3

4 5

6 7

8

9

10 11

12 13

14

15 16

17

18 19

20

21

22

23

2425

26

27

28

2930

By the Committee on Health Care Services and Representatives C. Green, Jones, Peaden, Fasano, Maygarden, Wise, Fuller, Farkas and Jacobs

A bill to be entitled An act relating to health care; creating the Florida Health Endowment Association; providing for appointment of a board of directors; providing a limitation on the liability of members, employees of the association, and representatives of the Agency for Health Care Administration when performing responsibilities of the association; providing for open meetings; prescribing duties of the board of directors; requiring a plan of operation; requiring procedures for transition of policyholders from the Florida Comprehensive Health Association to the Florida Health Endowment Association; providing rulemaking authority; specifying mandatory and discretionary powers of the board; requiring an audit and report; providing definitions; providing eligibility requirements for persons who seek to join the new health endowment insurance plan; specifying coverages and limitations on coverages as a condition of a person's eligibility; providing for the selection, term of service, and duties of the administrator for the association; providing coverages, benefits, expenses, premiums, and deductibles; authorizing the association to contract with insurers to provide disease-management services; providing conditions; requiring individuals having coverage issued by the Florida Comprehensive

2

3

4 5

6 7

8

9

10

11 12

13

14

15

16

17

18

19 20

2122

2324

2526

2728

2930

```
Health Association to be issued coverage by the
       Florida Health Endowment Association; requiring
       the Florida Health Endowment Association to
       assume the assets and liabilities of the
       Florida Comprehensive Health Association;
       repealing s. 627.648, F.S., relating to the
       Florida Comprehensive Health Association Act;
       repealing s. 627.6482, F.S., relating to
       definitions; repealing s. 627.6484, F.S.,
       relating to termination of enrollment;
       repealing s. 627.6486, F.S., relating to
       eligibility; repealing s. 627.6488, F.S.,
       relating to the creation of the Florida
       Comprehensive Health Association; repealing s.
       627.6489, F.S., relating to the
       disease-management program; repealing s.
       627.649, F.S., relating to the administrator of
       the program; repealing s. 627.6496, F.S.,
       relating to issuance of policies; repealing s.
       627.6498, F.S., relating to minimum benefits;
       repealing s. 627.6492, F.S., relating to
       participation of insurers; repealing s.
       627.6494, F.S., relating to assessments;
       providing an appropriation to the Florida
       Health Endowment Association Trust Fund;
       providing an effective date.
Be It Enacted by the Legislature of the State of Florida:
                   Florida Health Endowment Association .--
       Section 1.
```

8

9

10

11

12

13

14

15

16

17

18 19

20

21

22 23

24

25 26

27

28

29

(1) There is created a nonprofit legal corporation to
be known as the "Florida Health Endowment Association." The
association shall be considered a health insurer for purposes
of the Florida Insurance Code. The association is exempt from
the certificate-of-authority and financial requirements of th
insurance code.

- (2)(a) The association shall operate subject to the supervision and approval of a five-member board of directors. The board of directors shall consist of:
- The director of the Agency for Health Care Administration, or his or her designee, who shall serve as chair of the board.
- 2. The Insurance Commissioner, or his or her designee from the Department of Insurance.
 - 3. Three members appointed by the Governor as follows:
- a. One representative of policyholders who is not associated with the medical profession or a hospital.
- b. One representative of the health insurance industry.
 - c. One member of the public.
- (b) The administrator for the association, or his or her affiliate, may not be a member of the board. Any appointed board member may be removed and replaced by his or her appointor at any time without cause.
- (c) All appointed board members, including the chair, shall be appointed to staggered 3-year terms beginning on a date established in the plan of operation.
- (d) The board of directors may employ persons to perform the administrative and financial transactions and responsibilities of the association and to perform other 31 necessary functions not prohibited by law.

- (e) The members of the board shall serve without compensation for such service, but are entitled to be reimbursed for expenses incurred in carrying out their responsibilities under this act, as provided in s. 112.061, Florida Statutes.
- (f) There is no liability on the part of, and no cause of action of any nature shall arise against, any employee of the association, member of the board of directors of the association, or representative of the Agency for Health Care Administration for any act or omission taken by such person in the performance of his or her powers and duties under this act, unless the act or omission is committed with intentional disregard of the rights of the claimant.
- (g) Meetings of the board are subject to s. 286.011, Florida Statutes.
 - (3) The board of directors of the association shall:
- (a) Adopt a plan of operation, articles, bylaws, and operating rules pursuant to this act and submit the plan of operation to the Agency for Health Care Administration for approval. The plan of operation, articles, bylaws, and operating rules of the Florida Comprehensive Health

 Association, and any amendments thereto, shall remain in effect until the Agency for Health Care Administration has approved the Florida Health Endowment Association's plan of operation.
- (b) Direct the association in a manner that ensures that the financial resources of the association are adequate to meet the obligations of the program.
- (c) Establish administrative and accounting procedures for the operation of the association and provide for an annual

audit of the financial statements by an independent certified public accountant.

- (d) Annually evaluate or cause to be evaluated the actuarial soundness of the association. The association shall contract with an actuary to evaluate the pool of insureds in the association and monitor the financial condition of the Florida Health Endowment Trust Fund. The actuary shall determine the feasibility of enrolling new members in the association, which must be based on the projected revenues and expenses of the association.
- (e) Establish eligibility requirements for individuals participating in the association to ensure that the financial resources of the association are adequate to meet the obligations and are consistent with the actuarial determination pursuant to paragraph (d) and with the eligibility requirements of section 3.
- (f) Establish procedures under which members in the association may have grievances reviewed internally by an impartial body and reported to the association. Individuals receiving care through the association under contract from a health maintenance organization must follow the grievance procedures established in ss. 408.7056 and 641.31(5), Florida Statutes.
 - (g) Select an administrator.
- (h) Develop and implement a program to publicize the existence of the association, the eligibility requirements, and the procedures for enrollment.
- (i) Design and employ cost-containment measures and requirements that shall include preadmission certification, any out-of-state health care, home health care, hospice care,

3

4 5

6

7

8 9

10

14

15

17

20

21

23

24

25 26

27

28

29

30

negotiated purchase of medical and pharmaceutical supplies, and individual case management.

- (j) Contract with authorized insurers, health maintenance organizations, or health care providers.
- (k) Use a case manager or managers to supervise and manage the medical care or coordinate the supervision and management of the medical care of specified individuals. A case manager, with the approval of the association, shall have final approval over the case management for any specific individual. If cost-effective and available in the county 11 where the policyholder resides, the association, upon 12 application or renewal of a policy, may place an individual, 13 as established under section 5, with a case manager, who shall determine the most cost-effective quality care system or health care provider and shall place the individual in such 16 system or with such health care provider. Prior to and during the implementation of case management, the case manager shall obtain input from the policyholder, parent, guardian, and 18 19 health care providers.
 - (1) Appoint an executive director to serve as the chief administrative and operational officer of the association and perform other duties assigned to him or her by the board.
 - (m) Establish in the plan of operation procedures for the transition of policyholders from the Florida Comprehensive Health Association to the association.
 - The plan of operation must include procedures for calculating, issuing, and collecting the final assessment for operating losses of the Florida Comprehensive Health Association as specified in s. 627.6488(4)(d), Florida Statutes.

3

4 5

6

7

8

9

10 11

12

13

14

15 16

17

18 19

20

2122

23

2425

26

2728

29

- 2. The plan of operation must ensure that remaining Florida Comprehensive Health Association policyholders, including those currently enrolled in Medicare, will not be subjected to a new preexisting condition waiting period and that any previous claims paid by the Florida Comprehensive Health Association will apply towards the lifetime maximum benefit available in the Florida Health Endowment Association.
- (n) Contract with the State Board of Administration for the investment of the funds held in the Florida Health Endowment Trust Fund in accordance with a trust agreement entered into by the association and the State Board of Administration in accordance with ss. 215.44-215.53, Florida Statutes.
- (o) Submit a report to the Governor, the President of the Senate, the Speaker of the House of Representatives, and the Minority Leaders of the Senate and the House of Representatives not later than October 1 of each year. The report shall summarize the activities of the association for the 12-month period ending December 31 of the previous year, including then-current data and estimates as to premiums, the expense of administration, the paid and incurred losses for the year, and the financial status of the Florida Health Endowment Trust Fund, and any recommendations by the actuary and actions by the association for the opening or closing of the association. The report shall also include analysis and recommendations for legislative changes regarding utilization review, quality assurance, an evaluation of the administrator of the association, access to cost-effective health care, and cost containment or case management policy and recommendations concerning enrollment.
 - (4) The association may:

1 (a) Sue or be sued. 2 (b) Prepare or contract for an independent performance 3 audit of the administrator of the association. 4 (c) Invest funds not required for immediate disbursement. 5 6 (d) Appear on its own behalf before boards, 7 commissions, or other governmental agencies. 8 (e) Execute, hold, buy, and sell any instruments, 9 obligations, securities, and property as determined 10 appropriate by the board. (f) Restrict the number of participants in the 11 12 association based on actuarial estimates. However, any person 13 denied participation solely on the basis of such restriction 14 must be granted priority on a first-come, first-served basis 15 for participation in the succeeding years in which the association is reopened for participants. 16 17 (g) Contract for necessary goods and services; employ necessary personnel; and engage the services of private 18 consultants, actuaries, managers, legal counsel, and 19 20 independent certified public accountants for administrative or technical assistance. 21 (h) Solicit and accept gifts, grants, loans, and other 22 23 aid from any source or participate in any other way in any 24 government program to carry out the purposes of this act. (i) Require and collect administrative fees and 25 26 charges in connection with any transaction and impose 27 reasonable penalties, including default, for delinquent 28 payments or for entering into the association on a fraudulent 29 basis.

- (j) Procure insurance against any loss in connection with the property, assets, and activities of the association or the board.
- (k) Establish other policies, procedures, and criteria to implement and administer this section.
- (1) Adopt procedures to govern contract dispute proceedings between the association and its vendors.
- audit and an actuarial study of the Florida Health Endowment

 Association. The actuarial study shall determine the projected revenues and expenses associated with providing continuing coverage to the current members of the Florida Comprehensive Health Association and the feasibility of enrolling new members. The reports shall be submitted to the President of the Senate and Speaker of the House of Representatives on or before January 1, 2002.

Section 2. <u>Definitions.--As used in sections 1-6 of</u> this act, the term:

- (1) "Administrator" means an authorized insurer or a third-party administrator licensed under chapter 626, Florida Statutes.
- (2) "Association" means the Florida Health Endowment Association.
- (3) "Board" means the board of directors of the association.
- (4) "Case management" means the specific supervision and management of the medical care provided or prescribed for a specific individual or a specific episode of care, which may include the use of health care providers designated by the case manager.

(5) "Agency" means the Agency for Health Care Administration.

- (6) "Medicare" means coverage under both parts A and B of Title XVII of the Social Security Act, 42 U.S.C. s. 1395 et seq., as amended.
- (7) "Case manager" means the person or persons used by the association to supervise and manage or coordinate with the administrator the supervision and management of the medical care provided or prescribed for a specific individual.
- (8) "Plan of operation" means the articles, bylaws, and operating rules and procedures adopted by the association.
- (9) "Resident" means a person who is legally domiciled in this state.

Section 3. Eligibility.--

- (1) Except as provided in subsection (2), any person who has been a resident for the previous year and continues to be a resident of the state is eligible for coverage if such person provides evidence of a notice of rejection or refusal to issue substantially similar insurance for health reasons by an insurer licensed to do business in this state.
- (2) The association or administrator shall require verification of residency for the preceding 12 months and shall require any additional information or documentation or statements under oath when necessary to determine residency upon initial application and for the entire term of the policy. A person may demonstrate his or her residency by maintaining his or her residence in this state for the preceding year, purchasing a home which is occupied by him or her as his or her primary residence for the past 12 months, or establishing a domicile in this state pursuant to s. 222.17, Florida Statutes, for the previous 12 months.

1	(3) A person is ineligible for coverage under the
2	association if:
3	(a) The person has or obtains health insurance
4	coverage substantially similar to or more comprehensive than
5	the association's policy, or would be eligible to have
6	coverage if the person elected to obtain coverage.
7	(b) The person is an inmate or resident of a public
8	institution or correctional facility.
9	(c) The person's premiums are paid for or reimbursed
10	under any government-sponsored program or by any government
11	agency or health care provider, except as an agency or health
12	care provider.
13	(d) The person has received the lifetime maximum
14	benefit under coverage issued by the association.
15	(e) The person is eligible, on the date of issue of
16	coverage under the association, for substantially similar
17	coverage under another contract or policy.
18	(f) The person is currently enrolled in or is eligible
19	for health care benefits under:
20	1. The Medicare programs, except for those persons
21	currently insured by the Florida Comprehensive Health
22	Association and currently enrolled under Medicare.
23	2. The Florida Medicaid program.
24	3. The Florida Kidcare program.
25	4. Any other government-funded health care program.
26	(4) Coverage ceases:
27	(a) On the date a person is no longer a resident of
28	this state;
29	(b) On the date a person requests coverage to end;
30	(c) Upon the date of death of the covered person;
31	

- (d) On the date state law requires cancellation of the policy; or
- (e) Sixty days after the person receives notice from the association making any inquiry concerning the person's eligibility or place of residence to which the person does not reply.
- (5) All eligible persons must, upon application or renewal, agree to be placed in a case-management system when the association and the case manager determine that such system will be cost-effective and provide quality care to the individual.
- (6) The coverage of any person who ceases to meet the eligibility requirements shall be terminated immediately. If such person again becomes eligible for subsequent coverage, any previous claims payments must be applied towards the lifetime maximum benefit, and any limitation relating to preexisting conditions in effect at the time such person again becomes eligible applies to such person.

Section 4. Administrator.--

- (1) The association shall select an administrator, through a competitive bidding process, to administer the coverage offered through the association. The association shall evaluate bids based on criteria established by the board, which must include:
- (a) The administrator's proven ability to handle individual accident and health insurance.
- (b) The extent to which the administrator has developed a network of health care providers for providing managed health care on a statewide basis.
- 30 <u>(c) The efficiency of the administrator's</u>
 31 <u>claims-paying procedures.</u>

- (d) An estimate of total charges for administering the coverage for the association.
- (2) The administrator shall serve for a period of 3
 years unless otherwise determined by the board. At least 1
 year prior to the expiration of each 3-year period of service
 by an administrator, the association shall invite all insurers
 or third party administrators, including the current
 administering insurer, to submit bids to serve as the
 administrator for the succeeding 3-year period. The selection
 of the administrator for the succeeding period must be made at
 least 6 months prior to the end of the current 3-year period.
 - (3) The administrator may:
- (a) Perform all eligibility and administrative claims-payment functions relating to the association, as prescribed by the association.
- (b) Pay an agent's referral fee, as established by the association, to each insurance agent who refers an applicant to the association, if the applicant's application is accepted. The selling or marketing of coverage is not limited to the administrator or its agents. However, any agent must be licensed by the Department of Insurance to sell health insurance in this state. The referral fees must be paid by the administrator from moneys received as premiums for the coverage.
- (c) Establish a premium-billing procedure for collecting premiums from insured persons. Billings must be made periodically as determined by the association.
- (d) Perform all necessary functions to assure timely payment of benefits, including:

1	1. Making available information relating to the proper
2	manner of submitting a claim for benefits and distributing
3	forms upon which submissions are made.
4	2. Evaluating the eligibility of each claim for
5	payment.
6	3. Notifying each claimant, within the time limits
7	prescribed by law as to insurers and third-party
8	administrators, after receiving a properly completed and
9	executed proof of loss whether the claim is accepted,
10	rejected, or compromised.
11	(e) Submit regular reports to the association. The
12	frequency, content, and form of the reports must be determined
13	by the association.
14	(f) Following the close of each calendar year,
15	determine net premiums, reinsurance premiums less
16	administrative expense allowance, and the expense of
17	administration pertaining to the reinsurance operations of the
18	association.
19	(g) Pay claims expenses from the premium payments
20	received from or on behalf of covered persons.
21	Section 5. Minimum benefits coverage; exclusions;
22	<pre>premiums; deductibles</pre>
23	(1) COVERAGE OFFERED
24	(a) The association must offer in an annually
25	renewable policy the coverage specified in this section for
26	each eligible individual.
27	(b) Coverage provided to a person who is eligible for
28	Medicare benefits may not be issued as a Medicare supplement
29	policy as defined in s. 627.672, Florida Statutes.

(2) BENEFITS. -- The association must offer coverage to

31 every eligible person, subject to limitations set by the

association. The coverage offered must pay an eligible person's covered expenses, subject to limits on the deductible and coinsurance payments authorized under subsection (4), up to a lifetime limit of \$1 million per covered individual. The maximum limit under this subsection may not be altered by the association, and no actuarially equivalent benefit may be substituted by the association.

- (3) COVERED EXPENSES.--The coverage issued by the association must, at a minimum, be patterned after the standard health benefit as defined in s. 627.6699, Florida Statutes.
 - (4) PREMIUMS, DEDUCTIBLES, AND COINSURANCE.--
- (a) The association may provide for annual deductibles for coverage in the amount of \$1,000 or any higher amounts proposed by the board and approved by the Department of Insurance. The schedules of premiums and deductibles must be established by the association.
- 1. Separate schedules of premium rates based on age, gender, and geography may apply for individual risks.
- 2. Rates are subject to approval by the Department of Insurance.
- 3. Standard risk rates for coverage issued by the association must be established by the Department of Insurance, pursuant to s. 627.6675(3), Florida Statutes.
- 4. An association policy may contain provisions under which coverage is excluded during a period of 12 months following the effective date of coverage with respect to a given covered individual for any preexisting condition, as long as:
- a. The condition manifested itself within a period of months before the effective date of coverage; or

- $\frac{\text{b. Medical advice or treatment was recommended or}}{\text{received within a period of 6 months before the effective date}}$ of coverage.
- 5. The board shall establish premium schedules and shall revise premium schedules pursuant to this section each 12-month policy period, and the rate will be 200 percent of the standard risk rate as established by the Department of Insurance.
- <u>a.</u> If the covered costs incurred by the eligible person exceed the deductible for coverage selected by the person in a policy year, the association shall pay in the following manner:
- (I) For individuals placed under case management, the association shall pay 90 percent of the additional covered costs incurred by the person during the policy year for the first \$10,000, after which the association shall pay 100 percent of the covered costs incurred by the person during the policy year.
- (II) For individuals using a preferred provider network, the association shall pay 80 percent of the additional covered costs incurred by the person during the policy year for the first \$10,000, after which the association shall pay 90 percent of covered costs incurred by the person during the policy year.
- (III) If the person does not use either the case management system or a preferred provider network, the association shall pay 60 percent of the additional covered costs incurred by the person for the first \$10,000, after which the association shall pay 70 percent of the additional covered costs incurred by the person during the policy year.

- b. All premiums paid to the association must be deposited with the Florida Health Endowment Association.
- c. Notwithstanding the provisions of s. 624.509,
 Florida Statutes, premiums for coverage are, as to the
 association and participating insurers, exempt from premium taxation.
 - (5) OTHER SOURCES PRIMARY.--
- (a) Any amounts paid or payable by Medicare or any other governmental program or any other insurance, or self-insurance maintained in lieu of otherwise statutorily required insurance, may not be made or recognized as claims under such policy or be recognized as or towards satisfaction of applicable deductibles or out-of-pocket maximums or to reduce the limits of benefits available.
- (b) The association has a cause of action against a participant for any benefits paid to the participant which should not have been claimed or recognized as claims because of the provisions of this subsection or because the condition is not covered.
- (6) NONENTITLEMENT.--Coverage under the Florida Health Endowment Association does not provide an individual with an entitlement to health care services or health insurance. No cause of action shall arise against the state or the board for failure to make health care services or health insurance available under this section.

Section 6. Disease management services. --

- (1) The association may contract with insurers to provide disease management services for insurers that elect to participate in the association's disease management program.
- (2) An insurer that elects to contract for such services must provide the association with all medical records

and claims information necessary for the association to 1 2 effectively manage the services. 3 (3) Moneys collected by the association for providing 4 disease management services must be used by the association to 5 pay administrative expenses associated with the disease 6 management program, and any remaining moneys must be deposited 7 in the Florida Health Endowment Trust Fund. 8 Section 7. Effective upon the date of the opening of 9 the association, all individuals who have insurance coverage 10 issued by the Florida Comprehensive Health Association on that 11 date must be issued insurance coverage under the Florida 12 Health Endowment Association. The Florida Health Endowment 13 Association shall assume all assets and liabilities of the Florida Comprehensive Health Association. The articles, 14 bylaws, and operational rules of the Florida Comprehensive 15 16 Health Association, and any amendments thereto, shall remain 17 in effect until the Agency for Health Care Administration has approved the Florida Health Endowment Association plan of 18 19 operation, articles, bylaws, and operating rules. 20 Section 8. Sections 627.648, 627.6482, 627.6484, 627.6486, 627.6488, 627.6489, 627.649, 627.6496, and 627.6498, 21 22 Florida Statutes, are repealed effective upon the opening of the association. Sections 627.6492 and 627.6494, Florida 23 Statutes, are repealed January 1, 2001. 24 Section 9. The sum of \$50 million is appropriated from 25 26 the General Revenue Fund to the Florida Health Endowment Trust 27 Fund to carry out the provisions of this act during fiscal 28 year 2000-2001. 29 Section 10. This act shall take effect July 1, 2000. 30