Florida House of Representatives - 2002 By Representative Brown

A bill to be entitled 1 2 An act relating to property insurance plans; providing a short title; amending ss. 627.351 3 and 627.3511, F.S.; revising certain agent 4 5 commission payment and policy servicing procedures and requirements; creating s. 6 7 627.3517, F.S.; preserving a policyholder's 8 right to select and maintain certain agents; 9 authorizing the Department of Insurance to adopt rules to preserve such right; providing 10 11 application; providing an effective date. 12 13 Be It Enacted by the Legislature of the State of Florida: 14 15 Section 1. This act may be cited as "The Insurance 16 Policyholder Protection Act of 2002." 17 Section 2. Paragraph (b) of subsection (2) and paragraph (c) of subsection (6) of section 627.351, Florida 18 19 Statutes, are amended to read: 627.351 Insurance risk apportionment plans.--20 (2) WINDSTORM INSURANCE RISK APPORTIONMENT. --21 2.2 (b) The department shall require all insurers holding 23 a certificate of authority to transact property insurance on a 24 direct basis in this state, other than joint underwriting associations and other entities formed pursuant to this 25 section, to provide windstorm coverage to applicants from 26 27 areas determined to be eligible pursuant to paragraph (c) who 28 in good faith are entitled to, but are unable to procure, such 29 coverage through ordinary means; or it shall adopt a 30 reasonable plan or plans for the equitable apportionment or sharing among such insurers of windstorm coverage, which may 31 1

include formation of an association for this purpose. As used 1 2 in this subsection, the term "property insurance" means 3 insurance on real or personal property, as defined in s. 624.604, including insurance for fire, industrial fire, allied 4 5 lines, farmowners multiperil, homeowners' multiperil, commercial multiperil, and mobile homes, and including 6 7 liability coverages on all such insurance, but excluding 8 inland marine as defined in s. 624.607(3) and excluding vehicle insurance as defined in s. 624.605(1)(a) other than 9 insurance on mobile homes used as permanent dwellings. The 10 11 department shall adopt rules that provide a formula for the recovery and repayment of any deferred assessments. 12

13 1. For the purpose of this section, properties 14 eligible for such windstorm coverage are defined as dwellings, buildings, and other structures, including mobile homes which 15 16 are used as dwellings and which are tied down in compliance with mobile home tie-down requirements prescribed by the 17 Department of Highway Safety and Motor Vehicles pursuant to s. 18 320.8325, and the contents of all such properties. An 19 applicant or policyholder is eligible for coverage only if an 20 21 offer of coverage cannot be obtained by or for the applicant 22 or policyholder from an admitted insurer at approved rates.

2.a.(I) All insurers required to be members of such 23 association shall participate in its writings, expenses, and 24 25 losses. Surplus of the association shall be retained for the 26 payment of claims and shall not be distributed to the member 27 insurers. Such participation by member insurers shall be in 28 the proportion that the net direct premiums of each member 29 insurer written for property insurance in this state during the preceding calendar year bear to the aggregate net direct 30 31 premiums for property insurance of all member insurers, as

2

reduced by any credits for voluntary writings, in this state 1 2 during the preceding calendar year. For the purposes of this 3 subsection, the term "net direct premiums" means direct written premiums for property insurance, reduced by premium 4 5 for liability coverage and for the following if included in б allied lines: rain and hail on growing crops; livestock; 7 association direct premiums booked; National Flood Insurance 8 Program direct premiums; and similar deductions specifically 9 authorized by the plan of operation and approved by the 10 department. A member's participation shall begin on the first 11 day of the calendar year following the year in which it is issued a certificate of authority to transact property 12 13 insurance in the state and shall terminate 1 year after the 14 end of the calendar year during which it no longer holds a certificate of authority to transact property insurance in the 15 state. The commissioner, after review of annual statements, 16 other reports, and any other statistics that the commissioner 17 deems necessary, shall certify to the association the 18 aggregate direct premiums written for property insurance in 19 20 this state by all member insurers.

21 (II) The plan of operation shall provide for a board 22 of directors consisting of the Insurance Consumer Advocate appointed under s. 627.0613, 1 consumer representative 23 appointed by the Insurance Commissioner, 1 consumer 24 representative appointed by the Governor, and 12 additional 25 26 members appointed as specified in the plan of operation. One 27 of the 12 additional members shall be elected by the domestic 28 companies of this state on the basis of cumulative weighted 29 voting based on the net direct premiums of domestic companies in this state. Nothing in the 1997 amendments to this 30 31

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3

paragraph terminates the existing board or the terms of any
 members of the board.

3 (III) The plan of operation shall provide a formula 4 whereby a company voluntarily providing windstorm coverage in 5 affected areas will be relieved wholly or partially from 6 apportionment of a regular assessment pursuant to 7 sub-subparagraph d.(I) or sub-subparagraph d.(II).

8 (IV) A company which is a member of a group of 9 companies under common management may elect to have its 10 credits applied on a group basis, and any company or group may 11 elect to have its credits applied to any other company or 12 group.

13 (V) There shall be no credits or relief from
14 apportionment to a company for emergency assessments collected
15 from its policyholders under sub-sub-subparagraph d.(III).

16 (VI) The plan of operation may also provide for the award of credits, for a period not to exceed 3 years, from a 17 regular assessment pursuant to sub-subparagraph d.(I) or 18 19 sub-subparagraph d.(II) as an incentive for taking 20 policies out of the Residential Property and Casualty Joint 21 Underwriting Association. In order to qualify for the 22 exemption under this sub-sub-subparagraph, the take-out plan must provide that at least 40 percent of the policies removed 23 from the Residential Property and Casualty Joint Underwriting 24 25 Association cover risks located in Dade, Broward, and Palm 26 Beach Counties or at least 30 percent of the policies so 27 removed cover risks located in Dade, Broward, and Palm Beach 28 Counties and an additional 50 percent of the policies so 29 removed cover risks located in other coastal counties, and must also provide that no more than 15 percent of the policies 30 31 so removed may exclude windstorm coverage. With the approval

4

of the department, the association may waive these geographic 1 2 criteria for a take-out plan that removes at least the lesser 3 of 100,000 Residential Property and Casualty Joint Underwriting Association policies or 15 percent of the total 4 5 number of Residential Property and Casualty Joint Underwriting 6 Association policies, provided the governing board of the 7 Residential Property and Casualty Joint Underwriting 8 Association certifies that the take-out plan will materially 9 reduce the Residential Property and Casualty Joint Underwriting Association's 100-year probable maximum loss from 10 11 hurricanes. With the approval of the department, the board may extend such credits for an additional year if the insurer 12 13 guarantees an additional year of renewability for all policies 14 removed from the Residential Property and Casualty Joint Underwriting Association, or for 2 additional years if the 15 16 insurer quarantees 2 additional years of renewability for all policies removed from the Residential Property and Casualty 17 Joint Underwriting Association. 18 Assessments to pay deficits in the association 19 b. 20 under this subparagraph shall be included as an appropriate

21 factor in the making of rates as provided in s. 627.3512. 22 The Legislature finds that the potential for c. unlimited deficit assessments under this subparagraph may 23 induce insurers to attempt to reduce their writings in the 24 voluntary market, and that such actions would worsen the 25 26 availability problems that the association was created to 27 remedy. It is the intent of the Legislature that insurers 28 remain fully responsible for paying regular assessments and 29 collecting emergency assessments for any deficits of the 30 association; however, it is also the intent of the Legislature 31

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1 to provide a means by which assessment liabilities may be 2 amortized over a period of years.

3 d.(I) When the deficit incurred in a particular
4 calendar year is 10 percent or less of the aggregate statewide
5 direct written premium for property insurance for the prior
6 calendar year for all member insurers, the association shall
7 levy an assessment on member insurers in an amount equal to
8 the deficit.

9 (II) When the deficit incurred in a particular calendar year exceeds 10 percent of the aggregate statewide 10 11 direct written premium for property insurance for the prior 12 calendar year for all member insurers, the association shall 13 levy an assessment on member insurers in an amount equal to 14 the greater of 10 percent of the deficit or 10 percent of the aggregate statewide direct written premium for property 15 16 insurance for the prior calendar year for member insurers. Any remaining deficit shall be recovered through emergency 17 18 assessments under sub-sub-subparagraph (III).

(III) Upon a determination by the board of directors 19 20 that a deficit exceeds the amount that will be recovered 21 through regular assessments on member insurers, pursuant to 22 sub-subparagraph (I) or sub-subparagraph (II), the board shall levy, after verification by the department, 23 emergency assessments to be collected by member insurers and 24 by underwriting associations created pursuant to this section 25 26 which write property insurance, upon issuance or renewal of 27 property insurance policies other than National Flood 28 Insurance policies in the year or years following levy of the 29 regular assessments. The amount of the emergency assessment collected in a particular year shall be a uniform percentage 30 31 of that year's direct written premium for property insurance

for all member insurers and underwriting associations, 1 2 excluding National Flood Insurance policy premiums, as 3 annually determined by the board and verified by the department. The department shall verify the arithmetic 4 5 calculations involved in the board's determination within 30 days after receipt of the information on which the 6 7 determination was based. Notwithstanding any other provision 8 of law, each member insurer and each underwriting association created pursuant to this section shall collect emergency 9 assessments from its policyholders without such obligation 10 being affected by any credit, limitation, exemption, or 11 12 deferment. The emergency assessments so collected shall be 13 transferred directly to the association on a periodic basis as 14 determined by the association. The aggregate amount of emergency assessments levied under this sub-subparagraph 15 16 in any calendar year may not exceed the greater of 10 percent of the amount needed to cover the original deficit, plus 17 interest, fees, commissions, required reserves, and other 18 19 costs associated with financing of the original deficit, or 10 20 percent of the aggregate statewide direct written premium for property insurance written by member insurers and underwriting 21 associations for the prior year, plus interest, fees, 22 commissions, required reserves, and other costs associated 23 with financing the original deficit. The board may pledge the 24 25 proceeds of the emergency assessments under this 26 sub-subparagraph as the source of revenue for bonds, to 27 retire any other debt incurred as a result of the deficit or 28 events giving rise to the deficit, or in any other way that 29 the board determines will efficiently recover the deficit. The emergency assessments under this sub-sub-subparagraph shall 30 31 continue as long as any bonds issued or other indebtedness 7

incurred with respect to a deficit for which the assessment 1 2 was imposed remain outstanding, unless adequate provision has 3 been made for the payment of such bonds or other indebtedness pursuant to the document governing such bonds or other 4 5 indebtedness. Emergency assessments collected under this sub-subparagraph are not part of an insurer's rates, are 6 7 not premium, and are not subject to premium tax, fees, or 8 commissions; however, failure to pay the emergency assessment 9 shall be treated as failure to pay premium. 10 (IV) Each member insurer's share of the total regular 11 assessments under sub-sub-subparagraph (I) or sub-subparagraph (II) shall be in the proportion that the 12 13 insurer's net direct premium for property insurance in this 14 state, for the year preceding the assessment bears to the aggregate statewide net direct premium for property insurance 15 16 of all member insurers, as reduced by any credits for voluntary writings for that year. 17 If regular deficit assessments are made under 18 (V) sub-subparagraph (I) or sub-subparagraph (II), or by 19 20 the Residential Property and Casualty Joint Underwriting 21 Association under sub-subparagraph (6)(b)3.a. or sub-subparagraph (6)(b)3.b., the association shall levy upon 22 the association's policyholders, as part of its next rate 23 filing, or by a separate rate filing solely for this purpose, 24 a market equalization surcharge in a percentage equal to the 25 26 total amount of such regular assessments divided by the 27 aggregate statewide direct written premium for property 28 insurance for member insurers for the prior calendar year. Market equalization surcharges under this sub-subparagraph 29 are not considered premium and are not subject to commissions, 30 31 fees, or premium taxes; however, failure to pay a market

8

1 equalization surcharge shall be treated as failure to pay 2 premium.

3 The governing body of any unit of local government, e. 4 any residents of which are insured under the plan, may issue bonds as defined in s. 125.013 or s. 166.101 to fund an 5 б assistance program, in conjunction with the association, for 7 the purpose of defraying deficits of the association. In order 8 to avoid needless and indiscriminate proliferation, duplication, and fragmentation of such assistance programs, 9 any unit of local government, any residents of which are 10 insured by the association, may provide for the payment of 11 12 losses, regardless of whether or not the losses occurred 13 within or outside of the territorial jurisdiction of the local 14 government. Revenue bonds may not be issued until validated pursuant to chapter 75, unless a state of emergency is 15 16 declared by executive order or proclamation of the Governor pursuant to s. 252.36 making such findings as are necessary to 17 determine that it is in the best interests of, and necessary 18 19 for, the protection of the public health, safety, and general 20 welfare of residents of this state and the protection and preservation of the economic stability of insurers operating 21 22 in this state, and declaring it an essential public purpose to permit certain municipalities or counties to issue bonds as 23 24 will provide relief to claimants and policyholders of the 25 association and insurers responsible for apportionment of plan 26 losses. Any such unit of local government may enter into such 27 contracts with the association and with any other entity 28 created pursuant to this subsection as are necessary to carry 29 out this paragraph. Any bonds issued under this sub-subparagraph shall be payable from and secured by moneys 30 31 received by the association from assessments under this

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subparagraph, and assigned and pledged to or on behalf of the 1 2 unit of local government for the benefit of the holders of 3 such bonds. The funds, credit, property, and taxing power of the state or of the unit of local government shall not be 4 5 pledged for the payment of such bonds. If any of the bonds б remain unsold 60 days after issuance, the department shall 7 require all insurers subject to assessment to purchase the 8 bonds, which shall be treated as admitted assets; each insurer 9 shall be required to purchase that percentage of the unsold portion of the bond issue that equals the insurer's relative 10 11 share of assessment liability under this subsection. An 12 insurer shall not be required to purchase the bonds to the 13 extent that the department determines that the purchase would 14 endanger or impair the solvency of the insurer. The authority granted by this sub-subparagraph is additional to any bonding 15 16 authority granted by subparagraph 6.

The plan shall also provide that any member with a 17 3. surplus as to policyholders of \$20 million or less writing 25 18 19 percent or more of its total countrywide property insurance 20 premiums in this state may petition the department, within the first 90 days of each calendar year, to qualify as a limited 21 22 apportionment company. The apportionment of such a member company in any calendar year for which it is qualified shall 23 not exceed its gross participation, which shall not be 24 affected by the formula for voluntary writings. In no event 25 26 shall a limited apportionment company be required to 27 participate in any apportionment of losses pursuant to 28 sub-subparagraph 2.d.(I) or sub-subparagraph 2.d.(II) 29 in the aggregate which exceeds \$50 million after payment of available plan funds in any calendar year. However, a limited 30 31 apportionment company shall collect from its policyholders any 10

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HB 551

emergency assessment imposed under sub-subparagraph 1 2 2.d.(III). The plan shall provide that, if the department 3 determines that any regular assessment will result in an impairment of the surplus of a limited apportionment company, 4 5 the department may direct that all or part of such assessment б be deferred. However, there shall be no limitation or 7 deferment of an emergency assessment to be collected from 8 policyholders under sub-sub-subparagraph 2.d.(III). 9 4. The plan shall provide for the deferment, in whole

or in part, of a regular assessment of a member insurer under 10 11 sub-subparagraph 2.d.(I) or sub-subparagraph 2.d.(II), 12 but not for an emergency assessment collected from 13 policyholders under sub-sub-subparagraph 2.d.(III), if, in the 14 opinion of the commissioner, payment of such regular assessment would endanger or impair the solvency of the member 15 16 insurer. In the event a regular assessment against a member insurer is deferred in whole or in part, the amount by which 17 such assessment is deferred may be assessed against the other 18 19 member insurers in a manner consistent with the basis for 20 assessments set forth in sub-sub-subparagraph 2.d.(I) or 21 sub-subparagraph 2.d.(II).

5.a. The plan of operation may include deductibles and
rules for classification of risks and rate modifications
consistent with the objective of providing and maintaining
funds sufficient to pay catastrophe losses.

b. The association may require arbitration of a rate
filing under s. 627.062(6). It is the intent of the
Legislature that the rates for coverage provided by the
association be actuarially sound and not competitive with
approved rates charged in the admitted voluntary market such
that the association functions as a residual market mechanism

11

to provide insurance only when the insurance cannot be 1 2 procured in the voluntary market. The plan of operation shall 3 provide a mechanism to assure that, beginning no later than January 1, 1999, the rates charged by the association for each 4 5 line of business are reflective of approved rates in the voluntary market for hurricane coverage for each line of 6 7 business in the various areas eligible for association 8 coverage.

9 The association shall provide for windstorm c. 10 coverage on residential properties in limits up to \$10 million 11 for commercial lines residential risks and up to \$1 million 12 for personal lines residential risks. If coverage with the 13 association is sought for a residential risk valued in excess 14 of these limits, coverage shall be available to the risk up to the replacement cost or actual cash value of the property, at 15 16 the option of the insured, if coverage for the risk cannot be located in the authorized market. The association must accept 17 a commercial lines residential risk with limits above \$10 18 million or a personal lines residential risk with limits above 19 20 \$1 million if coverage is not available in the authorized 21 market. The association may write coverage above the limits 22 specified in this subparagraph with or without facultative or other reinsurance coverage, as the association determines 23 appropriate. 24

d. The plan of operation must provide objective criteria and procedures, approved by the department, to be uniformly applied for all applicants in determining whether an individual risk is so hazardous as to be uninsurable. In making this determination and in establishing the criteria and procedures, the following shall be considered:

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1 Whether the likelihood of a loss for the (I) 2 individual risk is substantially higher than for other risks 3 of the same class; and 4 (II) Whether the uncertainty associated with the 5 individual risk is such that an appropriate premium cannot be б determined. 7 8 The acceptance or rejection of a risk by the association pursuant to such criteria and procedures must be construed as 9 the private placement of insurance, and the provisions of 10 11 chapter 120 do not apply. 12 e. If the risk accepts an offer of coverage through 13 the market assistance program or through a mechanism 14 established by the association, either before the policy is 15 issued by the association or during the first 30 days of 16 coverage by the association, and the producing agent who submitted the application to the association is not currently 17 appointed by the insurer, the insurer shall: 18 19 (I) Pay to the producing agent of record of the 20 policy, for the first year, an amount that is the greater of the insurer's usual and customary commission for the type of 21 22 policy written or a fee equal to the usual and customary commission of the association; or 23 24 (II) Offer to allow the producing agent of record of 25 the policy to continue servicing the policy for a period of 26 not less than 1 year and offer to pay the agent the greater of 27 the insurer's or the association's usual and customary 28 commission for the type of policy written. 29 30 If the new or producing agent is unwilling or unable to accept appointment, the new insurer shall pay the agent in accordance 31

with sub-subparagraph (I). The policies issued by the 1 2 association must provide that if the association obtains an 3 offer from an authorized insurer to cover the risk at its approved rates under either a standard policy including wind 4 5 coverage or, if consistent with the insurer's underwriting rules as filed with the department, a basic policy including 6 7 wind coverage, the risk is no longer eligible for coverage 8 through the association. Upon termination of eligibility, the association shall provide written notice to the policyholder 9 and agent of record stating that the association policy must 10 be canceled as of 60 days after the date of the notice because 11 12 of the offer of coverage from an authorized insurer. Other 13 provisions of the insurance code relating to cancellation and 14 notice of cancellation do not apply to actions under this 15 sub-subparagraph. When the association enters into a contractual 16 f. agreement for a take-out plan, the producing agent of record 17 of the association policy is entitled to retain any unearned 18 19 commission on the policy, and the insurer shall: 20 (I) Pay to the producing agent of record of the association policy, for the first year, an amount that is the 21 22 greater of the insurer's usual and customary commission for 23 the type of policy written or a fee equal to the usual and 24 customary commission of the association; or (II) Offer to allow the producing agent of record of 25 26 the association policy to continue servicing the policy for a period of not less than 1 year and offer to pay the agent the 27 28 greater of the insurer's or the association's usual and customary commission for the type of policy written. 29 30 31

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If the new or producing agent is unwilling or unable to accept 1 2 appointment, the new insurer shall pay the agent in accordance 3 with sub-sub-subparagraph (I). Association policies and applications must include a notice that the association policy 4 5 could, under this section, be replaced with a policy issued by an authorized insurer that does not provide coverage identical 6 7 to the coverage provided by the association. The notice shall 8 also specify that acceptance of association coverage creates a 9 conclusive presumption that the applicant or policyholder is 10 aware of this potential.

11 6.a. The plan of operation may authorize the formation 12 of a private nonprofit corporation, a private nonprofit 13 unincorporated association, a partnership, a trust, a limited 14 liability company, or a nonprofit mutual company which may be empowered, among other things, to borrow money by issuing 15 16 bonds or by incurring other indebtedness and to accumulate reserves or funds to be used for the payment of insured 17 catastrophe losses. The plan may authorize all actions 18 necessary to facilitate the issuance of bonds, including the 19 20 pledging of assessments or other revenues.

21 b. Any entity created under this subsection, or any 22 entity formed for the purposes of this subsection, may sue and be sued, may borrow money; issue bonds, notes, or debt 23 instruments; pledge or sell assessments, market equalization 24 surcharges and other surcharges, rights, premiums, contractual 25 26 rights, projected recoveries from the Florida Hurricane 27 Catastrophe Fund, other reinsurance recoverables, and other 28 assets as security for such bonds, notes, or debt instruments; 29 enter into any contracts or agreements necessary or proper to accomplish such borrowings; and take other actions necessary 30 to carry out the purposes of this subsection. The association 31

may issue bonds or incur other indebtedness, or have bonds 1 2 issued on its behalf by a unit of local government pursuant to 3 subparagraph(6)(g)2., in the absence of a hurricane or other weather-related event, upon a determination by the association 4 5 subject to approval by the department that such action would enable it to efficiently meet the financial obligations of the 6 7 association and that such financings are reasonably necessary 8 to effectuate the requirements of this subsection. Any such 9 entity may accumulate reserves and retain surpluses as of the end of any association year to provide for the payment of 10 11 losses incurred by the association during that year or any future year. The association shall incorporate and continue 12 13 the plan of operation and articles of agreement in effect on 14 the effective date of chapter 76-96, Laws of Florida, to the extent that it is not inconsistent with chapter 76-96, and as 15 16 subsequently modified consistent with chapter 76-96. The board of directors and officers currently serving shall continue to 17 serve until their successors are duly qualified as provided 18 under the plan. The assets and obligations of the plan in 19 20 effect immediately prior to the effective date of chapter 76-96 shall be construed to be the assets and obligations of 21 22 the successor plan created herein. In recognition of s. 10, Art. I of the State 23 c. Constitution, prohibiting the impairment of obligations of

Constitution, prohibiting the impairment of obligations of contracts, it is the intent of the Legislature that no action be taken whose purpose is to impair any bond indenture or financing agreement or any revenue source committed by contract to such bond or other indebtedness issued or incurred by the association or any other entity created under this subsection.

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1 7. On such coverage, an agent's remuneration shall be 2 that amount of money payable to the agent by the terms of his 3 or her contract with the company with which the business is placed. However, no commission will be paid on that portion of 4 5 the premium which is in excess of the standard premium of that б company.

7 8. Subject to approval by the department, the 8 association may establish different eligibility requirements and operational procedures for any line or type of coverage 9 10 for any specified eligible area or portion of an eligible area 11 if the board determines that such changes to the eligibility requirements and operational procedures are justified due to 12 13 the voluntary market being sufficiently stable and competitive 14 in such area or for such line or type of coverage and that consumers who, in good faith, are unable to obtain insurance 15 16 through the voluntary market through ordinary methods would continue to have access to coverage from the association. When 17 coverage is sought in connection with a real property 18 transfer, such requirements and procedures shall not provide 19 20 for an effective date of coverage later than the date of the 21 closing of the transfer as established by the transferor, the 22 transferee, and, if applicable, the lender. 23

9. Notwithstanding any other provision of law:

24 The pledge or sale of, the lien upon, and the a. security interest in any rights, revenues, or other assets of 25 26 the association created or purported to be created pursuant to 27 any financing documents to secure any bonds or other 28 indebtedness of the association shall be and remain valid and 29 enforceable, notwithstanding the commencement of and during the continuation of, and after, any rehabilitation, 30

31 insolvency, liquidation, bankruptcy, receivership,

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conservatorship, reorganization, or similar proceeding against
 the association under the laws of this state or any other
 applicable laws.

b. No such proceeding shall relieve the association of
its obligation, or otherwise affect its ability to perform its
obligation, to continue to collect, or levy and collect,
assessments, market equalization or other surcharges,
projected recoveries from the Florida Hurricane Catastrophe
Fund, reinsurance recoverables, or any other rights, revenues,
or other assets of the association pledged.

11 c. Each such pledge or sale of, lien upon, and 12 security interest in, including the priority of such pledge, 13 lien, or security interest, any such assessments, emergency 14 assessments, market equalization or renewal surcharges, projected recoveries from the Florida Hurricane Catastrophe 15 16 Fund, reinsurance recoverables, or other rights, revenues, or other assets which are collected, or levied and collected, 17 after the commencement of and during the pendency of or after 18 any such proceeding shall continue unaffected by such 19 20 proceeding.

d. As used in this subsection, the term "financing 21 22 documents" means any agreement, instrument, or other document now existing or hereafter created evidencing any bonds or 23 other indebtedness of the association or pursuant to which any 24 such bonds or other indebtedness has been or may be issued and 25 pursuant to which any rights, revenues, or other assets of the 26 27 association are pledged or sold to secure the repayment of 28 such bonds or indebtedness, together with the payment of 29 interest on such bonds or such indebtedness, or the payment of any other obligation of the association related to such bonds 30 or indebtedness. 31

1 Any such pledge or sale of assessments, revenues, e. 2 contract rights or other rights or assets of the association 3 shall constitute a lien and security interest, or sale, as the case may be, that is immediately effective and attaches to 4 5 such assessments, revenues, contract, or other rights or б assets, whether or not imposed or collected at the time the 7 pledge or sale is made. Any such pledge or sale is effective, 8 valid, binding, and enforceable against the association or 9 other entity making such pledge or sale, and valid and binding against and superior to any competing claims or obligations 10 11 owed to any other person or entity, including policyholders in this state, asserting rights in any such assessments, 12 13 revenues, contract, or other rights or assets to the extent 14 set forth in and in accordance with the terms of the pledge or sale contained in the applicable financing documents, whether 15 16 or not any such person or entity has notice of such pledge or sale and without the need for any physical delivery, 17 recordation, filing, or other action. 18 19 There shall be no liability on the part of, and no f. 20 cause of action of any nature shall arise against, any member 21 insurer or its agents or employees, agents or employees of the 22 association, members of the board of directors of the association, or the department or its representatives, for any 23 action taken by them in the performance of their duties or 24 responsibilities under this subsection. Such immunity does not 25 26 apply to actions for breach of any contract or agreement 27 pertaining to insurance, or any willful tort. 28 (6) RESIDENTIAL PROPERTY AND CASUALTY JOINT 29 UNDERWRITING ASSOCIATION .--30 (c) The plan of operation of the association: 31

19

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HB 551

May provide for one or more designated insurers, 1 1. 2 able and willing to provide policy and claims service, to act 3 on behalf of the association to provide such service. Each licensed agent shall be entitled to indicate the order of 4 5 preference regarding who will service the business placed by б the agent. The association shall adhere to each agent's 7 preferences unless after consideration of other factors in 8 assigning agents, including, but not limited to, servicing 9 capacity and fee arrangements, the association has reason to believe it is in the best interest of the association to make 10 a different assignment. 11 12 2. Must provide for adoption of residential property 13 and casualty insurance policy forms, which forms must be 14 approved by the department prior to use. The association 15 shall adopt the following policy forms: 16 a. Standard personal lines policy forms including wind coverage, which are multiperil policies providing what is 17 generally considered to be full coverage of a residential 18 property similar to the coverage provided under an HO-2, HO-3, 19 20 HO-4, or HO-6 policy. b. Standard personal lines policy forms without wind 21 22 coverage, which are the same as the policies described in sub-subparagraph a. except that they do not include wind 23 24 coverage. 25 Basic personal lines policy forms including wind c. 26 coverage, which are policies similar to an HO-8 policy or a 27 dwelling fire policy that provide coverage meeting the 28 requirements of the secondary mortgage market, but which 29 coverage is more limited than the coverage under a standard 30 policy. 31

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d. Basic personal lines policy forms without wind
 coverage, which are the same as the policies described in
 sub-subparagraph c. except that they do not include wind
 coverage.

e. Commercial lines residential policy forms including
wind coverage that are generally similar to the basic perils
of full coverage obtainable for commercial residential
structures in the admitted voluntary market.

9 f. Commercial lines residential policy forms without 10 wind coverage, which are the same as the policies described in 11 sub-subparagraph e. except that they do not include wind 12 coverage.

13 3. May provide that the association may employ or 14 otherwise contract with individuals or other entities to provide administrative or professional services that may be 15 16 appropriate to effectuate the plan. The association shall have the power to borrow funds, by issuing bonds or by 17 incurring other indebtedness, and shall have other powers 18 19 reasonably necessary to effectuate the requirements of this 20 subsection. The association may issue bonds or incur other 21 indebtedness, or have bonds issued on its behalf by a unit of 22 local government pursuant to subparagraph (g)2., in the absence of a hurricane or other weather-related event, upon a 23 determination by the association, subject to approval by the 24 department, that such action would enable it to efficiently 25 26 meet the financial obligations of the association and that 27 such financings are reasonably necessary to effectuate the 28 requirements of this subsection. The association is 29 authorized to take all actions needed to facilitate tax-free status for any such bonds or indebtedness, including formation 30 of trusts or other affiliated entities. The association shall 31

21

have the authority to pledge assessments, projected recoveries 1 2 from the Florida Hurricane Catastrophe Fund, other reinsurance 3 recoverables, market equalization and other surcharges, and other funds available to the association as security for bonds 4 5 or other indebtedness. In recognition of s. 10, Art. I of the State Constitution, prohibiting the impairment of obligations 6 7 of contracts, it is the intent of the Legislature that no action be taken whose purpose is to impair any bond indenture 8 9 or financing agreement or any revenue source committed by contract to such bond or other indebtedness. 10

4. Must require that the association operate subject to the supervision and approval of a board of governors consisting of 13 individuals, including 1 who is elected as chair. The board shall consist of:

a. The insurance consumer advocate appointed under s.627.0613.

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b. Five members designated by the insurance industry.

18 Five consumer representatives appointed by the с. Insurance Commissioner. Two of the consumer representatives 19 20 must, at the time of appointment, be holders of policies issued by the association, who are selected with consideration 21 22 given to reflecting the geographic balance of association policyholders. Two of the consumer members must be individuals 23 who are minority persons as defined in s. 288.703(3). One of 24 the consumer members shall have expertise in the field of 25 26 mortgage lending.

d. Two representatives of the insurance industry
appointed by the Insurance Commissioner. Of the two insurance
industry representatives appointed by the Insurance
Commissioner, at least one must be an individual who is a
minority person as defined in s. 288.703(3).

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1 Any board member may be disapproved or removed and replaced by 2 3 the commissioner at any time for cause. All board members, including the chair, must be appointed to serve for 3-year 4 5 terms beginning annually on a date designated by the plan. 5. Must provide a procedure for determining the 6 7 eligibility of a risk for coverage, as follows: 8 With respect to personal lines residential risks, a. 9 if the risk is offered coverage from an authorized insurer at the insurer's approved rate under either a standard policy 10 11 including wind coverage or, if consistent with the insurer's underwriting rules as filed with the department, a basic 12 13 policy including wind coverage, the risk is not eligible for any policy issued by the association. If the risk is not able 14 to obtain any such offer, the risk is eligible for either a 15 16 standard policy including wind coverage or a basic policy 17 including wind coverage issued by the association; however, if the risk could not be insured under a standard policy 18 19 including wind coverage regardless of market conditions, the 20 risk shall be eligible for a basic policy including wind coverage unless rejected under subparagraph 8. The association 21 22 shall determine the type of policy to be provided on the basis of objective standards specified in the underwriting manual 23 24 and based on generally accepted underwriting practices. 25 (I) If the risk accepts an offer of coverage through 26 the market assistance plan or an offer of coverage through a 27 mechanism established by the association before a policy is 28 issued to the risk by the association or during the first 30 29 days of coverage by the association, and the producing agent who submitted the application to the plan or to the 30 31

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association is not currently appointed by the insurer, the 1 2 insurer shall: 3 (A) Pay to the producing agent of record of the 4 policy, for the first year, an amount that is the greater of 5 the insurer's usual and customary commission for the type of 6 policy written or a fee equal to the usual and customary 7 commission of the association; or 8 (B) Offer to allow the producing agent of record of 9 the policy to continue servicing the policy for a period of not less than 1 year and offer to pay the agent the greater of 10 11 the insurer's or the association's usual and customary 12 commission for the type of policy written. 13 14 If the new or producing agent is unwilling or unable to accept 15 appointment, the new insurer shall pay the agent in accordance 16 with sub-sub-sub-subparagraph (A). (II) When the association enters into a contractual 17 agreement for a take-out plan, the producing agent of record 18 19 of the association policy is entitled to retain any unearned 20 commission on the policy, and the insurer shall: (A) Pay to the producing agent of record of the 21 22 association policy, for the first year, an amount that is the greater of the insurer's usual and customary commission for 23 24 the type of policy written or a fee equal to the usual and 25 customary commission of the association; or 26 (B) Offer to allow the producing agent of record of 27 the association policy to continue servicing the policy for a 28 period of not less than 1 year and offer to pay the agent the 29 greater of the insurer's or the association's usual and customary commission for the type of policy written. 30

CODING: Words stricken are deletions; words underlined are additions.

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HB 551

If the new or producing agent is unwilling or unable to accept 1 2 appointment, the new insurer shall pay the agent in accordance with sub-sub-subparagraph (A). either appoint the agent to 3 service the risk or, if the insurer places the coverage 4 5 through a new agent, require the new agent who then writes the policy to pay not less than 50 percent of the first year's 6 7 commission to the producing agent who submitted the 8 application to the plan or the association, except that if the 9 new agent is an employee or exclusive agent of the insurer, the new agent shall pay a policy fee of \$50 to the producing 10 11 agent in lieu of splitting the commission. 12 13 If the risk is not able to obtain any such offer, the risk is 14 eligible for either a standard policy including wind coverage or a basic policy including wind coverage issued by the 15 association; however, if the risk could not be insured under a 16 standard policy including wind coverage regardless of market 17 conditions, the risk shall be eligible for a basic policy 18 including wind coverage unless rejected under subparagraph 8. 19 20 The association shall determine the type of policy to be 21 provided on the basis of objective standards specified in the 22 underwriting manual and based on generally accepted 23 underwriting practices. 24 b. With respect to commercial lines residential risks, if the risk is offered coverage under a policy including wind 25 26 coverage from an authorized insurer at its approved rate, the 27 risk is not eligible for any policy issued by the association. 28 If the risk is not able to obtain any such offer, the risk is eligible for a policy including wind coverage issued by the 29 association. 30 31

CODING: Words stricken are deletions; words underlined are additions.

HB 551

1	(I) If the risk accepts an offer of coverage through
2	the market assistance plan or an offer of coverage through a
3	mechanism established by the association before a policy is
4	issued to the risk by the association <u>or during the first 30</u>
5	days of coverage by the association, and the producing agent
6	who submitted the application to the plan or the association
7	is not currently appointed by the insurer, the insurer shall $\stackrel{.}{\cdot}$
8	(A) Pay to the producing agent of record of the
9	policy, for the first year, an amount that is the greater of
10	the insurer's usual and customary commission for the type of
11	policy written or a fee equal to the usual and customary
12	commission of the association; or
13	(B) Offer to allow the producing agent of record of
14	the policy to continue servicing the policy for a period of
15	not less than 1 year and offer to pay the agent the greater of
16	the insurer's or the association's usual and customary
17	commission for the type of policy written.
18	
19	If the new or producing agent is unwilling or unable to accept
20	appointment, the new insurer shall pay the agent in accordance
21	with sub-sub-subparagraph (A).
22	(II) When the association enters into a contractual
23	agreement for a take-out plan, the producing agent of record
24	of the association policy is entitled to retain any unearned
25	commission on the policy, and the insurer shall:
26	(A) Pay to the producing agent of record of the
27	association policy, for the first year, an amount that is the
28	greater of the insurer's usual and customary commission for
29	the type of policy written or a fee equal to the usual and
30	customary commission of the association; or
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26

Offer to allow the producing agent of record of 1 (B) 2 the association policy to continue servicing the policy for a period of not less than 1 year and offer to pay the agent the 3 4 greater of the insurer's or the association's usual and 5 customary commission for the type of policy written. 6 7 If the new or producing agent is unwilling or unable to accept 8 appointment, the new insurer shall pay the agent in accordance 9 with sub-sub-subparagraph (A). either appoint the agent to service the risk or, if the insurer places the coverage 10 11 through a new agent, require the new agent who then writes the 12 policy to pay not less than 50 percent of the first year's 13 commission to the producing agent who submitted the 14 application to the plan, except that if the new agent is an employee or exclusive agent of the insurer, the new agent 15 shall pay a policy fee of \$50 to the producing agent in lieu 16 of splitting the commission. 17 18 19 If the risk is not able to obtain any such offer, the risk is 20 eligible for a policy including wind coverage issued by the 21 association. 22 c. This subparagraph does not require the association to provide wind coverage or hurricane coverage in any area in 23 24 which such coverage is available through the Florida Windstorm 25 Underwriting Association. 26 6. Must include rules for classifications of risks and 27 rates therefor. 28 7. Must provide that if premium and investment income 29 attributable to a particular plan year are in excess of projected losses and expenses of the plan attributable to that 30 31 year, such excess shall be held in surplus. Such surplus shall 27

be available to defray deficits as to future years and shall 1 be used for that purpose prior to assessing member insurers as 2 3 to any plan year. Must provide objective criteria and procedures to 4 8. 5 be uniformly applied for all applicants in determining whether an individual risk is so hazardous as to be uninsurable. In 6 7 making this determination and in establishing the criteria and 8 procedures, the following shall be considered: 9 Whether the likelihood of a loss for the individual a. risk is substantially higher than for other risks of the same 10 11 class; and b. Whether the uncertainty associated with the 12 13 individual risk is such that an appropriate premium cannot be 14 determined. 15 The acceptance or rejection of a risk by the association shall 16 be construed as the private placement of insurance, and the 17 provisions of chapter 120 shall not apply. 18 Must provide that the association shall make its 19 9. 20 best efforts to procure catastrophe reinsurance at reasonable 21 rates, as determined by the board of governors. 22 10. Must provide that in the event of regular deficit assessments under sub-subparagraph (b)3.a. or sub-subparagraph 23 (b)3.b., or by the Florida Windstorm Underwriting Association 24 under sub-sub-subparagraph (2)(b)2.d.(I) or 25 26 sub-subparagraph (2)(b)2.d.(II), the association shall 27 levy upon association policyholders in its next rate filing, or by a separate rate filing solely for this purpose, a market 28 equalization surcharge in a percentage equal to the total 29 amount of such regular assessments divided by the aggregate 30 31 statewide direct written premium for subject lines of business

28

1 for member insurers for the prior calendar year. Market 2 equalization surcharges under this subparagraph are not 3 considered premium and are not subject to commissions, fees, 4 or premium taxes; however, failure to pay a market 5 equalization surcharge shall be treated as failure to pay 6 premium.

7 The policies issued by the association must 11. 8 provide that, if the association or the market assistance plan 9 obtains an offer from an authorized insurer to cover the risk at its approved rates under either a standard policy including 10 11 wind coverage or a basic policy including wind coverage, the risk is no longer eligible for coverage through the 12 13 association. However, if the risk is located in an area in 14 which Florida Windstorm Underwriting Association coverage is available, such an offer of a standard or basic policy 15 16 terminates eligibility regardless of whether or not the offer includes wind coverage. Upon termination of eligibility, the 17 association shall provide written notice to the policyholder 18 and agent of record stating that the association policy shall 19 20 be canceled as of 60 days after the date of the notice because 21 of the offer of coverage from an authorized insurer. Other 22 provisions of the insurance code relating to cancellation and notice of cancellation do not apply to actions under this 23 subparagraph. 24

12. Association policies and applications must include a notice that the association policy could, under this section or s. 627.3511, be replaced with a policy issued by an admitted insurer that does not provide coverage identical to the coverage provided by the association. The notice shall also specify that acceptance of association coverage creates a 31

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conclusive presumption that the applicant or policyholder is
 aware of this potential.

13. May establish, subject to approval by the 3 4 department, different eligibility requirements and operational 5 procedures for any line or type of coverage for any specified county or area if the board determines that such changes to 6 7 the eligibility requirements and operational procedures are 8 justified due to the voluntary market being sufficiently 9 stable and competitive in such area or for such line or type of coverage and that consumers who, in good faith, are unable 10 11 to obtain insurance through the voluntary market through 12 ordinary methods would continue to have access to coverage 13 from the association. When coverage is sought in connection 14 with a real property transfer, such requirements and procedures shall not provide for an effective date of coverage 15 16 later than the date of the closing of the transfer as established by the transferor, the transferee, and, if 17 applicable, the lender. 18 19 Section 3. Subsection (4) of section 627.3511, Florida 20 Statutes, is amended to read: 627.3511 Depopulation of Residential Property and 21 22 Casualty Joint Underwriting Association .--23 (4) AGENT BONUS.--When the Residential Property and Casualty Joint Underwriting Association enters into a contractual agreement for a take-out plan that provides a

(4) AGENT BONUS.--When the Residential Property and
Casualty Joint Underwriting Association enters into a
contractual agreement for a take-out plan that provides a
bonus to the insurer, the producing agent of record of the
association policy is entitled to retain any unearned
commission on such policy, and the insurer shall either:

(a) Pay to the producing agent of record of the
association policy, for the first year, an amount that is the
greater of equal to the insurer's usual and customary

commission for the type of policy written or a fee equal to 1 2 the if the term of the association policy was in excess of 6 3 months, or one-half of such usual and customary commission if the term of the association policy was 6 months or less; or 4 5 (b) Offer to allow the producing agent of record of 6 the association policy to continue servicing the policy for a 7 period of not less than 1 year and offer to pay the agent the 8 greater of the insurer's or the association's usual and 9 customary commission for the type of policy written. 10 11 If the new or producing agent is unwilling or unable to accept 12 appointment, the new insurer shall pay the agent in accordance 13 with paragraph (a). The insurer need not take any further 14 action if the offer is rejected. This subsection does not apply to any reciprocal interinsurance exchange, nonprofit 15 16 federation, or any subsidiary or affiliate of such organization. This subsection does not apply if the agent is 17 also the agent of record on the new coverage. The requirement 18 19 of this subsection that the producing agent of record is entitled to retain the unearned commission on an association 20 policy does not apply to a policy for which coverage has been 21 22 provided in the association for 30 days or less or for which a cancellation notice has been issued pursuant to s. 23 627.351(6)(c)11. during the first 30 days of coverage. 24 25 Section 4. Section 627.3517, Florida Statutes, is 26 created to read: 27 627.3517 Consumer choice.--No provision of this part 28 shall be construed to impair the right of any residual market policyholder to select and maintain an agent of his or her own 29 choosing. This right shall not be canceled, suspended, 30 impeded, abridged, or otherwise compromised by any rule, plan 31 31

of operation, or depopulation plan, whether through keepout, 1 takeout, midterm assumption, or any other means, of any 2 3 insurance risk apportionment plan or depopulation plan, including, but not limited to, those described in s. 627.351, 4 5 s. 627.3511, or s. 627.3515. The department shall adopt any rules necessary to cause any insurance risk apportionment plan 6 7 or market assistance plan under this part to demonstrate that 8 the operations of the plan do not interfere with, promote, or 9 allow interference with the rights created under this section. 10 If the policyholder chooses an agent who is unable or 11 unwilling to be appointed with a particular carrier, the 12 policyholder shall not be disqualified from participation in 13 the appropriate residual market because of an offer of coverage in the voluntary market. Any rule, plan of 14 operation, or plan of depopulation, through keepout, takeout, 15 16 midterm assumption, or any other means, of any insurance risk 17 apportionment plan is subject to ss. 627.351(2)(b) and 627.3511(4). 18 19 Section 5. This act shall take effect upon becoming a 20 law. 21 22 23 HOUSE SUMMARY 24 Creates "The Insurance Policyholder Protection Act of 2002." Revises agent commission payment and policy servicing procedures and requirements for agents securing coverage for risks under a market assistance program or plan of the Florida Windstorm Underwriting Association or the Pesidential Property and Casualty Joint Underwriting 25 26 the Residential Property and Casualty Joint Underwriting Association. Preserves a policyholder's right to select and maintain an agent. See bill for details. 27 28 29 30 31 32