HB 1497 2004 A bill to be entitled

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An act relating to long-term care civil enforcement; amending s. 400.023, F.S.; clarifying liability of nursing home facilities; requiring a certificate of counsel certifying compliance with the requirement to serve a copy of a complaint alleging a violation of rights with the Agency for Health Care Administration; amending s. 400.0233, F.S.; providing definitions; authorizing voluntary binding arbitration following presuit investigation and mediation of claims; creating s. 400.02341, F.S.; providing legislative findings and intent; providing for a plan consisting of presuit investigation and arbitration to resolve nursing home liability claims; providing requirements; creating s. 400.02342, F.S.; providing for voluntary binding arbitration of claims for resident's rights violation or negligence; providing exemptions; providing for determination of damages by an arbitration panel after mediation; providing evidentiary standards; providing composition of the arbitration panel; providing qualifications and compensation of arbitrators; specifying terms and conditions for entering into arbitration; requiring written consent of a defendant for arbitration under certain circumstances; authorizing the Division of Administrative Hearings to adopt rules; authorizing imposition of certain sanctions under such rules; creating s. 400.02343, F.S.; providing for arbitration to allocate financial responsibility among multiple defendants; providing for a separate binding arbitration proceeding;

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57 58 providing for an arbitration panel; providing composition, duties, and responsibilities of the arbitration panel; requiring defendants to pay a proportionate share of the economic and noneconomic damages awarded by the arbitration panel; providing for joint and several liability; providing for extinguishment of liability for certain damages under certain circumstances; providing certain defendants with an action for contribution against any nonarbitrating defendant whose negligence contributed to the injury; creating s. 400.02344, F.S.; specifying effects of failure to offer or accept voluntary binding arbitration; providing procedures; specifying effects of rejection of an arbitration offer; providing limitations on damages; providing for punitive damages; creating s. 400.02345, F.S.; authorizing a court to determine whether a disputed claim is subject to voluntary arbitration; providing for parties to determine whether to arbitrate certain amended claims; creating s. 400.02346, F.S.; providing for dissolution of the arbitration panel if agreement cannot be reached; providing for the appointment of new arbitrators; providing for conclusion of arbitration proceedings under certain circumstances; creating s. 400.02347, F.S.; requiring payment of an arbitration award by the defendant or submittal of certain disputes to arbitration; providing for accrual of interest; creating s. 400.02348, F.S.; designating arbitration awards and allocation of financial responsibility as final agency action for certain purposes; providing for appeal to the district court;

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limiting judicial review; providing for enforcement of arbitration awards by the parties to the arbitration; providing for court orders to enforce such awards; amending s. 400.141, F.S.; revising staffing criteria for prohibiting nursing homes from accepting new admissions; amending s. 400.23, F.S.; revising minimum staffing rule requirements for nursing homes; amending s. 400.429, F.S.; clarifying liability of assisted living facilities; requiring a certificate of counsel certifying compliance with the requirement to serve a copy of a complaint alleging a violation of rights with the agency; amending s. 400.4293, F.S.; providing definitions; authorizing voluntary binding arbitration following presuit investigation and mediation of claims; creating s. 400.42941, F.S.; providing legislative findings and intent; providing for a plan consisting of presuit investigation and arbitration to resolve assisted living facility liability claims; providing requirements; creating s. 400.42942, F.S.; providing for voluntary binding arbitration of claims for resident's rights violation or negligence; providing exemptions; providing for determination of damages by an arbitration panel after mediation; providing evidentiary standards; providing composition of the arbitration panel; providing qualifications and compensation of arbitrators; specifying terms and conditions for entering into arbitration; requiring written consent of a defendant for arbitration under certain circumstances; authorizing the division to adopt rules; authorizing imposition of certain sanctions

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under such rules; creating s. 400.42943, F.S.; providing for arbitration to allocate financial responsibility among multiple defendants; providing for a separate binding arbitration proceeding; providing for an arbitration panel; providing composition, duties, and responsibilities of the arbitration panel; requiring defendants to pay a proportionate share of the economic and noneconomic damages awarded by the arbitration panel; providing for joint and several liability; providing for extinguishment of liability for certain damages under certain circumstances; providing certain defendants with an action for contribution against any nonarbitrating defendant whose negligence contributed to the injury; creating s. 400.42944, F.S.; specifying effects of failure to offer or accept voluntary binding arbitration; providing procedures; specifying effects of rejection of an arbitration offer; providing limitations on damages; providing for punitive damages; creating s. 400.42945, F.S.; authorizing a court to determine whether a disputed claim is subject to voluntary arbitration; providing for parties to determine whether to arbitrate certain amended claims; providing amendment procedures; creating s. 400.42946, F.S.; providing for dissolution of the arbitration panel if agreement cannot be reached; providing for the appointment of new arbitrators; providing for conclusion of arbitration proceedings under certain circumstances; creating s. 400.42947, F.S.; requiring payment of an arbitration award by the defendant or submittal of certain disputes to arbitration; providing

for accrual of interest; creating s. 400.42948, F.S.; designating arbitration awards and allocation of financial responsibility as final agency action for certain purposes; providing for appeal to the district court; limiting judicial review; providing for enforcement of arbitration awards by the parties to the arbitration; providing for court orders to enforce such awards; providing an effective date.

Be It Enacted by the Legislature of the State of Florida:

Section 1. Subsections (4) and (6) of section 400.023, Florida Statutes, are amended to read:

130 400.023 Civil enforcement.--

- (4) A licensee shall be liable for In any claim for resident's rights violation or negligence by a nurse licensed under part I of chapter 464 and employed by the licensee. Nurses providing nursing services, such nurse shall have the duty to exercise care consistent with the prevailing professional standard of care for nurses a nurse. The prevailing professional standard of care for nurses a nurse shall be that level of care, skill, and treatment which, in light of all relevant surrounding circumstances, is recognized as acceptable and appropriate by reasonably prudent similar nurses.
- (6) The resident or the resident's legal representative shall serve a copy of any complaint alleging in whole or in part a violation of any rights specified in this part to the Agency for Health Care Administration at the time of filing the initial complaint with the clerk of the court for the county in which

the action is pursued. The initial complaint shall contain a

certificate of counsel certifying compliance with this

subsection. The requirement of providing a copy of the complaint

to the agency and certifying compliance with this subsection

does not impair the resident's legal rights or ability to seek

relief for his or her claim.

Section 2. Subsections (1) and (11) of section 400.0233, Florida Statutes, are amended to read:

400.0233 Presuit notice; investigation; notification of violation of resident's rights or alleged negligence; claims evaluation procedure; informal discovery; review; settlement offer; mediation.--

- (1) As used in this section and ss. 400.02341-400.02348, the term:
- (a) "Claim for resident's rights violation or negligence" means a negligence claim alleging injury to or the death of a resident arising out of an asserted violation of the rights of a resident under s. 400.022 or an asserted deviation from the applicable standard of care.
- (b) "Collateral sources" means any payments made to the claimant, or made on his or her behalf, by or pursuant to:
- 1. The United States Social Security Act; any federal, state, or local income disability act; or any other public program providing medical expenses, disability payments, or other similar benefits, except as prohibited by federal law.
- 2. Any health, sickness, or income disability insurance; automobile accident insurance that provides health benefits or income disability coverage; and any other similar insurance benefits, except life insurance benefits available to the

claimant, whether purchased by the claimant or provided by others.

- 3. Any contract or agreement of any group, organization, partnership, or corporation to provide, pay for, or reimburse the costs of hospital, medical, dental, or other health care services.
- 4. Any contractual or voluntary wage continuation plan provided by employers or by any other system intended to provide wages during a period of disability.
- (c) "Economic damages" means financial losses that would not have occurred but for the injury giving rise to the cause of action, including, but not limited to, past and future medical expenses and 80 percent of wage loss and loss of earning capacity.
- (d) "Incident" means all conduct that is alleged in the notice of claim or complaint to have caused the injury or damages to the resident.
- (e)(b) "Insurer" means any self-insurer authorized under s. 627.357, liability insurance carrier, joint underwriting association, or uninsured prospective defendant.
- would not have occurred but for the injury giving rise to the cause of action, including, but not limited to, pain and suffering, inconvenience, physical impairment, mental anguish, disfigurement, loss of capacity for enjoyment of life, and other nonfinancial losses.
- (11) Within 30 days after the claimant's receipt of the defendant's response to the claim, the parties or their designated representatives shall meet in mediation to discuss

the issues of liability and damages in accordance with the mediation rules of practice and procedures adopted by the Supreme Court. Upon stipulation of the parties, this 30-day period may be extended and the statute of limitations is tolled during the mediation and any such extension. At the conclusion of mediation, the claimant shall have 60 days or the remainder of the period of the statute of limitations, whichever is greater, within which to enter into voluntary binding arbitration under ss. 400.02341-400.02348 or to file suit.

Section 3. Section 400.02341, Florida Statutes, is created to read:

- 400.02341 Legislative findings and intent.--
- (1) The Legislature finds that:

- (a) Liability insurance premiums for nursing homes have increased dramatically in recent years, resulting in increased nursing home care costs for most residents and functional unavailability of liability insurance for most nursing home facilities.
- (b) The primary cause of increased liability insurance premiums has been the substantial increase in loss payments to claimants caused by tremendous increases in the amounts of paid claims.
- (c) The average cost of defending a nursing home liability claim has escalated in the past decade to the point where it has become imperative to control such cost in the interest of the public need for quality nursing home care.
- (d) The high cost of nursing home liability claims in the state can be substantially alleviated by requiring early determination of the merit of claims, by providing for early

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HB 1497 2004 233 arbitration of claims, thereby reducing delay and attorney's 234 fees, and by imposing reasonable limitations on damages, while 235 preserving the right of either party to have its case heard by a 236 jury. 237 (e) The recovery of 100 percent of economic losses constitutes overcompensation because such recovery fails to 238 239 recognize that such awards are not subject to taxes on economic 240 damages. 241 (f) Excessive awards of noneconomic damages threaten the 242 ability of nursing home facilities to continue to provide 243 appropriate care for residents. A reasonable limitation on 244 noneconomic damages will reduce the high cost of claims without 245 jeopardizing the right of each party to be heard by a jury. 246 (2) It is the intent of the Legislature to provide a plan 2.47 for prompt resolution of nursing home liability claims. Such 248 plan shall consist of two separate components: presuit investigation and arbitration. Presuit investigation shall be 249 250 mandatory and shall apply to all nursing home liability claims 251 and defenses. Arbitration shall be voluntary and shall be 252 available except as otherwise provided in s. 400.02342. 253 (a) Presuit investigation shall include verifiable 254 requirements that reasonable investigation precede both nursing 255 home liability claims and defenses in order to eliminate

(b) Arbitration shall provide:

frivolous claims and defenses.

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- 1. Substantial incentives for both claimants and defendants to submit their cases to binding arbitration, thus reducing attorney's fees, litigation costs, and delay.
  - 2. A conditional limitation on noneconomic damages if the

HB 1497 2004 262 defendant concedes willingness to pay economic damages and 263 reasonable attorney's fees. 264 3. Limitations on the noneconomic damages components of 265 large awards to provide increased predictability of outcome of 266 the claims resolution process in order for insurers to 267 anticipate losses and to facilitate early resolution of negligence claims. 268 269 Section 4. Section 400.02342, Florida Statutes, is created 270 to read: 271 400.02342 Voluntary binding arbitration of claims for 272 resident's rights violation or negligence. --273 (1) Voluntary binding arbitration pursuant to this section and ss. 400.02343-400.02348 does not apply to rights of action 274 275 involving the state or its agencies or subdivisions, or the 276 officers, employees, or agents thereof, pursuant to s. 768.28. 277 (2) Upon the completion of mediation under s. 400.0233(11), the parties may elect, with respect only to claims 278 279 arising out of the rendering of, or the failure to render, 280 medical care or service, to have damages determined by an 281 arbitration panel. For purposes of arbitration under this section and ss. 400.02343-400.02348, medical care or service 282 283 includes: 284 (a) Skin care. 285 (b) Mobility and walking assistance. (c) Nourishment. 286 287 (d) Hydration. 288 (e) Prevention of elopement. 289 290 Such election may be initiated by either party by serving a

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291 request for voluntary binding arbitration of damages within 60 292 days after the conclusion of mediation or the remainder of the period of the statute of limitations, whichever is greater. The 293 294

evidentiary standards for voluntary binding arbitration of

295 claims arising out of the rendering of, or the failure to

render, medical care or service shall be as provided in ss.

297 120.569(2)(g) and 120.57(1)(c).

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- (3) Upon receipt of a party's request for such arbitration, the opposing party may accept the offer of voluntary binding arbitration within 30 days. Such acceptance within the time period provided by this subsection shall be a binding commitment to comply with the decision of the arbitration panel. The liability of any insurer shall be subject to any applicable insurance policy limits.
- The arbitration panel shall be composed of three arbitrators, one selected by the claimant, one selected by the defendant, and one administrative law judge furnished by the Division of Administrative Hearings who shall serve as the chief arbitrator. In the event of multiple claimants or multiple defendants, the arbitrator selected by the side with multiple parties shall be the choice of those parties. If the multiple parties cannot reach agreement as to an arbitrator, each of the multiple parties shall submit a nominee, and the director of the Division of Administrative Hearings shall appoint the arbitrator from among such nominees.
- (5) The arbitrators shall be independent of all parties, witnesses, and legal counsel, and no officer, director, affiliate, subsidiary, or employee of a party, witness, or legal counsel may serve as an arbitrator in the proceeding.

(6) The rate of compensation for arbitrators other than the administrative law judge shall be set by the chief judge of the appropriate circuit court by schedule, providing for compensation of not less than \$250 per day nor more than \$750 per day or as agreed to by the parties. In setting the schedule, the chief judge shall consider the prevailing rates charged for the delivery of professional services in the community.

- (7) Arbitration pursuant to this section shall preclude recourse to any other remedy by the claimant against any participating defendant and shall be undertaken with the understanding that:
- (a) The defendant has made an offer of admission of liability and for arbitration on the issue of damages. This offer may be made contingent upon a limit of general damages.
- (b) Net economic damages shall be awardable, including, but not limited to, past and future medical expenses and 80 percent of wage loss and loss of earning capacity, offset by any collateral source payments made prior to the arbitration award.
- (c) Noneconomic damages shall be limited to a maximum of \$250,000 per incident. If the claimant's care has been provided in all or in part by Medicaid, the award shall first pay the Medicaid program those amounts expended for the claimant's care, and the Medicaid program shall have a lien against the award for any future payments that would be paid by Medicaid.
  - (d) Punitive damages may not be awarded.
- (e) The defendant shall be responsible for the payment of interest on all accrued damages with respect to which interest would be awarded at trial.
  - (f) The defendant shall pay the claimant's reasonable

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attorney's fees and costs, as determined by the arbitration
panel, but in no event more than 15 percent of the award,
reduced to present value.

- (g) The defendant shall pay all the costs of the arbitration proceeding and the fees of all the arbitrators other than the administrative law judge.
- (h) Each defendant who submits to arbitration under this section shall be jointly and severally liable for all damages assessed pursuant to this section.
- (i) The defendant's obligation to pay the claimant's damages shall be for the purpose of arbitration under this section only. A defendant's or claimant's offer to arbitrate shall not be used in evidence or in argument during any subsequent litigation of the claim following the rejection thereof.
- (j) The fact of making or accepting an offer to arbitrate shall not be admissible as evidence of liability in any collateral or subsequent proceeding on the claim.
- (k) Any offer by a claimant to arbitrate must be made to each defendant against whom the claimant has made a claim. Any offer by a defendant to arbitrate must be made to each claimant. A defendant who rejects a claimant's offer to arbitrate shall be subject to the provisions of s. 400.02344(3). A claimant who rejects a defendant's offer to arbitrate shall be subject to the provisions of s. 400.02344(4).
- (1) The hearing shall be conducted by all of the arbitrators, but a majority may determine any question of fact and render a final decision. The chief arbitrator shall decide all evidentiary matters. The chief arbitrator shall file a copy

HB 1497 2004 378 of the final decision with the clerk of the Agency for Health 379 Care Administration. 380 381 The provisions of this subsection shall not preclude settlement 382 at any time by mutual agreement of the parties. 383 (8) Any issue between the defendant and the defendant's 384 insurer or self-insurer as to who shall control the defense of 385 the claim and any responsibility for payment of an arbitration award shall be determined under existing principles of law; 386 387 however, the insurer or self-insurer shall not offer to 388 arbitrate or accept a claimant's offer to arbitrate without the 389 written consent of the defendant. 390 (9) The Division of Administrative Hearings may adopt 391 rules to effect the orderly and efficient processing of the 392 arbitration procedures of this section and ss. 400.02343-393 400.02348. 394 (10) Rules adopted by the Division of Administrative 395 Hearings pursuant to this section, s. 120.54, or s. 120.65 may 396 authorize any reasonable sanctions except contempt for violation 397 of the rules of the division or failure to comply with a 398 reasonable order issued by an administrative law judge, which is 399 not under judicial review. 400 Section 5. Section 400.02343, Florida Statutes, is created 401 to read: 402 400.02343 Arbitration to allocate financial responsibility 403 among multiple defendants. --404 (1) The provisions of this section shall apply when more 405 than one defendant has participated in voluntary binding

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arbitration pursuant to s. 400.02342.

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(2) Within 20 days after the determination of damages by the arbitration panel in the first arbitration proceeding, those defendants who have agreed to voluntary binding arbitration shall submit any dispute among them regarding the apportionment of financial responsibility to a separate binding arbitration proceeding. Such proceeding shall be with a panel of three arbitrators, which panel shall consist of the administrative law judge who presided in the first arbitration proceeding, who shall serve as the chief arbitrator, and two nursing home administrators appointed by the defendants. If the defendants cannot agree on their selection of arbitrators within 20 days after the determination of damages by the arbitration panel in the first arbitration proceeding, a list of not more than five nominees shall be submitted by each defendant to the director of the Division of Administrative Hearings, who shall select the other arbitrators but shall not select more than one from the list of nominees of any defendant.

- (3) The administrative law judge appointed to serve as the chief arbitrator shall convene the arbitrators for the purpose of determining allocation of responsibility among multiple defendants within 65 days after the determination of damages by the arbitration panel in the first arbitration proceeding.
- (4) The arbitration panel shall allocate financial responsibility among all defendants named in the notice of an asserted violation of a resident's rights or deviation from the standard of care, regardless of whether the defendant has submitted to arbitration. The defendants in the arbitration proceeding shall pay their proportionate share of the economic and noneconomic damages awarded by the arbitration panel. All

HB 1497 2004 436 defendants in the arbitration proceeding shall be jointly and 437 severally liable for any damages assessed in arbitration. The 438 determination of the percentage of fault of any defendant not in 439 the arbitration case shall not be binding against that 440 defendant, nor shall it be admissible in any subsequent legal 441 proceeding. 442 (5) Payment by the defendants of the damages awarded by 443 the arbitration panel in the first arbitration proceeding shall 444 extinguish the liability of such defendants to the claimant and 445 shall also extinguish the liability of such defendants for 446 contribution to any defendants who did not participate in 447 arbitration. 448 (6) Any defendant paying damages assessed pursuant to this 449 section or s. 400.02342 shall have an action for contribution 450 against any defendant who did not participate in the voluntary 451 arbitration and whose negligence contributed to the injury. 452 Section 6. Section 400.02344, Florida Statutes, is created 453 to read: 400.02344 Effects of failure to offer or accept voluntary 454 455 binding arbitration. --456 (1) A proceeding for voluntary binding arbitration is an 457 alternative to jury trial and shall not supersede the right of 458 any party to a jury trial. 459 (2) If neither party requests or agrees to voluntary binding arbitration, the claim shall proceed to trial or to any 460 461 available legal alternative such as offer of and demand for 462 judgment under s. 768.79 or offer of settlement under s. 45.061.

If the defendant rejects a claimant's offer to enter

voluntary binding arbitration:

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(a) The claim shall proceed to trial without limitation on damages, and the claimant, upon proving violation of a resident's rights or negligence, shall be entitled to recover prejudgment interest and reasonable attorney's fees up to 25 percent of the award, reduced to present value.

- (b) The claimant's award at trial shall be reduced by any damages recovered by the claimant from arbitrating codefendants following arbitration.
- (4) If the claimant rejects a defendant's offer to enter voluntary binding arbitration:
- (a) The damages awardable at trial shall be limited to net economic damages, plus noneconomic damages not to exceed \$350,000 per incident. The Legislature expressly finds that such conditional limit on noneconomic damages is warranted by the claimant's refusal to accept arbitration and represents an appropriate balance between the interests of all residents who ultimately pay for rights and negligence losses and the interests of those residents who are injured as a result of negligence and violations of rights.
- (b) Net economic damages reduced to present value shall be awardable, including, but not limited to, past and future medical expenses and 80 percent of wage loss and loss of earning capacity, offset by any collateral source payments.
- (c) If the claimant's care has been provided in all or in part by Medicaid, the award shall first pay the Medicaid program those amounts expended for the claimant's care, and the Medicaid program shall have a lien against the award for any future payments that would be paid by Medicaid.
  - (5) Punitive damages may be awarded pursuant to ss.

HB 1497 2004 494 400.0237 and 400.0238. 495 (6) A jury trial shall proceed in accordance with existing 496 principles of law. 497 Section 7. Section 400.02345, Florida Statutes, is created 498 to read: 499 400.02345 Determination of whether claim is subject to 500 arbitration.--501 (1) In the event of a dispute, a court of competent 502 jurisdiction may determine whether the claim is subject to the 503 voluntary arbitration provisions of ss. 400.02342-400.02348. 504 (2) If a plaintiff, at any time, amends a complaint to 505 allege facts that render a claim subject to arbitration under 506 ss. 400.02342-400.02348, the parties shall have 30 days to 507 determine whether to arbitrate that claim voluntarily. The 508 procedural limitations imposed on the parties under ss. 509 400.02342-400.02348 shall apply if the case proceeds to trial. 510 Section 8. Section 400.02346, Florida Statutes, is created 511 to read: 512 400.02346 Misarbitration.--513 (1) At any time during the course of voluntary binding 514 arbitration of a claim arising out of the rendering of, or the 515 failure to render, medical care or service pursuant to s. 516 400.02342, the administrative law judge serving as chief 517 arbitrator on the arbitration panel, if he or she determines that agreement cannot be reached, may dissolve the arbitration 518 519 panel and request the director of the Division of Administrative 520 Hearings to appoint two new arbitrators from lists of three to 521 five names timely provided by each party to the arbitration. Not

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more than one arbitrator shall be appointed from the list

HB 1497 2004 523 provided by any party unless only one list is timely filed. 524 (2) Upon appointment of the new arbitrators, arbitration 525 shall proceed at the direction of the chief arbitrator in 526 accordance with the provisions of ss. 400.02342-400.02348. 527 (3) At any time after the allocation arbitration hearing under s. 400.02343 has concluded, the administrative law judge 528 529 serving as chief arbitrator on the arbitration panel may 530 dissolve the arbitration panel and declare the proceedings 531 concluded if he or she determines that agreement cannot be 532 reached. 533 Section 9. Section 400.02347, Florida Statutes, is created 534 to read: 535 400.02347 Payment of arbitration award; interest.--536 (1) Within 20 days after the determination of damages by 537 the arbitration panel pursuant to s. 400.02342, the defendant 538 shall: 539 (a) Pay the arbitration award, including interest at the 540 legal rate, to the claimant; or 541 (b) Submit any dispute among multiple defendants to 542 arbitration pursuant to s. 400.02343. 543 (2) Commencing 90 days after the award rendered in the 544 arbitration procedure pursuant to s. 400.02342, such award shall 545 begin to accrue interest at the rate of 18 percent per year. 546 Section 10. Section 400.02348, Florida Statutes, is 547 created to read: 400.02348 Appeal of arbitration awards and allocations of 548 549 financial responsibility. --550 (1) An arbitration award and an allocation of financial 551 responsibility are final agency action for purposes of s.

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120.68. Any appeal shall be taken to the district court of appeal for the district in which the arbitration took place, shall be limited to review of the record, and shall otherwise proceed in accordance with s. 120.68. The amount of an arbitration award or an order allocating financial responsibility, the evidence in support of either, and the procedure by which either is determined are subject to judicial scrutiny only in a proceeding instituted pursuant to this

- (2) No appeal shall operate to stay an arbitration award, nor shall any arbitration panel, arbitration panel member, or circuit court stay an arbitration award. The district court of appeal may order a stay to prevent manifest injustice, but no court shall abrogate the provisions of s. 400.02347(2).
- (3) Any party to an arbitration proceeding may enforce an arbitration award or an allocation of financial responsibility by filing a petition in the circuit court for the circuit in which the arbitration took place. A petition may not be granted unless the time for appeal has expired. If an appeal has been taken, a petition may not be granted with respect to an arbitration award or an allocation of financial responsibility that has been stayed.
- (4) If the petitioner establishes the authenticity of the arbitration award or of the allocation of financial responsibility, shows that the time for appeal has expired, and demonstrates that no stay is in place, the court shall enter such orders and judgments as are required to carry out the terms of the arbitration award or allocation of financial responsibility. Such orders are enforceable by the contempt

subsection.

powers of the court, and execution shall issue upon the request of a party for such judgment.

Section 11. Paragraphs (d), (e), and (f) of subsection (15) of section 400.141, Florida Statutes, are amended to read:

- 400.141 Administration and management of nursing home facilities.--Every licensed facility shall comply with all applicable standards and rules of the agency and shall:
- (15) Submit semiannually to the agency, or more frequently if requested by the agency, information regarding facility staff-to-resident ratios, staff turnover, and staff stability, including information regarding certified nursing assistants, licensed nurses, the director of nursing, and the facility administrator. For purposes of this reporting:
- (d) A nursing facility that has failed to comply with <u>97</u> percent of the state minimum-staffing requirements for 2 consecutive days is prohibited from accepting new admissions until the facility has achieved the minimum-staffing requirements for a period of 6 consecutive days. For the purposes of this paragraph, any person who was a resident of the facility and was absent from the facility for the purpose of receiving medical care at a separate location or was on a leave of absence is not considered a new admission. Failure to impose such an admissions moratorium constitutes a class II deficiency.
- (e) A nursing facility that which does not have a conditional license may be cited for failure to comply with the standards in s. 400.23(3)(a) only if it has failed to meet those standards on 2 consecutive days or if it has failed to meet at least 97 percent of those standards on any one day.

(f) A facility  $\underline{\text{that}}$  which has a conditional license must be in compliance with the standards in s. 400.23(3)(a) at all times.

Nothing in this section shall limit the agency's ability to impose a deficiency or take other actions if a facility does not have enough staff to meet the residents' needs.

Facilities that have been awarded a Gold Seal under the program established in s. 400.235 may develop a plan to provide certified nursing assistant training as prescribed by federal regulations and state rules and may apply to the agency for approval of their program.

Section 12. Paragraph (a) of subsection (3) of section 400.23, Florida Statutes, is amended to read:

400.23 Rules; evaluation and deficiencies; licensure status.--

(3)(a) The agency shall adopt rules providing for the minimum staffing requirements for nursing homes. These requirements shall include, for each nursing home facility, a minimum certified nursing assistant staffing of 2.3 hours of direct care per resident per day beginning January 1, 2002, increasing to 2.6 hours of direct care per resident per day beginning January 1, 2003, and increasing to 2.9 hours of direct care per resident per day beginning May 1, 2004. Beginning January 1, 2002, no facility shall staff below one certified nursing assistant per 20 residents, and a minimum licensed nursing staffing of 1.0 hour of direct resident care per resident per day but never below one licensed nurse per 40

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HB 1497 2004 residents, except during the night shift when one licensed nurse per 60 residents shall apply. Nursing assistants employed never below one licensed nurse per 40 residents. Nursing assistants employed under s. 400.211(2) may be included in computing the staffing ratio for certified nursing assistants only if they provide nursing assistance services to residents on a full-time basis. Each nursing home must document compliance with staffing standards as required under this paragraph and post daily the names of staff on duty for the benefit of facility residents and the public. The agency shall recognize the use of licensed nurses for compliance with minimum staffing requirements for certified nursing assistants, provided that the facility otherwise meets the minimum staffing requirements for licensed nurses and that the licensed nurses so recognized are performing the duties of a certified nursing assistant. Unless otherwise approved by the agency, licensed nurses counted towards the minimum staffing requirements for certified nursing assistants must exclusively perform the duties of a certified nursing assistant for the entire shift and shall not also be counted towards the minimum staffing requirements for licensed nurses. If the agency approved a facility's request to use a licensed nurse to perform both licensed nursing and certified nursing assistant duties, the facility must allocate the amount of staff time specifically spent on certified nursing assistant duties for the purpose of documenting compliance with minimum staffing requirements for certified and licensed nursing staff. In no event may the hours of a licensed nurse with dual job responsibilities be counted twice.

Section 13. Subsections (4) and (7) of section 400.429, Florida Statutes, are amended to read:

400.429 Civil actions to enforce rights .--

- (4) A licensee shall be liable for In any claim for resident's rights violation or negligence by a nurse licensed under part I of chapter 464 and employed by the licensee. Nurses providing nursing services, such nurse shall have the duty to exercise care consistent with the prevailing professional standard of care for nurses a nurse. The prevailing professional standard of care for nurses a nurse shall be that level of care, skill, and treatment which, in light of all relevant surrounding circumstances, is recognized as acceptable and appropriate by reasonably prudent similar nurses.
- shall serve a copy of any complaint alleging in whole or in part a violation of any rights specified in this part to the Agency for Health Care Administration at the time of filing the initial complaint with the clerk of the court for the county in which the action is pursued. The initial complaint shall contain a certificate of counsel certifying compliance with this subsection. The requirement of providing a copy of the complaint to the agency and certifying compliance with this subsection does not impair the resident's legal rights or ability to seek relief for his or her claim.

Section 14. Subsections (1) and (11) of section 400.4293, Florida Statutes, are amended to read:

400.4293 Presuit notice; investigation; notification of violation of residents' rights or alleged negligence; claims

evaluation procedure; informal discovery; review; settlement offer; mediation.--

- (1) As used in this section and ss. 400.42941-400.42948, the term:
- (a) "Claim for residents' rights violation or negligence" means a negligence claim alleging injury to or the death of a resident arising out of an asserted violation of the rights of a resident under s. 400.428 or an asserted deviation from the applicable standard of care.
- (b) "Collateral sources" means any payments made to the claimant, or made on his or her behalf, by or pursuant to:
- 1. The United States Social Security Act; any federal, state, or local income disability act; or any other public program providing medical expenses, disability payments, or other similar benefits, except as prohibited by federal law.
- 2. Any health, sickness, or income disability insurance; automobile accident insurance that provides health benefits or income disability coverage; and any other similar insurance benefits, except life insurance benefits available to the claimant, whether purchased by the claimant or provided by others.
- 3. Any contract or agreement of any group, organization, partnership, or corporation to provide, pay for, or reimburse the costs of hospital, medical, dental, or other health care services.
- 4. Any contractual or voluntary wage continuation plan provided by employers or by any other system intended to provide wages during a period of disability.
  - (c) "Economic damages" means financial losses that would

not have occurred but for the injury giving rise to the cause of
action, including, but not limited to, past and future medical
expenses and 80 percent of wage loss and loss of earning
capacity.

(d) "Incident" means all conduct that is alleged in the notice of claim or complaint to have caused the injury or damages to the resident.

- $\underline{\text{(e)}}$  "Insurer" means any self-insurer authorized under s. 627.357, liability insurance carrier, joint underwriting association, or uninsured prospective defendant.
- (f) "Noneconomic damages" means nonfinancial losses that would not have occurred but for the injury giving rise to the cause of action, including, but not limited to, pain and suffering, inconvenience, physical impairment, mental anguish, disfigurement, loss of capacity for enjoyment of life, and other nonfinancial losses.
- defendant's response to the claim, the parties or their designated representatives shall meet in mediation to discuss the issues of liability and damages in accordance with the mediation rules of practice and procedures adopted by the Supreme Court. Upon stipulation of the parties, this 30-day period may be extended and the statute of limitations is tolled during the mediation and any such extension. At the conclusion of mediation, the claimant shall have 60 days or the remainder of the period of the statute of limitations, whichever is greater, within which to enter into voluntary binding arbitration under ss. 400.42941-400.42948 or to file suit.

751 Section 15. Section 400.42941, Florida Statutes, is 752 created to read:

- 400.42941 Legislative findings and intent.--
- (1) The Legislature finds that:

- (a) Liability insurance premiums for assisted living facilities have increased dramatically in recent years, resulting in increased assisted living facility care costs for most residents and functional unavailability of liability insurance for most assisted living facilities.
- (b) The primary cause of increased liability insurance premiums has been the substantial increase in loss payments to claimants caused by tremendous increases in the amounts of paid claims.
- (c) The average cost of defending an assisted living facility liability claim has escalated in the past decade to the point where it has become imperative to control such cost in the interest of the public need for quality assisted living facility care.
- (d) The high cost of assisted living facility liability claims in the state can be substantially alleviated by requiring early determination of the merit of claims, by providing for early arbitration of claims, thereby reducing delay and attorney's fees, and by imposing reasonable limitations on damages, while preserving the right of either party to have its case heard by a jury.
- (e) The recovery of 100 percent of economic losses constitutes overcompensation because such recovery fails to recognize that such awards are not subject to taxes on economic damages.

(f) Excessive awards of noneconomic damages threaten the ability of assisted living facilities to continue to provide appropriate care for residents. A reasonable limitation on noneconomic damages will reduce the high cost of claims without jeopardizing the right of each party to be heard by a jury.

- (2) It is the intent of the Legislature to provide a plan for prompt resolution of assisted living facility liability claims. Such plan shall consist of two separate components: presuit investigation and arbitration. Presuit investigation shall be mandatory and shall apply to all assisted living facility liability claims and defenses. Arbitration shall be voluntary and shall be available except as otherwise provided in s. 400.42942.
- (a) Presuit investigation shall include verifiable requirements that reasonable investigation precede both assisted living facility liability claims and defenses in order to eliminate frivolous claims and defenses.
  - (b) Arbitration shall provide:

- 1. Substantial incentives for both claimants and defendants to submit their cases to binding arbitration, thus reducing attorney's fees, litigation costs, and delay.
- 2. A conditional limitation on noneconomic damages if the defendant concedes willingness to pay economic damages and reasonable attorney's fees.
- 3. Limitations on the noneconomic damages components of large awards to provide increased predictability of outcome of the claims resolution process in order for insurers to anticipate losses and to facilitate early resolution of negligence claims.

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809 Section 16. Section 400.42942, Florida Statutes, is 810 created to read: 811 400.42942 Voluntary binding arbitration of claims for 812 resident's rights violation or negligence. --813 (1) Voluntary binding arbitration pursuant to this section 814 and ss. 400.42943-400.42948 does not apply to rights of action 815 involving the state or its agencies or subdivisions, or the 816 officers, employees, or agents thereof, pursuant to s. 768.28. 817 (2) Upon the completion of mediation under s. 818 400.4293(11), the parties may elect, with respect only to claims 819 arising out of the rendering of, or the failure to render, 820 medical care or service, to have damages determined by an 821 arbitration panel. For purposes of arbitration under this 822 section and ss. 400.42943-400.42948, medical care or service 823 includes: 824 (a) Skin care. (b) Mobility and walking assistance. 825 826 (c) Nourishment. 827 (d) Hydration. 828 (e) Prevention of elopement. 829 830 Such election may be initiated by either party by serving a 831 request for voluntary binding arbitration of damages within 60 832 days after the conclusion of mediation or the remainder of the period of the statute of limitations, whichever is greater. The 833 834 evidentiary standards for voluntary binding arbitration of 835 claims arising out of the rendering of, or the failure to 836 render, medical care or service shall be as provided in ss. 120.569(2)(g) and 120.57(1)(c). 837

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(3) Upon receipt of a party's request for such arbitration, the opposing party may accept the offer of voluntary binding arbitration within 30 days. Such acceptance within the time period provided by this subsection shall be a binding commitment to comply with the decision of the arbitration panel. The liability of any insurer shall be subject to any applicable insurance policy limits.

- arbitrators, one selected by the claimant, one selected by the defendant, and one administrative law judge furnished by the Division of Administrative Hearings who shall serve as the chief arbitrator. In the event of multiple claimants or multiple defendants, the arbitrator selected by the side with multiple parties shall be the choice of those parties. If the multiple parties cannot reach agreement as to an arbitrator, each of the multiple parties shall submit a nominee, and the director of the Division of Administrative Hearings shall appoint the arbitrator from among such nominees.
- (5) The arbitrators shall be independent of all parties, witnesses, and legal counsel, and no officer, director, affiliate, subsidiary, or employee of a party, witness, or legal counsel may serve as an arbitrator in the proceeding.
- (6) The rate of compensation for arbitrators other than the administrative law judge shall be set by the chief judge of the appropriate circuit court by schedule, providing for compensation of not less than \$250 per day nor more than \$750 per day or as agreed to by the parties. In setting the schedule, the chief judge shall consider the prevailing rates charged for the delivery of professional services in the community.

(7) Arbitration pursuant to this section shall preclude recourse to any other remedy by the claimant against any participating defendant and shall be undertaken with the understanding that:

- (a) The defendant has made an offer of admission of
  liability and for arbitration on the issue of damages. This
  offer may be made contingent upon a limit of general damages.
- (b) Net economic damages shall be awardable, including, but not limited to, past and future medical expenses and 80 percent of wage loss and loss of earning capacity, offset by any collateral source payments made prior to the arbitration award.
- (c) Noneconomic damages shall be limited to a maximum of \$250,000 per incident. If the claimant's care has been provided in all or in part by Medicaid, the award shall first pay the Medicaid program those amounts expended for the claimant's care, and the Medicaid program shall have a lien against the award for any future payments that would be paid by Medicaid.
  - (d) Punitive damages may not be awarded.
- (e) The defendant shall be responsible for the payment of interest on all accrued damages with respect to which interest would be awarded at trial.
- (f) The defendant shall pay the claimant's reasonable attorney's fees and costs, as determined by the arbitration panel, but in no event more than 15 percent of the award, reduced to present value.
- (g) The defendant shall pay all the costs of the arbitration proceeding and the fees of all the arbitrators other than the administrative law judge.

(h) Each defendant who submits to arbitration under this section shall be jointly and severally liable for all damages assessed pursuant to this section.

- (i) The defendant's obligation to pay the claimant's damages shall be for the purpose of arbitration under this section only. A defendant's or claimant's offer to arbitrate shall not be used in evidence or in argument during any subsequent litigation of the claim following the rejection thereof.
- (j) The fact of making or accepting an offer to arbitrate shall not be admissible as evidence of liability in any collateral or subsequent proceeding on the claim.
- (k) Any offer by a claimant to arbitrate must be made to each defendant against whom the claimant has made a claim. Any offer by a defendant to arbitrate must be made to each claimant.

  A defendant who rejects a claimant's offer to arbitrate shall be subject to the provisions of s. 400.42944(3). A claimant who rejects a defendant's offer to arbitrate shall be subject to the provisions of s. 400.42944(4).
- (1) The hearing shall be conducted by all of the arbitrators, but a majority may determine any question of fact and render a final decision. The chief arbitrator shall decide all evidentiary matters. The chief arbitrator shall file a copy of the final decision with the clerk of the Agency for Health Care Administration.

The provisions of this subsection shall not preclude settlement at any time by mutual agreement of the parties.

(8) Any issue between the defendant and the defendant's insurer or self-insurer as to who shall control the defense of the claim and any responsibility for payment of an arbitration award shall be determined under existing principles of law; however, the insurer or self-insurer shall not offer to arbitrate or accept a claimant's offer to arbitrate without the written consent of the defendant.

- (9) The Division of Administrative Hearings may adopt rules to effect the orderly and efficient processing of the arbitration procedures of this section and ss. 400.42943-400.42948.
- (10) Rules adopted by the Division of Administrative

  Hearings pursuant to this section, s. 120.54, or s. 120.65 may

  authorize any reasonable sanctions except contempt for violation
  of the rules of the division or failure to comply with a

  reasonable order issued by an administrative law judge, which is
  not under judicial review.
- Section 17. Section 400.42943, Florida Statutes, is created to read:
- 400.42943 Arbitration to allocate financial responsibility among multiple defendants.--
- (1) The provisions of this section shall apply when more than one defendant has participated in voluntary binding arbitration pursuant to s. 400.42942.
- (2) Within 20 days after the determination of damages by the arbitration panel in the first arbitration proceeding, those defendants who have agreed to voluntary binding arbitration shall submit any dispute among them regarding the apportionment of financial responsibility to a separate binding arbitration

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proceeding. Such proceeding shall be with a panel of three arbitrators, which panel shall consist of the administrative law judge who presided in the first arbitration proceeding, who shall serve as the chief arbitrator, and two assisted living facility administrators appointed by the defendants. If the defendants cannot agree on their selection of arbitrators within 20 days after the determination of damages by the arbitration panel in the first arbitration proceeding, a list of not more than five nominees shall be submitted by each defendant to the director of the Division of Administrative Hearings, who shall select the other arbitrators but shall not select more than one from the list of nominees of any defendant.

- (3) The administrative law judge appointed to serve as the chief arbitrator shall convene the arbitrators for the purpose of determining allocation of responsibility among multiple defendants within 65 days after the determination of damages by the arbitration panel in the first arbitration proceeding.
- responsibility among all defendants named in the notice of an asserted violation of a resident's rights or deviation from the standard of care, regardless of whether the defendant has submitted to arbitration. The defendants in the arbitration proceeding shall pay their proportionate share of the economic and noneconomic damages awarded by the arbitration panel. All defendants in the arbitration proceeding shall be jointly and severally liable for any damages assessed in arbitration. The determination of the percentage of fault of any defendant not in the arbitration case shall not be binding against that

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980 defendant, nor shall it be admissible in any subsequent legal

981 proceeding.

982 (5) Payment by the defendants of the damages awarded by

- (5) Payment by the defendants of the damages awarded by the arbitration panel in the first arbitration proceeding shall extinguish the liability of such defendants to the claimant and shall also extinguish the liability of such defendants for contribution to any defendants who did not participate in arbitration.
- (6) Any defendant paying damages assessed pursuant to this section or s. 400.42942 shall have an action for contribution against any defendant who did not participate in the voluntary arbitration and whose negligence contributed to the injury.
- Section 18. Section 400.42944, Florida Statutes, is created to read:
- 400.42944 Effects of failure to offer or accept voluntary binding arbitration.--
- (1) A proceeding for voluntary binding arbitration is an alternative to jury trial and shall not supersede the right of any party to a jury trial.
- (2) If neither party requests or agrees to voluntary binding arbitration, the claim shall proceed to trial or to any available legal alternative such as offer of and demand for judgment under s. 768.79 or offer of settlement under s. 45.061.
- (3) If the defendant rejects a claimant's offer to enter voluntary binding arbitration:
- (a) The claim shall proceed to trial without limitation on damages, and the claimant, upon proving violation of a resident's rights or negligence, shall be entitled to recover

prejudgment interest and reasonable attorney's fees up to 25 percent of the award, reduced to present value.

- (b) The claimant's award at trial shall be reduced by any damages recovered by the claimant from arbitrating codefendants following arbitration.
- (4) If the claimant rejects a defendant's offer to enter voluntary binding arbitration:
- (a) The damages awardable at trial shall be limited to net economic damages, plus noneconomic damages not to exceed \$350,000 per incident. The Legislature expressly finds that such conditional limit on noneconomic damages is warranted by the claimant's refusal to accept arbitration and represents an appropriate balance between the interests of all residents who ultimately pay for rights and negligence losses and the interests of those residents who are injured as a result of negligence and violations of rights.
- (b) Net economic damages reduced to present value shall be awardable, including, but not limited to, past and future medical expenses and 80 percent of wage loss and loss of earning capacity, offset by any collateral source payments.
- (c) If the claimant's care has been provided in all or in part by Medicaid, the award shall first pay the Medicaid program those amounts expended for the claimant's care, and the Medicaid program shall have a lien against the award for any future payments that would be paid by Medicaid.
- (5) Punitive damages may be awarded pursuant to ss. 400.4297 and 400.4298.
- 1035 (6) A jury trial shall proceed in accordance with existing principles of law.

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1037 Section 19. Section 400.42945, Florida Statutes, is 1038 created to read:

- 400.42945 Determination of whether claim is subject to arbitration.--
- (1) In the event of a dispute, a court of competent jurisdiction may determine whether the claim is subject to the voluntary arbitration provisions of ss. 400.42942-400.42948.
- (2) If a plaintiff, at any time, amends a complaint to allege facts that render a claim subject to arbitration under ss. 400.42942-400.42948, the parties shall have 30 days to determine whether to arbitrate that claim voluntarily. The procedural limitations imposed on the parties under ss. 400.42942-400.42948 shall apply if the case proceeds to trial.
- Section 20. Section 400.42946, Florida Statutes, is created to read:

## 400.42946 Misarbitration.--

(1) At any time during the course of voluntary binding arbitration of a claim arising out of the rendering of, or the failure to render, medical care or service pursuant to s.

400.42942, the administrative law judge serving as chief arbitrator on the arbitration panel, if he or she determines that agreement cannot be reached, may dissolve the arbitration panel and request the director of the Division of Administrative Hearings to appoint two new arbitrators from lists of three to five names timely provided by each party to the arbitration. Not more than one arbitrator shall be appointed from the list provided by any party unless only one list is timely filed.

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(2) Upon appointment of the new arbitrators, arbitration shall proceed at the direction of the chief arbitrator in accordance with the provisions of ss. 400.42942-400.42948.

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- (3) At any time after the allocation arbitration hearing under s. 400.42943 has concluded, the administrative law judge serving as chief arbitrator on the arbitration panel may dissolve the arbitration panel and declare the proceedings concluded if he or she determines that agreement cannot be reached.
- Section 21. Section 400.42947, Florida Statutes, is created to read:
  - 400.42947 Payment of arbitration award; interest.--
- (1) Within 20 days after the determination of damages by the arbitration panel pursuant to s. 400.42942, the defendant shall:
- (a) Pay the arbitration award, including interest at the legal rate, to the claimant; or
- (b) Submit any dispute among multiple defendants to arbitration pursuant to s. 400.42943.
- (2) Commencing 90 days after the award rendered in the arbitration procedure pursuant to s. 400.42942, such award shall begin to accrue interest at the rate of 18 percent per year.
- Section 22. Section 400.42948, Florida Statutes, is created to read:
- 1088 <u>400.42948 Appeal of arbitration awards and allocations of</u> 1089 financial responsibility.--
- 1090 (1) An arbitration award and an allocation of financial
  1091 responsibility are final agency action for purposes of s.
  1092 120.68. Any appeal shall be taken to the district court of

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appeal for the district in which the arbitration took place, shall be limited to review of the record, and shall otherwise proceed in accordance with s. 120.68. The amount of an arbitration award or an order allocating financial responsibility, the evidence in support of either, and the procedure by which either is determined are subject to judicial scrutiny only in a proceeding instituted pursuant to this subsection.

- (2) No appeal shall operate to stay an arbitration award, nor shall any arbitration panel, arbitration panel member, or circuit court stay an arbitration award. The district court of appeal may order a stay to prevent manifest injustice, but no court shall abrogate the provisions of s. 400.42947(2).
- arbitration award or an allocation of financial responsibility by filing a petition in the circuit court for the circuit in which the arbitration took place. A petition may not be granted unless the time for appeal has expired. If an appeal has been taken, a petition may not be granted with respect to an arbitration award or an allocation of financial responsibility that has been stayed.
- (4) If the petitioner establishes the authenticity of the arbitration award or of the allocation of financial responsibility, shows that the time for appeal has expired, and demonstrates that no stay is in place, the court shall enter such orders and judgments as are required to carry out the terms of the arbitration award or allocation of financial responsibility. Such orders are enforceable by the contempt

HB 1497 2004 powers of the court, and execution shall issue upon the request 1121 of a party for such judgment. 1122 1123 Section 23. This act shall take effect July 1, 2004.

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