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HB 0063B, Engrossed 1 2003
A bill to be entitled

An act relating to medical incidents; providing legislative findings; amending s. 46.015, F.S.; revising requirements for setoffs against damages in medical malpractice actions if there is a written release or covenant not to sue; amending s. 395.0191, F.S.; deleting requirement that persons act in good faith to avoid liability or discipline for their actions regarding the awarding of staff membership or clinical privileges; creating s. 395.1012, F.S.; requiring hospitals, ambulatory surgical centers, and mobile surgical facilities to establish patient safety plans and committees; creating s. 395.1051, F.S.; providing for notification of injuries in a hospital, ambulatory surgical center, or mobile surgical facility; amending s. 415.1111, F.S.; providing that such section shall not apply to actions involving allegations of medical malpractice by a hospital; amending s. 456.039, F.S.; providing additional information required to be furnished to the Department of Health for licensure purposes; amending s. 456.041, F.S.; requiring additional information to be included in health care practitioner profiles; providing for fines; revising requirements for the reporting of paid liability claims; amending s. 456.042, F.S.; requiring health care practitioner profiles to be updated within a specific time period; amending s. 456.049, F.S.; revising requirements for the reporting of paid liability claims; amending s. 456.051, F.S.; establishing the responsibility of the Department of Health to provide reports of professional liability

Page 1 of 97



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HB 0063B, Engrossed 1 2003

actions and bankruptcies; requiring the department to include such reports in a practitioner's profile within a specified period; amending s. 456.057, F.S.; authorizing the Department of Health to utilize subpoenas to obtain patient records without patients' consent under certain circumstances; amending s. 456.063, F.S.; providing for adopting rules to implement requirements for reporting allegations of sexual misconduct; amending s. 456.072, F.S.; authorizing the Department of Health to determine administrative costs in disciplinary actions; amending s. 456.073, F.S.; extending the time for the Department of Health to refer a request for an administrative hearing; amending s. 456.077, F.S.; revising provisions relating to designation of certain citation violations; amending s. 456.078, F.S.; revising provisions relating to designation of certain mediation offenses; creating s. 456.085, F.S.; providing for notification of an injury by a physician; amending s. 458.320, F.S., relating to financial responsibility requirements for medical physicians; requiring the department to suspend the license of a medical physician who has not paid, up to the amounts required by any applicable financial responsibility provision, any outstanding judgment, arbitration award, other order, or settlement; amending s. 458.331, F.S.; increasing the amount of paid liability claims requiring investigation by the Department of Health; revising the definition of "repeated malpractice" to conform; creating s. 458.3311, F.S.; establishing emergency procedures for disciplinary actions; amending s. 459.0085, F.S., relating to financial responsibility requirements for osteopathic



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HB 0063B, Engrossed 1 2003

physicians; requiring that the department suspend the license of an osteopathic physician who has not paid, up to the amounts required by any applicable financial responsibility provision, any outstanding judgment, arbitration award, other order, or settlement; amending s. 459.015, F.S.; increasing the amount of paid liability claims requiring investigation by the Department of Health; revising the definition of "repeated malpractice" to conform; creating s. 459.0151, F.S.; establishing emergency procedures for disciplinary actions; amending s. 461.013, F.S.; increasing the amount of paid liability claims requiring investigation by the Department of Health; revising the definition of "repeated malpractice" to conform; amending s. 624.462, F.S.; authorizing health care providers to form a commercial self-insurance fund; amending s. 627.062, F.S.; providing additional requirements for medical malpractice insurance rate filings; providing that portions of judgments and settlements entered against a medical malpractice insurer for badfaith actions or for punitive damages against the insurer, as well as related taxable costs and attorney's fees, may not be included in an insurer's base rate; providing for review of rate filings by the Office of Insurance Regulation for excessive, inadequate, or unfairly discriminatory rates; requiring insurers to apply a discount based on the health care provider's loss experience; requiring annual rate filings; requiring medical malpractice insurers to make rate filings effective January 1, 2004, which reflect the impact of this act; providing requirements for rate deviation by



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HB 0063B, Engrossed 1 2003

insurers; authorizing adjustments to filed rates in the event a provision of this act is declared invalid by a court of competent jurisdiction; creating s. 627.0662, F.S.; providing definitions; requiring each medical liability insurer to report certain information to the Office of Insurance Regulation; providing for determination of whether excessive profit has been realized; requiring return of excessive amounts; amending s. 627.357, F.S.; deleting the prohibition against formation of medical malpractice self-insurance funds; providing requirements to form a self-insurance fund; providing rulemaking authority to the Financial Services Commission; creating s. 627.3575, F.S.; creating the Health Care Professional Liability Insurance Facility; providing purpose; providing for governance and powers; providing eligibility requirements; providing for premiums and assessments; providing for regulation; providing rule adoption authority to the Financial Services Commission; providing applicability; specifying duties of the Department of Health; providing for debt and regulation thereof; amending s. 627.4147, F.S.; requiring earlier notice of decisions to not renew certain insurance policies to insureds under certain circumstances; requiring prior notification of a rate increase; amending s. 627.912, F.S.; requiring certain claims information to be filed with the Office of Insurance Regulation and the Department of Health; providing for rulemaking by the Financial Services Commission; increasing the limit on a fine; creating s. 627.9121, F.S.; requiring certain information relating to medical malpractice to be reported



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HB 0063B, Engrossed 1

to the Office of Insurance Regulation; providing for enforcement; amending s. 641.19, F.S.; providing that health care providers providing services pursuant to coverage provided under a health maintenance organization contract are not employees or agents of the health maintenance organization; providing exceptions; amending s. 641.51, F.S.; proscribing a health maintenance organization's right to control the professional judgment of a physician; providing that a health maintenance organization shall not be vicariously liable for the medical negligence of a health care provider; providing exceptions; amending s. 766.106, F.S.; requiring the inclusion of additional information in presuit notices provided to defendants; extending the time period for the presuit screening period; providing that liability is deemed admitted when an offer is made by a defendant to arbitrate providing conditions for causes of action for bad faith against insurers providing coverage for medical negligence; specifying consequences of failure to cooperate on the part of any party during the presuit investigation; providing factors to be considered with respect to certain claims against bad faith against an insurer; revising requirements for presuit notice and insurer or self-insurer response to a claim; permitting written questions during informal discovery; requiring a claimant to execute a medical release to authorize defendants in medical negligence actions to take unsworn statements from a claimant's treating physicians; providing for informal discovery without notice; imposing limits on such statements; creating s. 766.1065, F.S.;



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HB 0063B, Engrossed 1 2003

requiring parties to provide certain information to parties without request; authorizing the issuance of subpoenas without case numbers; requiring that parties and certain experts be made available for deposition; creating s. 766.1067, F.S.; providing for mandatory mediation in medical negligence causes of action; creating s. 766.118, F.S.; providing a limitation on noneconomic damages which can be awarded in causes of action involving medical negligence; creating s. 766.2015, F.S.; providing for the award of prevailing party attorney's fees and costs for frivolous claims; amending s. 766.202, F.S.; redefining the terms "economic damages," "medical expert," "noneconomic damages," and "periodic payment"; extending the definitions of economic and noneconomic damages to include any such damages recoverable under the Wrongful Death Act or general law; providing requirements for medical experts; providing for periodic payments for future noneconomic damages; revising regulations of periodic payments; amending s. 766.203, F.S.; providing for discovery of opinions and statements tendered during presuit investigation; amending s. 766.207, F.S.; conforming provisions to the extension in the time period for presuit investigation; providing for the applicability of the Wrongful Death Act and general law to arbitration awards; creating s. 766.213, F.S.; providing for the termination of periodic payments for unincurred medical expenses upon the death of the claimant; providing for the payment of medical expenses incurred prior to the death of the claimant; amending s. 768.041, F.S.; revising requirements for setoffs against damages in medical



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HB 0063B, Engrossed 1 2003

malpractice actions if there is a written release or covenant not to sue; amending s. 768.77, F.S.; prescribing a method for itemization of specific categories of damages awarded in medical malpractice actions; amending s. 768.78, F.S.; correcting a cross reference; providing that a defendant may elect to make lump sum payments rather than periodic payments for either or both future economic and noneconomic damages; authorizing the payment of certain losses for a shorter period of time under certain circumstances; providing for modification of periodic payments or for requiring additional security by order of the court under certain circumstances; amending ss. 766.112 and 768.81, F.S.; providing that a defendant's liability for damages in medical negligence cases is several only; creating s. 1004.08, F.S.; requiring patient safety instruction for certain students in public schools, colleges, and universities; creating s. 1004.085, F.S.; requiring certain public schools to assist the Department of Health in the development of information to be provided to patients and their families on risks of treatment options to assist in receiving informed consent; creating s. 1005.07, F.S.; requiring patient safety instruction for certain students in nonpublic schools, colleges, and universities; creating s. 1005.075, F.S.; requiring certain nonpublic schools to assist the Department of Health in the development of information to be provided to patients and their families on risks of treatment options to assist in receiving informed consent; requiring the Department of Health to study the efficacy and constitutionality of medical review panels; requiring a



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HB 0063B, Engrossed 1 2003

report; directing the Agency for Health Care Administration to conduct or contract for a study to determine what information to provide to the public comparing hospitals, based on inpatient quality indicators developed by the federal Agency for Healthcare Research and Quality; requiring a report by the Agency for Health Care Administration regarding the establishment of a Patient Safety Authority; specifying elements of the report; requiring the Office of Program Policy Analysis and Government Accountability to study and report to the Legislature on requirements for coverage by the Florida Birth-Related Neurological Injury Compensation Association; providing civil immunity for certain participants in quality improvement processes; requiring the Office of Program Policy Analysis and Government Accountability and the Office of the Auditor General to conduct an audit of the Department of Health's health care practitioner disciplinary process and certain closed claims and to report to the Legislature; creating a workgroup to study the health care practitioner disciplinary process; providing for workgroup membership; providing that the workgroup deliver its report by January 1, 2004; providing restrictions on advertisements or other similar public dissemination of information by or on behalf of an attorney regarding issues of medical malpractice; providing severability; providing legislative findings and intent; amending s. 768.28, F.S.; revising the definition of the term "officer, employee, or agent" to include certain receiving facilities and employees or agents of such facilities, providers of emergency medical



HB 0063B, Engrossed 1 2003

services and care, and certain hospitals for purposes of limitation of liability in tort under certain circumstances; providing that providers of emergency medical services and care are deemed agents of the Department of Health for certain purposes; requiring such providers to indemnify the state for certain reasonable defense and indemnity costs within certain limitations; specifying certain persons as providers of emergency medical services and care; defining emergency medical services; providing severability; providing for construction of the act in pari materia with laws enacted during the 2003 Regular Session or the 2003 Special Session A of the Legislature; providing an effective date.

Be It Enacted by the Legislature of the State of Florida:

Section 1. Findings.--

- (1) The Legislature finds that Florida is in the midst of a medical malpractice insurance crisis of unprecedented magnitude.
- (2) The Legislature finds that this crisis threatens the quality and availability of health care for all Florida citizens.
- (3) The Legislature finds that the rapidly growing population and the changing demographics of Florida make it imperative that students continue to choose Florida as the place they will receive their medical educations and practice medicine.
- (4) The Legislature finds that Florida is among the states with the highest medical malpractice insurance premiums in the



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HB 0063B, Engrossed 1 2003

271 <u>nation.</u>

- (5) The Legislature finds that the cost of medical malpractice insurance has increased dramatically during the past decade and both the increase and the current cost are substantially higher than the national average.
- (6) The Legislature finds that the increase in medical malpractice liability insurance rates is forcing physicians to practice medicine without professional liability insurance, to leave Florida, to not perform high-risk procedures, or to retire early from the practice of medicine.
- (7) The Legislature finds that there are certain elements of damage presently recoverable that have no monetary value, except on a purely arbitrary basis, while other elements of damage are either easily measured on a monetary basis or reflect ultimate monetary loss.
- (8) The Governor created the Governor's Select Task Force on Healthcare Professional Liability Insurance to study and make recommendations to address these problems.
- (9) The Legislature has reviewed the findings and recommendations of the Governor's Select Task Force on Healthcare Professional Liability Insurance.
- (10) The Legislature finds that the Governor's Select Task

 Force on Healthcare Professional Liability Insurance has

 established that a medical malpractice crisis exists in the

 State of Florida which can be alleviated by the adoption of

 comprehensive legislatively enacted reforms.
- (11) The Legislature finds that making high-quality health care available to the citizens of this state is an overwhelming public necessity.
 - (12) The Legislature finds that ensuring that physicians

Page 10 of 97



HB 0063B, Engrossed 1 2003

continue to practice in Florida is an overwhelming public necessity.

- (13) The Legislature finds that ensuring the availability of affordable professional liability insurance for physicians is an overwhelming public necessity.
- (14) The Legislature finds, based upon the findings and recommendations of the Governor's Select Task Force on Healthcare Professional Liability Insurance, the findings and recommendations of various study groups throughout the nation, and the experience of other states, that the overwhelming public necessities of making quality health care available to the citizens of this state, of ensuring that physicians continue to practice in Florida, and of ensuring that those physicians have the opportunity to purchase affordable professional liability insurance cannot be met unless a cap on noneconomic damages in an amount no higher than \$250,000 is imposed.
- (15) The Legislature finds that the high cost of medical malpractice claims can be substantially alleviated by imposing a limitation on noneconomic damages in medical malpractice actions.
- (16) The Legislature further finds that there is no alternative measure of accomplishing such result without imposing even greater limits upon the ability of persons to recover damages for medical malpractice.
- (17) The Legislature finds that the provisions of this act are naturally and logically connected to each other and to the purpose of making quality health care available to the citizens of Florida.
- (18) The Legislature finds that each of the provisions of this act is necessary to alleviate the crisis relating to



2003 HB 0063B, Engrossed 1 331 medical malpractice insurance. Section 2. Subsection (4) is added to section 46.015, 332 Florida Statutes, to read: 333 46.015 Release of parties.--334 335 (4)(a) At trial pursuant to a suit filed under chapter 766 or pursuant to s. 766.209, if any defendant shows the court that 336 337 the plaintiff, or his or her legal representative, has delivered a written release or covenant not to sue to any person in 338 partial satisfaction of the damages sued for, the court shall 339 setoff this amount from the total amount of the damages set 340 forth in the verdict and before entry of the final judgment. 341 342 The amount of any set off under this subsection shall include all sums received by the plaintiff, including economic 343 and noneconomic damages, costs, and attorney's fees. 344 Subsection (7) of section 395.0191, Florida 345 Section 3. Statutes, is amended to read: 346 395.0191 Staff membership and clinical privileges.--347 348 There shall be no monetary liability on the part of, and no cause of action for injunctive relief or damages shall 349 arise against, any licensed facility, its governing board or 350 governing board members, medical staff, or disciplinary board or 351 against its agents, investigators, witnesses, or employees, or 352 against any other person, for any action arising out of or 353 related to carrying out the provisions of this section, absent 354 taken in good faith and without intentional fraud in carrying 355 out the provisions of this section. 356 Section 4. Section 395.1012, Florida Statutes, is created 357 to read: 358 395.1012 Patient safety.--359

Page 12 of 97

Each licensed facility shall adopt a patient safety



HB 0063B, Engrossed 1 2003

plan. A plan adopted to implement the requirements of 42 C.F.R.
s. 482.21 shall be deemed to comply with this requirement.

(2) Each licensed facility shall appoint a patient safety officer and a patient safety committee, which shall include at least one person who is neither employed by nor practicing in the facility, for the purpose of promoting the health and safety of patients, reviewing and evaluating the quality of patient safety measures used by the facility, and assisting in the implementation of the facility patient safety plan.

Section 5. Section 395.1051, Florida Statutes, is created to read:

395.1051 Duty to notify patients.--Every licensed facility shall inform each patient, or an individual identified pursuant to s. 765.401(1), in person about unanticipated outcomes of care that result in serious harm to the patient. Notification of outcomes of care that result in harm to the patient under this section shall not constitute an acknowledgement or admission of liability, nor can it be introduced as evidence in any civil lawsuit.

Section 6. Section 415.1111, Florida Statutes, is amended to read:

415.1111 Civil actions.--A vulnerable adult who has been abused, neglected, or exploited as specified in this chapter has a cause of action against any perpetrator and may recover actual and punitive damages for such abuse, neglect, or exploitation. The action may be brought by the vulnerable adult, or that person's guardian, by a person or organization acting on behalf of the vulnerable adult with the consent of that person or that person's guardian, or by the personal representative of the estate of a deceased victim without regard to whether the cause

Page 13 of 97



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2003 HB 0063B, Engrossed 1 of death resulted from the abuse, neglect, or exploitation. The action may be brought in any court of competent jurisdiction to enforce such action and to recover actual and punitive damages for any deprivation of or infringement on the rights of a vulnerable adult. A party who prevails in any such action may be entitled to recover reasonable attorney's fees, costs of the action, and damages. The remedies provided in this section are in addition to and cumulative with other legal and administrative remedies available to a vulnerable adult. Notwithstanding the foregoing, any civil action for damages against any licensee or entity who establishes, controls, conducts, manages, or operates a facility licensed under part II of chapter 400 relating to its operation of the licensed facility shall be brought pursuant to s. 400.023, or against any licensee or entity who establishes, controls, conducts, manages, or operates a facility licensed under part III of chapter 400 relating to its operation of the licensed facility shall be brought pursuant to s. 400.429. Such licensee or entity shall not be vicariously liable for the acts or omissions of its employees or agents or any other third party in an action brought under this section. Notwithstanding the provisions of this section, any claim that qualifies as a claim for medical malpractice, as defined in s. 766.106(1)(a), against any licensee or entity who establishes, controls, conducts, manages, or operates a facility licensed under chapter 395 shall be brought pursuant to chapter 766. Section 7. Paragraph (a) of subsection (1) of section 456.039, Florida Statutes, is amended to read: 456.039 Designated health care professionals; information required for licensure. --

Page 14 of 97



HB 0063B, Engrossed 1 2003

(1) Each person who applies for initial licensure as a physician under chapter 458, chapter 459, chapter 460, or chapter 461, except a person applying for registration pursuant to ss. 458.345 and 459.021, must, at the time of application, and each physician who applies for license renewal under chapter 458, chapter 459, chapter 460, or chapter 461, except a person registered pursuant to ss. 458.345 and 459.021, must, in conjunction with the renewal of such license and under procedures adopted by the Department of Health, and in addition to any other information that may be required from the applicant, furnish the following information to the Department of Health:

- (a)1. The name of each medical school that the applicant has attended, with the dates of attendance and the date of graduation, and a description of all graduate medical education completed by the applicant, excluding any coursework taken to satisfy medical licensure continuing education requirements.
- 2. The name of each hospital at which the applicant has privileges.
- 3. The address at which the applicant will primarily conduct his or her practice.
- 4. Any certification that the applicant has received from a specialty board that is recognized by the board to which the applicant is applying.
 - 5. The year that the applicant began practicing medicine.
- 6. Any appointment to the faculty of a medical school which the applicant currently holds and an indication as to whether the applicant has had the responsibility for graduate medical education within the most recent 10 years.
 - 7. A description of any criminal offense of which the



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HB 0063B, Engrossed 1

applicant has been found guilty, regardless of whether adjudication of guilt was withheld, or to which the applicant has pled guilty or nolo contendere. A criminal offense committed in another jurisdiction which would have been a felony or misdemeanor if committed in this state must be reported. If the applicant indicates that a criminal offense is under appeal and submits a copy of the notice for appeal of that criminal offense, the department must state that the criminal offense is under appeal if the criminal offense is reported in the applicant's profile. If the applicant indicates to the department that a criminal offense is under appeal, the

applicant must, upon disposition of the appeal, submit to the

department a copy of the final written order of disposition.

A description of any final disciplinary action taken within the previous 10 years against the applicant by the agency regulating the profession that the applicant is or has been licensed to practice, whether in this state or in any other jurisdiction, by a specialty board that is recognized by the American Board of Medical Specialties, the American Osteopathic Association, or a similar national organization, or by a licensed hospital, health maintenance organization, prepaid health clinic, ambulatory surgical center, or nursing home. Disciplinary action includes resignation from or nonrenewal of medical staff membership or the restriction of privileges at a licensed hospital, health maintenance organization, prepaid health clinic, ambulatory surgical center, or nursing home taken in lieu of or in settlement of a pending disciplinary case related to competence or character. If the applicant indicates that the disciplinary action is under appeal and submits a copy of the document initiating an appeal of the disciplinary action,



HB 0063B, Engrossed 1 2003

the department must state that the disciplinary action is under appeal if the disciplinary action is reported in the applicant's profile.

9. Relevant professional qualifications as defined by the applicable board.

Section 8. Section 456.041, Florida Statutes, is amended to read:

456.041 Practitioner profile; creation.--

- (1)(a) Beginning July 1, 1999, the Department of Health shall compile the information submitted pursuant to s. 456.039 into a practitioner profile of the applicant submitting the information, except that the Department of Health may develop a format to compile uniformly any information submitted under s. 456.039(4)(b). Beginning July 1, 2001, the Department of Health may, and beginning July 1, 2004, shall, compile the information submitted pursuant to s. 456.0391 into a practitioner profile of the applicant submitting the information.
- (b) Each practitioner licensed under chapter 458 or chapter 459 must report to the Department of Health and the Board of Medicine or the Board of Osteopathic Medicine, respectively, all final disciplinary actions, sanctions by a governmental agency or a facility or entity licensed under state law, and claims or actions, as provided under s. 456.051, to which he or she is subjected no later than 15 calendar days after such action or sanction is imposed. Failure to submit the requisite information within 15 calendar days in accordance with this paragraph shall subject the practitioner to discipline by the Board of Medicine or the Board of Osteopathic Medicine and a fine of \$100 for each day that the information is not submitted after the expiration of the 15-day reporting period.

Page 17 of 97



HB 0063B, Engrossed 1 2003

(c) Within 15 days after receiving a report under paragraph (b), the department shall update the practitioner's profile in accordance with the requirements of subsection (7).

- (2) On the profile published under subsection (1), the department shall indicate whether if the information provided under s. 456.039(1)(a)7. or s. 456.0391(1)(a)7. is or is not corroborated by a criminal history check conducted according to this subsection. If the information provided under s. 456.039(1)(a)7. or s. 456.0391(1)(a)7. is corroborated by the criminal history check, the fact that the criminal history check was performed need not be indicated on the profile. The department, or the board having regulatory authority over the practitioner acting on behalf of the department, shall investigate any information received by the department or the board when it has reasonable grounds to believe that the practitioner has violated any law that relates to the practitioner's practice.
- (3) The Department of Health shall may include in each practitioner's practitioner profile that criminal information that directly relates to the practitioner's ability to competently practice his or her profession. The department must include in each practitioner's practitioner profile the following statement: "The criminal history information, if any exists, may be incomplete; federal criminal history information is not available to the public." The department shall provide in each practitioner profile, for every final disciplinary action taken against the practitioner, a narrative description, written in plain English, that explains the administrative complaint filed against the practitioner and the final disciplinary action imposed on the practitioner. The department shall include a



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HB 0063B, Engrossed 1 2003

hyperlink to each final order listed on its Internet website report of dispositions of recent disciplinary actions taken against practitioners.

The Department of Health shall include, with respect to a practitioner licensed under chapter 458 or chapter 459, a statement of how the practitioner has elected to comply with the financial responsibility requirements of s. 458.320 or s. 459.0085. The department shall include, with respect to practitioners subject to s. 456.048, a statement of how the practitioner has elected to comply with the financial responsibility requirements of that section. The department shall include, with respect to practitioners licensed under chapter 458, chapter 459, or chapter 461, information relating to liability actions which has been reported under s. 456.049 or s. 627.912 within the previous 10 years for any paid claim of \$50,000 or more that exceeds \$5,000. Such claims information shall be reported in the context of comparing an individual practitioner's claims to the experience of other practitioners within the same specialty, or profession if the practitioner is not a specialist, to the extent such information is available to the Department of Health. The department shall include a hyperlink to all such comparison reports in such practitioner's profile on its Internet website. If information relating to a liability action is included in a practitioner's practitioner profile, the profile must also include the following statement: "Settlement of a claim may occur for a variety of reasons that do not necessarily reflect negatively on the professional competence or conduct of the practitioner. A payment in settlement of a medical malpractice action or claim should not be construed as creating a presumption that medical malpractice

Page 19 of 97

CODING: Words stricken are deletions; words underlined are additions.



HB 0063B, Engrossed 1 has occurred."

- (5) The Department of Health shall may not include the date of a disciplinary action taken by a licensed hospital or an ambulatory surgical center, in accordance with the requirements of s. 395.0193, in the practitioner profile. Any practitioner disciplined under paragraph (1)(b) must report to the department the date the disciplinary action was imposed. The department shall state whether the action is related to professional competence and whether it is related to the delivery of services to a patient.
- (6) The Department of Health may include in the practitioner's practitioner profile any other information that is a public record of any governmental entity and that relates to a practitioner's ability to competently practice his or her profession. However, the department must consult with the board having regulatory authority over the practitioner before such information is included in his or her profile.
- (7) Upon the completion of a practitioner profile under this section, the Department of Health shall furnish the practitioner who is the subject of the profile a copy of it. The practitioner has a period of 30 days in which to review the profile and to correct any factual inaccuracies in it. The Department of Health shall make the profile available to the public at the end of the 30-day period. The department shall make the profiles available to the public through the World Wide Web and other commonly used means of distribution.
- (8) The Department of Health shall provide in each profile an easy-to-read explanation of any disciplinary action taken and the reason the sanction or sanctions were imposed.
 - (9) (8) Making a practitioner profile available to the

Page 20 of 97



HB 0063B, Engrossed 1 2003

public under this section does not constitute agency action for which a hearing under s. 120.57 may be sought.

Section 9. Section 456.042, Florida Statutes, is amended to read:

Must submit updates of required information within 15 days after the final activity that renders such information a fact. The Department of Health shall update each practitioner's practitioner profile periodically. An updated profile is subject to the same requirements as an original profile with respect to the period within which the practitioner may review the profile for the purpose of correcting factual inaccuracies.

Section 10. Subsection (1) of section 456.049, Florida Statutes, is amended, and subsection (3) is added to said section, to read:

456.049 Health care practitioners; reports on professional liability claims and actions.--

- (1) Any practitioner of medicine licensed pursuant to the provisions of chapter 458, practitioner of osteopathic medicine licensed pursuant to the provisions of chapter 459, podiatric physician licensed pursuant to the provisions of chapter 461, or dentist licensed pursuant to the provisions of chapter 466 shall report to the department any claim or action for damages for personal injury alleged to have been caused by error, omission, or negligence in the performance of such licensee's professional services or based on a claimed performance of professional services without consent if the claim was not covered by an insurer required to report under s. 627.912 and the claim resulted in:
 - (a) A final judgment of \$50,000 or more or, with respect

Page 21 of 97



HB 0063B, Engrossed 1 2003

to a dentist licensed pursuant to chapter 466, a final judgment of \$25,000 or more in any amount.

- (b) A settlement of \$50,000 or more or, with respect to a dentist licensed pursuant to chapter 466, a settlement of \$25,000 or more in any amount.
- (c) A final disposition not resulting in payment on behalf of the licensee.

Reports shall be filed with the department no later than 60 days following the occurrence of any event listed in paragraph (a), paragraph (b), or paragraph (c).

(3) The department shall forward the information collected under this section to the Office of Insurance Regulation.

Section 11. Section 456.051, Florida Statutes, is amended to read:

456.051 Reports of professional liability actions; bankruptcies; Department of Health's responsibility to provide.--

- (1) The report of a claim or action for damages for personal injury which is required to be provided to the Department of Health under s. 456.049 or s. 627.912 is public information except for the name of the claimant or injured person, which remains confidential as provided in ss. 456.049(2)(d) and 627.912(2)(e). The Department of Health shall, upon request, make such report available to any person. The department shall make such report available as a part of the practitioner's profile within 45 calendar days after receipt.
- (2) Any information in the possession of the Department of Health which relates to a bankruptcy proceeding by a practitioner of medicine licensed under chapter 458, a

Page 22 of 97



PB 0063B, Engrossed 1

practitioner of osteopathic medicine licensed under chapter 459,

a podiatric physician licensed under chapter 461, or a dentist

licensed under chapter 466 is public information. The Department

of Health shall, upon request, make such information available

to any person. The department shall make such report available

as a part of the practitioner's profile within 45 calendar days

after receipt.

Section 12. Paragraph (a) of subsection (7) of section 456.057, Florida Statutes, is amended to read:

456.057 Ownership and control of patient records; report or copies of records to be furnished.--

- (7)(a)1. The department may obtain patient records pursuant to a subpoena without written authorization from the patient if the department and the probable cause panel of the appropriate board, if any, find reasonable cause to believe that a health care practitioner has excessively or inappropriately prescribed any controlled substance specified in chapter 893 in violation of this chapter or any professional practice act or that a health care practitioner has practiced his or her profession below that level of care, skill, and treatment required as defined by this chapter or any professional practice act and also find that appropriate, reasonable attempts were made to obtain a patient release.
- 2. The department may obtain patient records and insurance information pursuant to a subpoena without written authorization from the patient if the department and the probable cause panel of the appropriate board, if any, find reasonable cause to believe that a health care practitioner has provided inadequate medical care based on termination of insurance and also find that appropriate, reasonable attempts were made to obtain a

Page 23 of 97

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HB 0063B, Engrossed 1 patient release.

2003

- The department may obtain patient records, billing records, insurance information, provider contracts, and all attachments thereto pursuant to a subpoena without written authorization from the patient if the department and probable cause panel of the appropriate board, if any, find reasonable cause to believe that a health care practitioner has submitted a claim, statement, or bill using a billing code that would result in payment greater in amount than would be paid using a billing code that accurately describes the services performed, requested payment for services that were not performed by that health care practitioner, used information derived from a written report of an automobile accident generated pursuant to chapter 316 to solicit or obtain patients personally or through an agent regardless of whether the information is derived directly from the report or a summary of that report or from another person, solicited patients fraudulently, received a kickback as defined in s. 456.054, violated the patient brokering provisions of s. 817.505, or presented or caused to be presented a false or fraudulent insurance claim within the meaning of s. 817.234(1)(a), and also find that, within the meaning of s. 817.234(1)(a), patient authorization cannot be obtained because the patient cannot be located or is deceased, incapacitated, or suspected of being a participant in the fraud or scheme, and if the subpoena is issued for specific and relevant records.
- 4. Notwithstanding subparagraphs 1.-3., when the department investigates a professional liability claim or undertakes action pursuant to s. 456.049 or s. 627.912, the department may obtain patient records pursuant to a subpoena without written authorization from the patient if the patient



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HB 0063B, Engrossed 1 2003

refuses to cooperate or attempts to obtain a patient release and failure to obtain the patient records would be detrimental to the investigation.

Section 13. Subsection (4) is added to section 456.063, Florida Statutes, to read:

456.063 Sexual misconduct; disqualification for license, certificate, or registration.--

(4) Each board, or the department if there is no board, may adopt rules to implement the requirements for reporting allegations of sexual misconduct, including rules to determine the sufficiency of the allegations.

Section 14. Subsection (4) of section 456.072, Florida Statutes, is amended to read:

456.072 Grounds for discipline; penalties; enforcement .--

In any addition to any other discipline imposed through final order, or citation, entered on or after July 1, 2001, that imposes a penalty or other form of discipline pursuant to this section or discipline imposed through final order, or citation, entered on or after July 1, 2001, for a violation of any practice act, the board, or the department when there is no board, shall assess costs related to the investigation and prosecution of the case, including costs associated with an attorney's time. The amount of costs to be assessed shall be determined by the board, or the department when there is no board, following its consideration of an affidavit of itemized costs and any written objections thereto. In any case in which where the board or the department imposes a fine or assessment of costs imposed by the board or department and the fine or assessment is not paid within a reasonable time, such reasonable time to be prescribed in the rules of the board,

Page 25 of 97



HB 0063B, Engrossed 1 2003

or the department when there is no board, or in the order assessing such fines or costs, the department or the Department of Legal Affairs may contract for the collection of, or bring a civil action to recover, the fine or assessment.

Section 15. Subsection (5) of section 456.073, Florida Statutes, is amended to read:

- 456.073 Disciplinary proceedings.--Disciplinary proceedings for each board shall be within the jurisdiction of the department.
- (5)(a) A formal hearing before an administrative law judge from the Division of Administrative Hearings shall be held pursuant to chapter 120 if there are any disputed issues of material fact. The administrative law judge shall issue a recommended order pursuant to chapter 120. If any party raises an issue of disputed fact during an informal hearing, the hearing shall be terminated and a formal hearing pursuant to chapter 120 shall be held.
- (b) Notwithstanding s. 120.569(2), the department shall notify the Division of Administrative Hearings within 45 days after receipt of a petition or request for a hearing that the department has determined requires a formal hearing before an administrative law judge.
- Section 16. Subsections (1) and (2) of section 456.077, Florida Statutes, are amended to read:
 - 456.077 Authority to issue citations.--
- (1) Notwithstanding s. 456.073, the board, or the department if there is no board, shall adopt rules to permit the issuance of citations. The citation shall be issued to the subject and shall contain the subject's name and address, the subject's license number if applicable, a brief factual

Page 26 of 97



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HB 0063B, Engrossed 1

statement, the sections of the law allegedly violated, and the penalty imposed. The citation must clearly state that the subject may choose, in lieu of accepting the citation, to follow the procedure under s. 456.073. If the subject disputes the matter in the citation, the procedures set forth in s. 456.073 must be followed. However, if the subject does not dispute the matter in the citation with the department within 30 days after the citation is served, the citation becomes a <u>public</u> final order and <u>does not constitute constitutes</u> discipline <u>for a first offense</u>, but does constitute discipline for a second or <u>subsequent offense</u>. The penalty shall be a fine or other conditions as established by rule.

(2) The board, or the department if there is no board, shall adopt rules designating violations for which a citation may be issued. Such rules shall designate as citation violations those violations for which there is no substantial threat to the public health, safety, and welfare or no violation of standard of care involving injury to a patient. Violations for which a citation may be issued shall include violations of continuing education requirements; failure to timely pay required fees and fines; failure to comply with the requirements of ss. 381.026 and 381.0261 regarding the dissemination of information regarding patient rights; failure to comply with advertising requirements; failure to timely update practitioner profile and credentialing files; failure to display signs, licenses, and permits; failure to have required reference books available; and all other violations that do not pose a direct and serious threat to the health and safety of the patient or involve a violation of standard of care that has resulted in injury to a patient.



HB 0063B, Engrossed 1 2003

Section 17. Subsections (1) and (2) of section 456.078, Florida Statutes, are amended to read:

456.078 Mediation.--

- (1) Notwithstanding the provisions of s. 456.073, the board, or the department when there is no board, shall adopt rules to designate which violations of the applicable professional practice act are appropriate for mediation. The board, or the department when there is no board, shall may designate as mediation offenses those complaints where harm caused by the licensee is economic in nature, except any act or omission involving intentional misconduct, or can be remedied by the licensee, is not a standard of care violation involving any type of injury to a patient, or does not result in an adverse incident. For the purposes of this section, an "adverse incident" means an event that results in:
 - (a) The death of a patient;
 - (b) Brain or spinal damage to a patient;
- (c) The performance of a surgical procedure on the wrong patient;
 - (d) The performance of a wrong-site surgical procedure;
- (e) The performance of a surgical procedure that is medically unnecessary or otherwise unrelated to the patient's diagnosis or medical condition;
- (f) The surgical repair of damage to a patient resulting from a planned surgical procedure, which damage is not a recognized specific risk as disclosed to the patient and documented through the informed-consent process;
- (g) The performance of a procedure to remove unplanned foreign objects remaining from a surgical procedure; or
 - (h) The performance of any other surgical procedure that

Page 28 of 97



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HB 0063B, Engrossed 1 breached the standard of care.

2003

After the department determines a complaint is legally sufficient and the alleged violations are defined as mediation offenses, the department or any agent of the department may conduct informal mediation to resolve the complaint. If the complainant and the subject of the complaint agree to a resolution of a complaint within 14 days after contact by the mediator, the mediator shall notify the department of the terms of the resolution. The department or board shall take no further action unless the complainant and the subject each fail to record with the department an acknowledgment of satisfaction of the terms of mediation within 60 days of the mediator's notification to the department. A successful mediation shall not constitute discipline. In the event the complainant and subject fail to reach settlement terms or to record the required acknowledgment, the department shall process the complaint according to the provisions of s. 456.073.

Section 18. Section 456.085, Florida Statutes, is created to read:

456.085 Duty to notify patients.--Every physician licensed under chapter 458 or chapter 459 shall inform each patient, or an individual identified pursuant to s. 765.401(1), in person about unanticipated outcomes of care that result in serious harm to the patient. Notification of outcomes of care that result in harm to the patient under this section shall not constitute an acknowledgement or admission of liability, nor can it be introduced as evidence in any civil lawsuit.

Section 19. Present subsection (8) of section 458.320, Florida Statutes, is renumbered as subsection (9), and a new subsection (8) is added to said section, to read:

Page 29 of 97



HB 0063B, Engrossed 1 2003

458.320 Financial responsibility.--

- (8) Notwithstanding any other provision of this section, the department shall suspend the license of any physician against whom has been entered a final judgment, arbitration award, or other order or who has entered into a settlement agreement to pay damages arising out of a claim for medical malpractice, if all appellate remedies have been exhausted and payment up to the amounts required by this section has not been made within 30 days after the entering of such judgment, award, or order or agreement, until proof of payment is received by the department or a payment schedule has been agreed upon by the physician and the claimant and presented to the department. This subsection does not apply to a physician who has met the financial responsibility requirements in paragraphs (1)(b) and (2)(b).
- Section 20. Paragraph (t) of subsection (1) and subsection (6) of section 458.331, Florida Statutes, are amended to read:
 458.331 Grounds for disciplinary action; action by the board and department.--
- (1) The following acts constitute grounds for denial of a license or disciplinary action, as specified in s. 456.072(2):
- (t) Gross or repeated malpractice or the failure to practice medicine with that level of care, skill, and treatment which is recognized by a reasonably prudent similar physician as being acceptable under similar conditions and circumstances. The board shall give great weight to the provisions of s. 766.102 when enforcing this paragraph. As used in this paragraph, "repeated malpractice" includes, but is not limited to, three or more claims for medical malpractice within the previous 5-year period resulting in indemnities being paid in excess of \$50,000

Page 30 of 97



HB 0063B, Engrossed 1 2003

\$25,000 each to the claimant in a judgment or settlement and which incidents involved negligent conduct by the physician. As used in this paragraph, "gross malpractice" or "the failure to practice medicine with that level of care, skill, and treatment which is recognized by a reasonably prudent similar physician as being acceptable under similar conditions and circumstances," shall not be construed so as to require more than one instance, event, or act. Nothing in this paragraph shall be construed to require that a physician be incompetent to practice medicine in order to be disciplined pursuant to this paragraph.

(6) Upon the department's receipt from an insurer or self-insurer of a report of a closed claim against a physician pursuant to s. 627.912 or from a health care practitioner of a report pursuant to s. 456.049, or upon the receipt from a claimant of a presuit notice against a physician pursuant to s. 766.106, the department shall review each report and determine whether it potentially involved conduct by a licensee that is subject to disciplinary action, in which case the provisions of s. 456.073 shall apply. However, if it is reported that a physician has had three or more claims with indemnities exceeding \$50,000 \$25,000 each within the previous 5-year period, the department shall investigate the occurrences upon which the claims were based and determine if action by the department against the physician is warranted.

Section 21. Section 458.3311, Florida Statutes, is created to read:

458.3311 Emergency procedures for disciplinary action. --Notwithstanding any other provision of law to the contrary:

(1) Each physician must report to the Department of Health

Page 31 of 97



HB 0063B, Engrossed 1 2003

any judgment for medical negligence levied against the physician. The physician must make the report no later than 15 days after the exhaustion of the last opportunity for any party to appeal the judgment or request a rehearing.

(2) No later than 30 days after a physician has, within a 60-month period, made three reports as required by subsection (1), the Department of Health shall initiate an emergency investigation and the Board of Medicine shall conduct an emergency probable cause hearing to determine whether the physician should be disciplined for a violation of s. 458.331(1)(t) or any other relevant provision of law.

Section 22. Present subsection (9) of section 459.0085, Florida Statutes, is renumbered as subsection (10), and a new subsection (9) is added to said section, to read:

459.0085 Financial responsibility. --

(9) Notwithstanding any other provision of this section, the department shall suspend the license of any osteopathic physician against whom has been entered a final judgment, arbitration award, or other order or who has entered into a settlement agreement to pay damages arising out of a claim for medical malpractice, if all appellate remedies have been exhausted and payment up to the amounts required by this section has not been made within 30 days after the entering of such judgment, award, or order or agreement, until proof of payment is received by the department or a payment schedule has been agreed upon by the osteopathic physician and the claimant and presented to the department. This subsection does not apply to an osteopathic physician who has met the financial responsibility requirements in paragraphs (1)(b) and (2)(b).

Page 32 of 97

Section 23. Paragraph (x) of subsection (1) and subsection

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HB 0063B, Engrossed 1 2003

(6) of section 459.015, Florida Statutes, are amended to read: 459.015 Grounds for disciplinary action; action by the board and department.--

- (1) The following acts constitute grounds for denial of a license or disciplinary action, as specified in s. 456.072(2):
- Gross or repeated malpractice or the failure to practice osteopathic medicine with that level of care, skill, and treatment which is recognized by a reasonably prudent similar osteopathic physician as being acceptable under similar conditions and circumstances. The board shall give great weight to the provisions of s. 766.102 when enforcing this paragraph. As used in this paragraph, "repeated malpractice" includes, but is not limited to, three or more claims for medical malpractice within the previous 5-year period resulting in indemnities being paid in excess of \$50,000 \$25,000 each to the claimant in a judgment or settlement and which incidents involved negligent conduct by the osteopathic physician. As used in this paragraph, "gross malpractice" or "the failure to practice osteopathic medicine with that level of care, skill, and treatment which is recognized by a reasonably prudent similar osteopathic physician as being acceptable under similar conditions and circumstances" shall not be construed so as to require more than one instance, event, or act. Nothing in this paragraph shall be construed to require that an osteopathic physician be incompetent to practice osteopathic medicine in order to be disciplined pursuant to this paragraph. A recommended order by an administrative law judge or a final order of the board finding a violation under this paragraph shall specify whether the licensee was found to have committed "gross malpractice," "repeated malpractice," or "failure to practice osteopathic medicine with that level of



care, skill, and treatment which is recognized as being acceptable under similar conditions and circumstances," or any

combination thereof, and any publication by the board shall so

994 specify.

HB 0063B, Engrossed 1

(6) Upon the department's receipt from an insurer or self-insurer of a report of a closed claim against an osteopathic physician pursuant to s. 627.912 or from a health care practitioner of a report pursuant to s. 456.049, or upon the receipt from a claimant of a presuit notice against an osteopathic physician pursuant to s. 766.106, the department shall review each report and determine whether it potentially involved conduct by a licensee that is subject to disciplinary action, in which case the provisions of s. 456.073 shall apply. However, if it is reported that an osteopathic physician has had three or more claims with indemnities exceeding \$50,000 \$25,000 each within the previous 5-year period, the department shall investigate the occurrences upon which the claims were based and determine if action by the department against the osteopathic physician is warranted.

Section 24. Section 459.0151, Florida Statutes, is created to read:

- 459.0151 Emergency procedures for disciplinary action. --Notwithstanding any other provision of law to the contrary:
- (1) Each osteopathic physician must report to the

 Department of Health any judgment for medical negligence levied against the physician. The osteopathic physician must make the report no later than 15 days after the exhaustion of the last opportunity for any party to appeal the judgment or request a rehearing.

Page 34 of 97



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HB 0063B, Engrossed 1 2003

(2) No later than 30 days after an osteopathic physician has, within a 60-month period, made three reports as required by subsection (1), the Department of Health shall initiate an emergency investigation and the Board of Osteopathic Medicine shall conduct an emergency probable cause hearing to determine whether the physician should be disciplined for a violation of s. 459.015(1)(x) or any other relevant provision of law.

Section 25. Paragraph (s) of subsection (1) and paragraph (a) of subsection (5) of section 461.013, Florida Statutes, are amended to read:

- 461.013 Grounds for disciplinary action; action by the board; investigations by department.--
- (1) The following acts constitute grounds for denial of a license or disciplinary action, as specified in s. 456.072(2):
- Gross or repeated malpractice or the failure to practice podiatric medicine at a level of care, skill, and treatment which is recognized by a reasonably prudent podiatric physician as being acceptable under similar conditions and circumstances. The board shall give great weight to the standards for malpractice in s. 766.102 in interpreting this section. As used in this paragraph, "repeated malpractice" includes, but is not limited to, three or more claims for medical malpractice within the previous 5-year period resulting in indemnities being paid in excess of \$50,000 \$10,000 each to the claimant in a judgment or settlement and which incidents involved negligent conduct by the podiatric physicians. As used in this paragraph, "gross malpractice" or "the failure to practice podiatric medicine with the level of care, skill, and treatment which is recognized by a reasonably prudent similar podiatric physician as being acceptable under similar conditions



HB 0063B, Engrossed 1 2003

and circumstances" shall not be construed so as to require more than one instance, event, or act.

(5)(a) Upon the department's receipt from an insurer or self-insurer of a report of a closed claim against a podiatric physician pursuant to s. 627.912, or upon the receipt from a claimant of a presuit notice against a podiatric physician pursuant to s. 766.106, the department shall review each report and determine whether it potentially involved conduct by a licensee that is subject to disciplinary action, in which case the provisions of s. 456.073 shall apply. However, if it is reported that a podiatric physician has had three or more claims with indemnities exceeding \$50,000 \$25,000 each within the previous 5-year period, the department shall investigate the occurrences upon which the claims were based and determine if action by the department against the podiatric physician is warranted.

Section 26. Subsection (2) of section 624.462, Florida Statutes, is amended to read:

- 624.462 Commercial self-insurance funds.--
- (2) As used in ss. 624.460-624.488, "commercial self-insurance fund" or "fund" means a group of members, operating individually and collectively through a trust or corporation, that must be:
 - (a) Established by:
- 1. A not-for-profit trade association, industry association, or professional association of employers or professionals which has a constitution or bylaws, which is incorporated under the laws of this state, and which has been organized for purposes other than that of obtaining or providing insurance and operated in good faith for a continuous period of

Page 36 of 97



HB 0063B, Engrossed 1 2003

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- 2. A self-insurance trust fund organized pursuant to s. 627.357 and maintained in good faith for a continuous period of 1 year for purposes other than that of obtaining or providing insurance pursuant to this section. Each member of a commercial self-insurance trust fund established pursuant to this subsection must maintain membership in the self-insurance trust fund organized pursuant to s. 627.357; ex
- 3. A group of 10 or more health care providers, as defined in s. 627.351(4)(h); or
- 4.3. A not-for-profit group comprised of no less than 10 condominium associations as defined in s. 718.103(2), which is incorporated under the laws of this state, which restricts its membership to condominium associations only, and which has been organized and maintained in good faith for a continuous period of 1 year for purposes other than that of obtaining or providing insurance.
- (b)1. In the case of funds established pursuant to subparagraph (a)2. or subparagraph (a) $\underline{4.3.}$, operated pursuant to a trust agreement by a board of trustees which shall have complete fiscal control over the fund and which shall be responsible for all operations of the fund. The majority of the trustees shall be owners, partners, officers, directors, or employees of one or more members of the fund. The trustees shall have the authority to approve applications of members for participation in the fund and to contract with an authorized administrator or servicing company to administer the day-to-day affairs of the fund.
- 2. In the case of funds established pursuant to subparagraph (a)1. or subparagraph (a)3., operated pursuant to a

Page 37 of 97



HB 0063B, Engrossed 1 2003

trust agreement by a board of trustees or as a corporation by a board of directors which board shall:

- a. Be responsible to members of the fund or beneficiaries of the trust or policyholders of the corporation;
- b. Appoint independent certified public accountants, legal counsel, actuaries, and investment advisers as needed;
 - c. Approve payment of dividends to members;
 - d. Approve changes in corporate structure; and
- e. Have the authority to contract with an administrator authorized under s. 626.88 to administer the day-to-day affairs of the fund including, but not limited to, marketing, underwriting, billing, collection, claims administration, safety and loss prevention, reinsurance, policy issuance, accounting, regulatory reporting, and general administration. The fees or compensation for services under such contract shall be comparable to the costs for similar services incurred by insurers writing the same lines of insurance, or where available such expenses as filed by boards, bureaus, and associations designated by insurers to file such data. A majority of the trustees or directors shall be owners, partners, officers, directors, or employees of one or more members of the fund.
- Section 27. Subsections (7), (8), and (9) are added to section 627.062, Florida Statutes, to read:
 - 627.062 Rate standards.--
- (7)(a) The provisions of this subsection apply only with respect to rates for medical malpractice insurance and shall control to the extent of any conflict with other provisions of this section.
- (b) Any portion of a judgment entered or settlement paid as a result of a statutory or common-law badfaith action and any

Page 38 of 97



HB 0063B, Engrossed 1 2003 portion of a judgment entered which awards punitive damages

against an insurer may not be included in the insurer's rate base and shall not be used to justify a rate or rate change. Any common-law badfaith action identified as such and any portion of a settlement entered as a result of a statutory or portion of a settlement wherein an insurer agrees to pay specific punitive damages may not be used to justify a rate or rate change. The portion of the taxable costs and attorney's fees which is identified as being related to the bad faith and punitive damages in these judgments and settlements may not be included in the insurer's rate base and may not be utilized to justify a rate or rate change.

- (c) Upon reviewing a rate filing and determining whether the rate is excessive, inadequate, or unfairly discriminatory, the Office of Insurance Regulation shall consider, in accordance with generally accepted and reasonable actuarial techniques, past and present prospective loss experience, either using loss experience solely for this state or giving greater credibility to this state's loss data.
- (d) Rates shall be deemed excessive if, among other standards established by this section, the rate structure provides for replenishment of reserves or surpluses from premiums when the replenishment is attributable to investment losses.
- (e) The insurer must apply a discount or surcharge based on the health care provider's loss experience or shall establish an alternative method giving due consideration to the provider's loss experience. The insurer must include in the filing a copy of the surcharge or discount schedule or a description of the alternative method used and must provide a copy of such schedule

Page 39 of 97



HB 0063B, Engrossed 1 2003

or description, as approved by the office, to policyholders at
the time of renewal and to prospective policyholders at the time
of application for coverage.

- (8) Each insurer writing professional liability insurance coverage for medical negligence must make a rate filing under this section with the Office of Insurance Regulation at least once each calendar year.
- submit a rate filing effective January 1, 2004, to the Office of Insurance Regulation no earlier than 30 days, but no later than 120 days, after the date upon which this act becomes law which reduces rates by a presumed factor that reflects the impact the changes contained in all medical malpractice legislation enacted by the Florida Legislature in 2003 will have on such rates, as determined by the Office of Insurance Regulation. In determining the presumed factor, the office shall use generally accepted actuarial techniques and standards provided in this section in determining the expected impact on losses, expenses, and investment income of the insurer. Inclusion in the presumed factor of the expected impact of such legislation shall be held in abeyance during the review of such measure's validity in any proceeding by a court of competent jurisdiction.
- (b) Any insurer or rating organization that contends that the rate provided for in subsection (1) is excessive, inadequate, or unfairly discriminatory shall separately state in its filing the rate it contends is appropriate and shall state with specificity the factors or data that it contends should be considered in order to produce such appropriate rate. The insurer or rating organization shall be permitted to use all of the generally accepted actuarial techniques provided in this



HB 0063B, Engrossed 1
section in making any filing pursuant to this subsection. The
Office of Insurance Regulation shall review each such exception
and approve or disapprove it prior to use. It shall be the
insurer's burden to actuarially justify any deviations from the
rates filed under subsection (1). Each insurer or rating
organization shall include in the filing the expected impact of
all malpractice legislation enacted by the Florida Legislature
in 2003 on losses, expenses, and rates. If any provision of this
act is held invalid by a court of competent jurisdiction, the
department shall permit an adjustment of all rates filed under
this section to reflect the impact of such holding on such rates
so as to ensure that the rates are not excessive, inadequate, or
unfairly discriminatory.

Section 28. Section 627.0662, Florida Statutes, is created to read:

627.0662 Excessive profits for medical liability insurance prohibited.--

- (1) As used in this section:
- (a) "Medical liability insurance" means insurance that is written on a professional liability insurance policy issued to a health care practitioner or on a liability insurance policy covering medical malpractice claims issued to a health care facility.
- (b) "Medical liability insurer" means any insurance company or group of insurance companies writing medical liability insurance in this state and does not include any self-insurance fund or other nonprofit entity writing such insurance.
- (2) Each medical liability insurer shall file with the

 Office of Insurance Regulation, prior to July 1 of each year on

 forms prescribed by the office, the following data for medical

Page 41 of 97



HB 0063B, Engrossed 1 2003

liability insurance business in this state. The data shall include both voluntary and joint underwriting association business, as follows:

- (a) Calendar-year earned premium.
- (b) Accident-year incurred losses and loss adjustment expenses.
- (c) The administrative and selling expenses incurred in this state or allocated to this state for the calendar year.
- (d) Policyholder dividends incurred during the applicable calendar year.
- (3)(a) Excessive profit has been realized if there has been an underwriting gain for the 3 most recent calendar-accident years combined which is greater than the anticipated underwriting profit plus 5 percent of earned premiums for those calendar-accident years.
- (b) As used in this subsection with respect to any 3-year period, "anticipated underwriting profit" means the sum of the dollar amounts obtained by multiplying, for each rate filing of the insurer group in effect during such period, the earned premiums applicable to such rate filing during such period by the percentage factor included in such rate filing for profit and contingencies, such percentage factor having been determined with due recognition to investment income from funds generated by business in this state. Separate calculations need not be made for consecutive rate filings containing the same percentage factor for profits and contingencies.
- (4) Each medical liability insurer shall also file a schedule of medical liability insurance loss in this state and loss adjustment experience for each of the 3 most recent accident years. The incurred losses and loss adjustment expenses

Page 42 of 97



HB 0063B, Engrossed 1 2003

shall be valued as of March 31 of the year following the close of the accident year, developed to an ultimate basis, and at two 12-month intervals thereafter, each developed to an ultimate basis, to the extent that a total of three evaluations is provided for each accident year. The first year to be so reported shall be accident year 2004, such that the reporting of 3 accident years will not take place until accident years 2005 and 2006 have become available.

- (5) Each insurer group's underwriting gain or loss for each calendar-accident year shall be computed as follows: the sum of the accident-year incurred losses and loss adjustment expenses as of March 31 of the following year, developed to an ultimate basis, plus the administrative and selling expenses incurred in the calendar year, plus policyholder dividends applicable to the calendar year, shall be subtracted from the calendar-year earned premium to determine the underwriting gain or loss.
- (6) For the 3 most recent calendar-accident years, the underwriting gain or loss shall be compared to the anticipated underwriting profit.
- excessive profit, the office shall order a return of the excessive amounts to policyholders after affording the insurer an opportunity for hearing and otherwise complying with the requirements of chapter 120. Such excessive amounts shall be refunded to policyholders in all instances unless the insurer affirmatively demonstrates to the office that the refund of the excessive amounts will render the insurer or a member of the insurer group financially impaired or will render it insolvent.
 - (8) The excessive amount shall be refunded to

Page 43 of 97



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	HB 0063B, Engrossed 1	2003
1291	policyholders on a pro rata basis in relation to the final	
1292	compilation year earned premiums to the voluntary medical	
1293	liability insurance policyholders of record of the insurer gr	roup

1294 on December 31 of the final compilation year.

- (9) Any return of excessive profits to policyholders under this section shall be provided in the form of a cash refund or a credit towards the future purchase of insurance.
- (10)(a) Cash refunds to policyholders may be rounded to the nearest dollar.
- (b) Data in required reports to the office may be rounded to the nearest dollar.
- (c) Rounding, if elected by the insurer group, shall be applied consistently.
- (11)(a) Refunds to policyholders shall be completed as follows:
- 1. If the insurer elects to make a cash refund, the refund shall be completed within 60 days after entry of a final order determining that excessive profits have been realized; or
- 2. If the insurer elects to make refunds in the form of a credit to renewal policies, such credits shall be applied to policy renewal premium notices which are forwarded to insureds more than 60 calendar days after entry of a final order determining that excessive profits have been realized. If an insurer has made this election but an insured thereafter cancels his or her policy or otherwise allows the policy to terminate, the insurer group shall make a cash refund not later than 60 days after termination of such coverage.
- (b) Upon completion of the renewal credits or refund payments, the insurer shall immediately certify to the office that the refunds have been made.

Page 44 of 97



HB 0063B, Engrossed 1 2003

(12) Any refund or renewal credit made pursuant to this section shall be treated as a policyholder dividend applicable to the year in which it is incurred, for purposes of reporting under this section for subsequent years.

Section 29. Subsection (10) of section 627.357, Florida Statutes, is amended to read:

- 627.357 Medical malpractice self-insurance.--
- (10) (a) An application to form a self-insurance fund under
 this section must be filed with the Office of Insurance
 Regulation.
 - (b) The Office of Insurance Regulation must ensure that self-insurance funds remain solvent and provide insurance coverage purchased by participants. The Financial Services

 Commission may adopt rules pursuant to ss. 120.536(1) and 120.54 to implement this subsection A self-insurance fund may not be formed under this section after October 1, 1992.
 - Section 30. Section 627.3575, Florida Statutes, is created to read:
 - 627.3575 Health Care Professional Liability Insurance Facility.--
 - (1) FACILITY CREATED; PURPOSE; STATUS.--There is created the Health Care Professional Liability Insurance Facility. The facility is intended to meet ongoing availability and affordability problems relating to liability insurance for health care professionals by providing an affordable, self-supporting source of professional liability insurance coverage with a high deductible for those professionals who are willing and able to self-insure for smaller losses. The facility shall operate on a not-for-profit basis. The facility is self-funding and is intended to serve a public purpose but is not a state

Page 45 of 97



HB 0063B, Engrossed 1 2003

agency or program, and no activity of the facility shall create
any state liability.

- (2) GOVERNANCE; POWERS.--
- (a) The facility shall operate under a seven-member board of governors consisting of the Secretary of Health, three members appointed by the Governor, and three members appointed by the Chief Financial Officer. The board shall be chaired by the Secretary of Health. The secretary shall serve by virtue of his or her office, and the other members of the board shall serve terms concurrent with the term of office of the official who appointed them. Any vacancy on the board shall be filled in the same manner as the original appointment. Members serve at the pleasure of the official who appointed them. Members are not eligible for compensation for their service on the board, but the facility may reimburse them for per diem and travel expenses at the same levels as are provided in s. 112.061 for state employees.
- (b) The facility shall have such powers as are necessary to operate as an insurer, including the power to:
 - 1. Sue and be sued.
- 2. Hire such employees and retain such consultants, attorneys, actuaries, and other professionals as it deems appropriate.
- 3. Contract with such service providers as it deems appropriate.
- 4. Maintain offices appropriate to the conduct of its business.
- 5. Take such other actions as are necessary or appropriate in fulfillment of its responsibilities under this section.
 - (3) COVERAGE PROVIDED. -- The facility shall provide

Page 46 of 97



HB 0063B, Engrossed 1

liability insurance coverage for health care professionals. The facility shall allow policyholders to select only from policies

with deductibles of \$25,000 per claim, \$50,000 per claim, and \$100,000 per claim and with coverage limits of \$250,000 per claim and \$750,000 annual aggregate and \$1 million per claim and \$3 million annual aggregate. To the greatest extent possible, the terms and conditions of the policies shall be consistent with terms and conditions commonly used by professional liability insurers.

- (4) ELIGIBILITY; TERMINATION. --
- (a) Any health care professional is eligible for coverage provided by the facility if the professional at all times maintains either:
- 1. An escrow account consisting of cash or assets eligible for deposit under s. 625.52 in an amount equal to the deductible amount of the policy; or
- 2. An unexpired, irrevocable letter of credit, established pursuant to chapter 675, in an amount not less than the deductible amount of the policy. The letter of credit shall be payable to the health care professional as beneficiary upon presentment of a final judgment indicating liability and awarding damages to be paid by the physician or upon presentment of a settlement agreement signed by all parties to such agreement when such final judgment or settlement is a result of a claim arising out of the rendering of, or the failure to render, medical care and services. Such letter of credit shall be nonassignable and nontransferable. Such letter of credit shall be issued by any bank or savings association organized and existing under the laws of this state or any bank or savings association organized under the laws of the United States that



HB 0063B, Engrossed 1 2003

has its principal place of business in this state or has a branch office which is authorized under the laws of this state or of the United States to receive deposits in this state.

- (b) The eligibility of a health care professional for coverage terminates upon:
- 1. The failure of the professional to comply with paragraph (a);
- 2. The failure of the professional to timely pay premiums or assessments; or
- 3. The commission of any act of fraud in connection with the policy, as determined by the board of governors.
- (c) The board of governors, in its discretion, may reinstate the eligibility of a health care professional whose eligibility has terminated pursuant to paragraph (b) upon determining that the professional has come back into compliance with paragraph (a) or has paid the overdue premiums or assessments. Eligibility may be reinstated in the case of fraud only if the board determines that its initial determination of fraud was in error.
 - (5) PREMIUMS; ASSESSMENTS.--
- (a) The facility shall charge the actuarially indicated rate for the coverage provided plus a component for debt service and shall retain the services of consulting actuaries to prepare its rate filings. The facility shall not provide dividends to policyholders, and, to the extent that premiums are more than the amount required to cover claims and expenses, such excess shall be retained by the facility for payment of future claims. In the event of dissolution of the facility, any amounts not required as a reserve for outstanding claims shall be transferred to the policyholders of record as of the last day of

Page 48 of 97



HB 0063B, Engrossed 1 2003

operation.

- (b) In the event that the premiums for a particular year, together with any investment income or reinsurance recoveries attributable to that year, are insufficient to pay losses arising out of claims accruing in that year, the facility shall levy assessments against all of the persons who were its policyholders in that year in a uniform percentage of premium. Each policyholder's assessment shall be such percentage of the premium that policyholder paid for coverage for the year to which the insufficiency is attributable.
- (c) The policyholder is personally liable for any assessment. The failure to timely pay an assessment is grounds for suspension or revocation of the policyholder's professional license by the appropriate licensing entity.
 - (6) REGULATION; APPLICABILITY OF OTHER STATUTES. --
- (a) The facility shall operate pursuant to a plan of operation approved by order of the Office of Insurance

 Regulation of the Financial Services Commission. The board of governors may at any time adopt amendments to the plan of operation and submit the amendments to the Office of Insurance Regulation for approval.
- (b) The facility is subject to regulation by the Office of Insurance Regulation of the Financial Services Commission in the same manner as other insurers, except that, in recognition of the fact that its ability to levy assessments against its own policyholders is a substitute for the protections ordinarily afforded by such statutory requirements, the facility is exempt from statutory requirements relating to surplus as to policyholders.
 - (c) The facility is not subject to part II of chapter 631,

Page 49 of 97



HB 0063B, Engrossed 1 2003

relating to the Florida Insurance Guaranty Association.

- (d) The Financial Service Commission may adopt rules to provide for the regulation of the facility consistent with the provisions of this section.
 - (7) STARTUP PROVISIONS.--
- (a) It is the intent of the Legislature that the facility begin providing coverage no later than January 1, 2004.
- (b) The Governor and the Chief Financial Officer shall make their appointments to the board of governors of the facility no later than August 1, 2003. Until the board is appointed, the Secretary of Health may perform ministerial acts on behalf of the facility as chair of the board of governors.
- (c) Until the facility is able to hire permanent staff and enter into contracts for professional services, the office of the Secretary of Health shall provide support services to the facility.
- (d) In order to provide startup funds for the facility, the board of governors may incur debt or enter into agreements for lines of credit, provided that the sole source of funds for repayment of any debt is future premium revenues of the facility. The amount of such debt or lines of credit may not exceed \$10 million.
- Section 31. Paragraph (c) of subsection (1) of section 627.4147, Florida Statutes, is amended, and paragraph (d) is added to said subsection, to read:
 - 627.4147 Medical malpractice insurance contracts. --
- (1) In addition to any other requirements imposed by law, each self-insurance policy as authorized under s. 627.357 or insurance policy providing coverage for claims arising out of the rendering of, or the failure to render, medical care or

Page 50 of 97



HB 0063B, Engrossed 1 services, including those of the Florida Medical Malpractice Joint Underwriting Association, shall include:

- requiring the insurer or self-insurer to notify the insured no less than 60 days prior to the effective date of cancellation of the policy or contract and, in the event of a determination by the insurer or self-insurer not to renew the policy or contract, to notify the insured no less than 60 days prior to the end of the policy or contract period. If cancellation or nonrenewal is due to nonpayment or loss of license, 10 days' notice is required.
- 2. If the insurer is leaving the state, a clause requiring the insurer or self-insurer to notify the insured no less than 90 days prior to the effective date of cancellation of the policy or contract and, in the event of a determination by the insurer or self-insurer not to renew the policy or contract, to notify the insured no less than 90 days prior to the end of the policy or contract period. If cancellation or nonrenewal is due to nonpayment or loss of license, 10 days' notice is required.
- (d) A clause requiring the insurer or self-insurer to notify the insured no less than 60 days prior to the effective date of a rate increase. The provisions of s. 627.4133 shall apply to such notice and to the failure of the insurer to provide such notice to the extent not in conflict with this section.
- Section 32. Subsections (1) and (4) and paragraph (n) of subsection (2) of section 627.912, Florida Statutes, are amended to read:
- 627.912 Professional liability claims and actions; reports
 by insurers.--



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HB 0063B, Engrossed 1 2003

(1)(a) Each self-insurer authorized under s. 627.357 and each insurer or joint underwriting association providing professional liability insurance to a practitioner of medicine licensed under chapter 458, to a practitioner of osteopathic medicine licensed under chapter 459, to a podiatric physician licensed under chapter 461, to a dentist licensed under chapter 466, to a hospital licensed under chapter 395, to a crisis stabilization unit licensed under part IV of chapter 394, to a health maintenance organization certificated under part I of chapter 641, to clinics included in chapter 390, to an ambulatory surgical center as defined in s. 395.002, or to a member of The Florida Bar shall report in duplicate to the Department of Insurance any claim or action for damages for personal injuries claimed to have been caused by error, omission, or negligence in the performance of such insured's professional services or based on a claimed performance of professional services without consent, if the claim resulted in:

- 1.(a) A final judgment in any amount.
- 2.(b) A settlement in any amount.

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Reports shall be filed with the department.

(b) In addition to the requirements of paragraph (a), if the insured party is licensed under chapter 395, chapter 458, chapter 459, chapter 461, or chapter 466, the insurer shall report in duplicate to the Office of Insurance Regulation any other disposition of the claim, including, but not limited to, a dismissal. If the insured is licensed under chapter 458, chapter 459, or chapter 461, any claim that resulted in a final judgment or settlement in the amount of \$50,000 or more shall be reported to the Department of Health no later than 30 days following the

Page 52 of 97



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2003 HB 0063B, Engrossed 1 occurrence of that event. If the insured is licensed under chapter 466, any claim that resulted in a final judgment or settlement in the amount of \$25,000 or more shall be reported to the Department of Health no later than 30 days following the occurrence of that event and, if the insured party is licensed under chapter 458, chapter 459, chapter 461, or chapter 466, with the Department of Health, no later than 30 days following the occurrence of any event listed in paragraph (a) or paragraph (b). The Department of Health shall review each report and determine whether any of the incidents that resulted in the claim potentially involved conduct by the licensee that is subject to disciplinary action, in which case the provisions of s. 456.073 shall apply. The Department of Health, as part of the annual report required by s. 456.026, shall publish annual statistics, without identifying licensees, on the reports it receives, including final action taken on such reports by the Department of Health or the appropriate regulatory board.

- (2) The reports required by subsection (1) shall contain:
- (n) Any other information required by the department to analyze and evaluate the nature, causes, location, cost, and damages involved in professional liability cases. The Financial Services Commission shall adopt by rule requirements for additional information to assist the Office of Insurance Regulation in its analysis and evaluation of the nature, causes, location, cost, and damages involved in professional liability cases reported by insurers under this section.
- (4) There shall be no liability on the part of, and no cause of action of any nature shall arise against, any insurer reporting hereunder or its agents or employees or the department or its employees for any action taken by them under this

Page 53 of 97



HB 0063B, Engrossed 1 2003

section. The department may impose a fine of \$250 per day per case, but not to exceed a total of \$10,000\$ \$1,000\$ per case, against an insurer that violates the requirements of this section. This subsection applies to claims accruing on or after October 1, 1997.

Section 33. Section 627.9121, Florida Statutes, is created to read:

entity that makes payment under a policy of insurance, selfinsurance, or otherwise in settlement, partial settlement, or
satisfaction of a judgment in a medical malpractice action or
claim that is required to report information to the National
Practitioner Data Bank under 42 U.S.C. s. 11131 must also report
the same information to the Office of Insurance Regulation. The
office shall include such information in the data that it
compiles under s. 627.912. The office must compile and review
the data collected pursuant to this section and must assess an
administrative fine on any entity that fails to fully comply
with such reporting requirements.

Section 34. Subsections (12), (13), and (18) of section 641.19, Florida Statutes, are amended to read:

- 641.19 Definitions. -- As used in this part, the term:
- (12) "Health maintenance contract" means any contract entered into by a health maintenance organization with a subscriber or group of subscribers to provide coverage for comprehensive health care services in exchange for a prepaid per capita or prepaid aggregate fixed sum.
- (13) "Health maintenance organization" means any organization authorized under this part which:
 - (a) Provides, through arrangements with other persons,

Page 54 of 97



HB 0063B, Engrossed 1 2003

emergency care, inpatient hospital services, physician care including care provided by physicians licensed under chapters 458, 459, 460, and 461, ambulatory diagnostic treatment, and preventive health care services. \div

- (b) Provides, either directly or through arrangements with other persons, health care services to persons enrolled with such organization, on a prepaid per capita or prepaid aggregate fixed-sum basis. \div
- (c) Provides, either directly or through arrangements with other persons, comprehensive health care services which subscribers are entitled to receive pursuant to a contract.
- (d) Provides physician services, by physicians licensed under chapters 458, 459, 460, and 461, directly through physicians who are either employees or partners of such organization or under arrangements with a physician or any group of physicians.; and
- (e) If offering services through a managed care system, then the managed care system must be a system in which a primary physician licensed under chapter 458 or chapter 459 and chapters 460 and 461 is designated for each subscriber upon request of a subscriber requesting service by a physician licensed under any of those chapters, and is responsible for coordinating the health care of the subscriber of the respectively requested service and for referring the subscriber to other providers of the same discipline when necessary. Each female subscriber may select as her primary physician an obstetrician/gynecologist who has agreed to serve as a primary physician and is in the health maintenance organization's provider network.
- (f) Except in cases in which the health care provider is an employee of the health maintenance organization, the fact



HB 0063B, Engrossed 1 2003

that the health maintenance organization arranges for the provision of health care services under this chapter does not create an actual agency, apparent agency, or employer-employee relationship between the health care provider and the health maintenance organization for purposes of vicarious liability for the medical negligence of the health care provider.

- (18) "Subscriber" means an entity or individual who has contracted, or on whose behalf a contract has been entered into, with a health maintenance organization for health care coverage services or other persons who also receive health care coverage services as a result of the contract.
- Section 35. Subsection (3) of section 641.51, Florida Statutes, is amended to read:
- 641.51 Quality assurance program; second medical opinion requirement.--
- right to control the professional judgment of a physician licensed under chapter 458, chapter 459, chapter 460, or chapter 461 concerning the proper course of treatment of a subscriber shall not be subject to modification by the organization or its board of directors, officers, or administrators, unless the course of treatment prescribed is inconsistent with the prevailing standards of medical practice in the community. However, this subsection shall not be considered to restrict a utilization management program established by an organization or to affect an organization's decision as to payment for covered services. Except in cases in which the health care provider is an employee of the health maintenance organization, the health maintenance organization shall not be vicariously liable for the medical negligence of the health care provider, whether such



HB 0063B, Engrossed 1 2003

claim is alleged under a theory of actual agency, apparent agency, or employer-employee relationship.

Section 36. Subsections (2), (3), (4), and (7) of section 766.106, Florida Statutes, are amended, and subsections (13), (14), (15), and (16) are added to said section, to read:

766.106 Notice before filing action for medical malpractice; presuit screening period; offers for admission of liability and for arbitration; informal discovery; review.--

(2)(a) After completion of presuit investigation pursuant to s. 766.203 and prior to filing a claim for medical malpractice, a claimant shall notify each prospective defendant by certified mail, return receipt requested, of intent to initiate litigation for medical malpractice. Notice to each prospective defendant must include, if available, a list of all known health care providers seen by the claimant for the injuries complained of subsequent to the alleged act of malpractice, a list of all known health care providers during the 2-year period prior to the alleged act of malpractice who treated or evaluated the claimant, and copies of all of the medical records relied upon by the expert in signing the affidavit. The requirement of providing the list of known health care providers may not serve as grounds for imposing sanctions for failure to provide presuit discovery.

(b) Following the initiation of a suit alleging medical malpractice with a court of competent jurisdiction, and service of the complaint upon a defendant, the claimant shall provide a copy of the complaint to the Department of Health. The requirement of providing the complaint to the Department of Health does not impair the claimant's legal rights or ability to seek relief for his or her claim. The Department of Health shall

Page 57 of 97



HB 0063B, Engrossed 1 2003

review each incident and determine whether it involved conduct by a licensee which is potentially subject to disciplinary action, in which case the provisions of s. 456.073 apply.

- (3)(a) No suit may be filed for a period of 180 90 days after notice is mailed to any prospective defendant. During the 180-day 90-day period, the prospective defendant's insurer or self-insurer shall conduct a review to determine the liability of the defendant. Each insurer or self-insurer shall have a procedure for the prompt investigation, review, and evaluation of claims during the 180-day 90-day period. This procedure shall include one or more of the following:
 - 1. Internal review by a duly qualified claims adjuster;
- 2. Creation of a panel comprised of an attorney knowledgeable in the prosecution or defense of medical malpractice actions, a health care provider trained in the same or similar medical specialty as the prospective defendant, and a duly qualified claims adjuster;
- 3. A contractual agreement with a state or local professional society of health care providers, which maintains a medical review committee;
- 4. Any other similar procedure which fairly and promptly evaluates the pending claim.

Each insurer or self-insurer shall investigate the claim in good faith, and both the claimant and prospective defendant shall cooperate with the insurer in good faith. If the insurer requires, a claimant shall appear before a pretrial screening panel or before a medical review committee and shall submit to a physical examination, if required. Unreasonable failure of any party to comply with this section justifies dismissal of claims

Page 58 of 97



 $$\tt HB\ 0063B, Engrossed\ 1$$ or defenses. There shall be no civil liability for participation

in a pretrial screening procedure if done without intentional fraud.

- (b) At or before the end of the $\underline{180}$ $\underline{90}$ days, the insurer or self-insurer shall provide the claimant with a response:
 - 1. Rejecting the claim;
 - 2. Making a settlement offer; or
- 3. Making an offer to arbitrate, in which case liability is deemed admitted and arbitration will be held only of admission of liability and for arbitration on the issue of damages. This offer may be made contingent upon a limit of general damages.
- (c) The response shall be delivered to the claimant if not represented by counsel or to the claimant's attorney, by certified mail, return receipt requested. Failure of the prospective defendant or insurer or self-insurer to reply to the notice within $\underline{180}$ $\underline{90}$ days after receipt shall be deemed a final rejection of the claim for purposes of this section.
- (d) Within 30 days <u>after</u> of receipt of a response by a prospective defendant, insurer, or self-insurer to a claimant represented by an attorney, the attorney shall advise the claimant in writing of the response, including:
 - The exact nature of the response under paragraph (b).
- 2. The exact terms of any settlement offer, or admission of liability and offer of arbitration on damages.
- 3. The legal and financial consequences of acceptance or rejection of any settlement offer, or admission of liability, including the provisions of this section.
- 4. An evaluation of the time and likelihood of ultimate success at trial on the merits of the claimant's action.

Page 59 of 97



HB 0063B, Engrossed 1 2003

5. An estimation of the costs and attorney's fees of proceeding through trial.

- (4) The notice of intent to initiate litigation shall be served within the time limits set forth in s. 95.11. However, during the 180-day 90-day period, the statute of limitations is tolled as to all potential defendants. Upon stipulation by the parties, the 180-day 90-day period may be extended and the statute of limitations is tolled during any such extension. Upon receiving notice of termination of negotiations in an extended period, the claimant shall have 60 days or the remainder of the period of the statute of limitations, whichever is greater, within which to file suit.
- (7) Informal discovery may be used by a party to obtain unsworn statements, the production of documents or things, and physical and mental examinations, as follows:
- (a) Unsworn statements.—Any party may require other parties to appear for the taking of an unsworn statement. Such statements may be used only for the purpose of presuit screening and are not discoverable or admissible in any civil action for any purpose by any party. A party desiring to take the unsworn statement of any party must give reasonable notice in writing to all parties. The notice must state the time and place for taking the statement and the name and address of the party to be examined. Unless otherwise impractical, the examination of any party must be done at the same time by all other parties. Any party may be represented by counsel at the taking of an unsworn statement. An unsworn statement may be recorded electronically, stenographically, or on videotape. The taking of unsworn statements is subject to the provisions of the Florida Rules of Civil Procedure and may be terminated for abuses.



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HB 0063B, Engrossed 1 2003

(b) Documents or things.—Any party may request discovery of documents or things. The documents or things must be produced, at the expense of the requesting party, within 20 days after the date of receipt of the request. A party is required to produce discoverable documents or things within that party's possession or control.

- (c) Physical and mental examinations. -- A prospective defendant may require an injured prospective claimant to appear for examination by an appropriate health care provider. The defendant shall give reasonable notice in writing to all parties as to the time and place for examination. Unless otherwise impractical, a prospective claimant is required to submit to only one examination on behalf of all potential defendants. The practicality of a single examination must be determined by the nature of the potential claimant's condition, as it relates to the liability of each potential defendant. Such examination report is available to the parties and their attorneys upon payment of the reasonable cost of reproduction and may be used only for the purpose of presuit screening. Otherwise, such examination report is confidential and exempt from the provisions of s. 119.07(1) and s. 24(a), Art. I of the State Constitution.
- (d) Written questions.--Any party may request answers to written questions, the number of which may not exceed 30, including subparts. A response must be made within 20 days after receipt of the questions.
- (e) Informal discovery.--It is the intent of the

 Legislature that informal discovery may be conducted pursuant to
 this subsection by any party without notice to any other party,
 except that such informal discovery shall not infringe upon or



HB 0063B, Engrossed 1 2003 violate such other party's physician-patient, attorney-client, psychotherapist-patient, or other such privilege of

confidentiality as provided by law.

- (13) In matters relating to professional liability insurance coverage for medical negligence, an insurer shall not be held in bad faith for failure to timely pay its policy limits if it tenders its policy limits and meets all other conditions of settlement prior to the conclusion of the presuit screening period provided for in this section.
- (14) Failure to cooperate on the part of any party during the presuit investigation may be grounds to strike any claim made, or defense raised, by such party in suit.
- (15) In all matters relating to professional liability insurance coverage for medical negligence, and in determining whether the insurer acted fairly and honestly towards its insured with due regard for her or his interest during the presuit process or after a complaint has been filed, the following factors shall be considered, together with all other relevant facts and circumstances:
- (a) The insurer's willingness to negotiate with the claimant;
- (b) The insurer's consideration of the advice of its defense counsel;
 - (c) The insurer's proper investigation of the claim;
- (d) Whether the insurer informed the insured of the offer to settle within the limits of coverage, the right to retain personal counsel, and risk of litigation;
- (e) Whether the insured denied liability or requested that the case be defended; and
 - (f) Whether the claimant imposed any condition, other than

Page 62 of 97



HB 0063B, Engrossed 1 2003

the tender of the policy limits, on the settlement of the claim.

(16) The claimant must execute a medical information release that allows a defendant or his or her legal representative to obtain unsworn statements of the claimant's treating physicians, which statements must be limited to those areas that are potentially relevant to the claim of personal injury or wrongful death.

Section 37. Section 766.1065, Florida Statutes, is created to read:

766.1065 Mandatory staging of presuit investigation and mandatory mediation.--

- (1) Within 30 days after service of the presuit notice of intent to initiate medical malpractice litigation, each party shall voluntarily produce to all other parties, without being requested, any and all medical, hospital, health care, and employment records concerning the claimant in the disclosing party's possession, custody, or control, and the disclosing party shall affirmatively certify in writing that the records produced include all records in that party's possession, custody, or control or that the disclosing party has no medical, hospital, health care, or employment records concerning the claimant.
- (a) Subpoenas may be issued according to the Florida Rules of Civil Procedure as though suit had been filed for the limited purpose of obtaining copies of medical, hospital, health care, and employment records of the claimant. The party shall indicate on the subpoena that it is being issued in accordance with the presuit procedures of this section and shall not be required to include a case number.
 - (b) Nothing in this section shall limit the ability of any

Page 63 of 97



HB 0063B, Engrossed 1 2003

party to use any other available form of presuit discovery available under this chapter or the Florida Rules of Civil Procedure.

- (2) Within 60 days after service of the presuit notice of intent to initiate medical malpractice litigation, all parties must be made available for a sworn deposition. Such deposition may not be used in a civil suit for medical negligence.
- (3) Within 120 days after service of the presuit notice of intent to initiate medical malpractice litigation, each party's corroborating expert, who will otherwise be tendered as the expert complying with the affidavit provisions set forth in s. 766.203, must be made available for a sworn deposition.
- (a) The expenses associated with the expert's time and travel in preparing for and attending such deposition shall be the responsibility of the party retaining such expert.
- (b) An expert shall be deemed available for deposition if suitable accommodations can be made for appearance of said expert via real-time video technology.
- Section 38. Section 766.1067, Florida Statutes, is created to read:
- 766.1067 Mandatory mediation after suit is filed.--Within 120 days after suit being filed, unless such period is extended by mutual agreement of all parties, all parties shall attend inperson mandatory mediation in accordance with s. 44.102 if binding arbitration under s. 766.106 or s. 766.207 has not been agreed to by the parties. The Florida Rules of Civil Procedure shall apply to mediation held pursuant to this section.
- Section 39. Section 766.118, Florida Statutes, is created to read:
 - 766.118 Determination of noneconomic damages.--With



HB 0063B, Engrossed 1 2003

respect to a cause of action for personal injury or wrongful death resulting from an occurrence of medical negligence, including actions pursuant to s. 766.209, damages recoverable for noneconomic losses to compensate for pain and suffering, inconvenience, physical impairment, mental anguish, disfigurement, loss of capacity for enjoyment of life, and all other noneconomic damages shall not exceed \$250,000, regardless of the number of claimants or defendants involved in the action.

Section 40. Section 766.2015, Florida Statutes, is created to read:

766.2015 Frivolous claims.--

- (1) In any civil litigation resulting from a medical malpractice claim, the prevailing party, after judgment in the trial court and exhaustion of all appeals, if any, may receive his or her reasonable attorney's fees and costs from the nonprevailing party if the court finds that there was a complete absence of a justiciable issue of either law or fact raised by the losing party or if the court finds bad faith on the part of the losing party.
- (2) The attorney for the prevailing party shall submit to the trial judge who presided over the civil case a sworn affidavit of his or her time spent on the case and the costs incurred by the prevailing party for all the motions, hearings, and appeals.
- (3) The trial judge may award the prevailing party the sum of reasonable costs incurred in the action plus a reasonable attorney's fee for the hours actually spent on the case as sworn to in an affidavit.
- (4) Any award of attorney's fees or costs shall become a part of the judgment and shall be subject to execution as



HB 0063B, Engrossed 1 2003

1951 provided by law.

Section 41. Subsections (3), (5), (7), and (8) of section 766.202, Florida Statutes, are amended to read:

766.202 Definitions; ss. 766.201-766.212.--As used in ss. 766.201-766.212, the term:

- (3) "Economic damages" means financial losses that which would not have occurred but for the injury giving rise to the cause of action, including, but not limited to, past and future medical expenses and 80 percent of wage loss and loss of earning capacity, to the extent the claimant is entitled to recover such damages under general law, including the Wrongful Death Act.
- (5) "Medical expert" means a person <u>familiar with the</u>

 <u>evaluation</u>, <u>diagnosis</u>, or treatment of the medical condition at

 issue who:
- (a) Is duly and regularly engaged in the practice of his or her profession, who holds a health care professional degree from a university or college, and has had special professional training and experience; or
- (b) Has one possessed of special health care knowledge or skill about the subject upon which he or she is called to testify or provide an opinion.

Such expert shall certify that he or she has similar credentials and expertise in the area of the defendant's particular practice or specialty, if the defendant is a specialist.

(7) "Noneconomic damages" means nonfinancial losses which would not have occurred but for the injury giving rise to the cause of action, including pain and suffering, inconvenience, physical impairment, mental anguish, disfigurement, loss of capacity for enjoyment of life, and other nonfinancial losses,

Page 66 of 97



HB 0063B, Engrossed 1 2003

to the extent the claimant is entitled to recover such damages under general law, including the Wrongful Death Act.

- (8) "Periodic payment" means provision for the structuring of future economic <u>and future noneconomic</u> damages payments, in whole or in part, over a period of time, as follows:
- (a) A specific finding <u>must be made</u> of the dollar amount of periodic payments which will compensate for these future damages after offset for collateral sources <u>and after having</u> <u>been reduced to present value shall be made</u>. A periodic payment <u>must be structured to last as long as the claimant lives</u> The total dollar amount of the periodic payments shall equal the dollar amount of all such future damages before any reduction to present value.
- either or both future economic and future noneconomic losses may contractually obligate a company that is authorized to do business in this state and rated by A.M. Best Company as "A+" or higher to make those periodic payments on its behalf. Upon a joint petition by the defendant and the company that is contractually obligated to make the periodic payments, the court shall discharge the defendant from any further obligations to the claimant for those future economic and future noneconomic damages that are to be paid by that company by periodic payments.
- (c) A bond or security may not be required of any defendant or company that is obligated to make periodic payments pursuant to this section; however, if, upon petition by a claimant who is receiving periodic payments pursuant to this section, the court finds that there is substantial, competent evidence that the defendant that is responsible for the periodic



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HB 0063B, Engrossed 1 2003

payments cannot adequately ensure full and continuous payments thereof or that the company that is obligated to make the payments has been rated by A.M. Best Company as "B+" or lower, and that doing so is in the best interest of the claimant, the court may require the defendant or the company that is obligated to make the periodic payments to provide such additional financial security as the court determines to be reasonable under the circumstances.

The provision for the periodic payments must specify (d) the recipient or recipients of the payments, the address to which the payments are to be delivered, and the amount and intervals of the payments; however, in any one year, any payment or payments may not exceed the amount intended by the trier of fact to be awarded each year, offset for collateral sources. A periodic payment may not be accelerated, deferred, increased, or decreased, except by court order based upon the mutual consent and agreement of the claimant, the defendant, whether or not discharged, and the company that is obligated to make the periodic payments, if any; nor may the claimant sell, mortgage, encumber, or anticipate the periodic payments or any part thereof, by assignment or otherwise. The defendant shall be required to post a bond or security or otherwise to assure full payment of these damages awarded. A bond is not adequate unless it is written by a company authorized to do business in this state and is rated A+ by Best's. If the defendant is unable to adequately assure full payment of the damages, all damages, reduced to present value, shall be paid to the claimant in a lump sum. No bond may be canceled or be subject to cancellation unless at least 60 days' advance written notice is filed with the court and the claimant. Upon termination of periodic



 $$\tt HB\ 0063B, Engrossed\ 1\ $\tt payments, the\ security, or\ so\ much\ as\ remains,\ shall\ be\ returned}$

2042 to the defendant.

(c) The provision for payment of future damages by periodic payments shall specify the recipient or recipients of the payments, the dollar amounts of the payments, the interval between payments, and the number of payments or the period of time over which payments shall be made.

Section 42. Subsections (2) and (3) of section 766.203, Florida Statutes, are amended to read:

766.203 Presuit investigation of medical negligence claims and defenses by prospective parties.--

- (2) Prior to issuing notification of intent to initiate medical malpractice litigation pursuant to s. 766.106, the claimant shall conduct an investigation to ascertain that there are reasonable grounds to believe that:
- (a) Any named defendant in the litigation was negligent in the care or treatment of the claimant; and
 - (b) Such negligence resulted in injury to the claimant.

Corroboration of reasonable grounds to initiate medical negligence litigation shall be provided by the claimant's submission of a verified written medical expert opinion from a medical expert as defined in s. 766.202(5), at the time the notice of intent to initiate litigation is mailed, which statement shall corroborate reasonable grounds to support the claim of medical negligence. This opinion and statement are subject to discovery.

(3) Prior to issuing its response to the claimant's notice of intent to initiate litigation, during the time period for response authorized pursuant to s. 766.106, the defendant or the

Page 69 of 97



HB 0063B, Engrossed 1 2003

defendant's insurer or self-insurer shall conduct an
investigation to ascertain whether there are reasonable grounds
to believe that:

- (a) The defendant was negligent in the care or treatment of the claimant; and
 - (b) Such negligence resulted in injury to the claimant.

Corroboration of lack of reasonable grounds for medical negligence litigation shall be provided with any response rejecting the claim by the defendant's submission of a verified written medical expert opinion from a medical expert as defined in s. 766.202(5), at the time the response rejecting the claim is mailed, which statement shall corroborate reasonable grounds for lack of negligent injury sufficient to support the response denying negligent injury. This opinion and statement are subject to discovery.

Section 43. Subsections (2), (3), and (7) of section 766.207, Florida Statutes, are amended to read:

766.207 Voluntary binding arbitration of medical negligence claims.--

(2) Upon the completion of presuit investigation with preliminary reasonable grounds for a medical negligence claim intact, the parties may elect to have damages determined by an arbitration panel. Such election may be initiated by either party by serving a request for voluntary binding arbitration of damages within $180\ 90$ days after service of the claimant's notice of intent to initiate litigation upon the defendant. The evidentiary standards for voluntary binding arbitration of medical negligence claims shall be as provided in ss. 120.569(2)(g) and 120.57(1)(c).

Page 70 of 97

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HB 0063B, Engrossed 1 2003

(3) Upon receipt of a party's request for such arbitration, the opposing party may accept the offer of voluntary binding arbitration within 30 days. However, in no event shall the defendant be required to respond to the request for arbitration sooner than 180 90 days after service of the notice of intent to initiate litigation under s. 766.106. Such acceptance within the time period provided by this subsection shall be a binding commitment to comply with the decision of the arbitration panel. The liability of any insurer shall be subject to any applicable insurance policy limits.

- (7) Arbitration pursuant to this section shall preclude recourse to any other remedy by the claimant against any participating defendant, and shall be undertaken with the understanding that <u>damages shall be awarded as provided by general law, including the Wrongful Death Act, subject to the following limitations:</u>
- (a) Net economic damages shall be awardable, including, but not limited to, past and future medical expenses and 80 percent of wage loss and loss of earning capacity, offset by any collateral source payments.
- (b) Noneconomic damages shall be limited to a maximum of \$250,000 per incident, and shall be calculated on a percentage basis with respect to capacity to enjoy life, so that a finding that the claimant's injuries resulted in a 50-percent reduction in his or her capacity to enjoy life would warrant an award of not more than \$125,000 noneconomic damages.
- (c) Damages for future economic losses shall be awarded to be paid by periodic payments pursuant to s. 766.202(8) and shall be offset by future collateral source payments.
 - (d) Punitive damages shall not be awarded.

Page 71 of 97



HB 0063B, Engrossed 1

(e) The defendant shall be responsible for the payment of interest on all accrued damages with respect to which interest would be awarded at trial.

- (f) The defendant shall pay the claimant's reasonable attorney's fees and costs, as determined by the arbitration panel, but in no event more than 15 percent of the award, reduced to present value.
- (g) The defendant shall pay all the costs of the arbitration proceeding and the fees of all the arbitrators other than the administrative law judge.
- (h) Each defendant who submits to arbitration under this section shall be jointly and severally liable for all damages assessed pursuant to this section.
- (i) The defendant's obligation to pay the claimant's damages shall be for the purpose of arbitration under this section only. A defendant's or claimant's offer to arbitrate shall not be used in evidence or in argument during any subsequent litigation of the claim following the rejection thereof.
- (j) The fact of making or accepting an offer to arbitrate shall not be admissible as evidence of liability in any collateral or subsequent proceeding on the claim.
- (k) Any offer by a claimant to arbitrate must be made to each defendant against whom the claimant has made a claim. Any offer by a defendant to arbitrate must be made to each claimant who has joined in the notice of intent to initiate litigation, as provided in s. 766.106. A defendant who rejects a claimant's offer to arbitrate shall be subject to the provisions of s. 766.209(3). A claimant who rejects a defendant's offer to arbitrate shall be subject to the provisions of s. 766.209(4).

Page 72 of 97



HB 0063B, Engrossed 1 2003

(1) The hearing shall be conducted by all of the arbitrators, but a majority may determine any question of fact and render a final decision. The chief arbitrator shall decide all evidentiary matters.

The provisions of this subsection shall not preclude settlement at any time by mutual agreement of the parties.

Section 44. Section 766.213, Florida Statutes, is created to read:

766.213 Periodic payment of damages upon death of claimant.--Any portion of a periodic payment made pursuant to a settlement or jury award or pursuant to mediation or arbitration which is attributable to medical expenses that have not yet been incurred shall terminate upon the death of the claimant. Any outstanding medical expenses incurred prior to the death of the claimant shall be paid from that portion of the periodic payment attributable to medical expenses.

Section 45. Subsection (4) is added to section 768.041, Florida Statutes, to read:

768.041 Release or covenant not to sue. --

- (4)(a) At trial pursuant to a suit filed under chapter
 766, or at trial pursuant to s. 766.209, if any defendant shows
 the court that the plaintiff, or his or her legal
 representative, has delivered a written release or covenant not
 to sue to any person in partial satisfaction of the damages sued
 for, the court shall set off this amount from the total amount
 of the damages set forth in the verdict and before entry of the
 final judgment.
- (b) The amount of the setoff pursuant to this subsection shall include all sums received by the plaintiff, including

Page 73 of 97



2003 HB 0063B, Engrossed 1 2191 economic and noneconomic damages, costs, and attorney's fees. Section 46. Section 768.77, Florida Statutes, is amended 2192 to read: 2193 2194 768.77 Itemized verdict. --(1) Except as provided in subsection (2), in any action to 2195 which this part applies in which the trier of fact determines 2196 that liability exists on the part of the defendant, the trier of 2197 fact shall, as a part of the verdict, itemize the amounts to be 2198 awarded to the claimant into the following categories of 2199 damages: 2200 (a) (1) Amounts intended to compensate the claimant for 2201 economic losses; 2202 2203 (b) (2) Amounts intended to compensate the claimant for noneconomic losses; and 2204 (c) Amounts awarded to the claimant for punitive 2205 2206 damages, if applicable. 2207 (2) In any action for damages based on personal injury or 2208 wrongful death arising out of medical malpractice, whether in 2209 tort or contract, to which this part applies in which the trier of fact determines that liability exists on the part of the 2210 defendant, the trier of fact shall, as a part of the verdict, 2211 itemize the amounts to be awarded to the claimant into the 2212 2213 following categories of damages: Amounts intended to compensate the claimant for: 2214 1. Past economic losses; and 2215 Future economic losses, not reduced to present value, 2216 and the number of years or part thereof which the award is 2217 intended to cover; 2218

2220 <u>1. Past noneconomic losses; and</u>

(b) Amounts intended to compensate the claimant for:



HB 0063B, Engrossed 1 2003

2. Future noneconomic losses and the number of years or part thereof which the award is intended to cover; and

- (c) Amounts awarded to the claimant for punitive damages, if applicable.
- Section 47. Subsection (2) and paragraph (a) of subsection (1) of section 768.78, Florida Statutes, is amended to read:
 - 768.78 Alternative methods of payment of damage awards.--
- (1)(a) In any action to which this part applies in which the court determines that an award to compensate the claimant includes future economic losses which exceed \$250,000, payment of amounts intended to compensate the claimant for these losses shall be made by one of the following means, unless an alternative method of payment of damages is provided in this section:
- 1. The defendant may make a lump-sum payment for all damages so assessed, with future economic losses and expenses reduced to present value; or
- 2. Subject to the provisions of this subsection, the court shall, at the request of either party, unless the court determines that manifest injustice would result to any party, enter a judgment ordering future economic damages, as itemized pursuant to s. 768.77(1)(a), in excess of \$250,000 to be paid in whole or in part by periodic payments rather than by a lump-sum payment.
- (2)(a) In any action for damages based on personal injury or wrongful death arising out of medical malpractice, whether in tort or contract, in which the trier of fact makes an award to compensate the claimant for future economic or future noneconomic losses, payment of amounts intended to compensate the claimant for these future losses shall be made by one of the

Page 75 of 97



HB 0063B, Engrossed 1 following means:

- 1. The defendant may <u>elect to</u> make a lump-sum payment for <u>either or both the</u> <u>all damages so assessed, with</u> future economic <u>and future noneconomic</u> losses <u>after offset for collateral</u> <u>sources and after having been and expenses</u> reduced to present value <u>by the court based upon competent, substantial evidence</u> presented to it by the parties; or
- financially capable or adequately insured, may elect to use periodic payments to satisfy in whole or in part the assessed future economic and future noneconomic losses awarded by the trier of fact after offset for collateral sources for so long as the claimant lives or the condition for which the award was made persists, whichever period may be shorter, but without regard for the number of years awarded by the trier of fact. The court shall review and, unless clearly unresponsive to the future needs of the claimant, approve the amounts and schedule of the periodic payments proposed by the defendant.
- (b) A defendant that elects to make periodic payments of either or both future economic and future noneconomic losses may contractually obligate a company that is authorized to do business in this state and rated by A.M. Best Company as "A+" or higher to make those periodic payments on its behalf. Upon a joint petition by the defendant and the company that is contractually obligated to make the periodic payments, the court shall discharge the defendant from any further obligations to the claimant for those future economic and future noneconomic damages that are to be paid by that company by periodic payments.
 - (c) Upon notice of a defendant's election to make periodic

Page 76 of 97



HB 0063B, Engrossed 1 2003

payments pursuant hereto, the claimant may request that the court modify the periodic payments to reasonably provide for attorney's fees; however, a court may not make any such modification that would increase the amount the defendant would have been obligated to pay had no such adjustment been made.

- (d) A bond or security may not be required of any defendant or company that is obligated to make periodic payments pursuant to this section; however, if, upon petition by a claimant who is receiving periodic payments pursuant to this section, the court finds that there is substantial, competent evidence that the defendant that is responsible for the periodic payments cannot adequately ensure full and continuous payments thereof or that the company that is obligated to make the payments has been rated by A.M. Best Company as "B+" or lower, and that doing so is in the best interest of the claimant, the court may require the defendant or the company that is obligated to make the periodic payments to provide such additional financial security as the court determines to be reasonable under the circumstances.
- (e) The provision for the periodic payments must specify the recipient or recipients of the payments, the address to which the payments are to be delivered, and the amount and intervals of the payments; however, in any one year, any payment or payments may not exceed the amount intended by the trier of fact to be awarded each year, offset for collateral sources. A periodic payment may not be accelerated, deferred, increased, or decreased, except by court order based upon the mutual consent and agreement of the claimant, the defendant, whether or not discharged, and the company that is obligated to make the periodic payments, if any; nor may the claimant sell, mortgage,



HB 0063B, Engrossed 1 2003

encumber, or anticipate the periodic payments or any part thereof, by assignment or otherwise.

- (f) For purposes of this section, the term "periodic payment" means the payment of money or delivery of other property to the claimant at regular intervals.
- encourage the payment of awards for future economic and future noneconomic losses by periodic payments to meet the continuing needs of the patient while eliminating the misdirection of such funds for purposes not intended by the trier of fact court shall, at the request of either party, enter a judgment ordering future economic damages, as itemized pursuant to s. 768.77, to be paid by periodic payments rather than lump sum.
- (b) For purposes of this subsection, "periodic payment" means provision for the spreading of future economic damage payments, in whole or in part, over a period of time, as follows:
- 1. A specific finding of the dollar amount of periodic payments which will compensate for these future damages after offset for collateral sources shall be made. The total dollar amount of the periodic payments shall equal the dollar amount of all such future damages before any reduction to present value.
- 2. The defendant shall be required to post a bond or security or otherwise to assure full payment of these damages awarded. A bond is not adequate unless it is written by a company authorized to do business in this state and is rated A+ by Best's. If the defendant is unable to adequately assure full payment of the damages, all damages, reduced to present value, shall be paid to the claimant in a lump sum. No bond may be canceled or be subject to cancellation unless at least 60 days'



HB 0063B, Engrossed 1 2003 advance written notice is filed with the court and the claimant.

Upon termination of periodic payments, the security, or so much

2343 as remains, shall be returned to the defendant.

3. The provision for payment of future damages by periodic payments shall specify the recipient or recipients of the payments, the dollar amounts of the payments, the interval between payments, and the number of payments or the period of time over which payments shall be made.

Section 48. Subsection (1) of section 766.112, Florida Statutes, is amended to read:

766.112 Comparative fault.--

(1) Notwithstanding <u>any provision of anything in law to</u> the contrary, in an action for damages for personal injury or wrongful death arising out of medical malpractice, whether in contract or tort, when an apportionment of damages pursuant to this section is attributed to a teaching hospital as defined in s. 408.07, the court shall enter judgment against the teaching hospital on the basis of <u>each such</u> party's percentage of fault and not on the basis of the doctrine of joint and several liability.

Section 49. Subsection (5) of section 768.81, Florida Statutes, is amended to read:

768.81 Comparative fault.--

(5) Notwithstanding <u>any provision of anything in law</u> to the contrary, in an action for damages for personal injury or wrongful death arising out of medical malpractice, whether in contract or tort, when an apportionment of damages pursuant to this section is attributed to a teaching hospital as defined in s. 408.07, the court shall enter judgment against the teaching hospital on the basis of <u>each such</u> party's percentage of fault

Page 79 of 97



2003 HB 0063B, Engrossed 1 2371 and not on the basis of the doctrine of joint and several 2372 liability. Section 50. Section 1004.08, Florida Statutes, is created 2373 2374 to read: 1004.08 Patient safety instructional requirements.--Every 2375 public school, college, and university that offers degrees in 2376 medicine, nursing, and allied health shall include in the 2377 curricula applicable to such degrees material on patient safety, 2378 including patient safety improvement. Materials shall include, 2379 but need not be limited to, effective communication and 2380 teamwork; epidemiology of patient injuries and medical errors; 2381 vigilance, attention, and fatigue; checklists and inspections; 2382 automation and technological and computer support; psychological 2383 factors in human error; and reporting systems. 2384 Section 51. Section 1004.085, Florida Statutes, is created 2385 to read: 2386 2387 1004.085 Informed consent standardization project.--Every public school, college, and university that offers degrees in 2388 medicine, nursing, and allied health shall work with the 2389 Department of Health to develop bilingual, multimedia methods 2390 for communicating the risks of treatment options for medical 2391 procedures. Such materials shall be provided to patients and 2392 their families in an effort to educate them and to obtain the 2393 informed consent to prescribe a treatment procedure. The 2394 department shall develop a list of treatment procedures based on 2395 2396 significance of risk and frequency of performance. Section 52. Section 1005.07, Florida Statutes, is created 2397 to read: 2398 1005.07 Patient safety instructional requirements.--Every 2399 nonpublic school, college, and university that offers degrees in 2400

Page 80 of 97

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HB 0063B, Engrossed 1

medicine, nursing, and allied health shall include in the

curricula applicable to such degrees material on patient safety,

including patient safety improvement. Materials shall include,

but need not be limited to, effective communication and

teamwork; epidemiology of patient injuries and medical errors;

vigilance, attention, and fatigue; checklists and inspections;

automation and technological and computer support; psychological

factors in human error; and reporting systems.

Section 53. Section 1005.075, Florida Statutes, is created to read:

1005.075 Informed consent standardization project.--Every nonpublic school, college, and university that offers degrees in medicine, nursing, and allied health shall work with the Department of Health to develop bilingual, multimedia methods for communicating the risks of treatment options for medical procedures. Such materials shall be provided to patients and their families in an effort to educate them and to obtain the informed consent to prescribe a treatment procedure. The department shall develop a list of treatment procedures based on significance of risk and frequency of performance.

Section 54. (1) The Department of Health shall study and report to the Legislature as to whether medical review panels should be included as part of the presuit process in medical malpractice litigation. Medical review panels review a medical malpractice case during the presuit process and make judgments on the merits of the case based on established standards of care with the intent of reducing the number of frivolous claims. The panel's report could be used as admissible evidence at trial or for other purposes. The department's report should address:

(a) Historical use of medical review panels and similar



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HB 0063B, Engrossed 1 2003

pretrial programs in this state, including the mediation panels created by chapter 75-9, Laws of Florida.

- (b) Constitutional issues relating to the use of medical review panels.
- (c) The use of medical review panels or similar programs in other states.
- (d) Whether medical review panels or similar panels should be created for use during the presuit process.
- (e) Other recommendations and information that the department deems appropriate.
- (f) In submitting its report with respect to (a)-(c), the Department should identify at a minimum:
- 1. The percentage of medical malpractice claims submitted to the panels during the time period the panels were in existence.
- 2. The percentage of claims that were settled while the panels were in existence and the percentage of claims that were settled in the 3 years prior to the establishment of such panels or, for each panel which no longer exists, 3 years after the dissolution of such panels.
- 3. In those state where panels have been discontinued, whether additional safeguards have been implemented to avoid the filing of frivolous lawsuits and what those additional safeguards are.
- 4. How the rates for medical malpractice insurance in states utilizing such panels compares with the rates in states not utilizing such panels.
- 5. Whether, and to what extent, a finding by a panel is

 subject to review and the burden of proof required to overcome a

 finding by the panel.

Page 82 of 97



HB 0063B, Engrossed 1 2003

(2) If the department finds that medical review panels or a similar structure should be created in this state, it shall include draft legislation to implement its recommendations in its report.

- (3) The department shall submit its report to the Speaker of the House of Representatives and the President of the Senate no later than December 31, 2003.
- Section 55. (1) The Agency for Health Care Administration shall conduct or contract for a study to determine what information is most feasible to provide to the public comparing state-licensed hospitals on certain inpatient quality indicators developed by the federal Agency for Healthcare Research and Quality. Such indicators shall be designed to identify information about specific procedures performed in hospitals for which there is strong evidence of a link to quality of care. The Agency for Health Care Administration or the study contractor shall refer to the hospital quality reports published in New York and Texas as guides during the evaluation.
- (2) The following concepts shall be specifically addressed in the study report:
- (a) Whether hospital discharge data about services can be translated into understandable and meaningful information for the public.
- (b) Whether the following measures are useful consumer guides relating to care provided in state-licensed hospitals:
 - 1. Inpatient mortality for medical conditions;
 - 2. Inpatient mortality for procedures;
- 3. Utilization of procedures for which there are questions of overuse, underuse, or misuse; and
 - 4. Volume of procedures for which there is evidence that a

Page 83 of 97



	HB 0063B, Engrossed 1 2003
2491	higher volume of procedures is associated with lower mortality.
2492	(c) Whether there are quality indicators that are
2493	particularly useful relative to the state's unique demographics.
2494	(d) Whether all hospitals should be included in the
2495	comparison.
2496	(e) The criteria for comparison.
2497	(f) Whether comparisons are best within metropolitan
2498	statistical areas or some other geographic configuration.
2499	(g) Identification of several Internet websites on which
2500	such a report should be published to achieve the broadest
2501	dissemination of the information.
2502	(3) The Agency for Health Care Administration shall
2503	consider the input of all interested parties, including
2504	hospitals, physicians, consumer organizations, and patients, and
2505	submit the final report to the Governor and the presiding
2506	officers of the Legislature by January 1, 2004.
2507	Section 56. Comprehensive study and report on the creation
2508	of a Patient Safety Authority
2509	(1) The Agency for Health Care Administration, in
2510	consultation with the Department of Health, is directed to study
2511	the need for, and the implementation requirements of,
2512	establishing a Patient Safety Authority. The authority would be
2513	responsible for performing activities and functions designed to
2514	improve patient safety and the quality of care delivered by
2515	health care facilities and health care practitioners.
2516	(2) In undertaking its study, the agency shall examine and
2517	evaluate a Patient Safety Authority that would, either directly
2518	or by contract:
2519	(a) Analyze information concerning adverse incidents
2520	reported to the Agency for Health Care Administration pursuant



HB 0063B, Engrossed 1 2003

to s. 395.0197, Florida Statutes, for the purpose of recommending changes in practices and procedures that may be implemented by health care practitioners and health care facilities to prevent future adverse incidents.

- (b) Collect, analyze, and evaluate patient safety data submitted voluntarily by a health care practitioner or health care facility. The authority would communicate to health care practitioners and health care facilities changes in practices and procedures that may be implemented for the purpose of improving patient safety and preventing future patient safety events from resulting in serious injury or death. At a minimum, the authority would:
- 1. Be designed and operated by an individual or entity with demonstrated expertise in health care quality data and systems analysis, health information management, systems thinking and analysis, human factors analysis, and identification of latent and active errors.
- 2. Include procedures for ensuring its confidentiality, timeliness, and independence.
- infrastructure, which would be implemented in phases over a multiyear period, that is designed to improve patient care and the delivery and quality of health care services by health care facilities and practitioners. The electronic infrastructure would be a secure platform for communication and the sharing of clinical and other data, such as business data, among providers and between patients and providers. The electronic infrastructure would include a core electronic medical record. Health care providers would have access to individual electronic medical records, subject to the consent of the individual. The



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HB 0063B, Engrossed 1 2003

right, if any, of other entities, including health insurers and researchers, to access the records would need further examination and evaluation by the agency.

- (d)1. As a statewide goal of reducing the occurrence of medication error, inventory hospitals to determine the current status of implementation of computerized physician medication ordering systems, barcode point of care systems, or other technological patient safety implementation, and recommend a plan for expediting implementation statewide or, in hospitals where the agency determines that implementation of such systems is not practicable, alternative methods to reduce medication errors. The agency shall identify in its plan any barriers to statewide implementation and shall include recommendations to the Legislature of statutory changes that may be necessary to eliminate those barriers. The agency will review newly developed plans for compliance with statewide initiatives and to determine both the commitment of the health care facility staff and the capability of the facility to successfully coordinate and implement these plans, especially from a technological perspective.
- 2. "Medication error" is any preventable event that may cause or lead to inappropriate medication use or patient harm while the medication is in the control of the health care professional, patient, or consumer. Such events may be related to professional practice, health care products, health care procedures, and health care systems, each of which may include the prescribing of medications and order communications; product labeling; product packaging; the nomenclature, compounding, dispensing, distribution, administration, and use of medications; and education and monitoring related thereto.



HB 0063B, Engrossed 1 2003

(e) Implement paragraphs (c) and (d) as a demonstration project for Medicaid recipients.

- $\underline{\mbox{(f)}}$ Identify best practices and share this information with health care providers.
- (g) Engage in other activities that improve health care quality, improve the diagnosis and treatment of diseases and medical conditions, increase the efficiency of the delivery of health care services, increase administrative efficiency, and increase access to quality health care services.
- (3) The agency shall also consider ways in which a Patient Safety Authority would be able to facilitate the development of no-fault demonstration projects as means to reduce and prevent medical errors and promote patient safety.
- (4) The agency shall seek information and advice from and consult with hospitals, physicians, other health care providers, attorneys, consumers, and individuals involved with and knowledgeable about patient safety and quality-of-care initiatives.
- (5) In evaluating the need for, and the operation of, a Patient Safety Authority, the agency shall determine the costs of implementing and administering an authority and suggest funding sources and mechanisms.
- (6) The agency shall complete its study and issue a report to the Legislature by February 1, 2004. In its report, the agency shall include specific findings, recommendations, and proposed legislation.
- Section 57. The Office of Program Policy Analysis and
 Government Accountability shall complete a study of the
 eligibility requirements for a birth to be covered under the
 Florida Birth-Related Neurological Injury Compensation

Page 87 of 97



	HB 0063B, Engrossed 1 2003
2611	Association and submit a report to the Legislature by January 1,
2612	2004, recommending whether the statutory criteria for a claim to
2613	qualify for referral to the Florida Birth-Related Neurological
2614	Injury Compensation Association under s. 766.302, Florida
2615	Statutes, should be modified.
2616	Section 58. Civil immunity for members of or consultants
2617	to certain boards, committees, or other entities
2618	(1) Each member of, or health care professional consultant
2619	to, any committee, board, group, commission, or other entity
2620	shall be immune from civil liability for any act, decision,
2621	omission, or utterance done or made in performance of his or her
2622	duties while serving as a member of or consultant to such
2623	committee, board, group, commission, or other entity established
2624	and operated for purposes of quality improvement review,
2625	evaluation, and planning in a state-licensed health care
2626	facility. Such entities must function primarily to review,
2627	evaluate, or make recommendations relating to:
2628	(a) The duration of patient stays in health care
2629	facilities;
2630	(b) The professional services furnished with respect to
2631	the medical, dental, psychological, podiatric, chiropractic, or
2632	optometric necessity for such services;
2633	(c) The purpose of promoting the most efficient use of
2634	available health care facilities and services;
2635	(d) The adequacy or quality of professional services;
2636	(e) The competency and qualifications for professional
2637	staff privileges;
2638	(f) The reasonableness or appropriateness of charges made
2639	by or on behalf of health care facilities; or
2640	(a) Datient cafety including entering into contracts with

Page 88 of 97



HB 0063B, Engrossed 1 2003

2641 patient safety organizations.

entity must be established in accordance with state law or in accordance with requirements of the Joint Commission on

Accreditation of Healthcare Organizations, established and duly constituted by one or more public or licensed private hospitals or behavioral health agencies, or established by a governmental agency. To be protected by this section, the act, decision, omission, or utterance may not be made or done in bad faith or with malicious intent.

Section 59. The Office of Program Policy Analysis and
Government Accountability and the Office of the Auditor General
must jointly conduct an audit of the Department of Health's
health care practitioner disciplinary process and closed claims
that are filed with the department under section 627.912,
Florida Statutes. The Office of Program Policy Analysis and
Government Accountability and the Office of the Auditor General
shall submit a report to the Legislature by January 1, 2005.

Section 60. No later than September 1, 2003, the

Department of Health shall convene a workgroup to study the

current healthcare practitioner disciplinary process. The

workgroup shall include a representative of the Administrative

Law section of The Florida Bar, a representative of the Health

Law section of The Florida Bar, a representative of the Florida

Medical Association, a representative of the Florida Osteopathic

Medical Association, a representative of the Florida Dental

Association, a member of the Florida Board of Medicine who has

served on the probable cause panel, a member of the Board of

Osteopathic Medicine who has served on the probable cause panel,

and a member of the Board of Dentistry who has served on the



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HB 0063B, Engrossed 1 2003

probable cause panel. The workgroup shall also include one consumer member of the Board of Medicine. The Department of Health shall present the findings and recommendations to the Governor, the President of the Senate, and the Speaker of the House of Representatives no later than January 1, 2004. The sponsoring organizations shall assume the costs of their representatives.

Section 61. In any advertisement or other similar public dissemination of information by or on behalf of an attorney regarding issues of medical malpractice, the attorney may not solicit any person to institute legal action or suggest that legal action be brought and shall be limited to providing a description of the areas of practice of the attorney, the attorney's address or business location, and a method for contacting the attorney.

(1) The Legislature finds and declares it to Section 62. be of vital importance that emergency services and care be provided by hospitals, physicians, and emergency medical services providers to every person in need of such care. The Legislature finds that providers of emergency medical services and care are critical elements in responding to disaster and emergency situations that might affect our local communities, state, and country. The Legislature recognizes the importance of maintaining a viable system of providing for the emergency medical needs of residents of this state and visitors to this state. The Legislature and the Federal Government have required such providers of emergency medical services and care to provide emergency services and care to all persons who present themselves to hospitals seeking such care. The Legislature has further mandated that prehospital emergency medical treatment or



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2003 HB 0063B, Engrossed 1 transport may not be denied by emergency medical services providers to persons who have or are likely to have an emergency medical condition. Such governmental requirements have imposed a unilateral obligation for providers of emergency medical services and care to provide services to all persons seeking emergency care without ensuring payment or other consideration for provision of such care. The Legislature also recognizes that providers of emergency medical services and care provide a significant amount of uncompensated emergency medical care in furtherance of such governmental interest. A significant proportion of the residents of this state who are uninsured or are Medicaid or Medicare recipients are unable to access needed health care because health care providers fear the increased risk of medical malpractice liability. Such patients, in order to obtain medical care, are frequently forced to seek care through providers of emergency medical services and care. Providers of emergency medical services and care in this state have reported significant problems with both the availability and affordability of professional liability coverage. Medical malpractice liability insurance premiums have increased dramatically and a number of insurers have ceased providing medical malpractice coverage for emergency medical services and care in this state. This results in a functional unavailability of malpractice coverage for some providers of emergency medical services and care. The Legislature further finds that certain specialist physicians have resigned from serving on hospital staffs or have otherwise declined to provide on-call coverage to hospital emergency departments due to increased medical malpractice liability exposure created by treating such emergency department patients. It is the intent of the



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HB 0063B, Engrossed 1 2003

Legislature that hospitals, emergency medical services

providers, and physicians be able to ensure that patients who

might need emergency medical services treatment or

transportation or who present themselves to hospitals for

emergency medical services and care have access to such needed

services.

(2) The Legislature finds that access to quality, affordable health care for all Floridians is a necessary goal for this state and that teaching hospitals play an essential role in providing access to comprehensive health care services. The Legislature finds that access to quality health care at teaching hospitals is enhanced when teaching hospitals affiliate and coordinate their common endeavors with medical schools. These affiliations have proved to be an integral part of the delivery of more efficient and economical health care services to patients of teaching hospitals by offering quality graduate medical education programs to resident physicians who provide patient services at teaching hospitals and clinics owned by such hospitals. These affiliations ensure continued access to quality comprehensive health care services for Floridians and, therefore, should be encouraged in order to maintain and expand such services. The Legislature finds that when teaching hospitals affiliate or enter into contracts with medical schools to provide comprehensive health care services to patients of teaching hospitals, teaching hospitals greatly increase their exposure to claims arising out of alleged medical malpractice and other allegedly negligent acts because some teaching hospital employees and agents do not have the same level of protection against liability claims as colleges and universities with medical schools and their employees providing the same



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2003 HB 0063B, Engrossed 1 patient services to the same teaching hospital patients. The Legislature finds that the high cost of litigation, unequal liability exposure, and increased medical malpractice insurance premiums have adversely impacted the ability of some teaching hospitals to permit their employees to provide patient services to patients of teaching hospitals. This finding is consistent with the report issued in April 2002 by the American Medical Association declaring Florida to be one of 12 states in the midst of a medical liability insurance crisis. The crisis in the availability and affordability of medical malpractice insurance is a contributing factor in the reduction of access to quality health care in this state and has declined significantly. If no corrective action is taken, this health care crisis will lead to a continued reduction of patient services in teaching hospitals. The Legislature finds that the state's 6 teaching hospitals provide 70 percent of the state's graduate medical education as reported in the 2001-2002 Report on Graduate Medical Education in Florida: Findings and Recommendations and that the teaching hospitals ensure the state's future medical manpower. The Legislature finds that the public is better served and will benefit from corrective action to address the foregoing concerns. It is imperative that the legislature further the public benefit by conferring sovereign immunity upon teaching hospitals and their employees and agents when teaching hospitals elect to be agents of the Department of Health as providers of the state's graduate medical education. It is also the intent of the Legislature that employees of teaching hospitals providing patient services to patients of a teaching hospital be immune from lawsuits in the same manner and to the same extent as employees and agents of the state, its agencies and political

Page 93 of 97

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HB 0063B, Engrossed 1 2003

subdivisions, and further, that they shall not be held personally liable in tort or named as a party defendant in an action while performing patient services except as provided in s. 768.28(9)(a).

Section 63. Paragraph (b) of subsection (9) of section 768.28, Florida Statutes, is amended to read:

768.28 Waiver of sovereign immunity in tort actions; recovery limits; limitation on attorney fees; statute of limitations; exclusions; indemnification; risk management programs.--

(9)

- (b) As used in this subsection, the term:
- 1. "Employee" includes any volunteer firefighter.
- 2. "Officer, employee, or agent" includes, but is not limited to: $_{7}$
- a. Any receiving facility designated under chapter 394 and any persons operating as employees or agents of the receiving facility when providing emergency treatment to a person who presented himself or herself for examination and treatment in accordance with chapter 394.
- <u>b.</u> Any health care provider when providing services pursuant to s. 766.1115, any member of the Florida Health Services Corps, as defined in s. 381.0302, who provides uncompensated care to medically indigent persons referred by the Department of Health, and any public defender or her or his employee or agent, including, among others, an assistant public defender and an investigator.
- c. Any provider of emergency medical services and care
 acting pursuant to obligations imposed by s. 395.1041, s.
 395.401, or s. 401.45. Except for persons or entities that are

Page 94 of 97



HB 0063B, Engrossed 1 2003

otherwise covered under this section, providers of emergency medical services and care shall be considered agents of the Department of Health and shall indemnify the state for the reasonable costs of defense and indemnity payments, if any, up to the liability limits set forth in this chapter. For purposes of this sub-subparagraph:

- (I) The term "provider of emergency medical services and care" means all persons and entities covered under or providing services pursuant to obligations imposed by s. 395.1041, s. 395.401, or s. 401.45, including, but not limited to:
- (A) An emergency medical services provider licensed under part III of chapter 401 and persons operating as employees or agents of such provider or an emergency medical technician or paramedic certified under part III of chapter 401.
- (B) A hospital licensed under chapter 395 and persons operating as employees or agents of such hospital.
- (C) A physician licensed under chapter 458, chapter 459, chapter 460, or chapter 461 or a dentist licensed under chapter 466.
- (D) A physician assistant licensed under chapter 458 or chapter 459.
- (E) A registered nurse, nurse midwife, licensed practical nurse, or advanced registered nurse practitioner licensed or registered under part I of chapter 464.
 - (F) A midwife licensed under chapter 467.
- (G) A health care professional association and employees or agents of the association or a corporate medical group and employees or agents of such group.
- (H) Any student or medical resident who is enrolled in an accredited program or licensed program that prepares the student



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	HB 0063B, Engrossed 1	2003
2851	for licensure or certification in any one of the professions	
2852	listed in sub-sub-sub-subparagraphs (C)-(G), the program that	
2853	prepares the student for licensure or certification, and the	

entity responsible for the training of the student or medical 2854

2855 resident.

- (I) Any other person or entity that provides services pursuant to obligations imposed by s. 395.1041, s. 395.401, or s. 401.45.
- (II) The term "emergency medical services" means ambulance assessment, treatment, or transport services provided pursuant to obligations imposed by s. 395.1041 or s. 401.45; all screening, examination, and evaluation performed by a physician, hospital, or other person or entity acting pursuant to obligations imposed by s. 395.1041 or s. 395.401; and any care, treatment, surgery, or other medical services provided, as outpatient or inpatient, to relieve or eliminate an emergency medical condition, including all medical services to eliminate the likelihood that the emergency medical condition will deteriorate or recur without further medical attention within a reasonable period of time.
 - d. Any hospital which is either:
 - (I) A teaching hospital, as defined in s. 408.07;
- (II) A hospital participating under the provisions of s. 381.0403; or
- (III) A hospital designated as a family practice teaching hospital under the provisions of s. 395.806:

and any employee or agent of such hospital who provides patient services to patients at the hospital facility or at a clinic or other facility owned and operated by the hospital, which

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HB 0063B, Engrossed 1 2003

hospital elects to be considered as an agent of the Department of Health and indemnifies the state for the reasonable costs of defense and indemnity payments, if any, up to the liability limits set forth in this chapter.

Section 64. If any provision of this act or the application thereof to any person or circumstance is held invalid, the invalidity does not affect other provisions or applications of the act which can be given effect without the invalid provision or application, and to this end the provisions of this act are declared severable.

Section 65. If any law amended by this act was also amended by a law enacted at the 2003 Regular Session of the Legislature or at the 2003 Special Session A of the Legislature, such laws shall be construed as if they had been enacted at the same session of the Legislature, and full effect shall be given to each if possible.

Section 66. This act shall take effect upon becoming a law and shall apply to any cause of action accruing under chapter 766, Florida Statutes, after that date, unless otherwise provided herein.