HB 0981 2004 A bill to be entitled

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An act relating to caregivers for frail or elderly adults; providing legislative intent to foster caregiving as a nonlicensed paraprofessional activity and to promote the caregivers' use of best practices; creating the Florida Caregiver Institute, Inc., an independent nonprofit corporation housed in the Agency for Workforce Innovation; providing purposes, duties, and powers of the corporation; providing for a board of directors; providing for membership, terms of office, meetings, and powers and duties of and restrictions on the board; requiring reports to the Governor and the Legislature; providing duties of the Agency for Workforce Innovation and other public agencies; providing for the Office of Program Policy Analysis and Government Accountability to conduct a review of the corporation by a specified date and to report to the Governor and the Legislature; providing an effective date.

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Be It Enacted by the Legislature of the State of Florida:

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- Caregivers, legislative intent; Florida Caregiver Institute, Inc., creation, duties, board of directors, reports.--
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(1) It is the intent of the Legislature to foster the development of caregiving as a nonlicensed paraprofessional activity that is critical to the provision of community based and institutional care for frail and vulnerable Floridians who live in the community, in a licensed assisted living facility,

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or in a licensed adult family-care home. It is the further intent of the Legislature to promote the use of nationally recognized best-practices information by front line caregivers so as to improve the quality of care both in the community and in facilities licensed by the state and to ensure some degree of uniformity as to the techniques, practices, and standards used in caring for the state's most vulnerable residents.

- (2) In order to accomplish the goal of developing bestpractices information and placing that information into the hands of front line caregivers that care for Floridians who live in the community or reside in facilities licensed by the state under part III or part VII of chapter 400, Florida Statutes, there is created the Florida Caregiver Institute, Inc., a notfor-profit corporation that is to be registered, incorporated, organized, and operated in compliance with chapter 617, Florida Statutes, and that is not a unit or entity of state government. The Florida Caregiver Institute, Inc., hereinafter referred to as "the corporation," shall be administratively housed within the Agency for Workforce Innovation. Although the corporation is not subject to the control of the Agency for Workforce Innovation, the corporation shall work in collaboration with the agency to help improve the availability of caregivers and the use of best practices by front line caregivers in facilities licensed by the state under part III or part VII of chapter 400, Florida Statutes, and by caregivers in the community.
- (3) The corporation shall assist the Agency for Workforce Innovation in the development of policy recommendations to enhance the agency's efforts to improve the availability and skills of individuals who seek to work as caregivers in the

home, in the community, or in a facility licensed by the state under part III or part VII of chapter 400, Florida Statutes. The corporation also:

- (a) Shall seek to identify funding for the purpose of providing training in and promotion of the use of best practices to front line caregivers through state, federal, and private sources.
- (b) Shall work with universities, policy exchange centers, and other related parties to develop training materials, identify best-practices techniques, and develop a curriculum.
- (c) Shall conduct a needs assessment of the nonlicensed caregivers who work in the community or in facilities that are licensed under part III or part VII of chapter 400, Florida Statutes.
- (d) Shall make recommendations to the Agency for Workforce Innovation, the Department of Elderly Affairs, the Department of Children and Family Services, the Agency for Health Care Administration, and the Department of Health regarding policy and related changes that will help improve the quality, availability, and retention of nonlicensed caregivers who work in the community or in facilities licensed under part III or part VII of chapter 400, Florida Statutes.
- (e) Shall review and forecast the need for nonlicensed caregivers to work in the community or in facilities licensed under part III or part VII of chapter 400, Florida Statutes.

 This information must be provided annually to the President of the Senate, the Speaker of the House of Representatives, and the Governor.

(f) Shall make recommendations to the President of the Senate, the Speaker of the House of Representatives, and the Governor on proposed legislative changes and budget related items that would affect the quality, availability, and retention of trained nonlicensed caregivers who work in the community or in facilities licensed under part III or part VII of chapter 400, Florida Statutes.

- (g) Shall develop agreements with the Agency for Health
 Care Administration, the Department of Elderly Affairs, the
 Department of Health, the Department of Children and Family
 Services, and any other state agency it considers necessary, for
 the exclusive purpose of accessing state buildings and state
 employees for the purpose of providing low-cost, effective
 training and paraprofessional development assistance to
 nonlicensed caregivers who work in the community or in
 facilities licensed under part III or part VII of chapter 400,
 Florida Statutes.
- (h) May charge a reasonable fee for the provision of training of nonlicensed caregivers who work in the community or in facilities licensed under part III or part VII of chapter 400, Florida Statutes. The corporation shall take all steps possible to offer high-quality training at the most costeffective rates.
- (i) May offer to assisted living facilities core training, testing, and other training that the facilities may be able to provide to help achieve their goals.
- (j) Shall collect information regarding the development of nonlicensed caregivers who work in the community and in facilities licensed under part III or part VII of chapter 400,

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years each.

116 Florida Statutes. The information collected must include, but 117 need not be limited to, the salary rates for various positions, 118 professional development needs of nonlicensed caregivers, 119 turnover rates, information regarding turnover and retention, 120 and data that identifies the number of caregivers using best-121 practices information in day-to-day, care-related activities. 122 (k) Shall develop a memorandum of understanding with the 123 Agency for Workforce Innovation which describes how the 124 corporation will interact with the agency and other state 125 agencies in carrying out its responsibilities. 126 (1) Shall develop an agreement with the Agency for 127 Workforce Innovation for the provision of administrative support 128 and startup, with the expectation that the corporation will not 129 rely upon the agency for staff or financial assistance after 130 2006. 131 (m) May contract with the Agency for Workforce Innovation 132 for the provision of staff support, research, technical 133 assistance, and data storage under a memorandum of agreement. 134 (4)(a) The board of directors of the corporation shall 135 consist of thirteen members who represent the views, interests, and perspectives of the parties, individuals, and stakeholders 136 137 affected by the activities of the corporation. Each member of

(b) The board of directors of the corporation shall
include:

the board shall be appointed to a 2-year term and may not be

initial legislative appointments shall be for a period of 3

reappointed to more than three additional terms, except that the

144 <u>1. One member appointed by the Florida Association of</u>
145 Homes for the Aged.

- $\underline{\text{One member appointed by the Florida Assisted Living}}$ Affiliation.
 - 3. One member appointed by the Alzheimer's Association.
 - 4. One member appointed by the Florida Council on Aging.
 - 5. Three members appointed by the Governor.
 - 6. Three members appointed by the President of the Senate.
- 7. Three members appointed by the Speaker of the House of Representatives.

The Governor, the President of the Senate, and the Speaker of the House of Representatives must make their respective initial appointments not later than September 1, 2004.

- (c) The chair shall be elected by the members, may not serve more than two 1-year terms, and may not be a state employee.
- (d) The corporation shall adopt bylaws that describe how it will do its work. The corporation shall follow Robert's Rules of Order, revised edition, for all procedural matters that arise.
- (e) A majority of the members of the corporation's board of directors constitutes a quorum.
- (f) The corporation shall make its meetings open to any member of the public and shall make provision for accepting input from family members, consumers, stakeholders, providers, or other parties affected by the activities of the corporation.

 The corporation shall make every effort to make its schedule and

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meeting location accessible to the public, by means including
the use of websites and public buildings.

- g) The chair of the corporation's board of directors shall ensure that accurate minutes are kept which reflect the attendance, motions, and actions of the board and the discussion of matters brought before the board. These minutes shall be made available to the public for inspection and review and, if possible, posted on a website to provide greater public access.
- (h) The chair shall call a meeting quarterly and may schedule other meetings using electronic means as he or she considers appropriate. The chair must call at least one meeting per year for the purpose of establishing goals and evaluating the progress of the previous year.
- (i) The chair of the corporation's board of directors may appoint advisory committees to advise the corporation on specific issues that fall within the corporation's scope of work and stated objectives.
- (j) Each member of the corporation's board of directors and its advisory committees shall serve at his or her own expense.
- (k) The chair may remove a member of the board for three unexcused absences from regularly scheduled meetings.
- (1) An appointed member serves at the pleasure of the entity that has made the appointment and may be removed by that entity without cause.
- (5)(a) The chair of the corporation's board of directors shall establish an audit committee to annually review and report on the financial condition of the corporation. A copy of the audit committee's report shall be provided to the members, the

HB 0981 2004 201 Governor, the President of the Senate, and the Speaker of the House of Representatives. The audit committee shall consist of 202 203 board members, and its report must include a complete accounting 204 for all revenues and expenses incurred by the corporation. 205 (b) The corporation may employ staff, contract with 206 consultants, and otherwise conduct its affairs using standard 207 accepted business practices to accomplish its goals. 208 (c) The corporation shall annually evaluate and, in 209 October of each year, shall report to the Legislature and the 210 Governor the status of its work relative to promoting the use of 211 best practices by front line caregivers and developing 212 nonlicensed caregivers who work in the community or in 213 facilities licensed under part III or part VII of chapter 400, Florida Statutes. 214 (d) Each public-sector agency that provides training or 215 216 support for nonlicensed caregivers who work in the community or 217 in facilities licensed under part III or part VII of chapter 218 400, Florida Statutes, shall cooperate with the corporation, and 219 the Agency for Workforce Innovation shall certify as to whether 220 the corporation is receiving the necessary and requested support 2.2.1 from various public-sector organizations that provide training 2.2.2 to such nonlicensed caregivers. 223 By October 1, 2007, the Office of Program Section 2. 224 Policy Analysis and Government Accountability shall conduct a 225 review of the Florida Caregiver Institute, Inc., the 226 "corporation," and shall report to the Legislature and the 227 Governor as to whether the corporation has been effective in

helping the state meet its goals of improving the retention of

nonlicensed caregivers in the community or in facilities

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licensed under part III or part VII of chapter 400, Florida

Statutes, and whether it has been successful in promoting the

use of best-practices techniques by front line caregivers who

care for Florida's frail and disabled adult population.

Section 3. This act shall take effect July 1, 2004.