

HOUSE OF REPRESENTATIVES STAFF ANALYSIS

BILL #: HB 0311 w/CS Relating to Telecommunications Services

SPONSOR(S): Kallinger

TIED BILLS: **IDEN./SIM. BILLS:**

REFERENCE	ACTION	ANALYST	STAFF DIRECTOR
1) Subcommittee on Telecommunications	7 Y, 0 N w/am	Holt	Liepshutz
2) Business Regulation	28 Y, 0 N w/CS	Holt	Liepshutz
3) Finance Tax			
4) Subcommittee on Transportation & Economic Development Approp			
5) Appropriations			

SUMMARY ANALYSIS

Abbreviated dialing arrangements are telephone numbers with less than the standard 7 or 10 digits. Among abbreviated dialing arrangements are N11 codes. N11 codes are 3-digit telephone numbers of which the first digit may be any digit other than 0 or 1, and the last two digits are both 1. The 3-1-1 code is traditionally used to provide three-digit dialing access to non-emergency and other governmental services, and the 9-1-1 code is used for emergencies.

HB 311 w/CS amends s. 365.172, F.S., Emergency Telephone Number "911." The bill authorizes the E911 Wireless Board (Board) to establish no later than August 1, 2004, a subcommittee to study the cost and effectiveness of a non-emergency 3-1-1 system, and report its findings to the Board by December 31, 2004. The report will specifically address the potential to improve in Florida the overall efficiency of the 9-1-1 system, or reduce the 9-1-1 call processing time, with the implementation of a 3-1-1 system.

The act takes effect upon becoming a law.

This document does not reflect the intent or official position of the bill sponsor or House of Representatives.

STORAGE NAME: h0311b.br.doc

DATE: April 19, 2004

FULL ANALYSIS

I. SUBSTANTIVE ANALYSIS

A. DOES THE BILL:

- | | | | |
|--------------------------------------|------------------------------|--|---|
| 1. Reduce government? | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> | N/A <input type="checkbox"/> |
| 2. Lower taxes? | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> | N/A <input type="checkbox"/> |
| 3. Expand individual freedom? | Yes <input type="checkbox"/> | No <input type="checkbox"/> | N/A <input checked="" type="checkbox"/> |
| 4. Increase personal responsibility? | Yes <input type="checkbox"/> | No <input type="checkbox"/> | N/A <input checked="" type="checkbox"/> |
| 5. Empower families? | Yes <input type="checkbox"/> | No <input type="checkbox"/> | N/A <input checked="" type="checkbox"/> |

For any principle that received a "no" above, please explain:

1. The bill creates a task force appointed by the Governor to review new technology or systems that have the potential to improve the efficiency of the 9-1-1 system.
2. The bill authorizes the PSC to establish rules that encourage a fee on pay telephone calls made using the 3-1-1 system.

B. EFFECT OF PROPOSED CHANGES:

In February 1997, the Federal Communications Commission (FCC) issued its First Report and Order and Further Notice of Proposed Rulemaking, Order FCC 97-51. In the Order the FCC, who administers the N11 codes, proposed, among other things, that incumbent local exchange carriers be required to provide abbreviated dialing arrangements. Abbreviated dialing arrangements are telephone numbers of less than the standard 7 or 10 digits. Among abbreviated dialing arrangements are "N11 codes. N11 codes are 3-digit telephone numbers of which the first digit may be any digit other than 0 or 1, and the last two digits are both 1. According to FCC Order 97-51, the assignment of 3-1-1 would serve the public interest by making it easier for individuals to obtain service from state and local government, while also reducing the congestion on local 9-1-1 systems by off-loading non-emergency calls to alternative systems. N11 codes with traditional uses are as follows:

N11 Code	Special Use
211	Community information and referral service
311	Non-emergency police and other governmental services
411	Local directory assistance
511	Travel information services
611	Repair service
711	Telecommunications Relay Service (TRS)
811 ¹	Business office
911	Emergency

¹ According to the PSC, on August 28, 2003, the United States Department of Transportation, by direction of Congress through the Pipeline Safety Improvement Act of 2002, filed a petition with the FCC to assign a three digit code for pipeline emergencies. On November 5, 2003, a working group of the North American Numbering Council, which is a federal advisory committee established to advise the FCC on policy matters relating to the administration of the North American Number Plan in the United States, recommended the use of the 811 NXX code for pipeline emergencies.

HB 311 w/CS amends s. 365.172, F.S., Emergency Telephone Number "911." The bill authorizes the E911 Wireless Board (Board) to establish no later than August 1, 2004, a subcommittee that will study the cost and effectiveness of a non-emergency 3-1-1 system, and report its findings to the Board by December 31, 2004. All costs associated with the subcommittee will be absorbed by the Board.

The act takes effect upon becoming a law.

C. SECTION DIRECTORY:

None

II. FISCAL ANALYSIS & ECONOMIC IMPACT STATEMENT

A. FISCAL IMPACT ON STATE GOVERNMENT:

1. Revenues:

None.

2. Expenditures:

None.

B. FISCAL IMPACT ON LOCAL GOVERNMENTS:

1. Revenues:

None.

2. Expenditures:

None.

C. DIRECT ECONOMIC IMPACT ON PRIVATE SECTOR:

None.

D. FISCAL COMMENTS:

None.

III. COMMENTS

A. CONSTITUTIONAL ISSUES:

1. Applicability of Municipality/County Mandates Provision:

This bill does not require cities or counties to expend funds or to take actions requiring the expenditure of funds.

2. Other:

None.

B. RULE-MAKING AUTHORITY:

None.

C. DRAFTING ISSUES OR OTHER COMMENTS:

None.

IV. AMENDMENTS/COMMITTEE SUBSTITUTE CHANGES

On April 15, 2004, the Committee on Business on Regulation adopted a strike-all amendment that authorized the establishment of a subcommittee to analyze and report to the E911 Wireless Board, on the potential to improve in Florida the overall efficiency of the 9-1-1 system, or reduce the 9-1-1 call processing time, with the implementation of a 3-1-1 system.