Bill No. CS for SB 420 Amendment No. ____ CHAMBER ACTION Senate House 1 2 3 4 5 6 7 8 9 10 Senator Campbell moved the following amendment: 11 12 13 Senate Amendment (with title amendment) On page 38, between lines 25 and 26, 14 15 16 insert: 17 Section 17. Section 641.28, Florida Statutes, is 18 amended to read: 19 641.28 Civil remedy.--20 (1) In any civil action brought to enforce the terms and conditions of a health maintenance organization contract: 21 22 (a) If the civil action is filed before or within 60 days after the subscriber or enrollee filed a notice of intent 23 24 to sue with the statewide provider and subscriber assistance 25 program established pursuant to s. 408.7056 or a notice 26 pursuant to s. 641.3917, the prevailing party is entitled to 27 recover reasonable attorney's fees and court costs. (b) If the civil action is filed more than 60 days 28 after the subscriber or enrollee filed a notice of intent to 29 30 sue with the statewide provider and subscriber assistance program established pursuant to s. 408.7056 or a notice 31 1 6:09 PM 05/03/00

pursuant to s. 641.3917, and the subscriber or enrollee 1 2 receives a final judgment or decree against the health 3 maintenance organization in favor of the subscriber or 4 enrollee, the court shall enter a judgment or decree against the health maintenance organization in favor of the subscriber 5 6 or enrollee for reasonable attorney's fees and court costs. 7 (2) This section shall not be construed to authorize a 8 civil action against the department, its employees, or the 9 Insurance Commissioner or against the Agency for Health Care 10 Administration, its employees, or the director of the agency. 11 Section 18. Paragraphs (c), (d), and (e) are added to 12 subsection (10) of section 641.3903, Florida Statutes, and 13 subsection (15) is added to that section, to read: 641.3903 Unfair methods of competition and unfair or 14 15 deceptive acts or practices defined. -- The following are defined as unfair methods of competition and unfair or 16 17 deceptive acts or practices: (10) ILLEGAL DEALINGS IN PREMIUMS; EXCESS OR REDUCED 18 CHARGES FOR HEALTH MAINTENANCE COVERAGE .--19 (c) Cancelling or otherwise terminating any health 20 maintenance contract or coverage, or requiring execution of a 21 consent to rate endorsement, during the stated contract term 22 for the purpose of offering to issue, or issuing, a similar or 23 24 identical contract to the same subscriber or enrollee with the 25 same exposure at a higher premium rate or continuing an existing contract with the same exposure at an increased 26 27 premium. (d) Issuing a nonrenewal notice on any health 28 29 maintenance organization contract, or requiring execution of a 30 consent to rate endorsement, for the purpose of offering to issue, or issuing, a similar or identical contract to the same 31 2 6:09 PM 05/03/00 s0420c1c-3319f

subscriber or enrollee at a higher premium rate or continuing 1 2 an existing contract at an increased premium without meeting 3 any applicable notice requirements. 4 (e) Cancelling or issuing a nonrenewal notice on any health maintenance organization contract without complying 5 6 with any applicable cancellation or nonrenewal provision 7 required under the Florida Insurance Code. 8 (15) REFUSAL TO COVER.--In addition to other provisions of this code, the refusal to cover, or continue to 9 10 cover, any individual solely because of: 11 (a) Race, color, creed, marital status, sex, or 12 national origin; (b) The residence, age, or lawful occupation of the 13 individual, unless there is a reasonable relationship between 14 15 the residence, age, or lawful occupation of the individual and 16 the coverage issued or to be issued; or 17 (c) The fact that the enrollee or applicant had been 18 previously refused insurance coverage or health maintenance organization coverage by any insurer or health maintenance 19 organization when such refusal to cover or continue to cover 20 21 for this reason occurs with such frequency as to indicate a 22 general business practice. Section 19. Section 641.3917, Florida Statutes, is 23 24 amended to read: 641.3917 Civil liability.--The provisions of this part 25 are cumulative to rights under the general civil and common 26 27 law, and no action of the department shall abrogate such rights to damage or other relief in any court. 28 29 (1) Any person to whom a duty is owed may bring a 30 civil action against a health maintenance organization when such person suffers damages as a result of: 31

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1	(a) A violation of s. 641.3903(5)(a), (b), (c)17.,			
2	(10), or (15) by the health maintenance organization; or			
3	(b) The health maintenance organization's failure to			
4	provide a covered service when in good faith the health			
5	maintenance organization should have provided the service if			
6	it had acted fairly and honestly toward its subscriber or			
7	enrollee and with due regard for his or her interests and, in			
8	the independent medical judgment of a contract treating			
9	physician or other physician authorized by the health			
10	maintenance organization, the service is medically necessary.			
11				
12	However, a person pursuing a remedy under this section need			
13	not prove that such acts were committed or performed with such			
14	frequency as to indicate a general business practice.			
15	(2)(a) As a condition precedent to bringing an action			
16	under this section, the department and the health maintenance			
17	organization must have been given 60 days' written notice of			
18	the violation. If the department returns a notice for lack of			
19	specificity, the 60-day time period does not begin until a			
20	proper notice is filed.			
21	(b) The notice must be on a form provided by the			
22	department and must state with specificity the following			
23	information and such other information as the department			
24	requires:			
25	1. The provision of law, including the specific			
26	language of the law, which the health maintenance organization			
27	has allegedly violated.			
28	2. The facts and circumstances giving rise to the			
29	violation.			
30	3. The name of any individual involved in the			
31	violation.			
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1	4. Any reference to specific contract language that is			
2	relevant to the violation.			
3	5. A statement that the notice is given in order to			
4	perfect the right to pursue the civil remedy authorized by			
5	this section.			
6	(c) Within 20 days after receipt of the notice, the			
7	department may return any notice that does not provide the			
8	specific information required by this section, and the			
9	department shall indicate the specific deficiencies contained			
10	in the notice. A determination by the department to return a			
11	notice for lack of specificity is exempt from the requirements			
12	of chapter 120.			
13	(d) No action shall lie under this section if, within			
14	60 days after filing notice, the damages are paid or the			
15	circumstances giving rise to the violation are corrected.			
16	(e) The health maintenance organization that is the			
17	recipient of a notice filed under this section shall report to			
18	the department on the disposition of the alleged violation.			
19	(f) The applicable statute of limitations for an			
20	action under this section shall be tolled for a period of 65			
21	days by the mailing of the notice required by this subsection			
22	or the mailing of a subsequent notice required by this			
23	subsection.			
24	(3) Upon adverse adjudication at trial or upon appeal,			
25	the health maintenance organization is liable for damages,			
26	together with court costs and reasonable attorney's fees,			
27	incurred by the plaintiff.			
28	(4) Punitive damages shall not be awarded under this			
29	section unless the acts giving rise to the violation occur			
30	with such frequency as to indicate a general business practice			
31	and are either willful, wanton, and malicious or are in			
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reckless disregard for the rights of any subscriber or 1 2 enrollee. Any person who pursues a claim under this 3 subsection shall post, in advance, the costs of discovery. 4 Such costs shall be awarded to the health maintenance 5 organization if no punitive damages are awarded to the 6 plaintiff. 7 (5) This section shall not be construed to authorize a class action suit against a health maintenance organization or 8 a civil action against the department, its employees, or the 9 10 Insurance Commissioner, or against the Agency for Health Care Administration, its employees, or the director of the agency 11 12 or to create a cause of action when a health maintenance 13 organization refuses to pay a claim for reimbursement on the grounds that the charge for a service was unreasonably high or 14 15 that the service provided was not medically necessary. (6)(a) The civil remedy specified in this section does 16 17 not preempt any other remedy or cause of action provided for pursuant to any other law or pursuant to the common law of 18 this state. Any person may obtain a judgment under either the 19 common law remedy of bad faith or the remedy provided in this 20 21 section, but is not entitled to a judgment under both remedies. This section does not create a common law cause of 22 action. The damages recoverable under this section include 23 damages that are a reasonably for<u>eseeable result of a</u> 24 specified violation of this section by the health maintenance 25 organization and may include an award or judgment in an amount 26 27 that exceeds contract limits. 28 (b) This section does not create a cause of action for 29 medical malpractice. Such an action is subject to the 30 provisions of chapter 766. (c) This section does not apply to the provision of 31 6 6:09 PM 05/03/00 s0420c1c-3319f

medical care, treatment, or attendance pursuant to chapter 1 2 440. 3 Section 20. Subsection (4) of section 440.11, Florida 4 Statutes, is amended to read: 5 440.11 Exclusiveness of liability .--6 (4) Notwithstanding the provisions of s. 624.155 or s. 7 641.3917, the liability of a carrier or a health maintenance 8 organization to an employee or to anyone entitled to bring 9 suit in the name of the employee shall be as provided in this 10 chapter, which shall be exclusive and in place of all other 11 liability. 12 13 (Redesignate subsequent sections.) 14 15 ======= TITLE AMENDMENT ========= 16 17 And the title is amended as follows: On page 3, line 1, after the semicolon 18 19 20 insert: 21 service delivery; amending s. 641.28, F.S.; revising award of attorney's fees in civil 22 actions under certain circumstances; amending 23 24 s. 641.3917, F.S.; authorizing civil actions 25 against health maintenance organizations by 26 certain persons under certain circumstances; 27 providing requirements and procedures; 28 providing for liability for damages and attorney's fees; prohibiting punitive damages 29 30 under certain circumstances; requiring the 31 advance posting of discovery costs; amending s.

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1		440.11, F.S.; establishing exclusive liability
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