HOUSE AMENDMENT hbd-22 Bill No. CS/CS/HB 383 Amendment No. \_\_\_\_ (for drafter's use only) CHAMBER ACTION Senate House 1 2 3 4 5 ORIGINAL STAMP BELOW 6 7 8 9 10 Representative(s) Littlefield offered the following: 11 12 13 Amendment On page 2, line 18, through page 19, line 23, 14 remove from the bill: all of said lines 15 16 17 and insert in lieu thereof: (a) "Client" means a client as defined in s. 393.063, 18 19 s. 394.67, s. 397.311, or s. 400.960, a forensic client or 20 client as defined in s. 916.106, a child or youth as defined in s. 39.01, a child as defined in s. 827.01, a family as 21 22 defined in s. 414.0252, a participant as defined in s. 400.551, a resident as defined in s. 400.402, a Medicaid 23 24 recipient or recipient as defined in s. 409.901, a child receiving childcare as defined in s. 402.302, a disabled adult 25 as defined in s. 410.032 or s. 410.603, or a victim as defined 26 in s. 39.01 or s. 415.102 as each definition applies within 27 28 its respective chapter. 29 (b) "Client services" means services which are 30 provided to a client by a state agency or a service provider 31 operated, funded, or contracted by the state. 1 File original & 9 copies hbd0007 03/31/00 02:53 pm 00383-0061-634959

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Section 2. Section 402.165, Florida Statutes, is 1 2 amended to read: 402.165 Florida Statewide Advocacy Council Statewide 3 4 Human Rights Advocacy Committee; confidential records and 5 meetings. --(1) There is created within the Department of Children б 7 and Family Services a Florida Statewide Advocacy Council 8 Statewide Human Rights Advocacy Committee. Members of the council shall represent the interests of clients who are 9 10 served by state agencies that provide client services. The Department of Children and Family Services shall provide 11 12 administrative support and service to the statewide council 13 committee to the extent requested by the executive director 14 within available resources. The statewide council is not 15 Human Rights Advocacy Committee shall not be subject to control, supervision, or direction by the Department of 16 17 Children and Family Services in the performance of its duties. 18 The council committee shall consist of 15 residents of this 19 state citizens, one from each service area designated by the 20 statewide council district of the Department of Children and Family Services, who broadly represent the interests of the 21 public and the clients of the state agencies that provide 22 client services that department. The members shall be 23 24 representative of four five groups of state residents citizens 25 as follows: one provider who delivers elected public official; two providers who deliver client services as defined 26 27 in s. 402.164(2); two or programs to clients of the Department of Children and Family Services; four nonsalaried 28 29 representatives of nonprofit agencies or civic groups; four 30 representatives of health and rehabilitative services consumer 31 groups who are currently receiving, or have received, client 2

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services from the Department of Children and Family Services 1 2 within the past 4 years, at least one of whom must be a 3 consumer of one or more client services; and two four 4 residents of the state who do not represent any of the 5 foregoing groups, one two of whom represents the represent health-related professions and one two of whom represents б 7 represent the legal profession. In appointing the 8 representative representatives of the health-related 9 professions, the appointing authority shall give priority of 10 consideration to a physician licensed under chapter 458 or chapter 459; and, in appointing the representative 11 12 representatives of the legal profession, the appointing 13 authority shall give priority of consideration to a member in good standing of The Florida Bar. Of the remaining members, no 14 15 more than one shall be an elected official; no more than one shall be a health professional; no more than one shall be a 16 17 legal professional; no more than one shall be a provider; no more than two shall be nonsalaried representatives of 18 nonprofit agencies or civic groups; and no more than one shall 19 be an individual whose primary area of interest, experience, 20 21 or expertise is a major client group of a client services group that is not represented on the council at the time of 22 appointment.Except for the member who is an elected public 23 24 official, each member of the statewide council Human Rights 25 Advocacy Committee must have served as a member of a Florida advocacy council, with priority consideration given to an 26 27 applicant who has served a full term on a local council district human rights advocacy committee. Persons related to 28 each other by consanguinity or affinity within the third 29 degree may not serve on the statewide council Human Rights 30 31 Advocacy Committee at the same time.

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 (2) Members of the statewide <u>council</u> Human Rights
 Advocacy Committee shall be appointed to serve terms of <u>4</u> <del>3</del>
 years, retroactive to the members in office on July 1, 2000.
 A member may not serve more than two <u>full</u> consecutive terms.
 The limitation on the number of terms a member may serve
 applies without regard to whether a term was served before or after October 1, 1989.

(3) If a member of the statewide council Human Rights 8 9 Advocacy Committee fails to attend two-thirds of the regular 10 council committee meetings during the course of a year, the 11 position held by the such member may be deemed vacant by the 12 council <del>committee</del>. The Governor shall fill the vacancy pursuant to subsection (4). If a member of the statewide 13 14 council violates Human Rights Advocacy Committee is in 15 violation of the provisions of this section or procedures 16 adopted under this section thereto, the council committee may 17 recommend to the Governor that the <del>such</del> member be removed.

(4) The Governor shall fill each vacancy on the 18 statewide council Human Rights Advocacy Committee from a list 19 of nominees submitted by the statewide council <del>committee</del>. A 20 21 list of candidates may shall be submitted to the statewide council by the local council in the service area committee by 22 the district human rights advocacy committee in the district 23 24 from which the vacancy occurs. Priority of consideration 25 shall be given to the appointment of an individual who is receiving one or more client services and whose primary 26 27 interest, experience, or expertise lies with a major client group that is of the Department of Children and Family 28 Services not represented on the council committee at the time 29 30 of the appointment. If an appointment is not made within 60 31 days after a vacancy occurs on the statewide council

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1 committee, the vacancy may shall be filled by a majority vote 2 of the statewide council committee without further action by 3 the Governor. <u>A No</u> person who is employed by <u>any state agency</u> 4 <u>in client the Department of Children and Family</u> services may 5 <u>not</u> be appointed to the <u>statewide council</u> committee.

6 (5)(a) Members of the statewide <u>council</u> Human Rights
7 Advocacy Committee shall receive no compensation, but <u>are</u>
8 shall be entitled to be reimbursed for per diem and travel
9 expenses in accordance with s. 112.061.

10 (b) The <u>council</u> <del>committee</del> shall select an executive 11 director who shall serve at the pleasure of the <u>council</u> 12 <del>committee</del> and shall perform the duties delegated to him or her 13 by the <u>council</u> <del>committee</del>. The compensation of the executive 14 director <u>and staff</u> shall be established in accordance with the 15 rules of the Selected Exempt Service.

(c) The <u>council</u> committee may apply for, receive, and accept grants, gifts, donations, bequests, and other payments including money or property, real or personal, tangible or intangible, and service from any governmental or other public or private entity or person and make arrangements as to the use of same.

(d) The statewide council Human Rights Advocacy 22 Committee shall annually prepare a budget request that is not 23 24 to be changed shall not be subject to change by department 25 staff after it is approved by the council committee, but the budget request shall be submitted to the Governor by the 26 27 department for transmittal to the Legislature. The budget shall include a request for funds to carry out the activities 28 of the statewide council and the local councils Human Rights 29 30 Advocacy Committee and the district human rights advocacy committees. 31

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(6) The members of the statewide council Human Rights 1 2 Advocacy Committee shall elect a chair and a vice chair to terms chairperson to a term of 1 year. A person may not serve 3 4 as chair or vice chair chairperson for more than two full 5 consecutive terms. (7) The responsibilities of the statewide council б 7 committee include, but are not limited to: (a) Serving as an independent third-party mechanism 8 9 for protecting the constitutional and human rights of clients 10 within programs or facilities any client within a program or facility operated, funded, or contracted by any state agency 11 12 that provides client licensed, or regulated by the Department 13 of Children and Family services. (b) Monitoring by site visit and inspection of 14 records, the delivery and use of services, programs, or 15 facilities operated, funded, or contracted by any state agency 16 17 that provides client regulated, or licensed by the Department of Children and Family services, for the purpose of preventing 18 abuse or deprivation of the constitutional and human rights of 19 clients. The statewide council Human Rights Advocacy 20 Committee may conduct an unannounced site visit or monitoring 21 visit that involves the inspection of records if the such 22 visit is conditioned upon a complaint. A complaint may be 23 24 generated by the council committee itself if information from 25 any state agency that provides client services or from the Department of Children and Family Services or other sources 26 27 indicates a situation at the program or facility that 28 indicates possible abuse or neglect or deprivation of the constitutional and human rights of clients. 29 The statewide 30 council Human Rights Advocacy Committee shall establish and follow uniform criteria for the review of information and 31 6

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generation of complaints. Routine program monitoring and 1 2 reviews that do not require an examination of records may be 3 made unannounced. 4 (c) Receiving, investigating, and resolving reports of 5 abuse or deprivation of constitutional and human rights referred to the statewide council by a local council Human б 7 Rights Advocacy Committee by a district human rights advocacy 8 committee. If a matter constitutes a threat to the life, safety, or health of clients or is multidistrict in scope, the 9 10 statewide council Human Rights Advocacy Committee may exercise such powers without the necessity of a referral from a local 11 12 council district committee. 13 (d) Reviewing existing programs or services and new or 14 revised programs of the state agencies that provide client 15 Department of Children and Family services and making 16 recommendations as to how the rights of clients are affected. 17 (e) Submitting an annual report to the Legislature, no later than December 30 of each calendar year, concerning 18 activities, recommendations, and complaints reviewed or 19 20 developed by the council committee during the year. (f) Conducting meetings at least six times a year at 21 the call of the chair <del>chairperson</del> and at other times at the 22 call of the Governor or by written request of six members of 23 24 the council committee. (g) Developing and adopting uniform procedures to be 25 used to carry out the purpose and responsibilities of the 26 27 statewide council and the local councils human rights advocacy committees, which procedures shall include, but need not be 28 29 limited to, the following: 30 The responsibilities of the statewide council and 1. 31 the local councils committee;

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1 The organization and operation of the statewide 2. 2 council and the local councils committee and district 3 committees, including procedures for replacing a member, 4 formats for maintaining records of council committee activities, and criteria for determining what constitutes a 5 6 conflict of interest for purposes of assigning and conducting 7 investigations and monitoring; 3. Uniform procedures for the statewide council and 8 9 the local councils relating to receiving and investigating 10 committee and district committees to receive and investigate reports of abuse or deprivation of constitutional or human 11 12 rights; 13 4. The responsibilities and relationship of the local 14 councils district human rights advocacy committees to the 15 statewide council committee; 16 The relationship of the statewide council to the 5. 17 state agencies that receive and investigate reports of abuse 18 and neglect of clients of state agencies committee to the Department of Children and Family Services, including the way 19 in which reports of findings and recommendations related to 20 21 reported abuse or neglect are given to the appropriate state agency that provides client Department of Children and Family 22 services; 23 24 6. Provision for cooperation with the State Long-Term Care Ombudsman Council; 25 Procedures for appeal. An appeal to the statewide 26 7. 27 council <del>state committee</del> is made by a local council <del>district</del> 28 human rights advocacy committee when a valid complaint is not 29 resolved at the local district level. The statewide council 30 committee may appeal an unresolved complaint to the secretary or director of the appropriate state agency that provides 31 8

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client of the Department of Children and Family services. If, 1 2 after exhausting all remedies, the statewide council committee 3 is not satisfied that the complaint can be resolved within the 4 state agency Department of Children and Family Services, the 5 appeal may be referred to the Governor or the Legislature; 8. Uniform procedures for gaining access to and б 7 maintaining confidential information; and 9. Definitions of misfeasance and malfeasance for 8 9 members of the statewide council and local councils committee 10 and district committees. (h) Monitoring the performance and activities of all 11 12 local councils district committees and providing technical 13 assistance to members and staff of local councils district committees. 14 15 (i) Providing for the development and presentation of 16 a standardized training program for members of local councils 17 district committees. (8)(a) In the performance of its duties, the statewide 18 council Human Rights Advocacy Committee shall have: 19 Authority to receive, investigate, seek to 20 1. conciliate, hold hearings on, and act on complaints that which 21 allege any abuse or deprivation of constitutional or human 22 rights of persons who receive client services from any state 23 24 agency clients. 2. Access to all client records, files, and reports 25 from any program, service, or facility that is operated, 26 27 funded, or contracted licensed, or regulated by any state agency that provides client the Department of Children and 28 Family services and any records that which are material to its 29 30 investigation and which are in the custody of any other agency 31 or department of government. The council's committee's 9

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investigation or monitoring shall not impede or obstruct 1 2 matters under investigation by law enforcement agencies or 3 judicial authorities. Access shall not be granted if a 4 specific procedure or prohibition for reviewing records is 5 required by federal law and regulation that which supersedes state law. Access shall not be granted to the records of a б 7 private licensed practitioner who is providing services 8 outside the state agency, or outside a state facility, 9 agencies and facilities and whose client is competent and 10 refuses disclosure.

Standing to petition the circuit court for access 11 3. 12 to client records that which are confidential as specified by 13 The petition shall state the specific reasons for which law. the council committee is seeking access and the intended use 14 15 of such information. The court may authorize council committee access to such records upon a finding that such 16 17 access is directly related to an investigation regarding the possible deprivation of constitutional or human rights or the 18 abuse of a client. Original client files, records, and 19 20 reports shall not be removed from a state agency the Department of Children and Family Services or agency 21 facilities. Under no circumstance shall the council committee 22 have access to confidential adoption records once the adoption 23 24 is finalized by a court in accordance with the provisions of 25 ss. 39.0132, 63.022, and 63.162. Upon completion of a general investigation of practices and procedures of a state agency, 26 27 the statewide council the Department of Children and Family Services, the committee shall report its findings to that 28 29 agency department. 30 (b) All information obtained or produced by the 31 statewide council that committee which is made confidential by 10

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1 law, <u>that</u> which relates to the identity of any client or group 2 of clients subject to the protections of this section, or <u>that</u> 3 which relates to the identity of an individual who provides 4 information to the <u>council</u> committee about abuse or <u>about</u> 5 alleged violations of constitutional or human rights, is 6 confidential and exempt from the provisions of s. 119.07(1) 7 and s. 24(a), Art. I of the State Constitution.

(c) Portions of meetings of the statewide council that 8 9 Human Rights Advocacy Committee which relate to the identity 10 of any client or group of clients subject to the protections 11 of this section, that which relate to the identity of an 12 individual who provides information to the council committee 13 about abuse or about alleged violations of constitutional or 14 human rights, or wherein testimony is provided relating to 15 records otherwise made confidential by law, are exempt from the provisions of s. 286.011 and s. 24(b), Art. I of the State 16 17 Constitution.

(d) All records prepared by members of the statewide 18 council that committee which reflect a mental impression, 19 investigative strategy, or theory are exempt from the 20 provisions of s. 119.07(1) and s. 24(a), Art. I of the State 21 Constitution until the investigation is completed or until the 22 investigation ceases to be active. For purposes of this 23 24 section, an investigation is considered "active" while such 25 investigation is being conducted by the statewide council committee with a reasonable, good faith belief that it may 26 27 lead to a finding of abuse or of a violation of constitutional or human rights. An investigation does not cease to be active 28 29 so long as the statewide council committee is proceeding with 30 reasonable dispatch and there is a good faith belief that action may be initiated by the council committee or other 31

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administrative or law enforcement agency. 1 2 (e) Any person who knowingly and willfully discloses 3 any such confidential information commits is guilty of a 4 misdemeanor of the second degree, punishable as provided in s. 775.082 or s. 775.083. 5 Section 3. Section 402.166, Florida Statutes, is б 7 amended to read: 8 402.166 Florida local advocacy councils District human rights advocacy committees; confidential records and 9 10 meetings.--11 (1) At least one Florida local advocacy council 12 district human rights advocacy committee is created in each service area designated by the Florida Statewide Advocacy 13 Council district of the Department of Children and Family 14 15 Services. The local councils are district human rights advocacy committees shall be subject to direction from and the 16 17 supervision of the statewide council Human Rights Advocacy The Department of Children and Family Services 18 Committee. district administrator shall assign staff to provide 19 administrative support to the local councils committees, and 20 21 staff assigned to these positions shall perform the functions required by the local councils committee without interference 22 from the department. The local councils district committees 23 shall direct the activities of staff assigned to them to the 24 extent necessary for the local councils <del>committees</del> to carry 25 out their duties. The number and areas of responsibility of 26 27 the local councils district human rights advocacy committees, not to exceed 46 councils statewide three in any district, 28 29 shall be determined by the statewide council and shall be 30 consistent with judicial boundaries. Local councils majority vote of district committee members. However, district II may 31 12 File original & 9 copies hbd0007 03/31/00

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have four committees. District committees shall meet at 1 2 facilities under their jurisdiction whenever possible. 3 (2) Each local council district human rights advocacy 4 committee shall have no fewer than 7 members and no more than 15 members, no more than 4 25 percent of whom are or have been 5 recipients of one or more client <del>clients of the Department of</del> б 7 Children and Family services within the last 4 years, except that one member of this group may be an immediate relative or 8 legal representative of a current or former client; two 9 10 providers, who deliver client services as defined in s. 402.164(2) or programs to clients of the Department of 11 12 Children and Family Services; and two representatives of professional organizations, one of whom represents the 13 health-related professions and one of whom represents the 14 15 legal profession. Priority of consideration shall be given to 16 the appointment of at least one medical or osteopathic 17 physician, as defined in chapters 458 and 459, and one member in good standing of The Florida Bar. Priority of consideration 18 shall also be given to the appointment of an individual who is 19 receiving client services and whose primary interest, 20 21 experience, or expertise lies with a major client group of the Department of Children and Family Services not represented on 22 the committee at the time of the appointment. In no case 23 24 shall A person who is employed in client services by any state 25 agency may not be appointed to the council. No more than three by the Department of Children and Family Services be selected 26 27 as a member of a committee. At no time shall individuals who are providing contracted services for clients to any state 28 agency may serve on the same local council at the same time to 29 the Department of Children and Family Services constitute more 30 than 25 percent of the membership of a district committee. 31 13

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Persons related to each other by consanguinity or affinity 1 2 within the third degree may shall not serve on the same local 3 council district human rights advocacy committee at the same 4 time. All members of local councils district human rights 5 advocacy committees must successfully complete a standardized training course for council committee members within 3 months б 7 after their appointment to a local council <del>committee</del>. A member may not be assigned to an investigation that which 8 requires access to confidential information prior to the 9 10 completion of the training course. After he or she completes the required training course, a member of a local council may 11 12 committee shall not be prevented from participating in any 13 activity of that local council committee, including investigations and monitoring, except due to a conflict of 14 15 interest as described in the procedures established by the 16 statewide council Human Rights Advocacy Committee pursuant to 17 subsection (7).

18 (3)(a) With respect to existing <u>local councils</u> 19 committees, each member shall serve a term of 4 years. Upon 20 expiration of a term and in the case of any other vacancy, the 21 <u>local council</u> district committee shall appoint a replacement 22 by majority vote of the <u>local council</u> committee, subject to 23 the approval of the Governor. A member may serve no more than 24 two full consecutive terms.

(b)1. The Governor shall appoint the first <u>four</u> 4 members of any newly created <u>local council</u> <del>committee</del>; and those <u>four</u> 4 members shall select the remaining <del>11</del> members, subject to approval of the Governor. If any of the first four members are not appointed within 60 days <u>after</u> <del>of</del> a request <u>is</u> <u>being</u> submitted to the Governor, those members <u>may</u> <del>shall</del> be appointed by a majority vote of the statewide council <del>district</del>

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committee without further action by the Governor. 1 2 2. Members shall serve for no more than two full 3 consecutive terms of 4  $\frac{3}{2}$  years, except that at the time of 4 initial appointment, terms shall be staggered so that approximately one-half of the members first the first six 5 6 members appointed shall serve for terms of 4  $\frac{2}{2}$  years and the 7 remaining five members shall serve for terms of 2 3 years. Vacancies shall be filled as provided in subparagraph 1. 8 (c) If no action is taken by the Governor to approve 9 10 or disapprove a replacement of a member pursuant to this subsection paragraph within 30 days after the local council 11 12 district committee has notified the Governor of the 13 appointment, then the appointment of the replacement may shall be considered approved by the statewide council. 14 15 (d) The limitation on the number of terms a member may serve applies without regard to whether a term was served 16 before or after October 1, 1989. 17 (4) Each local council committee shall elect a chair 18 and a vice chair chairperson for a term of 1 year. A person 19 may not serve as chair or vice chair <del>chairperson</del> for more than 20 21 two consecutive terms. The chair's and vice chair's terms expire on September 30 of each year chairperson's term expires 22 on the anniversary of the chairperson's election. 23 24 If a local council In the event that a committee (5) member fails to attend two-thirds of the regular council 25 26 committee meetings during the course of a year, the local 27 council may it shall be the responsibility of the committee to 28 replace the such member. If a member of a local council violates this section district committee member is in 29 30 violation of the provisions of this subsection or procedures adopted under this section, the local council thereto, a 31 15

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district committee may recommend to the Governor that the such
 member be removed.

(6) A member of a <u>local council</u> district committee
shall receive no compensation but <u>is shall receive per diem</u>
and shall be entitled to be reimbursed for <u>per diem and</u> travel
expenses as provided in s. 112.061. Members may be provided
reimbursement for long-distance telephone calls if such calls
were necessary to an investigation of an abuse or deprivation
of <u>constitutional or</u> human rights.

10 (7) A local council district human rights advocacy committee shall first seek to resolve a complaint with the 11 12 appropriate local administration, agency, or program; any 13 matter not resolved by the local council district committee shall be referred to the statewide council Human Rights 14 15 Advocacy Committee. A local council district human rights 16 advocacy committee shall comply with appeal procedures 17 established by the statewide council Human Rights Advocacy Committee. The duties, actions, and procedures of both new 18 and existing local councils district human rights advocacy 19 committees shall conform to ss. 402.164-402.167 the provisions 20 of this act. The duties of each local council district human 21 22 rights advocacy committee shall include, but are not limited 23 to:

24 (a) Serving as an independent third-party mechanism 25 for protecting the constitutional and human rights of any client within a program or facility operated, funded, or 26 27 contracted by a state agency providing client licensed, or regulated by the Department of Children and Family services. 28 29 (b) Monitoring by site visit and inspection of records, the delivery and use of services, programs, or 30 facilities operated, funded, or contracted by a state agency 31 16

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that provides client regulated or licensed by the Department 1 2 of Children and Family services, for the purpose of preventing 3 abuse or deprivation of the constitutional and human rights of 4 clients. A local council district human rights advocacy 5 committee may conduct an unannounced site visit or monitoring visit that involves the inspection of records if the such б 7 visit is conditioned upon a complaint. A complaint may be generated by the council committee itself if information from 8 a state agency that provides client the Department of Children 9 10 and Family services or from other sources indicates a situation at the program or facility that indicates possible 11 12 abuse or neglect or deprivation of constitutional and human 13 rights of clients. The local council district human rights advocacy committees shall follow uniform criteria established 14 15 by the statewide council Human Rights Advocacy Committee for 16 the review of information and generation of complaints. 17 Routine program monitoring and reviews that do not require an examination of records may be made unannounced. 18 (c) Receiving, investigating, and resolving reports of 19 20 abuse or deprivation of constitutional and human rights. (d) Reviewing and making recommendations regarding how 21 a client's constitutional or human rights might be affected by 22 the client's participation in a proposed research project, 23 24 prior to implementation of the project recommendation with 25 respect to the involvement by clients of the Department of Children and Family Services as subjects for research 26 27 projects, prior to implementation, insofar as their human rights are affected. 28 29 (e) Reviewing existing programs or services and 30 proposed new or revised programs of client the Department of Children and Family services and making recommendations as to 31 17

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how these programs and services affect or might affect the 1 2 constitutional or human rights of clients are affected. 3 (f) Appealing to the statewide council state committee 4 any complaint unresolved at the local district level. Any 5 matter that constitutes a threat to the life, safety, or 6 health of a client or is multidistrict in scope shall 7 automatically be referred to the statewide council Human 8 Rights Advocacy Committee. 9 Submitting an annual report by September 30 to the (q) 10 statewide council Human Rights Advocacy Committee concerning activities, recommendations, and complaints reviewed or 11 12 developed by the council committee during the year. 13 (h) Conducting meetings at least six times a year at the call of the chair <del>chairperson</del> and at other times at the 14 15 call of the Governor, at the call of the statewide council 16 Human Rights Advocacy Committee, or by written request of a 17 majority of the members of the council committee. (8)(a) In the performance of its duties, a local 18 council district human rights advocacy committee shall have: 19 1. Access to all client records, files, and reports 20 from any program, service, or facility that is operated, 21 22 funded, or contracted licensed, or regulated by any state 23 agency 24 25 26 27 28 29 30 31 18

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