shall, upon receipt of a report alleging only the 13 14 exploitation of a disabled adult or an elderly person, commence, or cause to be commenced within 24 hours, excluding 15 Saturdays, Sundays, and legal holidays, a protective 16 investigation of the facts alleged therein. 17 18 (b) Upon commencing an investigation, the adult 19 protective investigator shall inform all disabled adults and elderly persons and alleged perpetrators named in the report 20 of the following: 21 22 1. The names of the investigators and identifying 23 credentials from the department. 2. The purpose of the investigation. 24 25 3. The possible consequences of the investigation. 26 4. That the victim, the victim's guardian, the 27 victim's caregiver, and the alleged perpetrator, and legal 28 counsel for any of those persons, have a right to a copy of 29 the report at the conclusion of the investigation. 30 31 77

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1 5. That appeal rights may exist and that such rights 2 will be explained in writing when appropriate and necessary at 3 the conclusion of the investigation. 4 6. The name and telephone number of the adult 5 protective investigator's supervisor available to answer 6 questions. 7 (c) Except as provided in paragraph (d), in an 8 investigative interview, any person being interviewed may be 9 represented by an attorney, at the person's own expense, or may choose to have another person present. The other person 10 present may not be an alleged perpetrator in any report 11 currently under investigation. Before participating in such 12 interview, the other person present shall execute an agreement 13 14 to comply with the confidentiality requirements of ss. 415.101-415.113. The absence of an attorney or other person 15 does not prevent the department from proceeding with other 16 aspects of the investigation, including interviews with other 17 18 persons. 19 (d) In an investigative interview with the disabled 20 adult or an elderly person, the protective investigator may 21 conduct the interview with no other person present. 22 (2) ONSITE INVESTIGATIONS. -- For each report it receives, the department shall perform an onsite investigation 23 24 to: 25 (a) Determine whether the person is a disabled adult 26 or an elderly person as defined in s. 415.102. (b) Determine whether the person is a disabled adult 27 28 in need of services or an elderly person in need of services, 29 as defined in s. 415.102. 30 (c) Determine whether there is an indication that any disabled adult or elderly person has been or is being abused, 31 78

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neglected, or exploited, including a determination of the 1 immediate and long-term risk; the nature and extent of present 2 3 or prior injuries; and the nature and extent of any abuse, 4 neglect, or exploitation, and any evidence thereof. 5 (d) Determine whether protective and ameliorative 6 services are necessary to safeguard and ensure the disabled 7 adult's or elderly person's well-being and cause the delivery of those services. 8 9 (e) Determine the person or persons apparently 10 responsible for the abuse, neglect, or exploitation. (f) Determine the composition of the family or 11 12 household, including all disabled adults and elderly persons named in the report, all persons in the care of the caregiver, 13 14 any other persons responsible for the disabled adult's or 15 elderly person's welfare, and any other adults or children in the same household. 16 17 (g) Gather appropriate demographic data. Each person must cooperate to the fullest extent possible by providing the 18 19 person's name, address, date of birth, social security number, 20 sex, and race to the department's representative. 21 (1)(3) PHOTOGRAPHS AND VIDEOTAPES.--(a) The adult protective investigator, while 22 23 investigating a report of abuse, neglect, or exploitation, may take or cause to be taken photographs and videotapes of the 24 vulnerable disabled adult or elderly person, and of his or her 25 26 the disabled adult's or elderly person's environment, which are relevant to the investigation. All photographs and 27 videotapes taken during the course of the protective 28 29 investigation are confidential and exempt from public 30 disclosure as provided in s. 415.107. 31 79

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(b) Any photographs or videotapes made pursuant to 1 2 this subsection, or copies thereof, must be sent to the 3 department as soon as possible. 4 (2)(4) MEDICAL EXAMINATIONS.--5 (a) With the consent of the vulnerable disabled adult 6 or elderly person who has the capacity to consent or the 7 vulnerable disabled adult's or elderly person's guardian, or 8 pursuant to s. 415.1051, the department may cause the 9 vulnerable disabled adult or elderly person to be referred to a licensed physician or any emergency department in a hospital 10 or health care facility for medical examination, diagnosis, or 11 12 treatment if any of the following circumstances exist: The areas of trauma visible on the vulnerable 13 14 disabled adult or elderly person indicate a need for medical examination; 15 The vulnerable disabled adult or elderly person 16 2. 17 verbally complains or otherwise exhibits signs or symptoms indicating a need for medical attention as a consequence of 18 19 suspected abuse, neglect, or exploitation; or 20 The vulnerable disabled adult or elderly person is 3. 21 alleged to have been sexually abused. 22 (b) Upon admission to a hospital or health care

23 facility, with the consent of the vulnerable disabled adult or elderly person who has capacity to consent or that person's 24 25 guardian, or pursuant to s. 415.1051, the medical staff of the 26 facility may examine, diagnose, or treat the vulnerable disabled adult or elderly person. If a person who has legal 27 authority to give consent for the provision of medical 28 29 treatment to a vulnerable disabled adult or elderly person has not given or has refused to give such consent, examination and 30 treatment must be limited to reasonable examination of the 31

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patient to determine the medical condition of the patient and treatment reasonably necessary to alleviate the medical condition or to stabilize the patient pending a determination by the court of the department's petition authorizing protective services. Any person may seek an expedited judicial intervention under rule 5.900 of the Florida Probate Rules concerning medical treatment procedures.

(c) Medical examination, diagnosis, and treatment 8 9 provided under this subsection must be paid for by third-party 10 reimbursement, if available, or by the vulnerable disabled adult, if he or she is or elderly person or that person's 11 12 guardian from the disabled adult's or elderly person's assets, if the disabled adult or elderly person is determined to be 13 14 financially able to pay; or, if he or she the disabled adult 15 or elderly person is unable to pay, the department shall pay the costs within available emergency services funds. 16

17 (d) Reports of examination, diagnosis, and treatment 18 made under this subsection, or copies thereof, must be sent to 19 the department as soon as possible.

20 (e) This subsection does not obligate the department
21 to pay for any treatment other than that necessary to
22 alleviate the immediate presenting problems.

(3)(5) ABROGATION OF PRIVILEGED COMMUNICATIONS.--The 23 privileged quality of communication between husband and wife 24 and between any professional and the professional's patient or 25 26 client, and any other privileged communication except that 27 between attorney and client or clergy and person, as such communication relates to both the competency of the witness 28 29 and to the exclusion of confidential communications, does not apply to any situation involving known or suspected abuse, 30 neglect, or exploitation of a vulnerable disabled adult or an 31

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elderly person and does not constitute grounds for failure to 1 report as required by s. 415.1034, for failure to cooperate 2 with the department in its activities under ss. 3 4 415.101-415.113, or for failure to give evidence in any 5 judicial or administrative proceeding relating to abuse, neglect, or exploitation of a vulnerable disabled adult or an 6 7 elderly person. 8 (4)(6) MEDICAL, SOCIAL, OR FINANCIAL RECORDS OR 9 DOCUMENTS. --10 (a) The adult protective investigator, while investigating a report of abuse, neglect, or exploitation, 11 12 must have access to, inspect, and copy all medical, social, or financial records or documents in the possession of any 13 14 person, caregiver, guardian, or facility which are relevant to 15 the allegations under investigation, unless specifically prohibited by the vulnerable disabled adult or elderly person 16 17 who has capacity to consent. (b) The confidentiality of any medical, social, or 18 19 financial record or document that is confidential under state law does not constitute grounds for failure to: 20 21 1. Report as required by s. 415.1034; 22 2. Cooperate with the department in its activities under ss. 415.101-415.113; 23 3. Give access to such records or documents; or 24 4. Give evidence in any judicial or administrative 25 26 proceeding relating to abuse, neglect, or exploitation of a 27 vulnerable disabled adult or an elderly person. 28 (5) ACCESS TO RECORDS AND DOCUMENTS.--If any person 29 refuses to allow the protective investigator to have access to, inspect, or copy any medical, social, or financial record 30 or document in the possession of any person, caregiver, 31 82

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guardian, or facility which is relevant to the allegations 1 under investigation, the department may petition the court for 2 3 an order requiring the person to allow access to the record or 4 document. The petition must allege specific facts sufficient 5 to show that the record or document is relevant to the 6 allegations under investigation and that the person refuses to 7 allow access to such record or document. If the court finds 8 by a preponderance of the evidence that the record or document 9 is relevant to the allegations under investigation, the court may order the person to allow access to and permit the 10 inspection or copying of the medical, social, or financial 11 12 record or document. (6) WORKING AGREEMENTS.--The department shall enter 13 14 into working agreements with the jurisdictionally responsible county sheriffs' office or local police department that will 15 be the lead agency when conducting any criminal investigation 16 17 arising from an allegation of abuse, neglect, or exploitation of a vulnerable adult. The working agreement must specify how 18 19 the requirements of this chapter will be met. For the purposes 20 of such agreement, the jurisdictionally responsible law enforcement entity is authorized to share Florida criminal 21 history and local criminal history information that is not 22 23 otherwise exempt from s. 119.07(1) with the district personnel. A law enforcement entity entering into such 24 agreement must comply with s. 943.0525. Criminal justice 25 26 information provided by such law enforcement entity shall be used only for the purposes specified in the agreement and 27 shall be provided at no charge. Notwithstanding any other 28 29 provision of law, the Department of Law Enforcement shall provide to the department electronic access to Florida 30 criminal justice information which is lawfully available and 31 83

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not exempt from s. 119.07(1), only for the purpose of 1 2 protective investigations and emergency placement. As a 3 condition of access to such information, the department shall be required to execute an appropriate user agreement 4 5 addressing the access, use, dissemination, and destruction of 6 such information and to comply with all applicable laws and 7 rules of the Department of Law Enforcement. 8 (7) CLASSIFICATIONS AND CLOSURES.--No later than 45 9 days after receiving an initial report in which the department 10 has jurisdiction, the adult protective investigator shall complete the investigation and classify the report as proposed 11 12 confirmed or unfounded, or close the report without classification. The adult protective investigator must 13 document the details of the investigation, close the report, 14 15 and enter the data into the central abuse registry and tracking system no later than 60 days after receiving the 16 17 initial report. Section 33. Section 415.105, Florida Statutes, is 18 19 amended to read: 20 415.105 Provision of protective services with consent; 21 withdrawal of consent; interference.--22 (1) PROTECTIVE SERVICES WITH CONSENT.--If the department determines through its investigation that a 23 vulnerable disabled adult or an elderly person demonstrates a 24 need for protective services or protective supervision, the 25 26 department shall immediately provide, or arrange for the provision of, protective services or protective supervision, 27 including in-home services, provided that the vulnerable 28 29 disabled adult or elderly person consents. A vulnerable adult disabled person in need of services as defined in s. 415.102 30 shall be referred to the community care for disabled adults 31 84

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program, or. An elderly person in need of services as defined 1 in s. 415.102 shall be referred to the community care for the 2 3 elderly program administered by the Department of Elderly 4 Affairs. 5 (2) WITHDRAWAL OF CONSENT.--If the vulnerable disabled 6 adult or elderly person withdraws consent to the receipt of 7 protective services or protective supervision, the services may not be provided, except pursuant to s. 415.1051. 8 9 (3) INTERFERENCE WITH THE PROVISION OF PROTECTIVE SERVICES .-- When any person refuses to allow the provision of 10 protective services to a vulnerable adult who has the capacity 11 12 to consent to services, the department shall petition the court for an order enjoining the person from interfering with 13 14 the provision of protective services. The petition must 15 allege specific facts sufficient to show that the vulnerable adult is in need of protective services and that the person 16 17 refuses to allow the provision of such services. If the court finds by clear and convincing evidence that the vulnerable 18 19 adult is in need of protective services and that the person 20 refuses to allow the provision of such services, the court may 21 issue an order enjoining the person from interfering with the provision of protective services to the vulnerable adult. 22 23 Section 34. Section 415.1051, Florida Statutes, is amended to read: 24 25 415.1051 Protective services interventions when 26 capacity to consent is lacking; nonemergencies; emergencies; orders; limitations.--27 (1) NONEMERGENCY PROTECTIVE SERVICES 28 29 INTERVENTIONS.--If the department has reasonable cause to believe that a vulnerable disabled adult or elderly person is 30 being abused, neglected, or exploited and is in need of 31 85

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protective services but lacks the capacity to consent to 1 2 protective services, the department shall petition the court 3 for an order authorizing the provision of protective services. 4 (a) Nonemergency protective services petition. -- The 5 petition must state the name, age, and address of the vulnerable disabled adult or elderly person, allege specific б 7 facts sufficient to show that the vulnerable disabled adult or elderly person is in need of protective services and lacks the 8 9 capacity to consent to them, and indicate the services needed. (b) Notice.--Notice of the filing of the petition and 10 a copy of the petition must be given to the vulnerable 11 12 disabled adult or elderly person, to that person's spouse, guardian, and legal counsel, and, when known, to the adult 13 14 children or next of kin of the vulnerable disabled adult or 15 elderly person. Such notice must be given at least 5 days 16 before the hearing. 17 (c) Hearing.--18 1. The court shall set the case for hearing within 14 19 days after the filing of the petition. The vulnerable disabled adult or elderly person and any person given notice 20 of the filing of the petition have the right to be present at 21 the hearing. The department must make reasonable efforts to 22 23 ensure the presence of the vulnerable disabled adult or elderly person at the hearing. 24 The vulnerable disabled adult or elderly person has 25 2. 26 the right to be represented by legal counsel at the hearing. 27 The court shall appoint legal counsel to represent a 28 vulnerable disabled adult or elderly person who is without 29 legal representation. 30 3. The court shall determine whether: 31 86 CODING: Words stricken are deletions; words underlined are additions.

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Protective services, including in-home services, 1 a. 2 are necessary.for the disabled adult or elderly person; and 3 b. The vulnerable disabled adult or elderly person 4 lacks the capacity to consent to the provision of such 5 services. 6 (d) Hearing findings.--If at the hearing the court 7 finds by clear and convincing evidence that the vulnerable disabled adult or elderly person is in need of protective 8 9 services and lacks the capacity to consent to protective services, the court may issue an order authorizing the 10 provision of protective services. If an order for protective 11 12 services is issued, it must include a statement of the services to be provided and designate an individual or agency 13 14 to be responsible for performing or obtaining the essential services on behalf of the vulnerable disabled adult or elderly 15 16 person or otherwise consenting to protective services on 17 behalf of the vulnerable disabled adult or elderly person. 18 (e) Continued protective services.--19 1. No more than 60 days after the date of the order 20 authorizing the provision of protective services, the 21 department shall petition the court to determine whether: a. Protective services will be continued with the 22 23 consent of the vulnerable disabled adult or elderly person pursuant to subsection (1); 24 25 b. Protective services will be continued for the 26 vulnerable disabled adult or elderly person who lacks 27 capacity; c. Protective services will be discontinued; or 28 29 A petition for guardianship should be filed d. 30 pursuant to chapter 744. 31 87 CODING: Words stricken are deletions; words underlined are additions.

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2. If the court determines that a petition for
 guardianship should be filed pursuant to chapter 744, the
 court, for good cause shown, may order continued protective
 services until it makes a determination regarding the disabled
 adult's or elderly person's capacity.

6 (f) Costs.--The costs of services ordered under this 7 section must be paid by the perpetrator if the perpetrator is 8 financially able to do so; or by third-party reimbursement, if 9 available. If the <u>vulnerable</u> disabled adult or elderly person 10 is unable to pay for guardianship, application may be made to 11 the public guardian for public guardianship services, if 12 available.

EMERGENCY PROTECTIVE SERVICES INTERVENTION. -- If 13 (2) 14 the department has reasonable cause to believe that a 15 vulnerable disabled adult or an elderly person is suffering from abuse or neglect that presents a risk of death or serious 16 17 physical injury to the vulnerable disabled adult or elderly person and that the vulnerable disabled adult or elderly 18 19 person lacks the capacity to consent to emergency protective 20 services, the department may take action under this subsection. If the vulnerable disabled adult or elderly 21 22 person has the capacity to consent and refuses consent to 23 emergency protective services, emergency protective services 24 may not be provided.

(a) Emergency entry of premises.--If, upon arrival at the scene of the incident, consent is not obtained for access to the alleged victim for purposes of conducting a protective investigation under this subsection and the department has reason to believe that the situation presents a risk of death or serious physical injury, a representative of the department and a law enforcement officer may forcibly enter the premises.

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If, after obtaining access to the alleged victim, it is 1 determined through a personal assessment of the situation that 2 3 no emergency exists and there is no basis for emergency 4 protective services intervention under this subsection, the 5 department shall terminate the emergency entry and may provide protective services with the consent of the disabled adult or б 7 elderly person or may petition the court to provide 8 nonemergency protective services or protective supervision 9 pursuant to subsection (1).

(b) Emergency removal from premises.--If it appears 10 that the vulnerable disabled adult or elderly person lacks the 11 12 capacity to consent to emergency protective services and that the vulnerable disabled adult or elderly person, from the 13 14 personal observations of the representative of the department 15 and specified medical personnel or law enforcement officers, is likely to incur a risk of death or serious physical injury 16 17 if such person is not immediately removed from the premises, 18 then the representative of the department shall transport or 19 arrange for the transportation of the vulnerable disabled adult or elderly person to an appropriate medical or 20 protective services facility in order to provide emergency 21 protective services. Law enforcement personnel have a duty to 22 23 transport when medical transportation is not available or needed and the vulnerable disabled adult or elderly person 24 presents a threat of injury to self or others. If the 25 26 vulnerable disabled adult's or elderly person's caregiver or guardian is present, the adult protective investigator must 27 seek the caregiver's or guardian's consent pursuant to 28 29 subsection (4) before the vulnerable disabled adult or elderly person may be removed from the premises, unless the adult 30 protective investigator suspects that the vulnerable disabled 31

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1 adult's or elderly person's caregiver or guardian has caused 2 the abuse, neglect, or exploitation to the disabled adult or 3 elderly person. The department shall, within 24 hours after 4 providing or arranging for emergency removal of the <u>vulnerable</u> 5 disabled adult or elderly person, excluding Saturdays, 6 Sundays, and legal holidays, petition the court for an order 7 authorizing emergency protective services.

8 (c) Emergency medical treatment.--If, upon admission 9 to a medical facility, it is the opinion of the medical staff that immediate medical treatment is necessary to prevent 10 serious physical injury or death, and that such treatment does 11 12 not violate a known health care advance directive prepared by the vulnerable disabled adult or elderly person, the medical 13 14 facility may proceed with treatment to the vulnerable disabled 15 adult or elderly person. If a person with legal authority to give consent for the provision of medical treatment to a 16 17 vulnerable disabled adult or an elderly person has not given or has refused to give such consent, examination and treatment 18 19 must be limited to reasonable examination of the patient to determine the medical condition of the patient and treatment 20 reasonably necessary to alleviate the emergency medical 21 condition or to stabilize the patient pending court 22 23 determination of the department's petition authorizing emergency protective services. Any person may seek an 24 expedited judicial intervention under rule 5.900 of the 25 26 Florida Probate Rules concerning medical treatment procedures. 27 (d) Emergency protective services petition.--A petition filed under this subsection must state the name, age, 28 29 and address of the vulnerable disabled adult or elderly person and allege the facts constituting the emergency protective 30 services intervention and subsequent removal of the vulnerable 31

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1 disabled adult or elderly person or provision of in-home 2 services, the facts relating to the capacity of the <u>vulnerable</u> 3 disabled adult or elderly person to consent to services, the 4 efforts of the department to obtain consent, and the services 5 needed or delivered.

6 (e) Notice.--Notice of the filing of the emergency 7 protective services petition and a copy of the petition must be given to the vulnerable disabled adult or elderly person, 8 9 to that person's spouse, to that person's guardian, if any, to legal counsel representing the vulnerable disabled adult or 10 elderly person, and, when known, to adult children or next of 11 12 kin of the vulnerable disabled adult or elderly person. Such notice must be given at least 24 hours before any hearing on 13 14 the petition for emergency protective services.

(f) Hearing.--When emergency removal has occurred under this subsection, a hearing must be held within 4 days after the filing of the emergency protective services petition, excluding Saturday, Sunday, and legal holidays, to establish reasonable cause for grounds to continue emergency protective services.

1. The court shall determine, by clear and convincing evidence, whether an emergency existed which justified the emergency protective services intervention, whether the <u>vulnerable disabled</u> adult or elderly person is in need of emergency protective services, whether the <u>vulnerable</u> disabled adult or elderly person lacks the capacity to consent to emergency protective services, and whether:

a. Emergency protective services will continue with
the consent of the <u>vulnerable</u> disabled adult or elderly person
pursuant to s. 415.105(1);

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1 Emergency protective services will continue without b. 2 the consent of the vulnerable disabled adult or elderly person 3 pursuant to subsection (2); or 4 c. Emergency protective services will be discontinued. 5 2. The vulnerable disabled adult or elderly person has 6 the right to be represented by legal counsel at the hearing. 7 The court shall appoint legal counsel to represent a 8 vulnerable disabled adult or an elderly person who is without 9 legal representation. The department must make reasonable efforts to 10 3. ensure the presence of the vulnerable disabled adult or 11 12 elderly person at the hearing. 4. If an order to continue emergency protective 13 14 services is issued, it must state the services to be provided and designate an individual or agency to be responsible for 15 16 performing or obtaining the essential services on behalf of 17 the disabled adult or elderly person, or otherwise consenting to protective services on behalf of the vulnerable disabled 18 19 adult or elderly person. 20 (g) Continued emergency protective services .--21 Not more than 60 days after the date of the order 1. 22 authorizing the provision of emergency protective services, 23 the department shall petition the court to determine whether: Emergency protective services will be continued 24 a. 25 with the consent of the vulnerable disabled adult or elderly 26 person pursuant to subsection (1); Emergency protective services will be continued for 27 b. 28 the vulnerable disabled adult or elderly person who lacks 29 capacity; 30 c. Emergency protective services will be discontinued; 31 or 92 CODING: Words stricken are deletions; words underlined are additions.

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1 A petition should be filed under chapter 744. d. 2 If it is decided to file a petition under chapter 2. 3 744, for good cause shown, the court may order continued 4 emergency protective services until a determination is made by 5 the court regarding the disabled adult's or elderly person's 6 capacity. 7 (h) Costs.--The costs of services ordered under this 8 section must be paid by the perpetrator if the perpetrator is 9 financially able to do so, or by third-party reimbursement, if available. If the disabled adult or elderly person is unable 10 to pay for guardianship, application may be made to the public 11 12 guardian for public guardianship services, if available. (3) PROTECTIVE SERVICES ORDER.--In ordering any 13 14 protective services under this section, the court shall adhere to the following limitations: 15 (a) Only such protective services as are necessary to 16 17 ameliorate the conditions creating the abuse, neglect, or exploitation may be ordered, and the court shall specifically 18 19 designate the approved services in the order of the court. 20 (b) Protective services ordered may not include a 21 change of residence, unless the court specifically finds such action is necessary to ameliorate the conditions creating the 22 abuse, neglect, or exploitation and the court gives specific 23 approval for such action in the order. Placement may be made 24 to such facilities as adult family-care homes, assisted living 25 26 facilities, or nursing homes, or to other appropriate facilities. Placement may not be made to facilities for the 27 acutely mentally ill, except as provided in chapter 394. 28 29 (c) If an order to continue emergency protective services is issued, it must include the designation of an 30 individual or agency to be responsible for performing or 31 93

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obtaining the essential services on behalf of the <u>vulnerable</u>
 disabled adult or elderly person or otherwise consenting to
 protective services on behalf of the <u>vulnerable</u> disabled adult
 or elderly person.

5 (4) PROTECTIVE SERVICES INTERVENTIONS WITH CAREGIVER
6 OR GUARDIAN PRESENT.--

7 (a) When a vulnerable disabled adult or an elderly 8 person who lacks the capacity to consent has been identified 9 in a report as the victim of abuse, neglect, or exploitation 10 and evidences a need for emergency or nonemergency protective services or protective supervision, and a caregiver or 11 12 guardian who is responsible for the care of the disabled adult or elderly person is present, the adult protective 13 14 investigator must first request consent from the caregiver or 15 guardian, if present, before providing protective services or protective supervision, unless the adult protective 16 17 investigator suspects that the disabled adult's or elderly person's caregiver or guardian has caused the abuse, neglect, 18 19 or exploitation of the disabled adult or elderly person. 20

(b) If the caregiver or guardian agrees to engage or
provide services designed to prevent further abuse, neglect,
or exploitation, the department may provide protective
supervision for the disabled adult or elderly person.

(c) If the caregiver or guardian refuses to give 24 25 consent or later withdraws consent to agreed-upon services, or 26 otherwise fails to provide needed care and supervision, the department may provide emergency protective services as 27 provided in subsection (2). If emergency protective services 28 29 are so provided, the department must then petition the court for an order to provide emergency protective services under 30 subsection (3). 31

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INTERFERENCE WITH COURT-ORDERED PROTECTIVE 1 (5) 2 SERVICES. -- When a court order exists authorizing protective 3 services for a vulnerable adult who lacks capacity to consent 4 and any person interferes with the provision of such 5 court-ordered protective services, the appropriate law 6 enforcement agency shall enforce the order of the court. 7 (6)(5) LIMITATIONS.--This section does not limit in 8 any way the authority of the court or a criminal justice 9 officer, or any other duly appointed official, to intervene in emergency circumstances under existing statutes. This section 10 does not limit the authority of any person to file a petition 11 12 for guardianship under chapter 744. Section 35. Section 415.1052, Florida Statutes, is 13 14 amended to read: 15 415.1052 Interference with investigation or with the 16 provision of protective services.--17 (1) If, upon arrival of the adult protective 18 investigator, any person refuses to allow the department to 19 begin a protective investigation, interferes with the department's ability to conduct such an investigation, or 20 refuses to give access to the vulnerable disabled adult or 21 22 elderly person, the appropriate law enforcement agency must be 23 contacted to assist the department in commencing the protective investigation. 24 25 (2) If any person refuses to allow the adult 26 protective investigator to have access to, inspect, or copy 27 any medical, social, or financial record or document in the possession of any person, caregiver, guardian, or facility 28 29 which is relevant to the allegations under investigation, the department may petition the court for an order requiring the 30 person to give access to the record or document. The petition 31 95

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must allege specific facts sufficient to show that the record 1 or document is relevant to the allegations under investigation 2 3 and that the person refuses to give access to such record or document. If the court finds by a preponderance of the 4 5 evidence that the record or document is relevant to the allegations under investigation, the court may order the б 7 person to give access to and permit the inspection or copying of the medical, social, or financial record or document. 8 9 (2) (3) When any person refuses to allow the provision of protective services to the vulnerable disabled adult or 10 elderly person who has the capacity to consent to services, 11 12 the department shall petition the court for an order enjoining the person from interfering with the provision of protective 13 14 services. The petition must allege specific facts sufficient 15 to show that the vulnerable disabled adult or elderly person is in need of protective services and that the person refuses 16 17 to allow the provision of such services. If the court finds by clear and convincing evidence that the vulnerable disabled 18 19 adult or elderly person is in need of protective services and that the person refuses to allow the provision of such 20 services, the court may issue an order enjoining the person 21 from interfering with the provision of protective services to 22 the vulnerable disabled adult or elderly person. 23 (4) When a court order exists authorizing protective 24 25 services for a disabled adult or an elderly person who lacks 26 capacity to consent and any person interferes with the 27 provision of such court-ordered protective services to the disabled adult or elderly person, the appropriate law 28 29 enforcement agency shall enforce the order of the court. 30 Section 36. Section 415.1055, Florida Statutes, is amended to read: 31 96

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1 415.1055 Notification to administrative entities, 2 subjects, and reporters; notification to law enforcement and 3 state attorneys. --4 (1) NOTIFICATION TO ADMINISTRATIVE ENTITIES.-5 (a) The department shall, within 24 hours after 6 receipt of a report of abuse, neglect, or exploitation of a 7 disabled adult or an elderly person within a facility, 8 excluding Saturdays, Sundays, and legal holidays, notify the 9 appropriate human rights advocacy committee and the long-term 10 care ombudsman council, in writing, that the department has reasonable cause to believe that a disabled adult or an 11 12 elderly person has been abused, neglected, or exploited at the facility. 13 14 (1)(b) Upon receipt of a report that alleges that an 15 employee or agent of the department or the Department of Elderly Affairs, acting in an official capacity, has committed 16 17 an act of abuse, neglect, or exploitation, the department shall notify the state attorney in whose circuit the abuse, 18 19 neglect, or exploitation occurred. This notification may be oral or written. 20 21 (2)(c) If at any time during a protective 22 investigation the department has reasonable cause to believe 23 that a vulnerable disabled adult or an elderly person has been abused, neglected, or exploited by another person, the state 24 attorney having jurisdiction in the county in which the abuse, 25 26 neglect, or exploitation occurred shall be notified 27 immediately, either orally or in writing. 28 (3)(d) If at any time during a protective 29 investigation the department has reasonable cause to believe that a vulnerable disabled adult or an elderly person has been 30 abused, neglected, or exploited by another person, the 31 97 CODING: Words stricken are deletions; words underlined are additions.

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appropriate law enforcement agency shall be immediately 1 notified. Such agency may begin a criminal investigation 2 concurrent with or independent of the protective investigation 3 4 of the department. This notification may be oral or written. 5 (4)(e) If at any time during a protective 6 investigation the department has reasonable cause to believe 7 that abuse, neglect, or exploitation of a vulnerable disabled adult or an elderly person has occurred within a facility that 8 9 receives Medicaid funds, the department shall notify the Medicaid Fraud Control Unit within the Department of Legal 10 Affairs, Office of the Attorney General, in order that it may 11 12 begin an investigation concurrent with the protective 13 investigation of the department. This notification may be oral or written. 14 15 (5) (f) If at any time during a protective 16 investigation the department has reasonable cause to believe 17 that an employee of a facility, as defined in s. 415.102(13), is the alleged perpetrator of abuse, neglect, or exploitation 18 19 of a vulnerable disabled adult or an elderly person, the department shall notify the Agency for Health Care 20 Administration, Division of Health Quality Assurance, in 21 22 writing. 23 (6) (g) If at any time during a protective investigation the department has reasonable cause to believe 24 that professional licensure violations have occurred, the 25 26 department shall notify the Division of Medical Quality 27 Assurance within the Department of Health. This notification must be in writing. 28 29 (7) (h) When a report has been classified as proposed confirmed, The department shall notify the state attorney 30 having jurisdiction in the county in which the abuse, neglect, 31 98 CODING: Words stricken are deletions; words underlined are additions.

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or exploitation occurred. The department may submit a report 1 that has been closed without classification if evidence 2 indicates that further criminal investigation is warranted. 3 4 This notification must be in writing. 5 (8) (i) At the conclusion of a protective investigation 6 at a facility, the department shall notify either the human 7 rights advocacy committee or long-term care ombudsman council 8 of the results of the investigation. This notification must 9 be in writing. 10 (j) At the conclusion of a protective investigation, the department shall notify the Agency for Health Care 11 12 Administration when a licensee or a certified nursing assistant has been named as perpetrator in a report that has 13 14 been classified as proposed confirmed or confirmed. This notification must be in writing. 15 (9)(k) When a report has been classified as proposed 16 17 confirmed in cases involving a guardian of the person or property, or both, is received, the department shall notify 18 19 the probate court having jurisdiction over the guardianship, 20 of the proposed confirmed report. This notification must be in writing. 21 22 (10) When a report has been received and the 23 department has reason to believe that a vulnerable adult resident of a facility licensed by the Agency for Health Care 24 Administration has been the victim of abuse, neglect, or 25 26 exploitation, the department shall provide a copy of its investigation to the agency. If the investigation determines 27 that a health professional licensed or certified under the 28 Department of Health may have abused, neglected, or exploited 29 a vulnerable adult, the department shall also provide a copy 30 to the Department of Health. 31 99

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1 (2) NOTIFICATION TO OTHER PERSONS.--2 (a) In the case of a report that has been classified 3 as unfounded, notice of the classification must be given to the disabled adult or elderly person, the guardian of that 4 5 person, the caregiver of that person, and the person who had 6 been named as the alleged perpetrator. The notice must be 7 sent by regular mail and must advise the recipient that the 8 report will be expunged in 1 year. 9 (b) If a report has been classified as proposed confirmed, notice of the classification must be given to the 10 disabled adult or elderly person, the guardian of that person, 11 the caregiver of that person, and the alleged perpetrator, and 12 legal counsel, if known, for those persons. 13 1. The notice must state the nature of the alleged 14 15 abuse, neglect, or exploitation and the facts that are alleged 16 to support the proposed confirmed classification. 2. The notice must advise the recipient of the 17 recipient's right to request a copy of the report within 60 18 19 days after receipt of the notice. 20 3. The notice must clearly advise the alleged perpetrator that the alleged perpetrator has the right to 21 22 request amendment or expunction of the report within 60 days after receipt of the notice, and that failure to request 23 amendment or expunction within 60 days means that the report 24 25 will be reclassified as confirmed at the expiration of the 60 days and that the alleged perpetrator agrees not to contest 26 the classification of the report. No further administrative or 27 28 judicial proceedings in the matter are allowed. 29 4. The notice must state that, if the report becomes 30 confirmed, the alleged perpetrator may be disqualified from 31 100

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working with children, the developmentally disabled, disabled 1 adults, and elderly persons. 2 3 5. Notice of a proposed confirmed report must be 4 personally served upon the alleged perpetrator in this state 5 by an adult protective investigator, a sheriff, or a private 6 process server in the district in which the alleged 7 perpetrator resides, works, or can be found. Proof of service of the notice must be by affidavit prepared by the individual 8 9 serving the notice upon the alleged perpetrator. The affidavit must state the name of the person serving the 10 notice, the name of the alleged perpetrator served, the 11 12 location at which the alleged perpetrator was served, and the time the notice was served. If the notice of a proposed 13 14 confirmed report cannot be personally served upon the alleged perpetrator in this state or if the alleged perpetrator does 15 not reside in this state, the notice of the proposed confirmed 16 report must be sent by certified mail, return receipt 17 requested, forwarding and address correction requested, to the 18 19 last known address of the alleged perpetrator. If an alleged perpetrator cannot be served either by personal service or by 20 certified mail, the record of the proposed confirmed report 21 22 must be maintained pursuant to s. 415.1065. 6. Notice to other named persons may be sent by 23 regular mail, with the department giving notice to the 24 25 caregiver, the guardian, legal counsel for all parties, and 26 the disabled adult or elderly person. 7. If a proposed confirmed report becomes confirmed 27 because the alleged perpetrator fails to make a timely request 28 29 to amend or expunge the proposed confirmed report, the department must give notice of the confirmed classification to 30 the perpetrator and the perpetrator's legal counsel. 31 101

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1 Notice of the confirmed classification must inform a. 2 the perpetrator that the perpetrator may be disqualified from working with children, the developmentally disabled, disabled 3 4 adults, and elderly persons. 5 b. The notice must inform the perpetrator that further 6 departmental proceedings in the matter are not allowed. 7 c. The notice of the confirmed classification must be sent by certified mail, return receipt requested. 8 9 (c) If a report is closed without classification, notice must be given to the guardian of the disabled adult or 10 elderly person, the disabled adult or elderly person, the 11 12 caregiver of that person, any person or facility named in the report, and the person who had been named as the alleged 13 14 perpetrator. The notice must be sent by regular mail and must advise the recipient that: 15 16 1. The report will be retained for 7 years. 17 2. The recipient has a right to request a copy of this 18 report. 19 3. Any person or facility named in a report classified 20 as closed without classification has the right to request 21 amendment or expunction of the report within 60 days after the 22 receipt of the notice, and that failure to request amendment or expunction within 60 days means that the report will remain 23 classified as closed without classification and that the 24 25 person agrees not to contest the classification of the report. 26 No further proceeding will be allowed in this matter. (d) In the case of a report that has been determined 27 by an adult protective services investigator to be either a 28 29 disabled adult in need of services or an elderly person in need of services, as defined in s. 415.102, no classification 30 31 102

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of the report shall be made and no notification shall be 1 2 required. 3 (e) The department shall adopt rules prescribing the 4 content of the notices to be provided and requiring uniformity of content and appearance of each notice of classification or 5 6 closure without classification. 7 (3) NOTIFICATION BY LAW ENFORCEMENT AND STATE 8 ATTORNEYS.--9 (a) Whenever the law enforcement agency and the 10 department have conducted independent investigations, the law enforcement agency shall, within 5 working days after 11 12 concluding its investigation, report its findings to the department and to the state attorney. 13 14 (b) Within 15 days after completion of an 15 investigation of a case reported to the state attorney under 16 this section, the state attorney shall report the findings to the department and shall include a determination of whether or 17 18 not prosecution is justified and appropriate in view of the 19 circumstances of the specific case. 20 Section 37. Subsections (2) and (3) of section 21 415.106, Florida Statutes, are amended to read: 22 415.106 Cooperation by the department and criminal 23 justice and other agencies .--(2) To ensure coordination, communication, and 24 25 cooperation with the investigation of abuse, neglect, or 26 exploitation of vulnerable disabled adults or elderly persons, the department shall develop and maintain interprogram 27 28 agreements or operational procedures among appropriate 29 departmental programs and the State Long-Term Care Ombudsman Council, the Statewide Human Rights Advocacy Committee, and 30 other agencies that provide services to vulnerable disabled 31 103

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adults or elderly persons. These agreements or procedures must 1 cover such subjects as the appropriate roles and 2 responsibilities of the department in identifying and 3 4 responding to reports of abuse, neglect, or exploitation of 5 vulnerable disabled adults or elderly persons; the provision 6 of services; and related coordinated activities. 7 (3) To the fullest extent possible, the department 8 shall cooperate with and seek cooperation from all appropriate 9 public and private agencies, including health agencies, educational agencies, social service agencies, courts, 10 organizations, or programs providing or concerned with human 11 12 services related to the prevention, identification, or 13 treatment of abuse, neglect, or exploitation of vulnerable 14 disabled adults and elderly persons. Section 38. Section 415.107, Florida Statutes, is 15 16 amended to read: 17 415.107 Confidentiality of reports and records.--18 (1) In order to protect the rights of the individual 19 or other persons responsible for the welfare of a vulnerable 20 disabled adult or an elderly person, all records concerning reports of abuse, neglect, or exploitation of the vulnerable 21 disabled adult or elderly person, including reports made to 22 23 the central abuse hotline registry and tracking system, and all records generated as a result of such reports shall be 24 confidential and exempt from s. 119.07(1) and may not be 25 26 disclosed except as specifically authorized by ss. 415.101-415.113. 27 28 (2) Upon the request of the committee chairperson, 29 access to all records shall be granted to staff of the legislative committees with jurisdiction over issues and 30 services related to vulnerable adults, or over the department. 31 104

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2000 Legislature All confidentiality provisions that apply to the Department of 1 2 Children and Family Services continue to apply to the records 3 made available to legislative staff under this subsection. 4 (3) (3) (2) Access to all records, excluding the name of 5 the reporter which shall be released only as provided in 6 subsection (6), shall be granted only to the following 7 persons, officials, and agencies: (a) Employees or agents of the department, of the 8 9 Agency for Health Care Administration, or of the Department of Elderly Affairs who are responsible for carrying out adult 10 protective investigations, ongoing adult protective services, 11 12 or licensure or approval of nursing homes, assisted living facilities, adult day care centers, adult family-care homes, 13 14 home care for the elderly, hospices, or other facilities used 15 for the placement of vulnerable disabled adults or elderly 16 persons. 17 (b) A criminal justice agency investigating a report of known or suspected abuse, neglect, or exploitation of a 18 19 vulnerable disabled adult or an elderly person. 20 (c) The state attorney of the judicial circuit in which the vulnerable disabled adult or elderly person resides 21 22 or in which the alleged abuse, neglect, or exploitation 23 occurred. 24 (d) Any victim, the victim's person who is the subject of a report or the subject's guardian, caregiver, or legal 25 26 counsel, and any person who the department has determined might be abusing, neglecting, or exploiting the victim. 27 (e) A court, by subpoena, upon its finding that access 28 29 to such records may be necessary for the determination of an issue before the court; however, such access must be limited 30 to inspection in camera, unless the court determines that 31 105

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2000 Legislature CS for SB 358, 1st Engrossed public disclosure of the information contained in such records is necessary for the resolution of an issue then pending before it. (f) A grand jury, by subpoena, upon its determination that access to such records is necessary in the conduct of its official business. (g) Any appropriate official of the human rights advocacy committee or long-term care ombudsman council investigating a report of known or suspected abuse, neglect, or exploitation of a vulnerable disabled adult or an elderly person. (h) Any appropriate official of the department, of the Agency for Health Care Administration, or of the Department of Elderly Affairs who is responsible for: 1. Administration or supervision of the programs for the prevention, investigation, or treatment of adult abuse, neglect, or exploitation of vulnerable adults when carrying out an official function; or 2. Taking appropriate administrative action concerning an employee alleged to have perpetrated institutional abuse, neglect, or exploitation of a vulnerable disabled adult in an institution or an elderly person. (i) Any person engaged in bona fide research or auditing. However, information identifying the subjects of the report must not be made available to the researcher. Employees or agents of an agency of another state (j)

26 (j) Employees or agents of an agency of another state 27 that has jurisdiction comparable to the jurisdiction described 28 in paragraph (a).

(k) The Public Employees Relations Commission for the
sole purpose of obtaining evidence for appeals filed pursuant
to s. 447.207. Records may be released only after deletion of

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2 than the employee. 3 (1) Any person in the event of the death of a 4 vulnerable disabled adult or elderly person determined to be a 5 result of abuse, neglect, or exploitation. Information identifying the person reporting abuse, neglect, or 6 7 exploitation shall not be released. Any information otherwise 8 made confidential or exempt by law shall not be released 9 pursuant to this paragraph. 10 (3) The Division of Administrative Hearings may have access to a proposed confirmed or a confirmed report, 11 12 excluding the name of the reporter, for purposes of any administrative challenge relating to a proposed confirmed or 13 14 confirmed report. 15 (4) The Department of Health, the Department of Business and Professional Regulation, and the Agency for 16 Health Care Administration may have access to a confirmed 17 18 report, excluding the name of the reporter, when considering 19 taking disciplinary action against a licensee or certified nursing assistant pursuant to allegations for actions that 20 resulted in a confirmed report of abuse, neglect, or 21 exploitation which has been upheld following a chapter 120 22 23 hearing or a waiver of such proceedings. The department may release to any professional 24 (5)

all information that specifically identifies persons other

25 person such information as is necessary for the diagnosis and 26 treatment of, and service delivery to, a <u>vulnerable</u> disabled 27 adult or an elderly person or the person perpetrating the 28 abuse, neglect, or exploitation.

(6) The identity of any person reporting adult abuse, neglect, or exploitation <u>of a vulnerable adult</u> may not be released, without that person's written consent, to any person

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other than employees of the department responsible for adult 1 2 protective services, the central abuse hotline registry and 3 tracking system, or the appropriate state attorney or law 4 enforcement agency. This subsection grants protection only 5 for the person who reported the adult abuse, neglect, or exploitation and protects only the fact that the person is the 6 7 reporter. This subsection does not prohibit the subpoena of a person reporting the adult abuse, neglect, or exploitation 8 9 when deemed necessary by the state attorney or the department to protect a vulnerable disabled adult or an elderly person 10 who is the subject of a report, if the fact that the person 11 12 made the report is not disclosed. (7) For the purposes of this section, the term 13 14 "access" means a visual inspection or copy of the hard-copy record maintained in the district. 15 (8) Information in the central abuse hotline may not 16 17 be used for employment screening. 18 (8) The department, upon receipt of the applicable 19 fee, shall search its central abuse registry and tracking 20 system records pursuant to the requirements of ss. 110.1127, 393.0655, 394.457, 397.451, 400.506, 400.509, 400.512, 21 402.305(1), 402.3055, 402.313, 409.175, 409.176, and 985.407 22 23 for the existence of a confirmed report made on the personnel as defined in the foregoing provisions. The department shall 24 report the existence of any confirmed report and advise the 25 26 authorized licensing agency, applicant for licensure, or other 27 authorized agency or person of the results of the search and the date of the report. Prior to a search being conducted, the 28 29 department or its designee shall notify such person that an 30 inquiry will be made. The department shall notify each person 31 108

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for whom a search is conducted of the results of the search 1 2 upon request. 3 (9) Upon receipt of the applicable fee and with the 4 written consent of a person applying to work with disabled 5 adults or elderly persons, the department shall search its central abuse registry and tracking system for the existence б 7 of a confirmed report. The department shall advise the employer and the person of any such report found and the 8 9 results of the investigation. 10 (10) The department may charge a user fee to an employer or the agency in charge of a volunteer, whichever is 11 12 applicable, for a search of the central abuse registry and tracking system of up to one-third of the actual cost of the 13 14 screening process. All fees received by the department under this section shall be deposited in an administrative trust 15 16 fund of the department and may be expended only for the 17 caregiver screening program. 18 Section 39. Section 415.1102, Florida Statutes, is 19 amended to read: 20 415.1102 Adult protection teams; services; eligible 21 cases.--Subject to an appropriation, the department may develop, maintain, and coordinate the services of one or more 22 23 multidisciplinary adult protection teams in each of the districts of the department. Such teams may be composed of, 24 25 but need not be limited to, representatives of appropriate 26 health, mental health, social service, legal service, and law 27 enforcement agencies. 28 (1) The department shall utilize and convene the teams 29 to supplement the protective services activities of the adult protective services program of the department. This section 30 does not prevent a person from reporting under s. 415.1034 all 31 109

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suspected or known cases of abuse, neglect, or exploitation of 1 a vulnerable disabled adult or an elderly person. The role of 2 3 the teams is to support activities of the adult protective 4 services program and to provide services deemed by the teams 5 to be necessary and appropriate to abused, neglected, and exploited vulnerable disabled adults or elderly persons upon 6 7 referral. Services must be provided with the consent of the vulnerable disabled adult, or elderly person or that person's 8 9 guardian, or through court order. The specialized diagnostic assessment, evaluation, coordination, and other supportive 10 services that an adult protection team must be capable of 11 12 providing include, but are not limited to: (a) Medical diagnosis and evaluation services, 13 14 including provision or interpretation of X rays and laboratory tests, and related services, as needed, and documentation of 15 findings relative thereto. 16 17 (b) Telephone consultation services in emergencies and 18 in other situations. (c) Medical evaluation related to abuse, neglect, or 19 20 exploitation as defined by department policy or rule. 21 (d) Psychological and psychiatric diagnosis and 22 evaluation services for the disabled adult or elderly person. 23 (e) Short-term psychological treatment. It is the intent of the Legislature that short-term psychological 24 treatment be limited to no more than 6 months' duration after 25 26 treatment is initiated. 27 (f) Expert medical, psychological, and related professional testimony in court cases. 28 29 (g) Case staffings to develop, implement, and monitor 30 treatment plans for disabled adults and elderly persons whose cases have been referred to the team. An adult protection 31 110 CODING: Words stricken are deletions; words underlined are additions.

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team may provide consultation with respect to a disabled adult 1 or elderly person who has not been referred to the team. 2 The 3 consultation must be provided at the request of a 4 representative of the adult protective services program or at 5 the request of any other professional involved with the disabled adult or elderly person or that person's guardian or 6 7 other caregivers. In every such adult protection team case staffing consultation or staff activity involving a disabled 8 9 adult or elderly person, an adult protective services program representative shall attend and participate. 10 (h) Service coordination and assistance, including the 11 12 location of services available from other public and private agencies in the community. 13 14 (i) Such training services for program and other 15 department employees as is deemed appropriate to enable them to develop and maintain their professional skills and 16 17 abilities in handling adult abuse, neglect, or exploitation 18 cases. 19 (j) Education and community awareness campaigns on adult abuse, neglect, or exploitation in an effort to enable 20 citizens to prevent, identify, and treat adult abuse, neglect, 21 and exploitation in the community more successfully. 22 (2) The adult abuse, neglect, or exploitation cases 23 that are appropriate for referral by the adult protective 24 services program to adult protection teams for supportive 25 26 services include, but are not limited to, cases involving: 27 (a) Unexplained or implausibly explained bruises, burns, fractures, or other injuries in a disabled adult or an 28 29 elderly person. (b) Sexual abuse or molestation, or sexual 30 exploitation, of a disabled adult or elderly person. 31 111 CODING: Words stricken are deletions; words underlined are additions.

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1 (c) Reported medical, physical, or emotional neglect 2 of a disabled adult or an elderly person. 3 (d) Reported financial exploitation of a disabled 4 adult or elderly person. 5 6 In all instances in which an adult protection team is 7 providing certain services to abused, neglected, or exploited 8 vulnerable disabled adults or elderly persons, other offices 9 and units of the department shall avoid duplicating the provisions of those services. 10 Section 40. Section 415.111, Florida Statutes, is 11 12 amended to read: 415.111 Criminal penalties.--13 14 (1) A person who knowingly and willfully fails to report a case of known or suspected abuse, neglect, or 15 16 exploitation of a vulnerable disabled adult or an elderly 17 person, or who knowingly and willfully prevents another person 18 from doing so, commits a misdemeanor of the second degree, 19 punishable as provided in s. 775.082 or s. 775.083. 20 (2) A person who knowingly and willfully makes public 21 or discloses any confidential information contained in the central abuse hotline registry and tracking system, or in 22 23 other computer systems, or in the records of any case of abuse, neglect, or exploitation of a vulnerable disabled adult 24 or elderly person, except as provided in ss. 415.101-415.113, 25 26 commits a misdemeanor of the second degree, punishable as provided in s. 775.082 or s. 775.083. 27 (3) A person who has custody of records and documents 28 29 the confidentiality of which is abrogated under s. 30 415.1045(3)(5) and who refuses to grant access to such records 31 112

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1 commits a misdemeanor of the second degree, punishable as 2 provided in s. 775.082 or s. 775.083.

3 (4) If the department or its authorized agent has 4 determined after its investigation that a report is false, the 5 department shall, with the consent of the alleged perpetrator, 6 refer the reports to the local law enforcement agency having jurisdiction for an investigation to determine whether 7 sufficient evidence exists to refer the case for prosecution 8 9 for filing a false report as defined in s. 415.102. During the pendency of the investigation by the local law enforcement 10 agency, the department must notify the local law enforcement 11 12 agency of, and the local law enforcement agency must respond 13 to, all subsequent reports concerning the same vulnerable 14 disabled adult or elderly person in accordance with s. 415.104 or s. 415.1045. If the law enforcement agency believes that 15 there are indicators of abuse, neglect, or exploitation, it 16 17 must immediately notify the department, which must assure the 18 safety of the vulnerable disabled adult or elderly person. If 19 the law enforcement agency finds sufficient evidence for prosecution for filing a false report, it must refer the case 20 to the appropriate state attorney for prosecution. 21

(5) A person who knowingly and willfully makes a false report of abuse, neglect, or exploitation of a <u>vulnerable</u> disabled adult or an elderly person, or a person who advises another to make a false report, commits a felony of the third degree, punishable as provided in s. 775.082 or s. 775.083.

(a) The department shall establish procedures for
determining whether a false report of abuse, neglect, or
exploitation of a <u>vulnerable</u> disabled adult or an elderly
person has been made and for submitting all identifying
information relating to such a false report to the local law

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than the amount deposited under this section, to be expended 1 only for the adult protective services program. 2 3 (1) (1) (3) A vulnerable adult who has been abused, neglected, or exploited disabled adult or an elderly person 4 5 who has been named as a victim in a confirmed report of abuse, 6 neglect, or exploitation as specified in this chapter part has 7 a cause of action against any perpetrator named in the 8 confirmed report and may recover actual and punitive damages 9 for such abuse, neglect, or exploitation. The action may be brought by the vulnerable disabled adult or elderly person, or 10 that person's guardian, by a person or organization acting on 11 12 behalf of the vulnerable disabled adult or elderly person with 13 the consent of that person or that person's guardian, or by 14 the personal representative of the estate of a deceased victim 15 disabled adult or elderly person without regard to whether the cause of death resulted from the abuse, neglect, or 16 17 exploitation. The action may be brought in any court of competent jurisdiction to enforce such action and to recover 18 19 actual and punitive damages for any deprivation of or infringement on the rights of a vulnerable disabled adult or 20 an elderly person. A party who prevails in any such action 21 may be entitled to recover reasonable attorney's fees, costs 22 23 of the action, and damages. The remedies provided in this section are in addition to and cumulative with other legal and 24 25 administrative remedies available to a vulnerable disabled 26 adult or an elderly person. Section 42. Subsections (1), (2), and (5) of section 27 415.1113, Florida Statutes, are amended to read: 28 29 415.1113 Administrative fines for false report of 30 abuse, neglect, or exploitation of a vulnerable disabled adult or an elderly person. --31 115

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In addition to any other penalty authorized by 1 (1)2 this section, chapter 120, or other law, the department may 3 impose a fine, not to exceed \$10,000 for each violation, upon 4 a person who knowingly and willfully makes a false report of 5 abuse, neglect, or exploitation of a vulnerable disabled adult or an elderly person, or a person who counsels another to make 6 7 a false report. (2) If the department alleges that a person has 8 9 knowingly and willfully filed a false report with the central

10 abuse <u>hotline</u> registry and tracking system, the department 11 must file a notice of intent that alleges the name, age, and 12 address of the individual; the facts constituting the 13 allegation that the individual made a false report; and the 14 administrative fine that the department proposes to impose on 15 the person. Each time that a false report is made constitutes 16 a separate violation.

17 (5) At the hearing, the department must prove by clear 18 and convincing evidence that the person knowingly and 19 willfully filed a false report with the central abuse <u>hotline</u> 20 registry and tracking system. The person has the right to be 21 represented by legal counsel at the hearing.

22 Section 43. Section 415.113, Florida Statutes, is 23 amended to read:

24 415.113 Statutory construction; treatment by spiritual means.--Nothing in ss. 415.101-415.112 shall be construed to 25 mean a person is abused, neglected, or in need of emergency or 26 protective services for the sole reason that the person relies 27 upon and is, therefore, being furnished treatment by spiritual 28 29 means through prayer alone in accordance with the tenets and practices of a well-recognized recognized church or religious 30 denomination or organization; nor shall anything in such 31

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sections be construed to authorize, permit, or require any 1 medical care or treatment in contravention of the stated or 2 3 implied objection of such person. Such construction does not: 4 (1) Eliminate the requirement that such a case be 5 reported to the department; 6 (2) Prevent the department from investigating such a 7 case; or 8 (3) Preclude a court from ordering, when the health of 9 the individual requires it, the provision of medical services by a licensed physician or treatment by a duly accredited 10 practitioner who relies solely on spiritual means for healing 11 12 in accordance with the tenets and practices of a well-recognized church or religious denomination or 13 14 organization. 15 Section 44. Sections 435.01, 435.02, 435.03, 435.04, 435.045, 435.05, 435.06, 435.07, 435.08, 435.09, 435.10, and 16 17 435.11, Florida Statutes, are designated as part I of chapter 18 435, Florida Statutes. 19 Section 45. Paragraph (a) of subsection (2) and paragraph (a) of subsection (3) of section 435.03, Florida 20 21 Statutes, are amended to read: 435.03 Level 1 screening standards.--22 23 (2) Any person for whom employment screening is required by statute must not have been found guilty of, 24 regardless of adjudication, or entered a plea of nolo 25 26 contendere or guilty to, any offense prohibited under any of the following provisions of the Florida Statutes or under any 27 similar statute of another jurisdiction: 28 29 (a) Section 415.111, relating to adult abuse, neglect, or exploitation of a vulnerable adult aged persons or disabled 30 adults. 31 117

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1 (3) Standards must also ensure that the person: 2 For employees and employers licensed or registered (a) 3 pursuant to chapter 400, and for employees and employers of 4 developmental services institutions as defined in s. 393.063, 5 intermediate care facilities for the developmentally disabled 6 as defined in s. 393.063, and mental health treatment 7 facilities as defined in s. 394.455, meets the requirements of 8 part II does not have a confirmed report of abuse, neglect, or 9 exploitation as defined in s. 415.102(5), which has been uncontested or upheld under s. 415.103. 10 Section 46. Paragraphs (b) and (c) of subsection (1) 11 12 and subsection (2) of section 435.05, Florida Statutes, are amended to read: 13 14 435.05 Requirements for covered employees.--Except as 15 otherwise provided by law, the following requirements shall 16 apply to covered employees: 17 (1)(b) For level 1 screening, the employer must submit 18 19 the information necessary for screening to the Florida Department of Law Enforcement within 5 working days after 20 receiving it. The Florida Department of Law Enforcement will 21 22 conduct a search of its When required, the employer must at 23 the same time submit sufficient information to the Department of Children and Family Services to complete a check of its 24 records relating to the abuse, neglect, and exploitation of 25 26 vulnerable adults. The Florida Department of Law Enforcement 27 and the Department of Children and Family Services will conduct searches of their records and will respond to the 28 29 employer agency. The employer will inform the employee whether screening has revealed any disqualifying information. 30 31 118

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1 (c) For level 2 screening, the employer or licensing 2 agency must submit the information necessary for screening to 3 the Florida Department of Law Enforcement within 5 working 4 days after receiving it. When required, the employer or 5 licensing agency must also submit sufficient information to the Department of Children and Family Services to complete a 6 7 check of its records. The Florida Department of Law 8 Enforcement will conduct a search of its criminal and juvenile 9 records and will request that the Federal Bureau of Investigation conduct a search of its records for each 10 employee for whom the request is made. The Florida Department 11 12 of Law Enforcement and the Department of Children and Family Services will respond to the employer or licensing agency, and 13 14 the employer or licensing agency will inform the employee 15 whether screening has revealed disgualifying information. (2) Unless otherwise prohibited by state or federal 16 17 law, new employees may be placed on probationary status pending a determination of compliance with minimum standards 18 19 set forth in this part chapter. 20 Section 47. Subsection (1) of section 435.07, Florida Statutes, is amended to read: 21 435.07 Exemptions from disqualification.--Unless 22 23 otherwise provided by law, the provisions of this section shall apply to exemptions from disgualification. 24 25 (1) The appropriate licensing agency may grant to any 26 employee otherwise disqualified from employment an exemption 27 from disqualification for: 28 (a) Felonies committed more than 3 years prior to the 29 date of disqualification; 30 31 119 CODING: Words stricken are deletions; words underlined are additions.

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           (b) Misdemeanors prohibited under any of the Florida
 2
    Statutes cited in this chapter or under similar statutes of
 3
    other jurisdictions;
 4
           (c) Offenses that were felonies when committed but are
 5
    now misdemeanors;
 6
           (d) Findings of delinquency; or
 7
           (e) Commissions of acts of domestic violence as
 8
    defined in s. 741.30. ; or
9
          (f) Confirmed reports of abuse, neglect, or
    exploitation of a vulnerable adult.
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12
   For the purposes of this subsection, the term "felonies" means
    both felonies prohibited under any of the Florida Statutes
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14
    cited in this part chapter or under similar statutes of other
    jurisdictions.
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           Section 48. Section 435.08, Florida Statutes, is
16
17
    amended to read:
           435.08 Payment for processing of fingerprints and,
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    state criminal records checks, and abuse hotline
    checks.--Either the employer or the employee is responsible
20
    for paying the costs of screening. Payment shall be submitted
21
    to the Florida Department of Law Enforcement with the request
22
23
    for screening. When a search of the central abuse hotline is
    required, payment shall be submitted by separate check to the
24
25
    Department of Children and Family Services with the request
26
    for screening.
           Section 49. Section 435.09, Florida Statutes, is
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28
    amended to read:
29
           435.09 Confidentiality of personnel background check
30
    information. -- No criminal or, juvenile, or abuse hotline
    information obtained under this section may be used for any
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2000 Legislature CS for SB 358, 1st Engrossed 10.11. The Board of Pharmacy, created under chapter 1 2 465. 11.12. The Board of Dentistry, created under chapter 3 4 466. 5 12.13. Midwifery, as provided under chapter 467. 6 13.14. The Board of Speech-Language Pathology and 7 Audiology, created under part I of chapter 468. 8 14.15. The Board of Nursing Home Administrators, 9 created under part II of chapter 468. 15.16. The Board of Occupational Therapy, created 10 under part III of chapter 468. 11 12 16.17. Respiratory therapy, as provided under part V 13 of chapter 468. 14 17.18. Dietetics and nutrition practice, as provided 15 under part X of chapter 468. 18.19. The Board of Athletic Training, created under 16 17 part XIII of chapter 468. 18 19.20. The Board of Orthotists and Prosthetists, 19 created under part XIV of chapter 468. 20 20.21. Electrolysis, as provided under chapter 478. 21 21.22. The Board of Massage Therapy, created under 22 chapter 480. 23 22.23. The Board of Clinical Laboratory Personnel, 24 created under part III of chapter 483. 25 23.24. Medical physicists, as provided under part IV 26 of chapter 483. 27 24.25. The Board of Opticianry, created under part I of chapter 484. 28 29 25.26. The Board of Hearing Aid Specialists, created 30 under part II of chapter 484. 31 122 CODING: Words stricken are deletions; words underlined are additions.

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1 Taking appropriate administrative action concerning 2. 2 an employee of the department alleged to have perpetrated 3 child abuse, abandonment, or neglect, or abuse, neglect, or exploitation of a vulnerable disabled adult or elderly person; 4 5 or 6 3. Employing and continuing employment of personnel of 7 the department. 8 Section 52. Paragraphs (a) and (b) of subsection (3) 9 of section 110.1127, Florida Statutes, are amended to read: 110.1127 Employee security checks.--10 (3)(a) All positions in programs providing care to 11 12 children, the developmentally disabled, or vulnerable adults disabled adults, or elderly persons for 15 hours or more per 13 14 week; all permanent and temporary employee positions of the 15 central abuse hotline; and all persons working under contract who have access to abuse records are deemed to be persons and 16 17 positions of special trust or responsibility, and require employment screening pursuant to chapter 435, using the level 18 19 2 standards set forth in that chapter. 20 (b) The employing agency may grant exemptions from 21 disqualification from working with children, the 22 developmentally disabled, or vulnerable adults disabled 23 adults, or elderly persons as provided in s. 435.07. 24 Section 53. Paragraph (a) of subsection (12) of 25 section 112.0455, Florida Statutes, is amended to read: 26 112.0455 Drug-Free Workplace Act.--(12) DRUG-TESTING STANDARDS; LABORATORIES.--27 28 (a) A laboratory may analyze initial or confirmation 29 drug specimens only if: 30 The laboratory is licensed and approved by the 1. 31 Agency for Health Care Administration using criteria 124 CODING: Words stricken are deletions; words underlined are additions.

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established by the United States Department of Health and
 Human Services as general guidelines for modeling the state
 drug testing program. Each applicant for licensure must comply
 with the following requirements:

5 Upon receipt of a completed, signed, and dated a. 6 application, the agency shall require background screening, in 7 accordance with the level 2 standards for screening set forth 8 in chapter 435, of the managing employee, or other similarly 9 titled individual responsible for the daily operation of the laboratory, and of the financial officer, or other similarly 10 titled individual who is responsible for the financial 11 12 operation of the laboratory, including billings for services. The applicant must comply with the procedures for level 2 13 14 background screening as set forth in chapter 435, as well as the requirements of s. 435.03(3). 15

b. The agency may require background screening of any
other individual who is an applicant if the agency has
probable cause to believe that he or she has been convicted of
an offense prohibited under the level 2 standards for
screening set forth in chapter 435.

c. Proof of compliance with the level 2 background screening requirements of chapter 435 which has been submitted within the previous 5 years in compliance with any other health care licensure requirements of this state is acceptable in fulfillment of screening requirements.

d. A provisional license may be granted to an
applicant when each individual required by this section to
undergo background screening has met the standards for the
abuse registry background check and the Department of Law
Enforcement background check, but the agency has not yet
received background screening results from the Federal Bureau

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of Investigation, or a request for a disqualification 1 exemption has been submitted to the agency as set forth in 2 3 chapter 435, but a response has not yet been issued. A license 4 may be granted to the applicant upon the agency's receipt of a 5 report of the results of the Federal Bureau of Investigation background screening for each individual required by this 6 7 section to undergo background screening which confirms that all standards have been met, or upon the granting of a 8 9 disqualification exemption by the agency as set forth in chapter 435. Any other person who is required to undergo level 10 2 background screening may serve in his or her capacity 11 12 pending the agency's receipt of the report from the Federal Bureau of Investigation. However, the person may not continue 13 14 to serve if the report indicates any violation of background 15 screening standards and a disgualification exemption has not 16 been requested of and granted by the agency as set forth in 17 chapter 435.

e. Each applicant must submit to the agency, with its
application, a description and explanation of any exclusions,
permanent suspensions, or terminations of the applicant from
the Medicare or Medicaid programs. Proof of compliance with
the requirements for disclosure of ownership and control
interests under the Medicaid or Medicare programs shall be
accepted in lieu of this submission.

f. Each applicant must submit to the agency a description and explanation of any conviction of an offense prohibited under the level 2 standards of chapter 435 by a member of the board of directors of the applicant, its officers, or any individual owning 5 percent or more of the applicant. This requirement does not apply to a director of a not-for-profit corporation or organization if the director

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serves solely in a voluntary capacity for the corporation or 1 2 organization, does not regularly take part in the day-to-day 3 operational decisions of the corporation or organization, 4 receives no remuneration for his or her services on the 5 corporation or organization's board of directors, and has no 6 financial interest and has no family members with a financial 7 interest in the corporation or organization, provided that the 8 director and the not-for-profit corporation or organization 9 include in the application a statement affirming that the director's relationship to the corporation satisfies the 10 requirements of this sub-subparagraph. 11 12 g. A license may not be granted to any applicant if 13 the applicant or managing employee has been found guilty of, 14 regardless of adjudication, or has entered a plea of nolo 15 contendere or guilty to, any offense prohibited under the level 2 standards for screening set forth in chapter 435, 16 17 unless an exemption from disqualification has been granted by 18 the agency as set forth in chapter 435. 19 h. The agency may deny or revoke licensure if the 20 applicant: 21 (I) Has falsely represented a material fact in the 22 application required by sub-subparagraph e. or 23 sub-subparagraph f., or has omitted any material fact from the application required by sub-subparagraph e. or 24 25 sub-subparagraph f.; or 26 (II) Has had prior action taken against the applicant 27 under the Medicaid or Medicare program as set forth in sub-subparagraph e. 28 29 An application for license renewal must contain the i. 30 information required under sub-subparagraphs e. and f. 31 127 CODING: Words stricken are deletions; words underlined are additions.

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2. The laboratory has written procedures to ensure 1 2 chain of custody. 3 3. The laboratory follows proper quality control 4 procedures, including, but not limited to: 5 The use of internal quality controls including the a. 6 use of samples of known concentrations which are used to check 7 the performance and calibration of testing equipment, and periodic use of blind samples for overall accuracy. 8 9 b. An internal review and certification process for drug test results, conducted by a person qualified to perform 10 that function in the testing laboratory. 11 12 с. Security measures implemented by the testing 13 laboratory to preclude adulteration of specimens and drug test 14 results. 15 d. Other necessary and proper actions taken to ensure reliable and accurate drug test results. 16 17 Section 54. Paragraphs (a), (b), and (c) of subsection (7) of section 119.07, Florida Statutes, are amended to read: 18 19 119.07 Inspection, examination, and duplication of 20 records; exemptions .--21 (7)(a) Any person or organization, including the 22 Department of Children and Family Services, may petition the 23 court for an order making public the records of the Department of Children and Family Services that pertain to investigations 24 of alleged abuse, neglect, abandonment, or exploitation of a 25 26 child or a vulnerable, a disabled adult, or an elderly person. The court shall determine if good cause exists for public 27 access to the records sought or a portion thereof. In making 28 29 this determination, the court shall balance the best interest of the vulnerable disabled adult, elderly person, or child who 30 is the focus of the investigation, and in the case of the 31 128 CODING: Words stricken are deletions; words underlined are additions.

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child, the interest of that child's siblings, together with 1 2 the privacy right of other persons identified in the reports 3 against the public interest. The public interest in access to 4 such records is reflected in s. 119.01(1), and includes the 5 need for citizens to know of and adequately evaluate the actions of the Department of Children and Family Services and б 7 the court system in providing vulnerable disabled adults, 8 elderly persons, and children of this state with the 9 protections enumerated in ss. 39.001 and 415.101. However, this subsection does not contravene ss. 39.202 and 415.107, 10 which protect the name of any person reporting the abuse, 11 12 neglect, or exploitation of a child or a vulnerable, a disabled adult, or an elderly person. 13

14 (b) In cases involving serious bodily injury to a 15 child or a vulnerable, a disabled adult or an elderly person, 16 the Department of Children and Family Services may petition 17 the court for an order for the immediate public release of records of the department which pertain to the protective 18 19 investigation of abuse, neglect, abandonment, or exploitation of the child, disabled adult, or elderly person who suffered 20 serious bodily injury. The petition must be personally served 21 upon the child or vulnerable, disabled adult, or elderly 22 23 person, the child's parents or guardian, the legal guardian of that person, if any, and any person named as an alleged 24 perpetrator in the report of abuse, neglect, abandonment, or 25 26 exploitation. The court must determine if good cause exists for the public release of the records sought no later than 24 27 hours, excluding Saturdays, Sundays, and legal holidays, after 28 29 the date the department filed the petition with the court. If 30 the court has neither granted nor denied the petition within 31

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the 24-hour time period, the department may release to the 1 public summary information including: 2 3 1. A confirmation that an investigation has been 4 conducted concerning the alleged victim. 5 2. The dates and brief description of procedural 6 activities undertaken during the department's investigation. 7 The date of each judicial proceeding, a summary of 3. 8 each participant's recommendations made at the judicial 9 proceedings, and the rulings of the court. 10 The summary information may not include the name of, or other 11 12 identifying information with respect to, any person identified in any investigation. In making a determination to release 13 14 confidential information, the court shall balance the best 15 interests of the vulnerable disabled adult or elderly person or child who is the focus of the investigation and, in the 16 17 case of the child, the interests of that child's siblings, together with the privacy rights of other persons identified 18 19 in the reports against the public interest for access to 20 public records. However, this paragraph does not contravene ss. 39.202 and 415.107, which protect the name of any person 21 22 reporting abuse, neglect, or exploitation of a child or a 23 vulnerable, a disabled adult, or an elderly person. When the court determines that good cause for 24 (C) public access exists, the court shall direct that the 25 26 department redact the name of and other identifying information with respect to any person identified in any 27 protective investigation report unfounded report or proposed 28 29 confirmed report or report closed without classification, or in any report that has not yet been classified pursuant to s. 30 415.1045(7), until such time as the court finds that there is 31 130

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probable cause to believe that the person identified committed 1 an act of alleged abuse, neglect, or abandonment. 2 3 Section 55. Subsection (1) of section 232.50, Florida 4 Statutes, is amended to read: 5 232.50 Child abuse, abandonment, and neglect 6 policy.--Every school board shall by March 1, 1985: 7 (1) Post in a prominent place in each school a notice 8 that, pursuant to chapter 39, all employees or agents of the 9 district school board have an affirmative duty to report all actual or suspected cases of child abuse, abandonment, or 10 neglect, have immunity from liability if they report such 11 12 cases in good faith, and have a duty to comply with child protective investigations and all other provisions of law 13 14 relating to child abuse, abandonment, and neglect. The notice 15 shall also include the statewide toll-free telephone number of 16 the central state abuse hotline registry. 17 Section 56. Subsection (4) and paragraph (b) of subsection (5) of section 242.335, Florida Statutes, are 18 19 amended to read: 20 242.335 Personnel screening; Florida School for the Deaf and the Blind.--21 (4) The Florida School for the Deaf and the Blind may 22 23 not use the criminal records, abuse registry information, private investigator findings, or information reference checks 24 obtained by the school pursuant to this section for any 25 26 purpose other than determining if a person meets the minimum 27 standards for good moral character for personnel employed by the school. The criminal records, abuse registry information, 28 private investigator findings, and information from reference 29 checks obtained by the Florida School for the Deaf and the 30 Blind for determining the moral character of employees of the 31 131

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school are confidential and exempt from the provisions of s. 1 2 119.07(1) and s. 24(a), Art. I of the State Constitution. 3 (5) It is a misdemeanor of the first degree, 4 punishable as provided in s. 775.082 or s. 775.083, for any person willfully, knowingly, or intentionally to: 5 6 (b) Use the criminal records, abuse registry 7 information, private investigator findings, or information from reference checks obtained under this section or 8 information obtained from such records or findings for 9 purposes other than screening for employment or release such 10 information or records to persons for purposes other than 11 12 screening for employment. 13 Section 57. Paragraph (a) of subsection (8) of section 14 320.0848, Florida Statutes, is amended to read: 320.0848 Persons who have disabilities; issuance of 15 disabled parking permits; temporary permits; permits for 16 17 certain providers of transportation services to persons who 18 have disabilities. --19 (8) A law enforcement officer may confiscate the 20 disabled parking permit from any person who fraudulently obtains or unlawfully uses such a permit. A law enforcement 21 officer may confiscate any disabled parking permit that is 22 23 expired, reported as lost or stolen, or defaced, or that does not display a personal identification number. 24 (a) Beginning April 1, 1999, the permit number of each 25 26 confiscated permit must be submitted to the Department of 27 Highway Safety and Motor Vehicles, and the fact that the permit has been confiscated must be noted on the 28 29 permitholder's record. If two permits issued to the same person have been confiscated, the Department of Highway Safety 30 and Motor Vehicles shall refer the information to the central 31 132

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Florida abuse hotline of the Department of Children and Family 1 2 Services for an investigation of potential abuse, neglect, or 3 exploitation of the permit owner. 4 Section 58. Paragraph (c) of subsection (1) of section 5 381.0059, Florida Statutes, is amended to read: 6 381.0059 Background screening requirements for school 7 health services personnel. --8 (1)9 (C) The person subject to the required background screening or his or her employer must pay the fees required to 10 obtain the background screening. Payment for the screening and 11 12 the abuse registry check must be submitted to the Department of Health. The Florida Department of Law Enforcement shall 13 14 charge the Department of Health for a level 2 screening at a 15 rate sufficient to cover the costs of such screening pursuant to s. 943.053(3). The Department of Health shall establish a 16 17 schedule of fees to cover the costs of the level 2 screening and the abuse registry check. The applicant or his or her 18 19 employer who pays for the required screening may be reimbursed by the Department of Health from funds designated for this 20 21 purpose. 22 Section 59. Paragraph (d) of subsection (1) of section 23 381.60225, Florida Statutes, is amended to read: 381.60225 Background screening.--24 25 (1) Each applicant for certification must comply with 26 the following requirements: (d) A provisional certification may be granted to the 27 organization, agency, or entity when each individual required 28 29 by this section to undergo background screening has met the standards for the abuse registry background check and the 30 Department of Law Enforcement background check, but the agency 31 133 CODING: Words stricken are deletions; words underlined are additions. ENROLLED 2000 Legislature

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has not yet received background screening results from the 1 Federal Bureau of Investigation, or a request for a 2 3 disqualification exemption has been submitted to the agency as 4 set forth in chapter 435, but a response has not yet been 5 issued. A standard certification may be granted to the organization, agency, or entity upon the agency's receipt of a 6 7 report of the results of the Federal Bureau of Investigation 8 background screening for each individual required by this 9 section to undergo background screening which confirms that all standards have been met, or upon the granting of a 10 disqualification exemption by the agency as set forth in 11 12 chapter 435. Any other person who is required to undergo level 2 background screening may serve in his or her capacity 13 14 pending the agency's receipt of the report from the Federal 15 Bureau of Investigation. However, the person may not continue to serve if the report indicates any violation of background 16 17 screening standards and a disgualification exemption has not been requested of and granted by the agency as set forth in 18 19 chapter 435. 20 Section 60. Paragraph (d) of subsection (7) of section 383.305, Florida Statutes, is amended to read: 21 383.305 Licensure; issuance, renewal, denial, 22 23 suspension, revocation; fees; background screening .--Each applicant for licensure must comply with the 24 (7) 25 following requirements: 26 (d) A provisional license may be granted to an applicant when each individual required by this section to 27 28 undergo background screening has met the standards for the 29 abuse registry background check and the Department of Law Enforcement background check, but the agency has not yet 30 received background screening results from the Federal Bureau 31 134

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of Investigation, or a request for a disqualification 1 2 exemption has been submitted to the agency as set forth in 3 chapter 435 but a response has not yet been issued. A standard 4 license may be granted to the applicant upon the agency's receipt of a report of the results of the Federal Bureau of 5 6 Investigation background screening for each individual 7 required by this section to undergo background screening which 8 confirms that all standards have been met, or upon the 9 granting of a disqualification exemption by the agency as set forth in chapter 435. Any other person who is required to 10 undergo level 2 background screening may serve in his or her 11 12 capacity pending the agency's receipt of the report from the Federal Bureau of Investigation. However, the person may not 13 14 continue to serve if the report indicates any violation of 15 background screening standards and a disqualification exemption has not been requested of and granted by the agency 16 17 as set forth in chapter 435. 18 Section 61. Paragraph (d) of subsection (3) of section 19 390.015, Florida Statutes, is amended to read:

20

390.015 Application for license.--

21 (3) Each applicant for licensure must comply with the 22 following requirements:

23 (d) A provisional license may be granted to an applicant when each individual required by this section to 24 undergo background screening has met the standards for the 25 26 abuse registry background check and the Department of Law 27 Enforcement background check, but the agency has not yet received background screening results from the Federal Bureau 28 29 of Investigation, or a request for a disqualification exemption has been submitted to the agency as set forth in 30 chapter 435 but a response has not yet been issued. A standard 31

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license may be granted to the applicant upon the agency's 1 receipt of a report of the results of the Federal Bureau of 2 3 Investigation background screening for each individual 4 required by this section to undergo background screening which 5 confirms that all standards have been met, or upon the 6 granting of a disqualification exemption by the agency as set 7 forth in chapter 435. Any other person who is required to 8 undergo level 2 background screening may serve in his or her 9 capacity pending the agency's receipt of the report from the Federal Bureau of Investigation. However, the person may not 10 continue to serve if the report indicates any violation of 11 12 background screening standards and a disqualification 13 exemption has not been requested of and granted by the agency 14 as set forth in chapter 435. Section 62. Paragraph (c) of subsection (5) and 15 paragraph (d) of subsection (6) of section 393.067, Florida 16 17 Statutes, are amended to read: 393.067 Licensure of residential facilities and 18 19 comprehensive transitional education programs .--20 (5) The applicant shall submit evidence which 21 establishes the good moral character of the manager or 22 supervisor of the facility or program and the direct service 23 providers in the facility or program and its component centers or units. A license may be issued if all the screening 24 materials have been timely submitted; however, a license may 25 26 not be issued or renewed if any of the direct service 27 providers have failed the screening required by s. 393.0655. 28 (c) The department or a residential facility or 29 comprehensive transitional education program may not use the criminal records or, juvenile records, or abuse registry 30 information of a person obtained under this subsection for any 31 136

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purpose other than determining if that person meets the 1 minimum standards for good moral character for a manager or 2 3 supervisor of, or direct service provider in, such a facility 4 or program. The criminal records or, juvenile records, or 5 abuse registry information obtained by the department or a 6 residential facility or comprehensive transitional education 7 program for determining the moral character of a manager, 8 supervisor, or direct service provider are exempt from s. 9 119.07(1).

10 (6) Each applicant for licensure as an intermediate 11 care facility for the developmentally disabled must comply 12 with the following requirements:

13 (d) A provisional license may be granted to an 14 applicant when each individual required by this section to 15 undergo background screening has met the standards for the abuse registry background check and the Department of Law 16 17 Enforcement background check, but the agency has not yet received background screening results from the Federal Bureau 18 19 of Investigation, or a request for a disqualification exemption has been submitted to the agency as set forth in 20 chapter 435, but a response has not yet been issued. A 21 22 standard license may be granted to the applicant upon the 23 agency's receipt of a report of the results of the Federal Bureau of Investigation background screening for each 24 25 individual required by this section to undergo background 26 screening which confirms that all standards have been met, or 27 upon the granting of a disqualification exemption by the agency as set forth in chapter 435. Any other person who is 28 29 required to undergo level 2 background screening may serve in his or her capacity pending the agency's receipt of the report 30 from the Federal Bureau of Investigation. However, the person 31

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may not continue to serve if the report indicates any 1 2 violation of background screening standards and a 3 disqualification exemption has not been requested of and 4 granted by the agency as set forth in chapter 435. 5 Section 63. Paragraph (c) of subsection (1) of section 6 393.0674, Florida Statutes, is amended to read: 7 393.0674 Penalties.--8 (1) It is a misdemeanor of the first degree, 9 punishable as provided in s. 775.082 or s. 775.083, for any person willfully, knowingly, or intentionally to: 10 (c) Use information from the criminal records or 11 12 central abuse hotline registry obtained under s. 393.0655, s. 393.066, or s. 393.067 for any purpose other than screening 13 14 that person for employment as specified in those sections or 15 release such information to any other person for any purpose other than screening for employment as specified in those 16 17 sections. 18 Section 64. Paragraph (e) of subsection (5) of section 19 394.459, Florida Statutes, is amended to read: 394.459 Rights of patients.--20 21 (5) COMMUNICATION, ABUSE REPORTING, AND VISITS.--(e) Each patient receiving mental health treatment in 22 23 any facility shall have ready access to a telephone in order to report an alleged abuse. The facility staff shall orally 24 25 and in writing inform each patient of the procedure for 26 reporting abuse and shall make every reasonable effort to present the information in a language the patient understands. 27 A written copy of that procedure, including the telephone 28 29 number of the central abuse hotline registry and reporting 30 forms, shall be posted in plain view. 31 138

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1 Section 65. Paragraph (d) of subsection (12) of 2 section 394.875, Florida Statutes, is amended to read: 394.875 Crisis stabilization units and residential 3 4 treatment facilities; authorized services; license required; 5 penalties.--6 (12) Each applicant for licensure must comply with the 7 following requirements: 8 (d) A provisional license may be granted to an 9 applicant when each individual required by this section to undergo background screening has met the standards for the 10 abuse registry background check and the Department of Law 11 12 Enforcement background check, but the agency has not yet received background screening results from the Federal Bureau 13 14 of Investigation, or a request for a disqualification 15 exemption has been submitted to the agency as set forth in 16 chapter 435, but a response has not yet been issued. A 17 standard license may be granted to the applicant upon the 18 agency's receipt of a report of the results of the Federal 19 Bureau of Investigation background screening for each individual required by this section to undergo background 20 screening which confirms that all standards have been met, or 21 upon the granting of a disgualification exemption by the 22 23 agency as set forth in chapter 435. Any other person who is required to undergo level 2 background screening may serve in 24 his or her capacity pending the agency's receipt of the report 25 26 from the Federal Bureau of Investigation. However, the person may not continue to serve if the report indicates any 27 violation of background screening standards and a 28 29 disqualification exemption has not been requested of and 30 granted by the agency as set forth in chapter 435. 31 139

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Section 66. Subsection (4) of section 395.0055, 1 2 Florida Statutes, is amended to read: 3 395.0055 Background screening.--Each applicant for 4 licensure must comply with the following requirements: (4) A provisional license may be granted to an 5 6 applicant when each individual required by this section to 7 undergo background screening has met the standards for the 8 abuse registry background check and the Department of Law 9 Enforcement background check, but the agency has not yet received background screening results from the Federal Bureau 10 of Investigation, or a request for a disqualification 11 12 exemption has been submitted to the agency as set forth in 13 chapter 435 but a response has not yet been issued. A 14 standard license may be granted to the applicant upon the 15 agency's receipt of a report of the results of the Federal Bureau of Investigation background screening for each 16 17 individual required by this section to undergo background screening which confirms that all standards have been met, or 18 19 upon the granting of a disqualification exemption by the 20 agency as set forth in chapter 435. Any other person who is required to undergo level 2 background screening may serve in 21 22 his or her capacity pending the agency's receipt of the report 23 from the Federal Bureau of Investigation; however, the person may not continue to serve if the report indicates any 24 violation of background screening standards and a 25 26 disqualification exemption has not been requested of and 27 granted by the agency as set forth in chapter 435. 28 Section 67. Paragraph (d) of subsection (4) of section 29 395.0199, Florida Statutes, is amended to read: 395.0199 Private utilization review.--30 31 140 CODING: Words stricken are deletions; words underlined are additions.

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1 (4) Each applicant for registration must comply with 2 the following requirements:

3 (d) A provisional registration may be granted to an 4 applicant when each individual required by this section to 5 undergo background screening has met the standards for the 6 abuse registry background check and the Department of Law 7 Enforcement background check, but the agency has not yet 8 received background screening results from the Federal Bureau 9 of Investigation, or a request for a disqualification exemption has been submitted to the agency as set forth in 10 chapter 435 but a response has not yet been issued. A standard 11 12 registration may be granted to the applicant upon the agency's receipt of a report of the results of the Federal Bureau of 13 14 Investigation background screening for each individual 15 required by this section to undergo background screening which confirms that all standards have been met, or upon the 16 17 granting of a disqualification exemption by the agency as set forth in chapter 435. Any other person who is required to 18 19 undergo level 2 background screening may serve in his or her capacity pending the agency's receipt of the report from the 20 Federal Bureau of Investigation. However, the person may not 21 22 continue to serve if the report indicates any violation of 23 background screening standards and a disqualification exemption has not been requested of and granted by the agency 24 as set forth in chapter 435. 25 26 Section 68. Paragraph (g) of subsection (4) of section 395.3025, Florida Statutes, is amended to read: 27 28 395.3025 Patient and personnel records; copies; 29 examination. --

30 (4) Patient records are confidential and must not be31 disclosed without the consent of the person to whom they

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3 (g) The Department of Children and Family Services or
4 its agent, for the purpose of investigations of cases of
5 abuse, neglect, or exploitation of children or <u>vulnerable</u>
6 disabled adults or elderly persons.

7 Section 69. Subsection (3) of section 397.461, Florida8 Statutes, is amended to read:

9 397.461 Unlawful activities relating to personnel; 10 penalties.--It is a misdemeanor of the first degree, 11 punishable as provided in s. 775.082 or s. 775.083, for any 12 person willfully, knowingly, or intentionally to:

(3) Use or release any criminal or juvenile or central
abuse registry information obtained under this chapter for any
purpose other than background checks of personnel for
employment.

Section 70. Subsection (2) of section 400.022, FloridaStatutes, is amended to read:

19

400.022 Residents' rights .--

20 (2) The licensee for each nursing home shall orally inform the resident of the resident's rights and provide a 21 copy of the statement required by subsection (1) to each 22 23 resident or the resident's legal representative at or before the resident's admission to a facility. The licensee shall 24 provide a copy of the resident's rights to each staff member 25 26 of the facility. Each such licensee shall prepare a written 27 plan and provide appropriate staff training to implement the provisions of this section. The written statement of rights 28 29 must include a statement that a resident may file a complaint with the agency or district ombudsman council. The statement 30 must be in boldfaced type and shall include the name, address, 31

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2 central adult abuse hotline registry where complaints may be 3 lodged. 4 Section 71. Paragraph (d) of subsection (4) of section 5 400.071, Florida Statutes, is amended to read: 6 400.071 Application for license.--7 (4) Each applicant for licensure must comply with the 8 following requirements: 9 (d) A provisional license may be granted to an applicant when each individual required by this section to 10 11 undergo background screening has met the standards for the 12 abuse registry background check and the Department of Law Enforcement background check, but the agency has not yet 13 14 received background screening results from the Federal Bureau of Investigation, or a request for a disgualification 15 16 exemption has been submitted to the agency as set forth in 17 chapter 435, but a response has not yet been issued. Α 18 license may be granted to the applicant upon the agency's 19 receipt of a report of the results of the Federal Bureau of Investigation background screening for each individual 20 required by this section to undergo background screening which 21 confirms that all standards have been met, or upon the 22 23 granting of a disqualification exemption by the agency as set forth in chapter 435. Any other person who is required to 24 25 undergo level 2 background screening may serve in his or her 26 capacity pending the agency's receipt of the report from the Federal Bureau of Investigation; however, the person may not 27 28 continue to serve if the report indicates any violation of

and telephone numbers of the district ombudsman council and

29 background screening standards and a disqualification 30 exemption has not been requested of and granted by the agency 31 as set forth in chapter 435.

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Section 72. Paragraphs (a), (c), and (e) of subsection 1 2 (2) and subsections (3) and (8) of section 400.215, Florida 3 Statutes, are amended to read: 4 400.215 Personnel screening requirement. --5 (2) Employers and employees shall comply with the 6 requirements of s. 435.05. 7 (a) Notwithstanding the provisions of s. 435.05(1), 8 facilities must have in their possession evidence that level 1 9 screening has been completed before allowing an employee to begin working with patients as provided in subsection (1). All 10 information necessary for conducting background screening 11 12 using level 1 standards as specified in s. 435.03(1) and for conducting a search of the central abuse registry and tracking 13 14 system as specified in s. 435.03(3)(a) shall be submitted by the nursing facility to the agency. Results of the background 15 screening and the abuse registry check shall be provided by 16 17 the agency to the requesting nursing facility. An applicant 18 who has been qualified under a level 1 criminal screening and 19 who, under penalty of perjury, attests to not having been 20 classified in the central abuse registry and tracking system 21 as a perpetrator in a confirmed report of abuse, neglect, or 22 exploitation may be allowed to work on a probationary status 23 in the nursing facility, under supervision, for a period not 24 to exceed 30 days, pending the results of an abuse registry 25 screening. 26 (c) The agency shall establish and maintain a database 27 of background screening information which shall include the results of both level 1 and level 2 screening and central 28 29 abuse registry and tracking system checks. The Department of Law Enforcement shall timely provide to the agency, 30 electronically, the results of each statewide screening for 31 144

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incorporation into the database. The Department of Children 1 and Family Services shall provide the agency with electronic 2 3 access to the central abuse registry and tracking system. The 4 agency shall search the registry to identify any confirmed 5 report and shall access such report for incorporation into the database. The agency shall, upon request from any facility, 6 7 agency, or program required by or authorized by law to screen its employees or applicants, notify the administrator of the 8 9 facility, agency, or program of the qualifying or disqualifying status of the employee or applicant named in the 10 11 request. 12 (e) Notwithstanding the confidentiality provisions of s. 415.107, the agency shall provide no later than 45 days 13 14 after the effective date of this paragraph, a direct-access electronic screening capability to all enrolled facilities or 15 agencies required by law to restrict employment to only an 16 17 applicant who does not have a disqualifying report in the 18 central abuse registry and tracking system. The agency shall, 19 upon request, provide to such facility or agency a user code 20 by which the facility or agency may query the listing of all persons disqualified because of a confirmed classification. 21 22 The direct-access screening system shall allow for the electronic matching of an applicant's identifying information, 23 including name, date of birth, race, sex, and social security 24 number, against the listing of disqualified persons. The 25 26 agency may charge a fee for issuing the user code sufficient 27 to cover the cost of establishing and maintaining the direct-access screening system. The direct-access screening 28 29 system shall provide immediately to the user only the electronic notification of applicant clearance or 30 disqualification. The system shall also maintain for 31 145

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appropriate entry into the agency screening database an 1 2 electronic record of the inquiry on behalf of the applicant. 3 (3) The applicant is responsible for paying the fees 4 associated with obtaining the required screening. Payment for the screening and the abuse registry check shall be submitted 5 6 to the agency. The agency shall establish a schedule of fees 7 to cover the costs of level 1 and level 2 screening and the 8 abuse registry check. Facilities may reimburse employees for 9 these costs. The Department of Law Enforcement shall charge the agency for a level 1 or level 2 screening a rate 10 sufficient to cover the costs of such screening pursuant to s. 11 12 943.053(3). The agency shall, as allowable, reimburse nursing facilities for the cost of conducting background screening as 13 14 required by this section. This reimbursement will not be 15 subject to any rate ceilings or payment targets in the 16 Medicaid Reimbursement plan. 17 (8) There is no monetary or unemployment liability on 18 the part of, and no cause of action for damages arising 19 against an employer that, upon notice of a disqualifying 20 offense listed under chapter 435 or a confirmed report of abuse, neglect, or exploitation or an act of domestic 21 22 violence, terminates the employee against whom the report was 23 issued, whether or not the employee has filed for an exemption with the Department of Health or the Agency for Health Care 24 Administration. 25 26 Section 73. Paragraph (g) of subsection (1) of section 400.414, Florida Statutes, is amended to read: 27 28 400.414 Denial, revocation, or suspension of license; 29 imposition of administrative fine; grounds .--30 The agency may deny, revoke, or suspend any (1)license issued under this part, or impose an administrative 31 146 CODING: Words stricken are deletions; words underlined are additions.

fine in the manner provided in chapter 120, for any of the 1 following actions by an assisted living facility, any person 2 3 subject to level 2 background screening under s. 400.4174, or 4 any facility employee: 5 (g) A determination that confirmed report of adult 6 abuse, neglect, or exploitation, as defined in s. 415.102, 7 which has been upheld following a chapter 120 hearing or a waiver of such proceedings where the perpetrator is an 8 9 employee, volunteer, administrator, or owner, or person who 10 otherwise has access to the residents of a facility does not meet the criteria specified in s. 435.03(2), and the owner or 11 12 administrator has not taken action to remove the person 13 perpetrator. Exemptions from disqualification may be granted 14 as set forth in s. 435.07. No administrative action may be 15 taken against the facility if the person perpetrator is 16 granted an exemption. 17 Section 74. Paragraph (c) of subsection (1) and subsection (3) of section 400.4174, Florida Statutes, are 18 19 amended to read: 20 400.4174 Background screening; exemptions; reports of abuse in facilities.--21 (1) 22 23 The agency may grant a provisional license to a (C) facility applying for an initial license when each individual 24 required by this subsection to undergo screening has completed 25 26 the abuse registry and Department of Law Enforcement background checks, but has not yet received results from the 27 Federal Bureau of Investigation, or when a request for an 28 29 exemption from disqualification has been submitted to the agency pursuant to s. 435.07, but a response has not been 30 issued. 31 147

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1 (3) When an employee, volunteer, administrator, or 2 owner of a facility is the subject of a confirmed report of 3 adult abuse, neglect, or exploitation, as defined in s. 4 415.102, and the protective investigator knows that the 5 individual is an employee, volunteer, administrator, or owner of a facility, the agency shall be notified of the confirmed б 7 report. 8 Section 75. Subsection (4) of section 400.426, Florida 9 Statutes, is amended to read: 10 400.426 Appropriateness of placements; examinations of residents. --11 12 (4) If possible, each resident shall have been examined by a licensed physician or a licensed nurse 13 14 practitioner within 60 days before admission to the facility. The signed and completed medical examination report shall be 15 submitted to the owner or administrator of the facility who 16 shall use the information contained therein to assist in the 17 determination of the appropriateness of the resident's 18 19 admission and continued stay in the facility. The medical examination report shall become a permanent part of the record 20 of the resident at the facility and shall be made available to 21 22 the agency during inspection or upon request. An assessment 23 that has been completed through the Comprehensive Assessment and Review for Long-Term Care Services (CARES) Program 24 fulfills the requirements for a medical examination under this 25 26 subsection and s. 400.407(4)(3)(b)6. Section 76. Subsection (2) of section 400.428, Florida 27 Statutes, is amended to read: 28 29 400.428 Resident bill of rights .--(2) The administrator of a facility shall ensure that 30 a written notice of the rights, obligations, and prohibitions 31 148 CODING: Words stricken are deletions; words underlined are additions.

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set forth in this part is posted in a prominent place in each 1 facility and read or explained to residents who cannot read. 2 3 This notice shall include the name, address, and telephone 4 numbers of the district ombudsman council and central adult 5 abuse hotline registry and, when applicable, the Advocacy Center for Persons with Disabilities, Inc., and the district 6 7 human rights advocacy committee, where complaints may be 8 lodged. The facility must ensure a resident's access to a 9 telephone to call the district ombudsman council, central 10 adult abuse hotline registry, Advocacy Center for Persons with Disabilities, Inc., and district human rights advocacy 11 12 committee. Section 77. Subsection (20) of section 400.462, 13 14 Florida Statutes, is amended to read: 400.462 Definitions.--As used in this part, the term: 15 (20) "Screening" means the assessment of the 16 17 background of home health agency personnel, nurse registry personnel, and persons registered under s. 400.509 and 18 19 includes employment or contractual history checks, records 20 checks of the department's central abuse hotline under chapter 415 relating to vulnerable adults, and statewide criminal 21 22 records correspondence checks through the Department of Law 23 Enforcement. 24 Section 78. Paragraph (d) of subsection (4) of section 400.471, Florida Statutes, is amended to read: 25 26 400.471 Application for license; fee; provisional 27 license; temporary permit. --28 Each applicant for licensure must comply with the (4) 29 following requirements: (d) A provisional license may be granted to an 30 applicant when each individual required by this section to 31 149 CODING: Words stricken are deletions; words underlined are additions.

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undergo background screening has met the standards for the 1 abuse registry background check and the Department of Law 2 3 Enforcement background check, but the agency has not yet 4 received background screening results from the Federal Bureau 5 of Investigation. A standard license may be granted to the licensee upon the agency's receipt of a report of the results 6 7 of the Federal Bureau of Investigation background screening 8 for each individual required by this section to undergo 9 background screening which confirms that all standards have been met, or upon the granting of a disqualification exemption 10 by the agency as set forth in chapter 435. Any other person 11 12 who is required to undergo level 2 background screening may serve in his or her capacity pending the agency's receipt of 13 14 the report from the Federal Bureau of Investigation. However, 15 the person may not continue to serve if the report indicates any violation of background screening standards and a 16 17 disqualification exemption has not been requested of and granted by the agency as set forth in chapter 435. 18 19 Section 79. Section 400.495, Florida Statutes, is

20 amended to read:

21 400.495 Notice of toll-free telephone number for 22 central abuse hotline registry. -- On or before the first day 23 home health services are provided to a patient, any home health agency or nurse registry licensed under this part must 24 inform the patient and his or her immediate family, if 25 26 appropriate, of the right to report abusive, neglectful, or 27 exploitative practices. The statewide toll-free telephone number for the central abuse hotline registry must be provided 28 29 to patients in a manner that is clearly legible and must include the words: "To report abuse, neglect, or exploitation, 30 please call toll-free ... (phone number).... " The Agency for 31

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Health Care Administration shall adopt rules that provide for 1 90 days' advance notice of a change in the toll-free telephone 2 number and that outline due process procedures, as provided 3 4 under chapter 120, for home health agency personnel and nurse 5 registry personnel who are reported to the central abuse hotline registry. Home health agencies and nurse registries б 7 shall establish appropriate policies and procedures for providing such notice to patients. 8

9 Section 80. Paragraph (d) of subsection (2) of section 10 400.506, Florida Statutes, is amended to read:

11 400.506 Licensure of nurse registries; requirements; 12 penalties.--

13 (2) Each applicant for licensure must comply with the14 following requirements:

15 (d) A provisional license may be granted to an applicant when each individual required by this section to 16 17 undergo background screening has met the standards for the 18 abuse registry background check and the Department of Law 19 Enforcement background check but the agency has not yet received background screening results from the Federal Bureau 20 of Investigation. A standard license may be granted to the 21 22 applicant upon the agency's receipt of a report of the results 23 of the Federal Bureau of Investigation background screening for each individual required by this section to undergo 24 background screening which confirms that all standards have 25 26 been met, or upon the granting of a disqualification exemption 27 by the agency as set forth in chapter 435. Any other person who is required to undergo level 2 background screening may 28 29 serve in his or her capacity pending the agency's receipt of the report from the Federal Bureau of Investigation. However, 30 the person may not continue to serve if the report indicates 31

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any violation of background screening standards and a
 disqualification exemption has not been requested of and
 granted by the agency as set forth in chapter 435.

4 Section 81. Subsection (6) of section 400.509, Florida5 Statutes, is amended to read:

400.509 Registration of particular service providers
exempt from licensure; certificate of registration; regulation
of registrants.--

9 (6) On or before the first day on which services are provided to a patient or client, any registrant under this 10 part must inform the patient or client and his or her 11 12 immediate family, if appropriate, of the right to report abusive, neglectful, or exploitative practices. The statewide 13 14 toll-free telephone number for the central abuse hotline 15 registry must be provided to patients or clients in a manner that is clearly legible and must include the words: "To report 16 17 abuse, neglect, or exploitation, please call toll-free ... (phone number).... " Registrants must establish appropriate 18 19 policies and procedures for providing such notice to patients 20 or clients.

Section 82. Subsections (3), (4), (5), and (6) and paragraph (a) of subsection (7) of section 400.512, Florida Statutes, are amended to read:

400.512 Screening of home health agency personnel; 24 nurse registry personnel; and companions and homemakers .-- The 25 26 agency shall require employment or contractor screening as 27 provided in chapter 435, using the level 1 standards for screening set forth in that chapter, for home health agency 28 29 personnel; persons referred for employment by nurse registries; and persons employed by companion or homemaker 30 services registered under s. 400.509. 31

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(3) As a prerequisite to operating as a home health 1 2 agency, nurse registry, or companion or homemaker service 3 under s. 400.509, the administrator or managing employee, 4 respectively, must submit to the agency his or her name and 5 any other information necessary to conduct a complete 6 screening according to this section. The agency shall submit 7 the information to the Department of Law Enforcement and the 8 department's abuse hotline for state processing. The agency 9 shall review the record of the administrator or manager with respect to the offenses specified in this section and shall 10 notify the owner of its findings. If disposition information 11 12 is missing on a criminal record, the administrator or manager, 13 upon request of the agency, must obtain and supply within 30 14 days the missing disposition information to the agency. 15 Failure to supply missing information within 30 days or to show reasonable efforts to obtain such information will result 16 17 in automatic disqualification.

18 (4) Proof of compliance with the screening 19 requirements of chapter 435 shall be accepted in lieu of the 20 requirements of this section if the person has been continuously employed or registered without a breach in 21 service that exceeds 180 days, the proof of compliance is not 22 23 more than 2 years old, and the person has been screened through the central abuse registry and tracking system of the 24 department and by the Department of Law Enforcement. A home 25 26 health agency, nurse registry, or companion or homemaker service registered under s. 400.509 shall directly provide 27 proof of compliance to another home health agency, nurse 28 29 registry, or companion or homemaker service registered under s. 400.509. The recipient home health agency, nurse registry, 30 or companion or homemaker service registered under s. 400.509 31

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1 may not accept any proof of compliance directly from the 2 person who requires screening. Proof of compliance with the 3 screening requirements of this section shall be provided upon 4 request to the person screened by the home health agencies; 5 nurse registries; or companion or homemaker services 6 registered under s. 400.509.

7 (5) There is no monetary liability on the part of, and 8 no cause of action for damages arises against, a licensed home 9 health agency, licensed nurse registry, or companion or homemaker service registered under s. 400.509, that, upon 10 notice that the employee or contractor has been found guilty 11 12 of, regardless of adjudication, or entered a plea of nolo contendere or guilty to, any offense prohibited under s. 13 14 435.03 or under any similar statute of another jurisdiction of 15 a confirmed report of adult abuse, neglect, or exploitation, 16 terminates the employee or contractor against whom the report 17 was issued, whether or not the employee or contractor has 18 filed for an exemption with the agency in accordance with 19 chapter 435 and whether or not the time for filing has 20 expired.

21 The costs of processing the statewide (6) 22 correspondence criminal records checks and the search of the 23 department's central abuse hotline must be borne by the home health agency; the nurse registry; or the companion or 24 homemaker service registered under s. 400.509, or by the 25 person being screened, at the discretion of the home health 26 agency, nurse registry, or s. 400.509 registrant. 27 28 (7)(a) It is a misdemeanor of the first degree,

29 punishable under s. 775.082 or s. 775.083, for any person 30 willfully, knowingly, or intentionally to:

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Fail, by false statement, misrepresentation, 1 1. 2 impersonation, or other fraudulent means, to disclose in any 3 application for voluntary or paid employment a material fact 4 used in making a determination as to such person's qualifications to be an employee under this section; 5 6 2. Operate or attempt to operate an entity licensed or 7 registered under this part with persons who do not meet the 8 minimum standards for good moral character as contained in 9 this section; or 3. Use information from the criminal records or 10 central abuse hotline obtained under this section for any 11 12 purpose other than screening that person for employment as specified in this section or release such information to any 13 14 other person for any purpose other than screening for employment under this section. 15 Section 83. Paragraph (c) of subsection (1) and 16 17 subsection (3) of section 400.5572, Florida Statutes, are 18 amended to read: 19 400.5572 Background screening.--20 (1)21 (c) The agency may grant a provisional license to an 22 adult day care center applying for an initial license when 23 each individual required by this subsection to undergo screening has completed the abuse registry and Department of 24 Law Enforcement background check checks, but has not yet 25 26 received results from the Federal Bureau of Investigation, or when a request for an exemption from disqualification has been 27 submitted to the agency pursuant to s. 435.07, but a response 28 29 has not been issued. (3) When an employee, volunteer, operator, or owner of 30 31 an adult day care center is the subject of a confirmed report 155 CODING: Words stricken are deletions; words underlined are additions.

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of adult abuse, neglect, or exploitation, as defined in s. 1 415.102, and the protective investigator knows that the 2 3 individual is an employee, volunteer, operator, or owner of a 4 center, the agency shall be notified of the confirmed report. 5 Section 84. Subsection (2) of section 400.628, Florida 6 Statutes, is amended to read: 7 400.628 Residents' bill of rights .--8 (2) The provider shall ensure that residents and their 9 legal representatives are made aware of the rights, obligations, and prohibitions set forth in this part. 10 Residents must also be given the names, addresses, and 11 12 telephone numbers of the district ombudsman council and the 13 central adult abuse hotline registry where they may lodge 14 complaints. 15 Section 85. Paragraph (d) of subsection (4) of section 400.801, Florida Statutes, is amended to read: 16 17 400.801 Homes for special services.--18 (4) Each applicant for licensure must comply with the 19 following requirements: 20 (d) A provisional license may be granted to an 21 applicant when each individual required by this section to 22 undergo background screening has met the standards for the 23 abuse registry background check and the Department of Law Enforcement background check, but the agency has not yet 24 received background screening results from the Federal Bureau 25 of Investigation, or a request for a disqualification 26 exemption has been submitted to the agency as set forth in 27 chapter 435, but a response has not yet been issued. A 28 29 standard license may be granted to the applicant upon the agency's receipt of a report of the results of the Federal 30 Bureau of Investigation background screening for each 31 156

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individual required by this section to undergo background 1 2 screening which confirms that all standards have been met, or 3 upon the granting of a disqualification exemption by the 4 agency as set forth in chapter 435. Any other person who is 5 required to undergo level 2 background screening may serve in 6 his or her capacity pending the agency's receipt of the report 7 from the Federal Bureau of Investigation. However, the person 8 may not continue to serve if the report indicates any 9 violation of background screening standards and a disqualification exemption has not been requested of and 10 granted by the agency as set forth in chapter 435. 11 12 Section 86. Paragraph (d) of subsection (3) of section 400.805, Florida Statutes, is amended to read: 13 14 400.805 Transitional living facilities .--15 (3) Each applicant for licensure must comply with the 16 following requirements: 17 (d) A provisional license may be granted to an 18 applicant when each individual required by this section to 19 undergo background screening has met the standards for the 20 abuse registry background check and the Department of Law Enforcement background check, but the agency has not yet 21 received background screening results from the Federal Bureau 22 23 of Investigation, or a request for a disqualification exemption has been submitted to the agency as set forth in 24 25 chapter 435, but a response has not yet been issued. A 26 standard license may be granted to the applicant upon the 27 agency's receipt of a report of the results of the Federal Bureau of Investigation background screening for each 28 29 individual required by this section to undergo background screening which confirms that all standards have been met, or 30 upon the granting of a disqualification exemption by the 31

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agency as set forth in chapter 435. Any other person who is 1 2 required to undergo level 2 background screening may serve in 3 his or her capacity pending the agency's receipt of the report 4 from the Federal Bureau of Investigation. However, the person 5 may not continue to serve if the report indicates any 6 violation of background screening standards and a 7 disqualification exemption has not been requested of and 8 granted by the agency as set forth in chapter 435. 9 Section 87. Paragraph (d) of subsection (5) of section 400.906, Florida Statutes, is amended to read: 10 400.906 Initial application for license.--11 12 (5) Each applicant for licensure must comply with the 13 following requirements: 14 (d) A provisional license may be granted to an 15 applicant when each individual required by this section to 16 undergo background screening has met the standards for the 17 abuse registry background check and the Department of Law 18 Enforcement background check, but the agency has not yet 19 received background screening results from the Federal Bureau of Investigation, or a request for a disqualification 20 exemption has been submitted to the agency as set forth in 21 22 chapter 435, but a response has not yet been issued. A 23 standard license may be granted to the applicant upon the agency's receipt of a report of the results of the Federal 24 Bureau of Investigation background screening for each 25 26 individual required by this section to undergo background screening which confirms that all standards have been met, or 27 upon the granting of a disqualification exemption by the 28 29 agency as set forth in chapter 435. Any other person who is required to undergo level 2 background screening may serve in 30 his or her capacity pending the agency's receipt of the report 31

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from the Federal Bureau of Investigation. However, the person 1 may not continue to serve if the report indicates any 2 violation of background screening standards and a 3 4 disqualification exemption has not been requested of and 5 granted by the agency as set forth in chapter 435. Section 88. Subsection (10) of section 400.931, б 7 Florida Statutes, is amended to read: 400.931 Application for license; fee; provisional 8 9 license; temporary permit.--10 (10) When a change of the general manager of a home medical equipment provider occurs, the licensee must notify 11 12 the agency of the change within 45 days thereof and must provide evidence of compliance with the background screening 13 14 requirements in subsection (5); except that a general manager 15 who has met the standards for the abuse registry background check and the Department of Law Enforcement background check, 16 17 but for whom background screening results from the Federal Bureau of Investigation have not yet been received, may be 18 19 employed pending receipt of the Federal Bureau of Investigation background screening report. An individual may 20 not continue to serve as general manager if the Federal Bureau 21 22 of Investigation background screening report indicates any 23 violation of background screening standards. Section 89. Section 400.95, Florida Statutes, is 24 25 amended to read: 26 400.95 Notice of toll-free telephone number for 27 central abuse hotline registry .-- On or before the first day home medical equipment is delivered to the patient's home, any 28 29 home medical equipment provider licensed under this part must inform the consumer and his or her immediate family, if 30 appropriate, of the right to report abusive, neglectful, or 31

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exploitative practices. The statewide toll-free telephone 1 2 number for the central abuse hotline registry must be provided 3 to consumers in a manner that is clearly legible and must include the words: "To report abuse, neglect, or 4 5 exploitation, please call toll-free 1-800-962-2873." Home medical equipment providers shall establish appropriate 6 7 policies and procedures for providing such notice to 8 consumers. 9 Section 90. Subsections (3), (4), (5), and (6) and paragraph (a) of subsection (7) of section 400.953, Florida 10 Statutes, are amended to read: 11 12 400.953 Background screening of home medical equipment 13 provider personnel. -- The agency shall require employment 14 screening as provided in chapter 435, using the level 1 15 standards for screening set forth in that chapter, for home medical equipment provider personnel. 16 17 (3) Proof of compliance with the screening requirements of s. 110.1127, s. 393.0655, s. 394.4572, s. 18 19 397.451, s. 402.305, s. 402.313, s. 409.175, s. 464.008, or s. 985.407 or this part must be accepted in lieu of the 20 requirements of this section if the person has been 21 22 continuously employed in the same type of occupation for which 23 he or she is seeking employment without a breach in service that exceeds 180 days, the proof of compliance is not more 24 than 2 years old, and the person has been screened through the 25 26 central abuse registry and tracking system of the department 27 and by the Department of Law Enforcement. An employer or contractor shall directly provide proof of compliance to 28 29 another employer or contractor, and a potential employer or contractor may not accept any proof of compliance directly 30 from the person requiring screening. Proof of compliance with 31

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the screening requirements of this section shall be provided, 1 2 upon request, to the person screened by the home medical 3 equipment provider. 4 (4) There is no monetary liability on the part of, and 5 no cause of action for damages arising against, a licensed 6 home medical equipment provider that, upon notice that an 7 employee has been found guilty of, regardless of adjudication, 8 or entered a plea of nolo contendere or guilty to, any offense prohibited under s. 435.03 or under any similar statute of 9 10 another jurisdiction of a confirmed report of adult abuse, neglect, or exploitation under chapter 415, terminates the 11 12 employee against whom the report was issued, whether or not the employee has filed for an exemption with the agency and 13 14 whether or not the time for filing has expired. 15 (5) The costs of processing the statewide correspondence criminal records checks and the search of the 16 17 department's central abuse registry must be borne by the home medical equipment provider or by the person being screened, at 18 19 the discretion of the home medical equipment provider. 20 (6) Neither the agency nor the home medical equipment provider may use the criminal records or, juvenile records, or 21 22 central abuse registry information of a person for any purpose 23 other than determining whether that person meets minimum standards of good moral character for home medical equipment 24 25 provider personnel. 26 (7)(a) It is a misdemeanor of the first degree, punishable as provided in s. 775.082 or s. 775.083, for any 27 28 person willfully, knowingly, or intentionally to: 29 Fail, by false statement, misrepresentation, 1. 30 impersonation, or other fraudulent means, to disclose in any application for paid employment a material fact used in making 31 161

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a determination as to the person's qualifications to be an
 employee under this section;

2. Operate or attempt to operate an entity licensed
under this part with persons who do not meet the minimum
standards for good moral character as contained in this
section; or

3. Use information from the criminal records or
central abuse registry obtained under this section for any
purpose other than screening that person for employment as
specified in this section, or release such information to any
other person for any purpose other than screening for
employment under this section.

13 Section 91. Subsection (1) of section 400.955, Florida 14 Statutes, is amended to read:

15 400.955 Procedures for screening of home medical 16 equipment provider personnel.--

17 (1) A person employed by a home medical equipment provider shall, within 5 working days after starting to work, 18 19 submit to the home medical equipment provider a complete set of information necessary to conduct a screening under this 20 section. The person must sign an affidavit stating whether he 21 or she meets the minimum standards for good moral character 22 23 under this section. The home medical equipment provider shall submit the information to the Department of Law Enforcement 24 and to the department's central abuse registry and tracking 25 system for processing. If disposition information is missing 26 27 on a criminal record, it is the responsibility of the person being screened to obtain and supply the missing information 28 29 within 30 days. Failure to supply the missing information or to show reasonable efforts to obtain such information will 30 result in automatic disqualification for employment. 31

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Section 92. Paragraph (d) of subsection (10) of 1 2 section 400.962, Florida Statutes, is amended to read: 3 400.962 License required; license application.--4 (10)5 (d) A provisional license may be granted to an 6 applicant when each individual required by this section to 7 undergo background screening has met the standards for the 8 abuse registry background check and the Department of Law 9 Enforcement background check, but the agency has not yet received background screening results from the Federal Bureau 10 of Investigation, or a request for a disqualification 11 12 exemption has been submitted to the agency as set forth in chapter 435, but a response has not yet been issued. A license 13 14 may be granted to the applicant upon the agency's receipt of a 15 report of the results of the Federal Bureau of Investigation background screening for each individual required by this 16 17 section to undergo background screening which confirms that 18 all standards have been met, or upon the granting of a 19 disqualification exemption by the agency as set forth in 20 chapter 435. Any other person who is required to undergo level 21 2 background screening may serve in his or her capacity 22 pending the agency's receipt of the report from the Federal 23 Bureau of Investigation; however, the person may not continue to serve if the report indicates any violation of background 24 screening standards and a disqualification exemption has not 25 26 been granted by the agency as set forth in chapter 435. Section 93. Subsections (4) and (8) of section 27 28 400.964, Florida Statutes, are amended to read: 29 400.964 Personnel screening requirement. --(4) The applicant is responsible for paying the fees 30 associated with obtaining the required screening. Payment for 31 163

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the screening and the abuse registry check must be submitted 1 to the agency as prescribed by the agency. 2 3 (8) There is no monetary or unemployment liability on 4 the part of, and no cause of action for damages arises against 5 an employer that, upon notice of a disqualifying offense 6 listed under chapter 435 or a confirmed report of abuse, 7 neglect, or exploitation or an act of domestic violence, terminates the employee against whom the report was issued, 8 9 whether or not the employee has filed for an exemption with the Department of Health or the Agency for Health Care 10 Administration. 11 12 Section 94. Paragraph (d) of subsection (2) of section 402.3025, Florida Statutes, is amended to read: 13 14 402.3025 Public and nonpublic schools.--For the purposes of ss. 402.301-402.319, the following shall apply: 15 (2) NONPUBLIC SCHOOLS.--16 17 (d)1. Programs for children who are at least 3 years of age, but under 5 years of age, which are not licensed under 18 19 ss. 402.301-402.319 shall substantially comply with the 20 minimum child care standards promulgated pursuant to ss. 21 402.305-402.3057. 22 2. The department or local licensing agency shall 23 enforce compliance with such standards, where possible, to eliminate or minimize duplicative inspections or visits by 24 staff enforcing the minimum child care standards and staff 25 26 enforcing other standards under the jurisdiction of the department. 27 28 The department or local licensing agency may 3. 29 commence and maintain all proper and necessary actions and proceedings for any or all of the following purposes: 30 31 164 CODING: Words stricken are deletions; words underlined are additions.

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To protect the health, sanitation, safety, and 1 a. 2 well-being of all children under care. 3 To enforce its rules and regulations. b. 4 c. To use corrective action plans, whenever possible, 5 to attain compliance prior to the use of more restrictive 6 enforcement measures. 7 d. To make application for injunction to the proper 8 circuit court, and the judge of that court shall have 9 jurisdiction upon hearing and for cause shown to grant a temporary or permanent injunction, or both, restraining any 10 person from violating or continuing to violate any of the 11 12 provisions of ss. 402.301-402.319. Any violation of this section or of the standards applied under ss. 402.305-402.3057 13 14 which threatens harm to any child in the school's programs for 15 children who are at least 3 years of age, but are under 5 years of age, or repeated violations of this section or the 16 17 standards under ss. 402.305-402.3057, shall be grounds to seek 18 an injunction to close a program in a school. 19 e. To impose an administrative fine, not to exceed 20 \$100, for each violation of the minimum child care standards 21 promulgated pursuant to ss. 402.305-402.3057. 22 It is a misdemeanor of the first degree, punishable 4. as provided in s. 775.082 or s. 775.083, for any person 23 willfully, knowingly, or intentionally to: 24 25 a. Fail, by false statement, misrepresentation, 26 impersonation, or other fraudulent means, to disclose in any required written documentation for exclusion from licensure 27 pursuant to this section a material fact used in making a 28 29 determination as to such exclusion; or b. Use information from the criminal records or 30 central abuse registry obtained under s. 402.305 or s. 31 165 CODING: Words stricken are deletions; words underlined are additions.

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402.3055 for any purpose other than screening that person for 1 employment as specified in those sections or release such 2 3 information to any other person for any purpose other than 4 screening for employment as specified in those sections. 5 5. It is a felony of the third degree, punishable as 6 provided in s. 775.082, s. 775.083, or s. 775.084, for any 7 person willfully, knowingly, or intentionally to use 8 information from the juvenile records of any person obtained 9 under s. 402.305 or s. 402.3055 for any purpose other than 10 screening for employment as specified in those sections or to release information from such records to any other person for 11 12 any purpose other than screening for employment as specified 13 in those sections. 14 Section 95. Paragraph (c) of subsection (5) of section 402.3125, Florida Statutes, is amended to read: 15 16 402.3125 Display and appearance of license; posting of 17 violations; information to be provided to parents.--18 (5) The department shall develop a model brochure for 19 distribution by the department and by local licensing agencies to every child care facility in the state. Pursuant thereto: 20 21 (c) The brochure shall, at a minimum, contain the 22 following information: 23 1. A statement that the facility is licensed and has met state standards for licensure as established by s. 402.305 24 or that the facility is licensed by a local licensing agency 25 26 and has met or exceeded the state standards, pursuant to ss. 402.306 and 402.307. Such statement shall include a listing of 27 specific standards that licensed facilities must meet pursuant 28 29 to s. 402.305. 2. A statement indicating that information about the 30 licensure status of the child care facility can be obtained by 31 166 CODING: Words stricken are deletions; words underlined are additions.

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telephoning the department office or the office of the local 1 licensing agency issuing the license at a telephone number or 2 3 numbers which shall be printed upon or otherwise affixed to 4 the brochure. 5 3. The statewide toll-free telephone number of the 6 central Florida abuse hotline Registry, together with a notice 7 that reports of suspected and actual cases of child physical abuse, sexual abuse, and neglect are received and referred for 8 9 investigation by the hotline registry. 4. The date that the current license for the facility 10 was issued and the date of its scheduled expiration if it is 11 12 not renewed. 5. Any other information relating to competent child 13 14 care that the department deems would be helpful to parents and other caretakers in their selection of a child care facility. 15 Section 96. Paragraph (d) of subsection (6) of section 16 17 402.313, Florida Statutes, is amended to read: 402.313 Family day care homes.--18 19 (6) The department shall prepare a brochure on family day care for distribution by the department and by local 20 licensing agencies, if appropriate, to family day care homes 21 22 for distribution to parents utilizing such child care, and to 23 all interested persons, including physicians and other health professionals; mental health professionals; school teachers or 24 other school personnel; social workers or other professional 25 26 child care, foster care, residential, or institutional workers; and law enforcement officers. The brochure shall, at 27 a minimum, contain the following information: 28 29 (d) The statewide toll-free telephone number of the central Florida abuse hotline Registry, together with a notice 30 that reports of suspected and actual child physical abuse, 31 167

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sexual abuse, and neglect are received and referred for 1 2 investigation by the hotline registry. 3 Section 97. Paragraph (b) of subsection (11) of section 409.175, Florida Statutes, is amended to read: 4 5 409.175 Licensure of family foster homes, residential 6 child-caring agencies, and child-placing agencies.--7 (11)8 (b) It is unlawful for any person, agency, summer day 9 camp, or summer 24-hour camp providing care for children to: 1. Willfully or intentionally fail to comply with the 10 requirements for the screening of personnel or the dismissal 11 12 of personnel found not to be in compliance with the requirements for good moral character as specified in 13 14 paragraph (4)(a). 2. Use information from the criminal records or 15 16 central abuse registry obtained under this section for any 17 purpose other than screening a person for employment as specified in this section or to release such information to 18 19 any other person for any purpose other than screening for employment as specified in this section. 20 21 Section 98. Subsection (29) of section 409.912, Florida Statutes, is amended to read: 22 23 409.912 Cost-effective purchasing of health care.--The agency shall purchase goods and services for Medicaid 24 recipients in the most cost-effective manner consistent with 25 26 the delivery of quality medical care. The agency shall 27 maximize the use of prepaid per capita and prepaid aggregate fixed-sum basis services when appropriate and other 28 29 alternative service delivery and reimbursement methodologies, including competitive bidding pursuant to s. 287.057, designed 30 to facilitate the cost-effective purchase of a case-managed 31 168

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continuum of care. The agency shall also require providers to 1 minimize the exposure of recipients to the need for acute 2 3 inpatient, custodial, and other institutional care and the 4 inappropriate or unnecessary use of high-cost services. 5 (29) Each managed care plan that is under contract 6 with the agency to provide health care services to Medicaid 7 recipients shall annually conduct a background check with the 8 Florida Department of Law Enforcement of all persons with 9 ownership interest of 5 percent or more or executive management responsibility for the managed care plan and shall 10 submit to the agency information concerning any such person 11 12 who has been found guilty of, regardless of adjudication, or has entered a plea of nolo contendere or guilty to, any of the 13 14 offenses listed in s. 435.03 or has a confirmed report of 15 abuse, neglect, or exploitation pursuant to chapter 415. Section 99. Subsection (5) of section 430.205, Florida 16 17 Statutes, is amended to read: 18 430.205 Community care service system.--19 (5) Any person who has been classified as a 20 functionally impaired elderly person is eligible to receive 21 community-care-for-the-elderly core services. Those elderly 22 persons who are determined by adult protective investigations 23 services to be vulnerable adults elderly persons in need of 24 services, pursuant to s. 415.104(3)(b)415.1045(2)(b), or to be victims of abuse, neglect, or exploitation who are in need 25 26 of immediate services to prevent further harm and are referred 27 by the adult protective services program, shall be given primary consideration for receiving 28 29 community-care-for-the-elderly services. As used in this subsection, "primary consideration" means that an assessment 30 and services must commence within 72 hours after referral to 31 169 CODING: Words stricken are deletions; words underlined are additions.

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the department or as established in accordance with department 1 2 contracts by local protocols developed between department 3 service providers and the adult protective services program. 4 Section 100. Subsection (1) of section 447.208, 5 Florida Statutes, is amended to read: 447.208 Procedure with respect to certain appeals б 7 under s. 447.207.--(1) Any person filing an appeal pursuant to subsection 8 9 (8) or subsection (9) of s. 447.207 shall be entitled to a hearing pursuant to subsections (4) and (5) of s. 447.503 and 10 in accordance with chapter 120; however, the hearing shall be 11 12 conducted within 30 days of the filing of an appeal with the commission, unless an extension of time is granted by the 13 14 commission for good cause or unless the basis for the appeal 15 is an allegation of abuse or neglect under s. 415.1075, in which case the hearing by the Public Employees Relations 16 17 Commission may not be held until the confirmed report of abuse 18 or neglect has been upheld pursuant to the procedures for 19 appeal in s. 415.1075. Discovery may be granted only upon a showing of extraordinary circumstances. A party requesting 20 discovery shall demonstrate a substantial need for the 21 information requested and an inability to obtain relevant 22 23 information by other means. To the extent that chapter 120 is inconsistent with these provisions, the procedures contained 24 in this section shall govern. 25 26 Section 101. Section 447.401, Florida Statutes, is amended to read: 27 28 447.401 Grievance procedures.--Each public employer 29 and bargaining agent shall negotiate a grievance procedure to be used for the settlement of disputes between employer and 30 employee, or group of employees, involving the interpretation 31 170

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or application of a collective bargaining agreement. Such 1 2 grievance procedure shall have as its terminal step a final 3 and binding disposition by an impartial neutral, mutually 4 selected by the parties; however, when the issue under appeal 5 is an allegation of abuse, abandonment, or neglect by an 6 employee under s. 39.201 or s. 415.1034 s. 415.1075, the 7 grievance may not be decided until the abuse, abandonment, or 8 neglect of a child has been judicially determined or until a 9 confirmed report of abuse or neglect of a disabled adult or 10 elderly person has been upheld pursuant to the procedures for appeal in s. 415.1075. However, an arbiter or other neutral 11 12 shall not have the power to add to, subtract from, modify, or alter the terms of a collective bargaining agreement. 13 If an 14 employee organization is certified as the bargaining agent of 15 a unit, the grievance procedure then in existence may be the subject of collective bargaining, and any agreement which is 16 17 reached shall supersede the previously existing procedure. All public employees shall have the right to a fair and 18 19 equitable grievance procedure administered without regard to membership or nonmembership in any organization, except that 20 certified employee organizations shall not be required to 21 22 process grievances for employees who are not members of the 23 organization. A career service employee shall have the option of utilizing the civil service appeal procedure, an unfair 24 labor practice procedure, or a grievance procedure established 25 26 under this section, but such employee is precluded from availing himself or herself to more than one of these 27 28 procedures. 29 Section 102. Subsection (5) of section 455.712, 30 Florida Statutes, is amended to read: 31 171

2000 Legislature CS for SB 358, 1st Engrossed 455.712 Business establishments; requirements for 1 2 active status licenses.--3 (5) This section applies to any business establishment 4 registered, permitted, or licensed by the department to do 5 business. Business establishments include, but are not limited 6 to, dental laboratories, electrology facilities, massage 7 establishments, and pharmacies, and health care services 8 pools. 9 Section 103. Paragraph (e) of subsection (1) of section 464.018, Florida Statutes, is amended to read: 10 464.018 Disciplinary actions.--11 12 (1) The following acts shall be grounds for disciplinary action set forth in this section: 13 14 (e) Having been found guilty of, regardless of 15 adjudication, or entered a plea of nolo contendere or guilty to, any offense prohibited under s. 435.03 or under any 16 17 similar statute of another jurisdiction a confirmed report of abuse, neglect, or exploitation as defined in s. 415.102(6) 18 19 which has been uncontested or upheld under the procedures of s. 415.1075; or having committed an act which constitutes 20 domestic violence as defined in s. 741.28. 21 22 Section 104. Paragraph (f) of subsection (4) of 23 section 468.520, Florida Statutes, is amended to read: 468.520 Definitions.--As used in this part: 24 "Employee leasing" means an arrangement whereby a 25 (4) 26 leasing company assigns its employees to a client and allocates the direction of and control over the leased 27 employees between the leasing company and the client. The term 28 29 does not include the following: 30 31 172

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(f) A health care services pool licensed under s. 1 2 400.980 402.48, unless otherwise engaged in business as an 3 employee leasing company. 4 Section 105. Section 468.826, Florida Statutes, is 5 amended to read: 6 468.826 Exemption from liability.--If an employer 7 terminates or denies employment to a certified nursing 8 assistant whose certification is inactive as shown on the 9 certified nursing assistant registry or whose name appears on 10 the central abuse registry and tracking system of the Department of Children and Family Services or on a criminal 11 12 screening report of the Department of Law Enforcement, the employer is not civilly liable for such termination and a 13 14 cause of action may not be brought against the employer for 15 damages, regardless of whether the employee has filed for an exemption from the department under s. 468.824(1). There may 16 17 not be any monetary liability on the part of, and a cause of action for damages may not arise against, any licensed 18 19 facility, its governing board or members thereof, medical 20 staff, disciplinary board, agents, investigators, witnesses, employees, or any other person for any action taken in good 21 22 faith without intentional fraud in carrying out this section. Section 106. Subsections (1) and (2) of section 23 468.828, Florida Statutes, are amended to read: 24 468.828 Background screening information; rulemaking 25 26 authority.--(1) The Agency for Health Care Administration shall 27 allow the department to electronically access its background 28 29 screening database and records, and the Department of Children 30 and Family Services shall allow the department to 31 173 CODING: Words stricken are deletions; words underlined are additions.

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electronically access its central abuse registry and tracking 1 2 system under chapter 415. 3 (2) An employer, or an agent thereof, may not use 4 criminal records or, juvenile records, or information obtained 5 from the central abuse hotline under chapter 415 for any 6 purpose other than determining if the person meets the 7 requirements of this part. Such records and information 8 obtained by the department shall remain confidential and 9 exempt from s. 119.07(1). Section 107. Paragraph (d) of subsection (2) of 10 section 483.101, Florida Statutes, is amended to read: 11 12 483.101 Application for clinical laboratory license.--13 (2) Each applicant for licensure must comply with the 14 following requirements: 15 (d) A provisional license may be granted to an 16 applicant when each individual required by this section to 17 undergo background screening has met the standards for the 18 abuse registry background check and the Department of Law 19 Enforcement background check but the agency has not yet received background screening results from the Federal Bureau 20 of Investigation, or a request for a disqualification 21 exemption has been submitted to the agency as set forth in 22 23 chapter 435 but a response has not yet been issued. A license may be granted to the applicant upon the agency's receipt of a 24 25 report of the results of the Federal Bureau of Investigation 26 background screening for each individual required by this section to undergo background screening which confirms that 27 28 all standards have been met, or upon the granting of a 29 disqualification exemption by the agency as set forth in chapter 435. Any other person who is required to undergo level 30 2 background screening may serve in his or her capacity 31

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1 pending the agency's receipt of the report from the Federal 2 Bureau of Investigation. However, the person may not continue 3 to serve if the report indicates any violation of background 4 screening standards and a disqualification exemption has not 5 been requested of and granted by the agency as set forth in 6 chapter 435.

7 Section 108. Paragraph (d) of subsection (2) of 8 section 483.30, Florida Statutes, is amended to read: 9 483.30 Licensing of centers.--

10 (2) Each applicant for licensure must comply with the 11 following requirements:

12 (d) A provisional license may be granted to an applicant when each individual required by this section to 13 14 undergo background screening has met the standards for the 15 abuse registry background check and the Department of Law 16 Enforcement background check, but the agency has not yet 17 received background screening results from the Federal Bureau 18 of Investigation, or a request for a disqualification 19 exemption has been submitted to the agency as set forth in 20 chapter 435 but a response has not yet been issued. A license may be granted to the applicant upon the agency's receipt of a 21 report of the results of the Federal Bureau of Investigation 22 23 background screening for each individual required by this section to undergo background screening which confirms that 24 all standards have been met, or upon the granting of a 25 26 disqualification exemption by the agency as set forth in 27 chapter 435. Any other person who is required to undergo level 28 2 background screening may serve in his or her capacity 29 pending the agency's receipt of the report from the Federal Bureau of Investigation. However, the person may not continue 30 to serve if the report indicates any violation of background 31

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screening standards and a disqualification exemption has not 1 been requested of and granted by the agency as set forth in 2 3 chapter 435. 4 Section 109. Paragraph (a) of subsection (2) of 5 section 509.032, Florida Statutes, is amended to read: 6 509.032 Duties.--7 INSPECTION OF PREMISES. --(2) The division has responsibility and jurisdiction 8 (a) 9 for all inspections required by this chapter. The division has responsibility for quality assurance. Each licensed 10 establishment shall be inspected at least biannually and at 11 12 such other times as the division determines is necessary to ensure the public's health, safety, and welfare. 13 The division 14 shall establish a system to determine inspection frequency. 15 Public lodging units classified as resort condominiums or 16 resort dwellings are not subject to this requirement, but 17 shall be made available to the division upon request. If, during the inspection of a public lodging establishment 18 19 classified for renting to transient or nontransient tenants, an inspector identifies vulnerable disabled adults or elderly 20 persons who appear to be victims of neglect, as defined in s. 21 22 415.102, or, in the case of a building that is not equipped 23 with automatic sprinkler systems, tenants or clients who may 24 be unable to self-preserve in an emergency, the division shall convene meetings with the following agencies as appropriate to 25 26 the individual situation: the Department of Health, the 27 Department of Elderly Affairs, the area agency on aging, the local fire marshal, the landlord and affected tenants and 28 29 clients, and other relevant organizations, to develop a plan which improves the prospects for safety of affected residents 30 and, if necessary, identifies alternative living arrangements 31

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2000 Legislature CS for SB 358, 1st Engrossed such as facilities licensed under part II or part III of 1 2 chapter 400. 3 Section 110. Subsection (3) of section 744.309, 4 Florida Statutes, is amended to read: 5 744.309 Who may be appointed guardian of a resident 6 ward.--7 (3) DISQUALIFIED PERSONS. -- No person who has been 8 convicted of a felony or who, from any incapacity or illness, 9 is incapable of discharging the duties of a guardian, or who is otherwise unsuitable to perform the duties of a guardian, 10 shall be appointed to act as guardian. Further, no person who 11 12 has been judicially determined to have committed abuse, abandonment, or neglect against a child as defined in s. 39.01 13 14 or s. 984.03(1),(2), and (39), or who has been found guilty of, regardless of adjudication, or entered a plea of nolo 15 contendere or guilty to, any offense prohibited under s. 16 17 435.03 or under any similar statute of another jurisdiction, a confirmed report of abuse, neglect, or exploitation which has 18 19 been uncontested or upheld pursuant to the provisions of ss. 415.104 and 415.1075 shall be appointed to act as a guardian. 20 Except as provided in subsection (5) or subsection (6), a 21 22 person who provides substantial services to the proposed ward 23 in a professional or business capacity, or a creditor of the proposed ward, may not be appointed guardian and retain that 24 previous professional or business relationship. A person may 25 26 not be appointed a guardian if he or she is in the employ of 27 any person, agency, government, or corporation that provides service to the proposed ward in a professional or business 28 capacity, except that a person so employed may be appointed if 29 he or she is the spouse, adult child, parent, or sibling of 30 the proposed ward or the court determines that the potential 31

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conflict of interest is insubstantial and that the appointment 1 would clearly be in the proposed ward's best interest. The 2 court may not appoint a guardian in any other circumstance in 3 4 which a conflict of interest may occur. 5 Section 111. Subsection (12) of section 744.474, 6 Florida Statutes, is amended to read: 7 744.474 Reasons for removal of guardian.--A guardian 8 may be removed for any of the following reasons, and the 9 removal shall be in addition to any other penalties prescribed by law: 10 11 (12)Having been found guilty of, regardless of 12 adjudication, or entered a plea of nolo contendere or guilty 13 to, any offense prohibited under s. 435.03 or under any 14 similar statute of another jurisdiction A confirmed report 15 pursuant to a protective investigation made by the Department 16 of Children and Family Services, which has been uncontested or 17 has been upheld, in accordance with s. 415.1075, that the guardian has abused, neglected, or exploited the ward. 18 19 Section 112. Section 744.7081, Florida Statutes, is 20 amended to read: 21 744.7081 Access to records by Statewide Public Guardianship Office; confidentiality. -- Notwithstanding any 22 23 other provision of law to the contrary, any medical, financial, or mental health records held by an agency, or the 24 court and its agencies, which are necessary to evaluate the 25 26 public guardianship system, to assess the need for additional 27 public guardianship, or to develop required reports, shall be provided to the Statewide Public Guardianship Office upon that 28 29 office's request. Any confidential or exempt information provided to the Statewide Public Guardianship Office shall 30 continue to be held confidential or exempt as otherwise 31 178

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provided by law. All records held by the Statewide Public 1 2 Guardianship Office relating to the medical, financial, or 3 mental health of vulnerable citizens who are elderly persons 4 or disabled adults as defined in chapter 415, persons with a 5 developmental disability as defined in chapter 393, or persons 6 with a mental illness as defined in chapter 394, shall be 7 confidential and exempt from s. 119.07(1) and s. 24(a), Art. I 8 of the State Constitution. This section is subject to the Open 9 Government Sunset Review Act of 1995 in accordance with s. 119.15, and shall stand repealed on October 2, 2004, unless 10 reviewed and saved from repeal through reenactment by the 11 12 Legislature. 13 Section 113. Paragraph (a) of subsection (6) of 14 section 775.21, Florida Statutes, is amended to read: 775.21 The Florida Sexual Predators Act; definitions; 15 legislative findings, purpose, and intent; criteria; 16 17 designation; registration; community and public notification; 18 immunity; penalties.--19 (6) REGISTRATION.--20 (a) A sexual predator must register with the department by providing the following information to the 21 22 department: 23 1. Name, social security number, age, race, sex, date 24 of birth, height, weight, hair and eye color, photograph, address of legal residence and address of any current 25 26 temporary residence, including a rural route address and a post office box, date and place of any employment, date and 27 place of each conviction, fingerprints, and a brief 28 29 description of the crime or crimes committed by the offender. A post office box shall not be provided in lieu of a physical 30 residential address. If the sexual predator's place of 31 179

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residence is a motor vehicle, trailer, mobile home, or 1 manufactured home, as defined in chapter 320, the sexual 2 3 predator shall also provide to the department written notice 4 of the vehicle identification number; the license tag number; 5 the registration number; and a description, including color 6 scheme, of the motor vehicle, trailer, mobile home, or 7 manufactured home. If a sexual predator's place of residence 8 is a vessel, live-aboard vessel, or houseboat, as defined in 9 chapter 327, the sexual predator shall also provide to the department written notice of the hull identification number; 10 the manufacturer's serial number; the name of the vessel, 11 12 live-aboard vessel, or houseboat; the registration number; and a description, including color scheme, of the vessel, 13 14 live-aboard vessel, or houseboat. 15 2. Any other information determined necessary by the department, including criminal and corrections records; 16 17 nonprivileged personnel and, treatment, and abuse registry 18 records; and evidentiary genetic markers when available. 19 Section 114. Paragraph (e) of subsection (5) of 20 section 916.107, Florida Statutes, is amended to read: 21 916.107 Rights of forensic clients.--(5) COMMUNICATION, ABUSE REPORTING, AND VISITS.--22 23 (e) Each client committed pursuant to this chapter shall have ready access to a telephone in order to report an 24 alleged abuse. The facility or program staff shall orally and 25 26 in writing inform each client of the procedure for reporting 27 abuse and shall present the information in a language the client understands. A written copy of that procedure, 28 29 including the telephone number of the central abuse hotline 30 registry and reporting forms, shall be posted in plain view. 31 180

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Section 115. Paragraph (a) of subsection (4) of 1 2 section 943.0585, Florida Statutes, is amended to read: 3 943.0585 Court-ordered expunction of criminal history 4 records. -- The courts of this state have jurisdiction over their own procedures, including the maintenance, expunction, 5 and correction of judicial records containing criminal history 6 7 information to the extent such procedures are not inconsistent with the conditions, responsibilities, and duties established 8 9 by this section. Any court of competent jurisdiction may 10 order a criminal justice agency to expunge the criminal history record of a minor or an adult who complies with the 11 12 requirements of this section. The court shall not order a 13 criminal justice agency to expunge a criminal history record 14 until the person seeking to expunge a criminal history record 15 has applied for and received a certificate of eligibility for expunction pursuant to subsection (2). A criminal history 16 17 record that relates to a violation of chapter 794, s. 800.04, s. 817.034, s. 827.071, chapter 839, s. 893.135, or a 18 19 violation enumerated in s. 907.041 may not be expunged, without regard to whether adjudication was withheld, if the 20 defendant was found guilty of or pled guilty or nolo 21 contendere to the offense, or if the defendant, as a minor, 22 23 was found to have committed, or pled guilty or nolo contendere to committing, the offense as a delinquent act. The court may 24 only order expunction of a criminal history record pertaining 25 26 to one arrest or one incident of alleged criminal activity, 27 except as provided in this section. The court may, at its sole discretion, order the expunction of a criminal history record 28 29 pertaining to more than one arrest if the additional arrests directly relate to the original arrest. If the court intends 30 to order the expunction of records pertaining to such 31

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additional arrests, such intent must be specified in the 1 2 order. A criminal justice agency may not expunge any record 3 pertaining to such additional arrests if the order to expunge 4 does not articulate the intention of the court to expunge a 5 record pertaining to more than one arrest. This section does 6 not prevent the court from ordering the expunction of only a 7 portion of a criminal history record pertaining to one arrest 8 or one incident of alleged criminal activity. Notwithstanding 9 any law to the contrary, a criminal justice agency may comply with laws, court orders, and official requests of other 10 jurisdictions relating to expunction, correction, or 11 12 confidential handling of criminal history records or information derived therefrom. This section does not confer 13 any right to the expunction of any criminal history record, 14 15 and any request for expunction of a criminal history record may be denied at the sole discretion of the court. 16 17 (4) EFFECT OF CRIMINAL HISTORY RECORD EXPUNCTION. -- Any criminal history record of a minor or an adult which is 18 19 ordered expunged by a court of competent jurisdiction pursuant to this section must be physically destroyed or obliterated by 20 any criminal justice agency having custody of such record; 21 22 except that any criminal history record in the custody of the 23 department must be retained in all cases. A criminal history

record ordered expunged that is retained by the department is confidential and exempt from the provisions of s. 119.07(1) and s. 24(a), Art. I of the State Constitution and not available to any person or entity except upon order of a court of competent jurisdiction. A criminal justice agency may retain a notation indicating compliance with an order to expunge.

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The person who is the subject of a criminal 1 (a) 2 history record that is expunged under this section or under 3 other provisions of law, including former s. 893.14, former s. 4 901.33, and former s. 943.058, may lawfully deny or fail to acknowledge the arrests covered by the expunged record, except 5 6 when the subject of the record: 7 Is a candidate for employment with a criminal 1. 8 justice agency; 9 2. Is a defendant in a criminal prosecution; 3. Concurrently or subsequently petitions for relief 10 under this section or s. 943.059; 11 Is a candidate for admission to The Florida Bar; 12 4 Is seeking to be employed or licensed by or to 13 5. 14 contract with the Department of Children and Family Services or the Department of Juvenile Justice or to be employed or 15 used by such contractor or licensee in a sensitive position 16 17 having direct contact with children, the developmentally disabled, the aged, or the elderly as provided in s. 18 19 110.1127(3), s. 393.063(15), s. 394.4572(1), s. 397.451, s. 402.302(3), s. 402.313(3), s. 409.175(2)(i), s. 415.102(4), s. 20 415.1075(4),s. 985.407, or chapter 400; or 21 22 6. Is seeking to be employed or licensed by the Office 23 of Teacher Education, Certification, Staff Development, and Professional Practices of the Department of Education, any 24 district school board, or any local governmental entity that 25 26 licenses child care facilities. Section 116. Paragraph (e) of subsection (4) of 27 section 985.05, Florida Statutes, is amended to read: 28 29 985.05 Court records.--30 31 183 CODING: Words stricken are deletions; words underlined are additions.

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(4) A court record of proceedings under this part is 1 2 not admissible in evidence in any other civil or criminal 3 proceeding, except that: 4 (e) Records of proceedings under this part may be used 5 to prove disqualification pursuant to ss. 110.1127, 393.0655, 6 394.457, 397.451, 402.305, 402.313, 409.175, 409.176, and 7 985.407, and for proof in a chapter 120 proceeding pursuant to 8 s. 415.1075. 9 Section 117. Sections 415.1065, 415.1075, 415.1085, 10 and 415.109, Florida Statutes, are repealed. There is hereby appropriated from the 11 Section 118. 12 Health Care Trust Fund to the Agency for Health Care Administration one full-time equivalent position and \$60,000 13 14 to implement the provisions of s. 400.980, Florida Statutes, 15 relating to the regulation of health care services pools, as 16 provided for in this act. 17 Section 119. Subsection (4) of section 20.41, Florida 18 Statutes, is amended to read: 19 20.41 Department of Elderly Affairs.--There is created a Department of Elderly Affairs. 20 21 (4) The department shall administratively house the State Long-Term Care Ombudsman Council, created by s. 22 23 400.0067, and the local district long-term care ombudsman councils, created by s. 400.0069 and shall, as required by s. 24 712 of the federal Older Americans Act of 1965, ensure that 25 26 both the state and local district long-term care ombudsman councils operate in compliance with the Older Americans Act. 27 The councils in performance of their duties shall not be 28 29 subject to control, supervision, or direction by the 30 department. 31 184 CODING: Words stricken are deletions; words underlined are additions.

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Section 120. Paragraph (h) of subsection (4) of 1 2 section 395.3025, Florida Statutes, is amended to read: 3 395.3025 Patient and personnel records; copies; 4 examination. --5 (4) Patient records are confidential and must not be 6 disclosed without the consent of the person to whom they 7 pertain, but appropriate disclosure may be made without such 8 consent to: 9 (h) The State Long-Term Care Ombudsman Council and the local district long-term care ombudsman councils, with respect 10 to the records of a patient who has been admitted from a 11 12 nursing home or long-term care facility, when the councils are conducting an investigation involving the patient as 13 14 authorized under part II of chapter 400, upon presentation of 15 identification as a council member by the person making the 16 request. Disclosure under this paragraph shall only be made 17 after a competent patient or the patient's representative has been advised that disclosure may be made and the patient has 18 19 not objected. Section 121. Paragraph (b) of subsection (3) of 20 section 400.0063, Florida Statutes, is amended to read: 21 400.0063 Establishment of Office of State Long-Term 22 23 Care Ombudsman; designation of ombudsman and legal advocate .--24 (3) 25 (b) The duties of the legal advocate shall include, but not be limited to: 26 27 1. Assisting the ombudsman in carrying out the duties of the office with respect to the abuse, neglect, or violation 28 29 of rights of residents of long-term care facilities. 30 31 185 CODING: Words stricken are deletions; words underlined are additions.

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Assisting the state and local district ombudsman 1 2. 2 councils in carrying out their responsibilities under this 3 part. 4 3. Initiating and prosecuting legal and equitable 5 actions to enforce the rights of long-term care facility 6 residents as defined in this chapter. 7 4. Serving as legal counsel to the state and local district ombudsman councils, or individual members thereof, 8 9 against whom any suit or other legal action is initiated in connection with the performance of the official duties of the 10 councils or an individual member. 11 12 Section 122. Paragraph (f) of subsection (1) and subsections (2) and (3) of section 400.0065, Florida Statutes, 13 14 are amended to read: 15 400.0065 State Long-Term Care Ombudsman; duties and responsibilities; conflict of interest.--16 17 (1) The purpose of the Office of State Long-Term Care 18 Ombudsman shall be to: 19 (f) Provide administrative and technical assistance to 20 state and local district ombudsman councils. 21 The State Long-Term Care Ombudsman shall have the (2) 22 duty and authority to: 23 (a) Assist and support the efforts of the State Long-Term Care Ombudsman Council in the establishment and 24 coordination of local district ombudsman councils throughout 25 26 the state. 27 (b) Perform the duties specified in state and federal law, rules, and regulations. 28 29 (c) Within the limits of federal and state funding 30 authorized and appropriated, employ such personnel, including staff for local district ombudsman councils, as are necessary 31 186 CODING: Words stricken are deletions; words underlined are additions.

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to perform adequately the functions of the office and provide 1 or contract for legal services to assist the state and local 2 district ombudsman councils in the performance of their 3 4 duties. Staff positions for each local district ombudsman 5 council may be established as career service positions, and shall be filled by the ombudsman after in consultation with б 7 the respective local district ombudsman council. (d) Contract for services necessary to carry out the 8 9 activities of the office. (e) Apply for, receive, and accept grants, gifts, or 10 other payments, including, but not limited to, real property, 11 12 personal property, and services from a governmental entity or other public or private entity or person, and make 13 14 arrangements for the use of such grants, gifts, or payments. 15 (f) Annually prepare a budget request that shall be submitted to the Governor by the department for transmittal to 16 17 the Legislature. (f) Perform the duties specified in state and federal 18 19 law without interference by officials of the Department of 20 Elderly Affairs, the Agency for Health Care Administration, or the Department of Children and Family Services. The ombudsman 21 shall report to the Governor, the President of the Senate, and 22 23 the Speaker of the House of Representatives whenever organizational or departmental policy issues threaten the 24 ability of the Office of State Long-Term Care Ombudsman to 25 26 carry out its duties under state or federal law. 27 (g) Coordinate, to the greatest extent possible, state and local district ombudsman services with the protection and 28 29 advocacy systems for individuals with developmental 30 disabilities and mental illnesses and with legal assistance 31 187 CODING: Words stricken are deletions; words underlined are additions.

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programs for the poor through adoption of memoranda of 1 understanding and other means. 2 3 (h) Enter into a cooperative agreement with the 4 statewide and district human rights advocacy committees for 5 the purpose of coordinating advocacy services provided to 6 residents of long-term care facilities. 7 (i) Enter into a cooperative agreement with the 8 Medicaid Fraud Division as prescribed under s. 731(e)(2)(B) of 9 the Older Americans Act. The State Long-Term Care Ombudsman shall not: 10 (3) (a) Have a direct involvement in the licensing or 11 12 certification of, or an ownership or investment interest in, a long-term care facility or a provider of a long-term care 13 14 service. 15 (b) Be employed by, or participate in the management of, a long-term care facility. 16 17 (c) Receive, or have a right to receive, directly or indirectly, remuneration, in cash or in kind, under a 18 19 compensation agreement with the owner or operator of a 20 long-term care facility. 21 22 The Department of Elderly Affairs, in consultation with 23 ombudsman, shall adopt rules to establish procedures to identify and eliminate conflicts of interest as described in 24 25 this subsection. 26 Section 123. Section 400.0066, Florida Statutes, is created to read: 27 28 400.0066 Office of State Long-Term Care Ombudsman and 29 departments of state government. --30 (1) The State Long-Term Care Ombudsman shall perform 31 the duties specified in state and federal law. 188

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(2) Officials from the Department of Elderly Affairs, 1 2 the Agency for Health Care Administration, and the Department 3 of Children and Family Services shall not interfere in the performance of official duties of any ombudsman staff or 4 5 volunteers. 6 (3) The Department of Elderly Affairs shall provide 7 administrative support to the long-term care ombudsman 8 program, including: 9 (a) Office space for state and local ombudsman councils. 10 (b) Assistance with personnel, accounting, and 11 12 management information systems. 13 (4) The Department of Elderly Affairs shall meet the 14 costs associated with these functions from funds appropriated 15 to the department. The Department of Elderly Affairs shall include 16 (5) 17 the costs associated with support of the long-term care 18 ombudsman program in developing its budget requests for 19 consideration by the Governor and submittal to the 20 Legislature. 21 (6) The Department of Elderly Affairs may divert from the federal ombudsman appropriation an amount equal to the 22 23 department's administrative cost ratio, not to exceed 10 percent of the federal appropriation, for the ombudsman. The 24 remaining ninety percent or more of the allotment from the 25 26 Older Americans Act Program shall be expended on direct 27 ombudsman activities. 28 Section 124. Section 400.0067, Florida Statutes, is 29 amended to read: 30 400.0067 Establishment of State Long-Term Care Ombudsman Council; duties; membership.--31 189 CODING: Words stricken are deletions; words underlined are additions.

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1 There is created within the Office of State (1)2 Long-Term Care Ombudsman, the State Long-Term Care Ombudsman 3 Council. 4 (2) The State Long-Term Care Ombudsman Council shall: 5 (a) Assist the ombudsman in reaching a consensus among 6 local district ombudsman councils on issues of statewide 7 concern. 8 (b) Serve as an appellate body in receiving from the 9 local district ombudsman councils complaints not resolved at the local district level. The state ombudsman council may 10 enter any long-term care facility involved in an appeal, 11 12 pursuant to the conditions specified in s. 400.0069(3). (c) Assist the ombudsman to discover, investigate, and 13 14 determine the existence of abuse or neglect in any long-term care facility and to develop procedures, in consultation with 15 the Department of Elderly Affairs, relating to such 16 17 investigations. Investigations may consist, in part, of one or more onsite administrative inspections. 18 19 (d) Assist the ombudsman in eliciting, receiving, 20 responding to, and resolving complaints made by or on behalf of long-term care facility residents and in developing 21 22 procedures, in consultation with the Department of Elderly 23 Affairs, relating to the receipt and resolution of such 24 complaints. 25 (e) Elicit and coordinate state, local, and voluntary 26 organizational assistance for the purpose of improving the care received by residents of a long-term care facility. 27 28 (f) Be authorized to call upon appropriate agencies of 29 state government for such professional assistance as may be 30 needed in the discharge of its duties, including assistance 31 190

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from the adult protective services program of the Department
 of Children and Family Services.

3 (g) Enter into a cooperative agreement with the
4 statewide and district human rights advocacy committees for
5 the purpose of coordinating advocacy services provided to
6 residents of long-term care facilities.

7 (g)(h) Prepare an annual report describing the 8 activities carried out by the ombudsman and the State 9 Long-Term Care Ombudsman Council in the year for which the report is prepared. The State Long-Term Care Ombudsman 10 Council shall submit the report to the Commissioner of the 11 12 United States Administration on Aging, the Governor, the President of the Senate, the Speaker of the House of 13 14 Representatives, the minority leaders of the House and Senate, 15 the chairpersons of appropriate House and Senate committees, the Secretaries of Elderly Affairs and Children and Family 16 Services, and the Director of Health Care Administration. The 17 report shall be submitted at least 30 days before the 18 19 convening of the regular session of the Legislature and shall, at a minimum: 20

Contain and analyze data collected concerning
 complaints about and conditions in long-term care facilities.

23 2. Evaluate the problems experienced by residents of24 long-term care facilities.

25 3. Contain recommendations for improving the quality
26 of life of the residents and for protecting the health,
27 safety, welfare, and rights of the residents.

4. Analyze the success of the ombudsman program during
the preceding year and identify the barriers that prevent the
optimal operation of the program. The report of the program's
successes shall also address the relationship between the

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state long-term care ombudsman program, the Department of 1 Elderly Affairs, the Agency for Health Care Administration, 2 3 and the Department of Children and Family Services, and an 4 assessment of how successfully the state long-term care 5 ombudsman program has carried out its responsibilities under 6 the Older Americans Act. 7 5. Provide policy and regulatory and legislative 8 recommendations to solve identified problems; resolve 9 residents' complaints; improve the quality of care and life of the residents; protect the health, safety, welfare, and rights 10 of the residents; and remove the barriers to the optimal 11 12 operation of the state long-term care ombudsman program. 6. Contain recommendations from the local district 13 14 ombudsman councils regarding program functions and activities. 15 7. Include a report on the activities of the legal advocate and other legal advocates acting on behalf of the 16 17 local district and state councils. 18 (3)(a) The State Long-Term Care Ombudsman Council 19 shall be composed of: one active local council member 20 designated by each local council and three persons appointed 21 by the Governor.a number of members equal to the number of district councils in the state plus three. Each district 22 23 ombudsman council, including the ombudsman councils for subdistricts 3A and 3B, shall appoint one member and the 24 Governor shall appoint three members to the State Long-Term 25 26 Care Ombudsman Council. An individual designated by a 27 district ombudsman council must have been a member of a district ombudsman council for at least 1 year, and shall 28 29 continue to serve as an active member at the district level. The Governor's appointments shall be made from a list of not 30 fewer than eight nominees, to be selected by the secretary in 31 192

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consultation with the State Long-Term Care Ombudsman Council 1 and submitted to the Governor. If the appointments are not 2 3 made within 30 days after the Governor receives the list of 4 nominees, the secretary shall, in consultation with the State 5 Long-Term Care Ombudsman Council, appoint three members from the list of nominees submitted to the Governor. At least one 6 7 member appointed by the Governor must be over 60 years of age. (b)1. The ombudsman, in consultation with the 8 9 secretary and the state ombudsman council, shall submit a list of at least eight names to the Governor of persons not serving 10 on a local council. 11 12 2. The Governor shall appoint three members from the list, at least one of whom must be over 60 years of age. 13 14 3. If the Governor's appointments are not made within 15 60 days after the ombudsman submits the list, the ombudsman, in consultation with the state ombudsman council, shall 16 17 appoint three members, at least one of whom must be over 60 years of age. 18 19 (c)(b) All members shall be appointed to serve 3-year 20 terms. A member of the state ombudsman council may not serve more than two consecutive terms. Any vacancy shall be filled 21 in the same manner as the original appointment. The position 22 23 of any member missing three consecutive regular meetings without cause shall be declared vacant. The findings of the 24 25 ombudsman regarding cause shall be final and binding. 26 (d)(c) The state ombudsman council shall elect a chairperson for a term of 1 year from among the members who 27 28 have served for at least 1 year. The chairperson shall select 29 a vice chairperson from among the members. The vice chairperson shall preside over the council in the absence of 30 31 the chairperson.

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1 (e)(d) The state ombudsman council shall meet upon the 2 call of the chairperson, at least quarterly or more frequently as needed. 3 4 (f) (e) Members shall receive no compensation but shall be reimbursed for per diem and travel expenses as provided in 5 6 s. 112.061. 7 (4) Members shall be appointed and serve 3-year terms 8 as provided by this section. 9 (4) (4) (5) No officer, employee, or representative of the Office of State Long-Term Care Ombudsman or of the State 10 Long-Term Care Ombudsman Council, nor any member of the 11 12 immediate family of such officer, employee, or representative, may have a conflict of interest. The Department of Elderly 13 14 Affairs, in consultation with The ombudsman, shall adopt rules to identify and remove conflicts of interest. 15 (5)(6) The Department of Elderly Affairs shall make a 16 17 separate and distinct request for an appropriation for all 18 expenses for the state and local district ombudsman councils. 19 Section 125. Section 400.0069, Florida Statutes, is 20 amended to read: 21 400.0069 Local District long-term care ombudsman 22 councils; duties; membership. --23 (1) There shall be at least one long-term care ombudsman council in each of the planning and service areas of 24 the Department of Elderly Affairs, which shall function under 25 26 the direction of the ombudsman and the state ombudsman council. 27 28 (2) The duties of the local district ombudsman council 29 are: 30 31 194 CODING: Words stricken are deletions; words underlined are additions.

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To serve as a third-party mechanism for protecting 1 (a) 2 the health, safety, welfare, and civil and human rights of 3 residents of a long-term care facility. 4 (b) To discover, investigate, and determine the 5 existence of abuse or neglect in any long-term care facility 6 and to use the procedures provided for in ss. 415.101-415.113 7 when applicable. Investigations may consist, in part, of one 8 or more onsite administrative inspections. 9 (c) To elicit, receive, investigate, respond to, and 10 resolve complaints made by, or on behalf of, long-term care facility residents. 11 12 (d) To review and, if necessary, to comment on, for 13 their effect on the rights of long-term care facility 14 residents, all existing or proposed rules, regulations, and 15 other governmental policies relating to long-term care facilities. 16 17 (e) To review personal property and money accounts of Medicaid residents pursuant to an investigation to obtain 18 19 information regarding a specific complaint or problem. (f) To represent the interests of residents before 20 government agencies and to seek administrative, legal, and 21 22 other remedies to protect the health, safety, welfare, and 23 rights of the residents. (g) To carry out other activities that the ombudsman 24 25 determines to be appropriate. 26 (3) In order to carry out the duties specified in 27 subsection (2), the local district ombudsman council is authorized, pursuant to ss. 400.19(1) and 400.434, to enter 28 29 any long-term care facility without notice or first obtaining a warrant, subject to the provisions of s. 400.0073(5). 30 31 195 CODING: Words stricken are deletions; words underlined are additions.

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1 Each local district ombudsman council shall be (4) 2 composed of no less than 15 members and no more than 30 members from the local planning and service area district, to 3 include the following: one medical or osteopathic physician 4 5 whose practice includes or has included a substantial number of geriatric patients and who may have limited practice in a 6 7 long-term care facility; one registered nurse who has 8 geriatric experience, if possible; one licensed pharmacist; 9 one registered dietitian; at least six nursing home residents or representative consumer advocates for nursing home 10 residents; at least three residents of assisted living 11 12 facilities or adult family-care homes or three representative consumer advocates for long-term care facility residents; one 13 14 attorney; and one professional social worker. In no case shall the medical director of a long-term care facility or an 15 employee of the Agency for Health Care Administration, the 16 Department of Children and Family Services, or the Department 17 of Elderly Affairs serve as a member or as an ex officio 18 19 member of a council. Each member of the council shall certify 20 that neither the council member nor any member of the council member's immediate family has any conflict of interest 21 pursuant to subsection (10). Local District ombudsman 22 23 councils are encouraged to recruit council members who are 60 years of age or older. 24 (5) All members shall be appointed to serve 3-year 25 26 terms. Upon expiration of a term and in case of any other 27 vacancy, the council shall select appoint a replacement by majority vote of the council, subject to the approval of the 28 29 Governor. The ombudsman shall review the selection of the council and recommend approval or disapproval to the Governor. 30 If no action is taken by the Governor to approve or disapprove 31

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the replacement of a member within 30 days after the ombudsman 1 2 council has notified the Governor of his or her 3 recommendation, the appointment, the appointment of the 4 replacement shall be considered disapproved and the process 5 for selection of a replacement shall be repeated approved. The 6 term of any member missing three consecutive regular meetings 7 without cause shall be declared vacant. (6) The local district ombudsman council shall elect a 8 9 chair for a term of 1 year from members who have served at least 1 year. The chair shall select a vice chair from among 10 the members of the council. The vice chair shall preside over 11 the council in the absence of the chair. 12 (7) The local district ombudsman council shall meet 13 14 upon the call of the chair or the ombudsman, at least once a 15 month or more frequently as needed to handle emergency 16 situations. 17 (8) A member of a local district ombudsman council shall receive no compensation but shall be reimbursed for 18 19 travel expenses both within and outside the county of 20 residence in accordance with the provisions of s. 112.061. 21 (9) The local district ombudsman councils are authorized to call upon appropriate agencies of state 22 government for such professional assistance as may be needed 23 in the discharge of their duties. All state agencies shall 24 25 cooperate with the local district ombudsman councils in providing requested information and agency representatives at 26 27 council meetings. The Department of Children and Family Services shall continue to provide space and in-kind 28 29 administrative support for each district ombudsman council 30 staff within available resources until the Legislature 31 197

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1 appropriates funds for office space and administrative 2 support. 3 (10) No officer, employee, or representative of a 4 local district long-term care ombudsman council, nor any 5 member of the immediate family of such officer, employee, or representative, may have a conflict of interest. The 6 7 Department of Elderly Affairs, in consultation with The 8 ombudsman, shall adopt rules to identify and remove conflicts 9 of interest. 10 Section 126. Section 400.0071, Florida Statutes, is amended to read: 11 12 400.0071 Complaint procedures.--(1) The state ombudsman council shall establish state 13 14 and local district procedures for receiving complaints against 15 a nursing home or long-term care facility or its employee. (2) These procedures shall be posted in full view in 16 17 every nursing home or long-term care facility. Every resident or representative of a resident shall receive, upon admission 18 19 to a nursing home or long-term care facility, a printed copy of the procedures of the state and the local district 20 ombudsman councils. 21 Section 127. Subsections (1), (2), (3), and (4) of 22 23 section 400.0073, Florida Statutes, are amended to read: 24 400.0073 State and local district ombudsman council 25 investigations.--26 (1) A local district ombudsman council shall 27 investigate any complaint of a resident or representative of a resident based on an action by an administrator or employee of 28 29 a nursing home or long-term care facility which might be: 30 (a) Contrary to law. 31 198 CODING: Words stricken are deletions; words underlined are additions.

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Unreasonable, unfair, oppressive, or unnecessarily 1 (b) 2 discriminatory, even though in accordance with law. 3 Based on a mistake of fact. (C) (d) Based on improper or irrelevant grounds. 4 5 (e) Unaccompanied by an adequate statement of reasons. (f) Performed in an inefficient manner. б 7 (g) Otherwise erroneous. (2) In an investigation, both the state and local 8 9 district ombudsman councils have the authority to hold hearings. 10 (3) Subsequent to an appeal from a local district 11 12 ombudsman council, the state ombudsman council may investigate 13 any nursing home or long-term care facility. 14 (4) In addition to any specific investigation made 15 pursuant to a complaint, the local district ombudsman council shall conduct, at least annually, an investigation, which 16 17 shall consist, in part, of an onsite administrative inspection, of each nursing home or long-term care facility 18 19 within its jurisdiction. 20 Section 128. Section 400.0075, Florida Statutes, is 21 amended to read: 22 400.0075 Complaint resolution procedures .--23 (1) Any complaint, including any problem identified by an ombudsman council as a result of an investigation, deemed 24 valid and requiring remedial action by the local district 25 26 ombudsman council shall be identified and brought to the attention of the long-term care facility administrator in 27 writing. Upon receipt of such document, the administrator, in 28 concurrence with the local district ombudsman council chair, 29 shall establish target dates for taking appropriate remedial 30 action. If, by the target date, the remedial action is not 31 199 CODING: Words stricken are deletions; words underlined are additions.

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Administration changes in rules for licensing and regulating 1 long-term care facilities. 2 3 (d) Refer the complaint to the state attorney for 4 prosecution if there is reason to believe the long-term care 5 facility or its employee is guilty of a criminal act. (e) Recommend to the Agency for Health Care б 7 Administration that the long-term care facility no longer 8 receive payments under the State Medical Assistance Program 9 (Medicaid). 10 (f) Recommend that the agency initiate procedures for revocation of license in accordance with chapter 120. 11 12 (g) Seek legal, administrative, or other remedies to protect the health, safety, welfare, or rights of the 13 14 resident. 15 16 If the health, safety, welfare, or rights of the resident are 17 in imminent danger, the State Long-Term Care Ombudsman Council 18 shall seek immediate legal or administrative remedies to 19 protect the resident. 20 (3) The state ombudsman council shall provide, as part of its annual report required pursuant to s. 21 400.0067(2)(g) (h), information relating to the disposition of 22 23 all complaints to the Department of Elderly Affairs. 24 Section 129. Paragraph (a) of subsection (1) and 25 subsections (4) and (5) of section 400.0077, Florida Statutes, 26 are amended to read: 400.0077 Confidentiality.--27 28 (1) The following are confidential and exempt from the 29 provisions of s. 119.07(1): 30 (a) Resident records held by the ombudsman or by the state or a local district ombudsman council. 31 201 CODING: Words stricken are deletions; words underlined are additions.

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(4) Members of any state or local district ombudsman 1 2 council shall not be required to testify in any court with 3 respect to matters held to be confidential under s. 400.414 4 except as may be necessary to enforce the provisions of this 5 act. 6 (5) Subject to the provisions of this section, the 7 Office of State Long-Term Care Ombudsman Department of Elderly 8 Affairs, in consultation with the ombudsman and the State 9 Long-Term Care Ombudsman Council, shall adopt rules for the disclosure by the ombudsman or local district ombudsman 10 councils of files maintained by the program. 11 12 Section 130. Subsection (2) of section 400.0079, Florida Statutes, is amended to read: 13 14 400.0079 Immunity.--(2) The ombudsman or any person acting on behalf of 15 16 the Office of State Long-Term Care Ombudsman or the state or a 17 local district long-term care ombudsman council shall be immune from any liability, civil or criminal, that otherwise 18 19 might be incurred or imposed, during the good faith performance of official duties. 20 21 Section 131. Subsections (1) and (2) of section 400.0081, Florida Statutes, are amended to read: 22 400.0081 Access.--23 (1) The Office of State Long-Term Care Ombudsman, the 24 State Long-Term Care Ombudsman Council, and the local district 25 26 long-term care ombudsman councils, or their representatives, shall have access to: 27 (a) Long-term care facilities and residents. 28 29 (b) Medical and social records of a resident for 30 review, if: 31 202 CODING: Words stricken are deletions; words underlined are additions.

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The office has the permission of the resident or 1 1. 2 the legal representative of the resident; or 3 The resident is unable to consent to the review and 2 4 has no legal representative. 5 (c) Medical and social records of the resident as 6 necessary to investigate a complaint, if: 7 1. A legal guardian of the resident refuses to give 8 permission. The office has reasonable cause to believe that the 9 2. guardian is not acting in the best interests of the resident. 10 The representative obtains the approval of the 11 3. 12 ombudsman. 13 (d) The administrative records, policies, and 14 documents to which the residents, or the general public, have 15 access. (e) Upon request, copies of all licensing and 16 17 certification records maintained by the state with respect to 18 a long-term care facility. 19 (2) Notwithstanding paragraph (1)(b), if, pursuant to 20 a complaint investigation by the state ombudsman council or a local district ombudsman council, the legal representative of 21 the resident refuses to give permission for the release of the 22 resident's records, and if the Office of the State Long-Term 23 Care Ombudsman Council has reasonable cause to find that the 24 legal representative is not acting in the best interests of 25 26 the resident, the medical and social records of the resident 27 must be made available to the state or local district council as is necessary for the members of the council to investigate 28 29 the complaint. Section 132. Subsections (1) and (2) of section 30 400.0083, Florida Statutes, are amended to read: 31 203 CODING: Words stricken are deletions; words underlined are additions.

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400.0083 Interference; retaliation; penalties.--1 2 (1) It shall be unlawful for any person, long-term 3 care facility, or other entity to willfully interfere with a 4 representative of the Office of the State Long-Term Care 5 Ombudsman, the State Long-Term Care Ombudsman Council, or a local district long-term care ombudsman council in the б 7 performance of official duties. 8 (2) It shall be unlawful for any person, long-term 9 care facility, or other entity to retaliate against any 10 resident, employee, or other person for filing a complaint with, providing information to, or otherwise cooperating with 11 12 any representative of the Office of the State Long-Term Care 13 Ombudsman, the State Long-Term Care Ombudsman Council, or a 14 local district long-term care ombudsman council. 15 Section 133. Section 400.0087, Florida Statutes, is 16 amended to read: 17 400.0087 Agency oversight .--(1) The Department of Elderly Affairs shall monitor 18 19 the local district ombudsman councils responsible for carrying out the duties delegated by s. 400.0069 and federal law. 20 The department, in consultation with the ombudsman and the State 21 Long-Term Care Ombudsman Council, shall adopt rules to 22 23 establish the policies and procedures for the monitoring of local district ombudsman councils. 24 (2) The department is responsible for ensuring that 25 26 the Office of State Long-Term Care Ombudsman prepares its 27 annual report; provides information to public and private agencies, legislators, and others; provides appropriate 28 29 training to representatives of the office or of the state or local district long-term care ombudsman councils; and 30 coordinates ombudsman services with the Advocacy Center for 31 204

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Persons with Disabilities and with providers of legal services
 to residents of long-term care facilities in compliance with
 state and federal laws.

4 (3) The Department of Elderly Affairs is the 5 designated state unit on aging for purposes of complying with 6 the federal Older Americans Act. The Department of Elderly 7 Affairs shall ensure that the ombudsman program has the objectivity and independence required to qualify it for 8 9 funding under the federal Older Americans Act, and shall carry out the long-term care ombudsman program through the Office of 10 the State Long-Term Care Ombudsman Council. The Department of 11 12 Elderly Affairs shall also:

(a) Receive and disburse state and federal funds for
purposes that the state ombudsman council has formulated in
accordance with the Older Americans Act.

16 (b) Act as liaison between the federal program 17 representatives, the staffs of the state and <u>local</u> district 18 ombudsman councils, and members of the state and <u>local</u> 19 district ombudsman councils.

20 Section 134. Section 400.0089, Florida Statutes, is 21 amended to read:

22 400.0089 Agency reports. -- The State Long-Term Care 23 Ombudsman Council, shall, in cooperation with the Department of Elderly Affairs, maintain a statewide uniform reporting 24 system to collect and analyze data relating to complaints and 25 26 conditions in long-term care facilities and to residents, for 27 the purpose of identifying and resolving significant problems. The council shall submit such data as part of its annual 28 29 report required pursuant to s. 400.0067(2)(g) (h) to the Agency for Health Care Administration, the Department of Children and 30 Family Services, the Statewide Human Rights Advocacy 31

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Committee, the Advocacy Center for Persons with Disabilities, 1 the Commissioner for the United States Administration on 2 3 Aging, the National Ombudsman Resource Center, and any other 4 state or federal entities that the ombudsman determines 5 appropriate. 6 Section 135. Section 400.0091, Florida Statutes, is 7 amended to read: 8 400.0091 Training.--The ombudsman shall provide 9 appropriate training to all employees of the Office of State 10 Long-Term Care Ombudsman and to the state and local district long-term care ombudsman councils, including all unpaid 11 12 volunteers. The ombudsman shall implement the training program no later than June 1, 1994. No employee, officer, or 13 14 representative of the office or of the state or local district long-term care ombudsman councils, other than the ombudsman, 15 may carry out any authorized ombudsman duty or responsibility 16 17 unless the person has received the training required by this section and has been approved by the ombudsman as qualified to 18 19 carry out ombudsman activities on behalf of the office or the 20 state or local district long-term care ombudsman councils. Section 136. Present subsections (8), (9), and (10) of 21 section 400.021, Florida Statutes, are renumbered as 22 23 subsections (7), (8), and (9), respectively, and present subsection (7) is renumbered as subsection (10) and amended to 24 25 read: 26 400.021 Definitions.--When used in this part, unless 27 the context otherwise requires, the term: 28 (10)(7) "Local District ombudsman council" means a 29 local district long-term care ombudsman council established pursuant to s. 400.0069, located within the Older Americans 30 Act planning and service areas. 31 206 CODING: Words stricken are deletions; words underlined are additions.

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1 Section 137. Paragraph (c) of subsection (1) and 2 subsections (2) and (3) of section 400.022, Florida Statutes, 3 are amended to read: 4 400.022 Residents' rights .--5 (1) All licensees of nursing home facilities shall 6 adopt and make public a statement of the rights and 7 responsibilities of the residents of such facilities and shall 8 treat such residents in accordance with the provisions of that 9 statement. The statement shall assure each resident the 10 following: (c) Any entity or individual that provides health, 11 12 social, legal, or other services to a resident has the right to have reasonable access to the resident. The resident has 13 14 the right to deny or withdraw consent to access at any time by 15 any entity or individual. Notwithstanding the visiting policy 16 of the facility, the following individuals must be permitted 17 immediate access to the resident: 18 Any representative of the federal or state 1. 19 government, including, but not limited to, representatives of the Department of Children and Family Services, the Department 20 of Health, the Agency for Health Care Administration, the 21 Office of the Attorney General, and the Department of Elderly 22 23 Affairs; any law enforcement officer; members of the state or local district ombudsman council; and the resident's 24 25 individual physician. 26 2. Subject to the resident's right to deny or withdraw 27 consent, immediate family or other relatives of the resident. 28 29 The facility must allow representatives of the State Long-Term 30 Care Ombudsman Council to examine a resident's clinical 31 207 CODING: Words stricken are deletions; words underlined are additions.

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records with the permission of the resident or the resident's
 legal representative and consistent with state law.

3 The licensee for each nursing home shall orally (2) 4 inform the resident of the resident's rights and provide a 5 copy of the statement required by subsection (1) to each resident or the resident's legal representative at or before 6 7 the resident's admission to a facility. The licensee shall provide a copy of the resident's rights to each staff member 8 9 of the facility. Each such licensee shall prepare a written plan and provide appropriate staff training to implement the 10 provisions of this section. The written statement of rights 11 12 must include a statement that a resident may file a complaint 13 with the agency or local district ombudsman council. The 14 statement must be in boldfaced type and shall include the 15 name, address, and telephone numbers of the local district ombudsman council and adult abuse registry where complaints 16 17 may be lodged.

18 (3) Any violation of the resident's rights set forth 19 in this section shall constitute grounds for action by the agency under the provisions of s. 400.102. In order to 20 determine whether the licensee is adequately protecting 21 22 residents' rights, the annual inspection of the facility shall 23 include private informal conversations with a sample of residents to discuss residents' experiences within the 24 facility with respect to rights specified in this section and 25 26 general compliance with standards, and consultation with the 27 ombudsman council in the local district in which the nursing home is located. 28

29 Section 138. Subsections (8), (9), (11), (12), (13), 30 and (14) of section 400.0255, Florida Statutes, are amended to 31 read:

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400.0255 Resident transfer or discharge; requirements
 and procedures; hearings.--

3 The notice required by subsection (7) must be in (8) 4 writing and must contain all information required by state and 5 federal law, rules, or regulations applicable to Medicaid or 6 Medicare cases. The agency shall develop a standard document 7 to be used by all facilities licensed under this part for 8 purposes of notifying residents of a discharge or transfer. 9 Such document must include a means for a resident to request the local district long-term care ombudsman council to review 10 the notice and request information about or assistance with 11 12 initiating a fair hearing with the department's Office of Appeals Hearings. In addition to any other pertinent 13 14 information included, the form shall specify the reason allowed under federal or state law that the resident is being 15 discharged or transferred, with an explanation to support this 16 action. Further, the form shall state the effective date of 17 the discharge or transfer and the location to which the 18 19 resident is being discharged or transferred. The form shall clearly describe the resident's appeal rights and the 20 procedures for filing an appeal, including the right to 21 22 request the local district ombudsman council to review the 23 notice of discharge or transfer. A copy of the notice must be placed in the resident's clinical record, and a copy must be 24 25 transmitted to the resident's legal guardian or representative 26 and to the local district ombudsman council.

(9) A resident may request that the <u>local</u> district
ombudsman council review any notice of discharge or transfer
given to the resident. When requested by a resident to review
a notice of discharge or transfer, the <u>local</u> district
ombudsman council shall do so within 7 days after receipt of

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the request. The nursing home administrator, or the 1 administrator's designee, must forward the request for review 2 3 contained in the notice to the local district ombudsman 4 council within 24 hours after such request is submitted. 5 Failure to forward the request within 24 hours after the request is submitted shall toll the running of the 30-day б 7 advance notice period until the request has been forwarded. (11) Notwithstanding paragraph (10)(b), an emergency 8 9 discharge or transfer may be implemented as necessary pursuant to state or federal law during the period of time after the 10 notice is given and before the time a hearing decision is 11 12 rendered. Notice of an emergency discharge or transfer to the 13 resident, the resident's legal guardian or representative, and 14 the local district ombudsman council if requested pursuant to 15 subsection (9) must be by telephone or in person. This notice shall be given before the transfer, if possible, or as soon 16 17 thereafter as practicable. A local district ombudsman council conducting a review under this subsection shall do so within 18 19 24 hours after receipt of the request. The resident's file 20 must be documented to show who was contacted, whether the contact was by telephone or in person, and the date and time 21 of the contact. If the notice is not given in writing, written 22 23 notice meeting the requirements of subsection (8) must be 24 given the next working day.

(12) After receipt of any notice required under this section, the <u>local</u> district ombudsman council may request a private informal conversation with a resident to whom the notice is directed, and, if known, a family member or the resident's legal guardian or designee, to ensure that the facility is proceeding with the discharge or transfer in accordance with the requirements of this section. If

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2000 Legislature CS for SB 358, 1st Engrossed requested, the local district ombudsman council shall assist 1 2 the resident with filing an appeal of the proposed discharge 3 or transfer. 4 (13) The following persons must be present at all 5 hearings authorized under this section: 6 (a) The resident, or the resident's legal 7 representative or designee. 8 (b) The facility administrator, or the facility's 9 legal representative or designee. 10 A representative of the $\underline{local} \ \underline{district} \ long-term \ care$ 11 12 ombudsman council may be present at all hearings authorized by this section. 13 14 (14) In any hearing under this section, the following 15 information concerning the parties shall be confidential and 16 exempt from the provisions of s. 119.07(1): 17 (a) Names and addresses. 18 (b) Medical services provided. 19 (c) Social and economic conditions or circumstances. (d) Evaluation of personal information. 20 21 (e) Medical data, including diagnosis and past history 22 of disease or disability. (f) Any information received verifying income 23 eligibility and amount of medical assistance payments. 24 Income 25 information received from the Social Security Administration 26 or the Internal Revenue Service must be safeguarded according 27 to the requirements of the agency that furnished the data. 28 29 The exemption created by this subsection does not prohibit access to such information by a local district long-term care 30 ombudsman council upon request, by a reviewing court if such 31 211

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information is required to be part of the record upon 1 2 subsequent review, or as specified in s. 24(a), Art. I of the 3 State Constitution. 4 Section 139. Subsection (1) of section 400.19, Florida 5 Statutes, is amended to read: 6 400.19 Right of entry and inspection .--7 (1) The agency and any duly designated officer or 8 employee thereof or a member of the State Long-Term Care 9 Ombudsman Council or the local district long-term care ombudsman council shall have the right to enter upon and into 10 the premises of any facility licensed pursuant to this part, 11 12 or any distinct nursing home unit of a hospital licensed under chapter 395 or any freestanding facility licensed under 13 14 chapter 395 that provides extended care or other long-term 15 care services, at any reasonable time in order to determine the state of compliance with the provisions of this part and 16 17 rules in force pursuant thereto. The right of entry and inspection shall also extend to any premises which the agency 18 19 has reason to believe is being operated or maintained as a facility without a license, but no such entry or inspection of 20 any premises shall be made without the permission of the owner 21 or person in charge thereof, unless a warrant is first 22 23 obtained from the circuit court authorizing same. Any application for a facility license or renewal thereof, made 24 pursuant to this part, shall constitute permission for and 25 26 complete acquiescence in any entry or inspection of the premises for which the license is sought, in order to 27 facilitate verification of the information submitted on or in 28 29 connection with the application; to discover, investigate, and determine the existence of abuse or neglect; or to elicit, 30 receive, respond to, and resolve complaints. The agency shall, 31 212

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within 60 days after receipt of a complaint made by a resident 1 or resident's representative, complete its investigation and 2 3 provide to the complainant its findings and resolution. 4 Section 140. Subsection (1) of section 400.191, 5 Florida Statutes, is amended to read: 6 400.191 Availability, distribution, and posting of 7 reports and records.--8 (1) The agency shall provide information to the public 9 about all of the licensed nursing home facilities operating in the state. The agency shall, within 60 days after an annual 10 inspection visit or within 30 days after any interim visit to 11 12 a facility, send copies of the inspection reports to the local district long-term care ombudsman council, the agency's local 13 14 office, and a public library or the county seat for the county 15 in which the facility is located. Section 141. Subsection (6) and paragraph (c) of 16 17 subsection (7) of section 400.23, Florida Statutes, are 18 amended to read: 19 400.23 Rules; evaluation and deficiencies; licensure 20 status.--21 (6) Prior to conducting a survey of the facility, the 22 survey team shall obtain a copy of the local district 23 long-term care ombudsman council report on the facility. Problems noted in the report shall be incorporated into and 24 followed up through the agency's inspection process. This 25 26 procedure does not preclude the local district nursing home 27 and long-term care facility ombudsman council from requesting the agency to conduct a followup visit to the facility. 28 29 (7) The agency shall, at least every 15 months, evaluate all nursing home facilities and make a determination 30 as to the degree of compliance by each licensee with the 31 213 CODING: Words stricken are deletions; words underlined are additions.

established rules adopted under this part as a basis for 1 assigning a licensure status to that facility. The agency 2 3 shall base its evaluation on the most recent inspection 4 report, taking into consideration findings from other official 5 reports, surveys, interviews, investigations, and inspections. The agency shall assign a licensure status of standard or б 7 conditional to each nursing home. (c) In evaluating the overall quality of care and 8 9 services and determining whether the facility will receive a conditional or standard license, the agency shall consider the 10 needs and limitations of residents in the facility and the 11 12 results of interviews and surveys of a representative sampling of residents, families of residents, ombudsman council members 13 14 in the planning and service area district in which the 15 facility is located, guardians of residents, and staff of the 16 nursing home facility. 17 Section 142. Subsection (13) of section 400.419, Florida Statutes, is amended to read: 18 19 400.419 Violations; administrative fines.--20 (13) The agency shall develop and disseminate an annual list of all facilities sanctioned or fined \$5,000 or 21 more for violations of state standards, the number and class 22 23 of violations involved, the penalties imposed, and the current status of cases. The list shall be disseminated, at no charge, 24 to the Department of Elderly Affairs, the Department of 25 26 Health, the Department of Children and Family Services, the 27 area agencies on aging, the Statewide Human Rights Advocacy Committee, and the state and local district nursing home 28 29 ombudsman councils. The Department of Children and Family Services shall disseminate the list to service providers under 30 contract to the department who are responsible for referring 31 214

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persons to a facility for residency. The agency may charge a 1 fee commensurate with the cost of printing and postage to 2 other interested parties requesting a copy of this list. 3 4 Section 143. Subsection (2) of section 400.428, 5 Florida Statutes, is amended to read: 6 400.428 Resident bill of rights.--7 (2) The administrator of a facility shall ensure that a written notice of the rights, obligations, and prohibitions 8 9 set forth in this part is posted in a prominent place in each facility and read or explained to residents who cannot read. 10 This notice shall include the name, address, and telephone 11 12 numbers of the local district ombudsman council and adult 13 abuse registry and, when applicable, the Advocacy Center for 14 Persons with Disabilities, Inc., and the district human rights The 15 advocacy committee, where complaints may be lodged. facility must ensure a resident's access to a telephone to 16 17 call the local district ombudsman council, adult abuse registry, Advocacy Center for Persons with Disabilities, Inc., 18 19 and district human rights advocacy committee. 20 Section 144. Section 400.434, Florida Statutes, is 21 amended to read: 22 400.434 Right of entry and inspection. -- Any duly 23 designated officer or employee of the department, the Department of Children and Family Services, the agency, the 24 state or local fire marshal, or a member of the state or local 25 26 district long-term care ombudsman council shall have the right 27 to enter unannounced upon and into the premises of any facility licensed pursuant to this part in order to determine 28 the state of compliance with the provisions of this part and 29 of rules or standards in force pursuant thereto. The right of 30 entry and inspection shall also extend to any premises which 31 215

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the agency has reason to believe is being operated or 1 maintained as a facility without a license; but no such entry 2 3 or inspection of any premises may be made without the 4 permission of the owner or person in charge thereof, unless a 5 warrant is first obtained from the circuit court authorizing such entry. The warrant requirement shall extend only to a 6 7 facility which the agency has reason to believe is being 8 operated or maintained as a facility without a license. Any 9 application for a license or renewal thereof made pursuant to this part shall constitute permission for, and complete 10 acquiescence in, any entry or inspection of the premises for 11 12 which the license is sought, in order to facilitate verification of the information submitted on or in connection 13 14 with the application; to discover, investigate, and determine 15 the existence of abuse or neglect; or to elicit, receive, respond to, and resolve complaints. Any current valid license 16 17 shall constitute unconditional permission for, and complete acquiescence in, any entry or inspection of the premises by 18 19 authorized personnel. The agency shall retain the right of entry and inspection of facilities that have had a license 20 revoked or suspended within the previous 24 months, to ensure 21 22 that the facility is not operating unlawfully. However, before 23 entering the facility, a statement of probable cause must be filed with the director of the agency, who must approve or 24 disapprove the action within 48 hours. Probable cause shall 25 26 include, but is not limited to, evidence that the facility 27 holds itself out to the public as a provider of personal care services or the receipt of a complaint by the long-term care 28 29 ombudsman council about the facility. Section 145. Subsection (2) of section 400.435, 30

31 Florida Statutes, is amended to read:

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1 400.435 Maintenance of records; reports.--2 (2) Within 60 days after the date of the biennial 3 inspection visit or within 30 days after the date of any 4 interim visit, the agency shall forward the results of the 5 inspection to the local district ombudsman council in whose 6 planning and service area, as defined in part II, the facility 7 is located; to at least one public library or, in the absence 8 of a public library, the county seat in the county in which 9 the inspected assisted living facility is located; and, when appropriate, to the district adult services and district 10 alcohol, drug abuse, and mental health program offices. 11 12 Section 146. Paragraph (i) of subsection (1) and 13 subsection (5) of section 400.4415, Florida Statutes, are 14 amended to read: 15 400.4415 Assisted living facilities advisory 16 committee.--17 (1) There is created the assisted living facilities 18 advisory committee, which shall assist the agency in 19 developing and implementing a pilot rating system for facilities. The committee shall consist of nine members who 20 are to be appointed by, and report directly to, the director 21 22 of the agency. The membership is to include: 23 (i) One consumer representative from a local district long-term care ombudsman council. 24 (5) In determining the rating and evaluating the 25 26 overall quality of care and services, the agency shall consider the needs and limitations of residents in the 27 facility and the results of interviews and surveys of a 28 29 representative sampling of residents, families of residents, 30 long-term care ombudsman council members in the planning and 31 217 CODING: Words stricken are deletions; words underlined are additions.

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service area district in which the facility is located, 1 2 guardians of residents, and staff of the facility. 3 Section 147. Subsection (7) of section 400.619, 4 Florida Statutes, is amended to read: 5 400.619 Licensure application and renewal.--6 (7) Access to a licensed adult family-care home must 7 be provided at reasonable times for the appropriate officials 8 of the department, the Department of Health, the Department of 9 Children and Family Services, the agency, and the State Fire Marshal, who are responsible for the development and 10 maintenance of fire, health, sanitary, and safety standards, 11 12 to inspect the facility to assure compliance with these standards. In addition, access to a licensed adult 13 14 family-care home must be provided at reasonable times for the 15 local district long-term care ombudsman council. Section 148. Subsection (2) of section 400.62, Florida 16 17 Statutes, is amended to read: 400.628 Residents' bill of rights.--18 19 (2) The provider shall ensure that residents and their 20 legal representatives are made aware of the rights, obligations, and prohibitions set forth in this part. 21 22 Residents must also be given the names, addresses, and 23 telephone numbers of the local district ombudsman council and the adult abuse registry where they may lodge complaints. 24 Section 149. There is hereby appropriated from the 25 26 General Revenue Fund to the long-term care ombudsman program within the Department of Elderly Affairs the sum of \$40,000 in 27 28 nonrecurring funds to be used for training members of the 29 state and local long-term care ombudsman councils. Section 150. There is hereby appropriated from the 30 General Revenue Fund to the long-term care ombudsman program 31 218

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within the Department of Elderly Affairs the sum of \$40,000 in 1 2 nonrecurring funds to be used for materials to educate 3 residents of long-term care facilities and their families and 4 visitors, facility staff, and the general public about the 5 ombudsman program and to encourage such persons to seek 6 assistance from the long-term care ombudsman program. 7 Section 39.407, Florida Statutes, is Section 151. 8 amended to read: 9 39.407 Medical, psychiatric, and psychological examination and treatment of child; physical or mental 10 examination of parent or person requesting custody of child .--11 12 (1) When any child is removed from the home and maintained in an out-of-home placement, the department is 13 14 authorized to have a medical screening performed on the child without authorization from the court and without consent from 15 a parent or legal custodian. Such medical screening shall be 16 17 performed by a licensed health care professional and shall be to examine the child for injury, illness, and communicable 18 19 diseases and to determine the need for immunization. The department shall by rule establish the invasiveness of the 20 medical procedures authorized to be performed under this 21 subsection. In no case does this subsection authorize the 22 23 department to consent to medical treatment for such children. When the department has performed the medical 24 (2) screening authorized by subsection (1), or when it is 25 26 otherwise determined by a licensed health care professional that a child who is in an out-of-home placement, but who has 27 not been committed to the department, is in need of medical 28 29 treatment, including the need for immunization, consent for 30 medical treatment shall be obtained in the following manner: 31 219

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(a)1. Consent to medical treatment shall be obtained 1 2 from a parent or legal custodian of the child; or 3 2. A court order for such treatment shall be obtained. 4 (b) If a parent or legal custodian of the child is 5 unavailable and his or her whereabouts cannot be reasonably ascertained, and it is after normal working hours so that a 6 7 court order cannot reasonably be obtained, an authorized agent of the department shall have the authority to consent to 8 9 necessary medical treatment, including immunization, for the child. The authority of the department to consent to medical 10 treatment in this circumstance shall be limited to the time 11 12 reasonably necessary to obtain court authorization. 13 (c) If a parent or legal custodian of the child is 14 available but refuses to consent to the necessary treatment, 15 including immunization, a court order shall be required unless the situation meets the definition of an emergency in s. 16 17 743.064 or the treatment needed is related to suspected abuse, abandonment, or neglect of the child by a parent, caregiver, 18 19 or legal custodian. In such case, the department shall have 20 the authority to consent to necessary medical treatment. This authority is limited to the time reasonably necessary to 21 obtain court authorization. 22 23 24 In no case shall the department consent to sterilization, abortion, or termination of life support. 25 26 (3)(a) A judge may order a child in an out-of-home 27 placement to be examined by a licensed health care 28 professional. 29 (b) The judge may also order such child to be evaluated by a psychiatrist or a psychologist, by a district 30 school board educational needs assessment team, or, if a 31 220 CODING: Words stricken are deletions; words underlined are additions.

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developmental disability is suspected or alleged, by the 1 developmental disability diagnostic and evaluation team of the 2 3 department. If it is necessary to place a child in a 4 residential facility for such evaluation, then the criteria 5 and procedure established in s. 394.463(2) or chapter 393 6 shall be used, whichever is applicable. 7 (c) The judge may also order such child to be 8 evaluated by a district school board educational needs 9 assessment team. The educational needs assessment provided by the district school board educational needs assessment team 10 shall include, but not be limited to, reports of intelligence 11 12 and achievement tests, screening for learning disabilities and other handicaps, and screening for the need for alternative 13 14 education as defined in s. 230.23. (4) A judge may order a child in an out-of-home 15 placement to be treated by a licensed health care professional 16 17 based on evidence that the child should receive treatment. The judge may also order such child to receive mental health 18 19 or developmental disabilities retardation services from a psychiatrist, psychologist, or other appropriate service 20 provider. Except as provided in subsection (5), if it is 21 22 necessary to place the child in a residential facility for 23 such services, then the procedures and criteria established in s. 394.467 or chapter 393 shall be used, whichever is 24 applicable. A child may be provided developmental disabilities 25 26 or mental health or retardation services in emergency 27 situations, pursuant to the procedures and criteria contained in s. 394.463(1) or chapter 393, whichever is applicable. 28 29 (5) Children who are in the legal custody of the 30 department may be placed by the department in a residential treatment center licensed under s. 394.875 or a hospital 31 221

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licensed under chapter 395 for residential mental health 1 2 treatment only pursuant to this section or may be placed by 3 the court in accordance with an order of involuntary 4 examination or involuntary placement entered pursuant to s. 5 394.463 or s. 394.467. All children placed in a residential 6 treatment program under this subsection must have a guardian 7 ad litem appointed. 8 (a) As used in this subsection, the term: 9 1. "Residential treatment" means placement for observation, diagnosis, or treatment of an emotional 10 disturbance in a residential treatment center licensed under 11 12 s. 394.875 or a hospital licensed under chapter 395. 13 2. "Least-restrictive alternative" means the treatment 14 and conditions of treatment that, separately and in combination, are no more intrusive or restrictive of freedom 15 than reasonably necessary to achieve a substantial therapeutic 16 17 benefit or to protect the child or adolescent or others from physical injury. 18 19 3. "Suitable for residential treatment" or 20 "suitability" means a determination concerning a child or adolescent with an emotional disturbance as defined in s. 21 394.492(5) or a serious emotional disturbance as defined in s. 22 23 394.492(6) that each of the following criteria is met: a. The child requires residential treatment. 24 b. The child is in need of a residential treatment 25 26 program and is expected to benefit from mental health 27 treatment. c. An appropriate, less restrictive alternative to 28 29 residential treatment is unavailable. (b) Whenever the department believes that a child in 30 its legal custody is emotionally disturbed and may need 31 222

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residential treatment, an examination and suitability 1 assessment must be conducted by a qualified evaluator who is 2 3 appointed by the Agency for Health Care Administration. This 4 suitability assessment must be completed before the placement 5 of the child in a residential treatment center for emotionally 6 disturbed children and adolescents or a hospital. The 7 qualified evaluator must be a psychiatrist or a psychologist 8 licensed in Florida who has at least 3 years of experience in 9 the diagnosis and treatment of serious emotional disturbances in children and adolescents and who has no actual or perceived 10 conflict of interest with any inpatient facility or 11 12 residential treatment center or program. 13 (c) Before a child is admitted under this subsection, 14 the child shall be assessed for suitability for residential 15 treatment by a qualified evaluator who has conducted a personal examination and assessment of the child and has made 16 17 written findings that: The child appears to have an emotional disturbance 18 1. 19 serious enough to require residential treatment and is 20 reasonably likely to benefit from the treatment. 21 2. The child has been provided with a clinically appropriate explanation of the nature and purpose of the 22 23 treatment. 3. All available modalities of treatment less 24 restrictive than residential treatment have been considered, 25 and a less restrictive alternative that would offer comparable 26 27 benefits to the child is unavailable. 28 29 A copy of the written findings of the evaluation and 30 suitability assessment must be provided to the department and 31 223 CODING: Words stricken are deletions; words underlined are additions.

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to the guardian ad litem, who shall have the opportunity to 1 2 discuss the findings with the evaluator. 3 (d) Immediately upon placing a child in a residential 4 treatment program under this section, the department must 5 notify the guardian ad litem and the court having jurisdiction 6 over the child and must provide the guardian ad litem and the 7 court with a copy of the assessment by the qualified evaluator. 8 9 (e)1. Within 10 days after the admission of a child to a residential treatment program, the director of the 10 residential treatment program or the director's designee must 11 12 ensure that an individualized plan of treatment has been 13 prepared by the program and has been explained to the child, 14 to the department and to the guardian ad litem, and submitted 15 to the department. The child must be involved in the 16 preparation of the plan to the maximum feasible extent 17 consistent with his or her ability to understand and participate, and the guardian ad litem and the child's foster 18 19 parents must be involved to the maximum extent consistent with 20 the child's treatment needs. The plan must include a preliminary plan for residential treatment and aftercare upon 21 completion of residential treatment. The plan must include 22 23 specific behavioral and emotional goals against which the success of the residential treatment may be measured. A copy 24 of the plan must be provided to the child, to the guardian ad 25 26 litem, and to the department. (f) Within 30 days after admission, the residential 27 treatment program must review the appropriateness and 28 29 suitability of the child's placement in the program. The residential treatment program must determine whether the child 30 is receiving benefit towards the treatment goals and whether 31 2.2.4

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the child could be treated in a less restrictive treatment 1 2 program. The residential treatment program shall prepare a 3 written report of its findings and submit the report to the guardian ad litem and to the department. The department must 4 5 submit the report to the court. The report must include a 6 discharge plan for the child. The residential treatment 7 program must continue to evaluate the child's treatment 8 progress every 30 days thereafter and must include its 9 findings in a written report submitted to the department. The department may not reimburse a facility until the facility has 10 submitted every written report that is due. 11 12 (g)1. The department must submit, at the beginning of 13 each month, to the court having jurisdiction over the child a 14 written report regarding the child's progress towards 15 achieving the goals specified in the individualized plan of 16 treatment. 17 2. The court must conduct a hearing to review the status of the child's residential treatment plan no later than 18 19 3 months after the child's admission to the residential 20 treatment program. An independent review of the child's progress towards achieving the goals and objectives of the 21 treatment plan must be completed by a qualified evaluator and 22 23 submitted to the court before its 3-month review. 3. For any child in residential treatment at the time 24 a judicial review is held pursuant to s. 39.701, the child's 25 26 continued placement in residential treatment must be a subject 27 of the judicial review. 4. If at any time the court determines that the child 28 29 is not suitable for continued residential treatment, the court 30 shall order the department to place the child in the least 31 225

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restrictive setting that is best suited to meet his or her 1 2 needs. (h) After the initial 3-month review, the court must 3 4 conduct a review of the child's residential treatment plan 5 every 90 days. 6 The department must adopt rules for implementing (i) 7 timeframes for the completion of suitability assessments by qualified evaluators and a procedure that includes timeframes 8 9 for completing the 3-month independent review by the qualified 10 evaluators of the child's progress towards achieving the goals and objectives of the treatment plan which review must be 11 12 submitted to the court. The Agency for Health Care 13 Administration must adopt rules for the registration of 14 qualified evaluators, the procedure for selecting the 15 evaluators to conduct the reviews required under this section, and a reasonable, cost-efficient fee schedule for qualified 16 17 evaluators. (6)(5) When a child is in an out-of-home placement, a 18 19 licensed health care professional shall be immediately called if there are indications of physical injury or illness, or the 20 child shall be taken to the nearest available hospital for 21 22 emergency care. 23 (7)(6) Except as otherwise provided herein, nothing in this section shall be deemed to eliminate the right of a 24 parent, legal custodian, or the child to consent to 25 26 examination or treatment for the child. 27 (8)(7) Except as otherwise provided herein, nothing in this section shall be deemed to alter the provisions of s. 28 29 743.064. (9) (8) A court shall not be precluded from ordering 30 services or treatment to be provided to the child by a duly 31 226 CODING: Words stricken are deletions; words underlined are additions. ENROLLED 2000 Legislature

accredited practitioner who relies solely on spiritual means
 for healing in accordance with the tenets and practices of a
 church or religious organization, when required by the child's
 health and when requested by the child.

5 <u>(10)</u>(9) Nothing in this section shall be construed to 6 authorize the permanent sterilization of the child unless such 7 sterilization is the result of or incidental to medically 8 necessary treatment to protect or preserve the life of the 9 child.

10 (11)(10) For the purpose of obtaining an evaluation or 11 examination, or receiving treatment as authorized pursuant to 12 this section, no child alleged to be or found to be dependent 13 shall be placed in a detention home or other program used 14 primarily for the care and custody of children alleged or 15 found to have committed delinquent acts.

16 (12) (11) The parents or legal custodian of a child in 17 an out-of-home placement remain financially responsible for the cost of medical treatment provided to the child even if 18 19 either one or both of the parents or if the legal custodian did not consent to the medical treatment. After a hearing, the 20 court may order the parents or legal custodian, if found able 21 to do so, to reimburse the department or other provider of 22 23 medical services for treatment provided.

24 (13)(12) Nothing in this section alters the authority 25 of the department to consent to medical treatment for a 26 dependent child when the child has been committed to the 27 department and the department has become the legal custodian 28 of the child.

29 <u>(14)(13)</u> At any time after the filing of a shelter
30 petition or petition for dependency, when the mental or
31 physical condition, including the blood group, of a parent,

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caregiver, legal custodian, or other person requesting custody 1 of a child is in controversy, the court may order the person 2 3 to submit to a physical or mental examination by a qualified professional. The order may be made only upon good cause 4 5 shown and pursuant to notice and procedures as set forth by the Florida Rules of Juvenile Procedure. 6 7 Section 152. Section 394.4785, Florida Statutes, is 8 amended to read: 9 394.4785 Children and adolescents Minors; admission and placement in mental facilities.--10 A child or adolescent as defined in s. 394.492 may 11 (1) not be admitted to a state-owned or state-operated mental 12 health treatment facility. A child may be admitted pursuant to 13 14 s. 394.4625 or s. 394.467 to a crisis stabilization unit or a 15 residential treatment center licensed under chapter 394 or a hospital licensed under chapter 395. The treatment center, 16 17 unit, or hospital must provide the least-restrictive available treatment that is appropriate to the individual needs of the 18 19 child or adolescent and must adhere to the guiding principles, 20 system of care, and service planning provisions contained in 21 part III of chapter 394. (a) A minor who is admitted to a state mental hospital 22 and placed in the general population or in a specialized unit 23 for children or adolescents shall reside in living quarters 24 separate from adult patients, and a minor who has not attained 25 26 the age of 14 shall reside in living quarters separate from 27 minors who are 14 years of age or older. (2)(b) A person minor under the age of 14 who is 28 29 admitted to any hospital licensed pursuant to chapter 395 may shall not be admitted to a bed in a room or ward with an adult 30 patient in a mental health unit or share common areas with an 31 228 CODING: Words stricken are deletions; words underlined are additions. ENROLLED 2000 Legislature

adult patient in a mental health unit. However, a person 1 minor 14 years of age or older may be admitted to a bed in a 2 3 room or ward in the mental health unit with an adult if the 4 admitting physician documents in the case record that such 5 placement is medically indicated or for reasons of safety. Such placement shall be reviewed by the attending physician or б 7 a designee or on-call physician each day and documented in the 8 case record.

9 (2) In all cases involving the admission of minors to 10 a state mental hospital, the case record shall document that a qood faith effort was made to place the minor in a less 11 12 restrictive form of treatment. Admission to a state mental hospital shall be regarded as the last and only treatment 13 14 option available. Notwithstanding the provision of paragraph 15 (1)(a), an individual under the age of 18 may be housed in the general population if the hospital multidisciplinary treatment 16 17 and rehabilitation team has reviewed the patient and has documented in the case record that such placement is necessary 18 19 for reasons of safety. Such patients placed in the general 20 population must be reviewed by this team every 30 days and 21 recertified as appropriate for placement in the general 22 population. 23 Section 153. Present subsections (18), (19), and (20)

of section 394.67, Florida Statutes, are redesignated as 24 subsections (19), (20), and (21), respectively, and a new 25 26 subsection (18) is added to that section to read: 394.67 Definitions.--As used in this part, the term: 27 28 (18) "Residential treatment center for children and 29 adolescents" means a 24-hour residential program, including a therapeutic group home, which provides mental health services 30 to emotionally disturbed children or adolescents as defined in 31

s. 394.492(5) or (6) and which is a private for-profit or 1 2 not-for-profit corporation under contract with the department 3 which offers a variety of treatment modalities in a more restrictive setting. 4 Section 154. Section 394.875, Florida Statutes, is 5 6 amended to read: 7 394.875 Crisis stabilization units, and residential treatment facilities, and residential treatment centers for 8 9 children and adolescents; authorized services; license required; penalties.--10 (1)(a) The purpose of a crisis stabilization unit is 11 12 to stabilize and redirect a client to the most appropriate and least restrictive community setting available, consistent with 13 the client's needs. Crisis stabilization units may screen, 14 assess, and admit for stabilization persons who present 15 themselves to the unit and persons who are brought to the unit 16 under s. 394.463. Clients may be provided 24-hour 17 observation, medication prescribed by a physician or 18 19 psychiatrist, and other appropriate services. Crisis stabilization units shall provide services regardless of the 20 client's ability to pay and shall be limited in size to a 21 maximum of 30 beds. 22 23 (b) The purpose of a residential treatment facility is to be a part of a comprehensive treatment program for mentally 24 ill individuals in a community-based residential setting. 25 26 (c) The purpose of a residential treatment center for 27 children and adolescents is to provide mental health 28 assessment and treatment services pursuant to ss. 394.491, 29 394.495, and 394.496 to children and adolescents who meet the target population criteria specified in s. 394.493(1)(a), (b), 30 31 or (c). 230

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1 It is unlawful for any entity to hold itself out (2) 2 as a crisis stabilization unit, or a residential treatment 3 facility, or a residential treatment center for children and 4 adolescents, or to act as a crisis stabilization unit, or a 5 residential treatment facility, or a residential treatment center for children and adolescents, unless it is licensed by б 7 the agency pursuant to this chapter. (3) Any person who violates subsection (2) is guilty 8 9 of a misdemeanor of the first degree, punishable as provided in s. 775.082 or s. 775.083. 10 (4) The agency may maintain an action in circuit court 11 12 to enjoin the unlawful operation of a crisis stabilization unit, or a residential treatment facility, or a residential 13 14 treatment center for children and adolescents if the agency first gives the violator 14 days' notice of its intention to 15 maintain such action and if the violator fails to apply for 16 17 licensure within such 14-day period. 18 (5) Subsection (2) does not apply to: 19 (a) Homes for special services licensed under chapter 20 400; or 21 (b) Nursing homes licensed under chapter 400. + or 22 (c) Comprehensive transitional education programs 23 Residential child caring facilities licensed under s. 393.067 s. 409.175. 24 25 (6) The department, in consultation with the agency, 26 may establish multiple license classifications for residential treatment facilities. 27 28 (7) The agency may not issue a license to a crisis 29 stabilization unit unless the unit receives state mental 30 health funds and is affiliated with a designated public 31 receiving facility. 231

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The agency may issue a license for a crisis 1 (8) 2 stabilization unit or short-term residential treatment 3 facility, certifying the number of authorized beds for such 4 facility as indicated by existing need and available 5 appropriations. The agency may disapprove an application for such a license if it determines that a facility should not be 6 7 licensed pursuant to the provisions of this chapter. Any facility operating beds in excess of those authorized by the 8 9 agency shall, upon demand of the agency, reduce the number of beds to the authorized number, forfeit its license, or provide 10 evidence of a license issued pursuant to chapter 395 for the 11 12 excess beds.

(9) A children's crisis stabilization unit which does 13 14 not exceed 20 licensed beds and which provides separate facilities or a distinct part of a facility, separate 15 16 staffing, and treatment exclusively for minors may be located 17 on the same premises as a crisis stabilization unit serving adults. The department, in consultation with the agency, shall 18 19 adopt rules governing facility construction, staffing and 20 licensure requirements, and the operation of such units for minors. 21

(10) The department, in consultation with the agency, 22 23 must adopt rules governing a residential treatment center for children and adolescents which specify licensure standards 24 for: admission; length of stay; program and staffing; 25 26 discharge and discharge planning; treatment planning; seclusion, restraints, and time-out; rights of patients under 27 s. 394.459; use of psychotropic medications; and standards for 28 29 the operation of such centers. (11)(10) Notwithstanding the provisions of subsection 30 (8), crisis stabilization units may not exceed their licensed 31 232 CODING: Words stricken are deletions; words underlined are additions.

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capacity by more than 10 percent, nor may they exceed their 1 2 licensed capacity for more than 3 consecutive working days or 3 for more than 7 days in 1 month. 4 (12)(11) Notwithstanding the other provisions of this 5 section, any facility licensed under chapters 396 and 397 for 6 detoxification, residential level I care, and outpatient 7 treatment may elect to license concurrently all of the beds at 8 such facility both for that purpose and as a long-term 9 residential treatment facility pursuant to this section, if all of the following conditions are met: 10 The licensure application is received by the 11 (a) 12 department prior to January 1, 1993. 13 (b) On January 1, 1993, the facility was licensed 14 under chapters 396 and 397 as a facility for detoxification, residential level I care, and outpatient treatment of 15 16 substance abuse. 17 (c) The facility restricted its practice to the treatment of law enforcement personnel for a period of at 18 19 least 12 months beginning after January 1, 1992. (d) The number of beds to be licensed under chapter 20 394 is equal to or less than the number of beds licensed under 21 chapters 396 and 397 as of January 1, 1993. 22 23 (e) The licensee agrees in writing to a condition placed upon the license that the facility will limit its 24 treatment exclusively to law enforcement personnel and their 25 26 immediate families who are seeking admission on a voluntary 27 basis and who are exhibiting symptoms of posttraumatic stress disorder or other mental health problems, including drug or 28 29 alcohol abuse, which are directly related to law enforcement work and which are amenable to verbal treatment therapies; the 30 licensee agrees to coordinate the provision of appropriate 31 233

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1 postresidential care for discharged individuals; and the 2 licensee further agrees in writing that a failure to meet any 3 condition specified in this paragraph shall constitute grounds 4 for a revocation of the facility's license as a residential 5 treatment facility.

6 (f) The licensee agrees that the facility will meet 7 all licensure requirements for a residential treatment 8 facility, including minimum standards for compliance with 9 lifesafety requirements, except those licensure requirements 10 which are in express conflict with the conditions and other 11 provisions specified in this subsection.

(g) The licensee agrees that the conditions stated in
this subsection must be agreed to in writing by any person
acquiring the facility by any means.

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16 Any facility licensed under this subsection is not required to 17 provide any services to any persons except those included in 18 the specified conditions of licensure, and is exempt from any 19 requirements related to the 60-day or greater average length 20 of stay imposed on community-based residential treatment 21 facilities otherwise licensed under this chapter.

22 (13)(12) Each applicant for licensure must comply with 23 the following requirements:

(a) Upon receipt of a completed, signed, and dated 24 application, the agency shall require background screening, in 25 26 accordance with the level 2 standards for screening set forth 27 in chapter 435, of the managing employee and financial officer, or other similarly titled individual who is 28 29 responsible for the financial operation of the facility, including billings for client care and services. The applicant 30 must comply with the procedures for level 2 background 31

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1 screening as set forth in chapter 435, as well as the 2 requirements of s. 435.03(3).

3 (b) The agency may require background screening of any
4 other individual who is an applicant if the agency has
5 probable cause to believe that he or she has been convicted of
6 a crime or has committed any other offense prohibited under
7 the level 2 standards for screening set forth in chapter 435.

8 (c) Proof of compliance with the level 2 background 9 screening requirements of chapter 435 which has been submitted 10 within the previous 5 years in compliance with any other 11 health care licensure requirements of this state is acceptable 12 in fulfillment of the requirements of paragraph (a).

13 (d) A provisional license may be granted to an 14 applicant when each individual required by this section to 15 undergo background screening has met the standards for the 16 abuse registry background check and the Department of Law 17 Enforcement background check, but the agency has not yet received background screening results from the Federal Bureau 18 19 of Investigation, or a request for a disqualification exemption has been submitted to the agency as set forth in 20 chapter 435, but a response has not yet been issued. A 21 22 standard license may be granted to the applicant upon the 23 agency's receipt of a report of the results of the Federal Bureau of Investigation background screening for each 24 25 individual required by this section to undergo background 26 screening which confirms that all standards have been met, or 27 upon the granting of a disqualification exemption by the agency as set forth in chapter 435. Any other person who is 28 29 required to undergo level 2 background screening may serve in his or her capacity pending the agency's receipt of the report 30 from the Federal Bureau of Investigation. However, the person 31

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may not continue to serve if the report indicates any
 violation of background screening standards and a
 disqualification exemption has not been requested of and
 granted by the agency as set forth in chapter 435.

5 (e) Each applicant must submit to the agency, with its 6 application, a description and explanation of any exclusions, 7 permanent suspensions, or terminations of the applicant from 8 the Medicare or Medicaid programs. Proof of compliance with 9 the requirements for disclosure of ownership and control 10 interests under the Medicaid or Medicare programs shall be 11 accepted in lieu of this submission.

12 (f) Each applicant must submit to the agency a description and explanation of any conviction of an offense 13 14 prohibited under the level 2 standards of chapter 435 by a member of the board of directors of the applicant, its 15 officers, or any individual owning 5 percent or more of the 16 17 applicant. This requirement does not apply to a director of a 18 not-for-profit corporation or organization if the director 19 serves solely in a voluntary capacity for the corporation or organization, does not regularly take part in the day-to-day 20 operational decisions of the corporation or organization, 21 receives no remuneration for his or her services on the 22 corporation or organization's board of directors, and has no 23 financial interest and has no family members with a financial 24 25 interest in the corporation or organization, provided that the 26 director and the not-for-profit corporation or organization include in the application a statement affirming that the 27 director's relationship to the corporation satisfies the 28 29 requirements of this paragraph.

30 (g) A license may not be granted to an applicant if31 the applicant or managing employee has been found guilty of,

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regardless of adjudication, or has entered a plea of nolo 1 contendere or guilty to, any offense prohibited under the 2 level 2 standards for screening set forth in chapter 435, 3 4 unless an exemption from disqualification has been granted by 5 the agency as set forth in chapter 435. The agency may deny or revoke licensure if the б (h) 7 applicant: 8 1. Has falsely represented a material fact in the 9 application required by paragraph (e) or paragraph (f), or has 10 omitted any material fact from the application required by paragraph (e) or paragraph (f); or 11 12 2. Has had prior action taken against the applicant 13 under the Medicaid or Medicare program as set forth in 14 paragraph (e). 15 (i) An application for license renewal must contain 16 the information required under paragraphs (e) and (f). 17 Section 155. Paragraph (j) of subsection (2) of section 409.175, Florida Statutes, is amended to read: 18 19 409.175 Licensure of family foster homes, residential 20 child-caring agencies, and child-placing agencies.--21 (2) As used in this section, the term: 22 (j) "Residential child-caring agency" means any 23 person, corporation, or agency, public or private, other than the child's parent or legal guardian, that provides staffed 24 24-hour care for children in facilities maintained for that 25 26 purpose, regardless of whether operated for profit or whether 27 a fee is charged. Such residential child-caring agencies include, but are not limited to, maternity homes, runaway 28 29 shelters, group homes that are administered by an agency, emergency shelters that are not in private residences, and 30 wilderness camps. Residential child-caring agencies do not 31 237

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include hospitals, boarding schools, summer or recreation camps, nursing homes, or facilities operated by a governmental agency for the training, treatment, or secure care of delinquent youth, or facilities licensed under s. 393.067 or s. 394.875 or chapter 397. Section 156. Nothing in this act excuses or relieves the department of any other obligations to abused, neglected or abandoned children in its custody. Section 157. Except as otherwise provided herein, this act shall take effect September 1, 2000. CODING: Words stricken are deletions; words underlined are additions.