

Amendment No. 01 (for drafter's use only)

	<u>Senate</u>	CHAMBER ACTION	<u>House</u>
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2		.	
3		.	
4		.	

ORIGINAL STAMP BELOW

The Committee on Fiscal Policy & Resources offered the following:

Amendment

On page 2, lines 26-28
remove from the bill: all of said lines

and insert in lieu thereof:

(d) Provide local or toll-free telephonic or electronic access either through a centralized complaint intake call center or directly to the department employee or employees designated to resolve customer complaints.