Bill No. CS for SB 2102 Amendment No. ____ Barcode 200552 CHAMBER ACTION Senate House 1 2 3 4 5 6 7 8 9 10 Senator Villalobos moved the following amendment: 11 12 13 Senate Amendment (with title amendment) Delete everything after the enacting clause 14 15 16 and insert: 17 Section 1. Subsection (8) of section 634.011, Florida 18 Statutes, is amended to read: 634.011 Definitions.--As used in this part, the term: 19 20 (8) "Motor vehicle service agreement" or "service agreement" means any contract or agreement indemnifying the 21 22 service agreement holder for the motor vehicle listed on the 23 service agreement and arising out of the ownership, operation, 24 and use of the motor vehicle against loss caused by failure of 25 any mechanical or other component part, or any mechanical or 26 other component part that does not function as it was 27 originally intended; however, nothing in this part shall prohibit or affect the giving, free of charge, of the usual 28 29 performance guarantees by manufacturers or dealers in 30 connection with the sale of motor vehicles. ; and provided further, however, Transactions exempt under s. 624.125 are 31 1

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shall be expressly excluded from this definition and are 1 2 exempt from the provisions of this part. The term "motor 3 vehicle service agreement" includes any contract or agreement 4 that which provides: 5 (a) For the coverage or protection defined in this 6 subsection and which is issued or provided in conjunction with 7 an additive product applied to the motor vehicle that which is the subject of such contract or agreement; or. 8 9 (b) For payment of vehicle protection expenses. 10 1.a. "Vehicle protection expenses" means expenses 11 incurred by the service agreement holder for loss or damage to 12 a covered vehicle, including, but not limited to, applicable 13 deductibles under a motor vehicle insurance policy; temporary vehicle rental expenses; expenses for a replacement vehicle 14 15 that is at least the same year, make, and model of the stolen 16 motor vehicle; sales taxes or registration fees for a 17 replacement vehicle that is at least the same year, make, and 18 model of the stolen vehicle; or other incidental expenses 19 specified in the agreement. "Vehicle protection product" means a product or 20 b. 21 system installed or applied to a motor vehicle or designed to prevent the theft of the motor vehicle or assist in the 22 recovery of the stolen motor vehicle. 23 2. Vehicle protection expenses shall be payable in the 24 25 event of loss or damage to the vehicle as a result of the failure of the vehicle protection product to prevent the theft 26 27 of the motor vehicle or to assist in the recovery of the stolen motor vehicle. Vehicle protection expenses covered 28 under the agreement shall be clearly stated in the service 29 30 agreement form. 3. Motor vehicle service agreements providing for the 31 2

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payment of vehicle protection expenses shall: 1 2 a. Reimburse a service agreement holder for the following expenses, at a minimum: deductibles applicable to 3 4 comprehensive coverage under the service agreement holder's motor vehicle insurance policy; temporary vehicle rental 5 6 expenses; sales taxes and registration fees on a replacement 7 vehicle that is at least the same year, make, and model of the stolen motor vehicle; and the difference between the benefits 8 paid to the service agreement holder for the stolen vehicle 9 10 under the service agreement holder's comprehensive coverage 11 and the actual cost of a replacement vehicle that is at least 12 the same year, make, and model of the stolen motor vehicle; or 13 b. Pay a preestablished flat amount to the service 14 agreement holder. 15 16 Payments shall not duplicate any benefits or expenses paid to 17 the service agreement holder by the insurer providing 18 comprehensive coverage under a motor vehicle insurance policy covering the stolen motor vehicle. 19 Section 2. Subsection (1) of section 634.041, Florida 20 21 Statutes, is amended, and subsection (11) is added to that section, to read: 22 634.041 Qualifications for license.--To qualify for 23 24 and hold a license to issue service agreements in this state, 25 a service agreement company must be in compliance with this part, with applicable rules of the department, with related 26 27 sections of the Florida Insurance Code, and with its charter 28 powers and must comply with the following: (1) Any service agreement company applying for a 29 30 license must be a solvent corporation formed under the laws of 31 this state or of another state or district of the United 3

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States and must meet minimum requirements under this section. 1 2 (11) A service agreement company offering service 3 agreements providing vehicle protection expenses may meet the 4 requirements for this part only by maintaining contractual liability insurance in accordance with paragraph (8)(b), which 5 6 insurance must be issued by an insurance company not 7 affiliated with the service agreement company, unless the insurance company had issued a contractual liability insurance 8 policy to a service agreement company on or before January 1, 9 10 2002. Service agreements providing vehicle protection 11 expenses may be sold only to a service agreement holder that 12 has in-force comprehensive motor vehicle insurance coverage for the vehicle to be covered by the service agreement. 13 14 Section 3. Paragraph (c) is added to subsection (1) of 15 section 634.121, Florida Statutes, to read: 16 634.121 Filing of forms, required procedures, 17 provisions.--(1) A service agreement form or related form may not 18 be issued or used in this state unless it has been filed with 19 20 and approved by the department. Upon application for a 21 license, the department shall require the applicant to submit for approval each brochure, pamphlet, circular, form letter, 22 advertisement, or other sales literature or advertising 23 24 communication addressed or intended for distribution. The 25 department shall disapprove any document which is untrue, deceptive, or misleading or which contains misrepresentations 26 27 or omissions of material facts. 28 (c) The department shall disapprove any service 29 agreement form providing vehicle protection expenses which 30 does not clearly indicate the method for calculating the benefit to be paid or provided to the service agreement 31 4

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holder. All service agreement forms providing vehicle 1 2 protection expenses shall clearly indicate the term of the 3 service agreement, whether new or used cars are eligible for 4 the vehicle protection product, and that the service agreement 5 holder may not make any claim against the Florida Insurance 6 Guarantee Association for vehicle protection expenses. The 7 service agreement shall be provided to a service agreement holder on a form that provides only vehicle protection 8 9 expenses. A service agreement form providing vehicle 10 protection expenses must state that the service agreement 11 holder must have in force at the time of loss comprehensive 12 motor vehicle insurance coverage as a condition precedent to 13 requesting payment of vehicle protection expenses. 14 Section 4. Subsection (5) of section 634.191, Florida 15 Statutes, is amended to read: 16 634.191 Grounds for discretionary refusal, suspension, 17 or revocation of license or appointment of salespersons. -- The department may, in its discretion, deny, suspend, revoke, or 18 refuse to renew or continue the license or appointment of any 19 salesperson if it finds that as to the salesperson any one or 20 more of the following applicable grounds exist under 21 circumstances for which such denial, suspension, revocation, 22 or refusal is not mandatory under s. 634.181: 23 24 (5) If, in the conduct of business under the license 25 or appointment, the salesperson has engaged in unfair methods of competition or in unfair or deceptive acts or practices, as 26 27 such methods, acts, or practices are or may be defined under this part IX of chapter 626, or has otherwise shown herself or 28 himself to be a source of injury or loss to the public or 29 30 detrimental to the public interest. Section 5. Subsection (7) of section 634.406, Florida 31

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Statutes, is amended to read: 1 2 634.406 Financial requirements.--3 (7) The department shall require that a contractual 4 liability policy insure 100 percent of an association's claims 5 exposure under all of the association's service warranty contracts, wherever written, unless all of the following are 6 7 satisfied: (a) The contractual liability policy contains a clause 8 9 that specifically names the service warranty contract holders 10 as sole beneficiaries of the contractual liability policy and claims are paid directly to the person making a claim under 11 12 the contract; (b) The contractual liability policy meets all other 13 14 requirements of this part, including subsection (3) of this section, which are not inconsistent with this subsection; 15 (c) The association has been in existence for at least 16 17 5 years or the association is a wholly-owned subsidiary of a 18 corporation that has been in existence and has been licensed 19 as a service warranty association in the state for at least 5 20 years, and: 21 Is listed and traded on a recognized stock 1. exchange; is listed in NASDAQ (National Association of 22 Security Dealers Automated Quotation system) and publicly 23 24 traded in the over-the-counter securities market; is required to file either of Forms 10-K, 100, or 20-G with the United 25 States Securities and Exchange Commission; or has American 26 27 Depository Receipts listed on a recognized stock exchange and 28 publicly traded or is the wholly-owned subsidiary of a corporation that is listed and traded on a recognized stock 29 30 exchange; is listed in NASDAQ (National Association of 31 Security Dealers Automated Quotation system) and publicly

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traded in the over-the-counter securities market; is required 1 to file Form 10-K, Form 100, or Form 20-G with the United 2 3 States Securities and Exchange Commission; or has American 4 Depository Receipts listed on a recognized stock exchange and 5 is publicly traded; 6 2. Maintains outstanding debt obligations, if any, 7 rated in the top four rating categories by a recognized rating service; 8 Has and maintains at all times a minimum net worth 3. 9 10 of not less than \$10 million as evidenced by audited financial 11 statements prepared by an independent certified public 12 accountant in accordance with generally accepted accounting 13 principles and submitted to the department annually; and Is authorized to do business in this state; and 14 4. 15 (d) The insurer issuing the contractual liability 16 policy: 17 1 Maintains and has maintained for the preceding 5 years, policyholder surplus of at least \$100 million and is 18 rated "A" or higher by A.M. Best Company or has an equivalent 19 20 rating by another rating company acceptable to the department; 21 2. Holds a certificate of authority to do business in this state and is approved to write this type of coverage; and 22 3. Acknowledges to the department quarterly that it 23 24 insures all of the association's claims exposure under contracts delivered in this state. 25 26 27 If all the preceding conditions are satisfied, then the scope 28 of coverage under a contractual liability policy shall not be required to exceed an association's claims exposure under 29 30 service warranty contracts delivered in this state. 31 Section 6. This act shall take effect upon becoming a 7

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   law.
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   And the title is amended as follows:
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           Delete everything before the enacting clause
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   and insert:
                       An bill to be entitled
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          An act relating to motor vehicle service
          agreements; amending s. 634.011, F.S.; revising
11
          the definition of "motor vehicle service
12
          agreement"; amending s. 634.041, F.S.; revising
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14
          the definition of "corporation"; requiring
          service agreement companies to maintain
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          contractual liability insurance and limiting
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          those to whom vehicle protection products may
          be sold; amending s. 634.121, F.S.; providing
18
          service agreement form requirements; amending
19
20
          s. 634.191, F.S.; revising the definition of
21
          unfair competition or unfair or deceptive acts
          or practices for purposes of disciplinary
22
          actions against a salesperson; amending s.
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24
          634.406, F.S.; revising the financial
          requirements for warranty associations to
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26
          qualify for contractual liability policies
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          covering claims exposure under contracts
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          delivered in this state; providing an effective
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          date.
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