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A bill to be entitled An act relating to the State Technology Office; amending s. 282.0041, F.S.; defining "enterprise," "enterprise cost recovery, " "enterprise program management office," "enterprise technology services desk," "portal," "service level agreements, " and "State Chief Information Officer"; amending s. 282.005, F.S.; conforming references; amending s. 282.102, F.S.; revising powers and duties of the State Technology Office; revising title of the head of that office; providing for service level agreements, an enterprise technology services desk, a centralized enterprise portal, and enterprise information technology systems and tools and services; amending s. 282.106, F.S., relating to use of SUNCOM Network by libraries; requiring library to pay certain costs at specified rates; amending ss. 282.1095 and 282.111, F.S.; conforming references; amending s. 282.20, F.S.; renaming the Technology Resource Center as the Shared Resource Center; providing for oversight and management by said office; amending s. 282.3055, F.S.; conforming references; amending s. 282.315, F.S.; providing that the Agency Chief Information Officers Council shall be chaired by the State Chief Information Officer; revising duties of agency chief information officers; amending s. 282.322, F.S.; redesignating the Enterprise Project Management Office of the State Technology Office as the Enterprise Program Management Office; revising duties of that office; amending s. 11.45, F.S.; deleting a requirement that the Auditor General conduct annual audits of the Wireless Emergency Telephone System Fund; amending ss. 110.205,

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CODING: Words stricken are deletions; words underlined are additions.



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216.235, 216.292, and 395.1031, F.S.; conforming references; amending ss. 401.013, 401.015, 401.018, 401.021, 401.024, 401.027, and 401.245, F.S., relating to intention and purpose of the Legislature, statewide regional emergency medical telecommunication system, system coordination, system director, system approval, federal assistance, and the Emergency Medical Services Advisory Council; deleting reference to the Department of Management Services; providing reference to the State Technology Office; deleting reference to the secretary of that department; providing reference to the State Chief Information Officer; providing an effective date.

Be It Enacted by the Legislature of the State of Florida:

Section 1. Subsections (5), (6), (7), (8), (9), (10), (11), and (12) of section 282.0041, Florida Statutes, are amended to read:

282.0041 Definitions.--For the purposes of this part, the term:

- (5) "Enterprise" means an organization in total, including all subordinate entities, encompassing governmental bodies as well as nonprofit organizations eligible for services as defined in chapter 282.
- (6) "Enterprise cost recovery" means the practice of recovering the costs associated with providing information technology and telecommunications services.
- (7) "Enterprise program management office" means the office responsible for management or oversight of major information technology projects.

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(8)(5) "Enterprise resources management infrastructure" means the hardware, software, networks, data, human resources, policies, standards, facilities, maintenance, and related materials and services that are required to support the business processes of an agency or state enterprise.

- (9)(6) "Enterprise resource planning and management" means the planning, budgeting, acquiring, developing, organizing, directing, training, control, and related services associated with government information technology. The term encompasses information and related resources, as well as the controls associated with their acquisition, development, dissemination, and use.
- (10) "Enterprise technology services desk" means a solution that provides information technology services support to all entities within an enterprise, and for facilitating enterprise data security monitoring and alerts, reporting, network and performance monitoring, asset management, change management, and technology systems capacity and configuration management resulting in effective sharing of resources and information across the enterprise.
- (11)(7) "Information technology" means equipment, hardware, software, firmware, programs, systems, networks, infrastructure, media, and related material used to automatically, electronically, and wirelessly collect, receive, access, transmit, display, store, record, retrieve, analyze, evaluate, process, classify, manipulate, manage, assimilate, control, communicate, exchange, convert, converge, interface, switch, or disseminate information of any kind or form.
- (12) "Portal" means a single point of entry to state information and services on the Internet.



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(13)(8) "Project" means an undertaking directed at the accomplishment of a strategic objective relating to enterprise resources management or a specific appropriated program.

- (14) "Service level agreements" means a baseline of expectations and the roles and responsibilities for information technology services in accordance with s. 282.005(5). This agreement sets service provider and recipient expectations, describes the products or services to be delivered, identifies contacts for end-user problems, and specifies the metrics by which the effectiveness of service activities, functions, and processes will be measured, examined, changed, and controlled.
- (15)(9) "State Annual Report on Enterprise Resource Planning and Management" means the report prepared by the State Technology Office as defined in s. 282.102.
- individual identified in s. 282.102 who is appointed by the Governor, is in the Senior Management Service, is an agency head for all purposes, and is responsible for carrying out the powers, duties, and functions as defined in s. 282.102.
- (17) "Standards" means the use of current, open, nonproprietary, or non-vendor-specific technologies.
- (18)(11) "State Technology Office" or "office" means the office created in s. 282.102.
- (19)(12) "Total cost" means all costs associated with information technology projects or initiatives, including, but not limited to, value of hardware, software, service, maintenance, incremental personnel, and facilities. Total cost of a loan or gift of information technology resources to an agency includes the fair market value of the resources, except that the total cost of loans or gifts of information technology

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to state universities to be used in instruction or research does not include fair market value.

- Section 2. Subsection (4) of section 282.005, Florida Statutes, is amended to read:
- 282.005 Legislative findings and intent.--The Legislature finds that:
- (4) The cost-effective deployment of information technology by state agencies can best be managed by a <u>State</u> Chief Information Officer.
- Section 3. Section 282.102, Florida Statutes, is amended to read:
- 282.102 Creation of the State Technology Office; powers and duties.—There is created a State Technology Office within the Department of Management Services. The office shall be a separate budget entity, and shall be headed by a State Chief Information Officer who is appointed by the Governor and is in the Senior Management Service. The State Chief Information Officer shall be an agency head for all purposes. The Department of Management Services shall provide administrative support and service to the office to the extent requested by the State Chief Information Officer. The office may adopt policies and procedures regarding personnel, procurement, and transactions for State Technology Office personnel. The office shall have the following powers, duties, and functions:
- (1) To publish electronically the portfolio of services available from the office, including pricing information; the policies and procedures of the office governing usage of available services; and a forecast of the priorities and initiatives for the state communications system for the ensuing 2 years.



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(2) To adopt rules implementing policies and procedures providing best practices to be followed by agencies in acquiring, using, upgrading, modifying, replacing, or disposing of information technology.

- (3) To perform, in consultation with an agency, the enterprise resource planning and management for the agency.
- (4) To advise and render aid to state agencies and political subdivisions of the state as to systems or methods to be used for organizing and meeting information technology requirements efficiently and effectively.
- (5) To integrate the information technology systems and services of state agencies.
- (6) To adopt technical standards for the state information technology system which will assure the interconnection of computer networks and information systems of agencies.
- (7) To assume management responsibility for any integrated information technology system or service when determined by the office to be economically efficient or performance-effective.
- (8) To enter into <u>service level</u> agreements related to information technology with state agencies and political subdivisions of the state.
- (9) To use and acquire, with agency concurrence, information technology now owned or operated by any agency.
- (10) To purchase from or contract with information technology providers for information technology, including private line services.
- (11) To apply for, receive, and hold, and to assist agencies in applying for, receiving, or holding, such authorizations, patents, copyrights, trademarks, service marks,



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licenses, and allocations or channels and frequencies to carry out the purposes of this part.

- (12) To purchase, lease, or otherwise acquire and to hold, sell, transfer, license, or otherwise dispose of real, personal, and intellectual property, including, but not limited to, patents, trademarks, copyrights, and service marks.
- (13) To cooperate with any federal, state, or local emergency management agency in providing for emergency communications services.
- (14) To delegate, as necessary, to state agencies the authority to purchase, lease, or otherwise acquire and to use information technology or, as necessary, to control and approve the purchase, lease, or acquisition and the use of all information technology, including, but not limited to, communications services provided as part of any other total system to be used by the state or any of its agencies.
- (15) To acquire ownership, possession, custody, and control of existing communications equipment and facilities, including all right, title, interest, and equity therein, as necessary, to carry out the purposes of this part. However, the provisions of this subsection shall in no way affect the rights, title, interest, or equity in any such equipment or facilities owned by, or leased to, the state or any state agency by any telecommunications company.
- (16) To adopt rules pursuant to ss. 120.536(1) and 120.54 relating to information technology and to administer the provisions of this part.
- (17) To provide a means whereby political subdivisions of the state may use state information technology systems upon such terms and under such conditions as the office may establish.



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(18) To apply for and accept federal funds for any of the purposes of this part as well as gifts and donations from individuals, foundations, and private organizations.

- (19) To monitor issues relating to communications facilities and services before the Florida Public Service Commission and, when necessary, prepare position papers, prepare testimony, appear as a witness, and retain witnesses on behalf of state agencies in proceedings before the commission.
- (20) Unless delegated to the agencies by the <u>State</u> Chief Information Officer, to manage and control, but not intercept or interpret, communications within the SUNCOM Network by:
- (a) Establishing technical standards to physically interface with the SUNCOM Network.
- (b) Specifying how communications are transmitted within the SUNCOM Network.
- (c) Controlling the routing of communications within the SUNCOM Network.
- (d) Establishing standards, policies, and procedures for access to the SUNCOM Network.
- (e) Ensuring orderly and reliable communications services in accordance with the service level agreements executed with state agencies.
- (21) To plan, design, and conduct experiments for information technology services, equipment, and technologies, and to implement enhancements in the state information technology system when in the public interest and costeffective. Funding for such experiments shall be derived from SUNCOM Network service revenues and shall not exceed 2 percent of the annual budget for the SUNCOM Network for any fiscal year or as provided in the General Appropriations Act. New services



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offered as a result of this subsection shall not affect existing rates for facilities or services.

- To enter into contracts or agreements, with or without competitive bidding or procurement, to make available, on a fair, reasonable, and nondiscriminatory basis, property and other structures under office control for the placement of new facilities by any wireless provider of mobile service as defined in 47 U.S.C. s. 153(n) or s. 332(d) and any telecommunications company as defined in s. 364.02 when it is determined to be practical and feasible to make such property or other structures available. The office may, without adopting a rule, charge a just, reasonable, and nondiscriminatory fee for the placement of the facilities, payable annually, based on the fair market value of space used by comparable communications facilities in the state. The office and a wireless provider or telecommunications company may negotiate the reduction or elimination of a fee in consideration of services provided to the office by the wireless provider or telecommunications company. All such fees collected by the office shall be deposited directly into the Law Enforcement Radio Operating Trust Fund, and may be used by the office to construct, maintain, or support the system.
- (23) To provide an integrated electronic system for deploying government products, services, and information to individuals and businesses.
- (a) The integrated electronic system shall reflect costeffective deployment strategies in keeping with industry standards and practices, including protections and security of private information as well as maintenance of public records.
- (b) The office shall provide a method for assessing fiscal accountability for the integrated electronic system and shall



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establish the organizational structure required to implement this system.

- (24) To provide administrative support to the Agency Chief Information Officers Council and other workgroups created by the State Chief Information Officer.
- (25) To facilitate state information technology education and training for senior management and other agency staff.
- (26) To prepare, on behalf of the Executive Office of the Governor, memoranda on recommended guidelines and best practices for information resources management, when requested.
- (27) To prepare, publish, and disseminate the State Annual Report on Enterprise Resource Planning and Management under s. 282.310.
- (28) To deploy an enterprise technology services desk to facilitate management of information technology systems, and provide enterprise-wide reporting, asset management, capacity management, configuration management, monitoring of networks and security, disaster recovery support, and emergency alerts and messaging study and make a recommendation to the Governor and Legislature on the feasibility of implementing online voting in this state.
- (29) To facilitate the development of a network access point in this state, as needed.
- (30) To designate a State Chief Privacy Officer who shall be responsible for the continual review of policies, laws, rules, and practices of state agencies which may affect the privacy concerns of state residents.
- (31) To develop and operate a centralized enterprise portal, which will serve as the single point of entry for access to state services, websites, and information. The enterprise



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portal will promulgate or sponsor enterprise tools and services
for use by all agencies to ensure compliance with standards,
including content management and site compliance.

(32) To establish enterprise information technology
systems, tools, and services that meet established standards.

(33) To develop and own or sponsor any system, tool, or
service to be promulgated at an enterprise level.

Section 4. Section 282.106, Florida Statutes, is amended
to read:

282.106 Use of SUNCOM Network by libraries.--The State
Technology Office may provide SUNCOM Network services to any
library in the state, including libraries in public schools,

Technology Office may provide SUNCOM Network services to any library in the state, including libraries in public schools, community colleges, state universities, and nonprofit private postsecondary educational institutions, and libraries owned and operated by municipalities and political subdivisions. A library shall pay installation costs and recurring costs according to the office's published rates for SUNCOM Network services.

Section 5. Paragraph (a) of subsection (2) of section 282.1095, Florida Statutes, is amended to read:

282.1095 State agency law enforcement radio system.--

- (2)(a) The Joint Task Force on State Agency Law
 Enforcement Communications shall consist of eight members, as
 follows:
- 1. A representative of the Division of Alcoholic Beverages and Tobacco of the Department of Business and Professional Regulation who shall be appointed by the secretary of the department.
- 2. A representative of the Division of Florida Highway Patrol of the Department of Highway Safety and Motor Vehicles



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who shall be appointed by the executive director of the department.

- 3. A representative of the Department of Law Enforcement who shall be appointed by the executive director of the department.
- 4. A representative of the Fish and Wildlife Conservation Commission who shall be appointed by the executive director of the commission.
- 5. A representative of the Division of Law Enforcement of the Department of Environmental Protection who shall be appointed by the secretary of the department.
- 6. A representative of the Department of Corrections who shall be appointed by the secretary of the department.
- 7. A representative of the Division of State Fire Marshal of the Department of <u>Financial Services</u> <u>Insurance</u> who shall be appointed by the Chief Financial Officer <u>State Fire Marshal</u>.
- 8. A representative of the Department of Transportation who shall be appointed by the secretary of the department.
- Section 6. Subsection (4) of section 282.111, Florida Statutes, is amended to read:
- 282.111 Statewide system of regional law enforcement communications.--
- (4) The <u>State</u> Chief Information Officer of the State Technology Office or his or her designee is designated as the director of the statewide system of regional law enforcement communications and, for the purpose of carrying out the provisions of this section, is authorized to coordinate the activities of the system with other interested state agencies and local law enforcement agencies.



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Section 7. Section 282.20, Florida Statutes, is amended to read:

- 282.20 Shared Technology Resource Center. --
- (1)(a) The State Technology Office shall <u>oversee operation</u>
 and <u>management of operate and manage</u> the <u>Shared Technology</u>
 Resource Center.
 - (b) For the purposes of this section, the term:
- 1. "Information-system utility" means a full-service information-processing facility offering hardware, software, operations, integration, networking, and consulting services.
- 2. "Customer" means a state agency or other entity which is authorized to utilize the SUNCOM Network pursuant to this part.
 - (2) The Shared Technology Resource Center shall:
- (a) Serve the office and other customers as an information-system utility.
- (b) Cooperate with customers to offer, develop, and support a wide range of services and applications needed by users of the Shared Technology Resource Center.
- (c) Cooperate with the Florida Legal Resource Center of the Department of Legal Affairs and other state agencies to develop and provide access to repositories of legal information throughout the state.
- (d) Cooperate with the office to facilitate interdepartmental networking and integration of network services for its customers.
- (e) Assist customers in testing and evaluating new and emerging technologies that could be used to meet the needs of the state.



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(3) The office may contract with customers to provide any combination of services necessary for agencies to fulfill their responsibilities and to serve their users.

- (4) The <u>Shared Technology</u> Resource Center may plan, design, establish pilot projects for, and conduct experiments with information technology resources, and may implement enhancements in services when such implementation is costeffective. Funding for experiments and pilot projects shall be derived from service revenues and may not exceed 5 percent of the service revenues for the <u>Shared Technology</u> Resource Center for any single fiscal year. Any experiment, pilot project, plan, or design must be approved by the <u>State</u> Chief Information Officer.
- Shared Technology Resource Center may spend funds in the reserve account of the Technology Enterprise Operating Trust Fund for enhancements to center operations or for information technology resources. Any expenditure of reserve account funds must be approved by the State Chief Information Officer. Any funds remaining in the reserve account at the end of the fiscal year may be carried forward and spent as approved by the State Chief Information Officer, provided that such approval conforms to any applicable provisions of chapter 216.

Section 8. Paragraph (a) of subsection (1) of section 282.3055, Florida Statutes, is amended to read:

282.3055 Agency Chief Information Office Officer; appointment; duties.--

(1)(a) To assist the State Technology Officer in carrying out the enterprise resource planning and management responsibilities, the State Chief Information Officer may

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appoint or contract for an Agency Chief Information Officer. 417 This position may be full time or part time.

- Section 9. Paragraph (c) of subsection (1) of section 282.315, Florida Statutes, is amended to read:
- 282.315 Agency Chief Information Officers Council; creation. -- The Legislature finds that enhancing communication, consensus building, coordination, and facilitation of statewide enterprise resource planning and management issues is essential to improving state management of such resources.
- There is created an Agency Chief Information Officers Council, chaired by the State Chief Information Officer or a designee, to:
- (C) Identify efficiency opportunities among state agencies. Each agency chief information officer shall focus on procuring IT resources that can be used across the enterprise.
- Section 10. Section 282.322, Florida Statutes, is amended to read:
- Special monitoring process for designated information resources management projects. --
- (1) For each information resources management project which is designated for special monitoring in the General Appropriations Act, with a proviso requiring a contract with a project monitor, the Technology Review Workgroup established pursuant to s. 216.0446, in consultation with each affected agency, shall be responsible for contracting with the project monitor. Upon contract award, funds equal to the contract amount shall be transferred to the Technology Review Workgroup upon request and subsequent approval of a budget amendment pursuant to s. 216.292. With the concurrence of the Legislative Auditing Committee, the office of the Auditor General shall be the



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project monitor for other projects designated for special monitoring. However, nothing in this section precludes the Auditor General from conducting such monitoring on any project designated for special monitoring. In addition to monitoring and reporting on significant communications between a contracting agency and the appropriate federal authorities, the project monitoring process shall consist of evaluating each major stage of the designated project to determine whether the deliverables have been satisfied and to assess the level of risks associated with proceeding to the next stage of the project. The major stages of each designated project shall be determined based on the agency's information systems development methodology. Within 20 days after an agency has completed a major stage of its designated project or at least 90 days, the project monitor shall issue a written report, including the findings and recommendations for correcting deficiencies, to the agency head, for review and comment. Within 20 days after receipt of the project monitor's report, the agency head shall submit a written statement of explanation or rebuttal concerning the findings and recommendations of the project monitor, including any corrective action to be taken by the agency. The project monitor shall include the agency's statement in its final report, which shall be forwarded, within 7 days after receipt of the agency's statement, to the agency head, the inspector general's office of the agency, the Executive Office of the Governor, the appropriations committees of the Legislature, the Joint Legislative Auditing Committee, the Technology Review Workgroup, the President of the Senate, the Speaker of the House of Representatives, and the Office of Program Policy Analysis and Government Accountability. The Auditor General shall also



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receive a copy of the project monitor's report for those projects in which the Auditor General is not the project monitor.

- (2) The Enterprise <u>Program</u> <u>Project</u> Management Office of the State Technology Office shall report any information technology projects the office identifies as high-risk to the Executive Office of the Governor, the President of the Senate, the Speaker of the House of Representatives, and the chairs of the appropriations committees. Within the limits of current appropriations, the Enterprise <u>Program</u> <u>Project</u> Management Office shall monitor and report on such high-risk information technology projects, and assess the levels of risks associated with proceeding to the next stage of the project.
- (3) The Enterprise Program Management Office shall plan, design, develop, and implement key enterprise projects as determined by the State Chief Information Officer and shall be involved in the planning stages of agency information technology projects to ensure a comprehensive approach to technology solutions. The Enterprise Program Management Office shall develop enterprise integration guidelines and promulgate project management standards.
- Section 11. Paragraphs (e) through (k) of subsection (2) of section 11.45, Florida Statutes, are amended to read:
 - 11.45 Definitions; duties; authorities; reports; rules.--
 - (2) DUTIES. -- The Auditor General shall:
- (e) Annually conduct an audit of the Wireless Emergency Telephone System Fund as described in s. 365.173.
- $\underline{\text{(e)}(f)}$ At least every 2 years, conduct operational audits of the accounts and records of state agencies and universities. In connection with these audits, the Auditor General shall give

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appropriate consideration to reports issued by state agencies' inspectors general or universities' inspectors general and the resolution of findings therein.

(f)(g) At least every 2 years, conduct a performance audit of the local government financial reporting system, which, for the purpose of this chapter, means any statutory provisions related to local government financial reporting. The purpose of such an audit is to determine the accuracy, efficiency, and effectiveness of the reporting system in achieving its goals and to make recommendations to the local governments, the Governor, and the Legislature as to how the reporting system can be improved and how program costs can be reduced. The local government financial reporting system should provide for the timely, accurate, uniform, and cost-effective accumulation of financial and other information that can be used by the members of the Legislature and other appropriate officials to accomplish the following goals:

- 1. Enhance citizen participation in local government;
- 2. Improve the financial condition of local governments;
- 3. Provide essential government services in an efficient and effective manner; and
- 4. Improve decisionmaking on the part of the Legislature, state agencies, and local government officials on matters relating to local government.
- (g)(h) Once every 3 years, conduct performance audits of the Department of Revenue's administration of the ad valorem tax laws as described in s. 195.096.
- $\underline{\text{(h)}(i)}$ Once every 3 years, conduct financial audits of the accounts and records of all district school boards in counties



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with populations of 125,000 or more, according to the most recent federal decennial statewide census.

(i)(j) Once every 3 years, review a sample of each state agency's internal audit reports to determine compliance with current Standards for the Professional Practice of Internal Auditing or, if appropriate, government auditing standards.

(j)(k) Conduct audits of local governmental entities when determined to be necessary by the Auditor General, when directed by the Legislative Auditing Committee, or when otherwise required by law. No later than 18 months after the release of the audit report, the Auditor General shall perform such appropriate followup procedures as he or she deems necessary to determine the audited entity's progress in addressing the findings and recommendations contained within the Auditor General's previous report. The Auditor General shall provide a copy of his or her determination to each member of the audited entity's governing body and to the Legislative Auditing Committee.

The Auditor General shall perform his or her duties independently but under the general policies established by the Legislative Auditing Committee. This subsection does not limit the Auditor General's discretionary authority to conduct other audits or engagements of governmental entities as authorized in subsection (3).

Section 12. Paragraph (e) of subsection (2) of section 110.205, Florida Statutes, is amended to read:

110.205 Career service; exemptions.--

(2) EXEMPT POSITIONS. -- The exempt positions that are not covered by this part include the following:

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(e) The <u>State</u> Chief Information Officer, deputy chief information officers, chief technology officers, and deputy chief technology officers in the State Technology Office. Unless otherwise fixed by law, the State Technology Office shall set the salary and benefits of these positions in accordance with the rules of the Senior Management Service.

Section 13. Paragraph (c) of subsection (4) of section 216.235, Florida Statutes, is amended to read:

216.235 Innovation Investment Program. --

- (4) There is hereby created the State Innovation Committee, which shall have final approval authority as to which innovative investment projects submitted under this section shall be funded. Such committee shall be comprised of seven members. Appointed members shall serve terms of 1 year and may be reappointed. The committee shall include:
- (c) The <u>State</u> Chief Information Officer in the State Technology Office.

Section 14. Subsection (9) of section 216.292, Florida Statutes, is amended to read:

216.292 Appropriations nontransferable; exceptions. --

(9) Moneys appropriated in the General Appropriations Act for the purpose of paying for services provided by the State Technology Office state communications system in the Department of Management Services shall be paid by the user agencies, or the judicial branch, within 45 days after the billing date. Billed amounts not paid by the user agencies, or by the judicial branch, shall be transferred by the Department of Financial Services Comptroller from the user agencies to the Communications Working Capital Trust Fund.



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Section 15. Section 395.1031, Florida Statutes, is amended to read:

395.1031 Emergency medical services; communication.--Each licensed hospital with an emergency department must be capable of communicating by two-way radio with all ground-based basic life support service vehicles and advanced life support service vehicles that operate within the hospital's service area under a state permit and with all rotorcraft air ambulances that operate under a state permit. The hospital's radio system must be capable of interfacing with municipal mutual aid channels designated by the State Technology Office Department of Management Services and the Federal Communications Commission.

Section 16. Section 401.013, Florida Statutes, is amended to read:

401.013 Legislative intent.--It is the intention and purpose of the Legislature that a statewide system of regional emergency medical telecommunications be developed whereby maximum use of existing radio channels is achieved in order to more effectively and rapidly provide emergency medical service to the general population. To this end, all emergency medical service entities within the state are directed to provide the State Technology Office Department of Management Services with any information that office the department requests for the purpose of implementing the provisions of s. 401.015, and such entities shall comply with the resultant provisions established pursuant to this part.

Section 17. Section 401.015, Florida Statutes, is amended to read:

401.015 Statewide regional emergency medical telecommunication system. -- The <u>State Technology Office</u>



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Department of Management Services is authorized and directed to develop a statewide system of regional emergency medical telecommunications. For the purpose of this part, the term "telecommunications" means those voice, data, and signaling transmissions and receptions between emergency medical service components, including, but not limited to: ambulances; rescue vehicles; hospitals or other related emergency receiving facilities; emergency communications centers; physicians and emergency medical personnel; paging facilities; law enforcement and fire protection agencies; and poison control, suicide, and emergency management agencies. In formulating such a system, the department shall divide the state into appropriate regions and shall develop a program which includes, but is not limited to, the following provisions:

- (1) A requirements provision, which shall state the telecommunications requirements for each emergency medical entity comprising the region.
- (2) An interfacility communications provision, which shall depict the telecommunications interfaces between the various medical service entities which operate within the region and state.
- (3) An organizational layout provision, which shall include each emergency medical entity and the number of radio operating units (base, mobile, handheld, etc.) per entity.
- (4) A frequency allocation and use provision, which shall include on an entity basis each assigned and planned radio channel and the type of operation (simplex, duplex, half duplex, etc.) on each channel.



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- (5) An operational provision, which shall include dispatching, logging, and operating procedures pertaining to telecommunications on an entity basis and regional basis.
- (6) An emergency medical service telephone provision, which shall include the telephone and the numbering plan throughout the region for both the public and interface requirements.

Section 18. Section 401.018, Florida Statutes, is amended to read:

401.018 System coordination.--

- (1) The statewide system of regional emergency medical telecommunications shall be developed by the <u>State Technology</u> <u>Office Department of Management Services</u>, which <u>office department</u> shall be responsible for the implementation and coordination of such system into the state telecommunications plan. The <u>office department</u> shall adopt any necessary rules and regulations for implementing and coordinating such a system.
- (2) The <u>State Technology Office</u> Department of Management Services shall be designated as the state frequency coordinator for the special emergency radio service.
- Section 19. Section 401.021, Florida Statutes, is amended to read:
- 401.021 System director. -- The State Chief Information

 Officer Secretary of Management Services or his or her designee is designated as the director of the statewide telecommunications system of the regional emergency medical service and, for the purpose of carrying out the provisions of this part, is authorized to coordinate the activities of the telecommunications system with other interested state, county, local, and private agencies.

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Section 20. Section 401.024, Florida Statutes, is amended to read:

401.024 System approval.--From July 1, 1973, no emergency medical telecommunications system shall be established or present systems expanded without prior approval of the <u>State</u> Technology Office Department of Management Services.

Section 21. Section 401.027, Florida Statutes, is amended to read:

401.027 Federal assistance.--The <u>State Chief Information</u>

<u>Officer Secretary of Management Services</u> or his or her designee is authorized to apply for and accept federal funding assistance in the development and implementation of a statewide emergency medical telecommunications system.

Section 22. Paragraph (b) of subsection (2) of section 401.245, Florida Statutes, is amended to read:

401.245 Emergency Medical Services Advisory Council.-- (2)

(b) Representation on the Emergency Medical Services
Advisory Council shall include: two licensed physicians who are
"medical directors" as defined in s. 401.23(15) or whose medical
practice is closely related to emergency medical services; two
emergency medical service administrators, one of whom is
employed by a fire service; two certified paramedics, one of
whom is employed by a fire service; two certified emergency
medical technicians, one of whom is employed by a fire service;
one emergency medical services educator; one emergency nurse;
one hospital administrator; one representative of air ambulance
services; one representative of a commercial ambulance operator;
and two laypersons who are in no way connected with emergency
medical services, one of whom is a representative of the



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713	elderly. Ex officio members of the advisory council from state
714	agencies shall include, but shall not be limited to,
715	representatives from the Department of Education, the \underline{State}
716	Technology Office Department of Management Services, the
717	Department of Insurance, the Department of Highway Safety and
718	Motor Vehicles, the Department of Transportation, and the
719	Department of Community Affairs.
720	Section 23. This act shall take effect July 1, 2003.

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CODING: Words stricken are deletions; words underlined are additions.