A bill to be entitled 1 2 An act relating to long-term care; creating ss. 400.0245 and 400.455, F.S.; creating the 3 4 "Nursing Home Facility Whistleblower's Act" and 5 the "Assisted Living Facility Whistleblower's Act, " respectively; prohibiting retaliatory 6 7 actions from a facility or independent contractor against an employee for disclosure 8 9 of certain information; providing legislative intent; providing definitions; specifying the 10 11 nature of information, to whom disclosed, and persons protected; authorizing civil actions 12 for violation; providing forms of relief; 13 14 providing penalties; providing reward for initial disclosure of certain information; 15 16 requiring facilities to post notice of protections, rewards, and remedies; providing 17 defenses to certain actions; protecting 18 19 existing rights of employees; providing an effective date. 20 21 22 Be It Enacted by the Legislature of the State of Florida: 23 24 Section 1. Section 400.0245, Florida Statutes, is 25 created to read: 26 400.0245 Adverse action against employee for 27 disclosing information of specified nature prohibited; 28 employee remedy and relief .--29 (1) SHORT TITLE. -- This section may be cited as the 30 "Nursing Home Facility Whistleblower's Act."

- Legislature to prevent nursing home facilities or independent contractors from taking retaliatory action against an employee who reports to an appropriate person or agency violations of law on the part of a facility or independent contractor that create a substantial and specific danger to a nursing home facility resident's health, safety, or welfare. It is further the intent of the Legislature to prevent nursing home facilities or independent contractors from taking retaliatory action against any person who discloses information to an appropriate agency alleging improper use of or gross waste of governmental funds, or any other abuse or gross neglect of duty on the part of a nursing home facility.
- (3) DEFINITIONS.--As used in this section, unless otherwise specified, the following words or terms shall have the meanings indicated:
- (a) "Adverse personnel action" means the discharge, suspension, transfer, or demotion of any employee or the withholding of bonuses, the reduction in salary or benefits, or any other adverse action taken against an employee within the terms and conditions of employment by a nursing home facility or independent contractor.
- (b) "Agency" means any state, regional, county, local, or municipal government entity, whether executive, judicial, or legislative; or any official, officer, department, division, bureau, commission, authority, or political subdivision thereof.
- (c) "Employee" means a person who performs services for, and under the control and direction of, or contracts with, a nursing home facility or independent contractor for wages or other remuneration.

- (d) "Gross mismanagement" means a continuous pattern of managerial abuses, wrongful or arbitrary and capricious actions, or fraudulent or criminal conduct which may have a substantial adverse economic impact.
- (e) "Independent contractor" means a person who is engaged in any business and enters into a contract with a nursing home facility.
 - (4) ACTIONS PROHIBITED.--
- (a) A nursing home facility or an independent contractor shall not dismiss, discipline, or take any other adverse personnel action against an employee for disclosing information pursuant to the provisions of this section.
- (b) A nursing home facility or an independent contractor shall not take any adverse action that affects the rights or interests of a person in retaliation for the person's disclosure of information under this section.
- (c) The provisions of this subsection shall not be applicable when an employee or person discloses information known by the employee or person to be false.
- (5) NATURE OF INFORMATION DISCLOSED.--The information disclosed under this section must include:
- (a) Any violation or suspected violation of any federal, state, or local law, rule, or regulation committed by an employee or agent of a nursing home facility or independent contractor which creates and presents a substantial and specific danger to the nursing home facility resident's health, safety, or welfare.
- (b) Any act or suspected act of gross mismanagement, malfeasance, misfeasance, gross waste of public funds, or gross neglect of duty committed by an employee or agent of a nursing home facility or independent contractor.

(6) TO WHOM INFORMATION DISCLOSED.—The information disclosed under this section must be disclosed to any agency or Federal Government entity or person designated in s.

400.022(1)(c) having the authority to investigate, police, manage, or otherwise remedy the violation or act.

- committed or intentionally participated in committing the violation or suspected violation for which protection under this section is being sought.
- (8) REMEDIES.--Any person protected by this section may bring a civil action in any court of competent jurisdiction against a nursing home facility for any action prohibited by this section.
- (9) RELIEF.--In any action brought under this section, the relief may include the following:
- (a) Reinstatement of the employee to the same position held before the adverse action was commenced or to an equivalent position, or reasonable front pay as alternative relief.
- (b) Reinstatement of the employee's full fringe benefits and seniority rights, as appropriate.

- (c) Compensation, if appropriate, for lost wages, lost benefits, or other lost remuneration caused by the adverse action.
- (d) Payment of reasonable costs, including attorney's fees, to a substantially prevailing employee, or to the prevailing employer if the employee filed a frivolous action in bad faith.
- (e) Issuance of an injunction, if appropriate, by a court of competent jurisdiction.
- (f) Temporary reinstatement to the employee's former position or to an equivalent position, pending the final outcome on the complaint, if an employee complains of being discharged in retaliation for a protected disclosure and if a court of competent jurisdiction determines that the disclosure was not made in bad faith or for a wrongful purpose or occurred after a nursing home facility's or independent contractor's initiation of a personnel action against the employee which includes documentation of the employee's violation of a disciplinary standard or performance deficiency.
 - (10) PENALTIES.--
- (a) A nursing home facility determined by the agency to have committed an action prohibited under subsection (4) is subject to the penalties set forth in s. 400.23(8)(a).
- (b) In addition, a violation of subsection (4) constitutes a felony of the third degree, punishable as provided in s. 775.082 and s. 775.083.
- (11) REWARD.--Any person protected by this section who provides the initial disclosure of information as provided in paragraph (5)(b) related to gross waste of public funds which leads to a determination of liability under s. 400.0238 or

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conviction for a criminal violation proceeding therefrom shall be awarded \$10,000 or an amount equal to 10 percent of the recovered public funds, whichever is less, which sum shall be paid from the Resident Protection Trust Fund.

- (12) POSTING OF NOTICE. -- Each facility licensed under this part shall prominently post notice of the protections, rewards, and remedies provided under this section, along with the telephone numbers for making reports, and shall provide such notice to all employees of the facility within 30 days after the effective date of this section and to all new employees hired subsequent to that date.
- (13) DEFENSES.--It shall be an affirmative defense to any action brought pursuant to this section that the adverse action was predicated upon grounds other than, and would have been taken absent, the employee's or person's exercise of rights protected by this section.
- (14) EXISTING RIGHTS.--This section does not diminish the rights, privileges, or remedies of an employee under any other law or rule or under any collective bargaining agreement or employment contract.
- Section 2. Section 400.455, Florida Statutes, is created to read:
- 400.455 Adverse action against employee for disclosing information of specified nature prohibited; employee remedy and relief.--
- (1) SHORT TITLE. -- This section may be cited as the 27 "Assisted Living Facility Whistleblower's Act."
- 28 (2) LEGISLATIVE INTENT.--It is the intent of the 29 Legislature to prevent assisted living facilities or independent contractors from taking retaliatory action against 30 an employee who reports to an appropriate person or agency

violations of law on the part of a facility or independent contractor that create a substantial and specific danger to an assisted living facility resident's health, safety, or welfare. It is further the intent of the Legislature to prevent assisted living facilities or independent contractors from taking retaliatory action against any person who discloses information to an appropriate agency alleging improper use of or gross waste of governmental funds, or any other abuse or gross neglect of duty on the part of an assisted living facility.

- (3) DEFINITIONS.--As used in this section, unless otherwise specified, the following words or terms shall have the meanings indicated:
- (a) "Adverse personnel action" means the discharge, suspension, transfer, or demotion of any employee or the withholding of bonuses, the reduction in salary or benefits, or any other adverse action taken against an employee within the terms and conditions of employment by an assisted living facility or independent contractor.
- (b) "Agency" means any state, regional, county, local, or municipal government entity, whether executive, judicial, or legislative; or any official, officer, department, division, bureau, commission, authority, or political subdivision thereof.
- (c) "Employee" means a person who performs services for, and under the control and direction of, or contracts with, an assisted living facility or independent contractor for wages or other remuneration.
- (d) "Gross mismanagement" means a continuous pattern of managerial abuses, wrongful or arbitrary and capricious

actions, or fraudulent or criminal conduct which may have a substantial adverse economic impact.

- (e) "Independent contractor" means a person who is engaged in any business and enters into a contract with an assisted living facility.
 - (4) ACTIONS PROHIBITED. --

- (a) An assisted living facility or an independent contractor shall not dismiss, discipline, or take any other adverse personnel action against an employee for disclosing information pursuant to the provisions of this section.
- (b) An assisted living facility or an independent contractor shall not take any adverse action that affects the rights or interests of a person in retaliation for the person's disclosure of information under this section.
- (c) The provisions of this subsection shall not be applicable when an employee or person discloses information known by the employee or person to be false.
- (5) NATURE OF INFORMATION DISCLOSED.--The information disclosed under this section must include:
- (a) Any violation or suspected violation of any federal, state, or local law, rule, or regulation committed by an employee or agent of an assisted living facility or independent contractor which creates and presents a substantial and specific danger to the assisted living facility resident's health, safety, or welfare.
- (b) Any act or suspected act of gross mismanagement, malfeasance, misfeasance, gross waste of public funds, or gross neglect of duty committed by an employee or agent of an assisted living facility or independent contractor.
- 30 (6) TO WHOM INFORMATION DISCLOSED.--The information
 31 disclosed under this section must be disclosed to any agency

or Federal Government entity or person designated in s.

400.022(1)(c) having the authority to investigate, police,
manage, or otherwise remedy the violation or act.

- (7) EMPLOYEES AND PERSONS PROTECTED. -- This section protects employees and persons who disclose information on their own initiative in a written and signed complaint; who are requested to participate in an investigation, hearing, or other inquiry conducted by any agency or Federal Government entity; who refuse to participate in any adverse action prohibited by this section; or who initiate a complaint through any appropriate complaint hotline. No remedy or other protection under this section applies to any person who has committed or intentionally participated in committing the violation or suspected violation for which protection under this section is being sought.
- (8) REMEDIES.--Any person protected by this section may bring a civil action in any court of competent jurisdiction against an assisted living facility for any action prohibited by this section.
- (9) RELIEF.--In any action brought under this section, the relief may include the following:
- (a) Reinstatement of the employee to the same position held before the adverse action was commenced or to an equivalent position, or reasonable front pay as alternative relief.
- (b) Reinstatement of the employee's full fringe benefits and seniority rights, as appropriate.
- (c) Compensation, if appropriate, for lost wages, lost benefits, or other lost remuneration caused by the adverse action.

- (d) Payment of reasonable costs, including attorney's fees, to a substantially prevailing employee, or to the prevailing employer if the employee filed a frivolous action in bad faith.
- (e) Issuance of an injunction, if appropriate, by a court of competent jurisdiction.
- (f) Temporary reinstatement to the employee's former position or to an equivalent position, pending the final outcome on the complaint, if an employee complains of being discharged in retaliation for a protected disclosure and if a court of competent jurisdiction determines that the disclosure was not made in bad faith or for a wrongful purpose or occurred after an assisted living facility's or independent contractor's initiation of a personnel action against the employee which includes documentation of the employee's violation of a disciplinary standard or performance deficiency.
 - (10) PENALTIES.--
- (a) An assisted living facility determined by the agency to have committed an action prohibited under subsection (4) is subject to the penalties set forth in s. 400.23(8)(a).
- (b) In addition, a violation of subsection (4) constitutes a felony of the third degree, punishable as provided in s. 775.082 and s. 775.083.
- (11) REWARD.--Any person protected by this section who provides the initial disclosure of information as provided in paragraph (5)(b) related to gross waste of public funds which leads to a determination of liability under s. 400.4298 or conviction for a criminal violation proceeding therefrom shall be awarded \$10,000 or the amount equal to 10 percent of the

recovered funds, whichever is less, which sum shall be paid 1 from the Resident Protection Trust Fund. 2 3 (12) POSTING OF NOTICE. -- Each facility licensed under 4 this part shall prominently post notice of the protections, rewards, and remedies provided under this section, along with 5 the telephone numbers for making reports, and shall provide 6 7 such notice to all employees of the facility within 30 days 8 after the effective date of this section and to all new 9 employees hired subsequent to that date. 10 DEFENSES. -- It shall be an affirmative defense to (13)11 any action brought pursuant to this section that the adverse action was predicated upon grounds other than, and would have 12 13 been taken absent, the employee's or person's exercise of rights protected by this section. 14 (14) EXISTING RIGHTS.--This section does not diminish 15 16 the rights, privileges, or remedies of an employee under any 17 other law or rule or under any collective bargaining agreement or employment contract. 18 19 Section 3. This act shall take effect October 1, 20 2002. 21 22 HOUSE SUMMARY 23 24 Establishes "whistleblower" protections prohibiting retaliatory action by a nursing home or assisted living facility against an employee who discloses certain information concerning the facility. Specifies forms of relief, rewards, and penalties. Requires facilities to post notice of these protections, rewards, and remedies. 25 26 27 2.8 29 30 31