

By the Committee on Banking and Insurance; and Senator Laurent

311-1458-01

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A bill to be entitled  
An act relating to insurance; amending s.  
626.221, F.S.; exempting an applicant for a  
license as a customer representative from  
examination requirements under certain  
conditions; exempting an applicant for a  
license as an adjuster from examination  
requirements under certain conditions;  
providing an effective date.

Be It Enacted by the Legislature of the State of Florida:

Section 1. Paragraph (1) of subsection (2) of section  
626.221, Florida Statutes, is amended, and paragraph (m) is  
added to that subsection, to read:

626.221 Examination requirement; exemptions.--

(2) However, no such examination shall be necessary in  
any of the following cases:

(1) An applicant for license as a customer  
representative who has the designation of Accredited Advisor  
in Insurance (AAI) from the Insurance Institute of America,  
the designation of Certified Insurance Counselor (CIC) from  
the Society of Certified Insurance Service Counselors, the  
designation of Accredited Customer Service Representative  
(ACSR) from the Independent Insurance Agents of America, the  
designation of Certified Professional Service Representative  
(CPSR) from the National Association of Professional Insurance  
Agents, the designation of Certified Insurance Service  
Representative (CISR) from the Society of Certified Insurance  
Service Representatives. Also, an applicant for license as a  
customer representative who has the designation of Certified

1 Customer Service Representative (CCSR) from the Florida  
2 Association of Insurance Agents, or the designation of  
3 Registered Customer Service Representative (RCSR) from a  
4 regionally accredited postsecondary institution in this state,  
5 whose curriculum has been approved by the department and whose  
6 curriculum includes comprehensive analysis of basic property  
7 and casualty lines of insurance and testing at least equal to  
8 that of standard department testing for the customer  
9 representative license. The department shall adopt rules  
10 establishing standards for the approval of curriculum.

11 (m) An applicant for license as an adjuster who has  
12 the designation of Accredited Claims Adjuster (ACA) from a  
13 regionally accredited postsecondary institution in this state,  
14 whose curriculum has been approved by the department and whose  
15 curriculum includes comprehensive analysis of basic property  
16 and casualty lines of insurance and testing at least equal to  
17 that of standard department testing for all-lines adjuster  
18 license. The department shall adopt rules establishing  
19 standards for the approval of curriculum.

20 Section 2. This act shall take effect July 1, 2001.  
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STATEMENT OF SUBSTANTIAL CHANGES CONTAINED IN  
COMMITTEE SUBSTITUTE FOR  
SB 806

Provides the applicants seeking licensure as customer representatives would be exempt from taking and passing an examination approved by the Department of Insurance if such applicants obtain a designation as a Certified Customer Service Representative (CCSR) from the Florida Association of Insurance Agents, or the designation of Registered Customer Service Representative (RCSR) from a regionally accredited postsecondary institution in Florida.

Provides that the curriculum for the specified designations be approved by the Department of Insurance and include property and casualty insurance and testing at least equal to that of standard department testing for customer representatives.

Provides that the Department shall adopt rules establishing standards for curriculum.