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2003 HB 1337 CS CHAMBER ACTION The Committee on Insurance recommends the following: Committee Substitute Remove the entire bill and insert: A bill to be entitled An act relating to governmental reorganization; revising and conforming provisions of the Florida Statutes to the amendment of Article IV, Section 4 of the State Constitution, in which the functions of the former positions of Comptroller and Treasurer were combined into the office of Chief Financial Officer, and chapter 2002-404, Laws of Florida, which reorganized certain executivebranch duties and functions to implement such constitutional amendment; revising and conforming provisions of the Florida Statues to the creation of the Department of Financial Services and the Financial Services Commission and the abolition of the Department of Insurance and the Department of Banking and Finance; amending ss. 20.055, 103.091, 110.1127, 112.215, 215.555, 215.559, 287.059, 288.901, 391.221, 401.245, 408.05, 408.7056, 440.13, 440.20, 440.24, 440.38, 440.381, 440.385, 440.386, 440.44, 440.52, 440.525, 553.74,.624.05, 624.155, 624.303, 624.316, 624.317, 624.404, 624.4072,

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29 624.413, 624.424, 624.476, 624.477, 625.01115, 625.121, 30 625.151, 625.317, 625.325, and 626.015, F.S., to revise 31 and conform; amending s. 20.121, F.S., to revise and 32 conform; authorizing the Division of Consumer Services to 33 request certain information; providing procedures and 34 requirements for providing such information; authorizing 35 the division to impose administrative penalties; requiring 36 the division to report certain violations; authorizing the 37 Department of Financial Services to adopt rules; providing 38 construction; creating s. 626.016, F.S.; prescribing 39 powers and duties of the Department of Financial Services, 40 Financial Services Commission, and Office of Insurance 41 Regulation; amending ss. 626.025, 626.112, 626.161, 42 626.171, 626.181, 626.191, 626.201, 626.202, 626.211, 43 626.221, 626.231, 626.241, 626.251, 626.261, 626.266, 626.271, 626.281, 626.2815, 626.2817, 626.291, 626.292, 44 626.301, 626.322, 626.361, 626.371, 626.381, 626.431, 45 626.451, 626.461, 626.471, 626.511, 626.521, 626.541, 46 47 626.551, 626.561, 626.591, 626.592, 626.601, 626.611, 626.621, 626.631, 626.641, 626.661, 626.681, 626.691, 48 49 626.692, 626.7315, 626.732, 626.742, 626.7451, 626.7454, 50 626.7491, 626.7492, 626.752, 626.7845, 626.7851, 626.8305, 51 626.8311, 626.8427, 626.8463, 626.8467, 626.847, 626.8473, 52 626.8582, 626.8584, 626.859, 626.861, 626.863, 626.865, 53 626.866, 626.867, 626.869, 626.8695, 626.8696, 626.8697, 54 626.8698, 626.870, 626.871, 626.872, 626.873, 626.8732, 55 626.8734, 626.8736, 626.8738, 626.874, 626.878, 626.88, 56 626.8805, 626.8809, 626.8814, 626.884, 626.89, 626.891,

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57	626.892, 626.894, 626.895, 626.896, 626.897, 626.898,
58	626.899, 626.901, 626.906, 626.907, 626.909, 626.910,
59	626.912, 626.914, 626.916, 626.917, 626.918, 626.919,
60	626.921, 626.931, 626.932, 626.936, 626.9361, 626.937,
61	626.938, 626.9511, 626.9541, 626.9545, 626.9551, 626.9561,
62	626.9571, 626.9581, 626.9591, 626.9601, 626.9611,
63	626.9621, 626.9631, 626.9641, 626.9651, 626.989, 626.9892,
64	626.99, 626.9911, 626.9912, 626.9913, 626.9914, 626.9915,
65	626.9916, 626.9919, 626.9921, 626.9922, 626.99235,
66	626.99245, 626.9925, 626.9926, 626.9927, 626.99272,
67	626.99285, 626.99295, 627.0628, 627.0629, 627.311,
68	627.3111, 627.351, 627.3511, 627.3513, 627.3515, 627.357,
69	627.4236, 627.6488, 627.6699, 627.7015, 628.4615, 628.917,
70	631.021, 631.025, 631.031, 631.051, 631.081, 631.152,
71	631.221, 631.231, 631.361, 631.371, 631.391, 631.392,
72	631.398, 631.54, 631.55, 631.56, 631.57, 631.59, 631.60,
73	631.62, 631.66, 631.714, 631.72, 631.722, 631.723,
74	631.727, 631.813, 631.814, 631.821, 631.823, 631.825,
75	631.904, 631.911, 631.912, 631. 917, 631.918, 631.931,
76	634.3284, 634.430, 634.433, 636.067, 641.183, 641.185,
77	641.19, 641.2017, 641.2018, 641.21, 641.215, 641.22,
78	641.225, 641.227, 641.228, 641.23, 641.234, 641.2342,
79	641.25, 641.255, 641.26, 641.27, 641.28, 641.281, 641.284,
80	641.285, 641.29, 641.3007, 641.305, 641.31, 641.3105,
81	641.31071, 641.31074, 641.315, 641.3154, 641.3155,
82	641.316, 641.35, 641.35, 641.36, 641.365, 641.385,
83	641.39001, 641.3903, 641.3905, 641.3907, 641.3909,
84	641.3911, 641.3913, 641.3917, 641.3922, 641.402, 641.403,
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85	641.,405, 641.406, 641.4065, 641.407, 641.409, 641.41,
86	641.412, 641.418, 641.42, 641.421, 641.424, 641.437,
87	641.443, 641.444, 641.445, 641.446, 641.447, 641.448,
88	641.45, 641.452, 641.453, 641.454, 641.455, 641.457,
89	641.48, 641.49, 641.495, 641.511, 641.511, 641.512,
90	641.52, 641.54, 641.55, 641.58, 642.0475, 651.119, 252.62,
91	288.778, 288.99, 289.051, 289.081, 289.121, 420.101,
92	494.00125, 494.00421 517.021, 517.03, 517.051, 517.061,
93	517.07, 517.075, 517.081, 517.082, 517.101, 517.111,
94	517.12, 517.1201, 517.1203, 517.1204, 517.121, 517.131,
95	517.141, 517.151, 517.161, 517.181, 517.191, 517.201,
96	517.2015, 517.221, 517.241, 517.301, 517.302 517.313,
97	517.315, 517.32, 520.996, 520.9965, 537.008, 537.009,
98	537.011, 537.013, 537.016, 537.017, 559.725, 560.128,
99	560.129, 560.404, 609.05, and 655.012, F.S., to revise and
100	conform; protecting the validity of certain administrative
101	and judicial actions; providing for substitution of
102	parties; providing for continuation and effect of certain
103	certificates of authority, forms, licenses, rates,
104	filings, and actions; transferring and renumbering s.
105	627.3111, F.S., as 624.23, F.S.; repealing s. 624.305,
106	F.S., relating to prohibited interests; providing for
107	controlling effect; providing an effective date.
108	
109	Be It Enacted by the Legislature of the State of Florida:
110	Section 1. Subsection (1) of section 20.055, Florida
111	Statutes, is amended to read:
112	20.055 Agency inspectors general
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113 (1) For the purposes of this section: 114 "State agency" means each department created pursuant (a) 115 to this chapter, and also includes the Executive Office of the 116 Governor, the Department of Military Affairs, the Board of 117 Regents, the Fish and Wildlife Conservation Commission, the 118 Public Service Commission, the Office of Insurance Regulation of 119 the Financial Services Commission, the Office of Financial 120 Institutions and Securities Regulation of the Financial Services 121 Commission, and the state courts system. 122 "Agency head" means the Governor, a Cabinet officer, a (b) 123 secretary as defined in s. 20.03(5), or an executive director as 124 defined in s. 20.03(6). It also includes the chair of the Public 125 Service Commission, the Director of the Office of Insurance 126 Regulation of the Financial Services Commission, the Director of 127 the Office of Financial Institutions and Securities Regulation 128 of the Financial Services Commission, and the Chief Justice of 129 the State Supreme Court. 130 Section 2. Section 20.121, Florida Statutes, is amended to 131 read: 132 20.121 Department of Financial Services.--There is created 133 a Department of Financial Services. 134 (1) DEPARTMENT HEAD.--The head of the Department of Financial Services is the Chief Financial Officer. 135 136 DIVISIONS.--The Department of Financial Services shall (2) 137 consist of the following divisions: 138 (a) The Division of Accounting and Auditing, which shall 139 include the following bureau and office: 140 1. The Bureau of Unclaimed Property. Page 5 of 744

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CS The Office of Fiscal Integrity which shall function as 141 2. 142 a criminal justice agency for purposes of ss. 943.045-943.08 and 143 shall have a separate budget. The office may conduct 144 investigations within or outside this state as the bureau deems 145 necessary to aid in the enforcement of this section. If during an investigation the office has reason to believe that any 146 147 criminal law of this state has or may have been violated, the 148 office shall refer any records tending to show such violation to 149 state or federal law enforcement or prosecutorial agencies and 150 shall provide investigative assistance to those agencies as 151 required. 152 The Division of State Fire Marshal. (b) 153 The Division of Risk Management. (C) 154 The Division of Treasury, which shall include a Bureau (d) 155 of Deferred Compensation responsible for administering the 156 Government Employees Deferred Compensation Plan established 157 under s. 112.215 for state employees. 158 (e) The Division of Insurance Fraud. 159 The Division of Rehabilitation and Liquidation. (f) The Division of Insurance Agents and Agency Services. 160 (g) The Division of Consumer Services, which shall include 161 (h) 162 a Bureau of Funeral and Cemetery Services. 163 1. The Division of Consumer Services shall perform the following functions concerning products or services regulated by 164 165 the Department of Financial Services or by either office of the 166 Financial Services Commission: 167 a. Receive inquiries and complaints from consumers;

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CS 168 b. Prepare and disseminate such information as the 169 department deems appropriate to inform or assist consumers; 170 c. Provide direct assistance and advocacy for consumers 171 who request such assistance or advocacy; 172 d. With respect to apparent or potential violations of law 173 or applicable rules by a person or entity licensed by the 174 department or by either office of the commission, report such 175 apparent or potential violation to the appropriate division of the department or office of the commission, which may take such 176 177 further action as it deems appropriate. 178 2. Any person licensed or issued a certificate of 179 authority by the department or by the Office of Insurance 180 Regulation shall respond, in writing, to the Division of 181 Consumer Services within 20 days after receipt of a written 182 request for information from the division concerning a consumer 183 complaint. The response must address the issues and allegations raised in the complaint. The division may, in its discretion, 184 185 impose an administrative penalty for failure to comply with this 186 subparagraph in an amount up to \$2,500 per violation upon any 187 entity licensed by the department or the Office of Insurance 188 Regulation and \$250 for the first violation, \$500 for the second violation, and up \$1,000 per violation thereafter upon any 189 190 individual licensed by the department or the Office of Insurance 191 Regulation. 3. The department may adopt rules to implement the 192 provisions of this paragraph. 193 194 4. The powers, duties, and responsibilities expressed or 195 granted in this paragraph shall not limit the powers, duties,

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196	and responsibilities of the Department of Financial Services,
197	the Financial Services Commission, the Office of the Insurance
198	Regulation, or the Office of Financial Institutions and
199	Securities Regulation as provided by law.
200	(i) The Division of Workers' Compensation.
201	(j) The Division of Administration.
202	(k) The Division of Legal Services.
203	(1) The Division of Information Systems.
204	(m) The Office of Insurance Consumer Advocate.
205	(3) FINANCIAL SERVICES COMMISSIONEffective January 7,
206	2003, there is created within the Department of Financial
207	Services the Financial Services Commission, composed of the
208	Governor, the Attorney General, the Chief Financial Officer, and
209	the Commissioner of Agriculture, which shall for purposes of
210	this section be referred to as the commission. Commission
211	members shall serve as agency head of the Financial Services
212	Commission. The commission shall be a separate budget entity
213	and shall be exempt from the provisions of s. 20.052. Commission
214	action shall be by majority vote consisting of at least three
215	affirmative votes. The commission shall not be subject to
216	control, supervision, or direction by the Department of
217	Financial Services in any manner, including purchasing,
218	transactions involving real or personal property, personnel, or
219	budgetary matters.
220	(a) StructureThe major structural unit of the
221	commission is the office. Each office shall be headed by a

222 director. The following offices are established:

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223 1. The Office of Insurance Regulation, which shall be 224 responsible for all activities concerning insurers and other 225 risk bearing entities, including licensing, rates, policy forms, 226 market conduct, claims, adjusters, issuance of certificates of 227 authority, solvency, viatical settlements, premium financing, 228 and administrative supervision, as provided under the insurance 229 code or chapter 636. The head of the Office of Insurance 230 Regulation is the Director of the Office of Insurance 231 Regulation.

232 The Office of Financial Institutions and Securities 2. 233 Regulation, also to be known as the Office of Financial 234 Regulation, which shall be responsible for all activities of the 235 Financial Services Commission relating to the regulation of 236 banks, credit unions, other financial institutions, finance 237 companies, and the securities industry. The head of the office 238 is the Director of the Office of Financial Institutions and 239 Securities Regulation. The Office of Financial Institutions and Securities Regulation shall include a Bureau of Financial 240 241 Investigations, which shall function as a criminal justice 242 agency for purposes of ss. 943.045-943.08 and shall have a 243 separate budget. The bureau may conduct investigations within 244 or outside this state as the bureau deems necessary to aid in 245 the enforcement of this section. If, during an investigation, 246 the office has reason to believe that any criminal law of this 247 state has or may have been violated, the office shall refer any 248 records tending to show such violation to state or federal law 249 enforcement or prosecutorial agencies and shall provide 250 investigative assistance to those agencies as required.

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(b) Organization.--The commission shall establish by rule any additional organizational structure of the offices. It is the intent of the Legislature to provide the commission with the flexibility to organize the offices in any manner they determine appropriate to promote both efficiency and accountability.

(c) Powers.--Commission members shall serve as the agency head for purposes of rulemaking under ss. 120.536-120.565 by the commission and all subunits of the commission. Each director is agency head for purposes of final agency action under chapter 120 for all areas within the regulatory authority delegated to the director's office.

(d) Appointment and qualifications of directors.--The commission shall appoint or remove each director by a majority vote consisting of at least three affirmative votes, with both the Governor and the Chief Financial Officer on the prevailing side. The minimum qualifications of the directors are as follows:

Prior to appointment as director, the Director of the 268 1. 269 Office of Insurance Regulation must have had, within the 270 previous 10 years, at least 5 years of responsible private 271 sector experience working full time in areas within the scope of 272 the subject matter jurisdiction of the Office of Insurance 273 Regulation or at least 5 years of experience as a senior 274 examiner or other senior employee of a state or federal agency 275 having regulatory responsibility over insurers or insurance 276 agencies.

277 2. Prior to appointment as director, the Director of the
278 Office of Financial Institutions and Securities Regulation must

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279 have had, within the previous 10 years, at least 5 years of 280 responsible private sector experience working full time in areas 281 within the subject matter jurisdiction of the Office of Financial Institutions and Securities Regulation or at least 5 282 283 years of experience as a senior examiner or other senior 284 employee of a state or federal agency having regulatory 285 responsibility over financial institutions, finance companies, 286 or securities companies.

(e) Administrative support.--The offices shall have a
sufficient number of attorneys, examiners, investigators, other
professional personnel to carry out their responsibilities and
administrative personnel as determined annually in the
appropriations process. The Department of Financial Services
shall provide administrative and information systems support to
the offices.

294 (f) The commission and the offices may destroy general 295 correspondence files and any other records which they deem no 296 longer necessary to preserve in accordance with retention 297 schedules and destruction notices established under rules of the 298 Division of Library and Information Services, records and 299 information management program, of the Department of State. Such 300 schedules and notices relating to financial records of the 301 commission and offices shall be subject to the approval of the 302 Auditor General. 303 (g) The commission and offices may photograph, 304 microphotograph, or reproduce on film such documents and records

305 as they may select, in such manner that each page will be

306 exposed in exact conformity with the original. After

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307 reproduction and filing, original documents and records may be 308 destroyed in accordance with the provisions of paragraph (f). 309 (h) The department, commission, and offices shall share 310 such information as is necessary to the implementation of their 311 respective powers, duties and functions prescribed by law. Any 312 such information made confidential or exempt from disclosure 313 pursuant to law shall not lose its confidential or exempt 314 status.

315 Section 3. Subsection (6) of section 103.091, Florida 316 Statutes, is amended to read:

317

103.091 Political parties.--

318 (6)(a)1. In addition to the members provided for in 319 subsection (1), each county executive committee shall include 320 all members of the Legislature who are residents of the county 321 and members of their respective political party and who shall be 322 known as at-large committeemen and committeewomen.

323 (b)2. Each state executive committee shall include, as at-324 large committeemen and committeewomen, all members of the United 325 States Congress representing the State of Florida who are members of the political party, all statewide elected officials 326 327 who are members of the party, and the President of the Senate or 328 the Minority Leader in the Senate, and the Speaker of the House 329 of Representatives or the Minority Leader in the House of 330 Representatives, whichever is a member of the political party, 331 and 20 members of the Legislature who are members of the 332 political party. Ten of the legislators shall be appointed with 333 the concurrence of the state chair of the respective party, as 334 follows: five to be appointed by the President of the Senate;

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five by the Minority Leader in the Senate; five by the Speaker of the House of Representatives; and five by the Minority Leader in the House.

(c)3. When a political party allows any member of the 338 339 state executive committee to have more than one vote per person, 340 other than by proxy, in a matter coming before the state executive committee, the 20 members of the Legislature appointed 341 under subparagraph 2. shall not be appointed to the state 342 343 executive committee and the following elected officials who are members of that political party shall be appointed and shall 344 345 have the following votes:

346 <u>1.a.</u> Governor: a number equal to 15 percent of votes cast 347 by state executive committeemen and committeewomen;

348 <u>2.b.</u> Lieutenant Governor: a number equal to 5 percent of 349 the votes cast by state executive committeemen and 350 committeewomen;

351 <u>3.e.</u> Each member of the United States Senate representing 352 the state: a number equal to 10 percent of the votes cast by 353 state executive committeemen and committeewomen;

354 d. Secretary of State: a number equal to 5 percent of the 355 votes cast by state executive committeemen and committeewomen; 356 <u>4.e.</u> Attorney General: a number equal to 5 percent of the 357 votes cast by state executive committeemen and committeewomen;

358 <u>5.f.</u> <u>Chief Financial Officer</u> Comptroller: a number equal 359 to 5 percent of the votes cast by state executive committeemen 360 and committeewomen;

361 g. Treasurer: a number equal to 5 percent of the votes 362 cast by state executive committeemen and committeewomen;

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363 <u>6.h.</u> Commissioner of Agriculture: a number equal to 5 364 percent of the votes cast by state executive committeemen and 365 committeewomen;

366 i. Commissioner of Education: a number equal to 5 percent 367 of the votes cast by state executive committeemen and 368 committeewomen;

369 <u>7.j.</u> President of the Senate: a number equal to 10 percent 370 of the votes cast by state executive committeemen and 371 committeewomen;

372 <u>8.k.</u> Minority leader of the Senate: a number equal to 10 373 percent of the votes cast by state executive committeemen and 374 committeewomen;

375 <u>9.1.</u> Speaker of the House of Representatives: a number 376 equal to 10 percent of the votes cast by state executive 377 committeemen and committeewomen;

378 <u>10.m.</u> Minority leader of the House of Representatives: a 379 number equal to 10 percent of the votes cast by state executive 380 committeemen and committeewomen; and

381 <u>11.n.</u> Each member of the United States House of 382 Representatives representing the state: a number equal to 1 383 percent of the votes cast by state executive committeemen and 384 committeewomen.

385 <u>(d)1.4.a.</u> The governing body of each state executive 386 committee as defined by party rule shall include as at-large 387 committeemen and committeewomen all statewide elected officials 388 who are members of such political party; up to four members of 389 the United States Congress representing the state who are 390 members of such political party and who shall be appointed by

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391 the state chair on the basis of geographic representation; the 392 permanent presiding officer selected by the members of each 393 house of the Legislature who are members of such political 394 party; and the minority leader selected by the members of each 395 house of the Legislature who are members of such political 396 party.

397 <u>2.b.</u> All members of the governing body shall have one vote
 398 per person.

399 Section 4. Paragraph (a) of subsection (2) of section 400 110.1127, Florida Statutes, is amended to read:

401

110.1127 Employee security checks. --

402 (2)(a) All positions within the Division of Treasury of 403 the Department of <u>Financial Services</u> Insurance are deemed to be 404 positions of special trust or responsibility, and a person may 405 be disqualified for employment in any such position by reason 406 of:

407 1. The conviction or prior conviction of a crime which is 408 reasonably related to the nature of the position sought or held 409 by the individual; or

410 2. The entering of a plea of nolo contendere or, when a 411 jury verdict of guilty is rendered but adjudication of guilt is 412 withheld, with respect to a crime which is reasonably related to 413 the nature of the position sought or held by the individual.

414 Section 5. Subsection (4), paragraph (a) of subsection 415 (6), paragraphs (a), (d), (f), and(h) of subsection (8), 416 paragraph (b) of subsection (10), and subsections (11) and (12) 417 of section 112.215, Florida Statutes, are amended to read:

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418 112.215 Government employees; deferred compensation 419 program.--

420 The Chief Financial Officer Treasurer, with the (4)(a) 421 approval of the State Board of Administration, shall establish 422 such plan or plans of deferred compensation for state employees, 423 including all such investment vehicles or products incident 424 thereto, as may be available through, or offered by, qualified 425 companies or persons, and may approve one or more such plans for 426 implementation by and on behalf of the state and its agencies 427 and employees.

(b) If the <u>Chief Financial Officer Treasurer</u> deems it advisable, he or she shall have the power, with the approval of the State Board of Administration, to create a trust or other special funds for the segregation of funds or assets resulting from compensation deferred at the request of employees of the state or its agencies and for the administration of such program.

435 The Chief Financial Officer Treasurer, with the (C) 436 approval of the State Board of Administration, may delegate responsibility for administration of the plan to a person the 437 438 Chief Financial Officer Treasurer determines to be qualified, 439 compensate such person, and, directly or through such person or 440 pursuant to a collective bargaining agreement, contract with a 441 private corporation or institution to provide such services as 442 may be part of any such plan or as may be deemed necessary or 443 proper by the Chief Financial Officer Treasurer or such person, 444 including, but not limited to, providing consolidated billing, 445 individual and collective recordkeeping and accountings, asset

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446 purchase, control, and safekeeping, and direct disbursement of 447 funds to employees or other beneficiaries. The <u>Chief Financial</u> 448 <u>Officer Treasurer</u> may authorize a person, private corporation, 449 or institution to make direct disbursement of funds under the 450 plan to an employee or other beneficiary only upon the order of 451 the Comptroller to the Treasurer.

(d) In accordance with such approved plan, and upon contract or agreement with an eligible employee, deferrals of compensation may be accomplished by payroll deductions made by the appropriate officer or officers of the state, with such funds being thereafter held and administered in accordance with the plan.

458 No deferred compensation plan of the state shall (6)(a) 459 become effective until approved by the State Board of 460 Administration and the Chief Financial Officer Treasurer is 461 satisfied by opinion from such federal agency or agencies as may 462 be deemed necessary that the compensation deferred thereunder and/or the investment products purchased pursuant to the plan 463 464 will not be included in the employee's taxable income under federal or state law until it is actually received by such 465 employee under the terms of the plan, and that such compensation 466 467 will nonetheless be deemed compensation at the time of deferral 468 for the purposes of social security coverage, for the purposes of the state retirement system, and for any other retirement, 469 470 pension, or benefit program established by law.

471 (8)(a) There is hereby created a Deferred Compensation
472 Advisory Council composed of seven members.

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473 1. One member shall be appointed by the Speaker of the
474 House of Representatives and the President of the Senate jointly
475 and shall be an employee of the legislative branch.

476 2. One member shall be appointed by the Chief Justice of
477 the Supreme Court and shall be an employee of the judicial
478 branch.

3. One member shall be appointed by the chair of the
Public Employees Relations Commission and shall be a nonexempt
public employee.

482 4. The remaining four members shall be employed by the483 executive branch and shall be appointed as follows:

484 a. One member shall be appointed by the Chancellor of the
485 State University System and shall be an employee of the
486 university system.

487 b. One member shall be appointed by the <u>Chief Financial</u>
488 <u>Officer Treasurer</u> and shall be an employee of the <u>Chief</u>
489 <u>Financial Officer Treasurer</u>.

490 c. One member shall be appointed by the Governor and shall491 be an employee of the executive branch.

d. One member shall be appointed by the <u>Executive Director</u>
of the State Board of Administration Comptroller and shall be an
employee of the <u>Executive Director of the State Board of</u>
Administration Comptroller.

(d) The council shall meet at the call of its chair, at
the request of a majority of its membership, or at the request
of the <u>Chief Financial Officer</u> Treasurer, but not less than
twice a year. The business of the council shall be presented to
the council in the form of an agenda. The agenda shall be set

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501 by the <u>Chief Financial Officer</u> Treasurer and shall include items 502 of business requested by the council members.

503 (f) The council shall make a report of each meeting to the 504 Chief Financial Officer Treasurer, which shall show the names of 505 the members present and shall include a record of its 506 discussions, recommendations, and actions taken. The Chief 507 Financial Officer Treasurer shall keep the records of the 508 proceedings of each meeting on file and shall make the records 509 available to any interested person or group.

510 The advisory council shall provide assistance and (h) 511 recommendations to the Chief Financial Officer Treasurer 512 relating to the provisions of the plan, the insurance or 513 investment options to be offered under the plan, and any other 514 contracts or appointments deemed necessary by the council and 515 the Chief Financial Officer Treasurer to carry out the 516 provisions of this act. The Chief Financial Officer Treasurer 517 shall inform the council of the manner in which each council 518 recommendation is being addressed. The Chief Financial Officer 519 Treasurer shall provide the council, at least annually, a report on the status of the deferred compensation program, including, 520 521 but not limited to, information on participant enrollment, 522 amount of compensation deferred, total plan assets, product 523 provider performance, and participant satisfaction with the 524 program.

525

(10)

(b)1. There is created in the State Treasury the Deferred
Compensation Trust Fund, through which the <u>Chief Financial</u>
Officer Treasurer as trustee shall hold moneys, pensions,

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532

annuities, or other benefits accrued or accruing under and
pursuant to 26 U.S.C. s. 457 and the deferred compensation plan
provided for therein and adopted by this state; and

a. All amounts of compensation deferred thereunder;

533 b. All property and rights purchased with such amounts; 534 and

c. All income attributable to such amounts, property, orrights.

537 2. Notwithstanding the mandates of 26 U.S.C. s. 457(b)(6),
538 all of the assets specified in subparagraph 1. shall be held in
539 trust for the exclusive benefit of participants and their
540 beneficiaries as mandated by 26 U.S.C. s. 457(g)(1).

541 (11) With respect to any funds held pursuant to a deferred 542 compensation plan, any plan provider which is a bank or savings 543 association and which provides time deposit accounts and 544 certificates of deposit as an investment product to the plan 545 participants may, with the approval of the State Board of Administration for providers in the state plan, or with the 546 547 approval of the appropriate official or body designated under subsection (5) for a plan of a county, municipality, other 548 549 political subdivision, or constitutional county officer, be 550 exempt from the provisions of chapter 280 requiring it to be a 551 qualified public depository, provided:

(a) The bank or savings association shall, to the extent that the time deposit accounts or certificates of deposit are not insured by the Federal Deposit Insurance Corporation or the Federal Savings and Loan Insurance Corporation, deposit or issue pledge collateral with the <u>Chief Financial Officer</u> Treasurer for

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all state funds held by it under a deferred compensation plan, or with such other appropriate official for all public funds held by it under a deferred compensation plan of a county, municipality, other political subdivision, or constitutional county officer, in an amount which equals at least 150 percent of all uninsured deferred compensation funds then held.

(b) Said collateral shall be of the kind permitted by s.
280.13 and shall be pledged in the manner provided for by the
applicable provisions of chapter 280.

567 The <u>Chief Financial Officer</u> Treasurer shall have all the 568 applicable powers provided in ss. 280.04, 280.05, and 280.08 569 relating to the sale or other disposition of the pledged 570 collateral.

571 (12) The <u>Chief Financial Officer</u> Treasurer may adopt any 572 rule necessary to administer and implement this act with respect 573 to deferred compensation plans for state employees.

574 Section 6. Paragraph (c) of subsection (2), paragraph (d) 575 of subsection (4), and paragraphs (a), (b), and (c) of 576 subsection (6) of section 215.555, Florida Statutes, are amended 577 to read:

578

566

215.555 Florida Hurricane Catastrophe Fund.--

579

(2) DEFINITIONS.--As used in this section:

(c) "Covered policy" means any insurance policy covering residential property in this state, including, but not limited to, any homeowner's, mobile home owner's, farm owner's, condominium association, condominium unit owner's, tenant's, or apartment building policy, or any other policy covering a

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585 residential structure or its contents issued by any authorized 586 insurer, including the Citizens Property Insurance Corporation 587 and any joint underwriting association or similar entity created 588 pursuant to law. The term "covered policy" includes any 589 collateral protection insurance policy covering personal 590 residences which protects both the borrower's and the lender's 591 financial interests, in an amount at least equal to the coverage 592 for the dwelling in place under the lapsed homeowner's policy, 593 if such policy can be accurately reported as required in 594 subsection(5). Additionally, covered policies include policies 595 covering the peril of wind removed from the Florida Residential 596 Property and Casualty Joint Underwriting Association or from the 597 Citizens Property Insurance Corporation, created pursuant to s. 598 627.351(6), or from the Florida Windstorm Underwriting 599 Association, created pursuant to s. 627.351(2), by an authorized 600 insurer under the terms and conditions of an executed assumption 601 agreement between the authorized insurer and either such 602 association. Each assumption agreement between the either 603 association and such authorized insurer must be approved by the Florida Department of Insurance or the Office of Insurance 604 605 Regulation prior to the effective date of the assumption, and 606 the Department of Insurance or the Office of Insurance 607 Regulation must provide written notification to the board within 608 15 working days after such approval. "Covered policy" does not 609 include any policy that excludes wind coverage or hurricane 610 coverage or any reinsurance agreement and does not include any policy otherwise meeting this definition which is issued by a 611 612 surplus lines insurer or a reinsurer.

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613

(4) REIMBURSEMENT CONTRACTS.--

614 (d)1. For purposes of determining potential liability and 615 to aid in the sound administration of the fund, the contract shall require each insurer to report such insurer's losses from 616 617 each covered event on an interim basis, as directed by the 618 board. The contract shall require the insurer to report to the 619 board no later than December 31 of each year, and quarterly 620 thereafter, its reimbursable losses from covered events for the 621 year. The contract shall require the board to determine and pay, 622 as soon as practicable after receiving these reports of 623 reimbursable losses, the initial amount of reimbursement due and 624 adjustments to this amount based on later loss information. The 625 adjustments to reimbursement amounts shall require the board to 626 pay, or the insurer to return, amounts reflecting the most 627 recent calculation of losses.

628 2. In determining reimbursements pursuant to this629 subsection, the contract shall provide that the board shall:

630 First reimburse insurers writing covered policies, a. 631 which insurers are in full compliance with this section and have petitioned the Office of Insurance Regulation Department of 632 633 Insurance and qualified as limited apportionment companies under 634 s. 627.351(2)(b)3. The amount of such reimbursement shall be 635 the lesser of \$10 million or an amount equal to 10 times the 636 insurer's reimbursement premium for the current year. The 637 amount of reimbursement paid under this sub-subparagraph may not 638 exceed the full amount of reimbursement promised in the 639 reimbursement contract. This sub-subparagraph does not apply 640 with respect to any contract year in which the year-end

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641 projected cash balance of the fund, exclusive of any bonding
642 capacity of the fund, exceeds \$2 billion. Only one member of any
643 insurer group may receive reimbursement under this sub644 subparagraph.

b. Next pay to each insurer such insurer's projected
payout, which is the amount of reimbursement it is owed, up to
an amount equal to the insurer's share of the actual premium
paid for that contract year, multiplied by the actual claimspaying capacity available for that contract year; provided,
entities created pursuant to s. 627.351 shall be further
reimbursed in accordance with sub-subparagraph c.

652 c. Thereafter, establish, based on reimbursable losses, 653 the prorated reimbursement level at the highest level for which 654 any remaining fund balance or bond proceeds are sufficient to 655 reimburse entities created pursuant to s. 627.351 for losses 656 exceeding the amounts payable pursuant to sub-subparagraph b. 657 for the current contract year.

(6) REVENUE BONDS.--

659

(a) General provisions.--

Upon the occurrence of a hurricane and a determination 660 1. 661 that the moneys in the fund are or will be insufficient to pay 662 reimbursement at the levels promised in the reimbursement 663 contracts, the board may take the necessary steps under paragraph (b) or paragraph (c) for the issuance of revenue bonds 664 for the benefit of the fund. The proceeds of such revenue bonds 665 666 may be used to make reimbursement payments under reimbursement 667 contracts; to refinance or replace previously existing 668 borrowings or financial arrangements; to pay interest on bonds;

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669 to fund reserves for the bonds; to pay expenses incident to the 670 issuance or sale of any bond issued under this section, including costs of validating, printing, and delivering the 671 bonds, costs of printing the official statement, costs of 672 673 publishing notices of sale of the bonds, and related 674 administrative expenses; or for such other purposes related to the financial obligations of the fund as the board may 675 676 determine. The term of the bonds may not exceed 30 years. The 677 board may pledge or authorize the corporation to pledge all or a 678 portion of all revenues under subsection (5) and under 679 subparagraph 3. to secure such revenue bonds and the board may 680 execute such agreements between the board and the issuer of any 681 revenue bonds and providers of other financing arrangements 682 under paragraph (7)(b) as the board deems necessary to evidence, 683 secure, preserve, and protect such pledge. If reimbursement 684 premiums received under subsection (5) or earnings on such 685 premiums are used to pay debt service on revenue bonds, such 686 premiums and earnings shall be used only after the use of the 687 moneys derived from assessments under subparagraph 3. The funds, credit, property, or taxing power of the state or 688 689 political subdivisions of the state shall not be pledged for the 690 payment of such bonds. The board may also enter into agreements 691 under paragraph (b) or paragraph (c) for the purpose of issuing 692 revenue bonds in the absence of a hurricane upon a determination 693 that such action would maximize the ability of the fund to meet 694 future obligations.

6952. The Legislature finds and declares that the issuance of696bonds under this subsection is for the public purpose of paying

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697 the proceeds of the bonds to insurers, thereby enabling insurers 698 to pay the claims of policyholders to assure that policyholders 699 are able to pay the cost of construction, reconstruction, 700 repair, restoration, and other costs associated with damage to 701 property of policyholders of covered policies after the 702 occurrence of a hurricane. Revenue bonds may not be issued under 703 this subsection until validated under chapter 75. The validation 704 of at least the first obligations incurred pursuant to this 705 subsection shall be appealed to the Supreme Court, to be handled 706 on an expedited basis.

707 If the board determines that the amount of revenue 3. 708 produced under subsection (5) is insufficient to fund the 709 obligations, costs, and expenses of the fund and the 710 corporation, including repayment of revenue bonds, the board 711 shall direct the Office of Insurance Regulation Department of 712 Insurance to levy an emergency assessment on each insurer 713 writing property and casualty business in this state. Pursuant to the emergency assessment, each such insurer shall pay to the 714 715 corporation by July 1 of each year an amount set by the board 716 not exceeding 2 percent of its gross direct written premium for 717 the prior year from all property and casualty business in this 718 state except for workers' compensation, except that, if the 719 Governor has declared a state of emergency under s. 252.36 due 720 to the occurrence of a covered event, the amount of the 721 assessment for the contract year may be increased to an amount 722 not exceeding 4 percent of such premium. Any assessment 723 authority not used for the contract year may be used for a 724 subsequent contract year. If, for a subsequent contract year,

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725 the board determines that the amount of revenue produced under 726 subsection (5) is insufficient to fund the obligations, costs, 727 and expenses of the fund and the corporation, including 728 repayment of revenue bonds for that contract year, the board 729 shall direct the Office of Insurance Regulation Department of 730 Insurance to levy an emergency assessment up to an amount not 731 exceeding the amount of unused assessment authority from a 732 previous contract year or years, plus an additional 2 percent if 733 the Governor has declared a state of emergency under s. 252.36 734 due to the occurrence of a covered event. Any assessment 735 authority not used for the contract year may be used for a 736 subsequent contract year. As used in this subsection, the term 737 "property and casualty business" includes all lines of business 738 identified on Form 2, Exhibit of Premiums and Losses, in the annual statement required by s. 624.424 and any rules adopted 739 740 under such section, except for those lines identified as 741 accident and health insurance. The annual assessments under this 742 subparagraph shall continue as long as the revenue bonds issued 743 with respect to which the assessment was imposed are 744 outstanding, unless adequate provision has been made for the 745 payment of such bonds pursuant to the documents authorizing 746 issuance of the bonds. An insurer shall not at any time be 747 subject to aggregate annual assessments under this subparagraph 748 of more than 2 percent of premium, except that in the case of a 749 declared emergency, an insurer shall not at any time be subject 750 to aggregate annual assessments under this subparagraph of more 751 than 6 percent of premium; provided, no more than 4 percent may 752 be assessed for any one contract year. Any rate filing or

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portion of a rate filing reflecting a rate change attributable 753 754 entirely to the assessment levied under this subparagraph shall 755 be deemed approved when made, subject to the authority of the 756 Office of Insurance Regulation Department of Insurance to 757 require actuarial justification as to the adequacy of any rate 758 at any time. If the rate filing reflects only a rate change 759 attributable to the assessment under this paragraph, the filing 760 may consist of a certification so stating. The assessments 761 otherwise payable to the corporation pursuant to this 762 subparagraph shall be paid instead to the fund unless and until 763 the Office of Insurance Regulation Department of Insurance has 764 received from the corporation and the fund a notice, which shall 765 be conclusive and upon which the Office of Insurance Regulation 766 Department of Insurance may rely without further inquiry, that 767 the corporation has issued bonds and the fund has no agreements 768 in effect with local governments pursuant to paragraph (b). On 769 or after the date of such notice and until such date as the 770 corporation has no bonds outstanding, the fund shall have no 771 right, title, or interest in or to the assessments, except as 772 provided in the fund's agreements with the corporation.

(b) Revenue bond issuance through counties or
 municipalities.--

1. If the board elects to enter into agreements with local governments for the issuance of revenue bonds for the benefit of the fund, the board shall enter into such contracts with one or more local governments, including agreements providing for the pledge of revenues, as are necessary to effect such issuance. The governing body of a county or municipality is authorized to

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781 issue bonds as defined in s. 125.013 or s. 166.101 from time to 782 time to fund an assistance program, in conjunction with the 783 Florida Hurricane Catastrophe Fund, for the purposes set forth 784 in this section or for the purpose of paying the costs of construction, reconstruction, repair, restoration, and other 785 786 costs associated with damage to properties of policyholders of 787 covered policies due to the occurrence of a hurricane by 788 assuring that policyholders located in this state are able to 789 recover claims under property insurance policies after a covered 790 event.

791 2. In order to avoid needless and indiscriminate 792 proliferation, duplication, and fragmentation of such assistance 793 programs, any local government may provide for the payment of 794 fund reimbursements, regardless of whether or not the losses for 795 which reimbursement is made occurred within or outside of the 796 territorial jurisdiction of the local government.

797 3. The state hereby covenants with holders of bonds issued 798 under this paragraph that the state will not repeal or abrogate 799 the power of the board to direct the Office of Insurance 800 Regulation Department of Insurance to levy the assessments and 801 to collect the proceeds of the revenues pledged to the payment 802 of such bonds as long as any such bonds remain outstanding 803 unless adequate provision has been made for the payment of such 804 bonds pursuant to the documents authorizing the issuance of such 805 bonds.

806 4. There shall be no liability on the part of, and no807 cause of action shall arise against any members or employees of

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808 the governing body of a local government for any actions taken809 by them in the performance of their duties under this paragraph.

810 (c) Florida Hurricane Catastrophe Fund Finance
 811 Corporation. --

812 1. In addition to the findings and declarations in
813 subsection (1), the Legislature also finds and declares that:

a. The public benefits corporation created under this paragraph will provide a mechanism necessary for the costeffective and efficient issuance of bonds. This mechanism will eliminate unnecessary costs in the bond issuance process, thereby increasing the amounts available to pay reimbursement for losses to property sustained as a result of hurricane damage.

b. The purpose of such bonds is to fund reimbursements
through the Florida Hurricane Catastrophe Fund to pay for the
costs of construction, reconstruction, repair, restoration, and
other costs associated with damage to properties of
policyholders of covered policies due to the occurrence of a
hurricane.

c. The efficacy of the financing mechanism will be enhanced by the corporation's ownership of the assessments, by the insulation of the assessments from possible bankruptcy proceedings, and by covenants of the state with the corporation's bondholders.

832 2.a. There is created a public benefits corporation, which
833 is an instrumentality of the state, to be known as the Florida
834 Hurricane Catastrophe Fund Finance Corporation.

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835 The corporation shall operate under a five-member board b. 836 of directors consisting of the Governor or a designee, the Chief 837 Financial Officer Comptroller or a designee, the Attorney General Treasurer or a designee, the director of the Division of 838 839 Bond Finance of the State Board of Administration, and the 840 senior employee of the State Board of Administration responsible 841 for operations chief operating officer of the Florida Hurricane 842 Catastrophe Fund.

c. The corporation has all of the powers of corporations
under chapter 607 and under chapter 617, subject only to the
provisions of this subsection.

d. The corporation may issue bonds and engage in such
other financial transactions as are necessary to provide
sufficient funds to achieve the purposes of this section.

849 e. The corporation may invest in any of the investments850 authorized under s. 215.47.

851 f. There shall be no liability on the part of, and no 852 cause of action shall arise against, any board members or 853 employees of the corporation for any actions taken by them in 854 the performance of their duties under this paragraph.

3.a. In actions under chapter 75 to validate any bonds
issued by the corporation, the notice required by s. 75.06 shall
be published only in Leon County and in two newspapers of
general circulation in the state, and the complaint and order of
the court shall be served only on the State Attorney of the
Second Judicial Circuit.

861 b. The state hereby covenants with holders of bonds of the 862 corporation that the state will not repeal or abrogate the power

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863 of the board to direct the <u>Office of Insurance Regulation</u> 864 Department of Insurance to levy the assessments and to collect 865 the proceeds of the revenues pledged to the payment of such 866 bonds as long as any such bonds remain outstanding unless 867 adequate provision has been made for the payment of such bonds 868 pursuant to the documents authorizing the issuance of such 869 bonds.

870 4. The bonds of the corporation are not a debt of the 871 state or of any political subdivision, and neither the state nor 872 any political subdivision is liable on such bonds. The 873 corporation does not have the power to pledge the credit, the 874 revenues, or the taxing power of the state or of any political 875 subdivision. The credit, revenues, or taxing power of the state 876 or of any political subdivision shall not be deemed to be 877 pledged to the payment of any bonds of the corporation.

878 The property, revenues, and other assets of the 5.a. 879 corporation; the transactions and operations of the corporation 880 and the income from such transactions and operations; and all 881 bonds issued under this paragraph and interest on such bonds are 882 exempt from taxation by the state and any political subdivision, 883 including the intangibles tax under chapter 199 and the income 884 tax under chapter 220. This exemption does not apply to any tax 885 imposed by chapter 220 on interest, income, or profits on debt 886 obligations owned by corporations other than the Florida 887 Hurricane Catastrophe Fund Finance Corporation.

b. All bonds of the corporation shall be and constitute
legal investments without limitation for all public bodies of
this state; for all banks, trust companies, savings banks,

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891 savings associations, savings and loan associations, and 892 investment companies; for all administrators, executors, 893 trustees, and other fiduciaries; for all insurance companies and 894 associations and other persons carrying on an insurance 895 business; and for all other persons who are now or may hereafter 896 be authorized to invest in bonds or other obligations of the 897 state and shall be and constitute eliqible securities to be 898 deposited as collateral for the security of any state, county, 899 municipal, or other public funds. This sub-subparagraph shall be 900 considered as additional and supplemental authority and shall 901 not be limited without specific reference to this sub-902 subparagraph.

903 The corporation and its corporate existence shall 6. 904 continue until terminated by law; however, no such law shall 905 take effect as long as the corporation has bonds outstanding 906 unless adequate provision has been made for the payment of such 907 bonds pursuant to the documents authorizing the issuance of such 908 bonds. Upon termination of the existence of the corporation, all 909 of its rights and properties in excess of its obligations shall 910 pass to and be vested in the state.

911 Section 7. Subsection (5) of section 215.559, Florida912 Statutes, is amended to read:

913

215.559 Hurricane Loss Mitigation Program.--

914 (5) Except for the program set forth in subsection (3),
915 the Department of Community Affairs shall develop the programs
916 set forth in this section in consultation with an advisory
917 council consisting of a representative designated by the <u>Chief</u>
918 <u>Financial Officer</u> Department of Insurance, a representative

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2003 HB 1337 CS 919 designated by the Florida Home Builders Association, a 920 representative designated by the Florida Insurance Council, a 921 representative designated by the Federation of Manufactured Home 922 Owners, a representative designated by the Florida Association 923 of Counties, and a representative designated by the Florida 924 Manufactured Housing Association. 925 Section 8. Paragraph (a) of subsection (2) of section 926 287.059, Florida Statutes, is amended to read: 927 287.059 Private attorney services. --928 (2) No agency shall contract for private attorney services 929 without the prior written approval of the Attorney General, 930 except that such written approval is not required for private 931 attorney services: 932 Procured by the Executive Office of the Governor, (a) 933 offices under the jurisdiction of the Financial Services Commission, or any department under the exclusive jurisdiction 934 935 of a single Cabinet officer. 936 Section 9. Paragraph (c) of subsection (3) of section 937 288.901, Florida Statutes, is amended to read: 288.901 Enterprise Florida, Inc.; creation; membership; 938 939 organization; meetings; disclosure. --940 (3) Enterprise Florida, Inc., shall be governed by a board 941 of directors. The board of directors shall consist of the 942 following members: 943 The Chief Financial Officer Secretary of Labor and (C) 944 Employment Security or the Chief Financial Officer's secretary's 945 designee.

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946 Section 10. Subsection (2) of section 391.221, Florida 947 Statutes, is amended to read:

948 391.221 Statewide Children's Medical Services Network
 949 Advisory Council.--

950 (2) The council shall be composed of 12 members 951 representing the private health care provider sector, families 952 with children who have special health care needs, the Agency for 953 Health Care Administration, the Department of Financial Services 954 Insurance, the Florida Chapter of the American Academy of 955 Pediatrics, an academic health center pediatric program, and the 956 health insurance industry. Members shall be appointed for 4-957 year, staggered terms. In no case shall an employee of the 958 Department of Health serve as a member or as an ex officio 959 member of the advisory council. A vacancy shall be filled for 960 the remainder of the unexpired term in the same manner as the 961 original appointment. A member may not be appointed to more than two consecutive terms. However, a member may be 962 963 reappointed after being off the council for at least 2 years. 964 Section 11. Paragraph (b) of subsection (2) of section 965 401.245, Florida Statutes, is amended to read:

966 401.245 Emergency Medical Services Advisory Council.--967 (2)

(b) Representation on the Emergency Medical Services Advisory Council shall include: two licensed physicians who are "medical directors" as defined in s. 401.23(15) or whose medical practice is closely related to emergency medical services; two emergency medical service administrators, one of whom is employed by a fire service; two certified paramedics, one of

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974 whom is employed by a fire service; two certified emergency 975 medical technicians, one of whom is employed by a fire service; 976 one emergency medical services educator; one emergency nurse; 977 one hospital administrator; one representative of air ambulance 978 services; one representative of a commercial ambulance operator; 979 and two laypersons who are in no way connected with emergency 980 medical services, one of whom is a representative of the 981 elderly. Ex officio members of the advisory council from state 982 agencies shall include, but shall not be limited to, 983 representatives from the Department of Education, the Department 984 of Management Services, the State Fire Marshal Department of 985 Insurance, the Department of Highway Safety and Motor Vehicles, 986 the Department of Transportation, and the Department of 987 Community Affairs.

988 Section 12. Paragraph (a) of subsection (8) of section 989 408.05, Florida Statutes, is amended to read:

408.05 State Center for Health Statistics.--

991 (8) STATE COMPREHENSIVE HEALTH INFORMATION SYSTEM ADVISORY
 992 COUNCIL.--

(a) There is established in the agency the State
Comprehensive Health Information System Advisory Council to
assist the center in reviewing the comprehensive health
information system and to recommend improvements for such
system. The council shall consist of the following members:

998 1. An employee of the Executive Office of the Governor, to999 be appointed by the Governor.

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1000	2. An employee of the Department of Financial Services
1001	Department of Insurance, to be appointed by the Chief Financial
1002	<u>Officer</u> Insurance Commissioner .
1003	3. An employee of the Department of Education, to be
1004	appointed by the Commissioner of Education.
1005	4. Ten persons, to be appointed by the Secretary of Health
1006	Care Administration, representing other state and local
1007	agencies, state universities, the Florida Association of
1008	Business/Health Coalitions, local health councils, professional
1009	health-care-related associations, consumers, and purchasers.
1010	Section 13. Section 408.7056, Florida Statutes, is amended
1011	to read:
1012	408.7056 Statewide Provider and Subscriber Assistance
1013	Program
1014	(1) As used in this section, the term:
1015	(a) "Agency" means the Agency for Health Care
1016	Administration.
1017	(b) "Department" means the Department of <u>Financial</u>
1018	Services Insurance.
1019	(c) "Grievance procedure" means an established set of
1020	rules that specify a process for appeal of an organizational
1021	decision.
1022	(d) "Health care provider" or "provider" means a state-
1023	licensed or state-authorized facility, a facility principally
1024	supported by a local government or by funds from a charitable
1025	organization that holds a current exemption from federal income
1026	tax under s. 501(c)(3) of the Internal Revenue Code, a licensed
1027	practitioner, a county health department established under part
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1028 I of chapter 154, a prescribed pediatric extended care center 1029 defined in s. 400.902, a federally supported primary care 1030 program such as a migrant health center or a community health 1031 center authorized under s. 329 or s. 330 of the United States Public Health Services Act that delivers health care services to 1032 1033 individuals, or a community facility that receives funds from 1034 the state under the Community Alcohol, Drug Abuse, and Mental 1035 Health Services Act and provides mental health services to 1036 individuals.

1037 (e) "Managed care entity" means a health maintenance
1038 organization or a prepaid health clinic certified under chapter
1039 641, a prepaid health plan authorized under s. 409.912, or an
1040 exclusive provider organization certified under s. 627.6472.

1041(f) "Office" means the Office of Insurance Regulation of1042the Financial Services Commission.

1043(g)(f)"Panel" means a statewide provider and subscriber1044assistance panel selected as provided in subsection (11).

1045 (2) The agency shall adopt and implement a program to 1046 provide assistance to subscribers and providers, including those whose grievances are not resolved by the managed care entity to 1047 1048 the satisfaction of the subscriber or provider. The program 1049 shall consist of one or more panels that meet as often as 1050 necessary to timely review, consider, and hear grievances and 1051 recommend to the agency or the office department any actions 1052 that should be taken concerning individual cases heard by the 1053 panel. The panel shall hear every grievance filed by subscribers 1054 and providers on behalf of subscribers, unless the grievance:

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1055 (a) Relates to a managed care entity's refusal to accept a 1056 provider into its network of providers;

1057 (b) Is part of an internal grievance in a Medicare managed
1058 care entity or a reconsideration appeal through the Medicare
1059 appeals process which does not involve a quality of care issue;

1060 (c) Is related to a health plan not regulated by the state
1061 such as an administrative services organization, third-party
1062 administrator, or federal employee health benefit program;

1063 (d) Is related to appeals by in-plan suppliers and 1064 providers, unless related to quality of care provided by the 1065 plan;

1066 (e) Is part of a Medicaid fair hearing pursued under 42
1067 C.F.R. ss. 431.220 et seq.;

1068 (f) Is the basis for an action pending in state or federal 1069 court;

(g) Is related to an appeal by nonparticipating providers, unless related to the quality of care provided to a subscriber by the managed care entity and the provider is involved in the care provided to the subscriber;

(h) Was filed before the subscriber or provider completed
the entire internal grievance procedure of the managed care
entity, the managed care entity has complied with its timeframes
for completing the internal grievance procedure, and the
circumstances described in subsection (6) do not apply;

(i) Has been resolved to the satisfaction of the subscriber or provider who filed the grievance, unless the managed care entity's initial action is egregious or may be indicative of a pattern of inappropriate behavior;

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(j) Is limited to seeking damages for pain and suffering, lost wages, or other incidental expenses, including accrued interest on unpaid balances, court costs, and transportation costs associated with a grievance procedure;

1087 Is limited to issues involving conduct of a health (k) 1088 care provider or facility, staff member, or employee of a 1089 managed care entity which constitute grounds for disciplinary 1090 action by the appropriate professional licensing board and is 1091 not indicative of a pattern of inappropriate behavior, and the 1092 agency or office department has reported these grievances to the 1093 appropriate professional licensing board or to the health 1094 facility regulation section of the agency for possible 1095 investigation; or

(1) Is withdrawn by the subscriber or provider. Failure
of the subscriber or the provider to attend the hearing shall be
considered a withdrawal of the grievance.

1099 (3) The agency shall review all grievances within 60 days after receipt and make a determination whether the grievance 1100 1101 shall be heard. Once the agency notifies the panel, the 1102 subscriber or provider, and the managed care entity that a 1103 grievance will be heard by the panel, the panel shall hear the 1104 grievance either in the network area or by teleconference no 1105 later than 120 days after the date the grievance was filed. The 1106 agency shall notify the parties, in writing, by facsimile 1107 transmission, or by phone, of the time and place of the hearing. 1108 The panel may take testimony under oath, request certified copies of documents, and take similar actions to collect 1109 1110 information and documentation that will assist the panel in

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1111 making findings of fact and a recommendation. The panel shall 1112 issue a written recommendation, supported by findings of fact, 1113 to the provider or subscriber, to the managed care entity, and 1114 to the agency or the office department no later than 15 working 1115 days after hearing the grievance. If at the hearing the panel 1116 requests additional documentation or additional records, the time for issuing a recommendation is tolled until the 1117 1118 information or documentation requested has been provided to the 1119 panel. The proceedings of the panel are not subject to chapter 1120 120.

1121 If, upon receiving a proper patient authorization (4) 1122 along with a properly filed grievance, the agency requests 1123 medical records from a health care provider or managed care 1124 entity, the health care provider or managed care entity that has 1125 custody of the records has 10 days to provide the records to the 1126 agency. Failure to provide requested medical records may result 1127 in the imposition of a fine of up to \$500. Each day that 1128 records are not produced is considered a separate violation.

1129 (5) Grievances that the agency determines pose an immediate and serious threat to a subscriber's health must be 1130 1131 given priority over other grievances. The panel may meet at the 1132 call of the chair to hear the grievances as quickly as possible 1133 but no later than 45 days after the date the grievance is filed, 1134 unless the panel receives a waiver of the time requirement from 1135 the subscriber. The panel shall issue a written recommendation, 1136 supported by findings of fact, to the office department or the 1137 agency within 10 days after hearing the expedited grievance.

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1138 (6) When the agency determines that the life of a subscriber is in imminent and emergent jeopardy, the chair of 1139 1140 the panel may convene an emergency hearing, within 24 hours 1141 after notification to the managed care entity and to the 1142 subscriber, to hear the grievance. The grievance must be heard 1143 notwithstanding that the subscriber has not completed the 1144 internal grievance procedure of the managed care entity. The 1145 panel shall, upon hearing the grievance, issue a written 1146 emergency recommendation, supported by findings of fact, to the 1147 managed care entity, to the subscriber, and to the agency or the 1148 office department for the purpose of deferring the imminent and 1149 emergent jeopardy to the subscriber's life. Within 24 hours 1150 after receipt of the panel's emergency recommendation, the 1151 agency or office department may issue an emergency order to the 1152 managed care entity. An emergency order remains in force until: 1153 The grievance has been resolved by the managed care (a)

- 1154 entity;
- 1155

(u) Medical intervention is no longer necessary; or

(c) The panel has conducted a full hearing under subsection (3) and issued a recommendation to the agency or the <u>office department</u>, and the agency or <u>office department</u> has issued a final order.

(7) After hearing a grievance, the panel shall make a recommendation to the agency or the <u>office</u> department which may include specific actions the managed care entity must take to comply with state laws or rules regulating managed care entities.

(8) A managed care entity, subscriber, or provider that is affected by a panel recommendation may within 10 days after receipt of the panel's recommendation, or 72 hours after receipt of a recommendation in an expedited grievance, furnish to the agency or <u>office department</u> written evidence in opposition to the recommendation or findings of fact of the panel.

No later than 30 days after the issuance of the 1171 (9) 1172 panel's recommendation and, for an expedited grievance, no later 1173 than 10 days after the issuance of the panel's recommendation, 1174 the agency or the office department may adopt the panel's 1175 recommendation or findings of fact in a proposed order or an 1176 emergency order, as provided in chapter 120, which it shall 1177 issue to the managed care entity. The agency or office 1178 department may issue a proposed order or an emergency order, as 1179 provided in chapter 120, imposing fines or sanctions, including those contained in ss. 641.25 and 641.52. The agency or the 1180 1181 office department may reject all or part of the panel's 1182 recommendation. All fines collected under this subsection must 1183 be deposited into the Health Care Trust Fund.

(10) In determining any fine or sanction to be imposed, the agency and the <u>office</u> department may consider the following factors:

(a) The severity of the noncompliance, including the probability that death or serious harm to the health or safety of the subscriber will result or has resulted, the severity of the actual or potential harm, and the extent to which provisions of chapter 641 were violated.

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(b) Actions taken by the managed care entity to resolve or remedy any quality-of-care grievance.

(c) Any previous incidents of noncompliance by the managed care entity.

(d) Any other relevant factors the agency or <u>office</u>
 department considers appropriate in a particular grievance.

1198 The panel shall consist of the Insurance Consumer (11)1199 Advocate, established by s. 627.0613, or the Insurance Consumer 1200 Advocate's designee, two members employed by the agency, and two 1201 members employed by the department, chosen by their respective 1202 agencies; a consumer appointed by the Governor; a physician 1203 appointed by the Governor, as a standing member; and physicians 1204 who have expertise relevant to the case to be heard, on a 1205 rotating basis. The agency may contract with a medical director 1206 and a primary care physician who shall provide additional 1207 technical expertise to the panel. The medical director shall be 1208 selected from a health maintenance organization with a current 1209 certificate of authority to operate in Florida.

1210 Every managed care entity shall submit a quarterly (12)1211 report to the agency and the office department listing the 1212 number and the nature of all subscribers' and providers' 1213 grievances which have not been resolved to the satisfaction of 1214 the subscriber or provider after the subscriber or provider 1215 follows the entire internal grievance procedure of the managed care entity. The agency shall notify all subscribers and 1216 1217 providers included in the quarterly reports of their right to 1218 file an unresolved grievance with the panel.

(13) Any information which would identify a subscriber or the spouse, relative, or guardian of a subscriber and which is contained in a report obtained by the <u>office Department of</u> <u>Insurance</u> pursuant to this section is confidential and exempt from the provisions of s. 119.07(1) and s. 24(a), Art. I of the State Constitution.

1225 A proposed order issued by the agency or office (14)1226 department which only requires the managed care entity to take a 1227 specific action under subsection (7) is subject to a summary 1228 hearing in accordance with s. 120.574, unless all of the parties 1229 agree otherwise. If the managed care entity does not prevail at 1230 the hearing, the managed care entity must pay reasonable costs 1231 and attorney's fees of the agency or the office department 1232 incurred in that proceeding.

(15)(a) Any information which would identify a subscriber or the spouse, relative, or guardian of a subscriber which is contained in a document, report, or record prepared or reviewed by the panel or obtained by the agency pursuant to this section is confidential and exempt from the provisions of s. 119.07(1) and s. 24(a), Art. I of the State Constitution.

1239 (b) Meetings of the panel shall be open to the public 1240 unless the provider or subscriber whose grievance will be heard 1241 requests a closed meeting or the agency or the department of 1242 Insurance determines that information of a sensitive personal 1243 nature which discloses the subscriber's medical treatment or 1244 history; or information which constitutes a trade secret as defined by s. 812.081; or information relating to internal risk 1245 1246 management programs as defined in s. 641.55(5)(c), (6), and (8)

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1247 may be revealed at the panel meeting, in which case that portion 1248 of the meeting during which such sensitive personal information, 1249 trade secret information, or internal risk management program 1250 information is discussed shall be exempt from the provisions of 1251 s. 286.011 and s. 24(b), Art. I of the State Constitution. All 1252 closed meetings shall be recorded by a certified court reporter. 1253

1254 This subsection is subject to the Open Government Sunset Review 1255 Act of 1995 in accordance with s. 119.15, and shall stand 1256 repealed on October 2, 2003, unless reviewed and saved from 1257 repeal through reenactment by the Legislature.

Section 14. Subsections (11) and (12) of section 440.13, Florida Statutes, are amended to read:

1260440.13Medical services and supplies; penalty for1261violations; limitations.--

1262 (11) AUDITS BY AGENCY FOR HEALTH CARE ADMINISTRATION AND 1263 THE DEPARTMENT OF INSURANCE; JURISDICTION.--

1264 The Agency for Health Care Administration may (a) 1265 investigate health care providers to determine whether providers 1266 are complying with this chapter and with rules adopted by the 1267 agency, whether the providers are engaging in overutilization, 1268 and whether providers are engaging in improper billing 1269 practices. If the agency finds that a health care provider has 1270 improperly billed, overutilized, or failed to comply with agency 1271 rules or the requirements of this chapter it must notify the 1272 provider of its findings and may determine that the health care 1273 provider may not receive payment from the carrier or may impose 1274 penalties as set forth in subsection (8) or other sections of

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1275 this chapter. If the health care provider has received payment 1276 from a carrier for services that were improperly billed or for 1277 overutilization, it must return those payments to the carrier. 1278 The agency may assess a penalty not to exceed \$500 for each 1279 overpayment that is not refunded within 30 days after 1280 notification of overpayment by the agency or carrier.

The department shall monitor carriers as provided in 1281 (b) 1282 this chapter and the Office of Insurance Regulation shall and 1283 audit insurers and group self-insurance funds carriers as provided in s. 624.3161, to determine if medical bills are paid 1284 1285 in accordance with this section and department rules of the 1286 department and Financial Services Commission, respectively. Any 1287 employer, if self-insured, or carrier found by the department or 1288 Office of Insurance Regulation division not to be within 90 1289 percent compliance as to the payment of medical bills after July 1290 1, 1994, must be assessed a fine not to exceed 1 percent of the 1291 prior year's assessment levied against such entity under s. 1292 440.51 for every quarter in which the entity fails to attain 90-1293 percent compliance. The department shall fine or otherwise 1294 discipline an employer or carrier, pursuant to this chapter, the 1295 insurance code, or rules adopted by the department, and the 1296 Office of Insurance Regulation shall fine or otherwise discipline an insurer or group self-insurance fund pursuant to 1297 1298 the insurance code or rules adopted by the Financial Services 1299 Commission, for each late payment of compensation that is below 1300 the minimum 90-percent performance standard. Any carrier that is found to be not in compliance in subsequent consecutive quarters 1301 1302 must implement a medical-bill review program approved by the

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<u>department or office division</u>, and <u>an insurer or group self-</u>
 <u>insurance fund</u> the carrier is subject to disciplinary action by
 the Office of Insurance Regulation Department of Insurance.

1306 (c) The agency has exclusive jurisdiction to decide any 1307 matters concerning reimbursement, to resolve any overutilization 1308 dispute under subsection (7), and to decide any question 1309 concerning overutilization under subsection (8), which question 1310 or dispute arises after January 1, 1994.

1311 (d) The following agency actions do not constitute agency 1312 action subject to review under ss. 120.569 and 120.57 and do not 1313 constitute actions subject to s. 120.56: referral by the entity 1314 responsible for utilization review; a decision by the agency to 1315 refer a matter to a peer review committee; establishment by a 1316 health care provider or entity of procedures by which a peer 1317 review committee reviews the rendering of health care services; 1318 and the review proceedings, report, and recommendation of the 1319 peer review committee.

1320 (12) CREATION OF THREE-MEMBER PANEL; GUIDES OF MAXIMUM 1321 REIMBURSEMENT ALLOWANCES.--

1322 A three-member panel is created, consisting of the (a) 1323 Chief Financial Officer Insurance Commissioner, or the Chief 1324 Financial Officer's Insurance Commissioner's designee, and two 1325 members to be appointed by the Governor, subject to confirmation 1326 by the Senate, one member who, on account of present or previous 1327 vocation, employment, or affiliation, shall be classified as a 1328 representative of employers, the other member who, on account of 1329 previous vocation, employment, or affiliation, shall be 1330 classified as a representative of employees. The panel shall

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1331 determine statewide schedules of maximum reimbursement 1332 allowances for medically necessary treatment, care, and 1333 attendance provided by physicians, hospitals, ambulatory 1334 surgical centers, work-hardening programs, pain programs, and 1335 durable medical equipment. The maximum reimbursement allowances 1336 for inpatient hospital care shall be based on a schedule of per 1337 diem rates, to be approved by the three-member panel no later 1338 than March 1, 1994, to be used in conjunction with a 1339 precertification manual as determined by the agency. All 1340 compensable charges for hospital outpatient care shall be 1341 reimbursed at 75 percent of usual and customary charges. Until 1342 the three-member panel approves a schedule of per diem rates for 1343 inpatient hospital care and it becomes effective, all 1344 compensable charges for hospital inpatient care must be 1345 reimbursed at 75 percent of their usual and customary charges. 1346 Annually, the three-member panel shall adopt schedules of 1347 maximum reimbursement allowances for physicians, hospital 1348 inpatient care, hospital outpatient care, ambulatory surgical 1349 centers, work-hardening programs, and pain programs. However, the maximum percentage of increase in the individual 1350 1351 reimbursement allowance may not exceed the percentage of 1352 increase in the Consumer Price Index for the previous year. An 1353 individual physician, hospital, ambulatory surgical center, pain 1354 program, or work-hardening program shall be reimbursed either 1355 the usual and customary charge for treatment, care, and 1356 attendance, the agreed-upon contract price, or the maximum 1357 reimbursement allowance in the appropriate schedule, whichever 1358 is less.

1359 (b) As to reimbursement for a prescription medication, the reimbursement amount for a prescription shall be the average 1360 1361 wholesale price times 1.2 plus \$4.18 for the dispensing fee, 1362 except where the carrier has contracted for a lower amount. Fees 1363 for pharmaceuticals and pharmaceutical services shall be reimbursable at the applicable fee schedule amount. Where the 1364 1365 employer or carrier has contracted for such services and the 1366 employee elects to obtain them through a provider not a party to 1367 the contract, the carrier shall reimburse at the schedule, 1368 negotiated, or contract price, whichever is lower.

1369 (c) Reimbursement for all fees and other charges for such 1370 treatment, care, and attendance, including treatment, care, and attendance provided by any hospital or other health care 1371 1372 provider, ambulatory surgical center, work-hardening program, or 1373 pain program, must not exceed the amounts provided by the 1374 uniform schedule of maximum reimbursement allowances as 1375 determined by the panel or as otherwise provided in this 1376 section. This subsection also applies to independent medical 1377 examinations performed by health care providers under this 1378 chapter. Until the three-member panel approves a uniform schedule of maximum reimbursement allowances and it becomes 1379 1380 effective, all compensable charges for treatment, care, and 1381 attendance provided by physicians, ambulatory surgical centers, 1382 work-hardening programs, or pain programs shall be reimbursed at 1383 the lowest maximum reimbursement allowance across all 1992 1384 schedules of maximum reimbursement allowances for the services provided regardless of the place of service. In determining the 1385 1386 uniform schedule, the panel shall first approve the data which

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1387 it finds representative of prevailing charges in the state for 1388 similar treatment, care, and attendance of injured persons. Each 1389 health care provider, health care facility, ambulatory surgical 1390 center, work-hardening program, or pain program receiving 1391 workers' compensation payments shall maintain records verifying 1392 their usual charges. In establishing the uniform schedule of 1393 maximum reimbursement allowances, the panel must consider:

The levels of reimbursement for similar treatment,
 care, and attendance made by other health care programs or
 third-party providers;

1397 2. The impact upon cost to employers for providing a level 1398 of reimbursement for treatment, care, and attendance which will 1399 ensure the availability of treatment, care, and attendance 1400 required by injured workers;

1401 3. The financial impact of the reimbursement allowances upon health care providers and health care facilities, including 1402 1403 trauma centers as defined in s. 395.4001, and its effect upon 1404 their ability to make available to injured workers such 1405 medically necessary remedial treatment, care, and attendance. 1406 The uniform schedule of maximum reimbursement allowances must be 1407 reasonable, must promote health care cost containment and 1408 efficiency with respect to the workers' compensation health care 1409 delivery system, and must be sufficient to ensure availability 1410 of such medically necessary remedial treatment, care, and 1411 attendance to injured workers; and

1412 4. The most recent average maximum allowable rate of
1413 increase for hospitals determined by the Health Care Board under
1414 chapter 408.

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1415 (d) In addition to establishing the uniform schedule of 1416 maximum reimbursement allowances, the panel shall:

1417 1. Take testimony, receive records, and collect data to 1418 evaluate the adequacy of the workers' compensation fee schedule, 1419 nationally recognized fee schedules and alternative methods of 1420 reimbursement to certified health care providers and health care 1421 facilities for inpatient and outpatient treatment and care.

1422 2. Survey certified health care providers and health care 1423 facilities to determine the availability and accessibility of 1424 workers' compensation health care delivery systems for injured 1425 workers.

1426 3. Survey carriers to determine the estimated impact on 1427 carrier costs and workers' compensation premium rates by 1428 implementing changes to the carrier reimbursement schedule or 1429 implementing alternative reimbursement methods.

4. Submit recommendations on or before January 1, 2003,
and biennially thereafter, to the President of the Senate and
the Speaker of the House of Representatives on methods to
improve the workers' compensation health care delivery system.

1435 The agency and the department, as requested, division shall 1436 provide data to the panel, including but not limited to, 1437 utilization trends in the workers' compensation health care 1438 delivery system. The agency division shall provide the panel 1439 with an annual report regarding the resolution of medical 1440 reimbursement disputes and any actions pursuant to s. 440.13(8). 1441 The department division shall provide administrative support and 1442 service to the panel to the extent requested by the panel.

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Section 15. Paragraph (c) of subsection (8) and subsections (10), (15), (16), and (17) of section 440.20, Florida Statutes, are amended to read: 440.20 Time for payment of compensation; penalties for late payment.--(8) In addition to any other penalties provided by this

chapter for late payment, if any installment of compensation is not paid when it becomes due, the employer, carrier, or servicing agent shall pay interest thereon at the rate of 12 percent per year from the date the installment becomes due until it is paid, whether such installment is payable without an order or under the terms of an order. The interest payment shall be the greater of the amount of interest due or \$5.

1456 In order to ensure carrier compliance under this (C) 1457 chapter and provisions of the Florida Insurance Code, the office 1458 department shall monitor the performance of carriers by conducting market conduct examinations, as provided in s. 1459 1460 624.3161, and conducting investigations, as provided in s. 1461 624.317. The department shall establish by rule minimum performance standards for carriers to ensure that a minimum of 1462 1463 90 percent of all compensation benefits are timely paid. The 1464 department shall fine a carrier as provided in s. 440.13(11)(b) 1465 up to \$50 for each late payment of compensation that is below 1466 the minimum 90 percent performance standard. This paragraph does 1467 not affect the imposition of any penalties or interest due to 1468 the claimant. If a carrier contracts with a servicing agent to 1469 fulfill its administrative responsibilities under this chapter, 1470 the payment practices of the servicing agent are deemed the

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1471 payment practices of the carrier for the purpose of assessing1472 penalties against the carrier.

(10) Whenever the department deems it advisable, it may
require any employer to make a deposit with the <u>Chief Financial</u>
<u>Officer Treasurer</u> to secure the prompt and convenient payments
of such compensation; and payments therefrom upon any awards
shall be made upon order of the department or judge of
compensation claims.

(15)(a) The office department shall examine on an ongoing 1479 1480 basis claims files in accordance with s. 624.3161 and may impose 1481 fines pursuant to s. 624.310(5) and this chapter in order to 1482 identify questionable claims-handling techniques, questionable 1483 patterns or practices of claims, or a pattern of repeated 1484 unreasonably controverted claims by carriers, as defined in s. 1485 440.02, providing services to employees pursuant to this 1486 chapter. If the office department finds such questionable 1487 techniques, patterns, or repeated unreasonably controverted 1488 claims as constitute a general business practice of a carrier, 1489 as defined in s. 440.02, the office department shall take 1490 appropriate action so as to bring such general business 1491 practices to a halt pursuant to s. 440.38(3) or may impose 1492 penalties pursuant to s. 624.4211. The department and office may 1493 initiate investigations of questionable techniques, patterns, 1494 practices, or repeated unreasonably controverted claims. The 1495 Financial Services Commission department may by rule establish 1496 forms and procedures for corrective action plans and for 1497 auditing carriers.

(b) As to any examination, investigation, or hearing being
conducted under this chapter, the <u>department and office</u>
Insurance Commissioner or his or her designee:

15011. May administer oaths, examine and cross-examine1502witnesses, receive oral and documentary evidence; and

1503 2. Shall have the power to subpoena witnesses, compel 1504 their attendance and testimony, and require by subpoena the 1505 production of books, papers, records, files, correspondence, 1506 documents, or other evidence which is relevant to the inquiry.

1507 (c) If any person refuses to comply with any such subpoena 1508 or to testify as to any matter concerning which she or he may be 1509 lawfully interrogated, the Circuit Court of Leon County or of 1510 the county wherein such examination, investigation, or hearing 1511 is being conducted, or of the county wherein such person resides, may, on the application of the department or the 1512 1513 office, issue an order requiring such person to comply with the 1514 subpoena and to testify.

(d) Subpoenas shall be served, and proof of such service
made, in the same manner as if issued by a circuit court.
Witness fees, costs, and reasonable travel expenses, if claimed,
shall be allowed the same as for testimony in a circuit court.

(e) The department shall publish annually a report which
indicates the promptness of first payment of compensation
records of each carrier or self-insurer so as to focus attention
on those carriers or self-insurers with poor payment records for
the preceding year. The department <u>and the office</u> shall take
appropriate steps so as to cause such poor carrier payment
practices to halt pursuant to s. 440.38(3). In addition, the

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1526 department shall take appropriate action so as to halt such poor 1527 payment practices of self-insurers. "Poor payment practice" 1528 means a practice of late payment sufficient to constitute a 1529 general business practice.

(f) The <u>Financial Services Commission</u>, in consultation <u>with the</u> department, shall <u>adopt</u> promulgate rules providing guidelines to carriers, as defined in s. 440.02, self-insurers, and employers to indicate behavior that may be construed as questionable claims-handling techniques, questionable patterns of claims, repeated unreasonably controverted claims, or poor payment practices.

(16) No penalty assessed under this section may be recouped by any carrier or self-insurer in the rate base, the premium, or any rate filing. The <u>office</u> Department of Insurance shall enforce this subsection.

1541 (17) The <u>Financial Services Commission</u> department may by
1542 rule establish audit procedures and set standards for the
1543 Automated Carrier Performance System.

1544Section 16.Subsections (2) and (3) of section 440.24,1545Florida Statutes, is amended to read:

1546 440.24 Enforcement of compensation orders; penalties.--1547 In any case where the employer is insured and the (2) 1548 carrier fails to comply with any compensation order of a judge of compensation claims or court within 10 days after such order 1549 1550 becomes final, the department shall notify the office of such failure and the office shall thereupon suspend the license of 1551 1552 such carrier to do an insurance business in this state, until 1553 such carrier has complied with such order.

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1554 (3) In any case where the employer is a self-insurer and 1555 fails to comply with any compensation order of a judge of 1556 compensation claims or court within 10 days after such order 1557 becomes final, the department of Insurance may suspend or revoke 1558 any authorization previously given to the employer to be a self-1559 insurer, and the Florida Self-Insurers Guaranty Association, 1560 Incorporated, may call or sue upon the surety bond or exercise 1561 its rights under the letter of credit deposited by the self-1562 insurer with the association as a qualifying security deposit as 1563 may be necessary to satisfy the order.

1564Section 17.Subsections (1), (2), (3), and (4) of section1565440.38, Florida Statutes, are amended to read:

1566440.38Security for compensation; insurance carriers and1567self-insurers.--

1568 (1) Every employer shall secure the payment of 1569 compensation under this chapter:

(a) By insuring and keeping insured the payment of such
compensation with any stock company or mutual company or
association or exchange, authorized to do business in the state;

1573 By furnishing satisfactory proof to the Florida Self-(b) 1574 Insurers Guaranty Association, Incorporated, created in s. 1575 440.385, that it has the financial strength necessary to ensure 1576 timely payment of all current and future claims individually and 1577 on behalf of its subsidiary and affiliated companies with employees in this state and receiving an authorization from the 1578 1579 department of Insurance to pay such compensation directly. The 1580 association shall review the financial strength of applicants 1581 for membership, current members, and former members and make

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recommendations to the department of Insurance regarding their qualifications to self-insure in accordance with this section and ss. 440.385 and 440.386. The department shall act in accordance with the recommendations unless it finds by clear and convincing evidence that the recommendations are erroneous.

1587 As a condition of authorization under paragraph (a), 1. 1588 the association may recommend that the department of Insurance 1589 require an employer to deposit with the association a qualifying 1590 security deposit. The association shall recommend the type and 1591 amount of the qualifying security deposit and shall prescribe 1592 conditions for the qualifying security deposit, which shall 1593 include authorization for the association to call the qualifying 1594 security deposit in the case of default to pay compensation 1595 awards and related expenses of the association. As a condition 1596 to authorization to self-insure, the employer shall provide 1597 proof that the employer has provided for competent personnel 1598 with whom to deliver benefits and to provide a safe working 1599 environment. The employer shall also provide evidence that it 1600 carries reinsurance at levels that will ensure the financial 1601 strength and actuarial soundness of such employer in accordance 1602 with rules adopted by the department of Insurance. The 1603 department of Insurance may by rule require that, in the event 1604 of an individual self-insurer's insolvency, such qualifying 1605 security deposits and reinsurance policies are payable to the 1606 association. Any employer securing compensation in accordance 1607 with the provisions of this paragraph shall be known as a self-1608 insurer and shall be classed as a carrier of her or his own 1609 insurance. The employer shall, if requested, provide the

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1610 association an actuarial report signed by a member of the 1611 American Academy of Actuaries providing an opinion of the 1612 appropriate present value of the reserves, using a 4-percent 1613 discount rate, for current and future compensation claims. If 1614 any member or former member of the association refuses to timely provide such a report, the association may obtain an order from 1615 1616 a circuit court requiring the member to produce such a report 1617 and ordering any other relief that the court determines is 1618 appropriate. The association may recover all reasonable costs 1619 and attorney's fees in such proceedings.

1620 If the employer fails to maintain the foregoing 2. 1621 requirements, the association shall recommend to the department 1622 of Insurance that the department revoke the employer's authority 1623 to self-insure, unless the employer provides to the association 1624 the certified opinion of an independent actuary who is a member 1625 of the American Academy of Actuaries as to the actuarial present 1626 value of the employer's determined and estimated future 1627 compensation payments based on cash reserves, using a 4-percent 1628 discount rate, and a qualifying security deposit equal to 1.5 1629 times the value so certified. The employer shall thereafter annually provide such a certified opinion until such time as the 1630 1631 employer meets the requirements of subparagraph 1. The 1632 qualifying security deposit shall be adjusted at the time of 1633 each such annual report. Upon the failure of the employer to 1634 timely provide such opinion or to timely provide a security 1635 deposit in an amount equal to 1.5 times the value certified in 1636 the latest opinion, the association shall provide that 1637 information to the department of Insurance along with a

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1638 recommendation, and the department of Insurance shall then 1639 revoke such employer's authorization to self-insure. Failure to 1640 comply with this subparagraph constitutes an immediate serious 1641 danger to the public health, safety, or welfare sufficient to 1642 justify the summary suspension of the employer's authorization 1643 to self-insure pursuant to s. 120.68.

1644 Upon the suspension or revocation of the employer's 3. 1645 authorization to self-insure, the employer shall provide to the association the certified opinion of an independent actuary who 1646 1647 is a member of the American Academy of Actuaries of the 1648 actuarial present value of the determined and estimated future 1649 compensation payments of the employer for claims incurred while 1650 the member exercised the privilege of self-insurance, using a 1651 discount rate of 4 percent. The employer shall provide such an 1652 opinion at 6-month intervals thereafter until such time as the latest opinion shows no remaining value of claims. With each 1653 1654 such opinion, the employer shall deposit with the association a 1655 qualifying security deposit in an amount equal to the value 1656 certified by the actuary. The association has a cause of action against an employer, and against any successor of the employer, 1657 1658 who fails to timely provide such opinion or who fails to timely 1659 maintain the required security deposit with the association. The 1660 association shall recover a judgment in the amount of the actuarial present value of the determined and estimated future 1661 1662 compensation payments of the employer for claims incurred while 1663 the employer exercised the privilege of self-insurance, together 1664 with attorney's fees. For purposes of this section, the 1665 successor of an employer means any person, business entity, or

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1666 group of persons or business entities, which holds or acquires 1667 legal or beneficial title to the majority of the assets or the 1668 majority of the shares of the employer.

1669 4. A qualifying security deposit shall consist, at the1670 option of the employer, of:

a. Surety bonds, in a form and containing such terms as prescribed by the association, issued by a corporation surety authorized to transact surety business by the <u>office</u> Department of Insurance, and whose policyholders' and financial ratings, as reported in A.M. Best's Insurance Reports, Property-Liability, are not less than "A" and "V", respectively.

b. Irrevocable letters of credit in favor of the
association issued by financial institutions located within this
state, the deposits of which are insured through the Federal
Deposit Insurance Corporation.

1681 The qualifying security deposit shall be held by the 5. 1682 association exclusively for the benefit of workers' compensation 1683 claimants. The security shall not be subject to assignment, 1684 execution, attachment, or any legal process whatsoever, except as necessary to guarantee the payment of compensation under this 1685 1686 chapter. No surety bond may be terminated, and no letter of 1687 credit may be allowed to expire, without 90 days' prior written 1688 notice to the association and deposit by the self-insuring 1689 employer of some other qualifying security deposit of equal 1690 value within 10 business days after such notice. Failure to 1691 provide such written notice or failure to timely provide 1692 qualifying replacement security after such notice shall 1693 constitute grounds for the association to call or sue upon the

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1694 surety bond or to exercise its rights under a letter of credit. 1695 Current self-insured employers must comply with this section on or before December 31, 2001, or upon the maturity of existing 1696 1697 security deposits, whichever occurs later. The department of 1698 Insurance may specify by rule the amount of the qualifying 1699 security deposit required prior to authorizing an employer to 1700 self-insure and the amount of net worth required for an employer 1701 to qualify for authorization to self-insure;

(c) By entering into a contract with a public utility under an approved utility-provided self-insurance program as set forth in s. 624.46225 in effect as of July 1, 1983. The <u>department</u> division shall adopt rules to implement this paragraph;

(d) By entering into an interlocal agreement with other local governmental entities to create a local government pool pursuant to s. 624.4622;

1710 (e) In accordance with s. 440.135, an employer, other than 1711 a local government unit, may elect coverage under the Workers' 1712 Compensation Law and retain the benefit of the exclusiveness of 1713 liability provided in s. 440.11 by obtaining a 24-hour health 1714 insurance policy from an authorized property and casualty 1715 insurance carrier or an authorized life and health insurance 1716 carrier, or by participating in a fully or partially self-1717 insured 24-hour health plan that is established or maintained by 1718 or for two or more employers, so long as the law of this state 1719 is not preempted by the Employee Retirement Income Security Act 1720 of 1974, Pub. L. No. 93-406, or any amendment to that law, which 1721 policy or plan must provide, for at least occupational injuries

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1722	and illnesses, medical benefits that are comparable to those
1723	required by this chapter. A local government unit, as a single
1724	employer, in accordance with s. 440.135, may participate in the
1725	24-hour health insurance coverage plan referenced in this
1726	paragraph. Disputes and remedies arising under policies issued
1727	under this section are governed by the terms and conditions of
1728	the policies and under the applicable provisions of the Florida
1729	Insurance Code and rules adopted under the insurance code and
1730	other applicable laws of this state. The 24-hour health
1731	insurance policy may provide for health care by a health
1732	maintenance organization or a preferred provider organization.
1733	The premium for such 24-hour health insurance policy shall be
1734	paid entirely by the employer. The 24-hour health insurance
1735	policy may use deductibles and coinsurance provisions that
1736	require the employee to pay a portion of the actual medical care
1737	received by the employee. If an employer obtains a 24-hour
1738	health insurance policy or self-insured plan to secure payment
1739	
1/39	of compensation as to medical benefits, the employer must also
1739	of compensation as to medical benefits, the employer must also obtain an insurance policy or policies that provide indemnity
1740	obtain an insurance policy or policies that provide indemnity
1740 1741	obtain an insurance policy or policies that provide indemnity benefits as follows:
1740 1741 1742	obtain an insurance policy or policies that provide indemnity benefits as follows: 1. If indemnity benefits are provided only for
1740 1741 1742 1743	obtain an insurance policy or policies that provide indemnity benefits as follows: 1. If indemnity benefits are provided only for occupational-related disability, such benefits must be
1740 1741 1742 1743 1744	obtain an insurance policy or policies that provide indemnity benefits as follows: 1. If indemnity benefits are provided only for occupational-related disability, such benefits must be comparable to those required by this chapter.
1740 1741 1742 1743 1744 1745	<pre>obtain an insurance policy or policies that provide indemnity benefits as follows: 1. If indemnity benefits are provided only for occupational-related disability, such benefits must be comparable to those required by this chapter. 2. If indemnity benefits are provided for both</pre>
1740 1741 1742 1743 1744 1745 1746	<pre>obtain an insurance policy or policies that provide indemnity benefits as follows: 1. If indemnity benefits are provided only for occupational-related disability, such benefits must be comparable to those required by this chapter. 2. If indemnity benefits are provided for both occupational-related and nonoccupational-related disability,</pre>

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1750 3. The employer shall provide for each of its employees
1751 life insurance with a death benefit of \$100,000.

1752 4. Policies providing coverage under this subsection must 1753 use prescribed and acceptable underwriting standards, forms, and 1754 policies approved by the Department of Insurance. If any 1755 insurance policy that provides coverage under this section is 1756 canceled, terminated, or nonrenewed for any reason, the 1757 cancellation, termination, or nonrenewal is ineffective until 1758 the self-insured employer or insurance carrier or carriers 1759 notify the division and the Department of Insurance of the 1760 cancellation, termination, or nonrenewal, and until the division 1761 has actually received the notification. The division must be notified of replacement coverage under a workers' compensation 1762 1763 and employer's liability insurance policy or plan by the 1764 employer prior to the effective date of the cancellation, 1765 termination, or nonrenewal; or

1766 <u>(e)(f)</u> By entering into a contract with an individual 1767 self-insurer under an approved individual self-insurer-provided 1768 self-insurance program as set forth in s. 624.46225. The 1769 <u>department</u> division may adopt rules to administer this 1770 subsection.

1771 (2)(a) The department of Insurance shall adopt rules by 1772 which businesses may become qualified to provide underwriting 1773 claims-adjusting, loss control, and safety engineering services 1774 to self-insurers.

(b) The department of Insurance shall adopt rules
requiring self-insurers to file any reports necessary to fulfill
the requirements of this chapter. Any self-insurer who fails to

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1778 file any report as prescribed by the rules adopted by the 1779 department of Insurance shall be subject to a civil penalty.

(3)(a) The license of any stock company or mutual company
or association or exchange authorized to do insurance business
in the state shall for good cause, upon recommendation of the
<u>department</u> division, be suspended or revoked by the <u>office</u>
Department of Insurance. No suspension or revocation shall
affect the liability of any carrier already incurred.

(b) The department of Insurance shall suspend or revoke
any authorization to a self-insurer for failure to comply with
this section or for good cause, as defined by rule of the
department of Insurance. No suspension or revocation shall
affect the liability of any self-insurer already incurred.

1791 (c) Violation of s. 440.381 by a self-insurance fund shall 1792 result in the imposition of a fine not to exceed \$1,000 per 1793 audit if the self-insurance fund fails to act on said audits by 1794 correcting errors in employee classification or accepted 1795 applications for coverage where it knew employee classifications 1796 were incorrect. Such fines shall be levied by the department 1797 division and deposited into the Workers' Compensation 1798 Administration Trust Fund.

(4)(a) A carrier of insurance, including the parties to
any mutual, reciprocal, or other association, may not write any
compensation insurance under this chapter without a <u>certificate</u>
of <u>authority permit</u> from the <u>office Department of Insurance</u>.
Such <u>certificate of authority permit</u> shall be given, upon
application therefor, to any insurance or mutual or reciprocal
insurance association upon the office's department's being

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1806 satisfied of the solvency of such corporation or association and
 1807 its ability to perform all its undertakings. The <u>office</u>
 1808 Department of Insurance may revoke any <u>certificate of authority</u>
 1809 permit so issued for violation of any provision of this chapter.

1810 (b) A carrier of insurance, including the parties to any 1811 mutual, reciprocal, or other association, may not write any compensation insurance under this chapter unless such carrier 1812 1813 has a claims adjuster, either in-house or under contract, 1814 situated within this state. Self-insurers whose compensation 1815 payments are administered through a third party and carriers of 1816 insurance shall maintain a claims adjuster within this state 1817 during any period for which there are any open claims against 1818 such self-insurer or carrier arising under the compensation 1819 insurance written by the self-insurer or carrier. Individual 1820 self-insurers whose compensation payments are administered by employees of the self-insurer shall not be required to have 1821 1822 their claims adjuster situated within this state. Individual 1823 self-insurers shall not be required to have their claims 1824 adjusters situated within this state.

1825 Section 18. Subsections (1) and (3) of section 440.381, 1826 Florida Statutes, are amended to read:

1827440.381Application for coverage; reporting payroll;1828payroll audit procedures; penalties.--

(1) Applications by an employer to a carrier for coverage
 required by s. 440.38 must be made on a form prescribed by the
 Financial Services Commission Department of Insurance. The
 Financial Services Commission Department of Insurance shall
 adopt rules for applications for coverage required by s. 440.38.

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1834 The rules must provide that an application include information 1835 on the employer, the type of business, past and prospective 1836 payroll, estimated revenue, previous workers' compensation 1837 experience, employee classification, employee names, and any 1838 other information necessary to enable a carrier to accurately 1839 underwrite the applicant. The rules must include a provision 1840 that a carrier or self-insurance fund may require that an employer update an application monthly to reflect any change in 1841 1842 the required application information.

1843 (3) The Financial Services Commission, in consultation 1844 with the department, shall establish by rule minimum 1845 requirements for audits of payroll and classifications in order to ensure that the appropriate premium is charged for workers' 1846 1847 compensation coverage. The rules shall ensure that audits 1848 performed by both carriers and employers are adequate to provide 1849 that all sources of payments to employees, subcontractors, and 1850 independent contractors have been reviewed and that the accuracy 1851 of classification of employees has been verified. The rules 1852 shall provide that employers in all classes other than the 1853 construction class be audited not less frequently than 1854 biennially and may provide for more frequent audits of employers 1855 in specified classifications based on factors such as amount of 1856 premium, type of business, loss ratios, or other relevant 1857 factors. In no event shall employers in the construction class, generating more than the amount of premium required to be 1858 1859 experience rated, be audited less than annually. The annual 1860 audits required for construction classes shall consist of 1861 physical onsite audits. Payroll verification audit rules must

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1862 include, but need not be limited to, the use of state and 1863 federal reports of employee income, payroll and other accounting 1864 records, certificates of insurance maintained by subcontractors, 1865 and duties of employees. At the completion of an audit, the 1866 employer or officer of the corporation and the auditor must 1867 print and sign their names on the audit document and attach 1868 proof of identification to the audit document.

1869 Section 19. Section 440.385, Florida Statutes, is amended 1870 to read:

1871 440.385 Florida Self-Insurers Guaranty Association,
1872 Incorporated.--

1873

(1) CREATION OF ASSOCIATION.--

1874 (a) There is created a nonprofit corporation to be known 1875 as the "Florida Self-Insurers Guaranty Association, 1876 Incorporated, " hereinafter referred to as "the association." Upon incorporation of the association, all individual self-1877 1878 insurers as defined in ss. 440.02(23)(a) and 440.38(1)(b), other 1879 than individual self-insurers which are public utilities or 1880 governmental entities, shall be members of the association as a 1881 condition of their authority to individually self-insure in this 1882 The association shall perform its functions under a plan state. 1883 of operation as established and approved under subsection (5) 1884 and shall exercise its powers and duties through a board of 1885 directors as established under subsection (2). The association 1886 shall have those powers granted or permitted corporations not 1887 for profit, as provided in chapter 617. The activities of the 1888 association shall be subject to review by the department of 1889 Insurance. The department of Insurance shall have oversight

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1890 responsibility as set forth in this section. The association is 1891 specifically authorized to enter into agreements with this state 1892 to perform specified services.

1893 (b) A member may voluntarily withdraw from the association 1894 when the member voluntarily terminates the self-insurance 1895 privilege and pays all assessments due to the date of such 1896 termination. However, the withdrawing member shall continue to 1897 be bound by the provisions of this section relating to the 1898 period of his or her membership and any claims charged pursuant 1899 thereto. The withdrawing member who is a member on or after 1900 January 1, 1991, shall also be required to provide to the 1901 association upon withdrawal, and at 12-month intervals 1902 thereafter, satisfactory proof, including, if requested by the 1903 association, a report of known and potential claims certified by 1904 a member of the American Academy of Actuaries, that it continues 1905 to meet the standards of s. 440.38(1)(b)1. in relation to claims 1906 incurred while the withdrawing member exercised the privilege of 1907 self-insurance. Such reporting shall continue until the 1908 withdrawing member demonstrates to the association that there is 1909 no remaining value to claims incurred while the withdrawing 1910 member was self-insured. If a withdrawing member fails or 1911 refuses to timely provide an actuarial report to the 1912 association, the association may obtain an order from a circuit 1913 court requiring the member to produce such a report and ordering 1914 any other relief that the court determines appropriate. The 1915 association is entitled to recover all reasonable costs and 1916 attorney's fees expended in such proceedings. If during this 1917 reporting period the withdrawing member fails to meet the

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1918 standards of s. 440.38(1)(b)1., the withdrawing member who is a 1919 member on or after January 1, 1991, shall thereupon, and at 6month intervals thereafter, provide to the association the 1920 1921 certified opinion of an independent actuary who is a member of 1922 the American Academy of Actuaries of the actuarial present value 1923 of the determined and estimated future compensation payments of 1924 the member for claims incurred while the member was a self-1925 insurer, using a discount rate of 4 percent. With each such 1926 opinion, the withdrawing member shall deposit with the association security in an amount equal to the value certified 1927 1928 by the actuary and of a type that is acceptable for qualifying 1929 security deposits under s. 440.38(1)(b). The withdrawing member 1930 shall continue to provide such opinions and to provide such 1931 security until such time as the latest opinion shows no 1932 remaining value of claims. The association has a cause of 1933 action against a withdrawing member, and against any successor 1934 of a withdrawing member, who fails to timely provide the 1935 required opinion or who fails to maintain the required deposit 1936 with the association. The association shall be entitled to 1937 recover a judgment in the amount of the actuarial present value 1938 of the determined and estimated future compensation payments of 1939 the withdrawing member for claims incurred during the time that 1940 the withdrawing member exercised the privilege of self-1941 insurance, together with reasonable attorney's fees. The 1942 association is also entitled to recover reasonable attorney's 1943 fees in any action to compel production of any actuarial report 1944 required by this section. For purposes of this section, the 1945 successor of a withdrawing member means any person, business

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1946 entity, or group of persons or business entities, which holds or 1947 acquires legal or beneficial title to the majority of the assets 1948 or the majority of the shares of the withdrawing member.

1949 (2) BOARD OF DIRECTORS. -- The board of directors of the 1950 association shall consist of nine persons and shall be organized 1951 as established in the plan of operation. All board members shall 1952 be experienced in self-insurance in this state. Each director 1953 shall serve for a 4-year term and may be reappointed. 1954 Appointments after January 1, 2002, shall be made by the 1955 department of Insurance upon recommendation of members of the 1956 association. Any vacancy on the board shall be filled for the 1957 remaining period of the term in the same manner as appointments 1958 other than initial appointments are made. Each director shall be 1959 reimbursed for expenses incurred in carrying out the duties of 1960 the board on behalf of the association.

1961

(3) POWERS AND DUTIES.--

1962 Upon creation of the Insolvency Fund pursuant to the (a) provisions of subsection (4), the association is obligated for 1963 1964 payment of compensation under this chapter to insolvent members' 1965 employees resulting from incidents and injuries existing prior to the member becoming an insolvent member and from incidents 1966 1967 and injuries occurring within 30 days after the member has 1968 become an insolvent member, provided the incidents giving rise 1969 to claims for compensation under this chapter occur during the 1970 year in which such insolvent member is a member of the quaranty 1971 fund and was assessable pursuant to the plan of operation, and provided the employee makes timely claim for such payments 1972 1973 according to procedures set forth by a court of competent

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1974 jurisdiction over the delinquency or bankruptcy proceedings of 1975 the insolvent member. Such obligation includes only that amount 1976 due the injured worker or workers of the insolvent member under 1977 this chapter. In no event is the association obligated to a 1978 claimant in an amount in excess of the obligation of the 1979 insolvent member. The association shall be deemed the insolvent 1980 employer for purposes of this chapter to the extent of its 1981 obligation on the covered claims and, to such extent, shall have all rights, duties, and obligations of the insolvent employer as 1982 1983 if the employer had not become insolvent. However, in no event 1984 shall the association be liable for any penalties or interest. 1985 The association may: (b) Employ or retain such persons as are necessary to 1986 1. 1987 handle claims and perform other duties of the association. 1988 Borrow funds necessary to effect the purposes of this 2. 1989 section in accord with the plan of operation. Sue or be sued. 1990 3. 1991 Negotiate and become a party to such contracts as are 4. 1992 necessary to carry out the purposes of this section. 1993 5. Purchase such reinsurance as is determined necessary 1994 pursuant to the plan of operation. 1995 Review all applicants for membership in the association 6. 1996 to determine whether the applicant is qualified for membership 1997 under the law. The association shall recommend to the department 1998 of Insurance that the application be accepted or rejected based 1999 on the criteria set forth in s. 440.38(1)(b). The department of 2000 Insurance shall approve or disapprove the application as 2001 provided in paragraph (6)(a).

2002 Collect and review financial information from employers 7. 2003 and make recommendations to the department of Insurance 2004 regarding the appropriate security deposit and reinsurance 2005 amounts necessary for an employer to demonstrate that it has the 2006 financial strength necessary to ensure the timely payment of all 2007 current and future claims. The association may audit and examine an employer to verify the financial strength of its current and 2008 2009 former members. If the association determines that a current or 2010 former self-insured employer does not have the financial 2011 strength necessary to ensure the timely payment of all current 2012 and estimated future claims, the association may recommend to 2013 the department of Insurance that the department:

2014

a. Revoke the employer's self-insurance privilege.

2015 b. Require the employer to provide a certified opinion of 2016 an independent actuary who is a member of the American Academy 2017 of Actuaries as to the actuarial present value of the employer's 2018 estimated current and future compensation payments, using a 4-2019 percent discount rate.

2020 Require an increase in the employer's security deposit c. 2021 in an amount determined by the association to be necessary to 2022 ensure payment of compensation claims. The department of 2023 Insurance shall act on such recommendations as provided in 2024 paragraph (6)(a). The association has a cause of action against 2025 an employer, and against any successor of an employer, who fails 2026 to provide an additional security deposit required by the 2027 department of Insurance. The association shall file an action 2028 in circuit court to recover a judgment in the amount of the 2029 requested additional security deposit together with reasonable

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attorney's fees. For the purposes of this section, the successor of an employer is any person, business entity, or group of persons or business entities which holds or acquires legal or beneficial title to the majority of the assets or the majority of the shares of the employer.

2035 8. Charge fees to any member of the association to cover
2036 the actual costs of examining the financial and safety
2037 conditions of that member.

2038 9. Charge an applicant for membership in the association a
2039 fee sufficient to cover the actual costs of examining the
2040 financial condition of the applicant.

2041 10. Implement any procedures necessary to ensure
2042 compliance with regulatory actions taken by the department of
2043 Insurance.

2044 (c)1. To the extent necessary to secure funds for the 2045 payment of covered claims and also to pay the reasonable costs 2046 to administer them, the association, subject to approval by the 2047 department of Insurance, shall levy assessments based on the 2048 annual written premium each employer would have paid had the 2049 employer not been self-insured. Every assessment shall be made 2050 as a uniform percentage of the figure applicable to all 2051 individual self-insurers, provided that the assessment levied 2052 against any self-insurer in any one year shall not exceed 1 2053 percent of the annual written premium during the calendar year 2054 preceding the date of the assessment. Assessments shall be 2055 remitted to and administered by the board of directors in the 2056 manner specified by the approved plan. Each employer so 2057 assessed shall have at least 30 days' written notice as to the

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2058date the assessment is due and payable. The association shall2059levy assessments against any newly admitted member of the2060association so that the basis of contribution of any newly2061admitted member is the same as previously admitted members,2062provision for which shall be contained in the plan of operation.

2063 2. If, in any one year, funds available from such 2064 assessments, together with funds previously raised, are not 2065 sufficient to make all the payments or reimbursements then 2066 owing, the funds available shall be prorated, and the unpaid 2067 portion shall be paid as soon thereafter as sufficient 2068 additional funds become available.

2069 3. Funds may be allocated or paid from the Workers' 2070 Compensation Administration Trust Fund to contract with the 2071 association to perform services required by law. However, no 2072 state funds of any kind shall be allocated or paid to the 2073 association or any of its accounts for payment of covered claims or related expenses except those state funds accruing to the 2074 2075 association by and through the assignment of rights of an 2076 insolvent employer. The department of Insurance may not levy any 2077 assessment on the association.

2078 (4) INSOLVENCY FUND.--Upon the adoption of a plan of
 2079 operation, there shall be created an Insolvency Fund to be
 2080 managed by the association.

(a) The Insolvency Fund is created for purposes of meeting
the obligations of insolvent members incurred while members of
the association and after the exhaustion of any security
deposit, as required under this chapter. However, if such
security deposit or reinsurance policy is payable to the

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2086 association, the association shall commence to provide benefits 2087 out of the Insolvency Fund and be reimbursed from the security 2088 deposit or reinsurance policy. The method of operation of the 2089 Insolvency Fund shall be defined in the plan of operation as 2090 provided in subsection (5).

(b) The department of Insurance shall have the authority
to audit the financial soundness of the Insolvency Fund
annually.

(c) The department of Insurance may offer certain
amendments to the plan of operation to the board of directors of
the association for purposes of assuring the ongoing financial
soundness of the Insolvency Fund and its ability to meet the
obligations of this section.

(5) PLAN OF OPERATION.--The association shall operate pursuant to a plan of operation approved by the board of directors. The plan of operation in effect on January 1, 2002, and approved by the Department of Labor and Employment Security shall remain in effect. However, any amendments to the plan shall not become effective until approved by the Department of Financial Services Insurance.

2106 The purpose of the plan of operation shall be to (a) 2107 provide the association and the board of directors with the 2108 authority and responsibility to establish the necessary programs 2109 and to take the necessary actions to protect against the insolvency of a member of the association. In addition, the 2110 2111 plan shall provide that the members of the association shall be 2112 responsible for maintaining an adequate Insolvency Fund to meet 2113 the obligations of insolvent members provided for under this act

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2114 and shall authorize the board of directors to contract and 2115 employ those persons with the necessary expertise to carry out 2116 this stated purpose. By January 1, 2003, the board of directors 2117 shall submit to the department of Insurance a proposed plan of 2118 operation for the administration of the association. The 2119 department of Insurance shall approve the plan by order, 2120 consistent with this section. The department of Insurance shall 2121 approve any amendments to the plan, consistent with this 2122 section, which are determined appropriate to carry out the 2123 duties and responsibilities of the association.

(b) All member employers shall comply with the plan ofoperation.

2126

(c) The plan of operation shall:

2127 1. Establish the procedures whereby all the powers and 2128 duties of the association under subsection (3) will be 2129 performed.

2130 2. Establish procedures for handling assets of the2131 association.

2132 3. Establish the amount and method of reimbursing members2133 of the board of directors under subsection (2).

4. Establish procedures by which claims may be filed with the association and establish acceptable forms of proof of covered claims. Notice of claims to the receiver or liquidator of the insolvent employer shall be deemed notice to the association or its agent, and a list of such claims shall be submitted periodically to the association or similar organization in another state by the receiver or liquidator.

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2141 5. Establish regular places and times for meetings of the2142 board of directors.

2143 6. Establish procedures for records to be kept of all
2144 financial transactions of the association and its agents and the
2145 board of directors.

2146 7. Provide that any member employer aggrieved by any final 2147 action or decision of the association may appeal to the 2148 department of Insurance within 30 days after the action or 2149 decision.

2150 8. Establish the procedures whereby recommendations of
2151 candidates for the board of directors shall be submitted to the
2152 department of Insurance.

21539. Contain additional provisions necessary or proper for2154the execution of the powers and duties of the association.

2155 The plan of operation may provide that any or all of (d) 2156 the powers and duties of the association, except those specified 2157 under subparagraphs (c)1. and 2., be delegated to a corporation, 2158 association, or other organization which performs or will 2159 perform functions similar to those of this association or its 2160 equivalent in two or more states. Such a corporation, 2161 association, or organization shall be reimbursed as a servicing 2162 facility would be reimbursed and shall be paid for its 2163 performance of any other functions of the association. A 2164 delegation of powers or duties under this subsection shall take 2165 effect only with the approval of both the board of directors and 2166 the department of Insurance and may be made only to a 2167 corporation, association, or organization which extends

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2168 protection which is not substantially less favorable and 2169 effective than the protection provided by this section.

2170 (6) POWERS AND DUTIES OF DEPARTMENT OF INSURANCE.--The 2171 department of Insurance shall:

Review recommendations of the association concerning 2172 (a) 2173 whether current or former self-insured employers or members of 2174 the association have the financial strength necessary to ensure 2175 the timely payment of all current and estimated future claims. 2176 If the association determines an employer does not have the financial strength necessary to ensure the timely payment of all 2177 2178 current and future claims and recommends action pursuant to 2179 paragraph (3)(b), the department shall take such action as 2180 necessary to order the employer to comply with the 2181 recommendation, unless the department finds by clear and 2182 convincing evidence that the recommendation is erroneous.

(b) Contract with the association for services, which may include, but are not limited to:

2185

1. Processing applications for self-insurance.

2186 2. Collecting and reviewing financial statements and loss
2187 reserve information from individual self-insurers.

2188 3. Collecting and maintaining files for original security 2189 deposit documents and reinsurance policies from individual self-2190 insurers and, if necessary, perfecting security interests in 2191 security deposits.

2192 4. Processing compliance documentation for individual
2193 self-insurers and providing copies of such documentation to the
2194 department.

5. Collecting all data necessary to calculate annual premium for all individual self-insurers, including individual self-insurers that are public utilities or governmental entities, and providing such calculated annual premium to the <u>department</u> division for assessment purposes.

2200 Inspecting and auditing annually, if necessary, the 6. 2201 payroll and other records of each individual self-insurer, 2202 including individual self-insurers that are public utilities or 2203 governmental entities, in order to determine the wages paid by 2204 each individual self-insurer, the premium such individual self-2205 insurer would have to pay if insured, and all payments of 2206 compensation made by such individual self-insurer during each 2207 prior period with the results of such audit provided to the 2208 department division. For purposes of this section, the payroll 2209 records of each individual self-insurer shall be open to 2210 inspection and audit by the association and the department, or 2211 their authorized representatives, during regular business hours.

7. Processing applications and making recommendations with respect to the qualification of a business to be approved to provide or continue to provide services to individual selfinsurers in the areas of underwriting, claims adjusting, loss control, and safety engineering.

8. Providing legal representation to implement the administration and audit of individual self-insurers and making recommendations regarding prosecution of any administrative or legal proceedings necessitated by the regulation of the individual self-insurers by the department.

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(c) Contract with an attorney or attorneys recommended by the association for representation of the department in any administrative or legal proceedings necessitated by the recommended regulation of the individual self-insurers.

2226 (d) Direct the association to require from each individual 2227 self-insurer, at such time and in accordance with such 2228 regulations as the department prescribes, reports relating to 2229 wages paid, the amount of premiums such individual self-insurer 2230 would have to pay if insured, and all payments of compensation 2231 made by such individual self-insurer during each prior period 2232 and to determine the amounts paid by each individual self-2233 insurer and the amounts paid by all individual self-insurers 2234 during such period. For purposes of this section, the payroll 2235 records of each individual self-insurer shall be open to annual 2236 inspection and audit by the association and the department, or 2237 their authorized representative, during regular business hours, 2238 and if any audit of such records of an individual self-insurer 2239 discloses a deficiency in the amount reported to the association 2240 or in the amounts paid to the department division by an 2241 individual self-insurer for its assessment for the Workers' 2242 Compensation Administration Trust Fund, the department or the 2243 association may assess the cost of such audit against the individual self-insurer. 2244

(e) Require that the association notify the member employers and any other interested parties of the determination of insolvency and of their rights under this section. Such notification shall be by mail at the last known address thereof when available; but, if sufficient information for notification

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by mail is not available, notice by publication in a newspaperof general circulation shall be sufficient.

(f) Suspend or revoke the authority of any member employer failing to pay an assessment when due or failing to comply with the plan of operation to self-insure in this state. As an alternative, the department may levy a fine on any member employer failing to pay an assessment when due. Such fine shall not exceed 5 percent of the unpaid assessment per month, except that no fine shall be less than \$100 per month.

(g) Revoke the designation of any servicing facility if the department finds that claims are being handled unsatisfactorily.

2262

(7) EFFECT OF PAID CLAIMS.--

2263 Any person who recovers from the association under (a) 2264 this section shall be deemed to have assigned his or her rights 2265 to the association to the extent of such recovery. Every 2266 claimant seeking the protection of this section shall cooperate 2267 with the association to the same extent as such person would 2268 have been required to cooperate with the insolvent member. The 2269 association shall have no cause of action against the employee 2270 of the insolvent member for any sums the association has paid 2271 out, except such causes of action as the insolvent member would 2272 have had if such sums had been paid by the insolvent member. In 2273 the case of an insolvent member operating on a plan with 2274 assessment liability, payments of claims by the association 2275 shall not operate to reduce the liability of the insolvent 2276 member to the receiver, liquidator, or statutory successor for 2277 unpaid assessments.

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2278 (b) The receiver, liquidator, or statutory successor of an 2279 insolvent member shall be bound by settlements of covered claims 2280 by the association or a similar organization in another state. 2281 The court having jurisdiction shall grant such claims priority 2282 against the assets of the insolvent member equal to that to 2283 which the claimant would have been entitled in the absence of 2284 this section. The expense of the association or similar 2285 organization in handling claims shall be accorded the same 2286 priority as the expenses of the liquidator.

(c) The association shall file periodically with the receiver or liquidator of the insolvent member statements of the covered claims paid by the association and estimates of anticipated claims on the association, which shall preserve the rights of the association against the assets of the insolvent member.

(8) NOTIFICATION OF INSOLVENCIES.--To aid in the detection and prevention of employer insolvencies: Upon determination by majority vote that any member employer may be insolvent or in a financial condition hazardous to the employees thereof or to the public, it shall be the duty of the board of directors to notify the department of Insurance of any information indicating such condition.

(9) EXAMINATION OF THE ASSOCIATION.--The association shall
 be subject to examination and regulation by the department of
 Insurance. No later than March 30 of each year, the board of
 directors shall submit an audited financial statement for the
 preceding calendar year in a form approved by the department.

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(10) IMMUNITY.--There shall be no liability on the part of, and no cause of action of any nature shall arise against, any member employer, the association or its agents or employees, the board of directors, or the department of Insurance or its representatives for any action taken by them in the performance of their powers and duties under this section.

STAY OF PROCEEDINGS; REOPENING OF DEFAULT 2311 (11)2312 JUDGMENTS. -- All proceedings in which an insolvent employer is a 2313 party, or is obligated to defend a party, in any court or before 2314 any quasi-judicial body or administrative board in this state 2315 shall be stayed for up to 6 months, or for such additional 2316 period from the date the employer becomes an insolvent member, 2317 as is deemed necessary by a court of competent jurisdiction to 2318 permit proper defense by the association of all pending causes 2319 of action as to any covered claims arising from a judgment under 2320 any decision, verdict, or finding based on the default of the 2321 insolvent member. The association, either on its own behalf or 2322 on behalf of the insolvent member, may apply to have such 2323 judgment, order, decision, verdict, or finding set aside by the same court or administrator that made such judgment, order, 2324 2325 decision, verdict, or finding and shall be permitted to defend 2326 against such claim on the merits. If requested by the 2327 association, the stay of proceedings may be shortened or waived.

(12) LIMITATION ON CERTAIN ACTIONS.--Notwithstanding any
other provision of this chapter, a covered claim, as defined
herein, with respect to which settlement is not effected and
pursuant to which suit is not instituted against the insured of
an insolvent member or the association within 1 year after the

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2333 deadline for filing claims with the receiver of the insolvent 2334 member, or any extension of the deadline, shall thenceforth be 2335 barred as a claim against the association.

2336 (13) CORPORATE INCOME TAX CREDIT. -- Any sums acquired by a 2337 member by refund, dividend, or otherwise from the association 2338 shall be payable within 30 days of receipt to the Department of 2339 Revenue for deposit with the Chief Financial Officer Treasurer 2340 to the credit of the General Revenue Fund. All provisions of 2341 chapter 220 relating to penalties and interest on delinquent 2342 corporate income tax payments apply to payments due under this 2343 subsection.

2344 Section 20. Subsections (2), (3), and (4) of section 2345 440.386, Florida Statutes, are amended to read:

2346 440.386 Individual self-insurers' insolvency;
2347 conservation; liquidation.--

(2) COMMENCEMENT OF DELINQUENCY PROCEEDING.--The 2348 2349 department of Insurance or the Florida Self-Insurers Guaranty 2350 Association, Incorporated, may commence a delinquency proceeding 2351 by application to the court for an order directing the 2352 individual self-insurer to show cause why the department or 2353 association should not have the relief sought. On the return of 2354 such order to show cause, and after a full hearing, the court 2355 shall either deny the application or grant the application, 2356 together with such other relief as the nature of the case and 2357 the interests of the claimants, creditors, stockholders, 2358 members, subscribers, or public may require. The department and 2359 the association shall give reasonable written notice to each

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2360 other of all hearings which pertain to an adjudication of 2361 insolvency of a member individual self-insurer.

(3) GROUNDS FOR LIQUIDATION.--The department of Insurance
or the association may apply to the court for an order
appointing a receiver and directing the receiver to liquidate
the business of a domestic individual self-insurer if such
individual self-insurer is insolvent.

2367 (4) GROUNDS FOR CONSERVATION; FOREIGN INDIVIDUAL SELF-2368 INSURERS.--

(a) The department of Insurance or the association may apply to the court for an order appointing a receiver or ancillary receiver, and directing the receiver to conserve the assets within this state, of a foreign individual self-insurer if such individual self-insurer is insolvent.

(b) An order to conserve the assets of an individual selfinsurer shall require the receiver forthwith to take possession
of the property of the receiver within the state and to conserve
it, subject to the further direction of the court.

2378Section 21.Subsections (3), (4), and (6) of section2379440.44, Florida Statutes, are amended to read:

440.44 Workers' compensation; staff organization. --

(3) EXPENDITURES.--The department, the agency, the office,
the Department of Education, and the director of the Division of
Administrative Hearings shall make such expenditures, including
expenditures for personal services and rent at the seat of
government and elsewhere, for law books; for telephone services
and WATS lines; for books of reference, periodicals, equipment,
and supplies; and for printing and binding as may be necessary

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in the administration of this chapter. All expenditures in the administration of this chapter shall be allowed and paid as provided in s. 440.50 upon the presentation of itemized vouchers therefor approved by the department, the agency, <u>the office</u>, the Department of Education, or the director of the Division of Administrative Hearings.

2394 PERSONNEL ADMINISTRATION. -- Subject to the other (4) 2395 provisions of this chapter, the department, the agency, the 2396 office, the Department of Education, and the Division of 2397 Administrative Hearings may appoint, and prescribe the duties 2398 and powers of, bureau chiefs, attorneys, accountants, medical 2399 advisers, technical assistants, inspectors, claims examiners, 2400 and such other employees as may be necessary in the performance 2401 of their duties under this chapter.

2402 (6) SEAL.--The department and the judges of compensation
2403 claims shall have a seal upon which shall be inscribed the words
2404 "State of Florida Department of <u>Financial Services</u>
2405 <u>Insurance</u>--Seal" and "Division of Administrative
2406 Hearings--Seal," respectively.

2407 Section 22. Subsections (3) and (4) of section 440.52, 2408 Florida Statutes, are amended to read:

2409 440.52 Registration of insurance carriers; notice of 2410 cancellation or expiration of policy; suspension or revocation 2411 of authority.--

(3) If the department finds, after due notice and a
hearing at which the insurance carrier is entitled to be heard
in person or by counsel and present evidence, that the insurance
carrier has repeatedly failed to comply with its obligations

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under this chapter, the department may request the office to suspend or revoke the authorization of such insurance carrier to write workers' compensation insurance under this chapter. Such suspension or revocation shall not affect the liability of any such insurance carrier under policies in force prior to the suspension or revocation.

2422 (4) In addition to the penalties prescribed in subsection 2423 (3), violation of s. 440.381 by an insurance carrier shall 2424 result in the imposition of a fine not to exceed \$1,000 per audit, if the insurance carrier fails to act on said audits by 2425 2426 correcting errors in employee classification or accepted 2427 applications for coverage where it knew employee classifications 2428 were incorrect. Such fines shall be levied by the office 2429 Department of Insurance and deposited into the Insurance 2430 Commissioner's Regulatory Trust Fund.

2431Section 23.Section 440.525, Florida Statutes, is amended2432to read:

2433 440.525 Examination of carriers.--The department <u>and</u>
2434 <u>office</u> may examine each carrier as often as is warranted to
2435 ensure that carriers are fulfilling their obligations under <u>this</u>
2436 <u>chapter</u> the law. The examination may cover any period of the
2437 carrier's operations since the last previous examination.

2438 Section 24. Paragraph (k) of subsection (1) of section 2439 553.74, Florida Statutes, is amended to read:

2440

553.74 Florida Building Commission.--

(1) The Florida Building Commission is created and shall
be located within the Department of Community Affairs for
administrative purposes. Members shall be appointed by the

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CS 2444 Governor subject to confirmation by the Senate. The commission 2445 shall be composed of 23 members, consisting of the following: 2446 (k) One member who represents the Department of Financial 2447 Services Insurance. Section 25. Effective October 1, 2003, paragraph (k) of 2448 2449 subsection (1) of section 553.74, Florida Statutes, as amended by chapter 2002-293, Laws of Florida, is amended to read: 2450 2451 553.74 Florida Building Commission.--2452 (1) The Florida Building Commission is created and shall 2453 be located within the Department of Community Affairs for 2454 administrative purposes. Members shall be appointed by the 2455 Governor subject to confirmation by the Senate. The commission 2456 shall be composed of 23 members, consisting of the following: 2457 (k) One member who represents the Department of Financial 2458 Services Insurance. 2459 2460 Any person serving on the commission under paragraph (c) or 2461 paragraph (h) on October 1, 2003, and who has served less than 2462 two full terms is eligible for reappointment to the commission 2463 regardless of whether he or she meets the new qualification. Section 26. Section 624.05, Florida Statutes, is amended 2464 2465 to read: 2466 624.05 "Department," "commission," and "office" 2467 defined.--As used in the Insurance Code: 2468 "Department" means the Department of Financial (1)2469 Services. The term does not mean the Financial Services 2470 Commission or any office of the Financial Services Commission 2471 Insurance of this state, unless the context otherwise requires. Page 89 of 744

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2472 (2) "Commission" means the Financial Services Commission. "Office" means the Office of Insurance Regulation of 2473 (3) 2474 the Financial Services Commission. 2475 Section 27. Subsection (5) of section 624.155, Florida 2476 Statutes, is amended to read: 2477 624.155 Civil remedy.--2478 This section shall not be construed to authorize a (5) 2479 class action suit against an insurer or a civil action against 2480 the commission, the office, or the department or any of their τ 2481 its employees, or the Insurance Commissioner, or to create a 2482 cause of action when a health insurer refuses to pay a claim for 2483 reimbursement on the ground that the charge for a service was 2484 unreasonably high or that the service provided was not medically 2485 necessary. 2486 Section 28. Section 624.303, Florida Statutes, is amended 2487 to read: 2488 624.303 Seal; certified copies as evidence.--2489 The department, commission, and office shall each have (1)2490 an official seal by which its respective proceedings are 2491 authenticated. 2492 All certificates executed by the department or office, (2) 2493 other than licenses of agents, solicitors, or adjusters or 2494 similar licenses or permits, shall bear its respective seal. 2495 Any written instrument purporting to be a copy of any (3) 2496 action, proceeding, or finding of fact by the department, commission, or office or any record of the department, 2497 2498 commission, or office or copy of any document on file in its 2499 office when authenticated under hand of the respective agency Page 90 of 744

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2500 <u>head or his or her designee</u> commissioner by the seal shall be 2501 accepted by all the courts of this state as prima facie evidence 2502 of its contents.

2503 Section 29. Section 624.316, Florida Statutes, is amended 2504 to read:

2505

624.316 Examination of insurers.--

2506 The office department shall examine the affairs, (1)(a) 2507 transactions, accounts, records, and assets of each authorized 2508 insurer and of the attorney in fact of a reciprocal insurer as 2509 to its transactions affecting the insurer as often as it deems 2510 advisable, except as provided in this section. The examination 2511 may include examination of the affairs, transactions, accounts, 2512 and records relating directly or indirectly to the insurer and 2513 of the assets of the insurer's managing general agents and 2514 controlling or controlled person, as defined in s. 625.012. The 2515 examination shall be pursuant to a written order of the office 2516 department. Such order shall expire upon receipt by the office 2517 department of the written report of the examination.

(b) As a part of its examination procedure, the office
department shall examine each insurer regarding all of the
information required by s. 627.915.

(c) The <u>office</u> department shall examine each insurer according to accounting procedures designed to fulfill the requirements of generally accepted insurance accounting principles and practices and good internal control and in keeping with generally accepted accounting forms, accounts, records, methods, and practices relating to insurers. To facilitate uniformity in examinations, the commission department

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2528 may adopt, by rule, the Market and Financial Conduct <u>Examiners</u> 2529 <u>Examination</u> Handbook <u>and the Financial Condition Examiners</u> 2530 <u>Handbook</u> of the National Association of Insurance Commissioners, 2531 <u>2002</u> 1990, and may adopt subsequent amendments thereto, if the 2532 examination methodology remains substantially consistent.

2533 (2)(a) Except as provided in paragraph (f), the office 2534 department may examine each insurer as often as may be warranted 2535 for the protection of the policyholders and in the public 2536 interest, and shall examine each domestic insurer not less 2537 frequently than once every 3 years. The examination shall cover 2538 the preceding 3 fiscal years of the insurer and shall be 2539 commenced within 12 months after the end of the most recent 2540 fiscal year being covered by the examination. The examination 2541 may cover any period of the insurer's operations since the last 2542 previous examination. The examination may include examination of events subsequent to the end of the most recent fiscal year and 2543 2544 the events of any prior period that affect the present financial 2545 condition of the insurer. In lieu of making its own examination, 2546 the office department may accept an independent certified public 2547 accountant's audit report prepared on a statutory basis 2548 consistent with the Florida Insurance Code on that specific 2549 company. The office department may not accept the report in lieu 2550 of the requirement imposed by paragraph (1)(b). When an 2551 examination is conducted by the office department for the sole 2552 purpose of examining the 3 preceding fiscal years of the insurer 2553 within 12 months after the opinion date of an independent 2554 certified public accountant's audit report prepared on a 2555 statutory basis on that specific company consistent with the

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2556 Florida Insurance Code, the cost of the examination as charged 2557 to the insurer pursuant to s. 624.320 shall be reduced by the 2558 cost to the insurer of the independent certified public 2559 accountant's audit reports. Requests for the reduction in cost 2560 of examination must be submitted to the office department in 2561 writing no later than 90 days after the conclusion of the examination and shall include sufficient documentation to 2562 2563 support the charges incurred for the statutory audit performed 2564 by the independent certified public accountant.

(b) The <u>office</u> department shall examine each insurer
applying for an initial certificate of authority to transact
insurance in this state before granting the initial certificate.

(c) In lieu of making its own examination, the <u>office</u>
department may accept a full report of the last recent
examination of a foreign insurer, certified to by the insurance
supervisory official of another state.

(d) The examination by the <u>office</u> department of an alien
insurer shall be limited to the alien insurer's insurance
transactions and affairs in the United States, except as
otherwise required by the office department.

(e) The <u>commission</u> department shall adopt rules providing that, upon agreement between the <u>office</u> department and the insurer, an examination under this section may be conducted by independent certified public accountants, actuaries meeting criteria specified by rule, and reinsurance specialists meeting criteria specified by rule. The rules shall provide:

2582 1. That the agreement of the insurer is not required if 2583 the <u>office</u> department reasonably suspects criminal misconduct on 2584 the part of the insurer.

2585 2. That the <u>office</u> department shall provide the insurer 2586 with a list of three firms acceptable to the <u>office</u> department, 2587 and that the insurer shall select the firm to conduct the 2588 examination from the list provided by the <u>office</u> department.

3. That the insurer being examined must make payment for the examination directly to the firm performing the examination in accordance with the rates and terms agreed to by the <u>office</u> department, the insurer, and the firm performing the examination.

4. That if the examination is conducted without the consent of the insurer, the insurer must pay all reasonable charges of the examining firm if the examination finds impairment, insolvency, or criminal misconduct on the part of the insurer.

(f)1.

2599

a. An examination under this section must be conducted at least once every year with respect to a domestic insurer that has continuously held a certificate of authority for less than 3 years. The examination must cover the preceding fiscal year or the period since the last examination of the insurer. The <u>office</u> department may limit the scope of the examination.

b. The <u>office</u> department may not accept an independent
certified public accountant's audit report in lieu of an
examination required by this subparagraph.

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2609 c. An insurer may not be required to pay more than \$25,000
2610 to cover the costs of any one examination under this
2611 subparagraph.

2612 An examination under this section must be conducted not 2. 2613 less frequently than once every 5 years with respect to an 2614 insurer that has continuously held a certificate of authority, 2615 without a change in ownership subject to s. 624.4245 or s. 2616 628.461, for more than 15 years. The examination must cover the 2617 preceding 5 fiscal years of the insurer or the period since the 2618 last examination of the insurer. This subparagraph does not 2619 limit the ability of the office department to conduct more 2620 frequent examinations.

2621 Section 30. Section 624.317, Florida Statutes, is amended 2622 to read:

2623 624.317 Investigation of agents, adjusters, 2624 administrators, service companies, and others.--If it has reason 2625 to believe that any person has violated or is violating any 2626 provision of this code, or upon the written complaint signed by 2627 any interested person indicating that any such violation may 2628 exist: $_{7}$

2629 (1) The department shall conduct such investigation as it 2630 deems necessary of the accounts, records, documents, and 2631 transactions pertaining to or affecting the insurance affairs of 2632 any÷

2633 (1) general agent, surplus line agent, <u>managing general</u>
 2634 <u>agent</u>, adjuster, administrator, service company, or other
 2635 person.

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2636	(2) insurance agent, customer representative, <u>service</u>
2637	representative, or other person subject to its jurisdiction or
2638	solicitor, subject to the requirements of s. 626.601.
2639	(2) The office shall conduct such investigation as it
2640	deems necessary of the accounts, records, documents, and
2641	transactions pertaining to or affecting the insurance affairs of
2642	any:
2643	(a) Adjuster, administrator, service company, or other
2644	person subject to its jurisdiction.
2645	<u>(b)</u> Person having a contract or power of attorney under
2646	which she or he enjoys in fact the exclusive or dominant right
2647	to manage or control an insurer.
2648	(c) (4) Person engaged in or proposing to be engaged in the
2649	promotion or formation of:
2650	<u>1.(a)</u> A domestic insurer;
2651	2.(b) An insurance holding corporation; or
2652	3.(c) A corporation to finance a domestic insurer or in
2653	the production of the domestic insurer's business.
2654	Section 31. Subsections (2), (3), (4), (5), and (7) of
2655	section 624.404, Florida Statutes, are amended to read:
2656	624.404 General eligibility of insurers for certificate of
2657	authorityTo qualify for and hold authority to transact
2658	insurance in this state, an insurer must be otherwise in
2659	compliance with this code and with its charter powers and must
2660	be an incorporated stock insurer, an incorporated mutual
2661	insurer, or a reciprocal insurer, of the same general type as
2662	may be formed as a domestic insurer under this code; except
2663	that:
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(2) No foreign or alien insurer or exchange shall be authorized to transact insurance in this state unless it is otherwise qualified therefor under this code and has operated satisfactorily for at least 3 years in its state or country of domicile; however, the <u>office</u> department may waive the 3-year requirement if the foreign or alien insurer or exchange:

2670 (a) Has operated successfully and has capital and surplus2671 of \$5 million;

(b) Is the wholly owned subsidiary of an insurer which isan authorized insurer in this state;

2674 (c) Is the successor in interest through merger or2675 consolidation of an authorized insurer; or

2676 (d) Provides a product or service not readily available to2677 the consumers of this state.

2678 (3)(a) The office department shall not grant or continue 2679 authority to transact insurance in this state as to any insurer 2680 the management, officers, or directors of which are found by it 2681 to be incompetent or untrustworthy; or so lacking in insurance 2682 company managerial experience as to make the proposed operation 2683 hazardous to the insurance-buying public; or so lacking in insurance experience, ability, and standing as to jeopardize the 2684 2685 reasonable promise of successful operation; or which it has good 2686 reason to believe are affiliated directly or indirectly through ownership, control, reinsurance transactions, or other insurance 2687 2688 or business relations, with any person or persons whose business 2689 operations are or have been marked, to the detriment of 2690 policyholders or stockholders or investors or creditors or of

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2691 the public, by manipulation of assets, accounts, or reinsurance 2692 or by bad faith.

2693 (b) The office department shall not grant or continue 2694 authority to transact insurance in this state as to any insurer 2695 if any person, including any subscriber, stockholder, or 2696 incorporator, who exercises or has the ability to exercise 2697 effective control of the insurer, or who influences or has the 2698 ability to influence the transaction of the business of the 2699 insurer, does not possess the financial standing and business 2700 experience for the successful operation of the insurer.

2701 The office department may deny, suspend, or revoke the (C) 2702 authority to transact insurance in this state of any insurer if 2703 any person, including any subscriber, stockholder, or 2704 incorporator, who exercises or has the ability to exercise 2705 effective control of the insurer, or who influences or has the 2706 ability to influence the transaction of the business of the 2707 insurer, has been found guilty of, or has pleaded guilty or nolo 2708 contendere to, any felony or crime punishable by imprisonment of 2709 1 year or more under the law of the United States or any state 2710 thereof or under the law of any other country which involves 2711 moral turpitude, without regard to whether a judgment of 2712 conviction has been entered by the court having jurisdiction in 2713 such case. However, in the case of an insurer operating under a 2714 subsisting certificate of authority, the insurer shall remove 2715 any such person immediately upon discovery of the conditions set 2716 forth in this paragraph when applicable to such person or upon 2717 the order of the office department, and the failure to so act by

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2718 said insurer shall be grounds for revocation or suspension of 2719 the insurer's certificate of authority.

2720 The office department may deny, suspend, or revoke the (d) 2721 authority of an insurer to transact insurance in this state if 2722 any person, including any subscriber, stockholder, or 2723 incorporator, who exercises or has the ability to exercise 2724 effective control of the insurer, or who influences or has the 2725 ability to influence the transaction of the business of the 2726 insurer, which person the office department has good reason to 2727 believe is now or was in the past affiliated directly or 2728 indirectly, through ownership interest of 10 percent or more, 2729 control, or reinsurance transactions, with any business, 2730 corporation, or other entity that has been found guilty of or 2731 has pleaded guilty or nolo contendere to any felony or crime 2732 punishable by imprisonment for 1 year or more under the laws of 2733 the United States, any state, or any other country, regardless 2734 of adjudication. However, in the case of an insurer operating 2735 under a subsisting certificate of authority, the insurer shall 2736 immediately remove such person or immediately notify the office 2737 department of such person upon discovery of the conditions set 2738 forth in this paragraph, either when applicable to such person 2739 or upon order of the office department; the failure to remove 2740 such person, provide such notice, or comply with such order 2741 constitutes grounds for suspension or revocation of the 2742 insurer's certificate of authority.

2743 (4)(a) No authorized insurer shall act as a fronting 2744 company for any unauthorized insurer which is not an approved 2745 reinsurer.

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2746 (b) A "fronting company" is an authorized insurer which by 2747 reinsurance or otherwise generally transfers more than 50 2748 percent to one unauthorized insurer which does not meet the 2749 requirements of s. 624.610(3)(a), (b), or (c), or more than 75 2750 percent to two or more unauthorized insurers which do not meet 2751 the requirements of s. 624.610(3)(a), (b), or (c), of the entire 2752 risk of loss on all of the insurance written by it in this 2753 state, or on one or more lines of insurance, on all of the 2754 business produced through one or more agents or agencies, or on 2755 all of the business from a designated geographical territory, 2756 without obtaining the prior approval of the office department.

(c) The <u>office</u> department may, in its discretion, approve a transfer of risk in excess of the limits in paragraph (b) upon presentation of evidence, satisfactory to the <u>office</u> department, that the transfer would be in the best interests of the financial condition of the insurer and in the best interests of the policyholders.

2763 (5) No insurer shall be authorized to transact insurance 2764 in this state which, during the 3 years immediately preceding 2765 its application for a certificate of authority, has violated any of the insurance laws of this state and after being informed of 2766 2767 such violation has failed to correct the same; except that, if 2768 all other requirements are met, the office department may 2769 nevertheless issue a certificate of authority to such an insurer 2770 upon the filing by the insurer of a sworn statement of all such 2771 insurance so written in violation of law, and upon payment to 2772 the office department of a sum of money as additional filing fee 2773 equivalent to all premium taxes and other state taxes and fees

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as would have been payable by the insurer if such insurance had been lawfully written by an authorized insurer under the laws of this state. This fee, when collected, shall be deposited to the credit of the Insurance Commissioner's Regulatory Trust Fund.

2778 (7) For the purpose of satisfying the requirements of ss. 2779 624.407 and 624.408, the investment portfolio of an insurer applying for an initial certificate of authority to do business 2780 2781 in this state shall value its bonds and stocks in accordance 2782 with the provisions of the latest edition of the publication 2783 "Purposes and Procedures Manual of the NAIC Securities Valuation 2784 Office" "Valuations of Securities" by the National Association 2785 of Insurance Commissioners, July 1, 2002 1990, and subsequent 2786 amendments thereto, if the valuation methodology remains 2787 substantially unchanged.

2788 Section 32. Subsection (1) of section 624.4072, Florida 2789 Statutes, is amended to read:

2790624.4072Minority-owned property and casualty insurers;2791limited exemption for taxation and assessments.--

2792 (1) A minority business that is at least 51 percent owned 2793 by minority persons, as defined in s. 288.703(3), initially 2794 issued a certificate of authority in this state as an authorized 2795 insurer after May 1, 1998, and before January 1, 2002, to write 2796 property and casualty insurance shall be exempt, for a period 2797 not to exceed 10 years from the date of receiving its 2798 certificate of authority, from the following taxes and 2799 assessments:

2800

(a) Taxes imposed under ss. 175.101, 185.08, and 624.509;

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2801	(b) Assessments by the Citizens Property Insurance
2802	Corporation Florida Residential Property and Casualty Joint
2803	Underwriting Association or by the Florida Windstorm
2804	Underwriting Association, as provided under s. 627.351, except
2805	for emergency assessments collected from policyholders pursuant
2806	to <u>s. 627.351(6)(b)3.d.</u> s. 627.351(2)(b)2.d.(III) and(6)(b)3.d .
2807	Any such insurer shall be a member insurer of the <u>Citizens</u>
2808	Property Insurance Corporation Florida Windstorm Underwriting
2809	Association and the Florida Residential Property and Casualty
2810	Joint Underwriting Association. The premiums of such insurer
2811	shall be included in determining, for the Citizens Property
2812	Insurance Corporation Florida Windstorm Underwriting
2813	Association, the aggregate statewide direct written premium for
2814	property insurance and in determining, for the Florida
2815	Residential Property and Casualty Joint Underwriting
2816	Association, the aggregate statewide direct written premium for
2817	the subject lines of business for all member insurers.
2818	Section 33. Subsection (1) of section 624.413, Florida
2819	Statutes, is amended to read:
2820	624.413 Application for certificate of authority
2821	(1) To apply for a certificate of authority, an insurer
2822	shall file its application therefor with the <u>office</u> department ,
2823	upon a form <u>adopted by the commission and</u> furnished by <u>the</u>
2824	office it, showing its name; location of its home office and, if
2825	an alien insurer, its principal office in the United States;
2826	kinds of insurance to be transacted; state or country of
2827	domicile; and such additional information as the <u>commission</u>

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2828 department may reasonably <u>requires</u> require, together with the 2829 following documents:

(a) One copy of its corporate charter, articles of
incorporation, existing and proposed nonfacultative reinsurance
contracts, declaration of trust, or other charter documents,
with all amendments thereto, certified by the public official
with whom the originals are on file in the state or country of
domicile.

(b) If a mutual insurer, a copy of its bylaws, as amended,
certified by its secretary or other officer having custody
thereof.

(c) If a foreign or alien reciprocal insurer, a copy of the power of attorney of its attorney in fact and of its subscribers' agreement, if any, certified by the attorney in fact; and, if a domestic reciprocal insurer, the declaration provided for in s. 629.081.

(d) A copy of its financial statement as of December 31 2844 2845 next preceding, containing information generally included in 2846 insurer financial statements prepared in accordance with 2847 generally accepted insurance accounting principles and practices 2848 and in a form generally utilized by insurers for financial 2849 statements, sworn to by at least two executive officers of the 2850 insurer, or certified by the public official having supervision 2851 of insurance in the insurer's state of domicile or of entry into 2852 the United States. To facilitate uniformity in financial 2853 statements, the commission department may by rule adopt the form 2854 for financial statements approved by the National Association of

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2855Insurance Commissioners in 2002 1990, and may adopt subsequent2856amendments thereto if the form remains substantially consistent.

2857 Supplemental quarterly financial statements for each (e) 2858 calendar guarter since the beginning of the year of its 2859 application for the certificate of authority, sworn to by at least two of its executive officers. To facilitate uniformity in 2860 financial statements, the commission department may by rule 2861 2862 adopt the form for quarterly financial statements approved by 2863 the National Association of Insurance Commissioners in 2002 2864 1990, and may adopt subsequent amendments thereto if the form 2865 remains substantially consistent.

2866 If a foreign or alien insurer, a copy of the report of (f) 2867 the most recent examination of the insurer certified by the 2868 public official having supervision of insurance in its state of 2869 domicile or of entry into the United States. The end of the 2870 most recent year covered by the examination must be within the 2871 3-year period preceding the date of application. In lieu of the 2872 certified examination report, the office department may accept 2873 an audited certified public accountant's report prepared on a 2874 basis consistent with the insurance laws of the insurer's state 2875 of domicile, certified by the public official having supervision 2876 of insurance in its state of domicile or of entry into the United States. 2877

(g) If a foreign or alien insurer, a certificate of compliance from the public official having supervision of insurance in its state or country of domicile showing that it is duly organized and authorized to transact insurance therein and the kinds of insurance it is so authorized to transact.

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(h) If a foreign or alien insurer, a certificate of the public official having custody of any deposit maintained by the insurer in another state in lieu of a deposit or part thereof required in this state under s. 624.411 or s. 624.412, showing the amount of such deposit and the assets or securities of which comprised.

2889

(i) If a life insurer, a certificate of valuation.

(j) If an alien insurer, a copy of the appointment and
authority of its United States manager, certified by its officer
having custody of its records.

2893 Section 34. Section 624.424, Florida Statutes, is amended 2894 to read:

2895

624.424 Annual statement and other information.--

2896 (1)(a) Each authorized insurer shall file with the office 2897 department full and true statements of its financial condition, 2898 transactions, and affairs. An annual statement covering the 2899 preceding calendar year shall be filed on or before March 1, and 2900 quarterly statements covering the periods ending on March 31, 2901 June 30, and September 30 shall be filed within 45 days after 2902 each such date. The office department may, for good cause, grant 2903 an extension of time for filing of an annual or quarterly 2904 statement. The statements shall contain information generally 2905 included in insurers' financial statements prepared in 2906 accordance with generally accepted insurance accounting 2907 principles and practices and in a form generally utilized by 2908 insurers for financial statements, sworn to by at least two 2909 executive officers of the insurer or, if a reciprocal insurer, 2910 by the oath of the attorney in fact or its like officer if a

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2911 corporation. To facilitate uniformity in financial statements 2912 and to facilitate office department analysis, the commission 2913 department may by rule adopt the form for financial statements 2914 approved by the National Association of Insurance Commissioners 2915 in 2002 1990, and may adopt subsequent amendments thereto if the 2916 methodology remains substantially consistent, and may by rule 2917 require each insurer to submit to the office department or such 2918 organization as the office department may designate all or part 2919 of the information contained in the financial statement in a 2920 computer-readable form compatible with the electronic data 2921 processing system specified by the office department.

2922 Each insurer's annual statement must contain a (b) 2923 statement of opinion on loss and loss adjustment expense 2924 reserves made by a member of the American Academy of Actuaries 2925 or by a qualified loss reserve specialist, under criteria 2926 established by rule of the commission department. In adopting 2927 the rule, the commission department must consider any criteria 2928 established by the National Association of Insurance 2929 Commissioners. The office department may require semiannual 2930 updates of the annual statement of opinion as to a particular 2931 insurer if the office department has reasonable cause to believe 2932 that such reserves are understated to the extent of materially 2933 misstating the financial position of the insurer. Workpapers in 2934 support of the statement of opinion must be provided to the 2935 office department upon request. This paragraph does not apply to 2936 life insurance or title insurance.

2937 (c) The <u>commission</u> department may by rule require reports 2938 or filings required under the insurance code to be submitted by

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2939 <u>electronic means in a computer-readable form</u> on a computer-2940 <u>diskette</u> compatible with the electronic data processing 2941 equipment specified by the <u>commission</u> department.

2942 The statement of an alien insurer shall be verified by (2) 2943 the insurer's United States manager or other officer duly 2944 authorized. It shall be a separate statement, to be known as 2945 its general statement, of its transactions, assets, and affairs 2946 within the United States unless the office department requires 2947 otherwise. If the office department requires a statement as to the insurer's affairs elsewhere, the insurer shall file such 2948 2949 statement with the office department as soon as reasonably 2950 possible.

(3) Each insurer having a deposit as required under s.
(3) Each insurer having a deposit as required under s.
(2952) 624.411 shall file with the <u>office</u> department annually with its
(2953) annual statement a certificate to the effect that the assets so
(2954) deposited have a market value equal to or in excess of the
(2955) amount of deposit so required.

2956 (4) At the time of filing, the insurer shall pay the fee
2957 for filing its annual statement in the amount specified in s.
2958 624.501.

(5) The <u>office</u> department may refuse to continue, or may suspend or revoke, the certificate of authority of an insurer failing to file its annual or quarterly statements and accompanying certificates when due.

(6) In addition to information called for and furnished in connection with its annual or quarterly statements, an insurer shall furnish to the <u>office</u> department as soon as reasonably possible such information as to its transactions or affairs as

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2967 the <u>office</u> department may from time to time request in writing.
2968 All such information furnished pursuant to the <u>office's</u>
2969 department's request shall be verified by the oath of two
2970 executive officers of the insurer or, if a reciprocal insurer,
2971 by the oath of the attorney in fact or its like officers if a
2972 corporation.

(7) The signatures of all such persons when written on annual or quarterly statements or other reports required by this section shall be presumed to have been so written by authority of the person whose signature is affixed thereon. The affixing of any signature by anyone other than the purported signer constitutes a felony of the second degree, punishable as provided in s. 775.082, s. 775.083, or s. 775.084.

2980 (8)(a) All authorized insurers must have conducted an 2981 annual audit by an independent certified public accountant and 2982 must file an audited financial report with the office department 2983 on or before June 1 for the preceding year ending December 31. 2984 The office department may require an insurer to file an audited 2985 financial report earlier than June 1 upon 90 days' advance 2986 The office department may immediately notice to the insurer. 2987 suspend an insurer's certificate of authority by order if an 2988 insurer's failure to file required reports, financial 2989 statements, or information required by this subsection or rule 2990 adopted pursuant thereto creates a significant uncertainty as to 2991 the insurer's continuing eligibility for a certificate of 2992 authority.

2993 (b) Any authorized insurer otherwise subject to this 2994 section having direct premiums written in this state of less

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2995 than \$1 million in any calendar year and fewer less than 1,000 2996 policyholders or certificateholders of directly written policies 2997 nationwide at the end of such calendar year is exempt from this 2998 section for such year unless the office department makes a 2999 specific finding that compliance is necessary in order for the 3000 office department to carry out its statutory responsibilities. 3001 However, any insurer having assumed premiums pursuant to 3002 contracts or treaties or reinsurance of \$1 million or more is 3003 not exempt. Any insurer subject to an exemption must submit by 3004 March 1 following the year to which the exemption applies an 3005 affidavit sworn to by a responsible officer of the insurer 3006 specifying the amount of direct premiums written in this state 3007 and number of policyholders or certificateholders.

3008 The board of directors of an insurer shall hire the (C) 3009 certified public accountant that prepares the audit required by this subsection and the board shall establish an audit committee 3010 of three or more directors of the insurer or an affiliated 3011 3012 company. The audit committee shall be responsible for discussing 3013 audit findings and interacting with the certified public 3014 accountant with regard to her or his findings. The audit 3015 committee shall be comprised solely of members who are free from 3016 any relationship that, in the opinion of its board of directors, 3017 would interfere with the exercise of independent judgment as a 3018 committee member. The audit committee shall report to the board 3019 any findings of adverse financial conditions or significant 3020 deficiencies in internal controls that have been noted by the 3021 accountant. The insurer may request the office department to

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3022 waive this requirement of the audit committee membership based 3023 upon unusual hardship to the insurer.

3024 (d) An insurer may not use the same accountant or partner 3025 of an accounting firm responsible for preparing the report 3026 required by this subsection for more than 7 consecutive years. 3027 Following this period, the insurer may not use such accountant or partner for a period of 2 years, but may use another 3028 3029 accountant or partner of the same firm. An insurer may request the office department to waive this prohibition based upon an 3030 3031 unusual hardship to the insurer and a determination that the 3032 accountant is exercising independent judgment that is not unduly 3033 influenced by the insurer considering such factors as the number 3034 of partners, expertise of the partners or the number of 3035 insurance clients of the accounting firm; the premium volume of 3036 the insurer; and the number of jurisdictions in which the 3037 insurer transacts business.

3038 The commission department shall adopt rules to (e) 3039 implement this subsection, which rules must be in substantial 3040 conformity with the 1998 1990 Model Rule Requiring Annual 3041 Audited Financial Reports adopted by the National Association of 3042 Insurance Commissioners, except where inconsistent with the 3043 requirements of this subsection. Any exception to, waiver of, or 3044 interpretation of accounting requirements of the commission 3045 department must be in writing and signed by an authorized representative of the office department. No insurer may raise as 3046 3047 a defense in any action, any exception to, waiver of, or interpretation of accounting requirements, unless previously 3048

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3049 issued in writing by an authorized representative of the <u>office</u> 3050 department.

(9)(a) Each authorized insurer shall, pursuant to s.
409.910(20), provide records and information to the Agency for
Health Care Administration to identify potential insurance
coverage for claims filed with that agency and its fiscal agents
for payment of medical services under the Medicaid program.

3056 (b) Each authorized insurer shall, pursuant to s.
3057 409.2561(5)(c), notify the Medicaid agency of a cancellation or
3058 discontinuance of a policy within 30 days if the insurer
3059 received notification from the Medicaid agency to do so.

3060 (c) Any information provided by an insurer under this 3061 subsection does not violate any right of confidentiality or 3062 contract that the insurer may have with covered persons. The 3063 insurer is immune from any liability that it may otherwise incur 3064 through its release of such information to the Agency for Health 3065 Care Administration.

3066 Each insurer or insurer group doing business in this (10)3067 state shall file on a quarterly basis in conjunction with financial reports required by paragraph (1)(a) a supplemental 3068 3069 report on an individual and group basis on a form prescribed by 3070 the commission department with information on personal lines and 3071 commercial lines residential property insurance policies in this 3072 The supplemental report shall include separate state. 3073 information for personal lines property policies and for 3074 commercial lines property policies and totals for each item specified, including premiums written for each of the property 3075 3076 lines of business as described in ss. 215.555(2)(c) and

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3077	627.351(6)(a). The report shall include the following
3078	information for each county on a monthly basis:
3079	(a) Total number of policies in force at the end of each
3080	month.
3081	(b) Total number of policies canceled.
3082	(c) Total number of policies nonrenewed.
3083	(d) Number of policies canceled due to hurricane risk.
3084	(e) Number of policies nonrenewed due to hurricane risk.
3085	(f) Number of new policies written.
3086	(g) Total dollar value of structure exposure under
3087	policies that include wind coverage.
3088	(h) Number of policies that exclude wind coverage.
3089	Section 35. Subsections (2), (3), and (4) of section
3090	624.476, Florida Statutes, are amended to read:
3091	624.476 Impaired self-insurance funds
3092	(2) If any fund levies an assessment pursuant to
3093	subsection (1), the <u>office</u> department shall require the fund to
3094	consent to administrative supervision under part VI of this
3095	chapter. The <u>office</u> department may waive the requirement to
3096	consent to administrative supervision for good cause.
3097	(3) If the trustees fail to make an assessment as required
3098	by subsection(1), the <u>office</u> department shall order the trustees
3099	to do so. If the deficiency is not sufficiently made up within
3100	60 days after the date of the order, the fund shall be deemed
3101	insolvent and grounds shall exist to proceed against the fund as
3102	provided for in part I of chapter 631.
3103	(4) Notwithstanding the requirement of the fund to make an
3104	assessment pursuant to subsection (1) or subsection (3) , the
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3105 office department may at any time request that the department to 3106 be appointed receiver for purposes of rehabilitation or liquidation if it is able to demonstrate that any grounds for 3107 3108 rehabilitation or liquidation exist pursuant to s. 631.051 or s. 3109 631.061.

Section 36. Section 624.477, Florida Statutes, is amended 3110 3111 to read:

3112 624.477 Liquidation, rehabilitation, reorganization, and conservation. -- Any rehabilitation, liquidation, conservation, or 3113 3114 dissolution of a self-insurance fund shall be conducted under the supervision of the office and department, which shall each 3115 3116 have all power with respect thereto granted to the fund under part I of chapter 631 governing the rehabilitation, liquidation, 3117 3118 conservation, or dissolution of insurers and including all 3119 grounds for the appointment of a receiver contained in ss. 3120 631.051 and 631.061.

Section 37. Section 625.01115, Florida Statutes, is 3121 3122 amended to read:

3123 625.01115 Definitions.--As used in this chapter, the term 3124 "statutory accounting principles" means accounting principles as defined in the National Association of Insurance Commissioners 3125 3126 Accounting Practices and Procedures Manual as of March 2002 and 3127 subsequent amendments thereto if the methodology remains 3128 substantially consistent effective January 1, 2001.

3129 Section 38. Subsections (2), (3), and (4), paragraphs (c), (d), (g), (h), (i), and (j) of subsection (5), paragraph (e) of 3130 3131 subsection (6), subsection (10), paragraph(b) of subsection

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3132 (12), and subsection (14) of section 625.121, Florida Statutes, 3133 are amended to read:

3134

625.121 Standard Valuation Law; life insurance.--

3135 ANNUAL VALUATION. -- The office department shall (2) 3136 annually value, or cause to be valued, the reserve liabilities, 3137 hereinafter called "reserves," for all outstanding life 3138 insurance policies and annuity and pure endowment contracts of 3139 every life insurer doing business in this state, and may certify 3140 the amount of any such reserves, specifying the mortality table 3141 or tables, rate or rates of interest, and methods, net-level 3142 premium method or others, used in the calculation of such 3143 reserves. In the case of an alien insurer, such valuation shall 3144 be limited to its insurance transactions in the United States. 3145 In calculating such reserves, the office department may use 3146 group methods and approximate averages for fractions of a year or otherwise. It may accept in its discretion the insurer's 3147 calculation of such reserves. In lieu of the valuation of the 3148 3149 reserves herein required of any foreign or alien insurer, it may 3150 accept any valuation made or caused to be made by the insurance 3151 supervisory official of any state or other jurisdiction when 3152 such valuation complies with the minimum standard herein 3153 provided and if the official of such state or jurisdiction 3154 accepts as sufficient and valid for all legal purposes the 3155 certificate of valuation of the office department when such 3156 certificate states the valuation to have been made in a 3157 specified manner according to which the aggregate reserves would 3158 be at least as large as if they had been computed in the manner 3159 prescribed by the law of that state or jurisdiction. When any

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3160 such valuation is made by the office department, it may use the 3161 actuary of the office department or employ an actuary for the 3162 purpose; and the reasonable compensation of the actuary, at a 3163 rate approved by the office department, and reimbursement of 3164 travel expenses pursuant to s. 624.320 upon demand by the office 3165 department, supported by an itemized statement of such compensation and expenses, shall be paid by the insurer. When a 3166 3167 domestic insurer furnishes the office department with a 3168 valuation of its outstanding policies as computed by its own 3169 actuary or by an actuary deemed satisfactory for the purpose by 3170 the office department, the valuation shall be verified by the 3171 actuary of the office department without cost to the insurer.

3172

ACTUARIAL OPINION OF RESERVES. --(3)

3173 Each life insurance company doing business in this (a)1. 3174 state shall annually submit the opinion of a qualified actuary 3175 as to whether the reserves and related actuarial items held in 3176 support of the policies and contracts specified by the 3177 commission department by rule are computed appropriately, are 3178 based on assumptions which satisfy contractual provisions, are 3179 consistent with prior reported amounts, and comply with applicable laws of this state. The commission department by rule 3180 3181 shall define the specifics of this opinion and add any other 3182 items determined to be necessary to its scope.

3183 2. The opinion shall be submitted with the annual statement reflecting the valuation of such reserve liabilities 3184 3185 for each year ending on or after December 31, 1992.

3186 The opinion shall apply to all business in force, 3. 3187 including individual and group health insurance plans, in the

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3188 form and substance acceptable to the <u>office</u> department as 3189 specified by rule of the commission.

4. The <u>commission</u> department may adopt rules providing the standards of the actuarial opinion consistent with standards adopted by the Actuarial Standards Board on <u>December 31, 2002</u> October 1, 1991, and subsequent revisions thereto, provided that the standards remain substantially consistent.

5. In the case of an opinion required to be submitted by a foreign or alien company, the <u>office</u> department may accept the opinion filed by that company with the insurance supervisory official of another state if the <u>office</u> department determines that the opinion reasonably meets the requirements applicable to a company domiciled in this state.

3201 6. For the purposes of this subsection, "qualified 3202 actuary" means a member in good standing of the American Academy 3203 of Actuaries who also meets the requirements specified by rule 3204 of the <u>commission</u> department.

3205 7. Disciplinary action by the <u>office</u> department against 3206 the company or the qualified actuary shall be in accordance with 3207 the insurance code and related rules adopted by the <u>commission</u> 3208 department.

32098. A memorandum in the form and substance specified by3210rule shall be prepared to support each actuarial opinion.

9. If the insurance company fails to provide a supporting memorandum at the request of the <u>office</u> department within a period specified by rule <u>of the commission</u>, or if the <u>office</u> department determines that the supporting memorandum provided by the insurance company fails to meet the standards prescribed by

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3216 rule <u>of the commission</u>, the <u>office</u> department may engage a 3217 qualified actuary at the expense of the company to review the 3218 opinion and the basis for the opinion and prepare such 3219 supporting memorandum as is required by the <u>office</u> department.

3220 Except as otherwise provided in this paragraph, any 10. 3221 memorandum or other material in support of the opinion is 3222 confidential and exempt from the provisions of s. 119.07(1); 3223 however, the memorandum or other material may be released by the 3224 office department with the written consent of the company, or to 3225 the American Academy of Actuaries upon request stating that the 3226 memorandum or other material is required for the purpose of 3227 professional disciplinary proceedings and setting forth 3228 procedures satisfactory to the office department for preserving 3229 the confidentiality of the memorandum or other material. If any 3230 portion of the confidential memorandum is cited by the company 3231 in its marketing or is cited before any governmental agency 3232 other than a state insurance department or is released by the 3233 company to the news media, no portion of the memorandum is 3234 confidential.

3235 In addition to the opinion required by subparagraph (b) 3236 (a)1., the office department may, pursuant to commission by 3237 rule, require an opinion of the same qualified actuary as to 3238 whether the reserves and related actuarial items held in support 3239 of the policies and contracts specified by the commission 3240 department by rule, when considered in light of the assets held 3241 by the company with respect to the reserves and related actuarial items, including but not limited to the investment 3242 3243 earnings on the assets and considerations anticipated to be

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received and retained under the policies and contracts, make adequate provision for the company's obligations under the policies and contracts, including, but not limited to, the benefits under, and expenses associated with, the policies and contracts.

3249 (c) The <u>commission</u> department may provide by rule for a 3250 transition period for establishing any higher reserves which the 3251 qualified actuary may deem necessary in order to render the 3252 opinion required by this subsection.

3253 (4) MINIMUM STANDARD FOR VALUATION OF POLICIES AND 3254 CONTRACTS ISSUED BEFORE OPERATIVE DATE OF STANDARD NONFORFEITURE 3255 LAW.--The minimum standard for the valuation of all such 3256 policies and contracts issued prior to the operative date of s. 3257 627.476 (Standard Nonforfeiture Law) shall be any basis 3258 satisfactory to the office department. Any basis satisfactory to 3259 the former Department of Insurance on the effective date of this 3260 code shall be deemed to meet such minimum standards.

3261 MINIMUM STANDARD FOR VALUATION OF POLICIES AND (5) 3262 CONTRACTS ISSUED ON OR AFTER OPERATIVE DATE OF STANDARD 3263 NONFORFEITURE LAW. -- Except as otherwise provided in paragraph 3264 (h) and subsections (6), (11), and (14), the minimum standard 3265 for the valuation of all such policies and contracts issued on 3266 or after the operative date of s. 627.476 (Standard 3267 Nonforfeiture Law for Life Insurance) shall be the commissioners' reserve valuation method defined in subsections 3268 3269 (7), (11), and (14); 5 percent interest for group annuity and 3270 pure endowment contracts and 3.5 percent interest for all other 3271 such policies and contracts, or in the case of life insurance

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3272 policies and contracts, other than annuity and pure endowment 3273 contracts, issued on or after July 1, 1973, 4 percent interest 3274 for such policies issued prior to October 1, 1979, and 4.5 3275 percent interest for such policies issued on or after October 1, 3276 1979; and the following tables:

(c) For individual annuity and pure endowment contracts, excluding any disability and accidental death benefits in such policies, the 1937 Standard Annuity Mortality Table or, at the option of the insurer, the Annuity Mortality Table for 1949, Ultimate, or any modification of either of these tables approved by the <u>office</u> department.

(d) For group annuity and pure endowment contracts, excluding any disability and accidental death benefits in such policies, the Group Annuity Mortality Table for 1951; any modification of such table approved by the <u>office department</u>; or, at the option of the insurer, any of the tables or modifications of tables specified for individual annuity and pure endowment contracts.

(g) For group life insurance, life insurance issued on the
substandard basis, and other special benefits, such tables as
may be approved by the <u>office department</u> as being sufficient
with relation to the benefits provided by such policies.

(h) Except as provided in subsection (6), the minimum standard for the valuation of all individual annuity and pure endowment contracts issued on or after the operative date of this paragraph and for all annuities and pure endowments purchased on or after such operative date under group annuity and pure endowment contracts shall be the commissioners' reserve

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3300 valuation method defined in subsection (7) and the following 3301 tables and interest rates:

3302 1. For individual annuity and pure endowment contracts 3303 issued prior to October 1, 1979, excluding any disability and 3304 accidental death benefits in such contracts, the 1971 Individual 3305 Annuity Mortality Table, or any modification of this table 3306 approved by the office department, and 6 percent interest for 3307 single-premium immediate annuity contracts and 4 percent 3308 interest for all other individual annuity and pure endowment 3309 contracts.

3310 2. For individual single-premium immediate annuity contracts issued on or after October 1, 1979, and prior to 3311 October 1, 1986, excluding any disability and accidental death 3312 3313 benefits in such contracts, the 1971 Individual Annuity 3314 Mortality Table, or any modification of this table approved by 3315 the office department, and 7.5 percent interest. For such 3316 contracts issued on or after October 1, 1986, the 1983 3317 Individual Annual Mortality Table, or any modification of such 3318 table approved by the office department, and the applicable 3319 calendar year statutory valuation interest rate as described in subsection (6). 3320

3. For individual annuity and pure endowment contracts 3322 issued on or after October 1, 1979, and prior to October 1, 3323 1986, other than single-premium immediate annuity contracts, 3324 excluding any disability and accidental death benefits in such 3325 contracts, the 1971 Individual Annuity Mortality Table, or any 3326 modification of this table approved by the <u>office department</u>, 3327 and 5.5 percent interest for single-premium deferred annuity and

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3328 pure endowment contracts and 4.5 percent interest for all other 3329 such individual annuity and pure endowment contracts. For such 3330 contracts issued on or after October 1, 1986, the 1983 3331 Individual Annual Mortality Table, or any modification of such 3332 table approved by the <u>office department</u>, and the applicable 3333 calendar year statutory valuation interest rate as described in 3334 subsection (6).

4. For all annuities and pure endowments purchased prior to October 1, 1979, under group annuity and pure endowment contracts, excluding any disability and accidental death benefits purchased under such contracts, the 1971 Group Annuity Mortality Table, or any modification of this table approved by the <u>office department</u>, and 6 percent interest.

3341 For all annuities and pure endowments purchased on or 5. 3342 after October 1, 1979, and prior to October 1, 1986, under group 3343 annuity and pure endowment contracts, excluding any disability 3344 and accidental death benefits purchased under such contracts, 3345 the 1971 Group Annuity Mortality Table, or any modification of 3346 this table approved by the office department, and 7.5 percent 3347 interest. For such contracts purchased on or after October 1, 3348 1986, the 1983 Group Annuity Mortality Table, or any 3349 modification of such table approved by the office department, 3350 and the applicable calendar year statutory valuation interest 3351 rate as described in subsection (6).

3352

After July 1, 1973, any insurer may <u>have filed</u> file with the
<u>former</u> Department <u>of Insurance</u> a written notice of its election
to comply with the provisions of this paragraph after a

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3356 specified date before January 1, 1979, which shall be the 3357 operative date of this paragraph for such insurer. However, an 3358 insurer may elect a different operative date for individual 3359 annuity and pure endowment contracts from that elected for group 3360 annuity and pure endowment contracts. If an insurer makes no 3361 such election, the operative date of this paragraph for such 3362 insurer shall be January 1, 1979.

(i) In lieu of the mortality tables specified in this subsection, and subject to rules <u>previously</u> adopted by the <u>former</u> Department <u>of Insurance</u>, the insurance company may, at its option:

3367 1. Substitute the applicable 1958 CSO or CET Smoker and 3368 Nonsmoker Mortality Tables, in lieu of the 1980 CSO or CET 3369 mortality table standard, for policies issued on or after the 3370 operative date of s. 627.476(9) and before January 1, 1989.

3371 2. Substitute the applicable 1980 CSO or CET Smoker and 3372 Nonsmoker Mortality Tables in lieu of the 1980 CSO or CET 3373 mortality table standard;

3374 3. Use the Annuity 2000 Mortality Table for determining 3375 the minimum standard of valuation for individual annuity and 3376 pure endowment contracts issued on or after <u>January 1, 1998, and</u> 3377 <u>before July 1, 1998 the operative date of this section until the</u> 3378 <u>department, on a date certain that is on or after January 1,</u> 3379 <u>1998, adopts by rule that table for determining the minimum</u> 3380 <u>standard for valuation purposes</u>.

3381 4. Use the 1994 GAR Table for determining the minimum
3382 standard of valuation for annuities and pure endowments
3383 purchased on or after <u>January 1, 1998, and before July 1, 1998,</u>

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3384 the operative date of this section under group annuity and pure 3385 endowment contracts until the department, on a date certain that 3386 is on or after January 1, 1998, adopts by rule that table for 3387 determining the minimum standard for valuation purposes.

(j) The <u>commission</u> department may adopt by rule the model regulation for valuation of life insurance policies as approved by the National Association of Insurance Commissioners in March 1999, including tables of select mortality factors, and may make the regulation effective <u>for policies issued on or after</u> January 1, 2000.

3394

(6) MINIMUM STANDARD OF VALUATION. --

3395 The interest rate index shall be the Moody's Corporate (e) 3396 Bond Yield Average-Monthly Average Corporates as published by 3397 Moody's Investors Service, Inc., as long as this index is 3398 calculated by using substantially the same methodology as used 3399 by it on January 1, 1981. If Moody's corporate bond yield average ceases to be calculated in this manner, the interest 3400 3401 rate index shall be the index approved by rule promulgated by 3402 the commission department. The methodology used in determining 3403 the index approved by rule shall be substantially the same as 3404 the methodology employed on January 1, 1981, for determining 3405 Moody's Corporate Bond Yield Average-Monthly Average Corporates 3406 as published by Moody's Investors Services, Inc.

(10) LOWER VALUATIONS.--An insurer which at any time had adopted any standard of valuation producing greater aggregate reserves than those calculated according to the minimum standard herein provided may, with the approval of the <u>office</u> department, adopt any lower standard of valuation, but not lower than the

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3412 minimum herein provided; however, for the purposes of this 3413 subsection, the holding of additional reserves previously 3414 determined by a qualified actuary to be necessary to render the 3415 opinion required by subsection (3) shall not be deemed to be the 3416 adoption of a higher standard of valuation.

3417 ALTERNATE METHOD FOR DETERMINING RESERVES IN CERTAIN (12)3418 CASES.--In the case of any plan of life insurance which provides 3419 for future premium determination, the amounts of which are to be 3420 determined by the insurer based on then estimates of future 3421 experience, or in the case of any plan of life insurance or 3422 annuity which is of such a nature that the minimum reserves 3423 cannot be determined by the methods described in subsection (7), 3424 the reserves which are held under any such plan shall:

(b) Be computed by a method which is consistent with the
principles of this section, as determined by rules promulgated
by the <u>commission department</u>.

(14) MINIMUM STANDARDS FOR HEALTH PLANS.--The commission
 department shall adopt a rule containing the minimum standards
 applicable to the valuation of health plans in accordance with
 sound actuarial principles.

3432Section 39.Subsections (1), (2), and (4) of section3433625.151, Florida Statutes, are amended to read:

3434

625.151 Valuation of other securities .--

(1) Securities, other than those referred to in s.
625.141, held by an insurer shall be valued, in the discretion of the <u>office department</u>, at their market value, or at their appraised value, or at prices determined by it as representing their fair market value.

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(2) Preferred or guaranteed stocks or shares while paying
full dividends may be carried at a fixed value in lieu of market
value, at the discretion of the <u>office</u> department and in
accordance with such method of valuation as it may approve.

3444 No valuations under this section shall be inconsistent (4) 3445 with any applicable valuation or method contained in the latest 3446 edition of the publication "Valuation of Securities" published 3447 by the National Association of Insurance Commissioners or its 3448 successor organization; provided that such valuation methodology 3449 is substantially similar to the methodology used by the National Association of Insurance Commissioners in its July 1, 2002, 1988 3450 3451 edition of such publication.

3452 Section 40. Section 625.317, Florida Statutes, is amended 3453 to read:

3454 625.317 Corporate bonds and debentures. -- An insurer may 3455 invest in bonds, notes, or other interest-bearing or interestaccruing obligations of any solvent corporation organized under 3456 3457 the laws of the United States or Canada or under the laws of any 3458 state, the District of Columbia, any territory or possession of 3459 the United States, or any Province of Canada or in bonds or 3460 notes issued by the Citizens Property Insurance Corporation as 3461 authorized by s. 627.351(6) Florida Windstorm Underwriting 3462 Association or a private nonprofit corporation, a private 3463 nonprofit unincorporated association, or a nonprofit mutual 3464 company organized by that association, all as authorized in s. 3465 627.351(2)(c), or any subsidiary or affiliate thereof authorized by the Department of Insurance to issue such bonds or notes. 3466

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3467 Section 41. Subsection (4) of section 625.325, Florida 3468 Statutes, is amended to read:

3469 625.325 Investments in subsidiaries and related 3470 corporations.--

3471 (4) DEBT OBLIGATIONS. -- Debt obligations, other than 3472 mortgage loans, made under the authority of this section must 3473 meet amortization requirements in accordance with the latest 3474 edition of the publication "Valuation of Securities" by the 3475 National Association of Insurance Commissioners or its successor 3476 organization; provided that such amortization methodology is 3477 substantially similar to the methodology used by the National 3478 Association of Insurance Commissioners in its July 1, 2002, 1988 3479 edition of such publication.

3480 Section 42. Subsections (6) and (11) of section 626.015, 3481 Florida Statutes, are amended, and present subsections (7) - (19)3482 of said section are renumbered as subsections (6)-(18), 3483 respectively, to read:

3484

626.015 Definitions.--As used in this part:

3485

(6) "Department" means the Department of Insurance.

(10)(11) "License" means a document issued by the 3486 3487 department or office authorizing a person to be appointed to 3488 transact insurance or adjust claims for the kind, line, or class of insurance identified in the document. 3489

3490 Section 43. Section 626.016, Florida Statutes, is created 3491 to read:

3492 626.016 Powers and duties of department, commission, and 3493 office.--

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3494	(1) The powers and duties of the Chief Financial Officer
3495	and the department specified in part I of this chapter apply
3496	only with respect to insurance agents, managing general agents,
3497	reinsurance intermediaries, viatical settlement brokers,
3498	customer representatives, service representatives, and agencies.
3499	(2) The powers and duties of the commission and office
3500	specified in part I of this chapter apply only with respect to
3501	insurance adjusters, service companies, administrators, and
3502	viatical settlement providers and contracts.
3503	(3) The department has jurisdiction to enforce provisions
3504	of parts VIII and IX of this chapter with respect to persons who
3505	engage in actions for which a license issued by the department
3506	is legally required. The office has jurisdiction to enforce
3507	provisions of parts VIII and IX of this chapter with respect to
3508	persons who engage in actions for which a license or certificate
3509	of authority issued by the office is legally required. For
3510	persons who violate a provision of this chapter for whom a
3511	license or certificate of authority issued by either the
3512	department or office is not required, either the department or
3513	office may take administrative action against such person as
3514	authorized by this chapter, pursuant to agreement between the
3515	office and department.
3516	(4) Nothing in this section is intended to limit the
3517	authority of the department and the Division of Insurance Fraud,
3518	as specified in s. 626.989.
3519	Section 44. Subsection (16) of section 626.025, Florida
3520	Statutes, is amended to read:

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3521 626.025 Consumer protections.--To transact insurance, 3522 agents shall comply with consumer protection laws, including the 3523 following, as applicable:

(16) Any other licensing requirement, restriction, or
prohibition designated a consumer protection by the <u>Chief</u>
<u>Financial Officer</u> Insurance Commissioner, but not inconsistent
with the requirements of Subtitle C of the Gramm-Leach-Bliley
Act, 15 U.S.C.A. ss. 6751 et seq.

3529Section 45. Paragraph (a) of subsection (1) of section3530626.112, Florida Statutes, is amended to read:

3531 626.112 License and appointment required; agents, customer
3532 representatives, adjusters, insurance agencies, service
3533 representatives, managing general agents.--

3534 (1)(a) No person may be, act as, or advertise or hold 3535 himself or herself out to be an insurance agent, or customer 3536 representative, or adjuster unless he or she is currently 3537 licensed by the department and appointed by one or more insurers. No person may be, act as, or advertise or hold himself 3538 3539 or herself out to be an insurance adjuster unless he or she is 3540 currently licensed by the office and appointed by one or more 3541 insurers.

3542

However, an employee leasing company licensed pursuant to chapter 468 which is seeking to enter into a contract with an employer that identifies products and services offered to employees may deliver proposals for the purchase of employee leasing services to prospective clients of the employee leasing company setting forth the terms and conditions of doing

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3549 business; classify employees as permitted by s. 468.529; collect 3550 information from prospective clients and other sources as 3551 necessary to perform due diligence on the prospective client and to prepare a proposal for services; provide and receive 3552 3553 enrollment forms, plans, and other documents; and discuss or 3554 explain in general terms the conditions, limitations, options, 3555 or exclusions of insurance benefit plans available to the client 3556 or employees of the employee leasing company were the client to 3557 contract with the employee leasing company. Any advertising 3558 materials or other documents describing specific insurance 3559 coverages must identify and be from a licensed insurer or its 3560 licensed agent or a licensed and appointed agent employed by the 3561 employee leasing company. The employee leasing company may not 3562 advise or inform the prospective business client or individual 3563 employees of specific coverage provisions, exclusions, or 3564 limitations of particular plans. As to clients for which the 3565 employee leasing company is providing services pursuant to s. 3566 468.525(4), the employee leasing company may engage in 3567 activities permitted by ss. 626.7315, 626.7845, and 626.8305, 3568 subject to the restrictions specified in those sections. If a 3569 prospective client requests more specific information concerning 3570 the insurance provided by the employee leasing company, the 3571 employee leasing company must refer the prospective business 3572 client to the insurer or its licensed agent or to a licensed and 3573 appointed agent employed by the employee leasing company. 3574 Section 46. Section 626.161, Florida Statutes, is amended

3575 to read:

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3576 626.161 Licensing forms.--The department shall prescribe 3577 and furnish all printed forms required in connection with the 3578 application for issuance of and termination of all licenses and 3579 appointments, except that, with respect to adjusters, the 3580 <u>commission shall prescribe and the office shall furnish such</u> 3581 <u>forms</u>.

3582 Section 47. Subsections (1), (2), and (5) of section 3583 626.171, Florida Statutes, are amended to read:

3584

626.171 Application for license.--

3585 (1)The department or office shall not issue a license as 3586 agent, customer representative, adjuster, insurance agency, 3587 service representative, managing general agent, or reinsurance 3588 intermediary to any person except upon written application 3589 therefor filed with it, qualification therefor, and payment in 3590 advance of all applicable fees. Any such application shall be 3591 made under the oath of the applicant and be signed by the 3592 applicant. Beginning November 1, 2002, the department shall 3593 accept the uniform application for nonresident agent licensing. 3594 The department may adopt revised versions of the uniform 3595 application by rule.

3596 (2) In the application, the applicant shall set forth:
3597 (a) His or her full name, age, social security number,
3598 residence, and place of business.

(b) Proof that he or she has completed or is in theprocess of completing any required prelicensing course.

3601 (c) Whether he or she has been refused or has voluntarily3602 surrendered or has had suspended or revoked a license to solicit

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3603 insurance by the department or by the supervising officials of 3604 any state.

(d) Whether any insurer or any managing general agent claims the applicant is indebted under any agency contract or otherwise and, if so, the name of the claimant, the nature of the claim, and the applicant's defense thereto, if any.

3609 (e) Proof that the applicant meets the requirements for3610 the type of license for which he or she is applying.

(f) Such other or additional information as the department or office may deem proper to enable it to determine the character, experience, ability, and other qualifications of the applicant to hold himself or herself out to the public as an insurance representative.

3616 An application for a license as an agent, customer (5) 3617 representative, adjuster, insurance agency, service representative, managing general agent, or reinsurance 3618 3619 intermediary must be accompanied by a set of the individual applicant's fingerprints, or, if the applicant is not an 3620 3621 individual, by a set of the fingerprints of the sole proprietor, majority owner, partners, officers, and directors, on a form 3622 3623 adopted by rule of the department or commission and accompanied 3624 by the fingerprint processing fee set forth in s. 624.501. The 3625 fingerprints shall be certified by a law enforcement officer.

3626Section 48.Section 626.181, Florida Statutes, is amended3627to read:

3628 626.181 Number of applications for licensure
3629 required.--After a license as agent, customer representative, or
3630 adjuster has been issued to an individual, the same individual

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3631 shall not be required to take another examination for a similar 3632 license, regardless, in the case of an agent, of the number of 3633 insurers to be represented by him or her as agent, unless:

3634 (1) Specifically ordered by the department <u>or office</u> to 3635 complete a new application for license; or

3636 During any period of 48 months since the filing of the (2) 3637 original license application, such individual was not appointed 3638 as an agent, customer representative, or adjuster, unless the 3639 failure to be so appointed was due to military service, in which 3640 event the period within which a new application is not required 3641 may, in the discretion of the department or office, be extended 3642 to 12 months following the date of discharge from military 3643 service if the military service does not exceed 3 years, but in 3644 no event to extend under this clause for a period of more than 6 3645 years from the date of filing of the original application for 3646 license.

3647 Section 49. Section 626.191, Florida Statutes, is amended 3648 to read:

3649 626.191 Repeated applications.--The failure of an 3650 applicant to secure a license upon an application shall not 3651 preclude him or her from applying again as many times as 3652 desired, but the department or office shall not give 3653 consideration to or accept any further application by the same 3654 individual for a similar license dated or filed within 30 days 3655 subsequent to the date the department or office denied the last 3656 application, except as provided in s. 626.281.

3657 Section 50. Section 626.201, Florida Statutes, is amended 3658 to read:

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3659 626.201 Investigation. -- The department or office may 3660 propound any reasonable interrogatories in addition to those contained in the application, to any applicant for license or 3661 appointment, or on any renewal, reinstatement, or continuation 3662 3663 thereof, relating to his or her qualifications, residence, 3664 prospective place of business, and any other matter which, in the opinion of the department or office, is deemed necessary or 3665 3666 advisable for the protection of the public and to ascertain the 3667 applicant's qualifications. The department or office may, upon 3668 completion of the application, make such further investigation 3669 as it may deem advisable of the applicant's character, 3670 experience, background, and fitness for the license or 3671 Such an inquiry or investigation shall be in appointment. 3672 addition to any examination required to be taken by the 3673 applicant as hereinafter in this chapter provided.

3674 Section 51. Section 626.202, Florida Statutes, is amended 3675 to read:

3676 626.202 Fingerprinting requirements. -- If there is a change 3677 in ownership or control of any entity licensed under this chapter, or if a new partner, officer, or director is employed 3678 3679 or appointed, a set of fingerprints of the new owner, partner, 3680 officer, or director must be filed with the department or office 3681 within 30 days after the change. The acquisition of 10 percent 3682 or more of the voting securities of a licensed entity is considered a change of ownership or control. The fingerprints 3683 3684 must be certified by a law enforcement officer and be 3685 accompanied by the fingerprint processing fee in s. 624.501.

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3686 Section 52. Section 626.211, Florida Statutes, is amended 3687 to read:

3688

626.211 Approval, disapproval of application.--

3689 If upon the basis of a completed application for (1)3690 license and such further inquiry or investigation as the 3691 department or office may make concerning an applicant the department or office is satisfied that, subject to any 3692 3693 examination required to be taken and passed by the applicant for 3694 a license, the applicant is qualified for the license applied 3695 for and that all pertinent fees have been paid, it shall approve 3696 the application. The department or office shall not deny, 3697 delay, or withhold approval of an application due to the fact 3698 that it has not received a criminal history report based on the 3699 applicant's fingerprints.

3700 (2) Upon approval of an applicant for license as agent,
3701 customer representative, or adjuster who is subject to written
3702 examination, the department <u>or office</u> shall notify the applicant
3703 when and where he or she may take the required examination.

3704 (3) Upon approval of an applicant for license who is not
3705 subject to examination, the department <u>or office</u> shall promptly
3706 issue the license.

(4) If upon the basis of the completed application and such further inquiry or investigation the department <u>or office</u> deems the applicant to be lacking in any one or more of the required qualifications for the license applied for, the department <u>or office</u> shall disapprove the application and notify the applicant, stating the grounds of disapproval.

3713 Section 53. Section 626.221, Florida Statutes, is amended 3714 to read:

3715

626.221 Examination requirement; exemptions.--

(1) The department <u>or office</u> shall not issue any license
as agent, customer representative, or adjuster to any individual
who has not qualified for, taken, and passed to the satisfaction
of the department <u>or office</u> a written examination of the scope
prescribed in s. 626.241.

(2) However, no such examination shall be necessary in anyof the following cases:

(a) An applicant for renewal of appointment as an agent,
customer representative, or adjuster, unless the department <u>or</u>
<u>office</u> determines that an examination is necessary to establish
the competence or trustworthiness of such applicant.

(b) An applicant for limited license as agent for personal
accident insurance, baggage and motor vehicle excess liability
insurance, credit life or disability insurance, credit
insurance, credit property insurance, in-transit and storage
personal property insurance, or communications equipment
property insurance or communication equipment inland marine
insurance.

(c) In the discretion of the department <u>or office</u>, an
applicant for reinstatement of license or appointment as an
agent, customer representative, or adjuster whose license has
been suspended within 2 years prior to the date of application
or written request for reinstatement.

(d) An applicant who, within 2 years prior to applicationfor license and appointment as an agent, customer

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3741 representative, or adjuster, was a full-time salaried employee 3742 of the department <u>or office</u> and had continuously been such an 3743 employee with responsible insurance duties for not less than 2 3744 years and who had been a licensee within 2 years prior to 3745 employment by the department <u>or office</u> with the same class of 3746 license as that being applied for.

3747 (e) An individual who qualified as a managing general 3748 agent, service representative, customer representative, or all-3749 lines adjuster by passing a general lines agent's examination 3750 and subsequently was licensed and appointed and has been 3751 actively engaged in all lines of property and casualty insurance 3752 may, upon filing an application for appointment, be licensed and 3753 appointed as a general lines agent for the same kinds of 3754 business without taking another examination if he or she holds 3755 any such currently effective license referred to in this paragraph or held the license within 24 months prior to the date 3756 3757 of filing the application with the department.

3758 (f) A person who has been licensed and appointed by the 3759 department as a public adjuster or independent adjuster, or 3760 licensed and appointed either as an agent or company adjuster as 3761 to all property, casualty, and surety insurances, may be 3762 licensed and appointed as a company adjuster as to any of such 3763 insurances, or as an independent adjuster or public adjuster, 3764 without additional written examination if an application for 3765 appointment is filed with the office department within 24 months 3766 following the date of cancellation or expiration of the prior 3767 appointment.

(g) A person who has been licensed by the department as an adjuster for motor vehicle, property and casualty, workers' compensation, and health insurance may be licensed as such an adjuster without additional written examination if his or her application for appointment is filed with the <u>office department</u> within 24 months after cancellation or expiration of the prior license.

3775 (h) An applicant for temporary license, except as provided3776 in this code.

(i) An applicant for a life or health license who has
received the designation of chartered life underwriter (CLU)
from the American College of Life Underwriters and who has been
engaged in the insurance business within the past 4 years,
except that such an individual may be examined on pertinent
provisions of this code.

(j) An applicant for license as a general lines agent, customer representative, or adjuster who has received the designation of chartered property and casualty underwriter (CPCU) from the American Institute for Property and Liability Underwriters and who has been engaged in the insurance business within the past 4 years, except that such an individual may be examined on pertinent provisions of this code.

(k) An applicant for license as a customer representative
who has the designation of Accredited Advisor in Insurance (AAI)
from the Insurance Institute of America, the designation of
Certified Insurance Counselor (CIC) from the Society of
Certified Insurance Service Counselors, the designation of
Accredited Customer Service Representative (ACSR) from the

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3796 Independent Insurance Agents of America, the designation of 3797 Certified Professional Service Representative (CPSR) from the 3798 National Association of Professional Insurance Agents, the 3799 designation of Certified Insurance Service Representative (CISR) 3800 from the Society of Certified Insurance Service Representatives. 3801 Also, an applicant for license as a customer representative who 3802 has the designation of Certified Customer Service Representative 3803 (CCSR) from the Florida Association of Insurance Agents, or the 3804 designation of Registered Customer Service Representative (RCSR) 3805 from a regionally accredited postsecondary institution in this 3806 state, or the designation of Professional Customer Service 3807 Representative (PCSR) from the Professional Career Institute, 3808 whose curriculum has been approved by the department and whose 3809 curriculum includes comprehensive analysis of basic property and 3810 casualty lines of insurance and testing at least equal to that 3811 of standard department testing for the customer representative 3812 license. The department shall adopt rules establishing standards 3813 for the approval of curriculum.

3814 An applicant for license as an adjuster who has the (1) 3815 designation of Accredited Claims Adjuster (ACA) from a 3816 regionally accredited postsecondary institution in this state, 3817 or the designation of Professional Claims Adjuster(PCA) from the 3818 Professional Career Institute, whose curriculum has been 3819 approved by the office department and whose curriculum includes 3820 comprehensive analysis of basic property and casualty lines of 3821 insurance and testing at least equal to that of standard office department testing for the all-lines adjuster license. The 3822

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3823 <u>commission</u> department shall adopt rules establishing standards 3824 for the approval of curriculum.

3825 (m) An applicant qualifying for a license transfer under3826 s. 626.292, if the applicant:

3827 1. Has successfully completed the prelicensing examination 3828 requirements in the applicant's previous state which are 3829 substantially equivalent to the examination requirements in this 3830 state, as determined by the <u>department</u> Insurance Commissioner of 3831 this state;

2. Has received the designation of chartered property and casualty underwriter (CPCU) from the American Institute for Property and Liability Underwriters and has been engaged in the insurance business within the past 4 years if applying to transfer a general lines agent license; or

3837 3. Has received the designation of chartered life 3838 underwriter (CLU) from the American College of Life Underwriters 3839 and has been engaged in the insurance business within the past 4 3840 years, if applying to transfer a life or health agent license.

3841 (n) An applicant for a nonresident agent license, if the 3842 applicant:

3843 1. Has successfully completed prelicensing examination 3844 requirements in the applicant's home state which are 3845 substantially equivalent to the examination requirements in this 3846 state, as determined by the <u>department</u> Insurance Commissioner of 3847 this state, as a requirement for obtaining a resident license in 3848 his or her home state;

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3849 2. Held a general lines agent license, life agent license, 3850 or health agent license prior to the time a written examination 3851 was required;

3852 3. Has received the designation of chartered property and 3853 casualty underwriter (CPCU) from the American Institute for 3854 Property and Liability Underwriters and has been engaged in the 3855 insurance business within the past 4 years, if an applicant for 3856 a nonresident license as a general lines agent; or

4. Has received the designation of chartered life underwriter (CLU) from the American College of Life Underwriters and has been in the insurance business within the past 4 years, if an applicant for a nonresident license as a life agent or health agent.

3862 (3) An individual who is already licensed as a customer
3863 representative shall not be licensed as a general lines agent
3864 without application and examination for such license.

3865 Section 54. Section 626.231, Florida Statutes, is amended 3866 to read:

3867 626.231 Eligibility for examination.--No person shall be 3868 permitted to take an examination for license until his or her 3869 application for the license has been approved and the required 3870 fees have been received by the department <u>or office</u> or a person 3871 designated by the department <u>or office</u> to administer the 3872 examination.

3873 Section 55. Subsection (1) of section 626.241, Florida 3874 Statutes, is amended to read:

3875 626.241 Scope of examination.--

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3876 (1)Each examination for a license as agent, customer 3877 representative, or adjuster shall be of such scope as is deemed 3878 by the department or office to be reasonably necessary to test 3879 the applicant's ability and competence and knowledge of the kinds of insurance and transactions to be handled under the 3880 3881 license applied for, of the duties and responsibilities of such 3882 a licensee, and of the pertinent provisions of the laws of this 3883 state.

3884 Section 56. Section 626.251, Florida Statutes, is amended 3885 to read:

3886

626.251 Time and place of examination; notice.--

3887 The department or office or a person designated by the (1)3888 department or office shall mail written notice of the time and 3889 place of the examination to each applicant for license required 3890 to take an examination who will be eligible to take the 3891 examination as of the examination date. The notice shall be so 3892 mailed, postage prepaid, and addressed to the applicant at his 3893 or her address shown on the application for license or at such 3894 other address as requested by the applicant in writing filed 3895 with the department or office prior to the mailing of the 3896 notice. Notice shall be deemed given when so mailed.

3897 (2) The examination shall be held in an adequate and3898 designated examination center in this state.

(3) The department <u>or office</u> shall make an examination available to the applicant, to be taken as soon as reasonably possible after the applicant is eligible therefor. Any examination required under this part shall be available in this state at a designated examination center.

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3904 Section 57. Section 626.261, Florida Statutes, is amended 3905 to read:

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626.261 Conduct of examination. --

(1) The applicant for license shall appear in person and
personally take the examination for license at the time and
place specified by the department <u>or office</u> or by a person
designated by the department <u>or office</u>.

3911 (2) The examination shall be conducted by an employee of
3912 the department <u>or office</u> or a person designated by the
3913 department <u>or office</u> for that purpose.

3914 (3) The questions propounded shall be as prepared by the
3915 department <u>or office</u>, or by a person designated by the
3916 department <u>or office</u> for that purpose, consistent with the
3917 applicable provisions of this code.

3918 (4) All examinations shall be given and graded in a fair
3919 and impartial manner and without unfair discrimination in favor
3920 of or against any particular applicant.

3921 Section 58. Section 626.266, Florida Statutes, is amended 3922 to read:

3923 626.266 Printing of examinations or related materials to 3924 preserve examination security. -- A contract let for the 3925 development, administration, or grading of examinations or 3926 related materials by the department or office of Insurance 3927 pursuant to the various agent, customer representative, solicitor, or adjuster licensing and examination provisions of 3928 3929 this code may include the printing or furnishing of these 3930 examinations or related materials in order to preserve security.

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3931 Any such contract shall be let as a contract for a contractual3932 service pursuant to s. 287.057.

3933 Section 59. Subsection (1) of section 626.271, Florida 3934 Statutes, is amended to read:

626.271 Examination fee; determination, refund.--

(1) Prior to being permitted to take an examination, each applicant who is subject to examination shall pay to the department <u>or office</u> or a person designated by the department <u>or</u> <u>office</u> an examination fee. A separate and additional examination fee shall be payable for each separate class of license applied for, notwithstanding that all such examinations are taken on the same date and at the same place.

3943 Section 60. Section 626.281, Florida Statutes, is amended 3944 to read:

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3946

626.281 Reexamination.--

(1) Any applicant for license who has either:

3947 (a) Taken an examination and failed to make a passing3948 grade, or

(b) Failed to appear for the examination or to take or
complete the examination at the time and place specified in the
notice of the department or office,

3952

3953 may take additional examinations, after filing with the 3954 department <u>or office</u> an application for reexamination together 3955 with applicable fees. The failure of an applicant to pass an 3956 examination or the failure to appear for the examination or to 3957 take or complete the examination does not preclude the applicant 3958 from taking subsequent examinations.

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(2) The department <u>or office</u> may require any individual whose license as an agent, customer representative, or adjuster has expired or has been suspended to pass an examination prior to reinstating or relicensing the individual as to any class of license. The examination fee shall be paid as to each examination.

3965 Section 61. Subsections (5) and (6) of section 626.2815, 3966 Florida Statutes, are amended to read:

3967 626.2815 Continuing education required; application;
 3968 exceptions; requirements; penalties.--

3969 The department of Insurance shall refuse to renew the (5) 3970 appointment of any agent who has not had his or her continuing 3971 education requirements certified unless the agent has been 3972 granted an extension by the department. The department may not 3973 issue a new appointment of the same or similar type, with any 3974 insurer, to an agent who was denied a renewal appointment for 3975 failure to complete continuing education as required until the 3976 agent completes his or her continuing education requirement.

3977 There is created an 11-member continuing education (6)(a) 3978 advisory board to be appointed by the Chief Financial Officer 3979 Insurance Commissioner and Treasurer. Appointments shall be for 3980 terms of 4 years. The purpose of the board is to advise the 3981 department in determining standards by which courses may be 3982 evaluated and categorized as basic, intermediate, or advanced. 3983 The board shall establish such criteria and the department shall 3984 implement such criteria by January 1, 1997. The board shall 3985 submit recommendations to the department of changes needed in 3986 such criteria not less frequently than every 2 years thereafter.

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3987 The department shall require all approved course providers to 3988 submit courses for approval to the department using the 3989 criteria. All materials, brochures, and advertisements related 3990 to the approved courses must specify the level assigned to the 3991 course.

3992

(b) The board members shall be appointed as follows:

3993 Seven members representing agents of which at least one 1. 3994 must be a representative from each of the following 3995 organizations: the Florida Association of Insurance Agents; the 3996 Florida Association of Life Underwriters; the Professional 3997 Insurance Agents of Florida, Inc.; the Florida Association of 3998 Health Underwriters; the Specialty Agents' Association; the 3999 Latin American Agents' Association; and the National Association 4000 of Insurance Women. Such board members must possess at least a 4001 bachelor's degree or higher from an accredited college or 4002 university with major coursework in insurance, risk management, 4003 or education or possess the designation of CLU, CPCU, CHFC, CFP, 4004 AAI, or CIC. In addition, each member must possess 5 years of 4005 classroom instruction experience or 5 years of experience in the development or design of educational programs or 10 years of 4006 4007 experience as a licensed resident agent. Each organization may 4008 submit to the department a list of recommendations for 4009 appointment. If one organization does not submit a list of 4010 recommendations, the Chief Financial Officer Insurance 4011 Commissioner may select more than one recommended person from a 4012 list submitted by other eligible organizations.

40132. Two members representing insurance companies at least4014one of whom must represent a Florida Domestic Company and one of

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4015 whom must represent the Florida Insurance Council. Such board 4016 members must be employed within the training department of the 4017 insurance company. At least one such member must be a member of 4018 the Society of Insurance Trainers and Educators.

4019 3. One member representing the general public who is not 4020 directly employed in the insurance industry. Such board member 4021 must possess a minimum of a bachelor's degree or higher from an 4022 accredited college or university with major coursework in 4023 insurance, risk management, training, or education.

4024 4. One member, appointed by the <u>Chief Financial Officer</u> 4025 Insurance Commissioner, who represents the department.

4026 (c) The members of the board shall serve at the pleasure
4027 of the <u>Chief Financial Officer</u> Insurance Commissioner and
4028 Treasurer. Each board member shall be entitled to reimbursement
4029 for expenses pursuant to s. 112.061. The board shall designate
4030 one member as chair. The board shall meet at the call of the
4031 chair or the <u>Chief Financial Officer</u> Insurance Commissioner and
4032 Treasurer.

4033 Section 62. Section 626.2817, Florida Statutes, is amended 4034 to read:

4035 626.2817 Regulation of course providers, instructors,
4036 school officials, and monitor groups involved in prelicensure
4037 education for insurance agents and other licensees.--

4038 (1) Any course provider, instructor, school official, or
 4039 monitor group must be approved by and registered with the
 4040 department <u>or office</u> before offering prelicensure education
 4041 courses for insurance agents and other licensees.

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4042 (2) The department or commission shall adopt rules 4043 establishing standards for the approval, registration, 4044 discipline, or removal from registration of course providers, 4045 instructors, school officials, and monitor groups. The standards 4046 must be designed to ensure that such persons have the knowledge, 4047 competence, and integrity to fulfill the educational objectives 4048 of the prelicensure requirements of this chapter and chapter 648 4049 and to assure that insurance agents and licensees are competent to engage in the activities authorized under the license. 4050

(3) The department <u>or commission</u> shall adopt rules to establish a process for determining compliance with the prelicensure requirements of this chapter and chapter 648 and shall establish a prelicensure cycle for insurance agents and other licensees. The department <u>or commission</u> shall adopt rules prescribing the forms necessary to administer the prelicensure requirements.

4058 Section 63. Section 626.291, Florida Statutes, is amended 4059 to read:

4060

626.291 Denial, issuance of license.--

4061 Within 30 days after the applicant has completed any (1)4062 examination required under s. 626.221, the department or office 4063 or its designee shall provide a score report; and, if it finds 4064 that the applicant has received a passing grade, the department 4065 or office shall within such period notify the applicant and issue and transmit the license to which such examination 4066 4067 related. If it finds that the applicant did not make a passing grade on the examination for a particular license, the 4068 4069 department or office or its designee shall within this period

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4070 provide notice to the applicant to that effect and of its denial 4071 of the license.

4072 (2) As to an applicant for a license for which no
4073 examination is required, the department <u>or office</u> shall promptly
4074 issue the license applied for as soon as it has approved the
4075 application.

4076 (3) The department <u>or office</u> shall not deny, delay, or
4077 withhold issuance of a license due to the fact that it has not
4078 received a criminal history report based on the applicant's
4079 fingerprints.

4080Section 64. Paragraph (d) of subsection (2) of section4081626.292, Florida Statutes, is amended to read:

4082626.292Transfer of license from another state.--4083(2)To qualify for a license transfer, an individual4084applicant must meet the following requirements:

(d) The individual shall satisfy prelicensing education
requirements in this state, unless the completion of
prelicensing education requirements was a prerequisite for
licensure in the other state and the prelicensing education
requirements in the other state are substantially equivalent to
the prelicensing requirements of this state as determined by the
<u>department</u> Insurance Commissioner of this state.

4092 Section 65. Section 626.301, Florida Statutes, is amended 4093 to read:

4094 626.301 Form and contents of licenses, in general.--Each 4095 license issued by the department <u>or office</u> shall be in such form 4096 as the department <u>or commission</u> may designate and contain the 4097 licensee's name, lines of authority the licensee is authorized

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4098 to transact, the licensee's personal identification number, the 4099 date of issuance, and any other information the department <u>or</u> 4100 <u>commission</u> deems necessary to fully identify the licensee and 4101 the authority being granted. The department <u>or commission</u> may by 4102 rule require photographs of applicants as a part of the 4103 licensing process.

4104 Section 66. Section 626.322, Florida Statutes, is amended 4105 to read:

626.322 License, appointment; certain military 4106 4107 installations. -- A natural person, not a resident of this state, 4108 may be licensed and appointed to represent an authorized life 4109 insurer domiciled in this state or an authorized foreign life insurer which maintains a regional home office in this state, 4110 4111 provided such person represents such insurer exclusively at a 4112 United States military installation located in a foreign 4113 country. The department may, upon request of the applicant and 4114 the insurer on application forms furnished by the department and 4115 upon payment of fees as prescribed in s. 624.501, issue a 4116 license and appointment to such person. The insurer shall 4117 certify to the department that the applicant has the necessary 4118 training to hold himself or herself out as a life insurance 4119 representative, and the insurer shall further certify that it is 4120 willing to be bound by the acts of such applicant within the 4121 scope of his or her employment. Appointments shall be continued 4122 as prescribed in s. 626.381 and upon payment of a fee as 4123 prescribed in s. 624.501, unless sooner terminated. Such fees received shall be credited to the Insurance Commissioner's 4124 4125 Regulatory Trust Fund as provided for in s. 624.523.

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4126 Section 67. Section 626.361, Florida Statutes, is amended 4127 to read:

4128 626.361 Effective date of appointments.--All appointments 4129 shall be submitted to the department <u>or office</u> on a monthly 4130 basis no later than 45 days after the date of appointment. All 4131 appointments shall be effective as of the date requested on the 4132 appointment form.

4133 Section 68. Section 626.371, Florida Statutes, is amended 4134 to read:

4135 626.371 Payment of fees, taxes for appointment period 4136 without appointment. -- If, upon application and qualification for 4137 an appointment and such investigation as the department or office may make, it appears to the department or office that an 4138 4139 individual who was formerly appointed has been actively engaged 4140 or is currently actively engaged as such an appointee, but 4141 without being appointed as required, the department or office may, if it finds that such failure to be appointed was an 4142 4143 inadvertent error on the part of the insurer or employer so 4144 represented, nevertheless issue the appointment as applied for 4145 but subject to the condition that, before the appointment is 4146 issued, all fees and taxes which would have been due had the 4147 applicant been so appointed during such current and prior 4148 periods, together with a continuation fee for such current and 4149 prior terms of appointment, shall be paid to the department or 4150 office.

4151 Section 69. Subsections (2), (3), and (4), of section 4152 626.381, Florida Statutes, are amended to read:

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4153 626.381 Renewal, continuation, reinstatement, or 4154 termination of appointment.--

(2) Each appointing entity shall file with the department or office the lists, statements, and information as to appointees whose appointments are being renewed or terminated, accompanied by payment of the applicable renewal fees and taxes as prescribed in s. 624.501, by a date set forth by the department <u>or office</u> following the month during which the appointments will expire.

(3) Renewal of an appointment which is received on a date set forth by the department <u>or office</u> in the succeeding month may be renewed by the department <u>or office</u> without penalty and shall be effective as of the day the appointment would have expired.

(4) Renewal of an appointment which is received by the department <u>or office</u> after the date set by the department <u>or</u> office may be accepted and effectuated by the department <u>or</u> office in its discretion if an additional appointment, continuation, and reinstatement fee accompanies the renewal pursuant to s. 624.501.

4173 Section 70. Subsection (2) of section 626.431, Florida 4174 Statutes, is amended to read:

4175 626.431 Effect of expiration of license and appointment.-4176 (2) When a licensee's last appointment for a particular
4177 class of insurance has been terminated or not renewed, the
4178 department <u>or office</u> must notify the licensee that his or her
4179 eligibility for appointment as such an appointee will expire

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4180 unless he or she is appointed prior to expiration of the 48-4181 month period referred to in subsection (3).

4182 Section 71. Section 626.451, Florida Statutes, is amended 4183 to read:

4184

626.451 Appointment of agent or other representative.--

4185 Each appointing entity appointing an agent, adjuster, (1)4186 service representative, customer representative, or managing 4187 general agent in this state shall file the appointment with the 4188 department or office and, at the same time, pay the applicable 4189 appointment fee and taxes. Every appointment shall be subject 4190 to the prior issuance of the appropriate agent's, adjuster's, 4191 service representative's, customer representative's, or managing 4192 general agent's license.

4193 As a part of each appointment there shall be a (2) 4194 certified statement or affidavit of an appropriate officer or 4195 official of the appointing entity stating what investigation the 4196 appointing entity has made concerning the proposed appointee and 4197 his or her background and the appointing entity's opinion to the 4198 best of its knowledge and belief as to the moral character, 4199 fitness, and reputation of the proposed appointee and any other information the department or office may reasonably require 4200 4201 relative to the proposed appointee.

(3) In the appointment of an agent, adjuster, service representative, customer representative, or managing general agent the appointing entity shall also certify therein that it is willing to be bound by the acts of the agent, adjuster, service representative, customer representative, or managing general agent, within the scope of his or her employment.

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4208 (4) Each appointing entity shall advise the department or
4209 office in writing within 15 days after it or its general agent,
4210 officer, or other official becomes aware that an appointee has
4211 pleaded guilty or nolo contendere to or has been found guilty of
4212 a felony after being appointed.

4213 (5) Any law enforcement agency or state attorney's office 4214 that is aware that an agent, adjuster, service representative, 4215 customer representative, or managing general agent has pleaded 4216 guilty or nolo contendere to or has been found guilty of a 4217 felony shall notify the department <u>or office</u> of such fact.

4218 (6) Upon the filing of an information or indictment 4219 against an agent, adjuster, service representative, customer 4220 representative, or managing general agent, the state attorney 4221 shall immediately furnish the department <u>or office</u> a certified 4222 copy of the information or indictment.

4223 Section 72. Section 626.461, Florida Statutes, is amended 4224 to read:

4225 626.461 Continuation of appointment of agent or other 4226 representative. -- Subject to renewal or continuation by the 4227 appointing entity, the appointment of the agent, adjuster, 4228 solicitor, service representative, customer representative, or 4229 managing general agent shall continue in effect until the 4230 person's license is revoked or otherwise terminated, unless 4231 written notice of earlier termination of the appointment is 4232 filed with the department or office by either the appointing 4233 entity or the appointee.

4234 Section 73. Subsections (2), (3), (4), and (5) of section 4235 626.471, Florida Statutes, are amended to read:

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626.471 Termination of appointment.--

4237 As soon as possible and at all events within 30 days (2) 4238 after terminating the appointment of an appointee, other than as 4239 to an appointment terminated by the appointing entity's failure 4240 to continue or renew it, the appointing entity shall file 4241 written notice thereof with the department or office, together 4242 with a statement that it has given the appointee notice thereof 4243 as provided in subsection (1) and shall file with the department 4244 or office the reasons and facts involved in such termination as 4245 required under s. 626.511.

4246 (3) Upon termination of the appointment of an appointee,
4247 whether by failure to renew or continue the appointment, the
4248 appointing entity shall:

4249 (a) File with the department <u>or office</u> the information
4250 required under s. 626.511.

(b) Subject to the exceptions provided under subsection (1), continue the outstanding contracts transacted by an agent until the expiration date or anniversary date when the policy is a continuous policy with no expiration date. This paragraph shall not be construed to prohibit the cancellation of such contracts when not otherwise prohibited by law.

4257 (4) An appointee may terminate the appointment at any time
4258 by giving written notice thereof to the appointing entity and
4259 filing a copy of the notice with the department <u>or office</u>. Such
4260 termination shall be subject to the appointee's contract rights,
4261 if any.

4262 (5) Upon receiving notice of termination, the department4263 or office shall terminate the appointment.

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4264 Section 74. Section 626.511, Florida Statutes, is amended 4265 to read:

4266 626.511 Reasons for termination; confidential 4267 information.--

4268 (1) Any insurer terminating the appointment of an agent; 4269 any general lines agent terminating the appointment of a 4270 customer representative or a crop hail or multiple-peril crop 4271 insurance agent; and any employer terminating the appointment of 4272 an adjuster, service representative, or managing general agent, 4273 whether such termination is by direct action of the appointing 4274 insurer, agent, or employer or by failure to renew or continue 4275 the appointment as provided, shall file with the department or 4276 office a statement of the reasons, if any, for and the facts 4277 relative to such termination. In the case of termination of the 4278 appointment of an agent, such information may be filed by the 4279 insurer or by the general agent of the insurer.

4280 (2) In the case of terminations by failure to renew or 4281 continue the appointment, the information required under 4282 subsection (1) shall be filed with the department or office as 4283 soon as possible, and at all events within 30 days, after the 4284 date notice of intention not to so renew or continue was filed 4285 with the department or office as required in this chapter. In 4286 all other cases, the information required under subsection (1) 4287 shall be filed with the department or office at the time, or at 4288 all events within 10 days after, notice of the termination was 4289 filed with the department or office.

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4290 (3) Any information, document, record, or statement
4291 furnished to the department <u>or office</u> under subsection (1) is
4292 confidential and exempt from the provisions of s. 119.07(1).
4293 Section 75. Subsections (2), (3), and (5) of section
4294 626.521, Florida Statutes, are amended to read:

626.521 Character, credit reports.--

(2) If requested by the department <u>or office</u>, the insurer, manager, general agent, general lines agent, or employer, as the case may be, shall furnish to the department <u>or office</u> on a form <u>adopted by the department or commission and</u> furnished by the department <u>or office</u>, such information as it may reasonably require relative to such individual and investigation.

(3) As to an applicant for an adjuster's or reinsurance intermediary's license who is to be self-employed, the department <u>or office</u> may secure, at the cost of the applicant, a full detailed credit and character report made by an established and reputable independent reporting service relative to the applicant.

4308 (5) Information contained in credit or character reports
4309 furnished to or secured by the department <u>or office</u> under this
4310 section is confidential and exempt from the provisions of s.
4311 119.07(1).

4312 Section 76. Subsections (1) and (2) of section 626.541, 4313 Florida Statutes, are amended to read:

4314 626.541 Firm, corporate, and business names; officers;
4315 associates; notice of changes.--

4316 (1) Any licensed agent or adjuster doing business under a 4317 firm or corporate name or under any business name other than his

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4318 or her own individual name shall, within 30 days after the 4319 initial transaction of insurance under such business name, file 4320 with the department or office, on forms adopted by the department or commission and furnished by the department or 4321 4322 office it, a written statement of the firm, corporate, or 4323 business name being so used, the address of any office or 4324 offices or places of business making use of such name, and the 4325 name and social security number of each officer and director of 4326 the corporation and of each individual associated in such firm 4327 or corporation as to the insurance transactions thereof or in 4328 the use of such business name.

(2) In the event of any change of such name, or of any of the officers and directors, or of any of such addresses, or in the personnel so associated, written notice of such change must be filed with the department <u>or office</u> within 30 days by or on behalf of those licensees terminating any such firm, corporate, or business name or continuing to operate thereunder.

4335 Section 77. Section 626.551, Florida Statutes, is amended 4336 to read:

626.551 Notice of change of address, name.--Every licensee 4337 4338 shall notify the department or office in writing within 60 days 4339 after a change of name, residence address, principal business 4340 street address, or mailing address. Any licensed agent who has 4341 moved his or her residence from this state shall have his or her 4342 license and all appointments immediately terminated by the 4343 department or office. Failure to notify the department or office 4344 within the required time period shall result in a fine not to 4345 exceed \$250 for the first offense and, for subsequent offenses,

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4346a fine of not less than \$500 or suspension or revocation of the4347license pursuant to s. 626.611 or s. 626.621.

4348Section 78.Subsections (1) and (2) of section 626.561,4349Florida Statutes, are amended to read:

4350

626.561 Reporting and accounting for funds.--

4351 (1)All premiums, return premiums, or other funds 4352 belonging to insurers or others received by an agent, customer 4353 representative, or adjuster in transactions under his or her 4354 license are trust funds received by the licensee in a fiduciary 4355 capacity. An agent shall keep the funds belonging to each 4356 insurer for which he or she is not appointed, other than a 4357 surplus lines insurer, in a separate account so as to allow the department or office to properly audit such funds. The licensee 4358 4359 in the applicable regular course of business shall account for 4360 and pay the same to the insurer, insured, or other person 4361 entitled thereto.

4362 (2) The licensee shall keep and make available to the 4363 department or office books, accounts, and records as will enable 4364 the department or office to determine whether such licensee is complying with the provisions of this code. Every licensee shall 4365 preserve books, accounts, and records pertaining to a premium 4366 4367 payment for at least 3 years after payment; provided, however, 4368 the preservation of records by computer or photographic 4369 reproductions or records in photographic form shall constitute 4370 compliance with this requirement. All other records shall be 4371 maintained in accordance with s. 626.748. The 3-year 4372 requirement shall not apply to insurance binders when no policy 4373 is ultimately issued and no premium is collected.

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4374 Section 79. Section 626.591, Florida Statutes, is amended 4375 to read:

4376

626.591 Penalty for violation of s. 626.581.--

4377 (1) If any insurer or agent is found by the department to
4378 be in violation of s. 626.581, the department may, in its
4379 discretion, suspend or revoke the insurer's certificate of
4380 authority and the agent's license. If any insurer is found by
4381 the office to be in violation of s. 626.581, the office may, in
4382 its discretion, suspend or revoke the insurer's certificate of
4383 authority.

4384 (2) Any such suspension or revocation shall be for a 4385 period of not less than 6 months, and the insurer or agent shall 4386 not subsequently be authorized or licensed to transact insurance 4387 unless the <u>office or</u> department is satisfied that the insurer or 4388 agent will not again violate any of the provisions of s. 4389 626.581.

4390 Section 80. Subsection (1) of section 626.592, Florida 4391 Statutes, is amended to read:

4392

626.592 Primary agents.--

4393 Each person operating an insurance agency and each (1)4394 location of a multiple location agency shall designate a primary 4395 agent for each insurance agency location and shall file the name 4396 of the person so designated, and the address of the insurance 4397 agency location where he or she is primary agent, with the 4398 department of Insurance, on a form approved by the department. 4399 The designation of the primary agent may be changed at the 4400 option of the agency, and any change shall be effective upon

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4401 notification to the department. Notice of change must be sent to4402 the department within 30 days after such change.

4403 Section 81. Section 626.601, Florida Statutes, is amended 4404 to read:

4405

626.601 Improper conduct; inquiry; fingerprinting.--

4406 (1)The department or office may, upon its own motion or 4407 upon a written complaint signed by any interested person and 4408 filed with the department or office, inquire into any alleged 4409 improper conduct of any licensed agent, adjuster, service representative, managing general agent, customer representative, 4410 4411 title insurance agent, title insurance agency, continuing 4412 education course provider, instructor, school official, or 4413 monitor group under this code. The department or office may 4414 thereafter initiate an investigation of any such licensee if it 4415 has reasonable cause to believe that the licensee has violated 4416 any provision of the insurance code. During the course of its 4417 investigation, the department or office shall contact the 4418 licensee being investigated unless it determines that contacting 4419 such person could jeopardize the successful completion of the 4420 investigation or cause injury to the public.

(2) In the investigation by the department <u>or office</u> of
the alleged misconduct, the licensee shall, whenever so required
by the department <u>or office</u>, cause his or her books and records
to be open for inspection for the purpose of such inquiries.

(3) The complaints against any licensee may be informally
alleged and need not be in any such language as is necessary to
charge a crime on an indictment or information.

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(4) The expense for any hearings or investigations under
this law, as well as the fees and mileage of witnesses, may be
paid out of the appropriate fund.

4431 If the department or office, after investigation, has (5) 4432 reason to believe that a licensee may have been found guilty of 4433 or pleaded guilty or nolo contendere to a felony or a crime 4434 related to the business of insurance in this or any other state 4435 or jurisdiction, the department or office may require the 4436 licensee to file with the department or office a complete set of his or her fingerprints, which shall be accompanied by the 4437 4438 fingerprint processing fee set forth in s. 624.501. The 4439 fingerprints shall be certified by an authorized law enforcement 4440 officer.

4441 The complaint and any information obtained pursuant to (6) 4442 the investigation by the department or office are confidential 4443 and are exempt from the provisions of s. 119.07, unless the 4444 department or office files a formal administrative complaint, 4445 emergency order, or consent order against the licensee. Nothing 4446 in this subsection shall be construed to prevent the department 4447 or office from disclosing the complaint or such information as 4448 it deems necessary to conduct the investigation, to update the 4449 complainant as to the status and outcome of the complaint, or to 4450 share such information with any law enforcement agency.

4451 Section 82. Section 626.611, Florida Statutes, is amended 4452 to read:

4453 626.611 Grounds for compulsory refusal, suspension, or
4454 revocation of agent's, title agency's, adjuster's, customer
4455 representative's, service representative's, or managing general

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4456 agent's license or appointment. -- The department or office shall 4457 deny an application for, suspend, revoke, or refuse to renew or 4458 continue the license or appointment of any applicant, agent, 4459 title agency, adjuster, customer representative, service 4460 representative, or managing general agent, and it shall suspend 4461 or revoke the eligibility to hold a license or appointment of 4462 any such person, if it finds that as to the applicant, licensee, 4463 or appointee any one or more of the following applicable grounds 4464 exist:

4465 (1) Lack of one or more of the qualifications for the4466 license or appointment as specified in this code.

4467 (2) Material misstatement, misrepresentation, or fraud in
4468 obtaining the license or appointment or in attempting to obtain
4469 the license or appointment.

(3) Failure to pass to the satisfaction of the department
or office any examination required under this code.

(4) If the license or appointment is willfully used, or to
be used, to circumvent any of the requirements or prohibitions
of this code.

(5) Willful misrepresentation of any insurance policy or
annuity contract or willful deception with regard to any such
policy or contract, done either in person or by any form of
dissemination of information or advertising.

4479 (6) If, as an adjuster, or agent licensed and appointed to
4480 adjust claims under this code, he or she has materially
4481 misrepresented to an insured or other interested party the terms
4482 and coverage of an insurance contract with intent and for the
4483 purpose of effecting settlement of claim for loss or damage or

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4484 benefit under such contract on less favorable terms than those4485 provided in and contemplated by the contract.

4486 (7) Demonstrated lack of fitness or trustworthiness to4487 engage in the business of insurance.

4488 (8) Demonstrated lack of reasonably adequate knowledge and
4489 technical competence to engage in the transactions authorized by
4490 the license or appointment.

(9) Fraudulent or dishonest practices in the conduct ofbusiness under the license or appointment.

(10) Misappropriation, conversion, or unlawful withholding
of moneys belonging to insurers or insureds or beneficiaries or
to others and received in conduct of business under the license
or appointment.

(11) Unlawfully rebating, attempting to unlawfully rebate,
or unlawfully dividing or offering to divide his or her
commission with another.

(12) Having obtained or attempted to obtain, or having used or using, a license or appointment as agent or customer representative for the purpose of soliciting or handling "controlled business" as defined in s. 626.730 with respect to general lines agents, s. 626.784 with respect to life agents, and s. 626.830 with respect to health agents.

4506 (13) Willful failure to comply with, or willful violation
4507 of, any proper order or rule of the department, commission, or
4508 office or willful violation of any provision of this code.

4509 (14) Having been found guilty of or having pleaded guilty
4510 or nolo contendere to a felony or a crime punishable by
4511 imprisonment of 1 year or more under the law of the United

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4512 States of America or of any state thereof or under the law of 4513 any other country which involves moral turpitude, without regard 4514 to whether a judgment of conviction has been entered by the 4515 court having jurisdiction of such cases.

(15) Fraudulent or dishonest practice in submitting or
aiding or abetting any person in the submission of an
application for workers' compensation coverage under chapter 440
containing false or misleading information as to employee
payroll or classification for the purpose of avoiding or
reducing the amount of premium due for such coverage.

(16) Sale of an unregistered security that was required tobe registered, pursuant to chapter 517.

4524 Section 83. Section 626.621, Florida Statutes, is amended 4525 to read:

4526 626.621 Grounds for discretionary refusal, suspension, or 4527 revocation of agent's, adjuster's, customer representative's, 4528 service representative's, or managing general agent's license or 4529 appointment. -- The department or office may, in its discretion, 4530 deny an application for, suspend, revoke, or refuse to renew or 4531 continue the license or appointment of any applicant, agent, 4532 adjuster, customer representative, service representative, or 4533 managing general agent, and it may suspend or revoke the 4534 eligibility to hold a license or appointment of any such person, 4535 if it finds that as to the applicant, licensee, or appointee any 4536 one or more of the following applicable grounds exist under 4537 circumstances for which such denial, suspension, revocation, or 4538 refusal is not mandatory under s. 626.611:

4539 (1) Any cause for which issuance of the license or
4540 appointment could have been refused had it then existed and been
4541 known to the department <u>or office</u>.
4542 (2) Violation of any provision of this code or of any

4543 other law applicable to the business of insurance in the course 4544 of dealing under the license or appointment.

4545 (3) Violation of any lawful order or rule of the4546 department, commission, or office.

4547 (4) Failure or refusal, upon demand, to pay over to any
4548 insurer he or she represents or has represented any money coming
4549 into his or her hands belonging to the insurer.

4550 (5) Violation of the provision against twisting, as4551 defined in s. 626.9541(1)(1).

(6) In the conduct of business under the license or appointment, engaging in unfair methods of competition or in unfair or deceptive acts or practices, as prohibited under part IX of this chapter, or having otherwise shown himself or herself to be a source of injury or loss to the public or detrimental to the public interest.

4558 (7) Willful overinsurance of any property or health4559 insurance risk.

(8) Having been found guilty of or having pleaded guilty or nolo contendere to a felony or a crime punishable by imprisonment of 1 year or more under the law of the United States of America or of any state thereof or under the law of any other country, without regard to whether a judgment of conviction has been entered by the court having jurisdiction of such cases.

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(9) If a life agent, violation of the code of ethics.
(10) Cheating on an examination required for licensure or
violating test center or examination procedures published
orally, in writing, or electronically at the test site by
authorized representatives of the examination program
administrator. Communication of test center and examination
procedures must be clearly established and documented.
(11) Failure to inform the department or office in writing

4575 within 30 days after pleading guilty or nolo contendere to, or 4576 being convicted or found guilty of, any felony or a crime 4577 punishable by imprisonment of 1 year or more under the law of 4578 the United States or of any state thereof, or under the law of 4579 any other country without regard to whether a judgment of 4580 conviction has been entered by the court having jurisdiction of 4581 the case.

4582 (12) Knowingly aiding, assisting, procuring, advising, or
4583 abetting any person in the violation of or to violate a
4584 provision of the insurance code or any order or rule of the
4585 department, commission, or office.

4586 Section 84. Section 626.631, Florida Statutes, is amended 4587 to read:

4588626.631Procedure for refusal, suspension, or revocation4589of license.--

(1) If any licensee is convicted by a court of a violation
of this code or a felony, the licenses and appointments of such
person shall be immediately revoked by the department <u>or office</u>.
The licensee may subsequently request a hearing pursuant to ss.
120.569 and 120.57, and the department <u>or office</u> shall expedite

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any such requested hearing. The sole issue at such hearing
shall be whether the revocation should be rescinded because such
person was not in fact convicted of a violation of this code or
a felony.

4599 (2) The papers, documents, reports, or evidence of the 4600 department or office relative to a hearing for revocation or 4601 suspension of a license or appointment pursuant to the 4602 provisions of this chapter and chapter 120 are confidential and exempt from the provisions of s. 119.07(1) until after the same 4603 4604 have been published at the hearing. However, such papers, 4605 documents, reports, or items of evidence are subject to 4606 discovery in a hearing for revocation or suspension of a license 4607 or appointment.

4608 Section 85. Subsections (1) and (2) of section 626.641, 4609 Florida Statutes, are amended to read:

4610

626.641 Duration of suspension or revocation.--

4611 The department or office shall, in its order (1)suspending a license or appointment or in its order suspending 4612 4613 the eligibility of a person to hold or apply for such license or appointment, specify the period during which the suspension is 4614 4615 to be in effect; but such period shall not exceed 2 years. The 4616 license, appointment, or eligibility shall remain suspended 4617 during the period so specified, subject, however, to any 4618 rescission or modification of the order by the department or 4619 office, or modification or reversal thereof by the court, prior 4620 to expiration of the suspension period. A license, appointment, 4621 or eligibility which has been suspended shall not be reinstated 4622 except upon request for such reinstatement; but the department

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4623 <u>or office</u> shall not grant such reinstatement if it finds that 4624 the circumstance or circumstances for which the license, 4625 appointment, or eligibility was suspended still exist or are 4626 likely to recur.

4627 No person or appointee under any license or (2) 4628 appointment revoked by the department or office, nor any person 4629 whose eligibility to hold same has been revoked by the 4630 department or office, shall have the right to apply for another 4631 license or appointment under this code within 2 years from the effective date of such revocation or, if judicial review of such 4632 4633 revocation is sought, within 2 years from the date of final 4634 court order or decree affirming the revocation. The department or office shall not, however, grant a new license or appointment 4635 4636 or reinstate eligibility to hold such license or appointment if 4637 it finds that the circumstance or circumstances for which the 4638 eligibility was revoked or for which the previous license or appointment was revoked still exist or are likely to recur; if 4639 4640 an individual's license as agent or customer representative or 4641 eligibility to hold same has been revoked upon the ground specified in s. 626.611(12), the department or office shall 4642 4643 refuse to grant or issue any new license or appointment so applied for. 4644

4645 Section 86. Subsection (2) of section 626.661, Florida 4646 Statutes, is amended to read:

4647

626.661 Surrender of license.--

4648 (2) This section shall not be deemed to require the
4649 surrender to the department <u>or office</u> of any license unless such
4650 surrender has been requested by the department <u>or office</u>.

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4651 Section 87. Section 626.681, Florida Statutes, is amended 4652 to read:

4653 626.681 Administrative fine in lieu of or in addition to
4654 suspension, revocation, or refusal of license, appointment, or
4655 disapproval.--

4656 Except as to insurance agencies, if the department or (1)4657 office finds that one or more grounds exist for the suspension, 4658 revocation, or refusal to issue, renew, or continue any license 4659 or appointment issued under this chapter, or disapproval of a 4660 continuing education course provider, instructor, school 4661 official, or monitor groups, the department or office may, in 4662 its discretion, in lieu of or in addition to such suspension or revocation, or in lieu of such refusal, or disapproval, and 4663 4664 except on a second offense or when such suspension, revocation, 4665 or refusal is mandatory, impose upon the licensee, appointee, 4666 course provider, instructor, school official, or monitor group 4667 an administrative penalty in an amount up to \$500 or, if the department or office has found willful misconduct or willful 4668 4669 violation on the part of the licensee, appointee, course provider, instructor, school official, or monitor group up to 4670 4671 \$3,500. The administrative penalty may, in the discretion of the 4672 department or office, be augmented by an amount equal to any 4673 commissions received by or accruing to the credit of the 4674 licensee or appointee in connection with any transaction as to 4675 which the grounds for suspension, revocation, or refusal 4676 related.

4677 (2) With respect to insurance agencies, if the department4678 finds that one or more grounds exist for the suspension,

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4679 revocation, or refusal to issue, renew, or continue any license issued under this chapter, the department may, in its 4680 4681 discretion, in lieu of or in addition to such suspension or 4682 revocation, or in lieu of such refusal, impose upon the licensee 4683 an administrative penalty in an amount not to exceed \$10,000 per 4684 violation. The administrative penalty may, in the discretion of 4685 the department, be augmented by an amount equal to any 4686 commissions received by or accruing to the credit of the 4687 licensee in connection with any transaction as to which the 4688 grounds for suspension, revocation, or refusal related.

4689 The department or office may allow the licensee, (3) 4690 appointee, or continuing education course provider, instructor, school official, or monitor group a reasonable period, not to 4691 4692 exceed 30 days, within which to pay to the department or office 4693 the amount of the penalty so imposed. If the licensee, 4694 appointee, course provider, instructor, school official, or 4695 monitor group fails to pay the penalty in its entirety to the 4696 department or office within the period so allowed, the license, 4697 appointments, approval, or status of that person shall stand 4698 suspended or revoked or issuance, renewal, or continuation shall 4699 be refused, as the case may be, upon expiration of such period.

4700 Section 88. Section 626.691, Florida Statutes, is amended 4701 to read:

4702

626.691 Probation.--

4703 (1) If the department <u>or office</u> finds that one or more
4704 grounds exist for the suspension, revocation, or refusal to
4705 renew or continue any license or appointment issued under this
4706 part, the department <u>or office</u> may, in its discretion, except

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4707 when an administrative fine is not permissible under s. 626.681 4708 or when such suspension, revocation, or refusal is mandatory, in 1ieu of or in addition to such suspension or revocation, or in 1ieu of such refusal, or in connection with any administrative 4710 monetary penalty imposed under s. 626.681, place the offending 1icensee or appointee on probation for a period, not to exceed 2 4713 years, as specified by the department <u>or office</u> in its order.

4714 (2) As a condition to such probation or in connection 4715 therewith, the department or office may specify in its order 4716 reasonable terms and conditions to be fulfilled by the 4717 probationer during the probation period. If during the 4718 probation period the department or office has good cause to 4719 believe that the probationer has violated a term or condition, 4720 it shall suspend, revoke, or refuse to issue, renew, or continue 4721 the license or appointment of the probationer, as upon the 4722 original grounds referred to in subsection (1).

4723 Section 89. Section 626.692, Florida Statutes, is amended 4724 to read:

4725 626.692 Restitution.--If any ground exists for the 4726 suspension, revocation, or refusal of a license or appointment, 4727 the department or office may, in addition to any other penalty 4728 authorized under this chapter, order the licensee to pay 4729 restitution to any person who has been deprived of money by the 4730 licensee's misappropriation, conversion, or unlawful withholding 4731 of moneys belonging to insurers, insureds, beneficiaries, or 4732 others. In no instance shall the amount of restitution required to be paid under this section exceed the amount of money 4733 4734 misappropriated, converted, or unlawfully withheld. Nothing in

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4735 this section limits or restricts a person's right to seek other4736 remedies as provided for by law.

4737 Section 90. Section 626.7315, Florida Statutes, is amended 4738 to read:

4739 626.7315 Prohibition against the unlicensed transaction of 4740 general lines insurance.--With respect to any line of authority 4741 as defined in s. 626.015(6)(7), no individual shall, unless 4742 licensed as a general lines agent:

4743

(1) Solicit insurance or procure applications therefor;

(2) In this state, receive or issue a receipt for any money on account of or for any insurer, or receive or issue a receipt for money from other persons to be transmitted to any insurer for a policy, contract, or certificate of insurance or any renewal thereof, even though the policy, certificate, or contract is not signed by him or her as agent or representative of the insurer;

4751 (3) Directly or indirectly represent himself or herself to 4752 be an agent of any insurer or as an agent, to collect or forward 4753 any insurance premium, or to solicit, negotiate, effect, procure, receive, deliver, or forward, directly or indirectly, 4754 4755 any insurance contract or renewal thereof or any endorsement 4756 relating to an insurance contract, or attempt to effect the 4757 same, of property or insurable business activities or interests, 4758 located in this state;

4759 (4) In this state, engage or hold himself or herself out
4760 as engaging in the business of analyzing or abstracting
4761 insurance policies or of counseling or advising or giving
4762 opinions, other than as a licensed attorney at law, relative to

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4763 insurance or insurance contracts, for fee, commission, or other 4764 compensation, other than as a salaried bona fide full-time 4765 employee so counseling and advising his or her employer relative 4766 to the insurance interests of the employer and of the 4767 subsidiaries or business affiliates of the employer;

(5) In any way, directly or indirectly, make or cause to
be made, or attempt to make or cause to be made, any contract of
insurance for or on account of any insurer;

(6) Solicit, negotiate, or in any way, directly or indirectly, effect insurance contracts, if a member of a partnership or association, or a stockholder, officer, or agent of a corporation which holds an agency appointment from any insurer; or

(7) Receive or transmit applications for suretyship, or
receive for delivery bonds founded on applications forwarded
from this state, or otherwise procure suretyship to be effected
by a surety insurer upon the bonds of persons in this state or
upon bonds given to persons in this state.

4781 Section 91. Subsection (3) of section 626.732, Florida 4782 Statutes, is amended to read:

4783 626.732 Requirement as to knowledge, experience, or 4784 instruction.--

(3) An individual who was or became qualified to sit for an agent's, customer representative's, or adjuster's examination at or during the time he or she was employed by the department or office and who, while so employed, was employed in responsible insurance duties as a full-time bona fide employee shall be permitted to take an examination if application for

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4791 such examination is made within 90 days after the date of
4792 termination of his or her employment with the department <u>or</u>
4793 <u>office</u>.

4794 Section 92. Section 626.742, Florida Statutes, is amended 4795 to read:

626.742 Nonresident agents; service of process .--

4797 Each licensed nonresident agent shall appoint the (1)4798 Chief Financial Officer Insurance Commissioner and Treasurer as 4799 his or her attorney to receive service of legal process issued 4800 against the agent in this state, upon causes of action arising 4801 within this state out of transactions under the agent's license 4802 and appointment. Service upon the Chief Financial Officer Insurance Commissioner and Treasurer as attorney shall 4803 4804 constitute effective legal service upon the agent.

4805 (2) The appointment of the <u>Chief Financial Officer</u>
4806 Insurance Commissioner and Treasurer for service of process
4807 shall be irrevocable for as long as there could be any cause of
4808 action against the agent arising out of his or her insurance
4809 transactions in this state.

4810 (3) Duplicate copies of such legal process against such
 4811 agent shall be served upon the <u>Chief Financial Officer Insurance</u>
 4812 Commissioner and Treasurer by a person competent to serve a
 4813 summons.

4814 (4) Upon receiving such service, the <u>Chief Financial</u>
4815 <u>Officer Insurance Commissioner and Treasurer</u> shall forthwith
4816 send one of the copies of the process, by registered mail with
4817 return receipt requested, to the defendant agent at his or her
4818 last address of record with the department.

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(5) The <u>Chief Financial Officer</u> Insurance Commissioner and
 4820 Treasurer shall keep a record of the day and hour of service
 4821 upon him or her of all such legal process.

4822 Section 93. Subsections (4) and (7) of section 626.7451, 4823 Florida Statutes, are amended to read:

4824 626.7451 Managing general agents; required contract 4825 provisions.--No person acting in the capacity of a managing 4826 general agent shall place business with an insurer unless there 4827 is in force a written contract between the parties which sets 4828 forth the responsibility for a particular function, specifies 4829 the division of responsibilities, and contains the following 4830 minimum provisions:

4831 Separate records of business written by the managing (4) 4832 general agent shall be maintained unless the managing general 4833 agent is a controlled or controlling person. The insurer shall 4834 have access and the right to copy all accounts and records 4835 related to its business in a form usable by the insurer, and the 4836 department and office shall have access to all books, bank 4837 accounts, and records of the managing general agent in a form usable to the department and office. The records shall be 4838 4839 retained according to s. 626.561.

4840 (7) If the contract permits the managing general agent to4841 settle claims on behalf of the insurer:

(a) All claims must be reported to the company in a timely
manner and all claims must be adjusted by properly licensed
persons.

(b) Notice shall be sent by the managing general agent tothe insurer as soon as it becomes known that the claim:

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1. Exceeds the limit set by the insurer;

Involves a coverage dispute;

4849 3. Exceeds the managing general agent's claims settlement4850 authority;

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4. Is open for more than 6 months; or

48525. Is closed by payment of an amount set by the office4853department or an amount set by the insurer, whichever is less.

(c) All claims files shall be the joint property of the
insurer and managing general agent. However, upon an order of
liquidation of the insurer the claims and related application
files shall become the sole property of the insurer or its
estate. The managing general agent shall have reasonable access
to and the right to copy the files on a timely basis.

(d) Any settlement authority granted to the managing general agent may be terminated for cause upon the insurer's written notice to the managing general agent or upon the termination of the contract. The insurer may suspend the settlement authority during the pendency of any dispute regarding the cause for termination.

For the purposes of this section and ss. 626.7453 and 626.7454, the term "controlling person" or "controlling" has the meaning set forth in s. 625.012(5)(b)1., and the term "controlled person" or "controlled" has the meaning set forth in s. 625.012(5)(b)2.

4872 Section 94. Subsections (1), (5), and (6) of section
4873 626.7454, Florida Statutes, are amended to read:
4874 626.7454 Managing general agents; duties of insurers.--

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4875 The insurer shall have on file for each managing (1)4876 general agent with which it has done business an independent 4877 financial examination in a form acceptable to the office 4878 department.

4879 (5) Within 30 days after entering into or terminating a 4880 contract with a managing general agent, the insurer shall provide written notification of the appointment or termination 4881 4882 to the department and office. Notices of appointment of a 4883 managing general agent shall include a statement of duties which 4884 the applicant is expected to perform on behalf of the insurer, 4885 the lines of insurance for which the applicant is to be 4886 authorized to act, and any other information the department or 4887 office may request.

4888 (6) An insurer shall review its books and records on a 4889 quarterly basis to determine if any producer has become a 4890 managing general agent as defined in s. 626.015. If the insurer 4891 determines that a producer has become a managing general agent, 4892 the insurer shall promptly notify the producer and the 4893 department and office of such determination and the insurer and 4894 producer must fully comply with the provisions of this section 4895 and ss. 626.7451, 626.7452, and 626.7453 within 30 days after 4896 such determination.

4898 Subsections (1), (3), and (4) do not apply to a managing general 4899 agent that is a controlled or controlling person.

4900 Section 95. Subsections (6), (7), and (8) of section 626.7491, Florida Statutes, are amended to read: 4901

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4902 626.7491 Business transacted with producer controlled 4903 property and casualty insurer.--

4904 (6) AUDIT COMMITTEE.--Every controlled insurer shall have 4905 an audit committee of the board of directors composed of 4906 independent directors. The audit committee shall annually meet 4907 with management, the insurer's independent certified public 4908 accountants, and an independent casualty actuary or other 4909 independent loss reserve specialist acceptable to the office 4910 department to review the adequacy of the insurer's loss 4911 reserves.

4912

(7) REPORTING REQUIREMENTS. --

4913 In addition to any other required loss reserve (a) 4914 certification, the controlled insurer shall, on April 1 of each 4915 year, file with the office department the opinion of an 4916 independent casualty actuary, or such other independent loss 4917 reserve specialist acceptable to the office department, 4918 reporting loss ratios for each line of business written and 4919 attesting to the adequacy of loss reserves established for 4920 losses incurred and outstanding as of the year end, including incurred but not reported losses, on business placed by the 4921 4922 producer.

(b) The controlled insurer shall annually report to the
office department the amount of commissions paid to the
producer, the percentage such amount represents of the net
premiums written, and comparable amounts and percentages paid to
noncontrolling producers for placements of the same kinds of
insurance.

4929

(8) PENALTIES.--

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(a) If the department believes that the controlling
producer or any other person has not materially complied with
this section, or any rule adopted or order issued hereunder, the
department may order the controlling producer to cease placing
business with the controlled insurer.

(b) If, due to such material noncompliance, the controlled insurer or any policyholder thereof has suffered any loss or damage, the department <u>or office</u> may maintain a civil action or intervene in an action brought by or on behalf of the insurer or policyholder for recovery of compensatory damages for the benefit of the insurer or policyholder or other appropriate relief.

4942 If an order for liquidation or rehabilitation of the (C) 4943 controlled insurer has been entered pursuant to chapter 631 and 4944 the receiver appointed under such order believes that the 4945 controlling producer or any other person has not materially 4946 complied with this section or any rule adopted or order issued 4947 hereunder and the insurer has suffered any loss or damage 4948 therefrom, the receiver may maintain a civil action for recovery 4949 of damages or other appropriate sanctions for the benefit of the 4950 insurer.

(d) Nothing contained in this section shall affect the
right of the department <u>or office</u> to impose any other penalties
provided for in the Florida Insurance Code.

4954 (e) Nothing contained in this section is intended to or
4955 shall in any manner alter or affect the rights of policyholders,
4956 claimants, creditors, or other third parties.

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4957Section 96. Paragraph (e) of subsection (3) and4958subsections (11) and (12) of section 626.7492, Florida Statutes,4959are amended to read:

626.7492 Reinsurance intermediaries.--

(3) LICENSURE.--

4962 (e) If the applicant for a reinsurance intermediary 4963 license is a nonresident, the applicant, as a condition 4964 precedent to receiving or holding a license, must designate the 4965 Chief Financial Officer Insurance Commissioner as agent for 4966 service of process in the manner, and with the same legal 4967 effect, provided for by this section for designation of service 4968 of process upon unauthorized insurers. Such applicant shall also 4969 furnish the department with the name and address of a resident 4970 of this state upon whom notices or orders of the department or 4971 process affecting the nonresident reinsurance intermediary may 4972 be served. The licensee shall promptly notify the department in 4973 writing of each change in its designated agent for service of 4974 process, and the change shall not become effective until 4975 acknowledged by the department.

4976

(11) PENALTIES AND LIABILITIES.--

4977 (a) A reinsurance intermediary <u>found by the department</u>, <u>or</u>
 4978 <u>an</u> insurer, or reinsurer found by the <u>office</u>, department to be
 4979 in violation of any provision of this section must:

4980 1. For each separate violation pay a penalty in an amount 4981 not to exceed \$5,000;

4982 2. Be subject to revocation or suspension of its license;4983 and

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If a violation was committed by the reinsurance

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4985 intermediary, the reinsurance intermediary must make restitution 4986 to the insurer, reinsurer, rehabilitator, or liquidator of the 4987 insurer or reinsurer for the net losses incurred by the insurer 4988 or reinsurer attributable to the violation. 4989 Nothing contained in this section shall affect the (b) 4990 right of the office or department to impose any other penalties 4991 provided in the Florida Insurance Code. 4992 (C) Nothing contained in this section is intended to or 4993 shall in any manner limit or restrict the rights of 4994 policyholders, claimants, creditors, or other third parties or 4995 confer any rights to these persons. 4996 (12) No insurer or reinsurer may continue to use the 4997 services of a reinsurance intermediary on or after April 8, 4998 1992, unless such use is in compliance with this section. 4999 Section 97. Subsection (5) of section 626.752, Florida 5000 Statutes, is amended to read: 5001 626.752 Exchange of business.--5002 Within 15 days after the last day of each month, any (5) 5003 insurer accepting business under this section shall report to 5004 the department the name, address, telephone number, and social 5005 security number of each agent from which the insurer received 5006 more than 24 personal lines risks during the calendar year, 5007 except for risks being removed from the Citizens Property 5008 Insurance Corporation Residential Property and Casualty Joint 5009 Underwriting Association and placed with that insurer by a 5010 brokering agent. Once the insurer has reported pursuant to this

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subsection an agent's name to the department, additional reports

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5012 on the same agent shall not be required. However, the fee set 5013 forth in s. 624.501 shall be paid for the agent by the insurer 5014 for each year until the insurer notifies the department that the 5015 insurer is no longer accepting business from the agent pursuant 5016 to this section. The insurer may require that the agent 5017 reimburse the insurer for the fee.

5018 Section 98. Subsection (2) of section 626.7845, Florida 5019 Statutes, is amended to read:

5020626.7845Prohibition against unlicensed transaction of5021life insurance.--

5022 (2) Except as provided in s. 626.112(6), with respect to 5023 any line of authority specified in s. 626.015<u>(11)(12)</u>, no 5024 individual shall, unless licensed as a life agent:

5025 (a) Solicit insurance or annuities or procure 5026 applications; or

(b) In this state, engage or hold himself or herself out
as engaging in the business of analyzing or abstracting
insurance policies or of counseling or advising or giving
opinions to persons relative to insurance or insurance contracts
other than:

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1. As a consulting actuary advising an insurer; or

5033 2. As to the counseling and advising of labor unions, 5034 associations, trustees, employers, or other business entities, 5035 the subsidiaries and affiliates of each, relative to their 5036 interests and those of their members or employees under 5037 insurance benefit plans.

5038 Section 99. Section 626.7851, Florida Statutes, is amended 5039 to read:

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5040 626.7851 Requirement as to knowledge, experience, or 5041 instruction.--No applicant for a license as a life agent, except 5042 for a chartered life underwriter (CLU), shall be qualified or 5043 licensed unless within the 4 years immediately preceding the 5044 date the application for a license is filed with the department 5045 he or she has:

5046 Successfully completed 40 hours of classroom courses (1)5047 in insurance satisfactory to the department at a school or 5048 college, or extension division thereof, or other authorized 5049 course of study, approved by the department. Courses must 5050 include instruction on the subject matter of unauthorized 5051 entities engaging in the business of insurance, to include the Florida Nonprofit Multiple-Employer Welfare Arrangement Act and 5052 5053 the Employee Retirement Income Security Act, 29 U.S.C. ss. 1001 5054 et seq., as it relates to the provision of life insurance by 5055 employers to their employees and the regulation thereof;

5056 Successfully completed a correspondence course in (2) 5057 insurance satisfactory to the department and regularly offered 5058 by accredited institutions of higher learning in this state, 5059 approved by the department. Courses must include instruction on 5060 the subject matter of unauthorized entities engaging in the 5061 business of insurance, to include the Florida Nonprofit 5062 Multiple-Employer Welfare Arrangement Act and the Employee 5063 Retirement Income Security Act, 29 U.S.C. ss. 1001 et seq., as 5064 it relates to the provision of life insurance by employers to 5065 their employees and the regulation thereof;

5066 (3) Held an active license in life, or life and health, 5067 insurance in another state. This provision may not be utilized

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5068 unless the other state grants reciprocal treatment to licensees 5069 formerly licensed in Florida; or

5070 (4) Been employed by the department <u>or office</u> for at least 5071 1 year, full time in life or life and health insurance 5072 regulatory matters and who was not terminated for cause, and 5073 application for examination is made within 90 days after the 5074 date of termination of his or her employment with the department 5075 or office.

5076 Section 100. Section 626.8305, Florida Statutes, is 5077 amended to read:

5078 626.8305 Prohibition against the unlicensed transaction of 5079 health insurance.--Except as provided in s. 626.112(6), with 5080 respect to any line of authority specified in s. 626.015<u>(7)(8)</u>, 5081 no individual shall, unless licensed as a health agent:

5082

(1) Solicit insurance or procure applications; or

5083 (2) In this state, engage or hold himself or herself out
5084 as engaging in the business of analyzing or abstracting
5085 insurance policies or of counseling or advising or giving
5086 opinions to persons relative to insurance contracts other than:

5087

(a) As a consulting actuary advising insurers; or

5088 (b) As to the counseling and advising of labor unions, 5089 associations, trustees, employers, or other business entities, 5090 the subsidiaries and affiliates of each, relative to their 5091 interests and those of their members or employees under 5092 insurance benefit plans.

5093 Section 101. Subsection (4) of section 626.8311, Florida 5094 Statutes, is amended to read:

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5095 626.8311 Requirement as to knowledge, experience, or 5096 instruction.--No applicant for a license as a health agent, 5097 except for a chartered life underwriter (CLU), shall be 5098 qualified or licensed unless within the 4 years immediately 5099 preceding the date the application for license is filed with the 5100 department he or she has:

5101 (4) Been employed by the department <u>or office</u> for at least 5102 1 year, full time in health insurance regulatory matters and who 5103 was not terminated for cause, and application for examination is 5104 made within 90 days after the date of termination of his or her 5105 employment with the department <u>or office</u>.

5106 Section 102. Subsection (1) of section 626.8427, Florida 5107 Statutes, is amended to read:

5108 626.8427 Number of applications for licensure required; 5109 exemption; effect of expiration of license.--

(1) After a license as a title insurance agent has been issued to a title insurance agent, the agent is not required to file another license application for a similar license, irrespective of the number of insurers to be represented by the agent, unless:

5115 (a) The agent is specifically ordered by the department to 5116 complete a new application; or

5117 (b) During any period of 48 months since the filing of the 5118 original license application, the agent was not appointed, 5119 unless in the case of individuals the failure to be so appointed 5120 was due to military service, in which event the period within 5121 which a new application is not required may, in the discretion 5122 of the department of Insurance, be extended for 12 months

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5123 following the date of discharge from military service if the 5124 military service does not exceed 3 years, but in no event shall 5125 the period be extended under this clause for a period of more 5126 than 6 years from the date of filing the original application.

5127 Section 103. Subsections (1) and (3) of section 626.8463, 5128 Florida Statutes, are amended to read:

5129

626.8463 Witnesses and evidence.--

5130 (1) As to the subject of any examination, investigation, 5131 or hearing being conducted by him or her under s. 624.5015, ss. 5132 626.8417-626.847, or s. 627.791, an examiner appointed by the 5133 department or office of Insurance may administer oaths, examine 5134 and cross-examine witnesses, and receive oral and documentary 5135 evidence and shall have the power to subpoena witnesses, compel 5136 their attendance and testimony, and require by subpoena the 5137 production of books, papers, records, files, correspondence, 5138 documents, or other evidence which the examiner deems relevant 5139 to the inquiry.

5140 If a person refuses to comply with any such subpoena (3) 5141 or to testify as to any matter concerning which the person may be lawfully interrogated, the circuit court in and for Leon 5142 5143 County, or the county in which such examination, investigation, 5144 or hearing is being conducted, or the county in which such 5145 person resides, upon application by the department or office, 5146 may issue an order requiring such person to comply with the 5147 subpoena and to testify. A person who fails to obey such an 5148 order of the court may be punished by the court for contempt. 5149 Section 104. Section 626.8467, Florida Statutes, is amended to read: 5150

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5151 626.8467 Testimony compelled; immunity from prosecution .--5152 If a person asks to be excused from attending or (1)5153 testifying or from producing any books, papers, records, 5154 contracts, documents, or other evidence in connection with any 5155 examination, hearing, or investigation being conducted under s. 5156 624.5015, ss. 626.8417-626.847, or s. 627.791 by the department 5157 or office or its examiner on the ground that the testimony or 5158 evidence required of the person may tend to incriminate him or 5159 her or subject him or her to a penalty or forfeiture and 5160 notwithstanding is directed to give such testimony or produce 5161 such evidence, the person must, if so directed by the Department 5162 of Financial Services Insurance and the Department of Legal 5163 Affairs or by the office and the Department of Legal Affairs, 5164 nonetheless comply with such direction, but he or she shall not 5165 thereafter be prosecuted or subjected to any penalty or 5166 forfeiture for or on account of any transaction, matter, or 5167 thing concerning which he or she may have so testified or 5168 produced evidence, and no testimony so given or evidence 5169 produced shall be received against the person upon any criminal 5170 action, investigation, or proceeding. However, a person so 5171 testifying shall not be exempt from prosecution or punishment 5172 for any perjury committed by him or her in such testimony, and 5173 the testimony or evidence so given or produced shall be 5174 admissible against him or her upon any criminal action, 5175 investigation, or proceeding concerning such perjury; and such 5176 person shall not be exempt from the refusal, suspension, or 5177 revocation of any license or appointment, permission, or

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5178 authority conferred or to be conferred pursuant to s. 624.5015, 5179 ss. 626.8417-626.847, or s. 627.791.

5180 Any such person may execute, acknowledge, and file (2) 5181 with in the office of the Department of Financial Services or 5182 the office, as appropriate, Insurance a statement expressly 5183 waiving such immunity or privilege with respect to any 5184 transaction, matter, or thing specified in the statement, and 5185 thereupon the testimony of such person or such evidence in relation to such transaction, matter, or thing may be received 5186 5187 or produced before any judge or justice, court, tribunal, or 5188 grand jury or otherwise and, if so received or produced, such 5189 person shall not be entitled to any immunity or privilege on 5190 account of any testimony he or she may so give or evidence so 5191 produced.

5192 Section 105. Section 626.847, Florida Statutes, is amended 5193 to read:

5194 626.847 Penalty for refusal to testify.--A person who 5195 refuses or fails, without lawful cause, to testify relative to 5196 the affairs of any title insurer or other person when subpoenaed 5197 under s. 626.8463 and requested by the department <u>or office</u> of 5198 <u>Insurance</u> to so testify is guilty of a misdemeanor of the second 5199 degree and, upon conviction, is punishable as provided in s. 5200 775.082 or s. 775.083.

5201 Section 106. Subsection (3) of section 626.8473, Florida 5202 Statutes, is amended to read:

626.8473 Escrow; trust fund.--

5204 (3) All funds received by a title insurance agent to be 5205 held in trust shall be immediately placed in a financial

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5206 institution that is located within this state and is a member of 5207 the Federal Deposit Insurance Corporation or the National Credit 5208 Union Share Insurance Fund. These funds shall be invested in an 5209 escrow account in accordance with the investment requirements 5210 and standards established for deposits and investments of state 5211 funds in s. <u>17.57</u> 18.10, where the funds shall be kept until 5212 disbursement thereof is properly authorized.

5213 Section 107. Section 626.8582, Florida Statutes, is 5214 amended to read:

5215 626.8582 "Nonresident public adjuster" defined.--A 5216 "nonresident public adjuster" is a person who:

5217

(1) Is not a resident of this state;

(2) Is a currently licensed public adjuster in his or her state of residence for the type or kinds of insurance for which the licensee intends to adjust claims in this state or, if a resident of a state that does not license public adjusters, has passed the <u>office's department's</u> adjuster examination as prescribed in s. 626.8732(1)(b); and

5224 (3) Is a self-employed public adjuster or associated with 5225 or employed by a public adjusting firm or other public adjuster.

5226 Section 108. Section 626.8584, Florida Statutes, is 5227 amended to read:

5228626.8584"Nonresident independent adjuster" defined.--A5229"nonresident independent adjuster" is a person who:

5230

(1) Is not a resident of this state;

(2) Is a currently licensed independent adjuster in his or
her state of residence for the type or kinds of insurance for
which the licensee intends to adjust claims in this state or, if

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5234 a resident of a state that does not license independent 5235 adjusters, has passed the <u>office's</u> department's adjuster 5236 examination as prescribed in s. 626.8734(1)(b); and

5237 (3) Is a self-employed independent adjuster or associated
5238 with or employed by an independent adjusting firm or other
5239 independent adjuster.

5240 Section 109. Section 626.859, Florida Statutes, is amended 5241 to read:

5242 626.859 "Catastrophe" or "emergency" adjuster defined.--A 5243 "catastrophe" or "emergency" adjuster is a person who is not a 5244 licensed adjuster under this part, but who has been designated 5245 and certified to the office department by insurers as qualified 5246 to adjust claims, losses, or damages under policies or contracts 5247 of insurance issued by such insurer, and whom the office 5248 department may license, in the event of a catastrophe or 5249 emergency, for the purposes and under the conditions which the 5250 office department shall fix and for the period of the emergency 5251 as the office department shall determine, to adjust claims, 5252 losses, or damages under the policies of insurance issued by the 5253 insurers.

5254 Section 110. Subsection (2) of section 626.861, Florida 5255 Statutes, is amended to read:

5256626.861Insurer's officers, insurer's employees,5257reciprocal insurer's representatives; adjustments by.--

5258 (2) If any such officer, employee, attorney, or agent in
5259 connection with the adjustment of any such claim, loss, or
5260 damage engages in any of the misconduct described in or

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5261 contemplated by s. 626.611(6), the office department may suspend 5262 or revoke the insurer's certificate of authority.

5263 Section 111. Subsection (2) of section 626.863, Florida 5264 Statutes, is amended to read:

5265 626.863 Licensed independent adjusters required; insurers' 5266 responsibility.--

5267 Before referring any claim or loss, the insurer shall (2) 5268 ascertain from the office department whether the proposed 5269 independent adjuster is currently licensed and appointed as 5270 such. Having once ascertained that a particular person is so 5271 licensed and appointed, the insurer may assume that he or she 5272 will continue to be so licensed and appointed until the insurer 5273 has knowledge, or receives information from the office 5274 department, to the contrary.

5275 Section 112. Section 626.865, Florida Statutes, is amended 5276 to read:

626.865 Public adjuster's qualifications, bond.--

5278 The office department shall issue a license to an (1)5279 applicant for a public adjuster's license upon determining that the applicant has paid the applicable fees specified in s. 5280 5281 624.501 and possesses the following qualifications:

5282

5277

Is a natural person at least 18 years of age. (a)

5283

(b) Is a bona fide resident of this state.

5284 Is trustworthy and has such business reputation as (C) 5285 would reasonably assure that the applicant will conduct his or 5286 her business as insurance adjuster fairly and in good faith and without detriment to the public. 5287

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5288 (d) Has had sufficient experience, training, or 5289 instruction concerning the adjusting of damages or losses under 5290 insurance contracts, other than life and annuity contracts, is 5291 sufficiently informed as to the terms and effects of the 5292 provisions of those types of insurance contracts, and possesses 5293 adequate knowledge of the laws of this state relating to such 5294 contracts as to enable and qualify him or her to engage in the 5295 business of insurance adjuster fairly and without injury to the 5296 public or any member thereof with whom the applicant may have 5297 business as a public adjuster.

5298

(e) Has passed any required written examination.

5299 At the time of application for license as a public (2) adjuster, the applicant shall file with the office department a 5300 5301 bond executed and issued by a surety insurer authorized to 5302 transact such business in this state, in the amount of \$50,000, 5303 conditioned for the faithful performance of his or her duties as 5304 a public adjuster under the license applied for. The bond shall 5305 be in favor of the office department and shall specifically 5306 authorize recovery by the office department of the damages 5307 sustained in case the licensee is quilty of fraud or unfair 5308 practices in connection with his or her business as public 5309 adjuster. The aggregate liability of the surety for all such 5310 damages shall in no event exceed the amount of the bond. Such 5311 bond shall not be terminated unless at least 30 days' written 5312 notice is given to the licensee and filed with the office 5313 department.

5314 Section 113. Section 626.866, Florida Statutes, is amended 5315 to read:

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5316 626.866 Independent adjuster's qualifications.--The <u>office</u> 5317 department shall issue a license to an applicant for an 5318 independent adjuster's license upon determining that the 5319 applicable license fee specified in s. 624.501 has been paid and 5320 that the applicant possesses the following qualifications:

5321

(1) Is a natural person at least 18 years of age.

5322

(2) Is a bona fide resident of this state.

(3) Is trustworthy and has such business reputation as
would reasonably assure that the applicant will conduct his or
her business as insurance adjuster fairly and in good faith and
without detriment to the public.

5327 Has had sufficient experience, training, or (4) 5328 instruction concerning the adjusting of damage or loss under 5329 insurance contracts, other than life and annuity contracts, is 5330 sufficiently informed as to the terms and the effects of the 5331 provisions of such types of contracts, and possesses adequate knowledge of the insurance laws of this state relating to such 5332 5333 contracts as to enable and qualify him or her to engage in the 5334 business of insurance adjuster fairly and without injury to the public or any member thereof with whom he or she may have 5335 5336 relations as an insurance adjuster and to adjust all claims in 5337 accordance with the policy or contract and the insurance laws of 5338 this state.

5339

(5) Has passed any required written examination.

5340 Section 114. Section 626.867, Florida Statutes, is amended 5341 to read:

5342626.867Company employee adjuster's qualifications.--The5343office department shall issue a license to an applicant for a

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5344 company employee adjuster's license upon determining that the 5345 applicable license fee specified in s. 624.501 has been paid and 5346 that the applicant possesses the following qualifications:

(1) Is a natural person at least 18 years of age.

5347 5348

(2) Is a bona fide resident of this state.

(3) Is trustworthy and has such business reputation as
would reasonably assure that the applicant will conduct his or
her business as insurance adjuster fairly and in good faith and
without detriment to the public.

5353 (4) Has had sufficient experience, training, or 5354 instruction concerning the adjusting of damage or loss of risks 5355 described in his or her application, is sufficiently informed as 5356 to the terms and the effects of the provisions of insurance 5357 contracts covering such risks, and possesses adequate knowledge 5358 of the insurance laws of this state relating to such insurance 5359 contracts as to enable and qualify him or her to engage in such 5360 business as insurance adjuster fairly and without injury to the public or any member thereof with whom he or she may have 5361 relations as an insurance adjuster and to adjust all claims in 5362 5363 accordance with the policy or contract and the insurance laws of this state. 5364

(5) Has passed any required written examination.

5366 Section 115. Subsection (5) of section 626.869, Florida 5367 Statutes, is amended to read:

5368

5365

626.869 License, adjusters.--

5369 (5) Any person holding a license for 24 consecutive months
5370 or longer and who engages in adjusting workers' compensation
5371 insurance must, beginning in their birth month and every 2 years

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5372 thereafter, have completed 24 hours of courses, 2 hours of which 5373 relate to ethics, in subjects designed to inform the licensee regarding the current workers' compensation laws of this state, 5374 5375 so as to enable him or her to engage in business as a workers' 5376 compensation insurance adjuster fairly and without injury to the 5377 public and to adjust all claims in accordance with the policy or 5378 contract and the workers' compensation laws of this state. In 5379 order to qualify as an eligible course under this subsection, 5380 the course must:

5381 (a) Have a course outline approved by the <u>office</u>
5382 department.

5383 (b) Be taught at a school training facility or other 5384 location approved by the <u>office</u> department.

(c) Be taught by instructors with at least 5 years of experience in the area of workers' compensation, general lines of insurance, or other persons approved by the <u>office</u> department. However, a member of The Florida Bar is exempt from the 5 years' experience requirement.

(d) Furnish the attendee a certificate of completion. The
course provider shall send a roster to the <u>office</u> department in
a format prescribed by the <u>commission</u> department.

5393 Section 116. Section 626.8695, Florida Statutes, is 5394 amended to read:

5395

626.8695 Primary adjuster.--

(1) Each person operating an adjusting firm and each location of a multiple location adjusting firm must designate a primary adjuster for each such firm or location and must file with the office department the name of such primary adjuster and

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5400 the address of the firm or location where he or she is the 5401 primary adjuster, on a form approved by the <u>commission</u> 5402 department. The designation of the primary adjuster may be 5403 changed at the option of the adjusting firm. Any such change is 5404 effective upon notification to the <u>office department</u>. Notice of 5405 change must be sent to the <u>office department</u> within 30 days 5406 after such change.

5407 (2)(a) For purposes of this section, a "primary adjuster" 5408 is the licensed adjuster who is responsible for the hiring and 5409 supervision of all individuals within an adjusting firm location 5410 who deal with the public and who acts in the capacity of a 5411 public adjuster as defined in s. 626.854, or an independent 5412 adjuster as defined in s. 626.855. An adjuster may be 5413 designated as a primary adjuster for only one adjusting firm 5414 location.

5415 (b) For purposes of this section, an "adjusting firm" is a 5416 location where an independent or public adjuster is engaged in 5417 the business of insurance.

5418 (3) The <u>office</u> department may suspend or revoke the 5419 license of the primary adjuster if the adjusting firm employs 5420 any person who has had a license denied or any person whose 5421 license is currently suspended or revoked. However, if a person 5422 has been denied a license for failure to pass a required 5423 examination, he or she may be employed to perform clerical or 5424 administrative functions for which licensure is not required.

5425 (4) The primary adjuster in an unincorporated adjusting 5426 firm, or the primary adjuster in an incorporated adjusting firm 5427 in which no officer, director, or stockholder is an adjuster, is

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5428 responsible and accountable for the acts of salaried employees 5429 under his or her direct supervision and control while acting on 5430 behalf of the adjusting firm. Nothing in this section renders 5431 any person criminally liable or subject to any disciplinary 5432 proceedings for any act unless the person personally committed 5433 or knew or should have known of the act and of the facts 5434 constituting a violation of this code.

5435 (5) The <u>office</u> department may suspend or revoke the 5436 license of any adjuster who is employed by a person whose 5437 license is currently suspended or revoked.

5438 (6) An adjusting firm location may not conduct the 5439 business of insurance unless a primary adjuster is designated. 5440 Failure of the person operating the adjusting firm to designate 5441 a primary adjuster for the firm, or for each location, as 5442 applicable, on a form prescribed by the commission department 5443 within 30 days after inception of the firm or change of primary 5444 adjuster designation, constitutes grounds for requiring the 5445 adjusting firm to obtain an adjusting firm license pursuant to 5446 s. 626.8696.

5447 (7) Any adjusting firm may request, on a form prescribed 5448 by the commission department, verification from the office 5449 department of any person's current licensure status. If a 5450 request is mailed to the office department within 5 working days 5451 after the date an adjuster is hired, and the office department 5452 subsequently notifies the adjusting firm that an employee's 5453 license is currently suspended, revoked, or has been denied, the 5454 license of the primary adjuster shall not be revoked or

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5455 suspended if the unlicensed person is immediately dismissed from 5456 employment as an adjuster with the firm.

5457 Section 117. Subsections (1) and (5) of section 626.8696, 5458 Florida Statutes, are amended to read:

626.8696 Application for adjusting firm license.--

5460 (1) The application for an adjusting firm license must 5461 include:

5462 (a) The name of each majority owner, partner, officer, and 5463 director of the adjusting firm.

5464 (b) The resident address of each person required to be 5465 listed in the application under paragraph (a).

5466 (c) The name of the adjusting firm and its principal 5467 business address.

5468(d) The location of each adjusting firm office and the5469name under which each office conducts or will conduct business.

5470 (e) Any additional information which the <u>commission</u> 5471 department may require.

(5) An adjusting firm required to be licensed pursuant to s. 626.8695 must remain so licensed for a period of 3 years from the date of licensure, unless the license is suspended or revoked. The <u>office department</u> may suspend or revoke the adjusting firm's authority to do business for activities occurring during the time the firm is licensed, regardless of whether the licensing period has terminated.

5479 Section 118. Section 626.8697, Florida Statutes, is 5480 amended to read:

5481626.8697Grounds for refusal, suspension, or revocation of5482adjusting firm license.--

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(1) The <u>office</u> department shall deny, suspend, revoke, or refuse to continue the license of any adjusting firm if it finds, as to any adjusting firm or as to any majority owner, partner, manager, director, officer, or other person who manages or controls the firm, that any of the following grounds exist:

5488(a) Lack by the firm of one or more of the qualifications5489for the license as specified in this code.

5490(b) Material misstatement, misrepresentation, or fraud in5491obtaining the license or in attempting to obtain the license.

5492 (2) The <u>office</u> department may, in its discretion, deny,
5493 suspend, revoke, or refuse to continue the license of any
5494 adjusting firm if it finds that any of the following applicable
5495 grounds exist with respect to the firm or any owner, partner,
5496 manager, director, officer, or other person who is otherwise
5497 involved in the operation of the firm:

(a) Any cause for which issuance of the license could have
been refused had it then existed and been known to the <u>office</u>
department.

5501(b) Violation of any provision of this code or of any5502other law applicable to the business of insurance.

5503(c) Violation of any order or rule of the office or5504commission department.

(d) An owner, partner, manager, director, officer, or other person who manages or controls the firm having been found guilty of or having pleaded guilty or nolo contendere to a felony or a crime punishable by imprisonment of 1 year or more under the laws of the United States or of any state or under the

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5510 laws of any other country, without regard to whether5511 adjudication was made or withheld by the court.

5512 (e) Failure to inform the office department in writing 5513 within 30 days after a pleading by an owner, partner, manager, 5514 director, officer, or other person managing or controlling the 5515 firm of guilty or nolo contendere to, or being convicted or 5516 found quilty of, any felony or a crime punishable by 5517 imprisonment of 1 year or more under the laws of the United 5518 States or of any state, or under the laws of any other country, 5519 without regard to whether adjudication was made or withheld by 5520 the court.

(f) Knowingly aiding, assisting, procuring, advising, or abetting any person in the violation of or to violate a provision of the insurance code or any order or rule of the office or commission department.

(g) Knowingly employing any individual in a managerial capacity or in a capacity dealing with the public who is under an order of revocation or suspension issued by the <u>office</u> department.

(h) Committing any of the following acts with such a
frequency as to have made the operation of the adjusting firm
hazardous to the insurance-buying public or other persons:

5532 1. Misappropriation, conversion, or unlawful or 5533 unreasonable withholding of moneys belonging to insurers or 5534 insureds or beneficiaries or claimants or to others and received 5535 in the conduct of business under the license.

5536 2. Misrepresentation or deception with regard to the
5537 business of insurance, dissemination of information, or
5538 advertising.

3. Demonstrated lack of fitness or trustworthiness to
engage in the business of insurance adjusting arising out of
activities related to insurance adjusting or the adjusting firm.

5542

(i) Failure to appoint a primary adjuster.

(3) In lieu of discretionary refusal, suspension, or
revocation of an adjusting firm's license, the <u>office</u> department
may impose an administrative penalty of up to \$1,000 for each
violation or ground provided under this section, not to exceed
an aggregate amount of \$10,000 for all violations or grounds.

(4) If any adjusting firm, having been licensed,
thereafter has such license revoked or suspended, the firm shall
terminate all adjusting activities while the license is revoked
or suspended.

5552 Section 119. Section 626.8698, Florida Statutes, is 5553 amended to read:

5554 626.8698 Disciplinary guidelines for public 5555 adjusters.--The <u>office</u> department may deny, suspend, or revoke 5556 the license of a public adjuster, and administer a fine not to 5557 exceed \$5,000 per act, for any of the following:

(1) Violating any provision of this chapter or a rule or order of the <u>office or commission</u> department;

(2) Receiving payment or anything of value as a result ofan unfair or deceptive practice;

5562(3) Receiving or accepting any fee, kickback, or other5563thing of value pursuant to any agreement or understanding, oral

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5564 or otherwise; entering into a split-fee arrangement with another 5565 person who is not a public adjuster; or being otherwise paid or 5566 accepting payment for services that have not been performed;

(4) Violating s. 316.066 or s. 817.234;

(5) Soliciting or otherwise taking advantage of a person
who is vulnerable, emotional, or otherwise upset as the result
of a trauma, accident, or other similar occurrence; or

5571(6) Violating any ethical rule of the commission5572department.

5573 Section 120. Section 626.870, Florida Statutes, is amended 5574 to read:

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5567

626.870 Application for license.--

(1) Application for a license under this part shall be
made as provided in s. 626.171 and related sections of this
code.

(2) The <u>commission</u> department shall so prepare the form of the application as to elicit and require from the applicant the information necessary to enable the <u>office</u> department to determine whether the applicant possesses the qualifications prerequisite to issuance of the license to the applicant.

(3) The <u>commission</u> department may, in its discretion, require that the application be supplemented by the certificate or affidavit of such person or persons as it deems necessary for its determination of the applicant's residence, business reputation, and reputation for trustworthiness. The <u>commission</u> department shall prescribe and <u>the office</u> may furnish the forms for such certificates and affidavits.

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5591 Section 121. Section 626.871, Florida Statutes, is amended 5592 to read:

5593 626.871 Reappointment after military service.--The <u>office</u> 5594 department may, without requiring a further written examination, 5595 issue an appointment as an adjuster to a formerly licensed and 5596 appointed adjuster of this state who held a current adjuster's 5597 appointment at the time of entering service in the Armed Forces 5598 of the United States, subject to the following conditions:

(1) The period of military service must not have been in excess of 3 years;

(2) The application for the appointment must be filed with
the <u>office</u> department and the applicable fee paid, within 12
months following the date of honorable discharge of the
applicant from the military service; and

(3) The new appointment will be of the same type and class as that currently effective at the time the applicant entered military service; but, if such type and class of appointment is not being currently issued under this code, the new appointment shall be of that type and class or classes most closely resembling those of the former appointment.

5611 Section 122. Subsections (1) and (5) of section 626.872, 5612 Florida Statutes, are amended to read:

5613

626.872 Temporary license.--

5614 (1) The <u>office</u> department may, in its discretion, issue a 5615 temporary license as an independent adjuster or as a company 5616 employee adjuster, subject to the following conditions:

5617 (a) The applicant must be an employee of an adjuster 5618 currently licensed by the <u>office</u> department, an employee of an

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5619 authorized insurer, or an employee of an established adjusting 5620 firm or corporation which is supervised by a currently licensed 5621 independent adjuster.

(b) The application must be accompanied by a certificate
of employment and a report as to the applicant's integrity and
moral character on a form prescribed by the <u>commission</u>
department and executed by the employer.

(c) The applicant must be a natural person of at least 18 years of age, must be a bona fide resident of this state, must be trustworthy, and must have such business reputation as would reasonably assure that the applicant will conduct his or her business as an adjuster fairly and in good faith and without detriment to the public.

(d) The applicant's employer is responsible for theadjustment acts of any licensee under this section.

(e) The applicable license fee specified must be paidbefore issuance of the temporary license.

(f) The temporary license shall be effective for a period of 1 year, but subject to earlier termination at the request of the employer, or if the licensee fails to take an examination as an independent adjuster or company employee adjuster within 6 months after issuance of the temporary license, or if suspended or revoked by the office department.

(5) The <u>office</u> department shall not issue a temporary
license as an independent adjuster or as a company employee
adjuster to any individual who has ever held such a license in
this state.

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5646 Section 123. Subsection (1) of section 626.873, Florida 5647 Statutes, is amended to read:

5648

626.873 Nonresident company employee adjusters.--

(1) The <u>office</u> department shall, upon application
therefor, issue a license to an applicant for a nonresident
adjuster's license upon determining that the applicant has paid
the applicable license fees required under s. 624.501 and:

(a) Is a currently licensed insurance adjuster in his orher home state, if such state requires a license.

5655 (b) Is an employee of an insurer, or a wholly owned 5656 subsidiary of an insurer, admitted to do business in this state.

5657 Has filed a certificate or letter of authorization (C) 5658 from the insurance department of his or her home state, if such 5659 state requires an adjuster to be licensed, stating that he or 5660 she holds a current license or authorization to adjust insurance 5661 Such certificate or authorization must be signed by the losses. 5662 insurance commissioner, or his or her deputy, of the adjuster's home state and must reflect whether or not the adjuster has ever 5663 5664 had his or her license or authorization in the adjuster's home state suspended or revoked and, if such is the case, the reason 5665 for such action. 5666

5667 Section 124. Section 626.8732, Florida Statutes, is 5668 amended to read:

5669 626.8732 Nonresident public adjuster's qualifications, 5670 bond.--

5671 (1) The <u>office</u> department shall, upon application
5672 therefor, issue a license to an applicant for a nonresident
5673 public adjuster's license upon determining that the applicant

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5674 has paid the applicable license fees required under s. 624.501 5675 and:

5676

(a) Is a natural person at least 18 years of age.

(b) Has passed to the satisfaction of the <u>office</u> department a written Florida public adjuster's examination of the scope prescribed in s. 626.241(6); however, the requirement for such an examination does not apply to any of the following:

1. An applicant who is licensed as a resident public adjuster in his or her state of residence, when that state requires the passing of a written examination in order to obtain the license and a reciprocal agreement with the appropriate official of that state has been entered into by the <u>office</u> department; or

2. An applicant who is licensed as a nonresident public adjuster in a state other than his or her state of residence when the state of licensure requires the passing of a written examination in order to obtain the license and a reciprocal agreement with the appropriate official of the state of licensure has been entered into by the <u>office department</u>.

5693 (C) Is self-employed as a public adjuster or associated 5694 with or employed by a public adjusting firm or other public 5695 adjuster. Applicants licensed as nonresident public adjusters 5696 under this section must be appointed as such in accordance with 5697 the provisions of ss. 626.112 and 626.451. Appointment fees in 5698 the amount specified in s. 624.501 must be paid to the office 5699 department in advance. The appointment of a nonresident public 5700 adjuster shall continue in force until suspended, revoked, or 5701 otherwise terminated, but subject to biennial renewal or

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5702 continuation by the licensee in accordance with procedures 5703 prescribed in s. 626.381 for licensees in general.

(d) Is trustworthy and has such business reputation as would reasonably assure that he or she will conduct his or her business as a nonresident public adjuster fairly and in good faith and without detriment to the public.

5708 Has had sufficient experience, training, or (e) 5709 instruction concerning the adjusting of damages or losses under insurance contracts, other than life and annuity contracts; is 5710 5711 sufficiently informed as to the terms and effects of the 5712 provisions of those types of insurance contracts; and possesses 5713 adequate knowledge of the laws of this state relating to such 5714 contracts as to enable and qualify him or her to engage in the 5715 business of insurance adjuster fairly and without injury to the 5716 public or any member thereof with whom he or she may have 5717 business as a public adjuster.

5718 (2) The applicant shall furnish the following with his or 5719 her application:

5720 (a) A complete set of his or her fingerprints. The 5721 applicant's fingerprints must be certified by an authorized law 5722 enforcement officer. The office department may not authorize an 5723 applicant to take the required examination or issue a 5724 nonresident public adjuster's license to the applicant until the 5725 office department has received a report from the Florida Department of Law Enforcement and the Federal Bureau of 5726 5727 Investigation relative to the existence or nonexistence of a 5728 criminal history report based on the applicant's fingerprints.

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5729 (b) If currently licensed as a resident public adjuster in 5730 the applicant's state of residence, a certificate or letter of 5731 authorization from the licensing authority of the applicant's 5732 state of residence, stating that the applicant holds a current 5733 or comparable license to act as a public adjuster. The 5734 certificate or letter of authorization must be signed by the 5735 insurance commissioner or his or her deputy or the appropriate 5736 licensing official and must disclose whether the adjuster has 5737 ever had any license or eligibility to hold any license 5738 declined, denied, suspended, revoked, or placed on probation or 5739 whether an administrative fine or penalty has been levied 5740 against the adjuster and, if so, the reason for the action.

5741 If the applicant's state of residence does not require (C) 5742 licensure as a public adjuster and the applicant has been 5743 licensed as a resident insurance adjuster, agent, broker, or 5744 other insurance representative in his or her state of residence 5745 or any other state within the past 3 years, a certificate or 5746 letter of authorization from the licensing authority stating 5747 that the applicant holds or has held a license to act as such an 5748 insurance adjuster, agent, or other insurance representative. 5749 The certificate or letter of authorization must be signed by the 5750 insurance commissioner or his or her deputy or the appropriate 5751 licensing official and must disclose whether or not the 5752 adjuster, agent, or other insurance representative has ever had 5753 any license or eligibility to hold any license declined, denied, 5754 suspended, revoked, or placed on probation or whether an 5755 administrative fine or penalty has been levied against the 5756 adjuster and, if so, the reason for the action.

5757 (3) At the time of application for license as a 5758 nonresident public adjuster, the applicant shall file with the 5759 office department a bond executed and issued by a surety insurer 5760 authorized to transact surety business in this state, in the 5761 amount of \$50,000, conditioned for the faithful performance of 5762 his or her duties as a nonresident public adjuster under the 5763 license applied for. The bond must be in favor of the office 5764 department and must specifically authorize recovery by the 5765 office department of the damages sustained if the licensee commits fraud or unfair practices in connection with his or her 5766 5767 business as nonresident public adjuster. The aggregate liability 5768 of the surety for all the damages may not exceed the amount of 5769 the bond. The bond may not be terminated unless at least 30 5770 days' written notice is given to the licensee and filed with the 5771 office department.

5772 The usual and customary records pertaining to (4) 5773 transactions under the license of a nonresident public adjuster 5774 must be retained for at least 3 years after completion of the 5775 adjustment and must be made available in this state to the 5776 office department upon request. The failure of a nonresident 5777 public adjuster to properly maintain records and make them 5778 available to the office department upon request constitutes 5779 grounds for the immediate suspension of the license issued under 5780 this section.

5781 (5) After licensure as a nonresident public adjuster, as a 5782 condition of doing business in this state, the licensee must 5783 annually on or before January 1, on a form prescribed by the 5784 <u>commission department</u>, submit an affidavit certifying that the

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5785 licensee is familiar with and understands the insurance code and 5786 rules adopted thereunder and the provisions of the contracts 5787 negotiated or to be negotiated. Compliance with this filing 5788 requirement is a condition precedent to the issuance, 5789 continuation, reinstatement, or renewal of a nonresident public 5790 adjuster's appointment.

5791 Section 125. Subsections (1), (3), and (4) of section 5792 626.8734, Florida Statutes, are amended to read:

5793 626.8734 Nonresident independent adjuster's 5794 qualifications.--

5795 (1) The <u>office</u> department shall, upon application 5796 therefor, issue a license to an applicant for a nonresident 5797 independent adjuster's license upon determining that the 5798 applicant has paid the applicable license fees required under s. 5799 624.501 and:

5800

(a) Is a natural person at least 18 years of age.

(b) Has passed to the satisfaction of the <u>office</u> department a written Florida independent adjuster's examination of the scope prescribed in s. 626.241(6); however, the requirement for the examination does not apply to any of the following:

1. An applicant who is licensed as a resident independent adjuster in his or her state of residence when that state requires the passing of a written examination in order to obtain the license and a reciprocal agreement with the appropriate official of that state has been entered into by the <u>office</u> 5811 department; or

2. An applicant who is licensed as a nonresident independent adjuster in a state other than his or her state of residence when the state of licensure requires the passing of a written examination in order to obtain the license and a reciprocal agreement with the appropriate official of the state of licensure has been entered into by the <u>office department</u>.

5818 Is self-employed or associated with or employed by an (C) 5819 independent adjusting firm or other independent adjuster. 5820 Applicants licensed as nonresident independent adjusters under 5821 this section must be appointed as such in accordance with the 5822 provisions of ss. 626.112 and 626.451. Appointment fees in the 5823 amount specified in s. 624.501 must be paid to the office 5824 department in advance. The appointment of a nonresident 5825 independent adjuster shall continue in force until suspended, 5826 revoked, or otherwise terminated, but subject to biennial 5827 renewal or continuation by the licensee in accordance with 5828 procedures prescribed in s. 626.381 for licensees in general.

(d) Is trustworthy and has such business reputation as
would reasonably assure that he or she will conduct his or her
business as a nonresident independent adjuster fairly and in
good faith and without detriment to the public.

(e) Has had sufficient experience, training, or instruction concerning the adjusting of damages or losses under insurance contracts, other than life and annuity contracts; is sufficiently informed as to the terms and effects of the provisions of those types of insurance contracts; and possesses adequate knowledge of the laws of this state relating to such contracts as to enable and qualify him or her to engage in the

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5840 business of insurance adjuster fairly and without injury to the 5841 public or any member thereof with whom he or she may have 5842 business as an independent adjuster.

5843 The usual and customary records pertaining to (3) 5844 transactions under the license of a nonresident independent 5845 adjuster must be retained for at least 3 years after completion 5846 of the adjustment and must be made available in this state to 5847 the office department upon request. The failure of a nonresident 5848 independent adjuster to properly maintain records and make them 5849 available to the office department upon request constitutes 5850 grounds for the immediate suspension of the license issued under 5851 this section.

(4) After licensure as a nonresident independent adjuster, 5852 5853 as a condition of doing business in this state, the licensee 5854 must annually on or before January 1, on a form prescribed by 5855 the commission department, submit an affidavit certifying that 5856 the licensee is familiar with and understands the insurance laws 5857 and administrative rules of this state and the provisions of the 5858 contracts negotiated or to be negotiated. Compliance with this 5859 filing requirement is a condition precedent to the issuance, continuation, reinstatement, or renewal of a nonresident 5860 5861 independent adjuster's appointment.

5862 Section 126. Section 626.8736, Florida Statutes, is 5863 amended to read:

5864 626.8736 Nonresident independent or public adjusters; 5865 service of process.--

5866(1) Each licensed nonresident independent or public5867adjuster shall appoint the Chief Financial Officer Insurance

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5868 Commissioner and Treasurer and his or her successors in office 5869 as his or her attorney to receive service of legal process issued against the nonresident independent or public adjuster in 5870 5871 this state, upon causes of action arising within this state out 5872 of transactions under his license and appointment. Service upon 5873 the Chief Financial Officer Insurance Commissioner and Treasurer as attorney shall constitute effective legal service upon the 5874 5875 nonresident independent or public adjuster.

5876 (2) The appointment of the <u>Chief Financial Officer</u>
5877 Insurance Commissioner and Treasurer for service of process
5878 shall be irrevocable for as long as there could be any cause of
5879 action against the nonresident independent or public adjuster
5880 arising out of his or her insurance transactions in this state.

5881 (3) Duplicate copies of legal process against the
5882 nonresident independent or public adjuster shall be served upon
5883 the <u>Chief Financial Officer</u> Insurance Commissioner and Treasurer
5884 by a person competent to serve a summons.

5885 (4) Upon receiving the service, the <u>Chief Financial</u> 5886 <u>Officer Insurance Commissioner and Treasurer</u> shall forthwith 5887 send one of the copies of the process, by registered mail with 5888 return receipt requested, to the defendant nonresident 5889 independent or public adjuster at his or her last address of 5890 record with the <u>office</u> department.

 (5) The <u>Chief Financial Officer</u> Insurance Commissioner and Treasurer shall keep a record of the day and hour of service
 upon him or her of all legal process received under this section.

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5895 Section 127. Section 626.8738, Florida Statutes, is 5896 amended to read:

5897 626.8738 Penalty for violation. -- In addition to any other 5898 remedy imposed pursuant to this code, any person who acts as a 5899 resident or nonresident public adjuster or holds himself or 5900 herself out to be a public adjuster to adjust claims in this 5901 state, without being licensed by the office department as a 5902 public adjuster and appointed as a public adjuster, commits a 5903 felony of the third degree, punishable as provided in s. 5904 775.082, s. 775.083, or s. 775.084. Each act in violation of 5905 this section constitutes a separate offense.

5906 Section 128. Section 626.874, Florida Statutes, is amended 5907 to read:

5908

626.874 Catastrophe or emergency adjusters.--

5909 In the event of a catastrophe or emergency, the office (1)5910 department may issue a license, for the purposes and under the 5911 conditions which it shall fix and for the period of emergency as 5912 it shall determine, to persons who are residents or nonresidents 5913 of this state and who are not licensed adjusters under this part 5914 but who have been designated and certified to it as qualified to 5915 act as adjusters by independent resident adjusters or by an 5916 authorized insurer or by a licensed general lines agent to 5917 adjust claims, losses, or damages under policies or contracts of 5918 insurance issued by such insurers. The fee for the license 5919 shall be as provided in s. 624.501(12)(c).

5920 (2) If any person not a licensed adjuster who has been 5921 permitted to adjust such losses, claims, or damages under the 5922 conditions and circumstances set forth in subsection (1),

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5923 engages in any of the misconduct described in or contemplated by 5924 ss. 626.611 and 626.621, the <u>office</u> department, without notice 5925 and hearing, shall be authorized to issue its order denying such 5926 person the privileges granted under this section; and thereafter 5927 it shall be unlawful for any such person to adjust any such 5928 losses, claims, or damages in this state.

5929 Section 129. Section 626.878, Florida Statutes, is amended 5930 to read:

5931 626.878 Rules; code of ethics.--An adjuster shall
5932 subscribe to the code of ethics specified in the rules of the
5933 <u>commission</u> department.

5934Section 130. Paragraphs (d) and (m) of subsection (1) of5935section 626.88, Florida Statutes, are amended to read:

5936

626.88 Definitions of "administrator" and "insurer".--

5937 (1) For the purposes of this part, an "administrator" is 5938 any person who directly or indirectly solicits or effects coverage of, collects charges or premiums from, or adjusts or 5939 settles claims on residents of this state in connection with 5940 5941 authorized commercial self-insurance funds or with insured or 5942 self-insured programs which provide life or health insurance 5943 coverage or coverage of any other expenses described in s. 5944 624.33(1) or any person who, through a health care risk contract as defined in s. 641.234 with an insurer or health maintenance 5945 5946 organization, provides billing and collection services to health 5947 insurers and health maintenance organizations on behalf of 5948 health care providers, other than any of the following persons:

5949(d) A health care services plan, health maintenance5950organization, professional service plan corporation, or person

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in the business of providing continuing care, possessing a valid certificate of authority issued by the <u>office</u> department, and the sales representatives thereof, if the activities of such entity are limited to the activities permitted under the certificate of authority.

5956(m) A person approved by the department of Insurance who5957administers only self-insured workers' compensation plans.

A person who provides billing and collection services to health insurers and health maintenance organizations on behalf of health care providers shall comply with the provisions of ss. 627.6131, 641.3155, and 641.51(4).

5963 Section 131. Section 626.8805, Florida Statutes, is 5964 amended to read:

5965626.8805Certificate of authority to act as5966administrator.--

5967 (1) It is unlawful for any person to act as or hold 5968 himself or herself out to be an administrator in this state 5969 without a valid certificate of authority issued by the office 5970 department pursuant to ss. 626.88-626.894. To qualify for and 5971 hold authority to act as an administrator in this state, an 5972 administrator must otherwise be in compliance with this code and 5973 with its organizational agreement. The failure of any person to 5974 hold such a certificate while acting as an administrator shall 5975 subject such person to a fine of not less than \$5,000 or more 5976 than \$10,000 for each violation.

5977 (2) The administrator shall file with the <u>office</u> 5978 department an application for a certificate of authority upon a

5979 form to be <u>adopted by the commission and</u> furnished by the <u>office</u> 5980 department, which application shall include or have attached the 5981 following information and documents:

(a) All basic organizational documents of the
administrator, such as the articles of incorporation, articles
of association, partnership agreement, trade name certificate,
trust agreement, shareholder agreement, and other applicable
documents, and all amendments to those documents.

5987 (b) The bylaws, rules, and regulations or similar
5988 documents regulating the conduct or the internal affairs of the
5989 administrator.

5990 The names, addresses, official positions, and (C) 5991 professional qualifications of the individuals who are 5992 responsible for the conduct of the affairs of the administrator, 5993 including all members of the board of directors, board of 5994 trustees, executive committee, or other governing board or 5995 committee, the principal officers in the case of a corporation, 5996 the partners or members in the case of a partnership or 5997 association, and any other person who exercises control or 5998 influence over the affairs of the administrator.

(d) Annual statements or reports for the 3 most recent years, or such other information as the <u>office</u> department may require in order to review the current financial condition of the applicant.

6003 (e) If the applicant is not currently acting as an
6004 administrator, a statement of the amounts and sources of the
6005 funds available for organization expenses and the proposed

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6006 arrangements for reimbursement and compensation of incorporators 6007 or other principals.

6008 (3) The applicant shall make available for inspection by 6009 the <u>office</u> department copies of all contracts with insurers or 6010 other persons utilizing the services of the administrator.

6011 (4) The <u>office</u> department shall not issue a certificate of 6012 authority if it determines that the administrator or any 6013 principal thereof is not competent, trustworthy, financially 6014 responsible, or of good personal and business reputation or has 6015 had an insurance license denied for cause by any state.

6016 (5) A certificate of authority issued under this section
6017 shall remain valid, unless suspended or revoked by the <u>office</u>
6018 department, so long as the certificateholder continues in
6019 business in this state.

6020 (6) A certificate of authority issued under this section 6021 shall indicate that the administrator is authorized to 6022 administer commercial self-insurance funds or life and health 6023 programs or both, except that a certificate of authority issued 6024 prior to October 1, 1988, does not authorize the administration 6025 of commercial self-insurance funds.

6026 Section 132. Section 626.8809, Florida Statutes, is 6027 amended to read:

6028 626.8809 Fidelity bond.--An administrator shall have and 6029 keep in full force and effect a fidelity bond equal to at least 6030 10 percent of the amount of the funds handled or managed 6031 annually by the administrator. However, the <u>office</u> department 6032 may not require a bond greater than \$500,000 unless the <u>office</u> 6033 department, after due notice to all interested parties and

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6034 opportunity for hearing and after consideration of the record,
6035 requires an amount in excess of \$500,000 but not more than 10
6036 percent of the amount of the funds handled or managed annually
6037 by the administrator.

6038 Section 133. Section 626.8814, Florida Statutes, is 6039 amended to read:

6040 626.8814 Disclosure of ownership or affiliation.--Each 6041 administrator shall identify to the <u>office</u> department any 6042 ownership interest or affiliation of any kind with any insurance 6043 company responsible for providing benefits directly or through 6044 reinsurance to any plan for which the administrator provides 6045 administrative services.

6046 Section 134. Subsection (2) of section 626.884, Florida 6047 Statutes, is amended to read:

6048626.884Maintenance of records by administrator; access;6049confidentiality.--

6050 The office department shall have access to books and (2) 6051 records maintained by the administrator for the purpose of 6052 examination, audit, and inspection. Information contained in 6053 such books and records is confidential and exempt from the provisions of s. 119.07(1) if the disclosure of such information 6054 6055 would reveal a trade secret as defined in s. 688.002. However, 6056 the office department may use such information in any proceeding 6057 instituted against the administrator.

6058 Section 135. Subsections (1) and (3) of section 626.89, 6059 Florida Statutes, are amended to read:

6060626.89Annual financial statement and filing fee; notice6061of change of ownership.--

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6062 Each authorized administrator shall file with the (1)6063 office department a full and true statement of its financial 6064 condition, transactions, and affairs. The statement shall be 6065 filed annually on or before March 1 or within such extension of 6066 time therefor as the office department for good cause may have granted and shall be for the preceding calendar year. The 6067 statement shall be in such form and contain such matters as the 6068 6069 commission department prescribes and shall be verified by at 6070 least two officers of such administrator.

6071 (3) In addition, the administrator shall immediately
6072 notify the <u>office</u> department of any material change in its
6073 ownership.

6074 Section 136. Section 626.891, Florida Statutes, is amended 6075 to read:

6076626.891Grounds for suspension or revocation of6077certificate of authority.--

6078 (1) The certificate of authority of an administrator shall 6079 be suspended or revoked if the <u>office</u> department determines that 6080 the administrator:

6081

(a) Is in an unsound financial condition;

(b) Has used or is using such methods or practices in the
conduct of its business so as to render its further transaction
of business in this state hazardous or injurious to insured
persons or the public; or

6086 (c) Has failed to pay any judgment rendered against it in 6087 this state within 60 days after the judgment has become final.

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6088 (2) The <u>office</u> department may, in its discretion, suspend 6089 or revoke the certificate of authority of an administrator if it 6090 finds that the administrator:

6091 (a) Has violated any lawful rule or order of the 6092 <u>commission or office</u> department or any provision of this 6093 chapter;

(b) Has refused to be examined or to produce its accounts,
records, and files for examination, or if any of its officers
has refused to give information with respect to its affairs or
has refused to perform any other legal obligation as to such
examination, when required by the <u>office</u> department;

(c) Has, without just cause, refused to pay proper claims or perform services arising under its contracts or has, without just cause, compelled insured persons to accept less than the amount due them or to employ attorneys or bring suit against the administrator to secure full payment or settlement of such claims;

(d) Is or was affiliated with and under the same general management or interlocking directorate or ownership as another administrator which transacts business in this state without having a certificate of authority;

(e) At any time fails to meet any qualification for which
issuance of the certificate could have been refused had such
failure then existed and been known to the <u>office department</u>;

(f) Has been convicted of, or has entered a plea of guilty
or nolo contendere to, a felony relating to the business of
insurance or insurance administration in this state or in any

other state without regard to whether adjudication was withheld;

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6116 or 6117 Is under suspension or revocation in another state. (q) 6118 The office department may, pursuant to s. 120.60, in (3) 6119 its discretion and without advance notice or hearing thereon, immediately suspend the certificate of any administrator if it 6120 6121 finds that one or more of the following circumstances exist: 6122 (a) The administrator is insolvent or impaired. 6123 (b) The fidelity bond required by s. 626.8809 is not 6124 maintained. 6125 (c) A proceeding for receivership, conservatorship, 6126 rehabilitation, or other delinquency proceeding regarding the 6127 administrator has been commenced in any state. 6128 The financial condition or business practices of the (d) 6129 administrator otherwise pose an imminent threat to the public 6130 health, safety, or welfare of the residents of this state. 6131 (4) The violation of this part by any insurer shall be a 6132 ground for suspension or revocation of the certificate of 6133 authority of that insurer in this state. 6134 Section 137. Section 626.892, Florida Statutes, is amended 6135 to read: 6136 626.892 Order of suspension or revocation of certificate 6137 of authority; notice .--6138 The suspension or revocation of a certificate of (1)6139 authority of an administrator shall be effected by order of the 6140 office department mailed to the administrator by registered or certified mail. 6141

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(2) In its discretion, the <u>office department</u> may cause
notice of any such revocation or suspension to be published in
one or more newspapers of general circulation published in this
state.

6146 Section 138. Subsections (1), (3), and (4) of section 6147 626.894, Florida Statutes, are amended to read:

6148 626.894 Administrative fine in lieu of suspension or 6149 revocation.--

(1) If the <u>office</u> department finds that one or more grounds exist for the suspension or revocation of a certificate of authority issued under this part, the <u>office</u> department may, in lieu of such suspension or revocation, impose a fine upon the administrator.

6155 (3) With respect to any knowing and willful violation of a 6156 lawful order or rule of the office or commission department or a provision of this part, the office department may impose a fine 6157 upon the administrator in an amount not to exceed \$5,000 for 6158 6159 each such violation. In no event may such fine exceed an 6160 aggregate amount of \$25,000 for all knowing and willful 6161 violations arising out of the same action. In addition to such 6162 fine, the administrator shall make restitution when due in 6163 accordance with the provisions of subsection (2).

(4) The failure of an administrator to make restitution when due as required under this section constitutes a willful violation of this part. However, if an administrator in good faith is uncertain as to whether any restitution is due or as to the amount of restitution due, it shall promptly notify the office department of the circumstances; and the failure to make

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6170 restitution pending a determination of whether restitution is
6171 due or the amount of restitution due will not constitute a
6172 violation of this part.

6173 Section 139. Section 626.895, Florida Statutes, is amended 6174 to read:

6175 626.895 Definition of "service company" or "service 6176 agent".--For the purpose of this part, a "service company" is 6177 any business entity which has met all the requirements of ss. 626.895-626.899, which does not control funds, and which has 6178 6179 obtained office department approval to contract with selfinsurers or multiple-employer welfare arrangements for the 6180 6181 purpose of providing all or any part of the services necessary 6182 to establish and maintain a multiple-employer welfare The term "service 6183 arrangement as defined in s. 624.437(1). 6184 agent" is synonymous with the term "service company" as used in 6185 this part.

6186 Section 140. Subsection (3) of section 626.896, Florida 6187 Statutes, is amended to read:

6188626.896Servicing requirements for self-insurers and6189multiple-employer welfare arrangements.--

6190 (3) It is the responsibility of the self-insurer or
6191 multiple-employer welfare arrangement to notify the <u>office</u>
6192 department within 90 days of changing its method of fulfilling
6193 its servicing requirements from those which were previously
6194 filed with the office department.

6195 Section 141. Subsection (2) of section 626.897, Florida 6196 Statutes, is amended to read:

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6197 626.897 Application for authorization to act as service 6198 company; bond.--

6199 (2) Any business desiring to act as a service company for 6200 individual self-insurers or multiple-employer welfare 6201 arrangements shall be approved by the office department. Any 6202 business acting as a service company prior to October 1, 1983, 6203 will be approved as a service company upon complying with the 6204 filing requirements of this section and s. 626.898. The failure 6205 of any person to obtain such approval while acting as a service 6206 company shall subject such person to a fine of not less than 6207 \$5,000 or more than \$10,000 for each violation.

6208 Section 142. Subsections (3) and (10) of section 626.898, 6209 Florida Statutes, are amended to read:

6210 626.898 Requirements for retaining authorization as 6211 service company; recertification.--

6212 Each service company shall maintain at one or more (3)(a) 6213 locations within this state copies of all contracts with each 6214 self-insurer or multiple-employer welfare arrangement that it 6215 services and records relating thereto which are sufficient in type and quantity to verify the accuracy and completeness of all 6216 6217 reports and documents submitted to the office department 6218 pursuant to this part. In the event that the service company has 6219 its records distributed in multiple locations, it shall inform 6220 the office department as to the location of each type of record, 6221 as well as the location of specific records for the self-6222 insurers or multiple-employer welfare arrangements it services. 6223 (b) These records shall be open to inspection by

6224 representatives of the <u>office</u> department during regular business

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hours. All records shall be retained according to the schedule
adopted by the <u>commission</u> department for similar documents. The
location of these records shall be made known to the <u>office</u>
department as necessary.

(10) Each service company shall identify to the <u>office</u>
department any ownership interest or affiliation of any kind
with any insurance company responsible directly or through
reinsurance for providing benefits to any plan for which it
provides services.

6234 Section 143. Section 626.899, Florida Statutes, is amended 6235 to read:

6236 626.899 Withdrawal of authorization as service 6237 company.--The failure to comply with any provision of ss. 6238 626.895-626.899 or with any rule or any order of the commission 6239 or office department within the time prescribed shall be 6240 considered good cause for withdrawal of the certificate of 6241 The office department shall by registered or approval. 6242 certified mail give to the service company prior written notice 6243 of such withdrawal. The service company shall have 30 days from 6244 the date of mailing to request a hearing. The failure to 6245 request a hearing within the time prescribed shall result in the 6246 withdrawal becoming effective 45 days from the date of mailing 6247 of the original notice. In no event shall the withdrawal of the certificate of approval be effective prior to the date upon 6248 6249 which a hearing, if requested, is scheduled. Copies of such 6250 notice of withdrawal of a certificate of approval shall be 6251 furnished by the office department to each self-funded program 6252 serviced.

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6253 Section 144. Subsection (4) of section 626.901, Florida 6254 Statutes, is amended to read:

6255 626.901 Representing or aiding unauthorized insurer 6256 prohibited.--

(4) This section does not apply to:

(a) Matters authorized to be done by the <u>office</u> department
under the Unauthorized Insurers Process Law, ss. 626.9046260 626.912.

(b) Surplus lines insurance when written pursuant to theSurplus Lines Law, ss. 626.913-626.937.

6263 (c) Transactions as to which a certificate of authority is 6264 not required of an insurer, as stated in s. 624.402.

6265 (d) Independently procured coverage written pursuant to s.6266 626.938.

6267 Section 145. Section 626.906, Florida Statutes, is amended 6268 to read:

6269 626.906 Acts constituting Chief Financial Officer 6270 Insurance Commissioner and Treasurer as process agent. -- Any of 6271 the following acts in this state, effected by mail or otherwise, 6272 by an unauthorized foreign insurer, alien insurer, or person 6273 representing or aiding such an insurer is equivalent to and 6274 shall constitute an appointment by such insurer or person 6275 representing or aiding such insurer of the Chief Financial 6276 Officer Insurance Commissioner and Treasurer, and his or her 6277 successor or successors in office, to be its true and lawful 6278 attorney, upon whom may be served all lawful process in any 6279 action, suit, or proceeding instituted by or on behalf of an 6280 insured or beneficiary, arising out of any such contract of

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6281 insurance; and any such act shall be signification of the 6282 insurer's or person's agreement that such service of process is 6283 of the same legal force and validity as personal service of 6284 process in this state upon such insurer or person representing 6285 or aiding such insurer:

6286 (1) The issuance or delivery of contracts of insurance to
6287 residents of this state or to corporations authorized to do
6288 business therein;

6289

(2) The solicitation of applications for such contracts;

(3) The collection of premiums, membership fees,

6291 assessments, or other considerations for such contracts; or

(4) Any other transaction of insurance.

6293 Section 146. Subsection (1) of section 626.907, Florida 6294 Statutes, is amended to read:

6295

6292

626.907 Service of process; judgment by default .--

6296 (1)Service of process upon an insurer or person 6297 representing or aiding such insurer pursuant to s. 626.906 shall 6298 be made by delivering to and leaving with the Chief Financial 6299 Officer Insurance Commissioner and Treasurer or some person in apparent charge of his or her office two copies thereof. The 6300 6301 Chief Financial Officer Insurance Commissioner and Treasurer 6302 shall forthwith mail by registered mail one of the copies of 6303 such process to the defendant at the defendant's last known 6304 principal place of business and shall keep a record of all 6305 process so served upon him or her. The service of process is 6306 sufficient, provided notice of such service and a copy of the 6307 process are sent within 10 days thereafter by registered mail by 6308 plaintiff or plaintiff's attorney to the defendant at the

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6309 defendant's last known principal place of business, and the defendant's receipt, or receipt issued by the post office with 6310 6311 which the letter is registered, showing the name of the sender 6312 of the letter and the name and address of the person to whom the 6313 letter is addressed, and the affidavit of the plaintiff or plaintiff's attorney showing a compliance herewith are filed 6314 6315 with the clerk of the court in which the action is pending on or 6316 before the date the defendant is required to appear, or within 6317 such further time as the court may allow.

6318 Section 147. Section 626.909, Florida Statutes, is amended 6319 to read:

6320 626.909 Jurisdiction of <u>office and</u> department; service of 6321 process on Secretary of State.--

6322 The Legislature hereby declares that it is a subject (1)6323 of concern that the purpose of the Unauthorized Insurers Process 6324 Law as expressed in s. 626.905 may be denied by the possibility 6325 that the right of service of process provided for in that law may be restricted only to those actions, suits, or proceedings 6326 6327 brought by insureds or beneficiaries. It therefore declares that it is the intent of s. 626.905 that it is the obligation and 6328 6329 duty of the state to protect its residents and also proceed 6330 under this law through the office or department in the courts of 6331 this state. It further declares that it is also the intent of the Legislature to subject unauthorized insurers and persons 6332 6333 representing or aiding such insurers to the jurisdiction of the 6334 office or department in proceedings, examinations, or hearings before it as provided for in this code. 6335

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6336 (2) In addition to the procedure for service of process on 6337 unauthorized insurers or persons representing or aiding such 6338 insurers contained in ss. 626.906 and 626.907, the office or 6339 department shall have the right to bring any action, suit, or 6340 proceeding in the name of the state or conduct any proceeding, 6341 examination, or hearing provided for in this code against any 6342 unauthorized insurer or person representing or aiding such 6343 insurer for violation of any lawful order of the office or 6344 department or any provision of this code, specifically including 6345 but not limited to the regulation of trade practices provided 6346 for in part IX of this chapter, if the insurer or person 6347 representing or aiding such insurer transacts insurance in this state as defined in ss. 624.10 and 626.906 and the insurer does 6348 not transact such business under a subsisting certificate of 6349 6350 authority as required by s. 624.401. In the event the 6351 transaction of business is done by mail, the venue of the act is 6352 at the point where the matter transmitted by mail is delivered 6353 and takes effect.

6354 In addition to the right of action, suit, or (3) proceeding authorized by subsection (2), the office or 6355 6356 department shall have the right to bring a civil action in the 6357 name of the state, as parens patriae on behalf of any insured, 6358 beneficiary of any insured, claimant or dependent, or any other 6359 person or class of persons injured as a result of the 6360 transaction of any insurance business as defined in s. 626.906 6361 by any unauthorized insurer, as defined in s. 624.09 who is also an ineligible insurer as set forth in ss. 626.917 and 626.918, 6362 6363 or any person who represents or aids any unauthorized insurer,

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6364 in violation of s. 626.901, to recover actual damages on behalf 6365 of individuals who were residents at the time the transaction 6366 occurred and the cost of such suit, including a reasonable 6367 attorney's fee. The court shall exclude from the amount of 6368 monetary relief awarded in such action any amount of monetary 6369 relief which duplicates amounts which have been awarded for the 6370 same injury.

6371 (4) Transaction of business in this state, as so defined, 6372 by any unauthorized insurer or person representing or aiding 6373 such insurer shall be deemed consent by the insurer or person 6374 representing or aiding such insurer to the jurisdiction of the 6375 office or department in proceedings, examinations, and hearings 6376 before it as provided for in this code and shall constitute an 6377 irrevocable appointment by the insurer or person representing or 6378 aiding such insurer of the Secretary of State and his or her 6379 successor or successors in office as its true and lawful 6380 attorney upon whom may be served all lawful process in any 6381 action, suit, or proceeding in any court by the office or department or by the state and upon whom may be served all 6382 notices and orders of the office or department arising out of 6383 any such transaction of business; and such transaction of 6384 6385 business shall constitute the agreement of the insurer or person 6386 representing or aiding such insurer that any such process 6387 against it or any such notice or order which is so served shall 6388 be of the same legal force and validity as if served personally 6389 within this state on the insurer or person representing or 6390 aiding such insurer. Service of process shall be in accordance 6391 with and in the same manner as now provided for service of

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6392 process upon nonresidents under the provision of s. 48.161, and 6393 service of process shall also be valid if made as provided in s. 6394 626.907(2).

(5) No plaintiff shall be entitled to a judgment by
default or a decree pro confesso under this section until the
expiration of 30 days after date of the filing of the affidavit
of compliance.

(6) Nothing in this section shall limit or abridge the
right to serve any process, notice, orders, or demand upon the
insurer or person representing or aiding such insurer in any
other manner now or hereafter permitted by law.

(7) Nothing in this section shall apply as to surplus
lines insurance when written pursuant to the Surplus Lines Law,
ss. 626.913-626.937, or as to transactions as to which a
certificate of authority is not required of the insurer, as
stated in s. 624.402.

6408 Section 148. Section 626.910, Florida Statutes, is amended 6409 to read:

6410 626.910 Penalty for violation by unauthorized insurers and 6411 persons representing or aiding such insurers. -- Any unauthorized 6412 insurer or person representing or aiding such insurer 6413 transacting insurance in this state and subject to service of 6414 process as referred to in s. 626.909 shall forfeit and pay to the state a civil penalty of not more than \$1,000 for each 6415 6416 nonwillful violation, or not more than \$10,000 for each willful 6417 violation, of any lawful order of the office or department or any provision of this code. 6418

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6419 Section 149. Section 626.912, Florida Statutes, is amended 6420 to read:

6421 626.912 Exemptions from ss. 626.904-626.911.--The
6422 provisions of ss. 626.904-626.911 do not apply to any action,
6423 suit, or proceeding against any unauthorized foreign insurer,
6424 alien insurer, or person representing or aiding such an insurer
6425 arising out of any contract of insurance:

6426 (1) Covering reinsurance, wet marine and transportation,
6427 commercial aircraft, or railway insurance risks;

6428 (2) Against legal liability arising out of the ownership,
6429 operation, or maintenance of any property having a permanent
6430 situs outside this state;

(3) Against loss of or damage to any property having apermanent situs outside this state; or

6433 (4) Issued under and in accordance with the Surplus Lines 6434 Law, when such insurer or person representing or aiding such 6435 insurer enters a general appearance or when such contract of 6436 insurance contains a provision designating the Chief Financial 6437 Officer Insurance Commissioner and Treasurer and his or her 6438 successor or successors in office or designating a Florida 6439 resident agent to be the true and lawful attorney of such 6440 unauthorized insurer or person representing or aiding such 6441 insurer upon whom may be served all lawful process in any 6442 action, suit, or proceeding instituted by or on behalf of an 6443 insured or person representing or aiding such insurer or 6444 beneficiary arising out of any such contract of insurance; and service of process effected on such Chief Financial Officer 6445 6446 Insurance Commissioner and Treasurer, his or her successor

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6447 successors in office, or such resident agent shall be deemed to
6448 confer complete jurisdiction over such unauthorized insurer or
6449 person representing or aiding such insurer in such action.

6450 Section 150. Subsection (2) of section 626.914, Florida 6451 Statutes, is amended to read:

6452 626.914 Definitions.--As used in this Surplus Lines Law, 6453 the term:

(2) "Eligible surplus lines insurer" means an unauthorized
insurer which has been made eligible by the <u>office</u> department to
issue insurance coverage under this Surplus Lines Law.

6457Section 151.Subsections (1) and (2) of section 626.916,6458Florida Statutes, are amended to read:

6459

626.916 Eligibility for export. --

6460 (1) No insurance coverage shall be eligible for export6461 unless it meets all of the following conditions:

The full amount of insurance required must not be 6462 (a) 6463 procurable, after a diligent effort has been made by the producing agent to do so, from among the insurers authorized to 6464 6465 transact and actually writing that kind and class of insurance in this state, and the amount of insurance exported shall be 6466 6467 only the excess over the amount so procurable from authorized 6468 insurers. Surplus lines agents must verify that a diligent 6469 effort has been made by requiring a properly documented 6470 statement of diligent effort from the retail or producing agent. 6471 However, to be in compliance with the diligent effort 6472 requirement, the surplus lines agent's reliance must be 6473 reasonable under the particular circumstances surrounding the 6474 export of that particular risk. Reasonableness shall be assessed

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6475 by taking into account factors which include, but are not 1 limited to, a regularly conducted program of verification of the 6476 information provided by the retail or producing agent. 6478 Declinations must be documented on a risk-by-risk basis. If it 6479 is not possible to obtain the full amount of insurance required 6480 by layering the risk, it is permissible to export the full 6481 amount.

(b) The premium rate at which the coverage is exported
shall not be lower than that rate applicable, if any, in actual
and current use by a majority of the authorized insurers for the
same coverage on a similar risk.

6486 The policy or contract form under which the insurance (C) 6487 is exported shall not be more favorable to the insured as to the 6488 coverage or rate than under similar contracts on file and in 6489 actual current use in this state by the majority of authorized 6490 insurers actually writing similar coverages on similar risks; 6491 except that a coverage may be exported under a unique form of 6492 policy designed for use with respect to a particular subject of 6493 insurance if a copy of such form is filed with the office 6494 department by the surplus lines agent desiring to use the same 6495 and is subject to the disapproval of the office department 6496 within 10 days of filing such form exclusive of Saturdays, 6497 Sundays, and legal holidays if it finds that the use of such 6498 special form is not reasonably necessary for the principal 6499 purposes of the coverage or that its use would be contrary to 6500 the purposes of this Surplus Lines Law with respect to the 6501 reasonable protection of authorized insurers from unwarranted 6502 competition by unauthorized insurers.

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(d) Except as to extended coverage in connection with fire insurance policies and except as to windstorm insurance, the policy or contract under which the insurance is exported shall not provide for deductible amounts, in determining the existence or extent of the insurer's liability, other than those available under similar policies or contracts in actual and current use by one or more authorized insurers.

6510 (2) The commission department may by rule rules and 6511 regulations declare eligible for export generally, and 6512 notwithstanding the provisions of paragraphs (a), (b), (c), and 6513 (d) of subsection (1), any class or classes of insurance 6514 coverage or risk for which it finds, after a hearing, that there 6515 is no reasonable or adequate market among authorized insurers. 6516 Any such rules and regulations shall continue in effect during 6517 the existence of the conditions upon which predicated, but subject to termination by the commission department. 6518

6519 Section 152. Subsection (1) of section 626.917, Florida 6520 Statutes, is amended to read:

6521626.917Eligibility for export; wet marine and6522transportation, aviation risks.--

(1) Insurance coverage of wet marine and transportation risks, as defined in this code in s. 624.607(2), or aviation risks, including airport and products liability incidental thereto and hangarkeeper's liability, may be exported under the following conditions:

(a) The insurance must be placed only by or through alicensed Florida surplus lines agent; and

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(b) The insurer must be one made eligible by the <u>office</u>
department specifically for such coverages, based upon
information furnished by the insurer and indicating that the
insurer is well able to meet its financial obligations.

6534Section 153.Section 626.918, Florida Statutes, is amended6535to read:

626.918 Eligible surplus lines insurers.--

(1) No surplus lines agent shall place any coverage with
any unauthorized insurer which is not then an eligible surplus
lines insurer, except as permitted under subsections (5) and
(6).

(2) No unauthorized insurer shall be or become an eligible
surplus lines insurer unless made eligible by the <u>office</u>
department in accordance with the following conditions:

(a) Eligibility of the insurer must be requested in
writing by the Florida Surplus Lines Service Office;

6546 The insurer must be currently an authorized insurer in (b) 6547 the state or country of its domicile as to the kind or kinds of 6548 insurance proposed to be so placed and must have been such an insurer for not less than the 3 years next preceding or must be 6549 6550 the wholly owned subsidiary of such authorized insurer or must 6551 be the wholly owned subsidiary of an already eligible surplus 6552 lines insurer as to the kind or kinds of insurance proposed for 6553 a period of not less than the 3 years next preceding. However, 6554 the office department may waive the 3-year requirement if the 6555 insurer provides a product or service not readily available to 6556 the consumers of this state or has operated successfully for a

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6557 period of at least 1 year next preceding and has capital and 6558 surplus of not less than \$25 million;

6559 (c) Before granting eligibility, the requesting surplus 6560 lines agent or the insurer shall furnish the office department 6561 with a duly authenticated copy of its current annual financial 6562 statement in the English language and with all monetary values therein expressed in United States dollars, at an exchange rate 6563 6564 (in the case of statements originally made in the currencies of 6565 other countries) then-current and shown in the statement, and 6566 with such additional information relative to the insurer as the 6567 office department may request;

6568 (d)1. The insurer must have and maintain surplus as to 6569 policyholders of not less than \$15 million; in addition, an 6570 alien insurer must also have and maintain in the United States a 6571 trust fund for the protection of all its policyholders in the United States under terms deemed by the office department to be 6572 6573 reasonably adequate, in an amount not less than \$5.4 million. 6574 Any such surplus as to policyholders or trust fund shall be 6575 represented by investments consisting of eligible investments 6576 for like funds of like domestic insurers under part II of 6577 chapter 625 provided, however, that in the case of an alien 6578 insurance company, any such surplus as to policyholders may be 6579 represented by investments permitted by the domestic regulator 6580 of such alien insurance company if such investments are substantially similar in terms of quality, liquidity, and 6581 6582 security to eligible investments for like funds of like domestic 6583 insurers under part II of chapter 625;

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2003 HB 1337 CS 6584 2. For those surplus lines insurers that were eligible on 6585 January 1, 1994, and that maintained their eligibility 6586 thereafter, the required surplus as to policyholders shall be: 6587 On December 31, 1994, and until December 30, 1995, \$2.5 a. 6588 million. 6589 On December 31, 1995, and until December 30, 1996, \$3.5 b. 6590 million. 6591 c. On December 31, 1996, and until December 30, 1997, \$4.5 6592 million. 6593 d. On December 31, 1997, and until December 30, 1998, \$5.5 6594 million. 6595 On December 31, 1998, and until December 30, 1999, \$6.5 e. 6596 million. 6597 f. On December 31, 1999, and until December 30, 2000, \$8 6598 million. 6599 q. On December 31, 2000, and until December 30, 2001, \$9.5 million. 6600 On December 31, 2001, and until December 30, 2002, \$11 6601 h. million. 6602 On December 31, 2002, and until December 30, 2003, \$13 6603 i. million. 6604 6605 On December 31, 2003, and thereafter, \$15 million. j. 6606 3. The capital and surplus requirements as set forth in 6607 subparagraph 2. do not apply in the case of an insurance exchange created by the laws of individual states, where the 6608 6609 exchange maintains capital and surplus pursuant to the requirements of that state, or maintains capital and surplus in 6610 6611 an amount not less than \$50 million in the aggregate. For an

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6630

6612 insurance exchange which maintains funds in the amount of at 6613 least \$12 million for the protection of all insurance exchange policyholders, each individual syndicate shall maintain minimum 6614 6615 capital and surplus in an amount not less than \$3 million. If 6616 the insurance exchange does not maintain funds in the amount of at least \$12 million for the protection of all insurance 6617 6618 exchange policyholders, each individual syndicate shall meet the 6619 minimum capital and surplus requirements set forth in 6620 subparagraph 2.;

6621 4. A surplus lines insurer which is a member of an 6622 insurance holding company that includes a member which is a Florida domestic insurer as set forth in its holding company 6623 6624 registration statement, as set forth in s. 628.801 and rules 6625 adopted thereunder, may elect to maintain surplus as to 6626 policyholders in an amount equal to the requirements of s. 6627 624.408, subject to the requirement that the surplus lines 6628 insurer shall at all times be in compliance with the 6629 requirements of chapter 625.

The election shall be submitted to the office department and 6631 6632 shall be effective upon the office's department's being 6633 satisfied that the requirements of subparagraph 4. have been 6634 met. The initial date of election shall be the date of office department approval. The election approval application shall be 6635 6636 on a form adopted by commission department rule. The office 6637 department may approve an election form submitted pursuant to 6638 subparagraph 4. only if it was on file with the former 6639 Department of Insurance before February 28, 1998;

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(e) The insurer must be of good reputation as to the
providing of service to its policyholders and the payment of
losses and claims;

6643(f) The insurer must be eligible, as for authority to6644transact insurance in this state, under s. 624.404(3); and

(g) This subsection does not apply as to unauthorized
insurers made eligible under s. 626.917 as to wet marine and
aviation risks.

6648 (3) The <u>office</u> department shall from time to time publish
6649 a list of all currently eligible surplus lines insurers and
6650 shall mail a copy thereof to each licensed surplus lines agent
6651 at his or her office of record with the office department.

This section shall not be deemed to cast upon the 6652 (4) 6653 office department any duty or responsibility to determine the 6654 actual financial condition or claims practices of any 6655 unauthorized insurer; and the status of eligibility, if granted 6656 by the office department, shall indicate only that the insurer 6657 appears to be sound financially and to have satisfactory claims 6658 practices and that the office department has no credible evidence to the contrary. 6659

When it appears that any particular insurance risk 6660 (5) 6661 which is eligible for export, but on which insurance coverage, 6662 in whole or in part, is not procurable from the eligible surplus lines insurers, after a search of eligible surplus lines 6663 6664 insurers, then the surplus lines agent may file a supplemental 6665 signed statement setting forth such facts and advising the 6666 office department that such part of the risk as shall be 6667 unprocurable, as aforesaid, is being placed with named

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6668 unauthorized insurers, in the amounts and percentages set forth 6669 in the statement. Such named unauthorized insurer shall, 6670 however, before accepting any risk in this state, deposit with 6671 the department cash or securities acceptable to the office and 6672 department of the market value of \$50,000 for each individual 6673 risk, contract, or certificate, which deposit shall be held by the department for the benefit of Florida policyholders only; 6674 6675 and the surplus lines agent shall procure from such unauthorized 6676 insurer and file with the office department a certified copy of 6677 its statement of condition as of the close of the last calendar year. If such statement reveals, including both capital and 6678 6679 surplus, net assets of at least that amount required for licensure of a domestic insurer, then the surplus lines agent 6680 6681 may proceed to consummate such contract of insurance. Whenever 6682 any insurance risk, or any part thereof, is placed with an 6683 unauthorized insurer, as provided herein, the policy, binder, or 6684 cover note shall contain a statement signed by the insured and the agent with the following notation: "The insured is aware 6685 that certain insurers participating in this risk have not been 6686 approved to transact business in Florida nor have they been 6687 declared eligible as surplus lines insurers by the Office of 6688 6689 Insurance Regulation Department of Insurance of Florida. The 6690 placing of such insurance by a duly licensed surplus lines agent in Florida shall not be construed as approval of such insurer by 6691 the Office of Insurance Regulation Department of Insurance of 6692 6693 Florida. Consequently, the insured is aware that the insured has severely limited the assistance available under the 6694 6695 insurance laws of Florida. The insured is further aware that he

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6696 or she may be charged a reasonable per policy fee, as provided 6697 in s. 626.916(4), Florida Statutes, for each policy certified 6698 for export." All other provisions of this code shall apply to 6699 such placement the same as if such risks were placed with an 6700 eligible surplus lines insurer.

6701 When any particular insurance risk subject to (6) 6702 subsection (5) is eligible for placement with an unauthorized 6703 insurer and not more than 12.5 percent of the risk is so 6704 subject, the office Department of Insurance may, at its 6705 discretion, permit the agent to obtain from the insured a signed 6706 statement as indicated in subsection (5). All other provisions 6707 of this code apply to such placement the same as if such risks 6708 were placed with an eligible surplus lines insurer.

6709 Section 154. Section 626.919, Florida Statutes, is amended 6710 to read:

6711 626.919 Withdrawal of eligibility; surplus lines 6712 insurer.--

6713 If at any time the office department has reason to (1)6714 believe that any unauthorized insurer then on the list of 6715 eligible surplus lines insurers is insolvent or in unsound financial condition, or does not make reasonable prompt payment 6716 6717 of just losses and claims in this state, or that it is no longer 6718 eligible under the conditions therefor provided in s. 626.918, 6719 it shall withdraw the eligibility of the insurer to insure surplus lines risks in this state. 6720

(2) If the <u>office</u> department finds that an insurer
currently eligible as a surplus lines insurer has willfully
violated the laws of this state or a rule of the commission

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6724 department, it may, in its discretion, withdraw the eligibility 6725 of the insurer to insure surplus lines risks in this state.

6726 (3) The <u>office</u> department shall promptly mail notice of
6727 all such withdrawals of eligibility to each surplus lines agent
6728 at his or her address of record with the department.

6729 Section 155. Subsection (8) of section 626.921, Florida 6730 Statutes, is amended to read:

6731

626.921 Florida Surplus Lines Service Office.--

6732 Information furnished to the department under s. (8)(a) 626.923 or contained in the records subject to examination by 6733 6734 the department under s. 626.930 is confidential and exempt from 6735 the provisions of s. 119.07(1) and s. 24(a), Art. I of the State 6736 Constitution if the disclosure of the information would reveal 6737 information specific to a particular policy or policyholder. 6738 The exemption does not apply to any proceeding instituted by the 6739 department or office against an agent or insurer.

6740 (b) Information furnished to the Florida Surplus Lines 6741 Service Office under the Surplus Lines Law is confidential and 6742 exempt from the provisions of s. 119.07(1) and s. 24(a), Art. I of the State Constitution if the disclosure of the information 6743 6744 would reveal information specific to a particular policy or 6745 policyholder. This exemption does not prevent the disclosure of 6746 any information by the Florida Surplus Lines Service Office to 6747 the department, but the exemption applies to records obtained by 6748 the department from the Florida Surplus Lines Service Office. 6749 The exemption does not apply to any proceeding instituted by the 6750 department or office against an agent or insurer. This paragraph 6751 is subject to the Open Government Sunset Review Act of 1995 in

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accordance with s. 119.15, and shall stand repealed on October
2, 2006, unless reviewed and saved from repeal through
reenactment by the Legislature.

6755 Section 156. Subsection (5) of section 626.931, Florida 6756 Statutes, is amended to read:

6757 626.931 Agent affidavit and insurer reporting 6758 requirements.--

(5) The <u>department may</u> Insurance Commissioner shall have
the authority to waive the filing requirements described in
subsections(3) and (4).

6762 Section 157. Subsections (2) and (5) of section 626.932, 6763 Florida Statutes, are amended to read:

6764

626.932 Surplus lines tax.--

6765 The surplus lines agent shall make payable to the (2)(a) 6766 department of Insurance the tax related to each calendar 6767 quarter's business as reported to the Florida Surplus Lines 6768 Service Office, and remit the tax to the Florida Surplus Lines 6769 Service Office at the same time as provided for the filing of 6770 the quarterly affidavit, under s. 626.931. The Florida Surplus 6771 Lines Service Office shall forward to the department the taxes 6772 and any interest collected pursuant to paragraph (b), within 10 6773 days of receipt.

(b) The agent shall pay interest on the amount of any
delinquent tax due, at the rate of 9 percent per year,
compounded annually, beginning the day the amount becomes
delinquent.

(5) The department shall deposit 55 percent of all taxescollected under this section to the credit of the Insurance

6780 Commissioner's Regulatory Trust Fund. Forty-five percent of all
6781 taxes collected under this section shall be deposited into the
6782 General Revenue Fund.

6783 Section 158. Section 626.936, Florida Statutes, is amended 6784 to read:

6785 626.936 Failure to file reports or pay tax or service fee; 6786 administrative penalty.--

6787 (1)Any licensed surplus lines agent who neglects to file 6788 a report or an affidavit in the form and within the time 6789 required or provided for in the Surplus Lines Law may be fined 6790 up to \$50 per day for each day the neglect continues, beginning 6791 the day after the report or affidavit was due until the date the 6792 report or affidavit is received. All sums collected under this 6793 section shall be deposited into the Insurance Commissioner's 6794 Regulatory Trust Fund.

Any licensed surplus lines agent who neglects to pay 6795 (2) 6796 the taxes or service fees as required under the Surplus Lines 6797 Law and within the time required may be fined up to \$500 per day 6798 for each day the failure to pay continues, beginning the day 6799 after the tax or service fees were due. The agent shall pay 6800 interest on the amount of any delinquent tax due, at the rate of 6801 9 percent per year, compounded annually, beginning the day the 6802 amount becomes delinquent. The department shall deposit all 6803 sums collected under this section into the Insurance 6804 Commissioner's Regulatory Trust Fund.

6805 Section 159. Section 626.9361, Florida Statutes, is 6806 amended to read:

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6807 626.9361 Failure to file report; administrative 6808 penalty.--Any eligible surplus lines insurer who fails to file a 6809 report in the form and within the time required or provided for 6810 in the Surplus Lines Law may be fined up to \$500 per day for each day such failure continues, beginning the day after the 6811 6812 report was due, until the date the report is received. Failure 6813 to file a report may also result in withdrawal of eligibility as 6814 a surplus lines insurer in this state. All sums collected by the 6815 department under this section shall be deposited into the 6816 Insurance Commissioner's Regulatory Trust Fund. 6817 Section 160. Subsections (2), (3), and (4) of section 6818 626.937, Florida Statutes, are amended to read: 6819 626.937 Actions against insurer; service of process.--6820 The unauthorized insurer accepting the risk or issuing (2) 6821 the policy shall be deemed thereby to have authorized service of 6822 process against it in the manner and to the effect as provided 6823 in this section, and to have appointed the Chief Financial 6824 Officer Insurance Commissioner and Treasurer as its agent for 6825 service of process issuing upon any cause of action arising in this state under any such policy, contract, or insurance. 6826 6827 Each unauthorized insurer requesting eligibility (3) 6828 pursuant to s. 626.918 shall file with the department its 6829 appointment of the Chief Financial Officer Insurance

6830 Commissioner and Treasurer and his or her successors in office, 6831 on a form as furnished by the department, as its attorney to 6832 receive service of all legal process issued against it in any 6833 civil action or proceeding in this state, and agreeing that 6834 process so served shall be valid and binding upon the insurer.

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The appointment shall be irrevocable, shall bind the insurer and any successor in interest as to the assets or liabilities of the insurer, and shall remain in effect as long as there is outstanding in this state any obligation or liability of the insurer resulting from its insurance transactions therein.

(4) At the time of such appointment of the <u>Chief Financial</u>
<u>Officer Insurance Commissioner and Treasurer</u> as its process
agent, the insurer shall file with the department designation of
the name and address of the person to whom process against it
served upon the <u>Chief Financial Officer Insurance Commissioner</u>
and Treasurer is to be forwarded. The insurer may change the
designation at any time by a new filing.

6847 Section 161. Subsections (3) and (7) of section 626.938, 6848 Florida Statutes, are amended to read:

6849626.938Report and tax of independently procured6850coverages.--

6851 For the general support of the government of this (3) state, there is levied upon the obligation, chose in action, or 6852 right represented by the premium charged for such insurance a 6853 tax at the rate of 5 percent of the gross amount of such premium 6854 6855 and a 0.3 percent service fee pursuant to s. 626.9325. The 6856 insured shall withhold the amount of the tax and service fee 6857 from the amount of premium charged by and otherwise payable to 6858 the insurer for such insurance. Within 30 days after the insurance is procured, continued, or renewed, and simultaneously 6859 6860 with the filing of the report provided for in subsection (1) 6861 with the Florida Surplus Lines Service Office, the insured shall 6862 make payable to the department of Insurance the amount of the

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tax and make payable to the Florida Surplus Lines Service Office the amount of the service fee. The insured shall remit the tax and the service fee to the Florida Surplus Lines Service Office. The Florida Surplus Lines Service Office shall forward to the department the taxes, and any interest collected pursuant to subsection (5), within 10 days after receipt.

(7) The department shall deposit 55 percent of all taxes
and interest collected under this section to the credit of the
Insurance Commissioner's Regulatory Trust Fund. Forty-five
percent of all taxes and interest collected under this section
shall be deposited into the General Revenue Fund.

6874 Section 162. Section 626.9511, Florida Statutes, is 6875 amended to read:

6876

626.9511 Definitions.--When used in this part:

(1) "Person" means any individual, corporation,
association, partnership, reciprocal exchange, interinsurer,
Lloyds insurer, fraternal benefit society, or business trust or
any entity involved in the business of insurance.

6881 (2) "Department" means the Department of Insurance of this 6882 state.

6883 (2)(3) "Insurance policy" or "insurance contract" means a 6884 written contract of, or a written agreement for or effecting, 6885 insurance, or the certificate thereof, by whatever name called, 6886 and includes all clauses, riders, endorsements, and papers which 6887 are a part thereof.

6888 Section 163. Paragraphs (h), (o), (w), and (aa) of 6889 subsection (1) of section 626.9541, Florida Statutes, are 6890 amended to read:

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6896

6891 626.9541 Unfair methods of competition and unfair or 6892 deceptive acts or practices defined.--

(1) UNFAIR METHODS OF COMPETITION AND UNFAIR OR DECEPTIVE
 ACTS.--The following are defined as unfair methods of
 competition and unfair or deceptive acts or practices:

(h) Unlawful rebates.--

68971. Except as otherwise expressly provided by law, or in an6898applicable filing with the office department, knowingly:

a. Permitting, or offering to make, or making, any
contract or agreement as to such contract other than as plainly
expressed in the insurance contract issued thereon;

b. Paying, allowing, or giving, or offering to pay, allow,
or give, directly or indirectly, as inducement to such insurance
contract, any unlawful rebate of premiums payable on the
contract, any special favor or advantage in the dividends or
other benefits thereon, or any valuable consideration or
inducement whatever not specified in the contract;

6908 c. Giving, selling, or purchasing, or offering to give, 6909 sell, or purchase, as inducement to such insurance contract or 6910 in connection therewith, any stocks, bonds, or other securities 6911 of any insurance company or other corporation, association, or 6912 partnership, or any dividends or profits accrued thereon, or 6913 anything of value whatsoever not specified in the insurance 6914 contract.

6915 2. Nothing in paragraph (g) or subparagraph 1. of this
6916 paragraph shall be construed as including within the definition
6917 of discrimination or unlawful rebates:

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a. In the case of any contract of life insurance or life
annuity, paying bonuses to all policyholders or otherwise
abating their premiums in whole or in part out of surplus
accumulated from nonparticipating insurance; provided that any
such bonuses or abatement of premiums is fair and equitable to
all policyholders and for the best interests of the company and
its policyholders.

b. In the case of life insurance policies issued on the
industrial debit plan, making allowance to policyholders who
have continuously for a specified period made premium payments
directly to an office of the insurer in an amount which fairly
represents the saving in collection expenses.

6930 c. Readjustment of the rate of premium for a group 6931 insurance policy based on the loss or expense thereunder, at the 6932 end of the first or any subsequent policy year of insurance 6933 thereunder, which may be made retroactive only for such policy 6934 year.

d. Issuance of life insurance policies or annuity
contracts at rates less than the usual rates of premiums for
such policies or contracts, as group insurance or employee
insurance as defined in this code.

e. Issuing life or disability insurance policies on a
salary savings, bank draft, preauthorized check, payroll
deduction, or other similar plan at a reduced rate reasonably
related to the savings made by the use of such plan.

3.a. No title insurer, or any member, employee, attorney,
agent, agency, or solicitor thereof, shall pay, allow, or give,
or offer to pay, allow, or give, directly or indirectly, as

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6946 inducement to title insurance, or after such insurance has been 6947 effected, any rebate or abatement of the agent's, agency's, or title insurer's share of the premium or any charge for related 6948 6949 title services below the cost for providing such services, or 6950 provide any special favor or advantage, or any monetary 6951 consideration or inducement whatever. Nothing herein contained 6952 shall preclude an abatement in an attorney's fee charged for 6953 legal services.

b. Nothing in this subparagraph shall be construed as
prohibiting the payment of fees to attorneys at law duly
licensed to practice law in the courts of this state, for
professional services, or as prohibiting the payment of earned
portions of the premium to duly appointed agents or agencies who
actually perform services for the title insurer.

6960 No insured named in a policy, or any other person с. 6961 directly or indirectly connected with the transaction involving 6962 the issuance of such policy, including, but not limited to, any 6963 mortgage broker, real estate broker, builder, or attorney, any 6964 employee, agent, agency, or representative thereof, or any other 6965 person whatsoever, shall knowingly receive or accept, directly 6966 or indirectly, any rebate or abatement of said charge, or any 6967 monetary consideration or inducement, other than as set forth in 6968 sub-subparagraph b.

6969 (o) Illegal dealings in premiums; excess or reduced 6970 charges for insurance.--

6971 1. Knowingly collecting any sum as a premium or charge for
6972 insurance, which is not then provided, or is not in due course
6973 to be provided, subject to acceptance of the risk by the

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6974 insurer, by an insurance policy issued by an insurer as6975 permitted by this code.

6976 2. Knowingly collecting as a premium or charge for 6977 insurance any sum in excess of or less than the premium or 6978 charge applicable to such insurance, in accordance with the 6979 applicable classifications and rates as filed with and approved 6980 by the office department, and as specified in the policy; or, in 6981 cases when classifications, premiums, or rates are not required 6982 by this code to be so filed and approved, premiums and charges 6983 in excess of or less than those specified in the policy and as 6984 fixed by the insurer. This provision shall not be deemed to 6985 prohibit the charging and collection, by surplus lines agents 6986 licensed under part VIII of this chapter, of the amount of 6987 applicable state and federal taxes, or fees as authorized by s. 6988 626.916(4), in addition to the premium required by the insurer or the charging and collection, by licensed agents, of the exact 6989 6990 amount of any discount or other such fee charged by a credit 6991 card facility in connection with the use of a credit card, as 6992 authorized by subparagraph (q)3., in addition to the premium 6993 required by the insurer. This subparagraph shall not be 6994 construed to prohibit collection of a premium for a universal 6995 life or a variable or indeterminate value insurance policy made in accordance with the terms of the contract. 6996

6997 3.a. Imposing or requesting an additional premium for a
6998 policy of motor vehicle liability, personal injury protection,
6999 medical payment, or collision insurance or any combination
7000 thereof or refusing to renew the policy solely because the
7001 insured was involved in a motor vehicle accident unless the

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insurer's file contains information from which the insurer in good faith determines that the insured was substantially at fault in the accident.

7005 b. An insurer which imposes and collects such a surcharge or which refuses to renew such policy shall, in conjunction with 7006 7007 the notice of premium due or notice of nonrenewal, notify the 7008 named insured that he or she is entitled to reimbursement of 7009 such amount or renewal of the policy under the conditions listed 7010 below and will subsequently reimburse him or her or renew the 7011 policy, if the named insured demonstrates that the operator 7012 involved in the accident was:

7013

(I) Lawfully parked;

7014 (II) Reimbursed by, or on behalf of, a person responsible7015 for the accident or has a judgment against such person;

(III) Struck in the rear by another vehicle headed in the
same direction and was not convicted of a moving traffic
violation in connection with the accident;

(IV) Hit by a "hit-and-run" driver, if the accident was reported to the proper authorities within 24 hours after discovering the accident;

(V) Not convicted of a moving traffic violation in connection with the accident, but the operator of the other automobile involved in such accident was convicted of a moving traffic violation;

7026 (VI) Finally adjudicated not to be liable by a court of 7027 competent jurisdiction;

7028 (VII) In receipt of a traffic citation which was dismissed 7029 or nolle prossed; or

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(VIII) Not at fault as evidenced by a written statement from the insured establishing facts demonstrating lack of fault which are not rebutted by information in the insurer's file from which the insurer in good faith determines that the insured was substantially at fault.

7035 In addition to the other provisions of this c. 7036 subparagraph, an insurer may not fail to renew a policy if the 7037 insured has had only one accident in which he or she was at 7038 fault within the current 3-year period. However, an insurer may 7039 nonrenew a policy for reasons other than accidents in accordance 7040 with s. 627.728. This subparagraph does not prohibit nonrenewal 7041 of a policy under which the insured has had three or more 7042 accidents, regardless of fault, during the most recent 3-year 7043 period.

4. Imposing or requesting an additional premium for, or
refusing to renew, a policy for motor vehicle insurance solely
because the insured committed a noncriminal traffic infraction
as described in s. 318.14 unless the infraction is:

a. A second infraction committed within an 18-month
period, or a third or subsequent infraction committed within a
36-month period.

b. A violation of s. 316.183, when such violation is a
result of exceeding the lawful speed limit by more than 15 miles
per hour.

5. Upon the request of the insured, the insurer and
licensed agent shall supply to the insured the complete proof of
fault or other criteria which justifies the additional charge or
cancellation.

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6. No insurer shall impose or request an additional premium for motor vehicle insurance, cancel or refuse to issue a policy, or refuse to renew a policy because the insured or the applicant is a handicapped or physically disabled person, so long as such handicap or physical disability does not substantially impair such person's mechanically assisted driving ability.

7065 7. No insurer may cancel or otherwise terminate any 7066 insurance contract or coverage, or require execution of a 7067 consent to rate endorsement, during the stated policy term for 7068 the purpose of offering to issue, or issuing, a similar or 7069 identical contract or coverage to the same insured with the same 7070 exposure at a higher premium rate or continuing an existing 7071 contract or coverage with the same exposure at an increased 7072 premium.

8. No insurer may issue a nonrenewal notice on any insurance contract or coverage, or require execution of a consent to rate endorsement, for the purpose of offering to issue, or issuing, a similar or identical contract or coverage to the same insured at a higher premium rate or continuing an existing contract or coverage at an increased premium without meeting any applicable notice requirements.

7080 9. No insurer shall, with respect to premiums charged for
7081 motor vehicle insurance, unfairly discriminate solely on the
7082 basis of age, sex, marital status, or scholastic achievement.

7083 10. Imposing or requesting an additional premium for motor 7084 vehicle comprehensive or uninsured motorist coverage solely

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7085because the insured was involved in a motor vehicle accident or7086was convicted of a moving traffic violation.

7087 11. No insurer shall cancel or issue a nonrenewal notice 7088 on any insurance policy or contract without complying with any 7089 applicable cancellation or nonrenewal provision required under 7090 the Florida Insurance Code.

7091 12. No insurer shall impose or request an additional 7092 premium, cancel a policy, or issue a nonrenewal notice on any 7093 insurance policy or contract because of any traffic infraction 7094 when adjudication has been withheld and no points have been 7095 assessed pursuant to s. 318.14(9) and (10). However, this 7096 subparagraph does not apply to traffic infractions involving 7097 accidents in which the insurer has incurred a loss due to the 7098 fault of the insured.

(w) Soliciting or accepting new or renewal insurance risks
by insolvent or impaired insurer prohibited; penalty.--

7101 Whether or not delinquency proceedings as to the 1. 7102 insurer have been or are to be initiated, but while such 7103 insolvency or impairment exists, no director or officer of an 7104 insurer, except with the written permission of the office 7105 Department of Insurance, shall authorize or permit the insurer 7106 to solicit or accept new or renewal insurance risks in this 7107 state after such director or officer knew, or reasonably should 7108 have known, that the insurer was insolvent or impaired. 7109 "Impaired" includes impairment of capital or surplus, as defined 7110 in s. 631.011(12) and (13).

7111 2. Any such director or officer, upon conviction of a7112 violation of this paragraph, is guilty of a felony of the third

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7113 degree, punishable as provided in s. 775.082, s. 775.083, or s. 7114 775.084.

7115

(aa) Churning.--

7116 1. Churning is the practice whereby policy values in an 7117 existing life insurance policy or annuity contract, including, 7118 but not limited to, cash, loan values, or dividend values, and 7119 in any riders to that policy or contract, are utilized to 7120 purchase another insurance policy or annuity contract with that 7121 same insurer for the purpose of earning additional premiums, 7122 fees, commissions, or other compensation:

a. Without an objectively reasonable basis for believing
that the replacement or extraction will result in an actual and
demonstrable benefit to the policyholder;

7126b. In a fashion that is fraudulent, deceptive, or7127otherwise misleading or that involves a deceptive omission;

7128 c. Effective October 1, 1995, When the applicant is not 7129 informed that the policy values including cash values, 7130 dividends, and other assets of the existing policy or contract 7131 will be reduced, forfeited, or utilized in the purchase of the 7132 replacing or additional policy or contract, if this is the case; 7133 or

d. Effective October 1, 1995, Without informing the applicant that the replacing or additional policy or contract will not be a paid-up policy or that additional premiums will be due, if this is the case.

7138

7139 Churning by an insurer or an agent is an unfair method of 7140 competition and an unfair or deceptive act or practice.

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7141 2. Effective October 1, 1995, Each insurer shall comply 7142 with sub-subparagraphs 1.c. and 1.d. by disclosing to the 7143 applicant at the time of the offer on a form designed and 7144 adopted by rule by the commission department if, how, and the extent to which the policy or contract values (including cash 7145 7146 value, dividends, and other assets) of a previously issued 7147 policy or contract will be used to purchase a replacing or 7148 additional policy or contract with the same insurer. The form 7149 shall include disclosure of the premium, the death benefit of 7150 the proposed replacing or additional policy, and the date when 7151 the policy values of the existing policy or contract will be 7152 insufficient to pay the premiums of the replacing or additional 7153 policy or contract.

7154 3. Effective October 1, 1995, Each insurer shall adopt 7155 written procedures to reasonably avoid churning of policies or 7156 contracts that it has issued, and failure to adopt written 7157 procedures sufficient to reasonably avoid churning shall be an 7158 unfair method of competition and an unfair or deceptive act or 7159 practice.

7160 Section 164. Section 626.9545, Florida Statutes, is 7161 amended to read:

7162 626.9545 Improper charge identification incentive 7163 program.--No section or provision of the Florida Insurance Code 7164 shall be construed as prohibiting an insurer from establishing a 7165 financial incentive program for remunerating a policyholder or 7166 an insured person with a selected percentage or stated portion 7167 of any health care charge identified by the policyholder or the 7168 insured person as an error or overcharge if the health care

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charge is recovered by the insurer. The financial incentive program shall be written and shall be available for inspection by the office department.

7172 Section 165. Subsection (5) of section 626.9551, Florida 7173 Statutes, is amended to read:

7174 626.9551 Favored agent or insurer; coercion of debtors.--7175 The department or office may investigate the affairs (5) 7176 of any person to whom this section applies to determine whether 7177 such person has violated this section. If a violation of this 7178 section is found to have been committed knowingly, the person in 7179 violation shall be subject to the same procedures and penalties 7180 as provided in ss. 626.9571, 626.9581, 626.9591, and 626.9601.

7181 Section 166. Section 626.9561, Florida Statutes, is 7182 amended to read:

7183 626.9561 Power of department and office.--The department and office shall each have power within its respective 7184 7185 regulatory jurisdiction to examine and investigate the affairs 7186 of every person involved in the business of insurance in this 7187 state in order to determine whether such person has been or is 7188 engaged in any unfair method of competition or in any unfair or 7189 deceptive act or practice prohibited by s. 626.9521, and shall 7190 each have the powers and duties specified in ss. 626.9571-

7191 626.9601 in connection therewith.

7192 Section 167. Section 626.9571, Florida Statutes, is 7193 amended to read:

7194 626.9571 Defined practices; hearings, witnesses, 7195 appearances, production of books and service of process .--

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7196 (1) Whenever the department or office has reason to 7197 believe that any person has engaged, or is engaging, in this state in any unfair method of competition or any unfair or 7198 7199 deceptive act or practice as defined in s. 626.9541 or s. 7200 626.9551 or is engaging in the business of insurance without 7201 being properly licensed as required by this code and that a 7202 proceeding by it in respect thereto would be to the interest of 7203 the public, it shall conduct or cause to have conducted a 7204 hearing in accordance with chapter 120.

(2) The department <u>or office</u>, a duly empowered hearing officer, or an administrative law judge shall, during the conduct of such hearing, have those powers enumerated in s. 120.569; however, the penalties for failure to comply with a subpoena or with an order directing discovery shall be limited to a fine not to exceed \$1,000 per violation.

7211 (3) Statements of charges, notices, and orders under this 7212 act may be served by anyone duly authorized by the department or 7213 office, either in the manner provided by law for service of 7214 process in civil actions or by certifying and mailing a copy 7215 thereof to the person affected by such statement, notice, order, 7216 or other process at his or her or its residence or principal 7217 office or place of business. The verified return by the person 7218 so serving such statement, notice, order, or other process, 7219 setting forth the manner of the service, shall be proof of the 7220 same, and the return postcard receipt for such statement, 7221 notice, order, or other process, certified and mailed as 7222 aforesaid, shall be proof of service of the same.

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7223 Section 168. Section 626.9581, Florida Statutes, is 7224 amended to read:

7225 626.9581 Cease and desist and penalty orders.--After the 7226 hearing provided in s. 626.9571, the department or office shall enter a final order in accordance with s. 120.569. If it is 7227 7228 determined that the person charged has engaged in an unfair or 7229 deceptive act or practice or the unlawful transaction of 7230 insurance, the department or office shall also issue an order 7231 requiring the violator to cease and desist from engaging in such 7232 method of competition, act, or practice or the unlawful 7233 transaction of insurance. Further, if the act or practice is a 7234 violation of s. 626.9541 or s. 626.9551, the department or office may, at its discretion, order any one or more of the 7235 7236 following:

(1) Suspension or revocation of the person's certificate
of authority, license, or eligibility for any certificate of
authority or license, if he or she knew, or reasonably should
have known, he or she was in violation of this act.

(2) Such other relief as may be provided in the insurancecode.

7243 Section 169. Section 626.9591, Florida Statutes, is 7244 amended to read:

626.9591 Appeals from the department <u>or office</u>.--Any person subject to an order of the department <u>or office</u> under s. 626.9581 or s. 626.9601 may obtain a review of such order by filing an appeal therefrom in accordance with the provisions and procedures for appeal from the orders of the department <u>or</u> office in general under s. 120.68.

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7251 Section 170. Section 626.9601, Florida Statutes, is 7252 amended to read:

7253 626.9601 Penalty for violation of cease and desist 7254 orders.--Any person who violates a cease and desist order of the 7255 department <u>or office</u> under s. 626.9581 while such order is in 7256 effect, after notice and hearing as provided in s. 626.9571, 7257 shall be subject, at the discretion of the department <u>or office</u>, 7258 to any one or more of the following:

(1) A monetary penalty of not more than \$50,000 as to allmatters determined in such hearing.

(2) Suspension or revocation of such person's certificate
of authority, license, or eligibility to hold such certificate
of authority or license.

(3) Such other relief as may be provided in the insurancecode.

7266 Section 171. Section 626.9611, Florida Statutes, is 7267 amended to read:

626.9611 Rules.--The department <u>or commission</u> may, in accordance with chapter 120, <u>adopt</u> promulgate reasonable rules as are necessary or proper to identify specific methods of competition or acts or practices which are prohibited by s. 626.9541 or s. 626.9551, but the rules shall not enlarge upon or extend the provisions of ss. 626.9541 and 626.9551.

7274 Section 172. Section 626.9621, Florida Statutes, is 7275 amended to read:

7276 626.9621 Provisions of part additional to existing 7277 law.--The powers vested in the department, commission, and

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7278 <u>office</u> by this part shall be additional to any other powers to 7279 enforce any penalties, fines, or forfeitures authorized by law.

7280 Section 173. Section 626.9631, Florida Statutes, is 7281 amended to read:

626.9631 Civil liability.--The provisions of this part are cumulative to rights under the general civil and common law, and no action of the department, commission, or office shall abrogate such rights to damages or other relief in any court.

7286Section 174.Subsection (1) of section 626.9641, Florida7287Statutes, is amended to read:

7288

626.9641 Policyholders, bill of rights.--

(1) The principles expressed in the following statements shall serve as standards to be followed by the department, commission, and office in exercising their its powers and duties, in exercising administrative discretion, in dispensing administrative interpretations of the law, and in <u>adopting</u> promulgating rules:

(a) Policyholders shall have the right to competitive
pricing practices and marketing methods that enable them to
determine the best value among comparable policies.

(b) Policyholders shall have the right to obtaincomprehensive coverage.

(c) Policyholders shall have the right to insurance advertising and other selling approaches that provide accurate and balanced information on the benefits and limitations of a policy.

(d) Policyholders shall have a right to an insurancecompany that is financially stable.

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(e) Policyholders shall have the right to be serviced by acompetent, honest insurance agent or broker.

(f) Policyholders shall have the right to a readablepolicy.

(g) Policyholders shall have the right to an insurance
company that provides an economic delivery of coverage and that
tries to prevent losses.

(h) Policyholders shall have the right to a balanced andpositive regulation by the department, commission, and office.

7315 Section 175. Section 626.9651, Florida Statutes, is 7316 amended to read:

7317 626.9651 Privacy. -- The department and commission shall 7318 each adopt rules consistent with other provisions of the Florida 7319 Insurance Code to govern the use of a consumer's nonpublic 7320 personal financial and health information. These rules must be based on, consistent with, and not more restrictive than the 7321 7322 Privacy of Consumer Financial and Health Information Regulation, 7323 adopted September 26, 2000, by the National Association of 7324 Insurance Commissioners; however, the rules must permit the use 7325 and disclosure of nonpublic personal health information for 7326 scientific, medical, or public policy research, in accordance 7327 with federal law. In addition, these rules must be consistent with, and not more restrictive than, the standards contained in 7328 7329 Title V of the Gramm-Leach-Bliley Act of 1999, Pub. L. No. 106-7330 102. If the office department determines that a health insurer 7331 or health maintenance organization is in compliance with, or is 7332 actively undertaking compliance with, the consumer privacy 7333 protection rules adopted by the United States Department of

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Health and Human Services, in conformance with the Health
Insurance Portability and Affordability Act, that health insurer
or health maintenance organization is in compliance with this
section.

7338 Section 176. Paragraph (e) of subsection (4) and 7339 subsections (5) and (9) of section 626.989, Florida Statutes, 7340 are amended to read:

626.989 Investigation by department or Division of
7342 Insurance Fraud; compliance; immunity; confidential information;
7343 reports to division; division investigator's power of arrest.-7344 (4)

7345 The Chief Financial Officer Insurance Commissioner and (e) any employee or agent of the department, commission, office, or 7346 7347 division, when acting without malice and in the absence of fraud 7348 or bad faith, is not subject to civil liability for libel, 7349 slander, or any other relevant tort, and no civil cause of 7350 action of any nature exists against such person by virtue of the 7351 execution of official activities or duties of the department, 7352 commission, or office under this section or by virtue of the 7353 publication of any report or bulletin related to the official 7354 activities or duties of the department, or division, commission, 7355 or office under this section.

(5) The <u>office's and the</u> department's papers, documents, reports, or evidence relative to the subject of an investigation under this section are confidential and exempt from the provisions of s. 119.07(1) until such investigation is completed or ceases to be active. For purposes of this subsection, an investigation is considered "active" while the investigation is

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7362 being conducted by the office or department with a reasonable, 7363 good faith belief that it could lead to the filing of 7364 administrative, civil, or criminal proceedings. An investigation 7365 does not cease to be active if the office or department is 7366 proceeding with reasonable dispatch and has a good faith belief 7367 that action could be initiated by the office or department or 7368 other administrative or law enforcement agency. After an 7369 investigation is completed or ceases to be active, portions of 7370 records relating to the investigation shall remain exempt from 7371 the provisions of s. 119.07(1) if disclosure would:

7372 (a) Jeopardize the integrity of another active7373 investigation;

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(b) Impair the safety and soundness of an insurer;

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(c) Reveal personal financial information;

(d) Reveal the identity of a confidential source;

7377 (e) Defame or cause unwarranted damage to the good name or
7378 reputation of an individual or jeopardize the safety of an
7379 individual; or

7380 (f) Reveal investigative techniques or procedures. 7381 Further, such papers, documents, reports, or evidence relative 7382 to the subject of an investigation under this section shall not 7383 be subject to discovery until the investigation is completed or 7384 ceases to be active. Office, department, or division 7385 investigators shall not be subject to subpoena in civil actions 7386 by any court of this state to testify concerning any matter of 7387 which they have knowledge pursuant to a pending insurance fraud 7388 investigation by the division.

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CS 7389 In recognition of the complementary roles of (9) 7390 investigating instances of workers' compensation fraud and 7391 enforcing compliance with the workers' compensation coverage 7392 requirements under chapter 440, the department of Insurance is 7393 directed to prepare and submit a joint performance report to the 7394 President of the Senate and the Speaker of the House of 7395 Representatives by November 1, 2003, and then by November 1 7396 every 3 years thereafter, describing the results obtained in 7397 achieving compliance with the workers' compensation coverage 7398 requirements and reducing the incidence of workers' compensation 7399 fraud. 7400 Section 177. Subsection (1) of section 626.9892, Florida 7401 Statutes, is amended to read: 7402 626.9892 Anti-Fraud Reward Program; reporting of insurance 7403 fraud.--7404 The Anti-Fraud Reward Program is hereby established (1)7405 within the department, to be funded from the Insurance 7406 Commissioner's Regulatory Trust Fund. 7407 Section 178. Paragraph (k) of subsection (5) of section 7408 626.99, Florida Statutes, is amended to read: 7409 626.99 Life insurance solicitation.--7410 (5) GENERAL RULES RELATING TO SOLICITATION .--7411 (k) If an appropriately licensed agent proposes to replace 7412 a life insurance policy or an in-force annuity with a registered 7413 securities product, preapplication notice requirements to the 7414 department shall not apply. 7415 Section 179. Section 626.9911, Florida Statutes, is amended to read: 7416 Page 268 of 744

7417 7418

(1) "Department" means the Department of Insurance.

626.9911 Definitions.--As used in this act, the term:

7419 <u>(1)(2)</u> "Independent third-party trustee or escrow agent" 7420 means an attorney, certified public accountant, financial 7421 institution, or other person providing escrow services under the 7422 authority of a regulatory body. The term does not include any 7423 person associated, affiliated, or under common control with a 7424 viatical settlement provider or viatical settlement broker.

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(2) "Person" has the meaning specified in s. 1.01.

7426 (3)(4) "Viatical settlement broker" means a person who, on 7427 behalf of a viator and for a fee, commission, or other valuable 7428 consideration, offers or attempts to negotiate viatical settlement contracts between a viator resident in this state and 7429 7430 one or more viatical settlement providers. Notwithstanding the 7431 manner in which the viatical settlement broker is compensated, a 7432 viatical settlement broker is deemed to represent only the 7433 viator and owes a fiduciary duty to the viator to act according 7434 to the viator's instructions and in the best interest of the 7435 viator. The term does not include an attorney, licensed 7436 Certified Public Accountant, or investment adviser lawfully 7437 registered with the department of Banking and Finance under 7438 chapter 517, who is retained to represent the viator and whose 7439 compensation is paid directly by or at the direction and on 7440 behalf of the viator.

7441 <u>(4)(5)</u> "Viatical settlement contract" means a written 7442 agreement entered into between a viatical settlement provider, 7443 or its related provider trust, and a viator. The viatical 7444 settlement contract includes an agreement to transfer ownership

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7445 or change the beneficiary designation of a life insurance policy 7446 at a later date, regardless of the date that compensation is 7447 paid to the viator. The agreement must establish the terms 7448 under which the viatical settlement provider will pay 7449 compensation or anything of value, which compensation or value 7450 is less than the expected death benefit of the insurance policy 7451 or certificate, in return for the viator's assignment, transfer, 7452 sale, devise, or bequest of the death benefit or ownership of 7453 all or a portion of the insurance policy or certificate of 7454 insurance to the viatical settlement provider. A viatical 7455 settlement contract also includes a contract for a loan or other 7456 financial transaction secured primarily by an individual or group life insurance policy, other than a loan by a life 7457 7458 insurance company pursuant to the terms of the life insurance 7459 contract, or a loan secured by the cash value of a policy.

7460 (5)(6) "Viatical settlement provider" means a person who, 7461 in this state, from this state, or with a resident of this 7462 state, effectuates a viatical settlement contract. The term 7463 does not include:

(a) Any bank, savings bank, savings and loan association,
credit union, or other licensed lending institution that takes
an assignment of a life insurance policy as collateral for a
loan.÷

(b) A life and health insurer that has lawfully issued a
life insurance policy that provides accelerated benefits to
terminally ill policyholders or certificateholders.; or

(c) Any natural person who enters into no more than oneviatical settlement contract with a viator in 1 calendar year,

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7473 unless such natural person has previously been licensed under7474 this act or is currently licensed under this act.

7475 (d) A trust that meets the definition of a "related7476 provider trust."

7477

(e) A viator in this state.

7478

- (f) A viatical settlement purchaser.

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(g) A financing entity.

7480 (6)(7) "Viator" means the owner of a life insurance policy 7481 or a certificateholder under a group policy who enters or seeks 7482 to enter into a viatical settlement contract. This term does not 7483 include a viatical settlement purchaser or a viatical settlement 7484 provider or any person acquiring a policy or interest in a 7485 policy from a viatical settlement provider, nor does it include 7486 an independent third-party trustee or escrow agent.

7487 (7)(8) "Related provider trust" means a titling trust or 7488 other trust established by a licensed viatical settlement 7489 provider or financing entity for the sole purpose of holding the 7490 ownership or beneficial interest in purchased policies in 7491 connection with a financing transaction. The trust must have a 7492 written agreement with a licensed viatical settlement provider 7493 or financing entity under which the licensed viatical settlement 7494 provider or financing entity is responsible for insuring 7495 compliance with all statutory and regulatory requirements and 7496 under which the trust agrees to make all records and files 7497 relating to viatical settlement transactions available to the 7498 office department as if those records and files were maintained 7499 directly by the licensed viatical settlement provider. This term 7500 does not include an independent third-party trustee or escrow

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7501 agent or a trust that does not enter into agreements with a 7502 viator. A related provider trust shall be subject to all provisions of this act that apply to the viatical settlement 7503 7504 provider who established the related provider trust, except s. 7505 626.9912, which shall not be applicable. A viatical settlement 7506 provider may establish no more than one related provider trust, 7507 and the sole trustee of such related provider trust shall be the 7508 viatical settlement provider licensed under s. 626.9912. The 7509 name of the licensed viatical settlement provider shall be 7510 included within the name of the related provider trust.

7511 (8)(9) "Viatical settlement purchase agreement" means a 7512 contract or agreement, entered into by a viatical settlement 7513 purchaser, to which the viator is not a party, to purchase a 7514 life insurance policy or an interest in a life insurance policy, 7515 which is entered into for the purpose of deriving an economic 7516 benefit. The term also includes purchases made by viatical 7517 settlement purchasers from any person other than the provider 7518 who effectuated the viatical settlement contract.

7519 (9)(10) "Viatical settlement purchaser" means a person who 7520 gives a sum of money as consideration for a life insurance 7521 policy or an equitable or legal interest in the death benefits 7522 of a life insurance policy that has been or will be the subject 7523 of a viatical settlement contract, for the purpose of deriving 7524 an economic benefit, including purchases made from any person 7525 other than the provider who effectuated the viatical settlement 7526 contract or an entity affiliated with the provider. The term does not include a licensee under this part, an accredited 7527 7528 investor as defined in Rule 501, Regulation D of the Securities

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7529 Act Rules, or a qualified institutional buyer as defined by Rule 7530 144(a) of the Federal Securities Act, a special purpose entity, 7531 a financing entity, or a contingency insurer. The above references to Rule 501, Regulation D and Rule 144(a) of the 7532 7533 Federal Securities Act are used strictly for defining purposes 7534 and shall not be interpreted in any other manner. Any person who 7535 claims to be an accredited investor shall sign an affidavit 7536 stating that he or she is an accredited investor, the basis of 7537 that claim, and that he or she understands that as an accredited 7538 investor he or she will not be entitled to certain protections 7539 of the Viatical Settlement Act. This affidavit must be kept with 7540 other documents required to be maintained by this act.

7541 (10)(11) "Viatical settlement sales agent" means a person 7542 other than a licensed viatical settlement provider who arranges 7543 the purchase through a viatical settlement purchase agreement of 7544 a life insurance policy or an interest in a life insurance 7545 policy.

7546 <u>(11)(12)</u> "Viaticated policy" means a life insurance 7547 policy, or a certificate under a group policy, which is the 7548 subject of a viatical settlement contract.

7549 <u>(12)(13)</u> "Related form" means any form, created by or on 7550 behalf of a licensee, which a viator or viatical settlement 7551 purchaser is required to sign or initial. The forms include, but 7552 are not limited to, a power of attorney, a release of medical 7553 information form, a suitability questionnaire, a disclosure 7554 document, or any addendum, schedule, or amendment to a viatical 7555 settlement contract or viatical settlement purchase agreement

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7556 considered necessary by a provider to effectuate a viatical7557 settlement transaction.

7558 (13)(14) "Special purpose entity" means an entity 7559 established by a licensed viatical settlement provider or by a 7560 financing entity, which may be a corporation, partnership, 7561 trust, limited liability company, or other similar entity formed 7562 solely to provide, either directly or indirectly, access to 7563 institutional capital markets to a viatical settlement provider 7564 or financing entity. A special purpose entity shall not enter 7565 into a viatical settlement contract or a viatical settlement 7566 purchase agreement.

7567 (14)(15) "Financing entity" means an underwriter, 7568 placement agent, lender, purchaser of securities, or purchaser 7569 of a policy or certificate from a viatical settlement provider, 7570 credit enhancer, or any entity that has direct ownership in a 7571 policy or certificate that is the subject of a viatical 7572 settlement contract, but whose principal activity related to the 7573 transaction is providing funds or credit enhancement to effect 7574 the viatical settlement or the purchase of one or more viatical 7575 policies and who has an agreement in writing with one or more 7576 licensed viatical settlement providers to finance the 7577 acquisition of viatical settlement contracts. The term does not 7578 include a nonaccredited investor, a viatical settlement 7579 purchaser, or other natural person. A financing entity may not 7580 enter into a viatical settlement contract.

7581 Section 180. Section 626.9912, Florida Statutes, is 7582 amended to read:

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7583 626.9912 Viatical settlement provider license required;
7584 application for license.--

(1) A person may not perform the functions of a viatical settlement provider as defined in this act or enter into or solicit a viatical settlement contract without first having obtained a license from the office department.

(2) Application for a viatical settlement provider license must be made to the <u>office</u> department by the applicant on a form prescribed by the <u>commission</u> department, under oath and signed by the applicant. The application must be accompanied by a fee of \$500. If the applicant is a corporation, the application must be under oath and signed by the president and the secretary of the corporation.

(3) In the application, the applicant must provide all ofthe following:

(a) The applicant's full name, age, residence address, and
business address, and all occupations engaged in by the
applicant during the 5 years preceding the date of the
application.

(b) A copy of the applicant's basic organizational
documents, if any, including the articles of incorporation,
articles of association, partnership agreement, trust agreement,
or other similar documents, together with all amendments to such
documents.

(c) Copies of all bylaws, rules, regulations, or similar
documents regulating the conduct of the applicant's internal
affairs.

7610 (d) A list showing the name, business and residence 7611 addresses, and official position of each individual who is 7612 responsible for conduct of the applicant's affairs, including, 7613 but not limited to, any member of the applicant's board of directors, board of trustees, executive committee, or other 7614 7615 governing board or committee and any other person or entity owning or having the right to acquire 10 percent or more of the 7616 7617 voting securities of the applicant.

(e) With respect to each individual identified underparagraph (d):

76201. A sworn biographical statement on forms adopted by the7621commission and supplied by the office department.

7622 2. A set of fingerprints on forms prescribed by the
7623 <u>commission</u> department, certified by a law enforcement officer,
7624 and accompanied by the fingerprinting fee specified in s.
7625 624.501.

7626 3. Authority for release of information relating to the7627 investigation of the individual's background.

(f) All applications, viatical settlement contract forms,
viatical settlement purchase agreement forms, escrow forms, and
other related forms proposed to be used by the applicant.

(g) Such other information as the <u>commission or office</u> department deems necessary to determine that the applicant and the individuals identified under paragraph (d) are competent and trustworthy and can lawfully and successfully act as a viatical settlement provider.

7636 (4) The <u>office</u> department may not issue a license to an 7637 entity other than a natural person if it is not satisfied that

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7638 all officers, directors, employees, stockholders, partners, and 7639 any other persons who exercise or have the ability to exercise 7640 effective control of the entity or who have the ability to 7641 influence the transaction of business by the entity meet the 7642 standards of this act and have not violated any provision of 7643 this act or rules of the commission department related to the business of viatical settlement contracts or viatical settlement 7644 7645 purchase agreements.

(5) Upon the filing of a sworn application and the payment of the license fee, the <u>office</u> department shall investigate each applicant and may issue the applicant a license if the <u>office</u> department finds that the applicant:

7650

(a) Has provided a detailed plan of operation.

(b) Is competent and trustworthy and intends to act ingood faith in the business authorized by the license appliedfor.

(c) Has a good business reputation and has had experience,
training, or education that qualifies the applicant to conduct
the business authorized by the license applied for.

(d) If the applicant is a corporation, is a corporation
incorporated under the laws of this state, or is a foreign
corporation authorized to transact business in this state.

(e) Has designated the <u>Chief Financial Officer</u> Insurance
Commissioner and Treasurer as its agent for service of process.
(f) Has made the deposit required by s. 626.9913(3).
Section 181. Subsections (2) and (3) of section 626.9913,

7664 Florida Statutes, are amended to read:

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7665 626.9913 Viatical settlement provider license continuance;
7666 annual report; fees; deposit.--

7667 (2) Annually, on or before March 1, the viatical 7668 settlement provider licensee shall file a statement containing 7669 information the commission department requires and shall pay to 7670 the office department a license fee in the amount of \$500. A 7671 viatical settlement provider shall include in all statements 7672 filed with the office department all information requested by 7673 the office department regarding a related provider trust 7674 established by the viatical settlement provider. The office 7675 department may require more frequent reporting. Failure to 7676 timely file the annual statement or to timely pay the license 7677 fee is grounds for immediate suspension of the license.

7678 A viatical settlement provider licensee must deposit (3) 7679 and maintain deposited in trust with the department securities 7680 eligible for deposit under s. 625.52, having at all times a 7681 value of not less than \$100,000. As an alternative to meeting 7682 the \$100,000 deposit requirement, the provider may deposit and 7683 maintain deposited in trust with the department such securities in the amount of \$25,000 and post with the office department a 7684 7685 surety bond acceptable to the office department in the amount of 7686 \$75,000.

7687 Section 182. Section 626.9914, Florida Statutes, is 7688 amended to read:

7689626.9914Suspension, revocation, or nonrenewal of viatical7690settlement provider license; grounds; administrative fine.--

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(1) The <u>office</u> department shall suspend, revoke, or refuse
to renew the license of any viatical settlement provider if the
<u>office</u> department finds that the licensee:

(a) Has made a misrepresentation in the application forthe license;

(b) Has engaged in fraudulent or dishonest practices, or
otherwise has been shown to be untrustworthy or incompetent to
act as a viatical settlement provider;

7699 (c) Demonstrates a pattern of unreasonable payments to7700 viators;

(d) Has been found guilty of, or has pleaded guilty or nolo contendere to, any felony, or a misdemeanor involving fraud or moral turpitude, regardless of whether a judgment of conviction has been entered by the court;

(e) Has issued viatical settlement contracts that have notbeen approved pursuant to this act;

(f) Has failed to honor contractual obligations related tothe business of viatical settlement contracts;

(g) Deals in bad faith with viators;

7710 (h) Has violated any provision of the insurance code or of 7711 this act;

(i) Employs any person who materially influences the licensee's conduct and who fails to meet the requirements of this act; or

(j) No longer meets the requirements for initiallicensure.

7717(2) The office department may, in lieu of or in addition7718to any suspension or revocation, assess an administrative fine

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7719 not to exceed \$2,500 for each nonwillful violation or \$10,000 7720 for each willful violation by a viatical settlement provider 1 licensee. The <u>office</u> department may also place a viatical 7722 settlement provider licensee on probation for a period not to 7723 exceed 2 years.

(3) If an employee of a viatical settlement provider violates any provision of this act, the <u>office</u> department may take disciplinary action against such employee as if the employee were licensed under this act, including suspending or otherwise prohibiting the employee from performing the functions of a viatical settlement provider or viatical settlement broker as defined in this act.

7731 If a viatical settlement provider establishes a (4) 7732 related provider trust as permitted by this act, the viatical 7733 settlement provider shall be liable and responsible for the 7734 performance of all obligations of the related provider trust 7735 under all viatical settlement contracts entered into by the 7736 related provider trust, and for the compliance of the related 7737 provider trust with all provisions of this act. Any violation of 7738 this act by the related provider trust shall be deemed a 7739 violation of this act by the viatical settlement provider as 7740 well as the related provider trust. If the related provider 7741 trust violates any provisions of this act, the office department 7742 may exercise all remedies set forth in this act for such 7743 violations against the viatical settlement provider, as well as 7744 the related provider trust.

7745Section 183.Subsections (1), (2), and (4) of section7746626.9915, Florida Statutes, are amended to read:

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7747 626.9915 Effect of suspension or revocation of viatical
7748 settlement provider license; duration of suspension;
7749 reinstatement.--

7750 When its license is suspended or revoked, the provider (1)7751 must proceed, immediately following the effective date of the 7752 suspension or revocation, to conclude the affairs it is 7753 transacting under its license. The provider may not solicit, 7754 negotiate, advertise, or effectuate new contracts. The office department retains jurisdiction over the provider until all 7755 7756 contracts have been fulfilled or canceled or have expired. A 7757 provider whose license is suspended or revoked may continue to 7758 maintain and service viaticated policies subject to the approval 7759 of the office department.

(2) The suspension of the license of a viatical settlement
provider licensee may be for such period, not to exceed 2 years,
as determined by the <u>office</u> department. The <u>office</u> department
may shorten, rescind, or modify the suspension.

7764 If, upon expiration of the suspension order, the (4) 7765 license has not otherwise been terminated, the office department 7766 must reinstate the license only upon written request by the 7767 suspended licensee unless the office department finds that the 7768 grounds giving rise to the suspension have not been removed or 7769 that the licensee is otherwise not in compliance with the 7770 requirements of this act. The office department shall give the 7771 licensee notice of its findings no later than 90 days after 7772 receipt of the request or upon expiration of the suspension 7773 order, whichever occurs later. If a license is not reinstated 7774 pursuant to the procedures set forth in this subsection, it

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expires at the end of the suspension or on the date it otherwisewould have expired, whichever is sooner.

7777Section 184.Subsections (7), (8), and (9) of section7778626.9916, Florida Statutes, are amended to read:

7779 626.9916 Viatical settlement broker license required;7780 application for license.--

(7) Upon the filing of a sworn application and the payment of the license fee and all other applicable fees under this act, the department shall investigate each applicant and may issue the applicant a license if the department finds that the applicant:

(a) Is competent and trustworthy and intends to act in
good faith in the business authorized by the license applied
for.

(b) Has a good business reputation and has had experience,
training, or education that qualifies the applicant to conduct
the business authorized by the license applied for.

7792 Except with respect to applicants for nonresident (C) 7793 licenses, is a bona fide resident of this state and actually 7794 resides in this state at least 180 days a year. If an applicant 7795 holds a similar license or an insurance agent's or broker's 7796 license in another state at the time of applying for a license 7797 under this section, the applicant may be found to meet the 7798 residency requirement of this paragraph only after he or she 7799 furnishes a letter of clearance satisfactory to the department 7800 or other proof that the applicant's resident licenses have been 7801 canceled or changed to nonresident status and that the applicant 7802 is in good standing with the licensing authority.

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(d) Is a corporation, a corporation incorporated under the
laws of this state, or a foreign corporation authorized to
transact business in this state.

7806(e) Has designated the Chief Financial OfficerInsurance7807Commissioner and Treasurer as its agent for service of process.

7808 An applicant for a nonresident viatical settlement (8) 7809 broker license must, in addition to designating the Chief 7810 Financial Officer Insurance Commissioner and Treasurer as agent 7811 for service of process as required by this section, also furnish 7812 the department with the name and address of a resident of this 7813 state upon whom notices or orders of the department or process 7814 affecting the applicant or licensee may be served. After 7815 issuance of the license, the licensee must also notify the 7816 department of change of the person to receive such notices, 7817 orders, or process; such change is not effective until 7818 acknowledged by the department.

(9) Beginning July 1, 1997, The department may, by rule,
specify experience, educational, or other training standards
required for licensure under this section.

7822 Section 185. Section 626.9919, Florida Statutes, is 7823 amended to read:

7824 626.9919 Notice of change of licensee address or
7825 name.--Each viatical settlement provider licensee, viatical
7826 settlement broker licensee, and viatical settlement sales agent
7827 licensee must provide the <u>office or</u> department, <u>as applicable</u>,
7828 at least 30 days' advance notice of any change in the licensee's
7829 name, residence address, principal business address, or mailing
7830 address.

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7831 Section 186. Section 626.9921, Florida Statutes, is 7832 amended to read:

7833 626.9921 Filing of forms; required procedures; approval.-7834 (1) A viatical settlement contract form, viatical
7835 settlement purchase agreement form, escrow form, or related form
7836 may be used in this state only after the form has been filed
7837 with the office department and only after the form has been

7838 approved by the office department.

The viatical settlement contract form, viatical 7839 (2) 7840 settlement purchase agreement form, escrow form, or related form 7841 must be filed with the office department at least 60 days before 7842 The form is considered approved on the 60th day after its use. 7843 its date of filing unless it has been previously disapproved by 7844 the office department. The office department must disapprove a viatical settlement contract form, viatical settlement purchase 7845 7846 agreement form, escrow form, or related form that is 7847 unreasonable, contrary to the public interest, discriminatory, 7848 or misleading or unfair to the viator or the purchaser.

7849 If a viatical settlement provider elects to use a (3) 7850 related provider trust in accordance with this act, the viatical settlement provider shall file notice of its intention to use a 7851 related provider trust with the office department, including a 7852 7853 copy of the trust agreement of the related provider trust. The 7854 organizational documents of the trust must be submitted to and 7855 approved by the office department before the transacting of 7856 business by the trust.

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7857 (4) The <u>commission</u> department may adopt, by rule,
7858 standardized forms to be used by licensees, at the licensee's
7859 option in place of separately approved forms.

7860 Section 187. Section 626.9922, Florida Statutes, is 7861 amended to read:

7862

626.9922 Examination.--

The office or department may examine the business and 7863 (1)affairs of any of its respective licensees or applicants 7864 7865 licensee or applicant for a license. The office or department 7866 may order any such licensee or applicant to produce any records, 7867 books, files, advertising and solicitation materials, or other 7868 information and may take statements under oath to determine 7869 whether the licensee or applicant is in violation of the law or 7870 is acting contrary to the public interest. The expenses 7871 incurred in conducting any examination or investigation must be 7872 paid by the licensee or applicant. Examinations and 7873 investigations must be conducted as provided in chapter 624, and 7874 licensees are subject to all applicable provisions of the 7875 insurance code.

(2) All accounts, books and records, documents, files,
contracts, and other information relating to all transactions of
viatical settlement contracts or viatical settlement purchase
agreements must be maintained by the licensee for a period of at
least 3 years after the death of the insured and must be
available to the <u>office or</u> department for inspection during
reasonable business hours.

7883 (3) All such records or accurate copies of such records7884 must be maintained at the licensee's home office. As used in

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this section, the term "home office" means the principal place of business and any other single storage facility, the street address of which shall be disclosed to the <u>office or</u> department within 20 days after its initial use, or within 20 days of the effective date of this subsection.

(4) The originals of records required to be maintained
under this section must be made available to the <u>office or</u>
department for examination at the <u>office's or</u> department's
request.

7894 Section 188. Subsection (2) of section 626.99235, Florida 7895 Statutes, is amended to read:

7896 626.99235 Disclosures to viatical settlement purchasers;
 7897 misrepresentations.--

(2) The viatical settlement provider and the viatical
settlement sales agent, themselves or through another person,
shall provide in writing the following disclosures to any
viatical settlement purchaser or purchaser prospect:

(a) That the return represented as being available under
the viatical settlement purchase agreement is directly tied to
the projected life span of one or more insureds.

(b) If a return is represented, the disclosure shall
indicate the projected life span of the insured or insureds
whose life or lives are tied to the return.

(c) If required by the terms of the viatical settlement
purchase agreement, that the viatical settlement purchaser shall
be responsible for the payment of insurance premiums on the life
of the insured, late or surrender fees, or other costs related

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to the life insurance policy on the life of the insured orinsureds which may reduce the return.

(d) The amount of any trust fees, commissions, deductions,
or other expenses, if any, to be charged to the viatical
settlement purchaser.

(e) The name and address of the person responsible fortracking the insured.

(f) That group policies may contain limitations or caps in the conversion rights, that additional premiums may have to be paid if the policy is converted, and that the party responsible for the payment of such additional premiums shall be identified.

(g) That the life expectancy and rate of return are onlyestimates and cannot be guaranteed.

(h) That the purchase of a viatical settlement contract
should not be considered a liquid purchase, since it is
impossible to predict the exact timing of its maturity and the
funds may not be available until the death of the insured.

(i) The name and address of the person with the
responsibility for paying the premium until the death of the
insured.

The written disclosure required under this subsection shall be conspicuously displayed in any viatical settlement purchase agreement, and in any solicitation material furnished to the viatical settlement purchaser by such viatical settlement provider, related provider trust, or person, and shall be in contrasting color and in not less than 10-point type or no smaller than the largest type on the page if larger than 10-

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7940 point type. The commission may department is authorized to adopt 7941 by rule the disclosure form to be used. The disclosures need not 7942 be furnished in an invitation to inquire, the objective of which 7943 is to create a desire to inquire further about entering into a 7944 viatical settlement purchase agreement. The invitation to 7945 inquire may not quote rates of return, may not include material 7946 attendant to the execution of any specific viatical settlement 7947 purchase agreement, and may not relate to any specific viator.

7948Section 189.Section 626.99245, Florida Statutes, is7949amended to read:

7950

626.99245 Conflict of regulation of viaticals. --

7951 A viatical settlement provider who from this state (1) 7952 enters into a viatical settlement purchase agreement with a 7953 purchaser who is a resident of another state that has enacted 7954 statutes or adopted regulations governing viatical settlement purchase agreements, shall be governed in the effectuation of 7955 7956 that viatical settlement purchase agreement by the statutes and 7957 regulations of the purchaser's state of residence. If the state 7958 in which the purchaser is a resident has not enacted statutes or 7959 regulations governing viatical settlement purchase agreements, 7960 the provider shall give the purchaser notice that neither 7961 Florida nor his or her state regulates the transaction upon 7962 which he or she is entering. For transactions in these states, 7963 however, the viatical settlement provider is to maintain all 7964 records required as if the transactions were executed in 7965 Florida. However, the forms used in those states need not be 7966 approved by the office department.

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7967 (2) A viatical settlement provider who from this state 7968 enters into a viatical settlement contract with a viator who is 7969 a resident of another state that has enacted statutes or adopted 7970 regulations governing viatical settlement contracts shall be 7971 governed in the effectuation of that viatical settlement 7972 contract by the statutes and regulations of the viator's state 7973 of residence. If the state in which the viator is a resident has 7974 not enacted statutes or regulations governing viatical 7975 settlement agreements, the provider shall give the viator notice 7976 that neither Florida nor his or her state regulates the 7977 transaction upon which he or she is entering. For transactions 7978 in those states, however, the viatical settlement provider is to 7979 maintain all records required as if the transactions were 7980 executed in Florida. The forms used in those states need not be 7981 approved by the office department.

7982 This section does not affect the requirement of ss. (3) 7983 (626.9911(5)) and (626.9912(1)) that a viatical settlement 7984 provider doing business from this state must obtain a viatical 7985 settlement license from the office department. As used in this 7986 subsection, the term "doing business from this state" includes 7987 effectuating viatical settlement contracts and effectuating 7988 viatical settlement purchase agreements from offices in this 7989 state, regardless of the state of residence of the viator or the 7990 viatical settlement purchaser.

7991 Section 190. Section 626.9925, Florida Statutes, is 7992 amended to read:

7993626.9925Rules.--The commissiondepartmentmay adopt rules7994to administer this act, including rules establishing standards

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for evaluating advertising by licensees; rules providing for the collection of data, for disclosures to viators or purchasers, and for the reporting of life expectancies; and rules defining terms used in this act and prescribing recordkeeping requirements relating to executed viatical settlement contracts and viatical settlement purchase agreements.

8001 Section 191. Section 626.9926, Florida Statutes, is 8002 amended to read:

8003 626.9926 Rate regulation not authorized.--Nothing in this 8004 act shall be construed to authorize the <u>office or</u> department to 8005 directly or indirectly regulate the amount paid as consideration 8006 for entry into a viatical settlement contract or viatical 8007 settlement purchase agreement.

8008 Section 192. Subsection (2) of section 626.9927, Florida 8009 Statutes, is amended to read:

8010626.9927Unfair trade practices; cease and desist;8011injunctions; civil remedy.--

8012 (2) In addition to the penalties and other enforcement 8013 provisions of this act, if any person violates this act or any 8014 rule implementing this act, the office or department, as 8015 appropriate, may seek an injunction in the circuit court of the 8016 county where the person resides or has a principal place of 8017 business and may apply for temporary and permanent orders that 8018 the office or department determines necessary to restrain the 8019 person from committing the violation.

8020 Section 193. Section 626.99272, Florida Statutes, is 8021 amended to read:

8022

626.99272 Cease and desist orders and fines.--

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(1) The <u>office or</u> department <u>as appropriate</u> may issue a
cease and desist order upon a person that violates any provision
of this part, any rule or order adopted by the <u>commission</u>,
<u>office</u>, <u>or</u> department, or any written agreement entered into
with the <u>office or</u> department.

8028 When the office or department finds that such an (2) 8029 action presents an immediate danger to the public which requires 8030 an immediate final order, it may issue an emergency cease and 8031 desist order reciting with particularity the facts underlying 8032 such findings. The emergency cease and desist order is effective 8033 immediately upon service of a copy of the order on the 8034 respondent and remains effective for 90 days. If the office or department begins nonemergency cease and desist proceedings 8035 8036 under subsection(1), the emergency cease and desist order 8037 remains effective, absent an order by an appellate court of 8038 competent jurisdiction pursuant to s. 120.68, until the 8039 conclusion of proceedings under ss. 120.569 and 120.57.

8040 (3) The <u>office or</u> department may impose and collect an
8041 administrative fine not to exceed \$10,000 for each nonwillful
8042 violation and \$25,000 for each willful violation of any
8043 provision of this part.

8044 Section 194. Section 626.99285, Florida Statutes, is 8045 amended to read:

8046 626.99285 Applicability of insurance code.--In addition to 8047 other applicable provisions cited in the insurance code, the 8048 <u>office or department, as appropriate,</u> has the authority granted 8049 under ss. 624.310, 626.901, and 626.989 to regulate viatical 8050 settlement providers, viatical settlement brokers, viatical

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8051 settlement sales agents, viatical settlement contracts, viatical 8052 settlement purchase agreements, and viatical settlement 8053 transactions.

8054 Section 195. Section 626.99295, Florida Statutes, is 8055 amended to read:

8056 626.99295 Grace period. -- An unlicensed viatical settlement 8057 provider or viatical settlement broker that was legally 8058 transacting business in this state on June 30, 2000, may 8059 continue to transact such business, in the absence of any orders 8060 by the office, department, or the former Department of Insurance 8061 to the contrary, until the office or department, as applicable, 8062 approves or disapproves the viatical settlement provider's 8063 application for licensure if the viatical settlement provider or 8064 viatical settlement broker filed files with the former 8065 department an application for licensure no later than August 1, 8066 2000, and if the viatical settlement provider or viatical settlement broker complies with all other provisions of this 8067 8068 act. Any form for which former department approval was is 8069 required under this part must have been be filed by August 1, 8070 2000, and may continue to be used until disapproved by the 8071 office or department.

8072 Section 196. Paragraphs (a), (b), and (c) of subsection
8073 (2) and paragraph (c) of subsection(3) of section 627.0628,
8074 Florida Statutes, are amended to read:

8075 627.0628 Florida Commission on Hurricane Loss Projection 8076 Methodology.--

8077

(2) COMMISSION CREATED.--

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8078 There is created the Florida Commission on Hurricane (a) 8079 Loss Projection Methodology, which is assigned to the State For the purposes of this section, the 8080 Board of Administration. 8081 term "commission" means the Florida Commission on Hurricane Loss Projection Methodology. The commission shall be administratively 8082 8083 housed within the State Board of Administration, but it shall 8084 independently exercise the powers and duties specified in this 8085 section. 8086 (b) The commission shall consist of the following 11 members: 8087 8088 The insurance consumer advocate. 1. 8089 The senior employee of the State Board of 2. 8090 Administration responsible for operations Chief Operating 8091 Officer of the Florida Hurricane Catastrophe Fund.

8092 3. The Executive Director of the <u>Citizens Property</u>
 8093 <u>Insurance Corporation</u> Residential Property and Casualty Joint
 8094 Underwriting Association.

8095 4. The Director of the Division of Emergency Management of 8096 the Department of Community Affairs.

80975. The actuary member of the Florida Hurricane Catastrophe8098Fund Advisory Council.

8099 6. Six members appointed by the <u>Chief Financial Officer</u>
 8100 Insurance Commissioner, as follows:

8101 a. An employee of the <u>office</u> Department of Insurance who 8102 is an actuary responsible for property insurance rate filings.

b. An actuary who is employed full time by a property and
casualty insurer which was responsible for at least 1 percent of
the aggregate statewide direct written premium for homeowner's

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8106 insurance in the calendar year preceding the member's8107 appointment to the commission.

c. An expert in insurance finance who is a full time
member of the faculty of the State University System and who has
a background in actuarial science.

d. An expert in statistics who is a full time member of
the faculty of the State University System and who has a
background in insurance.

8114 e. An expert in computer system design who is a full time 8115 member of the faculty of the State University System.

8116 f. An expert in meteorology who is a full time member of 8117 the faculty of the State University System and who specializes 8118 in hurricanes.

8119 (c) Members designated under subparagraphs (b)1.-5. shall 8120 serve on the commission as long as they maintain the respective 8121 offices designated in subparagraphs (b)1.-5. Members appointed 8122 by the Chief Financial Officer Insurance Commissioner under 8123 subparagraph (b)6. shall serve on the commission until the end 8124 of the term of office of the Chief Financial Officer Insurance 8125 Commissioner who appointed them, unless earlier removed by the 8126 Chief Financial Officer Insurance Commissioner for cause. 8127 Vacancies on the commission shall be filled in the same manner 8128 as the original appointment.

8129

(3) ADOPTION AND EFFECT OF STANDARDS AND GUIDELINES. --

8130 (c) With respect to a rate filing under s. 627.062, an
8131 insurer may employ actuarial methods, principles, standards,
8132 models, or output ranges found by the commission to be accurate
8133 or reliable to determine hurricane loss factors for use in a

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8134 rate filing under s. 627.062, which findings and factors are 8135 admissible and relevant in consideration of a rate filing by the 8136 <u>office department</u> or in any arbitration or administrative or 8137 judicial review.

8138 Section 197. Paragraph (b) of subsection (2) and 8139 subsections (5), (6), and (9) of section 627.0629, Florida 8140 Statutes, are amended to read:

8141 627.0629 Residential property insurance; rate filings.--8142 (2)

8143 (b) A rate filing for residential property insurance made 8144 more than 150 days after approval by the office department of a 8145 building code rating factor plan submitted by a statewide rating 8146 organization shall include positive and negative rate factors 8147 that reflect the manner in which building code enforcement in a 8148 particular jurisdiction addresses risk of wind damage. The rate filing shall include variations from standard rate factors on an 8149 8150 individual basis based on inspection of a particular structure 8151 by a licensed home inspector. If an inspection is requested by 8152 the insured, the insurer may require the insured to pay the reasonable cost of the inspection. This paragraph applies to 8153 8154 structures constructed or renovated after the implementation of 8155 this paragraph.

(5) In order to provide an appropriate transition period,
an insurer may, in its sole discretion, implement an approved
rate filing for residential property insurance over a period of
years. An insurer electing to phase in its rate filing must
provide an informational notice to the office department setting

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8161 out its schedule for implementation of the phased-in rate 8162 filing.

(6) An insurer may not write a residential property insurance policy without providing windstorm coverage or hurricane coverage as defined in s. 627.4025. This subsection does not apply with respect to risks located in an area eligible for coverage under the <u>high-risk account of the Citizens</u> <u>Property Insurance Corporation pursuant to s. 627.351(6)</u> Florida <u>Windstorm Underwriting Association under s. 627.351(2)</u>.

8170 (9) EVALUATION OF RESIDENTIAL PROPERTY STRUCTURAL
8171 SOUNDNESS.--

(a) It is the intent of the Legislature to provide a
program whereby homeowners may obtain an evaluation of the wind
resistance of their homes with respect to preventing damage from
hurricanes, together with a recommendation of reasonable steps
that may be taken to upgrade their homes to better withstand
hurricane force winds.

(b) To the extent that funds are provided for this purpose
in the General Appropriations Act, the Legislature hereby
authorizes the establishment of a program to be administered by
the <u>Citizens Property Insurance Corporation for homeowners</u>
<u>insured in the high-risk account</u> Florida Windstorm Underwriting
Association.

(c) The program shall provide grants to homeowners, for
the purpose of providing homeowner applicants with funds to
conduct an evaluation of the integrity of their homes with
respect to withstanding hurricane force winds, recommendations

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8188 to retrofit the homes to better withstand damage from such8189 winds, and the estimated cost to make the recommended retrofits.

8190 (d) The Department of Community Affairs shall establish by 8191 rule standards to govern the quality of the evaluation, the 8192 quality of the recommendations for retrofitting, the eligibility 8193 of the persons conducting the evaluation, and the selection of 8194 applicants under the program. In establishing the rule, the 8195 Department of Community Affairs shall consult with the advisory 8196 committee to minimize the possibility of fraud or abuse in the 8197 evaluation and retrofitting process, and to ensure that funds 8198 spent by homeowners acting on the recommendations achieve 8199 positive results.

(e) The <u>Citizens Property Insurance Corporation</u> Florida
Windstorm Underwriting Association shall identify areas of this
state with the greatest wind risk to residential properties and
recommend annually to the Department <u>of Community Affairs</u>
priority target areas for such evaluations and inclusion with
the associated residential construction mitigation program.

8206 Section 198. Subsections (2) and (3) and paragraphs (a),
8207 (b), (c), (e), (f), and (g) of subsection (4) of section
8208 627.311, Florida Statutes, are amended to read:

627.311 Joint underwriters and joint reinsurers .--

(2) If the <u>office</u> department finds that any activity or practice of any such group, association, or other organization is unfair or unreasonable or otherwise inconsistent with the provisions of this chapter, it may issue a written order specifying in what respects such activity or practice is unfair or unreasonable or otherwise inconsistent with the provisions of

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8216 this chapter, and requiring the discontinuance of such activity8217 or practice.

The office department may, after consultation with 8218 (3) 8219 insurers licensed to write automobile insurance in this state, 8220 approve a joint underwriting plan for purposes of equitable 8221 apportionment or sharing among insurers of automobile liability 8222 insurance and other motor vehicle insurance, as an alternate to 8223 the plan required in s. 627.351(1). All insurers authorized to 8224 write automobile insurance in this state shall subscribe to the plan and participate therein. The plan shall be subject to 8225 8226 continuous review by the office department which may at any time 8227 disapprove the entire plan or any part thereof if it determines 8228 that conditions have changed since prior approval and that in 8229 view of the purposes of the plan changes are warranted. Any 8230 disapproval by the office department shall be subject to the 8231 provisions of chapter 120. If adopted, the plan and the 8232 association created under the plan:

(a) Must be subject to all provisions of s. 627.351(1),
8234 except apportionment of applicants.

(b) May provide for one or more designated insurers, able and willing to provide policy and claims service, to act on behalf of all other insurers to provide insurance for applicants who are in good faith entitled to, but unable to, procure insurance through the voluntary insurance market at standard rates.

8241 (c) Must provide that designated insurers will issue 8242 policies of insurance and provide policyholder and claims

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8243 service on behalf of all insurers for the joint underwriting8244 association.

(d) Must provide for the equitable apportionment amonginsurers of losses and expenses incurred.

8247 Must provide that the joint underwriting association (e) 8248 will operate subject to the supervision and approval of a board 8249 of governors consisting of 11 individuals, including 1 who will 8250 be elected as chair. Five members of the board must be appointed 8251 by the Chief Financial Officer Insurance Commissioner. Two of 8252 the Chief Financial Officer's commissioner's appointees must be 8253 chosen from the insurance industry. Any board member appointed 8254 by the Chief Financial Officer Insurance Commissioner may be 8255 removed and replaced by her or him at any time without cause. 8256 Six members of the board must be appointed by the participating 8257 insurers, two of whom must be from the insurance agents' 8258 associations. All board members, including the chair, must be 8259 appointed to serve for 2-year terms beginning annually on a date 8260 designated by the plan.

8261 Must provide that an agent appointed to a servicing (f) carrier must be a licensed general lines agent of an insurer 8262 8263 which is authorized to write automobile liability and physical 8264 damage insurance in the state and which is actively writing such 8265 coverage in the county in which the agent is located, or the immediately adjoining counties, or an agent who places a volume 8266 8267 of other property and casualty insurance in an amount equal to 8268 the premium volume placed with the Florida Joint Underwriting 8269 Association. The office department may, however, determine that 8270 an agent may be appointed to a servicing carrier if, after

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8271 public hearing, the <u>office</u> department finds that consumers in 8272 the agent's operating area would not have adequate and 8273 reasonable access to the purchase of automobile insurance if the 8274 agent were not appointed to a servicing carrier.

8275 (g) Must make available noncancelable coverage as provided8276 in s. 627.7275(2).

(h) Must provide for the furnishing of a list of insureds and their mailing addresses upon the request of a member of the association or an insurance agent licensed to place business with an association member. The list must indicate whether the insured is currently receiving a good driver discount from the association. The plan may charge a reasonable fee to cover the cost incurred in providing the list.

8284 (i) Must not provide a renewal credit or discount or any8285 other inducement designed to retain a risk.

(j) Must not provide any other good driver credit or discount that is not actuarially sound. In addition to other criteria that the plan may specify, to be eligible for a good driver credit, an insured must not have any criminal traffic violations within the most recent 36-month period preceding the date the discount is received.

(k) Shall have no liability, and no cause of action of any
nature shall arise against, any member insurer or its agents or
employees, agents or employees of the association, members of
the board of governors of the association, <u>the Chief Financial</u>
<u>Officer</u>, or the <u>office department</u> or its representatives, for
any action taken by them in the performance of their duties or
responsibilities under this subsection. Such immunity does not

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8299 apply to actions for or arising out of breach of any contract or8300 agreement pertaining to insurance, or any willful tort.

(1)1. Shall be subject to the public records requirements of chapter 119 and the public meeting requirements of s. 286.011. However, the following records of the Florida Automobile Joint Underwriting Association are confidential and exempt from s. 119.07(1) and s. 24(a), Art. I of the State Constitution:

a. Underwriting files, except that a policyholder or an
applicant shall have access to his or her own underwriting
files.

8310 Claims files, until termination of all litigation and b. 8311 settlement of all claims arising out of the same incident, 8312 although portions of the claims files may remain exempt, as 8313 otherwise provided by law. Confidential and exempt claims file 8314 records may be released to other governmental agencies upon 8315 written request and demonstration of need; such records held by 8316 the receiving agency remain confidential and exempt as provided 8317 by this paragraph.

8318 Records obtained or generated by an internal auditor с. 8319 pursuant to a routine audit, until the audit is completed or, if 8320 the audit is conducted as part of an investigation, until the 8321 investigation is closed or ceases to be active. An 8322 investigation is considered "active" while the investigation is 8323 being conducted with a reasonable, good faith belief that it 8324 could lead to the filing of administrative, civil, or criminal 8325 proceedings.

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8326 d. Matters reasonably encompassed in privileged attorney-8327 client communications.

e. Proprietary information licensed to the association
under contract when the contract provides for the
confidentiality of such proprietary information.

f. All information relating to the medical condition or medical status of an association employee which is not relevant to the employee's capacity to perform his or her duties, except as otherwise provided in this paragraph. Information which is exempt shall include, but is not limited to, information relating to workers' compensation, insurance benefits, and retirement or disability benefits.

g. All records relative to an employee's participation in an employee assistance program designed to assist any employee who has a behavioral or medical disorder, substance abuse problem, or emotional difficulty which affects the employee's job performance, except as otherwise provided in s. 112.0455(11).

h. Information relating to negotiations for financing,
reinsurance, depopulation, or contractual services, until the
conclusion of the negotiations.

i. Minutes of closed meetings regarding underwriting files, and minutes of closed meetings regarding an open claims file until termination of all litigation and settlement of all claims with regard to that claim, except that information otherwise confidential or exempt by law must be redacted. 8352

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8353 When an authorized insurer is considering underwriting a risk 8354 insured by the association, relevant underwriting files and 8355 confidential claims files may be released to the insurer 8356 provided the insurer agrees in writing, notarized and under 8357 oath, to maintain the confidentiality of such files. When a 8358 file is transferred to an insurer, that file is no longer a 8359 public record because it is not held by an agency subject to the 8360 provisions of the public records law. The association may make 8361 the following information obtained from underwriting files and 8362 confidential claims files available to licensed general lines 8363 insurance agents: name, address, and telephone number of the 8364 automobile owner or insured; location of the risk; rating 8365 information; loss history; and policy type. The receiving 8366 licensed general lines insurance agent must retain the 8367 confidentiality of the information received.

Portions of meetings of the Florida Automobile Joint 8368 2. 8369 Underwriting Association during which confidential underwriting 8370 files or confidential open claims files are discussed are exempt 8371 from the provisions of s. 286.011 and s. 24(b), Art. I of the State Constitution. All portions of association meetings which 8372 8373 are closed to the public shall be recorded by a court reporter. 8374 The court reporter shall record the times of commencement and 8375 termination of the meeting, all discussion and proceedings, the 8376 names of all persons present at any time, and the names of all 8377 persons speaking. No portion of any closed meeting shall be off 8378 the record. Subject to the provisions of this paragraph and s. 8379 119.07(2)(a), the court reporter's notes of any closed meeting 8380 shall be retained by the association for a minimum of 5 years.

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A copy of the transcript, less any exempt matters, of any closed
meeting during which claims are discussed shall become public as
to individual claims after settlement of the claim.

This paragraph is subject to the Open Government Sunset Review Act of 1995 in accordance with s. 119.15, and shall stand repealed on October 2, 2003, unless reviewed and saved from repeal through reenactment by the Legislature.

8389 (4)(a) Effective upon this act becoming a law, The office 8390 department shall, after consultation with insurers, approve a 8391 joint underwriting plan of insurers which shall operate as a 8392 nonprofit entity. For the purposes of this subsection, the term 8393 "insurer" includes group self-insurance funds authorized by s. 8394 624.4621, commercial self-insurance funds authorized by s. 8395 624.462, assessable mutual insurers authorized under s. 8396 628.6011, and insurers licensed to write workers' compensation 8397 and employer's liability insurance in this state. The purpose of 8398 the plan is to provide workers' compensation and employer's 8399 liability insurance to applicants who are required by law to 8400 maintain workers' compensation and employer's liability 8401 insurance and who are in good faith entitled to but who are 8402 unable to purchase such insurance through the voluntary market. 8403 The joint underwriting plan shall issue policies beginning 8404 January 1, 1994. The plan must have actuarially sound rates that 8405 assure that the plan is self-supporting.

(b) The operation of the plan is subject to the
supervision of a 13-member board of governors. The board of
governors shall be comprised of:

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8409 Five of the 20 domestic insurers, as defined in s. 1. 8410 624.06(1), having the largest voluntary direct premiums written 8411 in this state for workers' compensation and employer's liability 8412 insurance, which shall be elected by those 20 domestic insurers; 8413 Five of the 20 foreign insurers as defined in s. 2. 8414 624.06(2) having the largest voluntary direct premiums written in this state for workers' compensation and employer's liability 8415 8416 insurance, which shall be elected by those 20 foreign insurers; 8417 3. One person, who shall serve as the chair, appointed by 8418 the Chief Financial Officer Insurance Commissioner; 8419 One person appointed by the largest property and 4. 8420 casualty insurance agents' association in this state; and 8421 The consumer advocate appointed under s. 627.0613 or 5. 8422 the consumer advocate's designee. 8423 8424 Each board member shall serve a 4-year term and may serve 8425 consecutive terms. No board member shall be an insurer which 8426 provides service to the plan or which has an affiliate which 8427 provides services to the plan or which is serviced by a service 8428 company or third-party administrator which provides services to 8429 the plan or which has an affiliate which provides services to 8430 the plan. The minutes, audits, and procedures of the board of 8431 governors are subject to chapter 119. 8432 The operation of the plan shall be governed by a plan (C) 8433 of operation that is prepared at the direction of the board of 8434 governors. The plan of operation may be changed at any time by

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the board of governors or upon request of the office department.

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8436 The plan of operation and all changes thereto are subject to the 8437 approval of the <u>office</u> department. The plan of operation shall:

8438 1. Authorize the board to engage in the activities
8439 necessary to implement this subsection, including, but not
8440 limited to, borrowing money.

8441 Develop criteria for eligibility for coverage by the 2. 8442 plan, including, but not limited to, documented rejection by at 8443 least two insurers which reasonably assures that insureds 8444 covered under the plan are unable to acquire coverage in the 8445 voluntary market. Any insured may voluntarily elect to accept 8446 coverage from an insurer for a premium equal to or greater than 8447 the plan premium if the insurer writing the coverage adheres to 8448 the provisions of s. 627.171.

3. Require notice from the agent to the insured at the time of the application for coverage that the application is for coverage with the plan and that coverage may be available through an insurer, group self-insurers' fund, commercial selfinsurance fund, or assessable mutual insurer through another agent at a lower cost.

8455 4. Establish programs to encourage insurers to provide
8456 coverage to applicants of the plan in the voluntary market and
8457 to insureds of the plan, including, but not limited to:

a. Establishing procedures for an insurer to use in notifying the plan of the insurer's desire to provide coverage to applicants to the plan or existing insureds of the plan and in describing the types of risks in which the insurer is interested. The description of the desired risks must be on a form developed by the plan.

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b. Developing forms and procedures that provide an insurer with the information necessary to determine whether the insurer wants to write particular applicants to the plan or insureds of the plan.

c. Developing procedures for notice to the plan and the applicant to the plan or insured of the plan that an insurer will insure the applicant or the insured of the plan, and notice of the cost of the coverage offered; and developing procedures for the selection of an insuring entity by the applicant or insured of the plan.

d. Provide for a market-assistance plan to assist in the placement of employers. All applications for coverage in the plan received 45 days before the effective date for coverage shall be processed through the market-assistance plan. A marketassistance plan specifically designed to serve the needs of small good policyholders as defined by the board must be finalized by January 1, 1994.

5. Provide for policy and claims services to the insureds of the plan of the nature and quality provided for insureds in the voluntary market.

8484 6. Provide for the review of applications for coverage
8485 with the plan for reasonableness and accuracy, using any
8486 available historic information regarding the insured.

8487 7. Provide for procedures for auditing insureds of the
8488 plan which are based on reasonable business judgment and are
8489 designed to maximize the likelihood that the plan will collect
8490 the appropriate premiums.

8491 8. Authorize the plan to terminate the coverage of and 8492 refuse future coverage for any insured that submits a fraudulent 8493 application to the plan or provides fraudulent or grossly 8494 erroneous records to the plan or to any service provider of the 8495 plan in conjunction with the activities of the plan.

8496 9. Establish service standards for agents who submit8497 business to the plan.

8498 10. Establish criteria and procedures to prohibit any 8499 agent who does not adhere to the established service standards 8500 from placing business with the plan or receiving, directly or 8501 indirectly, any commissions for business placed with the plan.

8502 11. Provide for the establishment of reasonable safety8503 programs for all insureds in the plan.

8504 Authorize the plan to terminate the coverage of and 12. 8505 refuse future coverage to any insured who fails to pay premiums or surcharges when due; who, at the time of application, is 8506 8507 delinquent in payments of workers' compensation or employer's liability insurance premiums or surcharges owed to an insurer, 8508 8509 group self-insurers' fund, commercial self-insurance fund, or 8510 assessable mutual insurer licensed to write such coverage in 8511 this state; or who refuses to substantially comply with any 8512 safety programs recommended by the plan.

8513 13. Authorize the board of governors to provide the 8514 services required by the plan through staff employed by the 8515 plan, through reasonably compensated service providers who 8516 contract with the plan to provide services as specified by the 8517 board of governors, or through a combination of employees and 8518 service providers.

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14. Provide for service standards for service providers,
methods of determining adherence to those service standards,
incentives and disincentives for service, and procedures for
terminating contracts for service providers that fail to adhere
to service standards.

15. Provide procedures for selecting service providers and standards for qualification as a service provider that reasonably assure that any service provider selected will continue to operate as an ongoing concern and is capable of providing the specified services in the manner required.

8529 16. Provide for reasonable accounting and data-reporting8530 practices.

8531 17. Provide for annual review of costs associated with the
8532 administration and servicing of the policies issued by the plan
8533 to determine alternatives by which costs can be reduced.

853418. Authorize the acquisition of such excess insurance or8535reinsurance as is consistent with the purposes of the plan.

8536 19. Provide for an annual report to the <u>office</u> department
8537 on a date specified by the <u>office</u> department and containing such
8538 information as the <u>office</u> department reasonably requires.

20. Establish multiple rating plans for various classifications of risk which reflect risk of loss, hazard grade, actual losses, size of premium, and compliance with loss control. At least one of such plans must be a preferred-rating plan to accommodate small-premium policyholders with good experience as defined in sub-subparagraph 22.a.

8545 21. Establish agent commission schedules.8546 22. Establish three subplans as follows:

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a. Subplan "A" must include those insureds whose annual
premium does not exceed \$2,500 and who have neither incurred any
lost-time claims nor incurred medical-only claims exceeding 50
percent of their premium for the immediate 2 years.

b. Subplan "B" must include insureds that are employers identified by the board of governors as high-risk employers due solely to the nature of the operations being performed by those insureds and for whom no market exists in the voluntary market, and whose experience modifications are less than 1.00.

8556 c. Subplan "C" must include all other insureds within the 8557 plan.

8558 The plan shall establish and use its rates and rating (e) 8559 plans, and the plan may establish and use changes in rating 8560 plans at any time, but no more frequently than two times per any 8561 rating class for any calendar year. By December 1, 1993, and December 1 of each year thereafter, the board shall establish 8562 8563 and use actuarially sound rates for use by the plan to assure that the plan is self-funding while those rates are in effect. 8564 8565 Such rates and rating plans must be filed with the office department within 30 calendar days after their effective dates, 8566 8567 and shall be considered a "use and file" filing. Any disapproval 8568 by the office department must have an effective date that is at 8569 least 60 days from the date of disapproval of the rates and 8570 rating plan and must have prospective effect only. The plan may 8571 not be subject to any order by the office department to return 8572 to policyholders any portion of the rates disapproved by the 8573 office department. The office department may not disapprove any 8574 rates or rating plans unless it demonstrates that such rates and

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8575 rating plans are excessive, inadequate, or unfairly8576 discriminatory.

8577 (f) No later than June 1 of each year, the plan shall 8578 obtain an independent actuarial certification of the results of 8579 the operations of the plan for prior years, and shall furnish a copy of the certification to the office department. If, after 8580 the effective date of the plan, the projected ultimate incurred 8581 8582 losses and expenses and dividends for prior years exceed 8583 collected premiums, accrued net investment income, and prior 8584 assessments for prior years, the certification is subject to 8585 review and approval by the office department before it becomes 8586 final.

(g) Whenever a deficit exists, the plan shall, within 90 days, provide the <u>office</u> department with a program to eliminate the deficit within a reasonable time. The deficit may be funded through increased premiums charged to insureds of the plan for subsequent years, through the use of policyholder surplus attributable to any year, and through assessments on insureds in the plan if the plan uses assessable policies.

8594 Section 199. Section 627.3111, Florida Statutes, is 8595 amended to read:

627.3111 Public records exemption.--All bank account numbers and debit, charge, and credit card numbers, and all other personal financial and health information of a consumer held by the department <u>or office</u> of Insurance or <u>their</u> its service providers or agents, relating to a consumer's complaint or inquiry regarding a matter or activity regulated under the Florida Insurance Code, are confidential and exempt from s.

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8603 119.07(1) and s. 24(a), Art. I of the State Constitution. For 8604 the purpose of this section, the term "consumer" includes but is 8605 not limited to a prospective purchaser, purchaser, or 8606 beneficiary of, or applicant for, any product or service 8607 regulated under the Florida Insurance Code, and a family member 8608 or dependent of a consumer, a subscriber under a group policy, 8609 or a policyholder. This information shall be redacted from 8610 records that contain nonexempt information prior to disclosure. 8611 This exemption applies to information made confidential and 8612 exempt by this section held by the department or office of 8613 Insurance or their its service providers or agents before, on, 8614 or after the effective date of this exemption. Such confidential and exempt information may be disclosed to another governmental 8615 8616 entity, if disclosure is necessary for the receiving entity to 8617 perform its duties and responsibilities, and may be disclosed to the National Association of Insurance Commissioners. The 8618 receiving governmental entity and the association must maintain 8619 the confidential and exempt status of such information. The 8620 8621 information made confidential and exempt by this section may be used in a criminal, civil, or administrative proceeding so long 8622 8623 as the confidential and exempt status of such information is 8624 maintained. This exemption does not include the name and address 8625 of an inquirer or complainant to the department or office or the name of an insurer or other regulated entity which is the 8626 8627 subject of the inquiry or complaint. This section is subject to 8628 the Open Government Sunset Review Act of 1995 in accordance with 8629 s. 119.15 and shall stand repealed on October 2, 2007, unless

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8630 reviewed and saved from repeal through reenactment by the 8631 Legislature.

Section 200. Subsection (1), paragraphs (a) and (c) of subsection (3), paragraphs (a), (c), and (d) of subsection (4), and subsections (5) and (6) of section 627.351, Florida Statutes, are amended, and paragraph (f) is added to subsection (2) of that section to read:

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627.351 Insurance risk apportionment plans.--

(1) MOTOR VEHICLE INSURANCE RISK

8639 APPORTIONMENT. -- Agreements may be made among casualty and surety 8640 insurers with respect to the equitable apportionment among them of insurance which may be afforded applicants who are in good 8641 8642 faith entitled to, but are unable to, procure such insurance through ordinary methods, and such insurers may agree among 8643 8644 themselves on the use of reasonable rate modifications for such 8645 insurance. Such agreements and rate modifications shall be 8646 subject to the approval of the office department. The office department shall, after consultation with the insurers licensed 8647 to write automobile liability insurance in this state, adopt a 8648 reasonable plan or plans for the equitable apportionment among 8649 8650 such insurers of applicants for such insurance who are in good 8651 faith entitled to, but are unable to, procure such insurance 8652 through ordinary methods, and, when such plan has been adopted, all such insurers shall subscribe thereto and shall participate 8653 8654 therein. Such plan or plans shall include rules for 8655 classification of risks and rates therefor. The plan or plans 8656 shall make available noncancelable coverage as provided in s. 8657 627.7275(2). Any insured placed with the plan shall be notified

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8658 of the fact that insurance coverage is being afforded through 8659 the plan and not through the private market, and such 8660 notification shall be given in writing within 10 days of such 8661 placement. To assure that plan rates are made adequate to pay 8662 claims and expenses, insurers shall develop a means of obtaining 8663 loss and expense experience at least annually, and the plan 8664 shall file such experience, when available, with the office 8665 department in sufficient detail to make a determination of rate 8666 adequacy. Prior to the filing of such experience with the office 8667 department, the plan shall poll each member insurer as to the 8668 need for an actuary who is a member of the Casualty Actuarial Society and who is not affiliated with the plan's statistical 8669 8670 agent to certify the plan's rate adequacy. If a majority of 8671 those insurers responding indicate a need for such 8672 certification, the plan shall include the certification as part of its experience filing. Such experience shall be filed with 8673 8674 the office department not more than 9 months following the end of the annual statistical period under review, together with a 8675 8676 rate filing based on said experience. The office department shall initiate proceedings to disapprove the rate and so notify 8677 8678 the plan or shall finalize its review within 60 days of receipt 8679 of the filing. Notification to the plan by the office department 8680 of its preliminary findings, which include a point of entry to the plan pursuant to chapter 120, shall toll the 60-day period 8681 during any such proceedings and subsequent judicial review. The 8682 8683 rate shall be deemed approved if the office department does not issue notice to the plan of its preliminary findings within 60 8684 8685 days of the filing. In addition to provisions for claims and

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8686 expenses, the ratemaking formula shall include a factor for 8687 projected claims trending and 5 percent for contingencies. In no 8688 instance shall the formula include a renewal discount for plan 8689 insureds. However, the plan shall reunderwrite each insured on 8690 an annual basis, based upon all applicable rating factors 8691 approved by the office department. Trend factors shall not be 8692 found to be inappropriate if not in excess of trend factors 8693 normally used in the development of residual market rates by the 8694 appropriate licensed rating organization. Each application for coverage in the plan shall include, in boldfaced 12-point type 8695 8696 immediately preceding the applicant's signature, the following 8697 statement:

8699 "THIS INSURANCE IS BEING AFFORDED THROUGH THE FLORIDA JOINT
8700 UNDERWRITING ASSOCIATION AND NOT THROUGH THE PRIVATE MARKET.
8701 PLEASE BE ADVISED THAT COVERAGE WITH A PRIVATE INSURER MAY BE
8702 AVAILABLE FROM ANOTHER AGENT AT A LOWER COST. AGENT AND COMPANY
8703 LISTINGS ARE AVAILABLE IN THE LOCAL YELLOW PAGES."

The plan shall annually report to the <u>office</u> department the number and percentage of plan insureds who are not surcharged due to their driving record.

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(2) WINDSTORM INSURANCE RISK APPORTIONMENT.--

8709 (f) As used in this subsection, the term "department" 8710 means the former Department of Insurance.

8711 (3) POLITICAL SUBDIVISION; CASUALTY INSURANCE RISK
8712 APPORTIONMENT. --

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8713 (a) The office department shall, after consultation with 8714 the casualty insurers licensed in this state, adopt a plan or 8715 plans for the equitable apportionment among them of casualty 8716 insurance coverage which may be afforded political subdivisions 8717 which are in good faith entitled to, but are unable to, procure 8718 such coverage through the voluntary market at standard rates or through a statutorily approved plan authorized by the office 8719 8720 department. The office department may adopt a joint underwriting 8721 plan which shall provide for one or more designated insurers 8722 able and willing to provide policyholder and claims service, 8723 including the issuance of insurance policies, to act on behalf 8724 of all other insurers required to participate in the joint 8725 underwriting plan. Any joint underwriting plan adopted shall 8726 provide for the equitable apportionment of any profits realized, 8727 or of losses and expenses incurred, among participating insurers. The plan shall include, but shall not be limited to: 8728

8729 1. Rules for the classification of risks and rates which
8730 reflect the past loss experience and prospective loss experience
8731 in different geographic areas.

8732 2. A rating plan which reasonably reflects the prior8733 claims experience of the insureds.

8734 3. Excess coverage by insurers if the <u>office</u> Insurance
8735 Commissioner, in <u>its</u> his or her discretion, requires such
8736 coverage by insurers participating in the joint underwriting
8737 plan.

8738 (c) Any deficit sustained under the plan shall first be
8739 recovered through a premium contingency assessment.
8740 Concurrently, the rates for insureds shall be adjusted for the

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8741 next year so as to be actuarially sound in conformance with 8742 rules adopted by of the commission department. 8743 MEDICAL MALPRACTICE RISK APPORTIONMENT. --(4) 8744 The office department shall, after consultation with (a) 8745 insurers as set forth in paragraph (b), adopt a joint 8746 underwriting plan as set forth in paragraph (d). 8747 The Joint Underwriting Association shall operate (C) 8748 subject to the supervision and approval of a board of governors 8749 consisting of representatives of five of the insurers participating in the Joint Underwriting Association, an attorney 8750 8751 to be named by The Florida Bar, a physician to be named by the 8752 Florida Medical Association, a dentist to be named by the 8753 Florida Dental Association, and a hospital representative to be 8754 named by the Florida Hospital Association. The Chief Financial 8755 Officer shall select the representatives of the five insurers. 8756 One insurer representative shall be selected from 8757 recommendations of the American Insurance Association. One 8758 insurer representative shall be selected from recommendations of 8759 the National Association of Independent Insurers. One insurer 8760 representative shall be selected from recommendations of the Alliance of American Insurers. Two insurer representatives shall 8761 8762 be selected to represent insurers that are not affiliated with 8763 these associations. The board of governors shall choose, during 8764 the first meeting of the board after June 30 of each year, one of its members to serve as chair of the board and another member 8765 8766 to serve as vice chair of the board. There shall be no liability on the part of, and no cause of action of any nature 8767 8768 shall arise against, any member insurer, self-insurer, or its

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agents or employees, the Joint Underwriting Association or its agents or employees, members of the board of governors, or the <u>office</u> department or its representatives for any action taken by them in the performance of their powers and duties under this subsection.

8774 The plan shall provide coverage for claims arising out (d) 8775 of the rendering of, or failure to render, medical care or 8776 services and, in the case of health care facilities, coverage 8777 for bodily injury or property damage to the person or property 8778 of any patient arising out of the insured's activities, in 8779 appropriate policy forms for all health care providers as 8780 defined in paragraph (h). The plan shall include, but shall not 8781 be limited to:

8782 1. Classifications of risks and rates which reflect past 8783 and prospective loss and expense experience in different areas 8784 of practice and in different geographical areas. To assure that 8785 plan rates are adequate to pay claims and expenses, the Joint 8786 Underwriting Association shall develop a means of obtaining loss 8787 and expense experience; and the plan shall file such experience, 8788 when available, with the office department in sufficient detail 8789 to make a determination of rate adequacy. Within 60 days after a 8790 rate filing, the office department shall approve such rates or 8791 rate revisions as are fully supported by the filing. In addition 8792 to provisions for claims and expenses, the ratemaking formula 8793 may include a factor for projected claims trending and a margin 8794 for contingencies. The use of trend factors shall not be found 8795 to be inappropriate.

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c.

8796 2. A rating plan which reasonably recognizes the prior8797 claims experience of insureds.

8798

3. Provisions as to rates for:

a. Insureds who are retired or semiretired.

8800

8801

b. The estates of deceased insureds.

Part-time professionals.

8802 Protection in an amount not to exceed \$250,000 per 4. 8803 claim, \$750,000 annual aggregate for health care providers other 8804 than hospitals and in an amount not to exceed \$1.5 million per 8805 claim, \$5 million annual aggregate for hospitals. Such coverage 8806 for health care providers other than hospitals shall be 8807 available as primary coverage and as excess coverage for the 8808 layer of coverage between the primary coverage and the total 8809 limits of \$250,000 per claim, \$750,000 annual aggregate. The 8810 plan shall also provide tail coverage in these amounts to 8811 insureds whose claims-made coverage with another insurer or 8812 trust has or will be terminated. Such tail coverage shall 8813 provide coverage for incidents that occurred during the claims-8814 made policy period for which a claim is made after the policy 8815 period.

A risk management program for insureds of the 8816 5. 8817 association. This program shall include, but not be limited to: 8818 investigation and analysis of frequency, severity, and causes of 8819 adverse or untoward medical injuries; development of measures to 8820 control these injuries; systematic reporting of medical 8821 incidents; investigation and analysis of patient complaints; and auditing of association members to assure implementation of this 8822 8823 program. The plan may refuse to insure any insured who refuses

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or fails to comply with the risk management program implemented by the association. Prior to cancellation or refusal to renew an insured, the association shall provide the insured 60 days' notice of intent to cancel or nonrenew and shall further notify the insured of any action which must be taken to be in compliance with the risk management program.

8830 PROPERTY AND CASUALTY INSURANCE RISK (5) 8831 APPORTIONMENT. -- The commission department shall adopt by rule a 8832 joint underwriting plan to equitably apportion among insurers 8833 authorized in this state to write property insurance as defined 8834 in s. 624.604 or casualty insurance as defined in s. 624.605, 8835 the underwriting of one or more classes of property insurance or 8836 casualty insurance, except for the types of insurance that are 8837 included within property insurance or casualty insurance for 8838 which an equitable apportionment plan, assigned risk plan, or 8839 joint underwriting plan is authorized under s. 627.311 or 8840 subsection (1), subsection (2), subsection(3), subsection (4), 8841 or subsection (6) and except for risks eligible for flood 8842 insurance written through the federal flood insurance program to persons with risks eligible under subparagraph (a)1. and who are 8843 8844 in good faith entitled to, but are unable to, obtain such 8845 property or casualty insurance coverage, including excess 8846 coverage, through the voluntary market. For purposes of this 8847 subsection, an adequate level of coverage means that coverage 8848 which is required by state law or by responsible or prudent 8849 business practices. The Joint Underwriting Association shall not 8850 be required to provide coverage for any type of risk for which 8851 there are no insurers providing similar coverage in this state.

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8852 The <u>office</u> department may designate one or more participating 8853 insurers who agree to provide policyholder and claims service, 8854 including the issuance of policies, on behalf of the 8855 participating insurers.

8856

(a) The plan shall provide:

88571. A means of establishing eligibility of a risk for8858obtaining insurance through the plan, which provides that:

a. A risk shall be eligible for such property insurance or
casualty insurance as is required by Florida law if the
insurance is unavailable in the voluntary market, including the
market assistance program and the surplus lines market.

b. A commercial risk not eligible under sub-subparagrapha. shall be eligible for property or casualty insurance if:

(I) The insurance is unavailable in the voluntary market, including the market assistance plan and the surplus lines market;

(II) Failure to secure the insurance would substantiallyimpair the ability of the entity to conduct its affairs; and

(III) The risk is not determined by the Risk UnderwritingCommittee to be uninsurable.

c. In the event the Federal Government terminates the Federal Crime Insurance Program established under 44 C.F.R. ss. 8874 80-83, Florida commercial and residential risks previously insured under the federal program shall be eligible under the 8876 plan.

d.(I) In the event a risk is eligible under this paragraph
and in the event the market assistance plan receives a minimum
of 100 applications for coverage within a 3-month period, or 200

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applications for coverage within a 1-year period or less, for a
given class of risk contained in the classification system
defined in the plan of operation of the Joint Underwriting
Association, and unless the market assistance plan provides a
quotation for at least 80 percent of such applicants, such
classification shall immediately be eligible for coverage in the
Joint Underwriting Association.

8887 (II) Any market assistance plan application which is 8888 rejected because an individual risk is so hazardous as to be 8889 practically uninsurable, considering whether the likelihood of a 8890 loss for such a risk is substantially higher than for other 8891 risks of the same class due to individual risk characteristics, 8892 prior loss experience, unwillingness to cooperate with a prior 8893 insurer, physical characteristics and physical location shall 8894 not be included in the minimum percentage calculation provided 8895 above. In the event that there is any legal or administrative 8896 challenge to a determination by the office department that the 8897 conditions of this subparagraph have been met for eligibility 8898 for coverage in the Joint Underwriting Association for a given 8899 classification, any eligible risk may obtain coverage during the 8900 pendency of any such challenge.

e. In order to qualify as a quotation for the purpose of
meeting the minimum percentage calculation in this subparagraph,
the quoted premium must meet the following criteria:

(I) In the case of an admitted carrier, the quoted premium
must not exceed the premium available for a given classification
currently in use by the Joint Underwriting Association or the
premium developed by using the rates and rating plans on file

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8908 with the office department by the quoting insurer, whichever is 8909 greater.

(II) In the case of an authorized surplus lines insurer, the quoted premium must not exceed the premium available for a given classification currently in use by the Joint Underwriting Association by more than 25 percent, after consideration of any individual risk surcharge or credit.

8915 f. Any agent who falsely certifies the unavailability of 8916 coverage as provided by sub-subparagraphs a. and b., is subject 8917 to the penalties provided in s. 626.611.

8918 2. A means for the equitable apportionment of profits or8919 losses and expenses among participating insurers.

89203. Rules for the classification of risks and rates which8921reflect the past and prospective loss experience.

4. A rating plan which reasonably reflects the prior
claims experience of the insureds. Such rating plan shall
include at least two levels of rates for risks that have
favorable loss experience and risks that have unfavorable loss
experience, as established by the plan.

8927 5. Reasonable limits to available amounts of insurance.
8928 Such limits may not be less than the amounts of insurance
8929 required of eligible risks by Florida law.

8930 6. Risk management requirements for insurance where such8931 requirements are reasonable and are expected to reduce losses.

8932 7. Deductibles as may be necessary to meet the needs of8933 insureds.

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8934 8. Policy forms which are consistent with the forms in use
8935 by the majority of the insurers providing coverage in the
8936 voluntary market for the coverage requested by the applicant.

8937 9. A means to remove risks from the plan once such risks 8938 no longer meet the eligibility requirements of this paragraph. 8939 For this purpose, the plan shall include the following 8940 requirements: At each 6-month interval after the activation of 8941 any class of insureds, the board of governors or its designated 8942 committee shall review the number of applications to the market 8943 assistance plan for that class. If, based on these latest 8944 numbers, at least 90 percent of such applications have been 8945 provided a quotation, the Joint Underwriting Association shall 8946 cease underwriting new applications for such class within 30 8947 days, and notification of this decision shall be sent to the 8948 office Insurance Commissioner, the major agents' associations, 8949 and the board of directors of the market assistance plan. A 8950 quotation for the purpose of this subparagraph shall meet the 8951 same criteria for a quotation as provided in sub-subparagraph 8952 1.e sub-subparagraph d. All policies which were previously 8953 written for that class shall continue in force until their 8954 normal expiration date, at which time, subject to the required 8955 timely notification of nonrenewal by the Joint Underwriting 8956 Association, the insured may then elect to reapply to the Joint 8957 Underwriting Association according to the requirements of 8958 eligibility. If, upon reapplication, those previously insured 8959 Joint Underwriting Association risks meet the eligibility 8960 requirements, the Joint Underwriting Association shall provide 8961 the coverage requested.

8962 10. A means for providing credits to insurers against any 8963 deficit assessment levied pursuant to paragraph (c), for risks 8964 voluntarily written through the market assistance plan by such 8965 insurers.

8966 11. That the Joint Underwriting Association shall operate 8967 subject to the supervision and approval of a board of governors 8968 consisting of 13 individuals appointed by the Chief Financial 8969 Officer Insurance Commissioner, and shall have an executive or 8970 underwriting committee. At least four of the members shall be 8971 representatives of insurance trade associations as follows: one 8972 member from the American Insurance Association, one member from 8973 the Alliance of American Insurers, one member from the National 8974 Association of Independent Insurers, and one member from an 8975 unaffiliated insurer writing coverage on a national basis. Two 8976 representatives shall be from two of the statewide agents' 8977 associations. Each board member shall be appointed to serve for 8978 2-year terms beginning on a date designated by the plan and 8979 shall serve at the pleasure of the Chief Financial Officer 8980 commissioner. Members may be reappointed for subsequent terms.

8981 (b) Rates used by the Joint Underwriting Association shall 8982 be actuarially sound. To the extent applicable, the rate 8983 standards set forth in s. 627.062 shall be considered by the 8984 office department in establishing rates to be used by the joint 8985 underwriting plan. The initial rate level shall be determined 8986 using the rates, rules, rating plans, and classifications 8987 contained in the most current Insurance Services Office (ISO) 8988 filing with the office department or the filing of other 8989 licensed rating organizations with an additional increment of 25

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8990 percent of premium. For any type of coverage or classification 8991 which lends itself to manual rating for which the Insurance 8992 Services Office or another licensed rating organization does not 8993 file or publish a rate, the Joint Underwriting Association shall 8994 file and use an initial rate based on the average current market 8995 rate. The initial rate level for the rate plan shall also be 8996 subject to an experience and schedule rating plan which may 8997 produce a maximum of 25 percent debits or credits. For any risk 8998 which does not lend itself to manual rating and for which no 8999 rate has been promulgated under the rate plan, the board shall 9000 develop and file with the office commissioner, subject to its 9001 his or her approval, appropriate criteria and factors for rating 9002 the individual risk. Such criteria and factors shall include, 9003 but not be limited to, loss rating plans, composite rating 9004 plans, and unique and unusual risk rating plans. The initial 9005 rates required under this paragraph shall be adjusted in 9006 conformity with future filings by the Insurance Services Office 9007 with the office department and shall remain in effect until such 9008 time as the Joint Underwriting Association has sufficient data 9009 as to independently justify an actuarially sound change in such 9010 rates.

9011 (c)1. In the event an underwriting deficit exists for any 9012 policy year the plan is in effect, any surplus which has accrued 9013 from previous years and is not projected within reasonable 9014 actuarial certainty to be needed for payment for claims in the 9015 year the surplus arose shall be used to offset the deficit to 9016 the extent available.

9017 As to any remaining deficit, the board of governors of 2. 9018 the Joint Underwriting Association shall levy and collect an 9019 assessment in an amount sufficient to offset such deficit. Such 9020 assessment shall be levied against the insurers participating in 9021 the plan during the year giving rise to the assessment. Any 9022 assessments against insurers for the lines of property and 9023 casualty insurance issued to commercial risks shall be recovered 9024 from the participating insurers in the proportion that the net 9025 direct premium of each insurer for commercial risks written 9026 during the preceding calendar year bears to the aggregate net 9027 direct premium written for commercial risks by all members of 9028 the plan for the lines of insurance included in the plan. Any 9029 assessments against insurers for the lines of property and 9030 casualty insurance issued to personal risks eligible under sub-9031 subparagraph (a)1.a. or sub-subparagraph (a)1.c. shall be 9032 recovered from the participating insurers in the proportion that 9033 the net direct premium of each insurer for personal risks 9034 written during the preceding calendar year bears to the 9035 aggregate net direct premium written for personal risks by all 9036 members of the plan for the lines of insurance included in the 9037 plan.

3. The board shall take all reasonable and prudent steps necessary to collect the amount of assessment due from each participating insurer and policyholder, including, if prudent, filing suit to collect such assessment. If the board is unable to collect an assessment from any insurer, the uncollected assessments shall be levied as an additional assessment against the participating insurers and any participating insurer

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9045 required to pay an additional assessment as a result of such 9046 failure to pay shall have a cause of action against such 9047 nonpaying insurer.

9048 4. Any funds or entitlements that the state may be 9049 eligible to receive by virtue of the Federal Government's 9050 termination of the Federal Crime Insurance Program referenced in 9051 sub-subparagraph (a)1.c. may be used under the plan to offset 9052 any subsequent underwriting deficits that may occur from risks 9053 previously insured with the Federal Crime Insurance Program.

90545. Assessments shall be included as an appropriate factor9055in the making of rates as provided in s. 627.3512.

9056 The Legislature finds that the potential for 6.a. 9057 unlimited assessments under this paragraph may induce insurers 9058 to attempt to reduce their writings in the voluntary market, and 9059 that such actions would worsen the availability problems that 9060 the association was created to remedy. It is the intent of the 9061 Legislature that insurers remain fully responsible for covering 9062 any deficits of the association; however, it is also the intent 9063 of the Legislature to provide a means by which assessment 9064 liabilities may be amortized over a period of years.

9065 The total amount of deficit assessments under this b. 9066 paragraph with respect to any year may not exceed 10 percent of 9067 the statewide total gross written premium for all insurers for 9068 the coverages referred to in the introductory language of this 9069 subsection for the prior year, except that if the deficit with 9070 respect to any plan year exceeds such amount and bonds are 9071 issued under sub-subparagraph c. to defray the deficit, the 9072 total amount of assessments with respect to such deficit may not

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9073 in any year exceed 10 percent of the deficit, or such lesser 9074 percentage as is sufficient to retire the bonds as determined by 9075 the board, and shall continue annually until the bonds are 9076 retired.

9077 c. The governing body of any unit of local government, any 9078 residents or businesses of which are insured by the association, 9079 may issue bonds as defined in s. 125.013 or s. 166.101 from time 9080 to time to fund an assistance program, in conjunction with the 9081 association, for the purpose of defraying deficits of the 9082 association. Revenue bonds may not be issued until validated 9083 pursuant to chapter 75, unless a state of emergency is declared 9084 by executive order or proclamation of the Governor pursuant to 9085 s. 252.36 making such findings as are necessary to determine 9086 that it is in the best interests of, and necessary for, the 9087 protection of the public health, safety, and general welfare of 9088 residents of this state and the protection and preservation of the economic stability of insurers operating in this state, and 9089 9090 declaring it an essential public purpose to permit certain 9091 municipalities or counties to issue such bonds as will provide 9092 relief to claimants and policyholders of the joint underwriting 9093 association and insurers responsible for apportionment of 9094 association losses. The unit of local government shall enter 9095 into such contracts with the association as are necessary to 9096 carry out this paragraph. Any bonds issued under this sub-9097 subparagraph shall be payable from and secured by moneys 9098 received by the association from assessments under this 9099 paragraph, and assigned and pledged to or on behalf of the unit 9100 of local government for the benefit of the holders of such

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9101 bonds. The funds, credit, property, and taxing power of the state or of the unit of local government shall not be pledged 9102 9103 for the payment of such bonds. If any of the bonds remain unsold 9104 60 days after issuance, the office department shall require all 9105 insurers subject to assessment to purchase the bonds, which 9106 shall be treated as admitted assets; each insurer shall be 9107 required to purchase that percentage of the unsold portion of 9108 the bond issue that equals the insurer's relative share of 9109 assessment liability under this subsection. An insurer shall not 9110 be required to purchase the bonds to the extent that the office 9111 department determines that the purchase would endanger or impair 9112 the solvency of the insurer.

9113 The plan shall provide for the deferment, in whole or 7. 9114 in part, of the assessment of an insurer if the office 9115 department finds that payment of the assessment would endanger 9116 or impair the solvency of the insurer. In the event an 9117 assessment against an insurer is deferred in whole or in part, 9118 the amount by which such assessment is deferred may be assessed 9119 against the other member insurers in a manner consistent with 9120 the basis for assessments set forth in subparagraph 2.

(d) Upon adoption of the plan, all insurers authorized in
this state to underwrite property or casualty insurance shall
participate in the plan.

(e) A Risk Underwriting Committee of the Joint
Underwriting Association composed of three members experienced
in evaluating insurance risks is created to review risks
rejected by the voluntary market for which application is made
for insurance through the joint underwriting plan. The committee

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9129	shall consist of a representative of the market assistance plan
9130	created under s. 627.3515, a member selected by the insurers
9131	participating in the Joint Underwriting Association, and a
9132	member named by the <u>Chief Financial Officer</u> Insurance
9133	Commissioner. The Risk Underwriting Committee shall appoint such
9134	advisory committees as are provided for in the plan and are
9135	necessary to conduct its functions. The salaries and expenses of
9136	the members of the Risk Underwriting Committee and its advisory
9137	committees shall be paid by the joint underwriting plan. The
9138	plan approved by the <u>office</u> department shall establish criteria
9139	and procedures for use by the Risk Underwriting Committee for
9140	determining whether an individual risk is so hazardous as to be
9141	uninsurable. In making this determination and in establishing
9142	the criteria and procedures, the following shall be considered:
9143	1. Whether the likelihood of a loss for the individual
9144	risk is substantially higher than for other risks of the same
9145	class; and
9146	2. Whether the uncertainty associated with the individual
9147	risk is such that an appropriate premium cannot be determined.
9148	
9149	The acceptance or rejection of a risk by the underwriting
9150	committee shall be construed as the private placement of
9151	insurance, and the provisions of chapter 120 shall not apply.
9152	(f) There shall be no liability on the part of, and no
9153	cause of action of any nature shall arise against, any member
9154	insurer or its agents or employees, the Florida Property and
9155	Casualty Joint Underwriting Association or its agents or
9156	employees, members of the board of governors, the Chief
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9157 <u>Financial Officer</u>, or the <u>office</u> department or its 9158 representatives for any action taken by them in the performance 9159 of their duties under this subsection. Such immunity does not 9160 apply to actions for breach of any contract or agreement 9161 pertaining to insurance, or any other willful tort.

9162

(6) CITIZENS PROPERTY INSURANCE CORPORATION. --

9163 (a)1. The Legislature finds that actual and threatened 9164 catastrophic losses to property in this state from hurricanes 9165 have caused insurers to be unwilling or unable to provide 9166 property insurance coverage to the extent sought and needed. It 9167 is in the public interest and a public purpose to assist in 9168 assuring that property in the state is insured so as to 9169 facilitate the remediation, reconstruction, and replacement of 9170 damaged or destroyed property in order to reduce or avoid the 9171 negative effects otherwise resulting to the public health, 9172 safety, and welfare; to the economy of the state; and to the 9173 revenues of the state and local governments needed to provide 9174 for the public welfare. It is necessary, therefore, to provide 9175 property insurance to applicants who are in good faith entitled 9176 to procure insurance through the voluntary market but are unable 9177 to do so. The Legislature intends by this subsection that 9178 property insurance be provided and that it continues, as long as 9179 necessary, through an entity organized to achieve efficiencies 9180 and economies, all toward the achievement of the foregoing 9181 public purposes. Because it is essential for the corporation to 9182 have the maximum financial resources to pay claims following a 9183 catastrophic hurricane, it is the intent of the Legislature that 9184 the income of the corporation be exempt from federal income

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9185 taxation and that interest on the debt obligations issued by the 9186 corporation be exempt from federal income taxation.

9187 2. The Residential Property and Casualty Joint 9188 Underwriting Association originally created by this statute 9189 shall be known, as of July 1, 2002, as the Citizens Property 9190 Insurance Corporation. The corporation shall provide insurance 9191 for residential and commercial property, for applicants who are 9192 in good faith entitled, but are unable, to procure insurance 9193 through the voluntary market. The corporation shall operate 9194 pursuant to a plan of operation approved by order of the office 9195 department. The plan is subject to continuous review by the 9196 office department. The office department may, by order, withdraw 9197 approval of all or part of a plan if the office department 9198 determines that conditions have changed since approval was 9199 granted and that the purposes of the plan require changes in the plan. For the purposes of this subsection, residential coverage 9200 9201 includes both personal lines residential coverage, which 9202 consists of the type of coverage provided by homeowner's, mobile 9203 home owner's, dwelling, tenant's, condominium unit owner's, and 9204 similar policies, and commercial lines residential coverage, 9205 which consists of the type of coverage provided by condominium 9206 association, apartment building, and similar policies.

(b)1. All insurers authorized to write one or more subject lines of business in this state are subject to assessment by the corporation and, for the purposes of this subsection, are referred to collectively as "assessable insurers." Insurers writing one or more subject lines of business in this state pursuant to part VIII of chapter 626 are not assessable

9213 insurers, but insureds who procure one or more subject lines of 9214 business in this state pursuant to part VIII of chapter 626 are 9215 subject to assessment by the corporation and are referred to 9216 collectively as "assessable insureds." An authorized insurer's 9217 assessment liability shall begin on the first day of the 9218 calendar year following the year in which the insurer was issued 9219 a certificate of authority to transact insurance for subject 9220 lines of business in this state and shall terminate 1 year after 9221 the end of the first calendar year during which the insurer no 9222 longer holds a certificate of authority to transact insurance 9223 for subject lines of business in this state.

9224 2.a. All revenues, assets, liabilities, losses, and 9225 expenses of the corporation shall be divided into three separate 9226 accounts as follows:

9227 A personal lines account for personal residential (I) 9228 policies issued by the corporation or issued by the Residential 9229 Property and Casualty Joint Underwriting Association and renewed 9230 by the corporation that provide comprehensive, multiperil 9231 coverage on risks that are not located in areas eligible for 9232 coverage in the Florida Windstorm Underwriting Association as 9233 those areas were defined on January 1, 2002 and for such 9234 policies that do not provide coverage for the peril of wind on 9235 risks that are located in such areas;

9236 (II) A commercial lines account for commercial residential 9237 policies issued by the corporation or issued by the Residential 9238 Property and Casualty Joint Underwriting Association and renewed 9239 by the corporation that provide coverage for basic property 9240 perils on risks that are not located in areas eligible for

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9241 coverage in the Florida Windstorm Underwriting Association as 9242 those areas were defined on January 1, 2002, and for such 9243 policies that do not provide coverage for the peril of wind on 9244 risks that are located in such areas; and

9245 (III) A high-risk account for personal residential 9246 policies and commercial residential and commercial 9247 nonresidential property policies issued by the corporation or 9248 transferred to the corporation that provide coverage for the 9249 peril of wind on risks that are located in areas eligible for 9250 coverage in the Florida Windstorm Underwriting Association as 9251 those areas were defined on January 1, 2002. The high-risk 9252 account must also include quota share primary insurance under 9253 subparagraph (c)2. The area eligible for coverage under the 9254 high-risk account also includes the area within Port Canaveral, 9255 which is bordered on the south by the City of Cape Canaveral, 9256 bordered on the west by the Banana River, and bordered on the 9257 north by Federal Government property. The office department may 9258 remove territory from the area eligible for wind-only and quota 9259 share coverage if, after a public hearing, the office department 9260 finds that authorized insurers in the voluntary market are willing and able to write sufficient amounts of personal and 9261 9262 commercial residential coverage for all perils in the territory, 9263 including coverage for the peril of wind, such that risks 9264 covered by wind-only policies in the removed territory could be 9265 issued a policy by the corporation in either the personal lines 9266 or commercial lines account without a significant increase in the corporation's probable maximum loss in such account. Removal 9267 9268 of territory from the area eligible for wind-only or quota share

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9269 coverage does not alter the assignment of wind coverage written 9270 in such areas to the high-risk account.

9271 b. The three separate accounts must be maintained as long 9272 as financing obligations entered into by the Florida Windstorm 9273 Underwriting Association or Residential Property and Casualty 9274 Joint Underwriting Association are outstanding, in accordance 9275 with the terms of the corresponding financing documents. When 9276 the financing obligations are no longer outstanding, in 9277 accordance with the terms of the corresponding financing 9278 documents, the corporation may use a single account for all 9279 revenues, assets, liabilities, losses, and expenses of the 9280 corporation.

9281 Creditors of the Residential Property and Casualty с. 9282 Joint Underwriting Association shall have a claim against, and 9283 recourse to, the accounts referred to in sub-subparagraphs 9284 a.(I) and (II) and shall have no claim against, or recourse to, 9285 the account referred to in sub-subparagraph a.(III). 9286 Creditors of the Florida Windstorm Underwriting Association 9287 shall have a claim against, and recourse to, the account referred to in sub-subparagraph a.(III) and shall have no 9288 9289 claim against, or recourse to, the accounts referred to in sub-9290 sub-subparagraphs a.(I) and (II).

d. Revenues, assets, liabilities, losses, and expenses not
attributable to particular accounts shall be prorated among the
accounts.

9294 e. The Legislature finds that the revenues of the 9295 corporation are revenues that are necessary to meet the

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9296 requirements set forth in documents authorizing the issuance of9297 bonds under this subsection.

9298 f. No part of the income of the corporation may inure to 9299 the benefit of any private person.

9300

3. With respect to a deficit in an account:

a. When the deficit incurred in a particular calendar year
is not greater than 10 percent of the aggregate statewide direct
written premium for the subject lines of business for the prior
calendar year, the entire deficit shall be recovered through
regular assessments of assessable insurers under paragraph (g)
and assessable insureds.

9307 When the deficit incurred in a particular calendar year b. 9308 exceeds 10 percent of the aggregate statewide direct written 9309 premium for the subject lines of business for the prior calendar 9310 year, the corporation shall levy regular assessments on 9311 assessable insurers under paragraph (g) and on assessable 9312 insureds in an amount equal to the greater of 10 percent of the 9313 deficit or 10 percent of the aggregate statewide direct written 9314 premium for the subject lines of business for the prior calendar 9315 year. Any remaining deficit shall be recovered through emergency 9316 assessments under sub-subparagraph d.

c. Each assessable insurer's share of the amount being
assessed under sub-subparagraph a. or sub-subparagraph b. shall
be in the proportion that the assessable insurer's direct
written premium for the subject lines of business for the year
preceding the assessment bears to the aggregate statewide direct
written premium for the subject lines of business for that year.
The assessment percentage applicable to each assessable insured

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9324 is the ratio of the amount being assessed under sub-subparagraph 9325 a. or sub-subparagraph b. to the aggregate statewide direct 9326 written premium for the subject lines of business for the prior 9327 year. Assessments levied by the corporation on assessable 9328 insurers under sub-subparagraphs a. and b. shall be paid as 9329 required by the corporation's plan of operation and paragraph 9330 (q). Assessments levied by the corporation on assessable 9331 insureds under sub-subparagraphs a. and b. shall be collected by 9332 the surplus lines agent at the time the surplus lines agent 9333 collects the surplus lines tax required by s. 626.932 and shall 9334 be paid to the Florida Surplus Lines Service Office at the time 9335 the surplus lines agent pays the surplus lines tax to the 9336 Florida Surplus Lines Service Office. Upon receipt of regular 9337 assessments from surplus lines agents, the Florida Surplus Lines 9338 Service Office shall transfer the assessments directly to the corporation as determined by the corporation. 9339

9340 d. Upon a determination by the board of governors that a 9341 deficit in an account exceeds the amount that will be recovered 9342 through regular assessments under sub-subparagraph a. or sub-9343 subparagraph b., the board shall levy, after verification by the 9344 office department, emergency assessments, for as many years as 9345 necessary to cover the deficits, to be collected by assessable 9346 insurers and the corporation and collected from assessable 9347 insureds upon issuance or renewal of policies for subject lines 9348 of business, excluding National Flood Insurance policies. The 9349 amount of the emergency assessment collected in a particular year shall be a uniform percentage of that year's direct written 9350 9351 premium for subject lines of business and all accounts of the

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9352 corporation, excluding National Flood Insurance Program policy 9353 premiums, as annually determined by the board and verified by 9354 the office department. The office department shall verify the 9355 arithmetic calculations involved in the board's determination 9356 within 30 days after receipt of the information on which the 9357 determination was based. Notwithstanding any other provision of 9358 law, the corporation and each assessable insurer that writes 9359 subject lines of business shall collect emergency assessments 9360 from its policyholders without such obligation being affected by 9361 any credit, limitation, exemption, or deferment. Emergency 9362 assessments levied by the corporation on assessable insureds 9363 shall be collected by the surplus lines agent at the time the 9364 surplus lines agent collects the surplus lines tax required by 9365 s. 626.932 and shall be paid to the Florida Surplus Lines 9366 Service Office at the time the surplus lines agent pays the surplus lines tax to the Florida Surplus Lines Service Office. 9367 9368 The emergency assessments so collected shall be transferred 9369 directly to the corporation on a periodic basis as determined by 9370 the corporation and shall be held by the corporation solely in 9371 the applicable account. The aggregate amount of emergency 9372 assessments levied for an account under this sub-subparagraph in 9373 any calendar year may not exceed the greater of 10 percent of 9374 the amount needed to cover the original deficit, plus interest, 9375 fees, commissions, required reserves, and other costs associated 9376 with financing of the original deficit, or 10 percent of the 9377 aggregate statewide direct written premium for subject lines of 9378 business and for all accounts of the corporation for the prior

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9379 year, plus interest, fees, commissions, required reserves, and9380 other costs associated with financing the original deficit.

9381 The corporation may pledge the proceeds of assessments, e. 9382 projected recoveries from the Florida Hurricane Catastrophe 9383 Fund, other insurance and reinsurance recoverables, market 9384 equalization surcharges and other surcharges, and other funds 9385 available to the corporation as the source of revenue for and to 9386 secure bonds issued under paragraph (g), bonds or other indebtedness issued under subparagraph (c)3., or lines of credit 9387 9388 or other financing mechanisms issued or created under this 9389 subsection, or to retire any other debt incurred as a result of 9390 deficits or events giving rise to deficits, or in any other way 9391 that the board determines will efficiently recover such 9392 deficits. The purpose of the lines of credit or other financing 9393 mechanisms is to provide additional resources to assist the 9394 corporation in covering claims and expenses attributable to a 9395 catastrophe. As used in this subsection, the term "assessments" 9396 includes regular assessments under sub-subparagraph a., sub-9397 subparagraph b., or subparagraph (g)1. and emergency assessments 9398 under sub-subparagraph d. Emergency assessments collected under 9399 sub-subparagraph d. are not part of an insurer's rates, are not 9400 premium, and are not subject to premium tax, fees, or 9401 commissions; however, failure to pay the emergency assessment 9402 shall be treated as failure to pay premium. The emergency 9403 assessments under sub-subparagraph d. shall continue as long as 9404 any bonds issued or other indebtedness incurred with respect to 9405 a deficit for which the assessment was imposed remain 9406 outstanding, unless adequate provision has been made for the

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9407 payment of such bonds or other indebtedness pursuant to the9408 documents governing such bonds or other indebtedness.

9409 f. As used in this subsection, the term "subject lines of 9410 business" means insurance written by assessable insurers or 9411 procured by assessable insureds on real or personal property, as 9412 defined in s. 624.604, including insurance for fire, industrial 9413 fire, allied lines, farmowners multiperil, homeowners 9414 multiperil, commercial multiperil, and mobile homes, and 9415 including liability coverage on all such insurance, but 9416 excluding inland marine as defined in s. 624.607(3) and 9417 excluding vehicle insurance as defined in s. 624.605(1) other 9418 than insurance on mobile homes used as permanent dwellings.

9419 g. The Florida Surplus Lines Service Office shall 9420 determine annually the aggregate statewide written premium in 9421 subject lines of business procured by assessable insureds and 9422 shall report that information to the corporation in a form and 9423 at a time the corporation specifies to ensure that the 9424 corporation can meet the requirements of this subsection and the 9425 corporation's financing obligations.

h. The Florida Surplus Lines Service Office shall verify
the proper application by surplus lines agents of assessment
percentages for regular assessments and emergency assessments
levied under this subparagraph on assessable insureds and shall
assist the corporation in ensuring the accurate, timely
collection and payment of assessments by surplus lines agents as
required by the corporation.

9433

(c) The plan of operation of the corporation:

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9434 1. Must provide for adoption of residential property and 9435 casualty insurance policy forms and commercial residential and 9436 nonresidential property insurance forms, which forms must be 9437 approved by the <u>office</u> department prior to use. The corporation 9438 shall adopt the following policy forms:

9439 a. Standard personal lines policy forms that are
9440 comprehensive multiperil policies providing full coverage of a
9441 residential property equivalent to the coverage provided in the
9442 private insurance market under an HO-3, HO-4, or HO-6 policy.

b. Basic personal lines policy forms that are policies
similar to an HO-8 policy or a dwelling fire policy that provide
coverage meeting the requirements of the secondary mortgage
market, but which coverage is more limited than the coverage
under a standard policy.

9448 c. Commercial lines residential policy forms that are
9449 generally similar to the basic perils of full coverage
9450 obtainable for commercial residential structures in the admitted
9451 voluntary market.

9452 d. Personal lines and commercial lines residential
9453 property insurance forms that cover the peril of wind only. The
9454 forms are applicable only to residential properties located in
9455 areas eligible for coverage under the high-risk account referred
9456 to in sub-subparagraph (b)2.a.

9457 e. Commercial lines nonresidential property insurance
9458 forms that cover the peril of wind only. The forms are
9459 applicable only to nonresidential properties located in areas
9460 eligible for coverage under the high-risk account referred to in
9461 sub-subparagraph (b)2.a.

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9462 2.a. Must provide that the corporation adopt a program in 9463 which the corporation and authorized insurers enter into quota 9464 share primary insurance agreements for hurricane coverage, as 9465 defined in s. 627.4025(2)(a), for eligible risks, and adopt 9466 property insurance forms for eligible risks which cover the 9467 peril of wind only. As used in this subsection, the term:

9468 "Quota share primary insurance" means an arrangement (I) 9469 in which the primary hurricane coverage of an eligible risk is 9470 provided in specified percentages by the corporation and an 9471 authorized insurer. The corporation and authorized insurer are 9472 each solely responsible for a specified percentage of hurricane 9473 coverage of an eligible risk as set forth in a quota share 9474 primary insurance agreement between the corporation and an 9475 authorized insurer and the insurance contract. The 9476 responsibility of the corporation or authorized insurer to pay 9477 its specified percentage of hurricane losses of an eligible 9478 risk, as set forth in the quota share primary insurance 9479 agreement, may not be altered by the inability of the other 9480 party to the agreement to pay its specified percentage of 9481 hurricane losses. Eligible risks that are provided hurricane 9482 coverage through a quota share primary insurance arrangement 9483 must be provided policy forms that set forth the obligations of 9484 the corporation and authorized insurer under the arrangement, 9485 clearly specify the percentages of quota share primary insurance 9486 provided by the corporation and authorized insurer, and 9487 conspicuously and clearly state that neither the authorized 9488 insurer nor the corporation may be held responsible beyond its 9489 specified percentage of coverage of hurricane losses.

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9490 (II) "Eligible risks" means personal lines residential and
9491 commercial lines residential risks that meet the underwriting
9492 criteria of the corporation and are located in areas that were
9493 eligible for coverage by the Florida Windstorm Underwriting
9494 Association on January 1, 2002.

b. The corporation may enter into quota share primary
insurance agreements with authorized insurers at corporation
coverage levels of 90 percent and 50 percent.

9498 c. If the corporation determines that additional coverage 9499 levels are necessary to maximize participation in quota share 9500 primary insurance agreements by authorized insurers, the 9501 corporation may establish additional coverage levels. However, 9502 the corporation's quota share primary insurance coverage level 9503 may not exceed 90 percent.

9504 d. Any quota share primary insurance agreement entered 9505 into between an authorized insurer and the corporation must 9506 provide for a uniform specified percentage of coverage of 9507 hurricane losses, by county or territory as set forth by the 9508 corporation board, for all eligible risks of the authorized 9509 insurer covered under the quota share primary insurance 9510 agreement.

e. Any quota share primary insurance agreement entered
into between an authorized insurer and the corporation is
subject to review and approval by the <u>office department</u>.
However, such agreement shall be authorized only as to insurance
contracts entered into between an authorized insurer and an
insured who is already insured by the corporation for wind
coverage.

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9518 f. For all eligible risks covered under quota share 9519 primary insurance agreements, the exposure and coverage levels 9520 for both the corporation and authorized insurers shall be 9521 reported by the corporation to the Florida Hurricane Catastrophe 9522 Fund. For all policies of eligible risks covered under quota 9523 share primary insurance agreements, the corporation and the 9524 authorized insurer shall maintain complete and accurate records 9525 for the purpose of exposure and loss reimbursement audits as 9526 required by Florida Hurricane Catastrophe Fund rules. The 9527 corporation and the authorized insurer shall each maintain 9528 duplicate copies of policy declaration pages and supporting 9529 claims documents.

9530 g. The corporation board shall establish in its plan of 9531 operation standards for quota share agreements which ensure that 9532 there is no discriminatory application among insurers as to the 9533 terms of quota share agreements, pricing of quota share 9534 agreements, incentive provisions if any, and consideration paid 9535 for servicing policies or adjusting claims.

9536 The quota share primary insurance agreement between the h. 9537 corporation and an authorized insurer must set forth the 9538 specific terms under which coverage is provided, including, but 9539 not limited to, the sale and servicing of policies issued under 9540 the agreement by the insurance agent of the authorized insurer 9541 producing the business, the reporting of information concerning 9542 eligible risks, the payment of premium to the corporation, and 9543 arrangements for the adjustment and payment of hurricane claims 9544 incurred on eligible risks by the claims adjuster and personnel 9545 of the authorized insurer. Entering into a quota sharing

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9546 insurance agreement between the corporation and an authorized
9547 insurer shall be voluntary and at the discretion of the
9548 authorized insurer.

9549 3. May provide that the corporation may employ or 9550 otherwise contract with individuals or other entities to provide 9551 administrative or professional services that may be appropriate 9552 to effectuate the plan. The corporation shall have the power to 9553 borrow funds, by issuing bonds or by incurring other 9554 indebtedness, and shall have other powers reasonably necessary 9555 to effectuate the requirements of this subsection. The 9556 corporation may, but is not required to, seek judicial 9557 validation of its bonds or other indebtedness under chapter 75. 9558 The corporation may issue bonds or incur other indebtedness, or 9559 have bonds issued on its behalf by a unit of local government 9560 pursuant to subparagraph(g)2., in the absence of a hurricane or 9561 other weather-related event, upon a determination by the 9562 corporation, subject to approval by the office department, that 9563 such action would enable it to efficiently meet the financial 9564 obligations of the corporation and that such financings are 9565 reasonably necessary to effectuate the requirements of this subsection. The corporation is authorized to take all actions 9566 9567 needed to facilitate tax-free status for any such bonds or 9568 indebtedness, including formation of trusts or other affiliated 9569 entities. The corporation shall have the authority to pledge 9570 assessments, projected recoveries from the Florida Hurricane 9571 Catastrophe Fund, other reinsurance recoverables, market 9572 equalization and other surcharges, and other funds available to 9573 the corporation as security for bonds or other indebtedness. In

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9574 recognition of s. 10, Art. I of the State Constitution, 9575 prohibiting the impairment of obligations of contracts, it is 9576 the intent of the Legislature that no action be taken whose 9577 purpose is to impair any bond indenture or financing agreement 9578 or any revenue source committed by contract to such bond or 9579 other indebtedness.

9580 4.a. Must require that the corporation operate subject to 9581 the supervision and approval of a board of governors consisting 9582 of 7 individuals who are residents of this state, from different 9583 geographical areas of this state, appointed by the Chief 9584 Financial Officer Treasurer. The Chief Financial Officer 9585 Treasurer shall designate one of the appointees as chair. All board members serve at the pleasure of the Chief Financial 9586 9587 Officer Treasurer. All board members, including the chair, must 9588 be appointed to serve for 3-year terms beginning annually on a 9589 date designated by the plan. Any board vacancy shall be filled 9590 for the unexpired term by the Chief Financial Officer Treasurer. 9591 The Chief Financial Officer Treasurer shall appoint a technical 9592 advisory group to provide information and advice to the board of governors in connection with the board's duties under this 9593 9594 subsection. The executive director and senior managers of the 9595 corporation shall be engaged by the Chief Financial Officer 9596 Treasurer and serve at the pleasure of the Chief Financial 9597 Officer Treasurer. The executive director is responsible for 9598 employing other staff as the corporation may require, subject to 9599 review and concurrence by the Office of the Chief Financial 9600 Officer Treasurer.

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9601	b. To ensure the effective and efficient implementation of
9602	this subsection, the Treasurer shall appoint the board of
9603	governors by July 1, 2002. The board of governors shall work in
9604	conjunction with the Residential Property Insurance Market
9605	Coordinating Council to address appropriate organizational,
9606	operational, and financial matters relating to the corporation.
9607	In addition, after consultation with the Residential Property
9608	Insurance Market Coordinating Council, the bond trustees and
9609	rating agencies, the Treasurer may postpone for a period not to
9610	exceed 180 days after the effective date, the implementation of
9611	the corporation or the implementation of one or more of the
9612	provisions relating to transfer of Florida Windstorm
9613	Underwriting Association policies, obligations, rights, assets,
9614	and liabilities into the high-risk accounts and such other
9615	provisions that may be affected thereby if the Treasurer
9616	determines that postponement is necessary:
9617	(I) Due to emergency conditions;
9618	(II) To ensure the effective and efficient implementation
9619	of the corporation's operations; or
9620	(III) To maintain existing financing arrangements without
9621	a material adverse effect on the creditors of the Residential
9622	Property and Casualty Joint Underwriting Association or the
9623	Florida Windstorm Underwriting Association.
9624	5. Must provide a procedure for determining the
9625	eligibility of a risk for coverage, as follows:
9626	a. Subject to the provisions of s. 627.3517, with respect
9627	to personal lines residential risks, if the risk is offered
9628	coverage from an authorized insurer at the insurer's approved
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rate under either a standard policy including wind coverage or, 9629 9630 if consistent with the insurer's underwriting rules as filed 9631 with the office department, a basic policy including wind 9632 coverage, the risk is not eligible for any policy issued by the 9633 corporation association. If the risk is not able to obtain any 9634 such offer, the risk is eligible for either a standard policy 9635 including wind coverage or a basic policy including wind 9636 coverage issued by the corporation association; however, if the risk could not be insured under a standard policy including wind 9637 9638 coverage regardless of market conditions, the risk shall be 9639 eligible for a basic policy including wind coverage unless 9640 rejected under subparagraph 8. The corporation association shall 9641 determine the type of policy to be provided on the basis of 9642 objective standards specified in the underwriting manual and 9643 based on generally accepted underwriting practices.

9644 (I) If the risk accepts an offer of coverage through the 9645 market assistance plan or an offer of coverage through a 9646 mechanism established by the corporation association before a 9647 policy is issued to the risk by the corporation association or during the first 30 days of coverage by the corporation 9648 9649 association, and the producing agent who submitted the 9650 application to the plan or to the corporation association is not 9651 currently appointed by the insurer, the insurer shall:

9652 (A) Pay to the producing agent of record of the policy, 9653 for the first year, an amount that is the greater of the 9654 insurer's usual and customary commission for the type of policy 9655 written or a fee equal to the usual and customary commission of 9656 the <u>corporation</u> association; or

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9657 (B) Offer to allow the producing agent of record of the 9658 policy to continue servicing the policy for a period of not less 9659 than 1 year and offer to pay the agent the greater of the 9660 insurer's or the <u>corporation's</u> association's usual and customary 9661 commission for the type of policy written.

9663 If the producing agent is unwilling or unable to accept 9664 appointment, the new insurer shall pay the agent in accordance 9665 with sub-sub-sub-subparagraph (A).

9666 (II) When the <u>corporation</u> association enters into a 9667 contractual agreement for a take-out plan, the producing agent 9668 of record of the <u>corporation</u> association policy is entitled to 9669 retain any unearned commission on the policy, and the insurer 9670 shall:

9671 (A) Pay to the producing agent of record of the 9672 <u>corporation</u> association policy, for the first year, an amount 9673 that is the greater of the insurer's usual and customary 9674 commission for the type of policy written or a fee equal to the 9675 usual and customary commission of the <u>corporation</u> association; 9676 or

(B) Offer to allow the producing agent of record of the corporation association policy to continue servicing the policy for a period of not less than 1 year and offer to pay the agent the greater of the insurer's or the <u>corporation's</u> association's usual and customary commission for the type of policy written.

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9683 If the producing agent is unwilling or unable to accept 9684 appointment, the new insurer shall pay the agent in accordance 9685 with sub-sub-subparagraph (A).

b. With respect to commercial lines residential risks, if
the risk is offered coverage under a policy including wind
coverage from an authorized insurer at its approved rate, the
risk is not eligible for any policy issued by the <u>corporation</u>
association. If the risk is not able to obtain any such offer,
the risk is eligible for a policy including wind coverage issued
by the <u>corporation</u> association.

9693 If the risk accepts an offer of coverage through the (I) 9694 market assistance plan or an offer of coverage through a 9695 mechanism established by the corporation association before a 9696 policy is issued to the risk by the corporation association or during the first 30 days of coverage by the corporation 9697 9698 association, and the producing agent who submitted the 9699 application to the plan or the corporation association is not 9700 currently appointed by the insurer, the insurer shall:

(A) Pay to the producing agent of record of the policy,
for the first year, an amount that is the greater of the
insurer's usual and customary commission for the type of policy
written or a fee equal to the usual and customary commission of
the <u>corporation</u> association; or

(B) Offer to allow the producing agent of record of the policy to continue servicing the policy for a period of not less than 1 year and offer to pay the agent the greater of the insurer's or the <u>corporation's</u> association's usual and customary commission for the type of policy written.

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9711	
9712	If the producing agent is unwilling or unable to accept
9713	appointment, the new insurer shall pay the agent in accordance
9714	with sub-sub-subparagraph (A).
9715	(II) When the <u>corporation</u> association enters into a
9716	contractual agreement for a take-out plan, the producing agent
9717	of record of the corporation association policy is entitled to
9718	retain any unearned commission on the policy, and the insurer
9719	shall:
9720	(A) Pay to the producing agent of record of the
9721	corporation association policy, for the first year, an amount
9722	that is the greater of the insurer's usual and customary
9723	commission for the type of policy written or a fee equal to the
9724	usual and customary commission of the corporation association;
9725	or
9726	(B) Offer to allow the producing agent of record of the
9727	corporation association policy to continue servicing the policy
9728	for a period of not less than 1 year and offer to pay the agent
9729	the greater of the insurer's or the <u>corporation's</u> association's
9730	usual and customary commission for the type of policy written.
9731	
9732	If the producing agent is unwilling or unable to accept
9733	appointment, the new insurer shall pay the agent in accordance
9734	with sub-sub-subparagraph (A).
9735	c. This subparagraph does not require the association to
9736	provide wind coverage or hurricane coverage in any area in which
9737	such coverage is available through the Florida Windstorm
9738	Underwriting Association.
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9739 6. Must include rules for classifications of risks and 9740 rates therefor.

9741 7. Must provide that if premium and investment income for 9742 an account attributable to a particular calendar year are in 9743 excess of projected losses and expenses for the account 9744 attributable to that year, such excess shall be held in surplus 9745 in the account. Such surplus shall be available to defray 9746 deficits in that account as to future years and shall be used 9747 for that purpose prior to assessing assessable insurers and 9748 assessable insureds as to any calendar year.

9749 8. Must provide objective criteria and procedures to be 9750 uniformly applied for all applicants in determining whether an 9751 individual risk is so hazardous as to be uninsurable. In making 9752 this determination and in establishing the criteria and 9753 procedures, the following shall be considered:

a. Whether the likelihood of a loss for the individual
risk is substantially higher than for other risks of the same
class; and

9757 b. Whether the uncertainty associated with the individual 9758 risk is such that an appropriate premium cannot be determined. 9759

9760 The acceptance or rejection of a risk by the corporation shall
9761 be construed as the private placement of insurance, and the
9762 provisions of chapter 120 shall not apply.

9763 9. Must provide that the corporation shall make its best
9764 efforts to procure catastrophe reinsurance at reasonable rates,
9765 as determined by the board of governors.

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9766 10. Must provide that in the event of regular deficit 9767 assessments under sub-subparagraph (b)3.a. or sub-subparagraph 9768 (b)3.b., in the personal lines account, the commercial lines 9769 residential account, or the high-risk account, the corporation 9770 shall levy upon corporation policyholders in its next rate 9771 filing, or by a separate rate filing solely for this purpose, a 9772 market equalization surcharge arising from a regular assessment 9773 in such account in a percentage equal to the total amount of 9774 such regular assessments divided by the aggregate statewide 9775 direct written premium for subject lines of business for the 9776 prior calendar year. Market equalization surcharges under this 9777 subparagraph are not considered premium and are not subject to 9778 commissions, fees, or premium taxes; however, failure to pay a 9779 market equalization surcharge shall be treated as failure to pay 9780 premium.

9781 11. The policies issued by the corporation must provide 9782 that, if the corporation or the market assistance plan obtains 9783 an offer from an authorized insurer to cover the risk at its 9784 approved rates, the risk is no longer eligible for renewal 9785 through the corporation.

9786 12. Corporation policies and applications must include a 9787 notice that the corporation policy could, under this section, be 9788 replaced with a policy issued by an authorized insurer that does 9789 not provide coverage identical to the coverage provided by the 9790 corporation. The notice shall also specify that acceptance of 9791 corporation coverage creates a conclusive presumption that the 9792 applicant or policyholder is aware of this potential.

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9793 13. May establish, subject to approval by the office 9794 department, different eligibility requirements and operational 9795 procedures for any line or type of coverage for any specified 9796 county or area if the board determines that such changes to the 9797 eligibility requirements and operational procedures are 9798 justified due to the voluntary market being sufficiently stable 9799 and competitive in such area or for such line or type of 9800 coverage and that consumers who, in good faith, are unable to 9801 obtain insurance through the voluntary market through ordinary 9802 methods would continue to have access to coverage from the 9803 corporation. When coverage is sought in connection with a real 9804 property transfer, such requirements and procedures shall not 9805 provide for an effective date of coverage later than the date of 9806 the closing of the transfer as established by the transferor, 9807 the transferee, and, if applicable, the lender.

9808 Must provide that, with respect to the high-risk 14. 9809 account, any assessable insurer with a surplus as to 9810 policyholders of \$25 million or less writing 25 percent or more 9811 of its total countrywide property insurance premiums in this 9812 state may petition the office department, within the first 90 9813 days of each calendar year, to qualify as a limited 9814 apportionment company. In no event shall a limited apportionment 9815 company be required to participate in the portion of any 9816 assessment, within the high-risk account, pursuant to sub-9817 subparagraph (b)3.a. or sub-subparagraph (b)3.b. in the 9818 aggregate which exceeds \$50 million after payment of available 9819 high-risk account funds in any calendar year. However, a limited 9820 apportionment company shall collect from its policyholders any

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9821 emergency assessment imposed under sub-subparagraph (b)3.d. The 9822 plan shall provide that, if the office department determines 9823 that any regular assessment will result in an impairment of the 9824 surplus of a limited apportionment company, the office 9825 department may direct that all or part of such assessment be 9826 deferred as provided in subparagraph (g)4. However, there shall 9827 be no limitation or deferment of an emergency assessment to be 9828 collected from policyholders under sub-subparagraph(b)3.d.

9829 15. Must provide that the corporation appoint as its 9830 licensed agents only those agents who also hold an appointment 9831 as defined in s. 626.104 with an insurer who at the time of the 9832 agent's initial appointment by the corporation is authorized to 9833 write and is actually writing personal lines residential 9834 property coverage, commercial residential property coverage, or 9835 commercial nonresidential property coverage within the state.

9836 (d)1. It is the intent of the Legislature that the rates 9837 for coverage provided by the corporation be actuarially sound 9838 and not competitive with approved rates charged in the admitted 9839 voluntary market, so that the corporation functions as a 9840 residual market mechanism to provide insurance only when the 9841 insurance cannot be procured in the voluntary market. Rates 9842 shall include an appropriate catastrophe loading factor that 9843 reflects the actual catastrophic exposure of the corporation.

2. For each county, the average rates of the corporation for each line of business for personal lines residential policies excluding rates for wind-only policies shall be no lower than the average rates charged by the insurer that had the highest average rate in that county among the 20 insurers with

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9849 the greatest total direct written premium in the state for that 9850 line of business in the preceding year, except that with respect 9851 to mobile home coverages, the average rates of the corporation 9852 shall be no lower than the average rates charged by the insurer 9853 that had the highest average rate in that county among the 5 9854 insurers with the greatest total written premium for mobile home 9855 owner's policies in the state in the preceding year.

9856 Rates for personal lines residential wind-only policies 3. 9857 must be actuarially sound and not competitive with approved 9858 rates charged by authorized insurers. However, for personal 9859 lines residential wind-only policies issued or renewed between 9860 July 1, 2002, and June 30, 2003, the maximum premium increase 9861 must be no greater than 10 percent of the Florida Windstorm 9862 Underwriting Association premium for that policy in effect on 9863 June 30, 2002, as adjusted for coverage changes and seasonal 9864 occupancy surcharges. The personal lines residential wind-only 9865 rates for the corporation effective July 1, 2003, must be based 9866 on a rate filing by the corporation which establishes rates 9867 which are actuarially sound and not competitive with approved rates charged by authorized insurers. Corporation rate manuals 9868 9869 shall include a rate surcharge for seasonal occupancy. To 9870 ensure that personal lines residential wind-only rates effective 9871 on or after July 1, 2003, are not competitive with approved 9872 rates charged by authorized insurers, the office department, by 9873 March 1 of each year, shall provide the corporation, for each 9874 county in which there are geographical areas in which personal 9875 lines residential wind-only policies may be issued, the average 9876 rates charged by the insurer that had the highest average rate

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9877 in that county for wind coverage in that insurer's rating 9878 territories which most closely approximate the geographical area 9879 in that county in which personal lines residential wind-only 9880 policies may be written by the corporation. The average rates 9881 provided must be from an insurer among the 20 insurers with the 9882 greatest total direct written premium in the state for personal 9883 lines residential property insurance for the preceding year. 9884 With respect to mobile homes, the five insurers with the 9885 greatest total written premium for that line of business in the 9886 preceding year shall be used. The corporation shall certify to 9887 the office department that its average personal lines 9888 residential wind-only rates are no lower in each county than the 9889 average rates provided by the office department. The commission 9890 may department is authorized to adopt rules to establish 9891 reporting requirements to obtain the necessary wind-only rate 9892 information from insurers to implement this provision.

9893 4. Rates for commercial lines coverage shall not be
9894 subject to the requirements of subparagraph 2., but shall be
9895 subject to all other requirements of this paragraph and s.
9896 627.062.

9897 5. Nothing in this paragraph shall require or allow the
9898 corporation to adopt a rate that is inadequate under s. 627.062.
9899 6. The corporation shall make a rate filing at least once

9900 a year, but no more often than quarterly.

9901 7. In addition to the rates otherwise determined pursuant 9902 to this paragraph, the corporation shall impose and collect an 9903 amount equal to the premium tax provided for in s. 624.509 to 9904 augment the financial resources of the corporation.

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(e) If coverage in an account is deactivated pursuant to paragraph (f), coverage through the corporation shall be reactivated by order of the <u>office</u> department only under one of the following circumstances:

9909 If the market assistance plan receives a minimum of 100 1. 9910 applications for coverage within a 3-month period, or 200 9911 applications for coverage within a 1-year period or less for 9912 residential coverage, unless the market assistance plan provides 9913 a quotation from admitted carriers at their filed rates for at 9914 least 90 percent of such applicants. Any market assistance plan 9915 application that is rejected because an individual risk is so 9916 hazardous as to be uninsurable using the criteria specified in 9917 subparagraph (c)8. shall not be included in the minimum 9918 percentage calculation provided herein. In the event that there 9919 is a legal or administrative challenge to a determination by the 9920 office department that the conditions of this subparagraph have 9921 been met for eligibility for coverage in the corporation, any 9922 eligible risk may obtain coverage during the pendency of such 9923 challenge.

9924 2. In response to a state of emergency declared by the 9925 Governor under s. 252.36, the <u>office</u> department may activate 9926 coverage by order for the period of the emergency upon a finding 9927 by the <u>office</u> department that the emergency significantly 9928 affects the availability of residential property insurance.

9929 (f)1. The corporation shall file with the <u>office</u> 9930 department quarterly statements of financial condition, an 9931 annual statement of financial condition, and audited financial 9932 statements in the manner prescribed by law. In addition, the

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9933 corporation shall report to the <u>office</u> department monthly on the 9934 types, premium, exposure, and distribution by county of its 9935 policies in force, and shall submit other reports as the <u>office</u> 9936 department requires to carry out its oversight of the 9937 corporation.

2. The activities of the corporation shall be reviewed at least annually by the <u>office</u> department to determine whether coverage shall be deactivated in an account on the basis that the conditions giving rise to its activation no longer exist.

9942 (g)1. The corporation shall certify to the office 9943 department its needs for annual assessments as to a particular 9944 calendar year, and for any interim assessments that it deems to 9945 be necessary to sustain operations as to a particular year 9946 pending the receipt of annual assessments. Upon verification, 9947 the office department shall approve such certification, and the 9948 corporation shall levy such annual or interim assessments. Such 9949 assessments shall be prorated as provided in paragraph (b). The 9950 corporation shall take all reasonable and prudent steps 9951 necessary to collect the amount of assessment due from each 9952 assessable insurer, including, if prudent, filing suit to 9953 collect such assessment. If the corporation is unable to collect 9954 an assessment from any assessable insurer, the uncollected 9955 assessments shall be levied as an additional assessment against 9956 the assessable insurers and any assessable insurer required to 9957 pay an additional assessment as a result of such failure to pay 9958 shall have a cause of action against such nonpaying assessable 9959 insurer. Assessments shall be included as an appropriate factor 9960 in the making of rates. The failure of a surplus lines agent to

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9961 collect and remit any regular or emergency assessment levied by 9962 the corporation is considered to be a violation of s. 626.936 9963 and subjects the surplus lines agent to the penalties provided 9964 in that section.

9965 2. The governing body of any unit of local government, any 9966 residents of which are insured by the corporation, may issue 9967 bonds as defined in s. 125.013 or s. 166.101 from time to time 9968 to fund an assistance program, in conjunction with the 9969 corporation, for the purpose of defraying deficits of the 9970 corporation. In order to avoid needless and indiscriminate 9971 proliferation, duplication, and fragmentation of such assistance 9972 programs, any unit of local government, any residents of which 9973 are insured by the corporation, may provide for the payment of 9974 losses, regardless of whether or not the losses occurred within 9975 or outside of the territorial jurisdiction of the local 9976 government. Revenue bonds under this subparagraph may not be 9977 issued until validated pursuant to chapter 75, unless a state of 9978 emergency is declared by executive order or proclamation of the 9979 Governor pursuant to s. 252.36 making such findings as are 9980 necessary to determine that it is in the best interests of, and 9981 necessary for, the protection of the public health, safety, and 9982 general welfare of residents of this state and declaring it an 9983 essential public purpose to permit certain municipalities or 9984 counties to issue such bonds as will permit relief to claimants 9985 and policyholders of the corporation. Any such unit of local 9986 government may enter into such contracts with the corporation and with any other entity created pursuant to this subsection as 9987 9988 are necessary to carry out this paragraph. Any bonds issued

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9989 under this subparagraph shall be payable from and secured by 9990 moneys received by the corporation from emergency assessments under sub-subparagraph (b)3.d., and assigned and pledged to or 9991 9992 on behalf of the unit of local government for the benefit of the 9993 holders of such bonds. The funds, credit, property, and taxing 9994 power of the state or of the unit of local government shall not 9995 be pledged for the payment of such bonds. If any of the bonds 9996 remain unsold 60 days after issuance, the office department 9997 shall require all insurers subject to assessment to purchase the 9998 bonds, which shall be treated as admitted assets; each insurer 9999 shall be required to purchase that percentage of the unsold 10000 portion of the bond issue that equals the insurer's relative 10001 share of assessment liability under this subsection. An insurer 10002 shall not be required to purchase the bonds to the extent that 10003 the office department determines that the purchase would 10004 endanger or impair the solvency of the insurer.

10005 The corporation shall adopt one or more programs 3.a. subject to approval by the office department for the reduction 10006 10007 of both new and renewal writings in the corporation. The 10008 corporation may consider any prudent and not unfairly 10009 discriminatory approach to reducing corporation writings, and 10010 may adopt a credit against assessment liability or other 10011 liability that provides an incentive for insurers to take risks 10012 out of the corporation and to keep risks out of the corporation 10013 by maintaining or increasing voluntary writings in counties or 10014 areas in which corporation risks are highly concentrated and a 10015 program to provide a formula under which an insurer voluntarily 10016 taking risks out of the corporation by maintaining or increasing

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10017 voluntary writings will be relieved wholly or partially from 10018 assessments under sub-subparagraphs (b)3.a. and b. When the 10019 corporation enters into a contractual agreement for a take-out 10020 plan, the producing agent of record of the corporation policy is 10021 entitled to retain any unearned commission on such policy, and 10022 the insurer shall either:

(I) Pay to the producing agent of record of the policy, for the first year, an amount which is the greater of the insurer's usual and customary commission for the type of policy written or a policy fee equal to the usual and customary commission of the corporation; or

(II) Offer to allow the producing agent of record of the policy to continue servicing the policy for a period of not less than 1 year and offer to pay the agent the insurer's usual and customary commission for the type of policy written. If the producing agent is unwilling or unable to accept appointment by the new insurer, the new insurer shall pay the agent in accordance with sub-sub-subparagraph (I).

10035 Any credit or exemption from regular assessments b. 10036 adopted under this subparagraph shall last no longer than the 3 10037 years following the cancellation or expiration of the policy by 10038 the corporation. With the approval of the office department, the 10039 board may extend such credits for an additional year if the 10040 insurer quarantees an additional year of renewability for all 10041 policies removed from the corporation, or for 2 additional years 10042 if the insurer guarantees 2 additional years of renewability for 10043 all policies so removed.

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10044 c. There shall be no credit, limitation, exemption, or
10045 deferment from emergency assessments to be collected from
10046 policyholders pursuant to sub-subparagraph (b)3.d.

10047 The plan shall provide for the deferment, in whole or 4. 10048 in part, of the assessment of an assessable insurer, other than 10049 an emergency assessment collected from policyholders pursuant to 10050 sub-subparagraph (b)3.d., if the office department finds that 10051 payment of the assessment would endanger or impair the solvency 10052 of the insurer. In the event an assessment against an assessable 10053 insurer is deferred in whole or in part, the amount by which 10054 such assessment is deferred may be assessed against the other 10055 assessable insurers in a manner consistent with the basis for 10056 assessments set forth in paragraph (b).

10057 (h) Nothing in this subsection shall be construed to
10058 preclude the issuance of residential property insurance coverage
10059 pursuant to part VIII of chapter 626.

10060 (i) There shall be no liability on the part of, and no 10061 cause of action of any nature shall arise against, any 10062 assessable insurer or its agents or employees, the corporation or its agents or employees, members of the board of governors or 10063 10064 their respective designees at a board meeting, corporation 10065 committee members, or the office department or its 10066 representatives, for any action taken by them in the performance 10067 of their duties or responsibilities under this subsection. Such 10068 immunity does not apply to:

10069 1. Any of the foregoing persons or entities for any 10070 willful tort;

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100712. The corporation or its producing agents for breach of10072any contract or agreement pertaining to insurance coverage;

10073 3. The corporation with respect to issuance or payment of 10074 debt; or

10075 4. Any assessable insurer with respect to any action to 10076 enforce an assessable insurer's obligations to the corporation 10077 under this subsection.

10078 (j) For the purposes of s. 199.183(1), the corporation 10079 shall be considered a political subdivision of the state and 10080 shall be exempt from the corporate income tax. The premiums, 10081 assessments, investment income, and other revenue of the 10082 corporation are funds received for providing property insurance 10083 coverage as required by this subsection, paying claims for 10084 Florida citizens insured by the corporation, securing and 10085 repaying debt obligations issued by the corporation, and 10086 conducting all other activities of the corporation, and shall 10087 not be considered taxes, fees, licenses, or charges for services 10088 imposed by the Legislature on individuals, businesses, or 10089 agencies outside state government. Bonds and other debt 10090 obligations issued by or on behalf of the corporation are not to 10091 be considered "state bonds" within the meaning of s. 10092 $215.58(8) \cdot (10)$. The corporation is not subject to the procurement 10093 provisions of chapter 287, and policies and decisions of the 10094 corporation relating to incurring debt, levying of assessments 10095 and the sale, issuance, continuation, terms and claims under 10096 corporation policies, and all services relating thereto, are not 10097 subject to the provisions of chapter 120. The corporation is not 10098 required to obtain or to hold a certificate of authority issued

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10099 by the office department, nor is it required to participate as a 10100 member insurer of the Florida Insurance Guaranty Association. 10101 However, the corporation is required to pay, in the same manner 10102 as an authorized insurer, assessments pledged by the Florida 10103 Insurance Guaranty Association to secure bonds issued or other 10104 indebtedness incurred to pay covered claims arising from insurer 10105 insolvencies caused by, or proximately related to, hurricane 10106 losses. It is the intent of the Legislature that the tax 10107 exemptions provided in this paragraph will augment the financial 10108 resources of the corporation to better enable the corporation to 10109 fulfill its public purposes. Any bonds issued by the 10110 corporation, their transfer, and the income therefrom, including 10111 any profit made on the sale thereof, shall at all times be free 10112 from taxation of every kind by the state and any political 10113 subdivision or local unit or other instrumentality thereof; 10114 however, this exemption does not apply to any tax imposed by 10115 chapter 220 chapter 200 on interest, income, or profits on debt obligations owned by corporations other than the corporation. 10116

10117 (k) Upon a determination by the office department that the conditions giving rise to the establishment and activation of 10118 10119 the corporation no longer exist, the corporation is dissolved. 10120 Upon dissolution, the assets of the corporation association 10121 shall be applied first to pay all debts, liabilities, and 10122 obligations of the corporation, including the establishment of 10123 reasonable reserves for any contingent liabilities or 10124 obligations, and all remaining assets of the corporation shall 10125 become property of the state and be deposited in the Florida 10126 Hurricane Catastrophe Fund. However, no dissolution shall take

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10127 effect as long as the corporation has bonds or other financial 10128 obligations outstanding unless adequate provision has been made 10129 for the payment of the bonds or other financial obligations 10130 pursuant to the documents authorizing the issuance of the bonds 10131 or other financial obligations.

(1)1. Effective July 1, 2002, policies of the Residential 10132 10133 Property and Casualty Joint Underwriting Association shall 10134 become policies of the corporation. All obligations, rights, 10135 assets and liabilities of the Residential Property and Casualty 10136 Joint Underwriting Association, including bonds, note and debt 10137 obligations, and the financing documents pertaining to them 10138 become those of the corporation as of July 1, 2002. The corporation is not required to issue endorsements or 10139 10140 certificates of assumption to insureds during the remaining term 10141 of in-force transferred policies.

10142 Effective July 1, 2002, policies of the Florida 2. 10143 Windstorm Underwriting Association are transferred to the 10144 corporation and shall become policies of the corporation. All 10145 obligations, rights, assets, and liabilities of the Florida 10146 Windstorm Underwriting Association, including bonds, note, and 10147 debt obligations, and the financing documents pertaining to them 10148 are transferred to and assumed by the corporation on July 1, 10149 2002. The corporation is not required to issue endorsement or 10150 certificates of assumption to insureds during the remaining term 10151 of in-force transferred policies.

101523. The Florida Windstorm Underwriting Association and the10153Residential Property and Casualty Joint Underwriting Association10154shall take all actions as may be proper to further evidence the

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10155 transfers and shall provide the documents and instruments of 10156 further assurance as may reasonably be requested by the 10157 corporation for that purpose. The corporation shall execute 10158 assumptions and instruments as the trustees or other parties to 10159 the financing documents of the Florida Windstorm Underwriting 10160 Association or the Residential Property and Casualty Joint 10161 Underwriting Association may reasonably request to further 10162 evidence the transfers and assumptions, which transfers and 10163 assumptions, however, are effective on the date provided under 10164 this paragraph whether or not, and regardless of the date on 10165 which, the assumptions or instruments are executed by the 10166 corporation. Subject to the relevant financing documents 10167 pertaining to their outstanding bonds, notes, indebtedness, or 10168 other financing obligations, the moneys, investments, 10169 receivables, choses in action, and other intangibles of the Florida Windstorm Underwriting Association shall be credited to 10170 10171 the high-risk account of the corporation, and those of the 10172 personal lines residential coverage account and the commercial 10173 lines residential coverage account of the Residential Property 10174 and Casualty Joint Underwriting Association shall be credited to 10175 the personal lines account and the commercial lines account, 10176 respectively, of the corporation.

10177 4. Effective July 1, 2002, a new applicant for property 10178 insurance coverage who would otherwise have been eligible for 10179 coverage in the Florida Windstorm Underwriting Association is 10180 eligible for coverage from the corporation as provided in this 10181 subsection.

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10182 The transfer of all policies, obligations, rights, 5. 10183 assets, and liabilities from the Florida Windstorm Underwriting Association to the corporation and the renaming of the 10184 10185 Residential Property and Casualty Joint Underwriting Association 10186 as the corporation shall in no way affect the coverage with respect to covered policies as defined in s. 215.555(2)(c) 10187 10188 provided to these entities by the Florida Hurricane Catastrophe 10189 Fund. The coverage provided by the Florida Hurricane Catastrophe 10190 Fund to the Florida Windstorm Underwriting Association based on 10191 its exposures as of June 30, 2002, and each June 30 thereafter 10192 shall be redesignated as coverage for the high-risk account of 10193 the corporation. Notwithstanding any other provision of law, the 10194 coverage provided by the Florida Hurricane Catastrophe Fund to 10195 the Residential Property and Casualty Joint Underwriting 10196 Association based on its exposures as of June 30, 2002, and each 10197 June 30 thereafter shall be transferred to the personal lines 10198 account and the commercial lines account of the corporation. 10199 Notwithstanding any other provision of law, the high-risk 10200 account shall be treated, for all Florida Hurricane Catastrophe 10201 Fund purposes, as if it were a separate participating insurer 10202 with its own exposures, reimbursement premium, and loss 10203 reimbursement. Likewise, the personal lines and commercial lines 10204 accounts shall be viewed together, for all Florida Hurricane 10205 Catastrophe Fund purposes, as if the two accounts were one and 10206 represent a single, separate participating insurer with its own 10207 exposures, reimbursement premium, and loss reimbursement. The 10208 coverage provided by the Florida Hurricane Catastrophe Fund to 10209 the corporation shall constitute and operate as a full transfer

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10210 of coverage from the Florida Windstorm Underwriting Association 10211 and Residential Property and Casualty Joint Underwriting to the 10212 corporation.

10213

(m) Notwithstanding any other provision of law:

10214 The pledge or sale of, the lien upon, and the security 1. interest in any rights, revenues, or other assets of the 10215 10216 corporation created or purported to be created pursuant to any 10217 financing documents to secure any bonds or other indebtedness of 10218 the corporation shall be and remain valid and enforceable, 10219 notwithstanding the commencement of and during the continuation 10220 of, and after, any rehabilitation, insolvency, liquidation, 10221 bankruptcy, receivership, conservatorship, reorganization, or similar proceeding against the corporation under the laws of 10222 10223 this state.

10224 2. No such proceeding shall relieve the corporation of its 10225 obligation, or otherwise affect its ability to perform its 10226 obligation, to continue to collect, or levy and collect, 10227 assessments, market equalization or other surcharges under 10228 subparagraph (c)10., or any other rights, revenues, or other 10229 assets of the corporation pledged pursuant to any financing 10230 documents.

10231 Each such pledge or sale of, lien upon, and security 3. 10232 interest in, including the priority of such pledge, lien, or 10233 security interest, any such assessments, market equalization or 10234 other surcharges, or other rights, revenues, or other assets 10235 which are collected, or levied and collected, after the 10236 commencement of and during the pendency of, or after, any such 10237 proceeding shall continue unaffected by such proceeding. As

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10238 used in this subsection, the term "financing documents" means 10239 any agreement or agreements, instrument or instruments, or other document or documents now existing or hereafter created 10240 10241 evidencing any bonds or other indebtedness of the corporation or 10242 pursuant to which any such bonds or other indebtedness has been 10243 or may be issued and pursuant to which any rights, revenues, or 10244 other assets of the corporation are pledged or sold to secure 10245 the repayment of such bonds or indebtedness, together with the 10246 payment of interest on such bonds or such indebtedness, or the 10247 payment of any other obligation or financial product, as defined 10248 in the plan of operation of the corporation related to such 10249 bonds or indebtedness.

10250 Any such pledge or sale of assessments, revenues, 4. 10251 contract rights, or other rights or assets of the corporation 10252 shall constitute a lien and security interest, or sale, as the 10253 case may be, that is immediately effective and attaches to such 10254 assessments, revenues, or contract rights or other rights or 10255 assets, whether or not imposed or collected at the time the 10256 pledge or sale is made. Any such pledge or sale is effective, 10257 valid, binding, and enforceable against the corporation or other 10258 entity making such pledge or sale, and valid and binding against 10259 and superior to any competing claims or obligations owed to any 10260 other person or entity, including policyholders in this state, 10261 asserting rights in any such assessments, revenues, or contract 10262 rights or other rights or assets to the extent set forth in and 10263 in accordance with the terms of the pledge or sale contained in 10264 the applicable financing documents, whether or not any such 10265 person or entity has notice of such pledge or sale and without

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 δ the need for any physical delivery.

10266 the need for any physical delivery, recordation, filing, or 10267 other action.

10268 (n)1. The following records of the corporation are 10269 confidential and exempt from the provisions of s. 119.07(1) and 10270 s. 24(a), Art. I of the State Constitution:

10271 a. Underwriting files, except that a policyholder or an 10272 applicant shall have access to his or her own underwriting 10273 files.

10274 b. Claims files, until termination of all litigation and 10275 settlement of all claims arising out of the same incident, 10276 although portions of the claims files may remain exempt, as 10277 otherwise provided by law. Confidential and exempt claims file 10278 records may be released to other governmental agencies upon 10279 written request and demonstration of need; such records held by 10280 the receiving agency remain confidential and exempt as provided 10281 for herein.

10282 c. Records obtained or generated by an internal auditor 10283 pursuant to a routine audit, until the audit is completed, or if 10284 the audit is conducted as part of an investigation, until the 10285 investigation is closed or ceases to be active. An investigation is considered "active" while the investigation is 10286 10287 being conducted with a reasonable, good faith belief that it 10288 could lead to the filing of administrative, civil, or criminal 10289 proceedings.

10290d. Matters reasonably encompassed in privileged attorney-10291client communications.

e. Proprietary information licensed to the corporation
under contract and the contract provides for the confidentiality
of such proprietary information.

10295 f. All information relating to the medical condition or 10296 medical status of a corporation employee which is not relevant 10297 to the employee's capacity to perform his or her duties, except 10298 as otherwise provided in this paragraph. Information which is 10299 exempt shall include, but is not limited to, information 10300 relating to workers' compensation, insurance benefits, and 10301 retirement or disability benefits.

10302 g. Upon an employee's entrance into the employee 10303 assistance program, a program to assist any employee who has a behavioral or medical disorder, substance abuse problem, or 10304 10305 emotional difficulty which affects the employee's job 10306 performance, all records relative to that participation shall be 10307 confidential and exempt from the provisions of s. 119.07(1) and 10308 s. 24(a), Art. I of the State Constitution, except as otherwise 10309 provided in s. 112.0455(11).

10310 h. Information relating to negotiations for financing,
10311 reinsurance, depopulation, or contractual services, until the
10312 conclusion of the negotiations.

10313 i. Minutes of closed meetings regarding underwriting
10314 files, and minutes of closed meetings regarding an open claims
10315 file until termination of all litigation and settlement of all
10316 claims with regard to that claim, except that information
10317 otherwise confidential or exempt by law will be redacted.
10318

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10319 When an authorized insurer is considering underwriting a risk 10320 insured by the corporation, relevant underwriting files and 10321 confidential claims files may be released to the insurer 10322 provided the insurer agrees in writing, notarized and under 10323 oath, to maintain the confidentiality of such files. When a file is transferred to an insurer that file is no longer a 10324 10325 public record because it is not held by an agency subject to the 10326 provisions of the public records law. Underwriting files and 10327 confidential claims files may also be released to staff of and 10328 the board of governors of the market assistance plan established 10329 pursuant to s. 627.3515, who must retain the confidentiality of 10330 such files, except such files may be released to authorized 10331 insurers that are considering assuming the risks to which the 10332 files apply, provided the insurer agrees in writing, notarized 10333 and under oath, to maintain the confidentiality of such files. 10334 Finally, the corporation or the board or staff of the market 10335 assistance plan may make the following information obtained from 10336 underwriting files and confidential claims files available to 10337 licensed general lines insurance agents: name, address, and 10338 telephone number of the residential property owner or insured; 10339 location of the risk; rating information; loss history; and 10340 policy type. The receiving licensed general lines insurance 10341 agent must retain the confidentiality of the information 10342 received.

2. Portions of meetings of the corporation are exempt from
the provisions of s. 286.011 and s. 24(b), Art. I of the State
Constitution wherein confidential underwriting files or
confidential open claims files are discussed. All portions of

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10347 corporation meetings which are closed to the public shall be 10348 recorded by a court reporter. The court reporter shall record 10349 the times of commencement and termination of the meeting, all 10350 discussion and proceedings, the names of all persons present at 10351 any time, and the names of all persons speaking. No portion of 10352 any closed meeting shall be off the record. Subject to the provisions hereof and s. 119.07(2)(a), the court reporter's 10353 10354 notes of any closed meeting shall be retained by the corporation 10355 for a minimum of 5 years. A copy of the transcript, less any 10356 exempt matters, of any closed meeting wherein claims are 10357 discussed shall become public as to individual claims after 10358 settlement of the claim.

(o) It is the intent of the Legislature that the amendments to this subsection enacted in 2002 should, over time, reduce the probable maximum windstorm losses in the residual markets and should reduce the potential assessments to be levied on property insurers and policyholders statewide. In furtherance of this intent:

10365 The board shall, on or before February 1 of each year, 1 provide a report to the President of the Senate and the Speaker 10366 10367 of the House of Representatives showing the reduction or 10368 increase in the 100-year probable maximum loss attributable to 10369 wind-only coverages and the quota share program under this 10370 subsection combined, as compared to the benchmark 100-year probable maximum loss of the Florida Windstorm Underwriting 10371 10372 Association. For purposes of this paragraph, the benchmark 100year probable maximum loss of the Florida Windstorm Underwriting 10373 10374 Association shall be the calculation dated February 2001 and

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10375 based on November 30, 2000, exposures. In order to ensure 10376 comparability of data, the board shall use the same methods for 10377 calculating its probable maximum loss as were used to calculate 10378 the benchmark probable maximum loss.

10379 2. Beginning February 1, 2007, if the report under 10380 subparagraph 1. for any year indicates that the 100-year 10381 probable maximum loss attributable to wind-only coverages and 10382 the quota share program combined does not reflect a reduction of 10383 at least 25 percent from the benchmark, the board shall reduce the boundaries of the high-risk area eligible for wind-only 10384 10385 coverages under this subsection in a manner calculated to reduce 10386 such probable maximum loss to an amount at least 25 percent 10387 below the benchmark.

10388 Beginning February 1, 2012, if the report under 3. 10389 subparagraph 1. for any year indicates that the 100-year 10390 probable maximum loss attributable to wind-only coverages and 10391 the quota share program combined does not reflect a reduction of 10392 at least 50 percent from the benchmark, the boundaries of the 10393 high-risk area eligible for wind-only coverages under this 10394 subsection shall be reduced by the elimination of any area that 10395 is not seaward of a line 1,000 feet inland from the Intracoastal 10396 Waterway.

(p) In enacting the provisions of this section, the
Legislature recognizes that both the Florida Windstorm
Underwriting Association and the Residential Property and
Casualty Joint Underwriting Association have entered into
financing arrangements that obligate each entity to service its
debts and maintain the capacity to repay funds secured under

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10403 these financing arrangements. It is the intent of the 10404 Legislature that nothing in this section be construed to 10405 compromise, diminish, or interfere with the rights of creditors 10406 under such financing arrangements. It is further the intent of 10407 the Legislature to preserve the obligations of the Florida 10408 Windstorm Underwriting Association and Residential Property and 10409 Casualty Joint Underwriting Association with regard to 10410 outstanding financing arrangements, with such obligations 10411 passing entirely and unchanged to the corporation and, 10412 specifically, to the applicable account of the corporation. So 10413 long as any bonds, notes, indebtedness, or other financing 10414 obligations of the Florida Windstorm Underwriting Association or 10415 the Residential Property and Casualty Joint Underwriting 10416 Association are outstanding, under the terms of the financing 10417 documents pertaining to them, the governing board of the 10418 corporation shall have and shall exercise the authority to levy, 10419 charge, collect, and receive all premiums, assessments, 10420 surcharges, charges, revenues, and receipts that the 10421 associations had authority to levy, charge, collect, or receive 10422 under the provisions of subsection (2) and this subsection, 10423 respectively, as they existed on January 1, 2002, to provide 10424 moneys, without exercise of the authority provided by this 10425 subsection, in at least the amounts, and by the times, as would be provided under those former provisions of subsection (2) or 10426 10427 this subsection, respectively, so that the value, amount, and 10428 collectability of any assets, revenues, or revenue source 10429 pledged or committed to, or any lien thereon securing such 10430 outstanding bonds, notes, indebtedness, or other financing

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10431 obligations will not be diminished, impaired, or adversely 10432 affected by the amendments made by this act and to permit 10433 compliance with all provisions of financing documents pertaining 10434 to such bonds, notes, indebtedness, or other financing 10435 obligations, or the security or credit enhancement for them, and any reference in this subsection to bonds, notes, indebtedness, 10436 10437 financing obligations, or similar obligations, of the 10438 corporation shall include like instruments or contracts of the 10439 Florida Windstorm Underwriting Association and the Residential 10440 Property and Casualty Joint Underwriting Association to the 10441 extent not inconsistent with the provisions of the financing 10442 documents pertaining to them.

10443 (q) Effective January 7, 2003, any reference in this 10444 subsection to the Treasurer shall be deemed to be a reference to 10445 the Chief Financial Officer and any reference to the Department 10446 of Insurance shall be deemed to be a reference to the Department 10447 of Insurance and Financial Services or other successor to the 10448 Department of Insurance specified by law.

10449 (q) (r) The corporation shall not require the securing of 10450 flood insurance as a condition of coverage if the insured or 10451 applicant executes a form approved by the office department 10452 affirming that flood insurance is not provided by the 10453 corporation and that if flood insurance is not secured by the 10454 applicant or insured in addition to coverage by the corporation, 10455 the risk will not be covered for flood damage. A corporation 10456 policyholder electing not to secure flood insurance and 10457 executing a form as provided herein making a claim for water 10458 damage against the corporation shall have the burden of proving

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10459 the damage was not caused by flooding. Notwithstanding other 10460 provisions of this subsection, the corporation may deny coverage 10461 to an applicant or insured who refuses to execute the form 10462 described herein.

10463 Section 201. Section 627.3511, Florida Statutes, is 10464 amended to read:

10465627.3511Depopulation of Citizens Property Insurance10466Corporation Residential Property and Casualty Joint Underwriting10467Association.--

10468 (1) LEGISLATIVE INTENT.--The Legislature finds that the 10469 public policy of this state requires the maintenance of a 10470 residual market for residential property insurance. It is the 10471 intent of the Legislature to provide a variety of financial 10472 incentives to encourage the replacement of the highest possible 10473 number of Citizens Property Insurance Corporation Residential 10474 Property and Casualty Joint Underwriting Association policies 10475 with policies written by admitted insurers at approved rates.

10476 TAKE-OUT BONUS. -- The Citizens Property Insurance (2) 10477 Corporation Residential Property and Casualty Joint Underwriting 10478 Association shall pay the sum of up to \$100 to an insurer for 10479 each risk that the insurer removes from the corporation 10480 association, either by issuance of a policy upon expiration or 10481 cancellation of the corporation association policy or by assumption of the corporation's association's obligations with 10482 respect to an in-force policy. Such payment is subject to 10483 approval of the corporation association board. In order to 10484 10485 qualify for the bonus under this subsection, the take-out plan 10486 must include a minimum of 25,000 policies. Within 30 days after

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10487 approval by the board, the <u>office department</u> may reject the 10488 insurer's take-out plan and disqualify the insurer from the 10489 bonus, based on the following criteria:

10490 (a) The capacity of the insurer to absorb the policies
10491 proposed to be taken out of the <u>corporation</u> association and the
10492 concentration of risks of those policies.

(b) Whether the geographic and risk characteristics of policies in the proposed take-out plan serve to reduce the exposure of the <u>corporation</u> association sufficiently to justify the bonus.

10497 (c) Whether coverage for risks to be taken out otherwise 10498 exists in the admitted voluntary market.

10499 (d) The degree to which the take-out bonus is promoting
10500 new capital being allocated by the insurer to Florida
10501 residential property coverage.

10502

(3) EXEMPTION FROM DEFICIT ASSESSMENTS. --

10503 (a) The calculation of an insurer's assessment liability 10504 under s. 627.351(6)(b)3.a. or b. shall, for an insurer that in 10505 any calendar year removes 50,000 or more risks from the Citizens 10506 Property Insurance Corporation Residential Property and Casualty 10507 Joint Underwriting Association, either by issuance of a policy 10508 upon expiration or cancellation of the corporation association 10509 policy or by assumption of the corporation's association's 10510 obligations with respect to in-force policies, exclude such 10511 removed policies for the succeeding 3 years, as follows:

105121. In the first year following removal of the risks, the10513risks are excluded from the calculation to the extent of 10010514percent.

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10521

105152. In the second year following removal of the risks, the10516risks are excluded from the calculation to the extent of 7510517percent.

105183. In the third year following removal of the risks, the10519risks are excluded from the calculation to the extent of 5010520percent.

10522 If the removal of risks is accomplished through assumption of 10523 obligations with respect to in-force policies, the corporation 10524 association shall pay to the assuming insurer all unearned 10525 premium with respect to such policies less any policy 10526 acquisition costs agreed to by the corporation association and assuming insurer. The term "policy acquisition costs" is defined 10527 10528 as costs of issuance of the policy by the corporation 10529 association which includes agent commissions, servicing company 10530 fees, and premium tax. This paragraph does not apply to an 10531 insurer that, at any time within 5 years before removing the 10532 risks, had a market share in excess of 0.1 percent of the 10533 statewide aggregate gross direct written premium for any line of 10534 property insurance, or to an affiliate of such an insurer. This 10535 paragraph does not apply unless either at least 40 percent of 10536 the risks removed from the corporation association are located 10537 in Dade, Broward, and Palm Beach Counties, or at least 30 10538 percent of the risks removed from the corporation association 10539 are located in such counties and an additional 50 percent of the risks removed from the corporation association are located in 10540 10541 other coastal counties.

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10542 (b) An insurer that first wrote personal lines residential 10543 property coverage in this state on or after July 1, 1994, is exempt from regular deficit assessments imposed pursuant to s. 10544 10545 627.351(6)(b)3.a. and b., but not emergency assessments 10546 collected from policyholders pursuant to s. 627.351(6)(b)3.d., 10547 of the Citizens Property Insurance Corporation Residential Property and Casualty Joint Underwriting Association until the 10548 10549 earlier of the following: 10550 The end of the calendar year in which it first wrote 1.

105501. The end of the calendar year in which it first wrote105510.5 percent or more of the statewide aggregate direct written10552premium for any line of residential property coverage; or

105532. December 31, 1997, or December 31 of the third year in10554which it wrote such coverage in this state, whichever is later.

10555 (c) Other than an insurer that is exempt under paragraph 10556 (b), an insurer that in any calendar year increases its total 10557 structure exposure subject to wind coverage by 25 percent or 10558 more over its exposure for the preceding calendar year is, with 10559 respect to that year, exempt from deficit assessments imposed 10560 pursuant to s. 627.351(6)(b)3.a. and b., but not emergency 10561 assessments collected from policyholders pursuant to s. 10562 627.351(6)(b)3.d., of the Citizens Property Insurance 10563 Corporation Residential Property and Casualty Joint Underwriting 10564 Association attributable to such increase in exposure.

10565(d) Any exemption or credit from regular assessments10566authorized by this section shall last no longer than 3 years10567following the cancellation or expiration of the policy by the10568corporation association. With the approval of the office10569department, the board may extend such credits for an additional

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10570 year if the insurer guarantees an additional year of 10571 renewability for all policies removed from the <u>corporation</u> 10572 association, or for 2 additional years if the insurer guarantees 10573 2 additional years of renewability for all policies so removed.

10574 (4) AGENT BONUS.--When the <u>corporation Residential</u>
 10575 Property and Casualty Joint Underwriting Association enters into
 10576 a contractual agreement for a take-out plan that provides a
 10577 bonus to the insurer, the producing agent of record of the
 10578 <u>corporation association</u> policy is entitled to retain any
 10579 unearned commission on such policy, and the insurer shall
 10580 either:

(a) Pay to the producing agent of record of the association policy, for the first year, an amount that is the greater of the insurer's usual and customary commission for the type of policy written or a fee equal to the usual and customary commission of the <u>corporation</u> association; or

(b) Offer to allow the producing agent of record of the <u>corporation</u> association policy to continue servicing the policy for a period of not less than 1 year and offer to pay the agent the greater of the insurer's or the <u>corporation's</u> association's usual and customary commission for the type of policy written. 10591

10592 If the producing agent is unwilling or unable to accept 10593 appointment, the new insurer shall pay the agent in accordance 10594 with paragraph (a). The requirement of this subsection that the 10595 producing agent of record is entitled to retain the unearned 10596 commission on an association policy does not apply to a policy 10597 for which coverage has been provided in the association for 30

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10598 days or less or for which a cancellation notice has been issued 10599 pursuant to s. 627.351(6)(c)11. during the first 30 days of 10600 coverage.

10601

(5) APPLICABILITY.--

10602 The take-out bonus provided by subsection (2) and the (a) 10603 exemption from assessment provided by paragraph (3)(a) apply only if the corporation association policy is replaced by either 10604 10605 a standard policy including wind coverage or, if consistent with 10606 the insurer's underwriting rules as filed with the office 10607 department, a basic policy including wind coverage; however, 10608 with respect to risks located in areas where coverage through 10609 the high-risk account of the corporation Florida Windstorm Underwriting Association is available, the replacement policy 10610 10611 need not provide wind coverage. The insurer must renew the 10612 replacement policy at approved rates on substantially similar 10613 terms for two additional 1-year terms, unless canceled by the 10614 insurer for a lawful reason other than reduction of hurricane exposure. If an insurer assumes the corporation's association's 10615 10616 obligations for a policy, it must issue a replacement policy for a 1-year term upon expiration of the corporation association 10617 10618 policy and must renew the replacement policy at approved rates 10619 on substantially similar terms for two additional 1-year terms, 10620 unless canceled by the insurer for a lawful reason other than 10621 reduction of hurricane exposure. For each replacement policy 10622 canceled or nonrenewed by the insurer for any reason during the 10623 3-year coverage period required by this paragraph, the insurer 10624 must remove from the corporation association one additional 10625 policy covering a risk similar to the risk covered by the

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10626 canceled or nonrenewed policy. In addition to these 10627 requirements, the corporation association must place the bonus 10628 moneys in escrow for a period of 3 years; such moneys may be 10629 released from escrow only to pay claims. A take-out bonus 10630 provided by subsection (2) or subsection (6) shall not be 10631 considered premium income for purposes of taxes and assessments 10632 under the Florida Insurance Code and shall remain the property 10633 of the corporation Residential Property and Casualty Joint 10634 Underwriting Association, subject to the prior security interest 10635 of the insurer under the escrow agreement until it is released 10636 from escrow, and after it is released from escrow it shall be 10637 considered an asset of the insurer and credited to the insurer's 10638 capital and surplus.

10639 It is the intent of the Legislature that an insurer (b) 10640 eligible for the exemption under paragraph (3)(a) establish a preference in appointment of agents for those agents who lose a 10641 10642 substantial amount of business as a result of risks being 10643 removed from the corporation association.

10644

COMMERCIAL RESIDENTIAL TAKE-OUT PLANS .--(6)

10645 (a) The corporation Residential Property and Casualty 10646 Joint Underwriting Association shall pay a bonus to an insurer 10647 for each commercial residential policy that the insurer removes 10648 from the corporation association pursuant to an approved takeout plan, either by issuance of a new policy upon expiration of 10649 10650 the corporation association policy or by assumption of the 10651 corporation's association's obligations with respect to an in-10652 force policy. The corporation association board shall determine 10653 the amount of the bonus based on such factors as the coverage

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10654 provided, relative hurricane risk, the length of time that the 10655 property has been covered by the corporation association, and 10656 the criteria specified in paragraphs (b) and (c). The amount of 10657 the bonus with respect to a particular policy may not exceed 25 10658 percent of the corporation's association's 1-year premium for the policy. Such payment is subject to approval of the 10659 10660 corporation association board. In order to qualify for the bonus 10661 under this subsection, the take-out plan must include policies 10662 reflecting at least \$100 million in structure exposure.

10663

(b) In order for a plan to qualify for approval:

10664 1. At least 40 percent of the policies removed from the 10665 <u>corporation</u> association under the plan must be located in Dade, 10666 Broward, and Palm Beach Counties, or at least 30 percent of the 10667 policies removed from the <u>corporation</u> association under the plan 10668 must be located in such counties and an additional 50 percent of 10669 the policies removed from the <u>corporation</u> association must be 10670 located in other coastal counties.

10671 2. The insurer must renew the replacement policy at approved rates on substantially similar terms for two additional 10672 10673 1-year terms, unless canceled or nonrenewed by the insurer for a 10674 lawful reason other than reduction of hurricane exposure. If an 10675 insurer assumes the corporation's association's obligations for 10676 a policy, it must issue a replacement policy for a 1-year term 10677 upon expiration of the corporation association policy and must 10678 renew the replacement policy at approved rates on substantially 10679 similar terms for two additional 1-year terms, unless canceled by the insurer for a lawful reason other than reduction of 10680 10681 hurricane exposure. For each replacement policy canceled or

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10682 nonrenewed by the insurer for any reason during the 3-year 10683 coverage period required by this subparagraph, the insurer must 10684 remove from the <u>corporation</u> association one additional policy 10685 covering a risk similar to the risk covered by the canceled or 10686 nonrenewed policy.

10687 (c) A take-out plan is deemed approved unless the <u>office</u>
 10688 department, within 120 days after the board votes to recommend
 10689 the plan, disapproves the plan based on:

106901. The capacity of the insurer to absorb the policies10691proposed to be taken out of the corporation association and the10692concentration of risks of those policies.

10693 2. Whether the geographic and risk characteristics of 10694 policies in the proposed take-out plan serve to reduce the 10695 exposure of the <u>corporation</u> association sufficiently to justify 10696 the bonus.

106973. Whether coverage for risks to be taken out otherwise10698exists in the admitted voluntary market.

10699 4. The degree to which the take-out bonus is promoting new10700 capital being allocated by the insurer to residential property10701 coverage in this state.

(d) The calculation of an insurer's regular assessment liability under s. 627.351(b)3.a. and b., but not emergency assessments collected from policyholders pursuant to s. 627.351(6)(b)3.d., shall, with respect to commercial residential policies removed from the <u>corporation</u> association under an approved take-out plan, exclude such removed policies for the succeeding 3 years, as follows:

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10709 1. In the first year following removal of the policies,
10710 the policies are excluded from the calculation to the extent of
10711 100 percent.

10712 2. In the second year following removal of the policies,
10713 the policies are excluded from the calculation to the extent of
10714 75 percent.

10715 3. In the third year following removal of the policies,
10716 the policies are excluded from the calculation to the extent of
10717 50 percent.

(e) An insurer that first wrote commercial residential property coverage in this state on or after June 1, 1996, is exempt from regular assessments under s. 627.351(6)(b)3.a. and b., but not emergency assessments collected from policyholders pursuant to s. 627.351(6)(b)3.d., with respect to commercial residential policies until the earlier of:

10724 1. The end of the calendar year in which such insurer 10725 first wrote 0.5 percent or more of the statewide aggregate 10726 direct written premium for commercial residential property 10727 coverage; or

107282. December 31 of the third year in which such insurer10729wrote commercial residential property coverage in this state.

(f) An insurer that is not otherwise exempt from regular assessments under s. 627.351(6)(b)3.a. and b. with respect to commercial residential policies is, for any calendar year in which such insurer increased its total commercial residential hurricane exposure by 25 percent or more over its exposure for the preceding calendar year, exempt from regular assessments under s. 627.351(6)(b)3.a. and b., but not emergency assessments

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10737 collected from policyholders pursuant to s. 627.351(6)(b)3.d.,10738 attributable to such increased exposure.

10739 (7) A minority business, which is at least 51 percent 10740 owned by minority persons as described in s. 288.703(3), 10741 desiring to operate or become licensed as a property and casualty insurer may exempt up to \$50 of the escrow requirements 10742 of the take-out bonus, as described in this section. 10743 Such 10744 minority business, which has applied for a certificate of 10745 authority to engage in business as a property and casualty 10746 insurer, may simultaneously file the business' proposed take-out 10747 plan, as described in this section, with the corporation to the 10748 Residential Property and Casualty Joint Underwriting 10749 Association.

10750 Section 202. Section 627.3513, Florida Statutes, is 10751 amended to read:

10752627.3513Standards for sale of bonds by Citizens Property10753Insurance Corporation underwriting associations.--

10754 (1)(a) The purpose of this section is to provide standards 10755 for the sale of bonds pursuant to s. 627.351(2) and (6).

10756 (b) <u>The term "corporation," as used in this section, means</u>
10757 <u>the Citizens Property Insurance Corporation.</u> "Association" or
10758 <u>"associations," for purposes of this section, means the Florida</u>
10759 Windstorm Underwriting Association and the Residential Property
10760 and Casualty Joint Underwriting Association as established
10761 pursuant to s. 627.351(2) and (6), and any corporation or other
10762 entity established pursuant to those subsections.

10763(2) The plan of operation of the corporationeach10764association shall provide for the selection of financial

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10765 services providers and underwriters. Such provisions shall 10766 include the method for publicizing or otherwise providing 10767 reasonable notice to potential financial services providers, 10768 underwriters, and other interested parties, which may include 10769 expedited procedures and methods for emergency situations. The corporation associations shall not engage the services of any 10770 person or firm as a securities broker or bond underwriter that 10771 10772 is not eligible to be engaged by the state under the provisions 10773 of s. 215.684. The corporation associations shall make all 10774 selections of financial service providers and managing 10775 underwriters at a noticed public meeting.

10776 (3) The plan of operation of <u>the corporation</u> each 10777 association shall provide for any managing underwriter or 10778 financial adviser to provide to the <u>corporation</u> association a 10779 disclosure statement containing at least the following 10780 information:

10781 (a) An itemized list setting forth the nature and
10782 estimated amounts of expenses to be incurred by the managing
10783 underwriter in connection with the issuance of such bonds.
10784 Notwithstanding the foregoing, any such list may include an item
10785 for miscellaneous expenses, provided such item includes only
10786 minor items of expense which cannot be easily categorized
10787 elsewhere in the statement.

10788 (b) The names, addresses, and estimated amounts of
10789 compensation of any finders connected with the issuance of the
10790 bonds.

10791 (c) The amount of underwriting spread expected to be
10792 realized and the amount of fees and expenses expected to be paid
10793 to the financial adviser.

10794 (d) Any management fee charged by the managing10795 underwriter.

10796 (e) Any other fee, bonus, or compensation estimated to be
10797 paid by the managing underwriter in connection with the bond
10798 issue to any person not regularly employed or retained by it.

10799(f) The name and address of each financial adviser or10800managing underwriter, if any, connected with the bond issue.

10801(g) Any other disclosure which the corporation association10802may require.

(4)(a) No underwriter, commercial bank, investment banker, 10803 10804 or financial consultant or adviser shall pay any finder any 10805 bonus, fee, or gratuity in connection with the sale of bonds 10806 issued by the corporation association unless full disclosure is 10807 made in writing to the corporation association prior to or 10808 concurrently with the submission of a purchase proposal for 10809 bonds by the underwriter, commercial bank, investment banker, or 10810 financial consultant or adviser, providing the name and address 10811 of any finder and the amount of bonus, fee, or gratuity paid to 10812 such finder. A violation of this subsection shall not affect the 10813 validity of the bond issue.

(b) As used in this subsection, the term "finder" means a
person who is neither regularly employed by, nor a partner or
officer of, an underwriter, bank, banker, or financial
consultant or adviser and who enters into an understanding with
either the issuer or the managing underwriter, or both, for any

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10819 paid or promised compensation or valuable consideration, 10820 directly or indirectly, expressed or implied, to act solely as 10821 an intermediary between such issuer and managing underwriter for 10822 the purpose of influencing any transaction in the purpose of 10823 such bonds.

10824 (5) This section is not intended to restrict or prohibit 10825 the employment of professional services relating to bonds issued 10826 under <u>s. 627.351(6)</u> <u>s. 627.351(2) or (6)</u> or the issuance of 10827 bonds by the <u>corporation</u> associations.

10828 (6) The failure of the <u>corporation</u> association to comply 10829 with one or more provisions of this section shall not affect the 10830 validity of the bond issue; however, the failure of <u>the</u> 10831 <u>corporation</u> either association to comply in good faith both with 10832 this section and with the plan as amended shall be a violation 10833 of its plan of operation and a violation of the insurance code.

10834Section 203.Section 627.3515, Florida Statutes, is10835amended to read:

10836 627.3515 Market assistance plan; property and casualty 10837 risks.--

The office department shall adopt a market assistance 10838 (1)10839 plan to assist in the placement of risks of applicants who are 10840 unable to procure property insurance as defined in s. 624.604 or 10841 casualty insurance as defined in s. 624.605(1)(b), (e), (f), 10842 (q), or (h) from authorized insurers when such insurance is 10843 otherwise generally available from insurers authorized to 10844 transact and actually writing that kind and class of insurance 10845 in this state. Through such measures as are found appropriate by 10846 the board of governors, the market assistance plan shall take

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10847affirmative steps to assist in the removal from the <u>Citizens</u>10848<u>Property Insurance Corporation</u> Residential Property and Casualty10849Joint Underwriting Association any risk that can be placed in10850the voluntary market. All property and casualty insurers10851licensed in this state shall participate in the plan.

10852 (2)(a) Each person serving as a member of the board of 10853 governors of the <u>Citizens Property Insurance Corporation</u> 10854 <u>Residential Property and Casualty Joint Underwriting Association</u> 10855 shall also serve as a member of the board of governors of the 10856 market assistance plan.

10857 (b) The plan shall be funded through payments from the
 10858 <u>Citizens Property Insurance Corporation</u> Residential Property and
 10859 Casualty Joint Underwriting Association and annual assessments
 10860 of residential property insurers in the amount of \$450.

10861 (c) The plan is not required to assist in the placement of 10862 any workers' compensation, employer's liability, malpractice, or 10863 motor vehicle insurance coverage.

10864Section 204.Subsections (2), (4), and (6), paragraphs (c)10865and (h) of subsection (7), and subsection (8) of section10866627.357, Florida Statutes, are amended to read:

627.357 Medical malpractice self-insurance.--

10868 (2) A group or association of health care providers 10869 composed of any number of members, is authorized to self-insure 10870 against claims arising out of the rendering of, or failure to 10871 render, medical care or services, or against claims for injury 10872 or death to the insured's patients arising out of the insured's 10873 activities, upon obtaining approval from the <u>office</u> department 10874 and upon complying with the following conditions:

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10875 (a) Establishment of a Medical Malpractice Risk Management
10876 Trust Fund to provide coverage against professional medical
10877 malpractice liability.

10878 (b) Employment of professional consultants for loss
10879 prevention and claims management coordination under a risk
10880 management program.

10881 (4) The fund is subject to regulation and investigation by
10882 the <u>office</u> department. The fund is subject to rules of the
10883 <u>commission</u> department and to part IX of chapter 626, relating to
10884 trade practices and frauds.

10885 (6) The <u>commission</u> department shall adopt rules to 10886 implement this section, including rules that ensure that a trust 10887 fund maintains a sufficient reserve to cover contingent 10888 liabilities under subsection (7) in the event of its 10889 dissolution.

(7)

10890

10891 (c) The trust fund may from time to time assess members of 10892 the fund liable therefor under the terms of their policies and 10893 pursuant to this section. The <u>office</u> department may assess the 10894 members in the event of liquidation of the fund.

(h) If the trust fund fails to make an assessment as required by paragraph(g), the <u>office</u> department shall order the fund to do so. If the deficiency is not sufficiently made up within 60 days after the date of the order, the fund is deemed insolvent and grounds exist to proceed against the fund as provided for in part I of chapter 631.

10901(8) The expense factors associated with rates used by a10902fund shall be filed with the <u>office</u> department at least 30 days

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10903 prior to use and may not be used until approved by the office 10904 The office department shall disapprove the rates department. 10905 unless the filed expense factors associated therewith are 10906 justified and reasonable for the benefits and services provided. 10907 Section 205. Paragraph (a) of subsection (3) of section 10908 627.4236, Florida Statutes, is amended to read: 10909 627.4236 Coverage for bone marrow transplant procedures.--10910 The Agency for Health Care Administration shall (3)(a) 10911 adopt rules specifying the bone marrow transplant procedures 10912 that are accepted within the appropriate oncological specialty 10913 and are not experimental for purposes of this section. The rules 10914 must be based upon recommendations of an advisory panel 10915 appointed by the secretary of the agency, composed of: 10916 One adult oncologist, selected from a list of three 1. 10917 names recommended by the Florida Medical Association; 10918 One pediatric oncologist, selected from a list of three 2. 10919 names recommended by the Florida Pediatric Society; 10920 One representative of the J. Hillis Miller Health 3. 10921 Center at the University of Florida; 10922 One representative of the H. Lee Moffitt Cancer Center 4. 10923 and Research Institute, Inc.; 10924 One consumer representative, selected from a list of 5. 10925 three names recommended by the Chief Financial Officer Insurance 10926 Commissioner; 10927 One representative of the Health Insurance Association 6. 10928 of America; 10929 7. Two representatives of health insurers, one of whom 10930 represents the insurer with the largest Florida health insurance Page 395 of 744 CODING: Words stricken are deletions; words underlined are additions.

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10931premium volume and one of whom represents the insurer with the10932second largest Florida health insurance premium volume; and

109338. One representative of the insurer with the largest10934Florida small group health insurance premium volume.

10935 Section 206. Paragraphs (a) and (e) of subsection (2), 10936 subsection (3), paragraphs (e), (j), and (k) of subsection (4), 10937 and subsection (6) of section 627.6488, Florida Statutes, are 10938 amended to read:

627.6488 Florida Comprehensive Health Association .--

10940 (2)(a) The association shall operate subject to the
10941 supervision and approval of a three-member board of directors.
10942 The board of directors shall be appointed by the <u>Chief Financial</u>
10943 Officer <u>Insurance Commissioner</u> as follows:

109441. The chair of the board shall be the Chief Financial10945Officer Insurance Commissioner or his or her designee.

10946 2. One representative of policyholders who is not 10947 associated with the medical profession, a hospital, or an 10948 insurer.

10949 10950

10939

3. One representative of insurers.

10951 The administrator or his or her affiliate shall not be a member 10952 of the board. Any board member appointed by the <u>Chief Financial</u> 10953 <u>Officer commissioner</u> may be removed and replaced by him or her 10954 at any time without cause.

(e) There shall be no liability on the part of, and no
cause of action of any nature shall arise against, any member
insurer, or its agents or employees, agents or employees of the
association, members of the board of directors of the

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10959 association, or the <u>Chief Financial Officer's</u> departmental 10960 representatives for any act or omission taken by them in the 10961 performance of their powers and duties under this act, unless 10962 such act or omission by such person is in intentional disregard 10963 of the rights of the claimant.

10964 The association shall adopt a plan pursuant to this (3) 10965 act and submit its articles, bylaws, and operating rules to the 10966 office department for approval. If the association fails to 10967 adopt such plan and suitable articles, bylaws, and operating 10968 rules within 180 days after the appointment of the board, the 10969 commission department shall adopt rules to effectuate the 10970 provisions of this act; and such rules shall remain in effect 10971 until superseded by a plan and articles, bylaws, and operating 10972 rules submitted by the association and approved by the office 10973 department.

10974

(4) The association shall:

10975 (e) Require that all policy forms issued by the 10976 association conform to standard forms developed by the 10977 association. The forms shall be approved by the <u>office</u> 10978 department.

10979 Make a report to the Governor, the office Insurance (j) 10980 Commissioner, the President of the Senate, the Speaker of the 10981 House of Representatives, and the Minority Leaders of the Senate 10982 and House of Representatives, not later than 45 days after the 10983 close of each calendar quarter, which includes, for the prior 10984 quarter, current data and estimates of net written and earned premiums, the expenses of administration, and the paid and 10985 10986 incurred losses. The report shall identify any statutorily

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10987 mandated program that has not been fully implemented by the 10988 board.

10989 (k) To facilitate preparation of assessments and for other 10990 purposes, the board shall direct preparation of annual audited 10991 financial statements for each calendar year as soon as feasible 10992 following the conclusion of that calendar year, and shall, 10993 within 30 days after rendition of such statements, file with the 10994 office department the annual report containing such information 10995 as required by the office department to be filed on March 1 of 10996 each year.

10997 (6) The <u>office</u> department shall examine and investigate 10998 the association in the manner provided in part II of chapter 10999 624.

11000 Section 207. Paragraph (a) of subsection (3), paragraphs 11001 (c), (d), (e), and (i) of subsection (5), paragraphs (a) and (b) 11002 of subsection (6), paragraphs (b), (c), and (d) of subsection 11003 (8), paragraphs (a) and (b) of subsection (9), subsection (10), paragraphs (b), (c), (d), (e), (g), (h), (j), and (m) of 11004 11005 subsection (11), subsection (12), paragraph (i) of subsection 11006 (13), paragraph(a) of subsection (15), and subsection (16) of 11007 section 627.6699, Florida Statutes, are amended to read:

11008

627.6699 Employee Health Care Access Act.--

11009

(3) DEFINITIONS.--As used in this section, the term:

(a) "Actuarial certification" means a written statement, by a member of the American Academy of Actuaries or another person acceptable to the <u>office department</u>, that a small employer carrier is in compliance with subsection (6), based upon the person's examination, including a review of the

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11015 appropriate records and of the actuarial assumptions and methods 11016 used by the carrier in establishing premium rates for applicable 11017 health benefit plans.

11018

(5) AVAILABILITY OF COVERAGE. --

11019 (c) Every small employer carrier must, as a condition of 11020 transacting business in this state:

Beginning July 1, 2000, Offer and issue all small 11021 1. 11022 employer health benefit plans on a guaranteed-issue basis to 11023 every eligible small employer, with 2 to 50 eligible employees, 11024 that elects to be covered under such plan, agrees to make the 11025 required premium payments, and satisfies the other provisions of 11026 the plan. A rider for additional or increased benefits may be 11027 medically underwritten and may only be added to the standard 11028 health benefit plan. The increased rate charged for the 11029 additional or increased benefit must be rated in accordance with 11030 this section.

2. Beginning July 1, 2000, and until July 31, 2001, offer 11031 11032 and issue basic and standard small employer health benefit plans 11033 on a guaranteed-issue basis to every eligible small employer 11034 which is eligible for guaranteed renewal, has less than two 11035 eligible employees, is not formed primarily for the purpose of 11036 buying health insurance, elects to be covered under such plan, 11037 agrees to make the required premium payments, and satisfies the 11038 other provisions of the plan. A rider for additional or 11039 increased benefits may be medically underwritten and may be 11040 added only to the standard benefit plan. The increased rate charged for the additional or increased benefit must be rated in 11041 11042 accordance with this section. For purposes of this subparagraph,

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11043 a person, his or her spouse, and his or her dependent children 11044 shall constitute a single eligible employee if that person and 11045 spouse are employed by the same small employer and either one 11046 has a normal work week of less than 25 hours.

11047 2.3. Beginning August 1, 2001, Offer and issue basic and 11048 standard small employer health benefit plans on a guaranteed-11049 issue basis, during a 31-day open enrollment period of August 1 11050 through August 31 of each year, to every eligible small 11051 employer, with fewer than two eligible employees, which small 11052 employer is not formed primarily for the purpose of buying 11053 health insurance and which elects to be covered under such plan, 11054 agrees to make the required premium payments, and satisfies the 11055 other provisions of the plan. Coverage provided under this 11056 subparagraph shall begin on October 1 of the same year as the 11057 date of enrollment, unless the small employer carrier and the small employer agree to a different date. A rider for additional 11058 or increased benefits may be medically underwritten and may only 11059 11060 be added to the standard health benefit plan. The increased 11061 rate charged for the additional or increased benefit must be rated in accordance with this section. For purposes of this 11062 11063 subparagraph, a person, his or her spouse, and his or her 11064 dependent children constitute a single eligible employee if that 11065 person and spouse are employed by the same small employer and 11066 either that person or his or her spouse has a normal work week 11067 of less than 25 hours.

110683.4.This paragraph does not limit a carrier's ability to11069offer other health benefit plans to small employers if the

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11070 standard and basic health benefit plans are offered and 11071 rejected.

(d) A small employer carrier must file with the <u>office</u> department, in a format and manner prescribed by the committee, a standard health care plan and a basic health care plan to be used by the carrier.

(e) The <u>office</u> department at any time may, after providing notice and an opportunity for a hearing, disapprove the continued use by the small employer carrier of the standard or basic health benefit plan on the grounds that such plan does not meet the requirements of this section.

11081 (i)1. A small employer carrier need not offer coverage or 11082 accept applications pursuant to paragraph (a):

a. To a small employer if the small employer is not physically located in an established geographic service area of the small employer carrier, provided such geographic service area shall not be less than a county;

b. To an employee if the employee does not work or reside within an established geographic service area of the small employer carrier; or

11090 c. To a small employer group within an area in which the 11091 small employer carrier reasonably anticipates, and demonstrates 11092 to the satisfaction of the <u>office</u> department, that it cannot, 11093 within its network of providers, deliver service adequately to 11094 the members of such groups because of obligations to existing 11095 group contract holders and enrollees.

110962. A small employer carrier that cannot offer coverage11097pursuant to sub-subparagraph 1.c. may not offer coverage in the

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applicable area to new cases of employer groups having more than 50 eligible employees or small employer groups until the later of 180 days following each such refusal or the date on which the carrier notifies the <u>office</u> department that it has regained its ability to deliver services to small employer groups.

11103 3.a. A small employer carrier may deny health insurance 11104 coverage in the small-group market if the carrier has 11105 demonstrated to the <u>office</u> department that:

11106 (I) It does not have the financial reserves necessary to 11107 underwrite additional coverage; and

(II) It is applying this sub-subparagraph uniformly to all employers in the small-group market in this state consistent with this section and without regard to the claims experience of those employers and their employees and their dependents or any health-status-related factor that relates to such employees and dependents.

A small employer carrier, upon denying health insurance 11114 b. 11115 coverage in connection with health benefit plans in accordance 11116 with sub-subparagraph a., may not offer coverage in connection 11117 with group health benefit plans in the small-group market in 11118 this state for a period of 180 days after the date such coverage 11119 is denied or until the insurer has demonstrated to the office 11120 department that the insurer has sufficient financial reserves to 11121 underwrite additional coverage, whichever is later. The office 11122 department may provide for the application of this sub-11123 subparagraph on a service-area-specific basis.

111244. Beginning in 1994, The commission department shall, by11125rule, require each small employer carrier to report, on or

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11126 before March 1 of each year, its gross annual premiums for all 11127 health benefit plans issued to small employers during the 11128 previous calendar year, and also to report its gross annual 11129 premiums for new, but not renewal, standard and basic health 11130 benefit plans subject to this section issued during the previous 11131 calendar year. No later than May 1 of each year, the office 11132 department shall calculate each carrier's percentage of all 11133 small employer group health premiums for the previous calendar 11134 year and shall calculate the aggregate gross annual premiums for 11135 new, but not renewal, standard and basic health benefit plans 11136 for the previous calendar year.

11137

(6) RESTRICTIONS RELATING TO PREMIUM RATES.--

11138 (a) The commission department may, by rule, establish 11139 regulations to administer this section and to assure that rating 11140 practices used by small employer carriers are consistent with the purpose of this section, including assuring that differences 11141 11142 in rates charged for health benefit plans by small employer 11143 carriers are reasonable and reflect objective differences in 11144 plan design, not including differences due to the nature of the 11145 groups assumed to select particular health benefit plans.

(b) For all small employer health benefit plans that are subject to this section and are issued by small employer carriers on or after January 1, 1994, premium rates for health benefit plans subject to this section are subject to the following:

11151 1. Small employer carriers must use a modified community 11152 rating methodology in which the premium for each small employer 11153 must be determined solely on the basis of the eligible

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11154 employee's and eligible dependent's gender, age, family 11155 composition, tobacco use, or geographic area as determined under 11156 paragraph (5)(j) and in which the premium may be adjusted as 11157 permitted by this paragraph.

11158 2. Rating factors related to age, gender, family 11159 composition, tobacco use, or geographic location may be 11160 developed by each carrier to reflect the carrier's experience. 11161 The factors used by carriers are subject to <u>office</u> department 11162 review and approval.

11163 3. Small employer carriers may not modify the rate for a 11164 small employer for 12 months from the initial issue date or 11165 renewal date, unless the composition of the group changes or benefits are changed. However, a small employer carrier may 11166 11167 modify the rate one time prior to 12 months after the initial 11168 issue date for a small employer who enrolls under a previously 11169 issued group policy that has a common anniversary date for all 11170 employers covered under the policy if:

11171a. The carrier discloses to the employer in a clear and11172conspicuous manner the date of the first renewal and the fact11173that the premium may increase on or after that date.

11174 b. The insurer demonstrates to the <u>office</u> department that 11175 efficiencies in administration are achieved and reflected in the 11176 rates charged to small employers covered under the policy.

11177 4. A carrier may issue a group health insurance policy to 11178 a small employer health alliance or other group association with 11179 rates that reflect a premium credit for expense savings 11180 attributable to administrative activities being performed by the 11181 alliance or group association if such expense savings are

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11182 specifically documented in the insurer's rate filing and are 11183 approved by the office department. Any such credit may not be 11184 based on different morbidity assumptions or on any other factor 11185 related to the health status or claims experience of any person 11186 covered under the policy. Nothing in this subparagraph exempts 11187 an alliance or group association from licensure for any 11188 activities that require licensure under the insurance code. A 11189 carrier issuing a group health insurance policy to a small 11190 employer health alliance or other group association shall allow 11191 any properly licensed and appointed agent of that carrier to 11192 market and sell the small employer health alliance or other 11193 group association policy. Such agent shall be paid the usual and 11194 customary commission paid to any agent selling the policy.

11195 5. Any adjustments in rates for claims experience, health 11196 status, or duration of coverage may not be charged to individual 11197 employees or dependents. For a small employer's policy, such 11198 adjustments may not result in a rate for the small employer 11199 which deviates more than 15 percent from the carrier's approved 11200 rate. Any such adjustment must be applied uniformly to the rates 11201 charged for all employees and dependents of the small employer. 11202 A small employer carrier may make an adjustment to a small 11203 employer's renewal premium, not to exceed 10 percent annually, 11204 due to the claims experience, health status, or duration of 11205 coverage of the employees or dependents of the small employer. 11206 Semiannually, small group carriers shall report information on 11207 forms adopted by rule by the commission department, to enable 11208 the office department to monitor the relationship of aggregate 11209 adjusted premiums actually charged policyholders by each carrier

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11210 to the premiums that would have been charged by application of 11211 the carrier's approved modified community rates. If the 11212 aggregate resulting from the application of such adjustment 11213 exceeds the premium that would have been charged by application 11214 of the approved modified community rate by 5 percent for the 11215 current reporting period, the carrier shall limit the 11216 application of such adjustments only to minus adjustments 11217 beginning not more than 60 days after the report is sent to the 11218 office department. For any subsequent reporting period, if the 11219 total aggregate adjusted premium actually charged does not 11220 exceed the premium that would have been charged by application 11221 of the approved modified community rate by 5 percent, the 11222 carrier may apply both plus and minus adjustments. A small 11223 employer carrier may provide a credit to a small employer's 11224 premium based on administrative and acquisition expense 11225 differences resulting from the size of the group. Group size 11226 administrative and acquisition expense factors may be developed 11227 by each carrier to reflect the carrier's experience and are 11228 subject to office department review and approval.

11229 A small employer carrier rating methodology may include 6. 11230 separate rating categories for one dependent child, for two 11231 dependent children, and for three or more dependent children for 11232 family coverage of employees having a spouse and dependent 11233 children or employees having dependent children only. A small 11234 employer carrier may have fewer, but not greater, numbers of 11235 categories for dependent children than those specified in this 11236 subparagraph.

11237 7. Small employer carriers may not use a composite rating 11238 methodology to rate a small employer with fewer than 10 11239 employees. For the purposes of this subparagraph, a "composite 11240 rating methodology" means a rating methodology that averages the 11241 impact of the rating factors for age and gender in the premiums 11242 charged to all of the employees of a small employer.

11243 8.a. A carrier may separate the experience of small 11244 employer groups with less than 2 eligible employees from the 11245 experience of small employer groups with 2-50 eligible employees 11246 for purposes of determining an alternative modified community 11247 rating.

11248 If a carrier separates the experience of small employer b. 11249 groups as provided in sub-subparagraph a., the rate to be 11250 charged to small employer groups of less than 2 eligible 11251 employees may not exceed 150 percent of the rate determined for 11252 small employer groups of 2-50 eligible employees. However, the 11253 carrier may charge excess losses of the experience pool 11254 consisting of small employer groups with less than 2 eligible 11255 employees to the experience pool consisting of small employer 11256 groups with 2-50 eligible employees so that all losses are 11257 allocated and the 150-percent rate limit on the experience pool 11258 consisting of small employer groups with less than 2 eligible 11259 employees is maintained. Notwithstanding s. 627.411(1), the rate 11260 to be charged to a small employer group of fewer than 2 eligible employees, insured as of July 1, 2002, may be up to 125 percent 11261 11262 of the rate determined for small employer groups of 2-50 eligible employees for the first annual renewal and 150 percent 11263 11264 for subsequent annual renewals.

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11265

(8) MAINTENANCE OF RECORDS.--

11266 Each small employer carrier must file with the office (b) 11267 department on or before March 15 of each year an actuarial 11268 certification that the carrier is in compliance with this 11269 section and that the rating methods of the carrier are 11270 actuarially sound. The certification must be in a form and 11271 manner and contain the information prescribed by the commission 11272 department. The carrier must retain a copy of the certification 11273 at its principal place of business.

(c) A small employer carrier must make the information and documentation described in paragraph (a) available to the <u>office</u> department upon request. The information constitutes proprietary and trade secret information and may not be disclosed by the <u>office</u> department to persons outside the <u>office</u> department, except as agreed to by the carrier or as ordered by a court of competent jurisdiction.

(d) Each small employer carrier must file with the <u>office</u> department quarterly an enrollment report as directed by the <u>office department</u>. Such report shall not constitute proprietary or trade secret information.

11285 (9) SMALL EMPLOYER CARRIER'S ELECTION TO BECOME A RISK-11286 ASSUMING CARRIER OR A REINSURING CARRIER.--

(a) A small employer carrier must elect to become either a
risk-assuming carrier or a reinsuring carrier. Each small
employer carrier must make an initial election, binding through
January 1, 1994. The carrier's initial election must be made no
later than October 31, 1992. By October 31, 1993, all small
employer carriers must file a final election, which is binding

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for 2 years, from January 1, 1994, through December 31, 1995, 11293 11294 after which an election shall be binding for a period of 5 11295 years. Any carrier that is not a small employer carrier on 11296 October 31, 1992, and intends to become a small employer carrier 11297 after October 31, 1992, must file its designation when it files 11298 the forms and rates it intends to use for small employer group 11299 health insurance; such designation shall be binding for 2 years 11300 after the date of approval of the forms and rates, and any subsequent designation is binding for 5 years. 11301 The office 11302 department may permit a carrier to modify its election at any 11303 time for good cause shown, after a hearing.

(b) The <u>commission</u> department shall establish an application process for small employer carriers seeking to change their status under this subsection.

11307

(10) ELECTION PROCESS TO BECOME A RISK-ASSUMING CARRIER.--

11308 (a)1. A small employer carrier may become a risk-assuming 11309 carrier by filing with the office department a designation of 11310 election under subsection (9) in a format and manner prescribed 11311 by the commission department. The office department shall 11312 approve the election of a small employer carrier to become a risk-assuming carrier if the office department finds that the 11313 11314 carrier is capable of assuming that status pursuant to the 11315 criteria set forth in paragraph (b).

11316 2. The <u>office</u> department must approve or disapprove any 11317 designation as a risk-assuming carrier within 60 days after 11318 filing.

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(b) In determining whether to approve an application by a small employer carrier to become a risk-assuming carrier, the <u>office department</u> shall consider:

11322 1. The carrier's financial ability to support the 11323 assumption of the risk of small employer groups.

11324 2. The carrier's history of rating and underwriting small 11325 employer groups.

113263. The carrier's commitment to market fairly to all small11327employers in the state or its service area, as applicable.

11328 4. The carrier's ability to assume and manage the risk of
11329 enrolling small employer groups without the protection of the
11330 reinsurance program provided in subsection (11).

(c) A small employer carrier that becomes a risk-assuming carrier pursuant to this subsection is not subject to the assessment provisions of subsection(11).

(d) The <u>office</u> department shall provide public notice of a small employer carrier's designation of election under subsection(9) to become a risk-assuming carrier and shall provide at least a 21-day period for public comment prior to making a decision on the election. The <u>office</u> department shall hold a hearing on the election at the request of the carrier.

(e) The <u>office</u> department may rescind the approval granted to a risk-assuming carrier under this subsection if the <u>office</u> department finds that the carrier no longer meets the criteria of paragraph (b).

11344 (11) SMALL EMPLOYER HEALTH REINSURANCE PROGRAM.-11345 (b)1. The program shall operate subject to the supervision
11346 and control of the board.

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11347 2. Effective upon this act becoming a law, the board shall 11348 consist of the <u>Chief Financial Officer commissioner</u> or his or 11349 her designee, who shall serve as the chairperson, and 13 11350 additional members who are representatives of carriers and 11351 insurance agents and are appointed by the <u>Chief Financial</u> 11352 <u>Officer commissioner</u> and serve as follows:

11353 The Chief Financial Officer commissioner shall include a. 11354 representatives of small employer carriers subject to assessment 11355 under this subsection. If two or more carriers elect to be 11356 risk-assuming carriers, the membership must include at least two 11357 representatives of risk-assuming carriers; if one carrier is 11358 risk-assuming, one member must be a representative of such 11359 carrier. At least one member must be a carrier who is subject 11360 to the assessments, but is not a small employer carrier. 11361 Subject to such restrictions, at least five members shall be selected from individuals recommended by small employer carriers 11362 11363 pursuant to procedures provided by rule of the commission 11364 department. Three members shall be selected from a list of 11365 health insurance carriers that issue individual health insurance 11366 policies. At least two of the three members selected must be 11367 reinsuring carriers. Two members shall be selected from a list 11368 of insurance agents who are actively engaged in the sale of health insurance. 11369

b. A member appointed under this subparagraph shall serve a term of 4 years and shall continue in office until the member's successor takes office, except that, in order to provide for staggered terms, the <u>Chief Financial Officer</u> commissioner shall designate two of the initial appointees under

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11375 this subparagraph to serve terms of 2 years and shall designate 11376 three of the initial appointees under this subparagraph to serve 11377 terms of 3 years.

11378 3. The <u>Chief Financial Officer</u> commissioner may remove a 11379 member for cause.

11380 4. Vacancies on the board shall be filled in the same11381 manner as the original appointment for the unexpired portion of11382 the term.

11383 5. The <u>Chief Financial Officer</u> commissioner may require an
11384 entity that recommends persons for appointment to submit
11385 additional lists of recommended appointees.

(c)1. No later than August 15, 1992, The board shall submit to the <u>office</u> department a plan of operation to assure the fair, reasonable, and equitable administration of the program. The board may at any time submit to the <u>office</u> department any amendments to the plan that the board finds to be necessary or suitable.

11392 2. No later than September 15, 1992, The office department 11393 shall, after notice and hearing, approve the plan of operation 11394 if it determines that the plan submitted by the board is 11395 suitable to assure the fair, reasonable, and equitable 11396 administration of the program and provides for the sharing of 11397 program gains and losses equitably and proportionately in 11398 accordance with paragraph (j).

11399 3. The plan of operation, or any amendment thereto,
11400 becomes effective upon written approval of the <u>office</u>
11401 department.

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(d) The plan of operation must, among other things:

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Establish procedures for handling and accounting for
 program assets and moneys and for an annual fiscal reporting to
 the <u>office department</u>.

11406 2. Establish procedures for selecting an administering 11407 carrier and set forth the powers and duties of the administering 11408 carrier.

11409

3. Establish procedures for reinsuring risks.

11410 4. Establish procedures for collecting assessments from
11411 participating carriers to provide for claims reinsured by the
11412 program and for administrative expenses, other than amounts
11413 payable to the administrative carrier, incurred or estimated to
11414 be incurred during the period for which the assessment is made.

114155. Provide for any additional matters at the discretion of11416the board.

(e) The board shall recommend to the <u>office department</u> market conduct requirements and other requirements for carriers and agents, including requirements relating to:

11420 1. Registration by each carrier with the <u>office</u> department 11421 of its intention to be a small employer carrier under this 11422 section;

11423 2. Publication by the <u>office</u> department of a list of all 11424 small employer carriers, including a requirement applicable to 11425 agents and carriers that a health benefit plan may not be sold 11426 by a carrier that is not identified as a small employer carrier;

11427 3. The availability of a broadly publicized, toll-free 11428 telephone number for access by small employers to information 11429 concerning this section;

11430 4. Periodic reports by carriers and agents concerning11431 health benefit plans issued; and

11432 5. Methods concerning periodic demonstration by small 11433 employer carriers and agents that they are marketing or issuing 11434 health benefit plans to small employers.

(g) A reinsuring carrier may reinsure with the program coverage of an eligible employee of a small employer, or any dependent of such an employee, subject to each of the following provisions:

11439 1. With respect to a standard and basic health care plan, 11440 the program must reinsure the level of coverage provided; and, 11441 with respect to any other plan, the program must reinsure the 11442 coverage up to, but not exceeding, the level of coverage 11443 provided under the standard and basic health care plan.

11444 2. Except in the case of a late enrollee, a reinsuring 11445 carrier may reinsure an eligible employee or dependent within 60 11446 days after the commencement of the coverage of the small 11447 employer. A newly employed eligible employee or dependent of a 11448 small employer may be reinsured within 60 days after the 11449 commencement of his or her coverage.

3. A small employer carrier may reinsure an entire employer group within 60 days after the commencement of the group's coverage under the plan. The carrier may choose to reinsure newly eligible employees and dependents of the reinsured group pursuant to subparagraph 1.

11455 4. The program may not reimburse a participating carrier 11456 with respect to the claims of a reinsured employee or dependent 11457 until the carrier has paid incurred claims of at least \$5,000 in

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11458 a calendar year for benefits covered by the program. In 11459 addition, the reinsuring carrier shall be responsible for 10 11460 percent of the next \$50,000 and 5 percent of the next \$100,000 11461 of incurred claims during a calendar year and the program shall 11462 reinsure the remainder.

The board annually shall adjust the initial level of 11463 5. claims and the maximum limit to be retained by the carrier to 11464 11465 reflect increases in costs and utilization within the standard 11466 market for health benefit plans within the state. The adjustment 11467 shall not be less than the annual change in the medical 11468 component of the "Consumer Price Index for All Urban Consumers" 11469 of the Bureau of Labor Statistics of the Department of Labor, 11470 unless the board proposes and the office department approves a 11471 lower adjustment factor.

114726. A small employer carrier may terminate reinsurance for11473all reinsured employees or dependents on any plan anniversary.

11474 7. The premium rate charged for reinsurance by the program 11475 to a health maintenance organization that is approved by the 11476 Secretary of Health and Human Services as a federally qualified health maintenance organization pursuant to 42 U.S.C. s. 11477 11478 300e(c)(2)(A) and that, as such, is subject to requirements that 11479 limit the amount of risk that may be ceded to the program, which 11480 requirements are more restrictive than subparagraph 4., shall be reduced by an amount equal to that portion of the risk, if any, 11481 11482 which exceeds the amount set forth in subparagraph 4. which may 11483 not be ceded to the program.

114848. The board may consider adjustments to the premium rates11485charged for reinsurance by the program for carriers that use

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11486 effective cost containment measures, including high-cost case
11487 management, as defined by the board.

9. A reinsuring carrier shall apply its case-management and claims-handling techniques, including, but not limited to, utilization review, individual case management, preferred provider provisions, other managed care provisions or methods of operation, consistently with both reinsured business and nonreinsured business.

11494 (h)1. The board, as part of the plan of operation, shall establish a methodology for determining premium rates to be 11495 11496 charged by the program for reinsuring small employers and 11497 individuals pursuant to this section. The methodology shall 11498 include a system for classification of small employers that 11499 reflects the types of case characteristics commonly used by 11500 small employer carriers in the state. The methodology shall 11501 provide for the development of basic reinsurance premium rates, 11502 which shall be multiplied by the factors set for them in this 11503 paragraph to determine the premium rates for the program. The 11504 basic reinsurance premium rates shall be established by the 11505 board, subject to the approval of the office department, and 11506 shall be set at levels which reasonably approximate gross 11507 premiums charged to small employers by small employer carriers 11508 for health benefit plans with benefits similar to the standard 11509 and basic health benefit plan. The premium rates set by the board may vary by geographical area, as determined under this 11510 11511 section, to reflect differences in cost. The multiplying 11512 factors must be established as follows:

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a. The entire group may be reinsured for a rate that is11514 1.5 times the rate established by the board.

11515 b. An eligible employee or dependent may be reinsured for 11516 a rate that is 5 times the rate established by the board.

11517 2. The board periodically shall review the methodology 11518 established, including the system of classification and any 11519 rating factors, to assure that it reasonably reflects the claims 11520 experience of the program. The board may propose changes to the 11521 rates which shall be subject to the approval of the <u>office</u> 11522 department.

(j)1. Before March 1 of each calendar year, the board shall determine and report to the <u>office</u> department the program net loss for the previous year, including administrative expenses for that year, and the incurred losses for the year, taking into account investment income and other appropriate gains and losses.

11529 2. Any net loss for the year shall be recouped by 11530 assessment of the carriers, as follows:

11531 The operating losses of the program shall be assessed a. 11532 in the following order subject to the specified limitations. 11533 The first tier of assessments shall be made against reinsuring 11534 carriers in an amount which shall not exceed 5 percent of each 11535 reinsuring carrier's premiums from health benefit plans covering small employers. If such assessments have been collected and 11536 11537 additional moneys are needed, the board shall make a second tier 11538 of assessments in an amount which shall not exceed 0.5 percent 11539 of each carrier's health benefit plan premiums. Except as 11540 provided in paragraph (n), risk-assuming carriers are exempt

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11541 from all assessments authorized pursuant to this section. The 11542 amount paid by a reinsuring carrier for the first tier of 11543 assessments shall be credited against any additional assessments 11544 made.

11545 The board shall equitably assess carriers for operating b. 11546 losses of the plan based on market share. The board shall 11547 annually assess each carrier a portion of the operating losses 11548 of the plan. The first tier of assessments shall be determined 11549 by multiplying the operating losses by a fraction, the numerator 11550 of which equals the reinsuring carrier's earned premium 11551 pertaining to direct writings of small employer health benefit 11552 plans in the state during the calendar year for which the 11553 assessment is levied, and the denominator of which equals the 11554 total of all such premiums earned by reinsuring carriers in the 11555 state during that calendar year. The second tier of assessments shall be based on the premiums that all carriers, except risk-11556 assuming carriers, earned on all health benefit plans written in 11557 11558 this state. The board may levy interim assessments against 11559 carriers to ensure the financial ability of the plan to cover 11560 claims expenses and administrative expenses paid or estimated to 11561 be paid in the operation of the plan for the calendar year prior 11562 to the association's anticipated receipt of annual assessments 11563 for that calendar year. Any interim assessment is due and payable within 30 days after receipt by a carrier of the interim 11564 11565 assessment notice. Interim assessment payments shall be credited 11566 against the carrier's annual assessment. Health benefit plan 11567 premiums and benefits paid by a carrier that are less than an

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amount determined by the board to justify the cost of collection may not be considered for purposes of determining assessments.

c. Subject to the approval of the <u>office</u> department, the board shall make an adjustment to the assessment formula for reinsuring carriers that are approved as federally qualified health maintenance organizations by the Secretary of Health and Human Services pursuant to 42 U.S.C. s. 300e(c)(2)(A) to the extent, if any, that restrictions are placed on them that are not imposed on other small employer carriers.

11577 3. Before March 1 of each year, the board shall determine 11578 and file with the <u>office department</u> an estimate of the 11579 assessments needed to fund the losses incurred by the program in 11580 the previous calendar year.

11581 If the board determines that the assessments needed to 4. 11582 fund the losses incurred by the program in the previous calendar year will exceed the amount specified in subparagraph 2., the 11583 11584 board shall evaluate the operation of the program and report its findings, including any recommendations for changes to the plan 11585 11586 of operation, to the office department within 90 days following the end of the calendar year in which the losses were incurred. 11587 11588 The evaluation shall include an estimate of future assessments, 11589 the administrative costs of the program, the appropriateness of 11590 the premiums charged and the level of carrier retention under 11591 the program, and the costs of coverage for small employers. If 11592 the board fails to file a report with the office department 11593 within 90 days following the end of the applicable calendar 11594 year, the office department may evaluate the operations of the 11595 program and implement such amendments to the plan of operation

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11596 the <u>office</u> department deems necessary to reduce future losses 11597 and assessments.

5. If assessments exceed the amount of the actual losses and administrative expenses of the program, the excess shall be held as interest and used by the board to offset future losses or to reduce program premiums. As used in this paragraph, the term "future losses" includes reserves for incurred but not reported claims.

6. Each carrier's proportion of the assessment shall be determined annually by the board, based on annual statements and other reports considered necessary by the board and filed by the carriers with the board.

11608 7. Provision shall be made in the plan of operation for 11609 the imposition of an interest penalty for late payment of an 11610 assessment.

A carrier may seek, from the office commissioner, a 11611 8. 11612 deferment, in whole or in part, from any assessment made by the 11613 The office department may defer, in whole or in part, board. 11614 the assessment of a carrier if, in the opinion of the office 11615 department, the payment of the assessment would place the 11616 carrier in a financially impaired condition. If an assessment against a carrier is deferred, in whole or in part, the amount 11617 11618 by which the assessment is deferred may be assessed against the 11619 other carriers in a manner consistent with the basis for assessment set forth in this section. The carrier receiving such 11620 11621 deferment remains liable to the program for the amount deferred 11622 and is prohibited from reinsuring any individuals or groups in 11623 the program if it fails to pay assessments.

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11624 (m) The board shall monitor compliance with this section, 11625 including the market conduct of small employer carriers, and 11626 shall report to the office department any unfair trade practices 11627 and misleading or unfair conduct by a small employer carrier 11628 that has been reported to the board by agents, consumers, or any 11629 other person. The office department shall investigate all 11630 reports and, upon a finding of noncompliance with this section 11631 or of unfair or misleading practices, shall take action against 11632 the small employer carrier as permitted under the insurance code or chapter 641. The board is not given investigatory or 11633 11634 regulatory powers, but must forward all reports of cases or abuse or misrepresentation to the office department. 11635 11636 (12)STANDARD, BASIC, AND LIMITED HEALTH BENEFIT PLANS .--

11637 (a)1. By May 15, 1993, The Chief Financial Officer 11638 commissioner shall appoint a health benefit plan committee 11639 composed of four representatives of carriers which shall include 11640 at least two representatives of HMOs, at least one of which is a 11641 staff model HMO, two representatives of agents, four 11642 representatives of small employers, and one employee of a small 11643 The carrier members shall be selected from a list of employer. 11644 individuals recommended by the board. The Chief Financial 11645 Officer commissioner may require the board to submit additional 11646 recommendations of individuals for appointment.

11647 2. The plans shall comply with all of the requirements of 11648 this subsection.

11649 3. The plans must be filed with and approved by the <u>office</u> 11650 department prior to issuance or delivery by any small employer 11651 carrier.

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4. After approval of the revised health benefit plans, if
the <u>office department</u> determines that modifications to a plan
might be appropriate, the <u>Chief Financial Officer commissioner</u>
shall appoint a new health benefit plan committee in the manner
provided in subparagraph 1. to submit recommended modifications
to the <u>office department</u> for approval.

(b)1. Each small employer carrier issuing new health benefit plans shall offer to any small employer, upon request, a standard health benefit plan and a basic health benefit plan that meets the criteria set forth in this section.

11662 2. For purposes of this subsection, the terms "standard 11663 health benefit plan" and "basic health benefit plan" mean 11664 policies or contracts that a small employer carrier offers to 11665 eligible small employers that contain:

11666 a. An exclusion for services that are not medically 11667 necessary or that are not covered preventive health services; 11668 and

11669 b. A procedure for preauthorization by the small employer 11670 carrier, or its designees.

11671 3. A small employer carrier may include the following 11672 managed care provisions in the policy or contract to control 11673 costs:

11674 a. A preferred provider arrangement or exclusive provider 11675 organization or any combination thereof, in which a small 11676 employer carrier enters into a written agreement with the 11677 provider to provide services at specified levels of 11678 reimbursement or to provide reimbursement to specified 11679 providers. Any such written agreement between a provider and a

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11680 small employer carrier must contain a provision under which the 11681 parties agree that the insured individual or covered member has 11682 no obligation to make payment for any medical service rendered 11683 by the provider which is determined not to be medically 11684 necessary. A carrier may use preferred provider arrangements or 11685 exclusive provider arrangements to the same extent as allowed in 11686 group products that are not issued to small employers.

11687b. A procedure for utilization review by the small11688employer carrier or its designees.

11690 This subparagraph does not prohibit a small employer carrier 11691 from including in its policy or contract additional managed care and cost containment provisions, subject to the approval of the 11692 11693 office department, which have potential for controlling costs in 11694 a manner that does not result in inequitable treatment of 11695 insureds or subscribers. The carrier may use such provisions to the same extent as authorized for group products that are not 11696 11697 issued to small employers.

11698 4. The standard health benefit plan shall include:

a. Coverage for inpatient hospitalization;

b. Coverage for outpatient services;

11701 c. Coverage for newborn children pursuant to s. 627.6575;11702 d. Coverage for child care supervision services pursuant

11703 to s. 627.6579;

e. Coverage for adopted children upon placement in the residence pursuant to s. 627.6578;

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f. Coverage for mammograms pursuant to s. 627.6613;

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11707 g. Coverage for handicapped children pursuant to s. 11708 627.6615;

11709 h. Emergency or urgent care out of the geographic service 11710 area; and

11711 i. Coverage for services provided by a hospice licensed 11712 under s. 400.602 in cases where such coverage would be the most 11713 appropriate and the most cost-effective method for treating a 11714 covered illness.

5. The standard health benefit plan and the basic health benefit plan may include a schedule of benefit limitations for specified services and procedures. If the committee develops such a schedule of benefits limitation for the standard health benefit plan or the basic health benefit plan, a small employer carrier offering the plan must offer the employer an option for increasing the benefit schedule amounts by 4 percent annually.

6. The basic health benefit plan shall include all of the benefits specified in subparagraph 4.; however, the basic health benefit plan shall place additional restrictions on the benefits and utilization and may also impose additional cost containment measures.

11727 7. Sections 627.419(2), (3), and (4), 627.6574, 627.6612, 11728 627.66121, 627.66122, 627.6616, 627.6618, 627.668, and 627.66911 11729 apply to the standard health benefit plan and to the basic 11730 health benefit plan. However, notwithstanding said provisions, 11731 the plans may specify limits on the number of authorized 11732 treatments, if such limits are reasonable and do not 11733 discriminate against any type of provider.

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8. Each small employer carrier that provides for inpatient
and outpatient services by allopathic hospitals may provide as
an option of the insured similar inpatient and outpatient
services by hospitals accredited by the American Osteopathic
Association when such services are available and the osteopathic
hospital agrees to provide the service.

(c) If a small employer rejects, in writing, the standard health benefit plan and the basic health benefit plan, the small employer carrier may offer the small employer a limited benefit policy or contract.

(d)1. Upon offering coverage under a standard health benefit plan, a basic health benefit plan, or a limited benefit policy or contract for any small employer, the small employer carrier shall provide such employer group with a written statement that contains, at a minimum:

11749a. An explanation of those mandated benefits and providers11750that are not covered by the policy or contract;

b. An explanation of the managed care and cost control features of the policy or contract, along with all appropriate mailing addresses and telephone numbers to be used by insureds in seeking information or authorization; and

11755 c. An explanation of the primary and preventive care 11756 features of the policy or contract.

11758 Such disclosure statement must be presented in a clear and 11759 understandable form and format and must be separate from the 11760 policy or certificate or evidence of coverage provided to the 11761 employer group.

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11762 2. Before a small employer carrier issues a standard 11763 health benefit plan, a basic health benefit plan, or a limited 11764 benefit policy or contract, it must obtain from the prospective 11765 policyholder a signed written statement in which the prospective 11766 policyholder:

11767 a. Certifies as to eligibility for coverage under the 11768 standard health benefit plan, basic health benefit plan, or 11769 limited benefit policy or contract;

11770 b. Acknowledges the limited nature of the coverage and an 11771 understanding of the managed care and cost control features of 11772 the policy or contract;

11773 c. Acknowledges that if misrepresentations are made 11774 regarding eligibility for coverage under a standard health 11775 benefit plan, a basic health benefit plan, or a limited benefit 11776 policy or contract, the person making such misrepresentations 11777 forfeits coverage provided by the policy or contract; and

d. If a limited plan is requested, acknowledges that the prospective policyholder had been offered, at the time of application for the insurance policy or contract, the opportunity to purchase any health benefit plan offered by the carrier and that the prospective policyholder had rejected that coverage.

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11785 A copy of such written statement shall be provided to the 11786 prospective policyholder no later than at the time of delivery 11787 of the policy or contract, and the original of such written 11788 statement shall be retained in the files of the small employer

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11789 carrier for the period of time that the policy or contract 11790 remains in effect or for 5 years, whichever period is longer.

11791 3. Any material statement made by an applicant for 11792 coverage under a health benefit plan which falsely certifies as 11793 to the applicant's eligibility for coverage serves as the basis 11794 for terminating coverage under the policy or contract.

11795 4. Each marketing communication that is intended to be 11796 used in the marketing of a health benefit plan in this state 11797 must be submitted for review by the <u>office</u> department prior to 11798 use and must contain the disclosures stated in this subsection.

(e) A small employer carrier may not use any policy, contract, form, or rate under this section, including applications, enrollment forms, policies, contracts, certificates, evidences of coverage, riders, amendments, endorsements, and disclosure forms, until the insurer has filed it with the <u>office department</u> and the <u>office department</u> has approved it under ss. 627.410 and 627.411 and this section.

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(13) STANDARDS TO ASSURE FAIR MARKETING.--

(i) The <u>commission</u> department may establish regulations setting forth additional standards to provide for the fair marketing and broad availability of health benefit plans to small employers in this state.

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(15) APPLICABILITY OF OTHER STATE LAWS.--

(a) Except as expressly provided in this section, a law requiring coverage for a specific health care service or benefit, or a law requiring reimbursement, utilization, or consideration of a specific category of licensed health care practitioner, does not apply to a standard or basic health

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11817 benefit plan policy or contract or a limited benefit policy or contract offered or delivered to a small employer unless that 11818 11819 law is made expressly applicable to such policies or contracts. A law restricting or limiting deductibles, coinsurance, 11820 11821 copayments, or annual or lifetime maximum payments does not apply to any health plan policy, including a standard or basic 11822 11823 health benefit plan policy or contract, offered or delivered to 11824 a small employer unless such law is made expressly applicable to 11825 such policy or contract. However, every small employer carrier 11826 must offer to eligible small employers the standard benefit plan 11827 and the basic benefit plan, as required by subsection (5), as such plans have been approved by the office department pursuant 11828 11829 to subsection (12).

(16) RULEMAKING AUTHORITY.--The <u>commission</u> department may adopt rules to administer this section, including rules governing compliance by small employer carriers and small employers.

11834 Section 208. Section 627.7015, Florida Statutes, is 11835 amended to read:

11836627.7015Alternative procedure for resolution of disputed11837property insurance claims.--

(1) PURPOSE AND SCOPE.--This section sets forth a nonadversarial alternative dispute resolution procedure for a mediated claim resolution conference prompted by the need for effective, fair, and timely handling of property insurance claims. There is a particular need for an informal, nonthreatening forum for helping parties who elect this procedure to resolve their claims disputes because most

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homeowner's insurance policies obligate insureds to participate in a potentially expensive and time-consuming adversarial appraisal process prior to litigation. The procedure set forth in this section is designed to bring the parties together for a mediated claims settlement conference without any of the trappings or drawbacks of an adversarial process. Before resorting to these procedures, insureds and insurers are encouraged to resolve claims as quickly and fairly as possible. This section is available with respect to claims under personal lines policies for all claimants and insurers prior to commencing the appraisal process, or commencing litigation. If requested by the insured, participation by legal counsel shall be permitted. Mediation under this section is also available to litigants referred to the department by a county court or circuit court. This section does not apply to commercial coverages, to private passenger motor vehicle insurance coverages, or to disputes relating to liability coverages in policies of property insurance.

(2) At the time a first-party claim within the scope of this section is filed, the insurer shall notify all first-party claimants of their right to participate in the mediation program under this section. The department shall prepare a consumer information pamphlet for distribution to persons participating in mediation under this section.

(3) The costs of mediation shall be reasonable, and the insurer shall bear all of the cost of conducting mediation conferences, except as otherwise provided in this section. If an insured fails to appear at the conference, the conference shall

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11873 be rescheduled upon the insured's payment of the costs of a 11874 rescheduled conference. If the insurer fails to appear at the 11875 conference, the insurer shall pay the insured's actual cash 11876 expenses incurred in attending the conference if the insurer's 11877 failure to attend was not due to a good cause acceptable to the 11878 department. An insurer will be deemed to have failed to appear 11879 if the insurer's representative lacks authority to settle the 11880 full value of the claim. The insurer shall incur an additional 11881 fee for a rescheduled conference necessitated by the insurer's failure to appear at a scheduled conference. The fees assessed 11882 11883 by the administrator shall include a charge necessary to defray 11884 the expenses of the department related to its duties under this 11885 section and shall be deposited in the Insurance Commissioner's 11886 Regulatory Trust Fund.

(4) The department shall adopt by rule a property
insurance mediation program to be administered by the department
or its designee. The department may also adopt special rules
which are applicable in cases of an emergency within the state.
The rules shall be modeled after practices and procedures set
forth in mediation rules of procedure adopted by the Supreme
Court. The rules shall provide for:

(a) Reasonable requirement for processing and schedulingof requests for mediation.

(b) Qualifications of mediators as provided in s. 627.745 and in the Florida Rules of Certified and Court Appointed Mediators, and for such other individuals as are qualified by education, training, or experience as the department determines to be appropriate.

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11901 (c) Provisions governing who may attend mediation
11902 conferences.

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(d) Selection of mediators.

(e) Criteria for the conduct of mediation conferences.

(f) Right to legal counsel.

(5) All statements made and documents produced at a mediation conference shall be deemed to be settlement negotiations in anticipation of litigation within the scope of s. 90.408. All parties to the mediation must negotiate in good faith and must have the authority to immediately settle the claim. Mediators are deemed to be agents of the department and shall have the immunity from suit provided in s. 44.107.

11913 Mediation is nonbinding; however, if a written (6) 11914 settlement is reached, the insured has 3 business days within 11915 which the insured may rescind the settlement unless the insured 11916 has cashed or deposited any check or draft disbursed to the 11917 insured for the disputed matters as a result of the conference. 11918 If a settlement agreement is reached and is not rescinded, it 11919 shall be binding and act as a release of all specific claims 11920 that were presented in that mediation conference.

(7) If the insurer requests the mediation, and the mediation results are rejected by either party, the insured shall not be required to submit to or participate in any contractual loss appraisal process of the property loss damage as a precondition to legal action for breach of contract against the insurer for its failure to pay the policyholder's claims covered by the policy.

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(8) The department may designate an entity or person to serve as administrator to carry out any of the provisions of this section and may take this action by means of a written contract or agreement.

11932 Section 209. Section 628.4615, Florida Statutes, is 11933 amended to read:

11934 628.4615 Specialty insurers; acquisition of controlling 11935 stock, ownership interest, assets, or control; merger or 11936 consolidation.--

11937 (1) For the purposes of this section, the term "specialty
11938 insurer" means any person holding a license or certificate of
11939 authority as:

(a) A motor vehicle service agreement company authorized to issue motor vehicle service agreements as those terms are defined in s. 634.011(7)(8) and(8)(9);

11943 (b) A home warranty association authorized to issue "home 11944 warranties" as those terms are defined in s. 634.301(3)(4) and 11945 (4)(5);

11946 (c) A service warranty association authorized to issue 11947 "service warranties" as those terms are defined in s. 11948 634.401(13)(14) and (14)(15);

(d) <u>A prepaid limited health service organization</u> authorized to issue prepaid limited health service contracts, as those terms are defined in chapter 636 An optometric service plan corporation authorized to issue optometric service plan contracts as those terms are defined in s. 637.001(2) and (3);

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CS 11954 (e) A pharmaceutical service plan corporation authorized 11955 to issue pharmaceutical service plan contracts as those terms 11956 are defined in s. 637.1701(2) and (3); 11957 (f) A dental service plan corporation licensed to issue 11958 contracts for dental services pursuant to a dental service plan 11959 as that term is defined in s. 637.401(1); 11960 (q) An ambulance service association authorized to issue 11961 ambulance service contracts as those terms are defined in s. 11962 638.021(1) and (2); 11963 (e)(h) An authorized health maintenance organization 11964 operating pursuant to s. 641.21; 11965 (f) An authorized prepaid health clinic operating 11966 pursuant to s. 641.405; 11967 (g) (j) A legal expense insurance corporation authorized to 11968 engage in a legal expense insurance business pursuant to s. 11969 642.021; 11970 (h) (k) A provider which is licensed to operate a facility 11971 which undertakes to provide continuing care as those terms are 11972 defined in s. 651.011(2), (4), (5), and (6), and (7); 11973 (i)(1) A multiple-employer welfare arrangement operating 11974 pursuant to ss. 624.436-624.446; 11975 (j)(m) A premium finance company authorized to finance 11976 insurance premiums pursuant to s. 627.828; or 11977 (k)(n) A corporation authorized to accept donor annuity 11978 agreements pursuant to s. 627.481. 11979 (2) No person shall, individually or in conjunction with any affiliated person of such person, directly or indirectly, 11980 11981 conclude a tender offer or exchange offer for, enter into any Page 433 of 744

11982 agreement to exchange securities for, or otherwise finally 11983 acquire, 10 percent or more of the outstanding voting securities 11984 of a specialty insurer which is a stock corporation or of a 11985 controlling company of a specialty insurer which is a stock 11986 corporation; or conclude an acquisition of, or otherwise finally 11987 acquire, 10 percent or more of the ownership interest of a 11988 specialty insurer which is not a stock corporation or of a 11989 controlling company of a specialty insurer which is not a stock corporation, unless: 11990

11991 (a) The person or affiliated person has filed with the 11992 office department and sent by registered mail to the principal 11993 office of the specialty insurer and controlling company an 11994 application, signed under oath and prepared on forms prescribed 11995 by the commission department, that contains the information 11996 specified in subsection(4) no later than 5 days after any form 11997 of tender offer or exchange offer is proposed, or no later than 11998 5 days after the acquisition of the securities or ownership 11999 interest if no tender offer or exchange offer is involved.

12000 (b) The <u>office</u> department has approved the tender offer or
12001 exchange offer, or acquisition if no tender offer or exchange
12002 offer is involved.

(3) This section does not apply to any acquisition of
voting securities or ownership interest of a specialty insurer
or of a controlling company by any person who, on July 9, 1986,
is the owner of a majority of such voting securities or
ownership interest or who, on or after July 9, 1986, becomes the
owner of a majority of such voting securities or ownership

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12009 interest with the approval of the <u>office department</u> pursuant to 12010 this section.

12011 (4) The application to be filed with the office department 12012 and furnished to the specialty insurer and controlling company 12013 shall contain the following information and any additional 12014 information as the office deems department may deem necessary to determine the character, experience, ability, and other 12015 12016 qualifications of the person or affiliated person of such person 12017 for the protection of the insureds of the insurer and of the 12018 public:

(a)1. The identity of, and the background information specified in subsection (5) on, each natural person by whom, or on whose behalf, the acquisition is to be made; and,

12022 2. If the acquisition is to be made by, or on behalf of, a 12023 person other than a natural person and as to any person who 12024 controls, either directly or indirectly, such other person, the 12025 identity of, and the background information specified in 12026 subsection (5) on:

12027 a. Each director, officer, or trustee, if a corporation, 12028 or

12029 b. Each partner, owner, manager, or joint venturer, or 12030 other person performing duties similar to those of persons in 12031 the aforementioned positions, if not a corporation,

12033 for the person.

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(b) The source and amount of the funds or otherconsideration used, or to be used, in making the acquisition.

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12036 (c) Any plans or proposals which such persons may have 12037 made to liquidate the specialty insurer, to sell any of its 12038 assets or merge or consolidate it with any person, or to make 12039 any other major change in its business or corporate structure or 12040 management; and any plans or proposals which such persons may 12041 have made to liquidate any controlling company of the specialty 12042 insurer, to sell any of its assets or merge or consolidate it 12043 with any person, or to make any other major change in its 12044 business or corporate structure or management.

(d) The nature and the extent of the controlling interest which the person or affiliated person of such person proposes to acquire, the terms of the proposed acquisition, and the manner in which the controlling interest is to be acquired of a specialty insurer or controlling company which is not a stock corporation.

(e) The number of shares or other securities which the person or affiliated person of such person proposes to acquire, the terms of the proposed acquisition, and the manner in which the securities are to be acquired.

Information as to any contract, arrangement, or 12055 (f) 12056 understanding with any party with respect to any of the 12057 securities of the specialty insurer or controlling company, 12058 including, but not limited to, information relating to the transfer of any of the securities, option arrangements, puts or 12059 12060 calls, or the giving or withholding of proxies, which 12061 information names the party with whom the contract, arrangement, 12062 or understanding has been entered into and gives the details 12063 thereof.

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12064 (5)(a) The information as to the background and identity 12065 of each natural person, which information is required to be 12066 furnished pursuant to paragraph(4)(a), shall include:

120671. The natural person's occupations, positions of12068employment, and offices held during the past 10 years.

12069 2. The principal business and address of any business, 12070 corporation, or organization in which each such office of the 12071 natural person was held, or in which each such occupation or 12072 position of employment was carried on.

12073 3. Whether the natural person was, at any time during such
12074 10-year period, convicted of any crime other than a traffic
12075 violation.

12076 4. Whether the natural person has been, during such 10-12077 year period, the subject of any proceeding for the revocation of 12078 any license and, if so, the nature of the proceeding and the 12079 disposition of the proceeding.

12080 Whether, during the 10-year period, the natural person 5. 12081 has been the subject of any proceeding under the federal 12082 Bankruptcy Act; or whether, during the 10-year period, any 12083 person or other business or organization in which the natural 12084 person was a director, officer, trustee, partner, owner, 12085 manager, or other official has been subject to any such 12086 proceeding, either during the time in which the natural person 12087 was a director, officer, or trustee, if a corporation, or a partner, owner, manager, joint venturer, or other official, if 12088 12089 not a corporation, or within 12 months thereafter.

12090 6. Whether, during the 10-year period, the natural person 12091 has been enjoined, either temporarily or permanently, by a court

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12092 of competent jurisdiction from violating any federal or state 12093 law regulating the business of insurance, securities, or 12094 banking, or from carrying out any particular practice or 12095 practices in the course of the business of insurance, 12096 securities, or banking, together with details as to any such 12097 event.

12098 7. Fingerprints of each person referred to in subsection12099 (4).

12100 (b) Any person filing the statement required by this 12101 section shall give all required information that is within the 12102 knowledge of:

12103 1. The directors, officers, or trustees, if a corporation, 12104 or

12105 2. The partners, owners, managers, or joint venturers, or
12106 others performing functions similar to those of a director,
12107 officer, or trustee, if not a corporation,

12109 of the person making the filing and of any person controlling 12110 either directly or indirectly such person. If any material 12111 change occurs in the facts set forth in the application filed 12112 with the office department pursuant to this section, an 12113 amendment setting forth such changes shall be filed immediately 12114 with the office department, and a copy of the amendment shall be 12115 sent by registered mail to the principal office of the specialty 12116 insurer and to the principal office of the controlling company.

12117 (6)(a) The acquisition application shall be reviewed in 12118 accordance with chapter 120. The <u>office</u> department may on its 12119 own initiate, or, if requested to do so in writing by a

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12120 substantially affected person, shall conduct, a proceeding to 12121 consider the appropriateness of the proposed filing. Time 12122 periods for purposes of chapter 120 shall be tolled during the 12123 pendency of the proceeding. Any written request for a proceeding 12124 must be filed with the office department within 10 days of the 12125 date notice of the filing is given. During the pendency of the 12126 proceeding or review period by the office department, any person 12127 or affiliated person complying with the filing requirements of 12128 this section may proceed and take all steps necessary to 12129 conclude the acquisition so long as the acquisition becoming 12130 final is conditioned upon obtaining office departmental 12131 The office department shall, however, at any time it approval. 12132 finds an immediate danger to the public health, safety, and 12133 welfare of the insureds exists, immediately order, pursuant to 12134 s. 120.569(2)(n), the proposed acquisition disapproved and any 12135 further steps to conclude the acquisition ceased.

(b) During the pendency of the office's department's 12136 review of any acquisition subject to the provisions of this 12137 12138 section, the acquiring person shall not make any material change 12139 in the operation of the specialty insurer or controlling company 12140 unless the office department has specifically approved the 12141 change nor shall the acquiring person make any material change 12142 in the management of the specialty insurer unless advance 12143 written notice of the change in management is furnished to the 12144 office department. A material change in the operation of the 12145 specialty insurer is a transaction which disposes of or obligates 5 percent or more of the capital and surplus of the 12146 12147 specialty insurer. A material change in the management of the

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12148 specialty insurer is any change in management involving officers 12149 or directors of the specialty insurer or any person of the 12150 specialty insurer or controlling company having authority to 12151 dispose of or obligate 5 percent or more of the specialty 12152 insurer's capital or surplus. The office department shall 12153 approve a material change in operations if it finds the 12154 applicable provisions of subsection (8) have been met. The 12155 office department may disapprove a material change in management 12156 if it finds that the applicable provisions of subsection (8) 12157 have not been met and in such case the specialty insurer shall 12158 promptly change management as acceptable to the office 12159 department.

If a request for a proceeding is filed, the proceeding 12160 (C) 12161 shall be conducted within 60 days after the date the written 12162 request for a proceeding is received by the office department. A recommended order shall be issued within 20 days of the date of 12163 12164 the close of the proceedings. A final order shall be issued 12165 within 20 days of the date of the recommended order or, if 12166 exceptions to the recommended order are filed, within 20 days of 12167 the date the exceptions are filed.

12168 (7) The <u>office</u> department may disapprove any acquisition 12169 subject to the provisions of this section by any person or any 12170 affiliated person of such person who:

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(a) Willfully violates this section;

(b) In violation of an order of the <u>office</u> department
issued pursuant to subsection (11), fails to divest himself or
herself of any stock or ownership interest obtained in violation
of this section or fails to divest himself or herself of any

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12176 direct or indirect control of such stock or ownership interest, 12177 within 25 days after such order; or

(c) In violation of an order issued by the <u>office</u>
department pursuant to subsection (11), acquires an additional
stock or ownership interest in a specialty insurer or
controlling company or direct or indirect control of such stock
or ownership interest, without complying with this section.

12183 (8) The person or persons filing the application required 12184 by subsection(2) shall have the burden of proof. The <u>office</u> 12185 department shall approve any such acquisition if it finds, on 12186 the basis of the record made during any proceeding or on the 12187 basis of the filed application if no proceeding is conducted, 12188 that:

(a) Upon completion of the acquisition, the specialty
insurer will be able to satisfy the requirements for the
issuance of a license or certificate to write the line of
insurance for which it is presently licensed or certificated.

(b) The financial condition of the acquiring person or persons will not jeopardize the financial stability of the specialty insurer or prejudice the interests of its insureds or the public.

12197 (c) Any plan or proposal which the acquiring person has,12198 or acquiring persons have, made:

12199 1. To liquidate the specialty insurer, sell its assets, or 12200 merge or consolidate it with any person, or to make any other 12201 major change in its business or corporate structure or 12202 management, or

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12203 2. To liquidate any controlling company, sell its assets, 12204 or merge or consolidate it with any person, or to make any major 12205 change in its business or corporate structure or management 12206 which would have an effect upon the specialty insurer,

12208 is fair and free of prejudice to the insureds of the specialty 12209 insurer or to the public.

(d) The competence, experience, and integrity of those persons who will control directly or indirectly the operation of the specialty insurer indicate that the acquisition is in the best interest of the insureds of the insurer and in the public interest.

(e) The natural persons for whom background information is required to be furnished pursuant to this section have such backgrounds as to indicate that it is in the best interests of the insureds of the specialty insurer and in the public interest to permit such persons to exercise control over the specialty insurer.

12221 The directors and officers, if such specialty insurer (f) or controlling company is a stock corporation, or the trustees, 12222 12223 partners, owners, managers, or joint venturers or other persons 12224 performing duties similar to those of persons in the 12225 aforementioned positions, if such specialty insurer or controlling company is not a stock corporation, to be employed 12226 12227 after the acquisition have sufficient insurance experience and 12228 ability to assure reasonable promise of successful operation.

(g) The management of the specialty insurer after theacquisition will be competent and trustworthy, and will possess

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12231 sufficient managerial experience so as to make the proposed 12232 operation of the specialty insurer not hazardous to the 12233 insurance-buying public.

(h) The management of the specialty insurer after the
acquisition shall not include any person who has directly or
indirectly through ownership, control, reinsurance transactions,
or other insurance or business relations unlawfully manipulated
the assets, accounts, finances, or books of any insurer or
otherwise acted in bad faith with respect thereto.

(i) The acquisition is not likely to be hazardous orprejudicial to the insureds of the insurer or to the public.

(j) The effect of the acquisition would not substantially lessen competition in the line of insurance for which the specialty insurer is licensed or certified in this state or would not tend to create a monopoly therein.

12246 (9) No vote by the stockholder of record, or by any other 12247 person, of any security acquired in contravention of the 12248 provisions of this section is valid. Any acquisition contrary 12249 to the provisions of this section is void. Upon the petition of 12250 the specialty insurer or the controlling company, the circuit 12251 court for the county in which the principal office of the 12252 specialty insurer is located may, without limiting the 12253 generality of its authority, order the issuance or entry of an 12254 injunction or other order to enforce the provisions of this 12255 section. There shall be a private right of action in favor of 12256 the specialty insurer or controlling company to enforce the 12257 provisions of this section. No demand upon the office 12258 department that it perform its functions shall be required as a

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12259 prerequisite to any suit by the specialty insurer or controlling company against any other person, and in no case shall the 12260 12261 office department be deemed a necessary party to any action by 12262 the specialty insurer or controlling company to enforce the 12263 provisions of this section. Any person who makes or proposes an 12264 acquisition requiring the filing of an application pursuant to 12265 this section, or who files such an application, shall be deemed 12266 to have thereby designated the Chief Financial Officer Insurance 12267 Commissioner and Treasurer, or his or her assistant or deputy or 12268 another person in charge of his or her office, as such person's 12269 agent for service of process under this section and shall 12270 thereby be deemed to have submitted himself or herself to the administrative jurisdiction of the office department and to the 12271 12272 jurisdiction of the circuit court.

12273 Any approval by the office department under this (10)12274 section does not constitute a recommendation by the office 12275 department of the tender offer or exchange offer, or 12276 acquisition, if no tender offer or exchange offer is involved. 12277 It is unlawful for a person to represent that the office's 12278 department's approval constitutes a recommendation. A person who 12279 violates the provisions of this subsection commits a felony of 12280 the third degree, punishable as provided in s. 775.082, s. 12281 775.083, or s. 775.084. The statute-of-limitations period for 12282 the prosecution of an offense committed under this subsection is 12283 5 years.

12284 (11) If the <u>office</u> department determines that any person 12285 or any affiliated person of such person has acquired 10 percent 12286 or more of the outstanding voting securities of a specialty

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12287 insurer or controlling company which is a stock corporation, or 12288 10 percent or more of the ownership interest of a specialty 12289 insurer or controlling company which is not a stock corporation, 12290 without complying with the provisions of this section, the 12291 office department may order that the person and any affiliated 12292 person of such person cease acquisition of the specialty insurer 12293 or controlling company and, if appropriate, divest itself of any 12294 stock or ownership interest acquired in violation of this 12295 section.

(12)(a) The <u>office department</u> shall, if necessary to protect the public interest, suspend or revoke the certificate of authority of any specialty insurer or controlling company acquired in violation of this section.

(b) If any specialty insurer is subject to suspension or
revocation pursuant to paragraph (a), the specialty insurer
shall be deemed to be in such condition, or to be using or to
have been subject to such methods or practices in the conduct of
its business, as to render its further transaction of insurance
presently or prospectively hazardous to its insureds, creditors,
or stockholders or to the public.

12307 (13)(a) For the purpose of this section, the term 12308 "acquisition" includes:

12309 1. A tender offer or exchange offer for securities,12310 assets, or other ownership interest;

12311 2. An agreement to exchange securities for other 12312 securities, assets, or other ownership interest;

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12313 3. A merger of a person or affiliated person into a 12314 specialty insurer or a merger of any person with a specialty 12315 insurer;

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- 4. A consolidation; or
- 12317
- 5. Any other form of change of control

12319 whereby any person or affiliated person acquires or attempts to 12320 acquire, directly or indirectly, 10 percent or more of the 12321 ownership interest or assets of a specialty insurer or of a 12322 controlling company. However, in the case of a health 12323 maintenance organization organized as a for-profit corporation, 12324 the provisions of s. 628.451 shall govern with respect to any 12325 merger or consolidation, and, in the case of a health 12326 maintenance organization organized as a not-for-profit 12327 corporation, the provisions of s. 628.471 shall govern with 12328 respect to any merger or consolidation.

12329 (b) For the purpose of this section, the term "affiliated 12330 person" of another person includes:

12331

1. The spouse of such other natural person;

12332 2. The parents of such other natural person and their 12333 lineal descendants and the parents of such other natural 12334 person's spouse and their lineal descendants;

12335 3. Any person who directly or indirectly owns or controls,
12336 or holds with power to vote, 10 percent or more of the
12337 outstanding voting securities of such other person;

12338 4. Any person who directly or indirectly owns 10 percent 12339 or more of the outstanding voting securities which are directly

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12340 or indirectly owned or controlled, or held with power to vote, 12341 by such other person;

12342 5. Any person or group of persons who directly or 12343 indirectly control, are controlled by, or are under common 12344 control with such other person;

12345 6. Any director, officer, trustee, partner, owner,
12346 manager, joint venturer, or employee, or other person performing
12347 duties similar to those of persons in the aforementioned
12348 positions, of such other person;

12349 7. If such other person is an investment company, any
12350 investment adviser of such company or any member of an advisory
12351 board of such company;

12352 8. If such other person is an unincorporated investment 12353 company not having a board of directors, the depositor of such 12354 company; or

9. Any person who has entered into an agreement, written or unwritten, to act in concert with such other person in acquiring, or limiting the disposition of, securities of a specialty insurer or controlling company which is a stock corporation or in acquiring, or limiting the disposition of, an ownership interest of a specialty insurer or controlling company which is not a stock corporation.

(c) For the purposes of this section, the term recontrolling company" means any corporation, trust, or association owning, directly or indirectly, 25 percent or more of the voting securities of one or more specialty insurance companies which are stock corporations, or 25 percent or more of

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12367 the ownership interest of one or more specialty insurance12368 companies which are not stock corporations.

12369 (d) For the purpose of this section, the term "natural12370 person" means an individual.

(e) For the purpose of this section, the term "person" includes a natural person, corporation, association, trust, general partnership, limited partnership, joint venture, firm, proprietorship, or any other entity which may hold a license or certificate as a specialty insurer.

(14) The <u>commission may department is authorized to</u> adopt,
amend, or repeal rules that are necessary to implement the
provisions of this section, pursuant to chapter 120.

12379 Section 210. Section 628.917, Florida Statutes, is amended 12380 to read:

12381 628.917 Insolvency and liquidation.--In the event that a 12382 captive insurer is insolvent as defined in chapter 631, the 12383 <u>office department</u> shall liquidate the captive insurer pursuant 12384 to the provisions of part I of chapter 631; except that the 12385 <u>office department</u> shall make no attempt to rehabilitate such 12386 insurer.

12387 Section 211. Subsection (5) is added to section 631.021, 12388 Florida Statutes, to read:

12389631.021Jurisdiction of delinquency proceeding; venue;12390change of venue; exclusiveness of remedy; appeal.--

12391(5) No service of process against the department in its12392capacity as receiver shall be effective unless served upon a12393person designated by the receiver and filed with the circuit12394court having jurisdiction over the delinquency proceeding. The

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12395 designated person shall refuse to accept service if acceptance 12396 would violate a stay against legal proceedings involving an 12397 insurer that is the subject of delinquency proceedings or would 12398 violate any orders of the circuit court governing a delinquency 12399 proceeding. The person denied service may petition the circuit 12400 court having jurisdiction over the delinquency proceeding for relief from the receiver's refusal to accept service. This 12401 12402 subsection shall be strictly construed and any purported service 12403 on the receiver or the department that is not in accordance with 12404 this subsection shall be null and void.

12405 Section 212. Section 631.025, Florida Statutes, is amended 12406 to read:

12407 631.025 Persons subject to this part.--Delinquency 12408 proceedings authorized by this part may be initiated against any 12409 insurer, as defined in s. 631.011(15), if the statutory grounds are present as to that insurer, and the court may exercise 12410 12411 jurisdiction over any person required to cooperate with the 12412 department and office pursuant to s. 631.391 and over all 12413 persons made subject to the court's jurisdiction by other provisions of law. Such persons include, but are not limited to: 12414

(1) A person transacting, or that has transacted,
insurance business in or from this state and against whom claims
arising from that business may exist now or in the future.

12418 (2) A person purporting to transact an insurance business
12419 in this state and any person who acts as an insurer, transacts
12420 insurance, or otherwise engages in insurance activities in or
12421 from this state, with or without a certificate of authority or
12422 proper authority from the department or office, against whom

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12423	claims arising from that business may exist now or in the
12424	future.
12425	(3) An insurer with policyholders resident in this state.
12426	(4) All other persons organized or in the process of
12427	organizing with the intent to transact an insurance business in
12428	this state.
12429	Section 213. Section 631.031, Florida Statutes, is amended
12430	to read:
12431	631.031 Initiation and commencement of delinquency
12432	proceeding
12433	(1) Upon a determination by the office that one or more
12434	grounds for the initiation of delinquency proceedings exist
12435	pursuant to this chapter and that delinquency proceedings must
12436	be initiated, the director of the Office of Insurance Regulation
12437	shall notify the department of such determination and shall
12438	provide the department with all necessary documentation and
12439	evidence. The department shall immediately initiate such
12440	delinquency proceedings.
12441	(2) The department may commence any such proceeding by
12442	application to the court for an order directing the insurer to
12443	show cause why the department should not have the relief prayed
12444	for. On the return of such order to show cause, and after a full
12445	hearing, the court shall either deny the application or grant
12446	the application, together with such other relief as the nature
12447	of the case and the interests of the policyholders, creditors,
12448	stockholders, members, subscribers, or public may require. The
12449	office department may also commence any such proceeding by

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12450application to the court by petition for the entry of a consent12451order of conservation, rehabilitation, or liquidation.

12452 Section 214. Section 631.051, Florida Statutes, is amended 12453 to read:

12454 631.051 Grounds for rehabilitation; domestic 12455 insurers.--The department may petition for an order directing it 12456 to rehabilitate a domestic insurer or an alien insurer domiciled 12457 in this state on any one or more of the following grounds, that 12458 the insurer:

12459

(1) Is impaired or insolvent;

12460 (2) Has failed to comply with an order of the <u>office</u> 12461 department to make good an impairment of capital or surplus or 12462 both;

12463 (3) Is found by the <u>office</u> department to be in such
12464 condition or is using or has been subject to such methods or
12465 practices in the conduct of its business, as to render its
12466 further transaction of insurance presently or prospectively
12467 hazardous to its policyholders, creditors, stockholders, or the
12468 public;

Has failed, or its parent corporation, subsidiary, or 12469 (4) 12470 affiliated person controlled by either the insurer or the parent 12471 corporation has failed, to submit its books, documents, 12472 accounts, records, and affairs pertaining to the insurer to the 12473 reasonable inspection or examination of the office department or 12474 its authorized representative; or any individual exercising any 12475 executive authority in the affairs of the insurer, or parent 12476 corporation, or subsidiary, or affiliated person has refused to 12477 be examined under oath by the office department or its

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12478 authorized representative, whether within this state or 12479 otherwise, concerning the pertinent affairs of the insurer, or 12480 parent corporation or subsidiary or affiliated person; or if 12481 examined under oath refuses to divulge pertinent information 12482 reasonably known to her or him; or officers, directors, agents, 12483 employees, or other representatives of the insurer or parent 12484 corporation, subsidiary, or affiliated person have failed to 12485 comply promptly with the reasonable requests of the office 12486 department or its authorized representative for the purposes of, 12487 and during the conduct of, any such examination;

12488 (5) Has concealed or removed records or assets or 12489 otherwise violated s. 628.271 or s. 628.281;

(6) Through its board of directors or governing body is deadlocked in the management of the insurer's affairs and that the members of a mutual, reciprocal, or any other type of organization or stockholders are unable to break the deadlock and that irreparable injury to the insurer, its creditors, its policyholders, its members or subscribers, or the public is threatened by reason thereof;

(7) Has transferred or attempted to transfer substantially its entire property or business, or has entered into any transaction the effect of which is to merge substantially its entire property or business into that of any other insurer or entity without having first obtained the written approval of the <u>office department</u> under the provisions of s. 628.451, s. 628.461, or s. 628.4615, as the case may be;

12504 (8) Has willfully violated its charter or certificate of 12505 incorporation or any law of this state;

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12506 (9) Is in such a position that control of it, whether by 12507 stock ownership or otherwise, and whether direct or indirect, is 12508 in one or more persons found by the office department after 12509 notice and hearing to be dishonest or untrustworthy; or that the 12510 insurer has failed, upon order of the office department and 12511 expiration of such reasonable time for such removal as the 12512 office department shall specify in the order, to remove any 12513 person who in fact has executive authority, directly or 12514 indirectly, in the insurer, whether as an officer, director, 12515 manager, agent, employee, or otherwise, and if such person has 12516 been found by the office department after notice and hearing, to 12517 be incompetent, dishonest, untrustworthy, or so lacking in 12518 insurance company managerial experience as to be hazardous to 12519 the insurance-buying public;

(10) Has been or is the subject of an application for the appointment of a receiver, trustee, custodian, or sequestrator of the insurer or its property otherwise than pursuant to the provisions of this code, but only if such an appointment has been made or is imminent;

(11) Has consented to such an order through a majority of its directors, stockholders, members, or subscribers;

(12) Has failed to pay a final judgment rendered against it in this state upon any insurance contract issued or assumed by it, within 60 days after the judgment became final, within 60 days after the time for taking an appeal has expired, or within 30 days after dismissal of an appeal before final determination, whichever date is the later;

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(13) Has been the victim of embezzlement, wrongful sequestration, conversion, diversion, or encumbering of its assets; forgery or fraud affecting it; or other illegal conduct in, by, or with respect to it, which if established would threaten its solvency; or that the <u>office department</u> has reasonable cause to so believe any of the foregoing has occurred or may occur;

(14) Is engaging in a systematic practice of reaching settlements with and obtaining releases from policyholders or third-party claimants and then unreasonably delaying payment of, or failing to pay, the agreed-upon settlements; or

(15) Within the previous 12 months has systematically
attempted to compromise with creditors on the ground that it is
financially unable to pay its claims in full.

12547 Section 215. Section 631.081, Florida Statutes, is amended 12548 to read:

12549 631.081 Grounds for conservation; alien insurers.--The 12550 department may apply to the court for an order appointing it as 12551 receiver or ancillary receiver, and directing it to conserve the 12552 assets within this state, of any alien insurer upon any of the 12553 following grounds:

12554 (1) Upon any of the grounds specified in s. 631.051 or s. 12555 631.061;

12556 (2) Upon the ground that the insurer has failed to comply, 12557 within the time designated by the <u>office department</u>, with an 12558 order made by it to make good an impairment of its trusteed 12559 funds; or

12560 (3) Upon the ground that the property of the insurer has12561 been sequestrated in its domiciliary sovereignty or elsewhere.

12562 Section 216. Subsection (1) of section 631.152, Florida 12563 Statutes, is amended to read:

12564 631.152 Conduct of delinquency proceeding; foreign 12565 insurers.--

(1) Whenever under this chapter an ancillary receiver is to be appointed in a delinquency proceeding for an insurer not domiciled in this state, the court shall appoint the department as ancillary receiver. The department shall file a petition requesting the appointment on the grounds set forth in s. 631.091:

(a) If it finds that there are sufficient assets of the
insurer located in this state to justify the appointment of an
ancillary receiver, or

(b) If 10 or more persons resident in this state having
 claims against such insurer file a petition with the department
 <u>or office</u> requesting the appointment of such ancillary receiver.

12578 Section 217. Section 631.221, Florida Statutes, is amended 12579 to read:

631.221 Deposit of moneys collected. -- The moneys collected 12580 12581 by the department in a proceeding under this chapter shall be 12582 deposited in a qualified public depository as defined in s. 12583 280.02, which depository with regards to such funds shall 12584 conform to and be bound by all the provisions of chapter 280, or invested with the Chief Financial Officer State Treasurer 12585 12586 pursuant to chapter 18. For the purpose of accounting for the 12587 assets and transactions of the estate, the receiver shall use

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12588 such accounting books, records, and systems as the court directs 12589 after it hears and considers the recommendations of the 12590 receiver.

12591 Section 218. Section 631.231, Florida Statutes, is amended 12592 to read:

12593 631.231 Exemption from fees.--The department or office 12594 shall not be required to pay any fee to any public officer in 12595 this state for filing, recording, issuing a transcript or 12596 certificate, or authenticating any paper or instrument 12597 pertaining to the exercise by the department or office of any of 12598 the powers or duties conferred upon it under this chapter, 12599 whether or not such paper or instrument be executed by the 12600 department or office or their its employees or attorneys of 12601 record and whether or not it is connected with the commencement 12602 of any action or proceeding by or against the department or 12603 office, or with the subsequent conduct of such action or 12604 proceeding.

12605 Section 219. Section 631.361, Florida Statutes, is amended 12606 to read:

12607

631.361 Seizure under court order.--

(1) Upon filing by the <u>office</u> department in the circuit court in and for Leon County of its verified petition alleging any ground for a formal delinquency proceeding against an insurer under this chapter, alleging that the interests of the insurer's policyholders, claimants, or creditors or the public will be endangered or jeopardized by delay, and setting forth the order deemed necessary by the office department, the court

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12615may, ex parte and without notice or hearing, issue forthwith the12616requested order. The requested order may:

(a) Direct the department to take possession and control of all or part of the property, books, documents, accounts, and other records of the insurer and the premises occupied by it for transaction of its business and premium funds and other property of the insurer held by an affiliate; and

(b) Until further order of court, enjoin the insurer and any affiliate and their officers, directors, managers, agents, and employees from removal, concealment, or other disposition of the insurer's property, books, records, or accounts and from transaction of the insurer's business except with the department's written consent.

12628 The court's order shall be for such duration specified (2) 12629 in the order as the court deems necessary to enable the office 12630 and department to ascertain the insurer's condition. Upon motion 12631 of any party or affected person, or upon its own motion, the 12632 court may hold such hearings as it deems desirable, after such 12633 notice as it deems appropriate, and may extend, shorten, or modify the terms of the order. The court shall vacate the 12634 12635 seizure order if the office department fails to commence a 12636 formal proceeding under this chapter after having had a 12637 reasonable opportunity to do so, and a seizure order is automatically vacated by issuance of the court's order pursuant 12638 12639 to a formal delinquency proceeding under this chapter.

12640 (3) Entry of a seizure order under this section shall not
12641 constitute an anticipatory breach of any contract of the
12642 insurer.

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12643 Section 220. Section 631.371, Florida Statutes, is amended 12644 to read:

12645

631.371 Seizure under order of the office department.--

12646 Upon the office's department filing a verified (1)12647 petition with any circuit judge of the proper judicial circuit 12648 as required by s. 631.021(2), which states that it believes that 12649 the interest of policyholders, the insurer, claimants, 12650 creditors, or the public will be endangered or jeopardized and 12651 that prima facie grounds exist for rehabilitation, liquidation, or conservation of an insurer under s. 631.051, s. 631.061, or 12652 12653 s. 631.131, the office department may request a seizure order 12654 and shall be entitled to an ex parte hearing forthwith and an 12655 appropriate seizure order from the judge or court in the 12656 interest of protecting the public and such insurer and its 12657 policyholders, claimants, or creditors. After a diligent effort 12658 is made to be heard by the judges of the circuit and such judges or the court fails or refuses to hear such petition for any 12659 12660 reason, the office department shall then file a duplicate 12661 original of said petition and exhibits, if any, in the Circuit 12662 Court of Leon County along with an affidavit which shall state 12663 that a diligent effort was made to obtain such initial hearing 12664 in the judicial circuit where such hearing was sought and that 12665 the request to be heard was refused or that a hearing was not granted and the reasons therefor, if known. Upon compliance with 12666 12667 the above and if said affidavit further states that the office 12668 department believes that irreparable harm will result to the 12669 public and the insurer and its policyholders, creditors, or 12670 claimants as a result of further delay, it may thereafter issue

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12671 a seizure order on any ground that would justify court seizure 12672 under s. 631.361. Such seizure order may contain any or all the 12673 provisions of s. 631.361(1). The <u>office department</u> shall retain 12674 possession and control until the order is vacated or is replaced 12675 by an order of court pursuant to subsection (2) or subsection 12676 (3) or pursuant to a formal delinquency proceeding under this 12677 chapter.

12678 The office department may, at any time after seizure (2) 12679 under its order, report its actions to the proper court; and, in 12680 the event that the insurer, for any reason, fails to avail 12681 itself of the judicial review provided for by law, then the office department shall forthwith report its actions to the 12682 12683 proper court. The office department may request the court to 12684 substitute its order for the office's department's or it may 12685 seek any other order which it deems appropriate.

12686 (3) Every law enforcement officer of this state authorized 12687 by law shall assist the <u>office</u> department in making and 12688 enforcing any such seizure, and every such officer shall furnish 12689 it with such deputies, patrolmen, patrolwomen, or officers as 12690 are necessary to assist it in execution of its order.

12691 (4) Entry of a seizure order under this section shall not
12692 constitute an anticipatory breach of any contract of the
12693 insurer.

12694 Section 221. Section 631.391, Florida Statutes, is amended 12695 to read:

12696

631.391 Cooperation of officers and employees.--

12697 (1) Any officer, director, manager, trustee, agent,12698 adjuster, employee, or independent contractor of any insurer or

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12699 affiliate and any other person who possesses any executive 12700 authority over, or who exercises any control over, any segment 12701 of the affairs of the insurer or affiliate shall fully cooperate 12702 with the department and office in any proceeding under this 12703 chapter or any investigation preliminary or incidental to the 12704 proceeding. An order of rehabilitation or liquidation which 12705 results in the discharge or suspension of any of the persons 12706 listed above does not operate to release such person from the 12707 duty to cooperate with the department and office as set out 12708 herein. To "cooperate" includes, but is not limited to, the 12709 following:

12710 (a) To reply promptly in writing to any inquiry from the12711 department <u>or office</u> requesting such a reply;

(b) Promptly to make available and deliver to the department <u>or office</u> any books, accounts, documents, other records, information, data processing software, or property of or pertaining to the insurer and in her or his possession, custody, or control; or

12717 (c) Promptly to provide access to all data processing
12718 records in hard copy and in electronic form and to data
12719 processing facilities and services.

12720 (2) No person shall obstruct or interfere with the
12721 department <u>or office</u> in the conduct of any delinquency
12722 proceeding or any investigation preliminary or incidental
12723 thereto.

12724 (3) This section does not prohibit any person from seeking
12725 legal relief from a court when aggrieved by the petition for
12726 liquidation or other delinquency proceeding or by other orders.

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(4) Any person referred to in subsection (1) who fails to
cooperate with the department <u>or office</u>, or any other person who
obstructs or interferes with the department <u>or office</u>, in the
conduct of any delinquency proceeding or any investigation
preliminary or incidental thereto, is guilty of a misdemeanor of
the first degree, punishable as provided in s. 775.082 or by
fine of not more than \$10,000.

12734 (5) Refusal by any person referred to in subsection (1) to
12735 provide records upon the request of the department <u>or office</u> is
12736 grounds for revocation of any insurance-related license,
12737 including, but not limited to, agent and third-party
12738 administrator licenses.

12739 Section 222. Section 631.392, Florida Statutes, is amended 12740 to read:

12741 631.392 Immunity.--There shall be no liability on the part 12742 of, and no cause of action of any nature shall arise against, 12743 the <u>Chief Financial Officer</u>, <u>Insurance Commissioner or</u> the 12744 department, the office, or <u>any of their</u> its employees or agents 12745 for any action taken by them in the performance of their powers 12746 and duties under this chapter.

12747 Section 223. Section 631.398, Florida Statutes, is amended 12748 to read:

12749631.398Prevention of insolvencies.--To aid in the12750detection and prevention of insurer insolvencies or impairments:

(1) Any member insurer; agent, employee, or member of the board of directors; or representative of any insurance guaranty association may make reports and recommendations to the department or office upon any matter germane to the solvency,

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12755 liquidation, rehabilitation, or conservation of any member 12756 insurer or germane to the solvency of any company seeking to do 12757 an insurance business in this state. Such reports and 12758 recommendations are confidential and exempt from the provisions 12759 of s. 119.07(1) until the termination of a delinquency 12760 proceeding.

12761

(2) The office department shall:

(a) Report to the board of directors of the appropriate
insurance guaranty association when it has reasonable cause to
believe from any examination, whether completed or in process,
of any member insurer that such insurer may be an impaired or
insolvent insurer.

(b) Seek the advice and recommendations of the board of directors of the appropriate insurance guaranty association concerning any matter affecting the duties and responsibilities of the <u>office</u> department in relation to the financial condition of member companies and companies seeking admission to transact insurance business in this state.

12773 (3) The <u>office and</u> department <u>jointly</u> shall, no later than
12774 the conclusion of any domestic insurer insolvency proceeding,
12775 prepare a summary report containing such information as is in
12776 <u>their its</u> possession relating to the history and causes of such
12777 insolvency, including a statement of the business practices of
12778 such insurer which led to such insolvency.

12779 Section 224. Section 631.54, Florida Statutes, is amended 12780 to read:

12781

631.54 Definitions.--As used in this part:

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12782 (1) "Account" means any one of the three accounts created 12783 by s. 631.55.

12784 (2) "Association" means the Florida Insurance Guaranty 12785 Association, Incorporated.

12786 "Covered claim" means an unpaid claim, including one (3) 12787 of unearned premiums, which arises out of, and is within the 12788 coverage, and not in excess of, the applicable limits of an 12789 insurance policy to which this part applies, issued by an 12790 insurer, if such insurer becomes an insolvent insurer after October 1, 1970, and the claimant or insured is a resident of 12791 12792 this state at the time of the insured event or the property from 12793 which the claim arises is permanently located in this state. 12794 "Covered claim" shall not include any amount due any reinsurer, 12795 insurer, insurance pool, or underwriting association, as 12796 subrogation, contribution, indemnification, or otherwise. Member 12797 insurers shall have no right of subrogation against the insured 12798 of any insolvent member.

12799

(4) "Department" means the Department of Insurance.

12800 (4)(5) "Expenses in handling claims" means allocated and 12801 unallocated expenses, including, but not limited to, general 12802 administrative expenses and those expenses which relate to the 12803 investigation, adjustment, defense, or settlement of specific 12804 claims under, or arising out of, a specific policy.

12805 <u>(5)</u>(6) "Insolvent insurer" means a member insurer 12806 authorized to transact insurance in this state, either at the 12807 time the policy was issued or when the insured event occurred, 12808 and against which an order of liquidation with a finding of 12809 insolvency has been entered by a court of competent jurisdiction

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12810 if such order has become final by the exhaustion of appellate 12811 review.

12812 (6)(7) "Member insurer" means any person who writes any 12813 kind of insurance to which this part applies under s. 631.52, 12814 including the exchange of reciprocal or interinsurance 12815 contracts, and is licensed to transact insurance in this state.

12816 <u>(7)(8)</u> "Net direct written premiums" means direct gross 12817 premiums written in this state on insurance policies to which 12818 this part applies, less return premiums thereon and dividends 12819 paid or credited to policyholders on such direct business. "Net 12820 direct written premiums" does not include premiums on contracts 12821 between insurers or reinsurers.

12822 (8)(9) "Person" means individuals, children, firms,
12823 associations, joint ventures, partnerships, estates, trusts,
12824 business trusts, syndicates, fiduciaries, corporations, and all
12825 other groups or combinations.

12826 Section 225. Subsection (1) of section 631.55, Florida 12827 Statutes, is amended to read:

12828

631.55 Creation of the association .--

12829 There is created a nonprofit corporation to be known (1)12830 as the "Florida Insurance Guaranty Association, Incorporated." 12831 All insurers defined as member insurers in s. 631.54(6)(7) shall 12832 be members of the association as a condition of their authority 12833 to transact insurance in this state, and, further, as a condition of such authority, an insurer shall agree to reimburse 12834 12835 the association for all claim payments the association makes on said insurer's behalf if such insurer is subsequently 12836 12837 rehabilitated. The association shall perform its functions under

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a plan of operation established and approved under s. 631.58 and
shall exercise its powers through a board of directors
established under s. 631.56. The corporation shall have all
those powers granted or permitted nonprofit corporations, as
provided in chapter 617.

12843 Section 226. Subsection (1) of section 631.56, Florida 12844 Statutes, is amended to read:

12845

631.56 Board of directors.--

12846 The board of directors of the association shall (1)12847 consist of not less than five or more than nine persons serving 12848 terms as established in the plan of operation. The department 12849 shall approve and appoint to the board persons recommended by 12850 the member insurers. In the event the department finds that any recommended person does not meet the qualifications for service 12851 12852 on the board, the department shall request the member insurers 12853 to recommend another person. Each member shall serve for a 4-12854 year term and may be reappointed. Vacancies on the board shall 12855 be filled for the remaining period of the term in the same 12856 manner as initial appointments. If no members are selected by 12857 November 30, 1970, the department may appoint the initial members of the board of directors. 12858

12859Section 227. Paragraph (a) of subsection (1) and12860subsection (3) of section 631.57, Florida Statutes, are amended12861to read:

12862 631.57 Powers and duties of the association.--

12863 (1) The association shall:

12864 (a)1. Be obligated to the extent of the covered claims
12865 existing:

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a. Prior to adjudication of insolvency and arising within30 days after the determination of insolvency;

12868 b. Before the policy expiration date if less than 30 days 12869 after the determination; or

12870 c. Before the insured replaces the policy or causes its 12871 cancellation, if she or he does so within 30 days of the 12872 determination.

12873 2. The obligation under subparagraph 1. shall include only 12874 that amount of each covered claim which is in excess of \$100 and is less than \$300,000, except with respect to policies covering 12875 12876 condominium associations or homeowners' associations, which 12877 associations have a responsibility to provide insurance coverage on residential units within the association, the obligation 12878 12879 shall include that amount of each covered property insurance 12880 claim which is less than \$100,000 multiplied by the number of condominium units or other residential units; however, as to 12881 12882 homeowners' associations, this subparagraph applies only to 12883 claims for damage or loss to residential units and structures 12884 attached to residential units.

12885 3. In no event shall the association be obligated to a 12886 policyholder or claimant in an amount in excess of the 12887 obligation of the insolvent insurer under the policy from which 12888 the claim arises.

12889

12890 The foregoing notwithstanding, the association shall have no 12891 obligation to pay covered claims to be paid from the proceeds of 12892 bonds issued under s. 166.111(2). However, the association shall 12893 cause assessments to be made under paragraph (3)(e) for such

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12894 covered claims, and such assessments shall be assigned and 12895 pledged under paragraph (3)(e) to or on behalf of the issuer of 12896 such bonds for the benefit of the holders of such bonds. The 12897 association shall administer any such covered claims and present 12898 valid covered claims for payment in accordance with the 12899 provisions of the assistance program in connection with which 12900 such bonds have been issued.

12901 (3)(a) To the extent necessary to secure the funds for the 12902 respective accounts for the payment of covered claims and also 12903 to pay the reasonable costs to administer the same, the office 12904 department, upon certification of the board of directors, shall 12905 levy assessments in the proportion that each insurer's net 12906 direct written premiums in this state in the classes protected 12907 by the account bears to the total of said net direct written 12908 premiums received in this state by all such insurers for the preceding calendar year for the kinds of insurance included 12909 12910 within such account. Assessments shall be remitted to and 12911 administered by the board of directors in the manner specified 12912 by the approved plan. Each insurer so assessed shall have at 12913 least 30 days' written notice as to the date the assessment is 12914 due and payable. Every assessment shall be made as a uniform 12915 percentage applicable to the net direct written premiums of each 12916 insurer in the kinds of insurance included within the account in 12917 which the assessment is made. The assessments levied against 12918 any insurer shall not exceed in any one year more than 2 percent 12919 of that insurer's net direct written premiums in this state for the kinds of insurance included within such account during the 12920 12921 calendar year next preceding the date of such assessments.

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(b) If sufficient funds from such assessments, together
with funds previously raised, are not available in any one year
in the respective account to make all the payments or
reimbursements then owing to insurers, the funds available shall
be prorated and the unpaid portion shall be paid as soon
thereafter as funds become available.

12928 (c) Assessments shall be included as an appropriate factor12929 in the making of rates.

(d) No state funds of any kind shall be allocated or paidto said association or any of its accounts.

12932 (e)1.a. In addition to assessments otherwise authorized in 12933 paragraph (a), as a temporary measure related to insolvencies 12934 caused by Hurricane Andrew, and to the extent necessary to 12935 secure the funds for the account specified in s. 631.55(2)(c), 12936 or to retire indebtedness, including, without limitation, the 12937 principal, redemption premium, if any, and interest on, and 12938 related costs of issuance of, bonds issued under s. 166.111(2), 12939 and the funding of any reserves and other payments required 12940 under the bond resolution or trust indenture pursuant to which 12941 such bonds have been issued, the department, upon certification 12942 of the board of directors, shall levy assessments upon insurers 12943 holding a certificate of authority as follows:

(I) Except as provided in sub-sub-subparagraph (II), the assessments payable under this paragraph by any insurer shall not exceed in any 1 year more than 2 percent of that insurer's direct written premiums, net of refunds, in this state during the preceding calendar year for the kinds of insurance within the account specified in s. 631.55(2)(c).

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12950	(II) If the amount levied under sub-sub-subparagraph (I)
12951	is less than 2 percent of the insurer's direct written premiums,
12952	net of refunds, in this state during calendar year 1991 for the
12953	kinds of insurance within the account specified in s.
12954	631.55(2)(c), in addition to and separate from such assessment,
12955	the assessment shall also include the difference between the
12956	amount calculated based on calendar year 1991 and the amount
12957	determined under sub-sub-subparagraph (I). If this sub-sub-
12958	subparagraph is held invalid, the invalidity shall not affect
12959	other provisions of this section, and to this end the provisions
12960	of this section are declared severable.
12961	(III) In addition to any other insurers subject to this
12962	subparagraph, this subparagraph also applies to any insurer that
12963	held a certificate of authority on August 24, 1992. If this
12964	sub-sub-subparagraph is held invalid, the invalidity shall not
12965	affect other provisions of this section, and to this end the
12966	provisions of this section are declared severable.
12967	b. Any assessments authorized under this paragraph shall
12968	be levied by the department upon insurers referred to in sub-
12969	subparagraph a., upon certification as to the need therefor by
12970	the board of directors, in 1992 and in each year that bonds
12971	issued under s. 166.111(2) are outstanding, in such amounts up
12972	to such 2 percent limit as required in order to provide for the
12973	full and timely payment of the principal of, redemption premium,
12974	if any, and interest on, and related costs of, issuance of bonds
12975	issued under s. 166.111(2). The assessments provided for in
12976	this paragraph are hereby assigned and pledged to a municipality
12977	issuing bonds under s. 166.111(2)(b), for the benefit of the
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12978 holders of such bonds, in order to enable such municipality to 12979 provide for the payment of the principal of, redemption premium, if any, and interest on such bonds, the cost of issuance of such 12980 12981 bonds, and the funding of any reserves and other payments 12982 required under the bond resolution or trust indenture pursuant 12983 to which such bonds have been issued, without the necessity of 12984 any further action by the association, the department, or any 12985 other party. To the extent that bonds are issued under s. 12986 166.111(2), the proceeds of assessments levied under this 12987 paragraph shall be remitted directly to and administered by the 12988 trustee appointed for such bonds.

12989 c. Assessments under this paragraph shall be payable in 12 12990 monthly installments with the first installment being due and 12991 payable at the end of the month after an assessment is levied, 12992 and subsequent installments being due not later than the end of 12993 each succeeding month.

12994 d. The association shall issue a monthly report on the 12995 status of the use of the bond proceeds as related to 12996 insolvencies caused by Hurricane Andrew. The report must contain 12997 the number of claims paid and the amount of claims paid. The 12998 association shall also include an analysis of the revenue 12999 generated from the additional assessment levied under this 13000 subsection. The report must be sent to the Legislature and the 13001 Insurance Commissioner monthly.

130022. In order to assure that insurers paying assessments13003levied under this paragraph continue to charge rates that are13004neither inadequate nor excessive, within 90 days after being13005notified of such assessments, each insurer that is to be

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CS 13006 assessed pursuant to this paragraph shall make a rate filing for 13007 coverage included within the account specified in s. 13008 631.55(2)(c) and for which rates are required to be filed under 13009 s. 627.062. If the filing reflects a rate change that, as a 13010 percentage, is equal to the difference between the rate of such 13011 assessment and the rate of the previous year's assessment under 13012 this paragraph, the filing shall consist of a certification so 13013 stating and shall be deemed approved when made, subject to the 13014 department's continuing authority to require actuarial 13015 justification as to the adequacy of any rate at any time. Any 13016 rate change of a different percentage shall be subject to the 13017 standards and procedures of s. 627.062. 13018 Section 228. Section 631.59, Florida Statutes, is amended 13019 to read: 13020 631.59 Duties and powers of department and office of 13021 Insurance. --13022 (1)The department shall÷ 13023 notify the association of the existence of an (a) 13024 insolvent insurer not later than 3 days after it receives notice of the determination of the insolvency; and 13025 13026 (b) Upon request of the board of directors, provide the 13027 association with a statement of the net direct written premiums 13028 of each member insurer. 13029 (2)The department may÷ 13030 (a) require that the association notify the insureds of 13031 the insolvent insurer and any other interested parties of the

13032 determination of insolvency and of their rights under this part.13033 Such notification shall be by mail at their last known

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13034 addresses, when available, but if sufficient information for 13035 notification by mail is not available, notice by publication in 13036 a newspaper of general circulation shall be sufficient.

13037 (3) The office shall, upon request of the board of
 13038 directors, provide the association with a statement of the net
 13039 direct written premiums of each member insurer.

13040

(4)(b) The office may:

13041 (a) Suspend or revoke the certificate of authority to 13042 transact insurance in this state of any member insurer which 13043 fails to pay an assessment when due or fails to comply with the 13044 plan of operation. As an alternative, the office department may 13045 levy a fine on any member insurer which fails to pay an 13046 assessment when due. Such fine may not exceed 5 percent of the 13047 unpaid assessment per month, except that no fine shall be less 13048 than \$100 per month.

13049(b)(c)Revoke the designation of any servicing facility if13050it finds claims are being handled unsatisfactorily.

13051Section 229.Section 631.62, Florida Statutes, is amended13052to read:

13053631.62Prevention of insolvencies.--To aid in the13054detection and prevention of insurer insolvencies:

(1) It shall be the duty of the board of directors, upon majority vote, to notify the <u>office</u> department of any information indicating any member insurer may be insolvent or in a financial condition hazardous to the policyholders or the public.

13060(2) The board of directors may, upon majority vote,13061request that the <u>office</u> department order an examination of any

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13062 member insurer which the board in good faith believes may be in 13063 a financial condition hazardous to the policyholders or the 13064 public. Within 30 days of the receipt of such request, the 13065 office department shall begin such examination. The examination 13066 may be conducted as a National Association of Insurance 13067 Commissioners examination or may be conducted by such persons as 13068 the office department designates. The cost of such examination 13069 shall be paid by the association and the examination report 13070 shall be treated as are other examination reports pursuant to s. 13071 624.319. In no event shall such examination report be released 13072 to the board of directors prior to its release to the public. 13073 The office department shall notify the board of directors when 13074 the examination is completed. The request for an examination 13075 shall be kept on file by the office department; such request is 13076 confidential and exempt from the provisions of s. 119.07(1) 13077 until the examination report is released to the public.

(3) The board of directors may, upon majority vote, make reports and recommendations to the department <u>or office</u> upon any matter germane to the solvency, liquidation, rehabilitation, or conservation of any member insurer. Such reports and recommendations are confidential and exempt from the provisions of s. 119.07(1) until the termination of a delinquency proceeding.

13085 (4) The board of directors may, upon majority vote, make
13086 recommendations to the <u>office department</u> for the detection and
13087 prevention of insurer insolvencies.

13088Section 230.Section 631.66, Florida Statutes, is amended13089to read:

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13090 631.66 Immunity.--There shall be no liability on the part 13091 of, and no cause of action of any nature shall arise against, 13092 any member insurer, the association or its agents or employees, 13093 the board of directors, the Chief Financial Officer, or the 13094 department or office or their its representatives for any action 13095 taken by them in the performance of their powers and duties 13096 under this part. Such immunity shall extend to the participation 13097 in any organization of one or more other state associations of 13098 similar purposes and to any such organization and its agents or 13099 employees. 13100 Section 231. Section 631.714, Florida Statutes, is amended 13101 to read: 13102 631.714 Definitions.--As used in this part, the term: 13103 (1) "Account" means any of the three accounts created in 13104 s. 631.715. "Association" means the Florida Life and Health 13105 (2) 13106 Insurance Guaranty Association created in s. 631.715. 13107 "Contractual obligation" means any obligation under (3) 13108 covered policies. "Covered policy" means any policy or contract set out 13109 (4) 13110 in s. 631.713 and reduced to written, printed, or other tangible 13111 form. 13112 (5) "Department" means the Department of Insurance. 13113 (5) "Impaired insurer" means a member insurer deemed by 13114 the department to be potentially unable to fulfill its 13115 contractual obligations and not an insolvent insurer. 13116 (6)(7) "Insolvent insurer" means a member insurer 13117

authorized to transact insurance in this state, either at the

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13118 time the policy was issued or when the insured event occurred, 13119 and against which an order of liquidation with a finding of 13120 insolvency has been entered by a court of competent 13121 jurisdiction, if such order has become final by the exhaustion 13122 of appellate review.

13123 <u>(7)(8)</u> "Member insurer" means any person licensed to 13124 transact in this state any kind of insurance as set out in s. 13125 631.713.

13126 <u>(8)(9)</u> "Premium" means any direct gross insurance premium 13127 and any annuity consideration written on covered policies, less 13128 return premium and consideration thereon and dividends paid or 13129 credited to policyholders on such direct business. "Premium" 13130 does not include premium and consideration on contracts between 13131 insurers and reinsurers.

13132(9)(10)"Person" means any individual, corporation,13133partnership, association, or voluntary organization.

13134 <u>(10)(11)</u> "Resident" means any person who resides in this 13135 state at the time a member insurer is determined to be an 13136 impaired or insolvent insurer and to whom contractual 13137 obligations are owed by such impaired or insolvent member 13138 insurer.

13139 Section 232. Subsections (2) and (3) of section 631.72, 13140 Florida Statutes, are amended to read:

13141631.72Premium or income tax credits for assessments13142paid.--

13143 (2) If a member insurer ceases doing business in this
13144 state and surrenders to the <u>office</u> department its certificate of
13145 authority to transact insurance in this state, all uncredited

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13146 assessments may be credited as provided in this section against 13147 either its premium or corporate income tax liabilities imposed 13148 pursuant to ss. 624.509 and 220.11 for the year it ceases doing 13149 business.

(3) 13150 Any sums acquired by refund pursuant to s. 631.718(6) 13151 from the association which have theretofore been written off by 13152 contributing insurers and offset against premium or corporate 13153 income taxes as provided in subsection(1) and which are not 13154 needed for purposes of this part shall be paid by the insurer to 13155 the Department of Revenue for deposit with the Chief Financial 13156 Officer Treasurer to the credit of the General Revenue Fund.

13157 Section 233. Section 631.722, Florida Statutes, is amended 13158 to read:

- 13159 631.722 Powers and duties of department and office.--13160

The office department shall: (1)

13161 Upon request of the board of directors, provide the (a) 13162 association with a statement of the premiums in each of the appropriate states for each member insurer. 13163

13164 When an impairment is declared and the amount of the (b) impairment is determined, serve a demand upon the impaired 13165 13166 insurer to make good the impairment within a reasonable time. 13167 Notice to the impaired insurer shall constitute notice to its 13168 shareholders, if any. The failure of the insurer to promptly comply with such demand shall not excuse the association from 13169 13170 the performance of its powers and duties under this part.

13171 (2)(c) The department shall, in any liquidation or 13172 rehabilitation proceeding involving a domestic insurer, be 13173 appointed as the liquidator or rehabilitator. If a foreign or

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13174 alien member insurer is subject to a liquidation proceeding in 13175 its domiciliary jurisdiction or state of entry, the department 13176 shall be appointed conservator.

13177 (3) (3) (2) The office department may suspend or revoke, after 13178 notice and hearing, the certificate of authority to transact 13179 insurance in this state of any member insurer that fails to pay an assessment when due or fails to comply with the approved plan 13180 13181 of operation of the association. As an alternative, the office 13182 department may levy a forfeiture on any member insurer that fails to pay an assessment when due. Such forfeiture shall not 13183 13184 exceed 5 percent of the unpaid assessment per month, but no forfeiture shall be less than \$100 per month. 13185

(4) (4) (3) Any action of the board of directors or of the 13186 13187 association may be appealed to the office department by any 13188 member insurer if such appeal is taken within 30 days of the 13189 action being appealed. If a member company is appealing an assessment, the amount assessed shall be paid to the association 13190 13191 and available to meet association obligations during the 13192 pendency of the appeal. If the appeal on the assessment is upheld, the amount paid in error or excess shall be returned to 13193 the member company. Any final action or order of the office 13194 13195 department shall be subject to judicial review in a court of 13196 competent jurisdiction.

13197 (5)(4) The liquidator, rehabilitator, or conservator of 13198 any impaired insurer may notify all interested persons of the 13199 effect of this part.

13200Section 234.Section 631.723, Florida Statutes, is amended13201to read:

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13202631.723Prevention of insolvencies.--To aid in the13203detection and prevention of insurer insolvencies or impairments:

13204 The board of directors may, upon majority vote, make (1)13205 reports and recommendations to the department or office upon any 13206 matter germane to the solvency, liquidation, rehabilitation, or 13207 conservation of any member insurer or germane to the solvency of 13208 any company seeking to do an insurance business in this state. 13209 Such reports and recommendations are confidential and exempt 13210 from the provisions of s. 119.07(1) until the termination of a 13211 delinquency proceeding.

13212 (2) It is the duty of the board of directors, upon a
13213 majority vote, to notify the <u>office</u> department of any
13214 information indicating that any member insurer may be an
13215 impaired or insolvent insurer.

13216 The board of directors may, upon majority vote, (3) 13217 request that the office department order an examination of any 13218 member insurer which the board in good faith believes may be an 13219 impaired or insolvent insurer. Within 30 days of the receipt of 13220 such a request, the office department shall begin such an 13221 examination. The examination may be conducted as a National 13222 Association of Insurance Commissioners examination or may be 13223 conducted by such persons as the office Insurance Commissioner 13224 designates. The cost of such examination shall be paid by the 13225 association, and the examination report shall be treated in a 13226 manner similar to other examination reports pursuant to s. 13227 624.319. In no event may such examination report be released to 13228 the board of directors before its release to the public, but 13229 this does not preclude the office department from complying with

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13230 s. 631.398(2). The <u>office</u> department shall notify the board of 13231 directors when the examination is completed. The request for an 13232 examination shall be kept on file by the <u>office</u> department; such 13233 request is confidential and exempt from the provisions of s. 13234 119.07(1) until the examination report is released to the 13235 public.

13236 (4) The board of directors may, upon majority vote, make
13237 recommendations to the <u>office department</u> for the detection and
13238 prevention of insurer insolvencies.

13239 Section 235. Section 631.727, Florida Statutes, is amended 13240 to read:

13241 Immunity.--There shall be no liability on the part 631.727 13242 of, and no cause of action of any nature shall arise against, 13243 any member insurer or its agents or employees, the association 13244 or its agents or employees, members of the board of directors, 13245 the Chief Financial Officer, or the department or office or 13246 their its representatives for any action taken by them in the 13247 performance of their powers and duties under this part. Such 13248 immunity shall extend to the participation in any organization of one or more other state associations of similar purposes and 13249 13250 to any such organization and its agents or employees.

13251Section 236.Section 631.813, Florida Statutes, is amended13252to read:

631.813 Application of part.--This part shall apply to HMO
contractual obligations to residents of Florida by HMOs
possessing a valid certificate of authority issued by the
Florida Department of Insurance as provided by part I of chapter
641. The provisions of this part shall not apply to persons

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2003 CS 13258 participating in medical assistance programs under the Medicaid 13259 program. 13260 Section 237. Section 631.814, Florida Statutes, is amended 13261 to read: 13262 631.814 Definitions.--As used in this part, the term: 13263 "Plan" means the Florida Health Maintenance (1)13264 Organization Consumer Assistance Plan created by this part. 13265 (2) "Board" means the board of directors of the plan. 13266 (3) "Contractual obligations" means any obligation under covered health care policies. 13267 "Covered policy" means any policy or contract issued 13268 (4) 13269 by an HMO for health care services. "Date of insolvency" means the effective date of an 13270 (5) 13271 order of liquidation entered by a court of competent 13272 jurisdiction. 13273 (6) "Department" means the Florida Department of 13274 Insurance. 13275 (6) "Health care services" means comprehensive health 13276 care services as defined in s. 641.19. 13277 (7)(8) "HMO" means a health maintenance organization 13278 possessing a valid certificate of authority issued by the 13279 department pursuant to part I of chapter 641. 13280 (8)(9) "Insolvent HMO" means an HMO against which an order 13281 of rehabilitation or liquidation has been entered by a court of 13282 competent jurisdiction, with the department appointed as 13283 receiver, even if such order has not become final by the 13284 exhaustion of appellate reviews.

13285 <u>(9)</u>(10) "Person" means any individual, corporation, 13286 partnership, association, or voluntary organization.

13287 (10)(11) "Subscriber" means any resident of this state who
 13288 is enrolled for benefits provided by an HMO and who makes
 13289 premium payments or for whom premium payments are made.

13290Section 238.Section 631.821, Florida Statutes, is amended13291to read:

13292

631.821 Powers and duties of the department and office.--

(1) The <u>office</u> department may suspend or revoke, after notice and hearing, the certificate of authority of a member HMO that fails to pay an assessment when due, fails to comply with the approved plan of operation of the plan, or fails either to timely comply with or to timely appeal pursuant to subsection (2) its appointment under s. 631.818(2).

13299 (2) Any action of the board of directors of the plan may 13300 be appealed to the department by any member HMO if such appeal 13301 is taken within 21 days of the action being appealed; however, 13302 the HMO must comply with such action pending exhaustion of 13303 appeal under s. 631.818(2). Any appeal shall be promptly 13304 determined by the department, and final action or order of the 13305 department shall be subject to judicial review in a court of 13306 competent jurisdiction.

13307

(3) The department may÷

13308 (a) require that the plan notify the subscriber of the
13309 insolvent HMO and any other interested parties of the
13310 determination of insolvency and of their rights under this part.
13311 Such notification shall be by mail at their last known
13312 addresses, when available, but if sufficient information for

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13313 notification by mail is not available, notice by publication in13314 a newspaper of general circulation shall be sufficient.

13315 <u>(4)(b)</u> The office may revoke the designation of any 13316 servicing facility or administrator if it finds claims are being 13317 handled unsatisfactorily.

13318Section 239.Section 631.823, Florida Statutes, is amended13319to read:

13320 631.823 Examination of the plan; annual report.--The plan
13321 shall be subject to examination and regulation by the <u>office</u>
13322 department. The board of directors shall submit to the
13323 department <u>and office</u>, not later than May 1 of each year, a
13324 financial report for the preceding calendar year in a form
13325 approved by the <u>commission department</u> and a report of its
13326 activities during the preceding calendar year.

13327Section 240.Section 631.825, Florida Statutes, is amended13328to read:

13329 631.825 Immunity.--There shall be no liability on the part
13330 of, and no cause of action of any nature shall arise against,
13331 any member HMO or its agents or employees, the plan or its
13332 agents or employees, members of the board of directors, <u>the</u>
13333 <u>Chief Financial Officer</u>, or the department <u>or office</u> or <u>their</u>
13334 <u>its</u> representatives for any action taken by them in the
13335 performance of their powers and duties under this part.

13336Section 241.Section 631.904, Florida Statutes, is amended13337to read:

13338 631.904 Definitions.--As used in this part, the term:
13339 (1) "Corporation" means the Florida Workers' Compensation
13340 Insurance Guaranty Association, Incorporated.

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13341 (2) "Covered claim" means an unpaid claim, including a claim for return of unearned premiums, which arises out of, is 13342 13343 within the coverage of, and is not in excess of the applicable 13344 limits of, an insurance policy to which this part applies, which 13345 policy was issued by an insurer and which claim is made on behalf of a claimant or insured who was a resident of this state 13346 at the time of the injury. The term "covered claim" does not 13347 13348 include any amount sought as a return of premium under any 13349 retrospective rating plan; any amount due any reinsurer, 13350 insurer, insurance pool, or underwriting association, as 13351 subrogation recoveries or otherwise; or any return of premium 13352 resulting from a policy that was not in force on the date of the final order of liquidation. Member insurers have no right of 13353 13354 subrogation against the insured of any insolvent insurer. This 13355 provision shall be applied retroactively to cover claims of an 13356 insolvent self-insurance fund resulting from accidents or losses 13357 incurred prior to January 1, 1994, regardless of the date the 13358 Department of Insurance filed a petition in circuit court was 13359 filed alleging insolvency and the date the court entered an 13360 order appointing a receiver.

13361

(3) "Department" means the Department of Insurance.

13362 <u>(3)</u>(4) "Insolvency" means that condition in which all of 13363 the assets of the insurer, if made immediately available, would 13364 not be sufficient to discharge all of its liabilities or that 13365 condition in which the insurer is unable to pay its debts as 13366 they become due in the usual course of business. When the 13367 context of any provision of this part so indicates, insolvency 13368 also includes impairment of surplus or impairment of capital.

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13369 (4)(5) "Insolvent insurer" means an insurer that was authorized to transact insurance in this state, either at the time the policy was issued or when the insured event occurred, and against which an order of liquidation with a finding of insolvency has been entered by a court of competent jurisdiction if such order has become final by the exhaustion of appellate review.

13376 <u>(5)(6)</u> "Insurer" means an insurance carrier or self-13377 insurance fund authorized to insure under chapter 440. For 13378 purposes of this act, "insurer" does not include a qualified 13379 local government self-insurance fund, as defined in s. 624.4622, 13380 or an individual self-insurer as defined in s. 440.385.

(6) "Self-insurance fund" means a group self-insurance 13381 fund authorized under s. 624.4621, a commercial self-insurance 13382 13383 fund writing workers' compensation insurance authorized under s. 13384 624.462, or an assessable mutual insurer authorized under s. 13385 628.6011. For purposes of this act, "self-insurance fund" does 13386 not include a qualified local government self-insurance fund, as 13387 defined in s. 624.4622, or an individual self-insurer as defined in s. 440.385. 13388

13389Section 242.Subsection (1) of section 631.911, Florida13390Statutes, is amended to read:

13391 631.911 Creation of the Florida Workers' Compensation
13392 Insurance Guaranty Association, Incorporated; merger; effect of
13393 merger.--

13394 (1)(a) The Florida Self-Insurance Fund Guaranty
13395 Association established in former part V of chapter 631 and the
13396 workers' compensation insurance account, which includes excess

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13397 workers' compensation insurance, established in former s. 13398 631.55(2)(a) shall be merged, effective October 1, 1997, or as 13399 provided in paragraph (b), in accordance with the plan of 13400 operation adopted by the interim board of directors. The 13401 successor nonprofit corporation shall be known as the "Florida 13402 Workers' Compensation Insurance Guaranty Association, 13403 Incorporated."

13404 (b) The merger may be effected prior to October 1, 1997, 13405 if:

134061. The interim board of directors of the Workers'13407Compensation Insurance Guaranty Association provides the13408Department of Insurance with written notice of its intent to13409effectuate the merger as of a date certain and its functional13410readiness to initiate operations, such notice setting forth the13411plan or summary thereof for effecting the merger; and,

13412 2. The department, upon review of the plan or summary
13413 thereof, determines the Workers' Compensation Insurance Guaranty
13414 Association is functionally ready to initiate operations and so
13415 certifies to the interim board of directors.

13416 (c) Prior to the effective date of the merger, the Florida 13417 Self-Insurance Fund Guaranty Association shall be the entity 13418 responsible for the claims of insolvent self-insurance funds 13419 resulting from accidents or losses incurred prior to January 1, 13420 1994, regardless of the date the Department of Insurance filed a 13421 petition in circuit court alleging insolvency and the date the 13422 court entered an order appointing a receiver.

13423

(b)(d) Upon the effective date of the merger:

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13424 1. The Florida Self-Insurance Fund Guaranty Association 13425 and the workers' compensation insurance account within the 13426 Florida Insurance Guaranty Association cease to exist and are 13427 succeeded by the Florida Workers' Compensation Insurance 13428 Guaranty Association.

13429 2. Title to all assets of any description, all real estate 13430 and other property, or any interest therein, owned by each party 13431 to the merger is vested in the successor corporation without 13432 reversion or impairment.

13433 3. The successor corporation shall be responsible and
13434 liable for all the liabilities and obligations of each party to
13435 the merger.

Any claim existing or action or proceeding pending by
or against any party to the merger may be continued as if the
merger did not occur or the successor corporation may be
substituted in the proceeding for the corporation or account
which ceased existence.

13441 5. Neither the rights of creditors nor any liens upon the 13442 property of any party to the merger shall be impaired by such 13443 merger.

6. Outstanding assessments levied by the Florida Self-Insurance Guaranty Association or the Florida Insurance Guaranty Association on behalf of the workers' compensation insurance account remain in full force and effect and shall be paid when due.

13449Section 243.Subsections (1) and (3) of section 631.912,13450Florida Statutes, are amended to read:

13451

631.912 Board of directors.--

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13452 (1)The board of directors of the corporation shall 13453 consist of 11 persons, 1 of whom is the insurance consumer 13454 advocate appointed under s. 627.0613 or designee and 1 of whom 13455 is designated by the Chief Financial Officer Insurance 13456 Commissioner. The department shall appoint to the board 6 13457 persons selected by private carriers from among the 20 workers' 13458 compensation insurers with the largest amount of net direct 13459 written premium as determined by the department, and 3 persons 13460 selected by the self-insurance funds. At least two of the 13461 private carriers shall be foreign carriers authorized to do 13462 business in this state. The board shall elect a chairperson from 13463 among its members. The Chief Financial Officer commissioner may 13464 remove any board member for cause. Each board member shall 13465 serve for a 4-year term and may be reappointed, except that four 13466 members of the initial board shall have 2-year terms so as to 13467 stagger the periods of service. A vacancy on the board shall be 13468 filled for the remaining period of the term in the same manner 13469 by which the original appointment was made.

13470 (3) Effective upon this act becoming a law, the persons on 13471 the board of directors created pursuant to s. 627.311(4)(a) who 13472 evidence a willingness to serve in writing, shall serve as an 13473 interim board of directors of the corporation until the initial 13474 board of directors has been appointed for the corporation in 13475 accordance with the provisions of subsection (1). The interim 13476 board of directors shall serve for a period not to exceed 6 13477 months. The initial meeting shall be called by the commissioner within 30 days after this act becomes a law. The interim board 13478 13479 of directors shall establish a process for the selection of

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13480 persons to serve on the board of the Florida Workers' 13481 Compensation Insurance Guaranty Association in accordance with the terms of subsection (1). The board of directors shall adopt 13482 13483 an interim plan of operation to effect the merger in s. 631.911 13484 and avoid any interruption of benefit payments to injured 13485 workers. When necessary and upon approval of the chairs of 13486 their respective board of directors, the Florida Self-Insurance 13487 Fund Guaranty Association and the Florida Insurance Guaranty 13488 Association shall provide staff support to the interim board of 13489 directors. The board shall submit the interim plan to the 13490 commissioner, who shall approve or disapprove the plan within 30 13491 days after receipt.

13492Section 244.Section 631.917, Florida Statutes, is amended13493to read:

13494631.917Prevention of insolvencies.--To aid in the13495detection and prevention of insolvencies or impairments:

(1)(a) The board may make reasonable and lawful
investigation into the practices of any third-party
administrator or service company for a self-insurance fund
declared insolvent by the court.

(b) If the results of an investigation reasonably lead to
a finding that certain actions taken or not taken by those
handling, processing, or preparing covered claims for payment or
other benefit pursuant to any workers' compensation insurance
policy contributed to the insolvency of an insurer, such
information may, in the discretion of the board, be provided to
the department <u>or office</u> in an expedited manner.

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13507	(2) The board of directors may make reports and
13508	recommendations to the department <u>or office</u> upon any matter
13509	germane to the solvency, liquidation, rehabilitation, or
13510	conservation of any member insurer or germane to the solvency of
13511	any insurer seeking to do insurance business in this state.
13512	(3) The board of directors, in its discretion, may notify
13513	the <u>office</u> department of any information indicating that any
13514	member insurer may be an impaired or insolvent insurer.
13515	(4) The board of directors, in its discretion, may request
13516	that the <u>office</u> department order an examination of any member
13517	insurer which the board in good faith believes may be an
13518	impaired or insolvent insurer. Within 30 days after receipt of
13519	such a request, the <u>office</u> department shall begin such an
13520	examination. The examination may be conducted as a National
13521	Association of Insurance Commissioners examination or may be
13522	conducted by such persons as the <u>office</u> Insurance Commissioner
13523	designates. The cost of such examination shall be paid by the
13524	corporation, and the examination report shall be treated in a
13525	manner similar to other examination reports pursuant to s.
13526	624.319. In no event may such examination report be released to
13527	the board of directors before its release to the public, but
13528	this requirement does not preclude the <u>office</u> department from
13529	complying with s. 631.398(2). The <u>office</u> department shall
13530	notify the board of directors when the examination is completed.
13531	The request for an examination shall be kept on file by the
13532	office department.
13533	(5) The board is authorized to assist and aid the

13534 department or office, in any manner consistent with existing

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13535 laws and this chapter, in the department's <u>or office's</u> 13536 investigation or referral for prosecution of those whose action 13537 or inaction may have contributed to the impairment or insolvency 13538 of the insurer.

13539 (6) The board may make recommendations to the <u>office</u>
 13540 department for the detection and prevention of insurer
 13541 insolvencies.

13542Section 245.Section 631.918, Florida Statutes, is amended13543to read:

13544 631.918 Immunity. -- There is no liability on the part of, 13545 and a cause of action may not arise against, the corporation, its agents or employees, or members of its board of directors, 13546 13547 the Chief Financial Officer, or the department or office or 13548 their its agents or employees, for any action taken by them in 13549 the performance of their powers and duties under this section, 13550 unless such action is found to be a violation of antitrust laws, was in bad faith, or was undertaken with malicious purpose or in 13551 13552 a manner exhibiting wanton and willful disregard of human 13553 rights, safety, or property.

13554Section 246.Section 631.931, Florida Statutes, is amended13555to read:

13556 631.931 Reports and recommendations by board; public 13557 records exemption.--Reports and recommendations made by the 13558 Board of Directors of the Florida Workers' Compensation 13559 Insurance Guaranty Association to the Department of Insurance 13560 under s. 631.917 upon any matter germane to the solvency, 13561 liquidation, rehabilitation, or conservation of any member 13562 insurer are confidential and exempt from the provisions of s.

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13563 119.07(1) and s. 24(a), Art. I of the State Constitution until13564 the termination of a delinquency proceeding.

13565Section 247.Subsection (4) of section 634.3284, Florida13566Statutes, is amended to read:

13567

634.3284 Civil remedy.--

13568 (4) This section shall not be construed to authorize a
13569 class action suit against a home warranty association or a civil
13570 action against the department <u>or office or their</u>, its employees,
13571 or the <u>Chief Financial Officer</u> Insurance Commissioner.

13572Section 248.Subsection (2) of section 634.430, Florida13573Statutes, is amended to read:

13574

634.430 Dissolution or liquidation.--

13575 (2) The department and office shall be notified of the 13576 commencement of voluntary dissolution proceedings of a 13577 manufacturer licensed under this part. As to the warranty 13578 operations of a manufacturer in this state, the department shall 13579 supervise the voluntary dissolution and shall require protection of the interests of the department, office, and consumers who 13580 13581 have been issued service warranties by the manufacturer by the 13582 continuation of deposits or bonds as required by this part until 13583 that time as all warranties issued by the manufacturer are no 13584 longer in effect or all outstanding warranties have been 13585 assigned to another association approved by the department and 13586 office. The notification as provided herein shall be made by the 13587 manufacturer within 30 days of the commencement of any legal 13588 action for dissolution.

Section 249. Subsection (4) of section 634.433, Florida Statutes, is amended to read:

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13591

634.433 Civil remedy.--

(4) This section shall not be construed to authorize a
class action suit against a service warranty association or a
civil action against the department, <u>the office, their</u> its
employees, or the <u>Chief Financial Officer Insurance</u>
<u>Commissioner</u>.

13597Section 250.Section 636.067, Florida Statutes, is amended13598to read:

13599 636.067 Rules.--The <u>commission may</u> department has
13600 authority to adopt rules pursuant to ss. 120.536(1) and 120.54
13601 to implement the provisions of this act. A violation of any
13602 such rule subjects the violator to the provisions of s. 636.048.

13603Section 251.Section 641.183, Florida Statutes, is amended13604to read:

13605 641.183 Statutory accounting procedures; transition 13606 provisions.--All health maintenance organizations, authorized to 13607 do business under this chapter on January 1, 2001, shall elect a 13608 transition method for compliance with statutory accounting 13609 principles as follows:

Report assets acquired prior to June 30, 2001, in 13610 (1) 13611 accordance with s. 641.35, Florida Statutes (2000), through 13612 December 31, 2005. Assets acquired on or after June 30, 2001, 13613 shall be accounted for in accordance with the National 13614 Association of Insurance Commissioners Accounting Practices and Procedures Manual as of 2002 effective January 1, 2001. A health 13615 13616 maintenance organization electing to report assets pursuant to 13617 this subsection shall maintain complete and detailed records 13618 reflecting such accounting treatment; or

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13619 (2) Report all assets in accordance with the NAIC
13620 Accounting Practices and Procedures Manual <u>as of 2002</u> effective
13621 January 1, 2001.

13622Section 252.Section 641.185, Florida Statutes, is amended13623to read:

13624641.185Health maintenance organization subscriber13625protections.--

13626 (1) With respect to the provisions of this part and part 13627 III, the principles expressed in the following statements shall 13628 serve as standards to be followed by the commission, the office, 13629 the department, of Insurance and the Agency for Health Care Administration in exercising their powers and duties, in 13630 exercising administrative discretion, in administrative 13631 13632 interpretations of the law, in enforcing its provisions, and in 13633 adopting rules:

(a) A health maintenance organization shall ensure that
the health care services provided to its subscribers shall be
rendered under reasonable standards of quality of care which are
at a minimum consistent with the prevailing standards of medical
practice in the community pursuant to ss. 641.495(1) and 641.51.

(b) A health maintenance organization subscriber should
receive quality health care from a broad panel of providers,
including referrals, preventive care pursuant to s. 641.402(1),
emergency screening and services pursuant to ss. 641.31(12) and
641.513, and second opinions pursuant to s. 641.51.

13644 (c) A health maintenance organization subscriber should
13645 receive assurance that the health maintenance organization has
13646 been independently accredited by a national review organization

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13647pursuant to s. 641.512, and is financially secure as determined13648by the state pursuant to ss. 641.221, 641.225, and 641.228.

(d) A health maintenance organization subscriber should
receive continuity of health care, even after the provider is no
longer with the health maintenance organization pursuant to s.
641.51(8).

(e) A health maintenance organization subscriber should
receive timely, concise information regarding the health
maintenance organization's reimbursement to providers and
services pursuant to ss. 641.31 and 641.31015 and should receive
prompt payment from the organization pursuant to s. 641.3155.

(f) A health maintenance organization subscriber should receive the flexibility to transfer to another Florida health maintenance organization, regardless of health status, pursuant to ss. 641.228, 641.3104, 641.3107, 641.3111, 641.3921, and 641.3922.

(g) A health maintenance organization subscriber should be eligible for coverage without discrimination against individual participants and beneficiaries of group plans based on health status pursuant to s. 641.31073.

13667 A health maintenance organization that issues a group (h) 13668 health contract must: provide coverage for preexisting 13669 conditions pursuant to s. 641.31071; guarantee renewability of coverage pursuant to s. 641.31074; provide notice of 13670 13671 cancellation pursuant to s. 641.3108; provide extension of 13672 benefits pursuant to s. 641.3111; provide for conversion on 13673 termination of eligibility pursuant to s. 641.3921; and provide 13674 for conversion contracts and conditions pursuant to s. 641.3922.

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(i) A health maintenance organization subscriber should
receive timely and, if necessary, urgent grievances and appeals
within the health maintenance organization pursuant to ss.
641.228, 641.31(5), 641.47, and 641.511.

(j) A health maintenance organization should receive
timely and, if necessary, urgent review by an independent state
external review organization for unresolved grievances and
appeals pursuant to s. 408.7056.

(k) A health maintenance organization subscriber shall be given written notice at least 30 days in advance of a rate change pursuant to s. 641.31(3)(b). In the case of a group member, there may be a contractual agreement with the health maintenance organization to have the employer provide the required notice to the individual members of the group pursuant to s. 641.31(3)(b).

13690 (1) A health maintenance organization subscriber shall be given a copy of the applicable health maintenance contract, 13691 13692 certificate, or member handbook specifying: all the provisions, 13693 disclosure, and limitations required pursuant to s. 641.31(1) and (4); the covered services, including those services, medical 13694 conditions, and provider types specified in ss. 641.31, 13695 13696 641.31094, 641.31095, 641.31096, 641.51(11), and 641.513; and 13697 where and in what manner services may be obtained pursuant to s. 13698 641.31(4).

13699 (2) This section shall not be construed as creating a
13700 civil cause of action by any subscriber or provider against any
13701 health maintenance organization.

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13702 Section 253. Section 641.19, Florida Statutes, is amended 13703 to read: 13704 641.19 Definitions. -- As used in this part, the term: 13705 "Affiliate" means any entity that which exercises (1)13706 control over or is controlled by the health maintenance 13707 organization, directly or indirectly, through: 13708 Equity ownership of voting securities; (a) 13709 (b) Common managerial control; or 13710 (c) Collusive participation by the management of the 13711 health maintenance organization and affiliate in the management 13712 of the health maintenance organization or the affiliate. 13713 "Agency" means the Agency for Health Care (2)13714 Administration. 13715 "Capitation" means the fixed amount paid by an HMO to (3) 13716 a health care provider under contract with the health 13717 maintenance organization in exchange for the rendering of covered medical services. 13718 13719 "Comprehensive health care services" means services, (4) 13720 medical equipment, and supplies furnished by a provider, which 13721 may include, but which are not limited to, medical, surgical, 13722 and dental care; psychological, optometric, optic, chiropractic, 13723 podiatric, nursing, physical therapy, and pharmaceutical 13724 services; health education, preventive medical, rehabilitative, 13725 and home health services; inpatient and outpatient hospital 13726 services; extended care; nursing home care; convalescent 13727 institutional care; technical and professional clinical 13728 pathology laboratory services; laboratory and ambulance 13729 services; appliances, drugs, medicines, and supplies; and any

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13730 other care, service, or treatment of disease, or correction of 13731 defects for human beings.

13732 (5) "Copayment" means a specific dollar amount, except as 13733 otherwise provided for by statute, that the subscriber must pay 13734 upon receipt of covered health care services. Copayments may 13735 not be established in an amount that will prevent a person from 13736 receiving a covered service or benefit as specified in the 13737 subscriber contract approved by the office department.

(6) "Department" means the Department of Insurance.

13739

13738

(6)(7) "Emergency medical condition" means:

13740 A medical condition manifesting itself by acute (a) 13741 symptoms of sufficient severity, which may include severe pain or other acute symptoms, such that the absence of immediate 13742 medical attention could reasonably be expected to result in any 13743 13744 of the following:

13745 1. Serious jeopardy to the health of a patient, including 13746 a pregnant woman or a fetus.

Serious dysfunction of any bodily organ or part.

13747

2. Serious impairment to bodily functions.

13748

13749

3.

(b) With respect to a pregnant woman:

13750 That there is inadequate time to effect safe transfer 1. 13751 to another hospital prior to delivery;

13752 2. That a transfer may pose a threat to the health and 13753 safety of the patient or fetus; or

13754 3. That there is evidence of the onset and persistence of 13755 uterine contractions or rupture of the membranes.

(7)(8) 13756 "Emergency services and care" means medical 13757 screening, examination, and evaluation by a physician, or, to

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13758 the extent permitted by applicable law, by other appropriate 13759 personnel under the supervision of a physician, to determine if 13760 an emergency medical condition exists and, if it does, the care, 13761 treatment, or surgery for a covered service by a physician 13762 necessary to relieve or eliminate the emergency medical 13763 condition, within the service capability of a hospital.

13764 (8)(9) "Entity" means any legal entity with continuing 13765 existence, including, but not limited to, a corporation, 13766 association, trust, or partnership.

13767 (9)(10) "Geographic area" means the county or counties, or 13768 any portion of a county or counties, within which the health 13769 maintenance organization provides or arranges for comprehensive 13770 health care services to be available to its subscribers.

13771 <u>(10)(11)</u> "Guaranteeing organization" is an organization 13772 <u>that which is domiciled in the United States; that which has</u> 13773 authorized service of process against it; and <u>that which has</u> 13774 appointed the <u>Chief Financial Officer</u> Insurance Commissioner and 13775 Treasurer as its agent for service of process issuing upon any 13776 cause of action arising in this state, based upon any guarantee 13777 entered into under this part.

13778 (11)(12) "Health maintenance contract" means any contract
13779 entered into by a health maintenance organization with a
13780 subscriber or group of subscribers to provide comprehensive
13781 health care services in exchange for a prepaid per capita or
13782 prepaid aggregate fixed sum.

13783(12)(13)"Health maintenance organization" means any13784organization authorized under this part which:

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13785 (a) Provides emergency care, inpatient hospital services,
13786 physician care including care provided by physicians licensed
13787 under chapters 458, 459, 460, and 461, ambulatory diagnostic
13788 treatment, and preventive health care services;

(b) Provides, either directly or through arrangements with
other persons, health care services to persons enrolled with
such organization, on a prepaid per capita or prepaid aggregate
fixed-sum basis;

(c) Provides, either directly or through arrangements with
other persons, comprehensive health care services which
subscribers are entitled to receive pursuant to a contract;

(d) Provides physician services, by physicians licensed
under chapters 458, 459, 460, and 461, directly through
physicians who are either employees or partners of such
organization or under arrangements with a physician or any group
of physicians; and

13801 (e) If offering services through a managed care system, 13802 then the managed care system must be a system in which a primary 13803 physician licensed under chapter 458 or chapter 459 and chapters 13804 460 and 461 is designated for each subscriber upon request of a 13805 subscriber requesting service by a physician licensed under any 13806 of those chapters, and is responsible for coordinating the 13807 health care of the subscriber of the respectively requested 13808 service and for referring the subscriber to other providers of the same discipline when necessary. Each female subscriber may 13809 13810 select as her primary physician an obstetrician/gynecologist who has agreed to serve as a primary physician and is in the health 13811 13812 maintenance organization's provider network.

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13813 (13)(14) "Insolvent" or "insolvency" means that all the 13814 statutory assets of the health maintenance organization, if made 13815 immediately available, would not be sufficient to discharge all 13816 of its liabilities or that the health maintenance organization 13817 is unable to pay its debts as they become due in the usual 13818 course of business. In the event that all the assets of the 13819 health maintenance organization, if made immediately available, 13820 would not be sufficient to discharge all of its liabilities, but 13821 the organization has a written guarantee of the type and subject 13822 to the same provisions as outlined in s. 641.225, the 13823 organization shall not be considered insolvent unless it is 13824 unable to pay its debts as they become due in the usual course 13825 of business.

13826 <u>(14)(15)</u> "Provider" means any physician, hospital, or 13827 other institution, organization, or person that furnishes health 13828 care services and is licensed or otherwise authorized to 13829 practice in the state.

13830 <u>(15)(16)</u> "Reporting period" means the annual calendar year 13831 accounting period or any part thereof.

13832 <u>(16)(17)</u> "Statutory accounting principles" means 13833 accounting principles as defined in the National Association of 13834 Insurance Commissioners Accounting Practices and Procedures 13835 Manual <u>as of 2002</u> effective January 1, 2001.

13836 <u>(17((18))</u> "Subscriber" means an entity or individual who 13837 has contracted, or on whose behalf a contract has been entered 13838 into, with a health maintenance organization for health care 13839 services or other persons who also receive health care services 13840 as a result of the contract.

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13841 (18)(19) "Surplus" means total statutory assets in excess 13842 of total liabilities, except that assets pledged to secure debts 13843 not reflected on the books of the health maintenance 13844 organization shall not be included in surplus. Surplus includes 13845 capital stock, capital in excess of par, other contributed 13846 capital, retained earnings, and surplus notes.

13847 <u>(19)(20)</u> "Uncovered expenditures" means the cost of health 13848 care services that are covered by a health maintenance 13849 organization, for which a subscriber would also be liable in the 13850 event of the insolvency of the organization.

13851 (20) (21) "Health care risk contract" means a contract 13852 under which an individual or entity receives consideration or 13853 other compensation in an amount greater than 1 percent of the 13854 health maintenance organization's annual gross written premium 13855 in exchange for providing to the health maintenance organization 13856 a provider network or other services, which may include 13857 administrative services. The 1-percent threshold shall be 13858 calculated on a contract-by-contract basis for each such 13859 individual or entity and not in the aggregate for all health 13860 care risk contracts.

13861Section 254.Section 641.2017, Florida Statutes, is13862amended to read:

13863 641.2017 Insurance business not authorized.--Nothing in 13864 the Florida Insurance Code or this part shall be deemed to 13865 authorize any health maintenance organization to transact any 13866 insurance business other than that of health maintenance 13867 organization type insurance or otherwise to engage in any other 13868 type of insurance unless it is authorized under a certificate of

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13869 authority issued by the <u>office</u> department under the provisions 13870 of the Florida Insurance Code. However, a health maintenance 13871 organization may by contract:

13872 (1) Enter into arrangements whereby the expected cost of 13873 health care services provided directly or through arrangements 13874 with other persons by the health maintenance organization is 13875 self-funded by the person contracting with the health 13876 maintenance organization, but the health maintenance 13877 organization assumes the risks that costs will exceed that 13878 amount on a prepaid per capita or prepaid aggregate fixed-sum 13879 basis; or

13880 (2) Enter into arrangements whereby the cost of health
13881 care services provided directly or through arrangements with
13882 other persons by the health maintenance organization is self13883 funded by the person contracting with the health maintenance
13884 organization.

Section 255. Subsections (1) and (2) of section 641.2018, I3886 Florida Statutes, are amended to read:

13887641.2018Limited coverage for home health care13888authorized.--

13889 (1) Notwithstanding other provisions of this chapter, a 13890 health maintenance organization may issue a contract that limits 13891 coverage to home health care services only. The organization and the contract shall be subject to all of the requirements of this 13892 13893 part that do not require or otherwise apply to specific benefits 13894 other than home care services. To this extent, all of the 13895 requirements of this part apply to any organization or contract 13896 that limits coverage to home care services, except the

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13897 requirements for providing comprehensive health care services as 13898 provided in ss. 641.19(4), (11), and (12), and (13), and 13899 641.31(1), except ss. 641.31(9), (12), (17), (18), (19), (20), 13900 (21), and (24) and 641.31095.

13901 (2) Notwithstanding the other provisions of this chapter, 13902 a health maintenance organization may apply for and obtain a 13903 certificate of authority from the office department pursuant to 13904 this part and a health care provider certificate pursuant to 13905 part III, which certificate limits the authority of the 13906 organization to the issuance of contracts that limit coverage to 13907 home health care services pursuant to subsection (1). In 13908 addition to all applicable requirements of this part, as 13909 specified in subsection (1), all of the requirements of part III 13910 apply to an organization applying for such a limited 13911 certificate, except to the extent that such requirements 13912 directly conflict with the limited nature of the coverage 13913 provided.

13914 Section 256. Subsections (1) and (2) of section 641.21, 13915 Florida Statutes, are amended to read:

13916

641.21 Application for certificate.--

13917 Before any entity may operate a health maintenance (1)13918 organization, it shall obtain a certificate of authority from 13919 the office department. The office department shall accept and 13920 shall begin its review of an application for a certificate of 13921 authority anytime after an organization has filed an application 13922 for a health care provider certificate pursuant to part III of 13923 this chapter. However, the office may department shall not 13924 issue a certificate of authority to any applicant which does not

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13925 possess a valid health care provider certificate issued by the 13926 agency. Each application for a certificate shall be on such form 13927 as the <u>commission department</u> shall prescribe, shall be verified 13928 by the oath of two officers of the corporation and properly 13929 notarized, and shall be accompanied by the following:

(a) A copy of the articles of incorporation and allamendments thereto;

(b) A copy of the bylaws, rules and regulations, or
similar form of document, if any, regulating the conduct of the
affairs of the applicant;

(c) A list of the names, addresses, and official 13935 13936 capacities with the organization of the persons who are to be 13937 responsible for the conduct of the affairs of the health 13938 maintenance organization, including all officers, directors, and 13939 owners of in excess of 5 percent of the common stock of the 13940 corporation. Such persons shall fully disclose to the office 13941 department and the directors of the health maintenance 13942 organization the extent and nature of any contracts or 13943 arrangements between them and the health maintenance 13944 organization, including any possible conflicts of interest;

(d) A complete biographical statement on forms prescribed
by the <u>commission department</u>, and an independent investigation
report and fingerprints obtained pursuant to chapter 624, of all
of the individuals referred to in paragraph (c);

(e) A statement generally describing the health maintenance organization, its operations, and its grievance procedures;

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(f) Forms of all health maintenance contracts, certificates, and member handbooks the applicant proposes to offer the subscribers, showing the benefits to which they are entitled, together with a table of the rates charged, or proposed to be charged, for each form of such contract. A certified actuary shall:

13958 1. Certify that the rates are neither inadequate nor 13959 excessive nor unfairly discriminatory;

139602. Certify that the rates are appropriate for the classes13961of risks for which they have been computed; and

13962 3. File an adequate description of the rating methodology
13963 showing that such methodology follows consistent and equitable
13964 actuarial principles;

(g) A statement describing with reasonable certainty the geographic area or areas to be served by the health maintenance organization;

13968 (h) As to any applicant whose business plan indicates that 13969 it will receive Medicaid funds, a list of all contracts and 13970 agreements and any information relative to any payment or 13971 agreement to pay, directly or indirectly, a consultant fee, a 13972 broker fee, a commission, or other fee or charge related in any 13973 way to the application for a certificate of authority or the 13974 issuance of a certificate of authority, including, but not 13975 limited to, the name of the person or entity paying the fee; the 13976 name of the person or entity receiving the fee; the date of 13977 payment; and a brief description of the work performed. The contract, agreement, and related information shall, if 13978 13979 requested, be provided to the office department.

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(i) An audited financial statement prepared on the basis
of statutory accounting principles and certified by an
independent certified public accountant, except that surplus
notes acceptable to the <u>office</u> department and meeting the
requirements of this act shall be included in the calculation of
surplus; and

(j) Such additional reasonable data, financial statements,
and other pertinent information as the <u>commissioner or office</u>
<u>requires</u> department may require with respect to the
determination that the applicant can provide the services to be
offered.

13991 (2) After submission of the application for a certificate 13992 of authority, the entity may engage in initial group marketing 13993 activities solely with respect to employers, representatives of 13994 labor unions, professional associations, and trade associations, 13995 so long as it does not enter into, issue, deliver, or otherwise effectuate health maintenance contracts, effectuate or bind 13996 13997 coverage or benefits, provide health care services, or collect 13998 premiums or charges until it has been issued a certificate of 13999 authority by the office department. Any such activities, oral 14000 or written, shall include a statement that the entity does not 14001 possess a valid certificate of authority and cannot enter into 14002 health maintenance contracts until such time as it has been issued a certificate of authority by the office department. 14003

14004Section 257.Section 641.215, Florida Statutes, is amended14005to read:

14006641.215Conditions precedent to issuance or maintenance of14007certificate of authority; effect of bankruptcy proceedings.--

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14008 (1) As a condition precedent to the issuance or 14009 maintenance of a certificate of authority, a health maintenance 14010 organization insurer must file or have on file with the <u>office</u> 14011 department:

(a) An acknowledgment that a delinquency proceeding pursuant to part I of chapter 631, or supervision by the department pursuant to ss. 624.80-624.87, constitutes the sole and exclusive method for the liquidation, rehabilitation, reorganization, or conservation of a health maintenance organization.

(b) A waiver of any right to file or be subject to abankruptcy proceeding.

14020 (2) The commencement of a bankruptcy proceeding either by
14021 or against a health maintenance organization shall, by operation
14022 of law:

(a) Terminate the health maintenance organization'scertificate of authority.

(b) Vest in the <u>office</u> department for the use and benefit
of the subscribers of the health maintenance organization the
title to any deposits of the insurer held by the department.

14029 If the proceeding is initiated by a party other than the health 14030 maintenance organization, the operation of subsection (2) shall 14031 be stayed for a period of 60 days following the date of 14032 commencement of the proceeding.

14033Section 258.Section 641.22, Florida Statutes, is amended14034to read:

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14035 641.22 Issuance of certificate of authority.--The <u>office</u>
14036 department shall issue a certificate of authority to any entity
14037 filing a completed application in conformity with s. 641.21,
14038 upon payment of the prescribed fees and upon the <u>office's</u>
14039 department's being satisfied that:

14040 (1) As a condition precedent to the issuance of any
14041 certificate, the entity has obtained a health care provider
14042 certificate from the Agency for Health Care Administration
14043 pursuant to part III of this chapter.

14044 (2) The health maintenance organization is actuarially 14045 sound.

14046 (3) The entity has met the applicable requirements14047 specified in s. 641.225.

14048 (4) The procedures for offering comprehensive health care
14049 services and offering and terminating contracts to subscribers
14050 will not unfairly discriminate on the basis of age, sex, race,
14051 health, or economic status. However, this section does not
14052 prohibit reasonable underwriting classifications for the
14053 purposes of establishing contract rates, nor does it prohibit
14054 experience rating.

14055 (5) The entity furnishes evidence of adequate insurance
14056 coverage or an adequate plan for self-insurance to respond to
14057 claims for injuries arising out of the furnishing of
14058 comprehensive health care.

14059 (6) The ownership, control, and management of the entity
14060 is competent and trustworthy and possesses managerial experience
14061 that would make the proposed health maintenance organization
14062 operation beneficial to the subscribers. The <u>office department</u>

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14063 shall not grant or continue authority to transact the business 14064 of a health maintenance organization in this state at any time 14065 during which the <u>office</u> department has good reason to believe 14066 that:

14067 (a) The ownership, control, or management of the14068 organization includes any person:

14069

1. Who is incompetent or untrustworthy;

140702. Who is so lacking in health maintenance organization14071expertise as to make the operation of the health maintenance14072organization hazardous to potential and existing subscribers;

14073 3. Who is so lacking in health maintenance organization
14074 experience, ability, and standing as to jeopardize the
14075 reasonable promise of successful operation;

14076 4. Who is affiliated, directly or indirectly, through
14077 ownership, control, reinsurance transactions, or other business
14078 relations, with any person whose business operations are or have
14079 been marked by business practices or conduct that is to the
14080 detriment of the public, stockholders, investors, or creditors;
14081 or

14082 5. Whose business operations are or have been marked by 14083 business practices or conduct that is to the detriment of the 14084 public, stockholders, investors, or creditors;

(b) Any person, including any stock subscriber,
stockholder, or incorporator, who exercises or has the ability
to exercise effective control of the organization, or who
influences or has the ability to influence the transaction of
the business of the health maintenance organization, does not

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14090possess the financial standing and business experience for the14091successful operation of the health maintenance organization;

14092 (c) Any person, including any stock subscriber, 14093 stockholder, or incorporator, who exercises or has the ability 14094 to exercise effective control of the organization, or who 14095 influences or has the ability to influence the transaction of 14096 the business of the health maintenance organization, has been 14097 found quilty of, or has pled quilty or no contest to, any felony 14098 or crime punishable by imprisonment of 1 year or more under the 14099 laws of the United States or any state thereof or under the laws 14100 of any other country, which involves moral turpitude, without 14101 regard to whether a judgment or conviction has been entered by 14102 the court having jurisdiction in such case. However, in the case 14103 of a health maintenance organization operating under a 14104 subsisting certificate of authority, the health maintenance 14105 organization shall remove any such person immediately upon 14106 discovery of the conditions set forth in this paragraph when 14107 applicable to such person or under the order of the office 14108 department, and the failure to so act by the organization is grounds for revocation or suspension of the health maintenance 14109 14110 organization's certificate of authority; or

(d) Any person, including any stock subscriber, stockholder, or incorporator, who exercises or has the ability to exercise effective control of the organization, or who influences or has the ability to influence the transaction of the business of the health maintenance organization, is now or was in the past affiliated, directly or indirectly, through ownership interest of 10 percent or more, control, or

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14118 reinsurance transactions, with any business, corporation, or 14119 other entity that has been found guilty of or has pleaded guilty 14120 or nolo contendere to any felony or crime punishable by 14121 imprisonment for 1 year or more under the laws of the United 14122 States, any state, or any other country, regardless of 14123 adjudication. In the case of a health maintenance organization operating under a subsisting certificate of authority, the 14124 14125 health maintenance organization shall immediately remove such 14126 person or immediately notify the office department of such 14127 person upon discovery of the conditions set forth in this 14128 paragraph, either when applicable to such person or upon order 14129 of the office department. The failure to remove such person, provide such notice, or comply with such order constitutes 14130 14131 grounds for suspension or revocation of the health maintenance 14132 organization's certificate of authority.

14133 (7) The entity has a blanket fidelity bond in the amount 14134 of \$100,000, issued by a licensed insurance carrier in this 14135 state, that will reimburse the entity in the event that anyone 14136 handling the funds of the entity either misappropriates or 14137 absconds with the funds. All employees handling the funds shall 14138 be covered by the blanket fidelity bond. An agent licensed 14139 under the provisions of the Florida Insurance Code may either 14140 directly or indirectly represent the health maintenance 14141 organization in the solicitation, negotiation, effectuation, 14142 procurement, receipt, delivery, or forwarding of any health 14143 maintenance organization subscriber's contract or collect or 14144 forward any consideration paid by the subscriber to the health

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14145maintenance organization; and the licensed agent shall not be14146required to post the bond required by this subsection.

14147 (8) The entity has filed with the <u>office department</u>, and
14148 obtained approval from the <u>office department</u> of, all reinsurance
14149 contracts as provided in s. 641.285.

(9) The health maintenance organization has a grievance
procedure that will facilitate the resolution of subscriber
grievances and that includes both formal and informal steps
available within the organization.

14154 Section 259. Subsections (2) and (4), and paragraphs (b) 14155 and (d) of subsection (6) of section 641.225, Florida Statutes, 14156 are amended to read:

14157

641.225 Surplus requirements. --

14158 (2) The <u>office</u> department shall not issue a certificate of 14159 authority, except as provided in subsection (3), unless the 14160 health maintenance organization has a minimum surplus in an 14161 amount which is the greater of:

14162 (a) Ten percent of their total liabilities based on their14163 startup projection as set forth in this part;

14164 (b) Two percent of their total projected premiums based on 14165 their startup projection as set forth in this part; or

14166 (c) \$1,500,000, plus all startup losses, excluding 14167 profits, projected to be incurred on their startup projection 14168 until the projection reflects statutory net profits for 12 14169 consecutive months.

14170 (4) The <u>commission</u> department may adopt rules to set
14171 uniform standards and criteria for the early warning that the
14172 continued operation of any health maintenance organization might

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14173 be hazardous to its subscribers, creditors, or the general 14174 public, and to set standards for evaluating the financial 14175 condition of any health maintenance organization.

14176 (6) In lieu of having any minimum surplus, the health 14177 maintenance organization may provide a written guarantee to 14178 assure payment of covered subscriber claims and all other 14179 liabilities of the health maintenance organization, provided 14180 that the written guarantee is made by a guaranteeing 14181 organization which:

14182 (b) Submits a guarantee that is approved by the office 14183 department as meeting the requirements of this part, provided 14184 that the written guarantee contains a provision which requires that the guarantee be irrevocable unless the guaranteeing 14185 14186 organization can demonstrate to the office department that the 14187 cancellation of the guarantee will not result in the insolvency 14188 of the health maintenance organization and the office department approves cancellation of the guarantee. 14189

(d) Submits annually, within 3 months after the end of its
fiscal year, an audited financial statement certified by an
independent certified public accountant, prepared in accordance
with generally accepted accounting principles. The <u>office</u>
department may, as it deems necessary, require quarterly
financial statements from the guaranteeing organization.

14196Section 260.Subsection (1) of section 641.227, Florida14197Statutes, is amended to read:

14198641.227Rehabilitation Administrative Expense Fund.--14199(1) The office department shall not issue or permit to14200exist a certificate of authority to operate a health maintenance

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organization in this state unless the organization has deposited
with the department \$10,000 in cash for use in the
Rehabilitation Administrative Expense Fund as established in
subsection (2).

14205 Section 261. Subsections (1) and (3) of section 641.228, 14206 Florida Statutes, are amended to read:

14207641.228Florida Health Maintenance Organization Consumer14208Assistance Plan.--

(1) The <u>office</u> department shall not issue a certificate to
any health maintenance organization after July 1, 1989, until
the applicant health maintenance organization has paid in full
its special assessment as set forth in s. 631.819(2)(a).

14213 (3) The <u>office</u> department may suspend or revoke the
14214 certificate of authority of any health maintenance organization
14215 which does not timely pay its assessment to the Florida Health
14216 Maintenance Organization Consumer Assistance Plan.

14217Section 262.Section 641.23, Florida Statutes, is amended14218to read:

14219 641.23 Revocation or cancellation of certificate of 14220 authority; suspension of enrollment of new subscribers; terms of 14221 suspension.--

(1) The maintenance of a valid and current health care
provider certificate issued pursuant to part III of this chapter
is a condition of the maintenance of a valid and current
certificate of authority issued by the <u>office</u> department to
operate a health maintenance organization. Denial or revocation
of a health care provider certificate shall be deemed to be an
automatic and immediate cancellation of a health maintenance

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14229 organization's certificate of authority. At the discretion of 14230 the office Department of Insurance, nonrenewal of a health care 14231 provider certificate may be deemed to be an automatic and 14232 immediate cancellation of a health maintenance organization's 14233 certificate of authority if the Agency for Health Care 14234 Administration notifies the office Department of Insurance, in 14235 writing, that the health care provider certificate will not be 14236 renewed.

14237 (2) The <u>office</u> department may suspend the authority of a
14238 health maintenance organization to enroll new subscribers or
14239 revoke any certificate issued to a health maintenance
14240 organization, or order compliance within 30 days, if it finds
14241 that any of the following conditions exists:

(a) The organization is not operating in compliance withthis part;

(b) The plan is no longer actuarially sound or the organization does not have the minimum surplus as required by this part;

14247 (c) The existing contract rates are excessive, inadequate, 14248 or unfairly discriminatory;

(d) The organization has advertised, merchandised, or
attempted to merchandise its services in such a manner as to
misrepresent its services or capacity for service or has engaged
in deceptive, misleading, or unfair practices with respect to
advertising or merchandising; or

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(e) The organization is insolvent.

14255(3) Whenever the financial condition of the health14256maintenance organization is such that, if not modified or

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14257 corrected, its continued operation would result in impairment or 14258 insolvency, the <u>office</u> department may order the health 14259 maintenance organization to file with the <u>office</u> department and 14260 implement a corrective action plan designed to do one or more of 14261 the following:

(a) Reduce the total amount of present potential liabilityfor benefits by reinsurance or other means.

(b) Reduce the volume of new business being accepted.(c) Reduce the expenses of the health maintenance

14266 organization by specified methods.

(d) Suspend or limit the writing of new business for aperiod of time.

(e) Require an increase in the health maintenanceorganization's net worth.

14272 If the health maintenance organization fails to submit a plan 14273 within 30 days of the <u>office's</u> department's order or submits a 14274 plan which is insufficient to correct the health maintenance 14275 organization's financial condition, the <u>office</u> department may 14276 order the health maintenance organization to implement one or 14277 more of the corrective actions listed in this subsection.

(4) The <u>office</u> department shall, in its order suspending
the authority of a health maintenance organization to enroll new
subscribers, specify the period during which the suspension is
to be in effect and the conditions, if any, which must be met by
the health maintenance organization prior to reinstatement of
its authority to enroll new subscribers. The order of
suspension is subject to rescission or modification by further

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order of the <u>office</u> department prior to the expiration of the suspension period. Reinstatement shall not be made unless requested by the health maintenance organization; however, the <u>office</u> department shall not grant reinstatement if it finds that the circumstances for which the suspension occurred still exist or are likely to recur.

14291 The commission department shall adopt promulgate rules (5) 14292 establishing an actuarially sound medical loss ratio for 14293 Medicaid. In determining the appropriate medical loss ratio, 14294 the commission department shall consider factors, including but 14295 not limited to, plan age, plan structure, geographic service 14296 area, product mix, provider network, medical inflation, provider services, other professional services, out of network referrals 14297 14298 and expenditures, in and out of network emergency room 14299 expenditures, inpatient expenditures, other medical expenditures, incentive pool adjustments, copayments, 14300 14301 coordination of benefits, subrogation, and any other expenses 14302 associated with the delivery of medical benefits. The 14303 commission department shall utilize assistance from the Agency 14304 for Health Care Administration, the State University System, an 14305 independent actuary, and representatives from health maintenance 14306 organizations in developing the rule for appropriate medical 14307 loss ratios.

(6) The <u>office</u> department shall calculate and publish at
least annually the medical loss ratios of all licensed health
maintenance organizations. The publication shall include an
explanation of what the medical loss ratio means and shall
disclose that the medical loss ratio is not a direct reflection

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14313 of quality, but must be looked at along with patient 14314 satisfaction and other standards that define quality.

14315 Section 263. Subsections (1), (2), and (3) of section 14316 641.234, Florida Statutes, are amended to read:

14317 641.234 Administrative, provider, and management 14318 contracts.--

14319 (1) The office department may require a health maintenance 14320 organization to submit any contract for administrative services, 14321 contract with a provider other than an individual physician, 14322 contract for management services, and contract with an 14323 affiliated entity to the office department.

(2) After review of a contract the office department may 14324 14325 order the health maintenance organization to cancel the contract 14326 in accordance with the terms of the contract and applicable law 14327 if it determines:

14328 (a) That the fees to be paid by the health maintenance 14329 organization under the contract are so unreasonably high as 14330 compared with similar contracts entered into by the health 14331 maintenance organization or as compared with similar contracts 14332 entered into by other health maintenance organizations in 14333 similar circumstances that the contract is detrimental to the 14334 subscribers, stockholders, investors, or creditors of the health 14335 maintenance organization; or

14336 That the contract is with an entity that is not (b) licensed under state statutes, if such license is required, or 14337 14338 is not in good standing with the applicable regulatory agency.

(3) All contracts for administrative services, management 14339 14340 services, provider services other than individual physician

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14341 contracts, and with affiliated entities entered into or renewed 14342 by a health maintenance organization on or after October 1, 14343 1988, shall contain a provision that the contract shall be 14344 canceled upon issuance of an order by the <u>office department</u> 14345 pursuant to this section.

14346Section 264.Section 641.2342, Florida Statutes, is14347amended to read:

14348 641.2342 Contract providers.--Each health maintenance
14349 organization shall file, upon the request of the <u>office</u>
14350 department, financial statements for all contract providers of
14351 comprehensive health care services who have assumed, through
14352 capitation or other means, more than 10 percent of the health
14353 care risks of the health maintenance organization. However,
14354 this provision shall not apply to any individual physician.

14355Section 265.Section 641.25, Florida Statutes, is amended14356to read:

14357 641.25 Administrative penalty in lieu of suspension or 14358 revocation.--If the office department finds that one or more 14359 grounds exist for the revocation or suspension of a certificate 14360 issued under this part, the office department may, in lieu of revocation or suspension, impose a fine upon the health 14361 14362 maintenance organization. With respect to any nonwillful 14363 violation, the fine must not exceed \$2,500 per violation. Such 14364 fines may not exceed an aggregate amount of \$25,000 for all 14365 nonwillful violations arising out of the same action. With 14366 respect to any knowing and willful violation of a lawful order 14367 or rule of the office or commission department or a provision of 14368 this part, the office department may impose upon the

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organization a fine in an amount not to exceed \$20,000 for each such violation. Such fines may not exceed an aggregate amount of \$250,000 for all knowing and willful violations arising out of the same action. The <u>commission</u> department must adopt by rule by January 1, 1997, penalty categories that specify varying ranges of monetary fines for willful violations and for nonwillful violations.

14376Section 266.Subsection (2) of section 641.255, Florida14377Statutes, is amended to read:

641.255 Acquisition, merger, or consolidation.--

14379 (2) In addition to the requirements set forth in ss.
14380 628.451, 628.4615, and 628.471, each party to any transaction
14381 involving any licensee which, as indicated in its most recent
14382 quarterly or annual statement, derives income from Medicaid
14383 funds shall in the filing made with the <u>office department</u>
14384 identify:

14385 (a) Any person who has received any payment from either14386 party or any person on that party's behalf; or

(b) The existence of any agreement entered into by either
party or by any person on that party's behalf to pay a
consultant fee, a broker fee, a commission, or other fee or
charge,

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14392 which in any way relates to the acquisition, merger, or 14393 consolidation. The <u>commission</u> department may adopt a form to be 14394 made part of the application which is to be sworn to by an 14395 officer of the entity which made or will make the payment. The 14396 form shall include the name of the person or entity paying the

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14397 fee; the name of the person or entity receiving the fee; the 14398 date of payment; and a brief description of the work performed.

14399Section 267.Section 641.26, Florida Statutes, is amended14400to read:

14401

641.26 Annual and quarterly reports.--

14402 Every health maintenance organization shall, annually (1)14403 within 3 months after the end of its fiscal year, or within an 14404 extension of time therefor as the office department, for good 14405 cause, may grant, in a form prescribed by the commission 14406 department, file a report with the office department, verified 14407 by the oath of two officers of the organization or, if not a 14408 corporation, of two persons who are principal managing directors of the affairs of the organization, properly notarized, showing 14409 14410 its condition on the last day of the immediately preceding 14411 reporting period. Such report shall include:

(a) A financial statement of the health maintenance
organization filed by electronic means in a computer-readable
form on a computer diskette using a format acceptable to the
office department.

(b) A financial statement of the health maintenanceorganization filed on forms acceptable to the <u>office</u> department.

14418 (c) An audited financial statement of the health 14419 maintenance organization, including its balance sheet and a 14420 statement of operations for the preceding year certified by an 14421 independent certified public accountant, prepared in accordance 14422 with statutory accounting principles.

(d) The number of health maintenance contracts issued and
outstanding and the number of health maintenance contracts
terminated.

(e) The number and amount of damage claims for medical
injury initiated against the health maintenance organization and
any of the providers engaged by it during the reporting year,
broken down into claims with and without formal legal process,
and the disposition, if any, of each such claim.

14431

(f) An actuarial certification that:

14432 1. The health maintenance organization is actuarially 14433 sound, which certification shall consider the rates, benefits, 14434 and expenses of, and any other funds available for the payment 14435 of obligations of, the organization.

14436 2. The rates being charged or to be charged are
14437 actuarially adequate to the end of the period for which rates
14438 have been guaranteed.

144393. Incurred but not reported claims and claims reported14440but not fully paid have been adequately provided for.

144414. The health maintenance organization has adequately14442provided for all obligations required by s. 641.35(3)(a).

14443 A report prepared by the certified public accountant (q) 14444 and filed with the office department describing material 14445 weaknesses in the health maintenance organization's internal 14446 control structure as noted by the certified public accountant 14447 during the audit. The report must be filed with the annual 14448 audited financial report as required in paragraph (c). The 14449 health maintenance organization shall provide a description of 14450 remedial actions taken or proposed to correct material

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14451 weaknesses, if the actions are not described in the independent 14452 certified public accountant's report.

(h) Such other information relating to the performance of
health maintenance organizations as is required by the
commission or office department.

14456 The office department may require updates of the (2) 14457 actuarial certification as to a particular health maintenance 14458 organization if the office department has reasonable cause to 14459 believe that such reserves are understated to the extent of 14460 materially misstating the financial position of the health 14461 maintenance organization. Workpapers in support of the 14462 statement of the updated actuarial certification must be provided to the office department upon request. 14463

14464 Every health maintenance organization shall file (3) 14465 quarterly, for the first three calendar quarters of each year, 14466 an unaudited financial statement of the organization as 14467 described in paragraphs (1)(a) and (b). The statement for the 14468 quarter ending March 31 shall be filed on or before May 15, the 14469 statement for the quarter ending June 30 shall be filed on or 14470 before August 15, and the statement for the guarter ending September 30 shall be filed on or before November 15. The 14471 14472 quarterly report shall be verified by the oath of two officers 14473 of the organization, properly notarized.

14474 (4) Any health maintenance organization that neglects to
14475 file an annual report or quarterly report in the form and within
14476 the time required by this section shall forfeit up to \$1,000 for
14477 each day for the first 10 days during which the neglect
14478 continues and shall forfeit up to \$2,000 for each day after the

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14479 first 10 days during which the neglect continues; and, upon 14480 notice by the office department to that effect, the 14481 organization's authority to enroll new subscribers or to do 14482 business in this state shall cease while such default continues. 14483 The office department shall deposit all sums collected by it 14484 under this section to the credit of the Insurance Commissioner's 14485 Regulatory Trust Fund. The office department shall not collect 14486 more than \$100,000 for each report.

14487 (5) Each authorized health maintenance organization shall 14488 retain an independent certified public accountant, referred to 14489 in this section as "CPA," who agrees by written contract with 14490 the health maintenance organization to comply with the 14491 provisions of this part.

(a) The CPA shall provide to the HMO audited financialstatements consistent with this part.

(b) Any determination by the CPA that the health
maintenance organization does not meet minimum surplus
requirements as set forth in this part shall be stated by the
CPA, in writing, in the audited financial statement.

14498 (c) The completed work papers and any written 14499 communications between the CPA firm and the health maintenance 14500 organization relating to the audit of the health maintenance 14501 organization shall be made available for review on a visual-14502 inspection-only basis by the office department at the offices of 14503 the health maintenance organization, at the office department, 14504 or at any other reasonable place as mutually agreed between the 14505 office department and the health maintenance organization. The

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14506 CPA must retain for review the work papers and written 14507 communications for a period of not less than 6 years.

(d) The CPA shall provide to the <u>office</u> department a
written report describing material weaknesses in the health
maintenance organization's internal control structure as noted
during the audit.

14512 (6) To facilitate uniformity in financial statements and 14513 to facilitate office department analysis, the commission 14514 department may by rule adopt the form for financial statements 14515 of a health maintenance organization, including supplements as 14516 approved by the National Association of Insurance Commissioners 14517 in 1995, and may adopt subsequent amendments thereto if the 14518 methodology remains substantially consistent, and may by rule 14519 require each health maintenance organization to submit to the 14520 office department all or part of the information contained in 14521 the annual statement in a computer-readable form compatible with 14522 the electronic data processing system specified by the office 14523 department.

14524 (7) In addition to information called for and furnished in 14525 connection with its annual or quarterly statements, the health 14526 maintenance organization shall furnish to the office department 14527 as soon as reasonably possible such information as to its 14528 material transactions which, in the office's department's 14529 opinion, may have a material adverse effect on the health 14530 maintenance organization's financial condition, as the office 14531 requests department may request in writing. All such information 14532 furnished pursuant to the office's department's request must be

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14533 verified by the oath of two executive officers of the health 14534 maintenance organization.

(8) Each health maintenance organization shall file one 14535 14536 copy of its annual statement convention blank in electronic 14537 form, along with such additional filings as prescribed by the 14538 commission department for the preceding calendar year or 14539 quarter, with the National Association of Insurance 14540 Commissioners. Each health maintenance organization shall pay 14541 fees assessed by the National Association of Insurance 14542 Commissioners to cover costs associated with the filing and 14543 analysis of the documents by the National Association of 14544 Insurance Commissioners.

14545Section 268.Section 641.27, Florida Statutes, is amended14546to read:

14547

641.27 Examination by the department.--

14548 (1)The office department shall examine the affairs, transactions, accounts, business records, and assets of any 14549 14550 health maintenance organization as often as it deems it 14551 expedient for the protection of the people of this state, but not less frequently than once every 3 years. In lieu of making 14552 14553 its own financial examination, the office department may accept 14554 an independent certified public accountant's audit report 14555 prepared on a statutory accounting basis consistent with this 14556 part. However, except when the medical records are requested 14557 and copies furnished pursuant to s. 456.057, medical records of 14558 individuals and records of physicians providing service under 14559 contract to the health maintenance organization shall not be 14560 subject to audit, although they may be subject to subpoena by

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14561 court order upon a showing of good cause. For the purpose of examinations, the office department may administer oaths to and 14562 14563 examine the officers and agents of a health maintenance 14564 organization concerning its business and affairs. The 14565 examination of each health maintenance organization by the 14566 office department shall be subject to the same terms and 14567 conditions as apply to insurers under chapter 624. In no event 14568 shall expenses of all examinations exceed a maximum of \$20,000 14569 for any 1-year period. Any rehabilitation, liquidation, 14570 conservation, or dissolution of a health maintenance 14571 organization shall be conducted under the supervision of the 14572 department, which shall have all power with respect thereto 14573 granted to it under the laws governing the rehabilitation, 14574 liquidation, reorganization, conservation, or dissolution of 14575 life insurance companies.

14576 (2) The office department may contract, at reasonable fees 14577 for work performed, with qualified, impartial outside sources to 14578 perform audits or examinations or portions thereof pertaining to 14579 the qualification of an entity for issuance of a certificate of authority or to determine continued compliance with the 14580 14581 requirements of this part, in which case the payment must be 14582 made directly to the contracted examiner by the health 14583 maintenance organization examined, in accordance with the rates 14584 and terms agreed to by the office department and the examiner. 14585 Any contracted assistance shall be under the direct supervision 14586 of the office department. The results of any contracted 14587 assistance shall be subject to the review of, and approval, 14588 disapproval, or modification by, the office department.

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14589Section 269.Section 641.28, Florida Statutes, is amended14590to read:

14591 641.28 Civil remedy .-- In any civil action brought to 14592 enforce the terms and conditions of a health maintenance 14593 organization contract, the prevailing party is entitled to 14594 recover reasonable attorney's fees and court costs. This section 14595 shall not be construed to authorize a civil action against the commission, office, or department, their its employees, or the 14596 14597 Chief Financial Officer Insurance Commissioner or against the 14598 Agency for Health Care Administration, its employees, or the 14599 director of the agency.

14600Section 270.Section 641.281, Florida Statutes, is amended14601to read:

14602 641.281 Injunction. -- In addition to the penalties and 14603 other enforcement provisions of this part, the <u>office and</u> 14604 department, within the scope of their regulatory jurisdictions, 14605 <u>are is</u> vested with the power to seek both temporary and 14606 permanent injunctive relief when:

14607 (1) A health maintenance organization is being operated by
14608 any person or entity without a subsisting certificate of
14609 authority.

14610 (2) Any person, entity, or health maintenance organization
14611 has engaged in any activity prohibited by this part or any rule
14612 adopted pursuant thereto.

14613 (3) Any health maintenance organization, person, or entity 14614 is renewing, issuing, or delivering a health maintenance 14615 contract or contracts without a subsisting certificate of 14616 authority.

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14618The office's and department's authority to seek injunctive14619relief shall not be conditioned on having conducted any14620proceeding pursuant to chapter 120.

14621Section 271.Section 641.284, Florida Statutes, is amended14622to read:

14623 641.284 Liquidation, rehabilitation, reorganization, and 14624 conservation; exclusive methods of remedy.--A delinquency 14625 proceeding under part I of chapter 631, or supervision by the 14626 <u>office department</u> under ss. 624.80-624.87, constitute the sole 14627 and exclusive means of liquidating, reorganizing, 14628 rehabilitating, or conserving a health maintenance organization.

14629Section 272.Subsections (1), (2), and (3) of section14630641.285, Florida Statutes, are amended to read:

14631

641.285 Insolvency protection.--

(1) Each health maintenance organization shall deposit with the department cash or securities of the type eligible under s. 625.52, which shall have at all times a market value in the amount set forth in this subsection. The amount of the deposit shall be reviewed annually, or more often, as the <u>office</u> department deems necessary. The market value of the deposit shall be a minimum of \$300,000.

(2) If securities or assets deposited by a health maintenance organization under this part are subject to material fluctuations in market value, the <u>office</u> department may, in its discretion, require the organization to deposit and maintain on deposit additional securities or assets in an amount as may be reasonably necessary to assure that the deposit will at all

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times have a market value of not less than the amount specified under this section. If for any reason the market value of assets and securities of a health maintenance organization held on deposit in this state under this code falls below the amount required, the organization shall promptly deposit other or additional assets or securities eligible for deposit sufficient to cure the deficiency. If the health maintenance organization has failed to cure the deficiency within 30 days after receipt of notice thereof by registered or certified mail from the office department, the office department may revoke the certificate of authority of the health maintenance organization.

(3) Whenever the office department determines that the financial condition of a health maintenance organization has deteriorated to the point that the policyholders' or subscribers' best interests are not being preserved by the activities of a health maintenance organization, the office department may require such health maintenance organization to deposit and maintain deposited in trust with the department for the protection of the health maintenance organization's policyholders, subscribers, and creditors, for such time as the office department deems necessary, securities eligible for such deposit under s. 625.52 having a market value of not less than the amount that the office department determines is necessary, which amount must not be less than \$100,000 or greater than \$2 million. The deposit required under this subsection is in addition to any other deposits required of a health maintenance organization pursuant to subsections (1) and (2).

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14672 Section 273. Section 641.29, Florida Statutes, is amended 14673 to read: 14674 641.29 Fees.--Every health maintenance organization shall pay to the office department the following fees: 14675 14676 For filing a copy of its application for a certificate (1)14677 of authority or amendment thereto, a nonrefundable fee in the 14678 amount of \$1,000. 14679 (2) For filing each annual report, which must be filed by 14680 electronic means in a computer-readable form on computer 14681 diskettes, \$150. 14682 Section 274. Paragraph (b) of subsection (4) of section 641.3007, Florida Statutes, is amended to read: 14683 641.3007 HIV infection and AIDS for contract 14684 14685 (4) UTILIZATION OF MEDICAL TESTS.--14686 Prior to testing, the health maintenance organization (b) 14687 must disclose its intent to test the person for the HIV 14688 infection or for a specific sickness or medical condition 14689 derived therefrom and must obtain the person's written informed 14690 consent to administer the test. Written informed consent shall 14691 include a fair explanation of the test, including its purpose, potential uses, and limitations, and the meaning of its results 14692 14693 and the right to confidential treatment of information. Use of 14694 a form approved by the office department shall raise a conclusive presumption of informed consent. 14695 14696 Section 275. Section 641.305, Florida Statutes, is amended 14697 to read: 14698 641.305 Language used in contracts and advertisements; 14699 translations.--Page 531 of 744 CODING: Words stricken are deletions; words underlined are additions.

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14700 (1)(a) All health maintenance contracts or forms shall be 14701 printed in English.

14702 (b) If the negotiations by a health maintenance 14703 organization with a member leading up to the effectuation of a 14704 health maintenance contract are conducted in a language other 14705 than English, the health maintenance organization shall supply 14706 to the member a written translation of the contract, which 14707 translation accurately reflects the substance of the contract 14708 and is in the language used to negotiate the contract. The 14709 written translation shall be affixed to and shall become a part 14710 of the contract or form. Any such translation shall be 14711 furnished to the office department as part of the filing of the 14712 health maintenance contract form. No translation of a health 14713 maintenance contract form shall be approved by the department 14714 unless the translation accurately reflects the substance of the 14715 health maintenance contract form in translation.

14716 (2) The text of all advertisements by a health maintenance 14717 organization, if printed or broadcast in a language other than 14718 English, also shall be available in English and shall be 14719 furnished to the office department upon request. As used in 14720 this subsection, the term "advertisement" means any 14721 advertisement, circular, pamphlet, brochure, or other printed 14722 material disclosing or disseminating advertising material or 14723 information by a health maintenance organization to prospective 14724 or existing subscribers and includes any radio or television 14725 transmittal of an advertisement or information.

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14726Section 276.Subsections (2), (3), (5), and (12) and14727paragraphs (c) and (e) of subsection (38) of section 641.31,14728Florida Statutes, are amended to read:

14729

641.31 Health maintenance contracts.--

14730 The rates charged by any health maintenance (2) 14731 organization to its subscribers shall not be excessive, 14732 inadequate, or unfairly discriminatory or follow a rating 14733 methodology that is inconsistent, indeterminate, or ambiguous or 14734 encourages misrepresentation or misunderstanding. The 14735 commission department, in accordance with generally accepted 14736 actuarial practice as applied to health maintenance 14737 organizations, may define by rule what constitutes excessive, inadequate, or unfairly discriminatory rates and may require 14738 14739 whatever information it deems necessary to determine that a rate 14740 or proposed rate meets the requirements of this subsection.

14741 (3)(a) If a health maintenance organization desires to 14742 amend any contract with its subscribers or any certificate or 14743 member handbook, or desires to change any basic health 14744 maintenance contract, certificate, grievance procedure, or 14745 member handbook form, or application form where written 14746 application is required and is to be made a part of the 14747 contract, or printed amendment, addendum, rider, or endorsement 14748 form or form of renewal certificate, it may do so, upon filing 14749 with the office department the proposed change or amendment. 14750 Any proposed change shall be effective immediately, subject to 14751 disapproval by the office department. Following receipt of 14752 notice of such disapproval or withdrawal of approval, no health 14753 maintenance organization shall issue or use any form disapproved

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14754 by the <u>office</u> department or as to which the <u>office</u> department 14755 has withdrawn approval.

(b) Any change in the rate is subject to paragraph (d) and requires at least 30 days' advance written notice to the subscriber. In the case of a group member, there may be a contractual agreement with the health maintenance organization to have the employer provide the required notice to the individual members of the group.

14762 (c) The <u>office</u> department shall disapprove any form filed 14763 under this subsection, or withdraw any previous approval 14764 thereof, if the form:

14765 1. Is in any respect in violation of, or does not comply 14766 with, any provision of this part or rule adopted thereunder.

14767 2. Contains or incorporates by reference, where such
14768 incorporation is otherwise permissible, any inconsistent,
14769 ambiguous, or misleading clauses or exceptions and conditions
14770 which deceptively affect the risk purported to be assumed in the
14771 general coverage of the contract.

14772 3. Has any title, heading, or other indication of its14773 provisions which is misleading.

14774 4. Is printed or otherwise reproduced in such a manner as
14775 to render any material provision of the form substantially
14776 illegible.

14777 5. Contains provisions which are unfair, inequitable, or 14778 contrary to the public policy of this state or which encourage 14779 misrepresentation.

147806. Excludes coverage for human immunodeficiency virus14781infection or acquired immune deficiency syndrome or contains

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14782 limitations in the benefits payable, or in the terms or 14783 conditions of such contract, for human immunodeficiency virus 14784 infection or acquired immune deficiency syndrome which are 14785 different than those which apply to any other sickness or 14786 medical condition.

14787 (d) Any change in rates charged for the contract must be 14788 filed with the office department not less than 30 days in 14789 advance of the effective date. At the expiration of such 30 14790 days, the rate filing shall be deemed approved unless prior to 14791 such time the filing has been affirmatively approved or 14792 disapproved by order of the office department. The approval of 14793 the filing by the office department constitutes a waiver of any 14794 unexpired portion of such waiting period. The office department 14795 may extend by not more than an additional 15 days the period 14796 within which it may so affirmatively approve or disapprove any 14797 such filing, by giving notice of such extension before 14798 expiration of the initial 30-day period. At the expiration of 14799 any such period as so extended, and in the absence of such prior 14800 affirmative approval or disapproval, any such filing shall be 14801 deemed approved.

(e) It is not the intent of this subsection to restrict
unduly the right to modify rates in the exercise of reasonable
business judgment.

14805 (5) Every subscriber shall receive a clear and
14806 understandable description of the method of the health
14807 maintenance organization for resolving subscriber grievances,
14808 and the method shall be set forth in the contract, certificate,
14809 and member handbook. The organization shall also furnish, at

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14810 the time of initial enrollment and when necessary due to 14811 substantial changes to the grievance process a separate and 14812 additional communication prepared or approved by the <u>office</u> 14813 department notifying the contract holder of a group contract or 14814 subscriber of an individual contract of their rights and 14815 responsibilities under the grievance process.

14816 Each health maintenance contract, certificate, or (12)14817 member handbook shall state that emergency services and care 14818 shall be provided to subscribers in emergency situations not 14819 permitting treatment through the health maintenance 14820 organization's providers, without prior notification to and 14821 approval of the organization. Not less than 75 percent of the reasonable charges for covered services and supplies shall be 14822 14823 paid by the organization, up to the subscriber contract benefit 14824 limits. Payment also may be subject to additional applicable 14825 copayment provisions, not to exceed \$100 per claim. The health 14826 maintenance contract, certificate, or member handbook shall 14827 contain the definitions of "emergency services and care" and 14828 "emergency medical condition" as specified in s. 641.19(6)(7)14829 and (7) (8), shall describe procedures for determination by the 14830 health maintenance organization of whether the services qualify 14831 for reimbursement as emergency services and care, and shall 14832 contain specific examples of what does constitute an emergency. 14833 In providing for emergency services and care as a covered 14834 service, a health maintenance organization shall be governed by 14835 s. 641.513.

14836

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14837 (c) Premiums paid in for the point-of-service riders may not exceed 15 percent of total premiums for all health plan 14838 14839 products sold by the health maintenance organization offering 14840 the rider. If the premiums paid for point-of-service riders 14841 exceed 15 percent, the health maintenance organization must notify the office department and, once this fact is known, must 14842 14843 immediately cease offering such a rider until it is in 14844 compliance with the rider premium cap.

(e) The term "point of service" may not be used by a health maintenance organization except with riders permitted under this section or with forms approved by the <u>office</u> department in which a point-of-service product is offered with an indemnity carrier.

14850Section 277.Subsection (2) of section 641.3105, Florida14851Statutes, is amended to read:

14852

641.3105 Validity of noncomplying contracts. --

14853 (2) Any health maintenance contract delivered or issued 14854 for delivery in this state covering a subscriber, which 14855 subscriber, pursuant to the provisions of this part, the 14856 organization may not lawfully cover under the contract, shall be 14857 cancelable at any time by the organization, any provision of the 14858 contract to the contrary notwithstanding; and the organization 14859 shall promptly cancel the contract in accordance with the 14860 request of the office department therefor. No such illegality 14861 or cancellation shall be deemed to relieve the organization of 14862 any liability incurred by it under the contract while in force 14863 or to prohibit the organization from retaining the pro rata 14864 earned premium or rate thereon. This provision does not relieve

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14865the organization from any penalty otherwise incurred by the14866organization under this part on account of any such violation.

Section 278. Subsection (5), paragraph (b) of subsection (7), paragraphs (a) and (e) of subsection (8), paragraph (c) of subsection (9), and paragraph (b) of subsection (10) of section (41.31071, Florida Statutes, are amended to read:

14871

641.31071 Preexisting conditions.--

14872 (5)(a) The term "creditable coverage" means, with respect 14873 to an individual, coverage of the individual under any of the 14874 following:

14875 1. A group health plan, as defined in s. 2791 of the14876 Public Health Service Act.

14877 2. Health insurance coverage consisting of medical care, 14878 provided directly, through insurance or reimbursement or 14879 otherwise, and including terms and services paid for as medical 14880 care, under any hospital or medical service policy or 14881 certificate, hospital or medical service plan contract, or 14882 health maintenance contract offered by a health insurance 14883 issuer.

148843. Part A or part B of Title XVIII of the Social Security14885Act.

148864. Title XIX of the Social Security Act, other than14887coverage consisting solely of benefits under s. 1928.

14888 5. Chapter 55 of Title 10, United States Code.

148896. A medical care program of the Indian Health Service or14890of a tribal organization.

14891 7. The Florida Comprehensive Health Association or another 14892 state health benefit risk pool.

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14893 8. A health plan offered under chapter 89 of Title 5, 14894 United States Code. 14895 9. A public health plan as defined by rule of the 14896 commission department. To the greatest extent possible, such 14897 rules must be consistent with regulations adopted by the United 14898 States Department of Health and Human Services. 14899 A health benefit plan under s. 5(e) of the Peace Corps 10. 14900 Act (22 U.S.C. s. 2504(e)). 14901 (b) Creditable coverage does not include coverage that consists solely of one or more or any combination thereof of the 14902 14903 following excepted benefits: 14904 1. Coverage only for accident, or disability income 14905 insurance, or any combination thereof. 14906 2. Coverage issued as a supplement to liability insurance. 14907 3. Liability insurance, including general liability 14908 insurance and automobile liability insurance. 14909 4. Workers' compensation or similar insurance. 14910 5. Automobile medical payment insurance. 14911 6. Credit-only insurance. 14912 Coverage for onsite medical clinics. 7. 14913 Other similar insurance coverage, specified in rules 8. 14914 adopted by the commission department, under which benefits for 14915 medical care are secondary or incidental to other insurance 14916 benefits. To the greatest extent possible, such rules must be 14917 consistent with regulations adopted by the United States 14918 Department of Health and Human Services. The following benefits are not subject to the 14919 (C) 14920 creditable coverage requirements, if offered separately;

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1. Limited scope dental or vision benefits.

149222. Benefits or long-term care, nursing home care, home14923health care, community-based care, or any combination of these.

3. Such other similar, limited benefits as are specified
in rules adopted by the <u>commission department</u>. To the greatest
extent possible, such rules must be consistent with regulations
adopted by the United States Department of Health and Human
Services.

(d) The following benefits are not subject to creditable
coverage requirements if offered as independent, noncoordinated
benefits:

14932

14921

1. Coverage only for a specified disease or illness.

14933

2. Hospital indemnity or other fixed indemnity insurance.

(e) Benefits provided through Medicare supplemental health
insurance, as defined under s. 1882(g)(1) of the Social Security
Act, coverage supplemental to the coverage provided under
chapter 55 of Title 10, United States Code, and similar
supplemental coverage provided to coverage under a group health
plan are not considered creditable coverage if offered as a
separate insurance policy.

14941 (7)

(b) A health maintenance organization may elect to count
as creditable coverage, coverage of benefits within each of
several classes or categories of benefits specified in rules
adopted by the <u>commission</u> department rather than as provided
under paragraph (a). Such election shall be made on a uniform
basis for all participants and beneficiaries. Under such
election, a health maintenance organization shall count a period

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of creditable coverage with respect to any class or category of
benefits if any level of benefits is covered within such class
or category.

(8)(a) Periods of creditable coverage with respect to an individual shall be established through presentation of certifications described in this subsection or in such other manner as may be specified in rules adopted by the <u>commission</u> department.

(e) The <u>commission</u> department shall adopt rules to prevent an insurer's or health maintenance organization's failure to provide information under this subsection with respect to previous coverage of an individual from adversely affecting any subsequent coverage of the individual under another group health plan or health maintenance organization coverage.

14963 (9)

(c) As an alternative to the method authorized by
paragraph (a), a health maintenance organization may address
adverse selection in a method approved by the <u>office</u> department.
(10)

(b) The <u>commission</u> department shall adopt rules that
provide a process whereby individuals who need to establish
creditable coverage for periods before July 1, 1996, and who
would have such coverage credited but for paragraph (a), may be
given credit for creditable coverage for such periods through
the presentation of documents or other means.

14974Section 279. Paragraph (b) of subsection (3) of section14975641.31074, Florida Statutes, is amended to read:14976641.31074Guaranteed renewability of coverage.--

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14977 (3)14978 In any case in which a health maintenance (b)1. 14979 organization elects to discontinue offering all coverage in the 14980 small group market or the large group market, or both, in this 14981 state, coverage may be discontinued by the insurer only if: 14982 a. The health maintenance organization provides notice to 14983 the office department and to each contract holder, and 14984 participants and beneficiaries covered under such coverage, of 14985 such discontinuation at least 180 days prior to the date of the 14986 nonrenewal of such coverage; and b. All health insurance issued or delivered for issuance 14987 14988 in this state in such market is discontinued and coverage under 14989 such health insurance coverage in such market is not renewed. 14990 In the case of a discontinuation under subparagraph 1. 2. 14991 in a market, the health maintenance organization may not provide 14992 for the issuance of any health maintenance organization contract 14993 coverage in the market in this state during the 5-year period 14994 beginning on the date of the discontinuation of the last 14995 insurance contract not renewed. 14996 Subsection (2) of section 641.315, Florida Section 280. 14997 Statutes, is amended to read: 14998 641.315 Provider contracts.--14999 (2)(a) For all provider contracts executed after October 15000 1, 1991, and within 180 days after October 1, 1991, for 15001 contracts in existence as of October 1, 1991: 15002 1. The contracts must require the provider to give 60 days' advance written notice to the health maintenance 15003 15004 organization and the office department before canceling the

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15005 contract with the health maintenance organization for any 15006 reason; and

15007 2. The contract must also provide that nonpayment for 15008 goods or services rendered by the provider to the health 15009 maintenance organization is not a valid reason for avoiding the 15010 60-day advance notice of cancellation.

15011 (b) All provider contracts must provide that the health 15012 maintenance organization will provide 60 days' advance written 15013 notice to the provider and the office department before 15014 canceling, without cause, the contract with the provider, except 15015 in a case in which a patient's health is subject to imminent 15016 danger or a physician's ability to practice medicine is 15017 effectively impaired by an action by the Board of Medicine or 15018 other governmental agency.

15019 Section 281. Subsections (4) and (5) of section 641.3154, 15020 Florida Statutes, are amended to read:

15021641.3154Organization liability; provider billing15022prohibited.--

15023 (4) A provider or any representative of a provider, 15024 regardless of whether the provider is under contract with the 15025 health maintenance organization, may not collect or attempt to 15026 collect money from, maintain any action at law against, or 15027 report to a credit agency a subscriber of an organization for 15028 payment of services for which the organization is liable, if the provider in good faith knows or should know that the 15029 15030 organization is liable. This prohibition applies during the pendency of any claim for payment made by the provider to the 15031 15032 organization for payment of the services and any legal

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15033 proceedings or dispute resolution process to determine whether 15034 the organization is liable for the services if the provider is 15035 informed that such proceedings are taking place. It is presumed 15036 that a provider does not know and should not know that an 15037 organization is liable unless:

(a) The provider is informed by the organization that it accepts liability;

15040 (b) A court of competent jurisdiction determines that the 15041 organization is liable;

(c) The <u>office</u> department or agency makes a final determination that the organization is required to pay for such services subsequent to a recommendation made by the Statewide Provider and Subscriber Assistance Panel pursuant to s. 408.7056; or

(d) The agency issues a final order that the organization
is required to pay for such services subsequent to a
recommendation made by a resolution organization pursuant to s.
408.7057.

(5) An organization, the office, and the department shall report any suspected violation of this section by a health care practitioner to the Department of Health and by a facility to the agency, which shall take such action as authorized by law.

15055Section 282.Subsection (12) of section 641.3155, Florida15056Statutes, is amended to read:

15057

641.3155 Prompt payment of claims. --

(12) A permissible error ratio of 5 percent is established for health maintenance organizations' claims payment violations of paragraphs (3)(a),(b), (c), and (e) and (4)(a), (b), (c), and

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CS 15061 (e). If the error ratio of a particular insurer does not exceed 15062 the permissible error ratio of 5 percent for an audit period, no 15063 fine shall be assessed for the noted claims violations for the 15064 audit period. The error ratio shall be determined by dividing 15065 the number of claims with violations found on a statistically valid sample of claims for the audit period by the total number 15066 15067 of claims in the sample. If the error ratio exceeds the 15068 permissible error ratio of 5 percent, a fine may be assessed 15069 according to s. 624.4211 for those claims payment violations 15070 which exceed the error ratio. Notwithstanding the provisions of 15071 this section, the office department may fine a health 15072 maintenance organization for claims payment violations of paragraphs (3)(e) and (4)(e) which create an uncontestable 15073 15074 obligation to pay the claim. The office department shall not 15075 fine organizations for violations which the office department 15076 determines were due to circumstances beyond the organization's 15077 control.

15078Section 283.Subsection (4), (6), and (7) of section15079641.316, Florida Statutes, are amended to read:

15080

641.316 Fiscal intermediary services.--

15081 A fiscal intermediary services organization, as (4) 15082 described in subsection (3), shall secure and maintain a surety 15083 bond on file with the office department, naming the intermediary 15084 as principal. The bond must be obtained from a company 15085 authorized to write surety insurance in the state, and the 15086 office department shall be obligee on behalf of itself and third 15087 parties. The penal sum of the bond may not be less than 5 15088 percent of the funds handled by the intermediary in connection

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15089 with its fiscal and fiduciary services during the prior year or 15090 \$250,000, whichever is less. The minimum bond amount must be 15091 \$10,000. The condition of the bond must be that the intermediary 15092 shall register with the office department and shall not 15093 misappropriate funds within its control or custody as a fiscal 15094 intermediary or fiduciary. The aggregate liability of the surety for any and all breaches of the conditions of the bond may not 15095 15096 exceed the penal sum of the bond. The bond must be continuous in 15097 form, must be renewed annually by a continuation certificate, 15098 and may be terminated by the surety upon its giving 30 days' 15099 written notice of termination to the office department.

15100 (6) Any fiscal intermediary services organization, other 15101 than a fiscal intermediary services organization owned, 15102 operated, or controlled by a hospital licensed under chapter 15103 395, an insurer licensed under chapter 624, a third-party 15104 administrator licensed under chapter 626, a prepaid limited 15105 health service organization licensed under chapter 636, a health 15106 maintenance organization licensed under this chapter, or 15107 physician group practices as defined in s. 456.053(3)(h), must 15108 register with the office department and meet the requirements of 15109 this section. In order to register as a fiscal intermediary 15110 services organization, the organization must comply with ss. 15111 641.21(1)(c) and (d) and 641.22(6). Should the office department 15112 determine that the fiscal intermediary services organization 15113 does not meet the requirements of this section, the registration 15114 shall be denied. In the event that the registrant fails to maintain compliance with the provisions of this section, the 15115 15116 office department may revoke or suspend the registration. In

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15117 lieu of revocation or suspension of the registration, the <u>office</u> 15118 department may levy an administrative penalty in accordance with 15119 s. 641.25.

15120 (7) The <u>commission</u> department shall adopt rules necessary 15121 to administer this section.

Section 284. Subsections (1), (2), (3), and (4), paragraph (b) of subsection (6), subsection (8), paragraph (c) of subsection (10), subsections (11) and (12), paragraph (a) of subsection (14), and subsections (15), (16), and (17) of section (5126) 641.35, Florida Statutes, are amended to read:

15127

641.35 Assets, liabilities, and investments.--

(1) ASSETS.--In any determination of the financial condition of a health maintenance organization, there shall be allowed as "assets" only those assets that are owned by the health maintenance organization and that consist of:

15132 (a) Cash or cash equivalents in the possession of the 15133 health maintenance organization, or in transit under its 15134 control, including the true balance of any deposit in a solvent 15135 bank, savings and loan association, or trust company which is 15136 domiciled in the United States. Cash equivalents are short-term, 15137 highly liquid investments, with original maturities of 3 months 15138 or less, which are both readily convertible to known amounts of 15139 cash and so near their maturity that they present insignificant risk of changes in value because of changes in interest rates. 15140

15141 (b) Investments, securities, properties, and loans 15142 acquired or held in accordance with this part, and in connection 15143 therewith the following items:

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15144 1. Interest due or accrued on any bond or evidence of 15145 indebtedness which is not in default and which is not valued on 15146 a basis including accrued interest.

15147 2. Declared and unpaid dividends on stock and shares,
15148 unless the amount of the dividends has otherwise been allowed as
15149 an asset.

15150 3. Interest due or accrued upon a collateral loan which is
15151 not in default in an amount not to exceed 1 year's interest
15152 thereon.

4. Interest due or accrued on deposits or certificates of deposit in solvent banks, savings and loan associations, and trust companies domiciled in the United States, and interest due or accrued on other assets, if such interest is in the judgment of the <u>office</u> department a collectible asset.

5. Interest due or accrued on current mortgage loans, in an amount not exceeding in any event the amount, if any, of the excess of the value of the property less delinquent taxes thereon over the unpaid principal; but in no event shall interest accrued for a period in excess of 90 days be allowed as an asset.

(c) Premiums in the course of collection, not more than 3
months past due, less commissions payable thereon. The
foregoing limitation shall not apply to premiums payable
directly or indirectly by any governmental body in the United
States or by any of their instrumentalities.

(d) The full amount of reinsurance recoverable from a
solvent reinsurer, which reinsurance is authorized under s.
624.610.

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(e) Pharmaceutical and medical supply inventories.

15173 (f) Goodwill created by acquisitions and mergers occurring 15174 on or after January 1, 2001.

(g) Loans or advances by a health maintenance organization to its parent or principal owner if approved by the <u>office</u> department.

(h) Other assets, not inconsistent with the provisions of
this section, deemed by the <u>office</u> department to be available
for the payment of losses and claims, at values to be determined
by it.

15183 The office department, upon determining that a health 15184 maintenance organization's asset has not been evaluated 15185 according to applicable law or that it does not qualify as an 15186 asset, shall require the health maintenance organization to 15187 properly reevaluate the asset or replace the asset with an asset 15188 suitable to the office department within 30 days of receipt of 15189 written notification by the office department of this 15190 determination, if the removal of the asset from the 15191 organization's assets would impair the organization's solvency.

(2) ASSETS NOT ALLOWED.--In addition to assets impliedly excluded by the provisions of subsection (1), the following assets expressly shall not be allowed as assets in any determination of the financial condition of a health maintenance organization:

(a) Subscriber lists, patents, trade names, agreements notto compete, and other like intangible assets.

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15199 (b) Any note or account receivable from or advances to 15200 officers, directors, or controlling stockholders, whether secured or not, and advances to employees, agents, or other 15201 15202 persons on personal security only, other than those transactions 15203 authorized under paragraph (1)(g). 15204 (C) Stock of the health maintenance organization owned by 15205 it directly or owned by it through any entity in which the 15206 organization owns or controls, directly or indirectly, more than 15207 25 percent of the ownership interest. (d) Leasehold improvements, nonmedical libraries, 15208 15209 stationery, literature, and nonmedical supply inventories, 15210 except that leasehold improvements made prior to October 1, 15211 1985, shall be allowed as an asset and shall be amortized over 15212 the shortest of the following periods: 15213 1. The life of the lease. 2. The useful life of the improvements. 15214 15215 3. The 3-year period following October 1, 1985. 15216 (e) Furniture, fixtures, furnishings, vehicles, medical 15217 libraries, and equipment. (f) Notes or other evidences of indebtedness which are 15218 15219 secured by mortgages or deeds of trust which are in default and 15220 beyond the express period specified in the instrument for curing 15221 the default. 15222 (g) Bonds in default for more than 60 days. 15223 (h) Prepaid and deferred expenses. 15224 (i) Any note, account receivable, advance, or other evidence of indebtedness, or investment in: 15225 15226 1. The parent of the health maintenance organization; Page 550 of 744 CODING: Words stricken are deletions; words underlined are additions.

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15227 2. Any entity directly or indirectly controlled by the 15228 health maintenance organization parent; or

15229 3. An affiliate of the parent or the health maintenance15230 organization,

except as allowed in subsections (1), (11), and (12). The <u>office department may</u>, however, allow all or a portion of such asset, at values to be determined by the <u>office department</u>, if deemed by the <u>office department</u> to be available for the payment of losses and claims.

15237 (3) LIABILITIES.--In any determination of the financial
15238 condition of a health maintenance organization, liabilities to
15239 be charged against its assets shall include:

15240 The amount, estimated consistently with the provisions (a) 15241 of this part, necessary to pay all of its unpaid losses and 15242 claims incurred for or on behalf of a subscriber, on or prior to 15243 the end of the reporting period, whether reported or unreported, 15244 including contract and premium deficiency reserves. If a health 15245 maintenance organization, through a health care risk contract, transfers to any entity the obligation to pay any provider for 15246 15247 any claim arising from services provided to or for the benefit 15248 of any subscriber, the liabilities of the health maintenance 15249 organization under this section shall include the amount of 15250 those losses and claims to the extent that the provider has not 15251 received payment. No liability need be established if the entity 15252 has provided to the health maintenance organization a financial 15253 instrument acceptable to the office department securing the 15254 obligations under the contract or if the health maintenance

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15255 organization has in place an escrow or withhold agreement 15256 approved by the <u>office</u> department which assures full payment of 15257 those claims. Financial instruments may include irrevocable, 15258 clean, and evergreen letters of credit. As used in this 15259 paragraph, the term "entity" does not include this state, the 15260 United States, or an agency thereof or an insurer or health 15261 maintenance organization authorized in this state.

15262(b) The amount equal to the unearned portions of the gross15263premiums charged on health maintenance contracts in force.

15264 (c) Taxes, expenses, and other obligations due or accrued15265 at the date of the statement.

The <u>office</u> department, upon determining that a health maintenance organization has failed to report liabilities that should have been reported, shall require a corrected report which reflects the proper liabilities to be submitted by the organization to the <u>office</u> department within 10 working days of receipt of written notification.

15273 INVESTMENTS GENERALLY. -- Health maintenance (4)15274 organizations may invest their funds only in accordance with the 15275 provisions of this part. Notwithstanding the provisions of this 15276 part, however, the office department may, after notice and 15277 hearing, order a health maintenance organization to limit or 15278 withdraw from certain investments or to discontinue certain 15279 investment practices, to the extent that the office department 15280 finds the investment practices hazardous to the financial 15281 condition of the organization. At any such hearing, the office 15282 department shall have the burden of presenting a prima facie

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15283 case that the investment or investment practices are hazardous 15284 to the financial condition of the organization. If the <u>office</u> 15285 department presents such a prima facie case, then it shall be 15286 the organization's burden to demonstrate that the investment or 15287 investment practices are not hazardous to the financial 15288 condition of the organization.

15289

(6) GENERAL QUALIFICATIONS.--

(b) No security or investment shall be eligible for
purchase at a price above its market value unless it is approved
by the <u>office department</u>.

15293 (8) EXCESSIVE COMMISSIONS AND CERTAIN INTERESTS 15294 PROHIBITED.--

15295 (a) No health maintenance organization shall pay any 15296 commission or brokerage for the purchase or sale of property, 15297 whether real or personal, in excess of that usual and customary at the time and in the locality where the purchases or sales are 15298 15299 made. Information regarding payments of commissions and 15300 brokerage shall be maintained from the date of the most recent 15301 examination by the office department pursuant to s. 641.27 until 15302 the date of completion of the following examination.

(b) No health maintenance organization shall knowingly invest in or loan upon any property, directly or indirectly, whether real or personal, in which any officer or director of the organization has a financial interest, nor shall any organization make a loan of any kind to any officer or director of the organization, except that:

153091. This paragraph shall not apply to loans in15310circumstances in which the financial interest of the officer or

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15311 director is only nominal, trifling, or so remote as not to give 15312 rise to a conflict of interest; and

15313 2. In any case, the office department may approve a 15314 transaction between an organization and its officers or 15315 directors under this paragraph if it is satisfied that:

15316 a. The transaction is entered into in good faith for the 15317 advantage and benefit of the organization,

15318 b. The amount of the proposed investment or loan does not 15319 violate any other provision of this part or exceed the 15320 reasonable, normal value of the property or the interest which 15321 the company proposed to acquire,

15322

The transaction is otherwise fair and reasonable, and c. 15323 d. The transaction will not adversely affect, to any 15324 substantial degree, the liquidity of the organization's 15325 investments or its ability thereafter to comply with 15326 requirements of this part or the payment of its claims and 15327 obligations.

15328 (10) PROPERTY USED IN THE HEALTH MAINTENANCE 15329 ORGANIZATION'S BUSINESS. -- Real estate, including leasehold 15330 estates, for the convenient accommodation of the organization's 15331 business operations, including home office, branch 15332 administrative offices, hospitals, medical clinics, medical 15333 professional buildings, and any other facility to be used in the 15334 provision of health care services, or real estate for rental to 15335 any health care provider under contract with the organization to 15336 provide health care services which shall be used in the 15337 provision of health care services to members of the organization

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15338 by that provider, is acceptable as an investment on the 15339 following conditions:

15340 (c) The greater of the admitted value of the asset, as 15341 determined by statutory accounting principles, or, if approved 15342 by the office department, the health maintenance organization's 15343 equity in the real estate plus all encumbrances on the real 15344 estate owned by the organization under this subsection, when 15345 added to the value of all personal and mixed property used in 15346 the organization's business, shall not exceed 75 percent of its 15347 admitted assets unless, with the permission of the office 15348 department, it finds that the percentage of its admitted assets 15349 is insufficient to provide convenient accommodation for the organization's business and the operations of the organization 15350 15351 would not otherwise be impaired.

15352 (11)INVESTMENTS IN ADMINISTRATIVE AND MANAGEMENT SERVICE ENTITIES AND OTHER HEALTH CARE PROVIDERS. -- A health maintenance 15353 15354 organization may invest directly or indirectly in real estate, 15355 common and preferred stocks, bonds or debentures, including 15356 convertible debentures, or other evidences of debts of or equity 15357 in an entity if the entity is owned by or, with the approval of 15358 the office department, under contract to the organization to 15359 provide management services, administrative services, or health 15360 care services for the organization, on the following conditions:

(a) Investments authorized under this subsection shall not
exceed 50 percent of admitted assets, and these investments
shall be included in the calculation of the overall limitation
in paragraph (10)(c) relating to all real and personal property.

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15365 (b) Investments may qualify under this section only insofar as a provider of management, administrative, or health 15366 15367 care service relationship as defined herein exists. Upon 15368 cessation of such relationship, each investment shall be subject 15369 to the rules applicable to an investment of that type and must 15370 qualify under the appropriate limitation or, failing that, become ineligible and subject to disposal under subsection (17). 15371

15372 (12) EXCHANGES OF FACILITIES OR ASSETS. -- Health care or 15373 administrative service entities, if subsidiaries of or under 15374 contract to the health maintenance organization to provide 15375 administrative or health care services to the organization's 15376 members, may exchange facilities or similar assets to be used in 15377 the organization's business for stock of the organization. 15378 However, any exchange involving an entity under contract with 15379 the health maintenance organization must have the approval of 15380 the office department prior to the exchange. These facilities 15381 or assets shall be valued in accordance with statutory 15382 accounting principles.

15383

(14) SPECIAL LIMITATION INVESTMENTS. --

(a) After satisfying the requirements of this part, any
funds of the health maintenance organization may be invested in
the following investments, subject to a cost limitation of 10
percent of its admitted assets in each category of investment:

15388 1. Anticipation obligations of political subdivisions of a 15389 state.--Anticipation obligations of any political subdivision of 15390 any state of the United States, including, but not limited to, 15391 bond anticipation notes, tax anticipation notes, preliminary 15392 loan anticipation notes, revenue anticipation notes, and

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15393 construction anticipation notes, for the payment of money within 15394 12 months from the issuance of the obligation, on the following 15395 conditions:

15396a. The anticipation notes are a direct obligation of the15397issuer under conditions set forth in subsection (9).

b. The political subdivision is not in default in the payment of the principal or interest on any of its direct general obligations or any obligation guaranteed by such political subdivision.

15402 c. The anticipated funds are specifically pledged to 15403 secure the obligations.

2. Revenue obligations of state or municipal public utilities.--Obligations of any state of the United States, a political subdivision thereof, or a public instrumentality of any one or more of the foregoing for the payment of money, on the following conditions:

15409a. The obligations are payable from revenues or earnings15410of a public utility of such state, political subdivision, or15411public instrumentality which are specifically pledged therefor.

b. The law under which the obligations are issued requires that such rates for service shall be charged and collected at all times so as to produce sufficient revenue or earning, together with any other revenues or moneys pledged, to pay all operating and maintenance charges of the public utility and all principal and interest on such charges.

15418 c. No prior or parity obligations payable from the
15419 revenues or earnings of that public utility are in default at
15420 the date of such investment.

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3. Other revenue obligations.--Obligations of any state of the United States, a political subdivision thereof, or a public instrumentality of any of the foregoing for the payment of money, on the following conditions:

a. The obligations are payable from revenues or earnings,
excluding revenues or earnings from public utilities,
specifically pledged therefor by such state, political
subdivision, or public instrumentality.

b. No prior or parity obligation of the same issuer payable from revenues or earnings from the same source has been in default as to principal or interest during the 5 years next preceding the date of the investment, but the issuer need not have been in existence for that period, and obligations acquired under this paragraph may be newly issued.

15435 4. Corporate stocks.--Stocks, common or preferred, of any 15436 corporation created or existing under the laws of the United 15437 States or any state thereof. The organization may invest in 15438 stocks, common or preferred, of any corporation created or 15439 existing under the laws of any foreign country if such stocks 15440 are listed and traded on a national securities exchange in the United States or, in the alternative, if such investment in 15441 15442 stocks of any corporation created or existing under the laws of 15443 any foreign country are first approved by the office department. Investment in common stock of any one corporation shall not 15444 15445 exceed 3 percent of the health maintenance organization's 15446 admitted assets.

15447

(15) INVESTMENT OF EXCESS FUNDS.--

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15448(a) After satisfying the requirements of this part, any15449funds of a health maintenance organization in excess of its15450statutorily required reserves and surplus may be invested:

15451 1. Without limitation in any investments otherwise 15452 authorized by this part; or

In such other investments not specifically authorized 15453 2. 15454 by this part, provided such investments do not exceed the lesser 15455 of 5 percent of the health maintenance organization's admitted 15456 assets or 25 percent of the amount by which a health maintenance 15457 organization's surplus exceeds its statutorily required minimum 15458 surplus. A health maintenance organization may exceed the limitations of this subparagraph only with the prior written 15459 approval of the office department. 15460

15461 (b) Nothing in this section authorizes a health 15462 maintenance organization to:

15463 1. Invest any funds in excess of the amount by which its 15464 actual surplus exceeds its statutorily required minimum surplus; 15465 or

15466

2. Make any investment prohibited by this code.

15467 (16) PROHIBITED INVESTMENTS AND INVESTMENT UNDERWRITING.--15468 (a) In addition to investments excluded pursuant to other 15469 provisions of this act, a health maintenance organization shall 15470 not directly or indirectly invest in or lend its funds upon the 15471 security of:

15472 1. Issued shares of its own capital stock, except in 15473 connection with a plan approved by the <u>office</u> department for 15474 purchase of the shares by the organization's officers, 15475 employees, or agents. However, no such stock shall constitute an

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15476 asset of the organization in any determination of its financial 15477 condition.

15478 2. Except with the consent of the office department, 15479 securities issued by any corporation or enterprise the 15480 controlling interest of which is, or will after such acquisition 15481 by the organization be, held directly or indirectly by the 15482 organization or any combination of the organization and its 15483 directors, officers, parent corporation, subsidiaries, or 15484 controlling stockholders. Investments in health care providers 15485 under subsections (11) and(12) shall not be subject to this 15486 provision.

15487 3. Any note or other evidence of indebtedness of any
15488 director, officer, or controlling stockholder of the health
15489 maintenance organization.

(b) No health maintenance organization shall underwrite or
participate in the underwriting of an offering of securities or
property by any other person.

15493 (17) TIME LIMIT FOR DISPOSAL OF INELIGIBLE PROPERTY AND 15494 SECURITIES; EFFECT OF FAILURE TO DISPOSE.--

(a) Any property or securities lawfully acquired by a 15495 15496 health maintenance organization which it could not otherwise 15497 have invested in or loaned its funds upon at the time of such 15498 acquisition shall be disposed of within 6 months from the date of acquisition, unless within such period the security has 15499 attained to the standard of eligibility; except that any 15500 15501 security or property acquired under any agreement of merger or 15502 consolidation may be retained for a longer period if so provided 15503 in the plan for such merger or consolidation, as approved by the

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15504 <u>office department</u>. Upon application by the organization and 15505 proof to the <u>office department</u> that forced sale of any such 15506 property or security would materially injure the interests of 15507 the health maintenance organization, the <u>office department</u> shall 15508 extend the disposal period for an additional reasonable time.

(b) Notwithstanding the provisions of paragraph (a), any
ineligible property or securities shall not be allowed as an
asset of the organization.

15512 Section 285. Section 641.36, Florida Statutes, is amended 15513 to read:

15514 641.36 Adoption of rules; penalty for violation.--The 15515 <u>commission</u> department shall adopt rules necessary to carry out 15516 the provisions of this part. The <u>office</u> department shall 15517 collect and make available all health maintenance organization 15518 rules adopted by the <u>commission</u> department. Any violation of a 15519 rule adopted under this section shall subject the violating 15520 entity to the provisions of s. 641.23.

15521Section 286.Subsections (1), (2), and (5) of section15522641.365, Florida Statutes, are amended to read:

15523 641.365 Dividends.--

(1)(a) A health maintenance organization shall not pay any
dividend or distribute cash or other property to stockholders
except out of that part of its available and accumulated surplus
funds which is derived from realized net operating profits on
its business and net realized capital gains.

(b) Unless prior written approval is obtained from the
 office department, a health maintenance organization may not pay
 or declare any dividend or distribute cash or other property to

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15532 or on behalf of any stockholder if, immediately before or after 15533 such distribution, the health maintenance organization's 15534 available and accumulated surplus funds, which are derived from 15535 realized net operating profits on its business and net realized 15536 gains, are or would be less than zero.

(c) A health maintenance organization may make dividend payments or distributions to stockholders without the prior written approval of the <u>office department</u> when:

15540

1. The dividend is equal to or less than the greater of:

a. Ten percent of the health maintenance organization's accumulated surplus funds which are derived from realized net operating profits on its business and net realized capital gains as of the immediate preceding calendar year; or

b. The health maintenance organization's entire net
operating profit and realized net capital gains derived during
the immediately preceding calendar year.

155482. The health maintenance organization will have surplus15549equal to or exceeding 115 percent of the minimum required15550statutory surplus after the dividend or distribution is made.

3. The health maintenance organization has filed a notice with the <u>office</u> department at least 30 days prior to the dividend payment or distribution, or such shorter period of time as approved by the <u>office</u> department on a case-by-case basis.

15555 4. The notice includes a certification by an officer of 15556 the health maintenance organization attesting that after payment 15557 of the dividend or distribution the health maintenance 15558 organization will have at least 115 percent of required 15559 statutory surplus.

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15560	5. The health maintenance organization has negative	
15561	retained earnings, statutory surplus in excess of \$50 million,	
15562	and statutory surplus greater than or equal to 150 percent of	
15563	its required statutory surplus before and after the dividend	
15564	distribution is made based upon the health maintenance	
15565	organization's most recently filed annual financial statement.	
15566	(2) The <u>office</u> department shall not approve a dividend o	r
15567	distribution in excess of the maximum amount allowed in	
15568	subsection(1) unless it determines that the distribution or	
15569	dividend would not jeopardize the financial condition of the	
15570	health maintenance organization, considering:	
15571	(a) The liquidity, quality, and diversification of the	
15572	health maintenance organization's assets and the effect on its	
15573	ability to meet its obligations.	
15574	(b) Any reduction of investment portfolio and investment	
15575	income.	
15576	(c) History of capital contributions.	
15577	(d) Prior dividend distributions of the health maintenan	се
15578	organization.	
15579	(e) Whether the dividend is only a pass-through dividend	
15580	from a subsidiary of the health maintenance organization.	
15581	(5) The <u>office</u> department may revoke or suspend the	
15582	certificate of authority of a health maintenance organization	
15583	which has declared or paid such an illegal dividend.	
15584	Section 287. Section 641.385, Florida Statutes, is amend	ed
15585	to read:	
15586	641.385 Order to discontinue certain advertisingIf in	
15587	the opinion of the <u>office</u> department any advertisement by a	
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15588 health maintenance organization violates any of the provisions 15589 of this part, the department may enter an immediate order 15590 requiring that the use of the advertisement be discontinued. If 15591 requested by the health maintenance organization, the office 15592 department shall conduct a hearing within 10 days of the entry 15593 of such order. If, after the hearing or by agreement with the 15594 health maintenance organization, a final determination is made 15595 that the advertising was in fact violative of any provision of 15596 this part, the office department may, in lieu of revocation of 15597 the certificate of authority, require the publication of a 15598 corrective advertisement; impose an administrative penalty of up 15599 to \$10,000; and, in the case of an initial solicitation, require 15600 that the health maintenance organization, prior to accepting any 15601 application received in response to the advertisement, provide 15602 an acceptable clarification of the advertisement to each 15603 individual applicant.

15604Section 288.Subsection (1) of section 641.39001, Florida15605Statutes, is amended to read:

15606 641.39001 Soliciting or accepting new or renewal health 15607 maintenance contracts by insolvent or impaired health 15608 maintenance organization prohibited; penalty.--

(1) Whether or not delinquency proceedings as to a health maintenance organization have been or are to be initiated, a director or officer of a health maintenance organization, except with the written permission of the <u>office</u> Department of Insurance, may not authorize or permit the health maintenance organization to solicit or accept new or renewal health maintenance contracts or provider contracts in this state after

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15616 the director or officer knew, or reasonably should have known, 15617 that the health maintenance organization was insolvent or 15618 impaired. As used in this section, the term "impaired" means 15619 that the health maintenance organization does not meet the 15620 requirements of s. 641.225.

15621Section 289.Subsections (6) and (10) of section 641.3903,15622Florida Statutes, are amended to read:

15623 641.3903 Unfair methods of competition and unfair or 15624 deceptive acts or practices defined.--The following are defined 15625 as unfair methods of competition and unfair or deceptive acts or 15626 practices:

(6) FAILURE TO MAINTAIN COMPLAINT-HANDLING PROCEDURES.--Failure of any person to maintain a complete record of all the complaints received since the date of the most recent examination of the health maintenance organization by the <u>office</u> department. For the purposes of this subsection, the term "complaint" means any written communication primarily expressing a grievance and requesting a remedy to the grievance.

15634 (10) ILLEGAL DEALINGS IN PREMIUMS; EXCESS OR REDUCED
15635 CHARGES FOR HEALTH MAINTENANCE COVERAGE. --

(a) Knowingly collecting any sum as a premium or charge for health maintenance coverage which is not then provided or is not in due course to be provided, subject to acceptance of the risk by the health maintenance organization, by a health maintenance contract issued by a health maintenance organization as permitted by this part.

15642(b) Knowingly collecting as a premium or charge for health15643maintenance coverage any sum in excess of or less than the

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15644 premium or charge applicable to health maintenance coverage, in 15645 accordance with the applicable classifications and rates as 15646 filed with the <u>office department</u>, and as specified in the health 15647 maintenance contract.

15648Section 290.Section 641.3905, Florida Statutes, is15649amended to read:

15650 641.3905 General powers and duties of the department and 15651 office.--In addition to the powers and duties set forth in s. 15652 624.307, the department and office shall each have the power 15653 within its respective regulatory jurisdiction to examine and 15654 investigate the affairs of every person, entity, or health maintenance organization in order to determine whether the 15655 person, entity, or health maintenance organization is operating 15656 15657 in accordance with the provisions of this part or has been or is 15658 engaged in any unfair method of competition or in any unfair or 15659 deceptive act or practice prohibited by s. 641.3901, and each 15660 shall have the powers and duties specified in ss. 641.3907-641.3913 in connection therewith. 15661

15662 Section 291. Section 641.3907, Florida Statutes, is 15663 amended to read:

15664641.3907Defined unfair practices; hearings, witnesses,15665appearances, production of books, and service of process.--

(1) Whenever the department <u>or office</u> has reason to believe that any person, entity, or health maintenance organization has engaged, or is engaging, in this state in any unfair method of competition or any unfair or deceptive act or practice as defined in s. 641.3903 or is operating a health maintenance organization without a certificate of authority as

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15672 required by this part and that a proceeding by it in respect 15673 thereto would be to the interest of the public, the department 15674 <u>or office</u> shall conduct or cause to have conducted a hearing in 15675 accordance with chapter 120.

15676 (2) The department <u>or office</u>, a duly empowered hearing 15677 officer, or an administrative law judge shall, during the 15678 conduct of such hearing, have those powers enumerated in s. 15679 120.569; however, the penalties for failure to comply with a 15680 subpoena or with an order directing discovery shall be limited 15681 to a fine not to exceed \$1,000 per violation.

15682 (3) Statements of charges, notices, and orders under this part may be served by anyone duly authorized by the department 15683 or office, either in the manner provided by law for service of 15684 15685 process in civil actions or by certifying and mailing a copy 15686 thereof to the person, entity, or health maintenance 15687 organization affected by the statement, notice, order, or other 15688 process at her or his or its residence or principal office or place of business. The verified return by the person so serving 15689 15690 such statement, notice, order, or other process, setting forth the manner of the service, shall be proof of the same, and the 15691 15692 return postcard receipt for such statement, notice, order, or 15693 other process, certified and mailed as aforesaid, shall be proof 15694 of service of the same.

15695 Section 292. Section 641.3909, Florida Statutes, is 15696 amended to read:

15697 641.3909 Cease and desist and penalty orders.--After the 15698 hearing provided in s. 641.3907, the department <u>or office</u> shall 15699 enter a final order in accordance with s. 120.569. If it is

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15700 determined that the person, entity, or health maintenance 15701 organization charged has engaged in an unfair or deceptive act 15702 or practice or the unlawful operation of a health maintenance 15703 organization without a subsisting certificate of authority, the 15704 department or office shall also issue an order requiring the 15705 violator to cease and desist from engaging in such method of 15706 competition, act, or practice or unlawful operation of a health 15707 maintenance organization. Further, if the act or practice 15708 constitutes a violation of s. 641.3155, s. 641.3901, or s. 15709 641.3903, the department or office may, at its discretion, order 15710 any one or more of the following:

(1) Suspension or revocation of the health maintenance
organization's certificate of authority if it knew, or
reasonably should have known, it was in violation of this part.

15714 (2) If it is determined that the person or entity charged
15715 has engaged in the business of operating a health maintenance
15716 organization without a certificate of authority, an
15717 administrative penalty not to exceed \$1,000 for each health
15718 maintenance contract offered or effectuated.

15719 Section 293. Section 641.3911, Florida Statutes, is 15720 amended to read:

15721 641.3911 Appeals from the department <u>or office</u>.--Any
15722 person, entity, or health maintenance organization subject to an
15723 order of the department <u>or office</u> under s. 641.3909 or s.
15724 641.3913 may obtain a review of the order by filing an appeal
15725 therefrom in accordance with the provisions and procedures for
15726 appeal under s. 120.68.

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15727 Section 294. Section 641.3913, Florida Statutes, is 15728 amended to read:

15729 641.3913 Penalty for violation of cease and desist 15730 orders.--Any person, entity, or health maintenance organization 15731 which violates a cease and desist order of the department <u>or</u> 15732 <u>office</u> under s. 641.3909 while such order is in effect, after 15733 notice and hearing as provided in s. 641.3907, shall be subject, 15734 at the discretion of the department <u>or office</u>, to any one or 15735 more of the following:

15736 (1) A monetary penalty of not more than \$200,000 as to all15737 matters determined in such hearing.

15738 (2) Suspension or revocation of the health maintenance15739 organization's certificate of authority.

15740Section 295.Section 641.3917, Florida Statutes, is15741amended to read:

15742 641.3917 Civil liability.--The provisions of this part are 15743 cumulative to rights under the general civil and common law, and 15744 no action of the department <u>or office</u> shall abrogate such rights 15745 to damage or other relief in any court.

15746Section 296.Subsections (3), (10), and (14) of section15747641.3922, Florida Statutes, are amended to read:

15748641.3922Conversion contracts; conditions.--Issuance of a15749converted contract shall be subject to the following conditions:

(3) CONVERSION PREMIUM.--The premium for the converted
contract shall be determined in accordance with premium rates
applicable to the age and class of risk of each person to be
covered under the converted contract and to the type and amount
of coverage provided. However, the premium for the converted

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15755 contract may not exceed 200 percent of the standard risk rate, 15756 as established by the <u>office department</u> under s. 627.6675(3). 15757 The mode of payment for the converted contract shall be 15758 quarterly or more frequently at the option of the organization, 15759 unless otherwise mutually agreed upon between the subscriber and 15760 the organization.

15761 (10) ALTERNATE PLANS. -- The health maintenance organization 15762 shall offer a standard health benefit plan as established 15763 pursuant to s. 627.6699(12). The health maintenance organization 15764 may, at its option, also offer alternative plans for group 15765 health conversion in addition to those required by this section, 15766 provided any alternative plan is approved by the office department or is a converted policy, approved under s. 627.6675 15767 15768 and issued by an insurance company authorized to transact 15769 insurance in this state. Approval by the office department of an 15770 alternative plan shall be based on compliance by the alternative 15771 plan with the provisions of this part and the rules promulgated 15772 thereunder, applicable provisions of the Florida Insurance Code 15773 and rules promulgated thereunder, and any other applicable law.

15774 NOTIFICATION. -- A notification of the conversion (14)15775 privilege shall be included in each health maintenance contract 15776 and in any certificate or member's handbook. The organization 15777 shall mail an election and premium notice form, including an 15778 outline of coverage, on a form approved by the office 15779 department, within 14 days after any individual who is eligible 15780 for a converted health maintenance contract gives notice to the 15781 organization that the individual is considering applying for the 15782 converted contract or otherwise requests such information. The

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15783 outline of coverage must contain a description of the principal 15784 benefits and coverage provided by the contract and its principal 15785 exclusions and limitations, including, but not limited to, 15786 deductibles and coinsurance.

15787 Section 297. Section 641.402, Florida Statutes, is amended 15788 to read:

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641.402 Definitions.--As used in this part, the term:

(1) "Basic services" includes any of the following:
emergency care, physician care other than hospital inpatient
physician services, ambulatory diagnostic treatment, and
preventive health care services.

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(2) "Department" means the Department of Insurance.

15795 (2)(3) "Guaranteeing organization" means an organization 15796 that which is domiciled in the United States; that which has 15797 authorized service of process against it; and that which has 15798 appointed the <u>Chief Financial Officer</u> Insurance Commissioner and 15799 Treasurer as its agent for service of process in connection with 15800 any cause of action arising in this state, based upon any 15801 guarantee entered into under this part.

15802 <u>(3)(4)</u> "Insolvent" or "insolvency" means the inability of 15803 a prepaid health clinic to discharge its liabilities as they 15804 become due in the normal course of business.

15805 <u>(4)(5)</u> "Prepaid health clinic" means any organization authorized under this part which provides, either directly or through arrangements with other persons, basic services to persons enrolled with such organization, on a prepaid per capita or prepaid aggregate fixed-sum basis, including those basic services which subscribers might reasonably require to maintain

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15811 good health. However, no clinic <u>that which</u> provides or contracts 15812 for, either directly or indirectly, inpatient hospital services, 15813 hospital inpatient physician services, or indemnity against the 15814 cost of such services shall be a prepaid health clinic.

15815 <u>(5)(6)</u> "Prepaid health clinic contract" means any contract 15816 entered into by a prepaid health clinic with a subscriber or 15817 group of subscribers to provide any of the basic services in 15818 exchange for a prepaid per capita or prepaid aggregate fixed 15819 sum.

15820 (6)(7) "Provider" means any physician or person other than 15821 a hospital that furnishes health care services and is licensed 15822 or authorized to practice in this state.

15823(7)(8) "Reporting period" means the particular span of15824time by or for which accounts are redeemed on an annualized15825basis.

15826 (8)(9) "Subscriber" means an individual who has 15827 contracted, or on whose behalf a contract has been entered into, 15828 with a prepaid health clinic for health care services.

15829 (9)(10) "Surplus" means total unencumbered assets in 15830 excess of total liabilities. Surplus includes capital stock, 15831 capital in excess of par, and retained earnings and may include 15832 surplus notes.

(10)(11) "Surplus notes" means debt that which has been
guaranteed by the United States Government or its agencies or
debt that which has been subordinated to all claims of
subscribers and general creditors of the prepaid health clinic.

15837 Section 298. Section 641.403, Florida Statutes, is amended 15838 to read:

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15839 641.403 Rulemaking authority.--The <u>commission may</u>
15840 Department of Insurance has authority to adopt rules pursuant to
15841 ss. 120.536(1) and 120.54 to implement the provisions of this
15842 part.

15843 Section 299. Section 641.405, Florida Statutes, is amended 15844 to read:

15845 641.405 Application for certificate of authority to 15846 operate prepaid health clinic.--

(1) No person may operate a prepaid health clinic without
first obtaining a certificate of authority from the <u>office</u>
department. The <u>office</u> department shall not issue a certificate
of authority to any applicant which does not possess a valid
Health Care Provider Certificate issued by the Agency for Health
Care Administration.

15853 (2) Each application for a certificate of authority shall
15854 be on such form as the <u>commission</u> department prescribes, and
15855 such application shall be accompanied by:

(a) A copy of the basic organizational document of the
applicant, if any, such as the articles of incorporation,
articles of association, partnership agreement, trust agreement,
or other applicable document, and all amendments to such
document.

(b) A copy of the constitution, bylaws, rules and
regulations, or similar form of document, if any, regulating the
conduct of the affairs of the applicant.

(c) A list of the names, addresses, and official
capacities with the applicant of the persons who are to be
responsible for the conduct of the affairs of the clinic,

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15867 including all members of the governing body, the officers and 15868 directors in the case of a corporation, and the partners or 15869 associates in the case of a partnership or association. Such 15870 persons shall fully disclose to the <u>office</u> department and the 15871 governing body of the clinic the extent and nature of any 15872 contracts or arrangements between them and the clinic, including 15873 any possible conflicts of interest.

(d) A statement generally describing the clinic and itsoperations.

(e) Each form of prepaid health clinic contract that the
applicant proposes to offer the subscribers, showing for each
form of contract the benefits to which the subscribers are
entitled, together with a table of the rates charged, or
proposed to be charged.

(f) A copy of the applicant's Health Care Provider
Certificate from the Agency for Health Care Administration,
issued pursuant to part III of this chapter.

(g) A financial statement prepared on the basis of
generally accepted accounting principles, except that surplus
notes acceptable to the <u>office</u> department may be included in the
calculation of surplus.

15888Section 300.Section 641.406, Florida Statutes, is amended15889to read:

15890 641.406 Issuance of certificate of authority.--The office
15891 department shall issue a certificate of authority for a prepaid
15892 health clinic to any applicant filing a properly completed
15893 application in conformity with s. 641.405, upon payment of the

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15894 prescribed fees and upon the <u>office's department's</u> being 15895 satisfied that:

(1) As a condition precedent to the issuance of any
certificate, the applicant has obtained a Health Care Provider
Certificate from the Agency for Health Care Administration
pursuant to part III of this chapter.

(2) The proposed rates are actuarially sound for thebenefits provided, including administrative costs.

(3) The applicant has met the minimum surplus requirementsof s. 641.407.

(4) The procedures for offering basic services and
offering and terminating contracts to subscribers will not
unfairly discriminate on the basis of age, health, or economic
status. However, this subsection does not prohibit reasonable
underwriting classifications for the purposes of establishing
contract rates, nor does it prohibit experience rating.

(5) The procedures for offering basic services and
offering and terminating contracts to subscribers will not
discriminate on the basis of sex, race, or national origin.

(6) The applicant furnishes evidence of adequate insurance
coverage or an adequate plan for self-insurance to respond to
claims for injuries arising out of the furnishing of basic
services.

(7) The ownership, control, or management of the applicant is competent and trustworthy and possesses managerial experience that would make the proposed clinic operation beneficial to the subscribers. The <u>office</u> department shall not grant or continue authority to transact the business of a prepaid health clinic in

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15922 this state at any time during which the <u>office</u> department has 15923 good reason to believe that the ownership, control, or 15924 management of the clinic is under the control of any person 15925 whose business operations are or have been marked by business 15926 practices or conduct that is to the detriment of the public, 15927 stockholders, investors, or creditors; by the improper 15928 manipulation of assets or of accounts; or by bad faith.

(8) The application and the applicant are in conformitywith all requirements of this part.

15931 Section 301. Section 641.4065, Florida Statutes, is 15932 amended to read:

15933 641.4065 Insurance business not authorized.--Nothing in 15934 the Florida Insurance Code or this part shall be deemed to 15935 authorize any prepaid health clinic to transact any insurance 15936 business other than that issuing prepaid health clinic contracts or otherwise to engage in any other type of insurance unless it 15937 15938 is authorized under a certificate of authority issued by the 15939 office department under the provisions of the Florida Insurance 15940 Code.

15941 Section 302. Subsection (2) of section 641.407, Florida 15942 Statutes, is amended to read:

15943

641.407 Minimum surplus.--

(2) In lieu of having any minimum surplus, the prepaid
health clinic may provide a written guaranty to assure payment
of covered subscriber claims if the guaranteeing organization
has been in operation for at least 3 years and has a surplus,
not including land, buildings, and equipment, equal to the
product of 2 times the amount of the required statutory surplus.

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15950 Such guaranteeing organization and such written guaranty must be 15951 acceptable to, and approved by, the <u>office department</u>. The 15952 <u>office department</u> shall consider the likelihood of the payment 15953 of subscriber claims in granting or withholding such approval.

15954Section 303.Section 641.409, Florida Statutes, is amended15955to read:

15956

641.409 Insolvency protection.--

15957 (1) Every prepaid health clinic shall comply with one of15958 the following paragraphs:

(a) The prepaid health clinic shall secure insurance to
the satisfaction of the <u>office department</u> to protect subscribers
in the event the prepaid health clinic is unable to meet its
obligations to subscribers under the terms of any prepaid health
clinic contract issued to a subscriber.

15964 The prepaid health clinic shall file with the office (b) 15965 department a surety bond issued by an authorized surety insurer. 15966 The bond shall be for the same purpose as the insurance in lieu 15967 of which the bond is filed. The office department shall not 15968 approve any bond under the terms of which the protection 15969 afforded against insolvency is not equivalent to the protection 15970 afforded by such insurance. The bond shall guarantee that the 15971 prepaid health clinic will faithfully and truly perform all the 15972 conditions of any prepaid health clinic contract. No such bond 15973 shall be canceled or subject to cancellation unless at least 60 15974 days' notice of the cancellation, in writing, is filed with the 15975 office department. In the event that the notice of termination 15976 of the bond is filed with the office department, the prepaid 15977 health clinic insured under the bond shall, within 30 days of

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15978 the filing of the notice of termination, provide the office 15979 department with a replacement bond meeting the requirements of 15980 this part or secure insurance as required by paragraph (a). The 15981 cancellation of a bond does not relieve the obligation of the 15982 issuer of the bond for claims arising out of contracts issued 15983 prior to the cancellation of the bond unless a replacement bond 15984 or insurance is secured. In no event shall the issuer's 15985 aggregate liability under the bond exceed the face amount of the 15986 bond. If, within 30 days of filing the notice of termination, a 15987 replacement bond or insurance has not been secured and filed 15988 with the office department, the office department shall suspend 15989 the certificate of the prepaid health clinic until the deposit 15990 requirements are satisfied. Whenever the prepaid health clinic 15991 ceases to do business in this state and furnishes to the office 15992 department satisfactory proof that it has discharged or 15993 otherwise adequately provided for all of its obligations to its 15994 subscribers, the office department shall release any bond filed 15995 by the prepaid health clinic.

(2) In determining the sufficiency of the insurance required under paragraph (1)(a) or the surety bond required under paragraph (1)(b), the <u>office department</u> may consider the number of subscribers, the basic services included in subscriber contracts, and the cost of providing such basic services to subscribers in the geographic area served.

16002 (3) Every prepaid health clinic shall deposit with the
16003 department a cash deposit in the amount of \$30,000 to guarantee
16004 that the obligations to the subscribers will be performed.

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16005Section 304.Section 641.41, Florida Statutes, is amended16006to read:

16007 641.41 Annual report of prepaid health clinic; 16008 administrative penalty.--

16009 Each prepaid health clinic shall file a report with (1)16010 the office department, annually on or before March 1, or within 16011 3 months of the end of the reporting period of the clinic, or 16012 within such extension of time for the filing of the report as 16013 the office department, for good cause, may grant. The report of 16014 the prepaid health clinic must be filed on forms prescribed by 16015 the commission department and must be verified under oath by two 16016 executive officers of the clinic or, if the clinic is not a 16017 corporation, verified under oath by two persons who are 16018 principal managing directors of the affairs of the clinic. The 16019 report of the clinic shall show the condition of the clinic on 16020 the last day of the immediately preceding reporting period. 16021 Such report shall include:

16022 (a) A financial statement of the clinic, including its
16023 balance sheet and a statement of operations for the preceding
16024 year;

(b) A list of the name and residence address of every
person responsible for the conduct of the affairs of the clinic,
together with a disclosure of the extent and nature of any
contract or arrangement between such person and the clinic,
including any possible conflicts of interest;

16030 (c) The number of prepaid health clinic contracts issued 16031 and outstanding, and the number of prepaid health clinic

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16032 contracts terminated and a compilation of the reasons for such 16033 terminations;

(d) Such statistical information as is requested by the commission or office department, which information shows the rates of the clinic for all basic services provided under prepaid health clinic contracts;

(e) The number and amount of damage claims for medical
injury initiated against the clinic and any of the providers
engaged by it during the reporting year, broken down into claims
with and without formal legal process, and the disposition, if
any, of each such claim; and

16043 (f) Such other information relating to the performance of 16044 the clinic as is required by the <u>commission or office</u> 16045 <u>department</u>.

16046 (2) Any clinic which neglects to file the annual report in 16047 the form and within the time required by this section is subject 16048 to an administrative penalty, not to exceed \$100 for each day 16049 during which the neglect continues; and, upon notice by the 16050 <u>office department</u> to that effect, the authority of the clinic to 16051 do business in this state shall cease while such default 16052 continues.

16053 Section 305. Section 641.412, Florida Statutes, is amended 16054 to read:

16055 641.412 Fees.--

16056 (1) Every prepaid health clinic shall pay to the <u>office</u> 16057 department the following fees:

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16058 (a) For filing a copy of its application for a certificate 16059 of authority or an amendment to such certificate, a 16060 nonrefundable fee in the amount of \$150. 16061 (b) For filing each annual report, a fee in the amount of \$150. 16062 The fees charged under this section shall be 16063 (2) 16064 distributed as follows: 16065 (a) One-third of the total amount of fees shall be 16066 distributed to the Agency for Health Care Administration; and 16067 (b) Two-thirds of the total amount of fees shall be 16068 distributed to the office Department of Insurance. 16069 Section 306. Section 641.418, Florida Statutes, is amended to read: 16070 16071 641.418 Examination of prepaid health clinic by the office 16072 department. -- The office department shall examine the affairs, 16073 transactions, accounts, business records, and assets of any 16074 prepaid health clinic as often as the office department deems it 16075 expedient for the protection of the people of this state. Every 16076 clinic shall submit its books and records and take other 16077 appropriate action as may be necessary to facilitate an 16078 examination. However, medical records of individuals and 16079 records of physicians providing services under contracts to the 16080 clinic are not subject to audit, although such records may be 16081 subject to subpoena by court order upon a showing of good cause. 16082 For the purpose of examinations, the office department may administer oaths to and examine the officers and agents of a 16083 clinic concerning its business and affairs. The expenses for 16084 16085 the examination of each clinic by the office department are

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16086 subject to the same terms and conditions that apply to insurers 16087 under part II of chapter 624. In no event shall the expenses of 16088 all examinations exceed the maximum amount of \$15,000 per year. 16089 Section 307. Subsections (2), (3), (5), and (7) of section

16090 641.42, Florida Statutes, is amended to read:

641.42 Prepaid health clinic contracts.--

16092 The rates charged by any clinic to its subscribers (2)16093 shall not be excessive, inadequate, or unfairly discriminatory. 16094 The commission department, in accordance with generally accepted 16095 actuarial practice, may define by rule what constitutes 16096 excessive, inadequate, or unfairly discriminatory rates and may 16097 require whatever information the commission department deems 16098 necessary to determine that a rate or proposed rate meets the 16099 requirements of this subsection.

16100 (3) No clinic shall issue or agree to issue any prepaid
16101 health clinic contract to a subscriber unless the contract has
16102 first been filed with, and approved by, the <u>office department</u>.

16103 (5) Every subscriber shall receive a clear and 16104 understandable description of the method of the clinic for 16105 resolving subscriber grievances; such method shall be set forth 16106 in the contract and shall be approved by the <u>office department</u> 16107 on the basis of its underlying fairness.

16108 (7)(a) If a clinic desires to amend any contract with any 16109 of its subscribers or desires to change any rate charged for the 16110 contract, the clinic may do so, upon filing with the <u>office</u> 16111 department the proposed amendment or change in rates.

16112(b) No prepaid health clinic contract form or application16113form when written application is required and is to be made a

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16114 part of the policy or contract, or no printed amendment, 16115 addendum, rider, or endorsement form or form of renewal 16116 certificate, shall be delivered or issued for delivery in this 16117 state, unless the form has been filed with the office department 16118 at its offices in Tallahassee by or in behalf of the clinic 16119 which proposes to use such form and has been approved by the 16120 office department. Every such filing shall be made not less than 16121 30 days in advance of any such use or delivery. At the 16122 expiration of such 30 days, the form so filed shall be deemed 16123 approved unless prior to the end of the 30 days the form has 16124 been affirmatively approved or disapproved by the office 16125 department. The approval of any such form by the office 16126 department constitutes a waiver of any unexpired portion of such 16127 waiting period. The office department may extend by not more 16128 than an additional 15 days the period within which the office 16129 department may so affirmatively approve or disapprove any such 16130 form, by giving notice of such extension before the expiration 16131 of the initial 30-day period. At the expiration of any such 16132 period as so extended, and in the absence of such prior 16133 affirmative approval or disapproval, such form shall be deemed 16134 approved. The office department may, for cause, withdraw a 16135 previous approval. No clinic shall issue or use any form which 16136 has been disapproved by the office department or any form for 16137 which the office department has withdrawn approval.

16138 (c) The <u>office</u> department shall disapprove any form filed 16139 under this subsection, or withdraw any previous approval of the 16140 form, only if the form:

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16141 1. Is in any respect in violation of, or does not comply 16142 with, any provision of this part or rule adopted under this 16143 part.

16144 2. Contains or incorporates by reference, where such
16145 incorporation is otherwise permissible, any inconsistent,
16146 ambiguous, or misleading clauses, or exceptions and conditions
16147 which deceptively affect the risk purported to be assumed in the
16148 general coverage of the contract.

161493. Has a misleading title, misleading heading, or other16150indication of the provisions of the form which is misleading.

16151 4. Is printed or otherwise reproduced in such manner as to
16152 render any material provision of the form substantially
16153 illegible.

16154 5. Provides benefits which are unreasonable in relation to
16155 the rate charged or contains provisions which are unfair,
16156 inequitable, or contrary to the public policy of this state or
16157 encourage misrepresentation.

(d) In determining whether the benefits are reasonable in
relation to the rate charged, the <u>office</u> department, in
accordance with reasonable actuarial techniques, shall consider:

Past loss experience and prospective loss experience.

16161

16162

2. Allocation of expenses.

16163 3. Risk and contingency margins, along with justification16164 of such margins.

16165 4. Acquisition costs.

1.

161665. Other factors deemed appropriate by the office16167department, based on sound actuarial techniques.

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16194

16168Section 308.Section 641.421, Florida Statutes, is amended16169to read:

16170 641.421 Language used in contracts and advertisements; 16171 translations.--

16172 (1)(a) All prepaid health clinic contracts or forms shall16173 be printed in English.

16174 If the negotiations by a prepaid health clinic with a (b) 16175 subscriber leading up to the effectuation of a prepaid health 16176 clinic contract are conducted in a language other than English, 16177 the prepaid health clinic shall supply to the subscriber a 16178 written translation of the contract, which translation 16179 accurately reflects the substance of the contract and is in the 16180 language used to negotiate the contract. Any such translation 16181 shall be furnished to the office department as part of the 16182 filing of the prepaid health clinic contract form and shall be 16183 approved by the office department prior to use. No translation 16184 of a prepaid health clinic contract form shall be approved by 16185 the office department unless the translation accurately reflects 16186 the substance of the prepaid health clinic contract form in 16187 translation. When a translation of a prepaid health clinic 16188 contract is used, the translation shall clearly and 16189 conspicuously state on its face and in the language of the 16190 translation:

READ THIS FIRST

16192This is a translation of the document that you are about to16193sign.

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16195 (2) All advertisements by a prepaid health clinic, if 16196 printed or broadcast in a language other than English, also 16197 shall be available in English and shall be furnished to the 16198 office department upon request. As used in this subsection, the 16199 term "advertisement" means any advertisement, circular, pamphlet, brochure, or other printed material disclosing or 16200 16201 disseminating advertising material or information by a clinic to 16202 prospective or existing subscribers and includes any radio or television transmittal of an advertisement or information. 16203

16204 Section 309. Subsection (2) of section 641.424, Florida 16205 Statutes, is amended to read:

16206

641.424 Validity of noncomplying contracts.--

16207 Any contract delivered or issued for delivery in this (2) 16208 state covering a subscriber resident, located, or to be 16209 performed in this state, which subscriber, pursuant to the provisions of this part, the clinic may not lawfully provide 16210 16211 under such a contract, is cancelable at any time by the clinic, 16212 any provision of the contract to the contrary notwithstanding; 16213 and the clinic shall promptly cancel the contract in accordance 16214 with the request of the office department for such cancellation. 16215 No such illegality or cancellation shall be deemed to relieve 16216 the clinic of any liability incurred by the clinic under the 16217 contract while the contract was in force or to prohibit the clinic from retaining the pro rata earned premium on the 16218 16219 contract. This provision does not relieve the clinic from any 16220 penalty otherwise incurred by the clinic under this part on 16221 account of any such violation.

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16222Section 310.Section 641.437, Florida Statutes, is amended16223to read:

16224 641.437 Investigatory power of office department. -- The 16225 office department has the power to examine and investigate the 16226 affairs of every person, entity, or prepaid health clinic in 16227 order to determine whether the person, entity, or prepaid health 16228 clinic is operating in accordance with the provisions of this 16229 part or has been or is engaged in any unfair method of 16230 competition or any unfair or deceptive act or practice 16231 prohibited by s. 641.44.

16232 Section 311. Section 641.443, Florida Statutes, is amended 16233 to read:

16234

641.443 Temporary restraining orders.--

16235 (1) The <u>office</u> department is vested with the power to seek 16236 a temporary restraining order:

(a) On behalf of the <u>office</u> department or on behalf of a
subscriber or subscribers of a prepaid health clinic that is
being operated by a person or entity without a subsisting
certificate of authority; or

(b) On behalf of the <u>office</u> department or on behalf of a
subscriber or subscribers to whom a prepaid health clinic,
person, or entity is issuing, delivering, or renewing prepaid
health clinic contracts without an existing certificate of
authority.

16246 (2) The <u>office</u> department and the Agency for Health Care 16247 Administration are each vested with the power to seek a 16248 temporary restraining order on their behalf or on behalf of a 16249 subscriber or subscribers of a prepaid health clinic that is

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16250 being operated in violation of any provision of this part or any 16251 rule promulgated under this part, or any other applicable law or 16252 rule.

16253 Section 312. Section 641.444, Florida Statutes, is amended 16254 to read:

16255 641.444 Injunction. -- In addition to the penalties and 16256 other enforcement provisions of this part, if a person, entity, 16257 or prepaid health clinic has engaged in any activity prohibited 16258 by this part or any rule adopted pursuant to this part, the 16259 office department may resort to a proceeding for injunction in 16260 the circuit court of the county where such person, entity, or prepaid health clinic is located or has her or his or its 16261 principal place of business; and the office department may apply 16262 16263 in such court for such temporary and permanent orders as the 16264 office department may deem necessary to restrain the person, 16265 entity, or prepaid health clinic from engaging in any such 16266 activity, until the person, entity, or prepaid health clinic complies with the provisions and rules. 16267

16268Section 313.Section 641.445, Florida Statutes, is amended16269to read:

16270641.445Defined practices; hearings, witnesses,16271appearances, production of books, and service of process.--

(1) Whenever the <u>office department</u> has reason to believe
that a person, entity, or prepaid health clinic has engaged, or
is engaging, in this state in any unfair method of competition
or any unfair or deceptive act or practice as defined in s.
641.441, or is operating a prepaid health clinic without a
certificate of authority as required by this part or otherwise

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16278 operating in violation of any provision of this part or rule 16279 adopted pursuant to this part, and that a proceeding by the 16280 <u>office department</u> in respect thereto would be in the interest of 16281 the public, the <u>office department</u> shall conduct, or cause to 16282 have conducted, a hearing in accordance with chapter 120.

16283 (2) The <u>office</u> department, a duly empowered hearing
16284 officer, or an administrative law judge shall, during the
16285 conduct of such hearing, have those powers enumerated in s.
16286 120.569; however, the penalty for the failure to comply with a
16287 subpoena or with an order directing discovery is limited to a
16288 fine not to exceed \$1,000 per violation.

16289 (3) A statement of charges, notice, or order under this 16290 part may be served by anyone duly authorized by the office 16291 department, either in the manner provided by law for service of 16292 process in civil actions or by certifying and mailing a copy of 16293 the statement of charges, notice, or order to the person, 16294 entity, or prepaid health clinic affected by the statement, 16295 notice, or order or other process at his or her or its residence 16296 or principal office or place of business. The verified return 16297 by the person so serving such statement, notice, or order or 16298 other process, setting forth the manner of the service, is proof 16299 of such service; and the return postcard receipt for such 16300 statement, notice, or order or other process, certified and mailed as provided in this subsection, is proof of the service 16301 16302 of the statement, notice, or order or other process.

16303 Section 314. Section 641.446, Florida Statutes, is amended 16304 to read:

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16305 641.446 Cease and desist and penalty orders. -- After the 16306 hearing provided in s. 641.445, the office department shall 16307 enter a final order in accordance with s. 120.569. If it is 16308 determined that the person, entity, or prepaid health clinic 16309 charged has engaged in an unfair or deceptive act or practice or 16310 the unlawful operation of a prepaid health clinic, the office 16311 department also shall issue an order requiring the violator to cease and desist from engaging in such method of competition, 16312 16313 act, or practice or unlawful operation of a prepaid health 16314 clinic. Furthermore, the office department may, at its 16315 discretion, order any one or more of the following:

16316 (1) The suspension or revocation of the certificate of
16317 authority of the prepaid health clinic if it knew, or reasonably
16318 should have known, that it was in violation of this part.

16319 (2) If it is determined that the person or entity charged 16320 has engaged in the business of operating a prepaid health clinic 16321 without a certificate of authority, an administrative penalty 16322 not to exceed \$1,000 for each prepaid health clinic contract 16323 offered or effectuated.

16324 Section 315. Section 641.447, Florida Statutes, is amended 16325 to read:

16326 641.447 Appeal from departmental order.--Any person,
16327 entity, or prepaid health clinic that is subject to an order of
16328 the office department under s. 641.446 may obtain a review of
16329 the order by filing an appeal from the order in accordance with
16330 the provisions and procedures for appeal under s. 120.68.

16331Section 316.Section 641.448, Florida Statutes, is amended16332to read:

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16333 641.448 Penalty for violation of cease and desist
16334 order.--Any person, entity, or prepaid health clinic that
16335 violates a cease and desist order of the <u>office</u> department under
16336 s. 641.446 while such order is in effect, after notice and
16337 hearing as provided in s. 641.445, is subject, at the discretion
16338 of the <u>office</u> department, to any one or more of the following:

16339 (1) A monetary penalty of not more than \$50,000 as to all16340 matters determined in such hearing.

16341 (2) The suspension or revocation of the certificate of 16342 authority of the prepaid health clinic.

16343 Section 317. Section 641.45, Florida Statutes, is amended 16344 to read:

16345 641.45 Revocation or cancellation of certificate of 16346 authority; suspension of authority to enroll new subscribers; 16347 terms of suspension.--

The maintenance of a valid and current Health Care 16348 (1)16349 Provider Certificate issued pursuant to part III of this chapter 16350 is a condition of the maintenance of a valid and current 16351 certificate of authority issued by the office department to operate a prepaid health clinic. Revocation or nonrenewal of a 16352 Health Care Provider Certificate shall be deemed to be an 16353 16354 automatic and immediate cancellation of a prepaid health 16355 clinic's certificate of authority.

16356 (2) The <u>office</u> department may suspend the authority of a 16357 clinic to enroll new subscribers or revoke any certificate of 16358 authority issued to a prepaid health clinic, or order compliance 16359 within 60 days, if the <u>office</u> department finds that any of the 16360 following conditions exist:

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16361 (a) The clinic is not operating in compliance with this16362 part or any rule promulgated under this part.

(b) The plan is no longer actuarially sound or the clinicdoes not have the minimum surplus as required by this part.

16365 (c) The existing contract rates are excessive, inadequate,16366 or unfairly discriminatory.

16367 (d) The clinic has advertised, merchandised, or attempted
16368 to merchandise its services in such a manner as to misrepresent
16369 its services or capacity for services or has engaged in
16370 deceptive, misleading, or unfair practices with respect to
16371 advertising or merchandising.

16372

(e) The organization is insolvent.

16373 (f) The clinic has not complied with the grievance
16374 procedures for subscribers that are set forth in any prepaid
16375 health clinic contract.

(g) The clinic has not fully satisfied a judgment against the clinic within 10 days of the entry of the judgment by any court in the state or, in the case of an appeal from such judgment, has not fully satisfied the judgment within 60 days after affirmance of the judgment by the appellate court.

16381 (3) The office department shall, in its order suspending 16382 the authority of a clinic to enroll new subscribers, specify the 16383 period during which the suspension is to be in effect and the conditions, if any, which must be met by the clinic prior to 16384 16385 reinstatement of its authority to enroll new subscribers. The 16386 order of suspension is subject to rescission or modification by 16387 further order of the office department prior to the expiration 16388 of the suspension period. Reinstatement shall not be made unless

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16389 requested by the clinic; however, the <u>office</u> department shall 16390 not grant reinstatement if it finds that the circumstances for 16391 which the suspension occurred still exist or are likely to 16392 recur.

16393 Section 318. Section 641.452, Florida Statutes, is amended 16394 to read:

16395 641.452 Administrative penalty in lieu of suspension or 16396 revocation of certificate of authority .-- The office department 16397 may, in lieu of suspension or revocation of a certificate of 16398 authority, levy an administrative penalty in an amount not more 16399 than \$10,000 for each violation by a prepaid health clinic. In levying such fine, the office department shall consider the 16400 number of members and total revenues of the clinic and whether 16401 16402 the violation was committed knowingly and willfully.

16403 Section 319. Section 641.453, Florida Statutes, is amended 16404 to read:

16405 641.453 Civil liability.--The provisions of this part are 16406 cumulative to the rights under the general civil law and common 16407 law, and no action of the <u>office</u> department shall abrogate such 16408 rights to damages or other relief in any court.

16409 Section 320. Section 641.454, Florida Statutes, is amended 16410 to read:

16411 641.454 Civil action to enforce prepaid health clinic 16412 contract; attorney's fees; court costs.--In any civil action 16413 brought to enforce the terms and conditions of a prepaid health 16414 clinic contract, the prevailing party is entitled to recover 16415 reasonable attorney's fees and court costs. This section shall 16416 not be construed to authorize a civil action against the

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16417 <u>commission or office</u> department, <u>or their</u> its employees, or the 16418 Insurance Commissioner and Treasurer or against the Agency for 16419 Health Care Administration, the employees of the Agency for 16420 Health Care Administration, or the Secretary of Health Care 16421 Administration.

16422 Section 321. Section 641.455, Florida Statutes, is amended 16423 to read:

16424 641.455 Disposition of moneys collected under this 16425 part.--Fees, administrative penalties, examination expenses, and 16426 other sums collected by the office department under this part 16427 shall be deposited to the credit of the Insurance Commissioner's Regulatory Trust Fund; however, fees, examination expenses, and 16428 other sums collected by, or allocated to, the Agency for Health 16429 16430 Care Administration under this part shall be deposited to the 16431 credit of the General Revenue Fund.

16432 Section 322. Section 641.457, Florida Statutes, is amended 16433 to read:

16434 641.457 Exemption for certain operational prepaid health 16435 clinics.--The provisions of this part do not apply to those 16436 prepaid health clinics providing the services defined in ss. 16437 641.40 through 641.459, which clinics have been continuously 16438 engaged in providing such services since January 1, 1947, 16439 provided that any prepaid health clinic claiming an exemption under this section notified notifies the former Department of 16440 16441 Insurance of its claim on or before January 1, 1985. This 16442 exemption will terminate upon a change in controlling ownership of the organization. 16443

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16444 Section 323. Section 641.48, Florida Statutes, is amended 16445 to read:

16446 641.48 Purpose and application of part. -- The purpose of 16447 this part is to ensure that health maintenance organizations and 16448 prepaid health clinics deliver high-quality health care to their subscribers. To achieve this purpose, this part requires all 16449 16450 such organizations to obtain a health care provider certificate 16451 from the agency as a condition precedent to obtaining a 16452 certificate of authority to do business in Florida from the 16453 office Department of Insurance, under part I or part II of this 16454 chapter.

16455 Section 324. Subsection (2) of section 641.49, Florida 16456 Statutes, is amended to read:

16457 641.49 Certification of health maintenance organization
16458 and prepaid health clinic as health care providers; application
16459 procedure.--

16460 (2) The <u>office</u> Department of Insurance shall not issue a 16461 certificate of authority under part I or part II of this chapter 16462 to any applicant which does not possess a valid health care 16463 provider certificate issued by the agency under this part.

16464Section 325.Subsection (4) of section 641.495, Florida16465Statutes, is amended to read:

16466 641.495 Requirements for issuance and maintenance of 16467 certificate.--

16468 (4) The organization shall ensure that the health care
16469 services it provides to subscribers, including physician
16470 services as required by s. 641.19(12)(13)(d) and (e), are
16471 accessible to the subscribers, with reasonable promptness, with

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16472 respect to geographic location, hours of operation, provision of 16473 after-hours service, and staffing patterns within generally 16474 accepted industry norms for meeting the projected subscriber 16475 needs. The health maintenance organization must provide 16476 treatment authorization 24 hours a day, 7 days a week. Requests 16477 for treatment authorization may not be held pending unless the 16478 requesting provider contractually agrees to take a pending or 16479 tracking number.

16480Section 326.Subsections (7), (8), and (11) of section16481641.511, Florida Statutes, are amended to read:

16482 641.511 Subscriber grievance reporting and resolution 16483 requirements.--

16484 (7) Each organization shall send to the agency a copy of
16485 its quarterly grievance reports submitted to the <u>office</u>
16486 Department of Insurance pursuant to s. 408.7056(12).

16487 (8) The agency shall investigate all reports of unresolved 16488 quality of care grievances received from:

16489(a) Annual and quarterly grievance reports submitted by16490the organization to the <u>office</u> Department of Insurance.

(b) Review requests of subscribers whose grievances remain
unresolved after the subscriber has followed the full grievance
procedure of the organization.

16494 (11) Each organization, as part of its contract with any
16495 provider, must require the provider to post a consumer
16496 assistance notice prominently displayed in the reception area of
16497 the provider and clearly noticeable by all patients. The
16498 consumer assistance notice must state the addresses and toll16499 free telephone numbers of the Agency for Health Care

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Administration, the Statewide Provider and Subscriber Assistance Program, and the Department of <u>Financial Services</u> Insurance. The consumer assistance notice must also clearly state that the address and toll-free telephone number of the organization's grievance department shall be provided upon request. The agency <u>may adopt</u> is authorized to promulgate rules to implement this section.

16507Section 327.Subsections (1), (3), and (6) of section16508641.512, Florida Statutes, are amended to read:

16509641.512Accreditation and external quality assurance16510assessment.--

16511 (1)(a) To promote the quality of health care services 16512 provided by health maintenance organizations and prepaid health 16513 clinics in this state, the office department shall require each 16514 health maintenance organization and prepaid health clinic to be 16515 accredited within 1 year of the organization's receipt of its 16516 certificate of authority and to maintain accreditation by an 16517 accreditation organization approved by the office department, as 16518 a condition of doing business in the state.

16519 In the event that no accreditation organization can be (b) 16520 approved by the office department, the office department shall 16521 require each health maintenance organization and prepaid health 16522 clinic to have an external quality assurance assessment 16523 performed by a review organization approved by the office 16524 department, as a condition of doing business in the state. The 16525 assessment shall be conducted within 1 year of the 16526 organization's receipt of its certificate of authority and every

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16527 2 years thereafter, or when the <u>office department</u> deems 16528 additional assessments necessary.

16529 (3) A representative of the office department shall 16530 accompany the accreditation or review organization throughout 16531 the accreditation or assessment process, but shall not 16532 participate in the final accreditation or assessment 16533 determination. The accreditation or review organization shall 16534 monitor and evaluate the quality and appropriateness of patient 16535 care, the organization's pursuance of opportunities to improve 16536 patient care and resolve identified problems, and the 16537 effectiveness of the internal quality assurance program required for health maintenance organization and prepaid health clinic 16538 16539 certification pursuant to s. 641.49(3)(p).

(6) The accreditation or review organization shall issue a
written report of its findings to the health maintenance
organization's or prepaid health clinic's board of directors. A
copy of the report shall be submitted to the <u>office department</u>
by the organization within 30 business days of its receipt by
the health maintenance organization or prepaid health clinic.

16546 Section 328. Section 641.52, Florida Statutes, is amended 16547 to read:

16548 641.52 Revocation of certificate; suspension of new
16549 enrollment; suspension of the health care provider certificate;
16550 administrative fine; notice of action to the <u>office</u> Department
16551 of Insurance; penalty for use of unlicensed providers.--

16552 (1) The agency may suspend the authority of an
16553 organization to enroll new subscribers or revoke the health care
16554 provider certificate of any organization, or order compliance

16555 within a time certain, if it finds that any of the following 16556 conditions exist:

16557 (a) The organization is in substantial violation of its16558 contracts.

16559(b) The organization is unable to fulfill its obligations16560under outstanding contracts entered into with its subscribers.

16561 (c) The organization knowingly utilizes a provider who is 16562 furnishing or has furnished health care services and who does 16563 not have a subsisting license or other authority to practice or 16564 furnish health care services in this state.

16565 (d) The organization no longer meets the requirements for16566 the certificate as originally issued.

16567 (e) The organization has violated any lawful rule or order16568 of the agency or any provision of this part.

(f) The organization has refused to be examined or to produce its accounts, records, and files for examination or to perform any other legal obligation as to such examination, when required by the agency.

(g) The organization has not, after given reasonable notice, maintained accreditation or received favorable external quality assurance reviews under s. 641.512 or, following an investigation under s. 641.515, has been determined to not materially meet requirements under this part.

16578 (2) Revocation of an organization's certificate shall be
16579 for a period of 2 years. After 2 years, the organization may
16580 apply for a new certificate by compliance with all application
16581 requirements applicable to first-time applicants.

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16582 (3) Suspension of an organization's authority to enroll new subscribers shall be for such period, not to exceed 1 year, 16583 16584 as is fixed by the agency. The agency shall, in its order 16585 suspending the authority of an organization to enroll new 16586 subscribers, specify the period during which the suspension is to be in effect and the conditions, if any, which must be met by 16587 16588 the organization prior to reinstatement of its authority to 16589 enroll new subscribers. The order of suspension is subject to 16590 rescission or modification by further order of the agency prior 16591 to the expiration of the suspension period. Authority to enroll 16592 new subscribers shall not be reinstated unless requested by the 16593 organization; however, the agency may not grant reinstatement if 16594 it finds that the circumstances for which the suspension of 16595 authority to enroll new subscribers occurred still exist or are 16596 likely to recur.

16597 (4) The agency may suspend the health care provider 16598 certificate issued to an organization. The agency shall, in its 16599 order suspending the health care provider certificate, specify 16600 the period during which the suspension is to be in effect and the conditions, if any, which must be met by the organization 16601 16602 for reinstatement. Upon expiration of the suspension period, the 16603 organization's certificate automatically reinstates unless the 16604 agency finds that the causes of the suspension have not been removed or that the organization is otherwise not in compliance 16605 16606 with this part. If the agency makes such a finding, the health 16607 care provider certificate shall not be reinstated and is 16608 considered to have expired as of the end of the suspension 16609 period.

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16610 (5) If the agency finds that one or more grounds exist for the revocation or suspension of a certificate issued under this 16611 16612 part, the agency may, in lieu of such revocation or suspension, 16613 impose a fine upon the organization. With respect to any 16614 nonwillful violation, the fine may not exceed \$2,500 per 16615 violation. Such fines may not exceed an aggregate amount of 16616 \$25,000 for all nonwillful violations arising out of the same 16617 action. With respect to any knowing and willful violation of a 16618 lawful order or rule of the agency or a provision of this part, 16619 the agency may impose a fine upon the organization in an amount 16620 not to exceed \$20,000 for each such violation. Such fines may not exceed an aggregate amount of \$250,000 for all knowing and 16621 willful violations arising out of the same action. The agency 16622 16623 shall, by January 1, 1997, adopt by rule penalty categories that 16624 specify varying ranges of fines for willful violations and for 16625 nonwillful violations.

16626 (6) The agency shall immediately notify the <u>office</u> 16627 Department of Insurance whenever it issues an administrative 16628 complaint or an order or otherwise initiates legal proceedings 16629 resulting in or which may result in suspension or revocation of 16630 an organization's health care provider certificate or suspension 16631 of new enrollment.

(7) Any organization that knowingly utilizes the services of a provider who is not licensed or otherwise authorized by law to provide such services is guilty of a felony of the third degree, punishable as provided in s. 775.082, s. 775.083, or s. 16636 775.084.

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16637 Section 329. Subsection (2) of section 641.54, Florida 16638 Statutes, is amended to read:

16639

641.54 Information disclosure.--

16640 (2) The list shall be made available, upon request, to the 16641 <u>office department</u>. The list shall also be made available, upon 16642 request:

(a) With respect to negotiation, application, or
effectuation of a group health maintenance contract, to the
employer or other person who will hold the contract on behalf of
the subscriber group. The list may be restricted to include
only physicians and hospitals in the group's geographic area.

With respect to an individual health maintenance 16648 (b) 16649 contract or any contract offered to a person who is entitled to have payments for health care costs made under Medicare, to the 16650 16651 person considering or making application to, or under contract The list may be 16652 with, the health maintenance organization. 16653 restricted to include only physicians and hospitals in the 16654 person's geographic area.

16655Section 330.Subsection (4) of section 641.55, Florida16656Statutes, is amended to read:

16657

641.55 Internal risk management program.--

16658 (4) The Agency for Health Care Administration shall adopt
16659 rules necessary to carry out the provisions of this section,
16660 including rules governing the establishment of required internal
16661 risk management programs to meet the needs of individual
16662 organizations and each specific organization type governed by
16663 this part. The <u>office</u> Department of Insurance shall assist the
16664 agency in preparing these rules. Each internal risk management

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16678

16665 program shall include the use of incident reports to be filed 16666 with the risk manager. The risk manager shall have free access 16667 to all organization or provider medical records. The incident 16668 reports shall be considered to be a part of the workpapers of 16669 the attorney defending the organization in litigation relating thereto and shall be subject to discovery, but not be admissible 16670 as evidence in court, nor shall any person filing an incident 16671 16672 report be subject to civil suit by virtue of the incident report 16673 and the matters it contains. As a part of each internal risk 16674 management program, the incident reports shall be utilized to 16675 develop categories of incidents which identify problem areas. Once identified, procedures must be adjusted to correct these 16676 16677 problem areas.

16679 The gross data compiled under this section or s. 395.0197 shall 16680 be furnished by the agency upon request to organizations to be 16681 utilized for risk management purposes. The agency shall adopt 16682 rules necessary to carry out the provisions of this section.

16683Section 331.Subsection (2) of section 641.58, Florida16684Statutes, is amended to read:

16685641.58 Regulatory assessment; levy and amount; use of16686funds; tax returns; penalty for failure to pay.--

16687 (2) The office Department of Insurance shall determine the
16688 amount of gross premiums for the purposes of the regulatory
16689 assessment, and then the agency shall determine on or before
16690 December 1 of each year the regulatory assessment percentage
16691 necessary to be imposed for that calendar year, payable on or
16692 before the following April 1, as herein prescribed, to provide

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16693 the funds appropriated to the agency to carry out the provisions 16694 of subsection (4).

16695Section 332.Subsections (3) and (4) of section 642.0475,16696Florida Statutes, are amended to read:

16697

642.0475 Civil remedy.--

(3) As a condition precedent to bringing an action under 16698 16699 this section, the office department and the person against whom 16700 the action is to be brought shall be given notice of the 16701 violation. The notice shall state with specificity the facts 16702 which allegedly constitute the violation and the law which the 16703 plaintiff is relying upon. No action shall lie if, within 30 16704 days thereafter, the damages are paid or the circumstances giving rise to the violation are corrected. 16705

16706 (4) This section shall not be construed to authorize a
16707 class action suit against a legal expense insurance corporation
16708 or a civil action against the department, <u>commission, or office</u>
16709 <u>or their its employees</u>, or the Insurance Commissioner.

16710 Section 333. Section 651.119, Florida Statutes, is amended 16711 to read:

16712 651.119 Assistance to persons affected by closure due to 16713 liquidation or pending liquidation.--

16714 (1) If a facility closes and ceases to operate as a result
16715 of liquidation or pending liquidation and residents are forced
16716 to relocate, the department shall become a creditor of the
16717 facility for the purpose of providing moving expenses for
16718 displaced residents and such other care or services as is made
16719 possible by the unencumbered assets of the facility. To the
16720 extent that another provider provides, as approved by the office

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16721 department, direct assistance to such residents, the cost of 16722 such direct assistance shall be offset against reserves pursuant 16723 to subsection (4). The department shall provide proportional 16724 reimbursements of such costs to the respective providers from 16725 such unencumbered assets.

16726 (2) If the moneys and direct assistance made available
16727 under subsection(1) are not sufficient to cover moving costs,
16728 the <u>office department</u> may seek voluntary contributions from the
16729 reserves maintained by providers under s. 651.035 in amounts
16730 approved by the <u>office department</u> to provide for the moving
16731 expenses of the residents in moving to another residence within
16732 the state.

16733 (3) If the moneys and direct assistance provided under subsections (1) and(2) are not sufficient to provide for the 16734 16735 moving expenses of displaced residents in moving to other residences within the state, the office department may levy pro 16736 16737 rata assessments on the reserves of providers maintained under 16738 s. 651.035 for such moving expenses of any displaced resident 16739 who lacks sufficient assets to pay for such moving expenses. The 16740 assessments for such moving expenses on any particular provider 16741 may not exceed for any 12-month period an aggregate of 1 percent 16742 of the unencumbered portion of the reserves maintained by the 16743 provider under s. 651.035. If the office department determines that payment of an assessment under this subsection would impair 16744 16745 the financial standing of a facility or its residents, the 16746 office department may waive or temporarily defer all or part of 16747 the assessment with respect to that provider. The office 16748 department shall apply any moneys voluntarily paid by a provider

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16749 under subsection (1) or subsection (2) to satisfaction of 16750 assessments under this subsection.

16751 (4) The office department shall permanently reduce the 16752 reserves required of a provider under s. 651.035 to the extent 16753 of the provider's costs under subsection (1), voluntary contributions under subsection (2), and assessments under 16754 16755 subsection (3). However, the office department shall thereafter 16756 raise the reserve requirements of a provider to the extent of 16757 reimbursements paid to the provider under subsection (1) unless 16758 such increase would raise the reserve requirement above the 16759 amount required under s. 651.035.

16760 (5) No payment, contribution, or assessment may be paid by 16761 a provider under this section if the release of funds from the 16762 reserves of the provider would violate a bond or lending 16763 commitment or covenant.

16764 (6) Moneys received under this section for the support of 16765 residents shall be kept in a separate fund maintained and 16766 administered by the department. The Continuing Care Advisory 16767 Council shall monitor the collection and use of such funds and shall advise the office or department on plans for resident 16768 16769 relocation. The council shall seek the assistance of providers 16770 licensed under this chapter and other service providers in 16771 locating alternative housing and care arrangements.

16772 (7) For the purposes of this section, "moving expenses"
16773 means transportation expenses and the cost of packing and
16774 relocating personal belongings.

16775 Section 334. Section 252.62, Florida Statutes, is amended 16776 to read:

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16777 252.62 <u>Director of Office of Financial Institutions and</u> 16778 <u>Securities Regulation</u> Comptroller's powers in a state of 16779 emergency.--

16780 (1) It is the purpose and intent of this section to 16781 provide the Director of the Office of Financial Institutions and 16782 Securities Regulation of the Financial Services Commission Comptroller, as head of the Department of Banking and Finance, 16783 16784 the authority to make temporary modifications to or suspensions 16785 of the financial institutions codes in order to expedite the 16786 recovery of communities affected by a disaster or other 16787 emergency and in order to encourage financial institutions to 16788 meet the credit, deposit, and other financial needs of such 16789 communities.

16790 (2)(a) When the Governor declares a state of emergency
16791 pursuant to s. 252.36, the <u>Director of the Office of Financial</u>
16792 Institutions and Securities Regulation Comptroller may issue:

16793 1. One or more general orders applicable to all financial 16794 institutions that are subject to the financial institutions 16795 codes and that serve any portion of the area of the state under 16796 the state of emergency; or

16797 2. One or more specific orders to particular financial 16798 institutions that are subject to the financial institution codes 16799 and that normally derive more than 60 percent of their deposits 16800 from persons in the area of the state under the state of 16801 emergency,

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which orders may modify or suspend, as to those institutions,all or any part of the financial institutions codes, as defined

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16805 in s. 655.005, or any applicable rule, consistent with the 16806 stated purposes of the financial institutions codes and with 16807 maintaining the safety and soundness of the financial 16808 institutions system in this state.

16809 (b) An order issued by the director Comptroller under this section becomes effective upon issuance and continues for 120 16810 16811 days unless it is terminated by the director Comptroller. The 16812 director Comptroller may extend an order for one additional 16813 period of 120 days if he or she the Comptroller determines that 16814 the emergency conditions that gave rise to the Comptroller's 16815 initial order still exist. The Legislature, by concurrent 16816 resolution, may terminate any order issued under this section.

16817 (3) The <u>director Comptroller</u> shall publish, in the next
16818 available publication of the Florida Administrative Weekly, a
16819 copy of the text of any order issued under this section,
16820 together with a statement describing the modification or
16821 suspension and explaining how the modification or suspension
16822 will facilitate recovery from the emergency and maintain the
16823 safety and soundness of financial institutions in this state.

16824Section 335.Section 288.778, Florida Statutes, is amended16825to read:

16826 288.778 Office of Financial Institutions and Securities 16827 Regulation Department of Banking and Finance.--The Office of 16828 Financial Institutions and Securities Regulation Department of 16829 Banking and Finance shall review the corporation's activities 16830 once every 24 months to determine compliance with this part and 16831 other related laws and rules and to evaluate the corporation's 16832 operations. The office department shall prepare a report based

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16833 on its review and evaluation with recommendation for any corrective action. The president shall submit to the office 16834 16835 department regular reports on the corporation's activities. The 16836 content and frequency of such reports shall be determined by the 16837 office department. The office department shall charge a fee for conducting the review and evaluation and preparing the related 16838 report, which fee shall not be in excess of the examination fee 16839 16840 paid by financial institutions chartered or licensed under the 16841 financial institutions code of this state.

16842 Section 336. Paragraphs (c) and (e) through (p) of 16843 subsection (3), paragraphs (a), (b),(c), (d), (g), and (h) of 16844 subsection (4), paragraph (b) of subsection (5), subsection (7), 16845 paragraphs (a) and (c) of subsection (8), paragraph (b) of 16846 subsection (9), paragraphs (a) through (e), (h), and (j) of 16847 subsection (10), subsections (12), (13), and (14), paragraphs 16848 (a), (c), (d), (e), and (g) of subsection (15), and subsection 16849 (17) of section 288.99, Florida Statutes, are amended to read: 16850 288.99 Certified Capital Company Act.--

16851 (3

(3) DEFINITIONS.--As used in this section, the term:

16852 (c) "Certified capital company" means a corporation, 16853 partnership, or limited liability company which:

16854 1. Is certified by the <u>office</u> department in accordance 16855 with this act.

168562. Receives investments of certified capital from two or16857more unaffiliated certified investors.

168583. Makes qualified investments as its primary activity.16859(e) <u>"Commission" means the Financial Services Commission</u>16860"Department" means the Department of Banking and Finance.

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16861 (f) "Director" means the director of the Office of 16862 Tourism, Trade, and Economic Development. 16863 (f)(g) "Early stage technology business" means a qualified 16864 business that is: 16865 1. Involved, at the time of the certified capital company's initial investment in such business, in activities 16866 16867 related to developing initial product or service offerings, such 16868 as prototype development or the establishment of initial 16869 production or service processes; 16870 2. Less than 2 years old and has, together with its 16871 affiliates, less than \$3 million in annual revenues for the fiscal year immediately preceding the initial investment by the 16872 certified capital company on a consolidated basis, as determined 16873 16874 in accordance with generally accepted accounting principles; 16875 3. The Florida Black Business Investment Board; 16876 4. Any entity that is majority owned by the Florida Black 16877 Business Investment Board; or 16878 Any entity in which the Florida Black Business 5. 16879 Investment Board holds a majority voting interest on the board 16880 of directors. 16881 (g)(h) "Office" means the Office of Financial Institutions 16882 and Securities Regulation of the commission Tourism, Trade, and 16883 Economic Development. 16884 (h)(i) "Premium tax liability" means any liability 16885 incurred by an insurance company under the provisions of ss. 16886 624.509 and 624.5091. (i)(j) "Principal" means an executive officer of a 16887 16888 corporation, partner of a partnership, manager of a limited Page 610 of 744 CODING: Words stricken are deletions; words underlined are additions.

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16889 liability company, or any other person with equivalent executive 16890 functions.

16891 (j)(k) "Qualified business" means the Digital Divide Trust 16892 Fund established under the State of Florida Technology Office or 16893 a business that meets the following conditions as evidenced by 16894 documentation required by <u>commission</u> department rule:

16895 1. The business is headquartered in this state and its 16896 principal business operations are located in this state or at 16897 least 75 percent of the employees are employed in the state.

16898 2. At the time a certified capital company makes an 16899 initial investment in a business, the business would qualify for 16900 investment under 13 C.F.R. s. 121.301(c), which is involved in 16901 manufacturing, processing or assembling products, conducting 16902 research and development, or providing services.

16903 3. At the time a certified capital company makes an 16904 initial investment in a business, the business certifies in an 16905 affidavit that:

a. The business is unable to obtain conventional
financing, which means that the business has failed in an
attempt to obtain funding for a loan from a bank or other
commercial lender or that the business cannot reasonably be
expected to qualify for such financing under the standards of
commercial lending;

b. The business plan for the business projects that the business is reasonably expected to achieve in excess of \$25 million in sales revenue within 5 years after the initial investment, or the business is located in a designated Front Porch community, enterprise zone, urban high crime area, rural

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16917 job tax credit county, or nationally recognized historic 16918 district;

16919 c. The business will maintain its headquarters in this 16920 state for the next 10 years and any new manufacturing facility 16921 financed by a qualified investment will remain in this state for 16922 the next 10 years, or the business is located in a designated 16923 Front Porch community, enterprise zone, urban high crime area, 16924 rural job tax credit county, or nationally recognized historic 16925 district; and

d. The business has fewer than 200 employees and at least 16927 75 percent of the employees are employed in this state. For 16928 purposes of this subsection, the term also includes the Florida 16929 Black Business Investment Board, any entity majority owned by 16930 the Florida Black Business Investment Board, or any entity in 16931 which the Florida Black Business Investment Board holds a 16932 majority voting interest on the board of directors.

16933

4. The term does not include:

a. Any business predominantly engaged in retail sales,
real estate development, insurance, banking, lending, or oil and
gas exploration.

16937b. Any business predominantly engaged in professional16938services provided by accountants, lawyers, or physicians.

16939 c. Any company that has no historical revenues and either 16940 has no specific business plan or purpose or has indicated that 16941 its business plan is solely to engage in a merger or acquisition 16942 with any unidentified company or other entity.

16943d. Any company that has a strategic plan to grow through16944the acquisition of firms with substantially similar business

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which would result in the planned net loss of Florida-based jobs
over a 12-month period after the acquisition as determined by
the office department.

16948 (k)(1) "Qualified debt instrument" means a debt 16949 instrument, or a hybrid of a debt instrument, issued by a 16950 certified capital company, at par value or a premium, with an 16951 original maturity date of at least 5 years after the date of 16952 issuance, a repayment schedule which is no faster than a level 16953 principal amortization over a 5-year period, and interest, 16954 distribution, or payment features which are not related to the 16955 profitability of the certified capital company or the 16956 performance of the certified capital company's investment portfolio. 16957

16958(1)(m)"Qualified distribution" means any distribution or16959payment by a certified capital company for:

16960 1. Reasonable costs and expenses, including, but not 16961 limited to, professional fees, of forming and syndicating the 16962 certified capital company, if no such costs or expenses are paid 16963 to a certified investor, except as provided in subparagraph (4)(f)2., and the total cash, cash equivalents, and other 16964 16965 current assets permitted by sub-subparagraph (5)(b)3.g. that can 16966 be converted into cash within 5 business days available to the 16967 certified capital company at the time of receipt of certified 16968 capital from certified investors, after deducting the costs and 16969 expenses of forming and syndicating the certified capital 16970 company, including any payments made over time for obligations incurred at the time of receipt of certified capital but 16971 16972 excluding other future qualified distributions and payments made

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16973 under paragraph (9)(a), are an amount equal to or greater than 16974 50 percent of the total certified capital allocated to the 16975 certified capital pursuant to subsection (7);

16976 2. Reasonable costs of managing and operating the 16977 certified capital company, not exceeding 5 percent of the 16978 certified capital in any single year, including an annual 16979 management fee in an amount that does not exceed 2.5 percent of 16980 the certified capital of the certified capital company;

16981 3. Reasonable and necessary fees in accordance with 16982 industry custom for professional services, including, but not 16983 limited to, legal and accounting services, related to the 16984 operation of the certified capital company; or

16985 4. Any projected increase in federal or state taxes, 16986 including penalties and interest related to state and federal 16987 income taxes, of the equity owners of a certified capital 16988 company resulting from the earnings or other tax liability of 16989 the certified capital company to the extent that the increase is 16990 related to the ownership, management, or operation of a 16991 certified capital company.

(m)(n)1. "Qualified investment" means the investment of cash by a certified capital company in a qualified business for the purchase of any debt, equity, or hybrid security, including a debt instrument or security that has the characteristics of debt but which provides for conversion into equity or equity participation instruments such as options or warrants.

16998

2. The term does not include:

16999a. Any investment made after the effective date of this17000act the contractual terms of which require the repayment of any

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17001 portion of the principal in instances, other than default as 17002 determined by <u>commission department</u> rule, within 12 months 17003 following the initial investment by the certified capital 17004 company unless such investment has a repayment schedule no 17005 faster than a level principal amortization of at least 2 years;

b. Any "follow-on" or "add-on" investment except for the amount by which the new investment is in addition to the amount of the certified capital company's initial investment returned to it other than in the form of interest, dividends, or other types of profit participation or distributions; or

c. Any investment in a qualified business or affiliate of
a qualified business that exceeds 15 percent of certified
capital.

(n)(o)"Program One" means the \$150 million in premium tax17015credits issued under this section in 1999, the allocation of17016such credits under this section, and the regulation of certified17017capital companies and investments made by them hereunder.

17018 (o)(p) "Program Two" means the \$150 million in premium tax 17019 credits to be issued under subsection (17), the allocation of 17020 such credits under this section, and the regulation of certified 17021 capital companies and investments made by them hereunder.

17022 (4) CERTIFICATION; GROUNDS FOR DENIAL OR
17023 DECERTIFICATION.--

(a) To operate as a certified capital company, a
corporation, partnership, or limited liability company must be
certified by the Department <u>of Banking and Finance or the office</u>
pursuant to this act.

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17028 (b) An applicant for certification as a certified capital 17029 company must file a verified application with the Department of 17030 Banking and Finance on or before December 1, 1998, a date 17031 determined in rules adopted pursuant to subsection (17) in the 17032 case of applicants for Program Two, in a form which the 17033 commission department may prescribe by rule. The applicant shall 17034 submit a nonrefundable application fee of \$7,500 to the office department. The applicant shall provide: 17035

170361. The name of the applicant and the address of its17037principal office and each office in this state.

17038 2. The applicant's form and place of organization and the
17039 relevant organizational documents, bylaws, and amendments or
17040 restatements of such documents, bylaws, or amendments.

17041 3. Evidence from the Department of State that the 17042 applicant is registered with the Department of State as required 17043 by law, maintains an active status with the Department of State, 17044 and has not been dissolved or had its registration revoked, 17045 canceled, or withdrawn.

17046

4. The applicant's proposed method of doing business.

17047 5. The applicant's financial condition and history, 17048 including an audit report on the financial statements prepared 17049 in accordance with generally accepted accounting principles. The 17050 applicant must have, at the time of application for 17051 certification, an equity capitalization of at least \$500,000 in 17052 the form of cash or cash equivalents. The applicant must 17053 maintain this equity capitalization until the applicant receives an allocation of certified capital pursuant to this act. If the 17054 17055 date of the application is more than 90 days after preparation

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17056 of the applicant's fiscal year-end financial statements, the 17057 applicant may file financial statements reviewed by an 17058 independent certified public accountant for the period 17059 subsequent to the audit report, together with the audited 17060 financial statement for the most recent fiscal year. If the 17061 applicant has been in business less than 12 months, and has not 17062 prepared an audited financial statement, the applicant may file 17063 a financial statement reviewed by an independent certified 17064 public accountant.

17065 6. Copies of any offering materials used or proposed to be
17066 used by the applicant in soliciting investments of certified
17067 capital from certified investors.

17068 Within 60 days after receipt of a verified (C) 17069 application, the office department shall grant or deny 17070 certification as a certified capital company. If the office 17071 department denies certification within the time period 17072 specified, the office department shall inform the applicant of 17073 the grounds for the denial. If the office department has not 17074 granted or denied certification within the time specified, the 17075 application shall be deemed approved. The office department 17076 shall approve the application if the office department finds 17077 that:

17078 1. The applicant satisfies the requirements of paragraph17079 (b).

17080 2. No evidence exists that the applicant has committed any17081 act specified in paragraph (d).

170823. At least two of the principals have a minimum of 517083years of experience making venture capital investments out of

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17084 private equity funds, with not less than \$20 million being 17085 provided by third-party investors for investment in the early 17086 stage of operating businesses. At least one full-time manager or 17087 principal of the certified capital company who has such 17088 experience must be primarily located in an office of the 17089 certified capital company which is based in this state.

17090 4. The applicant's proposed method of doing business and
17091 raising certified capital as described in its offering materials
17092 and other materials submitted to the <u>office department</u> conforms
17093 with the requirements of this section.

17094 The office department may deny certification or (d) 17095 decertify a certified capital company if the grounds for 17096 decertification are not removed or corrected within 90 days 17097 after the notice of such grounds is received by the certified 17098 capital company. The office department may deny certification or 17099 decertify a certified capital company if the certified capital 17100 company fails to maintain common stock or paid-in capital of at 17101 least \$500,000, or if the office department determines that the 17102 applicant, or any principal or director of the certified capital 17103 company, has:

17104

1. Violated any provision of this section;

17105 2. Made a material misrepresentation or false statement or 17106 concealed any essential or material fact from any person during 17107 the application process or with respect to information and 17108 reports required of certified capital companies under this 17109 section;

171103. Been convicted of, or entered a plea of guilty or nolo17111contendere to, a crime against the laws of this state or any

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17112 other state or of the United States or any other country or 17113 government, including a fraudulent act in connection with the 17114 operation of a certified capital company, or in connection with 17115 the performance of fiduciary duties in another capacity;

171164. Been adjudicated liable in a civil action on grounds of17117fraud, embezzlement, misrepresentation, or deceit; or

Been the subject of any decision, finding, 17118 5.a. 17119 injunction, suspension, prohibition, revocation, denial, 17120 judgment, or administrative order by any court of competent 17121 jurisdiction, administrative law judge, or any state or federal 17122 agency, national securities, commodities, or option exchange, or 17123 national securities, commodities, or option association, 17124 involving a material violation of any federal or state 17125 securities or commodities law or any rule or regulation adopted 17126 under such law, or any rule or regulation of any national 17127 securities, commodities, or options exchange, or national 17128 securities, commodities, or options association; or

b. Been the subject of any injunction or adverse
administrative order by a state or federal agency regulating
banking, insurance, finance or small loan companies, real
estate, mortgage brokers, or other related or similar
industries.

(g) On or before December 31 of each year, each certified capital company shall pay to the <u>office</u> department an annual, nonrefundable renewal certification fee of \$5,000. If a certified capital company fails to pay its renewal fee by the specified deadline, the company must pay a late fee of \$5,000 in addition to the renewal fee on or by January 31 of each year in

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17140 order to continue its certification in the program. On or before 17141 April 30 of each year, each certified capital company shall file 17142 audited financial statements with the <u>office department</u>. No 17143 renewal fees shall be required within 6 months after the date of 17144 initial certification.

17145 The commission and office department shall administer (h) 17146 and provide for the enforcement of certification requirements 17147 for certified capital companies as provided in this act. The 17148 commission department may adopt any rules necessary to carry out 17149 its duties, obligations, and powers related to certification, 17150 renewal of certification, or decertification of certified 17151 capital companies and the commission and office may perform any other acts necessary for the proper administration and 17152 17153 enforcement of such duties, obligations, and powers.

17154

(5) INVESTMENTS BY CERTIFIED CAPITAL COMPANIES.--

(b) All capital not invested in qualified investments bythe certified capital company:

17157 1. Must be held in a financial institution as defined by
17158 s. 655.005(1)(h) or held by a broker-dealer registered under s.
17159 517.12, except as set forth in sub-subparagraph 3.g.

17160 2. Must not be invested in a certified investor of the 17161 certified capital company or any affiliate of the certified 17162 investor of the certified capital company, except for an 17163 investment permitted by sub-subparagraph 3.g., provided 17164 repayment terms do not permit the obligor to directly or 17165 indirectly manage or control the investment decisions of the 17166 certified capital company.

17167

3. Must be invested only in:

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a. Any United States Treasury obligations;

b. Certificates of deposit or other obligations, maturing
within 3 years after acquisition of such certificates or
obligations, issued by any financial institution or trust
company incorporated under the laws of the United States;

17173 c. Marketable obligations, maturing within 10 years or 17174 less after the acquisition of such obligations, which are rated 17175 "A" or better by any nationally recognized credit rating agency;

17176 d. Mortgage-backed securities, with an average life of 5 17177 years or less, after the acquisition of such securities, which 17178 are rated "A" or better by any nationally recognized credit 17179 rating agency;

e. Collateralized mortgage obligations and real estate mortgage investment conduits that are direct obligations of an agency of the United States Government; are not private-label issues; are in book-entry form; and do not include the classes of interest only, principal only, residual, or zero;

17185 f. Interests in money market funds, the portfolio of which 17186 is limited to cash and obligations described in sub-17187 subparagraphs a.-d.; or

9. Obligations that are issued by an insurance company that is not a certified investor of the certified capital company making the investment, that has provided a guarantee indemnity bond, insurance policy, or other payment undertaking in favor of the certified capital company's certified investors as permitted by subparagraph (3)(1)(m)1. or an affiliate of such insurance company as defined by subparagraph (3)(a)3. that is

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17195 not a certified investor of the certified capital company making17196 the investment, provided that such obligations are:

17197 (I) Issued or guaranteed as to principal by an entity
17198 whose senior debt is rated "AA" or better by Standard & Poor's
17199 Ratings Group or such other nationally recognized credit rating
17200 agency as the <u>commission department</u> may by rule determine.

(II) Not subordinated to other unsecured indebtedness ofthe issuer or the guarantor.

(III) Invested by such issuing entity in accordance withsub-subparagraphs 3.a.-f.

17205 (IV) Readily convertible into cash within 5 business days 17206 for the purpose of making a qualified investment unless such 17207 obligations are held to provide a guarantee, indemnity bond, 17208 insurance policy, or other payment undertaking in favor of the 17209 certified capital company's certified investors as permitted by 17210 subparagraph (3)(1)(m)1.

17211 (7) ANNUAL TAX CREDIT; MAXIMUM AMOUNT; ALLOCATION
17212 PROCESS.--

17213 (a) The total amount of tax credits which may be allocated 17214 by the Office of Tourism, Trade, and Economic Development shall 17215 not exceed \$150 million with respect to Program One and \$150 17216 million with respect to Program Two. The total amount of tax 17217 credits which may be used by certified investors under this act 17218 shall not exceed \$15 million annually with respect to credits 17219 earned under Program One and \$15 million annually with respect 17220 to credits earned under Program Two.

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17221 (b) The Office of Tourism, Trade, and Economic Development 17222 shall be responsible for allocating premium tax credits as 17223 provided for in this act to certified capital companies. 17224 (c) Each certified capital company must apply to the 17225 Office of Tourism, Trade, and Economic Development for an 17226 allocation of premium tax credits for potential certified 17227 investors on a form developed by the Office of Tourism, Trade, 17228 and Economic Development with the cooperation of the Department 17229 of Revenue. The form shall be accompanied by an affidavit from 17230 each potential certified investor confirming that the potential 17231 certified investor has agreed to make an investment of certified 17232 capital in a certified capital company up to a specified amount, 17233 subject only to the receipt of a premium tax credit allocation 17234 pursuant to this subsection. No certified capital company shall 17235 submit premium tax allocation claims on behalf of certified 17236 investors that in the aggregate would exceed the total dollar 17237 amount appropriated by the Legislature for the specific program. 17238 No allocation shall be made to the potential investors of a 17239 certified capital company under Program Two unless such 17240 certified capital company has filed premium tax allocation 17241 claims of not less than \$15 million in the aggregate. 17242

(d) The Office <u>of Tourism, Trade, and Economic Development</u>
shall inform each certified capital company of its share of
total premium tax credits available for allocation to each of
its potential investors.

(e) If a certified capital company does not receive
certified capital equaling the amount of premium tax credits
allocated to a potential certified investor for which the

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17249 investor filed a premium tax allocation claim within 10 business days after the investor received a notice of allocation, the 17250 17251 certified capital company shall notify the Office of Tourism, 17252 Trade, and Economic Development by overnight common carrier 17253 delivery service of the company's failure to receive the 17254 capital. That portion of the premium tax credits allocated to 17255 the certified capital company shall be forfeited. If the Office 17256 of Tourism, Trade, and Economic Development must make a pro rata 17257 allocation under paragraph (f), that the office shall reallocate 17258 such available credits among the other certified capital 17259 companies on the same pro rata basis as the initial allocation.

(f) If the total amount of capital committed by all certified investors to certified capital companies in premium tax allocation claims under Program Two exceeds the aggregate cap on the amount of credits that may be awarded under Program Two, the premium tax credits that may be allowed to any one certified investor under Program Two shall be allocated using the following ratio:

A/B = X/>\$150,000,000

17269 where the letter "A" represents the total amount of certified 17270 capital certified investors have agreed to invest in any one 17271 certified capital company under Program Two, the letter "B" 17272 represents the aggregate amount of certified capital that all 17273 certified investors have agreed to invest in all certified 17274 capital companies under Program Two, the letter "X" is the 17275 numerator and represents the total amount of premium tax credits 17276 and certified capital that may be allocated to a certified

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17277 capital company on a date determined by rule adopted by the 17278 commission department pursuant to subsection (17), and \$150 17279 million is the denominator and represents the total amount of 17280 premium tax credits and certified capital that may be allocated 17281 to all certified investors under Program Two. Any such premium 17282 tax credits are not first available for utilization until annual filings are made in 2001 for calendar year 2000 in the case of 17283 17284 Program One, and the tax credits may be used at a rate not to 17285 exceed 10 percent annually per program.

(g) The maximum amount of certified capital for which
premium tax allocation claims may be filed on behalf of any
certified investor and its affiliates by one or more certified
capital companies may not exceed \$15 million for Program One and
\$22.5 million for Program Two.

(h) To the extent that less than \$150 million in certified capital is raised in connection with the procedure set forth in paragraphs (c)-(g), the <u>commission</u> department may adopt rules to allow a subsequent allocation of the remaining premium tax credits authorized under this section.

(i) The Office <u>of Tourism, Trade, and Economic Development</u>
shall issue a certification letter for each certified investor,
showing the amount invested in the certified capital company
under each program. The applicable certified capital company
shall attest to the validity of the certification letter.

17301

(8) ANNUAL TAX CREDIT; CLAIM PROCESS.--

(a) On an annual basis, on or before January 31, each
certified capital company shall file with the <u>office department</u>
and the Office <u>of Tourism, Trade, and Economic Development</u>, in

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17305 consultation with the <u>office department</u>, on a form prescribed by 17306 the Office <u>of Tourism, Trade, and Economic Development</u>, for each 17307 calendar year:

The total dollar amount the certified capital company
 received from certified investors, the identity of the certified
 investors, and the amount received from each certified investor
 during the immediately preceding calendar year.

17312 2. The total dollar amount the certified capital company
17313 invested and the amount invested in qualified businesses,
17314 together with the identity and location of those businesses and
17315 the amount invested in each qualified business during the
17316 immediately preceding calendar year.

3. For informational purposes only, the total number of permanent, full-time jobs either created or retained by the qualified business during the immediately preceding calendar year, the average wage of the jobs created or retained, the industry sectors in which the qualified businesses operate, and any additional capital invested in qualified businesses from sources other than certified capital companies.

(c) The Office <u>of Tourism, Trade, and Economic Development</u>
shall review the form, and any supplemental documentation,
submitted by each certified capital company for the purpose of
verifying:

17328 1. That the businesses in which certified capital has been 17329 invested by the certified capital company are in fact qualified 17330 businesses, and that the amount of certified capital invested by 17331 the certified capital company is as represented in the form.

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173322. The amount of certified capital invested in the17333certified capital company by the certified investors.

17334 3. The amount of premium tax credit available to certified17335 investors.

17336 (9) REQUIREMENT FOR 100 PERCENT INVESTMENT; STATE 17337 PARTICIPATION.--

17338 Cumulative distributions from a certified capital (b) 17339 company from funds related to a particular program to its 17340 certified investors and equity holders under such program, other 17341 than qualified distributions, in excess of the certified capital 17342 company's original certified capital raised under such program 17343 and any additional capital contributions to the certified 17344 capital company with respect to such program may be audited by a 17345 nationally recognized certified public accounting firm 17346 acceptable to the office department, at the expense of the 17347 certified capital company, if the office department directs such 17348 audit be conducted. The audit shall determine whether aggregate 17349 cumulative distributions from the funds related to a particular 17350 program made by the certified capital company to all certified 17351 investors and equity holders under such program, other than 17352 qualified distributions, have equaled the sum of the certified 17353 capital company's original certified capital raised under such 17354 program and any additional capital contributions to the 17355 certified capital company with respect to such program. If at 17356 the time of any such distribution made by the certified capital 17357 company, such distribution taken together with all other such 17358 distributions from the funds related to such program made by the 17359 certified capital company, other than qualified distributions,

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17360 exceeds in the aggregate the sum of the certified capital 17361 company's original certified capital raised under such program 17362 and any additional capital contributions to the certified 17363 capital company with respect to such program, as determined by 17364 the audit, the certified capital company shall pay to the 17365 Department of Revenue 10 percent of the portion of such 17366 distribution in excess of such amount. Payments to the 17367 Department of Revenue by a certified capital company pursuant to 17368 this paragraph shall not exceed the aggregate amount of tax 17369 credits used by all certified investors in such certified 17370 capital company for such program.

17371

(10) DECERTIFICATION. --

The office department shall conduct an annual review 17372 (a) 17373 of each certified capital company to determine if the certified 17374 capital company is abiding by the requirements of certification, 17375 to advise the certified capital company as to the eligibility 17376 status of its qualified investments, and to ensure that no 17377 investment has been made in violation of this act. The cost of 17378 the annual review shall be paid by each certified capital 17379 company.

(b) Nothing contained in this subsection shall be
construed to limit the <u>Chief Financial Officer's or the office's</u>
Comptroller's authority to conduct audits of certified capital
companies as deemed appropriate and necessary.

(c) Any material violation of this section, or a finding
that the certified capital company or any principal or director
thereof has committed any act specified in paragraph (4)(d),
shall be grounds for decertification of the certified capital

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17388 company. If the office department determines that a certified 17389 capital company is no longer in compliance with the 17390 certification requirements of this act, the office department 17391 shall, by written notice, inform the officers of such company 17392 that the company may be subject to decertification 90 days after 17393 the date of mailing of the notice, unless the deficiencies are 17394 corrected and such company is again found to be in compliance 17395 with all certification requirements.

(d) At the end of the 90-day grace period, if the
certified capital company is still not in compliance with the
certification requirements, the <u>office</u> department may issue a
notice to revoke or suspend the certification or to impose an
administrative fine. The <u>office</u> department shall advise each
respondent of the right to an administrative hearing under
chapter 120 prior to final action by the <u>office</u> department.

(e) If the <u>office</u> department revokes a certification, such
revocation shall also deny, suspend, or revoke the
certifications of all affiliates of the certified capital
company.

(h) The Office <u>of Tourism, Trade, and Economic Development</u>
shall send written notice to the address of each certified
investor whose premium tax credit has been subject to recapture
or forfeiture, using the address last shown on the last premium
tax filing.

(j) The certified investor shall file with the Department of Revenue an amended return or such other report as the <u>commission</u> department may prescribe by <u>rule</u> regulation and pay any required tax, not later than 60 days after such

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17416 decertification has been agreed to or finally determined,17417 whichever shall first occur.

17418 (12) REPORTING REQUIREMENTS.--The Office of Tourism,
 17419 Trade, and Economic Development shall report on an annual basis
 17420 to the Governor, the President of the Senate, and the Speaker of
 17421 the House of Representatives on or before April 1:

(a) The total dollar amount each certified capital company
received from all certified investors and any other investor,
the identity of the certified investors, and the total amount of
premium tax credit used by each certified investor for the
previous calendar year.

(b) The total dollar amount invested by each certified capital company and that portion invested in qualified businesses, the identity and location of those businesses, the amount invested in each qualified business, and the total number of permanent, full-time jobs created or retained by each qualified business.

(c) The return for the state as a result of the certifiedcapital company investments, including the extent to which:

17435 1. Certified capital company investments have contributed 17436 to employment growth.

17437 2. The wage level of businesses in which certified capital
17438 companies have invested exceed the average wage for the county
17439 in which the jobs are located.

17440 3. The investments of the certified capital companies in
17441 qualified businesses have contributed to expanding or
17442 diversifying the economic base of the state.

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17443 (13) FEES.--All fees and charges of any nature collected
17444 by the <u>office</u> department pursuant to this act shall be paid into
17445 the State Treasury and credited to the General Revenue Fund.

(14) RULEMAKING AUTHORITY.--

(a) The Department of Revenue may by rule prescribe forms
and procedures for the tax credit filings, audits, and
forfeiture of premium tax credits described in this section, and
for certified capital company payments under paragraph (9)(b).

(b) The <u>commission and the</u> Office <u>of Tourism, Trade, and</u> <u>Economic Development</u> may adopt any rules necessary to carry out <u>their respective</u> its duties, obligations, and powers related to the administration, review, and reporting provisions of this section and may perform any other acts necessary for the proper administration and enforcement of such duties, obligations, and powers.

(15)(a) CONFIDENTIALITY OF INVESTIGATION AND REVIEW 17458 17459 INFORMATION. -- Except as otherwise provided by this section, any 17460 information relating to an investigation or office department 17461 review of a certified capital company, including any consumer complaint, is confidential and exempt from the provisions of s. 17462 119.07(1) and s. 24(a), Art. I of the State Constitution until 17463 17464 the investigation or review is complete or ceases to be active. 17465 Such information shall remain confidential and exempt from the provisions of s. 119.07(1) and s. 24(a), Art. I of the State 17466 17467 Constitution after the investigation or review is complete or 17468 ceases to be active if the information is submitted to any law 17469 enforcement or administrative agency for further investigation, 17470 and shall remain confidential and exempt from the provisions of

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17471 s. 119.07(1) and s. 24(a), Art. I of the State Constitution 17472 until that agency's investigation is complete or ceases to be 17473 active. For purposes of this subsection, an investigation or 17474 review shall be considered "active" so long as the office 17475 department, a law enforcement agency, or an administrative 17476 agency is proceeding with reasonable dispatch and has a 17477 reasonable good faith belief that the investigation may lead to 17478 the filing of an administrative, civil, or criminal proceeding. 17479 This section shall not be construed to prohibit disclosure of 17480 information which is required by law to be filed with the office 17481 department and which, but for the investigation, would otherwise 17482 be subject to s. 119.07(1).

(c) Nothing in this section shall be construed to prohibit
the <u>office</u> department from providing information to any law
enforcement or administrative agency. Any law enforcement or
administrative agency receiving confidential information in
connection with its official duties shall maintain the
confidentiality of the information so long as it would otherwise
be confidential.

17490 In the event office department personnel are or have (d) 17491 been involved in an investigation or review of such nature as to 17492 endanger their lives or physical safety or that of their 17493 families, the home addresses, telephone numbers, places of 17494 employment, and photographs of such personnel, together with the 17495 home addresses, telephone numbers, photographs, and places of 17496 employment of spouses and children of such personnel and the 17497 names and locations of schools and day care facilities attended

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17498 by the children of such personnel are confidential and exempt 17499 from s. 119.07(1).

(e) All information obtained by the <u>office</u> department from any person which is only made available to the <u>office</u> department on a confidential or similarly restricted basis shall be confidential and exempt from s. 119.07(1). This exemption shall not be construed to prohibit disclosure of information which is specifically required by law to be filed with the <u>office</u> department or which is otherwise subject to s. 119.07(1).

(g) A privilege against civil liability is granted to a person with regard to information or evidence furnished to the <u>office department</u>, unless such person acts in bad faith or with malice in providing such information or evidence.

17511 Notwithstanding the limitations set forth in (17)17512 paragraph (7)(a), in the first fiscal year in which the total 17513 insurance premium tax collections as determined by the Revenue 17514 Estimating Conference exceed collections for fiscal year 2000-17515 2001 by more than the total amount of tax credits issued 17516 pursuant to this section which were used by certified investors 17517 in that year, the Office of Tourism, Trade, and Economic 17518 Development may allocate to certified investors in accordance 17519 with paragraph (7)(a) tax credits for Program Two. The 17520 commission department shall establish, by rule, a date and 17521 procedures by which certified capital companies must file applications for allocations of such additional premium tax 17522 17523 credits, which date shall be no later than 180 days from the 17524 date of determination by the Revenue Estimating Conference. With 17525 respect to new certified capital invested and premium tax

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17526 credits earned pursuant to this subsection, the schedule 17527 specified in subparagraphs (5)(a)1.-4. is satisfied by 17528 investments by December 31 of the 2nd, 3rd, 4th, and 5th 17529 calendar year, respectively, after the date established by the 17530 commission department for applications of additional premium tax 17531 credits. The commission department shall adopt rules by which an 17532 entity not already certified as a certified capital company may 17533 apply for certification as a certified capital company for 17534 participation in this additional allocation. The insurance 17535 premium tax credit authorized by Program Two may not be used by 17536 certified investors until the annual return due March 1, 2004, 17537 and may be used on all subsequent returns and estimated payments; however, notwithstanding the provisions of s. 17538 17539 624.5092(2)(b), the installments of taxes due and payable on 17540 April 15, 2004, and June 15, 2004, shall be based on the net tax 17541 due in 2003 not taking into account credits granted pursuant to 17542 this section for Program Two.

17543Section 337. Paragraph (c) of subsection (1) of section17544289.051, Florida Statutes, is amended to read:

17545289.051Membership of financial institutions; loans to17546corporation, limitations.--

(1) Any financial institution may request membership in
the corporation by making application to the board of directors
on such form and in such manner as said board of directors may
require, and membership shall become effective upon acceptance
of such application by said board. Each member of the
corporation shall make loans to the corporation as and when
called upon by it to do so, on such terms and other conditions

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17554 as shall be approved from time to time by the board of 17555 directors, subject to the following conditions:

(c) The total amount outstanding on loans to the corporation made by any member at any one time, when added to the amount of the investment in the capital stock of the corporation then held by such member, shall not exceed:

17560 1. Twenty percent of the total amount then outstanding on 17561 loans to the corporation by all members, including, in said 17562 total amount outstanding, amounts validly called for loan but 17563 not yet loaned.

The following limit, to be determined as of the time 17564 2. 17565 such member becomes a member on the basis of the audited balance sheet of such member at the close of its fiscal year immediately 17566 17567 preceding its application for membership, or, in the case of an 17568 insurance company, its last annual statement to the Office of 17569 Insurance Regulation of the Financial Services Commission 17570 Department of Insurance: 2.5 percent of the capital and surplus 17571 of commercial banks and trust companies; 0.5 percent of the 17572 total outstanding loans made by savings and loan associations 17573 and building and loan associations; 2.5 percent of the capital 17574 and unassigned surplus of stock insurance companies, except fire 17575 insurance companies; 2.5 percent of the unassigned surplus of 17576 mutual insurance companies, except fire insurance companies; 0.1 17577 percent of the assets of fire insurance companies; and such 17578 limits as may be approved by the board of directors of the 17579 corporation for other financial institutions.

17580Section 338.Subsection (1) of section 289.081, Florida17581Statutes, is amended to read:

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17582 289.081 Amendments to articles of incorporation.--17583 The articles of incorporation may be amended by the (1)17584 votes of the stockholders and the members of the corporation, 17585 voting separately by classes, and such amendments shall require 17586 approval by the affirmative vote of two-thirds of the votes to 17587 which the stockholders shall be entitled and two-thirds of the votes to which the members shall be entitled. No amendment of 17588 17589 the articles of incorporation which is inconsistent with the 17590 general purposes expressed herein, or which authorizes any additional class of capital stock to be issued, or which 17591 17592 eliminates or curtails the right of the Office of Financial 17593 Institutions and Securities Regulation of the Financial Services 17594 Commission Department of Banking and Finance to examine the 17595 corporation or the obligation of the corporation to make reports 17596 as provided in s. 289.121, shall be made. No amendment of the 17597 articles of incorporation which increases the obligation of a 17598 member to make loans to the corporation, or makes any change in 17599 the principal amount, interest rate, maturity date, or in the 17600 security or credit position of any outstanding loan of a member to the corporation, or affects a member's right to withdraw from 17601 17602 membership as provided herein, or affects a member's voting 17603 rights as provided herein, shall be made without the consent of 17604 each member affected by such amendment. 17605 Section 339. Section 289.121, Florida Statutes, is amended

to read: 17606

17607 289.121 Periodic examinations; reports.--The corporation 17608 shall be examined at least once annually by the Office of

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17610 Financial Services Commission Department of Banking and Finance 17611 and shall make reports of its condition not less than annually 17612 to that office said department and more frequently upon call of 17613 the office department, which in turn shall make copies of such 17614 reports available to the Office of Insurance Regulation of the Financial Services Commission Department of Insurance and the 17615 17616 Governor; and the corporation shall also furnish such other 17617 information as may from time to time be required by the Office 17618 of Financial Institutions and Securities Regulation Department 17619 of Banking and Finance and Department of State. The corporation 17620 shall pay the actual cost of said examinations. The office 17621 Department of Banking and Finance shall exercise the same power 17622 and authority over corporations organized under this act as is 17623 exercised over financial institutions under the provisions of 17624 the financial institutions codes, when such codes are not in 17625 conflict with this act.

17626Section 340. Paragraph (d) of subsection (1) of section17627420.101, Florida Statutes, is amended to read:

420.101 Housing Development Corporation of Florida;creation, membership, and purposes.--

(1) Twenty-five or more persons, a majority of whom shall
be residents of this state, who may desire to create a housing
development corporation under the provisions of this part for
the purpose of promoting and developing housing and advancing
the prosperity and economic welfare of the state and, to that
end, to exercise the powers and privileges hereinafter provided,
may be incorporated by filing in the Department of State, as

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17637 hereinafter provided, articles of incorporation. The articles17638 of incorporation shall contain:

17639 (d) The names and post office addresses of the members of 17640 the first board of directors. The first board of directors shall 17641 be elected by and from the stockholders of the corporation and shall consist of 21 members. However, five of such members 17642 17643 shall consist of the following persons, who shall be nonvoting 17644 members: the secretary of the Department of Community Affairs or 17645 her or his designee; the head of the Department of Financial 17646 Services Banking and Finance or her or his designee with 17647 expertise in insurance matters; a designee of the head of the Department of Financial Services with expertise in banking 17648 17649 matters Insurance or her or his designee; one state senator 17650 appointed by the President of the Senate; and one representative 17651 appointed by the Speaker of the House of Representatives.

17652Section 341.Section 494.00125, Florida Statutes, is17653amended to read:

17654494.00125Confidentiality of information relating to17655investigations and examinations.--

(1)(a) Except as otherwise provided by this section, 17656 17657 information relative to an investigation or examination by the 17658 office department pursuant to this chapter, including any 17659 consumer complaint received by the office or the Department of 17660 Financial Services, is confidential and exempt from s. 119.07(1) 17661 until the investigation or examination is completed or ceases to 17662 be active. The information compiled by the office department in 17663 such an investigation or examination shall remain confidential 17664 and exempt from s. 119.07(1) after the office's department's

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17665 investigation or examination is completed or ceases to be active if the office department submits the information to any law 17666 17667 enforcement or administrative agency for further investigation. 17668 Such information shall remain confidential and exempt from s. 17669 119.07(1) until that agency's investigation is completed or 17670 ceases to be active. For purposes of this section, an investigation or examination shall be considered "active" so 17671 17672 long as the office department or any law enforcement or 17673 administrative agency is proceeding with reasonable dispatch and 17674 has a reasonable good faith belief that the investigation or 17675 examination may lead to the filing of an administrative, civil, 17676 or criminal proceeding or to the denial or conditional grant of a license. This section shall not be construed to prohibit 17677 17678 disclosure of information which is required by law to be filed 17679 with the office department and which, but for the investigation or examination, would be subject to s. 119.07(1). 17680

(b) Except as necessary for the <u>office department</u> to enforce the provisions of this chapter, a consumer complaint and other information relative to an investigation or examination shall remain confidential and exempt from s. 119.07(1) after the investigation or examination is completed or ceases to be active to the extent disclosure would:

176871. Jeopardize the integrity of another active17688investigation or examination.

17689 2. Reveal the name, address, telephone number, social
17690 security number, or any other identifying number or information
17691 of any complainant, customer, or account holder.

17692

3. Disclose the identity of a confidential source.

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4. Disclose investigative techniques or procedures.

5. Reveal a trade secret as defined in s. 688.002.

17695 In the event that office department personnel are or (C) 17696 have been involved in an investigation or examination of such 17697 nature as to endanger their lives or physical safety or that of 17698 their families, then the home addresses, telephone numbers, 17699 places of employment, and photographs of such personnel, 17700 together with the home addresses, telephone numbers, 17701 photographs, and places of employment of spouses and children of such personnel and the names and locations of schools and day 17702 17703 care facilities attended by the children of such personnel are 17704 confidential and exempt from s. 119.07(1).

(d) Nothing in this section shall be construed to prohibit
the <u>office</u> department from providing information to any law
enforcement or administrative agency. Any law enforcement or
administrative agency receiving confidential information in
connection with its official duties shall maintain the
confidentiality of the information so long as it would otherwise
be confidential.

(e) All information obtained by the <u>office</u> department from
any person which is only made available to the <u>office</u> department
on a confidential or similarly restricted basis shall be
confidential and exempt from s. 119.07(1). This exemption shall
not be construed to prohibit disclosure of information which is
required by law to be filed with the <u>office</u> department or which
is otherwise subject to s. 119.07(1).

17719 (2) If information subject to subsection (1) is offered in17720 evidence in any administrative, civil, or criminal proceeding,

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17721 the presiding officer may, in her or his discretion, prevent the 17722 disclosure of information which would be confidential pursuant 17723 to paragraph (1)(b).

17724 (3) A privilege against civil liability is granted to a
17725 person who furnishes information or evidence to the <u>office</u>
17726 department, unless such person acts in bad faith or with malice
17727 in providing such information or evidence.

17728Section 342.Subsection (7) of section 494.00421, Florida17729Statutes, is amended to read:

17730 494.00421 Fees earned upon obtaining a bona fide 17731 commitment.--Notwithstanding the provisions of ss. 494.001-17732 494.0077, any mortgage brokerage business which contracts to 17733 receive from a borrower a mortgage brokerage fee upon obtaining 17734 a bona fide commitment shall accurately disclose in the mortgage 17735 brokerage agreement:

17736 (7)(a) The following statement, in no less than 12-point 17737 boldface type immediately above the signature lines for the 17738 borrowers:

17740 "You are entering into a contract with a mortgage brokerage 17741 business to obtain a bona fide mortgage loan commitment under 17742 the same terms and conditions as stated hereinabove or in a 17743 separate executed good faith estimate form. If the mortgage 17744 brokerage business obtains a bona fide commitment under the same 17745 terms and conditions, you will be obligated to pay the mortgage 17746 brokerage business fees, including, but not limited to, a 17747 mortgage brokerage fee, even if you choose not to complete the 17748 loan transaction. If the provisions of s. 494.00421, Florida

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17749 Statutes, are not met, the mortgage brokerage fee can only be 17750 earned upon the funding of the mortgage loan. The borrower may 17751 contact the Department of Financial Services Banking and 17752 Finance, Tallahassee, Florida, regarding any complaints that the 17753 borrower may have against the mortgage broker or the mortgage 17754 brokerage business. The telephone number of the department as set by rule of the department is: . . . [insert telephone 17755 17756 number]"

17757(b) Paragraph (a) does not apply to nonresidential17758mortgage loan commitments in excess of \$1 million.

Section 343. Subsection (7) of section 517.021, Florida Statutes, is amended, present subsections (8)-(20) of said section are renumbered as subsections (9)-(21), respectively, and a new subsection (8) is added to that section to read:

17763 517.021 Definitions.--When used in this chapter, unless 17764 the context otherwise indicates, the following terms have the 17765 following respective meanings:

17766 (7) <u>"Commission" means the Financial Services Commission</u>
 17767 <u>"Department" means the Department of Banking and Finance.</u>

17768(8) "Office" means the Office of Financial Institutions17769and Securities Regulation of the commission.

17770Section 344.Section 517.03, Florida Statutes, is amended17771to read:

17772 517.03 Rulemaking; immunity for acts in conformity with 17773 rules.--

17774 (1) The <u>office</u> Department of Banking and Finance shall
17775 administer and provide for the enforcement of all the provisions
17776 of this chapter. The <u>commission may department has authority to</u>

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17777 adopt rules pursuant to ss. 120.536(1) and 120.54 to implement 17778 the provisions of this chapter conferring powers or duties upon 17779 <u>the office it</u>, including, without limitation, adopting rules and 17780 forms governing reports. The <u>commission department</u> shall also 17781 have the nonexclusive power to define by rule any term, whether 17782 or not used in this chapter, insofar as the definition is not 17783 inconsistent with the provisions of this chapter.

17784 (2) No provision of this chapter imposing liability shall
17785 apply to an act done, or omitted to be done, in conformity with
17786 a rule of the <u>commission</u> department in existence at the time of
17787 the act or omission, even though such rule may thereafter be
17788 amended or repealed or determined by judicial or other authority
17789 to be invalid for any reason.

17790Section 345.Section 517.051, Florida Statutes, is amended17791to read:

17792 517.051 Exempt securities. -- The exemptions provided herein 17793 from the registration requirements of s. 517.07 are self-17794 executing and do not require any filing with the office 17795 department prior to claiming such exemption. Any person who 17796 claims entitlement to any of these exemptions bears the burden 17797 of proving such entitlement in any proceeding brought under this 17798 chapter. The registration provisions of s. 517.07 do not apply 17799 to any of the following securities:

(1) A security issued or guaranteed by the United States
or any territory or insular possession of the United States, by
the District of Columbia, or by any state of the United States
or by any political subdivision or agency or other
instrumentality thereof; provided that no person shall directly

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or indirectly offer or sell securities, other than general
obligation bonds, under this subsection if the issuer or
guarantor is in default or has been in default any time after
December 31, 1975, as to principal or interest:

(a) With respect to an obligation issued by the issuer orsuccessor of the issuer; or

17811(b) With respect to an obligation guaranteed by the17812guarantor or successor of the guarantor,

17814 except by an offering circular containing a full and fair
17815 disclosure as prescribed by rule of the <u>commission</u> department.

17816 (2) A security issued or guaranteed by any foreign 17817 government with which the United States is maintaining 17818 diplomatic relations at the time of the sale or offer of sale of 17819 the security, or by any state, province, or political 17820 subdivision thereof having the power of taxation or assessment, 17821 which security is recognized at the time it is offered for sale 17822 in this state as a valid obligation by such foreign government 17823 or by such state, province, or political subdivision thereof 17824 issuing the security.

17825

(3) A security issued or guaranteed by:

(a) A national bank, a federally chartered savings and
loan association, or a federally chartered savings bank, or the
initial subscription for equity securities in such national
bank, federally chartered savings and loan association, or
federally chartered savings bank;

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(b) Any federal land bank, joint-stock land bank, or
national farm loan association under the provisions of the
Federal Farm Loan Act of July 17, 1916;

17834 (c) An international bank of which the United States is a 17835 member; or

(d) A corporation created and acting as an instrumentalityof the government of the United States.

17838 A security issued or quaranteed, as to principal, (4) 17839 interest, or dividend, by a corporation owning or operating a 17840 railroad or any other public service utility; provided that such 17841 corporation is subject to regulation or supervision whether as 17842 to its rates and charges or as to the issue of its own securities by a public commission, board, or officer of the 17843 17844 government of the United States, of any state, territory, or 17845 insular possession of the United States, of any municipality 17846 located therein, of the District of Columbia, or of the Dominion of Canada or of any province thereof; also equipment securities 17847 17848 based on chattel mortgages, leases, or agreements for 17849 conditional sale of cars, motive power, or other rolling stock 17850 mortgaged, leased, or sold to or furnished for the use of or 17851 upon such railroad or other public service utility corporation 17852 or where the ownership or title of such equipment is pledged or 17853 retained in accordance with the provisions of the laws of the 17854 United States or of any state or of the Dominion of Canada to 17855 secure the payment of such equipment securities; and also bonds, 17856 notes, or other evidences of indebtedness issued by a holding corporation and secured by collateral consisting of any 17857 17858 securities hereinabove described; provided, further, that the

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17859 collateral securities equal in fair value at least 125 percent
17860 of the par value of the bonds, notes, or other evidences of
17861 indebtedness so secured.

(5) A security issued or guaranteed by any of the
following which are subject to the examination, supervision, or
control of this state or of the Federal Deposit Insurance
Corporation or the National Credit Union Association:

- 17866 (a) A bank,
- (b) A trust company,
- 17868 (c) A savings institution,
- (d) A building or savings and loan association,
- (e) An international development bank, or
- 17871 (f) A credit union;

17873 or the initial subscription for equity securities of any 17874 institution listed in paragraphs (a)-(f), provided such 17875 institution is subject to the examination, supervision, or 17876 control of this state.

(6) A security, other than common stock, providing for a
fixed return, which security has been outstanding in the hands
of the public for a period of not less than 5 years, and upon
which security no default in payment of principal or failure to
pay the fixed return has occurred for an immediately preceding
period of 5 years.

17883 (7) Securities of nonprofit agricultural cooperatives
17884 organized under the laws of this state when the securities are
17885 sold or offered for sale to persons principally engaged in
17886 agricultural production or selling agricultural products.

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17887 (8) A note, draft, bill of exchange, or banker's 17888 acceptance having a unit amount of \$25,000 or more which arises out of a current transaction, or the proceeds of which have been 17889 or are to be used for current transactions, and which has a 17890 17891 maturity period at the time of issuance not exceeding 9 months 17892 exclusive of days of grace, or any renewal thereof which has a maturity period likewise limited. This subsection applies only 17893 17894 to prime quality negotiable commercial paper of a type not 17895 ordinarily purchased by the general public; that is, paper 17896 issued to facilitate well-recognized types of current 17897 operational business requirements and of a type eligible for 17898 discounting by Federal Reserve banks.

17899 (9) A security issued by a corporation organized and 17900 operated exclusively for religious, educational, benevolent, 17901 fraternal, charitable, or reformatory purposes and not for 17902 pecuniary profit, no part of the net earnings of which 17903 corporation inures to the benefit of any private stockholder or 17904 individual, or any security of a fund that is excluded from the 17905 definition of an investment company under s. 3(c)(10)(B) of the Investment Company Act of 1940; provided that no person shall 17906 17907 directly or indirectly offer or sell securities under this 17908 subsection except by an offering circular containing full and 17909 fair disclosure, as prescribed by the rules of the commission 17910 department, of all material information, including, but not 17911 limited to, a description of the securities offered and terms of 17912 the offering, a description of the nature of the issuer's business, a statement of the purpose of the offering and the 17913 17914 intended application by the issuer of the proceeds thereof, and

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17915 financial statements of the issuer prepared in conformance with 17916 generally accepted accounting principles. Section 6(c) of the 17917 Philanthropy Protection Act of 1995, Pub. L. No. 104-62, shall 17918 not preempt any provision of this chapter.

(10) Any insurance or endowment policy or annuity contract
or optional annuity contract or self-insurance agreement issued
by a corporation, insurance company, reciprocal insurer, or risk
retention group subject to the supervision of the insurance
<u>regulator commissioner</u> or bank <u>regulator commissioner</u>, or any
agency or officer performing like functions, of any state or
territory of the United States or the District of Columbia.

17926Section 346.Section 517.061, Florida Statutes, is amended17927to read:

17928 517.061 Exempt transactions.--The exemption for each 17929 transaction listed below is self-executing and does not require 17930 any filing with the office department prior to claiming such 17931 exemption. Any person who claims entitlement to any of the 17932 exemptions bears the burden of proving such entitlement in any 17933 proceeding brought under this chapter. The registration 17934 provisions of s. 517.07 do not apply to any of the following 17935 transactions; however, such transactions are subject to the 17936 provisions of ss. 517.301, 517.311, and 517.312:

(1) At any judicial, executor's, administrator's,
guardian's, or conservator's sale, or at any sale by a receiver
or trustee in insolvency or bankruptcy, or any transaction
incident to a judicially approved reorganization in which a
security is issued in exchange for one or more outstanding
securities, claims, or property interests.

17943 (2) By or for the account of a pledgeholder or mortgagee
17944 selling or offering for sale or delivery in the ordinary course
17945 of business and not for the purposes of avoiding the provisions
17946 of this chapter, to liquidate a bona fide debt, a security
17947 pledged in good faith as security for such debt.

17948 (3) The isolated sale or offer for sale of securities when 17949 made by or on behalf of a vendor not the issuer or underwriter 17950 of the securities, who, being the bona fide owner of such 17951 securities, disposes of her or his own property for her or his own account, and such sale is not made directly or indirectly 17952 17953 for the benefit of the issuer or an underwriter of such 17954 securities or for the direct or indirect promotion of any scheme 17955 or enterprise with the intent of violating or evading any 17956 provision of this chapter. For purposes of this subsection, 17957 isolated offers or sales include, but are not limited to, an 17958 isolated offer or sale made by or on behalf of a vendor of 17959 securities not the issuer or underwriter of the securities if:

(a) The offer or sale of securities is in a transaction
satisfying all of the requirements of subparagraphs (11)(a)1.,
2., 3., and 4. and paragraph(11)(b); or

(b) The offer or sale of securities is in a transaction
exempt under s. 4(1) of the Securities Act of 1933, as amended.

17966 For purposes of this subsection, any person, including, without 17967 limitation, a promoter or affiliate of an issuer, shall not be 17968 deemed an underwriter, an issuer, or a person acting for the 17969 direct or indirect benefit of the issuer or an underwriter with

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17970 respect to any securities of the issuer which she or he has17971 owned beneficially for at least 1 year.

(4) The distribution by a corporation, trust, or
partnership, actively engaged in the business authorized by its
charter or other organizational articles or agreement, of
securities to its stockholders or other equity security holders,
partners, or beneficiaries as a stock dividend or other
distribution out of earnings or surplus.

17978 (5) The issuance of securities to such equity security 17979 holders or other creditors of a corporation, trust, or 17980 partnership in the process of a reorganization of such 17981 corporation or entity, made in good faith and not for the 17982 purpose of avoiding the provisions of this chapter, either in 17983 exchange for the securities of such equity security holders or 17984 claims of such creditors or partly for cash and partly in 17985 exchange for the securities or claims of such equity security 17986 holders or creditors.

17987 (6) Any transaction involving the distribution of the 17988 securities of an issuer exclusively among its own security 17989 holders, including any person who at the time of the transaction 17990 is a holder of any convertible security, any nontransferable 17991 warrant, or any transferable warrant which is exercisable within 17992 not more than 90 days of issuance, when no commission or other 17993 remuneration is paid or given directly or indirectly in 17994 connection with the sale or distribution of such additional 17995 securities.

(7) The offer or sale of securities to a bank, trustcompany, savings institution, insurance company, dealer,

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17998 investment company as defined by the Investment Company Act of 17999 1940, pension or profit-sharing trust, or qualified 18000 institutional buyer as defined by rule of the commission 18001 department in accordance with Securities and Exchange Commission 18002 Rule 144A (17 C.F.R. 230.144(A)(a)), whether any of such entities is acting in its individual or fiduciary capacity; 18003 18004 provided that such offer or sale of securities is not for the 18005 direct or indirect promotion of any scheme or enterprise with 18006 the intent of violating or evading any provision of this 18007 chapter.

18008 (8) The sale of securities from one corporation to another18009 corporation provided that:

18010 (a) The sale price of the securities is \$50,000 or more; 18011 and

(b) The buyer and seller corporations each have assets of\$500,000 or more.

18014 (9) The offer or sale of securities from one corporation 18015 to another corporation, or to security holders thereof, pursuant 18016 to a vote or consent of such security holders as may be provided 18017 by the articles of incorporation and the applicable corporate 18018 statutes in connection with mergers, share exchanges, 18019 consolidations, or sale of corporate assets.

(10) The issuance of notes or bonds in connection with the acquisition of real property or renewals thereof, if such notes or bonds are issued to the sellers of, and are secured by all or part of, the real property so acquired.

18024 (11)(a) The offer or sale, by or on behalf of an issuer,
18025 of its own securities, which offer or sale is part of an

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18026 offering made in accordance with all of the following 18027 conditions:

18028 1. There are no more than 35 purchasers, or the issuer 18029 reasonably believes that there are no more than 35 purchasers, 18030 of the securities of the issuer in this state during an offering 18031 made in reliance upon this subsection or, if such offering 18032 continues for a period in excess of 12 months, in any 18033 consecutive 12-month period.

18034 2. Neither the issuer nor any person acting on behalf of
18035 the issuer offers or sells securities pursuant to this
18036 subsection by means of any form of general solicitation or
18037 general advertising in this state.

18038 3. Prior to the sale, each purchaser or the purchaser's
18039 representative, if any, is provided with, or given reasonable
18040 access to, full and fair disclosure of all material information.

18041 4. No person defined as a "dealer" in this chapter is paid
18042 a commission or compensation for the sale of the issuer's
18043 securities unless such person is registered as a dealer under
18044 this chapter.

5. When sales are made to five or more persons in this state, any sale in this state made pursuant to this subsection is voidable by the purchaser in such sale either within 3 days after the first tender of consideration is made by such purchaser to the issuer, an agent of the issuer, or an escrow agent or within 3 days after the availability of that privilege is communicated to such purchaser, whichever occurs later.

(b) The following purchasers are excluded from the
calculation of the number of purchasers under subparagraph
(a)1.:

18055 1. Any relative or spouse, or relative of such spouse, of
18056 a purchaser who has the same principal residence as such
18057 purchaser.

18058 2. Any trust or estate in which a purchaser, any of the 18059 persons related to such purchaser specified in subparagraph 1., 18060 and any corporation specified in subparagraph 3. collectively 18061 have more than 50 percent of the beneficial interest (excluding 18062 contingent interest).

18063 3. Any corporation or other organization of which a
18064 purchaser, any of the persons related to such purchaser
18065 specified in subparagraph 1., and any trust or estate specified
18066 in subparagraph 2. collectively are beneficial owners of more
18067 than 50 percent of the equity securities or equity interest.

18068 4. Any purchaser who makes a bona fide investment of
18069 \$100,000 or more, provided such purchaser or the purchaser's
18070 representative receives, or has access to, the information
18071 required to be disclosed by subparagraph (a)3.

180725. Any accredited investor, as defined by rule of the18073commission department in accordance with Securities and Exchange18074Commission Regulation 230.501 (17 C.F.R. 230.501).

18075 (c)1. For purposes of determining which offers and sales 18076 of securities constitute part of the same offering under this 18077 subsection and are therefore deemed to be integrated with one 18078 another:

18079 a. Offers or sales of securities occurring more than 6
18080 months prior to an offer or sale of securities made pursuant to
18081 this subsection shall not be considered part of the same
18082 offering, provided there are no offers or sales by or for the
18083 issuer of the same or a similar class of securities during such
18084 6-month period.

b. Offers or sales of securities occurring at any time after 6 months from an offer or sale made pursuant to this subsection shall not be considered part of the same offering, provided there are no offers or sales by or for the issuer of the same or a similar class of securities during such 6-month period.

18091 Offers or sales which do not satisfy the conditions of 2. 18092 any of the provisions of subparagraph 1. may or may not be part 18093 of the same offering, depending on the particular facts and 18094 circumstances in each case. The commission department may, but is not required to, adopt a rule or rules indicating what 18095 18096 factors should be considered in determining whether offers and 18097 sales not qualifying for the provisions of subparagraph 1. are 18098 part of the same offering for purposes of this subsection.

(d) Offers or sales of securities made pursuant to, and in
compliance with, any other subsection of this section or any
subsection of s. 517.051 shall not be considered part of an
offering pursuant to this subsection, regardless of when such
offers and sales are made.

18104 (12) The sale of securities by a bank or trust company
18105 organized or incorporated under the laws of the United States or
18106 this state at a profit to such bank or trust company of not more

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18107 than 2 percent of the total sale price of such securities; 18108 provided that there is no solicitation of this business by such 18109 bank or trust company where such bank or trust company acts as 18110 agent in the purchase or sale of such securities.

18111 (13) An unsolicited purchase or sale of securities on 18112 order of, and as the agent for, another by a dealer registered 18113 with the Department of Banking and Finance pursuant to the 18114 provisions of s. 517.12; provided that this exemption applies 18115 solely and exclusively to such registered dealers and does not 18116 authorize or permit the purchase or sale of securities on order 18117 of, and as agent for, another by any person other than a dealer 18118 so registered; and provided, further, that such purchase or sale is not directly or indirectly for the benefit of the issuer or 18119 18120 an underwriter of such securities or for the direct or indirect 18121 promotion of any scheme or enterprise with the intent of 18122 violation or evading any provision of this chapter.

18123 (14) The offer or sale of shares of a corporation which
18124 represent ownership, or entitle the holders of the shares to
18125 possession and occupancy, of specific apartment units in
18126 property owned by such corporation and organized and operated on
18127 a cooperative basis, solely for residential purposes.

18128 (15) The offer or sale of securities under a bona fide
18129 employer-sponsored stock option, stock purchase, pension,
18130 profit-sharing, savings, or other benefit plan when offered only
18131 to employees of the sponsoring organization or to employees of
18132 its controlled subsidiaries.

18133 (16) The sale by or through a registered dealer of any18134 securities option if at the time of the sale of the option:

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18135 (a) The performance of the terms of the option is
18136 guaranteed by any dealer registered under the federal Securities
18137 Exchange Act of 1934, as amended, which guaranty and dealer are
18138 in compliance with such requirements or rules as may be approved
18139 or adopted by the <u>commission department</u>; or

18140 (b) Such options transactions are cleared by the Options
18141 Clearing Corporation or any other clearinghouse recognized by
18142 the <u>office</u> department; and

18143 (c) The option is not sold by or for the benefit of the18144 issuer of the underlying security; and

18145 (d) The underlying security may be purchased or sold on a
18146 recognized securities exchange or is quoted on the National
18147 Association of Securities Dealers Automated Quotation System;
18148 and

18149 (e) Such sale is not directly or indirectly for the
18150 purpose of providing or furthering any scheme to violate or
18151 evade any provisions of this chapter.

18152 (17)(a) The offer or sale of securities, as agent or 18153 principal, by a dealer registered pursuant to s. 517.12, when 18154 such securities are offered or sold at a price reasonably 18155 related to the current market price of such securities, provided 18156 such securities are:

18157 1. Securities of an issuer for which reports are required 18158 to be filed by s. 13 or s. 15(d) of the Securities Exchange Act 18159 of 1934, as amended;

18160 2. Securities of a company registered under the Investment18161 Company Act of 1940, as amended;

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18162 3. Securities of an insurance company, as that term is 18163 defined in s. 2(a)(17) of the Investment Company Act of 1940, as 18164 amended;

18165 4. Securities, other than any security that is a federal 18166 covered security pursuant to s. 18(b)(1) of the Securities Act of 1933 and is not subject to any registration or filing 18167 18168 requirements under this act, which appear in any list of 18169 securities dealt in on any stock exchange registered pursuant to 18170 the Securities Exchange Act of 1934, as amended, and which 18171 securities have been listed or approved for listing upon notice 18172 of issuance by such exchange, and also all securities senior to 18173 any securities so listed or approved for listing upon notice of issuance, or represented by subscription rights which have been 18174 18175 so listed or approved for listing upon notice of issuance, or 18176 evidences of indebtedness guaranteed by companies any stock of 18177 which is so listed or approved for listing upon notice of 18178 issuance, such securities to be exempt only so long as such 18179 listings or approvals remain in effect. The exemption provided 18180 for herein does not apply when the securities are suspended from 18181 listing approval for listing or trading.

(b) The exemption provided in this subsection does not apply if the sale is made for the direct or indirect benefit of an issuer or controlling persons of such issuer or if such securities constitute the whole or part of an unsold allotment to, or subscription or participation by, a dealer as an underwriter of such securities.

18188(c) This exemption shall not be available for any18189securities which have been denied registration by the department

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18190 pursuant to s. 517.111. Additionally, the <u>office</u> department may 18191 deny this exemption with reference to any particular security, 18192 other than a federal covered security, by order published in 18193 such manner as the <u>office</u> department finds proper.

18194(18) The offer or sale of any security effected by or18195through a person registered pursuant to s. 517.12(17).

18196 (19) Other transactions defined by rules as transactions 18197 exempted from the registration provisions of s. 517.07, which 18198 rules the commission department may, but is not required to, 18199 adopt from time to time, but only after a finding by the office 18200 department that the application of the provisions of s. 517.07 18201 to a particular transaction is not necessary in the public 18202 interest and for the protection of investors because of the 18203 small dollar amount of securities involved or the limited 18204 character of the offering. In conjunction with its adoption of 18205 such rules, the commission department may also provide in such 18206 rules that persons selling or offering for sale the exempted 18207 securities are exempt from the registration requirements of s. 18208 517.12. No rule so adopted may have the effect of narrowing or limiting any exemption provided for by statute in the other 18209 subsections of this section. 18210

18211 (20) Any nonissuer transaction by a registered associated 18212 person of a registered dealer, and any resale transaction by a 18213 sponsor of a unit investment trust registered under the 18214 Investment Company Act of 1940, in a security of a class that 18215 has been outstanding in the hands of the public for at least 90 18216 days; provided, at the time of the transaction:

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(a) The issuer of the security is actually engaged in
business and is not in the organization stage or in bankruptcy
or receivership and is not a blank check, blind pool, or shell
company whose primary plan of business is to engage in a merger
or combination of the business with, or an acquisition of, any
unidentified person;

18223 (b) The security is sold at a price reasonably related to 18224 the current market price of the security;

18225 (c) The security does not constitute the whole or part of
18226 an unsold allotment to, or a subscription or participation by,
18227 the broker-dealer as an underwriter of the security;

(d) A nationally recognized securities manual designated by rule of the commission or order of the office department or a document filed with the Securities and Exchange Commission that is publicly available through the commission's electronic data gathering and retrieval system contains:

18233 1. A description of the business and operations of the 18234 issuer;

18235 2. The names of the issuer's officers and directors, if 18236 any, or, in the case of an issuer not domiciled in the United 18237 States, the corporate equivalents of such persons in the 18238 issuer's country of domicile;

18239 3. An audited balance sheet of the issuer as of a date 18240 within 18 months before such transaction or, in the case of a 18241 reorganization or merger in which parties to the reorganization 18242 or merger had such audited balance sheet, a pro forma balance 18243 sheet; and

4. An audited income statement for each of the issuer's
immediately preceding 2 fiscal years, or for the period of
existence of the issuer, if in existence for less than 2 years
or, in the case of a reorganization or merger in which the
parties to the reorganization or merger had such audited income
statement, a pro forma income statement; and

(e) The issuer of the security has a class of equity
securities listed on a national securities exchange registered
under the Securities Exchange Act of 1934 or designated for
trading on the National Association of Securities Dealers
Automated Quotation System, unless:

182551. The issuer of the security is a unit investment trust18256registered under the Investment Company Act of 1940;

18257 2. The issuer of the security has been engaged in 18258 continuous business, including predecessors, for at least 3 18259 years; or

3. The issuer of the security has total assets of at least \$2 million based on an audited balance sheet as of a date within 18262 18 months before such transaction or, in the case of a 18263 reorganization or merger in which parties to the reorganization 18264 or merger had such audited balance sheet, a pro forma balance 18265 sheet.

18266 Section 347. Section 517.07, Florida Statutes, is amended 18267 to read:

18268

517.07 Registration of securities.--

18269 (1) It is unlawful and a violation of this chapter for any
18270 person to sell or offer to sell a security within this state
18271 unless the security is exempt under s. 517.051, is sold in a

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18272 transaction exempt under s. 517.061, is a federal covered 18273 security, or is registered pursuant to this chapter.

18274 (2) No securities that are required to be registered under 18275 this chapter shall be sold or offered for sale within this state 18276 unless such securities have been registered pursuant to this 18277 chapter and unless prior to each sale the purchaser is furnished 18278 with a prospectus meeting the requirements of rules adopted by 18279 the commission department.

18280 (3) The office department shall issue a permit when 18281 registration has been granted by the office department. A 18282 permit to sell securities is effective for 1 year from the date 18283 it was granted. Registration of securities shall be deemed to 18284 include the registration of rights to subscribe to such 18285 securities if the application under s. 517.081 or s. 517.082 for 18286 registration of such securities includes a statement that such 18287 rights are to be issued.

18288 (4) A record of the registration of securities shall be 18289 kept by in the office of the department, in which register of 18290 securities shall also be recorded any orders entered by the 18291 office department with respect to such securities. Such 18292 register, and all information with respect to the securities 18293 registered therein, shall be open to public inspection.

18294 (5) Notwithstanding any other provision of this section,
18295 offers of securities required to be registered by this section
18296 may be made in this state before the registration of such
18297 securities if the offers are made in conformity with rules
18298 adopted by the <u>commission</u> department.

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 18299
 Section 348.
 Subsections (2), (3), (4), and (5) of section

 18300
 517.075, Florida Statutes, are amended to read:

18301 517.075 Cuba, prospectus disclosure of doing business 18302 with, required.--

18303 (2) Any disclosure required by subsection (1) must 18304 include:

(a) The name of such person, affiliate, or government withwhich the issuer does business and the nature of that business;

(b) A statement that the information is accurate as of the
date the securities were effective with the United States
Securities and Exchange Commission or with the <u>office</u>
department, whichever date is later; and

18311 (c) A statement that current information concerning the 18312 issuer's business dealings with the government of Cuba or with 18313 any person or affiliate located in Cuba may be obtained from the 18314 <u>office Department of Banking and Finance</u>, which statement must 18315 include the address and phone number of the office department.

18316 (3) If an issuer commences engaging in business with the 18317 government of Cuba or with any person or affiliate located in 18318 Cuba, after the date issuer's securities become effective with 18319 the Securities and Exchange Commission or with the office 18320 department, whichever date is later, or if the information 18321 reported in the prospectus concerning that business changes in 18322 any material way, the issuer must provide the office department 18323 notice of that business or change, as appropriate, in a manner 18324 form acceptable to the office department. The commission 18325 department shall prescribe by rule a form for persons to use to 18326 report the commencement of such business or any change in such

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18327 business which occurs after the effective registration of such 18328 securities. This form must include, at a minimum, the 18329 information required by subsection (2). The information reported 18330 on the form must be kept current. Information is current if 18331 reported to the <u>office department</u> within 90 days after the 18332 commencement of business or within 90 days after the change 18333 occurs with respect to previously reported information.

18334 (4) The <u>office</u> department shall provide, upon request, a
18335 copy of any form filed with the <u>office</u> department under
18336 subsection (3) to any person requesting the form.

18337 (5) Each securities offering sold in violation of this
18338 section, and each failure of an issuer to timely file the form
18339 required by subsection (3), subjects the issuer to a fine of up
18340 to \$5,000. Any fine collected under this section shall be
18341 deposited into the Anti-Fraud Trust Fund of the <u>office</u>
18342 Department of Banking and Finance.

18343 Section 349. Section 517.081, Florida Statutes, is amended 18344 to read:

18345

517.081 Registration procedure. --

18346 (1) All securities required by this chapter to be
18347 registered before being sold in this state and not entitled to
18348 registration by notification shall be registered in the manner
18349 provided by this section.

18350 (2) The <u>office</u> department shall receive and act upon
18351 applications to have securities registered and <u>the commission</u>
18352 may prescribe forms on which it may require such applications to
18353 be submitted. Applications shall be duly signed by the
18354 applicant, sworn to by any person having knowledge of the facts,

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18355 and filed with the office department. The commission department 18356 may establish, by rule, procedures for depositing fees and 18357 filing documents by electronic means provided such procedures 18358 provide the office department with the information and data 18359 required by this section. An application may be made either by the issuer of the securities for which registration is applied 18360 or by any registered dealer desiring to sell the same within the 18361 18362 state.

18363 (3) The <u>office</u> department may require the applicant to 18364 submit to the <u>office</u> department the following information 18365 concerning the issuer and such other relevant information as the 18366 <u>office</u> department may in its judgment deem necessary to enable 18367 it to ascertain whether such securities shall be registered 18368 pursuant to the provisions of this section:

(a) The names and addresses of the directors, trustees,
and officers, if the issuer be a corporation, association, or
trust; of all the partners, if the issuer be a partnership; or
of the issuer, if the issuer be an individual.

18373 (b) The location of the issuer's principal business office18374 and of its principal office in this state, if any.

18375(c) The general character of the business actually to be18376transacted by the issuer and the purposes of the proposed issue.

(d) A statement of the capitalization of the issuer.

(e) A balance sheet showing the amount and general
character of its assets and liabilities on a day not more than
90 days prior to the date of filing such balance sheet or such
longer period of time, not exceeding 6 months, as the office

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18382 department may permit at the written request of the issuer on a 18383 showing of good cause therefor.

18384 (f) A detailed statement of the plan upon which the issuer18385 proposes to transact business.

18386 (g)1. A specimen copy of the security and a copy of any 18387 circular, prospectus, advertisement, or other description of 18388 such securities.

18389 2. The commission department shall adopt a form for a 18390 simplified offering circular to be used solely by corporations 18391 to register, under this section, securities of the corporation 18392 that are sold in offerings in which the aggregate offering price 18393 in any consecutive 12-month period does not exceed the amount 18394 provided in s. 3(b) of the Securities Act of 1933. The 18395 following issuers shall not be eligible to submit a simplified 18396 offering circular adopted pursuant to this subparagraph:

18397a. An issuer seeking to register securities for resale by18398persons other than the issuer.

18399 An issuer who is subject to any of the b. 18400 disqualifications described in 17 C.F.R. s. 230.262, adopted 18401 pursuant to the Securities Act of 1933, or who has been or is 18402 engaged or is about to engage in an activity that would be 18403 grounds for denial, revocation, or suspension under s. 517.111. 18404 For purposes of this subparagraph, an issuer includes an 18405 issuer's director, officer, shareholder who owns at least 10 percent of the shares of the issuer, promoter, or selling agent 18406 18407 of the securities to be offered or any officer, director, or 18408 partner of such selling agent.

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18409 c. An issuer who is a development-stage company that 18410 either has no specific business plan or purpose or has indicated 18411 that its business plan is to merge with an unidentified company 18412 or companies.

18413d. An issuer of offerings in which the specific business18414or properties cannot be described.

18415 e. Any issuer the <u>office</u> department determines is
18416 ineligible if the form would not provide full and fair
18417 disclosure of material information for the type of offering to
18418 be registered by the issuer.

18419 f. Any corporation which has failed to provide the <u>office</u>
 18420 department the reports required for a previous offering
 18421 registered pursuant to this subparagraph.

18423 As a condition precedent to qualifying for use of the simplified 18424 offering circular, a corporation shall agree to provide the 18425 office department with an annual financial report containing a balance sheet as of the end of the issuer's fiscal year and a 18426 statement of income for such year, prepared in accordance with 18427 generally accepted accounting principles and accompanied by an 18428 18429 independent accountant's report. If the issuer has more than 18430 100 security holders at the end of a fiscal year, the financial 18431 statements must be audited. Annual financial reports must be filed with the office department within 90 days after the close 18432 18433 of the issuer's fiscal year for each of the first 5 years 18434 following the effective date of the registration.

(h) A statement of the amount of the issuer's income,
expenses, and fixed charges during the last fiscal year or, if

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18437 in actual business less than 1 year, then for such time as the 18438 issuer has been in actual business.

18439 (i) A statement of the issuer's cash sources and
18440 application during the last fiscal year or, if in actual
18441 business less than 1 year, then for such time as the issuer has
18442 been in actual business.

(j) A statement showing the maximum price at which such security is proposed to be sold, together with the maximum amount of commission, including expenses, or other form of remuneration to be paid in cash or otherwise, directly or indirectly, for or in connection with the sale or offering for sale of such securities.

(k) A copy of the opinion or opinions of counsel
 concerning the legality of the issue or other matters which the
 <u>office</u> department may determine to be relevant to the issue.

(1) A detailed statement showing the items of cash,
property, services, patents, good will, and any other
consideration in payment for which such securities have been or
are to be issued.

18456 (m) The amount of securities to be set aside and disposed
18457 of and a statement of all securities issued from time to time
18458 for promotional purposes.

(n) If the issuer is a corporation, there shall be filed with the application a copy of its articles of incorporation with all amendments and of its existing bylaws, if not already on file in the <u>office department</u>. If the issuer is a trustee, there shall be filed with the application a copy of all instruments by which the trust is created or declared and in

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18465 which it is accepted and acknowledged. If the issuer is a 18466 partnership, unincorporated association, joint-stock company, or 18467 any other form of organization whatsoever, there shall be filed 18468 with the application a copy of its articles of partnership or 18469 association and all other papers pertaining to its organization, 18470 if not already on file in the <u>office department</u>.

(4) All of the statements, exhibits, and documents of every kind required by the department under this section, except properly certified public documents, shall be verified by the oath of the applicant or of the issuer in such manner and form as may be required by the <u>commission department</u>.

18476 (5) The <u>commission</u> department may by rule fix the maximum 18477 discounts, commissions, expenses, remuneration, and other 18478 compensation to be paid in cash or otherwise, not to exceed 20 18479 percent, directly or indirectly, for or in connection with the 18480 sale or offering for sale of such securities in this state.

18481 (6) An issuer filing an application under this section
18482 shall, at the time of filing, pay the <u>office</u> department a
18483 nonreturnable fee of \$1,000 per application.

If upon examination of any application the office 18484 (7) 18485 department shall find that the sale of the security referred to 18486 therein would not be fraudulent and would not work or tend to 18487 work a fraud upon the purchaser, that the terms of the sale of 18488 such securities would be fair, just, and equitable, and that the enterprise or business of the issuer is not based upon unsound 18489 18490 business principles, it shall record the registration of such 18491 security in the register of securities; and thereupon such

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18492 security so registered may be sold by any registered dealer,
18493 subject, however, to the further order of the <u>office</u> department.

18494Section 350.Section 517.082, Florida Statutes, is amended18495to read:

18496

517.082 Notification registration.--

(1) Except as provided in subsection (3), securities offered or sold pursuant to a registration statement filed under the Securities Act of 1933 shall be entitled to registration by notification in the manner provided in subsection (2), provided that prior to the offer or sale the registration statement has become effective.

18503 (2) An application for registration by notification shall
18504 be filed with the <u>office department</u>, shall contain the following
18505 information, and shall be accompanied by the following:

(a) An application to sell executed by the issuer, any person on whose behalf the offering is made, a dealer registered under this chapter, or any duly authorized agent of any such person, setting forth the name and address of the applicant, the name and address of the issuer, and the title of the securities to be offered and sold;

(b) Copies of such documents filed with the Securities and
 Exchange Commission as the <u>Financial Services Commission</u>
 department may by rule require;

18515 (c) An irrevocable written consent to service as required 18516 by s. 517.101; and

(d) A nonreturnable fee of \$1,000 per application.

18517 18518

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18519 A registration under this section becomes effective when the 18520 federal registration statement becomes effective or as of the 18521 date the application is filed with the office department, 18522 whichever is later, provided that, in addition to the items 18523 listed in paragraphs (a)-(d), the office department has received 18524 written notification of effective registration under the 18525 Securities Act of 1933 or the Investment Company Act of 1940 18526 within 10 business days from the date federal registration is 18527 granted. Failure to provide all the information required by 18528 this subsection to the office department within 60 days of the 18529 date the registration statement becomes effective with the 18530 Securities and Exchange Commission shall be a violation of this 18531 chapter.

18532 Except for units of limited partnership interests or (3) 18533 such other securities as the commission department describes by rule as exempt from this subsection due to high investment 18534 18535 quality, the provisions of this section may not be used to 18536 register securities if the offering price at the time of 18537 effectiveness with the Securities and Exchange Commission is \$5 or less per share, unless such securities are listed or 18538 18539 designated, or approved for listing or designation upon notice 18540 of issuance, on a stock exchange registered pursuant to the 18541 Securities Exchange Act of 1934 or on the National Association 18542 of Securities Dealers Automated Quotation (NASDAQ) System, or unless such securities are of the same issuer and of senior or 18543 18544 substantially equal rank to securities so listed or designated.

18545(4) In lieu of filing with the office department the18546application, fees, and documents for registration required by

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18547 subsection (2), the commission department may establish, by 18548 rule, procedures for depositing fees and filing documents by 18549 electronic means, provided such procedures provide the office 18550 department with the information and data required by this 18551 section.

18552 Section 351. Section 517.101, Florida Statutes, is amended 18553 to read:

18554

517.101 Consent to service. --

18555 (1) Upon any initial application for registration under s. 18556 517.081 or s. 517.082 or upon request of the office department, 18557 the issuer shall file with such application the irrevocable written consent of the issuer that in suits, proceedings, and 18558 actions growing out of the violation of any provision of this 18559 18560 chapter, the service on the office department of a notice, 18561 process, or pleading therein, authorized by the laws of this 18562 state, shall be as valid and binding as if due service had been 18563 made on the issuer.

18564 Any such action shall be brought either in the county (2) 18565 of the plaintiff's residence or in the county in which the 18566 office department has its official headquarters. The written 18567 consent shall be authenticated by the seal of said issuer, if it 18568 has a seal, and by the acknowledged signature of a member of the 18569 copartnership or company, or by the acknowledged signature of 18570 any officer of the incorporated or unincorporated association, 18571 if it be an incorporated or unincorporated association, duly 18572 authorized by resolution of the board of directors, trustees, or managers of the corporation or association, and shall in such 18573 18574 case be accompanied by a duly certified copy of the resolution

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18575 of the board of directors, trustees, or managers of the 18576 corporation or association, authorizing the officers to execute In case any process or pleadings mentioned in this 18577 the same. 18578 chapter are served upon the office department, it shall be by 18579 duplicate copies, one of which shall be filed in the office 18580 department and another immediately forwarded by the office 18581 department by registered mail to the principal office of the 18582 issuer against which said process or pleadings are directed.

18583Section 352.Section 517.111, Florida Statutes, is amended18584to read:

18585517.111Revocation or denial of registration of18586securities.--

18587 (1) The <u>office</u> department may revoke or suspend the 18588 registration of any security, or may deny any application to 18589 register securities, if upon examination into the affairs of the 18590 issuer of such security it shall appear that:

18591

(a) The issuer is insolvent;

(b) The issuer or any officer, director, or control person
of the issuer has violated any provision of this chapter or any
rule made hereunder or any order of the <u>office</u> department of
which such issuer has notice;

(c) The issuer or any officer, director, or control person
of the issuer has been or is engaged or is about to engage in
fraudulent transactions;

(d) The issuer or any officer, director, or control person
of the issuer has been found guilty of a fraudulent act in
connection with any sale of securities, has engaged, is engaged,
or is about to engage, in making a fictitious sale or purchase

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18603 of any security, or in any practice or sale of any security 18604 which is fraudulent or a violation of any law;

(e) The issuer or any officer, director, or control person
of the issuer has had a final judgment entered against such
issuer or person in a civil action on the grounds of fraud,
embezzlement, misrepresentation, or deceit;

(f) The issuer or any officer, director, or control person 18610 of the issuer has demonstrated any evidence of unworthiness;

18611 (g) The issuer or any officer, director, or control person 18612 of the issuer is in any other way dishonest or has made any 18613 fraudulent representations or failed to disclose any material 18614 information in any prospectus or in any circular or other 18615 literature that has been distributed concerning the issuer or 18616 its securities;

(h) The security registered or sought to be registered is
the subject of an injunction entered by a court of competent
jurisdiction or is the subject of an administrative stop-order
or similar order prohibiting the offer or sale of the security;

(i) For any security for which registration has been
applied pursuant to s. 517.081, the terms of the offer or sale
of such securities would not be fair, just, or equitable; or

(j) The issuer or any person acting on behalf of the issuer has failed to timely complete any application for registration filed with the <u>office department</u> pursuant to the provisions of s. 517.081 or s. 517.082 or any rule adopted under such sections.

18629

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18630 In making such examination, the office department shall have access to and may compel the production of all the books and 18631 18632 papers of such issuer and may administer oaths to and examine 18633 the officers of such issuer or any other person connected 18634 therewith as to its business and affairs and may also require a 18635 balance sheet exhibiting the assets and liabilities of any such issuer or its income statement, or both, to be certified to by a 18636 18637 public accountant either of this state or of any other state 18638 where the issuer's business is located. Whenever the office 18639 deems department may deem it necessary, it may also require such 18640 balance sheet or income statement, or both, to be made more 18641 specific in such particulars as the office department may 18642 require.

18643 (2) If any issuer shall refuse to permit an examination to
18644 be made by the <u>office department</u>, it shall be proper ground for
18645 revocation of registration.

18646 (3) If the <u>office deems</u> department shall deem it 18647 necessary, it may enter an order suspending the right to sell 18648 securities pending any investigation, provided that the order 18649 shall state the <u>office's</u> department's grounds for taking such 18650 action.

18651 (4) Notice of the entry of such order shall be given by 18652 mail, personally, by telephone confirmed in writing, or by 18653 telegraph to the issuer. Before such order is made final, the 18654 issuer applying for registration shall, on application, be 18655 entitled to a hearing.

18656(5) The office department may deny any request to18657terminate any registration or to withdraw any application for

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18658 registration if the <u>office</u> department believes that an act which 18659 would be grounds for denial, suspension, or revocation under 18660 this chapter has been committed.

18661 Section 353. Section 517.12, Florida Statutes, is amended 18662 to read:

18663517.12 Registration of dealers, associated persons,18664investment advisers, and branch offices.--

18665 (1) No dealer, associated person, or issuer of securities 18666 shall sell or offer for sale any securities in or from offices 18667 in this state, or sell securities to persons in this state from 18668 offices outside this state, by mail or otherwise, unless the person has been registered with the office department pursuant 18669 to the provisions of this section. The office department shall 18670 18671 not register any person as an associated person of a dealer 18672 unless the dealer with which the applicant seeks registration is lawfully registered with the office department pursuant to this 18673 18674 chapter.

18675 (2) The registration requirements of this section do not 18676 apply to the issuers of securities exempted by s. 517.051(1)-(8) 18677 and (10).

18678 (3) Except as otherwise provided in s. 517.061(11)(a)4.,
18679 (13), (16), (17), or (19), the registration requirements of this
18680 section do not apply in a transaction exempted by s. 517.061(1)18681 (12), (14), and (15).

18682 (4) No investment adviser or associated person of an
18683 investment adviser or federal covered adviser shall engage in
18684 business from offices in this state, or render investment advice
18685 to persons of this state, by mail or otherwise, unless the

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18686 federal covered adviser has made a notice filing with the office 18687 department pursuant to s. 517.1201 or the investment adviser is registered pursuant to the provisions of this chapter and 18688 18689 associated persons of the federal covered adviser or investment 18690 adviser have been registered with the office department pursuant 18691 to this section. The office department shall not register any person or an associated person of a federal covered adviser or 18692 18693 an investment adviser unless the federal covered adviser or 18694 investment adviser with which the applicant seeks registration 18695 is in compliance with the notice filing requirements of s. 18696 517.1201 or is lawfully registered with the office department 18697 pursuant to this chapter. A dealer or associated person who is registered pursuant to this section may render investment advice 18698 18699 upon notification to and approval from the office department.

18700 (5) No dealer or investment adviser shall conduct business
18701 from a branch office within this state unless the branch office
18702 is registered with the <u>office</u> department pursuant to the
18703 provisions of this section.

18704 (6) A dealer, associated person, investment adviser, or 18705 branch office, in order to obtain registration, must file with 18706 the office department a written application, on a form which the 18707 commission department may by rule prescribe, verified under 18708 oath. The commission department may establish, by rule, 18709 procedures for depositing fees and filing documents by electronic means provided such procedures provide the office 18710 18711 department with the information and data required by this 18712 section. Each dealer or investment adviser must also file an 18713 irrevocable written consent to service of civil process similar

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18714 to that provided for in s. 517.101. The application shall 18715 contain such information as the <u>commission or office</u> department 18716 may require concerning such matters as:

18717 (a) The name of the applicant and the address of its18718 principal office and each office in this state.

(b) The applicant's form and place of organization; and,
if the applicant is a corporation, a copy of its articles of
incorporation and amendments to the articles of incorporation
or, if a partnership, a copy of the partnership agreement.

(c) The applicant's proposed method of doing business and financial condition and history, including a certified financial statement showing all assets and all liabilities, including contingent liabilities of the applicant as of a date not more than 90 days prior to the filing of the application.

(d) The names and addresses of all associated persons of
the applicant to be employed in this state and the offices to
which they will be assigned.

18731 The application shall also contain such information as (7) 18732 the commission or office department may require about the 18733 applicant; any partner, officer, or director of the applicant or 18734 any person having a similar status or performing similar 18735 functions; any person directly or indirectly controlling the 18736 applicant; or any employee of a dealer or of an investment 18737 adviser rendering investment advisory services. Each applicant 18738 shall file a complete set of fingerprints taken by an authorized 18739 law enforcement officer. Such fingerprints shall be submitted to the Department of Law Enforcement or the Federal Bureau of 18740 18741 Investigation for state and federal processing. The commission

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18742 department may waive, by rule, the requirement that applicants 18743 must file a set of fingerprints or the requirement that such 18744 fingerprints must be processed by the Department of Law 18745 Enforcement or the Federal Bureau of Investigation. The 18746 <u>commission or office</u> department may require information about 18747 any such applicant or person concerning such matters as:

18748 (a) His or her full name, and any other names by which he
18749 or she may have been known, and his or her age, photograph,
18750 qualifications, and educational and business history.

18751 Any injunction or administrative order by a state or (b) 18752 federal agency, national securities exchange, or national 18753 securities association involving a security or any aspect of the 18754 securities business and any injunction or administrative order 18755 by a state or federal agency regulating banking, insurance, 18756 finance, or small loan companies, real estate, mortgage brokers, 18757 or other related or similar industries, which injunctions or 18758 administrative orders relate to such person.

18759 (c) His or her conviction of, or plea of nolo contendere
18760 to, a criminal offense or his or her commission of any acts
18761 which would be grounds for refusal of an application under s.
18762 517.161.

(d) The names and addresses of other persons of whom the
 <u>office department may inquire as to his or her character,</u>
 reputation, and financial responsibility.

18766 (8) The <u>commission or office</u> department may require the
18767 applicant or one or more principals or general partners, or
18768 natural persons exercising similar functions, or any associated
18769 person applicant to successfully pass oral or written

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18770 examinations. Because any principal, manager, supervisor, or 18771 person exercising similar functions shall be responsible for the 18772 acts of the associated persons affiliated with a dealer or 18773 investment adviser, the examination standards may be higher for 18774 a dealer, office manager, principal, or person exercising similar functions than for a nonsupervisory associated person. 18775 18776 The commission department may waive the examination process when 18777 it determines that such examinations are not in the public 18778 interest. The office department shall waive the examination 18779 requirements for any person who has passed any tests as 18780 prescribed in s. 15(b)(7) of the Securities Exchange Act of 1934 18781 that relates to the position to be filled by the applicant.

(9)(a) All dealers, except securities dealers who are 18783 designated by the Federal Reserve Bank of New York as primary 18784 government securities dealers or securities dealers registered 18785 as issuers of securities, shall comply with the net capital and 18786 ratio requirements imposed pursuant to the Securities Exchange 18787 Act of 1934. The commission department may by rule require a 18788 dealer to file with the office department any financial or operational information that is required to be filed by the 18789 18790 Securities Exchange Act of 1934 or any rules adopted under such 18791 act.

18792 (b) The commission department may by rule require the 18793 maintenance of a minimum net capital for securities dealers who 18794 are designated by the Federal Reserve Bank of New York as 18795 primary government securities dealers and securities dealers 18796 registered as issuers of securities and investment advisers, or 18797 prescribe a ratio between net capital and aggregate

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18798 indebtedness, to assure adequate protection for the investing 18799 public. The provisions of this section shall not apply to any 18800 investment adviser that maintains its principal place of 18801 business in a state other than this state, provided such 18802 investment adviser is registered in the state where it maintains 18803 its principal place of business and is in compliance with such 18804 state's net capital requirements.

18805 (10) An applicant for registration shall pay an assessment 18806 fee of \$200, in the case of a dealer or investment adviser, or 18807 \$40, in the case of an associated person. The assessment fee of 18808 an associated person shall be reduced to \$30, but only after the 18809 office department determines, by final order, that sufficient funds have been allocated to the Securities Guaranty Fund 18810 18811 pursuant to s. 517.1203 to satisfy all valid claims filed in 18812 accordance with s. 517.1203(2) and after all amounts payable 18813 under any service contract entered into by the office department 18814 pursuant to s. 517.1204, and all notes, bonds, certificates of 18815 indebtedness, other obligations, or evidences of indebtedness 18816 secured by such notes, bonds, certificates of indebtedness, or 18817 other obligations, have been paid or provision has been made for 18818 the payment of such amounts, notes, bonds, certificates of 18819 indebtedness, other obligations, or evidences of indebtedness. 18820 An associated person not having current fingerprint cards filed 18821 with the National Association of Securities Dealers or a 18822 national securities exchange registered with the Securities and 18823 Exchange Commission shall be assessed an additional fee to cover 18824 the cost for said fingerprint cards to be processed by the 18825 office department. Such fee shall be determined by rule of the

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18826 commission department. Each dealer and each investment adviser 18827 shall pay an assessment fee of \$100 for each office in this 18828 state, except its designated principal office. Such fees become 18829 the revenue of the state, except for those assessments provided for under s. 517.131(1) until such time as the Securities 18830 18831 Guaranty Fund satisfies the statutory limits, and are not 18832 returnable in the event that registration is withdrawn or not 18833 granted.

(11) 18834 If the office department finds that the applicant is 18835 of good repute and character and has complied with the 18836 provisions of this chapter and the rules made pursuant hereto, 18837 it shall register the applicant. The registration of each dealer, investment adviser, and associated person will expire on 18838 18839 December 31, and the registration of each branch office will 18840 expire on March 31, of the year in which it became effective 18841 unless the registrant has renewed its registration on or before 18842 that date. Registration may be renewed by furnishing such information as the commission department may require, together 18843 18844 with payment of the fee required in subsection (10) for dealers, 18845 investment advisers, associated persons, or branch offices and 18846 the payment of any amount lawfully due and owing to the office 18847 department pursuant to any order of the office department or 18848 pursuant to any agreement with the office department. Any dealer, investment adviser, or associated person registrant who 18849 18850 has not renewed a registration by the time the current 18851 registration expires may request reinstatement of such 18852 registration by filing with the office department, on or before 18853 January 31 of the year following the year of expiration, such

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18854 information as may be required by the <u>commission</u> department, 18855 together with payment of the fee required in subsection (10) for 18856 dealers, investment advisers, or associated persons and a late 18857 fee equal to the amount of such fee. Any reinstatement of 18858 registration granted by the <u>office</u> department during the month 18859 of January shall be deemed effective retroactive to January 1 of 18860 that year.

18861 (12)(a) The <u>office</u> department may issue a license to a 18862 dealer, investment adviser, associated person, or branch office 18863 to evidence registration under this chapter. The <u>office</u> 18864 department may require the return to the <u>office</u> department of 18865 any license it may issue prior to issuing a new license.

(b) Every dealer, investment adviser, or federal covered adviser shall promptly file with the <u>office</u> department, as prescribed by rules adopted by the <u>commission</u> department, notice as to the termination of employment of any associated person registered for such dealer or investment adviser in this state and shall also furnish the reason or reasons for such termination.

(c) Each dealer or investment adviser shall designate in writing to, and register with, the <u>office</u> department a manager for each office the dealer or investment adviser has in this state.

(13) Changes in registration occasioned by changes in
personnel of a partnership or in the principals, copartners,
officers, or directors of any dealer or investment adviser or by
changes of any material fact or method of doing business shall
be reported by written amendment in such form and at such time

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18882 as the commission department may specify. In any case in which 18883 a person or a group of persons, directly or indirectly or acting 18884 by or through one or more persons, proposes to purchase or 18885 acquire a controlling interest in a registered dealer or 18886 investment adviser, such person or group shall submit an initial 18887 application for registration as a dealer or investment adviser prior to such purchase or acquisition. The commission department 18888 18889 shall adopt rules providing for waiver of the application 18890 required by this subsection where control of a registered dealer 18891 or investment adviser is to be acquired by another dealer or 18892 investment adviser registered under this chapter or where the 18893 application is otherwise unnecessary in the public interest.

18894 Every dealer, investment adviser, or branch office (14)18895 registered or required to be registered with the office 18896 department shall keep records of all currency transactions in 18897 excess of \$10,000 and shall file reports, as prescribed under 18898 the financial recordkeeping regulations in 31 C.F.R. part 103, 18899 with the office department when transactions occur in or from 18900 this state. All reports required by this subsection to be filed 18901 with the office department shall be confidential and exempt from 18902 s. 119.07(1) except that any law enforcement agency or the 18903 Department of Revenue shall have access to, and shall be 18904 authorized to inspect and copy, such reports.

18905 (15) In lieu of filing with the <u>office department</u> the 18906 applications specified in subsection (6), the fees required by 18907 subsection(10), and the termination notices required by 18908 subsection (12), the <u>commission department</u> may by rule establish 18909 procedures for the deposit of such fees and documents with the

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18910 Central Registration Depository of the National Association of 18911 Securities Dealers, Inc., as developed under contract with the 18912 North American Securities Administrators Association, Inc.; 18913 provided, however, that such procedures shall provide the <u>office</u> 18914 department with the information and data as required by this 18915 section.

18916 Except for securities dealers who are designated by (16) 18917 the Federal Reserve Bank of New York as primary government 18918 securities dealers or securities dealers registered as issuers 18919 of securities, every applicant for initial or renewal 18920 registration as a securities dealer and every person registered 18921 as a securities dealer shall be registered as a broker or dealer 18922 with the Securities and Exchange Commission and shall be subject 18923 to insurance coverage by the Securities Investor Protection 18924 Corporation.

18925 (17)(a) A dealer that is located in Canada and has no 18926 office or other physical presence in this state may, provided 18927 the dealer is registered in accordance with this section, effect 18928 transactions in securities with or for, or induce or attempt to 18929 induce the purchase or sale of any security by:

18930 1. A person from Canada who temporarily resides in this 18931 state and with whom the Canadian dealer had a bona fide dealer-18932 client relationship before the person entered the United States; 18933 or

18934 2. A person from Canada who is a resident of this state, 18935 and whose transactions are in a self-directed tax advantage 18936 retirement plan in Canada of which the person is the holder or 18937 contributor.

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(b) An associated person who represents a Canadian dealer
registered under this section may, provided the agent is
registered in accordance with this section, effect transactions
in securities in this state as permitted for a dealer, under
subsection (a).

18943 (c) A Canadian dealer may register under this section18944 provided that such dealer:

189451. Files an application in the form required by the18946jurisdiction in which the dealer has a head office.

18947

2. Files a consent to service of process.

18948 3. Is registered as a dealer in good standing in the
18949 jurisdiction from which it is effecting transactions into this
18950 state and files evidence of such registration with the <u>office</u>
18951 department.

18952 4. Is a member of a self-regulatory organization or stock18953 exchange in Canada.

(d) An associated person who represents a Canadian dealer
registered under this section in effecting transactions in
securities in this state may register under this section
provided that such person:

189581. Files an application in the form required by the18959jurisdiction in which the dealer has its head office.

189602. Is registered in good standing in the jurisdiction from18961which he or she is effecting transactions into this state and18962files evidence of such registration with the office department.

18963 (e) If the <u>office</u> department finds that the applicant is 18964 of good repute and character and has complied with the

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18965 provisions of this chapter, the <u>office department</u> shall register 18966 the applicant.

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(f) A Canadian dealer registered under this section shall:

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18968 1. Maintain its provincial or territorial registration and
 18969 its membership in a self-regulatory organization or stock
 18970 exchange in good standing.

18971 2. Provide the <u>office</u> department upon request with its
18972 books and records relating to its business in this state as a
18973 dealer.

189743. Provide the office department notice of each civil,18975criminal, or administrative action initiated against the dealer.

18976 4. Disclose to its clients in this state that the dealer
18977 and its agents are not subject to the full regulatory
18978 requirements under this chapter.

18979 5. Correct any inaccurate information within 30 days, if
18980 the information contained in the application form becomes
18981 inaccurate for any reason before or after the dealer becomes
18982 registered.

18983 (g) An associated person of a Canadian dealer registered 18984 under this section shall:

189851. Maintain provincial or territorial registration in good18986standing.

18987 2. Provide the <u>office</u> department with notice of each
18988 civil, criminal, or administrative action initiated against such
18989 person.

18990 3. Through the dealer, correct any inaccurate information 18991 within 30 days, if the information contained in the application

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18992 form becomes inaccurate for any reason before or after the 18993 associated person becomes registered.

(h) Renewal applications for Canadian dealers and
associated persons under this section must be filed before
December 31 each year. Every applicant for registration or
renewal registration under this section shall pay the fee for
dealers and associated persons under this chapter.

(18) Every dealer or associated person registered or required to be registered with the <u>office department</u> shall satisfy any continuing education requirements established by rule pursuant to law.

19003 (19) The registration requirements of this section which 19004 apply to investment advisers and associated persons do not apply 19005 to a commodity trading adviser who:

19006(a) Is registered as such with the Commodity Futures19007Trading Commission pursuant to the Commodity Exchange Act.

(b) Advises or exercises trading discretion, with respect
to foreign currency options listed and traded exclusively on the
Philadelphia Stock Exchange, on behalf of an "appropriate
person" as defined by the Commodity Exchange Act.

19013 The exemption provided in this subsection does not apply to a 19014 commodity trading adviser who engages in other activities that 19015 require registration under this chapter.

19016 (20) The registration requirements of this section do not
 19017 apply to any general lines insurance agent or life insurance
 19018 agent licensed under chapter 626 individuals licensed under s.
 19019 626.041 or its successor statute, or s. 626.051 or its successor

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19020 statute, for the sale of a security as defined in s. 19021 517.021(20)(19)(g), if the individual is directly authorized by 19022 the issuer to offer or sell the security on behalf of the issuer 19023 and the issuer is a federally chartered savings bank subject to 19024 regulation by the Federal Deposit Insurance Corporation. Actions under this subsection shall constitute activity under the 19025 19026 insurance agent's license for purposes of ss. 626.611 and 19027 626.621.

19028Section 354.Section 517.1201, Florida Statutes, is19029amended to read:

19030517.1201Notice filing requirements for federal covered19031advisers.--

19032 (1)It is unlawful for a person to transact business in 19033 this state as a federal covered adviser unless such person has 19034 made a notice filing with the office department. A notice 19035 filing under this section shall consist of a copy of those 19036 documents that have been filed or are required to be filed by 19037 the federal covered adviser with the Securities and Exchange 19038 Commission that the Financial Services Commission department by 19039 rule requires to be filed, together with a consent to service of 19040 process and a filing fee of \$200. The commission department may 19041 establish by rule procedures for the deposit of fees and the 19042 filing of documents to be made through electronic means, if the 19043 procedures provide to the office department the information and 19044 data required by this section.

19045 (2) A notice filing shall be effective upon receipt. A
19046 notice filing shall expire on December 31 of the year in which
19047 the filing became effective unless the federal covered adviser

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19048 has renewed the filing on or before that date. A federal covered 19049 adviser may renew a notice filing by furnishing to the office 19050 department such information that has been filed or is required 19051 to be filed with the Securities and Exchange Commission, as the 19052 Financial Services Commission or office department may require, 19053 together with a renewal fee of \$200 and the payment of any 19054 amount due and owing the office department pursuant to any 19055 agreement with the office department. Any federal covered 19056 adviser who has not renewed a notice filing by the time a 19057 current notice filing expires may request reinstatement of such 19058 notice filing by filing with the office department, on or before 19059 January 31 of the year following the year the notice filing 19060 expires, such information that has been filed or is required to 19061 be filed with the Securities and Exchange Commission as may be 19062 required by the Financial Services Commission or office 19063 department, together with the payment of \$200 and a late fee 19064 equal to \$200. Any reinstatement of a notice filing granted by 19065 the office department during the month of January shall be 19066 deemed effective retroactive to January 1 of that year.

The commission department may require, by rule, a 19067 (3) 19068 federal covered adviser who has made a notice filing pursuant to 19069 this section to file with the office department copies of any 19070 amendments filed or required to be filed with the Securities and 19071 Exchange Commission.

19072 The office department may issue a permit to evidence (4) 19073 the effectiveness of a notice filing for a federal covered 19074 adviser.

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19075 (5) A notice filing may be terminated by filing notice of 19076 such termination with the office department. Unless another 19077 date is specified by the federal covered adviser, such notice 19078 shall be effective upon its receipt by the office department.

19079 (6) All fees collected under this section become the 19080 revenue of the state, except for those assessments provided for 19081 under s. 517.131(1) until such time as the Securities Guaranty 19082 Fund satisfies the statutory limits, and are not returnable in 19083 the event that a notice filing is withdrawn.

19084 Section 355. Section 517.1203, Florida Statutes, is amended to read: 19085

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517.1203 Allocation and disbursement of assessment fees.--Notwithstanding s. 517.131(1), an additional amount 19087 (1)19088 equal to 25 percent of all revenues received as assessment fees 19089 pursuant to s. 517.12(10) and (11) from persons applying for or 19090 renewing registrations as associated persons shall be allocated 19091 to the Securities Guaranty Fund and disbursed as provided in 19092 this section. This allocation shall continue until the office 19093 department determines, by final order, that sufficient funds 19094 have been allocated to the Securities Guaranty Fund pursuant to 19095 this section to satisfy all valid claims filed in accordance 19096 with subsection (2) and until all amounts payable under any 19097 service contract entered into by the office department pursuant 19098 to s. 517.1204, and all notes, bonds, certificates of indebtedness, other obligations, or evidences of indebtedness 19099 19100 secured by such notes, bonds, certificates of indebtedness, or 19101 other obligations, have been paid or provision has been made for 19102 the payment of such amounts, notes, bonds, certificates of

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19103 indebtedness, other obligations, or evidences of indebtedness. 19104 This assessment fee shall be part of the regular license fee and shall be transferred to or deposited into the Securities 19105 19106 Guaranty Fund. The moneys allocated to the Securities Guaranty 19107 Fund under this section shall not be included in the calculation of the allocation of the assessment fees referred to in s. 19108 19109 517.131(1)(b). Moneys allocated under this section in excess of 19110 the valid claims filed pursuant to subsection (2) shall be 19111 allocated to the Anti-Fraud Trust Fund.

19112 (2)(a) Notwithstanding the provisions of ss. 517.131 and 19113 517.141, moneys allocated to the Securities Guaranty Fund under 19114 this section shall be used to pay amounts payable under any 19115 service contract entered into by the office department pursuant 19116 to s. 517.1204, subject to annual appropriation by the 19117 Legislature, and to pay investors who have filed claims with the 19118 Department of Banking and Finance after October 1, 1996, and on 19119 or before December 31, 1998, who have:

191201. Received a final judgment against an associated person19121of GIC Government Securities, Inc., based upon allegations which19122would amount to a violation of s. 517.07 or s. 517.301; or

19123 2. Demonstrated to the <u>former</u> Department <u>of Banking and</u>
19124 <u>Finance or office</u> that the claimant has suffered monetary
19125 damages as a result of the acts or actions of GIC Government
19126 Securities, Inc., or any associated person thereof, based upon
19127 allegations which would amount to a violation of s. 517.07 or s.
19128 517.301.

19129(b)1. Claims shall be paid in the order that they were19130have been filed with the former Department of Banking and

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19131 <u>Finance</u>, unless the department has noticed its intent to deny 19132 the claim in whole or in part. If a notice of intent to deny a 19133 claim in whole or in part <u>was</u> is issued, the claim shall not be 19134 paid until a final order has been entered which is not subject 19135 to an order staying its effect.

19136 If at any time the money in the Securities Guaranty 2. 19137 Fund allocated under this section is insufficient to satisfy any 19138 valid claim or portion of a valid claim approved by the 19139 department or office under this section, the office department 19140 shall prorate the payment based upon the ratio that the person's 19141 claim bears to the total approved claims filed on the same day. 19142 The office department shall satisfy the unpaid claims as soon as 19143 a sufficient amount of money has been deposited in or 19144 transferred to the fund as provided in this section.

191453. A claimant shall not be substantially affected by the19146payment of another person's claim.

19147 (c) Claims shall be limited to the amount of the 19148 investment, reduced by any amounts received from a bankruptcy 19149 proceeding or from any other source. If an investor is deceased, the award shall be made to the surviving spouse. If the investor 19150 19151 and surviving spouse are both deceased, the award shall be made 19152 pursuant to the laws of descent and distribution. Neither the 19153 office department nor the Investment Fraud Restoration Financing 19154 Corporation shall make payment to assignees, secured parties, lien creditors, or other such entities. 19155

19156(3) In rendering a determination, the office department19157may rely on records from the bankruptcy proceeding regarding GIC

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19158 Government Securities, Inc., unless there is good cause to 19159 believe that the record is not genuine.

19160 (4) Amounts deposited into the Securities Guaranty Fund 19161 pursuant to this section shall be applied to or allocated for 19162 payment of amounts payable by the <u>office</u> department pursuant to 19163 paragraph (2)(a), under a service contract entered into by the 19164 <u>office</u> department pursuant to s. 517.1204, subject to annual 19165 appropriation by the Legislature, before making or providing for 19166 any other disbursements from the fund.

19167 Section 356. Subsection (2), paragraph (e) of subsection 19168 (3), and subsections (4), (5), and(6) of section 517.1204, 19169 Florida Statutes, are amended to read:

19170517.1204Investment Fraud Restoration Financing19171Corporation.--

19172 The corporation shall be governed by a board of (2) 19173 directors consisting of the <u>director of</u> the office or his or her 19174 designee assistant comptroller, the Secretary of Elderly Affairs 19175 or the secretary's designee, and the executive director of the 19176 Department of Veterans' Affairs or the executive director's 19177 designee. The executive director of the State Board of 19178 Administration shall be the chief executive officer of the 19179 corporation and shall direct and supervise the administrative 19180 affairs of the corporation and shall control, direct, and 19181 supervise the operation of the corporation. The corporation 19182 shall also have such other officers as may be determined by the 19183 board of directors.

19184(3) The corporation shall have all the powers of a19185corporate body under the laws of this state to the extent not

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19186 inconsistent with or restricted by the provisions of this 19187 section, including, but not limited to, the power to:

(e) Elect or appoint and employ such officers, agents, and
employees as the corporation deems advisable to operate and
manage the affairs of the corporation, which officers, agents,
and employees may be officers or employees of the <u>office</u>
department and the state agencies represented on the board of
directors of the corporation.

19194 The corporation is authorized to enter into one or (4) 19195 more service contracts with the office department pursuant to 19196 which the corporation shall provide services to the office 19197 department in connection with financing the functions and 19198 activities provided for in s. 517.1203. The office department 19199 may enter into one or more such service contracts with the 19200 corporation and provide for payments under such contracts 19201 pursuant to s. 517.1203(2)(a), subject to annual appropriation 19202 by the Legislature. The proceeds from such service contracts 19203 may be used for the costs and expenses of administration of the 19204 corporation after payments as set forth in subsection(5). Each 19205 service contract shall have a term not to exceed 15 years and 19206 shall terminate no later than July 1, 2021. The aggregate 19207 amount payable from the Securities Guaranty Fund under all such 19208 service contracts shall not exceed the amount provided by s. 19209 517.1203(1). In compliance with provisions of s. 287.0641 and 19210 other applicable provisions of law, the obligations of the 19211 office department under such service contracts shall not 19212 constitute a general obligation of the state or a pledge of the 19213 faith and credit or taxing power of the state nor shall such

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19214 obligations be construed in any manner as an obligation of the 19215 State Board of Administration or entities for which it invests funds, other than the office department as provided in this 19216 19217 section, but shall be payable solely from amounts available in 19218 the Securities Guaranty Fund, subject to annual appropriation. 19219 In compliance with this subsection and s. 287.0582, such service 19220 contracts shall expressly include the following statement: "The 19221 State of Florida's performance and obligation to pay under this 19222 contract is contingent upon an annual appropriation by the 19223 Legislature."

19224 (5) The corporation may issue and incur notes, bonds, 19225 certificates of indebtedness, or other obligations or evidences 19226 of indebtedness payable from and secured by amounts payable to 19227 the corporation by the office department under a service 19228 contract entered into pursuant to subsection (4) for the purpose 19229 of the simultaneous payment of all claims approved pursuant to 19230 s. 517.1203. The term of any such note, bond, certificate of 19231 indebtedness, or other obligation or evidence of indebtedness 19232 shall not exceed 15 years. The corporation may select a 19233 financing team and issue obligations through competitive bidding 19234 or negotiated contracts, whichever is most cost-effective. Anv 19235 such indebtedness of the corporation shall not constitute a debt 19236 or obligation of the state or a pledge of the faith and credit 19237 or taxing power of the state, but shall be payable from and 19238 secured by payments made by the office department under the 19239 service contract pursuant to subsection (4).

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(6) The corporation shall pay all claims approved pursuant
to s. 517.1203 as determined by and at the direction of the
<u>office department</u>.

19243 Section 357. Section 517.121, Florida Statutes, is amended 19244 to read:

517.121 Books and records requirements; examinations.--

(1) A dealer, investment adviser, branch office, or
 associated person shall maintain such books and records as the
 <u>commission department may prescribe by rule.</u>

19249 (2) The <u>office</u> department shall, at intermittent periods,
19250 examine the affairs and books and records of each registered
19251 dealer, investment adviser, branch office, or associated person,
19252 or require such records and reports to be submitted to it as
19253 <u>required</u> it may require by rule <u>of the commission</u>, to determine
19254 compliance with this act.

Section 358. Paragraph (a) of subsection (1), paragraphs
(b) and (e) of subsection (3), and subsection (4) of section
517.131, Florida Statutes, are amended to read:

517.131 Securities Guaranty Fund.--

19259 The Chief Financial Officer Treasurer shall (1)(a) 19260 establish a Securities Guaranty Fund. An amount not exceeding 19261 20 percent of all revenues received as assessment fees pursuant 19262 to s. 517.12(10) and (11) for dealers and investment advisers or 19263 s. 517.1201 for federal covered advisers and an amount not 19264 exceeding 10 percent of all revenues received as assessment fees 19265 pursuant to s. 517.12(10) and (11) for associated persons shall be allocated to the fund. An additional amount not exceeding 19266 19267 3.5 percent of all revenues received as assessment fees for

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19268 associated persons pursuant to s. 517.12(10) and (11) shall be 19269 allocated to the Securities Guaranty Fund but only after the 19270 office department determines, by final order, that sufficient 19271 funds have been allocated to the fund pursuant to s. 517.1203 to 19272 satisfy all valid claims filed in accordance with s. 517.1203(2) 19273 and after all amounts payable under any service contract entered 19274 into by the office department pursuant to s. 517.1204, and all 19275 notes, bonds, certificates of indebtedness, other obligations, 19276 or evidences of indebtedness secured by such notes, bonds, 19277 certificates of indebtedness, or other obligations, have been 19278 paid or provision has been made for the payment of such amounts, 19279 notes, bonds, certificates of indebtedness, other obligations, or evidences of indebtedness. This assessment fee shall be part 19280 19281 of the regular license fee and shall be transferred to or 19282 deposited in the Securities Guaranty Fund.

19283 (3) Any person is eligible to seek recovery from the19284 Securities Guaranty Fund if:

19285 Such person has made all reasonable searches and (b) 19286 inquiries to ascertain whether the judgment debtor possesses 19287 real or personal property or other assets subject to being sold 19288 or applied in satisfaction of the judgment, and by her or his 19289 search the person has discovered no property or assets; or she 19290 or he has discovered property and assets and has taken all 19291 necessary action and proceedings for the application thereof to 19292 the judgment, but the amount thereby realized was insufficient 19293 to satisfy the judgment. To verify compliance with such 19294 condition, the office department may require such person to have 19295 a writ of execution be issued upon such judgment and may further

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19296 require a showing that no personal or real property of the 19297 judgment debtor liable to be levied upon in complete 19298 satisfaction of the judgment can be found.

19299 The office department waives compliance with the (e) 19300 requirements of paragraph (a) or paragraph (b). The office 19301 department may waive such compliance if the dealer, investment 19302 adviser, or associated person which is the subject of the claim 19303 filed with the office department is the subject of any 19304 proceeding in which a receiver has been appointed by a court of 19305 competent jurisdiction. If the office department waives such 19306 compliance, the office department may, upon petition by the 19307 debtor or the court-appointed trustee, examiner, or receiver, distribute funds from the Securities Guaranty Fund up to the 19308 19309 amount allowed under s. 517.141. Any waiver granted pursuant to 19310 this section shall be considered a judgment for purposes of 19311 complying with the requirements of this section and of s. 19312 517.141.

19313 Any person who files an action that may result in the (4) 19314 disbursement of funds from the Securities Guaranty Fund pursuant 19315 to the provisions of s. 517.141 shall give written notice by 19316 certified mail to the office department as soon as practicable 19317 after such action has been filed. The failure to give such 19318 notice shall not bar a payment from the Securities Guaranty Fund 19319 if all of the conditions specified in subsection (3) are 19320 satisfied.

19321Section 359.Section 517.141, Florida Statutes, is amended19322to read:

19323 517.141 Payment from the fund.--

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(1) Any person who meets all of the conditions prescribed
in s. 517.131 may apply to the <u>office</u> department for payment to
be made to such person from the Securities Guaranty Fund in the
amount equal to the unsatisfied portion of such person's
judgment or \$10,000, whichever is less, but only to the extent
and amount reflected in the judgment as being actual or
compensatory damages, excluding costs and attorney's fees.

(2) Regardless of the number of claimants involved, payments for claims shall be limited in the aggregate to \$100,000 against any one dealer, investment adviser, or associated person. If the total claims exceed the aggregate limit of \$100,000, the <u>office department</u> shall prorate the payment based upon the ratio that the person's claim bears to the total claims filed.

19338 No payment shall be made on any claim against any one (3) 19339 dealer, investment adviser, or associated person before the 19340 expiration of 2 years from the date any claimant is found by the 19341 office department to be eligible for recovery pursuant to this 19342 section. If during this 2-year period more than one claim is 19343 filed against the same dealer, investment adviser, or associated 19344 person, or if the office department receives notice pursuant to 19345 s. 517.131(4) that an action against the same dealer, investment 19346 adviser, or associated person is pending, all such claims and 19347 notices of pending claims received during this period against 19348 the same dealer, investment adviser, or associated person may be 19349 handled by the office department as provided in this section. 19350 Two years after the first claimant against that same dealer,

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19351 investment adviser, or associated person applies for payment 19352 pursuant to this section:

(a) The <u>office</u> department shall determine those persons
eligible for payment or for potential payment in the event of a
pending action. All such persons may be entitled to receive
their pro rata shares of the fund as provided in this section.

(b) Those persons who meet all the conditions prescribed
in s. 517.131 and who have applied for payment pursuant to this
section will be entitled to receive their pro rata shares of the
total disbursement.

19361 (c) Those persons who have filed notice with the office 19362 department of a pending claim pursuant to s. 517.131(4) but who 19363 are not yet eligible for payment from the fund will be entitled 19364 to receive their pro rata shares of the total disbursement once 19365 they have complied with subsection (1). However, in the event that the amounts they are eligible to receive pursuant to 19366 subsection (1) are less than their pro rata shares as determined 19367 19368 under this section, any excess shall be distributed pro rata to 19369 those persons entitled to disbursement under this subsection 19370 whose pro rata shares of the total disbursement were less than 19371 the amounts of their claims.

(4) Individual claims filed by persons owning the same
joint account, or claims stemming from any other type of account
maintained by a particular licensee on which more than one name
appears, shall be treated as the claims of one eligible claimant
with respect to payment from the fund. If a claimant who has
obtained a judgment which qualifies for disbursement under s.
517.131 has maintained more than one account with the dealer,

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19379 investment adviser, or associated person who is the subject of 19380 the claims, for purposes of disbursement of the fund, all such accounts, whether joint or individual, shall be considered as 19381 19382 one account and shall entitle such claimant to only one 19383 distribution from the fund not to exceed the lesser of \$10,000 19384 or the unsatisfied portion of such claimant's judgment as 19385 provided in subsection (1). To the extent that a claimant 19386 obtains more than one judgment against a dealer, investment 19387 adviser, or one or more associated persons arising out of the 19388 same transactions, occurrences, or conduct or out of the 19389 dealer's, investment adviser's, or associated person's handling 19390 of the claimant's account, such judgments shall be consolidated 19391 for purposes of this section and shall entitle the claimant to 19392 only one disbursement from the fund not to exceed the lesser of 19393 \$10,000 or the unsatisfied portion of such claimant's judgment 19394 as provided in subsection (1).

19395 (5) If the final judgment which gave rise to the claim is 19396 overturned in any appeal or in any collateral proceeding, the 19397 claimant shall reimburse the fund all amounts paid to the 19398 claimant on the claim. Such reimbursement shall be paid to the 19399 office department within 60 days after the final resolution of 19400 the appellate or collateral proceedings, with the 60-day period 19401 commencing on the date the final order or decision is entered in 19402 such proceedings.

(6) If a claimant receives payments in excess of that
which is permitted under this chapter, the claimant shall
reimburse the fund such excess within 60 days after the claimant

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6 receives such excess payment or after the payment is determined 7 to be in excess of that permitted by law, whichever is later.

19408 (7) The <u>office</u> department may institute legal proceedings
19409 to enforce compliance with this section and with s. 517.131 to
19410 recover moneys owed to the fund, and shall be entitled to
19411 recover interest, costs, and attorney's fees in any action
19412 brought pursuant to this section in which the <u>office</u> department
19413 prevails.

19414 (8) If at any time the money in the Securities Guaranty 19415 Fund is insufficient to satisfy any valid claim or portion of a 19416 valid claim approved by the office department, the office 19417 department shall satisfy such unpaid claim or portion of such valid claim as soon as a sufficient amount of money has been 19418 19419 deposited in or transferred to the fund. When there is more 19420 than one unsatisfied claim outstanding, such claims shall be 19421 paid in the order in which the claims were approved by final 19422 order of the office department, which order is not subject to an 19423 appeal or other pending proceeding.

19424 Upon receipt by the claimant of the payment from the (9) 19425 Securities Guaranty Fund, the claimant shall assign any additional right, title, and interest in the judgment, to the 19426 19427 extent of such payment, to the office department. If the 19428 provisions of s. 517.131(3)(e) apply, the claimant must assign 19429 to the office department any right, title, and interest in the 19430 debt to the extent of any payment by the office department from 19431 the Securities Guaranty Fund.

19432(10) All payments and disbursements made from the19433Securities Guaranty Fund shall be made by the Chief Financial

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19434 <u>Officer Treasurer</u> upon <u>authorization</u> a voucher signed by the 19435 <u>director of the office</u> Comptroller, as head of the department, 19436 or such agent as she or he may designate.

19437 Section 360. Section 517.151, Florida Statutes, is amended 19438 to read:

19439 517.151 Investments of the fund.--The funds of the 19440 Securities Guaranty Fund shall be invested by the <u>Chief</u> 19441 <u>Financial Officer Treasurer</u> under the same limitations as other 19442 state funds, and the interest earned thereon shall be deposited 19443 to the credit of the fund and available for the same purpose as 19444 other moneys deposited in the Securities Guaranty Fund.

19445 Section 361. Subsection (1), (3), and (5), and paragraph 19446 (b) of subsection (6) of section 517.161, Florida Statutes, are 19447 amended to read:

19448517.161Revocation, denial, or suspension of registration19449of dealer, investment adviser, associated person, or branch19450office.--

(1) Registration under s. 517.12 may be denied or any registration granted may be revoked, restricted, or suspended by the <u>office</u> department if the <u>office</u> department determines that such applicant or registrant:

(a) Has violated any provision of this chapter or any ruleor order made under this chapter;

19457 (b) Has made a material false statement in the application 19458 for registration;

(c) Has been guilty of a fraudulent act in connection with
rendering investment advice or in connection with any sale of
securities, has been or is engaged or is about to engage in

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19462 making fictitious or pretended sales or purchases of any such 19463 securities or in any practice involving the rendering of 19464 investment advice or the sale of securities which is fraudulent 19465 or in violation of the law;

(d) Has made a misrepresentation or false statement to, or concealed any essential or material fact from, any person in the rendering of investment advice or the sale of a security to such person;

19470 (e) Has failed to account to persons interested for all 19471 money and property received;

(f) Has not delivered, after a reasonable time, to persons entitled thereto securities held or agreed to be delivered by the dealer, broker, or investment adviser, as and when paid for, and due to be delivered;

(g) Is rendering investment advice or selling or offering for sale securities through any associated person not registered in compliance with the provisions of this chapter;

(h) Has demonstrated unworthiness to transact the businessof dealer, investment adviser, or associated person;

(i) Has exercised management or policy control over or
owned 10 percent or more of the securities of any dealer or
investment adviser that has been declared bankrupt, or had a
trustee appointed under the Securities Investor Protection Act;
or is, in the case of a dealer or investment adviser, insolvent;

(j) Has been convicted of, or has entered a plea of guilty
or nolo contendere to, a crime against the laws of this state or
any other state or of the United States or of any other country
or government which relates to registration as a dealer,

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19490 investment adviser, issuer of securities, associated person, or 19491 branch office; which relates to the application for such 19492 registration; or which involves moral turpitude or fraudulent or 19493 dishonest dealing;

(k) Has had a final judgment entered against her or him in a civil action upon grounds of fraud, embezzlement, misrepresentation, or deceit;

19497

(1) Is of bad business repute; or

Has been the subject of any decision, finding, 19498 (m) 19499 injunction, suspension, prohibition, revocation, denial, 19500 judgment, or administrative order by any court of competent 19501 jurisdiction, administrative law judge, or by any state or federal agency, national securities, commodities, or option 19502 19503 exchange, or national securities, commodities, or option 19504 association, involving a violation of any federal or state 19505 securities or commodities law or any rule or regulation 19506 promulgated thereunder, or any rule or regulation of any 19507 national securities, commodities, or options exchange or 19508 national securities, commodities, or options association, or has 19509 been the subject of any injunction or adverse administrative 19510 order by a state or federal agency regulating banking, 19511 insurance, finance or small loan companies, real estate, 19512 mortgage brokers, or other related or similar industries. For 19513 purposes of this subsection, the office department may not deny 19514 registration to any applicant who has been continuously registered with the office department for 5 years from the entry 19515 of such decision, finding, injunction, suspension, prohibition, 19516 19517 revocation, denial, judgment, or administrative order provided

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19518 such decision, finding, injunction, suspension, prohibition, 19519 revocation, denial, judgment, or administrative order has been 19520 timely reported to the <u>office department</u> pursuant to the 19521 <u>commission's department's</u> rules and regulations.

(3) In the event the <u>office</u> department determines to deny an application or revoke a registration, it shall enter a final order with its findings on the register of dealers and associated persons; and denial, suspension, or revocation of the registration of a dealer or investment adviser shall also deny, suspend, or revoke the registration of all her or his associated persons.

19529 (5) The <u>office</u> department may deny any request to 19530 terminate or withdraw any application or registration if the 19531 <u>office</u> department believes that an act which would be a ground 19532 for denial, suspension, restriction, or revocation under this 19533 chapter has been committed.

(6) Registration under s. 517.12 may be denied or any
registration granted may be suspended or restricted if an
applicant or registrant is charged, in a pending enforcement
action or pending criminal prosecution, with any conduct that
would authorize denial or revocation under subsection (1).

19539 (b) Any order of suspension or restriction under this 19540 subsection shall:

19541 1. Take effect only after a hearing, unless no hearing is 19542 requested by the registrant or unless the suspension or 19543 restriction is made in accordance with s. 120.60(6).

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19544 2. Contain a finding that evidence of a prima facie case
19545 supports the charge made in the enforcement action or criminal
19546 prosecution.

19547 3. Operate for no longer than 10 days beyond receipt of 19548 notice by the <u>office</u> department of termination with respect to 19549 the registrant of the enforcement action or criminal 19550 prosecution.

19551Section 362.Section 517.181, Florida Statutes, is amended19552to read:

19553

517.181 Escrow agreement.--

19554 If the statement containing information as to (1) 19555 securities to be registered, as provided for in s. 517.081, shall disclose that any such securities or any securities senior 19556 19557 thereto shall have been or shall be intended to be issued for 19558 any patent right, copyright, trademark, process, formula, or 19559 goodwill; for organization or promotion fees or expenses; or for 19560 goodwill or going-concern value or other intangible assets, then 19561 the amount and nature thereof shall be fully set forth, and the 19562 office department may require that such securities so issued in 19563 payment of such patent right, copyright, trademark, process, 19564 formula, or goodwill; for organization or promotion fees or 19565 expenses; or for other intangible assets shall be delivered in 19566 escrow to the office department or other depository satisfactory 19567 to the office department under an escrow agreement. The escrow 19568 agreement shall be in a form suitable to the office department 19569 and shall provide for the escrow or impoundment of such securities for a reasonable length of time determined by the 19570 19571 office department to be in the best interest of other

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19572 shareholders. The securities subject to escrow shall also 19573 include any dividend, cash, or stock that may be paid during the 19574 life of the escrow and any stock issued through, or by reason 19575 of, any stock split, exchange of shares, recapitalization, 19576 merger, consolidation, reorganization, or similar combination or 19577 subdivision in substitution for or in lieu of any stock subject to this provision; and in case of dissolution or insolvency 19578 19579 during the time such securities are held in escrow, the owners 19580 of such securities shall not participate in the assets until 19581 after the owners of all other securities shall have been paid in 19582 full.

19583 Any securities held in escrow under this section on (2) 19584 November 1, 1978, may be released to the owners thereof upon 19585 request, if satisfactory financial data is submitted to the 19586 office department showing that the issuer is currently operating 19587 on sound business principles and has net income in accordance 19588 with criteria-implementing rules of the commission department 19589 relating to escrow of securities. At any time, the office 19590 department may review any existing escrow agreement made under 19591 this section and determine that the same may be amended in order 19592 to permit a subsequent release of the securities upon terms and 19593 conditions which are just and equitable as defined by said 19594 rules.

(3) When it shall appear from information available to the
office department that the issuer of securities held in escrow
has been dissolved or disbanded or is defunct or no longer
actively engaged in business and such securities are of no
value, the office department, after giving at least 60 days'

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19600 notice in at least one newspaper of general circulation and
19601 after giving interested parties opportunity for hearing, may
19602 enter its order authorizing the destruction of said securities.
19603 Any affected escrow agent may rely on such order and shall not
19604 be required to determine the validity or sufficiency thereof.

19605Section 363.Section 517.191, Florida Statutes, is amended19606to read:

19607

517.191 Injunction to restrain violations.--

19608 When it appears shall appear to the office department, (1)19609 either upon complaint or otherwise, that a person has engaged or 19610 is about to engage in any act or practice constituting a 19611 violation of this chapter or a rule or order hereunder, the 19612 office department may investigate; and whenever it shall believe 19613 from evidence satisfactory to it that any such person has 19614 engaged, is engaged, or is about to engage in any act or 19615 practice constituting a violation of this chapter or a rule or 19616 order hereunder, the office department may, in addition to any 19617 other remedies, bring action in the name and on behalf of the 19618 state against such person and any other person concerned in or 19619 in any way participating in or about to participate in such 19620 practices or engaging therein or doing any act or acts in 19621 furtherance thereof or in violation of this chapter to enjoin 19622 such person or persons from continuing such fraudulent practices 19623 or engaging therein or doing any act or acts in furtherance thereof or in violation of this chapter. In any such court 19624 19625 proceedings, the office department may apply for, and on due 19626 showing be entitled to have issued, the court's subpoena 19627 requiring forthwith the appearance of any defendant and her or

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19628 his employees, associated persons, or agents and the production 19629 of documents, books, and records that may appear necessary for 19630 the hearing of such petition, to testify or give evidence 19631 concerning the acts or conduct or things complained of in such 19632 application for injunction. In such action, the equity courts 19633 shall have jurisdiction of the subject matter, and a judgment 19634 may be entered awarding such injunction as may be proper.

19635 In addition to all other means provided by law for the (2) 19636 enforcement of any temporary restraining order, temporary 19637 injunction, or permanent injunction issued in any such court 19638 proceedings, the court shall have the power and jurisdiction, 19639 upon application of the office department, to impound and to appoint a receiver or administrator for the property, assets, 19640 19641 and business of the defendant, including, but not limited to, 19642 the books, records, documents, and papers appertaining thereto. 19643 Such receiver or administrator, when appointed and qualified, 19644 shall have all powers and duties as to custody, collection, 19645 administration, winding up, and liquidation of said property and 19646 business as shall from time to time be conferred upon her or him 19647 In any such action, the court may issue orders by the court. 19648 and decrees staying all pending suits and enjoining any further 19649 suits affecting the receiver's or administrator's custody or 19650 possession of the said property, assets, and business or, in its 19651 discretion, may with the consent of the presiding judge of the 19652 circuit require that all such suits be assigned to the circuit 19653 court judge appointing the said receiver or administrator.

19654(3) In addition to any other remedies provided by this19655chapter, the office department may apply to the court hearing

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19656 this matter for an order of restitution whereby the defendants 19657 in such action shall be ordered to make restitution of those 19658 sums shown by the office department to have been obtained by 19659 them in violation of any of the provisions of this chapter. 19660 Such restitution shall, at the option of the court, be payable 19661 to the administrator or receiver appointed pursuant to this 19662 section or directly to the persons whose assets were obtained in 19663 violation of this chapter.

19664Section 364.Section 517.201, Florida Statutes, is amended19665to read:

19666 517.201 Investigations; examinations; subpoenas; hearings; 19667 witnesses.--

19668

(1) The office department:

(a) May make investigations and examinations within oroutside of this state as it deems necessary:

19671 1. To determine whether a person has violated or is about 19672 to violate any provision of this chapter or a rule or order 19673 hereunder; or

19674

2. To aid in the enforcement of this chapter.

(b) May require or permit a person to file a statement in
writing, under oath or otherwise as the <u>office department</u>
determines, as to all the facts and circumstances concerning the
matter to be investigated.

19679 (2) When it is proposed to conduct an investigation or
19680 examination, the <u>office</u> department may gather evidence in the
19681 matter. The <u>office</u> department may administer oaths, examine
19682 witnesses, and issue subpoenas.

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19683 (3) Subpoenas for witnesses whose evidence is deemed 19684 material to any investigation or examination may be issued by 19685 the office department under the seal of the office department, 19686 or by any county court judge or clerk of the circuit court or 19687 county court, commanding such witnesses to be or appear before 19688 the office department at a time and place to be therein named and to bring such books, records, and documents as may be 19689 19690 specified or to submit such books, records, and documents to 19691 inspection; and such subpoenas may be served by an authorized 19692 representative of the office department.

19693 (4)(a) In the event of substantial noncompliance with a 19694 subpoena or subpoena duces tecum issued or caused to be issued 19695 by the office department pursuant to this section, the office 19696 department may petition the circuit court of the county in which 19697 the person subpoenaed resides or has its principal place of 19698 business for an order requiring the subpoenaed person to appear 19699 and testify and to produce such books, records, and documents as 19700 are specified in such subpoena duces tecum. The court may grant 19701 injunctive relief restraining the issuance, sale or offer for 19702 sale, purchase or offer to purchase, promotion, negotiation, 19703 advertisement, or distribution in or from offices in this state 19704 of securities or investments by a person or agent, employee, 19705 broker, partner, officer, director, or stockholder thereof, and 19706 may grant such other relief, including, but not limited to, the 19707 restraint, by injunction or appointment of a receiver, of any 19708 transfer, pledge, assignment, or other disposition of such 19709 person's assets or any concealment, alteration, destruction, or 19710 other disposition of subpoenaed books, records, or documents, as

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19711 the court deems appropriate, until such person has fully 19712 complied with such subpoena or subpoena duces tecum and the 19713 office department has completed its investigation or 19714 examination. The office department is entitled to the summary procedure provided in s. 51.011, and the court shall advance the 19715 19716 cause on its calendar. Costs incurred by the office department 19717 to obtain an order granting, in whole or in part, such petition 19718 for enforcement of a subpoena or subpoena duces tecum shall be 19719 taxed against the subpoenaed person, and failure to comply with 19720 such order shall be a contempt of court.

19721 (b) When it shall appear to the office department that the 19722 compliance with a subpoena or subpoena duces tecum issued or caused to be issued by the office department pursuant to this 19723 19724 section is essential and otherwise unavailable to an 19725 investigation or examination, the office department, in addition 19726 to the other remedies provided for herein, may, by verified 19727 petition setting forth the facts, apply to the circuit court of 19728 the county in which the subpoenaed person resides or has its 19729 principal place of business for a writ of ne exeat. The court shall thereupon direct the issuance of the writ against the 19730 19731 subpoenaed person requiring sufficient bond conditioned on 19732 compliance with the subpoena or subpoena duces tecum. The court 19733 shall cause to be endorsed on the writ a suitable amount of bond 19734 on payment of which the person named in the writ shall be freed, 19735 having a due regard to the nature of the case.

19736 (5) Witnesses shall be entitled to the same fees and
19737 mileage as they may be entitled by law for attending as
19738 witnesses in the circuit court, except where such examination or

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19739 investigation is held at the place of business or residence of 19740 the witness.

19741Section 365.Subsections (1) and (3) of section 517.2015,19742Florida Statutes, are amended to read:

19743517.2015Confidentiality of information relating to19744investigations and examinations.--

19745 Except as otherwise provided by this section, (1)(a) 19746 information relative to an investigation or examination by the 19747 office department pursuant to this chapter, including any 19748 consumer complaint, is confidential and exempt from s. 119.07(1) 19749 until the investigation or examination is completed or ceases to 19750 be active. The information compiled by the office department in 19751 such an investigation or examination shall remain confidential 19752 and exempt from s. 119.07(1) after the office's department's investigation or examination is completed or ceases to be active 19753 19754 if the office department submits the information to any law 19755 enforcement or administrative agency or regulatory organization 19756 for further investigation. Such information shall remain 19757 confidential and exempt from s. 119.07(1) until that agency's or 19758 organization's investigation is completed or ceases to be 19759 active. For purposes of this section, an investigation or 19760 examination shall be considered "active" so long as the office 19761 department or any law enforcement or administrative agency or 19762 regulatory organization is proceeding with reasonable dispatch 19763 and has a reasonable good faith belief that the investigation or 19764 examination may lead to the filing of an administrative, civil, 19765 or criminal proceeding or to the denial or conditional grant of 19766 a license, registration, or permit. This section shall not be

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19767 construed to prohibit disclosure of information which is 19768 required by law to be filed with the <u>office</u> department and 19769 which, but for the investigation or examination, would be 19770 subject to s. 119.07(1).

(b) Except as necessary for the <u>office department</u> to enforce the provisions of this chapter, a consumer complaint and other information relative to an investigation or examination shall remain confidential and exempt from s. 119.07(1) after the investigation or examination is completed or ceases to be active to the extent disclosure would:

19777 1. Jeopardize the integrity of another active 19778 investigation or examination.

19779 2. Reveal the name, address, telephone number, social
19780 security number, or any other identifying number or information
19781 of any complainant, customer, or account holder.

19782

3. Disclose the identity of a confidential source.

4. Disclose investigative techniques or procedures.

19784

19783

5. Reveal a trade secret as defined in s. 688.002.

19785 In the event that office department personnel are or (C) 19786 have been involved in an investigation or examination of such 19787 nature as to endanger their lives or physical safety or that of 19788 their families, then the home addresses, telephone numbers, 19789 places of employment, and photographs of such personnel, 19790 together with the home addresses, telephone numbers, 19791 photographs, and places of employment of spouses and children of 19792 such personnel and the names and locations of schools and day care facilities attended by the children of such personnel are 19793 19794 confidential and exempt from s. 119.07(1).

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(d) Nothing in this section shall be construed to prohibit the <u>office</u> department from providing information to any law enforcement or administrative agency or regulatory organization. Any law enforcement or administrative agency or regulatory organization receiving confidential information in connection with its official duties shall maintain the confidentiality of the information so long as it would otherwise be confidential.

(e) All information obtained by the <u>office</u> department from any person which is only made available to the <u>office</u> department on a confidential or similarly restricted basis shall be confidential and exempt from s. 119.07(1). This exemption shall not be construed to prohibit disclosure of information which is required by law to be filed with the <u>office</u> department or which is otherwise subject to s. 119.07(1).

(3) A privilege against civil liability is granted to a
person who furnishes information or evidence to the <u>office</u>
department, unless such person acts in bad faith or with malice
in providing such information or evidence.

19813Section 366.Section 517.221, Florida Statutes, is amended19814to read:

19815

517.221 Cease and desist orders.--

19816 (1) The <u>office</u> department may issue and serve upon a
19817 person a cease and desist order whenever the <u>office</u> department
19818 has reason to believe that such person is violating, has
19819 violated, or is about to violate any provision of this chapter,
19820 any rule or order promulgated by the <u>commission or office</u>
19821 department, or any written agreement entered into with the
19822 office department.

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19823 (2) Whenever the office department finds that conduct 19824 described in subsection (1) presents an immediate danger to the 19825 public requiring an immediate final order, it may issue an 19826 emergency cease and desist order reciting with particularity the 19827 facts underlying such findings. The emergency cease and desist 19828 order is effective immediately upon service of a copy of the 19829 order on the respondent named therein and remains effective for 19830 90 days. If the office department begins nonemergency cease and 19831 desist proceedings under subsection (1), the emergency cease and 19832 desist order remains effective until conclusion of the proceedings under ss. 120.569 and 120.57. 19833

19834 (3) The office department may impose and collect an administrative fine against any person found to have violated 19835 19836 any provision of this chapter, any rule or order promulgated by 19837 the commission or office department, or any written agreement 19838 entered into with the office department in an amount not to 19839 exceed \$5,000 for each such violation. All fines collected 19840 hereunder shall be deposited as received in the Anti-Fraud Trust 19841 Fund.

19842 Section 367. Subsection (1) of section 517.241, Florida Statutes, is amended to read: 19843

19844

517.241 Remedies.--

19845 Any person aggrieved by a final order of the office (1) 19846 department may have the order reviewed as provided by chapter 120, the Administrative Procedure Act. 19847

19848 Section 368. Paragraph (c) of subsection (1) and paragraph (b) of subsection (2) of section 517.301, Florida Statutes, are 19849 19850 amended to read:

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19851517.301Fraudulent transactions; falsification or19852concealment of facts.--

19853 (1) It is unlawful and a violation of the provisions of 19854 this chapter for a person:

19855 (c) In any matter within the jurisdiction of the <u>office</u> 19856 department, to knowingly and willfully falsify, conceal, or 19857 cover up, by any trick, scheme, or device, a material fact, make 19858 any false, fictitious, or fraudulent statement or 19859 representation, or make or use any false writing or document, 19860 knowing the same to contain any false, fictitious, or fraudulent 19861 statement or entry.

19862 (2) For purposes of ss. 517.311 and 517.312 and this 19863 section, the term "investment" means any commitment of money or 19864 property principally induced by a representation that an 19865 economic benefit may be derived from such commitment, except 19866 that the term "investment" does not include a commitment of 19867 money or property for:

(b) The purchase of tangible personal property through a
person not engaged in telephone solicitation, where said
property is offered and sold in accordance with the following
conditions:

19872 1. There are no specific representations or guarantees 19873 made by the offeror or seller as to the economic benefit to be 19874 derived from the purchase;

19875 2. The tangible property is delivered to the purchaser 19876 within 30 days after sale, except that such 30-day period may be 19877 extended by the <u>office</u> department if market conditions so 19878 warrant; and

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19879 3. The seller has offered the purchaser a full refund 19880 policy in writing, exercisable by the purchaser within 10 days 19881 of the date of delivery of such tangible personal property, 19882 except that the amount of such refund in no event shall exceed 19883 the bid price in effect at the time the property is returned to 19884 the seller. If the applicable sellers' market is closed at the 19885 time the property is returned to the seller for a refund, the 19886 amount of such refund shall be based on the bid price for such 19887 property at the next opening of such market.

19888Section 369.Subsection (3) of section 517.302, Florida19889Statutes, is amended to read:

19890517.302Criminal penalties; alternative fine; Anti-Fraud19891Trust Fund; time limitation for criminal prosecution.--

19892 In lieu of a fine otherwise authorized by law, a (3) 19893 person who has been convicted of or who has pleaded guilty or no 19894 contest to having engaged in conduct in violation of the 19895 provisions of this chapter may be sentenced to pay a fine that 19896 does not exceed the greater of three times the gross value 19897 gained or three times the gross loss caused by such conduct, 19898 plus court costs and the costs of investigation and prosecution 19899 reasonably incurred.

(a) There is created within the <u>office department</u> a trust
fund to be known as the Anti-Fraud Trust Fund. Any amounts
assessed as costs of investigation and prosecution under this
subsection shall be deposited in the trust fund. Funds deposited
in such trust fund shall be used, when authorized by
appropriation, for investigation and prosecution of
administrative, civil, and criminal actions arising under the

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19907provisions of this chapter. Funds may also be used to improve19908the public's awareness and understanding of prudent investing.

(b) The <u>office</u> department shall report to the Executive
Office of the Governor annually by November 15, the amounts
deposited into the Anti-Fraud Trust Fund during the previous
fiscal year. The Executive Office of the Governor shall
distribute these reports to the President of the Senate and the
Speaker of the House of Representatives.

19915Section 370.Subsections (1) and (2) of section 517.313,19916Florida Statutes, are amended to read:

19917

517.313 Destroying certain records; reproduction. --

19918 (1) The <u>commission and office may</u> department is authorized
19919 to photograph, microphotograph, or reproduce on film or prints
19920 documents, records, data, and information of a permanent
19921 character.

19922 (2) The <u>commission and office may</u> department is authorized
19923 to destroy any of said documents after audit of the office has
19924 been completed for the period embracing the dates of said
19925 instruments, after complying with the provisions of chapter 119.

19926Section 371.Section 517.315, Florida Statutes, is amended19927to read:

19928 517.315 Fees.--All fees and charges of any nature 19929 collected by the <u>office</u> department pursuant to this chapter, 19930 except the fees and charges collected pursuant to s. 517.131, 19931 shall be paid into the State Treasury and credited to the 19932 General Revenue Fund; and an appropriation shall be made 19933 annually of necessary funds for the administration of the 19934 provisions of this chapter.

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19935 Section 372. Section 517.32, Florida Statutes, is amended 19936 to read:

19937 517.32 Exemption from excise tax, certain obligations to 19938 pay. -- There shall be exempt from all excise taxes imposed by 19939 chapter 201 all promissory notes, nonnegotiable notes, and other 19940 written obligations to pay money bearing dates subsequent to 19941 July 1, 1957, when the maker thereof is a security dealer 19942 registered by the office department under this chapter and when 19943 such promissory note, nonnegotiable note or notes, or other 19944 written obligation to pay money shall be for the duration of 30 19945 days or less and secured by pledge or deposit, as collateral 19946 security for the payment thereof, security or securities as 19947 defined in s. 517.021, provided all excise taxes imposed by 19948 chapter 201 shall have been paid upon such collateral security.

19949Section 373.Section 520.996, Florida Statutes, is amended19950to read:

19951

520.996 Investigations and complaints.--

19952 The office department or its agent may, at (1)(a) 19953 intermittent periods, make such investigations and examinations 19954 of any licensee or other person as it deems necessary to 19955 determine compliance with this chapter. For such purposes, it 19956 may examine the books, accounts, records, and other documents or 19957 matters of any licensee or other person. It shall have the power 19958 to compel the production of all relevant books, records, and 19959 other documents and materials relative to an examination or 19960 investigation. Such investigations and examinations shall not 19961 be made more often than once during any 12-month period unless 19962 the office department has good and sufficient reason to believe

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19963 the licensee is not complying with the provisions of this 19964 chapter. Such examination fee shall be calculated on an hourly 19965 basis and shall be rounded to the nearest hour.

19966 The office department shall conduct all examinations (b) 19967 at a convenient location in this state unless the office 19968 department determines that it is more effective or cost-19969 efficient to perform an examination at the licensee's out-of-19970 state location. For an examination performed at the licensee's 19971 out-of-state location, the licensee shall pay the travel expense 19972 and per diem subsistence at the rate provided by law for up to 19973 thirty 8-hour days per year for each examiner who participates 19974 in such an examination. However, if the examination involves or 19975 reveals possible fraudulent conduct of the licensee, the 19976 licensee shall pay the travel expenses and per diem subsistence 19977 provided by law, without limitation, for each participating 19978 examiner.

19979 (2) The examination expenses incurred by the office 19980 department in each examination shall be paid by the licensee 19981 The expenses of the office department incurred in examined. 19982 each examination of a home improvement finance seller or of an 19983 employee representing such home improvement finance seller shall 19984 be paid by the home improvement finance seller. Expenses 19985 incurred for each examination of a sales finance company shall 19986 be paid by it. The examination expenses shall be paid by such 19987 licensee examined or such other person obligated to pay such 19988 examination expenses within 30 days after demand therefor by the 19989 office department.

19990 (3) Any retail buyer or owner having reason to believe 19991 that the provisions of this chapter have been violated may file 19992 with the office or the Department of Financial Services a 19993 written complaint setting forth the details of such alleged 19994 violations and the office department upon receipt of such 19995 complaint, may inspect the pertinent books, records, letters, 19996 and contracts of the licensee and of the seller involved, 19997 relating to such specific written complaint.

19998Section 374.Section 520.9965, Florida Statutes, is19999amended to read:

20000 520.9965 Confidentiality of information relating to 20001 investigations and examinations.--

20002 Except as otherwise provided by this section, (1)(a) 20003 information relative to an investigation or examination by the 20004 office department pursuant to this chapter, including any 20005 consumer complaint received by the office or the Department of 20006 Financial Services, is confidential and exempt from s. 119.07(1) until the investigation or examination is completed or ceases to 20007 20008 be active. The information compiled by the office department in 20009 such an investigation or examination shall remain confidential 20010 and exempt from s. 119.07(1) after the office's department's 20011 investigation or examination is completed or ceases to be active 20012 if the office department submits the information to any law 20013 enforcement or administrative agency for further investigation. 20014 Such information shall remain confidential and exempt from s. 20015 119.07(1) until that agency's investigation is completed or 20016 ceases to be active. For purposes of this section, an investigation or examination shall be considered "active" so 20017

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20018 long as the office department or any law enforcement or 20019 administrative agency is proceeding with reasonable dispatch and 20020 has a reasonable good faith belief that the investigation or 20021 examination may lead to the filing of an administrative, civil, 20022 or criminal proceeding or to the denial or conditional grant of 20023 a license, registration, or permit. This section shall not be 20024 construed to prohibit disclosure of information which is 20025 required by law to be filed with the office department and 20026 which, but for the investigation or examination, would be 20027 subject to s. 119.07(1).

(b) Except as necessary for the <u>office</u> department to enforce the provisions of this chapter, a consumer complaint and other information relative to an investigation or examination shall remain confidential and exempt from s. 119.07(1) after the investigation or examination is completed or ceases to be active to the extent disclosure would:

20034 1. Jeopardize the integrity of another active 20035 investigation or examination.

20036 2. Reveal the name, address, telephone number, social 20037 security number, or any other identifying number or information 20038 of any complainant, customer, or account holder.

20039

3. Disclose the identity of a confidential source.

20040

4. Disclose investigative techniques or procedures.

20041

5. Reveal a trade secret as defined in s. 688.002.

(c) In the event that <u>office</u> department personnel <u>or</u>
 <u>personnel of the former Department of Banking and Finance</u> are or
 have been involved in an investigation or examination of such
 nature as to endanger their lives or physical safety or that of

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20046 their families, then the home addresses, telephone numbers, 20047 places of employment, and photographs of such personnel, 20048 together with the home addresses, telephone numbers, 20049 photographs, and places of employment of spouses and children of 20050 such personnel and the names and locations of schools and day 20051 care facilities attended by the children of such personnel are 20052 confidential and exempt from s. 119.07(1).

(d) Nothing in this section shall be construed to prohibit the <u>office</u> department from providing information to any law enforcement or administrative agency. Any law enforcement or administrative agency receiving confidential information in connection with its official duties shall maintain the confidentiality of the information so long as it would otherwise be confidential.

(e) All information obtained by the <u>office</u> department from any person which is only made available to the <u>office</u> department on a confidential or similarly restricted basis shall be confidential and exempt from s. 119.07(1). This exemption shall not be construed to prohibit disclosure of information which is required by law to be filed with the <u>office</u> department or which is otherwise subject to s. 119.07(1).

(2) If information subject to subsection (1) is offered in
evidence in any administrative, civil, or criminal proceeding,
the presiding officer may, in his or her discretion, prevent the
disclosure of information which would be confidential pursuant
to paragraph (1)(b).

20072 (3) A privilege against civil liability is granted to a 20073 person who furnishes information or evidence to the <u>office</u>

20074 department, unless such person acts in bad faith or with malice 20075 in providing such information or evidence.

20076Section 375. Paragraph (b) of subsection (2) of section20077537.008, Florida Statutes, is amended to read:

20078

537.008 Title loan agreement. --

20079 (2) The following information shall also be printed on all 20080 title loan agreements:

20081 (b) The name and address of the Department <u>of Financial</u> 20082 <u>Services</u> as well as a telephone number to which consumers may 20083 address complaints.

20084 Section 376. Section 537.009, Florida Statutes, is amended 20085 to read:

20086 537.009 Recordkeeping; reporting; safekeeping of 20087 property.--

(1) Every title loan lender shall maintain, at the lender's title loan office, such books, accounts, and records of the business conducted under the license issued for such place of business as will enable the <u>office</u> department to determine the licensee's compliance with this act.

(2) The <u>office</u> department may authorize the maintenance of books, accounts, and records at a location other than the lender's title loan office. The <u>office</u> department may require books, accounts, and records to be produced and available at a reasonable and convenient location in this state within a reasonable period of time after such a request.

20099 (3) The title loan lender shall maintain the original copy 20100 of each completed title loan agreement on the title loan office 20101 premises, and shall not obliterate, discard, or destroy any such

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20102 original copy, for a period of at least 2 years after making the 20103 final entry on any loan recorded in such office or after <u>an</u> a 20104 department examination <u>by the Office of Financial Institutions</u> 20105 <u>and Securities Regulation</u>, whichever is later.

20106 (4) Loan property which is delivered to a title loan 20107 lender shall be securely stored and maintained at the title loan 20108 office unless the loan property has been forwarded to the 20109 appropriate state agency for the purpose of having a lien 20110 recorded or deleted.

20111 (5) The <u>commission</u> department may prescribe by rule the 20112 books, accounts, and records, and the minimum information to be 20113 shown in the books, accounts, and records, of licensees so that 20114 such records will enable the <u>office</u> department to determine 20115 compliance with the provisions of this act.

20116 Section 377. Subsection (2) and paragraph (c) of 20117 subsection (4) of section 537.011, Florida Statutes, are amended 20118 to read:

20119

537.011 Title loan charges.--

20120 (2) The annual percentage rate that may be charged for a 20121 title loan may equal, but not exceed, the annual percentage rate 20122 that must be computed and disclosed as required by the federal 20123 Truth in Lending Act and Regulation Z of the Board of Governors 20124 of the Federal Reserve System. The maximum annual percentage 20125 rate of interest that may be charged is 12 times the maximum 20126 monthly rate, and the maximum monthly rate must be computed on 20127 the basis of one-twelfth of the annual rate for each full month. 20128 The commission Department of Banking and Finance shall establish 20129 by rule the rate for each day in a fraction of a month when the

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20130 period for which the charge is computed is more or less than 1 20131 month.

(4) Any interest contracted for or received, directly or indirectly, by a title loan lender, or an agent of the title loan lender, in excess of the amounts authorized under this chapter is prohibited and may not be collected by the title loan lender or an agent of the title loan lender.

20137 (c) The <u>office</u> department may order a title loan lender, 20138 or an agent of the title loan lender, to comply with the 20139 provisions of paragraphs (a) and (b).

20140 Section 378. Paragraphs (b), (f), and (n) of subsection 20141 (1) of section 537.013, Florida Statutes, are amended to read: 20142 537.013 Prohibited acts.--

20143 (1) A title loan lender, or any agent or employee of a 20144 title loan lender, shall not:

20145 (b) Refuse to allow the <u>office</u> department to inspect 20146 completed title loan agreements, extensions of such agreements, 20147 or loan property during the ordinary operating hours of the 20148 title loan lender's business or other times acceptable to both 20149 parties.

20150 (f) Fail to exercise reasonable care, as defined by 20151 <u>commission</u> department rule, in the safekeeping of loan property 20152 or of titled personal property repossessed pursuant to this act.

(n) Act as a title loan lender under this act within a
place of business in which the licensee solicits or engages in
business outside the scope of this act if the <u>office</u> department
determines that the licensee's operation of and conduct
pertaining to such other business results in an evasion of this

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20158 act. Upon making such a determination, the <u>office</u> department 20159 shall order the licensee to cease and desist from such evasion; 20160 provided, no licensee shall engage in the pawnbroker business. 20161 Section 379. Section 537.016, Florida Statutes, is amended 20162 to read:

20163

537.016 Subpoenas; enforcement actions; rules.--

20164 The office department may issue and serve subpoenas to (1)20165 compel the attendance of witnesses and the production of 20166 documents, papers, books, records, and other evidence before the 20167 office department in any matter pertaining to this act. The 20168 office department may administer oaths and affirmations to any 20169 person whose testimony is required. If any person refuses to 20170 testify; produce books, records, and documents; or otherwise 20171 refuses to obey a subpoena issued under this section, the office 20172 department may enforce the subpoena in the same manner as subpoenas issued under the Administrative Procedure Act are 20173 20174 enforced. Witnesses are entitled to the same fees and mileage as 20175 they are entitled to by law for attending as witnesses in the 20176 circuit court, unless such examination or investigation is held 20177 at the place of business or residence of the witness.

20178 (2) In addition to any other powers conferred upon the 20179 <u>office department</u> to enforce or administer this act, the <u>office</u> 20180 <u>department</u> may:

(a) Bring an action in any court of competent jurisdiction
to enforce or administer this act, any rule or order adopted
under this act, or any written agreement entered into with the
<u>office department</u>. In such action, the <u>office department</u> may
seek any relief at law or equity, including a temporary or

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20186 permanent injunction, appointment of a receiver or 20187 administrator, or an order of restitution.

(b) Issue and serve upon a person an order requiring such person to cease and desist and take corrective action whenever the <u>office</u> department finds that such person is violating, has violated, or is about to violate any provision of this act, any rule or order adopted under this act, or any written agreement entered into with the <u>office</u> department.

20194 Whenever the office department finds that conduct (C) 20195 described in paragraph (b) presents an immediate danger to the 20196 public health, safety, or welfare requiring an immediate final 20197 order, the office department may issue an emergency cease and 20198 desist order reciting with particularity the facts underlying 20199 such findings. The emergency cease and desist order is effective 20200 immediately upon service of a copy of the order on the 20201 respondent named in the order and shall remain effective for 90 20202 days. If the office department begins nonemergency proceedings 20203 under paragraph (b), the emergency cease and desist order 20204 remains effective until the conclusion of the proceedings under 20205 ss. 120.569 and 120.57.

20206 (3) The <u>commission</u> department may adopt rules to 20207 administer this act.

20208 Section 380. Section 537.017, Florida Statutes, is amended 20209 to read:

20210

537.017 Investigations and complaints.--

(1) The <u>office</u> department may make any investigation and
 examination of any licensee or other person the <u>office</u>
 department deems necessary to determine compliance with this

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20214 act. For such purposes, the office department may examine the 20215 books, accounts, records, and other documents or matters of any 20216 licensee or other person. The office department may compel the 20217 production of all relevant books, records, and other documents 20218 and materials relative to an examination or investigation. 20219 Examinations shall not be made more often than once during any 20220 12-month period unless the office department has reason to 20221 believe the licensee is not complying with the provisions of 20222 this act.

The office department shall conduct all examinations 20223 (2) 20224 at a convenient location in this state unless the office 20225 department determines that it is more effective or costefficient to perform an examination at the licensee's out-of-20226 20227 state location. For an examination performed at the licensee's 20228 out-of-state location, the licensee shall pay the travel expense 20229 and per diem subsistence at the rate provided by law for up to thirty 8-hour days per year for each office department examiner 20230 20231 who participates in such an examination. However, if the 20232 examination involves or reveals possible fraudulent conduct by 20233 the licensee, the licensee shall pay the travel expenses and per 20234 diem subsistence provided by law, without limitation, for each 20235 participating examiner.

20236 (3) Any person having reason to believe that any provision
20237 of this act has been violated may file with the Department of
20238 <u>Financial Services or the office</u> a written complaint setting
20239 forth the details of such alleged violation, and the <u>office</u>
20240 department may investigate such complaint.

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20241 Section 381. Section 559.725, Florida Statutes, is amended 20242 to read:

20243

559.725 Consumer complaints; administrative duties.--

(1) The Division of Consumer Services of the Department of
 20245 <u>Financial Services</u> shall serve as the registry for receiving and
 20246 maintaining records of inquiries, correspondence, and complaints
 20247 from consumers concerning any and all persons who collect debts,
 20248 including consumer collection agencies.

20249 (2) The division shall classify complaints by type and 20250 identify the number of written complaints against persons 20251 collecting or attempting to collect debts in this state, 20252 including credit grantors collecting their own debts, debt 20253 collectors generally, and, specifically, consumer collection 20254 agencies as distinguished from other persons who collect debts 20255 such as commercial debt collection agencies regulated under part 20256 V of this chapter. The division shall identify the nature and 20257 number of various kinds of written complaints, including 20258 specifically those alleging violations of s. 559.72.

(3) The division shall inform and furnish relevant information to the appropriate regulatory body of the state, or The Florida Bar in the case of attorneys, when any consumer debt collector exempt from registration under this part has been named in five or more written consumer complaints alleging violations of s. 559.72 within a 12-month period.

(4) The division shall furnish a form to each complainant
 whose complaint concerns an alleged violation of s. 559.72 by a
 consumer collection agency. Such form may be filed with the
 <u>office Department of Banking and Finance</u>. The form shall

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20269 identify the accused consumer collection agency and provide for 20270 the complainant's summary of the nature of the alleged violation 20271 and facts which allegedly support the complaint. The form shall 20272 include a provision for the complainant to state under oath 20273 before a notary public that the allegations therein made are 20274 true.

20275 (5) Upon receipt of such sworn complaint, the <u>office</u>
 20276 department shall promptly furnish a copy of the sworn complaint
 20277 to the accused consumer collection agency.

(6) The <u>office</u> department shall investigate sworn
 complaints by direct written communication with the complainant
 and the affected consumer collection agency. In addition, the
 <u>office</u> department shall attempt to resolve each sworn complaint
 and shall record the resolution of such complaints.

20283 (7) Periodically, the <u>office</u> department shall identify
20284 consumer collection agencies that have unresolved sworn consumer
20285 complaints from five or more different consumers within a 1220286 month period under the provisions of this part.

20287 (8) The office department shall issue a written warning 20288 notice to the accused consumer collection agency if the office 20289 department is unable to resolve all such sworn complaints and 20290 fewer than five unresolved complaints remain. Such notice shall 20291 include a statement that the warning may constitute evidence in 20292 any future investigation of similar complaints against that 20293 agency and in any future administrative determination of the 20294 imposition of other administrative remedies available to the 20295 office department under this part.

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20296 (9) The office department may issue a written reprimand when five or more such unresolved sworn complaints against a 20297 20298 consumer collection agency collectively fall short of 20299 constituting apparent repeated violations that warrant more 20300 serious administrative sanctions. Such reprimand shall include a 20301 statement that the reprimand may constitute evidence in any future investigation of similar complaints against that agency 20302 20303 and in any future administrative determination of the imposition 20304 of other administrative remedies available to the office 20305 department.

20306 (10) The office department shall issue a notice of intent 20307 either to revoke or suspend the registration or to impose an administrative fine when the office department preliminarily 20308 20309 determines that repeated violations of s. 559.72 by an accused 20310 registrant have occurred which would warrant more serious 20311 administrative sanctions being imposed under this part. The 20312 office department shall advise each registrant of the right to 20313 require an administrative hearing under chapter 120, prior to 20314 the agency's final action on the matter as authorized by s. 20315 559.730.

(11) The <u>office</u> department shall advise the appropriate state attorney, or the Attorney General in the case of an outof-state consumer debt collector, of any determination by the <u>office</u> department of a violation of the requirements of this part by any consumer collection agency which is not registered as required by this part. The <u>office</u> department shall furnish the state attorney or Attorney General with the <u>office's</u>

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20323 department's information concerning the alleged violations of 20324 such requirements.

20325 Section 382. Section 560.128, Florida Statutes, is amended 20326 to read:

20327

560.128 Consumer disclosure.--

(1) Every money transmitter and authorized vendor shall
provide each consumer of a money transmitter transaction a tollfree telephone number for the purpose of consumer contacts;
however, in lieu of such toll-free telephone number, the money
transmitter or authorized vendor may provide the address and
telephone number of the <u>office and the Division of Consumer</u>
Services of the Department of Financial Services department.

20335 (2) The <u>commission</u> department may by rule require every 20336 money transmitter to display its registration at each location, 20337 including the location of each person designated by the 20338 registrant as an authorized vendor, where the money transmitter 20339 engages in the activities authorized by the registration.

20340 Section 383. Section 560.129, Florida Statutes, is amended 20341 to read:

20342

560.129 Confidentiality.--

20343 (1) For purposes of this section, the definitions 20344 contained in s. 560.103, as created by chapter 94-238, Laws of 20345 Florida, and chapter 94-354, Laws of Florida, apply.

20346 <u>(1)(2)(a)</u> Except as otherwise provided in this section, 20347 all information concerning an investigation or examination by 20348 the <u>office</u> department pursuant to this chapter, including any 20349 consumer complaint <u>received by the office or the Department of</u> 20350 Financial Services, is confidential and exempt from s. 119.07(1)

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20351 and s. 24(a), Art. I of the State Constitution until the 20352 investigation or examination ceases to be active. For purposes of this section, an investigation or examination is considered 20353 20354 "active" so long as the office department or any other 20355 administrative, regulatory, or law enforcement agency of any 20356 jurisdiction is proceeding with reasonable dispatch and has a 20357 reasonable good faith belief that action may be initiated by the 20358 office department or other administrative, regulatory, or law 20359 enforcement agency.

20360 (b) Notwithstanding paragraph (a), all information 20361 obtained by the office department in the course of its 20362 investigation or examination which is a trade secret, as defined in s. 688.002, or which is personal financial information shall 20363 remain confidential. If any administrative, civil, or criminal 20364 20365 proceeding against the money transmitter or a money transmitter-20366 affiliated party is initiated and the office department seeks to 20367 use matter that a registrant believes to be a trade secret or 20368 personal financial information, such records shall be subject to 20369 an in camera review by the administrative law judge, if the 20370 matter is before the Division of Administrative Hearings, or a 20371 judge of any court of this state, any other state, or the United 20372 States, as appropriate, for the purpose of determining if the 20373 matter is a trade secret or is personal financial information. 20374 If it is determined that the matter is a trade secret, the 20375 matter shall remain confidential. If it is determined that the 20376 matter is personal financial information, the matter shall 20377 remain confidential unless the administrative law judge or judge

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20378 determines that, in the interests of justice, the matter should 20379 become public.

20380 (c) If any administrative, civil, or criminal proceeding 20381 against the money transmitter or a money transmitter-affiliated 20382 party results in an acquittal or the dismissal of all of the 20383 allegations against the money transmitter or a money 20384 transmitter-affiliated party, upon the request of any party, the 20385 administrative law judge or the judge may order all or a portion 20386 of the record of the proceeding to be sealed, and it shall 20387 thereafter be confidential and exempt from s. 119.07(1) and s. 20388 24(a), Art. I of the State Constitution.

20389 (d) Except as necessary for the office department or any 20390 other administrative, regulatory, or law enforcement agency of 20391 any jurisdiction to enforce the provisions of this chapter or 20392 the law of any other state or the United States, a consumer 20393 complaint and other information concerning an investigation or 20394 examination shall remain confidential and exempt from s. 20395 119.07(1) and s. 24(a), Art. I of the State Constitution after 20396 the investigation or examination ceases to be active to the 20397 extent that disclosure would:

20398 1. Jeopardize the integrity of another active 20399 investigation;

20400 20401

- 2. Reveal personal financial information;
- 3. Reveal the identity of a confidential source; or
 - 4. Reveal investigative techniques or procedures.
- 20402 20403
- (2)(3) This section does not prevent or restrict:

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(a) Furnishing records or information to any appropriate regulatory agency if such agency adheres to the confidentiality provisions of the code;

(b) Furnishing records or information to an independent third party or a certified public accountant who has been approved by the <u>office</u> department to conduct an examination under s. 560.118(1)(b), if the independent third party or certified public accountant adheres to the confidentiality provisions of the code; or

20413 (c) Reporting any suspected criminal activity, with 20414 supporting documents and information, to appropriate law 20415 enforcement or prosecutorial agencies.

20416 <u>(3)</u>(4) All quarterly reports submitted by a money 20417 transmitter to the <u>office</u> department under s. 560.118(2)(b) are 20418 confidential and exempt from s. 119.07(1) and s. 24(a), Art. I 20419 of the State Constitution.

20420 (4)(5) Examination reports, investigatory records, 20421 applications, and related information compiled by the <u>office</u> 20422 department, or photographic copies thereof, shall be retained by 20423 the <u>office</u> department for a period of at least 10 years.

20424 <u>(5)</u>(6) Any person who willfully discloses information made 20425 confidential by this section commits a felony of the third 20426 degree, punishable as provided in s. 775.082 or s. 775.083.

20427 Section 384. Subsection (3), paragraph (b) of subsection 20428 (19), paragraph (b) of subsection(22), and subsection (23) of 20429 section 560.404, Florida Statutes, are amended to read:

20430 560.404 Requirements for deferred presentment 20431 transactions.--

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20432 (3) Each written agreement shall contain the following 20433 information, in addition to any information the <u>commission</u> 20434 department requires by rule:

(a) The name or trade name, address, and telephone number
of the deferred presentment provider and the name and title of
the person who signs the agreement on behalf of the deferred
presentment provider.

20439 (b) The date the deferred presentment transaction was 20440 made.

20441 (c) The amount of the drawer's check.

20442 (d) The length of deferral period.

20443 (e) The last day of the deferment period.

20444 (f) The address and telephone number of the <u>office and the</u>
 20445 <u>Division of Consumer Services of the Department of Financial</u>
 20446 Services department.

20447 (g) A clear description of the drawer's payment 20448 obligations under the deferred presentment transaction.

20449 (h) The transaction number assigned by the <u>office's</u> 20450 department's database.

20451 (19) A deferred presentment provider may not enter into a 20452 deferred presentment transaction with a person who has an 20453 outstanding deferred presentment transaction with that provider 20454 or with any other deferred presentment provider, or with a 20455 person whose previous deferred presentment transaction with that 20456 provider or with any other provider has been terminated for less 20457 than 24 hours. The deferred presentment provider must verify such information as follows: 20458

20459 (b) The deferred presentment provider shall access the 20460 office's department's database established pursuant to 20461 subsection (23) and shall verify whether any other deferred 20462 presentment provider has an outstanding deferred presentment 20463 transaction with a particular person or has terminated a 20464 transaction with that person within the previous 24 hours. Prior 20465 to the time that the office department has implemented such a 20466 database, the deferred presentment provider may rely upon the 20467 written verification of the drawer as provided in subsection 20468 (20).

(22)

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20470 (b) At the commencement of the grace period, the deferred 20471 presentment provider shall provide the drawer:

204721. Verbal notice of the availability of the grace period20473consistent with the written notice in subsection (20).

20474 A list of approved consumer credit counseling agencies 2. 20475 prepared by the office department. The department shall prepare 20476 the list by October 1, 2001. The office department list shall 20477 include nonprofit consumer credit counseling agencies affiliated 20478 with the National Foundation for Credit Counseling which provide 20479 credit counseling services to Florida residents in person, by 20480 telephone, or through the Internet. The office department list 20481 must include phone numbers for the agencies, the counties served 20482 by the agencies, and indicate the agencies that provide 20483 telephone counseling and those that provide Internet counseling. 20484 The office department shall update the list at least once each 20485 year.

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204863. The following notice in at least 14-point type in20487substantially the following form:

20489 AS A CONDITION OF OBTAINING A GRACE PERIOD EXTENDING THE TERM OF 20490 YOUR DEFERRED PRESENTMENT AGREEMENT FOR AN ADDITIONAL 60 DAYS, 20491 UNTIL [DATE], WITHOUT ANY ADDITIONAL FEES, YOU MUST COMPLETE 20492 CONSUMER CREDIT COUNSELING PROVIDED BY AN AGENCY INCLUDED ON THE 20493 LIST THAT WILL BE PROVIDED TO YOU BY THIS PROVIDER. YOU MAY ALSO 20494 AGREE TO COMPLY WITH AND ADHERE TO A REPAYMENT PLAN APPROVED BY 20495 THE AGENCY. THE COUNSELING MAY BE IN PERSON, BY TELEPHONE, OR 20496 THROUGH THE INTERNET. YOU MUST NOTIFY US WITHIN SEVEN (7) DAYS, 20497 BY [DATE], THAT YOU HAVE MADE AN APPOINTMENT WITH SUCH A CONSUMER CREDIT COUNSELING AGENCY. YOU MUST ALSO NOTIFY US 20498 20499 WITHIN SIXTY (60) DAYS, BY [DATE], THAT YOU HAVE COMPLETED THE 20500 CONSUMER CREDIT COUNSELING. WE MAY VERIFY THIS INFORMATION WITH 20501 THE AGENCY. IF YOU FAIL TO PROVIDE EITHER THE 7-DAY OR 60-DAY 20502 NOTICE, OR IF YOU HAVE NOT MADE THE APPOINTMENT OR COMPLETED THE COUNSELING WITHIN THE TIME REQUIRED, WE MAY DEPOSIT OR PRESENT 20503 20504 YOUR CHECK FOR PAYMENT AND PURSUE ALL LEGALLY AVAILABLE CIVIL 20505 MEANS TO ENFORCE THE DEBT.

(23) On or before March 1, 2002, the office department 20506 20507 shall implement a common database with real-time access through 20508 an Internet connection for deferred presentment providers, as 20509 provided in this subsection. The database must be accessible to 20510 the office department and the deferred presentment providers to 20511 verify whether any deferred presentment transactions are 20512 outstanding for a particular person. Deferred presentment 20513 providers shall submit such data before entering into each

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20514 deferred presentment transaction in such format as the 20515 commission department shall require by rule, including the 20516 drawer's name, social security number or employment 20517 authorization alien number, address, driver's license number, 20518 amount of the transaction, date of transaction, the date that 20519 the transaction is closed, and such additional information as is 20520 required by the commission department. The commission department 20521 may impose a fee not to exceed \$1 per transaction for data 20522 required to be submitted by a deferred presentment provider. A 20523 deferred presentment provider may rely on the information 20524 contained in the database as accurate and is not subject to any 20525 administrative penalty or civil liability as a result of relying on inaccurate information contained in the database. The 20526 20527 commission department may adopt rules to administer and enforce 20528 the provisions of this section and to assure that the database 20529 is used by deferred presentment providers in accordance with 20530 this section. 20531 Section 385. Section 609.05, Florida Statutes, is amended

20531 Section 385. Section 609.05, Florida Statutes, is amended 20532 to read:

20533 Qualification with Office of Financial Institutions 609.05 20534 and Securities Regulation Department of Banking and 20535 Finance.--Before any person may offer for sale, barter or sell 20536 any unit, share, contract, note, bond, mortgage, oil or mineral 20537 lease or other security of an association doing business under what is known as a "declaration of trust" in this state, such 20538 20539 person shall procure from the Office of Financial Institutions 20540 and Securities Regulation of the Financial Services Commission 20541 Department of Banking and Finance a permit to offer for sale and

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20542 sell such securities, which permit shall be applied for and 20543 granted under the same conditions as like permits are applied 20544 for and granted to corporations.

20545 Section 386. Section 655.012, Florida Statutes, is amended 20546 to read:

20547 655.012 General supervisory powers of the department; 20548 rulemaking; seal.--

20549(1)In addition to other powers conferred by the financial20550institutions codes, the office department shall have:

20552(a)(1)General supervision over all state financial20553institutions, their subsidiaries, and service corporations.

 $\frac{(b)(2)}{(2)}$ Access to all books and records of all persons over whom the <u>office</u> department exercises general supervision as is necessary for the performance of the duties and functions of the <u>office</u> department prescribed by the financial institutions codes.

20559 (c)(3) Power to issue orders and declaratory statements, 20560 disseminate information, and otherwise exercise its discretion 20561 to effectuate the purposes, policies, and provisions of the 20562 financial institutions codes.

20563 (2) In addition to other powers conferred by the financial 20564 institutions codes, the commission shall have the power and to 20565 adopt rules pursuant to ss. 120.536(1) and 120.54 to implement 20566 the provisions of such codes.

20567(3) The office shall have an official seal by which its20568proceedings are authenticated.

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20569	Section 387. This act shall not affect the validity of any
20570	administrative or judicial action involving the Department of
20571	Banking and Finance or the Department of Insurance occurring
20572	prior to, or pending on, January 7, 2003, and the Department of
20573	Financial Services or the Financial Services Commission, or the
20574	respective office, shall be substituted as a party in interest
20575	on any such pending action.
20576	Section 388. Any certificate of authority, license, form,
20577	rate, or other filing or action that was approved or authorized
20578	by the Department of Insurance or the Department of Banking and
20579	Finance, or that was otherwise lawfully in use prior to January
20580	7, 2003, may continue to be used or be effective as originally
20581	authorized or permitted, until the Chief Financial Officer, the
20582	Department of Financial Services, the Financial Services
20583	Commission, or either of the respective offices, otherwise
20584	prescribes.
20585	Section 389 Section 627.3111, Florida Statutes, is
20586	transferred and renumbered as section 624.23, Florida Statutes.
20587	Section 390 <u>Section 624.305, Florida Statutes, is</u>
20588	repealed.
20589	Section 391. In the event of any conflict between any
20590	provision of this act and any provision of other legislation
20591	enacted during the 2003 Regular Session, the provisions of this
20592	act shall control.
20593	Section 392. This act shall take effect upon becoming a
20594	law.

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