By the Committee on General Government Appropriations; and Senators Garcia and Lynn

601-609-05

1 A bill to be entitled 2 An act relating to hurricane deductibles; providing for the Department of Financial 3 4 Services to reimburse policyholders of residential property insurance for multiple 5 6 deductibles applied by insurers for two or more 7 hurricanes; providing legislative findings and intent; establishing criteria for eligibility 8 for reimbursement; requiring applications to be 9 submitted to the department and to include 10 certain information; limiting the maximum 11 12 amount of reimbursement; limiting total 13 reimbursement to the amount appropriated for this purpose; requiring payment to be made in a 14 specified order of priority and providing for 15 pro rata reimbursement; requiring insurers to 16 17 provide the department with certain information 18 related to the claim for reimbursement, subject to the policyholder's authorization; 19 authorizing the department to contract with a 20 third party for investigation or adjustment of 2.1 22 a claim for reimbursement; requiring insurers 23 to mail notice to certain policyholders of the reimbursement procedures; providing for 2.4 25 emergency rules; providing that an application for reimbursement constitutes an insurance 26 27 claim for purposes of determining insurance 2.8 fraud; prohibiting insurers from changing their 29 method of waiving or applying deductibles due to the provisions of the law providing for 30 reimbursement to policyholders; requiring the 31

1	Office of Insurance Regulation to collect data
2	from insurers regarding the application of
3	multiple deductibles; providing legislative
4	intent that reimbursements made to
5	policyholders be considered disaster-relief
6	assistance for purposes of the Internal Revenue
7	Code; amending s. 627.701, F.S.; requiring that
8	hurricane deductibles of residential property
9	insurance policies be applied on an annual
10	basis to all hurricane losses that occur during
11	a calendar year; allowing insurers to apply an
12	alternative deductible to subsequent hurricane
13	losses after the annual deductible is met;
14	providing the method by which the hurricane
15	deductible is to be calculated if a hurricane
16	deductible is changed for a new or renewal
17	policy; allowing insurers to require
18	policyholders to report hurricane losses or to
19	maintain receipts or records in order to apply
20	hurricane losses to a subsequent hurricane
21	claim; providing appropriations; requiring the
22	State Board of Administration to increase
23	future premiums to the Florida Hurricane
24	Catastrophe Fund; providing an effective date.
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26	Be It Enacted by the Legislature of the State of Florida:
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28	Section 1. Legislative findings and intentThe
29	Legislature finds that the four hurricanes striking Florida in
30	2004 resulted in at least 30,000 residential property
31	insurance policyholders experiencing damage from two or more

1	hurricanes for which insurers have applied the hurricane
2	deductible to each hurricane claim. The fact that
3	policyholders have separate hurricane deductibles can result
4	in significant out-of-pocket expense and financial hardship to
5	policyholders. Although insurers are required by law to notify
6	policyholders that the hurricane deductible can result in a
7	large out-of-pocket expense, it was not anticipated that a
8	policyholder would have damage from two or more hurricanes in
9	the same year and be forced to meet two or more deductibles in
10	this circumstance. The Legislature further finds that the
11	public health, safety, and welfare demand that residential
12	structures damaged or destroyed in a catastrophe be repaired
13	or reconstructed as soon as possible and that application of
14	multiple deductibles delays or prevents such reconstruction,
15	hinders the economic recovery of the state and its residents,
16	and endangers the public health, safety, and welfare.
17	Therefore, state action to establish a program to reimburse
18	policyholders for the financial loss suffered due to the
19	application of multiple hurricane deductibles constitutes a
20	valid and necessary public and governmental purpose. The
21	Legislature intends to establish a program to reimburse
22	policyholders for such losses, up to specified limits.
23	Section 2. Reimbursement for multiple hurricane
24	deductibles
25	(1) As used in this section, the term "residential
26	property insurance" means residential coverage as described in
27	section 627.4025(1), Florida Statutes.
28	(2) The Department of Financial Services shall
29	reimburse policyholders of residential property insurance
30	whose property was damaged by two or more hurricanes in 2004
31	and whose insurer applied more than one hurricane deductible

to the insurance claims. The reimbursement shall be the amount 2 of the claim that was not paid due to application of the second or subsequent deductible, as further limited by this 3 4 section. 5 (3) To be eligible for reimbursement, a policyholder 6 must meet the criteria of subsection (2) and must: 7 (a) Apply to the department by March 1, 2005, on a 8 form provided by the department. The form must identify the amount of the claims paid by the insurer, per hurricane, the 9 10 amount of the deductible which was applied to each claim; and such additional information as the department requires to 11 verify the claim for reimbursement, including documentation 12 13 from the insurer. The applicant must submit documentation from the insurer that the insurance claim was not paid, either in 14 full or in part, due to application of the deductible. 15 16 (b) Have incurred damage in excess of the full amount 17 of a single hurricane deductible. (c) Meet a \$100 deductible for a second and each 18 subsequent hurricane claim in addition to the amount of the 19 deductible which must be met under paragraph (b). 2.0 21 (d) Provide written authorization for the department to obtain from the policyholder's insurer information related 2.2 23 to the claim for reimbursement. (4)(a) Reimbursement may be provided only for damages 2.4 that would have been paid under the policy but for application 2.5 of the deductible. The maximum reimbursement shall be limited 26 27 to the amount of the policyholder's loss in excess of one full 2.8 deductible, but not more than \$10,000 per policy for damage caused by two hurricanes and not more than \$20,000 per policy 29 for damage caused by three or more hurricanes, except as 30

otherwise provided in this subsection.

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1	(b) For a policy issued to a condominium association,
2	the maximum reimbursement shall be limited to an amount equal
3	to \$3,000 multiplied by the number of condominium units or the
4	maximum amount specified in paragraph (a) or paragraph (c),
5	whichever is greater. Reimbursement may not be paid to a
6	condominium association for loss amounts for which the
7	condominium association has assessed unit owners and for which
8	the unit owners have insurance coverage for the assessment.
9	(c) If more than one residential structure is insured
10	under the policy and a separate hurricane deductible applies
11	to each, the maximum reimbursement shall be limited to \$10,000
12	per structure for multiple hurricane claims for that
13	structure.
14	(d) Reimbursement may not be paid for loss amounts for
15	which the policyholder has received a grant from the Federal
16	Emergency Management Agency, or any other federal, state,
17	county, or municipal agency or program.
18	(5) The total amount of funds paid to policyholders
19	pursuant to this section is limited to the amount appropriated
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	for this purpose. Payments shall be made to eliqible
21	for this purpose. Payments shall be made to eliqible applicants in the following order of priority:
21	applicants in the following order of priority:
21	applicants in the following order of priority: (a) The department shall first reimburse policyholders
21 22 23	applicants in the following order of priority: (a) The department shall first reimburse policyholders who received claims payments from their insurer for two or
21 22 23 24	applicants in the following order of priority: (a) The department shall first reimburse policyholders who received claims payments from their insurer for two or more hurricanes for which each payment was reduced by the full
2122232425	applicants in the following order of priority: (a) The department shall first reimburse policyholders who received claims payments from their insurer for two or more hurricanes for which each payment was reduced by the full amount of the deductible.
21 22 23 24 25 26	applicants in the following order of priority: (a) The department shall first reimburse policyholders who received claims payments from their insurer for two or more hurricanes for which each payment was reduced by the full amount of the deductible. (b) After reimbursing all policyholders who meet the
21 22 23 24 25 26 27	applicants in the following order of priority: (a) The department shall first reimburse policyholders who received claims payments from their insurer for two or more hurricanes for which each payment was reduced by the full amount of the deductible. (b) After reimbursing all policyholders who meet the criterion of paragraph (a), the department shall reimburse all

31 department shall provide reimbursement pro rata so that each

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policyholder receives an equal percentage of the amount of the reimbursement claim that is approved.

(6) The insurer issuing the policy to the applicant for reimbursement shall provide to the department, upon request, such information in the applicant's claim file as will assist the department in determining the validity and reasonableness of the claim, subject to the policyholder's authorization to release such information. The department may further investigate or adjust the claim as it determines is necessary and may contract with third parties for this purpose.

property insurance policyholders who filed claims with the insurer for two or more hurricanes in 2004 and to whom the insurer applied more than one hurricane deductible, whether there was a claims payment or not. The notice shall be on a form provided by the department which informs the policyholder of the reimbursement program established by this section and the procedures for seeking reimbursement, including the application form provided by the department. The notice shall be mailed in such manner and within such time as specified by the department. For subsequent claims, the insurer shall provide the notice at the time that the insurer notifies the policyholder of the application of the second deductible.

(8) The department may adopt rules to implement this section. It is the Legislature's intent that the department implement this section as soon as possible in order to provide immediate relief to affected policyholders. Therefore, the department may adopt such rules pursuant to the emergency rule procedures of section 120.54(4), Florida Statutes.

1	(9) An application for reimbursement shall be
2	considered an insurance claim for purposes of determining
3	whether a person has committed insurance fraud pursuant to
4	section 817.234, Florida Statutes. The Department of Financial
5	Services and the department's Division of Insurance Fraud
6	shall have the powers to investigate and enforce such actions
7	provided in section 626.989, Florida Statutes.
8	(10) It is a violation of the Florida Insurance Code
9	for an insurer to change its method of determining whether to
10	waive or apply multiple hurricane deductibles to multiple
11	claims due to the provisions of this section.
12	(11) The Office of Insurance Regulation shall collect
13	data from residential property insurers regarding the number
14	of claims that were filed by policyholders for two or more
15	hurricanes for the 2004 hurricane season, and the number of
16	those claims for which the insurer applied two or more
17	deductibles, including the dollar amount of those claims, and
18	such additional related information as the department may
19	require.
20	(12) It is the intent of the Legislature that
21	reimbursements made to policyholders under this section shall
22	be considered disaster-relief assistance within the meaning of
23	section 139 of the Internal Revenue Code.
24	Section 3. Present subsections (5) through (8) of
25	section 627.701, Florida Statutes, are renumbered subsections
26	(6) through (9), respectively, and a new subsection (5) is
27	added to that section to read:
28	627.701 Liability of insureds; coinsurance;
29	deductibles
30	(5) The hurricane deductible of any residential

31 property insurance policy shall be applied as follows:

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(a) The hurricane deductible shall apply on an annual basis to all covered hurricane losses that occur during a calendar year for losses that are covered under one or more policies issued by the same insurer or an insurer in the same insurer group.

(b) If a hurricane deductible applies separately to any structure insured under a single policy, the requirements of this subsection apply with respect to the deductible for such structure.

hurricane or hurricanes during the calendar year, the insurer may apply a deductible to a subsequent hurricane which is the greater of the remaining amount of the hurricane deductible or the amount of the deductible which applies to perils other than a hurricane. Insurers may require policyholders to report hurricane losses that are below the hurricane deductible or to maintain receipts or other records of such hurricane losses in order to apply such losses to subsequent hurricane claims.

on more than one policy issued by the same insurer or an insurer in the same insurer group, the hurricane deductible shall be the highest amount stated in any one of the policies. If a policyholder who had a hurricane loss under a prior policy is provided or offered a lower hurricane deductible under a new or renewal policy, the insurer must notify the policyholder, in writing, at the time the lower hurricane deductible is provided or offered that the lower hurricane deductible will not apply until January 1 of the following calendar year.

This subsection applies to policies issued or renewed on or 2 after May 1, 2005. Section 4. (1) Notwithstanding section 215.555, 3 4 Florida Statutes, the State Board of Administration is 5 directed to transfer, no later than January 15, 2005, \$20 6 million from the Florida Hurricane Catastrophe Fund cash balance to the Insurance Regulatory Trust Fund within the Department of Financial Services to provide funding for the 8 reimbursements authorized in subsection (3). 9 10 (2) Notwithstanding section 215.555, Florida Statutes, the State Board of Administration is directed to transfer up 11 12 to \$130 million from the Florida Hurricane Catastrophe Fund 13 cash balance to the Insurance Regulatory Trust Fund in the Department of Financial Services to provide funding for the 14 reimbursements authorized in subsection (3). The Chief 15 Financial Officer shall periodically certify to the State 16 Board of Administration an amount to be transferred from the 18 funds appropriated in this subsection based on the documented expenditure need for reimbursement payments submitted to the 19 Department of Financial Services. The amount of each transfer 2.0 21 may not exceed the documented need. The Chief Financial 2.2 Officer shall provide a copy of each certification to the 23 Executive Office of the Governor and the chair and vice chair of the Legislative Budget Commission. The State Board of 2.4 Administration shall provide notice of each transfer to the 2.5 Executive Office of the Governor and the chair and vice chair 26 2.7 of the Legislative Budget Commission at least 3 working days 2.8 before such transfer. (3) The sum of \$150 million is appropriated for the 29 period from the effective date of this act through September 30 30, 2005, from the Insurance Regulatory Trust Fund in the

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Department of Financial Services in a special appropriation 2 category "Hurricane Multiple Deductible Reimbursements" for reimbursement to residential property insurance policyholders 3 4 for the expense of multiple hurricane deductibles, as provided in sections 1 and 2. Up to 1 percent of this appropriation may 5 6 be used by the department for the administration of payments 7 to such policyholders. 8 (4) All Florida Hurricane Catastrophe Fund moneys transferred to the Insurance Regulatory Trust Fund under this 9 10 act which remain unexpended on December 31, 2005, shall revert to the Florida Hurricane Catastrophe Fund. 11 12 (5) Beginning January 15, 2005, and monthly 13 thereafter, the Chief Financial Officer shall provide a report to the Executive Office of the Governor and the chair and vice 14 chair of the Legislative Budget Commission containing 15 information regarding the reimbursement for multiple hurricane 16 deductibles. The report shall include, but is not limited to, 18 cumulative and monthly information on the number of reimbursement claims submitted, the total amount requested for 19 2.0 reimbursement, the number of claims paid, and the amount paid 21 for reimbursement. 22 (6) In order to maintain actuarially indicated 23 premiums as required by section 215.555, Florida Statutes, the State Board of Administration shall increase future premiums 2.4 by the amount appropriated and transferred from the Florida 2.5 Hurricane Catastrophe Fund under this section, plus additional 26 27 amounts necessary to recover lost investment income, less any 2.8 refunds of unused cash to the Florida Hurricane Catastrophe

Fund. The increase in future premiums shall be divided over 5

years, in equal or approximately equal amounts, beginning with

the June 1, 2006, contract year.

(7) All appropriations authorized by this act are 2 nonrecurring and are intended to address needs caused by Hurricanes Charley, Frances, Ivan, and Jeanne. 3 4 Section 5. This act shall take effect upon becoming a 5 law. 6 7 STATEMENT OF SUBSTANTIAL CHANGES CONTAINED IN COMMITTEE SUBSTITUTE FOR 8 Senate Bill 10-A 9 10 Requires the applicant for reimbursement to submit documentation from the insurer to the department that the 11 insurance claim was not paid, in full or in part, due to 12 application of the deductible. 13 - Clarifies that a condominium association is not eligible to be reimbursed for loss amounts for which the 14 condominium association has accessed unit owners and for which the unit owners have insurance coverage for the 15 assessment. 16 Clarifies that reimbursement payments may not be paid for amounts for which the policyholder has received a grant 17 from any federal, state, county, or municipal agency or program. 18 Clarifies that after "full deductible" claimants are paid in full, the pro-rata share of reimbursement funds 19 available to other qualified applicants in the event that 2.0 the appropriation is not sufficient to pay all claims in full is an equal percentage of the amount of the 21 reimbursement claim that is approved. Clarifies it is a violation of the Insurance Code for an insurer to change its method of determining whether to 23 waive or apply multiple hurricane deductibles to multiple claims due to the provisions of this bill. Requires the 2.4 Office of Insurance Regulation to collect data from residential property insurers regarding the number of 2.5 claims filed by policyholders for two or more claims for the 2004 hurricane season. 2.6 Changes the date from September 30, 2005, to December 31, 2.7 2005 for unexpended funds to revert to the Florida Hurricane Catastrophe Fund. 2.8 Changes the date from June 1, 2005 to June 1, 2006 for when the five-year increase in premiums for the Florida 29 Hurricane Catastrophe Fund begins. 30 Clarifies reimbursements made to policyholders are to be considered disaster-relief assistance within the meaning 31 of section 139 of the Internal Revenue Code.