By the Committee on Transportation and Senator Villalobos

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306-1837-01
                        A bill to be entitled
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           An act relating to motor vehicle dealer
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           franchise agreements; amending s. 320.60, F.S.;
           revising definitions used in ss. 320.61-320.70,
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           F.S.; amending s. 320.61, F.S.; amending
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           procedures to be followed when a complaint of
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           unfair cancellation of a dealer agreement has
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           been made by a motor vehicle dealer against a
           licensee; defining the term "final decision";
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           amending s. 320.64, F.S.; revising provisions
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           relating to the denial, suspension, or
           revocation of a license; amending s. 320.641,
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           F.S.; providing procedures relating to
           discontinuations, cancellations, nonrenewals,
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           modifications, and replacements of franchise
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           agreements; amending s. 320.643, F.S.; amending
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           provisions relating to the transfer,
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           assignment, or sale of franchise agreements;
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           amending s. 320.645, F.S.; amending provisions
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           relating to restrictions upon a licensee's
           owning a dealership; providing for dealer
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           development arrangements; providing exceptions;
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           amending s. 320.699, F.S.; amending procedures
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           for administrative hearings; creating s.
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           320.69905; providing for severability;
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           providing an effective date.
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   Be It Enacted by the Legislature of the State of Florida:
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1 Section 1. Paragraph (a) of subsection (11) of section 320.60, Florida Statutes, is amended and subsection (15) is 2 3 added to that section to read: 320.60 Definitions for ss. 320.61-320.70.--Whenever 4 5 used in ss. 320.61-320.70, unless the context otherwise 6 requires, the following words and terms have the following 7 meanings: 8 (11)(a) "Motor vehicle dealer" means any person, firm, 9 company, or corporation, or other entity who: 10 1. Is licensed pursuant to s. 320.27 as a franchised 11 motor vehicle dealer and, for commission, money, or other things of value, repairs or services motor vehicles or used 12 13 motor vehicles pursuant to an agreement as defined in 14 subsection (1), or 15 2. Sells, exchanges, buys, leases, or rents, or 16 offers, or attempts to negotiate a sale or exchange of any 17 interest in, motor vehicles, or 18 3. who Is engaged wholly or in part in the business of 19 selling motor vehicles, whether or not such motor vehicles are 20 owned by such person, firm, company, or corporation. (15) "Sell," "selling," "sold," <u>"exchange," "retail</u> 21 sales, " and "leases" includes any transaction where the title 22 of motor vehicle or used motor vehicle is transferred to a 23 24 retail consumer, and also includes any retail lease 25 transaction in which a retail customer leases a vehicle for a period of at least 12 months. 26 27 Section 2. Subsection (4) of section 320.61, Florida Statutes, is amended to read: 28 29 320.61 Licenses required of motor vehicle 30 manufacturers, distributors, importers, etc.--

cancellation or nonrenewal of a dealer agreement is made by a motor vehicle dealer against a licensee and <u>such complaint is pending is in the process of being heard</u> pursuant to ss. 320.60-320.70 by the department, no replacement application for such agreement shall be granted <u>and no license shall be granted by the department under s. 320.27 to any replacement dealer until a final decision is rendered by the department on the complaint of unfair cancellation <u>so long as the dealer agreement of the complaining dealer is in effect as provided under s. 320.641(7).</u></u>

Section 3. Section 320.64, Florida Statutes, is amended to read:

320.64 Denial, suspension, or revocation of license; grounds.—A license of a licensee under s. 320.61 may be denied, suspended, or revoked within the entire state or at any specific location or locations within the state at which the applicant or licensee engages or proposes to engage in business, upon proof that this section was violated with sufficient frequency to establish a pattern of wrongdoing, and a license or applicant shall be liable for claims and remedies provided in ss. 320.695 and 320.697 for any violation of any of the following provisions. A licensee is prohibited from committing the following acts an applicant or licensee has failed to comply with any of the following provisions with sufficient frequency so as to establish a pattern of wrongdoing on the part of the applicant:

(1) The applicant or licensee is determined to be unable to carry out contractual obligations with its motor vehicle dealers.

- (2) The applicant or licensee has knowingly made a material misstatement in its application for a license.
- (3) The applicant or licensee willfully has failed to comply with significant provisions of ss. 320.60-320.70 or with any lawful rule or regulation adopted or promulgated by the department.
- (4) The applicant or licensee has indulged in any illegal act relating to his or her business.
- (5) The applicant or licensee has coerced or attempted to coerce any motor vehicle dealer into accepting delivery of any motor vehicle or vehicles or parts or accessories therefor or any other commodities which have not been ordered by the dealer.
- (6) The applicant or licensee has coerced or attempted to coerce any motor vehicle dealer to enter into any agreement with the licensee.
- (7) The applicant or licensee has threatened to discontinue, cancel, or not to renew a franchise agreement of a licensed motor vehicle dealer, where the threatened discontinuation, cancellation, or nonrenewal, if implemented, would be in violation of any of the provisions of s. 320.641.
- (8) The applicant or licensee discontinued, canceled, or failed to renew, a franchise agreement of a licensed motor vehicle dealer in violation of any of the provisions of s. 320.641.
- (9) The applicant or licensee has threatened to modify or replace, or has modified or replaced, a franchise agreement with a succeeding franchise agreement which would adversely alter the rights or obligations of a motor vehicle dealer under an existing franchise agreement or which substantially

 impairs the sales, service obligations, or investment of the motor vehicle dealer.

- (10) The applicant or licensee has attempted to enter, or has entered, into a franchise agreement with a motor vehicle dealer who does not, at the time of the franchise agreement, have proper facilities to provide the services to his or her purchasers of new motor vehicles which are covered by the new motor vehicle warranty issued by the applicant or licensee.
- (11) The applicant or licensee has coerced a motor vehicle dealer to provide installment financing for the motor vehicle dealer's purchasers with a specified financial institution.
- (12) The applicant or licensee has advertised, printed, displayed, published, distributed, broadcast, or televised, or caused or permitted to be advertised, printed, displayed, published, distributed, broadcast, or televised, in any manner whatsoever, any statement or representation with regard to the sale or financing of motor vehicles which is false, deceptive, or misleading.
- (13) The applicant or licensee has refused to deliver, in reasonable quantities and within a reasonable time, to any duly licensed motor vehicle dealer who has an agreement with such applicant or licensee for the retail sale of new motor vehicles and parts for motor vehicles sold or distributed by the applicant or licensee, any such motor vehicles or parts as are covered by such agreement specifically publicly advertised by such applicant or licensee to be available for immediate delivery. However, the failure to deliver any motor vehicle or part will not be considered a violation of this section if the failure is due to act of God, work stoppage, or delay due

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to a strike or labor difficulty, a freight embargo, product shortage, or other cause over which the applicant or licensee has no control. The failure to deliver parts or components for the current and 5 preceding years' models within 60 days from date of order shall be deemed prima facie unreasonable.

(13)(14) The applicant or licensee has sold, exchanged, or rented a motorcycle which produces in excess of 5 brake horsepower, knowing the use thereof to be by, or intended for, the holder of a restricted Florida driver's license.

(14)(15) The applicant or licensee has engaged in previous conduct which would have been a ground for revocation or suspension of a license if the applicant or licensee had been licensed.

(16) Notwithstanding the terms of any franchise agreement, and unless it can be shown that the licensee's franchised dealer is actively negligent, the applicant or licensee has failed to indemnify and hold harmless its franchised motor vehicle dealer against any judgment for damages or settlement agreed to in writing by the applicant or licensee, including, but not limited to, court costs and reasonable attorney's fees of the motor vehicle dealer, which judgment or settlement arose out of complaints, claims, or lawsuits based upon such grounds as strict liability; negligence; misrepresentation; warranty, express or implied; or rescission of the sale as described in s. 672.608, less any offset for use recovered by the licensee's franchised motor vehicle dealer, and only to the extent that the judgment or settlement relates to the alleged defective or negligent manufacture, assembly, or design of new motor vehicles, parts, or accessories or other functions of the manufacturer.

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30 31 (15)(17) The applicant or licensee, directly or indirectly, through the actions of any parent of the licensee, subsidiary of the licensee, or common entity causes a termination, cancellation, or nonrenewal of a franchise agreement by a present or previous distributor or importer unless, by the effective date of such action, the applicant or licensee offers the motor vehicle dealer whose franchise agreement is terminated, canceled, or not renewed a franchise agreement containing substantially the same provisions contained in the previous franchise agreement or files an affidavit with the department acknowledging its undertaking to assume and fulfill the rights, duties, and obligations of its predecessor distributor or importer under the terminated, canceled, or nonrenewed franchise agreement and the same is reinstated.

(16)(18) Notwithstanding the terms of any franchise agreement, the applicant or licensee prevents or refuses to accept the succession to any interest in a franchise agreement by any legal heir or devisee under the will of a motor vehicle dealer or under the laws of descent and distribution of this state; provided, the applicant or licensee is not required to accept a succession where such heir or devisee does not meet licensee's written, reasonable, and uniformly applied minimal standard qualifications for dealer applicants or which, after notice and administrative hearing pursuant to chapter 120, is demonstrated to be detrimental to the public interest or to the representation of the applicant or licensee. Nothing contained herein, however, shall prevent a motor vehicle dealer, during his or her lifetime, from designating any person as his or her successor in interest by written instrument filed with and accepted by the applicant or

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licensee. A licensee who rejects the successor transferee under this subsection shall have the burden of establishing in any proceeding where such rejection is in issue that the rejection of the successor transferee complies with this subsection.

(17)(19) The applicant or licensee has included in any franchise agreement with a motor vehicle dealer terms or provisions that are contrary to, prohibited by, or otherwise inconsistent with the provisions contained in ss. 320.60-320.70, or has failed to include in such franchise agreement a provision conforming to the requirements of s. 320.63(3).

(18)(20) The applicant or licensee has established a system of motor vehicle allocation or distribution or has implemented a system of allocation or distribution of motor vehicles to one or more of its franchised motor vehicle dealers which is unfair, inequitable, unreasonably discriminatory, or not supportable by reason and good cause after considering the equities of the affected motor vehicles dealer or dealers. An applicant or licensee shall maintain for 3 years records that describe its methods or formula of allocation and distribution of its motor vehicles and records of its actual allocation and distribution of motor vehicles to its motor vehicle dealers in this state.

(19)(21) The applicant or licensee, without good and fair cause, has delayed, refused, or failed to provide a supply of motor vehicles by series in reasonable quantities, including the models publicly advertised by the applicant or licensee as being available, or has delayed, refused, or failed to deliver motor vehicle parts and accessories within a 31 reasonable time after receipt of an order by a franchised

dealer. However, this subsection is not violated if such failure is caused by acts or causes beyond the control of the applicant or licensee.

(20)(22) The applicant or licensee has required, or threatened to require, a motor vehicle dealer to prospectively assent to a release, assignment, novation, waiver, or estoppel, which instrument or document operates, or is intended by the applicant or licensee to operate, to relieve any person from any liability or obligation under the provisions of ss. 320.60-320.70.

(21)(23) The applicant or licensee has threatened or coerced a motor vehicle dealer toward conduct or action whereby the dealer would waive or forego its right to protest the establishment or relocation of a motor vehicle dealer in the community or territory serviced by the threatened or coerced dealer.

A motor vehicle dealer who can demonstrate that a violation of, or failure to comply with, any of the preceding provisions by an applicant or licensee will or can adversely and pecuniarily affect the complaining dealer, shall be entitled to pursue all of the remedies, procedures, and rights of recovery available under ss. 320.695 and 320.697.

in reasonable quantities and within a reasonable time, to any duly licensed motor vehicle dealer who has an agreement with such applicant or licensee for the retail sale of new motor vehicles and parts for motor vehicles sold or distributed by the applicant or licensee, any such motor vehicles or parts as are covered by such agreement. Such refusal includes the failure to offer to its same line-make franchised motor

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vehicle dealers all models manufactured for that line-make;
    requiring a dealer to pay any extra fee; or requiring a dealer
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    to execute a separate franchise agreement, to purchase
    unreasonable advertising displays or other materials, to
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    remodel, renovate, or recondition the dealer's existing
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    facilities, or to provide exclusive facilities as a
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    prerequisite to receiving a model or services of vehicles.
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   However, the failure to deliver any motor vehicle or part will
    not be considered a violation of this section if the failure
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    is due to an act of God, work stoppage, or delay due to a
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    strike or labor difficulty, a freight embargo, product
    shortage, or other cause over which the applicant or licensee
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    has no control. An applicant or licensee may impose
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    reasonable requirements on the motor vehicle dealer, other
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    than the items listed in this subsection, including, but not
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    limited to, the purchase of special tools required to properly
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    service a motor vehicle and the undertaking of sales-person or
    service-person training related to the motor vehicle.
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               The applicant or licensee has, directly or
    indirectly, competed or is competing with a motor vehicle
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    dealer of the same line-make located in this state with whom
    the applicant or licensee has entered into a franchise
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    agreement, except as permitted in s. 320.645.
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          (24) The applicant or licensee has sold a motor
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    vehicle to any retail consumer in the state except through a
    motor vehicle dealer holding a franchise agreement for the
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    line-make that includes the motor vehicle. This section does
   not apply to sales by the applicant or licensee of motor
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    vehicles to its current employees and the Federal Government.
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    This subsection expires July 1, 2006.
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1 (25) The applicant or licensee has undertaken an audit of warranty payments or incentive payments previously paid to 2 3 a motor vehicle dealer in violation of this section or has failed to comply with s. 320.696. An applicant or licensee 4 5 may reasonably and periodically audit a motor vehicle dealer 6 to determine the validity of paid claims. Audit of warranty 7 payments shall be only for the 1-year period immediately 8 following the date the claim was paid. Audit of incentive payments shall be only for an 18-month period immediately 9 following the date the incentive was paid. An applicant or 10 11 licensee shall not deny a claim or charge back a motor vehicle dealer subsequent to the payment of the claim unless the 12 applicant or licensee shows that the claim was false or 13 fraudulent or that the motor vehicle dealer failed to 14 subsequently comply with the reasonable written and uniformly 15 applied procedures of the applicant or licensee. 16 17 (26) Notwithstanding the terms of any franchise agreement, the applicant or licensee has refused to allocate, 18 19 sell, or deliver motor vehicles, has charged back or withheld payments or other things of value for which the dealer is 20 21 otherwise eligible under a sales promotion, program, or contest, or has prevented the motor vehicle dealer from 22 participating in any promotion, program, or contest for 23 24 selling a motor vehicle to a customer who was present at the dealership and the motor vehicle dealer did not know or should 25 not have reasonably known that the vehicle would be shipped to 26 27 a foreign country. There will be a rebuttable presumption that the dealer did not know or should not have reasonably 28 29 known that the vehicle would be shipped to a foreign country 30 if the vehicle is titled in the United States.

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(27) Notwithstanding the terms of any franchise agreement, the applicant or licensee has failed or refused to indemnify and hold harmless any motor vehicle dealer against any judgment for damages or settlements agreed to by the applicant or licensee, including, without limitation, court costs and reasonable attorney's fees arising out of complaints, claims, or lawsuits, including, without limitation, strict liability, negligence, misrepresentation, express or implied warranty, or revocation or rescission of acceptance of the sale of a motor vehicle, to the extent that the judgment or settlement relates to the alleged negligent manufacture, design, or assembly of motor vehicles, parts, or accessories. Nothing in this subsection shall obviate the licensee's obligations pursuant to chapter 681. (28) The applicant or licensee has published, disclosed, or otherwise made available in any form information provided by a motor vehicle dealer with respect to sales prices of motor vehicles or profit per motor vehicle sold. Other confidential information provided by motor vehicle dealers shall not be published, disclosed, or otherwise made available except in composite form. However, this information may be disclosed with the written consent of the dealer, after timely notice to an affected dealer, or in response to a subpoena or order of the department, a court, or a lawful tribunal, or introduced into evidence in such a proceeding. (29) The applicant or licensee has failed to reimburse a motor vehicle dealer in full for the reasonable cost of

providing a loaner vehicle to any customer who is having a

required by the applicant or licensee or if a loaner is

vehicle serviced at the motor vehicle dealer, if a loaner is

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of fact.

expressly part of an applicant or licensee's customer-satisfaction index or computation. 2 3 (30) The applicant or licensee has conducted or threatened to conduct any audit of a motor vehicle dealer in 4 5 order to coerce or attempt to coerce the dealer to forego any 6 rights granted to the dealer under ss. 320.60-320.70 or under 7 the agreement between the licensee and the motor vehicle 8 dealer. Nothing in this subsection shall prohibit an applicant or licensee from reasonably and periodically 9 10 auditing a dealer to determine the validity of paid claims. 11 (31) The applicant or licensee has, on or after the effective date of this subsection, offered to any motor 12 vehicle dealer a franchise agreement that: 13 (a) At the time of execution of that franchise 14 agreement fails to provide a motor vehicle dealer with an 15 option not to submit to binding arbitration or mediation for 16 17 any dispute between the licensee and the motor vehicle dealer; Requires that a motor vehicle dealer bring an 18 19 administrative or legal action in a venue outside this state; (c) Requires that any arbitration, mediation, or other 20 21 legal proceeding be conducted outside this state; or Fails to provide that the law of the State of 22 (d) Florida, to the exclusion of any other jurisdiction, shall be 23 24 applied in any arbitration or other legal proceeding between a 25 motor vehicle dealer and licensee. 26 27 The licensee shall, at the time it offers the franchise agreement to a motor vehicle dealer, provide the motor vehicle 28 29 dealer with a copy of the licensee's arbitration and mediation

rules and procedures, including the composition of the finders

 (32) The applicant or licensee has varied the price charged to any of its motor vehicle dealers located in this state by offering rebates, credits, incentives, or other consideration that has the effect of varying the price based on the volume of vehicles purchased by the motor vehicle dealer or based on the motor vehicle dealer's geographic location within this state.

Section 4. Section 320.641, Florida Statutes, is amended to read:

320.641 <u>Discontinuations</u>, cancellations, nonrenewals, modifications, and replacements <u>Unfair cancellation</u> of franchise agreements.--

- (1)(a) An applicant or licensee shall give written notice to the motor vehicle dealer and the department of the licensee's intention to discontinue, cancel, or fail to renew a franchise agreement or of the licensee's intention to modify a franchise or replace a franchise with a succeeding franchise, which modification or replacement may will adversely alter the rights or obligations of a motor vehicle dealer under an existing franchise agreement or may will substantially impair the sales, service obligations, or investment of the motor vehicle dealer, at least 90 days before the effective date thereof, together with the specific grounds for such action.
- (b) The failure by the licensee to comply with the 90-day notice period and procedure prescribed herein shall render voidable, at the option of the motor vehicle dealer, any discontinuation, cancellation, nonrenewal, modification, or replacement of any franchise agreement. Designation of a franchise agreement at a specific location as a "nondesignated"

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point" shall be deemed an evasion of this section and constitutes an unfair cancellation.

- (2) Franchise agreements are deemed to be continuing unless the applicant or licensee has notified the department of the discontinuation of, cancellation of, failure to renew, modification of, or replacement of the agreement of any of its motor vehicle dealers; and annual renewal of the license provided for under ss. 320.60-320.70 is not necessary for any cause of action against the licensee.
- (3) Any motor vehicle dealer who receives a notice of intent to discontinue, cancel, not renew, modify, or replace a franchise agreement whose franchise agreement is discontinued, canceled, not renewed, modified, or replaced may, within the 90-day notice period, file a petition or complaint for a determination of whether such action is an unfair or prohibited discontinuation, cancellation, nonrenewal, modification, or replacement. Agreements and certificates of appointment shall continue in effect until final determination of the issues raised in such petition or complaint by the motor vehicle dealer. A discontinuation, cancellation, or nonrenewal of a franchise agreement is unfair if it is not clearly permitted by the franchise agreement; if it is not undertaken in good faith; if it is not undertaken for good cause; if it or is based on an alleged breach of the franchise agreement which is not in fact a material and substantial breach; or if the grounds relied upon for termination, cancellation, or nonrenewal have not been applied in a uniform and consistent manner by the licensee. A modification or replacement is unfair if it is not clearly permitted by the franchise agreement; is not undertaken in good faith; or is not undertaken for good cause. The applicant or licensee

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shall have the burden of proof that such action is fair and not prohibited.

- (4) Notwithstanding any other provision of this section, the failure of a motor vehicle dealer to be engaged in business with the public for 10 consecutive business days constitutes abandonment by the dealer of his or her franchise agreement. If any motor vehicle dealer abandons his or her franchise agreement, he or she has no cause of action under this section. For the purpose of this section, a dealer shall be considered to be engaged in business with the public if a sales and service facility is open and is performing such services 8 hours a day, 5 days a week, excluding holidays. However, it will not be considered abandonment if such failure to engage in business is due to an act of God, a work stoppage, or a delay due to a strike or labor difficulty, a freight embargo, or other cause over which the motor vehicle dealer has no control, including any violation of ss. 320.60-320.70.
- (5) Notwithstanding any other provision of this section, if a motor vehicle dealer has abandoned his or her franchise agreement as provided in subsection (4), the licensee may give written notice to the dealer and the department of the licensee's intention to discontinue, cancel, or fail to renew the franchise agreement with the dealer at least 15 days before the effective date thereof, specifying the grounds for such action. A motor vehicle dealer receiving such notice may file a petition or complaint for determination of whether in fact there has been an abandonment of the franchise.
- (6) If the complainant motor vehicle dealer prevails, 31 he or she shall have a cause of action against the licensee

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for reasonable attorneys' fees and costs incurred by him or her in such proceeding, and he or she shall have a cause of action under s. 320.697.

- (7) Except as provided in s. 320.643, no replacement motor vehicle dealer shall be named for this point or location to engage in business, and the franchise agreement shall remain in effect until a final judgment is entered after all appeals are exhausted, provided that, when a motor vehicle dealer appeals a decision upholding a discontinuation, cancellation, or nonrenewal based upon abandonment or revocation of the dealer's license pursuant to s. 320.27 as lawful reasons for such discontinuation, cancellation, or nonrenewal, the franchise agreement shall remain in effect pending exhaustion of all appeals only if the motor vehicle dealer establishes a likelihood of success on appeal and provided that the public interest will not be harmed by keeping the franchise agreement in effect pending entry of final judgment after such appeal prior to the final adjudication by the department on the petition or complaint and the exhaustion of all appellate remedies by the canceled or discontinued dealer, if a stay is issued by either the department or an appellate court.
- (8) If a transfer is proposed pursuant to s.

 320.643(1) or (2) after a notice of intent to discontinue,
 cancel, or not renew a franchise agreement has been received,
 but prior to the final determination, including exhaustion of
 all appellate remedies of a motor vehicle dealer's complaint
 or petition contesting such action, the termination
 proceedings shall be stayed, without bond, during the period
 that the transfer is being reviewed by the licensee pursuant
 to s. 320.643; the franchise agreement shall remain in full

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force and effect; and the motor vehicle dealer shall retain all rights and remedies pursuant to the terms and conditions 2 3 of the franchise agreement and applicable law, including all rights of transfer until the licensee has accepted or rejected 4 5 the proposed transfer. If the proposed transfer is rejected, 6 the motor vehicle dealer shall retain all of its rights pursuant to s. 320.643 to an administrative determination as 7 8 to whether the licensee's rejection is in compliance with the provisions of s. 320.643; and, during the pendency of any such 9 10 administrative proceeding and any related appellate 11 proceedings, the termination proceedings shall remain stayed without bond, the franchise agreement shall remain in full 12 force and effect, and the motor vehicle dealer shall retain 13 all rights and remedies pursuant to the terms and conditions 14 of the franchise agreement and applicable law, including all 15 rights of transfer. If a transfer is approved by the licensee 16 17 or mandated by law, the termination proceedings shall be dismissed with prejudice as moot. 18 19 Section 5. Section 320.643, Florida Statutes, is amended to read: 20 21 320.643 Transfer, assignment, or sale of franchise 22 agreements.--(1) A motor vehicle dealer shall not transfer, assign, 23

or sell a franchise agreement to another person unless the dealer first notifies the licensee of the dealer's decision to make such transfer, by written notice setting forth the prospective transferee's name, address, financial qualification, and business experience during the previous 5 years. The licensee shall, in writing, within 60 days after receipt of such notice, inform the dealer either of the 31 licensee's approval of the transfer, assignment, or sale or of

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the unacceptability of the proposed transferee, setting forth the material reasons for the rejection. If the licensee does not so inform the dealer within the 60-day period, its approval of the proposed transfer is deemed granted. No such transfer, assignment, or sale will be valid unless the transferee agrees in writing to comply with all requirements of the franchise then in effect. Notwithstanding the terms of any franchise agreement, the acceptance by the licensee of the proposed transferee shall not be unreasonably withheld. For the purposes of this section, the refusal by the licensee to accept a proposed transferee who is of good moral character and who otherwise meets the written, reasonable, and uniformly applied standards or qualifications, if any, of the licensee relating to financial qualifications of the transferee and the business experience of executive management required by the licensee of its motor vehicle dealers is presumed to be unreasonable. A motor vehicle dealer whose proposed sale is rejected licensee who receives such notice may, within 60 days following such receipt of such rejection, file with the department a verified complaint for a determination that the proposed transferee has been rejected in violation of is not a person qualified to be a transferee under this section. The licensee has the burden of proof with respect to all issues raised by such verified complaint. The department shall determine, and enter an order providing, that the proposed transferee is either qualified or is not and cannot be qualified for specified reasons, or the order may provide the conditions under which a proposed transferee would be qualified. If the licensee fails to file such a response to the motor vehicle dealer's verified complaint within such 31 10-day 60-day period or if the department, after a hearing,

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dismisses the complaint or renders a decision other than one disqualifying the proposed transferee, the franchise agreement between the motor vehicle dealer and the licensee shall be deemed amended to incorporate such transfer or amended in accordance with the determination and order rendered, effective upon compliance by the proposed transferee with any conditions set forth in the determination or order.

(2)(a) Notwithstanding the terms of any franchise agreement, a licensee shall not, by contract or otherwise, fail or refuse to give effect to, prevent, prohibit, or penalize, or attempt to refuse to give effect to, prevent, prohibit, or penalize, any motor vehicle dealer or any proprietor, partner, stockholder, owner, or other person who holds or otherwise owns an interest therein from selling, assigning, transferring, alienating, or otherwise disposing of, in whole or in part, the equity interest of any of them in such motor vehicle dealer to any other person or persons, including a corporation established or existing for the purpose of owning or holding the stock or ownership interests of other entities, unless the licensee proves at a hearing pursuant to this section that such sale, transfer, alienation, or other disposition is to a person who is not, or whose controlling executive management is not, of good moral character. A motor vehicle dealer, or any proprietor, partner, stockholder, owner, or other person who holds or otherwise owns an interest in the motor vehicle dealer, who desires to sell, assign, transfer, alienate, or otherwise dispose of any interest in such motor vehicle dealer shall notify, or cause the proposed transferee to so notify, the licensee, in writing, of the identity and address of the 31 | proposed transferee. A licensee who receives such notice may,

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within 60 days following such receipt, notify the motor vehicle dealer in writing file with the department a verified complaint for a determination that the proposed transferee is not a person qualified to be a transferee under this section and setting forth the material reasons for such rejection. Failure of the licensee to notify the motor vehicle dealer within the 60-day period of such rejection shall be deemed an approval of the transfer. Any person whose proposed sale of stock is rejected may file within 60 days after receipt of such rejection a complaint with the department alleging that the rejection was in violation of the law or the franchise agreement. The licensee has the burden of proof with respect to all issues raised by such verified complaint. department shall determine, and enter an order providing, that the proposed transferee either is qualified or is not and cannot be qualified for specified reasons; or the order may provide the conditions under which a proposed transferee would be qualified. If the licensee fails to file a response to the motor vehicle dealer's complaint within 10 days or if such verified complaint within such 60-day period or if the department, after a hearing, dismisses the complaint or renders a decision on the complaint other than one disqualifying the proposed transferee, the transfer shall be deemed approved franchise agreement between the motor vehicle dealer and the licensee shall be deemed amended to incorporate such transfer or amended in accordance with the determination and order rendered, effective upon compliance by the proposed transferee with any conditions set forth in the determination or order. (b) During the pendency of any such hearing, the

31 franchise agreement of the motor vehicle dealer shall continue

 in effect in accordance with its terms. The department shall expedite any determination requested under this section.

Section 6. Section 320.645, Florida Statutes, is amended to read:

320.645 Restriction upon ownership of dealership by licensee.--

- (1) No licensee, including a manufacturer or agent of a manufacturer, or any parent, subsidiary, common entity, or officer or representative of the licensee shall own or operate, either directly or indirectly, a motor vehicle dealership in this state for the sale or service of motor vehicles which have been or are offered for sale under a franchise agreement with a motor vehicle dealer in this state. A licensee may not be issued a motor vehicle dealer license pursuant to s. 320.27. However, no such licensee will be deemed to be in violation of this section:
- (a) When operating a motor vehicle dealership for a temporary period, not to exceed 1 year, during the transition from one owner of the motor vehicle dealership to another;
- (b) When operating a motor vehicle dealership temporarily for a reasonable period for the exclusive purpose of broadening the diversity of its dealer body and enhancing opportunities for qualified persons who are part of a group that has historically been underrepresented in its dealer body, or for other qualified persons whom the licensee deems to lack the resources to purchase or capitalize the dealership outright, not to exceed 1 year, or in a bona fide relationship with an independent person, other than a licensee or its agent or affiliate, who is required to make has made a significant investment that is subject to loss in the dealership and who

can reasonably expect to acquire full ownership of the dealership on reasonable terms and conditions; or

(c) If the department determines, after a hearing on the matter, pursuant to chapter 120, at the request of any person, that there is no independent person available in the community or territory to own and operate the motor vehicle dealership in a manner consistent with the public interest.

In any such case, the licensee must continue to make the motor vehicle dealership available for sale to an independent person at a fair and reasonable price. Approval of the sale of such a motor vehicle dealership to a proposed motor vehicle dealer shall not be unreasonably withheld.

- (2) As used in this section, the term:
- (a) "Independent person" is a person who is not an officer, director, or employee of the licensee.
- (b) "Reasonable terms and conditions" requires that profits from the dealership are reasonably expected to be sufficient to allow full ownership of the dealership by the independent person within a reasonable time period not to exceed 10 years, which time period may be extended if there is a reasonable basis to do so and the extension is not being sought to evade the purpose of this section; that the independent person has sufficient control to permit acquisition of ownership; and that the relationship may not be terminated solely to avoid full ownership. The terms and conditions are not reasonable if they preclude the independent person from an expedited purchase of the dealership using a monetary source other than profits from the dealership's operation; however, the independent person must pay to the licensee any and all reasonable prepayment charges and costs,

including all unrecouped restored losses, associated with the expedited purchase of the dealership. For the purpose of this section, unrecouped restored losses are moneys that the manufacturer has contributed to the dealership to restore losses of the dealership which the manufacturer has not been paid back through profits of the dealership.

- (c) "Significant investment" means a reasonable amount, considering the reasonable capital requirements of the dealership, acquired and obtained from sources other than the licensee or any of its affiliates and not encumbered by the person's interest in the dealership.
- (3) Nothing in this section shall prohibit, limit, restrict, or impose conditions on:
- (a) The business activities, including, without limitation, the dealings with motor vehicle manufacturers and their representatives and affiliates, of any person that is primarily engaged in the business of short-term, not to exceed 12 months, rental of motor vehicles and industrial and construction equipment and activities incidental to that business, provided that:
- 1. Any motor vehicles sold by such person are limited to used motor vehicles that have been previously used exclusively and regularly by such person in the conduct of its rental business and used motor vehicles traded in for motor vehicles sold by such person;
- 2. Warranty repairs performed under any manufacturer's new vehicle warranty by such person on motor vehicles are limited to repair of those motor vehicles that it owns. As to previously owned vehicles, warranty repairs may be performed only if pursuant to a motor vehicle service agreement as defined in part I of chapter 634 which is issued by such

person or pursuant to an express warranty issued by such person on the retail sale of those vehicles previously owned;

and

- 3. Motor vehicle financing provided by such person to retail consumers for motor vehicles is limited to used motor vehicles sold by such person in the conduct of its business; or
- (b) The direct or indirect ownership, affiliation, or control of a person described in paragraph (a).
- (4) This section does not apply to any dealership that is owned, controlled, or operated by a licensee on July 1, 2000.
- (2) This section shall not be construed to prohibit any licensee from owning or operating a motor vehicle dealership in this state if such dealership was owned or operated by the licensee on May 31, 1984.
- Section 7. Subsection (2) of section 320.699, Florida Statutes, is amended to read:
- 320.699 Administrative hearings and adjudications; procedure.--
- (2) If a written objection or notice of protest is filed with the department under paragraph (1)(b), a hearing shall be held not sooner than 180 days from within 180 days of the date of filing of the first objection or notice of protest, unless the time is extended by the hearing officer for good cause shown. If a hearing is not scheduled within said time, any party may request such hearing which shall be held forthwith by the hearing officer.
- Section 8. Section 320.69905, Florida Statutes, is created to read:

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                       320.69905 Severability.--If a provision of ss.
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        320.60-320.70 or its application to any person or circumstance
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        is held invalid, the invalidity does not affect other
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        provisions or applications of ss. 320.60-320.70 which can be
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        given effect without the invalid provision or application, and
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        to this end the provisions of ss. 320.60-320.70 are severable.
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                       Section 9. This act shall take effect July 1, 2001.
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                        STATEMENT OF SUBSTANTIAL CHANGES CONTAINED IN COMMITTEE SUBSTITUTE FOR
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                                                                SB 1090
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        The CS amends s. 360.60, F.S., to revise the definition of "motor vehicle dealer" to include licensed franchised motor
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       vehicle dealers who repair or service motor vehicles or certain used motor vehicles for commission, money, or other things of value; and to define "sell" and its various synonyms to include lease transactions.
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       The CS amends s. 360.61, F.S., to provide no replacement dealer license may be granted pending a dealer complaint of unfair or prohibited cancellation or non-renewal, so long as the dealer agreement of the complaining dealer is in effect as provided under s. 320.641(7), F.S.
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       The CS amends s. 320.64, F.S., to provide violations of prohibited acts are sufficient grounds for license denial
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       suspension, or revocation and makes them subject to penalties provided in ss. 320.695 and 320.697, F.S.
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       The CS also amends s. 320.64, F.S., to provide additional reasons which could justify the denial, suspension, or revocation of a manufacturer's license in Florida.
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       The CS amends s. 320.641, F.S., to provide criteria to be used in determining whether a termination, cancellation, non-renewal, or modification of a franchise should be
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        approved.
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       The CS amends s. 320.643, F.S., to allow a manufacturer to use financial qualifications in its determinations regarding a transfer, and allows the dealer to file a complaint in protest of the denial of a transfer of a franchise agreement.
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       The CS amends s. 320.645, F.S., relating to the restriction upon ownership of dealerships by a licensee to allow manufacturers to operate motor vehicle dealerships for the exclusive purpose of broadening diversity and improving minority representation.
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