Bill No. CS/CS/SB 1494

Amendment No. (for drafter's use only)

CHAMBER ACTION

Senate House

Representative Allen offered the following:

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Substitute Amendment for Amendment (753843) (with title amendment)

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Remove everything after the enacting clause and insert: Section 1. Section 282.0051, Florida Statutes, is created to read:

(1) LEGISLATIVE FINDINGS AND INTENT. -- The Legislature

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282.0051 Information technology management.--

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finds that the state needs an information technology

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architecture to support the business needs of individual agencies while optimizing the state's collective use of

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information technology through integration, coordination,

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consolidation, and sharing. It is the intent of the Legislature

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- (a) The state shall make governmental information and services more accessible to citizens by developing a statewide internet portal presence, a state e-mail system, and state security protocols.
- (b) Each state agency shall develop and implement information technology in the best interest of the state by whatever means are cost effective and efficient, are nonvendor specific systems, and maximize use of shared data and resources.
- (c) Agency information technology investments must be governed responsibly, consistent with fiscal and substantive policies established by the Legislature, and aligned with business needs.
 - (2) DEFINITIONS.--As used in this section, the term:
- (a) "Agency information technology investment management" means an analytical decisionmaking process that is used to systematically prioritize, select, and manage information technology investments for the agency.
- (b) "Information technology investment" means the cost associated with agency resources, hardware, software, or contracted services that are required to provide information technology services and to initiate approved information technology projects.
- (c) "Information technology portfolio" means the aggregate list of information technology investments aligned with agency business needs.
- (d) "Information technology services" means the strategic and nonstrategic information technology services used to enable

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- agency business processes and as further defined in the legislative budget instructions developed pursuant to s. 216.023.
 - (e) "Information technology services catalog" means a report defining and describing each information technology service.
 - (f) "Project management" means a set of disciplines required for planning, organizing, managing, implementing, and controlling organizational and fiscal resources in order to complete information technology projects.
 - (g) "Service level agreement" means a written agreement between a service provider and the agency which describes each service to be provided and documents the required service objectives and service levels for a service. Service providers include external providers, internal providers, and other agency providers.
 - (3) AGENCY INFORMATION TECHNOLOGY INVESTMENT MANAGEMENT PROCESS. -- The agency information technology investment management process shall be used as the primary tool to support the information technology investment decisions of each agency. The agency shall adopt the model portfolio management process developed pursuant to s. 282.3025(2)(d) and may adjust the model to meet agency-specific organizational needs subject to the approval of the Agency Chief Information Officers Council.
 - (a) The investment management process shall:
 - 1. Be administered by the agency head and include executive managers from across the agency's program areas.

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- 2. Define initiatives using a comprehensive, uniform format.
 - 3. Evaluate initiatives using an objective framework.
- 4. Prioritize initiatives and match initiatives to resources.
 - 5. Manage the portfolio and the process proactively.
- (b) Agency-approved initiatives which become information technology projects are subject to the requirements of subsection (4). New initiatives requiring funding shall be submitted in the agency's legislative budget request pursuant to s. 216.023.
- (c) The agency shall prepare an information technology portfolio in a format prescribed in the legislative budget instructions pursuant to s. 216.023. The portfolio shall include, but need not be limited to:
- 1. A summary statement of the agency's mission, goals, and objectives for information technology which are supported through the agency's information technology portfolio.
- 2. Identification of projects and resources required to meet the objectives of the portfolio.
- 3. The agency information technology services catalog with services linked to business processes or business needs.
- 4. Implementation schedules estimating the time and funding required to implement information technology projects.
- 5. Funding needed to implement information technology services identified in the information technology services catalog.

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- (d) The agency shall submit its information technology portfolio as part of its legislative budget request in the manner and form prescribed in the legislative budget request instructions as provided in s. 216.023.
 - (4) INFORMATION TECHNOLOGY PROJECT MANAGEMENT. --
- (a) Each agency shall implement the project management methodology developed pursuant to s. 282.3025(2)(c). The agency may make adjustment based on their specific organizational needs and subject to the approval of the Agency Chief Information Officers Council.
- (b) Information technology projects shall be administered according to the following requirements:
- 1. Projects that refresh desktop units or infrastructure equipment with new technology that is similar to the technology currently in use are exempt from the project planning and reporting requirements in this section unless otherwise specified in the General Appropriations Act.
- 2. For projects with a total cost ranging from \$500,000 to \$1,999,999, the agency must appoint a project manager to ensure that needed project planning and management requirements are fulfilled.
- 3. For projects with a total cost ranging from \$500,000 to \$2 million which involve routine hardware or software upgrades for a single agency, the agency must appoint a project manager to timely deploy and implement the upgrade. Should the project be considered high-risk, the project manager shall ensure that

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123 needed project planning and management requirements are 124 fulfilled.

- 4. For projects with a total cost ranging from \$2 million to \$10 million, the agency must appoint a project manager to ensure that needed project planning and management requirements are fulfilled. For projects in this range which are determined to impact the general public or which affect an agency's organizational structure, business processes, or service delivery model, the agency must appoint a dedicated project manager and project management team to ensure that all project planning and management requirements are fulfilled.
- 5. For any project with a total cost greater than \$10 million, the agency must appoint a dedicated project manager and project management team to ensure that all project planning and management requirements are fulfilled.
- Section 2. Section 20.22, Florida Statutes, is amended to read:
- 20.22 Department of Management Services.--There is created a Department of Management Services.
- The head of the Department of Management Services is the Secretary of Management Services, who shall be appointed by the Governor, subject to confirmation by the Senate, and shall serve at the pleasure of the Governor.
- The following divisions and programs within the Department of Management Services are established:
 - (a) Facilities Program.
 - (b) State Technology Program Office.

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(c) Workforce Program.

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- (d)1. Support Program.
- 2. Federal Property Assistance Program.
- (e) Administration Program.
- (f) Division of Administrative Hearings.
- (g) Division of Retirement.
- (h) Division of State Group Insurance.
- (i) Florida Technology Council.
 - (3) The State Technology Office shall operate and manage the Technology Resource Center.
 - (3)(4) The duties of the Chief Labor Negotiator shall be determined by the Secretary of Management Services, and must include, but need not be limited to, the representation of the Governor as the public employer in collective bargaining negotiations pursuant to the provisions of chapter 447.
- Section 3. Section 186.022, Florida Statutes, is repealed.
- Section 4. Section 216.0446, Florida Statutes, is amended to read:
 - 216.0446 Review of information resources management needs.--
 - (1) There is created within the Legislature the Technology Review Workgroup. The workgroup and the State Technology Office shall independently review and make recommendations with respect to the portion of agencies' long-range program plans which pertains to information technology resources management needs and with respect to agencies' legislative budget requests for information technology and related resources. The Technology

Review Workgroup shall report such recommendations, together with the findings and conclusions on which such recommendations are based, to the Legislative Budget Commission. The State Technology Office shall report such recommendations, together with the findings and conclusions on which such recommendations are based, to the Executive Office of the Governor and to the chairs of the legislative appropriations committees.

- (2) In addition to its primary duty specified in subsection (1), the Technology Review Workgroup shall have powers and duties that include, but are not limited to, the following:
- (a) To evaluate the information resource management needs identified in the agency long-range program plans for consistency with the <u>Statewide Information Technology Strategic Plan State Annual Report on Enterprise Resource Planning and Management</u> and statewide policies recommended by the State Technology Office, and make recommendations to the Legislative Budget Commission.
- (b) To review and make recommendations to the Legislative Budget Commission on proposed budget amendments and agency transfers associated with information technology initiatives or projects that involve more than one agency, that have an outcome that impacts another agency, that exceed \$500,000 in total cost over a 1-year period, or that are requested by the Legislative Budget Commission to be reviewed.

- 202 Section 5. Pursuant to section 216.351, Florida Statutes, 203 paragraph (c) of subsection (1) of section 216.292, Florida 204 Statutes, is repealed.
- 205 Section 6. Section 282.0041, Florida Statutes, is amended 206 to read:
- 282.0041 Definitions. -- For the purposes of this part, the 207 208 term:
- 209 (1) "Agency" means those entities described in s. 210 216.011(1)(qq).
 - (2) "Agency Annual Enterprise Resource Planning and Management Report means the report prepared by each agency chief information officer as required by s. 282.3063.
 - (2) "Agency chief information officer" means the person appointed by the agency head State Technology Office to coordinate and manage the information technology policies and activities applicable to that agency.
 - (3)(4) "Agency Chief Information Officers Council" means the council created in s. 282.315 to facilitate the sharing and coordination of information technology issues and initiatives among the agencies.
 - (4) "Department" means the Department of Management Services.
 - (5) "Florida Technology Council" or "council" means the organization created in s. 282.3025.
 - (6)(7) "Information technology" means equipment, hardware, software, firmware, programs, systems, networks, infrastructure, media, and related material used to automatically,

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- electronically, and wirelessly collect, receive, access, transmit, display, store, record, retrieve, analyze, evaluate, process, classify, manipulate, manage, assimilate, control, communicate, exchange, convert, converge, interface, switch, or disseminate information of any kind or form.
- (7)(5) "Information technology Enterprise resources management infrastructure" means the hardware, software, networks, data, human resources, policies, standards, facilities, maintenance, and related materials and services that are required to support the business processes of an agency or state enterprise.
- (8)(6) "Information technology Enterprise resource planning and management" means the planning, budgeting, acquiring, developing, organizing, directing, training, control, and related services associated with government information technology. The term encompasses information and related resources, as well as the controls associated with their acquisition, development, dissemination, and use.
- <u>(9)(8)</u> "Project" means an undertaking directed at the <u>implementation</u> accomplishment of <u>information technology to</u> achieve a strategic objective relating to enterprise resources management or a specific appropriated program.
- (9) "State Annual Report on Enterprise Resource Planning and Management" means the report prepared by the State

 Technology Office as defined in s. 282.102.

- (10) "Standards" means the generally accepted definitions for information technology which promote the use of current, open, nonproprietary, or non-vendor-specific technologies.
- (11) "State Technology Office" or "office" means the office created in s. 282.102.
- (12) "Total cost" means all costs associated with information technology projects or initiatives, including, but not limited to, value of hardware, software, service, maintenance, incremental personnel, and facilities. Total cost of a loan or gift of information technology resources to an agency includes the fair market value of the resources, except that the total cost of loans or gifts of information technology to state universities to be used in instruction or research does not include fair market value.
- Section 7. Section 282.005, Florida Statutes, is repealed. Section 8. Section 282.0055, Florida Statutes, is created to read:
- 282.0055 Limitation with respect to cabinet personnel. -- The Florida Technology Council and the department may not take action affecting the supervision, control, management, or coordination of information technology and information technology personnel that any cabinet officer listed in s. 4, Art. IV of the State Constitution deems necessary for the exercise of his or her statutory or constitutional duties.
- 278 Section 9. Section 282.102, Florida Statutes, is amended 279 to read:

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282.102 Creation of the State Technology Office; Powers
and duties of the departmentThere is created a State
Technology Office within The powers and duties of the department
include Department of Management Services. The office shall be a
separate budget entity, and shall be headed by a Chief
Information Officer who is appointed by the Governor and is in
the Senior Management Service. The Chief Information Officer
shall be an agency head for all purposes. The Department of
Management Services shall provide administrative support and
service to the office to the extent requested by the Chief
Information Officer. The office may adopt policies and
procedures regarding personnel, procurement, and transactions
for State Technology Office personnel. The office shall have the
following powers, duties, and functions:

- (1) To publish electronically the portfolio of services available from the <u>department</u> office, including pricing information; the policies and procedures of the <u>department</u> office governing usage of available services; and a forecast of the priorities and initiatives for the state communications system for the ensuing 2 years.
- (2) To adopt rules implementing policies and procedures providing best practices to be followed by agencies in acquiring, using, upgrading, modifying, replacing, or disposing of information technology.
- (3) To perform, in consultation with an agency, the enterprise resource planning and management for the agency.

- (2)(4) To advise and render aid to state agencies and political subdivisions of the state as to systems or methods to be used for organizing and meeting communications information technology requirements efficiently and effectively.
- (5) To integrate the information technology systems and services of state agencies.
- (3)(6) To adopt technical standards for the state communications information technology system which will assure the interconnection of computer networks and information systems of agencies.
- (4)(7) To assume management responsibility for any consolidated communications system integrated information technology system or service when determined jointly by the department and the agency office to be economically efficient or performance-effective.
- (5)(8) To enter into agreements related to information technology with state agencies and political subdivisions of the state for services provided herein.
- $\underline{(6)(9)}$ To use and acquire, with agency concurrence, <u>communications facilities</u> <u>information technology</u> now owned or operated by any agency.
- (7)(10) To purchase from or contract with information technology providers for communications facilities and services information technology, including private line services.
- (8)(11) To apply for, receive, and hold, and to assist agencies in applying for, receiving, or holding, such authorizations, patents, copyrights, trademarks, service marks,

licenses, and allocations or channels and frequencies to carry out the purposes of this part.

(9)(12) To purchase, lease, or otherwise acquire and to hold, sell, transfer, license, or otherwise dispose of real, personal, and intellectual property, including, but not limited to, patents, trademarks, copyrights, and service marks.

(10)(13) To cooperate with any federal, state, or local emergency management agency in providing for emergency communications services.

(11)(14) To delegate, as necessary, to state agencies the authority to purchase, lease, or otherwise acquire and to use communications equipment, facilities, and services information technology or, as necessary, to control and approve the purchase, lease, or acquisition and the use of all communications equipment, services, and facilities information technology, including, but not limited to, communications services provided as part of any other total system to be used by the state or any of its agencies.

(12)(15) To acquire ownership, possession, custody, and control of existing communications equipment and facilities, including all right, title, interest, and equity therein, as necessary, to carry out the purposes of this part. However, the provisions of this subsection shall in no way affect the rights, title, interest, or equity in any such equipment or facilities owned by, or leased to, the state or any state agency by any telecommunications company.

- (13) (16) To adopt rules pursuant to ss. 120.536(1) and 120.54 relating to information technology and to administer the provisions of this part.
- $\underline{(14)(17)}$ To provide a means whereby political subdivisions of the state may use state information technology systems upon such terms and under such conditions as the <u>department</u> office may establish.
- (15)(18) To apply for and accept federal funds for any of the purposes of this part as well as gifts and donations from individuals, foundations, and private organizations.
- (16)(19) To monitor issues relating to communications facilities and services before the Florida Public Service Commission and, when necessary, prepare position papers, prepare testimony, appear as a witness, and retain witnesses on behalf of state agencies in proceedings before the commission.
- (17)(20) Unless delegated to the agencies by the Chief

 Information Officer, to manage and control, but not intercept or interpret, communications within the SUNCOM Network by:
- (a) Establishing technical standards to physically interface with the SUNCOM Network.
- (b) Specifying how communications are transmitted within the SUNCOM Network.
- (c) Controlling the routing of communications within the SUNCOM Network.
- (d) Establishing standards, policies, and procedures for access to the SUNCOM Network.

- (e) Ensuring orderly and reliable communications services in accordance with the service level agreements executed with state agencies.
- (18)(21) To plan, design, and conduct experiments for information technology services, equipment, and technologies, and to implement enhancements in the state information technology system when in the public interest and costeffective. Funding for such experiments shall be derived from SUNCOM Network service revenues and shall not exceed 2 percent of the annual budget for the SUNCOM Network for any fiscal year or as provided in the General Appropriations Act. New services offered as a result of this subsection shall not affect existing rates for facilities or services.
- (19)(22) To enter into contracts or agreements, with or without competitive bidding or procurement, to make available, on a fair, reasonable, and nondiscriminatory basis, property and other structures under department office control for the placement of new facilities by any wireless provider of mobile service as defined in 47 U.S.C. s. 153(n) or s. 332(d) and any telecommunications company as defined in s. 364.02 when it is determined to be practical and feasible to make such property or other structures available. The department office may, without adopting a rule, charge a just, reasonable, and nondiscriminatory fee for the placement of the facilities, payable annually, based on the fair market value of space used by comparable communications facilities in the state. The department office and a wireless provider or telecommunications

company may negotiate the reduction or elimination of a fee in consideration of services provided to the <u>department</u> office by the wireless provider or telecommunications company. All such fees collected by the <u>department</u> office shall be deposited directly into the Law Enforcement Radio Operating Trust Fund, and may be used by the <u>department</u> office to construct, maintain, or support the system.

- (20)(23) To provide an integrated electronic system for deploying government products, services, and information to individuals and businesses which reflects cost-effective deployment strategies in keeping with industry standards and practices and includes protections and security of private information as well as maintenance of public records.
- (a) The integrated electronic system shall reflect costeffective deployment strategies in keeping with industry
 standards and practices, including protections and security of
 private information as well as maintenance of public records.
- (b) The office shall provide a method for assessing fiscal accountability for the integrated electronic system and shall establish the organizational structure required to implement this system.
- (24) To provide administrative support to the Agency Chief Information Officers Council and other workgroups created by the Chief Information Officer.
- (25) To facilitate state information technology education and training for senior management and other agency staff.

- (26) To prepare, on behalf of the Executive Office of the Governor, memoranda on recommended guidelines and best practices for information resources management, when requested.
- (27) To prepare, publish, and disseminate the State Annual Report on Enterprise Resource Planning and Management under s. 282.310.
- (28) To study and make a recommendation to the Governor and Legislature on the feasibility of implementing online voting in this state.
- (29) To facilitate the development of a network access point in this state, as needed.
- (30) To designate a State Chief Privacy Officer who shall be responsible for the continual review of policies, laws, rules, and practices of state agencies which may affect the privacy concerns of state residents.
- Section 10. Section 282.103, Florida Statutes, is amended to read:
- 282.103 SUNCOM Network; exemptions from the required use.--
- (1) There is created within the <u>Department of Management</u>
 <u>Services</u> State Technology Office the SUNCOM Network which shall be developed to serve as the state communications system for providing local and long-distance communications services to state agencies, political subdivisions of the state, municipalities, state universities, and nonprofit corporations pursuant to ss. 282.101-282.111. The SUNCOM Network shall be developed to transmit all types of communications signals,

including, but not limited to, voice, data, video, image, and radio. State agencies shall cooperate and assist in the development and joint use of communications systems and services.

- (2) The <u>department</u> State Technology Office shall design, engineer, implement, manage, and operate through state ownership, commercial leasing, or some combination thereof, the facilities and equipment providing SUNCOM Network services, and shall develop a system of equitable billings and charges for communication services.
- (3) All state agencies and state universities are required to use the SUNCOM Network for agency and state university communications services as the services become available; however, no agency or university is relieved of responsibility for maintaining communications services necessary for effective management of its programs and functions. If a SUNCOM Network service does not meet the communications requirements of an agency or university, the agency or university shall notify the department State Technology Office in writing and detail the requirements for that communications service. If the department office is unable to meet an agency's or university's requirements by enhancing SUNCOM Network service, the department office may grant the agency or university an exemption from the required use of specified SUNCOM Network services.

Section 11. Section 282.104, Florida Statutes, is amended to read:

282.104 Use of state SUNCOM Network by municipalities.—Any municipality may request the <u>department</u> State Technology Office to provide any or all of the SUNCOM Network's portfolio of communications services upon such terms and under such conditions as the <u>department office</u> may establish. The requesting municipality shall pay its share of installation and recurring costs according to the published rates for SUNCOM Network services and as invoiced by the <u>department office</u>. Such municipality shall also pay for any requested modifications to existing SUNCOM Network services, if any charges apply.

Section 12. Section 282.105, Florida Statutes, is amended to read:

282.105 Use of state SUNCOM Network by nonprofit corporations.--

- (1) The <u>department</u> State Technology Office shall provide a means whereby private nonprofit corporations under contract with state agencies or political subdivisions of the state may use the state SUNCOM Network, subject to the limitations in this section. In order to qualify to use the state SUNCOM Network, a nonprofit corporation shall:
- (a) Expend the majority of its total direct revenues for the provision of contractual services to the state, a municipality, or a political subdivision of the state; and
- (b) Receive only a small portion of its total revenues from any source other than a state agency, a municipality, or a

517 political subdivision of the state during the period of time 518 SUNCOM Network services are requested.

- (2) Each nonprofit corporation seeking authorization to use the state SUNCOM Network pursuant to this section shall provide to the <u>department</u> office, upon request, proof of compliance with subsection (1).
- (3) Nonprofit corporations established pursuant to general law and an association of municipal governments which is wholly owned by the municipalities shall be eligible to use the state SUNCOM Network, subject to the terms and conditions of the department office.
- (4) Institutions qualified to participate in the William L. Boyd, IV, Florida Resident Access Grant Program pursuant to s. 1009.89 shall be eligible to use the state SUNCOM Network, subject to the terms and conditions of the <u>department</u> office. Such entities shall not be required to satisfy the other criteria of this section.
- (5) Private, nonprofit elementary and secondary schools shall be eligible for rates and services on the same basis as public schools, providing these nonpublic schools do not have an endowment in excess of \$50 million.
- Section 13. Section 282.106, Florida Statutes, is amended to read:
- 282.106 Use of SUNCOM Network by libraries.--The department State Technology Office may provide SUNCOM Network services to any library in the state, including libraries in public schools, community colleges, state universities, and

nonprofit private postsecondary educational institutions, and libraries owned and operated by municipalities and political subdivisions.

Section 14. Section 282.1065, Florida Statutes, is created to read:

282.1065 Use of SUNCOM Network by hospitals.-- The department may provide SUNCOM Network services to hospitals or other facilities licensed under chapter 395 and their state associations who currently contract with or provide services on behalf of state or local governments.

Section 15. Section 282.107, Florida Statutes, is amended to read:

282.107 SUNCOM Network; criteria for usage.--

- (1) The <u>department</u> State Technology Office shall periodically review the qualifications of subscribers using the state SUNCOM Network and shall terminate services provided to any facility not qualified pursuant to ss. 282.101-282.111 or rules adopted hereunder. In the event of nonpayment of invoices by subscribers whose SUNCOM Network invoices are paid from sources other than legislative appropriations, such nonpayment represents good and sufficient reason to terminate service.
- (2) The <u>department</u> State Technology Office shall adopt rules setting forth its procedures for withdrawing and restoring authorization to use the state SUNCOM Network. Such rules shall provide a minimum of 30 days' notice to affected parties prior to termination of voice communications service.

- (3) Nothing in this section shall be construed to limit or restrict the ability of the Florida Public Service Commission to set jurisdictional tariffs of telecommunications companies.
- Section 16. Section 282.1095, Florida Statutes, is amended to read:
- 282.1095 State agency law enforcement radio system and interoperability network.--
- (1) The <u>department</u> State Technology Office may acquire and implement a statewide radio communications system to serve law enforcement units of state agencies, and to serve local law enforcement agencies through mutual aid channels. The Joint Task Force on State Agency Law Enforcement Communications is established in the <u>department</u> State Technology Office to advise the <u>department</u> of member-agency needs for the planning, designing, and establishment of the joint system. The State Agency Law Enforcement Radio System Trust Fund is established in the <u>department</u> State Technology Office. The trust fund shall be funded from surcharges collected under ss. 320.0802 and 328.72.
- (2)(a) The Joint Task Force on State Agency Law Enforcement Communications shall consist of eight members, as follows:
- 1. A representative of the Division of Alcoholic Beverages and Tobacco of the Department of Business and Professional Regulation who shall be appointed by the secretary of the department.
- 2. A representative of the Division of Florida Highway Patrol of the Department of Highway Safety and Motor Vehicles

who shall be appointed by the executive director of the department.

- 3. A representative of the Department of Law Enforcement who shall be appointed by the executive director of the department.
- 4. A representative of the Fish and Wildlife Conservation Commission who shall be appointed by the executive director of the commission.
- 5. A representative of the Division of Law Enforcement of the Department of Environmental Protection who shall be appointed by the secretary of the department.
- 6. A representative of the Department of Corrections who shall be appointed by the secretary of the department.
- 7. A representative of the Division of State Fire Marshal of the Department of Financial Services who shall be appointed by the State Fire Marshal.
- 8. A representative of the Department of Transportation who shall be appointed by the secretary of the department.
- (b) Each appointed member of the joint task force shall serve at the pleasure of the appointing official. Any vacancy on the joint task force shall be filled in the same manner as the original appointment. Any joint task force member may, upon notification to the chair prior to the beginning of any scheduled meeting, appoint an alternative to represent the member on the task force and vote on task force business in his or her absence.

- (c) The joint task force shall elect a chair from among its members to serve a 1-year term. A vacancy in the chair of the joint task force must be filled for the remainder of the unexpired term by an election of the joint task force members.
- (d) The joint task force shall meet as necessary, but at least quarterly, at the call of the chair and at the time and place designated by him or her.
- (e) The per diem and travel expenses incurred by a member of the joint task force in attending its meetings and in attending to its affairs shall be paid pursuant to s. 112.061, from funds budgeted to the state agency that the member represents.
- authorized to rent or lease space on any tower under its control. The <u>department</u> <u>office</u> may also rent, lease, or sublease ground space as necessary to locate equipment to support antennae on the towers. The costs for use of such space shall be established by the <u>department</u> <u>office</u> for each site, when it is determined to be practicable and feasible to make space available. The <u>department</u> <u>office</u> may refuse to lease space on any tower at any site. All moneys collected by the <u>department</u> <u>office</u> for such rents, leases, and subleases shall be deposited directly into the Law Enforcement Radio Operating Trust Fund and may be used by the <u>department</u> <u>office</u> to construct, maintain, or support the system.
- (g) The <u>department</u> State Technology Office is hereby authorized to rent, lease, or sublease ground space on lands

acquired by the <u>department</u> office for the construction of privately owned or publicly owned towers. The <u>department</u> office may, as a part of such rental, lease, or sublease agreement, require space on said tower or towers for antennae as may be necessary for the construction and operation of the state agency law enforcement radio system or any other state need. The positions necessary for the <u>department</u> office to accomplish its duties under this paragraph and paragraph (f) shall be established in the General Appropriations Act and shall be funded by the Law Enforcement Radio Operating Trust Fund or other revenue sources.

- (h) The <u>department</u> State Technology Office may make the mutual aid channels in the statewide radio communications system available to federal agencies, state agencies, and agencies of the political subdivisions of the state for the purpose of public safety and domestic security. The <u>department office</u> shall exercise its powers and duties, as specified in this chapter, to plan, manage, and administer the mutual aid channels. The <u>department office</u> shall, in implementing such powers and duties, act in consultation and conjunction with the Department of Law Enforcement and the Division of Emergency Management of the Department of Community Affairs, and shall manage and administer the mutual aid channels in a manner that reasonably addresses the needs and concerns of the involved law enforcement agencies and emergency response agencies and entities.
- (3) Upon appropriation, moneys in the trust fund may be used by the department office to acquire by competitive

procurement the equipment; software; and engineering, administrative, and maintenance services it needs to construct, operate, and maintain the statewide radio system. Moneys in the trust fund collected as a result of the surcharges set forth in ss. 320.0802 and 328.72 shall be used to help fund the costs of the system. Upon completion of the system, moneys in the trust fund may also be used by the <u>department</u> of the system.

- (4)(a) The <u>department</u> office shall, in conjunction with the Department of Law Enforcement and the Division of Emergency Management of the Department of Community Affairs, establish policies, procedures, and standards which shall be incorporated into a comprehensive management plan for the use and operation of the statewide radio communications system.
- (b) The joint task force, in consultation with the <u>department</u> office, shall have the authority to permit other state agencies to use the communications system, under terms and conditions established by the joint task force.
- (5) The <u>department</u> office shall provide technical support to the joint task force and shall bear the overall responsibility for the design, engineering, acquisition, and implementation of the statewide radio communications system and for ensuring the proper operation and maintenance of all system common equipment.
- (6)(a) The <u>department</u> State Technology Office may create and implement an interoperability network to enable interoperability between various radio communications

technologies and to serve federal agencies, state agencies, and agencies of political subdivisions of the state for the purpose of public safety and domestic security. The <u>department office</u> shall, in conjunction with the Department of Law Enforcement and the Division of Emergency Management of the Department of Community Affairs, exercise its powers and duties pursuant to this chapter to plan, manage, and administer the interoperability network. The <u>department</u> office may:

- 1. Enter into mutual aid agreements among federal agencies, state agencies, and political subdivisions of the state for the use of the interoperability network.
- 2. Establish the cost of maintenance and operation of the interoperability network and charge subscribing federal and local law enforcement agencies for access and use of the network. The <u>department State Technology Office</u> may not charge state law enforcement agencies identified in paragraph (2)(a) to use the network.
- 3. In consultation with the Department of Law Enforcement and the Division of Emergency Management of the Department of Community Affairs, amend and enhance the statewide radio communications system as necessary to implement the interoperability network.
- (b) The <u>department</u> State Technology Office, in consultation with the Joint Task Force on State Agency Law Enforcement Communications, and in conjunction with the Department of Law Enforcement and the Division of Emergency Management of the Department of Community Affairs, shall

establish policies, procedures, and standards to incorporate into a comprehensive management plan for the use and operation of the interoperability network.

Section 17. Section 282.111, Florida Statutes, is amended to read:

- 282.111 Statewide system of regional law enforcement communications.--
- (1) It is the intent and purpose of the Legislature that a statewide system of regional law enforcement communications be developed whereby maximum efficiency in the use of existing radio channels is achieved in order to deal more effectively with the apprehension of criminals and the prevention of crime generally. To this end, all law enforcement agencies within the state are directed to provide the <u>department State Technology</u> Office with any information the <u>department office</u> requests for the purpose of implementing the provisions of subsection (2).
- (2) The <u>department</u> State Technology Office is hereby authorized and directed to develop and maintain a statewide system of regional law enforcement communications. In formulating such a system, the <u>department</u> office shall divide the state into appropriate regions and shall develop a program which shall include, but not be limited to, the following provisions:
- (a) The communications requirements for each county and municipality comprising the region.
- (b) An interagency communications provision which shall depict the communication interfaces between municipal, county,

and state law enforcement entities which operate within the region.

- (c) Frequency allocation and use provision which shall include, on an entity basis, each assigned and planned radio channel and the type of operation, simplex, duplex, or half-duplex, on each channel.
- (3) The <u>department</u> office shall adopt any necessary rules and regulations for implementing and coordinating the statewide system of regional law enforcement communications.
- (4) The <u>secretary of the Department of Management Services</u> Chief Information Officer of the State Technology Office or his or her designee is designated as the director of the statewide system of regional law enforcement communications and, for the purpose of carrying out the provisions of this section, is authorized to coordinate the activities of the system with other interested state agencies and local law enforcement agencies.
- (5) No law enforcement communications system shall be established or present system expanded without the prior approval of the department State Technology Office.
- (6) Within the limits of its capability, the Department of Law Enforcement is encouraged to lend assistance to the department State Technology Office in the development of the statewide system of regional law enforcement communications proposed by this section.
- Section 18. Section 282.20, Florida Statutes, is amended to read:
 - 282.20 Technology Resource Center. --

- (1)(a) The <u>Department of Management Services</u> State

 Technology Office shall operate and manage the Technology

 Resource Center.
 - (b) For the purposes of this section, the term:
- 1. "Information-system utility" means a full-service information-processing facility offering hardware, software, operations, integration, networking, and consulting services.
- 2. "Customer" means a state agency or other entity which is authorized to utilize the SUNCOM Network pursuant to this part.
 - (2) The Technology Resource Center shall:
- (a) Serve the <u>department</u> office and other customers as an information-system utility.
- (b) Cooperate with customers to offer, develop, and support a wide range of services and applications needed by users of the Technology Resource Center.
- (c) Cooperate with the Florida Legal Resource Center of the Department of Legal Affairs and other state agencies to develop and provide access to repositories of legal information throughout the state.
- (d) Cooperate with the <u>department</u> of facilitate interdepartmental networking and integration of network services for its customers.
- (e) Assist customers in testing and evaluating new and emerging technologies that could be used to meet the needs of the state.

- (3) The <u>department</u> of services may contract with customers to provide any combination of services necessary for agencies to fulfill their responsibilities and to serve their users.
- (4) The Technology Resource Center may plan, design, establish pilot projects for, and conduct experiments with information technology resources, and may implement enhancements in services when such implementation is cost-effective. Funding for experiments and pilot projects shall be derived from service revenues and may not exceed 5 percent of the service revenues for the Technology Resource Center for any single fiscal year. Any experiment, pilot project, plan, or design must be approved by the secretary of the department Chief Information Officer.
- Technology Resource Center may spend funds in the reserve account of the Technology Enterprise Operating Trust Fund for enhancements to center operations or for information technology resources. Any expenditure of reserve account funds must be approved by the secretary of the department Chief Information Officer. Any funds remaining in the reserve account at the end of the fiscal year may be carried forward and spent as approved by the secretary Chief Information Officer, provided that such approval conforms to any applicable provisions of chapter 216.

Section 19. Section 282.21, Florida Statutes, is amended to read:

282.21 The State Technology Office's Electronic access services of the department.--The department State Technology Office may collect fees for providing remote electronic access

pursuant to s. 119.07(2). The fees may be imposed on individual transactions or as a fixed subscription for a designated period of time. All fees collected under this section shall be deposited in the appropriate trust fund of the program or activity that made the remote electronic access available.

Section 20. Section 282.22, Florida Statutes, is amended to read:

- 282.22 State Technology Office; Production, dissemination, and ownership of materials and products.--
- (1) It is the intent of the Legislature that when materials, products, information, and services are acquired or developed by or under the direction of the <u>department</u> State Technology Office, through research and development or other efforts, including those subject to copyright, patent, or trademark, they shall be made available for use by state and local government entities at the earliest practicable date and in the most economical and efficient manner possible and consistent with chapter 119.
- (2) To accomplish this objective the <u>department may office</u> is authorized to publish or partner with private sector entities to produce or have produced materials and products and to make them readily available for appropriate use. The <u>department may office is authorized to</u> charge an amount or receive value-added services adequate to cover the essential cost of producing and disseminating such materials, information, services, or products and is authorized to sell services.

- (3) If In cases in which the materials or products are of such nature, or the circumstances are such, that it is not practicable or feasible for the department office to produce or have produced materials and products so developed, it is authorized, after review and approval by the Executive Office of the Governor, to license, lease, assign, sell, or otherwise give written consent to any person, firm, or corporation for the manufacture or use thereof, on a royalty basis, or for such other consideration as the department deems office shall deem proper and in the best interest of the state; the department shall office is authorized and directed to protect same against improper or unlawful use or infringement and to enforce the collection of any sums due for the manufacture or use thereof by any other party.
- (4) All proceeds from the sale of such materials and products or other money collected pursuant to this section shall be deposited into the Grants and Donations Trust Fund of the department office and, when properly budgeted as approved by the Legislature and the Executive Office of the Governor, used to pay the cost of producing and disseminating materials and products to carry out the intent of this section.
- Section 21. <u>Section 282.23, Florida Statutes, is repealed.</u> Section 22. Section 282.3025, Florida Statutes, is created to read:
 - 282.3025 Florida Technology Council; powers and duties.--
- (1) There is created a Florida Technology Council within the Department of Management Services. The council shall be

- 891 headed by a State Chief Information Officer who is appointed by 892 the Governor. The Department of Management Services shall 893 provide administrative support and services to the council.
 - (2) The council shall have the following powers, duties, and functions:
 - (a) Develop and submit by January 15, 2006, a Statewide Information Technology Strategic Plan consistent with the provisions of s. 282.0051(1), and in consultation with the Agency Chief Information Officers Council. The plan must include, but need not be limited to, a description and recommendations as to how the state can deploy information technology that:
 - 1. Aligns state information technology resources and assets to achieve an enterprise perspective and focus state investments on initiatives that provide significant improvements in statewide service delivery and business operations.
 - 2. Makes state governmental information and services more accessible to residents and the state's clients.
 - 3. Improves governmental efficiency and costeffectiveness.
 - 4. Improves security and performance of the state's information technology infrastructure.
 - 5. Makes recommendations for changes to the statutes which promote the findings of the report.
 - (b) Develop enterprise information technology policies, standards, guidelines, and procedures in consultation with and subject to the approval of the Agency Chief Information Officers

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- Council and the department, and in consultation with the Technology Review Workgroup, relating to enterprise architecture, enterprise Internet portal, business continuity and disaster recovery, security, computing, networks, desktop equipment, and communications.
- (c) Recommend, in consultation with the Agency Chief Information Officers Council and the Technology Review Workgroup, and subject to the approval of the Agency Chief Information Officers Council, a project management methodology for use by the agencies to meet the provisions of s. 282.0051. The methodology shall be adopted by September 30, 2005, for distribution to the agencies.
- (d) Develop, in consultation with the Agency Chief Information Officers Council and the Technology Review Workgroup, and subject to the approval of the Agency Chief Information Officers Council, a model agency information technology investment management process and an information technology investment portfolio. The model process shall be adopted by September 30, 2005, for distribution to the agencies.
- (e) Review recommendations made by the Agency Chief Information Officers Council for improving information technology in agencies or the state and make recommendations to the Governor and the Legislature for consideration during legislative session.
- (f) Review each agency information technology investment portfolio and make recommendations to the Governor and the

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- 944 <u>Legislature regarding opportunities consistent with s.</u> 945 282.0051(1).
 - (g) Prepare, on behalf of the Executive Office of the Governor, memoranda on recommended guidelines and best practices for information technology, when requested.
 - (3) The Florida Technology Council may adopt rules pursuant to ss. 120.536(1) and 120.54 to administer the provisions of this section.

Section 23. Section 282.3031, Florida Statutes, is amended to read:

282.3031 Assignment of information technology planning and resources management responsibilities.—For purposes of ss.

282.3032-282.322 282.303-282.322, to ensure the best management of state information technology resources, and notwithstanding other provisions of law to the contrary, the functions of information technology planning and resources management are assigned to the university boards of trustees for the development and implementation of planning, management, rulemaking, standards, and guidelines for the state universities; to the community college boards of trustees for establishing and developing rules for the community colleges; to the Supreme Court for the judicial branch; to each state attorney and public defender; and to the agency head State Technology Office for the agencies within the executive branch of state government.

Section 24. <u>Section 282.3032</u>, Florida Statutes, is repealed.

971 Section 25. Section 282.3055, Florida Statutes, is amended 972 to read:

282.3055 Agency chief information officer; appointment; duties.--

- (1)(a) To assist the <u>agency head State Technology Officer</u> in carrying out <u>information technology the enterprise resource</u> planning and management responsibilities, the <u>agency head Chief Information Officer</u> may appoint or contract for an agency chief information officer. This position may be full time or part time.
- (b) The agency chief information officer must, at a minimum, have knowledge and experience in both management and information technology resources.
- (2) The duties of the agency chief information officer include, but are not limited to:
- (a) Coordinating and facilitating agency <u>information</u>

 <u>technology</u> enterprise resource planning and management projects and initiatives.
- (b) Preparing the an agency annual information technology investment portfolio report on enterprise resource planning and management pursuant to the provisions of s. 282.0051 s. 282.3063.
- (c) Developing and implementing agency <u>information</u>

 <u>technology</u> enterprise resource planning and management policies,
 procedures, <u>guidelines</u>, and standards <u>consistent with statewide</u>
 policies, procedures, <u>guidelines</u>, and <u>standards</u>, <u>including</u>

 <u>specific policies and procedures for review and approval of the</u>

998 agency's purchases of information technology resources in 999 accordance with the office's policies and procedures.

- (d) Advising agency senior management as to the information technology enterprise resource planning and management and the information technology investment needs of the agency for inclusion in planning documents required by law.
- (e) Staffing and supporting an agency information technology investment management process.
- (e) Assisting in the development and prioritization of the enterprise resource planning and management schedule of the agency's legislative budget request.
- Section 26. <u>Section 282.3063</u>, Florida Statutes, is repealed.
- Section 27. <u>Section 282.310, Florida Statutes, is</u> 1012 repealed.
 - Section 28. Section 282.315, Florida Statutes, is amended to read:
 - 282.315 Agency Chief Information Officers Council; creation.—The Legislature finds that enhancing communication, consensus building, coordination, and facilitation of statewide enterprise information technology resource planning and management issues are is essential to improving state management of such resources.
 - (1) There is created an Agency Chief Information Officers Council to:
 - (a) Enhance communication among the agency chief information officers and the Florida Technology Council by

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sharing enterprise resource planning and management experiences and exchanging ideas.

- (b) Identify and recommend Facilitate the sharing of best practices that are characteristic of highly successful technology organizations, as well as exemplary information technology applications of state agencies, and assist the Florida Technology Council in the development of policies, standards, guidelines, and procedures for use by all state agencies.
- (c) Identify efficiency opportunities among state agencies to fulfill the guidelines in s. 282.3032 and make recommendations for action to the Florida Technology Council.
- (d) Serve as an educational forum for enterprise information technology resource planning and management issues.
- (e) <u>Identify</u> Assist the State Technology Office in identifying critical statewide issues and, when appropriate, make recommendations to the Florida Technology Council for solving <u>information technology</u> enterprise resource planning and management deficiencies.
- (2) Members of the council shall include the agency chief information officers, including the chief information officers of the agencies and governmental entities enumerated in s. 282.3031, except that there shall be one chief information officer selected by the state attorneys and one chief information officer selected by the public defenders. The chairs, or their designees, of the Florida Financial Management Information System Coordinating Council, the Criminal and

Juvenile Justice Information Systems Council, and the Health Information Systems Council shall represent their respective organizations on the Agency Chief Information Officers Council as voting members. The council shall appoint a chair, a vice chair, and a secretary from its members to serve a 1-year term each. The council shall establish procedures to govern council business.

(3) The <u>Florida Technology Council</u> <u>State Technology Office</u> shall provide administrative support to the council.

Section 29. Section 282.318, Florida Statutes, is amended to read:

282.318 Security of data and information technology resources.--

- (1) This section may be cited as the "Security of Data and Information Technology Infrastructure Resources Act."
- (2)(a) The State Technology Office, in consultation with Each agency head, is responsible and accountable for assuring an adequate level of security for all data and information technology infrastructure resources of each agency and, to carry out this responsibility, shall, at a minimum:
- 1. Designate an information security manager who shall administer the security program of each agency for its data and information technology resources.
- 2. Conduct, and periodically update, a comprehensive risk analysis to determine the security threats to the data and information technology <u>infrastructure</u> resources of each agency. The risk analysis information is confidential and exempt from

the provisions of s. 119.07(1), except that such information shall be available to the Auditor General in performing his or her postauditing duties.

- 3. Develop, and periodically update, written internal policies and procedures to assure the security of the data and information technology <u>infrastructure</u> resources of each agency. The internal policies and procedures which, if disclosed, could facilitate the unauthorized modification, disclosure, or destruction of data or information technology <u>infrastructure</u> resources are confidential information and exempt from the provisions of s. 119.07(1), except that such information shall be available to the Auditor General in performing his or her postauditing duties.
- 4. Implement appropriate cost-effective safeguards to reduce, eliminate, or recover from the identified risks to the data and information technology <u>infrastructure</u> resources of each agency.
- 5. Ensure that periodic internal audits and evaluations of each security program for the data and information technology <u>infrastructure</u> resources of the agency are conducted. The results of such internal audits and evaluations are confidential information and exempt from the provisions of s. 119.07(1), except that such information shall be available to the Auditor General in performing his or her postauditing duties.
- 6. Include appropriate security requirements, as determined by the <u>agency State Technology Office</u>, in consultation with the Department of Law Enforcement <u>each agency</u>

head, in the written specifications for the solicitation of information technology resources.

(b) In those instances in which the <u>department</u> State

Technology Office develops state contracts for use by state agencies, the <u>department</u> office shall include appropriate security requirements in the specifications for the solicitation for state contracts for procuring information technology <u>infrastructure</u> resources.

Section 30. Section 282.322, Florida Statutes, is amended to read:

282.322 Special monitoring process for designated information resources management projects.--

which is designated for special monitoring in the General Appropriations Act, with a proviso requiring a contract with a project monitor, the Technology Review Workgroup established pursuant to s. 216.0446, in consultation with each affected agency, shall be responsible for contracting with the project monitor. Upon contract award, funds equal to the contract amount shall be transferred to the Technology Review Workgroup upon request and subsequent approval of a budget amendment pursuant to s. 216.292. With the concurrence of the Legislative Auditing Committee, the office of the Auditor General shall be the project monitor for other projects designated for special monitoring. However, nothing in this section precludes the Auditor General from conducting such monitoring on any project designated for special monitoring. In addition to monitoring and

1133	reporting on significant communications between a contracting
1134	agency and the appropriate federal authorities, the project
1135	monitoring process shall consist of evaluating each major stage
1136	of the designated project to determine whether the deliverables
1137	have been satisfied and to assess the level of risks associated
1138	with proceeding to the next stage of the project. The major
1139	stages of each designated project shall be determined based on
1140	the agency's information systems development methodology. Within
1141	20 days after an agency has completed a major stage of its
1142	designated project or at least 90 days, the project monitor
1143	shall issue a written report, including the findings and
1144	recommendations for correcting deficiencies, to the agency head,
1145	for review and comment. Within 20 days after receipt of the
1146	project monitor's report, the agency head shall submit a written
1147	statement of explanation or rebuttal concerning the findings and
1148	recommendations of the project monitor, including any corrective
1149	action to be taken by the agency. The project monitor shall
1150	include the agency's statement in its final report, which shall
1151	be forwarded, within 7 days after receipt of the agency's
1152	statement, to the agency head, the inspector general's office of
1153	the agency, the Executive Office of the Governor, the
1154	appropriations committees of the Legislature, the Joint
1155	Legislative Auditing Committee, the Technology Review Workgroup,
1156	the President of the Senate, the Speaker of the House of
1157	Representatives, and the Office of Program Policy Analysis and
1158	Government Accountability. The Auditor General shall also
1159	receive a copy of the project monitor's report for those

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1160 projects in which the Auditor General is not the project 1161 monitor.

- (2) The Enterprise Project Management Office of the State Technology Office shall report any information technology projects the office identifies as high-risk to the Executive Office of the Governor, the President of the Senate, the Speaker of the House of Representatives, and the chairs of the appropriations committees. Within the limits of current appropriations, the Enterprise Project Management Office shall monitor and report on such high-risk information technology projects, and assess the levels of risks associated with proceeding to the next stage of the project.
- Section 31. Paragraph (a) of subsection (3), subsections (4), (5), (7), (9), (10), and (12), and paragraph (a) of subsection (13) of section 365.171, Florida Statutes, are amended to read:
 - 365.171 Emergency telephone number #911.#--
 - DEFINITIONS. -- As used in this section:
- "Department Office" means the Department of Management Services State Technology Office.
- (4) STATE PLAN. -- The department office shall develop a statewide emergency telephone number "911" system plan. The plan shall provide for:
- The establishment of the public agency emergency telephone communications requirements for each entity of local government in the state.

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- (b) A system to meet specific local government requirements. Such system shall include law enforcement, firefighting, and emergency medical services and may include other emergency services such as poison control, suicide prevention, and emergency management services.
- (c) Identification of the mutual aid agreements necessary to obtain an effective "911" system.
- (d) A funding provision which shall identify the cost necessary to implement the "911" system.
- (e) A firm implementation schedule which shall include the installation of the "911" system in a local community within 24 months after the designated agency of the local government gives a firm order to the telephone utility for a "911" system.

The <u>department</u> office shall be responsible for the implementation and coordination of such plan. The <u>department</u> office shall adopt any necessary rules and schedules related to public agencies for implementing and coordinating such plan, pursuant to chapter 120. The public agency designated in the plan shall order such system within 6 months after publication date of the plan if the public agency is in receipt of funds appropriated by the Legislature for the implementation and maintenance of the "911" system. Any jurisdiction which has utilized local funding as of July 1, 1976, to begin the implementation of the state plan as set forth in this section shall be eligible for at least a partial reimbursement of its

direct cost when, and if, state funds are available for such reimbursement.

- department office or his or her designee is designated as the director of the statewide emergency telephone number "911" system and, for the purpose of carrying out the provisions of this section, is authorized to coordinate the activities of the system with state, county, local, and private agencies. The secretary director is authorized to employ not less than five persons, three of whom will be at the professional level, one at the secretarial level, and one to fill a fiscal position, for the purpose of carrying out the provisions of this section. The secretary director in implementing the system shall consult, cooperate, and coordinate with local law enforcement agencies.
- (7) TELEPHONE INDUSTRY COORDINATION. -- The <u>department</u> office shall coordinate with the Florida Public Service Commission which shall encourage the Florida telephone industry to activate facility modification plans for a timely "911" implementation.
- (9) SYSTEM APPROVAL.--No emergency telephone number "911" system shall be established and no present system shall be expanded without prior approval of the <u>department</u> of the <u>departmen</u>
- (10) COMPLIANCE. --All public agencies shall assist the <u>department</u> of their efforts to carry out the intent of this section, and such agencies shall comply with the developed plan.

- (12) FEDERAL ASSISTANCE. -- The secretary of the <u>department</u> effice or his or her designee may apply for and accept federal funding assistance in the development and implementation of a statewide emergency telephone number "911" system.
 - (13) "911" FEE.--

- (a) Following approval by referendum as set forth in paragraph (b), or following approval by a majority vote of its board of county commissioners, a county may impose a "911" fee to be paid by the local exchange subscribers within its boundaries served by the "911" service. Proceeds from the "911" fee shall be used only for "911" expenditures as set forth in subparagraph 6. The manner of imposing and collecting said payment shall be as follows:
- 1. At the request of the county subscribing to "911" service, the telephone company shall, insofar as is practicable, bill the "911" fee to the local exchange subscribers served by the "911" service, on an individual access line basis, at a rate not to exceed 50 cents per month per line (up to a maximum of 25 access lines per account bill rendered). However, the fee may not be assessed on any pay telephone in this state. A county collecting the fee for the first time may collect the fee for no longer than 36 months without initiating the acquisition of its "911" equipment.
- 2. Fees collected by the telephone company pursuant to subparagraph 1. shall be returned to the county, less the costs of administration retained pursuant to paragraph (c). The county

shall provide a minimum of 90 days' written notice to the telephone company prior to the collection of any "911" fees.

Any county that currently has an operational "911" system or that is actively pursuing the implementation of a "911" system shall establish a fund to be used exclusively for receipt and expenditure of "911" fee revenues collected pursuant to this section. All fees placed in said fund, and any interest accrued thereupon, shall be used solely for "911" costs described in subparagraph 6. The money collected and interest earned in this fund shall be appropriated for "911" purposes by the county commissioners and incorporated into the annual county budget. Such fund shall be included within the financial audit performed in accordance with s. 218.39. A report of the audit shall be forwarded to the department office within 60 days of its completion. A county may carry forward on an annual basis unspent moneys in the fund for expenditures allowed by this section, or it may reduce its fee. However, in no event shall a county carry forward more than 10 percent of the "911" fee billed for the prior year. The amount of moneys carried forward each year may be accumulated in order to allow for capital improvements described in this subsection. The carryover shall be documented by resolution of the board of county commissioners expressing the purpose of the carryover or by an adopted capital improvement program identifying projected expansion or replacement expenditures for "911" equipment and service features, or both. In no event shall the "911" fee carryover surplus moneys be used for any purpose other than for the "911"

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1291	equipment, service features, and installation charges authorized
1292	in subparagraph 6. Nothing in this section shall prohibit a
1293	county from using other sources of revenue for improvements,
1294	replacements, or expansions of its "911" system. A county may
1295	increase its fee for purposes authorized in this section.
1296	However, in no case shall the fee exceed 50 cents per month per
1297	line. All current "911" fees shall be reported to the department
1298	office within 30 days of the start of each county's fiscal
1299	period. Any fee adjustment made by a county shall be reported to
1300	the <u>department</u> office . A county shall give the telephone company
1301	a 90-day written notice of such fee adjustment.

- 4. The telephone company shall have no obligation to take any legal action to enforce collection of the "911" fee. The telephone company shall provide quarterly to the county a list of the names, addresses, and telephone numbers of any and all subscribers who have identified to the telephone company their refusal to pay the "911" fee.
- 5. The county subscribing to "911" service shall remain liable to the telephone company for any "911" service, equipment, operation, or maintenance charge owed by the county to the telephone company.

As used in this paragraph, "telephone company" means an exchange telephone service provider of "911" service or equipment to any county within its certificated area.

6. It is the intent of the Legislature that the "911" fee authorized by this section to be imposed by counties will not

1318	necessarily provide the total funding required for establishing
1319	or providing the "911" service. For purposes of this section,
1320	"911" service includes the functions of database management,
1321	call taking, location verification, and call transfer. The
1322	following costs directly attributable to the establishment
1323	and/or provision of "911" service are eligible for expenditure
1324	of moneys derived from imposition of the "911" fee authorized by
1325	this section: the acquisition, implementation, and maintenance
1326	of Public Safety Answering Point (PSAP) equipment and "911"
1327	service features, as defined in the Florida Public Service
1328	Commission's lawfully approved "911" and related tariffs and/or
1329	the acquisition, installation, and maintenance of other "911"
1330	equipment, including call answering equipment, call transfer
1331	equipment, ANI controllers, ALI controllers, ANI displays, ALI
1332	displays, station instruments, "911" telecommunications systems,
1333	teleprinters, logging recorders, instant playback recorders,
1334	telephone devices for the deaf (TDD) used in the "911" system,
1335	PSAP backup power systems, consoles, automatic call
1336	distributors, and interfaces (hardware and software) for
1337	computer-aided dispatch (CAD) systems; salary and associated
1338	expenses for "911" call takers for that portion of their time
1339	spent taking and transferring "911" calls; salary and associated
1340	expenses for a county to employ a full-time equivalent "911"
1341	coordinator position and a full-time equivalent staff assistant
1342	position per county for the portion of their time spent
1343	administrating the "911" system; training costs for PSAP call
1344	takers in the proper methods and techniques used in taking and

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1345 transferring "911" calls; expenses required to develop and 1346 maintain all information (ALI and ANI databases and other 1347 information source repositories) necessary to properly inform call takers as to location address, type of emergency, and other 1348 information directly relevant to the "911" call-taking and 1349 transferring function; and, in a county defined in s. 1350 1351 125.011(1), such expenses related to a nonemergency "311" system, or similar nonemergency system, which improves the 1352 1353 overall efficiency of an existing "911" system or reduces "911" 1354 emergency response time for a 2-year pilot project that ends 1355 June 30, 2003. However, no wireless telephone service provider 1356 shall be required to participate in this pilot project or to 1357 otherwise implement a nonemergency "311" system or similar nonemergency system. The "911" fee revenues shall not be used to 1358 1359 pay for any item not listed, including, but not limited to, any 1360 capital or operational costs for emergency responses which occur 1361 after the call transfer to the responding public safety entity 1362 and the costs for constructing buildings, leasing buildings, 1363 maintaining buildings, or renovating buildings, except for those 1364 building modifications necessary to maintain the security and environmental integrity of the PSAP and "911" equipment rooms. 1365

7. It is the goal of the Legislature that enhanced "911" service be available throughout the state. Expenditure by counties of the "911" fees authorized by this section should support this goal to the greatest extent feasible within the context of local service needs and fiscal capability. Nothing in this section shall be construed to prohibit two or more counties

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from establishing a combined emergency "911" telephone service
by interlocal agreement and utilizing the "911" fees authorized
by this section for such combined "911" service.

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- As used in this paragraph, "telephone company" means an exchange telephone service provider of "911" service or equipment to any county within its certificated area.
- Section 32. Paragraph (d) of subsection (2), paragraph (f) of subsection (3), subsection (4), paragraph (a) of subsection (5), and paragraphs (c) and (d) of subsection (6) of section 365.172, Florida Statutes, are amended to read:
 - 365.172 Wireless emergency telephone number "E911."--
 - (2) FINDINGS, PURPOSE, AND LEGISLATIVE INTENT. -- The Legislature finds and declares that:
 - (d) The revenues generated by the E911 fee imposed under this section are required to fund the efforts of the counties, the Wireless 911 Board under the <u>Department of Management</u>

 <u>Services State Technology Office</u>, and commercial mobile radio service providers to improve the public health, safety, and welfare and serve a public purpose by providing emergency telephone assistance through wireless communications.
 - (3) DEFINITIONS.--As used in this section and ss. 365.173 and 365.174, the term:
 - (f) "Department Office" means the Department of Management Services State Technology Office.
 - (4) POWERS AND DUTIES OF THE <u>DEPARTMENT</u> OFFICE. -- The <u>department</u> of the fee

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imposed on subscribers of statewide E911 service under subsection (8).

- (5) THE WIRELESS 911 BOARD.--
- (a) The Wireless 911 Board is established to administer, with oversight by the <u>department</u> office, the fee imposed under subsection (8), including receiving revenues derived from the fee; distributing portions of such revenues to providers, counties, and the <u>department</u> office; accounting for receipts, distributions, and income derived by the funds maintained in the fund; and providing annual reports to the Governor and the Legislature for submission by the <u>department</u> office on amounts collected and expended, the purposes for which expenditures have been made, and the status of wireless E911 service in this state. In order to advise and assist the <u>department</u> office in carrying out the purposes of this section, the board, which shall have the power of a body corporate, shall have the powers enumerated in subsection (6).
 - (6) AUTHORITY OF THE BOARD; ANNUAL REPORT. --
- (c) By February 28 of each year, the board shall prepare a report for submission by the <u>department</u> office to the Governor, the President of the Senate, and the Speaker of the House of Representatives which reflects, for the immediately preceding calendar year, the quarterly and annual receipts and disbursements of moneys in the fund, the purposes for which disbursements of moneys from the fund have been made, and the availability and status of implementation of E911 service in this state.

- (d) By February 28, 2001, the board shall undertake and complete a study for submission by the <u>department</u> of the Governor, the President of the Senate, and the Speaker of the House of Representatives which addresses:
- 1. The total amount of E911 fee revenues collected by each provider, the total amount of expenses incurred by each provider to comply with the order, and the amount of moneys on deposit in the fund, all as of December 1, 2000.
- 2. Whether the amount of the E911 fee and the allocation percentages set forth in s. 365.173 should be adjusted to comply with the requirements of the order, and, if so, a recommended adjustment to the E911 fee.
- 3. Any other issues related to providing wireless E911 services.
- Section 33. Subsections (2), (5), (6), and (9) of section 445.049, Florida Statutes, are amended to read:
 - 445.049 Digital Divide Council.--
- (2) DIGITAL DIVIDE COUNCIL. -- The Digital Divide Council is created in the <u>Department of Management Services</u> State

 Technology Office. The council shall consist of:
- (a) The <u>Secretary of Management Services or his or her</u>

 <u>designee</u> <u>chief information officer in the State Technology</u>

 <u>Office</u>.
- (b) The director of the Office of Tourism, Trade, and Economic Development in the Executive Office of the Governor.
 - (c) The president of Workforce Florida, Inc.
 - (d) The director of the Agency for Workforce Innovation.

- (e) The chair of itflorida.com, Inc.
 - (f) The Commissioner of Education.
 - (g) The chair of the Network Access Point of the Americas.
- 1456 (h) A representative of the information technology
 1457 industry in this state appointed by the Speaker of the House of
 1458 Representatives.
 - (i) A representative of the information technology industry in this state appointed by the President of the Senate.
 - (j) Two members of the House of Representatives, who shall be ex officio, nonvoting members of the council, appointed by the Speaker of the House of Representatives, one of whom shall be a member of the Republican Caucus and the other of whom shall be a member of the Democratic Caucus.
 - (k) Two members of the Senate, who shall be ex officio, nonvoting members of the council, appointed by the President of the Senate, one of whom shall be a member of the Republican Caucus and the other of whom shall be a member of the Democratic Caucus.
 - (5) ADMINISTRATIVE AND TECHNICAL SUPPORT; PAYMENT OF SUPPORT COSTS.--The <u>Department of Management Services</u> State

 Technology Office shall provide such administrative and technical support to the council as is reasonably necessary for the council to effectively and timely carry out its duties and responsibilities. All direct and indirect costs of providing such support and performing the other duties assigned to the <u>Department of Management Services</u> State Technology Office related to design and implementation of the programs authorized

by this section may be paid from appropriations authorized to be used for such purposes.

POWERS AND DUTIES OF COUNCIL. -- The council, through the Department of Management Services State Technology Office, is authorized and empowered to facilitate the design and implementation of programs that are aimed at achieving the objectives and goals stated in this section. The Department of Management Services State Technology Office shall present and demonstrate to the council the design characteristics and functional elements of each program proposed to be implemented to achieve the objectives and goals stated in this section and each such program shall be reviewed and approved by the council before being implemented. Such programs shall initially be implemented as pilot programs in a minimum of six different areas of the state to develop model programs that are likely to be successful if implemented throughout the state. The areas of the state where the pilot programs are implemented shall be selected by the council with the objectives of testing the merits of the programs in each geographic region of the state and providing equal exposure of the programs to urban and rural communities alike. Implementation of all such pilot and model programs shall be administered by and through the local workforce development boards and each such board shall coordinate and confirm the ready availability and timely delivery of all elements of such programs to ensure the highest probability of such programs achieving their intended results.

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(9) ANNUAL REPORT.--By March 1 each year, 2002, the council, through the Department of Management Services State Technology Office, shall report to the Executive Office of the Governor, the Speaker of the House of Representatives, and the President of the Senate the results of the council's monitoring, reviewing, and evaluating such programs since their inception and the council's recommendations as to whether such programs should be continued and expanded to achieve the objectives and goals stated in this section.

Section 34. For fiscal year 2005-2006, 16 positions are authorized and \$2.0 million are appropriated from recurring General Revenue to the Florida Technology Council in the Department of Management Services to provide for personnel and other expenses necessary to implement the provisions of this act. The Executive Office of the Governor shall place these positions and funds in reserve until such time as the Department of Management Services submits an expenditure plan for approval to the Executive Office of the Governor, the House Fiscal Council, and the Senate Ways and Means Committee, pursuant to the provisions of s. 216.177, Florida Statutes.

Section 35. This act shall take effect July 1, 2005. 1526

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======== T I T L E A M E N D M E N T ========= 1529

1530 Remove the entire title and insert:

A bill to be entitled 1531

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1532	An act relating to information technology management;
1533	creating s. 282.0051, F.S.; providing legislative findings
1534	and intent; providing definitions; providing each agency
1535	use an information technology investment management
1536	process to support investment decisions; requiring each
1537	agency to submit its information technology portfolio as
1538	part of its legislative budget request; requiring that
1539	agencies implement and administer a project management
1540	methodology; providing requirements for project
1541	administration; amending s. 20.22, F.S.; establishing the
1542	Technology Program in the Department of Management
1543	Services; creating the Florida Technology Council;
1544	removing duty of the State Technology Office to operate
1545	and manage the Technology Resource Center; repealing s.
1546	186.022, F.S., relating to Information technology
1547	strategic plans; amending s. 216.0446, F.S.; revising
1548	duties of the legislative Technology Review Workgroup to
1549	remove participation of the State Technology Office;
1550	conforming reference to a report; repealing s.
1551	216.292(1)(c), F.S., relating to provisions authorizing
1552	transfer of positions and appropriations in fiscal year
1553	2001-2002 for the purpose of consolidating information
1554	technology resources; amending s. 282.0041, F.S.; revising
1555	definitions for purposes of information resources
1556	management; defining the terms "department" and "Florida
1557	Technology Council"; deleting the Agency Annual Enterprise
1558	Resource Planning and Management Report; deleting the

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State Annual Report on Enterprise Resource Planning and Management; providing for appointment of an agency chief information officer by the agency head; repealing s. 282.005, F.S., relating to Legislative findings and intent; creating s. 282.0055, F.S.; limiting actions by the Florida Technology Council and the department which affect a Cabinet officer; amending s. 282.102, F.S.; removing provisions for the creation, powers, and duties of the State Technology Office; removing provisions for a Chief Information Officer and a State Chief Privacy Officer; removing provisions relating to information technology and enterprise resource management; providing powers, duties, and functions of the Department of Management Services for operating the statewide communications system; transferring powers and duties relating to communications systems from the State Technology Office to the Department of Management Services; authorizing the department to adopt rules; authorizing the department to set a fee for placement of certain telecommunications facilities on state property; creating s. 282.1065, F.S.; authorizing the department to provide SUNCOM services to hospitals or other facilities licensed under ch. 395, F.S.; amending ss. 282.103, 282.104, 282.105, 282.106, 282.107, 282.1095, and 282.111, F.S., relating to the SUNCOM Network, the state agency law enforcement radio system and interoperability network, and the statewide system of regional law enforcement

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1586 communications to conform references to changes made by the act; amending s. 282.20, F.S.; providing for operation and management of the Technology Resource Center by the Department of Management Services; amending s. 282.21, F.S.; authorizing the department to collect fees for providing remote electronic access; removing provisions for collection of such fees by the State Technology Office; amending s. 282.22, F.S.; providing for dissemination of materials, products, information, and services acquired or developed by or under the direction of the department; removing reference to the State Technology Office with respect to such materials, products, information, and services; repealing s. 282.23, F.S., relating to establishment of a State Strategic Information Technology Alliance for the acquisition and use of information technology and related material; creating s. 282.3025, F.S.; providing for creation, powers, and duties of the Florida Technology Council within the Department of Management Services; providing for a State Chief Information Officer appointed by the Governor; providing for development of a Statewide Information Technology Strategic Plan, enterprise information technology policies, standards, guidelines, and procedures, a model agency information technology investment management process and an information technology investment portfolio, and memoranda on recommended guidelines and best practices for information

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1613	technology; providing for review and recommendations to
1614	the Governor and the Legislature regarding agency
1615	information technology projects and plans; providing for
1616	preparation of state reports and memoranda; providing
1617	rulemaking authority; amending s. 282.3031, F.S.; deleting
1618	assignment of certain information technology functions to
1619	the State Technology Office; conforming terminology;
1620	repealing s. 282.3032, F.S., relating to guiding
1621	principles for development and implementation of
1622	information systems; amending s. 282.3055, F.S.; providing
1623	for appointment of the agency chief information officer by
1624	the agency head; providing for staffing and supporting of
1625	an agency information technology investment board;
1626	conforming terminology; repealing s. 282.3063, F.S.,
1627	relating to the Agency Annual Enterprise Resource Planning
1628	and Management Report; repealing s. 282.310, F.S.,
1629	relating to the State Annual Report on Enterprise Resource
1630	Planning and Management; amending s. 282.315, F.S.;
1631	revising duties of the Agency Chief Information Officers
1632	Council; providing for the council to assist the Florida
1633	Technology Council for certain purposes, identify
1634	opportunities to meet specified information technology
1635	guidelines, and make certain recommendations to the
1636	Florida Technology Council; providing for the appointment
1637	and terms of officers; amending s. 282.318, F.S.; changing
1638	the popular name; removing responsibility of the State
1639	Technology Office; providing that each agency head is

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responsible and accountable for ensuring an adequate level of security for data and information; providing for certain security requirements to be determined by the department; conforming terminology; amending s. 282.322, F.S., removing a procedure to monitor certain information resources management projects; amending ss. 365.171 and 365.172, F.S., relating to statewide emergency telephone number systems; designating duties of the State Technology Office as duties of the Department of Management Services; conforming requirements with respect thereto; amending s. 445.049, F.S., relating to the Digital Divide Council; designating duties of the State Technology Office as duties of the Department of Management Services; providing an appropriation and authorizing positions; requiring certain notice with respect to budget actions; providing an effective date.

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