By the Committee on Communication and Public Utilities; and Senator Bennett

319-1982-03

1 A bill to be entitled 2 An act relating to emergency communications; amending s. 365.172, F.S.; defining the terms 3 4 "active prepaid wireless telephone," "mobile 5 telephone number, " "prepaid wireless telephone service, " and "sufficient positive balance" for 6 7 purposes of wireless emergency communications; prescribing additional duties of the board of 8 9 directors of the Wireless 911 Board with respect to 911 and E911 systems; prescribing a 10 method of collecting the wireless E911 fee in 11 12 instances in which the wireless telephone service to which the surcharge applies is 13 prepaid; providing for colocation of wireless 14 telecommunications facilities; providing for 15 location of such facilities on government 16 buildings; exempting such facilities from 17 certain local government regulation; amending 18 19 s. 365.173, F.S.; authorizing disbursements 20 from the Wireless Emergency Telephone System Fund for activities of the board of directors 21 22 of the Wireless 911 Board; creating s. 365.175, F.S.; requiring new private branch exchange 23 telephone systems to have automatic location 24 25 identification capabilities; providing an 26 effective date. 27 28 Be It Enacted by the Legislature of the State of Florida: 29 30 Section 1. Subsection (3), paragraph (a) of subsection (6), and subsections (7) and (9) of section 365.172, Florida

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CODING: Words stricken are deletions; words underlined are additions.

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Statutes, are amended, present subsections (11) and (12) of that section are renumbered as subsections (12) and (13), respectively, and a new subsection (11) is added to that section to read:

- 365.172 Wireless emergency telephone number "E911."--
- (3) DEFINITIONS.--As used in this section and ss. 365.173 and 365.174, the term:
- (a) "Active prepaid wireless telephone" means a prepaid wireless telephone that has been used by the customer during the month to complete a telephone call for which the customer's card or balance was decremented.
- (b) (a) "Answering point" means the public safety agency that receives incoming 911 calls and dispatches appropriate public safety agencies to respond to such calls.
- (c) (b) "Automatic location identification" means the capability of the E911 service which enables the automatic display of information that defines the approximate geographic location of the wireless telephone used to place a 911 call.
- (d) (c) "Automatic number identification" means the capability of the E911 service which enables the automatic display of the 10-digit service number used to place a 911 call.
- (e) (d) "Board" means the board of directors of the Wireless 911 Board.
 - (f)(e) "Office" means the State Technology Office.
- (g) "E911" is the designation for a wireless enhanced 911 system or wireless enhanced 911 service that is an emergency telephone system or service that provides a subscriber with wireless 911 service and, in addition, directs 911 calls to appropriate public safety answering points by 31 selective routing based on the geographical location from

which the call originated, or as otherwise provided in the state plan under s. 365.171, and that provides for automatic number identification and automatic location-identification features in accordance with the requirements of the order.

(h) (a) "Fee" means the E911 fee imposed under

 $\underline{\text{(h)}_{(g)}}$ "Fee" means the E911 fee imposed under subsection (8).

(i)(h) "Fund" means the Wireless Emergency Telephone System Fund established in s. 365.173 and maintained under this section for the purpose of recovering the costs associated with providing 911 service or E911 service, including the costs of implementing the order.

 $\underline{(j)}$ "Local exchange carrier" means an "alternative local exchange telecommunications company" or a "local exchange telecommunications company" as defined in s. 364.02.

 $\underline{(k)}$ "Local government" means any municipality, county, or political subdivision or agency of a municipality, county, or political subdivision.

(1) "Mobile telephone number" or "MTN" means the telephone number assigned to a wireless telephone at the time of initial activation.

(m) (k) "Order" means:

- 1. The following orders and rules of the Federal Communications Commission issued in FCC Docket No. 94-102:
- a. Order adopted on June 12, 1996, with an effective date of October 1, 1996, the amendments to s. 20.03 and the creation of s. 20.18 of Title 47 of the Code of Federal Regulations adopted by the Federal Communications Commission pursuant to such order.
- b. Memorandum and Order No. FCC 97-402 adopted on December 23, 1997.

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- 1 Order No. FCC DA 98-2323 adopted on November 13, 2 1998.
 - Order No. FCC 98-345 adopted December 31, 1998. d.
 - Orders and rules subsequently adopted by the Federal Communications Commission relating to the provision of wireless 911 services.

(n)(l) "Provider" means a person or entity who provides service and either:

- Is subject to the requirements of the order; or
- Elects to provide wireless 911 service or E911 service in this state.
- (o) "Prepaid wireless telephone service" means wireless telephone service that is activated in advance by payment for a finite dollar amount of service or for a finite set of minutes that terminate either upon use by a customer and delivery by the wireless provider of an agreed-upon amount of service corresponding to the total dollar amount paid in advance or within a certain period of time following the initial purchase or activation, unless additional payments are made.

(p)(m) "Public agency" means the state and any municipality, county, municipal corporation, or other governmental entity, public district, or public authority located in whole or in part within this state which provides, or has authority to provide, firefighting, law enforcement, ambulance, medical, or other emergency services.

(q) (n) "Public safety agency" means a functional division of a public agency which provides firefighting, law enforcement, medical, or other emergency services.

(r) (o) "Rural county" means any county that has a 31 population of fewer than 75,000.

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(s) (p) "Service" means "commercial mobile radio service" as provided under ss. 3(27) and 332(d) of the Federal Telecommunications Act of 1996, 47 U.S.C., ss. 151 et seq., and the Omnibus Budget Reconciliation Act of 1993, Pub. L. No. 103-66, August 10, 1993, 107 Stat. 312. The term "service" includes the term "wireless" and service provided by any wireless real-time two-way wire communication device, including radio-telephone communications used in cellular telephone service; personal communications service; or the functional or competitive equivalent of a radio-telephone communications line used in cellular telephone service, a personal communications service, or a network radio access line. The term does not include wireless providers that offer mainly dispatch service in a more localized, noncellular configuration; providers offering only data, one-way, or stored-voice services on an interconnected basis; providers of air-to-ground services; or public coast stations.

 $\underline{\text{(t)}}\underline{\text{(q)}}$ "Service number" means the unique 10-digit wireless telephone number assigned to a service subscriber.

(u) "Sufficient positive balance" means a dollar amount greater than or equal to the monthly wireless surcharge amount.

 $\underline{(v)(r)}$ "Wireless 911 system" or "wireless 911 service" means an emergency telephone system or service that provides a subscriber with the ability to reach an answering point by dialing the digits "911." A wireless 911 system is complementary to a wired 911 system as provided for in s. 365.171.

- (6) AUTHORITY OF THE BOARD; ANNUAL REPORT.--
- (a) The board shall:
- 1. Administer the E911 fee.

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- Implement, maintain, and oversee the fund.
- Review and oversee the disbursement of the revenues deposited into the fund as provided in s. 365.173. The board may establish a schedule for implementing wireless E911 service by service area, and prioritize disbursements of revenues from the fund to providers and rural counties as provided in s. 365.173(2)(b) and (c) pursuant to the schedule, in order to implement E911 services in the most efficient and cost-effective manner.
- Review documentation submitted by providers which reflects current and projected funds derived from the E911 fee, and the expenses incurred and expected to be incurred, in order to comply with the E911 service requirements contained in the order for the purposes of:
- Ensuring that providers receive fair and equitable distributions of funds from the fund.
- Ensuring that providers are not provided disbursements from the fund which exceed the costs of providing E911 service, including the costs of complying with the order.
- Ascertaining the projected costs of compliance with the requirements of the order and projected collections of the E911 fee.
- Implementing changes to the allocation percentages or reducing the E911 fee under paragraph (8)(c).
- 5. Review and approve or reject, in whole or in part, applications submitted by providers for recovery of moneys deposited into the fund.
- Hire and retain employees for the purposes of performing technical and administrative functions for the 31 board.

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- 7. Make and enter into contracts, pursuant to chapter 287, and execute other instruments necessary or convenient for the exercise of the powers and functions of the board.
- 8. Take all necessary and reasonable steps by July 1, 2000, to secure appropriate information and reports from providers and otherwise perform all of the functions that would be performed by an independent accounting firm prior to completing the request-for-proposals process under subsection (7).
- 9. Sue and be sued, and appear and defend in all actions and proceedings, in its corporate name to the same extent as a natural person.
 - 10. Adopt, use, and alter a common corporate seal.
- 11. Elect or appoint the officers and agents that are required by the affairs of the board.
- 12. The board may adopt rules under ss. 120.536(1) and 120.54 to implement this section and ss. 365.173 and 365.174.
- 13. Provide coordination, support, and technical assistance to counties to promote the deployment of advanced 911 and E911 systems in the state.
- 14. Provide coordination and support for educational opportunities related to 911 issues for the 911 community in this state.
- 15. Act as an advocate for issues related to 911 system functions, features, and operations to improve the delivery of 911 services to the residents of and visitors to this state.
- 16. Coordinate input from this state at national forums and associations, to ensure that policies related to 911 systems and services are consistent with the policies of the 911 community in this state.

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17. Work cooperatively with the system director established in s. 365.171(5) to enhance the state of 911 services in this state and to provide unified leadership for all 911 issues through planning and coordination.

18.13. Do all acts and things necessary or convenient to carry out the powers granted in this section, including but not limited to, consideration of emerging technology and related cost savings.

- (7) REQUEST FOR PROPOSALS FOR INDEPENDENT ACCOUNTING FIRM. --
- The board shall issue a request for proposals as provided in chapter 287 for the purpose of retaining an independent accounting firm. The independent accounting firm shall perform all material administrative and accounting tasks and functions required for administering the E911 fee. The request for proposals must include, but need not be limited to:
- A description of the scope and general requirements 1. of the services requested.
- 2. A description of the specific accounting and reporting services required for administering the fund, including processing checks and distributing funds as directed by the board under s. 365.173.
- 3. A description of information to be provided by the proposer, including the proposer's background and qualifications and the proposed cost of the services to be provided.
- (b) The board shall establish a committee to review requests for proposals which must include the statewide 911 system director, or his or her designee, and two members of the board, one of whom is a county 911 coordinator and one of

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whom represents the wireless telecommunications industry. The review committee shall review the proposals received by the board and recommend an independent accounting firm to the board for final selection. By agreeing to serve on the review committee, each member of the review committee shall verify that he or she does not have any interest or employment, directly or indirectly, with potential proposers which conflicts in any manner or degree with his or her performance on the committee.

- (c) After July 1, 2004, the board may hire an independent accounting firm by invitation to bid, request for proposals, invitation to negotiate, or professional contracts previously established at the Division of Purchasing, Department of Management Services, for certified public accounting firms, or the board may hire and retain professional accounting staff to accomplish these functions.
 - (9) MANAGEMENT OF FUNDS.--
- (a) Each provider, as a part of its monthly billing process, shall collect the fee imposed under subsection (8). The provider may list the fee as a separate entry on each bill, in which case the fee must be identified as a fee for E911 services. A provider shall remit the fee only if the fee is paid by the subscriber. If a provider receives a partial payment for a monthly bill from a subscriber, the amount received shall first be applied to the payment due the provider for the provision of telecommunications service.
- (b) In the case of prepaid wireless telephone service, the monthly wireless 911 surcharge imposed by subsection (8) shall be remitted based upon each prepaid wireless telephone associated with this state, for each wireless service customer that has a sufficient positive balance as of the last day of

each month. The surcharge shall be remitted in any manner consistent with the wireless provider's existing operating or technological abilities, such as customer address, location associated with the MTN, or reasonable allocation method based upon other comparable relevant data. The surcharge amount or an equivalent number of minutes may be reduced from the prepaid subscriber's account since a direct billing may not be possible. However, collection of the wireless 911 surcharge in the manner of a reduction of value or minutes from the prepaid subscriber's account does not constitute a reduction in the sales price for purposes of taxes that are collected at the point of sale.

(c)(b) A provider is not obligated to take any legal action to enforce collection of the fees for which any subscriber is billed. The provider shall provide to the board each quarter a list of the names, addresses, and service numbers of all subscribers who have indicated to the provider their refusal to pay the fee.

(d)(c) Each provider may retain 1 percent of the amount of the fees collected as reimbursement for the administrative costs incurred by the provider to bill, collect, and remit the fee. The remainder shall be delivered to the board and deposited in the fund. The board shall distribute the remainder pursuant to s. 365.173.

(e)(d) Each provider shall deliver revenues from the fee to the board within 60 days after the end of the month in which the fee was billed, together with a monthly report of the number of wireless customers whose place of primary use is in each county. A provider may apply to the board for a refund of, or may take a credit for, any fees remitted to the board which are not collected by the provider within 6 months

 following the month in which the fees are charged off for federal income tax purposes as bad debt. The board may waive the requirement that the fees and number of customers whose place of primary use is in each county be submitted to the board each month and authorize a provider to submit the fees and number of customers quarterly if the provider demonstrates that such waiver is necessary and justified.

 $\underline{\text{(f)}}$ (e) For purposes of this section, the definitions contained in s. 202.11 and the provisions of s. 202.155 apply in the same manner and to the same extent as such definitions and provisions apply to the taxes levied pursuant to chapter 202 on mobile communications services.

 $\underline{(g)(f)}$ As used in this subsection, the term "provider" includes any person or entity that resells wireless service and was not assessed the fee by its resale supplier.

- (11) FACILITATING E911 SERVICE IMPLEMENTATION. --
- (a) Colocation among wireless providers is encouraged.

 To facilitate agreements among service providers for colocation of their facilities, any telecommunications facility that is being colocated on an existing facility is not subject to local zoning regulation if the height of the existing facility is not increased. However, construction of a facility is subject to local building regulations and generally accepted engineering standards, and any existing permits for such property, buildings, or structures.
- (b) Local governments may not require wireless communications service providers to provide evidence of a wireless communications facility's compliance with federal regulations. However, local governments must be given evidence of proper federal licensure from any wireless communications service provider, upon request.

1 (c) Except for colocation as authorized in paragraph (a), a local government shall grant or deny a properly 2 3 completed application for a permit for the colocation of a wireless communications facility on property, buildings, or 4 5 structures within the local government's jurisdiction within 6 30 business days after the date the application is submitted 7 in accordance with the applicable local government application 8 procedures, provided that such permit complies with applicable federal regulation and applicable local zoning regulations. 9 Local building regulations shall apply. A local government 10 11 shall grant or deny a properly completed application for a permit for the siting of a new wireless tower or antenna on 12 property, buildings, or structures within 75 business days 13 after the date the application is submitted if the permit 14 complies with applicable federal regulations and applicable 15 local zoning regulations. Local building regulations shall 16 17 apply. The local government shall notify the applicant within 15 business days after the date the application is submitted 18 19 as to whether the application is, for administrative purposes 20 only, properly completed and has been properly submitted; however, such determination may not be deemed as approval of 21 the application. Such notification shall indicate, with 22 specificity, any deficiencies which, if cured, shall make the 23 application properly completed. If the local government does 24 25 not grant or deny a properly completed application for a permit which has been timely submitted, the permit shall be 26 27 deemed automatically approved and a service provider may proceed with placement of such facilities. To be effective, a 28 29 waiver of the time limits must be voluntarily agreed to by all 30 affected parties. A local government may not require or induce 31 a waiver of the time limits by an entity seeking a permit,

except that a one-time waiver of no more than 15 business days
may be required in the case of a declared state emergency.

- (d) Any additional wireless communications facilities, such as cables, adjacent accessory structures, or adjacent accessory equipment used in cellular, enhanced specialized mobile radio or personal communications services required within the secured equipment compound at an existing site needed to comply with the federal Phase II E911 is not subject to local zoning regulation. Local building regulations shall apply.
- (e)1. The Department of Management Services shall negotiate leases for wireless communications facilities that provide access to state government-owned property not acquired for transportation purposes. The Department of Transportation shall negotiate leases for wireless communications facilities that provide access to state rights-of-way. Leases shall be granted on a space available, first-come, first-served basis. Payments required by state government under a lease must be reasonable and must reflect the market rate for the use of the state government-owned property. The Department of Management Services and the Department of Transportation shall adopt rules for the terms and conditions and granting of any such leases.
- 2. Notwithstanding any local zoning regulation to the contrary, if a wireless provider leasing or seeking to lease state government-owned property demonstrates to the local zoning authority that the proposed construction of a wireless communications facility on state property is necessary for compliance with the federal Phase II E911 requirements using its own network and that colocation to meet such requirements on an existing facility not located on state property cannot

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be made without increasing the height of the existing facility, construction of that wireless communications facility is not subject to local zoning regulation. Construction of the facility is subject to local building regulation and federal regulations.

3. Nothing herein precludes a wireless provider leasing or seeking to lease state property, that has not claimed or demonstrated a compliance necessity under subparagraph 2., from applying for a variance or other exception from local zoning regulations to construct the wireless communications facility on such state property if the proposed construction of a wireless communications facility on state property is inconsistent with applicable local zoning regulations.

Section 2. Paragraph (b) of subsection (2) of section 365.173, Florida Statutes, is amended to read:

365.173 Wireless Emergency Telephone System Fund. --

- (2) Subject to any modifications approved by the board pursuant to s. 365.172(8)(c), the moneys in the fund shall be distributed and used only as follows:
- (b) Fifty-four percent of the moneys shall be distributed in response to sworn invoices submitted to the board by providers to reimburse such providers for the actual costs incurred to provide 911 or E911 service, including the costs of complying with the order. Such costs include costs and expenses incurred by providers to design, purchase, lease, program, install, test, upgrade, operate, and maintain all necessary data, hardware, and software required to provide E911 service. Up to 2 percent of the funds allocated to providers shall be retained by the board to be applied to 31 costs and expenses incurred for the purposes of managing,

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administering, and overseeing the receipts and disbursements 2 from the fund and other activities as defined in s. 3 365.172(6). Any funds retained for such purposes in a calendar year which are not applied to such costs and expenses by March 31 of the following year shall be distributed to providers pursuant to this paragraph. Beginning in state fiscal year 2000-2001, each provider shall submit to the board, by August 1 of each year, a detailed estimate of the capital and operating expenses for which it anticipates that it will seek 10 reimbursement under this paragraph during the ensuing state 11 fiscal year. By September 15 of each year, the board shall submit to the Legislature its legislative budget request for 12 funds to be allocated to providers under this paragraph during 13 the ensuing state fiscal year. The budget request shall be 14 based on the information submitted by the providers and 15 estimated surcharge revenues. Distributions of moneys in the 16 17 fund by the board to providers must be fair and 18 nondiscriminatory. If the total amount of moneys requested by 19 providers pursuant to invoices submitted to the board and 20 approved for payment exceeds the amount in the fund in any month, providers that have invoices approved for payment shall 21 receive a pro rata share of moneys in the fund and the balance 22 of the payments shall be carried over to the following month 23 24 or months until all of the approved payments are made. The 25 board may adopt rules necessary to address the manner in which pro rata distributions are made when the total amount of funds 26 requested by providers pursuant to invoices submitted to the 27 28 board exceeds the total amount of moneys on deposit in the 29 fund. 30

The Legislature recognizes that the wireless E911 fee authorized under s. 365.172 will not necessarily provide the total funding required for establishing or providing the 911 service. It is the intent of the Legislature that all revenue from the fee be used as specified in s. 365.171(13)(a)6.

Section 3. Section 365.175, Florida Statutes, is created to read:

365.175 Emergency Telephone Number 911 Private Branch Exchange/Private Switch Automatic Location Identification.--

- (1) DEFINITIONS.--As used in this section, the term:
- (a) "Automatic Location Identification" or "ALI" means the automatic display at the Public Safety Answering Point (PSAP) of the caller's telephone number, the address or location of the telephone, and supplementary emergency services information.
- (b) "Automatic Location Identification (ALI)

 Retrieval" means the process of querying the 9-1-1 database

 for ALI records.
- (c) "Automatic Number Identification (ANI)" means the telephone number associated with the access line from which a call originates.
- (d) "Private Branch Exchange" or "PBX" means a private telephone system that is connected to the Public Switched Telephone Network (PSTN).
- (e) "Private Switch ALI (PSA)" means a service option which provides enhanced 9-1-1 features for telephone stations behind private switches. E. g. PBXs.
- 28 (2) REQUIRED ALI CAPABILITY.--Each PBX system
 29 installed after January 1, 2004, must be capable of providing
 30 automatic location identification to the station level.
 - Section 4. This act shall take effect July 1, 2003.

1	STATEMENT OF SUBSTANTIAL CHANGES CONTAINED IN COMMITTEE SUBSTITUTE FOR
2	<u>SB 1450</u>
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4	The committee substitute for Senate Bill 1450 deletes the proposed provisions on facilitating implementation of E911
5	services and replaces them with provisions to:
6	-exempt collocation of a telecommunications facility on an existing facility from local zoning requirements, provided the height of the existing facility is not increased;
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8	-prohibit local governments from requiring wireless companies to provide evidence of compliance with federal regulations;
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10	-require a local government to act on an application for a permit for collocation of a wireless facility within 30
11	business days and to act on an application for a permit for a new facility within 75 business days, provided that the permit
12	complies with applicable zoning, with the permit deemed approved if not timely approved or denied;
	1 11
13	<pre>-exempt any additional facilities needed at a secured equipment compound at an existing site to comply with federal</pre>
14	Phase II E911 requirements from local zoning; and
15	-require the Department of Management Services and the Department of Transportation to negotiate leases of state-owned property for siting of wireless facilities on a
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17	space-available, first-come-first-served basis, with lease fees required to be reasonable and to reflect the market rate
18	for use of state-owned property, and with siting of a facility on such property exempt from local zoning if the wireless
19	provider demonstrates to the local government that the facility is necessary for federal Phase II E911 requirements
20	and that it cannot be collocated on an existing facility on non-government property without increasing the height of the
21	existing facility.
22	The committee substitute also changes the methods by which the Wireless 911 Board may secure services of an accounting firm,
	allows the Board to hire accounting staff to perform
23	accounting functions, and grants general authority for the Board to hire staff to perform technical functions.
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