

Amendment No. (for drafter's use only)

CHAMBER ACTION

Senate

House

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Representative Wishner offered the following:

**Amendment (with title amendment)**

Between line(s) 696 and 697, insert:

Section 14. Section 456.068, Florida Statutes, is amended to read:

456.068 Toll-free telephone number for reporting of complaints.--The department ~~Agency for Health Care Administration~~ shall establish a toll-free telephone number for public reporting of complaints relating to medical treatment or services provided by health care professionals. In accordance with s. 456.073(1), such complaints may be anonymous but must be recorded and transcribed, and such transcription shall constitute the written submission of the complaint. In accordance with s. 456.073(11) and (12), any person making a complaint through the statewide toll-free telephone number who

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27 does so in good faith shall be immune from any civil liability  
28 that otherwise might be incurred or imposed.

29  
30 ===== T I T L E A M E N D M E N T =====

31 Remove line(s) 38, and insert:  
32 allegations of sexual misconduct; amending s. 456.068, F.S.;  
33 requiring the Department of Health to provide the toll-free  
34 telephone number for reporting of complaints against health care  
35 professionals; providing for recording and transcription of  
36 complaints received through such telephone number; providing  
37 that such transcription shall constitute the written submission  
38 of the complaint; specifying immunity; amending s. 456.072,