By Senator Posey

15-1410-01

A bill to be entitled 1 2 An act relating to health care; amending s. 641.28, F.S.; revising award of attorney's fees 3 4 in civil actions under certain circumstances; amending s. 641.3917, F.S.; authorizing civil 5 6 actions against health maintenance 7 organizations by certain persons under certain circumstances; providing requirements and 8 9 procedures; providing for liability for damages 10 and attorney's fees; prohibiting punitive 11 damages under certain circumstances; requiring 12 the advance posting of discovery costs; amending s. 440.11, F.S.; establishing 13 exclusive liability of health maintenance 14 organizations; providing application; providing 15 a legislative declaration; providing 16 17 appropriation; providing an effective date. 18 19 Be It Enacted by the Legislature of the State of Florida: 20 21 Section 1. Section 641.28, Florida Statutes, is 22 amended to read: 23 641.28 Civil remedy.--(1) In any civil action brought to enforce the terms 24 25 and conditions of a health maintenance organization contract: 26 (a) If the civil action is filed before or within 60 27 days after the subscriber or enrollee filed a notice of intent 28 to sue with the statewide provider and subscriber assistance 29 program established pursuant to s. 408.7056 or a notice 30 pursuant to s. 641.3917, the prevailing party is entitled to

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CODING: Words stricken are deletions; words underlined are additions.

recover reasonable attorney's fees and court costs.

(b) If the civil action is filed more than 60 days after the subscriber or enrollee filed a notice of intent to sue with the statewide provider and subscriber assistance program established pursuant to s. 408.7056 or a notice pursuant to s. 641.3917, and the subscriber or enrollee receives a final judgment or decree against the health maintenance organization in favor of the subscriber or enrollee, the court shall enter a judgment or decree against the health maintenance organization in favor of the subscriber or enrollee for reasonable attorney's fees and court costs.

(2) This section shall not be construed to authorize a civil action against the department, its employees, or the Insurance Commissioner or against the Agency for Health Care Administration, its employees, or the director of the agency.

Section 2. Paragraphs (c), (d), and (e) are added to subsection (10) of section 641.3903, Florida Statutes, and subsection (15) is added to that section, to read:

- 641.3903 Unfair methods of competition and unfair or deceptive acts or practices defined.—The following are defined as unfair methods of competition and unfair or deceptive acts or practices:
- (10) ILLEGAL DEALINGS IN PREMIUMS; EXCESS OR REDUCED CHARGES FOR HEALTH MAINTENANCE COVERAGE.--
- (c) Cancelling or otherwise terminating any health maintenance contract or coverage, or requiring execution of a consent to rate endorsement, during the stated contract term for the purpose of offering to issue, or issuing, a similar or identical contract to the same subscriber or enrollee with the same exposure at a higher premium rate or continuing an existing contract with the same exposure at an increased premium.

- (d) Issuing a nonrenewal notice on any health maintenance organization contract, or requiring execution of a consent to rate endorsement, for the purpose of offering to issue, or issuing, a similar or identical contract to the same subscriber or enrollee at a higher premium rate or continuing an existing contract at an increased premium without meeting any applicable notice requirements.

 (e) Cancelling or issuing a nonrenewal notice on any health maintenance organization contract without complying
- (e) Cancelling or issuing a nonrenewal notice on any health maintenance organization contract without complying with any applicable cancellation or nonrenewal provision required under the Florida Insurance Code.
- (15) REFUSAL TO COVER.--In addition to other
 provisions of this code, the refusal to cover, or continue to
 cover, any individual solely because of:
- (a) Race, color, creed, marital status, sex, or national origin;
- (b) The residence, age, or lawful occupation of the individual, unless there is a reasonable relationship between the residence, age, or lawful occupation of the individual and the coverage issued or to be issued; or
- (c) The fact that the enrollee or applicant had been previously refused insurance coverage or health maintenance organization coverage by any insurer or health maintenance organization when such refusal to cover or continue to cover for this reason occurs with such frequency as to indicate a general business practice.
- Section 3. Section 641.3917, Florida Statutes, is amended to read:
- $\,$ 641.3917 Civil liability.--The provisions of this part are cumulative to rights under the general civil and common

law, and no action of the department shall abrogate such 2 rights to damage or other relief in any court. 3 (1) Any person to whom a duty is owed may bring a civil action against a health maintenance organization when 4 5 the person suffers damages as a result of: 6 (a) A violation of s. 641.3903(5)(a), (b), (c)1.-7., 7 (10), or (15) by the health maintenance organization; or 8 The health maintenance organization's failure to provide a covered service when in good faith the health 9 10 maintenance organization should have provided the service if 11 it had acted fairly and honestly toward its subscriber or enrollee and with due regard for his or her interests and, in 12 the independent medical judgment of a contract treating 13 14 physician or other physician authorized by the health maintenance organization, the service is medically necessary. 15 16 17 However, a person pursuing a remedy under this section need not prove that such acts were committed or performed with such 18 19 frequency as to indicate a general business practice. (2)(a) As a condition precedent to bringing an action 20 21 under this section, the department and the health maintenance organization must have been given 60 days' written notice of 22 the violation. If the department returns a notice for lack of 23 24 specificity, the 60-day time period does not begin until a 25 proper notice is filed. The notice must be on a form provided by the 26 27 department and must state with specificity the following information and such other information as the department 28 29 requires:

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subsection.

1 1. The provision of law, including the specific 2 language of the law, which the health maintenance organization 3 has allegedly violated. 4 The facts and circumstances giving rise to the 5 violation. 6 3. The name of any individual involved in the 7 violation. 8 4. Any reference to specific contract language that is relevant to the violation. 9 10 5. A statement that the notice is given in order to 11 perfect the right to pursue the civil remedy authorized by 12 this section. (c) Within 20 days after receipt of the notice, the 13 department may return any notice that does not provide the 14 specific information required by this section, and the 15 department shall indicate the specific deficiencies contained 16 17 in the notice. A determination by the department to return a notice for lack of specificity is exempt from the requirements 18 19 of chapter 120. (d) No action shall lie under this section if, within 20 21 60 days after filing notice, the damages are paid or the circumstances giving rise to the violation are corrected. 22 23 The health maintenance organization that is the 24 recipient of a notice filed under this section shall report to the department on the disposition of the alleged violation. 25 26 The applicable statute of limitations for an 27 action under this section shall be tolled for a period of 65

days by the mailing of the notice required by this subsection

or the mailing of a subsequent notice required by this

- (3) Upon adverse adjudication at trial or upon appeal, the health maintenance organization is liable for damages, together with court costs and reasonable attorney's fees, incurred by the plaintiff.
- (4) Punitive damages shall not be awarded under this section unless the acts giving rise to the violation occur with such frequency as to indicate a general business practice and are either willful, wanton, and malicious or are in reckless disregard for the rights of any subscriber or enrollee. Any person who pursues a claim under this subsection shall post, in advance, the costs of discovery. Such costs shall be awarded to the health maintenance organization if no punitive damages are awarded to the plaintiff.
- (5) This section shall not be construed to authorize a class action suit against a health maintenance organization or a civil action against the department, its employees, or the Insurance Commissioner, or against the Agency for Health Care Administration, its employees, or the director of the agency or to create a cause of action when a health maintenance organization refuses to pay a claim for reimbursement on the grounds that the charge for a service was unreasonably high or that the service provided was not medically necessary.
- (6)(a) The civil remedy specified in this section does not preempt any other remedy or cause of action provided for pursuant to any other law or pursuant to the common law of this state. Any person may obtain a judgment under either the common law remedy of bad faith or the remedy provided in this section, but is not entitled to a judgment under both remedies. This section does not create a common law cause of action. The damages recoverable under this section include

damages that are a reasonably foreseeable result of a specified violation of this section by the health maintenance 2 3 organization and may include an award or judgment in an amount 4 that exceeds contract limits. 5 This section does not create a cause of action for 6 medical malpractice. Such an action is subject to the 7 provisions of chapter 766. 8 (c) This section does not apply to the provision of medical care, treatment, or attendance pursuant to chapter 9 10 440. 11 Section 4. Subsection (4) of section 440.11, Florida Statutes, is amended to read: 12 440.11 Exclusiveness of liability.--13 (4) Notwithstanding the provisions of s. 624.155 or s. 14 15 641.3917, the liability of a carrier or a health maintenance 16 organization to an employee or to anyone entitled to bring 17 suit in the name of the employee shall be as provided in this chapter, which shall be exclusive and in place of all other 18 19 liability. 20 Section 5. The Legislature finds that the provisions 21 of this bill will fulfill an important state interest. 22 Section 6. There are hereby appropriated three positions and \$112,000 from the Insurance Commissioners' 23 24 Regulatory Trust Fund to the Department of Insurance for the 25 purposes of carrying out the provisions of this act. Section 7. This act shall take effect July 1, 2001. 26 27 28 29 30

SENATE SUMMARY Revises the award of attorney's fees in civil actions brought to enforce health maintenance organization contracts. Authorizes civil actions against health contracts. Authorizes civil actions against health maintenance organizations by certain persons under certain circumstances. Provides requirements and procedures. Provides for liability for damages and attorney's fees. Prohibits the award of punitive damages under certain circumstances. Requires the advance posting of discovery costs. Establishes exclusive liability of health maintenance organizations. Provides a legislative declaration. Provides an appropriation.