By the Committees on Governmental Oversight and Productivity; Children and Families; Banking and Insurance; and Senator Lynn

302-2428-04

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A bill to be entitled An act relating to foster care services; amending s. 20.19, F.S.; prohibiting certain members of a community alliance from receiving funds from the Department of Children and Family Services or a community-based lead agency; amending s. 409.1671, F.S.; providing additional requirements for an eligible lead community-based provider to compete for a privatization project; requiring contracts with lead community-based providers to include certain standards; revising requirements for the department's quality assurance program for privatized services; directing the Florida Coalition for Children, Inc., to develop a plan for a statewide risk pool for community-based providers that provide foster care and related services under contract with the department or a lead community-based provider; deleting a requirement that the department develop a proposal; specifying the requirements of the plan; extending a submission deadline; revising the process for plan approval; directing the department to issue a loan upon approval of the plan; modifying the purposes of the risk pool; revising the purposes for which funding may be recommended to the Legislature; deleting provisions requiring the creation of a risk pool within the State Treasury; revising the requirements for operating the risk pool; authorizing the risk pool to invest funds and

retain interest; providing for payments upon a determination of insolvency; prohibiting 3 payment of dividends until repayment of the loan by the department and until the risk pool is actuarially sound; deleting a requirement for a performance bond; providing for the risk pool to be managed by the Florida Coalition for Children, Inc., or its designated contractor; specifying the manner by which nonmember 10 entities may be authorized to contract with the 11 department; providing an exemption from state travel policies for community-based providers 12 13 and subcontractors; providing effective dates.

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Be It Enacted by the Legislature of the State of Florida:

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Section 1. Subsection (6) of section 20.19, Florida Statutes, is amended to read:

20.19 Department of Children and Family Services. -- There is created a Department of Children and Family Services.

- (6) COMMUNITY ALLIANCES. --
- The department shall, in consultation with local communities, establish a community alliance of the stakeholders, community leaders, client representatives and funders of human services in each county to provide a focal point for community participation and governance of community-based services. An alliance may cover more than one county when such arrangement is determined to provide for more effective representation. The community alliance shall 31 represent the diversity of the community.

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- (b) The duties of the community alliance shall include, but not necessarily be limited to:
 - 1. Joint planning for resource utilization in the community, including resources appropriated to the department and any funds that local funding sources choose to provide.
- 2. Needs assessment and establishment of community priorities for service delivery.
- 3. Determining community outcome goals to supplement state-required outcomes.
- 4. Serving as a catalyst for community resource development.
- 5. Providing for community education and advocacy on issues related to delivery of services.
- 6. Promoting prevention and early intervention services.
- (c) The department shall ensure, to the greatest extent possible, that the formation of each community alliance builds on the strengths of the existing community human services infrastructure.
- (d) The initial membership of the community alliance in a county shall be composed of the following:
 - 1. The district administrator.
 - 2. A representative from county government.
 - 3. A representative from the school district.
 - 4. A representative from the county United Way.
 - 5. A representative from the county sheriff's office.
- 6. A representative from the circuit court corresponding to the county.
- 7. A representative from the county children's board, if one exists.

- (e) At any time after the initial meeting of the community alliance, the community alliance shall adopt bylaws and may increase the membership of the alliance to include the state attorney for the judicial circuit in which the community alliance is located, or his or her designee, the public defender for the judicial circuit in which the community alliance is located, or his or her designee, and other individuals and organizations who represent funding organizations, are community leaders, have knowledge of community-based service issues, or otherwise represent perspectives that will enable them to accomplish the duties listed in paragraph (b), if, in the judgment of the alliance, such change is necessary to adequately represent the diversity of the population within the community alliance service districts.
- (f) A member of the community alliance, other than a member specified in paragraph (d), may not receive payment for contractual services from the department or a community-based care lead agency.
- $\underline{(g)(f)}$ Members of the community alliances shall serve without compensation, but are entitled to receive reimbursement for per diem and travel expenses, as provided in s. 112.061. Payment may also be authorized for preapproved child care expenses or lost wages for members who are consumers of the department's services and for preapproved child care expenses for other members who demonstrate hardship.
- $\underline{\text{(h)}}$ (g) Members of a community alliance are subject to the provisions of part III of chapter 112, the Code of Ethics for Public Officers and Employees.

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(i)(h) Actions taken by a community alliance must be consistent with department policy and state and federal laws, rules, and regulations.

(j)(i) Alliance members shall annually submit a disclosure statement of services interests to the department's inspector general. Any member who has an interest in a matter under consideration by the alliance must abstain from voting on that matter.

(k) ((k)) All alliance meetings are open to the public pursuant to s. 286.011 and the public records provision of s. 119.07(1).

Section 2. Paragraph (e) of subsection (1) and subsections (4), (7), and (8) of section 409.1671, Florida Statutes, as amended by section 27 of chapter 2003-399, Laws of Florida, are amended, paragraph (e) is added to subsection (3) of that section, and subsection (10) is added to that section, to read:

409.1671 Foster care and related services; privatization. --

(1)

(e) As used in this section, the term "eligible lead community-based provider" means a single agency with which the department shall contract for the provision of child protective services in a community that is no smaller than a county. The secretary of the department may authorize more than one eligible lead community-based provider within a single county when to do so will result in more effective delivery of foster care and related services. To compete for a privatization project, such agency must have:

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- 1 The ability to coordinate, integrate, and manage 2 all child protective services in the designated community in 3 cooperation with child protective investigations.
 - The ability to ensure continuity of care from entry to exit for all children referred from the protective investigation and court systems.
 - The ability to provide directly, or contract for through a local network of providers, all necessary child protective services. In selecting contract service providers, such agency shall give preference to established providers within the counties served by the lead agency. If an established provider within the counties served is not selected, the lead agency must provide documentation based on specific performance or capacity criteria demonstrating the rationale for the decision. The lead agency must deliver this documentation to the department before the contract is executed or before the agency decides to provide the service directly.
 - The willingness to accept accountability for meeting the outcomes and performance standards related to child protective services established by the Legislature and the Federal Government.
 - The capability and the willingness to serve all children referred to it from the protective investigation and court systems, regardless of the level of funding allocated to the community by the state, provided all related funding is transferred.
- The willingness to ensure that each individual who provides child protective services completes the training required of child protective service workers by the Department 31 of Children and Family Services.

- 1 The ability to maintain eligibility to receive all federal child welfare funds, including Title IV-E and IV-A 2 3 funds, currently being used by the Department of Children and Family Services. 4
 - Written agreements with Healthy Families Florida lead entities in their community, pursuant to s. 409.153, to promote cooperative planning for the provision of prevention and intervention services.
 - 9. A board of directors, of which at least 51 percent of the membership is comprised of persons residing in this state. Of the state residents, at least 51 percent must also reside within the service area of the lead community-based provider.

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- (e) Each contract with an eligible lead community-based provider must include all performance outcome measures established by the Legislature and that are under the control of the lead agency. The standards must be adjusted annually by contract amendment to enable the department to meet the legislatively-established statewide standards.
- (4)(a) The department, in consultation with the community-based agencies that are undertaking the privatized projects, shall establish a quality assurance program for privatized services. The quality assurance program shall be based on standards established by the Adoption and Safe Families Act as well as by a national accrediting organization such as the Council on Accreditation of Services for Families and Children, Inc. (COA) or CARF--the Rehabilitation Accreditation Commission. The department may develop a request for proposal for such oversight. This program must be 31 developed and administered at a statewide level. The

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Legislature intends that the department be permitted to have 2 limited flexibility to use funds for improving quality 3 assurance. To this end, the department may transfer up to 4 0.125 percent of the total funds from categories used to pay 5 for these contractually provided services, but the total amount of such transferred funds may not exceed \$300,000 in any fiscal year. When necessary, the department may establish, in accordance with s. 216.177, additional positions that will be exclusively devoted to these functions. Any positions 10 required under this paragraph may be established, 11 notwithstanding ss. 216.262(1)(a) and 216.351. The department, in consultation with the community-based agencies that are 12 undertaking the privatized projects, shall establish minimum 13 14 thresholds for each component of service, consistent with standards established by the Legislature and the Federal 15 Government. Each program operated under contract with a 16 17 community-based agency must be evaluated annually by the 18 department. The department shall, to the extent possible, use 19 independent financial audits provided by the community-based 20 care agency to eliminate or reduce the ongoing contract and 21 administrative reviews conducted by the department. The department may suggest additional items to be included in such 22 independent financial audits to meet the department's needs. 23 24 Should the department determine that such independent 25 financial audits are inadequate, then other audits, as necessary, may be conducted by the department. Nothing herein 26 27 shall abrogate the requirements of s. 215.97. The department 28 shall submit an annual report regarding quality performance, 29 outcome measure attainment, and cost efficiency to the 30 President of the Senate, the Speaker of the House of 31 Representatives, the minority leader of each house of the

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Legislature, and the Governor no later than January 31 of each year for each project in operation during the preceding fiscal year.

- (b) The department shall use these findings in making recommendations to the Governor and the Legislature for future program and funding priorities in the child welfare system.
- The Florida Coalition for Children, Inc., in consultation with the department, shall develop a plan based on an independent actuarial study regarding the long-term use and structure of a statewide community-based care risk pool for the protection of eligible lead community-based providers, their subcontractors, and providers of other social services who contract directly with the department. The plan must also outline strategies to maximize federal earnings as they relate to the community-based care risk pool. At a minimum, the plan must allow for the use of federal earnings received from child welfare programs to be allocated to the community-based care risk pool by the department, which earnings are determined by the department to be in excess of the amount appropriated in the General Appropriations Act. The plan must specify the necessary steps to ensure the financial integrity and industry-standard risk management practices of the community-based care risk pool and the continued availability of funding from federal, state, and local sources. The plan must also include recommendations that permit the program to be available to entities of the department providing child welfare services until full conversion to community-based care takes place. The final plan shall be submitted to the department and the Office of Insurance Regulation and then to the Executive Office of the Governor and the Legislative Budget Commission for formal adoption before January 1, 2005.

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Upon approval of the plan by all parties, the department shall issue an interest-free loan that is secured by the cumulative 2 3 contractual revenue of the community-based care risk pool membership, and the amount of the loan shall equal the amount 4 5 appropriated by the Legislature for this purpose. The plan 6 shall provide for a governance structure that assures the 7 department the ability to oversee the operation of the 8 community-based care risk pool at least until this loan is 9 repaid in full.

- (a) The purposes for which the community-based care risk pool shall be used include, but are not limited to:
- 1. Significant changes in the number or composition of clients eligible to receive services.
- 2. Significant changes in the services that are eligible for reimbursement.
- 3. Scheduled or unanticipated, but necessary, advances to providers or other cash-flow issues.
- 4. Proposals to participate in optional Medicaid services or other federal grant opportunities.
 - 5. Appropriate incentive structures.
- 6. Continuity of care in the event of failure, discontinuance of service, or financial misconduct by a lead agency.
- 7. Payment for time-limited technical assistance and consultation to lead agencies in the event of serious performance or management problems.
- 8. Payment for meeting all traditional and nontraditional insurance needs of eligible members.
 - 9. Significant changes in the mix of available funds.
- 30 (b) After approval of the plan in the 2004-2005 fiscal year and annually thereafter, the department may also request

1 in its annual legislative budget request, and the Governor may recommend, that the funding necessary to carry out paragraph 2 3 (a) be appropriated to the department. Subsequent funding of the community-based care risk pool shall be supported by 4 5 premiums assessed to members of the community-based care risk 6 pool on a recurring basis. The community-based care risk pool 7 may invest and retain interest earned on these funds. In 8 addition, the department may transfer funds to the community-based care risk pool as available in order to ensure 9 10 an adequate funding level if the fund is declared to be 11 insolvent and approval is granted by the Legislative Budget Commission. Such payments for insolvency shall be made only 12 after a determination is made by the department or its actuary 13 that all participants in the community-based care risk pool 14 are current in their payments of premiums and that assessments 15 have been made at an actuarially sound level. Such payments by 16 participants in the community-based care risk pool may not 17 exceed reasonable industry standards, as determined by the 18 19 actuary. Money from this fund may be used to match available federal dollars. Dividends or other payments, with the 20 exception of legitimate claims, may not be paid to members of 21 the community-based care risk pool until the loan issued by 22 the department is repaid in full. Dividends or other payments, 23 24 with the exception of legitimate claims and other purposes 25 contained in the approved plan, may not be paid to members of the community-based care risk pool unless, at the time of 26 27 distribution, the community-based care risk pool is deemed actuarially sound and solvent. Solvency shall be determined by 28 29 an independent actuary contracted by the department. The 30 Office of Insurance Regulation must approve the determination 31

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of solvency by the independent actuary before the department may accept the recommendation of the independent actuary.

- 1. Such funds shall constitute partial security for contract performance by lead agencies and shall be used to offset the need for a performance bond. Subject to the approval of the plan, the community-based care risk pool shall be managed by the Florida Coalition for Children, Inc., or the designated contractors of the Florida Coalition for Children, Inc. Nonmembers of the community-based care risk pool may continue to contract with the department, but must provide a letter of credit equal to one-twelfth of the annual contract amount in lieu of membership in the community-based care risk pool.
- 2. The department may separately require a bond to mitigate the financial consequences of potential acts of malfeasance, misfeasance, or criminal violations by the provider.
- agencies, shall develop a proposal regarding the long-term use and structure of a statewide shared earnings program which addresses the financial risk to eligible lead community-based providers resulting from unanticipated caseload growth or from significant changes in client mixes or services eligible for federal reimbursement. The recommendations in the statewide proposal must also be available to entities of the department until the conversion to community-based care takes place. At a minimum, the proposal must allow for use of federal earnings received from child welfare programs, which earnings are determined by the department to be in excess of the amount appropriated in the General Appropriations Act, to be used for

specific purposes. These purposes include, but are not limited 2 to: 3 (a) Significant changes in the number or composition of clients eligible to receive services. 4 5 (b) Significant changes in the services that are 6 eligible for reimbursement. 7 (c) Significant changes in the availability of federal 8 funds. 9 (d) Shortfalls in state funds available for eligible 10 or ineligible services. 11 (e) Significant changes in the mix of available funds. (f) Scheduled or unanticipated, but necessary, 12 advances to providers or other cash-flow issues. 13 (g) Proposals to participate in optional Medicaid 14 15 services or other federal grant opportunities. 16 (h) Appropriate incentive structures. 17 (i) Continuity of care in the event of lead agency 18 failure, discontinuance of service, or financial misconduct. 19 20 The department shall further specify the necessary steps to 21 ensure the financial integrity of these dollars and their continued availability on an ongoing basis. The final proposal 22 shall be submitted to the Legislative Budget Commission for 23 24 formal adoption before December 31, 2002. If the Legislative Budget Commission refuses to concur with the adoption of the 25 proposal, the department shall present its proposal in the 26 27 form of recommended legislation to the President of the Senate 28 and the Speaker of the House of Representatives before the 29 commencement of the next legislative session. For fiscal year 30 2003-2004 and annually thereafter, the Department of Children 31 and Family Services may request in its legislative budget

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30 31 request, and the Governor may recommend, the funding necessary to carry out paragraph (i) from excess federal earnings. The General Appropriations Act shall include any funds appropriated for this purpose in a lump sum in the Administered Funds Program, which funds constitute partial security for lead agency contract performance. The department shall use this appropriation to offset the need for a performance bond for that year after a comparison of risk to the funds available. In no event shall this performance bond exceed 2.5 percent of the annual contract value. The department may separately require a bond to mitigate the financial consequences of potential acts of malfeasance, misfeasance, or criminal violations by the provider. Prior to the release of any funds in the lump sum, the department shall submit a detailed operational plan, which must identify the sources of specific trust funds to be used. The release of the trust fund shall be subject to the notice and review provisions of s. 216.177. However, the release shall not require approval of the Legislative Budget Commission.

(8) Notwithstanding the provisions of s. 215.425, all documented federal funds earned for the current fiscal year by the department and community-based agencies which exceed the amount appropriated by the Legislature shall be distributed to all entities that contributed to the excess earnings based on a schedule and methodology developed by the department and approved by the Executive Office of the Governor. Distribution shall be pro rata based on total earnings and shall be made only to those entities that contributed to excess earnings. Excess earnings of community-based agencies shall be used only in the service district in which they were earned. Additional state funds appropriated by the Legislature for

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community-based agencies or made available pursuant to the
 budgetary amendment process described in s. 216.177 shall be
 transferred to the community-based agencies. The department
 shall amend a community-based agency's contract to permit
 expenditure of the funds. The distribution program applies
 only to entities that were under privatization contracts as of
 July 1, 2002.
               (10) The lead community-based providers and their
 subcontractors shall be exempt from state travel policies as
 set forth in s. 112.061(3)(a) for their travel expenses
 incurred in order to comply with the requirements of this
 section.
                  Section 3. This act shall take effect July 1, 2004.
                    STATEMENT OF SUBSTANTIAL CHANGES CONTAINED IN
                                              COMMITTEE SUBSTITUTE FOR CS for CS for SB 1698
The CS for the CS for CS for SB 1698 revises the structure under which the community agencies will share in and be indemnified for their financial risk by establishing an entity that will operate under standards overseen by the Office of Insurance Regulation. Members of the community alliance may not receive payment for contractual services. Preference in the selection of service providers shall be afforded to established providers and documentation must be provided for decisions that select other providers. Service provider board members must have a majority of in-state residents and a majority of them must reside in the service area. Quality assurance standards must conform to the Federal Adoption and
 assurance standards must conform to the Federal Adoption and
assurance standards must conform to the rederal Adoption and Safe Families Act and current law specifying separate quality assurance standards and their funding is repealed. The Florida Coalition for Children and the department are to jointly develop a financially sound indemnification structure to assure the financial integrity of the program providers. The final plan shall involve the oversight by the Office of Insurance Regulation and shall be used for many of the same purposes contained in the current law. The department is
 purposes contained in the current law. The department is
directed to make the necessary legislative budget requests for funds to make the shared risk pool financially viable. Solvency will be determined by the Office of Insurance Regulation. Lead community-based providers and their subcontractors are not required to abide by the prior state agency approval process for incurred travel expenses.
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