

CHAMBER ACTION

1 The Committee on State Administration recommends the following:

2  
3 **Committee Substitute**

4 Remove the entire bill and insert:

5 A bill to be entitled

6 An act relating to public records; creating s. 559.5472,  
7 F.S.; creating an exemption from public records  
8 requirements for documents produced during an  
9 investigation or examination of a commercial collection  
10 agency conducted by the Office of Financial Regulation;  
11 providing for future legislative review and repeal;  
12 providing legislative findings of public necessity;  
13 providing a contingent effective date.

14  
15 Be It Enacted by the Legislature of the State of Florida:

16  
17 Section 1. Section 559.5472, Florida Statutes, is created  
18 to read:

19 559.5472 Confidentiality of information relating to  
20 investigations and examinations.--

21 (1) Except as otherwise provided in this section,  
22 information received or created during an investigation or  
23 examination by the Office of Financial Regulation of the

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24 Financial Services Commission pursuant to part V or part VI of  
25 this chapter, including any consumer complaint, is confidential  
26 and exempt from s. 119.07(1) and s. 24(a), Art. I of the State  
27 Constitution until the investigation or examination is completed  
28 or ceases to be active.

29 (2) The office may provide such confidential and exempt  
30 information to a law enforcement agency, administrative agency,  
31 or regulatory organization in the furtherance of its duties and  
32 responsibilities. The law enforcement agency, administrative  
33 agency, or regulatory organization must maintain the  
34 confidential and exempt status of the information so long as it  
35 would otherwise be confidential and exempt from disclosure.

36 (3) Such information shall remain confidential and exempt  
37 from s. 119.07(1) and s. 24(a), Art. I of the State Constitution  
38 until after the office completes its investigation or  
39 examination or the investigation or examination ceases to be  
40 active if disclosure of the document would:

41 (a) Jeopardize the integrity of another active  
42 investigation;

43 (b) Reveal the name, address, telephone number, social  
44 security number, or any other identifying information of a  
45 complainant, customer, or account holder;

46 (c) Reveal the identity of a confidential source;

47 (d) Reveal investigative techniques or procedures;

48 (e) Reveal a trade secret as defined in s. 688.002; or

49 (f) Reveal proprietary business information obtained by  
50 the office from any person which is only made available to the  
51 office on a confidential or similarly restricted basis.

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52  
53 For purposes of this section, an investigation or examination  
54 shall be considered active so long as the office or any law  
55 enforcement or administrative agency or regulatory organization  
56 is proceeding with reasonable dispatch and has a reasonable good  
57 faith belief that the investigation or examination may lead to  
58 the filing of an administrative, civil, or criminal proceeding  
59 or to the denial or conditional grant of a license,  
60 registration, or permit.

61 (4) This exemption does not prohibit disclosure of  
62 information that is required by law to be filed with the office  
63 or is otherwise subject to s. 119.07(1) and s. 24(a), Art. I of  
64 the State Constitution.

65 (5) This section is subject to the Open Government Sunset  
66 Review Act of 1995 in accordance with s. 119.15, and shall stand  
67 repealed on October 2, 2009, unless reviewed and saved from  
68 repeal through reenactment by the Legislature.

69 Section 2. The Legislature finds that:

70 (1) It is a public necessity that information received or  
71 created during an investigation or examination conducted by the  
72 Office of Financial Regulation of the Financial Services  
73 Commission pursuant to part V or part VI of chapter 559, Florida  
74 Statutes, including any consumer complaint, be confidential and  
75 exempt from s. 119.07(1), Florida Statutes, and s. 24(a), Art. I  
76 of the State Constitution until the investigation or examination  
77 is completed or ceases to be active or if the office submits the  
78 information to any law enforcement or administrative agency or  
79 regulatory organization for further investigation and that

80 agency's or organization's investigation is completed or ceases  
81 to be active, in order to protect the integrity of such  
82 investigations or examinations. An investigation or examination  
83 may lead to filing an administrative, civil, or criminal  
84 proceeding or to denying or conditionally granting a license,  
85 registration, or permit. The public necessity exists to the  
86 extent disclosure might jeopardize the integrity of another  
87 active investigation or examination; reveal the name, address,  
88 telephone number, social security number, or any other  
89 identifying information of any complainant, customer, or account  
90 holder; disclose the identity of a confidential source; disclose  
91 investigative techniques or procedures; reveal a trade secret as  
92 defined in s. 688.002, Florida Statutes; or reveal proprietary  
93 business information.

94 (2) Examinations and investigations by the office  
95 frequently involve the gathering of personal, sensitive  
96 information concerning individuals, such as complainants,  
97 customers, account holders, or other confidential sources. The  
98 office may not otherwise have this information in its possession  
99 but for the examination or investigation. Because of the  
100 sensitive nature of the information gathered, the information  
101 should not be made available to the public. If disclosed, this  
102 information may cause unwarranted damage to such persons by  
103 facilitating identity theft or jeopardizing the safety of such  
104 individuals.

105 (3) Revealing investigative techniques or procedures may  
106 inhibit the effective and efficient administration of the office  
107 to conduct investigations. Revelation of such techniques or

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108 | procedures could allow a person to hide or conceal violations of  
109 | law that would have otherwise been discovered during an  
110 | examination or investigation. As such, the office's ability to  
111 | perform an effective investigation or examination may be  
112 | hindered.

113 |       (4) Proprietary information or trade secrets are sometimes  
114 | necessary for the office to review as part of an ongoing  
115 | examination or investigation. Disclosure of such information to  
116 | the public may cause injury to the affected entity in the  
117 | marketplace if revealed. Providing the confidentiality will  
118 | provide the office with the necessary tool to perform its  
119 | function while maintaining adequate protection for the affected  
120 | business.

121 |       Section 3. This act shall take effect on the same date  
122 | that HB 1371 or similar legislation takes effect, if such  
123 | legislation is adopted in the same legislative session or an  
124 | extension thereof and becomes law.