## CHAMBER ACTION

The Committee on Commerce recommends the following:

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## Committee Substitute

Remove the entire bill and insert:

A bill to be entitled

An act relating to public records exemptions; creating s. 717.1171, F.S.; exempting from public records requirements certain financial records held by the Department of Financial Services; providing exceptions; providing for future legislative review and repeal; creating s. 717.12401, F.S.; exempting from public records requirements certain personal photographic information held by the department; providing exceptions; providing for future legislative review and repeal; creating s. 717.12402, F.S.; exempting from public records requirements certain databases subscribed to by the department under certain circumstances; providing for future legislative review and repeal; amending s. 717.1301, F.S.; exempting a list of holders under investigation or examination from public records requirements; authorizing the department to provide such information to certain agencies or organizations under certain circumstances; providing exceptions; providing for

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future legislative review and repeal; deleting an exemption from certain public records requirements for materials compiled by the department under an investigation or examination; providing exceptions; creating s. 717.1342, F.S.; providing criminal penalties for disclosure of confidential records; providing findings of public necessity; providing for future legislative review and repeal; repealing s. 717.117(8), F.S., relating to an exemption from certain public records requirements for financial records held by the Department of Financial Services; providing a contingent effective date.

Be It Enacted by the Legislature of the State of Florida:

Section 1. Section 717.1171, Florida Statutes, is created to read:

717.1171 Public records exemption for social security numbers, unclaimed property account dollar amounts, the number of reported shares of stock, and financial account numbers.--

(1) Social security numbers, unclaimed property account dollar amounts, the number of reported shares of stock, and financial account numbers held by the department are confidential and exempt from s. 119.07(1) and s. 24(a), Art. I of the State Constitution. Notwithstanding this exemption, the last four digits of social security numbers, unclaimed property account dollar amounts, and the number of reported shares of stock shall be released to an attorney licensed to practice law

in this state, a licensed Florida-certified public accountant,

| or a private investigator licensed under chapter 493, and        |
|--|
| registered with the department under this chapter.               |
| Notwithstanding this exemption, social security numbers,         |
| unclaimed property account dollar amounts, the number of         |
| reported shares of stock, and financial account numbers held by  |
| the department may be provided to another agency in the          |
| furtherance of that agency's duties and responsibilities, or to  |
| an employee of such an agency. The receiving person or agency,   |
| other than the person entitled to the unclaimed property, must   |
| maintain the confidential and exempt status of such information. |
| This exemption applies to social security numbers, unclaimed     |
| property account dollar amounts, the number of reported shares   |
| of stock, and financial account numbers held by the department   |
| before, on, or after October 1, 2004.                            |
|  |

- (2) If information made confidential and exempt under this section is offered as evidence in any administrative, civil, or criminal proceeding, or is otherwise subject to such a proceeding, the presiding officer, in her or his discretion, may prevent the disclosure of information that is confidential and exempt pursuant to this section.
- (3) An attorney licensed to practice law in this state, a licensed Florida-certified public accountant, or a private investigator licensed under chapter 493, and registered with the department under this chapter, or an employee thereof, may disclose in good faith the last four digits of social security numbers, unclaimed property account dollar amounts, and the number of reported shares of stock to a person who is believed

by the attorney, accountant, or investigator, or an employee thereof, to be entitled to the unclaimed property.

- (4) The department, or an employee of the department, may disclose in good faith the last four digits of social security numbers, unclaimed property account dollar amounts, and the number of reported shares of stock to a person who is believed by the department, or an employee of the department, to be entitled to the unclaimed property.
- (5) This section is subject to the Open Government Sunset Review Act of 1995 in accordance with s. 119.15 and shall stand repealed on October 2, 2009, unless reviewed and saved from repeal through reenactment by the Legislature.
- Section 2. Section 717.12401, Florida Statutes, is created to read:
- 717.12401 Public records exemption for personal photographic identification.--
- (1) Personal photographic identification held by the department pursuant to this chapter is confidential and exempt from s. 119.07(1) and s. 24(a), Art. I of the State

  Constitution. This exemption applies to personal photographic identification held by the department before, on, or after October 1, 2004.
- (2) This section does not prohibit the department from providing the personal photographic identification to any law enforcement or administrative agency or regulatory organization.

  The agency receiving the personal photographic identification that would be confidential and exempt pursuant to this section

must maintain the confidentiality of the information so long as the information would otherwise be confidential.

- (3) If personal photographic identification made confidential and exempt under this section is offered as evidence in any administrative, civil, or criminal proceeding, or is otherwise subject to such a proceeding, the presiding officer, in her or his discretion, may prevent the disclosure of information that is confidential and exempt pursuant to this section.
- (4) This section is subject to the Open Government Sunset Review Act of 1995 in accordance with s. 119.15 and shall stand repealed on October 2, 2009, unless reviewed and saved from repeal through reenactment by the Legislature.
- Section 3. Section 717.12402, Florida Statutes, is created to read:

717.12402 Public records exemption for database subscription required to be confidential by the database vendor.--A database subscribed to by the department and information derived from the database is confidential and exempt from s. 119.07(1) and s. 24(a), Art. I of the State Constitution if the database vendor requires confidentiality. This section is subject to the Open Government Sunset Review Act of 1995 in accordance with s. 119.15 and shall stand repealed on October 2, 2009, unless reviewed and saved from repeal through reenactment by the Legislature.

Section 4. Subsection (5) of section 717.1301, Florida Statutes, is amended to read:

717.1301 Investigations; examinations; subpoenas. --

(5)(a) Except as otherwise provided by this section, any list of holders under investigation or examination or to be investigated or examined is confidential and exempt from s.

119.07(1) and s. 24(a), Art. I of the State Constitution.

- (b) The department may provide such confidential and exempt information to a law enforcement agency, administrative agency, or regulatory organization in the furtherance of its duties and responsibilities. The law enforcement agency, administrative agency, or regulatory organization must maintain the confidential and exempt status of the information so long as it would otherwise be confidential and exempt.
- (c) If such confidential and exempt information is offered into evidence in any administrative, civil, or criminal proceeding, the presiding officer may, in her or his discretion, prevent the disclosure of such information.
- (d) Such information shall remain confidential and exempt from s. 119.07(1) and s. 24(a), Art. I of the State Constitution until after the department completes its investigation or examination or the investigation or examination ceases to be active to the extent disclosure would:
- 1. Jeopardize the integrity of another active
  investigation;
- 2. Reveal the name, address, telephone number, social security number, or any other identifying information of a complainant, customer, or account holder, except as authorized by s. 717.1171;
  - 3. Reveal the identity of a confidential source;
  - 4. Reveal investigative techniques or procedures;

5. Reveal a trade secret as defined in s. 688.002; or

6. Reveal proprietary business information obtained by the department from any person which is only made available to the department on a confidential or similarly restricted basis.

For purposes of this subsection, an investigation or examination of a person other than a holder pursuant to s. 17.20(3) shall be considered active so long as the department or any law enforcement or administrative agency or regulatory organization is proceeding with reasonable dispatch and has a reasonable good-faith belief that the investigation or examination may lead to the filing of an administrative, civil, or criminal proceeding or to the denial or conditional grant of a license, registration, or permit. This subsection does not prohibit disclosure of information that is required by law to be filed with the department and, but for the investigation or examination, would be subject to s. 119.07(1).

(e) This exemption does not prohibit disclosure of information that is required by law to be filed with the department or that is otherwise subject to s. 119.07(1) and s. 24(a), Art. I of the State Constitution.

(f) This subsection is subject to the Open Government
Sunset Review Act of 1995 in accordance with s. 119.15, and
shall stand repealed on October 2, 2009, unless reviewed and
saved from repeal through reenactment by the Legislature. The
material compiled by the department in an investigation or
examination under this chapter is confidential until the
investigation or examination is complete. The material compiled

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by the department in an investigation or examination under this chapter remains confidential after the department's investigation or examination is complete if the department has submitted the material or any part of it to any law enforcement agency or other administrative agency for further investigation or for the filing of a criminal or civil prosecution and such investigation has not been completed or become inactive.

Section 5. Section 717.1342, Florida Statutes, is created to read:

717.1342 Criminal penalties for disclosure of confidential records.—Any person who willfully and knowingly violates s.

717.1171 or s. 717.12401 commits a felony of the third degree, punishable as provided in s. 775.082 or s. 775.083.

Section 6. (1) The Legislature finds that it is a public necessity that social security numbers and financial account numbers of apparent owners of unclaimed property which are in the custody of the Department of Financial Services be made confidential and exempt in order to prevent identity theft and related crimes. The Legislature further finds that this exemption is a public necessity in order to prevent the use of such information in forged documents demonstrating entitlement to unclaimed property and thereby defrauding the rightful property owner or the State School Fund. Additionally, the social security number is the only nationwide, unique numeric form of identification. Release of a person's social security number is of concern due to the amount of information about an individual which that number can provide. A social security number is often the link to an individual's personal records,

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whether such records are financial, educational, medical, or familial in nature. Social security numbers furnished to registered owner representatives by the Department of Financial Services under current law have been released in solicitations to prospective unclaimed property clients. Additionally, social security numbers furnished to an owner's representative were used to manufacture and submit fraudulent documents in order to obtain unclaimed property in excess of \$350,000 from the department. Accordingly, once the social security numbers are released, the department has no control over what the recipients of the social security number information do with this sensitive information. The Legislature further finds that the continued release of social security numbers, and this lack of control, jeopardizes the financial security of potentially hundreds of thousands of individuals whose social security numbers are held by the Department of Financial Services on the unclaimed property database. Therefore, the harm from disclosure outweighs any public benefit obtained from the release of such information.

that unclaimed property account dollar amounts and the number of reported shares of stock which are in the custody of the Department of Financial Services be made confidential and exempt in order to prevent unclaimed property fraud and related crimes. The Legislature further finds that this exemption is a public necessity in order to prevent criminal elements from using such information to identify which accounts to claim by using forged documents demonstrating entitlement to unclaimed property,

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thereby defrauding the rightful property owner or the State School Fund. Therefore, the harm from disclosure outweighs any public benefit obtained from the release of such information. The Legislature further finds that it is necessary, however, to provide access to unclaimed property account dollar amounts and the number of reported shares of stock to an attorney licensed to practice law in this state, a licensed Florida-certified public accountant, or a private investigator licensed under chapter 493, Florida Statutes, and registered with the department because they are the only persons, other than the owner or an heir of the original owner, who are authorized to file claims on behalf of owners of unclaimed property pursuant to chapter 717, Florida Statutes. Providing access to unclaimed property account dollar amounts and the number of reported shares of stock to an attorney licensed to practice law in this state, a licensed Florida-certified public accountant, or a private investigator licensed under chapter 493, Florida Statutes, and registered with the department will assist them in determining which accounts to pursue on behalf of owners. (3) The Legislature finds that it is a public necessity that all personal photographic identifications that are in the custody of the Department of Financial Services be made confidential and exempt in order to prevent identity theft and related crimes. The Legislature further finds that this exemption is a public necessity in order to prevent the use of such information in forged documents demonstrating entitlement

to abandoned or unclaimed property and thereby defrauding the

rightful property owner or the State School Fund. Release of a

person's personal photographic identification is of concern due to the ability to use personal photographic identification to obtain access to an individual's personal records, whether such records are financial, educational, medical, or familial in nature. Concerns by the public over the release of personal photographic identifications that are in the custody of the Department of Financial Services has created a reluctance by some members of the public to claim their unclaimed property.

Making personal photographic identification exempt from disclosure will reduce public fears of identity theft and promote the goal of returning unclaimed property to owners.

Therefore, the harm from disclosure outweighs any public benefit obtained from the release of such information.

that the Department of Financial Services use the most current and efficient database resources in a cost-effective manner to notify owners of unclaimed property, to verify whether claimants are entitled to unclaimed property, and to prevent unclaimed property fraud and related crimes. The Legislature further finds that this exemption is a public necessity in order to help prevent criminal elements from successfully using forged documents or erroneous information demonstrating entitlement to abandoned or unclaimed property, thereby defrauding the rightful property owner or the State School Fund. Making such databases confidential will reduce the concerns of vendors, due to federal legislation, about the public release of such information.

Accordingly, the harm from disclosure outweighs any public benefit obtained from the release of such information.

| 302 | (5)(a) The Legislature finds that it is a public necessity       |
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| 303 | that information received or created during an investigation or  |
| 304 | examination conducted by the Department of Financial Services    |
| 305 | pursuant to chapter 717, Florida Statutes, including any         |
| 306 | consumer complaint, be confidential and exempt from s.           |
| 307 | 119.07(1), Florida Statutes, and s. 24(a), Art. I of the State   |
| 308 | Constitution until the investigation or examination is completed |
| 309 | or ceases to be active or if the department submits the          |
| 310 | information to any law enforcement or administrative agency or   |
| 311 | regulatory organization for further investigation and that       |
| 312 | agency's or organization's investigation is completed or ceases  |
| 313 | to be active, in order to protect the integrity of such          |
| 314 | investigations or examinations. An investigation or examination  |
| 315 | may lead to filing an administrative, civil, or criminal         |
| 316 | proceeding or to denying or conditionally granting a license,    |
| 317 | registration, or permit. The public necessity exists to the      |
| 318 | extent disclosure might jeopardize the integrity of another      |
| 319 | active investigation or examination; reveal the name, address,   |
| 320 | telephone number, social security number, or any other           |
| 321 | identifying information of any complainant, customer, or account |
| 322 | holder subject to the provisions of s. 717.1171, Florida         |
| 323 | Statutes; disclose the identity of a confidential source;        |
| 324 | disclose investigative techniques or procedures; reveal a trade  |
| 325 | secret as defined in s. 688.002, Florida Statutes; or reveal     |
| 326 | proprietary business information. The Legislature further finds  |
| 327 | that financial incentives are adequate to ensure the expeditious |
| 328 | completion examination of holders pursuant to s. 17.20(3),       |
| 329 | Florida Statutes.  |

(b) The Legislature finds that it is a public necessity that examination and investigation lists are confidential to ensure that the integrity of the process is not compromised, so that the investigation or examination may be conducted as efficiently and effectively as possible, and so that persons will not be able to target holders subject to examination or investigation for the purpose of advising holders on how to avoid reporting and remitting unclaimed property. The Legislature further finds that the harm from disclosure outweighs any public benefit obtained from the release of such information.

(c) Examinations and investigations by the department

- frequently involve the gathering of personal, sensitive information concerning individuals, such as complainants, customers, account holders, or other confidential sources. The department may not otherwise have this information in its possession but for the examination or investigation. Because of the sensitive nature of the information gathered, the information should not be made available to the public. If disclosed, this information may cause unwarranted damage to such persons by facilitating identity theft or jeopardizing the safety of such individuals.
- (d) Revealing investigative techniques or procedures may inhibit the effective and efficient administration of the department to conduct investigations. Revelation of such techniques or procedures could allow a person to hide or conceal violations of law that would have otherwise been discovered during an examination or investigation. As such, the

<u>department's ability to perform an effective investigation or</u> examination may be hindered.

- (e) Review by the office of proprietary information or trade secrets is necessary on occasion as part of an ongoing examination or investigation. Disclosure of such information to the public may cause injury to the affected entity in the marketplace if revealed. Providing confidentiality will provide the department with the necessary tool to perform its function while maintaining adequate protection for the affected business.
- Section 7. Subsection (8) of section 717.117, Florida Statutes, is repealed:
  - 717.117 Report of unclaimed property.--
- (8) Social security numbers and financial account numbers contained in reports required under this section, held by the department, are confidential and exempt from s. 119.07(1) and s. 24(a), Art. I of the State Constitution. Notwithstanding this exemption, social security numbers shall be released, for the limited purpose of locating owners of abandoned or unclaimed property, to an attorney, Florida-certified public accountant, private investigator who is duly licensed in this state, or a private investigative agency licensed under chapter 493 and registered with the department under this chapter. This exemption applies to social security numbers and financial account numbers held by the department before, on, or after the effective date of this exemption. This subsection is subject to the Open Government Sunset Review Act of 1995 in accordance with s. 119.15, and shall stand repealed October 2, 2007, unless

reviewed and saved from repeal through reenactment by the Legislature.

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Section 8. This act shall take effect October 1, 2004, if HB 1039 or substantially similar legislation is adopted in the same legislative session or an extension thereof and becomes a law.