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| 2 | An act relating to medical incidents; providing |
| 3 | legislative findings; creating s. 395.1012, F.S.; |
| 4 | requiring hospitals, ambulatory surgical centers, and |
| 5 | mobile surgical facilities to establish patient safety |
| 6 | plans and committees; creating s. 395.1051, F.S.; |
| 7 | providing for notification of injuries in a hospital, |
| 8 | ambulatory surgical center, or mobile surgical facility; |
| 9 | amending s. 456.041, F.S.; requiring additional |
| 10 | information to be included in health care practitioner |
| 11 | profiles; providing for fines; revising requirements for |
| 12 | the reporting of paid liability claims; amending s. |
| 13 | 456.042, F.S.; requiring health care practitioner profiles |
| 14 | to be updated within a specific time period; amending s. |
| 15 | 456.049, F.S.; revising requirements for the reporting of |
| 16 | paid liability claims; amending s. 456.057, F.S.; |
| 17 | authorizing the Department of Health to utilize subpoenas |
| 18 | to obtain patient records without patients' consent under |
| 19 | certain circumstances; amending s. 456.072, F.S.; |
| 20 | authorizing the Department of Health to determine |
| 21 | administrative costs in disciplinary actions; amending s. |
| 22 | 456.073, F.S.; extending the time for the Department of |
| 23 | Health to refer a request for an administrative hearing; |
| 24 | amending s. 456.077, F.S.; revising provisions relating to |
| 25 | designation of certain citation violations; amending s. |
| 26 | 456.078, F.S.; revising provisions relating to designation |
| 27 | of certain mediation offenses; creating s. 456.085, F.S.; |
| 28 | providing for notification of an injury by a physician; |
| 29 | amending s. 458.307, F.S.; revising membership of the |
| 30 | Board of Medicine; amending s. 458.331, F.S.; increasing |
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2003 the amount of paid liability claims requiring 31 investigation by the Department of Health; revising the 32 definition of "repeated malpractice" to conform; creating 33 s. 458.3311, F.S.; establishing emergency procedures for 34 disciplinary actions; amending s. 459.004, F.S.; revising 35 membership of the Board of Osteopathic Medicine; amending 36 s. 459.015, F.S.; increasing the amount of paid liability 37 claims requiring investigation by the Department of 38 Health; revising the definition of "repeated malpractice" 39 to conform; creating s. 459.0151, F.S.; establishing 40 41 emergency procedures for disciplinary actions; amending s. 461.013, F.S.; increasing the amount of paid liability 42 claims requiring investigation by the Department of 43 Health; revising the definition of "repeated malpractice" 44 to conform; amending s. 627.062, F.S.; prohibiting the 45 inclusion of payments made by insurers for bad faith 46 claims in an insurer's rate base; requiring annual rate 47 filings; amending s. 627.357, F.S.; deleting the 48 prohibition against formation of medical malpractice self-49 insurance funds; providing requirements to form a self-50 insurance fund; providing rulemaking authority to the 51 Financial Services Commission; creating s. 627.3575, F.S.; 52 creating the Health Care Professional Liability Insurance 53 Facility; providing purpose; providing for governance and 54 powers; providing eligibility requirements; providing for 55 premiums and assessments; providing for regulation; 56 providing applicability; specifying duties of the 57 Department of Health; providing for debt and regulation 58 thereof; amending s. 627.912, F.S.; requiring certain 59 claims information to be filed with the Office of 60

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61 Insurance Regulation and the Department of Health; providing for rulemaking by the Financial Services 62 Commission; creating s. 627.9121, F.S.; requiring certain 63 information relating to medical malpractice to be reported 64 to the Office of Insurance Regulation; providing for 65 enforcement; amending s. 766.106, F.S.; extending the time 66 period for the presuit screening period; providing 67 conditions for causes of action for bad faith against 68 insurers providing coverage for medical negligence; 69 creating s. 766.1065, F.S.; authorizing presuit mediation 70 71 in medical negligence cases; providing for confidentiality of information; creating s. 766.1067, F.S.; providing for 72 mandatory mediation in medical negligence causes of 73 action; requiring offers of settlement and demands for 74 judgment; establishing assessments by the court; creating 75 s. 766.118, F.S.; providing a limitation on noneconomic 76 damages which can be awarded in causes of action involving 77 medical negligence; amending s. 766.202, F.S.; providing 78 requirements for medical experts; amending s. 766.203, 79 F.S.; providing for discovery and admissibility of 80 opinions and statements tendered during presuit 81 investigation; amending s. 766.207, F.S.; conforming 82 provisions to the extension in the time period for presuit 83 investigation; requiring the Department of Health to study 84 the efficacy and constitutionality of medical review 85 panels; requiring a report; amending s. 768.81, F.S.; 86 providing that a defendant's liability for damages in 87 medical negligence cases is several only; creating s. 88 1004.08, F.S.; requiring patient safety instruction for 89 certain students in public schools, colleges, and 90

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| 91 | universities; creating s. 1005.07, F.S.; requiring patient |
| 92 | safety instruction for certain students in nonpublic |
| 93 | schools, colleges, and universities; requiring a report by |
| 94 | the Agency for Health Care Administration regarding |
| 95 | information to be provided to health care consumers; |
| 96 | requiring a report by the Agency for Health Care |
| 97 | Administration regarding the establishment of a Patient |
| 98 | Safety Authority; specifying elements of the report; |
| 99 | repealing s. 768.21(8), F.S., relating to damages for |
| 100 | wrongful death; removing the prohibition against certain |
| 101 | parties from bringing suit for wrongful death as a result |
| 102 | of medical negligence; amending ss. 400.023, 400.0235, and |
| 103 | 400.4295, F.S.; correcting cross references; providing |
| 104 | severability; providing an effective date. |
| 105 | |
| 106 | Be It Enacted by the Legislature of the State of Florida: |
| 107 | |
| 108 | Section 1. Findings |
| 109 | (1) The Legislature finds that Florida is in the midst of |
| 110 | a medical malpractice insurance crisis of unprecedented |
| 111 | magnitude. |
| 112 | (2) The Legislature finds that this crisis threatens the |
| 113 | quality and availability of health care for all Florida |
| 114 | citizens. |
| 115 | (3) The Legislature finds that the rapidly growing |
| 116 | population and the changing demographics of Florida make it |
| 117 | imperative that students continue to choose Florida as the place |
| 118 | they will receive their medical educations and practice |
| 119 | medicine. |
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| 120 | (4) The Legislature finds that Florida is among the states |
| 121 | with the highest medical malpractice insurance premiums in the |
| 122 | nation. |
| 123 | (5) The Legislature finds that the cost of medical |
| 124 | malpractice insurance has increased dramatically during the past |
| 125 | decade and both the increase and the current cost are |
| 126 | substantially higher than the national average. |
| 127 | (6) The Legislature finds that the increase in medical |
| 128 | malpractice liability insurance rates is forcing physicians to |
| 129 | practice medicine without professional liability insurance, to |
| 130 | leave Florida, to not perform high-risk procedures, or to retire |
| 131 | early from the practice of medicine. |
| 132 | (7) The Legislature finds that there are certain elements |
| 133 | of damage presently recoverable that have no monetary value, |
| 134 | except on a purely arbitrary basis, while other elements of |
| 135 | damage are either easily measured on a monetary basis or reflect |
| 136 | ultimate monetary loss. |
| 137 | (8) The Governor created the Governor's Select Task Force |
| 138 | on Healthcare Professional Liability Insurance to study and make |
| 139 | recommendations to address these problems. |
| 140 | (9) The Legislature has reviewed the findings and |
| 141 | recommendations of the Governor's Select Task Force on |
| 142 | Healthcare Professional Liability Insurance. |
| 143 | (10) The Legislature finds that the Governor's Select Task |
| 144 | Force on Healthcare Professional Liability Insurance has |
| 145 | established that a medical malpractice crisis exists in the |
| 146 | State of Florida which can be alleviated by the adoption of |
| 147 | comprehensive legislatively enacted reforms. |
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| 148 | (11) The Legislature finds that making high-quality health |
| 149 | care available to the citizens of this state is an overwhelming |
| 150 | public necessity. |
| 151 | (12) The Legislature finds that ensuring that physicians |
| 152 | continue to practice in Florida is an overwhelming public |
| 153 | necessity. |
| 154 | (13) The Legislature finds that ensuring the availability |
| 155 | of affordable professional liability insurance for physicians is |
| 156 | an overwhelming public necessity. |
| 157 | (14) The Legislature finds, based upon the findings and |
| 158 | recommendations of the Governor's Select Task Force on |
| 159 | Healthcare Professional Liability Insurance, the findings and |
| 160 | recommendations of various study groups throughout the nation, |
| 161 | and the experience of other states, that the overwhelming public |
| 162 | necessities of making quality health care available to the |
| 163 | citizens of this state, of ensuring that physicians continue to |
| 164 | practice in Florida, and of ensuring that those physicians have |
| 165 | the opportunity to purchase affordable professional liability |
| 166 | insurance cannot be met unless a cap on noneconomic damages in |
| 167 | an amount no higher than \$250,000 is imposed. |
| 168 | (15) The Legislature finds that the high cost of medical |
| 169 | malpractice claims can be substantially alleviated by imposing a |
| 170 | limitation on noneconomic damages in medical malpractice |
| 171 | actions. |
| 172 | (16) The Legislature further finds that there is no |
| 173 | alternative measure of accomplishing such result without |
| 174 | imposing even greater limits upon the ability of persons to |
| 175 | recover damages for medical malpractice. |
| 176 | (17) The Legislature finds that the provisions of this act |
| 177 | are naturally and logically connected to each other and to the |
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| 178 | purpose of making quality health care available to the citizens |
| 179 | <u>of Florida.</u> |
| 180 | (18) The Legislature finds that each of the provisions of |
| 181 | this act is necessary to alleviate the crisis relating to |
| 182 | medical malpractice insurance. |
| 183 | Section 2. Section 395.1012, Florida Statutes, is created |
| 184 | to read: |
| 185 | <u>395.1012 Patient safety</u> |
| 186 | (1) Each licensed facility shall adopt a patient safety |
| 187 | plan. A plan adopted to implement the requirements of 42 C.F.R. |
| 188 | s. 482.21 shall be deemed to comply with this requirement. |
| 189 | (2) Each licensed facility shall appoint a patient safety |
| 190 | officer and a patient safety committee, which shall include at |
| 191 | least one person who is neither employed by nor practicing in |
| 192 | the facility, for the purpose of promoting the health and safety |
| 193 | of patients, reviewing and evaluating the quality of patient |
| 194 | safety measures used by the facility, and assisting in the |
| 195 | implementation of the facility patient safety plan. |
| 196 | Section 3. Section 395.1051, Florida Statutes, is created |
| 197 | to read: |
| 198 | 395.1051 Duty to notify patientsEvery licensed facility |
| 199 | shall inform each patient, or an individual identified pursuant |
| 200 | to s. 765.401(1), in person about unanticipated outcomes of care |
| 201 | that result in serious harm to the patient. Notification of |
| 202 | outcomes of care that result in harm to the patient under this |
| 203 | section shall not constitute an acknowledgement or admission of |
| 204 | liability, nor can it be introduced as evidence in any civil |
| 205 | lawsuit. |
| 206 | Section 4. Section 456.041, Florida Statutes, is amended |
| 207 | to read: |
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456.041 Practitioner profile; creation.--

(1)(a) Beginning July 1, 1999, the Department of Health 209 shall compile the information submitted pursuant to s. 456.039 210 into a practitioner profile of the applicant submitting the 211 information, except that the Department of Health may develop a 212 format to compile uniformly any information submitted under s. 213 456.039(4)(b). Beginning July 1, 2001, the Department of Health 214 may, and beginning July 1, 2004, shall, compile the information 215 submitted pursuant to s. 456.0391 into a practitioner profile of 216 the applicant submitting the information. 217

(b) Each practitioner licensed under chapter 458 or 218 chapter 459 must report to the Department of Health and the 219 220 Board of Medicine or the Board of Osteopathic Medicine, respectively, all final disciplinary actions, sanctions by a 221 governmental agency or a facility or entity licensed under state 222 law, and claims or actions, as provided under s. 456.051, to 223 which he or she is subjected no later than 15 calendar days 224 after such action or sanction is imposed. Failure to submit the 225 requisite information within 15 calendar days in accordance with 226 this paragraph shall subject the practitioner to discipline by 227 the Board of Medicine or the Board of Osteopathic Medicine and a 228 fine of \$100 for each day that the information is not submitted 229 after the expiration of the 15-day reporting period. 230

231 (c) Within 15 days after receiving a report under 232 paragraph (b), the department shall update the practitioner's 233 profile in accordance with the requirements of subsection (7).

(2) On the profile published under subsection (1), the department shall indicate <u>whether</u> if the information provided under s. 456.039(1)(a)7. or s. 456.0391(1)(a)7. is <u>or is</u> not corroborated by a criminal history check conducted according to Page 8 of 47

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HB 1713 2003 this subsection. If the information provided under s. 238 456.039(1)(a)7. or s. 456.0391(1)(a)7. is corroborated by the 239 criminal history check, the fact that the criminal history check 240 241 was performed need not be indicated on the profile. The department, or the board having regulatory authority over the 242 practitioner acting on behalf of the department, shall 243 investigate any information received by the department or the 244 board when it has reasonable grounds to believe that the 245 practitioner has violated any law that relates to the 246 practitioner's practice. 247 248 (3) The Department of Health shall may include in each practitioner's practitioner profile that criminal information 249 250 that directly relates to the practitioner's ability to competently practice his or her profession. The department must 251 include in each practitioner's practitioner profile the 252 following statement: "The criminal history information, if any 253 exists, may be incomplete; federal criminal history information 254 is not available to the public." The department shall provide in 255 each practitioner profile, for every final disciplinary action 256 taken against the practitioner, a narrative description, written 257 in plain English, that explains the administrative complaint 258 filed against the practitioner and the final disciplinary action 259 imposed on the practitioner. The department shall include a 260 hyperlink to each final order listed on its Internet website 261 report of dispositions of recent disciplinary actions taken 262 against practitioners. 263 The Department of Health shall include, with respect (4) 264

(4) The Department of Health shall include, with respect to a practitioner licensed under chapter 458 or chapter 459, a statement of how the practitioner has elected to comply with the financial responsibility requirements of s. 458.320 or s.

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HB 1713 2003 268 459.0085. The department shall include, with respect to practitioners subject to s. 456.048, a statement of how the 269 practitioner has elected to comply with the financial 270 responsibility requirements of that section. The department 271 shall include, with respect to practitioners licensed under 272 chapter 458, chapter 459, or chapter 461, information relating 273 to liability actions which has been reported under s. 456.049 or 274 s. 627.912 within the previous 10 years for any paid claim of 275 \$50,000 or more that exceeds \$5,000. Such claims information 276 shall be reported in the context of comparing an individual 277 278 practitioner's claims to the experience of other practitioners within the same specialty, or profession if the practitioner is 279 not a specialist, to the extent such information is available to 280 the Department of Health. The department shall include a 281 hyperlink to all such comparison reports in such practitioner's 282 profile on its Internet website. If information relating to a 283 liability action is included in a practitioner's practitioner 284 profile, the profile must also include the following statement: 285 "Settlement of a claim may occur for a variety of reasons that 286 do not necessarily reflect negatively on the professional 287 competence or conduct of the practitioner. A payment in 288 settlement of a medical malpractice action or claim should not 289 be construed as creating a presumption that medical malpractice 290 has occurred." 291 The Department of Health shall may not include the (5) 292 date of a disciplinary action taken by a licensed hospital or an 293 ambulatory surgical center, in accordance with the requirements 294

of s. 395.0193, in the practitioner profile. Any practitioner

296 disciplined under paragraph (1)(b) must report to the department

297 the date the disciplinary action was imposed. The department

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HB 1713 2003 298 shall state whether the action is related to professional competence and whether it is related to the delivery of services 299 to a patient. 300 301 (6) The Department of Health may include in the practitioner's practitioner profile any other information that 302 is a public record of any governmental entity and that relates 303 to a practitioner's ability to competently practice his or her 304 profession. However, the department must consult with the board 305 having regulatory authority over the practitioner before such 306 information is included in his or her profile. 307 308 (7) Upon the completion of a practitioner profile under this section, the Department of Health shall furnish the 309 practitioner who is the subject of the profile a copy of it. The 310 practitioner has a period of 30 days in which to review the 311 profile and to correct any factual inaccuracies in it. The 312 Department of Health shall make the profile available to the 313 public at the end of the 30-day period. The department shall 314 make the profiles available to the public through the World Wide 315 Web and other commonly used means of distribution. 316 (8) The Department of Health shall provide in each profile 317 an easy-to-read explanation of any disciplinary action taken and 318 the reason the sanction or sanctions were imposed. 319 (9) (8) Making a practitioner profile available to the 320 public under this section does not constitute agency action for 321 which a hearing under s. 120.57 may be sought. 322 Section 5. Section 456.042, Florida Statutes, is amended 323 to read: 324 456.042 Practitioner profiles; update.--A practitioner 325 must submit updates of required information within 15 days after 326 the final activity that renders such information a fact. The 327 Page 11 of 47

HB 1713 2003 Department of Health shall update each practitioner's 328 practitioner profile periodically. An updated profile is subject 329 to the same requirements as an original profile with respect to 330 the period within which the practitioner may review the profile 331 for the purpose of correcting factual inaccuracies. 332 Section 6. Subsection (1) of section 456.049, Florida 333 Statutes, is amended, and subsection (3) is added to said 334 section, to read: 335 456.049 Health care practitioners; reports on professional 336 liability claims and actions .--337 (1) Any practitioner of medicine licensed pursuant to the 338 provisions of chapter 458, practitioner of osteopathic medicine 339 licensed pursuant to the provisions of chapter 459, podiatric 340 physician licensed pursuant to the provisions of chapter 461, or 341 dentist licensed pursuant to the provisions of chapter 466 shall 342 report to the department any claim or action for damages for 343 personal injury alleged to have been caused by error, omission, 344 or negligence in the performance of such licensee's professional 345 services or based on a claimed performance of professional 346 services without consent if the claim was not covered by an 347 insurer required to report under s. 627.912 and the claim 348 resulted in: 349 A final judgment of \$50,000 or more or, with respect 350 (a) to a dentist licensed pursuant to chapter 466, a final judgment 351 of \$25,000 or more in any amount. 352 (b) A settlement of \$50,000 or more or, with respect to a 353 dentist licensed pursuant to chapter 466, a settlement of 354 355 \$25,000 or more in any amount. A final disposition not resulting in payment on behalf 356 (C) of the licensee. 357 Page 12 of 47

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Reports shall be filed with the department no later than 60 days following the occurrence of any event listed in paragraph (a), paragraph (b), or paragraph (c).

362 (3) The department shall forward the information collected
 363 under this section to the Office of Insurance Regulation.

364 Section 7. Paragraph (a) of subsection (7) of section 365 456.057, Florida Statutes, is amended to read:

456.057 Ownership and control of patient records; report
 or copies of records to be furnished.--

368 (7)(a)1. The department may obtain patient records pursuant to a subpoena without written authorization from the 369 370 patient if the department and the probable cause panel of the appropriate board, if any, find reasonable cause to believe that 371 a health care practitioner has excessively or inappropriately 372 prescribed any controlled substance specified in chapter 893 in 373 violation of this chapter or any professional practice act or 374 that a health care practitioner has practiced his or her 375 profession below that level of care, skill, and treatment 376 required as defined by this chapter or any professional practice 377 act and also find that appropriate, reasonable attempts were 378 made to obtain a patient release. 379

The department may obtain patient records and insurance 2. 380 information pursuant to a subpoena without written authorization 381 from the patient if the department and the probable cause panel 382 of the appropriate board, if any, find reasonable cause to 383 believe that a health care practitioner has provided inadequate 384 medical care based on termination of insurance and also find 385 that appropriate, reasonable attempts were made to obtain a 386 patient release. 387

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2003 388 3. The department may obtain patient records, billing records, insurance information, provider contracts, and all 389 attachments thereto pursuant to a subpoena without written 390 authorization from the patient if the department and probable 391 cause panel of the appropriate board, if any, find reasonable 392 cause to believe that a health care practitioner has submitted a 393 claim, statement, or bill using a billing code that would result 394 in payment greater in amount than would be paid using a billing 395 code that accurately describes the services performed, requested 396 payment for services that were not performed by that health care 397 398 practitioner, used information derived from a written report of an automobile accident generated pursuant to chapter 316 to 399 400 solicit or obtain patients personally or through an agent regardless of whether the information is derived directly from 401 the report or a summary of that report or from another person, 402 solicited patients fraudulently, received a kickback as defined 403 in s. 456.054, violated the patient brokering provisions of s. 404 817.505, or presented or caused to be presented a false or 405 fraudulent insurance claim within the meaning of s. 406 817.234(1)(a), and also find that, within the meaning of s. 407 817.234(1)(a), patient authorization cannot be obtained because 408 the patient cannot be located or is deceased, incapacitated, or 409 suspected of being a participant in the fraud or scheme, and if 410 the subpoena is issued for specific and relevant records. 411 4. Notwithstanding subparagraphs 1.-3., when the 412 department investigates a professional liability claim or 413 undertakes action pursuant to s. 456.049 or s. 627.912, the 414 department may obtain patient records pursuant to a subpoena 415 without written authorization from the patient if the patient 416 refuses to cooperate or attempts to obtain a patient release and 417

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HB 1713 2003 418 failure to obtain the patient records would be detrimental to the investigation. 419 Section 8. Subsection (4) of section 456.072, Florida 420 421 Statutes, is amended to read: 456.072 Grounds for discipline; penalties; enforcement.--422 In any addition to any other discipline imposed (4)423 through final order, or citation, entered on or after July 1, 424 2001, that imposes a penalty or other form of discipline 425 pursuant to this section or discipline imposed through final 426 order, or citation, entered on or after July 1, 2001, for a 427 428 violation of any practice act, the board, or the department when there is no board, shall assess costs related to the 429 investigation and prosecution of the case, including costs 430 associated with an attorney's time. The amount of costs to be 431 assessed shall be determined by the board, or the department 432 when there is no board, following its consideration of an 433 affidavit of itemized costs and any written objections thereto. 434 In any case in which where the board or the department imposes a 435 fine or assessment of costs imposed by the board or department 436 and the fine or assessment is not paid within a reasonable time, 437 such reasonable time to be prescribed in the rules of the board, 438 or the department when there is no board, or in the order 439 assessing such fines or costs, the department or the Department 440 of Legal Affairs may contract for the collection of, or bring a 441 civil action to recover, the fine or assessment. 442 Section 9. Subsection (5) of section 456.073, Florida 443 Statutes, is amended to read: 444 456.073 Disciplinary proceedings.--Disciplinary 445 proceedings for each board shall be within the jurisdiction of 446 the department. 447

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(5)(a) A formal hearing before an administrative law judge 448 from the Division of Administrative Hearings shall be held 449 pursuant to chapter 120 if there are any disputed issues of 450 material fact. The administrative law judge shall issue a 451 recommended order pursuant to chapter 120. If any party raises 452 an issue of disputed fact during an informal hearing, the 453 hearing shall be terminated and a formal hearing pursuant to 454 chapter 120 shall be held. 455

(b) Notwithstanding s. 120.569(2), the department shall notify the Division of Administrative Hearings within 45 days after receipt of a petition or request for a hearing that the department has determined requires a formal hearing before an administrative law judge.

Section 10. Subsections (1) and (2) of section 456.077,
Florida Statutes, are amended to read:

463

456.077 Authority to issue citations.--

Notwithstanding s. 456.073, the board, or the 464 (1)department if there is no board, shall adopt rules to permit the 465 issuance of citations. The citation shall be issued to the 466 subject and shall contain the subject's name and address, the 467 subject's license number if applicable, a brief factual 468 statement, the sections of the law allegedly violated, and the 469 penalty imposed. The citation must clearly state that the 470 subject may choose, in lieu of accepting the citation, to follow 471 the procedure under s. 456.073. If the subject disputes the 472 matter in the citation, the procedures set forth in s. 456.073 473 must be followed. However, if the subject does not dispute the 474 matter in the citation with the department within 30 days after 475 the citation is served, the citation becomes a public final 476 order and does not constitute constitutes discipline for a first 477

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HB 1713 478 <u>offense</u>. The penalty shall be a fine or other conditions as 479 established by rule.

The board, or the department if there is no board, 480 (2) 481 shall adopt rules designating violations for which a citation may be issued. Such rules shall designate as citation violations 482 those violations for which there is no substantial threat to the 483 public health, safety, and welfare or no violation of standard 484 of care involving injury to a patient. Violations for which a 485 citation may be issued shall include violations of continuing 486 education requirements; failure to timely pay required fees and 487 488 fines; failure to comply with the requirements of ss. 381.026 and 381.0261 regarding the dissemination of information 489 490 regarding patient rights; failure to comply with advertising requirements; failure to timely update practitioner profile and 491 credentialing files; failure to display signs, licenses, and 492 permits; failure to have required reference books available; and 493 all other violations that do not pose a direct and serious 494 threat to the health and safety of the patient or involve a 495 violation of standard of care that has resulted in injury to a 496 patient. 497

498 Section 11. Subsections (1) and (2) of section 456.078,
499 Florida Statutes, are amended to read:

500

456.078 Mediation.--

Notwithstanding the provisions of s. 456.073, the (1)501 board, or the department when there is no board, shall adopt 502 rules to designate which violations of the applicable 503 professional practice act are appropriate for mediation. The 504 505 board, or the department when there is no board, shall may 506 designate as mediation offenses those complaints where harm caused by the licensee is economic in nature, except any act or 507

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| 508 | omission involving intentional misconduct, or can be remedied by |
| 509 | the licensee, is not a standard of care violation involving any |
| 510 | type of injury to a patient, or does not result in an adverse |
| 511 | incident. For the purposes of this section, an "adverse |
| 512 | incident" means an event that results in: |
| 513 | (a) The death of a patient; |
| 514 | (b) Brain or spinal damage to a patient; |
| 515 | (c) The performance of a surgical procedure on the wrong |
| 516 | patient; |
| 517 | (d) The performance of a wrong-site surgical procedure; |
| 518 | (e) The performance of a surgical procedure that is |
| 519 | medically unnecessary or otherwise unrelated to the patient's |
| 520 | diagnosis or medical condition; |
| 521 | (f) The surgical repair of damage to a patient resulting |
| 522 | from a planned surgical procedure, which damage is not a |
| 523 | recognized specific risk as disclosed to the patient and |
| 524 | documented through the informed-consent process; |
| 525 | (g) The performance of a procedure to remove unplanned |
| 526 | foreign objects remaining from a surgical procedure; or |
| 527 | (h) The performance of any other surgical procedure that |
| 528 | breached the standard of care. |
| 529 | (2) After the department determines a complaint is legally |
| 530 | sufficient and the alleged violations are defined as mediation |
| 531 | offenses, the department or any agent of the department may |
| 532 | conduct informal mediation to resolve the complaint. If the |
| 533 | complainant and the subject of the complaint agree to a |
| 534 | resolution of a complaint within 14 days after contact by the |
| 535 | mediator, the mediator shall notify the department of the terms |
| 536 | of the resolution. The department or board shall take no |
| 537 | further action unless the complainant and the subject each fail |
| C. | Page 18 of 47 CODING: Words stricken are deletions; words underlined are additions. |

HB 1713 2003 538 to record with the department an acknowledgment of satisfaction of the terms of mediation within 60 days of the mediator's 539 notification to the department. A successful mediation shall not 540 constitute discipline. In the event the complainant and subject 541 fail to reach settlement terms or to record the required 542 acknowledgment, the department shall process the complaint 543 according to the provisions of s. 456.073. 544 Section 12. Section 456.085, Florida Statutes, is created 545 to read: 546 456.085 Duty to notify patients. -- Every physician licensed 547 548 under chapter 458 or chapter 459 shall inform each patient, or an individual identified pursuant to s. 765.401(1), in person 549 about unanticipated outcomes of care that result in serious harm 550 to the patient. Notification of outcomes of care that result in 551 harm to the patient under this section shall not constitute an 552 acknowledgement or admission of liability, nor can it be 553 introduced as evidence in any civil lawsuit. 554 Section 13. Subsections (1) and (2) of section 458.307, 555 Florida Statutes, are amended to read: 556 458.307 Board of Medicine.--557 There is created within the department the Board of (1)558 Medicine, composed of 13 15 members appointed by the Governor 559 and confirmed by the Senate. 560 Six Twelve members of the board must be licensed (2) 561 physicians in good standing in this state who are residents of 562 the state and who have been engaged in the active practice or 563 teaching of medicine for at least 4 years immediately preceding 564 their appointment. One of the physicians must be on the full-565 time faculty of a medical school in this state, and one of the 566 physicians must be in private practice and on the full-time 567 Page 19 of 47

HB 1713 2003 staff of a statutory teaching hospital in this state as defined 568 in s. 408.07. At least one of the physicians must be a graduate 569 of a foreign medical school. The remaining seven three members 570 must be residents of the state who are not, and never have been, 571 licensed health care practitioners. One member must be a health 572 care risk manager licensed under s. 395.10974. At least one 573 member of the board must be 60 years of age or older. 574

575 Section 14. Paragraph (t) of subsection (1) and subsection 576 (6) of section 458.331, Florida Statutes, are amended to read:

577 458.331 Grounds for disciplinary action; action by the 578 board and department.--

579 (1) The following acts constitute grounds for denial of a
 580 license or disciplinary action, as specified in s. 456.072(2):

Gross or repeated malpractice or the failure to 581 (t) practice medicine with that level of care, skill, and treatment 582 which is recognized by a reasonably prudent similar physician as 583 being acceptable under similar conditions and circumstances. The 584 board shall give great weight to the provisions of s. 766.102 585 when enforcing this paragraph. As used in this paragraph, 586 "repeated malpractice" includes, but is not limited to, three or 587 more claims for medical malpractice within the previous 5-year 588 period resulting in indemnities being paid in excess of \$50,000 589 $\frac{25,000}{25,000}$ each to the claimant in a judgment or settlement and 590 which incidents involved negligent conduct by the physician. As 591 used in this paragraph, "gross malpractice" or "the failure to 592 practice medicine with that level of care, skill, and treatment 593 which is recognized by a reasonably prudent similar physician as 594 being acceptable under similar conditions and circumstances," 595 shall not be construed so as to require more than one instance, 596 event, or act. Nothing in this paragraph shall be construed to 597

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HB 1713 2003 require that a physician be incompetent to practice medicine in 598 order to be disciplined pursuant to this paragraph. 599 Upon the department's receipt from an insurer or self-600 (6) insurer of a report of a closed claim against a physician 601 pursuant to s. 627.912 or from a health care practitioner of a 602 report pursuant to s. 456.049, or upon the receipt from a 603 claimant of a presuit notice against a physician pursuant to s. 604 766.106, the department shall review each report and determine 605 whether it potentially involved conduct by a licensee that is 606 subject to disciplinary action, in which case the provisions of 607 s. 456.073 shall apply. However, if it is reported that a 608 physician has had three or more claims with indemnities 609 610 exceeding \$50,000 \$25,000 each within the previous 5-year period, the department shall investigate the occurrences upon 611 which the claims were based and determine if action by the 612 department against the physician is warranted. 613 Section 15. Section 458.3311, Florida Statutes, is created 614 to read: 615 458.3311 Emergency procedures for disciplinary 616 action. -- Notwithstanding any other provision of law to the 617 618 contrary: (1) Each physician must report to the Department of Health 619 any judgment for medical negligence levied against the 620 physician. The physician must make the report no later than 15 621 days after the exhaustion of the last opportunity for any party 622 to appeal the judgment or request a rehearing. 623 (2) No later than 30 days after a physician has, within a 624 60-month period, made three reports as required by subsection 625 626 (1), the Department of Health shall initiate an emergency investigation and the Board of Medicine shall conduct an 627

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2003 628 emergency probable cause hearing to determine whether the physician should be disciplined for a violation of s. 629 458.331(1)(t) or any other relevant provision of law. 630 Section 16. Subsection (2) of section 459.004, Florida 631

Statutes, is amended to read: 632

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459.004 Board of Osteopathic Medicine .--

Three Five members of the board must be licensed 634 (2) osteopathic physicians in good standing in this state who are 635 residents of this state and who have been engaged in the 636 practice of osteopathic medicine for at least 4 years 637 638 immediately prior to their appointment. The remaining four two members must be citizens of the state who are not, and have 639 never been, licensed health care practitioners. At least one 640 member of the board must be 60 years of age or older. 641

Section 17. Paragraph (x) of subsection (1) and subsection 642 (6) of section 459.015, Florida Statutes, are amended to read: 643

459.015 Grounds for disciplinary action; action by the 644 board and department.--645

The following acts constitute grounds for denial of a 646 (1)license or disciplinary action, as specified in s. 456.072(2): 647

Gross or repeated malpractice or the failure to (\mathbf{x}) 648 practice osteopathic medicine with that level of care, skill, 649 and treatment which is recognized by a reasonably prudent 650 similar osteopathic physician as being acceptable under similar 651 conditions and circumstances. The board shall give great weight 652 to the provisions of s. 766.102 when enforcing this paragraph. 653 As used in this paragraph, "repeated malpractice" includes, but 654 is not limited to, three or more claims for medical malpractice 655 within the previous 5-year period resulting in indemnities being 656 paid in excess of \$50,000 + 25,000 each to the claimant in a 657

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judgment or settlement and which incidents involved negligent 658 conduct by the osteopathic physician. As used in this paragraph, 659 "gross malpractice" or "the failure to practice osteopathic 660 medicine with that level of care, skill, and treatment which is 661 recognized by a reasonably prudent similar osteopathic physician 662 as being acceptable under similar conditions and circumstances" 663 shall not be construed so as to require more than one instance, 664 event, or act. Nothing in this paragraph shall be construed to 665 require that an osteopathic physician be incompetent to practice 666 osteopathic medicine in order to be disciplined pursuant to this 667 668 paragraph. A recommended order by an administrative law judge or a final order of the board finding a violation under this 669 670 paragraph shall specify whether the licensee was found to have committed "gross malpractice," "repeated malpractice," or 671 "failure to practice osteopathic medicine with that level of 672 care, skill, and treatment which is recognized as being 673 acceptable under similar conditions and circumstances," or any 674 combination thereof, and any publication by the board shall so 675 specify. 676

Upon the department's receipt from an insurer or self-(6) 677 insurer of a report of a closed claim against an osteopathic 678 physician pursuant to s. 627.912 or from a health care 679 practitioner of a report pursuant to s. 456.049, or upon the 680 receipt from a claimant of a presuit notice against an 681 osteopathic physician pursuant to s. 766.106, the department 682 shall review each report and determine whether it potentially 683 involved conduct by a licensee that is subject to disciplinary 684 action, in which case the provisions of s. 456.073 shall apply. 685 However, if it is reported that an osteopathic physician has had 686 three or more claims with indemnities exceeding \$50,000 \$25,000 687

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| 688 | each within the previous 5-year period, the department shall |
| 689 | investigate the occurrences upon which the claims were based and |
| 690 | determine if action by the department against the osteopathic |
| 691 | physician is warranted. |
| 692 | Section 18. Section 459.0151, Florida Statutes, is created |
| 693 | to read: |
| 694 | 459.0151 Emergency procedures for disciplinary |
| 695 | actionNotwithstanding any other provision of law to the |
| 696 | contrary: |
| 697 | (1) Each osteopathic physician must report to the |
| 698 | Department of Health any judgment for medical negligence levied |
| 699 | against the physician. The osteopathic physician must make the |
| 700 | report no later than 15 days after the exhaustion of the last |
| 701 | opportunity for any party to appeal the judgment or request a |
| 702 | rehearing. |
| 703 | (2) No later than 30 days after an osteopathic physician |
| 704 | has, within a 60-month period, made three reports as required by |
| 705 | subsection (1), the Department of Health shall initiate an |
| 706 | emergency investigation and the Board of Osteopathic Medicine |
| 707 | shall conduct an emergency probable cause hearing to determine |
| 708 | whether the physician should be disciplined for a violation of |
| 709 | s. 459.015(1)(x) or any other relevant provision of law. |
| 710 | Section 19. Paragraph (s) of subsection (1) and paragraph |
| 711 | (a) of subsection (5) of section 461.013, Florida Statutes, are |
| 712 | amended to read: |
| 713 | 461.013 Grounds for disciplinary action; action by the |
| 714 | board; investigations by department |
| 715 | (1) The following acts constitute grounds for denial of a |
| 716 | license or disciplinary action, as specified in s. 456.072(2): |
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Gross or repeated malpractice or the failure to 717 (s)practice podiatric medicine at a level of care, skill, and 718 treatment which is recognized by a reasonably prudent podiatric 719 physician as being acceptable under similar conditions and 720 circumstances. The board shall give great weight to the 721 standards for malpractice in s. 766.102 in interpreting this 722 section. As used in this paragraph, "repeated malpractice" 723 includes, but is not limited to, three or more claims for 724 medical malpractice within the previous 5-year period resulting 725 in indemnities being paid in excess of \$50,000 \$10,000 each to 726 the claimant in a judgment or settlement and which incidents 727 involved negligent conduct by the podiatric physicians. As used 728 729 in this paragraph, "gross malpractice" or "the failure to practice podiatric medicine with the level of care, skill, and 730 731 treatment which is recognized by a reasonably prudent similar podiatric physician as being acceptable under similar conditions 732 and circumstances" shall not be construed so as to require more 733 than one instance, event, or act. 734

(5)(a) Upon the department's receipt from an insurer or 735 self-insurer of a report of a closed claim against a podiatric 736 physician pursuant to s. 627.912, or upon the receipt from a 737 claimant of a presuit notice against a podiatric physician 738 pursuant to s. 766.106, the department shall review each report 739 and determine whether it potentially involved conduct by a 740 licensee that is subject to disciplinary action, in which case 741 the provisions of s. 456.073 shall apply. However, if it is 742 reported that a podiatric physician has had three or more claims 743 with indemnities exceeding \$50,000 \$25,000 each within the 744 previous 5-year period, the department shall investigate the 745 occurrences upon which the claims were based and determine if 746

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HB 1713 2003 action by the department against the podiatric physician is 747 warranted. 748 Section 20. Subsections (7) and (8) are added to section 749 750 627.062, Florida Statutes, to read: 627.062 Rate standards.--751 (7) Notwithstanding any other provision of this section, 752 in matters relating to professional liability insurance coverage 753 for medical negligence, any portion of a judgment entered as a 754 result of a statutory or common-law bad faith action and any 755 portion of a judgment entered that awards punitive damages 756 757 against an insurer may not be included in the insurer's rate base and may not be used to justify a rate or rate change. In 758 759 matters relating to professional liability insurance coverage 760 for medical negligence, any portion of a settlement entered as a 761 result of a statutory or common-law bad faith action identified as such and any portion of a settlement wherein an insurer 762 agrees to pay specific punitive damages may not be used to 763 justify a rate or rate change. The portion of the taxable costs 764 and attorney's fees that is identified as being related to the 765 bad faith and punitive damages in these judgments and 766 settlements may not be included in the insurer's rate base and 767 may not be utilized to justify a rate or rate change. 768 (8) Each insurer writing professional liability insurance 769 coverage for medical negligence must make a rate filing under 770 this section with the Office of Insurance Regulation at least 771 once each calendar year. 772 Section 21. Subsection (10) of section 627.357, Florida 773 Statutes, is amended to read: 774 775 627.357 Medical malpractice self-insurance.--

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| 776 | (10)(a) An application to form a self-insurance fund under |
| 777 | this section must be filed with the Office of Insurance |
| 778 | Regulation. |
| 779 | (b) The Office of Insurance Regulation must ensure that |
| 780 | self-insurance funds remain solvent and provide insurance |
| 781 | coverage purchased by participants. The Financial Services |
| 782 | Commission may adopt rules pursuant to ss. 120.536(1) and 120.54 |
| 783 | to implement this subsection A self-insurance fund may not be |
| 784 | formed under this section after October 1, 1992. |
| 785 | Section 22. Section 627.3575, Florida Statutes, is created |
| 786 | to read: |
| 787 | 627.3575 Health Care Professional Liability Insurance |
| 788 | Facility |
| 789 | (1) FACILITY CREATED; PURPOSE; STATUSThere is created |
| 790 | the Health Care Professional Liability Insurance Facility. The |
| 791 | facility is intended to meet ongoing availability and |
| 792 | affordability problems relating to liability insurance for |
| 793 | health care professionals by providing an affordable, self- |
| 794 | supporting source of excess insurance coverage for those |
| 795 | professionals who are willing and able to self-insure for |
| 796 | smaller losses. The facility shall operate on a not-for-profit |
| 797 | basis. The facility is self-funding and is intended to serve a |
| 798 | public purpose but is not a state agency or program, and no |
| 799 | activity of the facility shall create any state liability. |
| 800 | (2) GOVERNANCE; POWERS |
| 801 | (a) The facility shall operate under a seven-member board |
| 802 | of governors consisting of the Secretary of Health, three |
| 803 | members appointed by the Governor, and three members appointed |
| 804 | by the Chief Financial Officer. The board shall be chaired by |
| 805 | the Secretary of Health. The secretary shall serve by virtue of |
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| 806 | his or her office, and the other members of the board shall |
| 807 | serve terms concurrent with the term of office of the official |
| 808 | who appointed them. Any vacancy on the board shall be filled in |
| 809 | the same manner as the original appointment. Members serve at |
| 810 | the pleasure of the official who appointed them. Members are not |
| 811 | eligible for compensation for their service on the board, but |
| 812 | the facility may reimburse them for per diem and travel expenses |
| 813 | at the same levels as are provided in s. 112.061 for state |
| 814 | employees. |
| 815 | (b) The facility shall have such powers as are necessary |
| 816 | to operate as an insurer, including the power to: |
| 817 | 1. Sue and be sued. |
| 818 | 2. Hire such employees and retain such consultants, |
| 819 | attorneys, actuaries, and other professionals as it deems |
| 820 | appropriate. |
| 821 | 3. Contract with such service providers as it deems |
| 822 | appropriate. |
| 823 | 4. Maintain offices appropriate to the conduct of its |
| 824 | business. |
| 825 | 5. Take such other actions as are necessary or appropriate |
| 826 | in fulfillment of its responsibilities under this section. |
| 827 | (3) COVERAGE PROVIDED The facility shall provide |
| 828 | liability insurance coverage for health care professionals. The |
| 829 | facility shall allow policyholders to select from policies with |
| 830 | deductibles of \$25,000 per claim, \$50,000 per claim, and |
| 831 | \$100,000 per claim and with coverage limits of \$250,000 per |
| 832 | claim and \$750,000 annual aggregate and \$1 million per claim and |
| 833 | \$3 million annual aggregate. To the greatest extent possible, |
| 834 | the terms and conditions of the policies shall be consistent |
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| 835 | with terms and conditions commonly used by professional |
| 836 | <u>liability insurers.</u> |
| 837 | (4) ELIGIBILITY; TERMINATION |
| 838 | (a) Any health care professional is eligible for coverage |
| 839 | provided by the facility if the professional at all times |
| 840 | maintains either: |
| 841 | 1. An escrow account consisting of cash or assets eligible |
| 842 | for deposit under s. 625.52 in an amount equal to the deductible |
| 843 | amount of the policy; or |
| 844 | 2. An unexpired, irrevocable letter of credit, established |
| 845 | pursuant to chapter 675, in an amount not less than the |
| 846 | deductible amount of the policy. The letter of credit shall be |
| 847 | payable to the health care professional as beneficiary upon |
| 848 | presentment of a final judgment indicating liability and |
| 849 | awarding damages to be paid by the physician or upon presentment |
| 850 | of a settlement agreement signed by all parties to such |
| 851 | agreement when such final judgment or settlement is a result of |
| 852 | a claim arising out of the rendering of, or the failure to |
| 853 | render, medical care and services. Such letter of credit shall |
| 854 | be nonassignable and nontransferable. Such letter of credit |
| 855 | shall be issued by any bank or savings association organized and |
| 856 | existing under the laws of this state or any bank or savings |
| 857 | association organized under the laws of the United States that |
| 858 | has its principal place of business in this state or has a |
| 859 | branch office which is authorized under the laws of this state |
| 860 | or of the United States to receive deposits in this state. |
| 861 | (b) The eligibility of a health care professional for |
| 862 | coverage terminates upon: |
| 863 | 1. The failure of the professional to comply with |
| 864 | paragraph (a); |
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| 865 | 2003 2. The failure of the professional to timely pay premiums |
| 866 | or assessments; or |
| 867 | 3. The commission of any act of fraud in connection with |
| 868 | the policy, as determined by the board of governors. |
| 869 | (c) The board of governors, in its discretion, may |
| 870 | reinstate the eligibility of a health care professional whose |
| 871 | eligibility has terminated pursuant to paragraph (b) upon |
| 872 | determining that the professional has come back into compliance |
| 873 | with paragraph (a) or has paid the overdue premiums or |
| 874 | assessments. Eligibility may be reinstated in the case of fraud |
| 875 | only if the board determines that its initial determination of |
| 876 | fraud was in error. |
| 877 | (5) PREMIUMS; ASSESSMENTS |
| 878 | (a) The facility shall charge the actuarially indicated |
| 879 | premium for the coverage provided and shall retain the services |
| 880 | of consulting actuaries to prepare its rate filings. The |
| 881 | facility shall not provide dividends to policyholders, and, to |
| 882 | the extent that premiums are more than the amount required to |
| 883 | cover claims and expenses, such excess shall be retained by the |
| 884 | facility for payment of future claims. In the event of |
| 885 | dissolution of the facility, any amounts not required as a |
| 886 | reserve for outstanding claims shall be transferred to the |
| 887 | policyholders of record as of the last day of operation. |
| 888 | (b) In the event that the premiums for a particular year, |
| 889 | together with any investment income or reinsurance recoveries |
| 890 | attributable to that year, are insufficient to pay claims |
| 891 | arising out of claims accruing in that year, the facility shall |
| 892 | levy assessments against all of its policyholders in a uniform |
| 893 | percentage of premium. Each policyholder's assessment shall be |
| 894 | such percentage of the premium that policyholder paid for |
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| 895 | coverage for the year to which the insufficiency is |
| 896 | attributable. |
| 897 | (c) The policyholder is personally liable for any |
| 898 | assessment. The failure to timely pay an assessment is grounds |
| 899 | for suspension or revocation of the policyholder's professional |
| 900 | license by the appropriate licensing entity. |
| 901 | (6) REGULATION; APPLICABILITY OF OTHER STATUTES |
| 902 | (a) The facility shall operate pursuant to a plan of |
| 903 | operation approved by order of the Office of Insurance |
| 904 | Regulation of the Financial Services Commission. The board of |
| 905 | governors may at any time adopt amendments to the plan of |
| 906 | operation and submit the amendments to the Office of Insurance |
| 907 | Regulation for approval. |
| 908 | (b) The facility is subject to regulation by the Office of |
| 909 | Insurance Regulation of the Financial Services Commission in the |
| 910 | same manner as other insurers, except that, in recognition of |
| 911 | the fact that its ability to levy assessments against its own |
| 912 | policyholders is a substitute for the protections ordinarily |
| 913 | afforded by such statutory requirements, the facility is exempt |
| 914 | from statutory requirements relating to surplus as to |
| 915 | policyholders. |
| 916 | (c) The facility is not subject to part II of chapter 631, |
| 917 | relating to the Florida Insurance Guaranty Association. |
| 918 | (7) STARTUP PROVISIONS |
| 919 | (a) It is the intent of the Legislature that the facility |
| 920 | begin providing coverage no later than January 1, 2004. |
| 921 | (b) The Governor and the Chief Financial Officer shall |
| 922 | make their appointments to the board of governors of the |
| 923 | facility no later than July 1, 2003. Until the board is |

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| 924 | appointed, the Secretary of Health may perform ministerial acts |
| 925 | on behalf of the facility as chair of the board of governors. |
| 926 | (c) Until the facility is able to hire permanent staff and |
| 927 | enter into contracts for professional services, the office of |
| 928 | the Secretary of Health shall provide support services to the |
| 929 | facility. |
| 930 | (d) In order to provide startup funds for the facility, |
| 931 | the board of governors may incur debt or enter into agreements |
| 932 | for lines of credit, provided that the sole source of funds for |
| 933 | repayment of any debt is future premium revenues of the |
| 934 | facility. The amount of such debt or lines of credit may not |
| 935 | exceed \$10 million. |
| 936 | Section 23. Subsection (1) and paragraph (n) of subsection |
| 937 | (2) of section 627.912, Florida Statutes, are amended to read: |
| 938 | 627.912 Professional liability claims and actions; reports |
| 939 | by insurers |
| 940 | (1) <u>(a)</u> Each self-insurer authorized under s. 627.357 and |
| 941 | each insurer or joint underwriting association providing |
| 942 | professional liability insurance to a practitioner of medicine |
| 943 | licensed under chapter 458, to a practitioner of osteopathic |
| 944 | medicine licensed under chapter 459, to a podiatric physician |
| 945 | licensed under chapter 461, to a dentist licensed under chapter |
| 946 | 466, to a hospital licensed under chapter 395, to a crisis |
| 947 | stabilization unit licensed under part IV of chapter 394, to a |
| 948 | health maintenance organization certificated under part I of |
| 949 | chapter 641, to clinics included in chapter 390, to an |
| 950 | ambulatory surgical center as defined in s. 395.002, or to a |
| 951 | member of The Florida Bar shall report in duplicate to the |
| 952 | Department of Insurance any claim or action for damages for |
| 953 | personal injuries claimed to have been caused by error, |
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HB 1713 2003 omission, or negligence in the performance of such insured's 954 professional services or based on a claimed performance of 955 professional services without consent, if the claim resulted in: 956 957 1.(a) A final judgment in any amount. 2.(b) A settlement in any amount. 958 959 Reports shall be filed with the department. 960 In addition to the requirements of paragraph (a), if 961 (b) the insured party is licensed under chapter 395, chapter 458, 962 chapter 459, chapter 461, or chapter 466, the insurer shall 963 report in duplicate to the Office of Insurance Regulation any 964 other disposition of the claim, including, but not limited to, a 965 966 dismissal. If the insured is licensed under chapter 458, chapter 459, or chapter 461, any claim that resulted in a final judgment 967 or settlement in the amount of \$50,000 or more shall be reported 968 to the Department of Health no later than 30 days following the 969 occurrence of that event. If the insured is licensed under 970 chapter 466, any claim that resulted in a final judgment or 971 settlement in the amount of \$25,000 or more shall be reported to 972 the Department of Health no later than 30 days following the 973 occurrence of that event and, if the insured party is licensed 974 under chapter 458, chapter 459, chapter 461, or chapter 466, 975 with the Department of Health, no later than 30 days following 976 the occurrence of any event listed in paragraph (a) or paragraph 977 (b). The Department of Health shall review each report and 978 determine whether any of the incidents that resulted in the 979 claim potentially involved conduct by the licensee that is 980 subject to disciplinary action, in which case the provisions of 981 s. 456.073 shall apply. The Department of Health, as part of the 982 annual report required by s. 456.026, shall publish annual 983

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HB 1713 2003 statistics, without identifying licensees, on the reports it 984 receives, including final action taken on such reports by the 985 Department of Health or the appropriate regulatory board. 986 The reports required by subsection (1) shall contain: 987 (2) Any other information required by the department to 988 (n) analyze and evaluate the nature, causes, location, cost, and 989 damages involved in professional liability cases. The Financial 990 Services Commission shall adopt by rule requirements for 991 additional information to assist the Office of Insurance 992 Regulation in its analysis and evaluation of the nature, causes, 993 location, cost, and damages involved in professional liability 994 cases reported by insurers under this section. 995 996 Section 24. Section 627.9121, Florida Statutes, is created 997 to read: 627.9121 Required reporting of claims; penalties.--Each 998 entity that makes payment under a policy of insurance, self-999 insurance, or otherwise in settlement, partial settlement, or 1000 satisfaction of a judgment in a medical malpractice action or 1001 claim that is required to report information to the National 1002 Practitioner Data Bank under 42 U.S.C. s. 11131 must also report 1003 the same information to the Office of Insurance Regulation. The 1004 office shall include such information in the data that it 1005 compiles under s. 627.912. The office must compile and review 1006 the data collected pursuant to this section and must assess an 1007 administrative fine on any entity that fails to fully comply 1008 with such reporting requirements. 1009 Section 25. Subsections (3) and (4) of section 766.106, 1010 Florida Statutes, are amended, and subsection (13) is added to 1011 said section, to read: 1012

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1013 766.106 Notice before filing action for medical 1014 malpractice; presuit screening period; offers for admission of 1015 liability and for arbitration; informal discovery; review.--

(3)(a) No suit may be filed for a period of 150 90 days 1016 after notice is mailed to any prospective defendant. During the 1017 150-day 90-day period, the prospective defendant's insurer or 1018 self-insurer shall conduct a review to determine the liability 1019 1020 of the defendant. Each insurer or self-insurer shall have a procedure for the prompt investigation, review, and evaluation 1021 of claims during the 150-day 90-day period. This procedure shall 1022 1023 include one or more of the following:

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1. Internal review by a duly qualified claims adjuster;

1025 2. Creation of a panel comprised of an attorney 1026 knowledgeable in the prosecution or defense of medical 1027 malpractice actions, a health care provider trained in the same 1028 or similar medical specialty as the prospective defendant, and a 1029 duly qualified claims adjuster;

3. A contractual agreement with a state or local
professional society of health care providers, which maintains a
medical review committee;

4. Any other similar procedure which fairly and promptlyevaluates the pending claim.

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Each insurer or self-insurer shall investigate the claim in good faith, and both the claimant and prospective defendant shall cooperate with the insurer in good faith. If the insurer requires, a claimant shall appear before a pretrial screening panel or before a medical review committee and shall submit to a physical examination, if required. Unreasonable failure of any party to comply with this section justifies dismissal of claims

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HB 1713 2003 or defenses. There shall be no civil liability for participation 1043 in a pretrial screening procedure if done without intentional 1044 fraud. 1045 1046 (b) At or before the end of the 150 90 days, the insurer or self-insurer shall provide the claimant with a response: 1047 Rejecting the claim; 1. 1048 2. Making a settlement offer; or 1049 3. Making an offer of admission of liability and for 1050 arbitration on the issue of damages. This offer may be made 1051 contingent upon a limit of general damages. 1052 1053 (C) The response shall be delivered to the claimant if not represented by counsel or to the claimant's attorney, by 1054 1055 certified mail, return receipt requested. Failure of the prospective defendant or insurer or self-insurer to reply to the 1056 1057 notice within 150 90 days after receipt shall be deemed a final rejection of the claim for purposes of this section. 1058 Within 30 days after of receipt of a response by a 1059 (d) prospective defendant, insurer, or self-insurer to a claimant 1060 represented by an attorney, the attorney shall advise the 1061 claimant in writing of the response, including: 1062 The exact nature of the response under paragraph (b). 1063 1. 2. The exact terms of any settlement offer, or admission 1064 of liability and offer of arbitration on damages. 1065 The legal and financial consequences of acceptance or 3. 1066 rejection of any settlement offer, or admission of liability, 1067

1068 including the provisions of this section.

10694. An evaluation of the time and likelihood of ultimate1070success at trial on the merits of the claimant's action.

1071 5. An estimation of the costs and attorney's fees of1072 proceeding through trial.

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HB 1713 2003 (4) The notice of intent to initiate litigation shall be 1073 served within the time limits set forth in s. 95.11. However, 1074 during the 150-day 90-day period, the statute of limitations is 1075 tolled as to all potential defendants. Upon stipulation by the 1076 parties, the 150-day 90-day period may be extended and the 1077 1078 statute of limitations is tolled during any such extension. Upon receiving notice of termination of negotiations in an extended 1079 1080 period, the claimant shall have 60 days or the remainder of the period of the statute of limitations, whichever is greater, 1081 within which to file suit. 1082 (13) In matters relating to professional liability 1083 insurance coverage for medical negligence, an insurer shall not 1084 1085 be held in bad faith for failure to timely pay its policy limits 1086 if it tenders its policy limits and meets all other conditions 1087 of settlement prior to the conclusion of the presuit screening period provided for in this section. 1088 Section 26. Section 766.1065, Florida Statutes, is created 1089 to read: 1090 766.1065 Presuit mediation. -- After the completion of 1091 presuit investigation by the parties pursuant to s. 766.203 and 1092 any informal discovery pursuant to s. 766.106, the parties or 1093 their designated representatives may submit the matter to 1094 presuit mediation to discuss the issues of liability and damages 1095 for the purpose of an early resolution of the matter. The 1096 presuit mediation shall be confidential as provided in s. 1097 1098 44.102. Section 27. Section 766.1067, Florida Statutes, is created 1099 to read: 1100 1101 766.1067 Mandatory mediation after suit is filed.--Within 120 days after suit being filed, the parties 1102 (1) Page 37 of 47

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| 1103 | shall conduct mandatory mediation in accordance with s. 44.102 |
| 1104 | if binding arbitration under s. 766.106 or s. 766.207 has not |
| 1105 | been agreed to by the parties. The Florida Rules of Civil |
| 1106 | Procedure shall apply to mediation held pursuant to this |
| 1107 | section. During the mediation, each party shall make a demand |
| 1108 | for judgment or an offer of settlement. At the conclusion of the |
| 1109 | mediation, the mediator shall record the final demand and final |
| 1110 | offer to provide to the court upon the rendering of a judgment. |
| 1111 | (2) If a claimant who rejected the final offer of |
| 1112 | settlement made during the mediation does not obtain a judgment |
| 1113 | more favorable than the offer, the court shall assess the |
| 1114 | mediation costs and reasonable costs, expenses, and attorney's |
| 1115 | fees that were incurred after the date of mediation against such |
| 1116 | claimant. The assessment shall attach to the proceeds of the |
| 1117 | claimant attributable to any defendant whose final offer was |
| 1118 | more favorable than the judgment. |
| 1119 | (3) If the judgment obtained at trial is not more |
| 1120 | favorable to a defendant than the final demand for judgment made |
| 1121 | by the claimant to the defendant during mediation, the court |
| 1122 | shall assess against the defendant the mediation costs and |
| 1123 | reasonable costs, expenses, and attorney's fees that were |
| 1124 | incurred after the date of mediation. Prejudgment interest at |
| 1125 | the rate established in s. 55.03 from the date of the final |
| 1126 | demand shall also be assessed. The defendant and the insurer of |
| 1127 | the defendant, if any, shall be liable for the costs, fees, and |
| 1128 | interest awardable under this section. |
| 1129 | (4) The final offer and final demand made during the |
| 1130 | mediation required in this section shall be the only offer and |
| 1131 | demand considered by the court in assessing costs, expenses, |
| 1132 | attorney's fees, and prejudgment interest under this section. No |
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| 1133 | subsequent offer or demand by either party shall apply in the |
| 1134 | determination of whether sanctions will be assessed by the court |
| 1135 | under this section. |
| 1136 | (5) Notwithstanding any provision of law to the contrary, |
| 1137 | ss. 45.061 and 768.79 shall not be applicable to medical |
| 1138 | negligence causes of action. |
| 1139 | Section 28. Section 766.118, Florida Statutes, is created |
| 1140 | to read: |
| 1141 | 766.118 Determination of noneconomic damagesWith |
| 1142 | respect to a cause of action for personal injury or wrongful |
| 1143 | death resulting from an occurrence of medical negligence, |
| 1144 | including actions pursuant to s. 766.209, damages recoverable |
| 1145 | for noneconomic losses to compensate for pain and suffering, |
| 1146 | inconvenience, physical impairment, mental anguish, |
| 1147 | disfigurement, loss of capacity for enjoyment of life, and all |
| 1148 | other noneconomic damages shall not exceed \$250,000, regardless |
| 1149 | of the number of claimants or defendants involved in the action. |
| 1150 | Section 29. Subsection (5) of section 766.202, Florida |
| 1151 | Statutes, is amended to read: |
| 1152 | 766.202 Definitions; ss. 766.201-766.212As used in ss. |
| 1153 | 766.201-766.212, the term: |
| 1154 | (5) "Medical expert" means a person familiar with the |
| 1155 | evaluation, diagnosis, or treatment of the medical condition at |
| 1156 | issue who: |
| 1157 | (a) Is duly and regularly engaged in the practice of his |
| 1158 | or her profession <u>,</u> who holds a health care professional degree |
| 1159 | from a university or college, and has had special professional |
| 1160 | training and experience; or |
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HB 1713 2003 (b) Has one possessed of special health care knowledge or 1161 skill about the subject upon which he or she is called to 1162 testify or provide an opinion. 1163 1164 Such expert shall certify that he or she has similar credentials 1165 and expertise in the area of the defendant's particular practice 1166 or specialty, if the defendant is a specialist. 1167 Section 30. Subsection (2) of section 766.203, Florida 1168 Statutes, is amended to read: 1169 766.203 Presuit investigation of medical negligence claims 1170 1171 and defenses by prospective parties.--Prior to issuing notification of intent to initiate (2) 1172 1173 medical malpractice litigation pursuant to s. 766.106, the 1174 claimant shall conduct an investigation to ascertain that there are reasonable grounds to believe that: 1175 Any named defendant in the litigation was negligent in 1176 (a) the care or treatment of the claimant; and 1177 Such negligence resulted in injury to the claimant. (b) 1178 1179 Corroboration of reasonable grounds to initiate medical 1180 negligence litigation shall be provided by the claimant's 1181 submission of a verified written medical expert opinion from a 1182 medical expert as defined in s. 766.202(5), at the time the 1183 notice of intent to initiate litigation is mailed, which 1184 statement shall corroborate reasonable grounds to support the 1185 claim of medical negligence. This opinion and statement are 1186 subject to discovery and are admissible in future proceedings, 1187 subject to exclusion under s. 90.403. 1188 Section 31. Subsections (2) and (3) of section 766.207, 1189 Florida Statutes, are amended to read: 1190

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1191 766.207 Voluntary binding arbitration of medical 1192 negligence claims.--

Upon the completion of presuit investigation with 1193 (2) 1194 preliminary reasonable grounds for a medical negligence claim intact, the parties may elect to have damages determined by an 1195 1196 arbitration panel. Such election may be initiated by either party by serving a request for voluntary binding arbitration of 1197 damages within 150 90 days after service of the claimant's 1198 notice of intent to initiate litigation upon the defendant. The 1199 evidentiary standards for voluntary binding arbitration of 1200 1201 medical negligence claims shall be as provided in ss. 120.569(2)(g) and 120.57(1)(c). 1202

(3) Upon receipt of a party's request for such 1203 1204 arbitration, the opposing party may accept the offer of 1205 voluntary binding arbitration within 30 days. However, in no event shall the defendant be required to respond to the request 1206 for arbitration sooner than 150 $\frac{90}{20}$ days after service of the 1207 notice of intent to initiate litigation under s. 766.106. Such 1208 acceptance within the time period provided by this subsection 1209 shall be a binding commitment to comply with the decision of the 1210 arbitration panel. The liability of any insurer shall be subject 1211 to any applicable insurance policy limits. 1212

Section 32. (1) The Department of Health shall study and 1213 report to the Legislature as to whether medical review panels 1214 should be included as part of the presuit process in medical 1215 malpractice litigation. Medical review panels review a medical 1216 malpractice case during the presuit process and make judgments 1217 on the merits of the case based on established standards of care 1218 1219 with the intent of reducing the number of frivolous claims. The

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| 1220 | panel's report could be used as admissible evidence at trial or |
| 1221 | for other purposes. The department's report should address: |
| 1222 | (a) Historical use of medical review panels and similar |
| 1223 | pretrial programs in this state, including the mediation panels |
| 1224 | created by chapter 75-9, Laws of Florida. |
| 1225 | (b) Constitutional issues relating to the use of medical |
| 1226 | review panels. |
| 1227 | (c) The use of medical review panels or similar programs |
| 1228 | in other states. |
| 1229 | (d) Whether medical review panels or similar panels should |
| 1230 | be created for use during the presuit process. |
| 1231 | (e) Other recommendations and information that the |
| 1232 | department deems appropriate. |
| 1233 | (2) If the department finds that medical review panels or |
| 1234 | a similar structure should be created in this state, it shall |
| 1235 | include draft legislation to implement its recommendations in |
| 1236 | its report. |
| 1237 | (3) The department shall submit its report to the Speaker |
| 1238 | of the House of Representatives and the President of the Senate |
| 1239 | no later than December 31, 2003. |
| 1240 | Section 33. Subsection (5) of section 768.81, Florida |
| 1241 | Statutes, is amended to read: |
| 1242 | 768.81 Comparative fault |
| 1243 | (5) Notwithstanding anything in law to the contrary, in an |
| 1244 | action for damages for personal injury or wrongful death arising |
| 1245 | out of medical malpractice, whether in contract or tort, when an |
| 1246 | apportionment of damages pursuant to this section is attributed |
| 1247 | to a teaching hospital as defined in s. 408.07, the court shall |
| 1248 | enter judgment against the teaching hospital on the basis of |
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HB 1713 2003 each such party's percentage of fault and not on the basis of 1249 the doctrine of joint and several liability. 1250 Section 34. Section 1004.08, Florida Statutes, is created 1251 1252 to read: 1004.08 Patient safety instructional requirements. -- Every 1253 public school, college, and university that offers degrees in 1254 medicine, nursing, and allied health shall include in the 1255 1256 curricula applicable to such degrees material on patient safety, including patient safety improvement. Materials shall include, 1257 but need not be limited to, effective communication and 1258 1259 teamwork; epidemiology of patient injuries and medical errors; vigilance, attention, and fatigue; checklists and inspections; 1260 1261 automation and technological and computer support; psychological factors in human error; and reporting systems. 1262 Section 35. Section 1005.07, Florida Statutes, is created 1263 to read: 1264 1005.07 Patient safety instructional requirements.--Every 1265 nonpublic school, college, and university that offers degrees in 1266 medicine, nursing, and allied health shall include in the 1267 curricula applicable to such degrees material on patient safety, 1268 including patient safety improvement. Materials shall include, 1269 but need not be limited to, effective communication and 1270 teamwork; epidemiology of patient injuries and medical errors; 1271 vigilance, attention, and fatigue; checklists and inspections; 1272 automation and technological and computer support; psychological 1273 factors in human error; and reporting systems. 1274 Section 36. The Agency for Health Care Administration is 1275 directed to study the types of information the public would find 1276 1277 relevant in the selection of hospitals. The agency shall review and recommend appropriate methods of collection, analysis, and 1278

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| 1279 | HB 1713 dissemination of that information. The agency shall complete its |
| 1280 | study and report its findings and recommendations to the |
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| 1281 | Legislature by January 15, 2004. |
| 1282 | Section 37. <u>Comprehensive study and report on the creation</u> |
| 1283 | <u>of a Patient Safety Authority</u> |
| 1284 | (1) The Agency for Health Care Administration, in |
| 1285 | consultation with the Department of Health, is directed to study |
| 1286 | the need for, and the implementation requirements of, |
| 1287 | establishing a Patient Safety Authority. The authority would be |
| 1288 | responsible for performing activities and functions designed to |
| 1289 | improve patient safety and the quality of care delivered by |
| 1290 | health care facilities and health care practitioners. |
| 1291 | (2) In undertaking its study, the agency shall examine and |
| 1292 | evaluate a Patient Safety Authority that would, either directly |
| 1293 | or by contract: |
| 1294 | (a) Analyze information concerning adverse incidents |
| 1295 | reported to the Agency for Health Care Administration pursuant |
| 1296 | to s. 395.0197, Florida Statutes, for the purpose of |
| 1297 | recommending changes in practices and procedures that may be |
| 1298 | implemented by health care practitioners and health care |
| 1299 | facilities to prevent future adverse incidents. |
| 1300 | (b) Collect, analyze, and evaluate patient safety data |
| 1301 | submitted voluntarily by a health care practitioner or health |
| 1302 | care facility. The authority would communicate to health care |
| 1303 | practitioners and health care facilities changes in practices |
| 1304 | and procedures that may be implemented for the purpose of |
| 1305 | improving patient safety and preventing future patient safety |
| 1306 | events from resulting in serious injury or death. At a minimum, |
| 1307 | the authority would: |
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| 1308 | 1. Be designed and operated by an individual or entity |
| 1309 | with demonstrated expertise in health care quality data and |
| 1310 | systems analysis, health information management, systems |
| 1311 | thinking and analysis, human factors analysis, and |
| 1312 | identification of latent and active errors. |
| 1313 | 2. Include procedures for ensuring its confidentiality, |
| 1314 | timeliness, and independence. |
| 1315 | (c) Foster the development of a statewide electronic |
| 1316 | infrastructure, which would be implemented in phases over a |
| 1317 | multiyear period, that is designed to improve patient care and |
| 1318 | the delivery and quality of health care services by health care |
| 1319 | facilities and practitioners. The electronic infrastructure |
| 1320 | would be a secure platform for communication and the sharing of |
| 1321 | clinical and other data, such as business data, among providers |
| 1322 | and between patients and providers. The electronic |
| 1323 | infrastructure would include a core electronic medical record. |
| 1324 | Health care providers would have access to individual electronic |
| 1325 | medical records, subject to the consent of the individual. The |
| 1326 | right, if any, of other entities, including health insurers and |
| 1327 | researchers, to access the records would need further |
| 1328 | examination and evaluation by the agency. |
| 1329 | (d) Foster the use of computerized physician medication |
| 1330 | ordering systems by hospitals that do not have such systems and |
| 1331 | develop protocols for these systems. |
| 1332 | (e) Implement paragraphs (c) and (d) as a demonstration |
| 1333 | project for Medicaid recipients. |
| 1334 | (f) Identify best practices and share this information |
| 1335 | with health care providers. |
| 1336 | (g) Engage in other activities that improve health care |
| 1337 | quality, improve the diagnosis and treatment of diseases and |
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| 1338 | medical conditions, increase the efficiency of the delivery of |
| 1339 | health care services, increase administrative efficiency, and |
| 1340 | increase access to quality health care services. |
| 1341 | (3) The agency shall also consider ways in which a Patient |
| 1342 | Safety Authority would be able to facilitate the development of |
| 1343 | no-fault demonstration projects as means to reduce and prevent |
| 1344 | medical errors and promote patient safety. |
| 1345 | (4) The agency shall seek information and advice from and |
| 1346 | consult with hospitals, physicians, other health care providers, |
| 1347 | attorneys, consumers, and individuals involved with and |
| 1348 | knowledgeable about patient safety and quality-of-care |
| 1349 | initiatives. |
| 1350 | (5) In evaluating the need for, and the operation of, a |
| 1351 | Patient Safety Authority, the agency shall determine the costs |
| 1352 | of implementing and administering an authority and suggest |
| 1353 | funding sources and mechanisms. |
| 1354 | (6) The agency shall complete its study and issue a report |
| 1355 | to the Legislature by February 1, 2004. In its report, the |
| 1356 | agency shall include specific findings, recommendations, and |
| 1357 | proposed legislation. |
| 1358 | Section 38. Subsection (8) of section 768.21, Florida |
| 1359 | Statutes, is repealed. |
| 1360 | Section 39. Subsection (7) of section 400.023, Florida |
| 1361 | Statutes, is amended to read: |
| 1362 | 400.023 Civil enforcement |
| 1363 | (7) An action under this part for a violation of rights or |
| 1364 | negligence recognized herein is not a claim for medical |
| 1365 | malpractice, and the provisions of s. 768.21(8) do not apply to |
| 1366 | a claim alleging death of the resident. |
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HB 1713 2003 Section 40. Section 400.0235, Florida Statutes, is amended 1367 to read: 1368 400.0235 Certain provisions not applicable to actions 1369 under this part. -- An action under this part for a violation of 1370 rights or negligence recognized under this part is not a claim 1371 for medical malpractice, and the provisions of s. 768.21(8) do 1372 not apply to a claim alleging death of the resident. 1373 Section 41. Section 400.4295, Florida Statutes, is amended 1374 to read: 1375 400.4295 Certain provisions not applicable to actions 1376 1377 under this part.--An action under this part for a violation of rights or negligence recognized herein is not a claim for 1378 1379 medical malpractice, and the provisions of s. 768.21(8) do not apply to a claim alleging death of the resident. 1380 1381 Section 42. If any provision of this act or the application thereof to any person or circumstance is held 1382 invalid, the invalidity does not affect other provisions or 1383 applications of the act which can be given effect without the 1384 invalid provision or application, and to this end the provisions 1385 of this act are declared severable. 1386 Section 43. This act shall take effect upon becoming a law 1387 and shall apply to all actions filed after the effective date of 1388

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the act.

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