By the Committee on Commerce and Economic Opportunities; and Senator King

310-1238-02 A bill to be entitled 1 2 An act relating to credit service 3 organizations; amending s. 817.7005, F.S.; eliminating an exception to the prohibited 4 5 charging or receiving of money or valuable 6 consideration prior to complete performance of 7 specified services by a credit service 8 organization; eliminating a condition for the establishment of a trust account; amending s. 9 817.701, F.S.; requiring credit service 10 11 organizations to obtain a surety bond in a specified amount; conforming provisions; 12 13 amending s. 817.702, F.S.; revising provisions 14 relating to the issuance of an information 15 statement to a buyer of services of a credit 16 service organization; amending s. 817.703, 17 F.S., relating to information statement 18 requirements, to conform; revising the content of such statement to conform to federal 19 20 provisions concerning the time period for requesting review of certain 21 22 consumer-reporting-agency files; authorizing 23 the Attorney General to enforce the Credit 24 Repair Organizations Act; providing an effective date. 25 26 27 Be It Enacted by the Legislature of the State of Florida: 28 29 Section 1. Section 817.7005, Florida Statutes, is 30 amended to read: 31

3 4 5

7 8 9

6

10 11

13 14

12

15 16

17 18

192021

22 23

242526

2728

29 30

30 31 817.7005 Prohibited acts.--A credit service organization, its salespersons, agents, and representatives, and independent contractors who sell or attempt to sell the services of a credit service organization shall not do any of the following:

- (1) Charge or receive any money or other valuable consideration prior to full and complete performance of the services the credit service organization has agreed to perform for the buyer, unless the credit service organization has obtained a surety bond of \$10,000 issued by a surety company admitted to do business in this state and has established a trust account at a federally insured bank or savings and loan association located in this state; however, where a credit service organization has obtained a surety bond and established a trust account as provided herein, the credit service organization may charge or receive money or other valuable consideration prior to full and complete performance of the services it has agreed to perform for the buyer but shall deposit all money or other valuable consideration received in its trust account until the full and complete performance of the services it has agreed to perform for the buyer;
- (2) Charge or receive any money or other valuable consideration solely for referral of the buyer to a retail seller or to any other credit grantor, who will or may extend credit to the buyer if the credit that is or will be extended to the buyer is upon substantially the same terms as those available to the general public;
- (3) Make, or counsel or advise any buyer to make, any statement that is false or misleading or that should be known by the exercise of reasonable care to be false or misleading,

3

4 5

6

7

9 10

11

12 13

14

15

16 17

18

19

20

21

22

23 24

25

26 27

28

29

30

or omit any material fact to a consumer reporting agency or to any person who has extended credit to a buyer or to whom a buyer is applying for an extension of credit with respect to a buyer's credit worthiness, credit standing, or credit capacity; or

(4) Make or use any false or misleading representations or omit any material fact in the offer or sale of the services of a credit service organization or engage, directly or indirectly, in any act, practice, or course of business that operates or would operate as fraud or deception upon any person in connection with the offer or sale of the services of a credit service organization, notwithstanding the absence of reliance by the buyer.

Section 2. Section 817.701, Florida Statutes, is amended to read:

817.701 Surety bonds; exemption.--

- (1) The credit service organization or any salesperson, agent, or representative of the credit service organization must obtain a surety bond in the amount of \$10,000 which is issued by a surety company admitted to do business in this state.
- (2) Notwithstanding subsection (1), the requirement to obtain a surety bond and establish a trust account as provided in s. 817.7005(1) shall be waived for any salesperson, agent, or representative of a credit service organization if where the credit service organization obtains such a surety bond and establishes such trust account.

Section 3. Section 817.702, Florida Statutes, is amended to read:

817.702 Statement to buyer.--Upon execution of the 31 contract as provided in s. 817.704 or agreement between the 3

4 5

6

7 8

9 10

11

12

13 14

15

16 17

18 19

20

21

2223

24

25

2627

28

29

30

31

buyer and a credit service organization and before the receipt by the credit service organization of any money or other valuable consideration, whichever occurs first, the credit service organization shall provide the buyer with a statement, in writing, containing all the information required by s. 817.703. The credit service organization shall maintain on file for a period of 5 years an exact copy of the statement, personally signed by the buyer, acknowledging receipt of a copy of the statement.

Section 4. Subsections (1), (5), and (6) of section 817.703, Florida Statutes, are amended to read:

817.703 Information statement.--The information statement required under s. 817.702 shall include all of the following:

- (1)(a) A complete and accurate statement of the buyer's right to review any file on the buyer maintained by any consumer reporting agency, as provided under the Federal Fair Credit Reporting Act, 15 U.S.C. ss. 1681-1681t;
- (b) A statement that the buyer may review his or her consumer reporting agency file at no charge if a request is made to the consumer reporting agency within $\underline{60}$ 30 days after receiving notice that credit has been denied; and
- (c) The approximate price the buyer will be charged by the consumer reporting agency to review his or her consumer reporting agency file.
- (5) A statement notifying the buyer of his or her right to proceed against the bond or trust account required under $\underline{s.\ 817.701}$ $\underline{s.\ 817.7005}$.
- (6) The name and address of the surety company $\underline{\text{that}}$ which issued the bond, or the name and address of the

depository and the trustee and the account number of the trust account. Section 5. Pursuant to 15 U.S.C. s. 1679h(c), the Attorney General is authorized to enforce the provisions of the Credit Repair Organizations Act codified in 15 U.S.C. ss. 1679 et seq. Section 6. This act shall take effect upon becoming a law. STATEMENT OF SUBSTANTIAL CHANGES CONTAINED IN COMMITTEE SUBSTITUTE FOR Senate Bill 330 The committee substitute makes the following changes to SB 330: 1. Conforms part III, ch. 817, F.S., to federal law to provide consumers with the opportunity to review their credit reports free of charge within 60 days after the denial of credit. 2. Clarifies that the Attorney General is authorized to enforce the provisions of the federal Credit Repair Organizations Act.