Florida House of Representatives - 2001

HB 1873

By the Committee on Health Regulation and Representatives Farkas, Sobel, Alexander, Ritter, Harrell and Wishner

1	A bill to be entitled
2	An act relating to health care; amending s.
3	395.0197, F.S.; revising provisions relating to
4	hospital and ambulatory surgical center
5	internal risk management programs; modifying
6	requirements for risk management and prevention
7	education and training; restricting
8	participation of unlicensed persons in surgical
9	procedures; requiring ongoing evaluation of
10	surgical procedures and protocols; eliminating
11	an annual report summarizing facility incident
12	reports and disciplinary actions; requiring the
13	Agency for Health Care Administration to
14	publish website summaries of adverse incident
15	reports; requiring facility reporting of
16	allegations of sexual misconduct by health care
17	practitioners; providing certain civil
18	liability for licensed risk managers;
19	prohibiting intimidation of a risk manager;
20	providing a penalty; amending s. 395.10972,
21	F.S.; increasing membership on the Health Care
22	Risk Management Advisory Council; amending s.
23	395.701, F.S.; limiting the financial
24	information the agency may require to determine
25	the amount of hospital annual assessments;
26	amending s. 456.013, F.S.; providing a
27	professional continuing education requirement
28	relating to prevention of medical errors;
29	amending s. 456.063, F.S.; requiring licensed
30	health care practitioners to report to the
31	Department of Health any allegations of sexual
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1	misconduct; amending s. 456.072, F.S.;
2	providing additional grounds for disciplinary
3	actions; clarifying a penalty involving
4	restriction of professional practice or
5	license; providing additional penalties;
6	requiring assessment of costs related to
7	investigation and prosecution; amending s.
8	456.073, F.S.; requiring the department to
9	notify the patient or legal representative of
10	the status of a disciplinary case; requiring
11	the agency to provide certain information to
12	the complainant; amending s. 456.077, F.S.;
13	specifying violations for which the department
14	or a regulatory board may issue citations;
15	amending s. 456.081, F.S.; requiring the
16	department and regulatory boards to maintain a
17	website containing specified information;
18	amending ss. 458.331 and 459.015, F.S.;
19	conforming language and cross references to
20	changes made by the act; amending ss. 465.019
21	and 465.0196, F.S.; requiring institutional
22	pharmacies and special pharmacy permittees that
23	use pharmacy technicians to have a written
24	policy and procedures manual; directing the
25	department and agency to review health care
26	practitioner and facility reporting
27	requirements; requiring a report to the
28	Legislature; amending s. 468.1755, F.S.;
29	providing an additional ground for disciplinary
30	action against a nursing home administrator;
31	reenacting ss. 468.1695(3) and 468.1735, F.S.,
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1	to incorporate said amendment in references;
2	reenacting s. 484.056(1)(a), F.S., relating to
3	disciplinary action against hearing aid
4	specialists, to incorporate the amendment to s.
5	456.072(1), in a reference; amending s.
6	766.101, F.S.; providing that a continuous
7	quality improvement committee of a licensed
8	pharmacy is a medical review committee for
9	purposes of immunity from liability, and
10	reenacting ss. 440.105(1)(a) and 626.989(6),
11	F.S., to incorporate said amendment in
12	references; amending s. 766.1115, F.S.;
13	conforming language and cross references to
14	changes made by the act; providing an effective
15	date.
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17	Be It Enacted by the Legislature of the State of Florida:
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19	Section 1. Section 395.0197, Florida Statutes, is
20	amended to read:
21	395.0197 Internal risk management program
22	(1) Every licensed facility shall, as a part of its
23	administrative functions, establish an internal risk
24	management program that includes all of the following
25	components:
26	(a) The investigation and analysis of the frequency
27	and causes of general categories and specific types of adverse
28	incidents to patients.
29	(b) The development of appropriate measures to
30	minimize the risk of adverse incidents to patients, including,
31	but not limited to:
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1 Risk management and risk prevention education and 1. 2 training of all nonphysician personnel as follows: 3 a. Such education and training of all nonphysician 4 personnel as part of their initial orientation; and 5 b. At least 1 hour of such education and training б annually for all nonphysician personnel of the licensed 7 facility working in clinical areas and providing patient care, 8 except those persons licensed as health care practitioners who 9 are required to complete continuing education coursework 10 pursuant to chapter 456 or the respective practice act. A prohibition, except when emergency circumstances 11 2. require otherwise, against a staff member of the licensed 12 13 facility attending a patient in the recovery room, unless the 14 staff member is authorized to attend the patient in the recovery room and is in the company of at least one other 15 person. However, a licensed facility is exempt from the 16 two-person requirement if it has: 17 a. Live visual observation; 18 19 b. Electronic observation; or 20 c. Any other reasonable measure taken to ensure 21 patient protection and privacy. 22 3. A prohibition against an unlicensed person from 23 assisting or participating in any surgical procedure unless 24 the facility has authorized the person to do so following a competency assessment, and such assistance or participation is 25 26 done under the direct and immediate supervision of a licensed 27 physician and is not otherwise an activity that may only be 28 performed by a licensed health care practitioner. 29 4. Development, implementation, and ongoing evaluation of procedures, protocols, and systems to accurately identify 30 patients, planned procedures, and the correct site of the 31

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planned procedure so as to minimize the performance of a
surgical procedure on the wrong patient, a wrong surgical
procedure, a wrong-site surgical procedure, or a surgical
procedure otherwise unrelated to the patient's diagnosis or
medical condition.

6 (c) The analysis of patient grievances that relate to 7 patient care and the quality of medical services.

8 (d) The development and implementation of an incident 9 reporting system based upon the affirmative duty of all health 10 care providers and all agents and employees of the licensed 11 health care facility to report adverse incidents to the risk 12 manager, or to his or her designee, within 3 business days 13 after their occurrence.

14 (2) The internal risk management program is the 15 responsibility of the governing board of the health care facility. Each licensed facility shall hire a risk manager, 16 licensed under s. 395.10974 part IX of chapter 626, who is 17 responsible for implementation and oversight of such 18 19 facility's internal risk management program as required by 20 this section. A risk manager must not be made responsible for 21 more than four internal risk management programs in separate 22 licensed facilities, unless the facilities are under one corporate ownership or the risk management programs are in 23 24 rural hospitals.

(3) In addition to the programs mandated by this section, other innovative approaches intended to reduce the frequency and severity of medical malpractice and patient injury claims shall be encouraged and their implementation and operation facilitated. Such additional approaches may include extending internal risk management programs to health care providers' offices and the assuming of provider liability by a

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within the licensed facility.

1 2 licensed health care facility for acts or omissions occurring

3 (4) The agency shall, after consulting with the 4 Department of Insurance, adopt rules governing the 5 establishment of internal risk management programs to meet the 6 needs of individual licensed facilities. Each internal risk 7 management program shall include the use of incident reports 8 to be filed with an individual of responsibility who is 9 competent in risk management techniques in the employ of each licensed facility, such as an insurance coordinator, or who is 10 11 retained by the licensed facility as a consultant. The 12 individual responsible for the risk management program shall 13 have free access to all medical records of the licensed 14 facility. The incident reports are part of the workpapers of the attorney defending the licensed facility in litigation 15 16 relating to the licensed facility and are subject to discovery, but are not admissible as evidence in court. A 17 person filing an incident report is not subject to civil suit 18 19 by virtue of such incident report. As a part of each internal 20 risk management program, the incident reports shall be used to 21 develop categories of incidents which identify problem areas. 22 Once identified, procedures shall be adjusted to correct the problem areas. 23

(5) For purposes of reporting to the agency pursuant to this section, the term "adverse incident" means an event over which health care personnel could exercise control and which is associated in whole or in part with medical intervention, rather than the condition for which such intervention occurred, and which:

(a) Results in one of the following injuries:

1. Death;

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1 2. Brain or spinal damage; 2 3. Permanent disfigurement; 3 4. Fracture or dislocation of bones or joints; 4 5. A resulting limitation of neurological, physical, 5 or sensory function which continues after discharge from the б facility; 7 6. Any condition that required specialized medical 8 attention or surgical intervention resulting from nonemergency 9 medical intervention, other than an emergency medical 10 condition, to which the patient has not given his or her 11 informed consent; or 12 7. Any condition that required the transfer of the 13 patient, within or outside the facility, to a unit providing a 14 more acute level of care due to the adverse incident, rather than the patient's condition prior to the adverse incident; 15 16 (b) Was the performance of a surgical procedure on the 17 wrong patient, a wrong surgical procedure, a wrong-site surgical procedure, or a surgical procedure otherwise 18 19 unrelated to the patient's diagnosis or medical condition; 20 (c) Required the surgical repair of damage resulting 21 to a patient from a planned surgical procedure, where the 22 damage was not a recognized specific risk, as disclosed to the patient and documented through the informed-consent process; 23 24 or 25 (d) Was a procedure to remove unplanned foreign 26 objects remaining from a surgical procedure. 27 (6)(a) Each licensed facility subject to this section 28 shall submit an annual report to the agency summarizing the 29 incident reports that have been filed in the facility for that year. The report shall include: 30 31 1. The total number of adverse incidents. 7

2. A listing, by category, of the types of operations,
 diagnostic or treatment procedures, or other actions causing
 the injuries, and the number of incidents occurring within
 each category.

3. A listing, by category, of the types of injuries
caused and the number of incidents occurring within each
category.

8 4. A code number using the health care professional's 9 licensure number and a separate code number identifying all other individuals directly involved in adverse incidents to 10 11 patients, the relationship of the individual to the licensed 12 facility, and the number of incidents in which each individual 13 has been directly involved. Each licensed facility shall 14 maintain names of the health care professionals and 15 individuals identified by code numbers for purposes of this 16 section.

5. A description of all malpractice claims filed against the licensed facility, including the total number of pending and closed claims and the nature of the incident which led to, the persons involved in, and the status and disposition of each claim. Each report shall update status and disposition for all prior reports.

23 (b) The information reported to the agency pursuant to paragraph (a) which relates to persons licensed under chapter 24 25 458, chapter 459, chapter 461, or chapter 466 shall be 26 reviewed by the agency. The agency shall determine whether 27 any of the incidents potentially involved conduct by a health 28 care professional who is subject to disciplinary action, in 29 which case the provisions of s. 456.073 shall apply. (c) The report submitted to the agency shall also 30

31 contain the name and license number of the risk manager of the

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licensed facility, a copy of its policy and procedures which 1 2 govern the measures taken by the facility and its risk manager 3 to reduce the risk of injuries and adverse incidents, and the results of such measures. The annual report is confidential 4 5 and is not available to the public pursuant to s. 119.07(1) or any other law providing access to public records. The annual 6 7 report is not discoverable or admissible in any civil or 8 administrative action, except in disciplinary proceedings by 9 the agency or the appropriate regulatory board. The annual 10 report is not available to the public as part of the record of 11 investigation for and prosecution in disciplinary proceedings made available to the public by the agency or the appropriate 12 13 regulatory board. However, the agency or the appropriate 14 regulatory board shall make available, upon written request by a health care professional against whom probable cause has 15 16 been found, any such records which form the basis of the determination of probable cause. 17

18 (7) The licensed facility shall notify the agency no
19 later than 1 business day after the risk manager or his or her
20 designee has received a report pursuant to paragraph (1)(d)
21 and can determine within 1 business day that any of the
22 following adverse incidents has occurred, whether occurring in
23 the licensed facility or arising from health care prior to
24 admission in the licensed facility:

25 26 (a) The death of a patient;

(b) Brain or spinal damage to a patient;

27 (c) The performance of a surgical procedure on the28 wrong patient;

29 (d) The performance of a wrong-site surgical 30 procedure; or 31 (e) The performance of a wrong surgical procedure.

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1 2 The notification must be made in writing and be provided by 3 facsimile device or overnight mail delivery. The notification must include information regarding the identity of the 4 5 affected patient, the type of adverse incident, the initiation of an investigation by the facility, and whether the events 6 7 causing or resulting in the adverse incident represent a 8 potential risk to other patients. 9 (8) Any of the following adverse incidents, whether occurring in the licensed facility or arising from health care 10 11 prior to admission in the licensed facility, shall be reported by the facility to the agency within 15 calendar days after 12 13 its occurrence: (a) The death of a patient; 14 15 (b) Brain or spinal damage to a patient; 16 (C) The performance of a surgical procedure on the 17 wrong patient; 18 (d) The performance of a wrong-site surgical 19 procedure; 20 The performance of a wrong surgical procedure; (e) 21 (f) The performance of a surgical procedure that is 22 medically unnecessary or otherwise unrelated to the patient's diagnosis or medical condition; 23 24 (g) The surgical repair of damage resulting to a patient from a planned surgical procedure, where the damage is 25 26 not a recognized specific risk, as disclosed to the patient 27 and documented through the informed-consent process; or 28 (h) The performance of procedures to remove unplanned 29 foreign objects remaining from a surgical procedure. 30 31

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The agency may grant extensions to this reporting requirement 1 2 for more than 15 days upon justification submitted in writing 3 by the facility administrator to the agency. The agency may require an additional, final report. These reports shall not 4 5 be available to the public pursuant to s. 119.07(1) or any other law providing access to public records, nor be 6 7 discoverable or admissible in any civil or administrative 8 action, except in disciplinary proceedings by the agency or 9 the appropriate regulatory board, nor shall they be available to the public as part of the record of investigation for and 10 11 prosecution in disciplinary proceedings made available to the 12 public by the agency or the appropriate regulatory board. 13 However, the agency or the appropriate regulatory board shall 14 make available, upon written request by a health care professional against whom probable cause has been found, any 15 16 such records which form the basis of the determination of probable cause. The agency may investigate, as it deems 17 appropriate, any such incident and prescribe measures that 18 must or may be taken in response to the incident. The agency 19 20 shall review each incident and determine whether it potentially involved conduct by the health care professional 21 22 who is subject to disciplinary action, in which case the provisions of s. 456.073 shall apply. 23 24 (9) The agency shall publish on the agency's website,

25 no less than quarterly, a summary and trend analysis of

26 adverse incident reports received pursuant to this section,

27 which shall not include information that would identify the

28 patient, the reporting facility, or the health care

29 practitioners involved. The agency shall publish on the

30 agency's website an annual summary and trend analysis of all

31 adverse incident reports and malpractice claims information

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provided by facilities in their annual reports, which shall 1 2 not include information that would identify the patient, the reporting facility, or the practitioners involved. The 3 purpose of the publication of the summary and trend analysis 4 5 is to promote the rapid dissemination of information relating 6 to adverse incidents and malpractice claims to assist in 7 avoidance of similar incidents and reduce morbidity and 8 mortality. 9 (10) (10) (9) The internal risk manager of each licensed 10 facility shall: 11 (a) Investigate every allegation of sexual misconduct 12 which is made against a member of the facility's personnel who 13 has direct patient contact, when the allegation is that the 14 sexual misconduct occurred at the facility or on the grounds 15 of the facility. ; and (b) Report every allegation of sexual misconduct to 16 the administrator of the licensed facility. 17 (c) Notify the family or guardian of the victim, if a 18 minor, that an allegation of sexual misconduct has been made 19 20 and that an investigation is being conducted.+ 21 (d) Report to the Department of Health every 22 allegation of sexual misconduct, as defined in chapter 456 and the respective practice act, by a licensed health care 23 24 practitioner that involves a patient. 25 (11) (10) Any witness who witnessed or who possesses 26 actual knowledge of the act that is the basis of an allegation 27 of sexual abuse shall: 28 (a) Notify the local police; and 29 (b) Notify the hospital risk manager and the administrator. 30 31

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For purposes of this subsection, "sexual abuse" means acts of 1 2 a sexual nature committed for the sexual gratification of 3 anyone upon, or in the presence of, a vulnerable adult, without the vulnerable adult's informed consent, or a minor. 4 5 "Sexual abuse" includes, but is not limited to, the acts defined in s. 794.011(1)(h), fondling, exposure of a 6 7 vulnerable adult's or minor's sexual organs, or the use of the 8 vulnerable adult or minor to solicit for or engage in 9 prostitution or sexual performance. "Sexual abuse" does not include any act intended for a valid medical purpose or any 10 11 act which may reasonably be construed to be a normal 12 caregiving action.

13 (12)(11) A person who, with malice or with intent to 14 discredit or harm a licensed facility or any person, makes a 15 false allegation of sexual misconduct against a member of a 16 licensed facility's personnel is guilty of a misdemeanor of 17 the second degree, punishable as provided in s. 775.082 or s. 18 775.083.

(13)(12) In addition to any penalty imposed pursuant 19 20 to this section, the agency shall require a written plan of correction from the facility. For a single incident or series 21 22 of isolated incidents that are nonwillful violations of the reporting requirements of this section, the agency shall first 23 seek to obtain corrective action by the facility. If the 24 correction is not demonstrated within the timeframe 25 26 established by the agency or if there is a pattern of 27 nonwillful violations of this section, the agency may impose 28 an administrative fine, not to exceed \$5,000 for any violation 29 of the reporting requirements of this section. The administrative fine for repeated nonwillful violations shall 30 31 not exceed \$10,000 for any violation. The administrative fine

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for each intentional and willful violation may not exceed 1 2 \$25,000 per violation, per day. The fine for an intentional 3 and willful violation of this section may not exceed \$250,000. In determining the amount of fine to be levied, the agency 4 5 shall be quided by s. 395.1065(2)(b). This subsection does not б apply to the notice requirements under subsection (7). 7 (14)(13) The agency shall have access to all licensed 8 facility records necessary to carry out the provisions of this 9 section. The records obtained by the agency under subsection (6), subsection (8), or subsection(10)(9) are not available 10 to the public under s. 119.07(1), nor shall they be 11 discoverable or admissible in any civil or administrative 12 13 action, except in disciplinary proceedings by the agency or 14 the appropriate regulatory board, nor shall records obtained pursuant to s. 456.071 be available to the public as part of 15 16 the record of investigation for and prosecution in disciplinary proceedings made available to the public by the 17 agency or the appropriate regulatory board. However, the 18 19 agency or the appropriate regulatory board shall make 20 available, upon written request by a health care professional 21 against whom probable cause has been found, any such records 22 which form the basis of the determination of probable cause, except that, with respect to medical review committee records, 23 24 s. 766.101 controls. 25 (15) (14) The meetings of the committees and governing 26 board of a licensed facility held solely for the purpose of 27 achieving the objectives of risk management as provided by

28 this section shall not be open to the public under the

29 provisions of chapter 286. The records of such meetings are

30 confidential and exempt from s. 119.07(1), except as provided

31 in subsection(14)(13).

1 (16)(15) The agency shall review, as part of its 2 licensure inspection process, the internal risk management 3 program at each licensed facility regulated by this section to determine whether the program meets standards established in 4 5 statutes and rules, whether the program is being conducted in a manner designed to reduce adverse incidents, and whether the 6 7 program is appropriately reporting incidents under this 8 section subsections (5), (6), (7), and (8). (17)(16) There shall be no monetary liability on the 9 part of, and no cause of action for damages shall arise 10 against, any risk manager, licensed under s. 395.10974 part IX 11 12 of chapter 626, for the implementation and oversight of the 13 internal risk management program in a facility licensed under 14 this chapter or chapter 390 as required by this section, for any act or proceeding undertaken or performed within the scope 15 16 of the functions of such internal risk management program if the risk manager acts without intentional fraud. 17 (18) A privilege against civil liability is hereby 18 19 granted to any licensed risk manager or licensed facility with 20 regard to information furnished pursuant to this chapter, unless the licensed risk manager or facility acted in bad 21 22 faith or with malice in providing such information. 23 (19) (17) If the agency, through its receipt of any reports required under this section the annual reports 24 25 prescribed in subsection (6) or through any investigation, has 26 a reasonable belief that conduct by a staff member or employee 27 of a licensed facility is grounds for disciplinary action by 28 the appropriate regulatory board, the agency shall report this 29 fact to such regulatory board. (18) The agency shall annually publish a report 30 summarizing the information contained in the annual incident 31 15

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1 reports submitted by licensed facilities pursuant to 2 subsection (6) and disciplinary actions reported to the agency 3 pursuant to s. 395.0193. The report must, at a minimum, 4 summarize: 5 (a) Adverse incidents, by category of reported б incident, and by type of professional involved. 7 (b) Types of malpractice claims filed, by type of professional involved. 8 9 (c) Disciplinary actions taken against professionals, 10 by type of professional involved. 11 (20) It shall be unlawful for any person to coerce, 12 intimidate, or preclude a risk manager from lawfully executing 13 his or her reporting obligations pursuant to this chapter. 14 Such unlawful action shall be subject to civil monetary penalties not to exceed \$10,000 per violation. 15 16 Section 2. Section 395.10972, Florida Statutes, is 17 amended to read: 395.10972 Health Care Risk Manager Advisory 18 19 Council.--The Secretary of Health Care Administration may appoint a seven-member five-member advisory council to advise 20 21 the agency on matters pertaining to health care risk managers. 22 The members of the council shall serve at the pleasure of the secretary. The council shall designate a chair. The council 23 shall meet at the call of the secretary or at those times as 24 may be required by rule of the agency. The members of the 25 26 advisory council shall receive no compensation for their 27 services, but shall be reimbursed for travel expenses as 28 provided in s. 112.061. The council shall consist of 29 individuals representing the following areas: 30 31

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(1) Two shall be active health care risk managers, 1 2 including one risk manager who is recommended by and a member of the Florida Society of Healthcare Risk Management. 3 4 (2) One shall be an active hospital administrator. 5 (3) One shall be an employee of an insurer or 6 self-insurer of medical malpractice coverage. 7 (4) One shall be a representative of the 8 health-care-consuming public. 9 (5) Two shall be licensed health care practitioners, 10 one of whom shall be licensed as a physician under chapter 458 11 or chapter 459. 12 Section 3. Paragraph (b) of subsection (2) of section 13 395.701, Florida Statutes, is amended to read: 14 395.701 Annual assessments on net operating revenues 15 for inpatient and outpatient services to fund public medical 16 assistance; administrative fines for failure to pay assessments when due; exemption.--17 (2) 18 (b) There is imposed upon each hospital an assessment 19 20 in an amount equal to 1 percent of the annual net operating 21 revenue for outpatient services for each hospital, such 22 revenue to be determined by the agency, based on the actual experience of the hospital as reported to the agency. While 23 prior year report worksheets may be reconciled to the 24 25 hospital's audited financial statements, no additional audited 26 financial components may be required for the purposes of 27 determining the amount of the assessment imposed pursuant to 28 this section other than those in effect on July 1, 2000. 29 Within 6 months after the end of each hospital fiscal year, the agency shall certify the amount of the assessment for each 30 31 hospital. The assessment shall be payable to and collected by 17

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the agency in equal quarterly amounts, on or before the first 1 day of each calendar quarter, beginning with the first full 2 3 calendar quarter that occurs after the agency certifies the amount of the assessment for each hospital. All moneys 4 5 collected pursuant to this subsection shall be deposited into б the Public Medical Assistance Trust Fund. 7 Section 4. Subsections (7) through (11) of section 8 456.013, Florida Statutes, are renumbered as subsections (8) 9 through (12), respectively, and a new subsection (7) is added 10 to said section to read: 11 456.013 Department; general licensing provisions.--12 The boards, or the department when there is no (7) 13 board, shall require the completion of a 2-hour course 14 relating to prevention of medical errors as part of the 15 licensure and renewal process. The 2-hour course shall count 16 towards the total number of continuing education hours required for the profession. The course shall be approved by 17 the board or department, as appropriate, and shall include a 18 19 study of root-cause analysis, error reduction and prevention, 20 and patient safety. If the course is being offered by a facility licensed pursuant to chapter 395 for its employees, 21 22 the board may approve up to 1 hour of the 2-hour course to be 23 specifically related to error reduction and prevention methods 24 used in that facility. 25 Section 5. Subsection (3) is added to section 456.063, 26 Florida Statutes, to read: 27 456.063 Sexual misconduct; disqualification for 28 license, certificate, or registration; reports of allegation 29 of sexual misconduct. --30 (3) Licensed health care practitioners shall report allegations of sexual misconduct to the department, regardless 31

1 of the practice setting in which the alleged sexual misconduct 2 occurred. 3 Section 6. Paragraph (c) of subsection (1) of section 4 456.072, Florida Statutes, is amended, paragraphs (aa) and 5 (bb) are added to said subsection, paragraph (c) of subsection (2) and subsection (4) are amended, and paragraphs (i) and (j) 6 7 are added to subsection (2) of said section, to read: 8 456.072 Grounds for discipline; penalties; enforcement. --9 10 (1) The following acts shall constitute grounds for 11 which the disciplinary actions specified in subsection (2) may be taken: 12 13 (c) Being convicted or found guilty of, or entering a 14 plea of guilty or nolo contendere to, regardless of adjudication, a crime in any jurisdiction which relates to the 15 16 practice of, or the ability to practice, a licensee's 17 profession. (aa) Performing or attempting to perform health care 18 19 services on the wrong patient, a wrong-site procedure, a wrong 20 procedure, or an unauthorized procedure or a procedure that is medically unnecessary or otherwise unrelated to the patient's 21 22 diagnosis or medical condition. For the purposes of this paragraph, performing or attempting to perform health care 23 24 services includes the preparation of the patient. 25 (bb) Leaving a foreign body in a patient, such as a 26 sponge, clamp, forceps, surgical needle, or other 27 paraphernalia commonly used in surgical, examination, or other 28 diagnostic procedures. For the purposes of this paragraph, it 29 shall be legally presumed that retention of a foreign body is not in the best interest of the patient and is not within the 30 31

standard of care of the profession, regardless of the intent 1 2 of the professional. (2) When the board, or the department when there is no 3 4 board, finds any person guilty of the grounds set forth in 5 subsection (1) or of any grounds set forth in the applicable 6 practice act, including conduct constituting a substantial 7 violation of subsection (1) or a violation of the applicable 8 practice act which occurred prior to obtaining a license, it 9 may enter an order imposing one or more of the following 10 penalties: 11 (c) Restriction of practice or license, including, but 12 not limited to, restricting the licensee from practicing in 13 certain settings, restricting the licensee to work only under 14 designated conditions or in certain settings, restricting the licensee from performing or providing designated clinical and 15 administrative services, restricting the licensee from 16 practicing more than a designated number of hours, or any 17 other restriction found to be necessary for the protection of 18 19 the public health, safety, and welfare. 20 (i) Refund of fees billed and collected from the patient or a third party on behalf of the patient. 21 22 (j) Requirement that the practitioner undergo remedial 23 education. 24 25 In determining what action is appropriate, the board, or 26 department when there is no board, must first consider what 27 sanctions are necessary to protect the public or to compensate 28 the patient. Only after those sanctions have been imposed may 29 the disciplining authority consider and include in the order requirements designed to rehabilitate the practitioner. All 30 31

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costs associated with compliance with orders issued under this
 subsection are the obligation of the practitioner.

3 (4) In addition to any other discipline imposed 4 pursuant to this section or discipline imposed for a violation 5 of any practice act, the board, or the department when there б is no board, shall may assess costs related to the 7 investigation and prosecution of the case. In any case where 8 the board or the department imposes a fine or assessment and 9 the fine or assessment is not paid within a reasonable time, such reasonable time to be prescribed in the rules of the 10 11 board, or the department when there is no board, or in the order assessing such fines or costs, the department or the 12 13 Department of Legal Affairs may contract for the collection 14 of, or bring a civil action to recover, the fine or 15 assessment.

16 Section 7. Paragraphs (a) and (c) of subsection (9) of 17 section 456.073, Florida Statutes, are amended to read:

18 456.073 Disciplinary proceedings.--Disciplinary 19 proceedings for each board shall be within the jurisdiction of 20 the department.

(9)(a) The department shall periodically notify the person who filed the complaint, as well as the patient or the patient's legal representative, of the status of the investigation, indicating whether probable cause has been found and the status of any civil action or administrative proceeding or appeal.

(c) In any disciplinary case for which probable cause is not found, the department shall so inform the person who filed the complaint and notify that person that he or she may, within 60 days, provide any additional information to the <u>department</u> probable cause panel which may be relevant to the

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decision. To facilitate the provision of additional 1 2 information, the person who filed the complaint may receive, 3 upon request, a copy of the agency's expert report that supported the recommendation for closure, if such a report was 4 5 relied upon by the agency. In no way does this require the б agency to procure an expert opinion or report if none was 7 used. Additionally, the identity of the expert shall remain 8 confidential. The person who filed the complaint shall agree, 9 in writing, to maintain the confidentiality of any information found in the expert report. In any administrative proceeding 10 11 under s. 120.57, the person who filed the disciplinary 12 complaint shall have the right to present oral or written 13 communication relating to the alleged disciplinary violations 14 or to the appropriate penalty. 15 Section 8. Subsections (2) and (6) of section 456.077, 16 Florida Statutes, are amended to read: 456.077 Authority to issue citations .--17 (2) The board, or the department if there is no board, 18 19 shall adopt rules designating violations for which a citation 20 may be issued. Such rules shall designate as citation violations those violations for which there is no substantial 21 threat to the public health, safety, and welfare. Violations 22 for which a citation may be issued shall include violations of 23 continuing education requirements, failure to timely pay 24 required fees and fines, failure to comply with the 25 26 requirements of ss. 381.026 and 381.0261 regarding the 27 dissemination of information regarding patient rights, failure 28 to comply with advertising requirements, failure to timely 29 update practitioner profile and credentialing files, failure to display signs, licenses, and permits, failure to have 30 required reference books available, and all other violations 31

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1 that do not pose a direct and serious threat to the health and 2 safety of the patient. 3 (6) A board <del>created on or after January 1, 1992,</del>has 6 4 months in which to enact rules designating violations and 5 penalties appropriate for citation offenses. Failure to enact such rules gives the department exclusive authority to adopt 6 7 rules as required for implementing this section. A board has 8 continuous authority to amend its rules adopted pursuant to 9 this section. 10 Section 9. Section 456.081, Florida Statutes, is 11 amended to read: 456.081 Publication of information.--The department 12 13 and the boards shall have the authority to advise licensees 14 periodically, through the publication of a newsletter, about information that the department or the board determines is of 15 16 interest to the industry. The department and the boards shall maintain a website which contains copies of the newsletter; 17 information relating to adverse incident reports without 18 19 identifying the patient, practitioner, or facility in which 20 the adverse incident occurred until 10 days after probable cause is found, at which time the name of the practitioner and 21 22 facility shall become public as part of the investigative file; information about error prevention and safety 23 strategies; and information concerning best practices.Unless 24 otherwise prohibited by law, the department and the boards 25 26 shall publish on the website a summary of final orders entered 27 after July 1, 2001, resulting in disciplinary action fines, 28 suspensions, or revocations, and any other information the 29 department or the board determines is of interest to the public. In order to provide useful and timely information at 30 minimal cost, the department and boards may consult with, and 31

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1 include information provided by, professional associations and 2 national organizations. 3 Section 10. Subsection (9) of section 458.331, Florida Statutes, is amended to read: 4 458.331 Grounds for disciplinary action; action by the 5 б board and department. --7 (9) When an investigation of a physician is 8 undertaken, the department shall promptly furnish to the 9 physician or the physician's attorney a copy of the complaint or document which resulted in the initiation of the 10 11 investigation. For purposes of this subsection, such 12 documents include, but are not limited to: the pertinent 13 portions of an annual report submitted to the department 14 pursuant to s. 395.0197(6); a report of an adverse incident which is provided to the department pursuant to s. 15 395.0197<del>(8)</del>; a report of peer review disciplinary action 16 submitted to the department pursuant to s. 395.0193(4) or s. 17 458.337, providing that the investigations, proceedings, and 18 records relating to such peer review disciplinary action shall 19 20 continue to retain their privileged status even as to the 21 licensee who is the subject of the investigation, as provided 22 by ss. 395.0193(8) and 458.337(3); a report of a closed claim submitted pursuant to s. 627.912; a presuit notice submitted 23 pursuant to s. 766.106(2); and a petition brought under the 24 25 Florida Birth-Related Neurological Injury Compensation Plan, 26 pursuant to s. 766.305(2). The physician may submit a written 27 response to the information contained in the complaint or 28 document which resulted in the initiation of the investigation 29 within 45 days after service to the physician of the complaint or document. The physician's written response shall be 30 31 considered by the probable cause panel.

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1 Section 11. Subsection (9) of section 459.015, Florida 2 Statutes, is amended to read: 3 459.015 Grounds for disciplinary action; action by the 4 board and department. --5 (9) When an investigation of an osteopathic physician б is undertaken, the department shall promptly furnish to the 7 osteopathic physician or his or her attorney a copy of the 8 complaint or document which resulted in the initiation of the 9 investigation. For purposes of this subsection, such documents include, but are not limited to: the pertinent portions of an 10 11 annual report submitted to the department pursuant to s. 395.0197(6); a report of an adverse incident which is provided 12 13 to the department pursuant to s.  $395.0197 \frac{(8)}{(8)}$ ; a report of peer 14 review disciplinary action submitted to the department pursuant to s. 395.0193(4) or s. 459.016, provided that the 15 16 investigations, proceedings, and records relating to such peer review disciplinary action shall continue to retain their 17 privileged status even as to the licensee who is the subject 18 of the investigation, as provided by ss. 395.0193(8) and 19 20 459.016(3); a report of a closed claim submitted pursuant to 21 s. 627.912; a presuit notice submitted pursuant to s. 22 766.106(2); and a petition brought under the Florida Birth-Related Neurological Injury Compensation Plan, pursuant 23 to s. 766.305(2). The osteopathic physician may submit a 24 written response to the information contained in the complaint 25 26 or document which resulted in the initiation of the 27 investigation within 45 days after service to the osteopathic 28 physician of the complaint or document. The osteopathic 29 physician's written response shall be considered by the probable cause panel. 30 31

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1 Section 12. Subsection (5) of section 465.019, Florida 2 Statutes, is amended to read: 3 465.019 Institutional pharmacies; permits.--4 (5) All institutional pharmacies shall be under the 5 professional supervision of a consultant pharmacist, and the б compounding and dispensing of medicinal drugs shall be done 7 only by a licensed pharmacist. Every institutional pharmacy 8 that employs or otherwise utilizes pharmacy technicians shall 9 have a written policy and procedures manual specifying those duties, tasks, and functions which a pharmacy technician is 10 11 allowed to perform. 12 Section 13. Section 465.0196, Florida Statutes, is 13 amended to read: 14 465.0196 Special pharmacy permits. -- Any person desiring a permit to operate a pharmacy which does not fall 15 16 within the definitions set forth in s. 465.003(11)(a)1., 2., and 3. shall apply to the department for a special pharmacy 17 permit. If the board certifies that the application complies 18 19 with the applicable laws and rules of the board governing the 20 practice of the profession of pharmacy, the department shall issue the permit. No permit shall be issued unless a licensed 21 22 pharmacist is designated to undertake the professional supervision of the compounding and dispensing of all drugs 23 dispensed by the pharmacy. The licensed pharmacist shall be 24 25 responsible for maintaining all drug records and for providing 26 for the security of the area in the facility in which the 27 compounding, storing, and dispensing of medicinal drugs 28 occurs. The permittee shall notify the department within 10 29 days of any change of the licensed pharmacist responsible for such duties. Every permittee that employs or otherwise 30 utilizes pharmacy technicians shall have a written policy and 31

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1 procedures manual specifying those duties, tasks, and 2 functions which a pharmacy technician is allowed to perform. 3 Section 14. The Department of Health and the Agency 4 for Health Care Administration shall conduct a review of all 5 statutorily imposed reporting requirements for health care 6 practitioners and health facilities. The department and the 7 agency shall report back to the Legislature on or before 8 November 1, 2001, with recommendations and suggested statutory 9 changes to streamline reporting requirements to avoid duplicative, overlapping, and unnecessary reports or data 10 elements. 11 12 Section 15. Paragraph (r) is added to subsection (1) 13 of section 468.1755, Florida Statutes, and, for the purpose of 14 incorporating the amendment to section 456.072(1), Florida Statutes, in a reference thereto, paragraph (a) of subsection 15 16 (1) of said section is reenacted, to read: 468.1755 Disciplinary proceedings.--17 (1) The following acts shall constitute grounds for 18 which the disciplinary actions in subsection (2) may be taken: 19 20 (a) Violation of any provision of s. 456.072(1) or s. 468.1745(1). 21 22 (r) Failing to implement an ongoing quality assurance program directed by an interdisciplinary team that meets at 23 24 least every other month. 25 When the board finds any nursing home (2) 26 administrator guilty of any of the grounds set forth in 27 subsection (1), it may enter an order imposing one or more of 28 the following penalties: 29 (a) Denial of an application for licensure. 30 (b) Revocation or suspension of a license. 31

(c) Imposition of an administrative fine not to exceed 1 2 \$1,000 for each count or separate offense. 3 (d) Issuance of a reprimand. 4 (e) Placement of the licensee on probation for a 5 period of time and subject to such conditions as the board may 6 specify, including requiring the licensee to attend continuing 7 education courses or to work under the supervision of another 8 licensee. (f) Restriction of the authorized scope of practice. 9 Section 16. For the purpose of incorporating the 10 amendment to section 468.1755(1), Florida Statutes, in 11 12 reference thereto, subsection (3) of section 468.1695, Florida 13 Statutes, and section 468.1735, Florida Statutes, are 14 reenacted to read: 15 468.1695 Licensure by examination .--16 (3) The department shall issue a license to practice nursing home administration to any applicant who successfully 17 completes the examination in accordance with this section and 18 19 otherwise meets the requirements of this part. The department 20 shall not issue a license to any applicant who is under investigation in this state or another jurisdiction for an 21 22 offense which would constitute a violation of s. 468.1745 or s. 468.1755. Upon completion of the investigation, the 23 provisions of s. 468.1755 shall apply. 24 25 468.1735 Provisional license.--The board may establish 26 by rule requirements for issuance of a provisional license. A 27 provisional license shall be issued only to fill a position of 28 nursing home administrator that unexpectedly becomes vacant due to illness, sudden death of the administrator, or 29 abandonment of position and shall be issued for one single 30 31 period as provided by rule not to exceed 6 months. The 2.8

department shall not issue a provisional license to any 1 2 applicant who is under investigation in this state or another 3 jurisdiction for an offense which would constitute a violation of s. 468.1745 or s. 468.1755. Upon completion of the 4 5 investigation, the provisions of s. 468.1755 shall apply. The 6 provisional license may be issued to a person who does not 7 meet all of the licensing requirements established by this 8 part, but the board shall by rule establish minimal 9 requirements to ensure protection of the public health, safety, and welfare. The provisional license shall be issued 10 11 to the person who is designated as the responsible person next 12 in command in the event of the administrator's departure. The 13 board may set an application fee not to exceed \$500 for a 14 provisional license. 15 Section 17. For the purpose of incorporating the amendment to section 456.072(1), Florida Statutes, in a

16 reference thereto, paragraph (a) of subsection (1) of section 17 484.056, Florida Statutes, is reenacted to read: 18 19

484.056 Disciplinary proceedings.--

20 (1) The following acts relating to the practice of 21 dispensing hearing aids shall be grounds for both disciplinary 22 action against a hearing aid specialist as set forth in this section and cease and desist or other related action by the 23 department as set forth in s. 456.065 against any person 24 owning or operating a hearing aid establishment who engages 25 26 in, aids, or abets any such violation:

27 (a) Violation of any provision of s. 456.072(1), s. 28 484.0512, or s. 484.053.

29 Section 18. Paragraph (a) of subsection (1), paragraph (a) of subsection (7), and subsection (8) of section 766.101, 30 31 Florida Statutes, are amended to read:

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1 766.101 Medical review committee, immunity from 2 liability.--3 (1) As used in this section: 4 The term "medical review committee" or "committee" (a) 5 means: 6 1.a. A committee of a hospital or ambulatory surgical 7 center licensed under chapter 395 or a health maintenance 8 organization certificated under part I of chapter 641, 9 b. A committee of a physician-hospital organization, a provider-sponsored organization, or an integrated delivery 10 11 system, 12 A committee of a state or local professional с. 13 society of health care providers, d. A committee of a medical staff of a licensed 14 15 hospital or nursing home, provided the medical staff operates 16 pursuant to written bylaws that have been approved by the governing board of the hospital or nursing home, 17 e. A committee of the Department of Corrections or the 18 19 Correctional Medical Authority as created under s. 945.602, or 20 employees, agents, or consultants of either the department or 21 the authority or both, 22 f. A committee of a professional service corporation 23 formed under chapter 621 or a corporation organized under chapter 607 or chapter 617, which is formed and operated for 24 25 the practice of medicine as defined in s. 458.305(3), and 26 which has at least 25 health care providers who routinely 27 provide health care services directly to patients, 28 g. A committee of a mental health treatment facility 29 licensed under chapter 394 or a community mental health center as defined in s. 394.907, provided the quality assurance 30 31

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**CODING:**Words stricken are deletions; words underlined are additions.

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program operates pursuant to the guidelines which have been 1 2 approved by the governing board of the agency, 3 h. A committee of a substance abuse treatment and 4 education prevention program licensed under chapter 397 5 provided the quality assurance program operates pursuant to б the guidelines which have been approved by the governing board 7 of the agency, 8 A peer review or utilization review committee i. 9 organized under chapter 440, or 10 j. A committee of the Department of Health, a county 11 health department, healthy start coalition, or certified rural health network, when reviewing quality of care, or employees 12 13 of these entities when reviewing mortality records, or 14 k. A continuous quality improvement committee of a 15 pharmacy licensed pursuant to chapter 465, 16 which committee is formed to evaluate and improve the quality 17 of health care rendered by providers of health service or to 18 19 determine that health services rendered were professionally 20 indicated or were performed in compliance with the applicable standard of care or that the cost of health care rendered was 21 22 considered reasonable by the providers of professional health services in the area; or 23 24 2. A committee of an insurer, self-insurer, or joint 25 underwriting association of medical malpractice insurance, or 26 other persons conducting review under s. 766.106. 27 (7)(a) It is the intent of the Legislature to 28 encourage medical review committees to contribute further to 29 the quality of health care in this state by reviewing complaints against physicians in the manner described in this 30 31 paragraph. Accordingly, the Department of Health Business and 31

Professional Regulation may enter into a letter of agreement 1 2 with a professional society of physicians licensed under 3 chapter 458 or chapter 459, under which agreement the medical or peer review committees of the professional society will 4 5 conduct a review of any complaint or case referred to the society by the department which involves a question as to 6 7 whether a physician's actions represented a breach of the 8 prevailing professional standard of care. The prevailing professional standard of care is that level of care, skill, 9 and treatment which, in light of all relevant surrounding 10 11 circumstances, is recognized as acceptable and appropriate by 12 reasonably prudent similar health care providers. The letter 13 of agreement must specify that the professional society will 14 submit an advisory report to the department within a reasonable time following the department's written and 15 16 appropriately supported request to the professional society. The advisory report, which is not binding upon the department, 17 constitutes the professional opinion of the medical review 18 19 committee and must include:

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1. A statement of relevant factual findings.

2. The judgment of the committee as to whether the
 physician's actions represented a breach of the prevailing
 professional standard of care.

(8) No cause of action of any nature by a person
licensed pursuant to chapter 458, chapter 459, chapter 461,
chapter 463, part I of chapter 464, chapter 465, or chapter
466 shall arise against another person licensed pursuant to
chapter 458, chapter 459, chapter 461, chapter 463, part I of
chapter 464, chapter 465, or chapter 466 for furnishing
information to a duly appointed medical review committee, to
an internal risk management program established under s.

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395.0197, to the Department of Health or the Agency for Health 1 2 Care Administration Business and Professional Regulation, or 3 to the appropriate regulatory board if the information furnished concerns patient care at a facility licensed 4 5 pursuant to part I of chapter 395 where both persons provide health care services, if the information is not intentionally 6 7 fraudulent, and if the information is within the scope of the 8 functions of the committee, department, or board. However, if such information is otherwise available from original sources, 9 it is not immune from discovery or use in a civil action 10 11 merely because it was presented during a proceeding of the 12 committee, department, or board. 13 Section 19. For the purpose of incorporating the 14 amendment to section 766.101(1)(a) in references thereto, paragraph (a) of subsection (1) of section 440.105, Florida 15 16 Statutes, and subsection (6) of section 626.989, Florida Statutes, are reenacted to read: 17 440.105 Prohibited activities; reports; penalties; 18 19 limitations.--20 (1)(a) Any insurance carrier, any individual self-insured, any commercial or group self-insurance fund, any 21 22 professional practitioner licensed or regulated by the Department of Business and Professional Regulation, except as 23 otherwise provided by law, any medical review committee as 24 25 defined in s. 766.101, any private medical review committee, and any insurer, agent, or other person licensed under the 26 27 insurance code, or any employee thereof, having knowledge or 28 who believes that a fraudulent act or any other act or practice which, upon conviction, constitutes a felony or 29 misdemeanor under this chapter is being or has been committed 30

31 shall send to the Division of Insurance Fraud, Bureau of

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18 19 Workers' Compensation Fraud, a report or information pertinent to such knowledge or belief and such additional information relative thereto as the bureau may require. The bureau shall review such information or reports and select such information or reports as, in its judgment, may require further investigation. It shall then cause an independent examination of the facts surrounding such information or report to be made to determine the extent, if any, to which a fraudulent act or any other act or practice which, upon conviction, constitutes a felony or a misdemeanor under this chapter is being committed. The bureau shall report any alleged violations of law which its investigations disclose to the appropriate licensing agency and state attorney or other prosecuting agency having jurisdiction with respect to any such violations

of this chapter. If prosecution by the state attorney or other

prosecuting agency having jurisdiction with respect to such violation is not begun within 60 days of the bureau's report,

jurisdiction with respect to such violation shall inform the

20 bureau of the reasons for the lack of prosecution.
21 626.989 Investigation by department or Division of
22 Insurance Fraud; compliance; immunity; confidential
23 information; reports to division; division investigator's
24 power of arrest.--

the state attorney or other prosecuting agency having

(6) Any person, other than an insurer, agent, or other person licensed under the code, or an employee thereof, having knowledge or who believes that a fraudulent insurance act or any other act or practice which, upon conviction, constitutes a felony or a misdemeanor under the code, or under s. 817.234, is being or has been committed may send to the Division of Insurance Fraud a report or information pertinent to such

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knowledge or belief and such additional information relative 1 2 thereto as the department may request. Any professional 3 practitioner licensed or regulated by the Department of Business and Professional Regulation, except as otherwise 4 5 provided by law, any medical review committee as defined in s. 766.101, any private medical review committee, and any 6 7 insurer, agent, or other person licensed under the code, or an 8 employee thereof, having knowledge or who believes that a 9 fraudulent insurance act or any other act or practice which, upon conviction, constitutes a felony or a misdemeanor under 10 11 the code, or under s. 817.234, is being or has been committed 12 shall send to the Division of Insurance Fraud a report or 13 information pertinent to such knowledge or belief and such 14 additional information relative thereto as the department may require. The Division of Insurance Fraud shall review such 15 16 information or reports and select such information or reports as, in its judgment, may require further investigation. It 17 shall then cause an independent examination of the facts 18 19 surrounding such information or report to be made to determine 20 the extent, if any, to which a fraudulent insurance act or any 21 other act or practice which, upon conviction, constitutes a 22 felony or a misdemeanor under the code, or under s. 817.234, is being committed. The Division of Insurance Fraud shall 23 report any alleged violations of law which its investigations 24 disclose to the appropriate licensing agency and state 25 26 attorney or other prosecuting agency having jurisdiction with 27 respect to any such violation, as provided in s. 624.310. If 28 prosecution by the state attorney or other prosecuting agency 29 having jurisdiction with respect to such violation is not begun within 60 days of the division's report, the state 30

31 attorney or other prosecuting agency having jurisdiction with

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respect to such violation shall inform the division of the
 reasons for the lack of prosecution.

3 Section 20. Paragraph (c) of subsection (4) of section 4 766.1115, Florida Statutes, is amended to read:

5 766.1115 Health care providers; creation of agency
6 relationship with governmental contractors.--

7 (4) CONTRACT REQUIREMENTS. -- A health care provider 8 that executes a contract with a governmental contractor to 9 deliver health care services on or after April 17, 1992, as an agent of the governmental contractor is an agent for purposes 10 11 of s. 768.28(9), while acting within the scope of duties pursuant to the contract, if the contract complies with the 12 13 requirements of this section and regardless of whether the 14 individual treated is later found to be ineligible. A health care provider under contract with the state may not be named 15 16 as a defendant in any action arising out of the medical care or treatment provided on or after April 17, 1992, pursuant to 17 contracts entered into under this section. The contract must 18 19 provide that:

20 (c) Adverse incidents and information on treatment outcomes must be reported by any health care provider to the 21 22 governmental contractor if such incidents and information pertain to a patient treated pursuant to the contract. The 23 health care provider shall submit the reports required by s. 24 395.0197(7) annually submit an adverse incident report that 25 26 includes all information required by s. 395.0197(6)(a), unless 27 the adverse incident involves a result described by s. 28 395.0197(8), in which case it shall be reported within 15 days 29 after the occurrence of such incident. If an incident involves a professional licensed by the Department of Health or a 30 31 facility licensed by the Agency for Health Care

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Administration, the governmental contractor shall submit such incident reports to the appropriate department or agency, which shall review each incident and determine whether it involves conduct by the licensee that is subject to disciplinary action. All patient medical records and any identifying information contained in adverse incident reports and treatment outcomes which are obtained by governmental entities pursuant to this paragraph are confidential and exempt from the provisions of s. 119.07(1) and s. 24(a), Art. I of the State Constitution. Section 21. This act shall take effect July 1, 2001. HOUSE SUMMARY Revises provisions relating to hospital and ambulatory surgical center risk management programs. Requires ongoing evaluation of surgical procedures and protocols. Provides a penalty for intimidation or coercion of a risk manager. Requires the Agency for Health Care Administration, the Department of Health, and the regulatory boards to publish adverse incident information on websites. Adds two health care practitioners to the on websites. Adds two health care practitioners to the Health Care Risk Management Advisory Board. Provides a professional education requirement relating to prevention professional education requirement relating to prevention of medical errors. Provides additional grounds for disciplinary action against a health care practitioner. Provides additional penalties. Requires assessment of costs related to disciplinary investigations and prosecutions. Requires certain notice to the patient or complainant regarding a disciplinary case. Pequires prosecutions. Requires certain notice to the patient or complainant regarding a disciplinary case. Requires certain facility and practitioner reporting of sexual misconduct allegations. Provides additional ground for disciplinary action against a nursing home administrator. Limits financial information the agency may require to determine hospital assessments. Requires certain pharmacies using pharmacy technicians to have a policy and procedures manual. Requires the department and agency to review facility and practitioner reporting requirements and report to the Legislature. Provides that a continuous quality improvement committee of a licensed pharmacy is a medical review committee for purposes of immunity from liability. See bill for details.