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CHAMBER ACTION

The Commerce Council recommends the following:

Council/Committee Substitute

Remove the entire bill and insert:

A bill to be entitled

6 An act relating to individuals with disabilities; amending 7 s. 413.08, F.S.; providing definitions; providing that an 8 individual with a disability has full and equal access to 9 and enjoyment of public accommodations and state and local 10 governmental facilities, programs, services, and activities; providing that an individual with a disability 11 12 may be accompanied by a service animal in places of public accommodation and in state and local governmental 13 facilities, programs, services, and activities; requiring 14 15 state and local governmental entities and public 16 accommodations to accommodate service animals, with 17 certain exceptions; directing that documentation that a 18 service animal is trained may not be a precondition for 19 providing service to an individual accompanied by a 20 service animal; requiring that a service animal be given 21 access to all areas of a government facility or public 22 accommodation that the public or customers are normally 23 permitted to occupy; prohibiting segregating an individual Page 1 of 15

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24 with a service animal from other customers or the public; 25 prohibiting a public accommodation from imposing a deposit 26 or surcharge on an individual with a disability as a 27 precondition to permitting a service animal to accompany the individual; providing that an individual with a 28 29 disability may be liable for damage caused by a service 30 animal; providing that the animal's owner is responsible 31 for the care and supervision of a service animal; 32 providing that the public accommodation or governmental 33 entity is not required to provide care or food or a special location for a service animal; providing that a 34 35 public accommodation or governmental entity may exclude or remove any animal from the premises if the animal's 36 37 behavior poses a direct threat to the health and safety of 38 others; increasing certain penalties for violations of the act; providing that the trainer of a service animal has 39 40 the same rights and privileges as a person with a disability while training the service animal; providing 41 42 that a housing accommodation may request proof of compliance with vaccination requirements; amending s. 43 44 413.081, F.S.; conforming provisions to changes made by 45 the act; providing an effective date. 46 Be It Enacted by the Legislature of the State of Florida: 47 48 49 Section 1. Section 413.08, Florida Statutes, is amended to 50 read:

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CS 51 413.08 Rights of individuals with disabilities who 52 physically disabled persons; use of dog guides or service animals dogs or nonhuman primates of the genus Cebus; 53 54 discrimination in public employment or housing accommodations; 55 penalties.--(1) As used in this section, the term: 56 (a) "Direct threat" means a determination that the person 57 poses a significant risk to the health and safety of others 58 59 which cannot be eliminated or reduced to an acceptable level. A direct threat cannot be based on generalizations or stereotypes 60 61 about the effects of a particular disability; it must be based on an individual assessment that considers the particular 62 63 activity and the actual abilities and disabilities of the 64 individual. The assessment of a direct threat must be based on 65 reasonable judgment that relies on current medical evidence or 66 on the best available objective evidence to determine the nature, duration, and severity of the risk; the probability that 67 68 the potential injury will actually occur; and whether reasonable modifications of policies, practices, or procedures will 69 70 mitigate or eliminate the risk. (b) "Housing accommodation" means any real property or 71 72 portion thereof which is used or occupied, or intended, 73 arranged, or designed to be used or occupied, as a home, 74 residence, or sleeping place of one or more human beings. The 75 term does not include a single-family residence if the occupants 76 rent or lease to others for compensation not more than one room 77 in the residence.

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| 78 | (c) "Individual with a disability" means a person who has |
| 79 | a physical or mental impairment that substantially limits one or |
| 80 | more of his or her major life activities, has a record of such |
| 81 | an impairment, or is regarded as having such an impairment. The |
| 82 | term does not include an individual who has any of the following |
| 83 | conditions: homosexuality, bisexuality, transvestism, |
| 84 | <u>transsexualism, pedophilia, exhibitionism, voyeurism, a gender-</u> |
| 85 | identity disorder not resulting from physical impairments, any |
| 86 | other sexual-behavior disorder, compulsive gambling, |
| 87 | kleptomania, pyromania, or a psychoactive substance abuse |
| 88 | disorder resulting from the current illegal use of drugs, or an |
| 89 | individual who currently engages in the use of illegal drugs. |
| 90 | (d) "Major life activities" means activities that an |
| 91 | average person can perform with little or no difficulty, |
| 92 | including, but not limited to, walking, speaking, breathing, |
| 93 | performing manual tasks, seeing, hearing, learning, caring for |
| 94 | oneself, working, standing, lifting, and reading. |
| 95 | (e) "Mental impairment" means any mental or psychological |
| 96 | disorder such as mental retardation, organic brain syndrome, |
| 97 | emotional or mental illness, and specific learning disabilities. |
| 98 | (f) "Physical impairment" means a physiological disorder |
| 99 | or condition, cosmetic disfigurement, or anatomical loss |
| 100 | affecting one or more of the following body systems: |
| 101 | neurological; musculoskeletal; sensory organs; respiratory, |
| 102 | including speech organs; cardiovascular; reproductive; |
| 103 | digestive; genitourinary; hemic and lymphatic; skin; and |
| 104 | endocrine. |
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| 105 | (g) "Place of public accommodation" means a facility |
| 106 | operated by a private person at which operations affect commerce |
| 107 | and fall within at least one of the following categories: |
| 108 | 1. An inn, hotel, motel, or other place of lodging, except |
| 109 | for an establishment located within a building that contains not |
| 110 | more than five rooms for rent or hire and that is actually |
| 111 | occupied by the proprietor of the establishment as the residence |
| 112 | of the proprietor; |
| 113 | 2. A restaurant, bar, or other establishment serving food |
| 114 | or drink; |
| 115 | 3. A motion picture house, theater, concert hall, stadium, |
| 116 | or other place of gathering; |
| 117 | 4. An auditorium, convention center, lecture hall, or |
| 118 | other place of exhibition or entertainment; |
| 119 | 5. A bakery, grocery store, clothing store, hardware |
| 120 | store, shopping center, or other sales or rental establishment; |
| 121 | 6. A laundromat, dry cleaner, bank, barber shop, beauty |
| 122 | shop, travel service, shoe repair service, funeral parlor, gas |
| 123 | station, office of a health care provider, hospital, or other |
| 124 | service establishment; |
| 125 | 7. A terminal, depot, or other station used for specified |
| 126 | public transportation; |
| 127 | 8. A museum, library, gallery, or other place of public |
| 128 | display or collection; |
| 129 | 9. A park, zoo, amusement park, or other place of |
| 130 | recreation; |
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131 10. A day care center, senior citizen center, homeless shelter, food bank, adoption agency, or other social services 132 establishment; and 133 134 11. A gymnasium, health spa, bowling alley, golf course, 135 or other place of exercise or recreation. (h) "Service animal" means an animal that is trained to 136 137 perform tasks for an individual with a disability. The tasks may 138 include, but are not limited to, guiding a person who is visually impaired or blind, alerting a person who is deaf or 139 140 hard of hearing, pulling a wheelchair, assisting with mobility 141 or balance, alerting and protecting a person who is having a 142 seizure, retrieving objects, or performing other special tasks. 143 A service animal is not a pet. 144 (i) "Substantially limits" means the impact of the 145 condition renders the individual unable to perform an activity 146 compared to an average person in the general population. Factors 147 to consider in determining whether an impairment substantially 148 limits a major life activity include the nature and severity of 149 the impairment, how long it will last or is expected to last, 150 and its permanent or long-term impact or expected impact. 151 (j) "Undue burden" means a significant difficulty or 152 expense that is determined by considering: 153 The nature and costs of the action needed under this 1. 154 part; 155 The overall financial resources of the site involved in 2. 156 the action, the number of persons employed at the site; the 157 effect on expenses and resources; safety requirements that are 158 necessary for safe operation, including crime-prevention Page 6 of 15

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159 measures, and the impact of the action upon the operation of the 160 site; 161 3. The geographic separation and the administrative or 162 fiscal relationship of the site in question to a parent 163 corporation or entity; 4. If applicable, the overall financial resources of a 164 parent corporation or entity; the overall size of the parent 165 corporation or entity with respect to its number of employees; 166 167 and the number, type, and location of its facilities; and 168 5. If applicable, the type of operations of a parent 169 corporation or entity, including the composition, structure, and 170 functions of the workforce of the parent corporation or entity. 171 An individual with a disability is The deaf, (2)(1)(a) 172 hard of hearing, blind, visually handicapped, and otherwise physically disabled are entitled to full and equal 173 accommodations, advantages, benefits, facilities, and privileges 174 175 on all common carriers, airplanes, motor vehicles, railroad 176 trains, motor buses, streetcars, boats, and other public 177 conveyances or modes of transportation; in all state and local 178 governmental facilities, programs, services, and activities; and at hotels, lodging places, places of public accommodations 179 180 accommodation, amusement, or resort, and other places to which 181 the general public is invited, subject only to the conditions 182 and limitations established by law and applicable alike to all 183 persons. This section does not require any person, firm, or 184 corporation, or any agent thereof, to modify or provide any 185 vehicle, premises, facility, or service to a higher degree of 186 accommodation than is required for a person not so disabled. Page 7 of 15

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187 (3)(b) Every individual with a disability deaf or hard of 188 hearing person, totally or partially blind person, person who is 189 subject to epilepsy or other such seizure disorders, or 190 physically disabled person has the right to be accompanied by a 191 dog guide or service animal dog, specially trained for the purpose, in any place of public accommodation or state or local 192 193 governmental facility, program, service, or activity the places 194 listed in paragraph (a) without being required to pay an extra 195 charge for the dog guide or service dog; however, such a person 196 is liable for any damage done to the premises or facilities by 197 such a dog. The dog guide or service dog must be capable of 198 being properly identified as being from a recognized school for 199 seeing-eye dogs, hearing-ear dogs, service dogs, including, but 200 not limited to, seizure-alert and seizure-response dogs, or 201 quide dogs. 202 (4) State and local governmental entities and public accommodations must accommodate service animals that assist 203 204 individuals with disabilities unless doing so would result in an 205 undue burden or fundamental alteration to the nature of the

207 Documentation that the service animal is trained is (5) 208 not a precondition for providing service to an individual accompanied by a service animal. A public accommodation or 209 210 governmental entity may ask if an animal is a service animal or 211 what tasks the animal has been trained to perform in order to 212 determine the difference between a service animal and a pet. 213 (6) A service animal may accompany the individual with a 214 disability to all areas of a government facility or public

program, activity, service, facility, or business.

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215 accommodation that the public or customers are normally 216 permitted to occupy. An individual with a service animal may not 217 be segregated or treated in a manner that is unequal to that 218 extended to other customers or the public.

219 (7)(a) A public accommodation may not impose a deposit or 220 surcharge on an individual with a disability as a precondition 221 to permitting a service animal to accompany the individual with 222 a disability, even if a deposit is routinely required for pets.

(b) An individual with a disability is liable for damage caused by a service animal if it is the regular policy and practice of the public accommodation to charge nondisabled persons for damages caused by their pets.

227 (8) The care or supervision of a service animal is the 228 responsibility of the individual owner. A public accommodation 229 or governmental entity is not required to provide care or food 230 or a special location for the service animal or assistance with 231 removing animal excrement.

232 (9)(a) A public accommodation or governmental entity may 233 exclude or remove any animal from the premises, including a 234 service animal, if the animal's behavior poses a direct threat 235 to the health and safety of others. Allergies and fear of 236 animals are not valid reasons for denying access or refusing 237 service to an individual with a service animal. The perception 238 of a threat or fear based on past experience does not constitute 239 a direct threat. 240 (b) If a service animal is excluded or removed as being a 241 direct threat to others, the public accommodation or 242 governmental entity must provide the individual with a

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243 <u>disability the option of continuing access to the public</u> 244 <u>accommodation or governmental entity without having the service</u> 245 <u>animal on the premises.</u>

246 (c) Every person with paraplegia or quadriplegia has the
247 right to be accompanied by a nonhuman primate of the genus
248 Cebus, specially trained for the purpose of providing personal
249 care services, in any of the places listed in paragraph (a)
250 without being required to pay an extra charge for the nonhuman
251 primate; however, such a person is liable for any damage done to
252 the premises or facilities by such nonhuman primate.

253 (10) (2) Any person, firm, business, or corporation, or the 254 agent of any person, firm, business, or corporation, who denies 255 or interferes with admittance to, or enjoyment of, the public 256 accommodation of, facilities enumerated in subsection (1) or otherwise interferes with the rights of, an individual with a 257 258 disability a deaf person, a hard of hearing person, a totally or 259 partially blind person, a person who is subject to epilepsy or 260 other such seizure disorders, or an otherwise physically 261 disabled person under this section, or the trainer of a dog 262 guide or service animal dog while engaged in the training of the animal under such a dog pursuant to subsection (15) (7), commits 263 264 is guilty of a misdemeanor of the second degree for the first 265 offense and a misdemeanor of the first degree for each 266 subsequent offense, punishable as provided in s. 775.082, or s. 775.083, or s. 775.084. 267

268 <u>(11)(3)</u> It is the policy of this state that <u>individuals</u>
269 <u>with disabilities</u> the deaf, hard of hearing, blind, visually
270 handicapped, and otherwise physically disabled shall be employed
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271 in the service of the state or political subdivisions of the 272 state, in the public schools, and in all other employment 273 supported in whole or in part by public funds, and an employer 274 may not refuse employment to an individual with a disability the 275 deaf, the hard of hearing, the blind, the visually handicapped, 276 or the otherwise physically disabled on the basis of the 277 disability alone, unless it is shown that the particular 278 disability prevents the satisfactory performance of the work 279 involved.

280 (12)(4) Each individual with a disability is Deaf persons, 281 hard of hearing persons, blind persons, visually handicapped 282 persons, and otherwise physically disabled persons are entitled 283 to rent, lease, or purchase, as other members of the general 284 public, any housing accommodations offered for rent, lease, or other compensation in this state, subject to the conditions and 285 286 limitations established by law and applicable alike to all 287 persons.

(a) As used in this subsection, the term "housing accommodations" means any real property or portion thereof which is used or occupied, or intended, arranged, or designed to be used or occupied, as the home, residence, or sleeping place of one or more human beings, but does not include any single-family residence the occupants of which rent, lease, or furnish for compensation not more than one room therein.

295 (b) This section does not require any person renting,
296 leasing, or otherwise providing real property for compensation
297 to modify her or his property in any way or provide a higher
298 degree of care for a deaf person, hard of hearing person, blind
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299 person, visually handicapped person, or otherwise physically 300 disabled person than for a person who is not so handicapped. (13)(c) Each individual with a disability deaf person, 301 302 hard of hearing person, totally or partially blind person, or 303 otherwise physically disabled person who has a service animal 304 dog guide, or who obtains a service animal dog guide, is entitled to full and equal access to all housing accommodations 305 provided for in this section, and the such a person may shall 306 307 not be required to pay extra compensation for the service animal dog guide. However, an individual with a disability such a 308 309 person is liable for any damage done to the premises or to 310 another person on the premises by the service animal such a dog 311 guide. A housing accommodation may request proof of compliance 312 with vaccination requirements.

(d) Each person with paraplegia or quadriplegia who has or 313 314 obtains a nonhuman primate of the genus Cebus, specially trained 315 for the purpose of providing personal care services, is entitled to full and equal access to all housing accommodations provided 316 for in this section, and she or he shall not be required to pay 317 318 extra compensation for such a nonhuman primate. However, the 319 person is liable for any damage done to the premises by such a 320 nonhuman primate.

321 <u>(14)(5)</u> <u>An</u> Any employer covered under subsection <u>(11)</u> (3) 322 who discriminates against <u>an individual with a disability the</u> 323 deaf, hard of hearing, blind, visually handicapped, or otherwise 324 physically disabled in employment, unless it is shown that the 325 particular disability prevents the satisfactory performance of 326 the work involved, or any person, firm, or corporation, or the Page 12 of 15

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327 agent of any person, firm, business, or corporation, providing 328 housing accommodations as provided in subsection (12) (4) who discriminates against an individual with a disability commits 329 330 the deaf, hard of hearing, blind, visually handicapped, or 331 otherwise physically disabled is guilty of a misdemeanor of the 332 second degree for the first offense and a misdemeanor of the first degree for each subsequent offense, punishable as provided 333 in s. 775.082, or s. 775.083, or s. 775.084. 334

335 (6)(a) As used in this section, the term "physically 336 disabled person" means any person who has a physical impairment 337 that substantially limits one or more major life activities.

338 (b) As used in this section, the term "hard of hearing 339 person" means an individual who has suffered a permanent hearing 340 impairment that is severe enough to necessitate the use of 341 amplification devices to discriminate speech sounds in verbal 342 communication.

343 <u>(15)(7)</u> Any trainer of a dog guide or service animal dog, 344 while engaged in the training of <u>the service animal</u> such a dog, 345 has the same rights and privileges with respect to access to 346 public facilities and the same liability for damage as is 347 provided for <u>individuals with a disability</u> those persons 348 described in paragraph (1)(b) accompanied by <u>a service animal</u> 349 dog guides or service dogs.

350 (8) Any trainer of a nonhuman primate of the genus Cebus,
351 while engaged in training such a nonhuman primate to provide
352 personal care services to a person with paraplegia or
353 quadriplegia, has the same rights and privileges with respect to
354 access to public facilities and the same liability for damage as Page 13 of 15

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355 is provided for a person with paraplegia or quadriplegia who is 356 accompanied by nonhuman primates of the genus Cebus. As used in 357 this subsection, the term "trainer of a nonhuman primate of the 358 genus Cebus" means a paid employee of a training organization, 359 and does not include volunteers chosen to raise the animals. Section 2. Section 413.081, Florida Statutes, is amended 360 to read: 361 362 413.081 Interference with or injury to a guide dog or service animal; penalties; restitution .--363 364 A Any person who, with reckless disregard, interferes (1) 365 with, or permits any animal a dog that he or she owns or is in the immediate control of to interfere, with, the use of a guide 366 367 dog or service animal by obstructing, intimidating, or otherwise jeopardizing the safety of the service animal or its user 368 commits is guilty of a misdemeanor of the second degree for the 369 370 first offense and a misdemeanor of the first degree for each 371 subsequent offense, punishable as provided in s. 775.082 or s. 372 775.083. 373 (2) A Any person who, with reckless disregard, injures or 374 kills, or permits a dog that he or she owns or is in the

immediate control of to injure or kill, a guide dog or service animal <u>commits</u> is guilty of a misdemeanor of the first degree, punishable as provided in s. 775.082 or s. 775.083.

(3) <u>A</u> Any person who intentionally injures or kills, or
permits a dog that he or she owns or is in the immediate control
of to injure or kill, a guide dog or service animal commits is
guilty of a felony of the third degree, punishable as provided
in s. 775.082, or s. 775.083, or s. 775.084. Page 14 of 15

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(4)(a) A person who is convicted of a violation of this 383 384 section, in addition to any other penalty, must make full restitution for all damages that arise out of or are related to 385 386 the offense, including incidental and consequential damages 387 incurred by the guide dog or service animal's user. 388 (b) Restitution includes the value of the service animal; replacement and training or retraining expenses for the service 389 390 animal and the user; veterinary and other medical and boarding 391 expenses for the service animal; medical expenses for the user; 392 and lost wages or income incurred by the user during any period 393 that the user is without the services of the service such an 394 animal. 395 (5) As used in this section, the term "service animal" means an animal that is trained to perform tasks for an 396 397 individual with a disability. The tasks may include, but are not 398 limited to, guiding a person who is visually impaired or blind, 399 alerting a person who is deaf or hard of hearing, pulling a 400 wheelchair, assisting with mobility or balance, alerting and 401 protecting a person who is having a seizure, retrieving objects, 402 or performing other special tasks. A service animal is not a 403 pet.÷ 404 (a) "Guide dog" means a dog that is trained for the 405 purpose of quiding blind persons or a dog trained for the 406 purpose of assisting hearing impaired persons. 407 (b) "Service animal" means an animal that is trained for 408 the purposes of assisting or accommodating a disabled person's 409 sensory, mental, or physical disability. 410 Section 3. This act shall take effect July 1, 2005. Page 15 of 15

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