Amendment No. ____ Barcode 381714

CHAMBER ACTION

	<u>Senate</u> <u>House</u>
1	1/AD/2R . 04/28/2004 02:53 PM .
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11	Senators Smith and Peaden moved the following amendment:
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13	Senate Amendment (with title amendment)
14	On page 2, between lines 27 and 28,
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16	insert:
17	Section 2. Section 394.459, Florida Statutes, is
18	amended to read:
19	394.459 Rights of patients
20	(1) RIGHT TO INDIVIDUAL DIGNITYIt is the policy of
21	this state that the individual dignity of the patient shall be
22	respected at all times and upon all occasions, including any
23	occasion when the patient is taken into custody, held, or
24	transported. Procedures, facilities, vehicles, and
25	restraining devices utilized for criminals or those accused of
26	crime shall not be used in connection with persons who have a
27	mental illness, except for the protection of the patient or
28	others. Persons who have a mental illness but who are not
29	charged with a criminal offense shall not be detained or
30	incarcerated in the jails of this state. A person who is
31	receiving treatment for mental illness in a facility shall not
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be deprived of any constitutional rights. However, if such a person is adjudicated incapacitated, his or her rights may be 3 limited to the same extent the rights of any incapacitated person are limited by law. 4

- (2) RIGHT TO TREATMENT.--
- (a) A person shall not be denied treatment for mental illness and services shall not be delayed at a receiving or treatment facility because of inability to pay. However, every reasonable effort to collect appropriate reimbursement for the cost of providing mental health services to persons able to pay for services, including insurance or third-party payments, shall be made by facilities providing services pursuant to this part.
- (b) It is further the policy of the state that the least restrictive appropriate available treatment be utilized based on the individual needs and best interests of the patient and consistent with optimum improvement of the patient's condition.
- (c) Each person who remains at a receiving or treatment facility for more than 12 hours shall be given a physical examination by a health practitioner authorized by law to give such examinations, within 24 hours after arrival at such facility.
- (d) Every patient in a facility shall be afforded the opportunity to participate in activities designed to enhance self-image and the beneficial effects of other treatments, as determined by the facility.
- (e) Not more than 5 days after admission to a facility, each patient shall have and receive an individualized treatment plan in writing which the patient has 31 | had an opportunity to assist in preparing and to review prior

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to its implementation. The plan shall include a space for the patient's comments.

- (3) RIGHT TO EXPRESS AND INFORMED PATIENT CONSENT.--
- (a) Each patient entering treatment a facility shall 4 5 be asked to give express and informed consent for admission and treatment. If the patient has been adjudicated 6 7 incapacitated or found to be incompetent to consent to treatment, express and informed consent to treatment shall be 8 sought instead from the patient's guardian or guardian 9 advocate. If the patient is a minor, express and informed 10 11 consent for admission and treatment shall also be requested from the patient's guardian. Express and informed consent for 12 13 admission and treatment of a patient under 18 years of age shall be required from the patient's guardian, unless the 14 15 minor is seeking outpatient crisis intervention services under s. 394.4784. Express and informed consent for admission and 16 17 treatment given by a patient who is under 18 years of age 18 shall not be a condition of admission when the patient's 19 guardian gives express and informed consent for the patient's admission pursuant to s. 394.463 or s. 394.467. Prior to 20 21 giving consent, the following information shall be disclosed to the patient, or to the patient's quardian if the patient is 22 23 18 years of age or older and has been adjudicated 24 incapacitated, or to the patient's guardian advocate if the 25 patient has been found to be incompetent to consent to 26 treatment, or to both the patient and the guardian if the 27 patient is a minor: the reason for admission, the proposed treatment, the purpose of the treatment to be provided, the 28 common side effects thereof, alternative treatment modalities, 29 30 the approximate length of care, and that any consent given by 31 | a patient may be revoked orally or in writing prior to or

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during the treatment period by the patient, the guardian advocate, or the quardian.

- (b) In the case of medical procedures requiring the use of a general anesthetic or electroconvulsive treatment, and prior to performing the procedure, express and informed consent shall be obtained from the patient if the patient is legally competent, from the guardian of a minor patient, from the guardian of a patient who has been adjudicated incapacitated, or from the guardian advocate of the patient if the guardian advocate has been given express court authority to consent to medical procedures or electroconvulsive treatment as provided under s. 394.4598.
- (c) When the department is the legal quardian of a patient, or is the custodian of a patient whose physician is unwilling to perform a medical procedure, including an electroconvulsive treatment, based solely on the patient's consent and whose quardian or quardian advocate is unknown or unlocatable, the court shall hold a hearing to determine the medical necessity of the medical procedure. The patient shall be physically present, unless the patient's medical condition precludes such presence, represented by counsel, and provided the right and opportunity to be confronted with, and to cross-examine, all witnesses alleging the medical necessity of such procedure. In such proceedings, the burden of proof by clear and convincing evidence shall be on the party alleging the medical necessity of the procedure.
- (d) The administrator of a receiving or treatment facility may, upon the recommendation of the patient's attending physician, authorize emergency medical treatment, including a surgical procedure, if such treatment is deemed 31 lifesaving, or if the situation threatens serious bodily harm

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30 31 to the patient, and permission of the patient or the patient's guardian or guardian advocate cannot be obtained.

- (4) QUALITY OF TREATMENT.--
- (a) Each patient in a facility shall receive services, 4 5 including, for a patient placed under s. 394.4655, those services included in the court order which are suited to his 6 7 or her needs, and which shall be administered skillfully, safely, and humanely with full respect for the patient's 8 9 dignity and personal integrity. Each patient shall receive such medical, vocational, social, educational, and 10 11 rehabilitative services as his or her condition requires in 12 order to live successfully in to bring about an early return to the community. In order to achieve this goal, the 13 department is directed to coordinate its mental health 14 15 programs with all other programs of the department and other 16 state agencies.
 - (b) Receiving and treatment facilities shall develop and maintain, in a form accessible to and readily understandable by patients, the following:
 - 1. Criteria, procedures, and required staff training for any use of close or elevated levels of supervision, of restraint, seclusion, or isolation, or of emergency treatment orders, and for the use of bodily control and physical management techniques.
 - 2. Procedures for documenting, monitoring, and requiring clinical review of all uses of the procedures described in subparagraph 1. and for documenting and requiring review of any incidents resulting in injury to patients.
 - 3. A system for the review of complaints by patients or their families or quardians.
 - (c) A facility may not use seclusion or restraint for $\frac{5}{4:08 \text{ PM}} = \frac{04/26/04}{50700c4c-14j21}$

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punishment, to compensate for inadequate staffing, or for the convenience of staff. Facilities shall ensure that all staff are made aware of these restrictions on the use of seclusion and restraint and shall make and maintain records which demonstrate that this information has been conveyed to individual staff members.

- (5) COMMUNICATION, ABUSE REPORTING, AND VISITS.--
- (a) Each person receiving services in a facility providing mental health services under this part has the right to communicate freely and privately with persons outside the facility unless it is determined that such communication is likely to be harmful to the person or others. Each facility shall make available as soon as reasonably possible to persons receiving services a telephone that allows for free local calls and access to a long-distance service. A facility is not required to pay the costs of a patient's long-distance calls. The telephone shall be readily accessible to the patient and shall be placed so that the patient may use it to communicate privately and confidentially. The facility may establish reasonable rules for the use of this telephone, provided that the rules do not interfere with a patient's access to a telephone to report abuse pursuant to paragraph (e).
- (b) Each patient admitted to a facility under the provisions of this part shall be allowed to receive, send, and mail sealed, unopened correspondence; and no patient's incoming or outgoing correspondence shall be opened, delayed, held, or censored by the facility unless there is reason to believe that it contains items or substances which may be harmful to the patient or others, in which case the 31 | administrator may direct reasonable examination of such mail

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and may regulate the disposition of such items or substances.

- (c) Each facility must permit immediate access to any 3 patient, subject to the patient's right to deny or withdraw consent at any time, by the patient's family members, 4 5 guardian, guardian advocate, representative, Florida statewide or local advocacy council, or attorney, unless such access 6 7 would be detrimental to the patient. If a patient's right to communicate or to receive visitors is restricted by the 8 9 facility, written notice of such restriction and the reasons for the restriction shall be served on the patient, the 10 11 patient's attorney, and the patient's guardian, guardian 12 advocate, or representative; and such restriction shall be recorded on the patient's clinical record with the reasons 13 therefor. The restriction of a patient's right to communicate 14 15 or to receive visitors shall be reviewed at least every 7 days. The right to communicate or receive visitors shall not 16 17 be restricted as a means of punishment. Nothing in this 18 paragraph shall be construed to limit the provisions of 19 paragraph (d).
 - (d) Each facility shall establish reasonable rules governing visitors, visiting hours, and the use of telephones by patients in the least restrictive possible manner.

 Patients shall have the right to contact and to receive communication from their attorneys at any reasonable time.
 - (e) Each patient receiving mental health treatment in any facility shall have ready access to a telephone in order to report an alleged abuse. The facility staff shall orally and in writing inform each patient of the procedure for reporting abuse and shall make every reasonable effort to present the information in a language the patient understands.

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6 7 number of the central abuse hotline and reporting forms, shall be posted in plain view.

- (f) The department shall adopt rules providing a procedure for reporting abuse. Facility staff shall be required, as a condition of employment, to become familiar with the requirements and procedures for the reporting of abuse.
- (6) CARE AND CUSTODY OF PERSONAL EFFECTS OF 8 9 PATIENTS. -- A patient's right to the possession of his or her clothing and personal effects shall be respected. 10 11 facility may take temporary custody of such effects when required for medical and safety reasons. A patient's clothing 12 13 and personal effects shall be inventoried upon their removal into temporary custody. Copies of this inventory shall be 14 15 given to the patient and to the patient's guardian, guardian 16 advocate, or representative and shall be recorded in the patient's clinical record. This inventory may be amended upon 17 18 the request of the patient or the patient's guardian, guardian 19 advocate, or representative. The inventory and any amendments to it must be witnessed by two members of the facility staff 20 and by the patient, if able. All of a patient's clothing and 21 personal effects held by the facility shall be returned to the 22 23 patient immediately upon the discharge or transfer of the patient from the facility, unless such return would be 24 25 detrimental to the patient. If personal effects are not 26 returned to the patient, the reason must be documented in the 27 clinical record along with the disposition of the clothing and personal effects, which may be given instead to the patient's 28 guardian, guardian advocate, or representative. As soon as 29 practicable after an emergency transfer of a patient, the 30 31 patient's clothing and personal effects shall be transferred

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to the patient's new location, together with a copy of the inventory and any amendments, unless an alternate plan is approved by the patient, if able, and by the patient's guardian, guardian advocate, or representative.

- (7) VOTING IN PUBLIC ELECTIONS.--A patient in a facility who is eliqible to vote according to the laws of the state has the right to vote in the primary and general elections. The department shall establish rules to enable patients to obtain voter registration forms, applications for absentee ballots, and absentee ballots.
 - (8) HABEAS CORPUS. --
- (a) At any time, and without notice, a person held in a receiving or treatment facility, or a relative, friend, guardian, guardian advocate, representative, or attorney, or the department, on behalf of such person, may petition for a writ of habeas corpus to question the cause and legality of such detention and request that the court order a return to the writ in accordance with chapter 79. Each patient held in a facility shall receive a written notice of the right to petition for a writ of habeas corpus.
- (b) At any time, and without notice, a person who is a patient in a receiving or treatment facility, or a relative, friend, guardian, guardian advocate, representative, or attorney, or the department, on behalf of such person, may file a petition in the circuit court in the county where the patient is being held alleging that the patient is being unjustly denied a right or privilege granted herein or that a procedure authorized herein is being abused. Upon the filing of such a petition, the court shall have the authority to conduct a judicial inquiry and to issue any order needed to 31 correct an abuse of the provisions of this part.

Bill No. CS for CS for CS for SB 700 Amendment No. Barcode 381714

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- (c) The administrator of any receiving or treatment facility receiving a petition under this subsection shall file the petition with the clerk of the court on the next court working day.
- (d) No fee shall be charged for the filing of a petition under this subsection.
- (9) VIOLATIONS.--The department shall report to the Agency for Health Care Administration any violation of the rights or privileges of patients, or of any procedures provided under this part, by any facility or professional licensed or regulated by the agency. The agency is authorized to impose any sanction authorized for violation of this part, based solely on the investigation and findings of the department.
- (10) LIABILITY FOR VIOLATIONS. -- Any person who violates or abuses any rights or privileges of patients provided by this part is liable for damages as determined by law. Any person who acts in good faith in compliance with the provisions of this part is immune from civil or criminal liability for his or her actions in connection with the admission, diagnosis, treatment, or discharge of a patient to or from a facility. However, this section does not relieve any person from liability if such person commits negligence.
- (11) RIGHT TO PARTICIPATE IN TREATMENT AND DISCHARGE PLANNING. -- The patient shall have the opportunity to participate in treatment and discharge planning and shall be notified in writing of his or her right, upon discharge from the facility, to seek treatment from the professional or agency of the patient's choice.
- (12) POSTING OF NOTICE OF RIGHTS OF PATIENTS.--Each 31 | facility shall post a notice listing and describing, in the

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language and terminology that the persons to whom the notice
   is addressed can understand, the rights provided in this
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   section. This notice shall include a statement that
   provisions of the federal Americans with Disabilities Act
   apply and the name and telephone number of a person to contact
   for further information. This notice shall be posted in a
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   place readily accessible to patients and in a format easily
   seen by patients. This notice shall include the telephone
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   numbers of the Florida local advocacy council and Advocacy
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   Center for Persons with Disabilities, Inc.
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    (Redesignate subsequent sections.)
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   ======= T I T L E A M E N D M E N T =========
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   And the title is amended as follows:
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          On page 1, line 5, after the semicolon,
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   insert:
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          amending s. 394.459, F.S., relating to the
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          rights of patients; clarifying those rights
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          that are applicable to individuals receiving
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          treatment for mental illness; requiring express
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          and informed consent prior to treatment;
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