Florida Senate - 2001

By Senator Geller

29-1265-01 A bill to be entitled 1 2 An act relating to the rulemaking authority of 3 the Department of Insurance (RAB); amending s. 112.215, F.S.; providing for the administrative 4 5 costs of the deferred compensation plan; amending s. 624.3161, 626.171, F.S.; directing б 7 the department to adopt rules relating to market conduct examinations and license 8 applications; amending s. 626.748, F.S.; 9 requiring insurance agents to maintain 10 11 specified records; amending s. 626.9541, F.S.; revising provisions relating to unfair 12 13 competition and deceptive practices; amending 14 s. 627.062, F.S.; providing for filing forms 15 for rate standards; amending s. 627.0625, F.S.; 16 authorizing the department to adopt rules 17 relating to third-party claimants; creating s. 18 627.385, F.S.; providing rules of conduct for residual market board members; creating s. 19 20 627.4065, F.S.; providing for notice of right to return health insurance policies; amending 21 s. 627.7276, F.S.; providing for notice of 22 23 coverage of automobile policies; creating s. 24 627.795, F.S.; providing guidelines for title 25 insurance policies; creating 626.9552, F.S.; providing standards for single interest 26 27 insurance; amending s. 627.918, F.S.; directing 28 the department to adopt rules relating to 29 reporting formats; amending s. 627.9408, F.S.; authorizing the department to adopt rules for 30 31

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           long-term care insurance; providing an
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           effective date.
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   Be It Enacted by the Legislature of the State of Florida:
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           Section 1. Paragraph (e) is added to subsection (4) of
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    section 112.215, Florida Statutes, to read:
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           112.215 Government employees; deferred compensation
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   program.--
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           (4)
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          (e) The administrative costs of the deferred
    compensation plan shall be wholly or partially self-funded.
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    Fees for self-funding of the plan shall be paid by investment
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    providers and may be recouped from their respective plan
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    participants. The fees shall be deposited in the Deferred
    Compensation Trust Fund.
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           Section 2. Subsection (6) is added to section
    624.3161, Florida Statutes, to read:
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           624.3161 Market conduct examinations.--
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          (6) The department shall adopt rules to effectuate the
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    market conduct examination process, including, but not limited
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    to, rules that enable the department to ascertain compliance
    by the person examined with the applicable provisions of
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    chapters 624, 626, 627, 634, 635, 642 and 651.
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           Section 3. Subsection (8) is added to section 626.171,
    Florida Statutes, to read:
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           626.171 Application for license.--
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          (8) The department shall adopt rules to effectuate the
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    license application process, including photo identification,
    character and credit reports, prelicensing courses, the impact
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   of criminal and law enforcement history, and other relevant
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1 information in an effort to determine an applicant's fitness and trustworthiness to engage in the business of insurance. 2 3 Section 4. Section 626.748, Florida Statutes, is amended to read: 4 5 626.748 Agent's records.--6 (1) Every agent transacting any insurance policy must 7 maintain in his or her office, or have readily accessible by 8 electronic or photographic means, such records of policies 9 transacted by him or her as to enable the policyholders and 10 department to obtain all necessary information, including 11 daily reports, applications, change endorsements, or documents signed or initialed by the insured concerning such policies. 12 (2) Complete records of all policies issued, including 13 the names and addresses of all insureds and beneficiaries and 14 15 the type or scope of coverage provided must be maintained at all times by the transacting agent. The transacting agent 16 17 shall report and promptly send to the insurer and issuing or countersigning agent all applications for insurance. If the 18 19 policies are issued in the home or regional office of the 20 company, a copy of the policy must be sent to the countersigning agent for his file. If a policy covering 21 22 personal property is issued by a mutual insurer or a participating stock insurer, the policyholder is entitled to 23 24 the benefit of any dividend paid under an individual policy or 25 certificate. Section 5. Paragraph (o) of subsection (1) of section 26 626.9541, Florida Statutes, is amended to read: 27 28 626.9541 Unfair methods of competition and unfair or 29 deceptive acts or practices defined. --30

(1) UNFAIR METHODS OF COMPETITION AND UNFAIR OR
 DECEPTIVE ACTS.--The following are defined as unfair methods
 of competition and unfair or deceptive acts or practices:

4 (o) Illegal dealings in premiums; excess or reduced5 charges for insurance.--

6 1. Knowingly collecting any sum as a premium or charge
7 for insurance, which is not then provided, or is not in due
8 course to be provided, subject to acceptance of the risk by
9 the insurer, by an insurance policy issued by an insurer as
10 permitted by this code.

11 2. Knowingly collecting as a premium or charge for insurance any sum in excess of or less than the premium or 12 13 charge applicable to such insurance, in accordance with the applicable classifications and rates as filed with and 14 approved by the department, and as specified in the policy; 15 or, in cases when classifications, premiums, or rates are not 16 17 required by this code to be so filed and approved, premiums 18 and charges in excess of or less than those specified in the 19 policy and as fixed by the insurer. This provision shall not 20 be deemed to prohibit the charging and collection, by surplus lines agents licensed under part VIII of this chapter, of the 21 amount of applicable state and federal taxes, or fees as 22 authorized by s. 626.916(4), in addition to the premium 23 24 required by the insurer or the charging and collection, by 25 licensed agents, of the exact amount of any discount or other such fee charged by a credit card facility in connection with 26 the use of a credit card, as authorized by subparagraph (q)3.27 28 in addition to the premium required by the insurer. This 29 subparagraph shall not be construed to prohibit collection of a premium for a universal life or a variable or indeterminate 30 31

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1 value insurance policy made in accordance with the terms of 2 the contract. 3 3.a. Imposing or requesting an additional premium for a policy of motor vehicle liability, personal injury 4 5 protection, medical payment, or collision insurance or any б combination thereof or refusing to renew the policy solely 7 because the insured was involved in a motor vehicle accident unless the insurer's file contains information from which the 8 insurer in good faith determines that the insured was 9 10 substantially at fault in the accident. 11 b. An insurer which imposes and collects such a surcharge or which refuses to renew such policy shall, in 12 conjunction with the notice of premium due or notice of 13 nonrenewal, notify the named insured that he or she is 14 entitled to reimbursement of such amount or renewal of the 15 policy under the conditions listed below and will subsequently 16 17 reimburse him or her or renew the policy, if the named insured 18 demonstrates that the operator involved in the accident was: 19 (I) Lawfully parked; (II) Reimbursed by, or on behalf of, a person 20 21 responsible for the accident or has a judgment against such 22 person; (III) Struck in the rear by another vehicle headed in 23 24 the same direction and was not convicted of a moving traffic violation in connection with the accident; 25 (IV) Hit by a "hit-and-run" driver, if the accident 26 was reported to the proper authorities within 24 hours after 27 28 discovering the accident; (V) Not convicted of a moving traffic violation in 29 30 connection with the accident, but the operator of the other 31

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automobile involved in such accident was convicted of a moving traffic violation;

3 (VI) Finally adjudicated not to be liable by a court 4 of competent jurisdiction;

5 (VII) In receipt of a traffic citation which was 6 dismissed or nolle prossed; or

7 (VIII) Not at fault as evidenced by a written 8 statement from the insured establishing facts demonstrating 9 lack of fault which are not rebutted by information in the 10 insurer's file from which the insurer in good faith determines 11 that the insured was substantially at fault.

In addition to the other provisions of this 12 с. 13 subparagraph, an insurer may not fail to renew a policy if the 14 insured has had only one accident in which he or she was at fault within the current 3-year period. However, an insurer 15 may nonrenew a policy for reasons other than accidents in 16 17 accordance with s. 627.728. This subparagraph does not 18 prohibit nonrenewal of a policy under which the insured has 19 had three or more accidents, regardless of fault, during the 20 most recent 3-year period.

4. Imposing or requesting an additional premium for,
or refusing to renew, a policy for motor vehicle insurance
solely because the insured committed a noncriminal traffic
infraction as described in s. 318.14 unless the infraction is:
a. A second infraction committed within an 18-month

26 period, or a third or subsequent infraction committed within a 27 36-month period.

28 b. A violation of s. 316.183, when such violation is a
29 result of exceeding the lawful speed limit by more than 15
30 miles per hour.

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5. Upon the request of the insured, the insurer and
 licensed agent shall supply to the insured the complete proof
 of fault or other criteria which justifies the additional
 charge or cancellation.

6. No insurer shall impose or request an additional
premium for motor vehicle insurance, cancel or refuse to issue
a policy, or refuse to renew a policy because the insured or
the applicant is a handicapped or physically disabled person,
so long as such handicap or physical disability does not
substantially impair such person's mechanically assisted
driving ability.

7. No insurer may cancel or otherwise terminate any 12 insurance contract or coverage, or require execution of a 13 consent to rate endorsement, during the stated policy term for 14 the purpose of offering to issue, or issuing, a similar or 15 identical contract or coverage to the same insured with the 16 17 same exposure at a higher premium rate or continuing an 18 existing contract or coverage with the same exposure at an 19 increased premium.

8. No insurer may issue a nonrenewal notice on any insurance contract or coverage, or require execution of a consent to rate endorsement, for the purpose of offering to issue, or issuing, a similar or identical contract or coverage to the same insured at a higher premium rate or continuing an existing contract or coverage at an increased premium without meeting any applicable notice requirements.

9. No insurer shall, with respect to premiums charged
 for motor vehicle insurance, unfairly discriminate solely on
 the basis of age, sex, marital status, <u>type of vehicle</u>,
 location of the risk, accidents more than 3 years old, or

31 scholastic achievement.

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1	10. Imposing or requesting an additional premium for
2	motor vehicle comprehensive or uninsured motorist coverage
3	solely because the insured was involved in a motor vehicle
4	accident or was convicted of a moving traffic violation.
5	11. No insurer shall cancel or issue a nonrenewal
6	notice on any insurance policy or contract without complying
7	with any applicable cancellation or nonrenewal provision
8	required under the Florida Insurance Code.
9	12. No insurer shall impose or request an additional
10	premium, cancel a policy, or issue a nonrenewal notice on any
11	insurance policy or contract because of any traffic infraction
12	when adjudication has been withheld and no points have been
13	assessed pursuant to s. 318.14(9) and (10). However, this
14	subparagraph does not apply to traffic infractions involving
15	accidents in which the insurer has incurred a loss due to the
16	fault of the insured.
17	Section 6. Paragraph (a) of subsection (2) of section
18	627.062, Florida Statutes, is amended to read:
19	627.062 Rate standards
20	(2) As to all such classes of insurance:
21	(a) Insurers or rating organizations shall establish
22	and use rates, rating schedules, or rating manuals to allow
23	the insurer a reasonable rate of return on such classes of
24	insurance written in this state. A copy of Rates, rating
25	schedules, rating manuals, premium credits or discount
26	schedules, and surcharge schedules, and changes thereto, shall
27	be filed with the department in a manner and on forms
28	prescribed by the department under one of the following
29	procedures:
30	1. If the filing is made at least 90 days before the
31	proposed effective date and the filing is not implemented
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1 during the department's review of the filing and any 2 proceeding and judicial review, then such filing shall be 3 considered a "file and use" filing. In such case, the department shall finalize its review by issuance of a notice 4 5 of intent to approve or a notice of intent to disapprove б within 90 days after receipt of the filing. The notice of 7 intent to approve and the notice of intent to disapprove 8 constitute agency action for purposes of the Administrative 9 Procedure Act. Requests for supporting information, requests 10 for mathematical or mechanical corrections, or notification to 11 the insurer by the department of its preliminary findings shall not toll the 90-day period during any such proceedings 12 13 and subsequent judicial review. The rate shall be deemed 14 approved if the department does not issue a notice of intent to approve or a notice of intent to disapprove within 90 days 15 after receipt of the filing. 16 17 2. If the filing is not made in accordance with the provisions of subparagraph 1., such filing shall be made as 18 19 soon as practicable, but no later than 30 days after the 20 effective date, and shall be considered a "use and file" filing. An insurer making a "use and file" filing is 21 potentially subject to an order by the department to return to 22 policyholders portions of rates found to be excessive, as 23 24 provided in paragraph (h). Section 7. Subsection (4) is added to Section 25 627.0625, Florida Statutes, to read: 26 627.0625 Commercial property and casualty risk 27 28 management plans .--

29 (4) Commercial motor vehicle policies that are issued

30 to satisfy mandatory financial responsibility requirements of

31 a state or local government must provide first dollar coverage

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1 to third-party claimants without a deductible. The department may adopt rules necessary to assure the proper administration 2 3 of claims and protection of third-party claimants from unfair 4 policy defenses not attributable to the third-party claimant. 5 Section 8. Section 627.385, Florida Statutes, is б created to read: 7 627.385 Conduct of residual market board members.--8 (1)(a) For various insurance coverages, a residual market has been created by legislation to provide a market of 9 10 last resort for individuals unable to secure coverage in the 11 voluntary market. As such, the coverage provided is not subject to competitive market forces and must be provided and 12 administered in a manner which fairly balances the needs of 13 the consumer and the member insurers obligated to provide 14 15 coverage for the residual market. Each residual market's enabling legislation calls 16 (b) 17 for the establishment of a board of governors or directors that operates subject to a plan of operation. The board, in 18 19 carrying out its obligations, must engage in business transactions in order to provide and administer the required 20 coverage and maintain adequate funds to support the plan. In 21 order for the board to fully execute its responsibilities 22 required by law, conflict of interest or inappropriate 23 24 activity by board members, or the appearance thereof, with 25 regard to member insurers or policyholders of the residual market mechanism must be avoided. The Legislature has 26 27 determined that the provisions set forth in subsection (2) are 28 necessary to protect the public interest by ensuring fair, 29 reasonable, and beneficial board practice and activity. 30 (c) This section applies to the Florida Medical Malpractice Joint Underwriting Association, the Florida Joint 31

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Underwriting Association, the Florida Comprehensive Health
Association, the Florida Windstorm Underwriting Association,
the Florida Property and Casualty Joint Underwriting
Association, the Florida Residential Property and Casualty
Joint Underwriting Association, and the board members thereof.
(2) To ensure that the board is free from potential
conflict or inappropriate behavior the following are adopted
in the plan of operation of the subject residual market in
this state.
(a) A board member may not act as a servicing carrier
or administering entity for the subject plan, other than a
claim adjustment contract open to all members of the plan.
(b) A board member or board member representative may
not use his or her position to foster or facilitate any
pecuniary gain for himself or herself, his or her member
company, or any other entity in which the board member or
board member representative or the member company has a
substantial financial interest, except as otherwise provided
in paragraph (a).
(c) A board member or board member representative may
not use his or her position on the board to secure or promote
any business relationship from which he or she may derive a
financial gain.
(d) A board member or designee may not receive any
gift or gratuity, other than meals, in his or her capacity as
a board member.
(3) Board members and board member representatives
shall maintain reasonable board expenses based on state travel
shall maintain reasonable board expenses based on state travel policy as set forth in s. 112.061. The board shall develop a

1 must be based on s. 112.061 and is subject to the approval of 2 the department. 3 Section 9. Section 627.4065, Florida Statutes, is 4 created to read: 5 627.4065 Insured's right to return policy; notice.--A б health insurance policy issued or issued for delivery in this 7 state must have printed or stamped thereon or attached thereto 8 a notice in a prominent place stating in substance that the 9 policyholder may return the policy within 10 days after its delivery to the insurer and may have the premium paid refunded 10 11 if, after examination of the policy or contract, the policyholder is not satisfied with it for any reason. The 12 notice must provide that if the policyholder pursuant to such 13 notice returns the policy or contract to the insurer at its 14 home office or branch office or to the agent through whom it 15 was purchased, it is considered void from the beginning and 16 17 the parties are in the same position as if no policy or contract had been issued. This section does not apply to 18 19 either single premium nonrenewable policies or travel accident 20 policies. Section 10. Section 627.7276, Florida Statutes, is 21 amended to read: 22 23 627.7276 Notice of limited coverage .--24 (1) The following notice of limited coverage An 25 automobile policy that does not contain coverage for bodily injury and property damage must be clearly stamped or printed 26 27 on any automobile insurance policy that provides coverage only 28 for first-party damage to the insured vehicle, but does not 29 provide coverage for physical bodily injury liability, 30 property damage liability, or personal injury protection to 31

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1 the effect that such coverage is not included in the policy in 2 the following manner: 3 4 "THIS POLICY DOES NOT PROVIDE BODILY INJURY 5 LIABILITY, AND PROPERTY DAMAGE LIABILITY, OR б PERSONAL INJURY PROTECTION INSURANCE OR ANY 7 OTHER COVERAGE FOR WHICH A SPECIFIC PREMIUM CHARGE IS NOT MADE, AND DOES NOT COMPLY WITH 8 9 ANY FINANCIAL RESPONSIBILITY LAW OR WITH THE 10 FLORIDA MOTOR VEHICLE NO-FAULT LAW." 11 This legend must appear on the policy declaration 12 (2) page and on the filing back of the policy and be printed in a 13 14 contrasting color from that used on the policy and in type 15 larger than the largest type used in the text thereof, as an overprint or by a rubber stamp impression. 16 17 Section 11. Section 627.795, Florida Statutes, is 18 created to read: 19 627.795 Policy exceptions .--20 (1) A title insurance commitment must be issued on all 21 real estate closing transactions when a title insurance policy 22 is to be issued, except for multiple conveyances on the same property such as timesharing. 23 24 (2) A gap exception may not be deleted on a commitment 25 until the time of closing. Section 12. Section 626.9552, Florida Statutes, is 26 27 created to read: 28 626.9552 Single interest insurance.--29 When single interest insurance is written at the (1) 30 expense of the purchaser or borrower in connection with a finance or loan transaction, a clear and concise statement 31

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must be furnished the purchaser or borrower advising the 1 purchaser or borrower that the insurance effected is solely 2 3 for the interest of the finance factor (finance company, bank, or other lending institution), and that no protection 4 5 thereunder exists for the benefit of the purchaser or б borrower. When single interest insurance is written, no effort 7 may be made by the insurer to recover the amount of any 8 payment from the borrower. Single interest insurance policies 9 must be clearly stamped or printed on the declarations page, Single Interest Only----No Subrogation." Single interest 10 11 insurance is to be placed only after it has been determined that no other kind of insurance can be placed on the risk, 12 except with the consent of the purchaser or borrower. Single 13 interest may be written in cases of inland marine installment 14 sales floater policies. If insurance cannot be obtained for 15 the dual protection of the purchaser or borrower, and the 16 17 seller or lender or finance factor (finance company, bank, or other lending institution) for all the coverages contemplated, 18 19 or if obtained, is canceled by the insurer before expiration, the seller or lender or finance factor (finance company, bank, 20 or other lending institution) may obtain insurance to protect 21 his or her interest in the motor vehicle or other personal 22 property, and the purchaser or borrower may be required to pay 23 24 the cost thereof. In such event the seller or lender or finance factor (finance company, bank, and other lending 25 institution) shall promptly notify the purchaser or borrower 26 27 that such insurance cannot be obtained, or has been canceled, and credit to the purchaser or borrower the difference between 28 29 the amount charged for dual protection insurance and the actual cost of such single interest insurance, less, in the 30 event of cancellation, the earned premium on the dual interest 31

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insurance for the period it was in force. If the purchaser or borrower procures acceptable dual interest insurance within 30 days after the date of such notice and provides the seller or lender, or finance factor (finance company, bank, and other lending institution) with evidence that the premium therefore has been paid, there is no charge to him or her for the single interest coverage. However, those lenders licensed under the Small Loan Business Law, chapter 516, must provide coverage issued in the name of the borrower containing the customary mortgagee or loss payee clause. (2) If a certificate is issued under a master policy, the same coverage as provided in an individual policy will Section 13. Subsection (1) of section 627.918, Florida

14 15 Statutes, is amended to read: 16 627.918 Reporting formats.--

17 (1) The department shall require that the reporting provided for in this part be made on forms approved 18 19 established by the department or in a format compatible with 20 its electronic data processing equipment. The department shall adopt by rule standards for such approval. 21

Section 14. Section 627.9408, Florida Statutes, is 22 amended to read: 23 24 627.9408 Rules.--

25 (1) The department has authority to adopt rules pursuant to ss. 120.536(1) and 120.54 to implement the 26 27 provisions of this part.

28 (2) The department may adopt by rule the model

29 regulation for the long-term care insurance regulation as

- 30 approved by the National Association of Insurance
- Commissioners in June 2000, including provisions to protect 31

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applicants for long-term care and comparison of long-term care insurance coverage, and to facilitate flexibility and innovation in the development of long-term care insurance that is not in conflict with the insurance code. Section 15. This act shall take effect upon becoming a б law. SENATE SUMMARY Revises various provisions relating to the regulatory authority of the Department of Insurance. (See bill for details.)