### Bill No. CS for CS for CS for SB 1184, 1st Eng.

Amendment No. \_\_\_\_ Barcode 044108

#### CHAMBER ACTION

	CHAMBER ACTION <u>Senate</u> <u>House</u>
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11	Senator Garcia and Campbell moved the following amendment:
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13	Senate Amendment (with title amendment)
14	On page 14, between lines 2 and 3,
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16	insert:
17	Section 5. Section 718.5011, Florida Statutes, is
18	created to read:
19	718.5011 Ombudsman; appointment; administration
20	(1) There is created an Office of the Condominium
21	Ombudsman, to be located for administrative purposes, within
22	the Division of Florida Land Sales, Condominiums, and Mobile
23	Homes. The functions of the office shall be funded by the
24	Division of Florida Land Sales, Condominiums, and Mobile Homes
25	Trust Fund. The ombudsman shall be a bureau chief of the
26	division and the office shall be set within the division in
27	the same manner as any other bureau is staffed and funded.
28	(2) The Governor shall appoint the ombudsman. The
29	ombudsman must be an attorney admitted to practice before the
30	Florida Supreme Court and shall serve at the pleasure of the
31	Governor. A vacancy in the office shall be filled in the same
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- 1 | manner as the original appointment. An officer or full-time
- 2 employee of the ombudsman's office may not actively engage in
- 3 any other business or profession; serve as the representative
- 4 of any political party, executive committee, or other
- 5 governing body of a political party; serve as an executive,
- 6 officer, or employee of a political party; receive
- 7 remuneration for activities on behalf of any candidate for
- 8 public office; or engage in soliciting votes or other
- 9 activities on behalf of a candidate for public office. The
- 10 ombudsman or any employee of his or her office may not become
- 11 a candidate for election to public office unless he or she
- 12 <u>first resigns from his or her office or employment.</u>
- 13 Section 6. Section 718.5012, Florida Statutes, is
- 14 created to read:
- 15 718.5012 Ombudsman; powers and duties.--The ombudsman
- 16 shall have the powers that are necessary to carry out the
- 17 duties of his or her office, including the following specific
- 18 powers:
- 19 (1) To have access to and use of all files and records
- 20 of the division.
- 21 (2) To employ professional and clerical staff as
- 22 necessary for the efficient operation of the office.
- 23 (3) To prepare and issue reports and recommendations
- 24 to the Governor, the department, the division, the Advisory
- 25 Council on Condominiums, the President of the Senate, and the
- 26 Speaker of the House of Representatives on any matter or
- 27 <u>subject within the jurisdiction of the division. The ombudsman</u>
- 28 shall make recommendations he or she deems appropriate for
- 29 legislation relative to division procedures, rules,
- 30 <u>jurisdiction</u>, <u>personnel</u>, and <u>functions</u>.
- 31 (4) To act as liaison between the division, unit

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owners, boards of directors, board members, community association managers, and other affected parties. The 3 ombudsman shall develop policies and procedures to assist unit owners, boards of directors, board members, community 4 association managers, and other affected parties to understand their rights and responsibilities as set forth in this chapter 6 and the condominium documents governing their respective 8 association. The ombudsman shall coordinate and assist in the preparation and adoption of educational and reference material, and shall endeavor to coordinate with private or 10 11 volunteer providers of these services, so that the availability of these resources is made known to the largest 12 13 possible audience. (5) To monitor and review procedures and disputes 14 15 concerning condominium elections or meetings, including, but 16 not limited to, recommending that the division pursue 17 enforcement action in any manner where there is reasonable cause to believe that election misconduct has occurred. 18 19 (6) To make recommendations to the division for changes in rules and procedures for the filing, investigation, and resolution of complaints filed by unit owners, 21 associations, and managers. (7) To provide resources to assist members of boards 23 of directors and officers of associations to carry out their 24 25 powers and duties consistent with this chapter, division 26 rules, and the condominium documents governing the association. 27 28 (8) To encourage and facilitate voluntary meetings with and between unit owners, boards of directors, board 30 members, community association managers, and other affected

31 parties when the meetings may assist in resolving a dispute

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1	within a community association before a person submits a
2	dispute for a formal or administrative remedy. It is the
3	intent of the Legislature that the ombudsman act as a neutral
4	resource for both the rights and responsibilities of unit
5	owners, associations, and board members.
6	Section 7. Section 718.5014, Florida Statutes, is
7	created to read:
8	718.5014 Ombudsman locationThe ombudsman shall
9	maintain his or her principal office in Leon County on the
10	premises of the division or, if suitable space cannot be
11	provided there, at another place convenient to the offices of
12	the division which will enable the ombudsman to expeditiously
13	carry out the duties and functions of his or her office. The
14	ombudsman may establish branch offices elsewhere in the state
15	upon the concurrence of the Governor.
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17	(Redesignate subsequent sections.)
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20	======== T I T L E A M E N D M E N T ==========
21	And the title is amended as follows:
22	On page 1, line 26, after the semicolon,
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24	insert:
25	creating s. 718.5011, F.S.; creating the Office
26	of the Condominium Ombudsman within the
27	Division of Florida Land Sales, Condominiums,
28	and Mobile Homes; directing the Governor to
29	appoint the ombudsman; requiring the ombudsman
30	to be an attorney; providing for the filling of
31	a vacant ombudsman position; prohibiting the
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ombudsman and staff from engaging in any other
profession, serving as a representative or
employee of any political party, or receiving
remuneration for activities on behalf of
political candidates; prohibiting the ombudsman
and staff from seeking public office unless
resigned from the Office of the Condominium
Ombudsman; providing requirements and
limitations for office staff; creating s.
718.5012, F.S.; providing for powers and duties
of the ombudsman; requiring the ombudsman to
prepare and issue reports and make
recommendations to specified persons; directing
the ombudsman to be a liaison between certain
parties, to monitor condominium elections, to
assist unit owners and boards of directors, and
to encourage voluntary resolutions to disputes
before filing the matter as a formal complaint;
creating s. 718.5014, F.S.; providing for the
principal location of the ombudsman's office in
Leon County; authorizing the ombudsman to
establish branch offices elsewhere in the state
under specified circumstances;