## 25-1652-04

A bill to be entitled 1 2 An act relating to insurance field representatives; amending s. 626.854, F.S.; 3 4 prohibiting public adjusters from representing 5 claimants in certain matters; requiring public adjusters to disclose certain contracts with 6 7 claimants or potential conflicts of interest; prohibiting public adjusters from preventing 8 9 access to certain persons or property or from 10 refusing to speak with insurers; requiring 11 certain disclosures; providing an effective 12 date. 13 14 Be It Enacted by the Legislature of the State of Florida: 15 16 Section 1. Subsection (3) of section 626.854, Florida 17 Statutes, is amended to read: 626.854 "Public adjuster" defined; prohibitions.--The 18 19 Legislature finds that it is necessary for the protection of 20 the public to regulate public insurance adjusters and to 21 prevent the unauthorized practice of law. 22 (3)(a) A public adjuster may not give legal advice or. 23 A public adjuster may not act on behalf of or aid any person in negotiating or settling a claim relating to bodily injury, 24 25 death, or noneconomic damages, extra-contractual damages, 26 unfair claim settlement practices, damages arising out of 27 tort, statutory interest, or costs or attorney's fees. 28 (b) A public adjuster must provide a copy of any 29 original, revised, or supplemental contract with an insured or 30 claimant to the insurer or its claims representatives

immediately upon providing notice of representation to the

1 insurer and throughout the claims process. All contracts must be on a form approved by the Department of Financial Services. 2 3 (c) A public adjuster must disclose to the client and 4 the insurer any direct or indirect financial interest, 5 compensation, referral fee, or other financial benefit that 6 the public adjuster may receive from any person performing 7 services in connection with the adjustment of a claim or the repair or replacement of insured property. 8 9 (d) A public adjuster may not restrict or prevent 10 access to an insured, a claimant, or the insured property that is the subject of a claim by the insurer, an adjuster, an 11 12 attorney, or any person acting on behalf of the insurer in connection with the claim. A public adjuster may not refuse to 13 14 speak directly with the insurer or any person acting on behalf 15 of the insurer concerning the claim, and must provide a recorded statement and examination under oath at the request 16 17 of the insurer or its representatives. Section 2. This act shall take effect July 1, 2004. 18 19 20 SENATE SUMMARY 21 Revises provisions relating to insurance public adjusters. Prohibits public adjusters from representing claimants in certain matters. Requires certain disclosures. Prohibits public adjusters from preventing 22 23 24 access to specified persons or property. (See bill for details.) 25 26 27 28 29 30 31