Bill No. CS for CS for SB 362, 2nd Eng. Amendment No. \_\_\_\_ (for drafter's use only) CHAMBER ACTION Senate House 1 2 3 4 5 ORIGINAL STAMP BELOW 6 7 8 9 10 Representative(s) Sobel offered the following: 11 12 13 Amendment (with title amendment) 14 Remove everything after the enacting clause 15 16 and insert: 17 Section 1. (1) Effective July 1, 2002, all powers, duties, functions, records, personnel, property, and 18 unexpended balances of <u>appropriations</u>, <u>allocations</u>, and <u>other</u> 19 20 funds of the Agency for Health Care Administration that relate 21 to consumer complaint services, investigations, and 22 prosecutorial services currently provided by the Agency for Health Care Administration under a contract with the 23 24 Department of Health are transferred to the Department of Health by a type two transfer, as defined in s. 20.06(2), 25 26 Florida Statutes. This transfer of funds shall include all 27 advance payments made from the Medical Quality Assurance Trust 28 Fund to the Agency for Health Care Administration. 29 (2)(a) Effective July 1, 2002, 279 full-time 30 equivalent positions are eliminated from the Agency for Health Care Administration's total number of authorized positions. 31 1 File original & 9 copies hmo0011 03/19/02 06:07 pm 00362-0100-564939

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1	Effective July 1, 2002, 279 full-time equivalent positions are			
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5	2002-2003 reduce the number of positions from the practitioner			
б	regulation component at the Agency for Health Care			
7	Administration, that provision shall be construed to eliminate			
8	the full-time equivalent positions from the practitioner			
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11	positions being eliminated from the agency and no more than			
12	279 positions being authorized to the department.			
13	(b) All records, personnel, and funds of the consumer			
14	complaint and investigative services units of the agency are			
15	transferred and assigned to the Division of Medical Quality			
16	Assurance of the Department of Health.			
17	(c) All records, personnel, and funds of the health			
18	care practitioner prosecutorial unit of the agency are			
19	transferred and assigned to the Office of the General Counsel			
20	of the Department of Health.			
21	(3) The Department of Health is deemed the successor			
22	in interest in all legal proceedings and contracts currently			
23	involving the Agency for Health Care Administration and			
24	relating to health care practitioner regulation. Except as			
25	provided herein, no legal proceeding shall be dismissed, nor			
26	any contract terminated, on the basis of this type two			
27	transfer. The interagency agreement between the Department of			
28	Health and the Agency for Health Care Administration shall			
29	terminate on June 30, 2002.			
30	Section 2. Paragraph (g) of subsection (3) of section			
31	20.43, Florida Statutes, is amended to read:			
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1 20.43 Department of Health.--There is created a 2 Department of Health. 3 (3) The following divisions of the Department of 4 Health are established: 5 (g) Division of Medical Quality Assurance, which is 6 responsible for the following boards and professions 7 established within the division: 8 1. The Board of Acupuncture, created under chapter 9 457. 10 2. The Board of Medicine, created under chapter 458. 11 3. The Board of Osteopathic Medicine, created under 12 chapter 459. 13 4. The Board of Chiropractic Medicine, created under chapter 460. 14 15 5. The Board of Podiatric Medicine, created under 16 chapter 461. 17 6. Naturopathy, as provided under chapter 462. 18 7. The Board of Optometry, created under chapter 463. The Board of Nursing, created under part I of 19 8. 20 chapter 464. 21 Nursing assistants, as provided under part II of 9. chapter 464. 22 The Board of Pharmacy, created under chapter 465. 23 10. 24 11. The Board of Dentistry, created under chapter 466. 25 12. Midwifery, as provided under chapter 467. 13. The Board of Speech-Language Pathology and 26 27 Audiology, created under part I of chapter 468. 28 14. The Board of Nursing Home Administrators, created 29 under part II of chapter 468. The Board of Occupational Therapy, created under 30 15. part III of chapter 468. 31

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1 The Board of Respiratory Care therapy, as created 16. 2 provided under part V of chapter 468. 3 17. Dietetics and nutrition practice, as provided 4 under part X of chapter 468. 5 18. The Board of Athletic Training, created under part 6 XIII of chapter 468. 7 The Board of Orthotists and Prosthetists, created 19. 8 under part XIV of chapter 468. 9 Electrolysis, as provided under chapter 478. 20. 10 21. The Board of Massage Therapy, created under 11 chapter 480. 12 22. The Board of Clinical Laboratory Personnel, 13 created under part III of chapter 483. 14 23. Medical physicists, as provided under part IV of 15 chapter 483. 16 The Board of Opticianry, created under part I of 24. 17 chapter 484. 25. 18 The Board of Hearing Aid Specialists, created under part II of chapter 484. 19 20 26. The Board of Physical Therapy Practice, created under chapter 486. 21 22 27. The Board of Psychology, created under chapter 23 490. 24 28. School psychologists, as provided under chapter 25 490. 29. The Board of Clinical Social Work, Marriage and 26 27 Family Therapy, and Mental Health Counseling, created under chapter 491. 28 29 30 The department may contract with the Agency for Health Care 31 Administration who shall provide consumer complaint, 4 03/19/02 06:07 pm File original & 9 copies

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1	investigative, and prosecutorial services required by the			
2	Division of Medical Quality Assurance, councils, or boards, as			
3	appropriate.			
4	Section 3. The Office of Legislative Services shall			
5	contract for a business case study of the feasibility of			
б	outsourcing the administrative, investigative, legal, and			
7	prosecutorial functions and other tasks and services that are			
8	necessary to carry out the regulatory responsibilities of the			
9	Board of Dentistry; employing its own executive director and			
10	other staff; and obtaining authority over collections and			
11	expenditures of funds paid by professions regulated by the			
12	Board of Dentistry into the Medical Quality Assurance Trust			
13	Fund. This feasibility study must include a business plan and			
14	an assessment of the direct and indirect costs associated with			
15	outsourcing these functions. The sum of \$50,000 is			
16	appropriated from the Board of Dentistry account within the			
17	Medical Quality Assurance Trust Fund to the Office of			
18	Legislative Services for the purpose of contracting for the			
19	study. The Office of Legislative Services shall submit the			
20	completed study to the Governor, the President of the Senate,			
21	and the Speaker of the House of Representatives by January 1,			
22	2003.			
23	Section 4. (1) On or before January 1, 2003, the			
24	Department of Health shall contract with one or more private			
25	entities to implement the electronic continuing education			
26	tracking system required under s. 456.025(7), Florida			
27	Statutes. The electronic continuing education tracking system			
28	or systems must be compatible with the Department of Health's			
29	licensure and renewal system no later than March 1, 2003. On			
30	or before July 1, 2003, the Department of Health shall			
31	integrate such system or systems into the Department of			
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Health's licensure and renewal system. 1 2 (2) The continuing education tracking system shall provide access for a licensee to review the licensee's 3 4 continuing education credits or courses which have been reported by providers of continuing education and shall 5 6 provide a mechanism for a licensee to self-report courses or 7 credits which have not yet been reported by a provider of continuing education. 8 9 (3) The private entities under contract with the 10 Department of Health may fund the development and operation of 11 the continuing education tracking system through private 12 grants or funds or through funds paid by a provider of continuing education courses. The Department of Health is 13 authorized to use continuing education provider fees and 14 15 licensure renewal fees to fund the operation of the continuing 16 education tracking system, subject to legislative 17 appropriation. 18 (4) The Department of Health may enter into more than 19 one contract if the department determines that it would be more efficient, practical, or cost-effective to use one vendor 20 21 for professions which use board-approved providers and one vendor for professions which allow licensees to take courses 22 approved by other entities. 23 24 Section 5. Subsection (19) of section 456.057, Florida 25 Statutes, is amended to read: 456.057 Ownership and control of patient records; 26 27 report or copies of records to be furnished .--(19) The board, or department when there is no board, 28 29 may temporarily or permanently appoint a person or entity as a 30 custodian of medical records in the event of the death of a 31 practitioner, the mental or physical incapacitation of the 6

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practitioner, or the abandonment of medical records by a 1 2 practitioner. The custodian appointed shall comply with all 3 provisions of this section, including the release of patient 4 Any person or entity having possession or physical records. 5 control of the medical records may release them to the custodian upon presentment of an order signed by the board б 7 giving the custodian access to the records. A person or entity is not liable in tort or contract for providing the 8 records to a validly appointed custodian. 9 10 Section 6. Subsection (7) is added to section 456.072, 11 Florida Statutes, to read: 12 456.072 Grounds for discipline; penalties; 13 enforcement. --14 (7) In addition to any other discipline imposed 15 through final order or citation entered on or after July 1, 2002, pursuant to this section or for a violation of any 16 17 practice act, the board, or the department when there is no board, shall require, in appropriate cases, any licensee who 18 is a records owner, as defined in s. 456.057, to notify his or 19 20 her patients of the requirements imposed by s. 456.057(11). Section 7. Paragraph (a) of subsection (3) of section 21 22 456.076, Florida Statutes, is amended to read: 23 456.076 Treatment programs for impaired 24 practitioners.--25 (3)(a) Whenever the department receives a written or oral legally sufficient complaint alleging that a licensee 26 27 under the jurisdiction of the Division of Medical Quality Assurance within the department is impaired as a result of the 28 misuse or abuse of alcohol or drugs, or both, or due to a 29 30 mental or physical condition which could affect the licensee's 31 ability to practice with skill and safety, and no complaint

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against the licensee other than impairment exists, the 1 2 reporting of such information shall not constitute grounds for 3 discipline pursuant to s. 456.072 or the corresponding grounds 4 for discipline within the applicable practice act if the 5 probable cause panel of the appropriate board, or the 6 department when there is no board, finds: 7 1. The licensee has acknowledged the impairment 8 problem. 9 2. The licensee has voluntarily enrolled in an 10 appropriate, approved treatment program. The licensee has voluntarily withdrawn from 11 3. 12 practice or limited the scope of practice as required by the 13 consultant, in each case, until such time as the panel, or the department when there is no board, is satisfied the licensee 14 15 has successfully completed an approved treatment program. 16 4. The licensee has executed releases for medical 17 records, authorizing the release of all records of evaluations, diagnoses, and treatment of the licensee, 18 including records of treatment for emotional or mental 19 20 conditions, to the consultant. The consultant shall make no copies or reports of records that do not regard the issue of 21 22 the licensee's impairment and his or her participation in a 23 treatment program. 24 5. The licensee has voluntarily notified his or her 25 patients of the requirements imposed by s. 456.057(11) on a records owner who is terminating practice, retiring, or 26 27 relocating and is no longer available to patients. Section 8. Paragraph (b) of subsection (1) of section 28 29 456.0375, Florida Statutes, is amended to read: 30 456.0375 Registration of certain clinics; requirements; discipline; exemptions.--31 8

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(1)1 2 (b) For purposes of this section, the term "clinic" 3 does not include and the registration requirements herein do 4 not apply to: 5 Entities licensed or registered by the state 1. 6 pursuant to chapter 390, chapter 394, chapter 395, chapter 7 397, chapter 400, chapter 463, chapter 465, chapter 466, 8 chapter 478, <del>chapter 480,</del>or chapter 484. Entities exempt from federal taxation under 26 9 2. 10 U.S.C. s. 501(c)(3), as well as all public college and 11 university clinics. 12 3. Sole proprietorships, group practices, 13 partnerships, or corporations that provide health care 14 services by licensed health care practitioners pursuant to 15 chapters 457, 458, 459, 460, 461, 462, 463, 466, 467, 480, 484, 486, 490, 491, or part I, part III, part X, part XIII, or 16 17 part XIV of chapter 468, or s. 464.012, which are wholly owned by licensed health care practitioners or the licensed health 18 care practitioner and the spouse, parent, or child of a 19 licensed health care practitioner, so long as one of the 20 21 owners who is a licensed health care practitioner is supervising the services performed therein and is legally 22 responsible for the entity's compliance with all federal and 23 24 state laws. However, no health care practitioner may supervise 25 the delivery of health care services beyond the scope of the practitioner's license. Nothing in this section shall be 26 27 construed to prohibit a health care practitioner from 28 providing administrative or managerial supervision for 29 personnel purposes. 30 4. Massage establishments licensed pursuant to s. 480.043 so long as the massage establishment is only providing 31 9 03/19/02

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massage as defined in s. 480.033(3) and no other medical or 1 2 health care service. 3 Section 9. Paragraphs (aa) and (bb) of subsection (1) 4 of section 456.072, Florida Statutes, are amended to read: 5 456.072 Grounds for discipline; penalties; 6 enforcement. --7 (1) The following acts shall constitute grounds for 8 which the disciplinary actions specified in subsection (2) may 9 be taken: 10 (aa) Performing or attempting to perform health care 11 services on the wrong patient, a wrong-site procedure, a wrong 12 procedure, or an unauthorized procedure or a procedure that is 13 medically unnecessary or otherwise unrelated to the patient's diagnosis or medical condition. For the purposes of this 14 15 paragraph, performing or attempting to perform health care 16 services includes the preparation of the patient. 17 (bb) Leaving a foreign body in a patient, such as a 18 sponge, clamp, forceps, surgical needle, or other paraphernalia commonly used in surgical, examination, or other 19 diagnostic procedures, unless leaving the foreign body is 20 medically indicated and documented in the patient record. For 21 the purposes of this paragraph, it shall be legally presumed 22 that retention of a foreign body is not in the best interest 23 24 of the patient and is not within the standard of care of the profession, unless medically indicated and documented in the 25 patient record regardless of the intent of the professional. 26 27 Section 10. Subsection (7) is added to section 631.57, Florida Statutes, to read: 28 631.57 Powers and duties of the association.--29 30 (7) Notwithstanding any other provision of law, the net direct written premiums of medical malpractice insurance 31 10 File original & 9 copies 03/19/02

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are not subject to assessment under this section to cover 1 2 claims and administrative costs for the type of insurance 3 defined in s. 624.604. 4 Section 11. Subsections (22) through (33) of section 5 395.002, Florida Statutes, are renumbered as subsections (23) 6 through (34), respectively, and a new subsection (22) is added 7 to said section to read: 8 395.002 Definitions.--As used in this chapter: (22) "Medically unnecessary procedure" means a 9 10 surgical or other invasive procedure that a reasonable 11 physician, in light of the patient's history and available 12 diagnostic information, would not deem to be indicated in 13 order to treat, cure, or palliate the patient's condition or 14 disease. 15 Section 12. Subsection (7) of section 394.4787, Florida Statutes, is amended to read: 16 17 394.4787 Definitions; ss. 394.4786, 394.4787, 18 394.4788, and 394.4789.--As used in this section and ss. 394.4786, 394.4788, and 394.4789: 19 20 (7) "Specialty psychiatric hospital" means a hospital licensed by the agency pursuant to s.  $395.002(30)\frac{(29)}{(29)}$  as a 21 22 specialty psychiatric hospital. Section 13. Subsection (5) is added to section 23 24 395.0161, Florida Statutes, to read: 25 395.0161 Licensure inspection.--(5)(a) The agency shall adopt rules governing the 26 27 conduct of inspections or investigations it initiates in 28 response to: 29 1. Reports filed pursuant to s. 395.0197. 30 2. Complaints alleging violations of state or federal 31 emergency access laws. 11

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Complaints made by the public alleging violations 1 3. 2 of law by licensed facilities or personnel. 3 Such rules shall set forth the procedures to be (b) 4 used in such investigations or inspections in order to protect 5 the due process rights of licensed facilities and personnel 6 and to minimize, to the greatest reasonable extent possible, 7 the disruption of facility operations and the cost to facilities resulting from such investigations. 8 9 Section 14. Subsections (2), (14), and (16) of section 10 395.0197, Florida Statutes, are amended to read: 11 395.0197 Internal risk management program.--12 (2) The internal risk management program is the 13 responsibility of the governing board of the health care facility. Each licensed facility shall utilize the services of 14 15 hire a risk manager, licensed under s. 395.10974, who is 16 responsible for implementation and oversight of such 17 facility's internal risk management program as required by 18 this section. A risk manager must not be made responsible for more than four internal risk management programs in separate 19 licensed facilities, unless the facilities are under 20 21 corporate ownership or the risk management programs 22 rural hospitals. 23 (14) The agency shall have access, as set forth in 24 rules adopted pursuant to s. 395.0161(5), to all licensed 25 facility records necessary to carry out the provisions of this section. The records obtained by the agency under subsection 26 27 (6), subsection (8), or subsection (10) are not available to the public under s. 119.07(1), nor shall they be discoverable 28 or admissible in any civil or administrative action, except in 29 30 disciplinary proceedings by the agency or the appropriate 31 regulatory board, nor shall records obtained pursuant to s. 12

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456.071 be available to the public as part of the record of 1 2 investigation for and prosecution in disciplinary proceedings 3 made available to the public by the agency or the appropriate 4 regulatory board. However, the agency or the appropriate 5 regulatory board shall make available, upon written request by 6 a health care professional against whom probable cause has 7 been found, any such records which form the basis of the determination of probable cause, except that, with respect to 8 medical review committee records, s. 766.101 controls. 9 10 (16) The agency shall review, as part of its licensure 11 inspection process, the internal risk management program at 12 each licensed facility regulated by this section to determine 13 whether the program meets standards established in statutes 14 and rules, whether the program is being conducted in a manner 15 designed to reduce adverse incidents, and whether the program 16 is appropriately reporting incidents under this section. Only 17 a risk manager licensed under s. 395.10974 and employed by or 18 under contract with the agency may conduct inspections to determine whether a program meets the requirements of this 19 section. Such determination shall be based on that level of 20 21 care, skill, and judgment which, in light of all relevant 22 surrounding circumstances, is recognized as acceptable and appropriate by reasonably prudent similar licensed risk 23 24 managers. By July 1, 2004, the agency shall employ or contract with a minimum of three licensed risk managers in each 25 district to conduct inspections pursuant to this section. 26 27 Section 15. Paragraph (b) of subsection (2) of section 465.019, Florida Statutes, is amended to read: 28 465.019 Institutional pharmacies; permits.--29 30 (2) The following classes of institutional pharmacies are established: 31

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(b) "Class II institutional pharmacies" are those 1 2 institutional pharmacies which employ the services of a 3 registered pharmacist or pharmacists who, in practicing 4 institutional pharmacy, shall provide dispensing and 5 consulting services on the premises to patients of that institution and to patients receiving care in a hospice б 7 licensed under part VI of chapter 400 which is located or 8 providing services on the premises of that institution, for 9 use on the premises of that institution. However, an 10 institutional pharmacy located in an area or county included 11 in an emergency order or proclamation of a state of emergency 12 declared by the Governor may provide dispensing and consulting 13 services to individuals who are not patients of the institution. However, a single dose of a medicinal drug may be 14 15 obtained and administered to a patient on a valid physician's drug order under the supervision of a physician or charge 16 17 nurse, consistent with good institutional practice procedures. The obtaining and administering of such single dose of a 18 medicinal drug shall be pursuant to drug-handling procedures 19 20 established by a consultant pharmacist. Medicinal drugs may be dispensed in a Class II institutional pharmacy, but only in 21 22 accordance with the provisions of this section. Section 16. Paragraph (a) of subsection (2) of section 23 24 499.007, Florida Statutes, is amended to read: 25 499.007 Misbranded drug or device.--A drug or device is misbranded: 26 27 (2) Unless, if in package form, it bears a label 28 containing: 29 The name and place of business of the manufacturer (a) 30 or distributor; in addition, for a medicinal drug, as defined in s. 499.003, the label must contain the name and place of 31 14 File original & 9 copies 03/19/02 hmo0011 06:07 pm 00362-0100-564939

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business of the manufacturer of the finished dosage form of 1 2 the drug. For the purpose of this paragraph, the finished 3 dosage form of a medicinal drug is that form of the drug which 4 is, or is intended to be, dispensed or administered to the 5 patient and requires no further manufacturing or processing other than packaging, reconstitution, and labeling; and б 7 Section 17. Responsiveness to emergencies and 8 disasters; legislative findings. -- The Legislature finds that it is critical that Florida be prepared to respond 9 10 appropriately to a health crisis and injuries in the event of 11 an emergency or disaster. The Legislature finds that there is 12 a need to better educate health care practitioners on diseases 13 and conditions that might be caused by nuclear, biological, 14 and chemical terrorism so that health care practitioners can 15 more effectively care for patients and better educate patients as to prevention and treatment. Additionally, the Legislature 16 17 finds that not all health care practitioners have been 18 recently trained in life support and first aid and that all health care practitioners should be encouraged to obtain such 19 training. The Legislature finds that health care practitioners 20 who are willing to respond in emergencies or disasters should 21 not be penalized for providing their assistance. 22 Section 18. Section 381.0011, Florida Statutes, is 23 24 amended to read: 381.0011 Duties and powers of the Department of 25 Health; authority of State Health Officer .--26 27 (1) It is the duty of the Department of Health to: (a) (1) Assess the public health status and needs of 28 29 the state through statewide data collection and other 30 appropriate means, with special attention to future needs that 31 may result from population growth, technological advancements, 15

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new societal priorities, or other changes. 1 2 (b) (2) Formulate general policies affecting the public 3 health of the state. 4 (c)(3) Include in the department's strategic plan 5 developed under s. 186.021 a summary of all aspects of the public health mission and health status objectives to direct б 7 the use of public health resources with an emphasis on 8 prevention. 9 (d) (4) Administer and enforce laws and rules relating 10 to sanitation, control of communicable diseases, illnesses and 11 hazards to health among humans and from animals to humans, and 12 the general health of the people of the state. 13 (e) (5) Cooperate with and accept assistance from 14 federal, state, and local officials for the prevention and 15 suppression of communicable and other diseases, illnesses, 16 injuries, and hazards to human health. 17 (f)(6) Declare, enforce, modify, and abolish 18 quarantine of persons, animals, and premises as the circumstances indicate for controlling communicable diseases 19 20 or providing protection from unsafe conditions that pose a threat to public health, except as provided in ss. 384.28 and 21 392.545-392.60. 22 1.(a) The department shall adopt rules to specify the 23 24 conditions and procedures for imposing and releasing a 25 quarantine. The rules must include provisions related to: a.<del>1.</del> The closure of premises. 26 27 b.2. The movement of persons or animals exposed to or infected with a communicable disease. 28 29 c.3. The tests or prophylactic treatment, including vaccination, for communicable disease required prior to 30 31 employment or admission to the premises or to comply with a 16 File original & 9 copies 03/19/02 hmo0011 06:07 pm 00362-0100-564939

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quarantine. 1 2 d.4. Testing or destruction of animals with or 3 suspected of having a disease transmissible to humans. 4 e.5. Access by the department to quarantined premises. 5 f.<del>6.</del> The disinfection of quarantined animals, persons, 6 or premises. 7 g. Methods of quarantine. 8 2.(b) Any health regulation that restricts travel or 9 trade within the state may not be adopted or enforced in this 10 state except by authority of the department. 11 (g) (7) Provide for a thorough investigation and study 12 of the incidence, causes, modes of propagation and 13 transmission, and means of prevention, control, and cure of diseases, illnesses, and hazards to human health. 14 15 (h) (8) Provide for the dissemination of information to the public relative to the prevention, control, and cure of 16 17 diseases, illnesses, and hazards to human health. The department shall conduct a workshop before issuing any health 18 alert or advisory relating to food-borne illness or 19 20 communicable disease in public lodging or food service establishments in order to inform persons, trade associations, 21 and businesses of the risk to public health and to seek the 22 input of affected persons, trade associations, and businesses 23 24 on the best methods of informing and protecting the public, 25 except in an emergency, in which case the workshop must be held within 14 days after the issuance of the emergency alert 26 27 or advisory. (i) (9) Act as registrar of vital statistics. 28 29 (j) (10) Cooperate with and assist federal health 30 officials in enforcing public health laws and regulations. 31 (k) (11) Cooperate with other departments, local 17

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officials, and private boards and organizations for the 1 2 improvement and preservation of the public health. 3 (1)(12) Cooperate with other departments, local 4 officials, and private organizations in developing and 5 implementing a statewide injury control program. 6 (m) (m) (13) Adopt rules pursuant to ss. 120.536(1) and 7 120.54 to implement the provisions of law conferring duties upon it. This paragraph subsection does not authorize the 8 department to require a permit or license unless such 9 10 requirement is specifically provided by law. (n)(14) Perform any other duties prescribed by law. 11 12 (2) The State Health Officer is authorized to take the 13 following actions to protect the public health: Notwithstanding chapters 465 and 499 and rules 14 (a) 15 adopted thereunder, the State Health Officer may direct pharmacists employed by the department to compound bulk 16 17 prescription drugs and provide these bulk prescription drugs 18 to county health department physicians, physician assistants, and nurses for administration to persons as part of a 19 prophylactic or treatment regimen when there is a significant 20 21 risk to the public health from a disease, an environmental contaminant, or a suspected act of nuclear, biological, or 22 23 chemical terrorism. (b) The State Health Officer, upon declaration of a 24 public health emergency pursuant to s. 381.00315, may take 25 26 such actions as are necessary to protect the public health. 27 Such actions shall include, but are not limited to: 28 1. Directing Florida manufacturers and wholesalers of 29 prescription and over-the-counter drugs permitted under 30 chapter 499 to give priority to shipping such drugs to pharmacies and health care providers located in geographic 31 18

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areas identified by the State Health Officer. Florida 1 2 manufacturers and wholesalers must respond to the State Health 3 Officer's priority shipping directive before shipping the 4 specified drugs to other pharmacies or health care providers 5 in Florida. 2. Notwithstanding s. 456.036, temporarily 6 7 reactivating the inactive licenses of physicians licensed under chapter 458 or chapter 459; physician assistants 8 licensed under chapter 458 or chapter 459; licensed practical 9 10 nurses, registered nurses, and advanced registered nurse 11 practitioners licensed under chapter 464; respiratory 12 therapists licensed under part V of chapter 468; and emergency 13 medical technicians and paramedics licensed under chapter 401 when such practitioners are needed to respond to the public 14 15 health emergency. Only those licensees referenced in this subparagraph who request reactivation and have unencumbered 16 17 inactive licenses are eligible for reactivation. Any inactive 18 license reactivated pursuant to this subparagraph shall return to inactive status when the public health emergency ends or 19 prior to the end of the public health emergency if the State 20 Health Officer determines that the health care practitioner is 21 no longer needed to provide services during the emergency. The 22 license may only be reactivated for a period not to exceed 90 23 24 days without meeting the requirements of s. 456.036 or chapter 25 401. If a physician assistant or advanced registered nurse practitioner requests reactivation and volunteers during the 26 27 declared public health emergency, the county health department medical director, if appropriate, shall serve as the 28 29 supervising physician for the physician assistant and shall be authorized to delegate acts of medical diagnosis and treatment 30 to the advanced registered nurse practitioner. 31

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3. Notwithstanding any law to the contrary, compelling 1 an individual to be examined, tested, vaccinated, treated, or 2 3 quarantined for communicable diseases that have significant 4 morbidity or mortality and present a severe danger to public health. Prior to taking action under this subparagraph, the 5 6 State Health Officer shall, to the extent possible, consult 7 with the Governor. 8 a. Examination, testing, vaccination, or treatment may be performed by any qualified person authorized by the State 9 10 Health Officer. Individuals who are unable or unwilling to be examined, tested, vaccinated, or treated for reasons of 11 12 health, religion, or conscience may be subjected to quarantine. 13 14 b. If the individual poses a danger to public health, 15 the State Health Officer may subject the individual to quarantine. If there is no practicable method to quarantine 16 17 the individual, the State Health Officer may use any means necessary to vaccinate or treat the individual. 18 19 c. Any order of the State Health Officer given to 20 effectuate this subparagraph shall be immediately enforceable 21 by law enforcement. 22 Individuals who assist the State Health Officer at his or her 23 24 request on a volunteer basis during a public health emergency declared pursuant to s. 381.00315 shall be entitled to the 25 benefits in s. 110.504(2), (3), (4), and (5). 26 27 Section 19. Section 381.00315, Florida Statutes, is amended to read: 28 381.00315 Public health advisories; public health 29 30 emergencies. -- The State Health Officer is responsible for 31 declaring public health emergencies and issuing public health 20 File original & 9 copies 03/19/02

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advisories. 1 2 (1) As used in this section, the term: 3 "Public health advisory" means any warning or (a) 4 report giving information to the public about a potential 5 public health threat. Prior to issuing any public health advisory, the State Health Officer must consult with any state б 7 or local agency regarding areas of responsibility which may be affected by such advisory. Upon determining that issuing a 8 public health advisory is necessary to protect the public 9 10 health and safety, and prior to issuing the advisory, the State Health Officer must notify each county health department 11 12 within the area which is affected by the advisory of the State 13 Health Officer's intent to issue the advisory. The State 14 Health Officer is authorized to take any action appropriate to 15 enforce any public health advisory. (b) "Public health emergency" means any occurrence, or 16 17 threat thereof, whether natural or manmade, which results or 18 may result in substantial injury or harm to the public health from infectious disease, chemical agents, nuclear agents, 19 biological toxins, or situations involving mass casualties or 20 natural disasters. Prior to declaring a public health 21 emergency, the State Health Officer shall, to the extent 22 possible, consult with the Governor and shall notify the Chief 23 24 of Domestic Security Initiatives as created in s. 943.03. The 25 declaration of a public health emergency shall continue until the State Health Officer finds that the threat or danger has 26 27 been dealt with to the extent that the emergency conditions no longer exist and he or she terminates the declaration. 28 However, a declaration of a public health emergency may not 29 30 continue for longer than 60 days unless the Governor concurs in the renewal of the declaration. 31

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Section 20. Section 381.0034, Florida Statutes, is 1 2 amended to read: 3 381.0034 Requirement for instruction on conditions 4 caused by nuclear, biological, and chemical terrorism and on 5 human immunodeficiency virus and acquired immune deficiency 6 syndrome.--7 (1) As of July 1, 1991, The Department of Health shall require each person licensed or certified under chapter 401, 8 9 chapter 467, part IV of chapter 468, or chapter 483, as a 10 condition of biennial relicensure, to complete an educational 11 course approved by the department on conditions caused by 12 nuclear, biological, and chemical terrorism. The course shall 13 consist of education on diagnosis and treatment, the modes of 14 transmission, infection control procedures, and clinical 15 management. Such course shall also include information on reporting suspected cases of conditions caused by nuclear, 16 17 biological, or chemical terrorism to the appropriate health 18 and law enforcement authorities, and prevention of human 19 immunodeficiency virus and acquired immune deficiency 20 syndrome. Such course shall include information on current Florida law on acquired immune deficiency syndrome and its 21 22 impact on testing, confidentiality of test results, and treatment of patients. Each such licensee or certificateholder 23 24 shall submit confirmation of having completed said course, on 25 a form provided by the department, when submitting fees or application for each biennial renewal. 26 27 (2) Failure to complete the requirements of this section shall be grounds for disciplinary action contained in 28 the chapters specified in subsection (1). In addition to 29 30 discipline by the department, the licensee or 31 certificateholder shall be required to complete the required 22 File original & 9 copies 03/19/02 hmo0011 06:07 pm 00362-0100-564939

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1 said course or courses.

2 (3) The department shall require, as a condition of 3 granting a license under the chapters specified in subsection 4 (1), that an applicant making initial application for 5 licensure complete respective an educational courses course 6 acceptable to the department on conditions caused by nuclear, 7 biological, and chemical terrorism and on human immunodeficiency virus and acquired immune deficiency 8 9 syndrome. An applicant who has not taken such courses a 10 course at the time of licensure shall, upon an affidavit 11 showing good cause, be allowed 6 months to complete this 12 requirement. 13 (4) The department shall have the authority to adopt rules to carry out the provisions of this section. 14 15 (5) Any professional holding two or more licenses or 16 certificates subject to the provisions of this section shall 17 be permitted to show proof of having taken one department-approved course on conditions caused by nuclear, 18 biological, and chemical terrorism human immunodeficiency 19 virus and acquired immune deficiency syndrome, for purposes of 20 21 relicensure or recertification for the additional licenses. Section 21. Section 381.0035, Florida Statutes, is 22 23 amended to read: 24 381.0035 Educational courses course on human 25 immunodeficiency virus and acquired immune deficiency syndrome 26 and on conditions caused by nuclear, biological, and chemical 27 terrorism; employees and clients of certain health care 28 facilities.--29 (1)(a) The Department of Health shall require all 30 employees and clients of facilities licensed under chapters 393, 394, and 397 and employees of facilities licensed under 31 23 File original & 9 copies 03/19/02 hmo0011 06:07 pm 00362-0100-564939

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chapter 395 and parts II, III, IV, and VI of chapter 400 to 1 2 complete, biennially, a continuing educational course on the modes of transmission, infection control procedures, clinical 3 4 management, and prevention of human immunodeficiency virus and 5 acquired immune deficiency syndrome with an emphasis on 6 appropriate behavior and attitude change. Such instruction 7 shall include information on current Florida law and its impact on testing, confidentiality of test results, and 8 9 treatment of patients and any protocols and procedures 10 applicable to human immunodeficiency counseling and testing, 11 reporting, the offering of HIV testing to pregnant women, and 12 partner notification issues pursuant to ss. 381.004 and 13 384.25. (b) The department shall require all employees of 14 15 facilities licensed under chapters 393, 394, 395, and 397 and parts II, III, IV, and VI of chapter 400 to complete, 16 17 biennially, a continuing educational course on conditions 18 caused by nuclear, biological, and chemical terrorism. The course shall consist of education on diagnosis and treatment, 19 modes of transmission, infection control procedures, and 20 21 clinical management. Such course shall also include information on reporting suspected cases of conditions caused 22 by nuclear, biological, or chemical terrorism to the 23 24 appropriate health and law enforcement authorities. (2) New employees of facilities licensed under 25 26 chapters 393, 394, 395, and 397 and parts II, III, IV, and VI 27 of chapter 400 shall be required to complete a course on human 28 immunodeficiency virus and acquired immune deficiency syndrome, with instruction to include information on current 29 Florida law and its impact on testing, confidentiality of test 30 results, and treatment of patients. New employees of such 31 24

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facilities shall also be required to complete a course on 1 conditions caused by nuclear, biological, and chemical 2 terrorism, with instruction to include information on 3 4 reporting suspected cases to the appropriate health and law enforcement authorities. 5 6 (3) Facilities licensed under chapters 393, 394, 395, 7 and 397-and parts II, III, IV, and VI of chapter 400 shall maintain a record of employees and dates of attendance at 8 9 human immunodeficiency virus and acquired immune deficiency syndrome educational courses on human immunodeficiency virus 10 and acquired immune deficiency syndrome and on conditions 11 12 caused by nuclear, biological, and chemical terrorism. (4) The department shall have the authority to review 13 the records of each facility to determine compliance with the 14 15 requirements of this section. The department may adopt rules 16 to carry out the provisions of this section. 17 (5) In lieu of completing a course as required in 18 paragraph (1)(b), the employee may complete a course on end-of-life care and palliative health care or a course on 19 HIV/AIDS so long as the employee completed an approved course 20 on conditions caused by nuclear, biological, and chemical 21 terrorism in the immediately preceding biennium. 22 Section 22. Section 381.0421, Florida Statutes, is 23 24 created to read: 25 381.0421 Vaccination against meningococcal meningitis 26 and hepatitis B.--27 (1) A postsecondary educational institution shall provide detailed information concerning the risks associated 28 with meningococcal meningitis and hepatitis B and the 29 30 availability, effectiveness, and known contraindications of any required or recommended vaccine against meningococcal 31 25 File original & 9 copies 03/19/02 hmo0011 06:07 pm 00362-0100-564939

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meningitis and hepatitis B to every student, or to the 1 2 student's parent or guardian if the student is a minor, who 3 has been accepted for admission. 4 (2) An individual enrolled in a postsecondary 5 educational institution who will be residing in on-campus 6 housing shall provide documentation of vaccinations against 7 meningococcal meningitis and hepatitis B unless the individual, if the individual is 18 years of age or older, or 8 the individual's parent or guardian, if the individual is a 9 10 minor, declines the vaccinations by signing a separate waiver for each of these vaccines provided by the institution 11 12 acknowledging receipt and review of the information provided. 13 (3) This section does not require any postsecondary educational institution to provide or pay for vaccinations 14 15 against meningococcal meningitis or hepatitis B. 16 Section 23. Subsection (4) of section 395.1027, 17 Florida Statutes, is amended to read: 395.1027 Regional poison control centers .--18 19 (4) By October 1, 1999, each regional poison control 20 center shall develop a prehospital emergency dispatch protocol 21 with each licensee defined by s. 401.23(14)(13) in the geographic area covered by the regional poison control center. 22 The prehospital emergency dispatch protocol shall be developed 23 24 by each licensee's medical director in conjunction with the designated regional poison control center responsible for the 25 26 geographic area in which the licensee operates. The protocol 27 shall define toxic substances and describe the procedure by 28 which the designated regional poison control center may be consulted by the licensee. If a call is transferred to the 29 30 designated regional poison control center in accordance with the protocol established under this section and s. 401.268, 31

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the designated regional poison control center shall assume 1 2 responsibility and liability for the call. 3 Section 24. Section 401.23, Florida Statutes, is 4 amended to read: 5 401.23 Definitions.--As used in this part, the term: "Advanced life support" means the use of skills б (1) 7 and techniques described in the most recent United States 8 Department of Transportation National Standard Paramedic Curriculum by a paramedic under the supervision of a 9 10 licensee's medical director as required by rules of the department. The term "advanced life support" also includes 11 12 other techniques that have been approved and are performed under conditions specified by rules of the department. The 13 term "advanced life support" also includes provision of care 14 15 by a paramedic under the supervision of a licensee's medical director to a person experiencing an emergency medical 16 17 condition as defined in subsection (11) treatment of life-threatening medical emergencies through the use of 18 techniques such as endotracheal intubation, the administration 19 20 of drugs or intravenous fluids, telemetry, cardiac monitoring, 21 and cardiac defibrillation by a qualified person, pursuant 22 rules of the department. "Advanced life support service" means any 23 (2) 24 emergency medical transport or nontransport service which uses 25 advanced life support techniques. "Air ambulance" means any fixed-wing or 26 (3) 27 rotary-wing aircraft used for, or intended to be used for, air transportation of sick or injured persons requiring or likely 28 29 to require medical attention during transport. 30 "Air ambulance service" means any publicly or (4) privately owned service, licensed in accordance with the 31 27 File original & 9 copies 03/19/02 hmo0011 06:07 pm 00362-0100-564939

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provisions of this part, which operates air ambulances to 1 2 transport persons requiring or likely to require medical 3 attention during transport. 4 "Ambulance" or "emergency medical services (5) 5 vehicle" means any privately or publicly owned land or water vehicle that is designed, constructed, reconstructed, б 7 maintained, equipped, or operated for, and is used for, or intended to be used for, land or water transportation of sick 8 or injured persons requiring or likely to require medical 9 10 attention during transport. 11 (6) "Ambulance driver" means any person who meets the 12 requirements of s. 401.281. 13 (7) "Basic life support" means the use of skills and techniques described in the most recent United States 14 15 Department of Transportation National Standard EMT-Basic Curriculum by an emergency medical technician or paramedic 16 17 under the supervision of a licensee's medical director as 18 required by rules of the department. The term "basic life support" also includes other techniques that have been 19 approved and are performed under conditions specified by rules 20 of the department. The term "basic life support" also includes 21 22 provision of care by a paramedic or emergency medical technician under the supervision of a licensee's medical 23 24 director to a person experiencing an emergency medical 25 condition as defined in subsection (11)treatment of medical emergencies by a qualified person through the use of 26 27 techniques such as patient assessment, cardiopulmonary resuscitation (CPR), splinting, obstetrical assistance, 28 bandaging, administration of oxygen, application of medical 29 30 antishock trousers, administration of a subcutaneous injection 31 using a premeasured autoinjector of epinephrine to a person 28

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suffering an anaphylactic reaction, and other techniques 1 2 described in the Emergency Medical Technician Basic Training 3 Course Curriculum of the United States Department of 4 Transportation. The term "basic life support" also includes 5 other techniques which have been approved and are performed under conditions specified by rules of the department. 6 7 "Basic life support service" means any emergency (8) 8 medical service which uses only basic life support techniques. 9 "Certification" means any authorization issued (9) 10 pursuant to this part to a person to act as an emergency 11 medical technician or a paramedic. 12 (10) "Department" means the Department of Health. 13 (11) "Emergency medical condition" means: 14 (a) A medical condition manifesting itself by acute 15 symptoms of sufficient severity, which may include severe pain, psychiatric disturbances, symptoms of substance abuse, 16 17 or other acute symptoms, such that the absence of immediate 18 medical attention could reasonably be expected to result in 19 any of the following: 20 1. Serious jeopardy to the health of a patient, 21 including a pregnant woman or fetus. 22 2. Serious impairment to bodily functions. 3. Serious dysfunction of any bodily organ or part. 23 24 (b) With respect to a pregnant woman, that there is 25 evidence of the onset and persistence of uterine contractions or rupture of the membranes. 26 27 (c) With respect to a person exhibiting acute psychiatric disturbance or substance abuse, that the absence 28 29 of immediate medical attention could reasonably be expected to 30 result in: 31 1. Serious jeopardy to the health of a patient; or 29 File original & 9 copies 03/19/02

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1 2. Serious jeopardy to the health of others. 2 (12)(11) "Emergency medical technician" means a person 3 who is certified by the department to perform basic life 4 support pursuant to this part. 5 (13)(12) "Interfacility transfer" means the 6 transportation by ambulance of a patient between two 7 facilities licensed under chapter 393, chapter 395, or chapter 400, pursuant to this part. 8 9 (14)(13) "Licensee" means any basic life support 10 service, advanced life support service, or air ambulance service licensed pursuant to this part. 11 12 (15)(14) "Medical direction" means direct supervision 13 by a physician through two-way voice communication or, when such voice communication is unavailable, through established 14 15 standing orders, pursuant to rules of the department. 16 (16)(15) "Medical director" means a physician who is 17 employed or contracted by a licensee and who provides medical supervision, including appropriate quality assurance but not 18 including administrative and managerial functions, for daily 19 operations and training pursuant to this part. 20 21 (17)(16) "Mutual aid agreement" means a written agreement between two or more entities whereby the signing 22 parties agree to lend aid to one another under conditions 23 24 specified in the agreement and as sanctioned by the governing body of each affected county. 25 (18)(17) "Paramedic" means a person who is certified 26 27 by the department to perform basic and advanced life support pursuant to this part. 28 29 (19)(18) "Permit" means any authorization issued 30 pursuant to this part for a vehicle to be operated as a basic 31 life support or advanced life support transport vehicle or an 30

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advanced life support nontransport vehicle providing basic or 1 2 advanced life support. 3 (20)(19) "Physician" means a practitioner who is 4 licensed under the provisions of chapter 458 or chapter 459. For the purpose of providing "medical direction" as defined in 5 6 subsection(15)(14) for the treatment of patients immediately 7 prior to or during transportation to a United States Department of Veterans Affairs medical facility, "physician" 8 also means a practitioner employed by the United States 9 10 Department of Veterans Affairs. 11 (21)(20) "Registered nurse" means a practitioner who 12 is licensed to practice professional nursing pursuant to part 13 I of chapter 464. 14 (22)<del>(21)</del> "Secretary" means the Secretary of Health. 15 (23)(22) "Service location" means any permanent 16 location in or from which a licensee solicits, accepts, or 17 conducts business under this part. Section 25. Paragraph (b) of subsection (2) of section 18 401.245, Florida Statutes, is amended to read: 19 20 401.245 Emergency Medical Services Advisory Council.--21 (2) 22 (b) Representation on the Emergency Medical Services Advisory Council shall include: two licensed physicians who 23 24 are "medical directors" as defined in s. 401.23(16)(15)or 25 whose medical practice is closely related to emergency medical services; two emergency medical service administrators, one of 26 27 whom is employed by a fire service; two certified paramedics, 28 one of whom is employed by a fire service; two certified emergency medical technicians, one of whom is employed by a 29 30 fire service; one emergency medical services educator; one emergency nurse; one hospital administrator; one 31 31

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representative of air ambulance services; one representative 1 2 of a commercial ambulance operator; and two laypersons who are 3 in no way connected with emergency medical services, one of 4 whom is a representative of the elderly. Ex officio members of 5 the advisory council from state agencies shall include, but 6 shall not be limited to, representatives from the Department 7 of Education, the Department of Management Services, the 8 Department of Insurance, the Department of Highway Safety and 9 Motor Vehicles, the Department of Transportation, and the 10 Department of Community Affairs. 11 Section 26. Subsection (1) of section 401.252, Florida 12 Statutes, is amended to read: 13 401.252 Interfacility transfer.--(1) A licensed basic or advanced life support 14 15 ambulance service may conduct interfacility transfers in a 16 permitted ambulance, using a registered nurse or physician 17 assistant in place of an emergency medical technician or paramedic, if: 18 (a) The registered nurse or physician assistant holds 19 20 a current certificate of successful course completion in advanced cardiac life support; 21 (b) The physician in charge has granted permission for 22 such a transfer, has designated the level of service required 23 24 for such transfer, and has deemed the patient to be in such a 25 condition appropriate to this type of ambulance staffing; and (c) The registered nurse operates within the scope of 26 27 part I of chapter 464 or the physician assistant operates within the physician assistant's scope of practice under 28 29 chapter 458 or chapter 459. 30 Section 27. Subsection (6) of section 401.27, Florida 31 Statutes, is amended to read: 32

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401.27 Personnel; standards and certification.--1 2 (6)(a) The department shall establish by rule a 3 procedure for biennial renewal certification of emergency 4 medical technicians. Such rules must require a United States 5 Department of Transportation refresher training program of at 6 least 30 hours as approved by the department every 2 years. 7 Completion of the course required by s. 381.0034(1) shall 8 count toward the 30 hours. The refresher program may be 9 offered in multiple presentations spread over the 2-year 10 period. The rules must also provide that the refresher course 11 requirement may be satisfied by passing a challenge 12 examination. 13 (b) The department shall establish by rule a procedure for biennial renewal certification of paramedics. Such rules 14 15 must require candidates for renewal to have taken at least 30 16 hours of continuing education units during the 2-year period. 17 Completion of the course required by s. 381.0034(1) shall 18 count toward the 30 hours. The rules must provide that the continuing education requirement may be satisfied by passing a 19 20 challenge examination. 21 Section 28. Section 456.033, Florida Statutes, is 22 amended to read: 456.033 Requirement for instruction for certain 23 24 licensees on conditions caused by nuclear, biological, and 25 chemical terrorism and on HIV and AIDS .--The appropriate board shall require each person 26 (1) 27 licensed or certified under chapter 457; chapter 458; chapter 459; chapter 460; chapter 461; chapter 463; part I of chapter 28 464; chapter 465; chapter 466; part II, part III, part V, or 29 30 part X of chapter 468; or chapter 486 to complete a continuing 31 educational course, approved by the board, on conditions 33

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caused by nuclear, biological, and chemical terrorism human 1 2 immunodeficiency virus and acquired immune deficiency syndrome 3 as part of biennial relicensure or recertification. The course 4 shall consist of education on diagnosis and treatment, the 5 modes of transmission, infection control procedures, and clinical management. Such course shall also include б 7 information on reporting suspected cases of conditions caused by nuclear, biological, or chemical terrorism to the 8 appropriate health and law enforcement authorities, and 9 10 prevention of human immunodeficiency virus and acquired immune 11 deficiency syndrome. Such course shall include information on 12 current Florida law on acquired immune deficiency syndrome and 13 its impact on testing, confidentiality of test results, 14 treatment of patients, and any protocols and procedures 15 applicable to human immunodeficiency virus counseling and 16 testing, reporting, the offering of HIV testing to pregnant 17 women, and partner notification issues pursuant to ss. 381.004 and 384.25. 18 (2) Each such licensee or certificateholder shall 19 20 submit confirmation of having completed said course, on a form as provided by the board, when submitting fees for each 21 biennial renewal. 22 The board shall have the authority to approve 23 (3) 24 additional equivalent courses that may be used to satisfy the 25 requirements in subsection (1). Each licensing board that requires a licensee to complete an educational course pursuant 26 27 to this section may count the hours required for completion of the course included in the total continuing educational 28 29 requirements as required by law. (4) Any person holding two or more licenses subject to 30 31 the provisions of this section shall be permitted to show

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proof of having taken one board-approved course on conditions 1 caused by nuclear, biological, and chemical terrorism human 2 3 immunodeficiency virus and acquired immune deficiency 4 syndrome, for purposes of relicensure or recertification for 5 additional licenses. 6 (5) Failure to comply with the above requirements of 7 this section shall constitute grounds for disciplinary action under each respective licensing chapter and s. 456.072(1)(e). 8 9 In addition to discipline by the board, the licensee shall be 10 required to complete the required course or courses. The board shall require as a condition of granting 11 (6) 12 a license under the chapters and parts specified in subsection 13 (1) that an applicant making initial application for licensure 14 complete respective an educational courses course acceptable 15 to the board on conditions caused by nuclear, biological, and chemical terrorism and on human immunodeficiency virus and 16 17 acquired immune deficiency syndrome. An applicant who has not taken such courses a course at the time of licensure shall, 18 upon an affidavit showing good cause, be allowed 6 months to 19 20 complete this requirement. 21 (7) The board shall have the authority to adopt rules to carry out the provisions of this section. 22 (8) The board shall report to the Legislature by March 23 24 1 of each year as to the implementation and compliance with the requirements of this section. 25 26 (9)(a) In lieu of completing a course as required in 27 subsection (1), the licensee may complete a course on in 28 end-of-life care and palliative health care or a course on 29 HIV/AIDS, so long as the licensee completed an approved 30 AIDS/HIV course on conditions caused by nuclear, biological, 31 and chemical terrorism in the immediately preceding biennium. 35 File original & 9 copies 03/19/02 hmo0011 06:07 pm 00362-0100-564939

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In lieu of completing a course as required by 1 (b) 2 subsection (1), a person licensed under chapter 466 who has 3 completed an approved AIDS/HIV course in the immediately 4 preceding 2 years may complete a course approved by the Board 5 of Dentistry. Section 29. Subsection (3) is added to section б 7 381.003, Florida Statutes, to read: 8 381.003 Communicable disease and AIDS prevention and 9 control.--10 (3) The department shall by rule adopt the 11 blood-borne-pathogen standard set forth in subpart Z of 29 12 C.F.R. part 1910, as amended by Pub. L. No. 106-430, which shall apply to all public-sector employers. The department 13 shall compile and maintain a list of existing needleless 14 15 systems and sharps with engineered sharps-injury protection which shall be available to assist employers, including the 16 department and the Department of Corrections, in complying 17 18 with the applicable requirements of the blood-borne-pathogen standard. The list may be developed from existing sources of 19 information, including, without limitation, the United States 20 21 Food and Drug Administration, the Centers for Disease Control and Prevention, the Occupational Safety and Health 22 Administration, and the United States Department of Veterans 23 24 Affairs. 25 Section 30. Section 456.0345, Florida Statutes, is created to read: 26 27 456.0345 Life support training.--Health care practitioners who obtain training in advanced cardiac life 28 29 support, cardiopulmonary resuscitation, or emergency first aid 30 shall receive an equivalent number of continuing education course credits which may be applied toward licensure renewal 31 36 File original & 9 copies 03/19/02

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1 requirements. 2 Section 31. Paragraph (e) of subsection (1) of section 3 456.072, Florida Statutes, is amended to read: 4 456.072 Grounds for discipline; penalties; 5 enforcement. --(1) The following acts shall constitute grounds for б 7 which the disciplinary actions specified in subsection (2) may be taken: 8 (e) Failing to comply with the educational course 9 10 requirements for conditions caused by nuclear, biological, and chemical terrorism or for human immunodeficiency virus and 11 12 acquired immune deficiency syndrome. Section 32. Section 456.38, Florida Statutes, is 13 amended to read: 14 15 456.38 Practitioner registry for disasters and 16 emergencies. -- The Department of Health shall may include on 17 its application and renewal forms for the licensure or 18 certification of health care practitioners licensed pursuant to chapter 458, chapter 459, chapter 464, or part V of chapter 19 468, as defined in s. 456.001, who could assist the department 20 21 in the event of a disaster a question asking if the practitioner would be available to provide health care 22 services in special needs shelters or to help staff disaster 23 24 medical assistance teams during times of emergency or major disaster. The names of practitioners who answer affirmatively 25 shall be maintained by the department as a health care 26 27 practitioner registry for disasters and emergencies. A health 28 care practitioner who volunteers his or her services in a 29 special needs shelter or as part of a disaster medical 30 assistance team during a time of emergency or disaster shall not be terminated or discriminated against by his or her 31 37

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employer for such volunteer work, provided that the health 1 2 care practitioner returns to his or her regular employment 3 within 2 weeks or within a longer period that has been 4 previously approved by the employer in writing. 5 Section 33. Subsection (4) of section 458.319, Florida 6 Statutes, is amended to read: 7 458.319 Renewal of license.--(4) Notwithstanding the provisions of s. 456.033, a 8 9 physician may complete continuing education on end-of-life 10 care and palliative care in lieu of continuing education in 11 conditions caused by nuclear, biological, and chemical 12 terrorism AIDS/HIV, if that physician has completed the 13 AIDS/HIV continuing education in conditions caused by nuclear, biological, and chemical terrorism in the immediately 14 15 preceding biennium. 16 Section 34. Subsection (5) of section 459.008, Florida 17 Statutes, is amended to read: 459.008 Renewal of licenses and certificates.--18 (5) Notwithstanding the provisions of s. 456.033, an 19 20 osteopathic physician may complete continuing education on 21 end-of-life and palliative care in lieu of continuing education in conditions caused by nuclear, biological, and 22 chemical terrorism AIDS/HIV, if that physician has completed 23 24 the AIDS/HIV continuing education in conditions caused by nuclear, biological, and chemical terrorism in the immediately 25 preceding biennium. 26 27 Section 35. Subsection (4) is added to section 28 401.2715, Florida Statutes, to read: 29 401.2715 Recertification training of emergency medical 30 technicians and paramedics .--31 (4) Any certified emergency medical technician or 38 File original & 9 copies 03/19/02 hmo0011 06:07 pm 00362-0100-564939

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paramedic may, as a condition of recertification, complete up 1 2 to 8 hours of training to respond to terrorism, as defined in 3 s. 775.30, and such hours completed may be substituted on an 4 hour-for-hour basis for any other areas of training required for recertification. The department may adopt rules necessary 5 to administer this subsection. 6 7 Section 36. Subsection (1) of section 633.35, Florida 8 Statutes, is amended to read: 633.35 Firefighter training and certification.--9 10 (1) The division shall establish a firefighter 11 training program of not less than 360 hours, administered by 12 such agencies and institutions as it approves for the purpose 13 of providing basic employment training for firefighters. Any firefighter may, as a condition of certification, complete up 14 15 to 8 hours of training to respond to terrorism, as defined in s. 775.30, and such hours completed may be substituted on an 16 17 hour-for-hour basis for any other areas of training required 18 for certification. The division may adopt rules necessary to administer this subsection.Nothing herein shall require a 19 20 public employer to pay the cost of such training. Section 37. Subsection (1) of section 943.135, Florida 21 22 Statutes, is amended to read: 943.135 Requirements for continued employment. --23 24 (1) The commission shall, by rule, adopt a program that requires all officers, as a condition of continued 25 employment or appointment as officers, to receive periodic 26 27 commission-approved continuing training or education. Such continuing training or education shall be required at the rate 28 29 of 40 hours every 4 years, up to 8 hours of which may consist 30 of training to respond to terrorism as defined in s. 775.30. 31 No officer shall be denied a reasonable opportunity by the 39

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1 employing agency to comply with this section. The employing 2 agency must document that the continuing training or education 3 is job-related and consistent with the needs of the employing 4 agency. The employing agency must maintain and submit, or 5 electronically transmit, the documentation to the commission, 6 in a format approved by the commission. The rule shall also 7 provide:

8 (a) Assistance to an employing agency in identifying 9 each affected officer, the date of his or her employment or 10 appointment, and his or her most recent date for successful 11 completion of continuing training or education;

12 (b) A procedure for reactivation of the certification 13 of an officer who is not in compliance with this section; and

(c) A remediation program supervised by the training center director within the geographic area for any officer who is attempting to comply with the provisions of this subsection and in whom learning disabilities are identified. The officer shall be assigned nonofficer duties, without loss of employee benefits, and the program shall not exceed 90 days.

20 Section 38. Subsections (1), (2), and (6) of section 21 765.512, Florida Statutes, are amended to read:

765.512 Persons who may make an anatomical gift .--22 (1) Any person who may make a will may give all or 23 24 part of his or her body for any purpose specified in s. 25 765.510, the gift to take effect upon death. An anatomical gift made by an adult donor and not revoked by the donor as 26 27 provided in s. 765.516 is irrevocable and does not require the 28 consent or concurrence of any person after the donor's death. 29 A family member, guardian, representative ad litem, or health 30 care surrogate of a decedent who has made an anatomical gift may not modify the decedent's wishes or deny or prevent the 31

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1 anatomical gift from being made.

2	(2) If the decedent has executed an agreement				
3	concerning an anatomical gift, <u>by</u> <del>including</del> signing an organ				
4	and tissue donor card, by expressing his or her wish to donate				
5	in a living will or advance directive, or <u>by</u> signifying his or				
б	her intent to donate on his or her driver's license or in some				
7	other written form has indicated his or her wish to make an				
8	anatomical gift, and in the absence of actual notice of				
9	contrary indications by the decedent, the document is evidence				
10	of legally sufficient informed consent to donate an anatomical				
11	gift and is legally binding. Any surrogate designated by the				
12	decedent pursuant to part II of this chapter may give all or				
13	any part of the decedent's body for any purpose specified in				
14	s. 765.510.				
15	(6) A gift of all or part of a body authorizes:				
16	(a) Any examination necessary to assure medical				
17	acceptability of the gift for the purposes intended.				
18	(b) The decedent's medical provider, family, or a				
19	third party to furnish medical records requested concerning				
20	the decedent's medical and social history.				
21	Section 39. Subsection (1) of section 765.516, Florida				
22	Statutes, is amended to read:				
23	765.516 Amendment <u>of the terms of</u> or <u>the</u> revocation of				
24	the gift				
25	(1) A donor may amend the terms of or revoke an				
26	anatomical gift by:				
27	(a) The execution and delivery to the donee of a				
28	signed statement.				
29	(b) An oral statement that is÷				
30	1. Made to the donor's spouse; or				
31	$\frac{2}{2}$ made in the presence of two persons and				
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communicated to the donor's family or attorney or to the 1 2 donee. 3 (c) A statement during a terminal illness or injury 4 addressed to an attending physician, who must communicate the 5 revocation of the gift to the procurement organization that is 6 certified by the state. 7 (d) A signed document found on or about the donor's person or in the donor's effects. 8 9 Section 40. Subsection (5) of section 456.073, Florida 10 Statutes, is amended to read: 11 456.073 Disciplinary proceedings.--Disciplinary 12 proceedings for each board shall be within the jurisdiction of 13 the department. 14 (5)(a) A formal hearing before an administrative law 15 judge from the Division of Administrative Hearings shall be 16 held pursuant to chapter 120 if there are any disputed issues 17 of material fact raised within 60 days after service of the 18 administrative complaint. The administrative law judge shall issue a recommended order pursuant to chapter 120. If any 19 20 party raises an issue of disputed fact during an informal hearing, the hearing shall be terminated and a formal hearing 21 22 pursuant to chapter 120 shall be held. (b) Notwithstanding s. 120.569(2), the department 23 24 shall notify the division within 45 days after receipt of a 25 petition or request for a hearing that the department has determined requires a formal hearing before an administrative 26 27 law judge. Section 41. The Office of Program Policy Analysis and 28 29 Government Accountability and the Auditor General shall 30 conduct a joint audit of all hearings and billings therefor conducted by the Division of Administrative Hearings for all 31 42 File original & 9 copies 03/19/02

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state agencies and nonstate agencies and shall present a 1 2 report to the President of the Senate and the Speaker of the 3 House of Representatives on or before January 1, 2003, which 4 contains findings and recommendations regarding the manner in which the division charges for its services. The report shall 5 recommend alternative billing formulas. б 7 Section 42. Subsection (7) is added to section 8 456.076, Florida Statutes, to read: 456.076 Treatment programs for impaired 9 practitioners.--10 11 (7) Each licensee participating in an impaired 12 practitioner program pursuant to this section shall pay a 13 portion of the costs of the consultant and impaired practitioner program, as determined by rule of the department, 14 15 incurred as a result of that licensee, unless the consultant finds the licensee to be financially unable to pay in 16 17 accordance with rules set forth by the department. Payment of 18 these costs shall be a condition of the contract between the impaired practitioner program and the impaired practitioner. 19 Failure to pay the required costs shall be a violation of the 20 contract, unless prior arrangements have been made with the 21 impaired practitioner program. If the licensee has entered 22 the impaired practitioner program as a result of a 23 disciplinary investigation, such payment shall be included in 24 the final order imposing discipline. The remaining costs 25 shall be paid out of the Medical Quality Assurance Trust Fund 26 27 or other federal, state, or private program funds. Each licensee shall pay the full cost of the approved treatment 28 29 program or other treatment plan required by the impaired 30 practitioner program, unless private funds are available to assist with such payment. 31

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Section 456.047, Florida Statutes, is 1 Section 43. 2 repealed. 3 Section 44. All revenues associated with s. 456.047, 4 Florida Statutes, and collected by the Department of Health on 5 or before July 1, 2002, shall remain in the Medical Quality 6 Assurance Trust Fund, and no refunds shall be given. 7 Section 45. Paragraph (d) of subsection (4) of section 456.039, Florida Statutes, is amended to read: 8 9 456.039 Designated health care professionals; 10 information required for licensure. --11 (4) 12 (d) Any applicant for initial licensure or renewal of 13 licensure as a health care practitioner who submits to the Department of Health a set of fingerprints or information 14 15 required for the criminal history check required under this 16 section shall not be required to provide a subsequent set of 17 fingerprints or other duplicate information required for a criminal history check to the Agency for Health Care 18 Administration, the Department of Juvenile Justice, or the 19 20 Department of Children and Family Services for employment or 21 licensure with such agency or department if the applicant has undergone a criminal history check as a condition of initial 22 licensure or licensure renewal as a health care practitioner 23 24 with the Department of Health or any of its regulatory boards, 25 notwithstanding any other provision of law to the contrary. In lieu of such duplicate submission, the Agency for Health Care 26 27 Administration, the Department of Juvenile Justice, and the 28 Department of Children and Family Services shall obtain criminal history information for employment or licensure of 29 30 health care practitioners by such agency and departments from the Department of Health Health's health care practitioner 31 44

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1 credentialing system.
2 Section 46. Paragraph (d) of subsection (4) of section
3 456.0391, Florida Statutes, is amended to read:
4 456.0391 Advanced registered nurse practitioners;
5 information required for certification.--

(4)

6

7 (d) Any applicant for initial certification or renewal of certification as an advanced registered nurse practitioner 8 9 who submits to the Department of Health a set of fingerprints 10 and information required for the criminal history check required under this section shall not be required to provide a 11 12 subsequent set of fingerprints or other duplicate information 13 required for a criminal history check to the Agency for Health Care Administration, the Department of Juvenile Justice, or 14 the Department of Children and Family Services for employment 15 16 or licensure with such agency or department, if the applicant 17 has undergone a criminal history check as a condition of initial certification or renewal of certification as an 18 advanced registered nurse practitioner with the Department of 19 20 Health, notwithstanding any other provision of law to the 21 contrary. In lieu of such duplicate submission, the Agency for Health Care Administration, the Department of Juvenile 22 Justice, and the Department of Children and Family Services 23 24 shall obtain criminal history information for employment or licensure of persons certified under s. 464.012 by such agency 25 or department from the Department of Health Health's health 26 27 care practitioner credentialing system. Section 47. Paragraph (v) of subsection (1) of section 28 29 456.072, Florida Statutes, is amended to read: 30 456.072 Grounds for discipline; penalties; 31 enforcement. --

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The following acts shall constitute grounds for 1 (1)2 which the disciplinary actions specified in subsection (2) may 3 be taken: 4 (v) Failing to comply with the requirements for 5 profiling and credentialing, including, but not limited to, 6 failing to provide initial information, failing to timely 7 provide updated information, or making misleading, untrue, 8 deceptive, or fraudulent representations on a profile, 9 <del>credentialing,</del>or initial or renewal licensure application. 10 Section 48. Subsection (2) of section 456.077, Florida 11 Statutes, is amended to read: 12 456.077 Authority to issue citations .--13 The board, or the department if there is no board, (2) 14 shall adopt rules designating violations for which a citation 15 may be issued. Such rules shall designate as citation violations those violations for which there is no substantial 16 17 threat to the public health, safety, and welfare. Violations for which a citation may be issued shall include violations of 18 continuing education requirements; failure to timely pay 19 20 required fees and fines; failure to comply with the requirements of ss. 381.026 and 381.0261 regarding the 21 22 dissemination of information regarding patient rights; failure to comply with advertising requirements; failure to timely 23 24 update practitioner profile and credentialing files; failure 25 to display signs, licenses, and permits; failure to have required reference books available; and all other violations 26 27 that do not pose a direct and serious threat to the health and 28 safety of the patient. 29 Section 49. Subsection (3) of section 458.309, Florida 30 Statutes, is amended to read: 31 458.309 Authority to make rules.--46

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(3) All physicians who perform level 2 procedures 1 2 lasting more than 5 minutes and all level 3 surgical 3 procedures in an office setting must register the office with 4 the department unless that office is licensed as a facility pursuant to chapter 395. Each office that is required under 5 6 this subsection to be registered must be The department shall 7 inspect the physician's office annually unless the office is 8 accredited by a nationally recognized accrediting agency 9 approved by the Board of Medicine by rule or an accrediting 10 organization subsequently approved by the Board of Medicine by rule. Each office registered but not accredited as required 11 12 by this subsection must achieve full and unconditional 13 accreditation no later than July 1, 2003, and must maintain 14 unconditional accreditation as long as procedures described in 15 this subsection that require the office to be registered and accredited are performed. Accreditation reports shall be 16 17 submitted to the department. The actual costs for registration and inspection or accreditation shall be paid by the person 18 seeking to register and operate the office setting in which 19 20 office surgery is performed. The board may adopt rules 21 pursuant to ss. 120.536(1) and 120.54 to implement this 22 subsection. Section 50. Subsection (2) of section 459.005, Florida 23 24 Statutes, is amended to read: 25 459.005 Rulemaking authority.--(2) All osteopathic physicians who perform level 2 26 27 procedures lasting more than 5 minutes and all level 3 28 surgical procedures in an office setting must register the office with the department unless that office is licensed as a 29 facility pursuant to chapter 395. Each office that is 30 required under this subsection to be registered must be The 31 47 File original & 9 copies 03/19/02 hmo0011 06:07 pm 00362-0100-564939

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department shall inspect the physician's office annually 1 2 unless the office is accredited by a nationally recognized 3 accrediting agency approved by the Board of Medicine or the 4 Board of Osteopathic Medicine by rule or an accrediting 5 organization subsequently approved by the Board of Medicine or the Board of Osteopathic Medicine by rule. Each office б 7 registered but not accredited as required by this subsection must achieve full and unconditional accreditation no later 8 than July 1, 2003, and must maintain unconditional 9 10 accreditation as long as procedures described in this subsection that require the office to be registered and 11 12 accredited are performed. Accreditation reports shall be 13 submitted to the department. The actual costs for registration and inspection or accreditation shall be paid by 14 15 the person seeking to register and operate the office setting in which office surgery is performed. 16 The Board of 17 Osteopathic Medicine may adopt rules pursuant to ss. 120.536(1) and 120.54 to implement this subsection. 18 Section 51. Subsections (11) and (12) are added to 19 section 456.004, Florida Statutes, to read: 20 456.004 Department; powers and duties.--The 21 department, for the professions under its jurisdiction, shall: 22 (11) Require objective performance measures for all 23 24 bureaus, units, boards, contracted entities, and board 25 executive directors that reflect the expected quality and quantity of services. 26 27 (12) Consider all board requests to use private vendors for particular regulatory functions. In considering a 28 board request, the department shall conduct an analysis to 29 30 determine if the function could be appropriately and successfully performed by a private entity at a lower cost or 31 48 File original & 9 copies 03/19/02 hmo0011 06:07 pm

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with improved efficiency. If after reviewing the department's 1 analysis the board desires to contract with a vendor for a 2 particular regulatory function and the board has a positive 3 4 cash balance, the department shall enter into a contract for the service. The contract shall include objective performance 5 measures that reflect the expected quality and quantity of the б 7 service and shall include a provision that terminates the contract if the service falls below expected levels. For 8 purposes of this subsection, a "regulatory function" shall be 9 10 defined to include licensure, licensure renewal, examination, 11 complaint analysis, investigation, or prosecution. 12 Section 52. Subsection (1) of section 456.009, Florida Statutes, is amended to read: 13 456.009 Legal and investigative services .--14 15 (1) The department shall provide board counsel for boards within the department by contracting with the 16 17 Department of Legal Affairs, by retaining private counsel pursuant to s. 287.059, or by providing department staff 18 counsel. The primary responsibility of board counsel shall be 19 to represent the interests of the citizens of the state. A 20 board shall provide for the periodic review and evaluation of 21 the services provided by its board counsel. Fees and costs of 22 such counsel shall be paid from a trust fund used by the 23 24 department to implement this chapter, subject to the provisions of s. 456.025. All contracts for independent 25 counsel shall provide for periodic review and evaluation by 26 27 the board and the department of services provided. All legal and investigative services shall be reviewed by the department 28 annually to determine if such services are meeting the 29 30 performance measures specified in law and in the contract. All contracts for legal and investigative services must include 31 49

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objective performance measures that reflect the expected 1 2 quality and quantity of the contracted services. 3 Section 53. Subsection (6) is added to section 4 456.011, Florida Statutes, to read: 5 456.011 Boards; organization; meetings; compensation 6 and travel expenses. --7 (6) Meetings of board committees, including probable 8 cause panels, shall be conducted electronically unless held concurrently with, or on the day immediately before or after, 9 10 a regularly scheduled in-person board meeting. However, if a 11 particular committee meeting is expected to last more than 5 12 hours and cannot be held before or after the in-person board 13 meeting, the chair of the committee may request special permission from the director of the Division of Medical 14 15 Quality Assurance to hold an in-person committee meeting. The meeting shall be held in Tallahassee unless the chair of the 16 17 committee determines that another location is necessary due to 18 the subject matter to be discussed at the meeting and the director authorizes the additional costs, if any. 19 Subsection (11) is added to section 20 Section 54. 456.026, Florida Statutes, to read: 21 22 456.026 Annual report concerning finances, administrative complaints, disciplinary actions, and 23 24 recommendations. -- The department is directed to prepare and 25 submit a report to the President of the Senate and the Speaker of the House of Representatives by November 1 of each year. In 26 27 addition to finances and any other information the Legislature may require, the report shall include statistics and relevant 28 29 information, profession by profession, detailing: 30 (11) The performance measures for all bureaus, units, boards, and contracted entities required by the department to 31 50 File original & 9 copies 03/19/02

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reflect the expected quality and quantity of services, and a 1 2 description of any effort to improve the performance of such 3 services. 4 Section 55. Section 458.3093, Florida Statutes, is 5 created to read: 458.3093 Licensure credentials verification.--All б 7 applicants for initial physician licensure pursuant to this chapter must submit their credentials to the Federation of 8 State Medical Boards. Effective January 1, 2003, the board 9 10 and the department shall only consider applications for initial physician licensure pursuant to this chapter that have 11 12 been verified by the Federation of State Medical Boards 13 Credentials Verification Service or an equivalent program 14 approved by the board. 15 Section 56. Section 459.0053, Florida Statutes, is 16 created to read: 17 459.0053 Licensure credentials verification.--All 18 applicants for initial osteopathic physician licensure 19 pursuant to this chapter must submit their credentials to the Federation of State Medical Boards. Effective January 1, 20 2003, the board and the department shall only consider 21 applications for initial osteopathic physician licensure 22 pursuant to this chapter that have been verified by the 23 24 Federation of State Medical Boards Credentials Verification 25 Service, the American Osteopathic Association, or an equivalent program approved by the board. 26 27 Section 57. Paragraph (t) of subsection (1) of section 458.331, Florida Statutes, is amended to read: 28 29 458.331 Grounds for disciplinary action; action by the 30 board and department. --31 (1)The following acts constitute grounds for denial 51 03/19/02

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of a license or disciplinary action, as specified in s.
 456.072(2):

3 (t) Gross or repeated malpractice or the failure to 4 practice medicine with that level of care, skill, and 5 treatment which is recognized by a reasonably prudent similar physician as being acceptable under similar conditions and б 7 circumstances. The board shall give great weight to the 8 provisions of s. 766.102 when enforcing this paragraph. As used in this paragraph, "repeated malpractice" includes, but 9 10 is not limited to, three or more claims for medical malpractice within the previous 5-year period resulting in 11 12 indemnities being paid in excess of \$50,000 \$25,000 each to 13 the claimant in a judgment or settlement and which incidents involved negligent conduct by the physician. As used in this 14 15 paragraph, "gross malpractice" or "the failure to practice medicine with that level of care, skill, and treatment which 16 17 is recognized by a reasonably prudent similar physician as being acceptable under similar conditions and circumstances," 18 shall not be construed so as to require more than one 19 20 instance, event, or act. Nothing in this paragraph shall be construed to require that a physician be incompetent to 21 22 practice medicine in order to be disciplined pursuant to this 23 paragraph. 24 Section 58. Paragraph (x) of subsection (1) of section 459.015, Florida Statutes, is amended to read: 25 459.015 Grounds for disciplinary action; action by the 26 27 board and department. --The following acts constitute grounds for denial 28 (1) 29 of a license or disciplinary action, as specified in s. 30 456.072(2): 31 (x) Gross or repeated malpractice or the failure to 52

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practice osteopathic medicine with that level of care, skill, 1 2 and treatment which is recognized by a reasonably prudent 3 similar osteopathic physician as being acceptable under 4 similar conditions and circumstances. The board shall give great weight to the provisions of s. 766.102 when enforcing 5 this paragraph. As used in this paragraph, "repeated 6 7 malpractice" includes, but is not limited to, three or more claims for medical malpractice within the previous 5-year 8 9 period resulting in indemnities being paid in excess of 10 \$50,000<del>\$25,000</del> each to the claimant in a judgment or settlement and which incidents involved negligent conduct by 11 12 the osteopathic physician. As used in this paragraph, "gross malpractice" or "the failure to practice osteopathic medicine 13 with that level of care, skill, and treatment which is 14 15 recognized by a reasonably prudent similar osteopathic 16 physician as being acceptable under similar conditions and 17 circumstances" shall not be construed so as to require more than one instance, event, or act. Nothing in this paragraph 18 shall be construed to require that an osteopathic physician be 19 20 incompetent to practice osteopathic medicine in order to be 21 disciplined pursuant to this paragraph. A recommended order by an administrative law judge or a final order of the board 22 finding a violation under this paragraph shall specify whether 23 24 the licensee was found to have committed "gross malpractice," "repeated malpractice," or "failure to practice osteopathic 25 medicine with that level of care, skill, and treatment which 26 27 is recognized as being acceptable under similar conditions and circumstances," or any combination thereof, and any 28 29 publication by the board shall so specify. 30 Section 59. Subsection (1) of section 627.912, Florida 31 Statutes, is amended to read:

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627.912 Professional liability claims and actions; 1 2 reports by insurers .--3 (1) Each self-insurer authorized under s. 627.357 and 4 each insurer or joint underwriting association providing 5 professional liability insurance to a practitioner of medicine 6 licensed under chapter 458, to a practitioner of osteopathic 7 medicine licensed under chapter 459, to a podiatric physician licensed under chapter 461, to a dentist licensed under 8 9 chapter 466, to a hospital licensed under chapter 395, to a 10 crisis stabilization unit licensed under part IV of chapter 394, to a health maintenance organization certificated under 11 12 part I of chapter 641, to clinics included in chapter 390, to 13 an ambulatory surgical center as defined in s. 395.002, or to a member of The Florida Bar shall report in duplicate to the 14 15 Department of Insurance any claim or action for damages for 16 personal injuries claimed to have been caused by error, 17 omission, or negligence in the performance of such insured's 18 professional services or based on a claimed performance of professional services without consent, if the claim resulted 19 20 in: 21 (a) A final judgment in any amount. 22 (b) A settlement in any amount. 23 24 Reports shall be filed with the Department of Insurance.and, 25 If the insured party is licensed under chapter 458, chapter 459, or chapter 461, or chapter 466, with the Department of 26 27 Health, and the final judgment or settlement was in an amount 28 exceeding \$50,000, the report shall also be filed with the 29 Department of Health. If the insured is licensed under chapter 30 466 and the final judgment or settlement was in an amount exceeding \$25,000, the report shall also be filed with the 31 54 File original & 9 copies 03/19/02

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Department of Health. Reports must be filed no later than 30 1 2 days following the occurrence of any event listed in this 3 subsection paragraph (a) or paragraph (b). The Department of 4 Health shall review each report and determine whether any of 5 the incidents that resulted in the claim potentially involved 6 conduct by the licensee that is subject to disciplinary 7 action, in which case the provisions of s. 456.073 shall apply. The Department of Health, as part of the annual report 8 required by s. 456.026, shall publish annual statistics, 9 10 without identifying licensees, on the reports it receives, including final action taken on such reports by the Department 11 12 of Health or the appropriate regulatory board. Section 60. Subsections (14) and (15) are added to 13 section 456.073, Florida Statutes, to read: 14 15 456.073 Disciplinary proceedings.--Disciplinary proceedings for each board shall be within the jurisdiction of 16 17 the department. 18 (14) When the probable cause panel determines that probable cause exists that a violation of law occurred but 19 decides to issue a letter of guidance in lieu of finding 20 21 probable cause as a result of mitigating circumstances, the 22 probable cause panel may require the subject to pay up to \$300 of the costs of the investigation and prosecution of the case 23 24 within a time certain but not less than 30 days after the execution of the closing order. If the subject fails to pay 25 the costs within the time set by the probable cause panel, 26 27 the case may be reopened and the department may file an administrative complaint against the subject based on the 28 underlying case. No additional charges may be added as a 29 30 result of the subject failing to pay the costs. The issuance of a letter of guidance and the assessment of costs under this 31 55

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subsection shall not be considered discipline, nor shall it be 1 2 considered a final order of discipline. 3 (15) All cases in which no probable cause is found 4 shall be closed within 14 days following the probable cause 5 panel meeting at which such determination was made. The department shall mail a copy of the closing order to the б 7 subject within 14 days after such probable cause panel 8 meeting. 9 Section 61. The Office of Program Policy Analysis and 10 Governmental Accountability shall review the investigative 11 field office structure and organization of the Agency for 12 Health Care Administration to determine the feasibility of 13 eliminating all or some field offices, the feasibility of 14 combining field offices, and the feasibility of requiring 15 field inspectors and investigators to telecommute from home in lieu of paying for office space. The review shall include all 16 17 agency programs that have field offices, including health 18 practitioner regulation even if health practitioner regulation 19 is transferred to the Department of Health. The review shall be completed and a report issued to the President of the 20 Senate and the Speaker of the House of Representatives no 21 22 later than January 1, 2003. Section 62. Subsection (1) of section 456.025, Florida 23 24 Statutes, is amended to read: 25 456.025 Fees; receipts; disposition .--(1) It is the intent of the Legislature that all costs 26 27 of regulating health care professions and practitioners shall be borne solely by licensees and licensure applicants. It is 28 29 also the intent of the Legislature that fees should be 30 reasonable and not serve as a barrier to licensure. Moreover, 31 it is the intent of the Legislature that the department 56

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operate as efficiently as possible and regularly report to the 1 2 Legislature additional methods to streamline operational 3 costs. Therefore, the boards in consultation with the 4 department, or the department if there is no board, shall, by 5 rule, set renewal fees which: (a) Shall be based on revenue projections prepared б 7 using generally accepted accounting procedures; 8 (b) Shall be adequate to cover all expenses relating 9 to that board identified in the department's long-range policy 10 plan, as required by s. 456.005; 11 (c) Shall be reasonable, fair, and not serve as a 12 barrier to licensure; (d) Shall be based on potential earnings from working 13 under the scope of the license; 14 15 (e) Shall be similar to fees imposed on similar 16 licensure types; and 17 (f) Shall not be more than 10 percent greater than the 18 fee imposed for the previous biennium; 19 Shall not be more than 10 percent greater than the  $\left( g \right)$ 20 actual cost to regulate that profession for the previous biennium; and 21 22 (f) (h) Shall be subject to challenge pursuant to 23 chapter 120. 24 Section 63. Section 456.0165, Florida Statutes, is 25 created to read: 456.0165 Examination location.--A college, university, 26 27 or vocational school in this state may serve as the host school for a health care practitioner licensure examination. 28 29 However, the college, university, or vocational school may not 30 charge the department for rent, space, reusable equipment, utilities, or janitorial services. The college, university, 31 57 File original & 9 copies 03/19/02

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or vocational school may only charge the department the actual 1 2 cost of nonreusable supplies provided by the school at the 3 request of the department. 4 Section 64. Effective July 1, 2002, all licensure and 5 licensure renewal fees for professions within the Division of Medical Quality Assurance shall be set at a level equal to at б 7 least 85 percent of the profession's statutory fee cap or at a 8 level equal to at least 85 percent of the actual per licensee cost to regulate that profession, whichever is less. Effective 9 10 July 1, 2005, all licensure and licensure renewal fees shall 11 be set at the profession's statutory fee cap or at a level 12 equal to 100 percent of the actual per licensee cost to regulate that profession, whichever is less. 13 14 Section 65. Paragraph (g) of subsection (3) and 15 paragraph (c) of subsection (6) of section 468.302, Florida Statutes, are amended to read: 16 17 468.302 Use of radiation; identification of certified 18 persons; limitations; exceptions.--(3) 19 20 (q) A person holding a certificate as a nuclear medicine technologist may only: 21 1. Conduct in vivo and in vitro measurements of 22 radioactivity and administer radiopharmaceuticals to human 23 24 beings for diagnostic and therapeutic purposes. 25 2. Administer X radiation from a combination nuclear medicine-computed tomography device if that radiation is 26 27 administered as an integral part of a nuclear medicine procedure that uses an automated computed tomography protocol 28 29 and the person has received device-specific training on the 30 combination device. 31

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However, the authority of a nuclear medicine technologist 1 2 under this paragraph excludes radioimmunoassay and other 3 clinical laboratory testing regulated pursuant to chapter 483. 4 (6) Requirement for certification does not apply to: 5 (c) A person who is a registered nurse licensed under 6 part I of chapter 464, a respiratory therapist licensed under 7 part V of chapter 468, or a cardiovascular technologist or cardiopulmonary technologist with active certification as a 8 registered cardiovascular invasive specialist from a 9 10 nationally recognized credentialing organization, or future equivalent should such credentialing be subsequently modified, 11 12 each of whom is trained and skilled in invasive cardiovascular cardiopulmonary technology, including the radiologic 13 technology duties associated with such procedures, and who 14 15 provides invasive cardiovascular cardiopulmonary technology services at the direction, and under the direct supervision, 16 17 of a licensed practitioner. A person requesting this exemption must have successfully completed a didactic and clinical 18 training program in the following areas before performing 19 radiologic technology duties under the direct supervision of a 20 licensed practitioner: 21 1. Principles of X-ray production and equipment 22 23 operation. 24 2. Biological effects of radiation. 25 3. Radiation exposure and monitoring. 4. Radiation safety and protection. 26 27 5. Evaluation of radiographic equipment and 28 accessories. 29 6. Radiographic exposure and technique factors. 7. Film processing. 30 31 8. Image quality assurance. 59 File original & 9 copies 03/19/02 hmo0011 06:07 pm 00362-0100-564939

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9. Patient positioning. 1 2 10. Administration and complications of contrast 3 media. 4 11. Specific fluoroscopic and digital X-ray imaging 5 procedures related to invasive cardiovascular technology. 6 Section 66. Section 468.352, Florida Statutes, is 7 amended to read: (Substantial rewording of section. See 8 s. 468.352, F.S., for present text.) 9 10 468.352 Definitions.--As used in this part the term: 11 (1)"Board" means the Board of Respiratory Care. 12 (2) "Certified respiratory therapist" means any person 13 licensed pursuant to this part who is certified by the National Board for Respiratory Care or its successor, who is 14 15 employed to deliver respiratory care services, under the order of a physician licensed pursuant to chapter 458 or chapter 16 17 459, in accordance with protocols established by a hospital or 18 other health care provider or the board, and who functions in situations of unsupervised patient contact requiring 19 20 individual judgment. 21 "Critical care" means care given to a patient in (3) 22 any setting involving a life-threatening emergency. "Department" means the Department of Health. 23 (4) 24 (5) "Direct supervision" means practicing under the direction of a licensed, registered, or certified respiratory 25 therapist who is physically on the premises and readily 26 27 available, as defined by the board. "Physician supervision" means supervision and 28 (6) 29 control by a physician licensed under chapter 458 or chapter 30 459 who assumes the legal liability for the services rendered by the personnel employed in his or her office. Except in the 31 60 File original & 9 copies 03/19/02 hmo0011 06:07 pm 00362-0100-564939

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case of an emergency, physician supervision requires the easy 1 2 availability of the physician within the office or the physical presence of the physician for consultation and 3 4 direction of the actions of the persons who deliver 5 respiratory care services. "Practice of respiratory care" or "respiratory б (7) 7 therapy" means the allied health specialty associated with the cardiopulmonary system that is practiced under the orders of a 8 physician licensed under chapter 458 or chapter 459 and in 9 10 accordance with protocols, policies, and procedures established by a hospital or other health care provider or the 11 12 board, including the assessment, diagnostic evaluation, treatment, management, control, rehabilitation, education, and 13 14 care of patients. 15 (8) "Registered respiratory therapist" means any person licensed under this part who is registered by the 16 17 National Board for Respiratory Care or its successor, and who 18 is employed to deliver respiratory care services under the order of a physician licensed under chapter 458 or chapter 19 459, in accordance with protocols established by a hospital or 20 other health care provider or the board, and who functions in 21 situations of unsupervised patient contact requiring 22 23 individual judgment. 24 "Respiratory care practitioner" means any person (9) 25 licensed under this part who is employed to deliver respiratory care services, under direct supervision, pursuant 26 27 to the order of a physician licensed under chapter 458 or chapter 459. 28 29 (10) "Respiratory care services" includes: 30 Evaluation and disease management. (a) Diagnostic and therapeutic use of respiratory 31 (b) 61 File original & 9 copies 03/19/02

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equipment, devices, or medical gas. 1 2 (C) Administration of drugs, as duly ordered or 3 prescribed by a physician licensed under chapter 458 or 4 chapter 459 and in accordance with protocols, policies, and procedures established by a hospital or other health care 5 provider or the board. б 7 (d) Initiation, management, and maintenance of 8 equipment to assist and support ventilation and respiration. (e) Diagnostic procedures, research, and therapeutic 9 10 treatment and procedures, including measurement of ventilatory volumes, pressures, and flows; specimen collection and 11 12 analysis of blood for gas transport and acid/base 13 determinations; pulmonary-function testing; and other related physiological monitoring of cardiopulmonary systems. 14 15 (f) Cardiopulmonary rehabilitation. (g) Cardiopulmonary resuscitation, advanced cardiac 16 17 life support, neonatal resuscitation, and pediatric advanced life support, or equivalent functions. 18 (h) Insertion and maintenance of artificial airways 19 and intravascular catheters. 20 (i) Performing sleep-disorder studies. 21 Education of patients, families, the public, or 22 (j) other health care providers, including disease process and 23 24 management programs and smoking prevention and cessation 25 programs. (k) Initiation and management of hyperbaric oxygen. 26 27 Section 67. Section 468.355, Florida Statutes, is amended to read: 28 29 (Substantial rewording of section. See 30 s. 468.355, F.S., for present text.) 31 468.355 Licensure requirements.--To be eligible for 62 File original & 9 copies 03/19/02 hmo0011 06:07 pm 00362-0100-564939

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licensure by the board, an applicant must be certified as a 1 2 "Certified Respiratory Therapist" or be registered as a 3 "Registered Respiratory Therapist" by the National Board for 4 Respiratory Care, or its successor. 5 Section 68. Section 468.368, Florida Statutes, is 6 amended to read: 7 (Substantial rewording of section. See 8 s. 468.368, F.S., for present text.) 468.368 Exemptions.--This part may not be construed to 9 10 prevent or restrict the practice, service, or activities of: 11 (1) Any person licensed in this state by any other law 12 from engaging in the profession or occupation for which he or 13 she is licensed. (2) Any legally qualified person in the state or 14 15 another state or territory who is employed by the United States Government or any agency thereof while such person is 16 17 discharging his or her official duties. 18 (3) A friend or family member who is providing respiratory care services to an ill person and who does not 19 represent himself or herself to be a respiratory care 20 practitioner or respiratory therapist. 21 (4) An individual providing respiratory care services 22 in an emergency who does not represent himself or herself as a 23 24 respiratory care practitioner or respiratory therapist. 25 (5) Any individual employed to deliver, assemble, set up, or test equipment for use in a home, upon the order of a 26 27 physician licensed pursuant to chapter 458 or chapter 459. This subsection does not, however, authorize the practice of 28 29 respiratory care without a license. 30 (6) Any individual credentialed by the Board of Registered Polysomnographic Technologists, as a registered 31 63 File original & 9 copies 03/19/02

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polysomnographic technologist, as related to the diagnosis and 1 2 evaluation of treatment for sleep disorders. 3 (7) Any individual certified or registered as a 4 pulmonary function technologist who is credentialed by the 5 National Board for Respiratory Care from performing 6 cardiopulmonary diagnostic studies. 7 (8) Any student who is enrolled in an accredited 8 respiratory care program approved by the board, while 9 performing respiratory care as an integral part of a required 10 course. 11 (9) The delivery of incidental respiratory care to 12 noninstitutionalized persons by surrogate family members who 13 do not represent themselves as registered or certified 14 respiratory care therapists. 15 (10) Any individual credentialed by the Underseas 16 Hyperbaric Society in hyperbaric medicine or its equivalent as 17 determined by the board, while performing related duties. This 18 subsection does not, however, authorize the practice of respiratory care without a license. 19 20 Section 69. Sections 468.356 and 468.357, Florida 21 Statutes, are repealed. 22 Section 70. Subsection (4) of section 468.80, Florida 23 Statutes, is amended to read: 24 468.80 Definitions.--As used in this act, the term: 25 (4) "Orthosis" means a medical device used to provide support, correction, or alleviation of neuromuscular or 26 27 musculoskeletal dysfunction, disease, injury, or deformity, but does not include the following assistive technology 28 devices: upper extremity adaptive equipment used to 29 30 facilitate the activities of daily living, including specialized utensils, combs, and brushes; finger splints; a 31 64

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device to treat injuries to the musculoskeletal system made of 1 2 either plaster of paris bandage or roll fiberglass bandage and 3 fabricated directly on the patient; wheelchair seating and 4 equipment that is an integral part of the wheelchair and not 5 worn by the patient; elastic abdominal supports that do not 6 have metal or plastic reinforcing stays; arch supports; 7 nontherapeutic accommodative inlays and nontherapeutic accommodative footwear, regardless of method of manufacture; 8 9 unmodified, over-the-counter shoes; prefabricated foot care 10 products; durable medical equipment such as canes, crutches, or walkers; dental appliances; or devices implanted into the 11 12 body by a physician. For purposes of this subsection, 13 "accommodative" means designed with the primary goal of conforming to the individual's anatomy and "inlay" means any 14 15 removable material upon which the foot directly rests inside 16 the shoe and which may be an integral design component of the 17 shoe. 18 Section 71. Beginning July 1, 2003, application forms for initial licensure and licensure renewal for the 19 professions regulated by the Department of Health, Division of 20 Medical Quality Assurance, shall be submitted electronically 21 through the World Wide Web unless the applicant states on the 22 application form that he or she does not have access to the 23 24 World Wide Web, in which case a paper application may be 25 submitted. The department shall issue the license or renew a license only if the licensee provides satisfactory evidence 26 27 that all conditions and requirements of licensure or renewal have been met, including, but not limited to, the payment of 28 29 required fees, the completion of required continuing education 30 coursework, and, if applicable, the maintenance of financial responsibility. This section shall not be construed to reduce 31 65

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1	or eliminate any requirement set forth in chapter 456, Florida				
2	Statutes, or the applicable practice act.				
3	Section 72. In order to maximize the state's return on				
4	investment, to increase the efficiency and timeliness of the				
5	conversion to electronic licensure, and to promote fiscal				
б	responsibility during the transition to electronic licensure,				
7	the Department of Health may convert its practitioner				
8	credentialing technology into an electronic licensure and				
9	licensure renewal system. This section shall take effect upon				
10	this act becoming a law.				
11	Section 73. (1) Effective July 1, 2004, and each July				
12	1 thereafter, the fee caps established in the following				
13	sections are increased by 2.5 percent: ss. 456.025, 457.105,				
14	<u>457.107, 458.313, 458.3135, 458.3145, 458.317, 458.319,</u>				
15	<u>458.347, 459.0092, 459.022, 460.406, 460.407, 460.4165,</u>				
16	460.4166, $461.006$ , $461.007$ , $462.16$ , $462.19$ , $463.0057$ , $463.006$ ,				
17	<u>463.007, 464.008, 464.009, 464.012, 464.019, 465.007,</u>				
18	<u>465.0075, 465.008, 465.0125, 465.0126, 465.022, 465.0276,</u>				
19	<u>466.006, 466.007, 466.008, 466.013, 466.032, 467.0125,</u>				
20	$467.0135, \ 468.1145, \ 468.1695, \ 468.1705, \ 468.1715, \ 468.1735,$				
21	<u>468.221, 468.364, 468.508, 468.709, 468.803, 468.806, 478.55,</u>				
22	480.043, 480.044, 483.807, 483.901, 484.002, 484.007, 484.008,				
23	<u>484.009, 484.0447, 486.041, 486.061, 486.081, 486.085,</u>				
24	<u>486.103, 486.106, 486.107, 486.108, 490.005, 490.0051,</u>				
25	<u>490.007, 491.0045, 491.0046, 491.005, 491.007, 491.008,</u>				
26	491.0085, and 491.0145, Florida Statutes.				
27	(2) The increases in fees provided in this section are				
28	in addition to any other change in the fees which are enacted				
29	into law. The actual amount of a fee shall be rounded to the				
30	nearest dollar.				
31	Section 74. <u>Sections 381.0602, 381.6021, 381.6022,</u>				
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381.6023, 381.6024, and 381.6026, Florida Statutes, are 1 2 renumbered as sections 765.53, 765.541, 765.542, 765.544, 3 765.545, and 765.547, Florida Statutes, respectively. 4 Section 75. Section 381.60225, Florida Statutes, is renumbered as section 765.543, Florida Statutes, and 5 6 subsection (2) of said section is amended to read: 7 765.543 381.60225 Background screening.--8 (2) An organ procurement organization, tissue bank, or 9 eye bank certified by the Agency for Health Care 10 Administration in accordance with ss. 381.6021 and 765.542 11 381.6022 is not subject to the requirements of this section if 12 the entity has no direct patient care responsibilities and 13 does not bill patients or insurers directly for services under 14 the Medicare or Medicaid programs, or for privately insured 15 services. 16 Section 76. Section 381.6025, Florida Statutes, is 17 renumbered as section 765.546, Florida Statutes, and amended 18 to read: 765.546 381.6025 Physician supervision of cadaveric 19 20 organ and tissue procurement coordinators. -- Organ procurement organizations, tissue banks, and eye banks may employ 21 coordinators, who are registered nurses, physician's 22 assistants, or other medically trained personnel who meet the 23 24 relevant standards for organ procurement organizations, tissue 25 banks, or eye banks as adopted by the Agency for Health Care Administration under s. 765.541 381.6021, to assist in the 26 27 medical management of organ donors or in the surgical procurement of cadaveric organs, tissues, or eyes for 28 transplantation or research. A coordinator who assists in the 29 30 medical management of organ donors or in the surgical 31 procurement of cadaveric organs, tissues, or eyes for 67

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transplantation or research must do so under the direction and 1 2 supervision of a licensed physician medical director pursuant 3 to rules and guidelines to be adopted by the Agency for Health 4 Care Administration. With the exception of organ procurement 5 surgery, this supervision may be indirect supervision. For 6 purposes of this section, the term "indirect supervision" 7 means that the medical director is responsible for the medical actions of the coordinator, that the coordinator is operating 8 9 under protocols expressly approved by the medical director, 10 and that the medical director or his or her physician designee 11 is always available, in person or by telephone, to provide 12 medical direction, consultation, and advice in cases of organ, 13 tissue, and eye donation and procurement. Although indirect 14 supervision is authorized under this section, direct physician 15 supervision is to be encouraged when appropriate. 16 Section 77. Subsection (2) of section 395.2050, 17 Florida Statutes, is amended to read: 395.2050 Routine inquiry for organ and tissue 18 donation; certification for procurement activities .--19 20 (2) Every hospital licensed under this chapter that is engaged in the procurement of organs, tissues, or eyes shall 21 22 comply with the certification requirements of ss. 765.541-765.547 381.6021-381.6026. 23 24 Section 78. Paragraph (e) of subsection (2) of section 409.815, Florida Statutes, is amended to read: 25 409.815 Health benefits coverage; limitations.--26 27 BENCHMARK BENEFITS.--In order for health benefits (2) coverage to qualify for premium assistance payments for an 28 eligible child under ss. 409.810-409.820, the health benefits 29 30 coverage, except for coverage under Medicaid and Medikids, 31 must include the following minimum benefits, as medically 68

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1 necessary. 2 (e) Organ transplantation services.--Covered services 3 include pretransplant, transplant, and postdischarge services 4 and treatment of complications after transplantation for 5 transplants deemed necessary and appropriate within the guidelines set by the Organ Transplant Advisory Council under б 7 s. 765.53 <del>381.0602</del> or the Bone Marrow Transplant Advisory Panel under s. 627.4236. 8 Section 79. Subsection (2) of section 765.5216, 9 10 Florida Statutes, is amended to read: 11 765.5216 Organ and tissue donor education panel.--12 (2) There is created within the Agency for Health Care 13 Administration a statewide organ and tissue donor education 14 panel, consisting of 12 members, to represent the interests of 15 the public with regard to increasing the number of organ and 16 tissue donors within the state. The panel and the Organ and 17 Tissue Procurement and Transplantation Advisory Board established in s. 765.544 381.6023 shall jointly develop, 18 subject to the approval of the Agency for Health Care 19 20 Administration, education initiatives pursuant to s. 732.9215, which the agency shall implement. The membership must be 21 balanced with respect to gender, ethnicity, and other 22 demographic characteristics so that the appointees reflect the 23 24 diversity of the population of this state. The panel members must include: 25 (a) A representative from the Agency for Health Care 26 27 Administration, who shall serve as chairperson of the panel. (b) A representative from a Florida licensed organ 28 29 procurement organization. 30 (c) A representative from a Florida licensed tissue 31 bank. 69

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A representative from a Florida licensed eye bank. 1 (d) 2 (e) A representative from a Florida licensed hospital. 3 A representative from the Division of Driver (f) 4 Licenses of the Department of Highway Safety and Motor 5 Vehicles, who possesses experience and knowledge in dealing 6 with the public. 7 (g) A representative from the family of an organ, 8 tissue, or eye donor. 9 A representative who has been the recipient of a (h) 10 transplanted organ, tissue, or eye, or is a family member of a 11 recipient. 12 (i) A representative who is a minority person as defined in s. 381.81. 13 14 (j) A representative from a professional association 15 or public relations or advertising organization. 16 (k) A representative from a community service club or 17 organization. 18 (1) A representative from the Department of Education. Section 80. Subsection (5) of section 765.522, Florida 19 Statutes, is amended to read: 20 21 765.522 Duty of certain hospital administrators; liability of hospital administrators, organ procurement 22 organizations, eye banks, and tissue banks .--23 24 (5) There shall be no civil or criminal liability 25 against any organ procurement organization, eye bank, or tissue bank certified under s. 765.542 381.6022, or against 26 27 any hospital or hospital administrator or designee, when complying with the provisions of this part and the rules of 28 29 the Agency for Health Care Administration or when, in the 30 exercise of reasonable care, a request for organ donation is inappropriate and the gift is not made according to this part 31 70

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and the rules of the Agency for Health Care Administration. 1 Section 81. (1) This section may be cited as the 2 "Jennifer Knight Medicaid Lung Transplant Act." 3 4 (2) Subject to the availability of funds and subject 5 to any limitations or directions provided for in the General Appropriations Act or chapter 216, Florida Statutes, the 6 7 Medicaid program of the Agency for Health Care Administration shall pay for medically necessary lung transplant services for 8 9 Medicaid recipients. 10 Section 82. Subsection (1) of section 409.915, Florida 11 Statutes, is amended to read: 12 409.915 County contributions to Medicaid.--Although 13 the state is responsible for the full portion of the state share of the matching funds required for the Medicaid program, 14 15 in order to acquire a certain portion of these funds, the state shall charge the counties for certain items of care and 16 17 service as provided in this section. 18 Each county shall participate in the following (1)items of care and service: 19 (a) For both health maintenance members and 20 fee-for-service beneficiaries, payments for inpatient 21 hospitalization in excess of 10 days, but not in excess of 45 22 days, with the exception of payments for: 23 24 1. Pregnant women and children whose income is in 25 excess of the federal poverty level and who do not participate in the Medicaid medically needy program. 26 27 2. Adult lung transplant services. (b) Payments for nursing home or intermediate 28 29 facilities care in excess of \$170 per month, with the exception of skilled nursing care for children under age 21. 30 31 Section 83. Effective upon this act becoming a law and 71 File original & 9 copies 03/19/02

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applicable to any loan or scholarship that is in default on or 1 after the effective date, subsection (4) is added to section 2 3 456.074, Florida Statutes, to read: 4 456.074 Certain health care practitioners; immediate 5 suspension of license. --6 (4) Upon receipt of information that a 7 Florida-licensed health care practitioner has defaulted on a student loan issued or guaranteed by the state or the Federal 8 Government, the department shall notify the licensee by 9 10 certified mail that he or she shall be subject to immediate suspension of license unless, within 45 days after the date of 11 12 mailing, the licensee provides proof that new payment terms 13 have been agreed upon by all parties to the loan. The 14 department shall issue an emergency order suspending the 15 license of any licensee who, after 45 days following the date of mailing from the department, has failed to provide such 16 17 proof. Production of such proof shall not prohibit the 18 department from proceeding with disciplinary action against the licensee pursuant to s. 456.073. 19 Section 84. Effective upon this act becoming a law and 20 applicable to any loan or scholarship that is in default on or 21 after the effective date, paragraph (k) of subsection (1) of 22 section 456.072, Florida Statutes, is amended, and subsection 23 24 (2) of said section is reenacted, to read: 25 456.072 Grounds for discipline; penalties; 26 enforcement. --27 (1) The following acts shall constitute grounds for 28 which the disciplinary actions specified in subsection (2) may 29 be taken: 30 (k) Failing to perform any statutory or legal 31 obligation placed upon a licensee. For purposes of this 72 File original & 9 copies 03/19/02 hmo0011 06:07 pm 00362-0100-564939

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section, failing to repay a student loan issued or guaranteed 1 2 by the state or the Federal Government in accordance with the 3 terms of the loan or failing to comply with service 4 scholarship obligations shall be considered a failure to 5 perform a statutory or legal obligation, and the minimum disciplinary action imposed shall be a suspension of the б 7 license until new payment terms are agreed upon or the scholarship obligation is resumed, followed by probation for 8 the duration of the student loan or remaining scholarship 9 10 obligation period, and a fine equal to 10 percent of the defaulted loan amount. Fines collected shall be deposited 11 12 into the Medical Quality Assurance Trust Fund. The provisions 13 of this paragraph relating to students loans and service 14 obligations shall not be construed to apply to a student who 15 opts to repay a loan or scholarship in lieu of fulfillment of service obligations, provided the student complies with the 16 17 repayment provisions of the loan or scholarship. 18 (2) When the board, or the department when there is no board, finds any person guilty of the grounds set forth in 19 20 subsection (1) or of any grounds set forth in the applicable practice act, including conduct constituting a substantial 21 violation of subsection (1) or a violation of the applicable 22 practice act which occurred prior to obtaining a license, it 23 24 may enter an order imposing one or more of the following 25 penalties: (a) Refusal to certify, or to certify with 26 27 restrictions, an application for a license. Suspension or permanent revocation of a license. 28 (b) Restriction of practice or license, including, but 29 (C) 30 not limited to, restricting the licensee from practicing in 31 certain settings, restricting the licensee to work only under 73 File original & 9 copies 03/19/02

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designated conditions or in certain settings, restricting the licensee from performing or providing designated clinical and administrative services, restricting the licensee from practicing more than a designated number of hours, or any other restriction found to be necessary for the protection of the public health, safety, and welfare.

7 (d) Imposition of an administrative fine not to exceed 8 \$10,000 for each count or separate offense. If the violation 9 is for fraud or making a false or fraudulent representation, 10 the board, or the department if there is no board, must impose 11 a fine of \$10,000 per count or offense.

12

(e) Issuance of a reprimand or letter of concern.

13 (f) Placement of the licensee on probation for a 14 period of time and subject to such conditions as the board, or 15 the department when there is no board, may specify. Those conditions may include, but are not limited to, requiring the 16 17 licensee to undergo treatment, attend continuing education courses, submit to be reexamined, work under the supervision 18 of another licensee, or satisfy any terms which are reasonably 19 tailored to the violations found. 20

21

(g) Corrective action.

(h) Imposition of an administrative fine in accordance
with s. 381.0261 for violations regarding patient rights.

24 (i) Refund of fees billed and collected from the25 patient or a third party on behalf of the patient.

26 (j) Requirement that the practitioner undergo remedial 27 education.

28

29 In determining what action is appropriate, the board, or

30 department when there is no board, must first consider what

31 sanctions are necessary to protect the public or to compensate

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the patient. Only after those sanctions have been imposed may 1 2 the disciplining authority consider and include in the order 3 requirements designed to rehabilitate the practitioner. All 4 costs associated with compliance with orders issued under this 5 subsection are the obligation of the practitioner. The Department of Health shall obtain from 6 Section 85. 7 the United States Department of Health and Human Services 8 information necessary to investigate and prosecute health care practitioners for failing to repay a student loan or comply 9 10 with scholarship service obligations pursuant to s. 456.072(1)(k), Florida Statutes. The department shall obtain 11 12 from the United States Department of Health and Human Services 13 a list of default health care practitioners each month, along with the information necessary to investigate a complaint in 14 accordance with s. 456.073, Florida Statutes. The department 15 may obtain evidence to support the investigation and 16 17 prosecution from any financial institution or educational 18 institution involved in providing the loan or education to the practitioner. The department shall report to the Legislature 19 as part of the annual report required by s. 456.026, Florida 20 Statutes, the number of practitioners in default, along with 21 22 the results of the department's investigations and prosecutions, and the amount of fines collected from 23 24 practitioners prosecuted for violating s. 456.072(1)(k), 25 Florida Statutes. Section 86. Section 456.026, Florida Statutes, is 26 27 reenacted to read: 456.026 Annual report concerning finances, 28 29 administrative complaints, disciplinary actions, and 30 recommendations. -- The department is directed to prepare and 31 submit a report to the President of the Senate and the Speaker 75 File original & 9 copies 03/19/02 hmo0011 06:07 pm

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of the House of Representatives by November 1 of each year. In 1 2 addition to finances and any other information the Legislature may require, the report shall include statistics and relevant 3 4 information, profession by profession, detailing: 5 The revenues, expenditures, and cash balances for (1) 6 the prior year, and a review of the adequacy of existing fees. 7 (2) The number of complaints received and 8 investigated. The number of findings of probable cause made. 9 (3) 10 (4) The number of findings of no probable cause made. The number of administrative complaints filed. 11 (5) 12 (6) The disposition of all administrative complaints. 13 A description of disciplinary actions taken. (7) A description of any effort by the department to 14 (8) 15 reduce or otherwise close any investigation or disciplinary proceeding not before the Division of Administrative Hearings 16 17 under chapter 120 or otherwise not completed within 1 year after the initial filing of a complaint under this chapter. 18 (9) The status of the development and implementation 19 20 of rules providing for disciplinary guidelines pursuant to s. 21 456.079. Such recommendations for administrative and 22 (10)statutory changes necessary to facilitate efficient and 23 24 cost-effective operation of the department and the various boards. 25 Section 87. Section 456.073, Florida Statutes, is 26 27 reenacted to read: 456.073 Disciplinary proceedings.--Disciplinary 28 29 proceedings for each board shall be within the jurisdiction of 30 the department. 31 (1)The department, for the boards under its 76 File original & 9 copies 03/19/02

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jurisdiction, shall cause to be investigated any complaint 1 2 that is filed before it if the complaint is in writing, signed 3 by the complainant, and legally sufficient. A complaint is 4 legally sufficient if it contains ultimate facts that show that a violation of this chapter, of any of the practice acts 5 6 relating to the professions regulated by the department, or of 7 any rule adopted by the department or a regulatory board in the department has occurred. In order to determine legal 8 9 sufficiency, the department may require supporting information 10 or documentation. The department may investigate, and the department or the appropriate board may take appropriate final 11 12 action on, a complaint even though the original complainant 13 withdraws it or otherwise indicates a desire not to cause the complaint to be investigated or prosecuted to completion. The 14 15 department may investigate an anonymous complaint if the 16 complaint is in writing and is legally sufficient, if the 17 alleged violation of law or rules is substantial, and if the department has reason to believe, after preliminary inquiry, 18 that the violations alleged in the complaint are true. The 19 department may investigate a complaint made by a confidential 20 21 informant if the complaint is legally sufficient, if the alleged violation of law or rule is substantial, and if the 22 department has reason to believe, after preliminary inquiry, 23 24 that the allegations of the complainant are true. The 25 department may initiate an investigation if it has reasonable cause to believe that a licensee or a group of licensees has 26 27 violated a Florida statute, a rule of the department, or a rule of a board. Except as provided in ss. 458.331(9), 28 459.015(9), 460.413(5), and 461.013(6), when an investigation 29 30 of any subject is undertaken, the department shall promptly 31 furnish to the subject or the subject's attorney a copy of the

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complaint or document that resulted in the initiation of the 1 2 investigation. The subject may submit a written response to 3 the information contained in such complaint or document within 4 20 days after service to the subject of the complaint or 5 document. The subject's written response shall be considered by the probable cause panel. The right to respond does not б 7 prohibit the issuance of a summary emergency order if 8 necessary to protect the public. However, if the secretary, or the secretary's designee, and the chair of the respective 9 10 board or the chair of its probable cause panel agree in writing that such notification would be detrimental to the 11 12 investigation, the department may withhold notification. The 13 department may conduct an investigation without notification 14 to any subject if the act under investigation is a criminal 15 offense.

The department shall allocate sufficient and 16 (2) 17 adequately trained staff to expeditiously and thoroughly determine legal sufficiency and investigate all legally 18 sufficient complaints. For purposes of this section, it is the 19 intent of the Legislature that the term "expeditiously" means 20 21 that the department complete the report of its initial investigative findings and recommendations concerning the 22 existence of probable cause within 6 months after its receipt 23 24 of the complaint. The failure of the department, for 25 disciplinary cases under its jurisdiction, to comply with the time limits of this section while investigating a complaint 26 27 against a licensee constitutes harmless error in any subsequent disciplinary action unless a court finds that 28 either the fairness of the proceeding or the correctness of 29 30 the action may have been impaired by a material error in 31 procedure or a failure to follow prescribed procedure. When

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its investigation is complete and legally sufficient, the 1 2 department shall prepare and submit to the probable cause 3 panel of the appropriate regulatory board the investigative 4 report of the department. The report shall contain the 5 investigative findings and the recommendations of the 6 department concerning the existence of probable cause. The 7 department shall not recommend a letter of guidance in lieu of finding probable cause if the subject has already been issued 8 9 a letter of quidance for a related offense. At any time after 10 legal sufficiency is found, the department may dismiss any case, or any part thereof, if the department determines that 11 12 there is insufficient evidence to support the prosecution of 13 allegations contained therein. The department shall provide a detailed report to the appropriate probable cause panel prior 14 15 to dismissal of any case or part thereof, and to the subject 16 of the complaint after dismissal of any case or part thereof, 17 under this section. For cases dismissed prior to a finding of probable cause, such report is confidential and exempt from s. 18 119.07(1). The probable cause panel shall have access, upon 19 20 request, to the investigative files pertaining to a case prior 21 to dismissal of such case. If the department dismisses a case, the probable cause panel may retain independent legal counsel, 22 employ investigators, and continue the investigation and 23 24 prosecution of the case as it deems necessary. 25 (3) As an alternative to the provisions of subsections

(3) As an alternative to the provisions of subsections (1) and (2), when a complaint is received, the department may provide a licensee with a notice of noncompliance for an initial offense of a minor violation. Each board, or the department if there is no board, shall establish by rule those minor violations under this provision which do not endanger the public health, safety, and welfare and which do not

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demonstrate a serious inability to practice the profession.
 Failure of a licensee to take action in correcting the
 violation within 15 days after notice may result in the
 institution of regular disciplinary proceedings.

5 (4) The determination as to whether probable cause 6 exists shall be made by majority vote of a probable cause 7 panel of the board, or by the department, as appropriate. Each 8 regulatory board shall provide by rule that the determination of probable cause shall be made by a panel of its members or 9 10 by the department. Each board may provide by rule for multiple probable cause panels composed of at least two members. Each 11 12 board may provide by rule that one or more members of the 13 panel or panels may be a former board member. The length of term or repetition of service of any such former board member 14 15 on a probable cause panel may vary according to the direction 16 of the board when authorized by board rule. Any probable cause 17 panel must include one of the board's former or present consumer members, if one is available, is willing to serve, 18 and is authorized to do so by the board chair. Any probable 19 20 cause panel must include a present board member. Any probable cause panel must include a former or present professional 21 board member. However, any former professional board member 22 serving on the probable cause panel must hold an active valid 23 24 license for that profession. All proceedings of the panel are 25 exempt from s. 286.011 until 10 days after probable cause has been found to exist by the panel or until the subject of the 26 27 investigation waives his or her privilege of confidentiality. The probable cause panel may make a reasonable request, and 28 upon such request the department shall provide such additional 29 30 investigative information as is necessary to the determination 31 of probable cause. A request for additional investigative

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information shall be made within 15 days from the date of 1 2 receipt by the probable cause panel of the investigative 3 report of the department or the agency. The probable cause 4 panel or the department, as may be appropriate, shall make its 5 determination of probable cause within 30 days after receipt by it of the final investigative report of the department. The б 7 secretary may grant extensions of the 15-day and the 30-day time limits. In lieu of a finding of probable cause, the 8 9 probable cause panel, or the department if there is no board, 10 may issue a letter of guidance to the subject. If, within the 11 30-day time limit, as may be extended, the probable cause 12 panel does not make a determination regarding the existence of 13 probable cause or does not issue a letter of quidance in lieu of a finding of probable cause, the department must make a 14 15 determination regarding the existence of probable cause within 16 10 days after the expiration of the time limit. If the 17 probable cause panel finds that probable cause exists, it shall direct the department to file a formal complaint against 18 the licensee. The department shall follow the directions of 19 20 the probable cause panel regarding the filing of a formal complaint. If directed to do so, the department shall file a 21 formal complaint against the subject of the investigation and 22 prosecute that complaint pursuant to chapter 120. However, the 23 24 department may decide not to prosecute the complaint if it 25 finds that probable cause has been improvidently found by the panel. In such cases, the department shall refer the matter to 26 27 the board. The board may then file a formal complaint and prosecute the complaint pursuant to chapter 120. The 28 department shall also refer to the board any investigation or 29 30 disciplinary proceeding not before the Division of Administrative Hearings pursuant to chapter 120 or otherwise 31 81

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completed by the department within 1 year after the filing of 1 2 a complaint. The department, for disciplinary cases under its 3 jurisdiction, must establish a uniform reporting system to 4 quarterly refer to each board the status of any investigation or disciplinary proceeding that is not before the Division of 5 6 Administrative Hearings or otherwise completed by the 7 department within 1 year after the filing of the complaint. Annually, the department, in consultation with the applicable 8 9 probable cause panel, must establish a plan to expedite or 10 otherwise close any investigation or disciplinary proceeding that is not before the Division of Administrative Hearings or 11 12 otherwise completed by the department within 1 year after the filing of the complaint. A probable cause panel or a board 13 may retain independent legal counsel, employ investigators, 14 15 and continue the investigation as it deems necessary; all 16 costs thereof shall be paid from a trust fund used by the 17 department to implement this chapter. All proceedings of the probable cause panel are exempt from s. 120.525. 18

19 (5) A formal hearing before an administrative law judge from the Division of Administrative Hearings shall be 20 held pursuant to chapter 120 if there are any disputed issues 21 of material fact. The administrative law judge shall issue a 22 recommended order pursuant to chapter 120. If any party raises 23 24 an issue of disputed fact during an informal hearing, the hearing shall be terminated and a formal hearing pursuant to 25 chapter 120 shall be held. 26

(6) The appropriate board, with those members of the
panel, if any, who reviewed the investigation pursuant to
subsection (4) being excused, or the department when there is
no board, shall determine and issue the final order in each
disciplinary case. Such order shall constitute final agency

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action. Any consent order or agreed-upon settlement shall be 1 2 subject to the approval of the department. 3 (7) The department shall have standing to seek 4 judicial review of any final order of the board, pursuant to 5 s. 120.68. 6 (8) Any proceeding for the purpose of summary 7 suspension of a license, or for the restriction of the 8 license, of a licensee pursuant to s. 120.60(6) shall be 9 conducted by the secretary of the Department of Health or his 10 or her designee, as appropriate, who shall issue the final 11 summary order. 12 (9)(a) The department shall periodically notify the person who filed the complaint, as well as the patient or the 13 patient's legal representative, of the status of the 14 15 investigation, indicating whether probable cause has been found and the status of any civil action or administrative 16 17 proceeding or appeal. In any disciplinary case for which probable cause 18 (b) has been found, the department shall provide to the person who 19 20 filed the complaint a copy of the administrative complaint 21 and: A written explanation of how an administrative 22 1. complaint is resolved by the disciplinary process. 23 24 2. A written explanation of how and when the person 25 may participate in the disciplinary process. A written notice of any hearing before the Division 26 3. 27 of Administrative Hearings or the regulatory board at which final agency action may be taken. 28 (c) In any disciplinary case for which probable cause 29 is not found, the department shall so inform the person who 30 31 filed the complaint and notify that person that he or she may, 83

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within 60 days, provide any additional information to the 1 2 department which may be relevant to the decision. To 3 facilitate the provision of additional information, the person 4 who filed the complaint may receive, upon request, a copy of 5 the department's expert report that supported the 6 recommendation for closure, if such a report was relied upon 7 by the department. In no way does this require the department to procure an expert opinion or report if none was used. 8 9 Additionally, the identity of the expert shall remain 10 confidential. In any administrative proceeding under s. 120.57, the person who filed the disciplinary complaint shall 11 12 have the right to present oral or written communication 13 relating to the alleged disciplinary violations or to the 14 appropriate penalty.

15 (10)The complaint and all information obtained 16 pursuant to the investigation by the department are 17 confidential and exempt from s. 119.07(1) until 10 days after probable cause has been found to exist by the probable cause 18 panel or by the department, or until the regulated 19 professional or subject of the investigation waives his or her 20 21 privilege of confidentiality, whichever occurs first. Upon completion of the investigation and a recommendation by the 22 department to find probable cause, and pursuant to a written 23 24 request by the subject or the subject's attorney, the 25 department shall provide the subject an opportunity to inspect the investigative file or, at the subject's expense, forward 26 27 to the subject a copy of the investigative file. Notwithstanding s. 456.057, the subject may inspect or receive 28 a copy of any expert witness report or patient record 29 30 connected with the investigation if the subject agrees in writing to maintain the confidentiality of any information 31

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received under this subsection until 10 days after probable 1 2 cause is found and to maintain the confidentiality of patient 3 records pursuant to s. 456.057. The subject may file a written 4 response to the information contained in the investigative 5 file. Such response must be filed within 20 days of mailing by the department, unless an extension of time has been granted б 7 by the department. This subsection does not prohibit the 8 department from providing such information to any law 9 enforcement agency or to any other regulatory agency.

10 (11) A privilege against civil liability is hereby 11 granted to any complainant or any witness with regard to 12 information furnished with respect to any investigation or 13 proceeding pursuant to this section, unless the complainant or 14 witness acted in bad faith or with malice in providing such 15 information.

16 (12)(a) No person who reports in any capacity, whether 17 or not required by law, information to the department with regard to the incompetence, impairment, or unprofessional 18 conduct of any health care provider licensed under chapter 19 458, chapter 459, chapter 460, chapter 461, chapter 462, 20 chapter 463, chapter 464, chapter 465, or chapter 466 shall be 21 held liable in any civil action for reporting against such 22 health care provider if such person acts without intentional 23 24 fraud or malice.

(b) No facility licensed under chapter 395, health
maintenance organization certificated under part I of chapter
641, physician licensed under chapter 458, or osteopathic
physician licensed under chapter 459 shall discharge, threaten
to discharge, intimidate, or coerce any employee or staff
member by reason of such employee's or staff member's report
to the department about a physician licensed under chapter

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1 458, chapter 459, chapter 460, chapter 461, or chapter 466 who 2 may be guilty of incompetence, impairment, or unprofessional 3 conduct so long as such report is given without intentional 4 fraud or malice.

5 (c) In any civil suit brought outside the protections 6 of paragraphs (a) and (b) in which intentional fraud or malice 7 is alleged, the person alleging intentional fraud or malice 8 shall be liable for all court costs and for the other party's 9 reasonable attorney's fees if intentional fraud or malice is 10 not proved.

Notwithstanding any provision of law to the 11 (13) 12 contrary, an administrative complaint against a licensee shall 13 be filed within 6 years after the time of the incident or 14 occurrence giving rise to the complaint against the licensee. 15 If such incident or occurrence involved criminal actions, diversion of controlled substances, sexual misconduct, or 16 17 impairment by the licensee, this subsection does not apply to bar initiation of an investigation or filing of an 18 administrative complaint beyond the 6-year timeframe. In those 19 20 cases covered by this subsection in which it can be shown that fraud, concealment, or intentional misrepresentation of fact 21 prevented the discovery of the violation of law, the period of 22 limitations is extended forward, but in no event to exceed 12 23 24 years after the time of the incident or occurrence. 25 Section 88. Subsection (8) of section 400.925, Florida

26 Statutes, is amended to read:

400.925 Definitions.--As used in this part, the term: (8) "Home medical equipment" includes any product as defined by the Federal Drug Administration's Drugs, Devices and Cosmetics Act, any products reimbursed under the Medicare Part B Durable Medical Equipment benefits, or any products

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reimbursed under the Florida Medicaid durable medical 1 2 equipment program. Home medical equipment includes, but is not 3 limited to, oxygen and related respiratory equipment; manual, 4 motorized, or. Home medical equipment includes customized 5 wheelchairs and related seating and positioning, but does not include prosthetics or orthotics or any splints, braces, or б 7 aids custom fabricated by a licensed health care practitioner. 8 Home medical equipment includes assistive technology devices, 9 including: manual wheelchairs, motorized wheelchairs, 10 motorized scooters, voice-synthesized computer modules, 11 optical scanners, talking software, braille printers, 12 environmental control devices for use by person with 13 quadriplegia, motor vehicle adaptive transportation aids, 14 devices that enable persons with severe speech disabilities to 15 in effect speak, personal transfer systems and specialty beds, 16 including demonstrator, for use by a person with a medical 17 need. Section 89. Subsection (4) is added to section 18 765.104, Florida Statutes, to read: 19 765.104 Amendment or revocation.--20 (4) Any patient for whom a medical proxy has been 21 recognized under s. 765.401 and for whom any previous legal 22 disability that precluded the patient's ability to consent is 23 24 removed may amend or revoke the recognition of the medical 25 proxy and any uncompleted decision made by that proxy. The amendment or revocation takes effect when it is communicated 26 27 to the proxy, the health care provider, or the health care facility in writing or, if communicated orally, in the 28 29 presence of a third person. 30 Section 90. Subsections (1) and (3) of section 765.401, Florida Statutes, are amended to read: 31 87

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765.401 The proxy.--1 2 (1)If an incapacitated or developmentally disabled 3 the patient has not executed an advance directive, or 4 designated a surrogate to execute an advance directive, or the 5 designated or alternate surrogate is no longer available to make health care decisions, health care decisions may be made 6 7 for the patient by any of the following individuals, in the following order of priority, if no individual in a prior class 8 9 is reasonably available, willing, or competent to act: 10 (a) The judicially appointed guardian of the patient 11 or the guardian advocate of the person having a developmental 12 disability as defined in s. 393.063, who has been authorized 13 to consent to medical treatment, if such quardian has previously been appointed; however, this paragraph shall not 14 15 be construed to require such appointment before a treatment decision can be made under this subsection; 16 17 (b) The patient's spouse; An adult child of the patient, or if the patient 18 (C) has more than one adult child, a majority of the adult 19 20 children who are reasonably available for consultation; (d) A parent of the patient; 21 The adult sibling of the patient or, if the 22 (e) patient has more than one sibling, a majority of the adult 23 24 siblings who are reasonably available for consultation. 25 (f) An adult relative of the patient who has exhibited special care and concern for the patient and who has 26 27 maintained regular contact with the patient and who is 28 familiar with the patient's activities, health, and religious or moral beliefs; or 29 30 (g) A close friend of the patient. 31 (3) Before exercising the incapacitated patient's 88 File original & 9 copies 03/19/02 hmo0011 06:07 pm 00362-0100-564939

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rights to select or decline health care, the proxy must comply 1 2 with the provisions of ss. 765.205 and 765.305, except that a 3 proxy's decision to withhold or withdraw life-prolonging 4 procedures must be supported by clear and convincing evidence 5 that the decision would have been the one the patient would have chosen had the patient been competent or, if there is no б 7 indication of what the patient would have chosen, that the 8 decision is in the patient's best interest. Before exercising the rights of a person who has a developmental disability as 9 10 defined under s. 393.063(12) to withhold or withdraw 11 life-prolonging procedures, a proxy must comply with s. 12 393.12. 13 Section 91. Section 457.1085, Florida Statutes, is amended to read: 14 457.1085 Infection control. -- Prior to November 1, 15 16 1986, The board shall adopt rules relating to the prevention 17 of infection, the safe disposal of any potentially infectious 18 materials, and other requirements to protect the health, safety, and welfare of the public. Beginning October 1, 1997, 19 20 All acupuncture needles that are to be used on a patient must be sterile and disposable, and each needle may be used only 21 22 once. 23 Section 92. Paragraph (y) is added to subsection (1) 24 of section 457.109, Florida Statutes, to read: 25 457.109 Disciplinary actions; grounds; action by the board.--26 27 The following acts constitute grounds for denial (1)28 of a license or disciplinary action, as specified in s. 456.072(2): 29 30 (y) Using the specialty titles of "Diplomate in 31 Acupuncture" or "National Board-Certified Diplomate in 89 File original & 9 copies 03/19/02 hmo0011 06:07 pm 00362-0100-564939

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Acupuncture" or "Board-Certified Diplomate in Acupuncture" in 1 conjunction with one's name, place of business, or acupuncture 2 practice unless the licensee holds an active license under 3 4 this chapter and is also an active holder of such board 5 certification from the National Certification Commission for 6 Acupuncture and Oriental Medicine (NCCAOM). 7 Section 93. Section 457.116, Florida Statutes, is amended to read: 8 9 457.116 Prohibited acts; penalty.--10 (1) A person may not: 11 Practice acupuncture unless the person is licensed (a) 12 under ss. 457.101-457.118; 13 (b) Use, in connection with his or her name or place of business, any title or description of services which 14 15 incorporates the words "acupuncture," "acupuncturist," "certified acupuncturist," "licensed acupuncturist," "oriental 16 17 medical practitioner"; the letters "L.Ac.," "R.Ac.," "A.P.," 18 or "D.O.M."; or any other words, letters, abbreviations, or insignia indicating or implying that he or she practices 19 20 acupuncture unless he or she is a holder of a valid license issued pursuant to ss. 457.101-457.118; 21 Present as his or her own the license of another; 22 (C) (d) Knowingly give false or forged evidence to the 23 24 board or a member thereof; (e) Use or attempt to use a license that has been 25 suspended, revoked, or placed on inactive or delinquent 26 27 status; Employ any person who is not licensed pursuant to 28 (f) 29 ss. 457.101-457.118 to engage in the practice of acupuncture; 30 or (g) Conceal information relating to any violation of 31 90 File original & 9 copies 03/19/02

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ss. 457.101-457.118. 1 2 (2) A person who violates this section commits a 3 felony misdemeanor of the third second degree, punishable as 4 provided in s. 775.082, or s. 775.083, or s. 775.084. 5 Section 94. Subsections (31), (32), and (33) of 6 section 395.002, Florida Statutes, are renumbered as 7 subsections (32), (33), and (34), respectively, and a new subsection (31) is added to said section, to read: 8 9 395.002 Definitions.--As used in this chapter: 10 (31) "Surgical first assistant" means the first 11 assistant to the surgeon during a surgical operation. 12 (32)(31) "Utilization review" means a system for 13 reviewing the medical necessity or appropriateness in the allocation of health care resources of hospital services given 14 15 or proposed to be given to a patient or group of patients. 16 (33)(32) "Utilization review plan" means a description 17 of the policies and procedures governing utilization review activities performed by a private review agent. 18 (34)(33) "Validation inspection" means an inspection 19 20 of the premises of a licensed facility by the agency to assess whether a review by an accrediting organization has adequately 21 evaluated the licensed facility according to minimum state 22 23 standards. 24 Section 95. Paragraph (b) of subsection (1) of section 25 395.0197, Florida Statutes, is amended to read: 395.0197 Internal risk management program.--26 27 (1) Every licensed facility shall, as a part of its 28 administrative functions, establish an internal risk 29 management program that includes all of the following 30 components: The development of appropriate measures to 31 (b) 91 File original & 9 copies 03/19/02 hmo0011 06:07 pm 00362-0100-564939

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minimize the risk of adverse incidents to patients, including, 1 2 but not limited to: 3 Risk management and risk prevention education and 1. 4 training of all nonphysician personnel as follows: 5 Such education and training of all nonphysician a. 6 personnel as part of their initial orientation; and 7 At least 1 hour of such education and training b. 8 annually for all personnel of the licensed facility working in 9 clinical areas and providing patient care, except those 10 persons licensed as health care practitioners who are required to complete continuing education coursework pursuant to 11 12 chapter 456 or the respective practice act. A prohibition, except when emergency circumstances 13 2. require otherwise, against a staff member of the licensed 14 15 facility attending a patient in the recovery room, unless the 16 staff member is authorized to attend the patient in the 17 recovery room and is in the company of at least one other person. However, a licensed facility is exempt from the 18 two-person requirement if it has: 19 a. Live visual observation; 20 b. Electronic observation; or 21 22 Any other reasonable measure taken to ensure с. 23 patient protection and privacy. 24 A prohibition against an unlicensed person from 3. 25 assisting or participating in any surgical procedure unless the facility has authorized the person to do so following a 26 27 competency assessment, and such assistance or participation is done under the direct and immediate supervision of a licensed 28 29 physician and is not otherwise an activity that may only be 30 performed by a licensed health care practitioner. Moreover, the primary operating surgeon may select a surgical first 31 92

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assistant from among available individuals who are approved or 1 2 credentialed by the facility. 3 Development, implementation, and ongoing evaluation 4. 4 of procedures, protocols, and systems to accurately identify patients, planned procedures, and the correct site of the 5 6 planned procedure so as to minimize the performance of a 7 surgical procedure on the wrong patient, a wrong surgical 8 procedure, a wrong-site surgical procedure, or a surgical 9 procedure otherwise unrelated to the patient's diagnosis or 10 medical condition. Section 96. Effective upon this act becoming a law, 11 12 paragraphs (a) and (b) of subsection (2) of section 768.13, Florida Statutes, are amended to read: 13 14 768.13 Good Samaritan Act; immunity from civil 15 liability.--16 (2)(a) Any person, including those licensed to 17 practice medicine, who gratuitously and in good faith renders 18 emergency care or treatment either in direct response to emergency situations related to and arising out of a public 19 health emergency declared pursuant to s. 381.00315, a state of 20 21 emergency which has been declared pursuant to s. 252.36 or at the scene of an emergency outside of a hospital, doctor's 22 office, or other place having proper medical equipment, 23 24 without objection of the injured victim or victims thereof, 25 shall not be held liable for any civil damages as a result of such care or treatment or as a result of any act or failure to 26 27 act in providing or arranging further medical treatment where the person acts as an ordinary reasonably prudent person would 28 29 have acted under the same or similar circumstances. 30 (b)1. Any hospital licensed under chapter 395, any 31 employee of such hospital working in a clinical area within 93

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the facility and providing patient care, and any person 1 2 licensed to practice medicine who in good faith renders 3 medical care or treatment necessitated by a sudden, unexpected 4 situation or occurrence resulting in a serious medical 5 condition demanding immediate medical attention, for which the patient enters the hospital through its emergency room or б 7 trauma center, or necessitated by a public health emergency 8 declared pursuant to s. 381.00315 shall not be held liable for 9 any civil damages as a result of such medical care or 10 treatment unless such damages result from providing, or 11 failing to provide, medical care or treatment under 12 circumstances demonstrating a reckless disregard for the 13 consequences so as to affect the life or health of another. 14 The immunity provided by this paragraph does not 2. 15 apply to damages as a result of any act or omission of providing medical care or treatment: 16 17 a. Which occurs after the patient is stabilized and is 18 capable of receiving medical treatment as a nonemergency patient, unless surgery is required as a result of the 19 20 emergency within a reasonable time after the patient is 21 stabilized, in which case the immunity provided by this 22 paragraph applies to any act or omission of providing medical care or treatment which occurs prior to the stabilization of 23 24 the patient following the surgery; or 25 b. Unrelated to the original medical emergency. For purposes of this paragraph, "reckless 26 3. 27 disregard" as it applies to a given health care provider 28 rendering emergency medical services shall be such conduct 29 which a health care provider knew or should have known, at the 30 time such services were rendered, would be likely to result in 31 injury so as to affect the life or health of another, taking 94

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into account the following to the extent they may be present; 1 2 a. The extent or serious nature of the circumstances 3 prevailing. 4 b. The lack of time or ability to obtain appropriate 5 consultation. The lack of a prior patient-physician relationship. б c. 7 d. The inability to obtain an appropriate medical 8 history of the patient. 9 e. The time constraints imposed by coexisting 10 emergencies. Every emergency care facility granted immunity 11 4. 12 under this paragraph shall accept and treat all emergency care 13 patients within the operational capacity of such facility 14 without regard to ability to pay, including patients 15 transferred from another emergency care facility or other 16 health care provider pursuant to Pub. L. No. 99-272, s. 9121. 17 The failure of an emergency care facility to comply with this 18 subparagraph constitutes grounds for the department to initiate disciplinary action against the facility pursuant to 19 20 chapter 395. Section 97. Paragraph (k) of subsection (2) of section 21 381.0066, Florida Statutes, is amended to read: 22 23 381.0066 Onsite sewage treatment and disposal systems; 24 fees.--25 (2) The minimum fees in the following fee schedule apply until changed by rule by the department within the 26 27 following limits: (k) Research: An additional \$5 fee shall be added to 28 29 each new system construction permit issued during fiscal years 1996-2002 to be used for onsite sewage treatment and disposal 30 31 system research, demonstration, and training projects. Five 95

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dollars from any repair permit fee collected under this 1 2 section shall be used for funding the hands-on training 3 centers described in s. 381.0065(3)(j). 4 The funds collected pursuant to this subsection must be 5 deposited in a trust fund administered by the department, to б 7 be used for the purposes stated in this section and ss. 381.0065 and 381.00655. 8 Section 98. Part IV of chapter 489, Florida Statutes, 9 10 consisting of sections 489.661, 489.662, 489.663, 489.664, 489.665, 489.666, 489.667, and 489.668, is created to read: 11 12 PART IV 13 PORTABLE RESTROOM CONTRACTING 489.661 Definitions.--As used in this part: 14 15 (1)"Department" means the Department of Health. (2) "Portable restroom contractor" means a portable 16 17 restroom contractor whose services are unlimited in the 18 portable restroom trade who has had at least 3 years' 19 experience as a Florida-registered portable restroom contractor, who has knowledge of state health code law and 20 rules, and who has the experience, knowledge, and skills to 21 22 handle, deliver, and pick up sanitary portable restrooms, to install, safely handle, and maintain portable holding tanks, 23 24 and to handle, transport, and dispose of domestic portable 25 restroom and portable holding tank wastewater. 489.662 Registration required. -- A person shall not 26 27 hold himself or herself out as a portable restroom contractor in this state unless he or she is registered by the department 28 29 in accordance with the provisions of this part. However, 30 nothing in this part prohibits any person licensed pursuant to s. 489.105(3)(m) or ss. 489.551-489.558, in this state from 31 96

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engaging in the profession for which he or she is licensed. 1 2 489.663 Administration of part; registration 3 qualifications; examination .--4 (1) Each person desiring to be registered pursuant to 5 this part shall apply to the department in writing upon forms 6 prepared and furnished by the department. 7 (2) The department shall administer, coordinate, and enforce the provisions of this part, provide qualifications 8 for applicants, administer the examination for applicants, and 9 10 be responsible for the granting of certificates of 11 registration to qualified persons. 12 The department shall adopt reasonable rules (3) 13 pursuant to ss. 120.536(1) and 120.54 to administer this part, including, but not limited to, rules that establish ethical 14 15 standards of practice, requirements for registering as a contractor, requirements for obtaining an initial or renewal 16 17 certificate of registration, disciplinary guidelines, and requirements for the certification of partnerships and 18 corporations. The department may amend or repeal the rules in 19 accordance with chapter 120, the Administrative Procedure Act. 20 (4) To be eligible for registration by the department 21 as a portable restroom contractor, the applicant shall: 22 (a) Be of good moral character. In considering good 23 24 moral character, the department may consider any matter that 25 has a substantial connection between the good moral character of the applicant and the professional responsibilities of a 26 27 registered contractor, including, but not limited to, the applicant being convicted or found guilty of, or entering a 28 29 plea of nolo contendere to, regardless of adjudication, a 30 crime in any jurisdiction that directly relates to the 31 practice of contracting or the ability to practice 97

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contracting, and previous disciplinary action involving 1 2 portable restroom contracting, where all judicial reviews have 3 been completed. 4 Pass an examination approved by the department (b) that demonstrates that the applicant has a fundamental 5 knowledge of the state laws relating to the installation, 6 7 maintenance, and wastewater disposal of portable restrooms, portable sinks, and portable holding tanks. 8 (c) Be at least 18 years of age. 9 10 (d) Have a total of at least 3 years of active 11 experience serving an apprenticeship as a skilled worker under 12 the supervision and control of a registered portable restroom 13 contractor. Related work experience or educational experience may be substituted for no more than 2 years of active 14 15 contracting experience. Each 30 hours of coursework approved by the department will substitute for 6 months of work 16 17 experience. Out-of-state work experience shall be accepted on 18 a year-for-year basis for any applicant who demonstrates that he or she holds a current license issued by another state for 19 portable restroom contracting that was issued upon 20 satisfactory completion of an examination and continuing 21 22 education courses that are equivalent to the requirements in this state. Individuals from a state with no state 23 24 certification who have successfully completed a written 25 examination provided by the Portable Sanitation Association International shall only be required to take the written 26 27 portion of the examination that includes state health code law and rules. For purposes of this section, an equivalent 28 examination must include the topics of state health code law 29 30 and rules applicable to portable restrooms and the knowledge required to handle, deliver, and pick up sanitary portable 31 98

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restrooms; to install, handle, and maintain portable holding 1 tanks; and to handle, transport, and dispose of domestic 2 3 portable restroom and portable holding tank wastewater. A 4 person employed by and under the supervision of a licensed 5 contractor shall be granted up to 2 years of related work 6 experience. 7 (e) Have not had a registration revoked, the effective 8 date of which was less than 5 years before the application. 9 (5) The department shall provide each applicant for 10 registration pursuant to this part with a copy of this part and any rules adopted under this part. The department may 11 12 also prepare and disseminate such other material and 13 questionnaires as it deems necessary to effectuate the 14 registration provisions of this part. 15 (6) Any person who was employed one or more years in this state by a portable restroom service holding a permit 16 17 issued by the department on or before October 1, 2002, has 18 until October 1, 2003, to be registered by the department in accordance with the provisions of this act and may continue to 19 20 perform portable restroom contracting services until that time. Such persons are exempt until October 1, 2003, from the 21 22 three years active work experience requirement of s. 23 489.663(4)(d). 24 489.664 Registration renewal.--The department shall 25 prescribe by rule the method for approval of continuing education courses and for renewal of annual registration. At 26 27 a minimum, annual renewal shall include continuing education requirements of not less than 6 classroom hours annually for 28 29 portable restroom contractors. 489.665 Certification of partnerships and 30 31 corporations.--

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1	(1) The practice of or the offer to practice portable		
2	restroom contracting services by registrants through a parent		
3	corporation, corporation, subsidiary of a corporation, or		
4	partnership offering portable restroom contracting services to		
5	the public through registrants under this chapter as agents,		
6	employers, officers, or partners is permitted, provided that		
7	one or more of the principal officers of the corporation or		
8	one or more partners of the partnership and all personnel of		
9	the corporation or partnership who act on its behalf as		
10	portable restroom contractors in this state are registered as		
11	provided by this part, and further provided that the		
12	corporation or partnership has been issued a certificate of		
13	authorization by the department as provided in this section.		
14	A registered contractor may not be the sole qualifying		
15	contractor for more than one business that requests a		
16	certificate of authorization. A business organization that		
17	loses its qualifying contractor has 60 days following the date		
18	the qualifier terminates his or her affiliation within which		
19	to obtain another qualifying contractor. During this period,		
20	the business organization may complete any existing contract		
21	or continuing contract, but may not undertake any new		
22	contract. This period may be extended once by the department		
23	for an additional 60 days upon a showing of good cause.		
24	Nothing in this section shall be construed to mean that a		
25	certificate of registration to practice portable restroom		
26	contracting shall be held by a corporation. No corporation or		
27	partnership shall be relieved of responsibility for the		
28	conduct or acts of its agents, employees, or officers by		
29	reason of its compliance with this section, nor shall any		
30	individual practicing portable restroom contracting be		
31	relieved of responsibility for professional services performed		
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by reason of his or her employment or relationship with a 1 2 corporation or partnership. (2) For the purposes of this section, a certificate of 3 4 authorization shall be required for a corporation, partnership, association, or person practicing under a 5 6 fictitious name, offering portable restroom contracting 7 services to the public, except that when an individual is 8 practicing portable restroom contracting in his or her own given name, he or she shall not be required to register under 9 10 this section. 11 (3) Each certification of authorization shall be 12 renewed every 2 years. Each partnership and corporation certified under this section shall notify the department 13 within 1 month after any change in the information contained 14 15 in the application upon which the certification is based. 16 (4) Disciplinary action against a corporation or 17 partnership shall be administered in the same manner and on 18 the same grounds as disciplinary action against a registered 19 portable restroom contractor. 20 When a certificate of authorization has been (5) 21 revoked, any person authorized by law to provide portable restroom contracting services may not use the name or 22 fictitious name of the entity whose certificate was revoked, 23 24 or any other identifiers for the entity, including telephone numbers, advertisements, or logos. 25 26 489.666 Suspension or revocation of registration.--A 27 certificate of registration may be suspended or revoked upon a 28 showing that the registrant has: 29 (1) Violated any provision of this part. 30 (2) Violated any lawful order or rule rendered or adopted by the department. 31 101

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1	(3) Obtained his or her registration or any other			
2	order, ruling, or authorization by means of fraud,			
3	misrepresentation, or concealment of material facts.			
4	(4) Been found guilty of gross misconduct in the			
5	pursuit of his or her profession.			
6	489.667 Fees; establishment			
7	(1) The department shall, by rule, establish fees as			
8	follows:			
9	(a) For portable restroom contractor registration:			
10	1. Application and examination fee: not less than \$25			
11	1 nor more than \$75.			
12	2. Initial registration fee: not less than \$50 nor			
13	3 <u>more than \$100.</u>			
14	3. Renewal of registration fee: not less than \$50 nor			
15	more than \$100.			
16	(b) Certification of partnerships and corporations:			
17	not less than \$100 nor more than \$250.			
18	(2) Fees established pursuant to subsection (1) shall			
19	be based on the actual costs incurred by the department in			
20	carrying out its registration and other related			
21	responsibilities under this part.			
22	489.668 Penalties and prohibitions			
23	(1) Any person who violates any provision of this part			
24	commits a misdemeanor of the first degree, punishable as			
25	provided in s. 775.082 or s. 775.083.			
26	(2) The department may deny a registration if it			
27	determines that an applicant does not meet all requirements of			
28	this part or has violated any provision of this part. Any			
29	applicant aggrieved by such denial shall be entitled to a			
30	hearing, after reasonable notice thereof, upon filing a			
31	written request for such hearing in accordance with chapter			
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120. 1 2 Section 99. Subsection (3) is added to section 3 627.638, Florida Statutes, to read: 4 627.638 Direct payment for hospital, medical 5 services.--6 (3) Under any health insurance policy insuring against 7 loss or expense due to hospital confinement or to medical and related services, payment of benefits shall be made directly 8 to any recognized hospital, doctor, or other person who 9 10 provided services for the treatment of a psychological disorder or treatment for substance abuse, including drug and 11 12 alcohol abuse, when the treatment is in accordance with the 13 provisions of the policy and the insured specifically 14 authorizes direct payment of benefits. Payments shall be made 15 under this section, notwithstanding any contrary provisions in 16 the health insurance contract. This subsection applies to all 17 health insurance policies now or hereafter in force as of 18 October 1, 2002. 19 Section 100. Subsection (1) of section 766.101, Florida Statutes, is amended to read: 20 21 766.101 Medical review committee, immunity from 22 liability.--(1) As used in this section: 23 24 The term "medical review committee" or "committee" (a) 25 means: 1.a. A committee of a hospital or ambulatory surgical 26 27 center licensed under chapter 395 or a health maintenance organization certificated under part I of chapter 641, 28 29 b. A committee of a physician-hospital organization, a 30 provider-sponsored organization, or an integrated delivery 31 system, 103

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A committee of a state or local professional 1 c. 2 society of health care providers, 3 d. A committee of a medical staff of a licensed 4 hospital or nursing home, provided the medical staff operates 5 pursuant to written bylaws that have been approved by the 6 governing board of the hospital or nursing home, 7 A committee of the Department of Corrections or the e. 8 Correctional Medical Authority as created under s. 945.602, or employees, agents, or consultants of either the department or 9 10 the authority or both, A committee of a professional service corporation 11 f. 12 formed under chapter 621 or a corporation organized under chapter 607 or chapter 617, which is formed and operated for 13 the practice of medicine as defined in s. 458.305(3), and 14 15 which has at least 25 health care providers who routinely 16 provide health care services directly to patients, 17 A committee of a mental health treatment facility α. licensed under chapter 394 or a community mental health center 18 as defined in s. 394.907, provided the quality assurance 19 20 program operates pursuant to the quidelines which have been approved by the governing board of the agency, 21 h. A committee of a substance abuse treatment and 22 education prevention program licensed under chapter 397 23 24 provided the quality assurance program operates pursuant to 25 the guidelines which have been approved by the governing board of the agency, 26 27 A peer review or utilization review committee i. organized under chapter 440, 28 29 A committee of the Department of Health, a county i. health department, healthy start coalition, or certified rural 30 31 health network, when reviewing quality of care, or employees 104 File original & 9 copies 03/19/02 hmo0011 06:07 pm 00362-0100-564939

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of these entities when reviewing mortality records, or 1 2 k. A continuous quality improvement committee of a 3 pharmacy licensed pursuant to chapter 465, 4 1. A committee established by a university board of 5 trustees, or m. A committee comprised of faculty, residents, 6 7 students, and administrators of an accredited college of medicine, nursing, or other health care discipline, 8 9 10 which committee is formed to evaluate and improve the quality of health care rendered by providers of health service or to 11 12 determine that health services rendered were professionally 13 indicated or were performed in compliance with the applicable standard of care or that the cost of health care rendered was 14 15 considered reasonable by the providers of professional health 16 services in the area; or 17 2. A committee of an insurer, self-insurer, or joint underwriting association of medical malpractice insurance, or 18 other persons conducting review under s. 766.106. 19 (b) The term "health care providers" means physicians 20 licensed under chapter 458, osteopathic physicians licensed 21 under chapter 459, podiatric physicians licensed under chapter 22 461, optometrists licensed under chapter 463, dentists 23 24 licensed under chapter 466, chiropractic physicians licensed 25 under chapter 460, pharmacists licensed under chapter 465, or hospitals or ambulatory surgical centers licensed under 26 27 chapter 395. Section 101. Effective upon this act becoming a law, 28 subsection (10) of section 627.357, Florida Statutes, is 29 30 amended to read: 627.357 Medical malpractice self-insurance.--31 105 File original & 9 copies 03/19/02 hmo0011 06:07 pm 00362-0100-564939

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Section 102. (10)(a)1. An application to form a 1 2 self-insurance fund under this section must be filed with the 3 department before October 1, 2002. All self-insurance funds 4 authorized under this paragraph must apply for a certificate of authority to become an authorized insurer by October 1, 5 2006. Any such fund failing to obtain a certificate of 6 7 authority as an authorized insurer within 1 year of the date of application therefore shall wind down its affair and shall 8 not issue coverage after the expiration of the 1-year period. 9 10 2. Any self insurance fund established pursuant to this section after April 1, 2002, shall also comply with ss. 11 12 624.460-624.489, notwithstanding s. 624.462(2)(a). In the 13 event of a conflict between the provisions of this section and ss. 624.460-624.489, the latter sections shall govern. With 14 15 respect to those sections, provisions solely applicable to workers' compensation and employers liability insurance shall 16 17 not apply to medical malpractice funds. A self insurance may not be formed under this section after October 1, 1992. 18 Section 103. Subsection (7) of section 631.54, Florida 19 20 Statutes, is amended to read: 631.54 Definitions.--As used in this part: 21 22 (7) "Member insurer" means any person who writes any kind of insurance to which this part applies under s. 631.52, 23 24 including the exchange of reciprocal or interinsurance 25 contracts and any medical malpractice self-insurance fund authorized after April 1, 2002 under s. 627.357, and is 26 27 licensed to transact insurance in this state. Section 104. The Agency for Health Care Administration 28 shall conduct a study of health care services provided to the 29 30 medically fragile or medical-technology-dependent children in the state and conduct a pilot program in Dade County to 31 106 File original & 9 copies 03/19/02 hmo0011 06:07 pm 00362-0100-564939

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provide subacute pediatric transitional care to a maximum of 1 2 30 children at any one time. The purpose of the study and the 3 pilot program are to determine ways to permit medically 4 fragile or medical-technology-dependent children to 5 successfully make a transition from acute care in a health care institution to live with their families when possible, б 7 and to provide cost-effective, subacute transitional care services. The Agency for Health Care Administration, in 8 cooperation with the Children's Medical Services Program in 9 10 the Department of Health, shall conduct a study to identify 11 the total number of medically fragile or 12 medical-technology-dependent children, from birth through age 13 21, in the state. By January 1, 2003, the agency must report 14 to the Legislature regarding the children's ages, the 15 locations where the children are served, the types of services received, itemized costs of the services, and the sources of 16 17 funding that pay for the services, including the proportional 18 share when more than one funding source pays for a service. The study must include information regarding medically fragile 19 or medical-technology-dependent children residing in 20 hospitals, nursing homes, and medical foster care, and those 21 who live with their parents. The study must describe children 22 served in prescribed pediatric extended-care centers, 23 including their ages and the services they receive. The report 24 25 must identify the total services provided for each child and the method for paying for those services. The report must also 26 27 identify the number of such children who could, if appropriate transitional services were available, return home or move to a 28 29 less-institutional setting. 30 Section 105. (1) Within 30 days after the effective date of this act, the agency shall establish minimum staffing 31 107 File original & 9 copies 03/19/02 hmo0011 06:07 pm 00362-0100-564939

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standards and quality requirements for a subacute pediatric 1 2 transitional care center to be operated as a 2-year pilot 3 program in Dade County. The pilot program must operate under 4 the license of a hospital licensed under chapter 395, Florida 5 Statutes, or a nursing home licensed under chapter 400, 6 Florida Statutes, and shall use existing beds in the hospital 7 or nursing home. A child's placement in the subacute pediatric transitional care center may not exceed 90 days. The center 8 shall arrange for an alternative placement at the end of a 9 10 child's stay and a transitional plan for children expected to remain in the facility for the maximum allowed stay. 11 12 (2) Within 60 days after the effective date of this 13 act, the agency must amend the state Medicaid plan and request any federal waivers necessary to implement and fund the pilot 14 15 program. 16 (3) The subacute pediatric transitional care center 17 must require level I background screening as provided in 18 chapter 435, Florida Statutes, for all employees or prospective employees of the center who are expected to, or 19 whose responsibilities may require them to, provide personal 20 21 care or services to children, have access to children's living areas, or have access to children's funds or personal 22 23 property. 24 Section 106. (1) The subacute pediatric transitional 25 care center must have an advisory board. Membership on the advisory board must include, but need not be limited to: 26 27 (a) A physician and an advanced registered nurse practitioner who is familiar with services for medically 28 fragile or medical-technology-dependent children; 29 30 (b) A registered nurse who has experience in the care of medically fragile or medical-technology-dependent children; 31 108 File original & 9 copies 03/19/02

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(c) A child development specialist who has experience 1 2 in the care of medically fragile or 3 medical-technology-dependent children and their families; 4 (d) A social worker who has experience in the care of 5 medically fragile or medical-technology-dependent children and 6 their families; and 7 (e) A consumer representative who is a parent or 8 guardian of a child placed in the center. 9 (2) The advisory board shall: 10 (a) Review the policy and procedure components of the 11 center to assure conformance with applicable standards 12 developed by the Agency for Health Care Administration; and 13 (b) Provide consultation with respect to the 14 operational and programmatic components of the center. 15 Section 107. (1) The subacute pediatric transitional 16 care center must have written policies and procedures 17 governing the admission, transfer, and discharge of children. 18 (2) The admission of each child to the center must be under the supervision of the center nursing administrator or 19 his or her designee, and must be in accordance with the 20 21 center's policies and procedures. Each Medicaid admission must 22 be approved by the Department of Health, Children's Medical Services Multidisciplinary Assessment Team, in conjunction 23 24 with the Agency for Health Care Administration, as appropriate 25 for placement in the facility. 26 (3) Each child admitted to the center shall be 27 admitted upon prescription of the Medical Director of the 28 center, licensed pursuant to chapter 458 or 459, and the child 29 shall remain under the care of the medical director and 30 advanced registered nurse practitioner for the duration of his 31 or her stay in the center. 109

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Each child admitted to the center must meet at 1 (4) 2 least the following criteria: 3 The child must be medically fragile or (a) 4 medical-technology-dependent. 5 The child may not, prior to admission, present (b) 6 significant risk of infection to other children or personnel. 7 The medical and nursing directors shall review, on a case-by-case basis, the condition of any child who is 8 suspected of having an infectious disease to determine whether 9 10 admission is appropriate. (c) The child must be medically stabilized and require 11 12 skilled nursing care or other interventions. 13 (5) If the child meets the criteria specified in paragraphs (4)(a), (b), and (c), the medical director or 14 15 nursing director of the center shall implement a preadmission 16 plan that delineates services to be provided and appropriate 17 sources for such services. (a) If the child is hospitalized at the time of 18 referral, preadmission planning must include the participation 19 of the child's parent or guardian and relevant medical, 20 nursing, social services, and developmental staff to assure 21 that the hospital's discharge plans will be implemented 22 following the child's placement in the center. 23 24 (b) A consent form, outlining the purpose of the center, family responsibilities, authorized treatment, 25 appropriate release of liability, and emergency disposition 26 27 plans, must be signed by the parent or guardian and witnessed before the child is admitted to the center. The parent or 28 guardian shall be provided a copy of the consent form. 29 30 Section 108. The provisions of this pilot program relating to subacute pediatric transitional care shall be 31 110 File original & 9 copies 03/19/02 hmo0011 06:07 pm 00362-0100-564939

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implemented to the extent available appropriations contained 1 2 in the annual General Appropriations Act are specifically 3 designated for the purposes contained within the pilot 4 program. 5 By January 1, 2003, the Agency for Health Section 109. 6 Care Administration shall report to the Legislature concerning 7 the progress of the medically fragile or medical-technology-dependent children pilot program. By 8 January 1, 2004, the agency shall submit to the Legislature a 9 10 report on the success of the pilot program. Section 110. Subsection (5) of section 393.064, 11 12 Florida Statutes, is amended to read: 393.064 Prevention.--13 (5) The Department of Health Children and Family 14 15 Services shall have the authority, within available resources, 16 to contract for the supervision and management of the Raymond 17 C. Philips Research and Education Unit, and such contract shall include specific program objectives. 18 19 Section 111. Section 408.7057, Florida Statutes, is 20 amended to read: 21 408.7057 Statewide provider and health plan managed 22 care organization claim dispute resolution program. --(1) As used in this section, the term: 23 24 (a) "Agency" means the Agency for Health Care 25 Administration. (b)(a) "Health plan Managed care organization" means a 26 27 health maintenance organization or a prepaid health clinic certified under chapter 641, a prepaid health plan authorized 28 under s. 409.912, or an exclusive provider organization 29 30 certified under s. 627.6472, or a major medical expense health insurance policy, as defined in s. 627.643(2)(e), offered by a 31 111 File original & 9 copies 03/19/02 hmo0011 06:07 pm 00362-0100-564939

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1 group or an individual health insurer licensed pursuant to 2 chapter 624, including a preferred provider organization under 3 s. 627.6471.

4 <u>(c)(b)</u> "Resolution organization" means a qualified
5 independent third-party claim-dispute-resolution entity
6 selected by and contracted with the Agency for Health Care
7 Administration.

8 (2)(a) The agency for Health Care Administration shall 9 establish a program by January 1, 2001, to provide assistance 10 to contracted and noncontracted providers and health plans managed care organizations for resolution of claim disputes 11 12 that are not resolved by the provider and the health plan 13 managed care organization. The agency shall contract with a resolution organization to timely review and consider claim 14 15 disputes submitted by providers and health plans managed care 16 organizations and recommend to the agency an appropriate 17 resolution of those disputes. The agency shall establish by 18 rule jurisdictional amounts and methods of aggregation for claim disputes that may be considered by the resolution 19 20 organization.

(b) The resolution organization shall review claim disputes filed by contracted and noncontracted providers and <u>health plans</u> managed care organizations unless the disputed claim:

25

1. Is related to interest payment;

26 2. Does not meet the jurisdictional amounts or the 27 methods of aggregation established by agency rule, as provided 28 in paragraph (a);

3. Is part of an internal grievance in a Medicare
managed care organization or a reconsideration appeal through
the Medicare appeals process;

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Is related to a health plan that is not regulated 1 4. 2 by the state; 3 5. Is part of a Medicaid fair hearing pursued under 42 4 C.F.R. ss. 431.220 et seq.; 5 6. Is the basis for an action pending in state or 6 federal court; or 7 7. Is subject to a binding claim-dispute-resolution process provided by contract entered into prior to October 1, 8 9 2000, between the provider and the managed care organization. 10 (c) Contracts entered into or renewed on or after October 1, 2000, may require exhaustion of an internal 11 12 dispute-resolution process as a prerequisite to the submission 13 of a claim by a provider or a health plan maintenance 14 organization to the resolution organization when the 15 dispute-resolution program becomes effective. 16 (d) A contracted or noncontracted provider or health 17 plan maintenance organization may not file a claim dispute with the resolution organization more than 12 months after a 18 final determination has been made on a claim by a health plan 19 20 or provider maintenance organization. 21 The resolution organization shall require the (e) health plan or provider submitting the claim dispute to submit 22 any supporting documentation to the resolution organization 23 24 within 15 days after receipt by the health plan or provider of a request from the resolution organization for documentation 25 in support of the claim dispute. The resolution organization 26 27 may extend the time if appropriate. Failure to submit the 28 supporting documentation within such time period shall result 29 in the dismissal of the submitted claim dispute. 30 (f) The resolution organization shall require the respondent in the claim dispute to submit all documentation in 31 113 File original & 9 copies 03/19/02

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1	support of its position within 15 days after receiving a		
2	request from the resolution organization for supporting		
3	documentation. The resolution organization may extend the time		
4	if appropriate. Failure to submit the supporting documentation		
5	within such time period shall result in a default against the		
6	health plan or provider. In the event of such a default, the		
7	resolution organization shall issue its written recommendation		
8	to the agency that a default be entered against the defaulting		
9	entity. The written recommendation shall include a		
10	recommendation to the agency that the defaulting entity shall		
11	pay the entity submitting the claim dispute the full amount of		
12	the claim dispute, plus all accrued interest, and shall be		
13	considered a nonprevailing party for the purposes of this		
14	section.		
15	(g)1. If on an ongoing basis during the preceding 12		
16	months, the agency has reason to believe that a pattern of		
17	noncompliance with s. 627.6131 and s. 641.3155 exists on the		
18	part of a particular health plan or provider, the agency shall		
19	evaluate the information contained in these cases to determine		
20	whether the information evidences a pattern and report its		
21	findings, together with substantiating evidence, to the		
22	appropriate licensure or certification entity for the health		
23	plan or provider.		
24	2. In addition, the agency shall prepare an annual		
25	report to the Governor and the Legislature by February 1 of		
26	each year, enumerating: claims dismissed; defaults issued;		
27	and failures to comply with agency final orders issued under		
28	this section.		
29	(3) The agency shall adopt rules to establish a		
30	process to be used by the resolution organization in		
31	considering claim disputes submitted by a provider or <u>health</u>		
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plan managed care organization which must include the issuance 1 2 by the resolution organization of a written recommendation, 3 supported by findings of fact, to the agency within 60 days 4 after the requested information is received by the resolution 5 organization within the timeframes specified by the resolution organization. In no event shall the review time exceed 90 days б 7 following receipt of the initial claim dispute submission by 8 the resolution organization receipt of the claim dispute 9 submission. 10 (4) Within 30 days after receipt of the recommendation 11 of the resolution organization, the agency shall adopt the 12 recommendation as a final order. 13 (5) The agency shall notify within 7 days the appropriate licensure or certification entity whenever there 14 15 is a violation of a final order issued by the agency pursuant 16 to this section. 17 (6) (5) The entity that does not prevail in the 18 agency's order must pay a review cost to the review organization, as determined by agency rule. Such rule must 19 provide for an apportionment of the review fee in any case in 20 which both parties prevail in part. If the nonprevailing party 21 fails to pay the ordered review cost within 35 days after the 22 agency's order, the nonpaying party is subject to a penalty of 23 24 not more than \$500 per day until the penalty is paid. 25 (7)(6) The agency for Health Care Administration may adopt rules to administer this section. 26 27 Section 112. Subsection (1) of section 626.88, Florida Statutes, is amended to read: 28 626.88 Definitions of "administrator" and "insurer".--29 30 (1) For the purposes of this part, an "administrator" 31 is any person who directly or indirectly solicits or effects 115 File original & 9 copies 03/19/02 hmo0011 06:07 pm 00362-0100-564939

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coverage of, collects charges or premiums from, or adjusts or 1 2 settles claims on residents of this state in connection with 3 authorized commercial self-insurance funds or with insured or 4 self-insured programs which provide life or health insurance 5 coverage or coverage of any other expenses described in s. 6 624.33(1) or any person who, through a health care risk 7 contract as defined in s. 641.234 with an insurer or health 8 maintenance organization, provides billing and collection services to health insurers and health maintenance 9 10 organizations on behalf of health care providers, other than any of the following persons: 11 12 (a) An employer on behalf of such employer's employees 13 or the employees of one or more subsidiary or affiliated 14 corporations of such employer. (b) A union on behalf of its members. 15 (c) An insurance company which is either authorized to 16 17 transact insurance in this state or is acting as an insurer with respect to a policy lawfully issued and delivered by such 18 company in and pursuant to the laws of a state in which the 19 insurer was authorized to transact an insurance business. 20 21 (d) A health care services plan, health maintenance organization, professional service plan corporation, or person 22 in the business of providing continuing care, possessing a 23 24 valid certificate of authority issued by the department, and 25 the sales representatives thereof, if the activities of such entity are limited to the activities permitted under the 26 27 certificate of authority. (e) An insurance agent licensed in this state whose 28 activities are limited exclusively to the sale of insurance. 29 30 (f) An adjuster licensed in this state whose activities are limited to the adjustment of claims. 31 116 File original & 9 copies 03/19/02

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(g) A creditor on behalf of such creditor's debtors
 with respect to insurance covering a debt between the creditor
 and its debtors.

4 (h) A trust and its trustees, agents, and employees
5 acting pursuant to such trust established in conformity with
6 29 U.S.C. s. 186.

7 (i) A trust exempt from taxation under s. 501(a) of the Internal Revenue Code, a trust satisfying the requirements 8 9 of ss. 624.438 and 624.439, or any governmental trust as 10 defined in s. 624.33(3), and the trustees and employees acting pursuant to such trust, or a custodian and its agents and 11 12 employees, including individuals representing the trustees in 13 overseeing the activities of a service company or 14 administrator, acting pursuant to a custodial account which 15 meets the requirements of s. 401(f) of the Internal Revenue 16 Code.

(j) A financial institution which is subject to supervision or examination by federal or state authorities or a mortgage lender licensed under chapter 494 who collects and remits premiums to licensed insurance agents or authorized insurers concurrently or in connection with mortgage loan payments.

(k) A credit card issuing company which advances for and collects premiums or charges from its credit card holders who have authorized such collection if such company does not adjust or settle claims.

(1) A person who adjusts or settles claims in the
normal course of such person's practice or employment as an
attorney at law and who does not collect charges or premiums
in connection with life or health insurance coverage.

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(m) A person approved by the Division of Workers'

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Compensation of the Department of Labor and Employment 1 2 Security who administers only self-insured workers' 3 compensation plans. 4 (n) A service company or service agent and its 5 employees, authorized in accordance with ss. 626.895-626.899, 6 serving only a single employer plan, multiple-employer welfare 7 arrangements, or a combination thereof. 8 (o) Any provider or group practice, as defined in s. 456.053, providing services under the scope of the license of 9 10 the provider or the member of the group practice. 11 12 A person who provides billing and collection services to 13 health insurers and health maintenance organizations on behalf of health care providers shall comply with the provisions of 14 15 ss. 627.6131, 641.3155, and 641.51(4). Section 113. Section 627.6131, Florida Statutes, is 16 17 created to read: 18 627.6131 Payment of claims.--19 (1) The contract shall include the following 20 provision: 21 22 "Time of Payment of Claims: After receiving written proof of loss, the insurer will pay 23 24 monthly all benefits then due for ... (type of benefit).... Benefits for any other loss 25 covered by this policy will be paid as soon as 26 27 the insurer receives proper written proof." 28 29 (2) As used in this section, the term "claim" for a 30 noninstitutional provider means a paper or electronic billing instrument submitted to the insurer's designated location that 31 118 File original & 9 copies 03/19/02 hmo0011 06:07 pm 00362-0100-564939

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consists of the HCFA 1500 data set, or its successor, that has 1 2 all mandatory entries for a physician licensed under chapter 3 458, chapter 459, chapter 460, chapter 461, chapter 463, or 4 chapter 490 or any appropriate billing instrument that has all mandatory entries for any other noninstitutional provider. For 5 institutional providers, "claim" means a paper or electronic б 7 billing instrument submitted to the insurer's designated location that consists of the UB-92 data set or its successor 8 9 that has all mandatory entries. (3) All claims for payment, whether electronic or 10 11 nonelectronic: 12 (a) Are considered received on the date the claim is 13 received by the insurer at its designated claims receipt 14 location. 15 (b) Must be mailed or electronically transferred to an insurer within 9 months after completion of the service and 16 17 the provider is furnished with the correct name and address of 18 the patient's health insurer. (c) Must not duplicate a claim previously submitted 19 unless it is determined that the original claim was not 20 received or is otherwise lost. 21 (4) For all electronically submitted claims, a health 22 insurer shall: 23 24 (a) Within 24 hours after the beginning of the next business day after receipt of the claim, provide electronic 25 acknowledgment of the receipt of the claim to the electronic 26 27 source submitting the claim. (b) Within 20 days after receipt of the claim, pay the 28 29 claim or notify a provider or designee if a claim is denied or contested. Notice of the insurer's action on the claim and 30 payment of the claim is considered to be made on the date the 31 119 File original & 9 copies 03/19/02 hmo0011 06:07 pm 00362-0100-564939

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1       notice or payment was mailed or electronically transferred.         2       (c)1. Notification of the health insurer's         3       determination of a contested claim must be accompanied by an         4       itemized list of additional information or documents the         5       insurer can reasonably determine are necessary to process the         6       claim.         7       2. A provider must submit the additional information         8       or documentation, as specified on the itemized list, within 35         9       days after receipt of the notification. Failure of a provider         10       to submit by mail or electronically the additional information         10       or documentation requested within 35 days after receipt of the         11       or documentation requested within 35 days after receipt of the         12       notification may result in denial of the claim.         13       3. A health insurer may not make more than one request         16       for documents under this paragraph in connection with a claim,         11       unless the provider fails to submit all of the requested         16       documents to process the claim or if documents submitted by         17       the provider vith one additional opportunity to         submit the additional documents needed to process the claim.         17 <th></th> <th></th>		
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30 <u>(5) For all nonelectronically submitted claims, a</u> 31 <u>health insurer shall:</u>	28	within 120 days after receipt of the claim creates an
31 <u>health insurer shall:</u>	29	uncontestable obligation to pay the claim.
	30	(5) For all nonelectronically submitted claims, a
120	31	health insurer shall:
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Effective November 1, 2003, provide acknowledgment 1 (a) 2 of receipt of the claim within 15 days after receipt of the claim to the provider or provide a provider within 15 days 3 4 after receipt with electronic access to the status of a 5 submitted claim. Within 40 days after receipt of the claim, pay the 6 (b) 7 claim or notify a provider or designee if a claim is denied or contested. Notice of the insurer's action on the claim and 8 payment of the claim is considered to be made on the date the 9 10 notice or payment was mailed or electronically transferred. (c)1. Notification of the health insurer's 11 12 determination of a contested claim must be accompanied by an 13 itemized list of additional information or documents the 14 insurer can reasonably determine are necessary to process the 15 claim. 2. A provider must submit the additional information 16 17 or documentation, as specified on the itemized list, within 35 18 days after receipt of the notification. Failure of a provider to submit by mail or electronically the additional information 19 or documentation requested within 35 days after receipt of the 20 notification may result in denial of the claim. 21 3. A health insurer may not make more than one request 22 for documents under this paragraph in connection with a claim 23 unless the provider fails to submit all of the requested 24 documents to process the claim or if documents submitted by 25 the provider raise new additional issues not included in the 26 27 original written itemization, in which case the health insurer may provide the provider with one additional opportunity to 28 29 submit the additional documents needed to process the claim. 30 In no case may the health insurer request duplicate documents. For purposes of this subsection, electronic means 31 (d) 121 03/19/02

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of transmission of claims, notices, documents, forms, and 1 2 payments shall be used to the greatest extent possible by the 3 health insurer and the provider. 4 (e) A claim must be paid or denied within 120 days 5 after receipt of the claim. Failure to pay or deny a claim 6 within 140 days after receipt of the claim creates an 7 uncontestable obligation to pay the claim. (6) If a health insurer determines that it has made an 8 overpayment to a provider for services rendered to an insured, 9 10 the health insurer must make a claim for such overpayment. A health insurer that makes a claim for overpayment to a 11 12 provider under this section shall give the provider a written 13 or electronic statement specifying the basis for the 14 retroactive denial or payment adjustment. The insurer must 15 identify the claim or claims, or overpayment claim portion thereof, for which a claim for overpayment is submitted. 16 17 (a) If an overpayment determination is the result of 18 retroactive review or audit of coverage decisions or payment levels not related to fraud, a health insurer shall adhere to 19 the following procedures: 20 21 1. All claims for overpayment must be submitted to a provider within 30 months after the health insurer's payment 22 of the claim. A provider must pay, deny, or contest the health 23 24 insurer's claim for overpayment within 40 days after the receipt of the claim. All contested claims for overpayment 25 must be paid or denied within 120 days after receipt of the 26 27 claim. Failure to pay or deny overpayment and claim within 140 28 days after receipt creates an uncontestable obligation to pay 29 the claim. 2. A provider that denies or contests a health 30 31 insurer's claim for overpayment or any portion of a claim 122 File original & 9 copies 03/19/02 hmo0011 06:07 pm 00362-0100-564939

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shall notify the health insurer, in writing, within 35 days 1 2 after the provider receives the claim that the claim for overpayment is contested or denied. The notice that the claim 3 4 for overpayment is denied or contested must identify the contested portion of the claim and the specific reason for 5 6 contesting or denying the claim and, if contested, must 7 include a request for additional information. If the health insurer submits additional information, the health insurer 8 must, within 35 days after receipt of the request, mail or 9 10 electronically transfer the information to the provider. The 11 provider shall pay or deny the claim for overpayment within 45 12 days after receipt of the information. The notice is 13 considered made on the date the notice is mailed or electronically transferred by the provider. 14 15 3. Failure of a health insurer to respond to a provider's contesting of claim or request for additional 16 17 information regarding the claim within 35 days after receipt 18 of such notice may result in denial of the claim. 19 The health insurer may not reduce payment to the 4. provider for other services unless the provider agrees to the 20 reduction in writing or fails to respond to the health 21 insurer's overpayment claim as required by this paragraph. 22 5. Payment of an overpayment claim is considered made 23 24 on the date the payment was mailed or electronically transferred. An overdue payment of a claim bears simple 25 interest at the rate of 12 percent per year. Interest on an 26 27 overdue payment for a claim for an overpayment begins to accrue when the claim should have been paid, denied, or 28 29 contested. 30 (b) A claim for overpayment shall not be permitted 31 beyond 30 months after the health insurer's payment of a 123 File original & 9 copies 03/19/02 hmo0011 06:07 pm 00362-0100-564939

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claim, except that claims for overpayment may be sought beyond 1 2 that time from providers convicted of fraud pursuant to s. 3 817.234. 4 (7) Payment of a claim is considered made on the date 5 the payment was mailed or electronically transferred. An 6 overdue payment of a claim bears simple interest of 12 percent 7 per year. Interest on an overdue payment for a claim or for any portion of a claim begins to accrue when the claim should 8 have been paid, denied, or contested. The interest is payable 9 10 with the payment of the claim. 11 (8) For all contracts entered into or renewed on or 12 after October 1, 2002, a health insurer's internal dispute resolution process related to a denied claim not under active 13 review by a mediator, arbitrator, or third-party dispute 14 15 entity must be finalized within 60 days after the receipt of the provider's request for review or appeal. 16 17 (9) A provider or any representative of a provider, 18 regardless of whether the provider is under contract with the health insurer, may not collect or attempt to collect money 19 from, maintain any action at law against, or report to a 20 credit agency an insured for payment of covered services for 21 which the health insurer contested or denied the provider's 22 claim. This prohibition applies during the pendency of any 23 24 claim for payment made by the provider to the health insurer for payment of the services or internal dispute resolution 25 process to determine whether the health insurer is liable for 26 27 the services. For a claim, this pendency applies from the date the claim or a portion of the claim is denied to the date 28 of the completion of the health insurer's internal dispute 29 30 resolution process, not to exceed 60 days. The provisions of this section may not be waived, 31 (10)124

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voided, or nullified by contract. 1 2 (11) A health insurer may not retroactively deny a claim because of insured ineligibility more than 1 year after 3 4 the date of payment of the claim. 5 (12) A health insurer shall pay a contracted primary 6 care or admitting physician, pursuant to such physician's 7 contract, for providing inpatient services in a contracted hospital to an insured if such services are determined by the 8 health insurer to be medically necessary and covered services 9 10 under the health insurer's contract with the contract holder. (13) Upon written notification by an insured, an 11 12 insurer shall investigate any claim of improper billing by a physician, hospital, or other health care provider. The 13 insurer shall determine if the insured was properly billed for 14 15 only those procedures and services that the insured actually received. If the insurer determines that the insured has been 16 17 improperly billed, the insurer shall notify the insured and 18 the provider of its findings and shall reduce the amount of payment to the provider by the amount determined to be 19 improperly billed. If a reduction is made due to such 20 notification by the insured, the insurer shall pay to the 21 insured 20 percent of the amount of the reduction up to \$500. 22 (14) A permissible error ratio of 5 percent is 23 24 established for insurer's claims payment violations of s. 627.6131(4)(a), (b), (c), and (e) and (5)(a), (b), (c), and 25 (e). If the error ratio of a particular insurer does not 26 27 exceed the permissible error ratio of 5 percent for an audit period, no fine shall be assessed for the noted claims 28 violations for the audit period. The error ratio shall be 29 30 determined by dividing the number of claims with violations found on a statistically valid sample of claims for the audit 31 125 File original & 9 copies 03/19/02

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period by the total number of claims in the sample. If the 1 2 error ratio exceeds the permissible error ratio of 5 percent, 3 a fine may be assessed according to s. 624.4211 for those 4 claims payment violations which exceed the error ratio. Notwithstanding the provisions of this section, the department 5 6 may fine a health insurer for claims payment violations of s. 7 627.6131(4)(e) and (5)(e) which create an uncontestable obligation to pay the claim. The department shall not fine 8 insurers for violations which the department determines were 9 10 due to circumstances beyond the insurer's control. (15) This section is applicable only to a major 11 12 medical expense health insurance policy as defined in s. 627.643(2)(e) offered by a group or an individual health 13 insurer licensed pursuant to chapter 624, including a 14 15 preferred provider policy under s. 627.6471 and an exclusive provider organization under s. 627.6472 or a group or 16 17 individual insurance contract that only provides direct 18 payments to dentists for enumerated dental services. 19 (16) Notwithstanding s. 627.6131(4)(b), where an electronic pharmacy claim is submitted to a pharmacy benefits 20 manager acting on behalf of a health insurer the pharmacy 21 benefits manager shall, within 30 days of receipt of the 22 claim, pay the claim or notify a provider or designee if a 23 24 claim is denied or contested. Notice of the insurer's action on the claim and payment of the claim is considered to be made 25 on the date the notice or payment was mailed or electronically 26 27 transferred. (17) Notwithstanding s. 627.6131(5)(a), effective 28 29 November 1, 2003, where a nonelectronic pharmacy claim is submitted to a pharmacy benefits manager acting on behalf of a 30 health insurer the pharmacy benefits manager shall provide 31 126 File original & 9 copies 03/19/02 hmo0011 06:07 pm 00362-0100-564939

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acknowledgment of receipt of the claim within 30 days after 1 2 receipt of the claim to the provider or provide a provider within 30 days after receipt with electronic access to the 3 4 status of a submitted claim. 5 Section 114. Section 627.6135, Florida Statutes, is 6 created to read: 7 627.6135 Treatment authorization; payment of claims.--8 (1) For purposes of this section, "authorization" consists of any requirement of a provider to obtain prior 9 10 approval or to provide documentation relating to the necessity 11 of a covered medical treatment or service as a condition for 12 reimbursement for the treatment or service prior to the 13 treatment or service. Each authorization request from a provider must be assigned an identification number by the 14 health insurer. 15 16 (2) Upon receipt of a request from a provider for 17 authorization, the health insurer shall make a determination 18 within a reasonable time appropriate to medical circumstance indicating whether the treatment or services are authorized. 19 For urgent care requests for which the standard timeframe for 20 the health insurer to make a determination would seriously 21 jeopardize the life or health of an insured or would 22 jeopardize the insured's ability to regain maximum function, a 23 24 health insurer must notify the provider as to its 25 determination as soon as possible taking into account medical exigencies. 26 27 (3) Each response to an authorization request must be assigned an identification number. Each authorization provided 28 29 by a health insurer must include the date of request of 30 authorization, a timeframe of the authorization, length of stay if applicable, identification number of the 31 127

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authorization, place of service, and type of service. 1 2 (4) A claim for treatment may not be denied if a 3 provider follows the health insurer's authorization procedures 4 and receives authorization for a covered service for an eligible insured unless the provider provided information to 5 6 the health insurer with the intention to misinform the health 7 insurer. (5) A health insurer's requirements for authorization 8 for medical treatment or services and 30-day advance notice of 9 10 material change in such requirements must be provided to all contracted providers and upon request to all noncontracted 11 12 providers. A health insurer that makes such requirements and 13 advance notices accessible to providers and insureds electronically shall be deemed to be in compliance with this 14 subsection. 15 Section 115. Paragraph (a) of subsection (2) of 16 17 section 627.6425, Florida Statutes, is amended to read: 627.6425 Renewability of individual coverage.--18 (2) An insurer may nonrenew or discontinue health 19 insurance coverage of an individual in the individual market 20 based only on one or more of the following: 21 22 (a) The individual has failed to pay premiums, or contributions, or a required copayment payable to the insurer 23 24 in accordance with the terms of the health insurance coverage 25 or the insurer has not received timely premium payments. When the copayment is payable to the insurer and exceeds \$300 the 26 27 insurer shall allow the insured up to ninety days from the date of the procedure to pay the required copayment. The 28 insurer shall print in 10 point type on the Declaration of 29 30 Benefits page notification that the insured could be terminated for failure to make any required copayment to the 31 128 File original & 9 copies 03/19/02 hmo0011 06:07 pm

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insurer. 1 2 Section 116. Subsection (4) of section 627.651, 3 Florida Statutes, is amended to read: 4 627.651 Group contracts and plans of self-insurance 5 must meet group requirements .--6 (4) This section does not apply to any plan which is 7 established or maintained by an individual employer in 8 accordance with the Employee Retirement Income Security Act of 9 1974, Pub. L. No. 93-406, or to a multiple-employer welfare 10 arrangement as defined in s. 624.437(1), except that a 11 multiple-employer welfare arrangement shall comply with ss. 12 627.419, 627.657, 627.6575, 627.6578, 627.6579, 627.6612, 627.66121, 627.66122, 627.6615, 627.6616, and 627.662(8)<del>(6)</del>. 13 This subsection does not allow an authorized insurer to issue 14 15 a group health insurance policy or certificate which does not 16 comply with this part. 17 Section 117. Section 627.662, Florida Statutes, is 18 amended to read: 627.662 Other provisions applicable. -- The following 19 20 provisions apply to group health insurance, blanket health insurance, and franchise health insurance: 21 (1) Section 627.569, relating to use of dividends, 22 refunds, rate reductions, commissions, and service fees. 23 24 (2) Section 627.602(1)(f) and (2), relating to 25 identification numbers and statement of deductible provisions. Section 627.635, relating to excess insurance. 26 (3) 27 Section 627.638, relating to direct payment for (4) hospital or medical services. 28 Section 627.640, relating to filing and 29 (5) 30 classification of rates. (6) Section 627.613, relating to timely payment of 31 129 File original & 9 copies 03/19/02 hmo0011 06:07 pm 00362-0100-564939

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claims, or s. 627.6131, relating to payment of claims. 1 (7) Section 627.6135, relating to treatment 2 3 authorizations and payment of claims. 4 (8) (6) Section 627.645(1), relating to denial of 5 claims. (9) (7) Section 627.613, relating to time of payment of 6 7 claims. 8 (10)(8) Section 627.6471, relating to preferred 9 provider organizations. 10 (11)(9) Section 627.6472, relating to exclusive 11 provider organizations. 12 (12)(10) Section 627.6473, relating to combined 13 preferred provider and exclusive provider policies. 14 (13)(11) Section 627.6474, relating to provider 15 contracts. 16 Section 118. Subsection (2) of section 627.638, 17 Florida Statutes, is amended to read: 18 627.638 Direct payment for hospital, medical 19 services.--(2) Whenever, in any health insurance claim form, an 20 insured specifically authorizes payment of benefits directly 21 22 to any recognized hospital or physician, the insurer shall 23 make such payment to the designated provider of such services, 24 unless otherwise provided in the insurance contract. However, 25 if: The benefit is determined to be covered under the 26 (a) 27 terms of the policy; (b) The claim is limited to treatment of mental health 28 29 or substance abuse, including drug and alcohol abuse; and 30 The insured authorizes the insurer, in writing, as (C) part of the claim to make direct payment of benefits to a 31 130 File original & 9 copies 03/19/02 hmo0011 06:07 pm 00362-0100-564939

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recognized hospital, physician, or other licensed provider, 1 2 3 payments shall be made directly to the recognized hospital, 4 physician, or other licensed provider, notwithstanding any 5 contrary provisions in the insurance contract. Section 119. Paragraph (e) of subsection (1) of б 7 section 641.185, Florida Statutes, is amended to read: 8 641.185 Health maintenance organization subscriber 9 protections.--10 (1) With respect to the provisions of this part and 11 part III, the principles expressed in the following statements 12 shall serve as standards to be followed by the Department of 13 Insurance and the Agency for Health Care Administration in exercising their powers and duties, in exercising 14 15 administrative discretion, in administrative interpretations 16 of the law, in enforcing its provisions, and in adopting 17 rules: (e) A health maintenance organization subscriber 18 should receive timely, concise information regarding the 19 20 health maintenance organization's reimbursement to providers and services pursuant to ss. 641.31 and 641.31015 and should 21 22 receive prompt payment from the organization pursuant to s. 23 641.3155. 24 Section 120. Subsection (4) is added to section 25 641.234, Florida Statutes, to read: 641.234 Administrative, provider, and management 26 27 contracts.--(4)(a) If a health maintenance organization, through a 28 29 health care risk contract, transfers to any entity the 30 obligations to pay any provider for any claims arising from services provided to or for the benefit of any subscriber of 31 131 File original & 9 copies 03/19/02 hmo0011 06:07 pm 00362-0100-564939

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the organization, the health maintenance organization shall 1 2 remain responsible for any violations of ss. 641,3155, 3 641.3156, and 641.51(4). The provisions of ss. 4 624.418-624.4211 and 641.52 shall apply to any such 5 violations. (b) As used in this subsection: б 7 The term "health care risk contract" means a 1. 8 contract under which an entity receives compensation in exchange for providing to the health maintenance organization 9 10 a provider network or other services, which may include 11 administrative services. 12 The term "entity" means a person licensed as an 2. 13 administrator under s. 626.88 and does not include any provider or group practice, as defined in s. 456.053, 14 15 providing services under the scope of the license of the provider or the members of the group practice. 16 17 Section 121. Subsection (1) of section 641.30, Florida Statutes, is amended to read: 18 641.30 Construction and relationship to other laws.--19 20 (1) Every health maintenance organization shall accept 21 the standard health claim form prescribed pursuant to s. 22 641.3155 <del>627.647</del>. Section 122. Subsection (4) of section 641.3154, 23 24 Florida Statutes, is amended to read: 25 641.3154 Organization liability; provider billing prohibited.--26 27 (4) A provider or any representative of a provider, regardless of whether the provider is under contract with the 28 29 health maintenance organization, may not collect or attempt to 30 collect money from, maintain any action at law against, or report to a credit agency a subscriber of an organization for 31 132 File original & 9 copies 03/19/02 hmo0011 06:07 pm 00362-0100-564939

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payment of services for which the organization is liable, if 1 2 the provider in good faith knows or should know that the 3 organization is liable. This prohibition applies during the 4 pendency of any claim for payment made by the provider to the organization for payment of the services and any legal 5 proceedings or dispute resolution process to determine whether б 7 the organization is liable for the services if the provider is 8 informed that such proceedings are taking place. It is 9 presumed that a provider does not know and should not know 10 that an organization is liable unless: 11 (a) The provider is informed by the organization that 12 it accepts liability; (b) A court of competent jurisdiction determines that 13 the organization is liable; or 14 15 (c) The department or agency makes a final 16 determination that the organization is required to pay for 17 such services subsequent to a recommendation made by the 18 Statewide Provider and Subscriber Assistance Panel pursuant to s. 408.7056; or 19 20 (d) The agency issues a final order that the organization is required to pay for such services subsequent 21 22 to a recommendation made by a resolution organization pursuant 23 to s. 408.7057. 24 Section 123. Section 641.3155, Florida Statutes, is amended to read: 25 26 (Substantial rewording of section. See 27 s. 641.3155, F.S., for present text.) 641.3155 Prompt payment of claims.--28 29 (1) As used in this section, the term "claim" for a 30 noninstitutional provider means a paper or electronic billing instrument submitted to the health maintenance organization's 31 133 File original & 9 copies 03/19/02 hmo0011 06:07 pm 00362-0100-564939

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designated location that consists of the HCFA 1500 data set, 1 2 or its successor, that has all mandatory entries for a 3 physician licensed under chapter 458, chapter 459, chapter 4 460, chapter 461, chapter 463, or chapter 490 or any appropriate billing instrument that has all mandatory entries 5 6 for any other noninstitutional provider. For institutional 7 providers, "claim" means a paper or electronic billing instrument submitted to the health maintenance organization's 8 designated location that consists of the UB-92 data set or its 9 10 successor that has all mandatory entries. 11 (2) All claims for payment, whether electronic or 12 nonelectronic: (a) Are considered received on the date the claim is 13 14 received by the organization at its designated claims receipt 15 location. 16 (b) Must be mailed or electronically transferred to an 17 organization within 9 months after completion of the service 18 and the provider is furnished with the correct name and address of the patient's health insurer. 19 (c) Must not duplicate a claim previously submitted 20 unless it is determined that the original claim was not 21 22 received or is otherwise lost. (3) For all electronically submitted claims, a health 23 24 maintenance organization shall: Within 24 hours after the beginning of the next 25 (a) business day after receipt of the claim, provide electronic 26 27 acknowledgment of the receipt of the claim to the electronic source submitting the claim. 28 29 (b) Within 20 days after receipt of the claim, pay the claim or notify a provider or designee if a claim is denied or 30 contested. Notice of the organization's action on the claim 31 134 File original & 9 copies 03/19/02 hmo0011 06:07 pm 00362-0100-564939

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and payment of the claim is considered to be made on the date 1 2 the notice or payment was mailed or electronically 3 transferred. 4 (c)1. Notification of the health maintenance 5 organization's determination of a contested claim must be 6 accompanied by an itemized list of additional information or 7 documents the insurer can reasonably determine are necessary 8 to process the claim. 9 2. A provider must submit the additional information 10 or documentation, as specified on the itemized list, within 35 11 days after receipt of the notification. Failure of a provider 12 to submit by mail or electronically the additional information 13 or documentation requested within 35 days after receipt of the notification may result in denial of the claim. 14 15 3. A health maintenance organization may not make more 16 than one request for documents under this paragraph in 17 connection with a claim, unless the provider fails to submit 18 all of the requested documents to process the claim or if documents submitted by the provider raise new additional 19 issues not included in the original written itemization, in 20 which case the health maintenance organization may provide the 21 22 provider with one additional opportunity to submit the additional documents needed to process the claim. In no case 23 24 may the health maintenance organization request duplicate 25 documents. (d) For purposes of this subsection, electronic means 26 27 of transmission of claims, notices, documents, forms, and payment shall be used to the greatest extent possible by the 28 29 health maintenance organization and the provider. 30 (e) A claim must be paid or denied within 90 days after receipt of the claim. Failure to pay or deny a claim 31 135 File original & 9 copies 03/19/02 hmo0011 06:07 pm 00362-0100-564939

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within 120 days after receipt of the claim creates an 1 2 uncontestable obligation to pay the claim. 3 For all nonelectronically submitted claims, a (4) 4 health maintenance organization shall: 5 (a) Effective November 1, 2003, provide 6 acknowledgement of receipt of the claim within 15 days after 7 receipt of the claim to the provider or designee or provide a provider or designee within 15 days after receipt with 8 electronic access to the status of a submitted claim. 9 10 (b) Within 40 days after receipt of the claim, pay the 11 claim or notify a provider or designee if a claim is denied or 12 contested. Notice of the health maintenance organization's action on the claim and payment of the claim is considered to 13 be made on the date the notice or payment was mailed or 14 15 electronically transferred. (c)1. Notification of the health maintenance 16 17 organization's determination of a contested claim must be 18 accompanied by an itemized list of additional information or documents the organization can reasonably determine are 19 20 necessary to process the claim. 2. A provider must submit the additional information 21 or documentation, as specified on the itemized list, within 35 22 days after receipt of the notification. Failure of a provider 23 to submit by mail or electronically the additional information 24 or documentation requested within 35 days after receipt of the 25 notification may result in denial of the claim. 26 27 3. A health maintenance organization may not make more than one request for documents under this paragraph in 28 connection with a claim unless the provider fails to submit 29 30 all of the requested documents to process the claim or if documents submitted by the provider raise new additional 31 136 File original & 9 copies 03/19/02 hmo0011 06:07 pm 00362-0100-564939

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issues not included in the original written itemization, in 1 2 which case the health maintenance organization may provide the 3 provider with one additional opportunity to submit the 4 additional documents needed to process the claim. In no case 5 may the health maintenance organization request duplicate 6 documents. 7 (d) For purposes of this subsection, electronic means of transmission of claims, notices, documents, forms, and 8 payments shall be used to the greatest extent possible by the 9 10 health maintenance organization and the provider. 11 (e) A claim must be paid or denied within 120 days 12 after receipt of the claim. Failure to pay or deny a claim within 140 days after receipt of the claim creates an 13 14 uncontestable obligation to pay the claim. 15 (5) If a health maintenance organization determines that it has made an overpayment to a provider for services 16 17 rendered to a subscriber, the health maintenance organization 18 must make a claim for such overpayment. A health maintenance organization that makes a claim for overpayment to a provider 19 under this section shall give the provider a written or 20 electronic statement specifying the basis for the retroactive 21 denial or payment adjustment. The health maintenance 22 organization must identify the claim or claims, or overpayment 23 24 claim portion thereof, for which a claim for overpayment is 25 submitted. (a) If an overpayment determination is the result of 26 27 retroactive review or audit of coverage decisions or payment levels not related to fraud, a health maintenance organization 28 shall adhere to the following procedures: 29 30 1. All claims for overpayment must be submitted to a provider within 30 months after the health maintenance 31 137 File original & 9 copies 03/19/02 hmo0011 06:07 pm 00362-0100-564939

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organization's payment of the claim. A provider must pay, 1 2 deny, or contest the health maintenance organization's claim for overpayment within 40 days after the receipt of the claim. 3 4 All contested claims for overpayment must be paid or denied within 120 days after receipt of the claim. Failure to pay or 5 6 deny overpayment and claim within 140 days after receipt 7 creates an uncontestable obligation to pay the claim. 2. A provider that denies or contests a health 8 maintenance organization's claim for overpayment or any 9 10 portion of a claim shall notify the organization, in writing, 11 within 35 days after the provider receives the claim that the 12 claim for overpayment is contested or denied. The notice that 13 the claim for overpayment is denied or contested must identify the contested portion of the claim and the specific reason for 14 15 contesting or denying the claim and, if contested, must include a request for additional information. If the 16 17 organization submits additional information, the organization 18 must, within 35 days after receipt of the request, mail or electronically transfer the information to the provider. The 19 provider shall pay or deny the claim for overpayment within 45 20 days after receipt of the information. The notice is 21 considered made on the date the notice is mailed or 22 electronically transferred by the provider. 23 24 3. Failure of a health maintenance organization to 25 respond to a provider's contestment of claim or request for additional information regarding the claim within 35 days 26 27 after receipt of such notice may result in denial of the claim. 28 29 The health maintenance organization may not reduce 4. 30 payment to the provider for other services unless the provider agrees to the reduction in writing or fails to respond to the 31 138 File original & 9 copies 03/19/02 hmo0011 06:07 pm 00362-0100-564939

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health maintenance organization's overpayment claim as 1 2 required by this paragraph. 3 Payment of an overpayment claim is considered made 5. 4 on the date the payment was mailed or electronically 5 transferred. An overdue payment of a claim bears simple 6 interest at the rate of 12 percent per year. Interest on an 7 overdue payment for a claim for an overpayment payment begins to accrue when the claim should have been paid, denied, or 8 9 contested. 10 (b) A claim for overpayment shall not be permitted beyond 30 months after the health maintenance organization's 11 12 payment of a claim, except that claims for overpayment may be 13 sought beyond that time from providers convicted of fraud pursuant to s. 817.234. 14 15 (6) Payment of a claim is considered made on the date the payment was mailed or electronically transferred. An 16 17 overdue payment of a claim bears simple interest of 12 percent 18 per year. Interest on an overdue payment for a claim or for any portion of a claim begins to accrue when the claim should 19 have been paid, denied, or contested. The interest is payable 20 with the payment of the claim. 21 22 (7)(a) For all contracts entered into or renewed on or after October 1, 2002, a health maintenance organization's 23 24 internal dispute resolution process related to a denied claim not under active review by a mediator, arbitrator, or 25 third-party dispute entity must be finalized within 60 days 26 27 after the receipt of the provider's request for review or 28 appeal. 29 (b) All claims to a health maintenance organization 30 begun after October 1, 2000, not under active review by a mediator, arbitrator, or third-party dispute entity, shall 31 139 File original & 9 copies 03/19/02 hmo0011 06:07 pm 00362-0100-564939

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1	result in a final decision on the claim by the health	
2	maintenance organization by January 2, 2003, for the purpose	
3	of the statewide provider and managed care organization claim	
4	dispute resolution program pursuant to s. 408.7057.	
5	(8) A provider or any representative of a provider,	
б	regardless of whether the provider is under contract with the	
7	health maintenance organization, may not collect or attempt to	
8	collect money from, maintain any action at law against, or	
9	report to a credit agency a subscriber for payment of covered	
10	services for which the health maintenance organization	
11	contested or denied the provider's claim. This prohibition	
12	applies during the pendency of any claim for payment made by	
13	the provider to the health maintenance organization for	
14	payment of the services or internal dispute resolution process	
15	to determine whether the health maintenance organization is	
16	liable for the services. For a claim, this pendency applies	
17	from the date the claim or a portion of the claim is denied to	
18	the date of the completion of the health maintenance	
19	organization's internal dispute resolution process, not to	
20	exceed 60 days.	
21	(9) The provisions of this section may not be waived,	
22	voided, or nullified by contract.	
23	(10) A health maintenance organization may not	
24	retroactively deny a claim because of subscriber ineligibility	
25	more than 1 year after the date of payment of the claim.	
26	(11) A health maintenance organization shall pay a	
27	contracted primary care or admitting physician, pursuant to	
28	such physician's contract, for providing inpatient services in	
29	a contracted hospital to a subscriber if such services are	
30	determined by the health maintenance organization to be	
31	medically necessary and covered services under the health	
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1	maintenance organization's contract with the contract holder.
2	(12) Upon written notification by a subscriber, a
3	health maintenance organization shall investigate any claim of
4	improper billing by a physician, hospital, or other health
5	care provider. The organization shall determine if the
б	subscriber was properly billed for only those procedures and
7	services that the subscriber actually received. If the
8	organization determines that the subscriber has been
9	improperly billed, the organization shall notify the
10	subscriber and the provider of its findings and shall reduce
11	the amount of payment to the provider by the amount determined
12	to be improperly billed. If a reduction is made due to such
13	notification by the insured, the insurer shall pay to the
14	insured 20 percent of the amount of the reduction up to $$500$ .
15	(13) A permissible error ratio of 5 percent is
16	established for health maintenance organizations' claims
17	payment violations of s. 641.3155(3)(a), (b), (c), and (e) and
18	(4)(a), (b), (c), and (e). If the error ratio of a particular
19	insurer does not exceed the permissible error ratio of 5
20	percent for an audit period, no fine shall be assessed for the
21	noted claims violations for the audit period. The error ratio
22	shall be determined by dividing the number of claims with
23	violations found on a statistically valid sample of claims for
24	the audit period by the total number of claims in the sample.
25	If the error ratio exceeds the permissible error ratio of 5
26	percent, a fine may be assessed according to s. 624.4211 for
27	those claims payment violations which exceed the error ratio.
28	Notwithstanding the provisions of this section, the department
29	may fine a health maintenance organization for claims payment
30	violations of s. $641.3155(3)(e)$ and $(4)(e)$ which create an
31	uncontestable obligation to pay the claim. The department
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shall not fine organizations for violations which the 1 2 department determines were due to circumstances beyond the 3 organization's control. 4 (14) This section shall apply to all claims or any 5 portion of a claim submitted by a health maintenance 6 organization subscriber under a health maintenance 7 organization subscriber contract to the organization for 8 payment. 9 (15) Notwithstanding s. 641.3155(3)(b), where an 10 electronic pharmacy claim is submitted to a pharmacy benefits 11 manager acting on behalf of a health maintenance organization 12 the pharmacy benefits manager shall, within 30 days of receipt of the claim, pay the claim or notify a provider or designee 13 if a claim is denied or contested. Notice of the 14 15 organization's action on the claim and payment of the claim is considered to be made on the date the notice or payment was 16 17 mailed or electronically transferred. 18 (16) Notwithstanding s. 641.3155(4)(a), effective November 1, 2003, where a nonelectronic pharmacy claim is 19 submitted to a pharmacy benefits manager acting on behalf of a 20 health maintenance organization the pharmacy benefits manager 21 shall provide acknowledgment of receipt of the claim within 30 22 days after receipt of the claim to the provider or provide a 23 24 provider within 30 days after receipt with electronic access 25 to the status of a submitted claim. 26 Section 124. Section 641.3156, Florida Statutes, is 27 amended to read: 641.3156 Treatment authorization; payment of claims.--28 29 (1) For purposes of this section, "authorization" 30 consists of any requirement of a provider to obtain prior 31 approval or to provide documentation relating to the necessity 142 File original & 9 copies 03/19/02 hmo0011 06:07 pm 00362-0100-564939

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of a covered medical treatment or service as a condition for 1 2 reimbursement for the treatment or service prior to the treatment or service. Each authorization request from a 3 4 provider must be assigned an identification number by the 5 health maintenance organization A health maintenance organization must pay any hospital-service or referral-service б 7 claim for treatment for an eligible subscriber which was 8 authorized by a provider empowered by contract with the health 9 maintenance organization to authorize or direct the patient's 10 utilization of health care services and which was also authorized in accordance with the health maintenance 11 12 organization's current and communicated procedures, unless the 13 provider provided information to the health maintenance 14 organization with the willful intention to misinform the 15 health maintenance organization. 16 (2) A claim for treatment may not be denied if a 17 provider follows the health maintenance organization's authorization procedures and receives authorization for a 18 covered service for an eligible subscriber, unless the 19 20 provider provided information to the health maintenance organization with the willful intention to misinform the 21 22 health maintenance organization. (3) Upon receipt of a request from a provider for 23 24 authorization, the health maintenance organization shall make a determination within a reasonable time appropriate to 25 medical circumstance indicating whether the treatment or 26 27 services are authorized. For urgent care requests for which the standard timeframe for the health maintenance organization 28 to make a determination would seriously jeopardize the life or 29 30 health of a subscriber or would jeopardize the subscriber's ability to regain maximum function, a health maintenance 31 143

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organization must notify the provider as to its determination 1 2 as soon as possible taking into account medical exigencies. 3 (4) Each response to an authorization request must be 4 assigned an identification number. Each authorization provided 5 by a health maintenance organization must include the date of request of authorization, timeframe of the authorization, 6 7 length of stay if applicable, identification number of the authorization, place of service, and type of service. 8 (5) A health maintenance organization's requirements 9 10 for authorization for medical treatment or services and 30-day 11 advance notice of material change in such requirements must be 12 provided to all contracted providers and upon request to all noncontracted providers. A health maintenance organization 13 that makes such requirements and advance notices accessible to 14 15 providers and subscribers electronically shall be deemed to be in compliance with this paragraph. 16 17 (6) (3) Emergency services are subject to the provisions of s. 641.513 and are not subject to the provisions 18 of this section. 19 20 Section 125. Except as otherwise provided herein, this act shall take effect July 1, 2002, except that Section 111 21 22 through Section 124 shall take effect October 1, 2002. 23 24 ======== TITLE AMENDMENT========== 25 And the title is amended as follows: 26 27 and insert: 28 29 An act relating to healthcare; transferring to 30 the Department of Health the powers, duties, functions, and assets that relate to the 31 144 File original & 9 copies 03/19/02 hmo0011 06:07 pm 00362-0100-564939

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1	consumer complaint services, investigations,
2	and prosecutorial services performed by the
3	Agency for Health Care Administration under
4	contract with the department; transferring
5	full-time equivalent positions and the
6	practitioner regulation component from the
7	agency to the department; amending s. 20.43,
8	F.S.; deleting the provision authorizing the
9	department to enter into such contract with the
10	agency, to conform; updating a reference to
11	provide the name of a regulatory board under
12	the Division of Medical Quality Assurance;
13	requiring the Office of Legislative Services to
14	contract for an outsourcing feasibility study
15	relating to the regulatory responsibilities of
16	the Board of Dentistry; providing an
17	appropriation; requiring a report to the
18	Governor and Legislature; requiring the
19	Department of Health to contract for the
20	implementation of the electronic continuing
21	education tracking system and requiring said
22	system to be compatible and integrated with the
23	department's licensure and renewal system;
24	amending s. 456.057, F.S.; authorizing
25	specified persons to release certain medical
26	records to a custodian upon board order;
27	exempting such persons from liability for the
28	release of such records; amending s. 456.072,
29	F.S.; providing additional penalties to be
30	imposed on certain health care practitioners
31	relating to notice to patients concerning
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1	availability and access to medical records;
2	amending s. 456.076, F.S.; providing additional
3	conditions for impaired practitioners to enroll
4	in a treatment program as an alternative to
5	discipline; amending s. 456.0375, F.S.;
6	revising the definition of "clinic" to exempt
7	public college and university clinics from
8	medical clinic registration, to restrict the
9	exemption for massage establishments, and to
10	clarify when a health care practitioner may
11	supervise another health care practitioner;
12	amending s. 456.072, F.S.; revising grounds for
13	disciplinary action relating to performing
14	health care services improperly and to leaving
15	foreign bodies in patients; amending s. 631.57,
16	F.S.; exempting medical malpractice insurance
17	premiums from an assessment; amending s.
18	395.002, F.S.; defining "medically unnecessary
19	procedure"; amending s. 394.4787, F.S.;
20	conforming a cross reference; amending s.
21	395.0161, F.S.; providing rulemaking authority
22	relating to inspections and investigations of
23	facilities; amending s. 395.0197, F.S.;
24	revising requirements for internal risk
25	management programs; amending s. 465.019, F.S.;
26	revising the definition of "class II
27	institutional pharmacies" to allow dispensing
28	and consulting services to hospice patients
29	under certain circumstances; amending s.
30	499.007, F.S.; deleting requirement for
31	labeling of name and place of business of the
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Amendment No. \_\_\_\_ (for drafter's use only)

1	manufacturer; providing legislative findings
2	relating to responsiveness to emergencies and
3	disasters; amending s. 381.0011, F.S.; revising
4	duties of the Department of Health; authorizing
5	the State Health Officer to take specified
6	emergency actions to protect the public health;
7	amending s. 381.00315, F.S.; defining the terms
8	"public health advisory" and "public health
9	emergency"; specifying the terms under which a
10	public health emergency is declared; providing
11	for consultation for, and notice and duration
12	of, a declaration of a public health emergency;
13	amending s. 381.0034, F.S.; providing a
14	requirement for instruction of certain health
15	care licensees on conditions caused by nuclear,
16	biological, and chemical terrorism, as a
17	condition of initial licensure, and, in lieu of
18	the requirement for instruction on HIV and
19	AIDS, as a condition of relicensure; amending
20	s. 381.0035, F.S.; providing a requirement for
21	instruction of employees at certain health care
22	facilities on conditions caused by nuclear,
23	biological, and chemical terrorism, upon
24	initial employment, and, in lieu of the
25	requirement of instruction on HIV and AIDS, as
26	biennial continuing education; providing an
27	exception; creating s. 381.0421, F.S.;
28	requiring postsecondary education institutions
29	to provide information on meningococcal
30	meningitis and hepatitis B; requiring
31	individuals residing in on-campus housing to
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Amendment No. \_\_\_\_ (for drafter's use only)

1	document vaccinations against meningococcal
2	meningitis and hepatitis B or sign a waiver;
3	amending ss. 395.1027 and 401.245, F.S.;
4	correcting cross references; amending s.
5	401.23, F.S.; revising definitions of "advanced
6	life support" and "basic life support" and
7	defining "emergency medical condition";
8	amending s. 401.252, F.S.; authorizing
9	physician assistants to conduct interfacility
10	transfers in a permitted ambulance under
11	certain circumstances; amending s. 401.27,
12	F.S.; providing that the course on conditions
13	caused by nuclear, biological, and chemical
14	terrorism shall count toward the total required
15	hours for biennial recertification of emergency
16	medical technicians and paramedics; amending s.
17	456.033, F.S.; providing a requirement for
18	instruction of certain health care
19	practitioners on conditions caused by nuclear,
20	biological, and chemical terrorism, as a
21	condition of initial licensure, and, in lieu of
22	the requirement for instruction on HIV and
23	AIDS, as part of biennial relicensure; amending
24	s. 381.003, F.S; requiring the Department of
25	Health to adopt certain standards applicable to
26	all public-sector employers; requiring the
27	compilation and maintenance of certain
28	information by the department for use by
29	employers; creating s. 456.0345, F.S.;
30	providing continuing education credits to
31	health care practitioners for certain life
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Amendment No. \_\_\_\_ (for drafter's use only)

1	<pre>support training; amending s. 456.072, F.S.;</pre>
2	conforming provisions relating to grounds for
3	disciplinary actions to changes in health care
4	practitioners' course requirements; amending s.
5	456.38, F.S.; revising provisions relating to
6	the health care practitioner registry for
7	disasters and emergencies; prohibiting certain
8	termination of or discrimination against a
9	practitioner providing disaster medical
10	assistance; amending ss. 458.319 and 459.008,
11	F.S.; conforming provisions relating to
12	exceptions to continuing education requirements
13	for physicians and osteopathic physicians;
14	amending ss. 401.2715, 633.35, and 943.135,
15	F.S.; authorizing certain substitution of
16	terrorism response training for other training
17	required for recertification of emergency
18	medical technicians and paramedics,
19	certification of firefighters, and continued
20	employment or appointment of law enforcement
21	officers, correctional officers, and
22	correctional probation officers; authorizing
23	rulemaking; amending s. 765.512, F.S., relating
24	to anatomical gifts; prohibiting modification
25	of a donor's intent; providing that a donor
26	document is legally binding; authorizing
27	specified persons to furnish donors' medical
28	records upon request; amending s. 765.516,
29	F.S.; revising procedures by which the terms of
30	an anatomical gift may be amended or the gift
31	may be revoked; amending s. 456.073, F.S.;
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Amendment No. \_\_\_\_ (for drafter's use only)

1	1 revising procedures and timeframes for f	ormal
2	2 hearings of health care practitioner	
3	disciplinary cases; requiring a joint au	dit of
4	4 hearings and their billing formulas and	a
5	5 report to the Legislature; amending s. 4	56.076,
б	5 F.S.; requiring each impaired practition	er to
7	7 pay a portion of the cost of the consult	ant and
8	8 impaired practitioner program and the fu	ll cost
9	9 of the required treatment program or pla	n;
10	providing certain exceptions; repealing	s.
11	456.047, F.S., to terminate the standard	ized
12	2 credentialing program for health care	
13	3 practitioners; prohibiting the refund of	moneys
14	4 collected through the credentialing prog	ram;
15	amending ss. 456.039, 456.0391, 456.072,	and
16	456.077, F.S.; removing references, to c	onform;
17	amending s. 458.309, F.S.; requiring	
18	accreditation of physician offices in wh	ich
19	surgery is performed; amending s. 459.00	5,
20	F.S.; requiring accreditation of osteopa	thic
21	1 physician offices in which surgery is	
22	2 performed; amending s. 456.004, F.S., re	lating
23	to powers and duties of the department;	
24	4 requiring performance measures for certa	in
25	5 entities; providing procedures for consi	dering
26	6 board requests to privatize regulatory	
27	functions; amending s. 456.009, F.S.; re	quiring
28	8 performance measures for certain legal a	nd
29	9 investigative services and annual review	of
30	such services to determine whether such	
31	performance measures are being met; amen	ding s.
	150	

Amendment No. \_\_\_\_ (for drafter's use only)

i	
1	456.011, F.S.; requiring regulatory board
2	committee meetings, including probable cause
3	panels, to be held electronically unless
4	certain conditions are met; providing for
5	determination of location of in-person
6	meetings; amending s. 456.026, F.S.; requiring
7	inclusion of performance measures for certain
8	entities in the department's annual report to
9	the Legislature; creating s. 458.3093, F.S.;
10	requiring submission of credentials for initial
11	physician licensure to a national licensure
12	verification service; requiring verification of
13	such credentials by that service or an
14	equivalent program; creating s. 459.0053, F.S.;
15	requiring submission of credentials for initial
16	osteopathic physician licensure to a national
17	licensure verification service; requiring
18	verification of such credentials by that
19	service, a specified association, or an
20	equivalent program; amending ss. 458.331,
21	459.015, and 627.912, F.S.; raising the
22	malpractice closed claims reporting requirement
23	amount; amending s. 456.073, F.S.; requiring
24	health care practitioner licensees to pay
25	certain costs of investigation and prosecution
26	under certain circumstances; requiring cases in
27	which no probable cause has been found to be
28	closed within a specified period of time;
29	requiring a study of the field office structure
30	and organization of the Agency for Health Care
31	Administration and a report to the Legislature;
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Amendment No. \_\_\_\_ (for drafter's use only)

1	amending s. 456.025, F.S.; eliminating certain
2	restrictions on the setting of licensure
3	renewal fees for health care practitioners;
4	creating s. 456.0165, F.S.; restricting the
5	costs that may be charged by educational
6	institutions hosting health care practitioner
7	licensure examinations; requiring health care
8	practitioner licensure and licensure renewal
9	fees to be set at graduated levels of the
10	statutory fee cap or actual regulatory costs,
11	whichever is less; amending s. 468.302, F.S.;
12	authorizing certified nuclear medicine
13	technologists to administer X radiation from
14	certain devices under certain circumstances;
15	exempting certain persons from radiologic
16	technologist certification and providing
17	certain training requirements for such
18	exemption; amending s. 468.352, F.S.; revising
19	and providing definitions applicable to the
20	regulation of respiratory therapy; amending s.
21	468.355, F.S.; revising provisions relating to
22	respiratory therapy licensure and testing
23	requirements; amending s. 468.368, F.S.;
24	revising exemptions from respiratory therapy
25	licensure requirements; repealing s. 468.356,
26	F.S., relating to the approval of educational
27	programs; repealing s. 468.357, F.S., relating
28	to licensure by examination; amending s.
29	468.80, F.S.; expanding a definition; requiring
30	applications for health care practitioner
31	licensure and licensure renewal to be submitted
	152

Amendment No. \_\_\_\_ (for drafter's use only)

i	
1	electronically beginning July 1, 2003, with
2	certain exceptions; providing for transition to
3	such electronic licensure; annually adjusting
4	by 2.5 percent the statutory fee caps
5	applicable to regulation of health care
6	practitioners; renumbering ss. 381.0602,
7	381.6021, 381.6022, 381.6023, 381.6024, and
8	381.6026, F.S., and renumbering and amending
9	ss. 381.60225 and 381.6025, F.S., to move
10	provisions relating to organ and tissue
11	procurement, donation, and transplantation to
12	part V, ch. 765, F.S., relating to anatomical
13	gifts; revising cross references, to conform;
14	amending ss. 395.2050, 409.815, 765.5216, and
15	765.522, F.S.; revising cross references, to
16	conform; providing a short title and providing
17	coverage for certain organ transplant services;
18	amending s. 409.915, F.S.; exempting counties
19	from contributions for such services; amending
20	s. 456.074, F.S.; providing for an emergency
21	order suspending the license of any health care
22	practitioner who has defaulted on a student
23	loan issued or guaranteed by the state or the
24	Federal Government; amending s. 456.072, F.S.,
25	and reenacting subsection (2), relating to
26	disciplinary actions; clarifying the ground for
27	disciplinary action for failing to perform a
28	statutory or legal obligation to include
29	failing to repay a student loan issued or
30	guaranteed by the state or the Federal
31	Government in accordance with the terms of the
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Amendment No. \_\_\_\_ (for drafter's use only)

1	loan and for failing to comply with service
2	scholarship obligations; providing penalties;
3	directing the Department of Health to obtain
4	certain information from the United States
5	Department of Health and Human Services on a
6	monthly basis and to include certain
7	information in its annual report to the
8	Legislature; reenacting ss. 456.026 and
9	456.073, F.S., relating to the annual report
10	and disciplinary proceedings, respectively, to
11	conform; providing applicability; amending s.
12	400.925, F.S.; eliminating the regulation of
13	certain home medical equipment by the Agency
14	for Health Care Administration; amending s.
15	765.104, F.S.; authorizing a patient whose
16	legal disability is removed to amend or revoke
17	the recognition of a medical proxy and any
18	uncompleted decision made by that proxy;
19	specifying when the amendment or revocation
20	takes effect; amending s. 765.401, F.S.;
21	providing for health care decisions for persons
22	having a developmental disability; amending s.
23	457.1085, F.S.; removing obsolete dates
24	relating to adoption of rules relating to
25	infection control; amending s. 457.109, F.S.;
26	prohibiting the use of certain titles relating
27	to the practice of acupuncture unless properly
28	licensed and certified; providing penalties;
29	amending s. 457.116, F.S.; increasing the
30	penalties applicable to prohibited acts
31	relating to the practice of acupuncture;
	154

Amendment No. \_\_\_\_ (for drafter's use only)

1	amending s. 395.002, F.S., to provide a
2	definition of "surgical first assistant;"
3	amending s. 395.0197, F.S., to allow an
4	operating surgeon to choose the surgical first
5	assistant under certain conditions; amending s.
6	768.13, F.S.; providing immunity from civil
7	damages under the Good Samaritan Act for
8	actions taken in response to situations during
9	a declared public health emergency; revising
10	the circumstances under which immunity from
11	civil damages is extended to actions taken by
12	persons licensed to practice medicine; amending
13	s. 381.0066, F.S.; authorizing the continuation
14	of permit fees for system construction permits
15	for onsite sewage treatment and disposal
16	systems; creating part IV of chapter 489, F.S.,
17	relating to portable restroom contracting;
18	providing definitions; requiring registration
19	and providing requirements therefor, including
20	an examination; providing for administration;
21	providing rulemaking authority; providing for
22	renewal of registration, including continuing
23	education; providing for certification of
24	partnerships and corporations; providing
25	grounds for suspension or revocation of
26	registration; providing fees; providing
27	penalties and prohibitions; amending s.
28	491.0057, F.S.; revising requirements relating
29	to dual licensure as a marriage and family
30	therapist; amending s. 627.638, F.S., to
31	require direct payment of benefits for hospital
	155
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Amendment No. \_\_\_\_ (for drafter's use only)

1	or medical services under certain
2	circumstances; amending s. 766.101, F.S.;
3	expanding the definition of the term "medical
4	review committee" for purposes of immunity from
5	liability; amending s. 627.357, F.S., relating
6	to medical malpractice insurance; providing
7	requirements to apply to form a self-insurance
8	fund; amending s. 631.54, F.S.; amending
9	definition of member insurer; requiring the
10	Agency for Health Care Administration to
11	conduct a study of health care services
12	provided to medically fragile or
13	medical-technology-dependent children;
14	requiring the Agency for Health Care
15	Administration to conduct a pilot program for a
16	subacute pediatric transitional care center;
17	requiring background screening of center
18	personnel; requiring the agency to amend the
19	Medicaid state plan and seek federal waivers as
20	necessary; requiring the center to have an
21	advisory board; providing for membership on the
22	advisory board; providing requirements for the
23	admission, transfer, and discharge of a child
24	to the center; requiring the agency to submit
25	certain reports to the Legislature; amending s.
26	393.064, F.S.; changing contract authority
27	between the Department of Children and Families
28	and the Department of Health; amending s.
29	408.7057, F.S.; redesignating a program title;
30	revising definitions; including preferred
31	provider organizations and health insurers in
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Amendment No. \_\_\_\_ (for drafter's use only)

1	the claim dispute resolution program;							
2	specifying timeframes for submission of							
3	3 supporting documentation necessary for dispute							
4	resolution; providing consequences for failure							
5	to comply; providing additional							
6	responsibilities for the agency relating to							
7	patterns of claim disputes; providing							
8	timeframes for review by the resolution							
9	organization; directing the agency to notify							
10	appropriate licensure and certification							
11	entities as part of violation of final orders;							
12	amending s. 626.88, F.S.; redefining the term							
13	"administrator," with respect to regulation of							
14	insurance administrators; creating s. 627.6131,							
15	F.S.; specifying payment of claims provisions							
16	applicable to certain health insurers;							
17	providing a definition; providing requirements							
18	and procedures for paying, denying, or							
19	contesting claims; providing criteria and							
20	limitations; requiring payment within specified							
21	periods; specifying rate of interest charged on							
22	overdue payments; providing for electronic and							
23	nonelectronic transmission of claims; providing							
24	procedures for overpayment recovery; specifying							
25	timeframes for adjudication of claims,							
26	internally and externally; prohibiting action							
27	to collect payment from an insured under							
28	certain circumstances; providing applicability;							
29	prohibiting contractual modification of							
30	provisions of law; specifying circumstances for							
31	retroactive claim denial; specifying claim							
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Amendment No. \_\_\_\_ (for drafter's use only)

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1	payment requirements; providing for billing							
2	review procedures; specifying claim content							
3	requirements; establishing a permissible error							
4	4 ratio, specifying its applicability, and							
5	5 providing for fines; providing specified							
6	exceptions from notice and acknowledgment							
7	requirements for pharmacy benefit manager							
8	claims; creating s. 627.6135, F.S., relating to							
9	treatment authorization; providing a							
10	definition; specifying circumstances for							
11	authorization timeframes; specifying content							
12	for response to authorization requests;							
13	providing for an obligation for payment, with							
14	exception; providing authorization procedure							
15	notice requirements; amending s. 627.6425,							
16	F.S., relating to renewability of individual							
17	coverage; providing for circumstances relating							
18	to nonrenewal or discontinuance of coverage;							
19	amending s. 627.651, F.S.; correcting a cross							
20	reference, to conform; amending s. 627.662,							
21	F.S.; specifying application of certain							
22	additional provisions to group, blanket, and							
23	franchise health insurance; amending s.							
24	627.638, F.S.; revising requirements relating							
25	to direct payment of benefits to specified							
26	providers under certain circumstances; amending							
27	s. 641.185, F.S.; specifying that health							
28	maintenance organization subscribers should							
29	receive prompt payment from the organization;							
30	amending s. 641.234, F.S.; specifying							
31	responsibility of a health maintenance							
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Amendment No. \_\_\_\_ (for drafter's use only)

1	organization for certain violations under						
2	certain circumstances; amending s. 641.30,						
3	F.S.; conforming a cross reference; amending s.						
4	641.3154, F.S.; modifying the circumstances						
5	under which a provider knows that an						
6	organization is liable for service						
7	reimbursement; amending s. 641.3155, F.S.;						
8	8 revising payment of claims provisions						
9	9 applicable to certain health maintenance						
10	organizations; providing a definition;						
11	providing requirements and procedures for						
12	paying, denying, or contesting claims;						
13	providing criteria and limitations; requiring						
14	payment within specified periods; revising rate						
15	of interest charged on overdue payments;						
16	providing for electronic and nonelectronic						
17	transmission of claims; providing procedures						
18	for overpayment recovery; specifying timeframes						
19	for adjudication of claims, internally and						
20	externally; prohibiting action to collect						
21	payment from a subscriber under certain						
22	circumstances; prohibiting contractual						
23	modification of provisions of law; specifying						
24	circumstances for retroactive claim denial;						
25	specifying claim payment requirements;						
26	providing for billing review procedures;						
27	specifying claim content requirements;						
28	establishing a permissible error ratio,						
29	specifying its applicability, and providing for						
30	) fines; providing specified exceptions from						
31	notice and acknowledgment requirements for						
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Amendment No. \_\_\_\_ (for drafter's use only)

pharmacy benefit manager claims; amending s. 1 2 641.3156, F.S., relating to treatment 3 authorization; providing a definition; 4 specifying circumstances for authorization 5 timeframes; specifying content for response to authorization requests; providing for an б 7 obligation for payment, with exception; 8 providing authorization procedure notice requirements; providing effective dates. 9 10 WHEREAS, residents and visitors to Florida need access 11 to quality and affordable health care, and 12 WHEREAS, the delivery of and payment for health care 13 services provided to patients by health care practitioners in health care facilities is integrated in such a manner that a 14 15 change to one facet of health care almost always impacts another facet, and 16 17 WHEREAS, three state agencies play a role in overseeing 18 health care providers, health care services, and health care payors in Florida, and 19 20 WHEREAS, it is the role of the Department of Health to protect and improve the health of Florida's patients by 21 22 regulating most health care practitioners and some health care facilities and establishments, by preventing the occurrence 23 24 and progression of communicable diseases, and by regulating 25 certain environmental health issues, among other duties, and WHEREAS, it is the role of the Agency for Health Care 26 27 Administration to ensure access to quality, affordable health 28 care by regulating most health care facilities, some health 29 care providers, and certain health care payors such as managed 30 care plans, and WHEREAS, it is the role of the Department of Insurance 31 160

Amendment No. \_\_\_\_ (for drafter's use only)

to regulate certain health insurers who pay for health care 1 2 for Floridians, and 3 WHEREAS, the regulation of health care practitioners 4 relies on peer review by fellow health care practitioners and 5 requires the costs of such regulation to be paid solely by 6 practitioners through fines and licensure fees, and 7 WHEREAS, the current level of practitioner fees are not sufficient to cover the full costs of regulation, and 8 9 WHEREAS, Florida law requires health care practitioners 10 to be assessed a special fee if regular licensure fees are not sufficient to pay the full costs of regulation, and 11 12 WHEREAS, the Medical Quality Assurance Trust Fund which 13 holds all licensure fees and fines paid by health care 14 practitioners is projected to be in a deficit in 2003, and 15 WHEREAS, certain health care profession accounts within 16 the Medical Quality Assurance Trust Fund are already in a 17 deficit, and WHEREAS, it is vital that the Legislature ensure the 18 financial integrity and soundness of all trust funds, and 19 20 WHEREAS, the Legislature should encourage innovative 21 methods of providing quality services at reduced costs, and WHEREAS, certain functions provided by state agencies 22 23 could be performed at a lower cost or with more efficiency in 24 the private sector in certain circumstances while still being 25 accountable to the Legislature, and WHEREAS, the Legislature finds that oversight of the 26 27 health care delivery and payment system in Florida is an 28 important state interest, NOW, THEREFORE, 29 30 31 161

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