

Amendment No. (for drafter's use only)

CHAMBER ACTION

Senate

House

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1 Representative Cantens offered the following:

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3 **Amendment (with title amendment)**

4 Between lines 2451 and 2452, insert:

5 Section 40. Notwithstanding and in addition to the
6 provisions of chapter 287, Florida Statutes, the Department of
7 Management Services and each agency may use call center
8 services. A call center provider as defined by law must meet the
9 following criteria for participation in providing call center
10 services to state or governmental agencies:

11 (1) The provider must engage the services of
12 developmentally disabled, disadvantaged workers or people who
13 are unable to work in a traditional workplace setting.

14 (2) The provider must provide the services at a cost less
15 than current costs.
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17 | ===== T I T L E A M E N D M E N T =====
18 | Remove line 109 and insert:
19 | cross reference; authorizing the Department of Management
20 | Services and state agencies to use call center services under
21 | certain circumstances; providing call center provider
22 | requirements; repealing s. 14.203, F.S., relating to