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Amendment No. (for drafter's use only) CHAMBER ACTION Senate House Representative(s) Galvano offered the following: 1 2 Amendment (with title amendment) 3 4 On page 2, line(s) 2, 5 remove: everything after the enacting clause 6 7 and insert: 8 Section 1. Department of Children and Family Services; 9 procurement of contractual services; contract management .--10 (1) DEFINITIONS.--As used in this section, the term: 11 (a) "Contract manager" means the department employee who 12 is responsible for enforcing the compliance with administrative 13 and programmatic terms and conditions of a contract. The contract manager is the primary point of contact through which 14 15 all contracting information flows between the department and the 814009

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Amendment No. (for drafter's use only) 16 contractor. The contract manager is responsible for day-to-day contract oversight, including approval of contract deliverables 17 and invoices. All actions related to the contract shall be 18 initiated by or coordinated with the contract manager. The 19 20 contract manager maintains the official contract files. 21 "Contract monitor" means the department employee who (b) 22 is responsible for observing, recording, and reporting to the 23 contract manager and other designated entities the information 24 necessary to assist the contract manager and program management 25 in determining whether the contractor is in compliance with the administrative and programmatic terms and conditions of the 26 27 contract. 28 (c) "Department" means the Department of Children and 29 Family Services. 30 (2) PROCUREMENT OF COMMODITIES AND CONTRACTUAL SERVICES.--31 (a) Notwithstanding section 287.057(5)(f)13., Florida 32 Statutes, whenever the department intends to contract with a 33 public postsecondary institution to provide a service, the department must allow all public postsecondary institutions in 34 this state that are accredited by the Southern Association of 35 36 Colleges and Schools to bid on the contract. Thereafter, 37 notwithstanding any other provision to the contrary, if a public 38 postsecondary institution intends to subcontract for any service 39 awarded in the contract, the subcontracted service must be 40 procured by competitive procedures. (b) When it is in the best interest of a defined segment 41 42 of its consumer population, the department may competitively

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96	(b) The contract manager shall review all invoices for
97	compliance with the criteria and payment schedule provided for
98	in the contract and shall approve payment of all invoices before
99	their transmission to the Department of Financial Services for
100	payment.
101	(c) The contract manager shall maintain a schedule of
102	payments and total amounts disbursed and shall periodically
103	reconcile the records with the state's official accounting
104	records.
105	(d) For contracts involving the provision of direct client
106	services, the contract manager shall periodically visit the
107	physical location where the services are delivered and speak
108	directly to clients receiving the services and the staff
109	responsible for delivering the services.
110	(e) The contract manager shall meet at least once a month
111	directly with the contractor's representative and maintain
112	records of such meetings.
113	(f) The contract manager shall periodically document any
114	differences between the required performance measures and the
115	actual performance measures. If a contractor fails to meet and
116	comply with the performance measures established in the
117	contract, the department may allow a reasonable period for the
118	contractor to correct performance deficiencies. If performance
119	deficiencies are not resolved to the satisfaction of the
120	department within the prescribed time, and if no extenuating
121	circumstances can be documented by the contractor to the
122	department's satisfaction, the department must terminate the
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Amendment No. (for drafter's use only) 123 contract. The department may not enter into a new contract with that same contractor for the services for which the contract was 124 125 previously terminated for a period of at least 24 months after 126 the date of termination. The contract manager shall obtain and enforce corrective-action plans, if appropriate, and maintain 127 records regarding the completion or failure to complete 128 129 corrective-action items. 130 (g) The contract manager shall document any contract 131 modifications, which shall include recording any contract 132 amendments as provided for in this section. 133 (h) The contract manager shall be properly trained before 134 being assigned responsibility for any contract. 135 (4) CONTRACT MONITORING REQUIREMENTS AND PROCESS. -- The 136 department shall establish contract monitoring units staffed by career service employees who report to a member of the Select 137 138 Exempt Service or Senior Management Service and who have been 139 properly trained to perform contract monitoring, with at least 140 one member of the contract monitoring unit possessing specific knowledge and experience in the contract's program area. The 141 142 department shall establish a contract-monitoring process that 143 must include, but need not be limited to, the following 144 requirements: 145 (a) Performing a risk assessment at the start of each 146 fiscal year and preparing an annual contract monitoring schedule 147 that includes consideration for the level of risk assigned. The 148 department may monitor any contract at any time regardless of

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149	whether such monitoring was originally included in the annual
150	contract-monitoring schedule.
151	(b) Preparing a contract monitoring plan, including
152	sampling procedures, before performing on site monitoring at
153	external locations of a service provider. The plan must include
154	a description of the programmatic, fiscal, and administrative
155	components that will be monitored on site. If appropriate,
156	clinical and therapeutic components may be included.
157	(c) Conducting analyses of the performance and compliance
158	of an external service provider by means of desk reviews if the
159	external service provider will not be monitored on site during a
160	fiscal year.
161	(d) Unless the department sets forth in writing the need
162	for an extension, providing a written report presenting the
163	results of the monitoring within 30 days after the completion of
164	the on-site monitoring or desk review.
165	(e) Developing and maintaining a set of procedures
166	describing the contract-monitoring process.
167	Section 2. Section 402.73, Florida Statutes, is amended to
168	read:
169	402.73 Contracting and performance standards
170	(1) The Department of Children and Family Services shall
171	establish performance standards for all contracted client
172	services. Notwithstanding s. 287.057(5)(f), the department must
173	competitively procure any contract for client services when any
174	of the following occurs:

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175 (a) The provider fails to meet appropriate performance
176 standards established by the department after the provider has
177 been given a reasonable opportunity to achieve the established
178 standards.

179 (b) A new program or service has been authorized and 180 funded by the Legislature and the annual value of the contract 181 for such program or service is \$300,000 or more.

182 (c) The department has concluded, after reviewing market 183 prices and available treatment options, that there is evidence 184 that the department can improve the performance outcomes produced by its contract resources. At a minimum, the department 185 shall review market prices and available treatment options 186 187 biennially. The department shall compile the results of the 188 biennial review and include the results in its annual performance report to the Legislature pursuant to chapter 94-189 190 249, Laws of Florida. The department shall provide notice and an opportunity for public comment on its review of market prices 191 192 and available treatment options.

193 (2) The competitive requirements of subsection (1) must be 194 initiated for each contract that meets the criteria of this 195 subsection, unless the secretary makes a written determination 196 that particular facts and circumstances require deferral of the 197 competitive process. Facts and circumstances must be 198 specifically described for each individual contract proposed for 199 deferral and must include one or more of the following: 200 (a) An immediate threat to the health, safety, or welfare

200 (a) An immediate threat to the health, safety, or welfare
 201 of the department's clients.

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202	(b) A threat to appropriate use or disposition of
203	facilities that have been financed in whole, or in substantial
204	part, through contracts or agreements with a state agency.
205	(c) A threat to the service infrastructure of a community
206	which could endanger the well-being of the department's clients.
207	
208	Competitive procurement of client services contracts that meet
209	the criteria in subsection (1) may not be deferred for longer
210	than 1 year.
211	(3) The Legislature intends that the department obtain
212	services in the manner that is most cost-effective for the
213	state, that provides the greatest long-term benefits to the
214	clients receiving services, and that minimizes the disruption of
215	client services. In order to meet these legislative goals, the
216	department may adopt rules providing procedures for the
217	competitive procurement of contracted client services which
218	represent an alternative to the request-for-proposal or
219	invitation-to-bid process. The alternative competitive
220	procedures shall permit the department to solicit professional
221	qualifications from prospective providers and to evaluate such
222	statements of qualification before requesting service proposals.
223	The department may limit the firms invited to submit service
224	proposals to only those firms that have demonstrated the highest
225	level of professional capability to provide the services under
226	consideration, but may not invite fewer than three firms to
227	submit service proposals, unless fewer than three firms
228	submitted satisfactory statements of qualification. The
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alternative procedures must, at a minimum, allow the department 229 to evaluate competing proposals and select the proposal that 230 provides the greatest benefit to the state while considering the 231 232 quality of the services, dependability, and integrity of the 233 provider, the dependability of the provider's services, the 234 experience of the provider in serving target populations or 235 client groups substantially identical to members of the target population for the contract in question, and the ability of the 236 237 provider to secure local funds to support the delivery of services, including, but not limited to, funds derived from 238 local governments. These alternative procedures need not conform 239 to the requirements of s. 287.042 or s. 287.057(1) or (2). 240

241 (4) The department shall review the period for which it
242 executes contracts and, to the greatest extent practicable,
243 shall execute multiyear contracts to make the most efficient use
244 of the resources devoted to contract processing and execution.

(5) When it is in the best interest of a defined segment 245 of its consumer population, the department may competitively 246 procure and contract for systems of treatment or service that 247 involve multiple providers, rather than procuring and 248 249 contracting for treatment or services separately from each participating provider. The department must ensure that all 250 251 providers that participate in the treatment or service system 252 meet all applicable statutory, regulatory, service-quality, and 253 cost-control requirements. If other governmental entities or 254 units of special purpose government contribute matching funds to 255 the support of a given system of treatment or service, the

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Amendment No. (for drafter's use only) 256 department shall formally request information from those funding 257 entities in the procurement process and may take the information 258 received into account in the selection process. If a local 259 government contributes match to support the system of treatment 260 or contracted service and if the match constitutes at least 25 261 percent of the value of the contract, the department shall 262 afford the governmental match contributor an opportunity to name 263 an employee as one of the persons required by s. 287.057(17) to 264 evaluate or negotiate certain contracts, unless the department 265 sets forth in writing the reason why such inclusion would be 266 contrary to the best interest of the state. Any employee so 267 named by the governmental match contributor shall qualify as one of the persons required by s. 287.057(17). No governmental 268 269 entity or unit of special purpose government may name an employee as one of the persons required by s. 287.057(17) if it, 270 271 or any of its political subdivisions, executive agencies, or special districts, intends to compete for the contract to be 272 273 awarded. The governmental funding entity or match contributor 274 shall comply with any deadlines and procurement procedures 275 established by the department. The department may also involve 276 nongovernmental funding entities in the procurement process when 277 appropriate.

278 (6) The department may contract for or provide assessment 279 and case management services independently from treatment 280 services.

281 (1)(7) The Department of Children and Family Services
 282 shall adopt, by rule, provisions for including in its contracts

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283 incremental penalties to be imposed by its contract managers on 284 a service provider due to the provider's failure to comply with a requirement for corrective action. Any financial penalty that 285 is imposed upon a provider may not be paid from funds being used 286 287 to provide services to clients, and the provider may not reduce the amount of services being delivered to clients as a method 288 289 for offsetting the impact of the penalty. If a financial penalty 290 is imposed upon a provider that is a corporation, the department 291 shall notify, at a minimum, the board of directors of the 292 corporation. The department may notify, at its discretion, any 293 additional parties that the department believes may be helpful 294 in obtaining the corrective action that is being sought. 295 Further, the rules adopted by the department must include 296 provisions that permit the department to deduct the financial 297 penalties from funds that would otherwise be due to the 298 provider, not to exceed 10 percent of the amount that otherwise 299 would be due to the provider for the period of noncompliance. If 300 the department imposes a financial penalty, it shall advise the 301 provider in writing of the cause for the penalty. A failure to 302 include such deductions in a request for payment constitutes a 303 ground for the department to reject that request for payment. 304 The remedies identified in this subsection do not limit or 305 restrict the department's application of any other remedy 306 available to it in the contract or under law. The remedies 307 described in this subsection may be cumulative and may be 308 assessed upon each separate failure to comply with instructions 309 from the department to complete corrective action.

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310 (8) The department shall develop standards of conduct and 311 a range of disciplinary actions for its employees which are 312 specifically related to carrying out contracting 313 responsibilities.

314 <u>(2)(9)</u> The <u>Agency for Persons with Disabilities</u> department 315 must implement systems and controls to ensure financial 316 integrity and service provision quality in the developmental 317 services Medicaid waiver service system.

(10) If a provider fails to meet the performance standards 318 319 established in the contract, the department may allow a 320 reasonable period for the provider to correct performance 321 deficiencies. If performance deficiencies are not resolved to the satisfaction of the department within the prescribed time, 322 323 and if no extenuating circumstances can be documented by the provider to the department's satisfaction, the department must 324 325 cancel the contract with the provider. The department may not enter into a new contract with that same provider for the 326 327 services for which the contract was previously canceled for a period of at least 24 months after the date of cancellation. If 328 329 an adult substance abuse services provider fails to meet the 330 performance standards established in the contract, the 331 department may allow a reasonable period, not to exceed 6 months, for the provider to correct performance deficiencies. If 332 333 the performance deficiencies are not resolved to the 334 satisfaction of the department within 6 months, the department 335 must cancel the contract with the adult substance abuse

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336 provider, unless there is no other qualified provider in the 337 service district.

(3) (11) The department shall include in its standard 338 339 contract document a requirement that any state funds provided 340 for the purchase of or improvements to real property are 341 contingent upon the contractor or political subdivision granting 342 to the state a security interest in the property at least to the 343 amount of the state funds provided for at least 5 years from the 344 date of purchase or the completion of the improvements or as 345 further required by law. The contract must include a provision 346 that, as a condition of receipt of state funding for this 347 purpose, the provider agrees that, if it disposes of the 348 property before the department's interest is vacated, the 349 provider will refund the proportionate share of the state's 350 initial investment, as adjusted by depreciation.

351 (12) The department shall develop and refine contracting
 352 and accountability methods that are administratively efficient
 353 and that provide for optimal provider performance.

354 (13) The department may competitively procure any contract when it deems it is in the best interest of the state to do so. 355 356 The requirements described in subsection (1) do not, and may not 357 be construed to, limit in any way the department's ability to 358 competitively procure any contract it executes, and the absence of any or all of the criteria described in subsection (1) may 359 360 not be used as the basis for an administrative or judicial protest of the department's determination to conduct 361 362 competition, make an award, or execute any contract.

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363 (14) A contract may include cost-neutral, performance-364 based incentives that may vary according to the extent a provider achieves or surpasses the performance standards set 365 366 forth in the contract. Such incentives may be weighted 367 proportionally to reflect the extent to which the provider has 368 demonstrated that it has consistently met or exceeded the 369 contractual requirements and the department's performance 370 standards.

371 (4)(15) Nothing contained in chapter 287 shall require
 372 competitive bids for health services involving examination,
 373 diagnosis, or treatment.

374 Section 3. Section 409.1671, Florida Statutes, is amended 375 to read:

376 409.1671 Foster care and related services; outsourcing 377 privatization.--

(1)(a) It is the intent of the Legislature that the 378 Department of Children and Family Services shall outsource 379 380 privatize the provision of foster care and related services statewide. It is further the Legislature's intent to encourage 381 382 communities and other stakeholders in the well-being of children to participate in assuring that children are safe and well-383 384 nurtured. However, while recognizing that some local governments 385 are presently funding portions of certain foster care and 386 related services programs and may choose to expand such funding 387 in the future, the Legislature does not intend by its outsourcing privatization of foster care and related services 388 389 that any county, municipality, or special district be required

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390 to assist in funding programs that previously have been funded 391 by the state. Counties that provide children and family services with at least 40 licensed residential group care beds by July 1, 392 393 2003, and provide at least \$2 million annually in county general 394 revenue funds to supplement foster and family care services 395 shall continue to contract directly with the state and shall be 396 exempt from the provisions of this section. Nothing in this 397 paragraph prohibits any county, municipality, or special 398 district from future voluntary funding participation in foster 399 care and related services. As used in this section, the term 400 "outsource" "privatize" means to contract with competent, 401 community-based agencies. The department shall submit a plan to 402 accomplish outsourcing privatization statewide, through a competitive process, phased in over a 3-year period beginning 403 404 January 1, 2000. This plan must be developed with local 405 community participation, including, but not limited to, input 406 from community-based providers that are currently under contract 407 with the department to furnish community-based foster care and 408 related services, and must include a methodology for determining and transferring all available funds, including federal funds 409 410 that the provider is eligible for and agrees to earn and that 411 portion of general revenue funds which is currently associated 412 with the services that are being furnished under contract. The 413 methodology must provide for the transfer of funds appropriated 414 and budgeted for all services and programs that have been 415 incorporated into the project, including all management, capital 416 (including current furniture and equipment), and administrative

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417 funds to accomplish the transfer of these programs. This 418 methodology must address expected workload and at least the 3 previous years' experience in expenses and workload. With 419 420 respect to any district or portion of a district in which 421 outsourcing privatization cannot be accomplished within the 3-422 year timeframe, the department must clearly state in its plan 423 the reasons the timeframe cannot be met and the efforts that 424 should be made to remediate the obstacles, which may include 425 alternatives to total outsourcing privatization, such as public-426 private partnerships. As used in this section, the term "related 427 services" includes, but is not limited to, family preservation, 428 independent living, emergency shelter, residential group care, 429 foster care, therapeutic foster care, intensive residential treatment, foster care supervision, case management, 430 431 postplacement supervision, permanent foster care, and family 432 reunification. Unless otherwise provided for, the state attorney 433 shall provide child welfare legal services, pursuant to chapter 434 39 and other relevant provisions, in Pinellas and Pasco 435 Counties. When a private nonprofit agency has received case management responsibilities, transferred from the state under 436 this section, for a child who is sheltered or found to be 437 438 dependent and who is assigned to the care of the outsourcing 439 privatization project, the agency may act as the child's 440 guardian for the purpose of registering the child in school if a 441 parent or quardian of the child is unavailable and his or her 442 whereabouts cannot reasonably be ascertained. The private 443 nonprofit agency may also seek emergency medical attention for

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444 such a child, but only if a parent or guardian of the child is 445 unavailable, his or her whereabouts cannot reasonably be ascertained, and a court order for such emergency medical 446 447 services cannot be obtained because of the severity of the 448 emergency or because it is after normal working hours. However, 449 the provider may not consent to sterilization, abortion, or 450 termination of life support. If a child's parents' rights have 451 been terminated, the nonprofit agency shall act as guardian of 452 the child in all circumstances.

It is the intent of the Legislature that the 453 (b) 454 department will continue to work towards full outsourcing 455 privatization in a manner that assures the viability of the 456 community-based system of care and best provides for the safety 457 of children in the child protection system. To this end, the 458 department is directed to continue the process of outsourcing 459 privatizing services in those counties in which signed startup 460 contracts have been executed. The department may also continue 461 to enter into startup contracts with additional counties. However, no services shall be transferred to a community-based 462 463 care lead agency until the department, in consultation with the 464 local community alliance, has determined and certified in 465 writing to the Governor and the Legislature that the district is 466 prepared to transition the provision of services to the lead 467 agency and that the lead agency is ready to deliver and be 468 accountable for such service provision. In making this 469 determination, the department shall conduct a readiness 470 assessment of the district and the lead agency.

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471 1. The assessment shall evaluate the operational readiness472 of the district and the lead agency based on:

a. A set of uniform criteria, developed in consultation
with currently operating community-based care lead agencies and
reflecting national accreditation standards, that evaluate
programmatic, financial, technical assistance, training and
organizational competencies; and

478 b. Local criteria reflective of the local community-based 479 care design and the community alliance priorities.

480 2. The readiness assessment shall be conducted by a joint 481 team of district and lead agency staff with direct experience 482 with the start up and operation of a community-based care 483 service program and representatives from the appropriate 484 community alliance. Within resources available for this purpose, 485 the department may secure outside audit expertise when necessary 486 to assist a readiness assessment team.

487 3. Upon completion of a readiness assessment, the
488 assessment team shall conduct an exit conference with the
489 district and lead agency staff responsible for the transition.

490 4. Within 30 days following the exit conference with staff 491 of each district and lead agency, the secretary shall certify in 492 writing to the Governor and the Legislature that both the 493 district and the lead agency are prepared to begin the transition of service provision based on the results of the 494 495 readiness assessment and the exit conference. The document of certification must include specific evidence of readiness on 496 497 each element of the readiness instrument utilized by the

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498 assessment team as well as a description of each element of 499 readiness needing improvement and strategies being implemented 500 to address each one.

(c) The Auditor General and the Office of Program Policy Analysis and Government Accountability (OPPAGA), in consultation with The Child Welfare League of America and the Louis de la Parte Florida Mental Health Institute, shall jointly review and assess the department's process for determining district and lead agency readiness.

507 The review must, at a minimum, address the 1. 508 appropriateness of the readiness criteria and instruments 509 applied, the appropriateness of the qualifications of 510 participants on each readiness assessment team, the degree to 511 which the department accurately determined each district and 512 lead agency's compliance with the readiness criteria, the 513 quality of the technical assistance provided by the department 514 to a lead agency in correcting any weaknesses identified in the 515 readiness assessment, and the degree to which each lead agency 516 overcame any identified weaknesses.

2. Reports of these reviews must be submitted to the appropriate substantive and appropriations committees in the Senate and the House of Representatives on March 1 and September 1 of each year until full transition to community-based care has been accomplished statewide, except that the first report must be submitted by February 1, 2004, and must address all readiness activities undertaken through June 30, 2003. The perspectives of

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all participants in this review process must be included in eachreport.

In communities where economic or demographic 526 (d) 527 constraints make it impossible or not feasible to competitively 528 contract with a lead agency, the department shall develop an 529 alternative plan in collaboration with the local community 530 alliance, which may include establishing innovative geographical 531 configurations or consortia of agencies. The plan must detail 532 how the community will continue to implement community-based 533 care through competitively procuring either the specific 534 components of foster care and related services or comprehensive 535 services for defined eligible populations of children and 536 families from qualified licensed agencies as part of its efforts to develop the local capacity for a community-based system of 537 538 coordinated care. The plan must ensure local control over the 539 management and administration of the service provision in accordance with the intent of this section and may include 540 541 recognized best business practices, including some form of 542 public or private partnerships.

(e) As used in this section, the term "eligible lead community-based provider" means a single agency with which the department shall contract for the provision of child protective services in a community that is no smaller than a county. The secretary of the department may authorize more than one eligible lead community-based provider within a single county when to do so will result in more effective delivery of foster care and

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550 related services. To compete for <u>an outsourcing</u> a privatization 551 project, such agency must have:

The ability to coordinate, integrate, and manage all
 child protective services in the designated community in
 cooperation with child protective investigations.

555 2. The ability to ensure continuity of care from entry to 556 exit for all children referred from the protective investigation 557 and court systems.

3. The ability to provide directly, or contract for through a local network of providers, all necessary child protective services. Such agencies should directly provide no more than 35 percent of all child protective services provided.

562 4. The willingness to accept accountability for meeting
563 the outcomes and performance standards related to child
564 protective services established by the Legislature and the
565 Federal Government.

566 5. The capability and the willingness to serve all 567 children referred to it from the protective investigation and 568 court systems, regardless of the level of funding allocated to 569 the community by the state, provided all related funding is 570 transferred.

571 6. The willingness to ensure that each individual who 572 provides child protective services completes the training 573 required of child protective service workers by the Department 574 of Children and Family Services.

575 7. The ability to maintain eligibility to receive all 576 federal child welfare funds, including Title IV-E and IV-A

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577 funds, currently being used by the Department of Children and578 Family Services.

8. Written agreements with Healthy Families Florida lead
entities in their community, pursuant to s. 409.153, to promote
cooperative planning for the provision of prevention and
intervention services.

9. A board of directors, of which at least 51 percent of the membership is comprised of persons residing in this state. Of the state residents, at least 51 percent must also reside within the service area of the lead community-based provider.

587 (f)1. The Legislature finds that the state has 588 traditionally provided foster care services to children who have 589 been the responsibility of the state. As such, foster children 590 have not had the right to recover for injuries beyond the 591 limitations specified in s. 768.28. The Legislature has 592 determined that foster care and related services need to be 593 outsourced privatized pursuant to this section and that the 594 provision of such services is of paramount importance to the 595 state. The purpose for such outsourcing privatization is to increase the level of safety, security, and stability of 596 597 children who are or become the responsibility of the state. One 598 of the components necessary to secure a safe and stable 599 environment for such children is that private providers maintain 600 liability insurance. As such, insurance needs to be available 601 and remain available to nongovernmental foster care and related 602 services providers without the resources of such providers being 603 significantly reduced by the cost of maintaining such insurance.

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604 2. The Legislature further finds that, by requiring the 605 following minimum levels of insurance, children in <u>outsourced</u> 606 privatized foster care and related services will gain increased 607 protection and rights of recovery in the event of injury than 608 provided for in s. 768.28.

(g) In any county in which a service contract has not been executed by December 31, 2004, the department shall ensure access to a model comprehensive residential services program as described in s. 409.1677 which, without imposing undue financial, geographic, or other barriers, ensures reasonable and appropriate participation by the family in the child's program.

615 1. In order to ensure that the program is operational by 616 December 31, 2004, the department must, by December 31, 2003, 617 begin the process of establishing access to a program in any 618 county in which the department has not either entered into a 619 transition contract or approved a community plan, as described 620 in paragraph (d), which ensures full <u>outsourcing privatization</u> 621 by the statutory deadline.

622 2. The program must be procured through a competitive623 process.

3. The Legislature does not intend for the provisions of
this paragraph to substitute for the requirement that full
conversion to community-based care be accomplished.

(h) Other than an entity to which s. 768.28 applies, any
eligible lead community-based provider, as defined in paragraph
(e), or its employees or officers, except as otherwise provided
in paragraph (i), must, as a part of its contract, obtain a

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Amendment No. (for drafter's use only) 631 minimum of \$1 million per claim/\$3 million per incident in 632 general liability insurance coverage. The eligible lead community-based provider must also require that staff who 633 634 transport client children and families in their personal 635 automobiles in order to carry out their job responsibilities 636 obtain minimum bodily injury liability insurance in the amount 637 of \$100,000 per claim, \$300,000 per incident, on their personal 638 automobiles. In any tort action brought against such an eligible 639 lead community-based provider or employee, net economic damages shall be limited to \$1 million per liability claim and \$100,000 640 641 per automobile claim, including, but not limited to, past and 642 future medical expenses, wage loss, and loss of earning 643 capacity, offset by any collateral source payment paid or 644 payable. In any tort action brought against such an eligible 645 lead community-based provider, noneconomic damages shall be 646 limited to \$200,000 per claim. A claims bill may be brought on 647 behalf of a claimant pursuant to s. 768.28 for any amount 648 exceeding the limits specified in this paragraph. Any offset of 649 collateral source payments made as of the date of the settlement or judgment shall be in accordance with s. 768.76. The lead 650 community-based provider shall not be liable in tort for the 651 652 acts or omissions of its subcontractors or the officers, agents, 653 or employees of its subcontractors.

(i) The liability of an eligible lead community-based
provider described in this section shall be exclusive and in
place of all other liability of such provider. The same
immunities from liability enjoyed by such providers shall extend

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658 as well to each employee of the provider when such employee is 659 acting in furtherance of the provider's business, including the transportation of clients served, as described in this 660 subsection, in privately owned vehicles. Such immunities shall 661 662 not be applicable to a provider or an employee who acts in a 663 culpably negligent manner or with willful and wanton disregard 664 or unprovoked physical aggression when such acts result in 665 injury or death or such acts proximately cause such injury or 666 death; nor shall such immunities be applicable to employees of 667 the same provider when each is operating in the furtherance of 668 the provider's business, but they are assigned primarily to 669 unrelated works within private or public employment. The same 670 immunity provisions enjoyed by a provider shall also apply to any sole proprietor, partner, corporate officer or director, 671 672 supervisor, or other person who in the course and scope of his 673 or her duties acts in a managerial or policymaking capacity and 674 the conduct that caused the alleged injury arose within the 675 course and scope of those managerial or policymaking duties. 676 Culpable negligence is defined as reckless indifference or 677 grossly careless disregard of human life.

(j) Any subcontractor of an eligible lead community-based provider, as defined in paragraph (e), which is a direct provider of foster care and related services to children and families, and its employees or officers, except as otherwise provided in paragraph (i), must, as a part of its contract, obtain a minimum of \$1 million per claim/\$3 million per incident in general liability insurance coverage. The subcontractor of an

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Amendment No. (for drafter's use only) 685 eligible lead community-based provider must also require that 686 staff who transport client children and families in their personal automobiles in order to carry out their job 687 responsibilities obtain minimum bodily injury liability 688 689 insurance in the amount of \$100,000 per claim, \$300,000 per 690 incident, on their personal automobiles. In any tort action 691 brought against such subcontractor or employee, net economic 692 damages shall be limited to \$1 million per liability claim and 693 \$100,000 per automobile claim, including, but not limited to, 694 past and future medical expenses, wage loss, and loss of earning 695 capacity, offset by any collateral source payment paid or 696 payable. In any tort action brought against such subcontractor, 697 noneconomic damages shall be limited to \$200,000 per claim. A claims bill may be brought on behalf of a claimant pursuant to 698 699 s. 768.28 for any amount exceeding the limits specified in this 700 paragraph. Any offset of collateral source payments made as of 701 the date of the settlement or judgment shall be in accordance 702 with s. 768.76.

703 (k) The liability of a subcontractor of an eligible lead 704 community-based provider that is a direct provider of foster 705 care and related services as described in this section shall be exclusive and in place of all other liability of such provider. 706 707 The same immunities from liability enjoyed by such subcontractor 708 provider shall extend as well to each employee of the 709 subcontractor when such employee is acting in furtherance of the 710 subcontractor's business, including the transportation of 711 clients served, as described in this subsection, in privately

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712 owned vehicles. Such immunities shall not be applicable to a 713 subcontractor or an employee who acts in a culpably negligent manner or with willful and wanton disregard or unprovoked 714 715 physical aggression when such acts result in injury or death or 716 such acts proximately cause such injury or death; nor shall such 717 immunities be applicable to employees of the same subcontractor 718 when each is operating in the furtherance of the subcontractor's 719 business, but they are assigned primarily to unrelated works 720 within private or public employment. The same immunity 721 provisions enjoyed by a subcontractor shall also apply to any 722 sole proprietor, partner, corporate officer or director, 723 supervisor, or other person who in the course and scope of his 724 or her duties acts in a managerial or policymaking capacity and 725 the conduct that caused the alleged injury arose within the 726 course and scope of those managerial or policymaking duties. 727 Culpable negligence is defined as reckless indifference or 728 grossly careless disregard of human life.

729 (1) The Legislature is cognizant of the increasing costs 730 of goods and services each year and recognizes that fixing a set 731 amount of compensation actually has the effect of a reduction in compensation each year. Accordingly, the conditional limitations 732 733 on damages in this section shall be increased at the rate of 5 734 percent each year, prorated from the effective date of this 735 paragraph to the date at which damages subject to such 736 limitations are awarded by final judgment or settlement.

737 (2)(a) The department may contract for the delivery,738 administration, or management of protective services, the

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Amendment No. (for drafter's use only) 739 services specified in subsection (1) relating to foster care, 740 and other related services or programs, as appropriate. The department shall retain responsibility for the quality of 741 742 contracted services and programs and shall ensure that services 743 are delivered in accordance with applicable federal and state 744 statutes and regulations. The department must adopt written 745 policies and procedures for monitoring the contract for delivery 746 of services by lead community-based providers. These policies 747 and procedures must, at a minimum, address the evaluation of 748 fiscal accountability and program operations, including provider 749 achievement of performance standards, provider monitoring of 750 subcontractors, and timely followup of corrective actions for 751 significant monitoring findings related to providers and 752 subcontractors. These policies and procedures must also include 753 provisions for reducing the duplication of the department's 754 program monitoring activities both internally and with other 755 agencies, to the extent possible. The department's written 756 procedures must ensure that the written findings, conclusions, and recommendations from monitoring the contract for services of 757 758 lead community-based providers are communicated to the director 759 of the provider agency as expeditiously as possible.

(b) Persons employed by the department in the provision of foster care and related services whose positions are being <u>outsourced under privatized pursuant to</u> this statute shall be given hiring preference by the provider, if provider qualifications are met.

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765 (3)(a) In order to help ensure a seamless child protection 766 system, the department shall ensure that contracts entered into with community-based agencies pursuant to this section include 767 768 provisions for a case-transfer process to determine the date 769 that the community-based agency will initiate the appropriate 770 services for a child and family. This case-transfer process must 771 clearly identify the closure of the protective investigation and 772 the initiation of service provision. At the point of case 773 transfer, and at the conclusion of an investigation, the 774 department must provide a complete summary of the findings of 775 the investigation to the community-based agency.

(b) The contracts must also ensure that each communitybased agency shall furnish information on its activities in all
cases in client case records.

(c) The contract between the department and communitybased agencies must include provisions that specify the procedures to be used by the parties to resolve differences in interpreting the contract or to resolve disputes as to the adequacy of the parties' compliance with their respective obligations under the contract.

(d) Each contract with an eligible lead community-based provider shall provide for the payment by the department to the provider of a reasonable administrative cost in addition to funding for the provision of services.

(e) Each contract with an eligible lead community-based
provider must include all performance outcome measures
established by the Legislature and that are under the control of

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Amendment No. (for drafter's use only) 792 the lead agency. The standards must be adjusted annually by 793 contract amendment to enable the department to meet the 794 legislatively established statewide standards.

795 (4)(a) The department, in consultation with the community-796 based agencies that are undertaking the outsourced privatized 797 projects, shall establish a quality assurance program for 798 privatized services. The quality assurance program shall be 799 based on standards established by the Adoption and Safe Families 800 Act as well as by a national accrediting organization such as the Council on Accreditation of Services for Families and 801 802 Children, Inc. (COA) or CARF--the Rehabilitation Accreditation 803 Commission. Each program operated under contract with a 804 community-based agency must be evaluated annually by the 805 department. The department shall, to the extent possible, use 806 independent financial audits provided by the community-based 807 care agency to eliminate or reduce the ongoing contract and 808 administrative reviews conducted by the department. The 809 department may suggest additional items to be included in such 810 independent financial audits to meet the department's needs. 811 Should the department determine that such independent financial 812 audits are inadequate, then other audits, as necessary, may be 813 conducted by the department. Nothing herein shall abrogate the 814 requirements of s. 215.97. The department shall submit an annual 815 report regarding quality performance, outcome measure 816 attainment, and cost efficiency to the President of the Senate, 817 the Speaker of the House of Representatives, the minority leader 818 of each house of the Legislature, and the Governor no later than

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January 31 of each year for each project in operation during thepreceding fiscal year.

(b) The department shall use these findings in making
recommendations to the Governor and the Legislature for future
program and funding priorities in the child welfare system.

824 (5)(a) The community-based agency must comply with 825 statutory requirements and agency rules in the provision of 826 contractual services. Each foster home, therapeutic foster home, 827 emergency shelter, or other placement facility operated by the 828 community-based agency or agencies must be licensed by the 829 Department of Children and Family Services under chapter 402 or 830 this chapter. Each community-based agency must be licensed as a 831 child-caring or child-placing agency by the department under this chapter. The department, in order to eliminate or reduce 832 833 the number of duplicate inspections by various program offices, 834 shall coordinate inspections required pursuant to licensure of 835 agencies under this section.

(b) Substitute care providers who are licensed under s.
409.175 and have contracted with a lead agency authorized under
this section shall also be authorized to provide registered or
licensed family day care under s. 402.313, if consistent with
federal law and if the home has met the requirements of s.
402.313.

842 (c) A dually licensed home under this section shall be
843 eligible to receive both an out-of-home care payment and a
844 subsidized child care payment for the same child pursuant to

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Amendment No. (for drafter's use only) 845 federal law. The department may adopt administrative rules 846 necessary to administer this paragraph.

Beginning January 1, 1999, and continuing at least 847 (6) through June 30, 2000, the Department of Children and Family 848 849 Services shall outsource privatize all foster care and related 850 services in district 5 while continuing to contract with the 851 current model programs in districts 1, 4, and 13, and in 852 subdistrict 8A, and shall expand the subdistrict 8A pilot 853 program to incorporate Manatee County. Planning for the district 5 outsourcing privatization shall be done by providers that are 854 855 currently under contract with the department for foster care and 856 related services and shall be done in consultation with the 857 department. A lead provider of the district 5 program shall be competitively selected, must demonstrate the ability to provide 858 859 necessary comprehensive services through a local network of 860 providers, and must meet criteria established in this section. 861 Contracts with organizations responsible for the model programs 862 must include the management and administration of all outsourced 863 privatized services specified in subsection (1). However, the 864 department may use funds for contract management only after 865 obtaining written approval from the Executive Office of the 866 Governor. The request for such approval must include, but is not 867 limited to, a statement of the proposed amount of such funds and 868 a description of the manner in which such funds will be used. If 869 the community-based organization selected for a model program 870 under this subsection is not a Medicaid provider, the 871 organization shall be issued a Medicaid provider number pursuant

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to s. 409.907 for the provision of services currently authorized under the state Medicaid plan to those children encompassed in this model and in a manner not to exceed the current level of state expenditure.

876 The Florida Coalition for Children, Inc., in (7) consultation with the department, shall develop a plan based on 877 878 an independent actuarial study regarding the long-term use and 879 structure of a statewide community-based care risk pool for the 880 protection of eligible lead community-based providers, their subcontractors, and providers of other social services who 881 882 contract directly with the department. The plan must also 883 outline strategies to maximize federal earnings as they relate 884 to the community-based care risk pool. At a minimum, the plan must allow for the use of federal earnings received from child 885 886 welfare programs to be allocated to the community-based care 887 risk pool by the department, which earnings are determined by the department to be in excess of the amount appropriated in the 888 889 General Appropriations Act. The plan must specify the necessary 890 steps to ensure the financial integrity and industry-standard 891 risk management practices of the community-based care risk pool and the continued availability of funding from federal, state, 892 893 and local sources. The plan must also include recommendations 894 that permit the program to be available to entities of the 895 department providing child welfare services until full 896 conversion to community-based care takes place. The final plan 897 shall be submitted to the department and then to the Executive 898 Office of the Governor and the Legislative Budget Commission for

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Amendment No. (for drafter's use only) 899 formal adoption before January 1, 2005. Upon approval of the 900 plan by all parties, the department shall issue an interest-free loan that is secured by the cumulative contractual revenue of 901 902 the community-based care risk pool membership, and the amount of 903 the loan shall equal the amount appropriated by the Legislature 904 for this purpose. The plan shall provide for a governance 905 structure that assures the department the ability to oversee the 906 operation of the community-based care risk pool at least until 907 this loan is repaid in full. The purposes for which the community-based care risk 908 (a) 909 pool shall be used include, but are not limited to: 910 Significant changes in the number or composition of 1. 911 clients eligible to receive services. 912 2. Significant changes in the services that are eligible for reimbursement. 913 Scheduled or unanticipated, but necessary, advances to 914 3. 915 providers or other cash-flow issues. 916 4. Proposals to participate in optional Medicaid services 917 or other federal grant opportunities. 918 5. Appropriate incentive structures. 919 б. Continuity of care in the event of failure, 920 discontinuance of service, or financial misconduct by a lead 921 agency. Payment for time-limited technical assistance and 922 7. 923 consultation to lead agencies in the event of serious 924 performance or management problems.

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925 8. Payment for meeting all traditional and nontraditional926 insurance needs of eligible members.

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9. Significant changes in the mix of available funds.

928 After approval of the plan in the 2004-2005 fiscal (b) 929 year and annually thereafter, the department may also request in 930 its annual legislative budget request, and the Governor may 931 recommend, that the funding necessary to carry out paragraph (a) 932 be appropriated to the department. Subsequent funding of the 933 community-based care risk pool shall be supported by premiums assessed to members of the community-based care risk pool on a 934 935 recurring basis. The community-based care risk pool may invest 936 and retain interest earned on these funds. In addition, the 937 department may transfer funds to the community-based care risk pool as available in order to ensure an adequate funding level 938 939 if the fund is declared to be insolvent and approval is granted 940 by the Legislative Budget Commission. Such payments for 941 insolvency shall be made only after a determination is made by 942 the department or its actuary that all participants in the 943 community-based care risk pool are current in their payments of 944 premiums and that assessments have been made at an actuarially 945 sound level. Such payments by participants in the community-946 based care risk pool may not exceed reasonable industry 947 standards, as determined by the actuary. Money from this fund 948 may be used to match available federal dollars. Dividends or 949 other payments, with the exception of legitimate claims, may not 950 be paid to members of the community-based care risk pool until 951 the loan issued by the department is repaid in full. Dividends

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952 or other payments, with the exception of legitimate claims and 953 other purposes contained in the approved plan, may not be paid to members of the community-based care risk pool unless, at the 954 955 time of distribution, the community-based care risk pool is 956 deemed actuarially sound and solvent. Solvency shall be 957 determined by an independent actuary contracted by the 958 department. The plan shall be developed in consultation with the 959 Office of Insurance Regulation.

960 Such funds shall constitute partial security for 1. 961 contract performance by lead agencies and shall be used to 962 offset the need for a performance bond. Subject to the approval 963 of the plan, the community-based care risk pool shall be managed 964 by the Florida Coalition for Children, Inc., or the designated contractors of the Florida Coalition for Children, Inc. 965 966 Nonmembers of the community-based care risk pool may continue to 967 contract with the department but must provide a letter of credit 968 equal to one-twelfth of the annual contract amount in lieu of 969 membership in the community-based care risk pool.

970 2. The department may separately require a bond to 971 mitigate the financial consequences of potential acts of 972 malfeasance, misfeasance, or criminal violations by the 973 provider.

974 (8) Notwithstanding the provisions of s. 215.425, all 975 documented federal funds earned for the current fiscal year by 976 the department and community-based agencies which exceed the 977 amount appropriated by the Legislature shall be distributed to 978 all entities that contributed to the excess earnings based on a

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979 schedule and methodology developed by the department and 980 approved by the Executive Office of the Governor. Distribution shall be pro rata based on total earnings and shall be made only 981 982 to those entities that contributed to excess earnings. Excess 983 earnings of community-based agencies shall be used only in the 984 service district in which they were earned. Additional state 985 funds appropriated by the Legislature for community-based 986 agencies or made available pursuant to the budgetary amendment 987 process described in s. 216.177 shall be transferred to the 988 community-based agencies. The department shall amend a 989 community-based agency's contract to permit expenditure of the 990 funds.

991 (9) Each district and subdistrict that participates in the 992 model program effort or any future <u>outsourcing privatization</u> 993 effort as described in this section must thoroughly analyze and 994 report the complete direct and indirect costs of delivering 995 these services through the department and the full cost of 996 <u>outsourcing privatization</u>, including the cost of monitoring and 997 evaluating the contracted services.

998 (10) The lead community-based providers and their 999 subcontractors shall be exempt from state travel policies as set 1000 forth in s. 112.061(3)(a) for their travel expenses incurred in 1001 order to comply with the requirements of this section.

1002Section 4. The Office of Program Policy Analysis and1003Government Accountability shall conduct two reviews of the1004contract-management and accountability structures of the1005Department of Children and Family Services, including, but not

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1006	limited to, whether the department is adequately monitoring and
1007	managing its outsourced or privatized functions and services.
1008	The office shall report its findings and recommendations to the
1009	President of the Senate, the Speaker of the House of
1010	Representatives, and the Auditor General by February 1 of 2006
1011	and 2007, respectively.
1012	Section 5. Section 402.72, Florida Statutes, is repealed.
1013	Section 6. This act shall take effect July 1, 2005.
1014	
1015	
1016	======================================
1017	On page 1, line(s) 1,
1018	remove: the entire title, and insert:
1019	
1020	A bill to be entitled
1021	An act relating to the Department of Children and Family;
1022	providing definitions; requiring the department to allow
1023	all public postsecondary institutions to bid on contracts
1024	intended for any public postsecondary institution;
1025	authorizing the department to competitively procure and
1026	contract for systems of treatment or service that involve
1027	multiple providers; providing requirements if other
1028	governmental entities contribute matching funds; requiring
1029	that an entity providing matching funds must comply with
1030	certain procurement procedures; authorizing the department
1031	to independently procure and contract for treatment
1032	services; requiring multiyear contracts unless
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1033 justification is provided; requiring that the department 1034 establish a contract management process; specifying the 1035 requirements for and components of the contract management 1036 process; providing requirements for resolving performance 1037 deficiencies and terminating a contract; requiring a 1038 corrective action plan under certain circumstances; 1039 requiring that the department establish contract monitoring 1040 units and a contract monitoring process; requiring written 1041 reports; requiring on site visits for contracts involving the provision of direct client services; amending s. 1042 1043 402.73, F.S.; authorizing the department to adopt 1044 incremental penalties by rule; requiring the Agency for 1045 Persons with Disabilities to implement systems to ensure quality and fiscal integrity of programs in the 1046 1047 developmental services Medicaid waiver system; providing an 1048 exemption for health services from competitive bidding requirements; amending s. 409.1671, F.S.; conforming 1049 1050 provisions to changes made by the act; requiring that the Office of Program Policy Analysis and Government 1051 1052 Accountability conduct two reviews of the contract-1053 management and accountability structures of the department 1054 and report to the Legislature and the Auditor General; 1055 repealing s. 402.72, F.S., relating to contract management 1056 requirements for the Department of Children and Family 1057 Services; providing an effective date.

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