HB 1211

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A bill to be entitled

2003

An act relating to electronic messages; providing 2 definitions; prohibiting a person from transmitting, 3 4 conspiring to transmit, or assisting in transmitting a commercial electronic mail message from a computer within 5 the state to a resident of the state if that message uses б an Internet domain name without permission, misrepresents 7 the point of origin of the message, or contains false or 8 misleading information; specifying circumstances under 9 which a person has knowledge that the intended recipient 10 of a message is a resident of this state; providing for 11 injunctive or other equitable relief for a violation of 12 the act; authorizing the court to award damages; 13 authorizing a computer service to block the receipt or 14 transmission of a message upon reasonable belief that the 15 message is or will be sent in violation of the act; 16 providing immunity from liability for such action; 17 providing an effective date. 18

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WHEREAS, the Legislature finds that the volume of unsolicited electronic mail has grown exponentially in the past year as individuals and organizations have discovered that they are able to send electronic advertisements to hundreds of thousands of Internet users at virtually no cost, and

25 WHEREAS, unsolicited commercial electronic mail messages 26 constitute the majority of unsolicited electronic mail, and 27 unsolicited commercial electronic mail messages often impose an 28 out-of-pocket monetary cost on recipients who cannot refuse such 29 messages and who incur incremental fees for time spent accessing 30 and reviewing each message, and

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WHEREAS, to the recipient, an unsolicited commercial electronic mail message is often indistinguishable from other electronic mail messages and the unsolicited messages thus diminish the utility of the electronic mail service because users must sort through unwanted advertisements to obtain those messages they wish to receive, and

WHEREAS, unsolicited commercial electronic mail messages cannot be effectively blocked and thus, invade the privacy of recipients, and this invasion of privacy is exacerbated for recipients whose electronic mail service issues an alert for each message received, resulting in repeated disruption of computer use, and

WHEREAS, advertisers may reach electronic mail users by less-intrusive means that do not impose the cost of unwanted advertisements on recipients and that do not interfere with recipients' ability to use electronic mail service, and advertisers may also continue to use electronic mail as a lowcost method of reaching a wide audience if their mailings are solicited, and

50 WHEREAS, unsolicited electronic mail sent in bulk often 51 imposes significant monetary costs on interactive computer 52 services, businesses, and educational and nonprofit 53 organizations because they must divert a significant portion of 54 limited computing resources to processing and storing these 55 messages and to responding to complaints by recipients, and

56 WHEREAS, unsolicited electronic mail is increasingly 57 diminishing the quality of service provided to customers of 58 interactive computer services and is harming the business 59 operations of interactive computer services, NOW, THEREFORE, 60

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HB 1211 2003 Be It Enacted by the Legislature of the State of Florida: 61 62 Electronic mail containing unauthorized domain Section 1. 63 name or false or misleading information prohibited; penalties .--64 (1) As used in this section, the term: 65 "Assist the transmission" means actions taken by a (a) 66 person to provide substantial assistance or support that enables 67 a person to formulate, compose, send, originate, initiate, or 68 transmit a commercial electronic mail message when the person 69 providing the assistance knows or consciously avoids knowing 70 that the initiator of the commercial electronic mail message is 71 engaged, or intends to engage, in any practice that violates 72 73 laws protecting consumers. (b) "Commercial electronic mail message" means an 74 electronic mail message sent for the purpose of promoting real 75 property, goods, or services for sale or lease. The term does 76 77 not mean an electronic mail message to which an interactive computer service provider has attached an advertisement in 78 exchange for free use of an electronic mail account if the 79 sender has agreed to such an arrangement. 80 (c) "Electronic mail address" means a destination, 81 commonly expressed as a string of characters, to which 82 electronic mail may be sent or delivered. 83 (d) "Initiate the transmission" means the action by the 84 original sender of an electronic mail message, not the action by 85 any intervening interactive computer service that may handle or 86 retransmit the message, unless the intervening interactive 87 computer service assists in the transmission of an electronic 88 89 mail message when it knows, or consciously avoids knowing, that the person initiating the transmission is engaged, or intends to 90 Page 3 of 5

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91	engage, in any act or practice that violates laws protecting
92	consumers.
93	(e) "Interactive computer service" means any information
94	service, system, or access software provider that provides or
95	enables computer access by multiple users to a computer server,
96	including a service or system that provides access to the
97	Internet and similar systems operated or services offered by
98	libraries or educational institutions.
99	(f) "Internet domain name" means the globally unique,
100	hierarchical reference to an Internet host or service which is
101	assigned through a naming authority and which consists of a
102	series of character strings separated by periods.
103	(g) "Person" means an individual, corporation,
104	partnership, or association.
105	(2)(a) A person may not transmit, conspire with another to
106	transmit, or assist in transmitting a commercial electronic mail
107	message from a computer located in this state to an electronic
108	mail address that the sender knows, or has reason to know, is
109	held by a resident of this state if the commercial electronic
110	mail message:
111	1. Uses a third party's Internet domain name without the
112	permission of the third party or which otherwise misrepresents
113	or obscures any information in identifying the point of origin
114	or the transmission path of a commercial electronic mail
115	message; or
116	2. Contains false or misleading information in the subject
117	line.
118	(b) For purposes of this subsection, a person knows that
119	the intended recipient of a commercial electronic mail message
120	is a resident of this state if that information is available
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121	upon request from the registrant of the Internet domain name
122	contained in the recipient's electronic mail address.
123	(3) In addition to any other remedy provided by law, a
124	person may bring an action for appropriate injunctive or other
125	equitable relief for a violation of subsection (2). The court
126	may award damages of:
127	(a) Five hundred dollars to the recipient of a commercial
128	electronic mail message who suffers damage as a result of a
129	violation of subsection (2) or the court may award actual
130	damages, whichever is greater.
131	(b) One thousand dollars to an interactive computer
132	service that suffers damage as a result of a violation of
133	subsection (2) or the court may award actual damages, whichever
134	<u>is greater.</u>
135	(4)(a) An interactive computer service may, upon its own
136	initiative, block the receipt or transmission through its
137	service of any commercial electronic mail message that it
138	reasonably believes is, or will be, sent in violation of
139	subsection (2).
140	(b) An interactive computer service may not be held liable
141	for any action voluntarily taken in good faith to block the
142	receipt or transmission through its service of any commercial
143	electronic mail message that it reasonably believes is, or will
144	be, sent in violation of subsection (2).
145	Section 2. This act shall take effect July 1, 2003.

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