2005 Legislature CS for CS for CS for SB 1476 2nd Engrossed

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2	An act relating to the Department of Children
3	and Family Services; providing definitions;
4	requiring the department to allow all public
5	postsecondary institutions to bid on contracts
6	intended for any public postsecondary
7	institution; authorizing the department to
8	competitively procure and contract for systems
9	of treatment or service that involve multiple
10	providers; providing requirements if other
11	governmental entities contribute matching
12	funds; requiring that an entity providing
13	matching funds must comply with certain
14	procurement procedures; authorizing the
15	department to independently procure and
16	contract for treatment services; requiring
17	multiyear contracts unless justification is
18	provided; requiring that the department
19	establish a contract management process;
20	specifying the requirements for and components
21	of the contract management process; providing
22	requirements for resolving performance
23	deficiencies and terminating a contract;
24	requiring a corrective action plan under
25	certain circumstances; requiring that the
26	department establish contract monitoring units
27	and a contract monitoring process; requiring
28	written reports; requiring on site visits for
29	contracts involving the provision of direct
30	client services; amending s. 402.73, F.S.;
31	authorizing the department to adopt incremental

1

2005 Legislature

CS for CS for CS for SB 1476 2nd Engrossed

1	penalties by rule; requiring the Agency for
2	Persons with Disabilities to implement systems
3	to ensure quality and fiscal integrity of
4	programs in the developmental services Medicaid
5	waiver system; providing an exemption for
6	health services from competitive bidding
7	requirements; amending s. 409.1671, F.S.;
8	conforming provisions to changes made by the
9	act; requiring that the Office of Program
10	Policy Analysis and Government Accountability
11	conduct two reviews of the contract-management
12	and accountability structures of the department
13	and report to the Legislature and the Auditor
14	General; authorizing the Department of Children
15	and Family Services to enter into agreements
16	with a private contractor to finance, design,
17	and construct a secure facility; authorizing
18	the contractor to sponsor issuance of certain
19	financing certificates or securities;
20	authorizing the state to enter into a
21	lease-purchase agreement; requiring
22	implementation by a time certain; providing for
23	future repeal; repealing s. 402.72, F.S.,
24	relating to contract management requirements
25	for the Department of Children and Family
26	Services; providing an effective date.
27	
28	Be It Enacted by the Legislature of the State of Florida:
29	
30	Section 1. <u>Department of Children and Family Services;</u>
31	procurement of contractual services; contract management

1	(1) DEFINITIONS As used in this section, the term:
2	(a) "Contract manager" means the department employee
3	who is responsible for enforcing the compliance with
4	administrative and programmatic terms and conditions of a
5	contract. The contract manager is the primary point of contact
б	through which all contracting information flows between the
7	department and the contractor. The contract manager is
8	responsible for day-to-day contract oversight, including
9	approval of contract deliverables and invoices. All actions
10	related to the contract shall be initiated by or coordinated
11	with the contract manager. The contract manager maintains the
12	official contract files.
13	(b) "Contract monitor" means the department employee
14	who is responsible for observing, recording, and reporting to
15	the contract manager and other designated entities the
16	information necessary to assist the contract manager and
17	program management in determining whether the contractor is in
18	compliance with the administrative and programmatic terms and
19	conditions of the contract.
20	(c) "Department" means the Department of Children and
21	Family Services.
22	(d) "Outsourcing" means the process of contracting
23	with an external service provider to provide a service, in
24	whole or in part, while the department retains the
25	responsibility and accountability for the service.
26	(2) PROCUREMENT OF COMMODITIES AND CONTRACTUAL
27	SERVICES
28	(a) Notwithstanding section 287.057(5)(f)13., Florida
29	Statutes, whenever the department intends to contract with a
30	public postsecondary institution to provide a service, the
31	department must allow all public postsecondary institutions in

1	this state that are accredited by the Southern Association of
2	Colleges and Schools to bid on the contract. Thereafter,
3	notwithstanding any other provision to the contrary, if a
4	public postsecondary institution intends to subcontract for
5	any service awarded in the contract, the subcontracted service
6	must be procured by competitive procedures.
7	(b) When it is in the best interest of a defined
8	segment of its consumer population, the department may
9	competitively procure and contract for systems of treatment or
10	service that involve multiple providers, rather than procuring
11	and contracting for treatment or services separately from each
12	participating provider. The department must ensure that all
13	providers that participate in the treatment or service system
14	meet all applicable statutory, requlatory, service-quality,
15	and cost-control requirements. If other governmental entities
16	or units of special purpose government contribute matching
17	funds to the support of a given system of treatment or
18	service, the department shall formally request information
19	from those funding entities in the procurement process and may
20	take the information received into account in the selection
21	process. If a local government contributes matching funds to
22	support the system of treatment or contracted service and if
23	the match constitutes at least 25 percent of the value of the
24	contract, the department shall afford the governmental match
25	contributor an opportunity to name an employee as one of the
26	persons required by section 287.057(17), Florida Statutes, to
27	evaluate or negotiate certain contracts, unless the department
28	sets forth in writing the reason why the inclusion would be
29	contrary to the best interest of the state. Any employee so
30	named by the governmental match contributor shall qualify as
31	one of the persons required by section 287.057(17), Florida

1	Statutes. A governmental entity or unit of special purpose
2	government may not name an employee as one of the persons
3	required by section 287.057(17), Florida Statutes, if it, or
4	any of its political subdivisions, executive agencies, or
5	special districts, intends to compete for the contract to be
6	awarded. The governmental funding entity or contributor of
7	matching funds must comply with all procurement procedures set
8	forth in section 287.057, Florida Statutes, when appropriate
9	and required.
10	(c) The department may procure and contract for or
11	provide assessment and case-management services independently
12	from treatment services.
13	(3) CONTRACT-MANAGEMENT REQUIREMENTS AND PROCESSThe
14	Department of Children and Family Services shall review the
15	time period for which the department executes contracts and
16	shall execute multiyear contracts to make the most efficient
17	use of the resources devoted to contract processing and
18	execution. Whenever the department chooses not to use a
19	multiyear contract, a justification for that decision must be
20	contained in the contract. Notwithstanding section
21	287.057(15), Florida Statutes, the department is responsible
22	for establishing a contract-management process that requires a
23	member of the department's Senior Management or Select Exempt
24	Service to assign in writing the responsibility of a contract
25	to a contract manager. The department shall maintain a set of
26	procedures describing its contract-management process which
27	must minimally include the following requirements:
28	(a) The contract manager shall maintain the official
29	contract file throughout the duration of the contract and for
30	a period not less than 6 years after the termination of the
31	contract.

1	(b) The contract manager shall review all invoices for
2	compliance with the criteria and payment schedule provided for
3	in the contract and shall approve payment of all invoices
4	before their transmission to the Department of Financial
5	Services for payment.
6	(c) The contract manager shall maintain a schedule of
7	payments and total amounts disbursed and shall periodically
8	reconcile the records with the state's official accounting
9	records.
10	(d) For contracts involving the provision of direct
11	client services, the contract manager shall periodically visit
12	the physical location where the services are delivered and
13	speak directly to clients receiving the services and the staff
14	responsible for delivering the services.
15	(e) The contract manager shall meet at least once a
16	month directly with the contractor's representative and
17	maintain records of such meetings.
18	(f) The contract manager shall periodically document
19	any differences between the required performance measures and
20	the actual performance measures. If a contractor fails to meet
21	and comply with the performance measures established in the
22	contract, the department may allow a reasonable period for the
23	contractor to correct performance deficiencies. If performance
24	deficiencies are not resolved to the satisfaction of the
25	department within the prescribed time, and if no extenuating
26	circumstances can be documented by the contractor to the
27	department's satisfaction, the department must terminate the
28	contract. The department may not enter into a new contract
29	with that same contractor for the services for which the
30	contract was previously terminated for a period of at least 24
31	months after the date of termination. The contract manager

2005 Legislature

shall obtain and enforce corrective-action plans, if 1 2 appropriate, and maintain records regarding the completion or failure to complete corrective-action items. 3 4 (g) The contract manager shall document any contract modifications, which shall include recording any contract 5 б amendments as provided for in this section. 7 (h) The contract manager shall be properly trained 8 before being assigned responsibility for any contract. 9 (4) CONTRACT MONITORING REQUIREMENTS AND PROCESS. -- The department shall establish contract monitoring units staffed 10 by career service employees who report to a member of the 11 Select Exempt Service or Senior Management Service and who 12 13 have been properly trained to perform contract monitoring, 14 with at least one member of the contract monitoring unit possessing specific knowledge and experience in the contract's 15 program area. The department shall establish a 16 contract-monitoring process that must include, but need not be 17 18 limited to, the following requirements: 19 (a) Performing a risk assessment at the start of each fiscal year and preparing an annual contract monitoring 20 schedule that includes consideration for the level of risk 21 22 assigned. The department may monitor any contract at any time 23 regardless of whether such monitoring was originally included 24 in the annual contract-monitoring schedule. (b) Preparing a contract monitoring plan, including 25 sampling procedures, before performing on site monitoring at 26 external locations of a service provider. The plan must 27 2.8 include a description of the programmatic, fiscal, and 29 administrative components that will be monitored on site. If appropriate, clinical and therapeutic components may be 30

31 <u>included.</u>

1	(c) Conducting analyses of the performance and
2	compliance of an external service provider by means of desk
3	reviews if the external service provider will not be monitored
4	<u>on site during a fiscal year.</u>
5	(d) Unless the department sets forth in writing the
б	need for an extension, providing a written report presenting
7	the results of the monitoring within 30 days after the
8	completion of the on-site monitoring or desk review.
9	(e) Developing and maintaining a set of procedures
10	describing the contract-monitoring process.
11	Section 2. Section 402.73, Florida Statutes, is
12	amended to read:
13	402.73 Contracting and performance standards
14	(1) The Department of Children and Family Services
15	shall establish performance standards for all contracted
16	client services. Notwithstanding s. 287.057(5)(f), the
17	department must competitively procure any contract for client
18	services when any of the following occurs:
19	(a) The provider fails to meet appropriate performance
20	standards established by the department after the provider has
21	been given a reasonable opportunity to achieve the established
22	standards.
23	(b) A new program or service has been authorized and
24	funded by the Legislature and the annual value of the contract
25	for such program or service is \$300,000 or more.
26	(c) The department has concluded, after reviewing
27	market prices and available treatment options, that there is
28	evidence that the department can improve the performance
29	outcomes produced by its contract resources. At a minimum, the
30	department shall review market prices and available treatment
31	options biennially. The department shall compile the results

2005 Legislature

CS for CS for CS for SB 1476 2nd Engrossed

of the biennial review and include the results in its annual 1 2 performance report to the Legislature pursuant to chapter 3 94 249, Laws of Florida. The department shall provide notice and an opportunity for public comment on its review of market 4 prices and available treatment options. 5 б (2) The competitive requirements of subsection (1) 7 must be initiated for each contract that meets the criteria of 8 this subsection, unless the secretary makes a written 9 determination that particular facts and circumstances require deferral of the competitive process. Facts and circumstances 10 must be specifically described for each individual contract 11 proposed for deferral and must include one or more of the 12 13 following: 14 (a) An immediate threat to the health, safety, or welfare of the department's clients. 15 16 (b) A threat to appropriate use or disposition of facilities that have been financed in whole, or in substantial 17 18 part, through contracts or agreements with a state agency. 19 (c) A threat to the service infrastructure of a community which could endanger the well being of the 20 department's clients. 21 22 23 Competitive procurement of client services contracts that meet 24 the criteria in subsection (1) may not be deferred for longer 25 than 1 year. (3) The Legislature intends that the department obtain 26 services in the manner that is most cost effective for the 27 2.8 state, that provides the greatest long term benefits to the 29 clients receiving services, and that minimizes the disruption of client services. In order to meet these legislative goals, 30 the department may adopt rules providing procedures for the 31

2005 Legislature

competitive procurement of contracted client services which 1 2 represent an alternative to the request for proposal or invitation to bid process. The alternative competitive 3 procedures shall permit the department to solicit professional 4 qualifications from prospective providers and to evaluate such 5 statements of qualification before requesting service б 7 proposals. The department may limit the firms invited to 8 submit service proposals to only those firms that have demonstrated the highest level of professional capability to 9 provide the services under consideration, but may not invite 10 fewer than three firms to submit service proposals, unless 11 fewer than three firms submitted satisfactory statements of 12 13 qualification. The alternative procedures must, at a minimum, 14 allow the department to evaluate competing proposals and select the proposal that provides the greatest benefit to the 15 state while considering the quality of the services, 16 dependability, and integrity of the provider, the 17 18 dependability of the provider's services, the experience of 19 the provider in serving target populations or client groups substantially identical to members of the target population 20 for the contract in question, and the ability of the provider 21 22 to secure local funds to support the delivery of services, 23 including, but not limited to, funds derived from local 24 governments. These alternative procedures need not conform to the requirements of s. 287.042 or s. 287.057(1) or (2). 25 The department shall review the period for which 26 (4)27 it executes contracts and, to the greatest extent practicable, 2.8 shall execute multivear contracts to make the most efficient 29 use of the resources devoted to contract processing and 30 execution. 31

1	(5) When it is in the best interest of a defined
2	segment of its consumer population, the department may
3	competitively procure and contract for systems of treatment or
4	service that involve multiple providers, rather than procuring
5	and contracting for treatment or services separately from each
6	participating provider. The department must ensure that all
7	providers that participate in the treatment or service system
8	meet all applicable statutory, regulatory, service quality,
9	and cost control requirements. If other governmental entities
10	or units of special purpose government contribute matching
11	funds to the support of a given system of treatment or
12	service, the department shall formally request information
13	from those funding entities in the procurement process and may
14	take the information received into account in the selection
15	process. If a local government contributes match to support
16	the system of treatment or contracted service and if the match
17	constitutes at least 25 percent of the value of the contract,
18	the department shall afford the governmental match contributor
19	an opportunity to name an employee as one of the persons
20	required by s. 287.057(17) to evaluate or negotiate certain
21	contracts, unless the department sets forth in writing the
22	reason why such inclusion would be contrary to the best
23	interest of the state. Any employee so named by the
24	governmental match contributor shall qualify as one of the
25	persons required by s. 287.057(17). No governmental entity or
26	unit of special purpose government may name an employee as one
27	of the persons required by s. 287.057(17) if it, or any of its
28	political subdivisions, executive agencies, or special
29	districts, intends to compete for the contract to be awarded.
30	The governmental funding entity or match contributor shall
31	comply with any deadlines and procurement procedures

11

2005 Legislature

1 established by the department. The department may also involve 2 nongovernmental funding entities in the procurement process 3 when appropriate. (6) The department may contract for or provide 4 5 assessment and case management services independently from б treatment services. 7 (1)(7) The Department of Children and Family Services 8 shall adopt, by rule, provisions for including in its 9 contracts incremental penalties to be imposed by its contract managers on a service provider due to the provider's failure 10 to comply with a requirement for corrective action. Any 11 financial penalty that is imposed upon a provider may not be 12 13 paid from funds being used to provide services to clients, and 14 the provider may not reduce the amount of services being delivered to clients as a method for offsetting the impact of 15 the penalty. If a financial penalty is imposed upon a provider 16 that is a corporation, the department shall notify, at a 17 18 minimum, the board of directors of the corporation. The 19 department may notify, at its discretion, any additional parties that the department believes may be helpful in 20 obtaining the corrective action that is being sought. Further, 21 22 the rules adopted by the department must include provisions 23 that permit the department to deduct the financial penalties 24 from funds that would otherwise be due to the provider, not to exceed 10 percent of the amount that otherwise would be due to 25 the provider for the period of noncompliance. If the 26 department imposes a financial penalty, it shall advise the 27 28 provider in writing of the cause for the penalty. A failure to 29 include such deductions in a request for payment constitutes a 30 ground for the department to reject that request for payment. The remedies identified in this subsection do not limit or 31

12

2005 Legislature

CS for CS for CS for SB 1476 2nd Engrossed

restrict the department's application of any other remedy 1 2 available to it in the contract or under law. The remedies described in this subsection may be cumulative and may be 3 assessed upon each separate failure to comply with 4 instructions from the department to complete corrective 5 б action. 7 (8) The department shall develop standards of conduct 8 and a range of disciplinary actions for its employees which 9 are specifically related to carrying out contracting responsibilities. 10 (2)(9) The Agency for Persons with Disabilities 11 department must implement systems and controls to ensure 12 13 financial integrity and service provision quality in the 14 developmental services Medicaid waiver service system. (10) If a provider fails to meet the performance 15 standards established in the contract, the department may 16 allow a reasonable period for the provider to correct 17 18 performance deficiencies. If performance deficiencies are not 19 resolved to the satisfaction of the department within the prescribed time, and if no extenuating circumstances can be 20 21 documented by the provider to the department's satisfaction, 22 the department must cancel the contract with the provider. The 23 department may not enter into a new contract with that same 24 provider for the services for which the contract was 25 previously canceled for a period of at least 24 months after the date of cancellation. If an adult substance abuse services 26 27 provider fails to meet the performance standards established 28 in the contract, the department may allow a reasonable period, 29 not to exceed 6 months, for the provider to correct performance deficiencies. If the performance deficiencies are 30 resolved to the satisfaction of the department within 6 31

1	months, the department must cancel the contract with the adult
2	substance abuse provider, unless there is no other qualified
3	provider in the service district.
4	(3)(11) The department shall include in its standard
5	contract document a requirement that any state funds provided
б	for the purchase of or improvements to real property are
7	contingent upon the contractor or political subdivision
8	granting to the state a security interest in the property at
9	least to the amount of the state funds provided for at least 5
10	years from the date of purchase or the completion of the
11	improvements or as further required by law. The contract must
12	include a provision that, as a condition of receipt of state
13	funding for this purpose, the provider agrees that, if it
14	disposes of the property before the department's interest is
15	vacated, the provider will refund the proportionate share of
16	the state's initial investment, as adjusted by depreciation.
17	(12) The department shall develop and refine
18	contracting and accountability methods that are
19	administratively efficient and that provide for optimal
20	provider performance.
21	(13) The department may competitively procure any
22	contract when it deems it is in the best interest of the state
23	to do so. The requirements described in subsection (1) do not,
24	and may not be construed to, limit in any way the department's
25	ability to competitively procure any contract it executes, and
26	the absence of any or all of the criteria described in
27	subsection (1) may not be used as the basis for an
28	administrative or judicial protest of the department's
29	determination to conduct competition, make an award, or
30	execute any contract.
31	

2005 Legislature

CS for CS for CS for SB 1476 2nd Engrossed

1 (14) A contract may include cost neutral, 2 performance based incentives that may vary according to the 3 extent a provider achieves or surpasses the performance 4 standards set forth in the contract. Such incentives may be 5 weighted proportionally to reflect the extent to which the б provider has demonstrated that it has consistently met or 7 exceeded the contractual requirements and the department's 8 performance standards. 9 (4)(15) Nothing contained in chapter 287 shall require competitive bids for health services involving examination, 10 diagnosis, or treatment. 11 Section 3. Section 409.1671, Florida Statutes, is 12 13 amended to read: 14 409.1671 Foster care and related services; outsourcing privatization.--15 (1)(a) It is the intent of the Legislature that the 16 Department of Children and Family Services shall outsource 17 18 privatize the provision of foster care and related services statewide. It is further the Legislature's intent to encourage 19 communities and other stakeholders in the well-being of 20 children to participate in assuring that children are safe and 21 22 well-nurtured. However, while recognizing that some local 23 governments are presently funding portions of certain foster 24 care and related services programs and may choose to expand such funding in the future, the Legislature does not intend by 25 its <u>outsourcing</u> privatization of foster care and related 26 services that any county, municipality, or special district be 27 28 required to assist in funding programs that previously have 29 been funded by the state. Counties that provide children and family services with at least 40 licensed residential group 30 care beds by July 1, 2003, and provide at least \$2 million 31

15

2005 Legislature

annually in county general revenue funds to supplement foster 1 2 and family care services shall continue to contract directly 3 with the state and shall be exempt from the provisions of this section. Nothing in this paragraph prohibits any county, 4 municipality, or special district from future voluntary 5 б funding participation in foster care and related services. As 7 used in this section, the term<u>"outsource""privatize</u> means 8 to contract with competent, community-based agencies. The 9 department shall submit a plan to accomplish outsourcing privatization statewide, through a competitive process, phased 10 in over a 3-year period beginning January 1, 2000. This plan 11 must be developed with local community participation, 12 13 including, but not limited to, input from community-based 14 providers that are currently under contract with the department to furnish community-based foster care and related 15 services, and must include a methodology for determining and 16 transferring all available funds, including federal funds that 17 18 the provider is eligible for and agrees to earn and that 19 portion of general revenue funds which is currently associated with the services that are being furnished under contract. The 20 methodology must provide for the transfer of funds 21 22 appropriated and budgeted for all services and programs that 23 have been incorporated into the project, including all 24 management, capital (including current furniture and equipment), and administrative funds to accomplish the 25 transfer of these programs. This methodology must address 26 expected workload and at least the 3 previous years' 27 28 experience in expenses and workload. With respect to any 29 district or portion of a district in which outsourcing privatization cannot be accomplished within the 3-year 30 31 timeframe, the department must clearly state in its plan the

16

2005 Legislature

reasons the timeframe cannot be met and the efforts that 1 2 should be made to remediate the obstacles, which may include alternatives to total outsourcing privatization, such as 3 4 public-private partnerships. As used in this section, the term "related services" includes, but is not limited to, family 5 preservation, independent living, emergency shelter, б 7 residential group care, foster care, therapeutic foster care, 8 intensive residential treatment, foster care supervision, case 9 management, postplacement supervision, permanent foster care, and family reunification. Unless otherwise provided for, the 10 state attorney shall provide child welfare legal services, 11 pursuant to chapter 39 and other relevant provisions, in 12 Pinellas and Pasco Counties. When a private nonprofit agency 13 14 has received case management responsibilities, transferred from the state under this section, for a child who is 15 sheltered or found to be dependent and who is assigned to the 16 17 care of the outsourcinqprivatization project, the agency may 18 act as the child's guardian for the purpose of registering the 19 child in school if a parent or guardian of the child is unavailable and his or her whereabouts cannot reasonably be 20 ascertained. The private nonprofit agency may also seek 21 emergency medical attention for such a child, but only if a 2.2 23 parent or guardian of the child is unavailable, his or her 24 whereabouts cannot reasonably be ascertained, and a court order for such emergency medical services cannot be obtained 25 because of the severity of the emergency or because it is 26 after normal working hours. However, the provider may not 27 28 consent to sterilization, abortion, or termination of life 29 support. If a child's parents' rights have been terminated, 30 the nonprofit agency shall act as guardian of the child in all 31 circumstances.

17

2005 Legislature

(b) It is the intent of the Legislature that the 1 2 department will continue to work towards full outsourcing 3 privatization in a manner that assures the viability of the 4 community-based system of care and best provides for the safety of children in the child protection system. To this 5 end, the department is directed to continue the process of б 7 outsourcingprivatizing services in those counties in which 8 signed startup contracts have been executed. The department 9 may also continue to enter into startup contracts with additional counties. However, no services shall be transferred 10 to a community-based care lead agency until the department, in 11 consultation with the local community alliance, has determined 12 13 and certified in writing to the Governor and the Legislature 14 that the district is prepared to transition the provision of services to the lead agency and that the lead agency is ready 15 to deliver and be accountable for such service provision. In 16 making this determination, the department shall conduct a 17 18 readiness assessment of the district and the lead agency. 1. The assessment shall evaluate the operational 19 readiness of the district and the lead agency based on: 20 a. A set of uniform criteria, developed in 21 consultation with currently operating community-based care 2.2 23 lead agencies and reflecting national accreditation standards, 24 that evaluate programmatic, financial, technical assistance, training and organizational competencies; and 25 b. Local criteria reflective of the local 26 community-based care design and the community alliance 27 28 priorities. 29 2. The readiness assessment shall be conducted by a joint team of district and lead agency staff with direct 30 experience with the start up and operation of a 31

18

2005 Legislature

CS for CS for CS for SB 1476 2nd Engrossed

1 community-based care service program and representatives from 2 the appropriate community alliance. Within resources available 3 for this purpose, the department may secure outside audit 4 expertise when necessary to assist a readiness assessment 5 team.

G 3. Upon completion of a readiness assessment, the
7 assessment team shall conduct an exit conference with the
8 district and lead agency staff responsible for the transition.

4. Within 30 days following the exit conference with 9 staff of each district and lead agency, the secretary shall 10 certify in writing to the Governor and the Legislature that 11 both the district and the lead agency are prepared to begin 12 13 the transition of service provision based on the results of 14 the readiness assessment and the exit conference. The document of certification must include specific evidence of readiness 15 on each element of the readiness instrument utilized by the 16 assessment team as well as a description of each element of 17 18 readiness needing improvement and strategies being implemented 19 to address each one.

(c) The Auditor General and the Office of Program Policy Analysis and Government Accountability (OPPAGA), in consultation with The Child Welfare League of America and the Louis de la Parte Florida Mental Health Institute, shall jointly review and assess the department's process for determining district and lead agency readiness.

1. The review must, at a minimum, address the appropriateness of the readiness criteria and instruments applied, the appropriateness of the qualifications of participants on each readiness assessment team, the degree to which the department accurately determined each district and lead agency's compliance with the readiness criteria, the

19

2005 Legislature

quality of the technical assistance provided by the department 1 2 to a lead agency in correcting any weaknesses identified in the readiness assessment, and the degree to which each lead 3 agency overcame any identified weaknesses. 4 2. Reports of these reviews must be submitted to the 5 appropriate substantive and appropriations committees in the б 7 Senate and the House of Representatives on March 1 and 8 September 1 of each year until full transition to 9 community-based care has been accomplished statewide, except that the first report must be submitted by February 1, 2004, 10 and must address all readiness activities undertaken through 11 June 30, 2003. The perspectives of all participants in this 12 13 review process must be included in each report. 14 (d) In communities where economic or demographic constraints make it impossible or not feasible to 15 competitively contract with a lead agency, the department 16 shall develop an alternative plan in collaboration with the 17 18 local community alliance, which may include establishing innovative geographical configurations or consortia of 19 agencies. The plan must detail how the community will continue 20 to implement community-based care through competitively 21 procuring either the specific components of foster care and 2.2 23 related services or comprehensive services for defined 24 eligible populations of children and families from qualified licensed agencies as part of its efforts to develop the local 25 capacity for a community-based system of coordinated care. The 26 plan must ensure local control over the management and 27 28 administration of the service provision in accordance with the 29 intent of this section and may include recognized best business practices, including some form of public or private 30 31 partnerships.

20

2005 Legislature CS for CS for CS for SB 1476 2nd Engrossed

1	(e) As used in this section, the term "eligible lead
2	community-based provider" means a single agency with which the
3	department shall contract for the provision of child
4	protective services in a community that is no smaller than a
5	county. The secretary of the department may authorize more
б	than one eligible lead community-based provider within a
7	single county when to do so will result in more effective
8	delivery of foster care and related services. To compete for
9	an outsourcing a privatization project, such agency must have:
10	1. The ability to coordinate, integrate, and manage
11	all child protective services in the designated community in
12	cooperation with child protective investigations.
13	2. The ability to ensure continuity of care from entry
14	to exit for all children referred from the protective
15	investigation and court systems.
16	3. The ability to provide directly, or contract for
17	through a local network of providers, all necessary child
18	protective services. Such agencies should directly provide no
19	more than 35 percent of all child protective services
20	provided.
21	4. The willingness to accept accountability for
22	meeting the outcomes and performance standards related to
23	child protective services established by the Legislature and
24	the Federal Government.
25	5. The capability and the willingness to serve all
26	children referred to it from the protective investigation and
27	court systems, regardless of the level of funding allocated to
28	the community by the state, provided all related funding is
29	transferred.
30	6. The willingness to ensure that each individual who
31	provides child protective services completes the training

21

2005 Legislature

CS for CS for CS for SB 1476 2nd Engrossed

required of child protective service workers by the Department
 of Children and Family Services.

7. The ability to maintain eligibility to receive all
federal child welfare funds, including Title IV-E and IV-A
funds, currently being used by the Department of Children and
Family Services.

8. Written agreements with Healthy Families Florida
lead entities in their community, pursuant to s. 409.153, to
promote cooperative planning for the provision of prevention
and intervention services.

9. A board of directors, of which at least 51 percent of the membership is comprised of persons residing in this state. Of the state residents, at least 51 percent must also reside within the service area of the lead community-based provider.

(f)1. The Legislature finds that the state has 16 traditionally provided foster care services to children who 17 18 have been the responsibility of the state. As such, foster 19 children have not had the right to recover for injuries beyond the limitations specified in s. 768.28. The Legislature has 20 determined that foster care and related services need to be 21 22 outsourced privatized pursuant to this section and that the 23 provision of such services is of paramount importance to the 24 state. The purpose for such outsourcing privatization is to increase the level of safety, security, and stability of 25 children who are or become the responsibility of the state. 26 One of the components necessary to secure a safe and stable 27 28 environment for such children is that private providers 29 maintain liability insurance. As such, insurance needs to be 30 available and remain available to nongovernmental foster care 31 and related services providers without the resources of such

22

2005 Legislature

CS for CS for CS for SB 1476 2nd Engrossed

providers being significantly reduced by the cost of 1 2 maintaining such insurance. 3 2. The Legislature further finds that, by requiring 4 the following minimum levels of insurance, children in outsourced privatized foster care and related services will 5 gain increased protection and rights of recovery in the event б 7 of injury than provided for in s. 768.28. 8 (g) In any county in which a service contract has not 9 been executed by December 31, 2004, the department shall ensure access to a model comprehensive residential services 10 program as described in s. 409.1677 which, without imposing 11 undue financial, geographic, or other barriers, ensures 12 reasonable and appropriate participation by the family in the 13 14 child's program. 1. In order to ensure that the program is operational 15 by December 31, 2004, the department must, by December 31, 16 2003, begin the process of establishing access to a program in 17 18 any county in which the department has not either entered into 19 a transition contract or approved a community plan, as described in paragraph (d), which ensures full outsourcing 20 privatization by the statutory deadline. 21 2. The program must be procured through a competitive 2.2 23 process. 24 3. The Legislature does not intend for the provisions of this paragraph to substitute for the requirement that full 25 conversion to community-based care be accomplished. 26 (h) Other than an entity to which s. 768.28 applies, 27 28 any eligible lead community-based provider, as defined in 29 paragraph (e), or its employees or officers, except as otherwise provided in paragraph (i), must, as a part of its 30 31 contract, obtain a minimum of \$1 million per claim/\$3 million

23

2005 Legislature

per incident in general liability insurance coverage. The 1 2 eligible lead community-based provider must also require that staff who transport client children and families in their 3 personal automobiles in order to carry out their job 4 responsibilities obtain minimum bodily injury liability 5 insurance in the amount of \$100,000 per claim, \$300,000 per б 7 incident, on their personal automobiles. In any tort action 8 brought against such an eligible lead community-based provider 9 or employee, net economic damages shall be limited to \$1 million per liability claim and \$100,000 per automobile claim, 10 including, but not limited to, past and future medical 11 expenses, wage loss, and loss of earning capacity, offset by 12 13 any collateral source payment paid or payable. In any tort 14 action brought against such an eligible lead community-based provider, noneconomic damages shall be limited to \$200,000 per 15 claim. A claims bill may be brought on behalf of a claimant 16 pursuant to s. 768.28 for any amount exceeding the limits 17 18 specified in this paragraph. Any offset of collateral source 19 payments made as of the date of the settlement or judgment shall be in accordance with s. 768.76. The lead 20 community-based provider shall not be liable in tort for the 21 22 acts or omissions of its subcontractors or the officers, 23 agents, or employees of its subcontractors. 24 (i) The liability of an eligible lead community-based provider described in this section shall be exclusive and in 25 place of all other liability of such provider. The same 26 immunities from liability enjoyed by such providers shall 27 28 extend as well to each employee of the provider when such 29 employee is acting in furtherance of the provider's business, 30 including the transportation of clients served, as described 31 in this subsection, in privately owned vehicles. Such

24

2005 Legislature

immunities shall not be applicable to a provider or an 1 2 employee who acts in a culpably negligent manner or with willful and wanton disregard or unprovoked physical aggression 3 when such acts result in injury or death or such acts 4 proximately cause such injury or death; nor shall such 5 immunities be applicable to employees of the same provider б 7 when each is operating in the furtherance of the provider's 8 business, but they are assigned primarily to unrelated works 9 within private or public employment. The same immunity provisions enjoyed by a provider shall also apply to any sole 10 proprietor, partner, corporate officer or director, 11 supervisor, or other person who in the course and scope of his 12 13 or her duties acts in a managerial or policymaking capacity 14 and the conduct that caused the alleged injury arose within the course and scope of those managerial or policymaking 15 duties. Culpable negligence is defined as reckless 16 indifference or grossly careless disregard of human life. 17 18 (j) Any subcontractor of an eligible lead 19 community-based provider, as defined in paragraph (e), which is a direct provider of foster care and related services to 20 children and families, and its employees or officers, except 21 as otherwise provided in paragraph (i), must, as a part of its 2.2 23 contract, obtain a minimum of \$1 million per claim/\$3 million 24 per incident in general liability insurance coverage. The subcontractor of an eligible lead community-based provider 25 must also require that staff who transport client children and 26 families in their personal automobiles in order to carry out 27 28 their job responsibilities obtain minimum bodily injury 29 liability insurance in the amount of \$100,000 per claim, \$300,000 per incident, on their personal automobiles. In any 30 31 tort action brought against such subcontractor or employee,

25

2005 Legislature

CS for CS for CS for SB 1476 2nd Engrossed

net economic damages shall be limited to \$1 million per 1 2 liability claim and \$100,000 per automobile claim, including, but not limited to, past and future medical expenses, wage 3 loss, and loss of earning capacity, offset by any collateral 4 source payment paid or payable. In any tort action brought 5 against such subcontractor, noneconomic damages shall be б 7 limited to \$200,000 per claim. A claims bill may be brought on 8 behalf of a claimant pursuant to s. 768.28 for any amount 9 exceeding the limits specified in this paragraph. Any offset of collateral source payments made as of the date of the 10 settlement or judgment shall be in accordance with s. 768.76. 11 (k) The liability of a subcontractor of an eligible 12 13 lead community-based provider that is a direct provider of 14 foster care and related services as described in this section shall be exclusive and in place of all other liability of such 15 provider. The same immunities from liability enjoyed by such 16 subcontractor provider shall extend as well to each employee 17 18 of the subcontractor when such employee is acting in 19 furtherance of the subcontractor's business, including the transportation of clients served, as described in this 20 subsection, in privately owned vehicles. Such immunities shall 21 not be applicable to a subcontractor or an employee who acts 2.2 23 in a culpably negligent manner or with willful and wanton 24 disregard or unprovoked physical aggression when such acts result in injury or death or such acts proximately cause such 25 injury or death; nor shall such immunities be applicable to 26 employees of the same subcontractor when each is operating in 27 28 the furtherance of the subcontractor's business, but they are 29 assigned primarily to unrelated works within private or public 30 employment. The same immunity provisions enjoyed by a subcontractor shall also apply to any sole proprietor, 31

26

2005 Legislature

CS for CS for CS for SB 1476 2nd Engrossed

partner, corporate officer or director, supervisor, or other person who in the course and scope of his or her duties acts in a managerial or policymaking capacity and the conduct that caused the alleged injury arose within the course and scope of those managerial or policymaking duties. Culpable negligence is defined as reckless indifference or grossly careless disregard of human life.

8 (1) The Legislature is cognizant of the increasing 9 costs of goods and services each year and recognizes that fixing a set amount of compensation actually has the effect of 10 a reduction in compensation each year. Accordingly, the 11 conditional limitations on damages in this section shall be 12 13 increased at the rate of 5 percent each year, prorated from 14 the effective date of this paragraph to the date at which damages subject to such limitations are awarded by final 15 judgment or settlement. 16

17 (2)(a) The department may contract for the delivery, 18 administration, or management of protective services, the services specified in subsection (1) relating to foster care, 19 and other related services or programs, as appropriate. The 20 department shall retain responsibility for the quality of 21 contracted services and programs and shall ensure that 2.2 23 services are delivered in accordance with applicable federal 24 and state statutes and regulations. The department must adopt written policies and procedures for monitoring the contract 25 for delivery of services by lead community-based providers. 26 These policies and procedures must, at a minimum, address the 27 28 evaluation of fiscal accountability and program operations, 29 including provider achievement of performance standards, provider monitoring of subcontractors, and timely followup of 30 corrective actions for significant monitoring findings related 31

27

2005 Legislature

to providers and subcontractors. These policies and procedures 1 2 must also include provisions for reducing the duplication of the department's program monitoring activities both internally 3 and with other agencies, to the extent possible. The 4 department's written procedures must ensure that the written 5 б findings, conclusions, and recommendations from monitoring the 7 contract for services of lead community-based providers are 8 communicated to the director of the provider agency as 9 expeditiously as possible. (b) Persons employed by the department in the 10 provision of foster care and related services whose positions 11 are being outsourced under privatized pursuant to this statute 12 13 shall be given hiring preference by the provider, if provider 14 qualifications are met. (3)(a) In order to help ensure a seamless child 15 protection system, the department shall ensure that contracts 16 entered into with community-based agencies pursuant to this 17 18 section include provisions for a case-transfer process to 19 determine the date that the community-based agency will initiate the appropriate services for a child and family. This 20 case-transfer process must clearly identify the closure of the 21 protective investigation and the initiation of service 2.2 23 provision. At the point of case transfer, and at the 24 conclusion of an investigation, the department must provide a complete summary of the findings of the investigation to the 25 26 community-based agency. (b) The contracts must also ensure that each 27 28 community-based agency shall furnish information on its 29 activities in all cases in client case records. 30 (c) The contract between the department and community-based agencies must include provisions that specify 31

28

2005 Legislature

CS for CS for CS for SB 1476 2nd Engrossed

the procedures to be used by the parties to resolve 1 2 differences in interpreting the contract or to resolve disputes as to the adequacy of the parties' compliance with 3 their respective obligations under the contract. 4 5 (d) Each contract with an eligible lead community-based provider shall provide for the payment by the б 7 department to the provider of a reasonable administrative cost 8 in addition to funding for the provision of services. 9 (e) Each contract with an eligible lead community-based provider must include all performance outcome 10 measures established by the Legislature and that are under the 11 control of the lead agency. The standards must be adjusted 12 13 annually by contract amendment to enable the department to 14 meet the legislatively established statewide standards. (4)(a) The department, in consultation with the 15 community-based agencies that are undertaking the outsourced 16 privatized projects, shall establish a quality assurance 17 18 program for privatized services. The quality assurance program 19 shall be based on standards established by the Adoption and Safe Families Act as well as by a national accrediting 20 organization such as the Council on Accreditation of Services 21 22 for Families and Children, Inc. (COA) or CARF--the 23 Rehabilitation Accreditation Commission. Each program operated 24 under contract with a community-based agency must be evaluated annually by the department. The department shall, to the 25 extent possible, use independent financial audits provided by 26 the community-based care agency to eliminate or reduce the 27 28 ongoing contract and administrative reviews conducted by the 29 department. The department may suggest additional items to be included in such independent financial audits to meet the 30 31 department's needs. Should the department determine that such

29

2005 Legislature

independent financial audits are inadequate, then other 1 2 audits, as necessary, may be conducted by the department. 3 Nothing herein shall abrogate the requirements of s. 215.97. 4 The department shall submit an annual report regarding quality performance, outcome measure attainment, and cost efficiency 5 to the President of the Senate, the Speaker of the House of б 7 Representatives, the minority leader of each house of the 8 Legislature, and the Governor no later than January 31 of each 9 year for each project in operation during the preceding fiscal 10 year.

(b) The department shall use these findings in making recommendations to the Governor and the Legislature for future program and funding priorities in the child welfare system.

14 (5)(a) The community-based agency must comply with statutory requirements and agency rules in the provision of 15 contractual services. Each foster home, therapeutic foster 16 home, emergency shelter, or other placement facility operated 17 18 by the community-based agency or agencies must be licensed by the Department of Children and Family Services under chapter 19 402 or this chapter. Each community-based agency must be 20 licensed as a child-caring or child-placing agency by the 21 22 department under this chapter. The department, in order to 23 eliminate or reduce the number of duplicate inspections by 24 various program offices, shall coordinate inspections required pursuant to licensure of agencies under this section. 25

(b) Substitute care providers who are licensed under s. 409.175 and have contracted with a lead agency authorized under this section shall also be authorized to provide registered or licensed family day care under s. 402.313, if consistent with federal law and if the home has met the requirements of s. 402.313.

30

2005 Legislature

CS for CS for CS for SB 1476 2nd Engrossed

(c) A dually licensed home under this section shall be 1 2 eligible to receive both an out-of-home care payment and a 3 subsidized child care payment for the same child pursuant to 4 federal law. The department may adopt administrative rules necessary to administer this paragraph. 5 6 (6) Beginning January 1, 1999, and continuing at least 7 through June 30, 2000, the Department of Children and Family 8 Services shall outsource privatize all foster care and related 9 services in district 5 while continuing to contract with the current model programs in districts 1, 4, and 13, and in 10 subdistrict 8A, and shall expand the subdistrict 8A pilot 11 program to incorporate Manatee County. Planning for the 12 13 district 5 outsourcing privatization shall be done by 14 providers that are currently under contract with the department for foster care and related services and shall be 15 done in consultation with the department. A lead provider of 16 the district 5 program shall be competitively selected, must 17 18 demonstrate the ability to provide necessary comprehensive services through a local network of providers, and must meet 19 criteria established in this section. Contracts with 20 organizations responsible for the model programs must include 21 22 the management and administration of all outsourced privatized 23 services specified in subsection (1). However, the department 24 may use funds for contract management only after obtaining written approval from the Executive Office of the Governor. 25 The request for such approval must include, but is not limited 26 to, a statement of the proposed amount of such funds and a 27 28 description of the manner in which such funds will be used. If 29 the community-based organization selected for a model program 30 under this subsection is not a Medicaid provider, the 31 organization shall be issued a Medicaid provider number

31

2005 Legislature

pursuant to s. 409.907 for the provision of services currently authorized under the state Medicaid plan to those children encompassed in this model and in a manner not to exceed the current level of state expenditure.

(7) The Florida Coalition for Children, Inc., in 5 consultation with the department, shall develop a plan based б 7 on an independent actuarial study regarding the long-term use 8 and structure of a statewide community-based care risk pool 9 for the protection of eligible lead community-based providers, their subcontractors, and providers of other social services 10 who contract directly with the department. The plan must also 11 outline strategies to maximize federal earnings as they relate 12 13 to the community-based care risk pool. At a minimum, the plan 14 must allow for the use of federal earnings received from child welfare programs to be allocated to the community-based care 15 risk pool by the department, which earnings are determined by 16 the department to be in excess of the amount appropriated in 17 18 the General Appropriations Act. The plan must specify the 19 necessary steps to ensure the financial integrity and industry-standard risk management practices of the 20 community-based care risk pool and the continued availability 21 of funding from federal, state, and local sources. The plan 2.2 23 must also include recommendations that permit the program to 24 be available to entities of the department providing child welfare services until full conversion to community-based care 25 takes place. The final plan shall be submitted to the 26 department and then to the Executive Office of the Governor 27 28 and the Legislative Budget Commission for formal adoption 29 before January 1, 2005. Upon approval of the plan by all parties, the department shall issue an interest-free loan that 30 31 is secured by the cumulative contractual revenue of the

32

2005 Legislature

community-based care risk pool membership, and the amount of 1 2 the loan shall equal the amount appropriated by the Legislature for this purpose. The plan shall provide for a 3 governance structure that assures the department the ability 4 to oversee the operation of the community-based care risk pool 5 at least until this loan is repaid in full. б 7 (a) The purposes for which the community-based care 8 risk pool shall be used include, but are not limited to: 9 1. Significant changes in the number or composition of clients eligible to receive services. 10 2. Significant changes in the services that are 11 eligible for reimbursement. 12 13 3. Scheduled or unanticipated, but necessary, advances 14 to providers or other cash-flow issues. 4. Proposals to participate in optional Medicaid 15 services or other federal grant opportunities. 16 5. Appropriate incentive structures. 17 18 6. Continuity of care in the event of failure, 19 discontinuance of service, or financial misconduct by a lead agency. 20 7. Payment for time-limited technical assistance and 21 22 consultation to lead agencies in the event of serious 23 performance or management problems. 24 8. Payment for meeting all traditional and nontraditional insurance needs of eligible members. 25 9. Significant changes in the mix of available funds. 26 (b) After approval of the plan in the 2004-2005 fiscal 27 28 year and annually thereafter, the department may also request 29 in its annual legislative budget request, and the Governor may recommend, that the funding necessary to carry out paragraph 30 31 (a) be appropriated to the department. Subsequent funding of

33

2005 Legislature

the community-based care risk pool shall be supported by 1 2 premiums assessed to members of the community-based care risk pool on a recurring basis. The community-based care risk pool 3 may invest and retain interest earned on these funds. In 4 addition, the department may transfer funds to the 5 community-based care risk pool as available in order to ensure б 7 an adequate funding level if the fund is declared to be 8 insolvent and approval is granted by the Legislative Budget 9 Commission. Such payments for insolvency shall be made only after a determination is made by the department or its actuary 10 that all participants in the community-based care risk pool 11 are current in their payments of premiums and that assessments 12 13 have been made at an actuarially sound level. Such payments by 14 participants in the community-based care risk pool may not exceed reasonable industry standards, as determined by the 15 actuary. Money from this fund may be used to match available 16 federal dollars. Dividends or other payments, with the 17 18 exception of legitimate claims, may not be paid to members of 19 the community-based care risk pool until the loan issued by the department is repaid in full. Dividends or other payments, 20 with the exception of legitimate claims and other purposes 21 contained in the approved plan, may not be paid to members of 2.2 23 the community-based care risk pool unless, at the time of 24 distribution, the community-based care risk pool is deemed actuarially sound and solvent. Solvency shall be determined by 25 an independent actuary contracted by the department. The plan 26 shall be developed in consultation with the Office of 27 28 Insurance Regulation.

Such funds shall constitute partial security for
 contract performance by lead agencies and shall be used to
 offset the need for a performance bond. Subject to the

34

2005 Legislature

approval of the plan, the community-based care risk pool shall 1 2 be managed by the Florida Coalition for Children, Inc., or the designated contractors of the Florida Coalition for Children, 3 Inc. Nonmembers of the community-based care risk pool may 4 continue to contract with the department but must provide a 5 letter of credit equal to one-twelfth of the annual contract б 7 amount in lieu of membership in the community-based care risk 8 pool.

9 2. The department may separately require a bond to
10 mitigate the financial consequences of potential acts of
11 malfeasance, misfeasance, or criminal violations by the
12 provider.

13 (8) Notwithstanding the provisions of s. 215.425, all 14 documented federal funds earned for the current fiscal year by the department and community-based agencies which exceed the 15 amount appropriated by the Legislature shall be distributed to 16 all entities that contributed to the excess earnings based on 17 18 a schedule and methodology developed by the department and approved by the Executive Office of the Governor. Distribution 19 shall be pro rata based on total earnings and shall be made 20 only to those entities that contributed to excess earnings. 21 Excess earnings of community-based agencies shall be used only 2.2 23 in the service district in which they were earned. Additional 24 state funds appropriated by the Legislature for community-based agencies or made available pursuant to the 25 budgetary amendment process described in s. 216.177 shall be 26 transferred to the community-based agencies. The department 27 28 shall amend a community-based agency's contract to permit 29 expenditure of the funds. 30 (9) Each district and subdistrict that participates in

31 the model program effort or any future <u>outsourcing</u>

35

2005 Legislature

privatization effort as described in this section must 1 2 thoroughly analyze and report the complete direct and indirect costs of delivering these services through the department and 3 the full cost of <u>outsourcing</u> privatization, including the cost 4 of monitoring and evaluating the contracted services. 5 б (10) The lead community-based providers and their 7 subcontractors shall be exempt from state travel policies as 8 set forth in s. 112.061(3)(a) for their travel expenses 9 incurred in order to comply with the requirements of this section. 10 Section 4. The Office of Program Policy Analysis and 11 Government Accountability shall conduct two reviews of the 12 13 contract-management and accountability structures of the Department of Children and Family Services, including, but not 14 limited to, whether the department is adequately monitoring 15 and managing its outsourced or privatized functions and 16 services. The office shall report its findings and 17 18 recommendations to the President of the Senate, the Speaker of 19 the House of Representatives, and the Auditor General by February 1 of 2006 and 2007, respectively. 20 Section 5. Notwithstanding section 287.057(14)(a), 21 22 Florida Statutes, the Department of Children and Family 23 Services may enter into agreements, not to exceed 23 years, 24 with a private contractor to finance, design, and construct a secure facility, as described in section 394.917, Florida 25 Statutes, of at least 600 beds and to operate all aspects of 26 daily operations within the secure facility. The contractor 27 28 may sponsor the issuance of tax-exempt certificates of 29 participation or other securities to finance the project, and the state may enter into a lease-purchase agreement for the 30 secure facility. The department shall begin the implementation 31

36

ENROLLED 2005 Legislature CS for CS for CS for SB 1476 2nd Engrossed of this privatization initiative by July 1, 2005. This section is repealed July 1, 2006. Section 6. Section 402.72, Florida Statutes, is repealed. Section 7. This act shall take effect July 1, 2005.