Bill No. CS/CS/CS/SB 1476

Amendment	No.	(for	drafter'	S	use	only
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	CHAMBER ACTION
	<u>Senate</u> <u>House</u>
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1	Representative(s) Galvano offered the following:
2	
3	Amendment (with title amendment)
4	On page 2, line(s) 2,
5	remove: everything after the enacting clause
6	
7	and insert:
8	Section 1. Department of Children and Family Services;
9	procurement of contractual services; contract management
10	(1) DEFINITIONSAs used in this section, the term:
11	(a) "Contract manager" means the department employee who
12	is responsible for enforcing the compliance with administrative
13	and programmatic terms and conditions of a contract. The
14	contract manager is the primary point of contact through which
15	all contracting information flows between the department and the
16	contractor. The contract manager is responsible for day-to-day
17	contract oversight, including approval of contract deliverables
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18	and invoices. All actions related to the contract shall be
19	initiated by or coordinated with the contract manager. The
20	contract manager maintains the official contract files.
21	(b) "Contract monitor" means the department employee who
22	is responsible for observing, recording, and reporting to the
23	contract manager and other designated entities the information
24	necessary to assist the contract manager and program management
25	in determining whether the contractor is in compliance with the
26	administrative and programmatic terms and conditions of the
27	contract.
28	(c) "Department" means the Department of Children and
29	Family Services.
30	(d) "Outsourcing" means the process of contracting with an
31	external service provider to provide a service, in whole or in
32	part, while the department retains the responsibility and
33	accountability for the service.
34	(2) PROCUREMENT OF COMMODITIES AND CONTRACTUAL SERVICES
35	(a) Notwithstanding section 287.057(5)(f)13., Florida
36	Statutes, whenever the department intends to contract with a
37	public postsecondary institution to provide a service, the
38	department must allow all public postsecondary institutions in
39	this state that are accredited by the Southern Association of
40	Colleges and Schools to bid on the contract. Thereafter,
41	notwithstanding any other provision to the contrary, if a public
42	postsecondary institution intends to subcontract for any service
43	awarded in the contract, the subcontracted service must be
44	procured by competitive procedures.
45	(b) When it is in the best interest of a defined segment
46	of its consumer population, the department may competitively
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Amendment No. (for drafter's use only) procure and contract for systems of treatment or service that 47 involve multiple providers, rather than procuring and 48 contracting for treatment or services separately from each 49 participating provider. The department must ensure that all 50 providers that participate in the treatment or service system 51 meet all applicable statutory, regulatory, service-quality, and 52 cost-control requirements. If other governmental entities or 53 54 units of special purpose government contribute matching funds to 55 the support of a given system of treatment or service, the 56 department shall formally request information from those funding 57 entities in the procurement process and may take the information received into account in the selection process. If a local 58 government contributes matching funds to support the system of 59 treatment or contracted service and if the match constitutes at 60 least 25 percent of the value of the contract, the department 61 shall afford the governmental match contributor an opportunity 62 to name an employee as one of the persons required by section 63 287.057(17), Florida Statutes, to evaluate or negotiate certain 64 contracts, unless the department sets forth in writing the 65 reason why the inclusion would be contrary to the best interest 66 of the state. Any employee so named by the governmental match 67 68 contributor shall qualify as one of the persons required by section 287.057(17), Florida Statutes. A governmental entity or 69 70 unit of special purpose government may not name an employee as one of the persons required by section 287.057(17), Florida 71 Statutes, if it, or any of its political subdivisions, executive 72 agencies, or special districts, intends to compete for the 73 contract to be awarded. The governmental funding entity or 74 75 contributor of matching funds must comply with all procurement 190073 5/2/2005 4:21:56 PM

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76 procedures set forth in section 287.057, Florida Statutes, when 77 appropriate and required.

78 (c) The department may procure and contract for or provide 79 assessment and case-management services independently from 80 treatment services.

81 (3) CONTRACT-MANAGEMENT REQUIREMENTS AND PROCESS.-- The Department of Children and Family Services shall review the time 82 83 period for which the department executes contracts and shall 84 execute multiyear contracts to make the most efficient use of 85 the resources devoted to contract processing and execution. 86 Whenever the department chooses not to use a multiyear contract, 87 a justification for that decision must be contained in the contract. Notwithstanding section 287.057(15), Florida Statutes, 88 89 the department is responsible for establishing a contractmanagement process that requires a member of the department's 90 Senior Management or Select Exempt Service to assign in writing 91 the responsibility of a contract to a contract manager. The 92 department shall maintain a set of procedures describing its 93 contract-management process which must minimally include the 94 95 following requirements:

96 (a) The contract manager shall maintain the official 97 contract file throughout the duration of the contract and for a 98 period not less than 6 years after the termination of the 99 contract.

(b) The contract manager shall review all invoices for
 compliance with the criteria and payment schedule provided for
 in the contract and shall approve payment of all invoices before
 their transmission to the Department of Financial Services for

104 <u>payment.</u> 190073

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105 (c) The contract manager shall maintain a schedule of 106 payments and total amounts disbursed and shall periodically 107 reconcile the records with the state's official accounting 108 records.

109 (d) For contracts involving the provision of direct client 110 services, the contract manager shall periodically visit the 111 physical location where the services are delivered and speak 112 directly to clients receiving the services and the staff 113 responsible for delivering the services.

114 (e) The contract manager shall meet at least once a month 115 directly with the contractor's representative and maintain 116 records of such meetings.

The contract manager shall periodically document any 117 (f) differences between the required performance measures and the 118 actual performance measures. If a contractor fails to meet and 119 120 comply with the performance measures established in the contract, the department may allow a reasonable period for the 121 122 contractor to correct performance deficiencies. If performance deficiencies are not resolved to the satisfaction of the 123 department within the prescribed time, and if no extenuating 124 circumstances can be documented by the contractor to the 125 department's satisfaction, the department must terminate the 126 127 contract. The department may not enter into a new contract with that same contractor for the services for which the contract was 128 previously terminated for a period of at least 24 months after 129 the date of termination. The contract manager shall obtain and 130 enforce corrective-action plans, if appropriate, and maintain 131 records regarding the completion or failure to complete 132 133 corrective-action items.

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(g) The contract manager shall document any contract
 modifications, which shall include recording any contract
 amendments as provided for in this section.

137 (h) The contract manager shall be properly trained before
 138 being assigned responsibility for any contract.

139 (4) CONTRACT MONITORING REQUIREMENTS AND PROCESS. -- The department shall establish contract monitoring units staffed by 140 141 career service employees who report to a member of the Select 142 Exempt Service or Senior Management Service and who have been 143 properly trained to perform contract monitoring, with at least 144 one member of the contract monitoring unit possessing specific 145 knowledge and experience in the contract's program area. The department shall establish a contract-monitoring process that 146 must include, but need not be limited to, the following 147 148 requirements:

(a) Performing a risk assessment at the start of each
 fiscal year and preparing an annual contract monitoring schedule
 that includes consideration for the level of risk assigned. The
 department may monitor any contract at any time regardless of
 whether such monitoring was originally included in the annual
 contract-monitoring schedule.

(b) Preparing a contract monitoring plan, including 155 156 sampling procedures, before performing on site monitoring at 157 external locations of a service provider. The plan must include a description of the programmatic, fiscal, and administrative 158 159 components that will be monitored on site. If appropriate, 160 clinical and therapeutic components may be included. (c) Conducting analyses of the performance and compliance 161 162 of an external service provider by means of desk reviews if the 190073

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163 external service provider will not be monitored on site during a 164 fiscal year. (d) Unless the department sets forth in writing the need 165 166 for an extension, providing a written report presenting the results of the monitoring within 30 days after the completion of 167 the on-site monitoring or desk review. 168 169 (e) Developing and maintaining a set of procedures 170 describing the contract-monitoring process. Section 2. Section 402.73, Florida Statutes, is amended to 171 172 read: 173 402.73 Contracting and performance standards.--(1) The Department of Children and Family Services shall 174 175 establish performance standards for all contracted client 176 services. Notwithstanding s. 287.057(5)(f), the department must competitively procure any contract for client services when any 177 178 of the following occurs: (a) The provider fails to meet appropriate performance 179 standards established by the department after the provider has 180 been given a reasonable opportunity to achieve the established 181 182 standards. 183 (b) A new program or service has been authorized and 184 funded by the Legislature and the annual value of the contract for such program or service is \$300,000 or more. 185 (c) The department has concluded, after reviewing market 186 prices and available treatment options, that there is evidence 187 that the department can improve the performance outcomes 188 189 produced by its contract resources. At a minimum, the department shall review market prices and available treatment options 190 biennially. The department shall compile the results of the 191 190073 5/2/2005 4:21:56 PM Page 7 of 38

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Amendment No. (for drafter's use only) 192 biennial review and include the results in its annual 193 performance report to the Legislature pursuant to chapter 94

194 249, Laws of Florida. The department shall provide notice and an
195 opportunity for public comment on its review of market prices

196 and available treatment options.

197 (2) The competitive requirements of subsection (1) must be 198 initiated for each contract that meets the criteria of this 199 subsection, unless the secretary makes a written determination 200 that particular facts and circumstances require deferral of the 201 competitive process. Facts and circumstances must be 202 specifically described for each individual contract proposed for 203 deferral and must include one or more of the following:

204 (a) An immediate threat to the health, safety, or welfare
 205 of the department's clients.

206 (b) A threat to appropriate use or disposition of
 207 facilities that have been financed in whole, or in substantial
 208 part, through contracts or agreements with a state agency.

209 (c) A threat to the service infrastructure of a community 210 which could endanger the well-being of the department's clients. 211

212 Competitive procurement of client services contracts that meet 213 the criteria in subsection (1) may not be deferred for longer 214 than 1 year.

215 (3) The Legislature intends that the department obtain 216 services in the manner that is most cost effective for the 217 state, that provides the greatest long term benefits to the 218 clients receiving services, and that minimizes the disruption of 219 client services. In order to meet these legislative goals, the 220 department may adopt rules providing procedures for the 190073 5/2/2005 4:21:56 PM

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221 competitive procurement of contracted client services which 222 represent an alternative to the request for proposal or invitation-to-bid process. The alternative competitive 223 224 procedures shall permit the department to solicit professional 225 qualifications from prospective providers and to evaluate such 226 statements of qualification before requesting service proposals. The department may limit the firms invited to submit service 227 228 proposals to only those firms that have demonstrated the highest level of professional capability to provide the services under 229 consideration, but may not invite fewer than three firms to 230 231 submit service proposals, unless fewer than three firms submitted satisfactory statements of qualification. The 232 233 alternative procedures must, at a minimum, allow the department 234 to evaluate competing proposals and select the proposal that 235 provides the greatest benefit to the state while considering the quality of the services, dependability, and integrity of the 236 provider, the dependability of the provider's services, the 237 238 experience of the provider in serving target populations or client groups substantially identical to members of the target 239 240 population for the contract in question, and the ability of the provider to secure local funds to support the delivery of 241 242 services, including, but not limited to, funds derived from 243 local governments. These alternative procedures need not conform to the requirements of s. 287.042 or s. 287.057(1) or (2). 244 (4) The department shall review the period for which it 245 246 executes contracts and, to the greatest extent practicable, 247 shall execute multiyear contracts to make the most efficient use of the resources devoted to contract processing and execution. 248

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249 (5) When it is in the best interest of a defined segment 250 of its consumer population, the department may competitively procure and contract for systems of treatment or service that 251 252 involve multiple providers, rather than procuring and 253 contracting for treatment or services separately from each 254 participating provider. The department must ensure that all providers that participate in the treatment or service system 255 256 meet all applicable statutory, regulatory, service-quality, and 257 cost-control requirements. If other governmental entities or 258 units of special purpose government contribute matching funds to 259 the support of a given system of treatment or service, the department shall formally request information from those funding 260 261 entities in the procurement process and may take the information 262 received into account in the selection process. If a local 263 government contributes match to support the system of treatment or contracted service and if the match constitutes at least 25 264 265 percent of the value of the contract, the department shall 266 afford the governmental match contributor an opportunity to name an employee as one of the persons required by s. 287.057(17) to 267 268 evaluate or negotiate certain contracts, unless the department 269 sets forth in writing the reason why such inclusion would be 270 contrary to the best interest of the state. Any employee so 271 named by the governmental match contributor shall qualify as one 272 of the persons required by s. 287.057(17). No governmental entity or unit of special purpose government may name an 273 274 employee as one of the persons required by s. 287.057(17) if it, 275 or any of its political subdivisions, executive agencies, or special districts, intends to compete for the contract to be 276 277 awarded. The governmental funding entity or match contributor 190073 5/2/2005 4:21:56 PM

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278 shall comply with any deadlines and procurement procedures

established by the department. The department may also involve
 nongovernmental funding entities in the procurement process when
 appropriate.

282 (6) The department may contract for or provide assessment 283 and case management services independently from treatment 284 services.

285 (1) (7) The Department of Children and Family Services 286 shall adopt, by rule, provisions for including in its contracts incremental penalties to be imposed by its contract managers on 287 288 a service provider due to the provider's failure to comply with a requirement for corrective action. Any financial penalty that 289 290 is imposed upon a provider may not be paid from funds being used to provide services to clients, and the provider may not reduce 291 the amount of services being delivered to clients as a method 292 for offsetting the impact of the penalty. If a financial penalty 293 is imposed upon a provider that is a corporation, the department 294 shall notify, at a minimum, the board of directors of the 295 corporation. The department may notify, at its discretion, any 296 additional parties that the department believes may be helpful 297 in obtaining the corrective action that is being sought. 298 299 Further, the rules adopted by the department must include provisions that permit the department to deduct the financial 300 penalties from funds that would otherwise be due to the 301 provider, not to exceed 10 percent of the amount that otherwise 302 would be due to the provider for the period of noncompliance. If 303 304 the department imposes a financial penalty, it shall advise the provider in writing of the cause for the penalty. A failure to 305 306 include such deductions in a request for payment constitutes a 190073 5/2/2005 4:21:56 PM

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307 ground for the department to reject that request for payment.
308 The remedies identified in this subsection do not limit or
309 restrict the department's application of any other remedy
310 available to it in the contract or under law. The remedies
311 described in this subsection may be cumulative and may be
312 assessed upon each separate failure to comply with instructions
313 from the department to complete corrective action.

314 (8) The department shall develop standards of conduct and a range of disciplinary actions for its employees which are specifically related to carrying out contracting responsibilities.

318 <u>(2)(9)</u> The <u>Agency for Persons with Disabilities</u> department 319 must implement systems and controls to ensure financial 320 integrity and service provision quality in the developmental 321 services Medicaid waiver service system.

(10) If a provider fails to meet the performance standards 322 established in the contract, the department may allow a 323 reasonable period for the provider to correct performance 324 deficiencies. If performance deficiencies are not resolved to 325 326 the satisfaction of the department within the prescribed time, 327 and if no extenuating circumstances can be documented by the 328 provider to the department's satisfaction, the department must cancel the contract with the provider. The department may not 329 enter into a new contract with that same provider for the 330 services for which the contract was previously canceled for a 331 period of at least 24 months after the date of cancellation. If 332 333 an adult substance abuse services provider fails to meet the performance standards established in the contract, the 334 335 department may allow a reasonable period, not to exceed 6 190073

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336 months, for the provider to correct performance deficiencies. If 337 the performance deficiencies are not resolved to the 338 satisfaction of the department within 6 months, the department 339 must cancel the contract with the adult substance abuse 340 provider, unless there is no other qualified provider in the 341 service district.

(3) (11) The department shall include in its standard 342 343 contract document a requirement that any state funds provided for the purchase of or improvements to real property are 344 contingent upon the contractor or political subdivision granting 345 346 to the state a security interest in the property at least to the amount of the state funds provided for at least 5 years from the 347 348 date of purchase or the completion of the improvements or as further required by law. The contract must include a provision 349 that, as a condition of receipt of state funding for this 350 purpose, the provider agrees that, if it disposes of the 351 property before the department's interest is vacated, the 352 provider will refund the proportionate share of the state's 353 initial investment, as adjusted by depreciation. 354

355 (12) The department shall develop and refine contracting
 and accountability methods that are administratively efficient
 and that provide for optimal provider performance.

358 (13) The department may competitively procure any contract 359 when it deems it is in the best interest of the state to do so. 360 The requirements described in subsection (1) do not, and may not 361 be construed to, limit in any way the department's ability to 362 competitively procure any contract it executes, and the absence 363 of any or all of the criteria described in subsection (1) may 364 not be used as the basis for an administrative or judicial 190073

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365 protest of the department's determination to conduct 366 competition, make an award, or execute any contract. 367 (14) A contract may include cost-neutral, performance-368 based incentives that may vary according to the extent a provider achieves or surpasses the performance standards set 369 370 forth in the contract. Such incentives may be weighted 371 proportionally to reflect the extent to which the provider has demonstrated that it has consistently met or exceeded the 372 373 contractual requirements and the department's performance 374 standards. 375 (4) (15) Nothing contained in chapter 287 shall require competitive bids for health services involving examination, 376 377 diagnosis, or treatment. Section 3. Section 409.1671, Florida Statutes, is amended 378 to read: 379 380 409.1671 Foster care and related services; outsourcing 381 privatization. --(1) (a) It is the intent of the Legislature that the 382 Department of Children and Family Services shall outsource 383 384 privatize the provision of foster care and related services statewide. It is further the Legislature's intent to encourage 385 386 communities and other stakeholders in the well-being of children to participate in assuring that children are safe and well-387 nurtured. However, while recognizing that some local governments 388 are presently funding portions of certain foster care and 389 390 related services programs and may choose to expand such funding 391 in the future, the Legislature does not intend by its outsourcing privatization of foster care and related services 392 393 that any county, municipality, or special district be required 190073 5/2/2005 4:21:56 PM

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394 to assist in funding programs that previously have been funded by the state. Counties that provide children and family services 395 with at least 40 licensed residential group care beds by July 1, 396 397 2003, and provide at least \$2 million annually in county general revenue funds to supplement foster and family care services 398 399 shall continue to contract directly with the state and shall be exempt from the provisions of this section. Nothing in this 400 401 paragraph prohibits any county, municipality, or special district from future voluntary funding participation in foster 402 care and related services. As used in this section, the term 403 404 "outsource" "privatize" means to contract with competent, community-based agencies. The department shall submit a plan to 405 406 accomplish outsourcing privatization statewide, through a competitive process, phased in over a 3-year period beginning 407 408 January 1, 2000. This plan must be developed with local community participation, including, but not limited to, input 409 from community-based providers that are currently under contract 410 with the department to furnish community-based foster care and 411 related services, and must include a methodology for determining 412 and transferring all available funds, including federal funds 413 that the provider is eligible for and agrees to earn and that 414 415 portion of general revenue funds which is currently associated with the services that are being furnished under contract. The 416 methodology must provide for the transfer of funds appropriated 417 and budgeted for all services and programs that have been 418 incorporated into the project, including all management, capital 419 (including current furniture and equipment), and administrative 420 funds to accomplish the transfer of these programs. This 421 422 methodology must address expected workload and at least the 3 190073 5/2/2005 4:21:56 PM

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423 previous years' experience in expenses and workload. With respect to any district or portion of a district in which 424 425 outsourcing privatization cannot be accomplished within the 3-426 year timeframe, the department must clearly state in its plan the reasons the timeframe cannot be met and the efforts that 427 428 should be made to remediate the obstacles, which may include alternatives to total outsourcing privatization, such as public-429 430 private partnerships. As used in this section, the term "related 431 services" includes, but is not limited to, family preservation, independent living, emergency shelter, residential group care, 432 foster care, therapeutic foster care, intensive residential 433 434 treatment, foster care supervision, case management, 435 postplacement supervision, permanent foster care, and family reunification. Unless otherwise provided for, the state attorney 436 437 shall provide child welfare legal services, pursuant to chapter 39 and other relevant provisions, in Pinellas and Pasco 438 Counties. When a private nonprofit agency has received case 439 management responsibilities, transferred from the state under 440 this section, for a child who is sheltered or found to be 441 dependent and who is assigned to the care of the outsourcing 442 privatization project, the agency may act as the child's 443 444 guardian for the purpose of registering the child in school if a parent or quardian of the child is unavailable and his or her 445 whereabouts cannot reasonably be ascertained. The private 446 nonprofit agency may also seek emergency medical attention for 447 such a child, but only if a parent or quardian of the child is 448 unavailable, his or her whereabouts cannot reasonably be 449 ascertained, and a court order for such emergency medical 450 451 services cannot be obtained because of the severity of the 190073 5/2/2005 4:21:56 PM

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emergency or because it is after normal working hours. However, the provider may not consent to sterilization, abortion, or termination of life support. If a child's parents' rights have been terminated, the nonprofit agency shall act as guardian of the child in all circumstances.

457 (b) It is the intent of the Legislature that the department will continue to work towards full outsourcing 458 459 privatization in a manner that assures the viability of the community-based system of care and best provides for the safety 460 of children in the child protection system. To this end, the 461 462 department is directed to continue the process of outsourcing privatizing services in those counties in which signed startup 463 464 contracts have been executed. The department may also continue to enter into startup contracts with additional counties. 465 466 However, no services shall be transferred to a community-based care lead agency until the department, in consultation with the 467 local community alliance, has determined and certified in 468 writing to the Governor and the Legislature that the district is 469 prepared to transition the provision of services to the lead 470 agency and that the lead agency is ready to deliver and be 471 accountable for such service provision. In making this 472 473 determination, the department shall conduct a readiness assessment of the district and the lead agency. 474

475 1. The assessment shall evaluate the operational readiness476 of the district and the lead agency based on:

a. A set of uniform criteria, developed in consultation
with currently operating community-based care lead agencies and
reflecting national accreditation standards, that evaluate

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480 programmatic, financial, technical assistance, training and 481 organizational competencies; and

482 b. Local criteria reflective of the local community-based483 care design and the community alliance priorities.

2. The readiness assessment shall be conducted by a joint team of district and lead agency staff with direct experience with the start up and operation of a community-based care service program and representatives from the appropriate community alliance. Within resources available for this purpose, the department may secure outside audit expertise when necessary to assist a readiness assessment team.

491 3. Upon completion of a readiness assessment, the
492 assessment team shall conduct an exit conference with the
493 district and lead agency staff responsible for the transition.

494 4. Within 30 days following the exit conference with staff of each district and lead agency, the secretary shall certify in 495 writing to the Governor and the Legislature that both the 496 district and the lead agency are prepared to begin the 497 transition of service provision based on the results of the 498 499 readiness assessment and the exit conference. The document of certification must include specific evidence of readiness on 500 501 each element of the readiness instrument utilized by the assessment team as well as a description of each element of 502 readiness needing improvement and strategies being implemented 503 to address each one. 504

(c) The Auditor General and the Office of Program Policy Analysis and Government Accountability (OPPAGA), in consultation with The Child Welfare League of America and the Louis de la Parte Florida Mental Health Institute, shall jointly review and 190073 5/2/2005 4:21:56 PM

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The review must, at a minimum, address the 511 1. 512 appropriateness of the readiness criteria and instruments applied, the appropriateness of the qualifications of 513 514 participants on each readiness assessment team, the degree to which the department accurately determined each district and 515 516 lead agency's compliance with the readiness criteria, the quality of the technical assistance provided by the department 517 to a lead agency in correcting any weaknesses identified in the 518 519 readiness assessment, and the degree to which each lead agency overcame any identified weaknesses. 520

521 2. Reports of these reviews must be submitted to the appropriate substantive and appropriations committees in the 522 523 Senate and the House of Representatives on March 1 and September 1 of each year until full transition to community-based care has 524 been accomplished statewide, except that the first report must 525 be submitted by February 1, 2004, and must address all readiness 526 activities undertaken through June 30, 2003. The perspectives of 527 528 all participants in this review process must be included in each 529 report.

530 (d) In communities where economic or demographic constraints make it impossible or not feasible to competitively 531 contract with a lead agency, the department shall develop an 532 alternative plan in collaboration with the local community 533 alliance, which may include establishing innovative geographical 534 535 configurations or consortia of agencies. The plan must detail how the community will continue to implement community-based 536 537 care through competitively procuring either the specific 190073 5/2/2005 4:21:56 PM

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538 components of foster care and related services or comprehensive services for defined eligible populations of children and 539 families from qualified licensed agencies as part of its efforts 540 541 to develop the local capacity for a community-based system of coordinated care. The plan must ensure local control over the 542 543 management and administration of the service provision in accordance with the intent of this section and may include 544 545 recognized best business practices, including some form of 546 public or private partnerships.

As used in this section, the term "eligible lead 547 (e) 548 community-based provider" means a single agency with which the department shall contract for the provision of child protective 549 550 services in a community that is no smaller than a county. The 551 secretary of the department may authorize more than one eligible lead community-based provider within a single county when to do 552 553 so will result in more effective delivery of foster care and related services. To compete for an outsourcing a privatization 554 555 project, such agency must have:

The ability to coordinate, integrate, and manage all
 child protective services in the designated community in
 cooperation with child protective investigations.

559 2. The ability to ensure continuity of care from entry to 560 exit for all children referred from the protective investigation 561 and court systems.

3. The ability to provide directly, or contract for through a local network of providers, all necessary child protective services. Such agencies should directly provide no more than 35 percent of all child protective services provided.

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566 4. The willingness to accept accountability for meeting
567 the outcomes and performance standards related to child
568 protective services established by the Legislature and the
569 Federal Government.

570 5. The capability and the willingness to serve all 571 children referred to it from the protective investigation and 572 court systems, regardless of the level of funding allocated to 573 the community by the state, provided all related funding is 574 transferred.

575 6. The willingness to ensure that each individual who 576 provides child protective services completes the training 577 required of child protective service workers by the Department 578 of Children and Family Services.

579 7. The ability to maintain eligibility to receive all 580 federal child welfare funds, including Title IV-E and IV-A 581 funds, currently being used by the Department of Children and 582 Family Services.

583 8. Written agreements with Healthy Families Florida lead 584 entities in their community, pursuant to s. 409.153, to promote 585 cooperative planning for the provision of prevention and 586 intervention services.

9. A board of directors, of which at least 51 percent of the membership is comprised of persons residing in this state. Of the state residents, at least 51 percent must also reside within the service area of the lead community-based provider.

(f)1. The Legislature finds that the state has traditionally provided foster care services to children who have been the responsibility of the state. As such, foster children have not had the right to recover for injuries beyond the 190073 5/2/2005 4:21:56 PM

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595 limitations specified in s. 768.28. The Legislature has determined that foster care and related services need to be 596 outsourced privatized pursuant to this section and that the 597 598 provision of such services is of paramount importance to the 599 state. The purpose for such outsourcing privatization is to increase the level of safety, security, and stability of 600 601 children who are or become the responsibility of the state. One 602 of the components necessary to secure a safe and stable 603 environment for such children is that private providers maintain liability insurance. As such, insurance needs to be available 604 605 and remain available to nongovernmental foster care and related services providers without the resources of such providers being 606 607 significantly reduced by the cost of maintaining such insurance.

2. The Legislature further finds that, by requiring the
following minimum levels of insurance, children in <u>outsourced</u>
privatized foster care and related services will gain increased
protection and rights of recovery in the event of injury than
provided for in s. 768.28.

(g) In any county in which a service contract has not been executed by December 31, 2004, the department shall ensure access to a model comprehensive residential services program as described in s. 409.1677 which, without imposing undue financial, geographic, or other barriers, ensures reasonable and appropriate participation by the family in the child's program.

619 1. In order to ensure that the program is operational by 620 December 31, 2004, the department must, by December 31, 2003, 621 begin the process of establishing access to a program in any 622 county in which the department has not either entered into a 623 transition contract or approved a community plan, as described 190073 5/2/2005 4:21:56 PM

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624 in paragraph (d), which ensures full <u>outsourcing privatization</u>
625 by the statutory deadline.

626 2. The program must be procured through a competitive627 process.

3. The Legislature does not intend for the provisions of
this paragraph to substitute for the requirement that full
conversion to community-based care be accomplished.

631 Other than an entity to which s. 768.28 applies, any (h) 632 eligible lead community-based provider, as defined in paragraph (e), or its employees or officers, except as otherwise provided 633 634 in paragraph (i), must, as a part of its contract, obtain a minimum of \$1 million per claim/\$3 million per incident in 635 636 general liability insurance coverage. The eligible lead community-based provider must also require that staff who 637 638 transport client children and families in their personal automobiles in order to carry out their job responsibilities 639 obtain minimum bodily injury liability insurance in the amount 640 641 of \$100,000 per claim, \$300,000 per incident, on their personal automobiles. In any tort action brought against such an eligible 642 lead community-based provider or employee, net economic damages 643 shall be limited to \$1 million per liability claim and \$100,000 644 645 per automobile claim, including, but not limited to, past and future medical expenses, wage loss, and loss of earning 646 capacity, offset by any collateral source payment paid or 647 payable. In any tort action brought against such an eligible 648 lead community-based provider, noneconomic damages shall be 649 650 limited to \$200,000 per claim. A claims bill may be brought on behalf of a claimant pursuant to s. 768.28 for any amount 651 652 exceeding the limits specified in this paragraph. Any offset of 190073 5/2/2005 4:21:56 PM

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653 collateral source payments made as of the date of the settlement 654 or judgment shall be in accordance with s. 768.76. The lead 655 community-based provider shall not be liable in tort for the 656 acts or omissions of its subcontractors or the officers, agents, 657 or employees of its subcontractors.

658 (i) The liability of an eligible lead community-based provider described in this section shall be exclusive and in 659 660 place of all other liability of such provider. The same immunities from liability enjoyed by such providers shall extend 661 as well to each employee of the provider when such employee is 662 663 acting in furtherance of the provider's business, including the transportation of clients served, as described in this 664 665 subsection, in privately owned vehicles. Such immunities shall not be applicable to a provider or an employee who acts in a 666 667 culpably negligent manner or with willful and wanton disregard 668 or unprovoked physical aggression when such acts result in injury or death or such acts proximately cause such injury or 669 death; nor shall such immunities be applicable to employees of 670 the same provider when each is operating in the furtherance of 671 the provider's business, but they are assigned primarily to 672 673 unrelated works within private or public employment. The same 674 immunity provisions enjoyed by a provider shall also apply to any sole proprietor, partner, corporate officer or director, 675 supervisor, or other person who in the course and scope of his 676 or her duties acts in a managerial or policymaking capacity and 677 the conduct that caused the alleged injury arose within the 678 679 course and scope of those managerial or policymaking duties. Culpable negligence is defined as reckless indifference or 680 681 grossly careless disregard of human life. 190073

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Any subcontractor of an eligible lead community-based 682 (j) provider, as defined in paragraph (e), which is a direct 683 provider of foster care and related services to children and 684 685 families, and its employees or officers, except as otherwise 686 provided in paragraph (i), must, as a part of its contract, 687 obtain a minimum of \$1 million per claim/\$3 million per incident 688 in general liability insurance coverage. The subcontractor of an 689 eligible lead community-based provider must also require that staff who transport client children and families in their 690 personal automobiles in order to carry out their job 691 692 responsibilities obtain minimum bodily injury liability insurance in the amount of \$100,000 per claim, \$300,000 per 693 694 incident, on their personal automobiles. In any tort action brought against such subcontractor or employee, net economic 695 696 damages shall be limited to \$1 million per liability claim and \$100,000 per automobile claim, including, but not limited to, 697 past and future medical expenses, wage loss, and loss of earning 698 capacity, offset by any collateral source payment paid or 699 payable. In any tort action brought against such subcontractor, 700 701 noneconomic damages shall be limited to \$200,000 per claim. A claims bill may be brought on behalf of a claimant pursuant to 702 703 s. 768.28 for any amount exceeding the limits specified in this paragraph. Any offset of collateral source payments made as of 704 the date of the settlement or judgment shall be in accordance 705 with s. 768.76. 706

(k) The liability of a subcontractor of an eligible lead community-based provider that is a direct provider of foster care and related services as described in this section shall be exclusive and in place of all other liability of such provider. 190073 5/2/2005 4:21:56 PM

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711 The same immunities from liability enjoyed by such subcontractor provider shall extend as well to each employee of the 712 subcontractor when such employee is acting in furtherance of the 713 714 subcontractor's business, including the transportation of 715 clients served, as described in this subsection, in privately 716 owned vehicles. Such immunities shall not be applicable to a subcontractor or an employee who acts in a culpably negligent 717 718 manner or with willful and wanton disregard or unprovoked physical aggression when such acts result in injury or death or 719 such acts proximately cause such injury or death; nor shall such 720 721 immunities be applicable to employees of the same subcontractor when each is operating in the furtherance of the subcontractor's 722 723 business, but they are assigned primarily to unrelated works within private or public employment. The same immunity 724 725 provisions enjoyed by a subcontractor shall also apply to any sole proprietor, partner, corporate officer or director, 726 supervisor, or other person who in the course and scope of his 727 or her duties acts in a managerial or policymaking capacity and 728 the conduct that caused the alleged injury arose within the 729 course and scope of those managerial or policymaking duties. 730 Culpable negligence is defined as reckless indifference or 731 732 grossly careless disregard of human life.

(1) The Legislature is cognizant of the increasing costs of goods and services each year and recognizes that fixing a set amount of compensation actually has the effect of a reduction in compensation each year. Accordingly, the conditional limitations on damages in this section shall be increased at the rate of 5 percent each year, prorated from the effective date of this

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Amendment No. (for drafter's use only) 739 paragraph to the date at which damages subject to such 740 limitations are awarded by final judgment or settlement.

The department may contract for the delivery, 741 (2)(a) 742 administration, or management of protective services, the 743 services specified in subsection (1) relating to foster care, 744 and other related services or programs, as appropriate. The department shall retain responsibility for the quality of 745 746 contracted services and programs and shall ensure that services are delivered in accordance with applicable federal and state 747 statutes and regulations. The department must adopt written 748 749 policies and procedures for monitoring the contract for delivery of services by lead community-based providers. These policies 750 and procedures must, at a minimum, address the evaluation of 751 752 fiscal accountability and program operations, including provider 753 achievement of performance standards, provider monitoring of subcontractors, and timely followup of corrective actions for 754 significant monitoring findings related to providers and 755 756 subcontractors. These policies and procedures must also include provisions for reducing the duplication of the department's 757 758 program monitoring activities both internally and with other agencies, to the extent possible. The department's written 759 760 procedures must ensure that the written findings, conclusions, and recommendations from monitoring the contract for services of 761 lead community-based providers are communicated to the director 762 of the provider agency as expeditiously as possible. 763

(b) Persons employed by the department in the provision of
foster care and related services whose positions are being
outsourced under privatized pursuant to this statute shall be

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Amendment No. (for drafter's use only) 767 given hiring preference by the provider, if provider 768 gualifications are met.

769 In order to help ensure a seamless child protection (3)(a) 770 system, the department shall ensure that contracts entered into 771 with community-based agencies pursuant to this section include 772 provisions for a case-transfer process to determine the date 773 that the community-based agency will initiate the appropriate 774 services for a child and family. This case-transfer process must clearly identify the closure of the protective investigation and 775 the initiation of service provision. At the point of case 776 777 transfer, and at the conclusion of an investigation, the department must provide a complete summary of the findings of 778 779 the investigation to the community-based agency.

(b) The contracts must also ensure that each communitybased agency shall furnish information on its activities in all
cases in client case records.

(c) The contract between the department and communitybased agencies must include provisions that specify the
procedures to be used by the parties to resolve differences in
interpreting the contract or to resolve disputes as to the
adequacy of the parties' compliance with their respective
obligations under the contract.

(d) Each contract with an eligible lead community-based
provider shall provide for the payment by the department to the
provider of a reasonable administrative cost in addition to
funding for the provision of services.

(e) Each contract with an eligible lead community-basedprovider must include all performance outcome measures

795 established by the Legislature and that are under the control of 190073 5/2/2005 4:21:56 PM

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796 the lead agency. The standards must be adjusted annually by 797 contract amendment to enable the department to meet the 798 legislatively established statewide standards.

799 (4) (a) The department, in consultation with the communitybased agencies that are undertaking the outsourced privatized 800 801 projects, shall establish a quality assurance program for 802 privatized services. The quality assurance program shall be 803 based on standards established by the Adoption and Safe Families 804 Act as well as by a national accrediting organization such as the Council on Accreditation of Services for Families and 805 806 Children, Inc. (COA) or CARF--the Rehabilitation Accreditation Commission. Each program operated under contract with a 807 808 community-based agency must be evaluated annually by the 809 department. The department shall, to the extent possible, use 810 independent financial audits provided by the community-based 811 care agency to eliminate or reduce the ongoing contract and administrative reviews conducted by the department. The 812 department may suggest additional items to be included in such 813 independent financial audits to meet the department's needs. 814 Should the department determine that such independent financial 815 audits are inadequate, then other audits, as necessary, may be 816 817 conducted by the department. Nothing herein shall abrogate the requirements of s. 215.97. The department shall submit an annual 818 report regarding quality performance, outcome measure 819 attainment, and cost efficiency to the President of the Senate, 820 821 the Speaker of the House of Representatives, the minority leader 822 of each house of the Legislature, and the Governor no later than January 31 of each year for each project in operation during the 823 824 preceding fiscal year. 190073

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(b) The department shall use these findings in making
recommendations to the Governor and the Legislature for future
program and funding priorities in the child welfare system.

828 (5)(a) The community-based agency must comply with statutory requirements and agency rules in the provision of 829 830 contractual services. Each foster home, therapeutic foster home, emergency shelter, or other placement facility operated by the 831 832 community-based agency or agencies must be licensed by the Department of Children and Family Services under chapter 402 or 833 834 this chapter. Each community-based agency must be licensed as a 835 child-caring or child-placing agency by the department under this chapter. The department, in order to eliminate or reduce 836 837 the number of duplicate inspections by various program offices, shall coordinate inspections required pursuant to licensure of 838 agencies under this section. 839

(b) Substitute care providers who are licensed under s.
409.175 and have contracted with a lead agency authorized under
this section shall also be authorized to provide registered or
licensed family day care under s. 402.313, if consistent with
federal law and if the home has met the requirements of s.
402.313.

(c) A dually licensed home under this section shall be
eligible to receive both an out-of-home care payment and a
subsidized child care payment for the same child pursuant to
federal law. The department may adopt administrative rules
necessary to administer this paragraph.

(6) Beginning January 1, 1999, and continuing at least
through June 30, 2000, the Department of Children and Family
Services shall <u>outsource</u> privatize all foster care and related
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854 services in district 5 while continuing to contract with the 855 current model programs in districts 1, 4, and 13, and in subdistrict 8A, and shall expand the subdistrict 8A pilot 856 857 program to incorporate Manatee County. Planning for the district 5 outsourcing privatization shall be done by providers that are 858 859 currently under contract with the department for foster care and related services and shall be done in consultation with the 860 861 department. A lead provider of the district 5 program shall be 862 competitively selected, must demonstrate the ability to provide necessary comprehensive services through a local network of 863 864 providers, and must meet criteria established in this section. Contracts with organizations responsible for the model programs 865 866 must include the management and administration of all outsourced 867 privatized services specified in subsection (1). However, the 868 department may use funds for contract management only after 869 obtaining written approval from the Executive Office of the 870 Governor. The request for such approval must include, but is not limited to, a statement of the proposed amount of such funds and 871 a description of the manner in which such funds will be used. If 872 the community-based organization selected for a model program 873 under this subsection is not a Medicaid provider, the 874 875 organization shall be issued a Medicaid provider number pursuant to s. 409.907 for the provision of services currently authorized 876 877 under the state Medicaid plan to those children encompassed in this model and in a manner not to exceed the current level of 878 879 state expenditure.

(7) The Florida Coalition for Children, Inc., in
 consultation with the department, shall develop a plan based on
 an independent actuarial study regarding the long-term use and
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883 structure of a statewide community-based care risk pool for the protection of eligible lead community-based providers, their 884 subcontractors, and providers of other social services who 885 886 contract directly with the department. The plan must also outline strategies to maximize federal earnings as they relate 887 888 to the community-based care risk pool. At a minimum, the plan must allow for the use of federal earnings received from child 889 890 welfare programs to be allocated to the community-based care 891 risk pool by the department, which earnings are determined by 892 the department to be in excess of the amount appropriated in the General Appropriations Act. The plan must specify the necessary 893 steps to ensure the financial integrity and industry-standard 894 895 risk management practices of the community-based care risk pool and the continued availability of funding from federal, state, 896 897 and local sources. The plan must also include recommendations 898 that permit the program to be available to entities of the department providing child welfare services until full 899 conversion to community-based care takes place. The final plan 900 shall be submitted to the department and then to the Executive 901 902 Office of the Governor and the Legislative Budget Commission for formal adoption before January 1, 2005. Upon approval of the 903 904 plan by all parties, the department shall issue an interest-free loan that is secured by the cumulative contractual revenue of 905 the community-based care risk pool membership, and the amount of 906 the loan shall equal the amount appropriated by the Legislature 907 for this purpose. The plan shall provide for a governance 908 909 structure that assures the department the ability to oversee the operation of the community-based care risk pool at least until 910 911 this loan is repaid in full. 190073

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912 (a) The purposes for which the community-based care risk913 pool shall be used include, but are not limited to:

914 1. Significant changes in the number or composition of915 clients eligible to receive services.

916 2. Significant changes in the services that are eligible917 for reimbursement.

3. Scheduled or unanticipated, but necessary, advances toproviders or other cash-flow issues.

920 4. Proposals to participate in optional Medicaid services921 or other federal grant opportunities.

922

5. Appropriate incentive structures.

923 6. Continuity of care in the event of failure,
924 discontinuance of service, or financial misconduct by a lead
925 agency.

926 7. Payment for time-limited technical assistance and
927 consultation to lead agencies in the event of serious
928 performance or management problems.

929 8. Payment for meeting all traditional and nontraditional930 insurance needs of eligible members.

931

9. Significant changes in the mix of available funds.

(b) After approval of the plan in the 2004-2005 fiscal 932 933 year and annually thereafter, the department may also request in its annual legislative budget request, and the Governor may 934 recommend, that the funding necessary to carry out paragraph (a) 935 be appropriated to the department. Subsequent funding of the 936 community-based care risk pool shall be supported by premiums 937 938 assessed to members of the community-based care risk pool on a 939 recurring basis. The community-based care risk pool may invest 940 and retain interest earned on these funds. In addition, the 190073

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941 department may transfer funds to the community-based care risk pool as available in order to ensure an adequate funding level 942 if the fund is declared to be insolvent and approval is granted 943 944 by the Legislative Budget Commission. Such payments for insolvency shall be made only after a determination is made by 945 946 the department or its actuary that all participants in the 947 community-based care risk pool are current in their payments of 948 premiums and that assessments have been made at an actuarially sound level. Such payments by participants in the community-949 based care risk pool may not exceed reasonable industry 950 951 standards, as determined by the actuary. Money from this fund may be used to match available federal dollars. Dividends or 952 953 other payments, with the exception of legitimate claims, may not be paid to members of the community-based care risk pool until 954 955 the loan issued by the department is repaid in full. Dividends 956 or other payments, with the exception of legitimate claims and 957 other purposes contained in the approved plan, may not be paid 958 to members of the community-based care risk pool unless, at the time of distribution, the community-based care risk pool is 959 960 deemed actuarially sound and solvent. Solvency shall be determined by an independent actuary contracted by the 961 962 department. The plan shall be developed in consultation with the Office of Insurance Regulation. 963

964 1. Such funds shall constitute partial security for 965 contract performance by lead agencies and shall be used to 966 offset the need for a performance bond. Subject to the approval 967 of the plan, the community-based care risk pool shall be managed 968 by the Florida Coalition for Children, Inc., or the designated 969 contractors of the Florida Coalition for Children, Inc. 190073 5/2/2005 4:21:56 PM

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970 Nonmembers of the community-based care risk pool may continue to 971 contract with the department but must provide a letter of credit 972 equal to one-twelfth of the annual contract amount in lieu of 973 membership in the community-based care risk pool.

974 2. The department may separately require a bond to 975 mitigate the financial consequences of potential acts of 976 malfeasance, misfeasance, or criminal violations by the 977 provider.

Notwithstanding the provisions of s. 215.425, all 978 (8) documented federal funds earned for the current fiscal year by 979 980 the department and community-based agencies which exceed the 981 amount appropriated by the Legislature shall be distributed to 982 all entities that contributed to the excess earnings based on a schedule and methodology developed by the department and 983 approved by the Executive Office of the Governor. Distribution 984 985 shall be pro rata based on total earnings and shall be made only to those entities that contributed to excess earnings. Excess 986 987 earnings of community-based agencies shall be used only in the service district in which they were earned. Additional state 988 989 funds appropriated by the Legislature for community-based agencies or made available pursuant to the budgetary amendment 990 991 process described in s. 216.177 shall be transferred to the community-based agencies. The department shall amend a 992 community-based agency's contract to permit expenditure of the 993 994 funds.

995 (9) Each district and subdistrict that participates in the 996 model program effort or any future <u>outsourcing privatization</u> 997 effort as described in this section must thoroughly analyze and 998 report the complete direct and indirect costs of delivering 190073 5/2/2005 4:21:56 PM

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999 these services through the department and the full cost of 1000 <u>outsourcing privatization</u>, including the cost of monitoring and 1001 evaluating the contracted services.

(10) The lead community-based providers and their subcontractors shall be exempt from state travel policies as set forth in s. 112.061(3)(a) for their travel expenses incurred in order to comply with the requirements of this section.

1006 Section 4. The Office of Program Policy Analysis and Government Accountability shall conduct two reviews of the 1007 1008 contract-management and accountability structures of the 1009 Department of Children and Family Services, including, but not limited to, whether the department is adequately monitoring and 1010 managing its outsourced or privatized functions and services. 1011 The office shall report its findings and recommendations to the 1012 1013 President of the Senate, the Speaker of the House of 1014 Representatives, and the Auditor General by February 1 of 2006 and 2007, respectively. 1015

1016 Section 5. Notwithstanding section 287.057(14)(a), Florida Statutes, the Department of Children and Family Services may 1017 enter into agreements, not to exceed 23 years, with a private 1018 contractor to finance, design, and construct a secure facility, 1019 as described in section 394.917, Florida Statutes, of at least 1020 600 beds and to operate all aspects of daily operations within 1021 the secure facility. The contractor may sponsor the issuance of 1022 tax-exempt certificates of participation or other securities to 1023 1024 finance the project, and the state may enter into a lease-1025 purchase agreement for the secure facility. The department shall begin the implementation of this privatization initiative by 1026 July 1, 2005. This section is repealed July 1, 2006. 1027 190073

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1028	Section 6. Section 402.72, Florida Statutes, is repealed.
1029	Section 7. This act shall take effect July 1, 2005.
1030	
1031	
1032	========= T I T L E A M E N D M E N T ==============
1033	On page 1, line(s) 1,
1034	remove: the entire title, and insert:
1035	
1036	A bill to be entitled
1037	An act relating to the Department of Children and Family;
1038	providing definitions; requiring the department to allow
1039	all public postsecondary institutions to bid on contracts
1040	intended for any public postsecondary institution;
1041	authorizing the department to competitively procure and
1042	contract for systems of treatment or service that involve
1043	multiple providers; providing requirements if other
1044	governmental entities contribute matching funds; requiring
1045	that an entity providing matching funds must comply with
1046	certain procurement procedures; authorizing the department
1047	to independently procure and contract for treatment
1048	services; requiring multiyear contracts unless
1049	justification is provided; requiring that the department
1050	establish a contract management process; specifying the
1051	requirements for and components of the contract management
1052	process; providing requirements for resolving performance
1053	deficiencies and terminating a contract; requiring a
1054	corrective action plan under certain circumstances;
1055	requiring that the department establish contract monitoring
1056	units and a contract monitoring process; requiring written
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1057 reports; requiring on site visits for contracts involving 1058 the provision of direct client services; amending s. 402.73, F.S.; authorizing the department to adopt 1059 1060 incremental penalties by rule; requiring the Agency for 1061 Persons with Disabilities to implement systems to ensure 1062 quality and fiscal integrity of programs in the developmental services Medicaid waiver system; providing an 1063 1064 exemption for health services from competitive bidding 1065 requirements; amending s. 409.1671, F.S.; conforming provisions to changes made by the act; requiring that the 1066 1067 Office of Program Policy Analysis and Government Accountability conduct two reviews of the contract-1068 1069 management and accountability structures of the department 1070 and report to the Legislature and the Auditor General; 1071 authorizing the Department of Children and Family Services 1072 to enter into agreements with a private contractor to finance, design, and construct a secure facility; 1073 1074 authorizing the contractor to sponsor issuance of certain financing certificates or securities; authorizing the state 1075 1076 to enter into a lease-purchase agreement; requiring implementation by a time certain; providing for future 1077 1078 repeal; repealing s. 402.72, F.S., relating to contract 1079 management requirements for the Department of Children and Family Services; providing an effective date. 1080