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1 2 An act relating to the Department of Financial Services; creating s. 17.0416, F.S.; 3 authorizing the Chief Financial Officer to 4 provide certain services on a fee basis under 5 б certain circumstances; requiring the Department 7 of Financial Services to deposit fees collected 8 into the General Revenue Fund; authorizing the 9 department to recover expenses by a budget amendment; authorizing the department to adopt 10 rules; amending s. 17.16, F.S.; providing that 11 the office of the Chief Financial Officer may 12 13 have an official seal; amending s. 17.57, F.S.; authorizing the Chief Financial Officer to use 14 reverse repurchase agreements in investment 15 transactions; amending s. 17.59, F.S.; revising 16 collateral safekeeping requirements; amending 17 18 s. 17.61, F.S.; authorizing entities created under the State Constitution to invest funds; 19 amending s. 20.121, F.S.; providing that the 20 Chief Financial Officer may be referred to as 21 22 the "Treasurer"; providing that the Department 23 of Financial Services, rather than the Office 24 of Insurance Regulation, is responsible for regulation of insurance adjusters; providing 25 that the Director of the Office of Insurance 26 Regulation may be known as the Commissioner of 27 28 Insurance Regulation; providing that the 29 Director of the Office of Financial Regulation may be known as the Commissioner of Financial 30 Regulation; amending s. 110.1227, F.S.; 31

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1	providing that the Director of the Office of
2	Insurance Regulation, rather than the Chief
3	Financial Officer, shall appoint an actuary to
4	the Florida Employee Long-Term-Care Plan Board
5	of Directors; amending s. 112.215, F.S.;
6	redefining the term "employee" to include any
7	state university board of trustees; providing
8	for the Government Employees' Deferred
9	Compensation Plan to be funded indirectly from
10	fees charged by investment providers to plan
11	participants; replacing the term "plan
12	provider" with the term "investment option
13	provider"; amending s. 215.95, F.S.; revising
14	the membership of the Florida Financial
15	Management Information Board; amending s.
16	215.96, F.S.; revising the membership of the
17	coordinating council to the Florida Financial
18	Management Information Board; extending the
19	date of future repeal of the law requiring the
20	board to facilitate the integration of certain
21	administrative and financial management systems
22	and establishing the Enterprise Resource
23	Planning Integration Task Force; amending s.
24	287.064, F.S.; authorizing the financing of a
25	guaranteed energy performance savings contract
26	pursuant to a master equipment financing
27	agreement; providing certain terms and
28	restrictions; amending s. 408.05, F.S.;
29	providing that the Director of the Office of
30	Insurance Regulation, rather than the Chief
31	Financial Officer, shall appoint an employee to

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1	the State Comprehensive Health Information
2	System Advisory Council; amending s. 501.212,
3	F.S.; specifying persons, causes of action, or
4	activities that are exempt from part II of
5	chapter 501, F.S., the Deceptive and Unfair
6	Trade Practice Act; amending s. 516.35, F.S.;
7	correcting a reference to the agency that
8	licenses the sale of credit insurance; amending
9	s. 624.4622, F.S.; providing that a local
10	government self-insurance fund must initially
11	be organized as a commercial self-insurance
12	fund or a group self-insurance fund and, for a
13	specified period, must comply with the
14	requirements for such a fund; providing that a
15	local government self-insurance fund comply
16	with specified provisions relating to financial
17	statements; amending ss. 624.313, 624.317,
18	624.501, 626.016, 626.112, 626.161, 626.171,
19	626.181, 626.191, 626.211, 626.221, 626.231,
20	626.241, 626.251, 626.261, 626.266, 626.271,
21	626.281, 626.2817, 626.291, 626.301, 626.371,
22	626.381, 626.431, 626.461, 626.471, 626.521,
23	626.541, 626.551, 626.611, 626.621, 626.631,
24	626.641, 626.661, 626.681, 626.691, 626.692,
25	626.8582, 626.8584, 626.859, 626.863, 626.865,
26	626.866, 626.867, 626.869, 626.8695, 626.8696,
27	626.8697, 626.8698, 626.870, 626.871, 626.872,
28	626.873, 626.8732, 626.8734, 626.8736,
29	626.8738, 626.874, 626.878, F.S.; transferring
30	and renumbering s. 627.7012, F.S., as s.
31	626.879, F.S., and amending such section;

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1	making conforming changes to authorize the
2	Department of Financial Services, rather than
3	the Office of Insurance Regulation, to regulate
4	insurance adjusters; amending s. 626.9543,
5	F.S.; specifying that the Department of
б	Financial Services, rather than the former
7	Department of Insurance, administers the
8	Holocaust Victims Insurance Act; amending s.
9	626.989, F.S.; correcting references to the
10	Bureau of Workers' Compensation Insurance Fraud
11	with regard to the required annual report of
12	the Department of Financial Services related to
13	workers' compensation fraud; amending s.
14	627.0628, F.S.; providing that the Director of
15	the Office of Insurance, rather than the Chief
16	Financial Officer, shall appoint an employee of
17	the office who is an actuary to the Florida
18	Commission on Hurricane Loss Projection
19	Methodology; amending s. 627.6699, F.S.;
20	providing that the Director of the Office of
21	Insurance Regulation, rather than the Chief
22	Financial Officer, shall be a member of the
23	board of the Small Employer Health Reinsurance
24	Program; providing that the transfer of the
25	regulation of adjusters from the Office of
26	Insurance Regulation to the Department of
27	Financial Services does not affect any
28	administrative or judicial action prior to or
29	pending on the effective date of the act;
30	providing that any action approved or
31	authorized by the Financial Services Commission

4

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1	or the Office of Insurance Regulation continues
2	to be effective until the Department of
3	Financial Services otherwise prescribes;
4	providing that the rules of the Financial
5	Services Commission related to adjusters shall
6	become rules of the Department of Financial
7	Services; amending s. 626.99245, F.S.;
8	providing that the regulation of certain
9	viatical settlement agreements and providers is
10	within the exclusive jurisdiction of the Office
11	of Insurance Regulation under part X of ch.
12	626; amending s. 494.0025, F.S.; prohibiting
13	the use of the name or logo of a financial
14	institution or its affiliates or subsidiaries
15	under certain circumstances without written
16	consent; amending s. 516.07, F.S.; providing
17	that the use of the name or logo of a financial
18	institution or its affiliates or subsidiaries
19	under certain circumstances without written
20	consent is grounds for denial of license or for
21	disciplinary action; amending s. 520.995, F.S.;
22	providing that the use of the name or logo of a
23	financial institution or its affiliates or
24	subsidiaries under certain circumstances
25	without written consent is grounds for
26	disciplinary action; amending s. 626.9541,
27	F.S.; providing that the deceptive use of a
28	name is an unfair method of competition and an
29	unfair or deceptive act or practice; amending
30	s. 655.005, F.S.; revising certain definitions
31	relating to financial institutions to include

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1	the term "international branch"; amending s.
2	655.0322, F.S.; revising the definition of the
3	term "financial institution" to include an
4	international branch; amending s. 655.0385,
5	F.S.; clarifying requirements for notification
б	of the appointment of an executive director or
7	equivalent by state financial institutions;
8	requiring a nonrefundable fee to accompany
9	notification; amending s. 655.045, F.S.;
10	providing an exemption from audit requirements;
11	amending s. 655.059, F.S.; providing for the
12	inspection and examination of financial
13	institution records and books pursuant to
14	subpoena; providing for reimbursement of
15	reasonable costs and fees for compliance;
16	providing for setting the reimbursement amount
17	when charges are contested; amending s.
18	655.921, F.S.; prohibiting certain out-of-state
19	financial institutions from locating branch
20	offices in the state in order to qualify for
21	certain exempt transactions; deleting
22	provisions relating to authorization of offices
23	in the state; amending s. 655.922, F.S.;
24	clarifying provisions authorizing financial
25	institutions under another state's financial
26	codes to transact business in this state;
27	expanding the names or titles under which only
28	a financial institution may transact business;
29	prohibiting the use of the name or logo of a
30	financial institution or its affiliates or
31	subsidiaries under certain circumstances

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without written consent; requiring the
Financial Services Commission to adopt rules;
amending s. 655.94, F.S.; deleting a
prohibition against certain notary publics
being involved in opening safety deposit boxes
for nonpayment of rent; requiring use of
certified mail instead of registered mail;
amending. s. 658.16, F.S.; providing criteria
for a bank or trust company chartered as a
limited liability company to be considered
"incorporated" under the financial institutions
codes; providing definitions; amending s.
658.23, F.S.; correcting terminology; deleting
a requirement for a current copy of the bylaws
of a bank or trust company to be on file with
the Office of Financial Regulation; amending s.
658.26, F.S.; providing for state banks to
relocate offices upon approval; providing that
certain financial institutions may establish or
relocate an office upon written notification;
providing requirements for notification and a
fee; requiring an application for relocation of
a main office outside the state; exempting
applications from publication in the Florida
Administrative Weekly; modifying requirements
for applications for branch offices by a bank
ineligible for branch notification; deleting a
requirement that such applications be published
in the Florida Administrative Weekly and be
subject to ch. 120, F.S.; requiring a
relocation application to be filed with the

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1	Office of Financial Regulation; providing for a
2	filing fee, investigations, and restrictions
3	relating to such applications; amending s.
4	658.33, F.S.; adding to the list of persons who
5	must meet certain qualification levels;
6	providing for a waiver of qualification
7	requirements; amending s. 658.37, F.S.;
8	prohibiting an imminently insolvent bank from
9	paying dividends; amending s. 658.48, F.S.;
10	specifying limitations on making loans and
11	extending credit by a bank declared to be
12	imminently insolvent; amending s. 658.67, F.S.;
13	providing multiple dates for the assessment of
14	the value of property acquisition as security;
15	amending s. 658.73, F.S.; delineating which
16	entities or individuals must pay a fee for a
17	certificate of good standing; amending s.
18	663.16, F.S.; revising definitions to include
19	the term "branch" and to reduce the percentage
20	of voting stock necessary for consideration as
21	control; amending s. 663.304, F.S.; deleting a
22	requirement for reservation of a proposed
23	corporate name with the Department of State;
24	amending s. 665.034, F.S.; revising a
25	percentage designating control of an
26	association; amending s. 674.406, F.S.;
27	reducing the time that banks must retain
28	receipts of items; reducing the time within
29	which one must report unauthorized signatures;
30	providing a time limitation within which to
31	assert claims against a bank for an

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unauthorized endorsement; repealing s. 658.68,
F.S., relating to liquidity requirements for a
state bank; amending s. 627.4133, F.S.;
providing for an effective date of certain
policy cancellations by insureds; amending s.
717.101, F.S.; providing definitions; amending
ss. 717.106, 717.107, 717.109, and 717.116,
F.S.; revising criteria for presuming as
unclaimed certain bank deposits and funds in
financial organizations, funds owing under life
insurance policies, funds held by business
associations, and property held in a
safe-deposit box or other safekeeping
repository, respectively; amending s. 717.117,
F.S.; revising reporting requirements for
unclaimed property; presuming certain accounts
as unclaimed under certain circumstances;
providing that certain intangible property is
exempt from being reported as unclaimed
property under certain conditions; amending s.
717.118, F.S.; providing requirements for
notification of apparent owners of unclaimed
property; amending s. 717.119, F.S.; revising
requirements for delivery of certain unclaimed
property; providing penalties for late
deliveries; amending s. 717.1201, F.S.;
revising certain holder payment and repayment
requirements; amending s. 717.122, F.S.;
revising certain public sale requirements;
authorizing the Department of Financial
Services to deduct certain auction fees, costs,

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1	and expenses; prohibiting actions or
2	proceedings against the department for certain
3	decisions relating to auctions of unclaimed
4	property; specifying that certain sales of
5	unclaimed property are not subject to the sales
б	tax; amending s. 717.123, F.S.; increasing a
7	maximum amount of funds the department may
8	retain from certain funds received; amending s.
9	717.124, F.S.; providing additional
10	requirements for filing unclaimed property
11	claims; providing for the return or withdrawal
12	of certain claims under certain circumstances;
13	specifying a time period for department
14	determination of claims; authorizing the
15	department to deny claims under certain
16	circumstances; specifying an exclusive remedy
17	for subsequent claimants; revising requirements
18	for a power of attorney; requiring direct
19	delivery of safe-deposit boxes under certain
20	circumstances; revising payment of fees and
21	costs requirements; creating s. 717.12403,
22	F.S.; providing presumptions for certain
23	unclaimed demand, savings, or checking accounts
24	in financial institutions with more than one
25	beneficiary; creating s. 717.12404, F.S.;
26	providing requirements for claims for property
27	reported in the name of an active or dissolved
28	corporation for which the last annual report is
29	unavailable; creating s. 717.12405, F.S.;
30	providing requirements; for claims by estates;
31	amending s. 717.1241, F.S.; revising

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1	requirements for remittance of property subject
2	to conflicting claims; amending s. 717.1242,
3	F.S.; clarifying legislative intent relating to
4	filing certain claims; creating s. 717.1244,
5	F.S.; providing criteria for department
6	determinations of claims; amending s. 717.126,
7	F.S.; providing a criterion for proof of
8	entitlement; specifying venue in certain
9	unclaimed property actions; creating s.
10	717.1261, F.S.; requiring a death certificate
11	in claiming entitlement to certain unclaimed
12	property; creating s. 717.1262, F.S.; requiring
13	certain court documents in claiming entitlement
14	to certain unclaimed property; amending s.
15	717.1301, F.S.; revising certain fee and
16	expense requirements for investigations or
17	examinations; providing for interest on such
18	amounts under certain circumstances; amending
19	s. 717.1315, F.S.; clarifying a record
20	retention requirement for owner
21	representatives; amending s. 717.132, F.S.;
22	specifying criteria for certain corrective
23	actions; creating s. 717.1322, F.S.; specifying
24	grounds for certain disciplinary actions;
25	providing for certain disciplinary actions;
26	providing penalties; authorizing the department
27	to adopt rules with regard to disciplinary
28	guidelines; creating s. 717.1331, F.S.;
29	providing for department actions against
30	certain lienholders under certain
31	circumstances; creating s. 717.1333, F.S.;

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1	providing for admitting certain documents into
2	evidence in certain actions; amending s.
3	717.134, F.S.; authorizing the department to
4	impose and collect penalties for failing to
5	report certain information; authorizing the
6	department waive such penalties under certain
7	circumstances; creating s. 717.1341, F.S.;
8	prohibiting receipt of unentitled unclaimed
9	property; providing for liability for such
10	property under certain circumstances;
11	authorizing the department to maintain certain
12	civil or administrative actions; providing for
13	fines, costs, and attorney fees; prohibiting
14	filing claims for unentitled unclaimed
15	property; providing criminal penalties;
16	amending s. 717.135, F.S.; revising
17	requirements for agreements to recover certain
18	property; providing an agreement form; creating
19	s. 717.1351, F.S.; providing requirements for
20	acquisition of unclaimed property by certain
21	persons; providing certain contract
22	requirements; providing a contract form;
23	creating s. 717.1400, F.S.; requiring certain
24	licensed persons to register with the
25	department for certain purposes; providing
26	registration requirements; providing for denial
27	of registration under certain circumstances;
28	providing registration limitations; amending s.
29	212.02, F.S.; revising a definition to conform;
30	amending ss. 322.142 and 395.3025, F.S.;
31	providing for disclosure of certain

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1	confidential information to the department
2	under certain circumstances; amending s.
3	723.103, F.S.; authorizing the court, under
4	specified conditions, to extend the right of
5	succession to surviving heirs when the decent's
6	lineage cannot be fully documented because it
7	includes a Holocaust victim; limiting the
8	application of statutes of limitation under
9	certain circumstances; defining the term
10	"Holocaust victim"; creating s. 627.4554, F.S.;
11	providing a purpose; providing application;
12	providing definitions; specifying duties of
13	insurers and insurance agents relating to
14	making annuity investment recommendations to
15	senior consumers; providing requirements;
16	limiting responsibility of insurers or
17	insurance agents under certain circumstances;
18	requiring a system of compliance and
19	supervision; providing for enforcement by the
20	Office of Insurance Regulation and the
21	Department of Financial Services; authorizing
22	the office and the department to issue orders
23	to mitigate certain responsibilities of
24	insurers or insurance agents; providing for
25	reduction or elimination of certain penalties
26	under certain circumstances; providing
27	recordkeeping requirements; providing an
28	exemption from application for variable
29	annuities; amending s. 20.121, F.S.; requiring
30	the Division of Consumer Services of the
31	Department of Financial Services to designate

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1	an employee as primary contact for consumers on
2	issues involving sinkholes; authorizing the
3	department to issue an order of conditional
4	release from a stop-work order if an employer
5	complies with coverage requirements and a
б	penalty payment agreement; amending s. 501.137,
7	F.S.; requiring an insurer to reinstate, under
8	certain circumstances, an insurance policy that
9	is cancelled due to failure of the lender to
10	pay a premium for which sufficient escrow funds
11	are on deposit; requiring that the lender
12	reimburse the property owner for any penalties
13	or fees paid for purposes of reinstating the
14	policy; requiring the lender to pay the
15	increased cost of insurance premiums for a
16	specified period of time under certain
17	conditions; amending s. 624.610, F.S.; revising
18	the requirements of a trust fund for a single
19	assuming insurer; amending s. 625.081, F.S.;
20	providing an exception for credit disability
21	insurance from a health insurance active life
22	reserve requirement; amending s. 625.121, F.S.;
23	providing for valuation of life insurance
24	policies; amending s. 626.321, F.S.; limiting
25	the types of business that may be transacted by
26	personal lines agents; creating s. 626.9743,
27	F.S., relating to claim settlement practices
28	for motor vehicle insurance; prescribing
29	standards to be followed by insurers; creating
30	s. 626.9744, F.S., relating to claim settlement
31	practices for homeowners' insurance;

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CODING: Words stricken are deletions; words <u>underlined</u> are additions.

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           construction of the act; providing effective
 1
 2
           dates.
 3
   Be It Enacted by the Legislature of the State of Florida:
 4
 5
 6
           Section 1. Section 17.0416, Florida Statutes, is
 7
    created to read:
 8
           17.0416 Authority to provide services on a fee
 9
    <u>basis.--</u>
          (1) The Chief Financial Officer, through the
10
    Department of Financial Services, may provide accounting and
11
   payroll services on a fee basis under contractual agreement
12
   with eligible entities, including, but not limited to, state
13
14
   universities, community colleges, units of local government,
    constitutional officers, and any other person or entity having
15
   received any property, funds, or moneys from the state. All
16
    funds collected by the department under these contracts shall
17
18
   be deposited into the General Revenue Fund.
          (2) The Department of Financial Services may adopt
19
    rules necessary to administer this section.
20
           Section 2. Section 17.16, Florida Statutes, is amended
21
22
   to read:
23
           17.16 Seal.--The seal of office of the Chief Financial
24
    Officer shall have an official seal by which its proceedings
   are authenticated be the same as the seal heretofore used for
25
26
   that purpose.
           Section 3. Subsection (2) of section 17.57, Florida
27
28
    Statutes, is amended to read:
29
           17.57 Deposits and investments of state money.--
           (2) The Chief Financial Officer shall make funds
30
31 available to meet the disbursement needs of the state. Funds
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which are not needed for this purpose shall be placed in 1 2 qualified public depositories that will pay rates established by the Chief Financial Officer at levels not less than the 3 prevailing rate for United States Treasury securities with a 4 corresponding maturity. In the event money is available for 5 interest-bearing time deposits or savings accounts as provided б 7 herein and qualified public depositories are unwilling to 8 accept such money and pay thereon the rates established above, then such money which qualified public depositories are 9 unwilling to accept shall be invested in: 10 (a) Direct United States Treasury obligations. 11 (b) Obligations of the Federal Farm Credit Banks. 12 13 (c) Obligations of the Federal Home Loan Bank and its 14 district banks. (d) Obligations of the Federal Home Loan Mortgage 15 Corporation, including participation certificates. 16 (e) Obligations guaranteed by the Government National 17 18 Mortgage Association. (f) Obligations of the Federal National Mortgage 19 Association. 20 (g) Commercial paper of prime quality of the highest 21 letter and numerical rating as provided for by at least one 2.2 23 nationally recognized rating service. 24 (h) Time drafts or bills of exchange drawn on and accepted by a commercial bank, otherwise known as "bankers 25 acceptances," which are accepted by a member bank of the 26 Federal Reserve System having total deposits of not less than 27 28 \$400 million or which are accepted by a commercial bank which 29 is not a member of the Federal Reserve System with deposits of not less than \$400 million and which is licensed by a state 30 31 government or the Federal Government, and whose senior debt

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issues are rated in one of the two highest rating categories 1 2 by a nationally recognized rating service and which are held in custody by a domestic bank which is a member of the Federal 3 Reserve System. 4 5 (i) Corporate obligations or corporate master notes of any corporation within the United States, if the long-term б 7 obligations of such corporation are rated by at least two 8 nationally recognized rating services in any one of the four highest classifications. However, if such obligations are 9 rated by only one nationally recognized rating service, then 10 the obligations shall be rated in any one of the two highest 11 classifications. 12 13 (j) Obligations of the Student Loan Marketing 14 Association. (k) Obligations of the Resolution Funding Corporation. 15 (1) Asset-backed or mortgage-backed securities of the 16 17 highest credit quality. 18 (m) Any obligations not previously listed which are guaranteed as to principal and interest by the full faith and 19 credit of the United States Government or are obligations of 20 United States agencies or instrumentalities which are rated in 21 22 the highest category by a nationally recognized rating 23 service. 24 (n) Commingled no-load investment funds or no-load mutual funds in which all securities held by the funds are 25 authorized in this subsection. 26 (o) Money market mutual funds as defined and regulated 27 28 by the Securities and Exchange Commission. 29 (p) Obligations of state and local governments rated in any of the four highest classifications by at least two 30 31 nationally recognized rating services. However, if such

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obligations are rated by only one nationally recognized rating 1 2 service, then the obligations shall be rated in any one of the two highest classifications. 3 (q) Derivatives of investment instruments authorized 4 5 in paragraphs (a)-(m). 6 (r) Covered put and call options on investment 7 instruments authorized in this subsection for the purpose of 8 hedging transactions by investment managers to mitigate risk 9 or to facilitate portfolio management. (s) Negotiable certificates of deposit issued by 10 financial institutions whose long-term debt is rated in one of 11 the three highest categories by at least two nationally 12 13 recognized rating services, the investment in which shall not 14 be prohibited by any provision of chapter 280. (t) Foreign bonds denominated in United States dollars 15 and registered with the Securities and Exchange Commission for 16 sale in the United States, if the long-term obligations of 17 18 such issuers are rated by at least two nationally recognized 19 rating services in any one of the four highest classifications. However, if such obligations are rated by 20 only one nationally recognized rating service, the obligations 21 shall be rated in any one of the two highest classifications. 2.2 23 (u) Convertible debt obligations of any corporation 24 domiciled within the United States, if the convertible debt issue is rated by at least two nationally recognized rating 25 services in any one of the four highest classifications. 26 However, if such obligations are rated by only one nationally 27 28 recognized rating service, then the obligations shall be rated 29 in any one of the two highest classifications. (v) Securities not otherwise described in this 30 31 subsection. However, not more than 3 percent of the funds

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under the control of the Chief Financial Officer shall be 1 2 invested in securities described in this paragraph. 3 4 These investments may be in varying maturities and may be in book-entry form. Investments made pursuant to this subsection 5 may be under repurchase agreement or reverse repurchase б 7 agreement. The Chief Financial Officer may hire registered 8 investment advisers and other consultants to assist in 9 investment management and to pay fees directly from investment earnings. Investment securities, proprietary investment 10 services related to contracts, performance evaluation 11 services, investment-related equipment or software used 12 13 directly to assist investment trading or investment accounting 14 operations including bond calculators, telerates, Bloombergs, special program calculators, intercom systems, and software 15 used in accounting, communications, and trading, and advisory 16 and consulting contracts made under this section are exempt 17 18 from the provisions of chapter 287. Section 4. Section 17.59, Florida Statutes, is amended 19 to read: 20 17.59 Safekeeping services.--21 22 (1) The Chief Financial Officer shall administer a collateral management service for all may accept for 23 24 safekeeping purposes, deposits of cash, securities, and other documents or articles of value from any state agencies agency 25 as defined in s. 216.011, or any county, city, or political 26 subdivision thereof, or other public authority that requires 27 28 by statute, rule, or contract the deposit or pledge of 29 collateral. 30 31

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(2) Eligible collateral listed in s. 17.57 may be 1 2 deposited or pledged using the following collateral arrangements as approved by the Chief Financial Officer: 3 (a) Collateral deposited and held by a custodian of 4 the Chief Financial Officer. 5 6 (b) Collateral pledged to the Chief Financial Officer. 7 (c) Securities and articles of value deposited and 8 held by the Chief Financial Officer. 9 (d) Cash deposited in the Treasury Cash Deposit Trust Fund and the Public Deposit Security Trust Fund. 10 (e) Cash deposited with the Chief Financial Officer as 11 12 escrow agent. 13 (3) The Chief Financial Officer may adopt rules for 14 the proper management and maintenance of the collateral management service. 15 (4) (2) The Chief Financial Officer may, in his or her 16 discretion, establish a fee for processing, servicing, and 17 18 safekeeping deposits and other documents or articles of value 19 maintained by held in the Chief Financial Officer Officer's vaults as requested by the various entities according to a 20 service-level agreement or as provided for by law. Such fee 21 shall be equivalent to the fee charged by financial 2.2 23 institutions for processing, servicing, and safekeeping the 24 same types of deposits and other documents or articles of 25 value. (5)(3) The Chief Financial Officer shall collect in 26 advance, and persons so served shall pay to the Chief 27 28 Financial Officer in advance, the miscellaneous charges as 29 described in a service-level agreement. follows: (a) For copies of documents or records on file with 30 31 the Chief Financial Officer, per page.....\$.50.

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(b) For each certificate of the Chief Financial 1 2 Officer, certified or under the Chief Financial Officer's seal, authenticating any document or other instrument...\$5.00. 3 (6)(4) All fees collected for the services described 4 in this section shall be deposited in the Treasury 5 Administrative and Investment Trust Fund. б 7 Section 5. Subsection (1) of section 17.61, Florida 8 Statutes, is amended to read: 17.61 Chief Financial Officer; powers and duties in 9 the investment of certain funds. --10 11 (1) The Chief Financial Officer shall invest all general revenue funds and all the trust funds and all agency 12 13 funds of each state agency, and of the judicial branch, as 14 defined in s. 216.011, and may, upon request, invest funds of any statutorily created board, association, or entity created 15 by the State Constitution or by law, except for the funds 16 required to be invested pursuant to ss. 215.44-215.53, by the 17 18 procedure and in the authorized securities prescribed in s. 17.57; for this purpose, the Chief Financial Officer may open 19 and maintain one or more demand and safekeeping accounts in 20 any bank or savings association for the investment and 21 22 reinvestment and the purchase, sale, and exchange of funds and 23 securities in the accounts. Funds in such accounts used solely 24 for investments and reinvestments shall be considered investment funds and not funds on deposit, and such funds 25 shall be exempt from the provisions of chapter 280. In 26 addition, the securities or investments purchased or held 27 28 under the provisions of this section and s. 17.57 may be 29 loaned to securities dealers and banks and may be registered by the Chief Financial Officer in the name of a third-party 30 31 nominee in order to facilitate such loans, provided the loan

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is collateralized by cash or United States government 1 2 securities having a market value of at least 100 percent of 3 the market value of the securities loaned. The Chief Financial 4 Officer shall keep a separate account, designated by name and number, of each fund. Individual transactions and totals of 5 all investments, or the share belonging to each fund, shall be б 7 recorded in the accounts. 8 Section 6. Subsection (1) and paragraph (a) of 9 subsection (3) of section 20.121, Florida Statutes, are amended to read: 10 20.121 Department of Financial Services.--There is 11 created a Department of Financial Services. 12 13 (1) DEPARTMENT HEAD.--The head of the Department of 14 Financial Services is the Chief Financial Officer who may also be known as the Treasurer. 15 (3) FINANCIAL SERVICES COMMISSION.--Effective January 16 7, 2003, there is created within the Department of Financial 17 18 Services the Financial Services Commission, composed of the Governor, the Attorney General, the Chief Financial Officer, 19 and the Commissioner of Agriculture, which shall for purposes 20 of this section be referred to as the commission. Commission 21 members shall serve as agency head of the Financial Services 2.2 23 Commission. The commission shall be a separate budget entity 24 and shall be exempt from the provisions of s. 20.052. Commission action shall be by majority vote consisting of at 25 least three affirmative votes. The commission shall not be 26 subject to control, supervision, or direction by the 27 28 Department of Financial Services in any manner, including 29 purchasing, transactions involving real or personal property, personnel, or budgetary matters. 30

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(a) Structure.--The major structural unit of the 1 commission is the office. Each office shall be headed by a 2 3 director. The following offices are established: 4 1. The Office of Insurance Regulation, which shall be responsible for all activities concerning insurers and other 5 risk bearing entities, including licensing, rates, policy б 7 forms, market conduct, claims, adjusters, issuance of 8 certificates of authority, solvency, viatical settlements, premium financing, and administrative supervision, as provided 9 under the insurance code or chapter 636. The head of the 10 Office of Insurance Regulation is the Director of the Office 11 of Insurance Regulation, who may also be known as the 12 13 Commissioner of Insurance Regulation. 14 2. The Office of Financial Regulation, which shall be responsible for all activities of the Financial Services 15 Commission relating to the regulation of banks, credit unions, 16 other financial institutions, finance companies, and the 17 18 securities industry. The head of the office is the Director of the Office of Financial Regulation, who may also be known 19 as the Commissioner of Financial Regulation. The Office of 20 Financial Regulation shall include a Bureau of Financial 21 22 Investigations, which shall function as a criminal justice 23 agency for purposes of ss. 943.045-943.08 and shall have a 24 separate budget. The bureau may conduct investigations within or outside this state as the bureau deems necessary to aid in 25 the enforcement of this section. If, during an investigation, 26 the office has reason to believe that any criminal law of this 27 28 state has or may have been violated, the office shall refer 29 any records tending to show such violation to state or federal law enforcement or prosecutorial agencies and shall provide 30 31 investigative assistance to those agencies as required.

2.4

ENROLLED 2004 Legislature CS for CS for SB 2994, 2nd Engrossed Section 7. Subsection (6) of section 110.1227, Florida 1 2 Statutes, is amended to read: 3 110.1227 Florida Employee Long-Term-Care Plan Act.--4 (6) A Florida Employee Long-Term-Care Plan Board of Directors is created, composed of nine members who shall serve 5 2-year terms, to be appointed after May 1, 1999, as follows: б 7 (a) The secretary of the Department of Elderly Affairs 8 shall appoint a member who is a plan participant. (b) The <u>Director of the Office of Insurance Regulation</u> 9 Chief Financial Officer shall appoint an actuary. 10 (c) The Attorney General shall appoint an attorney 11 licensed to practice law in this state. 12 13 (d) The Governor shall appoint three members from a 14 broad cross-section of the residents of this state. (e) The Department of Management Services shall 15 appoint a member. 16 17 (f) The President of the Senate shall appoint a member 18 of the Senate. (g) The Speaker of the House of Representatives shall 19 appoint a member of the House of Representatives. 20 Section 8. Subsection (2) of section 112.215, Florida 21 Statutes, as amended by section 8 of chapter 2003-399, Laws of 2.2 23 Florida, is amended, paragraph (e) is added to subsection (4) 24 of that section and subsection (11) of that section is amended, to read: 25 112.215 Government employees; deferred compensation 26 27 program.--28 (2) For the purposes of this section, the term 29 "employee" means any person, whether appointed, elected, or under contract, providing services for the state; any state 30 31 agency or county or other political subdivision of the state;

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any municipality; any state university board of trustees; or 1 2 any constitutional county officer under s. 1(d), Art. VIII of the State Constitution for which compensation or statutory 3 4 fees are paid. 5 (4) 6 (e) The administrative costs of the deferred 7 compensation plan must be wholly or partially self-funded. 8 Fees for such self-funding of the plan shall be paid by 9 investment providers and may be recouped from their respective plan participants. Such fees shall be deposited in the 10 Deferred Compensation Trust Fund. 11 (11) With respect to any funds held pursuant to a 12 13 deferred compensation plan, any investment option plan 14 provider that which is a bank or savings association and that which provides time deposit accounts and certificates of 15 deposit as an investment product to the plan participants may, 16 with the approval of the State Board of Administration for 17 18 providers in the state plan, or with the approval of the 19 appropriate official or body designated under subsection (5) for a plan of a county, municipality, other political 20 subdivision, or constitutional county officer, be exempt from 21 22 the provisions of chapter 280 requiring it to be a qualified 23 public depository, provided: 24 (a) The bank or savings association shall, to the extent that the time deposit accounts or certificates of 25 deposit are not insured by the Federal Deposit Insurance 26 Corporation, deposit or issue collateral with the Chief 27 28 Financial Officer for all state funds held by it under a 29 deferred compensation plan, or with such other appropriate 30 official for all public funds held by it under a deferred 31 compensation plan of a county, municipality, other political

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2004 Legislature CS for CS for SB 2994, 2nd Engrossed subdivision, or constitutional county officer, in an amount which equals at least 150 percent of all uninsured deferred compensation funds then held. (b) Said collateral shall be of the kind permitted by s. 280.13 and shall be pledged in the manner provided for by

the applicable provisions of chapter 280.

7 8 The Chief Financial Officer shall have all the applicable powers provided in ss. 280.04, 280.05, and 280.08 relating to 9 the sale or other disposition of the pledged collateral. 10 Section 9. Subsection (1) of section 215.95, Florida 11 Statutes, is amended to read: 12 13 215.95 Financial Management Information Board .--14 (1) There is created, as part of the Administration Commission, the Financial Management Information Board. 15 The board shall be composed of the Governor, the Chief Financial 16 Officer, the Commissioner of Agriculture, and the Attorney 17 18 General. The Governor shall be chair of the board. The Governor or the Chief Financial Officer may call a meeting of 19 the board at any time the need arises. 20

21Section 10.Subsections (2) and (4) of section 215.96,22Florida Statutes, are amended to read:

23 215.96 Coordinating council and design and 24 coordination staff.--

(2) The coordinating council shall consist of the
Chief Financial Officer; the Commissioner of Agriculture; the
secretary of the Department of Management Services; the
Attorney General; and the Director of Planning and Budgeting,
Executive Office of the Governor, or their designees. The
Chief Financial Officer, or his or her designee, shall be
chair of the coordinating council, and the design and

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coordination staff shall provide administrative and clerical 1 2 support to the council and the board. The design and 3 coordination staff shall maintain the minutes of each meeting and shall make such minutes available to any interested 4 person. The Auditor General, the State Courts Administrator, 5 an executive officer of the Florida Association of State б 7 Agency Administrative Services Directors, and an executive 8 officer of the Florida Association of State Budget Officers, 9 or their designees, shall serve without voting rights as ex officio members on the coordinating council. The chair may 10 call meetings of the coordinating council as often as 11 necessary to transact business; however, the coordinating 12 13 council shall meet at least once a year. Action of the 14 coordinating council shall be by motion, duly made, seconded and passed by a majority of the coordinating council voting in 15 the affirmative for approval of items that are to be 16 recommended for approval to the Financial Management 17 18 Information Board. (4) The Financial Management Information Board, 19 through the coordinating council, shall provide the necessary 20 planning, implementation, and integration policies, 21 22 coordination procedures, and reporting processes to facilitate 23 the successful and efficient integration of the central 24 administrative and financial management information systems, including the Florida Accounting Information Resource system 25 (FLAIR), Cash Management System (CMS), and FLAIR/CMS 26 replacement project, the payroll system in the Department of 27 28 Financial Services, the Legislative Appropriations 29 System/Planning and Budgeting Subsystem (LAS/PBS), the State Purchasing System (SPURS) and MyFlorida Marketplace project, 30 31 the Cooperative Personnel Employment Subsystem (COPES) and the

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PeopleFirst Outsourcing project, and the State Unified Tax 1 2 system (SUNTAX).

3 (a) To fulfill this role, the coordinating council 4 shall establish an Enterprise Resource Planning Integration Task Force, which shall consist of the coordinating council 5 members plus the Chief Information Officer in the State 6 7 Technology Office and the Executive Director or designee in 8 the Department of Revenue, who shall serve with voting rights on the task force. The nonvoting ex officio members of the 9 coordinating council shall be nonvoting members of the task 10 force. 11

(b) The task force shall be established by August 1, 12 13 2003, and shall remain in existence until the integration 14 goals have been achieved among the FLAIR/CMS Replacement project, SPURS and MyFlorida Marketplace project, COPES and 15 PeopleFirst project, payroll system, LAS/PBS, and SUNTAX 16 system, or until June 30, 2005, whichever is later. The task 17 18 force shall hold its initial meeting no later than September 1, 2003, and shall meet at the call of the chair or at least 19 once every 60 days. In its initial meeting, task force members 20 shall: 21

22 1. Adopt a task force charter that identifies major 23 objectives, activities, milestones and deliverables, 24 significant assumptions, and constraints on the task force functions and major stakeholder groups interested in the 25 outcome of the task force. 26

2. Consider and adopt processes by which information 27 28 will be collected and business process and technical 29 integration issues will be raised for analysis and recommendation by the task force. 30 31

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3. Elect a member to serve as vice chair. Any vacancy 1 2 in the vice chair position shall be filled by similar election 3 within 30 days after the date the vacancy is effective. 4 (c) The coordinating council shall provide 5 administrative and technical support to the task force as is reasonably necessary for the task force to effectively and б 7 timely carry out its duties and responsibilities. The cost of 8 providing such support may be paid from funds appropriated for the operation of the council or the FLAIR/CMS Replacement 9 project. The task force also may contract for services to 10 obtain specific expertise to analyze, facilitate, and 11 formulate recommendations to address process and technical 12 13 integration problems that need to be resolved. 14 (d) Using information and input from project teams and stakeholders responsible for the FLAIR/CMS Replacement 15 project, SPURS and MyFlorida Marketplace project, COPES and 16 PeopleFirst project, payroll system, LAS/PBS, and SUNTAX 17 18 system, the responsibilities of the task force shall include, but not be limited to: 19 1. Identifying and documenting central administrative 20 and financial management policies, procedures, and processes 21 22 that need to be integrated and recommending steps for 23 implementation. 24 2. Collecting information from the subsystem owners and project teams and developing and publishing a consolidated 25 list of enterprise resource planning functional and technical 26 integration requirements. 27 28 3. Publishing integration plans and timelines based on 29 information collected from task force members. 4. Forming committees, workgroups, and teams as 30 31 provided in subsection (3).

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5. Developing recommendations for the Financial
 Management Information Board which clearly describe any
 business or technical problems that need to be addressed, the
 options for resolving the problem, and the recommended
 actions.

6. Developing and implementing plans for reporting7 status of integration efforts.

8 (e) The task force shall provide recommendations to 9 the Financial Management Information Board for review and approval regarding the technical, procedural, policy, and 10 process requirements and changes that are needed to 11 successfully integrate, implement, and realize the benefits of 12 13 the enterprise resource planning initiatives associated with 14 the FLAIR/CMS Replacement project, SPURS and MyFlorida Marketplace project, COPES and PeopleFirst project, payroll 15 system, LAS/PBS, and SUNTAX system. The first of these reports 16 should be provided no later than October 3, 2003. 17

18 (f) The task force shall monitor, review, and evaluate the progress of the FLAIR/CMS Replacement project, SPURS and 19 MyFlorida Marketplace project, COPES and PeopleFirst project, 20 payroll system, LAS/PBS, and SUNTAX system, in implementing 21 22 the process and technical integration requirements and changes 23 approved by the Financial Management Information Board and in 24 achieving the necessary integration among the central administrative and financial management information systems 25 represented on the task force. The task force shall prepare 26 and submit quarterly reports to the Executive Office of the 27 28 Governor, the chairs of the Senate Appropriations Committee 29 and the House Appropriations Committee, and the Financial Management Information Board. Each quarterly report shall 30 31 identify and describe the technical, procedural, policy, and

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process requirements and changes proposed and adopted by the 1 2 board and shall describe the status of the implementation of 3 these integration efforts, identify any problems, issues, or risks that require executive-level action, and report actual 4 costs related to the Enterprise Resource Planning Integration 5 б Task Force. 7 (q) By January 15, 2004, and annually thereafter, 8 until it is disbanded, the Enterprise Resource Planning Integration Task Force shall report to the Financial 9 Management Information Board, the Speaker of the House of 10 Representatives, and the President of the Senate the results 11 of the task force's monitoring, review, and evaluation of 12 13 enterprise resource planning integration activities and 14 requirements, and any recommendations for statutory changes to be considered by the Legislature. 15 (h) This subsection expires July 1, 2008 July 1, 2004. 16 Section 11. Subsection (10) is added to section 17 18 287.064, Florida Statutes, to read: 19 287.064 Consolidated financing of deferred-payment purchases.--20 (10) Costs incurred pursuant to a guaranteed energy 21 22 performance savings contract, including the cost of energy 23 conservation measures, each as defined in s. 489.145, may be 24 financed pursuant to a master equipment financing agreement; however, the costs of training, operation, and maintenance may 25 not be financed. The period of time for repayment of the funds 26 drawn pursuant to the master equipment financing agreement 27 under this subsection may exceed 5 years but may not exceed 10 28 29 years. Section 12. Paragraph (a) of subsection (8) of section 30 31 408.05, Florida Statutes, is amended to read:

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408.05 State Center for Health Statistics .--1 2 (8) STATE COMPREHENSIVE HEALTH INFORMATION SYSTEM 3 ADVISORY COUNCIL. --4 (a) There is established in the agency the State Comprehensive Health Information System Advisory Council to 5 assist the center in reviewing the comprehensive health б 7 information system and to recommend improvements for such 8 system. The council shall consist of the following members: 1. An employee of the Executive Office of the 9 Governor, to be appointed by the Governor. 10 2. An employee of the Office of Insurance Regulation 11 Department of Financial Services, to be appointed by the 12 13 director of the office Chief Financial Officer. 14 3. An employee of the Department of Education, to be appointed by the Commissioner of Education. 15 4. Ten persons, to be appointed by the Secretary of 16 Health Care Administration, representing other state and local 17 18 agencies, state universities, the Florida Association of Business/Health Coalitions, local health councils, 19 professional health-care-related associations, consumers, and 20 purchasers. 21 22 Section 13. Subsection (4) of section 501.212, Florida 23 Statutes, is amended and subsection (7) is added to that 24 section, to read: 501.212 Application. -- This part does not apply to: 25 (4) Any person or activity regulated under laws 26 administered by: 27 28 (a) The Department of Financial Services or the Office 29 of Insurance Regulation of the Financial Services Commission: 30 or 31

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(b) Banks and savings and loan associations regulated 1 2 by the Office of Financial Regulation of the Financial Services Commission; or 3 (c) Banks or savings and loan associations regulated 4 5 by federal agencies; or. 6 (d) Any person or activity regulated under the laws 7 administered by the former Department of Insurance which are 8 now administered by the Department of Financial Services. 9 (7)(a) Causes of action pertaining to commercial real property located in this state if the parties to the action 10 executed a written lease or contract that expressly provides 11 for the process of resolution of any dispute and the award of 12 13 damages, attorney's fees, and costs, if any; or 14 (b) Causes of action concerning failure to maintain real property if the Florida Statutes: 15 1. Require the owner to comply with applicable 16 building, housing, and health codes; 17 18 2. Require the owner to maintain buildings and 19 improvements in common areas in a good state of repair and maintenance and maintain the common areas in a good state of 20 appearance, safety, and cleanliness; and 21 22 3. Provide a cause of action for failure to maintain the real property and provide legal or equitable remedies, 23 24 including the award of attorney's fees. 25 However, this subsection does not affect any action or remedy 26 27 concerning residential tenancies covered under part II of 28 chapter 83, nor does it prohibit the enforcing authority from 29 maintaining exclusive jurisdiction to bring any cause of action authorized under part II of chapter 501. 30 31

ENROLLED CS for CS for SB 2994, 2nd Engrossed 2004 Legislature Section 14. Subsection (1) of section 516.35, Florida 1 2 Statutes, is amended to read: 3 516.35 Credit insurance must comply with credit 4 insurance act. --5 (1) Tangible property offered as security may be reasonably insured against loss for a reasonable term, б 7 considering the circumstances of the loan. If such insurance 8 is sold at standard rates through a person duly licensed by the Department of Financial Services Office of Insurance 9 Regulation of the Financial Services Commission and if the 10 policy is payable to the borrower or any member of her or his 11 family, it shall not be deemed to be a collateral sale, 12 13 purchase, or agreement even though a customary mortgagee 14 clause is attached or the licensee is a coassured. Section 15. Subsection (2) of section 624.313, Florida 15 Statutes, is amended to read: 16 624.313 Publications.--17 18 (2) (a) The department may prepare and have printed and published in pamphlet or book form the following: 19 (a)1. As needed, questions and answers for the use of 20 persons applying for an examination for licensing as agents 21 22 for property, casualty, surety, health, and miscellaneous 23 insurers. 24 (b)2. As needed, questions and answers for the use of persons applying for an examination for licensing as agents 25 for life and health insurers. 26 (c)(b) The office may prepare and have printed and 27 28 published in pamphlet or book form, As needed, questions and 29 answers for the use of persons applying for an examination for licensing as adjusters. 30 31

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Section 16. Subsection (1) and paragraph (a) of 1 2 subsection (2) of section 624.317, Florida Statutes, are 3 amended to read: 4 624.317 Investigation of agents, adjusters, administrators, service companies, and others.--If it has 5 reason to believe that any person has violated or is violating б 7 any provision of this code, or upon the written complaint 8 signed by any interested person indicating that any such 9 violation may exist: (1) The department shall conduct such investigation as 10 it deems necessary of the accounts, records, documents, and 11 transactions pertaining to or affecting the insurance affairs 12 13 of any general agent, surplus line agent, adjuster, managing 14 general agent, insurance agent, customer representative, service representative, or other person subject to its 15 jurisdiction, subject to the requirements of s. 626.601. 16 (2) The office shall conduct such investigation as it 17 18 deems necessary of the accounts, records, documents, and transactions pertaining to or affecting the insurance affairs 19 of any: 20 (a) Adjuster, Administrator, service company, or other 21 person subject to its jurisdiction. 2.2 23 Section 17. Subsections (3) and (4) are added to 24 section 624.4622, Florida Statutes, to read: 624.4622 Local government self-insurance funds.--25 (3) Notwithstanding subsection (2), a local government 26 self-insurance fund created under this section after October 27 28 1, 2004, shall initially be subject to the requirements of a 29 commercial fund under s. 624.4621 and, for the first 5 years of its existence, shall be subject to all the requirements 30 31
applied to commercial self-insurance funds or to group 1 2 self-insurance funds, respectively. 3 (4)(a) A local government self-insurance fund formed after January 1, 2005, shall, for its first 5 fiscal years, 4 5 file with the office full and true statements of its financial condition, transactions, and affairs. An annual statement б 7 covering the preceding fiscal year shall be filed within 60 8 days after the end of the fund's fiscal year and quarterly 9 statements shall be filed within 45 days after each such date. The office may, for good cause, grant an extension of time for 10 filing an annual or quarterly statement. The statements shall 11 contain information generally included in insurers' financial 12 13 statements prepared in accordance with generally accepted 14 insurance accounting principles and practices and in a form generally used by insurers for financial statements, sworn to 15 by at least two executive officers of the self-insurance fund. 16 The form for financial statements shall be the form currently 17 18 approved by the National Association of Insurance 19 Commissioners for use by property and casualty insurers. 20 (b) Each annual statement shall contain a statement of opinion on loss and loss adjustment expense reserves made by a 21 22 member of the American Academy of Actuaries. Workpapers in 23 support of the statement of opinion must be provided to the 24 office upon request. Section 18. Paragraph (d) of subsection (12) of 25 section 624.501, Florida Statutes, is amended to read: 26 624.501 Filing, license, appointment, and 27 28 miscellaneous fees. -- The department, commission, or office, as 29 appropriate, shall collect in advance, and persons so served shall pay to it in advance, fees, licenses, and miscellaneous 30 charges as follows: 31

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ENROLLED 2004 Legislature CS for CS for SB 2994, 2nd Engrossed (12) Adjusters: 1 2 (d) Fee to cover actual cost of credit report, when 3 such report must be secured by <u>department</u> office. 4 Section 19. Subsections (1) and (2) of section 5 626.016, Florida Statutes, are amended to read: 626.016 Powers and duties of department, commission, 6 7 and office.--8 (1) The powers and duties of the Chief Financial 9 Officer and the department specified in this part apply only with respect to insurance agents, managing general agents, 10 insurance adjusters, reinsurance intermediaries, viatical 11 settlement brokers, customer representatives, service 12 13 representatives, and agencies. 14 (2) The powers and duties of the commission and office specified in this part apply only with respect to insurance 15 adjusters, service companies, administrators, and viatical 16 settlement providers and contracts. 17 18 Section 20. Paragraph (a) of subsection (1) of section 19 626.112, Florida Statutes, is amended to read: 20 626.112 License and appointment required; agents, 21 customer representatives, adjusters, insurance agencies, 22 service representatives, managing general agents .--23 (1)(a) No person may be, act as, or advertise or hold 24 himself or herself out to be an insurance agent, insurance adjuster, or customer representative unless he or she is 25 currently licensed by the department and appointed by an 26 appropriate appointing entity or person one or more insurers. 27 28 No person may be, act as, or advertise or hold himself or 29 herself out to be an insurance adjuster unless he or she is 30 currently licensed by the office and appointed by one or 31 insurers.

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Section 21. Section 626.161, Florida Statutes, is 1 2 amended to read: 3 626.161 Licensing forms. -- The department shall 4 prescribe and furnish all printed forms required in connection with the application for issuance of and termination of all 5 licenses and appointments, except that, with respect to б 7 adjusters, the commission shall prescribe and the office shall 8 furnish such forms. Section 22. Subsection (1), paragraph (f) of 9 subsection (2), and subsection (5) of section 626.171, Florida 10 Statutes, are amended to read: 11 626.171 Application for license.--12 13 (1) The department or office shall not issue a license 14 as agent, customer representative, adjuster, insurance agency, service representative, managing general agent, or reinsurance 15 intermediary to any person except upon written application 16 therefor filed with it, qualification therefor, and payment in 17 18 advance of all applicable fees. Any such application shall be made under the oath of the applicant and be signed by the 19 applicant. Beginning November 1, 2002, the department shall 20 accept the uniform application for nonresident agent 21 licensing. The department may adopt revised versions of the 2.2 23 uniform application by rule. 24 (2) In the application, the applicant shall set forth: (f) Such other or additional information as the 25 department or office may deem proper to enable it to determine 26 the character, experience, ability, and other qualifications 27 28 of the applicant to hold himself or herself out to the public 29 as an insurance representative. 30 (5) An application for a license as an agent, customer 31 representative, adjuster, insurance agency, service

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representative, managing general agent, or reinsurance 1 2 intermediary must be accompanied by a set of the individual applicant's fingerprints, or, if the applicant is not an 3 individual, by a set of the fingerprints of the sole 4 proprietor, majority owner, partners, officers, and directors, 5 on a form adopted by rule of the department or commission and б 7 accompanied by the fingerprint processing fee set forth in s. 8 624.501. Fingerprints shall be used to investigate the 9 applicant's qualifications pursuant to s. 626.201. The fingerprints shall be taken by a law enforcement agency or 10 other department-approved entity. 11 Section 23. Section 626.181, Florida Statutes, is 12 13 amended to read: 14 626.181 Number of applications for licensure required. -- After a license as agent, customer representative, 15 or adjuster has been issued to an individual, the same 16 individual shall not be required to take another examination 17 18 for a similar license, regardless, in the case of an agent, of 19 the number of insurers to be represented by him or her as agent, unless: 20 (1) Specifically ordered by the department or office 21 to complete a new application for license; or 2.2 23 (2) During any period of 48 months since the filing of 24 the original license application, such individual was not appointed as an agent, customer representative, or adjuster, 25 unless the failure to be so appointed was due to military 26 service, in which event the period within which a new 27 28 application is not required may, in the discretion of the 29 department or office, be extended to 12 months following the 30 date of discharge from military service if the military 31 service does not exceed 3 years, but in no event to extend

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under this clause for a period of more than 6 years from the 1 2 date of filing of the original application for license. 3 Section 24. Section 626.191, Florida Statutes, is 4 amended to read: 5 626.191 Repeated applications.--The failure of an б applicant to secure a license upon an application shall not 7 preclude him or her from applying again as many times as 8 desired, but the department or office shall not give 9 consideration to or accept any further application by the same individual for a similar license dated or filed within 30 days 10 subsequent to the date the department or office denied the 11 last application, except as provided in s. 626.281. 12 13 Section 25. Section 626.211, Florida Statutes, is 14 amended to read: 626.211 Approval, disapproval of application.--15 (1) If upon the basis of a completed application for 16 license and such further inquiry or investigation as the 17 18 department or office may make concerning an applicant the department or office is satisfied that, subject to any 19 examination required to be taken and passed by the applicant 20 for a license, the applicant is qualified for the license 21 applied for and that all pertinent fees have been paid, it 2.2 23 shall approve the application. The department or office shall 24 not deny, delay, or withhold approval of an application due to the fact that it has not received a criminal history report 25 based on the applicant's fingerprints. 26 (2) Upon approval of an applicant for license as 27 28 agent, customer representative, or adjuster who is subject to 29 written examination, the department or office shall notify the 30 applicant when and where he or she may take the required 31 examination.

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(3) Upon approval of an applicant for license who is 1 2 not subject to examination, the department or office shall 3 promptly issue the license. 4 (4) If upon the basis of the completed application and such further inquiry or investigation the department or office 5 deems the applicant to be lacking in any one or more of the 6 7 required qualifications for the license applied for, the 8 department or office shall disapprove the application and notify the applicant, stating the grounds of disapproval. 9 Section 26. Subsection (1) and paragraphs (a), (c), 10 (d), (f), (g), and (l) of subsection (2) of section 626.221, 11 Florida Statutes, are amended to read: 12 13 626.221 Examination requirement; exemptions.--14 (1) The department or office shall not issue any license as agent, customer representative, or adjuster to any 15 individual who has not qualified for, taken, and passed to the 16 satisfaction of the department or office a written examination 17 18 of the scope prescribed in s. 626.241. 19 (2) However, no such examination shall be necessary in any of the following cases: 20 (a) An applicant for renewal of appointment as an 21 agent, customer representative, or adjuster, unless the 2.2 23 department or office determines that an examination is 24 necessary to establish the competence or trustworthiness of such applicant. 25 (c) In the discretion of the department or office, an 26 applicant for reinstatement of license or appointment as an 27 28 agent, customer representative, or adjuster whose license has 29 been suspended within 2 years prior to the date of application or written request for reinstatement. 30 31

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(d) An applicant who, within 2 years prior to 1 2 application for license and appointment as an agent, customer 3 representative, or adjuster, was a full-time salaried employee 4 of the department or office and had continuously been such an employee with responsible insurance duties for not less than 2 5 years and who had been a licensee within 2 years prior to б 7 employment by the department or office with the same class of 8 license as that being applied for. 9 (f) A person who has been licensed and appointed as a public adjuster or independent adjuster, or licensed and 10 appointed either as an agent or company adjuster as to all 11 property, casualty, and surety insurances, may be licensed and 12 13 appointed as a company adjuster as to any of such insurances, 14 or as an independent adjuster or public adjuster, without additional written examination if an application for 15 appointment is filed with the <u>department</u> office within 48 16

17 months following the date of cancellation or expiration of the 18 prior appointment.

(g) A person who has been licensed as an adjuster for motor vehicle, property and casualty, workers' compensation, and health insurance may be licensed as such an adjuster without additional written examination if his or her application for appointment is filed with the <u>department</u> office within 48 months after cancellation or expiration of the prior license.

(1) An applicant for license as an adjuster who has
the designation of Accredited Claims Adjuster (ACA) from a
regionally accredited postsecondary institution in this state,
or the designation of Professional Claims Adjuster (PCA) from
the Professional Career Institute, whose curriculum has been
approved by the <u>department</u> office and whose curriculum

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includes comprehensive analysis of basic property and casualty 2 lines of insurance and testing at least equal to that of standard <u>department</u> office testing for the all-lines adjuster 3 license. The <u>department</u> commission shall adopt rules 4 establishing standards for the approval of curriculum. 5 Section 27. Section 626.231, Florida Statutes, is б 7 amended to read: 8 626.231 Eligibility for examination. -- No person shall 9 be permitted to take an examination for license until his or her application for the license has been approved and the 10 required fees have been received by the department or office 11 or a person designated by the department or office to 12 13 administer the examination. 14 Section 28. Subsection (1) of section 626.241, Florida Statutes, is amended to read: 15 626.241 Scope of examination .--16 (1) Each examination for a license as agent, customer 17 18 representative, or adjuster shall be of such scope as is 19 deemed by the department or office to be reasonably necessary to test the applicant's ability and competence and knowledge 20 of the kinds of insurance and transactions to be handled under 21 the license applied for, of the duties and responsibilities of 2.2 23 such a licensee, and of the pertinent provisions of the laws 24 of this state. Section 29. Subsections (1) and (3) of section 25 626.251, Florida Statutes, are amended to read: 26 626.251 Time and place of examination; notice .--27 28 (1) The department or office or a person designated by 29 the department or office shall mail written notice of the time 30 and place of the examination to each applicant for license 31 required to take an examination who will be eligible to take

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the examination as of the examination date. The notice shall 1 2 be so mailed, postage prepaid, and addressed to the applicant at his or her address shown on the application for license or 3 at such other address as requested by the applicant in writing 4 filed with the department or office prior to the mailing of 5 the notice. Notice shall be deemed given when so mailed. б 7 (3) The department or office shall make an examination 8 available to the applicant, to be taken as soon as reasonably 9 possible after the applicant is eligible therefor. Any examination required under this part shall be available in 10 this state at a designated examination center. 11 Section 30. Subsections (1), (2), and (3) of section 12 13 626.261, Florida Statutes, are amended to read: 14 626.261 Conduct of examination. --(1) The applicant for license shall appear in person 15 and personally take the examination for license at the time 16 and place specified by the department or office or by a person 17 18 designated by the department or office. 19 (2) The examination shall be conducted by an employee of the department or office or a person designated by the 20 department or office for that purpose. 21 22 (3) The questions propounded shall be as prepared by 23 the department or office, or by a person designated by the 24 department or office for that purpose, consistent with the applicable provisions of this code. 25 Section 31. Section 626.266, Florida Statutes, is 26 amended to read: 27 28 626.266 Printing of examinations or related materials 29 to preserve examination security. -- A contract let for the development, administration, or grading of examinations or 30 31 related materials by the department or office pursuant to the

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various agent, customer representative, or adjuster licensing 2 and examination provisions of this code may include the 3 printing or furnishing of these examinations or related materials in order to preserve security. Any such contract 4 shall be let as a contract for a contractual service pursuant 5 to s. 287.057. б 7 Section 32. Subsection (1) of section 626.271, Florida 8 Statutes, is amended to read: 9 626.271 Examination fee; determination, refund.--(1) Prior to being permitted to take an examination, 10 each applicant who is subject to examination shall pay to the 11 department or office or a person designated by the department 12 13 or office an examination fee. A separate and additional 14 examination fee shall be payable for each separate class of license applied for, notwithstanding that all such 15 examinations are taken on the same date and at the same place. 16 Section 33. Section 626.281, Florida Statutes, is 17 18 amended to read: 626.281 Reexamination.--19 (1) Any applicant for license who has either: 20 (a) Taken an examination and failed to make a passing 21 2.2 grade, or 23 (b) Failed to appear for the examination or to take or 24 complete the examination at the time and place specified in the notice of the department or office, 25 26 may take additional examinations, after filing with the 27 28 department or office an application for reexamination together 29 with applicable fees. The failure of an applicant to pass an 30 examination or the failure to appear for the examination or to 31

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take or complete the examination does not preclude the 1 2 applicant from taking subsequent examinations. 3 (2) The department or office may require any 4 individual whose license as an agent, customer representative, or adjuster has expired or has been suspended to pass an 5 б examination prior to reinstating or relicensing the individual 7 as to any class of license. The examination fee shall be paid 8 as to each examination. Section 34. Section 626.2817, Florida Statutes, is 9 amended to read: 10 626.2817 Regulation of course providers, instructors, 11 school officials, and monitor groups involved in prelicensure 12 13 education for insurance agents and other licensees .--14 (1) Any course provider, instructor, school official, or monitor group must be approved by and registered with the 15 department or office before offering prelicensure education 16 courses for insurance agents and other licensees. 17 18 (2) The department or commission shall adopt rules 19 establishing standards for the approval, registration, discipline, or removal from registration of course providers, 20 instructors, school officials, and monitor groups. The 21 standards must be designed to ensure that such persons have 2.2 23 the knowledge, competence, and integrity to fulfill the 24 educational objectives of the prelicensure requirements of this chapter and chapter 648 and to assure that insurance 25 agents and licensees are competent to engage in the activities 26 authorized under the license. 27 28 (3) The department or commission shall adopt rules to 29 establish a process for determining compliance with the 30 prelicensure requirements of this chapter and chapter 648. The 31

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department or commission shall adopt rules prescribing the 1 2 forms necessary to administer the prelicensure requirements. 3 Section 35. Section 626.291, Florida Statutes, is 4 amended to read: 5 626.291 Denial, issuance of license.--6 (1) Within 30 days after the applicant has completed 7 any examination required under s. 626.221, the department or 8 office or its designee shall provide a score report; and, if 9 it finds that the applicant has received a passing grade, the department or office shall within such period notify the 10 applicant and issue and transmit the license to which such 11 examination related. If it finds that the applicant did not 12 13 make a passing grade on the examination for a particular 14 license, the department or office or its designee shall within this period provide notice to the applicant to that effect and 15 of its denial of the license. 16 (2) As to an applicant for a license for which no 17 18 examination is required, the department or office shall 19 promptly issue the license applied for as soon as it has approved the application. 20 (3) The department or office shall not deny, delay, or 21 22 withhold issuance of a license due to the fact that it has not 23 received a criminal history report based on the applicant's 24 fingerprints. Section 36. Section 626.301, Florida Statutes, is 25 amended to read: 26 27 626.301 Form and contents of licenses, in 28 general.--Each license issued by the department or office 29 shall be in such form as the department or commission may 30 designate and contain the licensee's name, lines of authority 31 the licensee is authorized to transact, the licensee's

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personal identification number, the date of issuance, and any 1 2 other information the department or commission deems necessary to fully identify the licensee and the authority being 3 granted. The department or commission may by rule require 4 photographs of applicants as a part of the licensing process. 5 Section 37. Subsection (2) of section 626.371, Florida б 7 Statutes, is amended to read: 8 626.371 Payment of fees, taxes for appointment period 9 without appointment. --(2) If, upon application and qualification for an 10 initial or renewal appointment and such investigation as the 11 department or office may make, it appears to the department or 12 13 office that an individual who was formerly licensed or is 14 currently licensed but not properly appointed to represent an insurer or employer and who has been actively engaged or is 15 currently actively engaged as such an appointee, but without 16 being appointed as required, the department or office may, if 17 18 it finds that such failure to be appointed was an inadvertent 19 error on the part of the insurer or employer so represented, nevertheless issue or authorize the issuance of the 20 appointment as applied for but subject to the condition that, 21 before the appointment is issued, all fees and taxes which 2.2 23 would have been due had the applicant been so appointed during 24 such current and prior periods, with applicable fees pursuant to s. 624.501 for such current and prior periods of 25 appointment, shall be paid to the department or office. 26 Section 38. Subsections (2), (3), and (4) of section 27 28 626.381, Florida Statutes, are amended to read: 29 626.381 Renewal, continuation, reinstatement, or 30 termination of appointment. --31

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(2) Each appointing entity shall file with the 1 2 department or office the lists, statements, and information as 3 to appointees whose appointments are being renewed or terminated, accompanied by payment of the applicable renewal 4 fees and taxes as prescribed in s. 624.501, by a date set 5 forth by the department or office following the month during б 7 which the appointments will expire. 8 (3) Renewal of an appointment which is received by the 9 department or office or person designated by the department to administer the appointment process prior to the expiration of 10 an appointment in the licensee's birth month or license issue 11 date, whichever applies, may be renewed by the department or 12 13 office without penalty and shall be effective as of the first 14 day of the month succeeding the month in which the appointment would have expired. 15 (4) Renewal of an appointment which is received by the 16 department or office or person designated by the department to 17 18 administer the appointment process after the renewal date may be accepted and effectuated by the department or office in its 19 discretion if the appointment, late filing, continuation, and 20 reinstatement fee accompanies the renewal request pursuant to 21 s. 624.501. Late filing fees shall be paid by the appointing 2.2 23 entity and may not be charged to the appointee. 24 Section 39. Subsection (2) of section 626.431, Florida Statutes, is amended to read: 25 626.431 Effect of expiration of license and 26 appointment.--27 28 (2) When a licensee's last appointment for a 29 particular class of insurance has been terminated or not renewed, the department or office must notify the licensee 30 31 that his or her eligibility for appointment as such an

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appointee will expire unless he or she is appointed prior to 1 2 expiration of the 48-month period referred to in subsection 3 (3). 4 Section 40. Section 626.461, Florida Statutes, is amended to read: 5 6 626.461 Continuation of appointment of agent or other 7 representative .-- Subject to renewal or continuation by the 8 appointing entity, the appointment of the agent, adjuster, 9 service representative, customer representative, or managing general agent shall continue in effect until the person's 10 license is revoked or otherwise terminated, unless written 11 notice of earlier termination of the appointment is filed with 12 13 the department or office or person designated by the 14 department to administer the appointment process by either the appointing entity or the appointee. 15 Section 41. Subsections (2), (3), (4), and (5) of 16 section 626.471, Florida Statutes, are amended to read: 17 18 626.471 Termination of appointment.--(2) As soon as possible and at all events within 30 19 days after terminating the appointment of an appointee, other 20 21 than as to an appointment terminated by the appointing 22 entity's failure to continue or renew it, the appointing 23 entity shall file written notice thereof with the department 24 or office, together with a statement that it has given the appointee notice thereof as provided in subsection (1) and 25 shall file with the department or office the reasons and facts 26 involved in such termination as required under s. 626.511. 27 28 (3) Upon termination of the appointment of an 29 appointee, whether by failure to renew or continue the appointment, the appointing entity shall: 30 31

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(a) File with the department or office the information 1 2 required under s. 626.511. 3 (b) Subject to the exceptions provided under 4 subsection (1), continue the outstanding contracts transacted by an agent until the expiration date or anniversary date when 5 the policy is a continuous policy with no expiration date. б 7 This paragraph shall not be construed to prohibit the 8 cancellation of such contracts when not otherwise prohibited 9 by law. (4) An appointee may terminate the appointment at any 10 time by giving written or electronic notice thereof to the 11 appointing entity, department or office, or person designated 12 13 by the department to administer the appointment process. The 14 department shall immediately terminate the appointment and notify the appointing entity of such termination. Such 15 termination shall be subject to the appointee's contract 16 17 rights, if any. 18 (5) Upon receiving notice of termination, the 19 department or office or person designated by the department to administer the appointment process shall terminate the 20 21 appointment. 22 Section 42. Subsections (2), (3), and (5) of section 23 626.521, Florida Statutes, are amended to read: 24 626.521 Character, credit reports.--(2) If requested by the department or office, the 25 insurer, manager, general agent, general lines agent, or 26 employer, as the case may be, shall furnish to the department 27 28 or office on a form adopted and furnished by the department or 29 commission and furnished by the department or office, such information as it may reasonably requires require relative to 30 31 such individual and investigation.

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1	(3) As to an applicant for an adjuster's or
2	reinsurance intermediary's license who is to be self-employed,
3	the department or office may secure, at the cost of the
4	applicant, a full detailed credit and character report made by
5	an established and reputable independent reporting service
6	relative to the applicant.
7	(5) Information contained in credit or character
8	reports furnished to or secured by the department or office
9	under this section is confidential and exempt from the
10	provisions of s. 119.07(1).
11	Section 43. Subsections (1) and (2) of section
12	626.541, Florida Statutes, are amended to read:
13	626.541 Firm, corporate, and business names; officers;
14	associates; notice of changes
15	(1) Any licensed agent or adjuster doing business
16	under a firm or corporate name or under any business name
17	other than his or her own individual name shall, within 30
18	days after the initial transaction of insurance under such
19	business name, file with the department or office , on forms
20	adopted <u>and furnished</u> by the department or commission and
21	furnished by the department or office, a written statement of
22	the firm, corporate, or business name being so used, the
23	address of any office or offices or places of business making
24	use of such name, and the name and social security number of
25	each officer and director of the corporation and of each
26	individual associated in such firm or corporation as to the
27	insurance transactions thereof or in the use of such business
28	name.
29	(2) In the event of any change of such name, or of any
30	of the officers and directors, or of any of such addresses, or
31	in the personnel so associated, written notice of such change

must be filed with the department or office within 30 days by 1 2 or on behalf of those licensees terminating any such firm, corporate, or business name or continuing to operate 3 thereunder. 4 5 Section 44. Section 626.551, Florida Statutes, is amended to read: б 7 626.551 Notice of change of address, name.--Every 8 licensee shall notify the department or office in writing 9 within 60 days after a change of name, residence address, principal business street address, or mailing address. Any 10 licensed agent who has moved his or her residence from this 11 state shall have his or her license and all appointments 12 13 immediately terminated by the department or office. Failure to 14 notify the department or office within the required time period shall result in a fine not to exceed \$250 for the first 15 offense and, for subsequent offenses, a fine of not less than 16 \$500 or suspension or revocation of the license pursuant to s. 17 18 626.611 or s. 626.621. 19 Section 45. Section 626.611, Florida Statutes, is amended to read: 20 626.611 Grounds for compulsory refusal, suspension, or 21 revocation of agent's, title agency's, adjuster's, customer 2.2 23 representative's, service representative's, or managing 24 general agent's license or appointment.--The department or office shall deny an application for, suspend, revoke, or 25 refuse to renew or continue the license or appointment of any 26 applicant, agent, title agency, adjuster, customer 27 28 representative, service representative, or managing general 29 agent, and it shall suspend or revoke the eligibility to hold 30 a license or appointment of any such person, if it finds that 31

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as to the applicant, licensee, or appointee any one or more of 1 2 the following applicable grounds exist: 3 (1) Lack of one or more of the qualifications for the 4 license or appointment as specified in this code. (2) Material misstatement, misrepresentation, or fraud 5 in obtaining the license or appointment or in attempting to б 7 obtain the license or appointment. 8 (3) Failure to pass to the satisfaction of the 9 department or office any examination required under this code. (4) If the license or appointment is willfully used, 10 or to be used, to circumvent any of the requirements or 11 prohibitions of this code. 12 13 (5) Willful misrepresentation of any insurance policy 14 or annuity contract or willful deception with regard to any such policy or contract, done either in person or by any form 15 of dissemination of information or advertising. 16 (6) If, as an adjuster, or agent licensed and 17 18 appointed to adjust claims under this code, he or she has materially misrepresented to an insured or other interested 19 party the terms and coverage of an insurance contract with 20 intent and for the purpose of effecting settlement of claim 21 for loss or damage or benefit under such contract on less 2.2 23 favorable terms than those provided in and contemplated by the 24 contract. (7) Demonstrated lack of fitness or trustworthiness to 25 engage in the business of insurance. 26 27 (8) Demonstrated lack of reasonably adequate knowledge 28 and technical competence to engage in the transactions 29 authorized by the license or appointment. (9) Fraudulent or dishonest practices in the conduct 30 31 of business under the license or appointment.

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(10) Misappropriation, conversion, or unlawful 1 2 withholding of moneys belonging to insurers or insureds or 3 beneficiaries or to others and received in conduct of business under the license or appointment. 4 (11) Unlawfully rebating, attempting to unlawfully 5 rebate, or unlawfully dividing or offering to divide his or б 7 her commission with another. 8 (12) Having obtained or attempted to obtain, or having 9 used or using, a license or appointment as agent or customer representative for the purpose of soliciting or handling 10 "controlled business" as defined in s. 626.730 with respect to 11 general lines agents, s. 626.784 with respect to life agents, 12 13 and s. 626.830 with respect to health agents. 14 (13) Willful failure to comply with, or willful violation of, any proper order or rule of the department, 15 commission, or office or willful violation of any provision of 16 17 this code. 18 (14) Having been found guilty of or having pleaded guilty or nolo contendere to a felony or a crime punishable by 19 imprisonment of 1 year or more under the law of the United 20 States of America or of any state thereof or under the law of 21 any other country which involves moral turpitude, without 2.2 23 regard to whether a judgment of conviction has been entered by 24 the court having jurisdiction of such cases. (15) Fraudulent or dishonest practice in submitting or 25 aiding or abetting any person in the submission of an 26 application for workers' compensation coverage under chapter 27 28 440 containing false or misleading information as to employee 29 payroll or classification for the purpose of avoiding or reducing the amount of premium due for such coverage. 30 31

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(16) Sale of an unregistered security that was 1 2 required to be registered, pursuant to chapter 517. Section 46. Section 626.621, Florida Statutes, is 3 4 amended to read: 5 626.621 Grounds for discretionary refusal, suspension, or revocation of agent's, adjuster's, customer б 7 representative's, service representative's, or managing 8 general agent's license or appointment. -- The department or 9 office may, in its discretion, deny an application for, suspend, revoke, or refuse to renew or continue the license or 10 appointment of any applicant, agent, adjuster, customer 11 representative, service representative, or managing general 12 13 agent, and it may suspend or revoke the eligibility to hold a 14 license or appointment of any such person, if it finds that as to the applicant, licensee, or appointee any one or more of 15 the following applicable grounds exist under circumstances for 16 which such denial, suspension, revocation, or refusal is not 17 18 mandatory under s. 626.611: (1) Any cause for which issuance of the license or 19 appointment could have been refused had it then existed and 20 been known to the department or office. 21 22 (2) Violation of any provision of this code or of any 23 other law applicable to the business of insurance in the 24 course of dealing under the license or appointment. (3) Violation of any lawful order or rule of the 25 department, commission, or office. 26 (4) Failure or refusal, upon demand, to pay over to 27 28 any insurer he or she represents or has represented any money 29 coming into his or her hands belonging to the insurer. (5) Violation of the provision against twisting, as 30 31 defined in s. 626.9541(1)(1).

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(6) In the conduct of business under the license or 1 2 appointment, engaging in unfair methods of competition or in 3 unfair or deceptive acts or practices, as prohibited under part IX of this chapter, or having otherwise shown himself or 4 herself to be a source of injury or loss to the public or 5 detrimental to the public interest. б 7 (7) Willful overinsurance of any property or health 8 insurance risk. 9 (8) Having been found guilty of or having pleaded guilty or nolo contendere to a felony or a crime punishable by 10 imprisonment of 1 year or more under the law of the United 11 States of America or of any state thereof or under the law of 12 13 any other country, without regard to whether a judgment of 14 conviction has been entered by the court having jurisdiction of such cases. 15 (9) If a life agent, violation of the code of ethics. 16 (10) Cheating on an examination required for licensure 17 18 or violating test center or examination procedures published orally, in writing, or electronically at the test site by 19 authorized representatives of the examination program 20 administrator. Communication of test center and examination 21 22 procedures must be clearly established and documented. 23 (11) Failure to inform the department or office in 24 writing within 30 days after pleading guilty or nolo contendere to, or being convicted or found guilty of, any 25 felony or a crime punishable by imprisonment of 1 year or more 26 under the law of the United States or of any state thereof, or 27 28 under the law of any other country without regard to whether a 29 judgment of conviction has been entered by the court having jurisdiction of the case. 30 31

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(12) Knowingly aiding, assisting, procuring, advising, 1 2 or abetting any person in the violation of or to violate a 3 provision of the insurance code or any order or rule of the department, commission, or office. 4 Section 47. Section 626.631, Florida Statutes, is 5 amended to read: б 7 626.631 Procedure for refusal, suspension, or 8 revocation of license.--9 (1) If any licensee is convicted by a court of a violation of this code or a felony, the licenses and 10 appointments of such person shall be immediately revoked by 11 the department or office. The licensee may subsequently 12 13 request a hearing pursuant to ss. 120.569 and 120.57, and the 14 department or office shall expedite any such requested hearing. The sole issue at such hearing shall be whether the 15 revocation should be rescinded because such person was not in 16 fact convicted of a violation of this code or a felony. 17 18 (2) The papers, documents, reports, or evidence of the department or office relative to a hearing for revocation or 19 suspension of a license or appointment pursuant to the 20 provisions of this chapter and chapter 120 are confidential 21 22 and exempt from the provisions of s. 119.07(1) until after the 23 same have been published at the hearing. However, such papers, 24 documents, reports, or items of evidence are subject to discovery in a hearing for revocation or suspension of a 25 26 license or appointment. Section 48. Subsections (1) and (2) of section 27 28 626.641, Florida Statutes, are amended to read: 29 626.641 Duration of suspension or revocation .--(1) The department or office shall, in its order 30 31 suspending a license or appointment or in its order suspending

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the eligibility of a person to hold or apply for such license 1 2 or appointment, specify the period during which the suspension is to be in effect; but such period shall not exceed 2 years. 3 The license, appointment, or eligibility shall remain 4 suspended during the period so specified, subject, however, to 5 any rescission or modification of the order by the department б 7 or office, or modification or reversal thereof by the court, 8 prior to expiration of the suspension period. A license, 9 appointment, or eligibility which has been suspended shall not be reinstated except upon request for such reinstatement; but 10 the department or office shall not grant such reinstatement if 11 it finds that the circumstance or circumstances for which the 12 license, appointment, or eligibility was suspended still exist 13 14 or are likely to recur.

(2) No person or appointee under any license or 15 appointment revoked by the department or office, nor any 16 person whose eligibility to hold same has been revoked by the 17 18 department or office, shall have the right to apply for another license or appointment under this code within 2 years 19 from the effective date of such revocation or, if judicial 20 review of such revocation is sought, within 2 years from the 21 22 date of final court order or decree affirming the revocation. 23 The department or office shall not, however, grant a new 24 license or appointment or reinstate eligibility to hold such license or appointment if it finds that the circumstance or 25 circumstances for which the eligibility was revoked or for 26 which the previous license or appointment was revoked still 27 28 exist or are likely to recur; if an individual's license as 29 agent or customer representative or eligibility to hold same 30 has been revoked upon the ground specified in s. 626.611(12), 31

ENROLLED 2004 Legislature CS for CS for SB 2994, 2nd Engrossed the department or office shall refuse to grant or issue any 1 2 new license or appointment so applied for. 3 Section 49. Subsection (2) of section 626.661, Florida Statutes, is amended to read: 4 626.661 Surrender of license.--5 (2) This section shall not be deemed to require the б 7 surrender to the department or office of any license unless 8 such surrender has been requested by the department or office. 9 Section 50. Subsections (1) and (3) of section 626.681, Florida Statutes, are amended to read: 10 626.681 Administrative fine in lieu of or in addition 11 to suspension, revocation, or refusal of license, appointment, 12 13 or disapproval. --14 (1) Except as to insurance agencies, if the department or office finds that one or more grounds exist for the 15 suspension, revocation, or refusal to issue, renew, or 16 continue any license or appointment issued under this chapter, 17 18 or disapproval of a continuing education course provider, 19 instructor, school official, or monitor groups, the department or office may, in its discretion, in lieu of or in addition to 20 such suspension or revocation, or in lieu of such refusal, or 21 22 disapproval, and except on a second offense or when such 23 suspension, revocation, or refusal is mandatory, impose upon 24 the licensee, appointee, course provider, instructor, school official, or monitor group an administrative penalty in an 25 amount up to \$500 or, if the department or office has found 26 willful misconduct or willful violation on the part of the 27 28 licensee, appointee, course provider, instructor, school 29 official, or monitor group up to \$3,500. The administrative penalty may, in the discretion of the department or office, be 30 31 augmented by an amount equal to any commissions received by or

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accruing to the credit of the licensee or appointee in 1 2 connection with any transaction as to which the grounds for suspension, revocation, or refusal related. 3 4 (3) The department or office may allow the licensee, appointee, or continuing education course provider, 5 instructor, school official, or monitor group a reasonable б 7 period, not to exceed 30 days, within which to pay to the 8 department or office the amount of the penalty so imposed. If 9 the licensee, appointee, course provider, instructor, school official, or monitor group fails to pay the penalty in its 10 entirety to the department or office within the period so 11 allowed, the license, appointments, approval, or status of 12 13 that person shall stand suspended or revoked or issuance, 14 renewal, or continuation shall be refused, as the case may be, upon expiration of such period. 15 Section 51. Section 626.691, Florida Statutes, is 16 amended to read: 17 18 626.691 Probation.--19 (1) If the department or office finds that one or more grounds exist for the suspension, revocation, or refusal to 20 renew or continue any license or appointment issued under this 21 part, the department or office may, in its discretion, except 2.2 23 when an administrative fine is not permissible under s. 24 626.681 or when such suspension, revocation, or refusal is mandatory, in lieu of or in addition to such suspension or 25 revocation, or in lieu of such refusal, or in connection with 26 any administrative monetary penalty imposed under s. 626.681, 27 28 place the offending licensee or appointee on probation for a 29 period, not to exceed 2 years, as specified by the department or office in its order. 30

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(2) As a condition to such probation or in connection 1 2 therewith, the department or office may specify in its order 3 reasonable terms and conditions to be fulfilled by the 4 probationer during the probation period. If during the probation period the department or office has good cause to 5 believe that the probationer has violated a term or condition, б 7 it shall suspend, revoke, or refuse to issue, renew, or 8 continue the license or appointment of the probationer, as 9 upon the original grounds referred to in subsection (1). Section 52. Section 626.692, Florida Statutes, is 10 amended to read: 11 626.692 Restitution.--If any ground exists for the 12 13 suspension, revocation, or refusal of a license or 14 appointment, the department or office may, in addition to any other penalty authorized under this chapter, order the 15 licensee to pay restitution to any person who has been 16 deprived of money by the licensee's misappropriation, 17 18 conversion, or unlawful withholding of moneys belonging to insurers, insureds, beneficiaries, or others. In no instance 19 shall the amount of restitution required to be paid under this 20 section exceed the amount of money misappropriated, converted, 21 or unlawfully withheld. Nothing in this section limits or 2.2 23 restricts a person's right to seek other remedies as provided 24 for by law. Section 53. Section 626.8582, Florida Statutes, is 25 amended to read: 26 626.8582 "Nonresident public adjuster" defined.--A 27 28 "nonresident public adjuster" is a person who: 29 (1) Is not a resident of this state; 30 (2) Is a currently licensed public adjuster in his or 31 her state of residence for the type or kinds of insurance for

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which the licensee intends to adjust claims in this state or, 1 2 if a resident of a state that does not license public adjusters, has passed the department's office's adjuster 3 examination as prescribed in s. 626.8732(1)(b); and 4 (3) Is a self-employed public adjuster or associated 5 with or employed by a public adjusting firm or other public б 7 adjuster. 8 Section 54. Section 626.8584, Florida Statutes, is 9 amended to read: 626.8584 "Nonresident independent adjuster" 10 defined.--A "nonresident independent adjuster" is a person 11 12 who: 13 (1) Is not a resident of this state; 14 (2) Is a currently licensed independent adjuster in his or her state of residence for the type or kinds of 15 insurance for which the licensee intends to adjust claims in 16 this state or, if a resident of a state that does not license 17 18 independent adjusters, has passed the department's office's adjuster examination as prescribed in s. 626.8734(1)(b); and 19 (3) Is a self-employed independent adjuster or 20 associated with or employed by an independent adjusting firm 21 22 or other independent adjuster. 23 Section 55. Section 626.859, Florida Statutes, is 24 amended to read: 626.859 "Catastrophe" or "emergency" adjuster 25 defined.--A "catastrophe" or "emergency" adjuster is a person 26 who is not a licensed adjuster under this part, but who has 27 been designated and certified to the <u>department</u> office by 28 29 insurers as qualified to adjust claims, losses, or damages under policies or contracts of insurance issued by such 30 31 insurer, and whom the <u>department</u> office may license, in the

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event of a catastrophe or emergency, for the purposes and 1 2 under the conditions which the department office shall fix and for the period of the emergency as the <u>department</u> office shall 3 determine, to adjust claims, losses, or damages under the 4 policies of insurance issued by the insurers. 5 Section 56. Subsection (2) of section 626.863, Florida б 7 Statutes, is amended to read: 8 626.863 Licensed independent adjusters required; 9 insurers' responsibility.--(2) Before referring any claim or loss, the insurer 10 shall ascertain from the <u>department</u> office whether the 11 proposed independent adjuster is currently licensed and 12 13 appointed as such. Having once ascertained that a particular 14 person is so licensed and appointed, the insurer may assume that he or she will continue to be so licensed and appointed 15 until the insurer has knowledge, or receives information from 16 the department office, to the contrary. 17 18 Section 57. Section 626.865, Florida Statutes, is 19 amended to read: 626.865 Public adjuster's qualifications, bond .--20 21 (1) The department office shall issue a license to an applicant for a public adjuster's license upon determining 2.2 23 that the applicant has paid the applicable fees specified in 24 s. 624.501 and possesses the following qualifications: (a) Is a natural person at least 18 years of age. 25 (b) Is a United States citizen or legal alien who 26 possesses work authorization from the United States 27 28 Immigration and Naturalization Service and a bona fide 29 resident of this state. (c) Is trustworthy and has such business reputation as 30 31 would reasonably assure that the applicant will conduct his or

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her business as insurance adjuster fairly and in good faith 1 2 and without detriment to the public. 3 (d) Has had sufficient experience, training, or 4 instruction concerning the adjusting of damages or losses under insurance contracts, other than life and annuity 5 contracts, is sufficiently informed as to the terms and б 7 effects of the provisions of those types of insurance 8 contracts, and possesses adequate knowledge of the laws of 9 this state relating to such contracts as to enable and qualify him or her to engage in the business of insurance adjuster 10 fairly and without injury to the public or any member thereof 11 with whom the applicant may have business as a public 12 13 adjuster. 14 (e) Has passed any required written examination. (2) At the time of application for license as a public 15 adjuster, the applicant shall file with the department office 16 a bond executed and issued by a surety insurer authorized to 17 18 transact such business in this state, in the amount of \$50,000, conditioned for the faithful performance of his or 19 her duties as a public adjuster under the license applied for. 20 The bond shall be in favor of the department office and shall 21 specifically authorize recovery by the <u>department</u> office of 2.2 23 the damages sustained in case the licensee is guilty of fraud 24 or unfair practices in connection with his or her business as public adjuster. The aggregate liability of the surety for all 25 26 such damages shall in no event exceed the amount of the bond. Such bond shall not be terminated unless at least 30 days' 27 28 written notice is given to the licensee and filed with the 29 department office. Section 58. Section 626.866, Florida Statutes, is 30 31 amended to read:

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626.866 Independent adjuster's qualifications.--The 1 2 department office shall issue a license to an applicant for an 3 independent adjuster's license upon determining that the applicable license fee specified in s. 624.501 has been paid 4 and that the applicant possesses the following qualifications: 5 6 (1) Is a natural person at least 18 years of age. 7 (2)Is a United States citizen or legal alien who 8 possesses work authorization from the United States 9 Immigration and Naturalization Service and a bona fide resident of this state. 10 (3) Is trustworthy and has such business reputation as 11 would reasonably assure that the applicant will conduct his or 12 13 her business as insurance adjuster fairly and in good faith 14 and without detriment to the public. (4) Has had sufficient experience, training, or 15 instruction concerning the adjusting of damage or loss under 16 insurance contracts, other than life and annuity contracts, is 17 18 sufficiently informed as to the terms and the effects of the provisions of such types of contracts, and possesses adequate 19 knowledge of the insurance laws of this state relating to such 20 contracts as to enable and qualify him or her to engage in the 21 22 business of insurance adjuster fairly and without injury to 23 the public or any member thereof with whom he or she may have 24 relations as an insurance adjuster and to adjust all claims in accordance with the policy or contract and the insurance laws 25 of this state. 26 (5) Has passed any required written examination. 27 28 Section 59. Section 626.867, Florida Statutes, is 29 amended to read: 626.867 Company employee adjuster's 30 31 qualifications.--The <u>department</u> office shall issue a license

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to an applicant for a company employee adjuster's license upon 1 determining that the applicable license fee specified in s. 2 624.501 has been paid and that the applicant possesses the 3 following qualifications: 4 (1) Is a natural person at least 18 years of age. 5 6 (2) Is a United States citizen or legal alien who 7 possesses work authorization from the United States 8 Immigration and Naturalization Service and a bona fide resident of this state. 9 (3) Is trustworthy and has such business reputation as 10 would reasonably assure that the applicant will conduct his or 11 her business as insurance adjuster fairly and in good faith 12 13 and without detriment to the public. 14 (4) Has had sufficient experience, training, or instruction concerning the adjusting of damage or loss of 15 risks described in his or her application, is sufficiently 16 informed as to the terms and the effects of the provisions of 17 18 insurance contracts covering such risks, and possesses adequate knowledge of the insurance laws of this state 19 relating to such insurance contracts as to enable and qualify 20 him or her to engage in such business as insurance adjuster 21 fairly and without injury to the public or any member thereof 2.2 23 with whom he or she may have relations as an insurance 24 adjuster and to adjust all claims in accordance with the policy or contract and the insurance laws of this state. 25 (5) Has passed any required written examination. 26 27 Section 60. Paragraph (c) of subsection (4) of section 28 626.869, Florida Statutes, is amended to read: 29 626.869 License, adjusters.--30 (4) 31

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The <u>department</u> Financial Services Commission shall 1 (C)2 adopt rules necessary to implement and administer the 3 continuing education requirements of this subsection. 4 Section 61. Subsections (1), (3), (5), (6), and (7) of section 626.8695, Florida Statutes, are amended to read: 5 6 626.8695 Primary adjuster.--7 (1) Each person operating an adjusting firm and each 8 location of a multiple location adjusting firm must designate 9 a primary adjuster for each such firm or location and must file with the <u>department</u> office the name of such primary 10 adjuster and the address of the firm or location where he or 11 she is the primary adjuster, on a form approved by the 12 13 department commission. The designation of the primary adjuster 14 may be changed at the option of the adjusting firm. Any such change is effective upon notification to the department 15 office. Notice of change must be sent to the department office 16 within 30 days after such change. 17 18 (3) The <u>department</u> office may suspend or revoke the license of the primary adjuster if the adjusting firm employs 19 any person who has had a license denied or any person whose 20 license is currently suspended or revoked. However, if a 21 22 person has been denied a license for failure to pass a 23 required examination, he or she may be employed to perform 24 clerical or administrative functions for which licensure is not required. 25 (5) The <u>department</u> office may suspend or revoke the 26 license of any adjuster who is employed by a person whose 27 28 license is currently suspended or revoked. 29 (6) An adjusting firm location may not conduct the business of insurance unless a primary adjuster is designated. 30 31 Failure of the person operating the adjusting firm to

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designate a primary adjuster for the firm, or for each 1 2 location, as applicable, on a form prescribed by the 3 department commission within 30 days after inception of the 4 firm or change of primary adjuster designation, constitutes grounds for requiring the adjusting firm to obtain an 5 adjusting firm license pursuant to s. 626.8696. б 7 (7) Any adjusting firm may request, on a form 8 prescribed by the <u>department</u> commission, verification from the 9 department office of any person's current licensure status. If a request is mailed to the office within 5 working days 10 after the date an adjuster is hired, and the department office 11 subsequently notifies the adjusting firm that an employee's 12 13 license is currently suspended, revoked, or has been denied, 14 the license of the primary adjuster shall not be revoked or suspended if the unlicensed person is immediately dismissed 15 from employment as an adjuster with the firm. 16 Section 62. Paragraph (e) of subsection (1) and 17 18 subsection (5) of section 626.8696, Florida Statutes, are 19 amended to read: 626.8696 Application for adjusting firm license.--20 (1) The application for an adjusting firm license must 21 22 include: 23 (e) Any additional information that which the 24 department requires commission may require. (5) An adjusting firm required to be licensed pursuant 25 to s. 626.8695 must remain so licensed for a period of 3 years 26 from the date of licensure, unless the license is suspended or 27 28 revoked. The department office may suspend or revoke the 29 adjusting firm's authority to do business for activities 30 occurring during the time the firm is licensed, regardless of 31 whether the licensing period has terminated.

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Section 63. Subsections (1), (2), and (3) of section 1 2 626.8697, Florida Statutes, are amended to read: 3 626.8697 Grounds for refusal, suspension, or 4 revocation of adjusting firm license.--5 (1) The department office shall deny, suspend, revoke, or refuse to continue the license of any adjusting firm if it б 7 finds, as to any adjusting firm or as to any majority owner, 8 partner, manager, director, officer, or other person who 9 manages or controls the firm, that any of the following grounds exist: 10 (a) Lack by the firm of one or more of the 11 qualifications for the license as specified in this code. 12 13 (b) Material misstatement, misrepresentation, or fraud 14 in obtaining the license or in attempting to obtain the license. 15 (2) The <u>department</u> office may, in its discretion, 16 deny, suspend, revoke, or refuse to continue the license of 17 18 any adjusting firm if it finds that any of the following applicable grounds exist with respect to the firm or any 19 owner, partner, manager, director, officer, or other person 20 who is otherwise involved in the operation of the firm: 21 22 (a) Any cause for which issuance of the license could 23 have been refused had it then existed and been known to the 24 department office. (b) Violation of any provision of this code or of any 25 other law applicable to the business of insurance. 26 27 (c) Violation of any order or rule of the office or 28 commission. 29 (d) An owner, partner, manager, director, officer, or other person who manages or controls the firm having been 30 31 found guilty of or having pleaded guilty or nolo contendere to 71

a felony or a crime punishable by imprisonment of 1 year or 1 2 more under the laws of the United States or of any state or under the laws of any other country, without regard to whether 3 adjudication was made or withheld by the court. 4 (e) Failure to inform the <u>department</u> office in writing 5 within 30 days after a pleading by an owner, partner, manager, б 7 director, officer, or other person managing or controlling the 8 firm of guilty or nolo contendere to, or being convicted or 9 found guilty of, any felony or a crime punishable by imprisonment of 1 year or more under the laws of the United 10 States or of any state, or under the laws of any other 11 country, without regard to whether adjudication was made or 12 13 withheld by the court. 14 (f) Knowingly aiding, assisting, procuring, advising, or abetting any person in the violation of or to violate a 15 provision of the insurance code or any order or rule of the 16 <u>department</u>, office, or commission. 17 18 (g) Knowingly employing any individual in a managerial 19 capacity or in a capacity dealing with the public who is under an order of revocation or suspension issued by the department 20 office. 21 (h) Committing any of the following acts with such a 2.2 23 frequency as to have made the operation of the adjusting firm 24 hazardous to the insurance-buying public or other persons: 1. Misappropriation, conversion, or unlawful or 25 unreasonable withholding of moneys belonging to insurers or 26 insureds or beneficiaries or claimants or to others and 27 28 received in the conduct of business under the license. 29 2. Misrepresentation or deception with regard to the business of insurance, dissemination of information, or 30 31 advertising.
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3. Demonstrated lack of fitness or trustworthiness to 1 2 engage in the business of insurance adjusting arising out of 3 activities related to insurance adjusting or the adjusting 4 firm. 5 (i) Failure to appoint a primary adjuster. (3) In lieu of discretionary refusal, suspension, or 6 7 revocation of an adjusting firm's license, the department 8 office may impose an administrative penalty of up to \$1,000 for each violation or ground provided under this section, not 9 to exceed an aggregate amount of \$10,000 for all violations or 10 grounds. 11 Section 64. Section 626.8698, Florida Statutes, is 12 13 amended to read: 14 626.8698 Disciplinary guidelines for public adjusters. -- The department office may deny, suspend, or revoke 15 the license of a public adjuster, and administer a fine not to 16 exceed \$5,000 per act, for any of the following: 17 18 (1) Violating any provision of this chapter or a rule or order of the office or commission; 19 (2) Receiving payment or anything of value as a result 20 of an unfair or deceptive practice; 21 22 (3) Receiving or accepting any fee, kickback, or other 23 thing of value pursuant to any agreement or understanding, 24 oral or otherwise; entering into a split-fee arrangement with another person who is not a public adjuster; or being 25 otherwise paid or accepting payment for services that have not 26 been performed; 27 28 (4) Violating s. 316.066 or s. 817.234; 29 (5) Soliciting or otherwise taking advantage of a person who is vulnerable, emotional, or otherwise upset as the 30 31 result of a trauma, accident, or other similar occurrence; or

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(6) Violating any ethical rule of the department 1 2 commission. 3 Section 65. Subsections (2) and (3) of section 626.870, Florida Statutes, are amended to read: 4 626.870 Application for license.--5 6 (2) The department commission shall so prepare the 7 form of the application as to elicit and require from the 8 applicant the information necessary to enable the department 9 office to determine whether the applicant possesses the qualifications prerequisite to issuance of the license to the 10 applicant. 11 (3) The <u>department</u> commission may, in its discretion, 12 13 require that the application be supplemented by the 14 certificate or affidavit of such person or persons as it deems necessary for its determination of the applicant's residence, 15 business reputation, and reputation for trustworthiness. The 16 department commission shall prescribe and the office may 17 18 furnish the forms for such certificates and affidavits. 19 Section 66. Section 626.871, Florida Statutes, is amended to read: 20 626.871 Reappointment after military service.--The 21 22 department office may, without requiring a further written 23 examination, issue an appointment as an adjuster to a formerly 24 licensed and appointed adjuster of this state who held a current adjuster's appointment at the time of entering service 25 in the Armed Forces of the United States, subject to the 26 following conditions: 27 28 (1) The period of military service must not have been 29 in excess of 3 years; (2) The application for the appointment must be filed 30 31 with the <u>department</u> office and the applicable fee paid, within 74

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12 months following the date of honorable discharge of the 1 2 applicant from the military service; and 3 (3) The new appointment will be of the same type and 4 class as that currently effective at the time the applicant entered military service; but, if such type and class of 5 appointment is not being currently issued under this code, the б 7 new appointment shall be of that type and class or classes 8 most closely resembling those of the former appointment. Section 67. Subsections (1) and (5) of section 9 626.872, Florida Statutes, are amended to read: 10 626.872 Temporary license.--11 (1) The <u>department</u> office may, in its discretion, 12 13 issue a temporary license as an independent adjuster or as a 14 company employee adjuster, subject to the following conditions: 15 (a) The applicant must be an employee of an adjuster 16 currently licensed by the <u>department</u> office, an employee of an 17 18 authorized insurer, or an employee of an established adjusting firm or corporation which is supervised by a currently 19 licensed independent adjuster. 20 (b) The application must be accompanied by a 21 22 certificate of employment and a report as to the applicant's 23 integrity and moral character on a form prescribed by the 24 department commission and executed by the employer. (c) The applicant must be a natural person of at least 25 18 years of age, must be a bona fide resident of this state, 26 must be trustworthy, and must have such business reputation as 27 28 would reasonably assure that the applicant will conduct his or 29 her business as an adjuster fairly and in good faith and without detriment to the public. 30 31

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The applicant's employer is responsible for the 1 (d) 2 adjustment acts of any licensee under this section. 3 (e) The applicable license fee specified must be paid 4 before issuance of the temporary license. 5 (f) The temporary license shall be effective for a period of 1 year, but subject to earlier termination at the б 7 request of the employer, or if the licensee fails to take an 8 examination as an independent adjuster or company employee 9 adjuster within 6 months after issuance of the temporary license, or if suspended or revoked by the <u>department</u> office. 10 (5) The <u>department</u> office shall not issue a temporary 11 license as an independent adjuster or as a company employee 12 13 adjuster to any individual who has ever held such a license in 14 this state. Section 68. Subsection (1) of section 626.873, Florida 15 Statutes, is amended to read: 16 626.873 Nonresident company employee adjusters .--17 18 (1) The <u>department</u> office shall, upon application therefor, issue a license to an applicant for a nonresident 19 adjuster's license upon determining that the applicant has 20 paid the applicable license fees required under s. 624.501 21 22 and: 23 (a) Is a currently licensed insurance adjuster in his 24 or her home state, if such state requires a license. (b) Is an employee of an insurer, or a wholly owned 25 subsidiary of an insurer, admitted to do business in this 26 state. 27 28 (c) Has filed a certificate or letter of authorization 29 from the insurance department of his or her home state, if such state requires an adjuster to be licensed, stating that 30 31 he or she holds a current license or authorization to adjust

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insurance losses. Such certificate or authorization must be 1 2 signed by the insurance commissioner, or his or her deputy, of 3 the adjuster's home state and must reflect whether or not the adjuster has ever had his or her license or authorization in 4 the adjuster's home state suspended or revoked and, if such is 5 the case, the reason for such action. б 7 Section 69. Section 626.8732, Florida Statutes, is 8 amended to read: 9 626.8732 Nonresident public adjuster's qualifications, bond.--10 (1) The <u>department</u> office shall, upon application 11 therefor, issue a license to an applicant for a nonresident 12 13 public adjuster's license upon determining that the applicant 14 has paid the applicable license fees required under s. 624.501 and: 15 (a) Is a natural person at least 18 years of age. 16 (b) Has passed to the satisfaction of the department 17 18 office a written Florida public adjuster's examination of the scope prescribed in s. 626.241(6); however, the requirement 19 for such an examination does not apply to any of the 20 following: 21 22 1. An applicant who is licensed as a resident public 23 adjuster in his or her state of residence, when that state 24 requires the passing of a written examination in order to obtain the license and a reciprocal agreement with the 25 appropriate official of that state has been entered into by 26 the <u>department</u> office; or 27 28 2. An applicant who is licensed as a nonresident 29 public adjuster in a state other than his or her state of residence when the state of licensure requires the passing of 30 31 a written examination in order to obtain the license and a

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reciprocal agreement with the appropriate official of the
 state of licensure has been entered into by the <u>department</u>
 office.

4 (C) Is self-employed as a public adjuster or associated with or employed by a public adjusting firm or 5 other public adjuster. Applicants licensed as nonresident б 7 public adjusters under this section must be appointed as such 8 in accordance with the provisions of ss. 626.112 and 626.451. Appointment fees in the amount specified in s. 624.501 must be 9 paid to the <u>department</u> office in advance. The appointment of a 10 nonresident public adjuster shall continue in force until 11 suspended, revoked, or otherwise terminated, but subject to 12 13 biennial renewal or continuation by the licensee in accordance 14 with procedures prescribed in s. 626.381 for licensees in 15 general.

16 (d) Is trustworthy and has such business reputation as 17 would reasonably assure that he or she will conduct his or her 18 business as a nonresident public adjuster fairly and in good 19 faith and without detriment to the public.

(e) Has had sufficient experience, training, or 20 instruction concerning the adjusting of damages or losses 21 22 under insurance contracts, other than life and annuity 23 contracts; is sufficiently informed as to the terms and 24 effects of the provisions of those types of insurance contracts; and possesses adequate knowledge of the laws of 25 this state relating to such contracts as to enable and qualify 26 him or her to engage in the business of insurance adjuster 27 28 fairly and without injury to the public or any member thereof 29 with whom he or she may have business as a public adjuster. 30 (2) The applicant shall furnish the following with his 31 or her application:

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(a) A complete set of his or her fingerprints. The 1 2 applicant's fingerprints must be certified by an authorized 3 law enforcement officer. The department office may not 4 authorize an applicant to take the required examination or issue a nonresident public adjuster's license to the applicant 5 until the department office has received a report from the б 7 Florida Department of Law Enforcement and the Federal Bureau 8 of Investigation relative to the existence or nonexistence of 9 a criminal history report based on the applicant's fingerprints. 10

(b) If currently licensed as a resident public 11 adjuster in the applicant's state of residence, a certificate 12 13 or letter of authorization from the licensing authority of the 14 applicant's state of residence, stating that the applicant holds a current or comparable license to act as a public 15 adjuster. The certificate or letter of authorization must be 16 signed by the insurance commissioner or his or her deputy or 17 18 the appropriate licensing official and must disclose whether the adjuster has ever had any license or eligibility to hold 19 any license declined, denied, suspended, revoked, or placed on 20 probation or whether an administrative fine or penalty has 21 22 been levied against the adjuster and, if so, the reason for 23 the action.

24 (c) If the applicant's state of residence does not require licensure as a public adjuster and the applicant has 25 been licensed as a resident insurance adjuster, agent, broker, 26 or other insurance representative in his or her state of 27 28 residence or any other state within the past 3 years, a 29 certificate or letter of authorization from the licensing authority stating that the applicant holds or has held a 30 31 license to act as such an insurance adjuster, agent, or other

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insurance representative. The certificate or letter of 1 2 authorization must be signed by the insurance commissioner or his or her deputy or the appropriate licensing official and 3 must disclose whether or not the adjuster, agent, or other 4 insurance representative has ever had any license or 5 eligibility to hold any license declined, denied, suspended, б 7 revoked, or placed on probation or whether an administrative 8 fine or penalty has been levied against the adjuster and, if 9 so, the reason for the action.

(3) At the time of application for license as a 10 nonresident public adjuster, the applicant shall file with the 11 department office a bond executed and issued by a surety 12 13 insurer authorized to transact surety business in this state, 14 in the amount of \$50,000, conditioned for the faithful performance of his or her duties as a nonresident public 15 adjuster under the license applied for. The bond must be in 16 favor of the department office and must specifically authorize 17 18 recovery by the <u>department</u> office of the damages sustained if 19 the licensee commits fraud or unfair practices in connection with his or her business as nonresident public adjuster. The 20 aggregate liability of the surety for all the damages may not 21 22 exceed the amount of the bond. The bond may not be terminated 23 unless at least 30 days' written notice is given to the 24 licensee and filed with the <u>department</u> office.

(4) The usual and customary records pertaining to 25 transactions under the license of a nonresident public 26 adjuster must be retained for at least 3 years after 27 28 completion of the adjustment and must be made available in 29 this state to the <u>department</u> office upon request. The failure 30 of a nonresident public adjuster to properly maintain records 31 and make them available to the <u>department</u> office upon request

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constitutes grounds for the immediate suspension of the 1 2 license issued under this section. 3 (5) After licensure as a nonresident public adjuster, 4 as a condition of doing business in this state, the licensee must annually on or before January 1, on a form prescribed by 5 the department commission, submit an affidavit certifying that б 7 the licensee is familiar with and understands the insurance 8 code and rules adopted thereunder and the provisions of the 9 contracts negotiated or to be negotiated. Compliance with this filing requirement is a condition precedent to the issuance, 10 continuation, reinstatement, or renewal of a nonresident 11 public adjuster's appointment. 12 13 Section 70. Subsections (1), (3), and (4) of section 14 626.8734, Florida Statutes, are amended to read: 626.8734 Nonresident independent adjuster's 15 qualifications. --16 (1) The department office shall, upon application 17 18 therefor, issue a license to an applicant for a nonresident independent adjuster's license upon determining that the 19 applicant has paid the applicable license fees required under 20 s. 624.501 and: 21 (a) Is a natural person at least 18 years of age. 2.2 23 (b) Has passed to the satisfaction of the department 24 office a written Florida independent adjuster's examination of the scope prescribed in s. 626.241(6); however, the 25 requirement for the examination does not apply to any of the 26 following: 27 28 1. An applicant who is licensed as a resident 29 independent adjuster in his or her state of residence when 30 that state requires the passing of a written examination in 31 order to obtain the license and a reciprocal agreement with

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the appropriate official of that state has been entered into 1 2 by the department office; or

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2. An applicant who is licensed as a nonresident 4 independent adjuster in a state other than his or her state of residence when the state of licensure requires the passing of 5 a written examination in order to obtain the license and a б 7 reciprocal agreement with the appropriate official of the 8 state of licensure has been entered into by the department 9 office.

(c) Is self-employed or associated with or employed by 10 an independent adjusting firm or other independent adjuster. 11 Applicants licensed as nonresident independent adjusters under 12 13 this section must be appointed as such in accordance with the 14 provisions of ss. 626.112 and 626.451. Appointment fees in the amount specified in s. 624.501 must be paid to the department 15 office in advance. The appointment of a nonresident 16 independent adjuster shall continue in force until suspended, 17 18 revoked, or otherwise terminated, but subject to biennial renewal or continuation by the licensee in accordance with 19 procedures prescribed in s. 626.381 for licensees in general. 20

(d) Is trustworthy and has such business reputation as 21 would reasonably assure that he or she will conduct his or her 2.2 23 business as a nonresident independent adjuster fairly and in 24 good faith and without detriment to the public.

(e) Has had sufficient experience, training, or 25 instruction concerning the adjusting of damages or losses 26 under insurance contracts, other than life and annuity 27 28 contracts; is sufficiently informed as to the terms and 29 effects of the provisions of those types of insurance contracts; and possesses adequate knowledge of the laws of 30 this state relating to such contracts as to enable and qualify 31

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him or her to engage in the business of insurance adjuster 1 2 fairly and without injury to the public or any member thereof 3 with whom he or she may have business as an independent adjuster. 4

5 (3) The usual and customary records pertaining to transactions under the license of a nonresident independent б 7 adjuster must be retained for at least 3 years after 8 completion of the adjustment and must be made available in 9 this state to the <u>department</u> office upon request. The failure of a nonresident independent adjuster to properly maintain 10 records and make them available to the department office upon 11 request constitutes grounds for the immediate suspension of 12 13 the license issued under this section.

14 (4) After licensure as a nonresident independent adjuster, as a condition of doing business in this state, the 15 licensee must annually on or before January 1, on a form 16 prescribed by the <u>department</u> commission, submit an affidavit 17 18 certifying that the licensee is familiar with and understands the insurance laws and administrative rules of this state and 19 the provisions of the contracts negotiated or to be 20 negotiated. Compliance with this filing requirement is a 21 22 condition precedent to the issuance, continuation, 23 reinstatement, or renewal of a nonresident independent 24 adjuster's appointment. Section 71. Subsection (4) of section 626.8736, 25 Florida Statutes, is amended to read: 26 626.8736 Nonresident independent or public adjusters; 27 28 service of process.--29 (4) Upon receiving the service, the Chief Financial Officer shall forthwith send one of the copies of the process, 30

31 by registered mail with return receipt requested, to the

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defendant nonresident independent or public adjuster at his or 1 2 her last address of record with the department office. 3 Section 72. Section 626.8738, is amended to read: 4 626.8738 Penalty for violation. -- In addition to any other remedy imposed pursuant to this code, any person who 5 acts as a resident or nonresident public adjuster or holds б 7 himself or herself out to be a public adjuster to adjust 8 claims in this state, without being licensed by the department 9 office as a public adjuster and appointed as a public adjuster, commits a felony of the third degree, punishable as 10 provided in s. 775.082, s. 775.083, or s. 775.084. Each act in 11 violation of this section constitutes a separate offense. 12 13 Section 73. Section 626.874, Florida Statutes, is 14 amended to read: 626.874 Catastrophe or emergency adjusters.--15 (1) In the event of a catastrophe or emergency, the 16 department office may issue a license, for the purposes and 17 18 under the conditions which it shall fix and for the period of emergency as it shall determine, to persons who are residents 19 or nonresidents of this state, who are at least 18 years of 20 age, who are United States citizens or legal aliens who 21 possess work authorization from the United States Immigration 2.2 23 and Naturalization Service, and who are not licensed adjusters 24 under this part but who have been designated and certified to it as qualified to act as adjusters by independent resident 25 adjusters or by an authorized insurer or by a licensed general 26 lines agent to adjust claims, losses, or damages under 27 28 policies or contracts of insurance issued by such insurers. 29 The fee for the license shall be as provided in s. 624.501(12)(c). 30 31

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(2) If any person not a licensed adjuster who has been 1 2 permitted to adjust such losses, claims, or damages under the 3 conditions and circumstances set forth in subsection (1), engages in any of the misconduct described in or contemplated 4 by ss. 626.611 and 626.621, the <u>department</u> office, without 5 notice and hearing, shall be authorized to issue its order б 7 denying such person the privileges granted under this section; 8 and thereafter it shall be unlawful for any such person to 9 adjust any such losses, claims, or damages in this state. Section 74. Section 626.878, Florida Statutes, is 10 amended to read: 11 626.878 Rules; code of ethics.--An adjuster shall 12 13 subscribe to the code of ethics specified in the rules of the 14 department commission. The rules shall implement the provisions of this part and specify the terms and conditions 15 of contracts, including a right to cancel, and require 16 practices necessary to ensure fair dealing, prohibit conflicts 17 18 of interest, and ensure preservation of the rights of the claimant to participate in the adjustment of claims. 19 Section 75. Section 627.7012, Florida Statutes, is 20 transferred, renumbered as section 626.879, Florida Statutes, 21 22 and amended to read: 23 626.879627.7012 Pools of insurance adjusters.--The 24 department commission may, by rule, establish a pool of qualified insurance adjusters. The rules must provide that, if 25 a hurricane occurs or an emergency is declared, the department 26 office may assign members of the pool to the affected area and 27 28 that an insurer may request that a member of the pool adjust 29 claims in the assigned area. The rules may not require that an 30 insurer use those adjusters assigned by the department office. 31

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Section 76. Subsection (3) of section 626.9543, 1 2 Florida Statutes, is amended to read: 3 626.9543 Holocaust victims.--(3) DEFINITIONS.--For the purpose of this section: 4 5 (a) "Department" means the Department of Insurance. (a)(b) "Holocaust victim" means any person who lost б 7 his or her life or property as a result of discriminatory 8 laws, policies, or actions targeted against discrete groups of persons between 1920 and 1945, inclusive, in Nazi Germany, 9 areas occupied by Nazi Germany, or countries allied with Nazi 10 Germany. 11 (b)(c) "Insurance policy" means, but is not limited 12 13 to, life insurance, property insurance, or education policies. 14 (c)(d) "Legal relationship" means any parent, subsidiary, or affiliated company with an insurer doing 15 business in this state. 16 (d)(e) "Proceeds" means the face or other payout value 17 18 of policies and annuities plus reasonable interest to date of payments without diminution for wartime or immediate postwar 19 currency devaluation. 20 Section 77. Paragraphs (c), (e), and (f) of subsection 21 22 (9) of section 626.989, Florida Statutes, are amended to read: 23 626.989 Investigation by department or Division of 24 Insurance Fraud; compliance; immunity; confidential information; reports to division; division investigator's 25 power of arrest.--26 (9) In recognition of the complementary roles of 27 investigating instances of workers' compensation fraud and 28 29 enforcing compliance with the workers' compensation coverage requirements under chapter 440, the Department of Financial 30 31 Services shall prepare and submit a joint performance report

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to the President of the Senate and the Speaker of the House of 1 2 Representatives by November 1, 2003, and then by January 1 of each year. The annual report must include, but need not be 3 limited to: 4 (c) The number of investigations undertaken by the 5 Bureau of Workers' Compensation Insurance Fraud office which б 7 were not the result of a referral from an insurer or the 8 Division of Workers' Compensation. (e) The number and reasons provided by local 9 prosecutors or the statewide prosecutor for declining 10 prosecution of a case presented by the Bureau of Workers' 11 Compensation Insurance Fraud office by circuit. 12 13 (f) The total number of employees assigned to the 14 Bureau of Workers' Compensation Insurance Fraud office and the Division of Workers' Compensation Bureau of Compliance unit 15 delineated by location of staff assigned; and the number and 16 location of employees assigned to the Bureau of Workers' 17 18 Compensation Insurance Fraud office who were assigned to work 19 other types of fraud cases. Section 78. Subsection (4) is added to section 20 626.99245, Florida Statutes, to read: 21 22 626.99245 Conflict of regulation of viaticals.--23 (4) The offer, sale, and purchase of viatical 24 settlement contracts, and the regulation of viatical settlement providers shall be within the exclusive 25 jurisdiction of the Office of Insurance Regulation under the 26 provisions of part X of chapter 626. 27 28 Section 79. Subsection (2) of section 627.0628, 29 Florida Statutes, is amended to read: 627.0628 Florida Commission on Hurricane Loss 30 31 Projection Methodology.--

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1	(2) COMMISSION CREATED
2	(a) There is created the Florida Commission on
3	Hurricane Loss Projection Methodology, which is assigned to
4	the State Board of Administration. For the purposes of this
5	section, the term "commission" means the Florida Commission on
6	Hurricane Loss Projection Methodology. The commission shall be
7	administratively housed within the State Board of
8	Administration, but it shall independently exercise the powers
9	and duties specified in this section.
10	(b) The commission shall consist of the following 11
11	members:
12	1. The insurance consumer advocate.
13	2. The senior employee of the State Board of
14	Administration responsible for operations of the Florida
15	Hurricane Catastrophe Fund.
16	3. The Executive Director of the Citizens Property
17	Insurance Corporation.
18	4. The Director of the Division of Emergency
19	Management of the Department of Community Affairs.
20	5. The actuary member of the Florida Hurricane
21	Catastrophe Fund Advisory Council.
22	6. An employee of the office who is an actuary
23	responsible for property insurance rate filings and who is
24	appointed by the director of the office.
25	<u>7.</u> 6. <u>Five</u> Six members appointed by the Chief Financial
26	Officer, as follows:
27	a. An employee of the office who is an actuary
28	responsible for property insurance rate filings.
29	<u>a.</u> b . An actuary who is employed full time by a
30	property and casualty insurer which was responsible for at
31	least 1 percent of the aggregate statewide direct written

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premium for homeowner's insurance in the calendar year 1 2 preceding the member's appointment to the commission. 3 b.e. An expert in insurance finance who is a full time 4 member of the faculty of the State University System and who has a background in actuarial science. 5 c.d. An expert in statistics who is a full time member б 7 of the faculty of the State University System and who has a 8 background in insurance. d.e. An expert in computer system design who is a full 9 time member of the faculty of the State University System. 10 e.f. An expert in meteorology who is a full time 11 member of the faculty of the State University System and who 12 13 specializes in hurricanes. 14 (c) Members designated under subparagraphs (b)1.-5. shall serve on the commission as long as they maintain the 15 respective offices designated in subparagraphs (b)1.-5. The 16 member appointed by the director of the office under 17 18 subparagraph (b)6. shall serve on the commission until the end of the term of office of the director who appointed him or 19 her, unless removed earlier by the director for cause. Members 20 appointed by the Chief Financial Officer under subparagraph 21 22 (b)7. subparagraph (b)6. shall serve on the commission until 23 the end of the term of office of the Chief Financial Officer 24 who appointed them, unless earlier removed by the Chief Financial Officer for cause. Vacancies on the commission 25 shall be filled in the same manner as the original 26 appointment. 27 28 (d) The State Board of Administration shall annually 29 appoint one of the members of the commission to serve as 30 chair. 31

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(e) Members of the commission shall serve without 1 2 compensation, but shall be reimbursed for per diem and travel 3 expenses pursuant to s. 112.061. 4 (f) The State Board of Administration shall, as a cost 5 of administration of the Florida Hurricane Catastrophe Fund, provide for travel, expenses, and staff support for the б 7 commission. 8 (g) There shall be no liability on the part of, and no 9 cause of action of any nature shall arise against, any member of the commission, any member of the State Board of 10 Administration, or any employee of the State Board of 11 Administration for any action taken in the performance of 12 13 their duties under this section. In addition, the commission 14 may, in writing, waive any potential cause of action for negligence of a consultant, contractor, or contract employee 15 engaged to assist the commission. 16 Section 80. Paragraph (b) of subsection (11) of 17 18 section 627.6699, Florida Statutes, is amended to read: 19 627.6699 Employee Health Care Access Act .--(11) SMALL EMPLOYER HEALTH REINSURANCE PROGRAM. --20 (b)1. The program shall operate subject to the 21 22 supervision and control of the board. 23 2. Effective upon this act becoming a law, the board shall consist of the director of the office Chief Financial 24 Officer or his or her designee, who shall serve as the 25 chairperson, and 13 additional members who are representatives 26 of carriers and insurance agents and are appointed by the 27 28 director of the office Chief Financial Officer and serve as 29 follows: 30 a. The director of the office Chief Financial Officer 31 shall include representatives of small employer carriers

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subject to assessment under this subsection. If two or more 1 2 carriers elect to be risk-assuming carriers, the membership must include at least two representatives of risk-assuming 3 carriers; if one carrier is risk-assuming, one member must be 4 a representative of such carrier. At least one member must be 5 a carrier who is subject to the assessments, but is not a б 7 small employer carrier. Subject to such restrictions, at 8 least five members shall be selected from individuals 9 recommended by small employer carriers pursuant to procedures provided by rule of the commission. Three members shall be 10 selected from a list of health insurance carriers that issue 11 individual health insurance policies. At least two of the 12 13 three members selected must be reinsuring carriers. Two 14 members shall be selected from a list of insurance agents who are actively engaged in the sale of health insurance. 15 b. A member appointed under this subparagraph shall 16 serve a term of 4 years and shall continue in office until the 17 18 member's successor takes office, except that, in order to provide for staggered terms, the director of the office Chief 19 Financial Officer shall designate two of the initial 20 appointees under this subparagraph to serve terms of 2 years 21 22 and shall designate three of the initial appointees under this 23 subparagraph to serve terms of 3 years. 24 3. The director of the office Chief Financial Officer 25 may remove a member for cause. 4. Vacancies on the board shall be filled in the same 26 manner as the original appointment for the unexpired portion 27 28 of the term. 29 5. The director of the office Chief Financial Officer 30 may require an entity that recommends persons for appointment

31 to submit additional lists of recommended appointees.

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1	Section 81. The transfer of the regulation of
2	adjusters from the Office of Insurance Regulation to the
3	Department of Financial Services by this act shall not affect
4	the requlation of adjusters in any administrative or judicial
5	action of the Office of Insurance Regulation arising out of or
6	involving the Office of Insurance Regulation before or pending
7	on the effective date of this act, and the Department of
8	Financial Services shall be substituted as a party in interest
9	on any such pending action.
10	Section 82. Any license, form, or action that was
11	approved or authorized by the Financial Services Commission or
12	the Office of Insurance Regulation which was otherwise
13	lawfully in use before the effective date of this act may
14	continue to be used or be effective as originally authorized
15	or permitted, until the Department of Financial Services
16	otherwise prescribes.
17	Section 83. <u>Upon the effective date of this act, the</u>
18	rules or portions thereof of the Financial Services Commission
19	which govern the regulation of insurance adjusters shall
20	become rules or portions thereof of the Department of
21	Financial Services as is appropriate to the corresponding
22	regulatory or constitutional function and shall remain in
23	effect until specifically amended or repealed in the manner
24	provided by law.
25	Section 84. Subsection (10) is added to section
26	494.0025, Florida Statutes, to read:
27	494.0025 Prohibited practicesIt is unlawful for any
28	person:
29	(10) To use the name or logo of a financial
30	institution, as defined in s. 655.005(1), or its affiliates or
31	<u>subsidiaries when marketing or soliciting existing or</u>

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prospective customers if such marketing materials are used 1 2 without the written consent of the financial institution and in a manner that would lead a reasonable person to believe 3 that the material or solicitation originated from, was 4 endorsed by, or is related to or the responsibility of the 5 financial institution or its affiliates or subsidiaries. б 7 Section 85. Paragraph (o) is added to subsection (1) 8 of section 516.07, Florida Statutes, to read: 516.07 Grounds for denial of license or for 9 disciplinary action .--10 (1) The following acts are violations of this chapter 11 and constitute grounds for denial of an application for a 12 13 license to make consumer finance loans and grounds for any of 14 the disciplinary actions specified in subsection (2): (o) Using the name or logo of a financial institution, 15 as defined in s. 655.005(1), or its affiliates or subsidiaries 16 when marketing or soliciting existing or prospective customers 17 18 if such marketing materials are used without the written consent of the financial institution and in a manner that 19 would lead a reasonable person to believe that the material or 20 solicitation originated from, was endorsed by, or is related 21 22 to or the responsibility of the financial institution or its 23 affiliates or subsidiaries. 24 Section 86. Paragraph (j) is added to subsection (1) of section 520.995, Florida Statutes, to read: 25 520.995 Grounds for disciplinary action.--26 27 (1) The following acts are violations of this chapter 28 and constitute grounds for the disciplinary actions specified 29 in subsection (2): (j) Using the name or logo of a financial institution, 30 as defined in s. 655.005(1), or its affiliates or subsidiaries 31

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when marketing or soliciting existing or prospective customers 1 2 if such marketing materials are used without the written consent of the financial institution and in a manner that 3 would lead a reasonable person to believe that the material or 4 solicitation originated from, was endorsed by, or is related 5 to or the responsibility of the financial institution or its б 7 affiliates or subsidiaries. 8 Section 87. Paragraph (bb) is added to subsection (1) 9 of section 626.9541, Florida Statutes, to read: 626.9541 Unfair methods of competition and unfair or 10 deceptive acts or practices defined. --11 (1) UNFAIR METHODS OF COMPETITION AND UNFAIR OR 12 13 DECEPTIVE ACTS. -- The following are defined as unfair methods 14 of competition and unfair or deceptive acts or practices: (bb) Deceptive use of name. --Using the name or logo of 15 a financial institution, as defined in s. 655.005(1), or its 16 affiliates or subsidiaries when marketing or soliciting 17 18 existing or prospective customers if such marketing materials 19 are used without the written consent of the financial institution and in a manner that would lead a reasonable 20 person to believe that the material or solicitation originated 21 22 from, was endorsed by, or is related to or the responsibility of the financial institution or its affiliates or 23 24 subsidiaries. Section 88. Paragraphs (h) and (p) of subsection (1) 25 of section 655.005, Florida Statutes, are amended to read: 26 655.005 Definitions.--27 28 (1) As used in the financial institutions codes, 29 unless the context otherwise requires, the term: (h) "Financial institution" means a state or federal 30 31 association, bank, savings bank, trust company, international

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bank agency, international branch, representative office or 1 2 international administrative office, or credit union. 3 (p) "State financial institution" means a 4 state-chartered or state-organized association, bank, investment company, trust company, international bank agency, 5 international branch, international representative office, б 7 international administrative office, or credit union. 8 Section 89. Subsection (1) of section 655.0322, 9 Florida Statutes, is amended to read: 655.0322 Prohibited acts and practices; criminal 10 penalties.--11 (1) As used in this section, the term "financial 12 13 institution" means a financial institution as defined in s. 14 655.50 which includes a state trust company, state or national bank, state or federal association, state or federal savings 15 bank, state or federal credit union, Edge Act or agreement 16 corporation, international bank agency, international branch, 17 18 representative office or administrative office or other business entity as defined by the commission by rule, whether 19 organized under the laws of this state, the laws of another 20 state, or the laws of the United States, which institution is 21 22 located in this state. 23 Section 90. Section 655.0385, Florida Statutes, is 24 amended to read: 655.0385 Disapproval of directors and executive 25 officers.--26 (1) Each state financial institution shall notify the 27 28 office of the proposed appointment of any individual to the 29 board of directors or the appointment or employment of any individual as an executive officer or equivalent position at 30 31

least 60 days before such appointment or employment becomes 1 2 effective, if the state financial institution: 3 (a) Has been chartered for less than 2 years; 4 (b) Has undergone a change in control or conversion within the preceding 2 years. The office may exempt a 5 financial institution from this paragraph if it operates in a б 7 safe and sound manner; 8 (c) Is not in compliance with the minimum capital requirements applicable to such financial institution; or 9 (d) Is otherwise operating in an unsafe and unsound 10 condition, as determined by the office, on the basis of such 11 financial institution's most recent report of condition or 12 13 report of examination. 14 (2) A state financial institution may not appoint any individual to the board of directors, or employ any individual 15 as an executive officer or equivalent position, if the office 16 issues a notice of disapproval with respect to that person. 17 18 (3) The office shall issue a notice of disapproval if the competence, experience, character, or integrity of the 19 individual to be appointed or employed indicates that it is 20 not in the best interests of the depositors, the members, or 21 the public to permit the individual to be employed by or 2.2 23 associated with the state financial institution. 24 (4) Beginning 1 year after opening, each notification of a proposed appointment of an individual to the board of 25 directors must be accompanied by a nonrefundable fee of \$35. 26 (5) (4) The commission may adopt rules to implement 27 28 this section. 29 Section 91. Subsection (3) of section 655.045, Florida Statutes, is amended to read: 30 31

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655.045 Examinations, reports, and internal audits; 1 2 penalty.--3 (3)(a) The board of directors of each state financial 4 institution or, in the case of a credit union, the supervisory committee or audit committee shall perform or cause to be 5 performed, within each calendar year, an internal audit of б 7 each state financial institution, subsidiary, or service 8 corporation and to file a copy of the report and findings of 9 such audit with the office on a timely basis. Such internal audit must include such information as the commission by rule 10 requires for that type of institution. 11 (b) With the approval of the office, the board of 12 13 directors or, in the case of a credit union, the supervisory 14 committee may elect, in lieu of such periodic audits, to adopt and implement an adequate continuous audit system and 15 procedure which must include full, adequate, and continuous 16 written reports to, and review by, the board of directors or, 17 18 in the case of a credit union, the supervisory committee, together with written statements of the actions taken thereon 19 and reasons for omissions to take actions, all of which shall 20 be noted in the minutes and filed among the records of the 21 22 board of directors or, in the case of a credit union, the 23 supervisory committee. If at any time such continuous audit 24 system and procedure, including the reports and statements, becomes inadequate, in the judgment of the office, the state 25 financial institution shall promptly make such changes as may 26 be required by the office to cause the same to accomplish the 27 28 purpose of this section. 29 (c) Any de novo state financial institution open less than 4 months is exempt from the audit requirements of this 30 31 <u>section.</u>

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           Section 92. Subsection (1) of section 655.059, Florida
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   Statutes, is amended to read:
 3
           655.059 Access to books and records; confidentiality;
 4
   penalty for disclosure .--
 5
           (1) The books and records of a financial institution
   are confidential and shall be made available for inspection
 6
 7
   and examination only:
 8
           (a) To the office or its duly authorized
 9
   representative;
           (b) To any person duly authorized to act for the
10
11
    financial institution;
           (c) To any federal or state instrumentality or agency
12
13
   authorized to inspect or examine the books and records of an
    insured financial institution;
14
           (d) With respect to an international banking
15
    corporation, to the home-country supervisor of the
16
    corporation, provided:
17
18
           1. The supervisor provides advance notice to the
   office that the supervisor intends to examine the Florida
19
   office of the corporation.
20
           2. The supervisor confirms to the office that the
21
22
   purpose of the examination is to ensure the safety and
23
   soundness of the corporation.
24
           3. The books and records pertaining to customer
   deposit, investment, and custodial accounts are not disclosed
25
   to the supervisor.
26
           4. At any time during the conduct of the examination,
27
28
    the office reserves the right to have an examiner present or
29
   to participate jointly in the examination.
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For purposes of this paragraph, "home-country supervisor" 1 2 means the governmental entity in the corporation's home country with responsibility for the supervision and regulation 3 of the corporation; 4 (e) As compelled by a court of competent jurisdiction, 5 pursuant to a subpoena issued pursuant to the Florida Rules of б 7 Civil or Criminal Procedure or the Federal Rules of Civil 8 Procedure, or pursuant to a subpoena issued in accordance with state or federal law. Prior to the production of the books and 9 records of a financial institution, the party seeking 10 production must reimburse the financial institution for the 11 reasonable costs and fees incurred in compliance with the 12 13 production. If the parties disagree regarding the amount of 14 reimbursement, the party seeking the records may request the court or agency having jurisdiction to set the amount of 15 reimbursement; 16 (f) As compelled by legislative subpoena as provided 17 18 by law, in which case the provisions of s. 655.057 apply; 19 (q) Pursuant to a subpoena, to any federal or state law enforcement or prosecutorial instrumentality authorized to 20 investigate suspected criminal activity; 21 22 (h) As authorized by the board of directors of the 23 financial institution; or 24 (i) As provided in subsection (2). Section 93. Section 655.921, Florida Statutes, is 25 amended to read: 26 655.921 Transaction of business by out-of-state 27 28 financial institutions; exempt transactions in the financial 29 institutions codes .--(1) Nothing in the financial institutions codes shall 30 31 be construed to prohibit a financial institution having its

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principal place of business outside this state and not 1 2 operating branches in this state from: 3 (a) Contracting in this state with any person to 4 acquire from such person a part, or the entire, interest in a loan that such person proposes to make, has heretofore made, 5 or hereafter makes, together with a like interest in any б 7 security instrument covering real or personal property in the 8 state proposed to be given or hereafter or heretofore given to 9 such person to secure or evidence such loan. (b) Entering into mortgage servicing contracts with 10 persons authorized to transact business in this state and 11 enforcing in this state the obligations heretofore or 12 13 hereafter acquired by it in the transaction of business 14 outside this state or in the transaction of any business authorized by this section. 15 (c) Acquiring, holding, leasing, mortgaging, 16 contracting with respect to, or otherwise protecting, 17 18 managing, or conveying property in this state which has heretofore or may hereafter be assigned, transferred, 19 mortgaged, or conveyed to it as security for, or in whole or 20 in part in satisfaction of, a loan or loans made by it or 21 22 obligations acquired by it in the transaction of any business 23 authorized by this section. 24 (d) Making loans or committing to make loans to any person located in this state and soliciting compensating 25 deposit balances in connection therewith. 26 (2) No such financial institution shall be deemed to 27 28 be transacting business in this state, or be required to 29 qualify so to do, solely by reason of the performance of any of the acts or business authorized in this section. This 30 31

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section does not authorize or permit any such financial 1 2 institution to maintain an office within the state. 3 Section 94. Section 655.922, Florida Statutes, is amended to read: 4 5 655.922 Banking business by unauthorized persons; use б of name.--7 (1) No person other than a financial institution 8 authorized to do business in this state pursuant to the financial institutions codes of any state or federal law 9 shall, in this state, engage in the business of soliciting or 10 receiving funds for deposit or of issuing certificates of 11 deposit or of paying checks; and no person shall establish or 12 13 maintain a place of business in this state for any of the 14 functions, transactions, or purposes mentioned in this subsection. Any person who violates the provisions of this 15 subsection is guilty of a felony of the third degree, 16 punishable as provided in s. 775.082, s. 775.083, or s. 17 18 775.084. This subsection does not prohibit the issuance or sale by a financial institution of traveler's checks, money 19 orders, or other instruments for the transmission or payment 20 of money, by or through employees or agents of the financial 21 institution off the financial institution's premises. 2.2 23 (2) No person other than a financial institution shall, in this state: 24 (a) Transact business under any name or title that 25 contains the words "bank,"<u>"banco," "banque,"</u> "banker," 26 "banking," "trust company," "savings and loan association," 27 28 "savings bank," or "credit union," or words of similar import, 29 in any context or in any manner; (b) Use any name, word, sign, symbol, or device in any 30 31 context or in any manner; or

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(c) Circulate or use any letterhead, billhead, 1 2 circular, paper, or writing of any kind or otherwise advertise or represent in any manner, 3 4 5 which indicates or reasonably implies that the business being conducted or advertised is the kind or character of business б 7 transacted or conducted by a financial institution or which is 8 likely to lead any person to believe that such business is 9 that of a financial institution; however, the words "bank," "banker," "banking," "trust company," "savings and loan 10 association," "savings bank," or "credit union," or the plural 11 of any thereof, may be used by, and in the corporate or other 12 13 name or title of, any company which is or becomes a financial 14 institution holding company pursuant to federal law; any subsidiary of any such financial institution holding company 15 which includes as a part of its name or title all or any part, 16 or abbreviations, of the name or title of the financial 17 18 institution holding company of which it is a subsidiary; any 19 trade organization or association, whether or not incorporated, functioning for the purpose of promoting the 20 interests of financial institutions or financial institution 21 holding companies, the active members of which are financial 2.2 23 institutions or financial institution holding companies; and 24 any international development bank chartered pursuant to part 25 II of chapter 663. 26 (3) No person may use the name or logo of any financial institution or an affiliate or subsidiary thereof, 27 28 or use a name similar to that of a financial institution or an 29 affiliate or subsidiary thereof, to market or solicit business from a customer or prospective customer of such institution 30 31 <u>if</u>:

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(a) The solicitation is done without the written 1 2 consent of the financial institution or its affiliate or 3 subsidiary; and (b) A reasonable person would believe that the 4 materials originated from, are endorsed by, or are connected 5 with the financial institution or its affiliates or б 7 subsidiaries. 8 (4) (3) Any court, in a proceeding brought by the 9 office, by any financial institution the principal place of business of which is in this state, or by any other person 10 residing, or whose principal place of business is located, in 11 this state and whose interests are substantially affected 12 13 thereby, may enjoin any person from violating any of the 14 provisions of this section. For the purposes of this subsection, the interests of a trade organization or 15 association are deemed to be substantially affected if the 16 interests of any of its members are so affected. In addition, 17 18 the office may issue and serve upon any person who violates 19 any of the provisions of this section a complaint seeking a cease and desist order in accordance with the procedures and 20 in the manner prescribed by s. 655.033. 21 22 (5)(4) Nothing in this section shall be construed to 23 prohibit the lawful establishment or the lawful operations of 24 a financial institution and nothing in this code shall be construed to prohibit any advertisement or other activity in 25 this state by any person if such prohibition would contravene 26 any applicable federal law which preempts the law of this 27 28 state. 29 (6) The commission shall adopt rules to administer 30 this section. 31

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Section 95. Subsection (1) of section 655.94, Florida 1 2 Statutes, is amended to read: 3 655.94 Special remedies for nonpayment of rent.--4 (1) If the rental due on a safe-deposit box has not been paid for 3 months, the lessor may send a notice by 5 certified registered mail to the last known address of the б 7 lessee stating that the safe-deposit box will be opened and 8 its contents stored at the expense of the lessee unless payment of the rental is made within 30 days. If the rental 9 is not paid within 30 days from the mailing of the notice, the 10 box may be opened in the presence of an officer of the lessor 11 and of a notary public who is not a director, officer, 12 13 employee, or stockholder of the lessor. The contents shall be 14 sealed in a package by a notary public who shall write on the outside the name of the lessee and the date of the opening. 15 The notary public shall execute a certificate reciting the 16 name of the lessee, the date of the opening of the box, and a 17 18 list of its contents. The certificate shall be included in 19 the package, and a copy of the certificate shall be sent by certified registered mail to the last known address of the 20 lessee. The package shall then be placed in the general 21 22 vaults of the lessor at a rental not exceeding the rental 23 previously charged for the box. The lessor has a lien on the 24 package and its contents to the extent of any rental due and owing plus the actual, reasonable costs of removing the 25 contents from the safe-deposit box. 26 Section 96. Section 658.16, Florida Statutes, is 27 28 amended to read: 29 658.16 Creation of banking or trust corporation. --(1) When authorized by the office, as provided herein, 30 31 a corporation may be formed under the laws of this state for

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ENROLLED 2004 Legislature CS for CS for SB 2994, 2nd Engrossed the purpose of becoming a state bank or a state trust company 1 2 and conducting a general banking or trust business. 3 A bank or trust company that is chartered as a (2) 4 limited liability company under the law of any state is deemed to be incorporated under the financial institutions codes if: 5 б (a) The institution is not subject to automatic 7 termination, dissolution, or suspension upon the occurrence of 8 an event including the death, disability, bankruptcy, 9 expulsion, or withdrawal of an owner of the institution, other than the passage of time; 10 (b) The exclusive authority to manage the institution 11 is vested in a board of managers or directors that is elected 12 13 or appointed by the owners which operates in substantially the same manner as, and has substantially the same rights, powers, 14 privileges, duties, and responsibilities, as a board of 15 directors of a bank or trust company chartered as a 16 17 corporation; and 18 (c) Neither the laws of the state of the institution's 19 organization nor the institution's operating agreement, bylaws, or other organizational documents: 20 1. Provide that an owner of the institution is liable 21 22 for the debts, liabilities, or obligations of the institution 23 in excess of the amount of the owner's investment; or 24 Require the consent of any other owner of the institution in order for an owner to transfer an ownership 25 interest in the institution, including voting rights. 26 (3) As used in the financial institutions codes, the 27 28 term: 29 (a) "Stockholder" or "shareholder" includes an owner of any interest in a bank or trust company chartered as a 30 limited liability company, including a member or participant; 31

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(b) "Director" includes a manager or director of a 1 2 bank or trust company chartered as a limited liability company, or other person who has, with respect to such a bank 3 or trust company, authority substantially similar to that of a 4 director of a corporation; 5 б (c) "Officer" includes an officer of a bank or trust 7 company chartered as a limited liability company, or other 8 person who has, with respect to such a bank or trust company, 9 authority substantially similar to that of an officer of a corporation; 10 (d) "Stock," "voting stock," "voting shares," and 11 "voting securities" includes similar ownership interests in a 12 13 bank or trust company chartered as a limited liability 14 company, including certificates or other evidence of ownership 15 interests; (e) "Articles of incorporation" or "bylaws" of a bank 16 or trust company chartered as a limited liability company 17 means the institution's articles of organization and operating 18 19 agreement or other organizational documentation that is substantially similar to that of a corporation; 20 (f) "Par value" of any ownership interest in a bank or 21 22 trust company chartered as a limited liability company means 23 the amount of capital which must be invested for each unit of 24 ownership; and (q) "Dividend" includes distributions of earnings to 25 the owners of a bank or trust company chartered as a limited 26 liability company. 27 28 Section 97. Subsection (5) of section 658.23, Florida 29 Statutes, is amended to read: 30 31

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658.23 Submission of articles of incorporation; 1 2 contents; form; approval; filing; commencement of corporate 3 existence; bylaws. --4 (5) Unless the articles of incorporation provide 5 otherwise, the board of directors shall have authority to adopt or amend bylaws that do not conflict with bylaws that б 7 may have been adopted by the stockholders. The bylaws shall 8 be for the governance government of the bank or trust company, 9 subordinate only to the articles of incorporation and the laws of the United States and of this state. A current copy of the 10 bylaws shall be filed with the office at all times. 11 Section 98. Section 658.26, Florida Statutes, is 12 13 amended to read: 14 658.26 Places of transacting business; branches; facilities.--15 (1) Any bank or trust company heretofore or hereafter 16 incorporated pursuant to this chapter shall have one main 17 18 office, which shall be located within the state. 19 (2)(a) In addition, with the approval of the office and upon such conditions as the commission or office 20 21 prescribes, any state bank or trust company may establish 22 branches or relocate offices within or outside the state. With 23 the approval of the office upon a determination that the 24 resulting bank or trust company will be of sound financial condition, any bank or trust company incorporated pursuant to 25 this chapter may establish branches by merger with any other 26 bank or trust company. 27 28 (b) As provided by commission rules, a financial 29 institution operating in a safe and sound manner may establish or relocate an office by filing a written notice with the 30 office at least 30 days before opening or relocating that 31

office, without filing an application or paying an application 1 2 fee. The notification must specify the name and location of the office and effective date of the change. The relocation of 3 a main office to a location outside this state must be by 4 application only. 5 (c) Applications filed pursuant to this subsection б 7 need not be published in the Florida Administrative Weekly, 8 but shall otherwise be subject to chapter 120. 9 (d) (b) An application to establish for a branch by a bank that $\underline{is \ ineligible} \ \underline{does \ not \ meet \ the \ requirements} \ for \ \underline{the}$ 10 branch notification process shall be in writing in such form 11 as the commission prescribes and be supported by such 12 13 information, data, and records as the commission or office may 14 require to make findings necessary for approval. Applications filed pursuant to this subsection shall not be published in 15 the Florida Administrative Weekly but shall otherwise be 16 17 subject to the provisions of chapter 120. Upon the filing of 18 an application and a nonrefundable filing fee for the 19 establishment of any branch permitted by paragraph (a), the office shall make an investigation with respect to compliance 20 with the requirements of paragraph (a) and shall investigate 21 22 and consider all factors relevant to such requirements, 23 including the following: 24 1. The sufficiency of capital accounts in relation to the deposit liabilities of the bank, or in relation to the 25 number and valuation of fiduciary accounts of the trust 26 company, including the proposed branch, and the additional 27 28 fixed assets, if any, which are proposed for the branch and 29 its operations, without undue risk to the bank or its depositors, or undue risk to the trust company or its 30 31 fiduciary accounts;

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1	2. The sufficiency of earnings and earning prospects
2	of the bank or trust company to support the anticipated
3	expenses and any anticipated operating losses of the branch
4	during its formative or initial years;
5	3. The sufficiency and quality of management available
6	to operate the branch;
7	4. The name of the proposed branch to determine if it
8	reasonably identifies the branch as a branch of the main
9	office and is not likely to unduly confuse the public; and
10	5. Substantial compliance by the applicants with
11	applicable law governing their operations.
12	<u>(e)(c)</u> <u>A state bank that is not eligible for</u>
13	notification of a branch relocation must file an application
14	in the form required by the commission. Upon the filing of a
15	relocation application and a nonrefundable filing fee, the
16	office shall investigate to determine whether the financial
17	institution has substantially complied with applicable law
18	governing its operations. Additional investments in land,
19	buildings, leases, and leasehold improvements resulting from
20	such relocation must comply with the limitations imposed by s.
21	658.67(7)(a). A main office may not be moved outside this
22	state unless the move is expressly authorized by the financial
23	institutions codes or by federal law. A financial institution
24	that has been in operation for less than 24 months must
25	provide evidence that the criteria of s. 658.21(1) will be
26	met. As provided by commission rule, a financial institution
27	operating in a safe and sound manner may establish a branch by
28	filing a written notice with the office at least 30 days
29	before opening that branch. In such case, the financial
30	institution need not file a branch application or pay a branch
21	application for

31 application fee.

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(3)(a) An office in this state may be relocated with 1 2 prior written approval of the office. An application for 3 relocation shall be in writing in such form as the commission prescribes and shall be supported by such information, data, 4 and records as the commission or office may require to make 5 б findings necessary for approval. 7 (b) Applications filed pursuant to this subsection 8 shall not be published in the Florida Administrative Weekly but shall otherwise be subject to the provisions of chapter 9 120. Upon the filing of a relocation application and a 10 nonrefundable filing fee, the office shall investigate to 11 determine substantial compliance by the financial institution 12 13 with applicable law governing its operations. Additional 14 investments in land, buildings, leases, and leasehold improvements resulting from such relocation shall comply with 15 the limitations imposed by s. 658.67(7)(a). A main office may 16 not be moved outside this state unless expressly authorized by 17 18 the financial institutions codes or by federal law. (c) A relocation application filed by a state bank or 19 trust company that is operating in a safe and sound manner 20 which is not denied within 10 working days after receipt shall 21 22 be deemed approved unless the office notifies the financial 23 institution in writing that the application was not complete. 24 (d) In addition to the application required by paragraph (a), a financial institution whose main office in 25 this state has been in operation less than 24 months must 26 provide evidence that the criteria of s. 658.21(1) will be 27 28 met. 29 (f)(e) A branch office may be closed with 30 days' prior written notice to the office. The notice shall include 30 any information the commission prescribes by rule. 31

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(3) (4) With prior written notification to the office, 1 2 any bank may operate facilities which are not physically 3 connected to the main or branch office of the bank, provided 4 that the facilities are situated on the property of the main or branch office or property contiguous thereto. Property 5 which is separated from the main or branch office of a bank by б 7 only a street, and one or more walkways and alleyways are 8 determined to be, for purposes of this subsection, contiguous to the property of the main or branch office. 9 (4) (5) A bank may provide, directly or through a 10 contract with another company, off-premises armored car 11 service to its customers. Armored car services shall not be 12 13 considered a branch for the purposes of subsection (2). 14 (5) (a) Any state bank that is a subsidiary of a bank holding company may agree to receive deposits, renew time 15 deposits, close loans, service loans, and receive payments on 16 loans and other obligations, as an agent for an affiliated 17 18 depository institution. (b) The term "close loan" does not include the making 19 of a decision to extend credit or the extension of credit. 20 (c) As used in this section, "receive deposits" means 21 the taking of deposits to be credited to an existing account 2.2 23 and does not include the opening or origination of new deposit 24 accounts at an affiliated institution by the agent institution. 25 (d) Under this section, affiliated banks may act as 26 agents for one another regardless of whether the institutions 27 28 are located in the same or different states. This section 29 applies solely to affiliated depository institutions acting as agents, and has no application to agency relationships 30 31

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concerning nondepositories as agent, whether or not affiliated 1 2 with the depository institution. 3 (e) In addition, under this section, agent banks may perform ministerial functions for the principal bank making a 4 loan. Ministerial functions include, but are not limited to, 5 such activities as providing loan applications, assembling б 7 documents, providing a location for returning documents 8 necessary for making the loan, providing loan account 9 information, and receiving payments. It does not include such loan functions as evaluating applications or disbursing loan 10 funds. 11 Section 99. Subsection (5) of section 658.33, Florida 12 13 Statutes, is amended to read: 14 658.33 Directors, number, qualifications; officers.--(5) The president, or chief executive officer, or any 15 other person, regardless of title, who has equivalent rank or 16 leads the overall operations of a bank or trust company must 17 18 have had at least 1 year of direct experience as an executive 19 officer, director, or regulator of a financial institution within the last 3 years. This requirement may be waived by the 20 office after considering the overall experience and expertise 21 of the proposed officer and the condition of the bank or trust 2.2 23 company, as reflected in the most recent regulatory 24 examination report and other available data. Section 100. Section 658.37, Florida Statutes, is 25 amended to read: 26 658.37 Dividends and surplus.--27 28 (1) The directors of any bank or trust company, after 29 charging off bad debts, depreciation, and other worthless 30 assets if any, and making provision for reasonably anticipated 31 future losses on loans and other assets, may quarterly,

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semiannually, or annually declare a dividend of so much of the 1 2 aggregate of the net profits of that period combined with its retained net profits of the preceding 2 years as they shall 3 judge expedient, and, with the approval of the office, any 4 bank or trust company may declare a dividend from retained net 5 profits which accrued prior to the preceding 2 years, but each б 7 bank or trust company shall, before the declaration of a 8 dividend on its common stock, carry 20 percent of its net 9 profits for such preceding period as is covered by the dividend to its surplus fund, until the same shall at least 10 equal the amount of its common and preferred stock then issued 11 and outstanding. No bank or trust company shall declare any 12 13 dividend at any time at which its net income from the current 14 year combined with the retained net income from the preceding 2 years is a loss or which would cause the capital accounts of 15 the bank or trust company to fall below the minimum amount 16 required by law, regulation, order, or any written agreement 17 18 with the office or a state or federal regulatory agency. A 19 bank or trust company may, however, split up or divide the issued shares of capital stock into a greater number of shares 20 without increasing or decreasing the capital accounts of the 21 bank or trust company, and such shall not be construed to be a 2.2 23 dividend within the meaning of this section. 24 (2) A bank that has been determined to be imminently insolvent may not pay a dividend. 25 Section 101. Present subsection (10) of section 26 658.48, Florida Statutes, is redesignated as subsection (11), 27 28 and a new subsection (10) is added to that section, to read: 29 658.48 Loans.--A state bank may make loans and extensions of credit, with or without security, subject to the 30 31 following limitations and provisions:

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(10) IMMINENTLY INSOLVENT BANK.--When the office has 1 2 determined that a state bank is imminently insolvent, the bank 3 may not make any new loans or discounts other than by discounting or purchasing bills of exchange payable at sight. 4 5 Section 102. Paragraph (a) of subsection (9) of section 658.67, Florida Statutes, is amended to read: б 7 658.67 Investment powers and limitations.--A bank may 8 invest its funds, and a trust company may invest its corporate 9 funds, subject to the following definitions, restrictions, and limitations: 10 (9) ACQUISITIONS OF PROPERTY AS SECURITY.--A bank or 11 trust company may acquire property of any kind to secure, 12 13 protect, or satisfy a loan or investment previously made in 14 good faith, and such property shall be entered on the books of the bank or trust company and held and disposed of subject to 15 the following conditions and limitations: 16 (a) The book entry shall be the lesser of the balance 17 18 of the loan or investment plus acquisition costs and accrued interest or the appraisal value or market value of the 19 property acquired which shall be determined and dated within 1 20 year prior to or 90 days after the date of acquisition and in 21 22 compliance with s. 655.60. 23 Section 103. Subsection (4) of section 658.73, Florida 24 Statutes, is amended to read: 658.73 Fees and assessments.--25 (4) Any individual or entity other than a financial 26 institution chartered in this state must Each state bank and 27 28 state trust company shall pay to the office \$25 for each 29 "certificate of good standing" certifying that a state-chartered financial institution is licensed to conduct 30 31 business in this state under the financial institutions codes.

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2004 Legislature CS for CS for SB 2994, 2nd Engrossed 1 All such requests shall be in writing. The office shall waive 2 this fee when the request is by a state or federal regulatory 3 agency or law enforcement agency. 4 Section 104. Subsections (4) and (7) of section 5 663.16, Florida Statutes, are amended to read: 6 663.16 Definitions; ss. 663.17-663.181.--As used in

7 ss. 663.17-663.181, the term:

8 (4) Except where the context otherwise requires, "international banking corporation" or "corporation" means any 9 international bank agency or branch operating in this state. 10 (7) "Control" means any person or group of persons 11 acting in concert, directly or indirectly, owning, 12 13 controlling, or holding the power to vote 25 more than 50 14 percent or more of the voting stock of a company, or having the ability in any manner to elect a majority of directors of 15 a corporation, or otherwise exercising a controlling influence 16 over the management and policies of a corporation as 17 18 determined by the office. Section 105. Subsection (1) of section 663.304, 19 Florida Statutes, is amended to read: 20

21663.304 Application for authority to organize an22international development bank.--

(1) A written application for authority to organize an
international development bank shall be filed with the office
by the proposed incorporator and shall include:

26 (a) The name, residence, and occupation of each27 incorporator and proposed director.

28 (b) The proposed corporate name and evidence of 29 reservation of the proposed corporate name with the Department 30 of State.

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CS for CS for SB 2994, 2nd Engrossed 2004 Legislature (b)(c) The total initial capital and the number of 1 2 shares of capital stock to be authorized. 3 (c) (d) The location, by street and post-office address 4 and county, of the principal office of the proposed international development bank. 5 (d)(e) If known, the name and residence of the б 7 proposed president and the proposed chief executive officer, 8 if other than the proposed president. (e)(f) Such detailed financial, business, and 9 biographical information as the commission or office may 10 reasonably require for each proposed director and for the 11 proposed president and the proposed chief executive officer, 12 13 if other than the president. 14 Section 106. Paragraph (a) of subsection (4) of section 665.034, Florida Statutes, is amended to read: 15 665.034 Acquisition of assets of or control over an 16 17 association. --18 (4) For purposes of this section, a person or group of persons shall be deemed to have control of an association if 19 such person or group of persons: 20 (a) Directly or indirectly, or acting in concert with 21 one or more persons or through one or more subsidiaries, owns, 2.2 23 controls, holds with powers to vote, or holds proxies 24 representing more than 25 percent or more of the voting common stock of such association. 25 Section 107. Subsections (2) and (6) of section 26 674.406, Florida Statutes, are amended to read: 27 28 674.406 Customer's duty to discover and report 29 unauthorized signature or alteration .--30 (2) If the items are not returned to the customer, the 31 person retaining the items shall either retain the items or,

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if the items are destroyed, maintain the capacity to furnish 1 2 legible copies of the items until the expiration of 5 7 years after receipt of the items. A customer may request an item 3 from the bank that paid the item, and that bank must provide 4 in a reasonable time either the item or, if the item has been 5 б destroyed or is not otherwise obtainable, a legible copy of 7 the item.

8 (6) Without regard to care or lack of care of either 9 the customer or the bank, a customer who does not within 180 days 1 year after the statement or items are made available to 10 the customer (subsection (1)) discover and report the 11 customer's unauthorized signature on or any alteration on the 12 13 item or who does not, within 1 year after that time, discover, 14 and report any unauthorized endorsement is precluded from asserting against the bank the unauthorized signature or 15 alteration. If there is a preclusion under this subsection, 16 the payor bank may not recover for breach of warranty under s. 17 18 674.2081 with respect to the unauthorized signature or 19 alteration to which the preclusion applies. Section 108. Section 658.68, Florida Statutes, is 20 repealed. 21 Section 109. Subsection (4) is added to section 2.2 23 627.4133, Florida Statutes, to read: 24 627.4133 Notice of cancellation, nonrenewal, or renewal premium. --25 (4) Notwithstanding the provisions of s. 440.42(3), if 26 cancellation of a policy providing coverage for workers' 27 28 compensation and employer's liability insurance is requested 29 by the insured, such cancellation shall be effective on the date the carrier sends the notice of cancellation to the 30 31 insured.

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Section 110. Subsection (15) of section 717.101, 1 2 Florida Statutes, is renumbered as subsection (16) and 3 amended, subsections (5) through (18) are renumbered as subsections (6) through (19), respectively, present subsection 4 (19) is renumbered as subsection (21), and new subsections (5) 5 and (20) are added to that section, to read: б 7 717.101 Definitions.--As used in this chapter, unless 8 the context otherwise requires: 9 (5) "Claimant" means the person on whose behalf a 10 claim is filed. (16)(15) "Owner" means a depositor in the case of a 11 deposit, a beneficiary in case of a trust or other than a 12 13 deposit in trust, a claimant, or a payee in the case of other 14 intangible property, or a person having a legal or equitable interest in property subject to this chapter or his or her 15 legal representative. 16 (20) "Ultimate equitable owner" means a natural person 17 18 who, directly or indirectly, owns or controls an ownership interest in a corporation, a foreign corporation, an alien 19 business organization, or any other form of business 20 organization, regardless of whether such natural person owns 21 22 or controls such ownership interest through one or more 23 natural persons or one or more proxies, powers of attorney, 24 nominees, corporations, associations, partnerships, trusts, joint stock companies, or other entities or devices, or any 25 combination thereof. 26 Section 111. Subsection (1) of section 717.106, 27 28 Florida Statutes, are amended to read: 29 717.106 Bank deposits and funds in financial 30 organizations.--31

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(1) Any demand, savings, or matured time deposit with 1 2 a banking or financial organization, including deposits that 3 are automatically renewable, and any funds paid toward the 4 purchase of shares, a mutual investment certificate, or any other interest in a banking or financial organization is 5 presumed unclaimed unless the owner has, within 5 years: б 7 (a) Increased or decreased the amount of the deposit 8 or presented the passbook or other similar evidence of the deposit for the crediting of interest; 9 (b) Communicated in writing or by telephone with the 10 banking or financial organization concerning the property; 11 (c) Otherwise indicated an interest in the property as 12 13 evidenced by a memorandum or other record on file with the 14 banking or financial organization; (d) Owned other property to which paragraph (a), 15 paragraph (b), or paragraph (c) is applicable and if the 16 banking or financial organization communicates in writing with 17 18 the owner with regard to the property that would otherwise be presumed unclaimed under this subsection at the address to 19 which communications regarding the other property regularly 20 are sent; <u>or</u> 21 22 (e) Had another relationship with the banking or 23 financial organization concerning which the owner has: 24 1. Communicated in writing with the banking or financial organization; or 25 2. Otherwise indicated an interest as evidenced by a 26 memorandum or other record on file with the banking or 27 28 financial organization and if the banking or financial 29 organization communicates in writing with the owner with regard to the property that would otherwise be unclaimed under 30 31

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this subsection at the address to which communications 1 2 regarding the other relationship regularly are sent; or 3 (f) Received first class mail from the banking or 4 financial organization or a subsidiary of such banking or 5 financial organization, which was not returned as б undeliverable, in the ordinary course of business at the 7 address reflected in the banking or financial organization's 8 records. Section 112. Subsection (1) of section 717.107, 9 Florida Statutes, is amended to read: 10 717.107 Funds owing under life insurance policies.--11 (1) Funds held or owing under any life or endowment 12 13 insurance policy or annuity contract which has matured or 14 terminated are presumed unclaimed if unclaimed for more than 5 years after the funds became due and payable as established 15 from the records of the insurance company holding or owing the 16 funds, but property described in paragraph (3)(b) is presumed 17 18 unclaimed if such property is not claimed for more than 2 years. The amount presumed unclaimed shall include any amount 19 due and payable under s. 627.4615. 20 Section 113. Section 717.109, Florida Statutes, is 21 22 amended to read: 23 717.109 Refunds held by business associations.--Except 24 as to the extent otherwise provided ordered by law the court or administrative agency, any sum that a business association 25 has been ordered to refund by a court or administrative agency 26 which has been unclaimed by the owner for more than 1 year 27 28 after it became payable in accordance with the final 29 determination or order providing for the refund, regardless of 30 whether the final determination or order requires any person 31

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entitled to a refund to make a claim for it, is presumed 1 2 unclaimed. 3 Section 114. Section 717.116, Florida Statutes, is 4 amended to read: 5 717.116 Contents of safe-deposit box or other б safekeeping repository. -- All tangible and intangible property 7 held by a banking or financial organization in a safe-deposit 8 box or any other safekeeping repository in this state in the 9 ordinary course of the holder's business, and proceeds resulting from the sale of the property permitted by law, that 10 has not been claimed by the owner for more than 3 years after 11 the lease or rental period on the box or other repository has 12 13 expired are presumed unclaimed. 14 Section 115. Subsections (1), (3), (4), and (7) of section 717.117, Florida Statutes, are amended to read: 15 717.117 Report of unclaimed property .--16 (1) Every person holding funds or other property, 17 18 tangible or intangible, presumed unclaimed and subject to 19 custody as unclaimed property under this chapter shall report to the department on such forms as the department may 20 prescribe by rule. In lieu of forms, a report identifying 25 21 22 or more different apparent owners must be submitted by the 23 holder may submit the required information via electronic 24 medium as the department may prescribe by rule. The report must include: 25 (a) Except for traveler's checks and money orders, the 26 name, social security number or taxpayer identification 27 28 number, and date of birth, if known, and last known address, 29 if any, of each person appearing from the records of the 30 holder to be the owner of any property which is presumed 31 unclaimed and which has a value of \$50 or more.

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1	(b) For unclaimed funds which have a value of \$50 or
2	more held or owing under any life or endowment insurance
3	policy or annuity contract, the full name, taxpayer
4	identification number or social security number, date of
5	birth, if known, and last known address of the insured or
6	annuitant and of the beneficiary according to records of the
7	insurance company holding or owing the funds.
8	(c) For all tangible property held in a safe-deposit
9	box or other safekeeping repository, a description of the
10	property and the place where the property is held and may be
11	inspected by the department, and any amounts owing to the
12	holder. Contents of a safe-deposit box or other safekeeping
13	repository which consist of documents or writings of a private
14	nature and which have little or no apparent value shall not be
15	presumed unclaimed.
16	(d) The nature and identifying number, if any, or
17	description of the property and the amount appearing from the
18	records to be due. Items of value under \$50 each may be
19	reported in the aggregate.
20	(e) The date the property became payable, demandable,
21	or returnable, and the date of the last transaction with the
22	apparent owner with respect to the property.
23	(f) Any person or business association or public
24	corporation entity holding funds presumed unclaimed and having
25	a total value of \$10 or less may file a zero balance report
26	for that reporting period. The balance brought forward to the
27	new reporting period is zero.
28	(g) Such other information as the department may
29	prescribe by rule as necessary for the administration of this
30	chapter.
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(h) Credit balances, customer overpayments, security 1 2 deposits, and refunds having a value of less than \$10 shall 3 not be presumed unclaimed. 4 (3) The report must be filed before May 1 of each year. Such report shall apply to the preceding calendar year. 5 б If such report is not filed on or before the applicable filing 7 date, the holder shall pay to The department may impose and 8 <u>collect</u> a penalty of \$10 per day <u>up to a maximum of</u> for each 9 day the report is delinquent, but such penalty shall not exceed \$500 for the failure to timely report or the failure to 10 include in a report information required by this chapter. The 11 penalty shall be remitted to the department within 30 days 12 13 after the date of the notification to the holder that the 14 penalty is due and owing. As necessary for proper administration of this chapter, the department may waive any 15 penalty due with appropriate justification. On written request 16 by any person required to file a report and upon a showing of 17 18 good cause, the department may postpone the reporting date. 19 The department must provide information contained in a report filed with the department to any person requesting a copy of 20 the report or information contained in a report, to the extent 21 22 the information requested is not confidential, within 90 days 23 after the report has been processed and added to the unclaimed 24 property data base subsequent to a determination that the report is accurate and that the reported property is the same 25 as the remitted property. 26 27 (4) Holders of inactive accounts having a value of \$50 28 or more shall use due diligence to locate apparent owners. 29 (a) When an owner's account becomes inactive, the holder shall conduct at least one search for the apparent 30 31 owner using due diligence. For purposes of this section, 123

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except for banks, credit unions, and state or federal savings 1 2 associations, an account is inactive if 2 years have transpired after the last owner-initiated account activity, if 3 2 years have transpired after the expiration date on the 4 instrument or contract, or if 2 years have transpired since 5 first-class mail has been returned as undeliverable. With б 7 respect to banks, credit unions, and state or federal savings 8 associations, an account is inactive if 2 years have 9 transpired after the last owner initiated account activity and first class mail has been returned as undeliverable or 2 years 10 after the expiration date on the instrument or contract and 11 first class mail has been returned as undeliverable. 12 13 (b) 1. Within 180 days after an account becomes 14 inactive, the holder shall conduct a search to locate the apparent owner of the property. The holder may satisfy such 15 requirement by conducting one annual search for the owners of 16 all accounts which have become inactive during the prior year. 17 18 (c)2. Within 30 days after receiving updated address information, the holder shall provide notice by telephone or 19 first-class mail to the current address notifying the apparent 20 owner that the holder is in possession of property which is 21 presumed unclaimed and may be remitted to the department. The 2.2 23 notice shall also provide the apparent owner with the address 24 or the telephone number of an office where the apparent owner may claim the property or reestablish the inactive account. 25 (d) The account shall be presumed unclaimed if the 26 holder is not able to contact the apparent owner by telephone, 27 28 the first-class mail notice is returned to the holder as 29 undeliverable, or the apparent owner does not contact the holder in response to the first-class mail notice. 30 31

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1 (b) The claim of the apparent owner is not barred by 2 the statute of limitations. 3 (7)(a) This section does shall not apply to the unclaimed patronage refunds as provided for by contract or 4 through bylaw provisions of entities organized under chapter 5 6 425. 7 (b) This section does not apply to intangible property 8 held, issued, or owing by a business association subject to 9 the jurisdiction of the United States Surface Transportation Board or its successor federal agency if the apparent owner of 10 such intangible property is a business association. The holder 11 of such property does not have any obligation to report, to 12 13 pay, or to deliver such property to the department. 14 Section 116. Section 717.118, Florida Statutes, is amended to read: 15 717.118 Notification of apparent owners Notice and 16 publication of lists of unclaimed property .--17 18 (1) It is specifically recognized that the state has 19 an obligation to make an effort to notify owners of unclaimed property in a cost-effective manner. In order to provide all 20 the citizens of this state an effective and efficient program 21 for the recovery of unclaimed property, the department shall 2.2 23 use cost-effective means to make at least one active attempt 24 to notify owners of <u>unclaimed property accounts valued at more</u> than \$100 with a reported address or taxpayer identification 25 number the existence of unclaimed property held by the 26 department. Such active attempt to notify locate apparent 27 28 owners shall include any attempt by the department to directly 29 contact the owner. Other means of notification, such as publication of the names of owners in the newspaper, on 30 television, on the Internet, or through other promotional 31

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efforts and items in which the department does not directly 1 2 attempt to contact the owner are expressly declared to be passive attempts. Nothing in this subsection precludes other 3 agencies or entities of state government from notifying owners 4 of the existence of unclaimed property or attempting to notify 5 locate apparent owners of unclaimed property. б 7 (2) The following notification requirements shall 8 apply: 9 (a) Notifications that are published or televised may 10 consist of the names of apparent owners of unclaimed property, and information regarding recovery of unclaimed property from 11 the department. Such notification may be televised or 12 13 published in the county in which the last known address of the 14 apparent owner is located or, if the address is unknown, in the county in which the holder has its principal place of 15 business. Published notifications may be in accordance with s. 16 50.011. 17 18 (b) Notification provided directly to individual apparent owners shall consist of a description of the property 19 and information regarding recovery of unclaimed property from 20 the department. 21 22 (3) The department may publish in the notice any items 23 of more than \$100. 24 (3) (4) This section is not applicable to sums payable on traveler's checks, money orders, and other written 25 instruments presumed unclaimed under s. 717.104. 26 Section 117. Subsection (5) of section 717.119, 27 28 Florida Statutes, is amended to read: 29 717.119 Payment or delivery of unclaimed property .--(5) All intangible and tangible property held in a 30 31 safe-deposit box or any other safekeeping repository reported

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under s. 717.117 shall not be delivered to the department 1 2 until 120 days after the report due date. The delivery of the 3 property, through the United States mail or any other carrier, 4 shall be insured by the holder at an amount equal to the estimated value of the property. Each package shall be clearly 5 marked on the outside "Deliver Unopened." A holder's б 7 safe-deposit box contents shall be delivered to the department in a single shipment. In lieu of a single shipment, holders 8 may provide the department with a single detailed shipping 9 schedule that includes package tracking information for all 10 packages being sent pursuant to this section. 11 (a) Holders may remit the value of cash and coins 12 13 found in unclaimed safe-deposit boxes to the department by 14 cashier's check or by electronic funds transfer, unless the cash or coins have a value above face value. The department 15 shall identify by rule those cash and coin items having a 16 numismatic value. Cash and coin items identified as having a 17 18 numismatic value shall be remitted to the department in their original form. 19 (b) Any firearm or ammunition found in an unclaimed 20 safe-deposit box or any other safekeeping repository shall be 21 22 delivered by the holder to a law enforcement agency for 23 disposal. However, the department is authorized to make a 24 reasonable attempt to ascertain the historical value to collectors of any firearm that has been delivered to the 25 department. Any firearm appearing to have historical value to 26 collectors may be sold by the department pursuant to s. 27 28 717.122 to a person having a federal firearms license. Any 29 firearm which is not sold pursuant to s. 717.122 shall be delivered by the department to a law enforcement agency in 30 31 this state for disposal. The department shall not be

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administratively, civilly, or criminally liable for any 1 2 firearm delivered by the department to a law enforcement agency in this state for disposal. 3 4 (c) If such property is not paid or delivered to the department on or before the applicable payment or delivery 5 date, the holder shall pay to the department a penalty $\frac{1}{2} \frac{1}{2}$ б 7 for each safe-deposit box shipment received late, but such 8 penalty shall not exceed \$1,000. The penalty shall be \$100 for 9 a safe-deposit box shipment container that is late 30 days or less. Thereafter, the penalty shall be \$500 for a safe-deposit 10 box shipment container that is late for each additional 11 successive 30-day period. The penalty assessed against a 12 13 holder for a late safe-deposit box shipment container shall not exceed \$4,000 annually. The penalty shall be remitted to 14 the department within 30 days after the date of the 15 notification to the holder that the penalty is due and owing. 16 (d) The department may waive any penalty due with 17 18 appropriate justification, as provided by rule. 19 (e) Upon written request by any person required deliver safe deposit box contents, the department may postpone 20 the delivery. 21 Section 118. Subsection (2) of section 717.1201, 2.2 23 Florida Statutes, is amended to read: 24 717.1201 Custody by state; holder relieved from liability; reimbursement of holder paying claim; reclaiming 25 for owner; defense of holder; payment of safe-deposit box or 26 repository charges .--27 28 (2) Any holder who has paid money to the department 29 pursuant to this chapter may make payment to any person appearing to the holder to be entitled to payment and, upon 30 31 filing proof of payment and proof that the payee is was

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entitled thereto, the department shall forthwith repay 1 2 reimburse the holder for the payment without deduction of any fee or other charges. If repayment reimbursement is sought for 3 a payment made on a negotiable instrument, including a 4 traveler's check or money order, the holder must be repaid 5 reimbursed under this subsection upon filing proof that the б 7 instrument was duly presented and that the payee is payment 8 was made to a person who appeared to the holder to be entitled 9 to payment. The holder shall be repaid reimbursed for payment made under this subsection even if the payment was made to a 10 person whose claim was barred under s. 717.129(1). 11 Section 119. Subsections (1) and (3) of section 12 13 717.122, Florida Statutes, are amended, and subsection (5) is 14 added to that section, to read: 717.122 Public sale of unclaimed property .--15 (1) Except as provided in subsection (2), the 16 department after the receipt of unclaimed property shall sell 17 18 it to the highest bidder at public sale on the Internet or at a specified physical location wherever in the judgment of the 19 department the most favorable market for the property involved 20 exists. The department may decline the highest bid and reoffer 21 22 the property for sale if in the judgment of the department the 23 bid is insufficient. The department shall have the discretion 24 to withhold from sale any unclaimed property that the department deems to be of benefit to the people of the state. 25 If in the judgment of the department the probable cost of sale 26 exceeds the value of the property, it need not be offered for 27 28 sale and may be disposed of as the department determines 29 appropriate. Any sale at a specified physical location held 30 under this section must be preceded by a single publication of 31 notice, at least 3 weeks in advance of sale, in a newspaper of

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general circulation in the county in which the property is to 1 2 be sold. The department shall proportionately deduct auction fees, preparation costs, and expenses from the amount posted 3 to the owner's account when safe-deposit box contents are 4 sold. No action or proceeding may be maintained against the 5 department for or on account of any decision to decline the б 7 highest bid or withhold any unclaimed property from sale. 8 (3) Unless the department deems it to be in the public 9 interest to do otherwise, all securities presumed unclaimed and delivered to the department may be sold upon receipt. Any 10 person making a claim pursuant to this chapter is entitled to 11 receive either the securities delivered to the department by 12 13 the holder, if they still remain in the hands of the 14 department, or the proceeds received from sale, less any amounts deducted pursuant to subsection (2), but no person has 15 any claim under this chapter against the state, the holder, 16 any transfer agent, any registrar, or any other person acting 17 18 for or on behalf of a holder for any appreciation in the value 19 of the property occurring after delivery by the holder to the state. 20 (5) The sale of unclaimed tangible personal property 21 22 is not subject to tax under chapter 212 when such property is 23 sold by or on behalf of the department pursuant to this 24 section. Section 120. Subsection (1) of section 717.123, 25 Florida Statutes, is amended to read: 26 717.123 Deposit of funds.--27 28 (1) All funds received under this chapter, including 29 the proceeds from the sale of unclaimed property under s. 30 717.122, shall forthwith be deposited by the department in the 31 Unclaimed Property Trust Fund. The department shall retain,

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from funds received under this chapter, an amount not 1 2 exceeding\$15\$8 million from which the department shall make 3 prompt payment of claims allowed by the department and shall pay the costs incurred by the department in administering and 4 enforcing this chapter. All remaining funds received by the 5 department under this chapter shall be deposited by the б 7 department into the State School Fund. 8 Section 121. Section 717.124, Florida Statutes, is 9 amended to read: 717.124 Unclaimed property claims Filing of claim with 10 department.--11 (1) Any person, excluding another state, claiming an 12 13 interest in any property paid or delivered to the department 14 under this chapter may file with the department a claim on a form prescribed by the department and verified by the claimant 15 or the claimant's representative. The claimant's 16 17 representative must be an attorney licensed to practice law in 18 this state, a licensed Florida-certified public accountant, or 19 a private investigator licensed under chapter 493. The claimant's representative must be registered with the 20 department under this chapter. The claimant, or the claimant's 21 22 representative, shall provide the department with a legible 23 copy of a valid driver's license of the claimant at the time 24 the original claim form is filed. If the claimant has not been issued a valid driver's license at the time the original claim 25 form is filed, the department shall be provided with a legible 26 copy of a photographic identification of the claimant issued 27 by the United States or a foreign nation, a state or territory 28 29 of the United States or foreign nation, or a political subdivision or agency thereof. In lieu of photographic 30 identification, a notarized sworn statement by the claimant 31

may be provided which affirms the claimant's identity and 1 2 states the claimant's full name and address. Any claim filed without the required identification or the sworn statement 3 with the original claim form and the original power of 4 attorney, if applicable, is void. 5 6 (a) Within 90 days after receipt of a claim, the 7 department may return any claim that provides for the receipt 8 of fees and costs greater than that permitted under this 9 chapter or that contains any apparent errors or omissions. The department may also request that the claimant or the 10 claimant's representative provide additional information. The 11 department shall retain a copy or electronic image of the 12 13 claim. 14 (b) A claimant or the claimant's representative shall be deemed to have withdrawn a claim if no response to the 15 department's request for additional information is received by 16 the department within 60 days after the notification of any 17 18 apparent errors or omissions. 19 (c) Within 90 days after receipt of the claim, or the response of the claimant or the claimant's representative to 20 the department's request for additional information, whichever 21 22 is later, the department shall determine each claim within 90 23 days after it is filed. Such determination shall contain a 24 notice of rights provided by ss. 120.569 and 120.57. The 90-day period shall be extended by 60 days if the department 25 has good cause to need additional time or if the unclaimed 26 property: 27 28 1. Is owned by a person who has been a debtor in 29 bankruptcy; 30 2. Was reported with an address outside of the United 31 States;

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3. Is being claimed by a person outside of the United 1 2 States; or 3 4. Contains documents filed in support of the claim 4 that are not in the English language and have not been 5 accompanied by an English language translation. 6 (d) The department shall deny any claim under which 7 the claimant's representative has refused to authorize the 8 department to reduce the fees and costs to the maximum permitted under this chapter. 9 (2) A claim for a cashier's check or a stock 10 certificate without the original instrument may require an 11 indemnity bond equal to the value of the claim to be provided 12 13 prior to issue of the stock or payment of the claim by the 14 department. (3) The department may require an affidavit swearing 15 to the authenticity of the claim, lack of documentation, and 16 an agreement to allow the department to provide the name and 17 18 address of the claimant to subsequent claimants coming forward 19 with substantiated proof to claim the account. This shall apply to claims equal to or less than \$250. The exclusive 20 remedy of a subsequent claimant to the property shall be 21 22 against the person who received the property from the 23 department. 24 (4)(a) Except as otherwise provided in this chapter, if a claim is determined in favor of the claimant, the 25 department shall deliver or pay over to the claimant the 26 property or the amount the department actually received or the 27 28 proceeds if it has been sold by the department, together with 29 any additional amount required by s. 717.121. 30 (b)(5)(a) If an owner authorizes an attorney licensed to practice law in this state, Florida-certified public 31

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accountant, or private investigator licensed under chapter 1 2 493, and registered with the department under this chapter, investigative agency which is duly licensed to do business in 3 4 this state to claim the unclaimed property on the owner's behalf, the department is authorized to make distribution of 5 б the property or money in accordance with such power of 7 attorney. The original power of attorney must be executed by 8 the owner and must be filed with the department. 9 (c) (b) 1. Payments of approved claims for unclaimed cash accounts shall be made to the owner after deducting any 10 fees and costs authorized pursuant to a written power of 11 attorney. The contents of a safe-deposit box shall be 12 13 delivered directly to the claimant notwithstanding any 14 agreement to the contrary. 2. Payments of fees and costs authorized pursuant to a 15 written power of attorney for approved cash claims shall be 16 made or issued forwarded to the law firm employer of the 17 18 designated attorney licensed to practice law in this state, the public accountancy firm employer of the licensed 19 Florida-certified public accountant, or the designated 20 employing private investigative agency licensed by this state. 21 22 Such payments shall may be made by electronic funds transfer 23 and may be made on such periodic schedule as the department 24 may define by rule, provided the payment intervals do not exceed 31 days. Payment made to an attorney licensed in this 25 state, a Florida-certified public accountant, or a private 26 investigator licensed under chapter 493, operating 27 28 individually or as a sole practitioner, shall be to the 29 attorney, certified public accountant, or private 30 investigator. 31

1	3. Payments of approved claims for unclaimed
2	securities and other intangible ownership interests made to an
3	attorney, Florida certified public accountant, or private
4	investigative agency shall be promptly deposited into a trust
5	or escrow account which is regularly maintained by the
6	attorney, Florida certified public accountant, or the private
7	investigative agency in a financial institution authorized to
8	accept such deposits and located in this state.
9	(c) Distribution of unclaimed property by the
10	attorney, Florida certified public accountant, or private
11	investigative agency to the claimant shall be made within 10
12	days following final credit of the deposit into the trust or
13	escrow account at the financial institution, unless a party to
14	the agreement protests in writing such distribution before it
15	is made.
16	(5)(6) The department shall not be <u>administratively</u> ,
17	civilly, or criminally liable for any property or funds
18	distributed pursuant to this section, provided such
19	distribution is made in good faith.
20	(6) This section does not supersede the licensing
21	requirements of chapter 493.
22	Section 122. Section 717.12403, Florida Statutes, is
23	created to read:
24	717.12403 Unclaimed demand, savings, or checking
25	account in a financial institution held in the name of more
26	than one person
27	<u>(1)(a) If an unclaimed demand, savings, or checking</u>
28	account in a financial institution is reported as an "and"
29	account in the name of two or more persons who are not
30	beneficiaries, it is presumed that each person must claim the
31	account in order for the claim to be approved by the

department. This presumption may be rebutted by showing that 1 2 entitlement to the account has been transferred to another person or by clear and convincing evidence demonstrating that 3 the account should have been reported by the financial 4 institution as an "or" account. 5 б (b) If an unclaimed demand, savings, or checking 7 account in a financial institution is reported as an "and" 8 account and one of the persons on the account is deceased, it 9 is presumed that the account is a survivorship account. This presumption may be rebutted by showing that entitlement to the 10 account has been transferred to another person or by clear and 11 convincing evidence demonstrating that the account is not a 12 13 survivorship account. 14 (2) If an unclaimed demand, savings, or checking account in a financial institution is reported as an "or" 15 account in the name of two or more persons who are not 16 beneficiaries, it is presumed that either person listed on the 17 18 account may claim the entire amount held in the account. This 19 presumption may be rebutted by showing that entitlement to the account has been transferred to another person or by clear and 20 convincing evidence demonstrating that the account should have 21 22 been reported by the financial institution as an "and" 23 account. 24 (3) If an unclaimed demand, savings, or checking account in a financial institution is reported in the name of 25 two or more persons who are not beneficiaries without 26 identifying whether the account is an "and" account or an "or" 27 28 account, it is presumed that the account is an "or" account. 29 This presumption may be rebutted by showing that entitlement to the account has been transferred to another person or by 30 clear and convincing evidence demonstrating that the account 31

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should have been reported by the financial institution as an 1 2 "and" account. 3 (4) The department shall be deemed to have made a distribution in good faith if the department remits funds 4 consistent with this section. 5 Section 123. Section 717.12404, Florida Statutes, is б 7 created to read: 8 717.12404 Claims on behalf of a business entity or 9 <u>trust.--</u> (1) Claims on behalf of an active or dissolved 10 corporation, for which the last annual report is not available 11 from the Department of State through the Internet, must be 12 13 accompanied by a microfiche copy of the records on file with the Department of State or, if the corporation has not made a 14 corporate filing with the Department of State, an 15 authenticated copy of the last corporate filing identifying 16 the officers and directors from the appropriate authorized 17 18 official of the state of incorporation. A claim on behalf of a 19 corporation must be made by an officer or director identified on the last corporate filing. 20 (2) Claims on behalf of a dissolved corporation, a 21 22 business entity other than an active corporation, or a trust 23 must include a legible copy of a valid driver's license of the 24 person acting on behalf of the dissolved corporation, business entity other than an active corporation, or trust. If the 25 person has not been issued a valid driver's license, the 26 department shall be provided with a legible copy of a 27 2.8 photographic identification of the person issued by the United 29 States or a foreign nation, or a political subdivision or agency thereof. In lieu of photographic identification, a 30 notarized sworn statement by the person may be provided which 31

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affirms the person's identity and states the person's full 1 2 name and address. Any claim filed without the required identification or the sworn statement with the original claim 3 form and the original power of attorney, if applicable, is 4 5 void. б Section 124. Section 717.12405, Florida Statutes, is 7 created to read: 8 717.12405 Claims by estates. -- An estate or any person 9 representing an estate or acting on behalf of an estate may claim unclaimed property only after the heir or legatee of the 10 decedent entitled to the property has been located. Any 11 estate, or any person representing an estate or acting on 12 behalf of an estate, that receives unclaimed property before 13 the heir or legatee of the decedent entitled to the property 14 has been located, is personally liable for the unclaimed 15 property and must immediately return the full amount of the 16 unclaimed property or the value thereof to the department in 17 18 accordance with s. 717.1341. Section 125. Subsection (1) of section 717.1241, 19 Florida Statutes, is amended, and subsection (3) is added to 20 said section, to read: 21 22 717.1241 Conflicting claims.--23 (1) When ownership has been established but 24 conflicting claims have been received by the department, the property shall be remitted as follows, notwithstanding the 25 withdrawal of a claim to the: 26 (a) As between an owner and an owner's representative: 27 28 1. To the person submitting the first claim that is 29 complete or made complete received by the department; or 30 31

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2. If an owner's claim and an owner's representative's 1 2 claim are received by the department on the same day and both 3 claims are complete, to the owner; 4 (b) As between two or more owner's representatives, to the owner's representative who has submitted the first claim 5 that is complete or made complete Owner if an owner's claim 6 7 and an owner's representative's claim are received by the 8 department on the same day; or 9 (c) As between two or more owner's representatives whose claims were complete on the same day, to the owner's 10 representative who has agreed to receive the lowest fee. If 11 two or more owner's representatives whose claims were complete 12 13 on the same day are charging the same lowest fee, the fees 14 shall be divided equally between the owner's representatives Owner's representative who has the earliest dated contract 15 with the owner if claims by two or more owner's 16 17 representatives are received by the department on the same 18 day. 19 (3) A claim is complete when entitlement to the unclaimed property has been established. 20 Section 126. Subsection (1) of section 717.1242, 21 22 Florida Statutes, is amended to read: 23 717.1242 Restatement of jurisdiction of the circuit 24 court sitting in probate and the department .--(1) It is and has been the intent of the Legislature 25 that, pursuant to s. 26.012(2)(b), circuit courts have 26 jurisdiction of proceedings relating to the settlement of the 27 28 estates of decedents and other jurisdiction usually pertaining 29 to courts of probate. It is and has been the intent of the Legislature that, pursuant to s. 717.124, the department 30 31 determines the merits of claims for property paid or delivered

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to the department under this chapter. Consistent with this

2 legislative intent, any estate or beneficiary, as defined in s. 731.201, heir of an estate seeking to obtain property paid 3 or delivered to the department under this chapter must file a 4 claim with the department as provided in s. 717.124. 5 Section 127. Section 717.1244, Florida Statutes, is б 7 created to read: 8 717.1244 Determinations of unclaimed property 9 claims. -- In rendering a determination regarding the merits of an unclaimed property claim, the department shall rely on the 10 applicable statutory, regulatory, common, and case law. Agency 11 statements applying the statutory, regulatory, common, and 12 13 case law to unclaimed property claims are not agency 14 statements subject to s. 120.56(4). Section 128. Section 717.126, Florida Statutes, is 15 amended to read: 16 717.126 Administrative hearing; burden of proof; proof 17 18 of entitlement; venue. --(1) Any person aggrieved by a decision of the 19 department may petition for a hearing as provided in ss. 20 120.569 and 120.57. In any proceeding for determination of a 21 22 claim to property paid or delivered to the department under 23 this chapter, the burden shall be upon the claimant to 24 establish entitlement to the property by a preponderance of evidence. Having the same name as that reported to the 25 26 department is not sufficient, in the absence of other evidence, to prove entitlement to unclaimed property. 27 28 (2) Unless otherwise agreed by the parties, venue 29 shall be in Tallahassee, Leon County, Florida. However, upon the request of a party, the presiding officer may, in the 30 31

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presiding officer's discretion, conduct the hearing at an 1 2 alternative remote video location. Section 129. Section 717.1261, Florida Statutes, is 3 4 created to read: 5 717.1261 Death certificates. -- Any person who claims entitlement to unclaimed property by means of the death of one б 7 or more persons shall file a copy of the death certificate of 8 the decedent or decedents that has been certified as being 9 authentic by the issuing governmental agency. Section 130. Section 717.1262, Florida Statutes, is 10 created to read: 11 717.1262 Court documents. -- Any person who claims 12 13 entitlement to unclaimed property by reason of a court 14 document shall file a certified copy of the court document with the department. 15 Section 131. Subsections (1) and (6) of section 16 717.1301, Florida Statutes, are amended to read: 17 18 717.1301 Investigations; examinations; subpoenas.--19 (1) The department may make investigations and examinations within or outside this state of claims, reports, 20 21 and other records within or outside this state as it deems 22 necessary to administer and enforce the provisions of this 23 chapter. In such investigations and examinations the 24 department may administer oaths, examine witnesses, issue subpoenas, and otherwise gather evidence. The department may 25 request any person who has not filed a report under s. 717.117 26 to file a verified report stating whether or not the person is 27 28 holding any unclaimed property reportable or deliverable under 29 this chapter. 30 (6) If an investigation or an examination of the 31 records of any person results in the disclosure of property

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reportable and deliverable under this chapter, the department 1 2 may assess the cost of investigation or the examination against the holder at the rate of \$100 per 8-hour day for each 3 per investigator or examiner. Such fee shall be calculated on 4 an hourly basis and shall be rounded to the nearest hour. The 5 person shall also pay the travel expense and per diem б 7 subsistence allowance provided for state employees in s. 8 112.061. The person shall not be required to pay a per diem fee and expenses of an examination or investigation which 9 shall consume more than 30 worker-days in any one year unless 10 such examination or investigation is due to fraudulent 11 practices of the person, in which case such person shall be 12 13 required to pay the entire cost regardless of time consumed. 14 The fee shall be remitted to the department within 30 days after the date of the notification that the fee is due and 15 owing. Any person who fails to pay the fee within 30 days 16 after the date of the notification that the fee is due and 17 18 owing shall pay to the department interest at the rate of 12 19 percent per annum on such fee from the date of the notification. 20 Section 132. Subsection (2) of section 717.1315, 21 Florida Statutes, is amended to read: 2.2 23 717.1315 Retention of records by owner's 24 representative. --(2) An owner's representative, operating at two or 25 more places of business in this state, may maintain the books, 26 accounts, and records of all such offices at any one of such 27 28 offices, or at any other office maintained by such owner's 29 representative, upon the filing of a written notice with the department designating in the written notice the office at 30 31 which such records are maintained.

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(3) An However, the owner's representative shall make 1 2 all books, accounts, and records available at a convenient 3 location in this state upon request of the department. Section 133. Subsection (2) of section 717.132, 4 Florida Statutes, is amended to read: 5 6 717.132 Enforcement; cease and desist orders; 7 administrative fines.--8 (2) In addition to any other powers conferred upon it 9 to enforce and administer the provisions of this chapter, the department may issue and serve upon a person an order to cease 10 and desist and to take corrective action whenever the 11 department finds that such person is violating, has violated, 12 13 or is about to violate any provision of this chapter, any rule 14 or order promulgated under this chapter, or any written agreement entered into with the department. For purposes of 15 this subsection, the term "corrective action" includes 16 refunding excessive charges, requiring a person to return 17 unclaimed property, requiring a holder to remit unclaimed 18 19 property, and requiring a holder to correct a report that contains errors or omissions. Any such order shall contain a 20 notice of rights provided by ss. 120.569 and 120.57. 21 22 Section 134. Section 717.1322, Florida Statutes, is 23 created to read: 24 717.1322 Administrative enforcement.--(1) The following acts are violations of this chapter 25 and constitute grounds for an administrative enforcement 26 action by the department in accordance with the requirements 27 28 of chapter 120: 29 (a) Failure to comply with any provision of this chapter, any rule or order adopted under this chapter, or any 30 written agreement entered into with the department. 31

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1	(b) Fraud, misrepresentation, deceit, or gross
2	negligence in any matter within the scope of this chapter.
3	(c) Fraudulent misrepresentation, circumvention, or
4	concealment of any matter required to be stated or furnished
5	to an owner or apparent owner under this chapter, regardless
б	of reliance by or damage to the owner or apparent owner.
7	(d) Willful imposition of illegal or excessive charges
8	in any unclaimed property transaction.
9	(e) False, deceptive, or misleading solicitation or
10	advertising within the scope of this chapter.
11	(f) Failure to maintain, preserve, and keep available
12	for examination all books, accounts, or other documents
13	required by this chapter, by any rule or order adopted under
14	this chapter, or by any agreement entered into with the
15	department under this chapter.
16	(q) Refusal to permit inspection of books and records
17	in an investigation or examination by the department or
18	refusal to comply with a subpoena issued by the department
19	under this chapter.
20	(h) Criminal conduct in the course of a person's
21	business.
22	(i) Failure to timely pay any fine imposed or assessed
23	under this chapter or any rule adopted under this chapter.
24	(j) For compensation or gain or in the expectation of
25	compensation or gain, the filing of a claim for unclaimed
26	property owned by another unless such person is a registered
27	attorney licensed to practice law in this state, registered
28	public accountant certified in this state, or a registered
29	private investigator licensed under chapter 493. This
30	subsection does not apply to a person who has been granted a
31	durable power of attorney to convey and receive all of the
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real and personal property of the owner, is the 1 2 court-appointed quardian of the owner, has been employed as an attorney or qualified representative to contest the 3 department's denial of a claim, has been employed as an 4 attorney or qualified representative to contest the 5 department's denial of a claim, or has been employed as an б 7 attorney to probate the estate of the owner or an heir or 8 legatee of the owner. 9 (k) Failure to authorize the release of records in the possession of a third party after being requested to do so by 10 the department regarding a pending examination or 11 investigation. 12 13 (1) Receipt or solicitation of consideration to be paid in advance of the approval of a claim under this chapter. 14 (2) Upon a finding by the department that any person 15 has committed any of the acts set forth in subsection (1), the 16 17 department may enter an order: 18 (a) Revoking or suspending a registration previously 19 granted under this chapter; (b) Placing a registrant or an applicant for a 20 registration on probation for a period of time and subject to 21 22 such conditions as the department may specify; 23 (c) Placing permanent restrictions or conditions upon 24 issuance or maintenance of a registration under this chapter; (d) Issuing a reprimand; 25 (e) Imposing an administrative fine not to exceed 26 27 \$2,000 for each such act; or 28 (f) Prohibiting any person from being a director, 29 officer, agent, employee, or ultimate equitable owner of a 10-percent or greater interest in an employer of a registrant. 30 31

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1	(3) A registrant is subject to the disciplinary
2	actions specified in subsection (2) for violations of
3	subsection (1) by an agent or employee of the registrant's
4	employer if the registrant knew or should have known that such
5	agent or employee was violating any provision of this chapter.
б	(4)(a) The department shall adopt, by rule, and
7	periodically review the disciplinary quidelines applicable to
8	each ground for disciplinary action which may be imposed by
9	the department under this chapter.
10	(b) The disciplinary quidelines shall specify a
11	meaningful range of designated penalties based upon the
12	severity or repetition of specific offenses, or both. It is
13	the legislative intent that minor violations be distinguished
14	from more serious violations; that such quidelines consider
15	the amount of the claim involved, the complexity of locating
16	the owner, the steps taken to ensure the accuracy of the claim
17	by the person filing the claim, the acts of commission and
18	omission of the ultimate owners in establishing themselves as
19	rightful owners of the funds, the acts of commission or
20	omission of the agent or employee of an employer in the filing
21	of the claim, the actual knowledge of the agent, employee,
22	employer, or owner in the filing of the claim, the departure,
23	if any, by the agent or employee from the internal controls
24	and procedures established by the employer with regard to the
25	filing of a claim, the number of defective claims previously
26	filed by the agent, employee, employer, or owner; that such
27	guidelines provide reasonable and meaningful notice of likely
28	penalties that may be imposed for proscribed conduct; and that
29	such penalties be consistently applied by the department.
30	(c) A specific finding of mitigating or aggravating
31	circumstances shall allow the department to impose a penalty

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other than that provided for in such guidelines. The 1 2 department shall adopt by rule disciplinary guidelines to designate possible mitigating and aggravating circumstances 3 and the variation and range of penalties permitted for such 4 circumstances. Such mitigating and aggravating circumstances 5 shall also provide for consideration of, and be consistent б 7 with, the legislative intent expressed in paragraph (b). 8 (d) In any proceeding brought under this chapter, the 9 administrative law judge, in recommending penalties in any recommended order, shall follow the penalty guidelines 10 established by the department and shall state in writing any 11 mitigating or aggravating circumstances upon which the 12 13 recommended penalty is based. 14 (5) The department may seek any appropriate civil legal remedy available to it by filing a civil action in a 15 court of competent jurisdiction against any person who has, 16 directly or through an owner's representative, wrongfully 17 18 submitted a claim as the ultimate owner of property and 19 improperly received funds from the department in violation of this chapter. 20 Section 135. Section 717.1331, Florida Statutes, is 21 22 created to read: 23 717.1331 Actions against holders. -- The department may 24 initiate, or cause to be initiated, an action against a holder to recover unclaimed property. If the department prevails in a 25 civil or administrative action to recover unclaimed property 26 initiated by or on behalf of the department, the holder shall 27 2.8 be ordered to pay the department reasonable costs and 29 attorney's fees. Section 136. Section 717.1333, Florida Statutes, is 30 31 created to read:

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1	717.1333 Evidence; audit reports; examiner's
2	worksheets, investigative reports, other related
3	documentsIn any proceeding involving a holder under ss.
4	120.569 and 120.57 in which an auditor, examiner, or
5	investigator acting under authority of this chapter is
б	available for cross-examination, any official written report,
7	worksheet, or other related paper, or copy thereof, compiled,
8	prepared, drafted, or otherwise made or received by the
9	auditor, examiner, or investigator, after being duly
10	authenticated by the auditor, examiner, or investigator, may
11	be admitted as competent evidence upon the oath of the
12	auditor, examiner, or investigator that the report, worksheet,
13	or related paper was prepared or received as a result of an
14	audit, examination, or investigation of the books and records
15	of the person audited, examined, or investigated, or the agent
16	thereof.
17	Section 137. Subsection (5) is added to section
18	717.134, Florida Statutes, to read:
19	717.134 Penalties and interest
20	(5) The department may impose and collect a penalty of
21	\$500 per day up to a maximum of \$5,000 and 25 percent of the
22	value of property willfully not reported with all of the
23	information required by this chapter. Upon a holder's showing
24	of good cause, the department may waive the penalty or any
25	portion thereof. If the holder acted in good faith and without
26	negligence, the department shall waive the penalty provided
27	herein.
28	Section 138. Section 717.1341, Florida Statutes, is
29	created to read:
30	717.1341 Invalid claims, recovery of property,
31	interest and penalties

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(1)(a) No person shall receive unclaimed property that 1 2 the person is not entitled to receive. Any person who receives, or assists another person to receive, unclaimed 3 property that the person is not entitled to receive is 4 strictly, jointly, personally, and severally liable for the 5 unclaimed property and shall immediately return the property, б 7 or the reasonable value of the property if the property has been damaged or disposed of, to the department plus interest 8 9 at the rate set annually in accordance with s. 55.03(1). Assisting another person to receive unclaimed property 10 includes executing a claim form on the person's behalf. 11 (b)1. In the case of stocks or bonds which have been 12 13 sold, the proceeds from the sale shall be returned to the 14 department plus any dividends or interest received thereon plus an amount equal to the brokerage fee plus interest at a 15 rate set annually in accordance with s. 55.03(1) on the 16 proceeds from the sale of the stocks or bonds, the dividends 17 18 or interest received, and the brokerage fee. 19 2. In the case of stocks or bonds which have not been sold, the stocks or bonds and any dividends or interest 20 received thereon shall be returned to the department, together 21 22 with interest on the dividends or interest received, at a rate 23 set annually in accordance with s. 55.03(1) of the value of 24 the property. (2) The department may maintain a civil or 25 26 administrative action: 27 (a) To recover unclaimed property that was paid or 28 remitted to a person who was not entitled to the unclaimed 29 property or to offset amounts owed to the department against 30 amounts owed to an owner representative; 31

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1	(b) Aqainst a person who assists another person in
2	receiving, or attempting to receive, unclaimed property that
3	the person is not entitled to receive; or
4	(c) Aqainst a person who attempts to receive unclaimed
5	property that the person is not entitled to receive.
6	(3) If the department prevails in any proceeding under
7	subsection (2), a fine not to exceed three times the value of
8	the property received or sought to be received may be imposed
9	on any person who knowingly, or with reckless disregard or
10	deliberate ignorance of the truth, violated this section. If
11	the department prevails in a civil or administrative
12	proceeding under subsection (2), the person who violated
13	subsection (1) shall be ordered to pay the department
14	reasonable costs and attorney's fees.
15	(4) No person shall knowingly file, knowingly conspire
16	to file, or knowingly assist in filing, a claim for unclaimed
17	property the person is not entitled to receive. Any person who
18	violates this subsection regarding unclaimed property of an
19	aggregate value:
20	(a) Greater than \$50,000, is quilty of a felony of the
21	first degree, punishable as provided in s. 775.082, s.
22	<u>775.083, or s. 775.084;</u>
23	(b) Greater than \$10,000 up to \$50,000, is quilty of a
24	felony of the second degree, punishable as provided in s.
25	<u>775.082, s. 775.083, or s. 775.084;</u>
26	<u>(c) Greater than \$250 up to \$10,000, is quilty of a</u>
27	felony of the third degree, punishable as provided in s.
28	<u>775.082, s. 775.083, or s. 775.084;</u>
29	(d) Greater than \$50 up to \$250, is quilty of a
30	misdemeanor of the first degree, punishable as provided in s.
31	<u>775.082 or s. 775.083; or</u>

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(e) Up to \$50, is guilty of a misdemeanor of the 1 2 second degree, punishable as provided in s. 775.082 or s. 3 775.083. Section 139. Section 717.135, Florida Statutes, is 4 amended to read: 5 6 717.135 Agreement to recover locate reported property 7 in the custody of the department. --8 (1) All agreements between <u>a claimant's</u> an owner's 9 representative and <u>a claimant</u> an owner for compensation to recover or assist in the recovery of property reported to the 10 department under s. 717.117 shall be in 11-point type or 11 greater and either: 12 13 (a) Limit the fees and costs for services for each 14 owner contract to \$25 for all contracts relating to unclaimed property with a dollar value below \$250. For all contracts 15 relating to unclaimed property with a dollar value of \$250 and 16 above, fees shall be limited to 20 15 percent per unclaimed on 17 18 property account held by the department for 24 months or less 19 and 25 percent on property held by the department for more than 24 months. Fees and costs for cash accounts shall be 20 based on the value of the property at the time the agreement 21 22 for recovery is signed by the <u>claimant</u> apparent owner. Fees 23 and costs for accounts containing securities or other 24 intangible ownership interests, which securities or interests are not converted to cash, shall be based on the purchase 25 price of the security as quoted on a national exchange or 26 other market on which the property ownership interest is 27 28 regularly traded at the time the securities or other ownership 29 interest is remitted to the <u>claimant</u> owner or the <u>claimant's</u> owner's representative. Fees and costs for tangible property 30 31 or safe-deposit box accounts shall be based on the value of

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the tangible property or contents of the safe-deposit box at 1 2 the time the ownership interest is transferred or remitted to 3 the <u>claimant</u> owner or the owner's representative; or 4 (b) Disclose, on such form as the department shall prescribe by rule, that the property is held by the <u>Bureau of</u> 5 Unclaimed Property of the Department of Financial Services б 7 pursuant to this chapter, the person or name of the entity 8 that held the property prior to the property becoming unclaimed, the date of the holder's last contact with the 9 owner, if known, and the approximate value of the property, 10 and identify which of the following categories of unclaimed 11 property the owner's representative is seeking to recover, as 12 13 reported by the holder: 14 1. Cash accounts. 2. Stale dated checks. 15 3. Life insurance or annuity contract assets. 16 4. Utility deposits. 17 18 5. Securities or other interests in business 19 associations. 6. Wages. 20 7. Accounts receivable. 21 22 8. Contents of safe-deposit boxes. 23 24 Such disclosure shall be on a page signed and dated by the person asserting entitlement to the unclaimed property. 25 However, paragraph (1)(a) or (b) this section shall not apply 26 if probate proceedings must be initiated on behalf of the 27 28 claimant for an estate that has never been probated to 29 contracts made in connection with guardianship proceedings or 30 the probate of an estate. 31

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(2)(a) Agreements for recovery of cash accounts shall 1 2 state the value of the unclaimed property, the unclaimed 3 property account number, and the percentage dollar value of 4 the unclaimed property account to be paid to the <u>claimant</u> owner and shall also state the percentage dollar value of 5 compensation to be paid to the claimant's owner's б 7 representative. 8 (b) Agreements for recovery of accounts containing 9 securities, safe-deposit box accounts, other intangible or tangible ownership interests, or other types of accounts, 10 except cash accounts, shall state the unclaimed property 11 account number, the number of shares of stock, if applicable, 12 13 the approximate value of the unclaimed property, and the 14 percentage value of compensation to be paid to the claimant's owner's representative. 15 (c) All <u>disclosures and</u> agreements shall include the 16 name, address, and professional license number of the 17 18 claimant's owner's representative, and, if available, the 19 taxpayer identification number or social security number_ address, and telephone number of the claimant owner. The 20 original of all such disclosures and agreements to pay 21 22 compensation shall be signed and dated by the claimant owner 23 of the property and shall be filed by the owner's 24 representative with the claim form. (d) All agreements between a claimant's representative 25 and a claimant, who is a natural person, trust, or a dissolved 26 corporation, for compensation to recover or assist in the 27 28 recovery of property reported to the department under s. 29 717.117 must use the following form on 8 and 1/2 inch by 11 inch paper or on 8 and 1/2 inch by 14 inch paper with all of 30 the text on one side of the paper and with the other side of 31

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the paper left blank; except that, at the option of the owner 1 2 representative, the department disclosure form may be placed on the reverse side of the agreement. The agreement must be 3 accurately completed and executed. No other writing or 4 5 information shall be printed on the agreement. The title of the agreement shall be in bold 14-point type and underlined. б 7 The rest of the agreement shall be in 10-point type or 8 greater. All unclaimed property accounts claimed must be 9 identified on the agreement. The agreement must state: RECOVERY AGREEMENT 10 = APPROXIMATE DOLLAR VALUE OF UNCLAIMED PROPERTY 11 NUMBER OF SHARES OF STOCK TO BE RECOVERED (IF 12 13 APPLICABLE): 14 PROPERTY ACCOUNT NUMBERS: PERCENT TO BE PAID AS COMPENSATION TO THE CLAIMANT'S 15 REPRESENTATIVE 16 = NET AMOUNT TO BE PAID TO CLAIMANT 17 18 = AMOUNT TO BE PAID TO CLAIMANT'S REPRESENTATIVE 19 20 21 THIS AGREEMENT is between: 22 23 (hereinafter, CLAIMANT) 24 and (hereinafter, CLAIMANT'S REPRESENTATIVE) 25 26 who agree to the following: 27 (1) As consideration for the research efforts in 28 locating and identifying assets due to the CLAIMANT and for 29 assistance in procuring payment of the assets to the CLAIMANT, 30 the CLAIMANT authorizes the government to pay to the CLAIMANT'S REPRESENTATIVE a fee of either: 31

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(a) percent of all assets recovered, or 1 2 (b) A flat fee of \$ to recover the unclaimed 3 property account identified above. 4 NO FEES ARE TO BE PAID IN ADVANCE. 5 б (2) I have read this agreement and in consideration 7 thereof, do hereby grant the CLAIMANT'S REPRESENTATIVE a 8 limited power of attorney to demand, collect, recover and 9 receive the above compensation from the government in accordance with this agreement. 10 11 (3) IT IS HEREBY ACKNOWLEDGED BY ALL PARTIES TO THIS AGREEMENT THAT UNLESS THESE ASSETS ARE RECOVERED, NO FEES, NO 12 13 COSTS OR CHARGES ARE DUE TO THE CLAIMANT'S REPRESENTATIVE, ITS 14 AGENTS OR ATTORNEYS, AND THIS AGREEMENT WILL BECOME NULL AND VOID. 15 Original Signature of CLAIMANT: 16 17 DATE: 18 CLAIMANT'S Social Security Number or FEID number: 19 Make the CLAIMANT'S check payable to: Mail check to this address: 20 21 22 The CLAIMANT'S telephone number is: 23 Original Signature of CLAIMANT'S REPRESENTATIVE: 24 FEID Number of CLAIMANT'S REPRESENTATIVE: 25 DATE: Address of CLAIMANT'S REPRESENTATIVE: 26 27 2.8 Telephone number of CLAIMANT'S REPRESENTATIVE: 29 Professional license number of CLAIMANT'S REPRESENTATIVE: 30 31

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(e) All fees, whether expressed as a percentage or as 1 2 a flat fee, are subject to the limitations and requirements of 3 subsection (1). 4 (3) As used in this section, "claimant" means the person on whose behalf a claim is filed. 5 6 (4) This section does not supersede the licensing 7 requirements of chapter 493. 8 Section 140. Section 717.1351, Florida Statutes, is 9 created to read: 717.1351 Acquisition of unclaimed property.--10 (1) A person desiring to acquire ownership or 11 entitlement of property reported to the department under s. 12 13 717.117 must be an attorney licensed to practice law in this 14 state, a licensed Florida-certified public accountant, a private investigator licensed under chapter 493, or an 15 employer of a licensed private investigator which employer 16 possesses a Class "A" license under chapter 493 and must be 17 18 registered with the department under this chapter. 19 (2) All contracts to acquire ownership or entitlement of unclaimed property from the person or persons entitled to 20 21 the unclaimed property must be in 10-point type or greater and 22 must: 23 (a) Have a purchase price that discounts the value of 24 the unclaimed property at the time the agreement is executed by the seller at no greater than 20 percent per account held 25 26 by the department; or 27 (b) Disclose, on such form as the department shall 28 prescribe by rule, that the property is held by the Bureau of 29 Unclaimed Property of the Department of Financial Services pursuant to this chapter, the person or name of the entity 30 that held the property prior to the property becoming 31

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unclaimed, the date of the holder's last contact with the 1 2 owner, if known, and the approximate value of the property, and identify which of the following categories of unclaimed 3 property buyer is seeking to purchase as reported by the 4 5 holder: б 1. Cash accounts. 7 2. Stale dated checks. 8 3. Life insurance or annuity contract assets. 9 4. Utility deposits. 5. Securities or other interests in business 10 associations. 11 6. Wages. 12 13 Accounts receivable. 14 8. Contents of safe-deposit boxes. 15 Such disclosure shall be on a page signed and dated by the 16 seller of the unclaimed property. 17 18 (3) The originals of all such disclosures and 19 agreements to transfer ownership or entitlement to unclaimed property shall be signed and dated by the seller and shall be 20 filed with the claim form. The claimant shall provide the 21 22 department with a legible copy of a valid driver's license of 23 the seller at the time the original claim form is filed. If a 24 seller has not been issued a valid driver's license at the time the original claim form is filed, the department shall be 25 provided with a legible copy of a photographic identification 26 27 of the seller issued by the United States or a foreign nation, 28 a state or territory of the United States or foreign nation, 29 or a political subdivision or agency thereof. In lieu of photographic identification, a notarized sworn statement by 30 the seller may be provided which affirms the seller's identity 31

and states the seller's full name and address. If a claim is 1 2 filed without the required identification or the sworn statement with the original claim form and the original 3 agreement to acquire ownership or entitlement to the unclaimed 4 property, the claim is void. 5 б (4) Any contract to acquire ownership or entitlement 7 of unclaimed property from the person or persons entitled to 8 the unclaimed property must provide for the purchase price to 9 be remitted to the seller or sellers within 10 days after the execution of the contract by the seller or sellers. The 10 contract must specify the unclaimed property account number, 11 the value of the unclaimed property account, and the number of 12 shares of stock, if applicable. Proof of payment by check must 13 14 be filed with the department with the claim. (5) All agreements to purchase unclaimed property from 15 an owner, who is a natural person, a trust, or a dissolved 16 corporation must use the following form on 8 and 1/2 inch by 17 18 11 inch paper or on 8 and 1/2 inch by 14 inch paper with all 19 of the text on one side of the paper and with the other side of the paper left blank; except that, at the option of the 20 owner representative, the department disclosure form may be 21 22 placed on the reverse side of the agreement. The agreement 23 must be accurately completed and executed. No other writing or 24 information shall be printed on the agreement. The title of the agreement shall be in bold 14-point type and underlined. 25 The rest of the agreement shall be in 10-point type or 26 greater. All unclaimed property accounts to be purchased must 27 2.8 be identified on the agreement. The agreement must state: 29 PURCHASE AGREEMENT 30 = APPROXIMATE DOLLAR VALUE OF THE UNCLAIMED 31 PROPERTY

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1	PROPERTY ACCOUNT NUMBER(S):					
2	NUMBER OF SHARES OF STOCK TO BE RECOVERED (IF					
3	APPLICABLE):					
4	PERCENT OF UNCLAIMED PROPERTY TO BE PAID TO THE					
5	BUYER					
6	\$ = NET AMOUNT TO BE PAID TO OWNER					
7	\$ = AMOUNT TO BE PAID TO BUYER					
8	THIS AGREEMENT is between:					
9						
10	(hereinafter, OWNER)					
11	and					
12	(hereinafter, BUYER)					
13	who agree that the OWNER transfers to the BUYER for a purchase					
14	price of \$ all rights to the above identified unclaimed					
15	property accounts.					
16	Original Signature of OWNER: DATE:					
17	OWNER'S Social Security Number or FEID number:					
18	Within 10 days after the execution of this Purchase Agreement					
19	by the Owner, Buyer shall remit the OWNER'S check payable to:					
20						
21	Mail check to this address:					
22						
23						
24	The OWNER'S telephone number is:					
25	Original Signature of BUYER:					
26	FEID Number of BUYER: DATE:					
27	Address of BUYER:					
28						
29	Telephone number of BUYER:					
30	Professional license number of BUYER:					
31						

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(6) This section does not supersede the licensing 1 2 requirements of chapter 493. 3 Section 141. Section 717.1400, Florida Statutes, is 4 created to read: 5 717.1400 Registration .--(1) In order to file claims as a claimant's б 7 representative, acquire ownership or entitlement to unclaimed 8 property, receive a distribution of fees and costs from the 9 department, and obtain unclaimed property dollar amounts, the number of reported shares of stock, and the last four digits 10 of social security numbers held by the department, a private 11 investigator holding a Class "C" individual license under 12 13 chapter 493 must register with the department on such form as 14 the department shall prescribe by rule, and verified by the applicant. To register with the department, a private 15 investigator must provide: 16 (a) A legible copy of the applicant's Class "A" 17 18 business license under chapter 493 or that of the applicant's 19 employer which holds a Class "A" business license under chapter 493. 20 (b) A legible copy of the applicant's Class "C" 21 22 individual license issued under chapter 493. 23 (c) The applicant's business address and telephone 24 number. (d) The names of agents or employees, if any, who are 25 designated to act on behalf of the private investigator 26 together with a legible copy of their photo-identification 27 2.8 issued by an agency of the United States, or a state, or a 29 political subdivision thereof. 30 (e) Sufficient information to enable the department to disburse funds by electronic funds transfer. 31

1	(f) The tax identification number of the private
⊥ 2	investigator's employer which holds a Class "A" business
∠ 3	
	license under chapter 493.
4	(2) In order to file claims as a claimant's
5	representative, acquire ownership or entitlement to unclaimed
6	property, receive a distribution of fees and costs from the
7	department, and obtain unclaimed property dollar amounts, the
8	number of reported shares of stock, and the last four digits
9	of social security numbers held by the department, a
10	Florida-certified public accountant must register with the
11	department on such form as the department shall prescribe by
12	rule, and must be verified by the applicant. To register with
13	the department a Florida-certified public accountant must
14	provide:
15	(a) The applicant's Florida Board of Accountancy
16	number.
17	(b) A legible copy of the applicant's current driver's
18	license showing the full name and current address of such
19	person. If a current driver's license is not available,
20	another form of identification showing full name and current
21	address of such person or persons shall be filed with the
22	department.
23	(c) The applicant's business address and telephone
24	number.
25	(d) The names of agents or employees, if any, who are
26	designated to act on behalf of the Florida-certified public
27	accountant together with a legible copy of their
28	photo-identification issued by an agency of the United States,
29	or a state, or a political subdivision thereof.
30	(e) Sufficient information to enable the department to
31	disburse funds by electronic funds transfer.

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(f) The tax identification number of the accountant's 1 2 public accounting firm employer. 3 (3) In order to file claims as a claimant's 4 representative, acquire ownership or entitlement to unclaimed 5 property, receive a distribution of fees and costs from the department, and obtain unclaimed property dollar amounts, the б 7 number of reported shares of stock, and the last four digits 8 of social security numbers held by the department, an attorney 9 licensed to practice in this state must register with the department on such form as the department shall prescribe by 10 rule, and must be verified by the applicant. To register with 11 the department, such attorney must provide: 12 13 (a) The applicant's Florida Bar number. 14 (b) A legible copy of the applicant's current driver's license showing the full name and current address of such 15 person. If a current driver's license is not available, 16 another form of identification showing full name and current 17 18 address of such person or persons shall be filed with the 19 department. 20 (c) The applicant's business address and telephone number. 21 22 (d) The names of agents or employees, if any, who are 23 designated to act on behalf of the attorney, together with a 24 legible copy of their photo-identification issued by an agency 25 of the United States, or a state, or a political subdivision thereof. 26 27 (e) Sufficient information to enable the department to 2.8 disburse funds by electronic funds transfer. 29 (f) The tax identification number of the lawyer's employer law firm. 30 31

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1	(4) Information and documents already on file with the
2	department prior to the effective date of this provision need
3	not be resubmitted in order to complete the registration.
4	(5) If a material change in the status of a
5	registration occurs, a registrant must, within 30 days,
6	provide the department with the updated documentation and
7	information in writing. Material changes include, but are not
8	limited to; a designated agent or employee ceasing to act on
9	behalf of the designating person, a surrender, suspension, or
10	revocation of a license, or a license renewal.
11	(a) If a designated agent or employee ceases to act on
12	behalf of the person who has designated the agent or employee
13	to act on such person's behalf, the designating person must,
14	within 30 days, inform the Bureau of Unclaimed Property in
15	writing of the termination of agency or employment.
16	(b) If a registrant surrenders the registrant's
17	license or the license is suspended or revoked, the registrant
18	must, within 30 days, inform the bureau in writing of the
19	surrender, suspension, or revocation.
20	<u>(c) If a private investigator's Class "C" individual</u>
21	<u>license under chapter 493 or a private investigator's</u>
22	<u>employer's Class "A" business license under chapter 493 is</u>
23	renewed, the private investigator must provide a copy of the
24	renewed license to the department within 30 days after the
25	receipt of the renewed license by the private investigator or
26	the private investigator's employer.
27	(6) A registrant or applicant for registration may not
28	have a name that might lead another person to conclude that
29	the registrant is affiliated or associated with the United
30	<u>States, or an agency thereof, or a state or an agency or</u>
31	political subdivision of a state. The department shall deny an

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application for registration or revoke a registration if the 1 2 applicant or registrant has a name that might lead another 3 person to conclude that the applicant or registrant is affiliated or associated with the United States, or an agency 4 thereof, or a state or an agency or political subdivision of a 5 state. Names that might lead another person to conclude that б 7 the applicant or registrant is affiliated or associated with 8 the United States, or an agency thereof, or a state or an 9 agency or political subdivision of a state, include, but are not limited to, the words United States, Florida, state, 10 bureau, division, department, or government. 11 Section 142. Subsection (2) of section 212.02, Florida 12 13 Statutes, is amended to read: 14 212.02 Definitions.--The following terms and phrases when used in this chapter have the meanings ascribed to them 15 in this section, except where the context clearly indicates a 16 17 different meaning: 18 (2) "Business" means any activity engaged in by any 19 person, or caused to be engaged in by him or her, with the object of private or public gain, benefit, or advantage, 20 either direct or indirect. Except for the sales of any 21 aircraft, boat, mobile home, or motor vehicle, the term 2.2 23 "business" shall not be construed in this chapter to include 24 occasional or isolated sales or transactions involving 25 tangible personal property or services by a person who does not hold himself or herself out as engaged in business or 26 sales of unclaimed tangible personal property under s. 27 28 717.122, but includes other charges for the sale or rental of 29 tangible personal property, sales of services taxable under 30 this chapter, sales of or charges of admission, communication 31 services, all rentals and leases of living quarters, other

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than low-rent housing operated under chapter 421, sleeping or 1 2 housekeeping accommodations in hotels, apartment houses, roominghouses, tourist or trailer camps, and all rentals of or 3 licenses in real property, other than low-rent housing 4 operated under chapter 421, all leases or rentals of or 5 б licenses in parking lots or garages for motor vehicles, 7 docking or storage spaces for boats in boat docks or marinas 8 as defined in this chapter and made subject to a tax imposed 9 by this chapter. The term "business" shall not be construed in this chapter to include the leasing, subleasing, or licensing 10 of real property by one corporation to another if all of the 11 stock of both such corporations is owned, directly or through 12 13 one or more wholly owned subsidiaries, by a common parent 14 corporation; the property was in use prior to July 1, 1989, title to the property was transferred after July 1, 1988, and 15 before July 1, 1989, between members of an affiliated group, 16 as defined in s. 1504(a) of the Internal Revenue Code of 1986, 17 18 which group included both such corporations and there is no 19 substantial change in the use of the property following the transfer of title; the leasing, subleasing, or licensing of 20 the property was required by an unrelated lender as a 21 condition of providing financing to one or more members of the 2.2 23 affiliated group; and the corporation to which the property is 24 leased, subleased, or licensed had sales subject to the tax imposed by this chapter of not less than \$667 million during 25 the most recent 12-month period ended June 30. Any tax on such 26 sales, charges, rentals, admissions, or other transactions 27 28 made subject to the tax imposed by this chapter shall be 29 collected by the state, county, municipality, any political subdivision, agency, bureau, or department, or other state or 30 31

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   local governmental instrumentality in the same manner as other
 1
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   dealers, unless specifically exempted by this chapter.
           Section 143. Subsection (4) of section 322.142,
 3
   Florida Statutes, is amended to read:
 4
           322.142 Color photographic or digital imaged
 5
   licenses.--
 б
 7
           (4)
               The department may maintain a film negative or
 8
   print file. The department shall maintain a record of the
   digital image and signature of the licensees, together with
 9
    other data required by the department for identification and
10
   retrieval. Reproductions from the file or digital record shall
11
   be made and issued only for departmental administrative
12
13
   purposes, for the issuance of duplicate licenses, in response
14
    to law enforcement agency requests, or to the Department of
15
   Revenue pursuant to an interagency agreement to facilitate
    service of process in Title IV-D cases, or to the Department
16
17
    of Financial Services pursuant to an interagency agreement to
18
    facilitate the location of owners of unclaimed property, the
   validation of unclaimed property claims, and the
19
    identification of fraudulent or false claims, and are exempt
20
    from the provisions of s. 119.07(1).
21
22
           Section 144. Paragraph (1) is added to subsection (4)
23
    of section 395.3025, Florida Statutes, and subsection (10) of
24
    that section is amended, to read:
          395.3025 Patient and personnel records; copies;
25
    examination.--
26
27
           (4) Patient records are confidential and must not be
28
   disclosed without the consent of the person to whom they
29
   pertain, but appropriate disclosure may be made without such
    consent to:
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(1) The Department of Financial Services, or an agent, 1 2 employee, or independent contractor of the department who is 3 auditing for unclaimed property pursuant to chapter 717. 4 (10) The home addresses, telephone numbers, social security numbers, and photographs of employees of any licensed 5 facility who provide direct patient care or security services; б 7 the home addresses, telephone numbers, social security 8 numbers, photographs, and places of employment of the spouses 9 and children of such persons; and the names and locations of schools and day care facilities attended by the children of 10 such persons are confidential and exempt from s. 119.07(1) and 11 s. 24(a), Art. I of the State Constitution. However, any state 12 13 or federal agency that is authorized to have access to such 14 information by any provision of law shall be granted such access in the furtherance of its statutory duties, 15 notwithstanding the provisions of this subsection. The 16 Department of Financial Services, or an agent, employee, or 17 18 independent contractor of the department who is auditing for 19 unclaimed property pursuant to chapter 717, shall be granted access to the name, address, and social security number of any 20 employee owed unclaimed property. This subsection is subject 21 to the Open Government Sunset Review Act of 1995 in accordance 2.2 23 with s. 119.15, and shall stand repealed on October 2, 2004, 24 unless reviewed and saved from repeal through reenactment by the Legislature. 25 Section 145. Section 732.103, Florida Statutes, is 26 amended to read: 27 28 732.103 Share of other heirs.--The part of the 29 intestate estate not passing to the surviving spouse under s. 732.102, or the entire intestate estate if there is no 30 31 surviving spouse, descends as follows:

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(1) To the lineal descendants of the decedent. 1 2 (2) If there is no lineal descendant, to the 3 decedent's father and mother equally, or to the survivor of 4 them. 5 (3) If there is none of the foregoing, to the decedent's brothers and sisters and the descendants of б 7 deceased brothers and sisters. 8 (4) If there is none of the foregoing, the estate shall be divided, one-half of which shall go to the decedent's 9 paternal, and the other half to the decedent's maternal, 10 kindred in the following order: 11 (a) To the grandfather and grandmother equally, or to 12 13 the survivor of them. 14 (b) If there is no grandfather or grandmother, to uncles and aunts and descendants of deceased uncles and aunts 15 of the decedent. 16 (c) If there is either no paternal kindred or no 17 18 maternal kindred, the estate shall go to the other kindred who survive, in the order stated above. 19 (5) If there is no kindred of either part, the whole 20 of the property shall go to the kindred of the last deceased 21 22 spouse of the decedent as if the deceased spouse had survived 23 the decedent and then died intestate entitled to the estate. 24 (6) If none of the foregoing, and if any of the descendants of the decedent's great-grandparents were 25 holocaust victims as defined in s. 626.9543(3)(b), including 26 such victims in countries cooperating with the discriminatory 27 28 policies of Nazi Germany then to the lineal descendants of the 29 great grandparents. The court shall allow any such descendent to meet a reasonable, not unduly restrictive, standard of 30 31 proof to substantiate his or her lineage. This subsection only

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applies to escheated property and shall cease to be effective 1 2 for proceedings filed after December 31, 2004. 3 Section 146. Section 627.4554, Florida Statutes, is 4 created to read: 5 627.4554 Annuity investments by seniors .--6 (1) PURPOSE; CONSTRUCTION. --7 (a) The purpose of this section is to set forth 8 standards and procedures for recommendations to senior 9 consumers which result in a transaction involving annuity products to appropriately address the insurance needs and 10 financial objectives of senior consumers at the time of the 11 transaction. 12 13 (b) Nothing in this section shall be construed to 14 create or imply a private cause of action for a violation of this section. 15 (2) APPLICATION. -- This section applies to any 16 recommendation to purchase or exchange an annuity made to a 17 18 senior consumer by an insurance agent, or an insurer where no 19 agent is involved, that results in the purchase or exchange recommended. 20 (3) DEFINITIONS. -- For purposes of this section: 21 22 (a) "Annuity" means a fixed annuity or variable annuity that is individually solicited, whether the product is 23 24 classified as an individual annuity or a group annuity. (b) "Recommendation" means advice provided by an 25 insurance agent, or an insurer if no insurance agent is 26 involved, to an individual senior consumer which results in a 27 28 purchase or exchange of an annuity in accordance with that 29 advice. (c) "Senior consumer" means a person 65 years of age 30 or older. In the event of a joint purchase by more than one 31

party, a purchaser is considered to be a senior consumer if 1 2 any of the parties is age 65 or older. 3 (4) DUTIES OF INSURERS AND INSURANCE AGENTS. --4 (a) In recommending to a senior consumer the purchase of an annuity or the exchange of an annuity that results in 5 another insurance transaction or series of insurance б 7 transactions, an insurance agent, or an insurer if no 8 insurance agent is involved, shall have reasonable grounds for 9 believing that the recommendation is suitable for the senior consumer on the basis of the facts disclosed by the senior 10 consumer as to his or her investments and other insurance 11 products and as to his or her financial situation and needs. 12 13 (b) Before executing a purchase or exchange of an annuity resulting from a recommendation to a senior consumer, 14 an insurance agent, or an insurer if no insurance agent is 15 involved, shall make reasonable efforts to obtain information 16 concerning the senior consumer's financial status, tax status, 17 18 and investment objectives and such other information used or 19 considered to be reasonable by the insurance agent, or the insurer if no agent is involved, in making the recommendation. 20 (c)1. Except as provided under subparagraph 2., an 21 22 insurance agent, or an insurer if no insurance agent is 23 involved, shall not have any obligation to a senior consumer 24 under paragraph (a) related to any recommendation if the 25 senior consumer: 26 a. Refuses to provide relevant information requested by the insurer or insurance agent; 27 28 b. Decides to enter into an insurance transaction that 29 is not based on a recommendation of the insurer or insurance 30 <u>agent; or</u> 31 c. Fails to provide complete or accurate information.

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1	2. An insurer or insurance agent's recommendation
2	subject to subparagraph 1. shall be reasonable under all the
3	circumstances actually known to the insurer or insurance agent
4	at the time of the recommendation.
5	(d)1. An insurer or insurance agent shall ensure that
б	a system to supervise recommendations which is reasonably
7	designed to achieve compliance with this section is
8	established and maintained by complying with subparagraphs 3.,
9	4., and 5., or shall establish and maintain such a system,
10	including, but not limited to:
11	a. Maintaining written procedures.
12	b. Conducting periodic reviews of its records that are
13	reasonably designed to assist in detecting and preventing
14	violations of this section.
15	2. A managing general agent and an insurance agency
16	shall adopt a system established by an insurer to supervise
17	recommendations of its insurance agents which is reasonably
18	designed to achieve compliance with this section or shall
19	establish and maintain such a system, including, but not
20	limited to:
21	a. Maintaining written procedures.
22	b. Conducting periodic reviews of records that are
23	reasonably designed to assist in detecting and preventing
24	violations of this section.
25	3. An insurer may contract with a third party,
26	including a managing general agent or an insurance agency, to
27	establish and maintain a system of supervision as required by
28	subparagraph 1. with respect to insurance agents under
29	contract with or employed by the third party.
30	4. An insurer shall make reasonable inquiry to ensure
31	that such third party contracting under subparagraph 3. is

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performing the functions required under subparagraph 1. and 1 2 shall take such action as is reasonable under the circumstances to enforce the contractual obligation to perform 3 the functions. An insurer may comply with its obligation to 4 make reasonable inquiry by: 5 6 a. Annually obtaining a certification from a third 7 party senior manager who has responsibility for the delegated 8 functions that the manager has a reasonable basis to 9 represent, and does represent, that the third party is performing the required functions. 10 b. Based on reasonable selection criteria, 11 periodically selecting third parties contracting under 12 13 subparagraph 3. for a review to determine whether the third 14 parties are performing the required functions. The insurer shall perform any procedures necessary to conduct the review 15 which are reasonable under the circumstances. 16 An insurer that contracts with a third party 17 5. 18 pursuant to subparagraph 3. and complies with the requirements 19 specified in subparagraph 4. is deemed to have fulfilled its responsibilities under subparagraph 1. 20 6. An insurer, managing general agent, or insurance 21 22 agency is not required by subparagraph 1. or subparagraph 2. 23 to: 24 Review or provide for review of all transactions 25 solicited by an insurance agent; or Include in its system of supervision an insurance 26 b. agent's recommendations to senior consumers of products other 27 2.8 than the annuities offered by the insurer, managing general 29 agent, or insurance agency. 30 7. A managing general agent or insurance agency contracting with an insurer pursuant to subparagraph 3. shall 31

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promptly, when requested by the insurer pursuant to 1 2 subparagraph 4., provide a certification as described in subparagraph 4. or provide a clear statement that the managing 3 general agent or insurance agency is unable to meet the 4 certification criteria. 5 б 8. A person may not provide a certification under 7 sub-subparagraph 4.a. unless the person is a senior manager 8 with responsibility for the delegated functions and has a 9 reasonable basis for making the certification. (5) MITIGATION OF RESPONSIBILITY. --10 (a) The office may order an insurer to take reasonably 11 appropriate corrective action for any senior consumer harmed 12 13 by a violation of this section by the insurer or the insurer's 14 insurance agent. (b) The department may order: 15 An insurance agent to take reasonably appropriate 16 1. corrective action for any senior consumer harmed by a 17 18 violation of this section by the insurance agent. 19 2. A managing general agency or insurance agency that employs or contracts with an insurance agent to sell or 20 solicit the sale of annuities to senior consumers to take 21 22 reasonably appropriate corrective action for any senior 23 consumer harmed by a violation of this section by the 24 insurance agent. (c) Any applicable penalty under the Florida Insurance 25 Code for a violation of paragraph (4)(a), paragraph (4)(b), or 26 subparagraph (4)(c)2. may be reduced or eliminated, according 27 2.8 to a schedule adopted by the office or the department, as 29 appropriate, if corrective action for the senior consumer was taken promptly after a violation was discovered. 30 31 (6) RECORDKEEPING.--

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1	(a) Insurers, managing general agents, insurance
2	agencies, and insurance agents shall maintain or be able to
3	make available to the department or office, as appropriate,
4	records of the information collected from the senior consumer
5	and other information used in making the recommendations that
6	were the basis for insurance transactions for 5 years after
7	the insurance transaction is completed by the insurer. An
8	insurer is permitted, but shall not be required, to maintain
9	documentation on behalf of an insurance agent.
10	(b) Records required to be maintained by this
11	regulation may be maintained in paper, photographic,
12	microprocess, magnetic, mechanical, or electronic media, or by
13	any process that accurately reproduces the actual document.
14	(7) EXEMPTIONS Unless otherwise specifically
15	included, this section does not apply to recommendations
16	involving:
17	(a) Direct-response solicitations where there is no
18	recommendation based on information collected from the senior
19	consumer pursuant to this section.
20	(b) Contracts used to fund:
21	1. An employee pension or welfare benefit plan that is
22	covered by the Employee Retirement and Income Security Act;
23	2. A plan described by Sections 401(a), 401(k),
24	403(b), 408(k), or 408(p) of the Internal Revenue Code of
25	1986, as amended, if established or maintained by an employer;
26	3. A government or church plan defined in Section 414
27	of the Internal Revenue Code of 1986, as amended, a government
28	or church welfare benefit plan, or a deferred compensation
29	plan of a state or local government or tax-exempt organization
30	under Section 457 of the Internal Revenue Code of 1986, as
31	amended;

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4. A nonqualified <u>deferred compensation arrangement</u> 1 2 established or maintained by an employer or plan sponsor; 3 5. Settlements of or assumptions of liabilities 4 associated with personal injury litigation or any dispute or 5 claim resolution process; or б 6. Prepaid funeral contracts. 7 (8) APPLICATION TO VARIABLE ANNUITIES.--Compliance 8 with the National Association of Securities Dealers Conduct 9 Rules in effect on January 1, 2004, shall satisfy the requirements under this section for the recommendation of 10 variable annuities. This section does not limit the 11 department's ability to enforce the provisions of this section 12 with respect to insurance agents, insurance agencies, and 13 14 managing general agents, or the office's ability to enforce the provisions of this section with respect to insurers. 15 Section 147. Paragraph (h) of subsection (2) of 16 section 20.121, Florida Statutes, is amended to read: 17 18 20.121 Department of Financial Services.--There is 19 created a Department of Financial Services. (2) DIVISIONS.--The Department of Financial Services 20 shall consist of the following divisions: 21 22 (h) The Division of Consumer Services, which shall 23 include a Bureau of Funeral and Cemetery Services. 24 1. The Division of Consumer Services shall perform the following functions concerning products or services regulated 25 by the Department of Financial Services or by either office of 26 the Financial Services Commission: 27 28 a. Receive inquiries and complaints from consumers. + 29 b. Prepare and disseminate such information as the 30 department deems appropriate to inform or assist consumers.+ 31

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c. Provide direct assistance and advocacy for 1 2 consumers who request such assistance or advocacy. 3 d. With respect to apparent or potential violations of 4 law or applicable rules by a person or entity licensed by the department or by either office of the commission, report such 5 apparent or potential violation to the appropriate division of б 7 the department or office of the commission, which may take 8 such further action as it deems appropriate. 9 e. Designate an employee of the division as primary contact for consumers on issues relating to sinkholes. 10 2. Any person licensed or issued a certificate of 11 authority by the department or by the Office of Insurance 12 13 Regulation shall respond, in writing, to the Division of 14 Consumer Services within 20 days after receipt of a written request for information from the division concerning a 15 consumer complaint. The response must address the issues and 16 allegations raised in this complaint. The division may, in its 17 18 discretion, impose an administrative penalty for failure to comply with this subparagraph in an amount up to \$2,500 per 19 violation upon any entity licensed by the department or the 20 Office of Insurance Regulation and \$250 for the first 21 22 violation, \$500 for the second violation and up to \$1,000 per 23 violation thereafter upon any individual licensed by the 24 department or the Office of Insurance Regulation. 3. The department may adopt rules to implement the 25 provisions of this paragraph. 26 27 4. The powers, duties, and responsibilities expressed 28 or granted in this paragraph shall not limit the powers, 29 duties, and responsibilities of the Department of Financial Services, the Financial Services Commission, the Office of 30 31

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Insurance Regulation, or the Office of Financial Regulation 1 2 set forth elsewhere in the Florida Statutes. 3 Section 148. Paragraph (a) of subsection (7) of section 440.107, Florida Statutes, is amended to read: 4 5 440.107 Department powers to enforce employer compliance with coverage requirements. -б 7 (7)(a) Whenever the department determines that an 8 employer who is required to secure the payment to his or her employees of the compensation provided for by this chapter has 9 failed to secure the payment of workers' compensation required 10 by this chapter or to produce the required business records 11 under subsection (5) within 5 business days after receipt of 12 13 the written request of the department, such failure shall be 14 deemed an immediate serious danger to public health, safety, or welfare sufficient to justify service by the department of 15 a stop-work order on the employer, requiring the cessation of 16 all business operations. If the department makes such a 17 18 determination, the department shall issue a stop-work order within 72 hours. The order shall take effect when served upon 19 the employer or, for a particular employer work site, when 20 served at that work site. In addition to serving a stop-work 21 22 order at a particular work site which shall be effective 23 immediately, the department shall immediately proceed with 24 service upon the employer which shall be effective upon all employer work sites in the state for which the employer is not 25 in compliance. A stop-work order may be served with regard to 26 an employer's work site by posting a copy of the stop-work 27 28 order in a conspicuous location at the work site. The order 29 shall remain in effect until the department issues an order 30 releasing the stop-work order upon a finding that the employer 31 has come into compliance with the coverage requirements of

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this chapter and has paid any penalty assessed under this 1 2 section. The department may issue an order of conditional 3 release from a stop-work order to an employer upon a finding that the employer has complied with coverage requirements of 4 this chapter and has agreed to remit periodic payments of the 5 penalty pursuant to a payment agreement schedule with the б 7 department. If an order of conditional release is issued, 8 failure by the employer to meet any term or condition of such 9 penalty payment agreement shall result in the immediate reinstatement of the stop-work order and the entire unpaid 10 balance of the penalty shall become immediately due. The 11 department may require an employer who is found to have failed 12 13 to comply with the coverage requirements of s. 440.38 to file 14 with the department, as a condition of release from a stop-work order, periodic reports for a probationary period 15 that shall not exceed 2 years that demonstrate the employer's 16 continued compliance with this chapter. The department shall 17 18 by rule specify the reports required and the time for filing 19 under this subsection. Section 149. Section 501.137, Florida Statutes, is 20 amended to read: 21 22 501.137 Mortgage lenders; tax and insurance payments 23 from escrow accounts; duties .--24 (1) Every lender of money, whether a natural person or an artificial entity, whose loans are secured by a mortgage on 25 real estate located within the state and who receives funds 26 incidental thereto or in connection therewith for the payment 27 28 of property taxes or hazard insurance premiums when the such 29 funds are held in escrow by or on behalf of the lender, shall 30 promptly pay the such taxes or insurance premiums when the 31 such taxes or premiums become due and adequate escrow funds

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are deposited, so that the maximum tax discount available may 1 2 be obtained with regard to the taxable property and so that insurance coverage on the property does not lapse. 3 (2) If an escrow account for the such taxes or 4 insurance premiums is deficient, the lender shall notify the 5 property owner within 15 days after the lender receives the б 7 notification of taxes due from the county tax collector or 8 receives the notification from the insurer that a premium is 9 due. (3)(a) If the lender, as a result of neglect, fails to 10 pay any tax or insurance premium when the tax or premium is 11 due and there are sufficient escrow funds on deposit to pay 12 13 the tax or premium, and if the property owner suffers a loss 14 as a result of <u>this</u> such failure, then the lender <u>is</u> will be liable for the such loss; except, however, that with respect 15 to any loss which would otherwise have been insured, the 16 extent of the such liability shall not exceed the coverage 17 18 limits of any insurance policy which has lapsed. (b) If the lender violates paragraph (a) and the 19 premium payment is not more than 90 days overdue, the insurer 20 shall reinstate the insurance policy, retroactive to the date 21 22 of cancellation, and the lender shall reimburse the property 23 owner for any penalty or fees imposed by the insurer and paid 24 by the property owner for purposes of reinstating the policy. (c) If the lender violates paragraph (a) and the 25 premium payment is more than 90 days overdue or if the insurer 26 refuses to reinstate the insurance policy, the lender shall 27 28 pay the difference between the cost of the previous insurance 29 policy and a new, comparable insurance policy for a period of 30 2 years. 31

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(4) At the expiration of the annual accounting period, 1 2 the lender shall issue to the property owner an annual 3 statement of the escrow account. 4 Section 150. Paragraph (c) of subsection (3) of section 624.610, Florida Statutes, is amended to read: 5 6 624.610 Reinsurance.--7 (3) 8 (c)1. Credit must be allowed when the reinsurance is ceded to an assuming insurer that maintains a trust fund in a 9 qualified United States financial institution, as defined in 10 paragraph (5)(b), for the payment of the valid claims of its 11 United States ceding insurers and their assigns and successors 12 13 in interest. To enable the office to determine the sufficiency 14 of the trust fund, the assuming insurer shall report annually to the office information substantially the same as that 15 required to be reported on the NAIC Annual Statement form by 16 authorized insurers. The assuming insurer shall submit to 17 18 examination of its books and records by the office and bear the expense of examination. 19 2.a. Credit for reinsurance must not be granted under 20 this subsection unless the form of the trust and any 21 22 amendments to the trust have been approved by: 23 (I) The insurance regulator of the state in which the 24 trust is domiciled; or (II) The insurance regulator of another state who, 25 pursuant to the terms of the trust instrument, has accepted 26 principal regulatory oversight of the trust. 27 28 b. The form of the trust and any trust amendments must 29 be filed with the insurance regulator of every state in which the ceding insurer beneficiaries of the trust are domiciled. 30 31 | The trust instrument must provide that contested claims are

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valid and enforceable upon the final order of any court of 1 2 competent jurisdiction in the United States. The trust must vest legal title to its assets in its trustees for the benefit 3 of the assuming insurer's United States ceding insurers and 4 their assigns and successors in interest. The trust and the 5 assuming insurer are subject to examination as determined by б 7 the insurance regulator.

8 c. The trust remains in effect for as long as the 9 assuming insurer has outstanding obligations due under the reinsurance agreements subject to the trust. No later than 10 February 28 of each year, the trustee of the trust shall 11 report to the insurance regulator in writing the balance of 12 13 the trust and list the trust's investments at the preceding 14 year end, and shall certify that the trust will not expire prior to the following December 31. 15

3. The following requirements apply to the following 16 17 categories of assuming insurer:

18 a. The trust fund for a single assuming insurer consists of funds in trust in an amount not less than the 19 assuming insurer's liabilities attributable to reinsurance 20 ceded by United States ceding insurers, and, in addition, the 21 22 assuming insurer shall maintain a trusteed surplus of not less 23 than \$20 million. Not less than 50 percent of the funds in the 24 trust covering the assuming insurer's liabilities attributable to reinsurance ceded by United States ceding insurers and 25 trusteed surplus shall consist of assets of a quality 26 substantially similar to that required in part II of chapter 27 28 625. Clean, irrevocable, unconditional, and everyreen letters 29 of credit, issued or confirmed by a qualified United States financial institution, as defined in paragraph (5)(a), 30 effective no later than December 31 of the year for which the 31

filing is made and in the possession of the trust on or before 1 2 the filing date of its annual statement, may be used to fund the remainder of the trust and trusted surplus. 3 4 b.(I) In the case of a group including incorporated and individual unincorporated underwriters: 5 6 (A) For reinsurance ceded under reinsurance agreements 7 with an inception, amendment, or renewal date on or after 8 August 1, 1995, the trust consists of a trusteed account in an 9 amount not less than the group's several liabilities attributable to business ceded by United States domiciled 10 ceding insurers to any member of the group; 11 (B) For reinsurance ceded under reinsurance agreements 12 13 with an inception date on or before July 31, 1995, and not 14 amended or renewed after that date, notwithstanding the other provisions of this section, the trust consists of a trusteed 15 account in an amount not less than the group's several 16 insurance and reinsurance liabilities attributable to business 17 18 written in the United States; and (C) In addition to these trusts, the group shall 19 maintain in trust a trusteed surplus of which \$100 million 20 must be held jointly for the benefit of the United States 21 22 domiciled ceding insurers of any member of the group for all 23 years of account. 24 (II) The incorporated members of the group must not be engaged in any business other than underwriting of a member of 25 the group, and are subject to the same level of regulation and 26 solvency control by the group's domiciliary regulator as the 27 28 unincorporated members. 29 (III) Within 90 days after its financial statements 30 are due to be filed with the group's domiciliary regulator, 31 the group shall provide to the insurance regulator an annual

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1	certification by	the	group's	dom:	icil	liary	/ re	gulato	or of	the	

2 solvency of each underwriter member or, if a certification is unavailable, financial statements, prepared by independent 3 public accountants, of each underwriter member of the group. 4 5 Section 151. Section 625.081, Florida Statutes, is amended to read: б 7 625.081 Reserve for health insurance.--For all health 8 insurance policies, the insurer shall maintain an active life 9 reserve which places a sound value on the insurer's liabilities under such policies; is not less than the reserve 10 according to appropriate standards set forth in rules issued 11 by the commission; and, with the exception of credit 12 13 disability insurance, in no event, is less in the aggregate 14 than the pro rata gross unearned premiums for such policies. Section 152. Paragraphs (a), (e), and (f) of 15 subsection (5) and subsection (13) of section 625.121, Florida 16 Statutes, are amended, and paragraphs (k) and (l) are added to 17 18 subsection (5) of that section, to read: 19 625.121 Standard Valuation Law; life insurance.--(5) MINIMUM STANDARD FOR VALUATION OF POLICIES AND 20 CONTRACTS ISSUED ON OR AFTER OPERATIVE DATE OF STANDARD 21 22 NONFORFEITURE LAW.--Except as otherwise provided in paragraph 23 (h) and subsections (6), (11), and (14), the minimum standard 24 for the valuation of all such policies and contracts issued on or after the operative date of s. 627.476 (Standard 25 Nonforfeiture Law for Life Insurance) shall be the 26 commissioners' reserve valuation method defined in subsections 27 28 (7), (11), and (14); 5 percent interest for group annuity and 29 pure endowment contracts and 3.5 percent interest for all other such policies and contracts, or in the case of life 30 31 insurance policies and contracts, other than annuity and pure

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endowment contracts, issued on or after July 1, 1973, 4 1 2 percent interest for such policies issued prior to October 1, 1979, and 4.5 percent interest for such policies issued on or 3 after October 1, 1979; and the following tables: 4 (a) For all ordinary policies of life insurance issued 5 on the standard basis, excluding any disability and accidental б 7 death benefits in such policies: 8 1. For policies issued prior to the operative date of s. 627.476(9), the commissioners' 1958 Standard Ordinary 9 Mortality Table; except that, for any category of such 10 policies issued on female risks, modified net premiums and 11 present values, referred to in subsection (7), may be 12 13 calculated according to an age not more than 6 years younger 14 than the actual age of the insured.; and 2. For policies issued on or after the operative date 15 of s. 627.476(9), the commissioners' 1980 Standard Ordinary 16 Mortality Table or, at the election of the insurer for any one 17 18 or more specified plans of life insurance, the commissioners' 19 1980 Standard Ordinary Mortality Table with Ten-Year Select Mortality Factors. 20 3. For policies issued on or after July 1, 2004, 21 22 ordinary mortality tables, adopted after 1980 by the National Association of Insurance Commissioners, adopted by rule by the 23 24 commission for use in determining the minimum standard of valuation for such policies. 25 (e) For total and permanent disability benefits in or 26 supplementary to ordinary policies or contracts: 27 28 1. For policies or contracts issued on or after 29 January 1, 1966, the tables of period 2 disablement rates and the 1930 to 1950 termination rates of the 1952 disability 30 31

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   study of the Society of Actuaries, with due regard to the type
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   of benefit;
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           2. For policies or contracts issued on or after
   January 1, 1961, and prior to January 1, 1966, either those
 4
    tables or, at the option of the insurer, the class three
 5
   disability table (1926); and
 б
 7
           3. For policies issued prior to January 1, 1961, the
 8
    class three disability table (1926); and.
 9
           4. For policies or contracts issued on or after July
    1, 2004, tables of disablement rates and termination rates
10
    adopted after 1980 by the National Association of Insurance
11
   Commissioners, adopted by rule by the commission for use in
12
13
   determining the minimum standard of valuation for those
14
   policies or contracts.
15
   Any such table for active lives shall be combined with a
16
   mortality table permitted for calculating the reserves for
17
18
    life insurance policies.
          (f) For accidental death benefits in or supplementary
19
    to policies:
20
21
           1. For policies issued on or after January 1, 1966,
22
    the 1959 Accidental Death Benefits Table;
23
           2. For policies issued on or after January 1, 1961,
24
    and prior to January 1, 1966, either that table or, at the
    option of the insurer, the Intercompany Double Indemnity
25
   Mortality Table; and
26
           3. For policies issued prior to January 1, 1961, the
27
28
   Intercompany Double Indemnity Mortality Table; and.
29
           4. For policies issued on or after July 1, 2004,
   tables of accidental death benefits adopted after 1980 by the
30
31 National Association of Insurance Commissioners, adopted by
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1	rule by the commission for use in determining the minimum
2	standard of valuation for those policies.
3	
4	Either table shall be combined with a mortality table
5	permitted for calculating the reserves for life insurance
6	policies.
7	(k) For individual annuity and pure endowment
8	contracts issued on or after July 1, 2004, excluding any
9	disability and accidental death benefits purchased under those
10	contracts, individual annuity mortality tables adopted after
11	1980 by the National Association of Insurance Commissioners,
12	adopted by rule by the commission for use in determining the
13	minimum standard of valuation for those contracts.
14	(1) For all annuities and pure endowments purchased on
15	or after July 1, 2004, under group annuity and pure endowment
16	contracts, excluding any disability and accidental death
17	benefits purchased under those contracts, group annuity
18	mortality tables adopted after 1980 by the National
19	Association of Insurance Commissioners, adopted by rule by the
20	commission for use in determining the minimum standard of
21	valuation for those contracts.
22	(13) APPLICABILITY TO CREDIT LIFE AND DISABILITY
23	INSURANCE POLICIES
24	(a) For policies issued prior to January 1, 2004:
25	1. The minimum reserve for single-premium credit
26	disability insurance, monthly premium credit life insurance
27	and monthly premium credit disability insurance shall be the
28	<u>unearned gross premium.</u>
29	2. As to single-premium credit life insurance
30	policies, the insurer shall establish and maintain reserves
31	that are not less than the value, at the valuation date, of

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the risk for the unexpired portion of the period for which the 1 2 premium has been paid as computed on the basis of the commissioners' 1980 Standard Ordinary Mortality Table and 3.5 3 percent interest. At the discretion of the office, the insurer 4 may make a reasonable assumption as to the ages at which net 5 premiums are to be determined. In lieu of the foregoing basis, б 7 reserves based upon unearned gross premiums may be used at the 8 option of the insurer. 9 (b) For policies issued on or after January 1, 2004: The minimum reserve for single-premium credit 10 disability insurance shall be either: 11 a. The unearned gross premium, or 12 13 Based upon a morbidity table that is adopted by the 14 National Association of Insurance Commissioners and is specified in a rule the commission adopts pursuant to 15 subsection (14). 16 The minimum reserve for monthly premium credit 17 2. 18 disability insurance shall be the unearned gross premium. 19 3. The minimum reserve for monthly premium credit life insurance shall be the unearned gross premium. 20 4. As to single-premium credit life insurance 21 22 policies, the insurer shall establish and maintain reserves 23 that are not less than the value, at the valuation date, of 24 the risk for the unexpired portion of the period for which the premium has been paid as computed on the basis of the 25 commissioners' 1980 Standard Ordinary Mortality Table or any 26 ordinary mortality table, adopted after 1980 by the National 27 2.8 Association of Insurance Commissioners, that is approved by 29 rule adopted by the commission for use in determining the minimum standard of valuation for such policies; and an 30 interest rate determined in accordance with subsection (6). At 31

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the discretion of the office, the insurer may make a 1 2 reasonable assumption as to the ages at which net premiums are to be determined. In lieu of the foregoing basis, reserves 3 based upon unearned gross premiums may be used at the option 4 of the insurer. This section does not apply as to those credit 5 life insurance policies for which reserves are computed and б 7 maintained as required under s. 625.131. 8 Section 153. Paragraphs (c) and (d) of subsection (1) of section 626.321, Florida Statutes, are amended to read: 9 626.321 Limited licenses.--10 (1) The department shall issue to a qualified 11 individual, or a qualified individual or entity under 12 13 paragraphs (c), (d), (e), and (i), a license as agent 14 authorized to transact a limited class of business in any of the following categories: 15 (c) Personal accident insurance.--License covering 16 only policies of personal accident insurance covering the 17 18 risks of travel, except as provided in subparagraph 2. The 19 license may be issued only: 1. To a full-time salaried employee of a common 20 carrier or a full-time salaried employee or owner of a 21 22 transportation ticket agency and may authorize the sale of 23 such ticket policies only in connection with the sale of 24 transportation tickets, or to the full-time salaried employee of such an agent. No such policy shall be for a duration of 25 more than 48 hours or for the duration of a specified one-way 26 trip or round trip. 27 28 2. To a full-time salaried employee of a business 29 which offers motor vehicles for rent or lease, or to a business entity office of a business which offers motor 30 31 vehicles for rent or lease if insurance sales activities

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authorized by the license are limited to full time salaried 1 2 employees. A business office licensed or a person licensed 3 pursuant to this subparagraph may, as an agent of an insurer, transact insurance that provides coverage for accidental 4 personal injury or death of the lessee and any passenger who 5 is riding or driving with the covered lessee in the rental б 7 motor vehicle if the lease or rental agreement is for not more 8 than 30 days, or if the lessee is not provided coverage for 9 more than 30 consecutive days per lease period; however, if the lease is extended beyond 30 days, the coverage may be 10 extended one time only for a period not to exceed an 11 additional 30 days. 12 13 (d) Baggage and motor vehicle excess liability 14 insurance.--1. License covering only insurance of personal effects 15 except as provided in subparagraph 2. The license may be 16 17 issued only: 18 a. To a full-time salaried employee of a common carrier or a full-time salaried employee or owner of a 19 transportation ticket agency, which person is engaged in the 20 sale or handling of transportation of baggage and personal 21 22 effects of travelers, and may authorize the sale of such 23 insurance only in connection with such transportation; or 24 b. To the full-time salaried employee of a licensed general lines agent, a full time salaried employee of a 25 26 business which offers motor vehicles for rent or lease, or to a business office of a business entity that which offers motor 27 28 vehicles for rent or lease if insurance sales activities 29 authorized by the license are in connection with and incidental to the rental of a motor vehicle limited to 30 31

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full time salaried employees. An entity applying for a license 1 2 under this sub-subparagraph: 3 (I) Is required to submit only one application for a 4 license under s. 626.171. The requirements of s. 626.171(5) 5 shall apply only to the officers and directors of the entity submitting the application. б 7 (II) Is required to obtain a license for each office, 8 branch office, or place of business making use of the entity's 9 business name by applying to the department for the license on a simplified application form developed by rule of the 10 department for this purpose. 11 (III) Is required to pay the applicable fees for a 12 13 license as prescribed in s. 624.501, be appointed under s. 14 626.112, and pay the prescribed appointment fee under s. 624.501. A licensed and appointed entity shall be directly 15 responsible and accountable for all acts of the licensee's 16 17 employees. 18 The purchaser of baggage insurance shall be provided written 19 information disclosing that the insured's homeowner's policy 20 may provide coverage for loss of personal effects and that the 21 22 purchase of such insurance is not required in connection with 23 the purchase of tickets or in connection with the lease or 24 rental of a motor vehicle. 2. A business entity that office licensed pursuant to 25 26 subparagraph 1., or a person licensed pursuant to subparagraph 27 1. who is a full time salaried employee of a business which 28 offers motor vehicles for rent or lease, may include lessees 29 under a master contract providing coverage to the lessor or may transact excess motor vehicle liability insurance 30 31 providing coverage in excess of the standard liability limits

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provided by the lessor in its lease to a person renting or 1 2 leasing a motor vehicle from the licensee's employer for liability arising in connection with the negligent operation 3 of the leased or rented motor vehicle, provided that the lease 4 or rental agreement is for not more than 30 days; that the 5 lessee is not provided coverage for more than 30 consecutive б 7 days per lease period, and, if the lease is extended beyond 30 8 days, the coverage may be extended one time only for a period not to exceed an additional 30 days; that the lessee is given 9 written notice that his or her personal insurance policy 10 providing coverage on an owned motor vehicle may provide 11 additional excess coverage; and that the purchase of the 12 13 insurance is not required in connection with the lease or 14 rental of a motor vehicle. The excess liability insurance may be provided to the lessee as an additional insured on a policy 15 issued to the licensee's employer. 16

3. A business entity that office licensed pursuant to 17 18 subparagraph 1., or a person licensed pursuant to subparagraph 19 1. who is a full time salaried employee of a business which offers motor vehicles for rent or lease, may, as an agent of 20 an insurer, transact insurance that provides coverage for the 21 22 liability of the lessee to the lessor for damage to the leased 23 or rented motor vehicle if:

24 a. The lease or rental agreement is for not more than 30 days; or the lessee is not provided coverage for more than 25 30 consecutive days per lease period, but, if the lease is 26 extended beyond 30 days, the coverage may be extended one time 27 28 only for a period not to exceed an additional 30 days; 29 b. The lessee is given written notice that his or her personal insurance policy that provides coverage on an owned 30 31

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   motor vehicle may provide such coverage with or without a
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   deductible; and
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           c. The purchase of the insurance is not required in
    connection with the lease or rental of a motor vehicle.
 4
 5
           Section 154. Section 626.9743, Florida Statutes, is
   created to read:
 б
 7
           626.9743 Claim settlement practices relating to motor
 8
   vehicle insurance.--
 9
          (1) This section shall apply to the adjustment and
    settlement of personal and commercial motor vehicle insurance
10
    claims.
11
         (2) An insurer may not, when liability and damages
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13
    owed under the policy are reasonably clear, recommend that a
14
    third-party claimant make a claim under his or her own policy
    solely to avoid paying the claim under the policy issued by
15
    that insurer. However, the insurer may identify options to a
16
    third-party claimant relative to the repair of his or her
17
18
   vehicle.
19
         (3) An insurer that elects to repair a motor vehicle
    and specifically requires a particular repair shop for vehicle
20
    repairs shall cause the damaged vehicle to be restored to its
21
22
   physical condition as to performance and appearance
23
    immediately prior to the loss at no additional cost to the
24
    insured or third-party claimant other than as stated in the
25
   policy.
26
         (4) An insurer may not require the use of replacement
   parts in the repair of a motor vehicle which are not at least
27
    equivalent in kind and quality to the damaged parts prior to
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   the loss in terms of fit, appearance, and performance.
          (5) When the insurance policy provides for the
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31 adjustment and settlement of first-party motor vehicle total
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losses on the basis of actual cash value or replacement with 1 2 another of like kind and quality, the insurer shall use one of 3 the following methods: (a) The insurer may elect a cash settlement based upon 4 the actual cost to purchase a comparable motor vehicle, 5 including sales tax, if applicable pursuant to subsection (9). б 7 Such cost may be derived from: 8 1. When comparable motor vehicles are available in the 9 local market area, the cost of two or more such comparable motor vehicles available within the preceding 90 days; 10 2. The retail cost as determined from a generally 11 recognized used motor vehicle industry source such as: 12 13 An electronic database if the pertinent portions of a. 14 the valuation documents generated by the database are provided by the insurer to the first-party insured upon request; or 15 b. A quidebook that is generally available to the 16 general public if the insurer identifies the guidebook used as 17 18 the basis for the retail cost to the first-party insured upon 19 request; or 20 3. The retail cost using two or more quotations obtained by the insurer from two or more licensed dealers in 21 22 the local market area. 23 (b) The insurer may elect to offer a replacement motor 24 vehicle that is a specified comparable motor vehicle available to the insured, including sales tax if applicable pursuant to 25 subsection (9), paid for by the insurer at no cost other than 26 any deductible provided in the policy and betterment as 27 2.8 provided in subsection (6). The offer must be documented in 29 the insurer's claim file. For purposes of this subsection, a comparable motor vehicle is one that is made by the same 30 manufacturer, of the same or newer model year, and of similar 31

body type and that has similar options and mileage as the 1 2 insured vehicle. Additionally, a comparable motor vehicle must be in as good or better overall condition than the insured 3 vehicle and available for inspection within a reasonable 4 distance of the insured's residence. 5 б (c) When a motor vehicle total loss is adjusted or 7 settled on a basis that varies from the methods described in 8 paragraph (a) or paragraph (b), the determination of value 9 must be supported by documentation, and any deductions from value must be itemized and specified in appropriate dollar 10 amounts. The basis for such settlement shall be explained to 11 the claimant in writing, if requested, and a copy of the 12 13 explanation shall be retained in the insurer's claim file. 14 (d) Any other method agreed to by the claimant. (6) When the amount offered in settlement reflects a 15 reduction by the insurer because of betterment or 16 depreciation, information pertaining to the reduction shall be 17 18 maintained with the insurer's claim file. Deductions shall be 19 itemized and specific as to dollar amount and shall accurately reflect the value assigned to the betterment or depreciation. 20 The basis for any deduction shall be explained to the claimant 21 22 in writing, if requested, and a copy of the explanation shall 23 be maintained with the insurer's claim file. 24 (7) Every insurer shall, if partial losses are settled on the basis of a written estimate prepared by or for the 25 insurer, supply the insured a copy of the estimate upon which 26 the settlement is based. 27 28 (8) Every insurer shall provide notice to an insured 29 before termination of payment for previously authorized 30 storage charges, and the notice shall provide 72 hours for the 31

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insured to remove the vehicle from storage before terminating 1 2 payment of the storage charges. 3 (9) If sales tax will necessarily be incurred by a claimant upon replacement of a total loss or upon repair of a 4 5 partial loss, the insurer may defer payment of the sales tax unless and until the obligation has actually been incurred. б 7 (10) Nothing in this section shall be construed to 8 authorize or preclude enforcement of policy provisions 9 relating to settlement disputes. Section 155. Section 626.9744, Florida Statutes, is 10 created to read: 11 626.9744 Claim settlement practices relating to 12 13 property insurance. -- Unless otherwise provided by the policy, 14 when a homeowner's insurance policy provides for the adjustment and settlement of first-party losses based on 15 repair or replacement cost, the following requirements apply: 16 (1) When a loss requires repair or replacement of an 17 18 item or part, any physical damage incurred in making such 19 repair or replacement which is covered and not otherwise excluded by the policy shall be included in the loss to the 20 extent of any applicable limits. The insured may not be 21 22 required to pay for betterment required by ordinance or code 23 except for the applicable deductible, unless specifically 24 excluded or limited by the policy. (2) When a loss requires replacement of items and the 25 replaced items do not match in quality, color, or size, the 26 insurer shall make reasonable repairs or replacement of items 27 2.8 in adjoining areas. In determining the extent of the repairs 29 or replacement of items in adjoining areas, the insurer may consider the cost of repairing or replacing the undamaged 30 portions of the property, the degree of uniformity that can be 31

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achieved without such cost, the remaining useful life of the 1 2 undamaged portion, and other relevant factors. 3 (3) This section shall not be construed to make the insurer a warrantor of the repairs made pursuant to this 4 5 section. (4) Nothing in this section shall be construed to 6 7 authorize or preclude enforcement of policy provisions 8 relating to settlement disputes. 9 Section 156. Effective July 1, 2004, and applicable to cancellation requests and notices received on or after that 10 date, subsection (3) of section 627.311, Florida Statutes, is 11 amended to read: 12 13 627.311 Joint underwriters and joint reinsurers; 14 public records and public meetings exemptions .--(3) The office may, after consultation with insurers 15 licensed to write automobile insurance in this state, approve 16 a joint underwriting plan for purposes of equitable 17 18 apportionment or sharing among insurers of automobile 19 liability insurance and other motor vehicle insurance, as an alternate to the plan required in s. 627.351(1). All insurers 20 authorized to write automobile insurance in this state shall 21 subscribe to the plan and participate therein. The plan shall 2.2 23 be subject to continuous review by the office which may at any 24 time disapprove the entire plan or any part thereof if it determines that conditions have changed since prior approval 25 and that in view of the purposes of the plan changes are 26 warranted. Any disapproval by the office shall be subject to 27 28 the provisions of chapter 120. The Florida Automobile Joint 29 Underwriting Association is created under the plan. The plan and the association: 30 31

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(a) Must be subject to all provisions of s. 1 2 627.351(1), except apportionment of applicants. 3 (b) May provide for one or more designated insurers, 4 able and willing to provide policy and claims service, to act on behalf of all other insurers to provide insurance for 5 applicants who are in good faith entitled to, but unable to, б 7 procure insurance through the voluntary insurance market at 8 standard rates. (c) Must provide that designated insurers will issue 9 policies of insurance and provide policyholder and claims 10 service on behalf of all insurers for the joint underwriting 11 association. 12 13 (d) Must provide for the equitable apportionment among 14 insurers of losses and expenses incurred. (e) Must provide that the joint underwriting 15 association will operate subject to the supervision and 16 approval of a board of governors consisting of 11 individuals, 17 18 including 1 who will be elected as chair. Five members of the board must be appointed by the Chief Financial Officer. Two of 19 the Chief Financial Officer's appointees must be chosen from 20 the insurance industry. Any board member appointed by the 21 22 Chief Financial Officer may be removed and replaced by her or 23 him at any time without cause. Six members of the board must 24 be appointed by the participating insurers, two of whom must be from the insurance agents' associations. All board members, 25 including the chair, must be appointed to serve for 2-year 26 terms beginning annually on a date designated by the plan. 27 28 (f) Must provide that an agent appointed to a 29 servicing carrier must be a licensed general lines agent of an insurer which is authorized to write automobile liability and 30 31 physical damage insurance in the state and which is actively

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writing such coverage in the county in which the agent is 1 2 located, or the immediately adjoining counties, or an agent who places a volume of other property and casualty insurance 3 in an amount equal to the premium volume placed with the 4 Florida Joint Underwriting Association. The office may, 5 however, determine that an agent may be appointed to a б 7 servicing carrier if, after public hearing, the office finds 8 that consumers in the agent's operating area would not have 9 adequate and reasonable access to the purchase of automobile insurance if the agent were not appointed to a servicing 10 carrier. 11

(q) Must make available noncancelable coverage as 12 13 provided in s. 627.7275(2).

14 (h) Must provide for the furnishing of a list of insureds and their mailing addresses upon the request of a 15 member of the association or an insurance agent licensed to 16 place business with an association member. The list must 17 18 indicate whether the insured is currently receiving a good 19 driver discount from the association. The plan may charge a reasonable fee to cover the cost incurred in providing the 20 list. 21

22 (i) Must not provide a renewal credit or discount or 23 any other inducement designed to retain a risk.

24 (j) Must not provide any other good driver credit or discount that is not actuarially sound. In addition to other 25 criteria that the plan may specify, to be eligible for a good 26 driver credit, an insured must not have any criminal traffic 27 28 violations within the most recent 36-month period preceding 29 the date the discount is received.

(k)1. Shall have no liability, and no cause of action 30 31 of any nature shall arise against any member insurer or its

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agents or employees, agents or employees of the association, 1 2 members of the board of governors of the association, the Chief Financial Officer, or the office or its representatives 3 for any action taken by them in the performance of their 4 duties or responsibilities under this subsection. Such 5 б immunity does not apply to actions for or arising out of 7 breach of any contract or agreement pertaining to insurance, 8 or any willful tort. 9 2. Notwithstanding the requirements of s. <u>624.155(3)(a), as a condition precedent to bringing an action</u> 10 against the plan under s. 624.155, the department and the plan 11 must have been given 90 days' written notice of the violation. 12 13 If the department returns a notice for lack of specificity, 14 the 90-day time period shall not begin until a proper notice is filed. This notice must comply with the information 15 requirements of s. 624.155(3)(b). Effective October 1, 2007, 16 17 this subparagraph shall expire unless reenacted by the 18 Legislature prior to that date. (1) May require from the insured proof that he or she 19 has obtained the mandatory types and amounts of insurance from 20 another admitted carrier prior to the cancellation of a policy 21 the insured obtained from the plan and prior to the return of 2.2 23 any unearned premium the insured paid for such coverage from 24 the plan. This paragraph does not apply to any person who provides proof of sale or inoperability of the vehicle covered 25 under the policy purchased from the plan or relocation outside 26 the state. 27 28 Section 157. Subsection (5) is added to section 29 627.4091, Florida Statutes, to read: 30 627.4091 Specific reasons for denial, cancellation, or 31 nonrenewal.--

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(5) When an insurer refuses to provide private 1 2 passenger automobile insurance or personal lines residential 3 property insurance, including, but not limited to, homeowner's, mobile home owner's, condominium unit owner's, or 4 other insurance covering a personal residential structure, to 5 an applicant due to adverse underwriting information, the б 7 insurer shall: 8 (a) Provide to the applicant specific information regarding the reasons for the refusal to insure. 9 (b) If the reason for the refusal to insure is based 10 on a loss underwriting history or report from a consumer 11 reporting agency, to the extent applicable identify the loss 12 13 underwriting history and notify the applicant of his or her 14 right under the federal Fair and Accurate Credit Transactions Act to obtain a copy of the report from the consumer reporting 15 16 <u>agency.</u> Section 158. Effective upon this act becoming a law, 17 18 subsections (5) and (6) are added to section 627.4133, Florida 19 Statutes, to read: 20 627.4133 Notice of cancellation, nonrenewal, or renewal premium. --21 22 (5) An insurer that cancels a property insurance 23 policy on property secured by a mortgage due to the failure of 24 the lender to timely pay the premium when due shall reinstate the policy as required by s. 501.137. 25 (6) A single claim on a property insurance policy 26 which is the result of water damage may not be used as the 27 28 sole cause for cancellation or nonrenewal unless the insurer 29 can demonstrate that the insured has failed to take action reasonably requested by the insurer to prevent a future 30 similar occurrence of damage to the insured property. 31

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Section 159. Paragraph (h) of subsection (9) of 1 2 section 627.476, Florida Statutes, is amended to read: 3 627.476 Standard Nonforfeiture Law for Life 4 Insurance.--5 (9) CALCULATION OF ADJUSTED PREMIUMS AND PRESENT VALUES FOR POLICIES ISSUED AFTER OPERATIVE DATE OF THIS б 7 SUBSECTION. --8 (h) All adjusted premiums and present values referred to in this section shall for all policies of ordinary 9 insurance be calculated on the basis of the Commissioners' 10 1980 Standard Ordinary Mortality Table or, at the election of 11 the insurer for any one or more specified plans of life 12 13 insurance, the Commissioners' 1980 Standard Ordinary Mortality 14 Table with Ten-Year Select Mortality Factors; shall for all policies of industrial insurance be calculated on the basis of 15 the Commissioners' 1961 Standard Industrial Mortality Table; 16 and shall for all policies issued in a particular calendar 17 18 year be calculated on the basis of a rate of interest not exceeding the nonforfeiture interest rate as defined in this 19 subsection for policies issued in that calendar year. However: 20 1. At the option of the insurer, calculations for all 21 policies issued in a particular calendar year may be made on 2.2 23 the basis of a rate of interest not exceeding the 24 nonforfeiture interest rate, as defined in this subsection, for policies issued in the immediately preceding calendar 25 year. 26 2. Under any paid-up nonforfeiture benefit, including 27 28 any paid-up dividend additions, any cash surrender value 29 available, whether or not required by subsection (2), shall be calculated on the basis of the mortality table and rate of 30 31

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interest used in determining the amount of such paid-up 1 2 nonforfeiture benefit and paid-up dividend additions, if any. 3 3. An insurer may calculate the amount of any 4 guaranteed paid-up nonforfeiture benefit, including any paid-up additions under the policy, on the basis of an 5 interest rate no lower than that specified in the policy for б 7 calculating cash surrender values. 8 4. In calculating the present value of any paid-up 9 term insurance with accompanying pure endowment, if any, offered as a nonforfeiture benefit, the rates of mortality 10 assumed may be not more than those shown in the Commissioners' 11 1980 Extended Term Insurance Table for policies of ordinary 12 13 insurance and not more than the Commissioners' 1961 Industrial 14 Extended Term Insurance Table for policies of industrial 15 insurance. 5. In lieu of the mortality tables specified in this 16 section, at the option of the insurance company and subject to 17 18 rules adopted by the commission, the insurance company may 19 substitute: a. The 1958 CSO or CET Smoker and Nonsmoker Mortality 20 Tables, whichever is applicable, for policies issued on or 21 after the operative date of this subsection and before January 2.2 23 1, 1989; 24 b. The 1980 CSO or CET Smoker and Nonsmoker Mortality Tables, whichever is applicable, for policies issued on or 25 after the operative date of this subsection; 26 c. A mortality table that is a blend of the 27 28 sex-distinct 1980 CSO or CET mortality table standard, 29 whichever is applicable, or a mortality table that is a blend of the sex-distinct 1980 CSO or CET smoker and nonsmoker 30 31 mortality table standards, whichever is applicable, for

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policies that are subject to the United States Supreme Court 1 2 decision in Arizona Governing Committee v. Norris to prevent unfair discrimination in employment situations. 3 6. Ordinary mortality tables, adopted after 1980 by 4 5 the National Association of Insurance Commissioners, adopted by rule by the commission for use in determining the minimum б 7 nonforfeiture standard may be substituted for the 8 Commissioners' 1980 Standard Ordinary Mortality Table with or without Ten-Year Select Mortality Factors or for the 9 Commissioners' 1980 Extended Term Insurance Table. 10 7.6. For insurance issued on a substandard basis, the 11 calculation of any such adjusted premiums and present values 12 13 may be based on appropriate modifications of the 14 aforementioned tables. Section 160. Section 627.7077, Florida Statutes, is 15 created to read: 16 627.7077 Florida Sinkhole Insurance Facility and other 17 18 matters related to affordability and availability of sinkhole 19 insurance; feasibility study .--(1) The Florida State University College of Business 20 Department of Risk Management and Insurance shall, under the 21 22 direction of the office, conduct a feasibility and 23 cost-benefit study of a potential Florida Sinkhole Insurance 24 Facility and of other matters related to affordability and availability of sinkhole insurance. The study shall be 25 conducted in consultation with the State Board of 26 Administration and the Florida Geological Survey. The 27 28 university shall provide a preliminary report of its analysis, 29 findings, and recommendations to the Financial Services Commission and the presiding officers of the Legislature no 30 31

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later than February 1, 2005, and shall provide a final report 1 2 no later than April 1, 2005. 3 (2) The potential functions of the facility to be 4 analyzed include: 5 (a) Serving as the direct insurer or the reinsurer for all or some sinkhole losses. б 7 (b) Providing training, communication, and other 8 educational services to the public, engineers, the 9 construction industry, insurance professionals, or others. (c) Providing uniform standards for use by insurers in 10 evaluating sinkhole loss claims. 11 (d) Providing consulting services for insurers. 12 13 (e) Maintaining a public database of all confirmed 14 sinkholes and paid sinkhole loss claims, for use by consumers and by the insurance, building construction, banking, and real 15 estate industries. 16 (3) The feasibility study shall, at a minimum, address 17 18 the following issues: (a) Where the facility should be housed, including, 19 but not limited to, the options of creating a separate 20 facility or using the Citizens Property Insurance Corporation 21 22 or the Florida Hurricane Catastrophe Fund. (b) Federal income taxation implications. 23 24 (c) Funding options and costs associated with operating the facility, including means of funding sinkhole 25 26 insurance through premiums that are adequate to fund covered 27 losses. 28 (d) Applicability of the experience of similar 29 facilities of other states. 30 (e) Other economic impact considerations pertinent to 31 <u>a facility.</u>

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(f) Alternative dispute resolution mechanisms. 1 2 (q) The impact of all present requirements in the 3 Florida Insurance Code on affordability and availability of 4 sinkhole insurance and recommendations to address such 5 impacts. 6 (4) The study shall be funded from a budget of no more 7 than \$300,000, which will be funded by assessments on insurers 8 issuing property insurance in this state. Such assessments 9 shall be collected by the office and shall be prorated among such insurers according to a formula whereby each insurer 10 shall pay a fraction of such budget, the numerator of which 11 shall be such insurer's direct earned premiums for property 12 13 insurance in this state and the denominator of which shall be 14 the total direct earned premiums for property insurance in this state for calendar year 2003. 15 Section 161. Section 627.838, Florida Statutes, is 16 amended to read: 17 18 627.838 Filing and approval of forms; service 19 charges.--20 (1) No premium finance agreement form or related form shall be used in this state by a premium finance company 21 22 unless it has been filed with and approved by the office. 23 Every filing shall be made within 30 days of issuance or use. 24 (2) Each premium finance company shall file with the office the service charge and interest rate plan, including 25 all modifications thereto, for informational purposes only. 26 Every filing shall be made within 30 days of its effective 27 28 date. 29 (3) Each filing shall be accompanied by the filing fee 30 specified in s. 627.849. 31

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Section 162. Paragraph (e) of subsection (1) of 1 2 section 627.848, Florida Statutes, is amended to read: 3 627.848 Cancellation of insurance contract upon 4 default.--5 (1) When a premium finance agreement contains a power б of attorney or other authority enabling the premium finance 7 company to cancel any insurance contract listed in the 8 agreement, the insurance contract shall not be canceled unless 9 cancellation is in accordance with the following provisions: (e) Whenever <u>a financed</u> an insurance contract is 10 canceled in accordance with this section, the insurer shall_ 11 within 30 days of the cancellation date, promptly return the 12 13 unpaid balance due under the finance contract, up to the gross 14 amount available upon the cancellation of the policy, to the premium finance company and any remaining unearned premium to 15 the agent or the insured, or both, for the benefit of the 16 insured or insureds. The insurer shall, within 30 days of the 17 18 cancellation date, notify the insured and the agent of the 19 amount of unearned premium returned to the premium finance company and the amount of unearned commission held by the 20 agent. The premium finance company shall, within 15 days after 21 22 the account has been overpaid, either refund to the insured for the insured's benefit any refund due on his or her account 23 24 or, if the refund is sent or credited to the agent, return or credit to the agent the amount of the overpayment and notify 25 the insured of the refunded amount. The premium finance 26 company within 15 days shall notify the insured and the agent 27 28 of the amount of unearned premium. Within 15 days of receipt 29 of notification from the premium finance company, the agent 30 shall return such amount including any unearned commission to 31 the insured or with the written approval of the insured apply

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1	such amount to the purchase of other insurance products
2	regulated by the office. The commission may adopt rules
3	necessary to implement the provisions of this subsection.
4	Section 163. Subsection (1) of section 627.849,
5	Florida Statutes, is amended to read:
б	627.849 Fees
7	(1) The office shall collect in advance, and the
8	persons so served shall pay to it in advance, the following
9	fees:
10	(a) Annual license fee\$250
11	(b) Investigation fee100
12	(c) Annual report filing fee25
13	(d) Form filing fee10
14	Section 164. Analysis of factors affecting premium
15	levels and availability of personal lines property and
16	casualty insurance to consumers in Florida
17	(1) The Legislative Auditing Committee shall enter
18	into a contract with the Florida State University College of
19	Business Department of Risk Management and Insurance to
20	provide, no later than February 1, 2005, a detailed analysis
21	of factors affecting costs and potential assessments on
22	consumers, and availability, of personal lines property and
23	casualty insurance in Florida generally and in those areas in
24	which coverage is underwritten by the Citizens Property and
25	Casualty Insurance Company. The analysis shall include an
26	evaluation of such factors and recommendations appropriate to
27	moderate or enhance their impact on premiums potential
28	assessments and availability of such insurance. Such factors
29	shall include, but are not limited to:
30	(a) The factors affecting the level of competition and
31	premium levels specifically, including the impact of rate

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regulation and possible rating law reforms, and including 1 2 reforms that have succeeded or failed in other states. 3 (b) The cost and benefits of required coverages and of 4 restrictions on optional coverages that could otherwise be made available to consumers. 5 б (c) Such other information as may be useful to the 7 Legislature in determining how to increase availability and, 8 over the short and long term, to moderate costs and potential 9 consumer assessments. (2) The study shall be funded from a budget of no more 10 than \$250,000, which shall be funded by assessments on 11 insurers issuing personal lines property and casualty 12 insurance in the state. Such assessments shall be collected by 13 14 the Office of Insurance Regulation and shall be prorated among such insurers according to a formula whereby each insurer 15 shall pay a fraction of such budget, the numerator of which 16 shall be such insurer's direct earned premiums for personal 17 18 lines property and casualty insurance in the state and the 19 denominator of which shall be the total direct earned premiums for personal lines property and casualty insurance in the 20 state for calendar year 2003. 21 22 (3) The Department of Financial Services, the Office 23 of Insurance Regulation, and insurers shall cooperate with the 24 Florida State University College of Business Department of Risk Management and Insurance conducting the analysis and 25 shall provide such information as the Florida State University 26 College of Business Department of Risk Management and 27 2.8 Insurance may request in the format requested by the 29 university. 30 Section 165. Section 625.131, Florida Statutes, is 31 <u>repealed.</u>

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1	Section 166. <u>Nothing in this act shall be construed to</u>
2	create or be the basis of a civil action. Nothing in this act
3	shall be construed as limiting settlement or adjustment of
4	claims by methods that are otherwise permissible under Florida
5	law.
б	Section 167. Except as otherwise expressly provided in
7	this act and except for this section, which shall take effect
8	upon becoming a law, this act shall take effect July 1, 2004.
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