HB 1443 2004 A bill to be entitled

An act relating to Lifeline telecommunication services; amending s. 364.10, F.S.; requiring each local exchange telecommunications company providing Lifeline Assistance services to submit certain eligibility criteria information to the Legislature; requiring such companies to submit specified information each month to the Public Service Commission and the Office of Public Counsel; providing an effective date.

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Be It Enacted by the Legislature of the State of Florida:

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Section 364.10, Florida Statutes, is amended to Section 1. read:

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Undue advantage to person or locality prohibited; Lifeline service; monthly reporting .--

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A telecommunications company may not make or give any undue or unreasonable preference or advantage to any person or locality or subject any particular person or locality to any undue or unreasonable prejudice or disadvantage in any respect whatsoever.

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The prohibitions of subsection (1) notwithstanding, a telecommunications company serving as carrier of last resort shall provide a Lifeline Assistance Plan to qualified residential subscribers, as defined in a commission-approved tariff and a preferential rate to eliqible facilities as provided for in part II.

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(3)(a) Effective September 1, 2003, any local exchange telecommunications company authorized by the commission to

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57 58 reduce its switched network access rate under pursuant to s. 364.164 shall have tariffed and shall provide Lifeline service to any otherwise eligible customer or potential customer who meets an income eligibility test at 125 percent or less of the federal poverty income guidelines for Lifeline customers. The Such a test for eligibility must augment, rather than replace, the eligibility standards established by federal law and based on participation in certain low-income assistance programs. Each intrastate interexchange telecommunications company shall, effective September 1, 2003, file a tariff providing at a minimum the intrastate interexchange telecommunications carrier's current Lifeline benefits and exemptions to Lifeline customers who meet the income eligibility test set forth in this subsection. The Office of Public Counsel shall certify and maintain claims submitted by a customer for eligibility under the income test authorized by this subsection.

- (b) Each local exchange telecommunications company subject to this subsection shall provide to each state and federal agency providing benefits to persons eligible for Lifeline service, and to members of the Legislature, applications, brochures, pamphlets, or other materials that contain information concerning the inform such persons of their eligibility criteria for Lifeline, and each state agency providing the such benefits shall furnish the materials to affected persons at the time they apply for benefits.
- (c) Any local exchange telecommunications company customer receiving Lifeline benefits shall not be subject to any residential basic local telecommunications service rate increases authorized by s. 364.164 until the local exchange

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telecommunications company reaches parity as defined in s. 364.164(5) or until the customer no longer qualifies for the Lifeline benefits established by this section or s. 364.105, or unless otherwise determined by the commission upon petition by a local exchange telecommunications company.

- (d) By December 31, 2003, each state agency that provides benefits to persons eligible for Lifeline service shall undertake, in cooperation with the Department of Children and Family Services, the commission, and telecommunications companies providing Lifeline services, the development of procedures to promote Lifeline participation.
- (e) The commission shall report to the Governor, the President of the Senate, and the Speaker of the House of Representatives by December 31 each year on the number of customers who are subscribing to Lifeline service and the effectiveness of any procedures to promote participation.
- (4) Each local exchange telecommunications company providing Lifeline Assistance services shall prepare a monthly report concerning participation by its customers in the Lifeline Assistance program. The report must detail the number of:
  - (a) Subscribers meeting the income eligibility test.
  - (b) Applications for new Lifeline service received.
  - (c) New Lifeline subscribers enrolled.
- (d) Subscriber applications rejected by the company and the reasons for each rejection.
- (e) Subscribers removed from the Lifeline Assistance program and the reasons for their removal.

HB 1443 2004 87 The monthly report shall be sent to the Public Service Commission and the Office of Public Counsel no later than 15 88 days after the last day of the previous month. 89 90 Section 2. This act shall take effect July 1, 2004.