

By Representative Bowen

1 A bill to be entitled
2 An act relating to insurance; amending s.
3 626.221, F.S.; exempting an applicant for a
4 license as a customer representative from
5 examination requirements under certain
6 conditions; exempting an applicant for a
7 license as an adjuster from examination
8 requirements under certain conditions;
9 providing an effective date.

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11 Be It Enacted by the Legislature of the State of Florida:

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13 Section 1. Paragraph (1) of subsection (2) of section
14 626.221, Florida Statutes, is amended, and paragraph (m) is
15 added to said subsection, to read:

16 626.221 Examination requirement; exemptions.--

17 (2) However, no such examination shall be necessary in
18 any of the following cases:

19 (1) An applicant for license as a customer
20 representative who has the designation of Accredited Advisor
21 in Insurance (AAI) from the Insurance Institute of America,
22 the designation of Certified Insurance Counselor (CIC) from
23 the Society of Certified Insurance Service Counselors, the
24 designation of Accredited Customer Service Representative
25 (ACSR) from the Independent Insurance Agents of America, the
26 designation of Certified Professional Service Representative
27 (CPSR) from the National Association of Professional Insurance
28 Agents, the designation of Certified Insurance Service
29 Representative (CISR) from the Society of Certified Insurance
30 Service Representatives. Also, an applicant for license as a
31 customer representative who has the designation of Certified

1 Customer Service Representative (CCSR) from the Florida
2 Association of Insurance Agents, or the designation of
3 Registered Customer Service Representative (RCSR) from a
4 regionally accredited postsecondary institution in this state,
5 whose curriculum has been approved by the department and whose
6 curriculum includes comprehensive analysis of basic property
7 and casualty lines of insurance and testing at least equal to
8 that of standard department testing for the customer
9 representative license. The department shall adopt rules
10 establishing standards for the approval of curriculum.

11 (m) An applicant for license as an adjuster who has
12 the designation of Accredited Claims Adjuster (ACA) from a
13 regionally accredited postsecondary institution in this state,
14 whose curriculum has been approved by the department and whose
15 curriculum includes comprehensive analysis of basic property
16 and casualty lines of insurance and testing at least equal to
17 that of standard department testing for all-lines adjuster
18 license. The department shall adopt rules establishing
19 standards for the approval of curriculum.

20 Section 2. This act shall take effect July 1, 2001.

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HOUSE SUMMARY

Provides that applicants seeking licensure as customer representatives are exempt from taking and passing an examination approved by the Department of Insurance if such applicants obtain a designation as a Certified Customer Service Representative (CCSR) from the Florida Association of Insurance Agents, or the designation of Registered Customer Service Representative (RCSR) from a regionally accredited postsecondary institution in Florida.

Provides that the curriculum for the specified designations be approved by the Department of Insurance and include property and casualty insurance and testing at least equal to that of standard department testing for customer representatives.

Provides for the Department to adopt rules establishing standards for curriculum.