HOUSE AMENDMENT 705-165AXF-08 Bill No. HB 703, 1st Eng. Amendment No. ____ (for drafter's use only) CHAMBER ACTION Senate House 1 2 3 4 5 ORIGINAL STAMP BELOW 6 7 8 9 10 Representative(s) Green offered the following: 11 12 13 Amendment (with title amendment) 14 Remove everything after the enacting clause 15 16 and insert: 17 Section 1. Section 409.221, Florida Statutes, is created to read: 18 19 409.221 Consumer-directed care program.--20 (1) SHORT TITLE.--This section may be cited as the "Florida Consumer-Directed Care Act." 21 22 (2) LEGISLATIVE FINDINGS. -- The Legislature finds that alternatives to institutional care, such as in-home and 23 24 community-based care, should be encouraged. The Legislature 25 finds that giving recipients of in-home and community-based services the opportunity to select the services they need and 26 the providers they want, including family and friends, 27 enhances their sense of dignity and autonomy. The Legislature 28 29 also finds that providing consumers choice and control, as 30 tested in current research and demonstration projects, has 31 been beneficial and should be developed further and 1

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implemented statewide. 1 2 (3) LEGISLATIVE INTENT.--It is the intent of the 3 Legislature to nurture the autonomy of those citizens of the 4 state, of all ages, who have disabilities by providing the 5 long-term care services they need in the least restrictive, appropriate setting. It is the intent of the Legislature to б 7 give such individuals more choices in and greater control over the purchased long-term care services they receive. 8 9 (4) CONSUMER-DIRECTED CARE.--10 (a) Program established.--The Agency for Health Care 11 Administration shall establish the consumer-directed care 12 program which shall be based on the principles of consumer 13 choice and control. The agency shall implement the program upon federal approval. The agency shall establish interagency 14 15 cooperative agreements with and shall work with the Departments of Elderly Affairs, Health, and Children and 16 17 Family Services to implement and administer the program. The 18 program shall allow enrolled persons to choose the providers of services and to direct the delivery of services, to best 19 meet their long-term care needs. The program must operate 20 within the funds appropriated by the Legislature. 21 (b) Eligibility and enrollment.--Persons who are 22 enrolled in one of the Medicaid home and community-based 23 24 waiver programs and are able to direct their own care, or to 25 designate an eligible representative, may choose to participate in the consumer-directed care program. 26 27 (c) Definitions.--For purposes of this section, the 28 term: 29 1. "Budget allowance" means the amount of money made 30 available each month to a consumer to purchase needed long-term care services, based on the results of a functional 31 2 03/14/02 10:07 am File original & 9 copies hbd0005 00703-0075-475473

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needs assessment. 1 2 2. "Consultant" means an individual who provides 3 technical assistance to consumers in meeting their 4 responsibilities under this section. 5 3. "Consumer" means a person who has chosen to participate in the program, has met the enrollment 6 7 requirements, and has received an approved budget allowance. 4. "Fiscal intermediary" means an entity approved by 8 the agency that helps the consumer manage the consumer's 9 10 budget allowance, retains the funds, processes employment information, if any, and tax information, reviews records to 11 12 ensure correctness, writes paychecks to providers, and delivers paychecks to the consumer for distribution to 13 14 providers and caregivers. 15 5. "Provider" means: 16 a. A person licensed or otherwise permitted to render 17 services eligible for reimbursement under this program for 18 whom the consumer is not the employer of record; or 19 b. A consumer-employed caregiver for whom the consumer is the employer of record. 20 21 6. "Representative" means an uncompensated individual 22 designated by the consumer to assist in managing the consumer's budget allowance and needed services. 23 (d) Budget allowances.--Consumers enrolled in the 24 program shall be given a monthly budget allowance based on the 25 results of their assessed functional needs and the financial 26 27 resources of the program. Consumers shall receive the budget allowance directly from an agency-approved fiscal 28 intermediary. Each department shall develop purchasing 29 30 guidelines, approved by the agency, to assist consumers in using the budget allowance to purchase needed, cost-effective 31 3

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services. 1 Services.--Consumers shall use the budget 2 (e) 3 allowance only to pay for home and community-based services 4 that meet the consumer's long-term care needs and are a 5 cost-efficient use of funds. Such services may include, but 6 are not limited to, the following: 7 1. Personal care. 2. Homemaking and chores, including housework, meals, 8 9 shopping, and transportation. 10 3. Home modifications and assistive devices which may increase the consumer's independence or make it possible to 11 12 avoid institutional placement. 4. Assistance in taking self-administered medication. 13 5. Day care and respite care services, including those 14 15 provided by nursing home facilities pursuant to s. 400.141(6) or by adult day care facilities licensed pursuant to s. 16 17 400.554. 18 6. Personal care and support services provided in an 19 assisted living facility. (f) Consumer roles and responsibilities.--Consumers 20 shall be allowed to choose the providers of services, as well 21 as when and how the services are provided. Providers may 22 include a consumer's neighbor, friend, spouse, or relative. 23 24 1. In cases where a consumer is the employer of 25 record, the consumer's roles and responsibilities include, but are not limited to, the following: 26 27 a. Developing a job description. b. Selecting caregivers and submitting information for 28 29 the background screening as required in s. 435.05. 30 c. Communicating needs, preferences, and expectations about services being purchased. 31 4

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d. Providing the fiscal intermediary with all 1 2 information necessary for provider payments and tax 3 requirements. 4 e. Ending the employment of an unsatisfactory 5 caregiver. 6 2. In cases where a consumer is not the employer of 7 record, the consumer's roles and responsibilities include, but are not limited to, the following: 8 a. Communicating needs, preferences, and expectations 9 10 about services being purchased. b. Ending the services of an unsatisfactory provider. 11 12 c. Providing the fiscal agent with all information necessary for provider payments and tax requirements. 13 14 (g) Agency and departments roles and 15 responsibilities.--The agency's and the departments' roles and responsibilities include, but are not limited to, the 16 17 following: 18 1. Assessing each consumer's functional needs, helping with the service plan, and providing ongoing assistance with 19 20 the service plan. 21 2. Offering the services of consultants who shall provide training, technical assistance, and support to the 22 23 consumer. 24 3. Completing the background screening for providers. 4. Approving fiscal intermediaries. 25 26 5. Establishing the minimum qualifications for all 27 caregivers and providers and being the final arbiter of the fitness of any individual to be a caregiver or provider. 28 29 (h) Fiscal intermediary roles and 30 responsibilities.--The fiscal intermediary's roles and responsibilities include, but are not limited to, the 31 5 03/14/02 10:07 am File original & 9 copies hbd0005 00703-0075-475473

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following: 1 2 1. Providing recordkeeping services. 3 2. Retaining the consumer-directed care funds, 4 processing employment and tax information, if any, reviewing 5 records to ensure correctness, writing paychecks to providers, 6 and delivering paychecks to the consumer for distribution. 7 Background screening requirements.--All persons (i) who render care under this section shall comply with the 8 requirements of s. 435.05. Persons shall be excluded from 9 10 employment pursuant to s. 435.06. 11 1. Persons excluded from employment may request an 12 exemption from disqualification, as provided in s. 435.07. 13 Persons not subject to certification or professional licensure may request an exemption from the agency. In considering a 14 15 request for an exemption, the agency shall comply with the provisions of s. 435.07. 16 17 2. The agency shall, as allowable, reimburse 18 consumer-employed caregivers for the cost of conducting background screening as required by this section. 19 20 For purposes of this section, a person who has undergone 21 screening, who is qualified for employment under this section 22 and applicable rule, and who has not been unemployed for more 23 24 than 180 days following such screening is not required to be 25 rescreened. Such person must attest under penalty of perjury to not having been convicted of a disqualifying offense since 26 27 completing such screening. (j) Rules; federal waivers.--In order to implement 28 29 this section: 1. The agency and the Departments of Elderly Affairs, 30 Health, and Children and Family Services are authorized to 31 6 03/14/02 10:07 am File original & 9 copies hbd0005 00703-0075-475473

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adopt and enforce rules. 1 2 2. The agency shall take all necessary action to 3 ensure state compliance with federal regulations. The agency 4 shall apply for any necessary federal waivers or waiver amendments needed to implement the program. 5 6 (k) Reviews and reports. -- The agency and the 7 Departments of Elderly Affairs, Health, and Children and Family Services shall each, on an ongoing basis, review and 8 assess the implementation of the consumer-directed care 9 10 program. By January 15 of each year, the agency shall submit a 11 written report to the Legislature that includes each 12 department's review of the program and contains 13 recommendations for improvements to the program. Section 2. (1) Prior to December 1, 2002, the Agency 14 15 for Health Care Administration, in consultation with the Department of Elderly Affairs, shall submit to the Governor, 16 17 the President of the Senate, and the Speaker of the House of Representatives a plan to reduce the number of nursing home 18 bed days purchased by the state Medicaid program and to 19 20 replace such nursing home care with care provided in less 21 costly alternative settings. (2) The plan must include specific goals for reducing 22 23 Medicaid-funded bed days and recommend specific statutory and 24 operational changes necessary to achieve such reduction. 25 (3) The plan must include an evaluation of the 26 cost-effectiveness and the relative strengths and weaknesses 27 of programs that serve as alternatives to nursing homes. Section 3. Section 408.034, Florida Statutes, is 28 29 amended to read: 30 408.034 Duties and responsibilities of agency; 31 rules.--7

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1 (1) The agency is designated as the single state 2 agency to issue, revoke, or deny certificates of need and to 3 issue, revoke, or deny exemptions from certificate-of-need 4 review in accordance with the district plans and present and 5 future federal and state statutes. The agency is designated 6 as the state health planning agency for purposes of federal 7 law.

8 (2) In the exercise of its authority to issue licenses 9 to health care facilities and health service providers, as 10 provided under chapters 393, 395, and parts II and VI of 11 chapter 400, the agency may not issue a license to any health 12 care facility, health service provider, hospice, or part of a 13 health care facility which fails to receive a certificate of 14 need or an exemption for the licensed facility or service.

(3) The agency shall establish, by rule, uniform need methodologies for health services and health facilities. In developing uniform need methodologies, the agency shall, at a minimum, consider the demographic characteristics of the population, the health status of the population, service use patterns, standards and trends, geographic accessibility, and market economics.

Prior to determining that there is a need for 22 (4) additional community nursing facility beds in any area of the 23 state, the agency shall determine that the need cannot be met 24 through the provision, enhancement, or expansion of home and 25 community-based services. In determining such need, the agency 26 27 shall examine nursing home placement patterns and demographic 28 patterns of persons entering nursing homes and the 29 availability of and effectiveness of existing home-based and 30 community-based service delivery systems at meeting the long-term care needs of the population. The agency shall 31 8

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recommend to the Office of Long-Term Care Policy changes that 1 2 could be made to existing home-based and community-based 3 delivery systems to lessen the need for additional nursing 4 facility beds. 5 (5) (4) The agency shall establish by rule a 6 nursing-home-bed-need methodology that reduces the community 7 nursing home bed need for the areas of the state where the agency establishes pilot community diversion programs through 8 9 the Title XIX aging waiver program. 10 (6) (5) The agency may adopt rules necessary to implement ss. 408.031-408.045. 11 12 Section 4. Paragraph (f) of subsection (3) of section 409.912, Florida Statutes, is amended, and present subsections 13 (13) through (39) of said section are renumbered as 14 15 subsections (14) through (40), respectively, and a new subsection (13) is added to that section, to read: 16 17 409.912 Cost-effective purchasing of health care.--The agency shall purchase goods and services for Medicaid 18 recipients in the most cost-effective manner consistent with 19 20 the delivery of quality medical care. The agency shall maximize the use of prepaid per capita and prepaid aggregate 21 fixed-sum basis services when appropriate and other 22 alternative service delivery and reimbursement methodologies, 23 24 including competitive bidding pursuant to s. 287.057, designed to facilitate the cost-effective purchase of a case-managed 25 continuum of care. The agency shall also require providers to 26 27 minimize the exposure of recipients to the need for acute inpatient, custodial, and other institutional care and the 28 inappropriate or unnecessary use of high-cost services. The 29 30 agency may establish prior authorization requirements for certain populations of Medicaid beneficiaries, certain drug 31

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1 classes, or particular drugs to prevent fraud, abuse, overuse, 2 and possible dangerous drug interactions. The Pharmaceutical 3 and Therapeutics Committee shall make recommendations to the 4 agency on drugs for which prior authorization is required. The 5 agency shall inform the Pharmaceutical and Therapeutics 6 Committee of its decisions regarding drugs subject to prior 7 authorization.

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(3) The agency may contract with:

An entity that provides in-home physician services 9 (f) 10 to test the cost-effectiveness of enhanced home-based medical care to Medicaid recipients with degenerative neurological 11 12 diseases and other diseases or disabling conditions associated 13 with high costs to Medicaid. The program shall be designed to serve very disabled persons and to reduce Medicaid reimbursed 14 15 costs for inpatient, outpatient, and emergency department services. The agency shall contract with vendors on a 16 17 risk-sharing basis.in Pasco County or Pinellas County that 18 provides in-home physician services to Medicaid recipients 19 with degenerative neurological diseases in order to test the cost-effectiveness of enhanced home-based medical care. The 20 entity providing the services shall be reimbursed on a 21 22 fee-for-service basis at a rate not less than comparable 23 Medicare reimbursement rates. The agency may apply for waivers 24 of federal regulations necessary to implement such program. 25 This paragraph shall be repealed on July 1, 2002. (13)(a) The agency shall operate the Comprehensive 26 27 Assessment and Review (CARES) nursing facility preadmission screening program to ensure that Medicaid payment for nursing 28 facility care is made only for individuals whose conditions 29 30 require such care and to ensure that long-term care services are provided in the setting most appropriate to the needs of 31 10

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the person and in the most economical manner possible. The 1 2 CARES program shall also ensure that individuals participating 3 in Medicaid home and community-based waiver programs meet 4 criteria for those programs, consistent with approved federal 5 waivers. 6 The agency shall operate the CARES program through (b) 7 an interagency agreement with the Department of Elderly 8 Affairs. 9 (c) Prior to making payment for nursing facility 10 services for a Medicaid recipient, the agency must verify that the nursing facility preadmission screening program has 11 12 determined that the individual requires nursing facility care and that the individual cannot be safely served in 13 community-based programs. The nursing facility preadmission 14 15 screening program shall refer a Medicaid recipient to a community-based program if the individual could be safely 16 17 served at a lower cost and the recipient chooses to 18 participate in such program. (d) By January 1 of each year, the agency shall submit 19 a report to the Legislature and the Office of Long-Term Care 20 Policy describing the operations of the CARES program. The 21 22 report must describe: 23 1. Rate of diversion to community alternative 24 programs; 25 2. CARES program staffing needs to achieve additional 26 diversions; 27 3. Reasons the program is unable to place individuals in less restrictive settings when such individuals desired 28 such services and could have been served in such settings; 29 30 4. Barriers to appropriate placement, including barriers due to policies or operations of other agencies or 31 11 File original & 9 copies 03/14/02 hbd0005 10:07 am 00703-0075-475473

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state-funded programs; and 1 2 5. Statutory changes necessary to ensure that 3 individuals in need of long-term care services receive care in 4 the least restrictive environment. 5 Section 5. Section 430.041, Florida Statutes, is 6 created to read: 7 430.041 Office of Long-Term Care Policy.--(1) There is established in the Department of Elderly 8 Affairs the Office of Long-Term Care Policy to evaluate the 9 10 state's long-term care service delivery system and make recommendations to increase the availability and the use of 11 12 noninstitutional settings to provide care to the elderly and ensure coordination among the agencies responsible for the 13 14 long-term care continuum. 15 (2) The purpose of the Office of Long-Term Care Policy 16 is to: 17 (a) Ensure close communication and coordination among 18 state agencies involved in developing and administering a more efficient and coordinated long-term care service delivery 19 20 system in this state. 21 Identify duplication and unnecessary service (b) provision in the long-term care system and make 22 recommendations to decrease inappropriate service provision. 23 (c) Review current programs providing long-term care 24 services to determine whether the programs are cost effective, 25 of high quality, and operating efficiently and make 26 27 recommendations to increase consistency and effectiveness in the state's long-term care programs. 28 29 (d) Develop strategies for promoting and implementing 30 cost-effective home and community-based services as an alternative to institutional care which coordinate and 31 12File original & 9 copies 03/14/02 hbd0005 10:07 am

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1	integrate the continuum of care needs of the elderly.						
2	(e) Assist the Office of Long-Term Care Policy						
3	Advisory Council as necessary to help implement this section.						
4	(3) The Director of the Office of Long-Term Care						
5	Policy shall be appointed by, and serve at the pleasure of,						
6	the Governor. The director shall report to, and be under the						
7	general supervision of, the Secretary of Elderly Affairs and						
8	shall not be subject to supervision by any other employee of						
9	the department.						
10	(4) The Office of Long-Term Care Policy shall have an						
11	advisory council, whose chair shall be the Director of the						
12	Office of Long-Term Care Policy. The purposes of the advisory						
13	council are to provide assistance and direction to the office						
14	and to ensure that the appropriate state agencies are properly						
15	implementing recommendations from the office.						
16	(a) The advisory council shall consist of:						
17	1. A member of the Senate, appointed by the President						
18	of the Senate.						
19	2. A member of the House of Representatives, appointed						
20	by the Speaker of the House of Representatives.						
21	3. The Director of the Office of Long-Term Care						
22	Policy.						
23	4. The Secretary of Health Care Administration.						
24	5. The Secretary of Elderly Affairs.						
25	6. The Secretary of Children and Family Services.						
26	7. The Secretary of Health.						
27	8. The Executive Director of the Department of						
28	<u>Veterans' Affairs.</u>						
29	9. A representative of the Florida Association of Area						
30	Agencies on Aging, appointed by the Governor.						
31	10. A representative of the Florida Association of						
	13						
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Aging Service Providers, appointed by the Governor. 1 2 11. Three persons possessing broad knowledge and 3 experience in the delivery of long-term care services, 4 appointed by the Governor. 5 12. Two representatives of persons using long-term 6 care services, appointed by the Governor from groups 7 representing elderly persons. (b) Members shall serve without compensation but are 8 entitled to receive reimbursement for travel and per diem as 9 10 provided in s. 112.061. 11 (c) The advisory council shall meet at the call of its 12 chair or at the request of a majority of its members. During its first year of existence, the advisory council shall meet 13 14 at least monthly. 15 (d) Members of the advisory council appointed by the Governor shall serve at the pleasure of the Governor and shall 16 17 be appointed to 4-year staggered terms in accordance with s. 18 20.052. 19 (5)(a) The Department of Elderly Affairs shall provide administrative support and services to the Office of Long-Term 20 21 Care Policy. (b) The office shall call upon appropriate agencies of 22 state government, including the centers on aging in the State 23 University System, for assistance needed in discharging its 24 25 duties. (c) Each state agency represented on the Office of 26 27 Long-Term Care Policy Advisory Council shall make at least one 28 employee available to work with the Office of Long-Term Care 29 Policy. All state agencies and universities shall assist the 30 office in carrying out its responsibilities prescribed by this 31 section.

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(d) Each state agency shall pay from its own funds any 1 2 expenses related to its support of the Office of Long-Term 3 Care Policy and its participation on the advisory council. The 4 Department of Elderly Affairs shall be responsible for expenses related to participation on the advisory council by 5 members appointed by the Governor. б 7 (6)(a) By December 1, 2002, the office shall submit to the advisory council a preliminary report of its findings and 8 recommendations on improving the long-term care continuum in 9 10 this state. The report must contain recommendations and implementation proposals for policy changes, as well as 11 12 legislative and funding recommendations that will make the 13 system more effective and efficient. The report shall contain a specific plan for accomplishing the recommendations and 14 15 proposals. Thereafter, the office shall revise and update the report annually and resubmit it to the advisory council for 16 17 review and comments by November 1 of each year. 18 (b) The advisory council shall review and recommend any suggested changes to the preliminary report, and each 19 subsequent annual update of the report, within 30 days after 20 the receipt of the preliminary report. Suggested revisions, 21 additions, or deletions shall be made to the Director of the 22 Office of Long-Term Care Policy. 23 24 The office shall submit its final report, and each (C) subsequent annual update of the report, to the Governor and 25 the Legislature within 30 days after the receipt of any 26 27 revisions, additions, or deletions suggested by the advisory council, or after the time such comments are due to the 28 29 office. 30 Section 6. Section 430.7031, Florida Statutes, is 31 created to read: 15

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1	430.7031 Nursing home transition programThe				
2	department and the Agency for Health Care Administration:				
3	(1) Shall implement a system of care designed to				
4	assist individuals residing in nursing homes to regain				
5	independence and to move to less costly settings.				
6	(2) Shall collaboratively work to identify long-stay				
7	nursing home residents who are able to move to community				
8	placements, and to provide case management and supportive				
9	services to such individuals while they are in nursing homes				
10	to assist such individuals in moving to less expensive and				
11	less restrictive settings.				
12	(3) Shall modify existing service delivery systems or				
13	develop new service delivery systems to economically and				
14	efficiently meet such individuals' care needs.				
15	(4) Shall offer such individuals priority placement				
16	and services in all home-based and community-based care				
17	programs and shall ensure that funds are available to provide				
18	services to individuals to whom services are offered.				
19	(5) May seek federal waivers necessary to administer				
20	this section.				
21	Section 7. Subsection (4) of section 409.908, Florida				
22	Statutes, is amended to read:				
23	409.908 Reimbursement of Medicaid providersSubject				
24	to specific appropriations, the agency shall reimburse				
25	Medicaid providers, in accordance with state and federal law,				
26	according to methodologies set forth in the rules of the				
27	agency and in policy manuals and handbooks incorporated by				
28	reference therein. These methodologies may include fee				
29	schedules, reimbursement methods based on cost reporting,				
30	negotiated fees, competitive bidding pursuant to s. 287.057,				
31	and other mechanisms the agency considers efficient and				
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effective for purchasing services or goods on behalf of 1 2 recipients. Payment for Medicaid compensable services made on 3 behalf of Medicaid eligible persons is subject to the 4 availability of moneys and any limitations or directions 5 provided for in the General Appropriations Act or chapter 216. 6 Further, nothing in this section shall be construed to prevent 7 or limit the agency from adjusting fees, reimbursement rates, lengths of stay, number of visits, or number of services, or 8 9 making any other adjustments necessary to comply with the 10 availability of moneys and any limitations or directions provided for in the General Appropriations Act, provided the 11 12 adjustment is consistent with legislative intent.

13 (4) Subject to any limitations or directions provided 14 for in the General Appropriations Act, alternative health 15 plans, health maintenance organizations, and prepaid health plans shall be reimbursed a fixed, prepaid amount negotiated, 16 17 or competitively bid pursuant to s. 287.057, by the agency and prospectively paid to the provider monthly for each Medicaid 18 recipient enrolled. The amount may not exceed the average 19 amount the agency determines it would have paid, based on 20 21 claims experience, for recipients in the same or similar category of eligibility. The agency shall calculate 22 capitation rates on a regional basis and, beginning September 23 24 1, 1995, shall include age-band differentials in such calculations. Effective July 1, 2001, the cost of exempting 25 statutory teaching hospitals, specialty hospitals, and 26 27 community hospital education program hospitals from reimbursement ceilings and the cost of special Medicaid 28 payments shall not be included in premiums paid to health 29 30 maintenance organizations or prepaid health care plans. Each 31 rate semester, the agency shall calculate and publish a

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Medicaid hospital rate schedule that does not reflect either 1 2 special Medicaid payments or the elimination of rate 3 reimbursement ceilings, to be used by hospitals and Medicaid 4 health maintenance organizations, in order to determine the 5 Medicaid rate referred to in ss. 409.912(17)409.912(16), 6 409.9128(5), and 641.513(6). Section 8. Section 430.708, Florida Statutes, is 7 amended to read: 8 430.708 Certificate of need. -- To ensure that Medicaid 9 10 community diversion pilot projects result in a reduction in 11 the projected average monthly nursing home caseload, the 12 agency shall, in accordance with the provisions of s. 13 408.034(5)s. 408.034(4): (1) Reduce the projected nursing home bed need in each 14 15 certificate-of-need batching cycle in the community diversion 16 pilot project areas. 17 (2) Reduce the conditions imposed on existing nursing 18 homes or those to be constructed, in accordance with the number of projected community diversion slots. 19 20 (3) Adopt rules to reduce the number of beds in Medicaid-participating nursing homes eligible for Medicaid, 21 22 through a Medicaid-selective contracting process or some other 23 appropriate method. 24 (4) Determine the feasibility of increasing the 25 nursing home occupancy threshold used in determining nursing home bed needs under the certificate-of-need process. 26 27 Section 9. Subsection (4) of section 641.386, Florida Statutes, is amended to read: 28 29 641.386 Agent licensing and appointment required; 30 exceptions.--31 (4) All agents and health maintenance organizations 18

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shall comply with and be subject to the applicable provisions 1 2 of ss. 641.309 and 409.912(19)409.912(18), and all companies 3 and entities appointing agents shall comply with s. 626.451, 4 when marketing for any health maintenance organization licensed pursuant to this part, including those organizations 5 under contract with the Agency for Health Care Administration б 7 to provide health care services to Medicaid recipients or any 8 private entity providing health care services to Medicaid recipients pursuant to a prepaid health plan contract with the 9 10 Agency for Health Care Administration. 11 Section 10. Subsection (4) of section 20.41, Florida 12 Statutes, is amended to read: 13 20.41 Department of Elderly Affairs.--There is created 14 a Department of Elderly Affairs. 15 (4) The department shall administer administratively house the State Long-Term Care Ombudsman Council, created by 16 17 s. 400.0067, and the local long-term care ombudsman councils, created by s. 400.0069 and shall, as required by s. 712 of the 18 federal Older Americans Act of 1965, ensure that both the 19 20 state and local long-term care ombudsman councils operate in compliance with the Older Americans Act. The councils in 21 22 performance of their duties shall not be subject to control, supervision, or direction by the department. 23 24 Section 11. Subsection (1) and paragraph (b) of 25 subsection (2) of section 400.0063, Florida Statutes, are amended to read: 26 400.0063 Establishment of Office of State Long-Term 27 Care Ombudsman; designation of ombudsman and legal advocate .--28 (1) There is created an Office of State Long-Term Care 29 30 Ombudsman, which shall be located for administrative purposes in the Department of Elderly Affairs. 31 19

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(2)1 2 (b) The State Long-Term Care Ombudsman shall be 3 appointed by and shall serve at the pleasure of the Secretary 4 of Elderly Affairs State Long-Term Care Ombudsman Council. No person who has a conflict of interest, or has an immediate 5 family member who has a conflict of interest, may be involved б 7 in the designation of the ombudsman. Section 12. Paragraphs (c) and (f) of subsection (2) 8 9 and subsection (3) of section 400.0065, Florida Statutes, are 10 amended to read: 400.0065 State Long-Term Care Ombudsman; duties and 11 12 responsibilities; conflict of interest.--13 (2) The State Long-Term Care Ombudsman shall have the duty and authority to: 14 (c) Within the limits of federal and state funding 15 authorized and appropriated, employ such personnel, including 16 17 staff for local ombudsman councils, as are necessary to perform adequately the functions of the office and provide or 18 contract for legal services to assist the state and local 19 20 ombudsman councils in the performance of their duties. Staff positions for each local ombudsman council may be established 21 as career service positions, and shall be filled by the 22 ombudsman after approval by the secretary consultation with 23 24 the respective local ombudsman council. 25 (f) Annually prepare a budget request that shall be 26 submitted to the Governor by the department for transmittal to 27 the Legislature. The State Long-Term Care Ombudsman shall not: 28 (3) (a) Have a direct involvement in the licensing or 29 30 certification of, or an ownership or investment interest in, a 31 long-term care facility or a provider of a long-term care 20 File original & 9 copies hbd0005 03/14/02

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service. 1 2 (b) Be employed by, or participate in the management 3 of, a long-term care facility. 4 (c) Receive, or have a right to receive, directly or 5 indirectly, remuneration, in cash or in kind, under a 6 compensation agreement with the owner or operator of a 7 long-term care facility. 8 9 The Department of Elderly Affairs, in consultation with the 10 ombudsman, shall adopt rules to establish procedures to identify and eliminate conflicts of interest as described in 11 12 this subsection. 13 Section 13. Paragraphs (c), (d), (f), and (g) of 14 subsection (2) and paragraph (b) of subsection (3) of section 15 400.0067, Florida Statutes, are amended to read: 16 400.0067 Establishment of State Long-Term Care 17 Ombudsman Council; duties; membership.--18 (2) The State Long-Term Care Ombudsman Council shall: (c) Assist the ombudsman to discover, investigate, and 19 20 determine the existence of abuse or neglect in any long-term 21 care facility.and to develop procedures, in consultation with The Department of Elderly Affairs shall develop procedures, 22 23 relating to such investigations. Investigations may consist, 24 in part, of one or more onsite administrative inspections. 25 (d) Assist the ombudsman in eliciting, receiving, responding to, and resolving complaints made by or on behalf 26 27 of long-term care facility residents and in developing 28 procedures, in consultation with the Department of Elderly Affairs, relating to the receipt and resolution of such 29 30 complaints. The secretary shall approve all such procedures. (f) Be authorized to call upon appropriate agencies of 31 21 File original & 9 copies 03/14/02

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1 state government for such professional assistance as may be 2 needed in the discharge of its duties, including assistance 3 from the adult protective services program of the Department 4 of Children and Family Services.

5 (f)(g) Prepare an annual report describing the 6 activities carried out by the ombudsman and the State 7 Long-Term Care Ombudsman Council in the year for which the report is prepared. The State Long-Term Care Ombudsman 8 Council shall submit the report to the Secretary of Elderly 9 10 Affairs. The secretary shall in turn submit the report to the Commissioner of the United States Administration on Aging, the 11 12 Governor, the President of the Senate, the Speaker of the House of Representatives, the minority leaders of the House 13 and Senate, the chairpersons of appropriate House and Senate 14 15 committees, the Secretary of Secretaries of Elderly Affairs and Children and Family Services, and the Secretary of Health 16 17 Care Administration. The report shall be submitted by the Secretary of Elderly Affairs at least 30 days before the 18 convening of the regular session of the Legislature and shall, 19 20 at a minimum:

Contain and analyze data collected concerning
 complaints about and conditions in long-term care facilities.
 Evaluate the problems experienced by residents of
 long-term care facilities.

Contain recommendations for improving the quality
 of life of the residents and for protecting the health,
 safety, welfare, and rights of the residents.

4. Analyze the success of the ombudsman program during
the preceding year and identify the barriers that prevent the
optimal operation of the program. The report of the program's
successes shall also address the relationship between the

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state long-term care ombudsman program, the Department of 1 2 Elderly Affairs, the Agency for Health Care Administration, 3 and the Department of Children and Family Services, and an 4 assessment of how successfully the state long-term care 5 ombudsman program has carried out its responsibilities under 6 the Older Americans Act. 7 5. Provide policy and regulatory and legislative recommendations to solve identified problems; resolve 8 9 residents' complaints; improve the quality of care and life of 10 the residents; protect the health, safety, welfare, and rights of the residents; and remove the barriers to the optimal 11 12 operation of the state long-term care ombudsman program. 13 б. Contain recommendations from the local ombudsman 14 councils regarding program functions and activities. 15 7. Include a report on the activities of the legal 16 advocate and other legal advocates acting on behalf of the 17 local and state councils. (3) 18 (b)1. The ombudsman, in consultation with the 19 secretary and the state ombudsman council, shall submit to the 20 Governor a list of at least eight names of persons who are not 21 22 serving on a local council. 2. The Governor shall appoint three members chosen 23 24 from the list, at least one of whom must be over 60 years of 25 age. If the Governor's appointments are not made within 26 3. 27 60 days after the ombudsman submits the list, the ombudsman, in consultation with the secretary State Long-Term Care 28 Ombudsman Council, shall appoint three members, one of whom 29 30 must be over 60 years of age. Section 14. Subsection (4) of section 400.0069, 31 23

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1 Florida Statutes, is amended to read:

2 400.0069 Local long-term care ombudsman councils; 3 duties; membership.--

4 (4) Each local ombudsman council shall be composed of 5 no less than 15 members and no more than 40 $\frac{30}{30}$ members from 6 the local planning and service area, to include the following: 7 one medical or osteopathic physician whose practice includes or has included a substantial number of geriatric patients and 8 9 who may have limited practice in a long-term care facility; 10 one registered nurse who has geriatric experience, if possible; one licensed pharmacist; one registered dietitian; 11 12 at least six nursing home residents or representative consumer 13 advocates for nursing home residents; at least three residents 14 of assisted living facilities or adult family-care homes or 15 three representative consumer advocates for long-term care facility residents; one attorney; and one professional social 16 17 worker. In no case shall the medical director of a long-term care facility or an employee of the Agency for Health Care 18 Administration, the Department of Children and Family 19 Services, or the Department of Elderly Affairs serve as a 20 member or as an ex officio member of a council. Each member 21 of the council shall certify that neither the council member 22 nor any member of the council member's immediate family has 23 24 any conflict of interest pursuant to subsection (10). Local 25 ombudsman councils are encouraged to recruit council members who are 60 years of age or older. 26 Section 15. Subsection (1) of section 400.0071, 27 Florida Statutes, is amended to read: 28 29 400.0071 Complaint procedures.--30 (1) The state ombudsman council shall recommend to the ombudsman and the secretary establish state and local 31 24

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procedures for receiving complaints against a nursing home or 1 2 long-term care facility or its employee. The procedures shall be implemented after the approval of the ombudsman and the 3 4 secretary. 5 Section 16. Subsections (1) and (2) of section 6 400.0087, Florida Statutes, are amended to read: 7 400.0087 Agency oversight .--(1) The Department of Elderly Affairs shall monitor 8 9 the local ombudsman councils responsible for carrying out the 10 duties delegated by s. 400.0069 and federal law. The department, in consultation with the ombudsman and the State 11 12 Long-Term Care Ombudsman Council, shall adopt rules to establish the policies and procedures for the monitoring of 13 local ombudsman councils. 14 15 (2) The department is responsible for ensuring that 16 the Office of State Long-Term Care Ombudsman prepares its 17 annual report; provides information to public and private agencies, legislators, and others; provides appropriate 18 training to representatives of the office or of the state or 19 20 local long-term care ombudsman councils; and coordinates 21 ombudsman services with the Advocacy Center for Persons with Disabilities and with providers of legal services to residents 22 of long-term care facilities in compliance with state and 23 24 federal laws. Section 17. Section 400.0089, Florida Statutes, is 25 26 amended to read: 27 400.0089 Agency reports. -- The State Long-Term Care 28 Ombudsman Council, shall, in cooperation with the Department of Elderly Affairs shall, maintain a statewide uniform 29 30 reporting system to collect and analyze data relating to complaints and conditions in long-term care facilities and to 31 25 File original & 9 copies hbd0005 03/14/02 10:07 am 00703-0075-475473 Bill No. <u>HB 703, 1st Eng.</u>

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residents, for the purpose of identifying and resolving 1 2 significant problems. The department and the State Long-Term 3 Care Ombudsman Council shall submit such data as part of its 4 annual report required pursuant to s. 400.0067(2)(g) to the 5 Agency for Health Care Administration, the Department of 6 Children and Family Services, the Florida Statewide Advocacy 7 Council, the Advocacy Center for Persons with Disabilities, the Commissioner for the United States Administration on 8 9 Aging, the National Ombudsman Resource Center, and any other 10 state or federal entities that the ombudsman determines 11 appropriate. The State Long-Term Care Ombudsman Council shall 12 publish quarterly and make readily available information 13 pertaining to the number and types of complaints received by 14 the long-term care ombudsman program. 15 Section 18. Section 400.0091, Florida Statutes, is 16 amended to read: 17 400.0091 Training.--The ombudsman shall provide 18 appropriate training to all employees of the Office of State Long-Term Care Ombudsman and to the state and local long-term 19 care ombudsman councils, including all unpaid volunteers. All 20 volunteers and appropriate employees of the Office of the 21 State Long-Term Care Ombudsman must be given a minimum of 20 22 hours of training upon employment or enrollment as a volunteer 23 24 and 10 hours of continuing education annually thereafter. Training must cover, at a minimum, guardianships and powers of 25 attorney, medication administration, care and medication of 26 27 residents with dementia and Alzheimer's disease, accounting for residents' funds, discharge rights and responsibilities, 28 29 and cultural sensitivity. No employee, officer, or 30 representative of the office or of the state or local long-term care ombudsman councils, other than the ombudsman, 31 26

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1 may carry out any authorized ombudsman duty or responsibility 2 unless the person has received the training required by this 3 section and has been approved by the ombudsman as qualified to 4 carry out ombudsman activities on behalf of the office or the 5 state or local long-term care ombudsman councils.

6 Section 19. Paragraph (d) of subsection (5) of section7 400.179, Florida Statutes, is amended to read:

8 400.179 Sale or transfer of ownership of a nursing 9 facility; liability for Medicaid underpayments and 10 overpayments.--

11 (5) Because any transfer of a nursing facility may 12 expose the fact that Medicaid may have underpaid or overpaid 13 the transferor, and because in most instances, any such 14 underpayment or overpayment can only be determined following a 15 formal field audit, the liabilities for any such underpayments 16 or overpayments shall be as follows:

17 (d) Where the transfer involves a facility that has18 been leased by the transferor:

The transferee shall, as a condition to being
 issued a license by the agency, acquire, maintain, and provide
 proof to the agency of a bond with a term of 30 months,
 renewable annually, in an amount not less than the total of 3
 months Medicaid payments to the facility computed on the basis
 of the preceding 12-month average Medicaid payments to the
 facility.

26 2. The leasehold operator may meet the bond
27 requirement through other arrangements acceptable to the
28 department.

3. All existing nursing facility licensees, operating
the facility as a leasehold, shall acquire, maintain, and
provide proof to the agency of the 30-month bond required in

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subparagraph 1., above, on and after July 1, 1993, for each 1 2 license renewal. 3 4. It shall be the responsibility of all nursing 4 facility operators, operating the facility as a leasehold, to 5 renew the 30-month bond and to provide proof of such renewal 6 to the agency annually at the time of application for license 7 renewal. Any failure of the nursing facility operator to 8 5. 9 acquire, maintain, renew annually, or provide proof to the 10 agency shall be grounds for the agency to deny, cancel, revoke, or suspend the facility license to operate such 11 12 facility and to take any further action, including, but not limited to, enjoining the facility, asserting a moratorium, or 13 applying for a receiver, deemed necessary to ensure compliance 14 15 with this section and to safequard and protect the health, safety, and welfare of the facility's residents. A lease 16 17 agreement required as a condition of bond financing or refinancing under s. 154.213 by a health facilities authority 18 or required under s. 159.30 by a county or municipality is not 19 a leasehold for purposes of this paragraph and is not subject 20 to the bond requirement of this paragraph. 21 Section 20. Section 627.9408, Florida Statutes, is 22 amended to read: 23 24 627.9408 Rules.--25 (1) The department has authority to adopt rules pursuant to ss. 120.536(1) and 120.54 to implement the 26 27 provisions of this part. (2) The department may adopt by rule the provisions of 28 29 the Long-Term Care Insurance Model Regulation adopted by the 30 National Association of Insurance Commissioners in the second quarter of the year 2000 which are not in conflict with the 31 28 File original & 9 copies 03/14/02 hbd0005 10:07 am

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2 Section 21. This act shall take effect July 1, 2002. 3 4 5 6 And the title is amended as follows: 7 remove: the entire title 8 9 and insert: 10 A bill to be entitled An act relating to long-term care; creating s. 11 12 409.221, F.S.; creating the "Florida 13 Consumer-Directed Care Act"; providing legislative findings; providing legislative 14 15 intent; establishing the consumer-directed care program; providing for consumer selection of 16 17 certain long-term care services and providers; 18 providing for interagency agreements among the Agency for Health Care Administration and the 19 Department of Elderly Affairs, the Department 20 21 of Health, and the Department of Children and Family Services; providing for program 22 eligibility and enrollment; providing 23 24 definitions; providing for consumer budget 25 allowances and purchasing guidelines; 26 specifying authorized services; providing roles 27 and responsibilities of consumers, the agency 28 and departments, and fiduciary intermediaries; 29 providing background screening requirements for 30 persons who render care under the program; providing rulemaking authority of the agency 31 29

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and departments; requiring the agency to apply 1 2 for federal waivers as necessary; requiring 3 ongoing program reviews and annual reports; 4 requiring the Agency for Health Care 5 Administration and the Department of Elderly Affairs to submit a plan to the Governor and 6 7 Legislature for reducing nursing home bed days funded under the Medicaid program; amending s. 8 9 408.034, F.S.; providing additional 10 requirements for the Agency for Health Care Administration in determining the need for 11 12 additional nursing facility beds; amending s. 13 409.912, F.S.; authorizing the Agency for Health Care Administration to contract with 14 vendors on a risk-sharing basis for in-home 15 16 physician services; requiring the Agency for 17 Health Care Administration to establish a nursing facility preadmission screening program 18 through an interagency agreement with the 19 Department of Elderly Affairs; requiring an 20 annual report to the Legislature and the Office 21 of Long-Term Care Policy; creating s. 430.041, 22 F.S.; establishing the Office of Long-Term Care 23 24 Policy within the Department of Elderly Affairs; requiring the office to make 25 recommendations for coordinating the services 26 27 provided by state agencies; providing for the appointment of a director and an advisory 28 council to the Office of Long-Term Care Policy; 29 30 specifying membership and duties of the director and advisory council; providing for 31

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reimbursement of per diem and travel expenses 1 2 for members of the advisory council; requiring 3 that the office submit an annual report to the 4 Governor and Legislature; requiring assistance 5 to the office by state agencies and universities; creating s. 430.7031, F.S.; 6 7 requiring the Department of Elderly Affairs and the Agency for Health Care Administration to 8 implement a nursing home transition program; 9 10 providing requirements for the program; amending ss. 409.908, 430.708, and 641.386, 11 12 F.S., relating to reimbursement of Medicaid providers, certificates of need, and agent 13 licensing and appointment; conforming cross 14 15 references to changes made by the act; amending 16 s. 20.41, F.S.; providing for administration of 17 the State Long-Term Care Ombudsman Council by the Department of Elderly Affairs; amending s. 18 400.0063, F.S.; locating the Office of the 19 State Long-Term Care Ombudsman in the 20 department; providing for appointment of the 21 ombudsman by the Secretary of Elderly Affairs; 22 amending s. 400.0065, F.S.; requiring the 23 24 secretary's approval of staff for the local ombudsman councils; deleting requirement that 25 the ombudsman prepare an annual legislative 26 27 budget request; revising rulemaking authority; amending s. 400.0067, F.S.; revising duties of 28 the State Long-Term Care Ombudsman Council; 29 30 providing duties of the department and secretary; amending s. 400.0069, F.S.; 31 31

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1	increasing the maximum membership of the local
2	long-term care ombudsman councils; amending s.
3	400.0071, F.S.; revising procedures relating to
4	complaints; amending s. 400.0087, F.S.;
5	revising provisions relating to agency
6	oversight; amending s. 400.0089, F.S.; revising
7	reporting responsibilities; requiring the State
8	Long-Term Care Ombudsman Council to publish
9	complaint information quarterly; amending s.
10	400.0091, F.S.; specifying training
11	requirements for employees of the Office of the
12	State Long-Term Care Ombudsman and its
13	volunteers; amending s. 400.179, F.S.;
14	providing an exemption from certain
15	requirements that the transferor of a nursing
16	facility maintain a bond; amending s. 627.9408,
17	F.S.; authorizing the department to adopt by
18	rule certain provisions of the Long-Term Care
19	Insurance Model Regulation, as adopted by the
20	National Association of Insurance
21	Commissioners; providing an effective date.
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